



ThinkEdge SE100 System Configuration Guide



Machine Type: 7DGR

Note

Before using this information and the product it supports, be sure to read and understand the safety information and the safety instructions, which are available at:

https://pubs.lenovo.com/safety_documentation/

In addition, be sure that you are familiar with the terms and conditions of the Lenovo warranty for your server, which can be found at:

<http://datacentersupport.lenovo.com/warrantylookup>

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Safety

Before installing this product, read the Safety Information.

قبل تركيب هذا المنتج، يجب قراءة الملاحظات الأمنية

Antes de instalar este produto, leia as Informações de Segurança.

在安裝本产品之前，请仔细阅读 Safety Information（安全信息）。

安裝本產品之前，請先閱讀「安全資訊」。

Prije instalacije ovog produkta obavezno pročitajte Sigurnosne Upute.

Před instalací tohoto produktu si přečtěte příručku bezpečnostních instrukcí.

Læs sikkerhedsforskrifterne, før du installerer dette produkt.

Lees voordat u dit product installeert eerst de veiligheidsvoorschriften.

Ennen kuin asennat tämän tuotteen, lue turvaohjeet kohdasta Safety Information.

Avant d'installer ce produit, lisez les consignes de sécurité.

Vor der Installation dieses Produkts die Sicherheitshinweise lesen.

Πριν εγκαταστήσετε το προϊόν αυτό, διαβάστε τις πληροφορίες ασφάλειας (safety information).

לפני שתתקינו מוצר זה, קראו את הוראות הבטיחות.

A termék telepítése előtt olvassa el a Biztonsági előírásokat!

Prima di installare questo prodotto, leggere le Informazioni sulla Sicurezza.

製品の設置の前に、安全情報をお読みください。

본 제품을 설치하기 전에 안전 정보를 읽으십시오.

Пред да се инсталира овој продукт, прочитајте информацијата за безбедност.



Les sikkerhetsinformasjonen (Safety Information) før du installerer dette produktet.

Przed zainstalowaniem tego produktu, należy zapoznać się z książką "Informacje dotyczące bezpieczeństwa" (Safety Information).

Antes de instalar este produto, leia as Informações sobre Segurança.

Перед установкой продукта прочтите инструкции по технике безопасности.

Pred inštaláciou tohto zariadenia si pečítajte Bezpečnostné predpisy.

Pred namestitvijo tega proizvoda preberite Varnostne informacije.

Antes de instalar este producto, lea la información de seguridad.

Läs säkerhetsinformationen innan du installerar den här produkten.

ཐོན་ཐབས་འདི་བདེ་སྤྱད་མ་བྱས་གོང་། སྐྱོར་གྱི་ཡིད་གཟབ་
བྱ་འདྲ་མིན་ཡིད་པའི་འོད་མེར་བཟང་དགོས།

Bu ürünü kurmadan önce güvenlik bilgilerini okuyun.

مەزكۇر مەھسۇلاتنى ئورنىتىشتىن بۇرۇن بىخەتەرلىك ئۇچۇرلىرىنى ئوقۇپ چىقىڭ.

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canjbinj soengq cungj vahgangj ancien siusik.

Safety inspection checklist

Use the information in this section to identify potentially unsafe conditions with your server. As each machine was designed and built, required safety items were installed to protect users and service technicians from injury.

Note: The product is not suitable for use at visual display workplaces according to §2 of the Workplace Regulations.

CAUTION:

This equipment must be installed or serviced by trained personnel, as defined by the NEC, IEC 62368-1 & IEC 60950-1, the standard for Safety of Electronic Equipment within the Field of Audio/Video, Information Technology and Communication Technology. Lenovo assumes you are qualified in the servicing of equipment and trained in recognizing hazards energy levels in products. Access to the equipment is by the use of a tool, lock and key, or other means of security, and is controlled by the authority responsible for the location.

Important:

- Electrical grounding of the server is required for operator safety and correct system function. Proper grounding of the electrical outlet can be verified by a certified electrician.
- Do not remove the black coating on the surface of the server. The black coating on the surface is insulating for electro-static discharge protection

Use the following checklist to verify that there are no potentially unsafe conditions:

1. Make sure that the power is off and the power cord is disconnected.
2. Check the power cord.
 - Make sure that the third-wire ground connector is in good condition. Use a meter to measure third-wire ground continuity for 0.1 ohm or less between the external ground pin and the frame ground.
 - Make sure that the power cord is the correct type.

To view the power cords that are available for the server:

- a. Go to:
<http://dcsc.lenovo.com/#/>
- b. Click **Preconfigured Model** or **Configure to order**.
- c. Enter the machine type and model for your server to display the configurator page.
- d. Click **Power → Power Cables** to see all line cords.
 - Make sure that the insulation is not frayed or worn.
3. Check for any obvious non-Lenovo alterations. Use good judgment as to the safety of any non-Lenovo alterations.
4. Check inside the server for any obvious unsafe conditions, such as metal filings, contamination, water or other liquid, or signs of fire or smoke damage.
5. Check for worn, frayed, or pinched cables.
6. Make sure that the power-supply cover fasteners (screws or rivets) have not been removed or tampered with.

Chapter 1. Introduction

The ThinkEdge SE100 1U2N and 1U3N Enclosure (Type 7DGV) are designed to mount the ThinkEdge SE100 in a rack. The 1U2N enclosure can contain up to two ThinkEdge SE100 nodes with PCIe expansion kit while 1U3N can contain up to three ThinkEdge SE100 nodes

Figure 1. ThinkEdge SE100 1U2N Enclosure



Figure 2. ThinkEdge SE100 1U3N Enclosure



Features

Performance, ease of use, reliability, and expansion capabilities were key considerations in the design of your server. These design features make it possible for you to customize the system hardware to meet your needs today and provide flexible expansion capabilities for the future.

Your server implements the following features and technologies:

- **Integrated network support**

The server comes with integrated 2-port Gigabit Ethernet controller with RJ-45 connectors, which supports connection to a 1000 Mbps network.

- **Mobile access to Lenovo Service Information website**

The server provides a QR code on the system service label, which is on the cover of the server, that you can scan using a QR code reader and scanner with a mobile device to get quick access to the Lenovo Service Information website. The Lenovo Service Information website provides additional information for parts installation, replacement videos, and error codes for server support.

- **Active Energy Manager**

Lenovo XClarity Energy Manager is a power and temperature management solution for data centers. You can monitor and manage the power consumption and temperature of Converged, NeXtScale, System x, and ThinkServer, ThinkSystem and ThinkEdge servers, and improve energy efficiency using Lenovo XClarity Energy Manager.

- **Redundant cooling**

The redundant cooling by the fans in the server enables continued operation if one of the fans fails.

- **Optional power capabilities**

The server supports up to two 300 watt power adapters.

- **Lenovo XClarity Controllers System Lockdown Mode**

System lockdown will be enforced under specific circumstances to protect the server from information breach, particularly when the server detects physical movements of the node or enclosure covers. See [“System Lockdown Mode” on page 38](#) for details.

Tech Tips

Lenovo continually updates the support website with the latest tips and techniques that you can use to solve issues that your server might encounter. These Tech Tips (also called retain tips or service bulletins) provide procedures to work around issues or solve problems related to the operation of your server.

To find the Tech Tips available for your server:

1. Go to <http://datacentersupport.lenovo.com> and navigate to the support page for your server.
2. Click on **How To's** from the navigation pane.
3. Click **Article Type → Solution** from the drop-down menu.

Follow the on-screen instructions to choose the category for the problem that you are having.

Security advisories

Lenovo is committed to developing products and services that adhere to the highest security standards in order to protect our customers and their data. When potential vulnerabilities are reported, it is the responsibility of the Lenovo Product Security Incident Response Team (PSIRT) to investigate and provide information to our customers so they may put mitigation plans in place as we work toward providing solutions.

The list of current advisories is available at the following site:

https://datacentersupport.lenovo.com/product_security/home

Specifications

Summary of the features and specifications of the server. Depending on the model, some features might not be available, or some specifications might not apply.

Refer to the below table for specifications categories and the content of each category.

| Specification category | Technical specifications | Mechanical specifications | Environmental specifications |
|------------------------|---|--|---|
| Content | <ul style="list-style-type: none">• System fan• Electrical input• Minimal configuration for debugging• Operating systems | <ul style="list-style-type: none">• Dimension• Weight | <ul style="list-style-type: none">• Acoustical noise emissions• Ambient temperature management• Environmental |

Technical specifications

Summary of the technical specifications of server. Depending on the model, some features might not be available, or some specifications might not apply.

| System fan |
|--|
| <p>Supported fans vary by configuration.</p> <ul style="list-style-type: none"> • 1U2N Enclosure (Two fans per node): Four 40mm x 40mm x 28mm non hot-swap fans • 1U3N Enclosure (Two fans per node): Six 40mm x 40mm x 28mm non hot-swap fans <p>Note: Proceed to the “System fan numbering” on page 17 section to identify each fan number.</p> |

| Electrical input |
|---|
| <p>Following is the list of supported power supply types with 1+1 redundancy:</p> <ul style="list-style-type: none"> • Up to two 300W (230V/115V) external power adapters <p>Notes: When one or two 300W external power adapters are installed, keep ambient temperature lower than 35°C, and the following configuration is required:</p> <ul style="list-style-type: none"> – Mounting option: Rack mount for 1U2N and 1U3N enclosure – Rack mount fan shroud with the following configuration not supported: <ul style="list-style-type: none"> – Desktop mount fan module – Desktop mount fan shroud <p>Important: Power adapters and redundant power adapters in the enclosure must be with the same power rating, wattage or level.</p> <p>As required by COMMISSION REGULATION (EU) 2019/424 of 1 March 2020 laying down ecodesign requirements for servers and data storage products (ErP lot 9).</p> |

| ThinkEdge 300W 230V/115V External Power Supply | | |
|--|--|------|
| Information published | Value and precision | Unit |
| Manufacturer's name | Lenovo | - |
| Model identifier | Adapter | - |
| Input voltage | 100-240 | V |
| Input AC frequency | 50-60 | Hz |
| Output voltage | 28.0 | V |
| Output current | <ul style="list-style-type: none"> • 3 ports: 3.57 • 2 ports: 5.0 | A |
| Output power | <ul style="list-style-type: none"> • 3 ports: 300.0 • 2 ports: 280.0 | W |
| Average active efficiency | <ul style="list-style-type: none"> • FSP: <ul style="list-style-type: none"> – 3 ports: 90.0 / 91.0 – 2 ports: 88.5 / 89.5 • Delta: <ul style="list-style-type: none"> – 3 ports: 91.5 / 90.7 – 2 ports: 91.8 / 91.1 | % |

| ThinkEdge 300W 230V/115V External Power Supply | | |
|--|--|---|
| Efficiency at low load (10 %) | <ul style="list-style-type: none"> FSP: <ul style="list-style-type: none"> 3 ports: 78.0 / 80.0 2 ports: 77.0 / 79.0 Delta: <ul style="list-style-type: none"> 3 ports: 78.9 / 78.3 2 ports: 80.9 / 81.6 | % |
| No-load power consumption | <ul style="list-style-type: none"> FSP: 0.20 / 0.28 Delta: 0.25 / 0.16 | W |

| Minimal configuration for debugging |
|--|
| <ul style="list-style-type: none"> One SE100 node with the following components installed: <ul style="list-style-type: none"> One DRAM memory module in DIMM slot 1 One 2280 SATA/NVMe M.2 drive in slot 1 One 300W power supply Two system fans |

| Operating systems |
|---|
| <ul style="list-style-type: none"> List of supported operating systems can be found in the https://pubs.lenovo.com/se100/ <p>Complete list of available operating systems: https://lenovopress.lenovo.com/osig.</p> |

Mechanical specifications

Summary of the mechanical specifications of server. Depending on the model, some features might not be available, or some specifications might not apply.

| Dimension |
|--|
| <ul style="list-style-type: none"> Height: 43 mm (1.69 inches) Width: 434.4 mm (17.10 inches) <ul style="list-style-type: none"> From EIA bracket to EIA bracket: 481.74 mm (18.97 inches) Depth: 734.3 mm (28.9 inches) |

| Weight |
|---|
| <p>1U2N enclosure</p> <ul style="list-style-type: none"> Maximum (with two nodes, two expansion kits and two power adapters installed): 13.9 kg (30.6 lbs) <p>1U3N enclosure</p> <ul style="list-style-type: none"> Maximum (with three nodes and two power adapters installed): 15 kg (33 lbs) |

Environmental specifications

Summary of the environmental specifications of server. Depending on the model, some features might not be available, or some specifications might not apply.

Acoustical noise emissions

The server has the following acoustic noise emissions declaration:

- Sound power level (L_{WAd})
 - Idling:
 - 1U3N: 5.6 Bel
 - 1U2N: 4.5 Bel
 - Operating profile 1:
 - 1U3N: 5.6 Bel
 - 1U2N: 5.6 Bel
 - Operating profile 2:
 - 1U3N: 6.3 Bel
 - 1U2N: 6.3 Bel
- Sound pressure level (L_{pAm}):
 - Idling:
 - 1U3N: 39.7 dBA
 - 1U2N: 28.4 dBA
 - Operating profile 1:
 - 1U3N: 39.8 dBA
 - 1U2N: 39.4 dBA
 - Operating profile 2:
 - 1U3N: 46.1 dBA
 - 1U2N: 46.6 dBA

Notes:

- These sound levels were measured in controlled acoustical environments according to procedures specified by ISO7779 and are reported in accordance with ISO 9296. Operating profile 1 is represented by 50% CPU TDP. Operating profile 2 is represented by 100% CPU TDP or 70%/30% storage write/read or 100% GPU. Testing was conducted at $23^{\circ}\text{C} \pm 2^{\circ}\text{C}$ to align with ISO7779.
- The declared acoustic sound levels are based on the specified configurations, which may change depending on configuration/conditions.
 - 1U3N configuration (3 nodes installed in enclosure with same configuration as following) :
 - Intel Ultra7 processors, 2x 32GB DDR5 CSODIMMs, 1x 480GB NVMe M.2 boot drive, 2X 1.92TB NVMe M.2 storage drive.
 - 1U2N configuration (1 node installed in enclosure with configuration as following) :
 - Intel Ultra7 processors, 2x 32GB DDR5 CSODIMMs, 1x 480GB NVMe M.2 boot drives, 1x 960GB NVMe storage M.2 drives, 1x Nvidia RTX2000E ada GPU.
- Government regulations (such as those prescribed by OSHA or European Community Directives) may govern noise level exposure in the workplace and may apply to you and your server installation. The actual sound pressure levels in your installation depend upon a variety of factors, including the number of racks in the installation; the size, materials, and configuration of the room; the noise levels from other equipment; the room ambient temperature, and employee's location in relation to the equipment. Further, compliance with such government regulations depends on a variety of additional factors, including the duration of employees' exposure and whether employees wear hearing protection. Lenovo recommends that you consult with qualified experts in this field to determine whether you are in compliance with the applicable regulations.

Ambient temperature management

ThinkEdge SE100 1U2N and 1U3N Enclosure (Type 7DGV) supports most of the configurations operating at temperature of 35°C or lower. Adjust ambient temperature when specific components are installed:

- The following components can operate at temperature of 35°C or lower and require proper ambient temperature and redundant cooling by the fans to prevent performance degradation:
 - When one of the following components is installed, keep ambient temperature lower than 30°C for proper operation. When the ambient temperature is over 30°C, performance degradation might occur.
 - NVMe M.2 boot drives
- The following components can operate at temperature of 35°C or lower and require proper system cooling with N+1 fan redundancy.
 - GPU adapter

Environment

ThinkEdge SE100 1U2N and 1U3N Enclosure complies with ASHRAE Class A2 specifications. System performance may be impacted when operating temperature is outside ASHRAE A2 specification or fan failed condition. ThinkEdge SE100 1U2N and 1U3N Enclosure are supported in the following environment:

- Air temperature:
 - Operating
 - ASHRAE Class A2: 10°C to 35°C (50°F to 95°F); the maximum ambient temperature decreases by 1°C for every 300 m (984 ft) increase in altitude above 900 m (2,953 ft).
 - Server off: 5°C to 35°C (41°F to 95°F)
- Maximum altitude: 3,050 m (10,000 ft)
- Relative Humidity (non-condensing):
 - Operating: Operating: 8% to 90%, maximum dew point: 24°C (75.2°F)
 - Shipment/storage: 8% to 90%, maximum dew point: 27°C (80.6°F)
 - Non-operating (unpacked) storage can pass the following condition: 5% to 95% at 38.7°C (101.7°F) maximum dry-bulb temperature for 48 hrs.
- Particulate contamination

Attention: Airborne particulates and reactive gases acting alone or in combination with other environmental factors such as humidity or temperature might pose a risk to the server. For information about the limits for particulates and gases, see [“Particulate contamination” on page 7](#).

Shock and vibration specifications

The following information is a summary of the shock and vibration specifications of the server. Depending on the model, some features might not be available, or some specifications might not apply.

Table 1. Shock and vibration specifications

| | Shock (when the server is in operation) | Shock (when the server is not in operation, such as in shipping) | Vibration (when the server is in operation) | Vibration (when the server is not in operation, such as in shipping) |
|--|---|--|---|--|
| ThinkEdge SE100 1U2N and 1U3N Enclosure | Half-sine wave, 15G 3ms | Trapezoidal wave, 50G 167 inch/sec | 5-500 Hz, 0.21 Grms, 15mins | 2-200 Hz, 1.04 Grms, 15 mins |

Particulate contamination

Attention: Airborne particulates (including metal flakes or particles) and reactive gases acting alone or in combination with other environmental factors such as humidity or temperature might pose a risk to the device that is described in this document.

Risks that are posed by the presence of excessive particulate levels or concentrations of harmful gases include damage that might cause the device to malfunction or cease functioning altogether. This specification sets forth limits for particulates and gases that are intended to avoid such damage. The limits must not be viewed or used as definitive limits, because numerous other factors, such as temperature or moisture content of the air, can influence the impact of particulates or environmental corrosives and gaseous contaminant transfer. In the absence of specific limits that are set forth in this document, you must implement practices that maintain particulate and gas levels that are consistent with the protection of human health and safety. If Lenovo determines that the levels of particulates or gases in your environment have caused damage to the device, Lenovo may condition provision of repair or replacement of devices or parts on implementation of appropriate remedial measures to mitigate such environmental contamination. Implementation of such remedial measures is a customer responsibility.

Table 2. Limits for particulates and gases

| Contaminant | Limits |
|--|--|
| Reactive gases | <p>Severity level G1 as per ANSI/ISA 71.04-1985¹:</p> <ul style="list-style-type: none"> The copper reactivity level shall be less than 200 Angstroms per month ($\text{\AA}/\text{month} \approx 0.0035 \mu\text{g}/\text{cm}^2\text{-hour weight gain}$).² The silver reactivity level shall be less than 200 Angstroms per month ($\text{\AA}/\text{month} \approx 0.0035 \mu\text{g}/\text{cm}^2\text{-hour weight gain}$).³ The reactive monitoring of gaseous corrosivity must be conducted approximately 5 cm (2 in.) in front of the rack on the air inlet side at one-quarter and three-quarter frame height off the floor or where the air velocity is much higher. |
| Airborne particulates | <p>Data centers must meet the cleanliness level of ISO 14644-1 class 8.</p> <p>For data centers without airside economizer, the ISO 14644-1 class 8 cleanliness might be met by choosing one of the following filtration methods:</p> <ul style="list-style-type: none"> The room air might be continuously filtered with MERV 8 filters. Air entering a data center might be filtered with MERV 11 or preferably MERV 13 filters. <p>For data centers with airside economizers, the choice of filters to achieve ISO class 8 cleanliness depends on the specific conditions present at that data center.</p> <ul style="list-style-type: none"> The deliquescent relative humidity of the particulate contamination should be more than 60% RH.⁴ Data centers must be free of zinc whiskers.⁵ |
| <p>¹ ANSI/ISA-71.04-1985. <i>Environmental conditions for process measurement and control systems: Airborne contaminants</i>. Instrument Society of America, Research Triangle Park, North Carolina, U.S.A.</p> <p>² The derivation of the equivalence between the rate of copper corrosion growth in the thickness of the corrosion product in $\text{\AA}/\text{month}$ and the rate of weight gain assumes that Cu_2S and Cu_2O grow in equal proportions.</p> <p>³ The derivation of the equivalence between the rate of silver corrosion growth in the thickness of the corrosion product in $\text{\AA}/\text{month}$ and the rate of weight gain assumes that Ag_2S is the only corrosion product.</p> <p>⁴ The deliquescent relative humidity of particulate contamination is the relative humidity at which the dust absorbs enough water to become wet and promote ionic conduction.</p> <p>⁵ Surface debris is randomly collected from 10 areas of the data center on a 1.5 cm diameter disk of sticky electrically conductive tape on a metal stub. If examination of the sticky tape in a scanning electron microscope reveals no zinc whiskers, the data center is considered free of zinc whiskers.</p> | |

Management options

The XClarity portfolio and other system management options described in this section are available to help you manage the servers more conveniently and efficiently.

Overview

| Options | Description |
|------------------------------------|--|
| Lenovo XClarity Controller | <p>Baseboard management controller (BMC)</p> <p>Consolidates the service processor functionality, Super I/O, video controller, and remote presence capabilities into a single chip on the server system board (system board assembly).</p> <p>Interface</p> <ul style="list-style-type: none"> • CLI application • Web GUI interface • Mobile application • Redfish API <p>Usage and downloads</p> <p>https://pubs.lenovo.com/lxcc-overview/</p> |
| Lenovo XCC Logger Utility | <p>Application that reports the XCC events to local OS system log.</p> <p>Interface</p> <ul style="list-style-type: none"> • CLI application <p>Usage and downloads</p> <ul style="list-style-type: none"> • https://pubs.lenovo.com/lxcc-logger-linux/ • https://pubs.lenovo.com/lxcc-logger-windows/ |
| Lenovo XClarity Administrator | <p>Centralized interface for multi-server management.</p> <p>Interface</p> <ul style="list-style-type: none"> • Web GUI interface • Mobile application • REST API <p>Usage and downloads</p> <p>https://pubs.lenovo.com/lxca/</p> |
| Lenovo XClarity Essentials toolset | <p>Portable and light toolset for server configuration, data collection, and firmware updates. Suitable both for single-server or multi-server management contexts.</p> <p>Important: To read and configure UEFI and BMC settings, use the latest versions of OneCLI 5.x, BoMC 14.x, and UpdateXpress 5.x.</p> <p>Interface</p> <ul style="list-style-type: none"> • OneCLI: CLI application • Bootable Media Creator: CLI application, GUI application • UpdateXpress: GUI application <p>Usage and downloads</p> <p>https://pubs.lenovo.com/lxce-overview/</p> |

| Options | Description |
|--------------------------------------|---|
| Lenovo XClarity Provisioning Manager | <p>UEFI-based embedded GUI tool on a single server that can simplify management tasks.</p> <p>Interface</p> <ul style="list-style-type: none"> • Web interface (BMC remote access) • GUI application <p>Usage and downloads</p> <p>https://pubs.lenovo.com/lxpm-overview/</p> <p>Important: Lenovo XClarity Provisioning Manager (LXPM) supported version varies by product. All versions of Lenovo XClarity Provisioning Manager are referred to as Lenovo XClarity Provisioning Manager and LXPM in this document, unless specified otherwise. To see the LXPM version supported by your server, go to https://pubs.lenovo.com/lxpm-overview/.</p> |
| Lenovo XClarity Integrator | <p>Series of applications that integrate the management and monitoring functionalities of the Lenovo physical servers with the software used in a certain deployment infrastructure, such as VMware vCenter, Microsoft Admin Center, or Microsoft System Center while delivering additional workload resiliency.</p> <p>Interface</p> <ul style="list-style-type: none"> • GUI application <p>Usage and downloads</p> <p>https://pubs.lenovo.com/lxci-overview/</p> |
| Lenovo XClarity Energy Manager | <p>Application that can manage and monitor server power and temperature.</p> <p>Interface</p> <ul style="list-style-type: none"> • Web GUI Interface <p>Usage and downloads</p> <p>https://datacentersupport.lenovo.com/solutions/Invo-lxem</p> |
| Lenovo Capacity Planner | <p>Application that supports power consumption planning for a server or rack.</p> <p>Interface</p> <ul style="list-style-type: none"> • Web GUI Interface <p>Usage and downloads</p> <p>https://datacentersupport.lenovo.com/solutions/Invo-lcp</p> |

Functions

| Options | | Functions | | | | | | | |
|--------------------------------------|------------------------|-------------------|---------------|----------------------|-------------------------------|--------------------------|-----------------|----------------|----------------|
| | | Multi-system mgmt | OS deployment | System configuration | Firmware updates ¹ | Event-s/alert monitoring | Inventory/ logs | Pow-er mgmt | Power planning |
| Lenovo XClarity Controller | | | | √ | √ ² | √ | √ ⁴ | | |
| Lenovo XCC Logger Utility | | | | | | √ | | | |
| Lenovo XClarity Administrator | | √ | √ | √ | √ ² | √ | √ ⁴ | | |
| Lenovo XClarity Essentials toolset | OneCLI | √ | | √ | √ ² | √ | √ | | |
| | Bootable Media Creator | | | √ | √ ² | | √ ⁴ | | |
| | UpdateXpress | | | √ | √ ² | | | | |
| Lenovo XClarity Provisioning Manager | | | √ | √ | √ ³ | | √ ⁵ | | |
| Lenovo XClarity Integrator | | √ | | √ | √ | √ | √ | √ ⁶ | |
| Lenovo XClarity Energy Manager | | √ | | | | √ | | √ | |
| Lenovo Capacity Planner | | | | | | | | | √ ⁷ |

Notes:

1. Most options can be updated through the Lenovo tools. Some options, such as GPU firmware or Omni-Path firmware require the use of supplier tools.
2. The server UEFI settings for option ROM must be set to **Auto** or **UEFI** to update firmware using Lenovo XClarity Administrator, Lenovo XClarity Essentials, or Lenovo XClarity Controller.
3. Firmware updates are limited to Lenovo XClarity Provisioning Manager, Lenovo XClarity Controller, and UEFI updates only. Firmware updates for optional devices, such as adapters, are not supported.
4. The server UEFI settings for option ROM must be set to **Auto** or **UEFI** for detailed adapter card information, such as model name and firmware levels, to be displayed in Lenovo XClarity Administrator, Lenovo XClarity Controller, or Lenovo XClarity Essentials.
5. Limited inventory.
6. Power management function is supported only by Lenovo XClarity Integrator for VMware vCenter.
7. It is highly recommended that you check the power summary data for your server using Lenovo Capacity Planner before purchasing any new parts.

Chapter 2. Enclosure components

This section contains information about each of the components associated with the enclosure.

Enclosure front view

This section contains information about the controls, LEDs, and connectors on the front of the enclosure.

Notes:

- The 1U2N enclosure can contain up to two ThinkEdge SE100 nodes with PCIe expansion kit while 1U3N can contain up to three ThinkEdge SE100 nodes, as show in the illustration below.
- The node bay numbers are indicated on the side of the enclosure.
- For more information and the connecting rules about the connectors on the server, see https://pubs.lenovo.com/se100/server_components.
- Depending on the model, your server might look slightly different from the illustration.



Figure 3. 1U2N enclosure front view

Table 3. 1U2N enclosure bay numbering

| | |
|----------------|----------------|
| 1 Bay 1 | 2 Bay 2 |
|----------------|----------------|

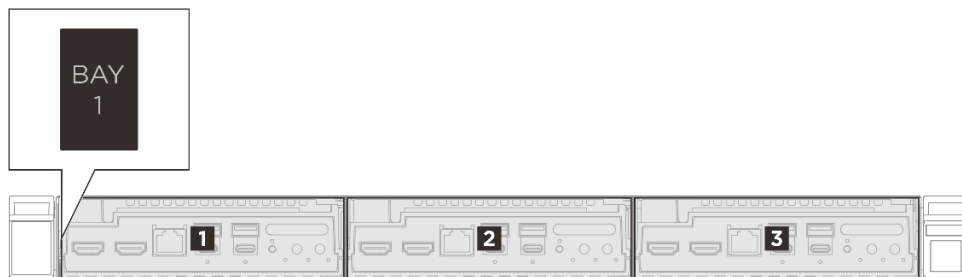


Figure 4. 1U3N enclosure front view

Table 4. 1U3N enclosure bay numbering

| | |
|----------------|----------------|
| 1 Bay 1 | 2 Bay 2 |
| 3 Bay 3 | |

Enclosure top view

The illustrations in this section provide information about the top view of the enclosure.

- [“ThinkEdge SE100 1U3N Enclosure top view” on page 14](#)
- [“ThinkEdge SE100 1U2N Enclosure top view” on page 15](#)

ThinkEdge SE100 1U3N Enclosure top view

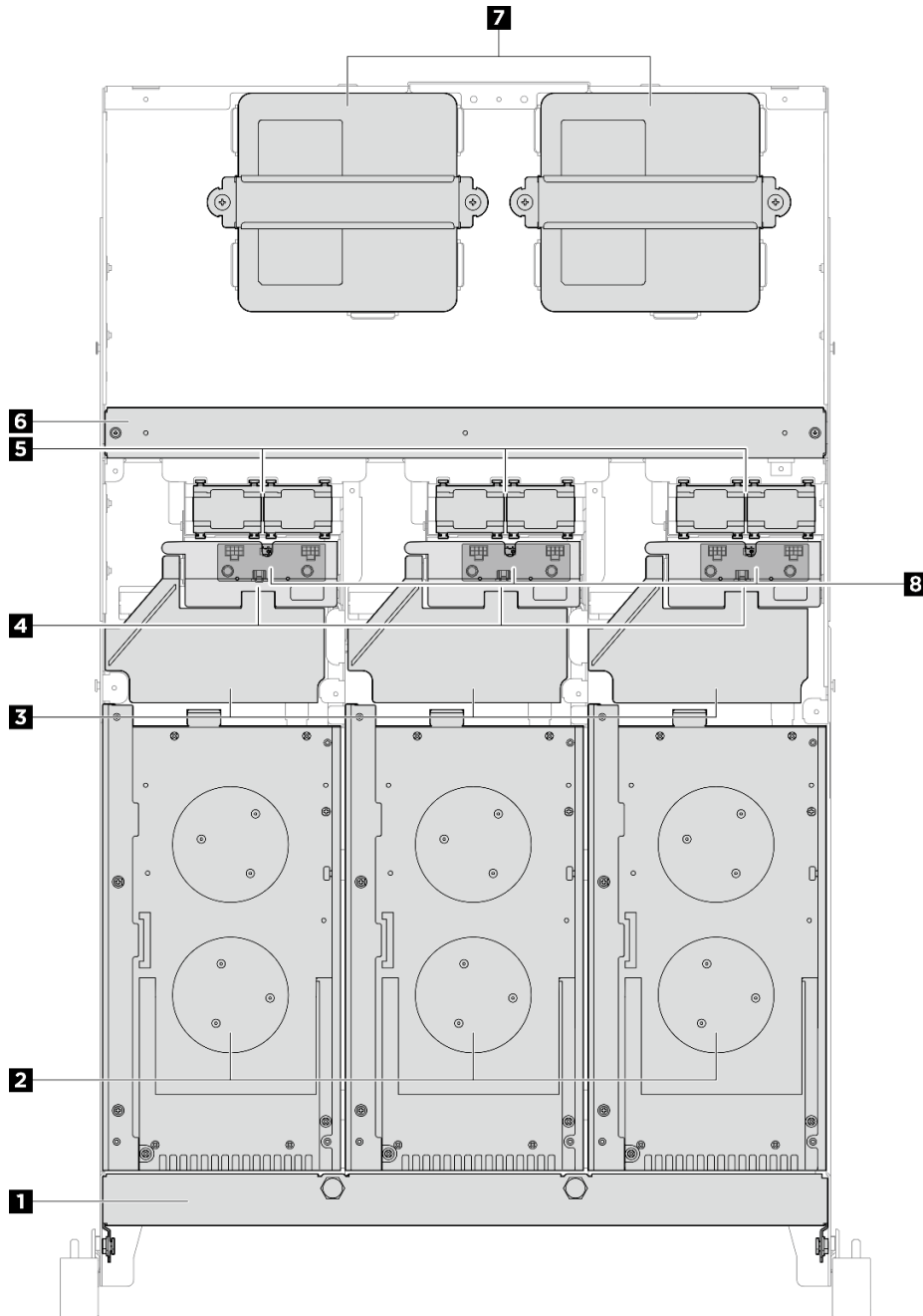


Figure 5. ThinkEdge SE100 1U3N Enclosure top view

Table 5. Components on the 1U3N Enclosure top view

| | |
|-----------------------------|----------------------------|
| 1 Shipping bracket | 2 Node |
| 3 Air baffle | 4 Safety cover |
| 5 Fan module | 6 Crossbar |
| 7 300W power adapter | 8 Fan control board |

ThinkEdge SE100 1U2N Enclosure top view

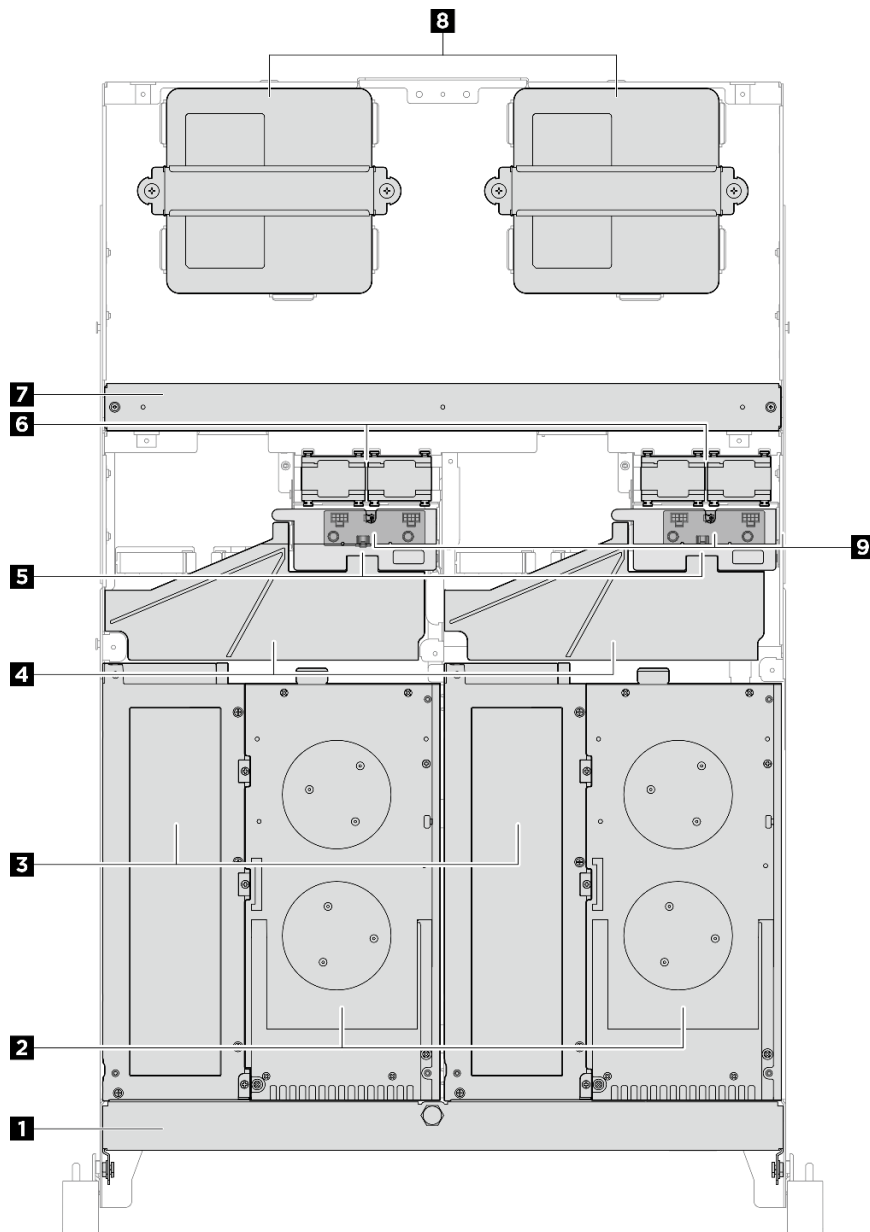


Figure 6. ThinkEdge SE100 1U2N Enclosure top view

Table 6. Components on the 1U2N Enclosure top view

| | |
|----------------------------|-----------------------------|
| 1 Shipping bracket | 2 Node |
| 3 Expansion kit | 4 Air baffle |
| 5 Safety cover | 6 Fan module |
| 7 Crossbar | 8 300W power adapter |
| 9 Fan control board | |

Node I/O connector fillers

Install the I/O fillers to the front and rear side of the node when the connectors are not used. The connectors could be dust-covered without proper protection of the fillers.

Note: Depending on the model, your server might look slightly different from the illustration.

Node I/O fillers

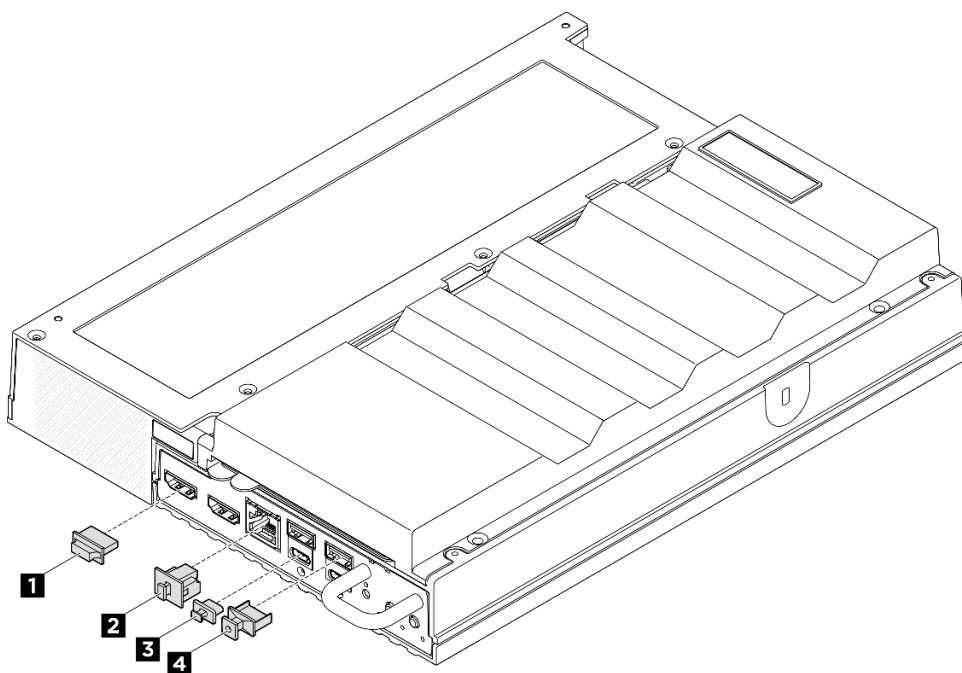


Figure 7. Front I/O fillers

| | |
|-------------------------------------|---------------------------------|
| 1 HDMI connector filler (x2) | 2 RJ-45 filler (x1) |
| 3 USB Type-C filler (x2) | 4 USB Type-A filler (x2) |

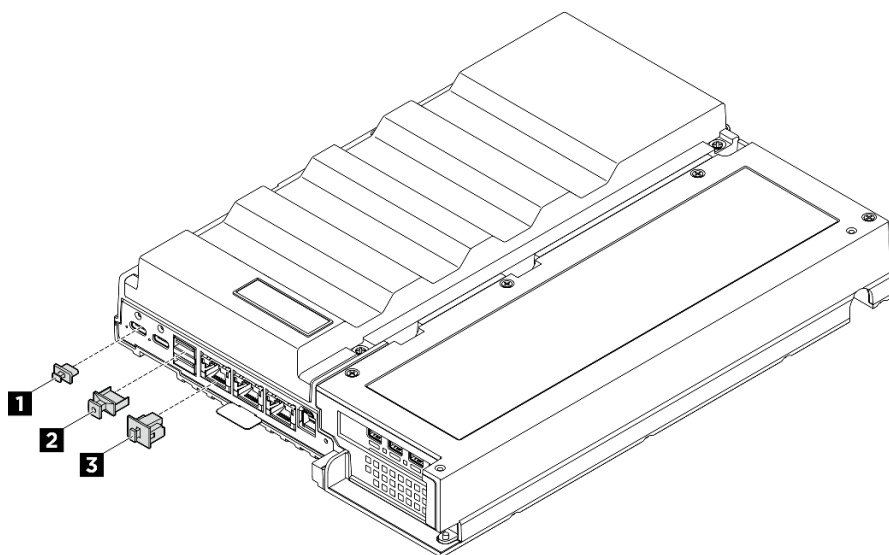


Figure 8. Rear I/O fillers

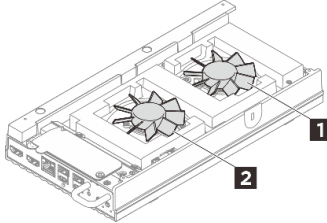
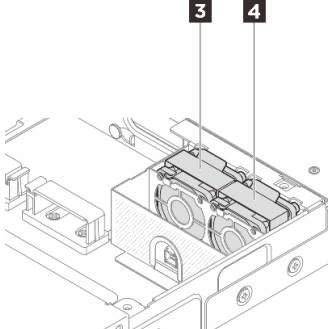
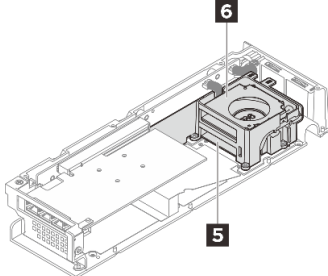
| | |
|---------------------------------|---------------------------------|
| 1 USB Type-C filler (x2) | 2 USB Type-A filler (x2) |
| 3 RJ-45 filler (x3) | |

System fan numbering

This section contains system fan numbering information of SE100. Understanding the system fan numbering helps you correctly install and configure fans in the system.

Fan support matrix

Table 7. Fan support matrix

| Location |  | |  | |  | |
|--|---|----------------|--|----------------|---|----------------|
| Numbering | 1 Fan 1 | 2 Fan 2 | 3 Fan 3 | 4 Fan 4 | 5 Fan 5 | 6 Fan 6 |
| Node | ✓ | ✓ | | | | |
| Node with Ethernet adapter expansion kit | ✓ | ✓ | | | ✓ | ✓ |
| 1U2N enclosure | | | ✓ | ✓ | ✓ | ✓ |
| 1U3N enclosure | | | ✓ | ✓ | | |

Note: Before installing the node to the enclosure, to avoid the node interfering with the enclosure, make sure to remove the fan **1** & **2** from the node.

- **1 2 Node fan module:** Two 6513 non-hot swap fans for each node.
- **5 6 Expansion kit fan module:** Ethernet adapter expansion kit supports two 5010 blower fans.
- **3 4 Enclosure fan module:**
 - 1U2N enclosure supports up to four 4028 non-hot swap fans, two for each node
 - 1U3N enclosure supports up to six 4028 non-hot swap fans, three for each node

System LEDs

See the following section for information on available system LEDs.

For more information, refer to [“Troubleshooting by system LEDs” on page 18](#).

Troubleshooting by system LEDs

The system LEDs are located on the front and rear side of the SE100 node, see the following section for information on available system LEDs.

Chapter 3. Parts list

Identify each of the components that is available for your server with the parts list.

For more information about ordering parts:

1. Go to <http://datacentersupport.lenovo.com> and navigate to the support page for your server.
2. Click **Parts**.
3. Enter the serial number to view a listing of parts for your server.

It is highly recommended that you check the power summary data for your server using Lenovo Capacity Planner before purchasing any new parts.

Note: Depending on the model, your server might look slightly different from the illustration.

The parts listed in the following table are identified as one of the following:

- **T1:** Tier 1 customer replaceable unit (CRU). Replacement of Tier 1 CRUs is your responsibility. If Lenovo installs a Tier 1 CRU at your request with no service agreement, you will be charged for the installation.
- **T2:** Tier 2 customer replaceable unit (CRU). You may install a Tier 2 CRU yourself or request Lenovo to install it, at no additional charge, under the type of warranty service that is designated for your server.
- **F:** Field replaceable unit (FRU). FRUs must be installed only by trained service technicians.
- **C:** Consumable and Structural parts. Purchase and replacement of consumable and structural parts (components, such as a filler or bezel) is your responsibility. If Lenovo acquires or installs a structural component at your request, you will be charged for the service.

1U2N Enclosure components

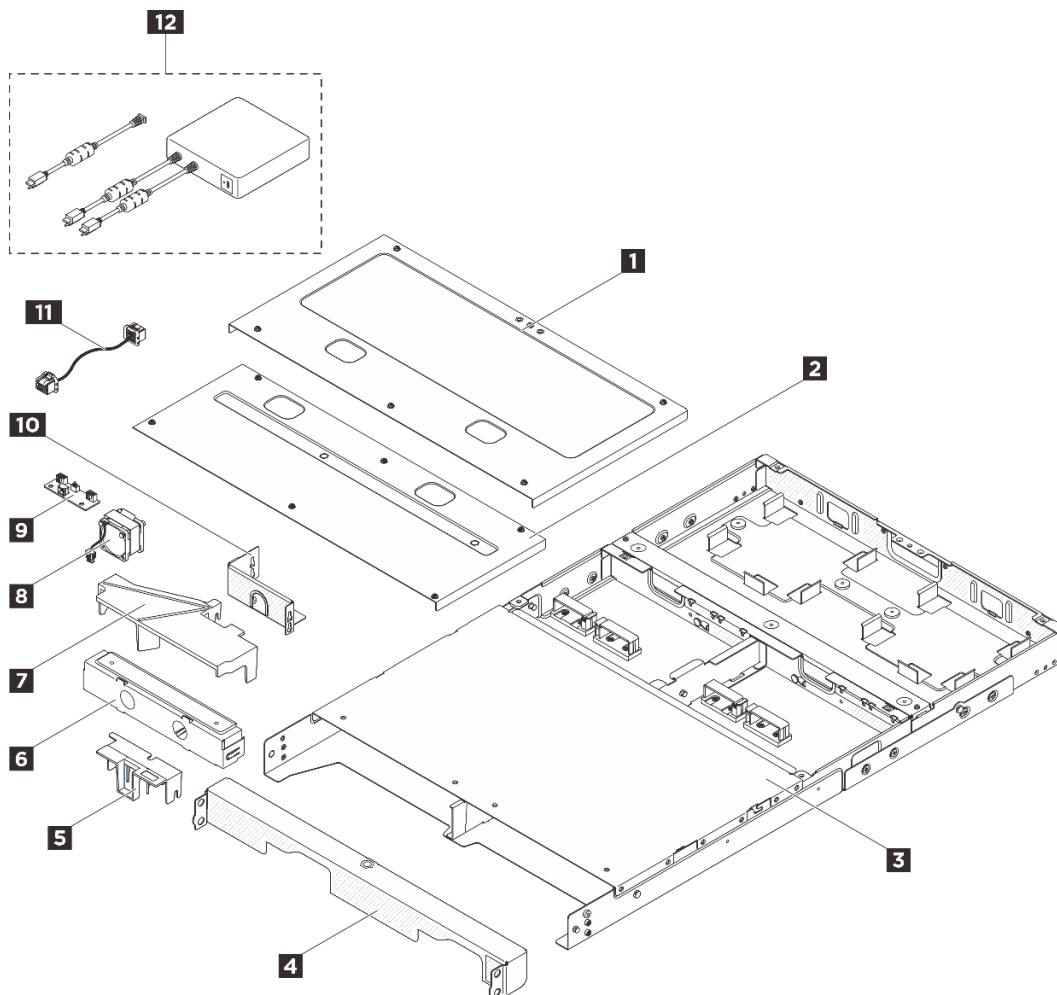


Figure 9. 1U2N Enclosure components

Table 8. 1U2N Enclosure parts list

| Index | Description | Type |
|---|-----------------------|------|
| For more information about ordering parts: 1. Go to http://datacentersupport.lenovo.com and navigate to the support page for your server. 2. Click Parts . 3. Enter the serial number to view a listing of parts for your server. | | |
| 1 | 1U2N rear top cover | T1 |
| 2 | 1U2N middle top cover | T1 |
| 3 | 1U2N enclosure | F |
| 4 | 1U2N shipping bracket | T1 |
| 5 | Safety cover | T1 |
| 6 | 1U2N node filler | C |
| 7 | 1U2N air baffle | T1 |

Table 8. 1U2N Enclosure parts list (continued)

| Index | Description | Type |
|-------|---|------|
| 8 | Fan module | T2 |
| 9 | Fan control board | F |
| 10 | Fan control board cage | T1 |
| 11 | Fan control board cable | T1 |
| 12 | ThinkEdge 300W 230V/115V external power adapter kits ¹ | T1 |

Note: ¹ The additional power adapter cable comes with ThinkEdge 300W 230V/115V external power adapter kits is for the power adapter in 1U3N enclosure. For more information, see “Install an enclosure power adapter” in *User Guide* or *Hardware Maintenance Guide*.

1U3N Enclosure components

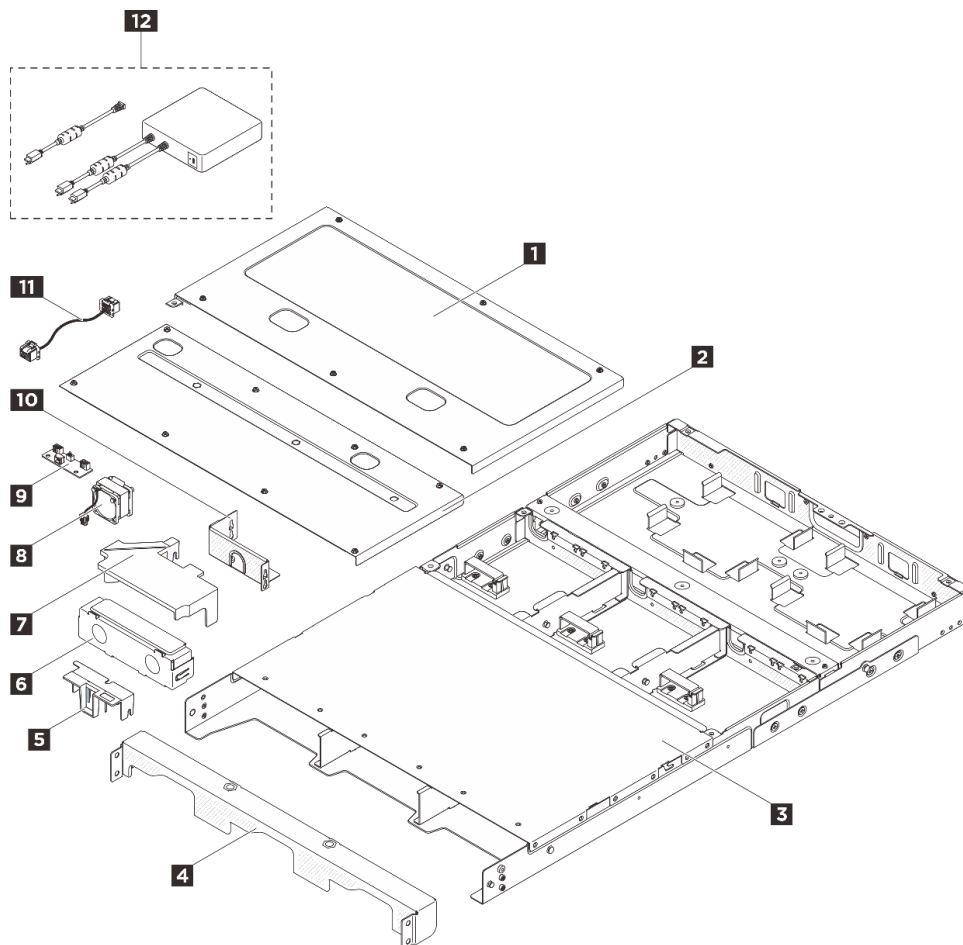


Figure 10. 1U3N Enclosure components

Table 9. 1U3N Enclosure parts list

| Index | Description | Type |
|---|--|------|
| For more information about ordering parts: 1. Go to http://datacentersupport.lenovo.com and navigate to the support page for your server. 2. Click Parts . 3. Enter the serial number to view a listing of parts for your server. | | |
| 1 | 1U3N rear top cover | T1 |
| 2 | 1U3N middle top cover | T1 |
| 3 | 1U3N enclosure | F |
| 4 | 1U3N shipping bracket | T1 |
| 5 | Safety cover | T1 |
| 6 | 1U3N node filler | C |
| 7 | 1U3N air baffle | T1 |
| 8 | Fan module | T2 |
| 9 | Fan control board | F |
| 10 | Fan control board cage | T1 |
| 11 | Fan control board cable | T1 |
| 12 | ThinkEdge 300W 230V/115V external power adapter kits | T1 |

Power cords

Several power cords are available, depending on the country and region where the server is installed.

To view the power cords that are available for the server:

- Go to:
<http://dcsc.lenovo.com/#/>
- Click **Preconfigured Model** or **Configure to order**.
- Enter the machine type and model for your server to display the configurator page.
- Click **Power** → **Power Cables** to see all line cords.

Notes:

- For your safety, a power cord with a grounded attachment plug is provided to use with this product. To avoid electrical shock, always use the power cord and plug with a properly grounded outlet.
- Power cords for this product that are used in the United States and Canada are listed by Underwriter's Laboratories (UL) and certified by the Canadian Standards Association (CSA).
- For units intended to be operated at 115 volts: Use a UL-listed and CSA-certified cord set consisting of a minimum 18 AWG, Type SVT or SJT, three-conductor cord, a maximum of 15 feet in length and a parallel blade, grounding-type attachment plug rated 15 amperes, 125 volts.
- For units intended to be operated at 230 volts (U.S. use): Use a UL-listed and CSA-certified cord set consisting of a minimum 18 AWG, Type SVT or SJT, three-conductor cord, a maximum of 15 feet in length and a tandem blade, grounding-type attachment plug rated 15 amperes, 250 volts.

- For units intended to be operated at 230 volts (outside the U.S.): Use a cord set with a grounding-type attachment plug. The cord set should have the appropriate safety approvals for the country in which the equipment will be installed.
- Power cords for a specific country or region are usually available only in that country or region.

Chapter 4. Unboxing and setup

Information in this section assists you on unboxing and setting up the server. When unboxing the server, check if the items in the package are correct, and learn where to find information of server serial number and Lenovo XClarity Controller access. Make sure to follow the instructions in [“Server setup checklist” on page 27](#) when setting up the server.

Server package contents

When you receive your server, verify that the shipment contains everything that you expected to receive.

The server package includes the following items:

- Node
- Enclosure
- Rail installation kit*. Installation guide is provided in the package.
- Cable management arm*. Installation guide is provided in the package.
- Material box, including items such as power cords*, accessory kit, and printed documents.

Notes:

- Some of the items listed are available on select models only.
- Items marked with asterisk(*) are optional.

If any item is missing or damaged, contact your place of purchase. Ensure that you retain your proof of purchase and packing material. They might be required to receive warranty service.

Identify the server and access the Lenovo XClarity Controller

This section contains instruction on how to identify your server and where to find the Lenovo XClarity Controller access information.

Note: Depending on the model, your server might look slightly different from the illustration.

Identifying your server

When you contact Lenovo for help, the machine type, model, and serial number information help support technicians to identify your server and provide faster service.

The illustration below shows the location of the ID label which contains the model number, machine type, and serial number of the server. You can also add other system information labels to the front of the server in the customer label spaces.

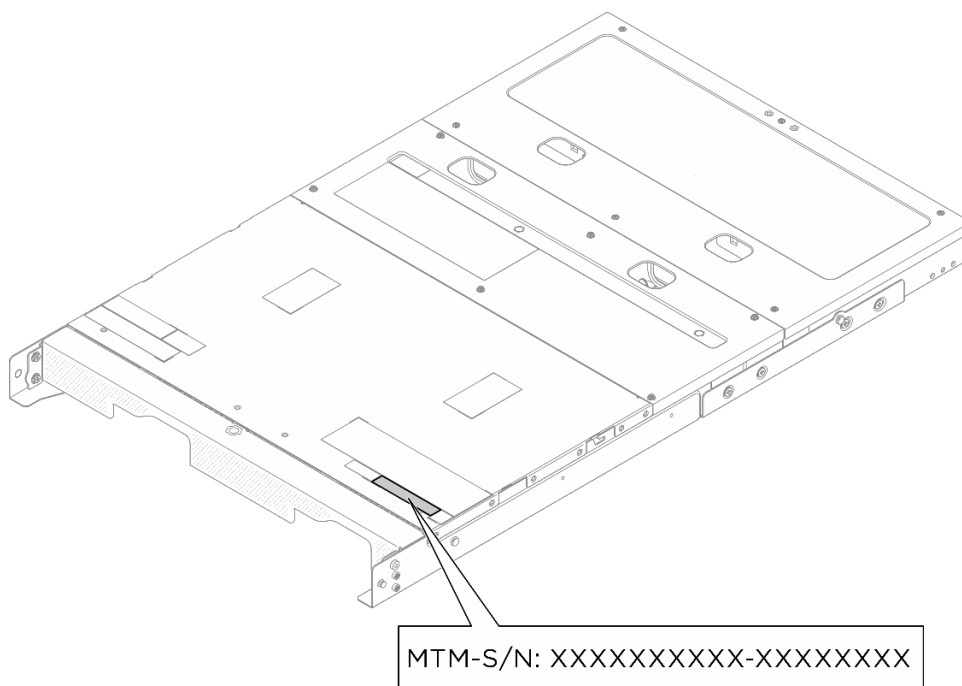


Figure 11. Enclosure location of the ID label

Service information QR code

In addition, depending on the configuration, a quick response (QR) code that provides mobile access to service information might be located on different places as shown in the illustration below:

- Node in rack mount mode: On the inside surface of the rack mount fan shroud
- 1U2N / 1U3N enclosure: On the surface of the enclosure middle top cover

You can scan the QR code with a mobile device using a QR code reader application and get quick access to the Service Information web page. The Service Information web page provides additional information for parts installation and replacement videos, and error codes for solution support.

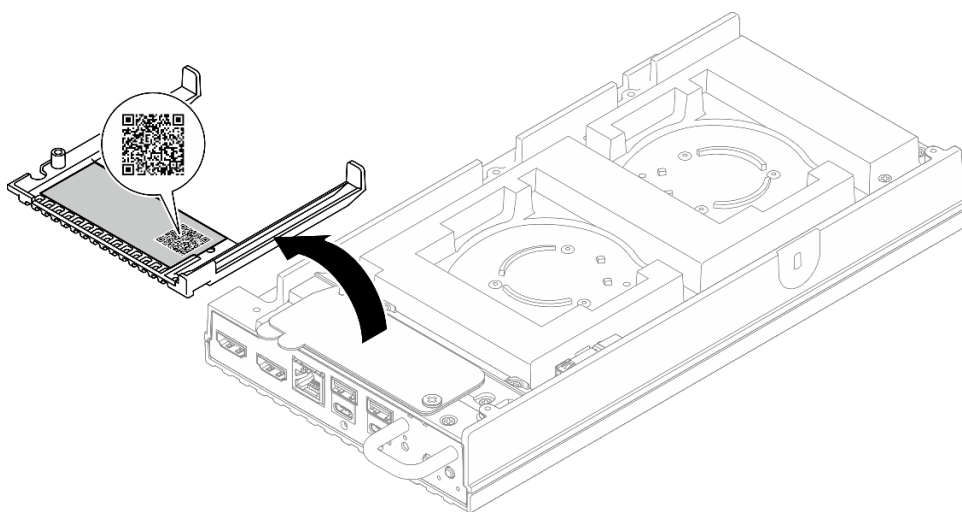


Figure 12. Service information QR code on the rack mount fan shroud

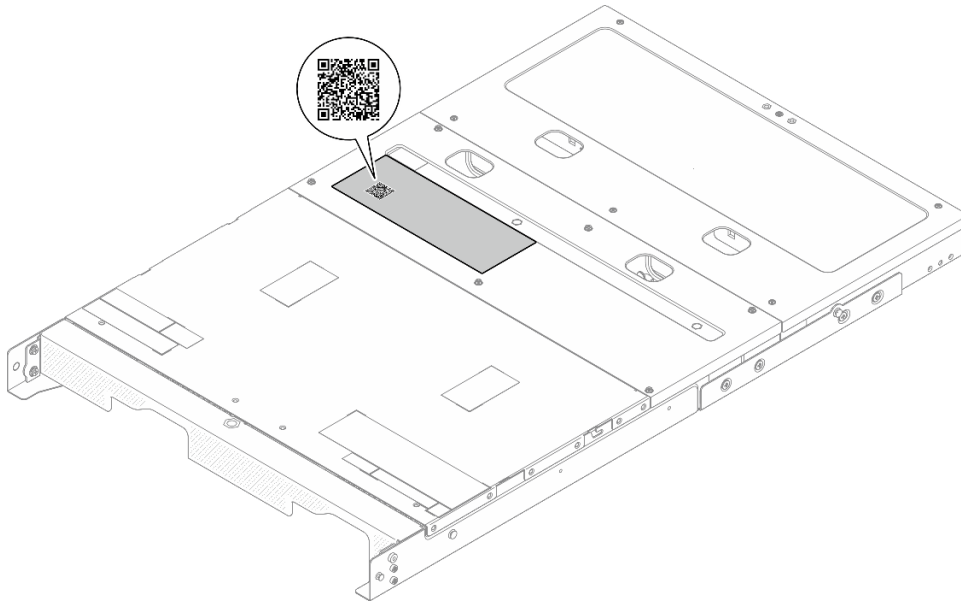


Figure 13. Service information QR code on the enclosure

Server setup checklist

Use the server setup checklist to ensure that you have performed all tasks that are required to set up your server.

The server setup procedure varies depending on the configuration of the server when it was delivered. In some cases, the server is fully configured and you just need to connect the server to the network and an AC power source, and then you can power on the server. In other cases, the server needs to have hardware options installed, requires hardware and firmware configuration, and requires an operating system to be installed.

The following steps describe the general procedure for setting up a server.

Setup the server hardware

Complete the following procedures to setup the server hardware.

1. Unpack the server package. See [“Server package contents” on page 25](#).
2. Install any required hardware or server options. See the related topics in “Hardware replacement procedures” in *User Guide* or *Hardware Maintenance Guide*.
3. If necessary, install the rail and CMA to a standard rack cabinet. Follow the instruction in *Rail Installation Guide* and *CMA Installation Guide* that comes with the rail installation kit.
4. If necessary, install the server into a standard rack cabinet. See “Install a node to the rack” in *User Guide* or *Hardware Maintenance Guide*.
5. Connect all external cables to the server. See [Chapter 2 “Enclosure components” on page 13](#) for connectors locations.

Typically, you will need to connect the following cables:

- Connect server to the power source
- Connect server to the data network
- Connect the server to the storage device
- Connect the server to the management network

6. Install the I/O fillers when the connectors are not used. The connectors could be damaged without proper protection of the fillers. The I/O fillers are in the material box. See [“Node I/O connector fillers” on page 16](#) to distinguish the I/O fillers.
7. If the security LED of the server is blinking, the server is in System Lockdown Mode. Activate or unlock the system for operation. See [“Activate or unlock the system” on page 36](#).
8. Power on the server.

Power button location and power LED are specified in [“Troubleshooting by system LEDs” on page 18](#).

- The node power button LED states are as followed:

Table 10. Power button and power status LED (green)

| Status | Color | Description |
|--|-------|--|
| Off | None | No power supply is properly installed, or the LED itself has failed. |
| Flashing rapidly (four times per second) | Green | The server is turned off and is not ready to be turned on. The power button is disabled. This will last approximately 5 to 10 seconds. |
| Flashing slowly (once per second) | Green | The server is turned off and is ready to be turned on. You can press the power button to turn on the server. |
| Lit | Green | The server is turned on. |

The server can be turned on (power LED on) in any of the following ways:

- You can press the power button.
- The server can restart automatically after a power interruption.
- The server can respond to remote power-on requests sent to the Lenovo XClarity Controller.

Note: You can access the management processor interface to configure the system without powering on the server. Whenever the server is connected to power, the management processor interface is available. For details about accessing the management server processor, see [“Opening and Using the XClarity Controller Web Interface”](#) section in the XCC documentation compatible with your server at <https://pubs.lenovo.com/lxccc-overview/>.

9. Validate the server. Make sure that the power LED, Ethernet connector LED, and network LED are lit with green light, which means the server hardware was set up successfully.

See [“Troubleshooting by system LEDs” on page 18](#) for more information on the LED indications.

Configure the system

Complete the following procedures to configure the system. For detailed instructions, refer to [Chapter 5 “System configuration” on page 31](#).

1. Set the network connection for the Lenovo XClarity Controller to the management network.
2. Update the firmware for the server, if necessary.
3. Configure the firmware for the server.
4. Install the operating system.
5. Back up the server configuration.
6. Install the applications and programs for which the server is intended to be used.

7. Configure ThinkEdge security features. See [“Activate/unlock the system and configure ThinkEdge security features” on page 35](#).

Chapter 5. System configuration

Complete these procedures to configure your system.

Set the network connection for the Lenovo XClarity Controller

Before you can access the Lenovo XClarity Controller over your network, you need to specify how Lenovo XClarity Controller will connect to the network. Depending on how the network connection is implemented, you might need to specify a static IP address as well.

The following methods are available to set the network connection for the Lenovo XClarity Controller if you are not using DHCP:

- If a monitor is attached to the server, you can use Lenovo XClarity Provisioning Manager to set the network connection.

Complete the following steps to connect the Lenovo XClarity Controller to the network using the Lenovo XClarity Provisioning Manager.

1. Start the server.
2. Press the key specified in the on-screen instructions to display the Lenovo XClarity Provisioning Manager interface. (For more information, see the “Startup” section in the LXPM documentation compatible with your server at <https://pubs.lenovo.com/lxpm-overview/>.)
3. Go to **LXPM → UEFI Setup → BMC Settings** to specify how the Lenovo XClarity Controller will connect to the network.
 - If you choose a static IP connection, make sure that you specify an IPv4 or IPv6 address that is available on the network.
 - If you choose a DHCP connection, make sure that the MAC address for the server has been configured in the DHCP server.
4. Click **OK** to apply the setting and wait for two to three minutes.
5. Use an IPv4 or IPv6 address to connect Lenovo XClarity Controller.

Important: The Lenovo XClarity Controller is set initially with a user name of USERID and password of PASSW0RD (with a zero, not the letter O). This default user setting has Supervisor access. It is required to change this user name and password during your initial configuration for enhanced security.

Update the firmware

Several options are available to update the firmware for the server.

You can use the tools listed here to update the most current firmware for your server and the devices that are installed in the server.

- Best practices related to updating firmware is available at the following site:
 - <https://lenovopress.lenovo.com/lp0656-lenovo-thinksystem-firmware-and-driver-update-best-practices>
- The latest firmware can be found at the following site:
 - <https://datacentersupport.lenovo.com/tw/en/products/servers/thinkedge/se100/7dgv/downloads/driver-list/>
- You can subscribe to product notification to stay up to date on firmware updates:

- <https://datacentersupport.lenovo.com/solutions/ht509500>

Update Bundles (Service Packs)

Lenovo typically releases firmware in bundles called Update Bundles (Service Packs). To ensure that all of the firmware updates are compatible, you should update all firmware at the same time. If you are updating firmware for both the Lenovo XClarity Controller and UEFI, update the firmware for Lenovo XClarity Controller first.

Update method terminology

- **In-band update.** The installation or update is performed using a tool or application within an operating system that is executing on the server's core CPU.
- **Out-of-band update.** The installation or update is performed by the Lenovo XClarity Controller collecting the update and then directing the update to the target subsystem or device. Out-of-band updates have no dependency on an operating system executing on the core CPU. However, most out-of-band operations do require the server to be in the S0 (Working) power state.
- **On-Target update.** The installation or update is initiated from an installed operating system executing on the target server itself.
- **Off-Target update.** The installation or update is initiated from a computing device interacting directly with the server's Lenovo XClarity Controller.
- **Update Bundles (Service Packs).** Update Bundles (Service Packs) are bundled updates designed and tested to provide the interdependent level of functionality, performance, and compatibility. Update Bundles (Service Packs) are server machine-type specific and are built (with firmware and device driver updates) to support specific Microsoft Windows, Red Hat Enterprise Linux (RHEL) and Canonical Ubuntu operating system distributions. Machine-type-specific firmware-only Update Bundles (Service Packs) are also available.

Firmware updating tools

See the following table to determine the best Lenovo tool to use for installing and setting up the firmware:

| Tool | Update Methods Supported | Core System Firmware Updates | I/O Devices Firmware Updates | Drive Firmware Updates | Graphical user interface | Command line interface | Supports Update Bundles (Service Packs) |
|--|---|------------------------------|------------------------------|------------------------|--------------------------|------------------------|---|
| Lenovo XClarity Provisioning Manager (LXPM) | In-band ² On-Target | ✓ | | | ✓ | | |
| Lenovo XClarity Controller (XCC) | In-band ⁴ Out-of-band Off-Target | ✓ | Selected I/O devices | ✓ ³ | ✓ | | ✓ |
| Lenovo XClarity Essentials OneCLI (OneCLI) | In-band Out-of-band On-Target Off-Target | ✓ | All I/O devices | ✓ ³ | | ✓ | ✓ |

| Tool | Update Methods Supported | Core System Firmware Updates | I/O Devices Firmware Updates | Drive Firmware Updates | Graphical user interface | Command line interface | Supports Update Bundles (Service Packs) |
|--|--|------------------------------|------------------------------|------------------------|--------------------------|-------------------------|---|
| Lenovo XClarity Essentials UpdateXpress (LXCE) | In-band Out-of-band On-Target Off-Target | ✓ | All I/O devices | | ✓ | | ✓ |
| Lenovo XClarity Essentials Bootable Media Creator (BoMC) | In-band Out-of-band Off-Target | ✓ | All I/O devices | | ✓ (BoMC application) | ✓ (BoMC application) | ✓ |
| Lenovo XClarity Administrator (LXCA) | In-band ¹ Out-of-band ² Off-Target | ✓ | All I/O devices | | ✓ | | ✓ |
| Lenovo XClarity Integrator (LXCI) for VMware vCenter | Out-of-band Off-Target | ✓ | Selected I/O devices | | ✓ | | |
| Lenovo XClarity Integrator (LXCI) for Microsoft Windows Admin Center | In-band Out-of-band On-Target Off-Target | ✓ | All I/O devices | | ✓ | | ✓ |
| Lenovo XClarity Integrator (LXCI) for Microsoft System Center Configuration Manager | In-band On-Target | ✓ | All I/O devices | | ✓ | | ✓ |

Notes:

- For I/O firmware updates.
- For BMC and UEFI firmware updates.
- Drive firmware update is only supported by the tools and methods below:
 - XCC Bare Metal Update (BMU): In-band, and requires system reboot.
 - Lenovo XClarity Essentials OneCLI:
 - For drives supported by ThinkSystem V2 and V3 products (legacy drives): In-band, and does not require system reboot.
 - For drives supported only by ThinkSystem V3 products (new drives): Staging to XCC and complete the update with XCC BMU (In-band, and requires system reboot.).
- Bare Metal Update (BMU) only.

- **Lenovo XClarity Provisioning Manager**

From Lenovo XClarity Provisioning Manager, you can update the Lenovo XClarity Controller firmware, the UEFI firmware, and the Lenovo XClarity Provisioning Manager software.

Note: By default, the Lenovo XClarity Provisioning Manager Graphical User Interface is displayed when you start the server and press the key specified in the on-screen instructions. If you have changed that default to be the text-based system setup, you can bring up the Graphical User Interface from the text-based system setup interface.

For additional information about using Lenovo XClarity Provisioning Manager to update firmware, see:

“Firmware Update” section in the LXPM documentation compatible with your server at <https://pubs.lenovo.com/lxpm-overview/>

- **Lenovo XClarity Controller**

If you need to install a specific update, you can use the Lenovo XClarity Controller interface for a specific server.

Notes:

- To perform an in-band update through Windows or Linux, the operating system driver must be installed and the Ethernet-over-USB (sometimes called LAN over USB) interface must be enabled.

For additional information about configuring Ethernet over USB, see:

“Configuring Ethernet over USB” section in the XCC documentation version compatible with your server at <https://pubs.lenovo.com/lxcc-overview/>

- If you update firmware through the Lenovo XClarity Controller, make sure that you have downloaded and installed the latest device drivers for the operating system that is running on the server.

For additional information about using Lenovo XClarity Controller to update firmware, see:

“Updating Server Firmware” section in the XCC documentation compatible with your server at <https://pubs.lenovo.com/lxcc-overview/>

- **Lenovo XClarity Essentials OneCLI**

Lenovo XClarity Essentials OneCLI is a collection of command line applications that can be used to manage Lenovo servers. Its update application can be used to update firmware and device drivers for your servers. The update can be performed within the host operating system of the server (in-band) or remotely through the BMC of the server (out-of-band).

For additional information about using Lenovo XClarity Essentials OneCLI to update firmware, see:

https://pubs.lenovo.com/lxce-onecli/onecli_c_update

- **Lenovo XClarity Essentials UpdateXpress**

Lenovo XClarity Essentials UpdateXpress provides most of OneCLI update functions through a graphical user interface (GUI). It can be used to acquire and deploy Update Bundles (Service Packs) update packages and individual updates. Update Bundles (Service Packs) contain firmware and device driver updates for Microsoft Windows and for Linux.

You can obtain Lenovo XClarity Essentials UpdateXpress from the following location:

<https://datacentersupport.lenovo.com/solutions/lnvo-xpress>

- **Lenovo XClarity Essentials Bootable Media Creator**

You can use Lenovo XClarity Essentials Bootable Media Creator to create bootable media that is suitable for firmware updates, VPD updates, inventory and FFDC collection, advanced system configuration, FoD Keys management, secure erase, RAID configuration, and diagnostics on supported servers.

You can obtain Lenovo XClarity Essentials BoMC from the following location:

<https://datacentersupport.lenovo.com/solutions/Invo-bomc>

- **Lenovo XClarity Administrator**

If you are managing multiple servers using the Lenovo XClarity Administrator, you can update firmware for all managed servers through that interface. Firmware management is simplified by assigning firmware-compliance policies to managed endpoints. When you create and assign a compliance policy to managed endpoints, Lenovo XClarity Administrator monitors changes to the inventory for those endpoints and flags any endpoints that are out of compliance.

For additional information about using Lenovo XClarity Administrator to update firmware, see:

https://pubs.lenovo.com/lxca/update_fw

- **Lenovo XClarity Integrator offerings**

Lenovo XClarity Integrator offerings can integrate management features of Lenovo XClarity Administrator and your server with software used in a certain deployment infrastructure, such as VMware vCenter, Microsoft Admin Center, or Microsoft System Center.

For additional information about using Lenovo XClarity Integrator to update firmware, see:

<https://pubs.lenovo.com/lxci-overview/>

Activate/unlock the system and configure ThinkEdge security features

ThinkEdge SE100 supports ThinkEdge unique security features. With the security features enabled, the system will enter System Lockdown Mode when tamper events occur, and encrypted data can not be accessed before the system is activated or unlocked. The status of ThinkEdge unique security features can be changed in Lenovo XClarity Controller.

Important: If Lenovo XClarity Controller web interface of the server is different from the information in this section, update the firmware for the server.

Setup the security features

Complete the following steps to setup the security features:

1. If the security LED of the server is blinking, the server is in System Lockdown Mode. Activate or unlock the system for operation. See [“Activate or unlock the system” on page 36](#).
2. Maintain backup of SED AK. See [“Manage the Self Encryption Drive Authentication Key \(SED AK\)” on page 38](#).
3. Configure the security features in Lenovo XClarity Controller. See [“System Lockdown Mode” on page 38](#) to change the status of security features.

Note: The following sections contain the procedure of configuring ThinkEdge security features in Lenovo XClarity Controller web interface. For more information, see <https://lenovopress.lenovo.com/lp1725-thinkedge-security>.

Customer's responsibility:

- Keep the Secure Activation Code (provided in flyer).
- To use ThinkShield Edge Mobile Management App, prepare proper USB cable for mobile phone if necessary.
- Maintain backup of SED AK. See [“Manage the Self Encryption Drive Authentication Key \(SED AK\)” on page 38](#).
 - Set and remember the password of SED AK backup file to restore SED AK in the future.

- Engage IT department so they can help to claim or activate device when required.
- Confirm if the SE100 system is claimed by your organization. If not, work with IT department to claim the device.
- Confirm the wireless (network) connectivity is working. Service technician cannot help examine the network connection of the device.
- Move SE100 system to a safe working place for service.
- Place SE100 system back to the working place after service.

Activate or unlock the system

Being shipped or encountering tamper events, the server would be in System Lockdown Mode for security. Before operation, the server needs to be activated or unlocked to be able to boot up and go fully functional. Complete the steps in this topic to activate or unlock the system.

If the security LED of the server is blinking, the server is in System Lockdown Mode. Activate or unlock the system for operation. See “[Activate or unlock the system](#)” on page 36. See https://pubs.lenovo.com/se100/server_front_leds to locate the security LED.

System Lockdown Mode Control

To distinguish whether the system needs to be activated or unlocked, see **System Lockdown Mode Control** status on the home page of Lenovo XClarity Controller web interface. System Lockdown Mode Control status would be one of the following:

- **ThinkShield Portal:** The system can be activated through ThinkShield Key Vault Portal. See “[Activate the system](#)” on page 36 to activate the system.
- **XClarity Controller:** The system can be unlocked through Lenovo XClarity Controller. See “[Unlock the system](#)” on page 38 to unlock the system.

Important:

- When System Lockdown Mode Control status is XClarity Controller, if XClarity Controller is reset to defaults, the default credentials can be used to login to XClarity Controller and unlock the system. It is important to use security controls such as an UEFI PAP to prevent unauthorized users from executing an XClarity Controller reset to defaults. For the highest level of security, it is recommended to set System Lockdown Mode Control to ThinkShield Portal.
- Once the System Lockdown Mode Control status is changed to ThinkShield Portal, it cannot be changed back to XClarity Controller.
- To set System Lockdown Mode Control to ThinkShield Portal, use Lenovo XClarity Essentials UpdateXpress. See “Upgrading lockdown control mode” section in <https://pubs.lenovo.com/lxce-ux/> for the details.

Activate the system

Complete the following steps to activate the system through ThinkShield Key Vault Portal.

Have a Lenovo ID with proper permission

Before activating a system for the first time, make sure to have a Lenovo ID with proper permission to log in to the ThinkShield Key Vault Portal web interface or ThinkShield mobile app.

Note: The role of Lenovo ID should be **Organization Admin**, **Maintenance User** or **Edge User** to activate the system.

- For Lenovo ID setup, see <https://passport.lenovo.com>.
- To log in to the Lenovo ThinkShield Key Vault Portal, see <https://portal.thinkshield.lenovo.com>.

Activation methods

There are different methods to activate the system through ThinkShield Key Vault Portal. Depending on the environment of the server, decide the most suitable way to activate the system.

- **Mobile App activation**

Attention: To activate the system through Mobile App activation method, the system does not support power redundancy mode since the connector is shared with the second power adapter connection.

For Mobile App activation method, you will need an Android or iOS based smart phone with cellular data connection. Follow the following procedure to complete Mobile App activation:

Connection with the USB cable that came with the smart phone

1. Connect the power cable to your ThinkEdge SE100.
2. Download the ThinkShield Edge Mobile Management App from Google Play Store or Apple App Store to your Android or iOS based smart phone (search term: "ThinkShield Edge").
3. Log-in to the ThinkShield Edge Mobile Management App using your Organization registered ID.
4. When App instructs to do so, connect USB cable with USB mobile phone charging cable to the ThinkEdge SE100.

Note: When the smart phone prompts for the USB connection purpose, choose data transfer.

5. Follow the "Activate Device" on-screen instructions to complete secure activation of the system.
6. When activated successfully, ThinkShield Edge Mobile Management App will provide "Device Activated" screen. will provide "Device Activated" screen.

Note: For the detailed steps, see *ThinkShield Edge Mobile Management Application User Guide* in <https://lenovopress.lenovo.com/lp1725-thinkedge-security>.

- **Portal automatic activation**

Note: To activate the system through ThinkShield Key Vault Portal web interface for the first time, the system should be claimed by your organization. **Machine Type**, **Serial Number**, and **Activation Code** are required to claim a device. For more information of claiming the device, see <https://lenovopress.lenovo.com/lp1725-thinkedge-security>.

1. Connect the power cable to your ThinkEdge SE100.
2. Connect the XClarity Controller Management Ethernet port to a network that has access to the internet.

Note: Outbound TCP port 443 (HTTPS) must be open for activation to occur.

3. Log in to the ThinkShield Key Vault Portal with your Organization registered ID.
4. If the server is not claimed by your organization, claim the server. Add the device by clicking the **Claim device** button in **Device Manager**. Enter machine type, serial number, and secure activation code in the corresponding fields.
5. From the **Device Manager**, select the server you plan to activate and click **activate**. The status of the server will change to Ready.
6. Server will be activated within 15 minutes and power on automatically. After successful activation, the status of the server will change to Active on the ThinkShield Key Vault Portal.

Notes:

- If the server activation is not initiated within 2 hours after the power cable plug in, perform a disconnect then re-connect of the power cable to your ThinkEdge SE100.

- For the detailed steps, see *ThinkShield Key Vault Portal Web Application User Guide* in <https://lenovopress.lenovo.com/lp1725-thinkedge-security>.

Unlock the system

Important:

- When System Lockdown Mode Control status is XClarity Controller, if XClarity Controller is reset to defaults, the default credentials can be used to login to XClarity Controller and unlock the system. It is important to use security controls such as an UEFI PAP to prevent unauthorized users from executing an XClarity Controller reset to defaults. For the highest level of security, it is recommended to set System Lockdown Mode Control to ThinkShield Portal. See “[System Lockdown Mode Control](#)” on page 36 for the details.

Complete the following steps to unlock the system in Lenovo XClarity Controller web interface

Notes: To unlock the system, the role of XCC user should be one of the following:

- Administrator
 - Administrator+
1. Log in to Lenovo XClarity Controller web interface, and go to **BMC Configuration → Security → System Lockdown Mode**.
 2. Press **Active** button, and then press **Apply** button. When the status of System Lockdown Mode switches to Inactive, the system is unlocked.

System Lockdown Mode

See this topic to learn about System Lockdown Mode and related features in Lenovo XClarity Controller.

When System Lockdown Mode is active, the system can not be booted up, and the access to SED AK is not allowed.

Log in to Lenovo XClarity Controller web interface, and go to **BMC Configuration → Security → System Lockdown Mode** to configure the security features.

Note: When the **System Lockdown Mode Control** status on the home page of Lenovo XClarity Controller web interface is XClarity Controller, the status of System Lockdown Mode can be changed in XCC. See “[Unlock the system](#)” on page 38 for more information.

Chassis Intrusion Detection

When Chassis Intrusion Detection is **Enabled**, the system detects physical movements of the node covers. If one of the node covers is opened unexpectedly, the system enters System Lockdown Mode automatically.

Manage the Self Encryption Drive Authentication Key (SED AK)

For ThinkEdge SE100 with SED installed, the SED AK can be managed in Lenovo XClarity Controller. After setting up the server or making changes to the configuration, backing up the SED AK is a must operation to prevent data loss in the hardware failure case.

SED Authentication Key (AK) Manager

Log in to Lenovo XClarity Controller web interface, and go to **BMC Configuration → Security → SED Authentication Key (AK) Manager** to manage the SED AK.

Notes: The operation of SED AK Manager is not allowed in the following conditions:

- System Lockdown Mode is in **Active** state. SED AK is locked until the system is activated or unlocked. See [“Activate or unlock the system” on page 36](#) to activate or unlock the system.
- Current user does not have the authority to manage SED AK.
 - To generate, backup, and recover the SED AK with passphrase or backup file, the role of XCC user should be **Administrator**.
 - To recover the SED AK from automatic backup, the role of XCC user should be **Administrator+**.

SED encryption

The status of SED encryption can be changed from Disabled to Enabled. Complete the following process to enable SED encryption.

1. Press **Enabled** button.
2. Select the SED AK generation method:
 - **Generate key using Passphrase:** Set the password and re-enter it for the confirmation.
 - **Generate key randomly:** A Random SED AK will be generated.
3. Press **Apply** button.

Attention:

- Once SED encryption is Enabled, it cannot be changed back to Disabled.
- When SED encryption is enabled, rebooting the system is required after installing a drive; without rebooting, the drive will not be recognized by the host OS.
- When SED encryption is enabled, if emergency XCC password reset is performed, the SED AK stored in the server will be cleared as the default action. Data stored on the SED will no longer be accessible unless the SED AK is restored. Backing up the SED AK is strongly advised to reduce the risk of data loss. See [“Emergency XCC Password Reset” on page 40](#).

Change the SED AK

- **Generate key using Passphrase:** Set the password and re-enter it for the confirmation. Click **Re-generate** to get the new SED AK.
- **Generate key randomly:** Click **Re-generate** to get a Random SED AK.

Backup the SED AK

Set the password and re-enter it for the confirmation. Click **Start Backup** to backup the SED AK; then, download the SED AK file and store it safely for future use.

Note: If you use the backup SED AK file to restore a configuration, the system will ask for the password that you set here.

Recover the SED AK

- **Recover SED AK using Passphrase:** Use the password that was set in **Generate key using Passphrase** to recover the SED AK.
- **Recover SED AK from Backup file:** Upload the backup file generated in **Backup the SED AK** mode and enter the corresponding backup file password to recover the SED AK.
- **Recover SED AK from Automatic backup:** After system board replacement, use automatic backup to recover the SED AK for the installed SED.

Note: To recover the SED AK from automatic backup, the role of XCC user should be **Administrator+**.

Emergency XCC Password Reset

When emergency XCC password reset is performed, the SED AK stored in the server will be cleared at default for security. Check the emergency XCC password reset settings to enhance data security and prevent data loss.

Log in to Lenovo XClarity Controller web interface, and go to **BMC Configuration → Security → Emergency XCC Password Reset** to see the settings.

Emergency XCC password reset

If both XCC and UEFI password are lost, emergency XCC password reset feature allows the user to regain the access by resetting XCC password. Emergency XCC password reset feature does not include the normal XCC password reset methods, which can be performed with authorized access to tools like XCC, UEFI, BoMC, OneCLI, etc. See the following information to learn the capability of emergency XCC password reset feature.

For ThinkEdge SE100, emergency XCC password reset can be performed with ThinkShield Edge Mobile Management App.

When the server's System Lockdown Control status is ThinkShield Portal, users with proper permission can perform emergency XCC password reset through mobile app.

See “[Activate or unlock the system](#)” on page 36 for the details of System Lockdown Mode and mobile app settings.

For *ThinkShield Edge Mobile Management Application User Guide*, see <https://lenovopress.lenovo.com/lp1725-thinkedge-security>.

Clear SED AK as part of Emergency XCC Password Reset

When SED encryption is enabled, if emergency XCC password reset is performed, the SED AK stored in the server will be cleared as the default action. Data stored on the SED will no longer be accessible unless the SED AK is restored. Backing up the SED AK is strongly advised to reduce the risk of data loss. See “[Manage the Self Encryption Drive Authentication Key \(SED AK\)](#)” on page 38 for more information.

The clearing SED AK action can be changed in XCC.

- Clear SED AK as part of Emergency XCC Password Reset
 - The default status is **Enabled**. Press the button to change the status to **Disabled**.

Important: When the server's System Lockdown Mode status is XClarity Controller and Clear SED AK is disabled, the data in SED might be accessed by login with default credentials after password reset. To prevent security risk, it is recommended to keep Clear SED AK as **Enabled**.

Note: If users reset XCC password not by emergency XCC password reset but by tools like XCC, UEFI, BoMC, OneCLI, etc., the SED AK stored in the server will not be cleared.

Configure the firmware

Several options are available to install and set up the firmware for the server.

Note: UEFI **Legacy Mode** is not supported by ThinkSystem V4 products.

- **Lenovo XClarity Provisioning Manager (LXPM)**

From Lenovo XClarity Provisioning Manager, you can configure the UEFI settings for your server.

Notes: The Lenovo XClarity Provisioning Manager provides a Graphical User Interface to configure a server. The text-based interface to system configuration (the Setup Utility) is also available. From Lenovo XClarity Provisioning Manager, you can choose to restart the server and access the text-based interface. In addition, you can choose to make the text-based interface the default interface that is displayed when you start LXPM. To do this, go to **Lenovo XClarity Provisioning Manager → UEFI Setup → System Settings → <F1>Start Control → Text Setup**. To start the server with Graphic User Interface, select **Auto** or **Tool Suite**.

See the following documentations for more information:

- Search for the LXPM documentation version compatible with your server at <https://pubs.lenovo.com/lxpm-overview/>
- *UEFI User Guide* at <https://pubs.lenovo.com/uefi-overview/>

- **Lenovo XClarity Essentials OneCLI**

You can use the config application and commands to view the current system configuration settings and make changes to Lenovo XClarity Controller and UEFI. The saved configuration information can be used to replicate or restore other systems.

For information about configuring the server using Lenovo XClarity Essentials OneCLI, see:

https://pubs.lenovo.com/lxce-onecli/onecli_c_settings_info_commands

- **Lenovo XClarity Administrator**

You can quickly provision and pre-provision all of your servers using a consistent configuration. Configuration settings (such as local storage, I/O adapters, boot settings, firmware, ports, and Lenovo XClarity Controller and UEFI settings) are saved as a server pattern that can be applied to one or more managed servers. When the server patterns are updated, the changes are automatically deployed to the applied servers.

Specific details about configuring the server using Lenovo XClarity Administrator are available at:

https://pubs.lenovo.com/lxca/server_configuring

- **Lenovo XClarity Controller**

You can configure the management processor for the server through the Lenovo XClarity Controller Web interface, the command-line interface, or Redfish API.

For information about configuring the server using Lenovo XClarity Controller, see:

“Configuring the Server” section in the XCC documentation compatible with your server at <https://pubs.lenovo.com/lxcc-overview/>

Memory module configuration

Memory performance depends on several variables, such as memory mode, memory speed, memory ranks, memory population and processor.

Information about optimizing memory performance and configuring memory is available at the Lenovo Press website:

<https://lenovopress.lenovo.com/servers/options/memory>

In addition, you can take advantage of a memory configurator, which is available at the following site:

https://dcsc.lenovo.com/#/memory_configuration

Deploy the operating system

Several options are available to deploy an operating system on the server.

Available operating systems

- List of supported operating systems can be found in the <https://pubs.lenovo.com/se100/>

Complete list of available operating systems: <https://lenovopress.lenovo.com/osig>.

Tool-based deployment

- **Multi-server**

Available tools:

- Lenovo XClarity Administrator
https://pubs.lenovo.com/lxca/compute_node_image_deployment
- Lenovo XClarity Essentials OneCLI
https://pubs.lenovo.com/lxce-onecli/onecli_r_uxspi_proxy_tool

- **Single-server**

Available tools:

- Lenovo XClarity Provisioning Manager
“OS Installation” section in the LXPM documentation compatible with your server at <https://pubs.lenovo.com/lxpm-overview/>
- Lenovo XClarity Essentials OneCLI
https://pubs.lenovo.com/lxce-onecli/onecli_r_uxspi_proxy_tool

Manual deployment

If you cannot access the above tools, follow the instructions below, download the corresponding OS *Installation Guide*, and deploy the operating system manually by referring to the guide.

1. Go to <https://datacentersupport.lenovo.com/solutions/server-os>.
2. Select an operating system from the navigation pane and click **Resources**.
3. Locate the “OS Install Guides” area and click the installation instructions. Then, follow the instructions to complete the operation system deployment task.

Back up the server configuration

After setting up the server or making changes to the configuration, it is a good practice to make a complete backup of the server configuration.

Make sure that you create backups for the following server components:

- **Management processor**

You can back up the management processor configuration through the Lenovo XClarity Controller interface. For details about backing up the management processor configuration, see:

“Backing up the BMC configuration” section in the XCC documentation compatible with your server at <https://pubs.lenovo.com/lxcc-overview/>.

Alternatively, you can use the `save` command from Lenovo XClarity Essentials OneCLI to create a backup of all configuration settings. For more information about the `save` command, see:

https://pubs.lenovo.com/lxce-onecli/onecli_r_save_command

- **Operating system**

Use your backup methods to back up the operating system and user data for the server.

Appendix A. Getting help and technical assistance

If you need help, service, or technical assistance or just want more information about Lenovo products, you will find a wide variety of sources available from Lenovo to assist you.

On the World Wide Web, up-to-date information about Lenovo systems, optional devices, services, and support are available at:

<http://datacentersupport.lenovo.com>

Note: IBM is Lenovo's preferred service provider for ThinkSystem.

Before you call

Before you call, there are several steps that you can take to try and solve the problem yourself. If you decide that you do need to call for assistance, gather the information that will be needed by the service technician to more quickly resolve your problem.

Attempt to resolve the problem yourself

You can solve many problems without outside assistance by following the troubleshooting procedures that Lenovo provides in the online help or in the Lenovo product documentation. The online help also describes the diagnostic tests that you can perform. The documentation for most systems, operating systems, and programs contains troubleshooting procedures and explanations of error messages and error codes. If you suspect a software problem, see the documentation for the operating system or program.

You can find the product documentation for your ThinkSystem products at the following location:

<https://pubs.lenovo.com/>

You can take these steps to try to solve the problem yourself:

- Check all cables to make sure that they are connected.
- Check the power switches to make sure that the system and any optional devices are turned on.
- Check for updated software, firmware, and operating-system device drivers for your Lenovo product. (See the following links) The Lenovo Warranty terms and conditions state that you, the owner of the Lenovo product, are responsible for maintaining and updating all software and firmware for the product (unless it is covered by an additional maintenance contract). Your service technician will request that you upgrade your software and firmware if the problem has a documented solution within a software upgrade.
 - Drivers and software downloads
 - <https://datacentersupport.lenovo.com/tw/en/products/servers/thinkedge/se100/7dgv/downloads/driver-list/>
 - Operating system support center
 - <https://datacentersupport.lenovo.com/solutions/server-os>
 - Operating system installing instructions
 - <https://pubs.lenovo.com/thinkedge#os-installation>
- If you have installed new hardware or software in your environment, check <https://serverproven.lenovo.com> to make sure that the hardware and software are supported by your product.
- Refer to “Problem Determination” in *User Guide* or *Hardware Maintenance Guide* for instructions on isolating and solving issues.

- Go to <http://datacentersupport.lenovo.com> and check for information to help you solve the problem.

To find the Tech Tips available for your server:

1. Go to <http://datacentersupport.lenovo.com> and navigate to the support page for your server.
2. Click on **How To's** from the navigation pane.
3. Click **Article Type** → **Solution** from the drop-down menu.

Follow the on-screen instructions to choose the category for the problem that you are having.

- Check Lenovo Data Center Forum at https://forums.lenovo.com/t5/Datacenter-Systems/ct-p/sv_eg to see if someone else has encountered a similar problem.

Gathering information needed to call Support

If you require warranty service for your Lenovo product, the service technicians will be able to assist you more efficiently if you prepare the appropriate information before you call. You can also go to <http://datacentersupport.lenovo.com/warrantylookup> for more information about your product warranty.

Gather the following information to provide to the service technician. This data will help the service technician quickly provide a solution to your problem and ensure that you receive the level of service for which you might have contracted.

- Hardware and Software Maintenance agreement contract numbers, if applicable
- Machine type number (Lenovo 4-digit machine identifier). Machine type number can be found on the ID label, see “Identify the server and access the Lenovo XClarity Controller” on page 25.
- Model number
- Serial number
- Current system UEFI and firmware levels
- Other pertinent information such as error messages and logs

As an alternative to calling Lenovo Support, you can go to <https://support.lenovo.com/servicerequest> to submit an Electronic Service Request. Submitting an Electronic Service Request will start the process of determining a solution to your problem by making the pertinent information available to the service technicians. The Lenovo service technicians can start working on your solution as soon as you have completed and submitted an Electronic Service Request.

Collecting service data

To clearly identify the root cause of a server issue or at the request of Lenovo Support, you might need collect service data that can be used for further analysis. Service data includes information such as event logs and hardware inventory.

Service data can be collected through the following tools:

- **Lenovo XClarity Provisioning Manager**

Use the Collect Service Data function of Lenovo XClarity Provisioning Manager to collect system service data. You can collect existing system log data or run a new diagnostic to collect new data.

- **Lenovo XClarity Controller**

You can use the Lenovo XClarity Controller web interface or the CLI to collect service data for the server. The file can be saved and sent to Lenovo Support.

- For more information about using the web interface to collect service data, see the “Backing up the BMC configuration” section in the XCC documentation compatible with your server at <https://pubs.lenovo.com/lxcc-overview/>.

- For more information about using the CLI to collect service data, see the “XCC `servicelog` command” section in the XCC documentation compatible with your server at <https://pubs.lenovo.com/lxcc-overview/>.

- **Lenovo XClarity Administrator**

Lenovo XClarity Administrator can be set up to collect and send diagnostic files automatically to Lenovo Support when certain serviceable events occur in Lenovo XClarity Administrator and the managed endpoints. You can choose to send diagnostic files to Lenovo Support using Call Home or to another service provider using SFTP. You can also manually collect diagnostic files, open a problem record, and send diagnostic files to the Lenovo Support.

You can find more information about setting up automatic problem notification within the Lenovo XClarity Administrator at https://pubs.lenovo.com/lxca/admin_setupcallhome.

- **Lenovo XClarity Essentials OneCLI**

Lenovo XClarity Essentials OneCLI has inventory application to collect service data. It can run both in-band and out-of-band. When running in-band within the host operating system on the server, OneCLI can collect information about the operating system, such as the operating system event log, in addition to the hardware service data.

To obtain service data, you can run the `getinfor` command. For more information about running the `getinfor`, see https://pubs.lenovo.com/lxce-onecli/onecli_r_getinfor_command.

Contacting Support

You can contact Support to obtain help for your issue.

You can receive hardware service through a Lenovo Authorized Service Provider. To locate a service provider authorized by Lenovo to provide warranty service, go to <https://datacentersupport.lenovo.com/serviceprovider> and use filter searching for different countries. For Lenovo support telephone numbers, see <https://datacentersupport.lenovo.com/supportphonenumberlist> for your region support details.

Appendix B. Documents and supports

This section provides handy documents, driver and firmware downloads, and support resources.

Documents download

This section provides introduction and download link for handy documents.

Documents

Download the following product documentations at:

https://pubs.lenovo.com/se100-enclosure/pdf_files

- **Rail Installation Guides**
 - [ThinkSystem Toolless Stab-in Slide Rail Kit V3 with 1U CMA](#)
 - [Cable Management Arm Installation Guide](#)
- **Activation Guide**
 - Activation process and activation code
- **ThinkEdge SE100 Enclosure User Guide**
 - Complete overview, system configuration, hardware components replacing, and troubleshooting.
Selected chapters from *User Guide*:
 - **ThinkEdge SE100 Enclosure System Configuration Guide** : Server overview, components identification, system LEDs and diagnostics display, product unboxing, setting up and configuring the server.
 - **ThinkEdge SE100 Enclosure Hardware Maintenance Guide** : Installing hardware components, cable routing, and troubleshooting.
- **ThinkEdge SE100 Enclosure Cable Routing Guide**
 - Cable routing information.
- **ThinkEdge SE100 Messages and Codes Reference**
 - SE100 messages XClarity Controller, LXPM, and uEFI events
- **UEFI Manual**
 - UEFI setting introduction

Support websites

This section provides driver and firmware downloads and support resources.

Support and downloads

- Drivers and Software download website for ThinkEdge SE100
 - <https://datacentersupport.lenovo.com/tw/en/products/servers/thinkedge/se100/7dgv/downloads/driver-list/>
- Lenovo Data Center Forum
 - https://forums.lenovo.com/t5/Datacenter-Systems/ct-p/sv_eg
- Lenovo Data Center Support for ThinkEdge SE100

- <https://datacentersupport.lenovo.com/products/servers/thinkedge/se100/7dgv>
- Lenovo License Information Documents
 - <https://datacentersupport.lenovo.com/documents/lnvo-eula>
- Lenovo Press website (Product Guides/Datasheets/White papers)
 - <https://lenovopress.lenovo.com/>
- Lenovo Privacy Statement
 - <https://www.lenovo.com/privacy>
- Lenovo Product Security Advisories
 - https://datacentersupport.lenovo.com/product_security/home
- Lenovo Product Warranty Plans
 - <http://datacentersupport.lenovo.com/warrantylookup>
- Lenovo Server Operating Systems Support Center website
 - <https://datacentersupport.lenovo.com/solutions/server-os>
- Lenovo ServerProven website (Options compatibility lookup)
 - <https://serverproven.lenovo.com>
- Operating System Installation Instructions
 - <https://pubs.lenovo.com/thinkedge#os-installation>
- Submit an eTicket (service request)
 - <https://support.lenovo.com/servicerequest>
- Subscribe to Lenovo Data Center Group product notifications (Stay up to date on firmware updates)
 - <https://datacentersupport.lenovo.com/solutions/ht509500>

Appendix C. Notices

Lenovo may not offer the products, services, or features discussed in this document in all countries. Consult your local Lenovo representative for information on the products and services currently available in your area.

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Important notes

Processor speed indicates the internal clock speed of the processor; other factors also affect application performance.

CD or DVD drive speed is the variable read rate. Actual speeds vary and are often less than the possible maximum.

When referring to processor storage, real and virtual storage, or channel volume, KB stands for 1 024 bytes, MB stands for 1 048 576 bytes, and GB stands for 1 073 741 824 bytes.

When referring to hard disk drive capacity or communications volume, MB stands for 1 000 000 bytes, and GB stands for 1 000 000 000 bytes. Total user-accessible capacity can vary depending on operating environments.

Maximum internal hard disk drive capacities assume the replacement of any standard hard disk drives and population of all hard-disk-drive bays with the largest currently supported drives that are available from Lenovo.

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Each solid-state memory cell has an intrinsic, finite number of write cycles that the cell can incur. Therefore, a solid-state device has a maximum number of write cycles that it can be subjected to, expressed as total bytes written (TBW). A device that has exceeded this limit might fail to respond to system-generated commands or might be incapable of being written to. Lenovo is not responsible for replacement of a device that has exceeded its maximum guaranteed number of program/erase cycles, as documented in the Official Published Specifications for the device.

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Electronic emission notices

When you attach a monitor to the equipment, you must use the designated monitor cable and any interference suppression devices that are supplied with the monitor.

Additional electronic emissions notices are available at:

Taiwan Region BSMI RoHS declaration

| 單元 Unit | 限用物質及其化學符號 Restricted substances and its chemical symbols | | | | | |
|---|--|------------------|------------------|--|--|--|
| | 鉛Lead (Pb) | 汞Mercury (Hg) | 鎘Cadmium (Cd) | 六價鉻 Hexavalent chromium (Cr ⁶⁺) | 多溴聯苯 Polybrominated biphenyls (PBB) | 多溴二苯醚 Polybrominated diphenyl ethers (PBDE) |
| 機架 | ○ | ○ | ○ | ○ | ○ | ○ |
| 外部蓋板 | ○ | ○ | ○ | ○ | ○ | ○ |
| 機械組零件 | — | ○ | ○ | ○ | ○ | ○ |
| 空氣傳動設備 | — | ○ | ○ | ○ | ○ | ○ |
| 冷卻組零件 | — | ○ | ○ | ○ | ○ | ○ |
| 內存模組 | — | ○ | ○ | ○ | ○ | ○ |
| 處理器模組 | — | ○ | ○ | ○ | ○ | ○ |
| 電纜組零件 | — | ○ | ○ | ○ | ○ | ○ |
| 電源供應器 | — | ○ | ○ | ○ | ○ | ○ |
| 儲備設備 | — | ○ | ○ | ○ | ○ | ○ |
| 印刷電路板 | — | ○ | ○ | ○ | ○ | ○ |
| <p>備考1. “超出0.1 wt %” 及 “超出0.01 wt %” 係指限用物質之百分比含量超出百分比含量基準值。 Note1 : “exceeding 0.1wt%” and “exceeding 0.01 wt%” indicate that the percentage content of the restricted substance exceeds the reference percentage value of presence condition.</p> <p>備考2. “○” 係指該項限用物質之百分比含量未超出百分比含量基準值。 Note2 : “○” indicates that the percentage content of the restricted substance does not exceed the percentage of reference value of presence.</p> <p>備考3. “—” 係指該項限用物質為排除項目。 Note3 : The “—” indicates that the restricted substance corresponds to the exemption.</p> | | | | | | |

Taiwan Region import and export contact information

Contacts are available for Taiwan Region import and export information.

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