



BladeCenter HS23E Blade Server Installation and User's Guide



Machine Types: 8038, 8039

Note

Before using this information and the product it supports, read the general information in Appendix B “Notices” on page 71, the *Warranty Information* document, and the *IBM Safety Information* and the *Environmental Notices and User Guide* documents on the *IBM Documentation CD*.

The most recent version of this document is available at <http://www.ibm.com/supportportal>.

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Contents

Safety	iii	Installing a CIOv-form-factor expansion card	38
Safety statements	iv	Removing a storage interface card	39
Chapter 1. Introduction	1	Installing a storage interface card	40
Related documentation	3	Completing the installation	41
The IBM Documentation CD	4	Installing the blade server cover	42
Hardware and software requirements	4	Installing the blade server in a BladeCenter unit	43
Using the Documentation Browser	4	Updating the blade server configuration	44
Notices and statements in this document	5	Input/output connectors and devices	45
Features and specifications.	5	Chapter 4. Configuring the blade server	47
What your blade server offers	6	Using the Setup utility	47
Reliability, availability, and serviceability features	8	Setup utility menu	48
IBM Systems Director	9	Using passwords	52
Major components of the blade server	10	Using the ServerGuide Setup and Installation CD	52
Chapter 2. Power, controls, and indicators	11	ServerGuide features	52
Blade server controls and LEDs	11	Setup and configuration overview	53
Turning on the blade server	13	Typical operating-system installation	53
Turning off the blade server	14	Installing the operating system without using ServerGuide	54
Blade server connectors	14	Setting the PXE boot protocol using the Setup utility	54
BladeCenter GPU expansion unit LED	15	Updating firmware and device drivers	54
Chapter 3. Installing options	17	Configuring UEFI compatible devices.	55
Installation guidelines	17	Configuring the Gigabit Ethernet controller.	56
System reliability guidelines.	17	Creating an array using the ServeRAID H1135 configuration utility	56
Handling static-sensitive devices	18	Starting the LSI Configuration Utility program	57
Instructions for IBM Business Partners	18	Starting the Human Interface Infrastructure (HII) Configuration Application	57
How to send DSA data to IBM.	19	Creating a RAID array of hard disk drives	57
Removing the blade server from the BladeCenter unit	19	Creating an array using the ServeRAID C105 configuration utility	58
Removing the blade server cover	20	Setting Option ROM Execution Order	59
Installing an optional expansion unit	21	Using LAN over USB to interface the IMM	59
Removing an optional expansion unit.	22	Potential conflicts with the LAN over USB interface	59
Installing a hot-swap storage drive	23	Resolving conflicts with the IMM LAN over USB interface	59
Removing a hot-swap storage drive	24	Configuring the LAN over USB interface manually	60
Installing a memory module	24	Chapter 5. Installing the operating system.	63
Removing a memory module	28	Using the ServerGuide Setup and Installation CD to install the operating system	63
Installing a microprocessor and heat sink	29		
Thermal grease	33		
Installing a USB Flash key	34		
I/O expansion cards	35		
Removing a horizontal-compact-form-factor expansion card.	35		
Installing a horizontal-compact-form-factor expansion card.	36		
Removing a CIOv-form-factor expansion card	37		

Using RDM to install the operating system	63	Telecommunication regulatory statement	74
Downloading installation instructions	63	Electronic emission notices.	74
Chapter 6. Solving problems	65	Federal Communications Commission (FCC) statement	74
Diagnostic tools overview	65	Industry Canada Class A emission compliance statement	74
ServerGuide problems	66	Avis de conformité à la réglementation d'Industrie Canada	74
Appendix A. Getting help and technical assistance	67	Australia and New Zealand Class A statement	74
Before you call.	67	European Union EMC Directive conformance statement	74
Using the documentation	68	Germany Class A statement	75
Getting help and information from the World Wide Web	68	Japan VCCI Class A statement	76
How to send DSA data to IBM	68	Japan Electronics and Information Technology Industries Association (JEITA) statement. . . .	76
Creating a personalized support web page	68	Korea Communications Commission (KCC) statement	76
Software service and support	68	Russia Electromagnetic Interference (EMI) Class A statement	76
Hardware service and support	69	People's Republic of China Class A electronic emission statement	76
IBM Taiwan product service	69	Taiwan Class A compliance statement	77
Appendix B. Notices.	71	Index.	79
Trademarks	71		
Important notes	72		
Particulate contamination	72		
Documentation format	73		

Safety

Before installing this product, read the Safety Information.

قبل تركيب هذا المنتج، يجب قراءة الملاحظات الأمنية

Antes de instalar este produto, leia as Informações de Segurança.

在安装本产品之前，请仔细阅读 **Safety Information**
(安全信息)。

安裝本產品之前，請先閱讀「安全資訊」。

Prije instalacije ovog produkta obavezno pročitajte Sigurnosne Upute.

Před instalací tohoto produktu si přečtěte příručku bezpečnostních instrukcí.

Læs sikkerhedsforskrifterne, før du installerer dette produkt.

Lees voordat u dit product installeert eerst de veiligheidsvoorschriften.

Ennen kuin asennat tämän tuotteen, lue turvaohjeet kohdasta Safety Information.

Avant d'installer ce produit, lisez les consignes de sécurité.

Vor der Installation dieses Produkts die Sicherheitshinweise lesen.

Πριν εγκαταστήσετε το προϊόν αυτό, διαβάστε τις πληροφορίες ασφάλειας
(safety information).

לפני שתתקינו מוצר זה, קראו את הוראות הבטיחות.

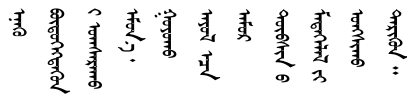
A termék telepítése előtt olvassa el a Biztonsági előírásokat!

Prima di installare questo prodotto, leggere le Informazioni sulla Sicurezza.

製品の設置の前に、安全情報をお読みください。

본 제품을 설치하기 전에 안전 정보를 읽으십시오.

Пред да се инсталира овој продукт, прочитајте информацијата за безбедност.



Les sikkerhetsinformasjonen (Safety Information) før du installerer dette produktet.

Przed zainstalowaniem tego produktu, należy zapoznać się
z książką "Informacje dotyczące bezpieczeństwa" (Safety Information).

Antes de instalar este produto, leia as Informações sobre Segurança.

Перед установкой продукта прочтите инструкции по технике безопасности.

Pred inštaláciou tohto zariadenia si pečítajte Bezpečnostné predpisy.

Pred namestitvijo tega proizvoda preberite Varnostne informacije.

Antes de instalar este producto, lea la información de seguridad.

Läs säkerhetsinformationen innan du installerar den här produkten.

ཐོན་རྒྱུ་འདི་བདེ་སྤྱོད་མ་བྱས་གོང་། རྒྱུ་མི་ཡིད་གཟབ་
བྱ་འདྲ་མིན་ཡོད་པའི་འོད་སྤེར་བལྟ་དགོས།

Bu ürünü kurmadan önce güvenlik bilgilerini okuyun.

مەزكۇر مەھسۇلاتنى ئورنىتىشتىن بۇرۇن بىخەتەرلىك ئۇچۇرلىرىنى ئوقۇپ چىقىڭ.

Youq mwngz yungh canjbinj neix gaxgonq, itdingh aeu doeg aen
canjbinj soengq cungj vahgangj ancien siusik.

Safety statements

These statements provide the caution and danger information that is used in this documentation.

Important: Each caution and danger statement in this documentation is labeled with a number. This number is used to cross reference an English-language caution or danger statement with translated versions of the caution or danger statement in the *Safety Information* document.

For example, if a caution statement is labeled Statement 1, translations for that caution statement are in the *Safety Information* document under Statement 1.

Be sure to read all caution and danger statements in this documentation before you perform the procedures. Read any additional safety information that comes with your system or optional device before you install the device.

Statement 1



Electrical current from power, telephone, and communication cables is hazardous.

To avoid a shock hazard:

- **Do not connect or disconnect any cables or perform installation, maintenance, or reconfiguration of this product during an electrical storm.**
- **Connect all power cords to a properly wired and grounded electrical outlet.**
- **Connect to properly wired outlets any equipment that will be attached to this product.**
- **When possible, use one hand only to connect or disconnect signal cables.**

- Never turn on any equipment when there is evidence of fire, water, or structural damage.
- Disconnect the attached power cords, telecommunications systems, networks, and modems before you open the device covers, unless instructed otherwise in the installation and configuration procedures.
- Connect and disconnect cables as described in the following table when installing, moving, or opening covers on this product or attached devices.

To Connect:	To Disconnect:
1. Turn everything OFF.	1. Turn everything OFF.
2. First, attach all cables to devices.	2. First, remove power cords from outlet.
3. Attach signal cables to connectors.	3. Remove signal cables from connectors.
4. Attach power cords to outlet.	4. Remove all cables from devices.
5. Turn device ON.	

Statement 2



CAUTION:

When replacing the lithium battery, use only IBM Part Number 33F8354 or an equivalent type battery recommended by the manufacturer. If your system has a module containing a lithium battery, replace it only with the same module type made by the same manufacturer. The battery contains lithium and can explode if not properly used, handled, or disposed of.

Do not:

- Throw or immerse into water
- Heat to more than 100°C (212°F)
- Repair or disassemble

Dispose of the battery as required by local ordinances or regulations.

Statement 3



CAUTION:

When laser products (such as CD-ROMs, DVD drives, fiber optic devices, or transmitters) are installed, note the following:

- Do not remove the covers. Removing the covers of the laser product could result in exposure to hazardous laser radiation. There are no serviceable parts inside the device.
- Use of controls or adjustments or performance of procedures other than those specified herein might result in hazardous radiation exposure.





Some laser products contain an embedded Class 3A or Class 3B laser diode. Note the following.

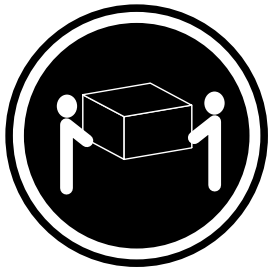
Laser radiation when open. Do not stare into the beam, do not view directly with optical instruments, and avoid direct exposure to the beam.

Class 1 Laser Product
Laser Klasse 1
Laser Class 1
Luokan 1 Laserlaite
Appareil À Laser de Classe 1

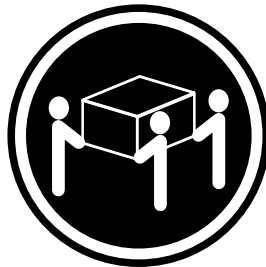
Statement 4



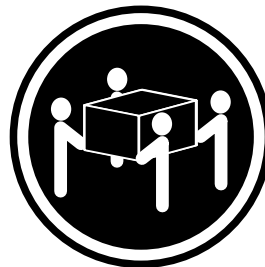
CAUTION: Use safe practices when lifting.



≥ 18 kg (39.7 lb)



≥ 32 kg (70.5 lb)



≥ 55 kg (121.2 lb)

Statement 8



CAUTION:
Never remove the cover on a power supply or any part that has the following label attached.



Hazardous voltage, current, and energy levels are present inside any component that has this label attached. There are no serviceable parts inside these components. If you suspect a problem with one of these parts, contact a service technician.

Statement 12



CAUTION:

The following label indicates a hot surface nearby.



Statement 13



DANGER

Overloading a branch circuit is potentially a fire hazard and a shock hazard under certain conditions. To avoid these hazards, ensure that your system electrical requirements do not exceed branch circuit protection requirements. Refer to the information that is provided with your device for electrical specifications.

Statement 21



CAUTION:

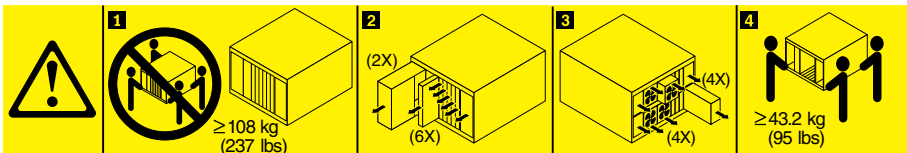
Hazardous energy is present when the blade is connected to the power source. Always replace the blade cover before installing the blade.

Statement 32



CAUTION:

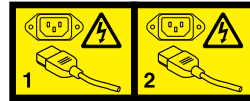
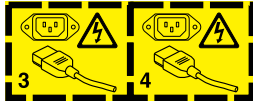
To avoid personal injury, before lifting the unit, remove all the blades, power supplies, and removable modules to reduce the weight.



Statement 33



CAUTION: This device does not provide a power control button. Removing power supply modules or turning off the server blades does not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.



Rack Safety Information, Statement 2



 **DANGER**

- Always lower the leveling pads on the rack cabinet.
- Always install stabilizer brackets on the rack cabinet.
- Always install servers and optional devices starting from the bottom of the rack cabinet.
- Always install the heaviest devices in the bottom of the rack cabinet.

UL regulatory information

This device is for use only with Listed chassis.

Chapter 1. Introduction

The IBM BladeCenter HS23E Type 8038 and 8039 blade server is compatible with IBM BladeCenter units. This high density, high performance, single-wide blade server is ideally suited for medium and large businesses. The IBM BladeCenter HS23E blade server supports up to two multi-core Intel Xeon microprocessors and has twelve memory-module slots, two hot-swappable storage-device bays, one Horizontal-compact-form-factor (CFFh) expansion card connector, one Vertical-combination-I/O (CIOv) connector, and one internal USB connector.

Note: Unless otherwise stated, references to the BladeCenter unit apply to all BladeCenter unit types.

This *Installation and User's Guide* provides information about:

- Setting up the blade server
- Starting and configuring the blade server
- Installing hardware options
- Installing the operating system
- Performing basic troubleshooting of the blade server

Packaged with this document are software CDs that help you to configure hardware, install device drivers, and install the operating system.

To download the latest device drivers, go to <http://www.ibm.com/supportportal/>.

The blade server comes with a limited warranty. For information about the terms of the warranty and getting service and assistance, see the *Warranty Information* document for your blade server. You can obtain up-to-date information about the blade server at <http://www.ibm.com/systems/bladecenter/>.

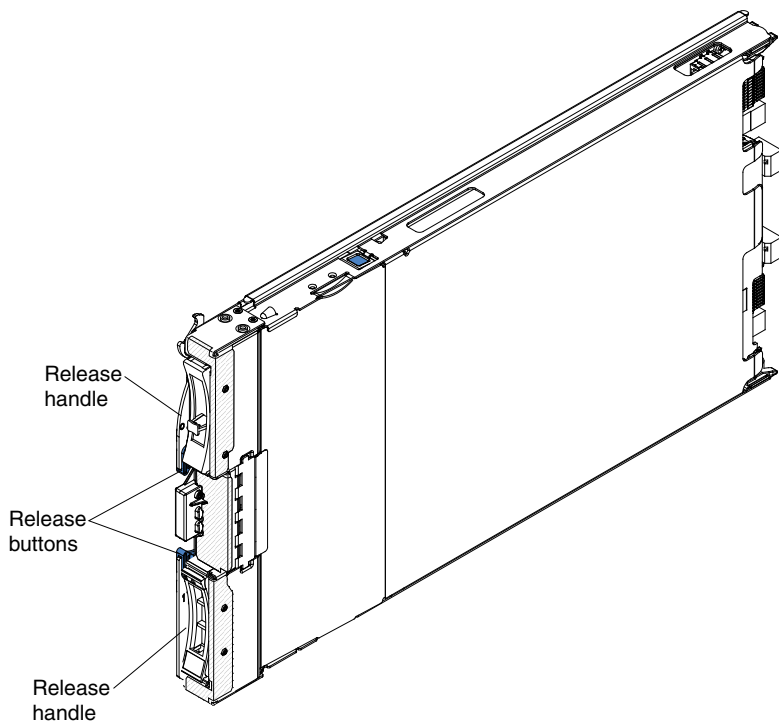
If firmware and documentation updates are available, you can download them from the IBM website. The blade server might have features that are not described in the documentation that comes with the blade server, and the documentation might be updated occasionally to include information about those features, or technical updates might be available to provide additional information that is not included in the blade server documentation.

To check for updates, go to <http://www.ibm.com/supportportal/>.

You can subscribe to information updates specific to your blade server at <http://www.ibm.com/support/mynotifications/>.

Note: The illustrations in this document might differ slightly from the hardware.

The following illustration shows an IBM BladeCenter HS23E blade server.



The model number and serial number are on the ID label on the side of the control panel on the front of the blade server, and on a label on the side of the blade server that is visible when the blade server is not in the BladeCenter unit.

Note: The illustrations in this document might differ slightly from the hardware.

In addition, the system service label provides a QR code for mobile access to service information. You can scan the QR code using a QR code reader and scanner with a mobile device and get quick access to the IBM Service Information website. The IBM Service Information website provides additional information for parts installation and replacement videos, and error codes for server support.

The following illustration shows the QR code (<http://ibm.co/10W7k1d>):

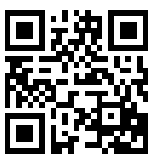
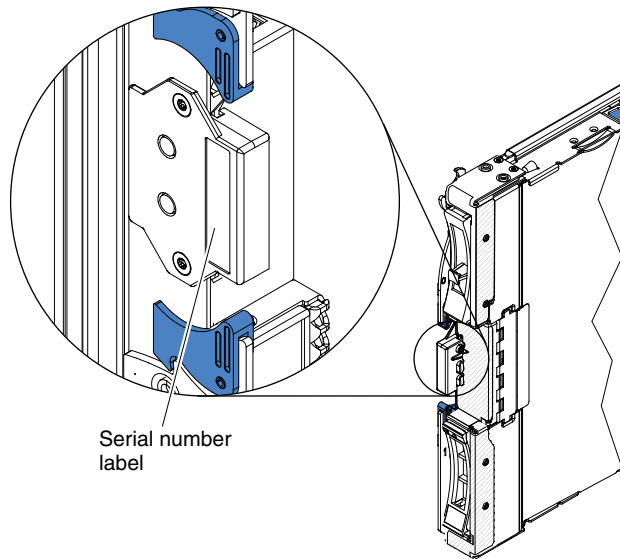


Figure 1. QR code

Important: Do not place the label on the blade server itself or in any way block the ventilation holes on the blade server.



A set of blank labels for your blade server comes with the BladeCenter unit. When you install the blade server in the BladeCenter unit, write identifying information on a label and place the label on the BladeCenter unit bezel. See the documentation for your BladeCenter unit for recommended label placement.

Related documentation

Use this information to identify and locate related blade server documentation.

This *Installation and User's Guide* contains general information about the blade server, including how to install supported optional devices and how to configure the blade server. The following documentation is also available:

- *Safety Information*

This document contains translated caution and danger statements. Each caution and danger statement that appears in the documentation has a number that you can use to locate the corresponding statement in your language in the *Safety Information* document.

- *Warranty Information*

This document contains information about the terms of the warranty.

- *Environmental Notices and User Guide*

This document contains translated environmental notices.

- *Integrated Management Module II User's Guide*

This document explains how to use the functions of the IMM2 that is installed in an IBM server. The IMM2 works with IBM UEFI firmware to provide systems-management capability for System x® servers and blade servers.

- *Advanced Management Module Messages Guide*

This document provides a complete list of all non-device specific events and recommended actions, sorted by event ID. Device specific event information is in the documentation for the device.

- *Advanced Management Module Command-Line Interface Reference Guide*

This document explains how to use the advanced management module command-line interface (CLI) to directly access the BladeCenter management functions. The command-line interface also provides access to the text-console command prompt on each blade server through a Serial over LAN (SOL) connection.

- *Advanced Management Module Messages Guide*

This document provides a complete list of all non-device-specific events and recommended actions, sorted by event ID. For event information that is specific to this blade server, see the *Problem Determination and Service Guide* for more information.

In addition to the documentation in this library, be sure to review the *Planning and Installation Guide* for your BladeCenter unit for information to help you prepare for system installation and configuration.

To check for updated documentation and technical updates, go to <http://www.ibm.com/supportportal/>.

The IBM Documentation CD

Use the IBM Documentation CD to access the blade server documentation in PDF format.

The IBM*Documentation* CD contains documentation for your blade server in Portable Document Format (PDF) and includes the IBM Documentation Browser to help you find information quickly.

You can run the IBM*Documentation* CD on any computer that meets the hardware and software requirements.

Hardware and software requirements

Use this information to determine the minimum hardware and software requirements for the blade server.

The IBM*Documentation* CD requires the following minimum hardware and software:


- Microsoft Windows XP, Windows 2000, or Red Hat Enterprise Linux 5 Server
- 100 MHz microprocessor
- 32 MB of RAM
- Adobe Acrobat Reader 3.0 (or later) or xpdf, which comes with Linux operating systems

Using the Documentation Browser

Use these instructions to start the Documentation Browser.

Use the Documentation Browser to browse the contents of the CD, read brief descriptions of the documents, and view documents, using Adobe Acrobat Reader or xpdf. The Documentation Browser automatically detects the regional settings in use in your system and displays the documents in the language for that region (if available). If a document is not available in the language for that region, the English-language version is displayed.

Use one of the following procedures to start the Documentation Browser:

- If Autostart is enabled, insert the CD into the CD drive. The Documentation Browser starts automatically.
- If Autostart is disabled or is not enabled for all users, use one of the following procedures:
 - If you are using a Windows operating system, insert the CD into the CD or DVD drive and click **Start**  **Run**. In the **Open** field, type
`e:\win32.bat`
where *e* is the drive letter of the CD or DVD drive, and click **OK**.
 - If you are using Red Hat Linux, insert the CD into the CD or DVD drive; then, run the following command from the `/mnt/cdrom` directory:
`sh runlinux.sh`

Select your blade server from the **Product** menu. The **Available Topics** list displays all the documents for your blade server. Some documents might be in folders. A plus sign (+) indicates each folder or document that has additional documents under it. Click the plus sign to display the additional documents.

When you select a document, a description of the document is displayed under **Topic Description**. To select more than one document, press and hold the Ctrl key while you select the documents. Click **View Book** to view the selected document or documents in Acrobat Reader or xpdf. If you selected more than one document, all the selected documents are opened in Acrobat Reader or xpdf.

To search all the documents, type a word or word string in the **Search** field and click **Search**. The documents in which the word or word string appears are listed in order of the most occurrences. Click a document to view it, and press Ctrl+F to use the Acrobat search function, or press Alt+F to use the xpdf search function within the document.

Click **Help** for detailed information about using the Documentation Browser.

Notices and statements in this document

Use this information to understand the most common documentation notices and statements and how they are used.

The caution and danger statements in this document are also in the multilingual *Safety Information* document, which is on the *IBM Documentation CD*. Each statement is numbered for reference to the corresponding statement in the *Safety Information* document.

The following notices and statements are used in this document:

- **Note:** These notices provide important tips, guidance, or advice.
- **Important:** These notices provide information or advice that might help you avoid inconvenient or problem situations.
- **Attention:** These notices indicate possible damage to programs, devices, or data. An attention notice is placed just before the instruction or situation in which damage might occur.
- **Caution:** These statements indicate situations that can be potentially hazardous to you. A caution statement is placed just before the description of a potentially hazardous procedure step or situation.
- **Danger:** These statements indicate situations that can be potentially lethal or extremely hazardous to you. A danger statement is placed just before the description of a potentially lethal or extremely hazardous procedure step or situation.

Features and specifications

Use this table to view specific information about the blade server, such as blade server hardware features and the dimensions of the blade server.

Notes:

1. Power, cooling, removable-media drives, external ports, and advanced system management are provided by the BladeCenter unit.
2. The operating system in the blade server must provide USB support for the blade server to recognize and use USB media drives and devices. The BladeCenter unit uses USB for internal communications with these devices.

The following table is a summary of the features and specifications of the blade server.

Table 1. Features and specifications

<p>Microprocessor: Supports up to two multi-core IntelXeon microprocessors.</p> <p>Note: Use the Setup utility to determine the type and speed of the microprocessors in the blade server.</p> <p>Memory:</p> <ul style="list-style-type: none"> • 12 dual inline memory module (DIMM) connectors • Type: Very Low Profile (VLP) double-data rate (DDR3) single-rank, dual-rank, or quad-rank DRAM • Supports 2 GB, 4 GB, 8 GB, and 16 GB DIMMs with up to 192 GB of total memory on the system board <p>Integrated functions:</p> <ul style="list-style-type: none"> • Horizontal-compact-form-factor (CFFh) expansion card interface • Vertical-combination-I/O (CIOv) expansion card interface • Local service processor: Integrated Management Module II (IMM2) with Intelligent Platform Management Interface (IPMI) firmware • Integrated Renesas SH7757 IMM2 video controller • Integrated keyboard/video/mouse (cKVM) controller through the IMM2 • Light path diagnostics • RS-485 interface for communication with the management module • USB 2.0 for communication with cKVM and removable media drives (an external USB port is not supported) • Serial over LAN (SOL) • Wake on LAN (WOL) • Redundant buses for communication with keyboard, mouse, and removable media drives 	<p>Predictive Failure Analysis (PFA) alerts:</p> <ul style="list-style-type: none"> • Memory • Storage drives (SAS only) <p>Electrical input: 12 V dc</p> <p>Environment:</p> <ul style="list-style-type: none"> • Air temperature: <ul style="list-style-type: none"> – Blade server on: 10°C to 35°C (50°F to 95°F). Altitude: 0 m to 914.4 m (0 ft to 3000 ft) – Blade server on: 10°C to 32°C (50°F to 89.6°F). Altitude: 914.4 m to 2133.6 m (3000 ft to 7000 ft) – Blade server off: 10°C to 43°C (50°F to 109.4°F). Altitude: 914.4 m to 2133.6 m (3000 ft to 7000 ft) – Blade server shipping: -40°C to 60°C (-40°F to 140°F) • Humidity: <ul style="list-style-type: none"> – Blade server on: 8% to 80% – Blade server off: 8% to 80% – Blade server storage: 5% to 80% – Blade server shipment: 5% to 100% • Particulate contamination: <p>Attention: Airborne particulates and reactive gases acting alone or in combination with other environmental factors such as humidity or temperature might pose a risk to the server. For information about the limits for particulates and gases, see “Particulate contamination” on page 72.</p>	<p>Drives: Supports up to two hot-swap, small form factor (SFF)</p> <ul style="list-style-type: none"> • Serial Attached SCSI (SAS) (enabled when ServeRAID H1135 is installed) • Serial ATA (SATA) (including solid-state storage drives) <p>Size:</p> <ul style="list-style-type: none"> • Height: 24.5 cm (9.64 inches) (6U) • Depth: 44.6 cm (17.56 inches) • Width: 2.9 cm (1.14 inches) • Maximum weight: 4.63 kg (10.2 lb)
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What your blade server offers

Your blade server offers features, such as, the Integrated Management Module, storage disk drive support, IBM® Director, IBM Enterprise X-Architecture, microprocessor technology, integrated network support, I/O expansion, large system-memory capacity, light path diagnostics, PCI Express, and power throttling.

- **Integrated Management Module II (IMM2)**

The integrated management module II (IMM2) combines service processor functions, video controller, the remote presence, and blue-screen capture features in a single chip. The IMM2 provides advanced service-processor control, monitoring, and alerting function. If an environmental condition exceeds a

threshold or if a system component fails, the IMM2 lights LEDs to help you diagnose the problem, records the error in the IMM2 event log, and alerts you to the problem.

Optionally, the IMM2 also provides a virtual presence capability for remote systems management capabilities. The IMM2 provides remote systems management through industry-standard interfaces:

- Common Information Model (CIM)
- Intelligent Platform Management Interface (IPMI) version 2.0
- Simple Network Management Protocol (SNMP) version 3.0
- Web browser

- **Hard disk drive support**

The blade server supports up to two 2.5-inch hot-swap small form factor (SFF) Serial Attached SCSI (SAS), Serial ATA (SATA), or solid-state drives. You can implement RAID 0 or RAID 1 for the drives.

Attention: ServeRAID H1135 is required for SAS hard disk drives or solid-state drives.

- **IBM Systems Director**

IBM Systems Director is a platform-management foundation that streamlines the way you manage physical and virtual systems in a heterogeneous environment.

By using industry standards, IBM Systems Director supports multiple operating systems and virtualization technologies for IBM and non-IBM x86 platforms. For more information, see “IBM Systems Director” on page 9.

- **IBM Enterprise X-Architecture**

IBM Enterprise X-Architecture technology combines proven, innovative IBM designs to make your x86-processor-based blade server powerful, scalable, and reliable. For more information, see <http://www.ibm.com/systems/x/hardware/enterprise/xarchitecture.html>

- **IBM ServerGuide Setup and Installation CD**

The *ServerGuide Setup and Installation* CD provides programs to help you set up the blade server and install a Windows operating system. The ServerGuide program detects installed optional hardware devices and provides the correct configuration programs and device drivers. For more information about the *ServerGuide Setup and Installation* CD, see “Using the ServerGuide Setup and Installation CD” on page 52.

- **Microprocessor technology**

The blade server supports up to two IntelXeon microprocessors. For more information about supported microprocessors and their part numbers, see the *Problem Determination and Service Guide*.

- **Integrated network support**

The integrated Broadcom 5718 dual-port Gigabit Ethernet controller supports connections to a 10 Mbps, 100 Mbps, or 1000 Mbps network through an Ethernet-compatible switch module in the chassis. The controller also supports Wake on LAN® technology.

The blade server has connectors on the system board for optional expansion adapters for adding network communication capabilities to the blade server. Depending on the model, you can install up to two I/O expansion adapters for network support. This provides the flexibility to install expansion adapters that support a variety of network communication technologies.

- **I/O expansion**

The blade server has connectors on the system board for optional expansion cards for adding more network communication capabilities to the blade server.

- **Large system-memory capacity**

The blade server system board supports up to 192 GB of system memory. The memory controller provides support for up to twelve industry-standard registered ECC DDR3 on Very Low Profile (VLP) form

factor DIMMs installed on the system board. For the most current list of supported DIMMs, see the ServerProven list at <http://www.ibm.com/systems/info/x86servers/serverproven/compat/us/>.

- **Light path diagnostics**

Light path diagnostics provides light-emitting diodes (LEDs) to help you diagnose problems. For more information, see the *Problem Determination and Service Guide*.

- **Mobile access to IBM Service Information website**

The server provides a QR code on the system service label, which is on the cover of the server, that you can scan using a QR code reader and scanner with a mobile device to get quick access to the IBM Service Information website. The IBM Service Information website provides additional information for parts installation and replacement videos, and error codes for server support. For the QR code, see Chapter 1 “Introduction” on page 1.

- **PCI Express**

PCI Express is a serial interface that is used for chip-to-chip interconnect and expansion adapter interconnect. With the blade expansion connector you can add optional I/O and storage devices.

- **Power throttling**

Each blade server is powered by two Enterprise Voltage Regulator-Down (EVRD) 12.0 voltage regulators. By enforcing a power policy known as power-domain oversubscription, the BladeCenter unit can share the power load between two power modules to ensure sufficient power for each device in the BladeCenter unit. This policy is enforced when the initial power is applied to the BladeCenter unit or when a blade server is inserted into the BladeCenter unit.

The following settings for this policy are available:

- Redundant without performance impact
- Redundant with performance impact
- Nonredundant

You can configure and monitor the power environment by using the Advanced Management Module. For more information about configuring and using power throttling, see the Advanced-Management-Module documentation or <http://www.ibm.com/supportportal/>.

Reliability, availability, and serviceability features

Reliability, availability, and serviceability features help to ensure the integrity of the data that is stored in the blade server, the availability of the blade server when you need it, and the ease with which you can diagnose and correct problems.

Three of the most important features in server design are reliability, availability, and serviceability (RAS). These RAS features help to ensure the integrity of the data that is stored in the blade server, the availability of the blade server when you need it, and the ease with which you can diagnose and correct problems.

The blade server has the following RAS features:

- Advanced Configuration and Power Interface (ACPI)
- Built-in diagnostics using DSA Preboot, which is stored in integrated USB memory
- Built-in monitoring for temperature, voltage, and hard disk drives
- Customer support center 24 hours per day, 7 days a week¹
- Customer upgrade of Flash ROM-resident code and diagnostics
- Customer-upgradeable Unified Extensible Firmware Interface (UEFI) code and diagnostics
- ECC protected DDR3 memory

1. Service availability will vary by country. Response time will vary depending on the number and nature of incoming calls.

- ECC protection on the L2 cache
- Error codes and messages
- Hot-swap SAS storage drives
- Integrated Management Module II (IMM2)
- Light path diagnostics
- Memory parity testing
- Microprocessor built-in self-test (BIST) during power-on self-test (POST)
- Microprocessor serial number access
- PCI Express 1.0a
- PCI PMI 2.2
- POST
- Power policy 24-hour support center
- Processor presence detect
- ROM resident diagnostics
- Service processor that communicates with the Advanced Management Module to enable remote blade server management
- System error logging
- Vital product data (VPD) on memory
- Wake on LAN capability
- Wake on PCI (PME) capability
- Wake on USB 2.0 capability

IBM Systems Director

Use this information to understand how IBM Systems Director works with the blade server.

IBM Systems Director is a platform-management foundation that streamlines the way you manage physical and virtual systems in a heterogeneous environment.

By using industry standards, IBM Systems Director supports multiple operating systems and virtualization technologies in IBM and non-IBM x86 platforms.

Through a single user interface, IBM Systems Director provides consistent views for viewing managed systems, determining how these systems relate to one another, and identifying their statuses, helping to correlate technical resources with business needs. A set of common tasks that are included with IBM Systems Director provides many of the core capabilities that are required for basic management, which means instant out-of-the-box business value. These common tasks include discovery, inventory, configuration, system health, monitoring, updates, event notification, and automation for managed systems.

The IBM Systems Director web and command-line interfaces provide a consistent interface that is focused on driving these common tasks and capabilities:

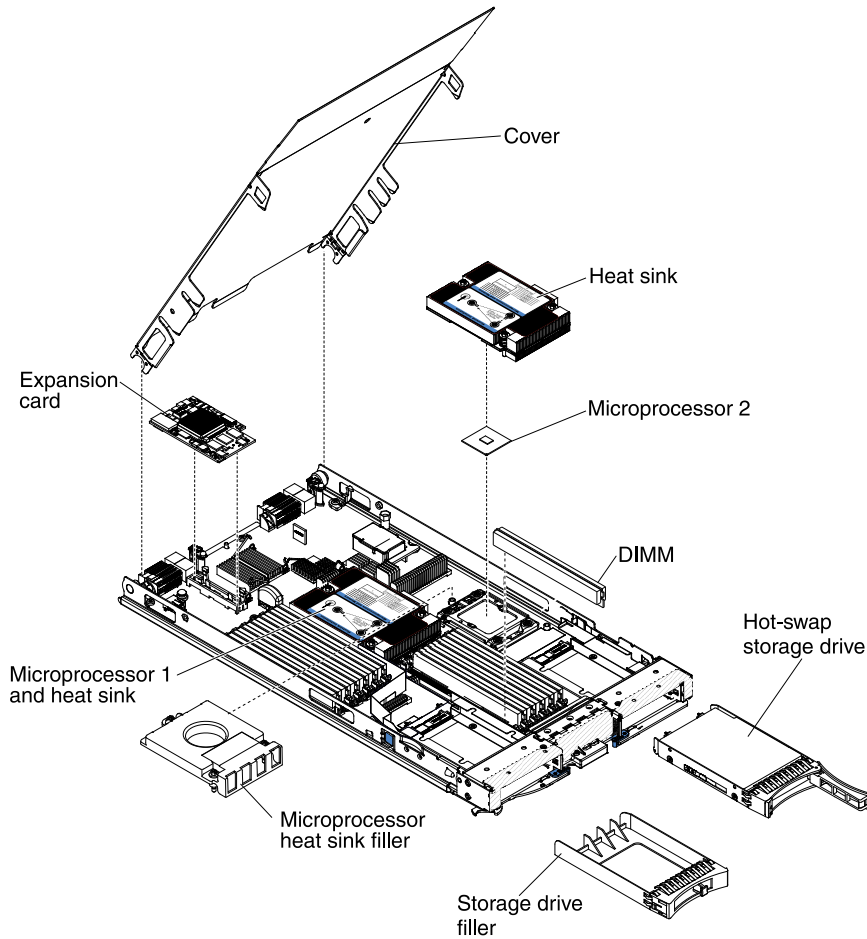
- Discovering, navigating, and visualizing systems on the network with the detailed inventory and relationships to the other network resources
- Notifying users of problems that occur on systems and the ability to isolate sources of the problems
- Notifying users when systems need updates and distributing and installing updates on a schedule
- Analyzing real-time data for systems and setting critical thresholds that notify the administrator of emerging problems
- Configuring settings of a single system and creating a configuration plan that can apply those settings to multiple systems
- Updating installed plug-ins to add new features and functions to the base capabilities
- Managing the life cycles of virtual resources

For more information about IBM Systems Director, see the documentation at http://publib.boulder.ibm.com/infocenter/eserver/v1r2/topic/dirinfo_all/dirinfoparent.html or <http://www.ibm.com/systems/management/>, which presents an overview of IBM Systems Management and IBM Systems Director.

Major components of the blade server

Use this information to locate the major components on the blade server.

The following illustration shows the major components of the blade server.



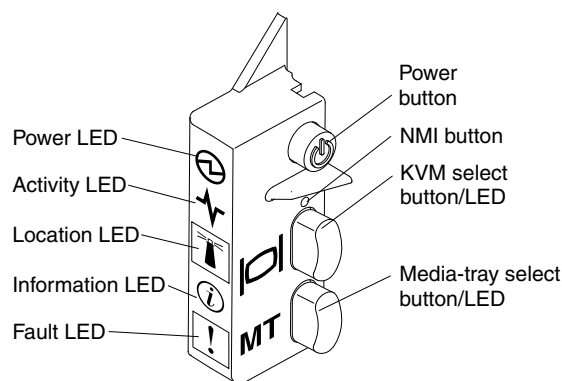
Chapter 2. Power, controls, and indicators

Use this information to view power features, turn on and turn off the blade server, and view the functions of the controls and indicators.

Blade server controls and LEDs

Use this information for details about the controls and LEDs on the blade server.

The following illustration identifies the buttons and information LEDs on the blade-server control panel.



Power LED: This green LED indicates the power status of the blade server in the following manner:

- **Flashing rapidly:** While the service processor in the blade server is initializing and synchronizing with the management module, the power LED flashes rapidly, and the power button on the blade server does not respond. This process can take approximately two minutes after the blade server has been installed. If the LED continues to flash rapidly, the blade server might not have power permissions assigned to it through the Advanced Management Module, the BladeCenter unit does not have enough power to turn on the blade server, or the service processor (IMM) on the blade server is not communicating with the Advanced Management Module.
- **Flashing slowly:** The blade server has power supplied and is ready to be turned on.
- **Lit continuously:** The blade server has power and is turned on.

Activity LED: When this green LED is lit, it indicates that there is activity on the external storage device or network.

Location LED: The system administrator can remotely turn on this blue LED to aid in visually locating the blade server. When this LED is lit, the location LED on the BladeCenter unit is also lit. The location LED can be turned off through the Advanced-Management-Module Web interface or through IBM® Director Console. For more information about the Advanced-Management-Module Web interface, see "" on page . For more information about IBM® Director, see the documentation on the IBM® Director CD that comes with the server, or visit the IBM® Director Information Center at <http://publib.boulder.ibm.com/infocenter/director/v6r1x/index.jsp>.

Information LED: When this yellow LED is lit, it indicates that information about a system event in the blade server has been placed in the Advanced-Management-Module event log. The information LED can be turned off through the Advanced-Management-Module CLI, SNMP, or Web interface or through IBM Director Console. For more information about the Advanced-Management-Module web interface, see <http://www.ibm.com/systems/management/>. For more information about IBM® Director, see the

documentation on the IBM® Director CD that comes with the server, or visit the IBM® Director Information Center at <http://publib.boulder.ibm.com/infocenter/director/v6r1x/index.jsp>.

Fault LED: When this yellow LED is lit, it indicates that a system error has occurred in the blade server. The blade-error LED turns off only after the error is corrected.

Power button: Press this button to turn on or turn off the blade server. When the blade server is turned off, you can press and hold the power button to light the LEDs of failing components in the blade server.

Note: The power button has effect only if local power control is enabled for the blade server. Local power control is enabled and disabled through the Advanced-Management-Module web interface.

NMI button (recessed): The nonmaskable interrupt (NMI) dumps the partition. Use this recessed button only as directed by IBM Support.

Note: You can also send an NMI event to the selected blade server remotely using the AMM. For more information, see the *BladeCenter Advanced Management Module User's Guide*.

Keyboard/video/mouse (KVM) select button: Press this button to associate the shared BladeCenter unit keyboard port, video port, and mouse port with the blade server. The LED on this button flashes while the request is being processed and then is lit when the ownership of the keyboard, video, and mouse has been transferred to the blade server. It can take approximately 20 seconds to switch the keyboard, video, and mouse control to the blade server.

Using a keyboard that is directly attached to the Advanced-Management-Module, you can press keyboard keys in the following sequence to switch KVM control between blade servers instead of using the KVM select button:

```
NumLock NumLock blade_server_number Enter
```

blade_server_number is the two-digit number of the blade-server bay in which the blade server is installed. A blade server that occupies more than one blade-server bay is identified by the lowest bay number that it occupies.

If there is no response when you press the KVM select button, you can use the Advanced-Management-Module web interface to determine whether local control has been disabled on the blade server. See <http://www.ibm.com/systems/management/> for more information.

Notes:

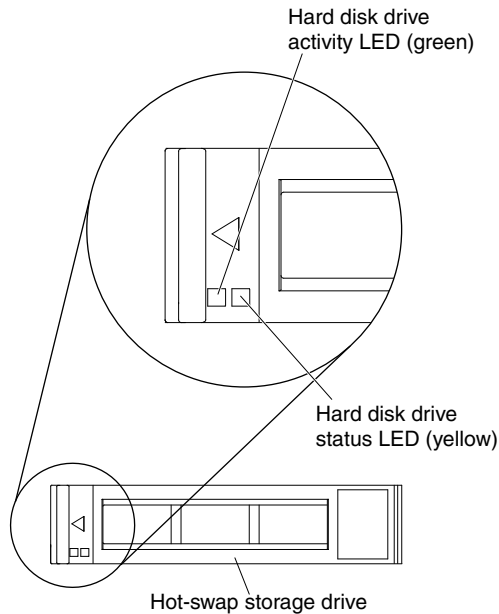
1. The operating system in the blade server must provide USB support for the blade server to recognize and use the keyboard and mouse, even if the keyboard and mouse have PS/2-style connectors.
2. If you install a supported MicrosoftWindows operating system on the blade server while it is not the current owner of the keyboard, video, and mouse, a delay of up to 1 minute occurs the first time that you switch the keyboard, video, and mouse to the blade server. All subsequent switching takes place in the normal KVM switching time frame (up to 20 seconds).

Media-tray select button: Press this button to associate the shared BladeCenter unit media tray (removable-media drives) with the blade server. The LED on the button flashes while the request is being processed and then is lit when the ownership of the media tray has been transferred to the blade server. It can take approximately 20 seconds for the operating system in the blade server to recognize the media tray.

If there is no response when you press the media-tray select button, you can use the Advanced-Management-Module Web interface to determine whether local control has been disabled on the blade server.

Note: The operating system in the blade server must provide USB support for the blade server to recognize and use the removable-media drives.

The following illustration identifies the information LEDs on the SAS hot-swap hard disk drive.



Hard disk drive activity LED (green): When this green LED is lit, it indicates that there is activity on the storage drive.

Hard disk drive status LED (yellow): When this yellow LED is lit, it indicates that an error has occurred with the storage drive. The LED turns off only after the error is corrected.

Turning on the blade server

Use this information to turn on the blade server.

After you connect the blade server to power through the BladeCenter unit, the blade server can start in any of the following ways:

- You can press the power button on the front of the blade server (see “Blade server controls and LEDs” on page 11) to start the blade server.

Notes:

1. Wait until the power LED on the blade server flashes slowly before you press the power button. While the service processor in the blade server is initializing and synchronizing with the management module, the power LED flashes rapidly, and the power button on the blade server does not respond. This process can take approximately two minutes after the blade server has been installed.
 2. While the blade server is starting, the power LED on the front of the blade server is lit and does not flash. See “Blade server controls and LEDs” on page 11 for the power LED states.
- If a power failure occurs, the BladeCenter unit and the blade server can be configured to start automatically when power is restored through the Advanced Management Module.
 - You can turn on the blade server remotely by using the management module.
 - If the blade server is connected to power (the power LED is flashing slowly), the blade server is communicating with the management module, the operating system supports the Wake on LAN feature,

and the Wake on LAN feature has not been disabled through the management module, the Wake on LAN feature can turn on the blade server.

Turning off the blade server

Use this information to turn off the blade server.

When you turn off the blade server, it is still connected to power through the BladeCenter unit. The blade server can respond to requests from the service processor, such as a remote request to turn on the blade server. To remove all power from the blade server, you must remove it from the BladeCenter unit. Shut down the operating system before you turn off the blade server. See the operating-system documentation for information about shutting down the operating system.

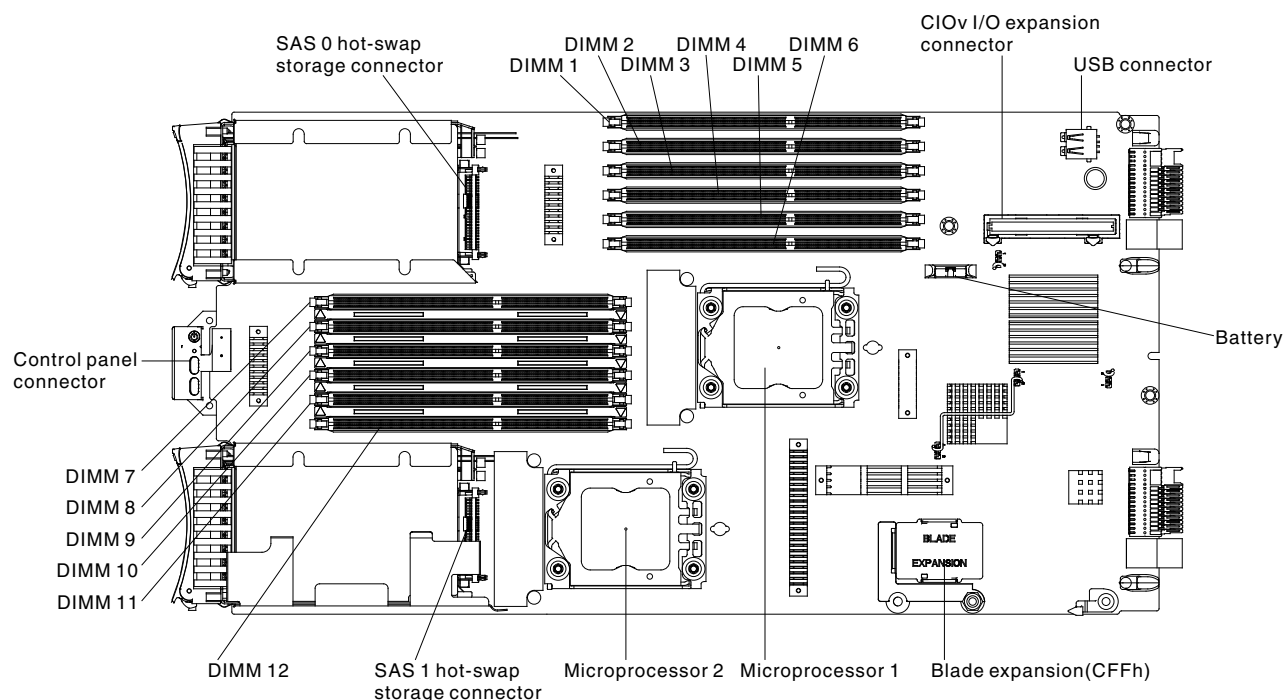
The blade server can be turned off in any of the following ways:

- You can press the power button on the blade server (see “Blade server controls and LEDs” on page 11). This starts an orderly shutdown of the operating system, if this feature is supported by the operating system.
- If the operating system stops functioning, you can press and hold the power button for more than 4 seconds to turn off the blade server.
- The management module can turn off the blade server through the Advanced-Management-Module web interface. For additional information, see the *IBMBladeCenter Management Module User's Guide* or go to <http://www.ibm.com/systems/management/> for more information.

Blade server connectors

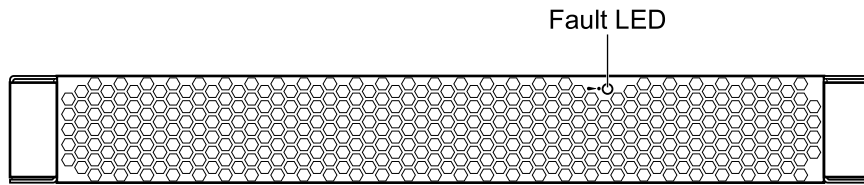
Use this information to locate blade server system-board components and connectors for optional devices.

The following illustration shows the system-board components, including connectors for user-installable optional devices, in the blade server.



BladeCenter GPU expansion unit LED

The following illustration identifies the fault LED on the front of the BladeCenter GPU expansion (BGE) unit.



Fault LED: When this yellow LED is lit, it indicates that an error has occurred in the expansion blade. The expansion blade error LED turns off only after the error is corrected.

If an error occurs in the expansion blade, the fault LED on the blade device on which the expansion blade is installed is also lit. Additional information about the error is provided by the light-path LEDs in the expansion blade (see the *Problem Determination and Service Guide* that comes with your server for more information).

Chapter 3. Installing options

Use this information for instructions about installing optional hardware devices in the blade server. Some option-removal instructions are provided in case you have to remove one option to install another.

Installation guidelines

Use these guidelines before you install the blade server or optional devices.

Before you install optional devices, read the following information:

- Before you begin, read “Safety” on page iii and “Handling static-sensitive devices” on page 18. This information will help you work safely.
- When you install your new blade server, take the opportunity to download and apply the most recent firmware updates. This step will help to ensure that any known issues are addressed and that your blade server is ready to function at maximum levels of performance. To download firmware updates for your blade server, go to <http://www.ibm.com/supportportal/>.
- Observe good housekeeping in the area where you are working. Place removed covers and other parts in a safe place.
- Back up all important data before you make changes to disk drives.
- Before you remove a blade server from the BladeCenter unit, you must shut down the operating system and turn off the blade server. You do not have to shut down the BladeCenter unit itself.
- Blue on a component indicates touch points, where you can grip the component to remove it from or install it in the blade server, open or close a latch, and so on.
- Orange on a component or an orange label on or near a component indicates that the component can be hot-swapped, which means that if the server and operating system support hot-swap capability, you can remove or install the component while the server is running. (Orange can also indicate touch points on hot-swap components.) See the instructions for removing or installing a specific hot-swap component for any additional procedures that you might have to perform before you remove or install the component.
- For a list of supported optional devices for the blade server, see <http://www.ibm.com/systems/info/x86servers/serverproven/compat/us/>.

System reliability guidelines

Use this information to make sure that the blade server meets the proper cooling and reliability guidelines.

To help make sure that proper cooling and system reliability requirements are met, review the following guidelines:

- To ensure proper cooling, do not operate the BladeCenter unit without a blade server, expansion unit, or blade filler installed in each blade-server bay. See the documentation for your BladeCenter unit for additional information.
- Each microprocessor socket always contains either a microprocessor dust cover and heat sink filler or a microprocessor and heat sink. If the blade server has only one microprocessor, it must be installed in microprocessor socket 1.
- Each DIMM socket always contains a memory module or filler.
- Each hot-swap SAS bay contains a SAS storage drive or filler.
- Make sure that the ventilation holes on the blade server are not blocked.

- The blade server battery must be operational. If the battery becomes defective, replace it immediately. For instructions, see the *Problem Determination and Service Guide*.

Handling static-sensitive devices

Use this information to observe the static-sensitive device requirements.

Attention: Static electricity can damage the blade server and other electronic devices. To avoid damage, keep static-sensitive devices in their static-protective packages until you are ready to install them.

To reduce the possibility of damage from electrostatic discharge, observe the following precautions:

- When you work on a BladeCenter unit that has an electrostatic discharge (ESD) connector, use a wrist strap, especially when you handle modules, optional devices, or blade servers. To work correctly, the wrist strap must have a good contact at both ends (touching your skin at one end and firmly connected to the ESD connector on the front or back of the BladeCenter unit).
- Limit your movement. Movement can cause static electricity to build up around you.
- Handle the device carefully, holding it by its edges or its frame.
- Do not touch solder joints, pins, or exposed circuitry.
- Do not leave the device where others can handle and damage it.
- While the device is still in its static-protective package, touch it to an *unpainted* metal part of the BladeCenter unit or any *unpainted* metal surface on any other grounded rack component in the rack in which you are installing the device for at least 2 seconds. This drains static electricity from the package and from your body.
- Remove the device from its package and install it directly into the blade server without setting down the device. If it is necessary to set down the device, put it back into its static-protective package. Do not place the device on the blade server cover or on a metal surface.
- Take additional care when you handle devices during cold weather. Heating reduces indoor humidity and increases static electricity.

Instructions for IBM Business Partners

In addition to the instructions in this chapter for installing optional hardware devices, updating firmware and device drivers, and completing the installation, IBM Business Partners must also complete the following steps:

1. Before you configure a server for a customer, complete the Solution Assurance checklist at <http://w3.ibm.com/support/assure/assur30i.nsf/webindex/sa294/>.
2. After you have confirmed that the server starts correctly and recognizes the newly installed devices and that no error LEDs are lit, run the Dynamic System Analysis (DSA) stress test. For information about using DSA, see the *Problem Determination and Service Guide*.
3. Shut down and restart the server multiple times to ensure that the server is correctly configured and functions correctly with the newly installed devices.
4. Save the DSA log as a file and send it to IBM. For information about transferring data and logs, see http://publib.boulder.ibm.com/infocenter/toolset/v1r0/index.jsp?topic=/dsa/dsa_main.html.
5. To ship the server, repackage it in the original undamaged packing material and observe IBM procedures for shipping.

Support information for IBM Business Partners is available at http://www.ibm.com/partnerworld/pwhome.nsf/weblook/index_us.html.

How to send DSA data to IBM

Before you send diagnostic data to IBM, read the terms of use at <http://www.ibm.com/de/support/ecurep/terms.html>.

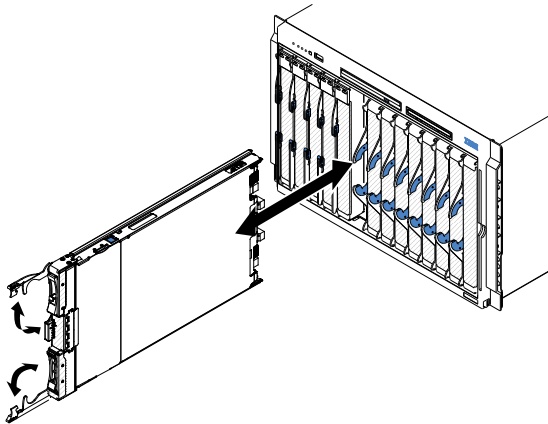
You can use any of the following methods to send diagnostic data to IBM:

- **Standard upload:** http://www.ibm.com/de/support/ecurep/send_http.html
- **Standard upload with the system serial number:** http://www.ecurep.ibm.com/app/upload_hw
- **Secure upload:** http://www.ibm.com/de/support/ecurep/send_http.html#secure
- **Secure upload with the system serial number:** https://www.ecurep.ibm.com/app/upload_hw

Removing the blade server from the BladeCenter unit

Use these instructions to remove the blade server from the BladeCenter unit.

The following illustration shows how to remove a single-width type of blade server or blade filler from a BladeCenter unit. The appearance of your BladeCenter unit might be different; see the documentation for your BladeCenter unit for additional information.



Attention:

- To maintain proper system cooling, do not operate the BladeCenter unit without a blade server, expansion unit, or filler module installed in each blade server bay.
- When you remove the blade server, note the blade-server bay number. Reinstalling a blade server into a different blade server bay from the one it was removed from can have unintended consequences. Some configuration information and update options are established according to blade-server bay number; if you reinstall the blade server into a different bay, you might have to reconfigure the blade server.

To remove the blade server, complete the following steps:

- Step 1. If the blade server is operating, shut down the operating system (see the documentation for your operating system for more information).
- Step 2. If the server is still on, press the power button for four seconds to turn off the blade server (see “Turning off the blade server” on page 14 for more information).

Attention: Wait at least 30 seconds, until the storage devices stops spinning, before you proceed to the next step.

- Step 3. Open the two release handles as shown in the illustration. The blade server moves out of the blade server bay approximately 0.6 cm (0.25 inch).

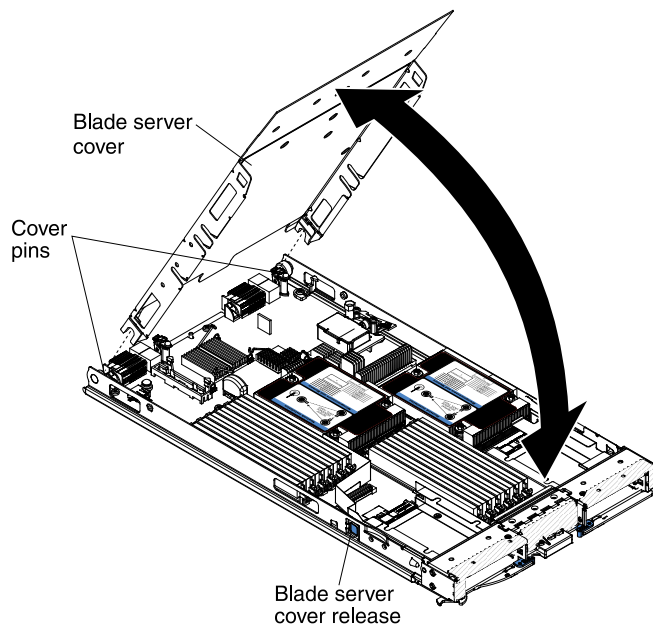
Step 4. Pull the blade server out of the bay.

Step 5. Place either a blade filler or another blade server in the blade server bay within 1 minute.

Removing the blade server cover

Use these instructions to open the blade server cover.

The following illustration shows how to open the cover on the blade server.



To open the blade server cover, complete the following steps:

- Step 1. Before you begin, read “Safety” on page iii and “Installation guidelines” on page 17.
- Step 2. If the blade server is installed in a BladeCenter unit, remove it (see “Removing the blade server from the BladeCenter unit” on page 19 for instructions).
- Step 3. Carefully lay the blade server on a flat, static-protective surface, with the cover side up.
- Step 4. Press the blade server cover release on each side of the blade server or expansion unit and lift the cover open, as shown in the illustration.
- Step 5. Lay the cover flat, or lift it from the blade server and store for future use.

Statement 21



CAUTION:

Hazardous energy is present when the blade server is connected to the power source. Always replace the blade cover before installing the blade server.

Installing an optional expansion unit

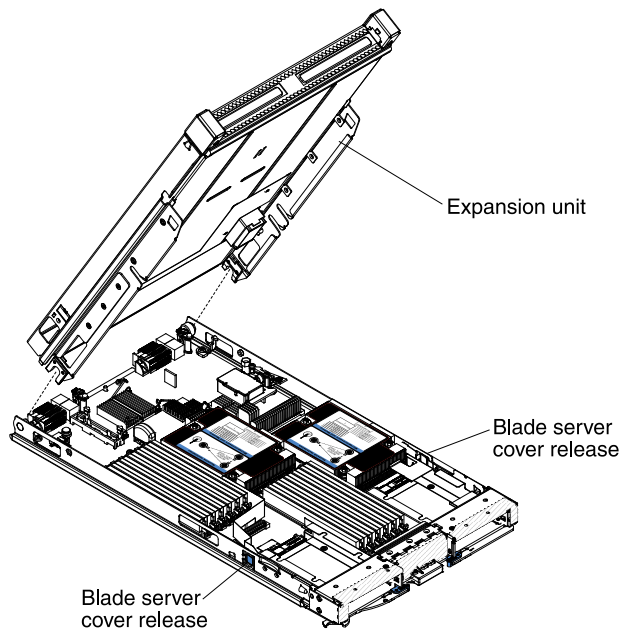
Use these instructions to install an optional expansion unit.

Attention: If a horizontal combination-form-factor (CFFh) expansion card is installed on the blade server system board, you cannot install an optional expansion unit.

Notes:

1. All devices should be installed in an expansion unit before attaching it to the blade server.
2. After you install one or more expansion units on your blade server, the combined blade server and expansion units together occupy adjacent blade bays in the BladeCenter unit. Enough power modules must be installed in the BladeCenter unit to power the blade bays in which you install the blade server and expansion units.
3. The following illustration shows an optional expansion unit in a blade server.
4. The illustrations in this document might differ slightly from your hardware.

To install an optional expansion unit, complete the following steps.



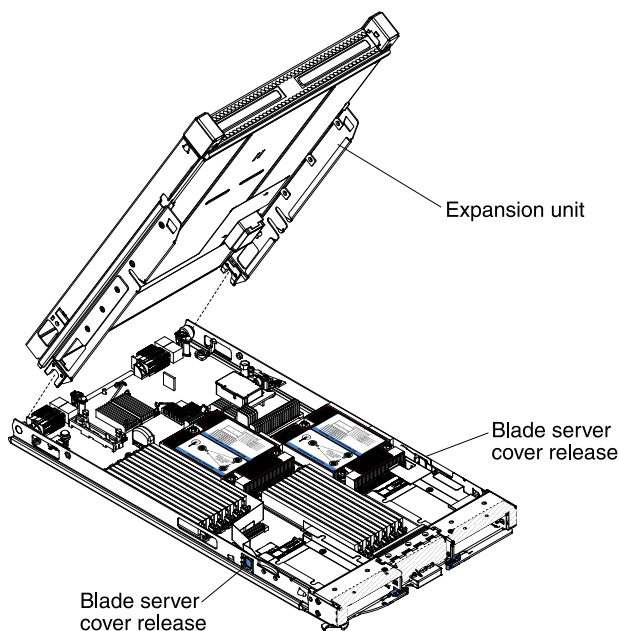
- Step 1. Before you begin, read “Safety” on page iii and “Installation guidelines” on page 17. To determine the type and number of expansion units that can be installed on your blade server, see <http://www.ibm.com/systems/info/x86servers/serverproven/compat/us/>.
- Step 2. If the blade server is installed in a BladeCenter unit, remove it (see “Removing the blade server from the BladeCenter unit” on page 19 for instructions).
- Step 3. Remove the cover from the blade server or the expansion unit (see “Removing the blade server cover” on page 20).
- Step 4. Locate the blade expansion connector on the blade server system board or the expansion unit and remove the cover if one is installed (see “Blade server connectors” on page 14).
- Step 5. Touch the static-protective package that contains the optional expansion unit to any *unpainted* metal surface on the BladeCenter unit or any *unpainted* metal surface on any other grounded rack component; then, remove the optional expansion unit from the package.

- Step 6. Orient the optional expansion unit as shown in the illustration.
- Step 7. Lower the expansion unit so that the slots at the rear slide down onto the cover pins at the rear of the blade server; then, pivot the expansion unit down onto the blade server.
- Step 8. If the expansion unit has an extraction device (such as a thumbscrew or a lever), use it to fully engage the expansion unit on the blade server; otherwise, press the expansion unit firmly into the closed position until it clicks into place. To install an option into the expansion unit, refer to the documentation provided with the expansion unit.
- Step 9. If additional expansion units are being installed, repeat steps 4 through 8 for each expansion blade; otherwise continue with step 11.
- Step 10. Follow the instructions provided with the expansion unit to install an option in the expansion unit.
- Step 11. If you have other devices to install or remove, do so now; otherwise, go to “Completing the installation” on page 41.

Removing an optional expansion unit

Use these instructions to remove the optional expansion unit from the blade server.

To remove an optional expansion unit, complete the following steps:



- Step 1. Before you begin, read “Safety” on page iii and “Installation guidelines” on page 17.
- Step 2. If the blade server is installed in a BladeCenter unit, remove it (see “Removing the blade server from the BladeCenter unit” on page 19 for instructions).
- Step 3. Carefully lay the blade server on a flat, static-protective surface, with the cover side up.
- Step 4. Remove the blade server cover, if one is installed (see “Removing the blade server cover” on page 20 for instructions).
- Step 5. Remove the expansion unit:
 - a. If the expansion unit has an extraction device, use the extraction device to disengage the expansion unit from the blade server. These extraction devices can be of several types,

including thumbscrews or levers. See the instructions provided with the expansion unit for detailed instructions for removing the expansion unit.

- b. If the expansion unit does not have an extraction device, press the blade server cover release on each side of the blade server and lift the expansion unit from the blade server.
- c. Rotate the expansion unit open; then, lift the expansion unit from the blade server.

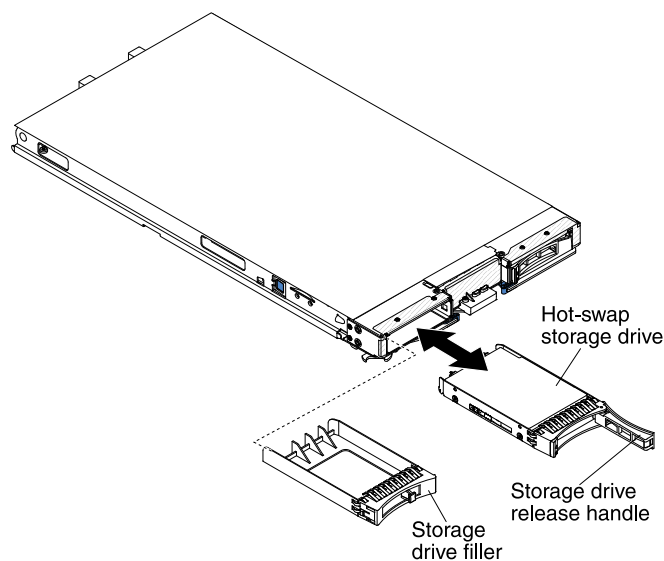
Step 6. If you are instructed to return the expansion unit, remove from it any options that you have installed; then, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Installing a hot-swap storage drive

Use these instructions to install a hot-swap storage drive into the blade server.

The blade server has two storage bays for installing hot-swap storage drives. One storage drive might already be installed in the blade server in storage bay 0. If the blade server is equipped with one storage drive, you can install an additional drive in storage bay 1. The blade server supports using RAID 0 or RAID 1 when two storage drives of the same interface type are installed. See “Creating a RAID array of hard disk drives” on page 57 for information about SAS RAID configuration.

To install a hot-swap storage drive or drive filler, complete the following steps.



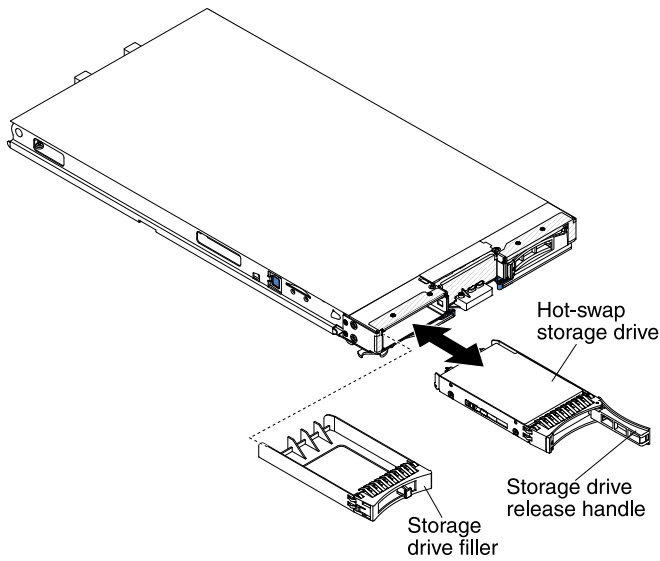
- Step 1. Before you begin, read “Safety” on page iii and “Installation guidelines” on page 17.
- Step 2. Identify the storage bay (storage bay 0 or storage bay 1) in which the hot-swap storage drive will be installed (see “Blade server connectors” on page 14).
- Step 3. If a storage-drive filler is installed, remove it from the blade server by pulling the release lever and sliding the filler away from the blade server (see “Removing a hot-swap storage drive” on page 24).
- Step 4. Touch the static-protective package that contains the hot-swap storage drive to any *unpainted* metal surface on the BladeCenter unit or any *unpainted* metal surface on any other grounded rack component; then, remove the hard disk drive from the package.
- Step 5. Open the release lever on the hot-swap storage drive and slide the drive into the storage bay until it is firmly seated in the connector.
- Step 6. Lock the hot-swap storage drive into place by closing the release lever.

If you have other devices to install or remove, do so now; otherwise, go to “Completing the installation” on page 41.

Removing a hot-swap storage drive

Use this information to remove a hot-swap storage drive.

The blade server has two hot-swap storage bays for installing or removing hot-swap storage devices. To remove a hot-swap hard disk drive or drive filler, complete the following steps.



- Step 1. Before you begin, read “Safety” on page iii and “Installation guidelines” on page 17.
- Step 2. If possible, save the data on your drive, especially if it is part of a RAID array, before you remove it from the blade server.
- Step 3. Press the release latch (orange) on the storage drive to release the drive handle.
- Step 4. Pull the release handle to remove the drive from the storage bay.

Installing a memory module

Use these instructions to install memory modules in the blade server.

The blade server has a total of twelve direct inline memory module (DIMM) slots. The blade server supports very low profile (VLP) DDR3 single-rank, dual-rank, or quad-rank DIMMs with error code correction (ECC) in 2 GB, 4 GB, 8 GB, and 16 GB capacities. For a current list of supported DIMMs for the blade server, see <http://www.ibm.com/systems/info/x86servers/serverproven/compat/us/>.

Note: Do not mix DIMMs with different DDR3 voltages, frequencies, and ECC modes.

In BladeCenter E, not all memory option supported on HS23E are supported in all configurations. CPU throttling may occur within the BladeCenter E's ambient air temperature specification range if these limitations are not followed as below:

- **DIMM:**
 - IBM option part number 90Y3221 (CRU part number 90Y3223) - 16 GB 4R x 4 1066 MHz VLP RDIMM 1.35V.
- **Limitation:**

- Not supported with two 95W microprocessors and two DIMMs per channel in BladeCenter E.
- Supported with one 95W microprocessor and two DIMMs per channel (up to 6 DIMMs attached to microprocessor 1) or two 95W microprocessors with one DIMM per channel (up to 3 DIMMs attached to microprocessor 1 and 3 DIMMs attached to microprocessor 2) with DIMM fillers removed in empty DIMM connectors of microprocessor 2.

After you install or remove a DIMM, you must change and save the new configuration information by using the Setup utility. When you turn on the blade server, a message indicates that the memory configuration has changed. Start the Setup utility and select **Save Settings** (see “Setup utility menu” on page 48 for more information) to save changes.

The memory is accessed internally through the system using three channels per microprocessor. Each channel contains two DIMM connectors. The following table lists each channel and which DIMM connectors belong to the channel.

Table 2. Memory channel configuration

Memory channel	DIMM connector (microprocessor 1)	DIMM connector (microprocessor 2)
Channel 1	1 and 2	7 and 8
Channel 2	3 and 4	9 and 10
Channel 3	5 and 6	11 and 12

Depending on the memory mode that is set in the Setup utility, the blade server can support a minimum of 2 GB and a maximum of 96 GB of system memory on the system board in a blade server with one microprocessor. If two microprocessors are installed, the blade server can support a minimum of 4 GB and a maximum of 192 GB of system memory. There are three different memory modes:

- **Independent channel mode:** Independent channel mode gives a maximum of 96 GB of usable memory with one microprocessor installed, and 192 GB of usable memory with two microprocessors installed (using 16 GB DIMMs). The DIMMs can be installed without matching sizes. See the table below for the memory installation order.

Table 3. Independent channel mode DIMM installation sequence

One microprocessor installed	Two microprocessors installed
DIMM connectors 5, 3, 1, 6, 4, 2	DIMM connectors 5, 11, 3, 9, 1, 7, 6, 12, 4, 10, 2, 8

- **Rank sparing mode:** In rank-sparing mode, one memory DIMM rank serves as a spare of the other ranks on the same channel. The spare rank is held in reserve and is not used as active memory. The spare rank must have identical or larger memory capacity than all the other active memory ranks on the same channel. After an error threshold is surpassed, the contents of that rank is copied to the spare rank. The failed rank of memory is taken offline, and the spare rank is put online and used as active memory in place of the failed rank.

Notes: Rank sparing mode is supported if the blade server meets one of the following memory requirements:

- One quad-rank DIMM
- More than one DIMM per channel
- An even number of single-rank or dual-rank DIMMs

For rank sparing mode memory installation order on a blade server with quad-rank DIMMs, see Table 3 “Independent channel mode DIMM installation sequence” on page 25.

The following tables show the order that single-rank or dual-rank DIMMs are installed to use rank sparing mode:

Table 4. Rank sparing mode DIMM installation sequence for single-rank or dual-rank DIMMs (one microprocessor)

DIMM pair	DIMM connector
First	5, 6
Second	3, 4
Third	1, 2

Table 5. Rank sparing mode DIMM installation sequence for single-rank or dual-rank DIMMs (two microprocessors)

DIMM pair	DIMM connector
First	5, 6 11, 12
Second	3, 4
Third	9, 10
Fourth	1, 2
Fifth	7, 8

Note: In rank sparing mode, if any of the installed DIMMs does not meet the requirements listed above, the system is executed as independent channel mode.

- **Mirrored channel mode:** In mirrored channel mode, memory is installed in pairs. Each DIMM in a pair must be identical in capacity, type, and rank count. The channels are grouped in pairs with each channel receiving the same data. One channel is used as a backup of the other, which provides redundancy. The memory contents on channel 2 are duplicated in channel 3. Channel 1 DIMM connectors 1, 2, 7, and 8 are not used in mirrored channel mode. The maximum available memory (with 16 GB DIMMs) is 32 GB for a single microprocessor system and 64 GB for a dual microprocessor system.

Important: The memory configuration of channel 2 must match that of channel 3. For example, if a 4 GB Dual Rank DIMM is installed into the DIMM connector 3 (channel 2), then a 4 GB Dual Rank DIMM must also be installed into the DIMM connector 5 (channel 3). Table 2 “Memory channel configuration” on page 25 lists each channel and which DIMM connectors belong to the channel.

The following table shows the order that memory DIMMs are installed to use mirrored channel mode.

Table 6. System memory configuration for mirrored channel mode (one microprocessor)

DIMM pair	DIMM connector
First	3 and 5
Second	4 and 6

Table 7. System memory configuration for mirrored channel mode (two microprocessors)

DIMM pair	DIMM connector
First	3 and 5, 9 and 11
Second	4 and 6
Third	10 and 12

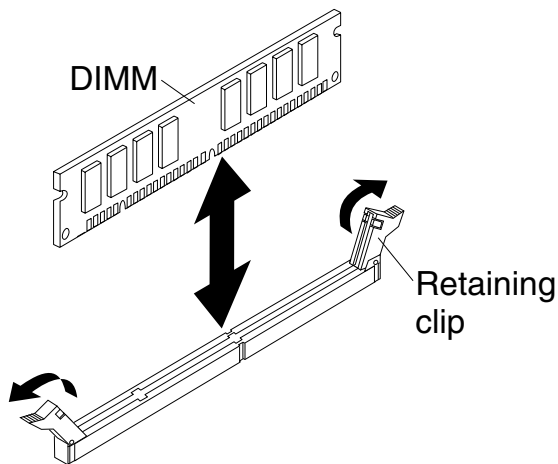
Note: In mirrored channel mode, if any of the installed DIMMs does not meet the requirements listed above, the system is executed as independent channel mode.

To install a DIMM, complete the following steps:

- Step 1. Before you begin, read “Safety” on page iii and “Installation guidelines” on page 17.
- Step 2. Read the documentation that comes with the DIMMs.
- Step 3. If the blade server is installed in a BladeCenter unit, remove it (see “Removing the blade server from the BladeCenter unit” on page 19 for instructions).
- Step 4. Carefully lay the blade server on a flat, static-protective surface.
- Step 5. Open the blade server cover (see “Removing the blade server cover” on page 20 for instructions).
- Step 6. If an expansion unit is installed and you are installing DIMMs on the system board, remove the expansion unit (see “Removing an optional expansion unit” on page 22).
- Step 7. Locate the DIMM connectors (see “Blade server connectors” on page 14). Determine which DIMM connector you will be installing memory into.
- Step 8. If a DIMM filler or another memory module is already installed in the DIMM connector, remove it (see “Removing a memory module” on page 28).

Note: A DIMM or DIMM filler must occupy each DIMM socket before the blade server is turned on.

- Step 9. Touch the static-protective package that contains the DIMM to any *unpainted* metal surface on the BladeCenter unit or any *unpainted* metal surface on any other grounded rack component in the rack in which you are installing the DIMM for at least two seconds; then, remove the DIMM from its package.
- Step 10. To install the DIMMs, repeat the following steps for each DIMM that you install:



- a. Make sure that the retaining clips are in the open position, away from the center of the DIMM connector.
- b. Turn the DIMM so that the DIMM keys align correctly with the DIMM connector on the system board.

Attention: To avoid breaking the retaining clips or damaging the DIMM connectors, handle the clips gently.

- c. Press the DIMM into the DIMM connector. The retaining clips will lock the DIMM into the connector.
- d. Make sure that the small tabs on the retaining clips are in the notches on the DIMM. If there is a gap between the DIMM and the retaining clips, the DIMM has not been correctly installed. Press the DIMM firmly into the connector, and then press the retaining clips toward the DIMM until the tabs are fully seated. When the DIMM is correctly installed, the retaining clips are parallel to the sides of the DIMM.

Step 11. If the DIMM access door is open, use your fingers to close it.

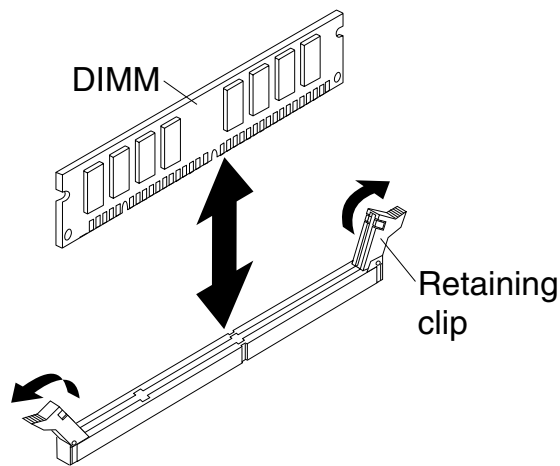
Step 12. If you have other devices to install or remove, do so now; otherwise, go to “Completing the installation” on page 41.

Removing a memory module

Use this information to remove a dual inline memory module (DIMM) from the blade server.

The following illustration shows how to remove a DIMM from the blade server. This information also applies to removing a DIMM filler.

After you install or remove a DIMM, you must change and save the new configuration information by using the Setup utility. When you turn on the blade server, a message indicates that the memory configuration has changed. Start the Setup utility and select **Save Settings** (see “Using the Setup utility” on page 47 for more information) to save changes.



To remove a DIMM, complete the following steps:

- Step 1. Before you begin, read “Safety” on page iii and “Installation guidelines” on page 17.
- Step 2. If the blade server is installed in a BladeCenter unit, remove it (see “Removing the blade server from the BladeCenter unit” on page 19).
- Step 3. Remove the blade server cover (see “Removing the blade server cover” on page 20).
- Step 4. If an optional expansion unit is installed, remove the expansion unit (see “Removing an optional expansion unit” on page 22).
- Step 5. Locate the DIMM connectors (see “Blade server connectors” on page 14). Determine which DIMM you want to remove from the blade server.

Attention: To avoid breaking the retaining clips or damaging the DIMM connectors, handle the clips gently.

- Step 6. Move the retaining clips on the ends of the DIMM connector to the open position by pressing the retaining clips away from the center of the DIMM connector.
- Step 7. Using your fingers, pull the DIMM out of the connector.
- Step 8. Install a DIMM or DIMM filler in each empty DIMM connector (see “Installing a memory module” on page 24).

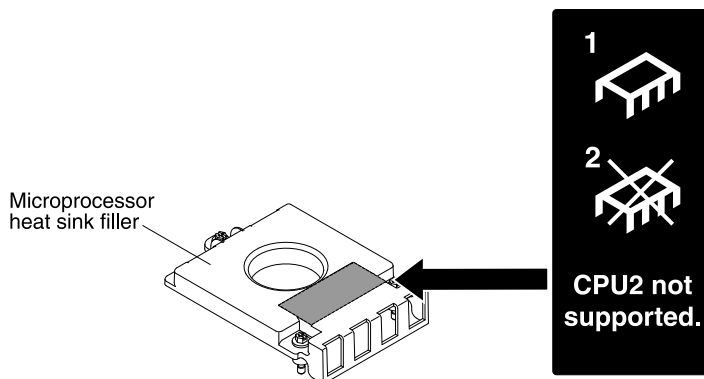
Note: A DIMM or DIMM filler must occupy each DIMM socket before the blade server is turned on.

Installing a microprocessor and heat sink

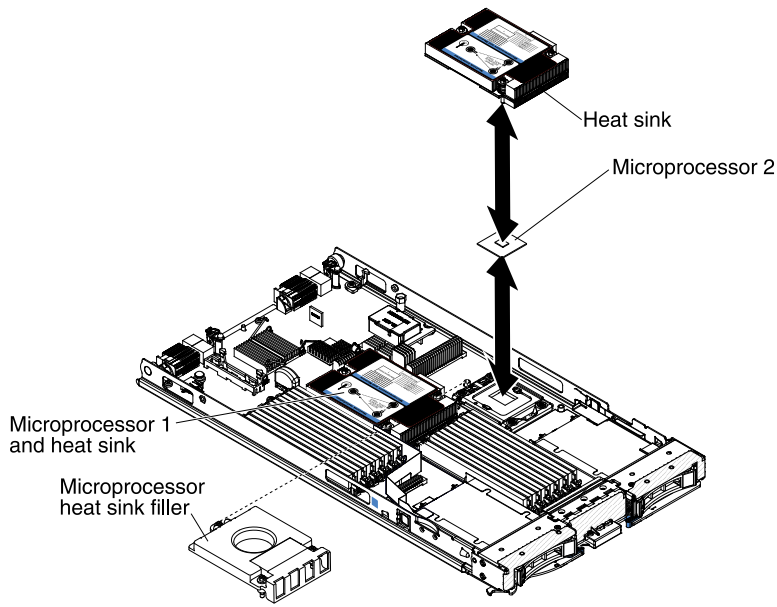
Use this information to install a microprocessor and heat sink in the blade server.

The following notes describe the type of microprocessor that the server supports and other information that you must consider when you install a microprocessor:

- Microprocessors are to be installed only by trained technicians. **Important:** Always use the microprocessor installation tool to install a microprocessor. Failing to use the microprocessor installation tool may damage the microprocessor sockets on the system board. Any damage to the microprocessor sockets may require replacing the system board.
- Each microprocessor socket must always contain either a socket cover and heat-sink filler or a microprocessor and heat sink. If the blade server has only one microprocessor, it must be installed in microprocessor socket 1.
- If you are installing a second microprocessor, make sure that the microprocessors are identical in core speed, QPI, cache size, core quantity, and power segment. The system might hang, if the installed microprocessors are mismatched.
- Before you install a new microprocessor, download and install the most current level of UEFI code (see “Updating firmware and device drivers” on page 54).
- When you install a second microprocessor, you might have to install additional memory, or redistribute memory across the DIMM connectors (see “Installing a memory module” on page 24).
- The microprocessor installation tool might become worn after several uses. Make sure that the tool can hold the microprocessor securely if you are reusing an existing microprocessor installation tool. Do not return the tool with other parts that you are returning.
- The server supports only one microprocessor when the certain microprocessor is installed in microprocessor socket 1. For example, microprocessor Intel Pentium 1403, Intel Pentium 1407, or Intel Xeon E5-1410. The following illustration attached on the microprocessor socket 2 filler shows that microprocessor socket 2 is not supported.



The following illustration shows how to install a microprocessor and heat sink in the blade server.



Attention:

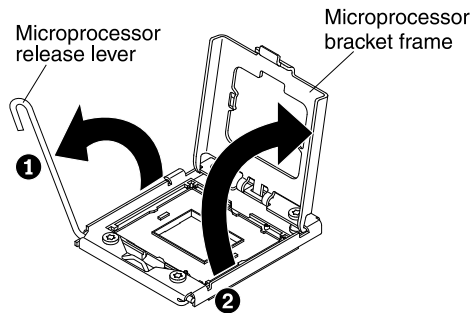
1. Do not use any tools or sharp objects to lift the release levers on the microprocessor socket. Doing so might result in permanent damage to the system board.
2. Do not touch the contacts in the microprocessor socket. Touching these contacts might result in permanent damage to the system board.

To install a microprocessor and heat sink, complete the following steps:

- Step 1. Before you begin, read “Safety” on page iii and “Installation guidelines” on page 17.
- Step 2. Shut down the operating system, turn off the blade server, and remove the blade server from the BladeCenter unit. See “Removing the blade server from the BladeCenter unit” on page 19 for instructions.
- Step 3. Carefully lay the blade server on a flat, static-protective surface.
- Step 4. Open the blade server cover (see “Removing the blade server cover” on page 20 for instructions).
- Step 5. If you are installing a microprocessor in the blade server and an expansion unit is attached to the blade server, remove the device (see “Removing an optional expansion unit” on page 22).
- Step 6. Locate microprocessor socket 2 (see “Blade server connectors” on page 14).
- Step 7. Remove the heat-sink filler, if one is present.
- Step 8. If you are not installing a new microprocessor and a new heat sink, remove the thermal grease from the heat sink and microprocessor; then, apply new thermal grease before installation (see “Thermal grease” on page 33).

Attention: Do not use any tools or sharp objects to lift the release levers on the microprocessor socket. Doing so might result in permanent damage to the system board.

- Step 9. Open the microprocessor socket release lever and retainer:



- a. Open the release lever on the microprocessor socket.
- b. Open the microprocessor retainer.

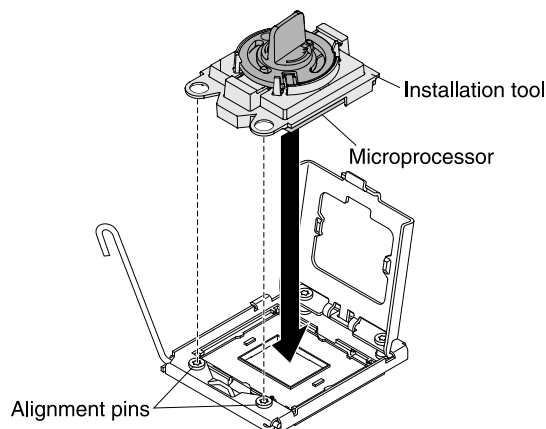
Attention: Do not touch the connectors on the microprocessor and the microprocessor socket.

Step 10. Install the microprocessor in the microprocessor socket:

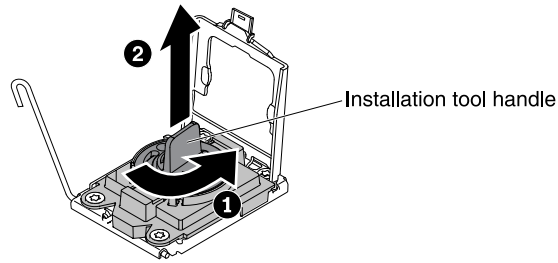
- a. Touch the static-protective bag that contains the new *microprocessor* to any *unpainted* surface on the BladeCenter chassis or any *unpainted* metal surface on any other grounded rack component; then, carefully remove the microprocessor and the installation tool from the package.
- b. The microprocessor is preinstalled on the installation tool. Release the sides of the cover and remove the cover from the installation tool.

Note: Do not touch the microprocessor contacts. Contaminants on the microprocessor contacts, such as oil from your skin, can cause connection failures between the contacts and the socket.

- c. Align the installation tool with the microprocessor socket. The installation tool rests flush on the socket only if properly aligned.



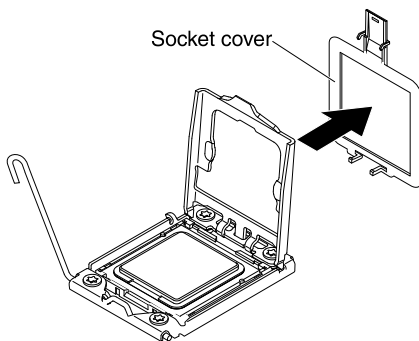
- d. Twist the handle on the microprocessor tool counterclockwise to insert the microprocessor into the socket. The microprocessor is keyed to ensure that the microprocessor is installed correctly. The microprocessor rests flush on the socket only if properly installed.



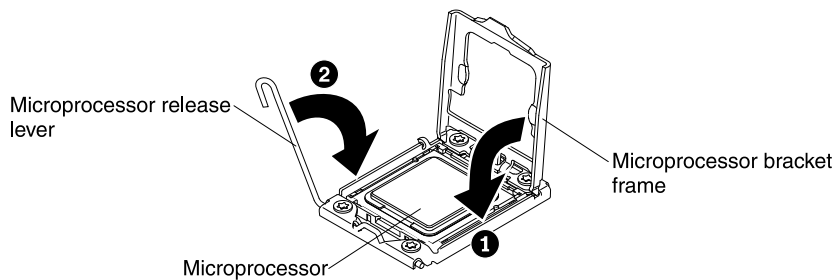
Attention:

- Do not press the microprocessor into the socket.
- Do not touch exposed pins of the microprocessor socket.
- Make sure that the microprocessor is oriented and aligned correctly in the socket before you try to close the microprocessor retainer.
- Do not touch the thermal grease on the bottom of the heat sink or on top of the microprocessor. Touching the thermal grease will contaminate it.

Step 11. Remove the socket cover, if one is present. Keep the socket cover in a safe place for potential future use.



Step 12. Close the microprocessor socket release lever and retainer:



- Close the microprocessor retainer on the microprocessor socket.
- Close the release lever on the microprocessor socket.

Step 13. If you are reinstalling a heat sink that was removed from the blade server, complete the following steps.

Attention: Do not touch the thermal grease on the bottom of the heat sink. Touching the thermal grease will contaminate it. If the thermal grease on the microprocessor or heat sink becomes contaminated, wipe off the contaminated thermal grease on the microprocessor or heat sink with

the alcohol wipes and reapply clean thermal grease to the heat sink (see “Thermal grease” on page 33).

- a. Make sure that the thermal grease is still on the bottom of the heat sink and on the top of the microprocessor.
- b. Position the heat sink over the microprocessor. The heat sink is keyed to assist with proper alignment.
- c. Align and place the heat sink on top of the microprocessor in the retention bracket, thermal grease side down. Press firmly on the heat sink.
- d. Align the screws on the heat sink with the holes on the heat-sink retention module.
- e. Press firmly on the captive screws and tighten them with a screwdriver, alternating among the screws until they are tight. If possible, each screw should be rotated two full rotations at a time. Repeat until the screws are tight. Do not overtighten the screws by using excessive force. If you are using a torque wrench, tighten the screws to 8.5 Newton-meters (Nm) to 13 Nm (6.3 foot-pounds to 9.6 foot-pounds).

Step 14. If you are installing a new heat sink, complete the following steps.

Attention:

- Do not set down the heat sink after you remove the plastic cover.
 - Do not touch the thermal grease on the bottom of the heat sink. Touching the thermal grease will contaminate it. If the thermal grease on the microprocessor or heat sink becomes contaminated, wipe off the contaminated thermal grease on the microprocessor or heat sink with the alcohol wipes and reapply clean thermal grease to the heat sink (see “Thermal grease” on page 33).
- a. Remove the plastic protective cover from the bottom of the heat sink.
 - b. Position the heat sink over the microprocessor. The heat sink is keyed to assist with proper alignment.
 - c. Align and place the heat sink on top of the microprocessor in the retention bracket, thermal grease side down.
 - d. Press firmly on the heat sink.
 - e. Align the screws on the heat sink with the holes on the heat-sink retention module.
 - f. Press firmly on the captive screws and tighten them with a screwdriver, alternating among the screws until they are tight. If possible, each screw should be rotated two full rotations at a time. Repeat until the screws are tight. Do not overtighten the screws by using excessive force. If you are using a torque wrench, tighten the screws to 8.5 Newton-meters (Nm) to 13 Nm (6.3 foot-pounds to 9.6 foot-pounds).

Step 15. If you have other devices to install or remove, do so now; otherwise, go to “Completing the installation” on page 41.

Thermal grease

Use this information to determine the guidelines for using thermal grease on a heat sink and processor.

The thermal grease must be replaced whenever the heat sink has been removed from the top of the microprocessor and is going to be reused or when debris is found in the grease.

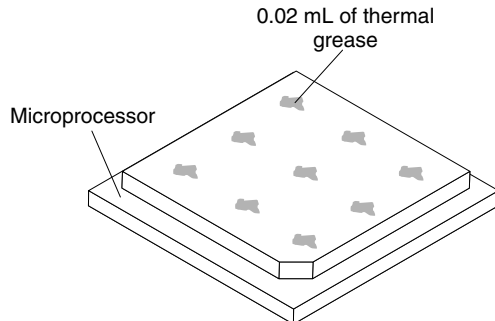
To replace damaged or contaminated thermal grease on the microprocessor and heat sink, complete the following steps:

- Step 1. Place the heat-sink assembly on a clean work surface.
- Step 2. Remove the cleaning pad from its package and unfold it completely.

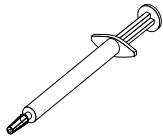
Step 3. Use the cleaning pad to wipe the thermal grease from the bottom of the heat sink.

Note: Make sure that all of the thermal grease is removed.

Step 4. Use a clean area of the cleaning pad to wipe the thermal grease from the microprocessor; then, dispose of the cleaning pad after all of the thermal grease is removed.



Step 5. Use the thermal-grease syringe to place nine uniformly spaced dots of 0.02 mL each on the top of the microprocessor.



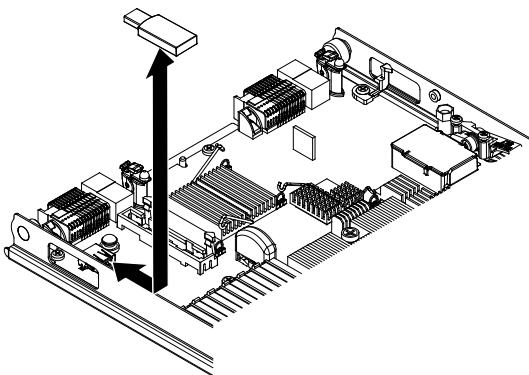
Note: 0.01mL is one tick mark on the syringe. If the grease is properly applied, approximately half (0.22 mL) of the grease will remain in the syringe.

Step 6. Continue with step “Installing a microprocessor and heat sink” on page 29.

Installing a USB Flash key

Use these instructions to install a USB Flash key in the blade server.

The following illustration shows the installation of the USB Flash key.



To install a USB module, complete the following steps:

Step 1. Before you begin, read “Safety” on page iii and “Installation guidelines” on page 17.

Step 2. Read the documentation that comes with the USB Flash key.

Step 3. If the blade server is installed in a BladeCenter unit, remove it (see “Removing the blade server from the BladeCenter unit” on page 19 for instructions).

- Step 4. Carefully lay the blade server on a flat, static-protective surface.
- Step 5. Remove the blade server cover (see “Removing the blade server cover” on page 20).
- Step 6. If an optional expansion unit is installed, remove the expansion unit (see “Removing an optional expansion unit” on page 22).
- Step 7. If a CIOv expansion card is installed, remove the expansion card (see “Removing a CIOv-form-factor expansion card” on page 37).
- Step 8. Locate the USB connector on the blade server (see “Blade server connectors” on page 14).
- Step 9. Touch the static-protective package that contains the USB Flash key to any *unpainted* metal surface on the BladeCenter unit or any *unpainted* metal surface on any other grounded rack component in the rack in which you are installing the USB module for at least two seconds; then, remove the USB module from its package.
- Step 10. Orient the connector on the USB Flash key with the USB connector on the blade server.
- Step 11. Use your fingers to push the USB Flash key into the USB connector on the blade server.
- Step 12. If a CIOv expansion card was removed during the install process, install the expansion card (see “Installing a CIOv-form-factor expansion card” on page 38).
- Step 13. If you have other devices to install or remove, do so now; otherwise, go to “Completing the installation” on page 41.

I/O expansion cards

Use this information to install an I/O expansion card, such as a SAS connectivity card, in the blade server.

The illustrations show installation of the SAS connectivity card in the system board; installing the card in an expansion unit is similar.

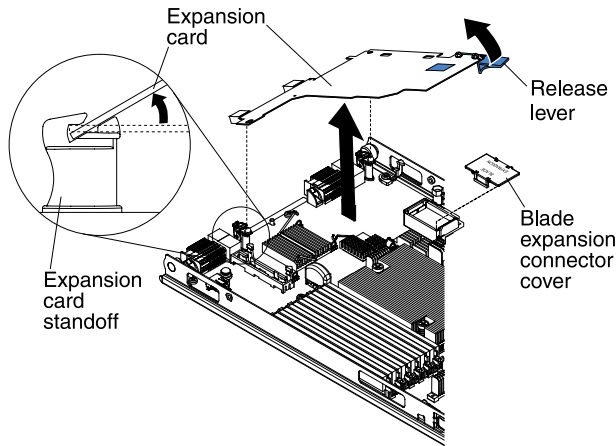
The blade server has two I/O expansion connectors on the system board. One connector supports horizontal-combination-form-factor (CFFh) expansion cards and the other connector supports vertical-combination-I/O (CIOv) expansion cards. See <http://www.ibm.com/systems/info/x86servers/serverproven/compat/us/> for a list of available I/O expansion cards for your blade server.

Make sure that the BladeCenter unit and the I/O modules to which the I/O expansion card is mapped support the network-interface type of the I/O expansion card. For example, if you add an Ethernet expansion card to a blade server, the I/O modules in I/O-module bays 3 and 4 on the BladeCenter unit must both be compatible with the expansion card. All other expansion cards that are installed in other blade servers in the BladeCenter unit must also be compatible with these I/O modules. In this example, you can then install two Ethernet switch modules, two pass-thru modules, or one Ethernet switch module and one pass-thru module in the BladeCenter unit. Because pass-thru modules are compatible with a variety of I/O expansion cards, installing two pass-thru modules enables the use of several types of compatible I/O expansion cards in blade servers within the same BladeCenter unit.

Removing a horizontal-compact-form-factor expansion card

Use these instructions to remove a compact-form-factor expansion card from the blade server.

The following illustration shows how to remove a horizontal-compact-form-factor (CFFh) expansion card.



To remove a CFFh expansion card, complete the following steps:

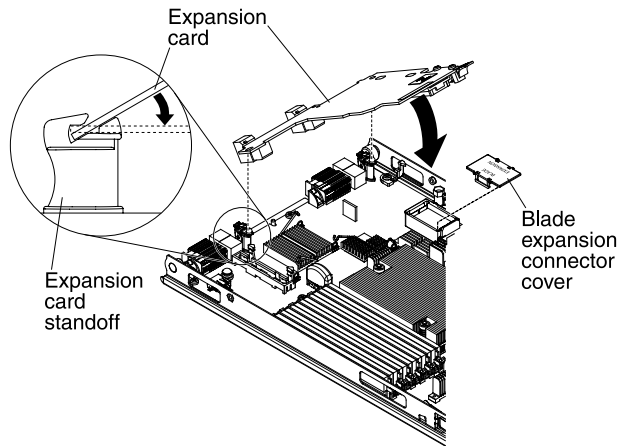
- Step 1. Before you begin, read “Safety” on page iii and “Installation guidelines” on page 17.
- Step 2. If the blade server is installed in a BladeCenter unit, remove it (see “Removing the blade server from the BladeCenter unit” on page 19 for instructions).
- Step 3. Carefully lay the blade server on a flat, static-protective surface.
- Step 4. Open the blade server cover (see “Removing the blade server cover” on page 20 for instructions).
- Step 5. Locate the CFFh expansion card. The CFFh expansion card is installed into the blade expansion connector (see “Blade server connectors” on page 14).
- Step 6. Open the expansion-card standoff.
- Step 7. Lift the release lever to disengage the CFFh expansion card from the expansion connector on the system board.
- Step 8. Use your fingers to hold the edge of the CFFh expansion card where it connects to the blade expansion connector; then, lift up on the card.

Installing a horizontal-compact-form-factor expansion card

Use these instructions to install a compact-form-factor expansion card in the blade server.

The blade server supports a horizontal-combination-form-factor (CFFh) expansion card. The following illustration shows how to install a CFFh expansion card.

Attention: If the expansion card is not running at the speed supported by the card, you can change the maximum speed of the PCIe bus in the Setup Utility by selecting **System Settings** and **Devices and I/O Ports**.



To install a CFFh expansion card, complete the following steps:

- Step 1. Before you begin, read “Safety” on page iii and “Installation guidelines” on page 17.
- Step 2. If the blade server is installed in a BladeCenter unit, remove it (see “Removing the blade server from the BladeCenter unit” on page 19 for instructions).
- Step 3. Carefully lay the blade server on a flat, static-protective surface.
- Step 4. Remove the blade server cover (see “Removing the blade server cover” on page 20).
- Step 5. If an optional expansion unit is installed, remove the expansion unit (see “Removing an optional expansion unit” on page 22).
- Step 6. Locate the blade server expansion connector (see “Blade server connectors” on page 14).
- Step 7. If a cover is installed on the expansion connector, remove it by using your fingers to lift the cover from the expansion connector.
- Step 8. Touch the static-protective package that contains the expansion card to any *unpainted* metal surface on the BladeCenter unit or any *unpainted* metal surface on any other grounded rack component; then, remove the expansion card from the package.
- Step 9. Orient the connector on the expansion card and expansion connector on the system board; then, press the expansion card into the expansion connector.
- Step 10. Firmly press on the indicated locations to seat the expansion card.

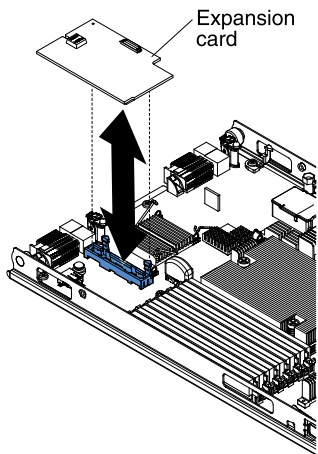
Note: For device-driver and configuration information to complete the installation of the expansion card, see the documentation that comes with the expansion card.

- Step 11. Install the cover or the expansion unit onto the blade server (see “Installing the blade server cover” on page 42 or “Installing an optional expansion unit” on page 21).
- Step 12. If you have other devices to install or remove, do so now; otherwise, go to “Completing the installation” on page 41.

Removing a CIOv-form-factor expansion card

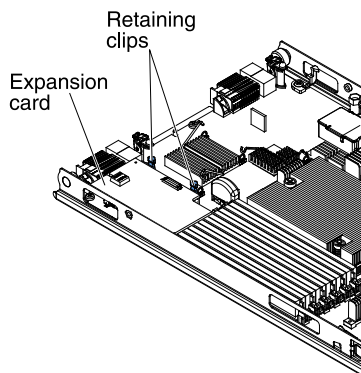
Use these instructions to remove a CIOv-form-factor expansion card in the blade server.

The following illustration shows how to remove a vertical-combination-I/O (CIOv) expansion card.



To remove a CIOv expansion card, complete the following steps:

- Step 1. Before you begin, read “Safety” on page iii and “Installation guidelines” on page 17.
- Step 2. If the blade server is installed in a BladeCenter unit, remove it (see “Removing the blade server from the BladeCenter unit” on page 19 for instructions).
- Step 3. Carefully lay the blade server on a flat, static-protective surface.
- Step 4. Open the blade server cover (see “Removing the blade server cover” on page 20 for instructions).
- Step 5. Touch the static-protective package that contains the expansion card to any *unpainted* metal surface on the BladeCenter unit or any *unpainted* metal surface on any other grounded rack component; then, remove the expansion card from the package.
- Step 6. Locate the CIOv expansion connector (see “Blade server connectors” on page 14).



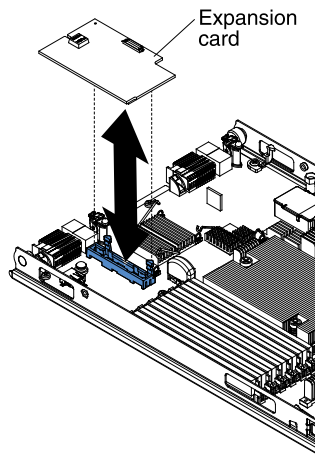
- Step 7. Using your fingers, move the retaining clips away from the CIOv card; then, lift the card out of the connector.

Installing a CIOv-form-factor expansion card

Use these instructions to install a CIOv-form-factor expansion card in the blade server.

The blade server supports a vertical-combination-I/O (CIOv) expansion card and a horizontal-combination-form-factor (CFFh) expansion card. The following illustration shows the location and installation of a CIOv expansion card.

Attention: If the expansion card is not running at the speed supported by the card, you can change the maximum speed of the PCIe bus in the Setup Utility by selecting **System Settings** and **Devices and I/O Ports**.



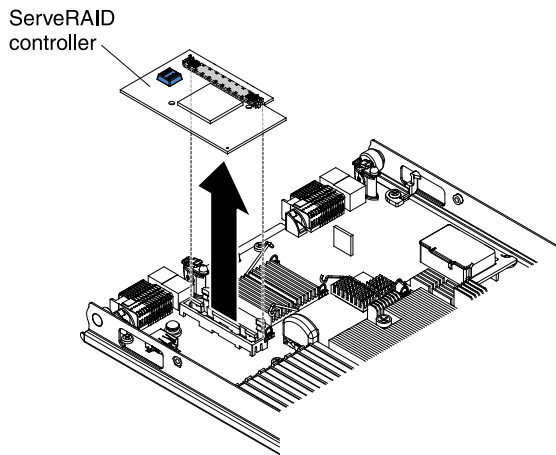
To install a CIOv expansion card, complete the following steps:

- Step 1. Before you begin, read “Safety” on page iii and “Installation guidelines” on page 17.
- Step 2. If the blade server is installed in a BladeCenter unit, remove it (see “Removing the blade server from the BladeCenter unit” on page 19 for instructions).
- Step 3. Carefully lay the blade server on a flat, static-protective surface.
- Step 4. Remove the blade server cover (see “Removing the blade server cover” on page 20).
- Step 5. If an optional expansion unit is installed, remove the expansion unit (see “Removing an optional expansion unit” on page 22).
- Step 6. Touch the static-protective package that contains the expansion card to any *unpainted* metal surface on the BladeCenter unit or any *unpainted* metal surface on any other grounded rack component; then, remove the expansion card from the package.
- Step 7. Locate the CIOv expansion connector (see “Blade server connectors” on page 14).
- Step 8. Orient the connector on the expansion card with the CIOv expansion connector on the system board; then, press the card into the CIOv expansion connector.
- Step 9. Firmly press on the indicated locations to seat the expansion card.
Note: For device-driver and configuration information to complete the installation of the expansion card, see the documentation that comes with the expansion card.
- Step 10. Install the cover or the expansion unit onto the blade server (see “Installing the blade server cover” on page 42 or “Installing an optional expansion unit” on page 21).
- Step 11. If you have other devices to install or remove, do so now; otherwise, go to “Completing the installation” on page 41.

Removing a storage interface card

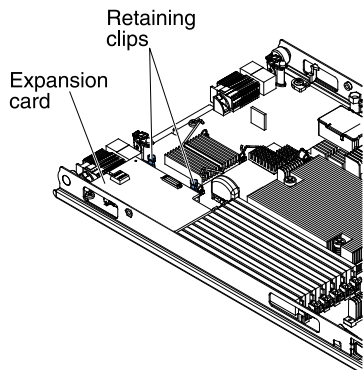
Use this information to remove a storage interface card from the blade server.

The storage interface card controls the hot-swap storage drives. The following illustrations show how to remove a ServeRAID H1135 CIOv storage interface card from the blade server. The illustrations and removal instructions are similar for other CIOv storage interface cards.



To remove a storage interface card, complete the following steps:

- Step 1. Before you begin, read “Safety” on page iii and “Installation guidelines” on page 17.
- Step 2. If the blade server is installed in a BladeCenter unit, remove it (see “Removing the blade server from the BladeCenter unit” on page 19 for instructions).
- Step 3. Remove the blade server cover (see “Removing the blade server cover” on page 20 for instructions).
- Step 4. If an optional expansion unit is installed, remove the expansion unit (see “Removing an optional expansion unit” on page 22).
- Step 5. Locate the storage interface card installed in the CIOv connector on the system board (see “Blade server connectors” on page 14).



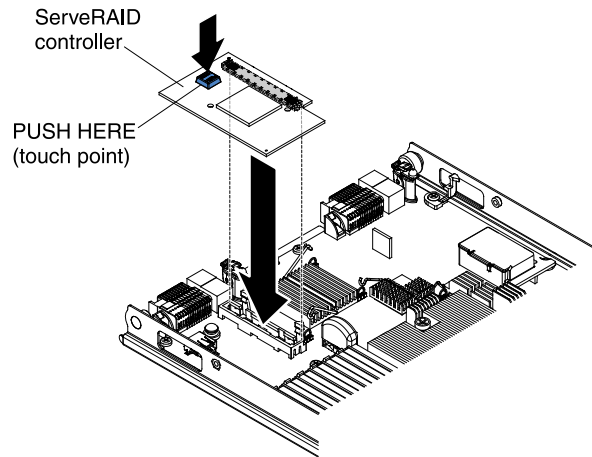
- Step 6. Gently push the retaining clips away from the expansion card; then, lift the card out of the expansion-card connector.

Installing a storage interface card

Use this information to install a storage interface card in the blade server.

For more information about the ServeRAID H1135, see the *Installation and User's Guide for ServeRAID H1135* at <http://www-947.ibm.com/support/entry/portal/docdisplay?brand=5000008&Indocid=MIGR-5088601>.

The storage interface card controls the SAS/SATA hot-swap storage drives. The following illustrations and installation instructions show how to install a ServeRAID H1135 controller into the CIOv expansion connector of the blade server. The illustrations and installation instructions are similar for other CIOv storage interface cards.



To install a storage interface card, complete the following steps:

- Step 1. Before you begin, read “Safety” on page iii and “Installation guidelines” on page 17.
- Step 2. If the blade server is installed in a BladeCenter unit, remove it (see “Removing the blade server from the BladeCenter unit” on page 19 for instructions).
- Step 3. Remove the blade server cover (see “Removing the blade server cover” on page 20 for instructions).
- Step 4. If an optional expansion unit is installed, remove the expansion unit (see “Removing an optional expansion unit” on page 22).
- Step 5. Locate the CIOv expansion connector (see “Blade server connectors” on page 14).
- Step 6. Touch the static-protective package that contains the storage interface card to any *unpainted* metal surface on the BladeCenter unit or any *unpainted* metal surface on any other grounded rack component; then, remove the storage interface card from the package.
- Step 7. Orient the connector on the storage interface card with the CIOv expansion connector on the system board; then, press the storage interface card into the CIOv expansion connector.
- Step 8. Firmly press on the indicated locations to seat the storage interface card.

Note: For device-driver and configuration information to complete the installation of the expansion card, see the documentation that comes with the storage interface card.

- Step 9. If you have other devices to install or remove, do so now; otherwise, go to “Completing the installation” on page 41.

Completing the installation

To complete the installation, complete the following tasks.

- Step 1. Reinstall the optional expansion unit, if you removed one to install other devices (see “Installing an optional expansion unit” on page 21 for information on installing the expansion unit).
- Step 2. Close the blade server cover, unless you installed an optional expansion unit that has its own cover (see “Installing the blade server cover” on page 42).

Statement 21



CAUTION:

Hazardous energy is present when the blade server is connected to the power source. Always replace the blade server cover before installing the blade server.

- Step 3. Reinstall the blade server into the BladeCenter unit (see “Installing the blade server in a BladeCenter unit” on page 43).
- Step 4. Turn on the blade server (see “Turning on the blade server” on page 13). If you have just connected the power cords of the BladeCenter unit to electrical outlets, you must wait until the power LED on the blade server flashes slowly before you press the power button.
- Step 5. For certain optional devices, you might have to run the blade server Setup utility to configure the blade server (see Chapter 4 “Configuring the blade server” on page 47). See the documentation that comes with your optional device for additional information.

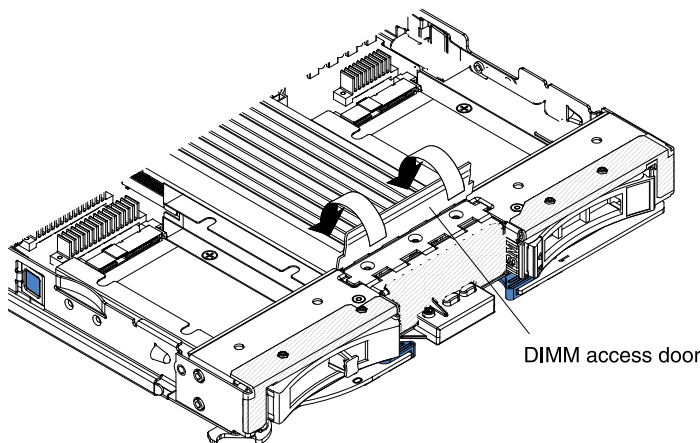
Installing the blade server cover

Use these instructions for information about how to close the blade server cover.

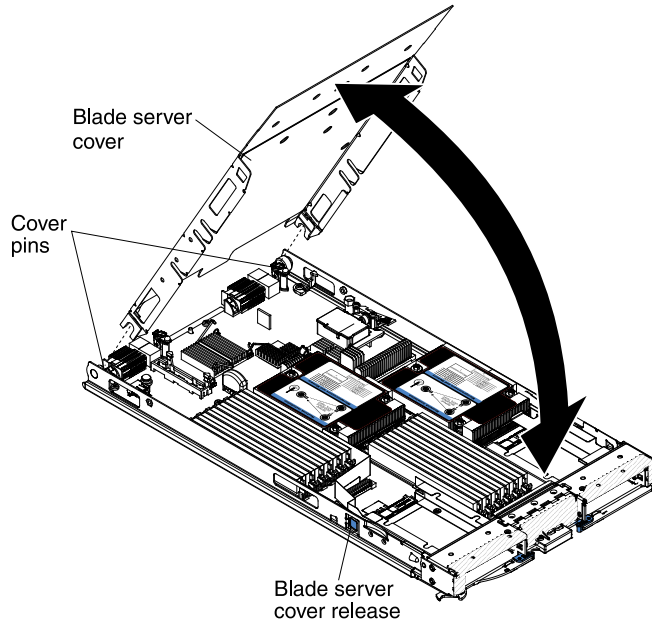
Attention: You cannot insert the blade server into the BladeCenter unit until the cover is installed and closed or an expansion unit is installed. Do not attempt to override this protection.

To install the blade server cover, complete the following steps:

- Step 1. Read the safety information that begins on page “Safety” on page iii and “Installation guidelines” on page 17.
- Step 2. Close the DIMM access door by rotating the door towards the DIMM connectors.



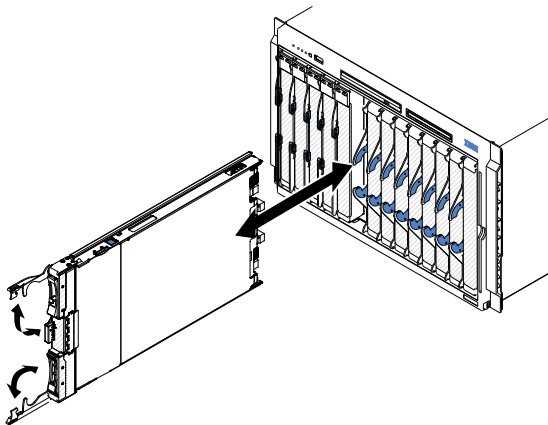
- Step 3. If you removed an expansion unit from the blade server, install it now (see “Installing an optional expansion unit” on page 21).
- Step 4. Lower the cover so that the slots at the rear slide down onto the pins at the rear of the blade server, as shown in the illustration. Before you close the cover, make sure that all components are installed and seated correctly and that you have not left loose tools or parts inside the blade server.
- Step 5. Pivot the cover to the closed position, as shown in the illustration, until it clicks into place. Press down the cover to make sure the cover is installed securely.



Installing the blade server in a BladeCenter unit

Use these instructions to install the blade server in a BladeCenter unit.

The following illustration shows how to install a blade server into a BladeCenter unit. The appearance of your BladeCenter unit might be different; see the documentation for your BladeCenter unit for additional information. To install a blade server in a BladeCenter unit, complete the following steps.



Statement 21



CAUTION:

Hazardous energy is present when the blade server is connected to the power source. Always replace the blade cover before installing the blade server.

Step 1. Before you begin, read “Safety” on page iii and “Installation guidelines” on page 17.

Step 2. Select the blade bay for the blade server; at least one blade bay is required.

Notes:

1. When any blade server or device is in blade bay 7 through 14, power modules must be installed in all four power-module bays. For additional information, see the *Installation and User's Guide* that comes with the BladeCenter unit.
2. If you are reinstalling a blade server that you removed, you must install it in the same blade bay from which you removed it. Some blade server configuration information and update options are established according to blade server bay number. Reinstalling a blade server into a different blade server bay number from the one which it was removed can have unintended consequences, and you might have to reconfigure the blade server.
3. To help ensure proper cooling, performance, and system reliability, make sure that each blade bay on the front of the BladeCenter unit contains a blade server, expansion unit, or blade filler. Do not operate a BladeCenter unit for more than 1 minute without a blade server, expansion unit, or blade filler in each blade bay.

Step 3. Make sure that the release handles on the blade server are in the open position (perpendicular to the blade server).

Step 4. Slide the blade server into the blade bay until it stops.

Step 5. Push the release handles on the front of the blade server to the closed position.

Note: After the blade server is installed, the IMM2 in the blade server initializes and synchronizes with the management module. This process takes approximately two minutes to complete. The power LED flashes rapidly, and the power-control button on the blade server does not respond until this process is complete.

Step 6. Turn on the blade server (see “Turning on the blade server” on page 13 for instructions).

Step 7. Make sure that the power LED on the blade server control panel is lit continuously, indicating that the blade server is receiving power and is turned on.

Step 8. If you have other blade servers to install, do so now.

Step 9. Write identifying information on one of the labels that come with the blade servers and place the label on the BladeCenter unit bezel. See the documentation for your BladeCenter unit for information about the label placement.

Important: Do not place the label on the blade server or in any way block the ventilation holes on the blade server.

If this is the initial installation of the blade server in the BladeCenter unit, you must configure the blade server through the Setup utility and install the blade server operating system. See “Updating the blade server configuration” on page 44 and Chapter 5 “Installing the operating system” on page 63 for details.

If you have changed the configuration of the blade server or if you are installing a different blade server from the one that you removed, you must configure the blade server through the Setup utility, and you might have to install the blade server operating system. For more information, see “Using the Setup utility” on page 47.

Updating the blade server configuration

Use this information to update the blade server configuration.

When the blade server starts for the first time after you add or remove an internal device, you might receive a message that the configuration has changed. The Setup utility automatically starts so that you can save the new configuration settings. See “Using the Setup utility” on page 47 for more information about the Setup utility.

Some options have device drivers that you must install. See the documentation that comes with each device for information about installing device drivers.

The blade server operates as a symmetric multiprocessing (SMP) server, regardless of how many microprocessors are installed. For optimum performance, you must upgrade the operating system to support SMP. See Chapter 5 “Installing the operating system” on page 63 and your operating-system documentation for additional information.

Input/output connectors and devices

Use this information to locate the input/output connectors and devices.

The input/output connectors that are available to the blade server are supplied by the BladeCenter unit. See the documentation that comes with the BladeCenter unit for information about the input/output connectors.

The blade server has two selection buttons on the control panel: the media tray select button and the keyboard/video/mouse select button. See “Blade server controls and LEDs” on page 11 for information about these buttons and their functions.

The Ethernet controllers on the blade server communicate with the network through the Ethernet-compatible I/O modules in the BladeCenter unit. Network signals to and from the blade server or any expansion cards are automatically routed to a same-network-interface I/O module through circuitry in the BladeCenter unit.

Chapter 4. Configuring the blade server

Use this information for details about the configuration requirements of the blade server.

This chapter describes the configuration requirements of the blade server. Before you continue, make sure that the blade server has the latest version of firmware code. For additional information, see “Updating firmware and device drivers” on page 54.

The following configuration programs come with the blade server:

- **Setup utility**

The Setup utility is used to change system settings, such as date and time, and password. See “Using the Setup utility” on page 47 for more information.

- **LSI Logic Configuration Utility program**

The LSI Logic Configuration Utility program is stored in the blade-server firmware. Use it to set the device scan order and to set the storage drive controller IDs. See “Creating an array using the ServerRAID H1135 configuration utility” on page 56 for more information.

- **IBM FastSetup**

IBM FastSetup is a no-cost software tool that helps simplify the maintenance and deployment of selected IBM BladeCenter chassis, servers, and components. The intuitive graphical interface initializes all phases of server setup, including discovery, update, and configuration. Features include templates that enable replication of settings to many servers and automation that reduces hands-on time and user errors. Wizards and other default settings enable customization capabilities. The low-touch, set-once and walk-away feature reduces the hands-on server setup time from days to minutes, particularly for larger deployments. For information about this tool, see <http://www.ibm.com/support/entry/portal/docdisplay?Indocid=TOOL-FASTSET>.

- **IBM ServerGuide Setup and Installation CD**

The ServerGuide program provides software-setup tools and installation tools that are designed for the blade server. Use this CD during the installation of the blade server to configure basic hardware features and to simplify the installation of the operating system. For information about obtaining and using this CD, see “Using the ServerGuide Setup and Installation CD” on page 52.

- **Preboot Execution Environment (PXE) boot agent utility program**

The PXE boot agent utility program is part of the blade server firmware. Use it to select the boot protocol and other boot options and to select a power-management option. For information about using this utility program, see “Setting the PXE boot protocol using the Setup utility” on page 54.

The IBM Remote Deployment Manager (RDM) Version 4.4 program is available for purchase. You can use RDM to install a UEFI code update onto a blade server. For the latest information about RDM, including which operating systems that RDM supports and how to purchase the software, see <http://www.ibm.com/systems/management/>.

Using the Setup utility

Use these instructions to start the Setup utility.

To start the Setup utility, complete the following steps:

Step 1. Turn on the blade server (see “Turning on the blade server” on page 13).

- Step 2. Immediately give the blade server control of the BladeCenter unit shared keyboard, video, and mouse ports.
- If you are managing the blade server by using the BladeCenter system console, press the KVM select button on the blade server (see “Blade server controls and LEDs” on page 11 for information).
 - If you are managing the blade server from a remote location, see the *IBMBladeCenter Management Module User's Guide*, *IBMBladeCenter Management Module Command-Line Interface Reference Guide*, or *IBMBladeCenter Serial over LAN Setup Guide* for information and instructions.
- Step 3. When the prompt <F1> Setup is displayed, press F1. If you have set an administrator password, you must type the administrator password to access the full Setup-utility menu. If you do not type the administrator password, a limited Setup-utility menu is available.
- Step 4. Follow the instructions on the screen.

Setup utility menu

Use the Setup utility main menu to view and configure blade server configuration data and settings.

The following menu items are on the Setup utility main menu. Depending on the version of the Unified Extensible Firmware Interface (UEFI), some menu items might differ slightly from these descriptions.

- **System Information**

Select this choice to view information about the server. When you make changes through other choices in the Setup utility, some of those changes are reflected in the system information; you cannot change settings directly in the system information. This choice is on the full Setup utility menu only.

- **System Summary**

Select this choice to view configuration information, including the ID, speed, and cache size of the microprocessors, machine type and model of the server, the serial number, the system UUID, and the amount of installed memory. When you make configuration changes through other options in the Setup utility, the changes are reflected in the system summary; you cannot change settings directly in the system summary.

- **Product Data**

Select this choice to view the system-board identifier, the revision level or issue date of the firmware, the integrated management module and diagnostics code, and the version and date.

This choice is on the full UEFI Setup Utility menu only.

- **System Settings**

Select this choice to view or change the server component settings.

- **Adapters and UEFI Drivers**

Select this choice to view information about the UEFI 2.0 (and prior) adapters and UEFI drivers installed in the blade server.

Note: Before you configure a UEFI-compatible device, you should update the firmware for your blade server. See “Updating firmware and device drivers” on page 54 for information about how to update the firmware for your blade server.

To configure a UEFI-compatible expansion adapter, complete the following steps:

1. Select **Please refresh this page first** and press Enter.
2. Select the device driver that you want to configure and press Enter.
3. When you have finished changing settings, press Esc to exit from the program; select **Save** to save the settings that you have changed.

- **Processors**
Select this choice to view or change the processor settings.
- **Memory**
Select this choice to view or change the memory settings.
- **Devices and I/O Ports**
Select this choice to view or change assignments for devices and input/output (I/O) ports. You can configure the remote console redirection, and enable or disable integrated Ethernet controllers. If you disable a device, it cannot be configured, and the operating system cannot detect it (disabling a device is equivalent to disconnecting the device).
You can also choose to enable or disable adapter option ROM support. Disabling support can potentially improve the time it takes the blade server to start.

Note: When you disable Ethernet 1 controller in the Setup utility, both the Ethernet 1 and Ethernet 2 controllers are disabled. However, if you disable Ethernet 2 controller in the Setup utility, only the Ethernet 2 controller is disabled.
- **Power**
Select this choice to view or change Active Energy Manager (AEM) power capping to control power consumption and processor performance states.
- **Operating Modes**
Select this choice to determine operational settings, such as operating mode (acoustic, efficiency, or performance) and memory speed.
- **Legacy Support** Select this choice to view or set legacy support.
 - **Force Legacy Video on Boot**
Select this choice to enable or disable force INT video support, if the operating system does not support UEFI video output standards. The default is **Enable**.
 - **Rehook INT 19h**
Select this choice to enable or disable devices from taking control of the boot process. The default is **Disable**.
 - **Legacy Thunk Support**
Select this choice to enable or disable UEFI to interact with PCI mass storage devices that are non-UEFI compliant. The default is **Enable**.
 - **Infinite Boot Retry**
Select this choice to enable or disable UEFI to infinitely retry the legacy boot order. The default is **Disable**.
 - **BBS Boot**
Select this choice to enable or disable legacy boot in BBS manner. The default is **Enable**.
 - **Non-Planar PXE**
Select this choice to enable or disable non-planar PXE for legacy mode. The default is **Enable**.
- **System Security**
Select this choice to view or change the security options for Trusted Platform Module (TPM).
- **Integrated Management Module**
Select this choice to view or change the settings for the integrated management module II (IMM2).
 - **Commands on USB Interface Preference**
Select this choice to specify whether the Ethernet over USB interface is enabled or disabled.

Notes: This option is primarily for older operating systems that have problems with USB communications device class (CDC) Ethernet interfaces. Disabling this option will cause the following issues:

- Online update packages will not work.
- Updates that use Bootable Media Creator (BoMC) will not work because BoMC uses the LAN over USB interface.
- You must install the IPMI device driver to use ASU to change the IMM2 or UEFI configuration.
- You cannot set the IMM2 OS Loader watchdog.

– **Network Configuration**

Select this choice to view the system management network interface port, the IMM2 MAC address, the current IMM2 IP address, and host name.

– **Restore IMM to Defaults**

Select this choice to restore the IMM2 to the default settings. The IMM2 controller restarts after you restore the settings.

– **Restart IMM**

Select this choice to restart the IMM2 controller.

– **Recovery**

Select this choice to view or change the system recovery parameters.

– **POST Attempts**

Select this choice to view or change the number of attempts to POST.

- **POST Attempts Limit**

Select this choice to view or change the Nx boot failure parameters.

– **System Recovery**

Select this choice to view or change system recovery settings.

- **POST Watchdog Timer**

Select this choice to view or enable the POST watchdog timer.

- **POST Watchdog Timer Value**

Select this choice to view or set the POST loader watchdog timer value in minutes.

- **Reboot System on NMI**

Select this choice to enable or disable restarting the system whenever a nonmaskable interrupt (NMI) occurs. **Enable** is the default.

- **Halt on Severe Error**

Select this choice to enable or disable the system from booting into OS, displaying the POST event viewer whenever a severe error was detected. **Disable** is the default.

– **Storage**

Select this choice to view or change the storage device settings.

– **Network**

Select this choice to view or change the network device options, such as iSCSI.

– **Drive Health**

Select this choice to view the status of the controllers installed in the blade server.

- **Date and Time**

Select this choice to set the date and time in the server, in 24-hour format (*hour:minute:second*).

This choice is on the full UEFI Setup Utility menu only.

- **Start Options**

Select this choice to view or change the start options, including the startup sequence, keyboard NumLock state, PXE boot option, and PCI device boot priority. Changes in the startup options take effect when you start the server.

The startup sequence specifies the order in which the server checks devices to find a boot record. The server starts from the first boot record that it finds. If the server has Wake on LAN hardware and software and the operating system supports Wake on LAN functions, you can specify a startup sequence for the Wake on LAN functions. For example, you can define a startup sequence that checks for a disc in the CD-RW/DVD drive, then checks the hard disk drive, and then checks a network adapter.

This choice is on the full UEFI Setup Utility menu only.

- **Boot Manager**

Select this choice to view, add, delete, or change the device boot priority, boot from a file, select a one-time boot, or reset the boot order to the default setting.

- **System Event Logs**

Select this choice to access the System Event Manager, where you can view the POST event log and the system-event log.

The POST event log contains the three most recent error codes and messages that were generated during POST.

The system-event log contains POST and system management interrupt (SMI) events and all events that are generated by the baseboard management controller that is embedded in the integrated management module.

Important: If the system-error LED on the front of the blade server is lit but there are no other error indications, clear the system-event log. Also, after you complete a repair or correct an error, clear the system-event log to turn off the system-error LED on the front of the blade server.

- **POST Event Viewer**

- Select this choice to enter the POST event viewer to view the UEFI diagnostic codes.

- **System Event Log**

- Select this choice to view the system-event log.

- **Clear System Event Log**

- Select this choice to clear the system-event log.

- **User Security**

Select this choice to set, change, or clear passwords. See “Using passwords” on page 52 for more information.

- **Save Settings**

Select this choice to save the changes that you have made in the settings.

- **Restore Settings**

Select this choice to cancel the changes that you have made in the settings and restore the previous settings.

- **Load Default Settings**

Select this choice to cancel the changes that you have made in the settings and restore the factory settings.

- **Exit Setup**

Select this choice to exit from the Setup utility. If you have not saved the changes that you have made in the settings, you are asked whether you want to save the changes or exit without saving them.

Using passwords

Use this information to set, change, or delete a power-on password.

You can set, change, and delete a power-on password and an administrator password in the Setup utility by selecting **System Settings** then **System Security**.

If you set a power-on password, you must type the power-on password to complete the system startup and to have access to the Setup Utility menu.

The password must be from 6 to 20 characters. You can use any combination of ASCII printable characters for the password. Keep a record of your password in a secure place.

If you forget the power-on password, you can regain access to the blade server either by removing the blade server battery and then reinstalling it or by using the power-on password override switch (see the *Problem Determination and Service Guide* on the *Documentation CD* for instructions).

An administrator password is intended to be used by a system administrator; it limits access to the full Setup utility menu.

Attention: If you set an administrator password and then forget it, there is no way to change, override, or remove it. You must replace the system board.

Using the ServerGuide Setup and Installation CD

Use this information as an overview for using the ServerGuide Setup and Installation CD.

The *ServerGuide Setup and Installation CD* contains a setup and installation program that is designed for your blade server. The ServerGuide program detects the blade server model and optional hardware devices that are installed and uses that information during setup to configure the hardware. The ServerGuide program simplifies operating-system installations by providing updated device drivers and, in some cases, installing them automatically.

You can download a free image of the *ServerGuide Setup and Installation CD* or purchase the CD from the ServerGuide fulfillment website at <http://www.ibm.com/support/entry/portal/docdisplay?Indocid=SERV-GUIDE>. To download the free image, click **IBM Service and Support Site**.

Note: Changes are made periodically to the IBM website. The actual procedure might vary slightly from what is in this document.

The ServerGuide program performs the following tasks:

- An easy-to-use interface
- Diskette-free setup and configuration programs that are based on detected hardware
- Device drivers that are provided for the blade server model and detected hardware
- Operating-system partition size and file-system type that are selectable during setup

ServerGuide features

Use this information to determine the ServerGuide features.

Features and functions can vary slightly with different versions of the ServerGuide program. To learn more about the version that you have, start the *ServerGuide Setup and Installation CD* and view the online overview. Not all features are supported on all blade server models.

The ServerGuide program requires a supported IBM blade server that is associated with an enabled startable (bootable) CD drive. In addition to the *ServerGuide Setup and Installation* CD, you must have the operating-system CD to install the operating system.

The ServerGuide program has the following features:

- Sets system date and time
- Detects installed optional hardware devices and provides updated device drivers for most adapters and devices
- Provides diskette-free installation for supported Windows operating systems
- Includes an online readme file with links to tips for the hardware and operating-system installation

Setup and configuration overview

Use this information to setup and configure the blade server.

When you use the *ServerGuide Setup and Installation* CD, you do not need setup diskettes. You can use the CD to configure any supported IBM blade server model. The setup program provides a list of tasks that are required to set up the blade server.

Note: Features and functions can vary slightly with different versions of the ServerGuide program.

When you start the *ServerGuide Setup and Installation* CD, the program prompts you to complete the following tasks:

- Select your language.
- Select your keyboard layout and country.
- View the overview to learn about ServerGuide features.
- View the readme file to review installation tips for your operating system and adapter.
- Start the operating-system installation. You will need your operating-system CD.

Typical operating-system installation

Use this information for a typical ServerGuide operating-system installation.

The ServerGuide program can reduce the time it takes to install an operating system. It provides the device drivers that are required for the hardware and for the operating system that you are installing. This section describes a typical ServerGuide operating-system installation.

Note: Features and functions can vary slightly with different versions of the ServerGuide program.

1. After you have completed the setup process, the operating-system installation program starts. (You will need your operating-system CD to complete the installation.)
2. The ServerGuide program stores information about the blade server model, service processor, hard disk drive controllers, and network adapters. Then, the program checks the CD for newer device drivers. This information is stored and then passed to the operating-system installation program.
3. The ServerGuide program presents operating-system partition options that are based on your operating-system selection and the installed hard disk drives.
4. The ServerGuide program prompts you to insert your operating-system CD and restart the blade server. At this point, the installation program for the operating system takes control to complete the installation. The BladeCenter CD drive must be associated with the blade server when this step is performed.

Installing the operating system without using ServerGuide

Use these instructions to install the operating system on the blade server without using a ServerGuide.

If you have already configured the blade server hardware and you are not using the ServerGuide program to install the operating system, download the latest operating-system installation instructions from the IBM website at <http://www.ibm.com/supportportal/>.

Setting the PXE boot protocol using the Setup utility

Use the Setup utility to set the PXE boot protocol.

To use the Setup utility to configure the boot protocol to boot from a non-UEFI legacy network device for all PXE boot attempts, complete the following steps:

1. Turn on the server (see “Turning on the blade server” on page 13).
2. When the prompt Press <F1> Setup is displayed, press F1. If you have set an administrator password, you must type the administrator password to access the full Setup utility menu. If you do not type the administrator password, a limited Setup utility menu is available.
3. From the Setup utility main menu, select **Boot Manager**.
4. Select **Boot Modes**; then select **Legacy Only**.
5. Press Esc twice to return to the Setup utility main menu.
6. Select **Save Settings** and then select **Exit Setup**.

To use the Setup utility to configure the boot protocol to boot from a non-UEFI legacy network device for the next boot only, complete the following steps:

1. Turn on the server (see “Turning on the blade server” on page 13).
2. When the prompt Press <F1> Setup is displayed, press F1. If you have set an administrator password, you must type the administrator password to access the full Setup utility menu. If you do not type the administrator password, a limited Setup utility menu is available.
3. From the Setup utility main menu, select **Boot Manager**.
4. Select **Add Boot Option**; then select **Generic Boot Option**.
5. Select **Legacy Only**.
6. Press Esc three times to return to the Setup utility main menu.
7. Select **Save Settings** and then select **Exit Setup**.

Note: Press Ctrl+P when prompted during POST to access the PXE boot agent utility program.

Updating firmware and device drivers

IBM periodically makes UEFI code, service processor (IMM) firmware, diagnostic firmware updates, and device driver updates available for the blade server. Provisioning is the set of actions you take to update the firmware and device drivers, and install the operating system. Several tools are available to help update the firmware and device drivers in the provisioning process. Use the instructions that are included with the downloaded files.

Attention:

1. Some cluster solutions require specific code levels or coordinated code updates. If the device is part of a cluster solution, verify that the latest level of code is supported for the cluster solution before you update the code.

2. Before you update the firmware, be sure to back up any data that is stored in the Trusted Platform Module (TPM), in case any of the TPM characteristics are changed by the new firmware. For instructions, see your encryption software documentation.
3. Installing the wrong firmware or device-driver update might cause the blade server to malfunction. Before you install a firmware or device-driver update, read any readme and change history files that are provided with the downloaded update. These files contain important information about the update and the procedure for installing the update, including any special procedure for updating from an early firmware or device-driver version to the latest version.

- **UpdateXpress System Packs**

UpdateXpress System Packs (UXSP) contain an integration-tested bundle of online, updateable firmware and device drivers for your blade server. The IBM ToolsCenter Bootable Media Creator uses UpdateXpress System Packs to update the firmware and device drivers.

Typically, use UpdateXpress System Packs to update firmware and devices drivers for a blade server that has previously been provisioned. For more information about UpdateXpress System Packs, see <http://www.ibm.com/support/entry/portal/docdisplay?Indocid=TOOL-ASU>.

- **IBM ToolsCenter Bootable Media Creator**

You can use IBM ToolsCenter Bootable Media Creator to create bootable media that is suitable for applying firmware updates, and running preboot diagnostics. Using IBM ToolsCenter Bootable Media Creator, you can create a single bootable image on supported media (such as CD, DVD, ISO image, USB flash drive, or set of PXE files) that bundles multiple IBM BladeCenter system tools and updates from UpdateXpress System Packs, which contain Windows and Linux® firmware updates.

Typically, use IBM ToolsCenter Bootable Media Creator for the initial set up of a blade server. For more information about the IBM Bootable Media Creator, see <http://www.ibm.com/support/entry/portal/docdisplay?Indocid=TOOL-BOMC>.

Important: To avoid problems and to maintain system performance, always make sure that the UEFI code, service processor (IMM) firmware, and diagnostic firmware levels are consistent for all blade servers within the BladeCenter unit.

Configuring UEFI compatible devices

Use this information to configure UEFI compatible devices.

Your IBM BladeCenter HS23E Type 8038 or 8039 blade server is UEFI compatible. UEFI compatible expansion cards can be configured through the Setup utility. To configure a UEFI compatible expansion card, complete the following steps:

Note: Before configuring a UEFI compatible device, it is recommended to update the firmware for your blade server. See “Updating firmware and device drivers” on page 54 for information on how to update the firmware for your blade server.

1. Run the Setup utility (see “Using the Setup utility” on page 47).
2. Select **System Settings** ® **Network** or **Storage** depending on the type of your adapters.

Note: Select **System Settings** ® **Adapters and UEFI drivers** for UEFI 2.0 (and prior) compliant adapters and drivers installed in the server.

3. Select **Please refresh this page first** and press Enter.
4. Select the device driver that you want to configure and press Enter.
5. When you have finished changing settings, press Esc to exit from the program; select **Save** to save the settings that you have changed.

Configuring the Gigabit Ethernet controller

Use this information to locate the device drivers for the Gigabit Ethernet controller.

One dual-port Gigabit Ethernet controller is integrated on the blade server system board. The controller provides a 1000 Mbps full-duplex interface for connecting to one of the Ethernet-compatible I/O modules in I/O-module bays 1 and 2, which enables simultaneous transmission and reception of data on the Ethernet local area network (LAN). The Ethernet controller on the system board is routed to I/O-module bay 1 or bay 2. The logical link of each Ethernet port to an I/O-module bay is assigned by the operating system.

You do not have to set any jumpers or configure the controller for the blade server operating system. However, you must install a device driver to enable the blade server operating system to address the Ethernet controller. For device drivers and information about configuring the Ethernet controller, go to <http://www.ibm.com/supportportal/>.

Creating an array using the ServeRAID H1135 configuration utility

Use these instructions to create an array using the ServeRAID H1135 configuration utility.

Use the LSI Configuration Utility program to configure and manage redundant array of independent disks (RAID) arrays. Be sure to use this program as described in this document.

The integrated SAS/SATA controller with RAID capabilities supports RAID arrays. You can use the LSI Configuration Utility program to configure RAID 1 (IM), RAID 1E (IME), and RAID 0 (IS) for a single pair of attached devices. If you install the optional ServeRAID H1135 SAS/SATA controller, it provides RAID levels 0, 1, and, 10 support. If you install a different type of RAID adapter, follow the instructions in the documentation that comes with the adapter to view or change settings for attached devices.

In addition, you can download an LSI command-line configuration program from <http://www.ibm.com/supportportal/>.

When you are using the LSI Configuration Utility program to configure and manage arrays, consider the following information:

- The integrated SAS/SATA controller with RAID capabilities supports the following features:
 - Integrated Mirroring (IM) with hot-spare support (also known as RAID 1) Use this option to create an integrated array of two disks plus up to two optional hot spares. All data on the primary disk can be migrated.
 - Integrated Mirroring Enhanced (IME) with hot-spare support (also known as RAID 1E) Use this option to create an integrated mirror enhanced array of three to eight disks, including up to two optional hot spares. All data on the array disks will be deleted.
 - Integrated Striping (IS) (also known as RAID 0) Use this option to create an integrated striping array of two to eight disks. All data on the array disks will be deleted.
- Hard disk drive capacities affect how you create arrays. The drives in an array can have different capacities, but the RAID controller treats them as if they all have the capacity of the smallest hard disk drive.
- If you use an integrated SAS/SATA controller with RAID capabilities to configure a RAID 1 (mirrored) array after you have installed the operating system, you will lose access to any data or applications that were previously stored on the secondary drive of the mirrored pair.
- If you install a different type of RAID controller, see the documentation that comes with the controller for information about viewing and changing settings for attached devices.

Starting the LSI Configuration Utility program

Use these instructions to start the LSI Configuration Utility program.

To start the LSI Configuration Utility program, complete the following steps:

1. Turn on the blade server, and make sure that the blade server is the owner of the keyboard, video, and mouse.
2. When the <<<Press Ctrl-C to start LSI Logic Configuration Utility>>> prompt is displayed, press Ctrl+C.
3. Use the arrow keys to select the controller from the list of adapters; then, press Enter.
4. Follow the instructions on the screen to change the settings of the selected items; then, press Enter. If you select **SAS Topology** or **Advanced Adapter Properties**, additional screens are displayed.

When you have finished changing settings, press Esc to exit from the program; select **Save** to save the settings that you have changed.

Note: For more information, see the *Installation and User's Guide for ServeRAID H1135* at <http://www-947.ibm.com/support/entry/portal/docdisplay?Indocid=MIGR-5088601&brandind=5000008>.

Starting the Human Interface Infrastructure (HII) Configuration Application

Use these instructions to start the HII Configuration Application.

To start the HII Configuration Application, complete the following steps:

1. Turn on the blade server, and make sure that the blade server is the owner of the keyboard, video, and mouse.

Note: Approximately 20 to 40 seconds after the server is connected to power, the power-control button becomes active.

2. When the prompt <F1 Setup> is displayed, press F1. If you have set an administrator password, you are prompted to type the password.
3. Select **System Settings** ® **Storage**.
4. Under **Storage**, select the ServeRAID adapter you want to configure and press **Enter** to continue.

When you have finished changing settings, press Esc to exit from the program; select **Save** to save the settings that you have changed.

Note: For more information, see the *Installation and User's Guide for ServeRAID H1135* at <http://www-947.ibm.com/support/entry/portal/docdisplay?Indocid=MIGR-5088601&brandind=5000008>.

Creating a RAID array of hard disk drives

Use this information to create a RAID array of hard disk drives.

To create a RAID array of hard disk drives, complete the following steps:

1. From the list of adapters, select the controller (channel) for the drives that you want to mirror.
2. Select **RAID Properties**.
3. Select the type of array that you want to create.
4. Use the arrow keys to highlight the first drive in the pair; then, press the Minus (-) or Plus (+) key to change the mirror value to **Primary**.
5. Continue to select the next drive using the Minus (-) or Plus (+) key until you have selected all the drives for your array.

6. Press **C** to create the disk array.
7. Select **Apply changes and exit menu** to create the array.

Note: For more information, see the *Installation and User's Guide for ServeRAID H1135* at <http://www-947.ibm.com/support/entry/portal/docdisplay?Indocid=MIGR-5088601&brandind=5000008>.

Creating an array using the ServeRAID C105 configuration utility

Use these instructions to create a software RAID array of hard disk drives.

To create a software RAID array of hard disk drives, complete the following steps:

- Step 1. Turn on the blade server, and make sure that the blade server is the owner of the keyboard, video, and mouse.

Note: Approximately 1 to 3 minutes after the server is connected to ac power, the power-control button becomes active after the power-on LED flashes slowly.

- Step 2. When the prompt <F1 Setup> is displayed, press **F1**. If you have set an administrator password, you are prompted to type the password.
- Step 3. Under **System Settings**, select **Storage**.
- Step 4. Under **Storage**, select **ServeRAID C105**.
- Step 5. Under **Configuration Options**, select **Virtual Drive Management** ® **Create Configuration**.
- Step 6. Select the type of array that you want to create.
- Step 7. Select **Select Drives** and use space key to select all the drives for your array.
- Step 8. Select **Apply Changes** to create the array.
- Step 9. When the prompt **Success** is displayed, select **OK** to continue.
- Step 10. After the system auto skip to the next screen, select **Save Configuration**.
- Step 11. When the prompt **Creating Virtual Drives will cause the data lost on the associated Drives to be permanently deleted.** is displayed, use space key to select **Yes** to continue.
- Step 12. Select **OK** to continue.
- Step 13. To initialize virtual disk, select **ServeRAID C105** ® **Virtual Drive Management** ® **Select Virtual Drive Operations**.
- Step 14. Under **Virtual Drive Operation**, choose **Select Operation**. Select the type of initialization you want to initialize.
- Step 15. Select **Start Operation**.
- Step 16. Select **Yes** to confirm.
- Step 17. Select **OK** to continue.
- Step 18. When the prompt **Success** is displayed, select **OK**.

1. For more information about ServeRAID C105, see the *User's Guide for ServeRAID C105* at <http://www-947.ibm.com/support/entry/portal/docdisplay?Indocid=MIGR-5089068&brandind=5000008>.
2. ServeRAID C105 is not supported in VMware 5 and VMware 4.1.
3. ServeRAID C105 is not supported in solid-state drives.
4. ServeRAID C105 is not supported in legacy configuration.
5. In order to install the legacy OS in the software RAID, you have to set the **SAS Controller** as the first device in the option ROM execution order and make sure that ServeRAID H1135 is not installed. See "Setting Option ROM Execution Order" on page 59 for more information.

6. ServeRAID C105 is automatically disabled when ServeRAID H1135 is installed.

Setting Option ROM Execution Order

Use these instructions to set option ROM execution order.

To set option ROM execution order, complete the following steps:

- Step 1. Turn on the blade server, and make sure that the blade server is the owner of the keyboard, video, and mouse.

Note: Approximately 1 to 3 minutes after the server is connected to ac power, the power-control button becomes active after the power-on LED flashes slowly.

- Step 2. When the prompt <F1 Setup> is displayed, press F1. If you have set an administrator password, you are prompted to type the password.
- Step 3. Under **System Settings**, select **Devices and I/O Ports**.
- Step 4. Under **Devices and I/O Ports**, select **Set Option ROM Execution Order**.
- Step 5. Change the order list.
- Step 6. When you have finished changing settings, press Esc to exit from the program; select **Save** to save the settings that you have changed.

Using LAN over USB to interface the IMM

The IMM does not require IPMI device drivers or USB daemons for in-band IMM communication. Instead, a LAN over USB interface enables in-band communications to the IMM; the IMM hardware on the system board presents an internal Ethernet NIC from the IMM to the operating system. LAN over USB is also called the "USB in-band interface" in the IMM web interface.

Typically, the IMM IP address for the LAN over USB interface is set to a static address of 169.254.95.118 with a subnet mask of 255.255.0.0. In the event of an IP address collision on the network, the IMM might obtain a different IP address in the 169.254.xxx.xxx range.

Because the IMM might obtain a random IP address for the LAN over USB interface, the IBM Advanced Settings Utility (ASU) and firmware flash utilities, DSA, and the IBM Director Agent use the Service Location Protocol (SLP) to discover the IMM IP address. These tools perform an SLP multicast discovery on the LAN over USB interface. When they receive a response from the IMM, they obtain the attributes that contain the IP address the IMM is using for the LAN over USB interface.

Potential conflicts with the LAN over USB interface

In some situations, the IMM LAN over USB interface can conflict with certain network configurations, applications, or both.

For example, Open MPI attempts to use all of the available network interfaces on a server. Open MPI detects the IMM LAN over USB interface and attempts to use it to communicate with other systems in a clustered environment. The LAN over USB interface is an internal interface, so this interface does not work for external communications with other systems in the cluster.

Resolving conflicts with the IMM LAN over USB interface

Use this information to resolve LAN over USB conflicts with network configurations and applications.

There are several actions that resolve LAN over USB conflicts with network configurations and applications:

1. For conflicts with Open MPI, configure the application so it does not attempt to use this interface.
2. Take the interface down (run `ifdown` under Linux).
3. Remove the driver (run `rmmmod` under Linux).
4. Disable the USB in-band interface on the IMM through either the IMM web interface or the AMM web interface.

Important: If you disable the USB in-band interface, you cannot perform an in-band update of the IMM firmware using the Linux or Windows flash utilities. If the USB in-band interface is disabled, use the Firmware Update option on the IMM web interface to update the firmware. If you disable the USB in-band interface, also disable the watchdog timeouts to prevent the server from restarting unexpectedly.

- Use the following steps to disable the LAN over USB interface from the IMM web interface.
 - a. Log in to the IMM on which you want to disable the USB device driver interface.
 - b. In the navigation pane, click **System Settings** and scroll down to the **Miscellaneous** area.
 - c. Select the **Do not allow commands on USB interface** check box to disable the USB in-band interface. Selecting this option does not affect the USB remote presence functions (for example, keyboard, mouse, and mass storage). When you disable the USB in-band interface, the in-band systems-management applications such as the Advanced Settings Utility (ASU) and firmware update package utilities might not work.

Note: The ASU works with a disabled USB in-band interface if an IPMI device driver is installed.

If you try to use systems-management applications while the in-band interface is disabled, they might not work.

- d. Click **Save**.
- Use the following steps to disable the LAN over USB interface from the AMM web interface:
 - a. Log in to the AMM web interface.
 - b. In the navigation pane, click **Blade Configuration** under the **Blade Tasks** heading.
 - c. Scroll down to the Service Processor LAN over USB interface are on the Blade Configuration web page. The section lists all blades in the chassis which are capable of enabling and disabling the LAN over USB interface.
 - d. Select the check boxes next to the blade or blades that you want to enable or disable.
 - e. Click the **Disable** button to disable the LAN over USB interface on the selected blades.

Configuring the LAN over USB interface manually

The IMM using the LAN over USB interface requires operating-system drivers and other configuration. The firmware update package or Advanced Settings Utility attempt to perform the setup automatically, if needed. If the automatic setup fails or if you prefer to set up the LAN over USB manually, use one of the following processes.

For more information about LAN over USB configuration on different operating systems, see <http://www-947.ibm.com/support/entry/portal/docdisplay?brand=5000008&Indocid=MIGR-5083207>.

For more information about LAN over USB configuration on different operating systems, see <http://www-947.ibm.com/support/entry/portal/docdisplay?brand=5000008&Indocid=MIGR-5083207>.

LAN over USB Windows Driver Installation

Use this information to install the LAN over USB driver for Windows.

When you install Windows, there will be an unknown RNDIS device in the device manager. IBM provides a Windows INF file that identifies this device. The signed version of the INF is included in all of the

Windows versions of the IMM, UEFI, and DSA update packages. Perform the following steps to install `ibm_rndis_server_os.inf`.

Note: These steps only need to be performed if the server is running a Windows operating system and the `ibm_rndis_server_os.inf` file has not been previously installed. The file needs to be installed only once. It is required by Windows operating systems to detect and use the LAN over USB functionality.

1. Obtain a Windows version of the IMM, server firmware, and DSA update package (see “Updating firmware and device drivers” on page 54 for more information).
2. Extract the `ibm_rndis_server_os.inf` and `device.cat` files from the firmware update package and copy them to the `\WINDOWS\inf` subdirectory.
3. Go to **Computer Management**, then **Device Manager** and find the RNDIS Device. Select **Properties > Driver > Reinstall driver**. Point the server to the `\Windows\inf` directory where it can find the `ibm_rndis_server_os.inf` file and install the device.
4. Go to **Computer Management** then **Device Manager** and right-click on **Network adapters** and select **Scan for hardware changes**. A small pop-up confirms that the Ethernet device is found and installed. The New Hardware Wizard starts automatically.
5. When you are prompted with the question, “Can Windows connect to Windows Update to search for software?”, select **No, not this time**. Click **Next** to continue.
6. When you are prompted with the question, “What do you want the wizard to do?”, select **Install from a list or specific location (Advanced)**. Click **Next** to continue.
7. When you are prompted with the statement, “Please choose your search and installation options”, select **Don't search. I will choose the driver to install**. Click **Next** to continue.
8. When you are prompted with the statement, “Select a hardware type, and then click Next”, select **Network adapters**. Click **Next** to continue.
9. You are prompted with the statement, “Completing the Found New Hardware Wizard”. Click **Finish**.

Note: A new local area connection appears and might state, “This connection has limited or no connectivity”. Ignore this message.

10. Go back to the Device Manager. **IBM USB Remote NDIS Network Device** appears under **Network Adapters**.
11. Open a command prompt, type `ipconfig`, and press Enter. The local area connection for the IBM USB RNDIS appears with an IP address in the range of `169.254.xxx.xxx` with a subnet mask set to `255.255.0.0`.

LAN over USB Linux Driver Installation

Use this information to install the LAN over USB driver for Linux.

Current versions of Linux, such as RHEL5 Update 2 and SLES10 Service Pack 2, support the LAN over USB interface by default. This interface is detected and displayed during the installation of these operating systems. When you configure the device, use a static IP address of `169.254.95.130` with a subnet mask of `255.255.0.0`.

Note: Older Linux distributions might not detect the LAN over USB interface, and might require manual configuration. For information about configuring LAN over USB on specific Linux distributions, see <http://www-947.ibm.com/support/entry/portal/docdisplay?brand=5000008&Indocid=MIGR-5083207>.

The IMM LAN over USB interface requires that the `usbnet` and `cdc_ether` drivers be loaded. If the drivers have not been installed, use `modprobe` to install them. When these drivers are loaded, the IMM USB network interface shows up as a network device in the operating system. To discover the name that the operating system has assigned to the IMM USB network interface, type:

```
dmesg | grep -i cdc ether
```

The interface is configured with `ifconfig` to have an IP address in the range 169.254.xxx.xxx. For example:

```
ifconfig IMM_device_name 169.254.1.102 netmask 255.255.0.0
```

This interface is configured to come up with an IP address in the 169.254.xxx.xxx range each time that the operating system is booted.

Chapter 5. Installing the operating system

Use these instructions to install the operating system on the blade server.

To install the operating system on a blade server, you can use any of the following methods:

- Use the *ServerGuide Setup and Installation* CD to install a supported Microsoft Windows operating system.
- Use Remote Deployment Manager (RDM) Version 4.20 (or later) to install a supported operating system. To determine whether RDM supports an operating system, see <http://www.ibm.com/systems/management/>.
- Download the latest operating-system installation instructions and install the operating system.

Important: The operating system in the blade server must provide USB support for the blade server to recognize and use the keyboard, mouse, and removable-media drives. The BladeCenter unit uses USB for internal communication with these devices.

Using the ServerGuide Setup and Installation CD to install the operating system

Use these instructions for using the ServerGuide Setup and Installation CD to install the blade server operating system.

To use the *ServerGuide Setup and Installation* CD, complete the following steps:

- Step 1. While the blade server is on, press the KVM select button on the front of the blade server to associate the BladeCenter unit CD drive with the blade server.
- Step 2. Insert the CD, and restart the blade server. If the CD does not start, see “ServerGuide problems” on page 66.
- Step 3. Follow the instructions on the screen to complete the following tasks:
 - a. Select your language.
 - b. Select your keyboard layout and country.
 - c. View the overview to learn about ServerGuide features.
 - d. View the readme file to review installation tips about your operating system and adapter.
 - e. Start the setup and hardware configuration programs.
 - f. Start the operating-system installation. You will need your operating-system CD.

Using RDM to install the operating system

Use this information if you are using RDM to install the blade server operating system.

You can use RDM to install a supported operating system on a blade server.

Follow the instructions in the documentation that comes with RDM to install a supported operating system.

Note: To determine whether an RDM supports an operating system, see <http://www.ibm.com/systems/management/>.

Downloading installation instructions

Use these instructions to download the operating-system installation instructions.

To download operating-system installation instructions, go to <http://www.ibm.com/supportportal/>.

Chapter 6. Solving problems

Use these instructions to resolve any problems you may encounter while installing the blade server.

If you install the blade server in the BladeCenter unit and the blade server does not start, perform the following actions:

- Make sure that the BladeCenter unit is correctly connected to a power source.
- Reseat the blade server in the BladeCenter unit (see “Installing the blade server in a BladeCenter unit” on page 43).
- If the power LED is flashing slowly, turn on the blade server (see “Turning on the blade server” on page 13).
- If you have just added a new optional device or component, make sure that it is correctly installed and compatible with the blade server and its components. If the device or component is not compatible, remove it from the blade server, reinstall the blade server in the BladeCenter unit, and then restart the blade server.

If the blade server does not start after you have performed the preceding actions, see the *Problem Determination and Service Guide* for your blade server on the IBM Documentation CD.

Diagnostic tools overview

Use this overview to locate specific diagnostic tools to diagnose and solve hardware-related problems.

The following tools are available to help you diagnose and solve hardware-related problems:

- **POST codes, error messages, and error logs**

The POST error codes indicate the detection of a problem. See the *Problem Determination and Service Guide* for more information.

- **Troubleshooting tables**

These tables list problem symptoms and actions to correct the problems. See the *Problem Determination and Service Guide* for your blade server.

- **Light path diagnostics**

Use light path diagnostics LEDs on the system board to diagnose system errors. If the system-error LED on the system LED panel on the front or rear of the BladeCenter unit is lit, one or more error LEDs on the BladeCenter unit components also might be lit. These LEDs help identify the cause of the problem. Blade server error LEDs are described in the *Problem Determination and Service Guide* for your blade server.

- **Dynamic System Analysis (DSA) Portable Edition diagnostic program**

DSA tests the major components of the BladeCenter unit, including the management modules, I/O modules, removable-media drives, and the blade servers, while the operating system is running. DSA can be plugged into an existing IBM Director environment or installed without IBM Director present. For documentation and download information for DSA, see <http://www.ibm.com/systems/management/>. For more information about diagnostic programs and error messages, see the *Problem Determination and Service Guide* for your blade server.

Note: If you are unable to find the system-error logs in the blade server firmware code, view the system-event log in the BladeCenter management module.

- **Dynamic System Analysis (DSA) Preboot diagnostic program**

The DSA Preboot diagnostic programs are stored in read-only memory and collect and analyze system information to aid in diagnosing server problems. The diagnostic programs collect the following information about the server:

- Drive health information
- Event logs for ServeRAID controllers and service processors
- Hardware inventory, including PCI and USB information
- Light path diagnostics status
- LSI RAID and controller configuration
- Network interfaces and settings
- ServeRAID configuration
- Service processor status and configuration
- System configuration
- Vital product data, firmware, and Unified Extensible Firmware Interface (UEFI) configuration

The diagnostic programs create a merged log that includes events from all collected logs. The information is collected into a file that you can send to IBM service and support. Additionally, you can view the information locally through a generated text report file. You can also copy the log to removable media and view the log from a web browser.

ServerGuide problems

Use this information to locate ServerGuide problems and suggested actions.

The following table lists problem symptoms and suggested solutions.

Symptom	Suggested action
The <i>ServerGuide Setup and Installation</i> CD will not start.	<ul style="list-style-type: none"> • Make sure that the CD drive is associated with the blade server that you are configuring. • Make sure that the blade server supports the ServerGuide program and has a bootable CD (or DVD) drive. • If the startup (boot) sequence settings have been changed, make sure that the CD drive is first in the startup sequence.
The RAID configuration program cannot view all installed drives, or the operating system cannot be installed.	<ul style="list-style-type: none"> • Make sure that there are no duplicate SCSI/SAS IDs or interrupt request (IRQ) assignments. See “Creating a RAID array of hard disk drives” on page 57. • Make sure that the storage drive is connected correctly. See “Blade server connectors” on page 14 to locate the storage drive connector.
The operating-system installation program continuously loops.	Make more space available on the hard disk.
The ServerGuide program will not start the operating-system CD.	Make sure that the operating-system CD is supported by the ServerGuide program. See the <i>ServerGuide Setup and Installation</i> CD label for a list of supported operating-system versions.
The operating system cannot be installed; the option is not available.	Make sure that the operating system is supported on the blade server. If the operating system is supported, either no logical drive is defined (SCSI/SAS RAID systems) or the ServerGuide System Partition is not present. Run the ServerGuide program and make sure that setup is complete.

Appendix A. Getting help and technical assistance

If you need help, service, or technical assistance or just want more information about IBM products, you will find a wide variety of sources available from IBM to assist you.

Use this information to obtain additional information about IBM and IBM products, determine what to do if you experience a problem with your IBM system or optional device, and determine whom to call for service, if it is necessary.

Before you call

Before you call, make sure that you have taken these steps to try to solve the problem yourself.

If you believe that you require IBM to perform warranty service on your IBM product, the IBM service technicians will be able to assist you more efficiently if you prepare before you call.

- Check all cables to make sure that they are connected.
- Check the power switches to make sure that the system and any optional devices are turned on.
- Check for updated software, firmware, and operating-system device drivers for your IBM product. The IBM Warranty terms and conditions state that you, the owner of the IBM product, are responsible for maintaining and updating all software and firmware for the product (unless it is covered by an additional maintenance contract). Your IBM service technician will request that you upgrade your software and firmware if the problem has a documented solution within a software upgrade.
- If you have installed new hardware or software in your environment, check <http://www.ibm.com/systems/info/x86servers/serverproven/compat/us> to make sure that the hardware and software is supported by your IBM product.
- Go to <http://www.ibm.com/supportportal> to check for information to help you solve the problem.
- Gather the following information to provide to IBM Support. This data will help IBM Support quickly provide a solution to your problem and ensure that you receive the level of service for which you might have contracted.
 - Hardware and Software Maintenance agreement contract numbers, if applicable
 - Machine type number (IBM 4-digit machine identifier)
 - Model number
 - Serial number
 - Current system UEFI and firmware levels
 - Other pertinent information such as error messages and logs
- Go to http://www.ibm.com/support/entry/portal/Open_service_request to submit an Electronic Service Request. Submitting an Electronic Service Request will start the process of determining a solution to your problem by making the pertinent information available to IBM Support quickly and efficiently. IBM service technicians can start working on your solution as soon as you have completed and submitted an Electronic Service Request.

You can solve many problems without outside assistance by following the troubleshooting procedures that IBM provides in the online help or in the documentation that is provided with your IBM product. The documentation that comes with IBM systems also describes the diagnostic tests that you can perform. Most systems, operating systems, and programs come with documentation that contains troubleshooting procedures and explanations of error messages and error codes. If you suspect a software problem, see the documentation for the operating system or program.

Using the documentation

Information about your IBM system and preinstalled software, if any, or optional device is available in the documentation that comes with the product. That documentation can include printed documents, online documents, readme files, and help files.

See the troubleshooting information in your system documentation for instructions for using the diagnostic programs. The troubleshooting information or the diagnostic programs might tell you that you need additional or updated device drivers or other software. IBM maintains pages on the World Wide Web where you can get the latest technical information and download device drivers and updates. To access these pages, go to <http://www.ibm.com/supportportal>.

Getting help and information from the World Wide Web

Up-to-date information about IBM products and support is available on the World Wide Web.

On the World Wide Web, up-to-date information about IBM systems, optional devices, services, and support is available at <http://www.ibm.com/supportportal>. IBM System x information is at <http://www.ibm.com/systems/x>. IBM BladeCenter information is at <http://www.ibm.com/systems/bladecenter>. IBM IntelliStation information is at <http://www.ibm.com/systems/intellistation>.

How to send DSA data to IBM

Use the IBM Enhanced Customer Data Repository to send diagnostic data to IBM.

Before you send diagnostic data to IBM, read the terms of use at <http://www.ibm.com/de/support/ecurep/terms.html>.

You can use any of the following methods to send diagnostic data to IBM:

- **Standard upload:** http://www.ibm.com/de/support/ecurep/send_http.html
- **Standard upload with the system serial number:** http://www.ecurep.ibm.com/app/upload_hw
- **Secure upload:** http://www.ibm.com/de/support/ecurep/send_http.html#secure
- **Secure upload with the system serial number:** https://www.ecurep.ibm.com/app/upload_hw

Creating a personalized support web page

You can create a personalized support web page by identifying IBM products that are of interest to you.

To create a personalized support web page, go to <http://www.ibm.com/support/mynotifications>. From this personalized page, you can subscribe to weekly email notifications about new technical documents, search for information and downloads, and access various administrative services.

Software service and support

Through IBM Support Line, you can get telephone assistance, for a fee, with usage, configuration, and software problems with your IBM products.

For information about which products are supported by Support Line in your country or region, see <http://www.ibm.com/services/supline/products>.

For more information about Support Line and other IBM services, see <http://www.ibm.com/services> or see <http://www.ibm.com/planetwide> for support telephone numbers. In the U.S. and Canada, call 1-800-IBM-SERV (1-800-426-7378).

Hardware service and support

You can receive hardware service through your IBM reseller or IBM Services.

To locate a reseller authorized by IBM to provide warranty service, go to <http://www.ibm.com/partnerworld> and click **Business Partner Locator**. For IBM support telephone numbers, see <http://www.ibm.com/planetwide>. In the U.S. and Canada, call 1-800-IBM-SERV (1-800-426-7378).

In the U.S. and Canada, hardware service and support is available 24 hours a day, 7 days a week. In the U.K., these services are available Monday through Friday, from 9 a.m. to 6 p.m.

IBM Taiwan product service

Use this information to contact IBM Taiwan product service.

台灣 IBM 產品服務聯絡方式：
台灣國際商業機器股份有限公司
台北市松仁路 7 號 3 樓
電話：0800-016-888

IBM Taiwan product service contact information:

IBM Taiwan Corporation
3F, No 7, Song Ren Rd.
Taipei, Taiwan
Telephone: 0800-016-888

Appendix B. Notices

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Important notes

Processor speed indicates the internal clock speed of the microprocessor; other factors also affect application performance.

CD or DVD drive speed is the variable read rate. Actual speeds vary and are often less than the possible maximum.

When referring to processor storage, real and virtual storage, or channel volume, KB stands for 1024 bytes, MB stands for 1,048,576 bytes, and GB stands for 1,073,741,824 bytes.

When referring to hard disk drive capacity or communications volume, MB stands for 1,000,000 bytes, and GB stands for 1,000,000,000 bytes. Total user-accessible capacity can vary depending on operating environments.

Maximum internal hard disk drive capacities assume the replacement of any standard hard disk drives and population of all hard disk drive bays with the largest currently supported drives that are available from IBM.

Maximum memory might require replacement of the standard memory with an optional memory module.

Each solid-state memory cell has an intrinsic, finite number of write cycles that the cell can incur. Therefore, a solid-state device has a maximum number of write cycles that it can be subjected to, expressed as total bytes written (TBW). A device that has exceeded this limit might fail to respond to system-generated commands or might be incapable of being written to. IBM is not responsible for replacement of a device that has exceeded its maximum guaranteed number of program/erase cycles, as documented in the Official Published Specifications for the device.

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IBM makes no representations or warranties with respect to non-IBM products. Support (if any) for the non-IBM products is provided by the third party, not IBM.

Some software might differ from its retail version (if available) and might not include user manuals or all program functionality.

Particulate contamination

Attention: Airborne particulates (including metal flakes or particles) and reactive gases acting alone or in combination with other environmental factors such as humidity or temperature might pose a risk to the device that is described in this document.

Risks that are posed by the presence of excessive particulate levels or concentrations of harmful gases include damage that might cause the device to malfunction or cease functioning altogether. This specification sets forth limits for particulates and gases that are intended to avoid such damage. The limits must not be viewed or used as definitive limits, because numerous other factors, such as temperature or moisture content of the air, can influence the impact of particulates or environmental corrosives and gaseous contaminant transfer. In the absence of specific limits that are set forth in this document, you must implement practices that maintain particulate and gas levels that are consistent with the protection of human health and safety. If IBM determines that the levels of particulates or gases in your environment have caused damage to the device, IBM may condition provision of repair or replacement of devices or parts on implementation of appropriate remedial measures to mitigate such environmental contamination. Implementation of such remedial measures is a customer responsibility.

Table 8. Limits for particulates and gases

Contaminant	Limits
Particulate	<ul style="list-style-type: none"> The room air must be continuously filtered with 40% atmospheric dust spot efficiency (MERV 9) according to ASHRAE Standard 52.2¹. Air that enters a data center must be filtered to 99.97% efficiency or greater, using high-efficiency particulate air (HEPA) filters that meet MIL-STD-282. The deliquescent relative humidity of the particulate contamination must be more than 60%². The room must be free of conductive contamination such as zinc whiskers.
Gaseous	<ul style="list-style-type: none"> Copper: Class G1 as per ANSI/ISA 71.04-1985³ Silver: Corrosion rate of less than 300 Å in 30 days
<p>¹ ASHRAE 52.2-2008 - <i>Method of Testing General Ventilation Air-Cleaning Devices for Removal Efficiency by Particle Size</i>. Atlanta: American Society of Heating, Refrigerating and Air-Conditioning Engineers, Inc.</p> <p>² The deliquescent relative humidity of particulate contamination is the relative humidity at which the dust absorbs enough water to become wet and promote ionic conduction.</p> <p>³ ANSI/ISA-71.04-1985. <i>Environmental conditions for process measurement and control systems: Airborne contaminants</i>. Instrument Society of America, Research Triangle Park, North Carolina, U.S.A.</p>	

Documentation format

The publications for this product are in Adobe Portable Document Format (PDF) and should be compliant with accessibility standards. If you experience difficulties when you use the PDF files and want to request a web-based format or accessible PDF document for a publication, direct your mail to the following address:

*Information Development
 IBM Corporation
 205/A015
 3039 E. Cornwallis Road
 P.O. Box 12195
 Research Triangle Park, North Carolina 27709-2195
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Electronic emission notices

When you attach a monitor to the equipment, you must use the designated monitor cable and any interference suppression devices that are supplied with the monitor.

Federal Communications Commission (FCC) statement

Note: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference, in which case the user will be required to correct the interference at his own expense.

Properly shielded and grounded cables and connectors must be used in order to meet FCC emission limits. IBM is not responsible for any radio or television interference caused by using other than recommended cables and connectors or by unauthorized changes or modifications to this equipment. Unauthorized changes or modifications could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that might cause undesired operation.

Industry Canada Class A emission compliance statement

This Class A digital apparatus complies with Canadian ICES-003.

Avis de conformité à la réglementation d'Industrie Canada

Cet appareil numérique de la classe A est conforme à la norme NMB-003 du Canada.

Australia and New Zealand Class A statement

Attention: This is a Class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

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Responsible manufacturer:

International Business Machines Corp.

New Orchard Road
Armonk, New York 10504
914-499-1900

European Community contact:

IBM Deutschland GmbH
Technical Regulations, Department M372
IBM-Allee 1, 71139 Ehningen, Germany
Telephone: +49 7032 15 2941
Email: lugi@de.ibm.com

Germany Class A statement

Deutschsprachiger EU Hinweis: Hinweis für Geräte der Klasse A EU-Richtlinie zur Elektromagnetischen Verträglichkeit

Dieses Produkt entspricht den Schutzanforderungen der EU-Richtlinie 2004/108/EG zur Angleichung der Rechtsvorschriften über die elektromagnetische Verträglichkeit in den EU-Mitgliedsstaaten und hält die Grenzwerte der EN 55022 Klasse A ein.

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Verantwortlich für die Einhaltung der EMV Vorschriften ist der Hersteller:

International Business Machines Corp.
New Orchard Road
Armonk, New York 10504
914-499-1900

Der verantwortliche Ansprechpartner des Herstellers in der EU ist:

IBM Deutschland GmbH
Technical Regulations, Abteilung M372
IBM-Allee 1, 71139 Ehningen, Germany
Telephone: +49 7032 15 2941
Email: lugi@de.ibm.com

Generelle Informationen:

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高調波ガイドライン準用品

Japan Electronics and Information Technology Industries Association (JEITA) Confirmed Harmonics Guidelines with Modifications (products greater than 20 A per phase)

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中华人民共和国“A类”警告声明

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Index

A

- accessible documentation 73
- advanced configuration settings 48
- Advanced Management Module (AMM) 60
- Advanced Settings Utility (ASU) 59
- advanced setup 48
- array, SAS 23
- assistance, getting 67
- Australia Class A statement 74

B

- BGE 15
- blade filler 43
- blade server
 - installing 43
 - removing 19
- blade server cover
 - closing 42
 - opening 20
- BladeCenter GPU expansion (BGE) unit
 - LED 15
- BladeCenter HS23E
 - specifications 5
- Business Partners instructions 18
- buttons
 - keyboard/video/mouse 11
 - media-tray select 11
 - power 11

C

- Canada Class A electronic emission statement 74
- CFFh expansion card
 - I/O expansion card 35–36
- China Class A electronic emission statement 76
- CIoV-form-factor expansion card
 - I/O expansion card 37–38
 - installing 38
 - removing 37
- Class A electronic emission notice 74
- compact-form-factor expansion card
 - I/O expansion card 35–36
 - installing 36
 - removing 35
- completing the blade server installation 41
- components
 - illustrated 10
 - system board 14
- configuration
 - Configuration/Setup Utility 47
 - PXE Boot Agent Utility program 47
 - updating 44
 - with ServerGuide 53

- configuring
 - Gigabit Ethernet controller 56
 - UEFI compatible devices 55
- configuring your blade server 47
- connectors 14
 - I/O expansion card 14
 - input/output 45
 - memory 14
 - microprocessor 14
 - SAS hard disk drives 14
 - system board 14
- contamination, particulate and gaseous 73
- controller
 - enable or disable Ethernet 48
 - enable or disable SCSI 48
 - memory 6
- cover
 - closing 42
 - opening 20
- Create a software RAID array of hard disk drives 58
- creating
 - RAID array 57
- creating a personalized support web page 68
- creating a RAID array of hard disk drives 57
- custom support web page 68

D

- date and time 48
- devices and I/O ports 48
- diagnostic tools 65
- DIMM. 24
- disabling USB in-band interface
 - from Advanced Management Module (AMM) 60
 - from IMM 60
- documentation
 - format 73
 - using 68
- Documentation Browser, using 4
- documentation CD 4
- documentation, related 3
- drive
 - connectors 14
 - option, SAS 23
- DSA, sending data to IBM 68

E

- electronic emission Class A notice 74
- error log 65
- Ethernet controller 6
- European Union EMC Directive conformance statement 74
- event log 65
- exit configuration utility 48

expansion unit
removing 22

F

FastSetup 47
FCC Class A notice 74
features
ServerGuide 52
features, blade server 6
filler
blade 19
microprocessor heat sink 17
filler, blade 43
firmware
updates 1
firmware updates 54
forgotten power-on password, bypassing 52

G

gaseous contamination 73
Germany Class A statement 75
Gigabit Ethernet controller
configuring 56
grease, thermal 33

H

hard disk drive
connectors 14
hot swap, installing 23
hardware and software
requirements 4
hardware problems 65
hardware service and support telephone numbers 69
help
from the World Wide Web 68
from World Wide Web 68
sending diagnostic data to IBM 68
sources of 67
hot-swap hard disk drive
removing 24
hot-swap storage device
SAS hard disk drive 23
how to send DSA data to IBM 19

I

I/O expansion card
CFFh 35–36
CIOv-form-factor expansion card 37–38
compact-form-factor expansion card 35–36
connectors 14
installing 35
types supported 35
I/O expansion card, InfiniBand high-speed card
installing 35
I/O expansion card, SAS connectivity card
installing 35

IBM Director 6
IBM Systems Director 9
IBM Taiwan product service 69
IMM
LAN over USB 59
IMM2 controller settings 48
important notices 72
InfiniBand high-speed card, I/O expansion card
installing 35
information center 68
installation
completing 41
installation instructions 64
installation order for memory modules 24
installing
blade server 43
CFFh 36
CIOv-form-factor expansion card 38
compact-form-factor expansion card 36
hot-swap hard disk drives 23
I/O expansion card 35
memory module 24
optional expansion unit 21
options 17
SAS hard disk drive 23
storage interface card 40
USB Flash key 34
instructions for IBM Business Partners 18
integrated functions 5

J

Japan Class A electronic emission statement 76
Japan Electronics and Information Technology Industries
Association statement 76
JEITA statement 76

K

Korea Class A electronic emission statement 76

L

LAN over USB
conflicts 59
description 59
Linux driver 61
manual configuration of 60
settings 59
Windows driver 60
LAN over USB Linux driver 61
LAN over USB Windows driver 60
LEDs
activity 11
blade-error 11
information 11
location 11
power 11
Light path diagnostics 65
load default settings 48

- load-sharing
 - power throttling 6
- LSI Configuration Utility program 57
- LSI logic configuration utility program
 - description 47

M

- major components
 - system board 10
- media-tray select button 11
- memory
 - configuration changes 24
 - specifications 5
- memory module
 - installing 24
 - order of installation 24
 - removing 28
 - specifications 5–6
 - supported 5, 24
- memory settings 48
- microprocessor
 - connectors 14
 - installation guidelines 29
 - specifications 5
- microprocessor options 48
- Mobile access to IBM Service Information website 8

N

- Network operating system (NOS) installation
 - with ServerGuide 53
- New Zealand Class A statement 74
- NOS installation
 - without ServerGuide 54
- notes, important 72
- notices 71
 - electronic emission 74
 - FCC, Class A 74

O

- online documentation 1
- opening the blade server cover 20
- operating system
 - install using RDM 63
 - installing 63
- option
 - installing 17
- optional expansion unit
 - installing 21
- order of installation for memory modules 24

P

- particulate contamination 73
- password
 - power-on 52
- PCI bus control settings 48

- People's Republic of China Class A electronic emission statement 76

- port
 - input/output 45
- power
 - throttling 6
- power-on password 52
- Preboot eXecution Environment (PXE) option 48
 - disabling 48
 - enabling 48
- problems
 - hardware 65
 - problems, solving 65
- processor summary information 48
- product data 48
- product service, IBM Taiwan 69
- publications
 - online 1
 - product data 1
 - related 3
- PXE boot agent utility program 47
 - using 54

R

- RDM, using 63
- redundant array of independent disks (RAID)
 - SAS array 23
- related documentation 3
- reliability
 - features 8
- remote console redirection 48
- Remote Deployment Manager, using 63
- removing
 - blade server 19
 - CFFh 35
 - CIOv-form-factor expansion card 37
 - compact-form-factor expansion card 35
 - hot-swap hard disk drive 24
 - memory module 28
 - SAS controller 39
 - storage interface card 39
- replacing
 - thermal grease 33
- requirements
 - hardware 4
 - hardware and software 4
 - software 4
- restore settings 48
- Russia Class A electronic emission statement 76

S

- safety iii
- safety statements iii–iv
- SAS
 - array
 - type supported 23
- SAS connectivity card, I/O expansion card
 - installing 35

- SAS hard disk drive
 - hot-swap storage device 23
 - installing 23
- SAS hard disk drives
 - support 6
- save settings 48
- SCSI 23
- sending diagnostic data to IBM 68
- sending DSA data to IBM 19
- Serial Attached SCSI (SAS)
 - hard disk drive
 - connectors 14
 - hot-swap hard disk drive
 - installing 23
- ServeRAID H1135 configuration utility 56
- ServerGuide 63
 - error symptoms 66
 - features 52
 - network operating system (NOS) installation 53
 - using 52
- ServerGuide CD 6
- service and support
 - before you call 67
 - hardware 69
 - software 68
- setting option ROM execution order 59
- setup
 - with ServerGuide 53
- Setup utility 47
- software service and support telephone numbers 68
- specifications
 - BladeCenter HS23E 5
- start options 48
- starting the blade server 13
- Starting the HII Configuration Application 57
- startup sequence options 48
- startup sequence, setting 48
- static electricity 18
- static-sensitive devices, handling 18
- stopping the blade server 14
- storage drive
 - connectors 14
 - support 6
- storage interface card 39
 - installing 40
 - removing 39
 - SAS controller 39
- support web page, custom 68
- system information 48
- system MAC addresses 48
- system reliability 17
- system security 48
- system summary information 48
- system-board components
 - location of 10
- system-board connectors 14
- systems management 9

T

- Taiwan Class A electronic emission statement 77
- telecommunication regulatory statement 74
- telephone numbers 68–69
- thermal grease
 - heat sink 29
- thermal grease, replacing 33
- trademarks 71
- troubleshooting
 - Light path diagnostics 65
 - Problem isolation tables 65
- turning off the blade server 14
- turning on the blade server 13

U

- UEFI compatible devices
 - configuring 55
- United States FCC Class A notice 74
- updating firmware 54
- updating the configuration 44
- USB Flash key
 - installing 34
 - supported 34
- USB in-band interface, disabling 60
- using
 - Documentation Browser 4
- utility
 - PXE boot agent program, using 54
 - Setup utility 47

W

- Web site
 - ServerGuide 52



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