

ThinkEdge SE360 V2 User Guide

Machine Type: 7DAM

Note

Before using this information and the product it supports, be sure to read and understand the safety information and the safety instructions, which are available at: https://pubs.lenovo.com/safety_documentation/

In addition, be sure that you are familiar with the terms and conditions of the Lenovo warranty for your server, which can be found at: http://datacentersupport.lenovo.com/warrantylookup

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Safety

Before installing this product, read the Safety Information.

قبل تركيب هذا المنتج، يجب قراءة الملاحظات الأمنية

Antes de instalar este produto, leia as Informações de Segurança.

在安装本产品之前,请仔细阅读 Safety Information (安全信息)。

安裝本產品之前,請先閱讀「安全資訊」。

Prije instalacije ovog produkta obavezno pročitajte Sigurnosne Upute.

Před instalací tohoto produktu si přečtěte příručku bezpečnostních instrukcí.

Læs sikkerhedsforskrifterne, før du installerer dette produkt.

Lees voordat u dit product installeert eerst de veiligheidsvoorschriften.

Ennen kuin asennat tämän tuotteen, lue turvaohjeet kohdasta Safety Information.

Avant d'installer ce produit, lisez les consignes de sécurité.

Vor der Installation dieses Produkts die Sicherheitshinweise lesen.

Πριν εγκαταστήσετε το προϊόν αυτό, διαβάστε τις πληροφορίες ασφάλειας (safety information).

לפני שתתקינו מוצר זה, קראו את הוראות הבטיחות.

A termék telepítése előtt olvassa el a Biztonsági előírásokat!

Prima di installare questo prodotto, leggere le Informazioni sulla Sicurezza.

製品の設置の前に、安全情報をお読みください。

본 제품을 설치하기 전에 안전 정보를 읽으십시오.

Пред да се инсталира овој продукт, прочитајте информацијата за безбедност.



Les sikkerhetsinformasjonen (Safety Information) før du installerer dette produktet.

Przed zainstalowaniem tego produktu, należy zapoznać się z książką "Informacje dotyczące bezpieczeństwa" (Safety Information).

Antes de instalar este produto, leia as Informações sobre Segurança.

Перед установкой продукта прочтите инструкции по технике безопасности.

Pred inštaláciou tohto zariadenia si pečítaje Bezpečnostné predpisy.

Pred namestitvijo tega proizvoda preberite Varnostne informacije.

Antes de instalar este producto, lea la información de seguridad.

Läs säkerhetsinformationen innan du installerar den här produkten.

Bu ürünü kurmadan önce güvenlik bilgilerini okuyun.

مەزكۇر مەھسۇلاتنى ئورنىتىشتىن بۇرۇن بىخەتەرلىك ئۇچۇرلىرىنى ئوقۇپ چىقىڭ.

Youq mwngz yungh canjbinj neix gaxgonq, itdingh aeu doeg aen canjbinj soengq cungj vahgangj ancien siusik.

Safety inspection checklist

Use the information in this section to identify potentially unsafe conditions with your server. As each machine was designed and built, required safety items were installed to protect users and service technicians from injury.

Note: This device is not intended for use in the direct field of view at visual display workplaces. To avoid incommoding reflections at visual display workplaces, this device must not be placed in the direct field of view.

CAUTION:

This equipment must be installed or serviced by trained personnel, as defined by the NEC, IEC 62368-1 & IEC 60950-1, the standard for Safety of Electronic Equipment within the Field of Audio/Video, Information Technology and Communication Technology. Lenovo assumes you are qualified in the servicing of equipment and trained in recognizing hazards energy levels in products. Access to the equipment is by the use of a tool, lock and key, or other means of security, and is controlled by the authority responsible for the location.

Important: Electrical grounding of the server is required for operator safety and correct system function. Proper grounding of the electrical outlet can be verified by a certified electrician.

Use the following checklist to verify that there are no potentially unsafe conditions:

- 1. Make sure that the power is off and the power cord is disconnected.
- 2. Check the power cord.
 - Make sure that the third-wire ground connector is in good condition. Use a meter to measure thirdwire ground continuity for 0.1 ohm or less between the external ground pin and the frame ground.
 - Make sure that the power cord is the correct type.

To view the power cords that are available for the server:

a. Go to:

http://dcsc.lenovo.com/#/

- b. Click Preconfigured Model or Configure to order.
- c. Enter the machine type and model for your server to display the configurator page.
- d. Click **Power** \rightarrow **Power Cables** to see all line cords.
- Make sure that the insulation is not frayed or worn.
- 3. Check for any obvious non-Lenovo alterations. Use good judgment as to the safety of any non-Lenovo alterations.
- 4. Check inside the server for any obvious unsafe conditions, such as metal filings, contamination, water or other liquid, or signs of fire or smoke damage.
- 5. Check for worn, frayed, or pinched cables.
- 6. Make sure that the power-supply cover fasteners (screws or rivets) have not been removed or tampered with.

Chapter 1. Introduction

The ThinkEdge SE360 V2 server (Type 7DAM) is a new edge server offering. It is specifically designed to meet the needs of edge computing, edge AI, hybrid cloud and workloads at the edge locations. ThinkEdge SE360 V2 is a rugged compact sized edge solution with a focus on smart connectivity, business security and manageability for the harsh environment. Built for long life and dependable performance to support your demanding IoT workloads at the Edge. Compact and rugged it is designed for the non-datacenter environment, ideal for remote locations such as retail, manufacturing and factory locations.

The ThinkEdge SE360 V2 2U2N Enclosure (Type 7DBN) is designed to mount the ThinkEdge SE360 V2 in a rack. One enclosure can contain up to two nodes.



Figure 1. ThinkEdge SE360 V2

Features

Performance, ease of use, reliability, and expansion capabilities were key considerations in the design of your server. These design features make it possible for you to customize the system hardware to meet your needs today and provide flexible expansion capabilities for the future.

Your server implements the following features and technologies:

• Lenovo XClarity Controller (XCC)

The Lenovo XClarity Controller is the common management controller for Lenovo ThinkEdge server hardware. The Lenovo XClarity Controller consolidates multiple management functions in a single chip on the server system board (system board assembly). Some of the features that are unique to the Lenovo XClarity Controller are enhanced performance, higher-resolution remote video, and expanded security options.

The server supports Lenovo XClarity Controller 2 (XCC2). For additional information about Lenovo XClarity Controller 2 (XCC2), refer to https://pubs.lenovo.com/lxcc-overview/.

• UEFI-compliant server firmware

Lenovo ThinkEdge firmware is Unified Extensible Firmware Interface (UEFI) compliant. UEFI replaces BIOS and defines a standard interface between the operating system, platform firmware, and external devices.

Lenovo ThinkEdge servers are capable of booting UEFI-compliant operating systems, BIOS-based operating systems, and BIOS-based adapters as well as UEFI-compliant adapters.

Note: The server does not support Disk Operating System (DOS).

Large system-memory capacity

The server supports synchronous dynamic random-access memory (SDRAM) registered dual inline memory modules (DIMMs) with error correcting code (ECC). For more information about the specific types and maximum amount of memory, see "Specifications" on page 3.

Large data-storage capacity and hot-swap capability

The server supports up to two optional 7mm 2.5-inch hot-swap SATA/NVMe drives, and up to eight optional M.2 NVME drives. With the hot-swap feature, the drives can be added, removed, or replaced without turning off the server.

Note: When SED encryption is enabled, rebooting the system is required after installing a SATA drive; without rebooting, the SATA drive will not be recognized by the host OS.

• Mobile access to Lenovo Service Information website

The server provides a QR code on the system service label, which is on the cover of the server, that you can scan using a QR code reader and scanner with a mobile device to get quick access to the Lenovo Service Information website. The Lenovo Service Information website provides additional information for parts installation, replacement videos, and error codes for server support.

Active Energy Manager

Lenovo XClarity Energy Manager is a power and temperature management solution for data centers. You can monitor and manage the power consumption and temperature of Converged, NeXtScale, System x, ThinkServer, ThinkSystem and ThinkEdge servers, and improve energy efficiency using Lenovo XClarity Energy Manager.

Redundant networking connection

The Lenovo XClarity Controller provides failover capability to a redundant Ethernet connection with the applicable application installed. If a problem occurs with the primary Ethernet connection, all Ethernet traffic that is associated with the primary connection is automatically switched to the optional redundant Ethernet connection. If the applicable device drivers are installed, this switching occurs without data loss and without user intervention.

Redundant cooling

The redundant cooling by the fans in the server enables continued operation if one rotor of the fans fails.

RAID support

ThinkEdge SE360 V2 provides software redundant array of independent disks (RAID) to create configurations. The software RAID controller supports RAID levels 0, 1, 5, and 10.

• Integrated Trusted Platform Module (TPM)

This integrated security chip performs cryptographic functions and stores private and public secure keys. It provides the hardware support for the Trusted Computing Group (TCG) specification.

Lenovo XClarity Controllers System Lockdown Mode

System lockdown will be enforced under specific circumstances to protect the server from information breach, particularly when the server is transported by non-certified carriers to remote environments. See "System Lockdown Mode" on page 366 for details.

Tech Tips

Lenovo continually updates the support website with the latest tips and techniques that you can use to solve issues that your server might encounter. These Tech Tips (also called retain tips or service bulletins) provide procedures to work around issues or solve problems related to the operation of your server.

To find the Tech Tips available for your server:

- 1. Go to http://datacentersupport.lenovo.com and navigate to the support page for your server.
- 2. Click on How To's from the navigation pane.
- 3. Click Article Type \rightarrow Solution from the drop-down menu.

Follow the on-screen instructions to choose the category for the problem that you are having.

Security advisories

Lenovo is committed to developing products and services that adhere to the highest security standards in order to protect our customers and their data. When potential vulnerabilities are reported, it is the responsibility of the Lenovo Product Security Incident Response Team (PSIRT) to investigate and provide information to our customers so they may put mitigation plans in place as we work toward providing solutions.

The list of current advisories is available at the following site:

https://datacentersupport.lenovo.com/product_security/home

Specifications

Summary of the features and specifications of the server. Depending on the model, some features might not be available, or some specifications might not apply.

Specification category	"Technical specifications" on page 3	"Mechanical specifications" on page 9	"Environmental specifications" on page 10
Content	 Processor Memory M.2 Drive Storage expansion Expansion slots Graphics processing unit (GPU) Integrated functions and I/O connectors Network Storage controller System fan Electrical input Minimal configuration for debugging Operating systems 	 Dimension Weight 	 Acoustical noise emissions Ambient temperature management Environment

Refer to the below table for specifications categories and the content of each category.

Technical specifications

Summary of the technical specifications of server. Depending on the model, some features might not be available, or some specifications might not apply.

Processor

One multi-core Intel Xeon D-2700 processor in Ball-Grid Array (BGA) package:

- Scalable up to 16 cores
- Supports TDP up to 100W

For a list of supported processors, see: http://datacentersupport.lenovo.com.

Memory

See "Memory module installation rules and order" on page 53 for detailed information about memory configuration and setup.

- Slots: 4 dual inline memory module (DIMM) connectors
- Memory module types:
 - Double-data-rate 4 (TruDDR4) error correcting code (ECC) 3200 MHz registered DIMM (RDIMM)

Note: Memory operates at up to 2933 MHz, depending on the processor selected.

- Capacity:
 - 16 GB (2Rx8)
 - 32 GB (2Rx4, 2Rx8)
 - 64 GB (2Rx4)
- Total capacity
 - Minimum: 16 GB
 - Maximum: 256 GB

For a list of supported memory modules, see: https://serverproven.lenovo.com.

M.2 Drive

M.2 boot drives

• Up to two 80 mm (2280) NVMe M.2 boot drives

M.2 storage drives

- Up to eight NVMe M.2 storage drives of the following drive form factors:
 - 80 mm (2280)
 - 110 mm (22110)

For a list of supported M.2 drives, see: https://serverproven.lenovo.com.

Storage expansion

Supported storage expansion varies by model.

- M.2 storage drives
 - Up to eight NVMe M.2 storage drives of the following drive form factors:
 - 80 mm (2280)
 - 110 mm (22110)
- Hot-swap drives
 - Up to two 7mm SATA/NVMe hot-swap drives

Expansion slots

Supported expansion slots vary by model.

- Slot 1 to 2 (I/O module board): NVMe Gen3 x1 M.2 boot drives
- Slot 3 (Left wing of riser assembly) supports one of the following:
 - One PCIe Gen4 x16 FH/HL adapter
 - One PCIe Gen4 x16 HH/HL adapter
 - One NVMe Gen4 x4 M.2 storage drive
- Slot 4 to 6 (Left wing of riser assembly): NVMe Gen4 x4 M.2 storage drives
- Slot 7 (Right wing of riser assembly) supports one of the following:
 - One PCIe Gen4 x16 HH/HL adapter
 - One NVMe Gen4 x4 M.2 storage drive
- Slot 8 to 10 (Right wing of riser assembly): NVMe Gen4 x4 M.2 storage drives
- Slot 11 to 12 (Bottom M.2 cabled adapter): NVMe Gen3 x4 M.2 storage drives

Note: When Slot 3 to 6 support M.2 storage drives, Slot 11 to 12 are disabled.

Graphics processing unit (GPU)

Supports up to two low-profile PCIe GPU adapters

Integrated functions and I/O connectors

- Lenovo XClarity Controller (XCC), which provides service processor control and monitoring functions, video controller, and remote keyboard, video, mouse, and remote drive capabilities.
 - The server supports Lenovo XClarity Controller 2 (XCC2). For additional information about Lenovo XClarity Controller 2 (XCC2), refer to https://pubs.lenovo.com/lxcc-overview/.

• Front I/O connectors

Note: The slot for Bluetooth antenna is on the front of the server. For the models without wireless module, install the Bluetooth antenna filler to the corresponding slot for proper operation. The Bluetooth antenna filler is in the material box. See "Front view" on page 21 to locate the Bluetooth antenna filler.

- One XCC system management port (10/100/1000 Mbps RJ-45) on the rear to connect to a systemsmanagement network. This RJ-45 connector is dedicated to the Lenovo XClarity Controller functions.
- Two USB 3.2 Gen 1 (5 Gbps) Type-A connectors
- One USB 3.2 Gen 1 (5 Gbps) Type-C connector with display support
- One USB 2.0 Type-C connector with Lenovo XClarity Controller management
- Two 2.5GbE RJ-45 connectors
- Depending on the model, one of the following groups of Ethernet connectors:
 - With 10/25GbE I/O module board installed: four 10/25GbE SFP28 connectors

Note: The transmission speed of SFP28 connectors could be 10 Gbps or 25 Gbps, depending on the processor selected. Processors with at least 16 cores support transmission speed of 25 Gbps.

- With 1GbE I/O module board installed: four 1GbE RJ-45 connectors
- Rear I/O connector

- One RJ-45 RS-232 serial console connector for OS/BIOS or XCC

Network

Ethernet connectors

- Two 2.5GbE RJ-45 connectors
- Depending on the model, one of the following groups of Ethernet connectors:
 - With 10/25GbE I/O module board installed: four 10/25GbE SFP28 connectors

Note: The transmission speed of SFP28 connectors could be 10 Gbps or 25 Gbps, depending on the processor selected. Processors with at least 16 cores support transmission speed of 25 Gbps.

- With 1GbE I/O module board installed: four 1GbE RJ-45 connectors

Ethernet adapters

· Up to two low-profile PCIe Ethernet adapters

Wireless module

The models with wireless module support the following:

- One x86 WLAN module (Intel AX210)
 - With the x86 WLAN feature, SE360 V2 is able to connect to wireless network. The WLAN connection established by x86 WLAN can serve as the main or backup network connection of the system. The x86 WLAN connection and the wired network connection can be failover to each other.

Notes:

- The x86 WLAN module (Intel AX210) officially supports Microsoft Windows Server operating system.
- Some non-Windows operating systems with corresponding inbox driver might be able to support the x86 WLAN module (Intel AX210). For a list of operating systems supporting Intel AX210, see *ThinkEdge SE360 V2 Product Guide* on https://lenovopress.lenovo.com/.
- One XCC WLAN and Bluetooth module
 - With XCC WLAN feature, SE360 V2 supports remote management with WLAN connection. Before connecting XCC to WLAN, set the network connection for XCC to access and enable XCC WLAN feature. See "XCC WLAN configuration" on page 369 for more information.
 - Supporting Bluetooth 5.3
 - Bluetooth connection to the system can be established with ThinkShield Edge Mobile Management App, and be used to complete Mobile App activation procedure. See "Activate or unlock the system" on page 363 for more information.

Storage controller

Software RAID

- Intel VROC SATA RAID: supports RAID level 0, 1
- Intel VROC NVMe RAID
 - VROC Standard: supports RAID level 0, 1, 10 and requires an activation key.
 - VROC Premium: supports RAID level 0, 1, 5, 10 and requires an activation key.
- With Intel VROC, SE360 V2 supports the following RAID configurations:
 - M.2 boot drives: NVMe RAID (RAID level 0, 1)
 - Storage drives:
 - SATA RAID (RAID level 0, 1) for 7mm SATA storage drives
 - NVMe RAID (RAID level 0, 1, 5, 10) for 7mm NVMe storage drives and M.2 NVMe storage drives

Notes:

- Mixing storage drives and boot drives in one RAID array is not supported.
- The storage drives in the following groups are supported to configure in one RAID array with drives of the same group. Drives in different groups cannot be in the same RAID array.
 - M.2 storage drives on the left wing of riser assembly (Slot 3 to 6)
 - M.2 storage drives on the right wing of riser assembly (Slot 7 to 10)
 - 7mm storage drives (Bay 0, 1) and M.2 storage drives on the bottom M.2 cabled adapter (Slot 11, 12)
- For more information about RAID configuration, see RAID configuration.
- For more information about acquiring and installing the activation key, see https://fod.lenovo.com/lkms.

System fan

- Two 80 mm x 80 mm x 56 mm dual-rotor fans, supporting one of the following air flow directions:
 - Front-to-rear air flow direction
 - Rear-to-front air flow direction (supporting dust filter measurement feature)

Notes:

- With air flow sensor board installed, SE360 V2 BMC supports dust filter measurement feature to check the status of the rear dust filter. See "Set dust filter measurement" on page 371 for more information.
- Specific mounting options of SE360 V2 require specific fan air flow direction. See "Configuration guide" on page 57 for more information.

Electrical input

The models with DC/DC power module board (Output 12V): one of the following

Note: If applicable, before connecting DC power source to the server, remove the header from the corresponding power connector. See "Rear view" on page 25 to locate the power connector and remove the header.

Dual 12-48V variable DC power source input

Note: To connect DC power source with ThinkEdge SE360 V2 DC Terminal Block Cable, see "DC terminal block cable" on page 41 for more information.

• Up to two 300W (230V/115V) external power adapters

Notes: When one or two 300W external power adapters are installed, keep ambient temperature lower than 40°C, and the following configuration is required:

- Mounting option: Desktop mount
- One of the following riser assembly:
 - PCle riser + 7mm backplane riser assembly with the following configuration:
 - 8 core processor
 - 1GbE I/O module board
 - Up to two 7mm SATA drives
 - Bottom M.2 adapter is not supported
 - Wireless module is not supported
 - M.2 riser + M.2 adapter riser assembly
 - M.2 riser + 7mm backplane riser assembly

The models with internal power supply (AC power module board):

• Single 500W (230V/115V) AC power source input

Supported external power adapters:

As required by COMMISSION REGULATION (EU) 2019/1782 of 1 October 2019 laying down ecodesign requirements for external power supplies pursuant to Directive 2009/125/EC of the European Parliament and of the Council and repealing Commission Regulation (EC) No 278/2009 (ErP Lot7) for the external power supply of the product.

ThinkEdge 300W 230V/115V External Power Supply				
Information published	Value and precision	Unit		
Manufacturer's name	Lenovo	-		
Model identifier	ADL300SDC3A	-		
Input voltage	100-240	V		
Input AC frequency	50-60	Hz		
Output voltage	20.0	V		
Output current	15.0	A		
Output power	300.0	W		
Average active efficiency	90.00	%		
Efficiency at low load (10 %)	88.07	%		
No-load power consumption	0.15	W		

Minimal configuration for debugging

- One DRAM memory module in DIMM slot 1
- Depending on the model, one of the following power source:
 - One 300W external power adapter
 - AC power source input
 - DC power source input
- One 2280 NVMe M.2 drive in Slot 1 on the I/O module board
- Two system fans

Operating systems

Supported and certified operating systems:

- Microsoft Windows Server
- VMware ESXi
- Red Hat Enterprise Linux
- SUSE Linux Enterprise Server

Notes:

- The x86 WLAN module (Intel AX210) officially supports Microsoft Windows Server operating system.
- Some non-Windows operating systems with corresponding inbox driver might be able to support the x86 WLAN module (Intel AX210). For a list of operating systems supporting Intel AX210, see *ThinkEdge SE360 V2 Product Guide* on https://lenovopress.lenovo.com/.

References:

- Complete list of available operating systems: https://lenovopress.lenovo.com/osig.
- OS deployment instructions, see "Deploy the operating system" on page 375.

Mechanical specifications

Summary of the mechanical specifications of server. Depending on the model, some features might not be available, or some specifications might not apply.

Dimension

Node

- Height: 84.5 mm (3.33 inches)
- Width: 212 mm (8.35 inches)
- Depth: 317.5 mm (12.5 inches)

Node with node sleeve

- Height: 95.95 mm (3.78 inches)
- Width: 295 mm (11.61 inches)
- Depth: 345.7 mm (13.61 inches)

Enclosure

- Height: 87 mm (3.43 inches)
- Width: 482.1 mm (18.98 inches)
- Depth: 466 mm (18.35 inches)

Weight

```
Node
```

```
• Maximum: 6.5 kg (14.33 lbs)
```

Node with node sleeve

```
• Maximum: 9.54 kg (21.03 lbs)
```

Enclosure

```
• Maximum (with two nodes installed): 16.66 kg (36.73 lbs)
```

Environmental specifications

Summary of the environmental specifications of server. Depending on the model, some features might not be available, or some specifications might not apply.

Acoustical noise emissions

The server has the following acoustic noise emissions declaration:

- Sound power level (LwAd)
 - Idling:
 - Min: 5.4 Bel
 - Typical: 5.4 Bel
 - Max: 5.5 Bel
 - Operating:
 - Min: 5.7 Bel
 - Typical: 6.1 Bel
 - Max: 7.2 Bel
- Sound pressure level (LpAm):
 - Idling:
 - Min: 43.6 dBA
 - Typical: 43.5 dBA
 - Max: 44.5 dBA
 - Operating:
 - Min: 45.8 dBA
 - Typical: 50.0 dBA
 - Max: 61.1 dBA

Notes:

- These sound levels were measured in controlled acoustical environments according to procedures specified by ISO7779 and are reported in accordance with ISO 9296. The operating profile is represented by 80% CPU TDP or 70%/30% storage read/write or 100% GPU workload.
- The declared acoustic sound levels are based on the specified configurations, which may change depending on configuration/conditions.
 - Min: 1x 80W CPU, 2x 16GB RDIMMs, 1GbE I/O module board, 1 x NVMe M.2 boot drive, 2x SATA SSDs, 2x NVMe M.2 data drives, DC power module board (PMB), no dust filter, rear-to-front fan direction
 - Typical: 1x 80W CPU, 4x 16GB RDIMMs, 10/25GbE I/O module board, 1 x NVMe M.2 boot drive, 1x NVIDIA A2 GPU, 4x NVMe M.2 data drives, no dust filter, DC power module board (PMB), rear-to-front fan direction
 - Max: 1x 100W CPU, 4x 64GB RDIMMs, 10/25GbE I/O module board, 2 x NVMe M.2 boot drives, 2x NVIDIA A2 GPU, 2x NVMe M.2 data drives, DC power module board (PMB), no dust filter, rear-to-front fan direction
- Government regulations (such as those prescribed by OSHA or European Community Directives) may govern noise level exposure in the workplace and may apply to you and your server installation. The actual sound pressure levels in your installation depend upon a variety of factors, including the number of racks in the installation; the size, materials, and configuration of the room; the noise levels from other equipment; the room ambient temperature, and employee's location in relation to the equipment. Further, compliance with such government regulations depends on a variety of additional factors, including the duration of employees' exposure and whether employees wear hearing protection. Lenovo recommends that you consult with qualified experts in this field to determine whether you are in compliance with the applicable regulations.

Acoustic modes

ThinkEdge SE360 V2 supports three acoustic modes with different acoustic performance.

- Disabled: The server operates at default fan speeds.
- Mode 1: The operation of system fans is optimized to lower the overall noise level of the server.
 - Mode 1 supports ambient temperature lower than 35°C. When ambient temperature is over 35°C, system will
 operate at default fan speed.
 - Performance degradation may occur at heavy workloads.
- Mode 2: The operation of system fans is optimized to lower the overall noise level of the server further than Mode 1.
 - Mode 2 supports configurations with 4-core, 8-core or 12-core processor at ambient temperature lower than 35°
 C. When ambient temperature is over 35°C, system will operate at default fan speed.
 - Performance degradation may occur at heavy workloads.

To change the acoustic mode, enter the Setup Utility and go to System settings \rightarrow Operating Modes \rightarrow Acoustic mode.

Ambient temperature management

- Most of the configurations of SE360 V2 support operating at temperature of 55°C or lower. Specific configuration supports operating at -20°C to 65°C. See "Environment" on page for the details of configuration supporting extended operation temperature.
- The following components can operate at temperature of 55°C or lower and require proper ambient temperature to prevent performance degradation:
 - When one of the following components is installed, keep ambient temperature lower than 45°C for proper operation. If the ambient temperature is over 45°C, performance degradation or throttled event might occur.
 - 16 core processor
 - NVMe M.2 drives
 - NVMe U.3 drives
 - When one of the following drives is installed in Slot 7 to 10 (M.2 Bay 6 to 9) with heavy workload, keep ambient temperature lower than 40°C for proper operation. If the ambient temperature is over 40°C, performance degradation or throttled event might occur.
 - NVMe M.2 drives
 - NVMe U.3 drives
 - When a 300W external power adapter is installed, keep ambient temperature lower than 40°C to prevent performance degradation. If the ambient temperature is over 40°C, performance degradation or throttled event might occur.
- The following components can operate at temperature of 50°C or lower. Keep ambient temperature lower than 45°C to prevent performance degradation:
 - ThinkSystem NVIDIA A2 16GB PCIe Gen4 Passive GPU
 - ThinkSystem NVIDIA L4 PCIe Gen4 Passive GPU
- The following components can operate at temperature of 45°C or lower:
 - ThinkSystem Qualcomm Cloud AI 100
 - ThinkSystem Intel Flex 140 GPU

Environment

ThinkEdge SE360 V2 complies with ASHRAE Class A4 specifications. System performance may be impacted when operating temperature is outside ASHRAE A4 specification or fan failed condition with ambient temperature over 25°C . ThinkEdge SE360 V2 is supported in the following environment:

- Air temperature:
 - Operating
 - ASHRAE Class H1: 5°C to 25°C (41°F to 77°F); the maximum ambient temperature decreases by 1°C for every 500 m (1640 ft) increase in altitude above 900 m (2,953 ft).
 - ASHRAE Class A2: 10°C to 35°C (50°F to 95°F); the maximum ambient temperature decreases by 1°C for every 300 m (984 ft) increase in altitude above 900 m (2,953 ft).
 - ASHRAE Class A3: 5°C to 40°C (41°F to 104°F); the maximum ambient temperature decreases by 1°C for every 175m (574 ft) increase in altitude above 900 m (2,953 ft).
 - ASHRAE Class A4: 5°C to 45°C (41°F to 113°F); the maximum ambient temperature decreases by 1°C for every 125m (410 ft) increase in altitude above 900 m (2,953 ft).
 - Server off: 5°C to 45°C (41°F to 113°F)
 - Extended operation temperature (with limited configuration):
 - Server on: -20°C to 65°C (-4°F to 149°F), to 70°C for 16 hours(158°F)
 - Server off: -20°C to 65°C (-4°F to 149°F)

Notes: The configurations support extended operation temperature require:

- 12 core processor
- Fans with rear-to-front air flow direction
- One of the following electrical input:
 - Dual 12-48V variable DC power source input
 - Single 500W (230V/115V) AC power source input
- All installed DIMMs are RDIMM Extended Temperature
- All installed M.2 drives are M.2 SSD (Industrial)
- No GPU adapter or Ethernet adapter installed
- Shipment/storage: -40°C to 65°C (-40°F to 140°F)
- Maximum altitude: 3050 m (10,000 ft)
- Relative Humidity (non-condensing):
 - Operating: 8% to 90%, maximum dew point: 24°C (75.2°F)
 - Shipment/storage: 8% to 90%, maximum dew point : 27°C (80.6°F)
 - Non-operating (unpacked) storage can pass the following condition: 5% to 95% at 38.7°C (101.7°F) maximum dry-bulb temperature for 48 hrs.
- Particulate contamination
 - SE360 V2 supports a dust filter installed at rear of the node. The dust filter has a Minimum Efficiency Rating Value (MERV) of 5, per ASHRAE 52.2-2017 / 80% Average Arrestance per ASHRAE 52.1-1992.
 - SE360 V2 2U2N Enclosure supports a set of dust filters installed in the front shipping bracket. The dust filter set has a Minimum Efficiency Rating Value (MERV) of 5, per ASHRAE 52.2-2017 / 80% Average Arrestance per ASHRAE 52.1-1992.
 - SE360 V2 complies with IP3X Ingress Protection per ANSI/IEC60529-2020 Degrees of Protection Provided by Enclosures (IP Code)
 - Notes: The configurations with one of the following PCIe adapters do not comply with IP3X standard:
 - ThinkSystem Qualcomm Cloud AI 100
 - ThinkSystem Intel Flex 140 12GB Gen4 Passive GPU
 - ThinkSystem Intel X710-T4L 10GBase-T 4-Port PCIe Ethernet Adapter
 - ThinkSystem Intel E810-DA2 10/25GbE SFP28 2-Port PCIe Ethernet Adapter

Attention: Airborne particulates and reactive gases acting alone or in combination with other environmental factors such as humidity or temperature might pose a risk to the server. For information about the limits for particulates and gases, see "Particulate contamination" on page 14.

Shock and vibration specifications

The following information is a summary of the shock and vibration specifications of the server. Depending on the model, some features might not be available, or some specifications might not apply.

Table 1. Shock and vibration specifications

Mounting type of ThinkEdge SE360 V2	Shock (when the server is in operation)	Shock (when the server is not in operation, such as in shipping)	Vibration (when the server is in operation)	Vibration (when the server is not in operation, such as in shipping)
Desktop mount (standing alone)	Half-sine wave, 15G 11ms	Trapezoidal wave, 50G 167 inch/sec	5-100 Hz, 0.15 Grms, 30 mins	2-200 Hz, 1.04 Grms, 15 mins
Rack mount (in 2U2N enclosure)	Half-sine wave, 15G 3ms	Free-fall drop height: 100mm Equivalent shock: 152 inch/sec, 2-3 ms	5-500 Hz, 0.21 Grms, 15mins	2-200 Hz, 0.8 Grms, 15 mins
DIN-rail mount	Half-sine wave, 15G 11ms	Not applicable	5-100 Hz, 0.15 Grms, 30 mins	Not applicable
Wall mount	 Half-sine wave, 40G 6ms Half-sine wave, 30G 11ms 	Not applicable	 1.91 Grms, 10- 500z, 30 mins 1.04 Grms, 10- 500z, 1 hr 	Not applicable
Ceiling mount	Not applicable	Not applicable	 1.91 Grms, 10- 500z, 30 mins 1.04 Grms, 10- 500z, 1 hr 	Not applicable

Particulate contamination

Attention: Airborne particulates (including metal flakes or particles) and reactive gases acting alone or in combination with other environmental factors such as humidity or temperature might pose a risk to the device that is described in this document.

Risks that are posed by the presence of excessive particulate levels or concentrations of harmful gases include damage that might cause the device to malfunction or cease functioning altogether. This specification sets forth limits for particulates and gases that are intended to avoid such damage. The limits must not be viewed or used as definitive limits, because numerous other factors, such as temperature or moisture content of the air, can influence the impact of particulates or environmental corrosives and gaseous contaminant transfer. In the absence of specific limits that are set forth in this document, you must implement practices that maintain particulate and gas levels that are consistent with the protection of human health and safety. If Lenovo determines that the levels of particulates or gases in your environment have caused damage to the device, Lenovo may condition provision of repair or replacement of devices or parts on implementation of appropriate remedial measures to mitigate such environmental contamination. Implementation of such remedial measures is a customer responsibility.

Table 2. Limits for particulates and gases

Contaminant	Limits
Reactive gases	Severity level G1 as per ANSI/ISA 71.04-19851:
	• The copper reactivity level shall be less than 200 Angstroms per month (Å/month \approx 0.0035 $\mu g/cm^2$ -hour weight gain). ²
	• The silver reactivity level shall be less than 200 Angstroms per month (Å/month \approx 0.0035 µg/ cm²-hour weight gain). ³
	• The reactive monitoring of gaseous corrosivity must be conducted approximately 5 cm (2 in.) in front of the rack on the air inlet side at one-quarter and three-quarter frame height off the floor or where the air velocity is much higher.
Airborne particulates	Data centers must meet the cleanliness level of ISO 14644-1 class 8.
	For data centers without airside economizer, the ISO 14644-1 class 8 cleanliness might be met by choosing one of the following filtration methods:
	The room air might be continuously filtered with MERV 8 filters.
	• Air entering a data center might be filtered with MERV 11 or preferably MERV 13 filters.
	For data centers with airside economizers, the choice of filters to achieve ISO class 8 cleanliness depends on the specific conditions present at that data center.
	 The deliquescent relative humidity of the particulate contamination should be more than 60% RH.⁴
	• Data centers must be free of zinc whiskers. ⁵
¹ ANSI/ISA-71.0 contaminants. I	04-1985. Environmental conditions for process measurement and control systems: Airborne nstrument Society of America, Research Triangle Park, North Carolina, U.S.A.
² The derivation product in Å/mo	of the equivalence between the rate of copper corrosion growth in the thickness of the corrosion onth and the rate of weight gain assumes that Cu ₂ S and Cu ₂ O grow in equal proportions.
³ The derivation product in Å/mo	of the equivalence between the rate of silver corrosion growth in the thickness of the corrosion onth and the rate of weight gain assumes that Ag_2S is the only corrosion product.
⁴ The deliquesc enough water to	ent relative humidity of particulate contamination is the relative humidity at which the dust absorbs b become wet and promote ionic conduction.
⁵ Surface debris electrically cond reveals no zinc	s is randomly collected from 10 areas of the data center on a 1.5 cm diameter disk of sticky ductive tape on a metal stub. If examination of the sticky tape in a scanning electron microscope whiskers, the data center is considered free of zinc whiskers.

Marine certificated models

Information of SE360 V2 marine certificated models.

ThinkEdge SE360 V2 has been issued with EU RO MR (European Union Recognized Organization Mutual Recognition) type approval certificate by Det Norske Veritas[®] (DNV[®]). The certification only applies to specific preconfigured models of SE360 V2. See *ThinkEdge SE360 V2 Product Guide* on https://lenovopress.lenovo.com/ for more information of preconfigured models.

- "Environmental specifications" on page 15
- "Technical specifications" on page 16
- "Mounting option" on page 17

Environmental specifications

- Extended operation temperature (with limited configuration supported by marine certificated models):
 - Server on: -20°C to 65°C (-4°F to 149°F), to 70°C for 16 hours (158°F)

- Shock and vibration specifications:
 - Shock: 5G/15ms, 20 times shock in each axis with 3 axes
 - Vibration: Q-factor<5; Amplification<10; 90 mins in each resonance frequency

Technical specifications

Table 3. Technical specifications of marine certificated models

Parts	Specifications
Processor	One-socket Intel [®] Xeon [®] D-2752TER with 12 cores
Memory	Up to 4x 32GB TruDDR4 3200 MHz (2Rx4 1.2V) RDIMM Extended Temperature
M.2 Drives	 M.2 boot drives: Up to two NVMe M.2 Extended Temperature drives M.2 storage drives: Up to eight NVMe M.2 Extended Temperature drives
Integrated functions and I/O connectors	 Lenovo XClarity Controller (XCC), which provides service processor control and monitoring functions, video controller, and remote keyboard, video, mouse, and remote drive capabilities. The server supports Lenovo XClarity Controller 2 (XCC2). For additional information about Lenovo XClarity Controller 2 (XCC2), refer to https://
	Front I/O connectors
	Note: For the models without wireless module, install the Bluetooth antenna filler to the corresponding slot for proper operation. The Bluetooth antenna filler is in the material box. See "Front view" on page 21 to locate the Bluetooth antenna filler.
	 One XCC system management port (10/100/1000 Mbps RJ-45) on the rear to connect to a systems-management network. This RJ-45 connector is dedicated to the Lenovo XClarity Controller functions.
	 Two USB 3.2 Gen 1 (5 Gbps) Type-A connectors
	 One USB 3.2 Gen 1 (5 Gbps) Type-C connector with display support
	 One USB 2.0 Type-C connector with Lenovo XClarity Controller management
	 Two 2.5GbE RJ-45 connectors
	 Depending on the model, one of the following groups of Ethernet connectors:
	 With 10/25GbE I/O module board installed: four 10/25GbE SFP28 connectors
	Note: The transmission speed of SFP28 connectors could be 10 Gbps or 25 Gbps, depending on the processor selected. Processors with at least 16 cores support transmission speed of 25 Gbps.
	 With 1GbE I/O module board installed: four 1GbE RJ-45 connectors
	Rear I/O connector
	 One RJ-45 RS-232 serial console connector for OS/BIOS or XCC
Storage controller	Intel VROC NVMe RAID
System fan	Two 80 mm x 80 mm x 56 mm dual-rotor fans with rear-to-front air flow direction
Electrical input	Single 500W (230V/115V) AC power source input

Table 3. Technical specifications of marine certificated models (continued)

Parts	Specifications
Minimal configuration for debugging	 One DRAM memory module in DIMM slot 1 AC power source input One 2280 NVMe M.2 drive in Slot 1 on the I/O module board Two system fans
Operating systems	 Microsoft Windows Server 2019 or higher Microsoft Azure Local VMware ESXi 7.0 U3 or higher Red Hat Enterprise Linux 8.6 or higher SUSE Linux Enterprise Server 15 SP4 or higher Ubuntu Server 20.04 LTS 64-bit or higher References: Complete list of available operating systems: https://lenovopress.lenovo.com/

Mounting option

The mounting option supported by marine certificated models is wall mount only.

The reinforced cover of wall mount configuration is designed for marine certificated models.

To install the reinforced cover, see Install a node to the wall or the ceiling.

Management options

The XClarity portfolio and other system management options described in this section are available to help you manage the servers more conveniently and efficiently.

Overview

Options	Description
	Baseboard management controller (BMC)
	Consolidates the service processor functionality, Super I/O, video controller, and remote presence capabilities into a single chip on the server system board (system board assembly).
	Interface
Lenovo XClarity Controller	CLI application
	Web GUI interface
	Mobile application
	Redfish API
	Usage and downloads
	https://pubs.lenovo.com/lxcc-overview/
	Application that reports the XCC events to local OS system log.
	Interface
	CLI application
Lenovo XCC Logger Otility	Usage and downloads
	 https://pubs.lenovo.com/lxcc-logger-linux/
	 https://pubs.lenovo.com/lxcc-logger-windows/
	Centralized interface for multi-server management.
	Interface
	Web GUI interface
Lenovo XClarity Administrator	Mobile application
	REST API
	Usage and downloads
	https://pubs.lenovo.com/lxca/
	Portable and light toolset for server configuration, data collection, and firmware updates. Suitable both for single-server or multi-server management contexts.
Lenovo XClarity Essentials toolset	Interface
	OneCLI: CLI application
	Bootable Media Creator: CLI application, GUI application
	UpdateXpress: GUI application
	Usage and downloads
	https://pubs.lenovo.com/lxce-overview/

Options	Description	
	UEFI-based embedded GUI tool on a single server that can simplify management tasks.	
	Interface	
	Web interface (BMC remote access)	
	GUI application	
Lenovo XClarity Provisioning Manager	Usage and downloads	
	https://pubs.lenovo.com/lxpm-overview/	
	Important: Lenovo XClarity Provisioning Manager (LXPM) supported version varies by product. All versions of Lenovo XClarity Provisioning Manager are referred to as Lenovo XClarity Provisioning Manager and LXPM in this document, unless specified otherwise. To see the LXPM version supported by your server, go to https:// pubs.lenovo.com/lxpm-overview/.	
	Series of applications that integrate the management and monitoring functionalities of the Lenovo physical servers with the software used in a certain deployment infrastructure, such as VMware vCenter, Microsoft Admin Center, or Microsoft System Center while delivering additional workload resiliency.	
Lenovo XClarity Integrator	Interface	
	GUI application	
	Usage and downloads	
	https://pubs.lenovo.com/lxci-overview/	
	Application that can manage and monitor server power and temperature.	
	Interface	
Lenovo XClarity Energy	Web GUI Interface	
Manager	Usage and downloads	
	https://datacentersupport.lenovo.com/solutions/Invo-Ixem	
	Application that supports power consumption planning for a server or rack.	
	Interface	
Lenovo Capacity Planner	Web GUI Interface	
	Usage and downloads	
	https://datacentersupport.lenovo.com/solutions/Invo-lcp	

Functions

		Functions							
	Options	Multi- system mgmt	OS deploy- ment	System configu- ration	Firm- ware up- dates ¹	Event- s/alert moni- toring	Inven- tory/ logs	Pow- er mgmt	Power planning
Lenovo XC	Clarity Controller			\checkmark	$\sqrt{2}$	\checkmark	$\sqrt{4}$		
Lenovo XC	CC Logger Utility					\checkmark			
Lenovo X0 Administra	Clarity ator	\checkmark	\checkmark	\checkmark	$\sqrt{2}$	\checkmark	$\sqrt{4}$		
Lenovo	OneCLI	\checkmark		\checkmark	$\sqrt{2}$	\checkmark	\checkmark		
XClarity Essen- tials	Bootable Media Creator			\checkmark	$\sqrt{2}$		$\sqrt{4}$		
toolset	UpdateXpress			\checkmark	$\sqrt{2}$				
Lenovo XC Manager	Clarity Provisioning		\checkmark	\checkmark	√3		$\sqrt{5}$		
Lenovo XC	Clarity Integrator	\checkmark		\checkmark	\checkmark	\checkmark	\checkmark	$\sqrt{6}$	
Lenovo XC Manager	Clarity Energy	\checkmark				\checkmark		\checkmark	
Lenovo Ca	apacity Planner								$\sqrt{7}$

Notes:

- 1. Most options can be updated through the Lenovo tools. Some options, such as GPU firmware or Omni-Path firmware require the use of supplier tools.
- 2. The server UEFI settings for option ROM must be set to **Auto** or **UEFI** to update firmware using Lenovo XClarity Administrator, Lenovo XClarity Essentials, or Lenovo XClarity Controller.
- 3. Firmware updates are limited to Lenovo XClarity Provisioning Manager, Lenovo XClarity Controller, and UEFI updates only. Firmware updates for optional devices, such as adapters, are not supported.
- 4. The server UEFI settings for option ROM must be set to **Auto** or **UEFI** for detailed adapter card information, such as model name and firmware levels, to be displayed in Lenovo XClarity Administrator, Lenovo XClarity Controller, or Lenovo XClarity Essentials.
- 5. Limited inventory.
- 6. Power management function is supported only by Lenovo XClarity Integrator for VMware vCenter.
- 7. It is highly recommended that you check the power summary data for your server using Lenovo Capacity Planner before purchasing any new parts.

Chapter 2. Server components

This section contains information about each of the components associated with the server.

Front view

This section contains information about the controls, LEDs, and connectors on the front of the server.

The front view of ThinkEdge SE360 V2 varies by model. Refer to the following information for front view identification:

- "Front view with 1GbE I/O module" on page 21
- "Front view with 10/25GbE I/O module" on page 22
- "Front I/O fillers" on page 24

Note: All the connector numbers in this topic are listed from left to right.

Front view with 1GbE I/O module

Note: Depending on the model, your server might look slightly different from the illustration.



Figure 2. Front view with 1GbE I/O module

Table 4.	Components	on the front view	with 1GbE I/C) module

"Left wing of riser assembly" on page 22	 "XCC system management port (10/100/1000 Mbps RJ- 45)" on page 23
*Right wing of riser assembly" on page 22	8 "2.5GbE RJ-45 connectors (LAN 1 and 2)" on page 23
"Front operator panel" on page 23	"1GbE RJ-45 connectors (LAN 3 to 6)" on page 23 LAN 6 with shared-NIC feature for Lenovo XClarity Controller
"USB 3.2 Gen 1 (5 Gbps) Type-A connectors (USB 1 and 2)" on page 23	 Bluetooth antenna or Bluetooth antenna filler" on page For the models without wireless module, install the Bluetooth antenna filler to the corresponding slot for proper operation.
"USB 3.2 Gen 1 (5 Gbps) Type-C connector with display support (USB 3)" on page 23	11 "XCC WLAN antennas" on page 24
"USB 2.0 Type-C connector with Lenovo XClarity Controller management (USB 4)" on page 23	12 "x86 WLAN antennas" on page 24

Front view with 10/25GbE I/O module

Note: Depending on the model, your server might look slightly different from the illustration.



Figure 3. Front view with 10/25GbE I/O module

Table 5.	Components	on the fro	ont view with	h 10/25GbE	I/O module
----------	------------	------------	---------------	------------	------------

"Left wing of riser assembly" on page 22	"XCC system management port (10/100/1000 Mbps RJ-45)" on page 23
"Right wing of riser assembly" on page 22	8 "2.5GbE RJ-45 connectors (LAN 1 and 2)" on page 23
"Front operator panel" on page 23	"10/25GbE SFP28 connectors (LAN 3 to 6)" on page 23 LAN 6 with shared-NIC feature for Lenovo XClarity Controller
"USB 3.2 Gen 1 (5 Gbps) Type-A connectors (USB 1 and 2)" on page 23	 Bluetooth antenna or Bluetooth antenna filler" on page 23 For the models without wireless module, install the Bluetooth antenna filler to the corresponding slot for proper operation.
"USB 3.2 Gen 1 (5 Gbps) Type-C connector with display support (USB 3)" on page 23	11 "XCC WLAN antennas" on page 24
"USB 2.0 Type-C connector with Lenovo XClarity Controller management (USB 4)" on page 23	12 "x86 WLAN antennas" on page 24

Riser assembly

Depending on the model, the riser assembly supports one of the following configurations:

Left wing of riser assembly	Right wing of riser assembly
One PCIe Gen4 x16 FH/HL adapter	Four NVMe Gen4 x4 M.2 storage drives
Two 7mm hot-swap SATA/NVMe drives	Four NVMe Gen4 x4 M.2 storage drives
Four NVMe Gen4 x4 M.2 storage drives	Four NVMe Gen4 x4 M.2 storage drives
One PCIe Gen4 x16 FH/HL adapter	One PCIe Gen4 x16 HH/HL adapter
Two 7mm hot-swap SATA/NVMe drives	One PCIe Gen4 x16 HH/HL adapter
One PCIe Gen4 x16 HH/HL adapter + geotracking module	One PCIe Gen4 x16 HH/HL adapter
One PCIe Gen4 x16 HH/HL adapter + geotracking module	Four NVMe Gen4 x4 M.2 storage drives

See "Slot and drive bay numbering" on page 33 to identify the slot and drive bay numbering of riser assembly.

Front operator panel

See "Front operator panel LEDs" on page 379 for more information.

USB 3.2 Gen 1 (5 Gbps) Type-A connectors (USB 1 and 2)

Connect a USB device, such as a mouse, keyboard, or other devices, to either of these connectors.

USB 3.2 Gen 1 (5 Gbps) Type-C connector with display support (USB 3)

Connect a USB device, such as a mouse, keyboard, monitor, or other devices, to either of this connector. This connector supports display.

USB 2.0 Type-C connector with Lenovo XClarity Controller management (USB 4)

Connection to Lenovo XClarity Controller is primarily intended for users with a mobile device running the Lenovo XClarity Controller mobile application. When a mobile device is connected to this USB port, an Ethernet over USB connection is established between the mobile application running on the device and the Lenovo XClarity Controller.

Only one mode is supported:

BMC only mode

In this mode, the USB port is always solely connected to Lenovo XClarity Controller.

XCC system management port (10/100/1000 Mbps RJ-45)

The server has a 1GbE RJ-45 connector dedicated to Lenovo XClarity Controller (XCC) functions. Through the system management port, you can access the Lenovo XClarity Controller directly by connecting your laptop to the management port using an Ethernet cable. Make sure that you modify the IP settings on the laptop so that it is on the same network as the server default settings. A dedicated management network provides additional security by physically separating the management network traffic from the production network.

See the following for more information:

- "Set the network connection for the Lenovo XClarity Controller" on page 355
- "XCC system management port (10/100/1000 Mbps RJ-45) and LAN port LEDs" on page 386

B D LAN ports (LAN 1 to 6)

Connect an Ethernet cable to either of these connectors for LAN connection. See "XCC system management port (10/100/1000 Mbps RJ-45) and LAN port LEDs" on page 386 for more information.

LAN 6 supports shared-NIC feature for Lenovo XClarity Controller. This connector can be used both for operating system networking and for remote management.

Note: The transmission speed of SFP28 connectors could be 10 Gbps or 25 Gbps, depending on the processor selected. Processors with at least 16 cores support transmission speed of 25 Gbps.

10 Bluetooth antenna or Bluetooth antenna filler

Bluetooth antenna is an optional part, available for the models with wireless module. For the models without wireless module, install the Bluetooth antenna filler for proper operation.

M XCC WLAN antennas

WLAN antennas are optional parts, available for the models with wireless module. Two antennas for XCC WLAN can be installed in ThinkEdge SE360 V2. The models without wireless module come with SMA fillers.

12 x86 WLAN antennas

WLAN antennas are optional parts, available for the models with wireless module. Two antennas for x86 WLAN can be installed in ThinkEdge SE360 V2. The models without wireless module come with SMA fillers.

Front I/O fillers

Install the I/O fillers when the connectors are not used. The connectors could be damaged without proper protection of the fillers.

Note: Depending on the model, your server might look slightly different from the illustration.



Figure 4. Front I/O fillers for 1GbE I/O module

∎ USB Type-A filler (x2)	■ RJ-45 filler (x7)
2 USB Type-C filler (x2)	



Figure 5. Front I/O fillers for 10/25GbE I/O module

■ USB Type-A filler (x2)	B RJ-45 filler (x3)
2 USB Type-C filler (x2)	4 SFP28 filler (x4)

Rear view

This section contains information about the LEDs and connectors on the rear of the server.

Note: Depending on the model, your server might look slightly different from the illustration.

- "Rear view with DC PIB module" on page 25
- "Rear view with AC PIB module" on page 27
- "Rear I/O filler" on page 28

Rear view with DC PIB module



Figure 6. Rear view with DC PIB module

Table 6. Components on the rear view

"Rear operator panel" on page 26	"Power connector 1" on page 26
2 "RJ-45 RS-232 serial console connector for OS/BIOS or XCC" on page 26	Power connector 2" on page 26
3 "PMB status LED" on page 26	8 "x86 WLAN antennas" on page 27
"Threaded studs for grounding" on page 26	9 "XCC WLAN antennas" on page 27
"Lock hole for Kensington lock" on page 26	

Rear operator panel

See "Rear operator panel LEDs" on page 382 for more information.

RJ-45 RS-232 serial console connector for OS/BIOS or XCC

Connect an external RJ-45 serial COMM console cable to this RS-232 serial console with RJ-45 connector.

PMB status LED

See "PMB status LED" on page 381 for more information.

4 Threaded studs for grounding

Connect the grounding wires to these lugs.

Lock hole for Kensington lock

Install Kensington lock in this lock hole to secure the server.

6 7 Power connectors

Connect DC power source to these connectors. Make sure the power source is connected properly.

To connect DC power source with ThinkEdge SE360 V2 DC Terminal Block Cable, see "DC terminal block cable" on page 41 for more information.

If applicable, before connecting DC power source to the server, remove the header from the corresponding power connector.

1. Loosen the two captive screws that secure the header; then, remove the header from the power connector.


Figure 7. Removing the header

2. Store the header for future use.

Note: Install the header when the power connector is not used. The connector could be damaged without proper protection.

x86 WLAN antennas

WLAN antennas are optional parts, available for the models with wireless module. Two antennas for x86 WLAN can be installed in ThinkEdge SE360 V2. The models without wireless module come with SMA fillers.

XCC WLAN antennas

WLAN antennas are optional parts, available for the models with wireless module. Two antennas for XCC WLAN can be installed in ThinkEdge SE360 V2. The models without wireless module come with SMA fillers.

Rear view with AC PIB module



Figure 8. Rear view with AC PIB module

Table 7. Components on the rear view

"Rear operator panel" on page 28	"Power connector" on page 28	
2 "PMB status LED" on page 28	"x86 WLAN antennas" on page 28	

Table 7. Components on the rear view (continued)

"Lock hole for Kensington lock" on page 28	*XCC WLAN antennas" on page 28
4 "RJ-45 RS-232 serial console connector for OS/BIOS or XCC" on page 28	

1 Rear operator panel

See "Rear operator panel LEDs" on page 382 for more information.

2 PMB status LED

See "PMB status LED" on page 381 for more information.

B Lock hole for Kensington lock

Install Kensington lock in this lock hole to secure the server.

A RJ-45 RS-232 serial console connector for OS/BIOS or XCC

Connect an external RJ-45 serial COMM console cable to this RS-232 serial console with RJ-45 connector.

Power connector

Connect AC power source to this connector. Make sure the power source is connected properly.

3 x86 WLAN antennas

WLAN antennas are optional parts, available for the models with wireless module. Two antennas for x86 WLAN can be installed in ThinkEdge SE360 V2. The models without wireless module come with SMA fillers.

7 XCC WLAN antennas

WLAN antennas are optional parts, available for the models with wireless module. Two antennas for XCC WLAN can be installed in ThinkEdge SE360 V2. The models without wireless module come with SMA fillers.

Rear I/O filler

Install the I/O fillers when the connectors are not used. The connectors could be damaged without proper protection of the fillers.

Note: Depending on the model, your server might look slightly different from the illustration.



Figure 9. Rear I/O filler for DC PIB module



Figure 10. Rear I/O filler for AC PIB module

1 RJ-45 filler (x1)

Top view

This section contains the components visible from the top of the server.



Figure 11. Top view

Note: Depending on the model, your server might look slightly different from the illustration.

 Table 8. Components visible from the top view

🖪 Fan 1	9 Processor		
2 Fan 2	10 Processor air baffle		
Rear operator panel	III Air flow sensor board (on the bottom side of processor air baffle) (Optional)		
4 Power input board (PIB) module	12 Top intrusion switch		
DC power module board (DC PMB) or internal power supply unit (AC PMB)	B Processor side SMA assembly or SMA filler		
DIMM slot 3 and 4	14 PMB side SMA assembly or SMA filler		
Front operator panel	IS Wireless adapter (Optional)		
B DIMM slot 1 and 2			

Bottom view

This section contains the components visible from the bottom of the server.



Figure 12. Bottom view

Note: Depending on the model, your server might look slightly different from the illustration.

Table 9. Components visible from the bottom view

Bottom intrusion switch	4 Bottom air baffle	
2 I/O module board	System security keylock	
B Bottom M.2 cabled adapter (Optional)		

System-board layout

The illustrations in this section provide information about the connectors, switches, and jumpers that are available on the system board.

For more information about the LEDs that are available on the system board, see "System-board LEDs" on page 385.

System-board connectors

The following illustration shows the internal connectors on the system board.



Figure 13. System-board connectors

Air flow switch connector	14 Power module board (PMB) connector	
2 Intrusion switch connector 15 GND busbar for PMB		
B Fan 1 connector	15 P12V busbar for PMB	
Air flow sensor board connector	17 MicroSD socket	
Fan 2 connector	18 Riser slot	
B PCIe Gen 3 / SATA connector	19 TCM connector	

Table 10. System-board connectors (continued)

PCIe Gen 4 MCIO 1 connector	20 Wireless adapter connector 1	
B PCIe Gen 4 MCIO 2 connector	21 I/O module board signal connector	
M.2 cabled adapter / PCIe cabled riser card power connector	22 Wireless adapter connector 2	
10 PIB connector	23 Operator panel connector	
III GPU power connector	24 I/O module board power connector	
M.2 cabled adapter power connector	25 3V security battery (CR2032)	
B 3V system battery (CR2032)		

System-board switches

The following illustration shows the location of the switches on the system board.

Note: If there is a clear protective sticker on the top of the switch blocks, you must remove and discard it to access the switches.

Important:

- 1. Before you change any switch settings or move any jumpers, turn off the server; then, disconnect all power cords and external cables. Review the following information:
 - https://pubs.lenovo.com/safety_documentation/
 - "Installation Guidelines" on page 49
 - "Handling static-sensitive devices" on page 52
 - "Power off the server" on page 56
- 2. Any system-board switch or jumper block that is not shown in the illustrations in this document are reserved.



Figure 14. System-board switches

The following table describes the functions of the switches on the system board.

Switches	Switch	Switch name	Usage description		
block	number		On	Off	
1 SW22	1	Serial function selection	Accesses XCC via the serial console connector.	Normal (default)	
	2	(Reserved)	(Reserved)	Normal (default)	
	1	XClarity Controller boot backup	The node boots by using a backup of the XCC firmware	Normal (default)	
	2	CMOS clear	Clears the real-time clock (RTC) registry	Normal (default)	
	3	Password override	Overrides the power-on password	Normal (default)	
2 SW1	4	(Reserved)	(Reserved)	Normal (default)	
	5 (Reserved)	(Reserved)	(Reserved)	Normal (default)	
	6	Machine Engine (ME) recovery override	ME boots to recovery	Normal (default)	
	7	(Reserved)	(Reserved)	Normal (default)	
	8	(Reserved)	(Reserved)	Normal (default)	
	1	Machine Engine (ME) firmware security override	Enables ME update mode	Normal (default)	
	2	XCC force update	Enables XCC force update	Normal (default)	
	3	FPGA power permission override	Ignores Power Permission and allows system to power-on	Normal (default)	
3 SW18	4	Force XCC reset	Forces XCC to reset	Normal (default)	
	5	Force XCC CPU reset	Forces XCC and CPU to reset	Normal (default)	
	6	(Reserved)	(Reserved)	Normal (default)	
	7	Force FPGA reset	Forces FPGA to reset	Normal (default)	
	8	(Reserved)	(Reserved)	Normal (default)	

Table 11. System-board switches

Slot and drive bay numbering

This section contains slot and drive bay numbering information of SE360 V2.



Slot and drive bay numbering

Left wing of riser assembly	2 Right wing of riser assembly		
Supports one of the following:	Supports one of the following:		
PCle Slot 3	PCle Slot 7		
• "Slot 3 to 6 / M.2 Bay 2 to 5" on page 34	• "Slot 7 to 10 / M.2 Bay 6 to 9" on page 35		
• "Bay 0, 1" on page 34			
B Bottom layer of the node			
(Optional) "Bottom M.2 cabled adapter: Slot 11, 12 / M.2 Bay 10, 11" on page 36			
"I/O module board: Slot 1, 2 / M.2 Bay 0, 1" on page 36			

Slot 3 to 6 / M.2 Bay 2 to 5 on M.2 cabled adapter



Bay 0, 1

• 7mm drive Bay 0 and 1

- The upper bay: Bay 0
- The lower bay: Bay 1

Slot 7 to 10 / M.2 Bay 6 to 9 on M.2 adapter



Slot 11, 12 / M.2 Bay 10, 11 on bottom M.2 cabled adapter



Slot 1, 2 / M.2 Bay 0, 1 on I/O module board



System LEDs

See the following section for information on available system LEDs.

For more information, refer to "Troubleshooting by system LEDs" on page 379.

Chapter 3. Parts list

Identify each of the components that is available for your server with the parts list.

For more information about ordering parts:

- 1. Go to http://datacentersupport.lenovo.com and navigate to the support page for your server.
- 2. Click Parts.
- 3. Enter the serial number to view a listing of parts for your server.

It is highly recommended that you check the power summary data for your server using Lenovo Capacity Planner before purchasing any new parts.

Note: Depending on the model, your server might look slightly different from the illustration.

The parts listed in the following table are identified as one of the following:

- **T1:** Tier 1 customer replaceable unit (CRU). Replacement of Tier 1 CRUs is your responsibility. If Lenovo installs a Tier 1 CRU at your request with no service agreement, you will be charged for the installation.
- **T2:** Tier 2 customer replaceable unit (CRU). You may install a Tier 2 CRU yourself or request Lenovo to install it, at no additional charge, under the type of warranty service that is designated for your server.
- F: Field replaceable unit (FRU). FRUs must be installed only by trained service technicians.
- **C:** Consumable and Structural parts. Purchase and replacement of consumable and structural parts (components, such as a filler or bezel) is your responsibility. If Lenovo acquires or installs a structural component at your request, you will be charged for the service.

Enclosure components



Figure 15. Enclosure components

Table 12. Enclosure parts list

Description	Туре		
For more information about ordering parts:			
1. Go to http://datacentersupport.lenovo.com and navigate to the support page for your server.			
2. Click Parts .			
3. Enter the serial number to view a listing of parts for your server.			
T1			
Networking dust filter	T1		
B Rack dust filter T1			
Image: A state of the state of			
Rear shipping bracket	T1		
S Node filler	С		

Node components



Figure 16. Node components

Table	13	Node	narts	list
rabie	10.	NOUE	pairs	1131

Description		Description	Туре		
For more information about ordering parts:					
1. Go to http://datacentersupport.lenovo.com and navigate to the support page for your server.					
2. Click Parts .					
3. Enter the serial number to view a listing of parts for your server.					
PCle adapter	F	31 Wireless adapter	F		
PCle low-profile filler C		32 Chassis	F		
B Rear dust filter T1 BB x86 WLAN module		F			
4 Top cover		34 XCC WLAN and Bluetooth module	F		

Table 13.	Node	parts list	(continued)
-----------	------	------------	-------------

Description	Туре	Description	
5 Top cover (supporting geotracking)	T1	Bluetooth antenna with cable	F
S Processor air baffle	F	36 Bluetooth antenna filler	С
Air flow sensor board	F	1GbE I/O module board	F
Enclosure bracket	T1	38 M.2 drive	T2
Processor heat sink	F	39 M.2 drive heat sink	F
10 System board	F	40 10/25GbE I/O module board	F
III CMOS battery (CR2032)	С	41 Bottom cover for 1GbE I/O module	T1
12 MicroSD card	T1	42 7mm drive filler	С
13 Memory module	T2	43 7mm hot-swap drive	T1
14 Memory module tool	T1	44 Bottom cover for 10/25GbE I/O module	T1
15 Rear operator panel	F	45 Riser cage (PCIe+7mm drive)	F
16 PMB air baffle	T1	45 Riser cage (M.2+7mm drive)	F
17 Intrusion switch with cable	T2	47 PCIe cabled riser card	F
18 Intrusion switch bracket	T1	48 M.2 riser card	F
19 SMA bracket	F	49 PCIe riser card	F
20 SMA filler	С	50 Riser cage (M.2+M.2)	F
DC power input board (PIB) module	F	51 Riser cage (PCIe+PCIe)	F
22 DC power module board (PMB)	F	52 Riser cage (M.2+PCIe)	F
23 Kensington lock	T1	53 Riser cage (PCIe+PCIe+geotracking)	F
24 WLAN antenna	T2	54 Riser cage (M.2+PCIe+geotracking)	F
25 Bottom air baffle	T1	55 M.2 adapter	F
26 AC power input board (PIB) module	F	56 M.2 cabled adapter	F
27 Internal power supply unit (AC PMB)	F	57 7mm drive backplane 2	F
28 External DC terminal block cable	T1	58 7mm drive backplane 1	F
External 300W bridge cable	T1	59 Fan (rear-to-front airflow)	T2
30 Front operator panel	F	50 Fan (front-to-rear airflow)	T2

Power cords

Several power cords are available, depending on the country and region where the server is installed.

To view the power cords that are available for the server:

1. Go to:

http://dcsc.lenovo.com/#/

- 2. Click Preconfigured Model or Configure to order.
- 3. Enter the machine type and model for your server to display the configurator page.

4. Click **Power** \rightarrow **Power Cables** to see all line cords.

Notes:

- For your safety, a power cord with a grounded attachment plug is provided to use with this product. To avoid electrical shock, always use the power cord and plug with a properly grounded outlet.
- Power cords for this product that are used in the United States and Canada are listed by Underwriter's Laboratories (UL) and certified by the Canadian Standards Association (CSA).
- For units intended to be operated at 115 volts: Use a UL-listed and CSA-certified cord set consisting of a minimum 18 AWG, Type SVT or SJT, three-conductor cord, a maximum of 15 feet in length and a parallel blade, grounding-type attachment plug rated 15 amperes, 125 volts.
- For units intended to be operated at 230 volts (U.S. use): Use a UL-listed and CSA-certified cord set consisting of a minimum 18 AWG, Type SVT or SJT, three-conductor cord, a maximum of 15 feet in length and a tandem blade, grounding-type attachment plug rated 15 amperes, 250 volts.
- For units intended to be operated at 230 volts (outside the U.S.): Use a cord set with a grounding-type attachment plug. The cord set should have the appropriate safety approvals for the country in which the equipment will be installed.
- Power cords for a specific country or region are usually available only in that country or region.

DC terminal block cable

Connect the SE360 V2 node to DC power source with ThinkEdge SE360 V2 DC Terminal Block Cable.

- For more information of ThinkEdge SE360 V2 DC Terminal Block Cable, see https://serverproven.lenovo.com.
- Connect the terminal block cable to the power connector and threaded stud at the rear of node. See "Rear view" on page 25 to locate the power connector and threaded stud.
- For proper connection between DC power source and the terminal block cable, refer to the following information:

From	Label	Wire type	Wire color
Power connector	1	Positive	Red
Power connector	2	Positive	Red
Power connector	3	Positive	Red
Power connector	4	Negative	Black
Power connector	5	Negative	Black
Power connector	6	Negative	Black
Threaded stud	N/A	Grounding	Yellow/Green

Table 14. ThinkEdge SE360 V2 DC Terminal Block Cable pin assignment

Chapter 4. Unboxing and setup

Information in this section assists you on unboxing and setting up the server. When unboxing the server, check if the items in the package are correct, and learn where to find information of server serial number and Lenovo XClarity Controller access. Make sure to follow the instructions in "Server setup checklist" on page 46 when setting up the server.

Server package contents

When you receive your server, verify that the shipment contains everything that you expected to receive.

The server package includes the following items:

- Server
- Rail installation kit*. Installation guide is provided in the package.
- Material box, including items such as power cords*, accessory kit, and printed documents.

Notes:

- Some of the items listed are available on select models only.
- Items marked with asterisk(*) are optional.

If any item is missing or damaged, contact your place of purchase. Ensure that you retain your proof of purchase and packing material. They might be required to receive warranty service.

Identify the server and access the Lenovo XClarity Controller

This section contains instruction on how to identify your server and where to find the Lenovo XClarity Controller access information.

Identifying your server

When you contact Lenovo for help, the machine type, model, and serial number information help support technicians to identify your server and provide faster service.

The illustration below shows the location of the ID label which contains the model number, machine type, and serial number of the server. You can also add other system information labels to the front of the server in the customer label spaces.



Figure 17. Location of the ID label

FCC ID and IC Certification information

For the models with wireless module, the FCC and IC Certification information is identified by a label located on the edge server as shown in the following illustration.



Figure 18. Location of the FCC ID and IC Certification label

Lenovo XClarity Controller network access label

In addition, the Lenovo XClarity Controller network access label is attached to the pull-out information tab located near the lower right corner in the front of the chassis, with MAC address and secure activation code accessible with a pull.



Figure 19. Lenovo XClarity Controller network access label on the pull-out information tab

Service information QR code

On the inside surface of the top cover, there is a quick response (QR) code that provides mobile access to service information. You can scan the QR code with a mobile device using a QR code reader application and get quick access to the Service Information web page. The Service Information web page provides additional information for parts installation and replacement videos, and error codes for solution support.



Figure 20. Service information QR code

Server setup checklist

Use the node setup checklist to ensure that you have performed all tasks that are required to set up your node.

The server setup procedure varies depending on the configuration of the server when it was delivered. In some cases, the server is fully configured and you just need to connect the server to the network and a power source, and then you can power on the server. In other cases, the server needs to have hardware options installed, requires hardware and firmware configuration, and requires an operating system to be installed.

The following steps describe the general procedure for setting up a server.

Setup the server hardware

Complete the following procedures to setup the server hardware.

- 1. Unpack the server package. See "Server package contents" on page 43.
- 2. Install any required hardware or server options. See the related topics in Chapter 5 "Hardware replacement procedures" on page 49.
- 3. If necessary, install the rail to a standard rack cabinet. Follow the instruction in *Rail Installation Guide* that comes with the rail installation kit.
- 4. If necessary, mount the server or install the server to an enclosure. See "Configuration guide" on page 57.
- 5. Connect all external cables to the server. See Chapter 2 "Server components" on page 21 for connectors locations.

Typically, you will need to connect the following cables:

• Connect server to the power source

Note: If applicable, before connecting DC power source to the server, remove the header from the corresponding power connector. See "Rear view" on page 25 to locate the power connector and remove the header.

- Connect server to the data network
- Connect the server to the storage device
- Connect the server to the management network
- 6. For the models without wireless module, install the Bluetooth antenna filler to the corresponding slot for proper operation. The Bluetooth antenna filler is in the material box. See "Front view" on page 21 to locate the Bluetooth antenna filler.
- 7. Install the I/O fillers when the connectors are not used. The connectors could be damaged without proper protection of the fillers. The I/O fillers are in the material box. See "Front I/O fillers" on page 24 and "Rear I/O filler" on page 28 to distinguish the I/O fillers.
- 8. If the security LED of the server is blinking, the server is in System Lockdown Mode. Activate or unlock the system for operation. See "Activate or unlock the system" on page 363.
- 9. Power on the server.

Power button location and power LED are specified in:

- Chapter 2 "Server components" on page 21
- "Troubleshooting by system LEDs" on page 379

The server can be turned on (power LED on) in any of the following ways:

- You can press the power button.
- The server can restart automatically after a power interruption.
- The server can respond to remote power-on requests sent to the Lenovo XClarity Controller.

Note: You can access the management processor interface to configure the system without powering on the server. Whenever the server is connected to power, the management processor interface is available. For details about accessing the management server processor, see "Opening and Using the XClarity Controller Web Interface" section in the XCC documentation compatible with your server at https://pubs.lenovo.com/lxcc-overview/.

10. Validate the server. Make sure that the power LED, Ethernet connector LED, and network LED are lit with green light, which means the server hardware was set up successfully.

See "System LEDs" on page 36 for more information on the LED indications.

Configure the system

Complete the following procedures to configure the system. For detailed instructions, refer to Chapter 7 "System configuration" on page 355.

- 1. Set the network connection for the Lenovo XClarity Controller to the management network.
- 2. Update the firmware for the server, if necessary.
- 3. Configure the firmware for the server.

The following information is available for RAID configuration:

- https://lenovopress.lenovo.com/lp0578-lenovo-raid-introduction
- https://lenovopress.lenovo.com/lp0579-lenovo-raid-management-tools-and-resources
- 4. Install the operating system.

- 5. Back up the server configuration.
- 6. Install the applications and programs for which the server is intended to be used.
- 7. Configure ThinkEdge security features. See "Activate/unlock the system and configure ThinkEdge security features" on page 362.

Chapter 5. Hardware replacement procedures

This section provides installation and removal procedures for all serviceable system components. Each component replacement procedure references any tasks that need to be performed to gain access to the component being replaced.

Installation Guidelines

Before installing components in your server, read the installation guidelines.

Before installing optional devices, read the following notices carefully:

Attention: Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.

- Read the safety information and guidelines to ensure your safety at work:
 - A complete list of safety information for all products is available at:

https://pubs.lenovo.com/safety_documentation/

- The following guidelines are available as well: "Working inside the server with the power on" on page 51 and "Handling static-sensitive devices" on page 52.
- Make sure the components you are installing are supported by your server.
 - For a list of supported optional components for the server, see https://serverproven.lenovo.com.
 - For the option package contents, see https://serveroption.lenovo.com/.
- For more information about ordering parts:
 - 1. Go to http://datacentersupport.lenovo.com and navigate to the support page for your server.
 - 2. Click Parts.
 - 3. Enter the serial number to view a listing of parts for your server.
- When you install a new server, download and apply the latest firmware. This will help ensure that any known issues are addressed, and that your server is ready to work with optimal performance. Go to https://datacentersupport.lenovo.com/products/servers/thinkedge/se360v2/7dam/downloads/driver-list/ to download firmware updates for your server.

Important: Some cluster solutions require specific code levels or coordinated code updates. If the component is part of a cluster solution, verify the latest Best Recipe code level menu for cluster supported firmware and driver before you update the code.

- If you replace a part, such as an adapter, that contains firmware, you might also need to update the firmware for that part. For more information about updating firmware, see "Update the firmware" on page 355.
- It is good practice to make sure that the server is working correctly before you install an optional component.
- Keep the working area clean, and place removed components on a flat and smooth surface that does not shake or tilt.
- Do not attempt to lift an object that might be too heavy for you. If you have to lift a heavy object, read the following precautions carefully:
 - Make sure that you can stand steadily without slipping.
 - Distribute the weight of the object equally between your feet.

- Use a slow lifting force. Never move suddenly or twist when you lift a heavy object.
- To avoid straining the muscles in your back, lift by standing or by pushing up with your leg muscles.
- Back up all important data before you make changes related to the disk drives.
- Have a small flat-blade screwdriver, a small Phillips screwdriver, and a T8 torx screwdriver available.
- To view the error LEDs on the system board (system board assembly) and internal components, leave the power on.
- You do not have to turn off the server to remove or install hot-swap drives or hot-plug USB devices. However, you must turn off the server before you perform any steps that involve removing or installing adapter cables, and you must disconnect the power source from the server before you perform any steps that involve removing or installing a riser card.
- Blue on a component indicates touch points, where you can grip to remove a component from or install it in the server, open or close a latch, and so on.
- Except PSU, orange on a component or a orange on or near a component indicates that the component can be hot-swapped if the server and operating system support hot-swap capability, which means that you can remove or install the component while the server is still running. (Orange can also indicate touch points on hot-swap components.) See the instructions for removing or installing a specific hot-swap component for any additional procedures that you might have to perform before you remove or install the component.
- The red strip on the drives, adjacent to the release latch, indicates that the drive can be hot-swapped if the server and operating system support hot-swap capability. This means that you can remove or install the drive while the server is still running.

Note: See the system specific instructions for removing or installing a hot-swap drive for any additional procedures that you might need to perform before you remove or install the drive.

• After finishing working on the server, make sure you reinstall all safety shields, guards, labels, and ground wires.

Safety inspection checklist

Use the information in this section to identify potentially unsafe conditions with your server. As each machine was designed and built, required safety items were installed to protect users and service technicians from injury.

Note: This device is not intended for use in the direct field of view at visual display workplaces. To avoid incommoding reflections at visual display workplaces, this device must not be placed in the direct field of view.

CAUTION:

This equipment must be installed or serviced by trained personnel, as defined by the NEC, IEC 62368-1 & IEC 60950-1, the standard for Safety of Electronic Equipment within the Field of Audio/Video, Information Technology and Communication Technology. Lenovo assumes you are qualified in the servicing of equipment and trained in recognizing hazards energy levels in products. Access to the equipment is by the use of a tool, lock and key, or other means of security, and is controlled by the authority responsible for the location.

Important: Electrical grounding of the server is required for operator safety and correct system function. Proper grounding of the electrical outlet can be verified by a certified electrician.

Use the following checklist to verify that there are no potentially unsafe conditions:

- 1. Make sure that the power is off and the power cord is disconnected.
- 2. Check the power cord.

- Make sure that the third-wire ground connector is in good condition. Use a meter to measure thirdwire ground continuity for 0.1 ohm or less between the external ground pin and the frame ground.
- Make sure that the power cord is the correct type.

To view the power cords that are available for the server:

a. Go to:

http://dcsc.lenovo.com/#/

- b. Click Preconfigured Model or Configure to order.
- c. Enter the machine type and model for your server to display the configurator page.
- d. Click **Power** \rightarrow **Power Cables** to see all line cords.
- Make sure that the insulation is not frayed or worn.
- 3. Check for any obvious non-Lenovo alterations. Use good judgment as to the safety of any non-Lenovo alterations.
- 4. Check inside the server for any obvious unsafe conditions, such as metal filings, contamination, water or other liquid, or signs of fire or smoke damage.
- 5. Check for worn, frayed, or pinched cables.
- 6. Make sure that the power-supply cover fasteners (screws or rivets) have not been removed or tampered with.

System reliability guidelines

Review the system reliability guidelines to ensure proper system cooling and reliability.

Make sure the following requirements are met:

- Adequate space around the server must be spared to allow server cooling system to work properly. Leave approximately 50 mm (2.0 in.) of open space around the front and rear of the server. Do not place any object in front of the fans.
- For proper cooling and airflow, refit the server cover before you turn the power on. Do not operate the server for more than 30 minutes with the server cover removed, for it might damage server components.
- Cabling instructions that come with optional components must be followed.
- A failed fan must be replaced within 48 hours after malfunction.
- A removed hot-swap drive must be replaced within two minutes after removal.
- Every air baffle that comes with the server must be installed when the server starts (some servers might come with more than one air baffle). Operating the server with a missing air baffle might damage the processor.

Working inside the server with the power on

You might need to keep the power on with the server cover removed to look at system information on the display panel or to replace hot-swap components. Review these guidelines before doing so.

Attention: The server might stop and data loss might occur when internal server components are exposed to static electricity. To avoid this potential problem, always use an electrostatic-discharge wrist strap or other grounding systems when working inside the server with the power on.

- Avoid loose-fitting clothing, particularly around your forearms. Button or roll up long sleeves before working inside the server.
- Prevent your necktie, scarf, badge rope, or hair from dangling into the server.
- Remove jewelry, such as bracelets, necklaces, rings, cuff links, and wrist watches.

- Remove items from your shirt pocket, such as pens and pencils, in case they fall into the server as you lean over it.
- Avoid dropping any metallic objects, such as paper clips, hairpins, and screws, into the server.

Handling static-sensitive devices

Review these guidelines before you handle static-sensitive devices to reduce the possibility of damage from electrostatic discharge.

Attention: Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.

- Limit your movement to prevent building up static electricity around you.
- Take additional care when handling devices during cold weather, for heating would reduce indoor humidity and increase static electricity.
- Always use an electrostatic-discharge wrist strap or other grounding system, particularly when working inside the server with the power on.
- While the device is still in its static-protective package, touch it to an unpainted metal surface on the outside of the server for at least two seconds. This drains static electricity from the package and from your body.
- Remove the device from the package and install it directly into the server without putting it down. If it is necessary to put the device down, put it back into the static-protective package. Never place the device on the server or on any metal surface.
- When handling a device, carefully hold it by the edges or the frame.
- Do not touch solder joints, pins, or exposed circuitry.
- Keep the device from others' reach to prevent possible damages.

Memory module installation rules and order

Memory modules must be installed in a specific order based on the memory configuration that you implement and the number of memory modules installed in the server.

Supported memory types

For information on the types of memory module supported by this server, see "Memory" section in "Technical specifications" on page 3.

Information about optimizing memory performance and configuring memory is available at the Lenovo Press website:

https://lenovopress.lenovo.com/servers/options/memory

In addition, you can take advantage of a memory configurator, which is available at the following site:

https://dcsc.lenovo.com/#/memory_configuration

Specific information about the required installation order of memory modules in your server based on the system configuration and memory mode that you are implementing is shown below.

Memory modules and processor layout



Figure 21. Memory modules and processor layout

The memory-channel configuration table below shows the relationship between the processor, memory controllers, memory channels, and memory module slot numbers.

Tahle 15	Channel and	I slot information	of DIMMs	around a	nrocessor
Table IJ.	Grianner and	SIGUINIONNALION	UI DIIVIIVIS	arounu a	processor

Rear						
Controller	iMC	0	Processor	iM	C1	
Channel	Channel 0	Channel 1		Channel 1	Channel 0	
DIMM slot number	1	2		3	4	
Front						

Memory module installation guideline

- This server supports "Independent mode" on page 55.
- This server supports the following type of memory modules:
 - Double-data-rate 4 (TruDDR4) error correcting code (ECC) 3200 MHz registered DIMM (RDIMM)
- When you replace a DIMM, the server provides automatic DIMM enablement capability without requiring you to use the Setup Utility to enable the new DIMM manually.

Attention:

- Do not mix x4 and x8 DIMMs.
- Install DIMMs of the same speed for optimal performance. Otherwise, the BIOS will find and run the lowest speed among all channels.

DRAM DIMMs installation order

This section contains information of how to install DRAM DIMMs properly.

Independent memory mode installation order

In independent memory mode, memory channels can be populated with DIMMs in any order and you can populate all channels for the processor in any order with no matching requirements. Independent memory mode provides the highest level of memory performance, but lacks failover protection.

Independent Mode

Independent mode provides high performance memory capability. You can populate all channels with no matching requirements.

Independent memory mode guidelines:

- Individual memory channels can run at different DIMM timings, but all channels must run at the same interface frequency.
- Populate memory channel 0 first.

Table 16. Memory population in independent mode

	Memory Module Slot Number			
Number of Memory Modules	1	2	3	4
1	\checkmark			
2	\checkmark			\checkmark
4*	\checkmark	\checkmark	\checkmark	\checkmark

*DIMM configurations that support Software Guard Extensions (SGX), see "Enable Software Guard Extensions (SGX)" on page 374 to enable this feature.

M.2 storage drive installation rules and order

This section contains information on the M.2 storage drive installation rules and order.

The following expansion slots(Slot 3-12) / M.2 bays(M.2 Bay 2 to 11) support M.2 storage drives:

- Slot 3 to 6 / M.2 Bay 2 to 5 on M.2 cabled adapter (Left wing of riser assembly)
- Slot 7 to 10 / M.2 Bay 6 to 9 on M.2 adapter (Right wing of riser assembly)
- Slot 11, 12 / M.2 Bay 10, 11 on bottom M.2 cabled adapter (Bottom layer of the node)

The available slots / M.2 bays vary by configuration.

Follow the rules below when installing M.2 storage drives:

General rule

- The installation order when mixing drives of different capacity: Drives of smaller capacity → drives of larger capacity.
- The slot / M.2 bays are numbered to indicate the installation order. When installing M.2 storage drives, start from the lowest numbered slot / M.2 bay which supports M.2 storage drive.

Installation rules and order: Non-RAID configuration

For non-RAID configuration, mixing M.2 storage drives of different form factor is allowed.

Number of M.2 storage drivesOne, three, five, or seven 80 mm
(2280) M.2 drive(s)Zero, two, four, six, or eight 80 mm
(2280) M.2 drive(s)One, three, five, or seven 110 mm
(22110) M.2 drive(s)110 mm drives → keep one slot as
empty → 80 mm drives80 mm drives → 110 mm drivesZero, two, four, six, or eight 110
mm (22110) M.2 drive(s)110 mm drives → 80 mm drives110 mm drives → 80 mm drives

See the following table for the installation order of non-RAID configuration.

Installation rules and order: RAID configuration

For RAID configuration, mixing M.2 storage drives of different form factor is **not allowed**.

Power on and power off the server

Follow the instructions in this section to power on and power off the server.

Power on the server

After the server performs a short self-test (power status LED flashes quickly) when connected to input power, it enters a standby state (power status LED flashes once per second).

Power button location and power LED are specified in:

- Chapter 2 "Server components" on page 21
- "Troubleshooting by system LEDs" on page 379

The server can be turned on (power LED on) in any of the following ways:

- You can press the power button.
- The server can restart automatically after a power interruption.
- The server can respond to remote power-on requests sent to the Lenovo XClarity Controller.

For information about powering off the server, see "Power off the server" on page 56.

Power off the server

The server remains in a standby state when it is connected to a power source, allowing the Lenovo XClarity Controller to respond to remote power-on requests. To remove all power from the server (power status LED off), you must disconnect all power cables.

Power button location and power LED are specified in:

- Chapter 2 "Server components" on page 21
- "Troubleshooting by system LEDs" on page 379

To place the server in a standby state (power status LED flashes once per second):

Note: The Lenovo XClarity Controller can place the server in a standby state as an automatic response to a critical system failure.

• Start an orderly shutdown using the operating system (if supported by your operating system).

• Press the power button to start an orderly shutdown (if supported by your operating system).

When in a standby state, the server can respond to remote power-on requests sent to the Lenovo XClarity Controller. For information about powering on the server, see "Power on the server" on page 56.

Configuration guide

Follow instructions in this section to remove and install supporting mounting configurations.

- "Mounting options" on page 57
- "Marine certificated configurations" on page 58

Mounting options

ThinkEdge SE360 V2 node is designed to support the following mounting options:

- **Desktop mount:** The node is oriented horizontally with rubber feet installed at the bottom side. For the locations and replacement of rubber feet, see "Rubber feet replacement" on page 277.
- **Rack mount**: Up to two nodes can be installed to an enclosure, and the enclosure can be installed to the rack. See "Rack mount configuration" on page 58.
- **Wall mount/ceiling mount:** With node sleeve, the node can be mounted on the wall or the ceiling. See "Wall mount/ceiling mount configuration" on page 72.
- **DIN-rail mount:** With node sleeve and DIN rail clips, the node can be mounted on a DIN rail. See "DIN rail configuration" on page 89.

Important: The mounting options of SE360 V2 support different system configuration. For proper operation, see the following table for the supported configurations:

	Desktop mount	Rack mount	Wall mount/ ceiling mount	DIN-rail mount	
Wireless module	\checkmark		\checkmark	\checkmark	
Electrical input					
 300W external power adapter* 	1				
DC power source input	\checkmark	V	\checkmark	\checkmark	
AC power source input	\checkmark	\checkmark	\checkmark	\checkmark	
System fan					
 Front-to-rear air flow direction 	\checkmark	\checkmark			
Rear-to-front air flow direction			\checkmark		
Optional components enabling dust filter measurement feature**					

The following components are supported only when fans with rear-to-front air flow direction are installed:

Table 17. Supported configurations of SE360 V2 mounting options (continued)

	Desktop mount	Rack mount	Wall mount/ ceiling mount	DIN-rail mount
Air flow sensor board	\checkmark		\checkmark	\checkmark
Rear dust filter	\checkmark		\checkmark	\checkmark

*When one or two 300W external power adapters are installed, keep ambient temperature lower than 40°C, and the following configuration is required:

- Mounting option: Desktop mount
- One of the following riser assembly:
 - PCIe riser + 7mm backplane riser assembly with the following configuration:
 - 8 core processor
 - 1GbE I/O module board
 - Up to two 7mm SATA drives
 - Bottom M.2 adapter is not supported
 - Wireless module is not supported
 - M.2 riser + M.2 adapter riser assembly
 - M.2 riser + 7mm backplane riser assembly

**With air flow sensor board installed, SE360 V2 BMC supports dust filter measurement feature to check the status of the rear dust filter. See "Set dust filter measurement" on page 371 for more information.

Marine certificated configurations

ThinkEdge SE360 V2 has been issued with EU RO MR (European Union Recognized Organization Mutual Recognition) type approval certificate by Det Norske Veritas[®] (DNV[®]). The certification only applies to specific preconfigured models of SE360 V2. See *ThinkEdge SE360 V2 Product Guide* on https://lenovopress.lenovo.com/ for more information of preconfigured models.

Rack mount configuration

Follow instructions in this section to remove and install the rack mount configuration.

Remove a node from the rack

Follow instructions in this section to remove a node from the rack.

About this task

R006



CAUTION:

Do not place any object on top of a rack-mounted device unless that rack-mounted device is intended for use as a shelf.

Attention:

• Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.

Note: If there is no front shipping bracket installed, start from "Remove the node from the enclosure" on page 60.

Remove the front shipping bracket

Procedure

- Step 1. Loosen the captive screws of the shipping bracket.
 - a. Loosen the three captive screws on the front.
 - b. Loosen the four captive screws on both sides.
 - c. Loosen the captive screw on the top.



Figure 22. Loosening the screws

Step 2. Pull the shipping bracket to remove it from the enclosure.



Figure 23. Removing the shipping bracket

Remove the node from the enclosure S002



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

Attention: Power off the server and peripheral devices and disconnect the power cords and all external cables. See "Power off the server" on page 56.

Procedure

Step 1. Remove the node from the enclosure.

Note: Before removing the node from the enclosure, make sure to disconnect the grounding wires from the grounding studs.

- a. **1** Pull and hold the plungers on the enclosure bracket up to disengage the node from the enclosure.
- b. 2 Push the node out of the enclosure.



Figure 24. Removing the node

Note: A node bay should be installed with a node or a node filler. To install a node filler, insert the filler into the node bay; then, secure the filler with two screws.



Figure 25. Installing the node filler

- Step 2. (Optional) If the node is not to be reinstalled to the enclosure, remove the enclosure bracket from the node.
 - a. Loosen the four screws that secure the enclosure bracket.
 - b. Remove the enclosure bracket.



Figure 26. Removing the enclosure bracket

- Step 3. (Optional) If the node is not to be reinstalled to the enclosure, do the following:
 - Change the machine type for proper operation. See "Change the machine type for operating in an enclosure (trained technician only)" on page 290.
 - When the air flow direction of the system fans is **rear-to-front**, for optimal server operation, it is recommended to install the rear dust filter. See "Install the rear dust filter" on page 104.

Remove the enclosure from the rack

Procedure

Step 1. Loosen the two thumb screws on the front of the enclosure to disengage it from the rack.



Figure 27. Disengaging the enclosure from the rack

- Step 2. Remove the enclosure from the rack.
 - a. O Carefully slide out the enclosure until it stops.
 - b. 2 Depending on the rail kit, press or lift the release latches.
 - c. 3 Carefully pull the enclosure away from the rack.



Figure 28. Removing the enclosure from the rack

- Step 3. Remove the inner rails from the enclosure.
 - a. Loosen the two screws that secure the inner rail.
 - b. Open the front latch on the inner rail.
- c. Slightly push the inner rail to the right and release the inner rail from the mounting pins on the enclosure.
- d. Repeat this procedure to remove the other inner rail.



Figure 29. Removing the inner rail

- Step 4. If necessary, remove the rail kit from the rack. See the *Rail Installation Guide* which comes with the rail kit, or download the *Rail Installation Guide* from "Documents download" on page 415.
- Step 5. If necessary, remove the rear shipping bracket.
 - a. Loosen the fifteen screws that secure the rear shipping bracket.



Figure 30. Loosening the screws

b. Pull the shipping bracket to remove it from the enclosure.



Figure 31. Removing the shipping bracket

Install a node to the rack

Follow instructions in this section to install a node to the rack.

About this task

S002



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

R006



CAUTION:

Do not place any object on top of a rack-mounted device unless that rack-mounted device is intended for use as a shelf.

Attention:

- Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See "Power off the server" on page 56.

Note: To install a node to an enclosure which is already on the rack, start from "Install the node to the enclosure" on page 68.

Install the enclosure to the rack

Procedure

Step 1. If applicable, install the rear shipping bracket.

a. Align the guide pins of the shipping bracket with the holes on the enclosure; then, push the shipping bracket toward the enclosure until it is firmly seated.



Figure 32. Installing the shipping bracket

b. Fasten fifteen screws to secure the shipping bracket.



Figure 33. Fastening the screws

- Step 2. Make sure the rail kit is installed to the rack properly. See the *Rail Installation Guide* which comes with the rail kit, or download the *Rail Installation Guide* from "Documents download" on page 415.
- Step 3. Depending on the rail kit, remove the redundant screws from the enclosure.
 - a. To install the enclosure to ThinkEdge 600mm Ball Bearing Rail Kit, remove the middle one of the three screws; one for each side, total two screws should be removed.



Figure 34. The screw on the enclosure to be removed

b. To install the enclosure to the rail kit except for ThinkEdge 600mm Ball Bearing Rail Kit, remove the screw which is the closest to the rear of the enclosure; one for each side, total two screws should be removed.



Figure 35. The screw on the enclosure to be removed

Step 4. Install the inner rails to the enclosure.

Attention: There are "L" and "R" logos marked on the front of inner rails which represent the left rail and the right rail. Ensure correct rails are installed to the rack accordingly.

- a. Remove the two screws from the side of the enclosure; save the screws for later use.
- b. Align the mounting holes on the inner rail with the corresponding rail mounting pins on the side of the enclosure.
- c. Push the inner rail as shown until the mounting pins on the enclosure are locked in place.
- d. Tighten the two screws to secure the inner rail to the enclosure.
- e. Repeat this procedure to install the other inner rail.



Figure 36. Installing the inner rail

- Step 5. Install the enclosure to the rack.
 - a. Carefully lift the enclosure and align the enclosure with the rails on the rack; then, position the enclosure as shown and push it into the rack.
 - b. 2 Depending on the rail kit, press or lift the release latches.
 - c. ³ Push the enclosure all the way into the rack until the enclosure locks into place with a click.



Figure 37. Installing the enclosure to the rack

Step 6. Fasten the two thumb screws on the front of the enclosure to secure it to the rack.



Figure 38. Securing the enclosure to the rack

Install the node to the enclosure

Procedure

- Step 1. For proper cooling and airflow, make sure that no rear dust filter is installed, and all installed fan modules are with front-to-rear air flow direction.
 - a. If applicable, remove the rear dust filter. See "Remove the rear dust filter" on page 102.

- b. If applicable, install fan modules with front-to-rear air flow direction. See "Install a fan module" on page 153.
- Step 2. If the node was not installed in enclosure previously, before installing the node to the enclosure, change the machine type for proper operation. See "Change the machine type for operating in an enclosure (trained technician only)" on page 290.
- Step 3. If the node comes with WLAN antennas, remove all the WLAN antennas.
 - a. See "Remove the WLAN antennas" on page 306 to remove all the WLAN antennas.
 - b. If applicable, turn the screw between the two SMA connectors clockwise to shorten the connectors into the chassis.

Note: Make sure that the SMA connectors are shortened into the chassis; if the SMA connectors are extended and out of the chassis, the node can not be installed successfully.



Figure 39. Shortening the SMA connectors

1 SMA connectors

- Step 4. Make sure that the enclosure bracket is installed to the node.
 - a. Align the guide pins on the enclosure bracket to the rear of the node.
 - b. Push the enclosure bracket to the node; then, secure the enclosure bracket with four screws.



Figure 40. Installing the enclosure bracket

- Step 5. If a node filler is installed in the node bay, remove it first.
 - a. Loosen the two screws that secure the node filler.
 - b. Remove the node filler from the node bay. Keep the node filler in a safe place for future use.



Figure 41. Removing the node filler

Step 6. Slide the node into the node bay until it clicks into place.



Figure 42. Installing the node

- Step 7. (Optional) If the enclosure is with only one node installed, install a node filler into the vacant node bay.
 - a. Insert the node filler into the node bay.
 - b. Secure the node filler with two screws.



Figure 43. Installing the node filler

Install the front shipping bracket

Attention: When the front shipping bracket is installed, the front operator panel is not accessible. Make sure to complete the following procedure before installing the front shipping bracket:

- 1. Connect the power cable and other necessary external cables to the node.
- 2. Power on the server and any peripheral devices. See "Power on the server" on page 56.

Procedure

Step 1. Push the shipping bracket toward the enclosure until it is firmly seated.



Figure 44. Installing the shipping bracket

- Step 2. Secure the captive screws of the shipping bracket.
 - a. Fasten the captive screw on the top.
 - b. Fasten the four captive screws on both sides.
 - c. Fasten the three captive screws on the front.



Figure 45. Fastening the screws

Wall mount/ceiling mount configuration

Follow instructions in this section to remove and install the wall mount/ceiling mount configuration.

Remove a node from the wall or the ceiling

Follow instructions in this section to remove a node from the wall or the ceiling.

About this task

Attention:

- Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.
- Reserve 500 mm of clearance in front of the node for installation/removal procedure.

Important: This task must be operated by trained technicians.

Note: Depending on the model, your server might look slightly different from the illustration.

Procedure

- Step 1. If applicable, remove the security bezel.
 - a. 1 Unlock the security bezel with the key.
 - b. 2 Press the tab to disengage the security bezel.
 - c. ³ Pivot the security bezel outward, and remove the security bezel.



Figure 46. Removing the security bezel

Step 2. Power off the server and peripheral devices and disconnect the power cords and all external cables. See "Power off the server" on page 56.

S002



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

- Step 3. Remove the node bracket from the wall-mount plate.
 - a. Loosen the eight screws that secure the node bracket.



Figure 47. Removing the node bracket

b. Slide the node bracket until the guide pins on the wall-mount plate are seated in the large opening of the keyhole; then, remove the node bracket from the wall-mount plate.



Figure 48. Removing the node bracket

Step 4. Loosen the four M4 screws and four M6 screws that secure the wall-mount plate; then, remove the wall-mount plate from the wall.



Figure 49. Removing the wall-mount plate

Step 5. If applicable, loosen the six screws that secure the reinforced cover; then, remove the reinforced cover.

Note: The reinforced cover is designed for marine certificated models. See "Marine certificated models" on page 15 for more information.



Figure 50. Removing the reinforced cover

- Step 6. If applicable, remove the WLAN antennas. See "Remove the WLAN antennas" on page 306.
- Step 7. If applicable, turn the screw between the two SMA connectors clockwise to shorten the connectors into the chassis.

Note: Make sure that the SMA connectors are shortened into the chassis; if the SMA connectors are extended and out of the chassis, the node can not be removed successfully.



Figure 51. Shortening the SMA connectors

Step 8. Loosen the eight screws (four for each side) that secure the bottom plate to remove the plate from the node.



Figure 52. Removing the bottom plate

Step 9. Depending on the model, loosen the four screws or thumbscrews that secure the side bracket to remove the bracket from the node; then, repeat the procedure to the other bracket.



Figure 53. Loosening screws to remove the side brackets



Figure 54. Loosening thumbscrews to remove the side brackets

Step 10. If necessary, secure the two side brackets to the bottom plate with eight screws (four for each bracket) to assemble the node bracket.

Note: Make sure to align the "L" and "R" logos on the front of side brackets with the logos on the bottom plate.



Figure 55. Assembling the node sleeve

- Step 11. If necessary, combine the node bracket with the wall-mount plate.
 - a. Align the node bracket with the guide pins on the wall-mount plate.
 - b. Push the node bracket toward the wall-mount plate; then, slide the node bracket until the guide pins are seated in the small opening of keyholes.



Figure 56. Assembling the node sleeve

c. Secure the node bracket with eight screws.



Figure 57. Assembling the node sleeve

After this task is completed

To reinstall the node to the wall, see "Install a node to the wall or the ceiling" on page 80.

Install a node to the wall or the ceiling

Follow instructions in this section to install a node to the wall or the ceiling.

About this task

S002



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

Attention:

- Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See "Power off the server" on page 56.
- Reserve 500 mm of clearance in front of the node for installation/removal procedure.
- The maximal weight of the SE360 V2 node with node sleeve is 9.54 KG (21.03 lbs). For safe installation, the wall to mount the node must be able to support 4 times of the weight, 38.16 KG (84.12 lbs). If not, the surface must be reinforced to meet this standard.
- Avoid existing in-wall utilities, for example, plumbing, natural gas, or electrical input.

Important: This task must be operated by trained technicians.

Note: Depending on the model, your server might look slightly different from the illustration.

Procedure

Step 1. The wall mount configuration requires four M4 screws and four M6 screws. Prepare screws and related parts for this task.

Note: The appropriate length of the screw base should be assessed by qualified professionals.

Table 18. Max screw size for the inner four M4 screws



Table 19. Screw size for the outer four M6 screws



- Step 2. Separate the node bracket from the wall-mount plate.
 - a. Loosen the eight screws that secure the node bracket.



b. Slide the node bracket until the guide pins on the wall-mount plate are seated in the large opening of the keyhole; then, remove the node bracket from the wall-mount plate.



Figure 58. Separating the node bracket

Step 3. Loosen the eight screws that secure the two side brackets (four for each side bracket) to disassemble the node bracket.



Figure 59. Disassembling the node bracket

- Step 4. If applicable, remove the WLAN antennas. See "Remove the WLAN antennas" on page 306.
- Step 5. If applicable, turn the screw between the two SMA connectors clockwise to shorten the connectors into the chassis.

Note: Make sure that the SMA connectors are shortened into the chassis; if the SMA connectors are extended and out of the chassis, the node can not be installed successfully.



Figure 60. Shortening the SMA connectors

Step 6. Depending on the model, fasten four screws or thumbscrews to secure one side bracket to the node; then, repeat the procedure to the other side bracket.

Note: There are "L" and "R" logos marked on the front of side brackets which represent the left bracket and the right bracket (viewed from the front of the node). Make sure to install the brackets with correct orientation shown in the illustration.



Figure 61. Installing the side brackets with screws



Figure 62. Installing the side brackets with thumbscrews

Step 7. Secure the bottom plate to the node with eight screws (four for each side).Note: Make sure to fasten the screws to the screw holes close to the node.



Figure 63. Installing the bottom plate

Step 8. If necessary, secure the reinforced cover with six screws.

Note: The reinforced cover is designed for marine certificated models. See "Marine certificated models" on page 15 for more information.



Figure 64. Installing the reinforced cover

- Step 9. If applicable, fully extend the SMA connectors, and install the WLAN antennas. See "Install the WLAN antennas" on page 328.
- Step 10. (Optional) To mount the node on a flat wall with no screw holes, drill eight screw holes on the wall if necessary.
 - a. Press the wall-mount plate against the mounting location.
 - b. Mark the locations of screw holes with a pencil.
 - c. Drill eight screw holes as marked.





Figure 65. Locations of screw holes

Step 11. Secure the wall-mount plate to the wall with four M4 screws and four M6 screws.



Figure 66. Installing the wall-mount plate



Step 12. Install the node bracket to the wall-mount plate.

- a. Align the node bracket with the guide pins on the wall-mount plate.
- b. Push the node bracket toward the wall-mount plate; then, slide the node bracket until the guide pins are seated in the small opening of keyholes.



Figure 69. Installing the node bracket

c. Secure the node sleeve with eight screws.



Figure 70. Installing the node bracket

- Step 13. Connect the power cable and other necessary external cables to the node.
- Step 14. Power on the server and any peripheral devices. See "Power on the server" on page 56.
- Step 15. (Optional) If necessary, install the security bezel.

Note: When the security bezel is installed, the front operator panel and USB Type-C connectors are not accessible.

a. **1** Insert the tab of security bezel into the slot; then, pivot the security bezel toward the node sleeve until the other side of security bezel clicks into place.

Note: Make sure that the external cables in front of the node go through the corresponding openings of the security bezel.

b. 2 Lock the security bezel with the key, and store the key for future use.



Figure 71. Installing the security bezel

DIN rail configuration

Follow instructions in this section to remove and install the DIN rail configuration.

Remove a node from the DIN rail

Follow instructions in this section to remove a node from the DIN rail.

About this task

Attention:

- Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.
- Reserve 500 mm of clearance in front of the node for installation/removal procedure.

Note: Depending on the model, your server might look slightly different from the illustration.

Procedure

Step 1. If applicable, remove the security bezel.

- a. 1 Unlock the security bezel with the key.
- b. 2 Press the tab to disengage the security bezel.
- c. ⁽³⁾ Pivot the security bezel outward, and remove the security bezel.



Figure 72. Removing the security bezel

Step 2. Power off the server and peripheral devices and disconnect the power cords and all external cables. See "Power off the server" on page 56.

<u>S002</u>



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

- Step 3. Remove the node sleeve from the DIN rail.
 - a. Lift the node sleeve slightly upward until the top side of DIN rail clips disengage from the rail.
 - b. 2 Pivot the node sleeve outward to remove it from the rail.



Figure 73. Removing the node sleeve

- Step 4. If applicable, remove the WLAN antennas. See "Remove the WLAN antennas" on page 306.
- Step 5. If applicable, turn the screw between the two SMA connectors clockwise to shorten the connectors into the chassis.

Note: Make sure that the SMA connectors are shortened into the chassis; if the SMA connectors are extended and out of the chassis, the node can not be removed successfully.



Figure 74. Shortening the SMA connectors

Step 6. Loosen the four screws that secure the two DIN rail clips; then, remove the clips from the node sleeve.



Figure 75. Removing the DIN rail clips

Step 7. Loosen the eight screws (four for each side) that secure the bottom plate to remove the plate from the node.



Figure 76. Removing the bottom plate

Step 8. Depending on the model, loosen the four screws or thumbscrews that secure the side bracket to remove the bracket from the node; then, repeat the procedure to the other bracket.



Figure 77. Loosening screws to remove the side brackets



Figure 78. Loosening thumbscrews to remove the side brackets

Step 9. If necessary, secure the two side brackets to the bottom plate with eight screws (four for each bracket) to assemble the node bracket.

Note: Make sure to align the "L" and "R" logos on the front of side brackets with the logos on the bottom plate.



Figure 79. Assembling the node sleeve

After this task is completed

To reinstall the node to the DIN rail, see "Install a node to the DIN rail" on page 94.

Install a node to the DIN rail

Follow instructions in this section to install a node to the DIN rail.

About this task

S002



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

Attention:

- Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See "Power off the server" on page 56.
- Reserve 500 mm of clearance in front of the node for installation/removal procedure.

Note: Depending on the model, your server might look slightly different from the illustration.

Procedure

- Step 1. If applicable, remove the WLAN antennas. See "Remove the WLAN antennas" on page 306.
- Step 2. If applicable, turn the screw between the two SMA connectors clockwise to shorten the connectors into the chassis.

Note: Make sure that the SMA connectors are shortened into the chassis; if the SMA connectors are extended and out of the chassis, the node can not be installed successfully.



Figure 80. Shortening the SMA connectors

Step 3. Loosen the eight screws that secure the two side brackets (four for each side bracket) to disassemble the node bracket.



Figure 81. Disassembling the node bracket

Step 4. Depending on the model, fasten four screws or thumbscrews to secure one side bracket to the node; then, repeat the procedure to the other side bracket.

Note: There are "L" and "R" logos marked on the front of side brackets which represent the left bracket and the right bracket (viewed from the front of the node). Make sure to install the brackets with correct orientation shown in the illustration.



Figure 82. Installing the side brackets with screws



Figure 83. Installing the side brackets with thumbscrews

Step 5. Secure the bottom plate to the node with eight screws (four for each side).Note: Make sure to fasten the screws to the screw holes close to the node.



Figure 84. Installing the bottom plate

Step 6. Secure the DIN rail clips to the node sleeve with two screws for each clip.



Figure 85. Installing the DIN rail clips

- Step 7. If applicable, fully extend the SMA connectors, and install the WLAN antennas. See "Install the WLAN antennas" on page 328.
- Step 8. Mount the node sleeve to the DIN rail.
 - a. **1** Hook the top side of DIN rail clips onto the rail at an angle.
 - b. 2 Pivot the node sleeve toward the DIN rail, and ensure the DIN rail clips are securely seated.



Figure 86. Installing the node sleeve

- Step 9. Connect the power cable and other necessary external cables to the node.
- Step 10. Power on the server and any peripheral devices. See "Power on the server" on page 56.
- Step 11. (Optional) If necessary, install the security bezel.

Note: When the security bezel is installed, the front operator panel and USB Type-C connectors are not accessible.

a. 1 Insert the tab of security bezel into the slot; then, pivot the security bezel toward the node sleeve until the other side of security bezel clicks into place.

Note: Make sure that the external cables in front of the node go through the corresponding openings of the security bezel.

b. 2 Lock the security bezel with the key, and store the key for future use.



Figure 87. Installing the security bezel
Dust filter replacement

Follow instructions in this section to remove and install the dust filters.

Remove the dust filter from the shipping bracket

Follow instructions in this section to remove the dust filter from the shipping bracket.

About this task

Attention:

• Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.

Procedure

Step 1. Loosen the captive screws of the shipping bracket.

- a. Loosen the three captive screws on the front.
- b. Loosen the four captive screws on both sides.
- c. Loosen the captive screw on the top.



Figure 88. Loosening the screws

Step 2. Pull the shipping bracket to remove it from the enclosure.



Figure 89. Removing the shipping bracket

Step 3. Remove the dust filters from the shipping bracket.

Notes:

- Depending on the configuration, some parts in the following illustration might not come with the system.
- For optimal server operation, make sure to install a replacement dust filter.



Figure 90. Removing the dust filters

After this task is completed

- Install a replacement unit. See "Install the dust filter to the shipping bracket" on page 100.
- If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Install the dust filter to the shipping bracket

Follow instructions in this section to install the dust filter to the shipping bracket.

About this task

Attention:

- Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.
- Depends on the operating environment, check the status of the dust filter at least every 3 months to make sure it is functional.

SE360 V2 2U2N Enclosure supports a set of dust filters installed in the front shipping bracket. The dust filter set has a Minimum Efficiency Rating Value (MERV) of 5, per ASHRAE 52.2-2017 / 80% Average Arrestance per ASHRAE 52.1-1992.

Procedure

Step 1. Insert the dust filters into the corresponding slots of shipping bracket until they are firmly seated.

Note: Depending on the configuration, some parts in the following illustration might not come with the system.



Figure 91. Installing the dust filters

Step 2. Push the shipping bracket toward the enclosure until it is firmly seated.



Figure 92. Installing the shipping bracket

- Step 3. Secure the captive screws of the shipping bracket.
 - a. Fasten the captive screw on the top.
 - b. Fasten the four captive screws on both sides.
 - c. Fasten the three captive screws on the front.



Figure 93. Fastening the screws

Remove the rear dust filter

Follow instructions in this section to remove the rear dust filter.

About this task

Attention:

- Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.
- If the node is installed in an enclosure or mounted, remove the node from the enclosure or mount. See "Configuration guide" on page 57.

Procedure

Step 1. Loosen the two captive screws that secure the rear bezel; then, remove the bezel.



Figure 94. Removing the bezel

Step 2. Remove the dust filter from the chassis.

Note: For optimal server operation, make sure to install a replacement dust filter.



Figure 95. Removing the dust filter

After this task is completed

- Install a replacement unit. See "Install the rear dust filter" on page 104.
- If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo Video

Watch the procedure on YouTube

Install the rear dust filter

Follow instructions in this section to install the rear dust filter.

About this task

Attention:

- Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.
- Depends on the operating environment, check the status of the dust filter at least every 3 months to make sure it is functional.

Important: With air flow sensor board installed, SE360 V2 BMC supports dust filter measurement feature to check the status of the rear dust filter. Log in to Lenovo XClarity Controller web interface, and go to **Utilization → Fan Speed (RPM) → Dust Filter Measurement** to take the measurement by selecting **Run immediately (once)**, or by setting a regular schedule. See "Set dust filter measurement" on page 371 for more information.

- When taking the measurement, the fans will operate at full fan speed for about 30 seconds.
- After taking the measurement, see Lenovo XClarity Controller Event Log for the status of rear dust filter. For proper operation, replace the rear dust filter according to the action suggestions in the generated event.

SE360 V2 supports a dust filter installed at rear of the node. The dust filter has a Minimum Efficiency Rating Value (MERV) of 5, per ASHRAE 52.2-2017 / 80% Average Arrestance per ASHRAE 52.1-1992.

Procedure

Step 1. Place the dust filter into the chassis.



Figure 96. Installing the dust filter

Step 2. Align the rear bezel with the chassis; then, fasten the two captive screws to secure the bezel.



Figure 97. Installing the bezel

After this task is completed

Complete the parts replacement. See "Complete the parts replacement" on page 331.

Demo Video

Watch the procedure on YouTube

Node component replacement

Follow instructions in this section to remove and install the node components.

7mm hot-swap drive replacement

Follow instructions in this section to remove and install a 7mm hot-swap drive.

Remove a 7mm hot-swap drive

Follow instructions in this section to remove a 7mm hot-swap drive.

About this task

Attention:

- Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.
- If the node is installed in an enclosure or mounted, remove the node from the enclosure or mount. See "Configuration guide" on page 57.
- To make sure that there is adequate system cooling, do not operate the server for more than two minutes without either a drive or a filler installed in each bay.
- If one or more NVMe solid-state drives are to be removed, it is recommended to disable them beforehand via the operating system.
- Before you remove or make changes to drives, drive controllers (including controllers that are integrated on the system board), drive backplanes, or drive cables, make sure to back up all important data stored in drives.

• Before you remove any component of a RAID array (drive, RAID card, etc.), back up all RAID configuration information.

Note: Make sure you have the drive bay fillers available if some drive bays will be left empty after the removal.

Procedure

Step 1. Loosen the captive screw that secures the bezel; then, remove the bezel.



Figure 98. Removing the bezel

- Step 2. Remove the 7mm drive.
 - a. O Slide the release latch to unlock the drive handle.
 - b. 2 The handle opens automatically.
 - c. ³ Grasp and pull the handle to remove the drive from the drive bay.



Figure 99. Removing a 7mm drive

After this task is completed

• Install a new drive or drive filler into the vacant drive bay. See "Install a 7mm hot-swap drive" on page 107.

Note: To make sure that there is adequate system cooling, do not operate the server for more than two minutes without either a drive or a filler installed in each bay.

• If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo Video

Watch the procedure on YouTube

Install a 7mm hot-swap drive

Follow instructions in this section to install a 7mm hot-swap drive.

About this task

Attention:

- Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.
- Touch the static-protective package that contains the component to any unpainted metal surface on the server; then, remove it from the package and place it on a static-protective surface.
- To make sure that there is adequate system cooling, do not operate the server for more than two minutes without either a drive or a filler installed in each bay.
- Before you remove or make changes to drives, drive controllers (including controllers that are integrated on the system board), drive backplanes, or drive cables, make sure to back up all important data stored in drives.
- Before you remove any component of a RAID array (drive, RAID card, etc.), back up all RAID configuration information.

The following notes describe the type of drives that the server supports and other information that you must consider when you install a drive. For a list of supported drives, see https://serverproven.lenovo.com.

- Locate the documentation that comes with the drive and follow those instructions in addition to the instructions in this chapter.
- For a complete list of supported optional devices for the server, see https://serverproven.lenovo.com.
- Depending on the models, the server supports up to two 7mm 2.5-inch hot-swap SATA/NVMe drives.
- The drive bays are numbered to indicate the installation order (starting from number "0"). Follow the installation order when you install a drive.
 - The upper bay: Bay 0
 - The lower bay: Bay 1

Firmware and driver download: You might need to update the firmware or driver after replacing a component.

- Go to https://datacentersupport.lenovo.com/products/servers/thinkedge/se360v2/7dam/downloads/driver-list/ to see the latest firmware and driver updates for your server.
- Go to "Update the firmware" on page 355 for more information on firmware updating tools.

Procedure

- Step 1. If a drive filler is installed in the drive bay, remove it first. Keep the drive filler in a safe place for future use.
 - a. **1** Slide the release latch to unlock the handle.
 - b. 2 The handle opens automatically.
 - c. ³ Grasp and pull the handle to remove the drive filler from the drive bay.



Figure 100. Removing a drive filler

- Step 2. Install the 7mm drive.
 - a. 1 Slide the drive into the drive bay, and push it until it stops.
 - b. 2 Rotate the handle back to the locked position.



Figure 101. Installing a 7mm drive

- Step 3. (Optional) If any of the drive bays is left empty, fill it with a drive filler.
 - a. Slide the drive filler into the drive bay, and push it until it stops.
 - b. 2 Rotate the handle back to the locked position.



Figure 102. Installing a drive filler

Step 4. Insert the bezel; then, fasten the captive screw to secure the bezel.



Figure 103. Installing the bezel

After this task is completed

1. After installing a SATA drive, if SED encryption is enabled on the system, reboot the system.

Note: When SED encryption is enabled, rebooting the system is required after installing a SATA drive; without rebooting, the SATA drive will not be recognized by the host OS.

- 2. Check the drive status LED to verify that the drive is operating correctly.
 - If the yellow drive status LED of a drive is lit continuously, the drive is malfunctioning and must be replaced.
 - If the green drive activity LED is flashing, the drive is functioning.

Demo Video

Watch the procedure on YouTube

Air baffle and air flow sensor board replacement

Follow instructions in this section to remove and install the air baffles and the air flow sensor board.

Remove the bottom air baffle

Follow instructions in this section to remove the bottom air baffle.

About this task

<u>S002</u>



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

<u>S012</u>



CAUTION: Hot surface nearby.

Attention:

- Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See "Power off the server" on page 56.
- If the node is installed in an enclosure or mounted, remove the node from the enclosure or mount. See "Configuration guide" on page 57.

Procedure

- Step 1. Make preparation for this task.
 - a. Remove the bottom cover. See "Remove the bottom cover" on page 208.
- Step 2. Pinch the blue touch points on both sides of the air baffle; then, lift the air baffle to remove it.

Attention: For proper cooling and airflow, reinstall the air baffle before powering on the server. Operating the server with the air baffle removed might damage server components.



Figure 104. Removing the air baffle

After this task is completed

• If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo Video

Watch the procedure on YouTube

Install the bottom air baffle

Follow instructions in this section to install the bottom air baffle.

About this task

<u>S002</u>



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

<u>S012</u>



CAUTION: Hot surface nearby.

Attention:

- Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.
- For proper cooling and airflow, reinstall the air baffle before powering on the server. Operating the server with the air baffle removed might damage server components.

Procedure

- Step 1. Pinch the blue touch points on the air baffle, and align the air baffle with the guide pins on the chassis.
- Step 2. Lower the air baffle into the chassis until it is seated in place.



Figure 105. Installing the air baffle

After this task is completed

Complete the parts replacement. See "Complete the parts replacement" on page 331.

Demo Video

Watch the procedure on YouTube

Remove the PMB air baffle

Follow instructions in this section to remove the PMB air baffle.

About this task

<u>S002</u>



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

<u>S012</u>



CAUTION: Hot surface nearby.

Attention:

- Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See "Power off the server" on page 56.
- If the node is installed in an enclosure or mounted, remove the node from the enclosure or mount. See "Configuration guide" on page 57.

Procedure

- Step 1. Make preparation for this task.
 - a. If necessary, remove all the WLAN antennas. See "Remove the WLAN antennas" on page 306.
 - b. Remove the top cover. See "Remove the top cover" on page 204.
- Step 2. Pinch the blue touch points on the air baffle; then, lift the air baffle to remove it.

Attention: For proper cooling and airflow, reinstall the air baffle before powering on the server. Operating the server with the air baffle removed might damage server components.



Figure 106. Removing the air baffle

Note: Depending on the model, your server might look slightly different from the illustration.

After this task is completed

• If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo Video

Watch the procedure on YouTube

Install the PMB air baffle

Follow instructions in this section to install the PMB air baffle.

About this task

S002



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

<u>S012</u>



CAUTION:

Hot surface nearby.

Attention:

- Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.
- For proper cooling and airflow, reinstall the air baffle before powering on the server. Operating the server with the air baffle removed might damage server components.

Procedure

- Step 1. Pinch the blue touch points on the air baffle, and align the air baffle tabs with the slots on the chassis.
- Step 2. Lower the air baffle into the chassis until it is seated in place.



Figure 107. Installing the air baffle

Note: Depending on the model, your server might look slightly different from the illustration.

After this task is completed

Complete the parts replacement. See "Complete the parts replacement" on page 331.

Demo Video

Watch the procedure on YouTube

Remove the processor air baffle and air flow sensor board

Follow instructions in this section to remove the processor air baffle and air flow sensor board.

About this task

<u>S002</u>



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

<u>S012</u>



CAUTION: Hot surface nearby.

Attention:

- Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See "Power off the server" on page 56.
- If the node is installed in an enclosure or mounted, remove the node from the enclosure or mount. See "Configuration guide" on page 57.

Procedure

Step 1. Make preparation for this task.

- a. If necessary, remove all the WLAN antennas. See "Remove the WLAN antennas" on page 306.
- b. Remove the top cover. See "Remove the top cover" on page 204.
- c. Remove the PMB air baffle. See "Remove the PMB air baffle" on page 112.
- d. Lift the riser assembly from the node. See "Remove the riser assembly from the node" on page 236.
- Step 2. Proceed to the section corresponding to the configuration:
 - If the system comes without air flow sensor board, see "Remove the processor air baffle" on page 116.
 - If the system comes with air flow sensor board, see "Remove the processor air baffle and the air flow sensor board" on page 117.

Remove the processor air baffle

Step 1. Gently pinch the air baffle as shown; then, lift the air baffle to remove it.

Attention: For proper cooling and airflow, reinstall the air baffle before powering on the server. Operating the server with the air baffle removed might damage server components.



Figure 108. Removing the air baffle

Remove the processor air baffle and the air flow sensor board

- Step 1. Remove the processor air baffle with air flow sensor board.
 - a. **1** Gently pinch the air baffle as shown; then, lift the air baffle up.
 - b. 2 Disconnect the cable of air flow sensor board from the system board.
 - c. 3 Lift the air baffle out of the chassis.

Attention: For proper cooling and airflow, reinstall the air baffle before powering on the server. Operating the server with the air baffle removed might damage server components.



Figure 109. Removing the air baffle

- Step 2. Remove the air flow sensor board from the processor air baffle.
 - a. Loosen the two screws that secure the air flow sensor board.
 - b. 2 Pull up the Mylar film.
 - c. 3 Lift the air flow sensor board to remove it from the air baffle.



Figure 110. Removing the air flow sensor board

Step 3. Disconnect the cable from the air flow sensor board.

After this task is completed

• If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo Video

Watch the procedure on YouTube

Install the processor air baffle and air flow sensor board

Follow instructions in this section to install the processor air baffle.

About this task

<u>S002</u>



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

<u>S012</u>



CAUTION: Hot surface nearby.

Attention:

- Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.
- For proper cooling and airflow, reinstall the air baffle before powering on the server. Operating the server with the air baffle removed might damage server components.

Procedure

Step 1. Adjust the processor air baffle according to the configuration. Pivot the divider until it clicks into place.



- Step 2. Proceed to the section corresponding to the configuration:
 - To install the processor air baffle without air flow sensor board, see "Install the processor air baffle" on page 120.
 - To install the processor air baffle and the air flow sensor board, see "Install the processor air baffle and the air flow sensor board" on page 120.

Install the processor air baffle

- Step 1. Gently pinch the air baffle as shown, and align the air baffle tabs with the slots on the chassis.
- Step 2. Lower the air baffle into the chassis until it is seated in place.



Figure 111. Installing the air baffle

Install the processor air baffle and the air flow sensor board

- Step 1. Make sure that all installed fan modules are with rear-to-front air flow direction. If applicable, install fan modules with rear-to-front air flow direction. See "Install a fan module" on page 153.
- Step 2. Connect the cable to the air flow sensor board.
- Step 3. Install the air flow sensor board to the processor air baffle.
 - a. Align the air flow sensor board with the processor air baffle; then, lower the air flow sensor board to the air baffle.

Attention: The air flow sensor board should be installed with the orientation shown in the following illustration.

- b. 2 Stick the Mylar film onto the air flow sensor board.
- c. 3 Secure the air flow sensor board with two screws.



Figure 112. Installing the air flow sensor board

- Step 4. Install the processor air baffle with air flow sensor board.
 - a. Ocnnect the cable of air flow sensor board to the system board.
 - b. **2** Gently pinch the air baffle as shown, and align the air baffle tabs with the slots on the chassis. Then, lower the air baffle into the chassis until it is seated in place.



Figure 113. Installing the air baffle

After this task is completed

Complete the parts replacement. See "Complete the parts replacement" on page 331.

Demo Video

Watch the procedure on YouTube

Bluetooth antenna replacement

Follow instructions in this section to remove and install the Bluetooth antenna.

Remove the Bluetooth antenna

Follow instructions in this section to remove the Bluetooth antenna.

About this task

S002



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

Attention:

- Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See "Power off the server" on page 56.
- If the node is installed in an enclosure or mounted, remove the node from the enclosure or mount. See "Configuration guide" on page 57.

Procedure

Step 1. Make preparation for this task.

- a. If necessary, remove all the WLAN antennas. See "Remove the WLAN antennas" on page 306.
- b. Remove the top cover. See "Remove the top cover" on page 204.
- c. Remove the PMB air baffle. See "Remove the PMB air baffle" on page 112.
- d. Lift the riser assembly from the node. See "Remove the riser assembly from the node" on page 236.

Note: This task requires a wrench. If necessary, use the wrench that comes in the PMB air baffle. Loosen the screw that secures the wrench to disengage the wrench from the air baffle.



Figure 114. Disengaging the wrench

- Step 2. Lift the wireless adapter from the node.
 - a. Loosen the three screws that secure the wireless adapter.
 - b. Lift the wireless adapter up.



Figure 115. Lifting the wireless adapter

- Step 3. Disconnect the Bluetooth antenna cable from the wireless adapter.
 - a. Pinch and press the side of the cable holder on the XCC WLAN and Bluetooth module; then, lift up one end of the cable holder from the wireless adapter.



Figure 116. Lifting the cable holder

b. Pivot the cable holder to 2 unlock position.



Figure 117. Pivoting the cable holder

c. Hook the Bluetooth antenna cable with the wrench as shown; then, gently remove the cable from the connector and the cable clip.



Figure 118. Disconnecting the cable

d. Pivot the cable holder to **1** lock position.



Figure 119. Pivoting the cable holder

e. Press the side of the cable holder; then, insert the cable holder to the slot on the wireless adapter. Make sure the cables are secured by the cable holder.



Figure 120. Inserting the cable holder

- Step 4. Remove the Bluetooth antenna.
 - a. Loosen the screw nut that secures the Bluetooth antenna with the wrench.
 - b. Remove the screw nut, and remove the washer if applicable.

Note: The washer is an optional part.



Figure 121. Removing the Bluetooth antenna

c. Remove the Bluetooth antenna from the front of the node.



Figure 122. Removing the Bluetooth antenna

After this task is completed

- Install a replacement unit. See "Install the Bluetooth antenna" on page 127.
- After completing the task with the wrench that comes in the PMB air baffle, store the wrench back to the PMB air baffle for future use, and secure the wrench with one screw.



Figure 123. Storing the wrench

• If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo Video

Watch the procedure on YouTube

Install the Bluetooth antenna

Follow instructions in this section to install the Bluetooth antenna.

About this task

<u>S002</u>



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

Attention:

- Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.
- Touch the static-protective package that contains the component to any unpainted metal surface on the server; then, remove it from the package and place it on a static-protective surface.

Procedure

Note: This task requires a wrench. If necessary, use the wrench that comes in the PMB air baffle. Loosen the screw that secures the wrench to disengage the wrench from the air baffle.



Figure 124. Disengaging the wrench

Step 1. Insert the Bluetooth antenna into the slot.



Figure 125. Installing the Bluetooth antenna

Step 2. Place a washer between the chassis and the screw nut if necessary; then, fasten the screw nut with the wrench to secure the Bluetooth antenna.



Figure 126. Installing the Bluetooth antenna

Note: The optional kit of antenna comes with a washer. However, the washer is an optional part that enhances friction, and is not required in general scenarios. Consider applying it when necessary.

- Step 3. Connect the Bluetooth antenna cable to the wireless adapter.
 - a. Pinch and press the side of the cable holder on the XCC WLAN and Bluetooth module; then, lift up one end of the cable holder from the wireless adapter.



Figure 127. Lifting the cable holder

b. Pivot the cable holder to 2 unlock position.



Figure 128. Pivoting the cable holder

- c. If applicable, remove the protection cover from the cable.
- d. Gently press the cable connector down until it clicks in the connector on the WLAN module.



Figure 129. Connecting the cable

e. Pivot the cable holder to **I** lock position.



Figure 130. Pivoting the cable holder

f. Press the side of the cable holder; then, insert the cable holder to the slot on the wireless adapter. Make sure the cables are secured by the cable holder.



Figure 131. Inserting the cable holder

- Step 4. Install the wireless adapter.
 - a. Align the wireless adapter with the standoffs on the system board; then, lower the wireless adapter until it is firmly seated.
 - b. Secure the wireless adapter with three screws.



Figure 132. Installing the wireless adapter

After this task is completed

• After completing the task with the wrench that comes in the PMB air baffle, store the wrench back to the PMB air baffle for future use, and secure the wrench with one screw.



Figure 133. Storing the wrench

• Complete the parts replacement. See "Complete the parts replacement" on page 331.

Demo Video

Watch the procedure on YouTube

Bottom M.2 cabled adapter and M.2 drive replacement

Follow instructions in this section to remove and install the bottom M.2 cabled adapter and M.2 drives.

Remove the bottom M.2 cabled adapter and M.2 drives

Follow instructions in this section to remove the bottom M.2 adapter and M.2 drives.

About this task

S002



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

Attention:

- Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See "Power off the server" on page 56.
- If the node is installed in an enclosure or mounted, remove the node from the enclosure or mount. See "Configuration guide" on page 57.
- If one or more NVMe solid-state drives are to be removed, it is recommended to disable them beforehand via the operating system.

- Before you remove or make changes to drives, drive controllers (including controllers that are integrated on the system board), drive backplanes, or drive cables, make sure to back up all important data stored in drives.
- Before you remove any component of a RAID array (drive, RAID card, etc.), back up all RAID configuration information.

Procedure

Step 1. Make preparation for this task.

- a. Remove the bottom cover. See "Remove the bottom cover" on page 208.
- b. Remove the bottom air baffle. See "Remove the bottom air baffle" on page 110.

Remove an M.2 drive

If necessary, remove an M.2 drive from the bottom M.2 cabled adapter.

Step 1. Locate the M.2 drive to be removed.



- Step 2. Remove the M.2 drive.
 - a. **1** Loosen the screw that secures the M.2 drive.
 - b. 2 Pivot the rear side of the M.2 drive away from the M.2 adapter.
 - c. ³ Remove the M.2 drive from the slot.

Note: If necessary, repeat this procedure to the other M.2 drive to be removed.


Figure 134. Removing an M.2 drive

Remove the bottom M.2 cabled adapter

Procedure

- Step 1. Disconnect all the cables from the bottom M.2 cabled adapter.
- Step 2. Remove the bottom M.2 cabled adapter.
 - a. Loosen the six screws that secure the bottom M.2 cabled adapter.
 - b. Lift the bottom M.2 cabled adapter to remove it.



Figure 135. Removing the bottom M.2 cabled adapter

After this task is completed

- Install a replacement unit. See "Install the bottom M.2 cabled adapter and M.2 drives" on page 137.
- If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo Video

Watch the procedure on YouTube

Adjust the retainer on the M.2 adapter

Follow instructions in this section to adjust the retainer on the M.2 adapter.

About this task

Attention:

• Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.

Procedure

- Step 1. Locate the retainer to be adjusted. If the retainer is secured on the M.2 adapter, loosen the screw that secures the retainer.
- Step 2. Select the correct keyhole that can accommodate the particular size of the M.2 drive to be installed.
- Step 3. Adjust the M.2 retainer.
 - a. Press and hold both sides of the retainer.
 - b. O Move the retainer forward until it is in the large opening of the keyhole.
 - c. 3 Take the retainer out of the keyhole.
 - d. 4 Insert the retainer into the correct keyhole.
 - e. ⁶ Press and hold both sides of the retainer.
 - f. 6 Slide the retainer toward the small opening of the keyhole until it is seated in place.



Figure 136. Adjusting the M.2 retainer

Install the bottom M.2 cabled adapter and M.2 drives

Follow instructions in this section to install the bottom M.2 adapter and M.2 drives.

About this task

<u>S002</u>



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

Attention:

- Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.
- Touch the static-protective package that contains the component to any unpainted metal surface on the server; then, remove it from the package and place it on a static-protective surface.

- Before you remove or make changes to drives, drive controllers (including controllers that are integrated on the system board), drive backplanes, or drive cables, make sure to back up all important data stored in drives.
- Before you remove any component of a RAID array (drive, RAID card, etc.), back up all RAID configuration information.

The following notes describe the type of drives that the server supports and other information that you must consider when you install a drive. For a list of supported drives, see https://serverproven.lenovo.com.

- Make sure to observe the installation rules and sequence order in "M.2 storage drive installation rules and order" on page 55.
- Locate the documentation that comes with the drive and follow those instructions in addition to the instructions in this chapter.
- For a complete list of supported optional devices for the server, see https://serverproven.lenovo.com.

Firmware and driver download: You might need to update the firmware or driver after replacing a component.

- Go to https://datacentersupport.lenovo.com/products/servers/thinkedge/se360v2/7dam/downloads/driver-list/ to see the latest firmware and driver updates for your server.
- Go to "Update the firmware" on page 355 for more information on firmware updating tools.

Install the bottom M.2 cabled adapter

Procedure

- Step 1. Align the bottom M.2 cabled adapter with the guide pins; then, lower the adapter down until it is firmly seated.
- Step 2. Secure the bottom M.2 cabled adapter with six screws.



Figure 137. Installing the bottom M.2 cabled adapter

Step 3. Connect the cables to the bottom M.2 cabled adapter. See "Riser assembly and bottom M.2 cabled adapter cable routing" on page 348.

Install an M.2 drive

If necessary, install an M.2 drive to the bottom M.2 cabled adapter.

Procedure

Step 1. Locate the slot to install the M.2 drive.

Note: Slot 11 and Slot 12 on the bottom M.2 cabled adapter are available to install M.2 drives. Do not install M.2 drives to other slots.



- Step 2. If necessary, install an M.2 heat sink to the M.2 drive to be installed. See "Install an M.2 heat sink" on page 192.
- Step 3. If necessary, adjust the retainer to accommodate the size of the M.2 drive to be installed. See "Adjust the retainer on the M.2 adapter" on page 136.
- Step 4. Install the M.2 drive.
 - a. Hold the M.2 drive at an angle, and insert the drive into the M.2 slot.
 - b. 2 Lower the rear side of the M.2 drive down to the M.2 adapter.
 - c. ³ Secure the M.2 drive with one screw.

Note: If necessary, repeat this procedure to the other M.2 drive to be installed.



Figure 138. Installing an M.2 drive

After this task is completed

Complete the parts replacement. See "Complete the parts replacement" on page 331.

Demo Video

Watch the procedure on YouTube

CMOS battery (CR2032) replacement

Follow instructions in this section to remove and install a CMOS battery (CR2032).

Remove a CMOS battery (CR2032)

Follow instructions in this section to remove a CMOS battery (CR2032).

About this task

<u>S002</u>



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

S004



CAUTION:

When replacing the lithium battery, use only Lenovo specified part number or an equivalent type of battery recommended by the manufacturer. If your system has a module containing a lithium battery, replace it only with the same module type made by the same manufacturer. The battery contains lithium and can explode if not properly used, handled, or disposed of.

Do not:

- Throw or immerse into water
- Heat to more than 100°C (212°F)
- Repair or disassemble

Dispose of the battery as required by local ordinances or regulations.

S005



CAUTION:

The battery is a lithium ion battery. To avoid possible explosion, do not burn the battery. Exchange it only with the approved part. Recycle or discard the battery as instructed by local regulations.

Consider the following when replacing the CMOS battery.

- Lenovo has designed this product with user safety in mind. The lithium battery must be handled properly to avoid potential danger. Make sure to follow instructions in this topic while replacing the battery.
- The CMOS battery must be replaced with another unit of the same type (CR2032).
- For high temperature operation environment, it is recommended to use CR2032HR instead.
- After replacement is completed, it is required to reconfigure the server and reset the system date and time.
- Dispose of the CMOS battery as required by local ordinances or regulations.

Attention:

- Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See "Power off the server" on page 56.
- If the node is installed in an enclosure or mounted, remove the node from the enclosure or mount. See "Configuration guide" on page 57.

Procedure

Step 1. Make preparation for this task.

- a. If necessary, remove all the WLAN antennas. See "Remove the WLAN antennas" on page 306.
- b. Remove the top cover. See "Remove the top cover" on page 204.
- c. Remove the PMB air baffle. See "Remove the PMB air baffle" on page 112.
- d. Lift the riser assembly from the node. See "Remove the riser assembly from the node" on page 236.
- Step 2. Proceed to the section corresponding to the CMOS battery to be removed:
 - "Remove the system battery" on page 142
 - "Remove the security battery" on page 143



Figure 139. CMOS battery locations on the system board

3V system battery	2 3V security battery
-------------------	-----------------------

Note: If 3V security battery is replaced, the system enters System Lockdown Mode and needs to be activated or unlocked. See "Activate or unlock the system" on page 363.

Remove the system battery

Procedure

- Step 1. Depending on the configuration, remove the power module board or internal power supply unit. See "Remove the power module board (PMB)" on page 222 or "Remove the internal power supply unit (AC PMB)" on page 158.
- Step 2. Remove the CMOS battery.
 - a. Gently press on the nub on the side of the CMOS battery as illustrated.
 - b. 2 Pivot the battery away from the seat to remove it.

Attention: Avoid excessive force on the CMOS battery, as it might damage the socket on the system board and result in system board replacement.





Figure 140. Removing the CMOS battery

After this task is completed

1. Dispose of the CMOS battery as required by local ordinances or regulations.

2. Install a replacement unit. See "Install a CMOS battery (CR2032)" on page 143.

Remove the security battery **Procedure**

- Step 1. If applicable, remove the wireless adapter. See "Remove the wireless adapter" on page 297.
- Step 2. Remove the CMOS battery.
 - a. Gently press on the nub on the side of the CMOS battery as illustrated.
 - b. 2 Pivot the battery away from the seat to remove it.

Attention: Avoid excessive force on the CMOS battery, as it might damage the socket on the system board and result in system board replacement.



Figure 141. Removing the CMOS battery

After this task is completed

- 1. Dispose of the CMOS battery as required by local ordinances or regulations.
- 2. Install a replacement unit. See "Install a CMOS battery (CR2032)" on page 143.

Demo Video

Watch the procedure on YouTube

Install a CMOS battery (CR2032)

Follow instructions in this section to install a CMOS battery (CR2032).

About this task

S002



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

S004



CAUTION:

When replacing the lithium battery, use only Lenovo specified part number or an equivalent type of battery recommended by the manufacturer. If your system has a module containing a lithium battery, replace it only with the same module type made by the same manufacturer. The battery contains lithium and can explode if not properly used, handled, or disposed of.

Do not:

- Throw or immerse into water
- Heat to more than 100°C (212°F)
- Repair or disassemble

Dispose of the battery as required by local ordinances or regulations.

S005



CAUTION:

The battery is a lithium ion battery. To avoid possible explosion, do not burn the battery. Exchange it only with the approved part. Recycle or discard the battery as instructed by local regulations.

Consider the following when replacing the CMOS battery.

- Lenovo has designed this product with user safety in mind. The lithium battery must be handled properly to avoid potential danger. Make sure to follow instructions in this topic while replacing the battery.
- The CMOS battery must be replaced with another unit of the same type (CR2032).
- For high temperature operation environment, it is recommended to use CR2032HR instead.
- After replacement is completed, it is required to reconfigure the server and reset the system date and time.
- Dispose of the CMOS battery as required by local ordinances or regulations.

Attention:

- Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.
- Touch the static-protective package that contains the component to any unpainted metal surface on the server; then, remove it from the package and place it on a static-protective surface.
- To avoid potential damage, **do not** let the CMOS battery contact any metal surface.
- Make sure that all the server power cords are disconnected from power source before performing this procedure.

Procedure

Step 1. Follow any special handling and installation instructions that come with the CMOS battery.

Step 2. Locate the CMOS battery socket on the system board.



Figure 142. CMOS battery locations on the system board

	3V system battery	2 3V security battery
--	-------------------	-----------------------

Note: If 3V security battery is replaced, the system enters System Lockdown Mode and needs to be activated or unlocked. See "Activate or unlock the system" on page 363.

- Step 3. Install the CMOS battery.
 - a. Place the CMOS battery on top of the socket with the positive (+) symbol facing up.
 - b. 2 Press the battery into the seat until it clicks in place.



Figure 143. Installing the CMOS battery

After this task is completed

- 1. Complete the parts replacement. See "Complete the parts replacement" on page 331.
- 2. If 3V security battery is replaced, the system enters System Lockdown Mode and needs to be activated or unlocked. See "Activate or unlock the system" on page 363.
- 3. Power on the server; then, reset date, time, and all the passwords.

Demo Video

Watch the procedure on YouTube

Fan direction switch with cable replacement

Follow instructions in this section to remove and install the fan direction switch with cable.

Remove the fan direction switch with cable

Follow instructions in this section to remove the fan direction switch with cable.

About this task

<u>S002</u>



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

Attention:

- Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See "Power off the server" on page 56.
- If the node is installed in an enclosure or mounted, remove the node from the enclosure or mount. See "Configuration guide" on page 57.

Procedure

Step 1. Make preparation for this task.

- a. If necessary, remove all the WLAN antennas. See "Remove the WLAN antennas" on page 306.
- b. Remove the top cover. See "Remove the top cover" on page 204.
- c. Remove the PMB air baffle. See "Remove the PMB air baffle" on page 112.
- d. Lift the riser assembly from the node. See "Remove the riser assembly from the node" on page 236.
- e. Remove the processor air baffle. See "Remove the processor air baffle and air flow sensor board" on page 115.
- f. Remove the top intrusion switch with cable. See "Remove the top intrusion switch with cable" on page 166.
- g. Remove the memory modules from DIMM slot 1 and DIMM slot 2. See "Remove a memory module" on page 194.
- h. Depending on the model, remove the processor side SMA assembly or the SMA filler. See "Remove the SMA assemblies" on page 307.

Notes: To remove both the top intrusion switch with cable and the processor side SMA assembly or filler, the following procedure is recommended for easier operation:

- 1. Disconnect the intrusion switch cable from the system board.
- 2. Loosen the screw that secures the SMA assembly or filler.

- 3. Loosen the screw that secures the intrusion switch.
- 4. Pinch and slide the intrusion switch to remove it.
- 5. Lift the SMA assembly or filler from the chassis.

Step 2. Disconnect the fan direction switch cable from the system board.

Step 3. Loosen the screw that secures the fan direction switch.



Figure 144. Removing the fan direction switch

- Step 4. Remove the fan direction switch.
 - a. **1** Push the top of the switch with a pointed tool to disengage the switch from the slot.
 - b. 2 Rotate the switch as shown.
 - c. ³ Remove the switch from the chassis.



Figure 145. Removing the fan direction switch

After this task is completed

- Install a replacement unit. See "Install the fan direction switch with cable" on page 148.
- If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo Video

Watch the procedure on YouTube

Install the fan direction switch with cable

Follow instructions in this section to install the fan direction switch with cable.

About this task

S002



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

Attention:

- Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.
- Touch the static-protective package that contains the component to any unpainted metal surface on the server; then, remove it from the package and place it on a static-protective surface.

Procedure

Step 1. Install the fan direction switch.

- a. Align the opening of the bracket with the guide pin on the chassis; then, insert the fan direction switch at an angle until it stops.
- b. 2 Rotate the fan direction switch as shown until the switch is firmly seated in the slot.



Figure 146. Installing intrusion switch with cable

- Step 2. Secure the fan direction switch with one screw.
- Step 3. Connect the fan direction switch cable to Air flow switch connector on the system board. See "System-board connectors for cable routing" on page 333 to locate the connector.



Figure 147. Installing the fan direction switch

After this task is completed

Complete the parts replacement. See "Complete the parts replacement" on page 331.

Demo Video

Watch the procedure on YouTube

Fan module replacement

Follow instructions in this section to remove and install a fan module.

Remove a fan module

Follow instructions in this section to remove a fan module.

About this task

S002



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

S009



CAUTION:

To avoid personal injury, disconnect the fan cables before removing the fan from the device.

<u>S017</u>



CAUTION:

Hazardous moving fan blades nearby. Keep fingers and other body parts away.

<u>S033</u>



CAUTION:

Hazardous energy present. Voltages with hazardous energy might cause heating when shorted with metal, which might result in spattered metal, burns, or both.

Attention:

- Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See "Power off the server" on page 56.

• If the node is installed in an enclosure or mounted, remove the node from the enclosure or mount. See "Configuration guide" on page 57.

Procedure

- Step 1. Make preparation for this task.
 - a. If necessary, remove all the WLAN antennas. See "Remove the WLAN antennas" on page 306.
 - b. Remove the top cover. See "Remove the top cover" on page 204.
 - c. Remove the PMB air baffle. See "Remove the PMB air baffle" on page 112.
 - d. Lift the riser assembly from the node. See "Remove the riser assembly from the node" on page 236.
 - e. Remove the processor air baffle. See "Remove the processor air baffle and air flow sensor board" on page 115.
- Step 2. Disconnect the fan cable.
 - a. Press and hold the fan cable latch.
 - b. 2 Disconnect the fan cable from the system board.
- Step 3. Loosen the four captive screws that secure the fan module with a PH1 screwdriver.



Figure 148. Removing the fan module

Step 4. Pinch the blue touch points; then, lift the fan module to remove it.



Figure 149. Removing the fan module

Attention:



DO NOT disassemble the fan module. Attempting to disassemble the fan module might cause damage to the components.

After this task is completed

• Install a replacement unit. See "Install a fan module" on page 153.

• If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo Video

Watch the procedure on YouTube

Install a fan module

Follow instructions in this section to install a fan module.

About this task

<u>S002</u>



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

<u>S017</u>



CAUTION:

Hazardous moving fan blades nearby. Keep fingers and other body parts away.

Attention:

- Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.
- Make sure to replace a defective fan with another unit of the exact same type.
- Touch the static-protective package that contains the component to any unpainted metal surface on the server; then, remove it from the package and place it on a static-protective surface.

Procedure

Step 1. Align the fan module with the fan slot; then, lower the fan module into the fan slot.



Figure 150. Installing the fan module

- Step 2. Fasten the four captive screws to secure the fan module with a PH1 screwdriver.
- Step 3. Connect the fan cable to the system board. See "Fan module cable routing" on page 340.



Figure 151. Installing the fan module

After this task is completed

• Complete the parts replacement. See "Complete the parts replacement" on page 331.

Demo Video

Watch the procedure on YouTube

Front operator panel replacement

Follow instructions in this section to remove and install the front operator panel.

Remove the front operator panel

Follow instructions in this section to remove the front operator panel.

About this task

<u>S002</u>



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

Attention:

- Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See "Power off the server" on page 56.
- If the node is installed in an enclosure or mounted, remove the node from the enclosure or mount. See "Configuration guide" on page 57.

Procedure

- Step 1. Make preparation for this task.
 - a. If necessary, remove all the WLAN antennas. See "Remove the WLAN antennas" on page 306.
 - b. Remove the top cover. See "Remove the top cover" on page 204.
 - c. Remove the PMB air baffle. See "Remove the PMB air baffle" on page 112.
 - d. Lift the riser assembly from the node. See "Remove the riser assembly from the node" on page 236.
- Step 2. Disconnect all the cables from the front operator panel.
- Step 3. Remove the front operator panel.
 - a. **1** Loosen the two screws on the front.
 - b. 2 Remove the front operator panel from the slot.



Figure 152. Removing the front operator panel

After this task is completed

- Install a replacement unit. See "Install the front operator panel" on page 156.
- If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo Video

Watch the procedure on YouTube

Install the front operator panel

Follow instructions in this section to install the front operator panel.

About this task

<u>S002</u>



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

Attention:

- Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.
- Touch the static-protective package that contains the component to any unpainted metal surface on the server; then, remove it from the package and place it on a static-protective surface.

Procedure

Step 1. Install the front operator panel.

- a. 1 Insert the front operator panel into the slot.
- b. 2 Secure the front operator panel with two screws on the front.



Figure 153. Installing the front operator panel

Step 2. Connect the cables to the front operator panel. See "Operator panel cable routing" on page 343.

After this task is completed

Complete the parts replacement. See "Complete the parts replacement" on page 331.

Demo Video

Watch the procedure on YouTube

Internal power supply unit (AC PMB) replacement

Follow instructions in this section to remove and install the internal power supply unit (AC PMB).

Note: The internal power supply unit is also called AC power module board (AC PMB).

Remove the internal power supply unit (AC PMB)

Follow instructions in this section to remove the internal power supply unit (AC PMB).

About this task

<u>S001</u>





Electrical current from power, telephone, and communication cables is hazardous. To avoid a shock hazard:

- Connect all power cords to a properly wired and grounded electrical outlet/source.
- Connect any equipment that will be attached to this product to properly wired outlets/sources.
- When possible, use one hand only to connect or disconnect signal cables.
- Never turn on any equipment when there is evidence of fire, water, or structural damage.
- The device might have more than one power cord, to remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

S002



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

<u>S033</u>



CAUTION:

Hazardous energy present. Voltages with hazardous energy might cause heating when shorted with metal, which might result in spattered metal, burns, or both.

Attention:

- Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See "Power off the server" on page 56.
- If the node is installed in an enclosure or mounted, remove the node from the enclosure or mount. See "Configuration guide" on page 57.

Procedure

- Step 1. Make preparation for this task.
 - a. If necessary, remove all the WLAN antennas. See "Remove the WLAN antennas" on page 306.
 - b. Remove the top cover. See "Remove the top cover" on page 204.
 - c. Remove the PMB air baffle. See "Remove the PMB air baffle" on page 112.
 - d. Lift the riser assembly from the node. See "Remove the riser assembly from the node" on page 236.
 - e. Depending on the model, remove the PMB side SMA assembly or SMA filler. See "Remove the SMA assemblies" on page 307.
 - f. To ensure sufficient space for this task, place the signal cable that connects the front operator panel and rear operator panel outside of the chassis.



Figure 154. Placing the signal cable

Step 2. Loosen the screws that secure the two grounding cables to disconnect the cables from **1** chassis and **2** internal power supply unit.



Figure 155. Disconnecting the grounding cables

- Step 3. Disconnect the power cable and PMB LED cable rom the internal power supply unit.
 - a. Press and hold the power cable latch.
 - b. 2 Disconnect the power cable from the internal power supply unit.
 - c. ⁽³⁾ Disconnect the PMB LED cable from the internal power supply unit.



Figure 156. Disconnecting the cables

Step 4. Loosen the two screws that secure the internal power supply unit.



Figure 157. Loosening the screws

Step 5. Pinch the pull tapes to lift the internal power supply unit slightly up; then, pinch the edge of the internal power supply unit and lift it up to remove it from the chassis.



Figure 158. Removing the internal power supply unit

After this task is completed

- Install a replacement unit. See "Install the internal power supply unit (AC PMB)" on page 162.
- If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo Video

Watch the procedure on YouTube

Install the internal power supply unit (AC PMB)

Follow instructions in this section to install the internal power supply unit (AC PMB).

S001





Electrical current from power, telephone, and communication cables is hazardous. To avoid a shock hazard:

- Connect all power cords to a properly wired and grounded electrical outlet/source.
- Connect any equipment that will be attached to this product to properly wired outlets/sources.
- When possible, use one hand only to connect or disconnect signal cables.
- Never turn on any equipment when there is evidence of fire, water, or structural damage.
- The device might have more than one power cord, to remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

<u>S002</u>



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

<u>S033</u>



CAUTION:

Hazardous energy present. Voltages with hazardous energy might cause heating when shorted with metal, which might result in spattered metal, burns, or both.

About this task

Attention:

- Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.
- Touch the static-protective package that contains the component to any unpainted metal surface on the server; then, remove it from the package and place it on a static-protective surface.

Procedure

Step 1. Make sure the signal cable between the front operator panel and rear operator panel is placed outside the chassis.



Figure 159. Placing the signal cable

- Step 2. Install the internal power supply unit.
 - a. Ocnnect the PMB LED cable to the internal power supply unit.
 - b. Ocnnect the power cable from the PIB module to the internal power supply unit.
 - c. Or Align the internal power supply unit with the busbars on the system board; then, lower the internal power supply unit down until it is firmly seated.

Important: Make sure that the busbars are seated in the holes of internal power supply unit as shown in the illustration. If necessary, press the blue touch points shown in the illustration.



Figure 160. Installing the internal power supply unit

Notes:

- Do not let the pull tapes be bent or covered. Make sure the pull tapes are on the upper side of the internal power supply unit.
- Step 3. Fasten the two screws on the front side of internal power supply unit.



Figure 161. Fastening the screws

Step 4. Connect the grounding cables of PIB module.

a. Secure grounding cable **I** to the chassis with one screw.

Note: When connecting the grounding cable to the chassis, make sure to place the grounding cable above the operator panel signal cable.

b. Secure grounding cable **2** to the internal power supply with one screw.



Figure 162. Connecting the grounding cable

After this task is completed

1. Place the signal cable between the front operator panel and rear operator panel back into the chassis.



Figure 163. Placing the signal cable

2. Complete the parts replacement. See "Complete the parts replacement" on page 331.

Demo Video

Watch the procedure on YouTube

Intrusion switch with cable replacement

Follow instructions in this section to remove and install the intrusion switch with cable.

Remove the top intrusion switch with cable

Follow instructions in this section to remove the top intrusion switch with cable.

About this task

<u>S002</u>



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

Attention:

- Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See "Power off the server" on page 56.
- If the node is installed in an enclosure or mounted, remove the node from the enclosure or mount. See "Configuration guide" on page 57.

Procedure

Step 1. Make preparation for this task.

- a. If necessary, remove all the WLAN antennas. See "Remove the WLAN antennas" on page 306.
- b. Remove the top cover. See "Remove the top cover" on page 204.
- c. Remove the PMB air baffle. See "Remove the PMB air baffle" on page 112.
- d. Lift the riser assembly from the node. See "Remove the riser assembly from the node" on page 236.
- e. Remove the processor air baffle. See "Remove the processor air baffle and air flow sensor board" on page 115.
- Step 2. Disconnect the intrusion switch cable from the system board.



Figure 164. Top intrusion switch cable routing

1 Intrusion switch connector on the system board

- Step 3. Remove the intrusion switch.
 - a. **1** Loosen the screw that secures the intrusion switch.
 - b. 2 Pinch and slide the intrusion switch to remove it.



Figure 165. Removing intrusion switch with cable

Step 4. Separate the bracket from the intrusion switch cable.



Figure 166. Separating the intrusion switch from the bracket

After this task is completed

- Install a replacement unit. See "Install the top intrusion switch with cable" on page 168.
- If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo Video

Watch the procedure on YouTube

Install the top intrusion switch with cable

Follow instructions in this section to install the top intrusion switch with cable.

About this task

<u>S002</u>



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

Attention:

- Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.
- Touch the static-protective package that contains the component to any unpainted metal surface on the server; then, remove it from the package and place it on a static-protective surface.

Note: The intrusion switch with cable for replacement might come with different colors, but the function is the same.

Procedure

Step 1. Align the intrusion switch cable with the guide pin and hole on the bracket; then, insert the intrusion switch cable to the bracket.



Figure 167. Inserting the intrusion switch to the bracket

Step 2. Install the intrusion switch.

- a. Push the intrusion switch toward the chassis and align the opening of the bracket with the guide pin; then, slide the intrusion switch toward the guide pin until it stops.
- b. 2 Secure the intrusion switch with one screw.



Figure 168. Installing intrusion switch with cable



Step 3. Connect the intrusion switch cable to the system board.

Figure 169. Top intrusion switch cable routing

1 Intrusion switch connector on the system board

After this task is completed

Complete the parts replacement. See "Complete the parts replacement" on page 331.

Demo Video

Watch the procedure on YouTube

Remove the bottom intrusion switch with cable

Follow instructions in this section to remove the bottom intrusion switch with cable.

About this task

<u>S002</u>



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

Attention:

- Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See "Power off the server" on page 56.
- If the node is installed in an enclosure or mounted, remove the node from the enclosure or mount. See "Configuration guide" on page 57.

Procedure

- Step 1. Make preparation for this task.
 - a. Remove the bottom cover. See "Remove the bottom cover" on page 208.
- Step 2. Disconnect the intrusion switch cable from the I/O module board.


Figure 170. Bottom intrusion switch cable routing

Intrusion switch connector on the I/O module board

- Step 3. Remove the intrusion switch.
 - a. **1** Loosen the screw that secures the intrusion switch.
 - b. 2 Pinch and slide the intrusion switch to remove it.



Figure 171. Removing intrusion switch with cable

Step 4. Separate the bracket from the intrusion switch cable.



Figure 172. Separating the intrusion switch from the bracket

After this task is completed

- Install a replacement unit. See "Install the bottom intrusion switch with cable" on page 172.
- If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo Video

Watch the procedure on YouTube

Install the bottom intrusion switch with cable

Follow instructions in this section to install the bottom intrusion switch with cable.

About this task

S002



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

Attention:

- Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.
- Touch the static-protective package that contains the component to any unpainted metal surface on the server; then, remove it from the package and place it on a static-protective surface.

Note: The intrusion switch with cable for replacement might come with different colors, but the function is the same.

Procedure

Step 1. Align the intrusion switch cable with the guide pin and hole on the bracket; then, insert the intrusion switch cable to the bracket.



Figure 173. Inserting the intrusion switch to the bracket

- Step 2. Install the intrusion switch.
 - a. Push the intrusion switch toward the chassis and align the opening of the bracket with the guide pin; then, slide the intrusion switch toward the guide pin until it stops.
 - b. 2 Secure the intrusion switch with one screw.



Figure 174. Installing intrusion switch with cable

Step 3. Connect the intrusion switch cable to the I/O module board.



Figure 175. Bottom intrusion switch cable routing

1 Intrusion switch connector on the I/O module board

After this task is completed

Complete the parts replacement. See "Complete the parts replacement" on page 331.

Demo Video

Watch the procedure on YouTube

I/O module board and M.2 boot drive replacement

Follow instructions in this section to remove and install the I/O module board and M.2 boot drives.

Remove the I/O module board and M.2 boot drives

Follow instructions in this section to remove the I/O module board and M.2 boot drives.

About this task

<u>S002</u>



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

Attention:

- Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See "Power off the server" on page 56.
- If the node is installed in an enclosure or mounted, remove the node from the enclosure or mount. See "Configuration guide" on page 57.

Procedure

Note: Depending on the model, the I/O board might look slightly different from the illustrations in this section.

Step 1. Make preparation for this task.

a. Remove the bottom cover. See "Remove the bottom cover" on page 208.

Remove an M.2 drive

If necessary, remove an M.2 drive from the I/O module board.

Procedure

Step 1. Locate the M.2 drive to be removed.

Note: The slots are numbered to indicate the installation order. If only one M.2 drive is to be installed to the I/O module board, install the M.2 drive in Slot 1.



1 Slot 2 / M.2 Bay 1

2 Slot 1 / M.2 Bay 0

Step 2. Remove the M.2 drive.

- a. **1** Loosen the screw that secures the M.2 drive.
- b. 2 Pivot the rear side of the M.2 drive away from the M.2 adapter.
- c. 3 Remove the M.2 drive from the slot.

Note: If necessary, repeat this procedure to the other M.2 drive to be removed.



Figure 176. Removing an M.2 drive

Remove the I/O module board

Procedure

- Step 1. Disconnect all the cables from the I/O module board. While disconnecting the cables, make a list of each cable and record the connectors the cable is connected to, and use the record as a cabling checklist after installing the new I/O module board.
- Step 2. Loosen the six screws that secure the I/O module board.
- Step 3. Lift the I/O module board to remove it.



Figure 177. Removing the I/O module board

Remove the I/O-board power and signal cable

If necessary, remove the I/O-board power and signal cable from the chassis.

Procedure

- Step 1. Pull up the Mylar film.
- Step 2. Remove the I/O-board power cable and signal cable from the cable clips.
- Step 3. Stick the Mylar film back to the node.



Figure 178. I/O-board cable routing

Cable clips	2 Mylar film
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- Step 4. Remove the top cover. See "Remove the top cover" on page 204.
- Step 5. Remove the riser assembly. (Before disconnecting the cables of riser assembly, remove the processor air baffle.) See "Remove the riser assembly from the node" on page 236 and "Remove the processor air baffle and air flow sensor board" on page 115.
- Step 6. Route the I/O-board power cable and signal cable through the chassis hole to the top side of the node.
- Step 7. Disconnect the I/O-board power cable and signal cable from the system board; then, remove the cables from the chassis.



Figure 179. I/O-board cable routing

I I/O-board power cable	☑ I/O-board signal cable
-------------------------	--------------------------

After this task is completed

- Install a replacement unit. See "Install the I/O module board and M.2 boot drives" on page 179.
- If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo Video

Watch the procedure on YouTube

Watch the procedure on YouTube

Install the I/O module board and M.2 boot drives

Follow instructions in this section to install the I/O board and M.2 boot drives.

About this task

<u>S002</u>



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

- Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.
- Touch the static-protective package that contains the component to any unpainted metal surface on the server; then, remove it from the package and place it on a static-protective surface.

The following notes describe the type of drives that the server supports and other information that you must consider when you install a drive. For a list of supported drives, see https://serverproven.lenovo.com.

- Locate the documentation that comes with the drive and follow those instructions in addition to the instructions in this chapter.
- For a complete list of supported optional devices for the server, see https://serverproven.lenovo.com.
- SE360 V2 supports up to two 80mm (2280) NVMe M.2 boot drives.

Install the I/O-board power and signal cable

If necessary, route the I/O-board power cable and signal cable.

Procedure

- Step 1. If applicable, remove the top cover. See "Remove the top cover" on page 204. Place the top side of the node facing up.
- Step 2. If applicable, remove the riser assembly. See "Remove the riser assembly from the node" on page 236.
- Step 3. Connect the I/O-board power cable and signal cable to the system board; then, route the cables through the chassis hole to the bottom side of the node.

Note: Make sure to route the I/O-board power cable between the standoff and the chassis as shown.



Figure 180. I/O-board cable routing

I I/O-board power cable	2 I/O-board signal cable
-------------------------	--------------------------

Step 4. Reinstall the riser assembly to the node. See "Install the riser assembly to the node" on page 267.

Step 5. Place the bottom side of the node facing up.

Step 6. Pull up the Mylar film.

- Step 7. Route the two cables into the cable clips.
- Step 8. Stick the Mylar film back to the node.



Figure 181. I/O-board cable routing

1 Cable clips	2 Mylar film

Install the I/O module board

Procedure

Note: Depending on the model, the I/O board might look slightly different from the illustrations in this section.

Step 1. Install the I/O module board.

a. Align the I/O module board with the guide pins on the chassis.

- b. Lower the I/O module board down until it is firmly seated.
- c. Secure the I/O module board with six screws.



Figure 182. Installing the I/O module board

- Step 2. Connect the cables to the I/O module board.
 - a. Twist the I/O-board signal cable as shown; then, connect the signal cable and the power cable to the I/O module board.



Figure 183. Connecting the I/O-board cables

b. Reconnect all the required cables to the same connectors on the I/O module board as the defective I/O module board.

Install an M.2 drive

If necessary, install an M.2 drive to the I/O module board.

Step 1. Locate the slot to install the M.2 drive.

Note: The slots are numbered to indicate the installation order. If only one M.2 drive is to be installed to the I/O module board, install the M.2 drive in Slot 1.



- Step 2. If necessary, install an M.2 heat sink to the M.2 drive to be installed. See "Install an M.2 heat sink" on page 192.
- Step 3. Install the M.2 drive.
 - a. Hold the M.2 drive at an angle, and insert the drive into the M.2 slot.
 - b. 2 Lower the rear side of the M.2 drive down to the M.2 adapter.
 - c. ³ Secure the M.2 drive with one screw.

Note: If necessary, repeat this procedure to the other M.2 drive to be installed.



Figure 184. Installing an M.2 drive

After this task is completed

Complete the parts replacement. See "Complete the parts replacement" on page 331.

Demo Video

Watch the procedure on YouTube

Watch the procedure on YouTube

Kensington lock replacement

Follow instructions in this section to remove and install the Kensington lock.

Remove the Kensington lock

Follow instructions in this section to remove the Kensington lock.

About this task

Attention:

• Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.

Procedure

Note: The Kensington lock might look slightly different from the illustrations in this section.

- Step 1. If applicable, disengage the cable of the Kensington lock from the attachment point.
- Step 2. Turn the Kensington lock to the unlock position with the key.
- Step 3. Remove the Kensington lock from the lock hole.



Figure 185. Removing the Kensington lock

After this task is completed

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Install the Kensington lock

Follow instructions in this section to install the Kensington lock.

About this task

• Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.

Procedure

Note: The Kensington lock might look slightly different from the illustrations in this section.

- Step 1. Insert the Kensington lock into the lock hole.
- Step 2. Turn the Kensington lock to the lock position, and store the key for future use.



Figure 186. Installing the Kensington lock

Step 3. If applicable, secure the cable of the Kensington lock to a desk, table, or other attachment point to secure the node.

After this task is completed

Complete the parts replacement. See "Complete the parts replacement" on page 331.

Lock position switch with cable replacement

Follow instructions in this section to remove and install the lock position switch with cable.

Remove the lock position switch with cable

Follow instructions in this section to remove the lock position switch with cable.

About this task

<u>S002</u>



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To

remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

Attention:

- Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See "Power off the server" on page 56.
- If the node is installed in an enclosure or mounted, remove the node from the enclosure or mount. See "Configuration guide" on page 57.

Procedure

Step 1. Make preparation for this task.

- a. If necessary, remove all the WLAN antennas. See "Remove the WLAN antennas" on page 306.
- b. Remove the top cover. See "Remove the top cover" on page 204.
- c. Remove the PMB air baffle. See "Remove the PMB air baffle" on page 112.
- d. Remove the riser assembly. (Before disconnecting the cables of riser assembly, remove the processor air baffle.) See "Remove the riser assembly from the node" on page 236 and "Remove the processor air baffle and air flow sensor board" on page 115.
- e. Depending on the configuration, remove the power module board or internal power supply unit. See "Remove the power module board (PMB)" on page 222 or "Remove the internal power supply unit (AC PMB)" on page 158.
- f. Remove the power input board (PIB) module. See "Remove the PIB module" on page 218.
- Step 2. Loosen the screw that secures the system security keylock.

Note: If necessary, disconnect the cable from the rear operator panel for easier operation.



Figure 187. Loosening the screw

Step 3. Place the bottom side of the node facing up.

- Step 4. Remove the bottom cover. See "Remove the bottom cover" on page 208.
- Step 5. Pinch the edge of the keylock bracket; then, lift the bracket and remove the system security keylock from the chassis.



Figure 188. Removing the system security keylock

Step 6. Disconnect the lock position switch cable from the I/O module board.



Figure 189. Lock position switch cable routing

1 Lock position switch connector on the I/O module board

Step 7. Loosen the screw that secures the lock position switch; then, remove the switch from the chassis.



Figure 190. Removing the lock position switch with cable

After this task is completed

- Install a replacement unit. See "Install the lock position switch with cable" on page 189.
- If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo Video

Watch the procedure on YouTube

Install the lock position switch with cable

Follow instructions in this section to install the lock position switch with cable.

About this task

<u>S002</u>



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

Attention:

• Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.

Procedure

Step 1. Install the lock position switch with cable.

- a. **1** Route the cable through the hole on the chassis.
- b. 2 Fold the cable as shown; then, lower the lock position switch into the chassis, and push the switch toward the chassis wall. Make sure that the screw hole on the bracket aligns with the screw hole on the chassis.
- c. ³ Secure the lock position switch with one screw.



Figure 191. Installing the lock position switch with cable

Step 2. Pull up the Mylar film, and connect the lock position switch cable to the I/O module board; then, stick the Mylar film back to the node, and make sure that the lock position switch cable is routed between the Mylar film and the chassis as shown.



Figure 192. Lock position switch cable routing

1 Lock position switch connector on the I/O module board

Step 3. Insert the tab of the keylock bracket into the slot on the chassis; then, lower the keylock bracket down until it is seated in place.



Figure 193. Installing the system security keylock

- Step 4. Place the top side of the node facing up.
- Step 5. Secure the system security keylock with one screw



Figure 194. Fastening the screw

After this task is completed

1. Complete the parts replacement. See "Complete the parts replacement" on page 331.

Demo Video

Watch the procedure on YouTube

M.2 heat sink replacement

Follow instructions in this section to remove and install an M.2 heat sink.

Remove an M.2 heat sink

Follow instructions in this section to remove an M.2 heat sink.

About this task

Attention:

• Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.

Procedure

Step 1. **1** Push the tabs on the heat-sink tray to disengage the M.2 heat sink.

Note: If necessary, push the tabs with a flat-head screwdriver.

- Step 2. 2 Lift the M.2 heat sink from the tray.
- Step 3. ³ Slide the M.2 drive outward to remove it from the tray.



Figure 195. Removing the M.2 heat sink

After this task is completed

- Install a replacement unit. See "Install an M.2 heat sink" on page 192.
- If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Install an M.2 heat sink

Follow instructions in this section to install an M.2 heat sink.

About this task

• Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.

Procedure

Step 1. Install the M.2 drive into the heat-sink tray.

- a. Peel off the film from the heat-sink tray.
- b. 2 Align the notch of the M.2 drive with the notch of the tray, the side with label of the M.2 drive facing up; then, slide the M.2 drive all the way into the tray.



Figure 196. Installing the M.2 drive

- Step 2. Install the M.2 heat sink into the heat-sink tray.
 - a. Peel off the film from the M.2 heat sink.
 - b. 2 Align the notches on the edge of the M.2 heat sink with the tabs of the tray; then, press the M.2 heat sink down to the tray until it clicks into place.



Figure 197. Installing the M.2 heat sink

After this task is completed

Complete the parts replacement. See "Complete the parts replacement" on page 331.

Memory module replacement

Follow instructions in this section to remove and install a memory module.

Remove a memory module

Follow instructions in this section to remove a memory module.

About this task

S002



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

Attention:

- Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See "Power off the server" on page 56.
- If the node is installed in an enclosure or mounted, remove the node from the enclosure or mount. See "Configuration guide" on page 57.
- Memory modules are sensitive to static discharge and require special handling. Refer to the standard guidelines for "Handling static-sensitive devices" on page 52.
 - Always wear an electrostatic-discharge strap when removing or installing memory modules. Electrostatic-discharge gloves can also be used.
 - Never hold two or more memory modules together so that they do not touch each other. Do not stack
 memory modules directly on top of each other during storage.
 - Never touch the gold memory module connector contacts or allow these contacts to touch the outside of the memory module connector housing.
 - Handle memory modules with care: never bend, twist, or drop a memory module.
 - Do not use any metal tools (such as jigs or clamps) to handle the memory modules, because the rigid metals may damage the memory modules.
 - Do not insert memory modules while holding packages or passive components, which can cause package cracks or detachment of passive components by the high insertion force.

Procedure

Step 1. Make preparation for this task.

- a. If necessary, remove all the WLAN antennas. See "Remove the WLAN antennas" on page 306.
- b. Remove the top cover. See "Remove the top cover" on page 204.
- c. Remove the PMB air baffle. See "Remove the PMB air baffle" on page 112.
- d. Lift the riser assembly from the node. See "Remove the riser assembly from the node" on page 236.
- e. Remove the processor air baffle. See "Remove the processor air baffle and air flow sensor board" on page 115.

Step 2. Locate the memory module to be removed on the system board.



Figure 198. Memory modules and processor layout

Important: Before removing DIMM 1, remove DIMM 2 first.

Step 3. Open the retaining clip with a memory module tool.

- Due to space constraints, use a memory module tool to open the retaining clips. Do not use pencils or other fragile tools. When you received your server, the memory module tool is in the material box.
- To avoid breaking the retaining clips or damaging the memory module slots, handle the clips gently.
- a. Place the tip of the tool in the recess on the top of the retaining clip.
- b. 2 Carefully rotate the retaining clip away from the DIMM slot to disengage the memory module. One end of the module will be slightly higher than the other.



Figure 199. Opening retaining clip

- Step 4. Remove the memory module.
 - a. Lift the higher side of the memory module up with the tool, and hold the memory module.
 - b. 2 Carefully lift the memory module out of the slot.



Figure 200. Removing memory module

Attention: When removing a memory module from **DIMM slot 1**, to avoid the memory module touching nearby components, **DO NOT** lift the memory module straight up. Touching nearby components might cause damage to the memory module.



After this task is completed

- Store the memory module tool for future use.
- Install a replacement unit. See "Install a memory module" on page 197.
- If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo Video

Watch the procedure on YouTube

Install a memory module

Follow instructions in this section to install a memory module.

About this task

<u>S002</u>



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

See "Memory module installation rules and order" on page 53 for detailed information about memory configuration and setup.

Attention:

• Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.

- Power off the server and peripheral devices and disconnect the power cords and all external cables. See "Power off the server" on page 56.
- If the node is installed in an enclosure or mounted, remove the node from the enclosure or mount. See "Configuration guide" on page 57.
- Make sure to adopt one of the supported configurations listed in "Memory module installation rules and order" on page 53.
- Memory modules are sensitive to static discharge and require special handling. Refer to the standard guidelines at "Handling static-sensitive devices" on page 52:
 - Always wear an electrostatic-discharge strap when removing or installing memory modules.
 Electrostatic-discharge gloves can also be used.
 - Never hold two or more memory modules together so that they do not touch each other. Do not stack
 memory modules directly on top of each other during storage.
 - Never touch the gold memory module connector contacts or allow these contacts to touch the outside of the memory module connector housing.
 - Handle memory modules with care: never bend, twist, or drop a memory module.
 - Do not use any metal tools (such as jigs or clamps) to handle the memory modules, because the rigid metals may damage the memory modules.
 - Do not insert memory modules while holding packages or passive components, which can cause package cracks or detachment of passive components by the high insertion force.

Procedure

Step 1. Make preparation for this task.

- a. Remove the top cover. See "Remove the top cover" on page 204.
- b. Remove the PMB air baffle. See "Remove the PMB air baffle" on page 112.
- c. Lift the riser assembly from the node. See "Remove the riser assembly from the node" on page 236.
- d. Remove the processor air baffle. See "Remove the processor air baffle and air flow sensor board" on page 115.
- Step 2. Touch the static-protective package that contains the memory module to any unpainted surface on the outside of the server. Then, take the memory module out of the package and place it on a static-protective surface.
- Step 3. Locate the required memory module slot on the system board.

Note: Ensure that you observe the installation rules and sequence order in "Memory module installation rules and order" on page 53.



Figure 201. Memory modules and processor layout

Step 4. Open the retaining clip with a memory module tool.

- Due to space constraints, use a memory module tool to open the retaining clips. Do not use pencils or other fragile tools. When you received your server, the memory module tool is in the material box.
- To avoid breaking the retaining clips or damaging the memory module slots, handle the clips gently.
- a. Place the tip of the tool in the recess on the top of the retaining clip.
- b. 2 Carefully rotate the retaining clip away from the memory module slot.



Figure 202. Opening retaining clip

- Step 5. Install the memory module.
 - a. **1** Align the memory module with the slot.
 - b. Pirmly press both ends of the memory module straight down until the retaining clip snaps into the locked position.



Figure 203. Installing a memory module

Attention: Be careful when installing a memory module to **DIMM slot 1**. **DO NOT** let the memory module touch nearby components. Touching nearby components might cause damage to the memory module.

Note: If there is a gap between the memory module and the retaining clip, the memory module has not been correctly inserted. In this case, open the retaining clip, remove the memory module, and then reinsert it.

After this task is completed

- Store the memory module tool for future use.
- Complete the parts replacement. See "Complete the parts replacement" on page 331.

Demo Video

Watch the procedure on YouTube

MicroSD card replacement

Follow instructions in this section to remove and install the MicroSD card.

Remove the MicroSD card

Follow instructions in this section to remove the MicroSD card.

About this task

<u>S002</u>



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

Attention:

- Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See "Power off the server" on page 56.
- If the node is installed in an enclosure or mounted, remove the node from the enclosure or mount. See "Configuration guide" on page 57.

Procedure

- Step 1. Make preparation for this task.
 - a. If necessary, remove all the WLAN antennas. See "Remove the WLAN antennas" on page 306.
 - b. Remove the top cover. See "Remove the top cover" on page 204.
 - c. Remove the PMB air baffle. See "Remove the PMB air baffle" on page 112.
 - d. Lift the riser assembly from the node. See "Remove the riser assembly from the node" on page 236.
- Step 2. Locate the MicroSD socket on the system board. See "System-board connectors" on page 31.
- Step 3. Remove the MicroSD card.
 - a. 1 Slide the socket lid to the open position.
 - b. 2 Lift open the socket lid.
 - c. 3 Remove the MicroSD card from the socket.



Figure 204. Removing the MicroSD card

After this task is completed

- Install a replacement unit. See "Install the MicroSD card" on page 203.
- If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo Video

Watch the procedure on YouTube

Install the MicroSD card

Follow instructions in this section to install the MicroSD card.

About this task

<u>S002</u>



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

- Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.
- Touch the static-protective package that contains the component to any unpainted metal surface on the server; then, remove it from the package and place it on a static-protective surface.

Procedure

- Step 1. Locate the MicroSD socket on the system board. See "System-board connectors" on page 31.
- Step 2. Install the MicroSD card.
 - a. 1 Place the MicroSD card into the socket.
 - b. 2 Close the socket lid.
 - c. ³ Slide the socket lid to the lock position.



Figure 205. Installing the MicroSD card

After this task is completed

Complete the parts replacement. See "Complete the parts replacement" on page 331.

Demo Video

Watch the procedure on YouTube

Node cover replacement

Follow instructions in this section to remove and install the node covers.

Remove the top cover

Follow instructions in this section to remove the top cover.

<u>S014</u>



CAUTION:

Hazardous voltage, current, and energy levels might be present. Only a qualified service technician is authorized to remove the covers where the label is attached.

S033



CAUTION:

Hazardous energy present. Voltages with hazardous energy might cause heating when shorted with metal, which might result in spattered metal, burns, or both.

About this task

Attention:

- Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See "Power off the server" on page 56.
- If the node is installed in an enclosure or mounted, remove the node from the enclosure or mount. See "Configuration guide" on page 57.

Procedure

- Step 1. If necessary, remove all the WLAN antennas. See "Remove the WLAN antennas" on page 306.
- Step 2. Turn the keylock to the unlock position with the key; then, take the key out of the keylock, and reverse the node and place the top side facing up.



Figure 206. Unlocking the keylock

- Step 3. Remove the top cover.
 - a. **1** Press and hold the button to disengage the cover.
 - b. 2 Slide and lift the cover to remove it from the chassis; then, place it on a flat clean surface.

- To make sure that there is adequate system cooling, install both top cover and bottom cover before powering on the server. Operating the server with the covers removed might damage server components.
- Service label is located on the inside of the top cover.



Figure 207. Removing the top cover

Step 4. Place the bottom side of the node facing up. Turn the keylock to the lock position with the key, and store the key for future use.



Figure 208. Locking the keylock

After this task is completed

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo Video
Watch the procedure on YouTube

Install the top cover

Follow instructions in this section to install the top cover.

S014



CAUTION:

Hazardous voltage, current, and energy levels might be present. Only a qualified service technician is authorized to remove the covers where the label is attached.

S033



CAUTION:

Hazardous energy present. Voltages with hazardous energy might cause heating when shorted with metal, which might result in spattered metal, burns, or both.

About this task

Attention:

- Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.
- Make sure that all components have been reassembled correctly and that no tools or loose screws are left inside your server.
- Make sure that all internal cables are correctly routed. See Chapter 6 "Internal cable routing" on page 333.

Procedure

Step 1. Turn the keylock to the unlock position with the key; then, take the key out of the keylock, and reverse the node and place the top side facing up.



Figure 209. Unlocking the keylock

Step 2. Align the top cover with the guiding slots on both sides of the chassis; then, slide it forward until it is firmly seated.



Figure 210. Installing the top cover

Step 3. Place the bottom side of the node facing up. Turn the keylock to the lock position with the key, and store the key for future use.



Figure 211. Locking the keylock

After this task is completed

Complete the parts replacement. See "Complete the parts replacement" on page 331.

Demo Video

Watch the procedure on YouTube

Remove the bottom cover

Follow instructions in this section to remove the bottom cover.

<u>S014</u>



CAUTION:

Hazardous voltage, current, and energy levels might be present. Only a qualified service technician is authorized to remove the covers where the label is attached.

S033



CAUTION:

Hazardous energy present. Voltages with hazardous energy might cause heating when shorted with metal, which might result in spattered metal, burns, or both.

About this task

Attention:

- Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See "Power off the server" on page 56.
- If the node is installed in an enclosure or mounted, remove the node from the enclosure or mount. See "Configuration guide" on page 57.

Procedure

Step 1. Turn the keylock to the unlock position with the key.



Figure 212. Unlocking the keylock

- Step 2. Remove the bottom cover.
 - a. **1** Press and hold the button to disengage the cover.
 - b. 2 Slide and lift the cover to remove it from the chassis; then, place it on a flat clean surface.

Attention: To make sure that there is adequate system cooling, install both top cover and bottom cover before powering on the server. Operating the server with the covers removed might damage server components.



Figure 213. Removing bottom cover

Step 3. Turn the keylock to the lock position with the key, and store the key for future use.



Figure 214. Locking the keylock

After this task is completed

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo Video

Watch the procedure on YouTube

Install the bottom cover

Follow instructions in this section to install the bottom cover.

<u>S014</u>



CAUTION:

Hazardous voltage, current, and energy levels might be present. Only a qualified service technician is authorized to remove the covers where the label is attached.

S033



CAUTION:

Hazardous energy present. Voltages with hazardous energy might cause heating when shorted with metal, which might result in spattered metal, burns, or both.

About this task

Attention:

- Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.
- Make sure that all components have been reassembled correctly and that no tools or loose screws are left inside your server.
- Make sure that all internal cables are correctly routed. See Chapter 6 "Internal cable routing" on page 333.

Procedure

Step 1. Turn the keylock to the unlock position with the key.



Figure 215. Unlocking the keylock

Step 2. Align the bottom cover with the guiding slots on both sides of the chassis; then, hold both sides of the cover and slide it forward until it is firmly seated.



Figure 216. Installing the bottom cover

Step 3. Turn the keylock to the lock position with the key, and store the key for future use.



Figure 217. Locking the keylock

After this task is completed

Complete the parts replacement. See "Complete the parts replacement" on page 331.

Demo Video

Watch the procedure on YouTube

PMB status LED cable replacement

Follow instructions in this section to remove and install the PMB status LED cable.

Remove the PMB status LED cable

Follow instructions in this section to remove the PMB status LED cable.

About this task

<u>S002</u>



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

Attention:

- Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See "Power off the server" on page 56.
- If the node is installed in an enclosure or mounted, remove the node from the enclosure or mount. See "Configuration guide" on page 57.

Procedure

Step 1. Make preparation for this task.

- a. If necessary, remove all the WLAN antennas. See "Remove the WLAN antennas" on page 306.
- b. Remove the top cover. See "Remove the top cover" on page 204.
- c. Remove the PMB air baffle. See "Remove the PMB air baffle" on page 112.
- d. Lift the riser assembly from the node. See "Remove the riser assembly from the node" on page 236.
- e. Remove the processor air baffle. See "Remove the processor air baffle and air flow sensor board" on page 115.
- f. Remove Fan 2. See "Remove a fan module" on page 150.
- g. Remove the rear dust filter. See "Remove the rear dust filter" on page 102.

Note: If necessary, remove the rear operator panel for easier operation. See "Remove the rear operator panel" on page 233.

Step 2. Disconnect the PMB status LED cable from the power module board; then, carefully remove the cable from the cable clip.



Figure 218. PMB status LED cable connecting to the DC power module board (DC PMB)

PMB status LED connector on the DC power module board (DC PMB)



Figure 219. PMB status LED cable connecting to the internal power supply unit (AC PMB)

PMB status LED connector on the internal power supply unit (AC PMB)

Step 3. Stab the sleeve of the PMB status LED cable with a pointed tool to detach the cable from the chassis; meanwhile, pinch the front end of the PMB status LED cable, and pull it outward to remove it.



Figure 220. Removing the PMB status LED cable

After this task is completed

- Install a replacement unit. See "Install the PMB status LED cable" on page 215.
- If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo Video

Watch the procedure on YouTube

Install the PMB status LED cable

Follow instructions in this section to install the PMB status LED cable.

About this task

S002



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

Attention:

- Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.
- Touch the static-protective package that contains the component to any unpainted metal surface on the server; then, remove it from the package and place it on a static-protective surface.

Procedure

- Step 1. Install the PMB status LED cable.
 - a. Route the PMB status LED cable through the hole on the chassis; then, insert the front end of the PMB status LED cable into the slot until it is firmly seated.



Figure 221. Installing the PMB status LED cable

Step 2. Route the PMB status LED cable into the cable clip; then, connect the cable to the power module board.



Figure 222. PMB status LED cable connecting to the DC power module board (DC PMB)

PMB status LED connector on the DC power module board (DC PMB)



Figure 223. PMB status LED cable connecting to the internal power supply unit (AC PMB)

PMB status LED connector on the internal power supply unit (AC PMB)

After this task is completed

Complete the parts replacement. See "Complete the parts replacement" on page 331.

Demo Video

Watch the procedure on YouTube

Power input board (PIB) module replacement

Follow instructions in this section to remove and install the power input board (PIB) module.

Remove the PIB module

Follow instructions in this section to remove the power input board (PIB) module.

About this task

<u>S002</u>



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

Attention:

- Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See "Power off the server" on page 56.
- If the node is installed in an enclosure or mounted, remove the node from the enclosure or mount. See "Configuration guide" on page 57.

Procedure

Step 1. Make preparation for this task.

- a. If necessary, remove all the WLAN antennas. See "Remove the WLAN antennas" on page 306.
- b. Remove the top cover. See "Remove the top cover" on page 204.
- c. Remove the PMB air baffle. See "Remove the PMB air baffle" on page 112.
- d. Lift the riser assembly from the node. See "Remove the riser assembly from the node" on page 236.
- e. Depending on the configuration, remove the power module board or internal power supply unit. See "Remove the power module board (PMB)" on page 222 or "Remove the internal power supply unit (AC PMB)" on page 158.
- Step 2. Proceed to the section corresponding to the PIB module to be removed.
 - "Remove the DC PIB module" on page 218
 - "Remove the AC PIB module" on page 219

Remove the DC PIB module

Procedure

- Step 1. Loosen the screw that secures the PIB module.
- Step 2. Carefully pinch and hold the connector of the RJ-45 UART cable; then, push the PIB module outwards to remove it from the chassis.



Figure 224. Removing the DC PIB module

After this task is completed

- Install a replacement unit. See "Install the PIB module" on page 220.
- If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo Video

Watch the procedure on YouTube

Remove the AC PIB module

Procedure

- Step 1. Loosen the screw that secures the PIB module.
- Step 2. Carefully pinch and hold the power connector; then, push the PIB module outwards to remove it from the chassis.



Figure 225. Removing the AC PIB module

After this task is completed

• Install a replacement unit. See "Install the PIB module" on page 220.

• If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo Video

Watch the procedure on YouTube

Install the PIB module

Follow instructions in this section to install the power input board (PIB) module.

About this task

<u>S002</u>



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

Attention:

- Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.
- Touch the static-protective package that contains the component to any unpainted metal surface on the server; then, remove it from the package and place it on a static-protective surface.

Proceed to the section corresponding to the PIB module to be installed.

- "Install the DC PIB module" on page 220
- "Install the AC PIB module" on page 222

Install the DC PIB module

Procedure

- Step 1. Insert the PIB module into the slot until it is firmly seated
- Step 2. Secure the PIB module with one screw.



Figure 226. Installing the PIB module

After this task is completed

- 1. Reinstall the power module board. See "Install the power module board (PMB)" on page 225.
- 2. Complete the parts replacement. See "Complete the parts replacement" on page 331.
- 3. If applicable, before connecting DC power source to the server, remove the header from the corresponding power connector.
 - a. Loosen the two captive screws that secure the header; then, remove the header from the power connector.



Figure 227. Removing the header

b. Store the header for future use.

Note: Install the header when the power connector is not used. The connector could be damaged without proper protection.

Demo Video

Watch the procedure on YouTube

Install the AC PIB module

Procedure

- Step 1. Insert the PIB module into the slot until it is firmly seated
- Step 2. Secure the PIB module with one screw.



Figure 228. Installing the PIB module

After this task is completed

- 1. Reinstall the internal power supply unit. See "Install the internal power supply unit (AC PMB)" on page 162.
- 2. Complete the parts replacement. See "Complete the parts replacement" on page 331.

Demo Video

Watch the procedure on YouTube

Power module board (PMB) replacement

Follow instructions in this section to remove and install the power module board (PMB).

Remove the power module board (PMB)

Follow instructions in this section to remove the power module board (PMB).

About this task

<u>S002</u>



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

Attention:

- Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See "Power off the server" on page 56.
- If the node is installed in an enclosure or mounted, remove the node from the enclosure or mount. See "Configuration guide" on page 57.

Procedure

Step 1. Make preparation for this task.

- a. If necessary, remove all the WLAN antennas. See "Remove the WLAN antennas" on page 306.
- b. Remove the top cover. See "Remove the top cover" on page 204.
- c. Remove the PMB air baffle. See "Remove the PMB air baffle" on page 112.
- d. Lift the riser assembly from the node. See "Remove the riser assembly from the node" on page 236.
- e. Depending on the model, remove the PMB side SMA assembly or SMA filler. See "Remove the SMA assemblies" on page 307.
- f. To ensure sufficient space for this task, place the signal cable that connects the front operator panel and rear operator panel outside of the chassis.



Figure 229. Placing the signal cable

Step 2. Disconnect the PMB LED cable from the power module board.



Figure 230. PMB LED cable

1 PMB status LED connector on the power module board

Step 3. Loosen the three screws that secure the power module board.



Figure 231. Loosening the screws

- Step 4. Remove the power module board.
 - a. **1** Pinch the pull tapes to lift the power module board slightly up; then, pinch the edge of the power module board and lift it up to disengage it from the chassis.
 - b. 2 Disconnect all the cables from the power module board, and remove the power module board from the chassis.



Figure 232. Removing the power module board

After this task is completed

- Install a replacement unit. See "Install the power module board (PMB)" on page 225.
- If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo Video

Watch the procedure on YouTube

Install the power module board (PMB)

Follow instructions in this section to install the power module board (PMB).

<u>S002</u>



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

About this task

Attention:

- Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.
- Touch the static-protective package that contains the component to any unpainted metal surface on the server; then, remove it from the package and place it on a static-protective surface.

Procedure

Step 1. Make sure the signal cable between the front operator panel and rear operator panel is placed outside the chassis.



Figure 233. Placing the signal cable

- Step 2. Install the power module board.
 - a. Ocnnect the power cables from the PIB module to the power module board.
 - b. 2 Align the power module board with the busbars on the system board; then, lower the power module board down until it is firmly seated.

Important: Make sure that the busbars are seated in the holes of power module board as shown in the illustration.



Figure 234. Installing the power module board

Notes:

- Do not let the pull tapes be bent or covered. Make sure the pull tapes are on the upper side of the power module board.
- Make sure that the slots for PMB air baffle are not interfered by the cables between the power module board and the PIB module.



Figure 235. The slots for PMB air baffle

Step 3. Secure the power module board with three screws.



Figure 236. Securing the power module board

Step 4. Connect the PMB LED cable to the power module board.



Figure 237. PMB LED cable

1 PMB status LED connector on the power module board

After this task is completed

1. Place the signal cable between the front operator panel and rear operator panel back into the chassis.



Figure 238. Placing the signal cable

2. Complete the parts replacement. See "Complete the parts replacement" on page 331.

Demo Video

Watch the procedure on YouTube

Processor heat sink replacement

Follow instructions in this section to remove and install the processor heat sink.

Attention: Before reusing a processor or heat sink, make sure you use Lenovo proven alcohol cleaning pad and thermal grease.

Important: The processor in your server can throttle in response to thermal conditions, temporarily lowering its speed to reduce heat output. In instances where a few processor cores are throttled for an extremely short time period (100 ms or less), the only indication might be an entry in the operating system event log with no corresponding entry in the system XCC event log. If this situation occurs, the event can be ignored and processor replacement is not required.

Remove the processor heat sink

Follow instructions in this section to remove the processor heat sink. This procedure must be executed by a trained technician.

<u>S002</u>



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To

remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

<u>S012</u>



CAUTION: Hot surface nearby.

About this task

Attention:

- Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See "Power off the server" on page 56.
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping staticsensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.
- Do not allow the thermal grease on the processor or heat sink to come in contact with anything. Contact with any surface can compromise the thermal grease, rendering it ineffective. Thermal grease can damage components, such as the electrical connectors in the processor socket.
- If the node is installed in an enclosure or mounted, remove the node from the enclosure or mount. See "Configuration guide" on page 57.

Procedure

Step 1. Make preparation for this task.

- a. If necessary, remove all the WLAN antennas. See "Remove the WLAN antennas" on page 306.
- b. Remove the top cover. See "Remove the top cover" on page 204.
- c. Remove the PMB air baffle. See "Remove the PMB air baffle" on page 112.
- d. Lift the riser assembly from the node. See "Remove the riser assembly from the node" on page 236.
- e. Remove the processor air baffle. See "Remove the processor air baffle and air flow sensor board" on page 115.
- f. Remove all the memory modules. See "Remove a memory module" on page 194.
- Step 2. Remove the processor heat sink.
 - a. **1** Fully loosen the four captive screws on the heat sink *in the removal sequence shown* on the heat-sink label.
 - b. 2 Lift the heat sink evenly to remove it from the server.



Figure 239. Removing the processor heat sink

After this task is completed

- Install a replacement unit. See "Install the processor heat sink" on page 231.
- If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo Video

Watch the procedure on YouTube

Install the processor heat sink

Follow instructions in this section to install the processor heat sink. This procedure must be executed by a trained technician.

<u>S002</u>



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

<u>S012</u>



CAUTION: Hot surface nearby.

About this task

Attention:

- Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See "Power off the server" on page 56.
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping staticsensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.
- Do not allow the thermal grease on the processor or heat sink to come in contact with anything. Contact with any surface can compromise the thermal grease, rendering it ineffective. Thermal grease can damage components, such as the electrical connectors in the processor socket.

Procedure

Step 1. Make preparation for this task.

a. If there is any old thermal grease on the processor, gently clean the top of the processor using an alcohol cleaning pad. Dispose of the cleaning pad after all of the thermal grease is removed.

Note: Make sure the alcohol has fully evaporated before applying new thermal grease.

- b. To ensure the best performance, check the manufacturing date on the new heat sink and make sure it does not exceed 2 years. Otherwise, wipe off the existing thermal grease from the new heat sink, and apply new grease on the top of the processor for optimal thermal performance.
- c. Apply the thermal grease on the top of the processor with syringe by forming four uniformly spaced dots, while each dot consists of about 0.1 ml of thermal grease.



Figure 240. Proper shape of the thermal grease

- Step 2. Install the processor heat sink.
 - a. Align the heat sink with the guide pins on the system board; then, lower the heat sink down until it is firmly seated.
 - b. 2 Fully tighten the four captive screws *in the installation sequence shown* on the heat-sink label. Tighten the screws until they stop; then, visually inspect to make sure that there is no gap between the screw shoulder beneath the heat sink and the system board. (For reference,

the torque required for the captive screws to fully tighten is 1.4-1.6 newton-meters, 12-14 inch-pounds.)



Figure 241. Installing the processor heat sink

After this task is completed

Complete the parts replacement. See "Complete the parts replacement" on page 331.

Demo Video

Watch the procedure on YouTube

Rear operator panel replacement

Follow instructions in this section to remove and install the rear operator panel.

Remove the rear operator panel

Follow instructions in this section to remove the rear operator panel.

About this task

S002



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

Attention:

• Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.

- Power off the server and peripheral devices and disconnect the power cords and all external cables. See "Power off the server" on page 56.
- If the node is installed in an enclosure or mounted, remove the node from the enclosure or mount. See "Configuration guide" on page 57.

Procedure

- Step 1. Make preparation for this task.
 - a. If necessary, remove all the WLAN antennas. See "Remove the WLAN antennas" on page 306.
 - b. Remove the top cover. See "Remove the top cover" on page 204.
 - c. Remove the PMB air baffle. See "Remove the PMB air baffle" on page 112.
- Step 2. Loosen the two screws that secure the rear operator panel; then, remove the rear operator panel from the chassis.



Figure 242. Removing the rear operator panel

Step 3. Disconnect the cable from the rear operator panel.

After this task is completed

- Install a replacement unit. See "Install the rear operator panel" on page 234.
- If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo Video

Watch the procedure on YouTube

Install the rear operator panel

Follow instructions in this section to install the rear operator panel.

<u>S002</u>



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

About this task

Attention:

- Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.
- Touch the static-protective package that contains the component to any unpainted metal surface on the server; then, remove it from the package and place it on a static-protective surface.

Procedure

- Step 1. Connect the cable from the front operator panel to the rear operator panel.
- Step 2. Insert the rear operator panel to the chassis.
- Step 3. Secure the rear operator panel with two screws.



Figure 243. Installing the rear operator panel

After this task is completed

Complete the parts replacement. See "Complete the parts replacement" on page 331.

Demo Video

Watch the procedure on YouTube

Riser assembly replacement

Follow instructions in this section to remove and install the riser assembly.

Remove the riser assembly from the node

Follow instructions in this section to remove the riser assembly from the node.

About this task

<u>S002</u>



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

Attention:

- Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See "Power off the server" on page 56.
- If the node is installed in an enclosure or mounted, remove the node from the enclosure or mount. See "Configuration guide" on page 57.

Procedure

Step 1. Make preparation for this task.

- a. If applicable, remove all the 7mm drives. See "Remove a 7mm hot-swap drive" on page 105.
- b. If necessary, remove all the WLAN antennas. See "Remove the WLAN antennas" on page 306.
- c. Remove the top cover. See "Remove the top cover" on page 204.
- d. Remove the PMB air baffle. See "Remove the PMB air baffle" on page 112.
- Step 2. Disengage the riser assembly from the node.
 - a. **1** Loosen the two thumbscrews in the front of the riser assembly.
 - b. 2 Loosen the three screws on both sides of the node.
 - c. Observation the three captive screws on the top of the riser assembly.



Figure 244. Disengaging the riser assembly

Step 3. Lift the riser assembly from the node.



Figure 245. Lifting the riser assembly

Note: If necessary, after lifting the riser assembly, place the assembly on the top of the fan modules for easier operation.

Step 4. Remove the processor air baffle. See "Remove the processor air baffle and air flow sensor board" on page 115.

- Step 5. If necessary, disconnect the riser assembly cables to remove the riser assembly from the node.
 - a. For the configuration with drive backplanes installed, disconnect the power cable from Backplane 1.
 - b. Disconnect the cables from the system board; then, remove the riser assembly from the node.

After this task is completed

• To remove the components of the riser assembly, proceed to the section corresponding to the component to be removed:

"Left wing of riser assembly" on page 238	"Right wing of riser assembly" on page 246
 "M.2 assembly" on page 239 "BCIs assembly." on page 242 	 "M.2 assembly" on page 247 "DOIs assembly." on page 250
 Pole assembly on page 242 "Drive backplanes" on page 243 	- PCIe assembly on page 250
- "PCIe assembly + geotracking module" on page 244	

- To reinstall the riser assembly to the node, see "Install the riser assembly to the node" on page 267.
- If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo Video

Watch the procedure on YouTube

Remove components from the left wing of riser assembly

Follow instructions in this section to remove components from the left wing of riser assembly.

About this task

<u>S002</u>



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

Attention:

- Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See "Power off the server" on page 56.
- If the node is installed in an enclosure or mounted, remove the node from the enclosure or mount. See "Configuration guide" on page 57.

Procedure

- Step 1. Make preparation for this task.
 - a. If applicable, remove all the 7mm drives. See "Remove a 7mm hot-swap drive" on page 105.
 - b. If necessary, remove all the WLAN antennas. See "Remove the WLAN antennas" on page 306.
 - c. Remove the top cover. See "Remove the top cover" on page 204.
 - d. Remove the PMB air baffle. See "Remove the PMB air baffle" on page 112.
 - e. Remove the riser assembly. (Before disconnecting the cables of riser assembly, remove the processor air baffle.) See "Remove the riser assembly from the node" on page 236 and "Remove the processor air baffle and air flow sensor board" on page 115.
- Step 2. Proceed to the section corresponding to the component to be removed:
 - "M.2 assembly" on page 239
 - "PCIe assembly" on page 242
 - "Drive backplanes" on page 243
 - "PCIe assembly + geotracking module" on page 244

Remove M.2 assembly

Procedure

- Step 1. Remove the M.2 cabled adapter from the riser cage.
 - a. Disconnect the signal cable from the M.2 cabled adapter. Disconnect 2 MCIO 2 connector; then, disconnect 1 MCIO 1 connector



Figure 246. Disconnecting the signal cable

MCIO 1 connector	MCIO 2 connector
------------------	------------------

b. Loosen the six screws that secure the M.2 cabled adapter; then, slide the adapter outward to remove it from the riser cage.



Figure 247. Removing the M.2 cabled adapter

c. Disconnect the power cable from 2 Power connector 1 and 3 Power connector 2 on the M.2 cabled adapter.



- Step 2. Remove an M.2 drive from the M.2 cabled adapter.
 - a. Locate the M.2 drive to be removed.



- b. **1** Loosen the screw that secures the M.2 drive.
- c. 2 Pivot the rear side of the M.2 drive away from the M.2 adapter.
- d. ³ Remove the M.2 drive from the slot.



Figure 248. Removing an M.2 drive

Note: If necessary, repeat this procedure to other M.2 drives to be removed.

After this task is completed

- Install a replacement unit. See "Install components to the left wing of riser assembly" on page 255.
- If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Remove PCIe assembly

Procedure

- Step 1. Remove the PCIe adapter from the riser cage.
 - a. Loosen the screw that secures the holder, and remove the holder.
 - b. 2 Loosen the screw that secures the PCIe adapter.
 - c. 3 Slide the PCIe adapter outward to remove it.

Notes:

- If no PCIe adapter is to be installed to this slot, insert the PCIe filler and secure it with one screw.
- If no PCIe adapter is to be installed to this slot, to save the holder for future use, insert the holder to the slot on riser cage, and secure the holder with one screw.


Figure 249. Removing the PCIe adapter

- Step 2. Disconnect all the cables from the PCIe cabled riser card.
- Step 3. Remove the PCIe cabled riser card from the riser cage.
 - a. Loosen the two screws that secure the riser card.
 - b. Remove the riser card.



Figure 250. Removing the riser card

After this task is completed

- Install a replacement unit. See "Install components to the left wing of riser assembly" on page 255.
- If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Remove drive backplanes

Procedure

- Step 1. Disconnect all the cables from the backplanes.
- Step 2. Loosen the four screws that secure Backplane 2; then, lift Backplane 2 to remove it.



Figure 251. Removing Backplane 2

Step 3. Loosen the three screws that secure Backplane 1; then, lift Backplane 1 to remove it.



Figure 252. Removing Backplane 1

After this task is completed

- Install a replacement unit. See "Install components to the left wing of riser assembly" on page 255.
- If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Remove PCIe assembly + geotracking module

Important: Geotracking module is a Third Party device. As such, third party options are excluded from Lenovo Statement of Limited Warranty. Engage third party for support. See *ThinkEdge SE360 V2 Product Guide* on https://lenovopress.lenovo.com/ for more information.

Procedure

- Step 1. Remove the geotracking module.
 - a. **1** Push the latch to disengage the geotracking module.
 - b. 2 Lift the geotracking module from the cage.



Figure 253. Removing the geotracking module

- Step 2. Remove the geotracking module cage.
 - a. Loosen the two screws that secure the geotracking module cage.



Figure 254. Removing the geotracking module cage

- b. Push the geotracking module cage as shown to disengage the tabs from the slots.
- c. 2 Slide the geotracking module cage outward to remove it from the riser cage.



Figure 255. Removing the geotracking module cage

- Step 3. Remove the PCIe adapter from the riser cage.
 - a. Loosen the screw that secures the PCIe adapter.
 - b. Slide the PCIe adapter outward to remove it.

Note: If no PCIe adapter is to be installed to this slot, insert the PCIe filler and secure it with one screw.



Figure 256. Removing the PCIe adapter

- Step 4. Disconnect all the cables from the PCIe cabled riser card.
- Step 5. Remove the PCIe cabled riser card from the riser cage.
 - a. Loosen the two screws that secure the riser card.
 - b. Remove the riser card.



Figure 257. Removing the riser card

After this task is completed

- Install a replacement unit. See "Install components to the left wing of riser assembly" on page 255.
- If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo Video

Watch the procedure on YouTube

Remove components from the right wing of riser assembly

Follow instructions in this section to remove components from the right wing of riser assembly.

About this task

<u>S002</u>



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

Attention:

- Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See "Power off the server" on page 56.
- If the node is installed in an enclosure or mounted, remove the node from the enclosure or mount. See "Configuration guide" on page 57.

Procedure

- Step 1. Make preparation for this task.
 - a. If applicable, remove all the 7mm drives. See "Remove a 7mm hot-swap drive" on page 105.
 - b. If necessary, remove all the WLAN antennas. See "Remove the WLAN antennas" on page 306.
 - c. Remove the top cover. See "Remove the top cover" on page 204.
 - d. Remove the PMB air baffle. See "Remove the PMB air baffle" on page 112.
 - e. Remove the riser assembly. (Before disconnecting the cables of riser assembly, remove the processor air baffle.) See "Remove the riser assembly from the node" on page 236 and "Remove the processor air baffle and air flow sensor board" on page 115.
- Step 2. Proceed to the section corresponding to the component to be removed:
 - "M.2 assembly" on page 247
 - "PCIe assembly" on page 250

Remove the M.2 assembly

Procedure

- Step 1. Remove the M.2 adapter from the riser cage.
 - a. 1 Loosen the screw on the bottom side of the M.2 adapter.
 - b. 2 Loosen the two screws on the top side of the M.2 adapter.
 - c. ³ Slide the M.2 adapter outward to remove it.



Figure 258. Removing the M.2 adapter

- Step 2. Remove the M.2 riser card from the riser cage.
 - a. Loosen the two screws that secure the riser card.
 - b. Slide the riser card upward until the guide pins are seated in the large opening of the keyholes; then, remove the riser card from the riser cage.



Figure 259. Removing the riser card

- Step 3. Remove an M.2 drive from the M.2 adapter.
 - a. Locate the M.2 drive to be removed.



- b. **1** Loosen the screw that secures the M.2 drive.
- c. 2 Pivot the rear side of the M.2 drive away from the M.2 adapter.
- d. 8 Remove the M.2 drive from the slot.



Figure 260. Removing an M.2 drive

Note: If necessary, repeat this procedure to other M.2 drives to be removed.

After this task is completed

- Install a replacement unit. See "Install components to the right wing of riser assembly" on page 251.
- If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Remove the PCIe assembly

Procedure

- Step 1. Remove the PCIe adapter from the riser cage.
 - a. **1** Loosen the screw that secures the PCIe adapter.
 - b. 2 Slide the PCIe adapter outward to remove it.

Note: If no PCIe adapter is to be installed to this slot, insert the PCIe filler and secure it with one screw.



Figure 261. Removing the PCIe adapter

- Step 2. Remove the PCIe riser card from the riser cage.
 - a. Loosen the two screws that secure the riser card.

b. Slide the riser card upward until the guide pins are seated in the large opening of the keyholes; then, remove the riser card from the riser cage.



Figure 262. Removing the riser card

After this task is completed

- Install a replacement unit. See "Install components to the right wing of riser assembly" on page 251.
- If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo Video

Watch the procedure on YouTube

Install components to the right wing of riser assembly

Follow instructions in this section to install components to the right wing of riser assembly.

About this task

S002



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

Attention:

- Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See "Power off the server" on page 56.

• Touch the static-protective package that contains the component to any unpainted metal surface on the server; then, remove it from the package and place it on a static-protective surface.

Proceed to the section corresponding to the component to be installed:

- "M.2 assembly" on page 252
- "PCIe assembly" on page 254

Install the M.2 assembly

Note: Make sure to observe the installation rules and sequence order in "M.2 storage drive installation rules and order" on page 55.

Procedure

- Step 1. Install an M.2 drive to the M.2 adapter.
 - a. Locate the slot to install the M.2 drive.



b. If necessary, install an M.2 heat sink to the M.2 drive to be installed. See "Install an M.2 heat sink" on page 192.

- c. If necessary, adjust the retainer to accommodate the size of the M.2 drive to be installed. See "Adjust the retainer on the M.2 adapter" on page 136.
- d. **1** Hold the M.2 drive at an angle, and insert the drive into the M.2 slot.
- e. 2 Lower the rear side of the M.2 drive down to the M.2 adapter.
- f. O Secure the M.2 drive with one screw.



Figure 263. Installing an M.2 drive

Note: If necessary, repeat this procedure to other M.2 drives to be installed.

- Step 2. Install the M.2 riser card to the riser cage.
 - a. Align the riser card with the guide pins on the riser cage; then, insert and slide the riser card downward until the guide pins are seated in the small opening of the keyholes.
 - b. Secure the riser card with two screws.



Figure 264. Installing the riser card

- Step 3. Install the M.2 adapter to the riser cage.
 - a. **1** Align the M.2 adapter with the slot; then, slide the adapter into the slot until it is firmly seated.

- b. 2 Tighten two screws to the top side of the M.2 adapter.
- c. **3** Tighten one screw to the bottom side of the M.2 adapter.



Figure 265. Installing the M.2 adapter

After this task is completed

- Reinstall the riser assembly to the node. See "Install the riser assembly to the node" on page 267.
- If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo Video

Watch the procedure on YouTube

Install the PCIe assembly

Procedure

- Step 1. Install the PCIe riser card to the riser cage.
 - a. Align the riser card with the guide pins on the riser cage; then, insert and slide the riser card downward until the guide pins are seated in the small opening of the keyholes.
 - b. Secure the riser card with two screws.



Figure 266. Installing the riser card

- Step 2. Install the PCIe adapter to the riser cage.
 - a. (Optional) If a PCIe filler is installed in the slot, loosen the screw that secures the filler; then, remove the filler. Save the filler for future use.
 - b. **1** Align the PCIe adapter with the slot; then, carefully slide the adapter into the slot until it is firmly seated.
 - c. 2 Secure the PCIe adapter with one screw.



Figure 267. Installing the PCIe adapter

After this task is completed

- Reinstall the riser assembly to the node. See "Install the riser assembly to the node" on page 267.
- If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo Video

Watch the procedure on YouTube

Install components to the left wing of riser assembly

Follow instructions in this section to install components to the left wing of riser assembly.

About this task

<u>S002</u>



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

Attention:

- Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See "Power off the server" on page 56.
- Touch the static-protective package that contains the component to any unpainted metal surface on the server; then, remove it from the package and place it on a static-protective surface.

Proceed to the section corresponding to the component to be installed:

- "M.2 assembly" on page 256
- "PCIe assembly" on page 260
- "Drive backplanes" on page 261
- "PCIe assembly + geotracking module" on page 263

Install M.2 assembly

Note: Make sure to observe the installation rules and sequence order in "M.2 storage drive installation rules and order" on page 55.

Procedure

Step 1. Install an M.2 drive to the M.2 cabled adapter.

a. Locate the slot to install the M.2 drive.





- b. If necessary, install an M.2 heat sink to the M.2 drive to be installed. See "Install an M.2 heat sink" on page 192.
- c. If necessary, adjust the retainer to accommodate the size of the M.2 drive to be installed. See "Adjust the retainer on the M.2 adapter" on page 136.
- d. **1** Hold the M.2 drive at an angle, and insert the drive into the M.2 slot.
- e. 2 Lower the rear side of the M.2 drive down to the M.2 adapter.
- f. **3** Secure the M.2 drive with one screw.



Figure 268. Installing an M.2 drive

Note: If necessary, repeat this procedure to other M.2 drives to be installed.

- Step 2. Install the M.2 cabled adapter to the riser cage.
 - a. Route the M.2 cabled adapter signal cable through the hole in the middle of riser cage.

Note: For easier operation, route the branch of MCIO 1 connector first; then, route the branch of MCIO 2 connector.



Figure 269. M.2 cabled adapter signal cable

MCIO 1 connector	2 MCIO 2 connector

b. Connect the power cable to 2 Power connector 1 and 3 Power connector 2 on the M.2 cabled adapter.



- c. Align the M.2 cabled adapter with the slot on the riser cage; then, slide the adapter into the slot until it is firmly seated.
- d. Secure the M.2 cabled adapter with six screws.



Figure 270. Installing the M.2 adapter

e. Connect the signal cable to the M.2 cabled adapter. Connect **1** MCIO 1 connector; then, connect **1** MCIO 2 connector.



Figure 271. Disconnecting the signal cable

1 MCIO 1 connector	Z MCIO 2 connector
--------------------	--------------------

After this task is completed

- Reinstall the riser assembly to the node. See "Install the riser assembly to the node" on page 267.
- If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo Video

Watch the procedure on YouTube

Install PCIe assembly

Procedure

Step 1. Install the PCIe cabled riser card to the riser cage.

- a. Align the riser card with the guide pins on the riser cage; then, push the riser card towards the riser cage until it is firmly seated.
- b. Secure the riser card with two screws.



Figure 272. Installing the riser card

- Step 2. Install the PCIe adapter to the riser cage.
 - a. (Optional) If a PCIe filler is installed in the slot, loosen the screw that secures the filler; then, remove the filler. Save the filler for future use.
 - b. (Optional) If the holder is secured on the riser cage, loosen the screw that secures the holder; then, remove and save the holder for later use.
 - c. Align the PCIe adapter with the slot; then, carefully slide the adapter into the slot until it is firmly seated.

Note: Make sure not to let the adapter touch the edge of the riser cage.

- d. 2 Secure the PCIe adapter with one screw.
- e. **3** Insert the holder into the corresponding slot to cover the corner of the PCIe adapter; then, secure the holder with one screw.



Figure 273. Installing the PCIe adapter

Step 3. Connect the cables to the PCIe cabled riser card.



After this task is completed

- Reinstall the riser assembly to the node. See "Install the riser assembly to the node" on page 267.
- If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo Video

Watch the procedure on YouTube

Install drive backplanes

Procedure

Step 1. Install Backplane 1.

- a. Align Backplane 1 with the guide pins on the riser cage; then, lower Backplane 1 toward the riser cage until it is firmly seated.
- b. Secure Backplane 1 with three screws.



Figure 274. Installing Backplane 1

Step 2. Connect the signal cables to the backplanes.





- Step 3. Install Backplane 2.
 - a. Align Backplane 2 with the guide pins; then, lower Backplane 2 toward the riser cage until it is firmly seated.
 - b. Secure Backplane 2 with four screws.



Figure 275. Installing Backplane 2

After this task is completed

- Reinstall the riser assembly to the node. See "Install the riser assembly to the node" on page 267.
- If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo Video

Watch the procedure on YouTube

Install PCIe assembly + geotracking module

Important: Geotracking module is a Third Party device. As such, third party options are excluded from Lenovo Statement of Limited Warranty. Engage third party for support. See *ThinkEdge SE360 V2 Product Guide* on https://lenovopress.lenovo.com/ for more information.

Procedure

Step 1. Install the PCIe cabled riser card to the riser cage.

- a. Align the riser card with the guide pins on the riser cage; then, push the riser card towards the riser cage until it is firmly seated.
- b. Secure the riser card with two screws.



Figure 276. Installing the riser card

- Step 2. Install the PCIe adapter to the riser cage.
 - a. (Optional) If a PCIe filler is installed in the slot, loosen the screw that secures the filler; then, remove the filler. Save the filler for future use.
 - b. **1** Align the PCIe adapter with the slot; then, carefully slide the adapter into the slot until it is firmly seated.

Note: Make sure not to let the adapter touch the edge of the riser cage.

c. 2 Secure the PCIe adapter with one screw.



Figure 277. Installing the PCIe adapter

- Step 3. Install the geotracking module cage.
 - a. Align the two tabs of geotracking module cage with the slots on riser cage; then, push the geotracking module cage toward the riser cage until it is seated in place. The edge of geotracking module cage should be inserted between the PCIe adapter and the riser cage.



Figure 278. Installing the geotracking module cage

b. Push the geotracking module cage as shown until the two tabs are firmly seated in the slots.



Figure 279. Installing the geotracking module cage

c. Secure the geotracking module cage with two screws.



Figure 280. Installing the geotracking module cage

- Step 4. Install the geotracking module.
 - a. Place one end of the geotracking module into the geotracking module cage.
 - b. 2 Lower the other end of the geotracking module into the geotracking module cage until it clicks into place.



Figure 281. Installing the geotracking module

Step 5. Connect the cables to the PCIe cabled riser card.



After this task is completed

• Reinstall the riser assembly to the node. See "Install the riser assembly to the node" on page 267.

• If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo Video

Watch the procedure on YouTube

Install the riser assembly to the node

Follow instructions in this section to install the riser assembly to the node.

About this task

<u>S002</u>



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

Attention:

- Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See "Power off the server" on page 56.
- Touch the static-protective package that contains the component to any unpainted metal surface on the server; then, remove it from the package and place it on a static-protective surface.

Proceed to the section corresponding to the selected configuration on the left wing of riser assembly:

- "PCIe assembly configuration" on page 267
- "7mm drive backplane configuration" on page 271
- "M.2 assembly configuration" on page 274

PCIe assembly configuration

Procedure

- Step 1. If bottom M.2 cabled adapter is installed, make sure the cables of bottom M.2 cabled adapter are connected to the system board properly. See Cable routing for bottom M.2 cabled adapter.
- Step 2. Connect the riser assembly cables.

Note: If necessary, remove the memory modules from DIMM slot 3 and 4 for easier operation. See "Remove a memory module" on page 194.



Note: Make sure to route the cables as shown in the illustration.

- a. Connect I the power cable to the system board.
- b. Connect **2a** the MCIO2 branch of riser card signal cable to the system board.
- c. Connect **25** the MCIO1 branch of riser card signal cable to the system board.
- Step 3. Reinstall the processor air baffle. See "Install the processor air baffle and air flow sensor board" on page 119.

Note: Make sure to adjust the processor air baffle according to the configuration.



Step 4. Align the front of the riser assembly with the edge of the chassis; then, lower the riser assembly to the node.



Figure 282. Lowering the riser assembly

- Step 5. Secure the riser assembly to the node.
 - a. **1** Tighten the three captive screws on the top of the riser assembly.
 - b. 2 Tighten the three screws on both sides of the node.
 - c. **3** Tighten the two thumbscrews in the front of the riser assembly.



Figure 283. Securing the riser assembly

Step 6. Bundle the riser assembly cables together with a velcro strap; then, push the bundled cables toward the riser card.

Note: To make sure adequate system cooling, the cables should be routed away from the space for PMB air baffle.



Figure 284. Cable routing for riser assembly

After this task is completed

Complete the parts replacement. See "Complete the parts replacement" on page 331.

Demo Video

Watch the procedure on YouTube

7mm drive backplane configuration

Procedure

Step 1. Connect the riser assembly cables.

Note: If necessary, remove the memory modules from DIMM slot 3 and 4 for easier operation. See "Remove a memory module" on page 194.



- a. Connect the NVMe signal cable to I PCIe Gen 4 MCIO 1 connector on the system board.
- b. Connect the SATA signal cable to 2 PCIe Gen 3 / SATA connector on the system board.
- c. Connect the power cable to B Backplane power connector on Backplane 1.
- Step 2. Reinstall the processor air baffle. See "Install the processor air baffle and air flow sensor board" on page 119.

Note: Make sure to adjust the processor air baffle according to the configuration.



Step 3. Align the front of the riser assembly with the edge of the chassis; then, lower the riser assembly to the node.



Figure 285. Lowering the riser assembly

- Step 4. Route the cables between the riser cage and the processor air baffle.
 - a. Push the cables toward the riser cage until the cables are seated in the notch of riser cage.
 - b. Push the rubber part of processor air baffle to bend it until it is against the cables.



Figure 286. Routing the cables

- Step 5. Secure the riser assembly to the node.
 - a. **1** Tighten the three captive screws on the top of the riser assembly.
 - b. 2 Tighten the three screws on both sides of the node.
 - c. 3 Tighten the two thumbscrews in the front of the riser assembly.



Figure 287. Securing the riser assembly

Step 6. Push the Backplane 1 power cable toward the power module board.

Note: To make sure adequate system cooling, the cables should be routed away from the space for PMB air baffle.

After this task is completed

Complete the parts replacement. See "Complete the parts replacement" on page 331.

Demo Video

Watch the procedure on YouTube

M.2 assembly configuration

Procedure

Step 1. Connect the riser assembly cables.

Note: If necessary, remove the memory modules from DIMM slot 3 and 4 for easier operation. See "Remove a memory module" on page 194.



Cable	From: M.2 cabled adapter	To: System board	Cable length
1	1aPower connector 11bPower connector 2	 M.2 cabled adapter / PCle cabled riser card power connector M.2 cabled adapter power 	170/200mm
		connector	
2	2a MCIO 1 connector	2a PCIe Gen 4 MCIO 1 connector	150mm
	2b MCIO 2 connector	25 PCIe Gen 4 MCIO 2 connector	

a. Connect the power cable to 11 M.2 cabled adapter / PCIe cabled riser card power connector and 15 M.2 cabled adapter power connector on the system board.

- b. Connect the signal cable to 2a PCIe Gen 4 MCIO 1 connector on the system board.
- c. Connect the signal cable to **2** PCle Gen 4 MCIO 2 connector on the system board.
- Step 2. Reinstall the processor air baffle. See "Install the processor air baffle and air flow sensor board" on page 119.

Note: Make sure to adjust the processor air baffle according to the configuration.



Step 3. Align the front of the riser assembly with the edge of the chassis; then, lower the riser assembly to the node.



Figure 288. Lowering the riser assembly

- Step 4. Route the cables between the riser cage and the processor air baffle.
 - a. Push the cables toward the riser cage until the cables are seated in the notch of riser cage.
 - b. Push the rubber part of processor air baffle to bend it until it is against the cables.



Figure 289. Routing the cables

- Step 5. Secure the riser assembly to the node.
 - a. **1** Tighten the three captive screws on the top of the riser assembly.
 - b. 2 Tighten the three screws on both sides of the node.
 - c. **3** Tighten the two thumbscrews in the front of the riser assembly.



Figure 290. Securing the riser assembly

Step 6. Bundle the riser assembly cables together with a velcro strap; then, push the bundled cables toward the riser card.

Note: To make sure adequate system cooling, the cables should be routed away from the space for PMB air baffle.



Figure 291. Cable routing for riser assembly

After this task is completed

Complete the parts replacement. See "Complete the parts replacement" on page 331.

Demo Video

Watch the procedure on YouTube

Rubber feet replacement

Follow instructions in this section to remove and install the rubber feet.

Remove the rubber feet

Follow instructions in this section to remove the rubber feet.

About this task

Attention:

• Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.

Procedure

- Step 1. Place the bottom side of the node facing up.
- Step 2. Pull the rubber feet to remove it.



Figure 292. Removing the rubber feet

After this task is completed

- Install a replacement unit. See "Install the rubber feet" on page 278.
- If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo Video

Watch the procedure on YouTube

Install the rubber feet

Follow instructions in this section to install the rubber feet.

About this task

Attention:

• Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.

Procedure

- Step 1. Place the bottom side of the node facing up.
- Step 2. Remove the film on the rubber feet.
- Step 3. Stick the rubber feet to the node as shown.


Figure 293. Installing the rubber feet

After this task is completed

Complete the parts replacement. See "Complete the parts replacement" on page 331.

Demo Video

Watch the procedure on YouTube

System board replacement (trained technician only)

Follow instructions in this section to remove and install the system board.

Important: This task must be operated by trained technicians.

CAUTION:

Hazardous moving parts. Keep fingers and other body parts away.



CAUTION:



The heat sinks and processors might be very hot. Turn off the server and wait several minutes to let the server cool before removing the server cover.

Manage the Self Encryption Drive Authentication Key (SED AK)

For ThinkEdge SE360 V2 with self-encrypted drives (SED) installed, the SED AK can be managed in Lenovo XClarity Controller. After setting up the server or making changes to the configuration, backing up the SED AK is essential to prevent data loss in the hardware failure case.

SED Authentication Key (AK) Manager

Log in to Lenovo XClarity Controller web interface, and go to BMC Configuration \rightarrow Security \rightarrow SED Authentication Key (AK) Manager to manage the SED AK.

Notes: The operation of SED AK Manager is not allowed in the following conditions:

- System Lockdown Mode is in **Active** state. SED AK is locked until the system is activated or unlocked. See "Activate or unlock the system" on page 363 to activate or unlock the system.
- Current user does not have the authority to manage SED AK.
 - To generate, backup, and recover the SED AK with passphrase or backup file, the role of XCC user should be **Administrator**.
 - To recover the SED AK from automatic backup, the role of XCC user should be Administrator+.

SED encryption

The status of SED encryption can be changed from Disabled to Enabled. Complete the following process to enable SED encryption.

- 1. Press **Enabled** button.
- 2. Select the SED AK generation method:
 - Generate key using Passphrase: Set the password and re-enter it for the confirmation.
 - Generate key randomly: A Random SED AK will be generated.
- 3. Press Apply button.

Attention:

- Once SED encryption is Enabled, it cannot be changed back to Disabled.
- When SED encryption is enabled, rebooting the system is required after installing a SATA drive; without rebooting, the SATA drive will not be recognized by the host OS.
- When SED encryption is enabled, if emergency XCC password reset is performed, the SED AK stored in the server will be cleared as the default action. Data stored on the SED will no longer be accessible unless the SED AK is restored. Backing up the SED AK is strongly advised to reduce the risk of data loss. See "Emergency XCC Password Reset" on page 368 for more information.

Change the SED AK

- Generate key using Passphrase: Set the password and re-enter it for the confirmation. Click Regenerate to get the new SED AK.
- Generate key randomly: Click Re-generate to get a Random SED AK.

Backup the SED AK

Set the password and re-enter it for the confirmation. Click **Start Backup** to backup the SED AK; then, download the SED AK file and store it safely for future use.

Note: If you use the backup SED AK file to restore a configuration, the system will ask for the password that you set here.

Recover the SED AK

- Recover SED AK using Passphrase: Use the password that was set in Generate key using Passphrase to recover the SED AK.
- Recover SED AK from Backup file: Upload the backup file generated in Backup the SED AK mode and enter the corresponding backup file password to recover the SED AK.
- Recover SED AK from Automatic backup: After system board replacement, use automatic backup to recover the SED AK for the installed SED.

Note: To recover the SED AK from automatic backup, the role of XCC user should be Administrator+.

Remove the system board

Follow instructions in this section to remove the system board.

About this task

Important:

- Removing and installing this component requires trained technicians. **Do not** attempt to remove or install the part without proper training.
- When replacing the system board, always update the server with the latest firmware or restore the preexisting firmware. Make sure that you have the latest firmware or a copy of the pre-existing firmware before you proceed.
- When removing the memory modules, label the slot number on each memory module, remove all the memory modules from the system board, and set them aside on a static-protective surface for reinstallation.
- When disconnecting cables, make a list of each cable and record the connectors the cable is connected to, and use the record as a cabling checklist after installing the new system board.

Attention:

- Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See "Power off the server" on page 56.
- If the node is installed in an enclosure or mounted, remove the node from the enclosure or mount. See "Configuration guide" on page 57.

Procedure

- Step 1. Make preparation for this task.
 - a. Record all system configuration information, such as Lenovo XClarity Controller IP addresses, vital product data, and the machine type, model number, serial number, Universally Unique Identifier, and asset tag of the server.
 - b. If SED encryption is enabled, maintain a backup of SED AK. See "Manage the Self Encryption Drive Authentication Key (SED AK) " on page 280.
 - c. If applicable, export Lenovo Features on Demand activation key. See the "License Management" section in the XCC documentation compatible with the server at https://pubs.lenovo.com/lxcc-overview/.
 - d. Save the system configuration to an external device with Lenovo XClarity Essentials.

- e. Save the system event log to external media.
- f. Power off the server and peripheral devices and disconnect the power cords and all external cables. See "Power off the server" on page 56.
- Step 2. Remove the following components in the sequence below.
 - a. If applicable, remove the WLAN antennas. See "Remove the WLAN antennas" on page 306.
 - b. Remove the top cover. See "Remove the top cover" on page 204.
 - c. Remove the PMB air baffle. See "Remove the PMB air baffle" on page 112.
 - d. Remove the riser assembly. (Before disconnecting the cables of riser assembly, remove the processor air baffle.) See "Remove the riser assembly from the node" on page 236 and "Remove the processor air baffle and air flow sensor board" on page 115.
 - e. Depending on the model, remove the SMA assemblies or SMA fillers. See "Remove the SMA assemblies" on page 307.
 - f. Depending on the configuration, remove the power module board or internal power supply unit. See "Remove the power module board (PMB)" on page 222 or "Remove the internal power supply unit (AC PMB)" on page 158.
 - g. Remove the power input board (PIB) module. See "Remove the PIB module" on page 218.
 - h. Remove the top intrusion switch with cable. See "Remove the top intrusion switch with cable" on page 166.
 - i. Remove all the memory modules. See "Remove a memory module" on page 194.
 - j. If applicable, remove the wireless adapter. See "Remove the wireless adapter" on page 297.
 - k. If applicable, remove the MicroSD card from the system board to install it onto the new system board. See "Remove the MicroSD card" on page 201.
- Step 3. Disconnect all the cables from the system board. While disconnecting the cables, make a list of each cable and record the connectors the cable is connected to, and use the record as a cabling checklist after installing the new system board.
- Step 4. Loosen the seven standoffs and two screws that secure the system board.

Note: Loosen the standoffs with a Phillips screwdriver or a flat-head screwdriver.



Figure 294. The screws and standoffs on the system board

Step 5. Lift the right end of the system board up; then, remove the system board from the chassis.



Figure 295. Removing the system board

After this task is completed

- Install a replacement unit. See "Install the system board" on page 284.
- If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo Video

Watch the procedure on YouTube

Install the system board

Follow instructions in this section to install the system board.

About this task

Important: Removing and installing this component requires trained technicians. **Do not** attempt to remove or install the part without proper training.

Attention:

- Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.
- Touch the static-protective package that contains the drive to any unpainted metal surface on the server; then, remove the drive from the package and place it on a static-protective surface.

Firmware and driver download: You might need to update the firmware or driver after replacing a component.

- Go to https://datacentersupport.lenovo.com/products/servers/thinkedge/se360v2/7dam/downloads/driver-list/ to see the latest firmware and driver updates for your server.
- Go to "Update the firmware" on page 355 for more information on firmware updating tools.

Procedure

Step 1. Place the left end of the system board into the chassis; then, lower the right end into the chassis.



Figure 296. Installing the system board

Step 2. Secure the system board with two screws and seven standoffs.



Figure 297. The screws and standoffs on the system board

Notes:

- The standoffs are listed in order of length in the illustration. (The left one is the longest.)
- Fasten the standoffs with a Phillips screwdriver or a flat-head screwdriver.
- Step 3. Connect the I/O-board power cable and signal cable to the system board.

Note: Make sure to route the I/O-board power cable between the standoff and the chassis as shown.



Figure 298. I/O-board cable routing

1 I/O-board power cable	2 I/O-board signal cable

Step 4. Peel away the XClarity Controller network access label on the processor heat sink and attach it to the network access tag on the front of the server.



Figure 299. Lenovo XClarity Controller network access label on the pull-out information tab

After this task is completed

- 1. The I/O-board power cable and signal cable should be routed to the bottom side of the node to connect to the I/O module board. See "Install the I/O module board and M.2 boot drives" on page 179.
- 2. Reconnect all the required cables to the same connectors on the system board as the defective system board.

- 3. If applicable, install the MicroSD card that was removed from the old system board onto the new system board. See "Install the MicroSD card" on page 203.
- 4. Reinstall all the memory modules. See "Install a memory module" on page 197.
- 5. Make sure that all components have been reassembled correctly and that no tools or loose screws are left inside your server.
- 6. Reinstall the node covers. See "Node cover replacement" on page 204.
- 7. If necessary, reinstall the node to the enclosure or mount. See "Configuration guide" on page 57.
- 8. Reconnect the power cords and any cables that you removed.
- 9. Reset the system date and time.
- 10. Update the machine type and serial number with new vital product data (VPD). Use the Lenovo XClarity Provisioning Manager to update the machine type and serial number. See "Update the Vital Product Data (VPD)" on page 288.

Note: If the node is installed in a ThinkEdge SE360 V2 2U2N Enclosure, change the machine type for proper operation. See "Change the machine type for operating in an enclosure (trained technician only)" on page 290.

- 11. Update the UEFI, XCC and LXPM firmware to the specific version supported by the server. See "Update the firmware" on page 355.
- 12. If applicable, install Lenovo Features on Demand activation key. See the "License Management" section in the XCC documentation compatible with the server at https://pubs.lenovo.com/lxcc-overview/.
- 13. Update the public key. See the "Update Device Key" section of https://download.lenovo.com/servers_ pdf/thinkshield-web-application-user-guide-v2.pdf for more details.

Notes:

- The role of Lenovo ID should be **Maintenance User** to update the public key in ThinkShield Key Vault Portal web interface or ThinkShield mobile app.
- (Lenovo service technician only) See https://glosse4lenovo.lenovo.com/wiki/glosse4lenovo/view/How %20To/System%20related/
 ThinkEdge/HowTo_update_PublicKey_after_board_replacement/ for the details.
- 14. Set the TPM policy. See "Set the TPM policy" on page 291.
- 15. Optionally, enable UEFI Secure Boot. See "Enable UEFI Secure Boot" on page 292.
- 16. Reconfigure the following ThinkEdge security features if necessary.
 - a. Change System Lockdown Mode Control status to ThinkShield Portal. See "Activate or unlock the system" on page 363
 - b. Enable SED encryption. See "Manage the Self Encryption Drive Authentication Key (SED AK) " on page 280.
 - c. Recover SED AK. See "Manage the Self Encryption Drive Authentication Key (SED AK) " on page 280.
 - d. Enable security features. See "System Lockdown Mode" on page 366.
 - e. Change the emergency XCC password reset settings. See "Emergency XCC Password Reset" on page 368

Demo Video

Watch the procedure on YouTube

Update the Vital Product Data (VPD)

Use this topic to update the Vital Product Data (VPD).

- (Required) Machine type
- (Required) Serial number
- (Required) System model
- (Optional) Asset tag
- (Optional) UUID

Recommended tools:

- Lenovo XClarity Provisioning Manager
- Lenovo XClarity Essentials OneCLI commands

Using Lenovo XClarity Provisioning Manager

Steps:

- 1. Start the server and press the key according to the on-screen instructions. The Lenovo XClarity Provisioning Manager interface is displayed by default.
- 3. Click Update VPD; then, follow on-screen instructions to update the VPD.

Using Lenovo XClarity Essentials OneCLI commands

- Updating machine type onecli config set SYSTEM_PROD_DATA.SysInfoProdName <m/t_model> [access_method]
- Updating **serial number** onecli config set SYSTEM_PROD_DATA.SysInfoSerialNum <s/n> [access_method]
- Updating system model

onecli config set SYSTEM_PROD_DATA.SysInfoProdIdentifier <system model> [access_method]

- Updating asset tag onecli config set SYSTEM_PROD_DATA.SysEncloseAssetTag <asset_tag> [access_method]
- Updating UUID

onecli config createuuid SYSTEM_PROD_DATA.SysInfoUUID [access_method]

Variable	Description
	The server machine type and model number.
<m t_model=""></m>	Type xxxxyyyyyy, where xxxx is the machine type and yyyyyy is the server model number.
<s n=""></s>	The serial number on the server.
	Type zzzzzzz (length 8-10 characters), where zzzzzzzz is the serial number.
<system model=""></system>	The system model on the server.
	Type system yyyyyyy, where <i>yyyyyyyy</i> is the product identifier.

	The server asset tag number.		
<asset_tag></asset_tag>	Type aaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaa, where aaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaa		
	The access method that you select to access the target server.		
[access_method]	 Online KCS (unauthenticated and user restricted): You can directly delete [access_method] from the command. 		
	 Online authenticated LAN: In this case, specify below LAN account information at the end of the OneCLI command: bmc-username <user_id>bmc-password <password></password></user_id> 		
	 Remote WAN/LAN: In this case, specify below XCC account information and IP address at the end of the OneCLI command: bmc <bmc_user_id>:<bmc_password>@<bmc_external_ip></bmc_external_ip></bmc_password></bmc_user_id> 		
	Notes:		
	 <bmc_user_id></bmc_user_id> The BMC account name (1 of 12 accounts). The default value is USERID. 		
	 <bmc_password></bmc_password> The BMC account password (1 of 12 accounts). 		

Change the machine type for operating in an enclosure (trained technician only)

Use the following information to change the machine type for operating in an enclosure.

- "For a node to be installed into an enclosure" on page 290
- "For a node not to be reinstalled into an enclosure" on page 290

Important: This task must be operated by trained technicians.

Node to be installed into an enclosure

If the node is to be installed into a 2U2N Enclosure, change the machine type for proper operation.

To change the machine type for operating in a 2U2N Enclosure configuration, complete the following steps:

- 1. Enable IPMI on Lenovo XClarity Controller web interface or Lenovo XClarity Essentials OneCLI.
- 2. Implement the following IPMI commands:

ipmitool raw 0x3a 0x0c 0xE9 0x01 0x10 0x37 0x44 0x42 0x4E 0x43 0x54 0x4F 0x31 0x57 0x57

3. For data security purpose, make sure to disable IPMI again on Lenovo XClarity Controller web interface or Lenovo XClarity Essentials OneCLI.

Node not to be reinstalled into an enclosure

If the node is removed from a 2U2N Enclosure and is not to be reinstalled to the 2U2N Enclosure, change the machine type to the default mode for proper operation.

To change the machine type to the default mode, complete the following steps:

- 1. Enable IPMI on Lenovo XClarity Controller web interface or Lenovo XClarity Essentials OneCLI.
- 2. Implement the following IPMI commands:

ipmitool raw 0x3a 0x0c 0xE9 0x01 0x10 0x37 0x44 0x41 0x4D 0x43 0x54 0x4F 0x31 0x57 0x57

3. For data security purpose, make sure to disable IPMI again on Lenovo XClarity Controller web interface or Lenovo XClarity Essentials OneCLI.

Set the TPM policy

By default, a replacement system board is shipped with the TPM policy set to **undefined**. You must modify this setting to match the setting that was in place for the system board that is being replaced.

There are two methods available to set the TPM policy:

· From Lenovo XClarity Provisioning Manager

To set the TPM policy from Lenovo XClarity Provisioning Manager:

- Start the server and press the key specified in the on-screen instructions to display the Lenovo XClarity Provisioning Manager interface. (For more information, see the "Startup" section in the LXPM documentation compatible with your server at https://pubs.lenovo.com/lxpm-overview/.)
- 2. If the power-on Administrator password is required, enter the password.
- 3. Click ^O on the top right corner of the LXPM main interface; then click **Update VPD**.
- 4. Set the policy to one of the following settings.
 - NationZ TPM 2.0 enabled China only. Customers in the Chinese Mainland should choose this setting if a NationZ TPM 2.0 adapter is installed.
 - TPM enabled ROW. Customers outside of the Chinese Mainland should choose this setting.
 - Permanently disabled. Customers in the Chinese Mainland should use this setting if no TPM adapter is installed.

Note: Although the setting **undefined** is available as a policy setting, it should not be used.

From Lenovo XClarity Essentials OneCLI

Note: Please note that a Local IPMI user and password must be setup in Lenovo XClarity Controller for remote accessing to the target system.

To set the TPM policy from Lenovo XClarity Essentials OneCLI:

 Read TpmTcmPolicyLock to check whether the TPM_TCM_POLICY has been locked: OneCli.exe config show imm.TpmTcmPolicyLock --override --imm <userid>:<password>@<ip_address>

Note: The imm.TpmTcmPolicyLock value must be 'Disabled', which means TPM_TCM_POLICY is NOT locked and changes to the TPM_TCM_POLICY are permitted. If the return code is 'Enabled' then no changes to the policy are permitted. The planar may still be used if the desired setting is correct for the system being replaced.

- 2. Configure the TPM_TCM_POLICY into XCC:
 - For customers in Chinese Mainland with no TPM, or customers that require to disable TPM: OneCli.exe config set imm.TpmTcmPolicy "NeitherTpmNorTcm" --override --imm <userid>:<password>@<ip_ address>
 - For customers in Chinese Mainland that require to enable TPM: OneCli.exe config set imm.TpmTcmPolicy "NationZTPM200nly" --override --imm <userid>:<password>@<ip_ address>
 - For customers outside Chinese Mainland that require to enable TPM: OneCli.exe config set imm.TpmTcmPolicy "TpmOnly" --override --imm <userid>:<password>@<ip_address>
- Issue reset command to reset system: OneCli.exe misc ospower reboot --imm <userid>:<password>@<ip_address>
- Read back the value to check whether the change has been accepted: OneCli.exe config show imm.TpmTcmPolicy --override --imm <userid>:<password>@<ip_address>

Notes:

- If the read back value is matched it means the TPM_TCM_POLICY has been set correctly.

imm.TpmTcmPolicy is defined as below:

- Value 0 use string "Undefined", which means UNDEFINED policy.
- Value 1 use string "NeitherTpmNorTcm", which means TPM_PERM_DISABLED.
- Value 2 use string "TpmOnly", which means TPM_ALLOWED.
- Value 4 use string "NationZTPM20Only", which means NationZ_TPM20_ALLOWED.
- Below 4 steps must also be used to 'lock' the TPM_TCM_POLICY when using OneCli/ASU commands:
- 5. Read TpmTcmPolicyLock to check whether the TPM_TCM_POLICY has been locked , command as below:

OneCli.exe config show imm.TpmTcmPolicyLock --override --imm <userid>:<password>@<ip_address>

The value must be 'Disabled', it means TPM_TCM_POLICY is NOT locked and must be set.

- 6. Lock the TPM_TCM_POLICY: OneCli.exe config set imm.TpmTcmPolicyLock "Enabled" --override --imm <userid>:<password>@<ip_address>
- Issue reset command to reset system, command as below: OneCli.exe misc ospower reboot --imm <userid>:<password>@<ip_address>

During the reset, UEFI will read the value from imm.TpmTcmPolicyLock, if the value is 'Enabled' and the imm.TpmTcmPolicy value is valid, UEFI will lock the TPM_TCM_POLICY setting.

Note: The valid values for imm.TpmTcmPolicy include 'NeitherTpmNorTcm', 'TpmOnly', and 'NationZTPM20Only'.

If the imm.TpmTcmPolicyLock is set as 'Enabled' but imm.TpmTcmPolicy value is invalid, UEFI will reject the 'lock' request and change imm.TpmTcmPolicyLock back to 'Disabled'.

8. Read back the value to check whether the 'Lock' is accepted or rejected. Command as below: OneCli.exe config show imm.TpmTcmPolicy --override --imm <userid>:<password>@<ip_address>

Note: If the read back value is changed from 'Disabled' to 'Enabled' that means the TPM_TCM_ POLICY has been locked successfully. There is no method to unlock a policy once it has been set other than replacing system board.

imm.TpmTcmPolicyLock is defined as below:

Value 1 uses string "Enabled", which means lock the policy. Other values are not accepted.

Enable UEFI Secure Boot

Optionally, you can enable UEFI Secure Boot.

There are two methods available to enable UEFI Secure Boot:

From Lenovo XClarity Provisioning Manager

To enable UEFI Secure Boot from Lenovo XClarity Provisioning Manager:

- 1. Start the server and press the key specified in the on-screen instructions to display the Lenovo XClarity Provisioning Manager interface. (For more information, see the "Startup" section in the LXPM documentation compatible with your server at https://pubs.lenovo.com/lxpm-overview/.)
- 2. If the power-on Administrator password is required, enter the password.
- 3. From the UEFI Setup page, click System Settings → Security → Secure Boot Configuration → Secure Boot Setting.

4. Enable Secure Boot and save the settings.

Note: If disabling UEFI secure boot is needed, select Disable in step 4.

From Lenovo XClarity Essentials OneCLI

To enable UEFI Secure Boot from Lenovo XClarity Essentials OneCLI:

1. Download and install Lenovo XClarity Essentials OneCLI.

To download Lenovo XClarity Essentials OneCLI, go to the following site:

https://datacentersupport.lenovo.com/solutions/HT116433

 Run the following command to enable Secure Boot: OneCli.exe config set UEFI.SecureBootConfiguration_SecureBootSetting Enabled --bmc <userid>:<password>@<ip_address>

where:

- <userid>:<password> are the credentials used to access the BMC (Lenovo XClarity Controller interface) of your server. The default user ID is USERID, and the default password is PASSW0RD (zero, not an uppercase o)
- <*ip_address*> is the IP address of the BMC.

For more information about the Lenovo XClarity Essentials OneCLI set command, see:

https://pubs.lenovo.com/lxce-onecli/onecli_r_set_command

Note: If disabling UEFI secure boot is needed, run the following command: OneCli.exe config set UEFI.SecureBootConfiguration_SecureBootSetting Disabled --bmc <userid>:<password>@<ip_ address>

Wireless adapter and WLAN/Bluetooth module replacement

Follow instructions in this section to remove and install the wireless adapter and WLAN/Bluetooth modules.

Remove the WLAN/Bluetooth modules

Follow instructions in this section to remove the WLAN/Bluetooth modules.

S002



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

About this task

Attention:

- Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See "Power off the server" on page 56.

• If the node is installed in an enclosure or mounted, remove the node from the enclosure or mount. See "Configuration guide" on page 57.

Procedure

- Step 1. Make preparation for this task.
 - a. If applicable, remove the WLAN antennas. See "Remove the WLAN antennas" on page 306.
 - b. Remove the top cover. See "Remove the top cover" on page 204.
 - c. Remove the PMB air baffle. See "Remove the PMB air baffle" on page 112.
 - d. Lift the riser assembly from the node. See "Remove the riser assembly from the node" on page 236.
- Step 2. Locate the WLAN/Bluetooth module to be removed.



1 x86 WLAN module (with two cable connectors)

Z XCC WLAN and Bluetooth module (with three cable connectors)

- Step 3. Disconnect the cables from the WLAN/Bluetooth module.
 - a. Pinch and press the side of the cable holder; then, lift up one end of the cable holder from the wireless adapter.



Figure 300. Lifting the cable holder

b. Pivot the cable holder to 2 unlock position.



Figure 301. Pivoting the cable holder

c. Hook the cable with the wrench as shown; then, gently remove the cable from the connector and the cable clip.

Note: Repeat this step until all the cables are removed from the WLAN/Bluetooth module.



Figure 302. Disconnecting the cable

- Step 4. Remove the WLAN/Bluetooth module heat sink.
 - a. Loosen the two captive screws that secure the heat sink.
 - b. Lift the heat sink to remove it.



Figure 303. Removing the WLAN/Bluetooth module heat sink

- Step 5. Remove the WLAN/Bluetooth module.
 - a. **1** Press the retainer to disengage the WLAN/Bluetooth module.
 - b. 2 Lift up the front end of the WLAN/Bluetooth module at an angle.
 - c. 8 Remove the WLAN/Bluetooth module from the slot.



Figure 304. Removing the WLAN/Bluetooth module

After this task is completed

- Install a replacement unit. See "Install the WLAN/Bluetooth modules" on page 299.
- If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo Video

Watch the procedure on YouTube

Remove the wireless adapter

Follow instructions in this section to remove the wireless adapter.

<u>S002</u>



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

About this task

Attention:

- Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See "Power off the server" on page 56.
- If the node is installed in an enclosure or mounted, remove the node from the enclosure or mount. See "Configuration guide" on page 57.

Procedure

Step 1. Make preparation for this task.

- a. If applicable, remove the WLAN antennas. See "Remove the WLAN antennas" on page 306.
- b. Remove the top cover. See "Remove the top cover" on page 204.
- c. Remove the PMB air baffle. See "Remove the PMB air baffle" on page 112.
- d. Lift the riser assembly from the node. See "Remove the riser assembly from the node" on page 236.
- e. Remove the WLAN/Bluetooth modules. See "Remove the WLAN/Bluetooth modules" on page 293.
- Step 2. Remove the wireless adapter.
 - a. Loosen the three screws that secure the wireless adapter.
 - b. Lift the wireless adapter to remove it.



Figure 305. Removing the wireless adapter

After this task is completed

- Install a replacement unit. See "Install the wireless adapter" on page 298.
- If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo Video

Watch the procedure on YouTube

Install the wireless adapter

Follow instructions in this section to install the wireless adapter.

<u>S002</u>



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

About this task

Attention:

- Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.
- Touch the static-protective package that contains the component to any unpainted metal surface on the server; then, remove it from the package and place it on a static-protective surface.

Procedure

Step 1. Install the wireless adapter.

- a. Align the wireless adapter with the standoffs on the system board; then, lower the wireless adapter until it is firmly seated.
- b. Secure the wireless adapter with three screws.



Figure 306. Installing the wireless adapter

After this task is completed

- 1. Proceed to install the WLAN/Bluetooth modules. See "Install the WLAN/Bluetooth modules" on page 299.
- 2. Complete the parts replacement. See "Complete the parts replacement" on page 331.
- 3. The firmware information can be found in Lenovo XClarity Controller. Go to "Update the firmware" on page 355 for more information on firmware updating tools.

Demo Video

Watch the procedure on YouTube

Install the WLAN/Bluetooth modules

Follow instructions in this section to install the WLAN/Bluetooth modules.

<u>S002</u>



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

About this task

Attention:

- Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.
- Touch the static-protective package that contains the component to any unpainted metal surface on the server; then, remove it from the package and place it on a static-protective surface.

Procedure

Step 1. Locate the slot on the wireless adapter to install the WLAN/Bluetooth module.



1 x86 WLAN module (with two cable connectors)2 XCC WLAN and Bluetooth module (with three cable connectors)

- Step 2. If applicable, remove the dummy cover from the WLAN/Bluetooth module slot.
 - a. Press the retainer to disengage the cover.
 - b. 2 Lift up the front end of the cover at an angle.
 - c. 3 Remove the cover from the slot.



Figure 307. Removing the dummy cover

Step 3. If applicable, remove the film from the thermal pad on the wireless adapter.



Figure 308. Removing the film from thermal pad

- Step 4. Install the WLAN/Bluetooth module.
 - a. 1 Insert the WLAN/Bluetooth module into the slot at an angle.
 - b. **2** Press the WLAN/Bluetooth module down until it clicks into place.

Note: Make sure that the WLAN/Bluetooth module is firmly secured by the retainer. If the retainer does not engage with the module, press the retainer and adjust the module until the module is firmly secured.



Figure 309. Installing the WLAN/Bluetooth module

- Step 5. Install the WLAN/Bluetooth module heat sink.
 - a. Remove the film from the thermal pad on the heat sink.



Figure 310. Removing the film from thermal pad

- b. Align the heat sink with the slots on the wireless adapter; then, lower the heat sink until it is firmly seated.
- c. Tighten the two captive screws to secure the heat sink.





- Step 6. Connect the WLAN cables and the Bluetooth antenna cable to the WLAN/Bluetooth modules..
 - a. Locate the corresponding connector.



Figure 312. Cable routing for wireless adapter

Note: The orientation of the following table aligns with the above illustration.

Cable	3 x86 WLAN	4 x86 WLAN	1 XCC WLAN	2 XCC WLAN	5 Bluetooth
	#3	#4	#1	#2	#5
Color	Blue	Black	Gray	White	Black
From	SMA	SMA	SMA	SMA	Bluetooth
	connector 3	connector 4	connector 1	connector 2	antenna
То	Connector 1 of x86 WLAN module	Connector 2 of x86 WLAN module	The left connector of XCC WLAN and Bluetooth module	The center connector of XCC WLAN and Bluetooth module	The right connector of XCC WLAN and Bluetooth module

- b. If applicable, remove the protection cover from the cable.
- c. Gently press the cable connector down until it clicks in the connector on the WLAN module.

Note: Repeat this step to connect all the necessary cables to the WLAN/Bluetooth modules.



Figure 313. Connecting the cable

d. Pivot the cable holder to 1 lock position.



Figure 314. Pivoting the cable holder

e. Press the side of the cable holder; then, insert the cable holder to the slot on the wireless adapter. Make sure the cables are secured by the cable holder.



Figure 315. Inserting the cable holder

f. Secure the cables into the cable clips on the wireless adapter; then, route the cables to the corner of the chassis.



Figure 316. Cable routing for wireless adapter

After this task is completed

Complete the parts replacement. See "Complete the parts replacement" on page 331.

Demo Video

Watch the procedure on YouTube

WLAN antenna and SMA assembly replacement

Follow instructions in this section to remove and install the WLAN antennas and SMA assemblies.

Remove the WLAN antennas

Follow instructions in this section to remove the WLAN antennas.

About this task

Attention:

• Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.

Procedure

Step 1. Locate the WLAN antenna to be removed.



Figure 317. Locations of WLAN antennas

Note: The orientation of the following table aligns with the above illustration.

Antenna 1 (XCC WLAN)	4 Antenna 4 (x86 WLAN)
2 Antenna 2 (XCC WLAN)	Antenna 3 (x86 WLAN)

Step 2. Rotate the antenna counterclockwise; then, remove it from the node.



Figure 318. Removing a WLAN antenna

After this task is completed

- Install a replacement unit. See "Install the WLAN antennas" on page 328.
- If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo Video

Watch the procedure on YouTube

Remove the SMA assemblies

Follow instructions in this section to remove the SMA assemblies or SMA fillers.

<u>S002</u>



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

About this task

Attention:

• Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.

- Power off the server and peripheral devices and disconnect the power cords and all external cables. See "Power off the server" on page 56.
- If the node is installed in an enclosure or mounted, remove the node from the enclosure or mount. See "Configuration guide" on page 57.

See the section corresponding to the SMA assembly or the SMA filler to be removed:

- "Remove the PMB side SMA assembly or SMA filler" on page 309
- "Remove the processor side SMA assembly or SMA filler" on page 314



Figure 319. SMA assembly locations

Note: This task requires a wrench. If necessary, use the wrench that comes in the PMB air baffle. Loosen the screw that secures the wrench to disengage the wrench from the air baffle.



Figure 320. Disengaging the wrench

Remove the PMB side SMA assembly or SMA filler

Procedure

Step 1. Make preparation for this task.

- a. If applicable, remove the WLAN antennas. See "Remove the WLAN antennas" on page 306.
- b. If applicable, turn the screw between the two SMA connectors clockwise to shorten the connectors into the chassis.

Note: Make sure that the SMA connectors are shortened into the chassis; if the SMA connectors are extended and out of the chassis, the SMA assembly can not be removed successfully.



Figure 321. Shortening the SMA connectors

1 SMA connectors

- c. Remove the top cover. See "Remove the top cover" on page 204.
- d. Remove the PMB air baffle. See "Remove the PMB air baffle" on page 112.
- e. Lift the riser assembly from the node. See "Remove the riser assembly from the node" on page 236.
- Step 2. Depending on the model, remove the SMA assembly or the SMA filler.
 - a. For the model without wireless module, remove the SMA filler.
 - 1. 1 Loosen the screw that secures the SMA filler.
 - 2. 2 Lift the SMA filler to remove it.



Figure 322. Removing the SMA filler

b. For the model with wireless module, go to Step 3 on page 310 to remove the SMA assembly.

- Step 3. Locate the cables of PMB side SMA assembly on the wireless adapter.
- Step 4. Disconnect the cables from the WLAN/Bluetooth module.
 - a. Pinch and press the side of the cable holder; then, lift up one end of the cable holder from the wireless adapter.



Figure 323. Lifting the cable holder

b. Pivot the cable holder to 2 unlock position.



Figure 324. Pivoting the cable holder

c. Hook the cable with the wrench as shown; then, gently remove the cable from the connector and the cable clip.

Note: Repeat this step to remove the other cable of PMB side SMA assembly from the wireless adapter.



Figure 325. Disconnecting the cable

d. Pivot the cable holder to **1** lock position.



Figure 326. Pivoting the cable holder

e. Press the side of the cable holder; then, insert the cable holder to the slot on the wireless adapter.



Figure 327. Inserting the cable holder

Step 5. Gently remove the cables from the cable guide and the cable clip on the chassis.

Notes: If necessary, disconnect the following cables from the system board for easier operation.

- Fan cables
- Fan direction switch cable
- Intrusion switch cable
- Step 6. Remove the SMA assembly from the node.
 - a. **1** Loosen the screw that secures the SMA assembly.
 - b. 2 Lift the SMA assembly to remove it.



Figure 328. Removing the SMA assembly

Step 7. Loosen the screw that secures the bracket; then, separate the bracket from the SMA assembly.



Figure 329. Removing the bracket

Step 8. Loosen the cables with the wrench; then, remove the cables from the bracket.



Figure 330. Loosening the cables from the bracket

After this task is completed

- Install a replacement unit. See "Install the SMA assemblies" on page 319.
- After completing the task with the wrench that comes in the PMB air baffle, store the wrench back to the PMB air baffle for future use, and secure the wrench with one screw.



Figure 331. Storing the wrench

• If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo Video

Watch the procedure on YouTube

Remove the processor side SMA assembly or SMA filler **Procedure**

- Step 1. Make preparation for this task.
 - a. If applicable, remove the WLAN antennas. See "Remove the WLAN antennas" on page 306.
 - b. If applicable, turn the screw between the two SMA connectors clockwise to shorten the connectors into the chassis.

Note: Make sure that the SMA connectors are shortened into the chassis; if the SMA connectors are extended and out of the chassis, the SMA assembly can not be removed successfully.



Figure 332. Shortening the SMA connectors

1 SMA connectors

- c. Remove the top cover. See "Remove the top cover" on page 204.
- d. Remove the PMB air baffle. See "Remove the PMB air baffle" on page 112.
- e. Lift the riser assembly from the node. See "Remove the riser assembly from the node" on page 236.
- f. Remove the processor air baffle. See "Remove the processor air baffle and air flow sensor board" on page 115.
- g. Remove the top intrusion switch with cable. See "Remove the top intrusion switch with cable" on page 166.
- h. Remove the memory modules from DIMM slot 1 and DIMM slot 2. See "Remove a memory module" on page 194.
- Step 2. Depending on the model, remove the SMA assembly or the SMA filler.
 - a. For the model without wireless module, remove the SMA filler.
 - 1. 1 Loosen the screw that secures the SMA filler.
 - 2. 2 Lift the SMA filler to remove it.


Figure 333. Removing the SMA filler

- b. For the model with wireless module, go to Step 3 on page 315 to remove the SMA assembly.
- Step 3. Locate the cables of processor side SMA assembly on the wireless adapter.
- Step 4. Disconnect the cables from the WLAN/Bluetooth module.
 - a. Pinch and press the side of the cable holder; then, lift up one end of the cable holder from the wireless adapter.



Figure 334. Lifting the cable holder

b. Pivot the cable holder to **2** unlock position.



Figure 335. Pivoting the cable holder

c. Hook the cable with the wrench as shown; then, gently remove the cable from the connector and the cable clip.

Note: Repeat this step to remove the other cable of processor side SMA assembly from the wireless adapter.



Figure 336. Disconnecting the cable

d. Pivot the cable holder to 1 lock position.



Figure 337. Pivoting the cable holder

e. Press the side of the cable holder; then, insert the cable holder to the slot on the wireless adapter.



Figure 338. Inserting the cable holder

- Step 5. Gently remove the cables from the cable guide and the cable clip on the chassis.
- Step 6. Remove the SMA assembly from the node.
 - a. **1** Loosen the screw that secures the SMA assembly.
 - b. 2 Lift the SMA assembly to remove it.



Figure 339. Removing the SMA assembly

Step 7. Loosen the screw that secures the bracket; then, separate the bracket from the SMA assembly.



Figure 340. Removing the bracket

Step 8. Loosen the cables with the wrench; then, remove the cables from the bracket.



Figure 341. Loosening the cables from the bracket

After this task is completed

- Install a replacement unit. See "Install the SMA assemblies" on page 319.
- After completing the task with the wrench that comes in the PMB air baffle, store the wrench back to the PMB air baffle for future use, and secure the wrench with one screw.



Figure 342. Storing the wrench

• If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo Video

Watch the procedure on YouTube

Install the SMA assemblies

Follow instructions in this section to install the SMA assemblies or SMA fillers.

<u>S002</u>



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

About this task

Attention:

- Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.
- Touch the static-protective package that contains the component to any unpainted metal surface on the server; then, remove it from the package and place it on a static-protective surface.

Procedure

- Step 1. Depending on the model, install the SMA assemblies or SMA fillers.
 - a. For models without wireless module, install the SMA fillers.
 - 1. **1** Align the notches of the SMA filler with the guide pins on the chassis; then, carefully lower the SMA filler until it is firmly seated.
 - 2. 2 Secure the SMA filler with one screw.



Figure 343. Installing the SMA filler

a. For models with wireless module, complete the following steps to install SMA assemblies.

Note: This task requires a wrench. If necessary, use the wrench that comes in the PMB air baffle. Loosen the screw that secures the wrench to disengage the wrench from the air baffle.



Figure 344. Disengaging the wrench

Step 2. Locate the SMA assembly to be installed:



Figure 345. SMA assembly locations

1 Processor side SMA assembly (SMA connector 1,	2 PMB side SMA assembly (SMA connector 3, 4)
2)	

Step 3. If the bracket is secured to the SMA assembly, loosen the screw that secure the bracket; then, separate the bracket from the SMA assembly.



Figure 346. Removing the bracket

- Step 4. Fasten the cables to the bracket with the wrench.
 - For the processor side SMA assembly: Fasten the gray cable (XCC WLAN #1) and the white cable (XCC WLAN #2).
 - For PMB side SMA assembly: Fasten the blue cable (x86 WLAN #3) and the black cable (x86 WLAN #4).



Figure 347. Fastening the cables to the bracket

Step 5. Insert the bracket into the SMA assembly until it is firmly seated; then, secure the bracket with one screw.

Important:

- Fully fasten the screw until the SMA connectors are inside the SMA assembly. If the SMA connectors are out of the SMA assembly, the SMA assembly can not be installed successfully.
- Make sure the order of the cables is as shown in the following illustrations.
 - For the processor side SMA assembly:



Step 6. Install the SMA assembly.

- a. **1** Align the notches of the SMA assembly with the guide pins on the chassis; then, carefully lower the SMA assembly until it is firmly seated.
- b. 2 Secure the SMA assembly with one screw.



Figure 348. Installing the SMA assembly

Step 7. Route the cables.

a. For the cables of PMB side SMA assembly, secure the cables into the cable clip on the chassis; then, route the cables into the cable guide on the side of the chassis.

Notes: If necessary, disconnect the following cables from the system board for easier operation.

- Fan cables
- Fan direction switch cable
- Intrusion switch cable
- b. For the cables of processor side SMA assembly, route the cables into the cable guide on the side of the chassis.
- c. Secure the cables into the cable clip near to the wireless adapter.



Figure 349. Cable routing for the SMA assemblies

Note: The orientation of the following table aligns with the above illustration.

Cable	3 x86 WLAN #3	4 x86 WLAN #4	1 XCC WLAN #1	2 XCC WLAN #2
Color	Blue	Black	Gray	White
From	SMA connector 3	SMA connector 4	SMA connector 1	SMA connector 2
То	Connector 1 of x86 WLAN module	Connector 2 of x86 WLAN module	The left connector of XCC WLAN and Bluetooth module	The center connector of XCC WLAN and Bluetooth module

Step 8. Connect the cables to the wireless adapter.

a. Pinch and press the side of the cable holder; then, lift up one end of the cable holder from the wireless adapter.



Figure 350. Lifting the cable holder

b. Pivot the cable holder to **2** unlock position.



Figure 351. Pivoting the cable holder

c. Locate the corresponding connector.



Figure 352. Cable routing for wireless adapter

Note: The orientation of the following table aligns with the above illustration.

Cable	3 x86 WLAN	4 x86 WLAN	1 XCC WLAN	2 XCC WLAN	Bluetooth
	#3	#4	#1	#2	#5
Color	Blue	Black	Gray	White	Black
From	SMA	SMA	SMA	SMA	Bluetooth
	connector 3	connector 4	connector 1	connector 2	antenna
То	Connector 1 of x86 WLAN module	Connector 2 of x86 WLAN module	The left connector of XCC WLAN and Bluetooth module	The center connector of XCC WLAN and Bluetooth module	The right connector of XCC WLAN and Bluetooth module

d. If applicable, remove the protection cover from the cable.

e. Gently press the cable connector down until it clicks in the connector on the WLAN module.

Note: Repeat this step to connect all the necessary cables to the WLAN/Bluetooth modules.



Figure 353. Connecting the cable

f. Pivot the cable holder to **I** lock position.



Figure 354. Pivoting the cable holder

g. Press the side of the cable holder; then, insert the cable holder to the slot on the wireless adapter. Make sure the cables are secured by the cable holder.



Figure 355. Inserting the cable holder

h. Secure the cables into the cable clips on the wireless adapter; then, route the cables to the corner of the chassis.



Figure 356. Cable routing for wireless adapter

After this task is completed

• After completing the task with the wrench that comes in the PMB air baffle, store the wrench back to the PMB air baffle for future use, and secure the wrench with one screw.



Figure 357. Storing the wrench

- If applicable, reconnect the following cables.
 - Fan cables
 - Fan direction switch cable
 - Intrusion switch cable
- Complete the parts replacement. See "Complete the parts replacement" on page 331.

Demo Video

Watch the procedure on YouTube

Install the WLAN antennas

Follow instructions in this section to install the WLAN antennas.

About this task

Attention:

- Read "Installation Guidelines" on page 49 and "Safety inspection checklist" on page 50 to ensure that you work safely.
- Touch the static-protective package that contains the component to any unpainted metal surface on the server; then, remove it from the package and place it on a static-protective surface.

Procedure

Step 1. Locate the corresponding connector to install the WLAN antenna.



Figure 358. Locations of WLAN antennas

Note: The orientation of the following table aligns with the above illustration.

Antenna 1 (XCC WLAN)	4 Antenna 4 (x86 WLAN)
2 Antenna 2 (XCC WLAN)	Antenna 3 (x86 WLAN)

- Step 2. Make sure the corresponding SMA assembly is installed properly. See "Install the SMA assemblies" on page 319.
- Step 3. Make sure the SMA connectors are fully extended. If necessary, turn the screw between the two SMA connectors counterclockwise to extend the SMA connectors.

Important: When the SMA connectors are fully extended as shown in the following illustration, **STOP** turning the screw counterclockwise. Turning the screw excessively might cause damage to the components.



Figure 359. Extending the SMA connectors

Step 4. Place a washer between the antenna and the server if necessary; then, rotate the antenna clockwise until it is firmly secured to the chassis.

Note: The suggested fastening torque is 3.5 Kgf-cm.



Figure 360. Installing a WLAN antenna

Note: The optional kit of antenna comes with a washer. However, the washer is an optional part that enhances friction, and is not required in general scenarios. Consider applying it when necessary.

After this task is completed

• Adjust the angle of the antennas according to the operating environment for better performance.



• Complete the parts replacement. See "Complete the parts replacement" on page 331.

Demo Video

Watch the procedure on YouTube

Complete the parts replacement

Go through the checklist to complete parts replacement

To complete the parts replacement, do the following:

- 1. Make sure that all components have been reassembled correctly and that no tools or loose screws are left inside your server.
- 2. Properly route and secure the cables in the server. Refer to the cable connecting and routing information for each component.
- 3. Reinstall the air baffles. See "Air baffle and air flow sensor board replacement" on page 110.

Note: For proper cooling and airflow, reinstall the air baffle before powering on the server. Operating the server with the air baffle removed might damage server components.

- 4. Reinstall the top cover. See "Install the top cover" on page 207.
- 5. Reinstall the bottom cover. See "Install the bottom cover" on page 210.
- 6. If necessary, reinstall the node to the enclosure or mount. See "Configuration guide" on page 57.
- 7. Reconnect the power cords and any cables that you removed.
- 8. Install the I/O fillers when the connectors are not used. The connectors could be damaged without proper protection of the fillers. See "Front I/O fillers" on page 24 and "Rear I/O filler" on page 28.
- 9. If applicable, install the header when the power connector is not used. The connector could be damaged without proper protection.
 - a. Locate the power connector. See "Rear view" on page 25.
 - b. Insert the header to the power connector which is not used.

c. Fasten two captive screws to secure the header.



Figure 361. Installing the header

- 10. If the security LED of the server is blinking, activate or unlock the system. See "Activate or unlock the system" on page 363.
- 11. Power on the server and any peripheral devices. See "Power on the server" on page 56.
- 12. Update the server configuration.
 - Download and install the latest device drivers: http://datacentersupport.lenovo.com.
 - Update the system firmware. See "Update the firmware" on page 355.
 - Update the UEFI configuration. See https://pubs.lenovo.com/uefi-overview/.
 - Reconfigure the disk arrays if you have installed or removed a hot-swap drive or a RAID adapter. See https://pubs.lenovo.com/lxpm-overview/ for the LXPM documentation compatible with your server.

Chapter 6. Internal cable routing

See this section to do cable routing for specific components.

Note: Disengage all latches, release tabs, or locks on cable connectors when you disconnect cables from the system board. Failing to release them before removing the cables will damage the cable sockets on the system board, which are fragile. Any damage to the cable sockets might require replacing the system board.

Identifying connectors

See this section to locate and identify the connectors on the electric boards.

System-board connectors for cable routing

The following illustrations show the internal connectors on the system board that are used for internal cable routing.



Figure 362. System-board connectors

Table 20.	System-board	connectors
10010 201	oyotonn bound	001111001010

Air flow switch connector	8 PCIe Gen 4 MCIO 2 connector
2 Intrusion switch connector	M.2 cabled adapter / PCIe cabled riser card power connector
3 Fan 1 connector	10 GPU power connector
4 Air flow sensor board connector	M.2 cabled adapter power connector
Fan 2 connector	12 I/O module board signal connector

Table 20. System-board connectors (continued)

B PCIe Gen 3 / SATA connector	B Operator panel connector
PCIe Gen 4 MCIO 1 connector	14 I/O module board power connector

Drive backplane connectors

See this section to locate the connectors in the drive backplanes.

- "Backplane 1" on page 334
- "Backplane 2" on page 334

Backplane 1

See this section to locate the connectors on Backpalne 1.



Backplane 2

See this section to locate the connector on Backplane 2.



I/O module board connectors

See this section to locate the connectors in the I/O module board.



M.2 cabled adapter connectors

See this section to locate the connectors in the M.2 cabled adapter.





PCIe cabled riser card connectors

See this section to locate the connectors in the PCIe cabled riser card.



Power module board (PMB) connectors

See this section to locate the connectors in the power module board.

- "DC power module board (DC PMB)" on page 337
- "Internal power supply (AC PMB)" on page 338

DC power module board (DC PMB)



Internal power supply unit (AC PMB)



DC Power input board (PIB) module connectors

See this section to locate the connectors in the DC PIB module.



Air flow sensor board and fan direction switch cable routing

See this section to learn how to do cable routing for air flow sensor board and fan direction switch.



Cable	From	To: System board	Cable length
Fan direction switch cable	Chassis	Air flow switch connector	32mm
Air flow sensor board cable	Air flow sensor board	Air flow sensor board connector	150mm

Fan module cable routing

See this section to learn how to do cable routing for fan modules.



Cable	From	To: System board
1	Fan module 1	Fan 1 connector
2	Fan module 2	Fan 2 connector

Intrusion switch cable routing

See this section to learn how to do cable routing for intrusion switches.

- "Top intrusion switch" on page 340
- "Bottom intrusion switch" on page 341

Top intrusion switch



Cable	From	То
П	Top intrusion switch	System board: Intrusion switch connector

Bottom intrusion switch



Cable	From	То
Ω	Bottom intrusion switch	I/O module board: Intrusion switch connector

I/O module board cable routing

See this section to learn how to do cable routing for I/O board



Cable	From: System board	To: I/O module board
1 I/O-board power cable	I/O module board power connector	I/O module board power connector
2 I/O-board signal cable	I/O module board signal connector	I/O module board signal connector

Note: See "Install the I/O module board and M.2 boot drives" on page 179 for the complete procedure of I/O module board cable routing.

Lock position switch cable routing

See this section to learn how to do cable routing for lock position switch cable.



Cable	From	То
Lock position switch cable	Chassis	I/O module board: Lock position switch connector

Operator panel cable routing

See this section to learn how to do cable routing for front operator panel and rear operator panel.



Cable	From	То	Cable length
0	Front operator panel	System board: Operator panel connector	200mm
2	Front operator panel	Rear operator panel	370mm

Note: Press cable **I** into the space between the standoff and the chassis, and route the cable along the chassis as shown.



Figure 363. Front operator panel cable routing

Power module board and power input board module cable routing

See this section to learn how to do cable routing for power module board (PMB) and power input board (PIB) module.

DC PIB module and DC power module board (DC PMB)

- "PIB module cables" on page 345
- "PMB status LED cable" on page 346

PIB module cables



Cable	From	То	
PIB to PMB power cable	PIB module: Power connector 1	Power module board: Power connector 1	
2 PIB to PMB power cable	PIB module: Power connector 2	Power module board: Power connector 2	
3 RJ-45 UART cable	PIB module	PIB module: RJ-45 UART connector	

PMB status LED cable



Cable	From	То	Cable length
PMB status LED cable	Chassis	Power module board: PMB status LED connector	180mm

AC PIB module and internal power supply unit (AC PMB)

- "Grounding cable of AC PIB module" on page 346
- "Power cable" on page 347
- "PMB status LED cable" on page 347

Grounding cable of AC PIB module



From	То	
	1 Chassis	
AC PIB module	Grounding connector on internal power supply unit (AC PMB)	

Power cable



From	То	
AC PIB module	Power connector on internal power supply unit (AC PMB)	

PMB status LED cable



Cable	From	То	Cable length
■ PMB status LED cable	Chassis	Internal power supply unit (AC PMB): PMB status LED connector	180mm

Riser assembly and bottom M.2 cabled adapter cable routing

See this section to learn how to do cable routing for riser assembly and bottom M.2 cabled adapter.

Proceed to the section corresponding to the selected configuration on the left wing of riser assembly:

- "PCIe assembly configuration" on page 348
- "7mm drive backplane configuration" on page 350
- "M.2 assembly configuration" on page 352

PCIe assembly configuration

Riser assembly to system board



System board to bottom M.2 cabled adapter



3	PCIe Gen 3 / SATA connector	MCIO 1 connector	200mm
4	M.2 cabled adapter power connector	Power connector 1	350mm

7mm drive backplane configuration




M.2 assembly configuration



Note: When connecting cable **2** to the M.2 cabled adapter, complete the procedure in "Install M.2 assembly" on page 256 to route the cable properly.

Cable	From: M.2 cabled adapter	To: System board	Cable length
1	1aPower connector 11bPower connector 2	 13 M.2 cabled adapter / PCle cabled riser card power connector 15 M.2 cabled adapter power connector 	170/200mm
2	2a MCIO 1 connector	2a PCIe Gen 4 MCIO 1 connector	150mm
	2b MCIO 2 connector	2b PCIe Gen 4 MCIO 2 connector	

WLAN antenna and Bluetooth antenna cable routing

See this section to learn how to do cable routing for WLAN antenna and Bluetooth antenna.



Figure 364. WLAN antenna cable routing



Figure 365. WLAN antenna and Bluetooth antenna cable routing

Note: The orientation of the following table aligns with the above illustration.

Cable	B x86 WLAN #3	4 x86 WLAN #4	XCC WLAN #1	2 XCC WLAN #2	5 Bluetooth #5
Color	Blue	Black	Gray	White	Black
From	SMA connector 3	SMA connector 4	SMA connector 1	SMA connector 2	Bluetooth antenna
То	Connector 1 of x86 WLAN module	Connector 2 of x86 WLAN module	The left connector of XCC WLAN and Bluetooth module	The center connector of XCC WLAN and Bluetooth module	The right connector of XCC WLAN and Bluetooth module

Chapter 7. System configuration

Complete these procedures to configure your system.

Set the network connection for the Lenovo XClarity Controller

Before you can access the Lenovo XClarity Controller over your network, you need to specify how Lenovo XClarity Controller will connect to the network. Depending on how the network connection is implemented, you might need to specify a static IP address as well.

The following methods are available to set the network connection for the Lenovo XClarity Controller if you are not using DHCP:

• If a monitor is attached to the server, you can use Lenovo XClarity Provisioning Manager to set the network connection.

Complete the following steps to connect the Lenovo XClarity Controller to the network using the Lenovo XClarity Provisioning Manager.

- 1. Start the server.
- 2. Press the key specified in the on-screen instructions to display the Lenovo XClarity Provisioning Manager interface. (For more information, see the "Startup" section in the LXPM documentation compatible with your server at https://pubs.lenovo.com/lxpm-overview/.)
- Go to LXPM → UEFI Setup → BMC Settings to specify how the Lenovo XClarity Controller will connect to the network.
 - If you choose a static IP connection, make sure that you specify an IPv4 or IPv6 address that is available on the network.
 - If you choose a DHCP connection, make sure that the MAC address for the server has been configured in the DHCP server.
- 4. Click **OK** to apply the setting and wait for two to three minutes.
- 5. Use an IPv4 or IPv6 address to connect Lenovo XClarity Controller.

Important: The Lenovo XClarity Controller is set initially with a user name of USERID and password of PASSW0RD (with a zero, not the letter O). This default user setting has Supervisor access. It is required to change this user name and password during your initial configuration for enhanced security.

Update the firmware

Several options are available to update the firmware for the server.

You can use the tools listed here to update the most current firmware for your server and the devices that are installed in the server.

Note: To install or update the driver of x86 WLAN module, see Install and update the driver for x86 WLAN module (Intel AX210).

- Best practices related to updating firmware is available at the following site:
 - https://lenovopress.lenovo.com/lp0656-lenovo-thinksystem-firmware-and-driver-update-best-practices
- The latest firmware can be found at the following site:
 - https://datacentersupport.lenovo.com/products/servers/thinkedge/se360v2/7dam/downloads/driver-list/

- You can subscribe to product notification to stay up to date on firmware updates:
 - https://datacentersupport.lenovo.com/solutions/ht509500

Update Bundles (Service Packs)

Lenovo typically releases firmware in bundles called Update Bundles (Service Packs). To ensure that all of the firmware updates are compatible, you should update all firmware at the same time. If you are updating firmware for both the Lenovo XClarity Controller and UEFI, update the firmware for Lenovo XClarity Controller first.

Update method terminology

- **In-band update**. The installation or update is performed using a tool or application within an operating system that is executing on the server's core CPU.
- **Out-of-band update**. The installation or update is performed by the Lenovo XClarity Controller collecting the update and then directing the update to the target subsystem or device. Out-of-band updates have no dependency on an operating system executing on the core CPU. However, most out-of-band operations do require the server to be in the S0 (Working) power state.
- **On-Target update.** The installation or update is initiated from an installed operating system executing on the target server itself.
- **Off-Target update.** The installation or update is initiated from a computing device interacting directly with the server's Lenovo XClarity Controller.
- Update Bundles (Service Packs). Update Bundles (Service Packs) are bundled updates designed and tested to provide the interdependent level of functionality, performance, and compatibility. Update Bundles (Service Packs) are server machine-type specific and are built (with firmware and device driver updates) to support specific Windows Server, Red Hat Enterprise Linux (RHEL) and SUSE Linux Enterprise Server (SLES) operating system distributions. Machine-type-specific firmware-only Update Bundles (Service Packs) are also available.

Firmware updating tools

See the following table to determine the best Lenovo tool to use for installing and setting up the firmware:

ΤοοΙ	Update Methods Suppor- ted	Core System Firmware Updates	I/O Devices Firmware Updates	Drive Firmware Updates	Graphical user interface	Command line interface	Supports Update Bundles (Service Packs)
Lenovo XClarity Provisioning Manager (LXPM)	In-band ² On-Target	\checkmark			\checkmark		
Lenovo XClarity Controller (XCC)	In-band Out-of- band Off-Target	\checkmark	Selected I/ O devices	$\sqrt{3}$	\checkmark		\checkmark

ΤοοΙ	Update Methods Suppor- ted	Core System Firmware Updates	I/O Devices Firmware Updates	Drive Firmware Updates	Graphical user interface	Command line interface	Supports Update Bundles (Service Packs)
Lenovo XClarity Essentials OneCLI (OneCLI)	In-band Out-of- band On-Target Off-Target	V	All I/O devices	$\sqrt{3}$		\checkmark	\checkmark
Lenovo XClarity Essentials UpdateXpress (LXCE)	In-band Out-of- band On-Target Off-Target	V	All I/O devices		V		V
Lenovo XClarity Essentials Bootable Media Creator (BoMC)	In-band Out-of- band Off-Target	\checkmark	All I/O devices		√ (BoMC applica- tion)	√ (BoMC applica- tion)	\checkmark
Lenovo XClarity Administrator (LXCA)	In-band ¹ Out-of- band ² Off-Target	\checkmark	All I/O devices		\checkmark		\checkmark
Lenovo XClarity Integrator (LXCI) for VMware vCenter	Out-of- band Off-Target	\checkmark	Selected I/ O devices		\checkmark		
Lenovo XClarity Integrator (LXCI) for Microsoft Windows Admin Center	In-band Out-of- band On-Target Off-Target	V	All I/O devices		\checkmark		\checkmark

ΤοοΙ	Update Methods Suppor- ted	Core System Firmware Updates	I/O Devices Firmware Updates	Drive Firmware Updates	Graphical user interface	Command line interface	Supports Update Bundles (Service Packs)
Lenovo XClarity Integrator (LXCI) for Microsoft System Center Configuration Manager	In-band On-Target	\checkmark	All I/O devices		\checkmark		\checkmark

Notes:

1. For I/O firmware updates.

- 2. For BMC and UEFI firmware updates.
- 3. Drive firmware update is only supported by the tools and methods below:
 - XCC Bare Metal Update (BMU): In-band, and requires system reboot.
 - Lenovo XClarity Essentials OneCLI:
 - For OneCLI version earlier than 5.0.0:
 - For drives supported by ThinkSystem V2 and V3 products (legacy drives): In-band, and does not require system reboot.
 - For drives supported only by ThinkSystem V3 products (new drives): Staging to XCC and complete the update with XCC BMU (In-band, and requires system reboot.).
 - For OneCLI 5.0.0 and later versions: In-band, and does not require system reboot.
- 4. Bare Metal Update (BMU) only.

• Lenovo XClarity Provisioning Manager

From Lenovo XClarity Provisioning Manager, you can update the Lenovo XClarity Controller firmware, the UEFI firmware, and the Lenovo XClarity Provisioning Manager software.

Note: By default, the Lenovo XClarity Provisioning Manager Graphical User Interface is displayed when you start the server and press the key specified in the on-screen instructions. If you have changed that default to be the text-based system setup, you can bring up the Graphical User Interface from the text-based system setup interface.

For additional information about using Lenovo XClarity Provisioning Manager to update firmware, see:

"Firmware Update" section in the LXPM documentation compatible with your server at https://pubs.lenovo.com/lxpm-overview/

• Lenovo XClarity Controller

If you need to install a specific update, you can use the Lenovo XClarity Controller interface for a specific server.

Notes:

 To perform an in-band update through Windows or Linux, the operating system driver must be installed and the Ethernet-over-USB (sometimes called LAN over USB) interface must be enabled.

For additional information about configuring Ethernet over USB, see:

"Configuring Ethernet over USB" section in the XCC documentation version compatible with your server at https://pubs.lenovo.com/lxcc-overview/

- If you update firmware through the Lenovo XClarity Controller, make sure that you have downloaded and installed the latest device drivers for the operating system that is running on the server.

For additional information about using Lenovo XClarity Controller to update firmware, see:

"Updating Server Firmware" section in the XCC documentation compatible with your server at https://pubs.lenovo.com/lxcc-overview/

Lenovo XClarity Essentials OneCLI

Lenovo XClarity Essentials OneCLI is a collection of command line applications that can be used to manage Lenovo servers. Its update application can be used to update firmware and device drivers for your servers. The update can be performed within the host operating system of the server (in-band) or remotely through the BMC of the server (out-of-band).

For additional information about using Lenovo XClarity Essentials OneCLI to update firmware, see:

https://pubs.lenovo.com/lxce-onecli/onecli_c_update

Lenovo XClarity Essentials UpdateXpress

Lenovo XClarity Essentials UpdateXpress provides most of OneCLI update functions through a graphical user interface (GUI). It can be used to acquire and deploy Update Bundles (Service Packs) update packages and individual updates. Update Bundles (Service Packs) contain firmware and device driver updates for Microsoft Windows and for Linux.

You can obtain Lenovo XClarity Essentials UpdateXpress from the following location:

https://datacentersupport.lenovo.com/solutions/Invo-xpress

Lenovo XClarity Essentials Bootable Media Creator

You can use Lenovo XClarity Essentials Bootable Media Creator to create bootable media that is suitable for firmware updates, VPD updates, inventory and FFDC collection, advanced system configuration, FoD Keys management, secure erase, RAID configuration, and diagnostics on supported servers.

You can obtain Lenovo XClarity Essentials BoMC from the following location:

https://datacentersupport.lenovo.com/solutions/Invo-bomc

Lenovo XClarity Administrator

If you are managing multiple servers using the Lenovo XClarity Administrator, you can update firmware for all managed servers through that interface. Firmware management is simplified by assigning firmwarecompliance policies to managed endpoints. When you create and assign a compliance policy to managed endpoints, Lenovo XClarity Administrator monitors changes to the inventory for those endpoints and flags any endpoints that are out of compliance.

For additional information about using Lenovo XClarity Administrator to update firmware, see:

https://pubs.lenovo.com/lxca/update_fw

Lenovo XClarity Integrator offerings

Lenovo XClarity Integrator offerings can integrate management features of Lenovo XClarity Administrator and your server with software used in a certain deployment infrastructure, such as VMware vCenter, Microsoft Admin Center, or Microsoft System Center.

For additional information about using Lenovo XClarity Integrator to update firmware, see:

https://pubs.lenovo.com/lxci-overview/

Install and update the driver for x86 WLAN module (Intel AX210)

Use the following information to install the driver, check the driver version and update the driver for x86 WLAN module (Intel AX210).

Note: The x86 WLAN module (Intel AX210) officially supports Microsoft Windows Server operating system.

- "Install the driver" on page 360
- "Check the driver version" on page 360
- "Update the driver" on page 361

Install the driver

Complete the following procedure to install the driver for the x86 WLAN module (Intel AX210) on the server.

- Step 1. Go to https://datacentersupport.lenovo.com/products/servers/thinkedge/se360v2/7dam/downloads/ driver-list/ and download the latest driver of Intel Motherboard Chipset Devices and Intel AX210.
- Step 2. Install the driver for Intel Motherboard Chipset Devices with the downloaded file.
- Step 3. Use one of the following method to run Windows Powershell as administrator:
 - On the Start screen, right click Windows Powershell, and click Run as administrator.
 - Right click Windows Powershell in the task bar, and click Run as administrator.
- Step 4. Implement the following command:Add-WindowsFeature -Name Wireless-Networking
- Step 5. Install the driver for Intel AX210 with the downloaded file.
- Step 6. To enable Microsoft WLAN AutoConfig service, run Windows Powershell as administrator, and implement the following command:net start WlanSvcAfter the service is enabled, the WLAN icon will be shown in the taskbar notification area.
- Step 7. Restart the server.

Check the driver version

Complete the following procedure to check the driver version of the x86 WLAN module (Intel AX210) on the server.

- Step 1. Use one of the following method to open Device Manager:
 - Search for **Device Manager** from the search bar.
 - Go to WIN+X → Device Manager.
- Step 2. Go to Network adapters and locate Intel AX210.



Step 3. Go to **Driver** tag and check the driver version which is displayed.



Update the driver

Complete the following procedure to update the driver for the x86 WLAN module (Intel AX210) on the server.

Step 1. Use one of the following method to run Windows Powershell as administrator:

- On the Start screen, right click Windows Powershell, and click Run as administrator.
- Right click Windows Powershell in the task bar, and click Run as administrator.
- Step 2. Implement the following command:Add-WindowsFeature -Name Wireless-Networking
- Step 3. Use one of the following method to open Device Manager:
 - Search for Device Manager from the search bar.
 - Go to WIN+X → Device Manager.
- Step 4. Go to Network adapters and locate Intel AX210.



Step 5. Go to Driver tag and click Update Driver to update the driver.

📕 Device Manager				- 🗆	\times
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✓ de WIN-7JC4FR84EHT	Intel(R) Wi-Fi 6E AX2	210 160MHz Proper	ties	×	^
> Disk drives	Events	Resources	Power	Management	
> Display adapters	General	Advanced	Driver	Details	
> Firmware					
 Human Interface Devices Keyboards 	Intel(R) W	i-Fi 6E AX210 160MH	Hz		
> I Mice and other pointing devices	Driver Pro	vider: Intel			
> 🛄 Monitors	Driver Dat	e. 11/23/202	2		
🗸 🖵 Network adapters	D: V				
🕎 Intel(R) Ethernet Connection E823-C 1GbE	Driver Ven	sion: 22.190.0.4			
Intel(R) Ethernet Connection E823-C 1GbE #2 Intel(R) Ethernet Connection E823-C 1GbE #3	Digital Sign	ner: Microsoft V Publisher	Vindows Hardware	Compatibility	
Intel(R) Ethernet Connection E823-C 1GbE #4 Intel(R) Ethernet Controller I226-IT	Driver Details	View details a	bout the installed (driver files.	
Intel(R) Ethernet Controller I226-IT #2 Intel(R) Wi-Fi 6E AX210 160MHz	Update Driver	Update the dr	iver for this device	6	
WAN Miniport (GRE)	Roll Back Driver	If the device f back to the pr	ails after updating reviously installed	the driver, roll driver.	
🙀 WAN Miniport (IP) 🖵 WAN Miniport (IPv6)	Disable Device	Disable the de	evice.		
🚽 WAN Miniport (L2TP) 🐙 WAN Miniport (Network Monitor)	Uninstall Device	Uninstall the d	device from the sys	stem (Advanced).	
WAN Miniport (PPPOE)					
WAN Miniport (PPTP)			ОК	Cancel	~
WAS MINDON (SSIP)					

Step 6. Restart the server.

Activate/unlock the system and configure ThinkEdge security features

ThinkEdge SE360 V2 supports ThinkEdge unique security features. With the security features enabled, the system will enter System Lockdown Mode when tamper events occur, and encrypted data can not be accessed before the system is activated or unlocked. The status of ThinkEdge unique security features can be changed in Lenovo XClarity Controller.

Important: If Lenovo XClarity Controller web interface of the server is different from the information in this section, update the firmware for the server.

Setup the security features

Complete the following steps to setup the security features:

- 1. If the security LED of the server is blinking, the server is in System Lockdown Mode. Activate or unlock the system for operation. See "Activate or unlock the system" on page 363.
- 2. Maintain backup of SED AK. See "Manage the Self Encryption Drive Authentication Key (SED AK) " on page 367.
- 3. Configure the security features in Lenovo XClarity Controller. See "System Lockdown Mode" on page 366 to change the status of security features.

Note: The following sections contain the procedure of configuring ThinkEdge security features in Lenovo XClarity Controller web interface. For more information, see https://lenovopress.lenovo.com/lp1725-thinkedge-security.

Customer's responsibility:

- Keep the Secure Activation Code (provided in flyer).
- To use ThinkShield Edge Mobile Management App, prepare proper USB cable for mobile phone if necessary.
- Maintain backup of SED AK. See "Manage the Self Encryption Drive Authentication Key (SED AK) " on page 367.
 - Set and remember the password of SED AK backup file to restore SED AK in the future.
- Engage IT department so they can help to claim or activate device when required.
- Confirm if the SE360 V2 system is claimed by your organization. If not, work with IT department to claim the device.
- Confirm the wireless (network) connectivity is working. Service technician cannot help examine the network connection of the device.
- Move SE360 V2 system to a safe working place for service.
- Place SE360 V2 system back to the working place after service.

Activate or unlock the system

Being shipped or encountering tamper events, the server would be in System Lockdown Mode for security. Before operation, the server needs to be activated or unlocked to be able to boot up and go fully functional. Complete the steps in this topic to activate or unlock the system.

If the security LED of the server is blinking, the server is in System Lockdown Mode. Activate or unlock the system for operation. See Front operator panel LEDs and Rear operator panel LEDs to locate the security LED.

System Lockdown Mode Control

To distinguish whether the system needs to be activated or unlocked, see **System Lockdown Mode Control** status on the home page of Lenovo XClarity Controller web interface. System Lockdown Mode Control status would be one of the following:

- **ThinkShield Portal:** The system can be activated through ThinkShield Key Vault Portal. See "Activate the system" on page 364 to activate the system.
- XClarity Controller: The system can be unlocked through Lenovo XClarity Controller. See "Unlock the system" on page 366 to unlock the system.

Important:

- When System Lockdown Mode Control status is XClarity Controller, if XClarity Controller is reset to defaults, the default credentials can be used to login to XClarity Controller and unlock the system. It is important to use security controls such as an UEFI PAP to prevent unauthorized users from executing an XClarity Controller reset to defaults. For the highest level of security, it is recommended to set System Lockdown Mode Control to ThinkShield Portal.
- Once the System Lockdown Mode Control status is changed to ThinkShield Portal, it cannot be changed back to XClarity Controller.
- To set System Lockdown Mode Control to ThinkShield Portal, use Lenovo XClarity Essentials UpdateXpress. See "Upgrading lockdown control mode" section in https://pubs.lenovo.com/lxce-ux/ for the details.

Activate the system

Complete the following steps to activate the system through ThinkShield Key Vault Portal.

Have a Lenovo ID with proper permission

Before activating a system for the first time, make sure to have a Lenovo ID with proper permission to log in to the ThinkShield Key Vault Portal web interface or ThinkShield mobile app.

Note: The role of Lenovo ID should be **Organization Admin**, **Maintenance User** or **Edge User** to activate the system.

- For Lenovo ID setup, see https://passport.lenovo.com.
- To log in to the Lenovo ThinkShield Key Vault Portal, see https://portal.thinkshield.lenovo.com.

Activation methods

There are different methods to activate the system through ThinkShield Key Vault Portal. Depending on the environment of the server, decide the most suitable way to activate the system.

• Mobile App activation

For Mobile App activation method, you will need an Android or iOS based smart phone with cellular data connection. Follow one of the following procedures to complete Mobile App activation:

- Connection with the USB cable that came with the smart phone
- Connection with Bluetooth

Connection with the USB cable that came with the smart phone

- 1. Connect the power cable to your ThinkEdge SE360 V2.
- 2. Download the ThinkShield Edge Mobile Management App from Google Play Store or Apple App Store to your Android or iOS based smart phone (search term: "ThinkShield Edge").
- 3. Log-in to the ThinkShield Edge Mobile Management App using your Organization registered ID.
- 4. When App instructs to do so, connect USB cable with USB mobile phone charging cable to the ThinkEdge SE360 V2.

Note: When the smart phone prompts for the USB connection purpose, choose data transfer.

- 5. Follow the "Activate Device" on-screen instructions to complete secure activation of the system.
- 6. When activated successfully, ThinkShield Edge Mobile Management App will provide "Device Activated" screen.

Note: For the detailed steps, see *ThinkShield Edge Mobile Management Application User Guide* in https://lenovopress.lenovo.com/lp1725-thinkedge-security.

Connection with Bluetooth

Note: SE360 V2 comes with two Bluetooth buttons with LED, one on the front and one on the rear of the node. To locate the Bluetooth buttons, see "Front operator panel LEDs" on page 379 and "Rear operator panel LEDs" on page 382.

- 1. Connect the power cable to your ThinkEdge SE360 V2.
- 2. Download the ThinkShield Edge Mobile Management App from Google Play Store or Apple App Store to your Android or iOS based smart phone (search term: "ThinkShield Edge").
- 3. Make sure to turn on Bluetooth on your smart phone.
- 4. Press one of the Bluetooth buttons to enable Bluetooth.

Note: After the Bluetooth button is pressed, if SE360 V2 does not pair with any Bluetooth devices within 10 minutes, Bluetooth will be disabled automatically. If necessary, press the Bluetooth button again to enable Bluetooth.

- 5. Log-in to the ThinkShield Edge Mobile Management App using your Organization registered ID.
- 6. Follow the "Activate Device" on-screen instructions to complete secure activation of the system.

Note: For the detailed steps, see *ThinkShield Edge Mobile Management Application User Guide* in https://lenovopress.lenovo.com/lp1725-thinkedge-security.

- 7. When activated successfully, ThinkShield Edge Mobile Management App will provide "Device Activated" screen.
- 8. After the system is activated successfully, disable the Bluetooth buttons.
 - a. Go to Lenovo XClarity Controller web interface, and click **BMC Configuration** -> Security.
 - b. Click **Bluetooth Button on Panel** to disable the Bluetooth buttons.

Portal automatic activation

Note: To activate the system through ThinkShield Key Vault Portal web interface for the first time, the system should be claimed by your organization. **Machine Type**, **Serial Number**, and **Activation Code** are required to claim a device. For more information of claiming the device, see https://lenovopress.lenovo. com/lp1725-thinkedge-security.

- 1. Connect the power cable to your ThinkEdge SE360 V2.
- 2. Connect the XClarity Controller Management Ethernet port to a network that has access to the internet.

Note: Outbound TCP port 443 (HTTPS) must be open for activation to occur.

- 3. Log in to the ThinkShield Key Vault Portal with your Organization registered ID.
- 4. If the server is not claimed by your organization, claim the server. Add the device by clicking the **Claim device** button in **Device Manager**. Enter machine type, serial number, and secure activation code in the corresponding fields.
- 5. From the **Device Manager**, select the server you plan to activate and click **activate**. The status of the server will change to Ready.
- 6. Server will be activated within 15 minutes and power on automatically. After successful activation, the status of the server will change to Active on the ThinkShield Key Vault Portal.

Notes:

- If the server activation is not initiated within 2 hours after the power cable plug in, perform a disconnect then re-connect of the power cable to your ThinkEdge SE360 V2.
- For the detailed steps, see *ThinkShield Key Vault Portal Web Application User Guide* in https:// lenovopress.lenovo.com/lp1725-thinkedge-security.

Unlock the system

Important:

• When System Lockdown Mode Control status is XClarity Controller, if XClarity Controller is reset to defaults, the default credentials can be used to login to XClarity Controller and unlock the system. It is important to use security controls such as an UEFI PAP to prevent unauthorized users from executing an XClarity Controller reset to defaults. For the highest level of security, it is recommended to set System Lockdown Mode Control to ThinkShield Portal. See "System Lockdown Mode Control" on page 363 for the details.

Complete the following steps to unlock the system in Lenovo XClarity Controller web interface

Notes: To unlock the system, the role of XCC user should be one of the following:

- Administrator
- Administrator+
 - 1. Log in to Lenovo XClarity Controller web interface, and go to BMC Configuration → Security → System Lockdown Mode.
- 2. Press **Active** button, and then press **Apply** button. When the status of System Lockdown Mode switches to Inactive, the system is unlocked.

System Lockdown Mode

See this topic to learn about System Lockdown Mode and related features in Lenovo XClarity Controller.

When System Lockdown Mode is active, the system can not be booted up, and the access to SED AK is not allowed.

Log in to Lenovo XClarity Controller web interface, and go to **BMC Configuration** \rightarrow **Security** \rightarrow **System Lockdown Mode** to configure the security features.

Note: When the **System Lockdown Mode Control** status on the home page of Lenovo XClarity Controller web interface is XClarity Controller, the status of System Lockdown Mode can be changed in XCC. See "Unlock the system" on page 366 for more information.

Motion Detection

When Motion Detection is enabled, the system detects physical movements and enters System Lockdown Mode automatically when the system is moved unexpectedly.

Note: Motion Detection would be **Disabled** automatically when the system enters System Lockdown Mode.

Select one of the following options for Motion Detection to control the feature:

• **Disabled:** The feature is disabled.

Note: Enable Motion Detection feature after the system locates at the final operating location. When Motion Detection is enabled, the security battery would be consumed, and the system enters System Lockdown Mode if the security battery is exhausted.

- Step Counter: The system detects the movement and counts the steps. When the counted steps reach the threshold, the system enters System Lockdown Mode. To reset the step counter, click the **Reset Step** Counter button.
- **Significant Motion:** The system detects the significant motion that indicates the system being unexpectedly moved from the operating location. When a significant motion is detected, the system enters System Lockdown Mode.

Chassis Intrusion Detection

When Chassis Intrusion Detection is **Enabled**, the system detects physical movements of the node covers. If one of the node covers is opened unexpectedly, the system enters System Lockdown Mode automatically.

Manage the Self Encryption Drive Authentication Key (SED AK)

For ThinkEdge SE360 V2 with self-encrypted drives (SED) installed, the SED AK can be managed in Lenovo XClarity Controller. After setting up the server or making changes to the configuration, backing up the SED AK is essential to prevent data loss in the hardware failure case.

SED Authentication Key (AK) Manager

Log in to Lenovo XClarity Controller web interface, and go to **BMC Configuration** \rightarrow **Security** \rightarrow **SED Authentication Key (AK) Manager** to manage the SED AK.

Notes: The operation of SED AK Manager is not allowed in the following conditions:

- System Lockdown Mode is in **Active** state. SED AK is locked until the system is activated or unlocked. See "Activate or unlock the system" on page 363 to activate or unlock the system.
- Current user does not have the authority to manage SED AK.
 - To generate, backup, and recover the SED AK with passphrase or backup file, the role of XCC user should be **Administrator**.
 - To recover the SED AK from automatic backup, the role of XCC user should be Administrator+.

SED encryption

The status of SED encryption can be changed from Disabled to Enabled. Complete the following process to enable SED encryption.

- 1. Press **Enabled** button.
- 2. Select the SED AK generation method:
 - Generate key using Passphrase: Set the password and re-enter it for the confirmation.
 - Generate key randomly: A Random SED AK will be generated.
- 3. Press Apply button.

Attention:

- Once SED encryption is Enabled, it cannot be changed back to Disabled.
- When SED encryption is enabled, rebooting the system is required after installing a SATA drive; without rebooting, the SATA drive will not be recognized by the host OS.
- When SED encryption is enabled, if emergency XCC password reset is performed, the SED AK stored in the server will be cleared as the default action. Data stored on the SED will no longer be accessible unless the SED AK is restored. Backing up the SED AK is strongly advised to reduce the risk of data loss. See "Emergency XCC Password Reset" on page 368 for more information.

Change the SED AK

- Generate key using Passphrase: Set the password and re-enter it for the confirmation. Click Regenerate to get the new SED AK.
- Generate key randomly: Click Re-generate to get a Random SED AK.

Backup the SED AK

Set the password and re-enter it for the confirmation. Click **Start Backup** to backup the SED AK; then, download the SED AK file and store it safely for future use.

Note: If you use the backup SED AK file to restore a configuration, the system will ask for the password that you set here.

Recover the SED AK

- Recover SED AK using Passphrase: Use the password that was set in Generate key using Passphrase to recover the SED AK.
- Recover SED AK from Backup file: Upload the backup file generated in Backup the SED AK mode and enter the corresponding backup file password to recover the SED AK.
- Recover SED AK from Automatic backup: After system board replacement, use automatic backup to recover the SED AK for the installed SED.

Note: To recover the SED AK from automatic backup, the role of XCC user should be Administrator+.

Emergency XCC Password Reset

When emergency XCC password reset is performed, the SED AK stored in the server will be cleared at default for security. Check the emergency XCC password reset settings to enhance data security and prevent data loss.

Log in to Lenovo XClarity Controller web interface, and go to BMC Configuration \rightarrow Security \rightarrow Emergency XCC Password Reset to see the settings.

Emergency XCC password reset

If both XCC and UEFI password are lost, emergency XCC password reset feature allows the user to regain the access by resetting XCC password. Emergency XCC password reset feature does not include the normal XCC password reset methods, which can be performed with authorized access to tools like XCC, UEFI, BoMC, OneCLI, etc. See the following information to learn the capability of emergency XCC password reset feature.

For ThinkEdge SE360 V2, emergency XCC password reset can be performed with ThinkShield Edge Mobile Management App.

When the server's System Lockdown Control status is ThinkShield Portal, users with proper permission can perform emergency XCC password reset through mobile app.

See "Activate or unlock the system" on page 363 for the details of System Lockdown Mode and mobile app settings.

For *ThinkShield Edge Mobile Management Application User Guide*, see https://lenovopress.lenovo.com/ lp1725-thinkedge-security.

Clear SED AK as part of Emergency XCC Password Reset

When SED encryption is enabled, if emergency XCC password reset is performed, the SED AK stored in the server will be cleared as the default action. Data stored on the SED will no longer be accessible unless the SED AK is restored. Backing up the SED AK is strongly advised to reduce the risk of data loss. See "Manage the Self Encryption Drive Authentication Key (SED AK)" on page 367 for more information.

The clearing SED AK action can be changed in XCC.

- Clear SED AK as part of Emergency XCC Password Reset
 - The default status is **Enabled**. Press the button to change the status to **Disabled**.

Important: When the server's System Lockdown Mode status is XClarity Controller and Clear SED AK is disabled, the data in SED might be accessed by login with default credentials after password reset. To prevent security risk, it is recommended to keep Clear SED AK as **Enabled**.

Note: If users reset XCC password not by emergency XCC password reset but by tools like XCC, UEFI, BoMC, OneCLI, etc., the SED AK stored in the server will not be cleared.

XCC WLAN configuration

Use the following information to configure XCC WLAN.

SE360 V2 with wireless module supports XCC WLAN. XCC WLAN works in STA mode and the features can be configured in Lenovo XClarity Controller.

Log in to Lenovo XClarity Controller web interface, and go to **BMC Configuration** \rightarrow **Network** \rightarrow **WLAN** to configure XCC WLAN.

Notes:

- Before connecting XCC to WLAN, set the network connection for XCC to access and enable XCC WLAN feature. See Set the network connection for the Lenovo XClarity Controller.
- The supported security type of WLAN varies by security mode. A warning window will be shown for attempts on establishing WLAN connection with unsupported security type. For more information of security mode, see https://pubs.lenovo.com/xcc2/NN1ia_c_securitymode.

Enable XCC WLAN

XCC WLAN is disabled by default. Click **Disabled** in the WLAN section to enable XCC WLAN.

After the status changing to **Enabled**, the available WLAN will be scanned and listed.

Country / Region

To comply with local regulations, make sure that the value is consistent with the location.

Connect to WLAN

Connect to available WLAN in the list

1. Select the WLAN in the list and click it.

Note: The **Auto connect** checkbox is checked by default. If the WLAN connection is successfully established with the checkbox checked, the connected WLAN will be saved; XCC WLAN will connect to the saved WLAN automatically. See "Manage auto-connect" on page 370 to manage the list of saved WLAN.

2. Select **Security type**. The field below might change according to the selected security type.

Note: Make sure to select the correct security type that is supported by the WLAN.

3. Enter User and Password for the WLAN if applicable.

Note: When XCC is already connected to WLAN, to change the connection to another WLAN, make sure to select and input the accurate information. Once XCC attempts to establish a new WLAN connection but fails because of incorrect information, XCC will lose WLAN connection and need LAN connection to enable WLAN again.

4. Click **Connect** to connect to the WLAN. Once the connection is successfully established, the interface shows **Status** and **Disconnect** buttons for the WLAN.

Connect to WLAN by adding wireless network manually

- 1. Click Add Wireless Network and enter the required information.
 - a. Enter SSID.
 - b. Select Security type. The field below might change according to the selected security type.

Note: Make sure to select the correct security type that is supported by the WLAN.

c. Enter **User** and **Password** for the WLAN if applicable.

Notes:

- When XCC is already connected to WLAN, to change the connection to another WLAN, make sure to select and input the accurate information. Once XCC attempts to establish a new WLAN connection but fails because of incorrect information, XCC will lose WLAN connection and need LAN connection to enable WLAN again.
- The **Auto connect** checkbox is checked by default. If the WLAN connection is successfully established with the checkbox checked, the connected WLAN will be saved; XCC WLAN will connect to the saved WLAN automatically. See "Manage auto-connect" on page 370 to manage the list of saved WLAN.
- d. Click **Connect** to connect to the WLAN. Once the connection is successfully established, the interface shows **Status** and **Disconnect** buttons for the WLAN.

Check the WLAN connection status

Click Status button to check the WLAN connection status.

The status window provides the following information:

- SSID
- Security type
- IPv4
- Netmask
- DNS
- Network band
- Network channel
- Link speed (Receive/Transmit)

Disconnect from WLAN

Click **Disconnect** button to disconnect XCC from WLAN.

Manage auto-connect

- 1. Click Manage Known Wireless Network. The list of saved WLAN connection will be shown.
- 2. Click Forget to delete a WLAN connection from the list.
- 3. To exit the list, click Return.

IPv4 setting

If necessary, select one of the following methods and adjust the settings accordingly.

- Obtain IP from DHCP
- Use static IP address
- DHCP, then static IP address

Set dust filter measurement

With air flow sensor board installed, SE360 V2 BMC supports dust filter measurement feature to check the status of the rear dust filter.

Log in to Lenovo XClarity Controller web interface, and go to **Utilization** \rightarrow **Fan Speed (RPM)** \rightarrow **Dust Filter Measurement** to take the measurement by selecting **Run immediately (once)**, or by setting a regular schedule.

Note: When taking the measurement, the fans will operate at full fan speed for about 30 seconds.



Figure 366. Dust filter measurement



Figure 367. Dust filter measurement settings

After taking the measurement, see Lenovo XClarity Controller Event Log for the status of rear dust filter. For proper operation, replace the rear dust filter according to the action suggestions in the generated event.

XClarity Controller 2 <	<mark>ሀ</mark> ፣			System Name:			生 Service Log 🔹 U	SERID () 9:07 AM	₽
🔒 Home	Event Lo	g Audit Log	Maintenance H	listory Alert Recipier	nts			0	
Events	Custr	mize Table 🚡 Clear	Logs C Refresh		Tyr		All Destan	0	
E Inventory			••••				All Dates -	~	
1. Utilization	Index	Severity 1	Source †↓	Common ID	ţţ	Message	†1	Date	t1
Remote Console	0		System	FQXSPEM4044I		Dust filter measurement was successfully completed, no activ	on is needed.	October 26, 2023 9:07:0	
	1		System	FQXSPEM4039I		Attempting to perform an immediate dust filter measurement	on server SN# 123456789	October 26, 2023 9:05:1	
	2		System	FQXSPEM4000I		The Audit Event Log on system SN# 1234567890 cleared by	user USERID.	October 26, 2023 9:04:4	
🖯 Storage 🗸 🗸									
Server Configuration ~									
MC Configuration 🗸									
🗱 Neighbor Group 🗸									

Figure 368. Dust filter measurement events

XClarity Controller 2 <	• ا			System Nam	e:	👱 Service Log 🔔	USERID 🕜 8:08 AM 🚍
f Home	Event Lo	g Audit Log	Maintenance H	listory Alert	Recipients		Ø
Events	UII Custo	omize Table 🚡 Clea	Logs C Refresh			Super Sources + All Dates +	0
Inventory						Mi Dates -	~
11. Utilization	Index	Severity †	Source †↓	Common ID	1↓ Message	t.	↓ Date ↑↓
Remote Console	0	A	System	FQXSPEM4040	Dust filter measurement is complete	d. The airflow pathway is obstructed, check and rep	October 27, 2023 8:06:2
🛓 Firmware Update	2		System	FQXSPEM4000	The Audit Event Log on system SNE	# 1234567890 cleared by user USERID.	October 27, 2023 8:04:3 October 27, 2023 8:04:0
🖯 Storage 🗸 🗸							
🚍 Server Configuration 🗸							
BMC Configuration							
Neighbor Group 🗸 🗸							

Figure 369. Dust filter measurement events

Configure the firmware

Several options are available to install and set up the firmware for the server.

Note: UEFI Legacy Mode is not supported by ThinkSystem V4 products.

• Lenovo XClarity Provisioning Manager (LXPM)

From Lenovo XClarity Provisioning Manager, you can configure the UEFI settings for your server.

Notes: The Lenovo XClarity Provisioning Manager provides a Graphical User Interface to configure a server. The text-based interface to system configuration (the Setup Utility) is also available. From Lenovo XClarity Provisioning Manager, you can choose to restart the server and access the text-based interface. In addition, you can choose to make the text-based interface the default interface that is displayed when you start LXPM. To do this, go to Lenovo XClarity Provisioning Manager \rightarrow UEFI Setup \rightarrow System Settings \rightarrow <F1>Start Control \rightarrow Text Setup. To start the server with Graphic User Interface, select Auto or Tool Suite.

See the following documentations for more information:

- Search for the LXPM documentation version compatible with your server at https://pubs.lenovo.com/lxpm-overview/
- UEFI User Guide at https://pubs.lenovo.com/uefi-overview/

Lenovo XClarity Essentials OneCLI

You can use the config application and commands to view the current system configuration settings and make changes to Lenovo XClarity Controller and UEFI. The saved configuration information can be used to replicate or restore other systems.

For information about configuring the server using Lenovo XClarity Essentials OneCLI, see:

https://pubs.lenovo.com/lxce-onecli/onecli_c_settings_info_commands

Lenovo XClarity Administrator

You can quickly provision and pre-provision all of your servers using a consistent configuration. Configuration settings (such as local storage, I/O adapters, boot settings, firmware, ports, and Lenovo XClarity Controller and UEFI settings) are saved as a server pattern that can be applied to one or more managed servers. When the server patterns are updated, the changes are automatically deployed to the applied servers. Specific details about configuring the server using Lenovo XClarity Administrator are available at:

https://pubs.lenovo.com/lxca/server_configuring

• Lenovo XClarity Controller

You can configure the management processor for the server through the Lenovo XClarity Controller Web interface, the command-line interface, or Redfish API.

For information about configuring the server using Lenovo XClarity Controller, see:

"Configuring the Server" section in the XCC documentation compatible with your server at https://pubs.lenovo.com/lxcc-overview/

Memory module configuration

Memory performance depends on several variables, such as memory mode, memory speed, memory ranks, memory population and processor.

Information about optimizing memory performance and configuring memory is available at the Lenovo Press website:

https://lenovopress.lenovo.com/servers/options/memory

In addition, you can take advantage of a memory configurator, which is available at the following site:

https://dcsc.lenovo.com/#/memory_configuration

Enable Software Guard Extensions (SGX)

Intel[®] Software Guard Extensions (Intel[®] SGX) operates under the assumption that the security perimeter includes only the internals of the CPU package, and leaves the DRAM untrusted.

Complete the following steps to enable SGX.

- Step 1. **Make sure** to refer to "Memory module installation rules and order" on page 53, which specifies whether your sever supports SGX and lists the memory module population sequence for SGX configuration. (DIMM configuration must be 4 DIMMs to support SGX.)
- Step 2. Restart the system. Before the operating system starts up, press the key specified in the on-screen instructions to enter the Setup Utility. (For more information, see the "Startup" section in the LXPM documentation compatible with your server at https://pubs.lenovo.com/lxpm-overview/.)
- Step 3. Go to System settings → Processors → Total Memory Encryption (TME) and enable the option.
- Step 4. Go to System settings → Devices and I/O Ports → Intel VT for Directed I/O (VT-d) and disable the option.
- Step 5. For LCC and HCC processors, go to **System settings** → **Memory** → **Patrol Scrub** and **disable** the option.
- Step 6. Save the changes, then go to System settings → Processors → SW Guard Extension (SGX) and enable the option.

RAID configuration

Using a Redundant Array of Independent Disks (RAID) to store data remains one of the most common and cost-efficient methods to increase server's storage performance, availability, and capacity.

RAID increases performance by allowing multiple drives to process I/O requests simultaneously. RAID can also prevent data loss in case of a drive failure by reconstructing (or rebuilding) the missing data from the failed drive using the data from the remaining drives.

RAID array (also known as RAID drive group) is a group of multiple physical drives that uses a certain common method to distribute data across the drives. A virtual drive (also known as virtual disk or logical drive) is a partition in the drive group that is made up of contiguous data segments on the drives. Virtual drive is presented up to the host operating system as a physical disk that can be partitioned to create OS logical drives or volumes.

An introduction to RAID is available at the following Lenovo Press website:

https://lenovopress.lenovo.com/lp0578-lenovo-raid-introduction

Detailed information about RAID management tools and resources is available at the following Lenovo Press website:

https://lenovopress.lenovo.com/lp0579-lenovo-raid-management-tools-and-resources

Intel VROC

Enabling Intel VROC

Before setting up RAID for NVMe drives, follow the below steps to enable VROC:

- 1. Restart the system. Before the operating system starts up, press the key specified in the on-screen instructions to enter the Setup Utility. (For more information, see the "Startup" section in the LXPM documentation compatible with your server at https://pubs.lenovo.com/lxpm-overview/.)
- 2. Go to System settings → Devices and I/O Ports → Intel® VMD technology → Enable/Disable Intel® VMD and enable the option.
- 3. Save the changes and reboot the system.

Notes:

- Supported RAID levels varies by model. For the RAID level supported by SE360 V2, see Technical specifications.
- For more information about acquiring and installing the activation key, see https://fod.lenovo.com/lkms.

Deploy the operating system

Several options are available to deploy an operating system on the server.

Available operating systems

- Microsoft Windows Server
- VMware ESXi
- Red Hat Enterprise Linux
- SUSE Linux Enterprise Server

Complete list of available operating systems: https://lenovopress.lenovo.com/osig.

Tool-based deployment

• Multi-server

Available tools:

- Lenovo XClarity Administrator

https://pubs.lenovo.com/lxca/compute_node_image_deployment

Lenovo XClarity Essentials OneCLI

https://pubs.lenovo.com/lxce-onecli/onecli_r_uxspi_proxy_tool

• Single-server

Available tools:

- Lenovo XClarity Provisioning Manager

"OS Installation" section in the LXPM documentation compatible with your server at https://pubs.lenovo.com/lxpm-overview/

- Lenovo XClarity Essentials OneCLI

https://pubs.lenovo.com/lxce-onecli/onecli_r_uxspi_proxy_tool

Manual deployment

If you cannot access the above tools, follow the instructions below, download the corresponding OS *Installation Guide*, and deploy the operating system manually by referring to the guide.

- 1. Go to https://datacentersupport.lenovo.com/solutions/server-os.
- 2. Select an operating system from the navigation pane and click **Resources**.
- 3. Locate the "OS Install Guides" area and click the installation instructions. Then, follow the instructions to complete the operation system deployment task.

Back up the server configuration

After setting up the server or making changes to the configuration, it is a good practice to make a complete backup of the server configuration.

Make sure that you create backups for the following server components:

Management processor

You can back up the management processor configuration through the Lenovo XClarity Controller interface. For details about backing up the management processor configuration, see:

"Backing up the BMC configuration" section in the XCC documentation compatible with your server at https://pubs.lenovo.com/lxcc-overview/.

Alternatively, you can use the save command from Lenovo XClarity Essentials OneCLI to create a backup of all configuration settings. For more information about the save command, see:

https://pubs.lenovo.com/lxce-onecli/onecli_r_save_command

Operating system

Use your backup methods to back up the operating system and user data for the server.

Chapter 8. Problem determination

Use the information in this section to isolate and resolve issues that you might encounter while using your server.

Lenovo servers can be configured to automatically notify Lenovo Support if certain events are generated. You can configure automatic notification, also known as Call Home, from management applications, such as the Lenovo XClarity Administrator. If you configure automatic problem notification, Lenovo Support is automatically alerted whenever a server encounters a potentially significant event.

To isolate a problem, you should typically begin with the event log of the application that is managing the server:

- If you are managing the server from the Lenovo XClarity Administrator, begin with the Lenovo XClarity Administrator event log.
- If you are using some other management application, begin with the Lenovo XClarity Controller event log.

Web resources

• Tech tips

Lenovo continually updates the support website with the latest tips and techniques that you can use to solve issues that your server might encounter. These Tech Tips (also called retain tips or service bulletins) provide procedures to work around issues or solve problems related to the operation of your server.

To find the Tech Tips available for your server:

- 1. Go to http://datacentersupport.lenovo.com and navigate to the support page for your server.
- 2. Click on How To's from the navigation pane.
- 3. Click Article Type \rightarrow Solution from the drop-down menu.

Follow the on-screen instructions to choose the category for the problem that you are having.

- Lenovo Data Center Forum
 - Check https://forums.lenovo.com/t5/Datacenter-Systems/ct-p/sv_eg to see if someone else has encountered a similar problem.

Event logs

An *alert* is a message or other indication that signals an event or an impending event. Alerts are generated by the Lenovo XClarity Controller or by UEFI in the servers. These alerts are stored in the Lenovo XClarity Controller Event Log. If the server is managed by the Chassis Management Module 2 or by the Lenovo XClarity Administrator, alerts are automatically forwarded to those management applications.

Note: For a listing of events, including user actions that might need to be performed to recover from an event, see the *Messages and Codes Reference*, which is available at https://pubs.lenovo.com/se360-v2/pdf_files.

Lenovo XClarity Administrator event log

If you are using Lenovo XClarity Administrator to manage server, network, and storage hardware, you can view the events from all managed devices through the XClarity Administrator.

Logs

Event Log	Audit Log					
The Event lo	og provides a history of h	ardware and management conditi	ons that have bee	en detected.		
🤠 😼	a 🖲 🕅	· ·	Show: 8 2	-	Filter	
			All Dates	•		
Severity	Serviceability	Date and Time 🔺	System	Event	System Type	Source Da
🗆 🔔 Warnin	ig 💼 Support	Jan 30, 2017, 7:49:07 AM	Chassis114:	Node Node 08 device	Chassis	Jan 30, 20
🗌 🛕 Warnin	ig 💼 Support	Jan 30, 2017, 7:49:07 AM	Chassis114:	Node Node 02 device	Chassis	Jan 30, 20
🗌 <u> (</u> Warnin	ig 🔠 User	Jan 30, 2017, 7:49:07 AM	Chassis114:	I/O module IO Module	Chassis	Jan 30, 20
Warnin	o 🔒 User	Jan 30, 2017, 7:49:07 AM	Chassis114:	Node Node 08 incom	Chassis	Jan 30, 20

Figure 370. Lenovo XClarity Administrator event log

For more information about working with events from XClarity Administrator, see:

https://pubs.lenovo.com/lxca/events_vieweventlog

Lenovo XClarity Controller event log

The Lenovo XClarity Controller monitors the physical state of the server and its components using sensors that measure internal physical variables such as temperature, power-supply voltages, fan speeds, and component status. The Lenovo XClarity Controller provides various interfaces to systems management software and to system administrators and users to enable remote management and control of a server.

The Lenovo XClarity Controller monitors all components of the server and posts events in the Lenovo XClarity Controller event log.

Clarity Controller	ThinkSys	stem	System n	ame: XCC0023579PK		Export	Luser (U 13:11
A Home	Event Lo	og 🔤	Audit Log	Maintenance History		Enable Call Home	e 🌲 Configure	Alert 👻
🖽 Event		Annalan Tabla	= classian	C Defect		All Courses -		0
Inventory	- Cus	iomize table	U Clear Log	s C Refresh	rype: 🔮 🔺 🛄	All Source ¥	All Date 🔹	Q ^
III Utilization	Severity	Source	Event II	0	Message	Date		
Virtual Media	8	System	0X4000	D00E0000000	Remote login successful. Login ID: userid from webguis at IP address; 10.104.194.180.	27 Jul 2015, 08:1	1:04 AM	
Firmware Update	A	System	0X4000	000E0000000	Remote login successful. Login ID: userid from webguis at IP address: 10.104.194.180.	27 Jul 2015, 08:1	1:04 AM	
		System	0X4000	000E0000000	Remote login successful. Login ID: userid from webguis at IP address: 10.104.194.180.	27 Jul 2015, 08:1	1:04 AM	
Server Conliguration >		System	0X4000	000E0000000	Remote login successful. Login ID: userid from webguis at IP address: 10.104.194.180.	27 Jul 2015, 08:1	1:04 AM	

Figure 371. Lenovo XClarity Controller event log

For more information about accessing the Lenovo XClarity Controller event log, see:

"Viewing Event Logs" section in the XCC documentation compatible with your server at https://pubs.lenovo.com/lxcc-overview/

Troubleshooting by system LEDs

See the following section for information on available system LEDs.

Drive LEDs

This topic provides information on drive LEDs.

The following table describes the problems that are indicated by drive activity LED and drive status LED.



Figure 372. Drive LEDs

LED	Description					
 Drive activity LED (green) 	Each hot-swap drive comes with an activity LED. When this LED is flashing, it indicates that the drive is in use.					
2 Drive status	The drive status LED indicates the following status:					
LED (yellow)	• The LED is lit: the drive has failed.					
	• The LED is flashing slowly (once per second): the drive is being rebuilt.					
	• The LED is flashing rapidly (three times per second): the drive is being identified.					

Front operator panel LEDs

The front operator panel of the server provides controls and LEDs.



Figure 373. Front operator panel LEDs

Table 21. Front operator panel LEDs

 "Power button with power status LED (green)" on page 380 	Security LED (green)" on page 381
System ID button with system ID LED (blue)" on page 380	"XCC WLAN activity LED (green)" on page 381

Table 21. Front operator panel LEDs (continued)

3 "Bluetooth button with LED (blue)" on page 380	"x86 WLAN activity LED (green)" on page 381
4 "System Error LED (yellow)" on page 380	8 "NMI button" on page 381

Power button with power status LED (green)

You can press the power button to power on the server when you finish setting up the server. You also can hold the power button for several seconds to power off the server if you cannot shut down the server from the operating system. The states of the power LED are as follows:

Status	Color	Description
Off	None	No power supply is properly installed, or the LED itself has failed.
Flashing rapidly (four times per second)	Green	The server is turned off and is not ready to be turned on. The power button is disabled. This will last approximately 5 to 10 seconds.
Flashing slowly (once per second)	Green	The server is turned off and is ready to be turned on. You can press the power button to turn on the server.
Lit	Green	The server is turned on.

System ID button with system ID LED (blue)

Use the system ID button and the blue system ID LED to visually locate the server. Each time you press the system ID button, the state of the system ID LED changes. The LED can be changed to on, blinking, or off. You can also use the Lenovo XClarity Controller or a remote management program to change the state of the system ID LED to assist in visually locating the server among other servers.

Bluetooth button with LED (blue)

Press the Bluetooth button to enable Bluetooth. After the Bluetooth button is pressed, if SE360 V2 does not pair with any Bluetooth devices within 10 minutes, Bluetooth will be disabled automatically. Identify the status of Bluetooth with the Bluetooth LED.

Status	Color	Description
On	Blue	Bluetooth is enabled.
Off	None	Bluetooth is disabled, or the server does not come with Bluetooth.

4 System Error LED (yellow)

The system error LED helps you to determine if there are any system errors.

Status	Color	Description	Action
On	Yellow	An error has been detected on the server. Causes might include one or more of the following errors:	Check the Event log to determine the exact cause of the error.
		The temperature of the server reached the non-critical temperature threshold.	
		 The voltage of the server reached the non-critical voltage threshold. 	
		 A fan has been detected to be running at low speed. 	
		• The power supply has a critical error.	
		• The power supply is not connected to the power.	
Off	None	The server is off or the server is on and is working correctly.	None.

Security LED (green)

The states of security LED are as following:

Solid on: The server is operating with security feature enabled.

Blinking: The server is in System Lockdown Mode. Activate or unlock the system for operation. See "Activate or unlock the system" on page 363.

Off: No security feature is enabled on the server.

M XCC WLAN activity LED (green)

The WLAN activity LED helps you identify the status of WLAN connection.

Status	Color	Description
On	Green	There is XCC WLAN connection.
Off	None	The is no XCC WLAN connection, or the server does not come with wireless module.

X86 WLAN activity LED (green)

The WLAN activity LED helps you identify the status of WLAN connection.

Status	Color	Description
On	Green	The x86 WLAN is operating properly.
Off	None	The x86 WLAN RF is turned off, or the x86 WLAN is not operating properly, or the server does not come with wireless module.

8 NMI button

Press this button to force a nonmaskable interrupt to the processor. You might have to use a pen or the end of a straightened paper clip to press the button. You can also use it to force a blue-screen memory dump. Use this button only when you are directed to do so by Lenovo Support.

PMB status LED

This topic provides information about the PMB status LED and corresponding action suggestions.

Note: Depending on the model, your server might look slightly different from the illustration.

The following minimal configuration is required for the server to start:

- One DRAM memory module in DIMM slot 1
- Depending on the model, one of the following power source:
 - One 300W external power adapter
 - AC power source input
 - DC power source input
- One 2280 NVMe M.2 drive in Slot 1 on the I/O module board
- Two system fans



Figure 374. PMB status LED

1 PMB status LED

Status	Color	Description	Action
On	Green	The source power is delivered to the system board normally. The server is or is ready to be powered on.	None.
Off	None	The source power is not delivered to the system board normally:The power source may not be connected or working properly.	 Check if the external power cords are correctly connected to the server and to a functioning power source. Check to see if the connection of the cables between the power module board (PMB) and the power input board (PIB) module is stable. Replace the PMB or the PIB module.

Rear operator panel LEDs

The rear operator panel of the server provides controls and LEDs.



Figure 375. Rear operator panel LEDs

Table 22.	Rear c	perator	panel	LEDs
			p a e.	

"*x86 WLAN activity LED (green)" on page 383	"System Error LED (yellow)" on page 384	
2 "XCC WLAN activity LED (green)" on page 383	"Security LED (green)" on page 383	
3 "Security LED (green)" on page 383	10 "XCC WLAN activity LED (green)" on page 383	
4 "System Error LED (yellow)" on page 384	11 "x86 WLAN activity LED (green)" on page 383	
Buetooth LED (blue)" on page 384	12 "Power button with power status LED (green)" on page 384	
System ID LED (blue)" on page 384	13 "System ID button with system ID LED (blue)" on page 384	
T "Power status LED (green)" on page 384	14 "Bluetooth button with LED (blue)" on page 384	

1 11 x86 WLAN activity LED (green)

The WLAN activity LED helps you identify the status of WLAN connection.

Status	Color	Description
On	Green	The x86 WLAN is operating properly.
Off	None	The x86 WLAN RF is turned off, or the x86 WLAN is not operating properly, or the server does not come with wireless module.

2 10 XCC WLAN activity LED (green)

The WLAN activity LED helps you identify the status of WLAN connection.

Status	Color	Description	
On	Green	There is XCC WLAN connection.	
Off	None	The is no XCC WLAN connection, or the server does not come with wireless module.	

B Security LED (green)

The states of security LED are as following:

Solid on: The server is operating with security feature enabled.

Blinking: The server is in System Lockdown Mode. Activate or unlock the system for operation. See "Activate or unlock the system" on page 363.

Off: No security feature is enabled on the server.

4 8 System Error LED (yellow)

The system error LED helps you to determine if there are any system errors.

Status	Color	Description	Action
On	Yellow	An error has been detected on the server. Causes might include one or more of the following errors:	Check the Event log to determine the exact cause of the error.
		The temperature of the server reached the non-critical temperature threshold.	
		 The voltage of the server reached the non-critical voltage threshold. 	
		• A fan has been detected to be running at low speed.	
		The power supply has a critical error.	
		• The power supply is not connected to the power.	
Off	None	The server is off or the server is on and is working correctly.	None.

Bluetooth LED (blue) M Bluetooth button with LED (blue)

Press the Bluetooth button to enable Bluetooth. After the Bluetooth button is pressed, if SE360 V2 does not pair with any Bluetooth devices within 10 minutes, Bluetooth will be disabled automatically. Identify the status of Bluetooth with the Bluetooth LED.

Status	Color	Description
On	Blue	Bluetooth is enabled.
Off	None	Bluetooth is disabled, or the server does not come with Bluetooth.

System ID LED (blue) III System ID button with system ID LED (blue)

Use the system ID button and the blue system ID LED to visually locate the server. Each time you press the system ID button, the state of the system ID LED changes. The LED can be changed to on, blinking, or off. You can also use the Lenovo XClarity Controller or a remote management program to change the state of the system ID LED to assist in visually locating the server among other servers.

Power status LED (green) 12 Power button with power status LED (green)

You can press the power button to power on the server when you finish setting up the server. You also can hold the power button for several seconds to power off the server if you cannot shut down the server from the operating system. The states of the power LED are as follows:

Status	Color	Description
Off	None	No power supply is properly installed, or the LED itself has failed.
Flashing rapidly (four times per second)	Green	The server is turned off and is not ready to be turned on. The power button is disabled. This will last approximately 5 to 10 seconds.

Status	Color	Description
Flashing slowly (once per second)	Green	The server is turned off and is ready to be turned on. You can press the power button to turn on the server.
Lit	Green	The server is turned on.

System-board LEDs

The following illustrations show the light-emitting diodes (LEDs) on the system board.



Figure 376. System-board LEDs

Table 23. System board LEDs description and actions

LED	Description and actions
1 Fan 1 error LED	LED on: an error has occurred to the fan the LED represents.
2 Fan 2 error LED	
DIMM 3 error LED	LED on: an error has occurred to the DIMM the LED represents.
4 DIMM 4 error LED	
FPGA power status LED (green)	The FPGA power LED helps to identify different FPGA errors.
	• LED blinking rapidly (four times per second): The FPGA permission is delayed.
	• LED blinking slowly (once per second): The FPGA is ready to power on.
	LED on: The FPGA power is on.

Table 23. System board LEDs description and actions (continued)

LED	Description and actions
6 FPGA heartbeat LED (green)	This LED indicates power-on and power-off sequencing.
	• LED blinking: the system is functioning properly, and no action is necessary.
	• LED not blinking: replace the system board (trained technician only). See "System board replacement (trained technician only)" on page 279.
System power LED	The states of the system power LED are as follows:
	• Off: No power supply is properly installed, or the LED itself has failed.
	• Flashing rapidly (four times per second): The server is turned off and is not ready to be turned on. The power-control button is disabled. This will last approximately 5 to 10 seconds.
	• Flashing slowly (once per second): The server is turned off and is ready to be turned on. Press the power-control button to turn on the server.
	• On: The server is turned on.
XCC status LED	The states of the XCC status LED are as follows:
	• On: XCC is alive.
	• Off: XCC is not ready or not alive. The LED is in this state when the server is first connected to the power source. It does not turn on until the SSP (Synchronous Serial Port) is ready.
2 XCC heartbeat LED (green)	This LED indicates the XCC heartbeat and boot process:
	• LED blinking rapidly: XCC code is in the loading process.
	• LED going off momentarily and then starts blinking slowly: XCC is fully operational. You can now press the power-control button to power on the server.
10 System error LED (yellow)	LED on: an error has occurred. Complete the following steps:
	Check the identification LED and check log LED and follow the instructions.
	Check the Lenovo XClarity Controller event log and the system error log for information about the error.
	Save the log if necessary, and clear the log afterwards.
11 DIMM 2 error LED	LED on: an error has occurred to the DIMM the LED represents.
12 DIMM 1 error LED	

XCC system management port (10/100/1000 Mbps RJ-45) and LAN port LEDs

This topic provides information on LEDs of XCC system management port (10/100/1000 Mbps RJ-45) and LAN ports.

The LAN ports of ThinkEdge SE360 V2 varies by model. Refer to the following information to identify XCC system management port (10/100/1000 Mbps RJ-45) and LAN port LEDs:

- "LAN port LEDs of 1GbE I/O module board" on page 387
- "LAN port LEDs of 10/25GbE I/O module board" on page 388
LAN port LEDs of 1GbE I/O module board



 "XCC system management port (10/100/1000 Mbps	"1GbE RJ-45 LAN port link and activity LED" on page
RJ-45) LEDs" on page 387	388 (LAN 3 to 6)
2 "2.5GbE RJ-45 LAN port link and activity LED" on page 387 (LAN 1 and 2)	

■ XCC system management port (10/100/1000 Mbps RJ-45) LEDs



LED	Description
XCC system management port (10/100/1000 Mbps RJ-45) activity LED	 Use this green LED to distinguish the network activity status: Off: The server is disconnected from a LAN. Green: The network is connected and active.
2 XCC system management port (10/100/1000 Mbps RJ-45) link LED	 Use this green LED to distinguish the network connectivity status: Off: The network link is disconnected. Green: The network link is established.

2 2.5GbE RJ-45 LAN port link and activity LED



LED	Description
 Network activity LED (green) 	Blinking: The network is connected and active.
2 Network link LED (green)	 Off: One of the following status: The network link is disconnected.
	 The network link is connected with LAN speed of 100Mbps. On: The network link is connected with LAN speed of 2.5G/1Gbps.

B 1GbE RJ-45 LAN port link and activity LED



LED	Description
 Network activity LED (green) 	Blinking: The network is connected and active.
2 Network link LED (green)	 Off: The network link is disconnected. On: The network link is connected.

LAN port LEDs of 10/25GbE I/O module board



 "XCC system management port (10/100/1000 Mbps	"25GbE/10GbE SFP28 LAN port link and activity LED"
RJ-45) LEDs" on page 388	on page 389 (LAN 3 to 6)
2 "2.5GbE RJ-45 LAN port link and activity LED" on page 389 (LAN 1 and 2)	

I XCC system management port (10/100/1000 Mbps RJ-45) LEDs



LED	Description
XCC system management port (10/100/1000 Mbps RJ-45) activity LED	 Use this green LED to distinguish the network activity status: Off: The server is disconnected from a LAN. Green: The network is connected and active.
XCC system management port (10/100/1000 Mbps RJ-45) link LED	 Use this green LED to distinguish the network connectivity status: Off: The network link is disconnected. Green: The network link is established.

2 2.5GbE RJ-45 LAN port link and activity LED



LED	Description				
1 Network activity LED (green)	Blinking: The network is connected and active.				
2 Network link LED (green)	 Off: One of the following status: The network link is disconnected. The network link is connected with LAN speed of 100Mbps. On: The network link is connected with LAN speed of 2.5G/1Gbps. 				

3 25GbE/10GbE SFP28 LAN port link and activity LED



LED	Color	Description
Network activity LED	Green	Blinking: The network is connected and active.
2 Network link LED	The color of the LED indicates the LAN speed. • Yellow: 25G • Green: 10G	 Off: The network link is disconnected. On: The network link is connected.

General problem determination procedures

Use the information in this section to resolve problems if the event log does not contain specific errors or the server is inoperative.

If you are not sure about the cause of a problem and the power source is connected correctly, complete the following steps to attempt to resolve the problem:

- 1. Power off the server.
- 2. Make sure that the server is cabled correctly.
- 3. Remove or disconnect the following devices if applicable, one at a time, until you find the failure. Power on and configure the server each time you remove or disconnect a device.
 - Any external devices.
 - Surge-suppressor device (on the server).
 - Printer, mouse, and non-Lenovo devices.
 - Each adapter.

- Hard disk drives.
- Memory modules until you reach the minimal configuration for debugging that is supported for the server.

To determine the minimal configuration for your server, see "Minimal configuration for debugging" in "Technical specifications" on page 3.

4. Power on the server.

If the problem is solved when you remove an adapter from the server, but the problem recurs when you install the same adapter again, suspect the adapter. If the problem recurs when you replace the adapter with a different one, try a different PCIe slot.

If the problem appears to be a networking problem and the server passes all system tests, suspect a network cabling problem that is external to the server.

Resolving suspected power problems

Power problems can be difficult to solve. For example, a short circuit can exist anywhere on any of the power distribution buses. Usually, a short circuit will cause the power subsystem to shut down because of an overcurrent condition.

Complete the following steps to diagnose and resolve a suspected power problem.

Step 1. Check the event log and resolve any errors related to the power.

Note: Start with the event log of the application that is managing the server. For more information about event logs, see "Event logs" on page 377.

- Step 2. Check for short circuits, for example, if a loose screw is causing a short circuit on a circuit board.
- Step 3. Remove the adapters and disconnect the cables and power cords to all internal and external devices until the server is at the minimal configuration for debugging that is required for the server to start. To determine the minimal configuration for your server, see "Minimal configuration for debugging" in "Technical specifications" on page 3.
- Step 4. Reconnect all power cords and turn on the server. If the server starts successfully, reseat the adapters and devices one at a time until the problem is isolated.

If the server does not start from the minimal configuration, replace the components in the minimal configuration one at a time until the problem is isolated.

Resolving suspected Ethernet controller problems

The method that you use to test the Ethernet controller depends on which operating system you are using. See the operating-system documentation for information about Ethernet controllers, and see the Ethernet controller device-driver readme file.

Complete the following steps to attempt to resolve suspected problems with the Ethernet controller.

- Step 1. Make sure that the correct device drivers, which come with the server are installed and that they are at the latest level.
- Step 2. Make sure that the Ethernet cable is installed correctly.
 - The cable must be securely attached at all connections. If the cable is attached but the problem remains, try a different cable.
 - Make sure that the cable rating is applicable for the network speed selected. For example, an SFP+ cable is only suitable for 10G operation. An SFP25 cable is needed for 25G operation. Likewise for Base-T operation, a CAT5 cable is required for 1G Base-T operation while a CAT6 cable is required for 10G Base-T operation.

- Step 3. Set both the adapter port and the switch port to auto-negotiation. If auto-negotiation is not supported on one of the ports, try configuring both ports manually to match each other.
- Step 4. Check the Ethernet controller LEDs on the server. These LEDs indicate whether there is a problem with the connector, cable, or hub.

Although some adapters may vary, when installed vertically the adapter link LED is typically on the left of the port and the activity LED is typically on the right.

The server front panel LED is described in "Troubleshooting by system LEDs" on page 379.

- The Ethernet link status LED is lit when the Ethernet controller receives a link indication from the switch. If the LED is off, there might be a defective connector or cable or a problem with the switch.
- The Ethernet transmit/receive activity LED is lit when the Ethernet controller sends or receives data over the Ethernet network. If the Ethernet transmit/receive activity is off, make sure that the hub and network are operating and that the correct device drivers are installed.
- Step 5. Check the Network activity LED on the server. The Network activity LED is lit when data is active on the Ethernet network. If the Network activity LED is off, make sure that the hub and network are operating and that the correct device drivers are installed.

Network activity LED location is specified in "Troubleshooting by system LEDs" on page 379.

- Step 6. Check for operating-system-specific causes of the problem, and also make sure that the operating system drivers are installed correctly.
- Step 7. Make sure that the device drivers on the client and server are using the same protocol.

If the Ethernet controller still cannot connect to the network but the hardware appears to be working, the network administrator must investigate other possible causes of the error.

Troubleshooting by symptom

Use this information to find solutions to problems that have identifiable symptoms.

To use the symptom-based troubleshooting information in this section, complete the following steps:

- 1. Check the event log of the application that is managing the server and follow the suggested actions to resolve any event codes.
 - If you are managing the server from the Lenovo XClarity Administrator, begin with the Lenovo XClarity Administrator event log.
 - If you are using some other management application, begin with the Lenovo XClarity Controller event log.

For more information about event logs (see "Event logs" on page 377).

- 2. Review this section to find the symptoms that you are experiencing and follow the suggested actions to resolve the issue.
- 3. If the problem persists, contact support (see "Contacting Support" on page 413).

Fan problems

See this section to resolve issues related the to fans.

• "Abnormally high RPM (revolutions per minute)" on page 392

Abnormally high RPM (revolutions per minute)

Complete the following steps until the problem is solved.

- With air flow sensor board installed, SE360 V2 BMC supports dust filter measurement feature to check the status of the rear dust filter. Log in to Lenovo XClarity Controller web interface, and go to Utilization → Fan Speed (RPM) → Dust Filter Measurement to take the measurement by selecting Run immediately (once), or by setting a regular schedule. When taking the measurement, the fans will operate at full fan speed for about 30 seconds. Make sure the high RPM is not caused by dust filter measurement.
- 2. Check to see if the system inlet perforation or heatsinks are clogged.
- 3. Make sure that all air baffles are correctly installed in the server.
- 4. Check the thermal grease on the processor, and make sure it's not contaminated.

Intermittent problems

Use this information to solve intermittent problems.

- "Intermittent external device problems" on page 392
- "Intermittent KVM problems" on page 392
- "Intermittent unexpected reboots" on page 393

Intermittent external device problems

Complete the following steps until the problem is solved.

- 1. Update the UEFI and XCC firmware to the latest versions.
- 2. Make sure that the correct device drivers are installed. See the manufacturer's website for documentation.
- 3. For a USB device:
 - a. Make sure that the device is configured correctly.

Restart the server and press the key according to the on-screen instructions to display the LXPM system setup interface. (For more information, see the "Startup" section in the LXPM documentation compatible with your server at https://pubs.lenovo.com/lxpm-overview/.) Then, click **System Settings** \rightarrow Devices and I/O Ports \rightarrow USB Configuration.

b. Connect the device to another port. If using a USB hub, remove the hub and connect the device directly to the server. Make sure that the device is configured correctly for the port.

Intermittent KVM problems

Complete the following steps until the problem is solved.

Video problems:

- 1. Make sure that all cables and the console breakout cable are properly connected and secure.
- 2. Make sure that the monitor is working properly by testing it on another server.
- 3. Test the console breakout cable on a working server to ensure that it is operating properly. Replace the console breakout cable if it is defective.

Keyboard problems:

Make sure that all cables and the console breakout cable are properly connected and secure.

Mouse problems:

Make sure that all cables and the console breakout cable are properly connected and secure.

Intermittent unexpected reboots

Note: Some uncorrectable errors require that the server reboot so that it can disable a device, such as a memory DIMM or a processor to allow the machine to boot up properly.

1. If the reset occurs during POST and the POST watchdog timer is enabled, make sure that sufficient time is allowed in the watchdog timeout value (POST Watchdog Timer).

To check the POST watchdog time, restart the server and press the key according to the on-screen instructions to display the LXPM system setup interface. (For more information, see the "Startup" section in the LXPM documentation compatible with your server at https://pubs.lenovo.com/lxpm-overview/.) Then, click **BMC Settings** \rightarrow **POST Watchdog Timer**.

- 2. If the reset occurs after the operating system starts, do one of the followings:
 - Enter the operating system when the system operates normally and set up operating system kernel dump process (Windows and Linux base operating systems will be using different method). Enter the UEFI setup menus and disable the feature, or disable it with the following OneCli command.OneCli.exe config set SystemRecovery.RebootSystemOnNMI Disable --bmc XCC_USER:XCC_PASSWORD@XCC_IPAddress
 - Disable any automatic server restart (ASR) utilities, such as the Automatic Server Restart IPMI Application for Windows, or any ASR devices that are installed.
- 3. See the management controller event log to check for an event code that indicates a reboot. See "Event logs" on page 377 for information about viewing the event log. If you are using Linux base operating system, then capture all logs back to Lenovo support for further investigation.

Keyboard, mouse, KVM switch or USB-device problems

Use this information to solve problems related to a keyboard, mouse, KVM switch or USB-device problems.

- "All or some keys on the keyboard do not work" on page 393
- "Mouse does not work" on page 393
- "KVM switch problems" on page 394
- "USB-device does not work" on page 394

All or some keys on the keyboard do not work

- 1. Make sure that:
 - The keyboard cable is securely connected.
 - The server and the monitor are turned on.
- 2. If you are using a USB keyboard, run the Setup utility and enable keyboardless operation.
- 3. If you are using a USB keyboard and it is connected to a USB hub, disconnect the keyboard from the hub and connect it directly to the server.
- 4. Replace the keyboard.

Mouse does not work

- 1. Make sure that:
 - The mouse cable is securely connected to the server.
 - The mouse device drivers are installed correctly.
 - The server and the monitor are turned on.
 - The mouse option is enabled in the Setup utility.
- 2. If you are using a USB mouse and it is connected to a USB hub, disconnect the mouse from the hub and connect it directly to the server.

3. Replace the mouse.

KVM switch problems

- 1. Make sure that the KVM switch is supported by your server.
- 2. Make sure that the KVM switch is powered on correctly.
- 3. If the keyboard, mouse or monitor can be operated normally with direct connection to the server, then replace the KVM switch.

USB-device does not work

- 1. Make sure that:
 - The correct USB device driver is installed.
 - The operating system supports USB devices.
- 2. Make sure that the USB configuration options are set correctly in system setup.

Restart the server and press the key according to the on-screen instructions to display the LXPM system setup interface. (For more information, see the "Startup" section in the LXPM documentation compatible with your server at https://pubs.lenovo.com/lxpm-overview/.) Then, click **System Settings** \rightarrow **Devices and I/O Ports** \rightarrow **USB Configuration**.

3. If you are using a USB hub, disconnect the USB device from the hub and connect it directly to the server.

Memory problems

See this section to resolve issues related to memory.

Common memory problems

- "Displayed system memory is less than installed physical memory" on page 394
- "Invalid memory population detected" on page 395

Displayed system memory is less than installed physical memory

Complete the following procedure to solve the problem.

Note: Each time you install or remove a memory module, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

- 1. Make sure that:
 - No error LEDs are lit. See "Troubleshooting by system LEDs" on page 379.
 - No memory module error LEDs are lit on the system board (system board assembly).
 - Memory mirrored channel does not account for the discrepancy.
 - The memory modules are seated correctly.
 - You have installed the correct type of memory module (see "Memory module installation rules and order" on page 53 for requirements).
 - After changing or replacing a memory module, memory configuration is updated accordingly in the Setup Utility.
 - All banks of memory are enabled. The server might have automatically disabled a memory bank when it detected a problem, or a memory bank might have been manually disabled.
 - There is no memory mismatch when the server is at the minimum memory configuration.
- 2. Reseat the memory modules, and then restart the server.
- 3. Check the POST error log:

- If a memory module was disabled by a systems-management interrupt (SMI), replace the memory module.
- If a memory module was disabled by the user or by POST, reseat the memory module; then, run the Setup Utility and enable the memory module.
- 4. Re-enable all memory modules using the Setup Utility, and then restart the server.
- 5. (Trained technician only) Replace the system board (system board assembly).

Invalid memory population detected

If this warning message appears, complete the following steps:

Invalid memory population (unsupported DIMM population) detected. Please verify memory configuration is valid.

- 1. See "Memory module installation rules and order" on page 53 to make sure the present memory module population sequence is supported.
- 2. If the present sequence is indeed supported, see if any of the modules is displayed as "disabled" in Setup Utility.
- 3. Reseat the module that is displayed as "disabled," and reboot the system.
- 4. If the problem persists, replace the memory module.

Monitor and video problems

Use this information to solve problems related to a monitor or video.

- "Incorrect characters are displayed" on page 395
- "Screen is blank" on page 395
- "Screen goes blank when you start some application programs" on page 396
- "The monitor has screen jitter, or the screen image is wavy, unreadable, rolling, or distorted" on page 396
- "The wrong characters appear on the screen" on page 396

Incorrect characters are displayed

Complete the following steps:

- 1. Verify that the language and locality settings are correct for the keyboard and operating system.
- 2. If the wrong language is displayed, update the server firmware to the latest level. See "Update the firmware" on page 355.

Screen is blank

Note: Make sure that the expected boot mode has not been changed from the UEFI to Legacy or vice versa.

- 1. If the server is attached to a KVM switch, bypass the KVM switch to eliminate it as a possible cause of the problem: connect the monitor cable directly to the correct connector on the rear of the server.
- 2. The management controller remote presence function is disabled if you install an optional video adapter. To use the management controller remote presence function, remove the optional video adapter.
- 3. If the server is installed with the graphical adapters while turning on the server, the Lenovo logo is displayed on the screen after approximately 3 minutes. This is normal operation while the system loads.
- 4. Make sure that:
 - The server is turned on and there is power supplied to the server.
 - The monitor cables are connected correctly.
 - The monitor is turned on and the brightness and contrast controls are adjusted correctly.
- 5. Make sure that the correct server is controlling the monitor, if applicable.

- 6. Make sure that the video output is not affected by corrupted server firmware; See "Update the firmware" on page 355.
- 7. If the problem remains, contact Lenovo Support.

Screen goes blank when you start some application programs

- 1. Make sure that:
 - The application program is not setting a display mode that is higher than the capability of the monitor.
 - You installed the necessary device drivers for the application.

The monitor has screen jitter, or the screen image is wavy, unreadable, rolling, or distorted

 If the monitor self-tests show that the monitor is working correctly, consider the location of the monitor. Magnetic fields around other devices (such as transformers, appliances, fluorescents, and other monitors) can cause screen jitter or wavy, unreadable, rolling, or distorted screen images. If this happens, turn off the monitor.

Attention: Moving a color monitor while it is turned on might cause screen discoloration.

Move the device and the monitor at least 305 mm (12 in.) apart, and turn on the monitor.

Notes:

- a. To prevent diskette drive read/write errors, make sure that the distance between the monitor and any external diskette drive is at least 76 mm (3 in.).
- b. Non-Lenovo monitor cables might cause unpredictable problems.
- 2. Reseat the monitor cable.
- 3. Replace the following components one at a time, in the order shown, restarting the server each time:
 - a. Monitor cable
 - b. Monitor
 - c. I/O module board signal cable
 - d. I/O module board
 - e. (Trained technician only) System board (system board assembly)

The wrong characters appear on the screen

Complete the following steps until the problem is solved:

- 1. Verify that the language and locality settings are correct for the keyboard and operating system.
- 2. If the wrong language is displayed, update the server firmware to the latest level. See "Update the firmware" on page 355.

Network problems

Use this information to resolve issues related to networking.

- "Cannot wake server using Wake on LAN" on page 397
- "Could not log in using LDAP account with SSL enabled" on page 397
- "General WLAN problems" on page 397
- "WLAN connection is unstable " on page 397
- "x86 WLAN does not work" on page 399
- "XCC WLAN does not work" on page 400
- "The Bluetooth button does not work" on page 400

Cannot wake server using Wake on LAN

Complete the following steps until the problem is resolved:

- Check the system event log and resolve any related problems. To view the system event log, go to Setup Utility and select Security → System Event Log → View System Event Log.
- 2. Change the Wake on LAN setting. Go to **Setup Utility** and select **Power → Automatic Power On → Wake on LAN**. The default setting is automatic. Change it to primary.
- 3. Depending on the method of using Wake on LAN, remove and reinstall the I/O module board or the network adapter.
- 4. Turn off the server and disconnect it from the power source; then, wait 10 seconds before restarting the server.
- 5. If the problem recurs, depending on the method of using Wake on LAN, replace the I/O module board or the network adapter.

Could not log in using LDAP account with SSL enabled

Complete the following steps until the problem is resolved:

- 1. Make sure that the license key is valid.
- 2. Generate a new license key and log in again.

General WLAN problems

The following information provides useful tips to solve general WLAN problems.

- [Video] Lenovo Self-Help: How to connect to a wireless network https://support.lenovo.com/videos/ vid100761
- [Video] Trouble connecting to the internet or a wireless network https://support.lenovo.com/videos/ vid100753
- [Video] Tips & Tricks Why is My Internet Slow? https://support.lenovo.com/videos/vid500118
- Turn airplane mode on or off https://support.lenovo.com/solutions/msh500061

WLAN connection is unstable

The WLAN signal strength might be obstructed when the server is placed at the "corner of a building/ department" or in a "WLAN noisy" environment.

To improve the signal strength:

• Adjust the direction of x86 WLAN antennas.



Figure 377. Locations of WLAN antennas

Antenna 1 (XCC WLAN)	4 Antenna 4 (x86 WLAN)
Antenna 2 (XCC WLAN)	Antenna 3 (x86 WLAN)

Adjust the angle of the antennas according to the operating environment for better performance.



- Move the server to an area with less RF noise or a location without shields (metal parts).
- Move the server closer to the WLAN AP router.
- Adjust the WLAN router's frequency to a channel with less RF noise.

- Adjust the direction of the router's antennas with some positioned vertically and some positioned horizontally.
- WLAN networking performance will be affected when multiple devices are connected to the same channel at the same time. Change the frequency and channel of the WLAN router, use a WLAN extender to help spread out the signal, or use a router with a more powerful signal.
- If x86 WLAN is not stable, check the status of the x86 WLAN module (Intel AX210).

Notes:

- The x86 WLAN module (Intel AX210) officially supports Microsoft Windows Server operating system.
- Some non-Windows operating systems with corresponding inbox driver might be able to support the x86 WLAN module (Intel AX210). For a list of operating systems supporting Intel AX210, see *ThinkEdge SE360 V2 Product Guide* on https://lenovopress.lenovo.com/.
 - 1. Use one of the following method to open Device Manager:
 - Search for **Device Manager** from the search bar.
 - Go to WIN+X → Device Manager.
 - 2. Go to Network adapters and locate Intel AX210.
 - 3. Go to **Driver** tag and check the driver version which is displayed. If the driver version is not the latest, update the driver. See "Update the driver" on page 361.

To check the status of x86 WLAN, implement the following commands in Command Prompt:

- For Linux:
 - ipconfig //**check if WLAN is ready**//
 - ping -I wlan0 8.8.8.8 //** check if WLAN connection is functioning **//
- For Microsoft Windows:
 - ping -S x86_WLAN IP address destination IP address //**For example, ping -S 192.168.7.7 8.8.8.**//

x86 WLAN does not work

Complete the following steps until the problem is solved.

1. Check the status of the x86 WLAN module (Intel AX210).

Notes:

- The x86 WLAN module (Intel AX210) officially supports Microsoft Windows Server operating system.
- Some non-Windows operating systems with corresponding inbox driver might be able to support the x86 WLAN module (Intel AX210). For a list of operating systems supporting Intel AX210, see *ThinkEdge SE360 V2 Product Guide* on https://lenovopress.lenovo.com/.
- a. Use one of the following method to open Device Manager:
 - Search for **Device Manager** from the search bar.
 - Go to WIN+X → Device Manager.
- b. Go to **Network adapters** and locate Intel AX210. If Intel AX210 is not shown in **Network adapters**, install the driver for Intel AX210. See "Install the driver" on page 360.
- c. Go to **Driver** tag and check the driver version which is displayed. If the driver version is not the latest, update the driver. See "Update the driver" on page 361.
- 2. If Intel AX210 is still not shown in Device Manager after installing the driver, reseat the following components, one at a time, in the order shown. Restart the server after reseating each component.
 - a. Wireless adapter

- b. x86 WLAN module (Intel AX210)
- 3. If the problem remains, replace the following components, one at a time, in the order shown. Restart the server after replacing each component.
 - a. Wireless adapter
 - b. x86 WLAN module (Intel AX210)

XCC WLAN does not work

Complete the following steps until the problem is solved.

- 1. Check the status of the wireless AP.
 - a. Make sure that the wireless AP is active and working properly.
 - b. Check if other devices can access to the wireless AP.
- 2. Check the status of XCC WLAN feature.
 - a. Check if XCC WLAN feature is enabled.
 - 1) Before connecting XCC to WLAN, set the network connection for XCC to access and enable XCC WLAN feature. See Set the network connection for the Lenovo XClarity Controller.
 - 2) To enable XCC WLAN feature, see "XCC WLAN configuration" on page 369.
 - b. Check if XCC WLAN connects to WLAN successfully. If not, check if the required information for WLAN connection is correct.
 - c. If WLAN connection is successfully established, but the problem remains, check the WLAN connection status to find the possible problem and resolve it. Go to BMC Configuration → Network → WLAN → Status for WLAN connection status.
 - 1) Check if the IP assignment from DHCP is successful.
 - 2) Check the network settings, like IPv4, netmask, gateway, DNS.
 - 3) Check if an IP address conflict happens.
 - 4) If the problem remains but the hardware appears to be working, the network administrator must investigate other possible causes of the problem.

The Bluetooth button does not work

The Bluetooth buttons (one on the front and one on the rear of the node) can be disabled through Lenovo XClarity Controller web interface or ThinkShield Edge Mobile Management App.

Once the Bluetooth buttons are disabled, the buttons do not work.

See "Activate or unlock the system" on page 363, and activate the system with another method.

Observable problems

Use this information to solve observable problems.

- "Server hangs during the UEFI boot process" on page 401
- "The server immediately displays the POST Event Viewer when it is turned on" on page 401
- "Server is unresponsive (POST is complete and operating system is running)" on page 401
- "Server is unresponsive (POST failed and cannot start System Setup)" on page 402
- "Voltage planar fault is displayed in the event log" on page 402
- "Unusual smell" on page 402
- "Server seems to be running hot" on page 402

• "Cracked parts or cracked chassis" on page 403

Server hangs during the UEFI boot process

If the system hangs during the UEFI boot process with the message UEFI: DXE INIT on the display, make sure that Option ROMs were not configured with a setting of **Legacy**. You can remotely view the current settings for Option ROMs by running the following command using the Lenovo XClarity Essentials OneCLI:

onecli config show EnableDisableAdapterOptionROMSupport --bmc xcc_userid:xcc_password@xcc_ipaddress

To recover a system that hangs during the boot process with Legacy Option ROM settings, see the following Tech Tip:

https://datacentersupport.lenovo.com/solutions/ht506118

If legacy Option ROMs must be used, do not set slot Option ROMs to **Legacy** on the Devices and I/O Ports menu. Instead, set slot Option ROMs to **Auto** (the default setting), and set the System Boot Mode to **Legacy Mode**. Legacy option ROMs will be invoked shortly before the system boots.

The server immediately displays the POST Event Viewer when it is turned on

Complete the following steps until the problem is solved.

- 1. Correct any errors that are indicated by the system LEDs and diagnostics display.
- 2. (Trained technician only) Replace the system board (system board assembly); then, restart the server.

Server is unresponsive (POST is complete and operating system is running)

Complete the following steps until the problem is solved.

- If you are in the same location as the compute node, complete the following steps:
 - 1. If you are using a KVM connection, make sure that the connection is operating correctly. Otherwise, make sure that the keyboard and mouse are operating correctly.
 - 2. If possible, log in to the compute node and verify that all applications are running (no applications are hung).
 - 3. Restart the compute node.
 - 4. If the problem remains, make sure that any new software has been installed and configured correctly.
 - 5. Contact your place of purchase of the software or your software provider.
- If you are accessing the compute node from a remote location, complete the following steps:
 - 1. Make sure that all applications are running (no applications are hung).
 - 2. Attempt to log out of the system and log back in.
 - 3. Validate the network access by pinging or running a trace route to the compute node from a command line.
 - a. If you are unable to get a response during a ping test, attempt to ping another compute node in the enclosure to determine whether it is a connection problem or compute node problem.
 - b. Run a trace route to determine where the connection breaks down. Attempt to resolve a connection issue with either the VPN or the point at which the connection breaks down.
 - 4. Restart the compute node remotely through the management interface.
 - 5. If the problem remains, verify that any new software has been installed and configured correctly.
 - 6. Contact your place of purchase of the software or your software provider.

Server is unresponsive (POST failed and cannot start System Setup)

Configuration changes, such as added devices or adapter firmware updates, and firmware or application code problems can cause the server to fail POST (the power-on self-test).

If this occurs, the server responds in either of the following ways:

- The server restarts automatically and attempts POST again.
- The server hangs, and you must manually restart the server for the server to attempt POST again.

After a specified number of consecutive attempts (automatic or manual), the server reverts to the default UEFI configuration and starts System Setup so that you can make the necessary corrections to the configuration and restart the server. If the server is unable to successfully complete POST with the default configuration, there might be a problem with the system board (system board assembly).

You can specify the number of consecutive restart attempts in System Setup. Restart the server and press the key according to the on-screen instructions to display the LXPM system setup interface. (For more information, see the "Startup" section in the LXPM documentation compatible with your server at https://pubs.lenovo.com/lxpm-overview/.) Then, click **System Settings** \rightarrow **Recovery and RAS** \rightarrow **POST Attempts** \rightarrow **POST Attempts Limit**. Available options are 3, 6, 9, and disable.

Voltage planar fault is displayed in the event log

Complete the following steps until the problem is solved.

- 1. Revert the system to the minimum configuration. See "Specifications" on page 3 for the minimally required number of DIMMs.
- 2. Restart the system.
 - If the system restarts, add each of the removed items one at a time and restart the system each time until the error occurs. Replace the item for which the error occurs.
 - If the system does not restart, suspect the system board (system board assembly).

Unusual smell

Complete the following steps until the problem is solved.

- 1. An unusual smell might be coming from newly installed equipment.
- 2. If the problem remains, contact Lenovo Support.

Server seems to be running hot

Complete the following steps until the problem is solved.

Multiple compute nodes or chassis:

- 1. Make sure that the room temperature is within the specified range (see "Specifications" on page 3).
- 2. Make sure that the fans are installed correctly.
- 3. Update the UEFI and XCC to the latest versions.
- 4. Make sure that the fillers in the server are installed correctly (see Chapter 5 "Hardware replacement procedures" on page 49 for detailed installation procedures).
- 5. Use the IPMI command to ramp up the fan speed to the full fan speed to see whether the issue can be resolved.

Note: The IPMI raw command should only be used by trained technician and each system has its own specific IPMI raw command.

6. Check the management processor event log for rising temperature events. If there are no events, the compute node is running within normal operating temperatures. Note that you can expect some variation in temperature.

Cracked parts or cracked chassis

Contact Lenovo Support.

Optional-device problems

Use this information to solve problems related to optional devices.

- "External USB device is not recognized" on page 403
- "PCIe adapter is not recognized or is not functioning" on page 403
- "Insufficient PCIe resources are detected." on page 403
- "A Lenovo optional device that was just installed does not work." on page 404
- "A Lenovo optional device that worked previously does not work now" on page 404

External USB device is not recognized

Complete the following steps until the problem is resolved:

- 1. Update the UEFI firmware to the latest version.
- 2. Make sure that the proper drivers are installed on the compute node. See the product documentation for the USB device for information about device drivers.
- 3. Use the Setup utility to make sure that the device is configured correctly.
- 4. If the USB device is plugged into a hub or the console breakout cable, unplug the device and plug it directly into the USB port on the front of the compute node.

PCIe adapter is not recognized or is not functioning

Complete the following steps until the problem is resolved:

- 1. Update the UEFI firmware to the latest version.
- 2. Check the event log and resolve any issues related to the device.
- 3. Validate that the device is supported for the server (see https://serverproven.lenovo.com). Make sure that the firmware level on the device is at the latest supported level and update the firmware if applicable.
- 4. Make sure that the adapter is installed in a correct slot.
- 5. Make sure that the proper device drivers are installed for the device.
- 6. Resolve any resource conflicts if running legacy mode (UEFI). Check legacy ROM boot orders and modify the UEFI setting for MM config base.

Note: Ensure that you modify the ROM boot order associated with the PCIe adapter to the first execution order.

- 7. Check http://datacentersupport.lenovo.com for any tech tips (also known as retain tips or service bulletins) that might be related to the adapter.
- 8. Ensure any adapter external connections are correct and that the connectors are not physically damaged.
- 9. Make sure that the PCIe adapter is installed with the supported operating system.

Insufficient PCIe resources are detected.

If you see an error message stating "Insufficient PCI Resources Detected," complete the following steps until the problem is resolved:

- 1. Press Enter to access System Setup Utility.
- 2. Select System Settings → Devices and I/O Ports → MM Config Base; then, modify the setting to increase the device resources. For example, modify 3 GB to 2 GB or modify 2 GB to 1 GB.
- 3. Save the settings and restart the system.
- 4. If the error recurs with the highest device resource setting (1GB), shutdown the system and remove some PCIe devices; then, power on the system.
- 5. If the reboot failed, repeat step 1 to step 4.
- 6. If the error recurs, press Enter to access System Setup Utility.
- 7. Select System Settings → Devices and I/O Ports → PCI 64–Bit Resource Allocation, then; modify the setting from Auto to Enable.
- 8. If the Boot Device does not support MMIO above 4GB for Legacy Boot, use UEFI Boot Mode or remove/ disable some PCIe devices.
- 9. DC cycle the system and ensure the system is enter UEFI boot menu or the operating system; then, capture the FFDC log.
- 10. Contact Lenovo technical support.

A Lenovo optional device that was just installed does not work.

- 1. Make sure that:
 - The device is supported for the server (see https://serverproven.lenovo.com).
 - You followed the installation instructions that came with the device and the device is installed correctly.
 - You have not loosened any other installed devices or cables.
 - You updated the configuration information in system setup. When you start a server and press the key according to the on-screen instructions to display the Setup Utility. (For more information, see the "Startup" section in the LXPM documentation compatible with your server at https://pubs.lenovo.com/lxpm-overview/.) Whenever memory or any other device is changed, you must update the configuration.
- 2. Reseat the device that you have just installed.
- 3. Replace the device that you have just installed.
- 4. Reseat the cable connection and check there is no physical damage to the cable.
- 5. If there is any cable damage, then replace the cable.

A Lenovo optional device that worked previously does not work now

- 1. Make sure that all of the cable connections for the device are secure.
- 2. If the device comes with test instructions, use those instructions to test the device.
- 3. Reseat the cable connection and check if any physical parts have been damaged.
- 4. Replace the cable.
- 5. Reseat the failing device.
- 6. Replace the failing device.

Performance problems

Use this information to solve performance problems.

- "Network performance" on page 405
- "Operating system performance" on page 405

Network performance

Complete the following steps until the problem is solved:

- 1. Isolate which network is operating slowly (such as storage, data, and management). You might find it helpful to use ping tools or operating-system tools such as task manager or resource manager.
- 2. Check for traffic congestion on the network.
- 3. Update the NIC device driver, or the storage device controller device driver.
- 4. Use the traffic-diagnostic tools that are provided by the IO-module manufacturer.

Operating system performance

Complete the following steps until the problem is solved:

- 1. If you have recently made changes to the compute node (for example updated device drivers or installed software applications) remove the changes.
- 2. Check for any networking issues.
- 3. Check the operating system logs for performance related errors.
- 4. Check for events related to high temperatures and power issues as the compute node might be throttled to help with cooling. If it is throttled, reduce the workload on the compute node to help improve performance.
- 5. Check for events related to disabled DIMMs. If you do not have enough memory for the application workload, your operating system will have poor performance.
- 6. Ensure that the workload is not too high for the configuration.

Power on and power off problems

Use this information to resolve issues when powering on or powering off the server.

- "The power button does not work (server does not start)" on page 405
- "Server does not power on" on page 406

The power button does not work (server does not start)

Note: The power button will not function until approximately 1 to 3 minutes after the server has been connected to power source to allow time for BMC to initialize.

Complete the following steps until the problem is resolved:

- 1. Make sure that the power buttons on the server are working correctly:
 - a. If the power button on the rear operator panel does not work:
 - 1) If the power button on the front operator panel does not work as well, go to b. on page 405.
 - 2) If the power button on the front operator panel is working correctly, reseat the rear operator panel and the cable that connects front and rear operator panels; then, reseat the server power cords.
 - 3) If the problem remains, go to b. on page 405.
 - b. If the power button on the front operator panel does not work, or the power button on the rear operator panel does not work after completing Step a:
 - 1) If the power button on the rear operator panel is working correctly, reseat the front operator panel; then, reseat the server power cords.
 - 2) Reseat the cable that connects the front operator panel to the system board; then, reseat the server power cords.

- 3) If the problem remains, replace the following components, one group at a time, in the order shown; reseat the server power cords after replacing each group of the components:
 - a) The front operator panel, and the cable that connects the front operator panel to the system board.
 - b) The rear operator panel, and the cable that connects front and rear operator panels.
- 2. Make sure that:
 - The power cords are correctly connected to the server and to a working electrical outlet.
 - The power status LED at the rear of the server does not indicate a problem.
 - The Power button LED is lit on and is flashing slowly.
 - The push force is enough and with button force response.
- 3. If the power button LED is not lit on or is not flashing correctly, reseat all power source, power module board (PMB), PIB module and all the cables that connect PMB and PIB module; then, check the power button LED again.
- 4. If you have just installed an optional device, remove it, and restart the server.
- 5. If the issue is still observed or without power button LED lit on, implement the minimum configuration to check whether any specific components lock the power permission. Replace the power source one at a time, and check the power button function.
- 6. If everything is still done and the issue cannot be resolved, please collect the failure information with system logs captured to Lenovo support.

Server does not power on

Complete the following steps until the problem is resolved:

- 1. Check the event log for any events related to the server not powering on.
- 2. Check for any LEDs that are flashing amber.
- 3. Check the power LED on the system board (system board assembly).
- 4. Check if the power status led at the rear of the server is lit on.
- 5. AC cycle the system.
- 6. Remove the CMOS battery for at least ten seconds, then, reinstall the CMOS battery.
- 7. Try to power on the system by IPMI command through XCC or by the power button.
- 8. Implement the minimum configuration (see "Technical specifications" on page 3).
- 9. Reseat all power source, power module board (PMB), PIB module and all the cables that connect PMB and PIB module; then, check if the power status LED at the rear of the server is lit on.
- 10. If the issue cannot be resolved by above actions, call service to review the issue symptom and see whether the system board (system board assembly) replacement is necessary.

Serial-device problems

Use this information to solve problems with serial ports or devices.

• "Serial device does not work" on page 406

Serial device does not work

- 1. Make sure that:
 - The device is compatible with the server.
 - The serial port is enabled and is assigned a unique address.
 - The device is connected to the correct connector (see "Rear view" on page 25).

- 2. Reseat the following components:
 - a. Failing serial device.
 - b. Serial cable.
- 3. Replace the following components:
 - a. Failing serial device.
 - b. Serial cable.
- 4. (Trained technician only) Replace the system board (system board assembly).

Software problems

Use this information to solve software problems.

- 1. To determine whether the problem is caused by the software, make sure that:
 - The server has the minimum memory that is needed to use the software. For memory requirements, see the information that comes with the software.

Note: If you have just installed an adapter or memory, the server might have a memory-address conflict.

- The software is designed to operate on the server.
- Other software works on the server.
- The software works on another server.
- 2. If you receive any error messages while you use the software, see the information that comes with the software for a description of the messages and suggested solutions to the problem.
- 3. Contact your place of purchase of the software.

Storage drive problems

Use this information to resolve issues related to the storage drives.

- "Server cannot recognize a hard drive" on page 407
- "Multiple hard drives fail" on page 408
- "Multiple hard drives are offline" on page 408
- "A replacement hard disk drive does not rebuild" on page 409
- "Green hard disk drive activity LED does not represent actual state of associated drive" on page 409
- "Yellow hard disk drive status LED does not represent actual state of associated drive" on page 409

Server cannot recognize a hard drive

Note: When SED encryption is enabled, rebooting the system is required after installing a SATA drive; without rebooting, the SATA drive will not be recognized by the host OS.

Complete the following steps until the problem is solved.

- 1. Observe the associated yellow hard disk drive status LED. If the LED is lit, it indicates a drive fault.
- 2. If the status LED is lit, remove the drive from the bay, wait 45 seconds, and reinsert the drive, making sure that the drive assembly connects to the hard disk drive backplane. After installing a SATA drive, if SED encryption is enabled on the system, reboot the system.
- 3. Observe the associated green hard disk drive activity LED and the yellow status LED and perform corresponding operations in different situations:
 - If the green activity LED is flashing and the yellow status LED is not lit, the drive is recognized by the controller and is working correctly. Run the diagnostics tests for the hard disk drives. When you start

a server and press the key according to the on-screen instructions, the LXPM is displayed by default. (For more information, see the "Startup" section in the LXPM documentation compatible with your server at https://pubs.lenovo.com/lxpm-overview/.)You can perform hard drive diagnostics from this interface. From the Diagnostic page, click **Run Diagnostic** \rightarrow **Disk Drive Test**.

- If the green activity LED is flashing and the yellow status LED is flashing slowly, the drive is recognized by the controller and is rebuilding.
- If neither LED is lit or flashing, check whether the hard disk drive backplane is correctly seated. For details, go to step 4.
- If the green activity LED is flashing and the yellow status LED is lit, replace the drive.
- 4. Make sure that the hard disk drive backplane is correctly seated. When it is correctly seated, the drive assemblies correctly connect to the backplane without bowing or causing movement of the backplane.
- 5. Reseat the backplane power cable and repeat steps 1 through 3.
- 6. Reseat the backplane signal cable and repeat steps 1 through 3.
- 7. Suspect the backplane signal cable or the backplane:
 - Replace the affected backplane signal cable.
 - Replace the affected backplane.
- Run the diagnostics tests for the hard disk drives. When you start a server and press the key according to the on-screen instructions, the LXPM is displayed by default. (For more information, see the "Startup" section in the LXPM documentation compatible with your server at https://pubs.lenovo.com/lxpm-overview/.) You can perform hard drive diagnostics from this interface. From the Diagnostic page, click Run Diagnostic → Disk Drive Test.

Based on those tests:

- If the backplane passes the test but the drives are not recognized, replace the backplane signal cable and run the tests again.
- Replace the backplane.
- If the adapter fails the test, disconnect the backplane signal cable from the adapter and run the tests again.
- If the adapter fails the test, replace the adapter.

Multiple hard drives fail

Complete the following steps until the problem is solved:

- View the Lenovo XClarity Controller event log for events related to power supplies or vibration issues and resolve those events.
- Make sure that the device drivers and firmware for the hard disk drive and server are at the latest level.

Important: Some cluster solutions require specific code levels or coordinated code updates. If the device is part of a cluster solution, verify that the latest level of code is supported for the cluster solution before you update the code.

Multiple hard drives are offline

Complete the following steps until the problem is solved:

- View the Lenovo XClarity Controller event log for events related to power supplies or vibration issues and resolve those events.
- View the storage subsystem log for events related to the storage subsystem and resolve those events.

A replacement hard disk drive does not rebuild

Complete the following steps until the problem is solved:

- 1. Make sure that the hard disk drive is recognized by the adapter (the green hard disk drive activity LED is flashing).
- 2. Review the RAID documentation to determine the correct configuration parameters and settings.

Green hard disk drive activity LED does not represent actual state of associated drive

Complete the following steps until the problem is solved:

- If the green hard disk drive activity LED does not flash when the drive is in use, run the diagnostics tests for the hard disk drives. When you start a server and press the key according to the on-screen instructions, the LXPM is displayed by default. (For more information, see the "Startup" section in the LXPM documentation compatible with your server at https://pubs.lenovo.com/lxpm-overview/.) You can perform hard drive diagnostics from this interface. From the Diagnostic page, click Run Diagnostic → Disk Drive Test
- 2. If the drive passes the test, replace the backplane.
- 3. If the drive fails the test, replace the drive.

Yellow hard disk drive status LED does not represent actual state of associated drive

Complete the following steps until the problem is solved:

- 1. Turn off the server.
- 2. Reseat the backplane signal cable and backplane power cable.
- 3. Reseat the hard disk drive.
- 4. Power on the server and observe the activity of the hard disk drive LEDs.

Appendix A. Getting help and technical assistance

If you need help, service, or technical assistance or just want more information about Lenovo products, you will find a wide variety of sources available from Lenovo to assist you.

On the World Wide Web, up-to-date information about Lenovo systems, optional devices, services, and support are available at:

http://datacentersupport.lenovo.com

Note: IBM is Lenovo's preferred service provider for ThinkSystem.

Before you call

Before you call, there are several steps that you can take to try and solve the problem yourself. If you decide that you do need to call for assistance, gather the information that will be needed by the service technician to more quickly resolve your problem.

Attempt to resolve the problem yourself

You can solve many problems without outside assistance by following the troubleshooting procedures that Lenovo provides in the online help or in the Lenovo product documentation. The online help also describes the diagnostic tests that you can perform. The documentation for most systems, operating systems, and programs contains troubleshooting procedures and explanations of error messages and error codes. If you suspect a software problem, see the documentation for the operating system or program.

You can find the product documentation for your ThinkSystem products at the following location:

https://pubs.lenovo.com/

You can take these steps to try to solve the problem yourself:

- Check all cables to make sure that they are connected.
- Check the power switches to make sure that the system and any optional devices are turned on.
- Check for updated software, firmware, and operating-system device drivers for your Lenovo product. (See the following links) The Lenovo Warranty terms and conditions state that you, the owner of the Lenovo product, are responsible for maintaining and updating all software and firmware for the product (unless it is covered by an additional maintenance contract). Your service technician will request that you upgrade your software and firmware if the problem has a documented solution within a software upgrade.
 - Drivers and software downloads
 - https://datacentersupport.lenovo.com/products/servers/thinkedge/se360v2/7dam/downloads/driver-list/
 - Operating system support center
 - https://datacentersupport.lenovo.com/solutions/server-os
 - Operating system installing instructions
 - https://pubs.lenovo.com/thinkedge#os-installation
- If you have installed new hardware or software in your environment, check https://serverproven.lenovo.com to make sure that the hardware and software are supported by your product.
- Refer to Chapter 8 "Problem determination" on page 377 for instructions on isolating and solving issues.
- Go to http://datacentersupport.lenovo.com and check for information to help you solve the problem.

To find the Tech Tips available for your server:

- 1. Go to http://datacentersupport.lenovo.com and navigate to the support page for your server.
- 2. Click on How To's from the navigation pane.
- 3. Click Article Type \rightarrow Solution from the drop-down menu.

Follow the on-screen instructions to choose the category for the problem that you are having.

• Check Lenovo Data Center Forum at https://forums.lenovo.com/t5/Datacenter-Systems/ct-p/sv_eg to see if someone else has encountered a similar problem.

Gathering information needed to call Support

If you require warranty service for your Lenovo product, the service technicians will be able to assist you more efficiently if you prepare the appropriate information before you call. You can also go to http://datacentersupport.lenovo.com/warrantylookup for more information about your product warranty.

Gather the following information to provide to the service technician. This data will help the service technician quickly provide a solution to your problem and ensure that you receive the level of service for which you might have contracted.

- Hardware and Software Maintenance agreement contract numbers, if applicable
- Machine type number (Lenovo 4-digit machine identifier). Machine type number can be found on the ID label, see "Identify the server and access the Lenovo XClarity Controller" on page 43.
- Model number
- Serial number
- Current system UEFI and firmware levels
- · Other pertinent information such as error messages and logs

As an alternative to calling Lenovo Support, you can go to https://support.lenovo.com/servicerequest to submit an Electronic Service Request. Submitting an Electronic Service Request will start the process of determining a solution to your problem by making the pertinent information available to the service technicians. The Lenovo service technicians can start working on your solution as soon as you have completed and submitted an Electronic Service Request.

Collecting service data

To clearly identify the root cause of a server issue or at the request of Lenovo Support, you might need collect service data that can be used for further analysis. Service data includes information such as event logs and hardware inventory.

Service data can be collected through the following tools:

Lenovo XClarity Provisioning Manager

Use the Collect Service Data function of Lenovo XClarity Provisioning Manager to collect system service data. You can collect existing system log data or run a new diagnostic to collect new data.

• Lenovo XClarity Controller

You can use the Lenovo XClarity Controller web interface or the CLI to collect service data for the server. The file can be saved and sent to Lenovo Support.

 For more information about using the web interface to collect service data, see the "Backing up the BMC configuration" section in the XCC documentation compatible with your server at https://pubs.lenovo.com/lxcc-overview/. - For more information about using the CLI to collect service data, see the "XCC ffdc command" section in the XCC documentation compatible with your server at https://pubs.lenovo.com/lxcc-overview/.

• Lenovo XClarity Administrator

Lenovo XClarity Administrator can be set up to collect and send diagnostic files automatically to Lenovo Support when certain serviceable events occur in Lenovo XClarity Administrator and the managed endpoints. You can choose to send diagnostic files to Lenovo Support using Call Home or to another service provider using SFTP. You can also manually collect diagnostic files, open a problem record, and send diagnostic files to the Lenovo Support.

You can find more information about setting up automatic problem notification within the Lenovo XClarity Administrator at https://pubs.lenovo.com/lxca/admin_setupcallhome.

Lenovo XClarity Essentials OneCLI

Lenovo XClarity Essentials OneCLI has inventory application to collect service data. It can run both inband and out-of-band. When running in-band within the host operating system on the server, OneCLI can collect information about the operating system, such as the operating system event log, in addition to the hardware service data.

To obtain service data, you can run the getinfor command. For more information about running the getinfor, see https://pubs.lenovo.com/lxce-onecli/onecli_r_getinfor_command.

Contacting Support

You can contact Support to obtain help for your issue.

You can receive hardware service through a Lenovo Authorized Service Provider. To locate a service provider authorized by Lenovo to provide warranty service, go to https://datacentersupport.lenovo.com/ serviceprovider and use filter searching for different countries. For Lenovo support telephone numbers, see https://datacentersupport.lenovo.com/supportphonelist for your region support details.

Appendix B. Documents and supports

This section provides handy documents, driver and firmware downloads, and support resources.

Documents download

This section provides introduction and download links for handy documents.

Documents

Download the following product documentations at:

https://pubs.lenovo.com/se360-v2/pdf_files

- Rail Installation Guides
 - Rail installation in a rack
- Activation Guide
 - Activation process and activation code
- Regulatory Notice for ThinkEdge SE360 V2 with WLAN Module
 - Regulation of product in different countries
- User Guide
 - Complete overview, system configuration, hardware components replacing, and troubleshooting.

Selected chapters from User Guide:

- System Configuration Guide: Server overview, components identification, system LEDs and diagnostics display, product unboxing, setting up and configuring the server.
- Hardware Maintenance Guide : Installing hardware components, cable routing, and troubleshooting.
- Messages and Codes Reference
 - XClarity Controller, LXPM, and uEFI events
- UEFI Manual
 - UEFI setting introduction

Support websites

This section provides driver and firmware downloads and support resources.

Support and downloads

- Drivers and Software download website for ThinkEdge SE360 V2
 - https://datacentersupport.lenovo.com/products/servers/thinkedge/se360v2/7dam/downloads/driver-list/
- Lenovo Data Center Forum
 - https://forums.lenovo.com/t5/Datacenter-Systems/ct-p/sv_eg
- Lenovo Data Center Support for ThinkEdge SE360 V2
 - https://datacentersupport.lenovo.com/products/servers/thinkedge/se360v2/7dam
- Lenovo License Information Documents

- https://datacentersupport.lenovo.com/documents/Invo-eula
- Lenovo Press website (Product Guides/Datasheets/White papers)
 - https://lenovopress.lenovo.com/
- Lenovo Privacy Statement
 - https://www.lenovo.com/privacy
- Lenovo Product Security Advisories
 - https://datacentersupport.lenovo.com/product_security/home
- Lenovo Product Warranty Plans
 - http://datacentersupport.lenovo.com/warrantylookup
- Lenovo Server Operating Systems Support Center website
 - https://datacentersupport.lenovo.com/solutions/server-os
- Lenovo ServerProven website (Options compatibility lookup)
 - https://serverproven.lenovo.com
- Operating System Installation Instructions
 - https://pubs.lenovo.com/thinkedge#os-installation
- Submit an eTicket (service request)
 - https://support.lenovo.com/servicerequest
- Subscribe to Lenovo Data Center Group product notifications (Stay up to date on firmware updates)
 - https://datacentersupport.lenovo.com/solutions/ht509500

Appendix C. Notices

Lenovo may not offer the products, services, or features discussed in this document in all countries. Consult your local Lenovo representative for information on the products and services currently available in your area.

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generally available systems. Furthermore, some measurements may have been estimated through extrapolation. Actual results may vary. Users of this document should verify the applicable data for their specific environment.

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Important notes

Processor speed indicates the internal clock speed of the processor; other factors also affect application performance.

CD or DVD drive speed is the variable read rate. Actual speeds vary and are often less than the possible maximum.

When referring to processor storage, real and virtual storage, or channel volume, KB stands for 1 024 bytes, MB stands for 1 048 576 bytes, and GB stands for 1 073 741 824 bytes.

When referring to hard disk drive capacity or communications volume, MB stands for 1 000 000 bytes, and GB stands for 1 000 000 000 bytes. Total user-accessible capacity can vary depending on operating environments.

Maximum internal hard disk drive capacities assume the replacement of any standard hard disk drives and population of all hard-disk-drive bays with the largest currently supported drives that are available from Lenovo.

Maximum memory might require replacement of the standard memory with an optional memory module.

Each solid-state memory cell has an intrinsic, finite number of write cycles that the cell can incur. Therefore, a solid-state device has a maximum number of write cycles that it can be subjected to, expressed as total bytes written (TBW). A device that has exceeded this limit might fail to respond to system-generated commands or might be incapable of being written to. Lenovo is not responsible for replacement of a device that has exceeded number of program/erase cycles, as documented in the Official Published Specifications for the device.

Lenovo makes no representations or warranties with respect to non-Lenovo products. Support (if any) for the non-Lenovo products is provided by the third party, not Lenovo.

Some software might differ from its retail version (if available) and might not include user manuals or all program functionality.

Electronic emission notices

When you attach a monitor to the equipment, you must use the designated monitor cable and any interference suppression devices that are supplied with the monitor.

Additional electronic emissions notices are available at:

https://pubs.lenovo.com/important_notices/

Taiwan Region BSMI RoHS declaration

單元 Unit 表Mercury (PB) 泰Mercury (Hg) 鎘Cadmium (Cd) 六價絡 Hexavalent chromium (Cf ⁵) 多溴聯苯 Polybrominated biphenyls (PBB) 多溴二苯醚 Polybrominated diphenyl ethe (PBDE) 機架 ○ ○ ○ ○ ○ ○ ○ 外部蓋板 ○ ○ ○ ○ ○ ○ ○ ○ 機械組合件 - ○ ○ ○ ○ ○ ○ ○ 空氣傳動設備 - ○ ○ ○ ○ ○ ○ ○ 冷和組合件 - ○ ○ ○ ○ ○ ○ ○ 内存模組 - ○ ○ ○ ○ ○ ○ ○ 電纜組合件 - ○ ○ ○ ○ ○ ○ ○ 電纜組合件 - ○ ○ ○ ○ ○ ○ ○ 電纜組合件 - ○ ○ ○ ○ ○ ○ ○ 電纜組合件 - ○ ○ ○ ○ ○ ○ ○		限用物質及其化學符號 Restricted substances and its chemical symbols					
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備考1. "超出0.1 wt%"及"超出0.01 wt%"係指限用物質之百分比含量超出百分比含量基準值。	印刷電路板	-	0	0	0	0	0
Note1 : "exceeding 0.1wt%" and "exceeding 0.01 wt%" indicate that the percentage content of the restricted substance exceeds the reference percentage value of presence condition. 備考2. [°] 〇 ″ 係指該項限用物質之百分比含量未超出百分比含量基準值。 Note2 : " 〇 "indicates that the percentage content of the restricted substance does not exceed the percentage of reference value of presence. 備考3. [°] - ″ 係指該項限用物質為排除項目。							

Taiwan Region import and export contact information

Contacts are available for Taiwan Region import and export information.

委製商/進口商名稱: 台灣聯想環球科技股份有限公司 進口商地址: 台北市南港區三重路 66 號 8 樓 進口商電話: 0800-000-702

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