



# ThinkSystem SR655 V3 Hardware Maintenance Guide



**Machine Types:** 7D9E, 7D9F

## Note

Before using this information and the product it supports, be sure to read and understand the safety information and the safety instructions, which are available at:

[https://pubs.lenovo.com/safety\\_documentation/](https://pubs.lenovo.com/safety_documentation/)

In addition, be sure that you are familiar with the terms and conditions of the Lenovo warranty for your server, which can be found at:

<http://datacentersupport.lenovo.com/warrantylookup>

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## Safety

Before installing this product, read the Safety Information.

قبل تركيب هذا المنتج، يجب قراءة الملاحظات الأمنية

Antes de instalar este produto, leia as Informações de Segurança.

在安裝本产品之前，请仔细阅读 Safety Information（安全信息）。

安裝本產品之前，請先閱讀「安全資訊」。

Prije instalacije ovog produkta obavezno pročitajte Sigurnosne Upute.

Před instalací tohoto produktu si přečtěte příručku bezpečnostních instrukcí.

Læs sikkerhedsforskrifterne, før du installerer dette produkt.

Lees voordat u dit product installeert eerst de veiligheidsvoorschriften.

Ennen kuin asennat tämän tuotteen, lue turvaohjeet kohdasta Safety Information.

Avant d'installer ce produit, lisez les consignes de sécurité.

Vor der Installation dieses Produkts die Sicherheitshinweise lesen.

Πριν εγκαταστήσετε το προϊόν αυτό, διαβάστε τις πληροφορίες ασφάλειας (safety information).

לפני שתתקינו מוצר זה, קראו את הוראות הבטיחות.

A termék telepítése előtt olvassa el a Biztonsági előírásokat!

Prima di installare questo prodotto, leggere le Informazioni sulla Sicurezza.

製品の設置の前に、安全情報をお読みください。

본 제품을 설치하기 전에 안전 정보를 읽으십시오.

Пред да се инсталира овој продукт, прочитајте информацијата за безбедност.



Les sikkerhetsinformasjonen (Safety Information) før du installerer dette produktet.

Przed zainstalowaniem tego produktu, należy zapoznać się z książką "Informacje dotyczące bezpieczeństwa" (Safety Information).

Antes de instalar este produto, leia as Informações sobre Segurança.

Перед установкой продукта прочтите инструкции по технике безопасности.

Pred inštaláciou tohto zariadenia si pečítajte Bezpečnostné predpisy.

Pred namestitvijo tega proizvoda preberite Varnostne informacije.

Antes de instalar este producto, lea la información de seguridad.

Läs säkerhetsinformationen innan du installerar den här produkten.

ཐོན་ཐབས་འདི་བདེ་སྤྱད་མ་བྱས་གོང་། སྐྱོར་གྱི་ཡིད་གཟབ་  
བྱ་འདྲ་མིན་ཡིད་པའི་འོད་ཟེར་བལྟ་དགོས།

Bu ürünü kurmadan önce güvenlik bilgilerini okuyun.

مەزكۇر مەھسۇلاتنى ئورنىتىشتىن بۇرۇن بىخەتەرلىك ئۇچۇرلىرىنى ئوقۇپ چىقىڭ.

Youq mwngz yungh canjbinj neix gaxgonq, itdingh aeu doeg aen  
canjbinj soengq cungj vahgangj ancien siusik.

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## Safety inspection checklist

Use the information in this section to identify potentially unsafe conditions with your server. As each machine was designed and built, required safety items were installed to protect users and service technicians from injury.

**Note:** The product is not suitable for use at visual display workplaces according to §2 of the Workplace Regulations.

**Note:** The set-up of the server is made in the server room only.

### CAUTION:

**This equipment must be installed or serviced by trained personnel, as defined by the NEC, IEC 62368-1 & IEC 60950-1, the standard for Safety of Electronic Equipment within the Field of Audio/Video, Information Technology and Communication Technology. Lenovo assumes you are qualified in the servicing of equipment and trained in recognizing hazards energy levels in products. Access to the equipment is by the use of a tool, lock and key, or other means of security, and is controlled by the authority responsible for the location.**

**Important:** Electrical grounding of the server is required for operator safety and correct system function. Proper grounding of the electrical outlet can be verified by a certified electrician.

Use the following checklist to verify that there are no potentially unsafe conditions:

1. Make sure that the power is off and the power cord is disconnected.
2. Check the power cord.
  - Make sure that the third-wire ground connector is in good condition. Use a meter to measure third-wire ground continuity for 0.1 ohm or less between the external ground pin and the frame ground.
  - Make sure that the power cord is the correct type.

To view the power cords that are available for the server:

- a. Go to:

<http://dcsc.lenovo.com/#/>

- b. Click **Preconfigured Model** or **Configure to order**.
  - c. Enter the machine type and model for your server to display the configurator page.
  - d. Click **Power → Power Cables** to see all line cords.
- Make sure that the insulation is not frayed or worn.
3. Check for any obvious non-Lenovo alterations. Use good judgment as to the safety of any non-Lenovo alterations.
4. Check inside the server for any obvious unsafe conditions, such as metal filings, contamination, water or other liquid, or signs of fire or smoke damage.
5. Check for worn, frayed, or pinched cables.
6. Make sure that the power-supply cover fasteners (screws or rivets) have not been removed or tampered with.





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# Chapter 1. Hardware replacement procedures

This section provides installation and removal procedures for all serviceable system components. Each component replacement procedure references any tasks that need to be performed to gain access to the component being replaced.

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## Installation Guidelines

Before installing components in your server, read the installation guidelines.

Before installing optional devices, read the following notices carefully:

**Attention:** Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.

- Read the safety information and guidelines to ensure your safety at work:
  - A complete list of safety information for all products is available at:  
[https://pubs.lenovo.com/safety\\_documentation/](https://pubs.lenovo.com/safety_documentation/)
  - The following guidelines are available as well: “Working inside the server with the power on” on page 3 and “Handling static-sensitive devices” on page 4.
- Make sure the components you are installing are supported by your server.
  - For a list of supported optional components for the server, see <https://serverproven.lenovo.com>.
  - For the option package contents, see <https://serveroption.lenovo.com/>.
- For more information about ordering parts:
  1. Go to <http://datacentersupport.lenovo.com> and navigate to the support page for your server.
  2. Click **Parts**.
  3. Enter the serial number to view a listing of parts for your server.
- When you install a new server, download and apply the latest firmware. This will help ensure that any known issues are addressed, and that your server is ready to work with optimal performance. Go to <https://datacentersupport.lenovo.com/products/servers/thinksystem/sr655v3/7d9e/downloads/driver-list/> to download firmware updates for your server.

**Important:** Some cluster solutions require specific code levels or coordinated code updates. If the component is part of a cluster solution, verify the latest Best Recipe code level menu for cluster supported firmware and driver before you update the code.

- If you replace a part, such as an adapter, that contains firmware, you might also need to update the firmware for that part. For more information about updating firmware, see “Update the firmware” in *User Guide* or *System Configuration Guide*.
- It is good practice to make sure that the server is working correctly before you install an optional component.
- Keep the working area clean, and place removed components on a flat and smooth surface that does not shake or tilt.
- Do not attempt to lift an object that might be too heavy for you. If you have to lift a heavy object, read the following precautions carefully:
  - Make sure that you can stand steadily without slipping.
  - Distribute the weight of the object equally between your feet.

- Use a slow lifting force. Never move suddenly or twist when you lift a heavy object.
- To avoid straining the muscles in your back, lift by standing or by pushing up with your leg muscles.
- Back up all important data before you make changes related to the disk drives.
- Have a small flat-blade screwdriver, a small Phillips screwdriver, a T8 screwdriver and a T20 torx screwdriver available.
- To view the error LEDs on the system board (system board assembly) and internal components, leave the power on.
- You do not have to turn off the server to remove or install hot-swap power supplies, hot swap fans, or hot-plug USB devices. However, you must turn off the server before you perform any steps that involve removing or installing adapter cables, and you must disconnect the power source from the server before you perform any steps that involve removing or installing a riser card.
- When replacing power supply units or fans, make sure to refer to redundancy rules for these components.
- Blue on a component indicates touch points, where you can grip to remove a component from or install it in the server, open or close a latch, and so on.
- Orange on a component or a orange on or near a component indicates that the component can be hot-swapped if the server and operating system support hot-swap capability, which means that you can remove or install the component while the server is still running. (Orange can also indicate touch points on hot-swap components.) See the instructions for removing or installing a specific hot-swap component for any additional procedures that you might have to perform before you remove or install the component.
- The Red strip on the drives, adjacent to the release latch, indicates that the drive can be hot-swapped if the server and operating system support hot-swap capability. This means that you can remove or install the drive while the server is still running.

**Note:** See the system specific instructions for removing or installing a hot-swap drive for any additional procedures that you might need to perform before you remove or install the drive.

- After finishing working on the server, make sure you reinstall all safety shields, guards, labels, and ground wires.

## Safety inspection checklist

Use the information in this section to identify potentially unsafe conditions with your server. As each machine was designed and built, required safety items were installed to protect users and service technicians from injury.

**Note:** The product is not suitable for use at visual display workplaces according to §2 of the Workplace Regulations.

**Note:** The set-up of the server is made in the server room only.

### CAUTION:

**This equipment must be installed or serviced by trained personnel, as defined by the NEC, IEC 62368-1 & IEC 60950-1, the standard for Safety of Electronic Equipment within the Field of Audio/Video, Information Technology and Communication Technology. Lenovo assumes you are qualified in the servicing of equipment and trained in recognizing hazards energy levels in products. Access to the equipment is by the use of a tool, lock and key, or other means of security, and is controlled by the authority responsible for the location.**

**Important:** Electrical grounding of the server is required for operator safety and correct system function. Proper grounding of the electrical outlet can be verified by a certified electrician.

Use the following checklist to verify that there are no potentially unsafe conditions:

1. Make sure that the power is off and the power cord is disconnected.

2. Check the power cord.

- Make sure that the third-wire ground connector is in good condition. Use a meter to measure third-wire ground continuity for 0.1 ohm or less between the external ground pin and the frame ground.
- Make sure that the power cord is the correct type.

To view the power cords that are available for the server:

a. Go to:

<http://dcsc.lenovo.com/#/>

b. Click **Preconfigured Model** or **Configure to order**.

c. Enter the machine type and model for your server to display the configurator page.

d. Click **Power → Power Cables** to see all line cords.

- Make sure that the insulation is not frayed or worn.

3. Check for any obvious non-Lenovo alterations. Use good judgment as to the safety of any non-Lenovo alterations.

4. Check inside the server for any obvious unsafe conditions, such as metal filings, contamination, water or other liquid, or signs of fire or smoke damage.

5. Check for worn, frayed, or pinched cables.

6. Make sure that the power-supply cover fasteners (screws or rivets) have not been removed or tampered with.

## System reliability guidelines

Review the system reliability guidelines to ensure proper system cooling and reliability.

Make sure the following requirements are met:

- When the server comes with redundant power, a power supply must be installed in each power-supply bay.
- Adequate space around the server must be spared to allow server cooling system to work properly. Leave approximately 50 mm (2.0 in.) of open space around the front and rear of the server. Do not place any object in front of the fans.
- For proper cooling and airflow, refit the server cover before you turn the power on. Do not operate the server for more than 30 minutes with the server cover removed, for it might damage server components.
- Cabling instructions that come with optional components must be followed.
- A failed fan must be replaced within 48 hours after malfunction.
- A removed hot-swap fan must be replaced within 30 seconds after removal.
- A removed hot-swap drive must be replaced within two minutes after removal.
- A removed hot-swap power supply must be replaced within two minutes after removal.
- Every air baffle that comes with the server must be installed when the server starts (some servers might come with more than one air baffle). Operating the server with a missing air baffle might damage the processor.
- All processor sockets must contain either a socket cover or a processor with heat sink.
- When more than one processor is installed, fan population rules for each server must be strictly followed.

## Working inside the server with the power on

You might need to keep the power on with the server cover removed to look at system information on the display panel or to replace hot-swap components. Review these guidelines before doing so.

**Attention:** The server might stop and data loss might occur when internal server components are exposed to static electricity. To avoid this potential problem, always use an electrostatic-discharge wrist strap or other grounding systems when working inside the server with the power on.

- Avoid loose-fitting clothing, particularly around your forearms. Button or roll up long sleeves before working inside the server.
- Prevent your necktie, scarf, badge rope, or hair from dangling into the server.
- Remove jewelry, such as bracelets, necklaces, rings, cuff links, and wrist watches.
- Remove items from your shirt pocket, such as pens and pencils, in case they fall into the server as you lean over it.
- Avoid dropping any metallic objects, such as paper clips, hairpins, and screws, into the server.

## Handling static-sensitive devices

Review these guidelines before you handle static-sensitive devices to reduce the possibility of damage from electrostatic discharge.

**Attention:** Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.

- Limit your movement to prevent building up static electricity around you.
- Take additional care when handling devices during cold weather, for heating would reduce indoor humidity and increase static electricity.
- Always use an electrostatic-discharge wrist strap or other grounding system, particularly when working inside the server with the power on.
- While the device is still in its static-protective package, touch it to an unpainted metal surface on the outside of the server for at least two seconds. This drains static electricity from the package and from your body.
- Remove the device from the package and install it directly into the server without putting it down. If it is necessary to put the device down, put it back into the static-protective package. Never place the device on the server or on any metal surface.
- When handling a device, carefully hold it by the edges or the frame.
- Do not touch solder joints, pins, or exposed circuitry.
- Keep the device from others' reach to prevent possible damages.

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## Technical rules

This topic provides technical rules for the server.

- [“Memory module installation rules and order” on page 5](#)
- [“PCIe slots and PCIe adapters” on page 6](#)
- [“Thermal rules” on page 11](#)

## Memory module installation rules and order

Memory modules must be installed in a specific order based on the memory configuration that you implement and the number of processors and memory modules installed in the server.

### Supported memory types

For information on the types of memory module supported by this server, see “Memory” section in [“Technical specifications” on page 379](#).

Your server has 12 memory slots with 12 channels. For a list of supported memory options, see:

<https://serverproven.lenovo.com>.

Information about optimizing memory performance and configuring memory is available at the Lenovo Press website:

<https://lenovopress.lenovo.com/servers/options/memory>

In addition, you can take advantage of a memory configurator, which is available at the following site:

[https://dcsc.lenovo.com/#/memory\\_configuration](https://dcsc.lenovo.com/#/memory_configuration)

Specific information about the required installation order of memory modules in your server based on the system configuration is shown below.

### Memory modules and processors layout

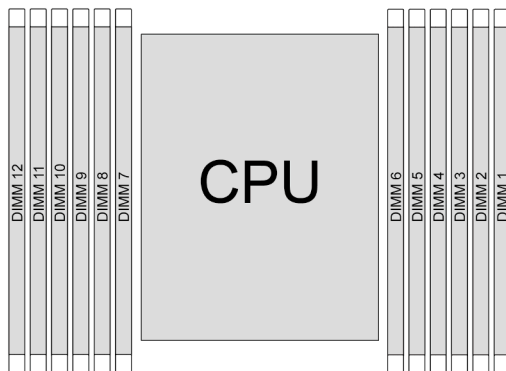


Figure 1. Memory modules and processors layout

The memory-channel configuration table below shows the relationship between the processors, memory controllers, memory channels, and memory module slot numbers.

Table 1. Memory slot and channel identification

Processor	CPU											
UMC No.	UMC2	UMC1	UMC5	UMC0	UMC4	UMC3	UMC9	UM-C10	UMC6	UM-C11	UM-C7	UM-C8
Channel No.	CH-F	CH-E	CH-D	CH-C	CH-B	CH-A	CH-G	CH-H	CH-I	CH-J	CH-K	CH-L
DIMM No.	12	11	10	9	8	7	6	5	4	3	2	1

## Memory module installation guideline

- At least one DIMM is required. Install at least six DIMMs for good performance.
- Mixing DIMMs from different vendors is supported in a system.
- Mixing x4 and x8 DIMMs is not allowed in a system.
- Only one rank and two rank DIMM mixing is allowed in a system.
- When installing DIMMs with different capacity, install the DIMM with the highest capacity first.
- For best performance, the population recommends identical memory capacity and rank across all 12 channels.

## General DIMM mixing rules

DIMMs	Coexist in a system
9x4 RDIMM and other RDIMM types	x
3DS RDIMM and other DIMM types	x
128 GB 3DS RDIMM and 256 GB 3DS RDIMM	x
x4 DIMM and x8 DIMM	x
16 Gbit (16 GB/32 GB/64 GB) DIMM and 24 Gbit (96 GB) DIMM	x
DIMMs with different capacity	✓
Single-rank DIMM and dual-rank DIMM	✓
DIMMs manufactured by different vendors	✓
<b>Notes:</b> <ul style="list-style-type: none"><li>• When installing DIMMs with different capacity, install the DIMM with the highest capacity first following the population sequence.</li><li>• For optimal performance, it is recommended to install DIMMs with identical capacity and rank in the same channel of the two processors.</li></ul>	

## Memory module installation order

The following table shows the DIMM population sequence.

Table 2. DIMM population sequence

Total DIMMs	CPU											
	12	11	10	9	8	7	6	5	4	3	2	1
1 DIMM						7						
2 DIMMs						7	6					
4 DIMMs				9		7	6		4			
6 DIMMs				9	8	7	6	5	4			
8 DIMMs		11		9	8	7	6	5	4		2	
10 DIMMs		11	10	9	8	7	6	5	4	3	2	
12 DIMMs	12	11	10	9	8	7	6	5	4	3	2	1

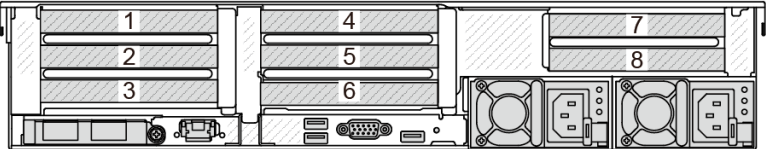
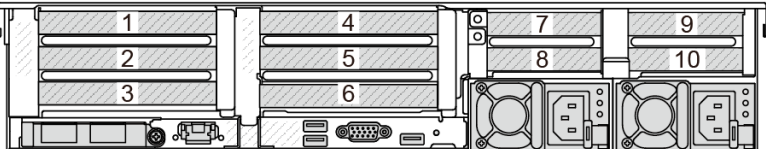
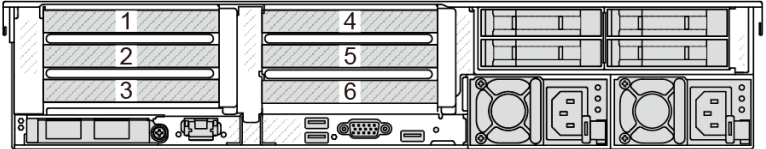
## PCIe slots and PCIe adapters

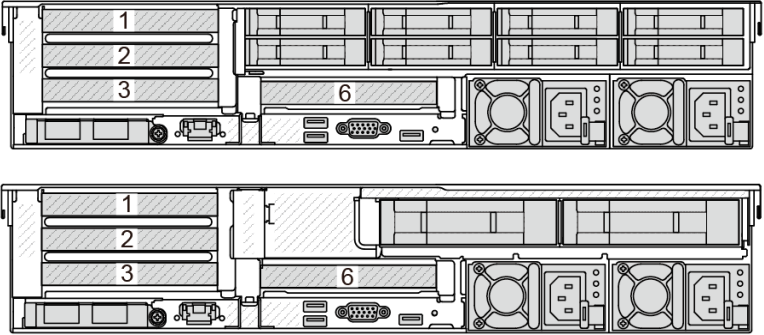
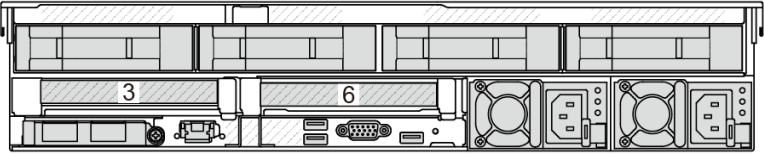
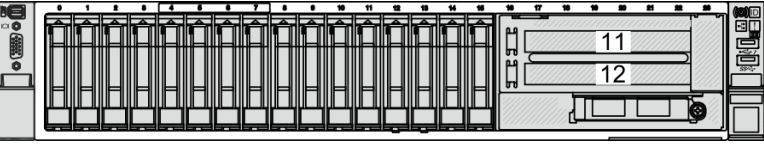
This topic provides installation rules for PCIe adapters.

## Slot configurations

The following tables list the PCIe slot configurations for each server rear view.

**Note:** \*E: empty

Server rear view	PCIe slots
	<p><b>Slots 1–3 on riser 1:</b></p> <ul style="list-style-type: none"> <li>• x16/x8/x8 (Gen 4/5)</li> <li>• x16/x16/E (Gen 4/5)</li> <li>• E/x16 (Gen 4/5)/x16 (Gen 4)</li> </ul> <p><b>Slots 4–6 on riser 2:</b></p> <ul style="list-style-type: none"> <li>• x16/x8/x8 (Gen 4/5)</li> <li>• x16/x16/E (Gen 4/5)</li> <li>• E/x16 (Gen 4/5)/x16 (Gen 4)</li> </ul> <p><b>Slots 7–8 on riser 3:</b></p> <ul style="list-style-type: none"> <li>• x16 (Gen 4/5)/x16 (Gen 4)</li> <li>• x8 (Gen 4/5)/x8 (Gen 4)</li> </ul>
	<p><b>Slots 1–3 on riser 1:</b></p> <ul style="list-style-type: none"> <li>• x16/x8/x8 (Gen 4/5)</li> <li>• x16/x16/E (Gen 4/5)</li> <li>• E/x16 (Gen 4/5)/x16 (Gen 4)</li> </ul> <p><b>Slots 4–6 on riser 2:</b></p> <ul style="list-style-type: none"> <li>• x16/x8/x8 (Gen 4/5)</li> <li>• x16/x16/E (Gen 4/5)</li> <li>• E/x16 (Gen 4/5)/x16 (Gen 4)</li> </ul> <p><b>Slots 7–8 on riser 3:</b></p> <ul style="list-style-type: none"> <li>• x8 (Gen 4)</li> </ul> <p><b>Slot 9–10 on riser 4:</b></p> <ul style="list-style-type: none"> <li>• x8 (Gen 4)</li> </ul>
	<p><b>Slots 1–3 on riser 1:</b></p> <ul style="list-style-type: none"> <li>• x16/x8/x8 (Gen 4/5)</li> <li>• x16/x16/E (Gen 4/5)</li> <li>• E/x16 (Gen 4/5)/x16 (Gen 4)</li> </ul> <p><b>Slots 4–6 on riser 2:</b></p> <ul style="list-style-type: none"> <li>• x16/x8/x8 (Gen 4/5)</li> <li>• x16/x16/E (Gen 4/5)</li> <li>• E/x16 (Gen 4/5)/x16 (Gen 4)</li> </ul>

Server rear view	PCIe slots
	<p><b>Slots 1–3 on riser 1:</b></p> <ul style="list-style-type: none"> <li>• x16/x8/x8 (Gen 4/5)</li> <li>• x16/x16/E (Gen 4/5)</li> <li>• E/x16 (Gen 4/5)/x16 (Gen 4)</li> </ul> <p><b>Slot 6 on riser 2:</b></p> <ul style="list-style-type: none"> <li>• x16 (Gen 4)</li> </ul>
	<p><b>Slot 3 on riser 1:</b></p> <ul style="list-style-type: none"> <li>• x16 (Gen 4)</li> </ul> <p><b>Slot 6 on riser 2:</b></p> <ul style="list-style-type: none"> <li>• x16 (Gen 4)</li> </ul>
	<p><b>Slot 11 on riser 5:</b></p> <ul style="list-style-type: none"> <li>• x16 (Gen 4)</li> </ul> <p><b>Slot 12 on riser 5:</b></p> <ul style="list-style-type: none"> <li>• x16 (Gen 4)</li> </ul>

#### Notes:

- The priority of x8 slots is higher than x16 slots for x8 adapters.
- **7mm drive cage installation rules:**
  - For server models with 8 PCIe slots or 10 PCIe slots, a 2FH+7mm SSD drive cage can be installed on slot 3 or slot 6, but not both at the same time.
  - For server models with an 8 x 2.5-inch/2 x 3.5-inch rear drive cage, one of the 7mm drive cages can be installed:
    - 2FH+7mm SSD drive cage: slot 3
    - 7mm SSD drive cage: slot 6
  - For server models with a 4 x 3.5-inch rear drive cage or a GPU installed, a low-profile 7mm drive cage can be installed only on slot 6.
  - For server models with a 4 x 2.5-inch rear drive cage, no 7mm drive cage is supported.
- **Serial port module installation rules:**
  - For server models with 8 PCIe slots, 10 PCIe slots, or a 4 x 2.5-inch rear drive cage:
    - If both riser 1 and riser 2 use the x16/x16/E riser card and a 7mm drive cage is installed on slot 6, a serial port module can be installed on slot 3. If no 7mm drive cage is installed, a serial port module can be installed on slot 6.
    - If riser 1 uses the x16/x16/E riser card but riser 2 is not installed or not the x16/x16/E riser card, a serial port module can be installed on slot 3 when no 7mm drive cage is installed.
    - If riser 1 does not use the x16/x16/E riser card but riser 2 uses the x16/x16/E riser card, a serial port module can be installed on slot 6 when no 7mm drive cage is installed.
    - If both riser 1 and riser 2 do not use the x16/x16/E riser card, no serial port module is supported.



- For server models with an 8 x 2.5-inch/2 x 3.5-inch rear drive cage:
  - If riser 1 uses the x16/x16/E riser card, a serial port module can be installed on slot 3 and a 7mm SSD cage can be installed on slot 6.
  - If riser 1 does not use the x16/x16/E riser card, a 7mm drive cage and a serial port module cannot be installed at the same time. If no 7mm drive cage is installed, a serial port module can be installed on slot 6.
- For server models with a 4 x 3.5-inch rear drive cage, a 7mm drive cage and a serial port module cannot be installed at the same time. If no 7mm drive cage is installed, a serial port module can be installed on slot 6.
- For server models with a double-wide GPU, the serial port module can be installed only on slot 6 when no 7mm drive cage is installed.

### Supported PCIe adapters and slot priorities

The following table lists the recommended slot installation priority for common PCIe adapters.

PCIe adapter	Maximum supported	Suggested slot priority
GPU adapter <sup>note1 on page 11</sup>		
Half-height half-length (HHHL) single-wide (SW) GPU: A2	8	<ul style="list-style-type: none"><li>• With FH riser 3 : 2, 3, 5, 6, 7, 8, 1, 4</li><li>• With LP riser 3 : 2, 3, 5, 6, 1, 4</li><li>• With riser 5: 2, 3, 5, 6, 11, 12, 1, 4</li></ul>
HHHL double-wide (DW) GPU: A2000	3	2, 5, 7
Full-height full-length (FHFL) double-wide GPU: A16, A30, A40, L40, A100, H100, A4500, A6000, MI210	3	2, 5, 7
PCIe Retimer card		
ThinkSystem x16 Gen 4.0 Re-timer adapter (for 4x NVMe)	3	1, 3, 2, 4
ThinkSystem SR630/SR650 V3 x16 retimer (Gen5)	3	1, 2, 4
Internal custom form factor (CFF) RAID/HBA/Expander		
5350-8i, 9350-8i, 9350-16i	1	Not installed in PCIe slots.
440-16i, 940-16i		The CFF RAID/HBA/Expander adapter is supported only in the 2.5-inch drive bay chassis, which is installed between the front backplane and the system board assembly.
ThinkSystem 48 port 12Gb Internal Expander		
Internal standard form factor (SFF) RAID/HBA adapter <sup>note3 on page 11</sup>		
440-8i, 540-8i, 940-8i, 4350-8i, 5350-8i	4	2, 3, 5, 6, 1, 4
440-16i, 540-16i, 940-16i, 4350-16i	2	
940-32i	1	
9350-8i	4	3, 2, 5, 6, 1, 4
9350-16i	2	
External RAID/HBA adapter		

PCIe adapter	Maximum supported	Suggested slot priority
430-8e, 440-16e	10	<ul style="list-style-type: none"><li>• With FH riser 3 : 2, 3, 5, 6, 7, 8, 1, 4</li><li>• With LP riser 3 : 2, 3, 5, 6, 7, 8, 9, 10, 1, 4</li><li>• With riser 5: 2, 3, 5, 6, 1, 4</li></ul>
940-8e	4	
FC HBA adapter		
All supported FC HBA adapters	10	<ul style="list-style-type: none"><li>• With FH riser 3 : 2, 3, 5, 6, 7, 8, 1, 4</li><li>• With LP riser 3 : 2, 3, 5, 6, 7, 8, 9, 10, 1, 4</li><li>• With riser 5: 2, 3, 5, 6, 1, 4, 11, 12</li></ul>
NIC adapter		
ThinkSystem Broadcom 57508 100GbE QSFP56 2-port PCIe 4 Ethernet Adapter V2  ThinkSystem Broadcom 57504 10/25GbE SFP28 4-port PCIe Ethernet Adapter  ThinkSystem Intel E810-DA4 10/25GbE SFP28 4-port PCIe Ethernet Adapter  ThinkSystem Mellanox ConnectX-6 Dx 100GbE QSFP56 2-port PCIe Ethernet Adapter	6	<ul style="list-style-type: none"><li>• With FH riser 3 : 1, 4, 7, 8, 2, 5</li><li>• With LP riser 3 : 1, 4, 2, 5</li><li>• With riser 5: 1, 4, 11, 12, 2, 5</li></ul>
ThinkSystem Broadcom 57416 10GBASE-T 2-Port PCIe Ethernet Adapter  ThinkSystem Broadcom 57454 10GBASE-T 4-port PCIe Ethernet Adapter	10	<ul style="list-style-type: none"><li>• With FH riser 3 : 2, 3, 5, 6, 7, 8, 1, 4</li><li>• With LP riser 3 : 2, 3, 5, 6, 1, 4</li><li>• With riser 5: 2, 3, 5, 6, 1, 4, 11, 12</li></ul>
ThinkSystem AMD X3522 10/25GbE DSFP28 2-port PCIe Ethernet Adapter (Low Latency)	6	<ul style="list-style-type: none"><li>• With FH riser 3 : 2, 3, 5, 6, 7, 8, 1, 4</li><li>• With LP riser 3 : 2, 3, 5, 6, 1, 4</li><li>• With riser 5: 2, 3, 5, 6, 1, 4, 11, 12</li></ul>
All other supported NIC adapters	10	<ul style="list-style-type: none"><li>• With FH riser 3 : 2, 3, 5, 6, 7, 8, 1, 4</li><li>• With LP riser 3 : 2, 3, 5, 6, 7, 8, 9, 10, 1, 4</li><li>• With riser 5: 2, 3, 5, 6, 1, 4, 11, 12</li></ul>
InfiniBand adapter		
ThinkSystem NVIDIA ConnectX-7 NDR400 OSFP 1-port PCIe Gen5 Adapter  ThinkSystem Nvidia ConnectX-7 NDR200/ HDR QSFP112 2-port PCIe Gen5 x16 InfiniBand Adapter	5	<ul style="list-style-type: none"><li>• With FH riser 3 : 1, 4, 7, 2, 5</li><li>• With LP riser 3 : 1, 4, 2, 5</li><li>• With riser 5: 1, 4, 2, 5</li></ul>
Mellanox ConnectX-6 HDR100 IB/100GbE VPI 1-port x16 PCIe 3.0 HCA w/ Tall Bracket  Mellanox ConnectX-6 HDR100 IB/100GbE VPI 2-port x16 PCIe 3.0 HCA w/ Tall Bracket  Mellanox ConnectX-6 HDR IB/200GbE Single Port x16 PCIe Adapter w/ Tall Bracket	6	<ul style="list-style-type: none"><li>• With FH riser 3 : 1, 4, 7, 8, 2, 5</li><li>• With LP riser 3 : 1, 4, 2, 5</li><li>• With riser 5: 1, 4, 11, 12, 2, 5</li></ul>

## Notes:

### 1. Rules for GPU adapters:

- All installed GPU adapters must be identical. For thermal requirement on GPUs, see [“GPU configuration” on page 13](#).
- The air baffles for GPU adapters vary according to the GPU type. For detailed information, see [“GPU replacement” on page 78](#).
- If GPU adapters are installed, no middle drive cage, rear drive cage, or PCIe SSD cards are supported.
- GPU adapters are not supported on the rear 4LP riser.
- If a double-wide GPU adapter is installed in slot 5, 2, or 7, the adjacent slot 4, 1, or 8 respectively is not available.
- When three or more SFF RAID/HBA adapters are installed, a maximum of two DW GPUs are supported.
- When two DW GPUs are installed, 7mm drives are not supported.

### 2. The installation priority of internal storage controllers is as follows: CFF RAID/HBA > 940 32i > Gen 4 HBA > Gen 4 RAID > Gen 3 HBA > Gen 3 RAID > RAID for tri-mode.

### 3. Rules for the internal SFF RAID/HBA adapters:

- RAID 940 series or 9350 series adapters require a RAID flash power module.
- Mixing of RAID/HBA 4350/5350/9350 adapters (Gen 3) and RAID/HBA 440/540/940 adapters (Gen 4) in the same system is not allowed.
- RAID/HBA adapters belonged to the same generation (Gen 3 or Gen 4) are allowed to be mixed in the same system.
- The RAID/HBA 4350/5350/9350 adapters cannot be mixed with RAID/HBA 440/940/540 adapters, except for external RAID/HBA 440-8e/440-16e/940-8e adapters in the same system.
- The RAID 940-8i or RAID 940-16i adapter supports Tri-mode. When Tri-mode is enabled, the server supports SAS, SATA and U.3 NVMe drives at the same time. NVMe drives are connected via a PCIe x1 link to the controller.

**Note:** To support Tri-mode with U.3 NVMe drives, **U.3 x1 mode** must be enabled for the selected drive slots on the backplane through the XCC Web GUI. Otherwise, the U.3 NVMe drives cannot be detected. For more information, see [“U.3 NVMe drive can be detected in NVMe connection, but cannot be detected in Tri-mode” on page 427](#).

## Thermal rules

This topic provides thermal rules for the server.

- [“Standard configurations” on page 12](#)
- [“Storage configurations” on page 12](#)
- [“GPU configuration” on page 13](#)

Abbreviations used in tables below are defined as following:

- TDP: Thermal Design Power
- S/S: SAS/SATA
- Max.Temp.: Maximum ambient temperature at sea level
- Any: AnyBay
- S: standard
- P: performance
- NA: none

- Y: yes
- N: no

Processor groups are defined as follows:

- Group B:  $200\text{ W} \leq \text{TDP} \leq 240\text{ W}$
- Group A:  $260\text{ W} < \text{TDP} \leq 300\text{ W}$
- Group E:  $320\text{ W} \leq \text{TDP} \leq 400\text{ W}$

### Standard configurations

This section provides thermal information for standard configurations.

Front bays	Support riser 3	Max. Temp.	Processor	Heat sink	Air baffle	Fan type	Support DIMMs $\geq 96\text{ GB}$
<ul style="list-style-type: none"> <li>• 8 x 2.5"</li> <li>• FIO</li> </ul>	Y	45°C	Group B	2U P	S	P	N
	Y	35°C	Group B	2U S	S	S	N
	Y	35°C	Group B, A	2U S	S	P	Y
	Y	30°C	Group E	2U P	S	P	Y
<ul style="list-style-type: none"> <li>• 16 x 2.5"</li> <li>• FIO</li> </ul>	Y	45°C	Group B	2U P	S	P	N
	Y	35°C	Group B	2U S	S	S	N
	Y	35°C	Group B, A	2U S	S	P	Y
	Y	30°C	Group E	2U P	S	P	Y
8 x 3.5"	Y	45°C	Group B	2U P	S	P	N
	Y	35°C	Group B	2U S	S	S	N
	Y	35°C	Group B, A	2U S	S	P	Y
	Y	30°C	Group B, A	2U S	S	P	Y
	Y	30°C	Group E	2U P	S	P	Y
<ul style="list-style-type: none"> <li>• 8 x 2.5"</li> <li>• 16 x 2.5"</li> <li>• 8 x 3.5"</li> </ul>	N	35°C	Group B	2U S	S	S x 4	N
	N	30°C	Group B, A	2U S	S	P x 4	Y

### Notes:

- When a part with active optical cable (AOC) is installed and the rate of the part is greater than 25 GB, the ambient temperature must be limited to 30°C or lower.
- When the following parts are installed, the ambient temperature must be limited to 35°C or lower.
  - PCIe network interface cards (NICs) at a rate greater than or equal to 100 GB
  - Parts with AOC and at a rate of 25 GB

### Storage configurations

This section provides thermal information for storage configurations.

Front bays	Middle bays	Rear bays	Max. Temp.	Processor	Heat sink	Air baffle	Fan type	Support DIMMs >= 96 GB
<ul style="list-style-type: none"> <li>24 x 2.5"</li> <li>16 x 2.5" + FIO</li> </ul>	NA	NA	30°C	Group B	2U S	S	S	N
	NA	NA	30°C	Group B	2U S	S	P	Y
	NA	NA	30°C	Group A	2U P	S	P	Y
	NA	NA	30°C	Group E <sup>note</sup>	2U P	S	P	Y
	NA	NA	25°C	Group E	2U P	S	P	Y
	NA	Y <sup>note</sup>	30°C	Group B, A	2U P	S	P	N
	Y <sup>note</sup>	NA	30°C	Group B, A	2U P	NA	P	N
	Y <sup>note</sup>	Y <sup>note</sup>	30°C	Group B	2U P	NA	P	N
	NA	Y	25°C	Group B, A	2U P	S	P	Y
	Y	NA	25°C	Group B, A	2U P	NA	P	Y
	Y	Y	25°C	Group B, A	2U P	NA	P	Y
12 x 3.5"	NA	NA	30°C	Group B	2U S	S	P	Y
	NA	NA	30°C	Group A	2U P	S	P	Y
	NA	NA	25°C	Group E <sup>note</sup>	2U P	S	P	Y
	NA	Y	30°C	Group B, A	2U P	S	P	N
	Y	NA	30°C	Group B, A	2U P	NA	P	N
	Y	Y	30°C	Group B	2U P	NA	P	N
			25°C	Group B, A	2U P	NA	P	Y

#### Notes:

- When a part with active optical cable (AOC) is installed and the rate of the part is greater than 25 GB, the ambient temperature must be limited to 30°C or lower.
- For storage configurations, group E processors are limited to AMD EPYC 9754/9734/9654(P)/9554(P)/9174F processors.
- When the server is equipped with middle and/or rear drives, the supported maximum ambient temperature is 25°C with Gen5 7.68 TB or larger capacity NVMe drives installed.

#### GPU configuration

This section provides thermal information for the GPU configuration.

- Half-height half-length (HHHL) single-wide (SW) GPU: A2
- DW GPU: A16, A30, A40, L40, A100, A2000, A4500, A6000, H100, AMD MI210

Front bays	Max. Temp.	Pro-cessor	Heat sink	Air baf- fle	Fan type	Max. GPU Qty.				
						SW (A2)	DW (A200-0)	DW (A40/L40)	DW (Others)	DW (H100)
8 x 2.5"	30°C	Group B	2U S	S	P	8	3	NA	NA	NA
		Group A	2U P	S	P	8	3	NA	NA	NA

Front bays	Max. Temp.	Pro-cessor	Heat sink	Air baf- fle	Fan type	Max. GPU Qty.				
						SW (A2)	DW (A200-0)	DW (A40/L40)	DW (Others)	DW (H100)
		Group B, A	2U P	GPU	P	NA	NA	3	3	3
16 x 2.5"	30°C	Group B	2U S	S	P	8	3	NA	NA	NA
		Group A	2U P	S	P	8	3	NA	NA	NA
		Group B, A	2U P	GPU	P	NA	NA	2 (slot 2/5)	3	2 (slot 2/5)
8 x 3.5"	30°C	Group B	2U S	S	P	8	3	NA	NA	NA
		Group A	2U P	S	P	8	3	NA	NA	NA
		Group B, A	2U P	GPU	P	NA	NA	3	3	3
24 x 2.5"	25°C	Group B	2U S	S	P	6	3	NA	NA	NA
		Group A	2U P	S	P	6	3	NA	NA	NA
		Group B, A	2U P	GPU	P	NA	NA	NA	2 (slot 2/5)	2 (slot 2/5)
<ul style="list-style-type: none"> <li>8 x 2.5"</li> <li>16 x 2.5"</li> <li>8 x 3.5"</li> </ul>	25°C	Group B	2U S	S	P	6	3	NA	NA	NA
		Group A, E <sup>note</sup>	2U P	S	P	6	3	NA	NA	NA
		Group B, A, E <sup>note</sup>	2U P	GPU	P	NA	NA	NA	2 (slot 2/5)	NA

#### Notes:

- When a part with active optical cable (AOC) is installed and the rate of the part is greater than 25 GB, the ambient temperature must be limited to 30°C or lower.
- For GPU configurations, group E processors are limited to AMD EPYC 9754/9734/9654(P)/9554(P)/9174F processors.

## Power on and power off the server

Follow the instructions in this section to power on and power off the server.

### Power on the server

After the server performs a short self-test (power status LED flashes quickly) when connected to input power, it enters a standby state (power status LED flashes once per second).

Power button location and power LED locations are specified in:

- “Server components” in *User Guide* or *System Configuration Guide*
- [“Troubleshooting by system LEDs and diagnostics display” on page 389](#)

The server can be turned on (power LED on) in any of the following ways:

- You can press the power button.

- The server can restart automatically after a power interruption.
- The server can respond to remote power-on requests sent to the Lenovo XClarity Controller.

For information about powering off the server, see [“Power off the server” on page 15](#).

## Power off the server

The server remains in a standby state when it is connected to a power source, allowing the Lenovo XClarity Controller to respond to remote power-on requests. To remove all power from the server (power status LED off), you must disconnect all power cables.

Power button location and power LED locations are specified in:

- “Server components” in *User Guide* or *System Configuration Guide*
- [“Troubleshooting by system LEDs and diagnostics display” on page 389](#)

To place the server in a standby state (power status LED flashes once per second):

**Note:** The Lenovo XClarity Controller can place the server in a standby state as an automatic response to a critical system failure.

- Start an orderly shutdown using the operating system (if supported by your operating system).
- Press the power button to start an orderly shutdown (if supported by your operating system).
- Press and hold the power button for more than 4 seconds to force a shutdown.

When in a standby state, the server can respond to remote power-on requests sent to the Lenovo XClarity Controller. For information about powering on the server, see [“Power on the server” on page 14](#).

---

## Server replacement

Follow instructions in this section to remove and install the server.

- [“Remove the server from rack” on page 15](#)
- [“Install the server to rack” on page 18](#)

## Remove the server from rack

Follow instructions in this section to remove the server from the rack.

### S036



18 - 32 kg (39 - 70 lb)



32 - 55 kg (70 - 121 lb)

**CAUTION:**  
Use safe practices when lifting.

### R006



**CAUTION:**

Do not place any object on top of a rack-mounted device unless that rack-mounted device is intended for use as a shelf.

**About this task**

**Attention:**

- Read “Installation Guidelines” on page 1 and “Safety inspection checklist” on page 2 to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See “Power off the server” on page 15.

**CAUTION:**

Make sure to have three people operate the server removal procedures to prevent injury.

**Watch the procedure**

A video of this procedure is available at YouTube: <https://www.youtube.com/playlist?list=PLYV5R7hVcs-BashWCNZQEDP7o3EohXPEV>.

**Procedure**

Step 1. Loosen the two thumbscrews located on the front of the server to disengage it from the rack.

**Rack front**

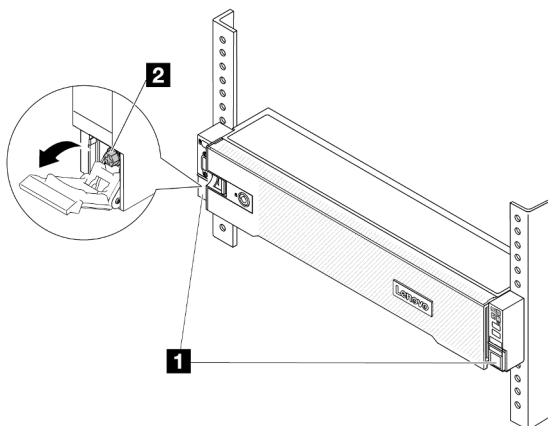


Figure 2. Disengaging server from the rack

<b>1</b>	Rack latch
<b>2</b>	Thumbscrew

Step 2. Hold the mounting ears on the front of the server; then, slide the server all the way out until it stops.



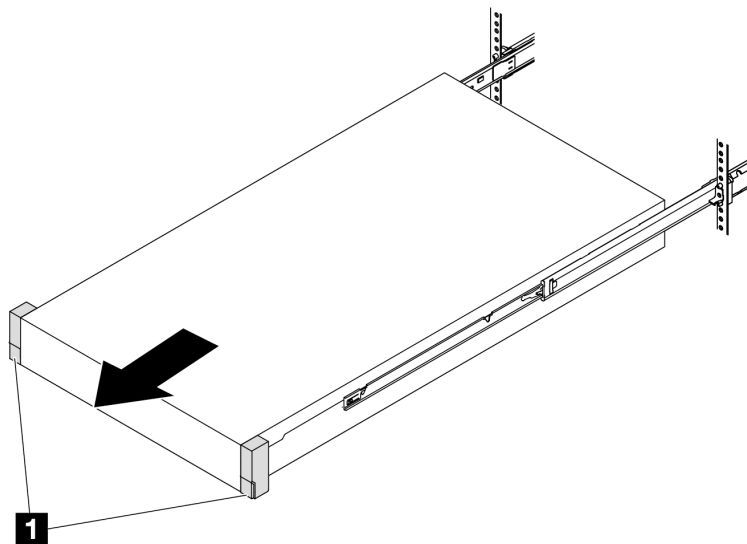


Figure 3. Pulling out the server

<b>1</b>	Rack latch (Mounting ear)
----------	---------------------------

Step 3. Remove the server from the rack.

**CAUTION:**

**Make sure three people are lifting the sever by holding the lift points.**

## Rack front

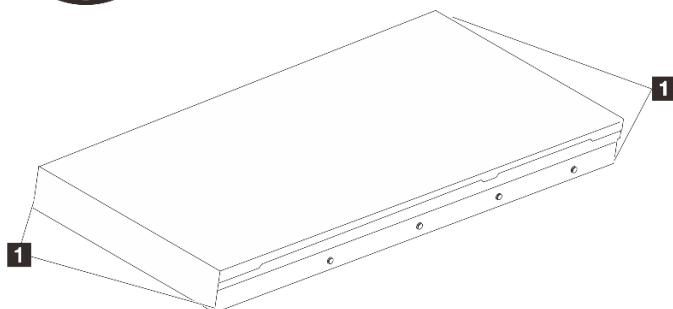


Figure 4. Lifting up the server

<b>1</b>	Lift point
----------	------------

## Rack Front

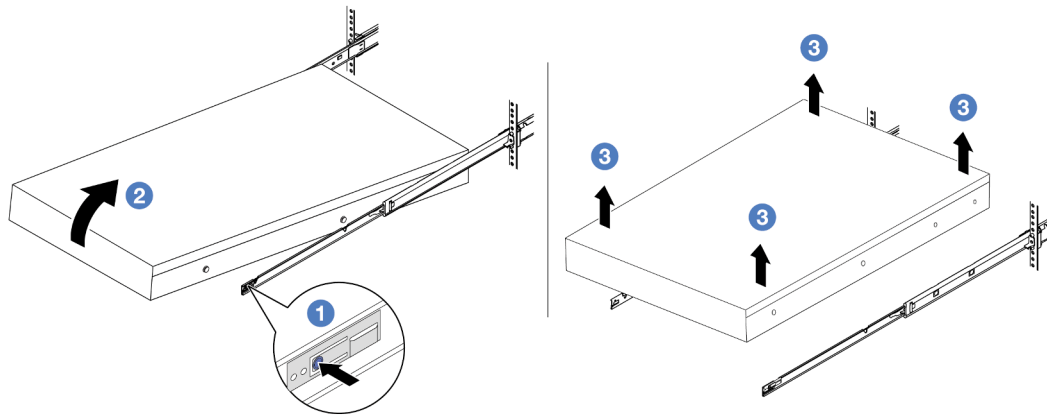


Figure 5. Removing the server from the rack.

- |          |             |
|----------|-------------|
| <b>1</b> | Release tab |
|----------|-------------|
- 1** Press the release tabs to disengage the rails from the server.
  - 2** Carefully lift up the front end of the server slightly to detach the nailheads from the slots on the rails.
  - 3** Lift up the server to remove it from the rails completely. Place the server on a flat and sturdy surface.

### After you finish

Carefully lay the server on a flat, static-protective surface.

### Install the server to rack

Follow instructions in this section to install the server to the rack.

#### S036



18 - 32 kg (39 - 70 lb)



32 - 55 kg (70 - 121 lb)

**CAUTION:**  
Use safe practices when lifting.

#### R006



**CAUTION:**

Do not place any object on top of a rack-mounted device unless that rack-mounted device is intended for use as a shelf.

**About this task****Attention:**

- Read “[Installation Guidelines](#)” on page 1 and “[Safety inspection checklist](#)” on page 2 to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See “[Power off the server](#)” on page 15.

**CAUTION:**

Make sure to have three people operate the server installation procedures to prevent injury.

**Firmware and driver download:** You might need to update the firmware or driver after replacing a component.

- Go to <https://datacentersupport.lenovo.com/products/servers/thinksystem/sr655v3/7d9e/downloads/driver-list/> to see the latest firmware and driver updates for your server.
- Go to “Update the firmware” in *User Guide* or *System Configuration Guide* for more information on firmware updating tools.

**Watch the procedure**

A video of this procedure is available at YouTube: <https://www.youtube.com/playlist?list=PLYV5R7hVcs-BashWCNZQEDP7o3EohXPEV>.

**Procedure**

Step 1. From the front of the rack, pull the rails all the way out until they stop.

**Attention:** You can only install the server successfully when the rails are fully extended.

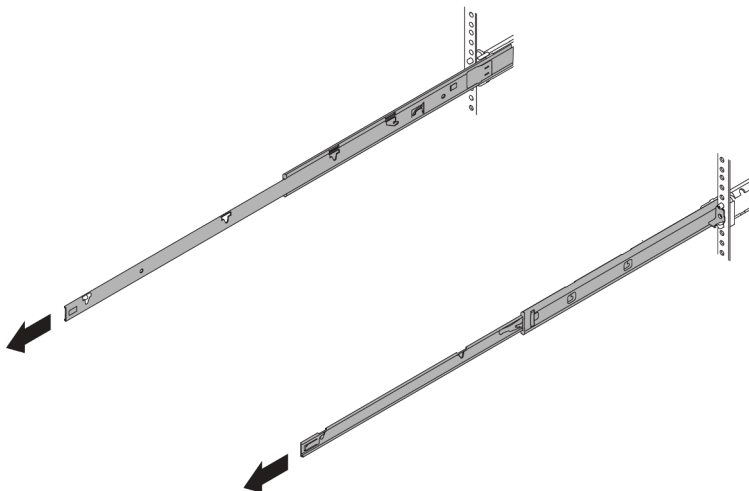
**Rack front**

Figure 6. Pulling out the rails

Step 2. Carefully lift up the server with three people.

**CAUTION:**

**Make sure three people are lifting the sever by holding the lift points.**

## Rack front

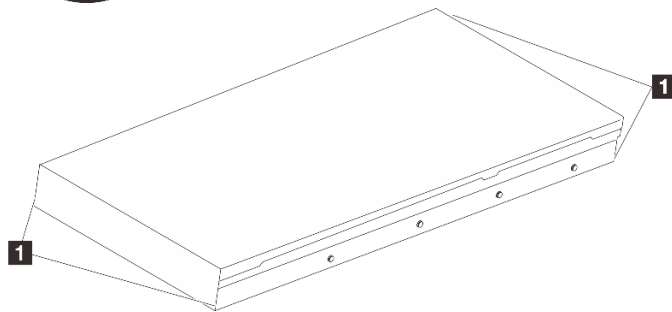


Figure 7. Lifting up the server

<b>1</b>	Lift point
----------	------------

Step 3. From the front of the rack, install the server into the rails.

## Rack front

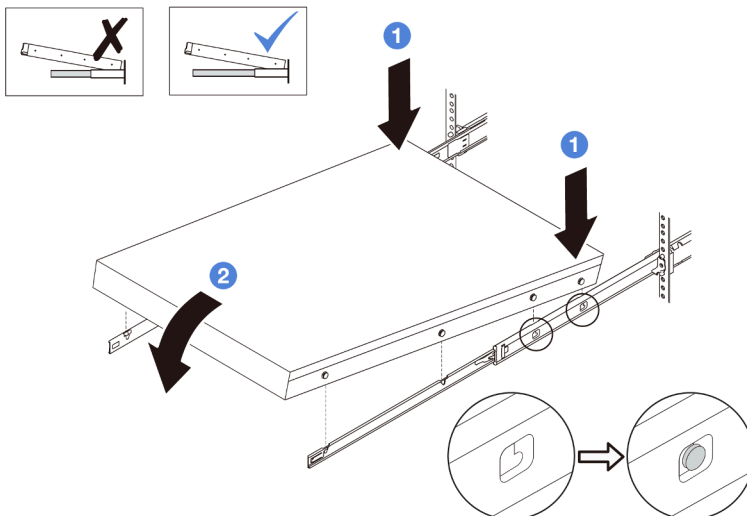


Figure 8. Installing the server into the rails

- 1** Tilt the server and slowly lower its rear end; then, push the rails toward the server and make sure the farthest nailheads on server's left and right side go into the slots on the rail.

- b. ② Slowly lower the server down and make sure the other 3 nailheads on server's left and right side slip into corresponding slots.

**Note:** Inspect the sides of the rails to make sure the nailheads are placed in the slots.

Step 4. Slide the server into rack.

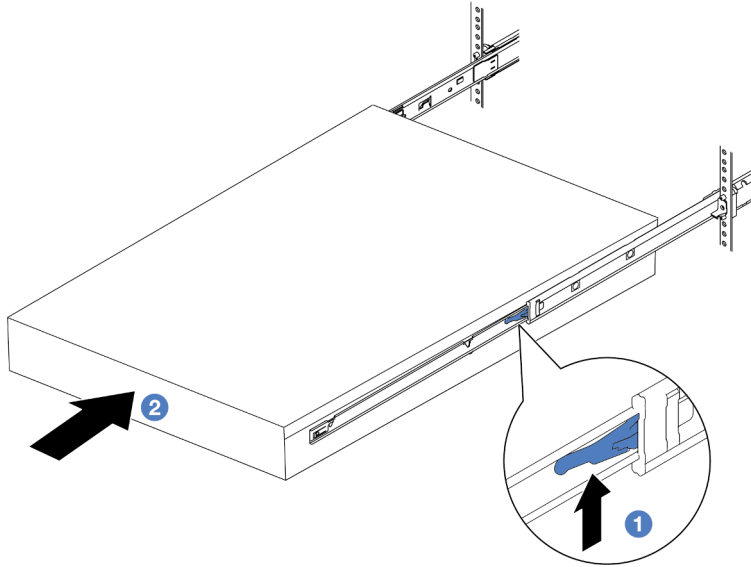


Figure 9. Installing the server into the rack

<b>1</b>	Latch
----------	-------

- a. ① Push up the latches on the rails.
- b. ② Push the server all the way into the rack until both latches lock into position with a click.

Step 5. (Optional) Secure the server to the rack.

- a. Install one M6 screw to each of the rails to secure the server to the rear of the rack.

## Rack rear

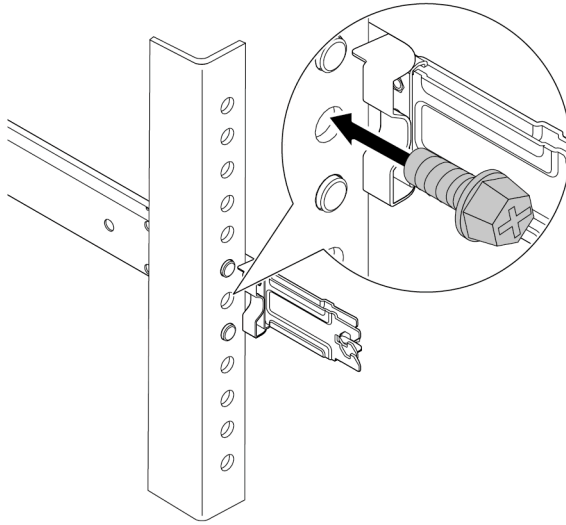


Figure 10. Securing the server to the rear of the rack

- b. Fasten the two thumbscrews located on the front of the server.

## Rack front

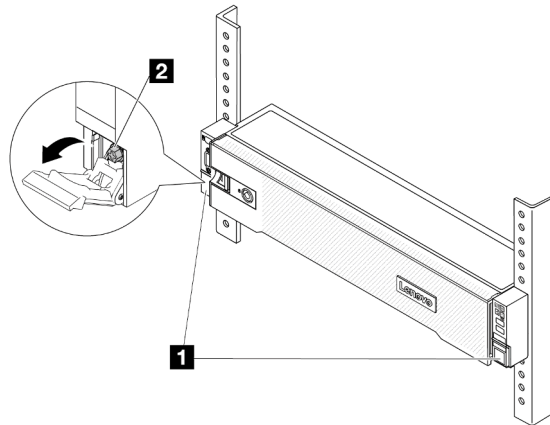


Figure 11. Securing the server to the front of the rack

<b>1</b>	Rack latch
<b>2</b>	Thumbscrew

## After you finish

1. Reconnect the power cords and any cables that you removed.
2. Power on the server and any peripheral devices. See [“Power on the server” on page 14](#).
3. Update the server configuration. See [“Complete the parts replacement” on page 231](#).

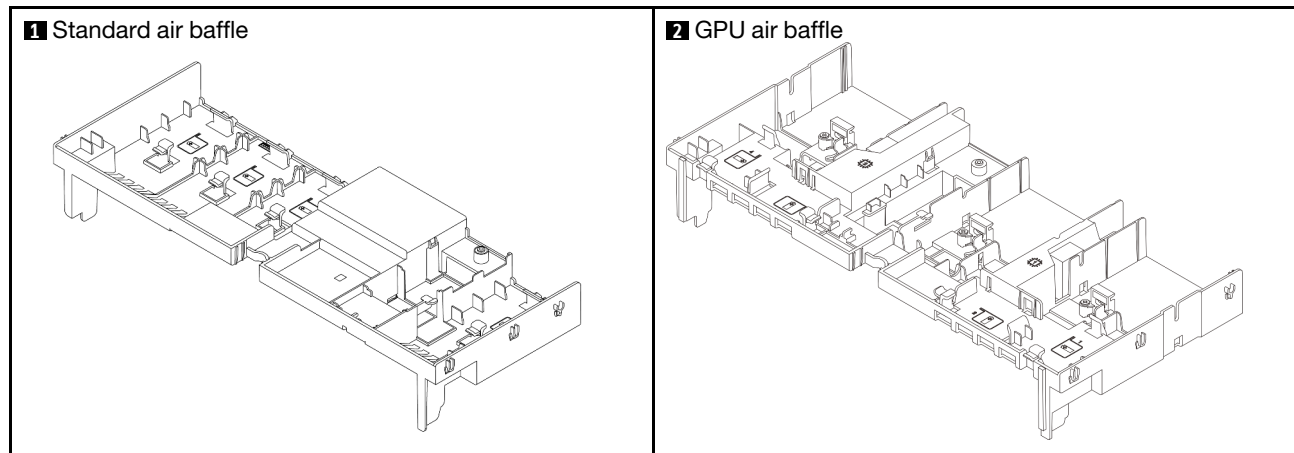
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## Air baffle replacement

Follow instructions in this section to remove and install the air baffle.

The air baffle varies by the server hardware configuration. Refer to [“Thermal rules” on page 11](#) to select the appropriate air baffle for your server. The replacement procedures for the air baffles are the same.

- [“Remove the air baffle” on page 23](#)
- [“Install the air baffle” on page 25](#)



### Remove the air baffle

Follow instructions in this section to remove the air baffle.

#### About this task

##### S033



##### **CAUTION:**

Hazardous energy present. Voltages with hazardous energy might cause heating when shorted with metal, which might result in spattered metal, burns, or both.

##### S017



##### **CAUTION:**

Hazardous moving fan blades nearby. Keep fingers and other body parts away.

##### **Attention:**

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).

## Procedure

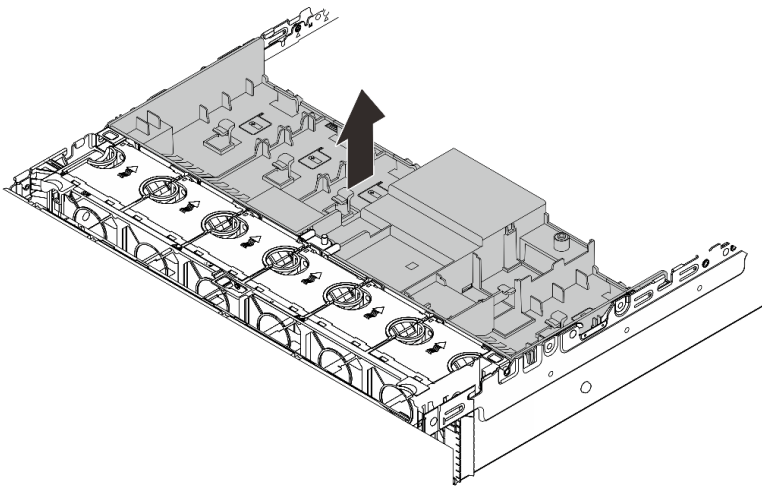
**Note:** The illustrated air baffle is the standard air baffle. The removal procedure is the same for the GPU air baffle.

Step 1. Make preparation for the task.

- If the server is installed in a rack, slide the server out on its rack slide rails to gain access to the top cover, or remove the server from the rack. See [“Remove the server from rack” on page 15](#).
- Remove the top cover. See [“Remove the top cover” on page 228](#).
- If there is a RAID flash power module installed on the air baffle, disconnect the cable of the RAID flash power module.
- If there is an M.2 drive installed on the air baffle, disconnect M.2 backplane cables from the M.2 backplane.
- If there is a GPU installed on the air baffle, remove the GPU. See [“Remove a GPU adapter” on page 79](#).

Step 2. Grasp the air baffle and carefully lift it out of the chassis.

**Attention:** For proper cooling and airflow, reinstall the air baffle before you turn on the server. Operating the server with the air baffle removed might damage server components.



*Figure 12. Removing the air baffle*

Step 3. (Optional) Remove the fillers from the air baffle if you are using performance heat sinks and need to change to 2U standard heat sinks.



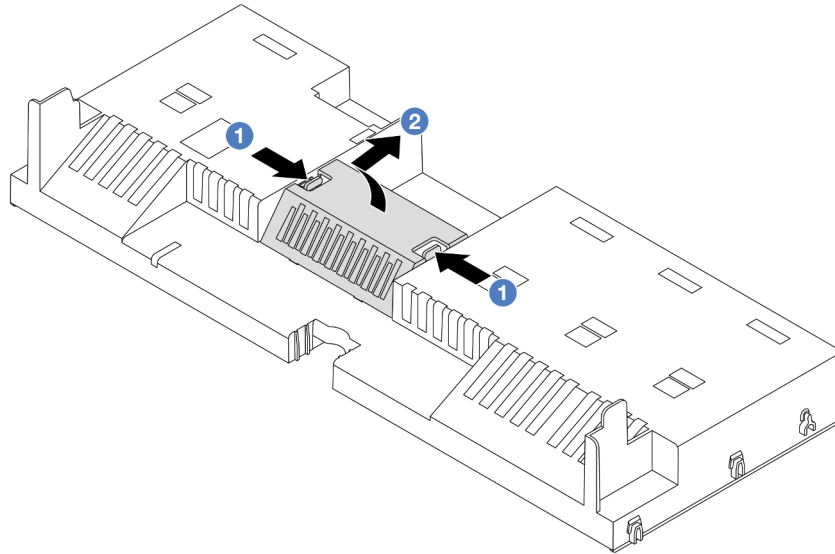


Figure 13. Removing the air baffle filler

## After you finish

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

### Demo video

[Watch the procedure on YouTube](#)

## Install the air baffle

Follow instructions in this section to install the air baffle.

### About this task

#### S033



#### CAUTION:

Hazardous energy present. Voltages with hazardous energy might cause heating when shorted with metal, which might result in spattered metal, burns, or both.

#### S017



#### CAUTION:

**Hazardous moving fan blades nearby. Keep fingers and other body parts away.**

**Attention:**

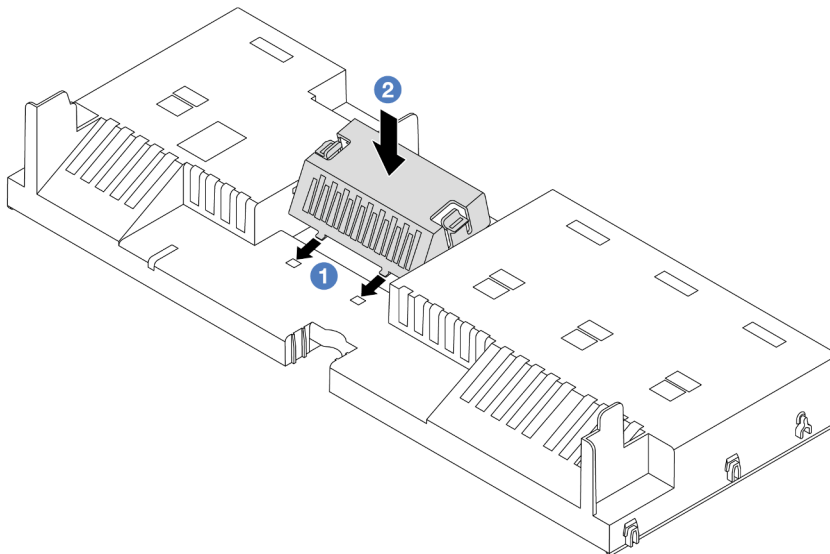
- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- For proper cooling and airflow, reinstall the air baffle before you turn on the server. Operating the server with the air baffle removed might damage server components.

**Procedure**

**Note:** The illustrated air baffle is a standard air baffle. The installation method is the same for the GPU air baffle.

- Step 1. Refer to [“Thermal rules” on page 11](#) to select the appropriate air baffle for your server.
- Step 2. (Optional) If performance heat sinks are installed, install the air baffle fillers to fill the gaps between the heat sinks and the air baffle.

**Note:** The following illustration shows the air baffle upside down.



*Figure 14. Installing the air baffle filler*

- Step 3. Align the tabs on both sides of the air baffle with the corresponding slots on both sides of the chassis. Then, lower the air baffle into the chassis and press the air baffle down until it is securely seated.

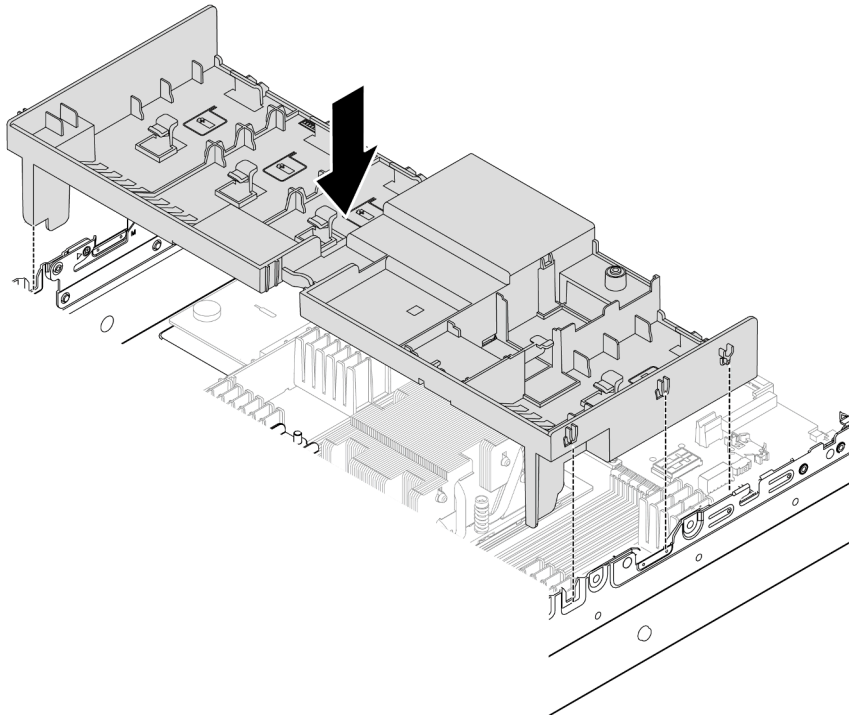


Figure 15. Installing the air baffle

## After you finish

1. Reconnect the cable of the RAID flash power module if you have disconnected it. See [Chapter 2 “Internal cable routing” on page 233](#).
2. Reconnect the cables of the M.2 backplane if you have disconnected them. See [Chapter 2 “Internal cable routing” on page 233](#).
3. Reinstall the GPU adapter if you have removed it. See [“Install a GPU adapter” on page 82](#).
4. Complete the parts replacement. See [“Complete the parts replacement” on page 231](#).

## Demo video

[Watch the procedure on YouTube](#)

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## CMOS battery (CR2032) replacement

Follow instructions in this section to remove and install the CMOS battery.

- [“Remove the CMOS battery” on page 27](#)
- [“Install the CMOS battery” on page 29](#)

## Remove the CMOS battery

Follow instructions in this section to remove the CMOS battery.

## About this task

The following tips describe information that you must consider when removing the CMOS battery.

- Lenovo has designed this product with your safety in mind. The lithium CMOS battery must be handled correctly to avoid possible danger. If you replace the CMOS battery, you must adhere to local ordinances or regulations for battery disposal.
- If you replace the original lithium battery with a heavy-metal battery or a battery with heavy-metal components, be aware of the following environmental consideration. Batteries and accumulators that contain heavy metals must not be disposed of with normal domestic waste. They will be taken back free of charge by the manufacturer, distributor, or representative, to be recycled or disposed of in a proper manner.
- To order replacement batteries, call your support center or business partner. For Lenovo support telephone numbers, see <https://datacentersupport.lenovo.com/supportphonelist> for your region support details.

**Note:** After you replace the CMOS battery, you must reconfigure the server and reset the system date and time.

#### **S004**



#### **CAUTION:**

When replacing the lithium battery, use only Lenovo specified part number or an equivalent type of battery recommended by the manufacturer. If your system has a module containing a lithium battery, replace it only with the same module type made by the same manufacturer. The battery contains lithium and can explode if not properly used, handled, or disposed of.

*Do not:*

- Throw or immerse into water
- Heat to more than 100°C (212°F)
- Repair or disassemble

Dispose of the battery as required by local ordinances or regulations.

#### **S002**



#### **CAUTION:**

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

#### **Attention:**

- Read “[Installation Guidelines](#)” on page 1 and “[Safety inspection checklist](#)” on page 2 to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See “[Power off the server](#)” on page 15.

## Procedure

Step 1. Make preparation for the task.

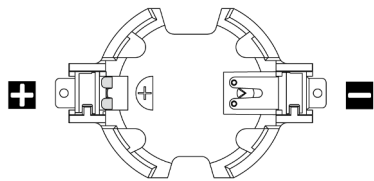
- a. If the server is installed in a rack, slide the server out on its rack slide rails to gain access to the top cover, or remove the server from the rack. See [“Remove the server from rack” on page 15](#).
- b. Remove the top cover. See [“Remove the top cover” on page 228](#).
- c. Remove any parts and disconnect any cables that might impede your access to the CMOS battery.

Step 2. Locate the CMOS battery. See [“System-board-assembly connectors” on page 387](#).

Step 3. Remove the CMOS battery.

### Attention:

- Differentiate between the positive and negative ends of the battery socket as shown below.



- Failing to remove the CMOS battery properly might damage the socket on the processor board. Any damage to the socket might require replacing the processor board.
- Do not tilt or push the CMOS battery by using excessive force.

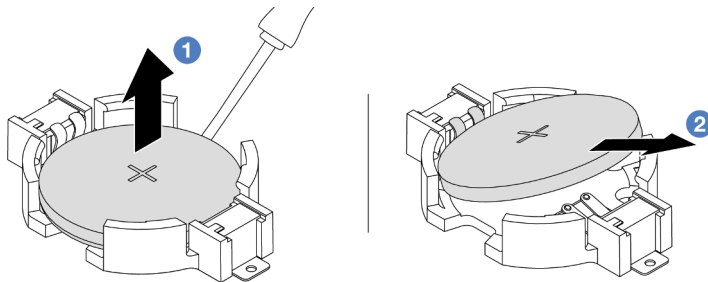


Figure 16. Removing the CMOS battery

- a. ① Pry the CMOS battery from the socket with a flat blade screwdriver.
- b. ② Remove the CMOS battery.

## After you finish

1. Install a new one. See [“Install the CMOS battery” on page 29](#).
2. Dispose of the CMOS battery as required by local ordinances or regulations.

## Demo video

[Watch the procedure on YouTube](#)

## Install the CMOS battery

Follow instructions in this section to install the CMOS battery.

## About this task

The following tips describe information that you must consider when installing the CMOS battery.

- Lenovo has designed this product with your safety in mind. The lithium CMOS battery must be handled correctly to avoid possible danger. If you replace the CMOS battery, you must adhere to local ordinances or regulations for battery disposal.
- If you replace the original lithium battery with a heavy-metal battery or a battery with heavy-metal components, be aware of the following environmental consideration. Batteries and accumulators that contain heavy metals must not be disposed of with normal domestic waste. They will be taken back free of charge by the manufacturer, distributor, or representative, to be recycled or disposed of in a proper manner.
- To order replacement batteries, call your support center or business partner. For Lenovo support telephone numbers, see <https://datacentersupport.lenovo.com/supportphonenumber> for your region support details.

**Note:** After you install the CMOS battery, you must reconfigure the server and reset the system date and time.

### S004



#### **CAUTION:**

When replacing the lithium battery, use only Lenovo specified part number or an equivalent type of battery recommended by the manufacturer. If your system has a module containing a lithium battery, replace it only with the same module type made by the same manufacturer. The battery contains lithium and can explode if not properly used, handled, or disposed of.

*Do not:*

- Throw or immerse into water
- Heat to more than 100°C (212°F)
- Repair or disassemble

Dispose of the battery as required by local ordinances or regulations.

### S002



#### **CAUTION:**

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

**Attention:**

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).

## Procedure

- Step 1. Touch the static-protective package that contains the new part to any unpainted surface on the outside of the server. Then, take the new part out of the package and place it on a static-protective surface.
- Step 2. Install the CMOS battery.

**Note:** Before you install the battery into the socket, make sure that the positive side faces upward.

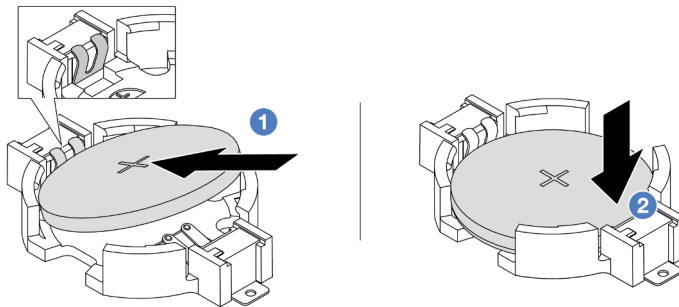


Figure 17. Installing the CMOS battery

- 1 Tilt the battery and insert it to the positive end on the socket. Make sure that the battery goes tight to the metal clip.
- 2 Press the battery down until it clicks into the socket.

## After you finish

1. Complete the parts replacement. See [“Complete the parts replacement” on page 231](#).
2. Use the Setup utility to set the date, time, and any passwords.

## Demo video

[Watch the procedure on YouTube](#)

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## Front adapter cage replacement

Follow instructions in this section to remove and install the front adapter cage, including the riser 5 cage at the top and the front OCP cage at the bottom.

- [“Remove the front adapter cage” on page 31](#)
- [“Install the front adapter cage” on page 36](#)

## Remove the front adapter cage

Follow instructions in this section to remove the front adapter cage, including the riser 5 cage at the top and the front OCP cage at the bottom.

## About this task

### Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.
- Before you remove any component of a RAID array (drive, RAID card, etc.), back up all RAID configuration information.

## Procedure

Step 1. Make preparation for the task.

- a. If the server is installed in a rack, slide the server out on its rack slide rails to gain access to the top cover, or remove the server from the rack. See [“Remove the server from rack” on page 15](#).
- b. Remove the top cover. See [“Remove the top cover” on page 228](#).
- c. If your server comes with a riser 1 assembly, remove it first. See [“Remove a rear riser assembly” on page 122](#). Then disconnect the cables from the rear OCP interposer card.
- d. Record the cable connections, and disconnect all cables from the system board assembly.

### Notes:

- If you need to disconnect cables from the system board assembly, disengage all latches or release tabs on cable connectors first. Failing to release the tab before removing the cables will damage the cable sockets on the system board assembly. Any damage to the cable sockets might require replacing the processor board or system I/O board.
- The connectors on your system board assembly might look different from those in the illustration, but the removal procedure is the same.
  1. Press the release tab to release the connector.
  2. Disengage the connector from the cable socket.
- e. Remove system fans. See [“Remove a system fan” on page 217](#).
- f. Remove the system fan cage. See [“Remove the system fan cage” on page 221](#).

Step 2. Remove the front adapter assembly.

**Note:** The number of cables varies according to the configuration.



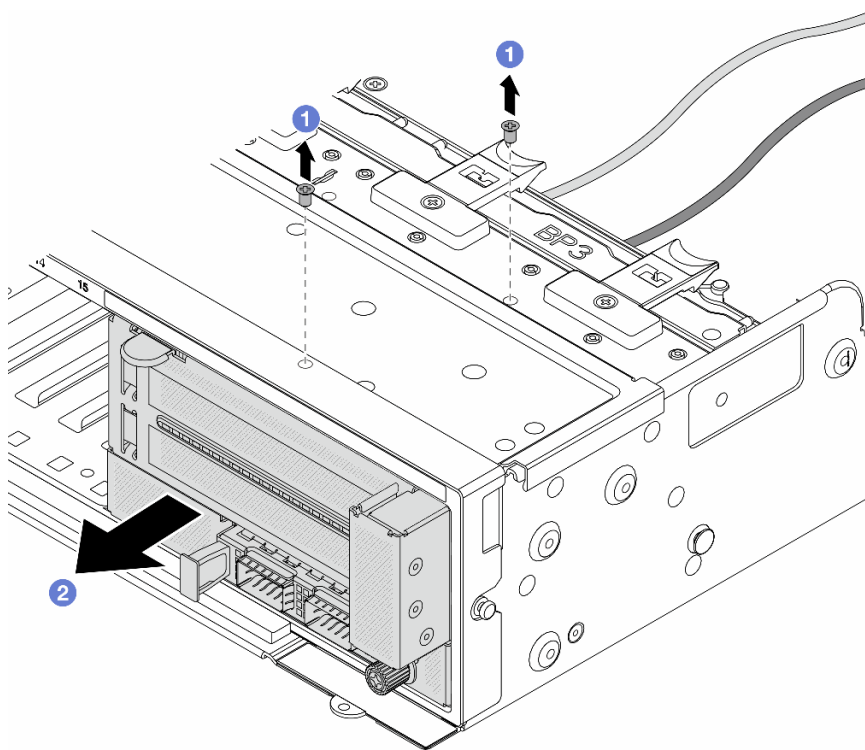


Figure 18. Removing the front adapter assembly

- a. ① Remove the screws that secure the assembly.
- b. ② Slide the assembly out of the front chassis.

Step 3. Lift the riser 5 assembly up off the front OCP assembly, and disconnect cables from the front OCP interposer card.

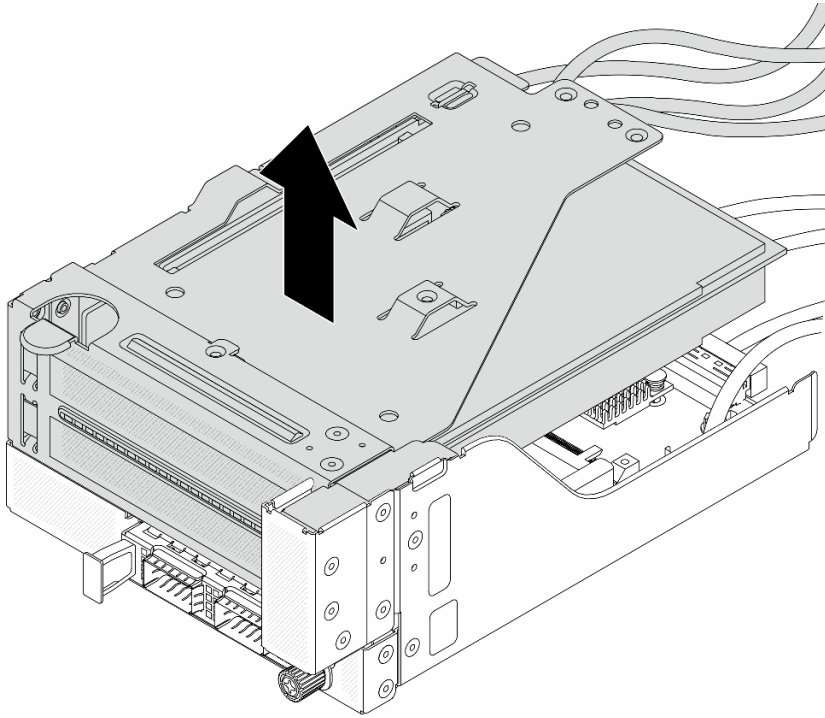


Figure 19. Lifting the riser 5 assembly

Step 4. Remove the PCIe adapter from the riser 5 cage.

**Note:** For ThinkSystem AMD X3522 10/25GbE DSFP28 2-port PCIe Ethernet Adapter, remove the screw that secures the adapter first.

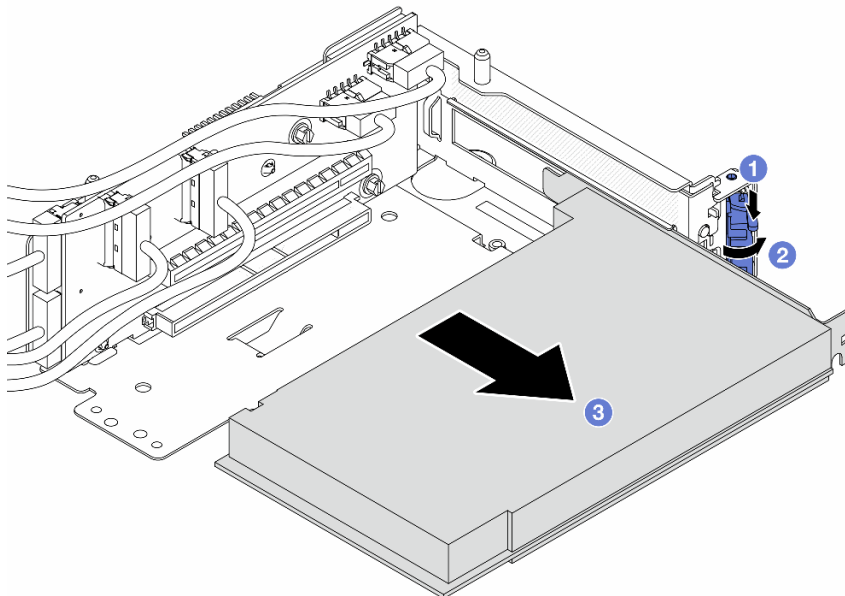


Figure 20. Removing the PCIe adapter from the riser 5 cage

- a. ① Press the retainer clip downward.
- b. ② Rotate the retention latch to the open position.

- c. ③ Grasp the PCIe adapter by its edges and carefully pull it out of the PCIe slot.

Step 5. Disconnect the cables from the riser card, and remove the riser card from the riser 5 cage.

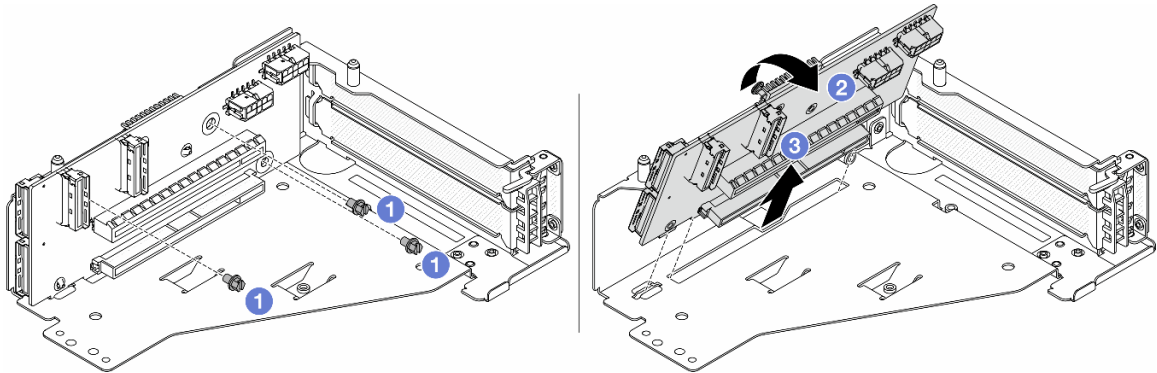


Figure 21. Removing the riser card from the riser 5 cage

- a. ① Remove the screws that secure the riser card.
- b. ② Rotate the riser card from the top to disengage it from the screw holes on the riser cage.
- c. ③ Lift the riser card out of the riser cage.

Step 6. Remove the OCP module from the front OCP cage.

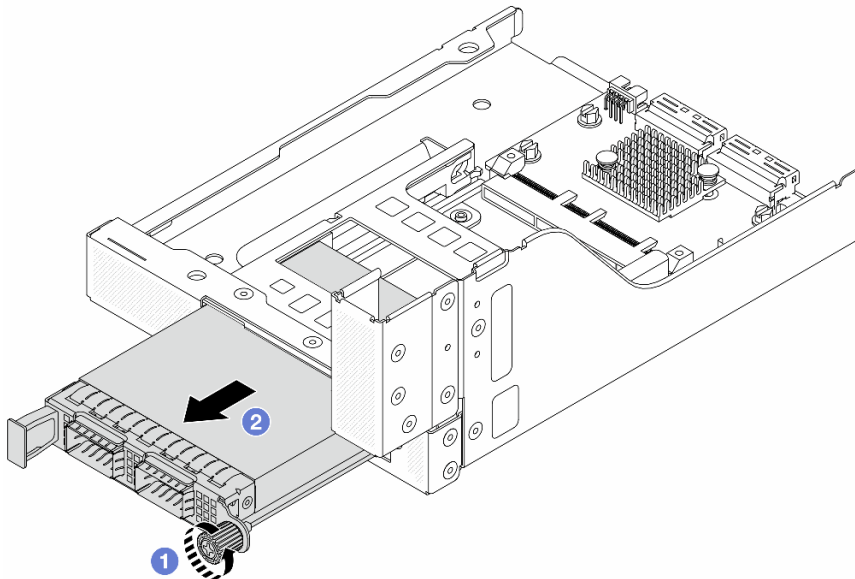


Figure 22. Removing the OCP module

- a. ① Loosen the thumbscrew that secures the OCP module.
- b. ② Pull out the OCP module.

Step 7. Remove the front OCP interposer card.

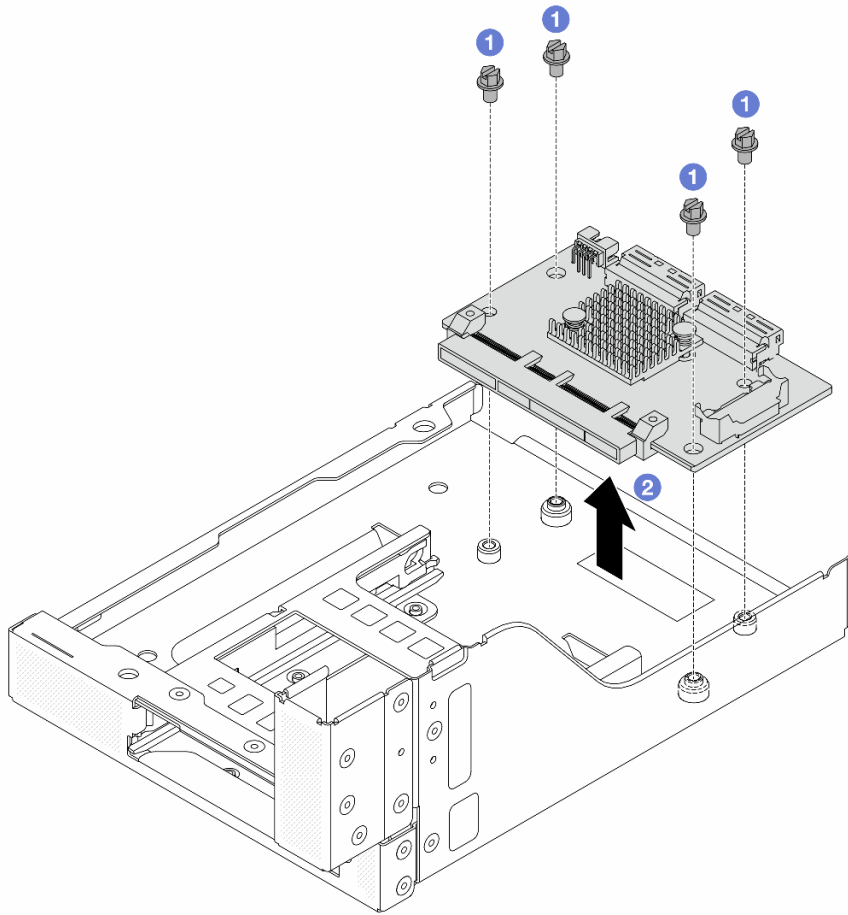


Figure 23. Removing the front OCP interposer card

- a. ① Loosen the screws that secure the front OCP interposer card.
- b. ② Lift the front OCP interposer card up off the front OCP cage.

## After you finish

1. Install the new front adapter cage. See [“Install the front adapter cage” on page 36](#).
2. If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

## Demo video

[Watch the procedure on YouTube](#)

## Install the front adapter cage

Follow instructions in this section to install the front adapter cage, including the riser 5 cage at the top and the front OCP cage at the bottom.

## About this task

### Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.

## Procedure

- Step 1. Touch the static-protective package that contains the new part to any unpainted surface on the outside of the server. Then, take the new part out of the package and place it on a static-protective surface.
- Step 2. Install the front OCP interposer card on the front OCP cage, and connect cables to the card. See [Chapter 2 “Internal cable routing” on page 233](#).

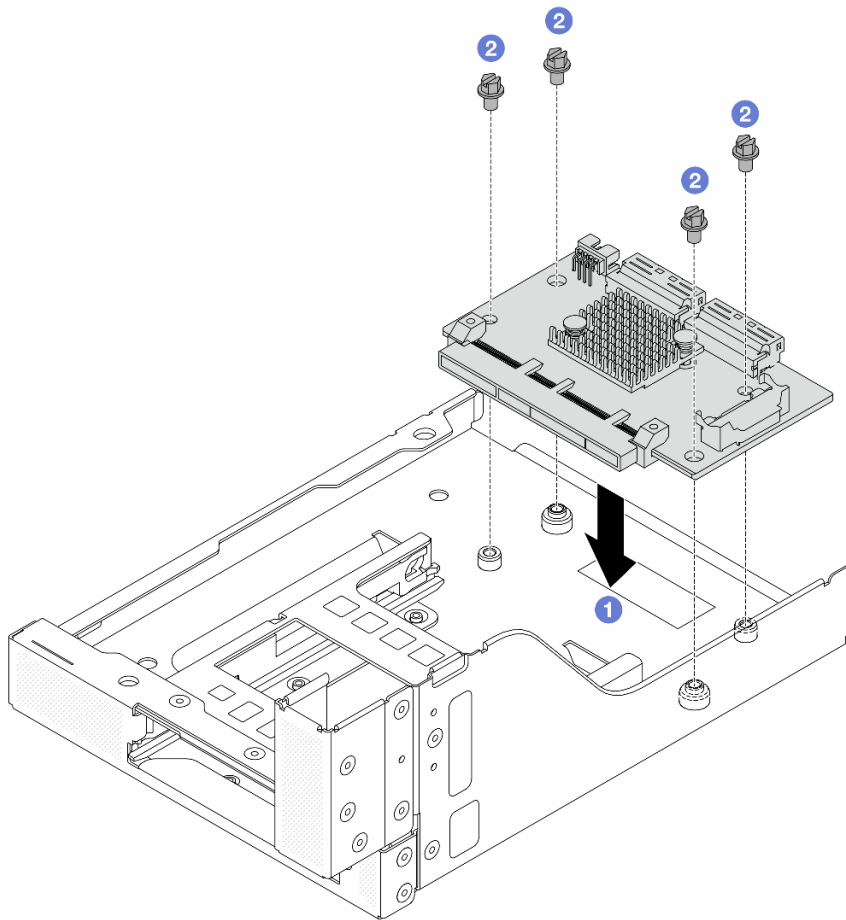


Figure 24. Installing the front OCP interposer card

- 1 Lower the front OCP interposer card onto the front OCP cage.
- 2 Tighten the screws to secure the front OCP interposer card.

- Step 3. Install the OCP module.

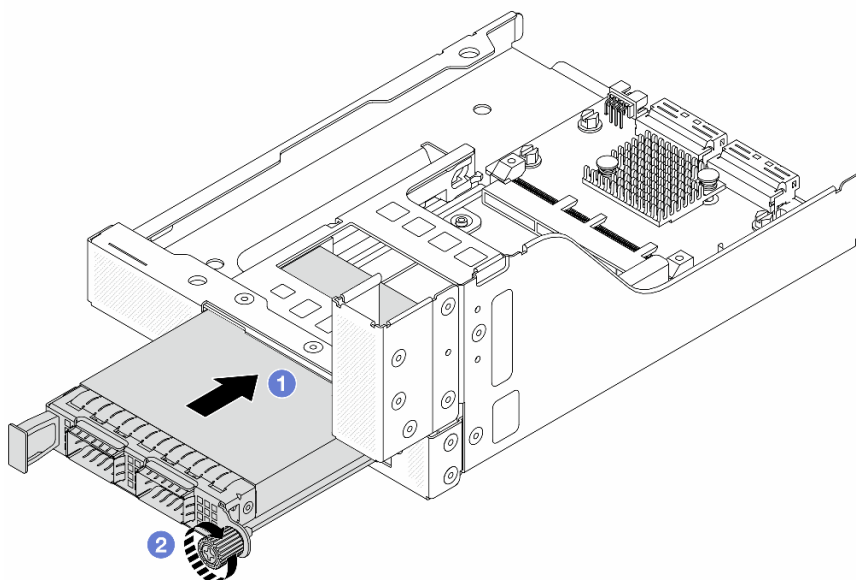


Figure 25. Installing the OCP module

- a. ① Push the OCP module into the slot until it is fully seated.
- b. ② Tighten the thumbscrew to secure the OCP module.

Step 4. Install the riser card and connect the cables to the riser card. See [Chapter 2 “Internal cable routing” on page 233](#).

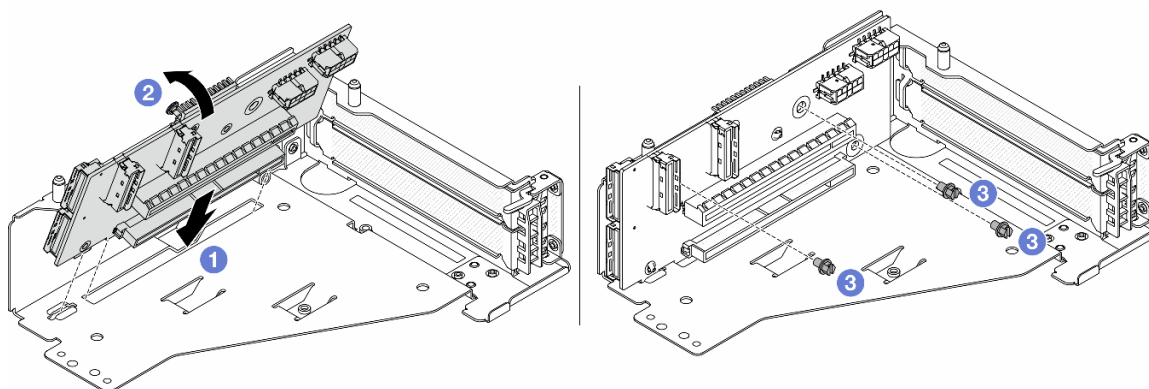


Figure 26. Installing the riser card

- a. ① Insert the riser card into the slots in the riser cage.
- b. ① Push the top of the riser card towards the riser cage so that the holes in the riser card engage with the holes on the riser cage.
- c. ② Install the screws to secure the riser card into place.

Step 5. Install the PCIe adapter to the riser 5 cage.

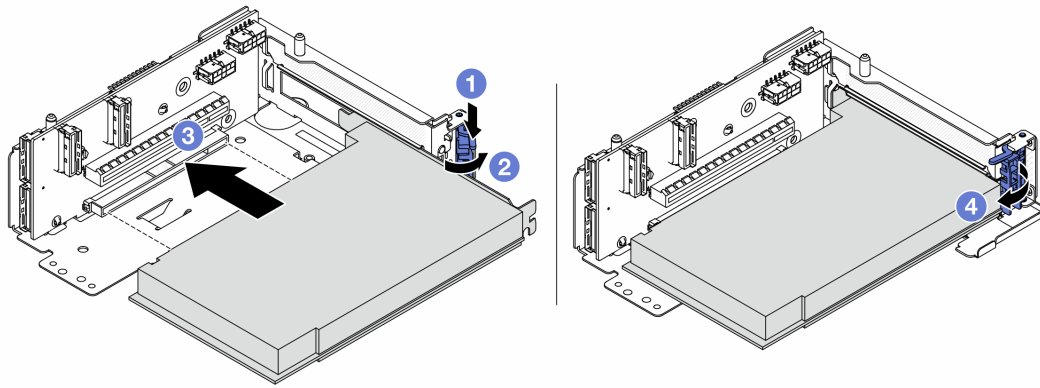
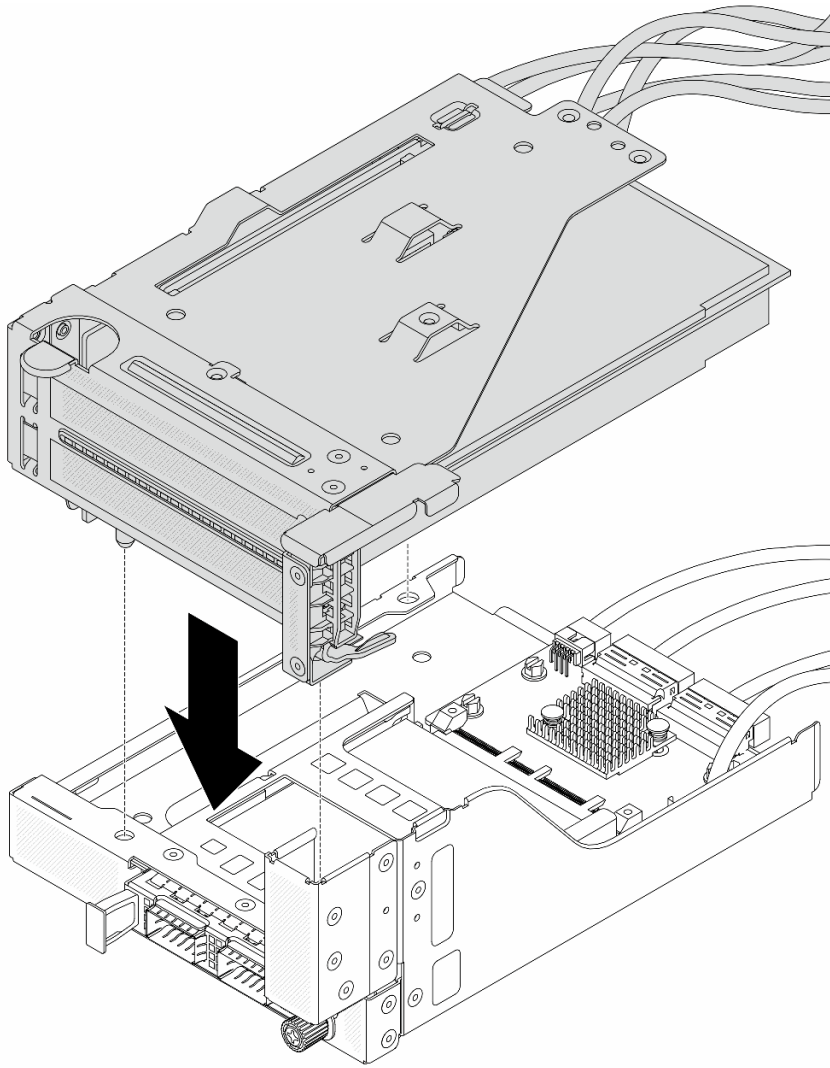


Figure 27. Installing the PCIe adapter to the riser 5 cage

- a. ① Press the retainer clip downward.
- b. ② Rotate the PCIe adapter retention latch to the open position.
- c. ③ Align the PCIe adapter with the PCIe slot on the riser card. Carefully press the PCIe adapter straight into the slot until it is securely seated and its bracket also is secured.
- d. ④ Close the retention latch.

**Note:** For ThinkSystem AMD X3522 10/25GbE DSFP28 2-port PCIe Ethernet Adapter, install the screw to secure the adapter before closing the retention latch if the server needs to be shipped.

Step 6. Install the riser 5 assembly on the front OCP assembly.



*Figure 28. Installing the riser 5 assembly on the front OCP assembly*

Step 7. Install the front adapter assembly.



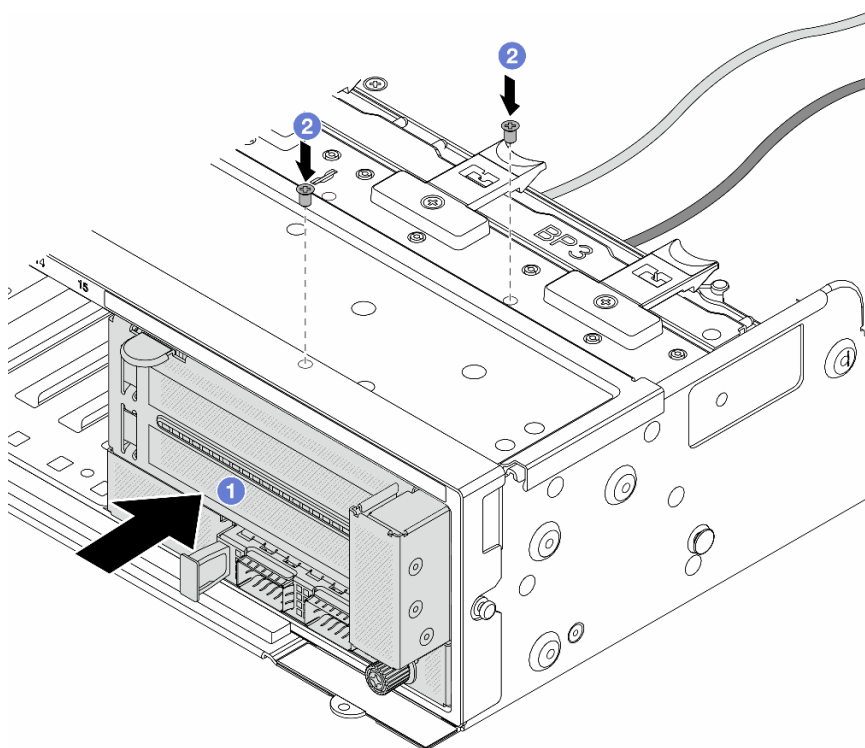


Figure 29. Installing the front adapter assembly

- a. ① Insert the front adapter assembly into the front chassis.
- b. ② Install the screws to secure the front adapter assembly in place.

Step 8. Connect the cables to the system board assembly and the rear OCP interposer card. See [Chapter 2 “Internal cable routing” on page 233](#).

Step 9. Install the system fan cage. See [“Install the system fan cage” on page 222](#).

Step 10. Install system fans. See [“Install a system fan” on page 219](#).

Step 11. Install the riser 1 assembly if you have removed it. See [“Install a rear riser assembly” on page 130](#).

## After you finish

Complete the parts replacement. See [“Complete the parts replacement” on page 231](#).

## Demo video

[Watch the procedure on YouTube](#)

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## Front OCP module and OCP interposer card replacement

Some server models support the front OCP module. The front OCP module and the front and rear OCP interposer cards are codependent. Follow instructions in this section to remove and install the front OCP module and the front and rear OCP interposer cards.

- [“Front OCP module replacement” on page 42](#)
- [“OCP interposer card replacement” on page 44](#)

## Front OCP module replacement

Follow instructions in this section to remove and install the front OCP module.

- [“Remove the front OCP module” on page 42](#)
- [“Install the front OCP module” on page 43](#)

### Remove the front OCP module

Follow instructions in this section to remove the front OCP module.

#### Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.

#### Procedure

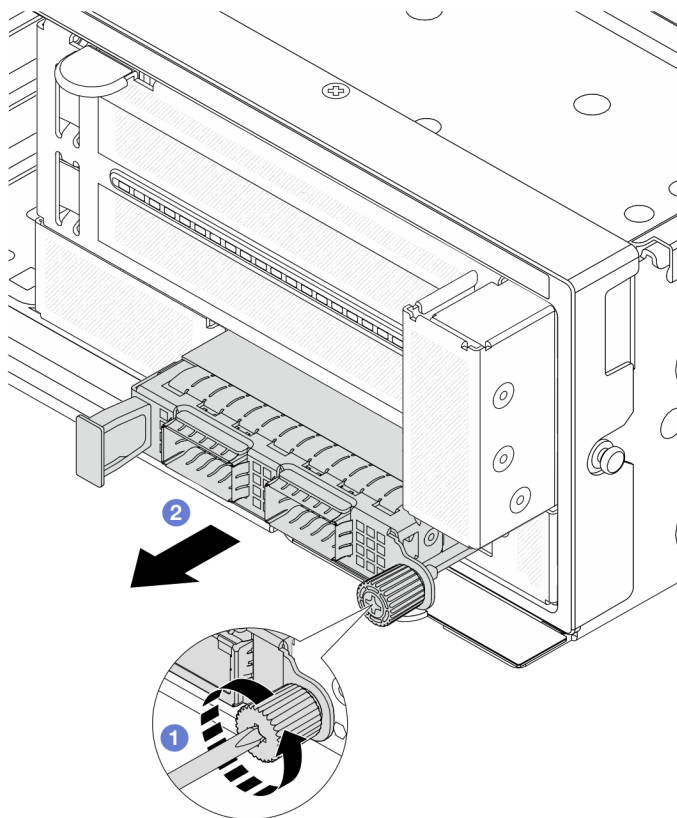


Figure 30. Removing the front OCP module

- Step 1. ① Loosen the thumbscrew that secures the OCP module. Use a screwdriver if needed.
- Step 2. ② Pull out the OCP module.

## After you finish

1. Install a new front OCP module or an OCP module filler. See [“Install the front OCP module” on page 43](#).
2. If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

## Demo video

[Watch the procedure on YouTube](#)

## Install the front OCP module

Follow instructions in this section to install the front OCP module.

## About this task

### Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.

## Procedure

- Step 1. Touch the static-protective package that contains the new part to any unpainted surface on the outside of the server. Then, take the new part out of the package and place it on a static-protective surface.
- Step 2. Remove the OCP module filler if there is.
- Step 3. Install the front OCP module.

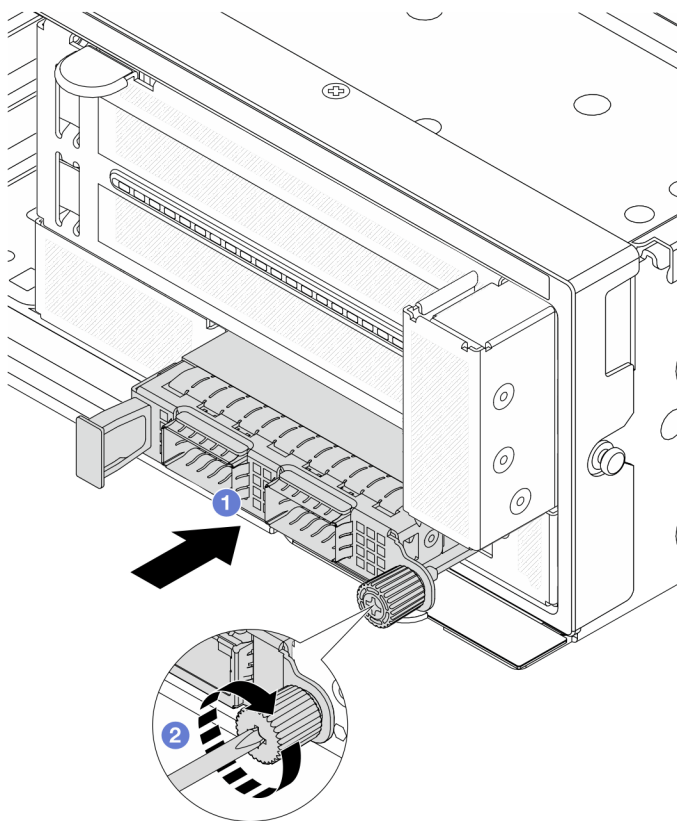


Figure 31. Installing the front OCP module

- a. ① Push the OCP module into the slot until it is fully seated.
- b. ② Tighten the thumbscrew to secure the OCP module. Use a screwdriver if needed.

**Note:** Ensure that the OCP module is fully seated and the thumbscrew is securely tightened. Otherwise, the OCP module will not get full connection and may not function.

## After you finish

Complete the parts replacement. See [“Complete the parts replacement” on page 231](#).

## Demo video

[Watch the procedure on YouTube](#)

## OCP interposer card replacement

Follow instructions in this section to remove and install the front and rear OCP interposer cards.

- [“Remove the front OCP interposer card” on page 44](#)
- [“Install the front OCP interposer card” on page 48](#)
- [“Remove the rear OCP interposer card” on page 52](#)
- [“Install the rear OCP interposer card” on page 53](#)

## Remove the front OCP interposer card

Follow instructions in this section to remove the front OCP interposer card.

## About this task

### Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.

### Procedure

Step 1. Make preparation for the task.

- a. If the server is installed in a rack, slide the server out on its rack slide rails to gain access to the top cover, or remove the server from the rack. See [“Remove the server from rack” on page 15](#).
- b. Remove the top cover. See [“Remove the top cover” on page 228](#).
- c. If your server comes with a riser 1 assembly, remove it first. See [“Remove a rear riser assembly” on page 122](#). Then disconnect the cables from the rear OCP interposer card.
- d. Record the cable connections, and disconnect all cables from the system board assembly.

#### Notes:

- If you need to disconnect cables from the system board assembly, disengage all latches or release tabs on cable connectors first. Failing to release the tab before removing the cables will damage the cable sockets on the system board assembly. Any damage to the cable sockets might require replacing the processor board or system I/O board.
- The connectors on your system board assembly might look different from those in the illustration, but the removal procedure is the same.
  1. Press the release tab to release the connector.
  2. Disengage the connector from the cable socket.
- e. Remove system fans. See [“Remove a system fan” on page 217](#).
- f. Remove the system fan cage. See [“Remove the system fan cage” on page 221](#).

Step 2. Remove the front adapter assembly.

**Note:** The number of cables varies according to the configuration.

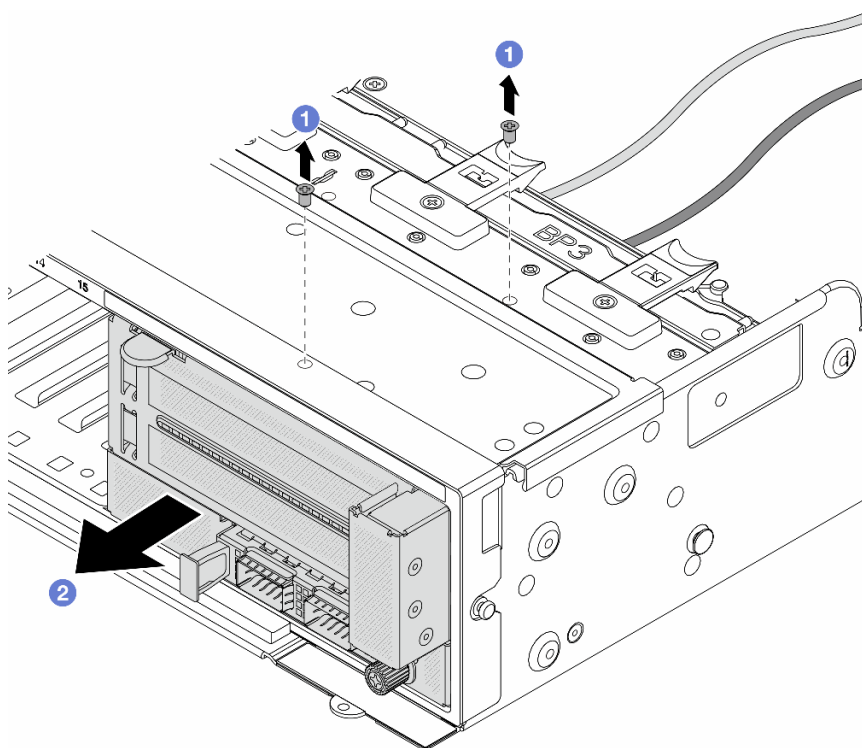


Figure 32. Removing the front adapter assembly

- a. ① Remove the screws that secure the assembly.
- b. ② Slide the assembly out of the front chassis.

Step 3. Lift the riser 5 assembly up off the front OCP assembly, and disconnect cables from the front OCP interposer card.

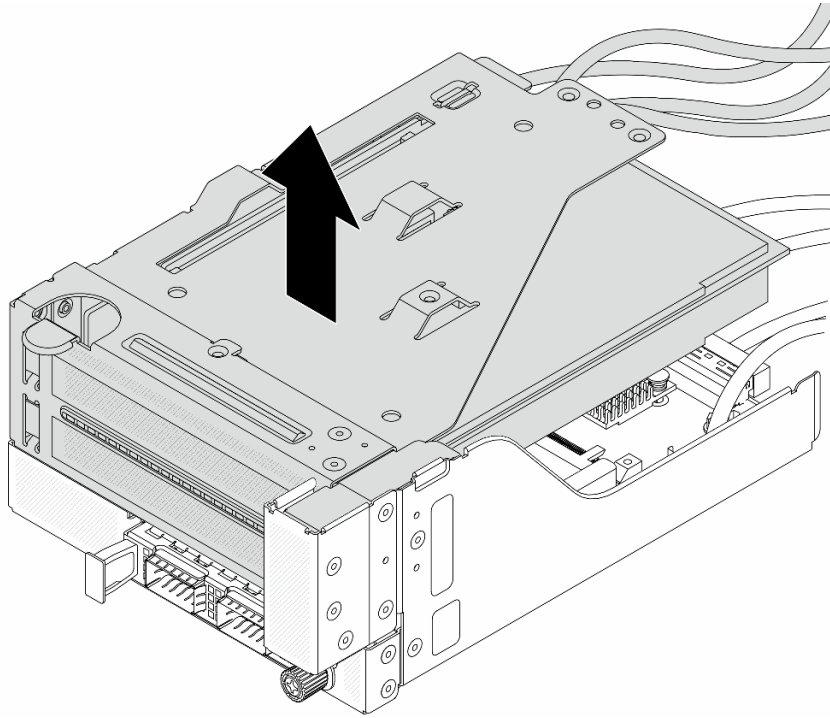


Figure 33. Lifting the riser 5 assembly

Step 4. Remove the OCP module from the front OCP cage.

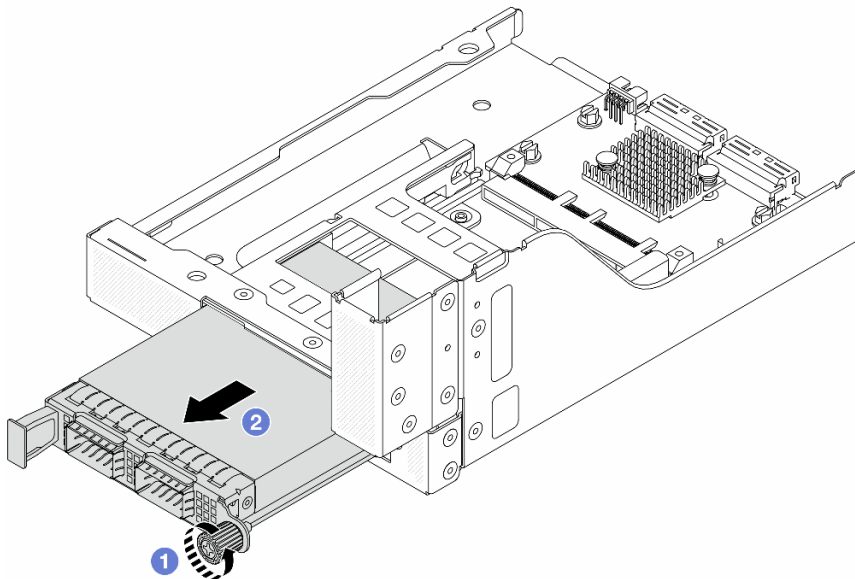


Figure 34. Removing the OCP module

- a. ① Loosen the thumbscrew that secures the OCP module.
- b. ② Pull out the OCP module.

Step 5. Remove the front OCP interposer card.

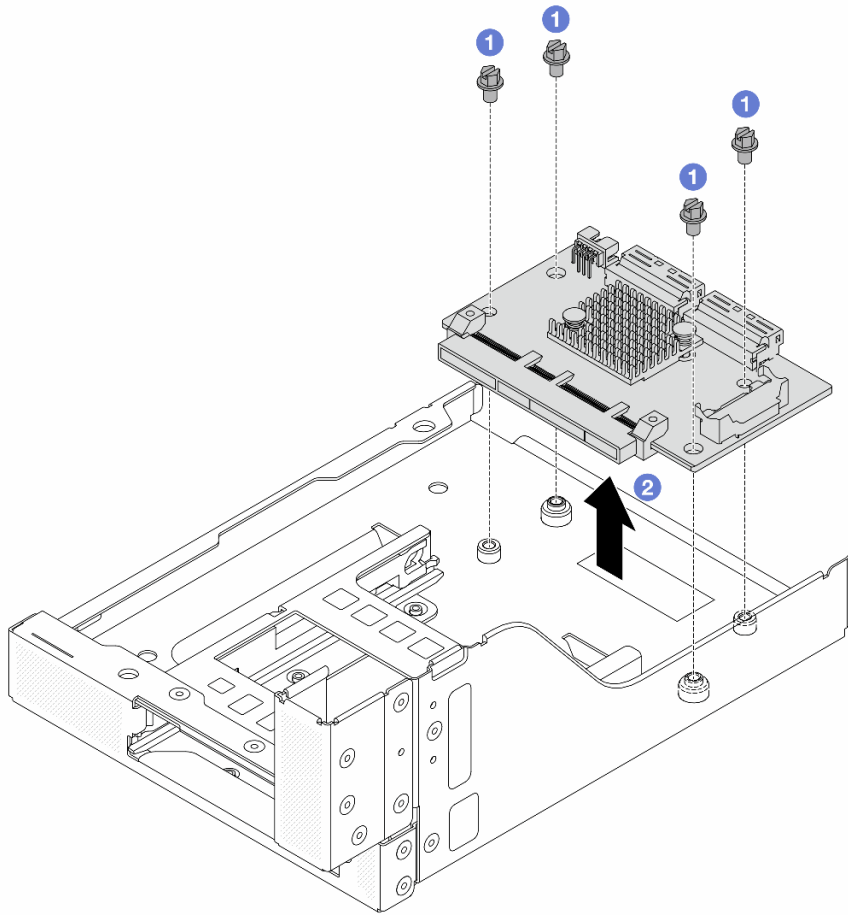


Figure 35. Removing the front OCP interposer card

- a. ① Loosen the screws that secure the front OCP interposer card.
- b. ② Lift the front OCP interposer card up off the front OCP cage.

## After you finish

1. Install a new front OCP interposer card. See [“Install the front OCP interposer card” on page 48](#).
2. If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

## Demo video

[Watch the procedure on YouTube](#)

## Install the front OCP interposer card

Follow instructions in this section to install the front OCP interposer card.

## About this task

### Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.



- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.

## Procedure

- Step 1. Touch the static-protective package that contains the new part to any unpainted surface on the outside of the server. Then, take the new part out of the package and place it on a static-protective surface.
- Step 2. Install the front OCP interposer card on the front OCP cage, and connect cables to the card. See [Chapter 2 “Internal cable routing” on page 233](#).

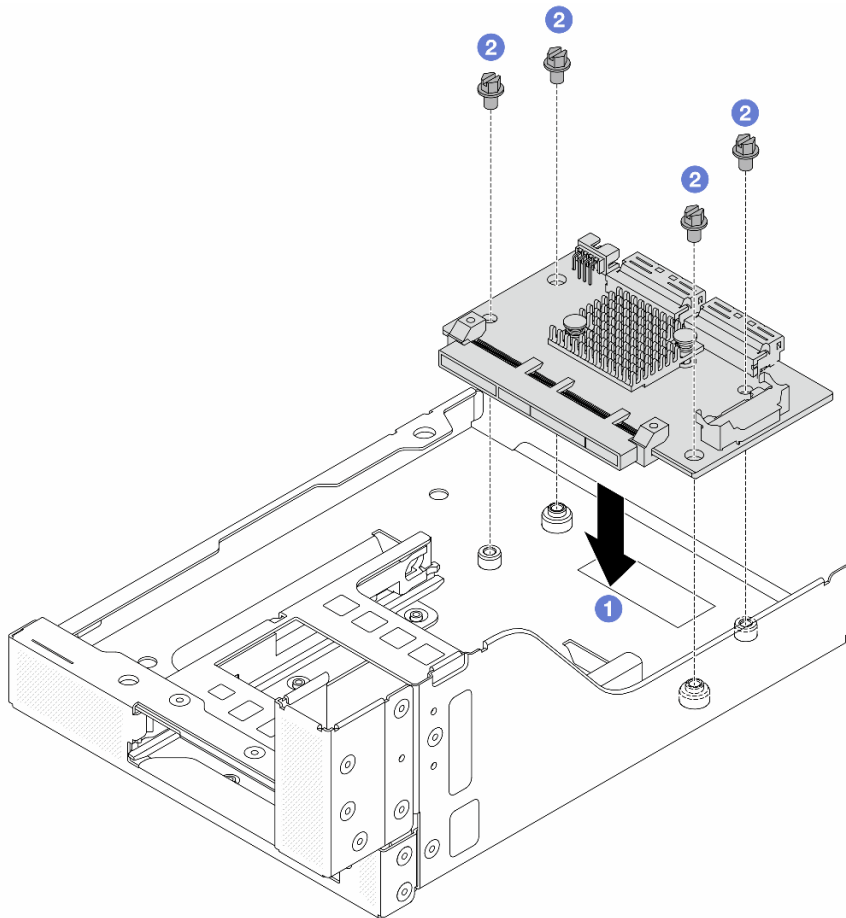
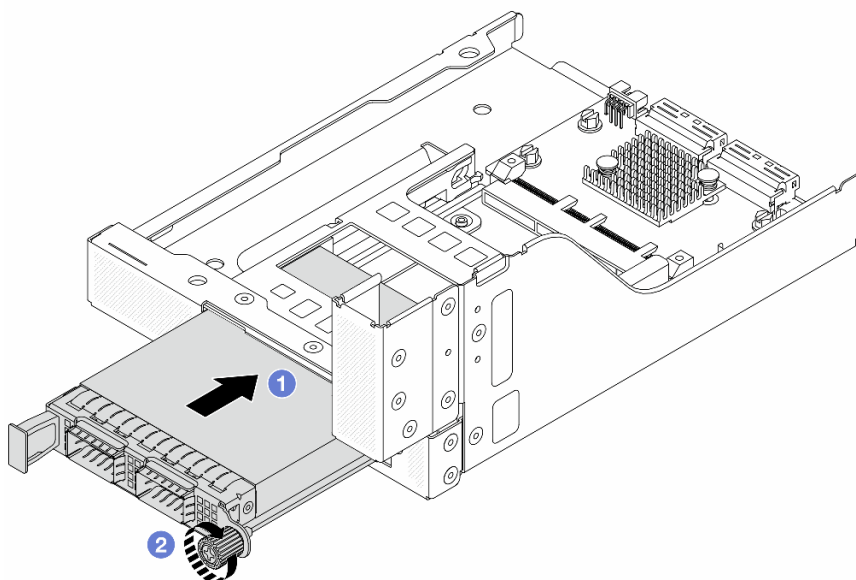


Figure 36. Installing the front OCP interposer card

- 1 Lower the front OCP interposer card onto the front OCP cage.
- 2 Tighten the screws to secure the front OCP interposer card.

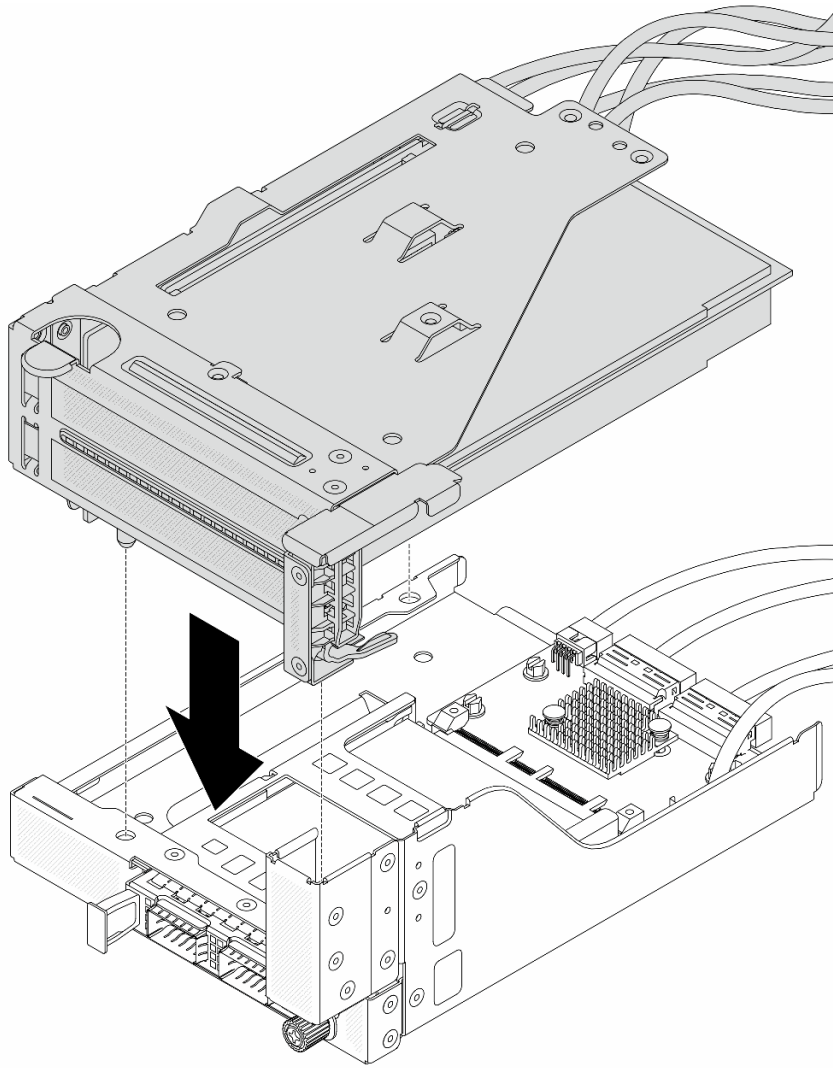
- Step 3. Install the OCP module.



*Figure 37. Installing the OCP module*

- a. ① Push the OCP module into the slot until it is fully seated.
- b. ② Tighten the thumbscrew to secure the OCP module.

Step 4. Install the riser 5 assembly on the front OCP assembly.



*Figure 38. Installing the riser 5 assembly on the front OCP assembly*

Step 5. Install the front adapter assembly.

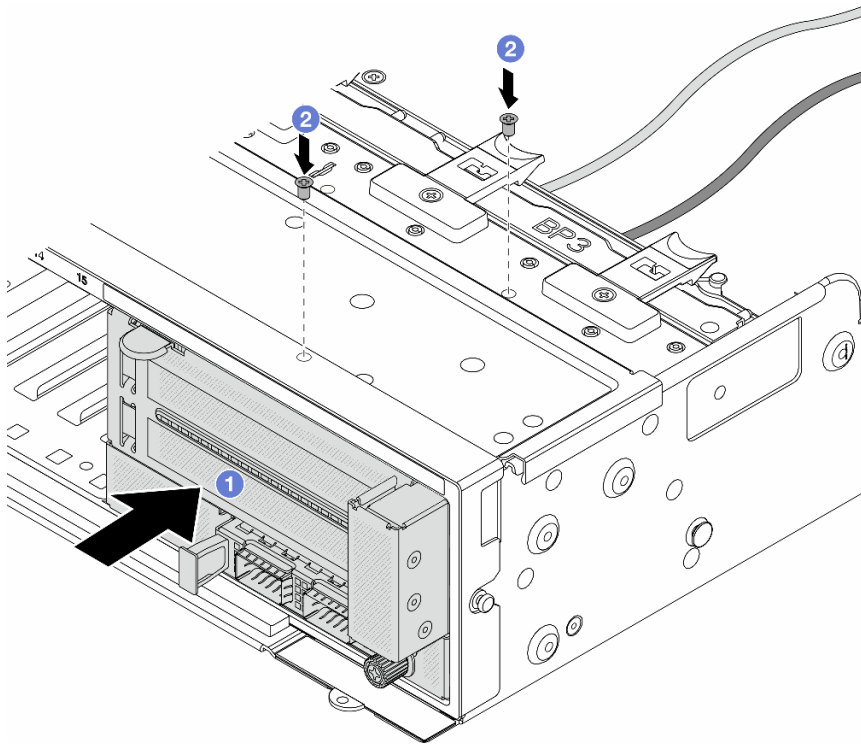


Figure 39. Installing the front adapter assembly

- a. ① Insert the front adapter assembly into the front chassis.
- b. ② Install the screws to secure the front adapter assembly in place.

Step 6. Connect the cables to the system board assembly and the rear OCP interposer card. See [Chapter 2 “Internal cable routing” on page 233](#).

Step 7. Install the system fan cage. See [“Install the system fan cage” on page 222](#).

Step 8. Install system fans. See [“Install a system fan” on page 219](#).

Step 9. Install the riser 1 assembly if you have removed it. See [“Install a rear riser assembly” on page 130](#).

## After you finish

Complete the parts replacement. See [“Complete the parts replacement” on page 231](#).

## Demo video

[Watch the procedure on YouTube](#)

## Remove the rear OCP interposer card

Follow instructions in this section to remove the rear OCP interposer card.

## About this task

### Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.

- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.

## Procedure

Step 1. Make preparation for the task.

- If the server is installed in a rack, slide the server out on its rack slide rails to gain access to the top cover, or remove the server from the rack. See [“Remove the server from rack” on page 15](#).
- Remove the top cover. See [“Remove the top cover” on page 228](#).
- If your server comes with a riser 1 assembly, remove it first. See [“Remove a rear riser assembly” on page 122](#). Then disconnect the cables from the rear OCP interposer card.

Step 2. Remove the rear OCP interposer card.

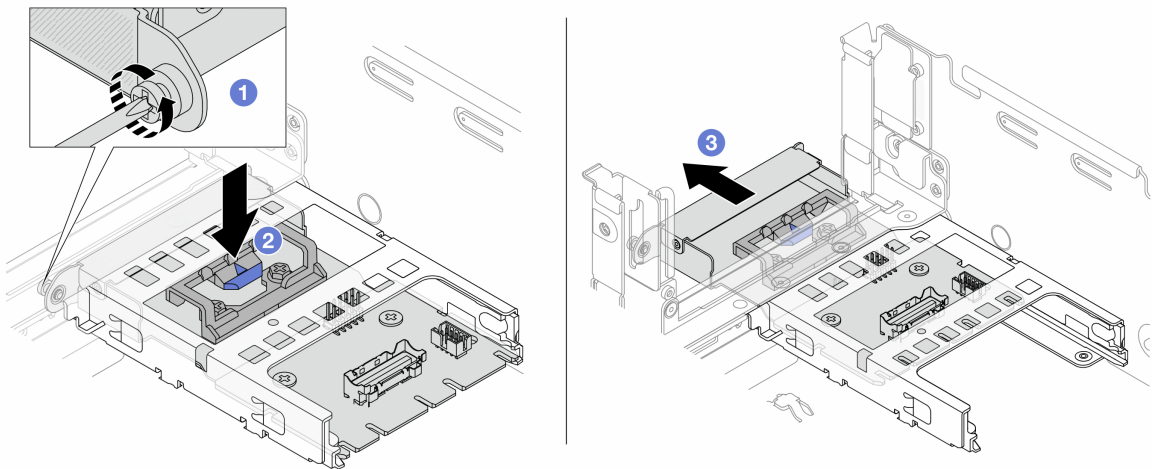


Figure 40. Removing the rear OCP interposer card

- ① Loosen the thumbscrew that secures the rear OCP interposer card.
- ② Press and hold the blue latch.
- ③ Pull out the rear OCP interposer card.

## After you finish

1. Install a new rear OCP interposer card. See [“Install the rear OCP interposer card” on page 53](#).
2. If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

## Demo video

[Watch the procedure on YouTube](#)

## Install the rear OCP interposer card

Follow instructions in this section to install the rear OCP interposer card.

## About this task

### Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.

### Procedure

- Step 1. Touch the static-protective package that contains the new part to any unpainted surface on the outside of the server. Then, take the new part out of the package and place it on a static-protective surface.
- Step 2. Install the rear OCP interposer card.

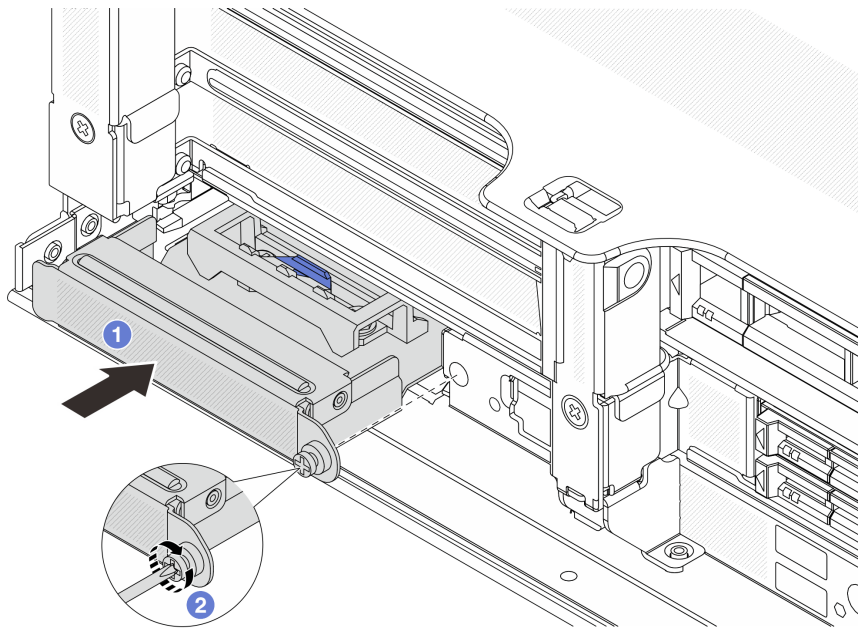


Figure 41. Installing the rear OCP interposer card

- a. ① Push the rear OCP interposer card into the slot until it is fully seated.
- b. ② Tighten the thumbscrew to secure the card.

**Note:** Ensure that the card is fully seated and the thumbscrew is securely tightened. Otherwise, the card will not get full connection and may not function.

- Step 3. Connect the cables to the rear OCP interposer card. See [Chapter 2 “Internal cable routing” on page 233](#).
- Step 4. Install the riser 1 assembly if you have removed it. See [“Install a rear riser assembly” on page 130](#).

### After you finish

Complete the parts replacement. See [“Complete the parts replacement” on page 231](#).

## Demo video

[Watch the procedure on YouTube](#)

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## Front PCIe adapter and riser card replacement

Follow instructions in this section to remove and install the front PCIe adapter and riser 5 card.

- [“Remove the front PCIe adapter and riser card” on page 55](#)
- [“Install the front PCIe adapter and riser card” on page 58](#)

## Remove the front PCIe adapter and riser card

Follow instructions in this section to remove the front PCIe adapter and riser 5 card.

### About this task

#### Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.
- Before you remove any component of a RAID array (drive, RAID card, etc.), back up all RAID configuration information.

### Procedure

Step 1. Make preparation for the task.

- a. If the server is installed in a rack, slide the server out on its rack slide rails to gain access to the top cover, or remove the server from the rack. See [“Remove the server from rack” on page 15](#).
- b. Remove the top cover. See [“Remove the top cover” on page 228](#).
- c. If your server comes with a riser 1 assembly, remove it first. See [“Remove a rear riser assembly” on page 122](#). Then disconnect the cables from the rear OCP interposer card.
- d. Record the cable connections, and disconnect all cables from the system board assembly.

#### Notes:

- If you need to disconnect cables from the system board assembly, disengage all latches or release tabs on cable connectors first. Failing to release the tab before removing the cables will damage the cable sockets on the system board assembly. Any damage to the cable sockets might require replacing the processor board or system I/O board.
- The connectors on your system board assembly might look different from those in the illustration, but the removal procedure is the same.
  1. Press the release tab to release the connector.
  2. Disengage the connector from the cable socket.
- e. Remove system fans. See [“Remove a system fan” on page 217](#).
- f. Remove the system fan cage. See [“Remove the system fan cage” on page 221](#).

Step 2. Remove the front adapter assembly.

**Note:** The number of cables varies according to the configuration.

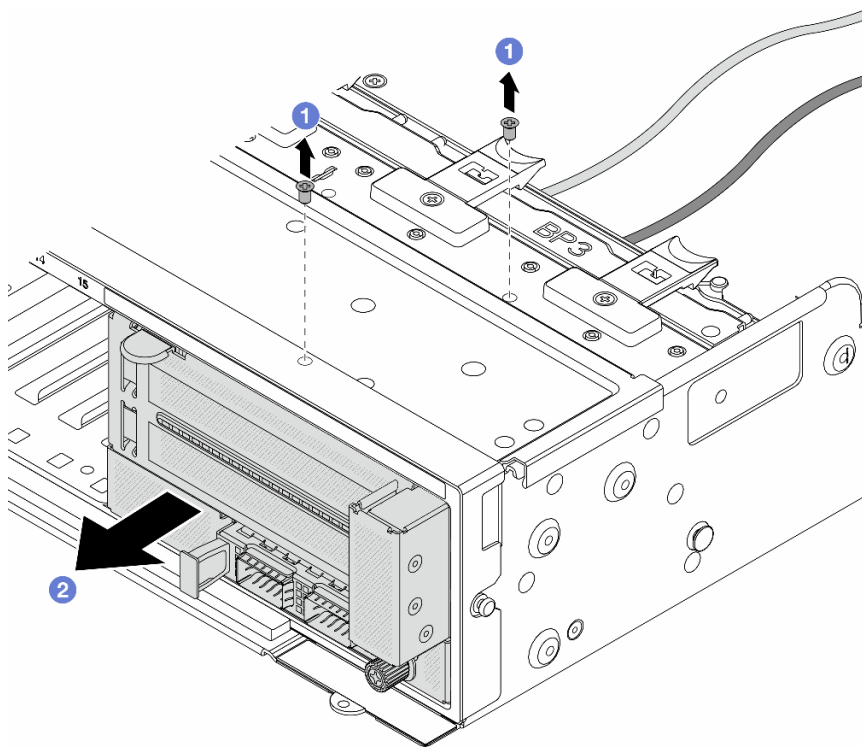


Figure 42. Removing the front adapter assembly

- a. ① Remove the screws that secure the assembly.
- b. ② Slide the assembly out of the front chassis.

Step 3. Lift the riser 5 assembly up off the front OCP assembly, and disconnect cables from the front OCP interposer card.



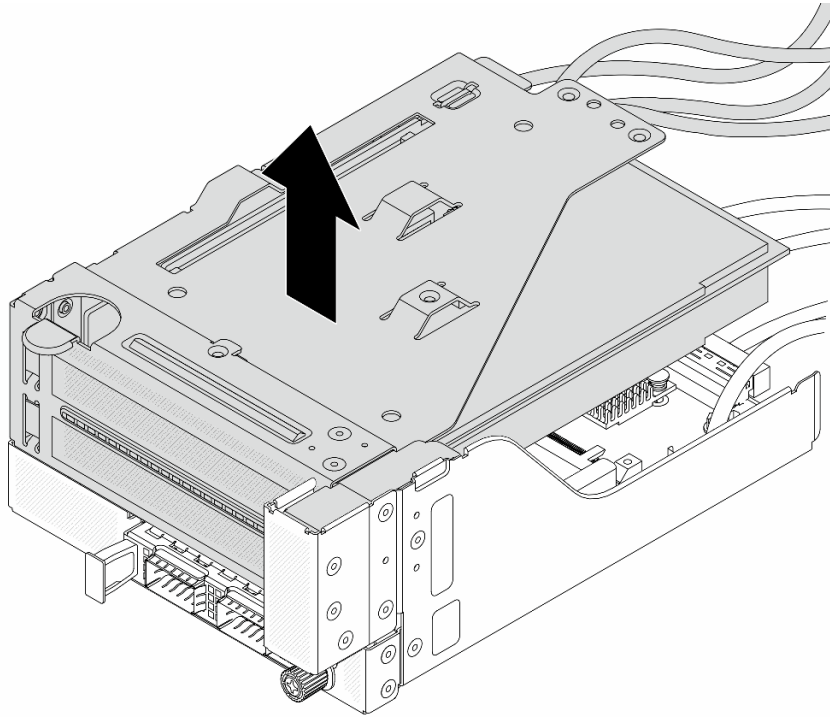


Figure 43. Lifting the riser 5 assembly

Step 4. Remove the PCIe adapter from the riser 5 cage.

**Note:** For ThinkSystem AMD X3522 10/25GbE DSFP28 2-port PCIe Ethernet Adapter, remove the screw that secures the adapter first.

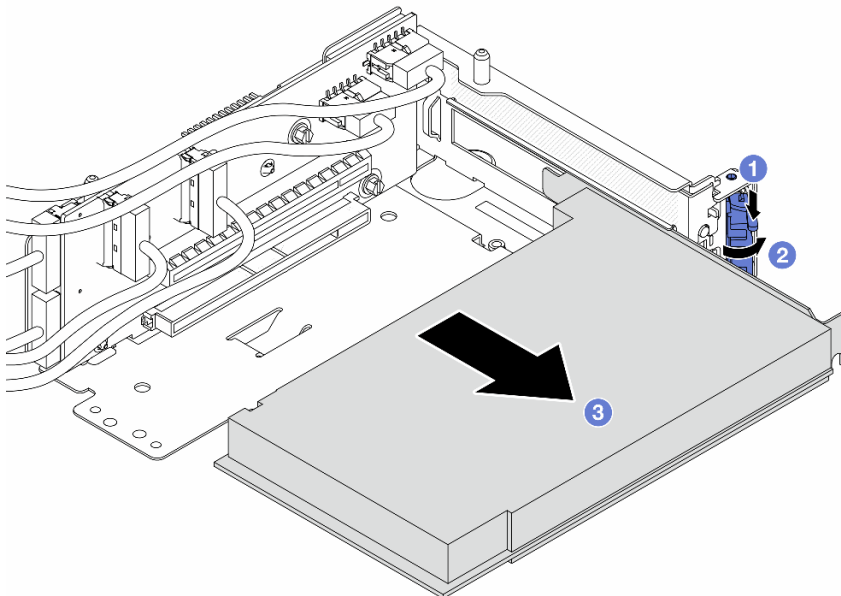


Figure 44. Removing the PCIe adapter from the riser 5 cage

- a. ① Press the retainer clip downward.
- b. ② Rotate the retention latch to the open position.

- c. ③ Grasp the PCIe adapter by its edges and carefully pull it out of the PCIe slot.

Step 5. Disconnect the cables from the riser card, and remove the riser card from the riser 5 cage.

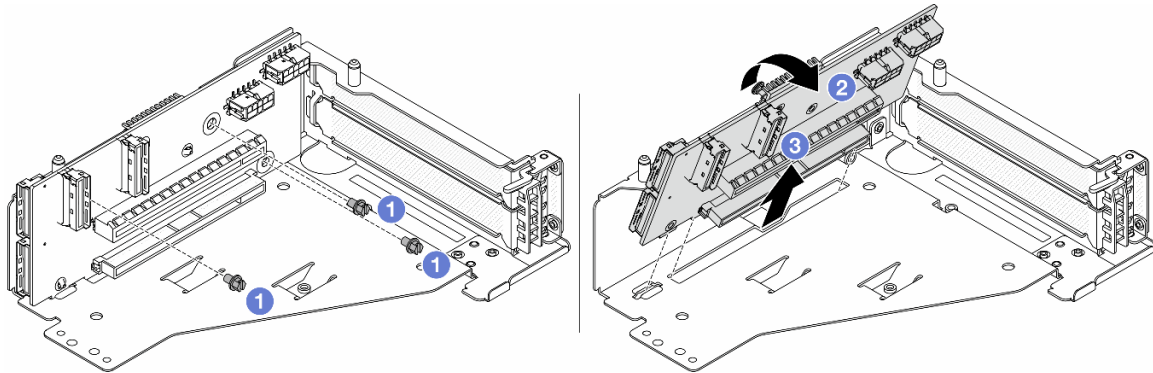


Figure 45. Removing the riser card from the riser 5 cage

- a. ① Remove the screws that secure the riser card.
- b. ② Rotate the riser card from the top to disengage it from the screw holes on the riser cage.
- c. ③ Lift the riser card out of the riser cage.

## After you finish

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

### Demo video

[Watch the procedure on YouTube](#)

## Install the front PCIe adapter and riser card

Follow instructions in this section to install the front PCIe adapter and riser 5 card.

### About this task

#### Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.
- For PCIe adapter installation rules, see [“PCIe slots and PCIe adapters” on page 6](#).

**Firmware and driver download:** You might need to update the firmware or driver after replacing a component.

- Go to <https://datacentersupport.lenovo.com/products/servers/thinksystem/sr655v3/7d9e/downloads/driver-list/> to see the latest firmware and driver updates for your server.

- Go to “Update the firmware” in *User Guide* or *System Configuration Guide* for more information on firmware updating tools.

## Procedure

- Step 1. Touch the static-protective package that contains the new part to any unpainted surface on the outside of the server. Then, take the new part out of the package and place it on a static-protective surface.
- Step 2. Install the riser card and connect the cables to the riser card. See [Chapter 2 “Internal cable routing” on page 233](#).

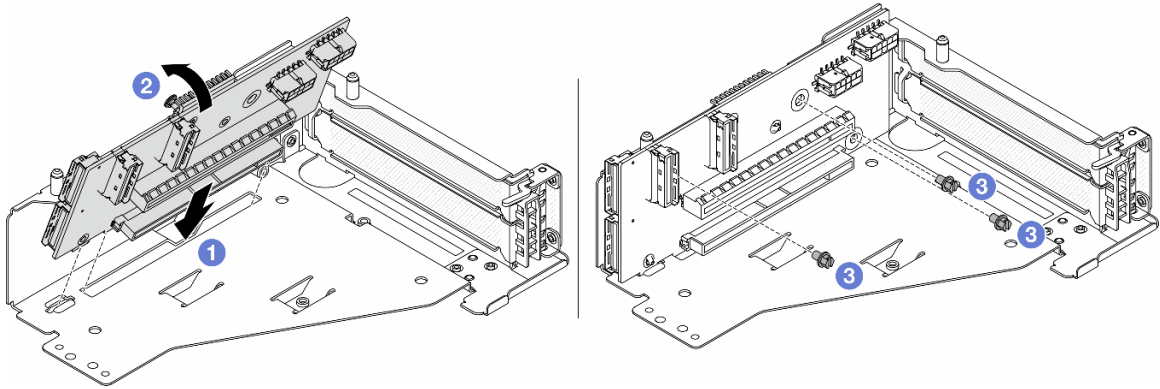


Figure 46. Installing the riser card

- 1 Insert the riser card into the slots in the riser cage.
- 1 Push the top of the riser card towards the riser cage so that the holes in the riser card engage with the holes on the riser cage.
- 2 Install the screws to secure the riser card into place.

- Step 3. Install the PCIe adapter to the riser 5 cage.

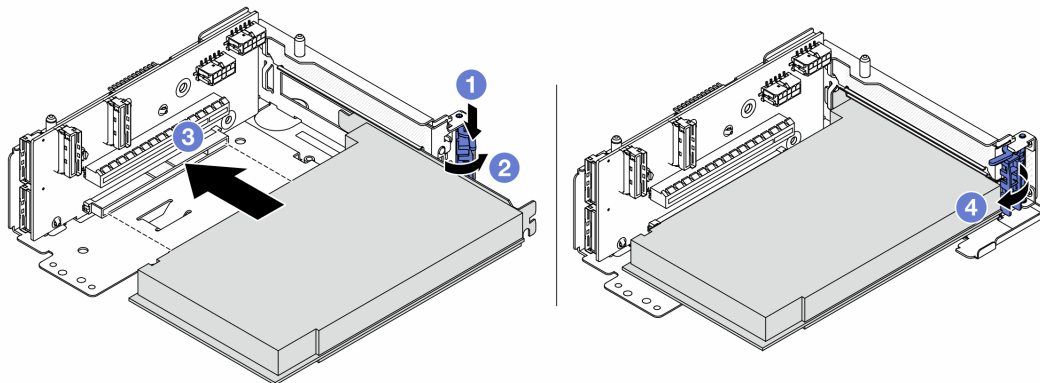


Figure 47. Installing the PCIe adapter to the riser 5 cage

- 1 Press the retainer clip downward.
- 2 Rotate the PCIe adapter retention latch to the open position.
- 3 Align the PCIe adapter with the PCIe slot on the riser card. Carefully press the PCIe adapter straight into the slot until it is securely seated and its bracket also is secured.

- d. 4 Close the retention latch.

**Note:** For ThinkSystem AMD X3522 10/25GbE DSFP28 2-port PCIe Ethernet Adapter, install the screw to secure the adapter before closing the retention latch if the server needs to be shipped.

Step 4. Install the riser 5 assembly on the front OCP assembly.

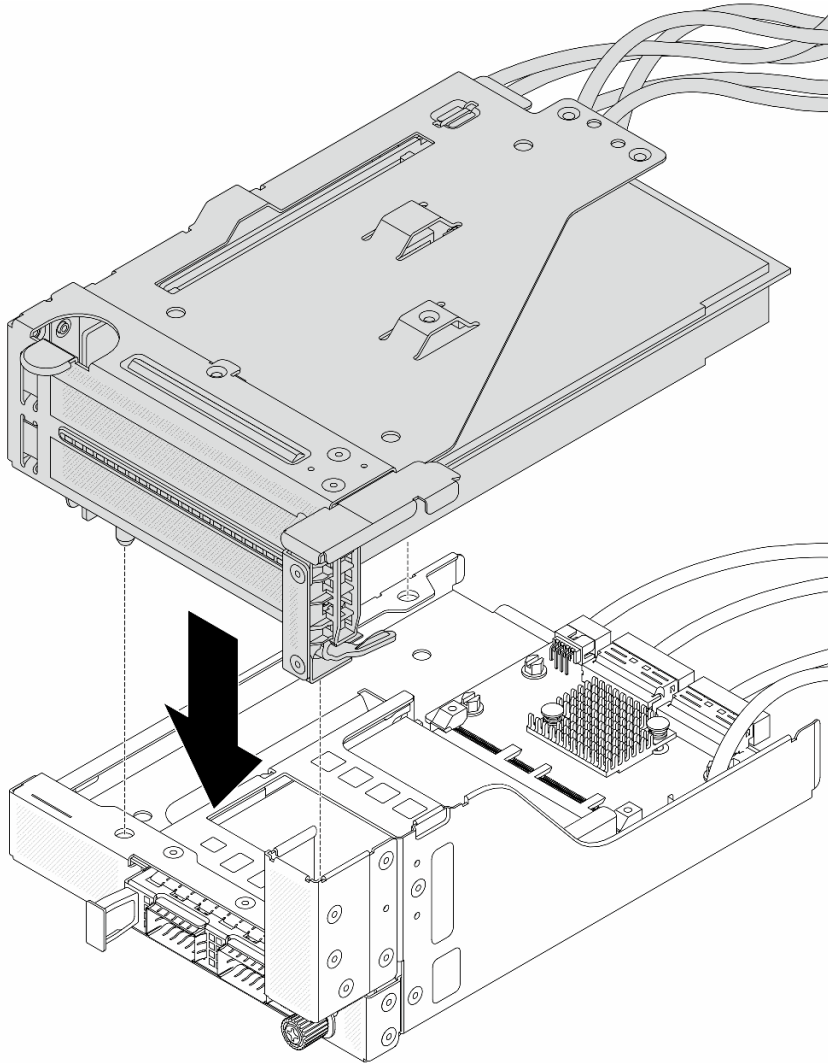


Figure 48. Installing the riser 5 assembly on the front OCP assembly

Step 5. Install the front adapter assembly.

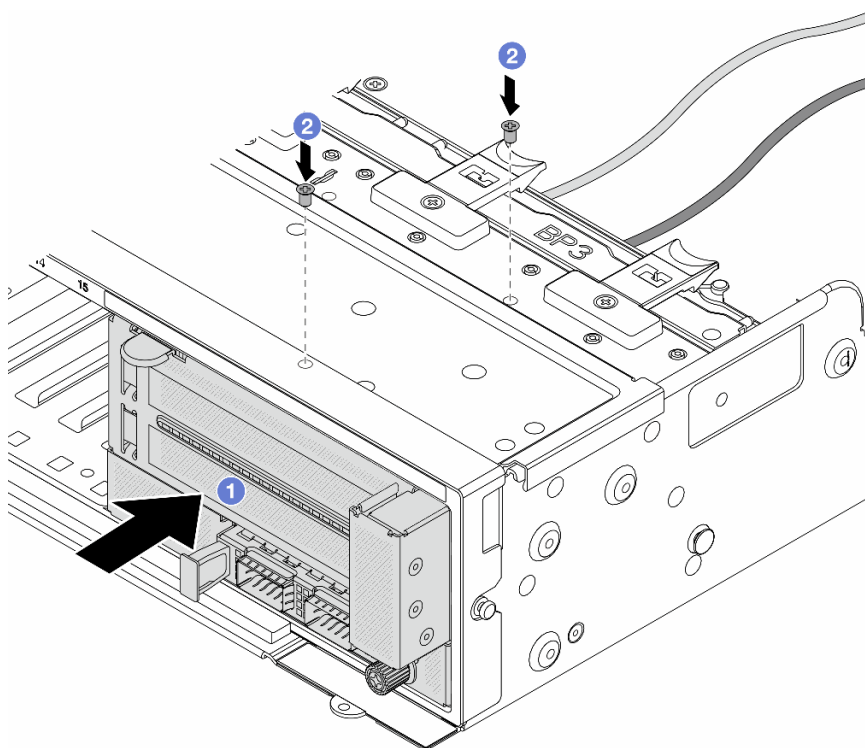


Figure 49. Installing the front adapter assembly

- a. ① Insert the front adapter assembly into the front chassis.
- b. ② Install the screws to secure the front adapter assembly in place.

Step 6. Connect the cables to the system board assembly and the rear OCP interposer card. See [Chapter 2 “Internal cable routing” on page 233](#).

Step 7. Install the system fan cage. See [“Install the system fan cage” on page 222](#).

Step 8. Install system fans. See [“Install a system fan” on page 219](#).

Step 9. Install the riser 1 assembly if you have removed it. See [“Install a rear riser assembly” on page 130](#).

## After you finish

Complete the parts replacement. See [“Complete the parts replacement” on page 231](#).

## Demo video

[Watch the procedure on YouTube](#)

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## Fan board replacement

Follow instructions in this section to remove and install the fan board.

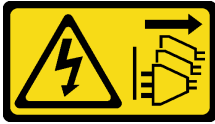
### Remove the fan board

Follow instructions in this section to remove the fan board.

### About this task

**Important:** This task must be operated by trained technicians that are certified by Lenovo Service. Do not attempt to remove or install it without proper training and qualification.

## **S002**



### **CAUTION:**

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

### **Attention:**

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.

## **Procedure**

Step 1. Make preparation for the task.

- a. Remove the top cover. See [“Remove the top cover” on page 228](#).
- b. If your server comes with an air baffle, remove it first. See [“Remove the air baffle” on page 23](#).
- c. If your server comes with a middle drive cage, remove it first. See [“Middle drive cage and drive backplane replacement” on page 114](#).
- d. Remove system fans. See [“Remove a system fan” on page 217](#).
- e. Remove the system fan cage. See [“Remove the system fan cage” on page 221](#).
- f. (Optional) If your server comes with a T-shape heat sink, remove it first. See [“Remove a heat sink” on page 147](#).
- g. Remove the system board assembly out of chassis. See [“Remove the system I/O board or processor board” on page 209](#).
- h. Disconnect fan power and fan sideband cables from the fan board. See [“Connections between the processor board and fan board” on page 272](#).
- i. Move or disconnect other cables that go right over the fan board.

Step 2. Remove the fan board.

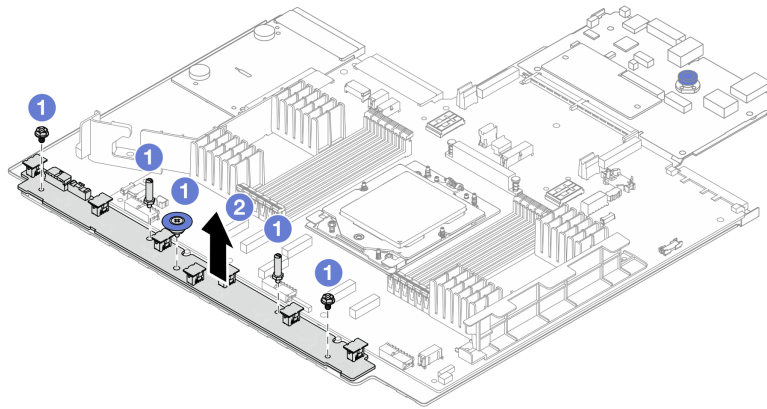


Figure 50. Fan board removal

- a. ① Remove the screws from the fan board.
- b. ② Gently hold and lift the fan board from the system board tray.

## After you finish

- If you are replacing the fan board, install a new fan board. See [“Install the fan board” on page 63](#).
- If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

## Demo video

[Watch the procedure on YouTube](#)

## Install the fan board

Follow instructions in this section to install the fan board.

## About this task

**Important:** This task must be operated by trained technicians that are certified by Lenovo Service. Do not attempt to remove or install it without proper training and qualification.

### Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.

## Procedure



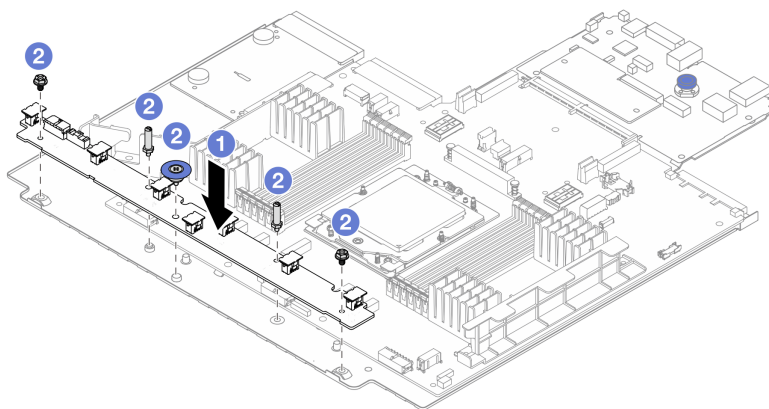


Figure 51. Fan board installation

- Step 1. ① Gently hold and lower the fan board into the system board tray.
- Step 2. ② Install the screws to secure the fan board.
- Step 3. Connect the fan power and fan sideband cables. See [“Connections between the processor board and fan board” on page 272.](#)

## After you finish

1. Install the system board assembly into the chassis. See [“Install the system I/O board or processor board” on page 212.](#)
2. Install the fan cage. See [“Install the system fan cage” on page 222.](#)
3. Install the system fans. See [“Install a system fan” on page 219.](#)
4. Install the T-shape heat sink if have removed it. See [“Install a heat sink” on page 152.](#)
5. Install the middle drive cage if you have removed it. See [“Middle drive cage and drive backplane replacement” on page 114.](#)
6. Install the air baffle if you have removed it. See [“Install the air baffle” on page 25.](#)
7. Complete the parts replacement. See [“Complete the parts replacement” on page 231.](#)

## Demo video

[Watch the procedure on YouTube](#)

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## Front drive backplane replacement

Follow instructions in this section to remove and install a front drive backplane.

- [“Remove the front 2.5-inch drive backplane” on page 64](#)
- [“Install the front 2.5-inch drive backplane” on page 67](#)
- [“Remove the front 3.5-inch drive backplane” on page 70](#)
- [“Install the front 3.5-inch drive backplane” on page 71](#)

## Remove the front 2.5-inch drive backplane

Follow instructions in this section to remove the front 2.5-inch drive backplane.



## About this task

### Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).
- Before you remove or make changes to drives, drive controllers (including controllers that are integrated on the system board assembly), drive backplanes or drive cables, back up all important data that is stored on drives.
- Before you remove any component of a RAID array (drive, RAID card, etc.), back up all RAID configuration information.
- If one or more NVMe solid-state drives are to be removed, it is recommended to disable them beforehand via the operating system.
- To ensure that there is adequate system cooling, do not operate the server for more than two minutes without either a drive or a drive filler installed in each bay.

### Procedure

**Note:** If the cables connected to the backplane are easy to disconnect, you can perform step 3 before step 2.

Step 1. Make preparation for the task.

- a. Remove all the installed drives and fillers (if any) from the drive bays. See [“Remove a hot-swap drive” on page 87](#).
- b. If the server is installed in a rack, slide the server out on its rack slide rails to gain access to the top cover, or remove the server from the rack. See [“Remove the server from rack” on page 15](#).
- c. Remove the top cover. See [“Remove the top cover” on page 228](#).
- d. Remove the system fan cage for easier operation. See [“Remove the system fan cage” on page 221](#).
- e. Remove the air baffle if needed. See [“Remove the air baffle” on page 23](#).

Step 2. Remove the 2.5-inch drive backplane.

**Note:** Depending on the specific type, your backplane might look different from the illustration.

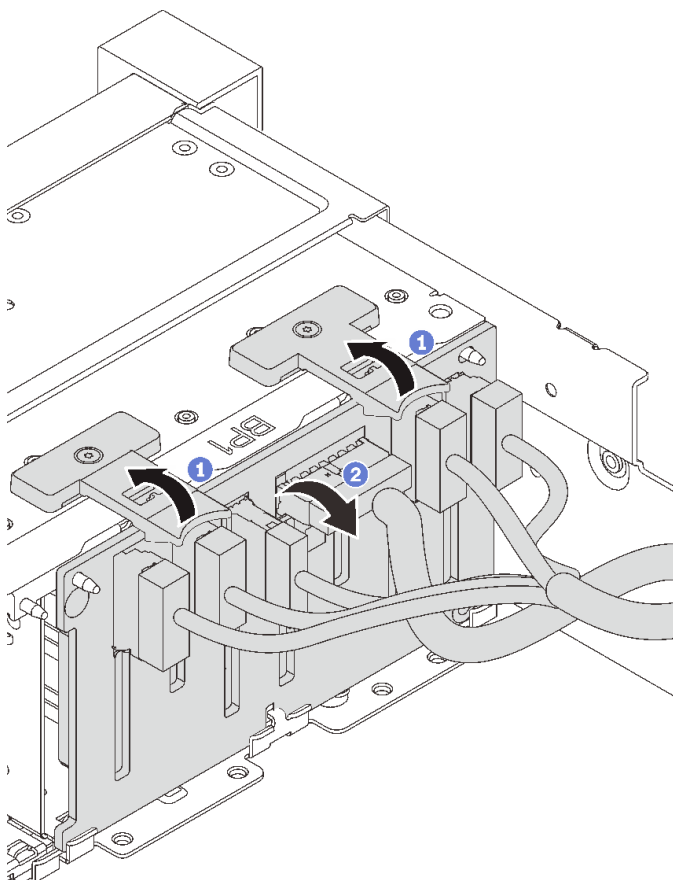


Figure 52. Removing the 2.5-inch drive backplane

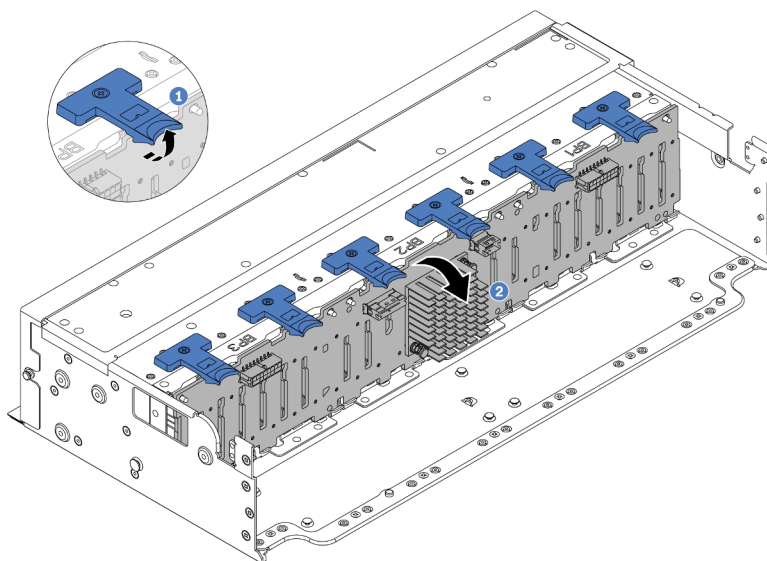


Figure 53. Removing the 24-bay drive backplane

- a. ① Lift the release tabs.
- b. ② Rotate the backplane from the top to disengage it from the two pins on the chassis.

Step 3. Record the cable connections on the backplane and then disconnect all cables from the backplane.

## After you finish

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

### Demo video

[Watch the procedure on YouTube](#)

## Install the front 2.5-inch drive backplane

Follow instructions in this section to install the front 2.5-inch drive backplane.

### About this task

The server supports up to three 2.5-inch drive backplanes of below types. Depending on the backplane type and quantity, the installation location of the backplanes varies.

- 2.5-inch SAS/SATA 8-bay backplane
- 2.5-inch AnyBay 8-bay backplane
- 2.5-inch SAS/SATA 24-bay expander backplane

The following table lists the supported backplane combinations. Install the backplane according to your server configuration.

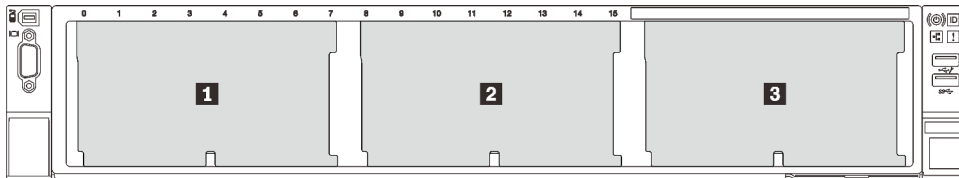


Figure 54. Drive backplane numbering

Back-plane quantity	Backplane 1	Backplane 2	Backplane 3
1	<ul style="list-style-type: none"><li>• SAS/SATA 8-bay</li><li>• AnyBay 8-bay</li></ul>		
1	24-bay expander backplane		
2	SAS/SATA 8-bay	<ul style="list-style-type: none"><li>• SAS/SATA 8-bay</li><li>• AnyBay 8-bay</li></ul>	
	AnyBay 8-bay	AnyBay 8-bay	
3	SAS/SATA 8-bay	SAS/SATA 8-bay	<ul style="list-style-type: none"><li>• SAS/SATA 8-bay</li><li>• AnyBay 8-bay</li></ul>
	AnyBay 8-bay	AnyBay 8-bay	AnyBay 8-bay

**Attention:**

- Read “[Installation Guidelines](#)” on page 1 and “[Safety inspection checklist](#)” on page 2 to ensure that you work safely.
- To avoid damage to the drive connectors, make sure that the server top cover is in place and fully closed whenever you install or remove a drive.
- To make sure that there is adequate system cooling, do not operate the server for more than two minutes without either a drive or a drive bay filler installed in each bay.
- Before you make changes to drives, drive controllers (including controllers that are integrated on the system board assembly), drive backplanes, or drive cables, back up all important data that is stored on drives.

**Firmware and driver download:** You might need to update the firmware or driver after replacing a component.

- Go to <https://datacentersupport.lenovo.com/products/servers/thinksystem/sr655v3/7d9e/downloads/driver-list/> to see the latest firmware and driver updates for your server.
- Go to “Update the firmware” in *User Guide* or *System Configuration Guide* for more information on firmware updating tools.

**Procedure**

**Note:** If the cables are easy to connect to the backplane, you can perform step 3 before step 2.

- Step 1. Touch the static-protective package that contains the new part to any unpainted surface on the outside of the server. Then, take the new part out of the package and place it on a static-protective surface.
- Step 2. Connect the cables to the backplane. See [Chapter 2 “Internal cable routing” on page 233](#).
- Step 3. Install the 2.5-inch drive front backplane.

**Note:** Depending on the specific type, your backplane might look different from the illustration.

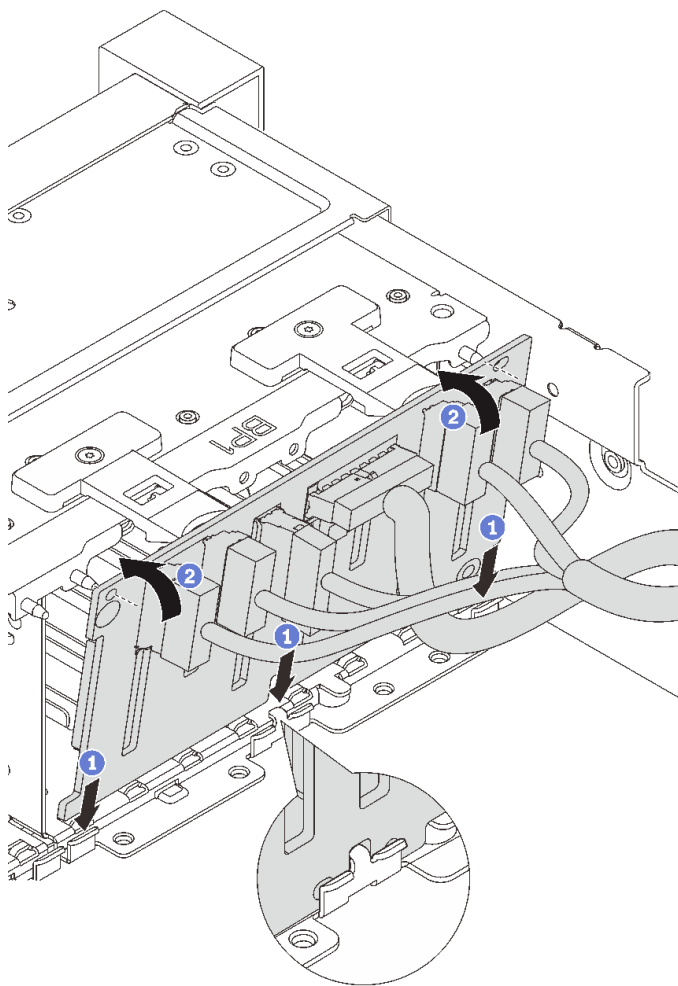


Figure 55. Installing the 2.5-inch drive backplane

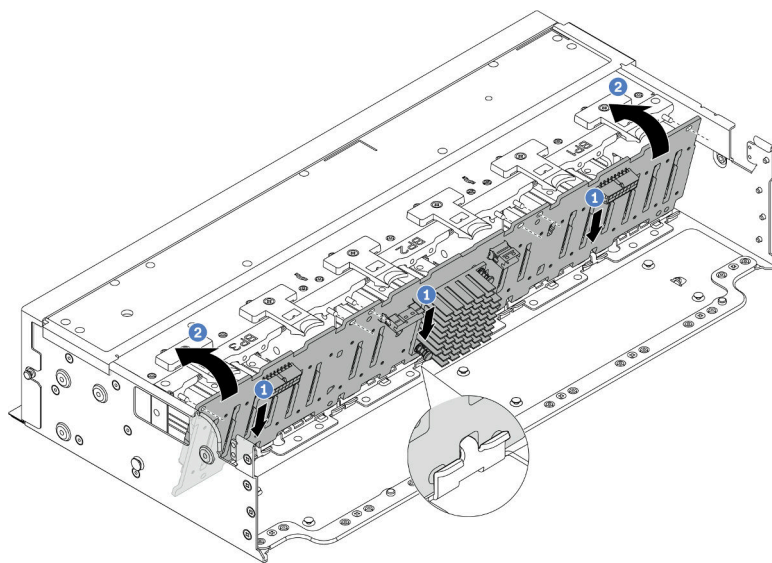


Figure 56. Installing the 24-bay expander backplane

- a. ❶ Align the bottom of the backplane with the slots on of the chassis, and lower the backplane into the chassis.
- b. ❷ Rotate the backplane to the vertical position. Align the holes in the backplane with the pins on the chassis, and press the backplane into position. The release tabs will secure the backplane in place.

## After you finish

1. Reinstall all the drives and fillers (if any) into the drive bays. See [“Install a hot-swap drive” on page 88](#).
2. Reinstall the fan cage. See [“Install the system fan cage” on page 222](#).
3. Reinstall the air baffle if you have removed it. See [“Install the air baffle” on page 25](#).
4. Complete the parts replacement. See [“Complete the parts replacement” on page 231](#).

## Demo video

[Watch the procedure on YouTube](#)

## Remove the front 3.5-inch drive backplane

Follow instructions in this section to remove the front 3.5-inch drive backplane.

### About this task

#### Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).
- Before you remove or make changes to drives, drive controllers (including controllers that are integrated on the system board assembly), drive backplanes or drive cables, back up all important data that is stored on drives.
- Before you remove any component of a RAID array (drive, RAID card, etc.), back up all RAID configuration information.
- If one or more NVMe solid-state drives are to be removed, it is recommended to disable them beforehand via the operating system.
- To ensure that there is adequate system cooling, do not operate the server for more than two minutes without either a drive or a drive filler installed in each bay.

## Procedure

**Note:** If the cables connected to the backplane are easy to disconnect, you can perform step 3 before step 2.

Step 1. Make preparation for the task.

- a. Remove all the installed drives and fillers (if any) from the drive bays. See [“Remove a hot-swap drive” on page 87](#).
- b. If the server is installed in a rack, slide the server out on its rack slide rails to gain access to the top cover, or remove the server from the rack. See [“Remove the server from rack” on page 15](#).
- c. Remove the top cover. See [“Remove the top cover” on page 228](#).

- d. Remove the system fan cage for easier operation. See [“Remove the system fan cage” on page 221](#).
- e. Remove the air baffle if needed. See [“Remove the air baffle” on page 23](#).

Step 2. Remove the 3.5-inch drive backplane.

**Note:** Depending on the specific type, your backplane might look different from the illustration.

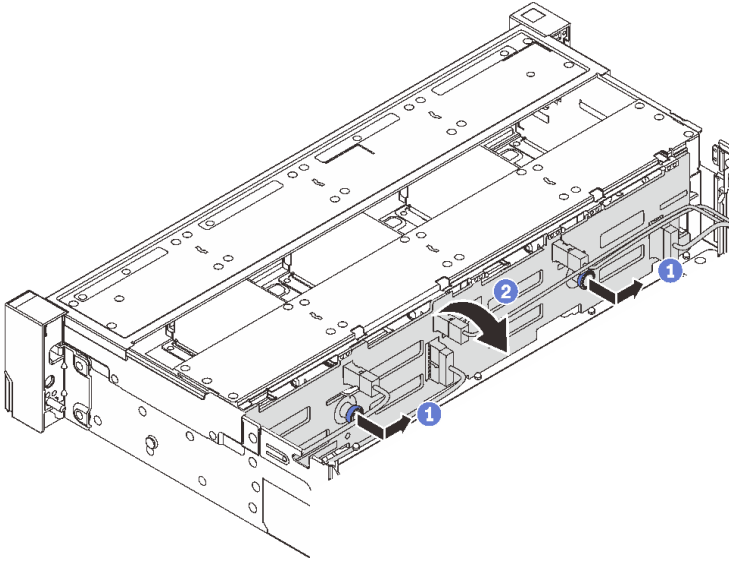


Figure 57. Removing the 3.5-inch drive backplane

- a. **1** Pull out the plungers and slightly slide the backplane to the side as shown.
- b. **2** Rotate the backplane down to release it from the four hooks on the chassis. Then, carefully lift the backplane out of the chassis.

Step 3. Record the cable connections on the backplane and then disconnect all cables from the backplane.

## After you finish

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

## Demo video

[Watch the procedure on YouTube](#)

## Install the front 3.5-inch drive backplane

Follow instructions in this section to install the front 3.5-inch drive backplane.

## About this task

The server supports one of the following backplanes. The installation procedure for the backplanes is the same.

- 8 x 3.5-inch SAS/SATA backplane

- 12 x 3.5-inch SAS/SATA backplane
- 12 x 3.5-inch AnyBay backplane
- 12 x 3.5-inch SAS/SATA expander backplane

**Attention:**

- Read “[Installation Guidelines](#)” on page 1 and “[Safety inspection checklist](#)” on page 2 to ensure that you work safely.
- To avoid damage to the drive connectors, make sure that the server top cover is in place and fully closed whenever you install or remove a drive.
- To make sure that there is adequate system cooling, do not operate the server for more than two minutes without either a drive or a drive bay filler installed in each bay.
- Before you make changes to drives, drive controllers (including controllers that are integrated on the system board assembly), drive backplanes, or drive cables, back up all important data that is stored on drives.

**Firmware and driver download:** You might need to update the firmware or driver after replacing a component.

- Go to <https://datacentersupport.lenovo.com/products/servers/thinksystem/sr655v3/7d9e/downloads/driver-list/> to see the latest firmware and driver updates for your server.
- Go to “Update the firmware” in *User Guide* or *System Configuration Guide* for more information on firmware updating tools.

## Procedure

**Note:** If the cables are easy to connect to the backplane, you can perform step 3 before step 2.

- Step 1. Touch the static-protective package that contains the new part to any unpainted surface on the outside of the server. Then, take the new part out of the package and place it on a static-protective surface.
- Step 2. Connect the cables to the backplane. See [Chapter 2 “Internal cable routing” on page 233](#).
- Step 3. Install the 3.5-inch drive backplane.



**Note:** Depending on the specific type, your backplane might look different from the illustration.

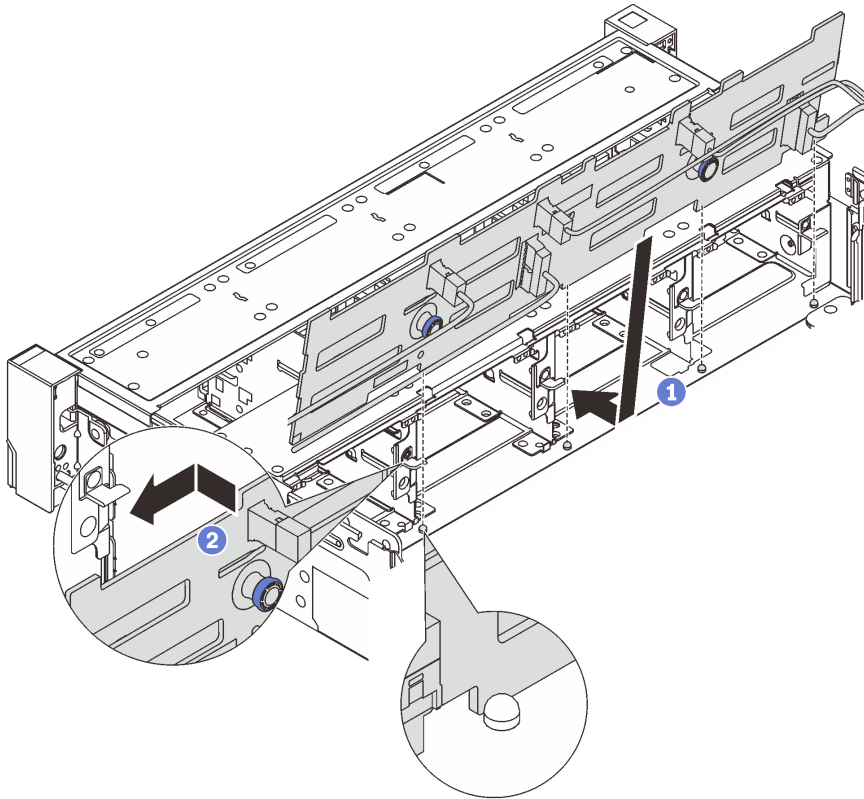


Figure 58. Installing the 3.5-inch drive backplane

- a. ① Align the backplane with the chassis and lower it into the chassis. Then, put the backplane into place with it leaning backward slightly.
- b. ② Rotate the backplane to vertical position to ensure that the four hooks on the chassis pass through the corresponding holes in the backplane. Then, slide the new backplane as shown until it is secured into place.

## After you finish

1. Reinstall all the drives and fillers (if any) into the drive bays. See [“Install a hot-swap drive” on page 88](#).
2. Reinstall the fan cage. See [“Install the system fan cage” on page 222](#).
3. Reinstall the air baffle if you have removed it. See [“Install the air baffle” on page 25](#).
4. Complete the parts replacement. See [“Complete the parts replacement” on page 231](#).

## Demo video

[Watch the procedure on YouTube](#)

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## Front I/O module replacement

Follow instructions in this section to remove and install the front I/O module.

The front I/O module varies by model. The front I/O module for most models is on the right rack latch. The front I/O module on media bay is supported only in the following server models:

- Server models with eight 2.5-inch front drive bays
- Server models with sixteen 2.5-inch front drive bays

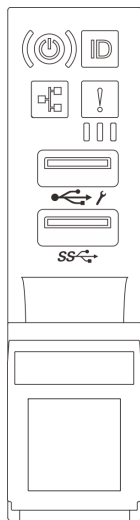


Figure 59. Front I/O module (on rack latch)

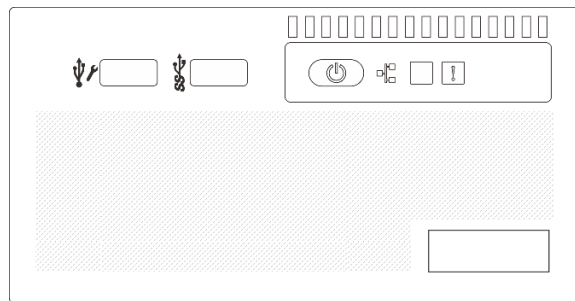
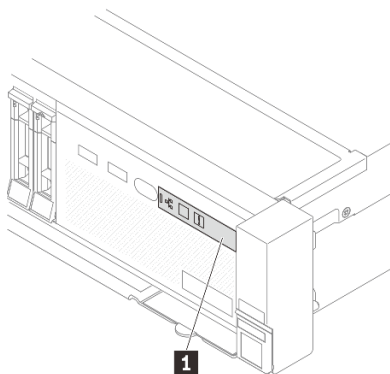
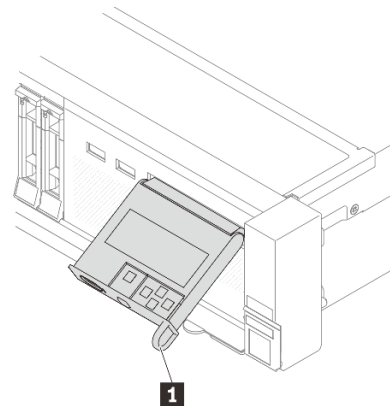


Figure 60. Front I/O module (on media bay)

There are two types of front I/O modules on the media bay. This section uses the front I/O module with the front operator panel as an example for illustration. The procedure is the same for the other front I/O module.



**1** Front operator panel without LCD display



**1** Integrated Diagnostics Panel with LCD display

To replace the front I/O module on the rack latch, see [“Rack latches replacement” on page 155](#).

To replace the front I/O module on the media bay:

- [“Remove the front I/O module” on page 74](#)
- [“Install the front I/O module” on page 77](#)

## Remove the front I/O module

Follow instructions in this section to remove the front I/O module.

## About this task

### Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.

### Procedure

Step 1. Make preparation for the task.

- a. If the security bezel is installed, remove it. See [“Remove the security bezel” on page 199](#).
- b. If the server is installed in a rack, slide the server out on its rack slide rails to gain access to the top cover, or remove the server from the rack. See [“Remove the server from rack” on page 15](#).
- c. Remove the top cover. See [“Remove the top cover” on page 228](#).
- d. Remove the air baffle. See [“Remove the air baffle” on page 23](#).

Step 2. Disconnect the cables of the front I/O module from the processor board.

### Notes:

- If you need to disconnect cables from the system board assembly, disengage all latches or release tabs on cable connectors first. Failing to release the tab before removing the cables will damage the cable sockets on the system board assembly. Any damage to the cable sockets might require replacing the processor board or system I/O board.
- The connectors on your system board assembly might look different from those in the illustration, but the removal procedure is the same.
  1. Press the release tab to release the connector.
  2. Disengage the connector from the cable socket.

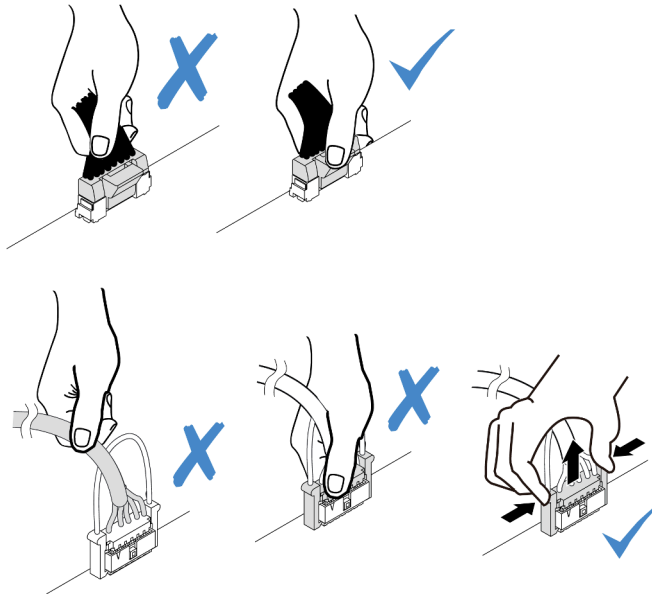


Figure 61. Disconnecting cables from the system board assembly

Step 3. Remove the front I/O module from the front chassis.

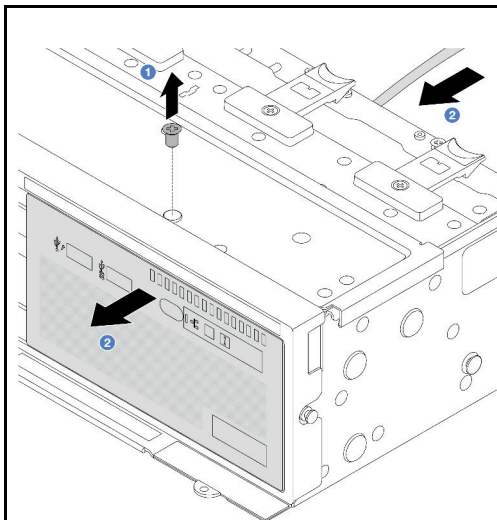


Figure 62. Front I/O module with the front operator panel

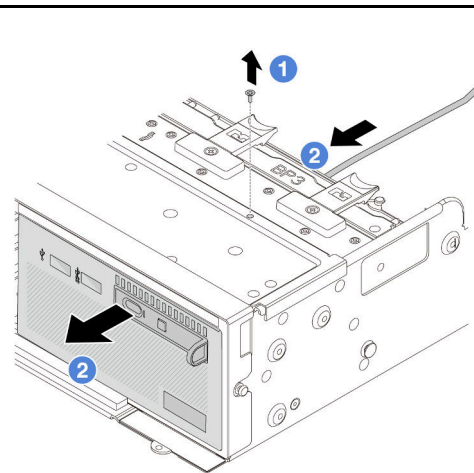


Figure 63. Front I/O module with the integrated diagnostics panel

- a. 1 Remove the screw that secure the front I/O module.
- b. 2 Slide the media bay out of the front chassis.

Step 4. (Optional) If you are replacing the Integrated Diagnostics Panel, remove the diagnostics panel from the front I/O module.

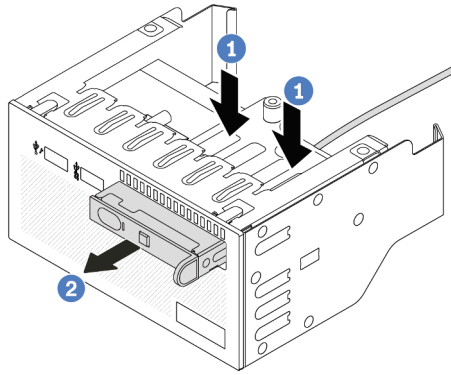


Figure 64. Removing the Integrated Diagnostics Panel

- a. ① Press down the clips as shown.
- b. ② Pull the diagnostics panel by its handle to get it out of its assembly.

## After you finish

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

### Demo video

[Watch the procedure on YouTube](#)

## Install the front I/O module

Follow instructions in this section to install the front I/O module.

### About this task

#### Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.

### Procedure

- Step 1. Touch the static-protective package that contains the new part to any unpainted surface on the outside of the server. Then, take the new part out of the package and place it on a static-protective surface.
- Step 2. (Optional) If you are replacing the integrated diagnostics panel, insert the diagnostics panel into the front I/O module. Ensure that the panel is fully seated into the assembly.

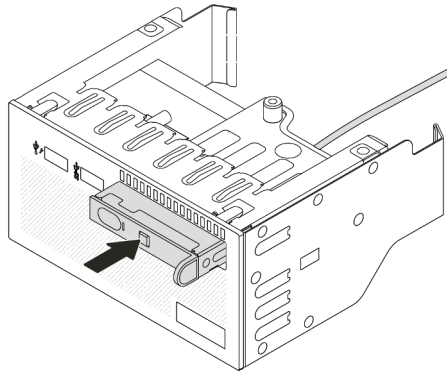
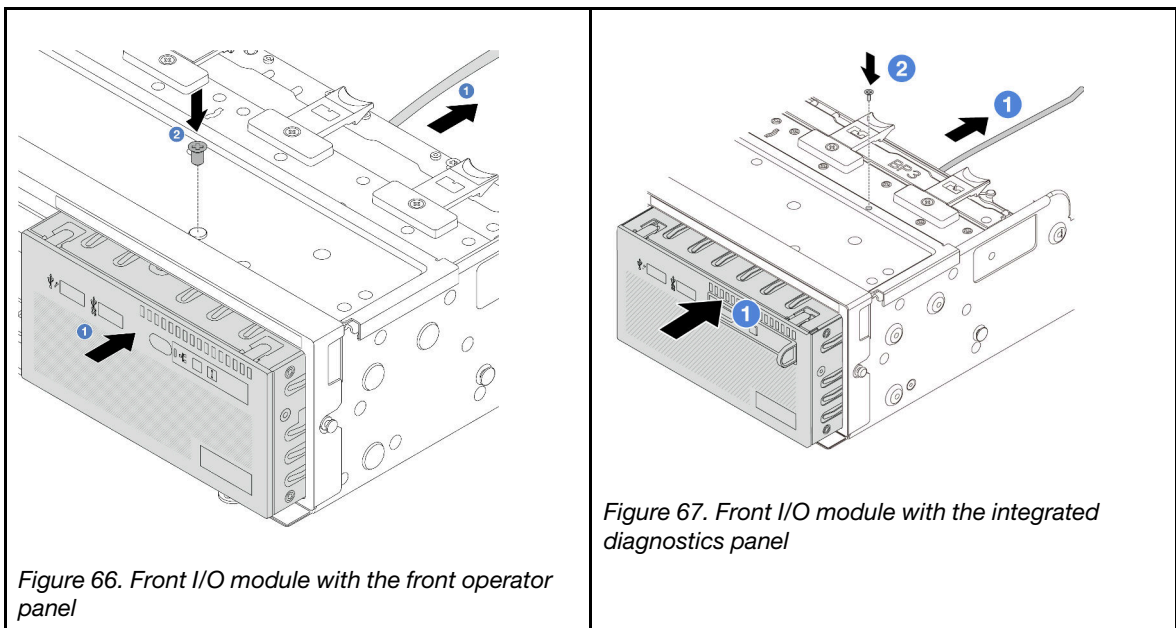


Figure 65. Installing the Integrated Diagnostics Panel

Step 3. Install the front I/O module.



- a. 1 Insert the front I/O module into the front chassis.
- b. 2 Install the screw to secure the front I/O module in place.

## After you finish

1. Connect the cables of the front I/O module to the processor board. See [Chapter 2 “Internal cable routing” on page 233](#).
2. Complete the parts replacement. See [“Complete the parts replacement” on page 231](#).

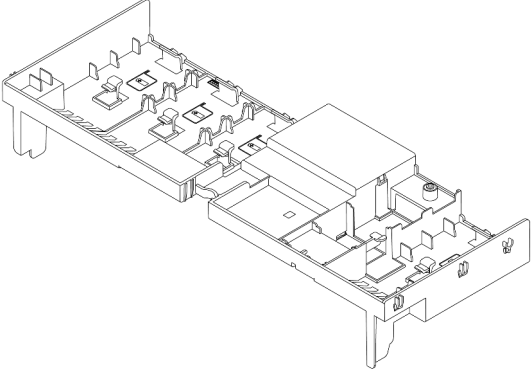
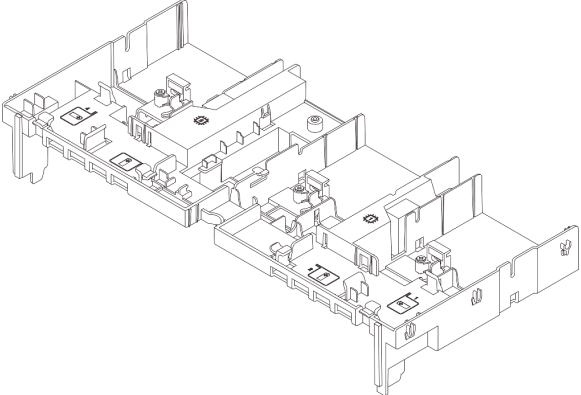
## Demo video

[Watch the procedure on YouTube](#)

## GPU replacement

Follow instructions in this section to remove and install a GPU adapter.

- [“Remove a GPU adapter” on page 79](#)
- [“Install a GPU adapter” on page 82](#)

Air baffle	Supported GPU adapter
 <p data-bbox="199 783 505 808"><i>Figure 68. Standard air baffle</i></p>	<p data-bbox="841 338 1209 363">Half length, low profile, single-wide</p>
 <p data-bbox="199 1272 461 1297"><i>Figure 69. GPU Air baffle</i></p>	<p data-bbox="841 831 1209 856">Full length, full height, double-wide</p>

## Remove a GPU adapter

Follow instructions in this section to remove a GPU adapter.

### About this task

#### Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.
- Depending on the specific type, your GPU adapter might look different from the illustration in this topic.

## Procedure

Step 1. Make preparation for the task.

- a. If the server is installed in a rack, slide the server out on its rack slide rails to gain access to the top cover, or remove the server from the rack. See [“Remove the server from rack” on page 15](#).
- b. Remove the top cover. See [“Remove the top cover” on page 228](#).

Step 2. Remove the riser assembly that has the GPU adapter installed.

### GPU adapter on riser 1 or 2 assembly

**Note:** The following uses riser 1 assembly as an example for illustration. The replacement procedure is the same for riser 2 assembly.

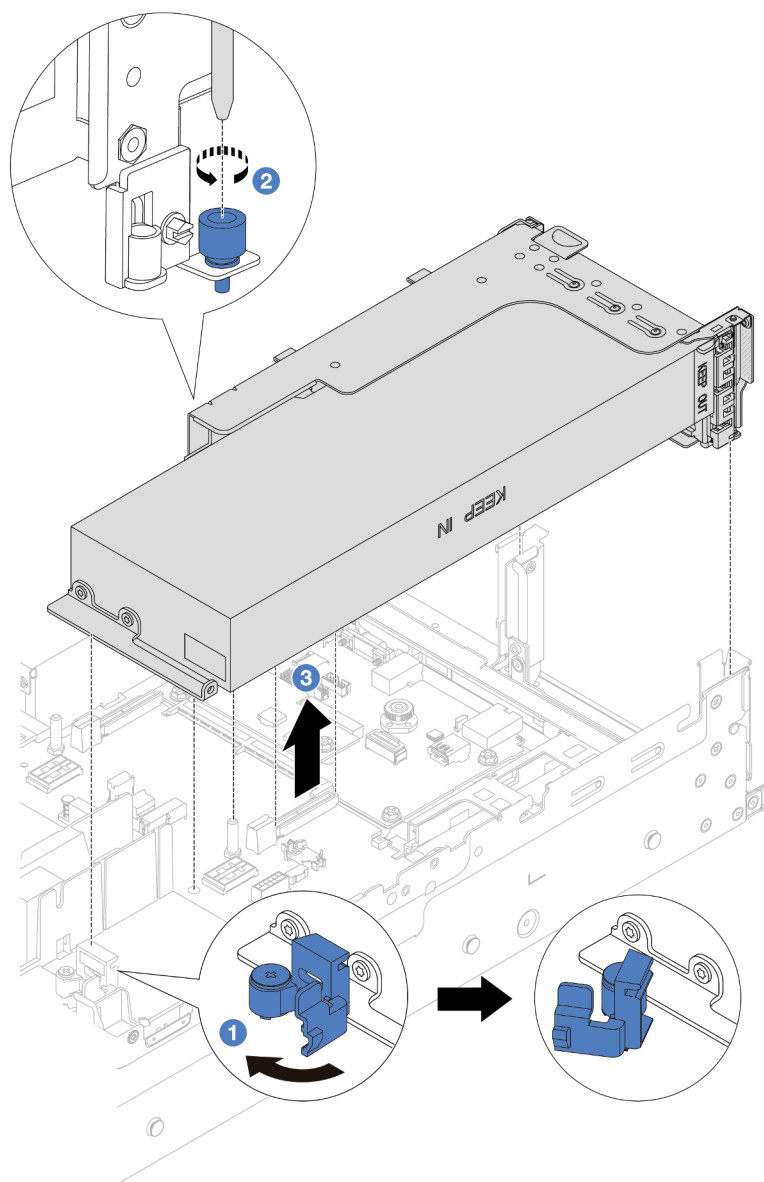


Figure 70. Removing the riser 1 assembly with GPU adapter



- a. ① Open the blue latch on the GPU air baffle.
- b. ② Loosen the screw that secures the riser assembly.
- c. ③ Grasp the riser assembly by its edges and carefully lift it straight up and off the chassis.

#### GPU adapter on riser 3 assembly

- a. Open the blue latch on the GPU air baffle.
- b. Slightly lift the riser 3 assembly up, and remove the air baffle. See [“Remove the air baffle” on page 23](#).
- c. Disconnect riser 3 and GPU adapter cables from the processor board.

#### Notes:

- If you need to disconnect cables from the system board assembly, disengage all latches or release tabs on cable connectors first. Failing to release the tab before removing the cables will damage the cable sockets on the system board assembly. Any damage to the cable sockets might require replacing the processor board or system I/O board.
- The connectors on your system board assembly might look different from those in the illustration, but the removal procedure is the same.
  1. Press the release tab to release the connector.
  2. Disengage the connector from the cable socket.

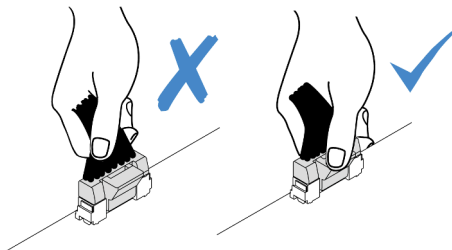


Figure 71. Disconnecting cables from the system board assembly

- d. Remove the riser 3 assembly. See [“Remove a rear riser assembly” on page 122](#).

Step 3. Disconnect the power cable from the GPU adapter.

Step 4. Remove the GPU adapter from the riser bracket.

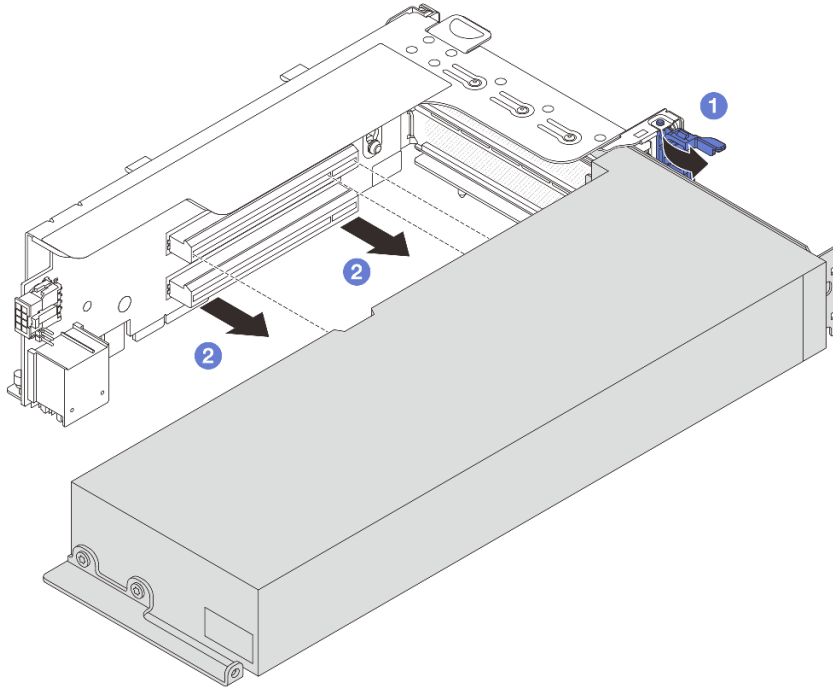


Figure 72. Removing the GPU adapter

- a. 1 Rotate the GPU adapter retention latch to the open position.
- b. 2 Grasp the GPU adapter by its edges and carefully pull it out of the PCIe slot.

## After you finish

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

### Demo video

[Watch the procedure on YouTube](#)

## Install a GPU adapter

Follow instructions in this section to install a GPU adapter.

### About this task

#### Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.
- GPU adapters are supported on some server models with requirements. See [“Thermal rules” on page 11](#).

- All installed GPU adapters must be identical.

## Procedure

- Step 1. Touch the static-protective package that contains the new part to any unpainted surface on the outside of the server. Then, take the new part out of the package and place it on a static-protective surface.
- Step 2. Locate the appropriate PCIe slot for the new GPU adapter. See [“PCIe slots and PCIe adapters” on page 6](#).
- Step 3. Install the GPU adapter into the PCIe slot on the riser card.

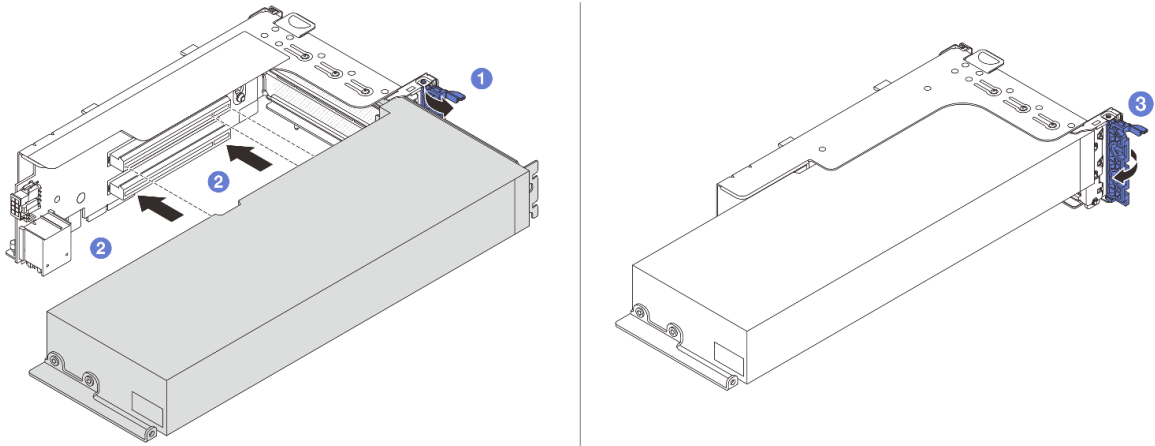
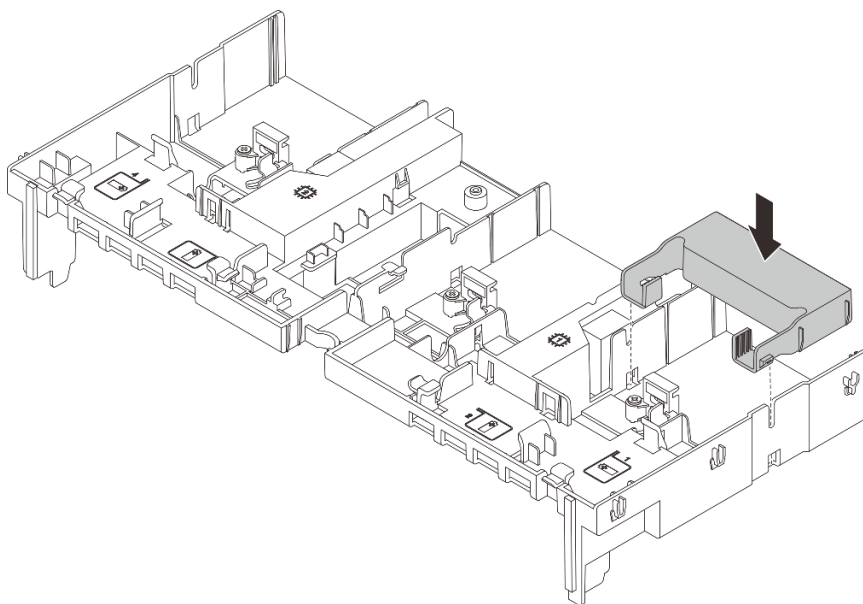


Figure 73. Installing the GPU adapter

- a. ① Open the blue latch on the riser cage.
  - b. ② Align the GPU adapter with the PCIe slot on the riser card. Then, carefully press the GPU adapter straight into the slot until it is securely seated.
  - c. ③ Close the blue latch.
- Step 4. Connect the GPU power cable to the GPU adapter. See [Chapter 2 “Internal cable routing” on page 233](#).
  - Step 5. (Optional) Install an add-on air baffle on the GPU air baffle.

**Note:** If a single-wide FHFL GPU adapter is to be installed but the adjacent slot will be left empty or installed with a half-length adapter, you need to install an add-on air baffle on the GPU air baffle.



*Figure 74. Installing an add-on air baffle*

Step 6. Install the riser assembly with the GPU adapter.

**GPU adapter on riser 1 or 2 assembly**

**Note:** The following uses riser 1 assembly as an example for illustration. The replacement procedure is the same for riser 2 assembly.

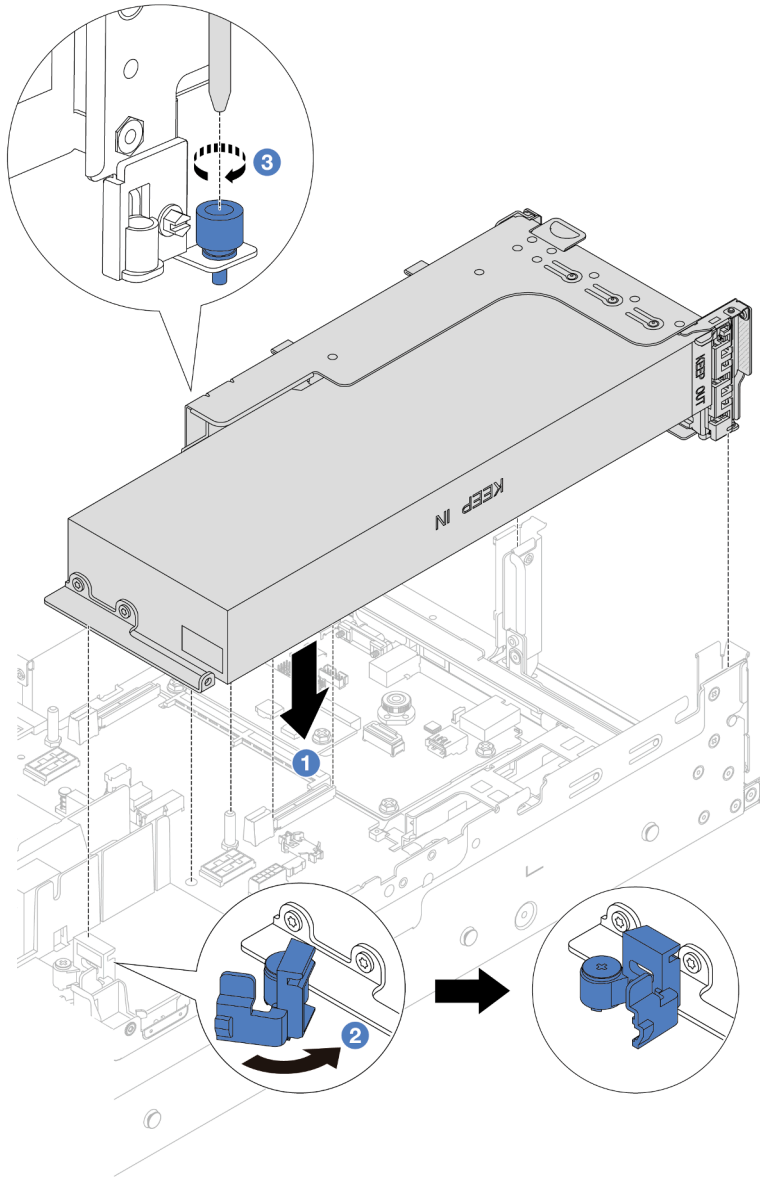


Figure 75. Installing the riser 1 assembly with GPU adapter

- a. ① Align the riser card with the PCIe slot on the processor board. Carefully press the riser card straight into the slot until it is securely seated.
- b. ② Open the blue latch on the GPU air baffle and fix the end of the GPU adapter. Then, close the blue latch.
- c. ③ Tighten the screw to fix the riser cage.

#### GPU adapter on riser 3 assembly

- a. Connect cables from the riser 3 and GPU adapter to the processor board. See [Chapter 2 “Internal cable routing” on page 233](#).
- b. Install the GPU air baffle. See [“Install the air baffle” on page 25](#).
- c. Install the riser 3 assembly. See [“Install a rear riser assembly” on page 130](#).

- d. Open the blue latch on the GPU air baffle and fix the end of the GPU adapter. Then, close the blue latch.

Step 7. (Optional) If a certain slot is not installed with a GPU adapter, install a filler on the GPU air baffle.

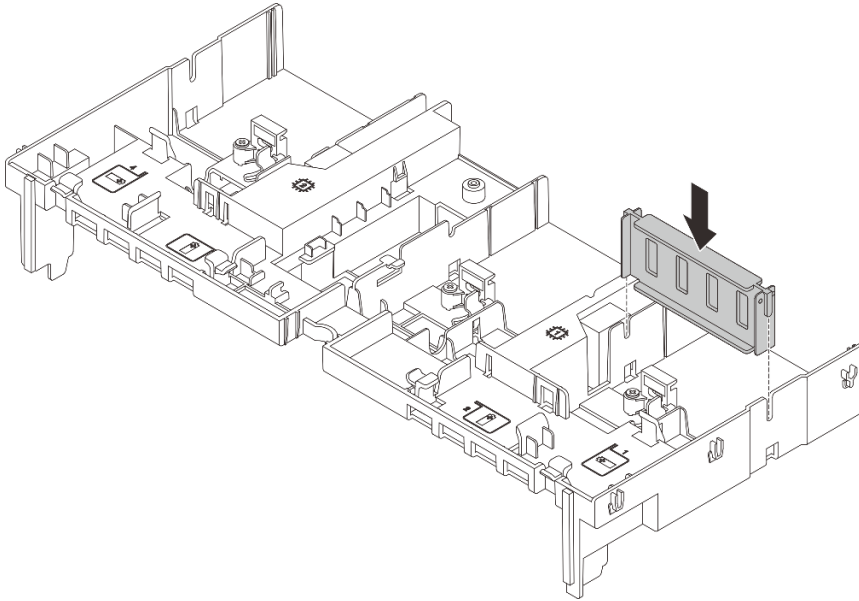


Figure 76. Installing the GPU air baffle filler

## After you finish

Complete the parts replacement. See [“Complete the parts replacement” on page 231](#).

## Demo video

[Watch the procedure on YouTube](#)

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## Hot-swap drive replacement

Follow instructions in this section to remove and install a hot-swap drive. You can remove or install a hot-swap drive without turning off the server, which helps you avoid significant interruption to the operation of the system.

- [“Remove a hot-swap drive” on page 87](#)
- [“Install a hot-swap drive” on page 88](#)

### Notes:

- The term “hot-swap drive” refers to all the supported types of hot-swap hard disk drives, hot-swap solid-state drives, and hot-swap NVMe drives.
- Use any documentation that comes with the drive and follow those instructions in addition to the instructions in this topic. Ensure that you have all the cables and other equipment that are specified in the documentation that comes with the drive.
- The electromagnetic interference (EMI) integrity and cooling of the server are protected by having all drive bays covered or occupied. The vacant bays are either covered by an EMI-protective panel or occupied by drive fillers. When installing a drive, save the removed drive filler in case that you later remove the drive and need the drive filler to cover the place.

- To avoid damage to the drive connectors, ensure that the top cover is in place and fully closed whenever you install or remove a drive.

## Remove a hot-swap drive

Follow instructions in this section to remove a hot-swap drive.

### About this task

#### Attention:

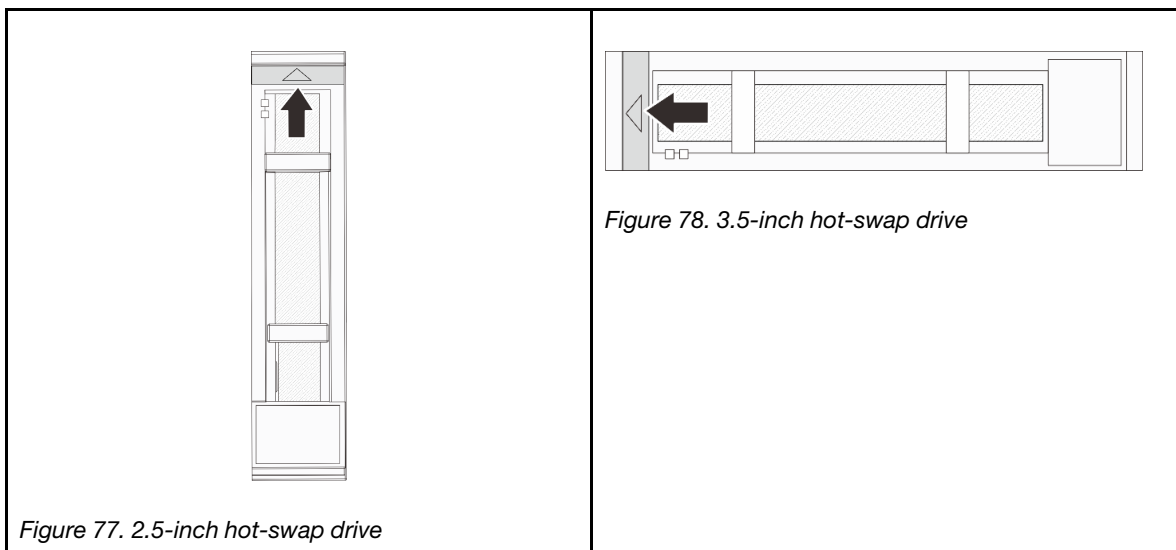
- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- To avoid damage to the drive connectors, make sure that the server top cover is in place and fully closed whenever you install or remove a drive.
- Before you remove or make changes to drives, drive controllers (including controllers that are integrated on the system board assembly), drive backplanes or drive cables, back up all important data that is stored on drives.
- Before you remove any component of a RAID array (drive, RAID card, etc.), back up all RAID configuration information.
- If one or more NVMe solid-state drives are to be removed, it is recommended to disable them beforehand via the operating system.
- To ensure that there is adequate system cooling, do not operate the server for more than two minutes without either a drive or a drive filler installed in each bay.

**Note:** Make sure you have the drive bay fillers available if some drive bays will be left empty after the removal.

### Procedure

Step 1. If the security bezel is installed, remove it first. See [“Remove the security bezel” on page 199](#).

Step 2. Slide the release latch to unlock the drive handle.



Step 3. Grasp the handle and slide the drive out of the drive bay.

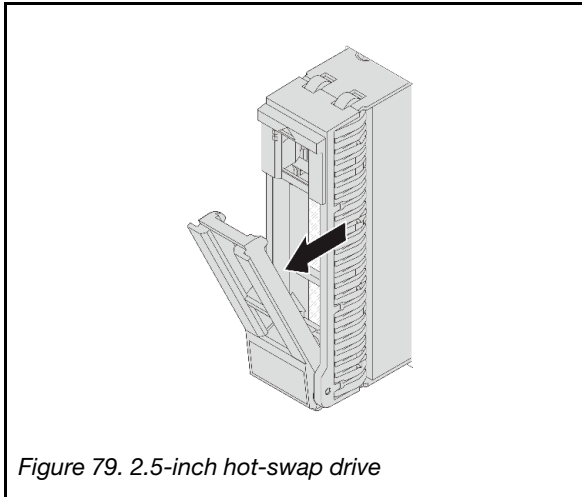


Figure 79. 2.5-inch hot-swap drive

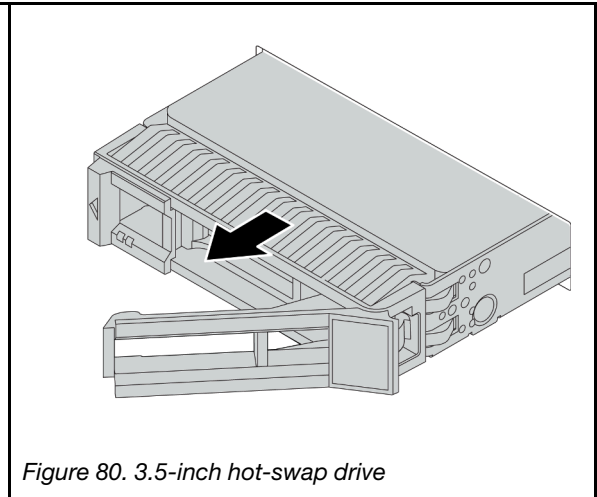


Figure 80. 3.5-inch hot-swap drive

## After you finish

1. Install a new drive or drive filler to cover the drive bay. See [“Install a hot-swap drive” on page 88](#).
2. If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

## Demo video

[Watch the procedure on YouTube](#)

## Install a hot-swap drive

Follow instructions in this section to install a hot-swap drive.

## About this task

### Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- To avoid damage to the drive connectors, make sure that the server top cover is in place and fully closed whenever you install or remove a drive.
- To make sure that there is adequate system cooling, do not operate the server for more than two minutes without either a drive or a drive bay filler installed in each bay.

For a list of supported drives, see <https://serverproven.lenovo.com>.

**Firmware and driver download:** You might need to update the firmware or driver after replacing a component.

- Go to <https://datacentersupport.lenovo.com/products/servers/thinksystem/sr655v3/7d9e/downloads/driver-list/> to see the latest firmware and driver updates for your server.
- Go to “Update the firmware” in *User Guide* or *System Configuration Guide* for more information on firmware updating tools.

## Procedure



- Step 1. Touch the static-protective package that contains the new part to any unpainted surface on the outside of the server. Then, take the new part out of the package and place it on a static-protective surface.
- Step 2. Install the drive in the drive bay.
- 1 Ensure that the drive tray handle is in the open position. Slide the drive into the drive bay until it snaps into position.
  - 2 Close the drive tray handle to lock the drive in place.

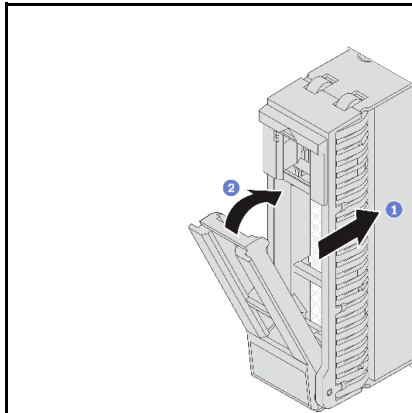


Figure 81. 2.5-inch hot-swap drive

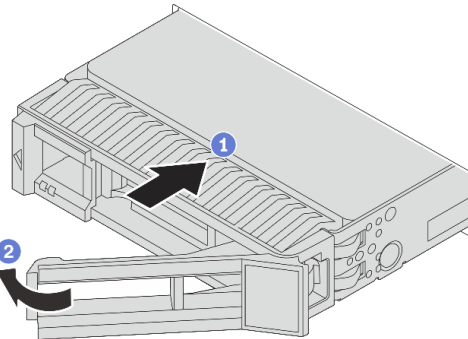


Figure 82. 3.5-inch hot-swap drive

- Step 3. Check the drive status LED to verify that the drive is operating correctly.
- If the yellow drive status LED is lit continuously, that drive is faulty and must be replaced.
  - If the green drive activity LED is flashing, the drive is being accessed
- Step 4. Continue to install additional hot-swap drives if necessary.

## After you finish

1. Reinstall the security bezel if you have removed it. See [“Install the security bezel” on page 200](#).
2. If the server is configured for RAID operation through a ThinkSystem RAID adapter, you might have to reconfigure your disk arrays after you install drives. See the ThinkSystem RAID adapter documentation for additional information about RAID operation and complete instructions for using ThinkSystem RAID adapter.

## Demo video

[Watch the procedure on YouTube](#)

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## Internal RAID/HBA/expander adapter replacement

Follow instructions in this section to remove and install an internal customer form factor (CFF) RAID adapter, internal CFF HBA adapter, or internal CFF RAID expander adapter.

The server supports RAID/HBA adapters in two form factors:

- Customer form factor (CFF): CFF RAID/HBA adapters are installed between the front backplane and fan cage.
- Standard form factor (SFF): RAID/HBA adapters in this form factor are installed in the PCIe expansion slots, see [“Rear PCIe adapter and riser assembly replacement” on page 121](#).

## Remove an internal RAID/HBA/expander adapter

Follow instructions in this section to remove an internal CFF RAID adapter, internal CFF HBA adapter, or internal CFF RAID expander adapter.

### About this task

#### Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.
- Before you remove or make changes to drives, drive controllers (including controllers that are integrated on the system board assembly), drive backplanes or drive cables, back up all important data that is stored on drives.
- Before you remove any component of a RAID array (drive, RAID card, etc.), back up all RAID configuration information.

### Procedure

Step 1. Make preparation for the task.

- a. If the server is installed in a rack, slide the server out on its rack slide rails to gain access to the top cover, or remove the server from the rack. See [“Remove the server from rack” on page 15](#).
- b. Remove the top cover. See [“Remove the top cover” on page 228](#).
- c. Remove the system fan cage. See [“Remove the system fan cage” on page 221](#).
- d. Record the cable connections for cables from or crossing over the adapter; then, disconnect all the cables.

#### Notes:

- If you need to disconnect cables from the system board assembly, disengage all latches or release tabs on cable connectors first. Failing to release the tab before removing the cables will damage the cable sockets on the system board assembly. Any damage to the cable sockets might require replacing the processor board or system I/O board.
- The connectors on your system board assembly might look different from those in the illustration, but the removal procedure is the same.
  1. Press the release tab to release the connector.
  2. Disengage the connector from the cable socket.

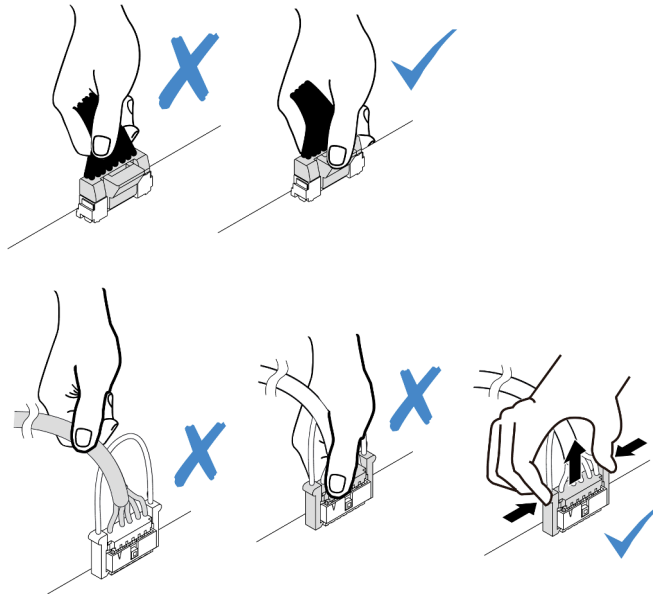


Figure 83. Disconnecting cables from the system board assembly

Step 2. Lift the blue touch point, slightly slide the adapter as shown, and carefully lift it out of the chassis.

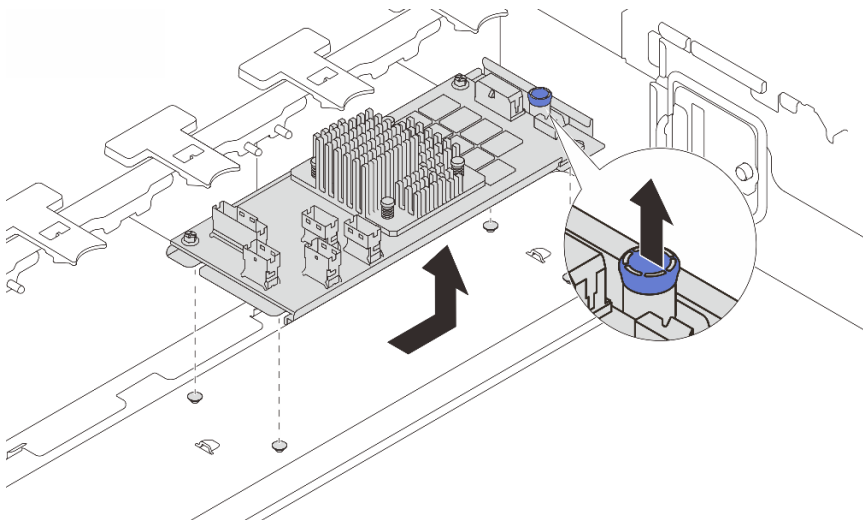


Figure 84. Removing the internal CFF adapter

## After you finish

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

## Demo video

[Watch the procedure on YouTube](#)

## Install an internal RAID/HBA/expander adapter

Follow instructions in this section to install an internal CFF RAID adapter, internal CFF HBA adapter, or internal CFF RAID expander adapter.

### About this task

#### Attention:

- Read “[Installation Guidelines](#)” on page 1 and “[Safety inspection checklist](#)” on page 2 to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See “[Power off the server](#)” on page 15.
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.
- Before you remove or make changes to drives, drive controllers (including controllers that are integrated on the system board assembly), drive backplanes or drive cables, back up all important data that is stored on drives.
- The CFF adapter is supported only in the 2.5-inch drive bay chassis when two processors are installed.

**Firmware and driver download:** You might need to update the firmware or driver after replacing a component.

- Go to <https://datacentersupport.lenovo.com/products/servers/thinksystem/sr655v3/7d9e/downloads/driver-list/> to see the latest firmware and driver updates for your server.
- Go to “Update the firmware” in *User Guide* or *System Configuration Guide* for more information on firmware updating tools.

### Procedure

- Step 1. Touch the static-protective package that contains the new part to any unpainted surface on the outside of the server. Then, take the new part out of the package and place it on a static-protective surface.

**Note:** The adapter is shipped with and preinstalled on a mounting bracket, check and ensure that the adapter is fixed in place. If there are any loosen screws, tighten the screws using a No.1 Phillips torque screwdriver. The maximum torque value is  $4.8 \pm 0.5$  inch-pounds.

- Step 2. Align the notches on the mounting bracket with the pins on the chassis, place down the adapter, and slightly slide it as shown to secure it on the chassis.

**Note:** The illustration shows installing the CFF adapter on the left side (viewed from the front of the server). When the 24 x 2.5-inch expander backplane is installed, the CFF adapter can be installed only on the other side (right side viewed from the front of the server).

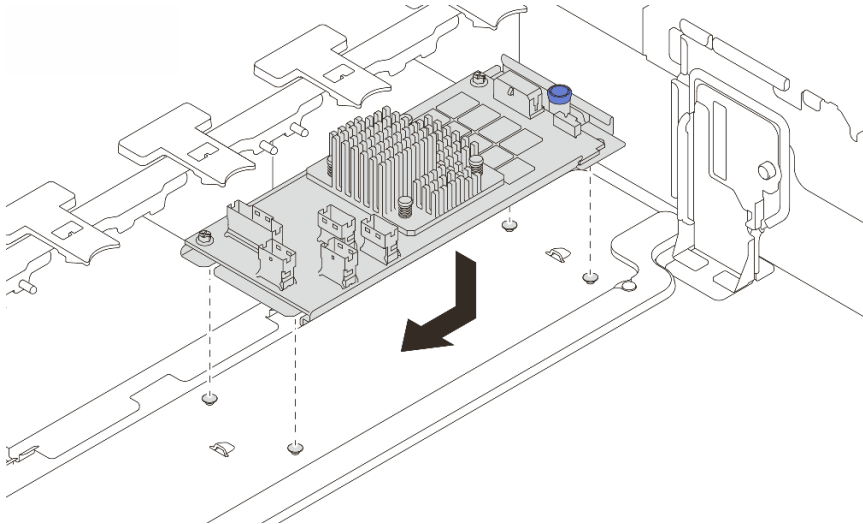


Figure 85. Installing the internal CFF adapter

Step 3. Connect cables to the adapter. See [Chapter 2 “Internal cable routing” on page 233](#).

### After you finish

1. Install the system fan cage. See [“Install the system fan cage” on page 222](#).
2. Complete the parts replacement. See [“Complete the parts replacement” on page 231](#).

### Demo video

[Watch the procedure on YouTube](#)

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## Intrusion switch replacement

Follow instructions in this section to remove and install the intrusion switch. The intrusion switch informs you that the server cover is not properly installed or closed by creating an event in the system event log (SEL).

- [“Remove the intrusion switch” on page 93](#)
- [“Install the intrusion switch” on page 95](#)

## Remove the intrusion switch

Follow instructions in this section to remove the intrusion switch.

### About this task

#### Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.

## Procedure

Step 1. Make preparation for the task.

- a. If the server is installed in a rack, slide the server out on its rack slide rails to gain access to the top cover, or remove the server from the rack. See [“Remove the server from rack” on page 15](#).
- b. Remove the top cover. See [“Remove the top cover” on page 228](#).
- c. Remove the system fans from the fan cage. See [“Remove a system fan” on page 217](#).
- d. Remove the fan cage from the system board assembly. See [“Remove the system fan cage” on page 221](#).

Step 2. Rotate the fan cage by 90 degrees in the direction shown in the picture.

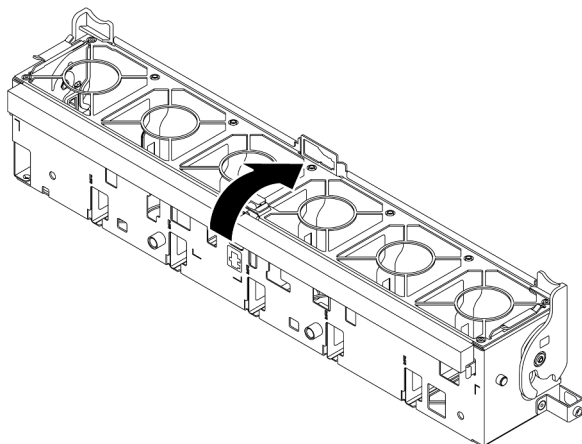


Figure 86. Rotating the fan cage

Step 3. Remove the intrusion switch assembly from the fan cage.

**Note:** The blowup in the illustration shows the fan cage upside down.

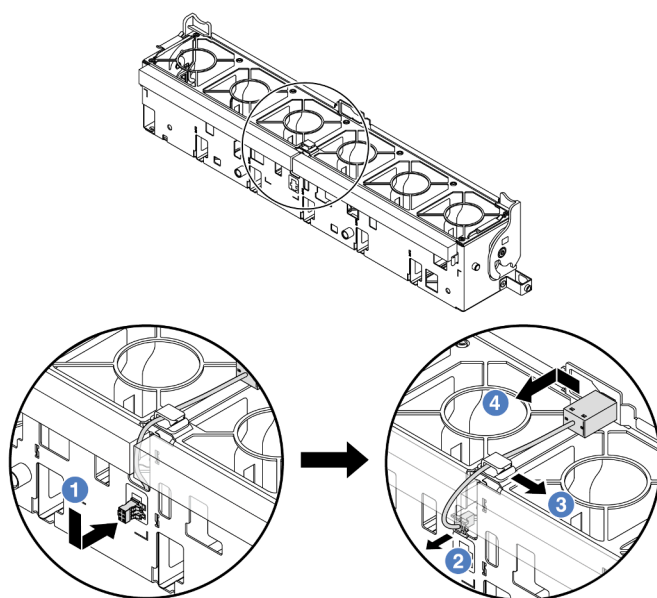


Figure 87. Removing the intrusion switch

- a. ① Move the intrusion switch connector in the shown direction to disengage it from the keyhole.
- b. ② Release the intrusion switch cable from the pre-cut slots on the foam and fan cage bottom.
- c. ③ Release the intrusion switch cable from the cable clip.
- d. ④ Slide and pull the intrusion switch to remove it from the holder.

## After you finish

1. Install a new intrusion switch. See [“Install the intrusion switch” on page 95](#).
2. If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

## Demo video

[Watch the procedure on YouTube](#)

## Install the intrusion switch

Follow instructions in this section to install the intrusion switch.

## About this task

### Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.

## Procedure

- Step 1. Touch the static-protective package that contains the new part to any unpainted surface on the outside of the server. Then, take the new part out of the package and place it on a static-protective surface.
- Step 2. Install the intrusion switch onto the fan cage.

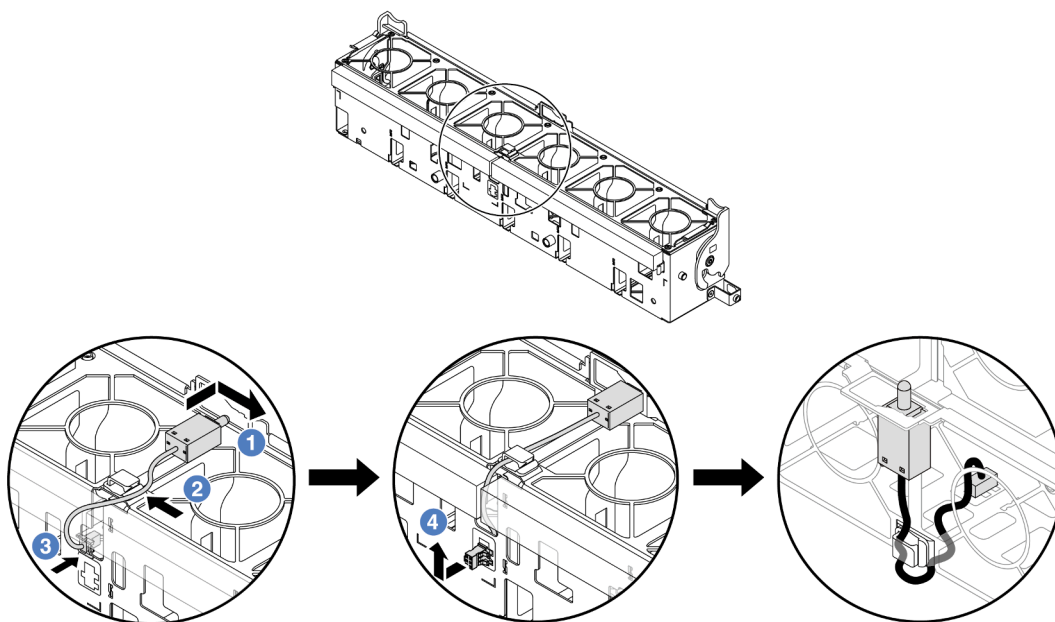
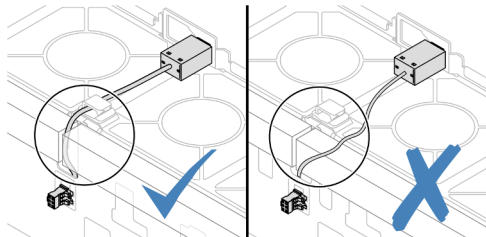


Figure 88. Installing the intrusion switch

**Note:** Ensure that the intrusion switch cable is routed through the cable clip and the pre-cut slots on the foam and fan cage bottom. Otherwise, the cable may slide under the fan cage, the contact surface between the fan cage and the system board assembly may get uneven, and the fan connection may get loose.



- a. ① Insert the intrusion switch onto the holder on the fan cage and push it in the direction as shown until it is fully seated.
- b. ② Fix the intrusion switch cable into the cable clip.
- c. ③ Route the cable into the fan cage through the pre-cut slots on the foam and fan cage bottom.
- d. ④ Insert the intrusion switch connector into the connector keyhole, and move it in the shown direction until it is fully seated.

Step 3. Install the fan cage back into the chassis. See [“Install the system fan cage” on page 222](#).

Step 4. Install system fans into the fan cage. [“Install a system fan” on page 219](#).

## After you finish

Complete the parts replacement. See [“Complete the parts replacement” on page 231](#).

## Demo video



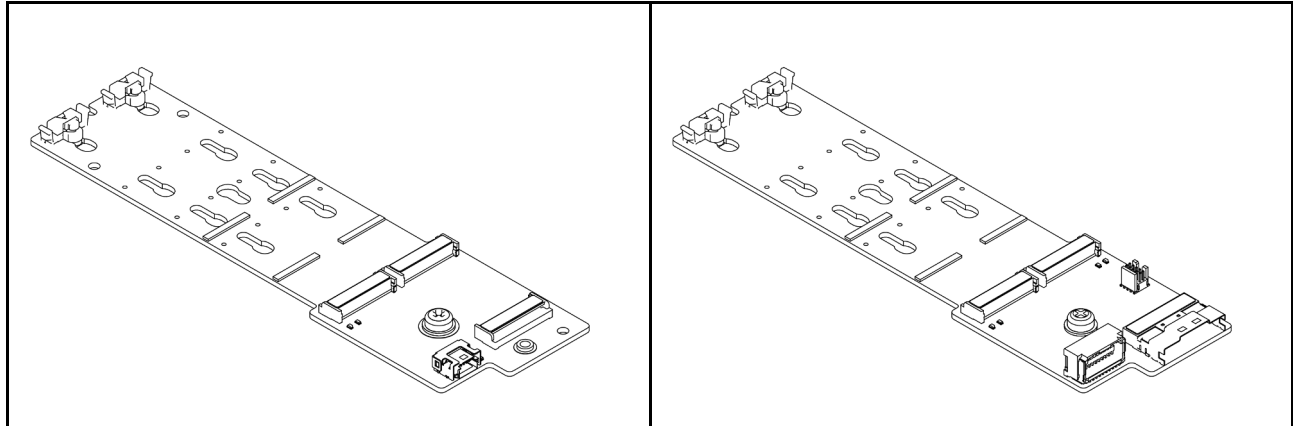
[Watch the procedure on YouTube](#)

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## M.2 drive and M.2 backplane replacement

Follow instructions in this section to remove and install the M.2 drive and M.2 backplane.

The server supports the following M.2 backplanes. This section uses the M.2 backplane on the left in the below table as an example for illustration. The replacement procedure for the other one is similar.



- [“Remove an M.2 drive” on page 97](#)
- [“Install an M.2 drive” on page 98](#)
- [“Remove the M.2 backplane” on page 100](#)
- [“Install the M.2 backplane” on page 102](#)

## Remove an M.2 drive

Follow instructions in this section to remove an M.2 drive.

### About this task

#### Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.
- Before you remove or make changes to drives, drive controllers (including controllers that are integrated on the system board assembly), drive backplanes or drive cables, back up all important data that is stored on drives.
- Before you remove any component of a RAID array (drive, RAID card, etc.), back up all RAID configuration information.

### Procedure

- Step 1. If the server is installed in a rack, slide the server out on its rack slide rails to gain access to the top cover, or remove the server from the rack. See [“Remove the server from rack” on page 15](#).

Step 2. Remove the top cover. See [“Remove the top cover” on page 228](#).

Step 3. Remove the M.2 drive.

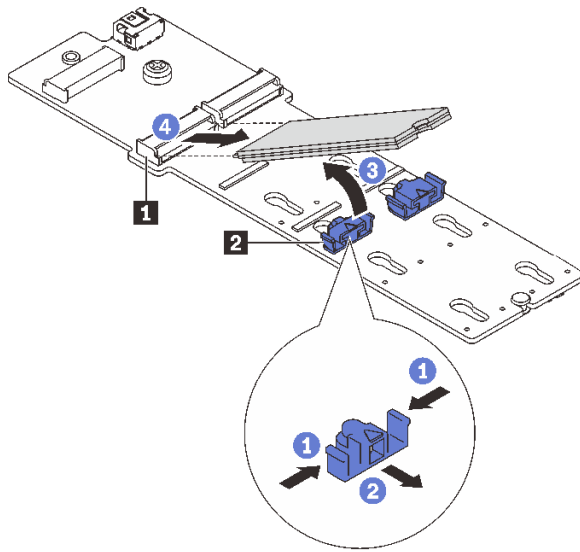


Figure 89. Removing the M.2 drive

- a. ① Press both sides of the retainer ②.
- b. ② Slide the retainer away from the M.2 drive.
- c. ③ Rotate the rear end of M.2 drive to an angle of approximately 30 degrees.
- d. ④ Pull the M.2 drive away from the connector ①.

## After you finish

1. Install a new M.2 drive. See [“Install an M.2 drive” on page 98](#).
2. If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

## Demo video

[Watch the procedure on YouTube](#)

## Install an M.2 drive

Follow instructions in this section to install an M.2 drive.

### Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.

**Firmware and driver download:** You might need to update the firmware or driver after replacing a component.

- Go to <https://datacentersupport.lenovo.com/products/servers/thinksystem/sr655v3/7d9e/downloads/driver-list/> to see the latest firmware and driver updates for your server.
- Go to “Update the firmware” in *User Guide* or *System Configuration Guide* for more information on firmware updating tools.

## Procedure

- Step 1. Touch the static-protective package that contains the new part to any unpainted surface on the outside of the server. Then, take the new part out of the package and place it on a static-protective surface.
- Step 2. (Optional) Adjust the retainer on the M.2 backplane to accommodate the particular size of the M.2 drive you want to install.

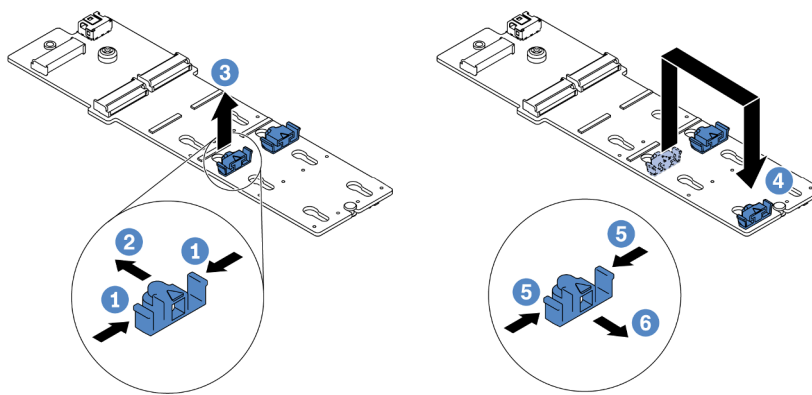


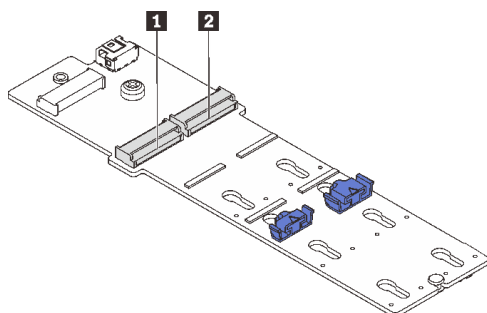
Figure 90. Adjusting the M.2 retainer

- 1 Press both sides of the retainer.
- 2 Move the retainer forward until it is in the large opening of the keyhole.
- 3 Take the retainer out of the keyhole.
- 4 Insert the retainer into the correct keyhole.
- 5 Press both sides of the retainer.
- 6 Slide the retainer backwards (toward the small opening of the keyhole) until it is seated in place.

- Step 3. Locate the connector on the M.2 backplane.

### Notes:

- Your M.2 backplane might look different from the following illustrations, but the installation method is the same.
- Some M.2 backplanes support two identical M.2 drives. Install the M.2 drive in slot 0 first.



**1** Slot 0

**2** Slot 1

Figure 91. M.2 drive slot

Step 4. Install the M.2 drive on the M.2 backplane.

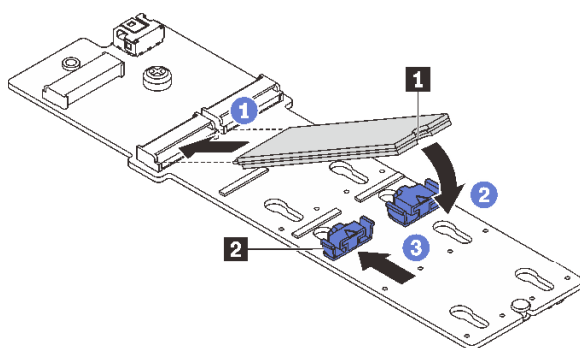


Figure 92. Installing the M.2 drive

- a. **1** Hold the M.2 drive at an angle, and insert it into the M.2 slot.
- b. **2** Rotate the M.2 drive down until the notch **1** catches on the lip of the retainer **2**.
- c. **3** Slide the retainer toward the M.2 drive to secure it in place.

## After you finish

Complete the parts replacement. See [“Complete the parts replacement” on page 231](#).

## Demo video

[Watch the procedure on YouTube](#)

## Remove the M.2 backplane

Follow instructions in this section to remove the M.2 backplane.

## About this task

### Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).

- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.
- Before you remove or make changes to drives, drive controllers (including controllers that are integrated on the system board assembly), drive backplanes or drive cables, back up all important data that is stored on drives.
- Before you remove any component of a RAID array (drive, RAID card, etc.), back up all RAID configuration information.

## Procedure

- Step 1. If the server is installed in a rack, slide the server out on its rack slide rails to gain access to the top cover, or remove the server from the rack. See [“Remove the server from rack” on page 15](#).
- Step 2. Remove the top cover. See [“Remove the top cover” on page 228](#).
- Step 3. Remove the M.2 drive from the M.2 backplane. See [“Remove an M.2 drive” on page 97](#).
- Step 4. Disconnect the M.2 cables from the M.2 backplane.

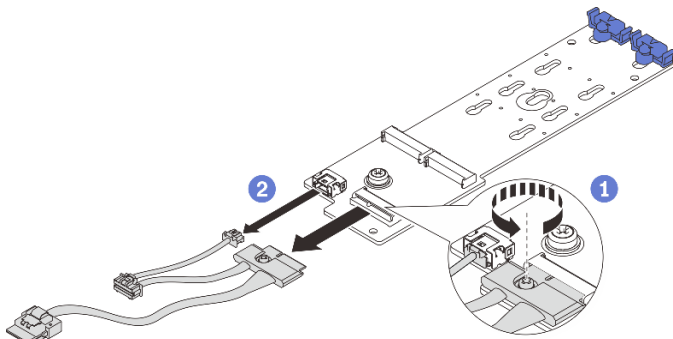


Figure 93. Disconnecting M.2 cables from M.2 backplane

- 1 Loosen the screw on the signal cable.
- 2 Disconnect the cables from the M.2 backplane.

- Step 5. Remove the M.2 backplane.

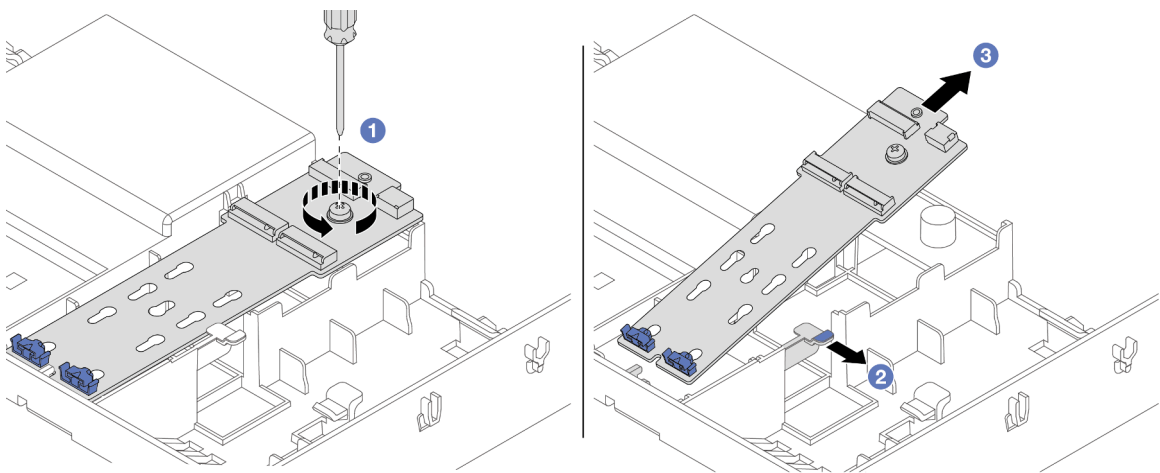


Figure 94. Removing the M.2 backplane from the air baffle

- 1 Unfasten the screw that secures the M.2 backplane to the air baffle.

- b. ② Slide and hold the retention clip on the air baffle.
- c. ③ Remove the M.2 backplane from the air baffle, and release the retention clip.

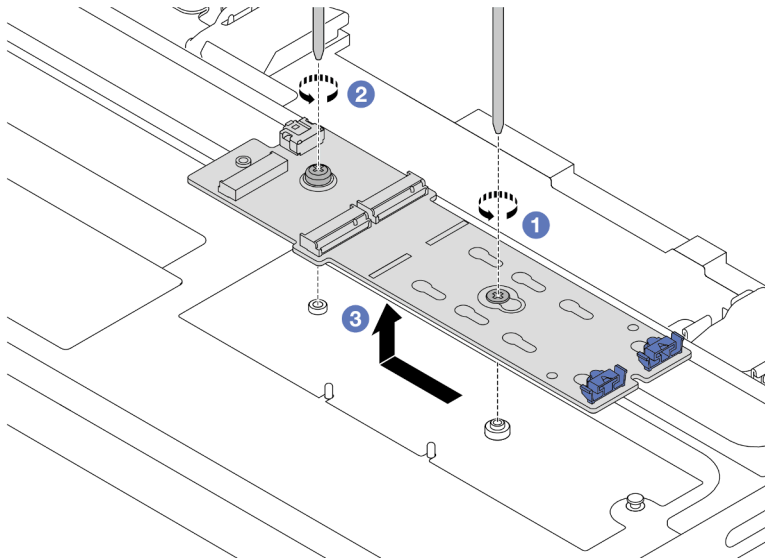


Figure 95. Removing the M.2 backplane from the middle drive cage

- a. ① Unfasten the screw on the middle of M.2 backplane.
- b. ② Unfasten the screw on the end of the M.2 backplane.
- c. ③ Remove the M.2 backplane from the middle drive cage.

## After you finish

1. Install a new M.2 backplane. See [“Install the M.2 backplane” on page 102](#).
2. If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

## Demo video

[Watch the procedure on YouTube](#)

## Install the M.2 backplane

Follow instructions in this section to install the M.2 backplane.

## About this task

### Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.

**Firmware and driver download:** You might need to update the firmware or driver after replacing a component.

- Go to <https://datacentersupport.lenovo.com/products/servers/thinksystem/sr655v3/7d9e/downloads/driver-list/> to see the latest firmware and driver updates for your server.
- Go to “Update the firmware” in *User Guide* or *System Configuration Guide* for more information on firmware updating tools.

## Procedure

Step 1. Touch the static-protective package that contains the new part to any unpainted surface on the outside of the server. Then, take the new part out of the package and place it on a static-protective surface.

Step 2. Install the M.2 backplane.

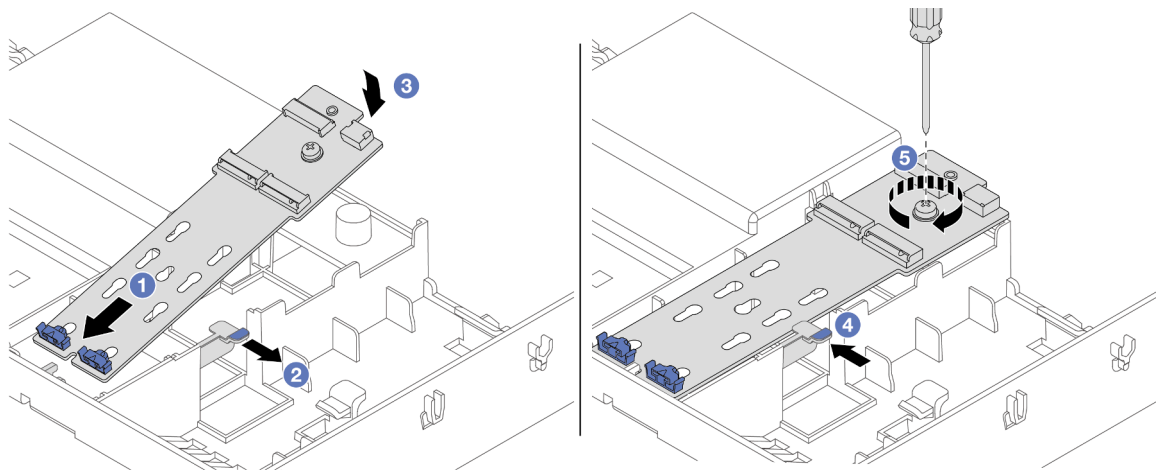


Figure 96. Installing the M.2 backplane on the air baffle

- a. ① Align the guide holes on the M.2 backplane with the guide pins on the air baffle, and insert the backplane into the air baffle.
- b. ② Slide and hold the retention clip on the air baffle.
- c. ③ Rotate the M.2 backplane downward into place.
- d. ④ Release the retention clip. The retention clip will engage automatically.
- e. ⑤ Tighten the screw to secure the M.2 backplane.

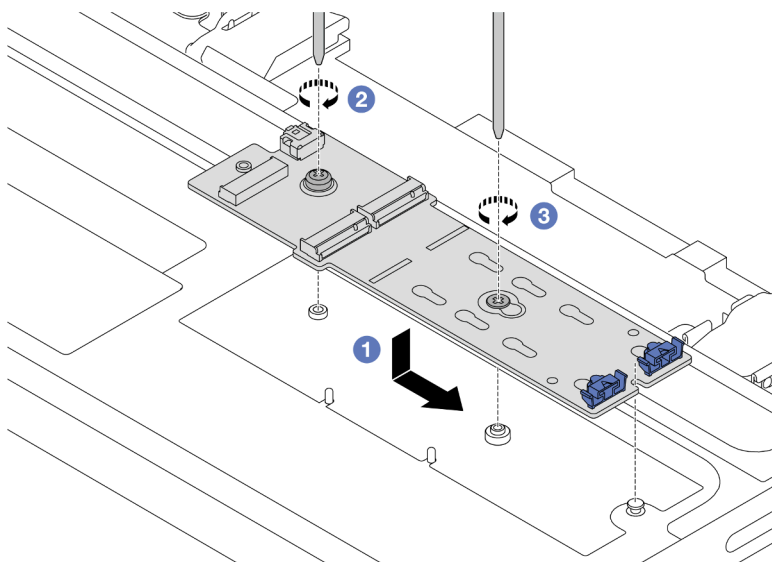


Figure 97. Installing the M.2 backplane on the middle drive cage

- a. ① Align the notch of the M.2 backplane with the pin on the middle drive cage, and then lower the M.2 backplane onto the middle drive cage.
- b. ② Tighten the screw on the end of the M.2 backplane.
- c. ③ Tighten the screw on the middle of the M.2 backplane.

Step 3. Connect the M.2 cables.

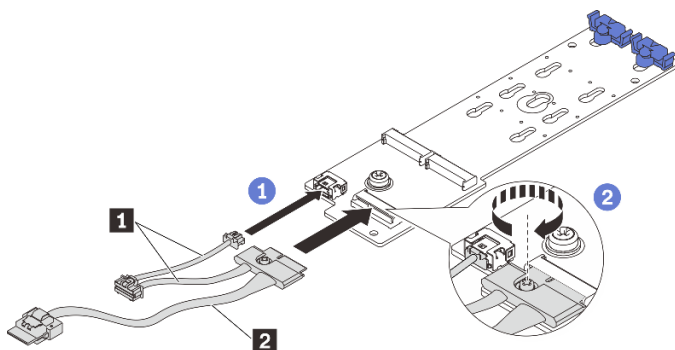


Figure 98. Connecting M.2 cables to M.2 backplane

- a. ① Connect the M.2 cables to the M.2 backplane.
- b. ② Tighten the screw on the signal cable.

Step 4. Install the M.2 drive on the M.2 backplane. See [“Install an M.2 drive” on page 98](#).

## After you finish

Complete the parts replacement. See [“Complete the parts replacement” on page 231](#).

## Demo video

[Watch the procedure on YouTube](#)



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## Management NIC adapter replacement

Follow instructions in this section to remove and install the ThinkSystem V3 Management NIC Adapter Kit (management NIC adapter).

**Note:** If the ThinkSystem V3 Management NIC Adapter Kit (management NIC adapter) is installed on the server, it will not be displayed on the PCIe card list of system management software, such as XCC, LXPM, and so on.

- [“Remove the management NIC adapter” on page 105](#)
- [“Install the management NIC adapter” on page 106](#)

## Remove the management NIC adapter

Follow instructions in this section to remove the management NIC adapter.

### About this task

#### Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.

### Procedure

Step 1. Make preparation for the task.

- a. Access the Lenovo XClarity Controller; then, select **Network** in **BMC Configuration** and disable **Ethernet Port 2**.
- b. If the server is installed in a rack, slide the server out on its rack slide rails to gain access to the top cover, or remove the server from the rack. See [“Remove the server from rack” on page 15](#).
- c. Remove the top cover. See [“Remove the top cover” on page 228](#).
- d. If your server comes with a riser 1 assembly, remove it first. See [“Remove a rear riser assembly” on page 122](#).

Step 2. Disconnect the cable on the management NIC adapter.

Step 3. Remove the management NIC adapter.

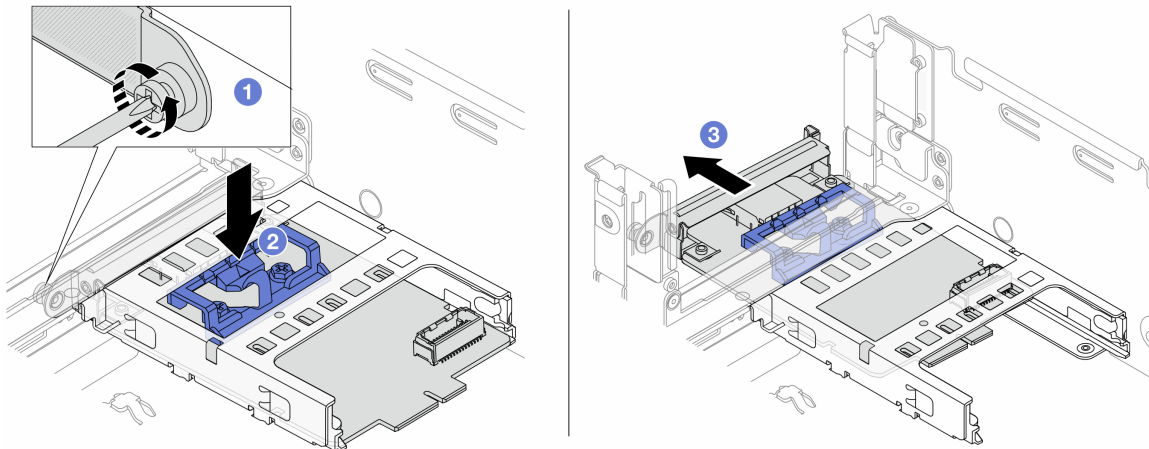


Figure 99. Removing the management NIC adapter

- a. ① Loosen the screw that secures the management NIC adapter.
- b. ② Press and hold the blue latch.
- c. ② Push the management NIC adapter by the latch out from the chassis.

## After you finish

1. Install a replacement unit or a filler. See [“Install the management NIC adapter” on page 106](#).
2. If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

## Demo video

[Watch the procedure on YouTube](#)

## Install the management NIC adapter

Follow instructions in this section to install the management NIC adapter.

## About this task

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.

**Firmware and driver download:** You might need to update the firmware or driver after replacing a component.

- Go to <https://datacentersupport.lenovo.com/products/servers/thinksystem/sr655v3/7d9e/downloads/driver-list/> to see the latest firmware and driver updates for your server.

- Go to “Update the firmware” in *User Guide* or *System Configuration Guide* for more information on firmware updating tools.

## Procedure

- Step 1. If a filler is installed, remove it.
- Step 2. Install the management NIC adapter.

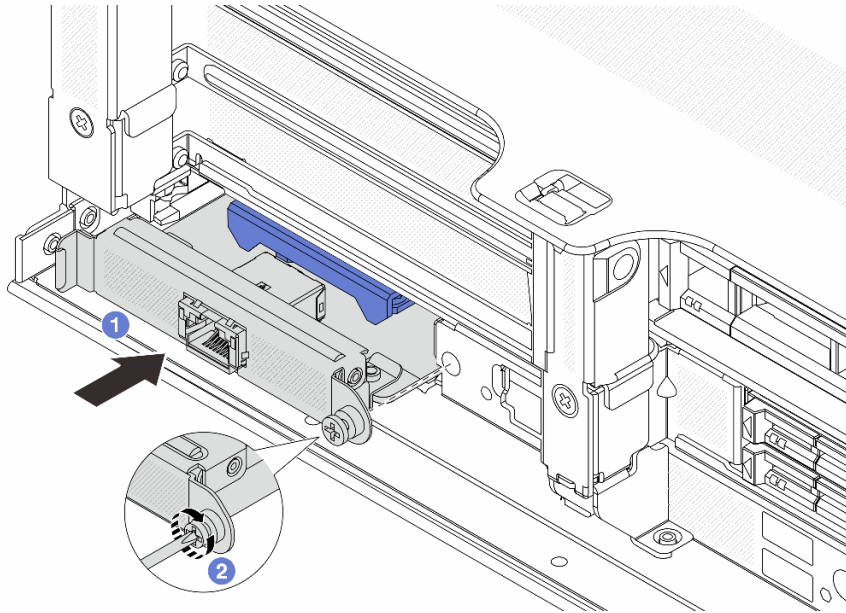


Figure 100. Installing the management NIC adapter

- 1 Slide the management NIC adapter into the slot until it is fully seated.
  - 2 Tighten the screw to secure the management NIC adapter.
- Step 3. Connect the cable to the management NIC adapter. See [Chapter 2 “Internal cable routing” on page 233](#).
- Step 4. Install the riser 1 assembly if you have removed it. See [“Install a rear riser assembly” on page 130](#).

## After you finish

1. Complete the parts replacement. See [“Complete the parts replacement” on page 231](#).
2. Access the Lenovo XClarity Controller; then, select **Network** in **BMC Configuration** and enable **Ethernet Port 2**.

## Demo video

[Watch the procedure on YouTube](#)

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## Memory module replacement

Use the following procedures to remove and install a memory module.

### Remove a memory module

Follow instructions in this section to remove a memory module.

## About this task

### Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).
- Make sure to remove or install memory module 20 seconds after disconnecting power cords from the system. It allows the system to be completely discharged of electricity and safe for handling memory module.
- Memory modules are sensitive to static discharge and require special handling. Refer to the standard guidelines for [“Handling static-sensitive devices” on page 4](#).
  - Always wear an electrostatic-discharge strap when removing or installing memory modules. Electrostatic-discharge gloves can also be used.
  - Never hold two or more memory modules together so that they do not touch each other. Do not stack memory modules directly on top of each other during storage.
  - Never touch the gold memory module connector contacts or allow these contacts to touch the outside of the memory module connector housing.
  - Handle memory modules with care: never bend, twist, or drop a memory module.
  - Do not use any metal tools (such as jigs or clamps) to handle the memory modules, because the rigid metals may damage the memory modules.
  - Do not insert memory modules while holding packages or passive components, which can cause package cracks or detachment of passive components by the high insertion force.
- In the case of processor board replacement, keep records of the slots in which the modules are installed, and make sure to install them back to the exact same slots after processor board replacement.
- If you are not installing a replacement memory module to the same slot, make sure you have memory module filler available.

## Procedure

**Attention:** Make sure to remove or install memory module 20 seconds after disconnecting power cords from the system. It allows the system to be completely discharged of electricity and safe for handling memory module.

Step 1. Make preparation for the task.

- a. Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).
- b. If the server is installed in a rack, slide the server out on its rack slide rails to gain access to the top cover, or remove the server from the rack. See [“Remove the server from rack” on page 15](#).
- c. Remove the top cover. See [“Remove the top cover” on page 228](#).
- d. Remove the air baffle. See [“Remove the air baffle” on page 23](#).
- e. Locate the memory module slots and determine which memory module you want to remove from the server.

Step 2. Remove the memory module from the slot.

**Attention:** To avoid breaking the retaining clips or damaging the memory module slots, handle the clips gently.

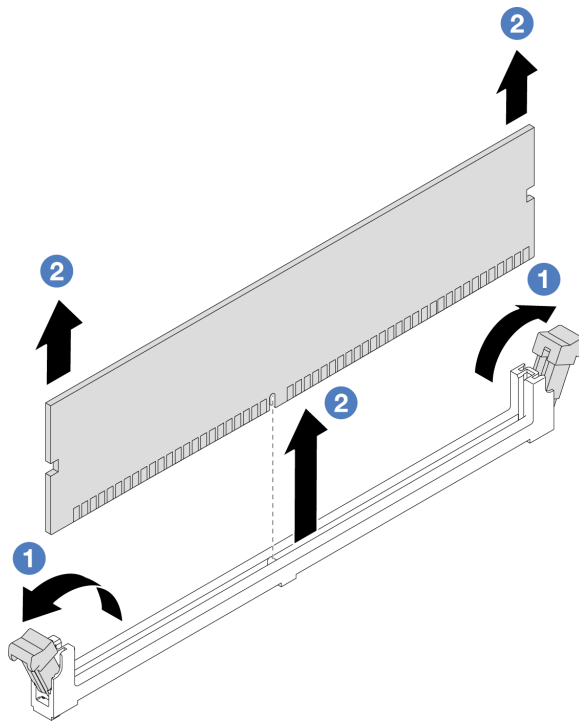


Figure 101. Removing the memory module

- a. ① Gently open the retaining clip on each end of the memory module slot.
- b. ② Grasp the memory module at both ends and carefully lift it out of the slot.

### After you finish

1. A memory module slot must be installed with a memory module or a memory module filler. See [“Install a memory module” on page 109](#).
2. If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

### Demo video

[Watch the procedure on YouTube](#)

## Install a memory module

Follow instructions in this section to install a memory module.

### About this task

#### Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Make sure to remove or install memory module 20 seconds after disconnecting power cords from the system. It allows the system to be completely discharged of electricity and safe for handling memory module.
- Memory modules are sensitive to static discharge and require special handling. Refer to the standard guidelines at [“Handling static-sensitive devices” on page 4](#):

- Always wear an electrostatic-discharge strap when removing or installing memory modules. Electrostatic-discharge gloves can also be used.
- Never hold two or more memory modules together so that they do not touch each other. Do not stack memory modules directly on top of each other during storage.
- Never touch the gold memory module connector contacts or allow these contacts to touch the outside of the memory module connector housing.
- Handle memory modules with care: never bend, twist, or drop a memory module.
- Do not use any metal tools (such as jigs or clamps) to handle the memory modules, because the rigid metals may damage the memory modules.
- Do not insert memory modules while holding packages or passive components, which can cause package cracks or detachment of passive components by the high insertion force.

**Firmware and driver download:** You might need to update the firmware or driver after replacing a component.

- Go to <https://datacentersupport.lenovo.com/products/servers/thinksystem/sr655v3/7d9e/downloads/driver-list/> to see the latest firmware and driver updates for your server.
- Go to “Update the firmware” in *User Guide* or *System Configuration Guide* for more information on firmware updating tools.

## Procedure

**Attention:** Make sure to remove or install memory module 20 seconds after disconnecting power cords from the system. It allows the system to be completely discharged of electricity and safe for handling memory module.

Step 1. Locate the required memory module slot on the system board assembly.

**Note:** Ensure that you observe the installation rules and sequence in “[Memory module installation rules and order](#)” on page 5.

Step 2. Touch the static-protective package that contains the new part to any unpainted surface on the outside of the server. Then, take the new part out of the package and place it on a static-protective surface.

Step 3. Install the memory module into the slot.

**Attention:**

- To avoid breaking the retaining clips or damaging the memory module slots, open and close the clips gently.
- If there is a gap between the memory module and the retaining clips, the memory module has not been correctly inserted. In this case, open the retaining clips, remove the memory module, and then reinsert it.

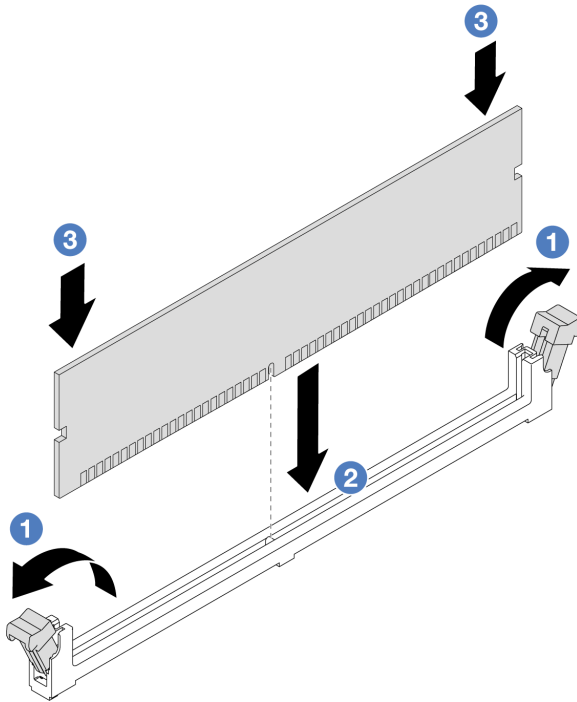


Figure 102. Installing the memory module

- a. ① Gently open the retaining clip on each end of the memory module slot.
- b. ② Align the memory module with the slot, and gently place the memory module on the slot with both hands.
- c. ③ Firmly press both ends of the memory module straight down into the slot until the retaining clips snap into the locked position.

## After you finish

Complete the parts replacement. See [“Complete the parts replacement” on page 231](#).

## Demo video

[Watch the procedure on YouTube](#)

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## MicroSD card replacement

Follow the instructions in this section to remove and install the MicroSD card.

### Remove the MicroSD card

Follow the instructions in this section to remove the MicroSD card.

### About this task

#### Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.

- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.

## Procedure

Step 1. Make preparations for this task.

- If the server is installed in a rack, slide the server out on its rack slide rails to gain access to the top cover, or remove the server from the rack. See [“Remove the server from rack” on page 15](#).
- Remove the top cover. See [“Remove the top cover” on page 228](#).
- Remove risers. See [“Remove a rear riser assembly” on page 122](#).
- If your server comes with a rear drive assembly, remove it first. See [“Rear drive backplane and drive cage replacement” on page 184](#).
- If your server comes with a 7mm rear drive assembly, remove it first. See [“Rear 7mm drive backplane and drive cage replacement” on page 175](#).
- Record where the cables are connected to the system board assembly; then, disconnect all the cables.

**Attention:** Disengage all latches, cable clips, release tabs, or locks on cable connectors beforehand. Failing to release them before removing the cables will damage the cable connectors on the system board assembly. Any damage to the cable connectors may require replacing the system board assembly.

Step 2. Remove the MicroSD card.

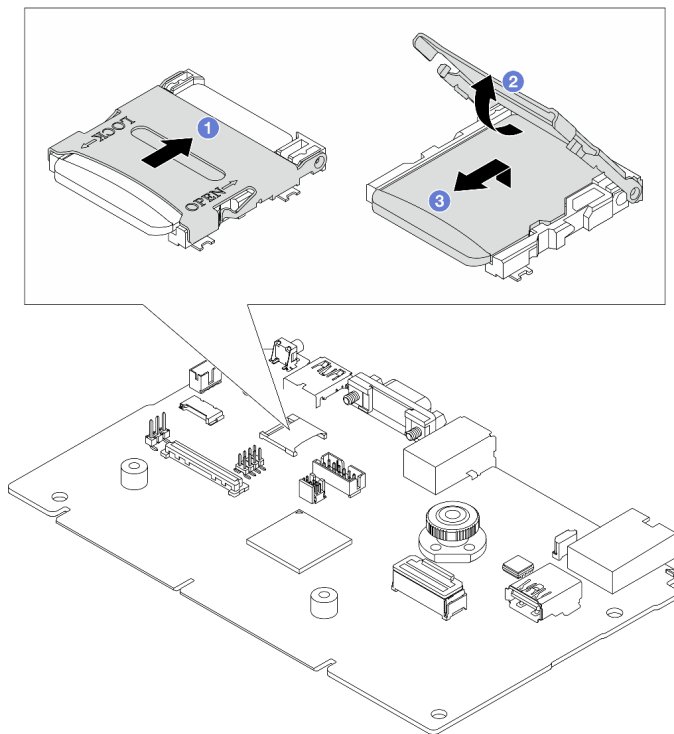


Figure 103. Removing MicroSD card



- a. 1 Slide the socket lid to the open position.
- b. 2 Lift open the socket lid.
- c. 3 Remove the MicroSD card from the socket.

**Note:** If the removed MicroSD card is defective, the historical data of the firmware and user data uploaded through Remote Disc On Card (RDOC) will be lost. To roll back firmware versions without the card installed, do it in Lenovo XClarity Controller.

If the removed MicroSD card works normally, install it to a new system I/O board.

## After you finish

1. Install a replacement unit. See [“Install the MicroSD card” on page 113](#).
2. If you are instructed to return the old RAID flash power module, follow all packaging instructions and use any packaging materials that are provided.

## Demo video

[Watch the procedure on YouTube](#)

## Install the MicroSD card

Follow the instructions in this section to install the MicroSD card.

## About this task

### Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.

## Procedure

**Notes:**

- If replacing with a new MicroSD card, the firmware historical data and user data stored in the defective MicroSD card will be lost. After a new MicroSD card is installed, subsequent firmware update history will be saved to the new card.
- To update firmware, refer to “Updating Server Firmware” section in [Lenovo XClarity Controller 2](#).

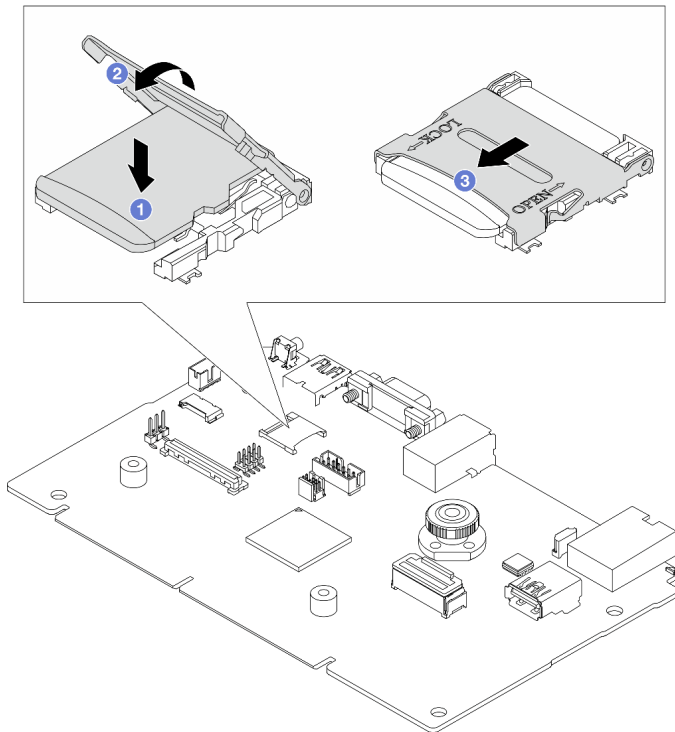


Figure 104. Installing the MicroSD card

- Step 1. ① Place the MicroSD card into the socket.
- Step 2. ② Close the socket lid.
- Step 3. ② Slide the socket lid to the lock position.

**After you finish**

If you are instructed to return the old RAID flash power module, follow all packaging instructions and use any packaging materials that are provided.

**Demo video**

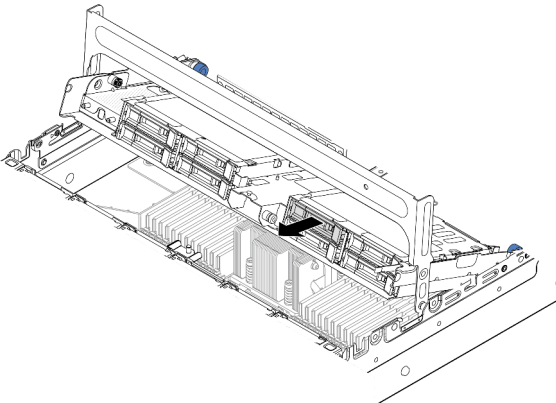
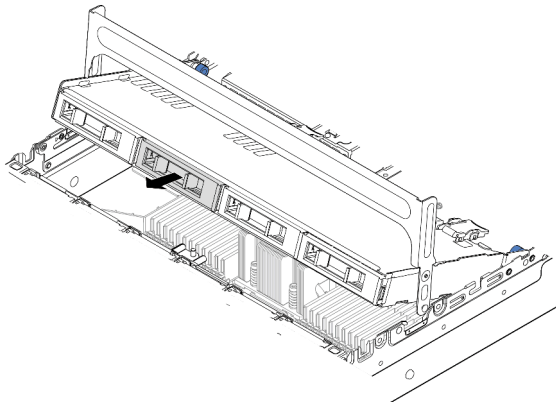
[Watch the procedure on YouTube](#)

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**Middle drive cage and drive backplane replacement**

Follow instructions in this section to remove and install the middle drive cage and drive backplanes.

Depending on the server configurations, the server supports one of the following middle drive cages. For detailed information, see [“Technical rules” on page 4](#).

Drive cage type	Backplane type
<p>Middle 2.5-inch 8-bay drive cage</p> 	<ul style="list-style-type: none"> <li>• Two 2.5-inch SAS/SATA 4-bay backplanes</li> <li>• Two 2.5-inch NVMe 4-bay backplanes</li> </ul>
<p>Middle 3.5-inch 4-bay drive cage</p> 	<p>One 3.5-inch SAS/SATA 4-bay backplane</p>

- [“Remove the middle drive cage and drive backplanes” on page 115](#)
- [“Install the middle drive backplanes and drive cage” on page 118](#)

## Remove the middle drive cage and drive backplanes

Follow instructions in this section to remove the middle drive cage and drive backplanes.

### About this task

#### Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.
- Before you remove or make changes to drives, drive controllers (including controllers that are integrated on the system board assembly), drive backplanes or drive cables, back up all important data that is stored on drives.

- Before you remove any component of a RAID array (drive, RAID card, etc.), back up all RAID configuration information.
- If one or more NVMe solid-state drives are to be removed, it is recommended to disable them beforehand via the operating system.

## Procedure

Step 1. Make preparation for the task.

- If the server is installed in a rack, slide the server out on its rack slide rails to gain access to the top cover, or remove the server from the rack. See [“Remove the server from rack” on page 15](#).
- Remove the top cover. See [“Remove the top cover” on page 228](#).
- Remove the system fan cage for easier operation. See [“Remove the system fan cage” on page 221](#).
- Disconnect cables from the middle drive backplanes.

Step 2. Remove the middle drive cage.

**Note:** The illustration shows removing the middle 2.5-inch drive cage. The procedure is the same for removing the middle 3.5-inch drive cage.

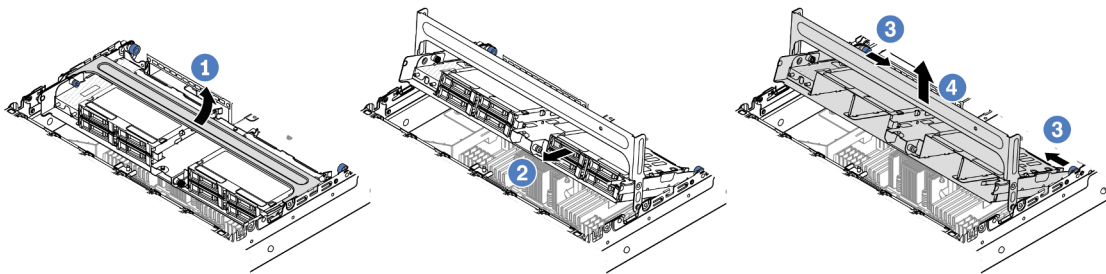


Figure 105. Removing the middle drive cage

- 1 Rotate the drive cage handle to open it.
- 2 Remove the drives from the drive cage.
- 3 Pull and twist plunger pins to release the drive cage.
- 4 Carefully lift the drive cage up from the chassis.

Step 3. Remove the middle drive backplane.

**Note:** Depending on the specific type, your backplane might look different from the illustration.

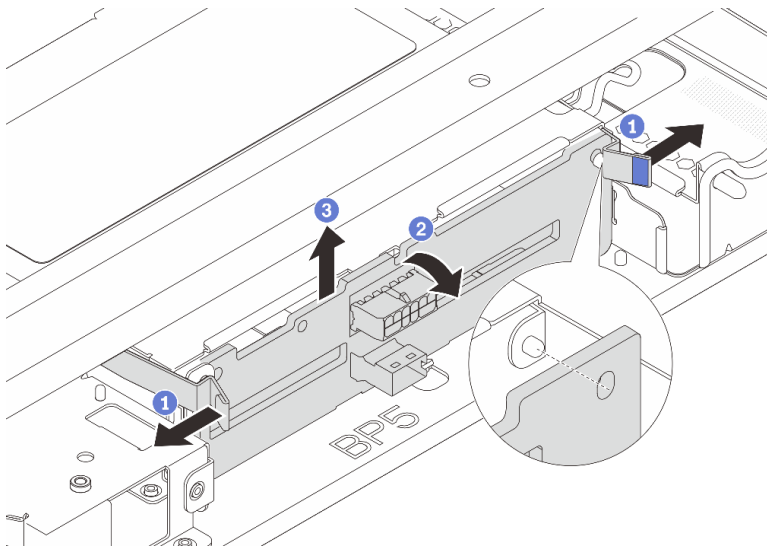


Figure 106. Removing the middle 2.5-inch drive backplane

- a. ① Slightly pivot the release latches outwards in the direction as shown.
- b. ② Rotate the backplane from the top to disengage it from the pins on the drive cage.
- c. ③ Carefully lift the backplane out of the drive cage.

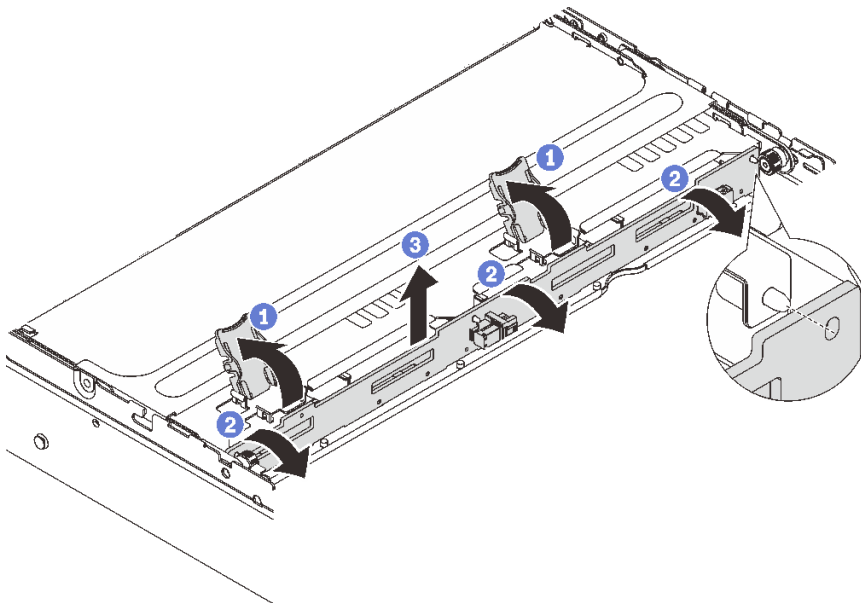


Figure 107. Removing the middle 3.5-inch drive backplane

- a. ① Open the release latches in the direction as shown.
- b. ② Rotate the backplane from the top to disengage it from the pins on the drive cage.
- c. ③ Carefully lift the backplane out of the drive cage.

## After you finish

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

### Demo video

[Watch the procedure on YouTube](#)

## Install the middle drive backplanes and drive cage

Follow instructions in this section to install the middle drive backplanes and drive cage.

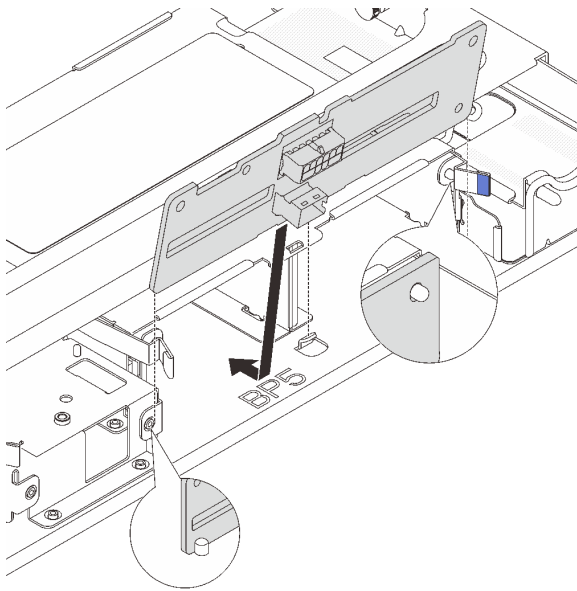
### About this task

#### Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.
- The middle drive cage is supported on some server models with thermal requirements. See [“Thermal rules” on page 11](#) to ensure that the server is under permitted ambient temperature and the correct heat sink and system fans are used. If needed, replace your heat sink or system fan first.
  - [“Processor and heat sink replacement \(trained technician only\)” on page 146](#)
  - [“System fan replacement” on page 217](#)

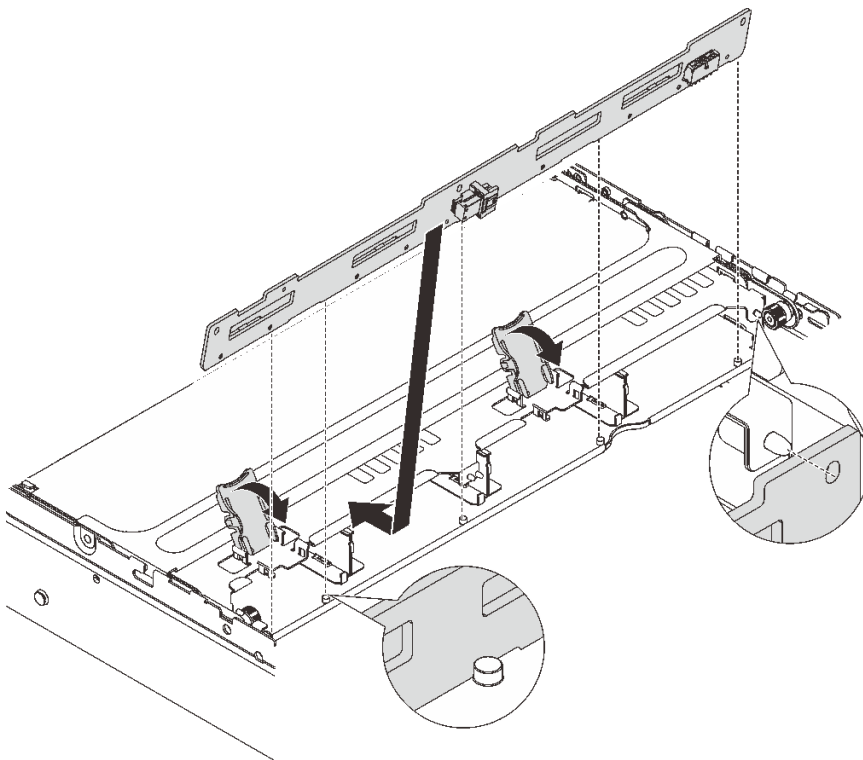
### Procedure

- Step 1. Touch the static-protective package that contains the new part to any unpainted surface on the outside of the server. Then, take the new part out of the package and place it on a static-protective surface.
- Step 2. Install the drive backplane into the middle drive cage.



*Figure 108. Installing the middle 2.5-inch drive backplane*

- a. Align the bottom of the backplane with the studs at the bottom of the drive cage, and lower the backplane into the drive cage.
- b. Push the top of the backplane forward until it clicks in place. Ensure that the holes in the backplane pass through the pins on the drive cage, and the release latches secure the backplane in position.



*Figure 109. Installing the middle 3.5-inch drive backplane*

- a. Align the bottom of the backplane with the studs at the bottom of the drive cage, and lower the backplane into the drive cage.
- b. Push the top of the backplane forward so that the holes in the backplane pass through the pins on the drive cage, and close the release latches to secure the backplane in position.

Step 3. Install the middle drive cage and drives.

**Note:** The illustration shows installing the middle 2.5-inch drive cage. The procedure is the same for installing the middle 3.5-inch drive cage.

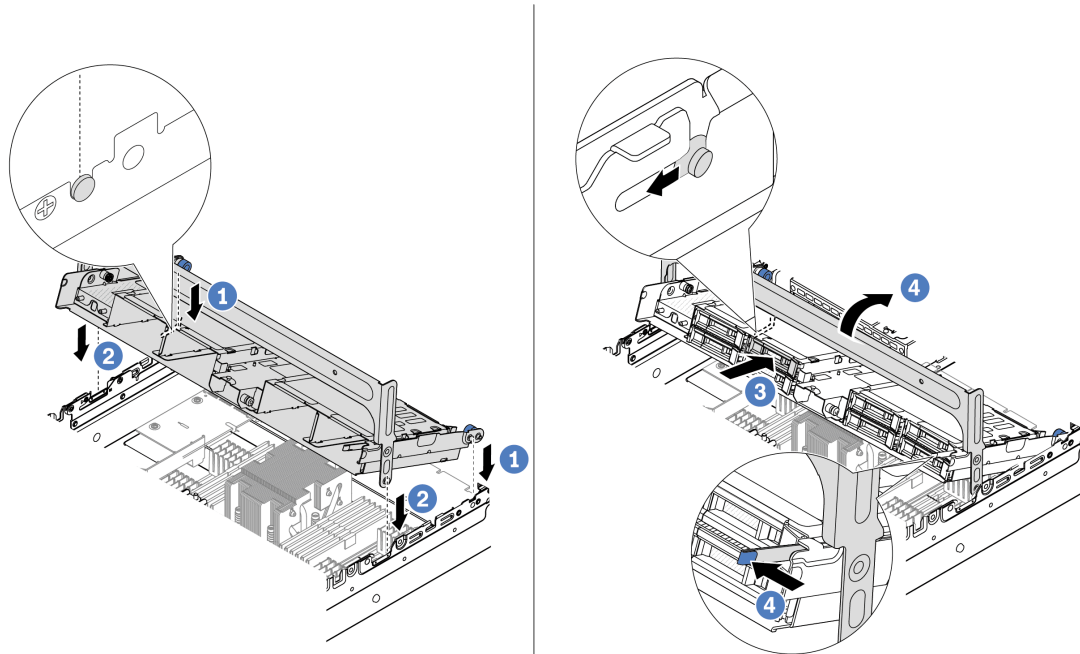


Figure 110. Installing the middle drive cage and drives

- a. ① Align the pins on the middle cage with the corresponding slots on the chassis.
- b. ② Lower the drive cage down into place.
- c. ③ Install drives into the middle drive cage.
- d. ④ Press the latch as shown and close the handle.

Step 4. Connect the cables to the drive backplane. See [Chapter 2 “Internal cable routing” on page 233](#).

## After you finish

1. Install the system fan cage. See [“Install the system fan cage” on page 222](#).
2. Complete the parts replacement. See [“Complete the parts replacement” on page 231](#).

## Demo video

[Watch the procedure on YouTube](#)



## Rear PCIe adapter and riser assembly replacement

Follow instructions in this section to remove and install a rear riser assembly and PCIe adapter. The PCIe adapter can be an Ethernet card, a host bus adapter, a RAID adapter, an add-in PCIe SSD adapter, or any other supported PCIe adapters. PCIe adapters vary by type, but the installation and removal procedures are the same.

Riser cages vary by server rear configurations.

### Notes:

- The server supports one 7mm drive cage on the location of riser 1 cage or riser 2 cage. For 7mm drive cage installation rules, see [“PCIe slots and PCIe adapters” on page 6](#). To replace a 7mm drive cage, see [“Rear 7mm drive backplane and drive cage replacement” on page 175](#).
- The riser card shown in each riser cage is an example for illustration. Some riser cages support different types of riser cards. For details, see [“PCIe slots and PCIe adapters” on page 6](#).

Table 3. Riser cages

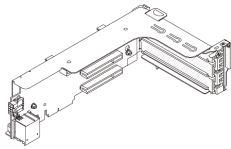
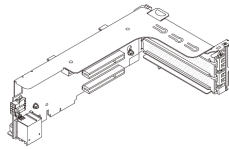
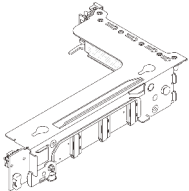
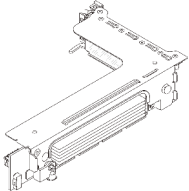
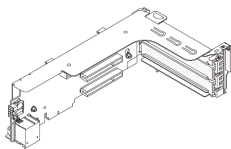
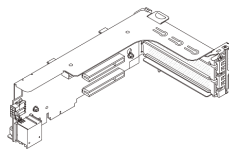
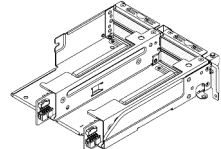
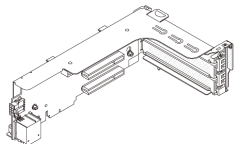
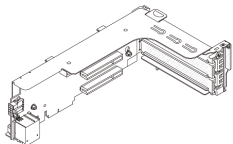
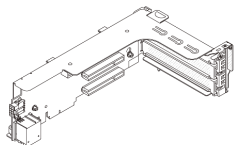
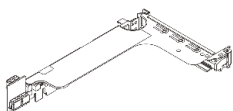
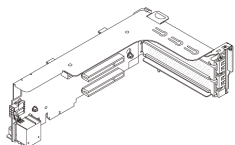
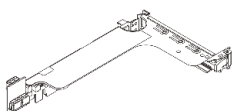
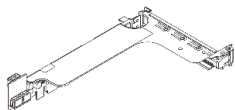
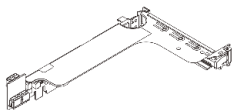
Server rear configuration	Riser 1 cage	Riser 2 cage	Riser 3 cage or 4LP riser 3/4 cage
Configuration with 8 PCIe slots	<ul style="list-style-type: none"> <li>• 3-slot riser cage</li> </ul> 	<ul style="list-style-type: none"> <li>• 3-slot riser cage</li> </ul> 	Riser 3 cage <ul style="list-style-type: none"> <li>• Gen 4</li> </ul>  <ul style="list-style-type: none"> <li>• Gen 5</li> </ul> 
Configuration with 10 PCIe slots	<ul style="list-style-type: none"> <li>• 3-slot riser cage</li> </ul> 	<ul style="list-style-type: none"> <li>• 3-slot riser cage</li> </ul> 	<ul style="list-style-type: none"> <li>• 4LP riser 3/4 cage</li> </ul>  <p>LP: low profile</p>

Table 3. Riser cages (continued)

Server rear configuration	Riser 1 cage	Riser 2 cage	Riser 3 cage or 4LP riser 3/4 cage
Configuration with a 4 x 2.5-inch rear drive cage	<ul style="list-style-type: none"> <li>3-slot riser cage</li> </ul> 	<ul style="list-style-type: none"> <li>3-slot riser cage</li> </ul> 	
Configuration with an 8 x 2.5-inch rear drive cage	<ul style="list-style-type: none"> <li>3-slot riser cage</li> </ul> 	<ul style="list-style-type: none"> <li>1-slot riser cage</li> </ul> 	
Configuration with a 2 x 3.5-inch rear drive cage	<ul style="list-style-type: none"> <li>3-slot riser cage</li> </ul> 	<ul style="list-style-type: none"> <li>1-slot riser cage</li> </ul> 	
Configuration with a 4 x 3.5-inch rear drive cage	<ul style="list-style-type: none"> <li>1-slot riser cage</li> </ul> 	<ul style="list-style-type: none"> <li>1-slot riser cage</li> </ul> 	

- [“Remove a rear riser assembly” on page 122](#)
- [“Remove a rear PCIe adapter” on page 125](#)
- [“Install a rear PCIe adapter” on page 128](#)
- [“Install a rear riser assembly” on page 130](#)

## Remove a rear riser assembly

Follow instructions in this section to remove a rear riser assembly.

### About this task

The server supports different types of riser cages (see [Table 3 “Riser cages” on page 121](#)). This topic uses the 3FH riser 1 cage and Gen 4 riser 3 cage as an example for illustration. The replacement procedure is the same for other riser cages.

#### Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.
- Before you remove any component of a RAID array (drive, RAID card, etc.), back up all RAID configuration information.

## Procedure

Step 1. Make preparation for the task.

- If the server is installed in a rack, slide the server out on its rack slide rails to gain access to the top cover, or remove the server from the rack. See [“Remove the server from rack” on page 15](#).
- Remove the top cover. See [“Remove the top cover” on page 228](#).
- If there is any PCIe adapter installed on the riser card, record the cable connections first. Then, disconnect all cables from the PCIe adapter.

Step 2. Remove the riser assembly.

- **Riser 1 assembly (same for riser 2 assembly)**

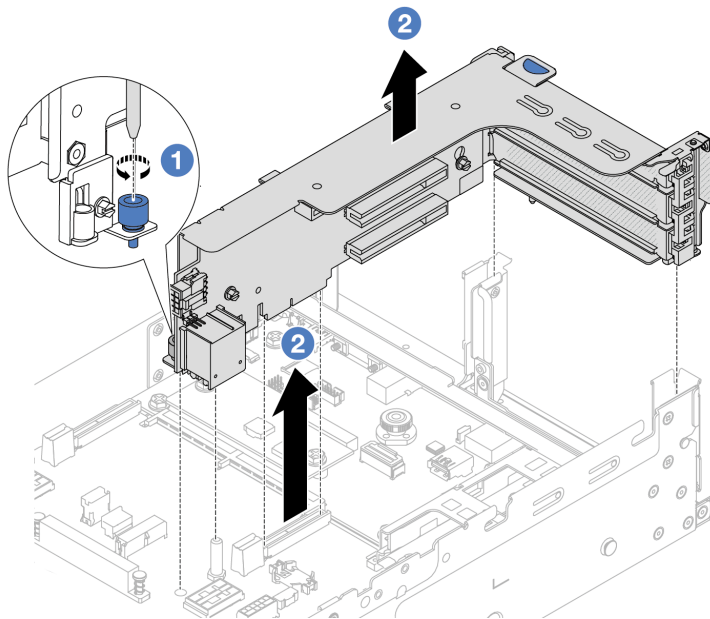


Figure 111. Removing the riser 1 assembly

- ① Loosen the screw that secures the riser assembly.
- ② Grasp the riser assembly by its edges and carefully lift it straight up and off the chassis.

- **Riser 3 assembly**

Grasp the riser assembly by its edges and carefully lift it straight up and off the chassis.

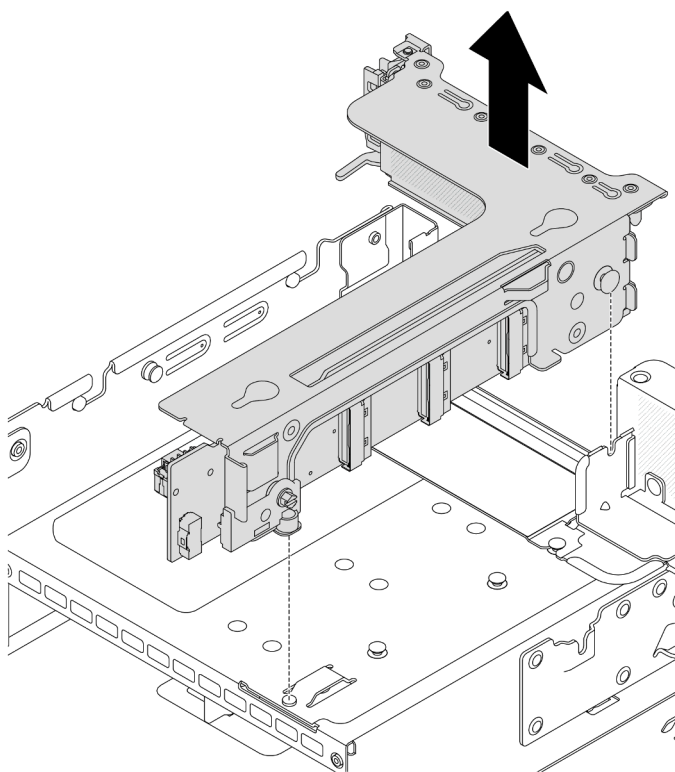


Figure 112. Removing the riser 3 assembly

- **4LP riser 3/4 assembly**

1. Remove riser 3 assembly and riser 4 assembly.

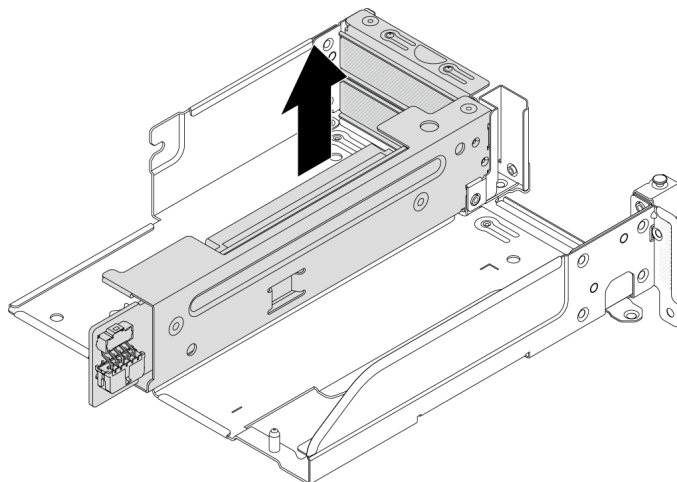


Figure 113. Removing the riser 3/4 assembly

2. Remove the riser cage tray.

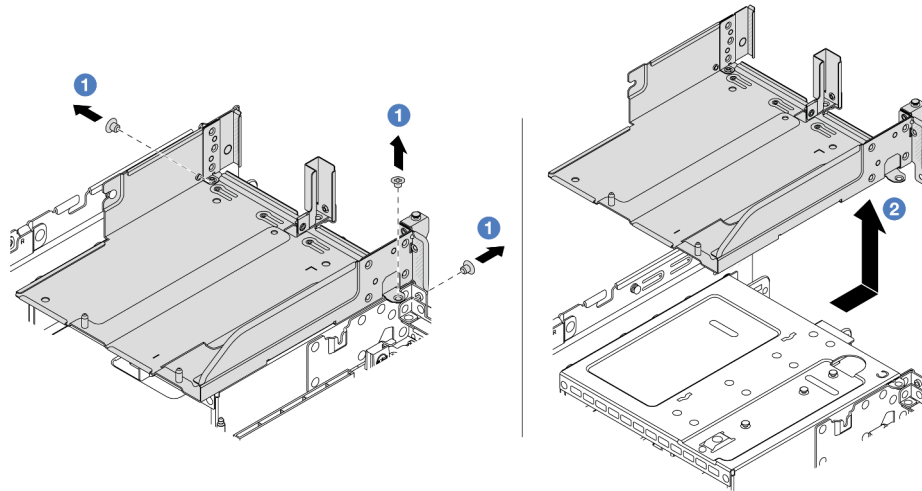


Figure 114. Removing the riser cage tray

- a. 1 Remove the screws that secure the riser cage tray.
- b. 2 Slide the riser cage tray backwards and then lift it out the chassis.

## After you finish

1. Remove the PCIe adapter from the riser assembly. See [“Remove a rear PCIe adapter” on page 125](#).
2. If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

## Demo video

[Watch the procedure on YouTube](#)

## Remove a rear PCIe adapter

Follow instructions in this section to remove a rear PCIe adapter.

## About this task

### Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.
- Before you remove any component of a RAID array (drive, RAID card, etc.), back up all RAID configuration information.

## Procedure

Step 1. Make preparation for the task.

- a. If the server is installed in a rack, slide the server out on its rack slide rails to gain access to the top cover, or remove the server from the rack. See [“Remove the server from rack” on page 15.](#)
- b. Remove the top cover. See [“Remove the top cover” on page 228.](#)
- c. Remove the riser assembly. See [“Remove a rear riser assembly” on page 122.](#)

Step 2. Remove the PCIe adapter from the riser assembly.

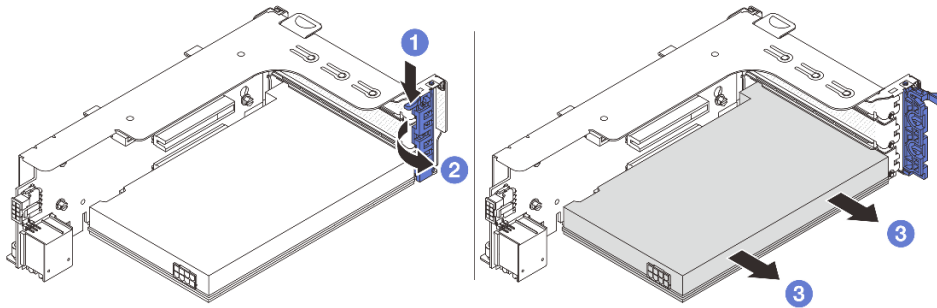


Figure 115. Removing the PCIe adapter from riser 1 or 2 assembly

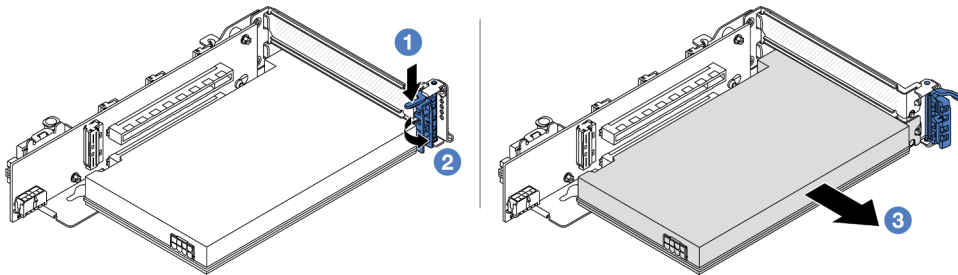


Figure 116. Removing the PCIe adapter from riser 3 assembly

- a. ① Press the retainer clip downward.
- b. ② Rotate the PCIe adapter retention latch to the open position.
- c. ③ Grasp the PCIe adapter by its edges and carefully pull it out of the PCIe slot.

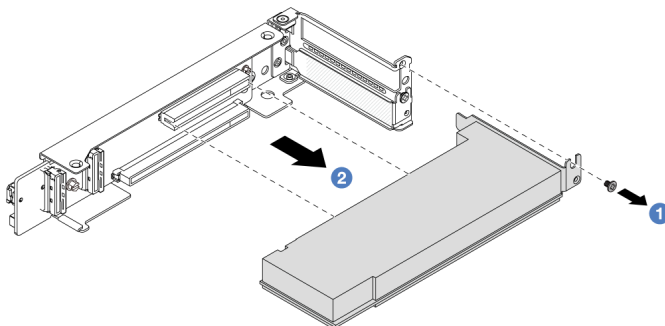


Figure 117. Removing a PCIe adapter from the 4LP riser 3/4 assembly

- a. ① Remove the screw that secures the PCIe adapter.

- b. 2 Grasp the PCIe adapter by its edges and carefully pull it out of the PCIe slot.
- Step 3. (Optional) If you are replacing the riser card, remove the riser card from the riser cage.

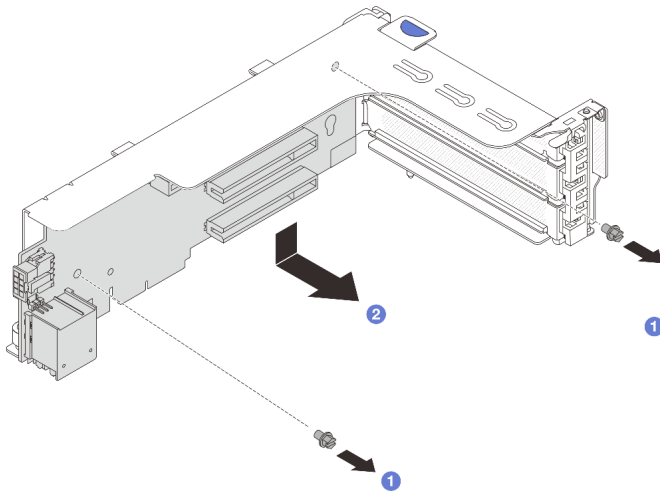


Figure 118. Removing riser card 1 (same for riser card 2)

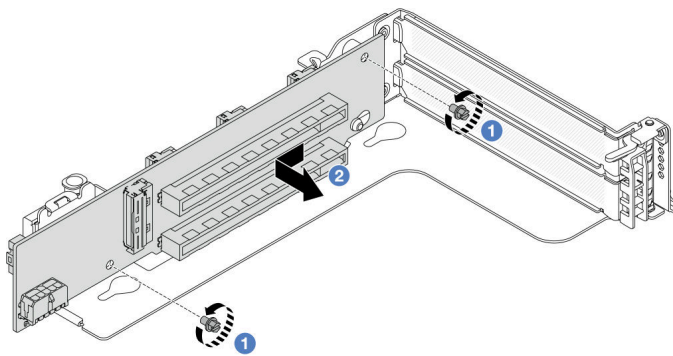


Figure 119. Removing riser card 3

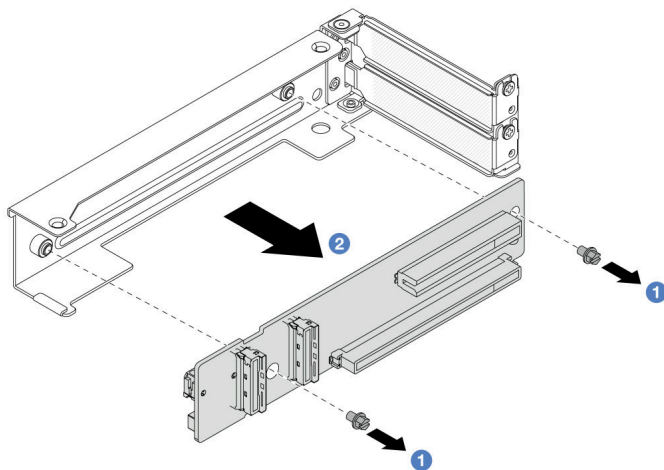


Figure 120. Removing the riser card from 4LP riser 3/4 cage

- a. ① Loosen the screws that secure the riser card.
- b. ② Grasp the riser card by its edges and carefully take it out of the riser bracket in the shown direction.

## After you finish

1. Install a new PCIe adapter to the riser assembly. See [“Install a rear PCIe adapter” on page 128](#).
2. If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

## Demo video

[Watch the procedure on YouTube](#)

## Install a rear PCIe adapter

Follow instructions in this section to install a rear PCIe adapter.

## About this task

### Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.
- Before you remove any component of a RAID array (drive, RAID card, etc.), back up all RAID configuration information.

## Procedure

- Step 1. Touch the static-protective package that contains the new part to any unpainted surface on the outside of the server. Then, take the new part out of the package and place it on a static-protective surface.
- Step 2. (Optional) If you have removed the riser card, install the riser card first.

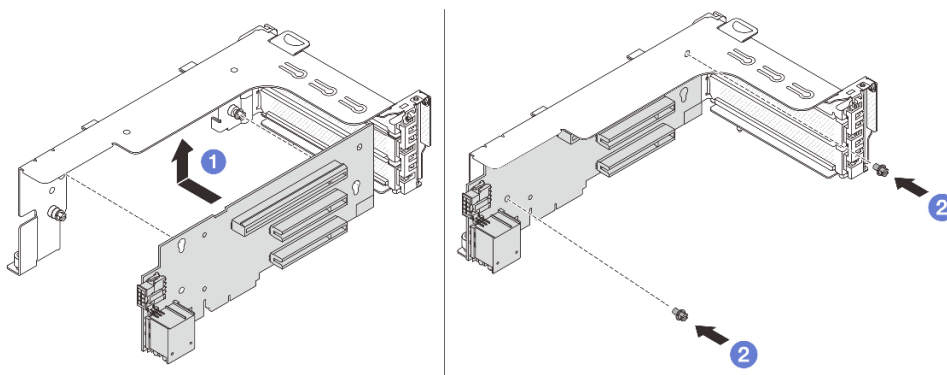


Figure 121. Installing riser card 1



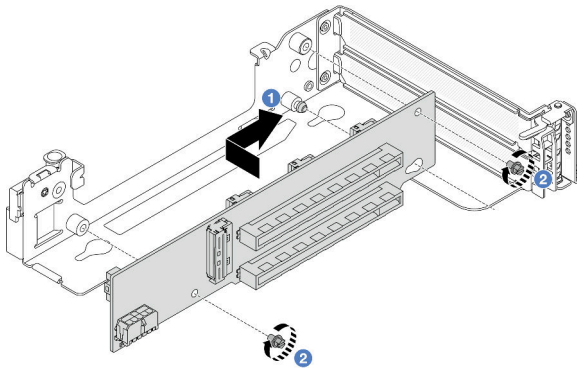


Figure 122. Installing riser card 3

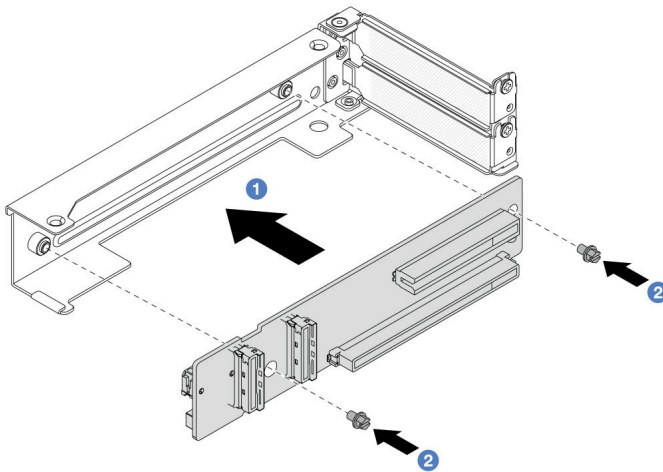


Figure 123. Installing the riser card to 4LP riser 3/4 cage

- a. ① Align the riser card with the riser bracket and install it into the riser bracket in the shown direction.
- b. ② Install the screws to secure the riser card into place.

Step 3. Install the new PCIe adapter to the riser assembly.

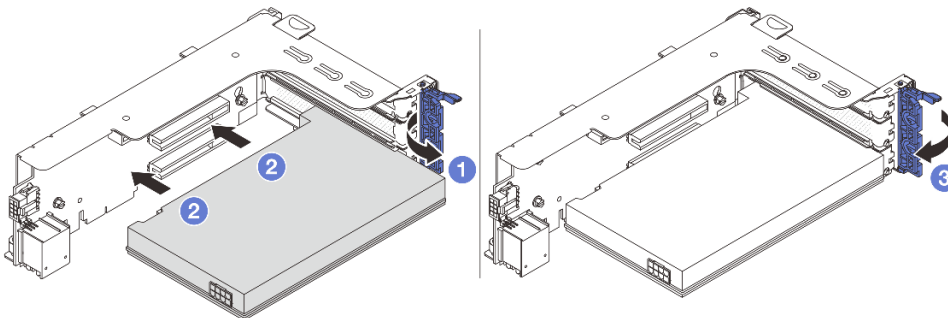


Figure 124. Installing the PCIe adapter on riser 1 or 2 assembly

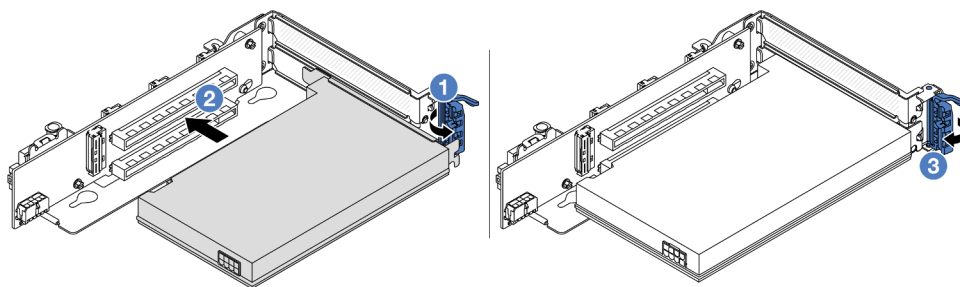


Figure 125. Installing the PCIe adapter on riser 3 assembly

- a. ① Open the retention latch.
- b. ② Align the PCIe adapter with the PCIe slot on the riser card. Carefully press the PCIe adapter straight into the slot until it is securely seated and its bracket also is secured.
- c. ③ Close the retention latch.

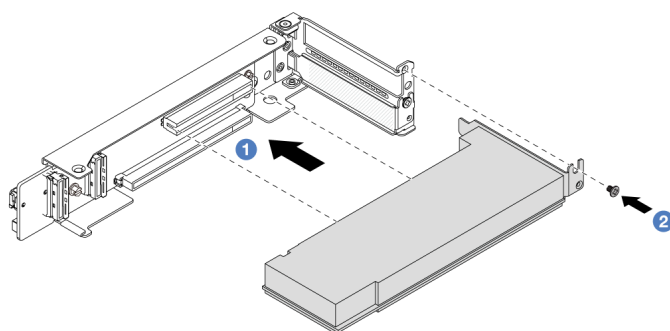


Figure 126. Installing the PCIe adapter to the 4LP riser 3/4 assembly

- a. ① Align the PCIe adapter with the PCIe slot on the riser card. Carefully press the PCIe adapter straight into the slot until it is securely seated and its bracket also is secured.
- b. ② Tighten the screw to secure the PCIe adapter into place.

## After you finish

1. Install the riser assembly into chassis. See [“Install a rear riser assembly” on page 130](#).
2. If you have installed a RAID 930 or 940 adapter, install a RAID flash power module. See [“RAID flash power module replacement” on page 160](#).

## Demo video

[Watch the procedure on YouTube](#)

## Install a rear riser assembly

Follow instructions in this section to install a rear riser assembly.

## About this task

The server supports different types of riser cages (see [Table 3 “Riser cages” on page 121](#)). This topic uses the 3FH riser 1 cage and Gen 4 riser 3 cage as an example for illustration. The replacement procedure is the same for other riser cages.

#### Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.

## Procedure

Step 1. Install the riser assembly into the chassis.

- **Riser 1 assembly (same for riser 2 assembly)**

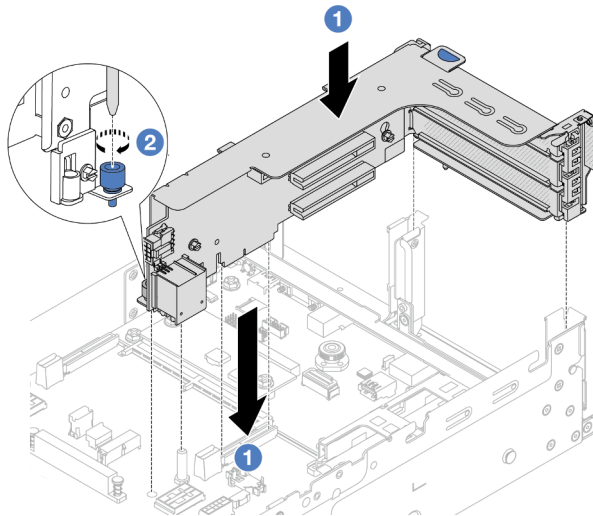


Figure 127. Installing the riser 1 assembly

- a. ① Align the riser card with the riser slot on the processor board. Carefully press the riser card straight into the slot until it is securely seated.
- b. ② Tighten the screw to secure the riser cage.

- **Riser 3 assembly**

Align the securing clip at the end of the riser cage with the pin on the rear chassis, and the pin on the right side of the riser cage with the pin slot on the C1 rearwall bracket. Carefully put down the riser 3 assembly until it is securely seated.

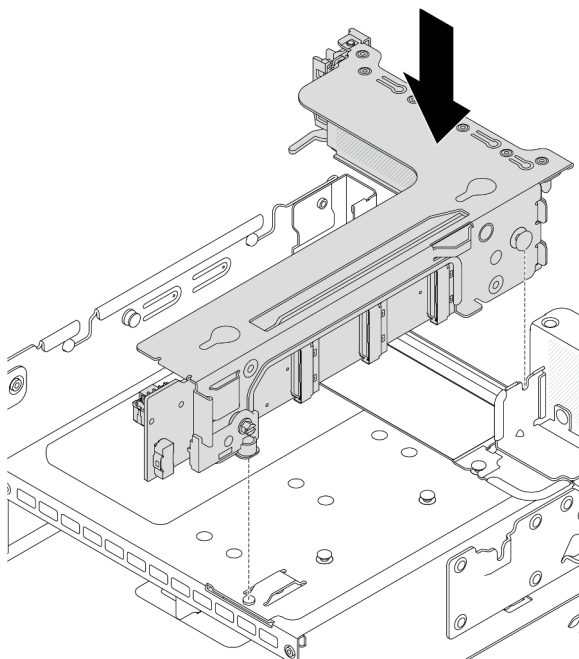


Figure 128. Installing the riser 3 assembly

- **4LP riser 3/4 assembly**

1. Install the riser cage tray.

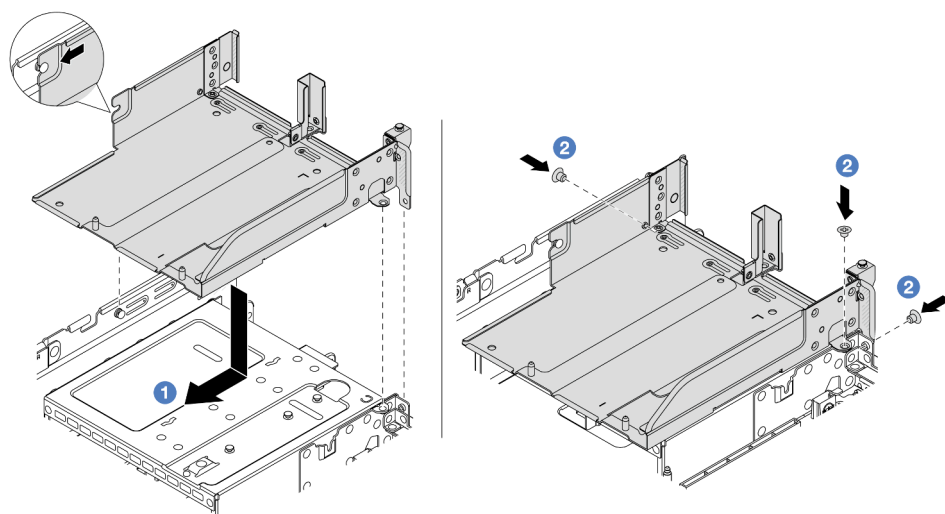


Figure 129. Installing the riser cage tray

- 1 Align the riser cage tray with the screws that secure the riser cage tray.
  - 2 Install the screws to fix the riser cage tray to the chassis.
2. Install the riser 3 assembly and riser 4 assembly into the riser cage.

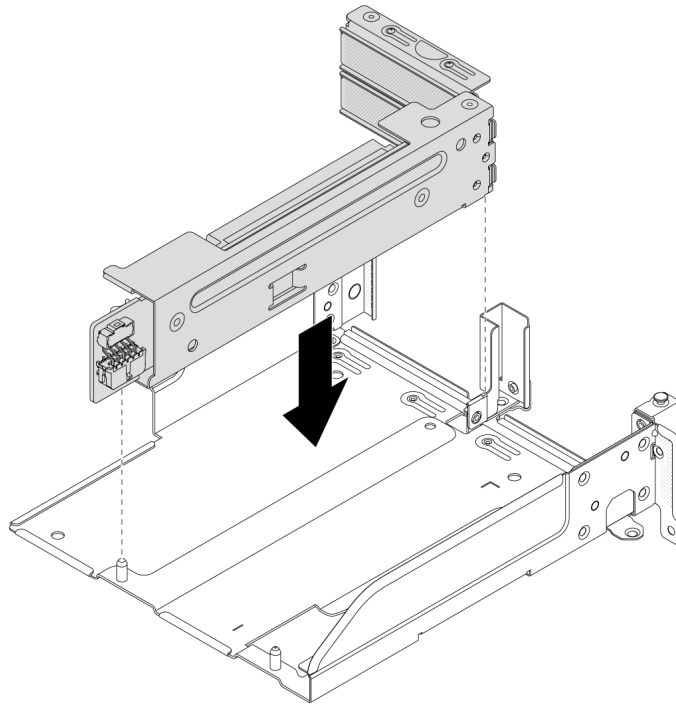


Figure 130. Installing the riser 3/4 assembly

Step 2. Connect cables to the riser card and PCIe adapter. See [Chapter 2 “Internal cable routing” on page 233](#).

### After you finish

Complete the parts replacement. See [“Complete the parts replacement” on page 231](#).

### Demo video

[Watch the procedure on YouTube](#)

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## Rear OCP module replacement

Follow instructions in this section to remove and install the rear OCP module.

- [“Remove the rear OCP module” on page 133](#)
- [“Install the rear OCP module” on page 134](#)

## Remove the rear OCP module

Follow instructions in this section to remove the rear OCP module.

### Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).

- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.

## Procedure

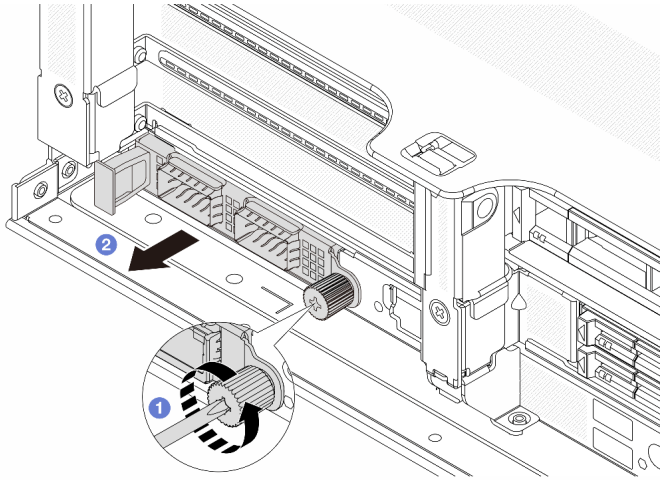


Figure 131. Removing the rear OCP module

- Step 1. ① Loosen the thumbscrew that secures the OCP module. Use a screwdriver if needed.
- Step 2. ② Pull out the OCP module.

## After you finish

1. Install a new rear OCP module or an OCP module filler. See [“Install the rear OCP module” on page 134](#).
2. If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

## Demo video

[Watch the procedure on YouTube](#)

## Install the rear OCP module

Follow instructions in this section to install the rear OCP module.

## About this task

### Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.

## Procedure

- Step 1. Touch the static-protective package that contains the new part to any unpainted surface on the outside of the server. Then, take the new part out of the package and place it on a static-protective surface.
- Step 2. Remove the OCP module filler if there is.
- Step 3. Install the OCP module.

**Note:** Ensure that the OCP module is fully seated and the thumbscrew is securely tightened. Otherwise, the OCP module will not get full connection and may not function.

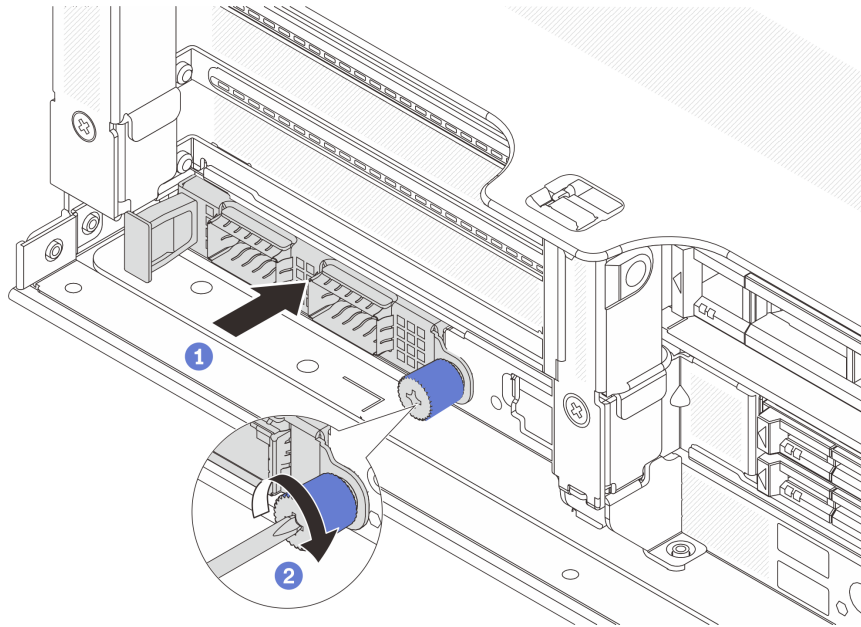


Figure 132. Installing the rear OCP module

- a. ① Push the OCP module into the slot until it is fully seated.
- b. ② Tighten the thumbscrew to secure the OCP module. Use a screwdriver if needed.

**Notes:**



Figure 133. OCP module (two connectors)

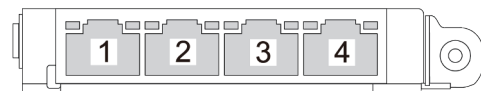


Figure 134. OCP module (four connectors)

- The OCP module provides two or four extra Ethernet connectors for network connections.
- By default, one of the Ethernet connectors on the OCP module can also function as a management connector using the shared management capacity.

## After you finish

Complete the parts replacement. See [“Complete the parts replacement” on page 231](#).

## Demo video

[Watch the procedure on YouTube](#)

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## Power inverter board (PIB) replacement

Follow instructions in this section to remove and install the power inverter board (PIB) replacement.

### Remove the PIB

Follow instructions in this section to remove the PIB.

### About this task

**Important:** This task must be operated by trained technicians that are certified by Lenovo Service. Do not attempt to remove or install it without proper training and qualification.

#### S002



#### **CAUTION:**

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

#### **Attention:**

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.

### Procedure

Step 1. Make preparation for the task.

- a. Remove the top cover. See [“Remove the top cover” on page 228](#).
- b. If your server comes with an air baffle, remove it first. See [“Remove the air baffle” on page 23](#).
- c. If your server comes with a middle drive cage, remove it first. See [“Middle drive cage and drive backplane replacement” on page 114](#).
- d. Pull out the power supplies slightly. Ensure that they are disconnected from the system board.
- e. Remove the system board assembly out of chassis. See [“Remove the system I/O board or processor board” on page 209](#).

Step 2. Gently hold and slide the PIB out of the system board tray.



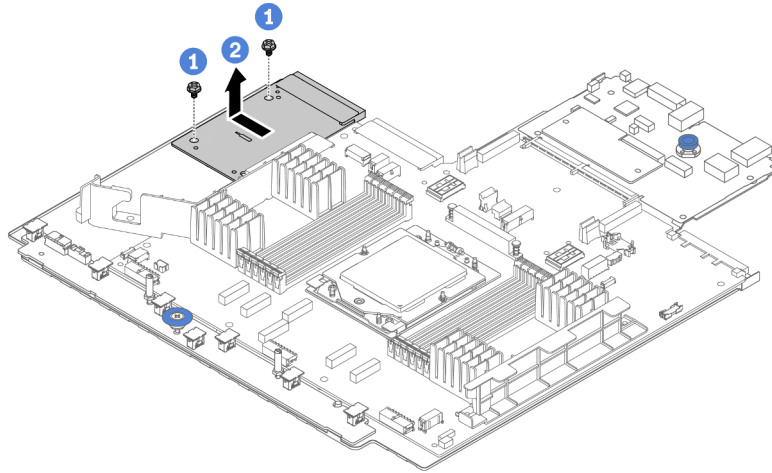


Figure 135. PIB removal

- a. ① Loosen the two screws that secure the PIB.
- b. ② Pull out the PIB outward from the system board tray.

## After you finish

- If you are replacing a PIB, install a new PIB. See [“Install the PIB” on page 137](#).
- If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

## Demo video

[Watch the procedure on YouTube](#)

## Install the PIB

Follow the instructions in this section to install the PIB.

## About this task

**Important:** This task must be operated by trained technicians that are certified by Lenovo Service. Do not attempt to remove or install it without proper training and qualification.

### Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.

## Procedure

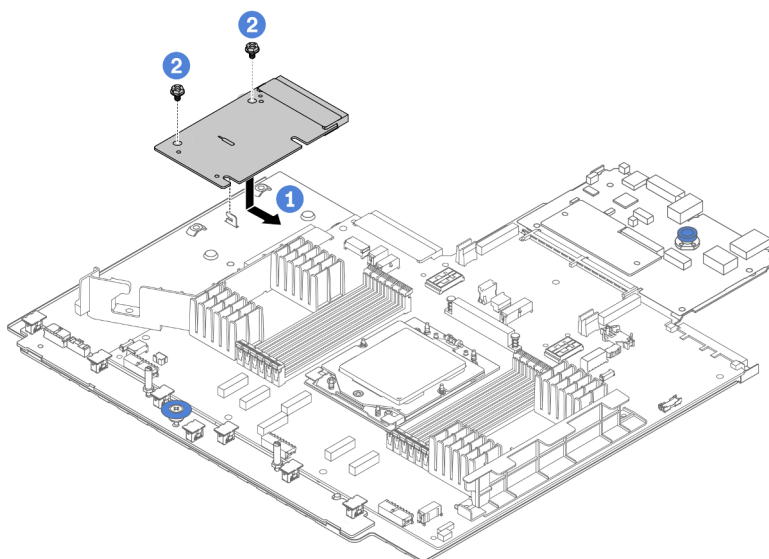


Figure 136. PIB installation

- Step 1. ① Align the PIB with the connector on the processor board, and use both hands to push the PIB and slightly insert it into the connector.
- Step 2. ② Install the two screws to secure the PIB.

### After you finish

1. Install the system board assembly into the chassis. See [“Install the system I/O board or processor board” on page 212](#).
2. Install the middle drive cage if you have removed it. See [“Middle drive cage and drive backplane replacement” on page 114](#).
3. Install the air baffle. See [“Install the air baffle” on page 25](#).
4. Push the power supplies into the bays until they click into place.
5. Complete the parts replacement. See [“Complete the parts replacement” on page 231](#).

### Demo video

[Watch the procedure on YouTube](#)

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## Power supply unit replacement

Follow instructions in this section to remove and install a power supply unit.

- [“Remove a power supply unit” on page 141](#)
- [“Install a power supply unit” on page 143](#)

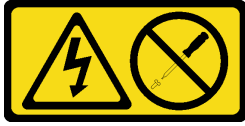
## Safety precautions

The section lists safety precautions that apply to AC and DC power supply units respectively. Understand and apply the safety precautions before removing or installing a power supply unit.

## Safety precautions for AC power supplies

The following tips describe the information that you must consider when you replace an AC power supply.

### S035



#### **CAUTION:**

Never remove the cover on a power supply or any part that has this label attached. Hazardous voltage, current, and energy levels are present inside any component that has this label attached. There are no serviceable parts inside these components. If you suspect a problem with one of these parts, contact a service technician.

### S002



#### **CAUTION:**

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

### S001



Electrical current from power, telephone, and communication cables is hazardous.

To avoid a shock hazard:

- Connect all power cords to a properly wired and grounded electrical outlet/source.
- Connect any equipment that will be attached to this product to properly wired outlets/sources.
- When possible, use one hand only to connect or disconnect signal cables.
- Never turn on any equipment when there is evidence of fire, water, or structural damage.
- The device might have more than one power cord, to remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

## Safety precautions for DC power supplies

The following tips describe the information that you must consider when you replace a DC power supply.

**CAUTION:**



240 V DC input (input range: 180-300 V) is supported in Chinese Mainland ONLY.

Perform the following steps to safely remove the power cord of one 240 V DC power supply unit. Otherwise, there can be data loss and other damages to the equipment. Damages and losses resulting from inappropriate operations will not be covered by the manufacturer's warranty.

1. Turn off the server.
2. Disconnect the power cord from the power source.
3. Disconnect the power cord from the power supply unit.

**S035**



**CAUTION:**

Never remove the cover on a power supply or any part that has this label attached. Hazardous voltage, current, and energy levels are present inside any component that has this label attached. There are no serviceable parts inside these components. If you suspect a problem with one of these parts, contact a service technician.

**S019**



**CAUTION:**

The power-control button on the device does not turn off the electrical current supplied to the device. The device also might have more than one connection to dc power. To remove all electrical current from the device, ensure that all connections to dc power are disconnected at the dc power input terminals.

**S029**



**For -48V dc power supply, electrical current from power cords is hazardous.  
To avoid a shock hazard:**

- **To connect or disconnect -48V dc power cords when you need to remove/install redundancy power supply unit(s).**

**To Connect:**

1. Turn OFF subject dc power source(s) and equipment (s) that are attached to this product.
2. Install the power supply unit(s) into the system housing.
3. Attach dc power cord(s) to the product.
  - Ensure correct polarity of -48 V dc connections: RTN is + and -Vin (typical -48 V) dc is -. Earth ground should be connected very well.
4. Connect dc power cord(s) to subject power source (s).
5. Turn ON all the power source(s).

**To Disconnect:**

1. Disconnect or turn off the subject dc power source(s) (at the breaker panel) before removing the power supply unit(s).
2. Remove the subject dc cord(s) and make sure the wire terminal of power cord(s) is insulated.
3. Unplug the subject power supply unit(s) from the system housing.

## Remove a power supply unit

Follow instructions in this section to remove a power supply unit.

### About this task

If the power supply unit to be removed is the only one installed, the power supply unit is non-hot-swap. Before removing it, you must turn off the server first. To support redundancy mode or hot-swap, install an additional hot-swap power supply unit.

**Attention:**

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.

### Procedure

- Step 1. If a cable management arm (CMA) is installed, adjust the CMA to gain access to the power supply bay.
- a. Press down the stop bracket **1** and rotate it to the open position.
  - b. Rotate the CMA out of the way to gain access to the power supply unit.

**Note:** Your CMA kit might look different from the illustration.

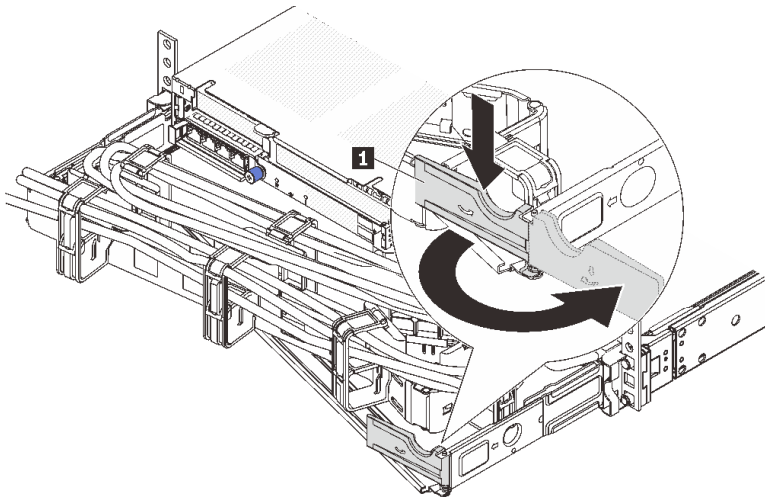


Figure 137. Adjusting the CMA

Step 2. Disconnect the power cord from the hot-swap power supply unit and the electrical outlet.

- For AC power supply units, disconnect both ends of the power cord and keep it in an ESD-safe place.
- For 240 V DC power supply units, turn off the server, and then disconnect both ends of the power cord and keep it in an ESD-safe place.
- For –48V DC power input:
  1. Disconnect the power cords from the electrical outlet.
  2. Use a slotted screwdriver to loosen the captive screws on the power supply terminal block.
  3. Disconnect the power cords from the power supply unit, make the wire terminal insulated, and keep them in an ESD-safe place.

**Note:** If you are replacing two power supplies, replace them one by one to ensure that the power supply to the server is not interrupted. Do not disconnect the power cord from the secondly replaced power supply until the power output LED for the firstly replaced power supply unit is lit. For the location of the power output LED, refer to [“Power supply LEDs” on page 404](#).

Step 3. Press the release tab toward the handle and carefully pull the handle at the same time to slide the hot-swap power supply unit out of the chassis.

**Note:** If your CMA kit obstructs in the way, slightly pull the power supply unit upwards when sliding the power supply unit out of the chassis.

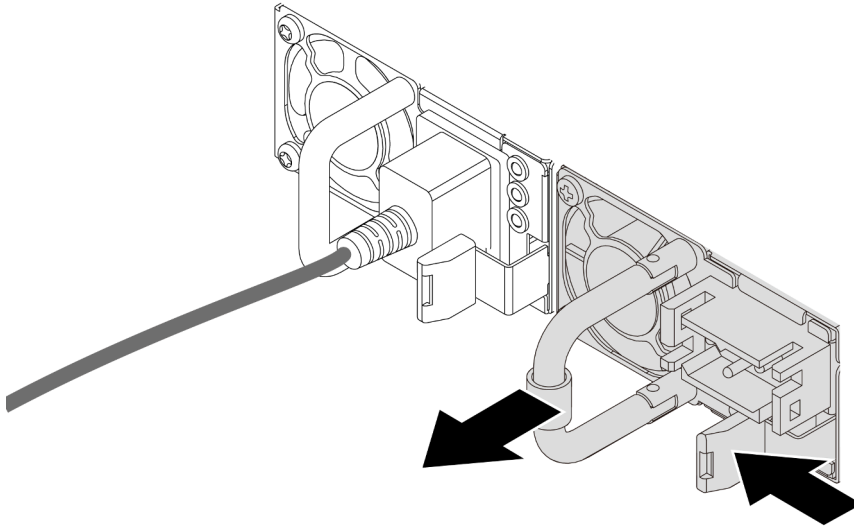


Figure 138. Removing the power supply unit

### After you finish

1. Install a new power supply unit or install the power-supply filler to cover the power supply bay. See [“Install a power supply unit” on page 143](#).

**Important:** To ensure proper cooling during normal server operation, both of the power supply bays must be occupied. This means that each bay must have a power supply unit installed; or one has a power supply unit installed and the other has a power supply filler installed.

2. If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

### Demo video

[Watch the procedure on YouTube](#)

## Install a power supply unit

Follow instructions in this section to install a power supply unit.

### About this task

If you are replacing the existing power supply unit with a new one:

- Use Lenovo Capacity Planner to calculate the required power capacity for what is configured for your server. More information about Lenovo Capacity Planner is available at:  
<https://datacentersupport.lenovo.com/solutions/Invo-lcp>
- Ensure that the devices that you are installing are supported. For a list of supported optional devices for the server, go to:  
<https://serverproven.lenovo.com>
- Attach the power information label that comes with this option onto the existing label near the power supply unit.



Figure 139. Example power supply unit label on the top cover

### Attention:

- Read “[Installation Guidelines](#)” on page 1 and “[Safety inspection checklist](#)” on page 2 to ensure that you work safely.
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.

### Procedure

- Step 1. Touch the static-protective package that contains the new part to any unpainted surface on the outside of the server. Then, take the new part out of the package and place it on a static-protective surface.
- Step 2. Slide the new hot-swap power supply unit into the bay until it snaps into position.

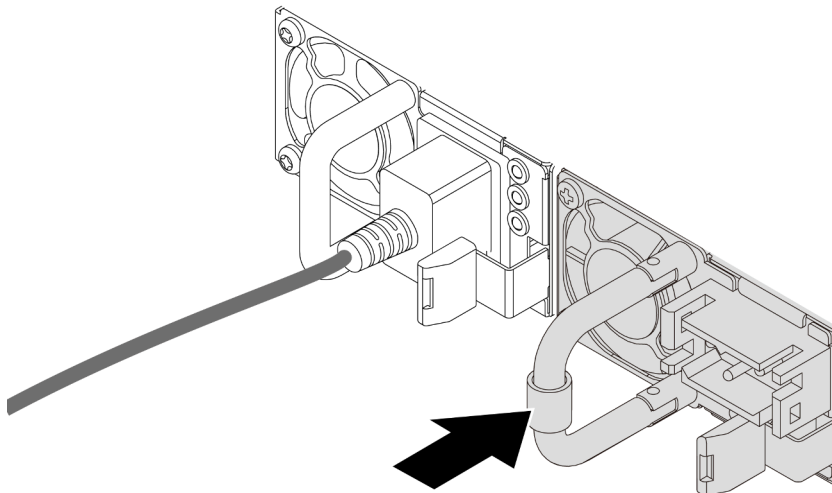



Figure 140. Installing the power supply unit

- Step 3. Connect the power supply unit to a properly grounded electrical outlet.
  - For AC power supply units:
    1. Connect one end of the power cord to the power connector on the power supply unit.
    2. Connect the other end of the power cord to a properly grounded electrical outlet.
  - For 240 V DC power supply units:
    1. Turn off the server.
    2. Connect one end of the power cord to the power connector on the power supply unit.
    3. Connect the other end of the power cord to a properly grounded electrical outlet.
  - For -48V DC power supply units:
    1. Use a slotted screwdriver to loosen the 3 captive screws on the power supply terminal block.



2. Check the type label on the power supply block and each power cord.

Type	PSU terminal block	Power cord
Input	-Vin	-Vin
Ground		GND
Input	RTN	RTN

3. Face the groove side of each power cord pin upwards, and plug the pins into corresponding holes on the power block. Use the table above for guidance to ensure that the pins find correct slots.
4. Tighten the captive screws on the power block. Ensure that the screws and cord pins are secured in place and no bare metal parts are shown.
5. Connect the other end of the cables to a properly grounded electrical outlet, and ensure that the cable ends find correct outlets.

### After you finish

1. If you have adjusted the CMA to gain access to the power supply bay, properly readjust the CMA back in place.
2. If the server is turned off, turn on the server. Ensure that both the power input LED and the power output LED on the power supply unit are lit, indicating that the power supply unit is operating properly.

### Demo video

[Watch the procedure on YouTube](#)

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## Processor and heat sink replacement (trained technician only)

Follow instructions in this section to remove and install a processor or a heat sink.

### Important:

- This task must be operated by trained technicians that are certified by Lenovo Service. Do not attempt to remove or install it without proper training and qualification.
- Before replacing a processor, check the current PSB fuse policy. See *Service process before replacement* at [Service process for updating PSB fuse state](#).
- After replacing a processor, ensure that the processor fuse status is expected without unexpected XCC event logs. See *Service process after replacing a processor* at [Service process for updating PSB fuse state](#).

The server supports two types of heat sinks. Depending on the specific type, the heat sink on your server might be different from that shown in the illustrations. For detailed information on heat sink selection, see [“Thermal rules” on page 11](#).

### Attention:

- Before you begin replacing a processor, make sure that you use Lenovo proven alcohol cleaning pad and thermal grease.
- Each processor socket must always contain a cover or a processor. When replacing a processor, protect the empty processor socket with a cover.
- Do not touch the processor socket or processor contacts. Processor-socket contacts are very fragile and easily damaged. Contaminants on the processor contacts, such as oil from your skin, can cause connection failures.
- Do not allow the thermal grease on the processor or heat sink to come in contact with anything. Contact with any surface can compromise the thermal grease, rendering it ineffective. Thermal grease can damage components, such as the electrical connectors in the processor socket.

The following illustration shows the components of the processor and heat sink.

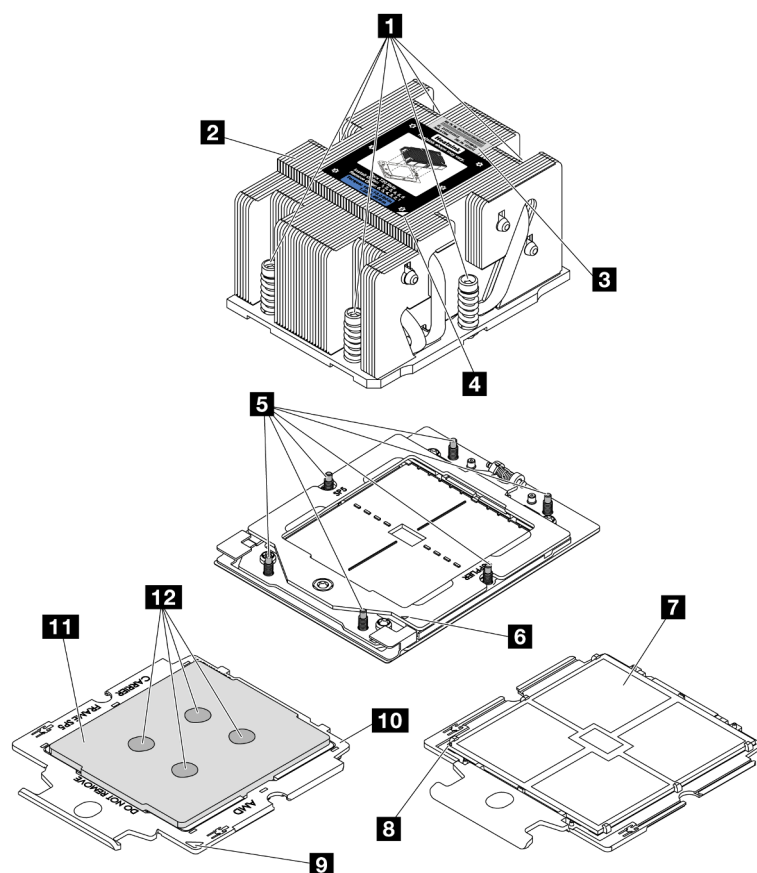


Figure 141. Processor and heat sink components

<b>1</b> Captive screws (6)	<b>7</b> Processor contacts
<b>2</b> Heat sink	<b>8</b> Processor triangular mark
<b>3</b> Processor identification label	<b>9</b> Carrier triangular mark
<b>4</b> Heat sink triangular mark	<b>10</b> Processor carrier
<b>5</b> Screw bolts (6)	<b>11</b> Processor heat spreader
<b>6</b> Retention frame triangular mark	<b>12</b> Thermal grease

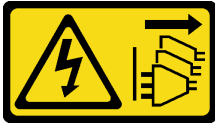
- [“Remove a heat sink” on page 147](#)
- [“Remove a processor” on page 150](#)
- [“Install a processor” on page 151](#)
- [“Install a heat sink” on page 152](#)

## Remove a heat sink

Follow instructions in this section to remove a heat sink. This task requires a Torx T20 screwdriver.

### About this task

**Important:** This task must be operated by trained technicians that are certified by Lenovo Service. Do not attempt to remove or install it without proper training and qualification.

**CAUTION:**

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

**Attention:**

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.

**Note:** Prepare the following screwdrivers to ensure you can install and remove the corresponding screws properly.

Torque screwdriver type list	Screw Type
Torx T20 screwdriver	Torx T20 screw

**Procedure**

Step 1. Make preparation for the task.

- If the server is installed in a rack, slide the server out on its rack slide rails to gain access to the top cover, or remove the server from the rack. See [“Remove the server from rack” on page 15](#).
- Remove the top cover. See [“Remove the top cover” on page 228](#).
- If your server comes with an air baffle or a middle cage, remove it first.
  - [“Remove the air baffle” on page 23](#)
  - [“Remove the middle drive cage and drive backplanes” on page 115](#)
- Remove the system fan cage (only for removing the performance heat sink). See [“Remove the system fan cage” on page 221](#).

Step 2. Remove the heat sink.

**Notes:**

- Do not touch the contacts on the bottom of the processor.
- Keep the processor socket clean from any object to prevent possible damages.

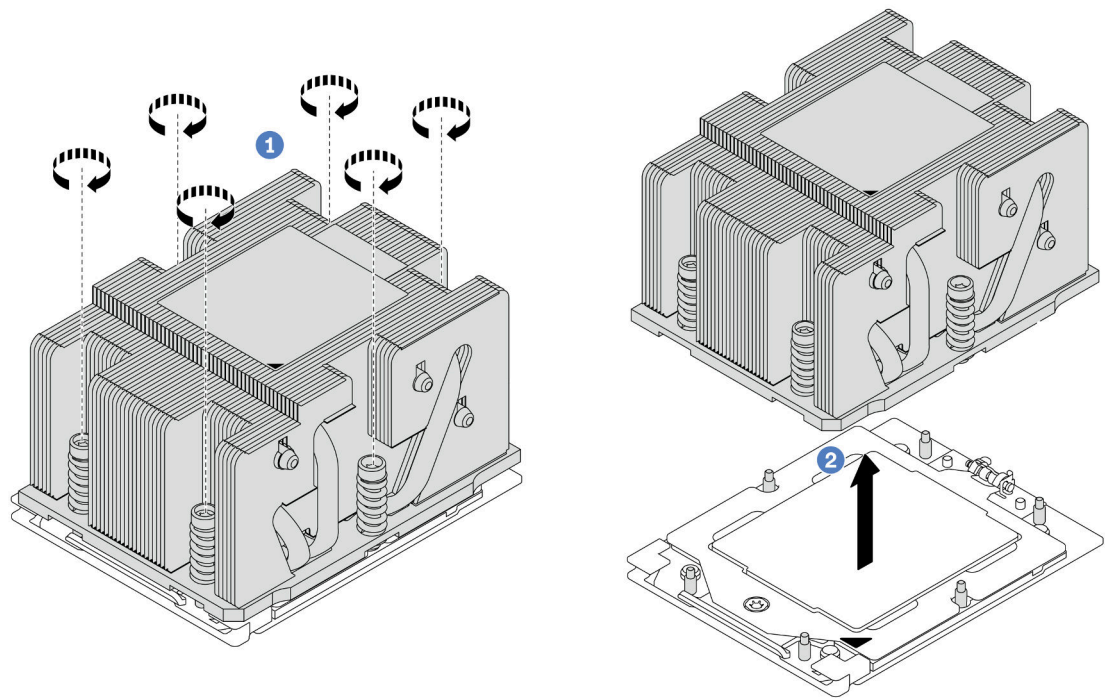


Figure 142. Removing a standard heat sink

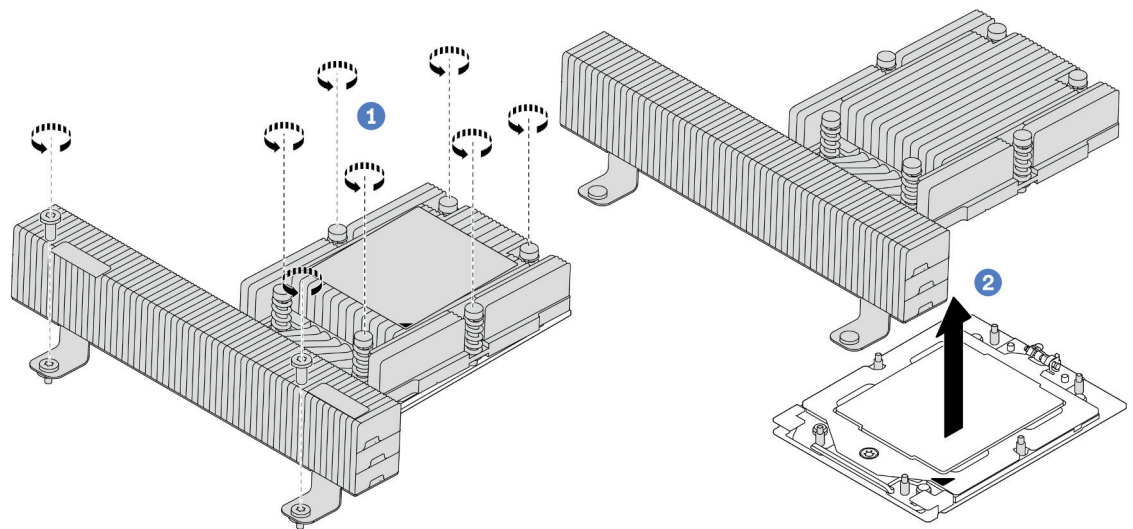


Figure 143. Removing a performance heat sink

- a. ① Fully loosen all the screws on the heat sink **in the removal sequence shown** on the heat-sink label.
- b. ② Carefully lift the heat sink from the processor socket.

## After you finish

- If you are replacing a heat sink, install a new heat sink. See [“Install a heat sink” on page 152](#).
- If you are replacing a processor, remove the processor. See [“Remove a processor” on page 150](#).
- If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

## Demo video

[Watch the procedure on YouTube](#)

## Remove a processor

Follow instructions in this section to remove a processor. This task requires a Torx T20 driver.

### About this task

**Important:** This task must be operated by trained technicians that are certified by Lenovo Service. Do not attempt to remove or install it without proper training and qualification.

#### Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.

### Procedure

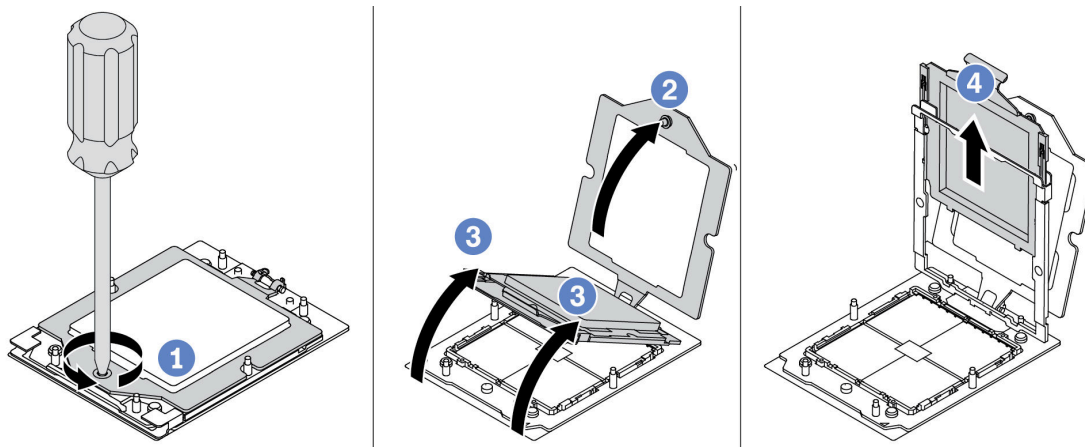


Figure 144. Removing a processor

- Step 1. ① Use a Torx T20 screwdriver to loosen the screw.
- Step 2. ② Slightly lift up the retention frame in the direction shown.
- Step 3. ③ Slightly lift up the rail frame in the direction shown. The processor in the rail frame is spring-loaded.
- Step 4. ④ Hold the blue tab of the processor carrier and slide the processor carrier out of the rail frame.

## After you finish

- If you are going to install a new processor, See [“Install a processor” on page 151](#).
- If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

## Demo video

[Watch the procedure on YouTube](#)

## Install a processor

Follow instructions in this section to install a processor. This task requires a Torx T20 driver.

## About this task

**Important:** This task must be operated by trained technicians that are certified by Lenovo Service. Do not attempt to remove or install it without proper training and qualification.

### Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.

### Notes:

- See <https://serverproven.lenovo.com> for a list of processors supported for your server. All processors on the system board assembly must have the same speed, number of cores, and frequency.
- Before you install a new processor, update your system firmware to the latest level. See [“Update the firmware” in User Guide and System Configuration Guide](#).

**Firmware and driver download:** You might need to update the firmware or driver after replacing a component.

- Go to <https://datacentersupport.lenovo.com/products/servers/thinksystem/sr655v3/7d9e/downloads/driver-list/> to see the latest firmware and driver updates for your server.
- Go to [“Update the firmware” in User Guide or System Configuration Guide](#) for more information on firmware updating tools.

## Procedure

Step 1. Install the processor.

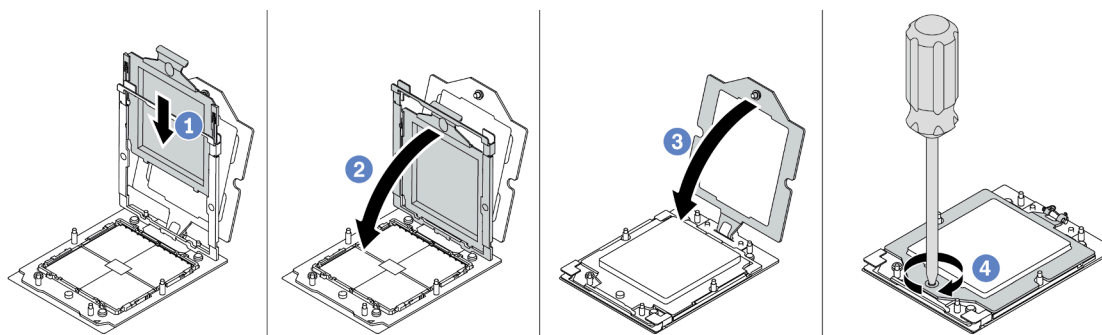


Figure 145. Installing a processor

- a. 1 Slide the processor carrier into the rail frame.
- b. 2 Push the rail frame down until the blue latches lock into place.
- c. 3 Close the retention frame.
- d. 4 Use a Torx T20 screwdriver to tighten the screw.

## After you finish

Install the heat sink. See [“Install a heat sink” on page 152](#).

## Demo video

[Watch the procedure on YouTube](#)

## Install a heat sink

Follow the instructions in this section to install a heat sink. This task requires a Torx T20 driver.

## About this task

**Important:** This task must be operated by trained technicians that are certified by Lenovo Service. Do not attempt to remove or install it without proper training and qualification.

## Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.

**Note:** Prepare the following screwdrivers to ensure you can install and remove the corresponding screws properly.

Torque screwdriver type list	Screw Type
Torx T20 screwdriver	Torx T20 screw

## Procedure



Step 1. Do the following according to your need.

**If you are replacing a processor and reusing the heat sink:**

1. Remove the processor identification label from the heat sink and replace it with the new label that comes with the replacement processor.
2. Wipe off old thermal grease on the heat sink with an alcohol cleaning pad.

**If you are replacing a heat sink and reusing the processor:**

1. Remove the processor identification label from the old heat sink and place it on the new heat sink in the same location.

**Note:** If you are unable to remove the label and place it on the new heat sink, or if the label is damaged during transfer, write the processor serial number from the processor identification label on the new heat sink in the same location as the label would be placed using a permanent marker.

2. Wipe off old thermal grease on the processor with an alcohol cleaning pad.
3. Check whether the manufacturing date on the new heat sink exceeds two years.
  - If yes, wipe off the thermal grease on the new heat sink with an alcohol cleaning pad, and go to [Step 2 step 2 on page 153](#).
  - If no, go to [Step 3 step 3 on page 153](#).

Step 2. Apply new thermal grease on the top of the processor with a syringe by forming four uniformly spaced dots, while each dot consists of about 0.1 ml of thermal grease.

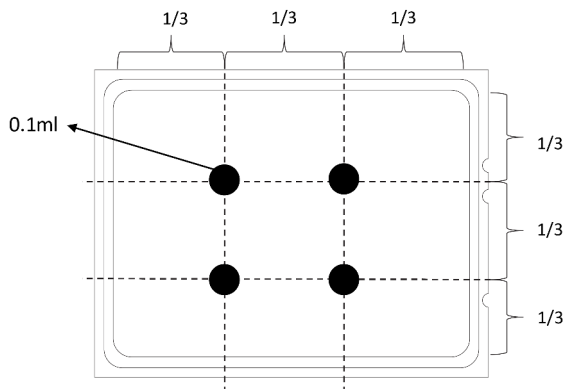


Figure 146. Applying thermal grease

Step 3. Install the heat sink.

**Note:** For reference, the torque required for the fasteners to fully tighten is 1.22-1.46 newton-meters (10.8-13.0 inch-pounds).

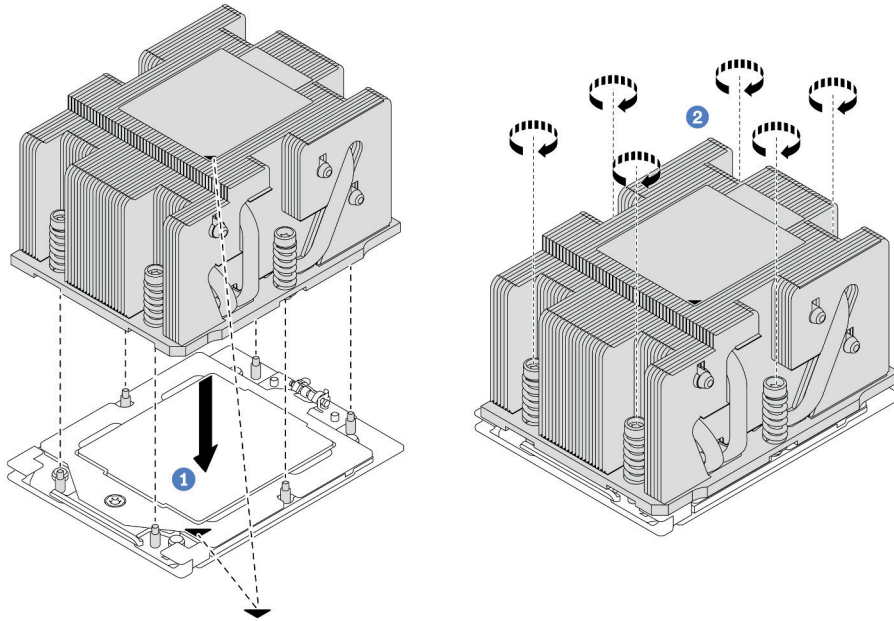


Figure 147. Installing a standard heat sink

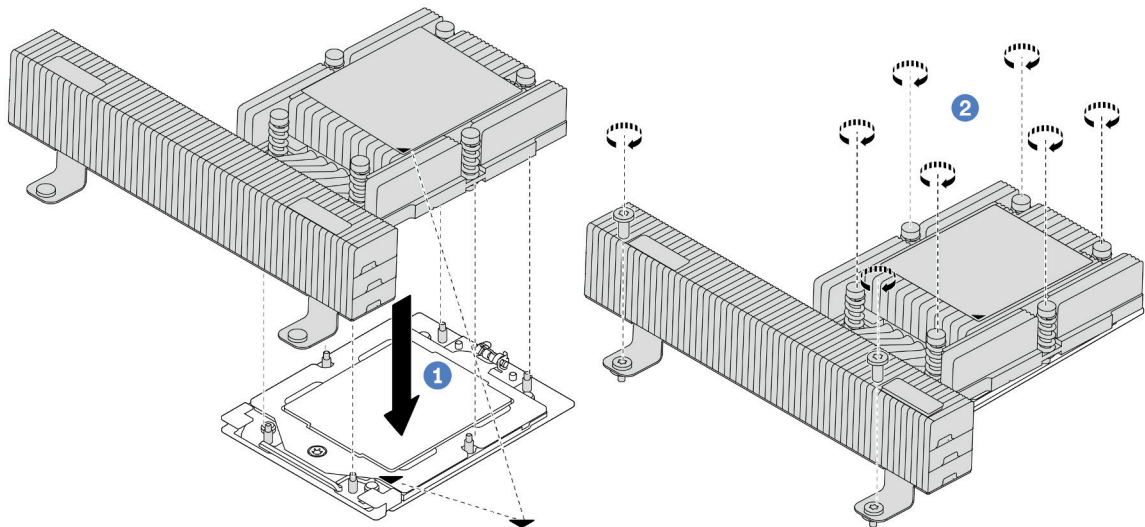


Figure 148. Installing a performance heat sink

- a. ① Align the triangular mark and screws on the heat sink with the triangular mark and threaded posts on the processor socket; then install the heat sink on the processor socket.
- b. ② Fully tighten all the screws **in the installation sequence shown** on the heat-sink label.

## After you finish

1. Install the system fan cage if you have removed it. See [“Install the system fan cage” on page 222](#).
2. Complete the parts replacement. See [“Complete the parts replacement” on page 231](#).

## Demo video

[Watch the procedure on YouTube](#)

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## Rack latches replacement

Follow instructions in this section to remove and install the rack latches.

**Note:** Depending on the model, the left rack latch might be assembled with a VGA connector and the right rack latch might be assembled with the front I/O module.

- [“Remove the rack latches” on page 155](#)
- [“Install the rack latches” on page 158](#)

## Remove the rack latches

Follow instructions in this section to remove the rack latches.

### About this task

#### Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.

### Procedure

Step 1. Make preparation for the task.

- a. If the server is installed in a rack, slide the server out on its rack slide rails to gain access to the top cover, or remove the server from the rack. See [“Remove the server from rack” on page 15](#).
- b. If the server is installed with the security bezel, remove it first. See [“Remove the security bezel” on page 199](#).
- c. Remove the top cover. See [“Remove the top cover” on page 228](#).
- d. Remove the air baffle. See [“Remove the air baffle” on page 23](#).

Step 2. Disconnect the VGA cable, the front I/O module cable, or both cables from the system board assembly.

#### Notes:

- If you need to disconnect cables from the system board assembly, disengage all latches or release tabs on cable connectors first. Failing to release the tab before removing the cables will damage the cable sockets on the system board assembly. Any damage to the cable sockets might require replacing the processor board or system I/O board.
- The connectors on your system board assembly might look different from those in the illustration, but the removal procedure is the same.
  1. Press the release tab to release the connector.
  2. Disengage the connector from the cable socket.

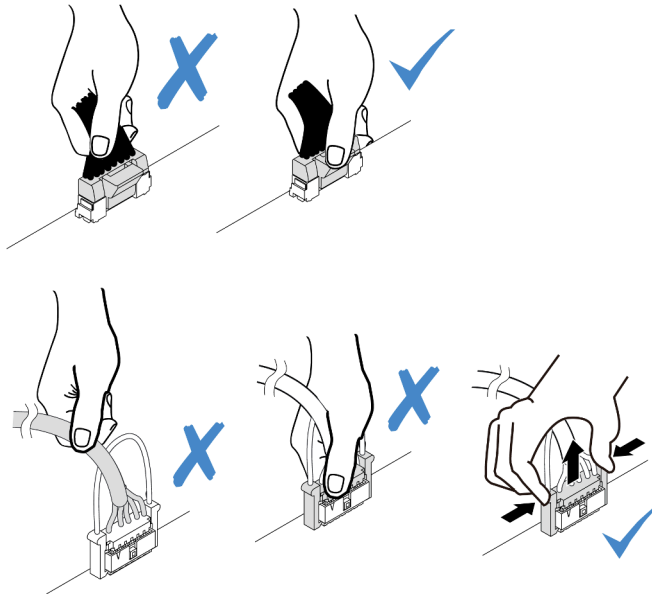


Figure 149. Disconnecting cables from the system board assembly

Step 3. Remove the screws that secure the cable retainer on the side of the server. Then, remove the cable retainer from the chassis.

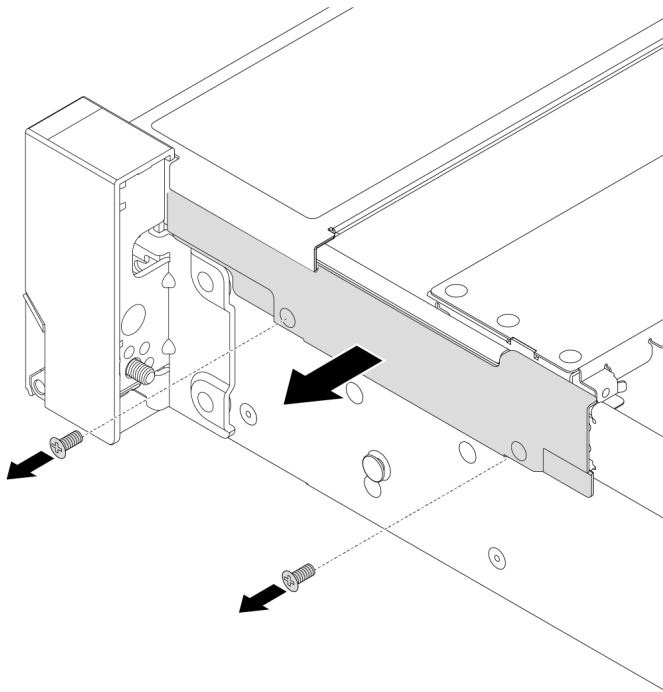
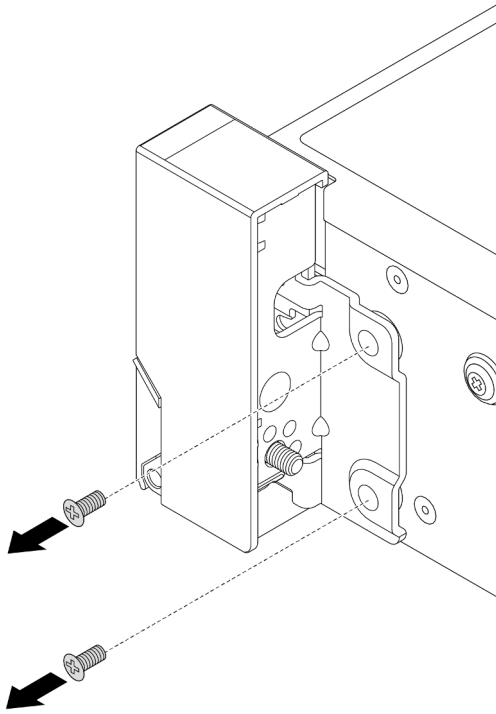


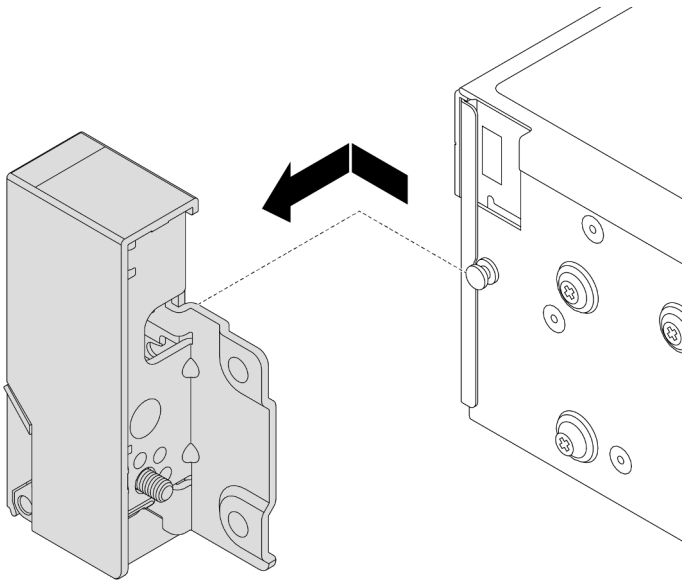
Figure 150. Removing the cable retainer

Step 4. Remove the screws that secure the rack latch.



*Figure 151. Removing the screws*

Step 5. Slide the rack latch forward slightly and then remove the rack latch from the chassis.



*Figure 152. Removing the rack latch*

## **After you finish**

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

## Demo video

[Watch the procedure on YouTube](#)

## Install the rack latches

Follow instructions in this section to install the rack latches.

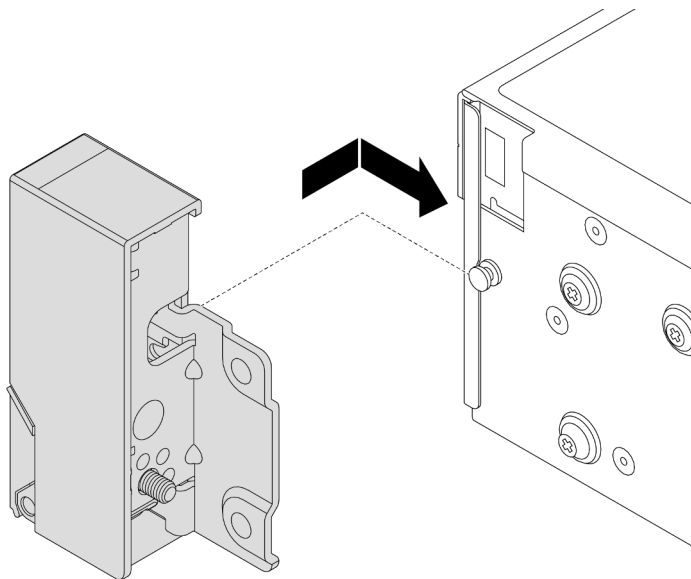
### About this task

#### Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.

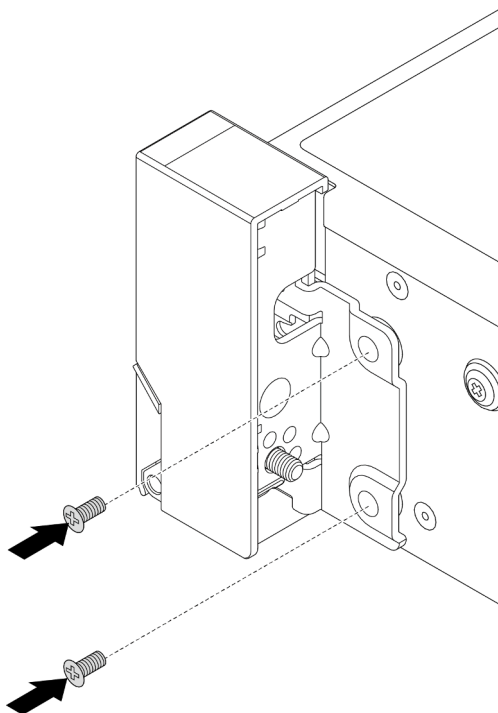
### Procedure

- Step 1. Touch the static-protective package that contains the new part to any unpainted surface on the outside of the server. Then, take the new part out of the package and place it on a static-protective surface.
- Step 2. Align the rack latch with the pin on the chassis. Then, press the rack latch onto the chassis and slightly slide it backward.



*Figure 153. Installing the rack latch*

- Step 3. Install the screws to secure the rack latch on the side of the server.



*Figure 154. Installing the screws*

Step 4. Route the bundle cable for I/O connectors on the right or left latches as shown. Then, install the screws to secure the cable retainer.

**Note:** To avoid unnecessary damage to the bundle cable, ensure that it is routed and fixed on the upper frame of the cable retainer.

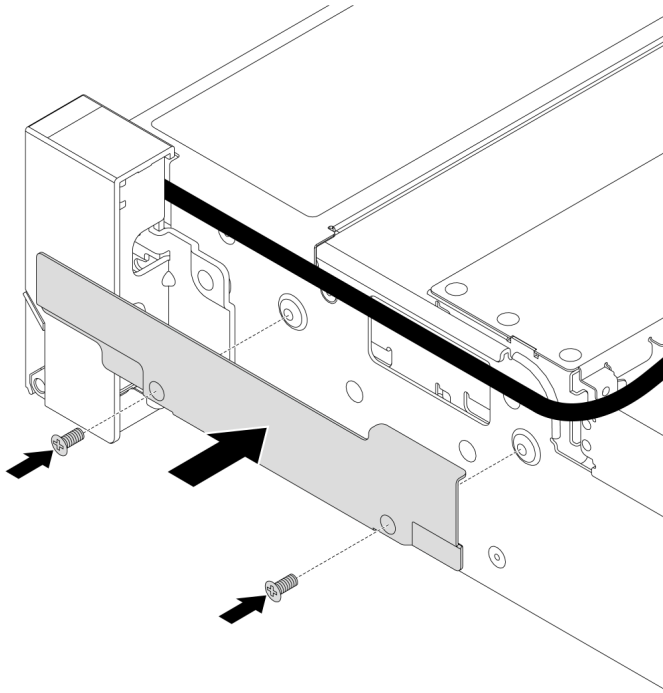


Figure 155. Installing the cable retainer

Step 5. Connect the cables to the system board assembly. See [Chapter 2 “Internal cable routing” on page 233](#).

### After you finish

1. Install the air baffle. See [“Install the air baffle” on page 25](#).
2. Install the security bezel if you have removed it. See [“Install the security bezel” on page 200](#).
3. Complete the parts replacement. See [“Complete the parts replacement” on page 231](#).

### Demo video

[Watch the procedure on YouTube](#)

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## RAID flash power module replacement

The RAID flash power module protects the cache memory on the installed RAID adapter. Follow instructions in this section to remove and install a RAID flash power module (also called supercap).

The location of RAID flash power modules varies by the server hardware configurations.



Table 4. Location of RAID flash power modules

 <p>Figure 156. On the chassis</p>	 <p>Figure 157. On standard air baffle</p>
 <p>Figure 158. On GPU air baffle</p>	 <p>Figure 159. On the 2.5-inch middle drive cage</p>

- [“Remove a RAID flash power module from the chassis” on page 161](#)
- [“Install a RAID flash power module on the chassis” on page 163](#)
- [“Remove a RAID flash power module from the air baffle” on page 164](#)
- [“Install a RAID flash power module on the air baffle” on page 166](#)
- [“Remove a RAID flash power module from the middle 2.5-inch drive cage” on page 167](#)
- [“Install a RAID flash power module on the middle 2.5-inch drive cage” on page 168](#)

## Remove a RAID flash power module from the chassis

Follow instructions in this section to remove a RAID flash power module from the chassis.

### About this task

#### Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.

- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.
- Before you remove any component of a RAID array (drive, RAID card, etc.), back up all RAID configuration information.
- Before you remove or make changes to drives, drive controllers (including controllers that are integrated on the system board assembly), drive backplanes or drive cables, back up all important data that is stored on drives.

### Watch the procedure

A video of this procedure is available at YouTube: <https://www.youtube.com/playlist?list=PLYV5R7hVcs-BashWCNZQEDP7o3EohXPEV>.

## Procedure

Step 1. Make preparation for the task.

- If the server is installed in a rack, slide the server out on its rack slide rails to gain access to the top cover, or remove the server from the rack. See [“Remove the server from rack” on page 15](#).
- Remove the top cover. See [“Remove the top cover” on page 228](#).
- Remove the system fan cage. See [“Remove the system fan cage” on page 221](#).
- Disconnect the cable of the RAID flash power module.

Step 2. Remove the RAID flash power module.

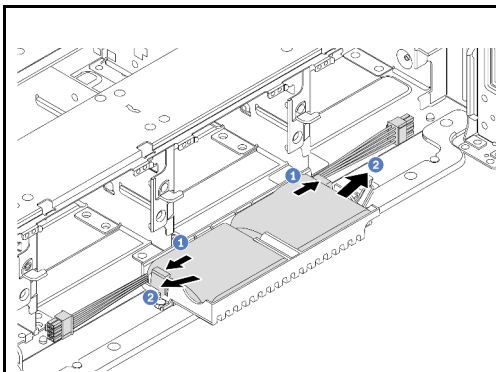


Figure 160. Removing the RAID flash power module from the supercap holder

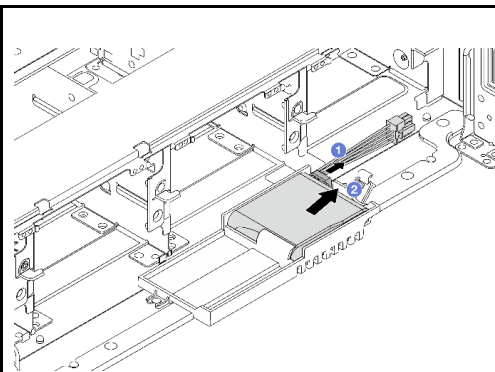


Figure 161. Removing the RAID flash power module from the supercap holder

- ① Open the retention clip on the supercap holder.
- ② Take the RAID flash power module out of the holder.

Step 3. Remove the supercap holder as shown if necessary.

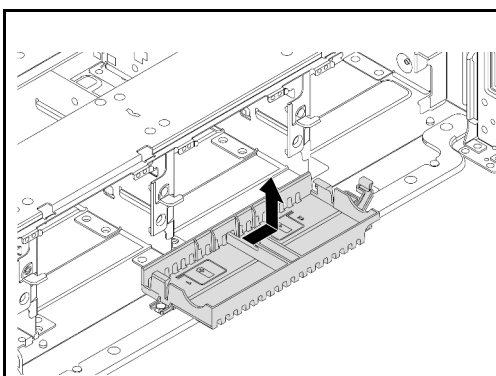


Figure 162. Removing the supercap holder

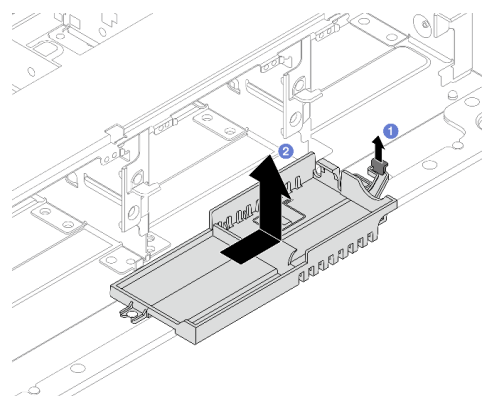




Figure 163. Removing the supercap holder

1.  Lift the latch.
2.  Slide the supercap holder in the shown direction and lift it out of the chassis.

## After you finish

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

## Install a RAID flash power module on the chassis

Follow instructions in this section to install a RAID flash power module (also called supercap) on the chassis.

### About this task

#### Attention:

- Read “[Installation Guidelines](#)” on page 1 and “[Safety inspection checklist](#)” on page 2 to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See “[Power off the server](#)” on page 15.
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.

#### Watch the procedure

A video of this procedure is available at YouTube: <https://www.youtube.com/playlist?list=PLYV5R7hVcs-BashWCNZQEDP7o3EohXPEV>.

### Procedure

- Step 1. Touch the static-protective package that contains the new part to any unpainted surface on the outside of the server. Then, take the new part out of the package and place it on a static-protective surface.
- Step 2. Install the supercap holder if you have removed it.

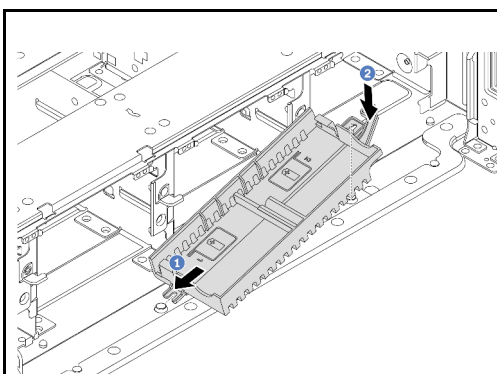


Figure 164. Installing the supercap holder

1. ① Align the notch on the supercap holder with the pin on the chassis.
2. ② Pivot the supercap holder inward until the other side clicks into place.

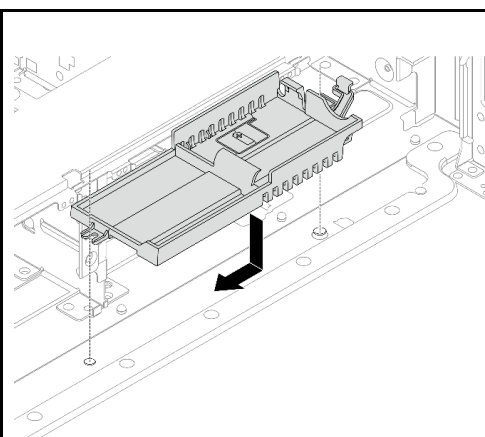


Figure 165. Installing the supercap holder

1. ① Align the keyhole on the supercap holder with the pin on the chassis, and lower the supercap holder into the chassis.
2. ② Slide the supercap holder in the shown direction until it clicks into place.

Step 3. Install the RAID flash power module.

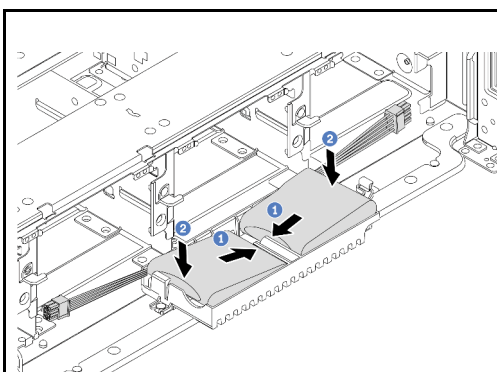


Figure 166. Installing the RAID flash power module on the supercap holder

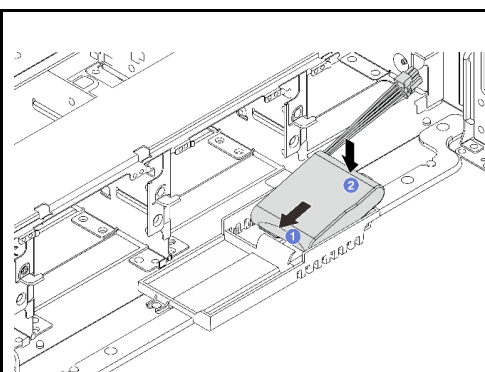


Figure 167. Installing the RAID flash power module on the supercap holder

- a. ① Insert the RAID flash power module into the retaining clip at one side as shown.
- b. ② Press the RAID flash power module down on the other side until it snaps into place.

Step 4. Connect the RAID flash power module to an adapter with the extension cable that comes with the RAID flash power module. See [Chapter 2 “Internal cable routing” on page 233](#).

## After you finish

1. Install the system fan cage. See [“Install the system fan cage” on page 222](#).
2. Complete the parts replacement. See [“Complete the parts replacement” on page 231](#).

## Remove a RAID flash power module from the air baffle

Follow instructions in this section to remove a RAID flash power module (also called supercap) from the air baffle.

## About this task

### Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.
- Before you remove any component of a RAID array (drive, RAID card, etc.), back up all RAID configuration information.
- Before you remove or make changes to drives, drive controllers (including controllers that are integrated on the system board assembly), drive backplanes or drive cables, back up all important data that is stored on drives.

## Procedure

Step 1. Make preparation for the task.

- a. If the server is installed in a rack, slide the server out on its rack slide rails to gain access to the top cover, or remove the server from the rack. See [“Remove the server from rack” on page 15](#).
- b. Remove the top cover. See [“Remove the top cover” on page 228](#).
- c. Disconnect the cable of the RAID flash power module.

Step 2. Remove the RAID flash power module from the air baffle.

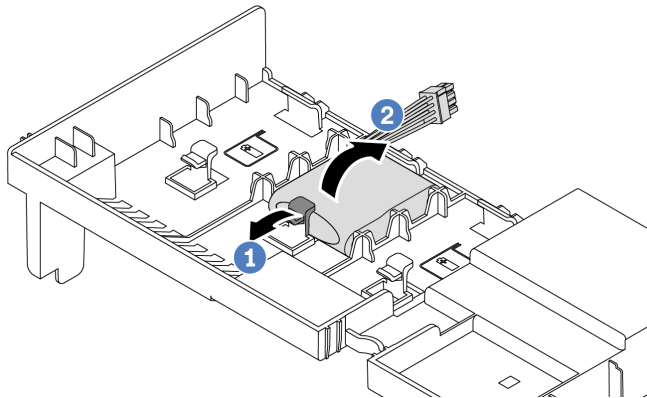


Figure 168. Removing the RAID flash power module from the air baffle

- a. ① Open the retention clip on the holder of the RAID flash power module.
- b. ② Take the RAID flash power module out of the holder.

## After you finish

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

## Demo video

[Watch the procedure on YouTube](#)

## Install a RAID flash power module on the air baffle

Follow instructions in this section to install a RAID flash power module (also called supercap) on the air baffle.

### About this task

#### Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.

### Procedure

- Step 1. Touch the static-protective package that contains the new part to any unpainted surface on the outside of the server. Then, take the new part out of the package and place it on a static-protective surface.
- Step 2. Install the RAID flash power module on the air baffle.

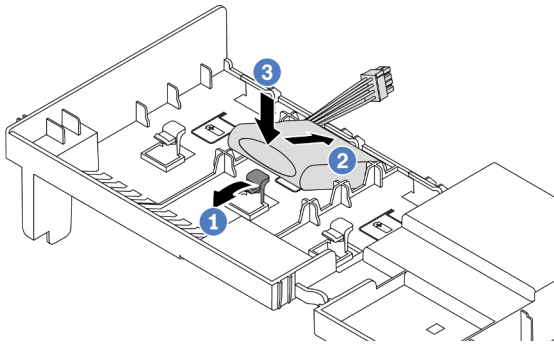


Figure 169. Installing the RAID flash power module on the air baffle

- 1 Open the retention clip on the holder.
  - 2 Put the RAID flash power module into the holder.
  - 3 Press it down to secure it into the holder.
- Step 3. Connect the RAID flash power module to an adapter with the extension cable that comes with the RAID flash power module. See [Chapter 2 “Internal cable routing” on page 233](#).

### After you finish

Complete the parts replacement. See [“Complete the parts replacement” on page 231](#).

#### Demo video

[Watch the procedure on YouTube](#)

## Remove a RAID flash power module from the middle 2.5-inch drive cage

Follow instructions in this section to remove a RAID flash power module (also called supercap) from the middle 2.5-inch drive cage.

### About this task

#### Attention:

- Read “[Installation Guidelines](#)” on page 1 and “[Safety inspection checklist](#)” on page 2 to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See “[Power off the server](#)” on page 15.
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.
- Before you remove any component of a RAID array (drive, RAID card, etc.), back up all RAID configuration information.
- Before you remove or make changes to drives, drive controllers (including controllers that are integrated on the system board assembly), drive backplanes or drive cables, back up all important data that is stored on drives.

#### Watch the procedure

A video of this procedure is available at YouTube: <https://www.youtube.com/playlist?list=PLYV5R7hVcs-BashWCNZQEDP7o3EohXPEV>.

### Procedure

Step 1. Make preparation for the task.

- a. If the server is installed in a rack, slide the server out on its rack slide rails to gain access to the top cover, or remove the server from the rack. See “[Remove the server from rack](#)” on page 15.
- b. Remove the top cover. See “[Remove the top cover](#)” on page 228.
- c. Disconnect the cable of the RAID flash power module.

Step 2. Remove the rubber on the cover of the supercap holder.

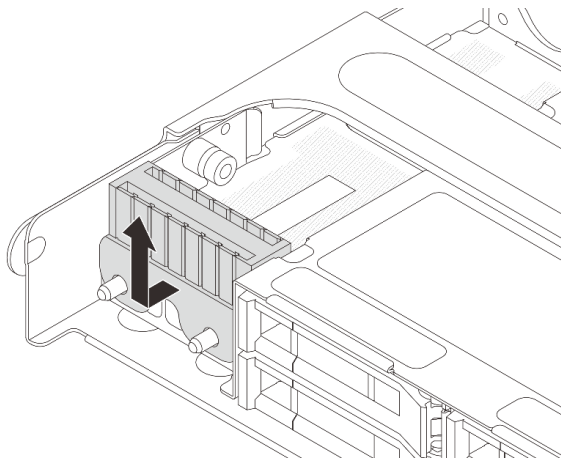


Figure 170. Removing the rubber

Step 3. Open the drive cage handle.

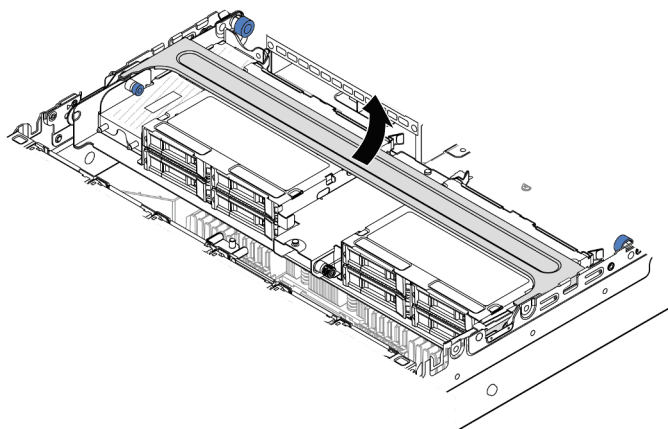


Figure 171. Opening the handle of the middle drive cage

Step 4. Remove the RAID flash power module from the middle drive cage.

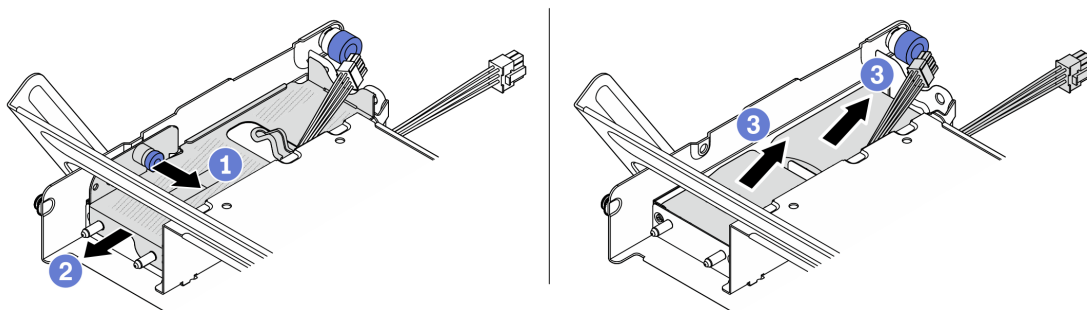


Figure 172. Removing the RAID flash power module from the middle drive cage

- a. ① Pull out the blue latch on the supercap cover.
- b. ② Slide the cover out of the holder.
- c. ③ Take the RAID flash power module out of the holder.

## After you finish

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

## Install a RAID flash power module on the middle 2.5-inch drive cage

Follow instructions in this section to install a RAID flash power module (also called supercap) on the middle 2.5-inch drive cage.

### About this task

#### Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.



- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.

### Watch the procedure

A video of this procedure is available at YouTube: <https://www.youtube.com/playlist?list=PLYV5R7hVcs-BashWCNZQEDP7o3EohXPEV>.

### Procedure

- Step 1. Touch the static-protective package that contains the new part to any unpainted surface on the outside of the server. Then, take the new part out of the package and place it on a static-protective surface.
- Step 2. Install the RAID flash power module on the middle drive cage.

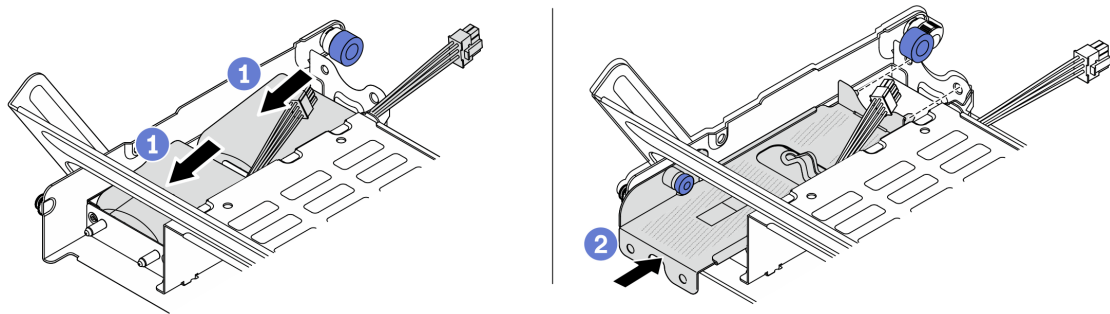


Figure 173. Installing the RAID flash power module on the middle drive cage

- a. ① Put the RAID flash power module into the holder, and press it down to secure it into the holder.
- b. ② Align the pins on the metal cover with the holes in the supercap holder, pull out the blue latch on the cover, and slide the cover into the holder until the pins pass through the holes. Then, release the blue latch to lock the cover into place.

- Step 3. Press the latch as shown and close the handle.

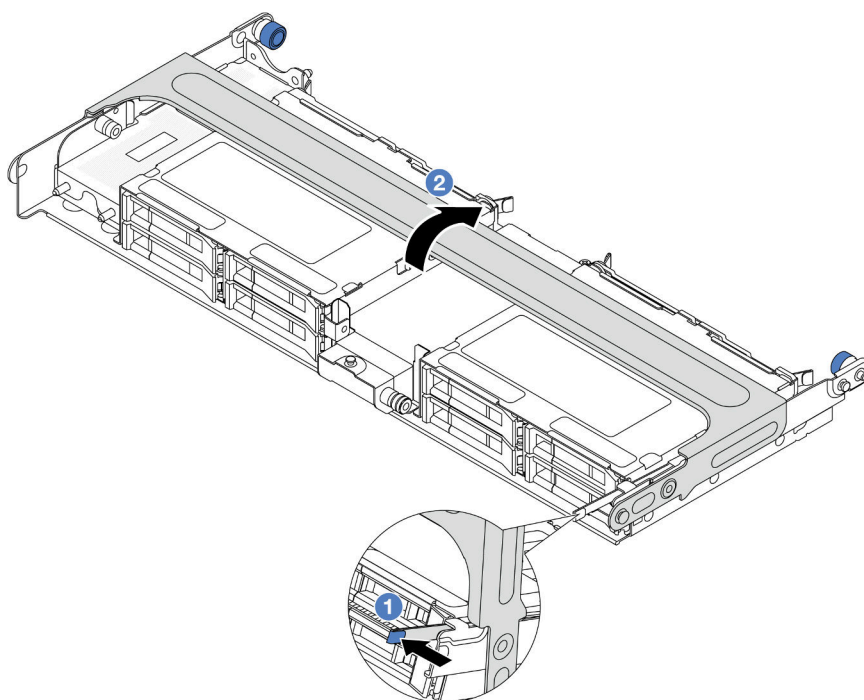


Figure 174. Closing the handle of the middle drive cage

Step 4. Install the rubber onto the cover of the supercap holder.

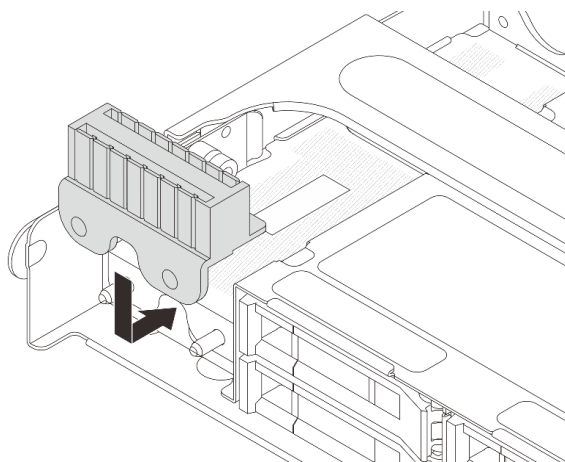


Figure 175. Installing the rubber

Step 5. Connect the RAID flash power module to an adapter with the extension cable that comes with the RAID flash power module. See [Chapter 2 “Internal cable routing” on page 233](#).

## After you finish

Complete the parts replacement. See [“Complete the parts replacement” on page 231](#).

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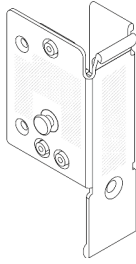
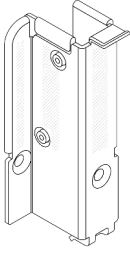
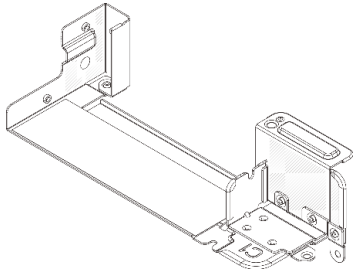
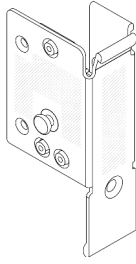
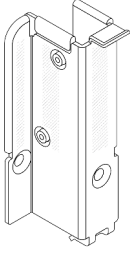
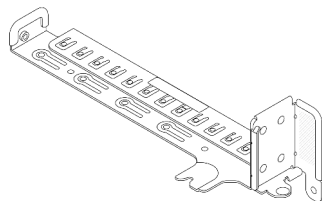
## Rearwall bracket replacement

Follow instructions in this section to remove and install a rearwall bracket.

The rearwall brackets vary by server rear configurations.

- [“Remove a rearwall bracket” on page 171](#)
- [“Install a rearwall bracket” on page 173](#)

#### Rearwall bracket matrix

Server rear config.	Required rearwall brackets		
Configuration with 8 PCIe slots	A1 rearwall bracket on the left 	B1 rearwall bracket on the middle 	C1 rearwall bracket on the right 
Configuration with 4 x 2.5-inch rear drives	A1 rearwall bracket on the left 	B1 rearwall bracket on the middle 	C2 rearwall bracket on the right 

## Remove a rearwall bracket

Follow instructions in this section to remove a rearwall bracket.

### About this task

#### Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.

### Procedure

Step 1. Make preparation for the task.

- If the server is installed in a rack, slide the server out on its rack slide rails to gain access to the top cover, or remove the server from the rack. See [“Remove the server from rack” on page 15](#).
- Remove the top cover. See [“Remove the top cover” on page 228](#).

- c. Remove the riser assembly or rear drive cage.
  - [“Rear PCIe adapter and riser assembly replacement” on page 121](#)
  - [“Rear drive backplane and drive cage replacement” on page 184](#)

Step 2. Remove the rearwall bracket.

- a. ① Remove the screws.
- b. ② Remove the bracket from the chassis as shown.

**Note:** The illustrations show removing the A1, B1, and C1 rearwall brackets. The procedure is the same for removing other rearwall brackets.

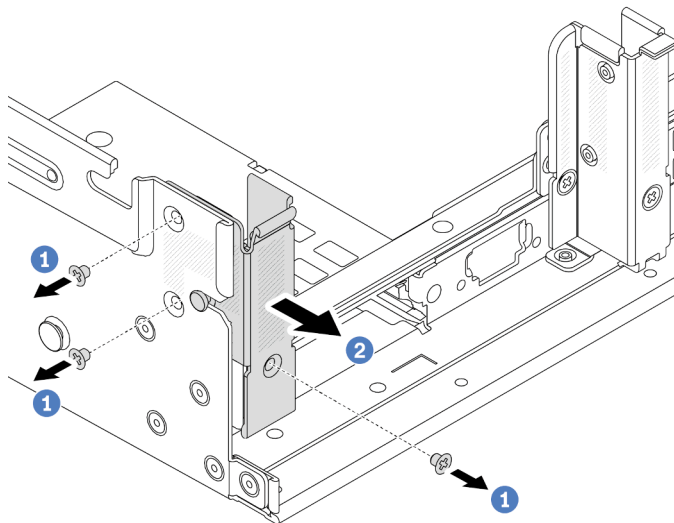


Figure 176. Removing the A1 rearwall bracket (left)

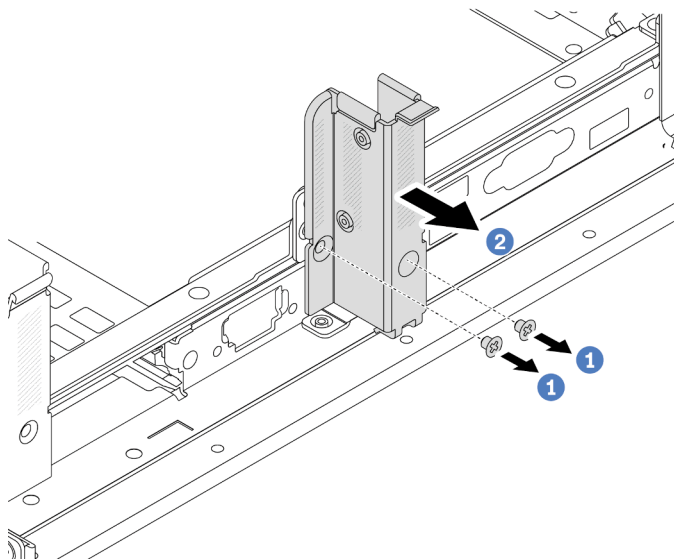


Figure 177. Removing the B1 rearwall bracket (middle)

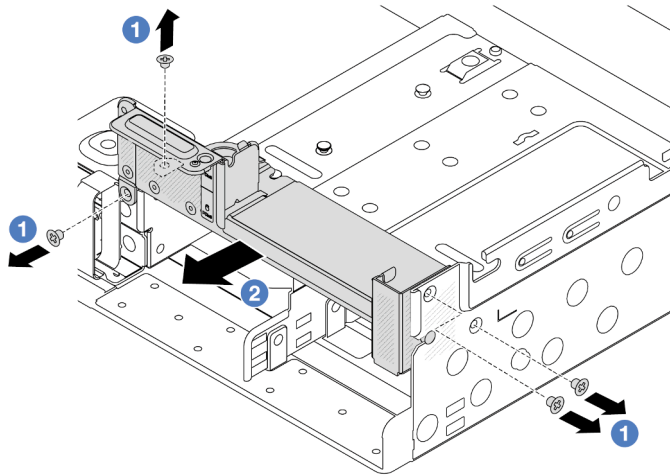


Figure 178. Removing the C1 rearwall bracket (right)

### After you finish

1. Install required rearwall brackets back to the rear chassis.
2. If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

### Demo video

[Watch the procedure on YouTube](#)

## Install a rearwall bracket

Follow instructions in this section to install a rearwall bracket.

### About this task

#### Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.

### Procedure

- Step 1. Touch the static-protective package that contains the new part to any unpainted surface on the outside of the server. Then, take the new part out of the package and place it on a static-protective surface.
- Step 2. Install the rearwall brackets.
  - a. **1** Align the rearwall bracket with the chassis, and insert the bracket into place.
  - b. **2** Install the screws to secure the rearwall bracket.

**Note:** The illustrations show installing the A1, B1, and C1 rearwall brackets. The procedure is the same for installing other rearwall brackets.

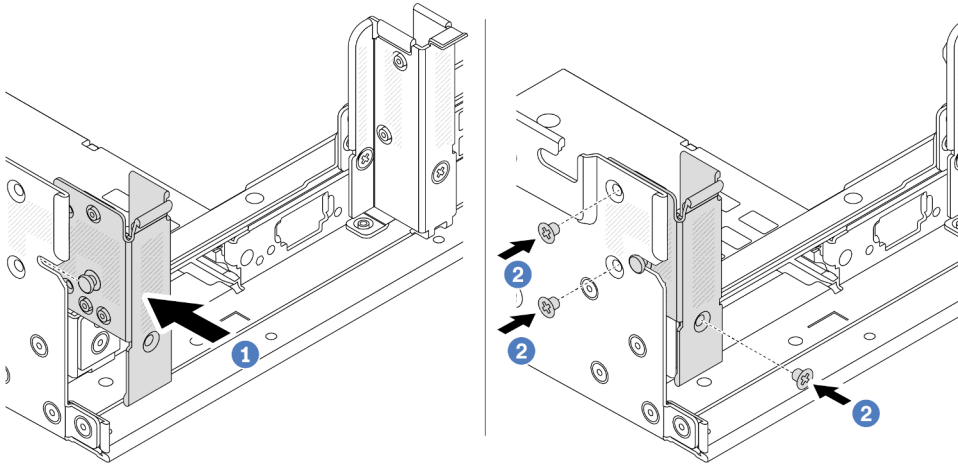


Figure 179. Installing the A1 rearwall bracket (left)

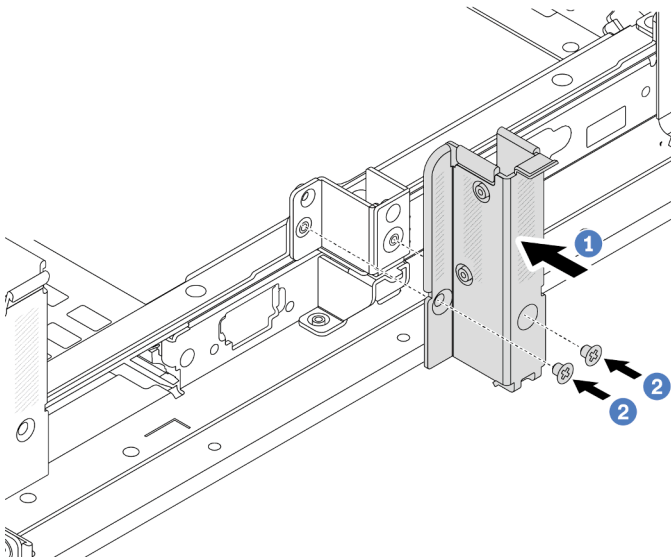


Figure 180. Installing the B1 rearwall bracket (middle)

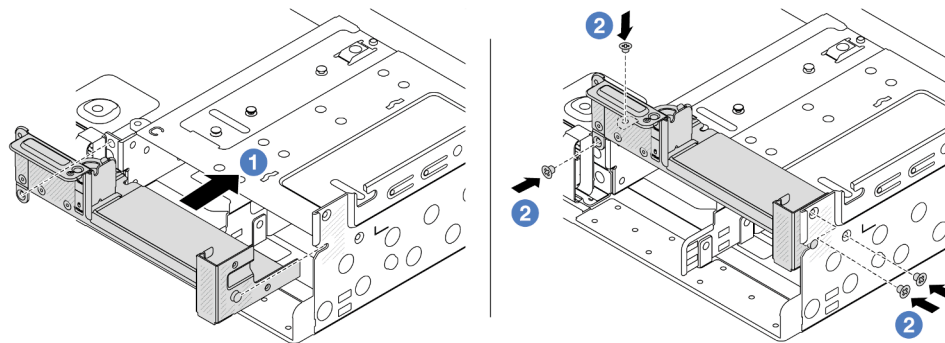


Figure 181. Installing the C1 rearwall bracket (right)

## After you finish

1. Install a rear drive cage or riser assemblies.
  - [“Rear PCIe adapter and riser assembly replacement” on page 121](#)
  - [“Rear drive backplane and drive cage replacement” on page 184](#)
2. Complete the parts replacement. See [“Complete the parts replacement” on page 231](#).

## Demo video

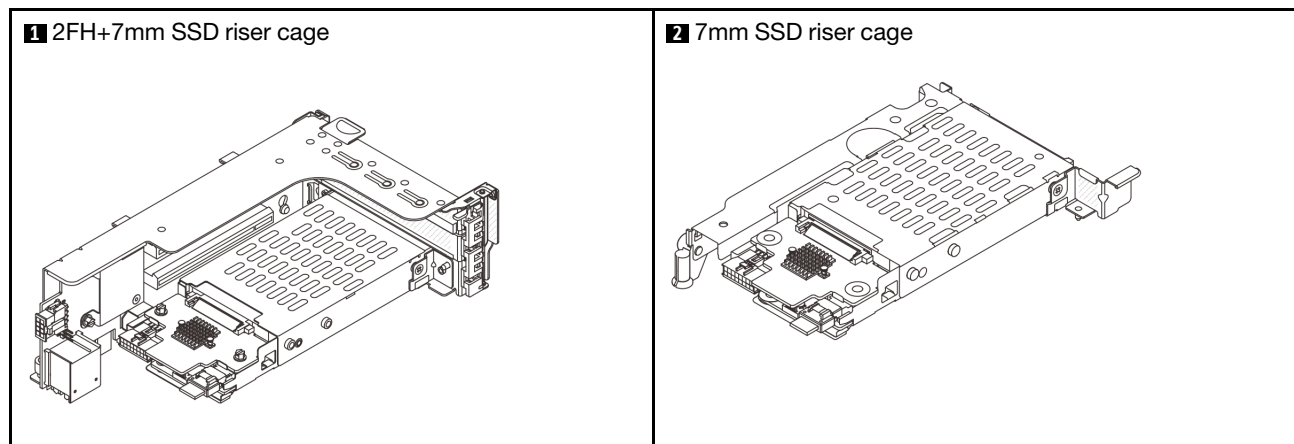
[Watch the procedure on YouTube](#)

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## Rear 7mm drive backplane and drive cage replacement

Follow instructions in this section to remove and install the rear 7mm drive backplanes and drive cage.

Depending on server configuration, the server supports one of the below rear 7mm drive cages. The replacement procedures for both drive cages and drive backplanes are similar.



- [“Remove the 7mm drive cage” on page 175](#)
- [“Remove the 7mm drive backplanes” on page 178](#)
- [“Install the 7mm drive backplanes” on page 180](#)
- [“Install the 7mm drive cage” on page 181](#)

## Remove the 7mm drive cage

Follow instructions in this section to remove the 7mm drive cage.

## About this task

### Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.

- Before you remove or make changes to drives, drive controllers (including controllers that are integrated on the system board assembly), drive backplanes or drive cables, back up all important data that is stored on drives.
- Before you remove any component of a RAID array (drive, RAID card, etc.), back up all RAID configuration information.
- If one or more NVMe solid-state drives are to be removed, it is recommended to disable them beforehand via the operating system.

## Procedure

Step 1. Make preparation for the task.

- If the server is installed in a rack, slide the server out on its rack slide rails to gain access to the top cover, or remove the server from the rack. See [“Remove the server from rack” on page 15](#).
- Remove the top cover. See [“Remove the top cover” on page 228](#).
- Remove all the installed drives and fillers (if any) from the drive bays. See [“Remove a hot-swap drive” on page 87](#).
- Record the cable connections for 7mm drives and then disconnect all cables from the backplanes.

Step 2. Remove the riser assembly with 7mm drive cage from the chassis.

- **2FH+7mm SSD riser cage**

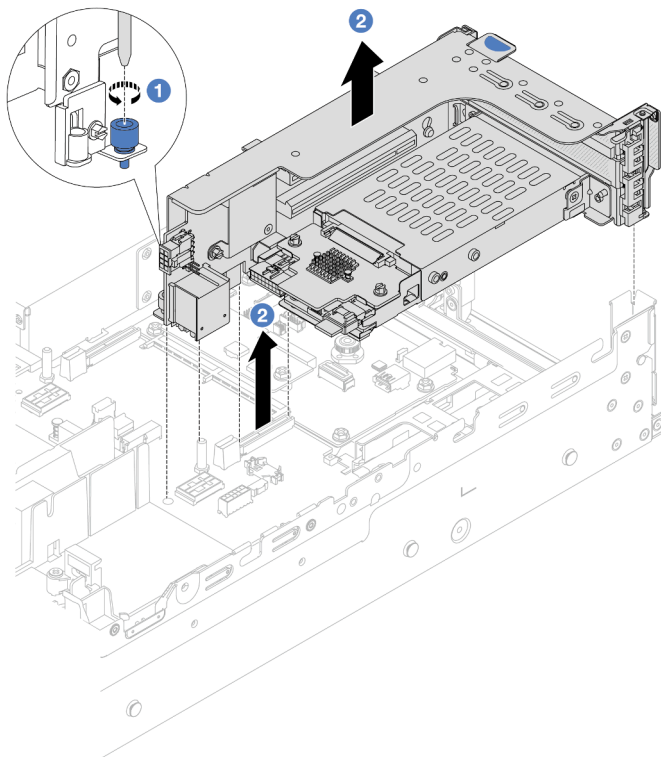


Figure 182. Removing the 2FH+7mm SSD riser cage

- 1** Loosen the screw of the riser cage.
- 2** Carefully lift the riser assembly up from the chassis.



- 7mm SSD riser cage

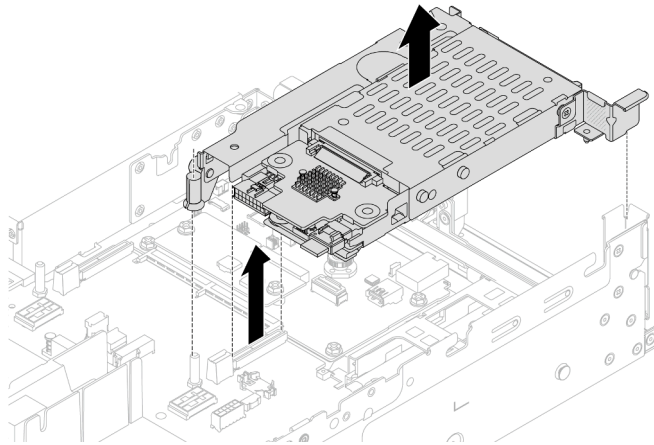


Figure 183. Removing the 7mm SSD riser cage

Step 3. (Only for the 2FH+7mm SSD riser cage) Remove the 7mm drive cage from the riser assembly.

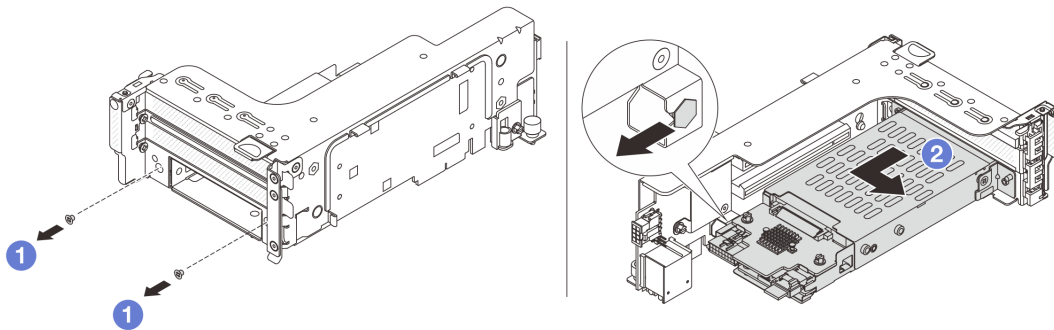


Figure 184. Removing the 7mm drive cage from the riser assembly

- 1 Remove the two screws.
- 2 Slightly and horizontally slide the cage out of the riser cage.

Step 4. (Only for the 2FH+7mm SSD riser cage) Remove the 7mm drive cage securing clip from the riser cage.

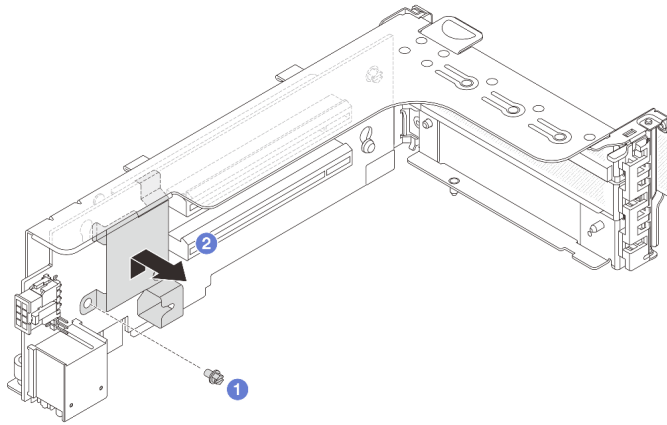


Figure 185. Removing the 7mm drive cage securing clip

## After you finish

Remove the two 7mm backplanes. See [“Remove the 7mm drive backplanes” on page 178](#).

## Demo video

[Watch the procedure on YouTube](#)

## Remove the 7mm drive backplanes

Follow instructions in this section to remove the 7mm drive backplanes.

## About this task

### Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.
- Before you remove or make changes to drives, drive controllers (including controllers that are integrated on the system board assembly), drive backplanes or drive cables, back up all important data that is stored on drives.
- Before you remove any component of a RAID array (drive, RAID card, etc.), back up all RAID configuration information.
- If one or more NVMe solid-state drives are to be removed, it is recommended to disable them beforehand via the operating system.

## Procedure

Step 1. Remove the 7mm drive backplane on the top.

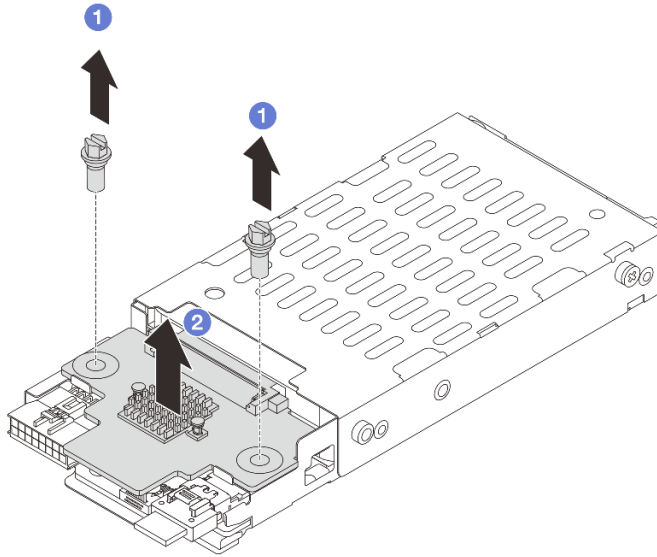


Figure 186. Removing the 7mm drive backplane (top)

- a. ① Remove the two screws.
- b. ② Vertically lift the backplane up and put it aside.

Step 2. Remove the 7mm drive backplane at the bottom.

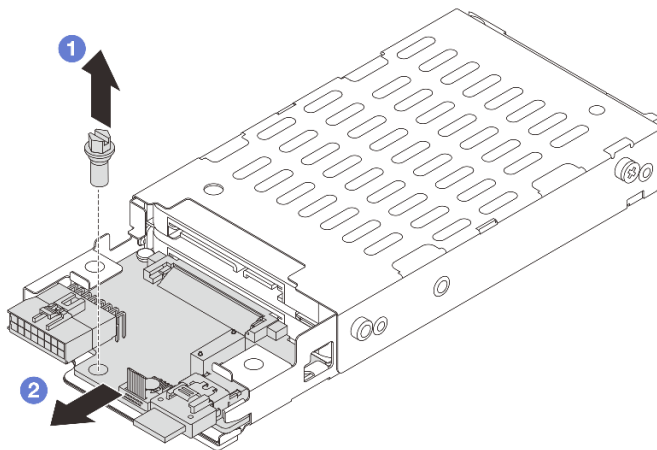


Figure 187. Removing the 7mm drive backplane (bottom)

- a. ① Remove the screw.
- b. ② Remove the backplane horizontally from the cage as shown.

## After you finish

1. Do one of the following:
  - If you are replacing the backplanes, install new backplanes to the drive cage.

- If you are replacing the drive cage, install the backplanes to a new drive cage.
2. If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

## Demo video

[Watch the procedure on YouTube](#)

## Install the 7mm drive backplanes

Follow instructions in this section to install the 7mm drive backplanes.

### About this task

#### Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.

### Procedure

- Step 1. Touch the static-protective package that contains the new part to any unpainted surface on the outside of the server. Then, take the new part out of the package and place it on a static-protective surface.
- Step 2. Install the 7mm drive backplane at the bottom.

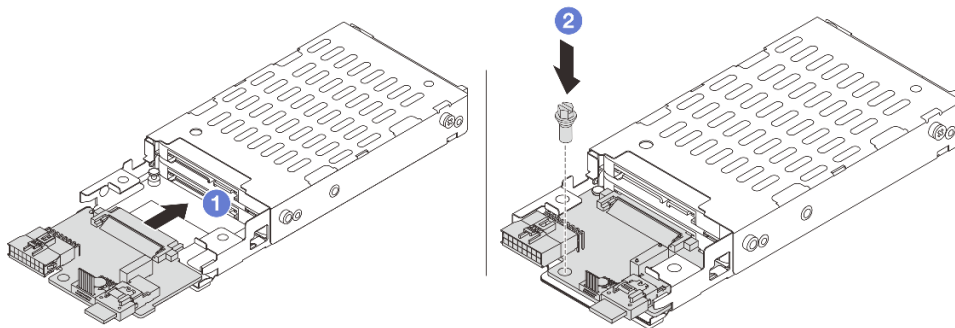


Figure 188. Installing the 7mm drive backplane (bottom)

- a. **1** Align the notch at the edge of the backplane with the pin on the cage, and slightly slide the backplane into the cage until it is fully seated.
- b. **2** Install the screw to secure it.

- Step 3. Install the 7mm drive backplane on the top.

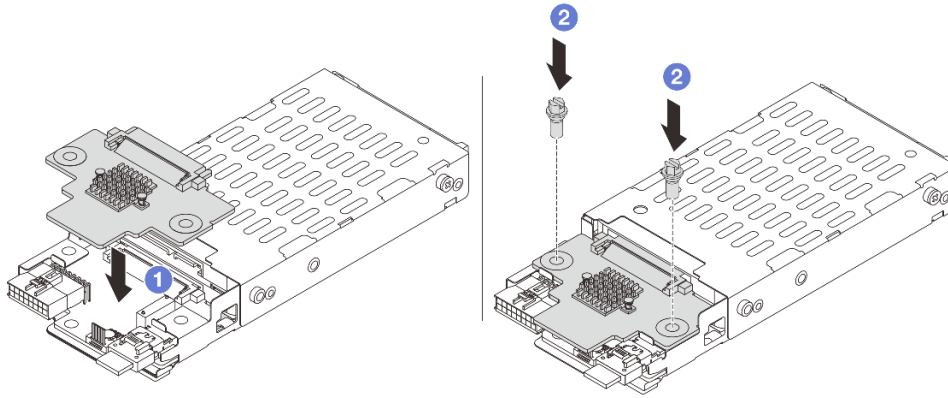


Figure 189. Installing the 7mm drive backplane (top)

- a. ① Align the holes in the backplane with the holes on the cage, and put the backplane down onto the cage.
- b. ② Install the two screws to secure the backplane in place.

## After you finish

Install the 7mm drive cage. See [“Install the 7mm drive cage” on page 181](#).

## Demo video

[Watch the procedure on YouTube](#)

## Install the 7mm drive cage

Follow instructions in this section to install the 7mm drive cage.

## About this task

### Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.

## Procedure

- Step 1. (Only for the 2FH+7mm SSD riser cage) Hook the securing clip over the riser adapter on the riser cage.

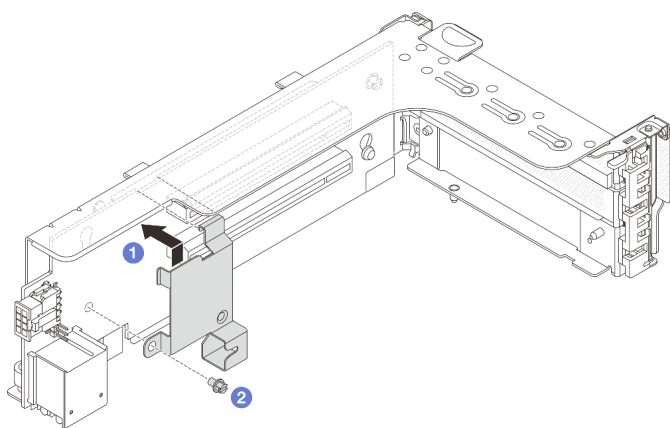


Figure 190. Installing the 7mm drive cage securing clip

Step 2. (Only for the 2FH+7mm SSD riser cage) Install the 7mm drive cage to the riser assembly.

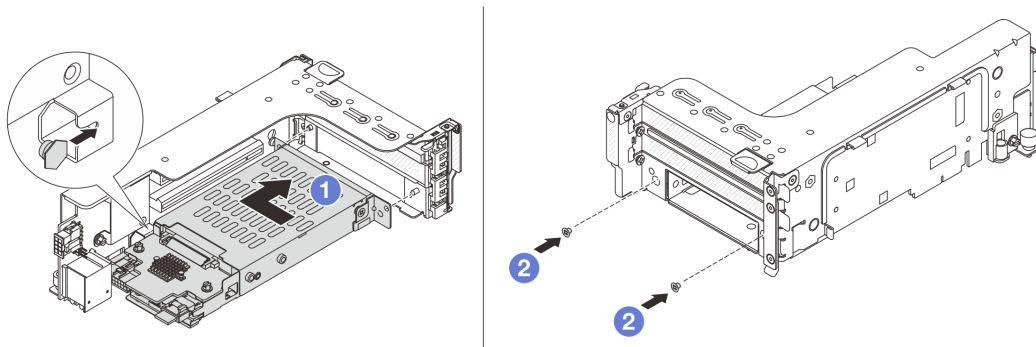


Figure 191. Installing the 7mm drive cage to the riser assembly

- a. ① Align the left-side pin on the 7mm drive cage with the positioning slot on the securing clip, the two holes on the side brackets of the 7mm drive cage with the two holes on the front of the riser cage. Install the 7mm drive cage to the riser assembly.
- b. ② Install the two screws to secure the 7mm drive cage in place.

Step 3. Install the 7mm riser assembly to the chassis.

- **2FH+7mm SSD riser cage**

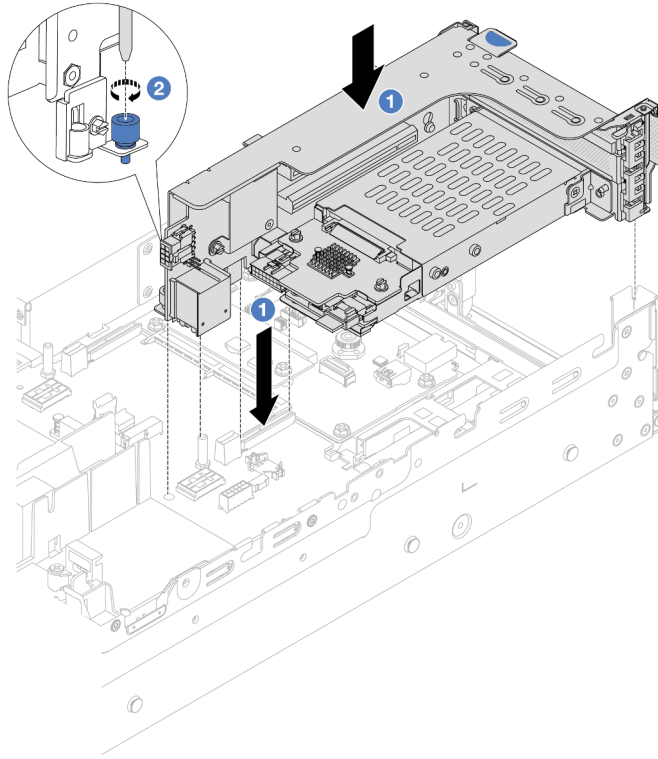


Figure 192. Installing the 2FH+7mm SSD riser cage

- a. 1 Align the riser assembly with the slot on the system board assembly, and lower and insert the riser into the riser slot.
- b. 2 Tighten the screw to secure the riser assembly in place.

- **7mm SSD riser cage**

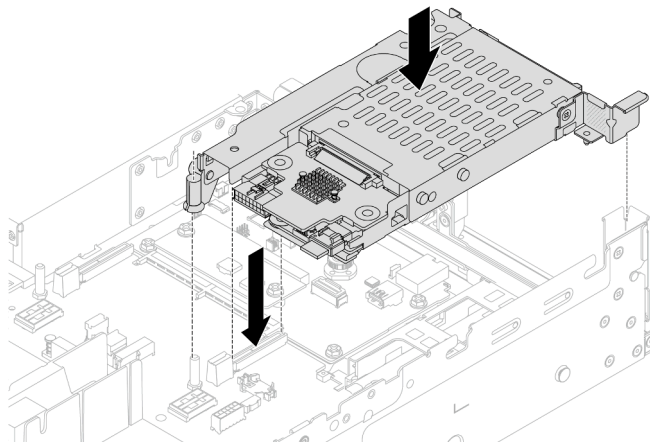


Figure 193. Installing the 7mm SSD riser cage

Step 4. Connect the cables to the backplanes. See [Chapter 2 “Internal cable routing” on page 233](#).

## After you finish

1. Reinstall all the drives and fillers (if any) into the drive bays. See [“Install a hot-swap drive” on page 88](#).
2. Complete the parts replacement. See [“Complete the parts replacement” on page 231](#).

### Demo video

[Watch the procedure on YouTube](#)

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## Rear drive backplane and drive cage replacement

Follow instructions in this section to remove and install rear drive backplanes and drive cages.

### Remove the 4 x 2.5" drive backplane and drive cage

Follow instructions in this section to remove the rear 2.5-inch 4-bay drive backplane and drive cage.

#### About this task

##### Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.
- Before you remove or make changes to drives, drive controllers (including controllers that are integrated on the system board assembly), drive backplanes or drive cables, back up all important data that is stored on drives.
- Before you remove any component of a RAID array (drive, RAID card, etc.), back up all RAID configuration information.
- If one or more NVMe solid-state drives are to be removed, it is recommended to disable them beforehand via the operating system.

#### Watch the procedure

A video of this procedure is available at YouTube: <https://www.youtube.com/playlist?list=PLYV5R7hVcs-BashWCNZQEDP7o3EohXPEV>.

#### Procedure

Step 1. Make preparation for the task.

- a. If the server is installed in a rack, slide the server out on its rack slide rails to gain access to the top cover, or remove the server from the rack. See [“Remove the server from rack” on page 15](#).
- b. Remove the top cover. See [“Remove the top cover” on page 228](#).
- c. Disconnect cables from the rear drive backplane.
- d. Remove all the installed drives and fillers (if any) from the drive bays. See [“Remove a hot-swap drive” on page 87](#).

Step 2. Remove the rear drive cage.



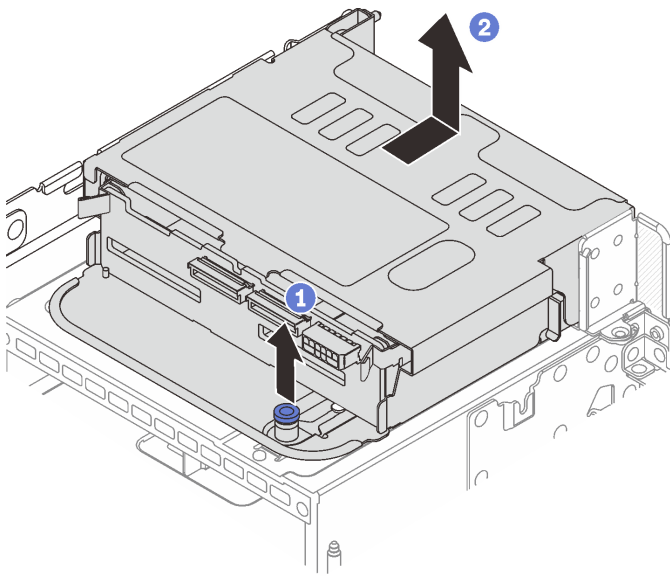


Figure 194. Removing the 4 x 2.5-inch rear drive cage

- a. ① Twist and pull out the blue plungers.
- b. ② Slide the drive cage towards the rear of the chassis to release it, and lift the drive cage out of the chassis.

Step 3. Remove the rear drive backplane.

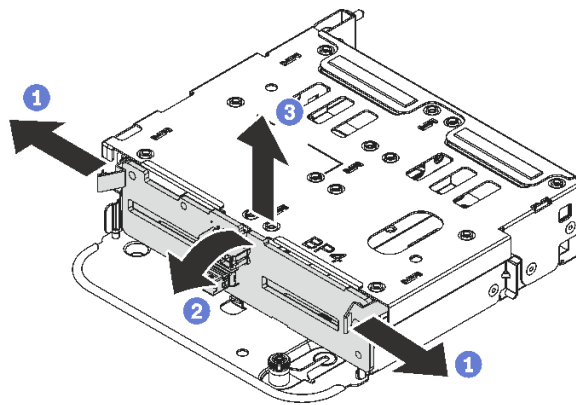


Figure 195. Removing the 4 x 2.5-inch rear drive backplane

- a. ① Open the release latches in the direction shown.
- b. ② Rotate the backplane from the top to disengage it from the pins on the drive cage.
- c. ③ Carefully lift the backplane out of the drive cage.

## After you finish

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

## Install the 4 x 2.5" drive backplane and drive cage

Follow instructions in this section to install the rear 2.5-inch 4-bay drive backplane and drive cage.

### About this task

#### Attention:

- Read “[Installation Guidelines](#)” on page 1 and “[Safety inspection checklist](#)” on page 2 to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See “[Power off the server](#)” on page 15.
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.
- The rear drive cage is supported on some server models with thermal requirements. See “[Thermal rules](#)” on page 11 to ensure that the server is under permitted ambient temperature and the correct heat sink and system fans are used. If needed, replace your heat sink or system fan first.
  - “[Processor and heat sink replacement \(trained technician only\)](#)” on page 146
  - “[System fan replacement](#)” on page 217

#### Watch the procedure

A video of this procedure is available at YouTube: <https://www.youtube.com/playlist?list=PLYV5R7hVcs-BashWCNZQEDP7o3EohXPEV>.

### Procedure

- Step 1. Touch the static-protective package that contains the new part to any unpainted surface on the outside of the server. Then, take the new part out of the package and place it on a static-protective surface.
- Step 2. Install the drive backplane into the rear drive cage.

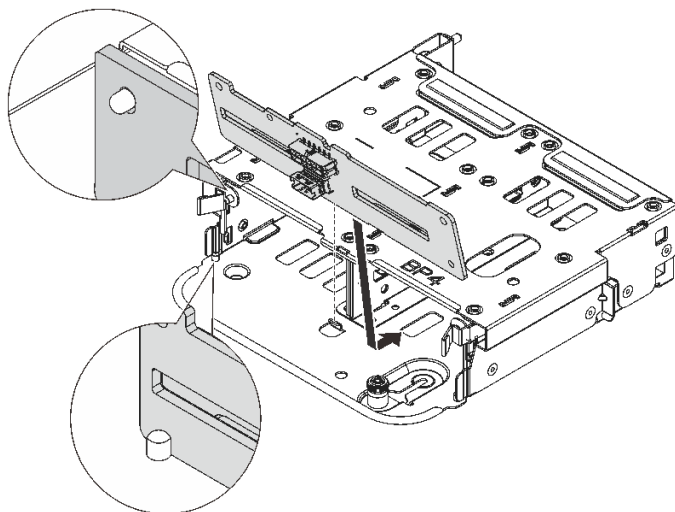


Figure 196. Installing the 4 x 2.5-inch rear drive backplane

- a. Align the bottom of the backplane with the studs at the bottom of the drive cage.

- b. Lower the backplane into the drive cage so that the holes in the backplane pass through the pins on the drive cage, and press the backplane into position. The release latches will secure the backplane in place.

Step 3. Install the rear drive cage.

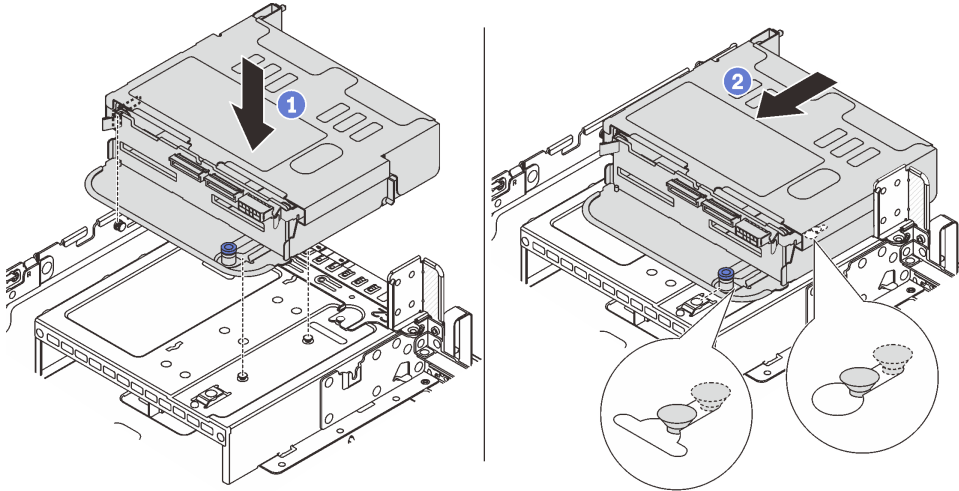


Figure 197. Installing the 4 x 2.5-inch rear drive cage

- a. ① Align the rear drive cage with the chassis, and lower the drive cage into the chassis.
- b. ② Move the rear drive cage forward until it clicks into position.

Step 4. Connect cables to the drive backplane. See [Chapter 2 “Internal cable routing” on page 233](#).

## After you finish

1. Reinstall the drives or drive fillers into the rear drive cage. See [“Install a hot-swap drive” on page 88](#).
2. Complete the parts replacement. See [“Complete the parts replacement” on page 231](#).

## Remove the 8 x 2.5" drive backplane and drive cage

Follow instructions in this section to remove the rear 2.5-inch 8-bay drive backplane and drive cage.

### About this task

#### Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.
- Before you remove or make changes to drives, drive controllers (including controllers that are integrated on the system board assembly), drive backplanes or drive cables, back up all important data that is stored on drives.

- Before you remove any component of a RAID array (drive, RAID card, etc.), back up all RAID configuration information.
- If one or more NVMe solid-state drives are to be removed, it is recommended to disable them beforehand via the operating system.

## Procedure

Step 1. Make preparation for the task.

- If the server is installed in a rack, slide the server out on its rack slide rails to gain access to the top cover, or remove the server from the rack. See [“Remove the server from rack” on page 15](#).
- Remove the top cover. See [“Remove the top cover” on page 228](#).
- Disconnect cables from the rear drive backplane.
- Remove all the installed drives and fillers (if any) from the drive bays. See [“Remove a hot-swap drive” on page 87](#).

Step 2. Remove the rear drive cage.

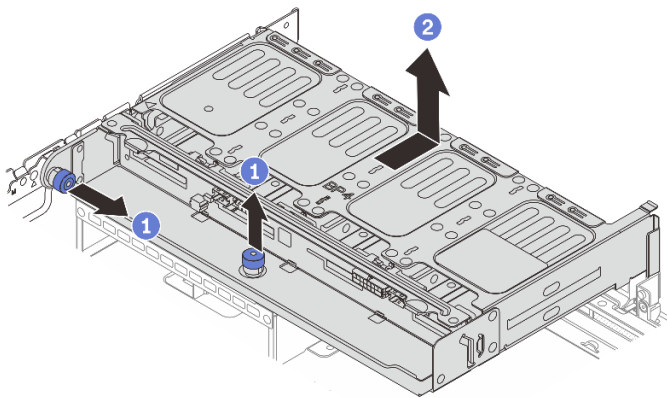


Figure 198. Removing the 8 x 2.5-inch rear drive cage

- 1** Twist and pull out the blue plungers.
- 2** Slide the drive cage towards the rear of the chassis to release it, and lift the drive cage out of the chassis.

Step 3. Hold the backplane and carefully lift the backplane out of the drive cage.

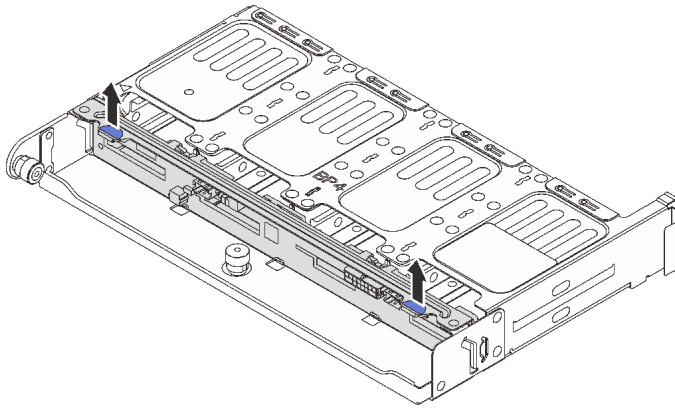


Figure 199. Removing the rear 8 x 2.5-inch drive backplane

## After you finish

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

### Demo video

[Watch the procedure on YouTube](#)

## Install the 8 x 2.5" drive backplane and drive cage

Follow instructions in this section to install the 2.5-inch 8-bay drive backplane and drive cage.

### About this task

#### Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.
- The rear drive cage is supported on some server models with thermal requirements. See [“Thermal rules” on page 11](#) to ensure that the server is under permitted ambient temperature and the correct heat sink and system fans are used. If needed, replace your heat sink or system fan first.
  - [“Processor and heat sink replacement \(trained technician only\)” on page 146](#)
  - [“System fan replacement” on page 217](#)

### Procedure

- Step 1. Touch the static-protective package that contains the new part to any unpainted surface on the outside of the server. Then, take the new part out of the package and place it on a static-protective surface.
- Step 2. Install the drive backplane into the rear drive cage.

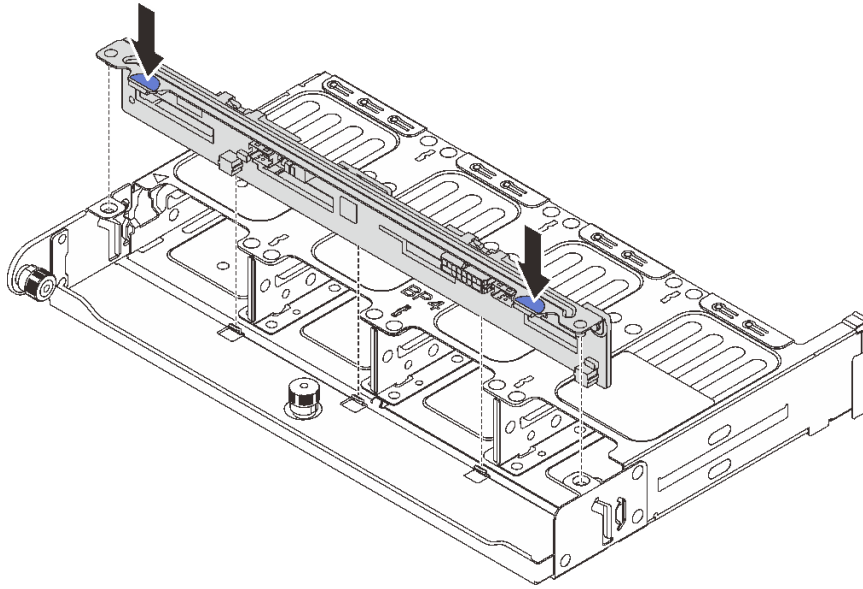


Figure 200. Installing the 8 x 2.5-inch rear drive backplane

- a. Align the pins of the backplane with the holes at both sides of the drive cage.
- b. Lower the backplane into the drive cage so that the pins of the backplane pass through the holes on the drive cage, and press the backplane into position.

Step 3. Install the rear drive cage.

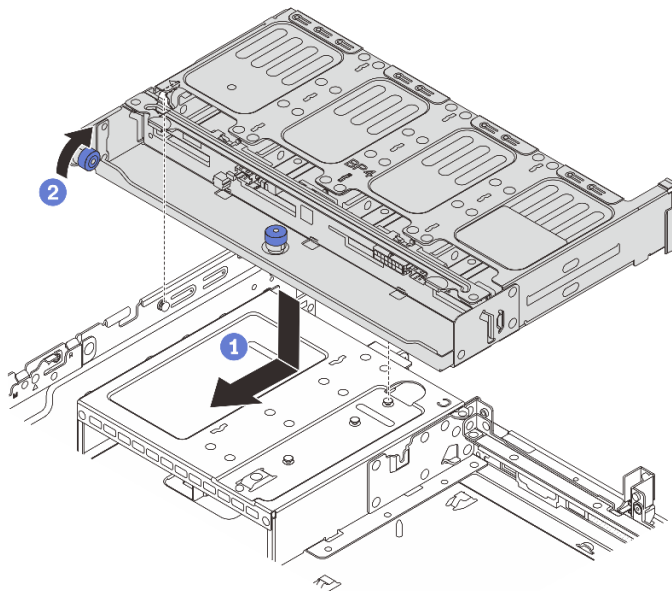


Figure 201. Installing the 8 x 2.5-inch rear drive cage

- a. **1** Align the rear drive cage with the chassis, and lower the drive cage into the chassis. Move the rear drive cage forward until it clicks into position.
- b. **2** Twist and release the blue plunger to secure the drive cage in place.

Step 4. Connect cables to the drive backplane. See [Chapter 2 “Internal cable routing” on page 233](#).

## After you finish

1. Reinstall the drives or drive fillers into the rear drive cage. See [“Install a hot-swap drive” on page 88](#).
2. Complete the parts replacement. See [“Complete the parts replacement” on page 231](#).

## Demo video

[Watch the procedure on YouTube](#)

## Remove the 2 x 3.5" drive backplane and drive cage

Follow instructions in this section to remove the rear 3.5-inch 2-bay drive backplane and drive cage.

## About this task

### Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.
- Before you remove or make changes to drives, drive controllers (including controllers that are integrated on the system board assembly), drive backplanes or drive cables, back up all important data that is stored on drives.
- Before you remove any component of a RAID array (drive, RAID card, etc.), back up all RAID configuration information.
- If one or more NVMe solid-state drives are to be removed, it is recommended to disable them beforehand via the operating system.

### Watch the procedure

A video of this procedure is available at YouTube: <https://www.youtube.com/playlist?list=PLYV5R7hVcs-BashWCNZQEDP7o3EohXPEV>.

## Procedure

Step 1. Make preparation for the task.

- a. If the server is installed in a rack, slide the server out on its rack slide rails to gain access to the top cover, or remove the server from the rack. See [“Remove the server from rack” on page 15](#).
- b. Remove the top cover. See [“Remove the top cover” on page 228](#).
- c. Disconnect cables from the rear drive backplane.
- d. Remove all the installed drives and fillers (if any) from the drive bays. See [“Remove a hot-swap drive” on page 87](#).

Step 2. Remove the rear drive cage.

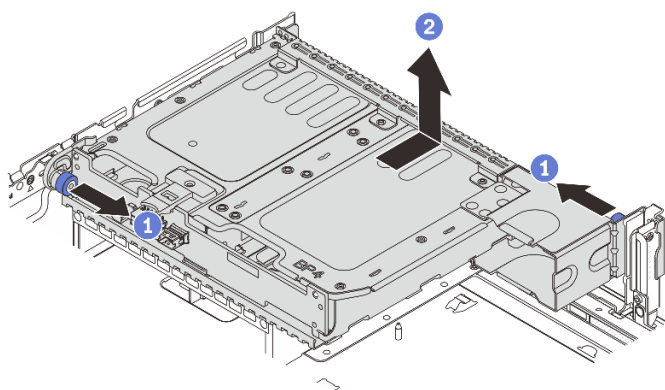


Figure 202. Removing the 2 x 3.5-inch rear drive cage

- a. ① Twist and pull out the blue plungers.
- b. ② Slide the drive cage towards the rear of the chassis to release it, and lift the drive cage out of the chassis.

Step 3. Remove the rear drive backplane.

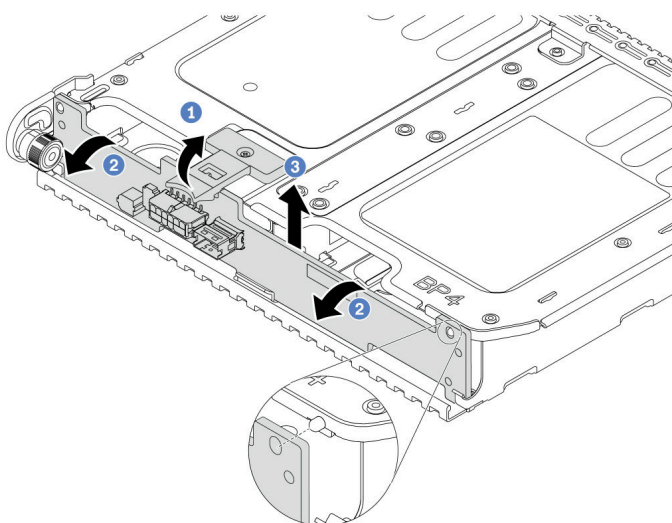


Figure 203. Removing the 2 x 3.5-inch rear drive backplane

- a. ① Open the release latch in the direction shown.
- b. ② Rotate the backplane from the top to disengage it from the pins on the drive cage.
- c. ③ Carefully lift the backplane out of the drive cage.

## After you finish

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

## Install the 2 x 3.5" drive backplane and drive cage

Follow instructions in this section to install the 3.5-inch 2-bay drive backplane and drive cage.



## About this task

### Attention:

- Read “Installation Guidelines” on page 1 and “Safety inspection checklist” on page 2 to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See “Power off the server” on page 15.
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.
- The rear drive cage is supported on some server models with thermal requirements. See “Thermal rules” on page 11 to ensure that the server is under permitted ambient temperature and the correct heat sink and system fans are used. If needed, replace your heat sink or system fan first.
  - “Processor and heat sink replacement (trained technician only)” on page 146
  - “System fan replacement” on page 217

### Watch the procedure

A video of this procedure is available at YouTube: <https://www.youtube.com/playlist?list=PLYV5R7hVcs-BashWCNZQEDP7o3EohXPEV>.

## Procedure

- Step 1. Touch the static-protective package that contains the new part to any unpainted surface on the outside of the server. Then, take the new part out of the package and place it on a static-protective surface.
- Step 2. Install the drive backplane into the rear drive cage.

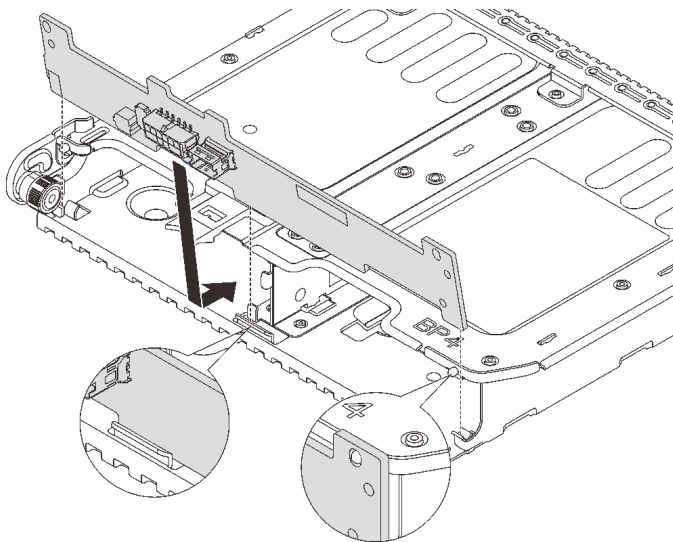


Figure 204. Installing the 2 x 3.5-inch rear drive backplane

- a. Align the bottom of the backplane with the studs at the bottom of the drive cage.
- b. Lower the backplane into the drive cage so that the holes in the backplane pass through the pins on the drive cage, and press the backplane into position.

- Step 3. Install the rear drive cage.

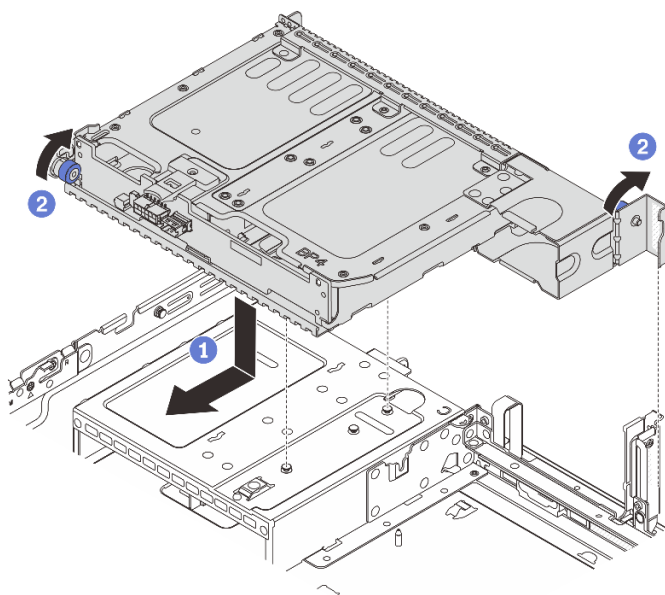


Figure 205. Installing the 2 x 3.5-inch rear drive cage

- a. ① Align the rear drive cage with the chassis, and lower the drive cage into the chassis. Move the rear drive cage forward until it clicks into position.
- b. ② Twist and release the blue plunger to secure the drive cage in place.

Step 4. Connect cables to the drive backplane. See [Chapter 2 “Internal cable routing” on page 233](#).

## After you finish

1. Reinstall the drives or drive fillers into the rear drive cage. See [“Install a hot-swap drive” on page 88](#).
2. Complete the parts replacement. See [“Complete the parts replacement” on page 231](#).

## Remove the 4 x 3.5" drive backplane and drive cage

Follow instructions in this section to remove the rear 3.5-inch 4-bay drive backplane and drive cage.

### About this task

#### Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.
- Before you remove or make changes to drives, drive controllers (including controllers that are integrated on the system board assembly), drive backplanes or drive cables, back up all important data that is stored on drives.

- Before you remove any component of a RAID array (drive, RAID card, etc.), back up all RAID configuration information.
- If one or more NVMe solid-state drives are to be removed, it is recommended to disable them beforehand via the operating system.

## Procedure

Step 1. Make preparation for the task.

- If the server is installed in a rack, slide the server out on its rack slide rails to gain access to the top cover, or remove the server from the rack. See [“Remove the server from rack” on page 15](#).
- Remove the top cover. See [“Remove the top cover” on page 228](#).
- Disconnect cables from the rear drive backplane.
- Remove all the installed drives and fillers (if any) from the drive bays. See [“Remove a hot-swap drive” on page 87](#).

Step 2. Remove the rear drive cage.

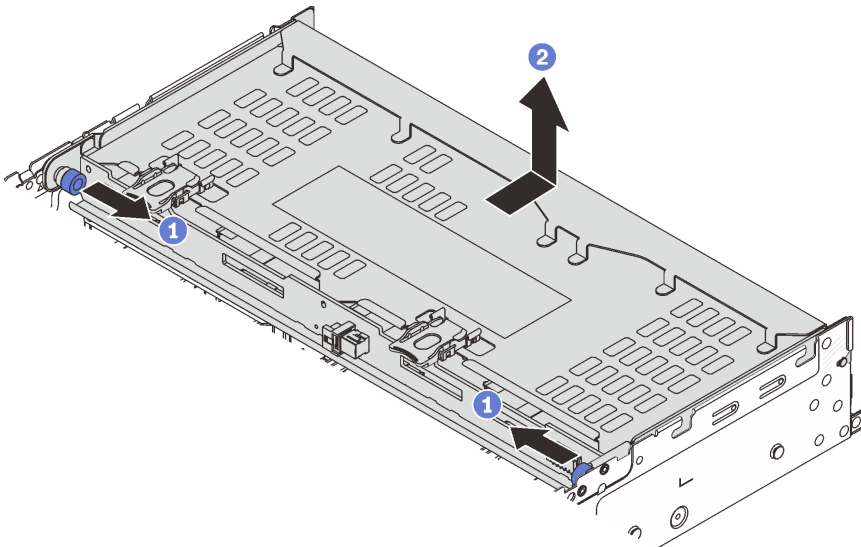


Figure 206. Removing the 4 x 3.5-inch rear drive cage

- 1 Twist and pull out the blue plungers.
- 2 Slide the drive cage towards the rear of the chassis to release it, and lift the drive cage out of the chassis.

Step 3. Remove the rear drive backplane.

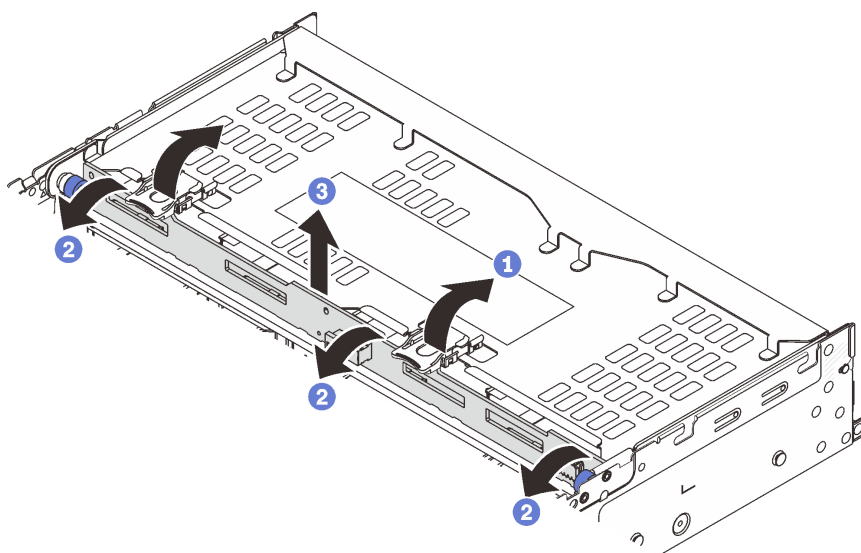


Figure 207. Removing the 4 x 3.5-inch rear drive backplane

- a. ① Open the release latches in the direction as shown.
- b. ② Rotate the backplane from the top to disengage it from the pins on the drive cage.
- c. ③ Carefully lift the backplane out of the drive cage.

## After you finish

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

## Demo video

[Watch the procedure on YouTube](#)

## Install the 4 x 3.5" drive backplane and drive cage

Follow instructions in this section to install the 3.5-inch 4-bay drive backplane and drive cage.

## About this task

### Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.
- The rear drive cage is supported on some server models with thermal requirements. See [“Thermal rules” on page 11](#) to ensure that the server is under permitted ambient temperature and the correct heat sink and system fans are used. If needed, replace your heat sink or system fan first.
  - [“Processor and heat sink replacement \(trained technician only\)” on page 146](#)

- [“System fan replacement” on page 217](#)

## Procedure

- Step 1. Touch the static-protective package that contains the new part to any unpainted surface on the outside of the server. Then, take the new part out of the package and place it on a static-protective surface.
- Step 2. Install the drive backplane into the rear drive cage.

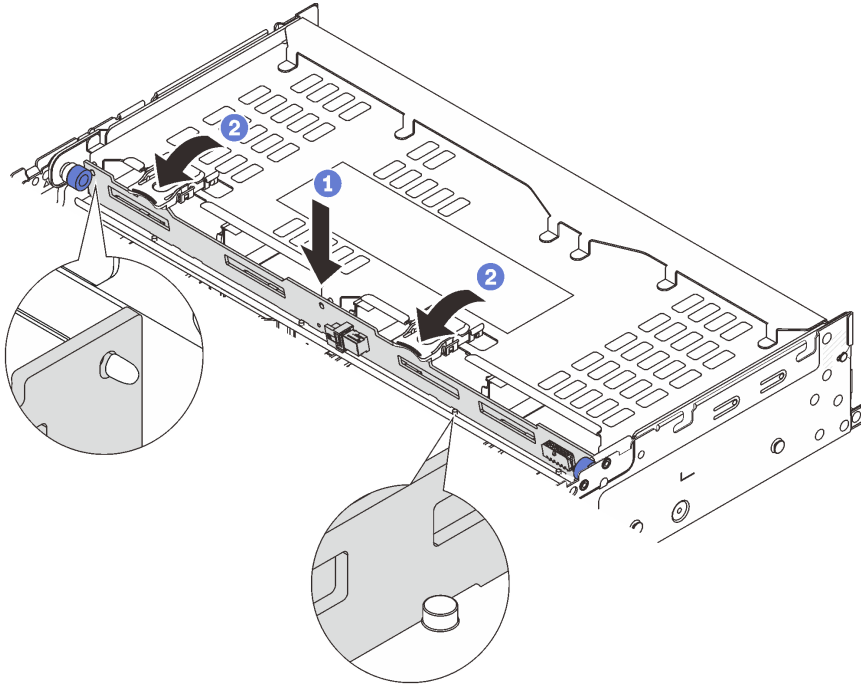


Figure 208. Installing the 4 x 3.5-inch rear drive backplane

- 1** Align the bottom of the backplane with the studs at the bottom of the drive cage, and lower the backplane into the drive cage.
  - 2** Push the top of the backplane so that the holes in the backplane pass through the pins on the drive cage, and close the release latches to secure the backplane in place.
- Step 3. Install the rear drive cage.

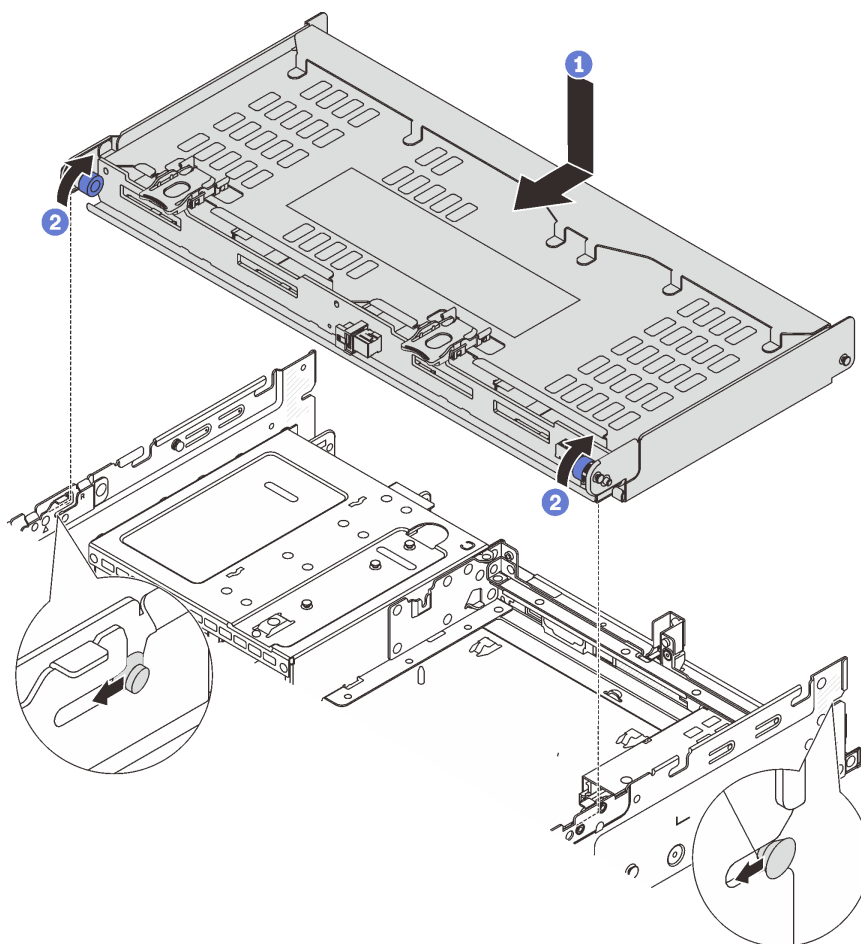


Figure 209. Installing the 4 x 3.5-inch rear drive cage

- a. **1** Align the rear drive cage with the chassis, and lower the drive cage into the chassis. Move the rear drive cage forward until it clicks into position.
- b. **2** Twist and release the blue plungers to secure the drive cage in place.

Step 4. Connect cables to the drive backplane. See [Chapter 2 “Internal cable routing” on page 233](#).

Step 5. (Optional) Install the top cover support bracket.

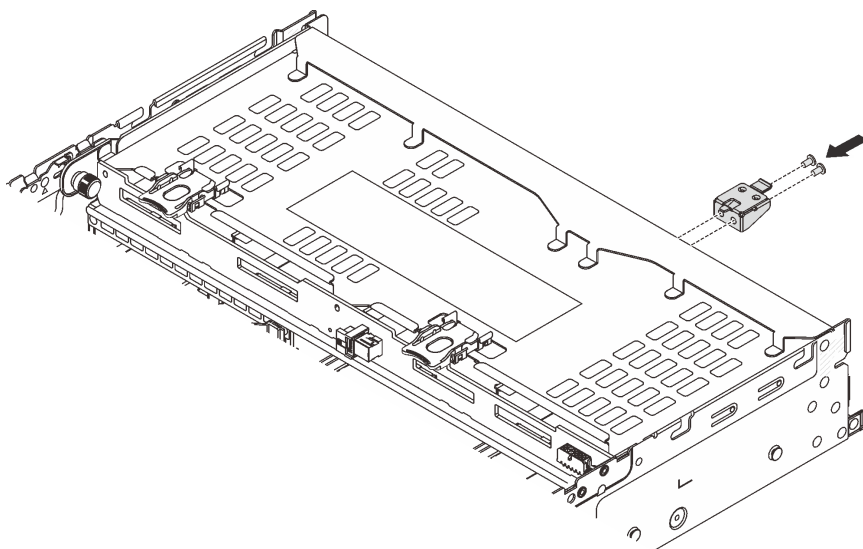


Figure 210. Installing the top cover support bracket

## After you finish

1. Reinstall the drives or drive fillers into the rear drive cage. See [“Install a hot-swap drive” on page 88](#).
2. Complete the parts replacement. See [“Complete the parts replacement” on page 231](#).

## Demo video

[Watch the procedure on YouTube](#)

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## Security bezel replacement

Follow instructions in this section to remove and install the security bezel.

- [“Remove the security bezel” on page 199](#)
- [“Install the security bezel” on page 200](#)

## Remove the security bezel

Follow instructions in this section to remove the security bezel.

## About this task

**Attention:** Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.

## Procedure

Step 1. Use the key to unlock the security bezel.

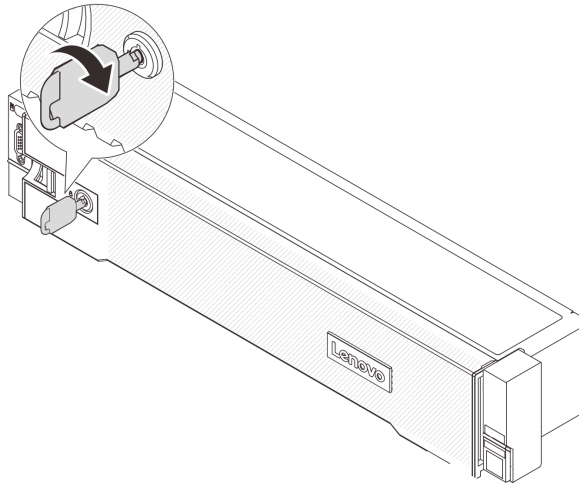


Figure 211. Unlocking the security bezel

Step 2. Press the release latch **1** and rotate the security bezel outward to remove it from the chassis.

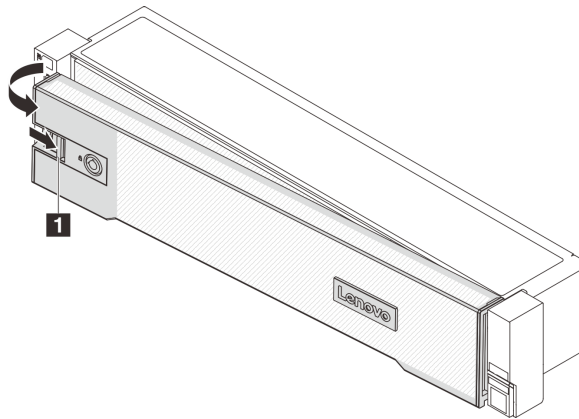


Figure 212. Removing the security bezel

## After you finish

**Note:** Before you ship the rack with the server installed, reinstall and lock the security bezel into place.

### Demo video

[Watch the procedure on YouTube](#)

## Install the security bezel

Follow instructions in this section to install the security bezel.

### About this task

#### Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Before you ship the rack with the server installed, reinstall and lock the security bezel into place.



## Procedure

Step 1. If the key is held inside the security bezel, remove it out of the security bezel.

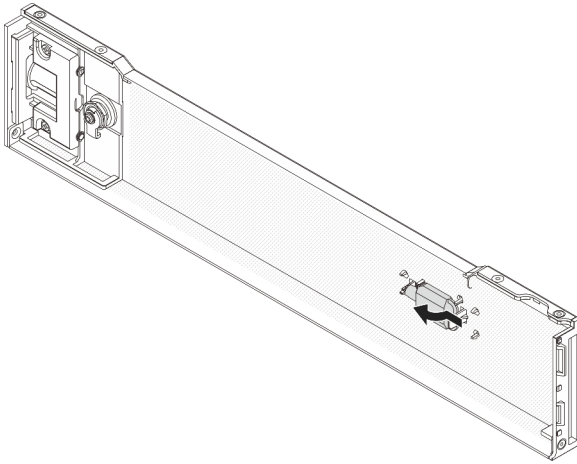


Figure 213. Removing the key

Step 2. Carefully insert the tabs on the security bezel into the slots on the right rack latch. Then, press and hold the release latch **1** and rotate the security bezel inward until the other side clicks into place.

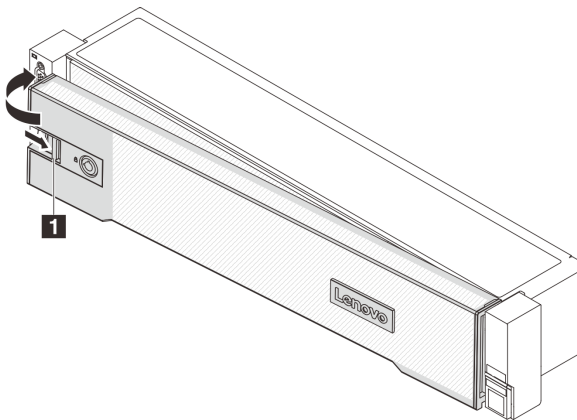


Figure 214. Installing the security bezel

Step 3. Use the key to lock the security bezel to the closed position.

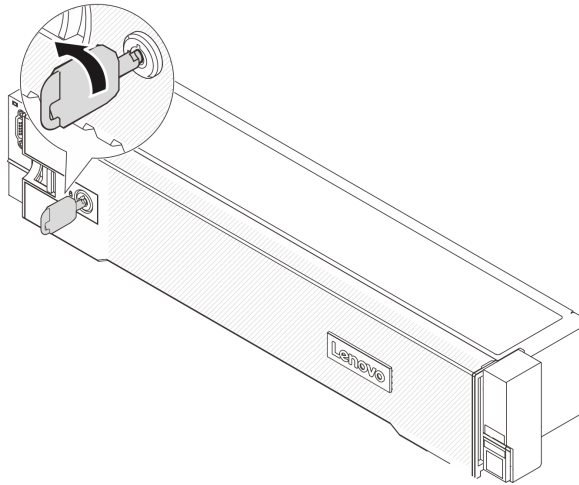


Figure 215. Locking the security bezel

#### Demo video

[Watch the procedure on YouTube](#)

---

## System board assembly replacement (trained technician only)

Follow instructions in this section to remove and install the system board assembly.

#### Important:

- This task must be operated by trained technicians that are certified by Lenovo Service. Do no attempt to remove or install it without proper training and qualification.
- If you need to replace a processor board and a firmware and RoT security module together, do the following:
  - Check the current PSB fuse policy before replacement. See *Service process before replacement* at [Service process for updating PSB fuse state](#).
  - Ensure that the processor fuse status is expected without unexpected XCC event logs after replacement. See *Service process after replacing a processor board and a firmware and RoT security module together* at [Service process for updating PSB fuse state](#).

The following illustration shows the layout of the system board assembly that contains the system I/O board, firmware and RoT security module, fan board, power inverter board (PIB) and processor board.

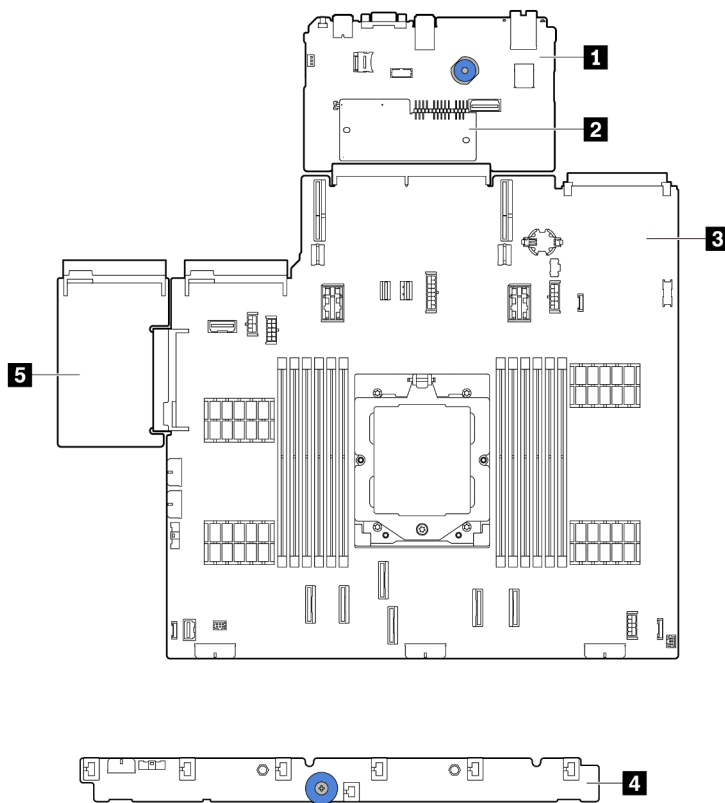


Figure 216. System-board-assembly layout

<b>1</b> System I/O board	<b>2</b> Firmware and RoT security module	<b>3</b> Processor board
<b>4</b> Fan board	<b>5</b> Power inverter board (PIB)	

For the installation and replacement of the fan board and the PIB board, see [“Fan board replacement”](#) on page 61 and [“Power inverter board \(PIB\) replacement”](#) on page 136.

- [“Remove the firmware and RoT security module”](#) on page 203
- [“Install the firmware and RoT security module”](#) on page 205
- [“Remove the system I/O board or processor board”](#) on page 209
- [“Install the system I/O board or processor board”](#) on page 212

## Remove the firmware and RoT security module

Follow instructions in this section to remove the ThinkSystem V3 Firmware and Root of Trust Security Module (firmware and RoT security module).

### About this task

**Important:** This task must be operated by trained technicians that are certified by Lenovo Service. Do not attempt to remove or install it without proper training and qualification.

**Attention:**

- Read “[Installation Guidelines](#)” on page 1 and “[Safety inspection checklist](#)” on page 2 to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See “[Power off the server](#)” on page 15.
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.
- After replacing the firmware and RoT security module, update the firmware to the specific version supported by the server. Make sure that you have the required firmware or a copy of the pre-existing firmware before you proceed.

**Firmware and driver download:** You might need to update the firmware or driver after replacing a component.

- Go to <https://datacentersupport.lenovo.com/products/servers/thinksystem/sr655v3/7d9e/downloads/driver-list/> to see the latest firmware and driver updates for your server.
- Go to “Update the firmware” in *User Guide* or *System Configuration Guide* for more information on firmware updating tools.

**Procedure**

Step 1. Make preparation for the task.

- a. Perform OneCLI commands to back up the UEFI settings. See [OneCLI commands that save configuration settings](#).
- b. Perform both OneCLI commands and XCC actions to back up the XCC settings. See [OneCLI commands that save configuration settings](#) and [Using XCC to back up the BMC configuration](#).
- c. If the server is installed in a rack, slide the server out on its rack slide rails to gain access to the top cover, or remove the server from the rack. See “[Remove the server from rack](#)” on page 15.
- d. Remove the top cover. See “[Remove the top cover](#)” on page 228.
- e. If your server comes with riser assemblies or a rear drive cage, remove it first.
  - “[Remove a rear riser assembly](#)” on page 122
  - “[Remove the 7mm drive cage](#)” on page 175
  - “[Rear drive backplane and drive cage replacement](#)” on page 184

Step 2. Remove the firmware and RoT security module.

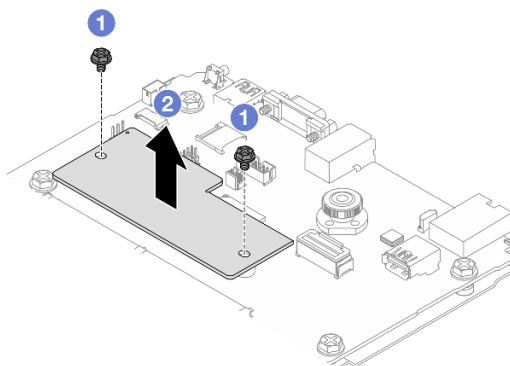


Figure 217. Removing the firmware and RoT security module

- a. ① Loosen the two screws on the firmware and RoT security module.
- b. ② Lift the firmware and RoT security module out of the chassis.

## After you finish

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

### Demo video

[Watch the procedure on YouTube](#)

## Install the firmware and RoT security module

Follow instructions in this section to install the ThinkSystem V3 Firmware and Root of Trust Security Module (firmware and RoT security module).

### About this task

**Important:** This task must be operated by trained technicians that are certified by Lenovo Service. Do not attempt to remove or install it without proper training and qualification.

(Lenovo Trained technicians only) After replacing the firmware and RoT security module, update the UEFI, XCC and LXPM firmware to the specific version supported by the server. For detailed information on how to update the firmware, see [Tip for replacing a Firmware and RoT Security Module](#).

### Attention:

- Read “[Installation Guidelines](#)” on [page 1](#) and “[Safety inspection checklist](#)” on [page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See “[Power off the server](#)” on [page 15](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.

**Firmware and driver download:** You might need to update the firmware or driver after replacing a component.

- Go to <https://datacentersupport.lenovo.com/products/servers/thinksystem/sr655v3/7d9e/downloads/driver-list/> to see the latest firmware and driver updates for your server.
- Go to “Update the firmware” in *User Guide* or *System Configuration Guide* for more information on firmware updating tools.

## Procedure

- Step 1. Touch the static-protective package that contains the new part to any unpainted surface on the outside of the server. Then, take the new part out of the package and place it on a static-protective surface.
- Step 2. Install the firmware and RoT security module to the server.

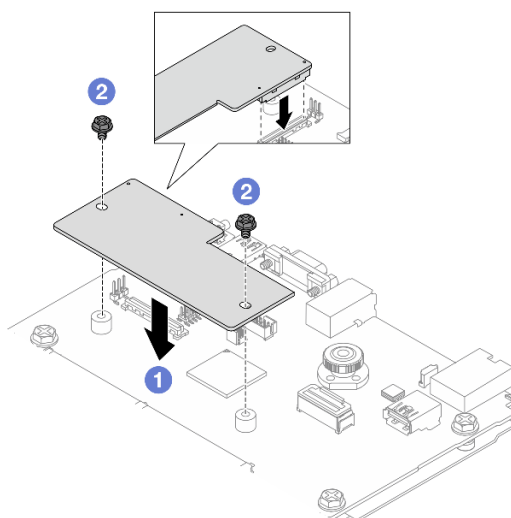


Figure 218. Installing the firmware and RoT security module

- a. ① Lower the firmware and RoT security module onto the system I/O board and ensure that the connector on the module is correctly inserted into the slot on the system I/O board.
- b. ② Tighten the two screws to secure the firmware and RoT security module in place.

## After you finish

1. Install any components that you have removed:
    - [“Rear drive backplane and drive cage replacement” on page 184](#)
    - [“Install the 7mm drive cage” on page 181](#)
    - [“Install a rear riser assembly” on page 130](#)
  2. Complete the parts replacement. See [“Complete the parts replacement” on page 231](#).
  3. Update the UEFI, XCC and LXPM firmware to the specific version supported by the server. See [Tip for replacing a firmware and RoT security module](#).
  4. Perform OneCLI commands to restore the UEFI settings. See [OneCLI commands that restore configuration settings](#).
  5. Perform both OneCLI commands and XCC actions to restore the XCC settings. See [OneCLI commands that restore configuration settings](#) and [Using XCC to restore the BMC configuration](#).
  6. If there is a software (SW) key, for example, XCC FoD key, installed in the system, inject the key again to ensure that the key functions properly. See [Using Lenovo Features on Demand](#).
- Note:** If you need to replace the processor board together with the firmware and RoT security module, update the VPD before injecting the key. See [Update the Vital Product Data \(VPD\)](#).
7. Optionally, do the following if needed:
    - Hide TPM. See [“Hide TPM” on page 207](#).
    - Update the TPM firmware. See [“Update the TPM firmware” on page 207](#).
    - Enable UEFI Secure Boot. See [“Enable UEFI Secure Boot” on page 208](#).

## Demo video

[Watch the procedure on YouTube](#)

## Hide/observe TPM

TPM is enabled by default to encrypt data transfer for system operation. Optionally, you can disable TPM using Lenovo XClarity Essentials OneCLI.

To disable TPM, do the following:

1. Download and install Lenovo XClarity Essentials OneCLI.

To download Lenovo XClarity Essentials OneCLI, go to the following site:

<https://datacentersupport.lenovo.com/solutions/HT116433>

2. Run the following command:

```
OneCli.exe config set TrustedComputingGroup.HideTPMfromOS "Yes" --imm <userid>:<password>@<ip_address> --override
```

where:

- <userid>:<password> are the credentials used to access the BMC (Lenovo XClarity Controller interface) of your server. The default user ID is USERID, and the default password is PASSWORD (zero, not an uppercase o)
- <ip\_address> is the IP address of the BMC.

Example:

```
D:\onecli>OneCli.exe config set TrustedComputingGroup.HideTPMfromOS "Yes" --imm USERID:PASSWORD=1@10.245.39.79 --override
Lenovo XClarity Essentials OneCLI 1xce_onecli01p-2.3.0
Licensed Materials - Property of Lenovo
(C) Copyright Lenovo Corp. 2013-2018 All Rights Reserved
If the parameters you input includes password, please Note that:
* The password must consist of a sequence of characters from 0-9a-zA-Z_-.+.$%&!^&*()= set
* Use "" to quote when password parameters include special characters
* Do not use reserved characters in path name when parameter contains path
Invoking SET command ...
Connected to BMC at IP address 10.245.39.79 by IPMI
TrustedComputingGroup.HideTPMfromOS=Yes
Success.
```

3. Reboot the system.

If you want to enable TPM again, run the following command and reboot the system:

```
OneCli.exe config set TrustedComputingGroup.HideTPMfromOS "No" --imm <userid>:<password>@<ip_address> --override
```

Example:

```
D:\onecli3>OneCli.exe config set TrustedComputingGroup.HideTPMfromOS "No" --imm USERID:PASSWORD=1@10.245.39.79 --override
Lenovo XClarity Essentials OneCLI 1xce_onecli01h-3.0.1
(C) Lenovo 2013-2020 All Rights Reserved
OneCLI License Agreement and OneCLI Legal Information can be found at the following location:
"D:\onecli3\Lic"
[ls]Certificate check finished [100%][=====]
Invoking SET command ...
Connected to BMC at IP address 10.245.39.79 by IPMI
TrustedComputingGroup.HideTPMfromOS=No
Configure successfully, please reboot system.
Succeed.
```

## Update the TPM firmware

Optionally, you can update the TPM firmware using Lenovo XClarity Essentials OneCLI.

**Note:** TPM firmware update is irreversible. After update, the TPM firmware cannot be downgraded to earlier versions.

## TPM firmware version

Follow the procedure below to see the TPM firmware version:

From Lenovo XClarity Provisioning Manager

1. Start the server and press the key specified in the on-screen instructions to display the Lenovo XClarity Provisioning Manager interface. (For more information, see the “Startup” section in the LXPM documentation compatible with your server at <https://pubs.lenovo.com/lxpm-overview/>.)
2. If the power-on Administrator password is required, enter the password.
3. From the UEFI Setup page, click **System Settings → Security → Trusted Platform Module → TPM 2.0 → TPM Firmware Version**.

## Update the TPM firmware

To update the TPM firmware, do the following:

1. Download and install Lenovo XClarity Essentials OneCLI.

To download Lenovo XClarity Essentials OneCLI, go to the following site:

<https://datacentersupport.lenovo.com/solutions/HT116433>

2. Run the following command:

```
OneCli.exe config set TrustedComputingGroup.DeviceOperation "Update to TPM 2.0 firmware version <x.x.x.x>" --bmc <userid>:<password>@<ip_address>
```

where:

- <x.x.x.x> is the target TPM version.

e.g. TPM 2.0 (7.2.1.0) -> TPM 2.0 (7.2.2.0):

```
OneCli.exe config set TrustedComputingGroup.DeviceOperation "Update to TPM 2.0 firmware version 7.2.2.0" --bmc <userid>:<password>@<ip_address>
```

- <userid>:<password> are the credentials used to access the BMC (Lenovo XClarity Controller interface) of your server. The default user ID is USERID, and the default password is PASSWORD (zero, not an uppercase o).
- <ip\_address> is the IP address of the BMC.

## Enable UEFI Secure Boot

Optionally, you can enable UEFI Secure Boot.

There are two methods available to enable UEFI Secure Boot:

- From Lenovo XClarity Provisioning Manager

To enable UEFI Secure Boot from Lenovo XClarity Provisioning Manager:

1. Start the server and press the key specified in the on-screen instructions to display the Lenovo XClarity Provisioning Manager interface. (For more information, see the “Startup” section in the LXPM documentation compatible with your server at <https://pubs.lenovo.com/lxpm-overview/>.)
2. If the power-on Administrator password is required, enter the password.
3. From the UEFI Setup page, click **System Settings → Security → Secure Boot**.
4. Enable Secure Boot and save the settings.

**Note:** If disabling UEFI secure boot is needed, select Disable in step 4.

- From Lenovo XClarity Essentials OneCLI



To enable UEFI Secure Boot from Lenovo XClarity Essentials OneCLI:

1. Download and install Lenovo XClarity Essentials OneCLI.

To download Lenovo XClarity Essentials OneCLI, go to the following site:

<https://datacentersupport.lenovo.com/solutions/HT116433>

2. Run the following command to enable Secure Boot:

```
OneCli.exe config set SecureBootConfiguration.SecureBootSetting Enabled --bmc <userid>:<password>@<ip_
address>
```

where:

- <userid>:<password> are the credentials used to access the BMC (Lenovo XClarity Controller interface) of your server. The default user ID is USERID, and the default password is PASSWORD (zero, not an uppercase o)
- <ip\_address> is the IP address of the BMC.

For more information about the Lenovo XClarity Essentials OneCLI `set` command, see:

[https://pubs.lenovo.com/lxce-onecli/onecli\\_r\\_set\\_command](https://pubs.lenovo.com/lxce-onecli/onecli_r_set_command)

**Note:** If disabling UEFI secure boot is needed, run the following command:

```
OneCli.exe config set SecureBootConfiguration.SecureBootSetting Disabled --bmc <userid>:<password>@<ip_
address>
```

## Remove the system I/O board or processor board

Follow instructions in this section to remove the system I/O board or processor board.

### About this task

#### Important:

- This task must be operated by trained technicians that are certified by Lenovo Service. Do not attempt to remove or install it without proper training and qualification.
- When replacing the system board assembly, always update the server with the latest firmware or restore the pre-existing firmware. Make sure that you have the latest firmware or a copy of the pre-existing firmware before you proceed.
- When removing the memory modules, label the slot number on each memory module, remove all the memory modules from the processor board, and set them aside on a static-protective surface for reinstallation.
- **When disconnecting cables, make a list of each cable and record the connectors the cable is connected to, and use the record as a cabling checklist after installing the new system board assembly.**

#### Attention:

- Read “[Installation Guidelines](#)” on page 1 and “[Safety inspection checklist](#)” on page 2 to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See “[Power off the server](#)” on page 15.
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.

#### CAUTION:

**Hazardous moving parts. Keep fingers and other body parts away.**



**CAUTION:**



The heat sinks and processors might be very hot. Turn off the server and wait several minutes to let the server cool before removing the server cover.

**S002**



**CAUTION:**

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

**Procedure**

Step 1. Make preparation for this task.

- a. Record all system configuration information, such as Lenovo XClarity Controller IP addresses, vital product data, and the machine type, model number, serial number, Universally Unique Identifier, and asset tag of the server.
- b. Save the system configuration to an external device with Lenovo XClarity Essentials.
- c. Save the system event log to external media.
- d. Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).
- e. If the server is installed in a rack, slide the server out on its rack slide rails to gain access to the top cover, or remove the server from the rack. See [“Remove the server from rack” on page 15](#).
- f. Remove the top cover. See [“Remove the top cover” on page 228](#).
- g. If your server comes with an air baffle, a middle cage, or a rear cage, remove it first.
  - [“Remove the air baffle” on page 23](#)
  - [“Remove the middle drive cage and drive backplanes” on page 115](#)
  - [“Rear drive backplane and drive cage replacement” on page 184](#)
- h. Record where the cables are connected to the system board assembly; then, disconnect all the cables.
- i. Remove any of the following components that are installed on the system board assembly and put them in a safe, static-protective place.

- [“Remove the system fan cage” on page 221](#)
  - [“Remove a memory module” on page 107](#) (for processor board replacement only)
  - [“Remove a heat sink” on page 147](#)
  - [“Remove a processor” on page 150](#)
  - [“Remove the CMOS battery” on page 27](#) (for processor board replacement only)
  - [“Remove a rear riser assembly” on page 122](#)
  - [“Remove the rear OCP module” on page 133](#)
- j. Pull out the power supply units slightly. Ensure that they are disconnected from the system board assembly.

Step 2. Remove the system board assembly.

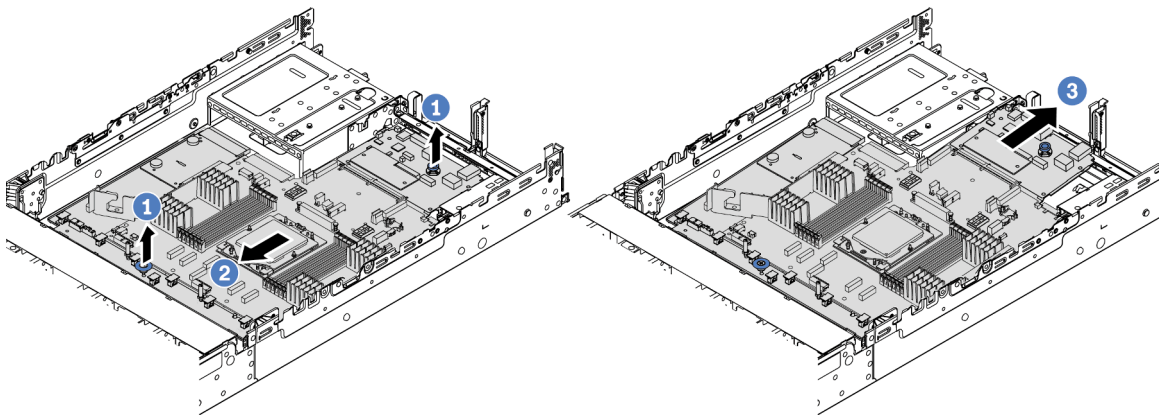


Figure 219. Removing the system board assembly

- a. ① Lift the two lift handles at the same time.
  - b. ② Slide the system board assembly towards the front of the chassis until it stops.
  - c. ③ Tilt and lift the system board assembly out of the chassis.
- Step 3. Remove the fan board and the PIB board from the processor board. See [“Remove the fan board” on page 61](#) and [“Remove the PIB” on page 136](#).
- Step 4. (Optional) If you are going to replace the system I/O board, remove the firmware and RoT security module from the system I/O board. See [“Remove the firmware and RoT security module” on page 203](#). If you are going to replace the processor board, go to the next step directly.
- Step 5. (Optional) Remove the MicroSD card. See [“Remove the MicroSD card” on page 111](#).
- Step 6. Separate the system I/O board from the processor board.

**Note:** To prevent the contact of the system I/O board from damage, pinch and lift the plunger on the system I/O board upward a little and pull out the system I/O board outward. During the entire pulling action, ensure that the system I/O board remains as horizontal as possible.

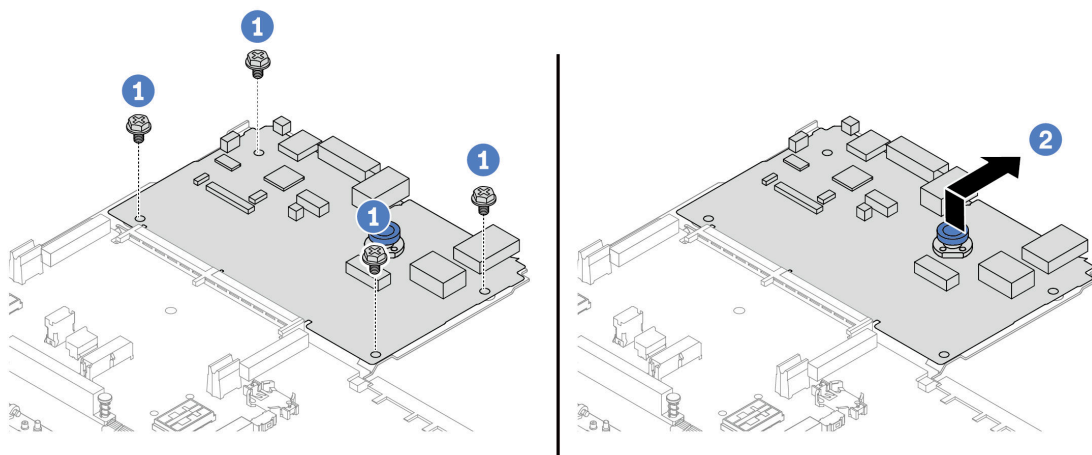


Figure 220. Separating the system I/O board from the processor board

- a. ① Remove the screws that secure the system I/O board.
- b. ② Lift and hold the rear lift handle and slide the system I/O board towards the rear to disengage it from the processor board.

## After you finish

- If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

**Important:** Before you return the processor board, make sure that you install the processor socket covers from the new processor board. To replace a processor socket cover:

- Slide the cover out from the processor socket of the new processor board.
- Install the cover on the processor socket of the removed processor board.

- If you plan to recycle the component, see “Disassemble the system board assembly for recycle” in *User Guide*.

## Demo video

[Watch the procedure on YouTube](#)

## Install the system I/O board or processor board

Follow instructions in this section to install the system I/O board or processor board.

## About this task

**Important:** This task must be operated by trained technicians that are certified by Lenovo Service. Do not attempt to remove or install it without proper training and qualification.

## Attention:

- Read “[Installation Guidelines](#)” on page 1 and “[Safety inspection checklist](#)” on page 2 to ensure that you work safely.

- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.
- After replacing the system I/O board or processor board, always update the server with the latest firmware or restore the pre-existing firmware.

**Firmware and driver download:** You might need to update the firmware or driver after replacing a component.

- Go to <https://datacentersupport.lenovo.com/products/servers/thinksystem/sr655v3/7d9e/downloads/driver-list/> to see the latest firmware and driver updates for your server.
- Go to “Update the firmware” in *User Guide* or *System Configuration Guide* for more information on firmware updating tools.

## Procedure

- Step 1. Touch the static-protective package that contains the new part to any unpainted surface on the outside of the server. Then, take the new part out of the package and place it on a static-protective surface.
- Step 2. Install the fan board and the PIB onto the processor board. See [“Install the fan board” on page 63](#) and [“Install the PIB” on page 137](#).
- Step 3. Depending on your need, do one of the following:
- If you are going to replace the system I/O board and reuse the processor board, install a new system I/O board onto the processor board.
  - If you are going to replace the processor board and reuse the system I/O board, install the existing system I/O board onto a new processor board.

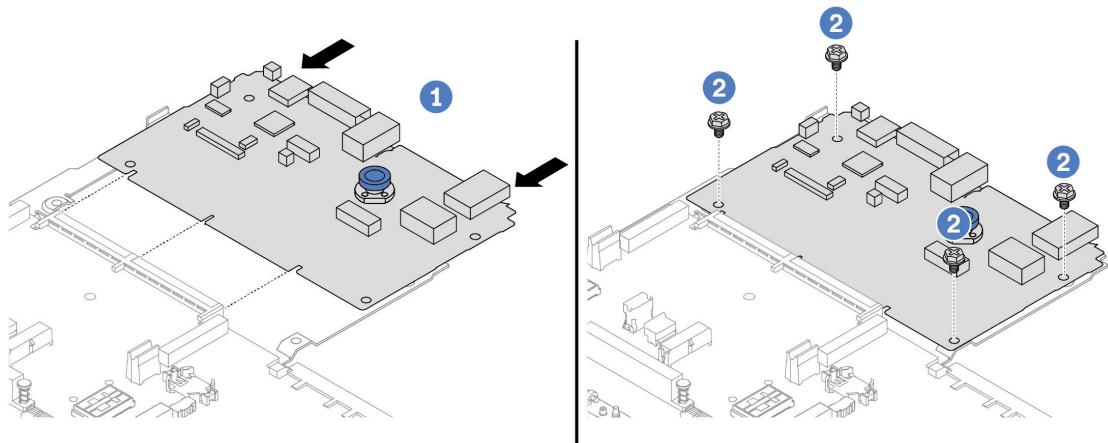
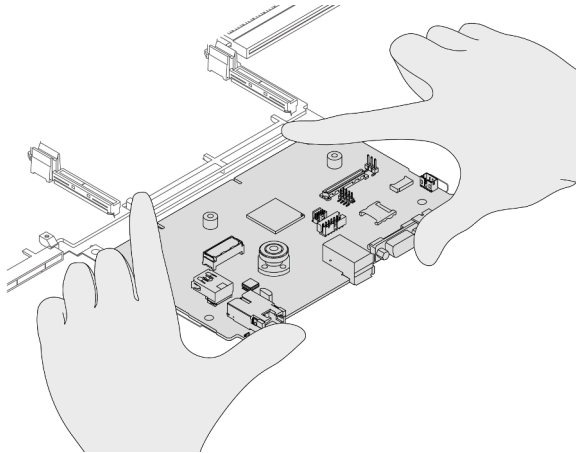


Figure 221. Installing the system I/O board onto the processor board

- 1 Align the system I/O board with the connector on the processor board, and use both hands to push the system I/O board and slightly insert it into the connector.

**Note:** To prevent the contact of the system I/O board from damage, ensure that the system I/O board is aligned correctly with the connector on the processor board, and remains as horizontal as possible during the insertion.



b. ② Install the screws to fix the system I/O board into place.

Step 4. (Optional) If you are replacing the system I/O board, install the firmware and RoT security module that is removed from the old system I/O board onto the new system I/O board. See [“Install the firmware and RoT security module” on page 205](#).

Step 5. Install the SD card. See [“Install the MicroSD card” on page 113](#).

Step 6. Install the system board assembly into the server.

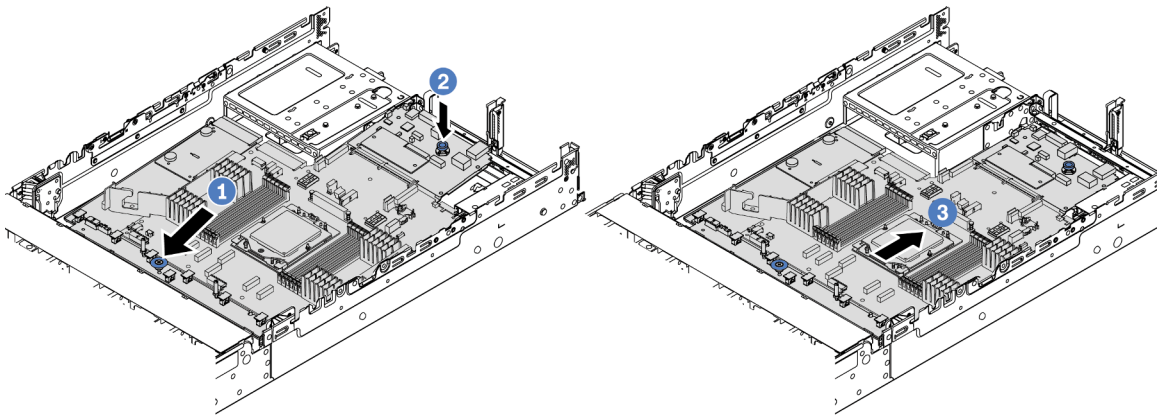


Figure 222. Installing the system board assembly

- ① Insert the front end of the system board assembly towards the front of the chassis until it stops.
- ② Lower the other end down into the chassis.
- ③ Slide the system board assembly towards the rear of the chassis until it clicks into place. Ensure that rear connectors on the system I/O board are inserted into the corresponding holes in the rear panel.

## After you finish

1. Install any components that you have removed:
  - [“Install a processor” on page 151](#)

- “Install a heat sink” on page 152
  - “Install a memory module” on page 109
  - “Install the CMOS battery” on page 29
  - “Install a RAID flash power module on the chassis” on page 163
  - “Install the system fan cage” on page 222
  - “Install a rear riser assembly” on page 130
  - “Install the middle drive backplanes and drive cage” on page 118
  - “Install the rear OCP module” on page 134
  - “Rear drive backplane and drive cage replacement” on page 184
2. Push the power supply units in place. Ensure that they are connected to the system board assembly.
  3. Reconnect all the required cables to the same connectors on the system board assembly. See [Chapter 2 “Internal cable routing” on page 233](#).
  4. Ensure that all components have been reassembled correctly and that no tools or loose screws are left inside the server.
  5. Reinstall the top cover. See [“Install the top cover” on page 230](#).
  6. If the sever was installed in a rack, reinstall the server into the rack. See [“Install the server to rack” on page 18](#).
  7. Reconnect the power cords and any cables that you removed.
  8. Power on the server and any peripheral devices. See [“Power on the server” on page 14](#).
  9. If the processor board is replaced, update the vital product data (VPD). See [“Update the Vital Product Data \(VPD\)” on page 215](#).

Machine type number and serial number can be found on the ID label, see “Identify the server and access to the Lenovo XClarity Controller” in *User Guide* or *System Configuration Guide*.

10. Download and install the latest device drivers: <https://datacentersupport.lenovo.com/products/servers/thinksystem/sr655v3/7d9e/downloads/driver-list/>.
11. Update the system and device firmware. See “Update the firmware” in *User Guide* or *System Configuration Guide*.

**Note:** (Lenovo trained technician only) If you have replaced the firmware and RoT security module, update the firmware to the specific version supported by the server. See [Tip for replacing a firmware and RoT security module](#).

## Demo video

[Watch the procedure on YouTube](#)

## Update the Vital Product Data (VPD)

Use this topic to update the Vital Product Data (VPD).

- **(Required)** Machine type
- **(Required)** Serial number
- (Optional) Asset tag
- (Optional) UUID

### Recommended tools:

- Lenovo XClarity Provisioning Manager

- Lenovo XClarity Essentials OneCLI commands

## Using Lenovo XClarity Provisioning Manager

### Steps:

1. Start the server and press the key according to the on-screen instructions. The Lenovo XClarity Provisioning Manager interface is displayed by default.
2. Choose **System Summary**. The “System Summary” tab page is displayed.
3. Click **Update VPD**, then, follow on-screen instructions to update the VPD.

## Using Lenovo XClarity Essentials OneCLI commands

- Updating **machine type**  
onecli config set SYSTEM\_PROD\_DATA.SysInfoProdName <m/t\_model> [access\_method]
- Updating **serial number**  
onecli config set SYSTEM\_PROD\_DATA.SysInfoSerialNum <s/n> [access\_method]
- Updating **system model**  
onecli config set SYSTEM\_PROD\_DATA.SysInfoProdIdentifier <system model> [access\_method]  
onecli config set SYSTEM\_PROD\_DATA.SysInfoProdIdentifierEx <system model> --override [access\_method]
- Updating **asset tag**  
onecli config set SYSTEM\_PROD\_DATA.SysEncloseAssetTag <asset\_tag> [access\_method]
- Updating **UUID**  
onecli config createuuid SYSTEM\_PROD\_DATA.SysInfoUUID [access\_method]

Variable	Description
<m/t_model>	The server machine type and model number. Type xxxxyyy, where xxxx is the machine type and yyy is the server model number.
<s/n>	The serial number on the server. Type zzzzzzz, where zzzzzzz is the serial number.
<system model>	The system model on the server. Type system yyyyyyyy, where yyyyyyyy is the product identifier.



<code>&lt;asset_tag&gt;</code>	<p>The server asset tag number.</p> <p>Type aaaaaaaaaaaaaaaaaaaaaaaaaaaaaa, where aaaaaaaaaaaaaaaaaaaaaaaaaaaaaa is the asset tag number.</p>
<code>[access_method]</code>	<p>The access method that you select to access the target server.</p> <ul style="list-style-type: none"> <li>Online KCS (unauthenticated and user restricted): You can directly delete <code>[access_method]</code> from the command.</li> <li>Online authenticated LAN: In this case, specify below LAN account information at the end of the OneCLI command: --bmc-username <code>&lt;user_id&gt;</code> --bmc-password <code>&lt;password&gt;</code></li> <li>Remote WAN/LAN: In this case, specify below XCC account information and IP address at the end of the OneCLI command: --bmc <code>&lt;bmc_user_id&gt;:&lt;bmc_password&gt;@&lt;bmc_external_IP&gt;</code></li> </ul> <p><b>Notes:</b></p> <ul style="list-style-type: none"> <li>-- <code>&lt;bmc_user_id&gt;</code> The BMC account name (1 of 12 accounts). The default value is USERID.</li> <li>-- <code>&lt;bmc_password&gt;</code> The BMC account password (1 of 12 accounts).</li> </ul>

## System fan replacement

Follow instructions in this section to remove and install a system fan.

- [“Remove a system fan” on page 217](#)
- [“Install a system fan” on page 219](#)

## Remove a system fan

Follow instructions in this section to remove a system fan.

### About this task

#### S033



#### **CAUTION:**

**Hazardous energy present. Voltages with hazardous energy might cause heating when shorted with metal, which might result in spattered metal, burns, or both.**

## S017



### CAUTION:

Hazardous moving fan blades nearby. Keep fingers and other body parts away.

### Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.
- When removing a hot-swap fan without powering off the server, do not touch the system fan cage. With power on, complete the replacement within 30 seconds to ensure proper operation.

### Procedure

- Step 1. If the server is installed in a rack, slide the server out on its rack slide rails to gain access to the top cover, or remove the server from the rack. See [“Remove the server from rack” on page 15](#).
- Step 2. Remove the top cover. See [“Remove the top cover” on page 228](#).
- Step 3. Remove the system fan.

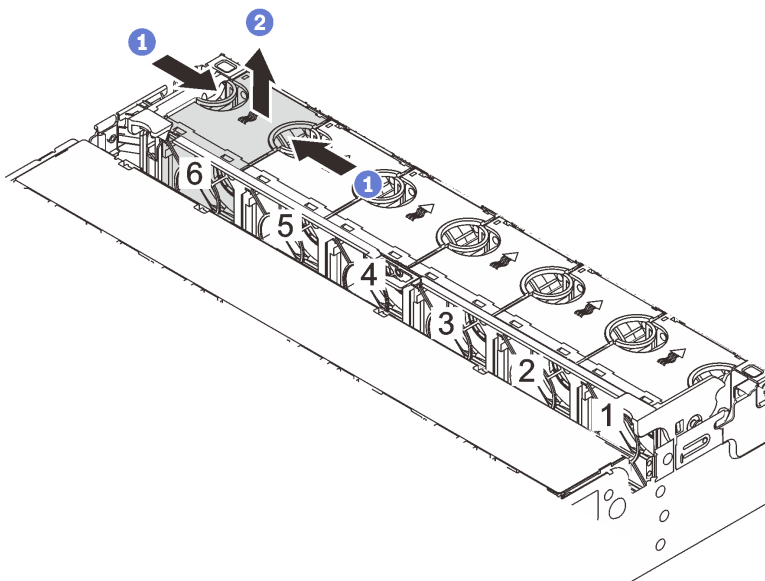


Figure 223. Removing the system fan

- a. ① Grasp the top of the system fan with your fingers.
- b. ② Lift the system fan out of the server.

### After you finish

1. Install a new system fan or install a fan filler to cover the place. See [“Install a system fan” on page 219](#).

2. If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

### Demo video

[Watch the procedure on YouTube](#)

## Install a system fan

Follow instructions in this section to install a system fan.

### About this task

#### S033



#### CAUTION:

**Hazardous energy present. Voltages with hazardous energy might cause heating when shorted with metal, which might result in spattered metal, burns, or both.**

#### S017



#### CAUTION:

**Hazardous moving fan blades nearby. Keep fingers and other body parts away.**

#### Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.
- When installing a hot-swap fan without powering off the server, do not touch the system fan cage. With power on, complete the replacement within 30 seconds to ensure proper operation.

## Procedure

- Step 1. Touch the static-protective package that contains the new part to any unpainted surface on the outside of the server. Then, take the new part out of the package and place it on a static-protective surface.
- Step 2. Position the system fan above the system fan cage. The system fan connector on the bottom of the system fan should face the rear of the chassis. Press the system fan straight down until it is seated into place.

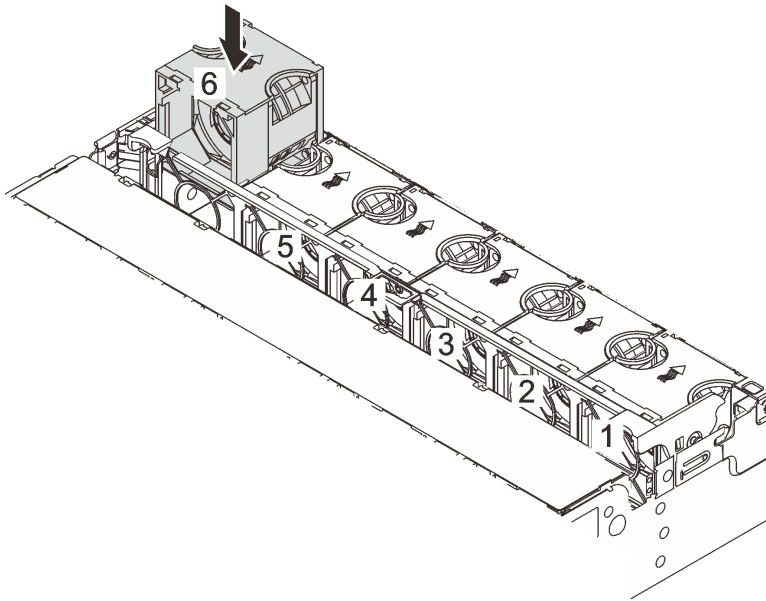


Figure 224. Installing the system fan

## After you finish

Complete the parts replacement. See [“Complete the parts replacement” on page 231](#).

## Demo video

[Watch the procedure on YouTube](#)

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## System fan cage replacement

Follow instructions in this section to remove and install the system fan cage.

- [“Remove the system fan cage” on page 221](#)
- [“Install the system fan cage” on page 222](#)

### Remove the system fan cage

Follow instructions in this section to remove the system fan cage.

#### About this task

##### Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.

#### Procedure

- Step 1. If the server is installed in a rack, slide the server out on its rack slide rails to gain access to the top cover, or remove the server from the rack. See [“Remove the server from rack” on page 15](#).
- Step 2. Remove the top cover. See [“Remove the top cover” on page 228](#).
- Step 3. (Optional) If you are replacing the system fan cage, remove all system fans first. See [“Remove a system fan” on page 217](#).

**Note:** If you are removing the system fan cage to access other components, you can remove it with the system fans installed.

- Step 4. Remove the system fan cage.

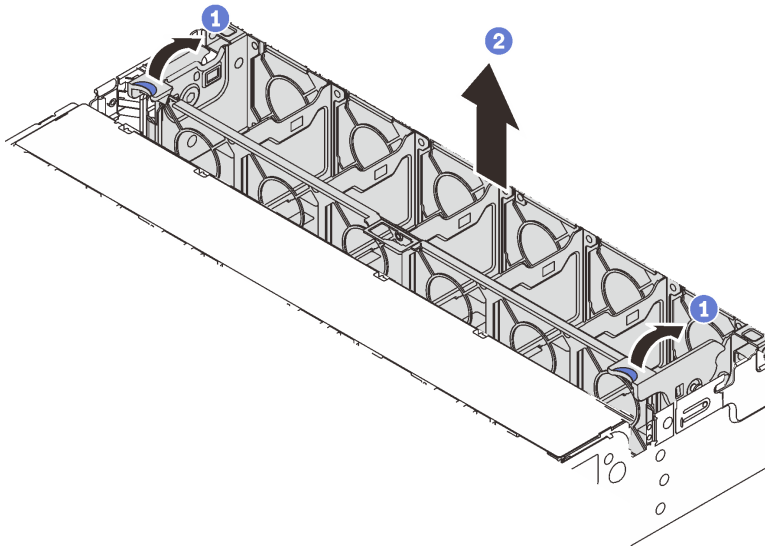


Figure 225. Removing the system fan cage

- a. ① Rotate the levers of the system fan cage to the rear of the server.
- b. ② Lift the system fan cage straight up and out of the chassis.

## After you finish

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

### Demo video

[Watch the procedure on YouTube](#)

## Install the system fan cage

Follow instructions in this section to install the system fan cage.

### About this task

#### Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.

## Procedure

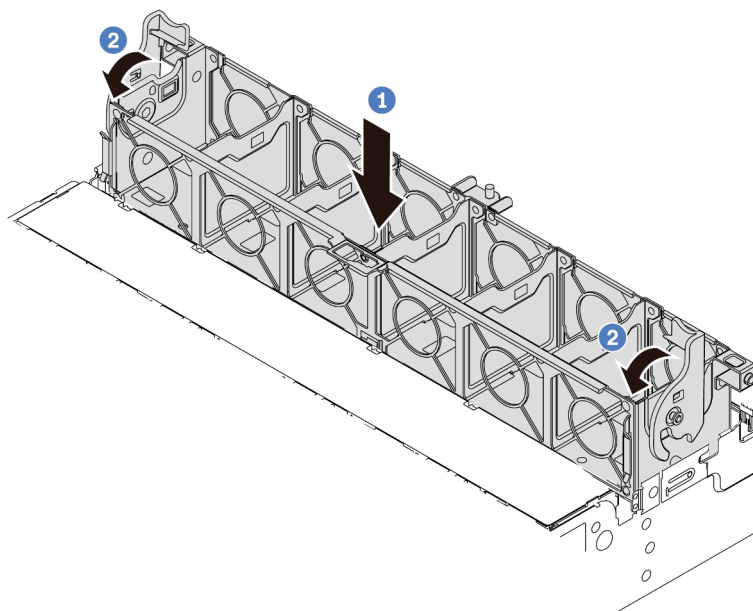


Figure 226. Installing the system fan cage

- Step 1. ① Align the system fan cage with the mounting guides on both sides of chassis, and lower it into the chassis.
- Step 2. ② Rotate the fan cage levers down until the fan cage clicks into place.

**Note:** If there are system fans installed in the system fan cage, ensure that the system fans are correctly connected to the system fan connectors on the system board assembly.

## After you finish

1. If you have removed the system fans, reinstall them. See [“Install a system fan” on page 219](#).
2. Complete the parts replacement. See [“Complete the parts replacement” on page 231](#).

## Demo video

[Watch the procedure on YouTube](#)

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## Serial port module replacement

Follow instructions in this section to remove and install a serial port module.

- [“Remove a serial port module” on page 223](#)
- [“Install a serial port module” on page 226](#)

## Remove a serial port module

Follow instructions in this section to remove a serial port module.

## About this task

**Attention:**

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.

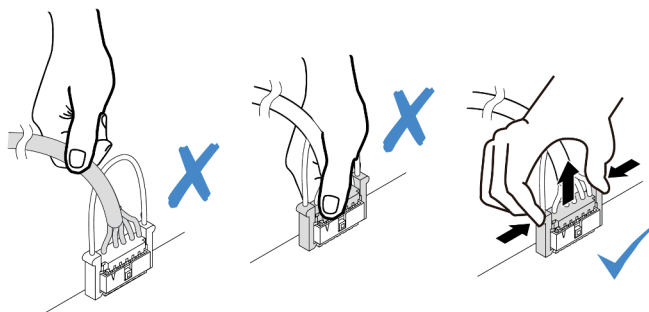
**Procedure**

**Note:** The riser bracket in below illustrations might look different from your riser bracket. The removal procedure is the same.

- Step 1. If the server is installed in a rack, slide the server out on its rack slide rails to gain access to the top cover, or remove the server from the rack. See [“Remove the server from rack” on page 15](#).
- Step 2. Remove the top cover. See [“Remove the top cover” on page 228](#).
- Step 3. Disconnect the cable of the serial port module from the system I/O board.

**Notes:**

- If you need to disconnect cables from the system board assembly, disengage all latches or release tabs on cable connectors first. Failing to release the tab before removing the cables will damage the cable sockets on the system board assembly. Any damage to the cable sockets might require replacing the processor board or system I/O board.
- The connectors on your system board assembly might look different from those in the illustration, but the removal procedure is the same.
  1. Press the release tab to release the connector.
  2. Disengage the connector from the cable socket.



*Figure 227. Disconnecting the cable from the system I/O board*

- Step 4. Remove the riser bracket from the server.



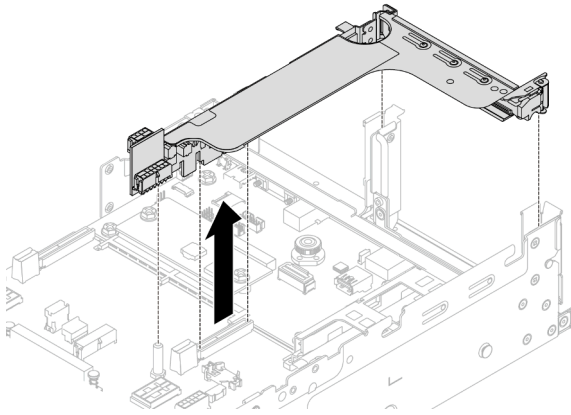


Figure 228. Removing the riser bracket

Step 5. Remove the serial port module out of the riser bracket.

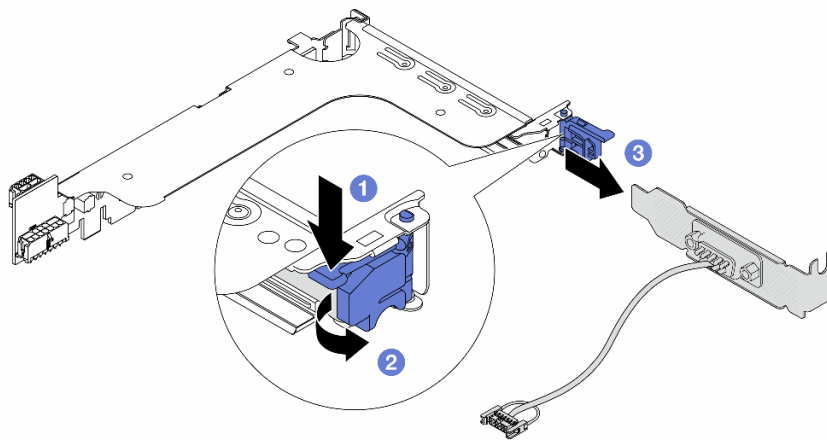


Figure 229. Removing the serial port module

- a. ① Press down the bracket latch.
- b. ② Open the latch.
- c. ③ Slide the serial port module out of the riser bracket.

Step 6. (Optional) If you need to replace the serial port bracket, use a 5 mm wrench to disassemble the serial port cable from the bracket.

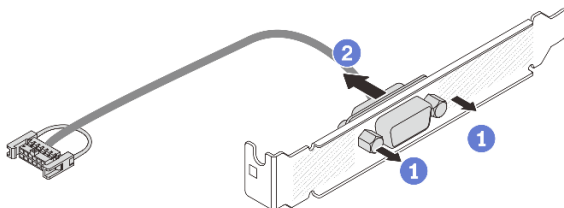


Figure 230. Disassembling the serial port module

## After you finish

1. Install a new serial port module, a PCIe adapter, or a filler to cover the place. See [“Install a serial port module” on page 226](#) or [“Install a rear riser assembly” on page 130](#).
2. If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

## Demo video

[Watch the procedure on YouTube](#)

## Install a serial port module

Follow instructions in this section to install a serial port module.

### About this task

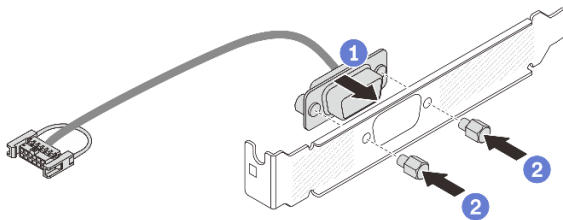
#### Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.

### Procedure

**Note:** The riser bracket in below illustrations might look different from your riser bracket. The installation procedure is the same.

- Step 1. Touch the static-protective package that contains the new part to any unpainted surface on the outside of the server. Then, take the new part out of the package and place it on a static-protective surface.
- Step 2. (Optional) Use a 5 mm wrench to install the serial port cable into the bracket.



*Figure 231. Assembling the serial port module*

- a. ① Align the connector of the serial port cable with the holes in the bracket.
- b. ② Install the two screws to secure the cable connector into the bracket.

Step 3. Install the serial port module to the riser bracket.

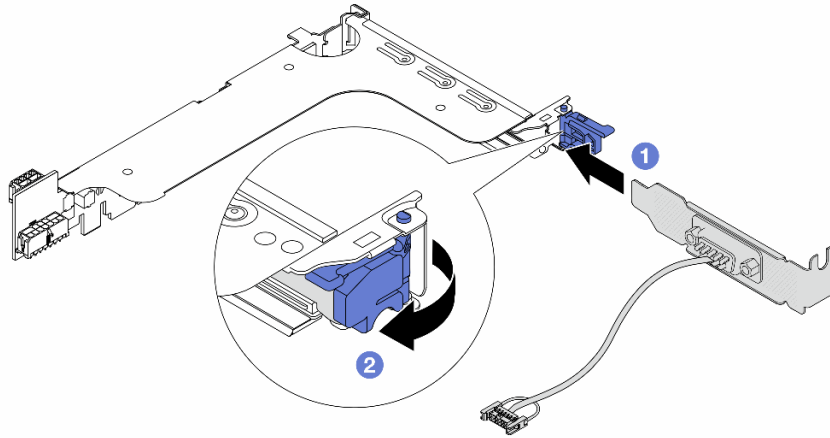


Figure 232. Installing the serial port module

- a. ① Align the serial port module with the riser bracket and insert it into the riser bracket.
- b. ② Close the bracket latch to secure the serial port module.

Step 4. Install the riser assembly back to the server.

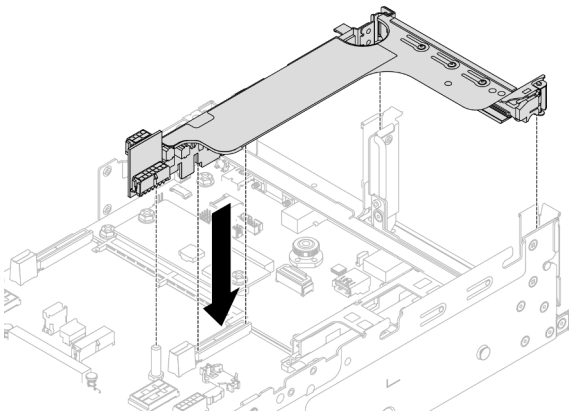


Figure 233. Installing the riser assembly

Step 5. Connect the cable of the serial port module to the serial port connector on the system board assembly. For the location of the connector, refer to [“System-board-assembly connectors” on page 387](#).

## After you finish

1. Complete the parts replacement. See [“Complete the parts replacement” on page 231](#).
2. To enable the serial port module on Linux or Microsoft Windows, do one of the followings according to the installed operating system:

**Note:** If the Serial over LAN (SOL) or Emergency Management Services (EMS) feature is enabled, the serial port will be hidden on Linux and Microsoft Windows. Therefore, it is required to disable SOL and EMS to use the serial port on operating systems for serial devices.

- For Linux:

Open the ipmitool and enter the following command to disable the Serial over LAN (SOL) feature:

```
-I lanplus -H IP -U USERID -P PASSWORD sol deactivate
```

- For Microsoft Windows:

- a. Open the ipmitool and enter the following command to disable the SOL feature:

```
-I lanplus -H IP -U USERID -P PASSWORD sol deactivate
```

- b. Open Windows PowerShell and enter the following command to disable the Emergency Management Services (EMS) feature:

```
Bcdedit /ems off
```

- c. Restart the server to ensure that the EMS setting takes effect.

## Demo video

[Watch the procedure on YouTube](#)

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## Top cover replacement

Follow instructions in this section to remove and install the top cover.

- [“Remove the top cover” on page 228](#)
- [“Install the top cover” on page 230](#)

## Remove the top cover

Follow instructions in this section to remove the top cover.

### S014



#### **CAUTION:**

Hazardous voltage, current, and energy levels might be present. Only a qualified service technician is authorized to remove the covers where the label is attached.

### S033



#### **CAUTION:**

Hazardous energy present. Voltages with hazardous energy might cause heating when shorted with metal, which might result in spattered metal, burns, or both.

## About this task

### **Attention:**

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.

- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 15](#).
- Operating the server with the top cover removed might damage server components. For proper cooling and airflow, install the top cover before you turn on the server.

## Procedure

- Step 1. If the server is installed in a rack, slide the server out on its rack slide rails to gain access to the top cover, or remove the server from the rack. See [“Remove the server from rack” on page 15](#).
- Step 2. Remove the top cover.

**Attention:** Handle the top cover carefully. Dropping the top cover with the cover latch open might damage the cover latch.

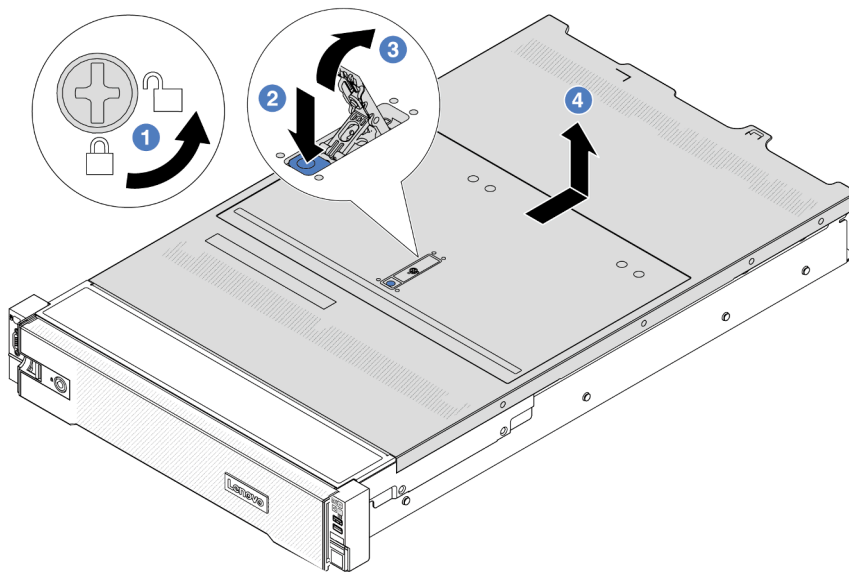


Figure 234. Removing the top cover

- 1 Use a screwdriver to turn the cover lock to the unlocked position as shown.
- 2 Press the release button on the cover latch. The cover latch then gets released to some extent.
- 3 Fully open the cover latch as shown.
- 4 Slide the top cover to the rear until it is disengaged from the chassis. Then, lift the top cover off the chassis and place the top cover on a flat clean surface.

## After you finish

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

## Demo video

[Watch the procedure on YouTube](#)

## Install the top cover

Follow instructions in this section to install the top cover.

### About this task

#### Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Make sure that all cables, adapters, and other components are installed and seated correctly and that you have not left loose tools or parts inside the server.
- Make sure that all internal cables are correctly routed. See [Chapter 2 “Internal cable routing” on page 233](#).
- Handle the top cover carefully. Dropping the top cover with the cover latch open might damage the cover latch.

### Procedure

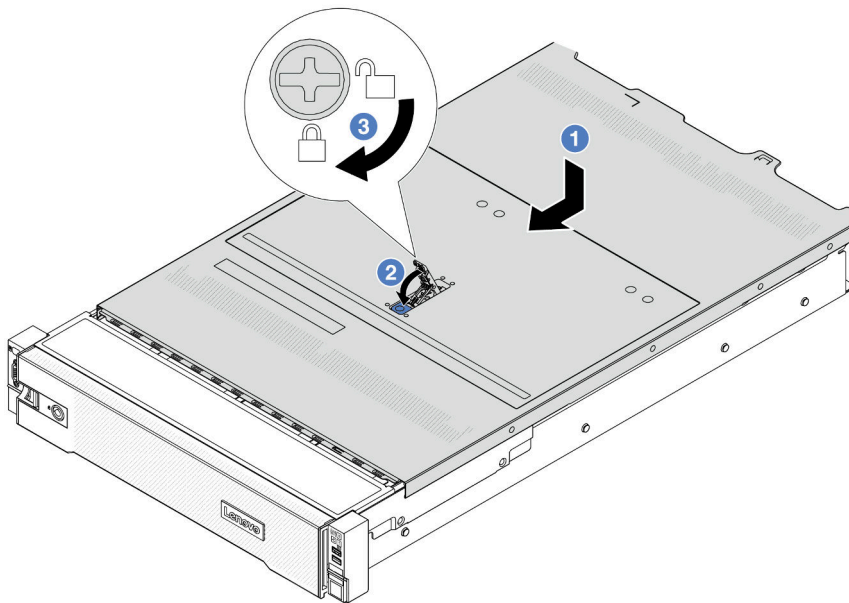


Figure 235. Installing the top cover

Step 1. Ensure that the cover latch is in the open position. Lower the top cover onto the chassis until both sides of the top cover engage with the guides on both sides of the chassis. Then, slide the top cover to the front of the chassis.

**Note:** Before you slide the top cover forward, ensure that all the tabs on the top cover engage with the chassis correctly.

Step 2. Rotate the cover latch until the top cover snaps into position. Ensure that the cover latch is completely closed.

Step 3. Use a screwdriver to turn the cover lock to the locked position.

## Demo video

[Watch the procedure on YouTube](#)

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## Complete the parts replacement

Go through the checklist to complete parts replacement

To complete the parts replacement, do the following:

1. Ensure that all components have been reassembled correctly and that no tools or loose screws are left inside your server.
2. Properly route and secure the cables in the server. Refer to the cable connecting and routing information for each component.
3. Reinstall the air baffle. See [“Install the air baffle” on page 25](#).

**Attention:** For proper cooling and airflow, reinstall the air baffle before you turn on the server. Operating the server with the air baffle removed might damage server components.

4. Reinstall the top cover. See [“Install the top cover” on page 230](#).
5. If the server was installed in a rack, reinstall the server into the rack. See [“Install the server to rack” on page 18](#).
6. Reconnect the power cords and any cables that you removed.
7. Power on the server and any peripheral devices. See [“Power on the server” on page 14](#).
8. Update the server configuration.
  - Download and install the latest device drivers: <http://datacentersupport.lenovo.com>.
  - Update the system firmware. See “Update the firmware” in *User Guide* or *System Configuration Guide*.
  - Update the UEFI configuration. See <https://pubs.lenovo.com/uefi-overview/>.
  - Reconfigure the disk arrays if you have installed or removed a hot-swap drive or a RAID adapter. See <https://pubs.lenovo.com/lxpm-overview/> for the LXPM documentation compatible with your server.





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## Chapter 2. Internal cable routing

See this section to do cable routing for specific components.

To connect cables, observe the following guidelines:

- Turn off the server before you connect or disconnect any internal cables.
- See the documentation that comes with any external devices for additional cabling instructions. It might be easier for you to route cables before you connect the devices to the server.
- Cable identifiers of some cables are printed on the cables that come with the server and optional devices. Use these identifiers to connect the cables to the correct connectors.
- Ensure that the cable is not pinched and does not cover any connectors or obstruct any components on the system board assembly.
- Ensure that the relevant cables pass through the cable clips.
- Ensure the following cables pass through the cable wall brackets for better server thermal performance.
  - Signal cables that connect front backplanes and PCIe connectors 1/2 on the processor board
  - Signal cables that connect rear backplanes or riser 3 and PCIe connectors 1/2/3/4 on the processor board
  - Fan board power cable and signal cables

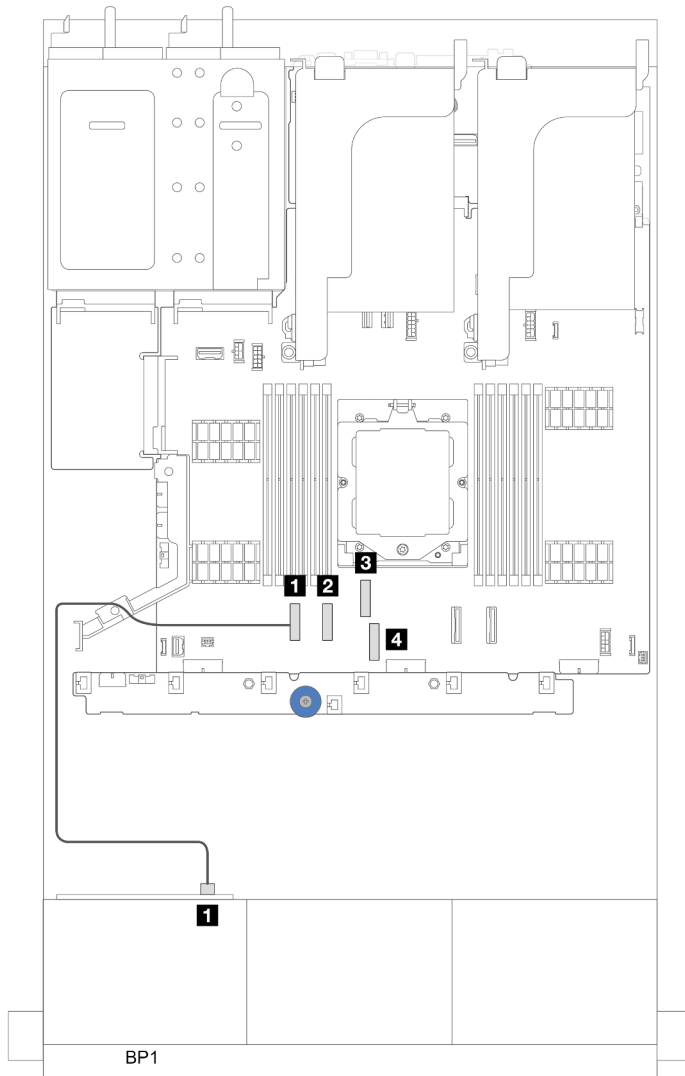


Figure 236. Example of cable passing through cable wall brackets

**Note:** Disengage all latches, release tabs, or locks on cable connectors when you disconnect cables from the system board assembly. Failing to release them before removing the cables will damage the cable sockets on the system board assembly, which are fragile. Any damage to the cable sockets might require replacing the processor board or system I/O board.

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## Identifying connectors

See this section to locate and identify the connectors on the electric boards.

- [“Drive backplane connectors” on page 234](#)

For the connectors on system board assembly, see [“System-board-assembly connectors” on page 387](#).

## Drive backplane connectors

See this section to locate the connectors in the drive backplanes.

The server supports the following backplanes depending on server configurations:

- “8 x 2.5-inch SAS/SATA front backplane” on page 235
- “8 x 2.5-inch AnyBay front backplane” on page 235
- “24 x 2.5-inch SAS/SATA expander backplane” on page 236
- “8 x 3.5-inch SAS/SATA front backplane” on page 236
- “12 x 3.5-inch SAS/SATA front backplane” on page 236
- “12 x 3.5-inch SAS/SATA expander backplane” on page 237
- “12 x 3.5-inch AnyBay front backplane” on page 237
- “4 x 2.5-inch SAS/SATA middle/rear backplane” on page 237
- “4 x 2.5-inch NVMe middle backplane” on page 238
- “4 x 3.5-inch SAS/SATA middle/rear backplane” on page 238
- “2 x 3.5-inch SAS/SATA rear backplane” on page 238
- “8 x 2.5-inch SAS/SATA rear backplane” on page 238
- “4 x 2.5-inch AnyBay rear backplane” on page 239

### 8 x 2.5-inch SAS/SATA front backplane

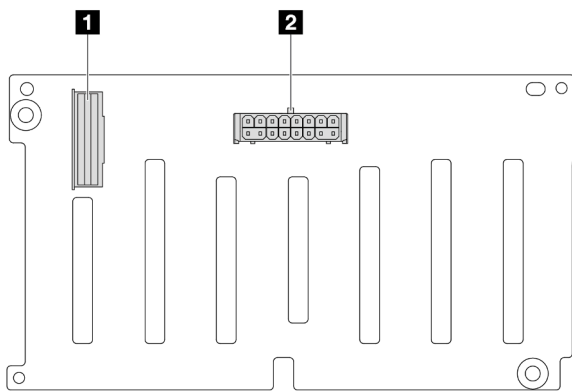


Figure 237. 8 x 2.5-inch SAS/SATA backplane connectors

<b>1</b> SAS connector	<b>2</b> Power connector
------------------------	--------------------------

### 8 x 2.5-inch AnyBay front backplane

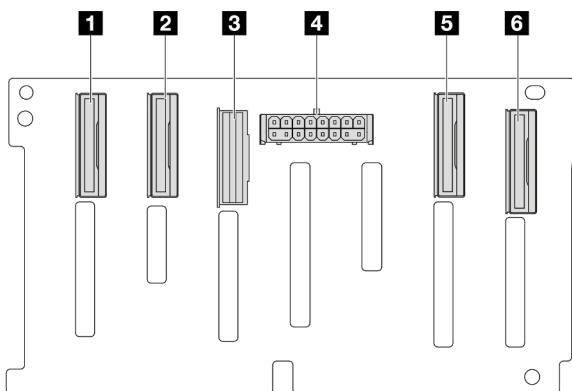


Figure 238. 8 x 2.5-inch AnyBay backplane connectors

<b>1</b> NVMe 6-7 connector	<b>2</b> NVMe 4-5 connector
<b>3</b> SAS connector	<b>4</b> Power connector
<b>5</b> NVMe 2-3 connector	<b>6</b> NVMe 0-1 connector

### 24 x 2.5-inch SAS/SATA expander backplane

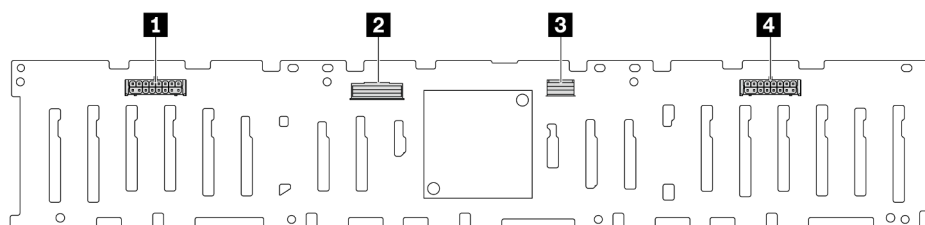


Figure 239. Connectors on 24 x 2.5-inch SAS/SATA expander backplane

<b>1</b> Power connector 2	<b>2</b> SAS 0 connector
<b>3</b> SAS 1 connector	<b>4</b> Power connector 1

### 8 x 3.5-inch SAS/SATA front backplane

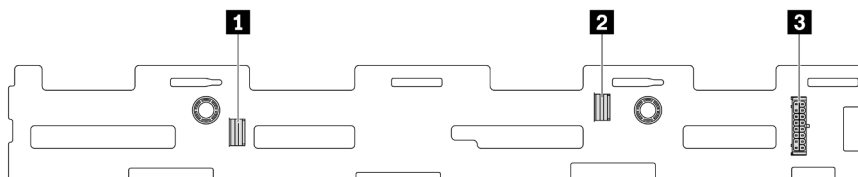


Figure 240. 8 x 3.5-inch SAS/SATA backplane connectors

<b>1</b> SAS 1 connector	<b>2</b> SAS 0 connector
<b>3</b> Power connector	

### 12 x 3.5-inch SAS/SATA front backplane

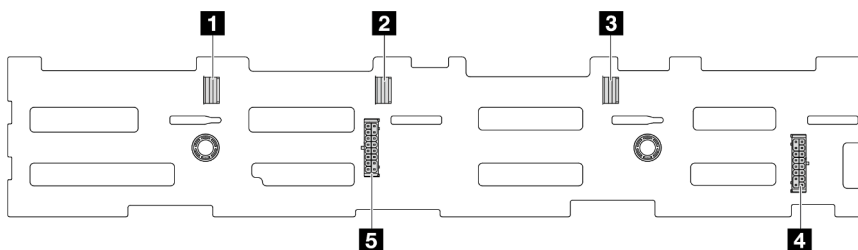


Figure 241. 12 x 3.5-inch SAS/SATA backplane connectors

<b>1</b> SAS 2 connector	<b>2</b> SAS 1 connector
<b>3</b> SAS 0 connector	<b>4</b> Power connector 1
<b>5</b> Power connector 2	

### 12 x 3.5-inch SAS/SATA expander backplane

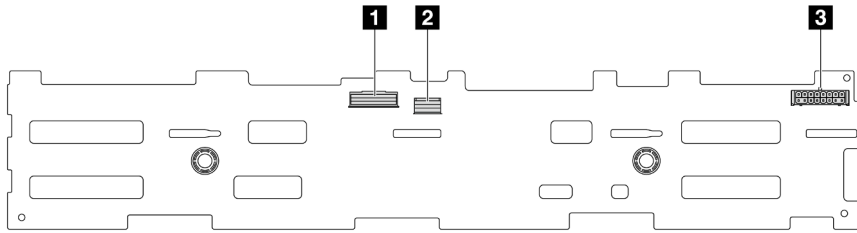


Figure 242. Connectors on 12 x 3.5-inch SAS/SATA expander backplane

<b>1</b> SAS 0 connector	<b>2</b> SAS 1 connector
<b>3</b> Power connector	

### 12 x 3.5-inch AnyBay front backplane

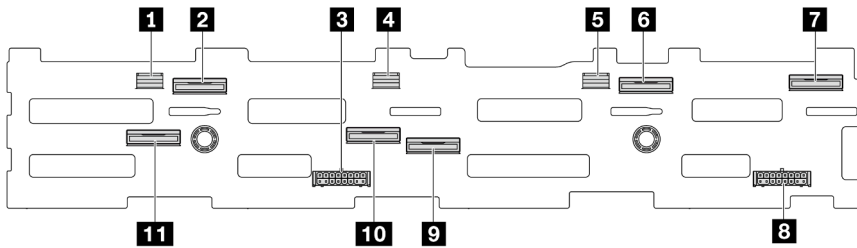


Figure 243. 12 x 3.5-inch AnyBay backplane connectors

<b>1</b> SAS 2 connector	<b>2</b> NVMe 8-9 connector
<b>3</b> Power connector 2	<b>4</b> SAS 1 connector
<b>5</b> SAS 0 connector	<b>6</b> NVMe 2-3 connector
<b>7</b> NVMe 0-1 connector	<b>8</b> Power connector 1
<b>9</b> NVMe 4-5 connector	<b>10</b> NVMe 6-7 connector
<b>11</b> NVMe 10-11 connector	

### 4 x 2.5-inch SAS/SATA middle/rear backplane

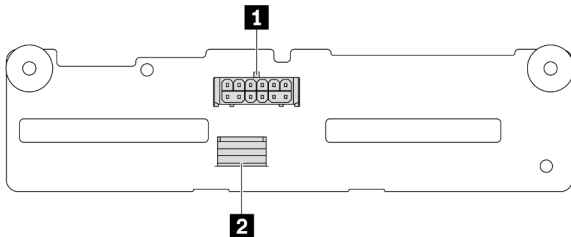


Figure 244. 4 x 2.5-inch SAS/SATA backplane connectors

<b>1</b> Power connector	<b>2</b> SAS connector
--------------------------	------------------------

#### 4 x 2.5-inch NVMe middle backplane

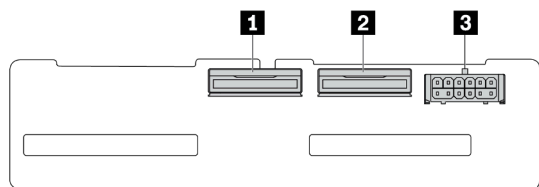


Figure 245. 4 x 2.5-inch NVMe backplane connectors

<b>1</b> NVMe 2-3 connector	<b>2</b> NVMe 0-1 connector
<b>3</b> Power connector	

#### 4 x 3.5-inch SAS/SATA middle/rear backplane

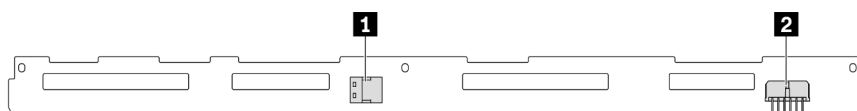


Figure 246. 4 x 3.5-inch SAS/SATA backplane connectors

<b>1</b> SAS connector	<b>2</b> Power connector
------------------------	--------------------------

#### 2 x 3.5-inch SAS/SATA rear backplane

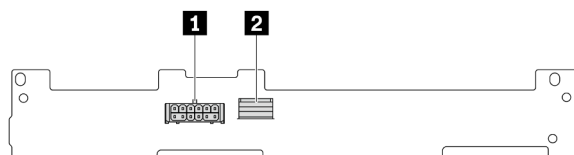


Figure 247. 2 x 3.5-inch SAS/SATA backplane connectors

<b>1</b> Power connector	<b>2</b> SAS connector
--------------------------	------------------------

#### 8 x 2.5-inch SAS/SATA rear backplane

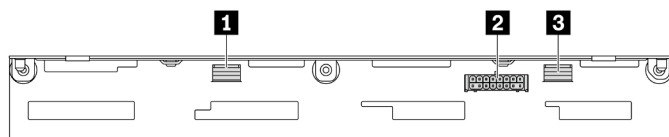


Figure 248. 8x2.5-inch SAS/SATA backplane connectors

<b>1</b> SAS 1 connector	<b>2</b> Power connector
<b>3</b> SAS 0 connector	

4 x 2.5-inch AnyBay rear backplane

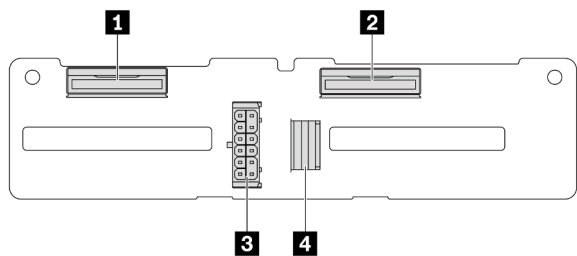


Figure 249. 4 x 2.5-inch AnyBay backplane connectors

<b>1</b> NVMe 2-3 connector	<b>3</b> Power connector
<b>2</b> NVMe 0-1 connector	<b>4</b> SAS connector

# Front VGA connector and external diagnostics connector

This topic provides cable routing information for the front video graphic adapter (VGA) connector and external diagnostics connector.

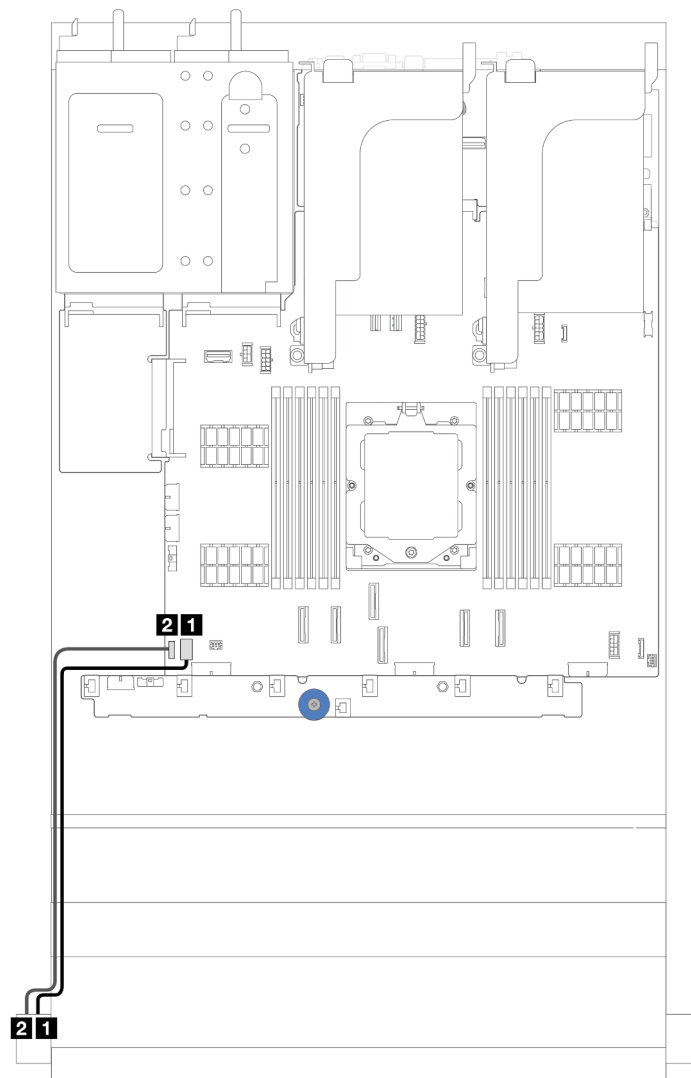


Figure 250. Cable routing for the front VGA connector and external diagnostics connector

From	To
1 VGA cable	1 VGA connector on the system board assembly
2 External diagnostics cable	2 External LCD connector on the system board assembly



---

## 7mm drive backplanes

This topic provides cable routing information for the 7mm drive backplanes.

The server supports one of the following 7mm drive backplanes:

- [“7mm non-RAID SATA/NVMe 2-Bay backplanes” on page 241](#)
- [“7mm RAID NVMe 2-bay backplanes” on page 244](#)
- [“7mm RAID SATA/NVMe 2-bay backplanes” on page 245](#)

### 7mm non-RAID SATA/NVMe 2-Bay backplanes

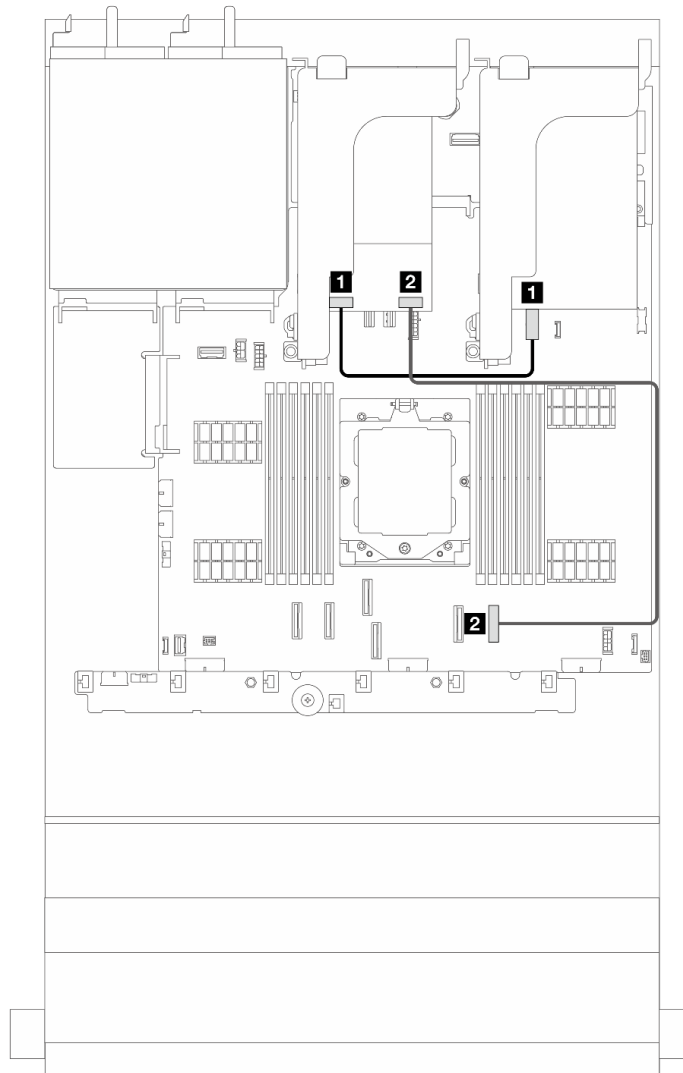


Figure 251. SATA cable routing for 7mm drive backplanes

From	To
<b>1</b> 7mm backplane power connector	<b>1</b> 7mm power connector on the system board assembly
<b>2</b> 7mm backplane signal connector	<b>2</b> Onboard: PCIe 8

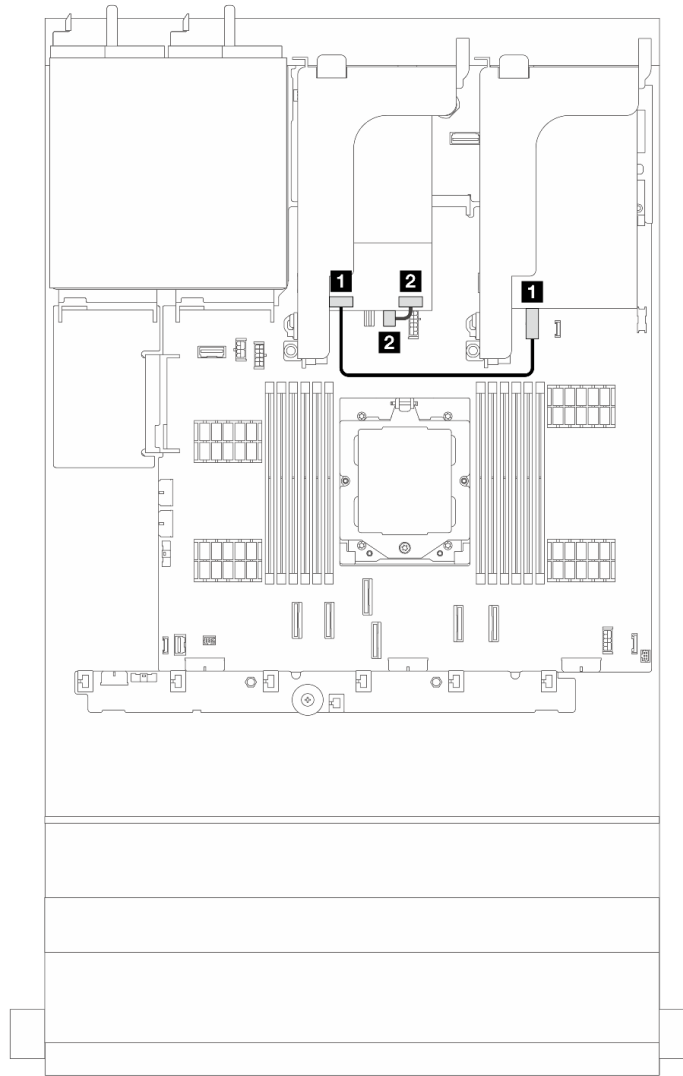


Figure 252. NVMe cable routing for 7mm drive backplanes

From	To
<b>1</b> 7mm backplane power connector	<b>1</b> 7mm power connector on the system board assembly
<b>2</b> 7mm backplane signal connector	<b>2</b> 7mm signal connector on the system board assembly

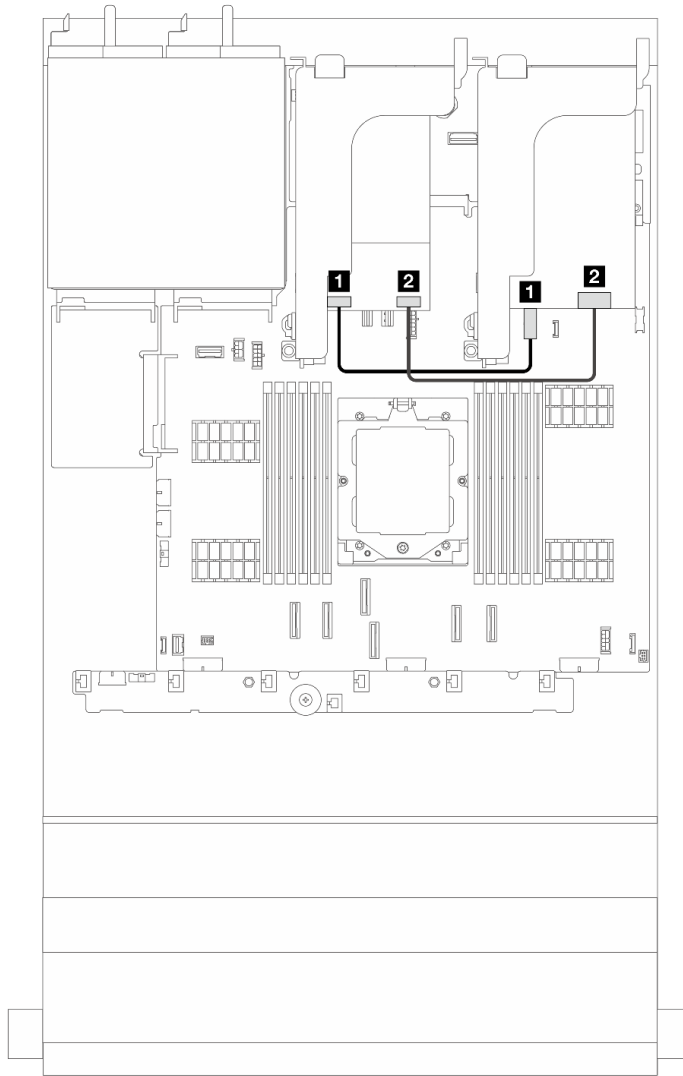


Figure 253. RAID cable routing for 7mm drive backplanes

From	To
<b>1</b> 7mm backplane power connector	<b>1</b> 7mm power connector on the system board assembly
<b>2</b> 7mm backplane signal connector	<b>2</b> Riser 1 RAID adapter

## 7mm RAID NVMe 2-bay backplanes

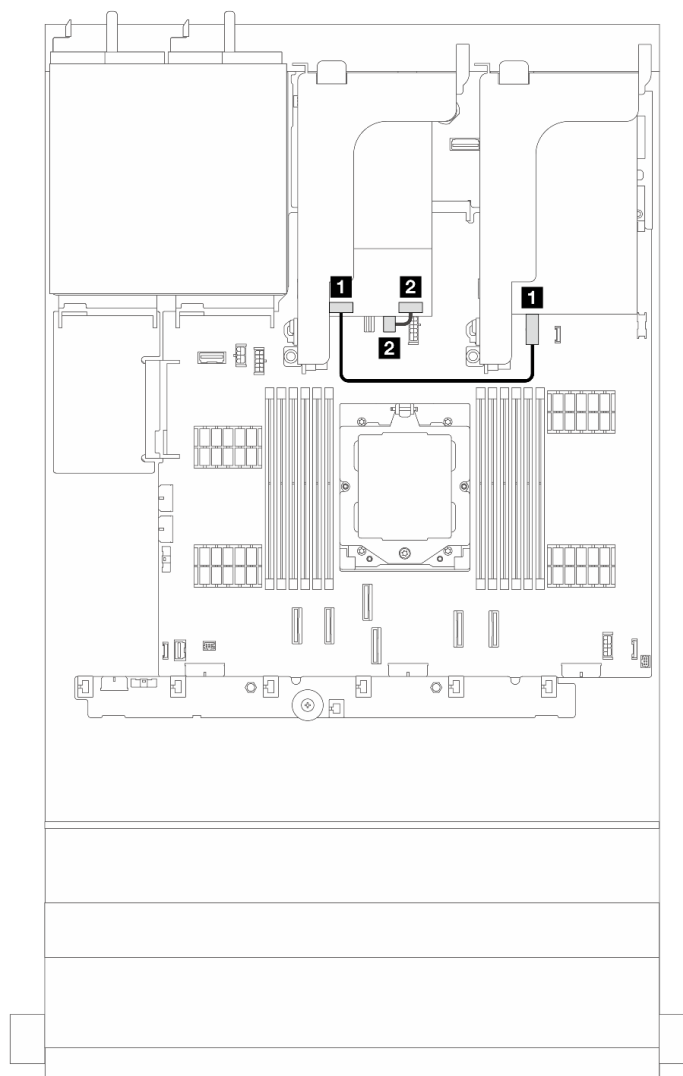


Figure 254. Cable routing for 7mm drive backplanes

From	To
<b>1</b> 7mm backplane power connector	<b>1</b> 7mm power connector on the system board assembly
<b>2</b> 7mm backplane signal connector	<b>2</b> 7mm signal connector on the system board assembly

## 7mm RAID SATA/NVMe 2-bay backplanes

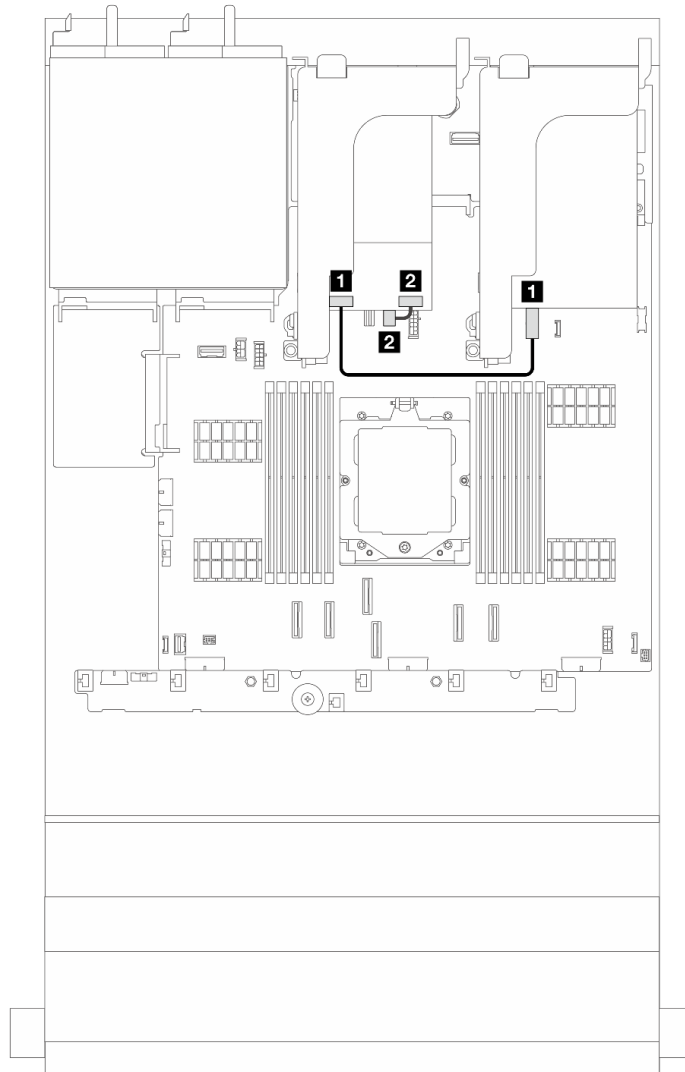


Figure 255. Cable routing for 7mm drive backplanes

From	To
<b>1</b> 7mm backplane power connector	<b>1</b> 7mm power connector on the system board assembly
<b>2</b> 7mm backplane signal connector	<b>2</b> 7mm signal connector on the system board assembly

## 7mm drive backplane cable routing at 12 x 3.5 SAS/SATA backplane configuration

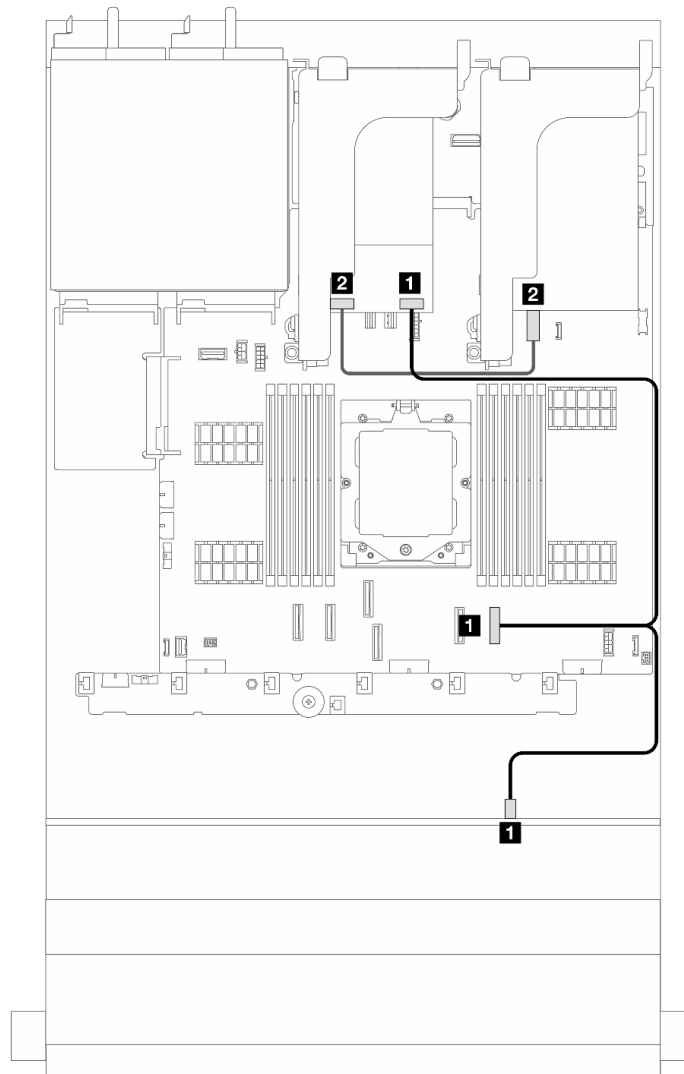


Figure 256. 7mm drive backplane cable routing at 12 x 3.5-inch SAS/SATA backplane configuration

From	To
<b>1</b> Onboard: PCIe 8	<b>1</b> 7mm backplane signal connector and front backplane SAS 2
<b>2</b> 7mm backplane power connector	<b>2</b> 7mm power connector on the system board assembly

# Front I/O module

This topic provides cable routing information for the front I/O module.

**Notes:**

- The front I/O module varies by model. See “Front I/O module” in *User Guide* or *System Configuration Guide*.
- When routing the front I/O module cable, ensure that it is fixed on the upper frame of the cable retainer. For details, see “[Install the rack latches](#)” on page 158.

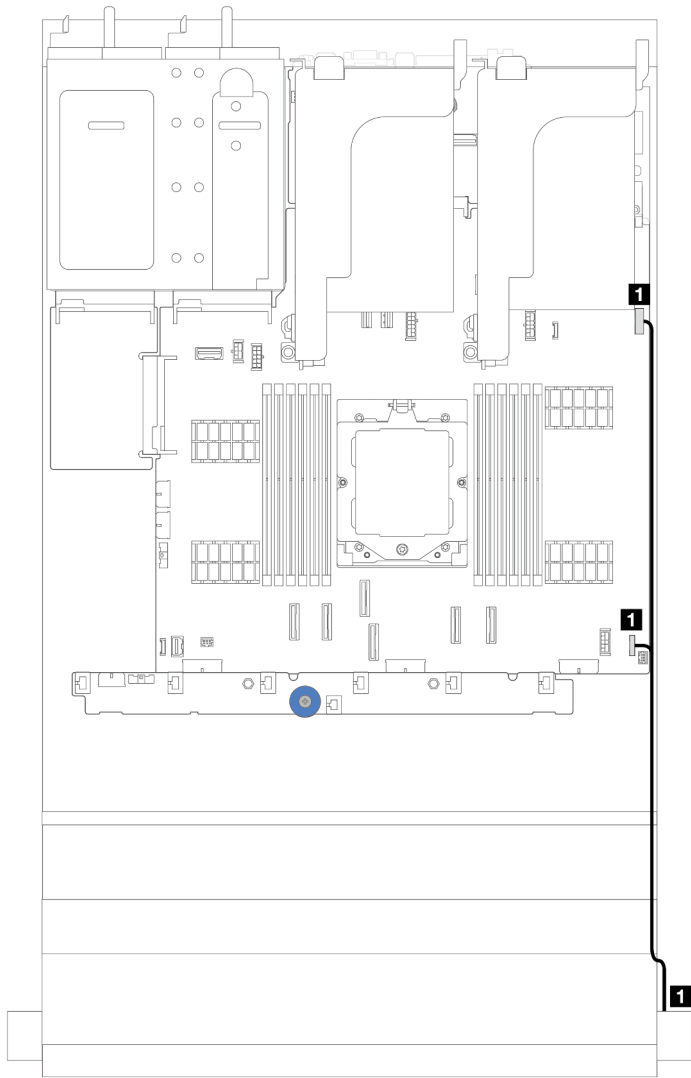


Figure 257. Cable routing for the front I/O module on the right rack latch

From	To
1 Front panel and USB cable	1 Front I/O connector and front USB connector on the system board assembly

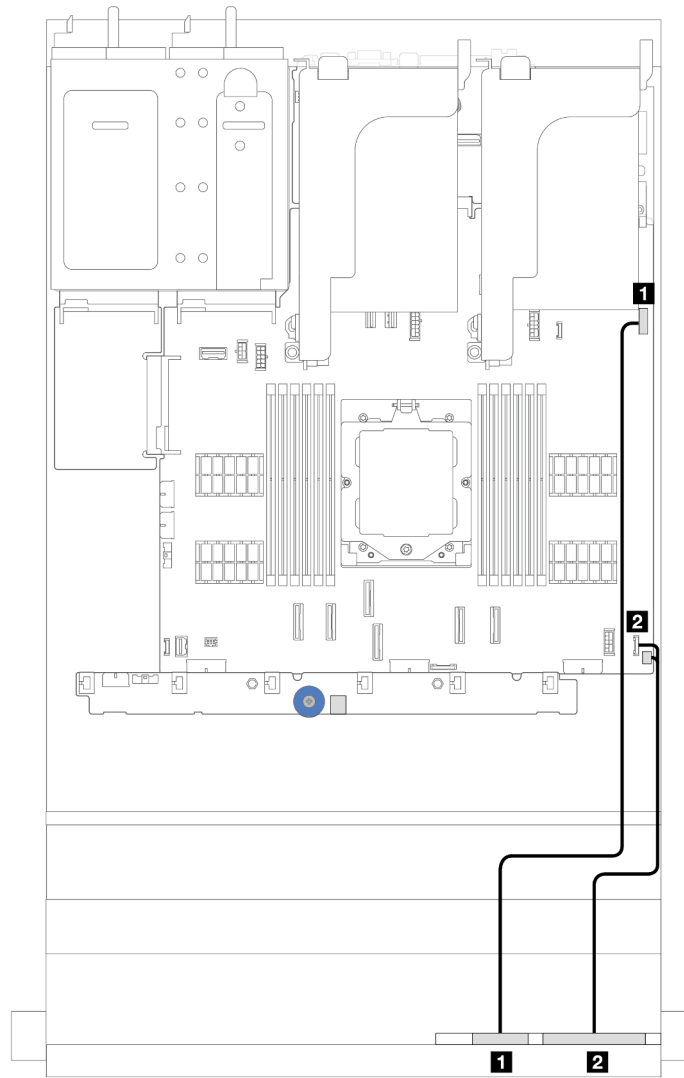


Figure 258. Cable routing for the integrated diagnostics panel on the media bay

From	To
<b>1</b> Front USB cable	<b>1</b> Front USB connector on the system board assembly
<b>2</b> Front panel cable	<b>2</b> Front I/O connector on the system board assembly



## GPUs

This topic provides cable routing information for GPU adapters.

### Cable routing for GPU adapters

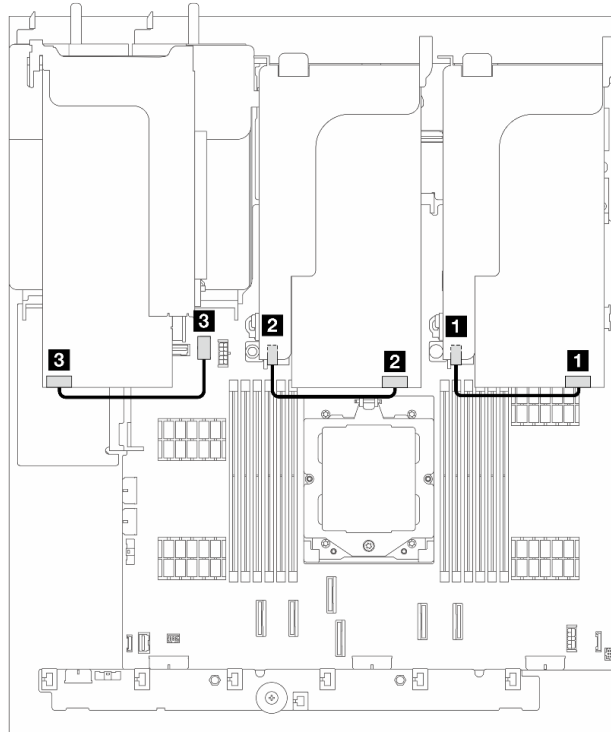
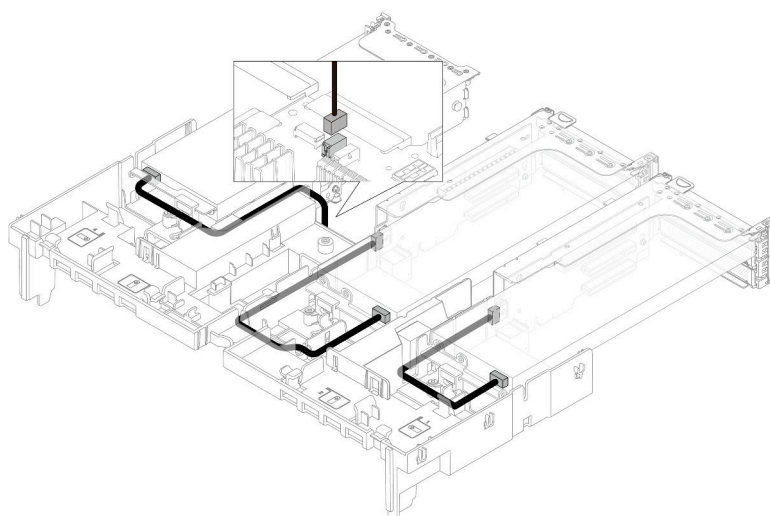


Figure 259. Cable routing for GPU adapters

From	To
<b>1</b> GPU power cable	<b>1</b> Power connector on the riser 1
<b>2</b> GPU power cable	<b>2</b> Power connector on the riser 2
<b>3</b> GPU power cable	<b>3</b> GPU power connector on the system board assembly

**Note:** If you need to install an M.2 backplane on the GPU air baffle, refer to below illustration for cable routing on the air baffle. Route the GPU power cable from riser 2 beneath the M.2 backplane holder to the GPU power connector on the GPU adapter.



## Intrusion switch

This topic provides cable routing information for the intrusion switch.

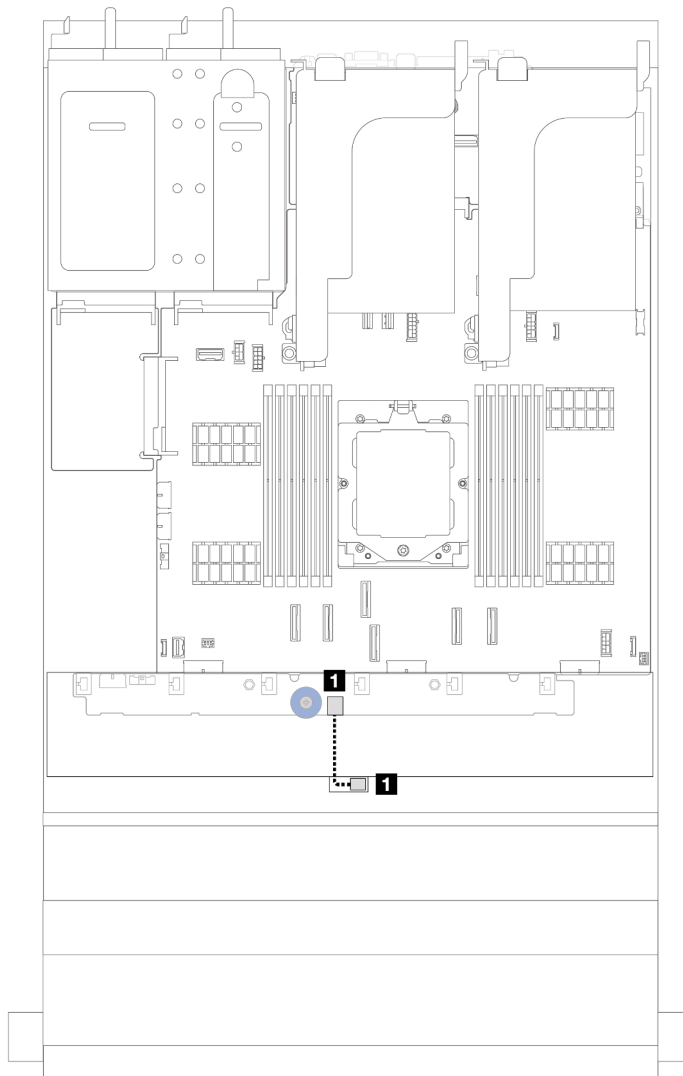


Figure 260. Intrusion switch cable routing

From	To
<b>1</b> Intrusion switch cable	<b>1</b> Intrusion switch connector on the fan board

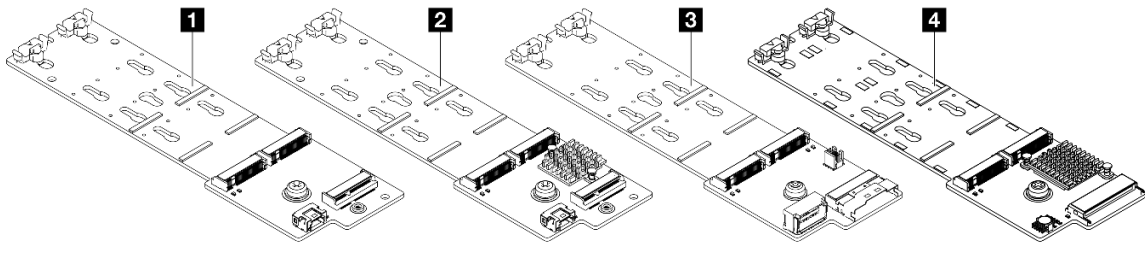
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## M.2 drive backplane

This topic provides cable routing information for the M.2 drive backplane.

Based on different drive types, the M.2 drive backplanes differ. Thus cables, connector layout and the cable routing are also different.

The server supports the following M.2 drive backplanes (enablement kits):

	
<b>1</b>	<a href="#">“ThinkSystem M.2 SATA/NVMe 2-Bay Enablement Kit” on page 253</a>
<b>2</b>	<a href="#">“ThinkSystem M.2 NVMe 2-Bay RAID Enablement Kit” on page 258</a>
<b>3</b>	<a href="#">“ThinkSystem M.2 SATA/x4 NVMe 2-Bay Enablement Kit” on page 256</a>
<b>4</b>	<a href="#">“ThinkSystem M.2 RAID B540i-2i SATA/NVMe Enablement Kit” on page 259</a>

## ThinkSystem M.2 SATA/NVMe 2-Bay Enablement Kit

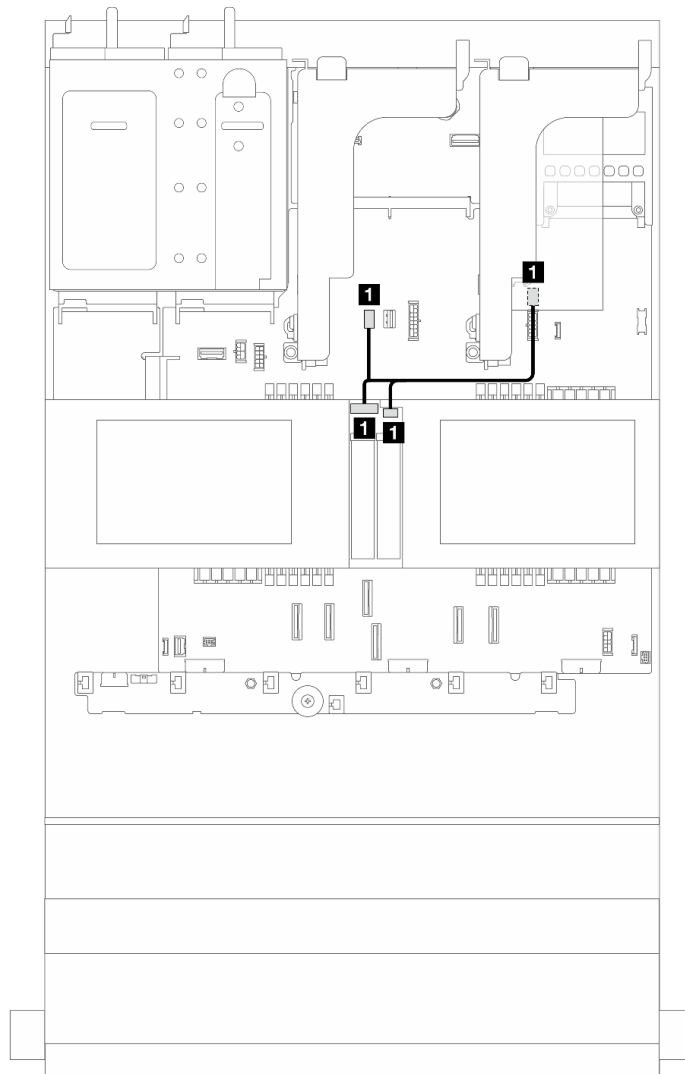


Figure 261. NVMe cable routing for M.2 drive backplane

From	To
<b>1</b> M.2 drive backplane: power and signal connectors	<b>1</b> M.2 power and signal connectors on the system board assembly

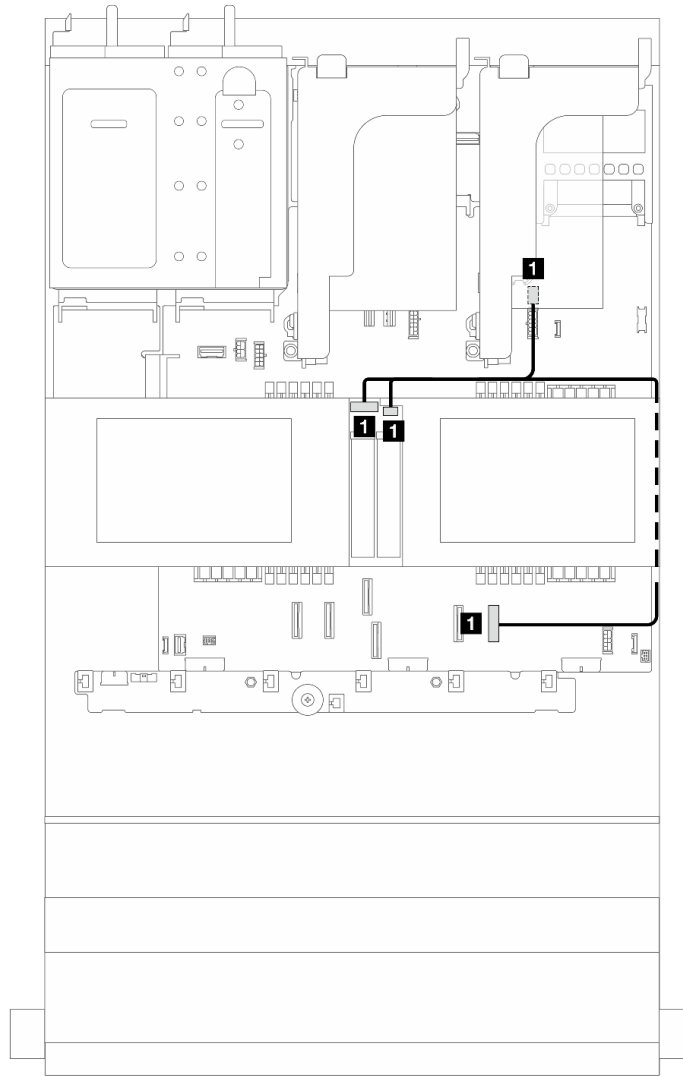


Figure 262. SATA cable routing for M.2 drive backplane

From	To
<b>1</b> M.2 drive backplane: power and signal connectors	<b>1</b> M.2 power and PCIe 8 connectors on the system board assembly

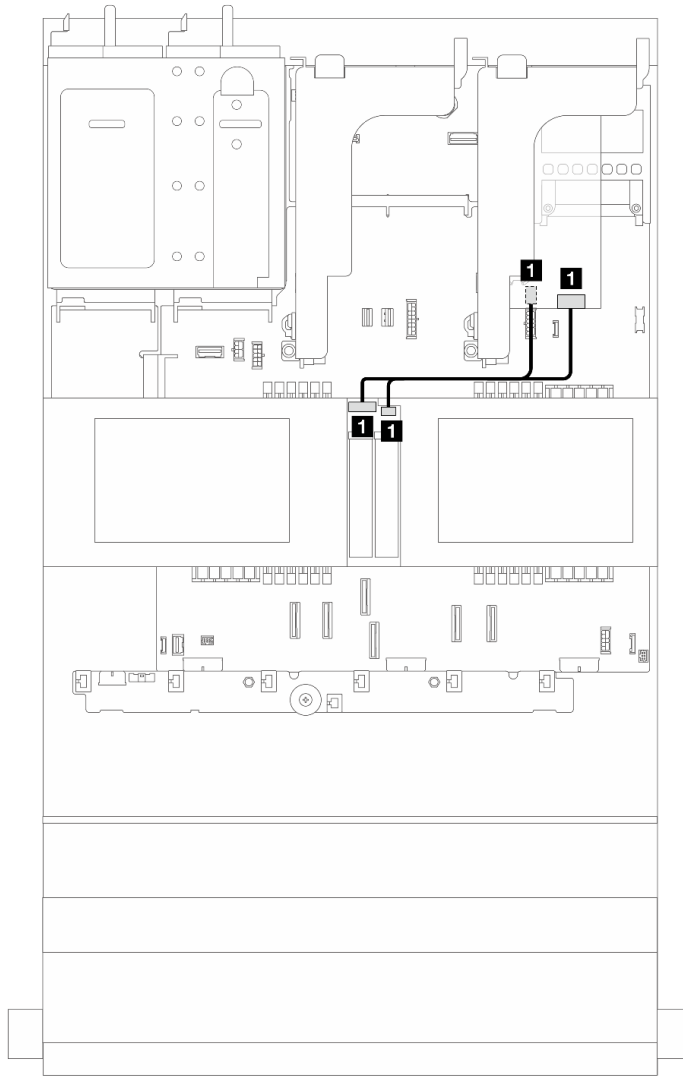


Figure 263. RAID cable routing for M.2 drive backplane

From	To
<b>1</b> M.2 drive backplane: power and signal connectors	<b>1</b> M.2 power connector on the system board assembly, and riser 1 RAID adapter

ThinkSystem M.2 SATA/x4 NVMe 2-Bay Enablement Kit

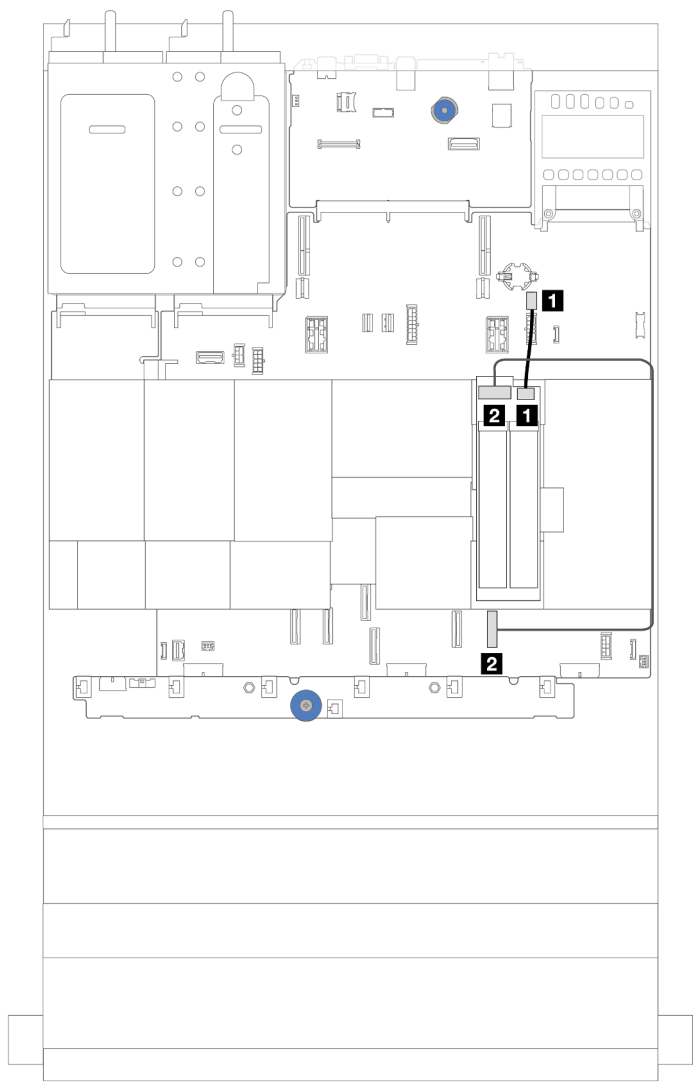


Figure 264. SATA/NVMe cable routing for M.2 drive backplane

From	To
<b>1</b> M.2 power cable	<b>1</b> M.2 power connector on the system board assembly
<b>2</b> M.2 signal cable	<b>2</b> PCIe connector 8 on the system board assembly



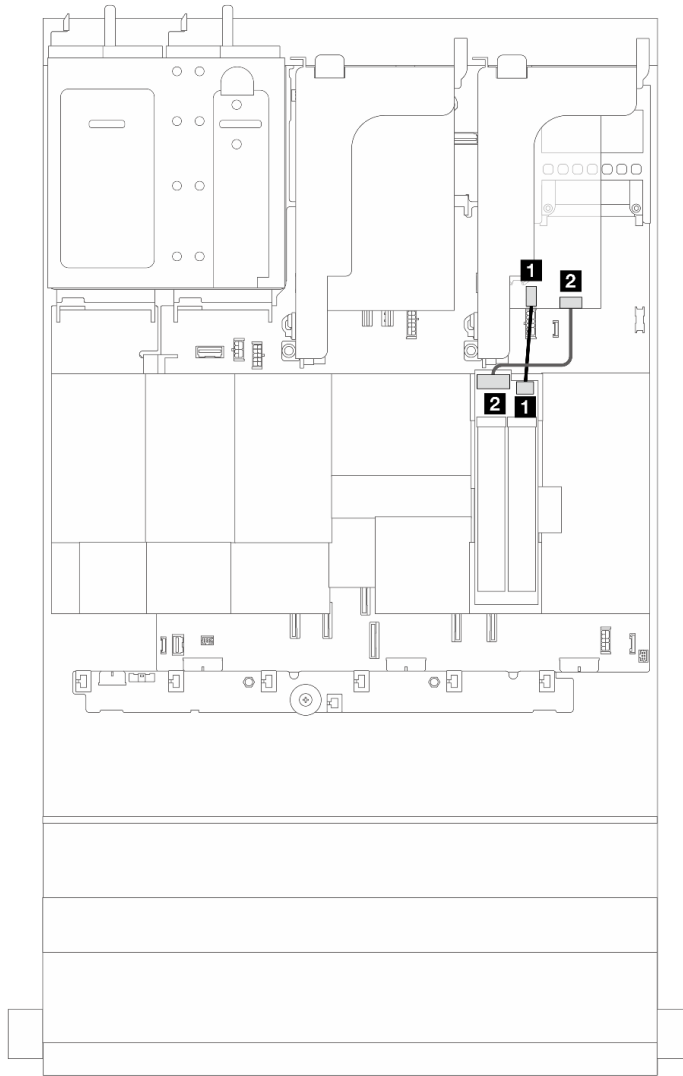


Figure 265. RAID cable routing for M.2 drive backplane

From	To
<b>1</b> M.2 power cable	<b>1</b> M.2 power connector on the system board assembly
<b>2</b> M.2 signal cable	<b>2</b> Riser 1 RAID adapter

ThinkSystem M.2 NVMe 2-Bay RAID Enablement Kit

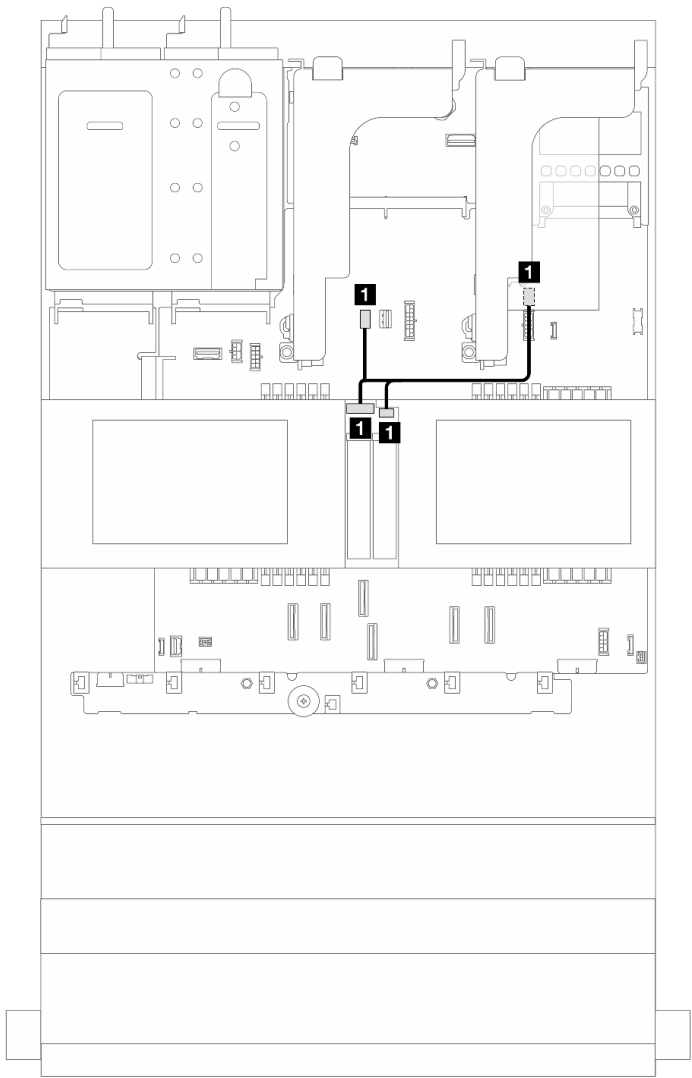


Figure 266. Cable routing for M.2 drive backplane

From	To
<b>1</b> M.2 drive backplane: power and signal connectors	<b>1</b> M.2 power and signal connectors on the system board assembly

ThinkSystem M.2 RAID B540i-2i SATA/NVMe Enablement Kit

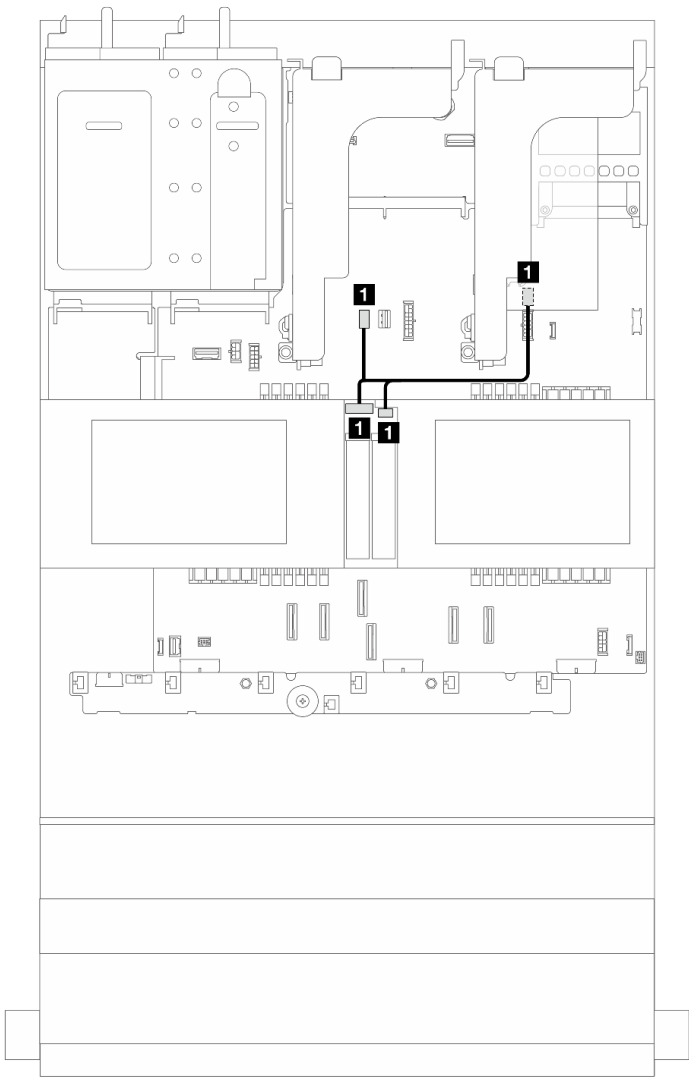


Figure 267. Cable routing for M.2 drive backplane

From	To
1 M.2 drive backplane: power and signal connectors	1 M.2 power and signal connectors on the system board assembly

## Cable routing for M.2 drive backplane (when 7mm backplane used)

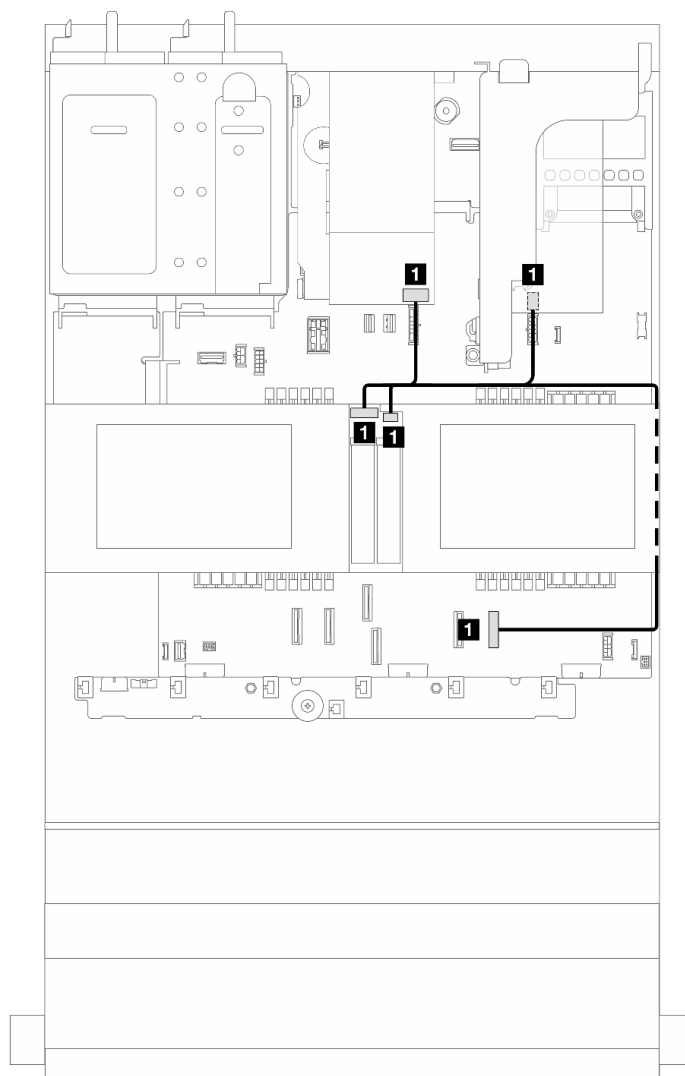


Figure 268. Cable routing for M.2 drive backplane (when 7mm backplane used)

From	To
<b>1</b> M.2 drive backplane: power and signal connectors	<b>1</b> M.2 power and PCIe 8 connectors on the system board assembly, and signal connector on 7mm backplane

## Cable routing for M.2 drive backplane (in 12x3.5 SAS/SATA config)

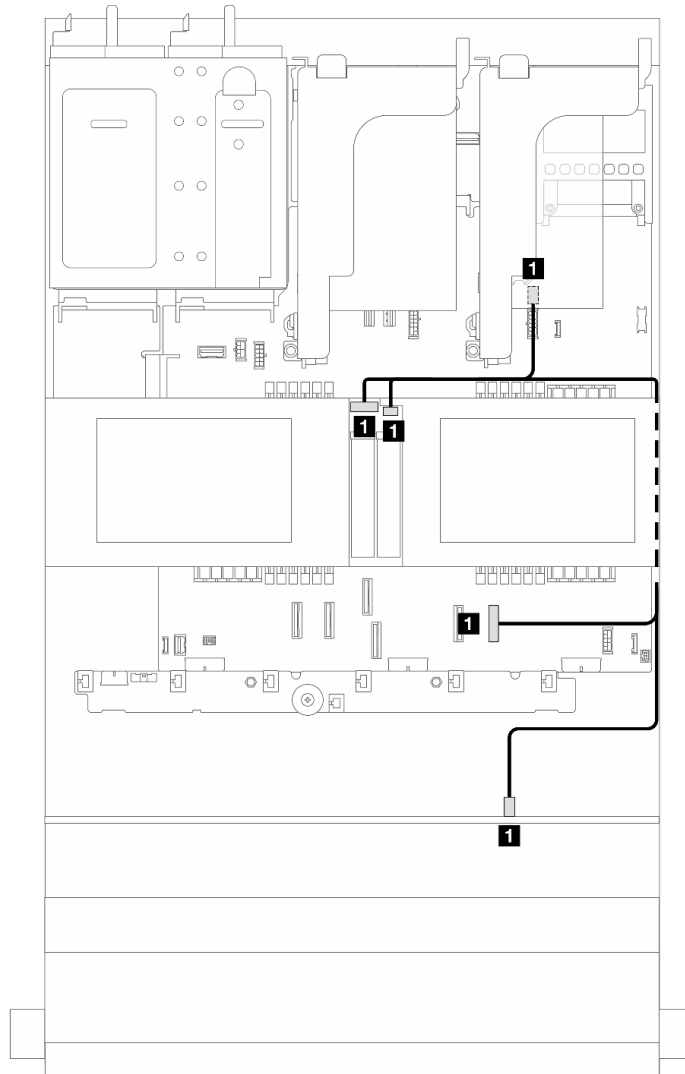


Figure 269. Cable routing for M.2 drive backplane (in 12x3.5 SAS/SATA config)

From	To
<b>1</b> M.2 drive backplane: power and signal connectors	<b>1</b> M.2 power and PCIe 8 connectors on the system board assembly, and SAS 2 connector on 12 x 3.5 SAS/SATA backplane

## Management NIC adapter

This topic provides cable routing information for the ThinkSystem V3 Management NIC Adapter Kit (management NIC adapter).

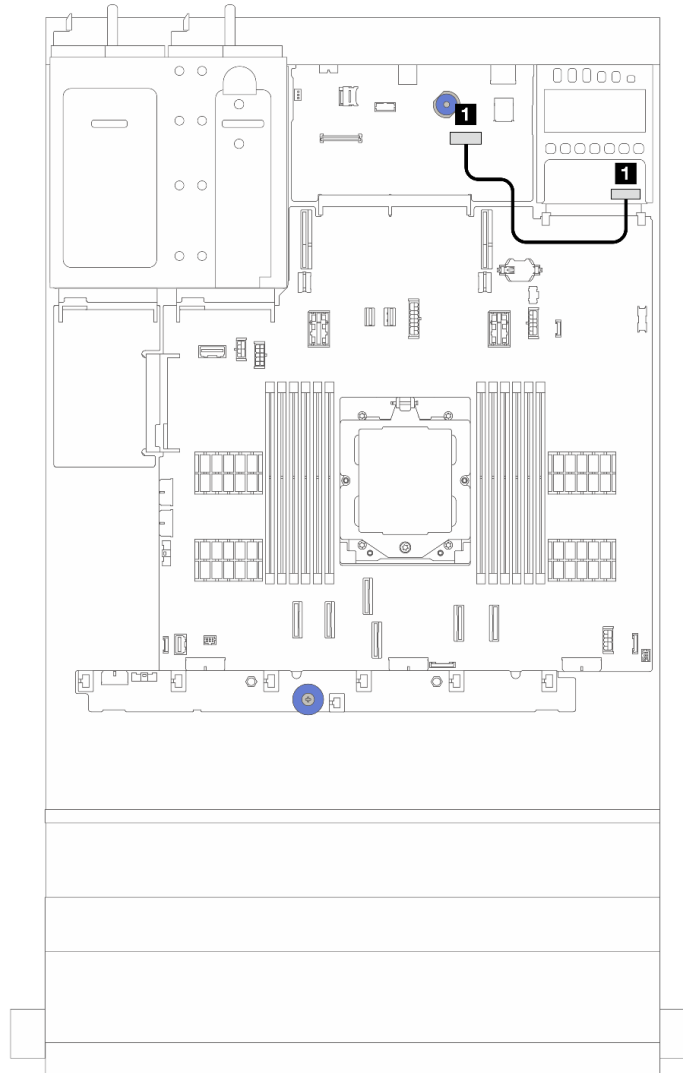


Figure 270. Cable routing for the management NIC adapter

From	To
<b>1</b> Management NIC adapter	<b>1</b> Second management Ethernet connector on the system board assembly

## OCP interposer cards

This topic provides cable routing information for the front and rear OCP interposer cards.

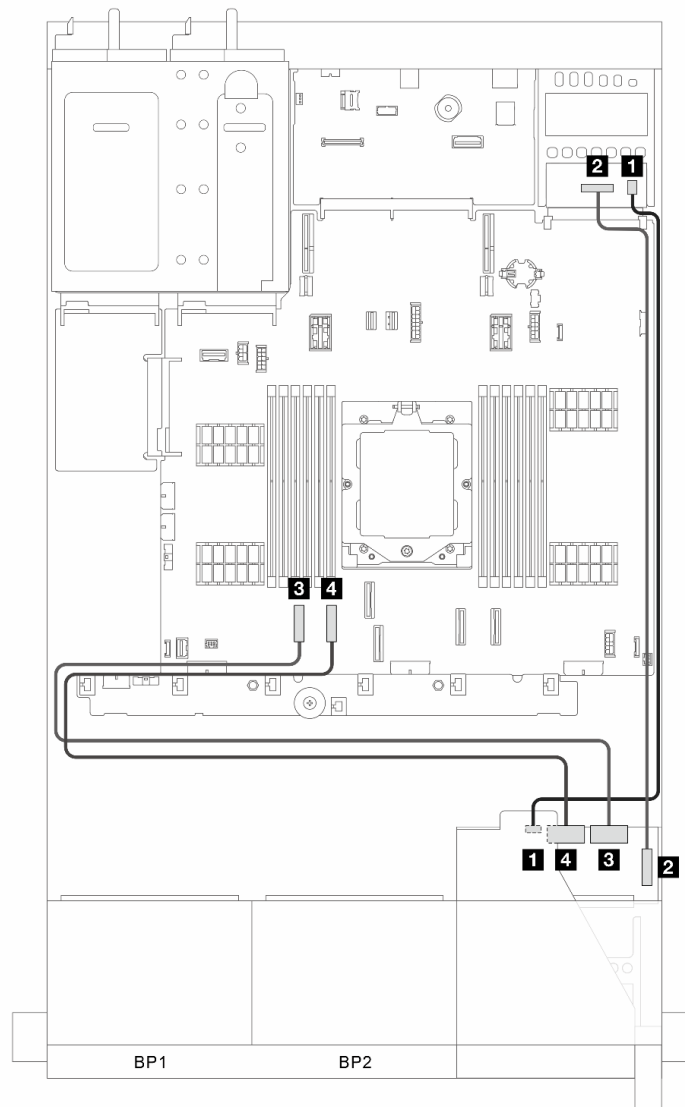


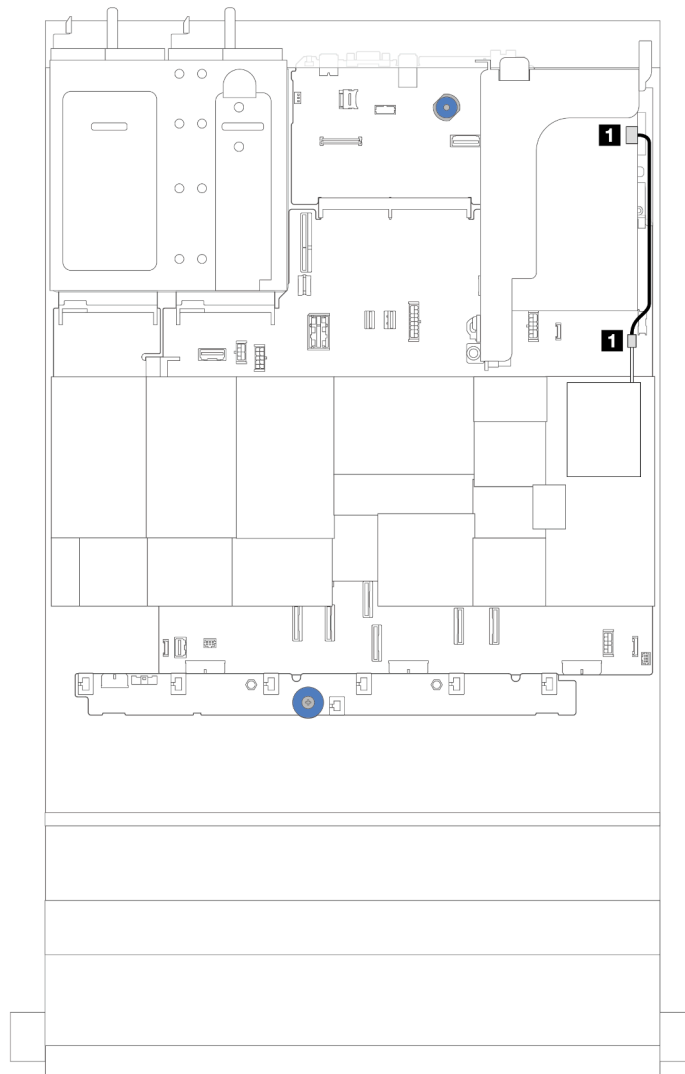
Figure 271. Cable routing for the front and rear OCP interposer cards

From	To
1 Front OCP interposer card: PWR	1 Rear OCP interposer card: PWR
2 Front OCP interposer card: F-SWIFT	2 Rear OCP interposer card: R-SWIFT
3 Front OCP interposer card: MCIO 1	3 Onboard: PCIe 1
4 Front OCP interposer card: MCIO 2	4 Onboard: PCIe 2

---

## RAID flash power module

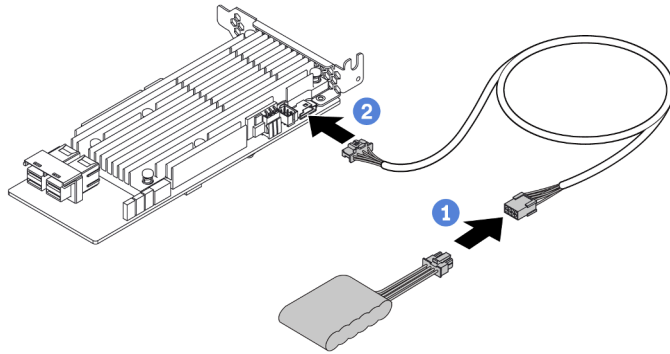
This topic provides cable routing information for the RAID flash power module (also called supercap).



*Figure 272. Cable routing for RAID flash power module*

An extension cable is provided for each RAID flash power module for cable connection. Connect the cable from the RAID flash power module to the corresponding RAID adapter as shown.





From	To
<b>1</b> RAID flash power module	<b>1</b> Supercap connector on the RAID adapter

# Riser 3

This topic provides cable routing information for the riser 3.

## Riser 3 power and sideband connection (Gen 4/Gen 5)

The power and sideband connections for x8/x8 PCIe riser 3 and x16/x16 PCIe riser 3 are the same.

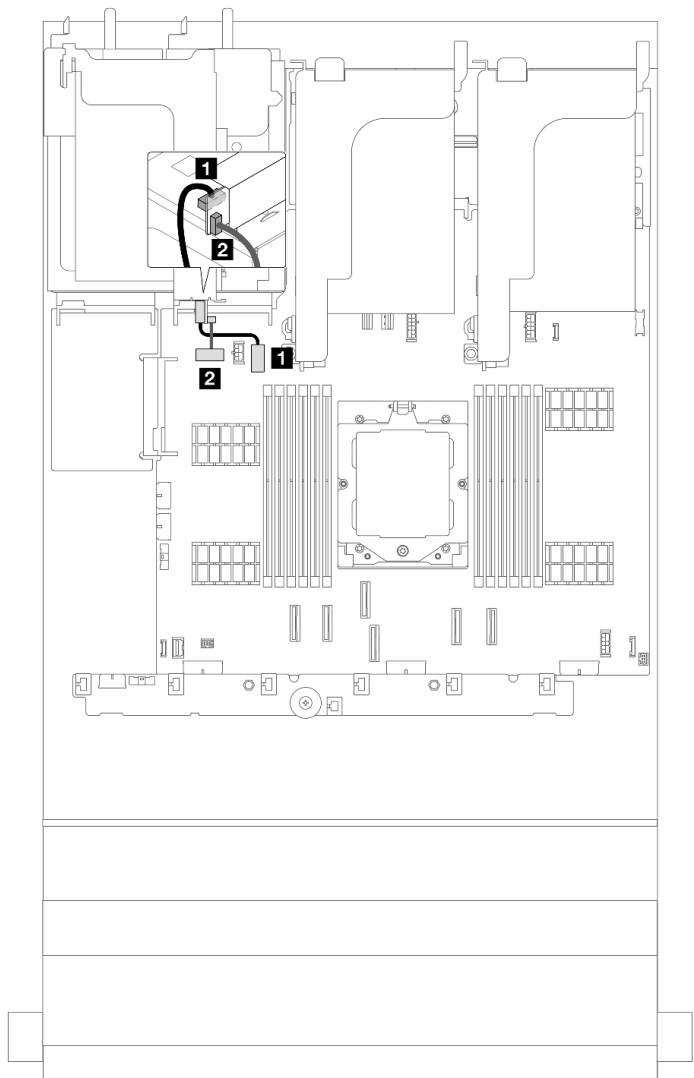


Figure 273. Riser 3 power and sideband connection (Gen4/Gen5)

From	To
<b>1</b> Riser 3 power connector	<b>1</b> Riser 3 power connector on the system board assembly
<b>2</b> Riser 3 sideband connector	<b>2</b> Riser 3 sideband connector on the system board assembly

Riser 3 (Gen 5) signal cable routing

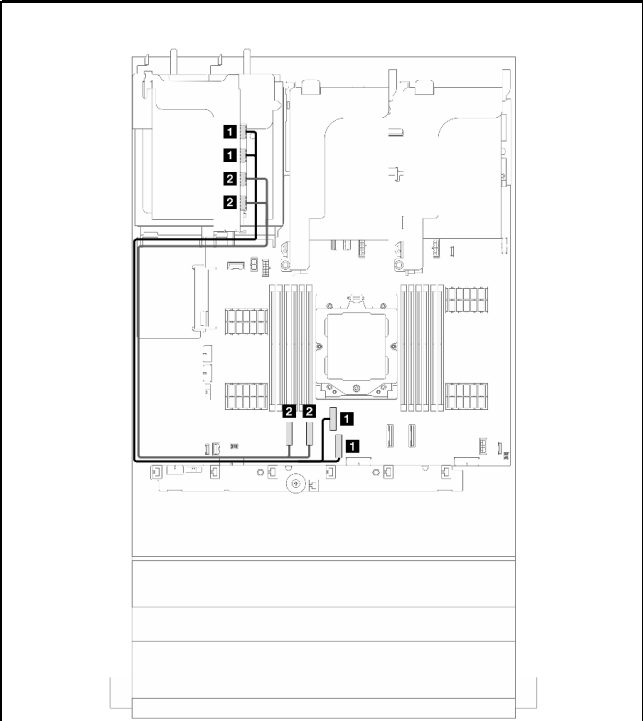


Figure 274. Riser 3 (x16/x16 Gen 5) signal cable routing

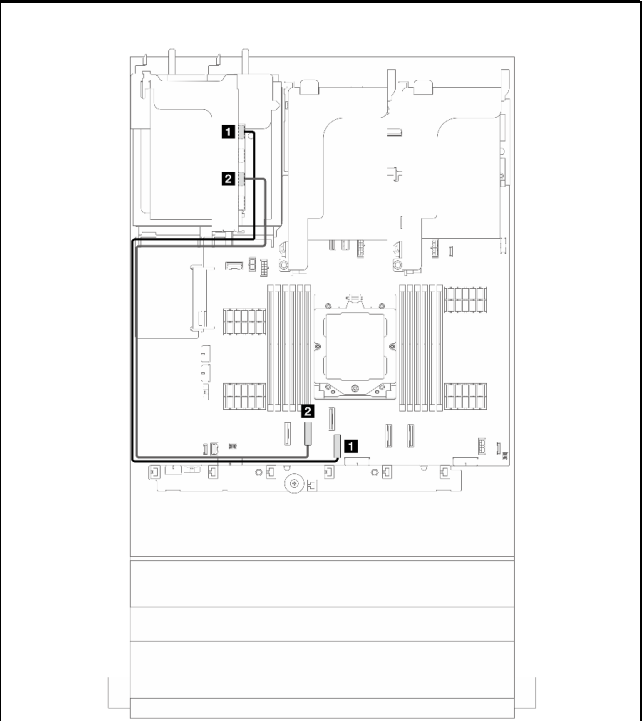


Figure 275. Riser 3 (x8/x8 Gen 5) signal cable routing

From	To	From	To
1 Riser 3: MCIO 1, 2	1 Onboard: PCIe 3, 4	1 Riser 3: MCIO 1	1 Onboard: PCIe 3
2 Riser 3: MCIO 3, 4	2 Onboard: PCIe 1, 2	2 Riser 3: MCIO 3	2 Onboard: PCIe 2

Riser 3 (Gen 4) signal cable routing

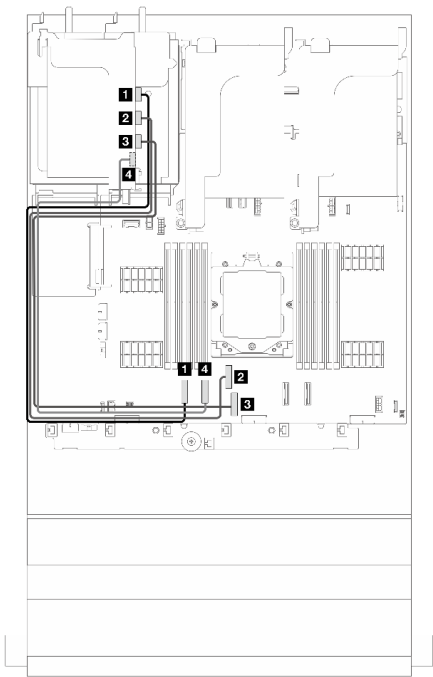


Figure 276. Riser 3 (x16/x16 Gen 4) signal cable routing

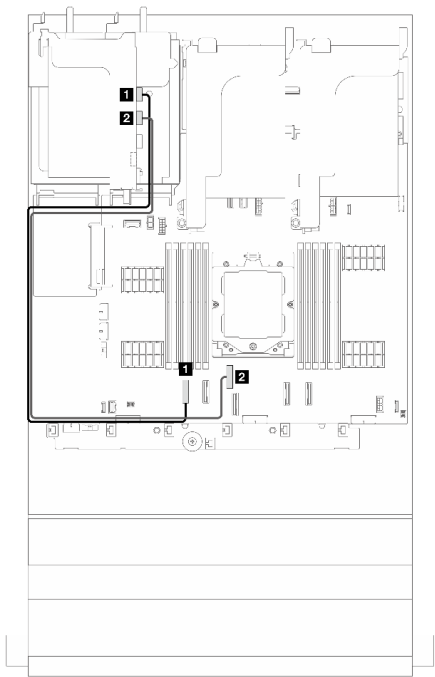


Figure 277. Riser 3 (x8/x8 Gen 4) signal cable routing

From	To	From	To
<b>1</b> Riser 3: MCIO 1	<b>1</b> Onboard: PCIe 1	<b>1</b> Riser 3: MCIO 1	<b>1</b> Onboard: PCIe 1
<b>2</b> Riser 3: MCIO 2	<b>2</b> Onboard: PCIe 4		
<b>3</b> Riser 3: MCIO 3	<b>3</b> Onboard: PCIe 3	<b>2</b> Riser 3: MCIO 2	<b>2</b> Onboard: PCIe 4
<b>4</b> Riser 3: MCIO 4	<b>4</b> Onboard: PCIe 2		

# Riser 3/4

This topic provides cable routing information for the riser 3/4, which provide four low-profile (4LP) PCIe slots.

## Cable routing for 4LP riser 3/4

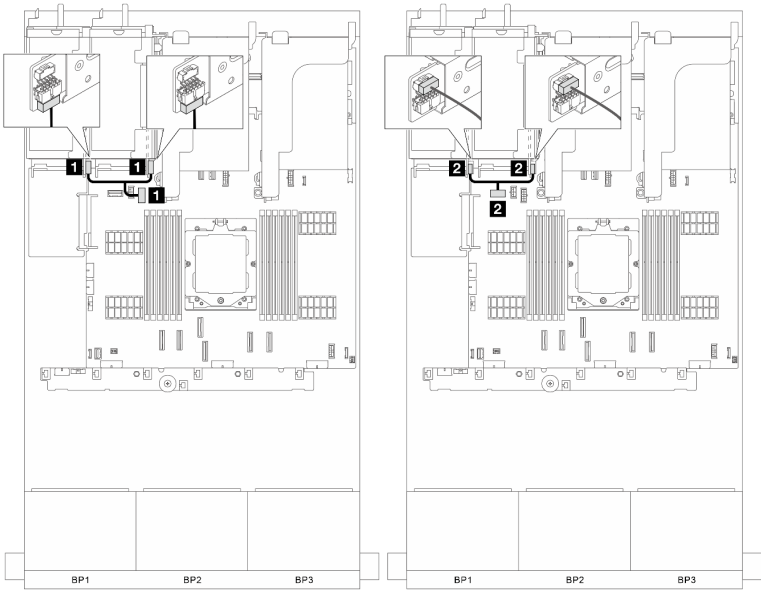


Figure 278. Riser 3/4 power and sideband connection

From	To
1 Riser 3 and riser 4 power connectors	1 Riser 3 power connector on the system board assembly
2 Riser 3 and riser 4 sideband connectors	2 Riser 3 sideband connector on the system board assembly

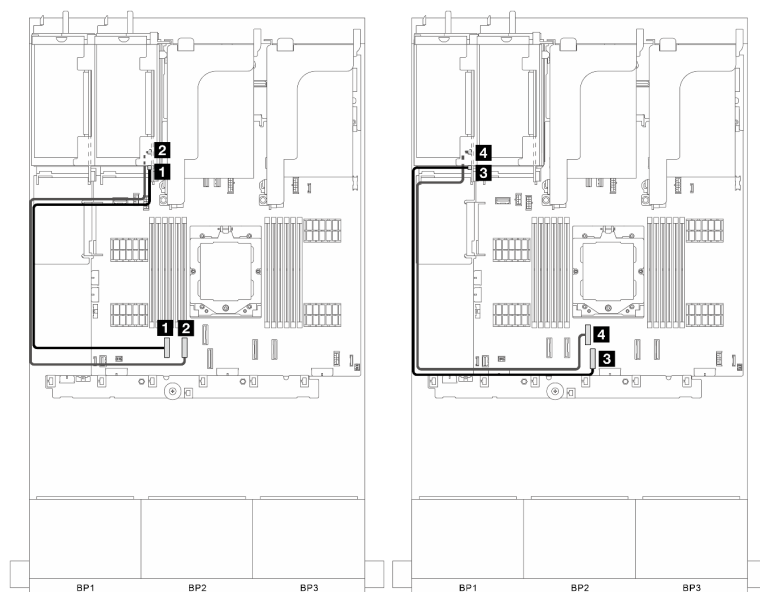


Figure 279. Riser 3/4 signal connection

From	To
<b>1</b> Riser 3: J2	<b>1</b> Onboard: PCIe 1
<b>2</b> Riser 3: J4	<b>2</b> Onboard: PCIe 2
<b>3</b> Riser 4: J2	<b>3</b> Onboard: PCIe 3
<b>4</b> Riser 4: J4	<b>4</b> Onboard: PCIe 4

## Riser 5

This topic provides cable routing information for the riser 5.

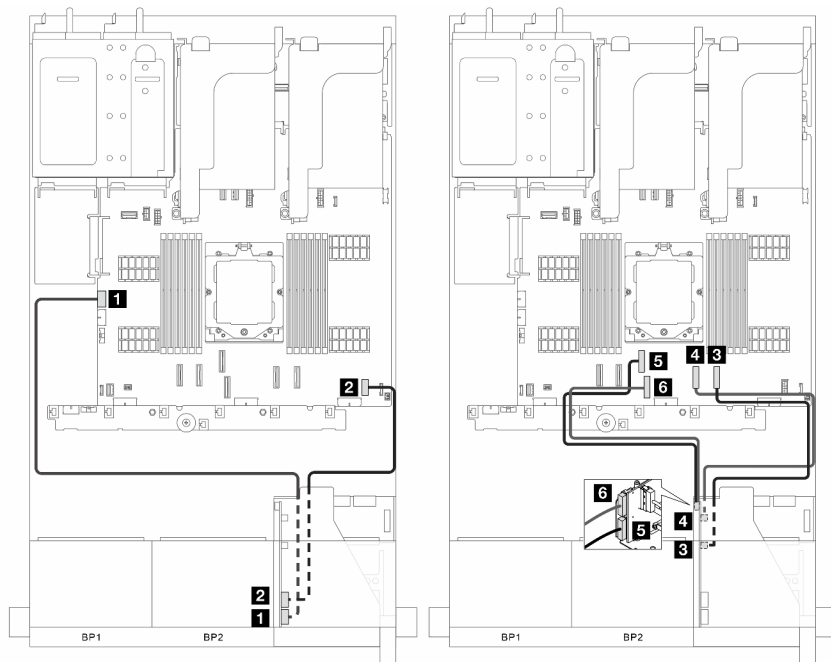


Figure 280. Cable routing for the riser 5

From	To
<b>1</b> Riser 5: RAID PWR	<b>1</b> Onboard: RAID PWR
<b>2</b> Riser 5: EXP PWR	<b>2</b> Onboard: EXP PWR
<b>3</b> Riser 5: MCIO 3	<b>3</b> Onboard: PCIe 8
<b>4</b> Riser 5: MCIO 4	<b>4</b> Onboard: PCIe 7
<b>5</b> Riser 5: MCIO 1	<b>5</b> Onboard: PCIe 4
<b>6</b> Riser 5: MCIO 2	<b>6</b> Onboard: PCIe 3

---

## Connections between the processor board and fan board

This section provides connection information for the processor board and fan board.

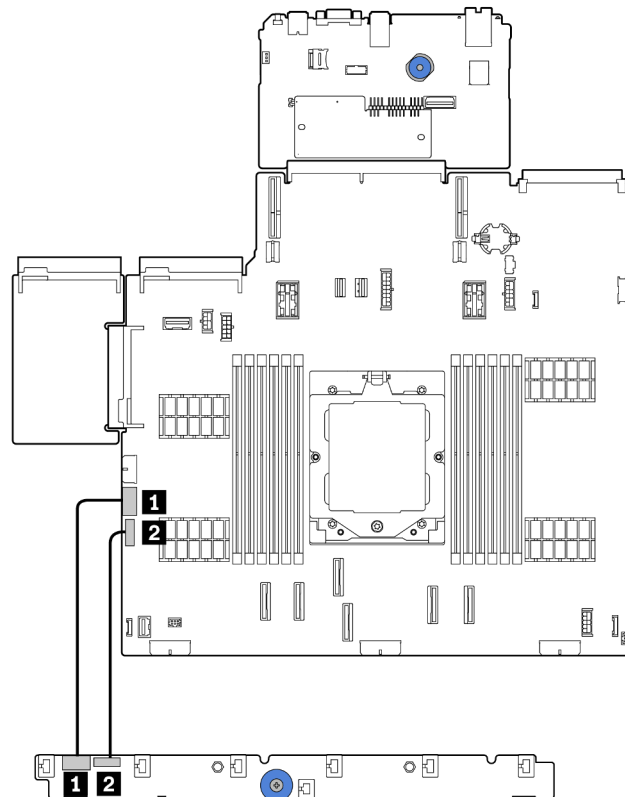


Figure 281. Connections between the processor board and fan board

From	To
<b>1</b> Fan power connector on the fan board	<b>1</b> Fan power connector on the processor board
<b>2</b> Sideband connector on the fan board	<b>2</b> Fan sideband connector on the processor board



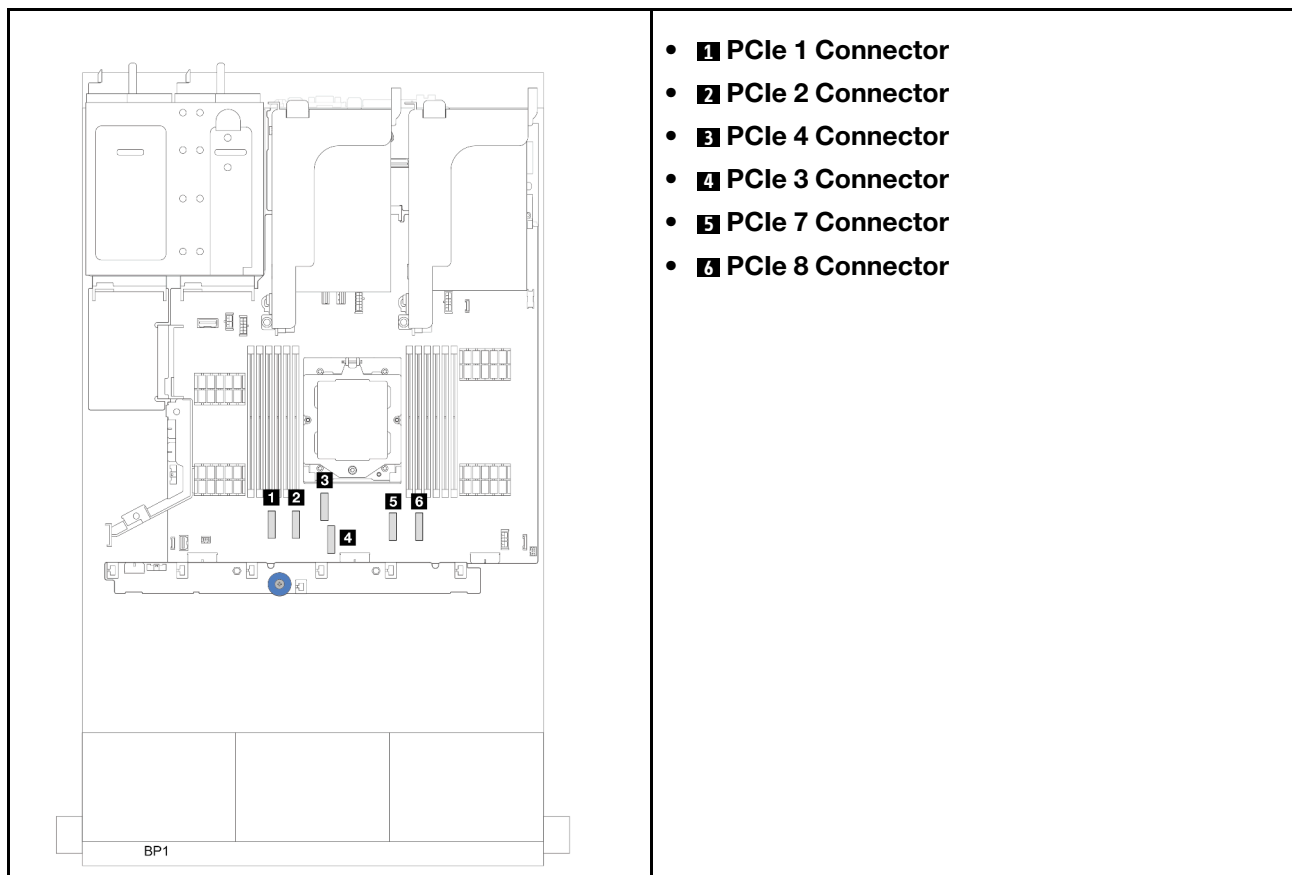
## Backplanes: server models with 2.5-inch front drive bays

This section provides backplane cable connection information for server models with 2.5-inch front drive bays.

Ensure below parts are removed before starting cable routing for front backplanes.

- Top cover (see [“Remove the top cover” on page 228](#))
- Air baffle (see [“Remove the air baffle” on page 23](#))
- Fan cage (see [“Remove the system fan cage” on page 221](#))

**Notes:** For the server with a performance heat sink (T-shape), remove the heat sink first before disconnecting or connecting the cables which connect to PCIe 1, PCIe 2, PCIe 3, PCIe 4, PCIe 7, or PCIe 8 connectors (see the table below). After disconnecting or connecting the cables, install the heat sink back to the server. See [“Remove a heat sink” on page 147](#) and [“Install a heat sink” on page 152](#)



### Power cable connections

For the 2.5-inch drive bay chassis, the following backplanes are supported and connect the power cables for the supported drive backplanes as illustrated.

Table 5. Supported backplanes

Front drive backplane	Middle drive backplane	Rear drive backplane
<ul style="list-style-type: none"> <li>8 x 2.5-inch SAS/SATA backplane</li> <li>8 x 2.5-inch AnyBay backplane</li> <li>24 x 2.5-inch SAS/SATA expander backplane</li> </ul>	<ul style="list-style-type: none"> <li>4 x 2.5-inch SAS/SATA backplane</li> <li>4 x 2.5-inch NVMe backplane</li> </ul>	<ul style="list-style-type: none"> <li>4 x 2.5-inch SAS/SATA backplane</li> <li>4 x 2.5-inch AnyBay backplane</li> <li>8 x 2.5-inch SAS/SATA backplane</li> </ul>

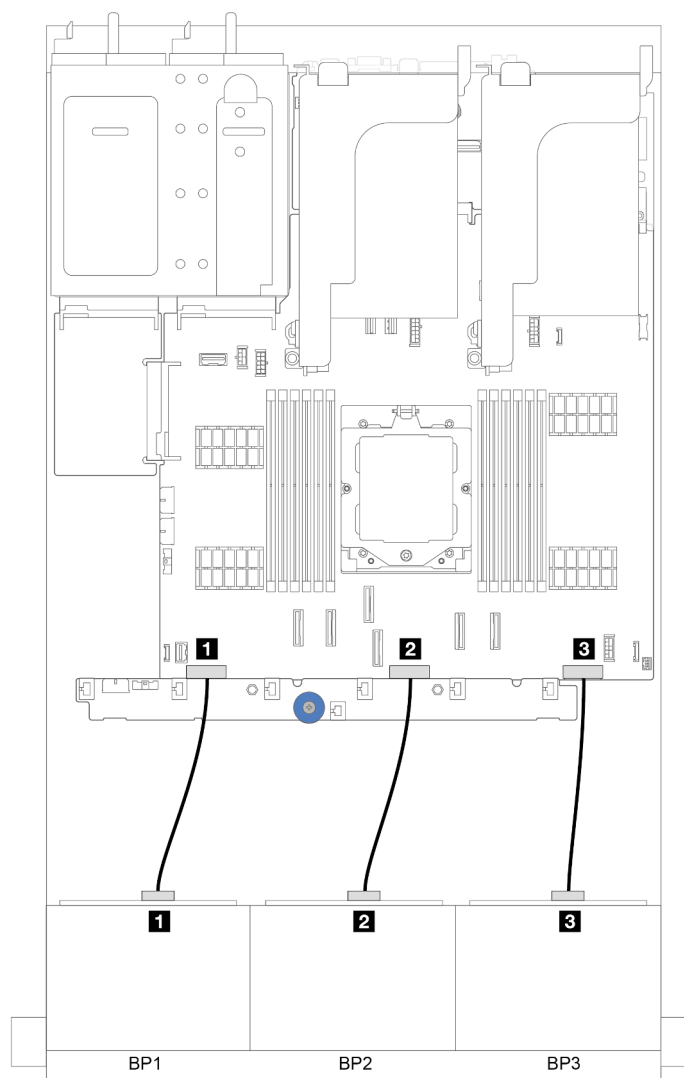


Figure 282. Power cable connections for 8 x 2.5-inch front drive backplanes

From	To
<b>1</b> Backplane 1: PWR	<b>1</b> Backplane 1 power connector on the system board assembly
<b>2</b> Backplane 2: PWR	<b>2</b> Backplane 2 power connector on the system board assembly
<b>3</b> Backplane 3: PWR	<b>3</b> Backplane 3 power connector on the system board assembly

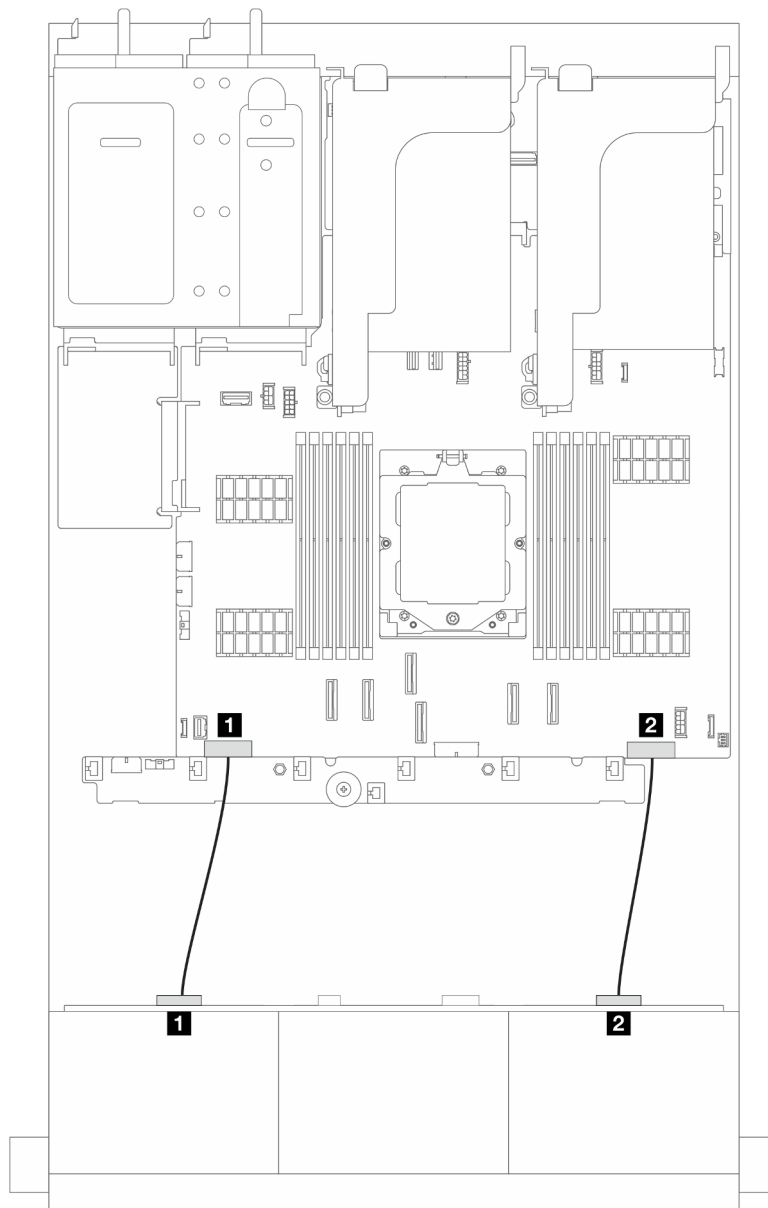


Figure 283. Power cable connections for 24 x 2.5-inch SAS/SATA expander drive backplane

From	To
<b>1</b> Backplane: PWR 1	<b>1</b> Backplane 1 power connector on the system board assembly
<b>2</b> Backplane: PWR 2	<b>2</b> Backplane 3 power connector on the system board assembly

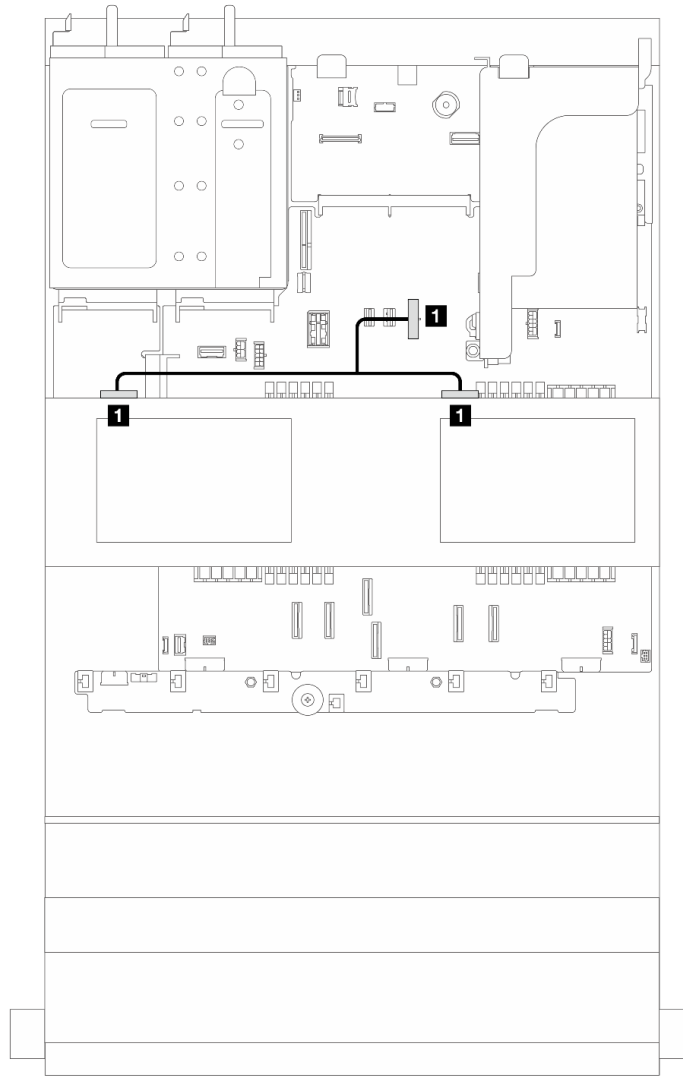


Figure 284. Power cable connection for middle drive backplane

From	To
1 Power connector on the backplane	1 Middle backplane power connector on the system board assembly
<b>Note:</b> The illustration above shows the power cable connection for using two middle drive backplanes. Power cable connection for using one middle drive backplane is similar.	

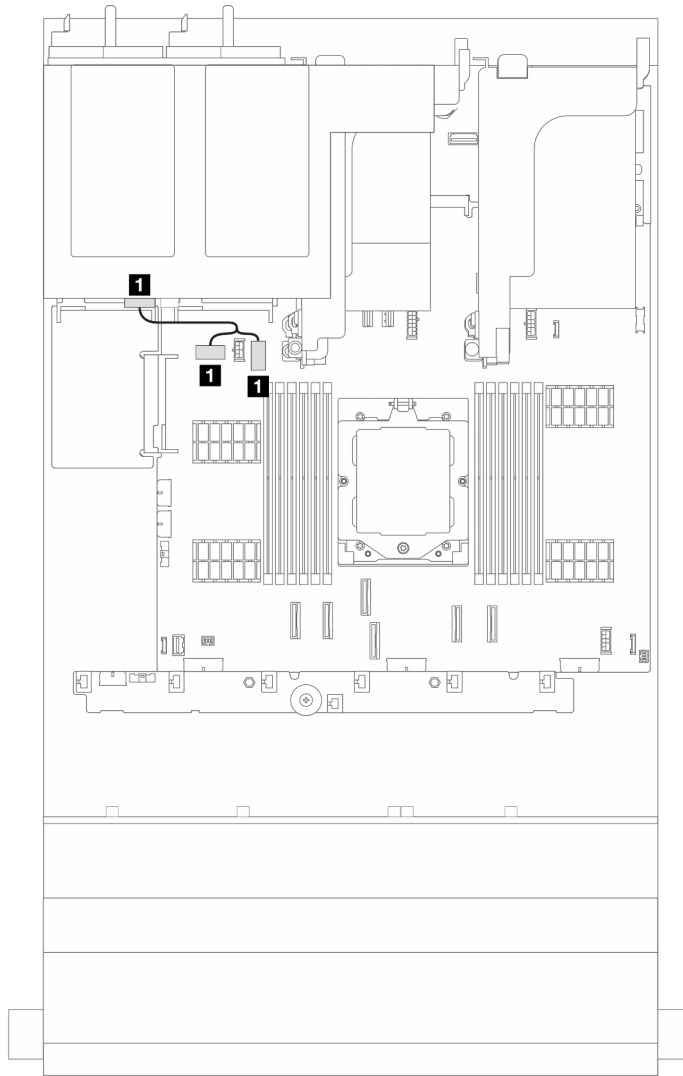


Figure 285. Power cable connection for rear drive backplane

From	To
<b>1</b> Power connector on the backplane	<b>1</b> Rear backplane power connector and sideband connector on the system board assembly
<b>Note:</b> The illustration above shows the power cable connection for one 4 x 2.5-inch rear drive backplanes. Power cable connection for using one 8 x 2.5-inch rear drive backplane is similar.	

### Signal cable connections

Refer to the specific topic for signal cable connections depending on the backplanes installed.

- [“One 8 x SAS/SATA backplane” on page 279](#)
- [“One 8 x AnyBay backplane” on page 283](#)
- [“Two 8 x SAS/SATA backplanes” on page 291](#)
- [“One 8 x SAS/SATA and one 8 x AnyBay backplanes” on page 295](#)
- [“Two 8 x AnyBay backplanes” on page 300](#)
- [“Two 8 x SAS/SATA + one 8x AnyBay backplanes” on page 304](#)

- “Three 8 x SAS/SATA backplanes” on page 309
- “Three 8 x AnyBay backplanes” on page 332
- “One 24 x2.5-inch SAS/SATA expander backplane” on page 338

## One 8 x SAS/SATA backplane

This section provides cable routing information for the server model with one 8 x 2.5-inch SAS/SATA front drive backplane.

To connect power cables for the front backplane(s), refer to [“Backplanes: server models with 2.5-inch front drive bays” on page 273](#).

To connect signal cables for the backplane(s), refer to the following cable routing scenarios depending on your server configuration.

- [“Onboard connectors” on page 279](#)
- [“8i/16i RAID/HBA adapter” on page 280](#)

### Onboard connectors

The following shows the cable connections for the 8 x 2.5-inch SAS/SATA configuration with onboard connectors.

Connections between connectors: **1 ↔ 1, 2 ↔ 2, 3 ↔ 3, ... n ↔ n**

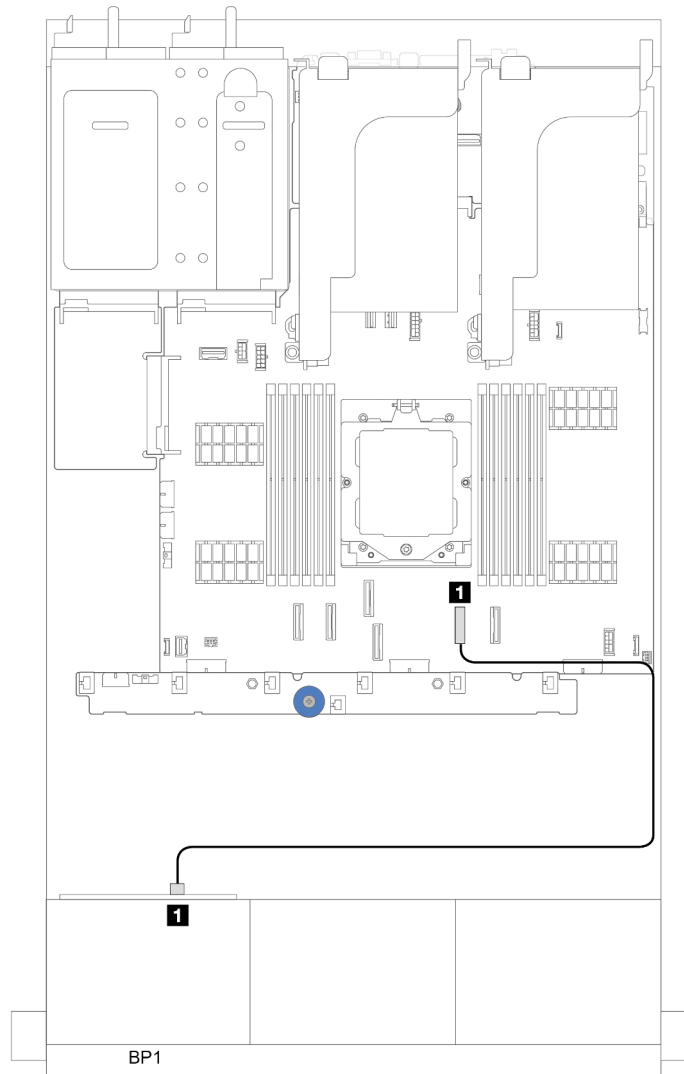


Figure 286. SAS/SATA cable routing to onboard SATA connectors

From	To
<b>1</b> Backplane 1: SAS	<b>1</b> Onboard: SATA 0

### 8i/16i RAID/HBA adapter

The following shows the cable connections for the 8 x 2.5-inch SAS/SATA configuration with one 8i/16i RAID/HBA adapter.

Connections between connectors: **1** ↔ **1**, **2** ↔ **2**, **3** ↔ **3**, ... **n** ↔ **n**



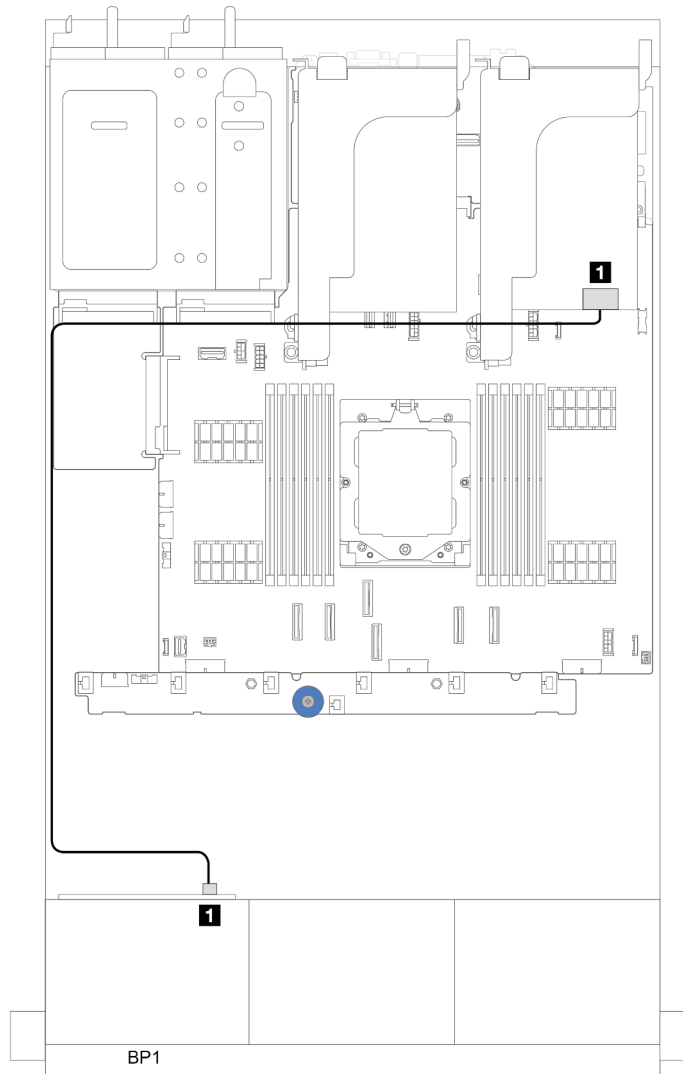


Figure 287. SAS/SATA cable routing to 8i/16i RAID/HBA adapter

From	To
<b>1</b> Backplane 1: SAS	<b>1</b> 8i/16i adapter <ul style="list-style-type: none"> <li>• Gen 4: C0</li> <li>• Gen 3: C0C1</li> </ul>

### CFF 16i RAID/HBA adapter

This section provides cable routing information for configuration (one 8 x 2.5-inch SAS/SATA front drive backplane) with one CFF 16i RAID/HBA adapter.

#### CFF 16i RAID/HBA adapter

Connections between connectors: **1** ↔ **1**, **2** ↔ **2**, **3** ↔ **3**, ... **n** ↔ **n**

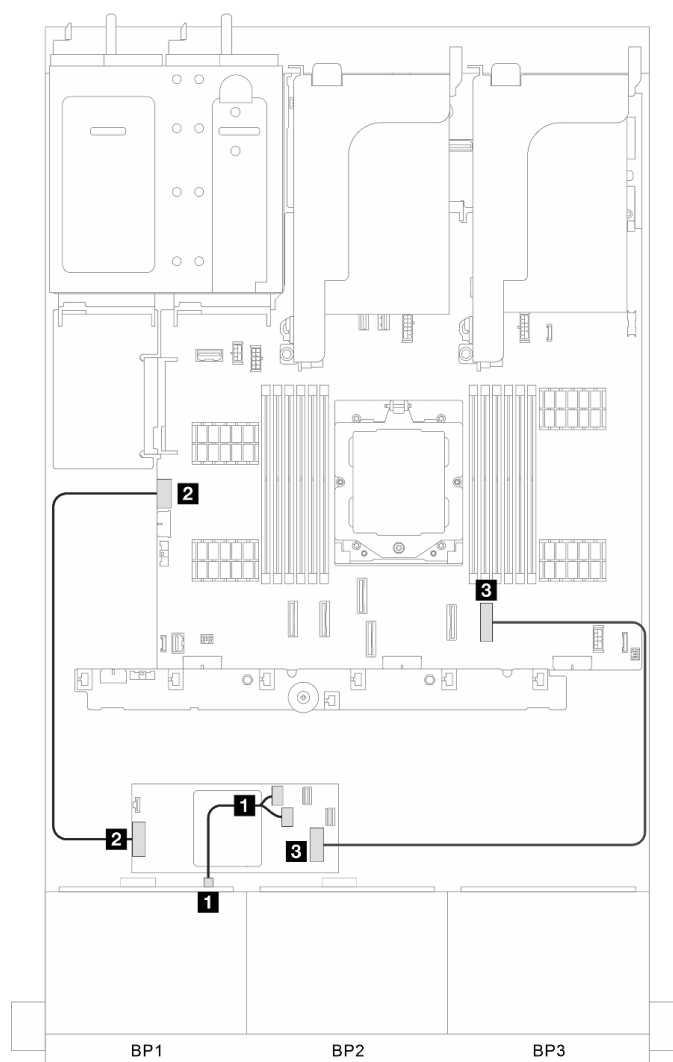


Figure 288. Signal cable routing

From	To
<b>1</b> BP 1: SAS	<b>1</b> CFF adapter: C0, C1
<b>2</b> CFF adapter: power	<b>2</b> Onboard: CFF RAID PWR
<b>3</b> CFF adapter: INPUT	<b>3</b> Onboard: PCIe 8

## One 8 x AnyBay backplane

This section provides cable routing information for the server model with one 8 x 2.5-inch AnyBay front drive backplane.

To connect power cables for the front backplane(s), refer to [“Backplanes: server models with 2.5-inch front drive bays” on page 273](#).

To connect signal cables for the backplane(s), refer to the following cable routing scenarios depending on your server configuration.

- [“8i/16i RAID/HBA adapter” on page 283](#)
- [“6 x SAS/SATA + 2 x NVMe” on page 285](#)
  - [“Onboard connector” on page 286](#)
  - [“8i/16i RAID/HBA adapter” on page 288](#)

### 8i/16i RAID/HBA adapter

The following shows the cable connections for the 8 x 2.5-inch AnyBay configuration with one 8i/16i RAID/HBA adapter.

Connections between connectors: **1 ↔ 1, 2 ↔ 2, 3 ↔ 3, ... n ↔ n**

SAS/SATA cable routing

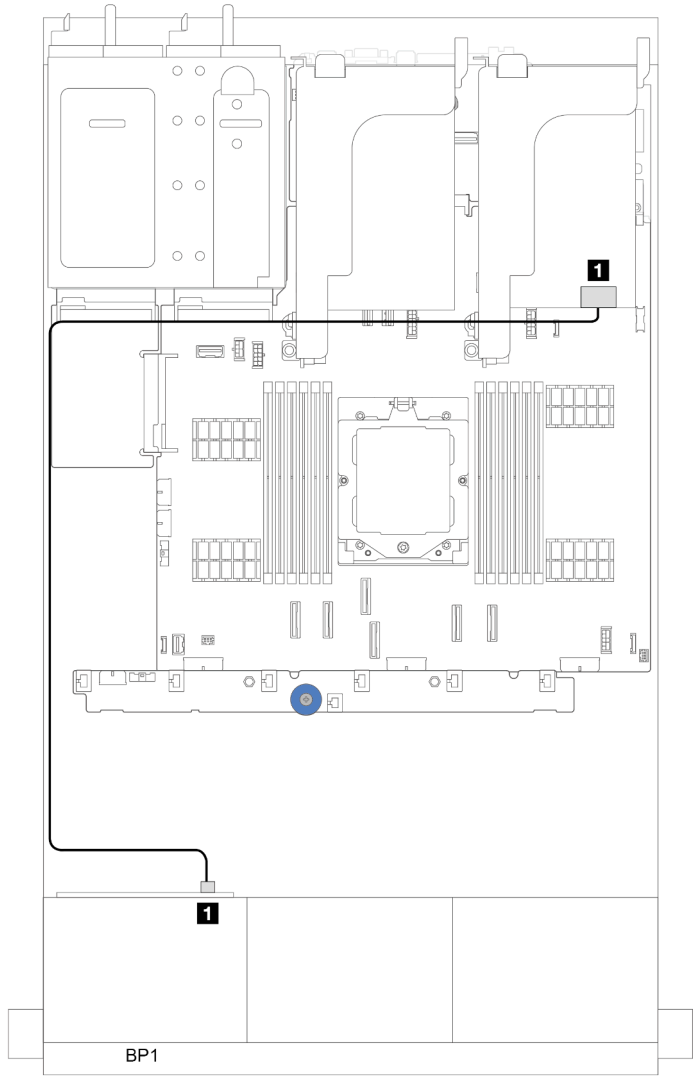


Figure 289. SAS/SATA cable routing to 8i/16i RAID/HBA adapter

From	To
<b>1</b> Backplane 1: SAS	<b>1</b> 8i/16i adapter <ul style="list-style-type: none"><li>• Gen 4: C0</li><li>• Gen 3: C0C1</li></ul>

## NVMe cable routing

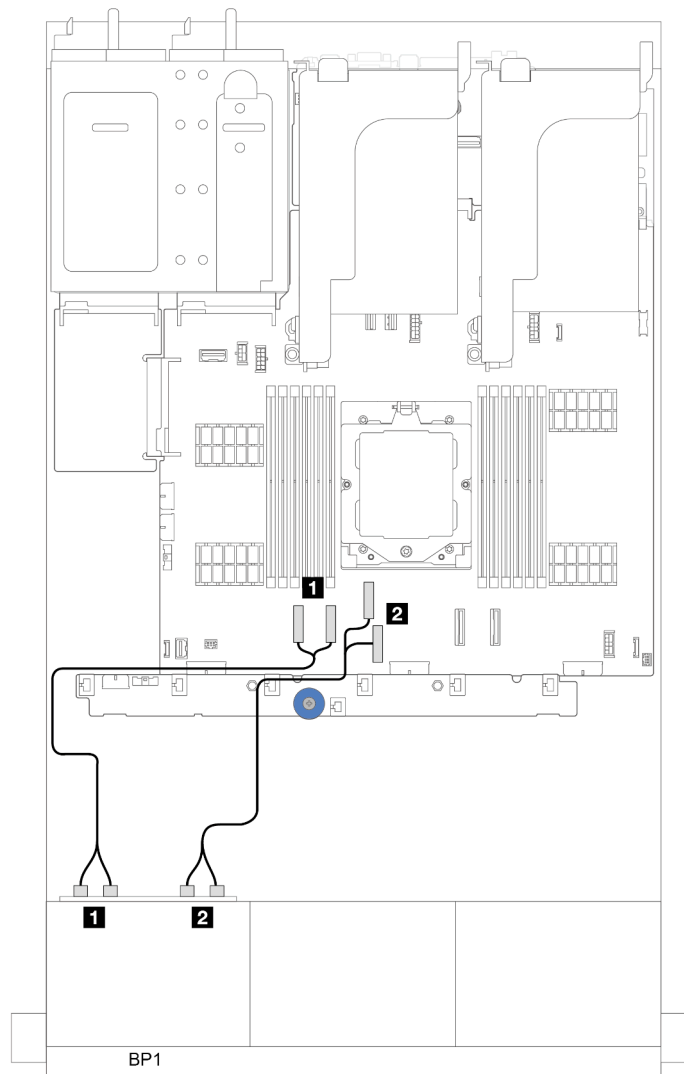


Figure 290. Cable routing when one processor installed

From	To
<b>1</b> Backplane 1: NVMe 0-1, 2-3	<b>1</b> Onboard: PCIe 1, 2
<b>2</b> Backplane 1: NVMe 4-5, 6-7	<b>2</b> Onboard: PCIe 3, 4

### 6 x SAS/SATA + 2 x NVMe

This topic provides cable routing information for the configuration with 6 SAS/SATA + 2 x NVMe front drive bays.

To connect power cables for the front backplane(s), refer to [“Backplanes: server models with 2.5-inch front drive bays” on page 273](#).

To connect signal cables for the backplane(s), refer to the following cable routing scenarios depending on your server configuration.

- [“8i/16i RAID/HBA adapter” on page 288](#)

- [“Onboard connector” on page 286](#)

**Onboard connector**

The following shows the cable connections for the 6 x 2.5-inch SAS/SATA + 2 x 2.5 NVMe configuration with onboard connectors.

Connections between connectors: **1** ↔ **1**, **2** ↔ **2**, **3** ↔ **3**, ... **n** ↔ **n**

**SAS/SATA cable routing**

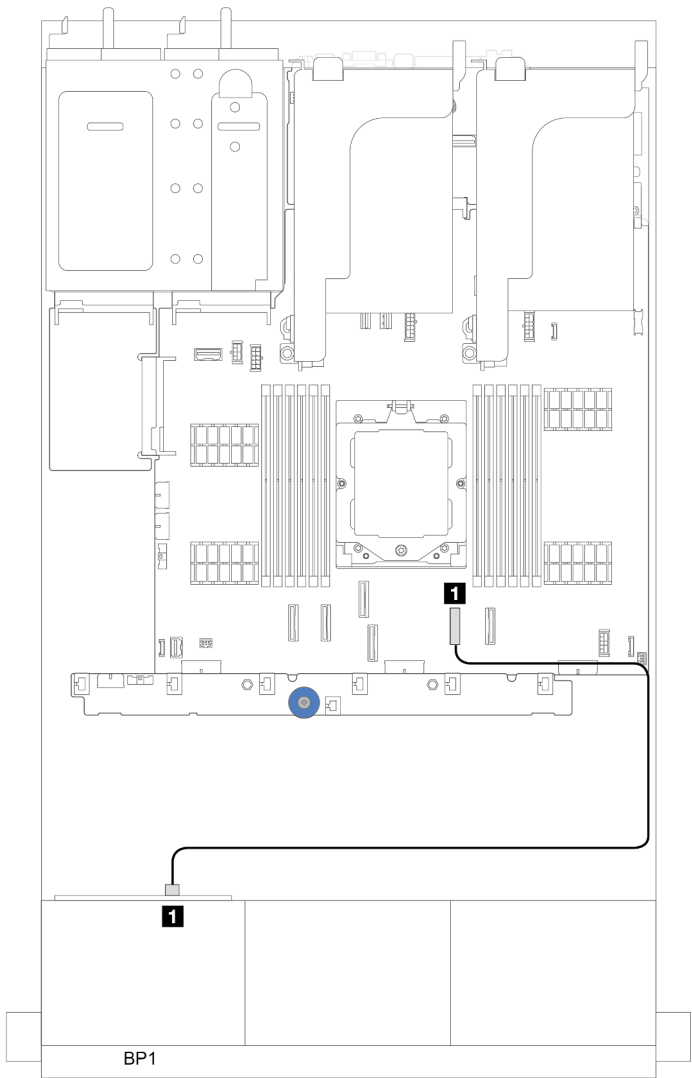


Figure 291. SAS/SATA cable routing to onboard SATA connector

From	To
<b>1</b> Backplane 1: SAS	<b>1</b> Onboard: SATA 0

NVMe cable routing

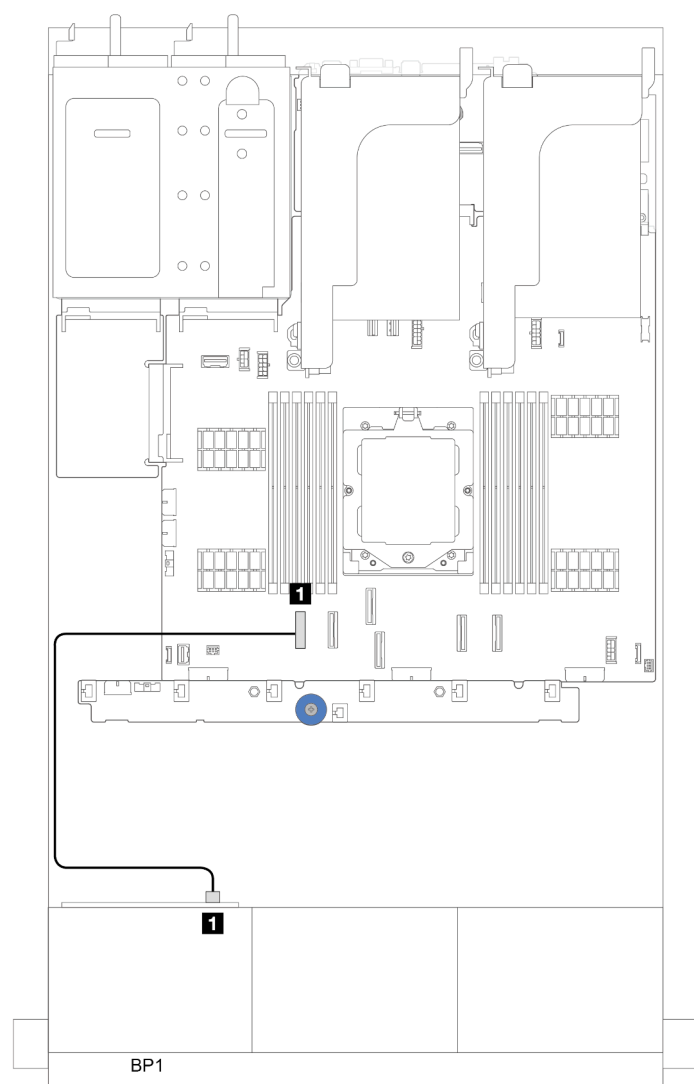


Figure 292. Cable routing when one processor installed

From	To
1 Backplane 1: NVMe 6-7	1 Onboard: PCIe 1

Onboard connectors (support riser 3)

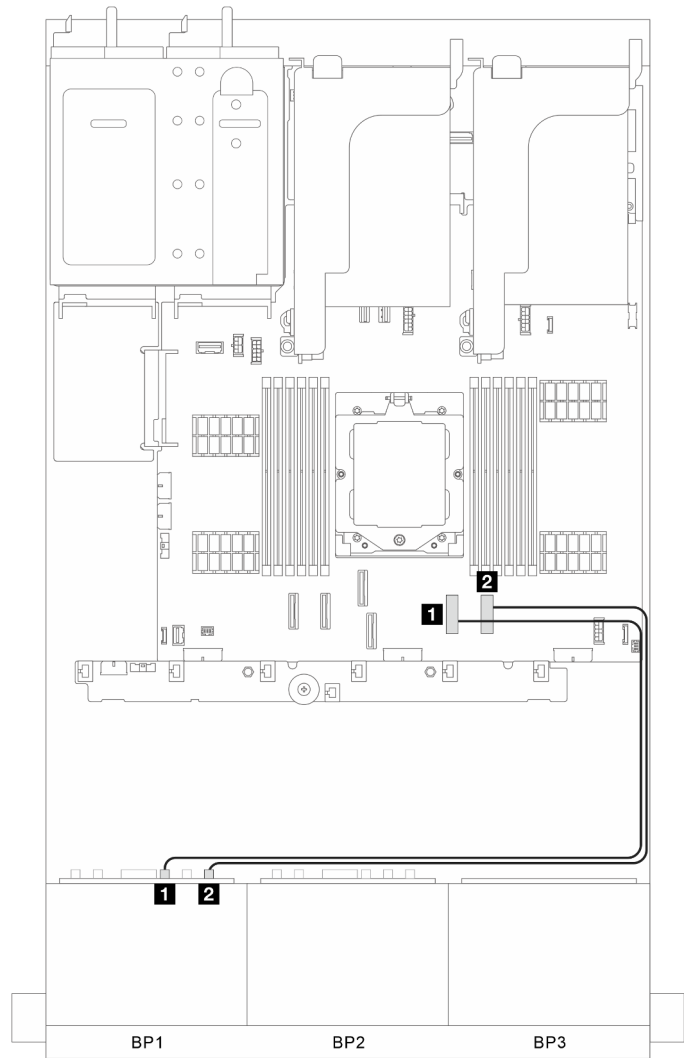


Figure 293. Onboard connectors (support riser 3)

From	To
<b>1</b> Front backplane: SAS	<b>1</b> Onboard: PCIe 7
<b>2</b> Front backplane: NVMe 6-7	<b>2</b> Onboard: PCIe 8

8i/16i RAID/HBA adapter

The following shows the cable connections for the 6 x 2.5-inch SAS/SATA + 2 x 2.5 NVMe configuration with one 8i/16i RAID/HBA adapter.

Connections between connectors: **1** ↔ **1**, **2** ↔ **2**, **3** ↔ **3**, ... **n** ↔ **n**



SAS/SATA cable routing

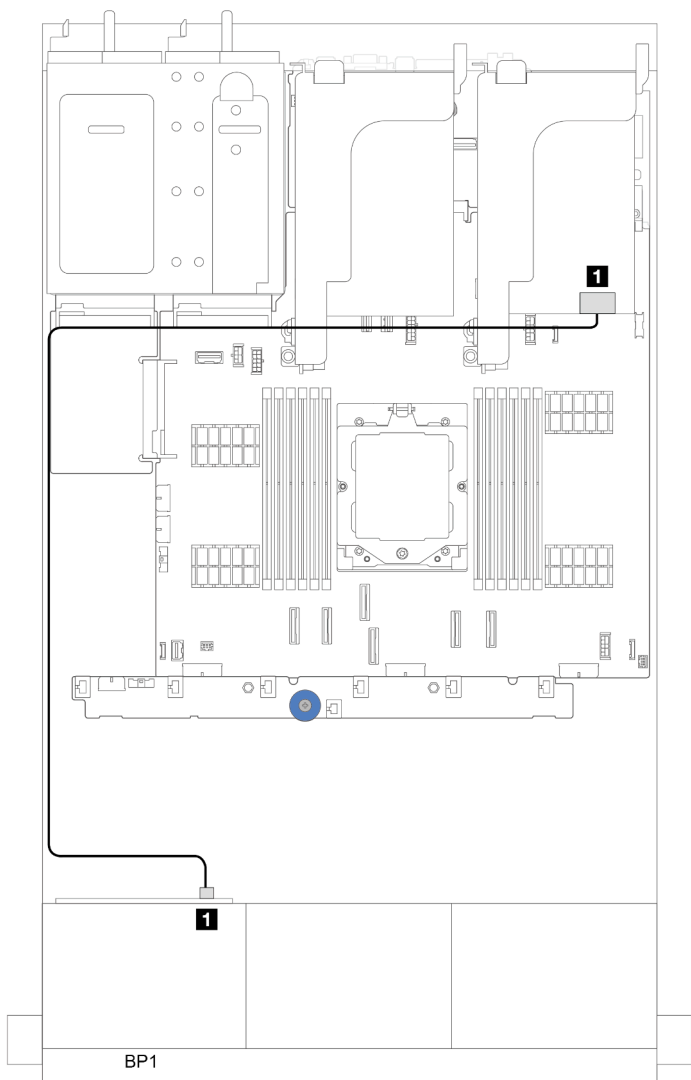


Figure 294. SAS/SATA cable routing to 8i/16i RAID/HBA adapter

From	To
1 Backplane 1: SAS	1 8i/16i adapter <ul style="list-style-type: none"><li>• Gen 4: C0</li><li>• Gen 3: C0C1</li></ul>

NVMe cable routing

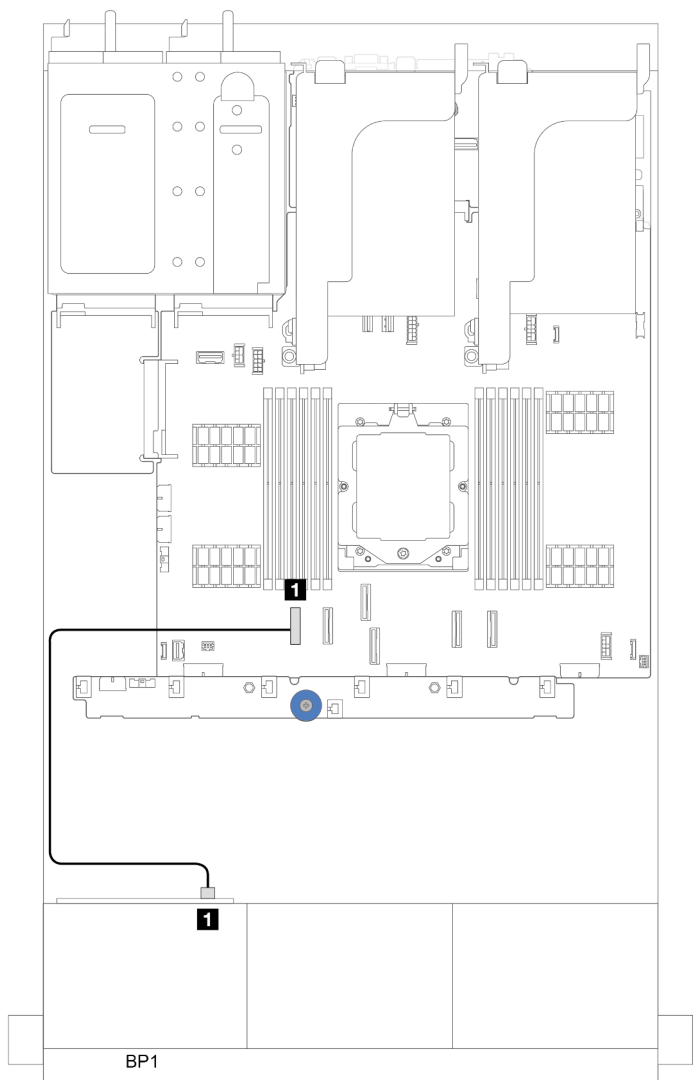


Figure 295. Cable routing when one processor installed

From	To
<b>1</b> Backplane 1: NVMe 6-7	<b>1</b> Onboard: PCIe 1

## Two 8 x SAS/SATA backplanes

This section provides cable routing information for the server model with two 8 x 2.5-inch SAS/SATA front drive backplanes.

To connect power cables for the front backplane(s), refer to [“Backplanes: server models with 2.5-inch front drive bays” on page 273](#).

To connect signal cables for the backplane(s), refer to the following cable routing scenarios depending on your server configuration.

- [“16 x SAS/SATA” on page 291](#)
  - [“Onboard connectors” on page 291](#)
  - [“16i RAID/HBA adapter” on page 292](#)

### 16 x SAS/SATA

This topic provides cable routing information for the configuration with 16 SAS/SATA front drive bays.

To connect power cables for the front backplane(s), refer to [“Backplanes: server models with 2.5-inch front drive bays” on page 273](#).

To connect signal cables for the backplane(s), refer to the following cable routing scenarios depending on your server configuration.

- [“Onboard connectors” on page 291](#)
- [“16i RAID/HBA adapter” on page 292](#)

#### Onboard connectors

The following shows the cable connections for the 16 x 2.5-inch SAS/SATA configuration with onboard connectors.

Connections between connectors: **1 ↔ 1, 2 ↔ 2, 3 ↔ 3, ... n ↔ n**

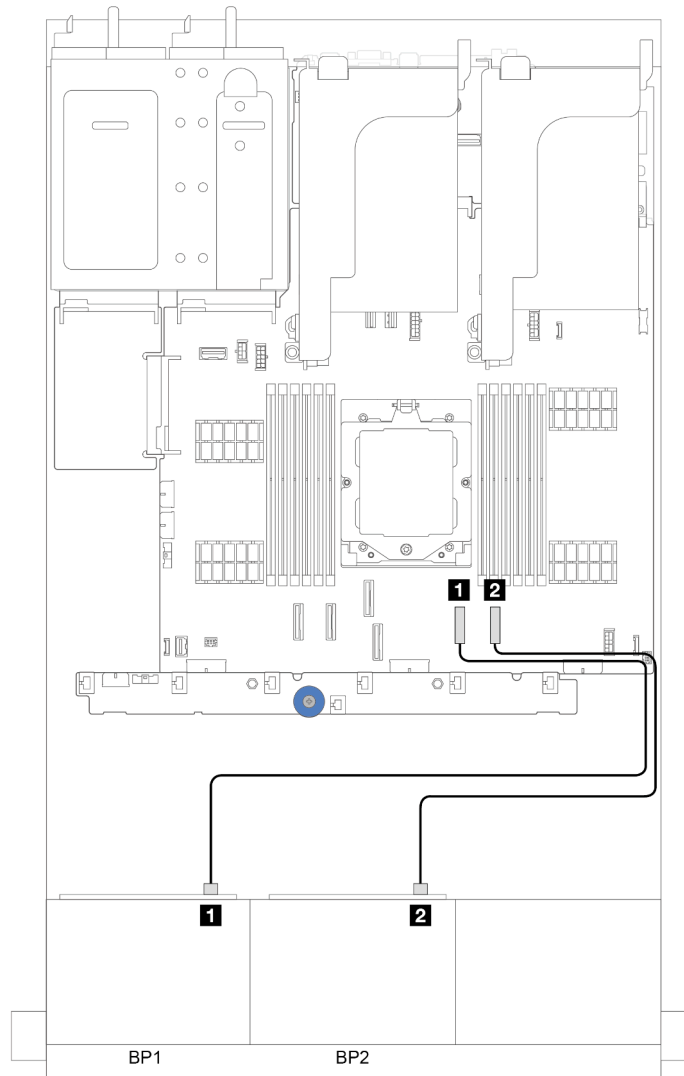


Figure 296. SAS/SATA cable routing to onboard SATA connectors

From	To
<b>1</b> Backplane 1: SAS	<b>1</b> Onboard: SATA 0
<b>2</b> Backplane 2: SAS	<b>2</b> Onboard: SATA 1

### 16i RAID/HBA adapter

The following shows the cable connections for the 16 x 2.5-inch SAS/SATA configuration with one 16i RAID/HBA adapter.

Connections between connectors: **1** ↔ **1**, **2** ↔ **2**, **3** ↔ **3**, ... **n** ↔ **n**

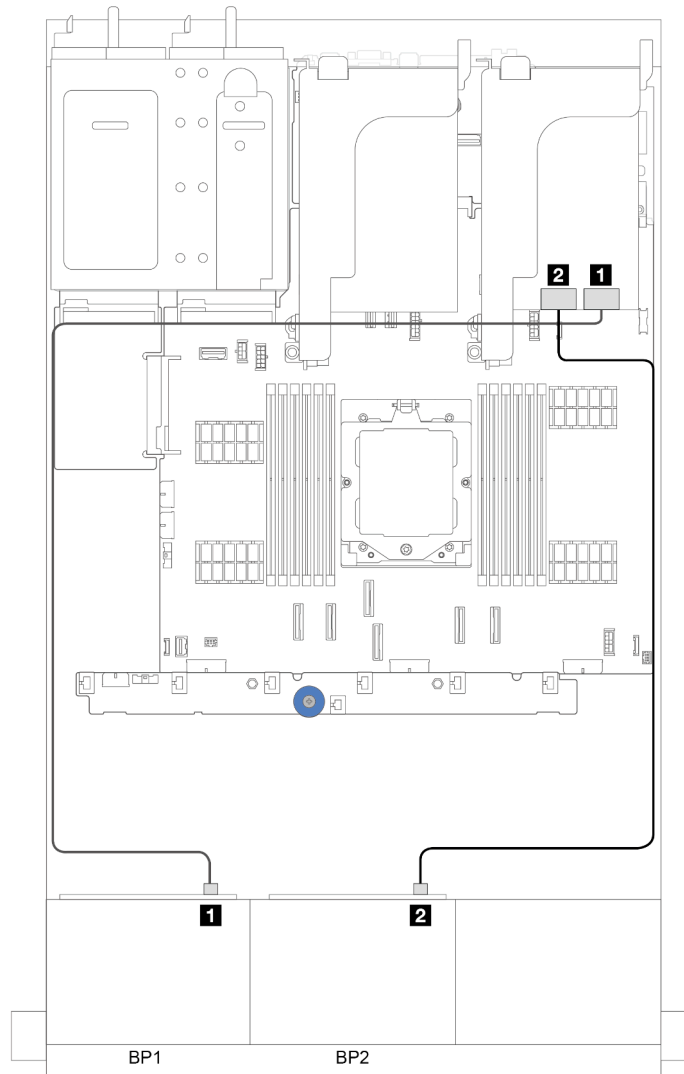


Figure 297. SAS/SATA cable routing to 16i RAID/HBA adapter

From	To
<b>1</b> Backplane 1: SAS	<b>1</b> 16i adapter <ul style="list-style-type: none"> <li>• Gen 4: C0</li> <li>• Gen 3: C0C1</li> </ul>
<b>2</b> Backplane 2: SAS	<b>2</b> 16i adapter <ul style="list-style-type: none"> <li>• Gen 4: C1</li> <li>• Gen 3: C2C3</li> </ul>

### CFF 16i RAID/HBA adapter

This section provides cable routing information for configuration (two 8 x 2.5-inch SAS/SATA front drive backplanes) with one CFF 16i RAID/HBA adapter.

### CFF 16i RAID/HBA adapter

Connections between connectors: **1** ↔ **1**, **2** ↔ **2**, **3** ↔ **3**, ... **n** ↔ **n**

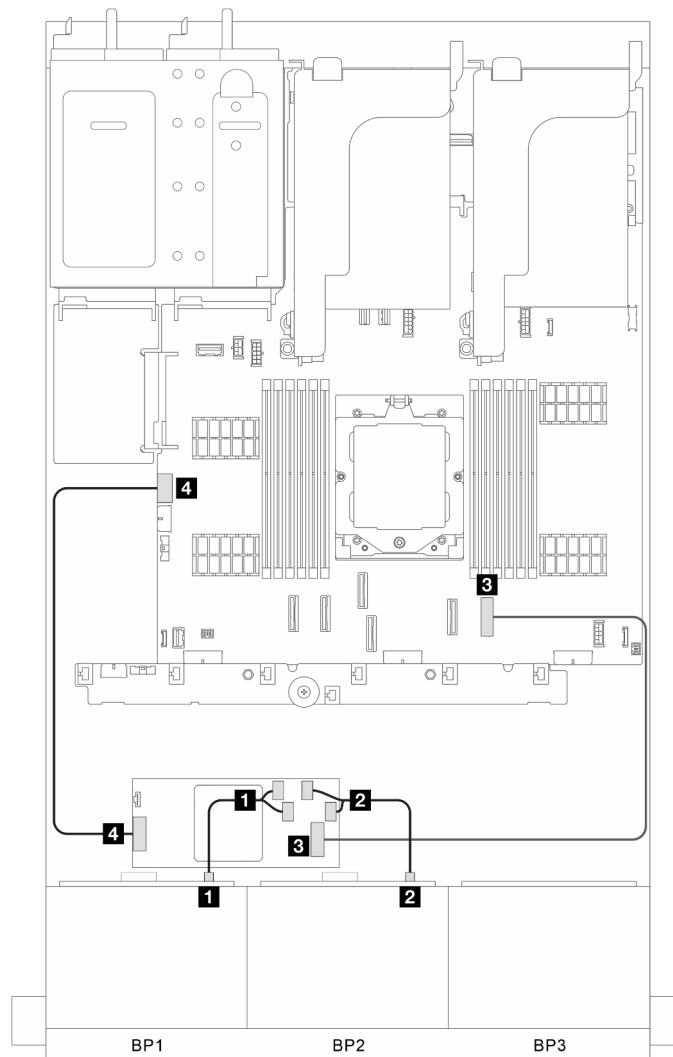


Figure 298. Signal cable routing

From	To
<b>1</b> BP 1: SAS	<b>1</b> CFF adapter: C0, C1
<b>2</b> BP 2: SAS	<b>2</b> CFF adapter: C2, C3
<b>3</b> CFF adapter: INPUT	<b>3</b> Onboard: PCIe 8
<b>4</b> CFF adapter: power	<b>4</b> Onboard: CFF RAID PWR

## One 8 x SAS/SATA and one 8 x AnyBay backplanes

This section provides cable routing information for the server model with one 8 x SAS/SATA and one 8 x AnyBay backplanes.

To connect power cables for the front backplane(s), refer to [“Backplanes: server models with 2.5-inch front drive bays” on page 273](#).

To connect signal cables for the backplane(s), refer to the following cable routing scenarios depending on your server configuration.

- [“Onboard connectors” on page 295](#)
- [“Onboard connectors + 16i RAID/HBA adapter” on page 297](#)

### Onboard connectors

The following shows the cable connections for the 8 SAS/SATA + 8 AnyBay configuration with onboard connectors.

Connections between connectors: **1 ↔ 1, 2 ↔ 2, 3 ↔ 3, ... n ↔ n**

## SAS/SATA cable routing

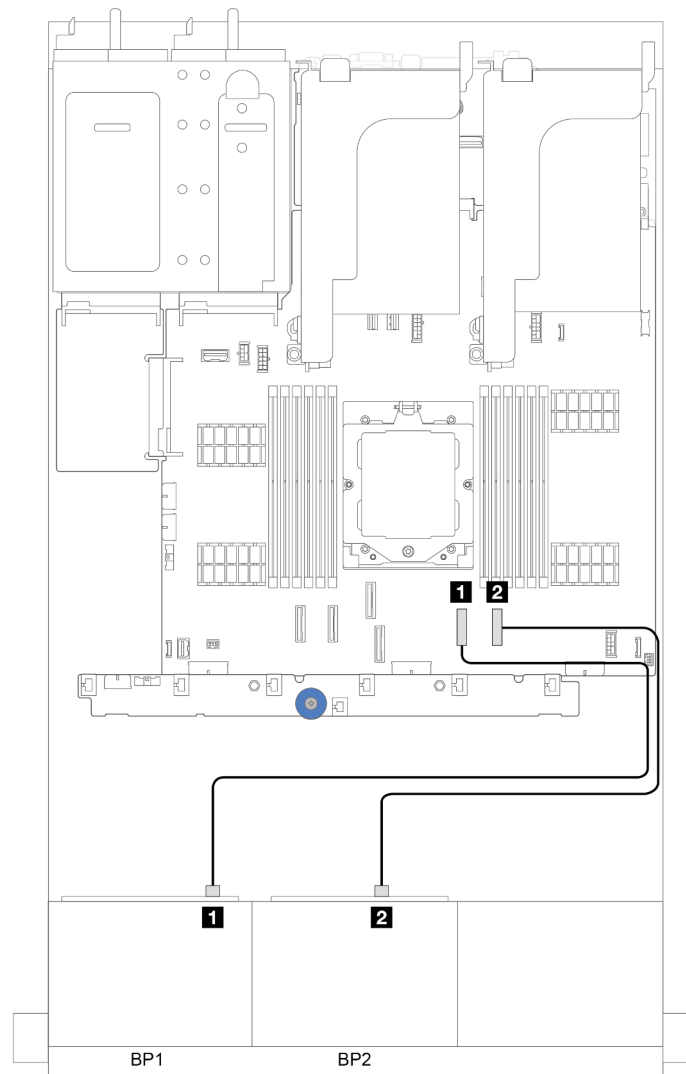


Figure 299. SAS/SATA cable routing to onboard connectors

From	To
<b>1</b> Backplane 1: SAS	<b>1</b> Onboard: SATA 0
<b>2</b> Backplane 2: SAS	<b>2</b> Onboard: SATA 1



## NVMe cable routing

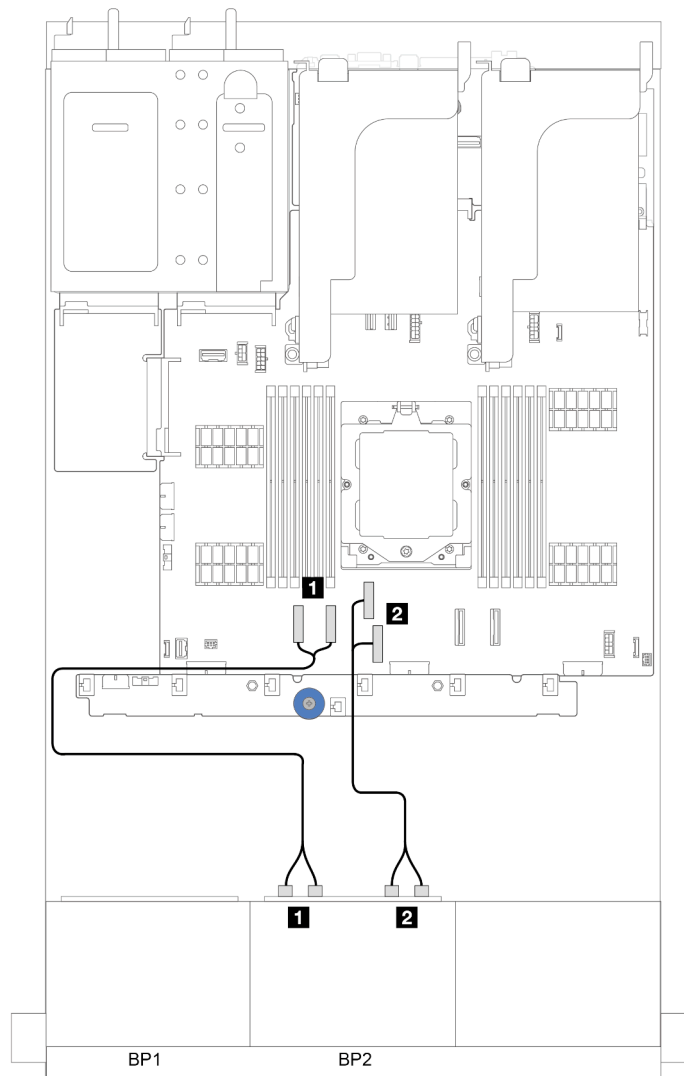


Figure 300. NVMe cable routing to onboard connectors

From	To
<b>1</b> Backplane 2: NVMe 0-1, 2-3	<b>1</b> Onboard: PCIe 1, 2
<b>2</b> Backplane 2: NVMe 4-5, 6-7	<b>2</b> Onboard: PCIe 3, 4

### Onboard connectors + 16i RAID/HBA adapter

The following shows the cable connections for the 8 SAS/SATA + 8 AnyBay configuration with onboard connectors and one 16i RAID/HBA adapter.

Connections between connectors: **1** ↔ **1**, **2** ↔ **2**, **3** ↔ **3**, ... **n** ↔ **n**

SAS/SATA cable routing

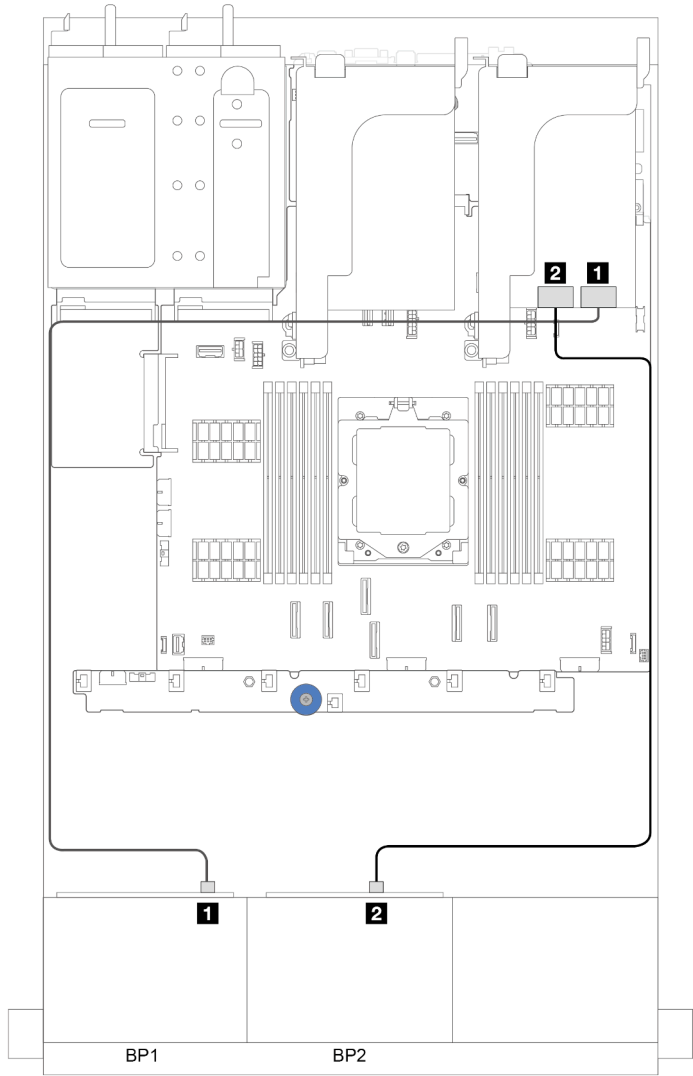


Figure 301. SAS/SATA cable routing to 16i adapter

From	To
<b>1</b> Backplane 1: SAS	<b>1</b> 16i adapter <ul style="list-style-type: none"><li>• Gen 4: C0</li><li>• Gen 3: C0C1</li></ul>
<b>2</b> Backplane 2: SAS	<b>2</b> 16i adapter <ul style="list-style-type: none"><li>• Gen 4: C1</li><li>• Gen 3: C2C3</li></ul>

## NVMe cable routing

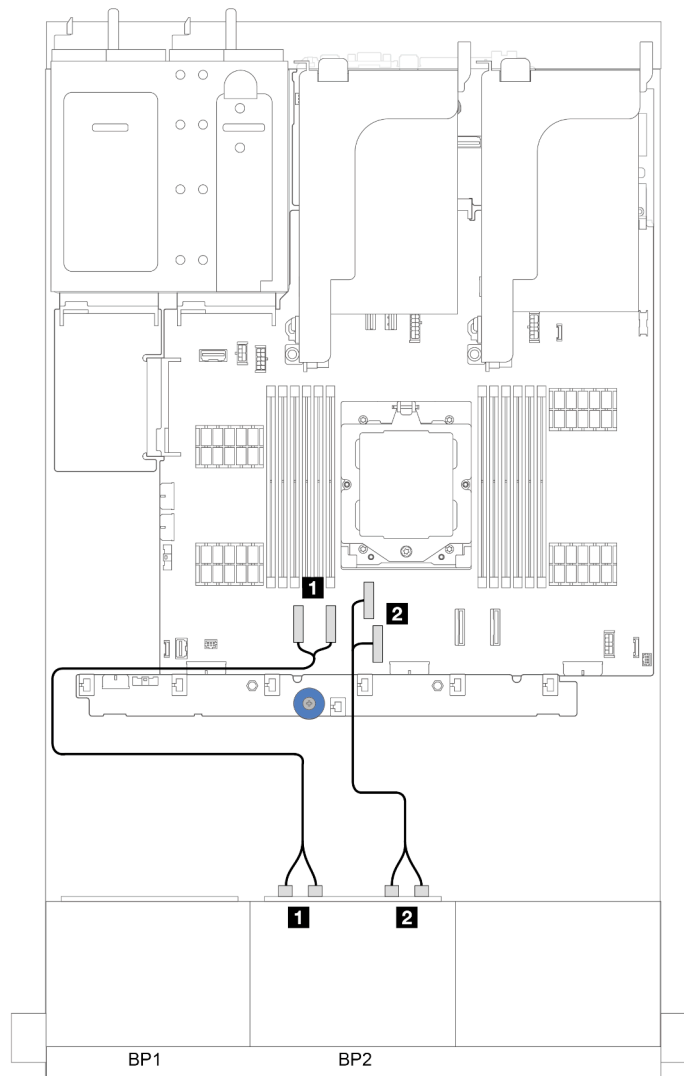


Figure 302. NVMe cable routing to onboard connectors

From	To
<b>1</b> Backplane 2: NVMe 0-1, 2-3	<b>1</b> Onboard: PCIe 1, 2
<b>2</b> Backplane 2: NVMe 4-5, 6-7	<b>2</b> Onboard: PCIe 3, 4

## Two 8 x AnyBay backplanes

This section provides cable routing information for the server model with two 8 x 2.5-inch AnyBay front drive backplanes.

To connect power cables for the front backplane(s), refer to [“Backplanes: server models with 2.5-inch front drive bays” on page 273](#).

To connect signal cables for the backplane(s), refer to the following cable routing scenarios depending on your server configuration.

- [“8i/16i RAID/HBA adapter \(support Tri-mode\)” on page 300](#)
- [“Onboard connectors + Retimer card” on page 301](#)
- [“Onboard connectors + 8i RAID/HBA adapter + Retimer card” on page 302](#)

### 8i/16i RAID/HBA adapter (support Tri-mode)

This section provides cable routing information for configuration (two 8 x 2.5-inch AnyBay front drive backplanes) with one 16i RAID/HBA adapter or two 8i RAID/HBA adapters.

#### One 16i RAID/HBA adapter

Connections between connectors: **1 ↔ 1, 2 ↔ 2, 3 ↔ 3, ... n ↔ n**

**Note:** The illustration below uses one 16i RAID/HBA adapter as an example, and cable routing for using two 8i RAID/HBA adapters is similar.

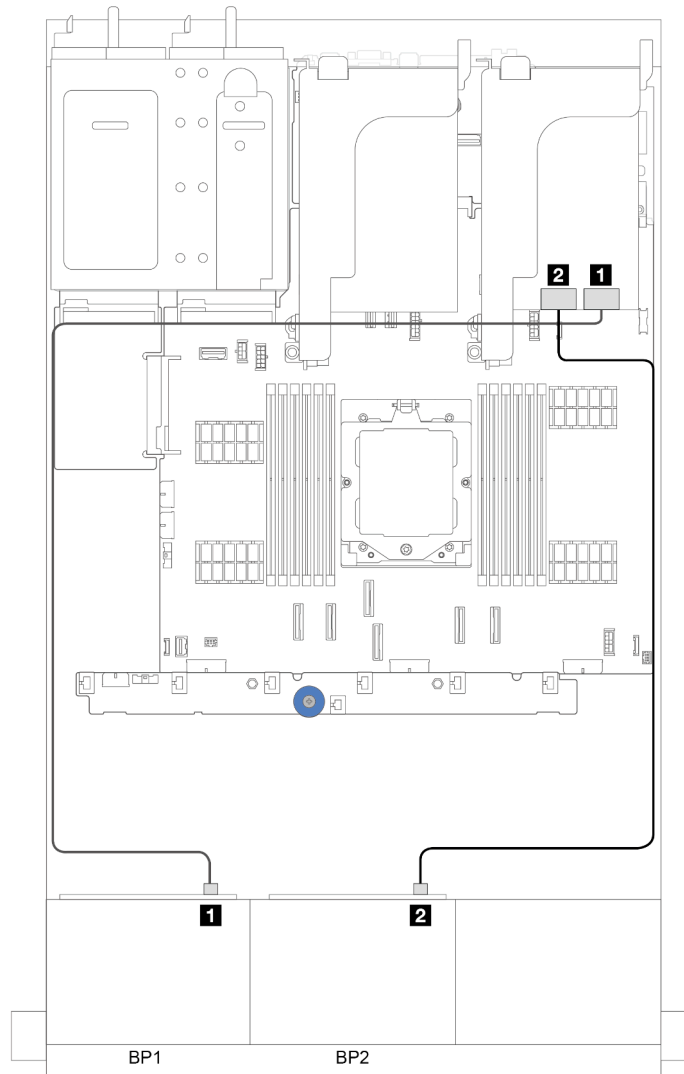


Figure 303. Signal cable routing

From	To
<b>1</b> BP 1: SAS	<b>1</b> <ul style="list-style-type: none"> <li>• Gen 4 16i adapter: C0</li> <li>• Gen 4 8i adapter: C0</li> </ul>
<b>2</b> BP 2: SAS	<b>2</b> <ul style="list-style-type: none"> <li>• Gen 4 16i adapter: C1</li> <li>• Gen 4 8i adapter: C0</li> </ul>

## Onboard connectors + Retimer card

This section provides cable routing information for configuration (two 8 x 2.5-inch AnyBay front drive backplanes) with onboard connectors and one retimer card.

### Onboard connectors and one retimer card

Connections between connectors: **1** ↔ **1**, **2** ↔ **2**, **3** ↔ **3**, ... **n** ↔ **n**

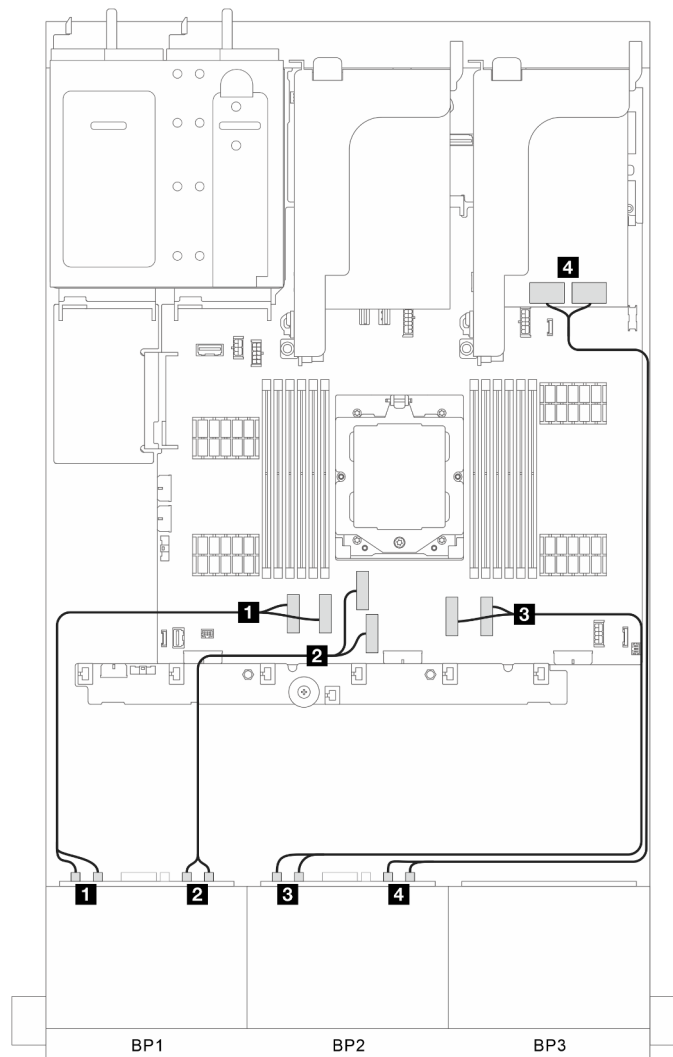


Figure 304. Signal cable routing

From	To
<b>1</b> BP 1: NVMe 0-1, 2-3	<b>1</b> Onboard: PCIe 1, 2
<b>2</b> BP 1: NVMe 4-5, 6-7	<b>2</b> Onboard: PCIe 3, 4
<b>3</b> BP 2: NVMe 0-1, 2-3	<b>3</b> Onboard: PCIe 7, 8
<b>4</b> BP 2: NVMe 4-5, 6-7	<b>4</b> Retimer card: C0C1

### Onboard connectors + 8i RAID/HBA adapter + Retimer card

This section provides cable routing information for configuration (two 8 x 2.5-inch AnyBay front drive backplanes) with onboard connectors, one 8i RAID/HBA adapter and one retimer card.

### Onboard connectors, one 8i RAID/HBA adapter and one retimer card

Connections between connectors: **1** ↔ **1**, **2** ↔ **2**, **3** ↔ **3**, ... **n** ↔ **n**

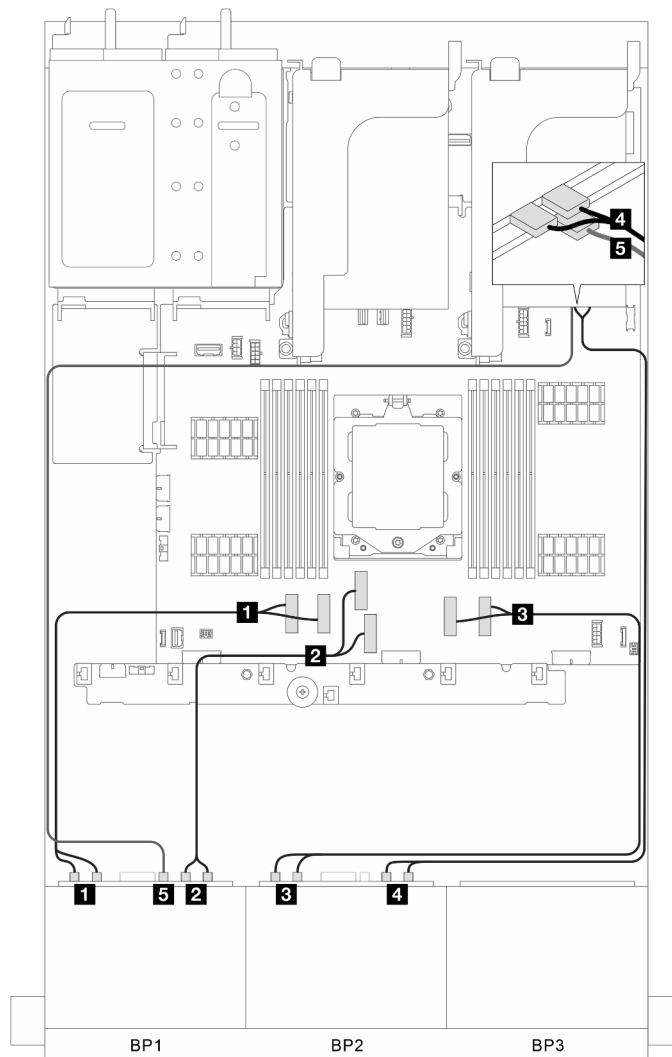


Figure 305. Signal cable routing

From	To
<b>1</b> BP 1: NVMe 0-1, 2-3	<b>1</b> Onboard: PCIe 1, 2
<b>2</b> BP 1: NVMe 4-5, 6-7	<b>2</b> Onboard: PCIe 3, 4
<b>3</b> BP 2: NVMe 0-1, 2-3	<b>3</b> Onboard: PCIe 7, 8
<b>4</b> BP 2: NVMe 4-5, 6-7	<b>4</b> Retimer card: C0C1
<b>5</b> BP 1: SAS	<b>5</b> 8i adapter: <ul style="list-style-type: none"> <li>• Gen 4: C0</li> <li>• Gen 3: C0C1</li> </ul>

# Two 8 x SAS/SATA + one 8x AnyBay backplanes

This section provides cable routing information for the server model with two 8 x 2.5-inch SAS/SATA and one 8 x 2.5-inch AnyBay front drive backplanes.

To connect power cables for the front backplane(s), refer to [“Backplanes: server models with 2.5-inch front drive bays” on page 273](#).

To connect signal cables for the backplane(s), refer to the following cable routing scenarios depending on your server configuration.

- [“Onboard connectors + 32i RAID/HBA adapter” on page 304](#)
- [“Onboard connectors + CFF 16i RAID/HBA adapter” on page 305](#)
- [“Onboard connectors + 16i RAID/HBA adapter” on page 305](#)
- [“Onboard connectors + three 8i RAID/HBA adapters” on page 306](#)
- [“Onboard connectors + two 16i RAID/HBA adapters” on page 307](#)

## Onboard connectors + 32i RAID/HBA adapter

This section provides cable routing information for configuration (two 8 x 2.5-inch SAS/SATA and one 8 x 2.5-inch AnyBay front drive backplanes) with onboard connectors and one 32i RAID/HBA adapter.

### Onboard connectors and one 32i RAID/HBA adapter

Connections between connectors: **1** ↔ **1**, **2** ↔ **2**, **3** ↔ **3**, ... **n** ↔ **n**

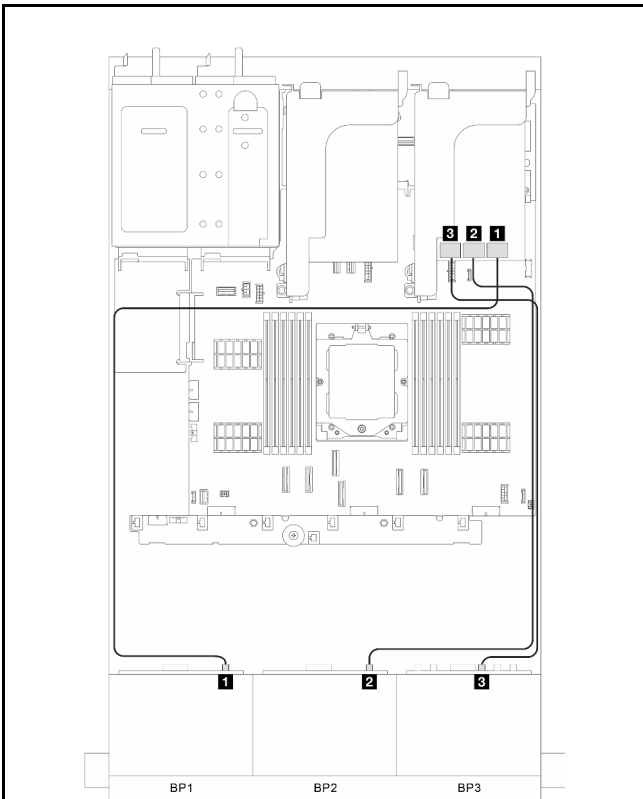


Figure 306. Signal cable routing part 1

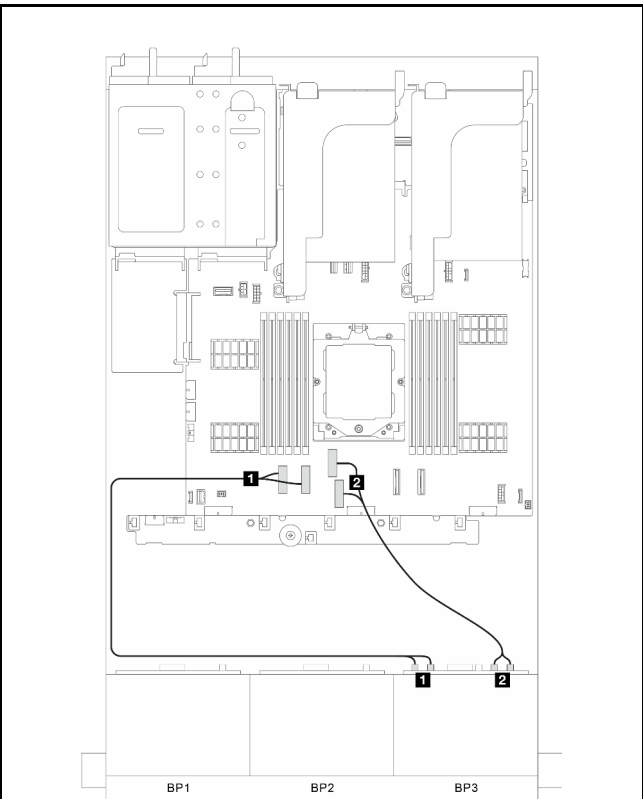


Figure 307. Signal cable routing part 2

From	To	From	To
<b>1</b> BP 1: SAS	<b>1</b> 32i adapter: C0	<b>1</b> BP 3: NVMe 0-1, 2-3	<b>1</b> Onboard: PCIe 1, 2



<b>2</b> BP 2: SAS	<b>2</b> 32i adapter: C1	<b>2</b> BP 3: NVMe 4-5, 6-7	<b>2</b> Onboard: PCIe 3, 4
<b>3</b> BP 3: SAS	<b>3</b> 32i adapter: C2		

## Onboard connectors + CFF 16i RAID/HBA adapter

This section provides cable routing information for configuration (two 8 x 2.5-inch SAS/SATA and one 8 x 2.5-inch AnyBay front drive backplanes) with onboard connectors and one CFF 16i RAID/HBA adapter.

### Onboard connectors and one CFF 16i RAID/HBA adapter

Connections between connectors: **1** ↔ **1**, **2** ↔ **2**, **3** ↔ **3**, ... **n** ↔ **n**

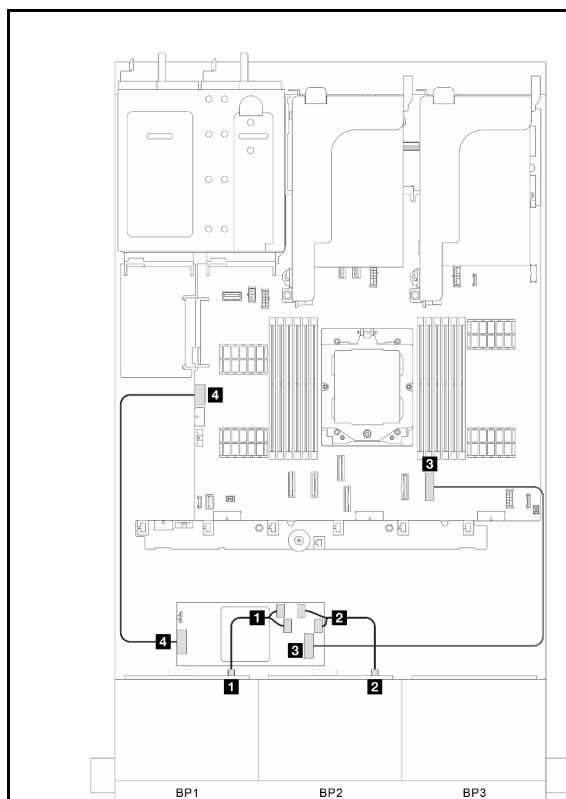


Figure 308. Signal cable routing part 1

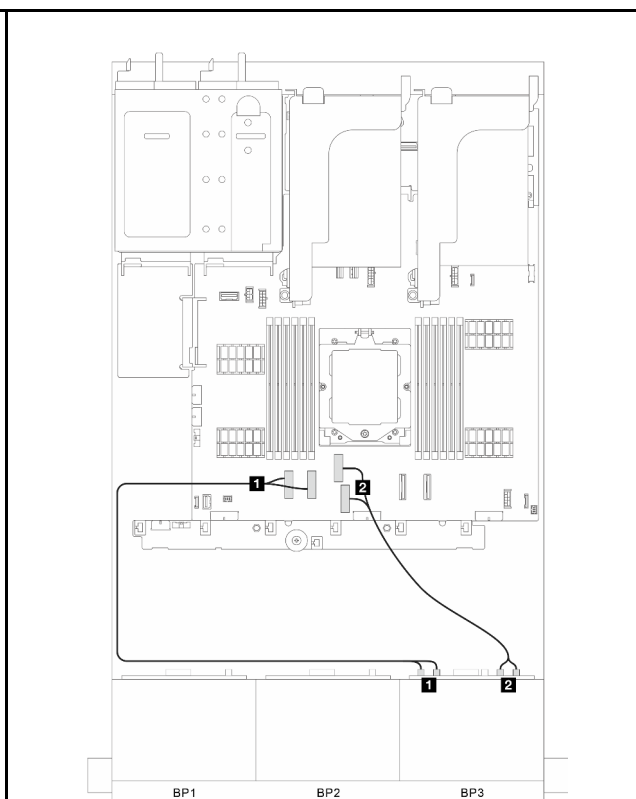


Figure 309. Signal cable routing part 2

From	To	From	To
<b>1</b> BP 1: SAS	<b>1</b> CFF adapter: C0C1	<b>1</b> BP 3: NVMe 0-1, 2-3	<b>1</b> Onboard: PCIe 1, 2
<b>2</b> BP 2: SAS	<b>2</b> CFF adapter: C2C3	<b>2</b> BP 3: NVMe 4-5, 6-7	<b>2</b> Onboard: PCIe 3, 4
<b>3</b> CFF adapter: INPUT	<b>3</b> Onboard: PCIe 8		
<b>4</b> CFF adapter: power	<b>4</b> Onboard: CFF RAID PWR		

## Onboard connectors + 16i RAID/HBA adapter

This section provides cable routing information for configuration (two 8 x 2.5-inch SAS/SATA and one 8 x 2.5-inch AnyBay front drive backplanes) with onboard connectors and one 16i RAID/HBA adapter.

### Onboard connectors and one 16i RAID/HBA adapter

Connections between connectors: **1** ↔ **1**, **2** ↔ **2**, **3** ↔ **3**, ... **n** ↔ **n**

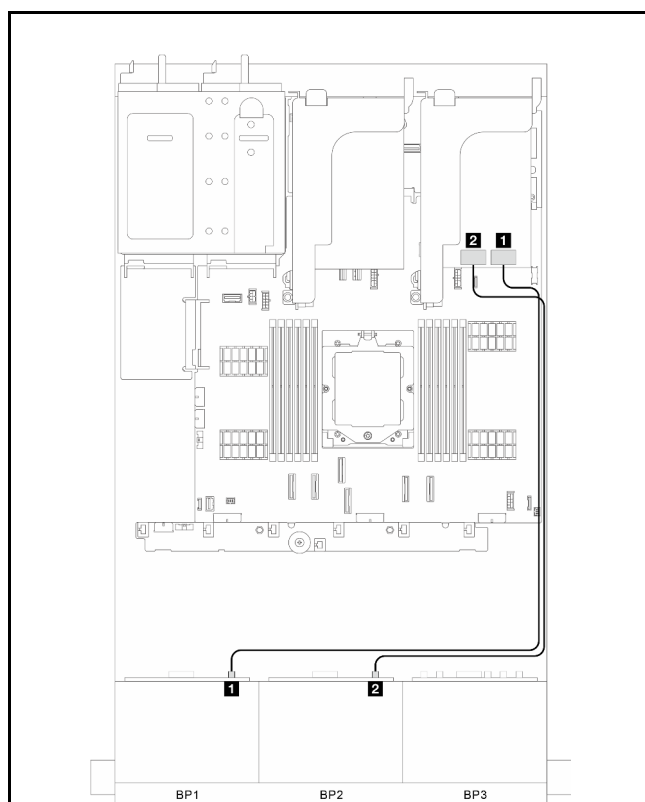


Figure 310. Signal cable routing part 1

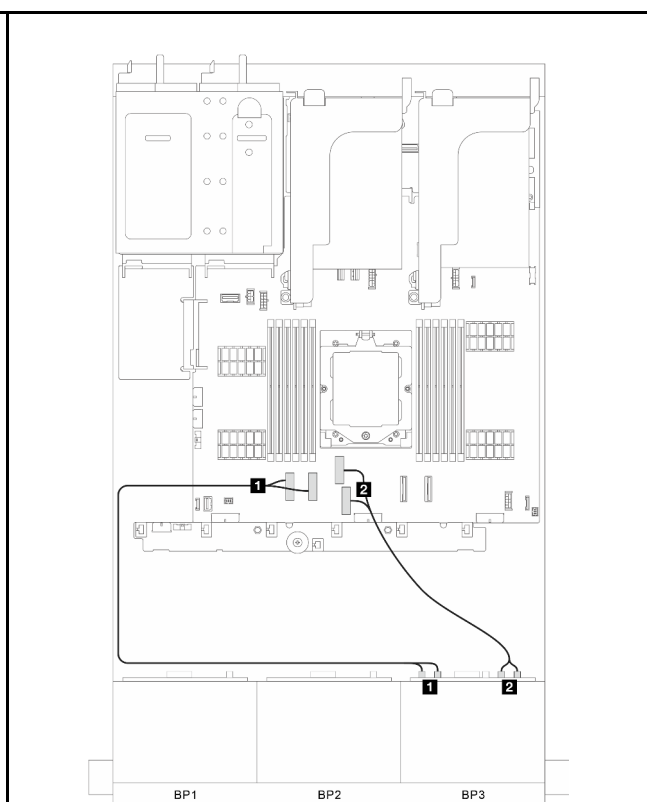


Figure 311. Signal cable routing part 2

From	To	From	To
<b>1</b> BP 1: SAS	<b>1</b> 16i adapter: • Gen 4: C0 • Gen 3: C0C1	<b>1</b> BP 3: NVMe 0-1, 2-3	<b>1</b> Onboard: PCIe 1, 2
<b>2</b> BP 2: SAS	<b>2</b> 16i adapter: • Gen 4: C1 • Gen 3: C2C3	<b>2</b> BP 3: NVMe 4-5, 6-7	<b>2</b> Onboard: PCIe 3, 4

## Onboard connectors + three 8i RAID/HBA adapters

This section provides cable routing information for configuration (two 8 x 2.5-inch SAS/SATA and one 8 x 2.5-inch AnyBay front drive backplanes) with onboard connectors and three 8i RAID/HBA adapters.

### Onboard connectors and three 8i RAID/HBA adapters

Connections between connectors: **1** ↔ **1**, **2** ↔ **2**, **3** ↔ **3**, ... **n** ↔ **n**

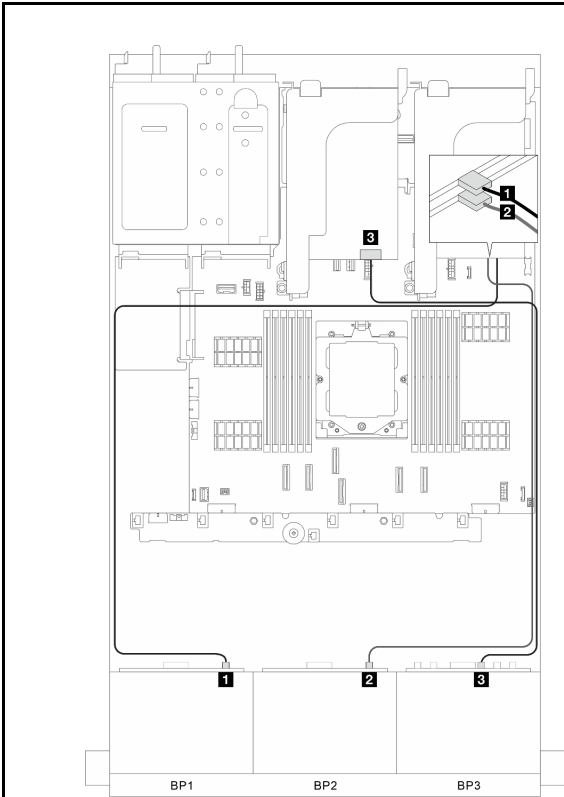


Figure 312. Signal cable routing part 1

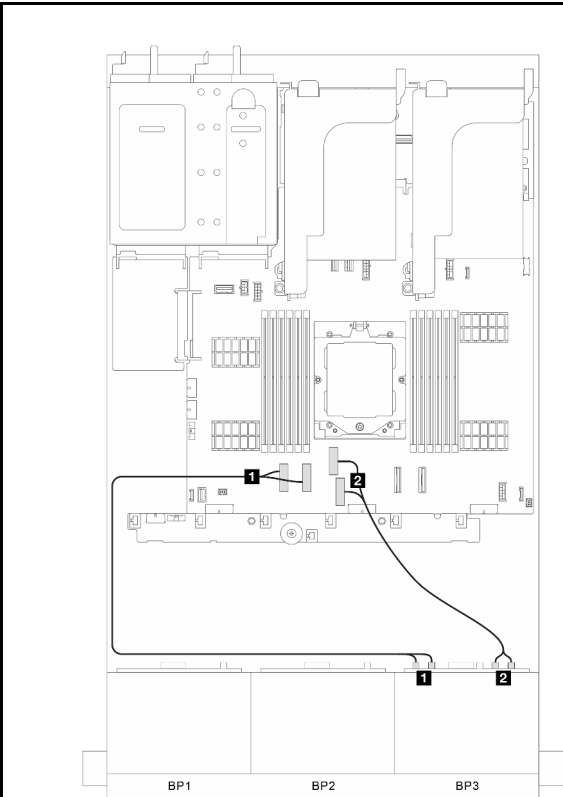


Figure 313. Signal cable routing part 2

From	To	From	To
<b>1</b> BP 1: SAS	<b>1</b> 8i adapter: • Gen 4: C0 • Gen 3: C0C1	<b>1</b> BP 3: NVMe 0-1, 2-3	<b>1</b> Onboard: PCIe 1, 2
<b>2</b> BP 2: SAS	<b>2</b> 8i adapter: • Gen 4: C0 • Gen 3: C0C1	<b>2</b> BP 3: NVMe 4-5, 6-7	<b>2</b> Onboard: PCIe 3, 4
<b>3</b> BP 3: SAS	<b>3</b> 8i adapter: • Gen 4: C0 • Gen 3: C0C1		

### Onboard connectors + two 16i RAID/HBA adapters

This section provides cable routing information for configuration (two 8 x 2.5-inch SAS/SATA and one 8 x 2.5-inch AnyBay front drive backplanes) with onboard connectors and two 16i RAID/HBA adapters.

#### Onboard connectors and two 16i RAID/HBA adapters

Connections between connectors: **1** ↔ **1**, **2** ↔ **2**, **3** ↔ **3**, ... **n** ↔ **n**

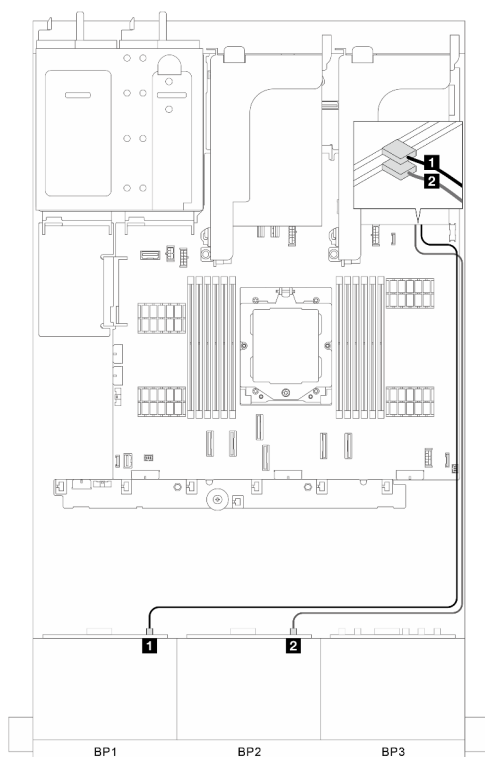


Figure 314. Signal cable routing part 1

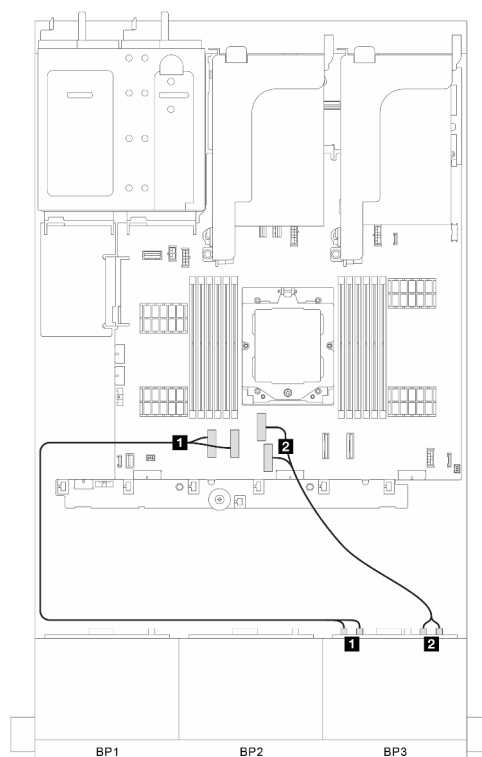


Figure 315. Signal cable routing part 2

From	To	From	To
<b>1</b> BP 1: SAS	<b>1</b> 16i adapter: • Gen 4: C0 • Gen 3: C0C1	<b>1</b> BP 3: NVMe 0-1, 2-3	<b>1</b> Onboard: PCIe 1, 2
<b>2</b> BP 2: SAS	<b>2</b> 16i adapter: • Gen 4: C0 • Gen 3: C0C1	<b>2</b> BP 3: NVMe 4-5, 6-7	<b>2</b> Onboard: PCIe 3, 4

## Three 8 x SAS/SATA backplanes

This section provides cable routing information for the server model with three 8 x 2.5-inch SAS/SATA front drive backplanes.

To connect power cables for the front backplane(s), refer to [“Backplanes: server models with 2.5-inch front drive bays” on page 273](#).

To connect signal cables for the backplane(s), refer to the following cable routing scenarios depending on your server configuration.

- [“Front backplanes: three 8 x SAS/SATA” on page 309](#)
- [“Front + rear backplanes: three 8 x SAS/SATA + one 4 x 2.5 SAS/SATA” on page 312](#)
- [“Front + rear backplanes: three 8 x SAS/SATA + one 4 x 2.5 AnyBay” on page 315](#)
- [“Front + rear backplanes: three 8 x SAS/SATA + one 8 x 2.5 SAS/SATA” on page 319](#)
- [“Front + middle backplanes: three 8 x SAS/SATA + one 4x2.5 SAS/SATA” on page 323](#)
- [“Front + middle backplanes: three 8 x SAS/SATA + two 4x2.5 SAS/SATA” on page 325](#)
- [“Front + middle + rear backplanes: three 8 x SAS/SATA + two 4 x 2.5 SAS/SATA + one 4 x 2.5 SAS/SATA” on page 327](#)
- [“Front + middle + rear backplanes: three 8 x SAS/SATA + two 4 x 2.5 SAS/SATA + one 8 x 2.5 SAS/SATA” on page 329](#)

### Front backplanes: three 8 x SAS/SATA

This section provides cable routing information for the server model with three 8 x 2.5-inch SAS/SATA front drive backplanes.

- [“32i RAID/HBA adapter” on page 309](#)
- [“16i and 8i RAID/HBA adapters” on page 310](#)
- [“Three 8i RAID/HBA adapters” on page 311](#)

#### 32i RAID/HBA adapter

This section provides cable routing information for configuration (three 8 x 2.5-inch SAS/SATA front drive backplanes) with one 32i RAID/HBA adapter.

#### 32i RAID/HBA adapter

Connections between connectors: **1 ↔ 1, 2 ↔ 2, 3 ↔ 3, ... n ↔ n**

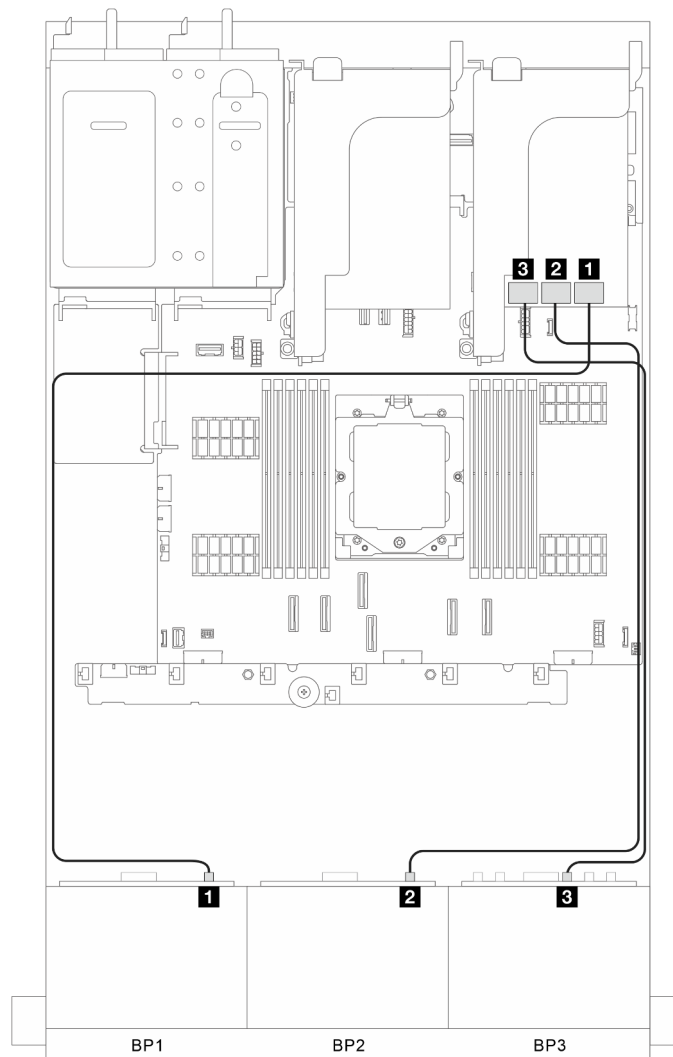


Figure 316. Signal cable routing

From	To
<b>1</b> BP 1: SAS	<b>1</b> 32i adapter: C0
<b>2</b> BP 2: SAS	<b>2</b> 32i adapter: C1
<b>3</b> BP 3: SAS	<b>3</b> 32i adapter: C2

### 16i and 8i RAID/HBA adapters

This section provides cable routing information for configuration (three 8 x 2.5-inch SAS/SATA front drive backplanes) with one 16i and one 8i RAID/HBA adapter.

### 16i and 8i RAID/HBA adapters

Connections between connectors: **1** ↔ **1**, **2** ↔ **2**, **3** ↔ **3**, ... **n** ↔ **n**

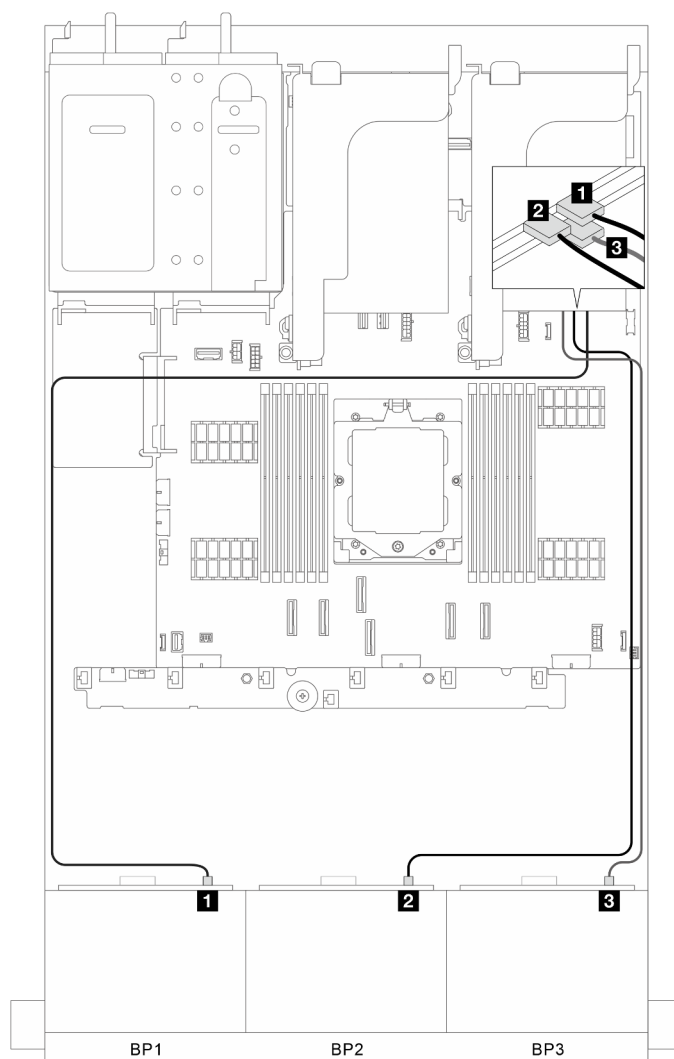


Figure 317. Signal cable routing

From	To
<b>1</b> BP 1: SAS	<b>1</b> 16i adapter: <ul style="list-style-type: none"> <li>• Gen 4: C0</li> <li>• Gen 3: C0C1</li> </ul>
<b>2</b> BP 2: SAS	<b>2</b> 16i adapter: <ul style="list-style-type: none"> <li>• Gen 4: C1</li> <li>• Gen 3: C2C3</li> </ul>
<b>3</b> BP 3: SAS	<b>3</b> 8i adapter: <ul style="list-style-type: none"> <li>• Gen 4: C0</li> <li>• Gen 3: C0C1</li> </ul>

### Three 8i RAID/HBA adapters

This section provides cable routing information for configuration (three 8 x 2.5-inch SAS/SATA front drive backplanes) with three 8i RAID/HBA adapters.

### Three 8i RAID/HBA adapters

Connections between connectors: **1** ↔ **1**, **2** ↔ **2**, **3** ↔ **3**, ... **n** ↔ **n**

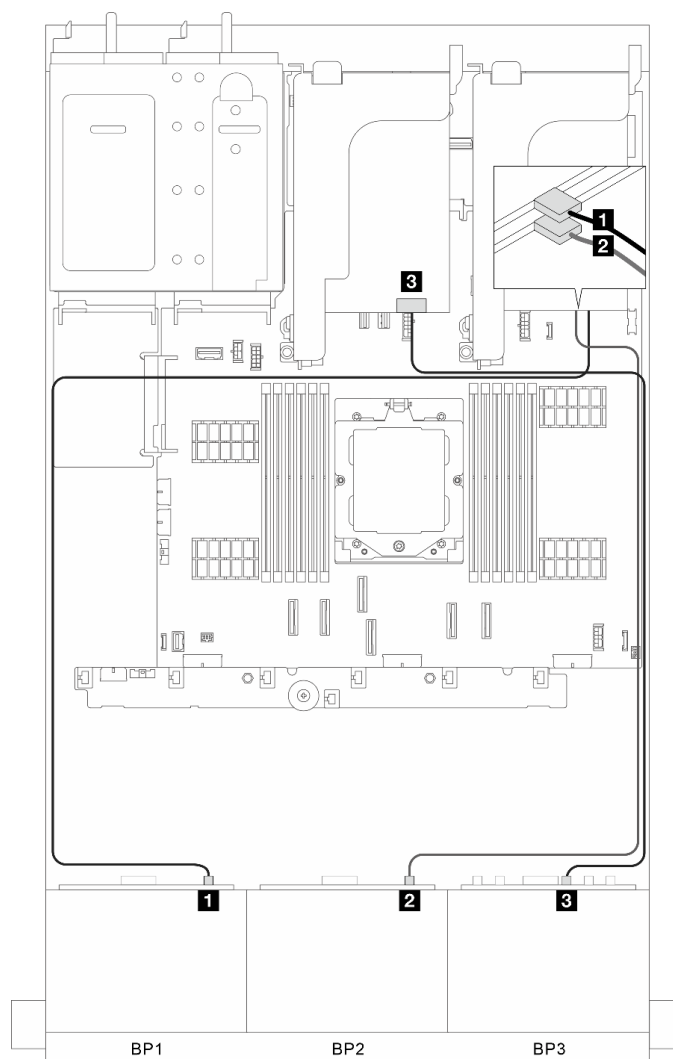


Figure 318. Signal cable routing

From	To
<b>1</b> BP 1: SAS	<b>1</b> 8i adapter: <ul style="list-style-type: none"> <li>• Gen 4: C0</li> <li>• Gen 3: C0C1</li> </ul>
<b>2</b> BP 2: SAS	<b>2</b> 8i adapter: <ul style="list-style-type: none"> <li>• Gen 4: C0</li> <li>• Gen 3: C0C1</li> </ul>
<b>3</b> BP 3: SAS	<b>3</b> 8i adapter: <ul style="list-style-type: none"> <li>• Gen 4: C0</li> <li>• Gen 3: C0C1</li> </ul>

### Front + rear backplanes: three 8 x SAS/SATA + one 4 x 2.5 SAS/SATA

This section provides cable routing information for the server model with three 8 x 2.5-inch SAS/SATA front drive backplanes and one 4 x 2.5-inch SAS/SATA rear drive backplane.

- [“32i RAID/HBA adapter” on page 313](#)
- [“CFF 16i RAID/HBA adapter + CFF expander” on page 313](#)



- “8i/16i RAID/HBA adapter + CFF expander” on page 314

### 32i RAID/HBA adapter

This section provides cable routing information for configuration (three 8 x 2.5-inch SAS/SATA front drive backplanes and one 4 x 2.5-inch SAS/SATA rear drive backplane) with one 32i RAID/HBA adapter.

### 32i RAID/HBA adapter

Connections between connectors: **1 ↔ 1, 2 ↔ 2, 3 ↔ 3, ... n ↔ n**

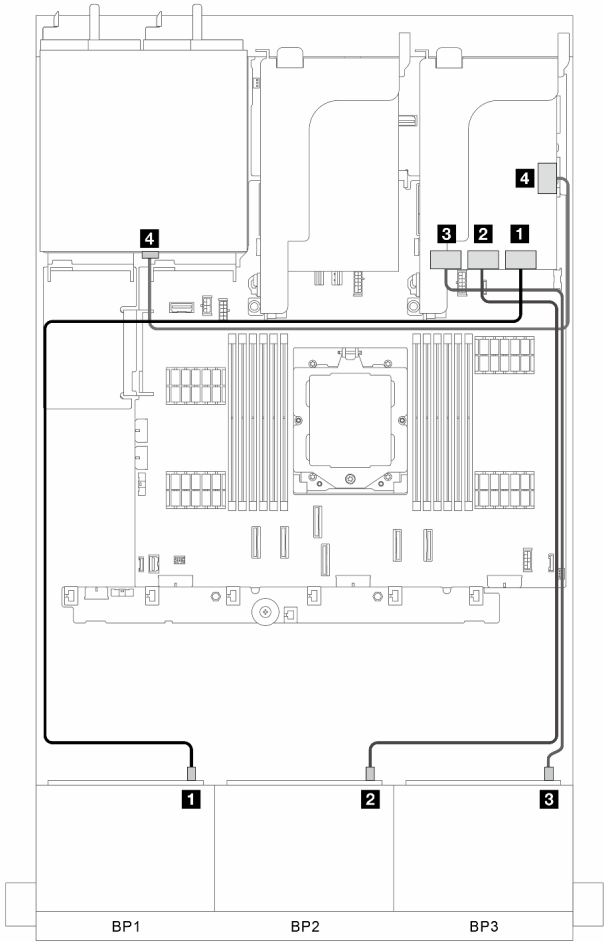


Figure 319. Signal cable routing

From	To
<b>1</b> BP 1: SAS	<b>1</b> 32i adapter: C0
<b>2</b> BP 2: SAS	<b>2</b> 32i adapter: C1
<b>3</b> BP 3: SAS	<b>3</b> 32i adapter: C2
<b>4</b> Rear backplane: SAS	<b>4</b> 32i adapter: C3

### CFF 16i RAID/HBA adapter + CFF expander

This section provides cable routing information for configuration (three 8 x 2.5-inch SAS/SATA front drive backplanes and one 4 x 2.5-inch SAS/SATA rear drive backplane) with one CFF 16i RAID/HBA adapter and one CFF expander.

## CFF 16i RAID/HBA adapter and CFF expander

Connections between connectors: **1** ↔ **1**, **2** ↔ **2**, **3** ↔ **3**, ... **n** ↔ **n**

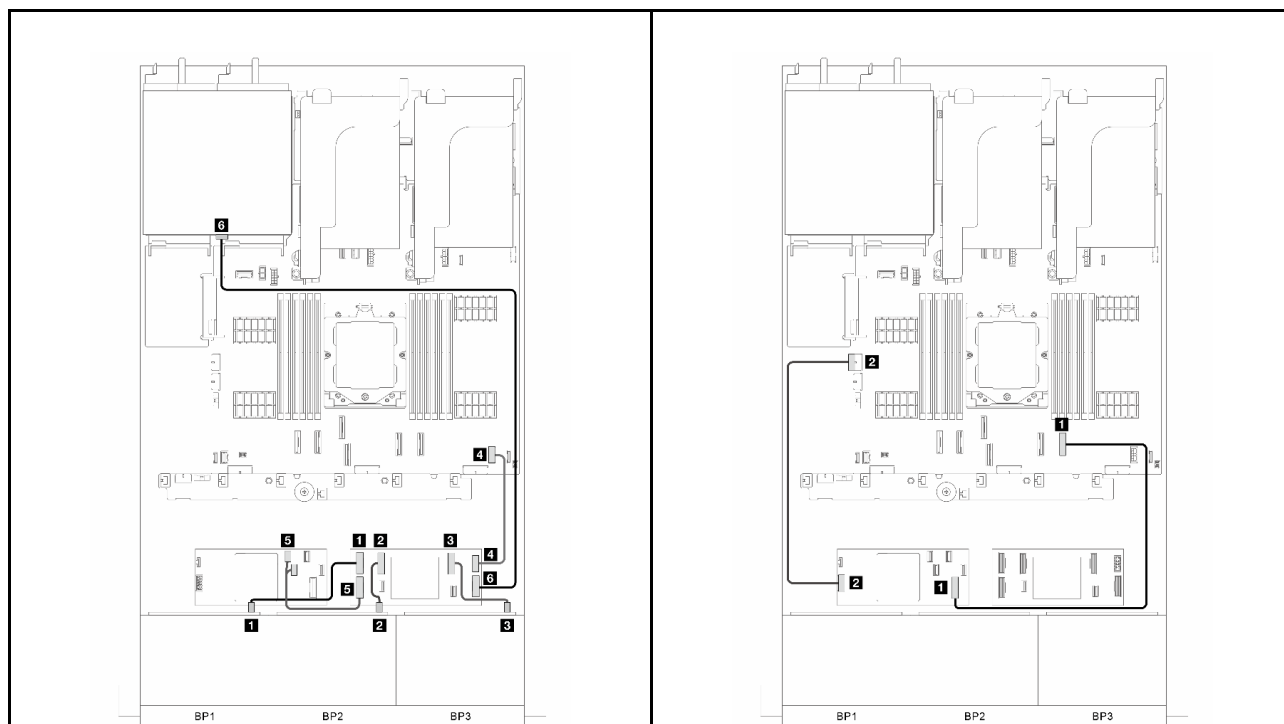


Figure 320. Signal cable routing part 1

Figure 321. Signal cable routing part 2

From	To	From	To
<b>1</b> BP 1: SAS	<b>1</b> CFF expander: C0	<b>1</b> CFF adapter: INPUT	<b>1</b> Onboard: PCIe 8
<b>2</b> BP 2: SAS	<b>2</b> CFF expander: C1	<b>2</b> CFF adapter: PWR	<b>2</b> Onboard: CFF RAID PWR
<b>3</b> BP 3: SAS	<b>3</b> CFF expander: C2		
<b>4</b> Onboard: CFF EXP PWR	<b>4</b> CFF expander: PWR		
<b>5</b> CFF adapter: C0C1	<b>5</b> CFF expander: INPUT		
<b>6</b> Rear backplane: SAS	<b>6</b> CFF expander: C3		

## 8i/16i RAID/HBA adapter + CFF expander

This section provides cable routing information for configuration (three 8 x 2.5-inch SAS/SATA front drive backplanes and one 4 x 2.5-inch SAS/SATA rear drive backplane) with one 8i/16i RAID/HBA adapter and one CFF expander.

## 8i/16i RAID/HBA adapter and CFF expander

Connections between connectors: **1** ↔ **1**, **2** ↔ **2**, **3** ↔ **3**, ... **n** ↔ **n**

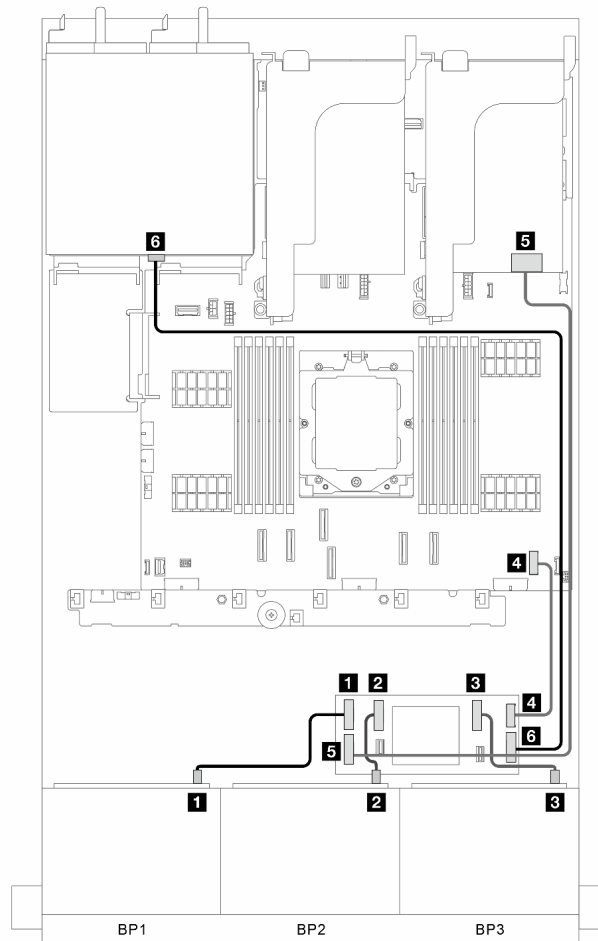


Figure 322. Signal cable routing

From	To
<b>1</b> BP 1: SAS	<b>1</b> CFF expander: C0
<b>2</b> BP 2: SAS	<b>2</b> CFF expander: C1
<b>3</b> BP 3: SAS	<b>3</b> CFF expander: C2
<b>4</b> Onboard: CFF EXP PWR	<b>4</b> CFF expander: PWR
<b>5</b> 8i/16i adapter: • Gen 4: C0 • Gen 3: C0C1	<b>5</b> CFF expander: INPUT
<b>6</b> Rear backplane: SAS	<b>6</b> CFF expander: C3

### Front + rear backplanes: three 8 x SAS/SATA + one 4 x 2.5 AnyBay

This section provides cable routing information for the server model with three 8 x 2.5-inch SAS/SATA front drive backplanes and one 4 x 2.5-inch AnyBay rear drive backplane.

- [“Onboard connectors + 32i RAID/HBA adapter” on page 316](#)
- [“Onboard connectors + CFF 16i RAID/HBA adapter + CFF expander” on page 316](#)
- [“Onboard connectors + 8i/16i RAID/HBA adapter + CFF expander” on page 318](#)

## Onboard connectors + 32i RAID/HBA adapter

This section provides cable routing information for configuration (three 8 x 2.5-inch SAS/SATA front drive backplanes and one 4 x 2.5-inch AnyBay rear drive backplane) with onboard connectors and one 32i RAID/HBA adapter.

## Onboard connectors and 32i RAID/HBA adapter

Connections between connectors: **1** ↔ **1**, **2** ↔ **2**, **3** ↔ **3**, ... **n** ↔ **n**

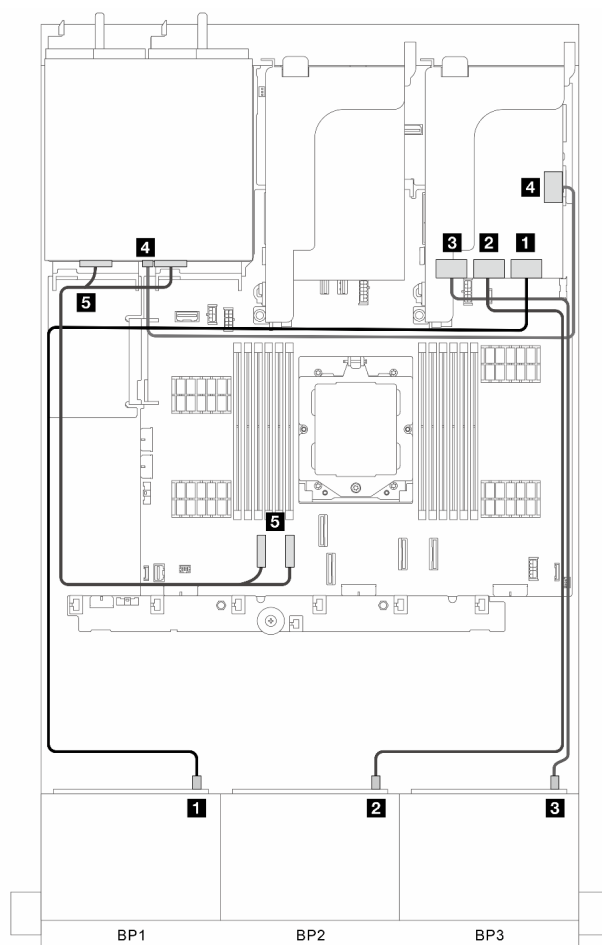


Figure 323. Signal cable routing

From	To
<b>1</b> BP 1: SAS	<b>1</b> 32i adapter: C0
<b>2</b> BP 2: SAS	<b>2</b> 32i adapter: C1
<b>3</b> BP 3: SAS	<b>3</b> 32i adapter: C2
<b>4</b> Rear backplane: SAS	<b>4</b> 32i adapter: C3
<b>5</b> Rear backplane: NVMe 0-1, 2-3	<b>5</b> Onboard: PCIe 1, 2

## Onboard connectors + CFF 16i RAID/HBA adapter + CFF expander

This section provides cable routing information for configuration (three 8 x 2.5-inch SAS/SATA front drive backplanes and one 4 x 2.5-inch AnyBay rear drive backplane) with onboard connectors, one CFF 16i RAID/HBA adapter and one CFF expander.

Onboard connectors, one CFF 16i RAID/HBA adapter and one CFF expander

Connections between connectors: 1 ↔ 1, 2 ↔ 2, 3 ↔ 3, ... n ↔ n

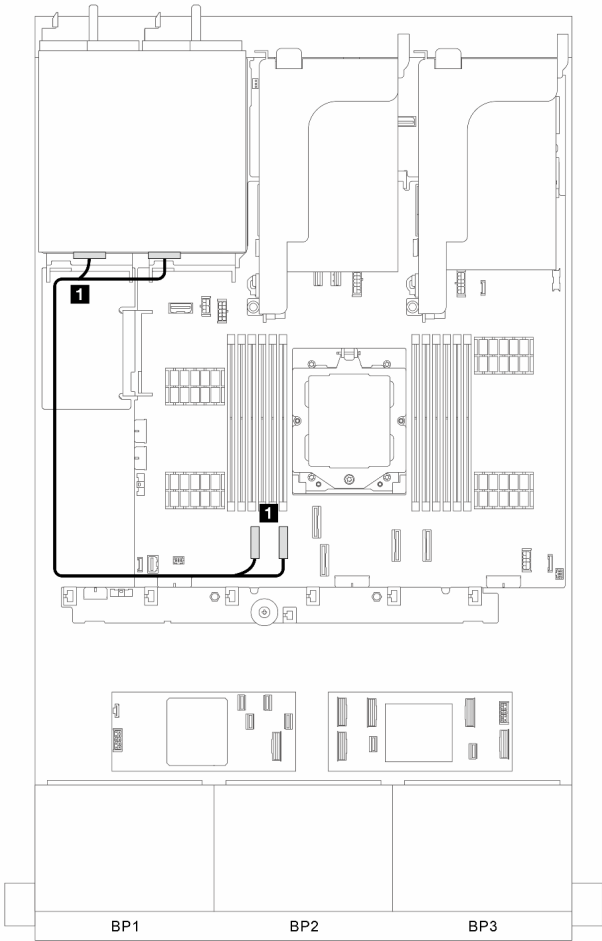


Figure 324. Signal cable routing for onboard connectors

From	To
1 Rear backplane: NVMe 0-1 and NVMe 2-3	1 Onboard: PCIe 1 and PCIe 2

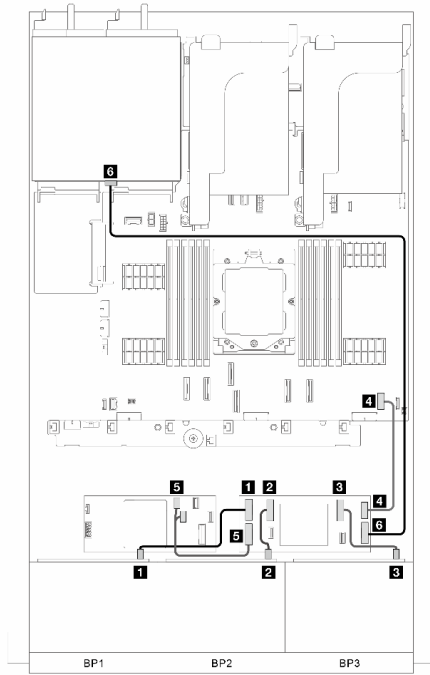


Figure 325. Signal cable routing for CFF expander

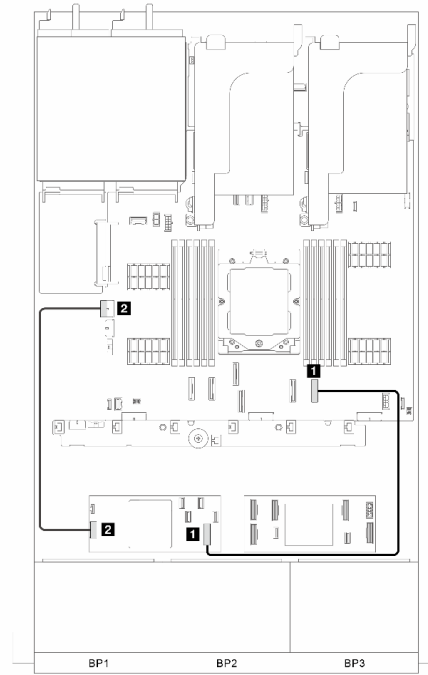


Figure 326. Signal cable routing for CFF adapter

From	To	From	To
<b>1</b> BP 1: SAS	<b>1</b> CFF expander: C0	<b>1</b> CFF adapter: INPUT	<b>1</b> Onboard: PCIe 8
<b>2</b> BP 2: SAS	<b>2</b> CFF expander: C1	<b>2</b> CFF adapter: PWR	<b>2</b> Onboard: CFF RAID PWR
<b>3</b> BP 3: SAS	<b>3</b> CFF expander: C2		
<b>4</b> Onboard: CFF EXP PWR	<b>4</b> CFF expander: PWR		
<b>5</b> CFF adapter: C0C1	<b>5</b> CFF expander: INPUT		
<b>6</b> Rear backplane: SAS	<b>6</b> CFF expander: C3		

### Onboard connectors + 8i/16i RAID/HBA adapter + CFF expander

This section provides cable routing information for configuration (three 8 x 2.5-inch SAS/SATA front drive backplanes and one 4 x 2.5-inch AnyBay rear drive backplane) with onboard connectors, one 8i/16i RAID/HBA adapter and one CFF expander.

### Onboard connectors, 8i/16i RAID/HBA adapter and CFF expander

Connections between connectors: **1** ↔ **1**, **2** ↔ **2**, **3** ↔ **3**, ... **n** ↔ **n**

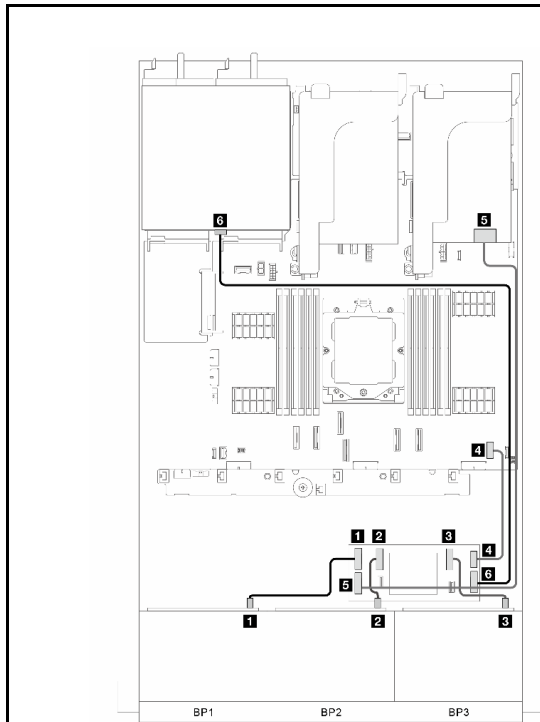


Figure 327. Signal cable routing part 1

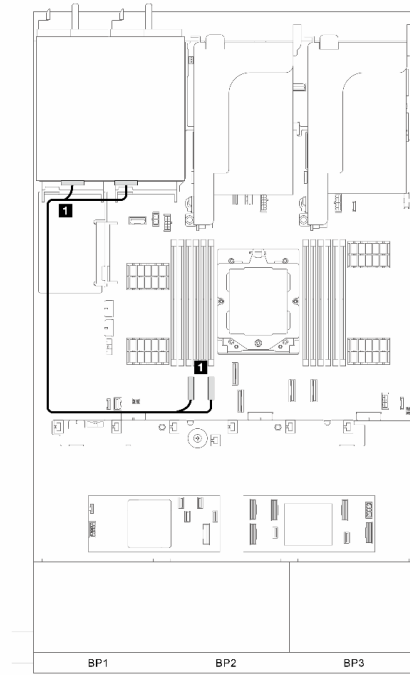


Figure 328. Signal cable routing part 2

From	To	From	To
<b>1</b> BP 1: SAS	<b>1</b> CFF expander: C0	<b>1</b> Rear backplane: NVMe 0-1, 2-3	<b>1</b> Onboard: PCIe 1, 2
<b>2</b> BP 2: SAS	<b>2</b> CFF expander: C1		
<b>3</b> BP 3: SAS	<b>3</b> CFF expander: C2		
<b>4</b> Onboard: CFF EXP PWR	<b>4</b> CFF expander: PWR		
<b>5</b> 8i/16i adapter: • Gen 4: C0 • Gen 3: C0C1	<b>5</b> CFF expander: INPUT		
<b>6</b> Rear backplane: SAS	<b>6</b> CFF expander: C3		

## Front + rear backplanes: three 8 x SAS/SATA + one 8 x 2.5 SAS/SATA

This section provides cable routing information for the server model with three 8 x 2.5-inch SAS/SATA front drive backplanes and one 8 x 2.5-inch SAS/SATA rear drive backplane.

- [“32i RAID/HBA adapter” on page 319](#)
- [“Two 16i RAID/HBA adapters” on page 320](#)
- [“CFF 16i RAID/HBA adapter + CFF expander” on page 321](#)
- [“8i/16i RAID/HBA adapter + CFF expander” on page 322](#)

### 32i RAID/HBA adapter

This section provides cable routing information for configuration (three 8 x 2.5-inch SAS/SATA front drive backplanes and one 8 x 2.5-inch SAS/SATA rear drive backplane) with one 32i RAID/HBA adapter.

### 32i RAID/HBA adapter

Connections between connectors: **1** ↔ **1**, **2** ↔ **2**, **3** ↔ **3**, ... **n** ↔ **n**

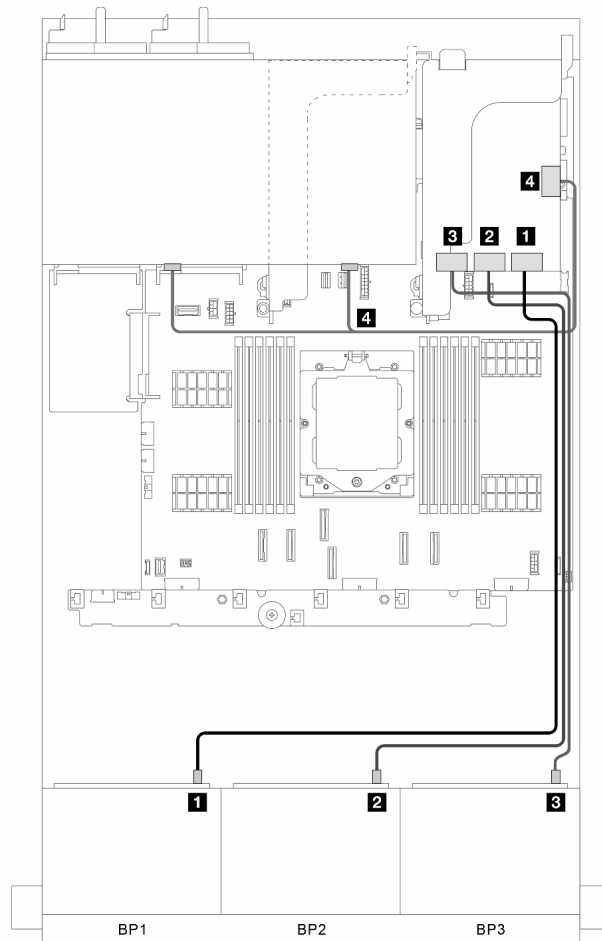


Figure 329. Signal cable routing

From	To
<b>1</b> BP 1: SAS	<b>1</b> 32i adapter: C0
<b>2</b> BP 2: SAS	<b>2</b> 32i adapter: C1
<b>3</b> BP 3: SAS	<b>3</b> 32i adapter: C2
<b>4</b> Rear backplane: SAS 0, SAS 1	<b>4</b> 32i adapter: C3

### Two 16i RAID/HBA adapters

This section provides cable routing information for configuration (three 8 x 2.5-inch SAS/SATA front drive backplanes and one 8 x 2.5-inch SAS/SATA rear drive backplane) with two 16i RAID/HBA adapters.

### Two 16i RAID/HBA adapters

Connections between connectors: **1** ↔ **1**, **2** ↔ **2**, **3** ↔ **3**, ... **n** ↔ **n**



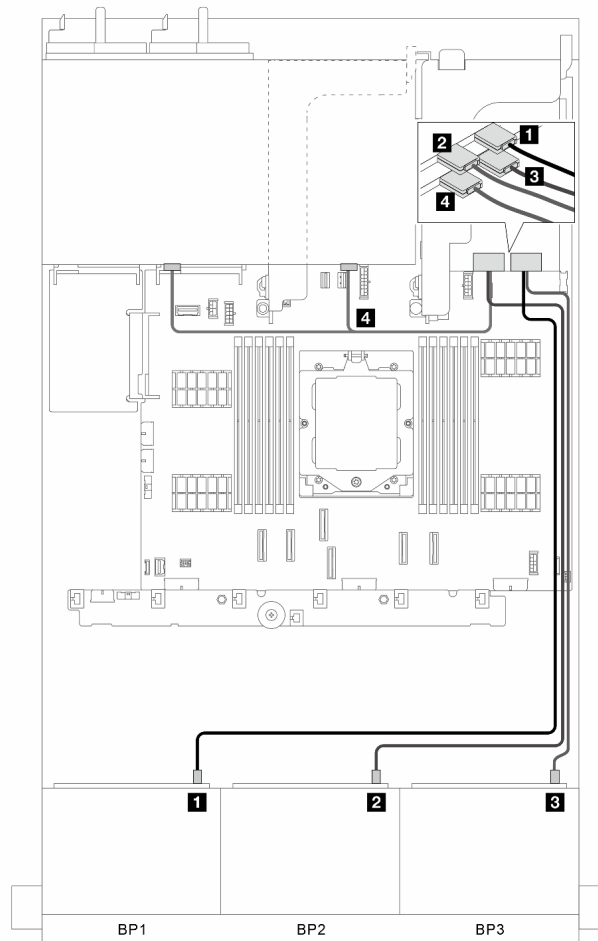


Figure 330. Signal cable routing

From	To
<b>1</b> BP 1: SAS	<b>1</b> 16i adapter: • Gen 4: C0 • Gen 3: C0C1
<b>2</b> BP 2: SAS	<b>2</b> 16i adapter: • Gen 4: C1 • Gen 3: C2C3
<b>3</b> BP 3: SAS	<b>3</b> 16i adapter: • Gen 4: C0 • Gen 3: C0C1
<b>4</b> Rear backplane: SAS 0, SAS 1	<b>4</b> 16i adapter: • Gen 4: C1 • Gen 3: C2C3

### CFF 16i RAID/HBA adapter + CFF expander

This section provides cable routing information for configuration (three 8 x 2.5-inch SAS/SATA front drive backplanes and one 8 x 2.5-inch SAS/SATA rear drive backplane) with one CFF 16i RAID/HBA adapter and one CFF expander.

### CFF 16i RAID/HBA adapter and CFF expander

Connections between connectors: **1** ↔ **1**, **2** ↔ **2**, **3** ↔ **3**, ... **n** ↔ **n**

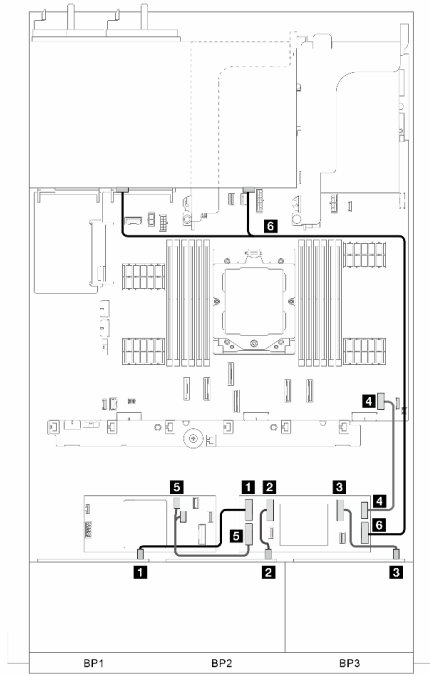


Figure 331. Signal cable routing part 1

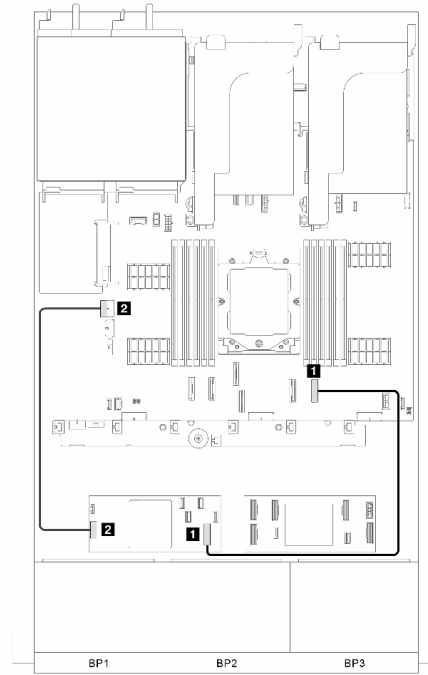


Figure 332. Signal cable routing part 2

From	To	From	To
<b>1</b> BP 1: SAS	<b>1</b> CFF expander: C0	<b>1</b> CFF adapter: INPUT	<b>1</b> Onboard: PCIe 8
<b>2</b> BP 2: SAS	<b>2</b> CFF expander: C1	<b>2</b> CFF adapter: PWR	<b>2</b> Onboard: CFF RAID PWR
<b>3</b> BP 3: SAS	<b>3</b> CFF expander: C2		
<b>4</b> Onboard: CFF EXP PWR	<b>4</b> CFF expander: PWR		
<b>5</b> CFF adapter: C0C1	<b>5</b> CFF expander: INPUT		
<b>6</b> Rear backplane: SAS 0, SAS 1	<b>6</b> CFF expander: C3		

### 8i/16i RAID/HBA adapter + CFF expander

This section provides cable routing information for configuration (three 8 x 2.5-inch SAS/SATA front drive backplanes and one 8 x 2.5-inch SAS/SATA rear drive backplane) with one 8i/16i RAID/HBA adapter and one CFF expander.

### 8i/16i RAID/HBA adapter and CFF expander

Connections between connectors: **1** ↔ **1**, **2** ↔ **2**, **3** ↔ **3**, ... **n** ↔ **n**

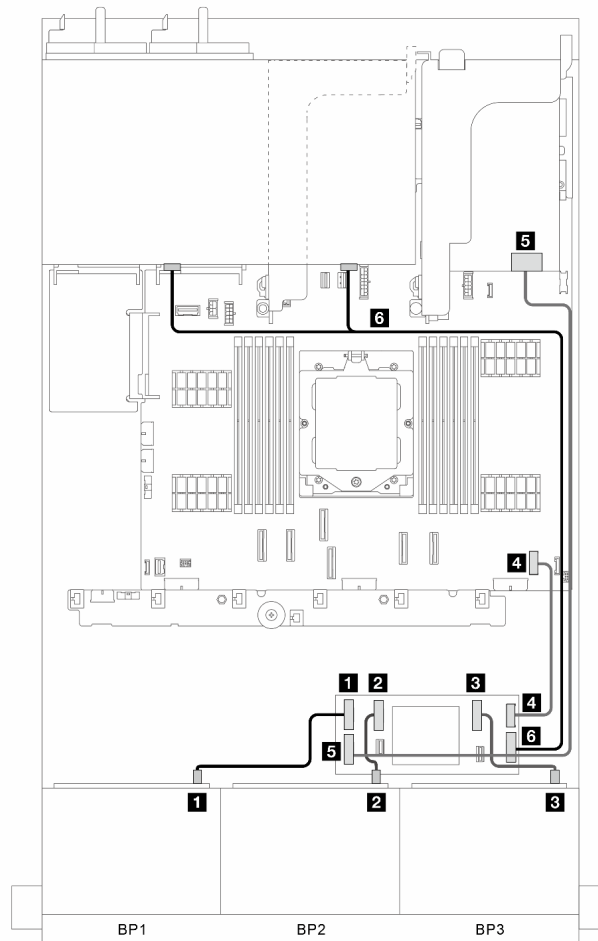


Figure 333. Signal cable routing

From	To
<b>1</b> BP 1: SAS	<b>1</b> CFF expander: C0
<b>2</b> BP 2: SAS	<b>2</b> CFF expander: C1
<b>3</b> BP 3: SAS	<b>3</b> CFF expander: C2
<b>4</b> Onboard: CFF EXP PWR	<b>4</b> CFF expander: PWR
<b>5</b> 8i/16i adapter: • Gen 4: C0 • Gen 3: C0C1	<b>5</b> CFF expander: INPUT
<b>6</b> Rear backplane: SAS 0,SAS 1	<b>6</b> CFF expander: C3

### Front + middle backplanes: three 8 x SAS/SATA + one 4x2.5 SAS/SATA

This section provides cable routing information for configuration (three 8 x 2.5-inch SAS/SATA front drive backplanes and one 4x 2.5-inch SAS/SATA middle drive backplane) with one 32i RAID/HBA adapter or two 16i RAID/HBA adapters.

#### 32i RAID/HBA adapter

Connections between connectors: **1** ↔ **1**, **2** ↔ **2**, **3** ↔ **3**, ... **n** ↔ **n**

**Note:** The illustration below uses one 32i RAID/HBA adapter as an example, and cable routing for using two 16i RAID/HBA adapters is similar.

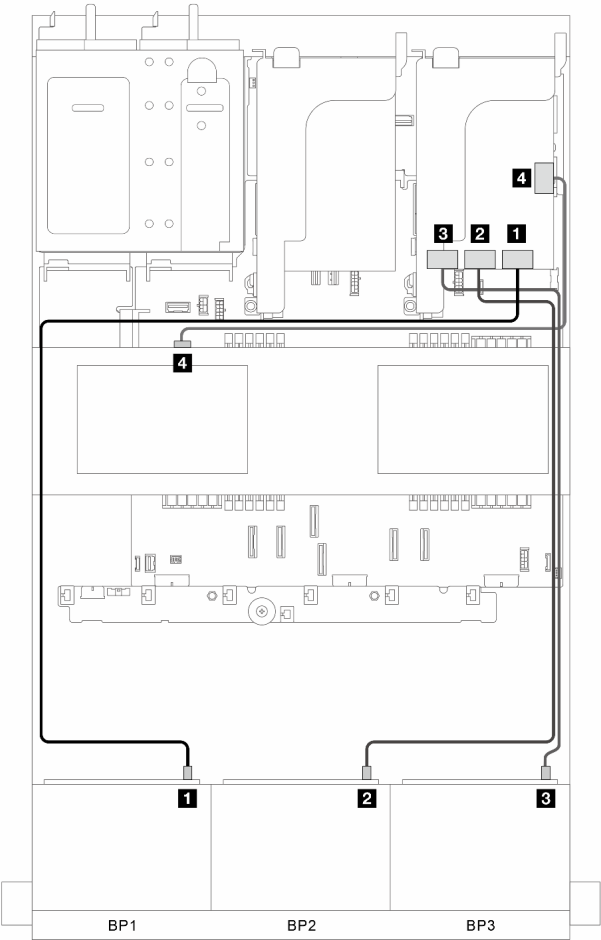


Figure 334. Signal cable routing

From	To
<b>1</b> BP 1: SAS	<b>1</b> <ul style="list-style-type: none"><li>• 32i adapter: C0</li><li>• Gen 3 16i adapter: C0C1</li><li>• Gen 4 16i adapter: C0</li></ul>
<b>2</b> BP 2: SAS	<b>2</b> <ul style="list-style-type: none"><li>• 32i adapter: C1</li><li>• Gen 3 16i adapter: C2C3</li><li>• Gen 4 16i adapter: C1</li></ul>

From	To
<b>3</b> BP 3: SAS	<b>3</b> <ul style="list-style-type: none"> <li>• 32i adapter: C2</li> <li>• Gen 3 16i adapter: C0C1</li> <li>• Gen 4 16i adapter: C0</li> </ul>
<b>4</b> Middle backplane: SAS	<b>4</b> <ul style="list-style-type: none"> <li>• 32i adapter: C3</li> <li>• Gen 3 16i adapter: C2C3</li> <li>• Gen 4 16i adapter: C1</li> </ul>

### Front + middle backplanes: three 8 x SAS/SATA + two 4x2.5 SAS/SATA

This section provides cable routing information for configuration (three 8 x 2.5-inch SAS/SATA front drive backplanes and two 4 x 2.5-inch SAS/SATA middle drive backplanes) with one 32i RAID/HBA adapter or two 16i RAID/HBA adapters.

#### 32i RAID/HBA adapter

Connections between connectors: **1** ↔ **1**, **2** ↔ **2**, **3** ↔ **3**, ... **n** ↔ **n**

**Note:** The illustration below uses one 32i RAID/HBA adapter as an example, and cable routing for using two 16i RAID/HBA adapters is similar.

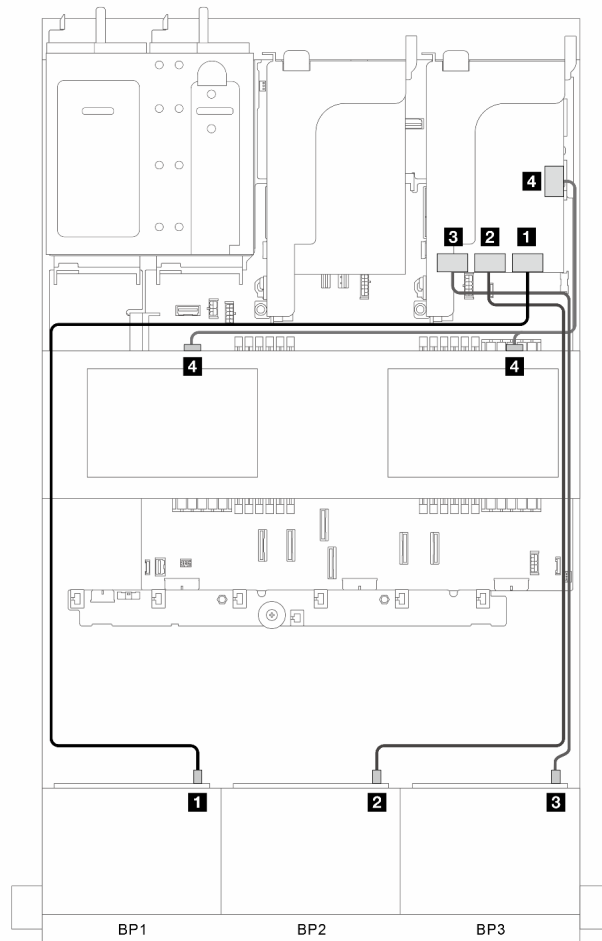


Figure 335. Signal cable routing

From	To
<b>1</b> BP 1: SAS	<b>1</b> <ul style="list-style-type: none"> <li>• 32i adapter: C0</li> <li>• Gen 3 16i adapter: C0C1</li> <li>• Gen 4 16i adapter: C0</li> </ul>
<b>2</b> BP 2: SAS	<b>2</b> <ul style="list-style-type: none"> <li>• 32i adapter: C1</li> <li>• Gen 3 16i adapter: C2C3</li> <li>• Gen 4 16i adapter: C1</li> </ul>
<b>3</b> BP 3: SAS	<b>3</b> <ul style="list-style-type: none"> <li>• 32i adapter: C2</li> <li>• Gen 3 16i adapter: C0C1</li> <li>• Gen 4 16i adapter: C0</li> </ul>
<b>4</b> Middle backplanes: SAS	<b>4</b> <ul style="list-style-type: none"> <li>• 32i adapter: C3</li> <li>• Gen 3 16i adapter: C2C3</li> <li>• Gen 4 16i adapter: C1</li> </ul>

## Front + middle + rear backplanes: three 8 x SAS/SATA + two 4 x 2.5 SAS/SATA + one 4 x 2.5 SAS/SATA

This section provides cable routing information for the server model with three 8 x 2.5-inch SAS/SATA front drive backplanes, two 4 x 2.5-inch SAS/SATA middle drive backplanes and one 4 x 2.5-inch SAS/SATA rear drive backplane.

- “32i and 8i RAID/HBA adapters” on page 327
- “CFF 8i/16i RAID/HBA adapter + CFF expander” on page 328
- “8i/16i RAID/HBA adapter + CFF expander” on page 328

### 32i and 8i RAID/HBA adapters

This section provides cable routing information for configuration (three 8 x 2.5-inch SAS/SATA front drive backplanes, two 4 x 2.5-inch SAS/SATA middle drive backplanes and one 4 x 2.5-inch SAS/SATA rear drive backplane) with one 32i RAID/HBA adapter and one 8i RAID/HBA adapter.

### 32i and 8i RAID/HBA adapters

Connections between connectors: **1** ↔ **1**, **2** ↔ **2**, **3** ↔ **3**, ... **n** ↔ **n**

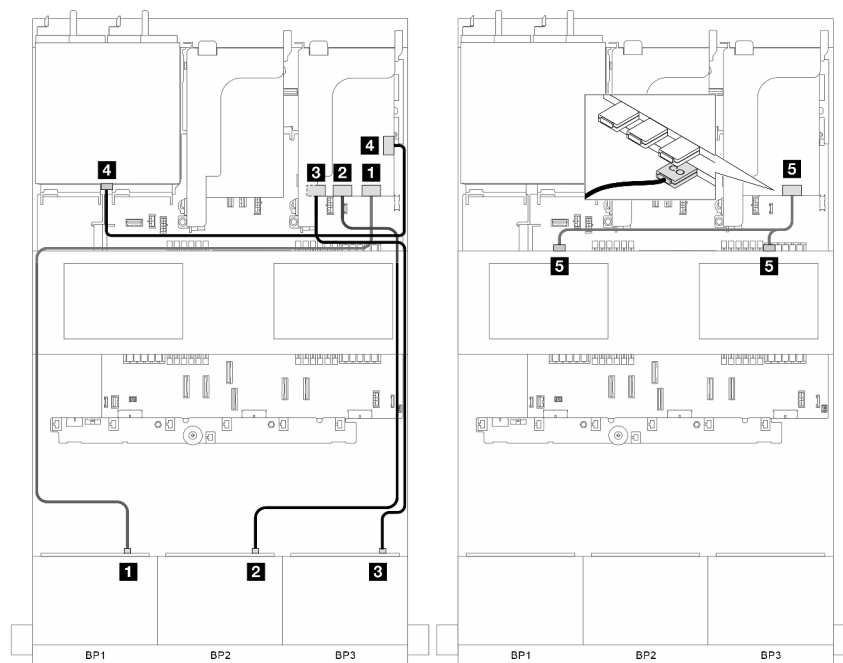


Figure 336. Signal cable routing

From	To
<b>1</b> BP 1: SAS	<b>1</b> 32i adapter: C0
<b>2</b> BP 2: SAS	<b>2</b> 32i adapter: C1
<b>3</b> BP 3: SAS	<b>3</b> 32i adapter: C2
<b>4</b> Rear backplane: SAS	<b>4</b> 32i adapter: C3
<b>5</b> Middle backplanes: SAS	<b>5</b> 8i adapter: C0

### CFF 8i/16i RAID/HBA adapter + CFF expander

This section provides cable routing information for configuration (three 8 x 2.5-inch SAS/SATA front drive backplanes, two 4 x 2.5-inch SAS/SATA middle drive backplanes and one 4 x 2.5-inch SAS/SATA rear drive backplane) with one CFF 8i/16i RAID/HBA adapter and one CFF expander.

### CFF 8i/16i RAID/HBA adapter and CFF expander

Connections between connectors: **1** ↔ **1**, **2** ↔ **2**, **3** ↔ **3**, ... **n** ↔ **n**

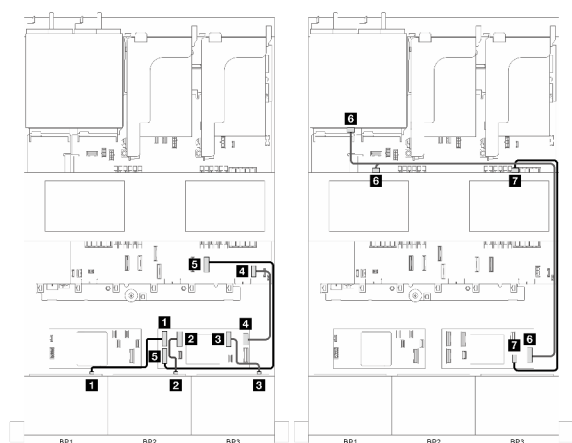


Figure 337. Signal cable routing part 1

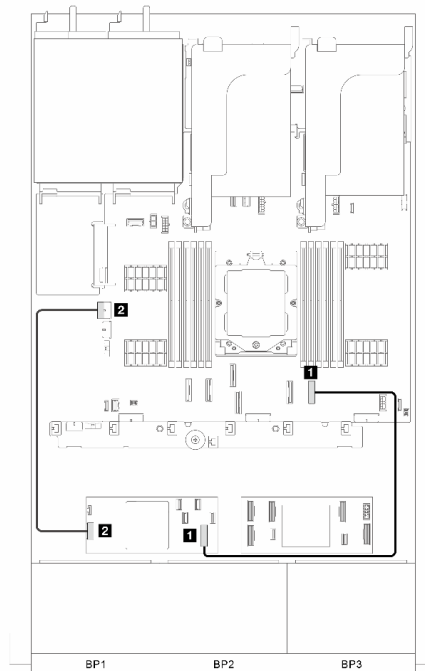


Figure 338. Signal cable routing part 2

From	To	From	To
<b>1</b> BP 1: SAS	<b>1</b> CFF expander: C0	<b>1</b> CFF adapter: INPUT	<b>1</b> Onboard: PCIe 8
<b>2</b> BP 2: SAS	<b>2</b> CFF expander: C1	<b>2</b> CFF adapter: PWR	<b>2</b> Onboard: CFF RAID PWR
<b>3</b> BP 3: SAS	<b>3</b> CFF expander: C2		
<b>4</b> Onboard: CFF EXP PWR	<b>4</b> CFF expander: PWR		
<b>5</b> Onboard: PCIe 8	<b>5</b> CFF expander: INPUT		
<b>6</b> BP 4 and BP 5: SAS	<b>6</b> CFF expander: C3		
<b>7</b> BP 6: SAS	<b>7</b> CFF expander: C4		

### 8i/16i RAID/HBA adapter + CFF expander

This section provides cable routing information for configuration (three 8 x 2.5-inch SAS/SATA front drive backplanes, two 4 x 2.5-inch SAS/SATA middle drive backplanes and one 4 x 2.5-inch SAS/SATA rear drive backplane) with one 8i/16i RAID/HBA adapter and one CFF expander.

### 8i/16i RAID/HBA adapter and CFF expander

Connections between connectors: **1** ↔ **1**, **2** ↔ **2**, **3** ↔ **3**, ... **n** ↔ **n**



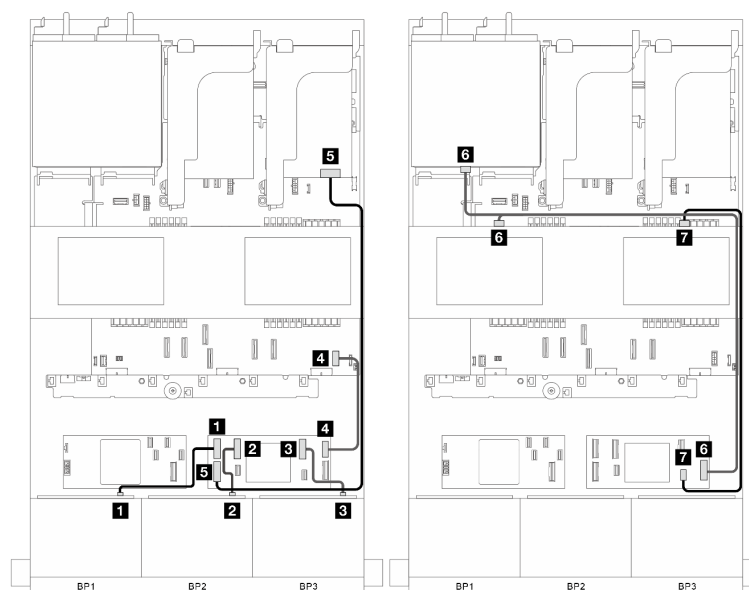


Figure 339. Signal cable routing

From	To
<b>1</b> BP 1: SAS	<b>1</b> CFF expander: C0
<b>2</b> BP 2: SAS	<b>2</b> CFF expander: C1
<b>3</b> BP 3: SAS	<b>3</b> CFF expander: C2
<b>4</b> Onboard: CFF EXP PWR	<b>4</b> CFF expander: PWR
<b>5</b> 8i/16i adapter: • Gen 4: C0 • Gen 3: C0C1	<b>5</b> CFF expander: INPUT
<b>6</b> BP 4 and BP 5: SAS	<b>6</b> CFF expander: C3
<b>7</b> BP 6: SAS	<b>7</b> CFF expander: C4

## Front + middle + rear backplanes: three 8 x SAS/SATA + two 4 x 2.5 SAS/SATA + one 8 x 2.5 SAS/SATA

This section provides cable routing information for the server model with three 8 x 2.5-inch SAS/SATA front drive backplanes, two 4 x 2.5-inch SAS/SATA middle drive backplanes and one 8 x 2.5-inch SAS/SATA rear drive backplane.

- [“CFF 16i RAID adapter + CFF expander” on page 329](#)
- [“16i RAID adapter + CFF expander” on page 330](#)

### CFF 16i RAID adapter + CFF expander

This section provides cable routing information for configuration (three 8 x 2.5-inch SAS/SATA front drive backplanes, two 4 x 2.5-inch SAS/SATA middle drive backplanes and one 8 x 2.5-inch SAS/SATA rear drive backplane) with one CFF 16i RAID adapter and one CFF expander.

### CFF 16i RAID adapter and CFF expander

Connections between connectors: **1** ↔ **1**, **2** ↔ **2**, **3** ↔ **3**, ... **n** ↔ **n**



Figure 340. Signal cable routing part 1

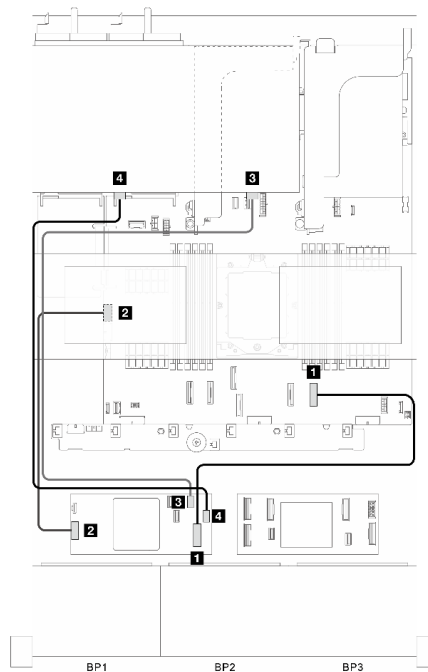


Figure 341. Signal cable routing part 2

From	To	From	To
<b>1</b> BP 1: SAS	<b>1</b> CFF expander: C0	<b>1</b> CFF adapter: INPUT	<b>1</b> Onboard: PCIe 8
<b>2</b> BP 2: SAS	<b>2</b> CFF expander: C1	<b>2</b> CFF adapter: PWR	<b>2</b> Onboard: CFF RAID PWR
<b>3</b> BP 3: SAS	<b>3</b> CFF expander: C2	<b>3</b> BP 4: SAS 0	<b>3</b> CFF adapter: C2
<b>4</b> Onboard: CFF EXP PWR	<b>4</b> CFF expander: PWR	<b>4</b> BP 4: SAS 1	<b>4</b> CFF adapter: C3
<b>5</b> CFF adapter: C0, C1	<b>5</b> CFF expander: INPUT		
<b>6</b> BP 5 and BP 6: SAS	<b>6</b> CFF expander: C3		

### 16i RAID adapter + CFF expander

This section provides cable routing information for configuration three (8 x 2.5-inch SAS/SATA front drive backplanes, two 4 x 2.5-inch SAS/SATA middle drive backplanes and one 8 x 2.5-inch SAS/SATA rear drive backplane) with one 16i RAID adapter and one CFF expander.

### 16i RAID adapter and CFF expander

Connections between connectors: **1** ↔ **1**, **2** ↔ **2**, **3** ↔ **3**, ... **n** ↔ **n**



Figure 342. Signal cable routing

From	To
<b>1</b> BP 1: SAS	<b>1</b> CFF expander: C0
<b>2</b> BP 2: SAS	<b>2</b> CFF expander: C1
<b>3</b> BP 3: SAS	<b>3</b> CFF expander: C2
<b>4</b> Onboard: CFF EXP PWR	<b>4</b> CFF expander: PWR
<b>5</b> 16i adapter: • Gen 4: C0 • Gen 3: C0C1	<b>5</b> CFF expander: INPUT
<b>6</b> BP 5 and BP 6: SAS	<b>6</b> CFF expander: C3
<b>7</b> BP 4: SAS 0, SAS 1	<b>7</b> 16i adapter: • Gen 4: C1 • Gen 3: C2C3

## Three 8 x AnyBay backplanes

This section provides cable routing information for the server model with three 8 x 2.5-inch AnyBay front drive backplanes.

To connect power cables for the front backplane(s), refer to [“Backplanes: server models with 2.5-inch front drive bays” on page 273](#).

To connect signal cables for the backplane(s), refer to the following cable routing scenarios depending on your server configuration.

- [“Front backplanes: three 8 x AnyBay” on page 332](#)
- [“Front + middle backplanes: three 8 x AnyBay + two 4 x 2.5 NVMe” on page 336](#)

### Front backplanes: three 8 x AnyBay

This section provides cable routing information for the server model with three 8 x 2.5-inch AnyBay front drive backplanes.

- [“16i and 8i RAID adapters \(support Tri-mode\)” on page 332](#)
- [“Three 8i RAID adapters \(support Tri-mode\)” on page 333](#)
- [“Onboard connectors + three Retimer cards” on page 334](#)
- [“Onboard connectors + three Retimer cards + 8i RAID/HBA adapter” on page 335](#)

#### 16i and 8i RAID adapters (support Tri-mode)

This section provides cable routing information for configuration (three 8 x 2.5-inch AnyBay front drive backplanes) with one 16i and one 8i RAID adapters.

#### 16i and 8i RAID adapters

Connections between connectors: **1 ↔ 1, 2 ↔ 2, 3 ↔ 3, ... n ↔ n**

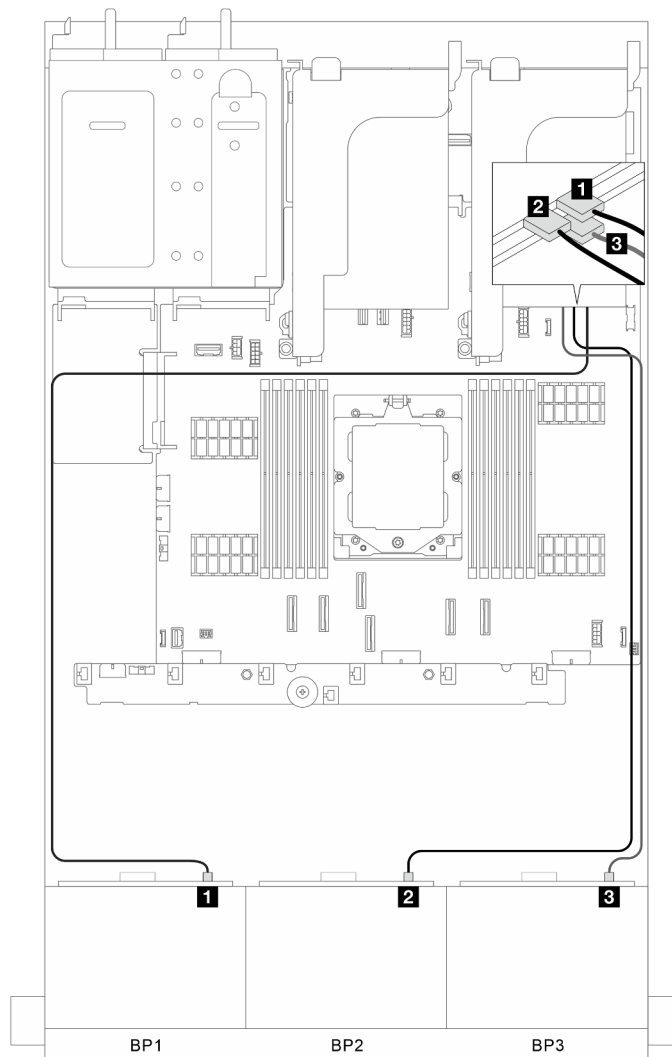


Figure 343. Signal cable routing

From	To
<b>1</b> BP 1: SAS	<b>1</b> 16i adapter: C0
<b>2</b> BP 2: SAS	<b>2</b> 16i adapter: C1
<b>3</b> BP 3: SAS	<b>3</b> 8i adapter: C0

### Three 8i RAID adapters (support Tri-mode)

This section provides cable routing information for configuration (three 8 x 2.5-inch AnyBay front drive backplanes) with three 8i RAID adapters.

#### Three 8i RAID adapters

Connections between connectors: **1** ↔ **1**, **2** ↔ **2**, **3** ↔ **3**, ... **n** ↔ **n**

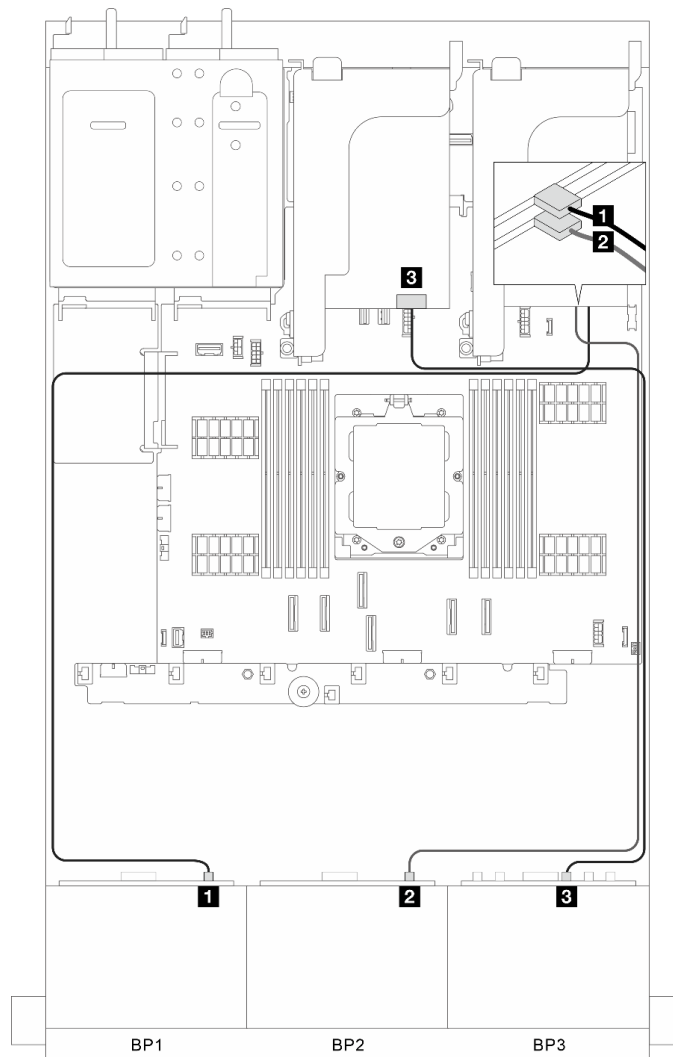


Figure 344. Signal cable routing

From	To
<b>1</b> BP 1: SAS	<b>1</b> 8i adapter: C0
<b>2</b> BP 2: SAS	<b>2</b> 8i adapter: C0
<b>3</b> BP 3: SAS	<b>3</b> 8i adapter: C0

### Onboard connectors + three Retimer cards

This section provides cable routing information for configuration (three 8 x 2.5-inch AnyBay front drive backplanes) with onboard connectors and three retimer cards.

### Onboard connectors and three retimer cards

Connections between connectors: **1** ↔ **1**, **2** ↔ **2**, **3** ↔ **3**, ... **n** ↔ **n**

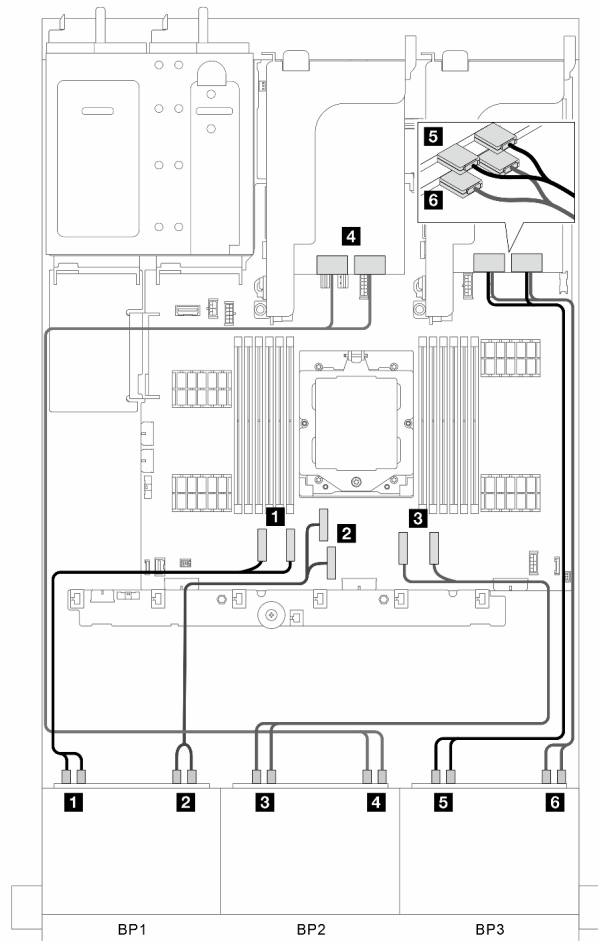


Figure 345. Signal cable routing

From	To
<b>1</b> BP 1: NVMe 0-1, 2-3	<b>1</b> Onbard: PCIe 1, 2
<b>2</b> BP 1: NVMe 4-5, 6-7	<b>2</b> Onbard: PCIe 3, 4
<b>3</b> BP 2: NVMe 0-1, 2-3	<b>3</b> Onbard: PCIe 7, 8
<b>4</b> BP 2: NVMe 4-5, 6-7	<b>4</b> Retimer card: C0C1 (slot 4)
<b>5</b> BP 3: NVMe 0-1, 2-3	<b>5</b> Retimer card: C0C1 (slot 1)
<b>6</b> BP 3: NVMe 4-5, 6-7	<b>6</b> Retimer card: C0C1 (slot 2)

#### Onboard connectors + three Retimer cards + 8i RAID/HBA adapter

This section provides cable routing information for configuration (three 8 x 2.5-inch AnyBay front drive backplanes) with onboard connectors, three retimer cards and one 8i RAID/HBA adapter.

#### Onboard connectors, three Retimer cards and one 8i RAID/HBA adapter

Connections between connectors: **1** ↔ **1**, **2** ↔ **2**, **3** ↔ **3**, ... **n** ↔ **n**

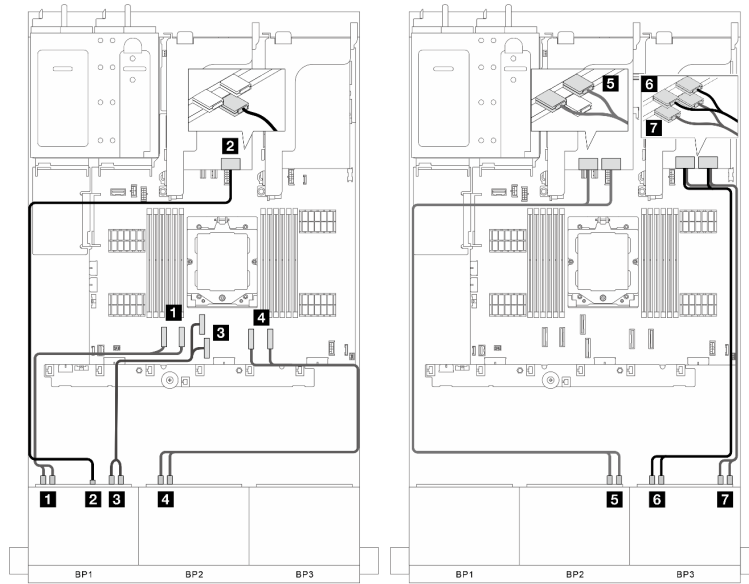


Figure 346. Signal cable routing

From	To
<b>1</b> BP 1: NVMe 0-1, 2-3	<b>1</b> Onbard: PCIe 1, 2
<b>2</b> BP 1: SAS	<b>2</b> 8i adapter: • Gen 4: C0 • Gen 3: C0C1
<b>3</b> BP 1: NVMe 4-5, 6-7	<b>3</b> Onbard: PCIe 3, 4
<b>4</b> BP 2: NVMe 0-1, 2-3	<b>4</b> Onbard: PCIe 7, 8
<b>5</b> BP 2: NVMe 4-5, 6-7	<b>5</b> Retimer card: C0C1 (slot 4)
<b>6</b> BP 3: NVMe 0-1, 2-3	<b>6</b> Retimer card: C0C1 (slot 1)
<b>7</b> BP 3: NVMe 4-5, 6-7	<b>7</b> Retimer card: C0C1 (slot 2)

## Front + middle backplanes: three 8 x AnyBay + two 4 x 2.5 NVMe

This section provides cable routing information for configuration (three 8 x 2.5-inch AnyBay front drive backplanes and two 4 x 2.5-inch NVMe middle drive backplanes) with one retimer card and two switch cards.

### One retimer card and two switch cards

Connections between connectors: **1** ↔ **1**, **2** ↔ **2**, **3** ↔ **3**, ... **n** ↔ **n**



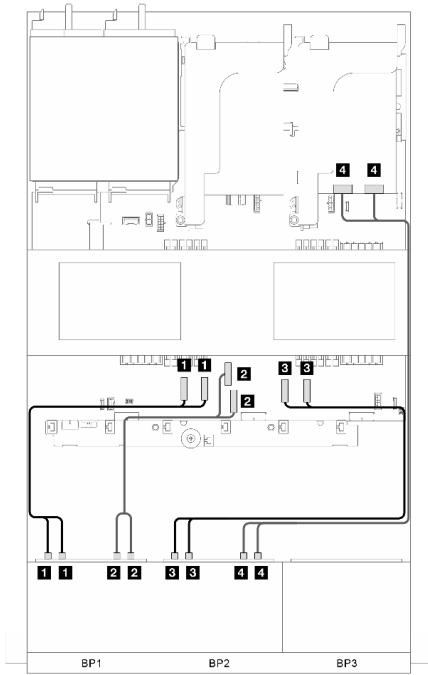


Figure 347. Signal cable routing part 1

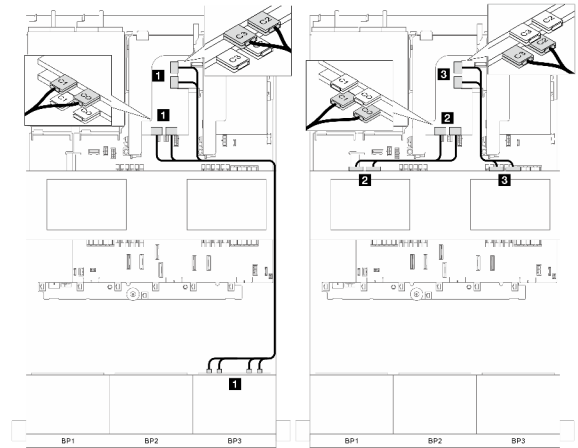


Figure 348. Signal cable routing part 2

From	To	From	From
<b>1</b> BP 1: NVMe 0-1, 2-3	<b>1</b> Onboard: PCIe 1, 2	<b>1</b> BP 3: NVMe 0-1, 2-3, 4-5, 6-7	<b>1</b> Switch card: C0, C1, C2, C3 (slot 4)
<b>2</b> BP 1: NVMe 4-5, 6-7	<b>2</b> Onboard: PCIe 3, 4	<b>2</b> BP 5: NVMe 0-1, 2-3	<b>2</b> Switch card: C0C1 (slot 5)
<b>3</b> BP 2: NVMe 0-1, 2-3	<b>2</b> Onboard: PCIe 7, 8	<b>3</b> BP 6: NVMe 0-1, 2-3	<b>3</b> Switch card: C2C3 (slot 5)
<b>4</b> BP 2: NVMe 4-5, 6-7	<b>4</b> Retimer card: C0C1		

## One 24 x2.5-inch SAS/SATA expander backplane

This section provides cable routing information for the server model with one 24 x2.5-inch SAS/SATA expander front drive backplane.

To connect power cables for the front backplane(s), refer to [“Backplanes: server models with 2.5-inch front drive bays” on page 273](#).

To connect signal cables for the backplane(s), refer to the following cable routing scenarios depending on your server configuration.

- [“Front backplane: One 24 x2.5 SAS/SATA expander” on page 338](#)
- [“Front + rear backplanes: One 24 x2.5 SAS/SATA expander + one 4 x2.5 SAS/SATA” on page 339](#)
- [“Front + rear backplanes: One 24 x 2.5 SAS/SATA expander + one 4 x 2.5 AnyBay” on page 340](#)
- [“Front + rear backplanes: One 24 x2.5 SAS/SATA expander + one 8x2.5 SAS/SATA” on page 341](#)

### Front backplane: One 24 x2.5 SAS/SATA expander

This section provides cable routing information for configuration (one 24 x2.5-inch SAS/SATA expander front drive backplane) with one 8i RAID/HBA adapter.

#### 8i RAID/HBA adapter

Connections between connectors: **1** ↔ **1**, **2** ↔ **2**, **3** ↔ **3**, ... **n** ↔ **n**

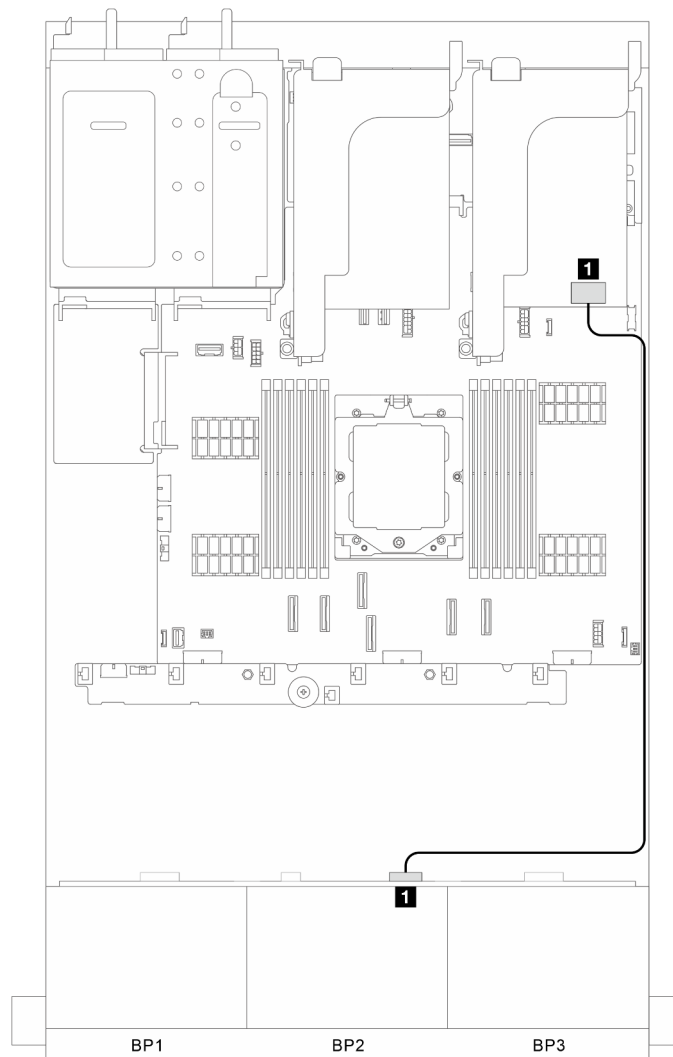


Figure 349. Signal cable routing

From	To
1 Front backplane: SAS 0	1 8i adapter: <ul style="list-style-type: none"> <li>• Gen 4: C0</li> <li>• Gen 3: C0C1</li> </ul>

### Front + rear backplanes: One 24 x2.5 SAS/SATA expander + one 4 x2.5 SAS/SATA

This section provides cable routing information for configuration (one 24 x2.5-inch SAS/SATA expander front drive backplane and one 4 x2.5-inch SAS/SATA rear drive backplane) with one 8i RAID/HBA adapter.

#### 8i RAID/HBA adapter

Connections between connectors: 1 ↔ 1, 2 ↔ 2, 3 ↔ 3, ... n ↔ n

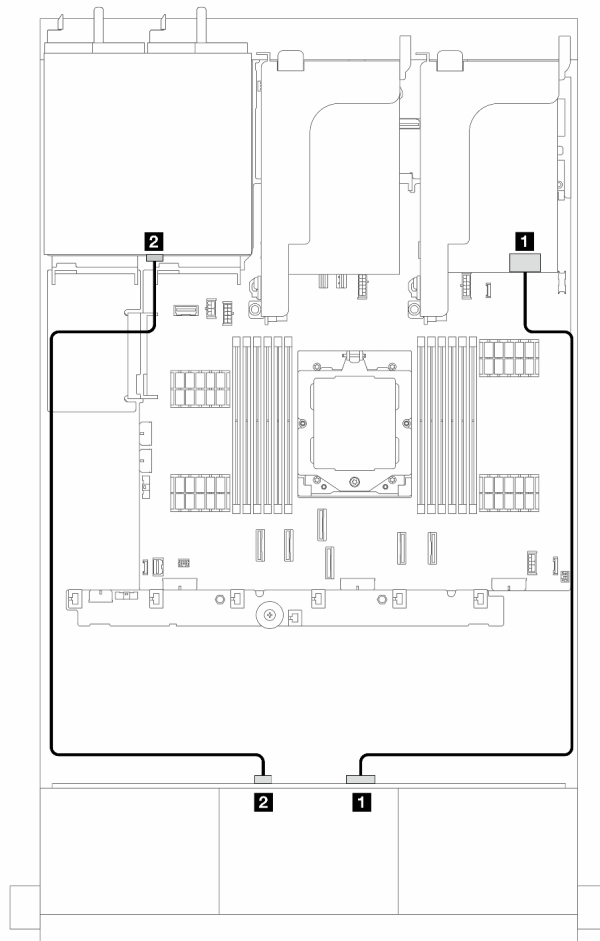


Figure 350. Signal cable routing

From	To
<b>1</b> Front backplane: SAS 0	<b>1</b> 8i adapter: <ul style="list-style-type: none"> <li>• Gen 4: C0</li> <li>• Gen 3: C0C1</li> </ul>
<b>2</b> Front backplane: SAS 1	<b>2</b> Rear backplane: SAS

### Front + rear backplanes: One 24 x 2.5 SAS/SATA expander + one 4 x 2.5 AnyBay

This section provides cable routing information for configuration (one 24 x 2.5-inch SAS/SATA expander front drive backplane and one 4 x 2.5-inch AnyBay rear drive backplane) with one 8i RAID/HBA adapter.

#### 8i RAID/HBA adapter

Connections between connectors: **1** ↔ **1**, **2** ↔ **2**, **3** ↔ **3**, ... **n** ↔ **n**

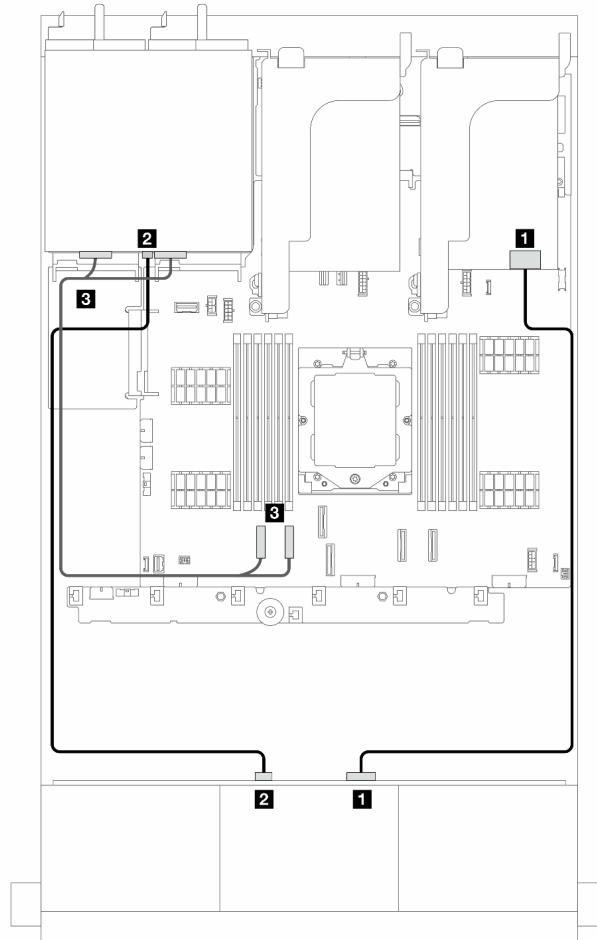


Figure 351. Signal cable routing

From	To
<b>1</b> Front backplane: SAS 0	<b>1</b> 8i adapter: <ul style="list-style-type: none"> <li>• Gen 4: C0</li> <li>• Cen 3: C0C1</li> </ul>
<b>2</b> Front backplane: SAS 1	<b>2</b> Rear backplane: SAS
<b>3</b> Onboard: PCIe 7, 8	<b>3</b> Rear backplane: NVMe 0-1, 2-3

### Front + rear backplanes: One 24 x2.5 SAS/SATA expander + one 8x2.5 SAS/SATA

This section provides cable routing information for configuration (one 24 x2.5-inch SAS/SATA expander front drive backplane and one 8 x2.5-inch SAS/SATA rear drive backplane) with one 16i RAID/HBA adapter.

#### 16i RAID/HBA adapter

Connections between connectors: **1** ↔ **1**, **2** ↔ **2**, **3** ↔ **3**, ... **n** ↔ **n**

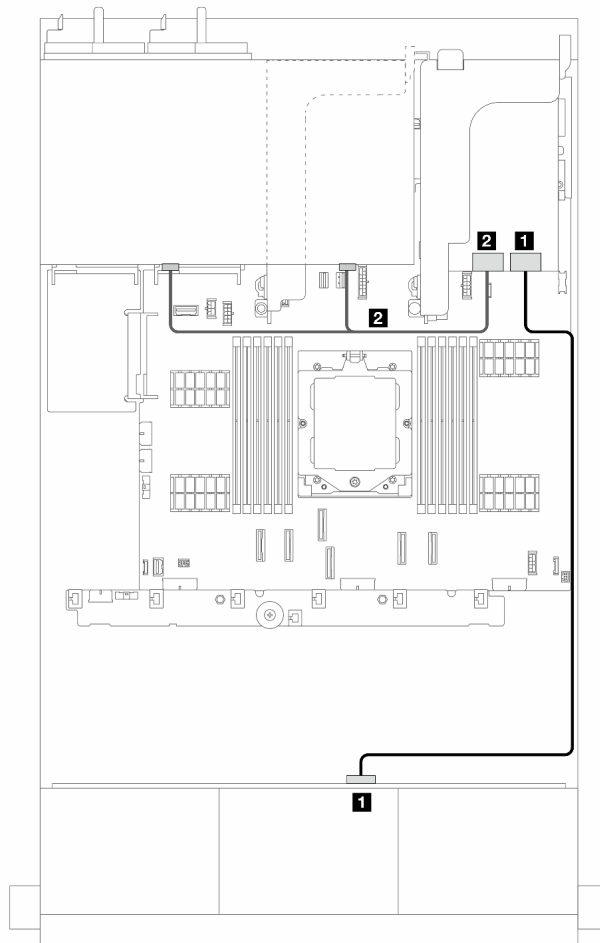


Figure 352. Signal cable routing

From	To
<b>1</b> Front backplane: SAS 0	<b>1</b> 16i adapter: <ul style="list-style-type: none"> <li>• Gen 4: C0</li> <li>• Cen 3: C0C1</li> </ul>
<b>2</b> Rear backplane: SAS 0 and SAS 1	<b>2</b> 16i adapter: <ul style="list-style-type: none"> <li>• Gen 4: C1</li> <li>• Cen 3: C2C3</li> </ul>

## Backplanes: server models with 3.5-inch front drive bays

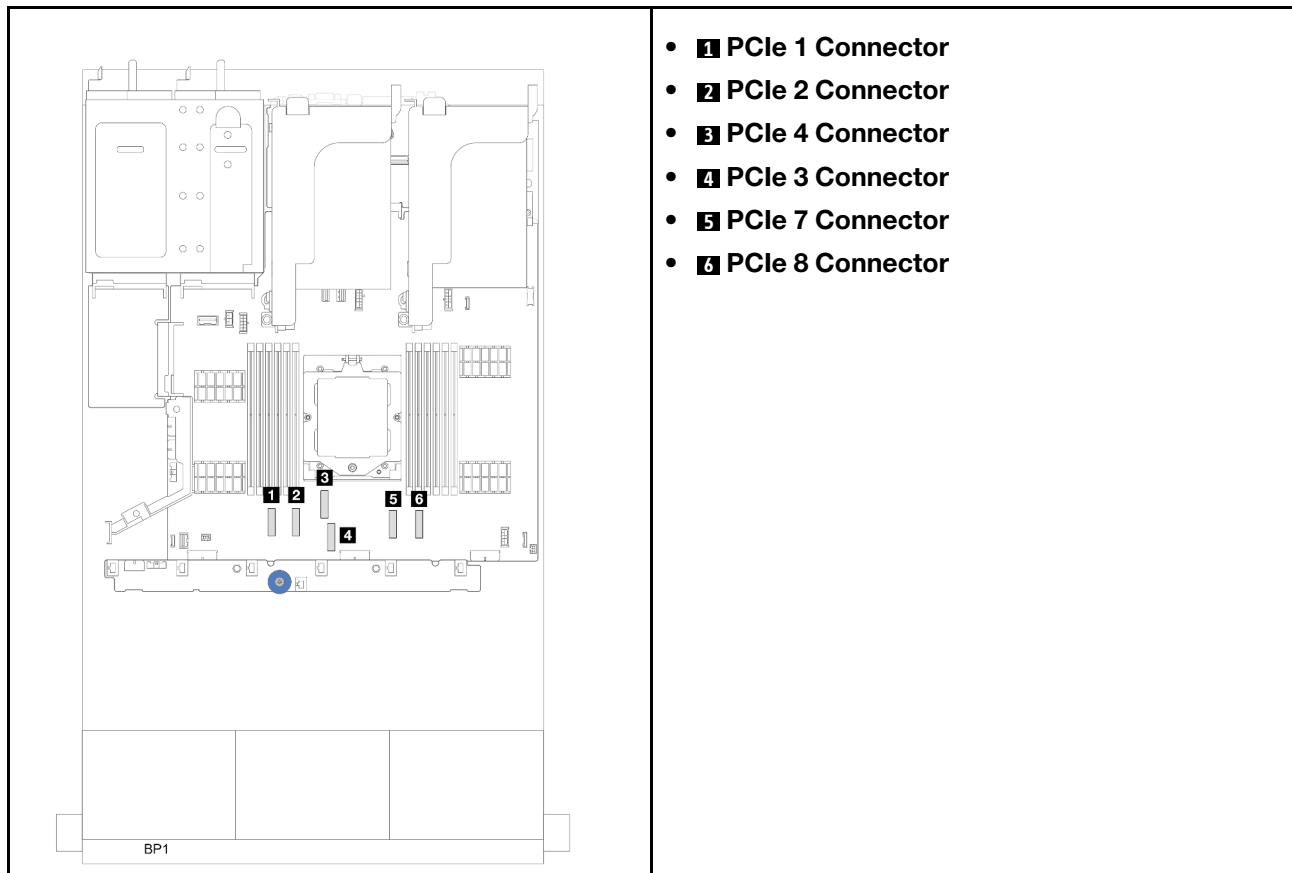
This section provides backplane cable connection information for server models with 3.5-inch front drive bays.

### Before you start

Ensure below parts are removed before starting cable routing for front backplanes.

- Top cover (see [“Remove the top cover” on page 228](#))
- Air baffle (see [“Remove the air baffle” on page 23](#))
- Fan cage (see [“Remove the system fan cage” on page 221](#))

**Notes:** For the server with a performance heat sink (T-shape), remove the heat sink first before disconnecting or connecting the cables which connect to PCIe 1, PCIe 2, PCIe 3, PCIe 4, PCIe 7, or PCIe 8 connectors (see the table below). After disconnecting or connecting the cables, install the heat sink back to the server. See [“Remove a heat sink” on page 147](#) and [“Install a heat sink” on page 152](#)



### Power cable connections

For the 3.5-inch drive bay chassis, the following backplanes are supported and connect the power cables for the supported drive backplanes as illustrated.

Table 6. Supported backplanes

Front drive backplane	Middle drive backplane	Rear drive backplane
<ul style="list-style-type: none"> <li>8 x 3.5-inch SAS/SATA backplane</li> <li>12 x 3.5-inch SAS/SATA backplane</li> <li>12 x 3.5-inch AnyBay backplane</li> <li>12 x 3.5-inch SAS/SATA expander backplane</li> </ul>	<ul style="list-style-type: none"> <li>4 x 2.5-inch SAS/SATA backplane</li> <li>4 x 2.5-inch NVMe backplane</li> <li>4 x 2.5-inch AnyBay backplane</li> <li>4 x 3.5-inch SAS/SATA backplane</li> </ul>	<ul style="list-style-type: none"> <li>2 x 3.5-inch SAS/SATA backplane</li> <li>4 x 3.5-inch SAS/SATA backplane</li> <li>4 x 2.5-inch AnyBay backplane</li> </ul>

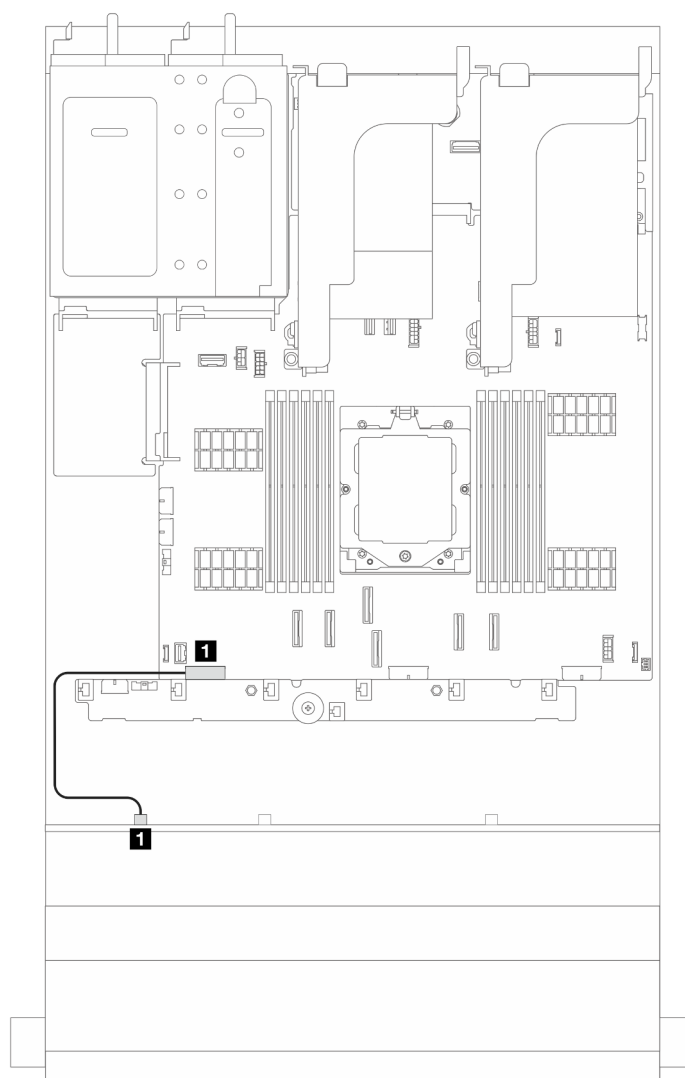


Figure 353. Power cable routing for the 8 x 3.5-inch SAS/SATA drive backplane

From	To
<b>1</b> Power connector on the backplane	<b>1</b> Backplane 1 power connector on the system board assembly



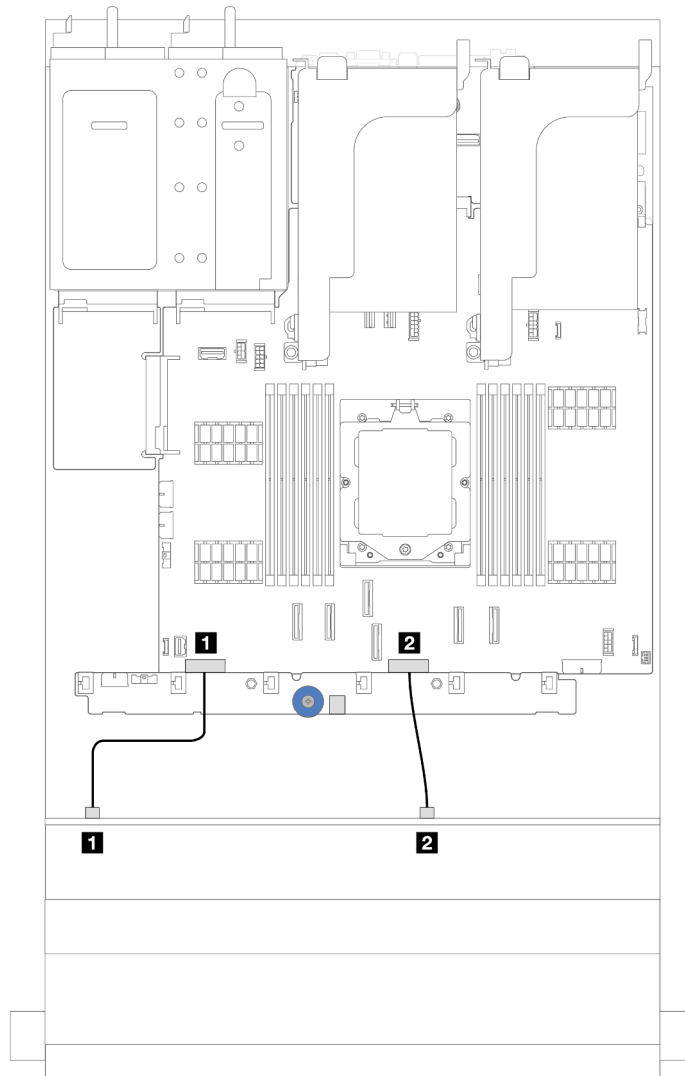


Figure 354. Power cable routing for the 12 x 3.5-inch SAS/SATA and AnyBay drive backplane

From	To
<b>1</b> Power connector 1 on the backplane	<b>1</b> Backplane 1 power connector on the system board assembly
<b>2</b> Power connector 2 on the backplane	<b>2</b> Backplane 2 power connector on the system board assembly

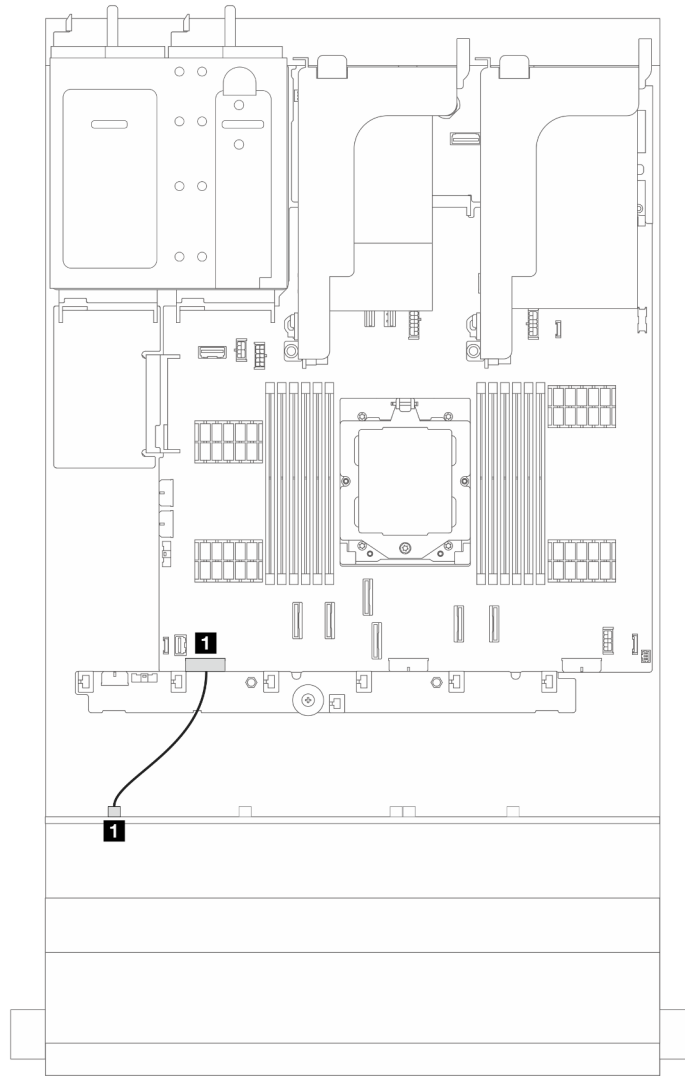


Figure 355. Power cable routing for the 12 x 3.5-inch SAS/SATA expander front drive backplane

From	To
<b>1</b> Power connector on the backplane	<b>1</b> Backplane 1 power connector on the system board assembly

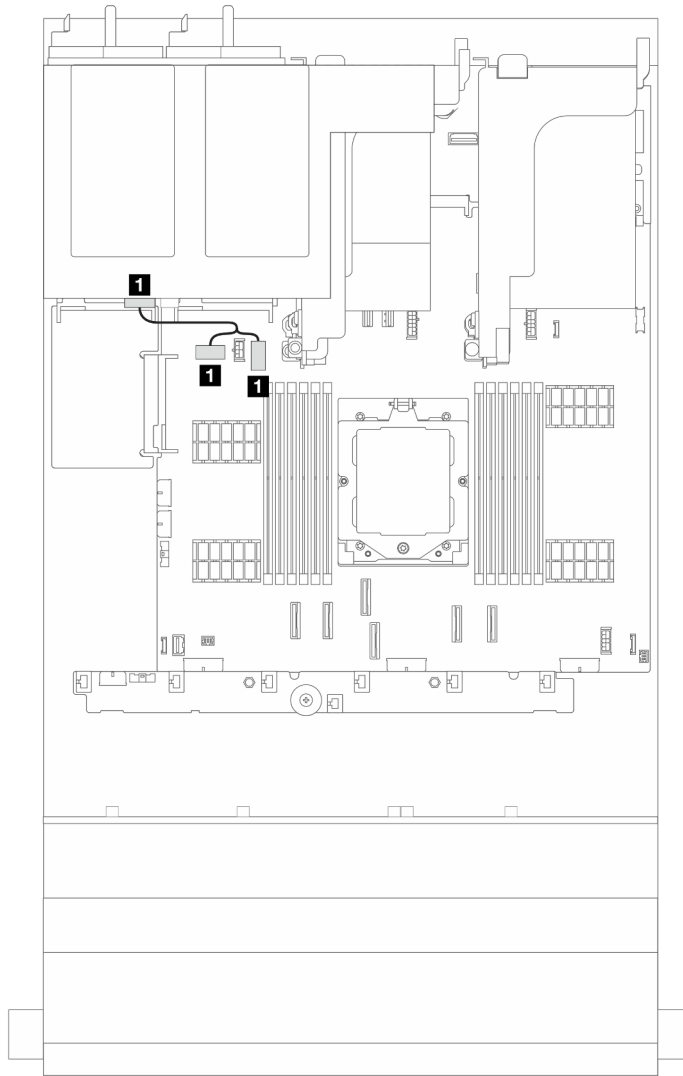


Figure 356. Power cable routing for the 2 x 3.5-inch and 4 x 2.5-inch rear drive backplane

From	To
<b>1</b> Power connector on the backplane	<b>1</b> Rear backplane power connector and sideband connector on the system board assembly

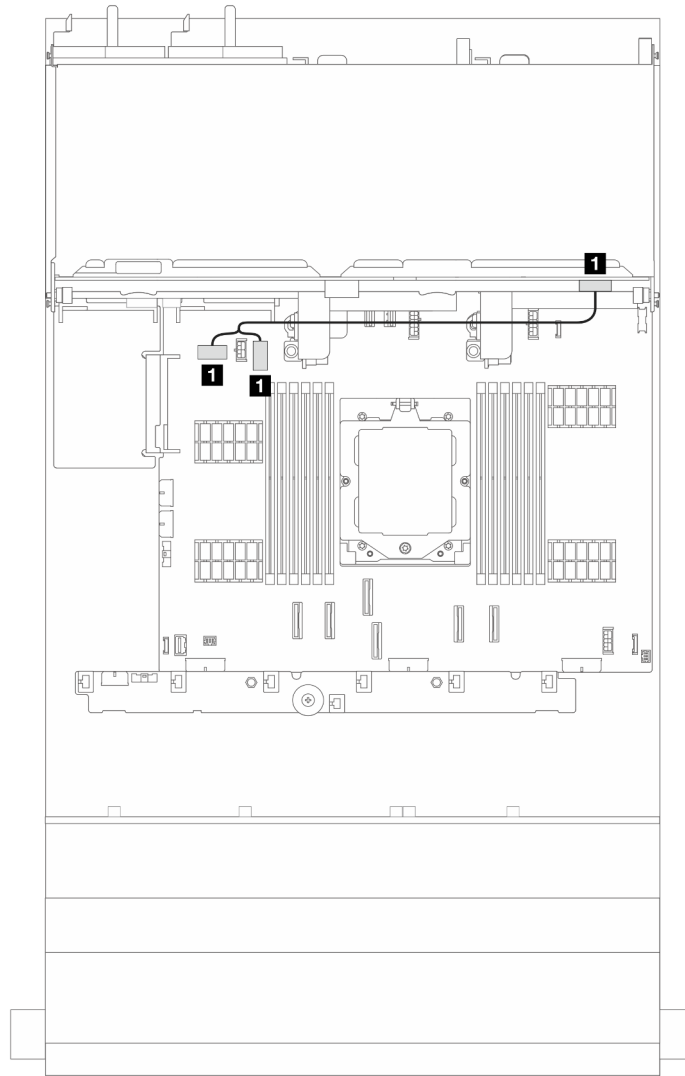


Figure 357. Power cable routing for the 4 x 3.5-inch rear drive backplane

From	To
<b>1</b> Power connector on the backplane	<b>1</b> Rear backplane power connector and sideband connector on the system board assembly

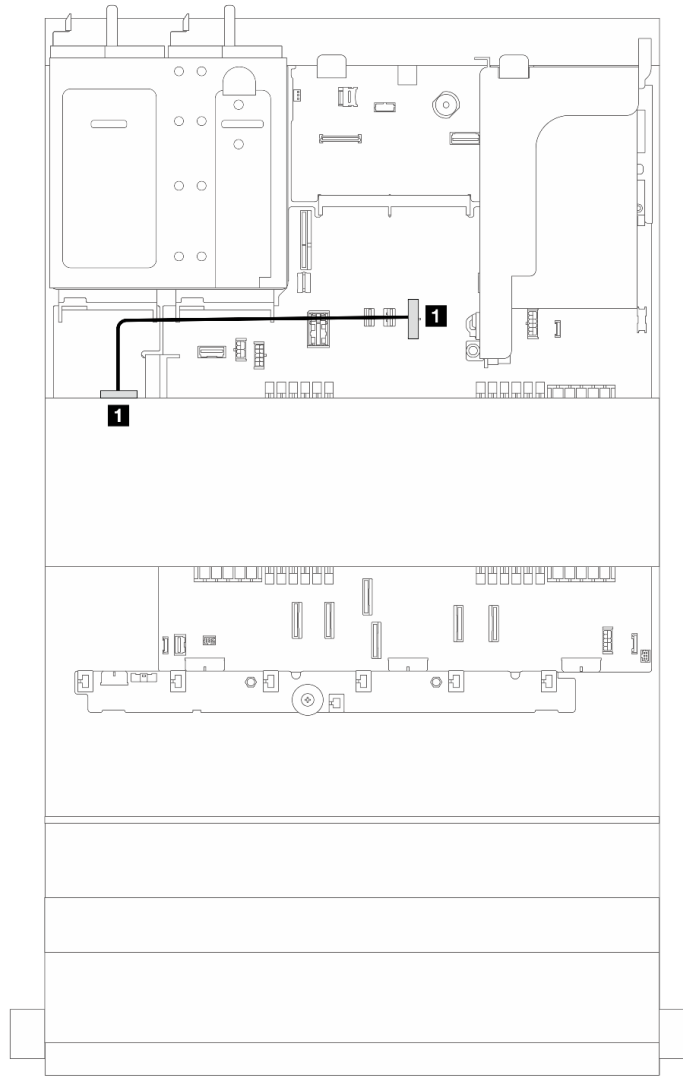


Figure 358. Power cable routing for one 4 x 2.5-inch or 4 x 3.5-inch middle drive backplane

From	To
<b>1</b> Power connector on the backplane	<b>1</b> Middle backplane power connector on the system board assembly

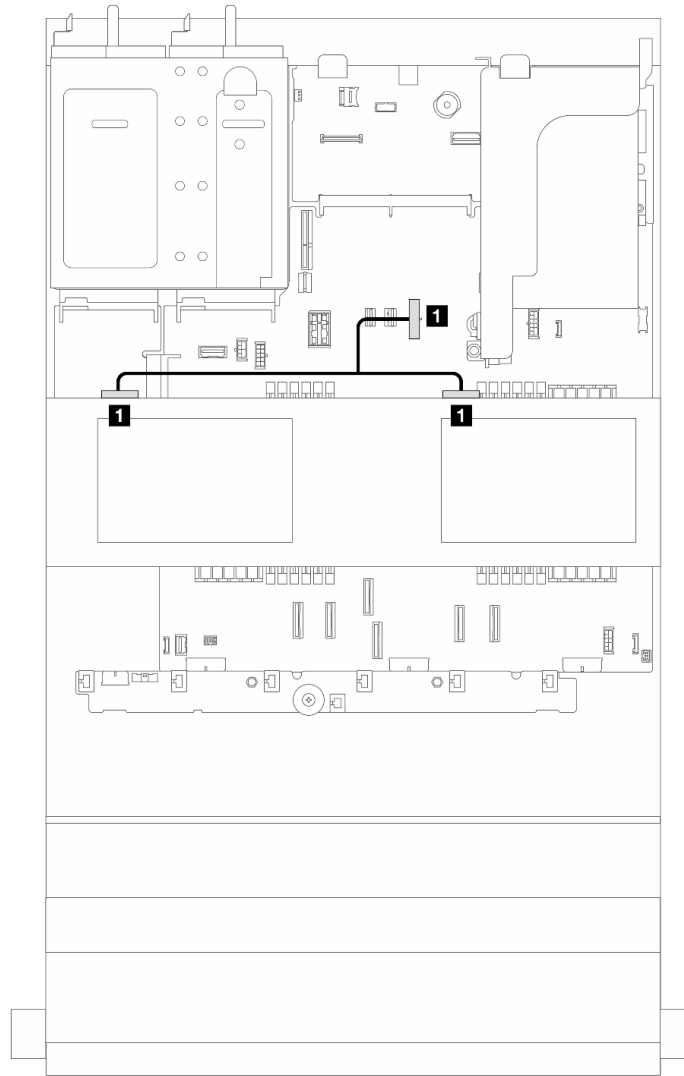


Figure 359. Power cable routing two 4 x 2.5-inch middle drive backplanes

From	To
1 Power connectors on the backplanes	1 Middle backplane power connector on the system board assembly

### Signal cable connections

Refer to the specific topic for signal cable connections depending on the backplane installed.

- [“8 x 3.5-inch SAS/SATA backplane” on page 351](#)
- [“12 x 3.5-inch AnyBay backplane” on page 354](#)
- [“12 x 3.5-inch SAS/SATA backplane” on page 358](#)
- [“12 x 3.5-inch SAS/SATA expander backplane” on page 370](#)

## 8 x 3.5-inch SAS/SATA backplane

This section provides cable routing information for the server model with the 8 x 3.5-inch SAS/SATA front drive backplane.

To connect power cables for the front backplane(s), refer to [“Backplanes: server models with 3.5-inch front drive bays” on page 343](#).

To connect signal cables for the backplane(s), refer to the following cable routing scenarios depending on your server configuration.

- [“Onboard connectors” on page 351](#)
- [“8i RAID/HBA adapter” on page 352](#)

### Onboard connectors

This section provides cable routing information for configuration (8 x 3.5-inch SAS/SATA front drive backplane) with onboard connectors.

#### Onboard connectors

Connections between connectors: **1 ↔ 1, 2 ↔ 2, 3 ↔ 3, ... n ↔ n**

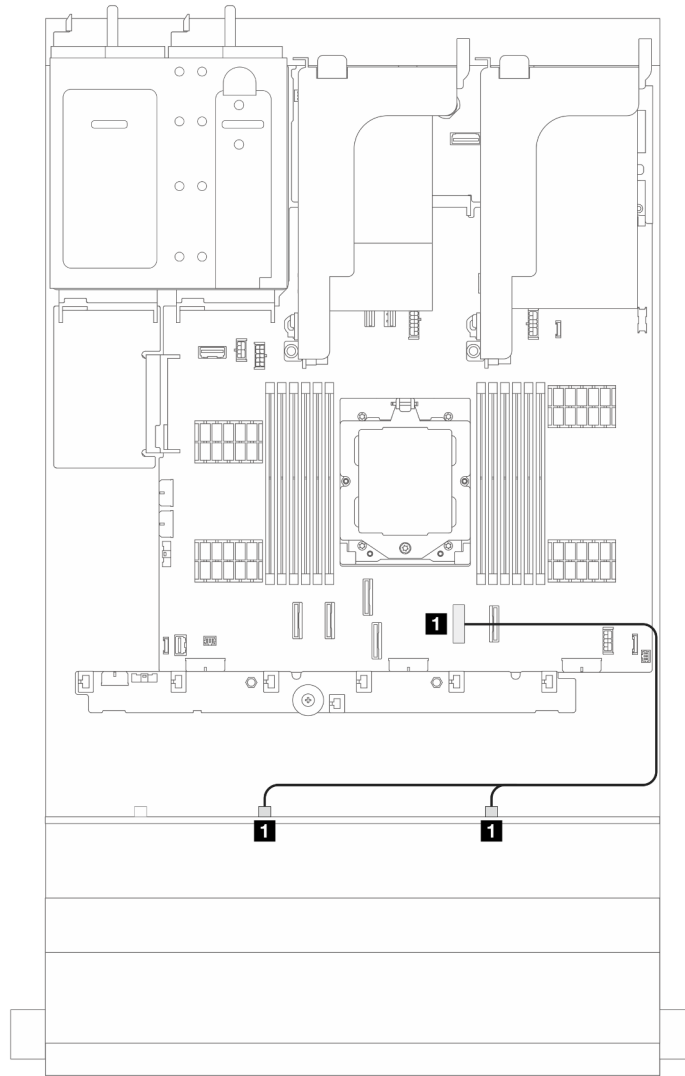


Figure 360. Signal cable routing

From	To
1 Front backplane: SAS 0 and SAS 1	1 Onboard: PCIe 7

## 8i RAID/HBA adapter

This section provides cable routing information for configuration (8 x 3.5-inch SAS/SATA front drive backplane) with one 8i RAID/HBA adapter.

### 8i RAID/HBA adapter

Connections between connectors: 1 ↔ 1, 2 ↔ 2, 3 ↔ 3, ... n ↔ n



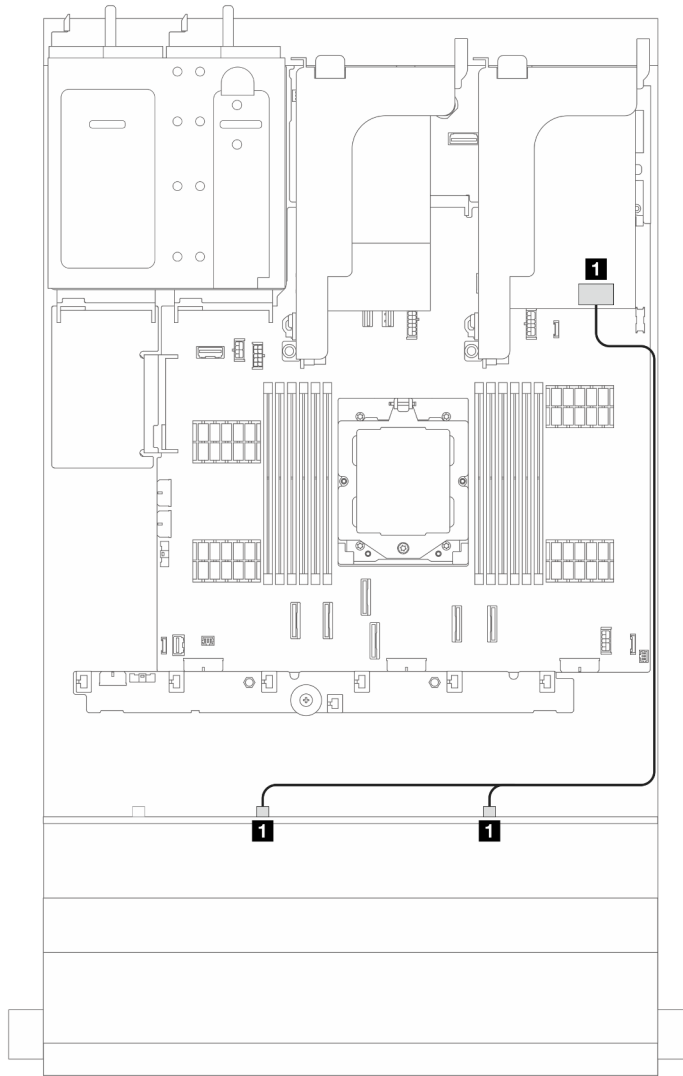


Figure 361. Signal cable routing

From	To
<b>1</b> Front backplane: SAS 0 and SAS 1	<b>1</b> 8i adapter: <ul style="list-style-type: none"> <li>• Gen 4: C0</li> <li>• Gen 3: C0C1</li> </ul>

## 12 x 3.5-inch AnyBay backplane

This section provides cable routing information for the server model with the 12 x 3.5-inch AnyBay front drive backplane.

To connect power cables for the front backplane(s), refer to [“Backplanes: server models with 3.5-inch front drive bays” on page 343](#).

To connect signal cables for the backplane(s), refer to the following cable routing scenarios depending on your server configuration.

- [“Onboard connectors” on page 354](#)
- [“Onboard connectors + 8i RAID/HBA adapter” on page 355](#)
- [“Onboard connectors + 16i RAID/HBA adapter” on page 356](#)

### Onboard connectors

This section provides cable routing information for configuration (12 x 3.5-inch AnyBay front drive backplane) with onboard connectors.

#### Onboard connectors

Connections between connectors: **1 ↔ 1, 2 ↔ 2, 3 ↔ 3, ... n ↔ n**

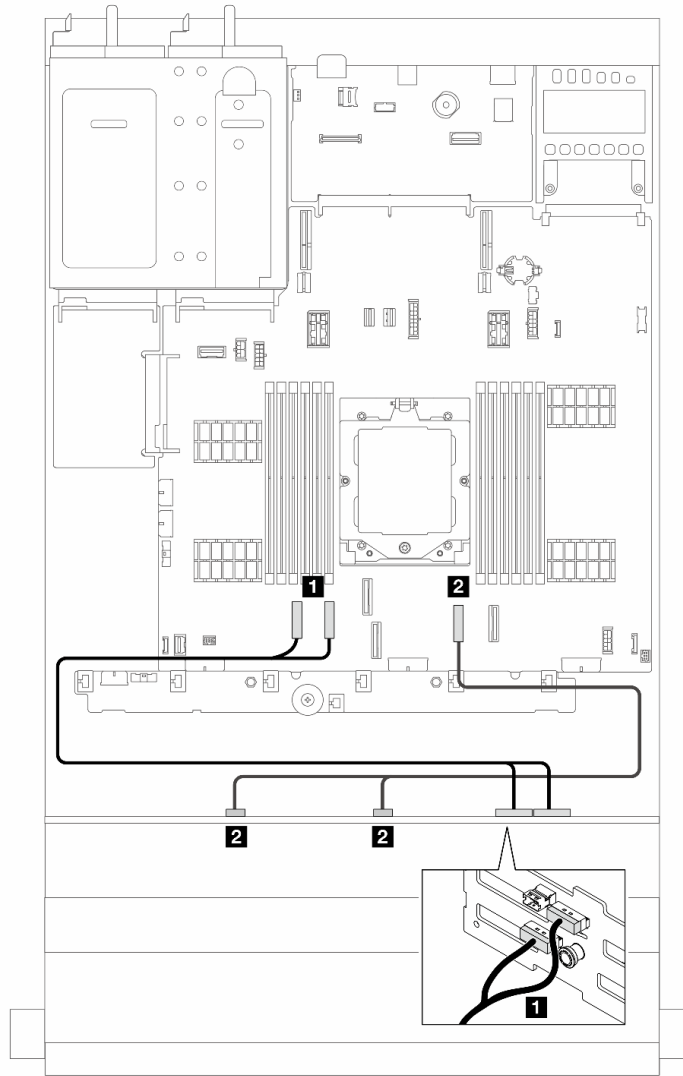


Figure 362. Signal cable routing

From	To
<b>1</b> Front backplane: NVMe 8-9, 10-11	<b>1</b> Onboard: PCIe 1, 2
<b>2</b> Front backplane: SAS 0, SAS 1	<b>2</b> Onboard: PCIe 7

### Onboard connectors + 8i RAID/HBA adapter

This section provides cable routing information for configuration (12 x 3.5-inch AnyBay front drive backplane) with onboard connectors and one 8i RAID/HBA adapter.

#### Onboard connectors and one 8i RAID/HBA adapter

Connections between connectors: **1** ↔ **1**, **2** ↔ **2**, **3** ↔ **3**, ... **n** ↔ **n**

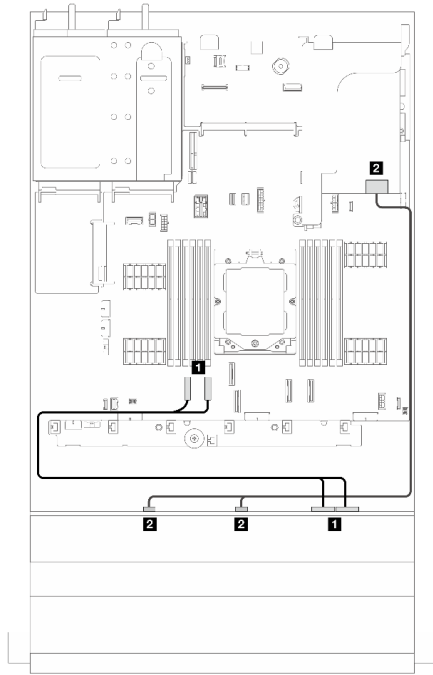


Figure 363. Signal cable routing

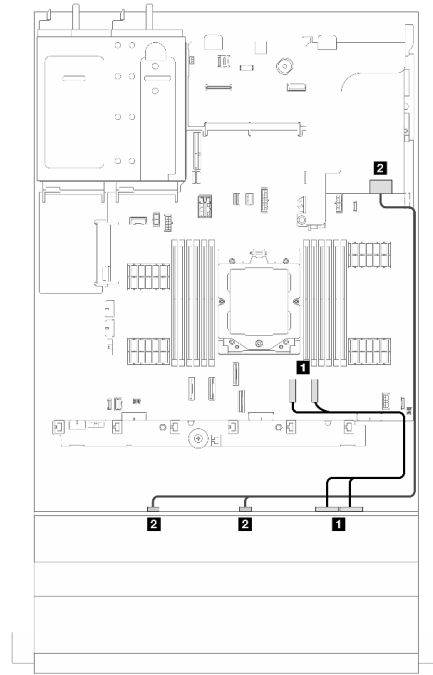


Figure 364. Signal cable routing (support riser 3)

From	To	From	To
<b>1</b> Front backplane: NVMe 8-9, 10-11	<b>1</b> Onboard: PCIe 1, 2	<b>1</b> Front backplane: NVMe 8-9, 10-11	<b>1</b> Onboard: PCIe 7, 8
<b>2</b> Front backplane: SAS 0, SAS 1	<b>2</b> 8i adapter: <ul style="list-style-type: none"> <li>• Gen 4: C0</li> <li>• Gen 3: C0C1</li> </ul>	<b>2</b> Front backplane: SAS 0, SAS 1	<b>2</b> 8i adapter: <ul style="list-style-type: none"> <li>• Gen 4: C0</li> <li>• Gen 3: C0C1</li> </ul>

## Onboard connectors + 16i RAID/HBA adapter

This section provides cable routing information for configuration (12 x 3.5-inch AnyBay front drive backplane) with onboard connectors and one 16i RAID/HBA adapter.

### Onboard connectors and one 16i RAID/HBA adapter

Connections between connectors: **1** ↔ **1**, **2** ↔ **2**, **3** ↔ **3**, ... **n** ↔ **n**

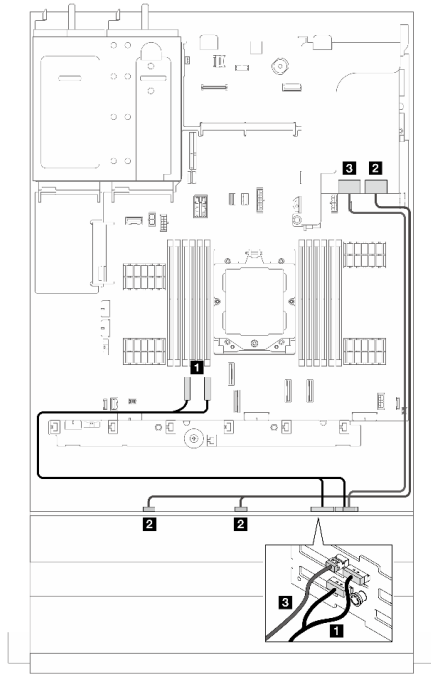


Figure 365. Signal cable routing

From	To
<b>1</b> Front backplane: NVMe 8-9, 10-11	<b>1</b> Onboard: PCIe 1, 2
<b>2</b> Front backplane: SAS 0, SAS 1	<b>2</b> 16i adapter: <ul style="list-style-type: none"> <li>• Gen 4: C0</li> <li>• Gen 3: C0C1</li> </ul>
<b>3</b> Front back plane: SAS 2	<b>3</b> 16i adapter: <ul style="list-style-type: none"> <li>• Gen 4: C1</li> <li>• Gen 3: C2</li> </ul>

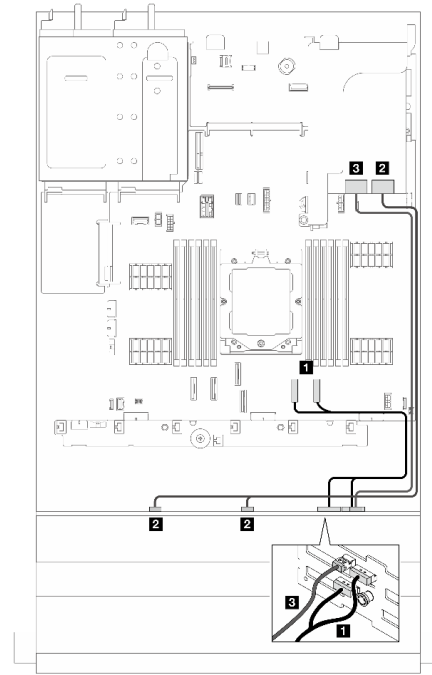


Figure 366. Signal cable routing (support riser 3)

From	To
<b>1</b> Front backplane: NVMe 8-9, 10-11	<b>1</b> Onboard: PCIe 7, 8
<b>2</b> Front backplane: SAS 0, 1	<b>2</b> 16i adapter: <ul style="list-style-type: none"> <li>• Gen 4: C0</li> <li>• Gen 3: C0C1</li> </ul>
<b>3</b> Front back plane: SAS 2	<b>3</b> 16i adapter: <ul style="list-style-type: none"> <li>• Gen 4: C1</li> <li>• Gen 3: C2</li> </ul>

## 12 x 3.5-inch SAS/SATA backplane

This section provides cable routing information for the server model with the 12 x 3.5-inch SAS/SATA front drive backplane.

To connect power cables for the front backplane(s), refer to [“Backplanes: server models with 3.5-inch front drive bays” on page 343](#).

To connect signal cables for the backplane(s), refer to the following cable routing scenarios depending on your server configuration.

- [“Front backplane: 12 x 3.5" SAS/SATA” on page 358](#)
- [“Front + rear backplanes: 12 x 3.5-inch SAS/SATA + 2 x 3.5-inch SAS/SATA” on page 360](#)
- [“Front + rear backplanes: 12 x 3.5-inch SAS/SATA + 4 x 3.5-inch SAS/SATA” on page 362](#)
- [“Front + rear backplanes: 12 x 3.5-inch SAS/SATA + 4 x 2.5-inch AnyBay” on page 365](#)
- [“Front + middle backplanes: 12 x 3.5-inch SAS/SATA + 4 x 2.5/4 x 3.5-inch SAS/SATA” on page 366](#)
- [“Front + middle backplanes: 12 x 3.5-inch SAS/SATA + two 4x 2.5-inch NVMe/AnyBay” on page 367](#)
- [“Front + middle + rear backplanes: 12 x 3.5-inch SAS/SATA + 4 x 3.5-inch SAS/SATA + 4 x 3.5-inch SAS/SATA” on page 368](#)

### Front backplane: 12 x 3.5" SAS/SATA

This topic provides cable routing information for the server model with the 12 x 3.5-inch SAS/SATA front drive backplane.

- [“Onboard connectors” on page 358](#)
- [“16i RAID/HBA adapter” on page 359](#)

#### Onboard connectors

Connections between connectors: **1 ↔ 1, 2 ↔ 2, 3 ↔ 3, ... n ↔ n**

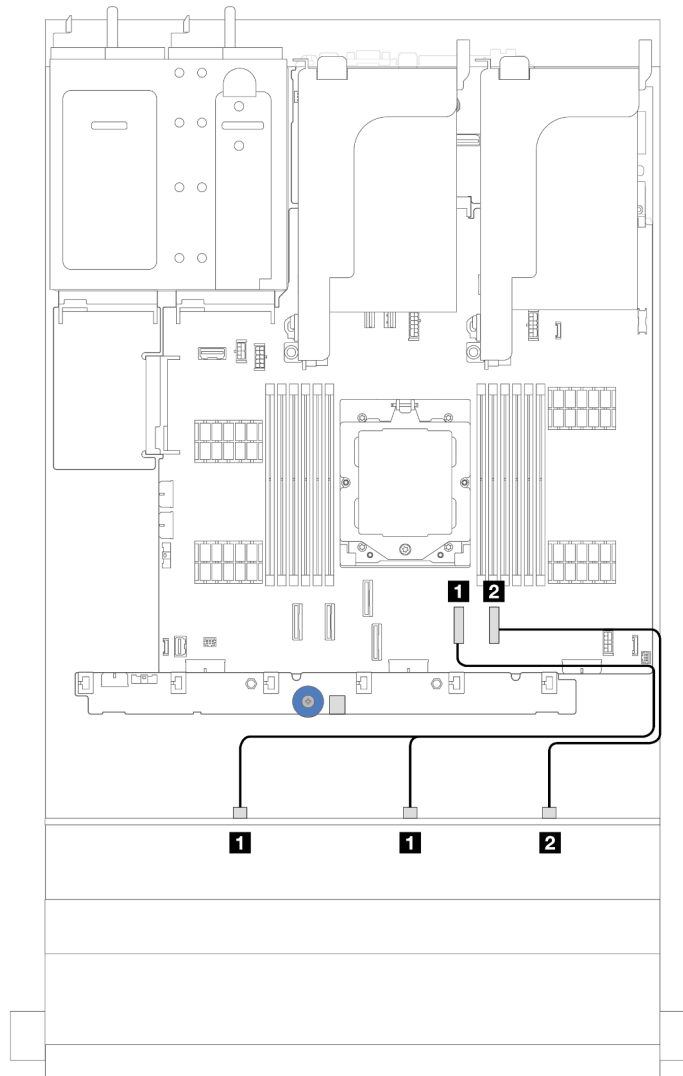


Figure 367. Cable routing for the 12 x 3.5-inch SAS/SATA configuration with onboard connectors

From	To
<b>1</b> Backplane 1: SAS 0, SAS 1	<b>1</b> Onboard: SATA 0
<b>2</b> Backplane 1: SAS 2	<b>2</b> Onboard: SATA 1

### 16i RAID/HBA adapter

Connections between connectors: **1** ↔ **1**, **2** ↔ **2**, **3** ↔ **3**, ... **n** ↔ **n**

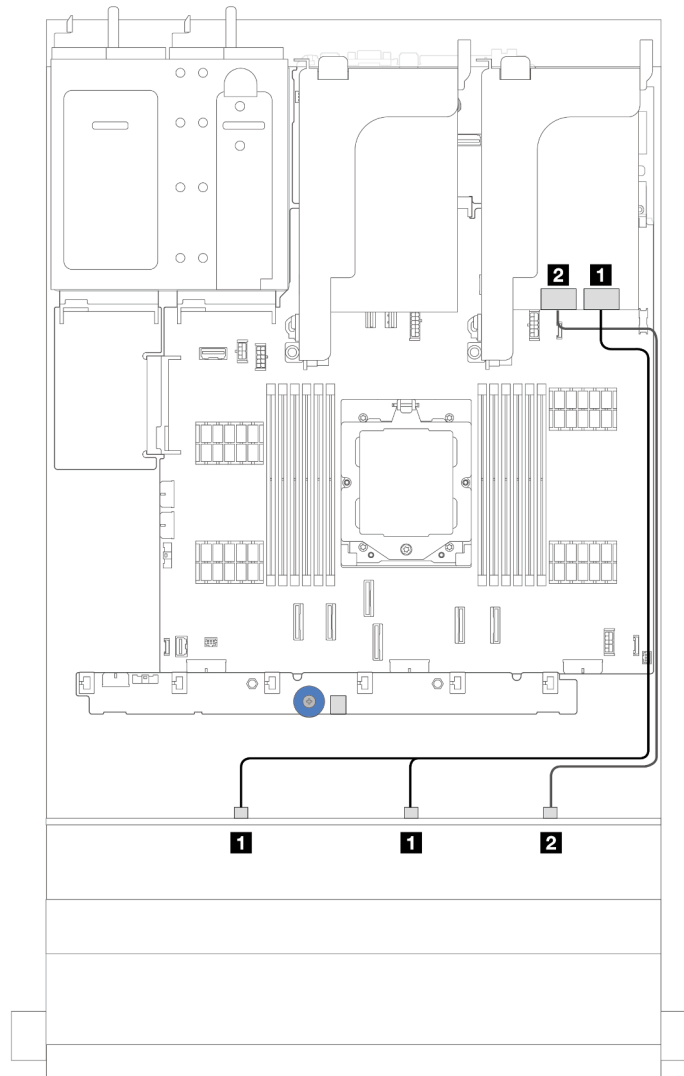


Figure 368. Cable routing for the 12 x 3.5-inch SAS/SATA configuration with one 16i RAID/HBA adapter

From	To
<b>1</b> Backplane 1: SAS 0, SAS 1	<b>1</b> 16i adapter <ul style="list-style-type: none"> <li>• Gen 4: C0</li> <li>• Gen 3: C0C1</li> </ul>
<b>2</b> Backplane 1: SAS 2	<b>2</b> 16i adapter <ul style="list-style-type: none"> <li>• Gen 4: C1</li> <li>• Gen 3: C2</li> </ul>

### Front + rear backplanes: 12 x 3.5-inch SAS/SATA + 2 x 3.5-inch SAS/SATA

This section provides cable routing information for the server model with one 12 x 3.5-inch SAS/SATA front drive backplane and one 2 x 3.5-inch SAS/SATA rear drive backplane.

- [“Onboard connectors” on page 361](#)
- [“16i RAID/HBA adapter” on page 361](#)



Onboard connectors

This section provides cable routing information for configuration (12 x 3.5-inch SAS/SATA expander front drive backplane and 2 x 3.5-inch SAS/SATA rear drive backplane) with onboard connectors.

Onboard connectors

Connections between connectors: 1 ↔ 1, 2 ↔ 2, 3 ↔ 3, ... n ↔ n

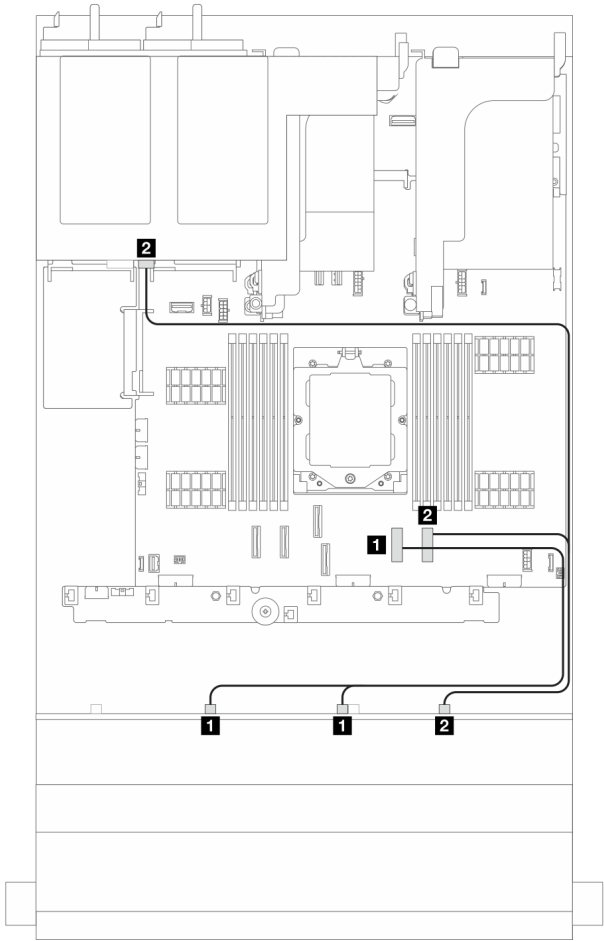


Figure 369. signal cable routing

From	To
1 Front backplane: SAS 0, SAS 1	1 Onboard: PCIe 7
2 Front backplane SAS 2 and rear backplane SAS	2 Onboard: PCIe 8

16i RAID/HBA adapter

This section provides cable routing information for configuration (12 x 3.5-inch SAS/SATA expander front drive backplane and 2 x 3.5-inch SAS/SATA rear drive backplane) with one 16i RAID/HBA adapter.

16i RAID/HBA adapter

Connections between connectors: 1 ↔ 1, 2 ↔ 2, 3 ↔ 3, ... n ↔ n

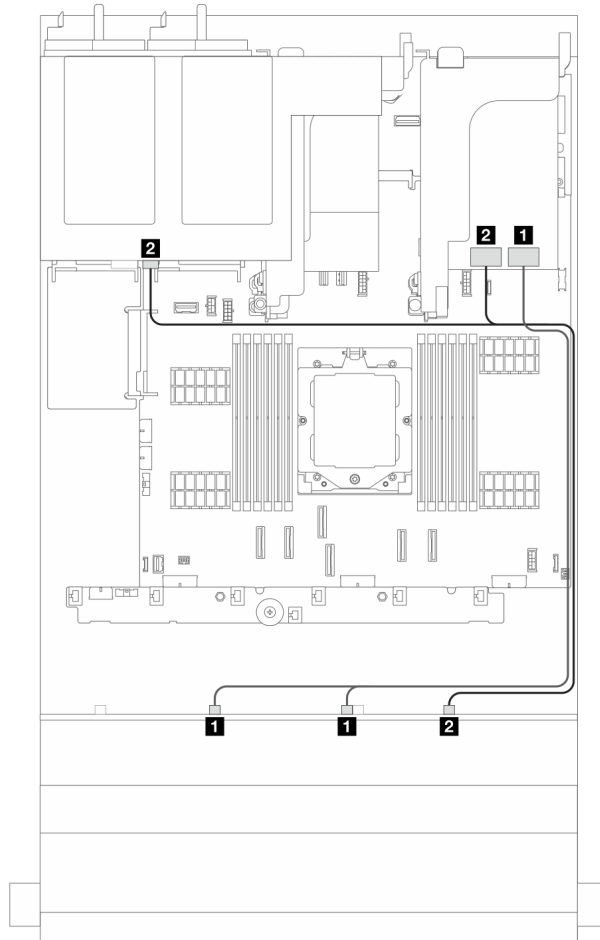


Figure 370. Signal cable routing

From	To
<b>1</b> Front backplane: SAS 0, SAS 1	<b>1</b> 16i adapter: <ul style="list-style-type: none"> <li>• Gen 4: C0</li> <li>• Gen 3: C0C1</li> </ul>
<b>2</b> Front backplane: SAS 2 and rear backplane SAS	<b>2</b> 16i adapter: <ul style="list-style-type: none"> <li>• Gen 4: C1</li> <li>• Gen 3: C2C3</li> </ul>

### Front + rear backplanes: 12 x 3.5-inch SAS/SATA + 4 x 3.5-inch SAS/SATA

This section provides cable routing information for the server model with one 12 x 3.5-inch SAS/SATA front drive backplane and one 4 x 3.5-inch SAS/SATA rear drive backplane.

- [“Onboard connectors” on page 362](#)
- [“Onboard connectors + 940-8i adapter” on page 363](#)
- [“16i RAID/HBA adapter” on page 364](#)

#### Onboard connectors

This section provides cable routing information for configuration (12 x 3.5-inch SAS/SATA front drive backplane and 4 x 3.5-inch SAS/SATA rear drive backplane) with onboard connectors.

## Onboard connectors

Connections between connectors: **1** ↔ **1**, **2** ↔ **2**, **3** ↔ **3**, ... **n** ↔ **n**

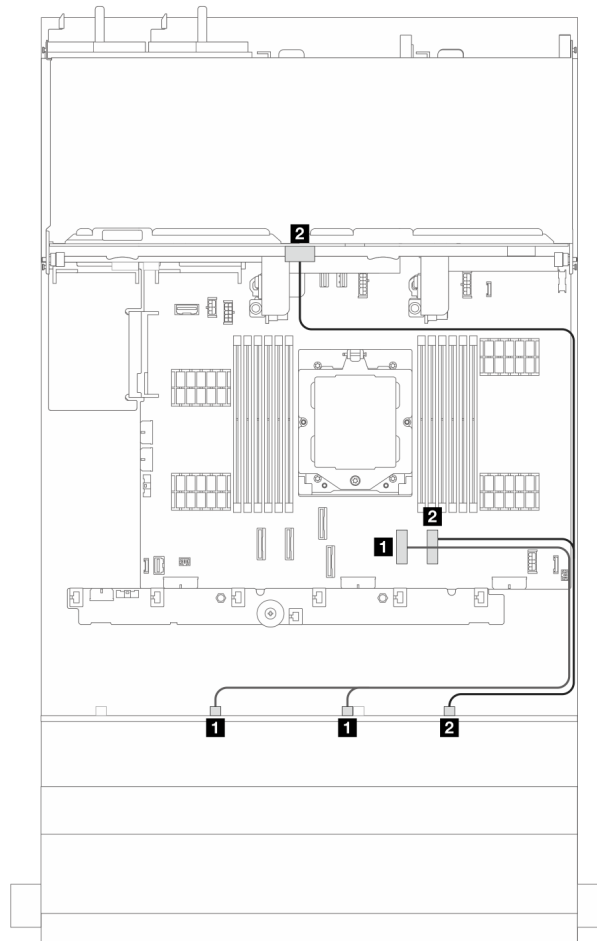


Figure 371. Signal cable routing

From	To
<b>1</b> Front backplane: SAS 0, SAS 1	<b>1</b> Onboard: PCIe 7
<b>2</b> Front backplane SAS 2 and rear backplane SAS	<b>2</b> Onboard: PCIe 8

## Onboard connectors + 940-8i adapter

This section provides cable routing information for configuration (12 x 3.5-inch SAS/SATA front drive backplane and 4 x 3.5-inch SAS/SATA rear drive backplane) with onboard connectors and one 940-8i adapter.

## Onboard connectors + 940-8i adapter

Connections between connectors: **1** ↔ **1**, **2** ↔ **2**, **3** ↔ **3**, ... **n** ↔ **n**

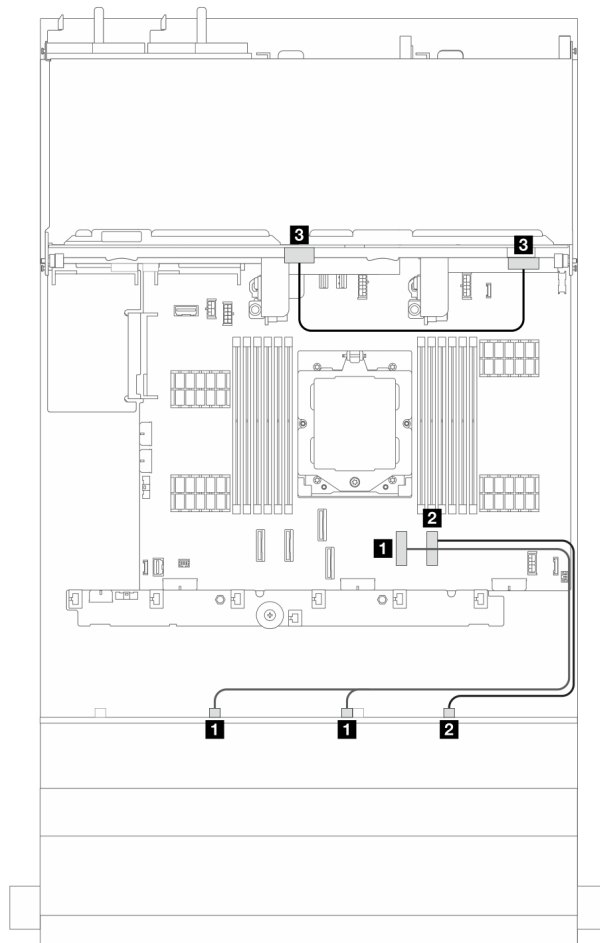


Figure 372. Signal cable routing

From	To
<b>1</b> Front backplane: SAS 0, SAS 1	<b>1</b> Onboard: PCIe 7
<b>2</b> Front backplane: SAS 2	<b>2</b> Onboard: PCIe 8
<b>3</b> Rear backplane: SAS	<b>3</b> 8i adapter: C0

### 16i RAID/HBA adapter

This section provides cable routing information for configuration (12 x 3.5-inch SAS/SATA front drive backplane and 4 x 3.5-inch SAS/SATA rear drive backplane) with one 16i RAID/HBA adapter.

### 16i RAID/HBA adapter

Connections between connectors: **1** ↔ **1**, **2** ↔ **2**, **3** ↔ **3**, ... **n** ↔ **n**

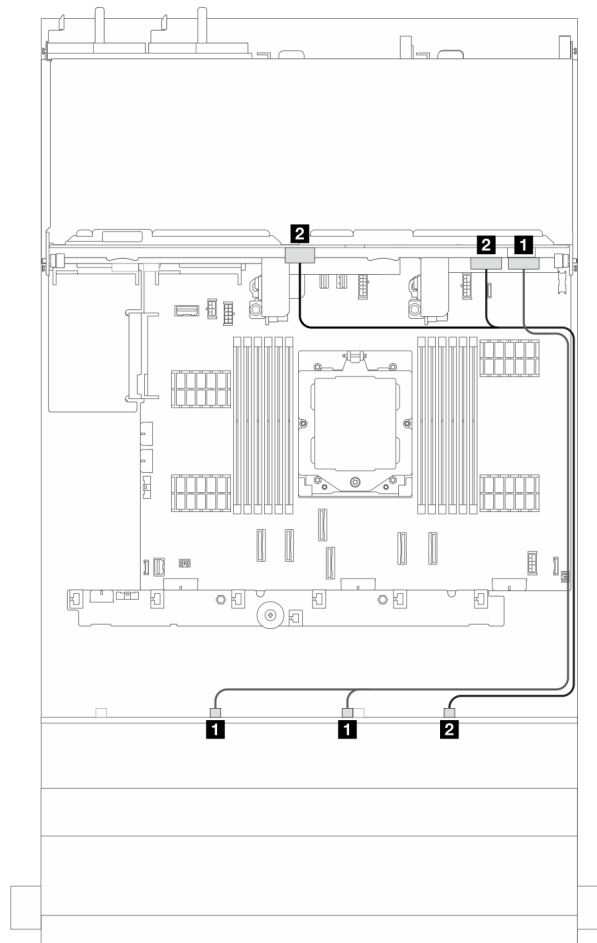


Figure 373. Signal cable routing

From	To
<b>1</b> Front backplane: SAS 0, SAS 1	<b>1</b> 16i adapter: <ul style="list-style-type: none"> <li>• Gen 4: C0</li> <li>• Gen 3: C0C1</li> </ul>
<b>2</b> Front backplane SAS 2 and rear backplane SAS	<b>2</b> 16i adapter: <ul style="list-style-type: none"> <li>• Gen 4: C1</li> <li>• Gen 3: C2C3</li> </ul>

### Front + rear backplanes: 12 x 3.5-inch SAS/SATA + 4 x 2.5-inch AnyBay

This section provides cable routing information for configuration (12 x 3.5-inch SAS/SATA front drive backplane and 4 x 2.5-inch AnyBay rear drive backplane) with onboard connectors and one 16i RAID/HBA adapter.

#### Onboard connectors and one 16i RAID/HBA adapter

Connections between connectors: **1** ↔ **1**, **2** ↔ **2**, **3** ↔ **3**, ... **n** ↔ **n**

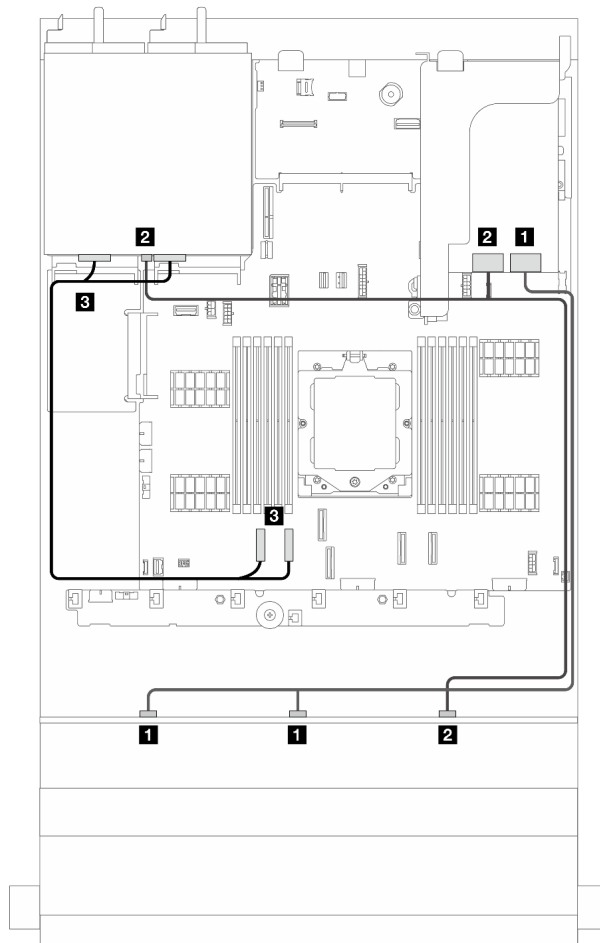


Figure 374. Signal cable routing

From	To
<b>1</b> Front backplane: SAS 0, SAS 1	<b>1</b> 16i adapter: <ul style="list-style-type: none"> <li>• Gen 4: C0</li> <li>• Gen 3: C0C1</li> </ul>
<b>2</b> Front backplane SAS 2 and rear backplane SAS	<b>2</b> 16i adapter: <ul style="list-style-type: none"> <li>• Gen 4: C1</li> <li>• Gen 3: C2C3</li> </ul>
<b>3</b> Onboard: PCIe 1, 2	<b>3</b> Rear backplane: NVMe 0-1, 2-3

## Front + middle backplanes: 12 x 3.5-inch SAS/SATA + 4 x 2.5/4 x 3.5-inch SAS/SATA

This section provides cable routing information for configuration (12 x 3.5-inch SAS/SATA front drive backplane and 4 x 2.5-inch or 4 x 3.5-inch SAS/SATA middle drive backplane) with one 16i RAID/HBA adapter.

### 16i RAID/HBA adapter

Connections between connectors: **1** ↔ **1**, **2** ↔ **2**, **3** ↔ **3**, ... **n** ↔ **n**

**Note:** The illustration below uses the 4 x 3.5-inch SAS/SATA rear drive backplane as an example, and cable routing for the 4 x 2.5-inch SAS/SATA rear drive backplane is similar.

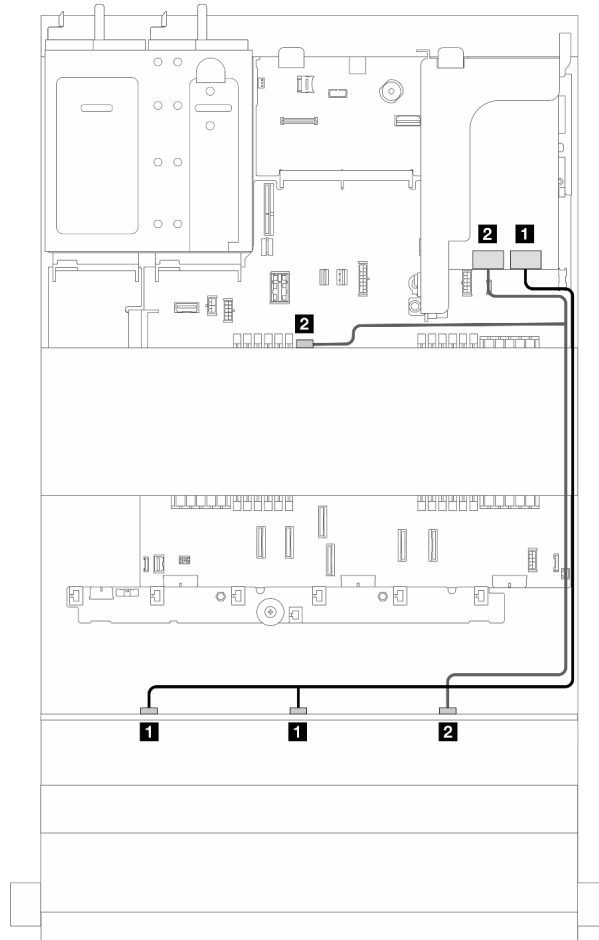


Figure 375. Signal cable routing

From	To
<b>1</b> Front backplane: SAS 0, SAS 1	<b>1</b> 16i adapter: <ul style="list-style-type: none"> <li>• Gen 4: C0</li> <li>• Gen 3: C0C1</li> </ul>
<b>2</b> Front backplane SAS 2 and middle backplane SAS	<b>2</b> 16i adapter: <ul style="list-style-type: none"> <li>• Gen 4: C1</li> <li>• Gen 3: C2C3</li> </ul>

### Front + middle backplanes: 12 x 3.5-inch SAS/SATA + two 4x 2.5-inch NVMe/AnyBay

This section provides cable routing information for configuration (one 12 x 3.5-inch SAS/SATA front drive backplane and two 4 x 2.5-inch NVMe/AnyBay rear drive backplanes) with onboard connectors and one 16i RAID/HBA adapter.

#### Onboard connectors and 16i RAID/HBA adapter

Connections between connectors: **1** ↔ **1**, **2** ↔ **2**, **3** ↔ **3**, ... **n** ↔ **n**

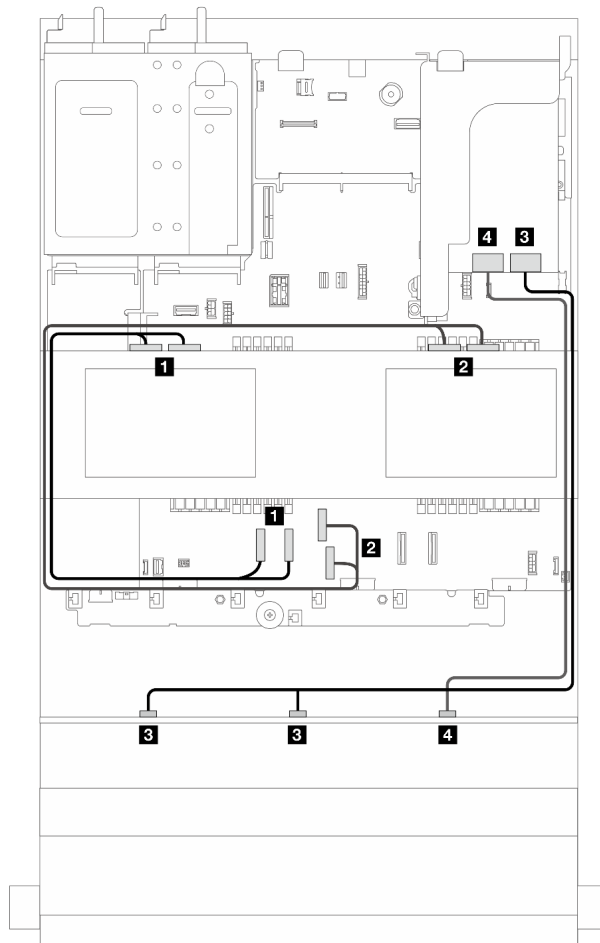


Figure 376. Signal cable routing

From	To
<b>1</b> Backplane 5: NVMe 0-1, 2-3	<b>1</b> Onboard: PCIe 1, 2
<b>2</b> Backplane 6: NVMe 0-1, 2-3	<b>2</b> Onboard: PCIe 3, 4
<b>3</b> Front backplane: SAS 0, SAS 1	<b>3</b> 16i adapter: <ul style="list-style-type: none"> <li>• Gen 4: C0</li> <li>• Gen 3: C0C1</li> </ul>
<b>4</b> Front backplane: SAS 2	<b>4</b> 16i adapter: <ul style="list-style-type: none"> <li>• Gen 4: C1</li> <li>• Gen 3: C2</li> </ul>

## Front + middle + rear backplanes: 12 x 3.5-inch SAS/SATA + 4 x 3.5-inch SAS/SATA + 4 x 3.5-inch SAS/SATA

This section provides cable routing information for configuration (one 12 x 3.5-inch SAS/SATA front drive backplane, one 4 x 3.5-inch SAS/SATA middle drive backplane, and one 4 x 3.5-inch SAS/SATA rear drive backplane) with one 32i RAID/RAID adapter.

### 32i RAID/RAID adapter

Connections between connectors: **1** ↔ **1**, **2** ↔ **2**, **3** ↔ **3**, ... **n** ↔ **n**



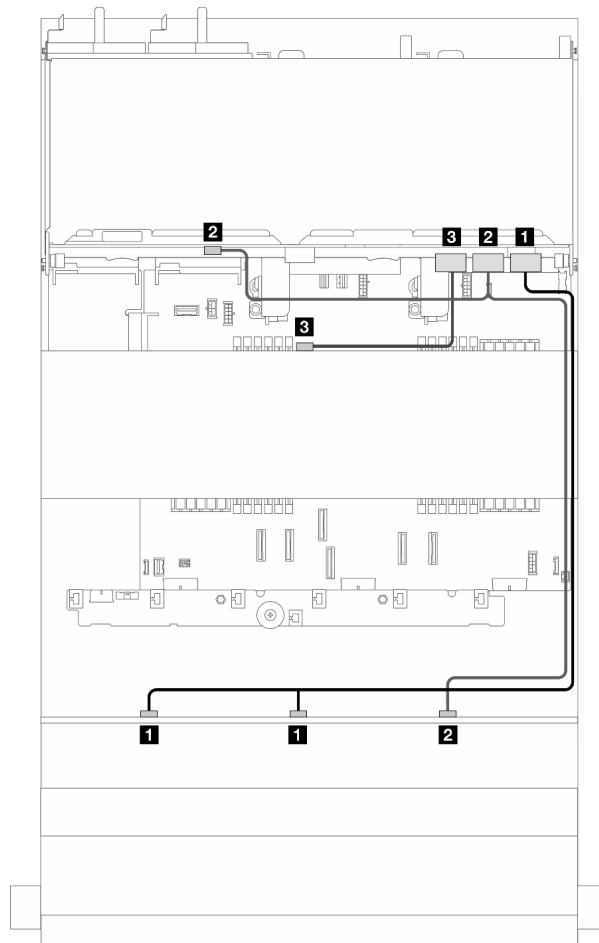


Figure 377. Signal cable routing

From	To
<b>1</b> Front backplane: SAS 0, SAS 1	<b>1</b> 32i adapter: C0
<b>2</b> Front backplane SAS 2 and rear backplane SAS	<b>2</b> 32i adapter: C1
<b>3</b> Middle backplane: SAS	<b>3</b> 32i adapter: C2

## 12 x 3.5-inch SAS/SATA expander backplane

This section provides cable routing information for the server model with the 12 x 3.5-inch SAS/SATA expander front drive backplane.

To connect power cables for the front backplane(s), refer to [“Backplanes: server models with 3.5-inch front drive bays” on page 343](#).

To connect signal cables for the backplane(s), refer to the following cable routing scenarios depending on your server configuration.

- [“Front backplane: 12 x 3.5-inch SAS/SATA expander” on page 370](#)
- [“Front + rear backplanes: 12 x 3.5-inch SAS/SATA expander + 2 x 3.5-inch SAS/SATA” on page 371](#)
- [“Front + rear backplanes: 12 x 3.5-inch SAS/SATA expander + 4 x 2.5-inch AnyBay” on page 372](#)
- [“Front + rear backplanes: 12 x 3.5-inch SAS/SATA expander + 4 x 3.5-inch SAS/SATA” on page 373](#)
- [“Front + middle + rear backplanes: 12 x 3.5-inch SAS/SATA expander + 4 x 3.5-inch SAS/SATA + 4 x 3.5-inch SAS/SATA” on page 374](#)

### Front backplane: 12 x 3.5-inch SAS/SATA expander

This section provides cable routing information for configuration (one 12 x 3.5-inch SAS/SATA expander front drive backplane) with one 8i RAID/HBA adapter.

#### 8i RAID/HBA adapter

Connections between connectors: **1** ↔ **1**, **2** ↔ **2**, **3** ↔ **3**, ... **n** ↔ **n**

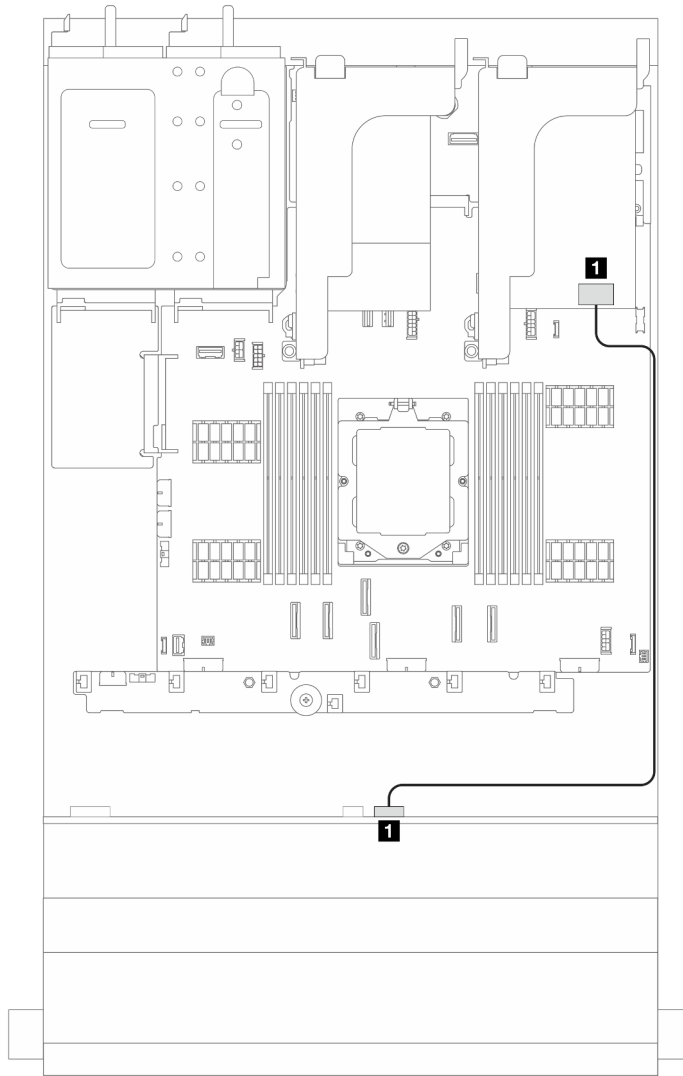


Figure 378. Signal cable routing

From	To
<b>1</b> Front backplane: SAS 0	<b>1</b> 8i adapter: <ul style="list-style-type: none"> <li>• Gen 4: C0</li> <li>• Gen 3: C0C1</li> </ul>

### Front + rear backplanes: 12 x 3.5-inch SAS/SATA expander + 2 x 3.5-inch SAS/SATA

This section provides cable routing information for configuration (one 12 x 3.5-inch SAS/SATA expander front drive backplane and one 2 x 3.5-inch SAS/SATA rear drive backplane) with one 8i RAID/HBA adapter.

#### 8i RAID/HBA adapter

Connections between connectors: **1** ↔ **1**, **2** ↔ **2**, **3** ↔ **3**, ... **n** ↔ **n**

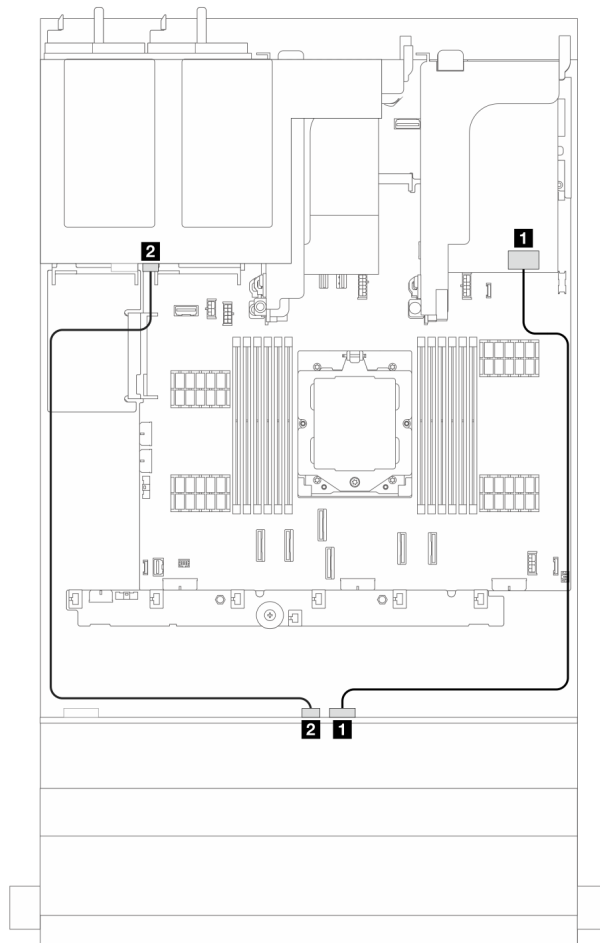


Figure 379. Signal cable routing

From	To
<b>1</b> Front backplane: SAS 0	<b>1</b> 8i adapter: <ul style="list-style-type: none"> <li>• Gen 4: C0</li> <li>• Gen 3: C0C1</li> </ul>
<b>2</b> Front backplane: SAS 1	<b>2</b> Rear backplane: SAS

### Front + rear backplanes: 12 x 3.5-inch SAS/SATA expander + 4 x 2.5-inch AnyBay

This section provides cable routing information for configuration (one 12 x 3.5-inch SAS/SATA expander front drive backplane and one 4 x 2.5-inch AnyBay rear drive backplane) with one 8i RAID/HBA adapter.

#### 8i RAID/HBA adapter

Connections between connectors: **1** ↔ **1**, **2** ↔ **2**, **3** ↔ **3**, ... **n** ↔ **n**

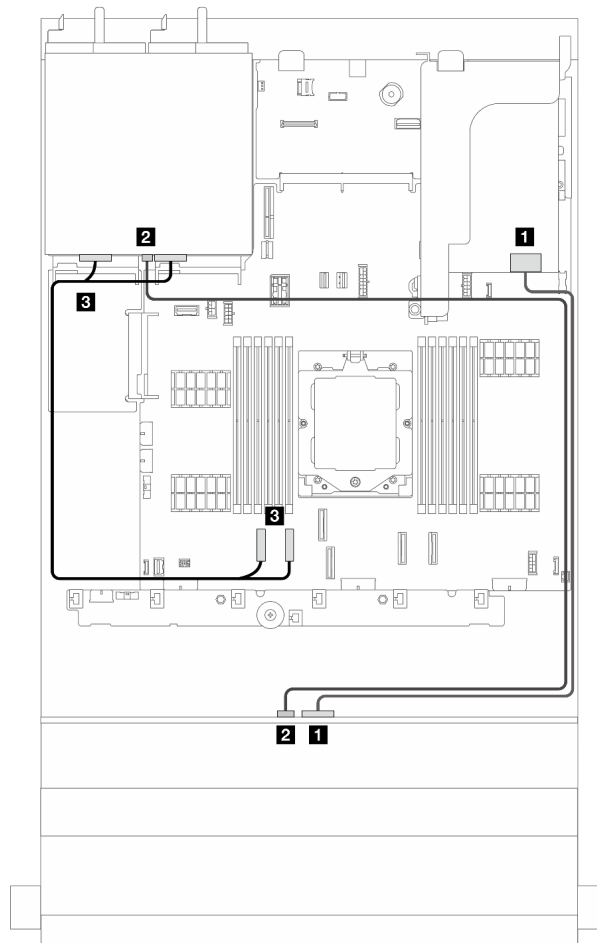


Figure 380. Signal cable routing

From	To
<b>1</b> Front backplane: SAS 0	<b>1</b> 8i adapter: <ul style="list-style-type: none"> <li>• Gen 4: C0</li> <li>• Gen 3: C0C1</li> </ul>
<b>2</b> Front backplane: SAS 1	<b>2</b> Rear backplane: SAS
<b>3</b> Onboard: PCIe 1, 2	<b>3</b> Rear backplane: NVMe 0-1, 2-3

### Front + rear backplanes: 12 x 3.5-inch SAS/SATA expander + 4 x 3.5-inch SAS/SATA

This section provides cable routing information for configuration (one 12 x 3.5-inch SAS/SATA expander front drive backplane and one 4 x 3.5-inch SAS/SATA rear drive backplane) with one 8i RAID/HBA adapter.

#### 8i RAID/HBA adapter

Connections between connectors: **1** ↔ **1**, **2** ↔ **2**, **3** ↔ **3**, ... **n** ↔ **n**

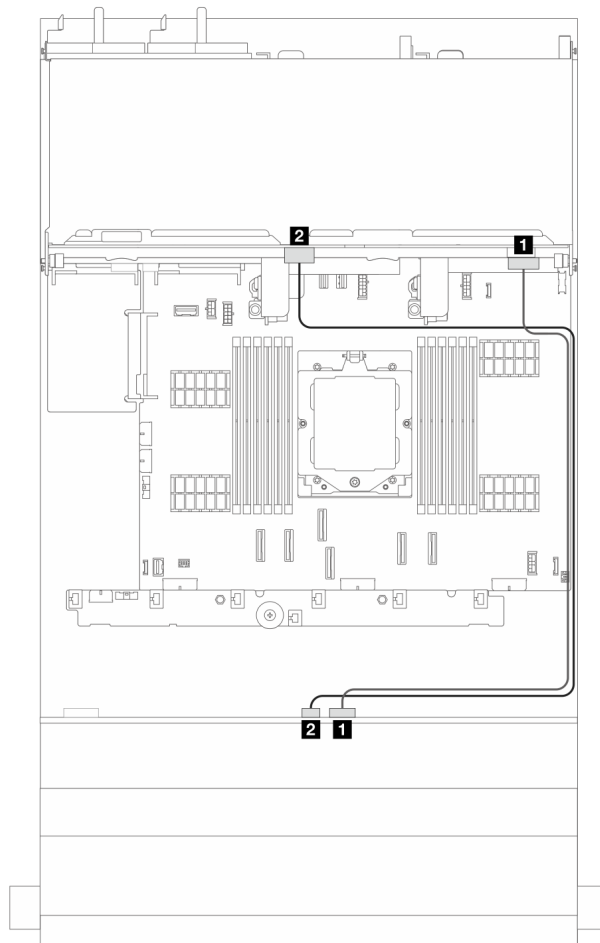


Figure 381. Signal cable routing

From	To
<b>1</b> Front backplane: SAS 0	<b>1</b> 8i adapter: <ul style="list-style-type: none"> <li>• Gen 4: C0</li> <li>• Gen 3: C0C1</li> </ul>
<b>2</b> Front backplane: SAS 1	<b>2</b> Rear backplane: SAS

### Front + middle + rear backplanes: 12 x 3.5-inch SAS/SATA expander + 4 x 3.5-inch SAS/SATA + 4 x 3.5-inch SAS/SATA

This section provides cable routing information for configuration (one 12 x 3.5-inch SAS/SATA expander front drive backplane, one 4 x 3.5-inch SAS/SATA middle drive backplane, and one 4 x 3.5-inch SAS/SATA rear drive backplane) with one 16i RAID/HBA adapter.

#### 16i RAID/HBA adapter

Connections between connectors: **1** ↔ **1**, **2** ↔ **2**, **3** ↔ **3**, ... **n** ↔ **n**

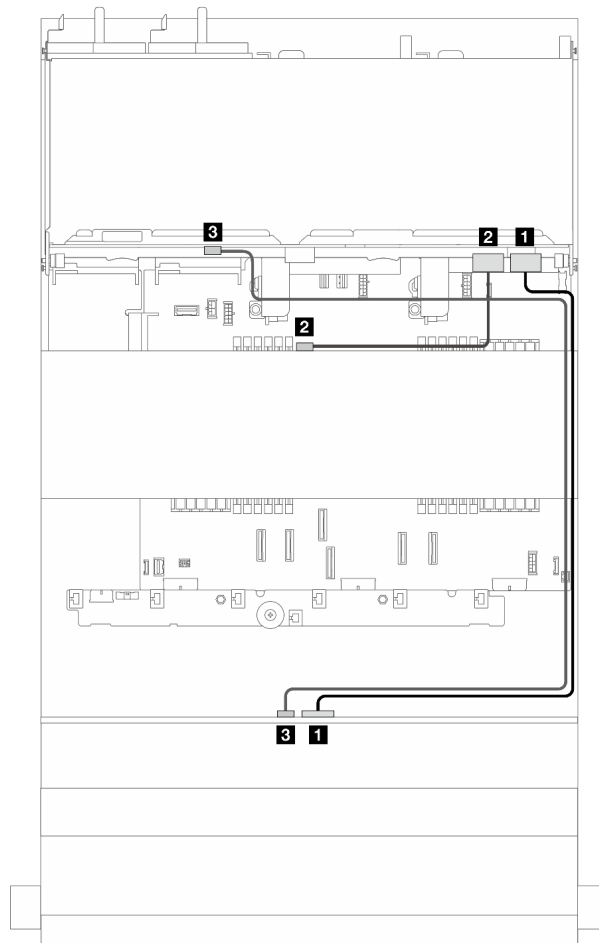


Figure 382. Signal cable routing

From	To
<b>1</b> Front backplane: SAS 0	<b>1</b> 16i adapter: <ul style="list-style-type: none"> <li>• Gen 4: C0</li> <li>• Gen 3: C0C1</li> </ul>
<b>2</b> Middle backplane: SAS	<b>2</b> 16i adapter: <ul style="list-style-type: none"> <li>• Gen 4: C1</li> <li>• Gen 3: C2</li> </ul>
<b>3</b> Rear backplane: SAS	<b>3</b> Front backplane: SAS 1





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## Chapter 3. Problem determination

Use the information in this section to isolate and resolve issues that you might encounter while using your server.

Lenovo servers can be configured to automatically notify Lenovo Support if certain events are generated. You can configure automatic notification, also known as Call Home, from management applications, such as the Lenovo XClarity Administrator. If you configure automatic problem notification, Lenovo Support is automatically alerted whenever a server encounters a potentially significant event.

To isolate a problem, you should typically begin with the event log of the application that is managing the server:

- If you are managing the server from the Lenovo XClarity Administrator, begin with the Lenovo XClarity Administrator event log.
- If you are using some other management application, begin with the Lenovo XClarity Controller event log.

### Web resources

- **Tech tips**

Lenovo continually updates the support website with the latest tips and techniques that you can use to solve issues that your server might encounter. These Tech Tips (also called retain tips or service bulletins) provide procedures to work around issues or solve problems related to the operation of your server.

To find the Tech Tips available for your server:

1. Go to <http://datacentersupport.lenovo.com> and navigate to the support page for your server.
2. Click on **How To's** from the navigation pane.
3. Click **Article Type → Solution** from the drop-down menu.

Follow the on-screen instructions to choose the category for the problem that you are having.

- **Lenovo Data Center Forum**

- Check [https://forums.lenovo.com/t5/Datacenter-Systems/ct-p/sv\\_eg](https://forums.lenovo.com/t5/Datacenter-Systems/ct-p/sv_eg) to see if someone else has encountered a similar problem.

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## Event logs

An *alert* is a message or other indication that signals an event or an impending event. Alerts are generated by the Lenovo XClarity Controller or by UEFI in the servers. These alerts are stored in the Lenovo XClarity Controller Event Log. If the server is managed by the Lenovo XClarity Administrator, alerts are automatically forwarded to this management application.

**Note:** For a listing of events, including user actions that might need to be performed to recover from an event, see the *Messages and Codes Reference*, which is available at [https://thinksystem.lenovofiles.com/help/topic/sr655-v3/7d9e/pdf\\_files.html](https://thinksystem.lenovofiles.com/help/topic/sr655-v3/7d9e/pdf_files.html).

### Lenovo XClarity Controller event log

The Lenovo XClarity Controller monitors the physical state of the server and its components using sensors that measure internal physical variables such as temperature, power-supply voltages, fan speeds, and component status. The Lenovo XClarity Controller provides various interfaces to systems management software and to system administrators and users to enable remote management and control of a server.

The Lenovo XClarity Controller monitors all components of the server and posts events in the Lenovo XClarity Controller event log.

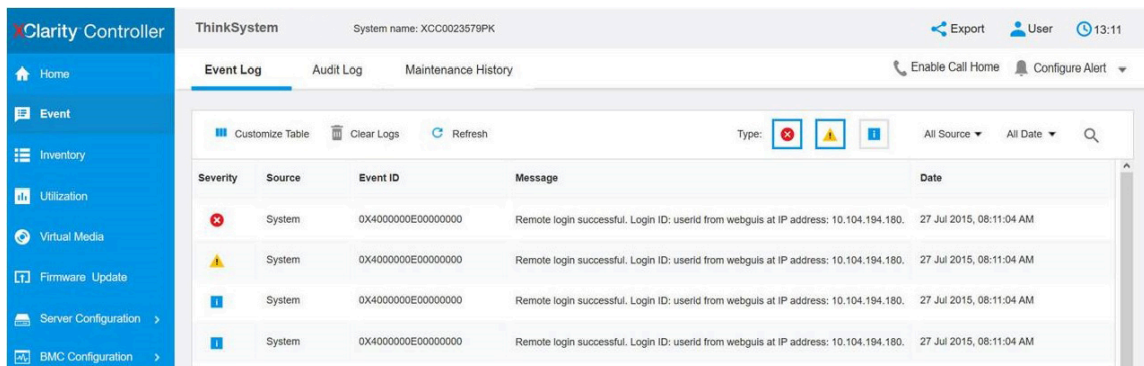


Figure 383. Lenovo XClarity Controller event log

For more information about accessing the Lenovo XClarity Controller event log, see:

“Viewing Event Logs” section in the XCC documentation compatible with your server at <https://pubs.lenovo.com/lxcc-overview/>

### Lenovo XClarity Administrator event log

If you are using Lenovo XClarity Administrator to manage server, network, and storage hardware, you can view the events from all managed devices through the XClarity Administrator.

#### Logs

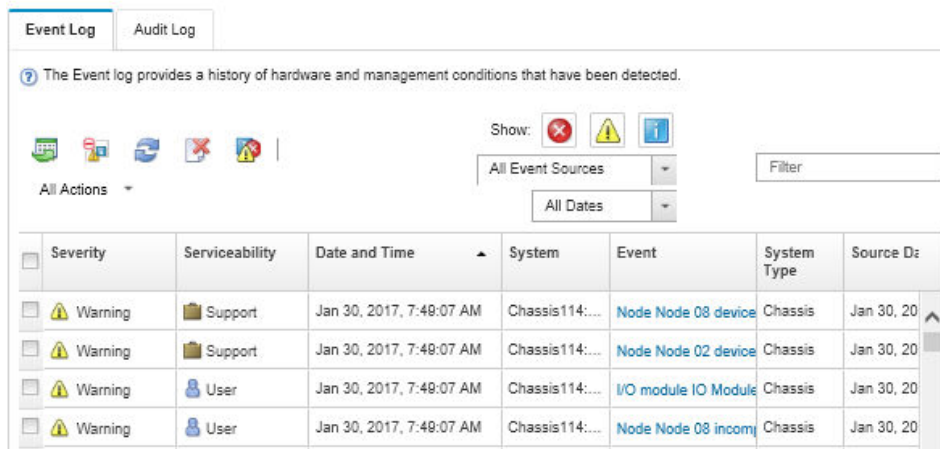


Figure 384. Lenovo XClarity Administrator event log

For more information about working with events from XClarity Administrator, see:

[http://sysmgt.lenovofiles.com/help/topic/com.lenovo.lxca.doc/events\\_vieweventlog.html](http://sysmgt.lenovofiles.com/help/topic/com.lenovo.lxca.doc/events_vieweventlog.html)

## Specifications

Summary of the features and specifications of the server. Depending on the model, some features might not be available, or some specifications might not apply. The latest specifications information is always available at <https://lenovopress.lenovo.com/>.

Refer to the below table for specifications categories and the content of each category.

Specification category	Technical specifications	Mechanical specifications	Environmental specifications
<b>Content</b>	<ul style="list-style-type: none"> <li>• Processor</li> <li>• Memory</li> <li>• Internal drives</li> <li>• Expansion slots</li> <li>• Storage controller</li> <li>• Graphics processing unit (GPU)</li> <li>• Integrated functions and I/O connectors</li> <li>• Network</li> <li>• System fan</li> <li>• Power supplies</li> <li>• Minimal configuration for debugging</li> <li>• Operating systems</li> </ul>	<ul style="list-style-type: none"> <li>• Dimension</li> <li>• Weight</li> </ul>	<ul style="list-style-type: none"> <li>• Acoustical noise emissions</li> <li>• Ambient temperature management</li> <li>• Environmental</li> </ul>

## Technical specifications

Summary of the technical specifications of server. Depending on the model, some features might not be available, or some specifications might not apply. The latest specifications information is always available at <https://lenovopress.lenovo.com/>.

Processor
<p>Supports fourth-generation AMD® EPYC™ processors, with 5nm process technology.</p> <ul style="list-style-type: none"> <li>• One processor with the new LGA 6096 (SP5) socket</li> <li>• Up to 96 Zen4 cores (192 threads)</li> <li>• Up to 4 xGMI3 links at up to 32 GT/s</li> <li>• Maximum Configurable Thermal Design Power (cTDP): up to 400 watts</li> </ul> <p>For a list of supported processors, see <a href="https://serverproven.lenovo.com">https://serverproven.lenovo.com</a>.</p>

Memory
<p>See for detailed information about memory configuration and setup.</p> <ul style="list-style-type: none"> <li>• Slots: 12 memory module (DIMM) slots</li> <li>• Memory module type: <ul style="list-style-type: none"> <li>– TruDDR5 RDIMM: 16 GB (1Rx8), 32 GB (2Rx8), 96 GB (2Rx4)</li> <li>– TruDDR5 10x4 RDIMM: 32 GB (1Rx4), 64 GB (2Rx4)</li> <li>– TruDDR5 9x4 RDIMM: 32 GB (1Rx4), 64 GB (2Rx4)</li> <li>– TruDDR5 3DS RDIMM: 128 GB (4Rx4), 256 GB (8Rx4)</li> </ul> </li> <li>• Capacity: <ul style="list-style-type: none"> <li>– Minimum: 16 GB (1 x 16 GB RDIMM)</li> <li>– Maximum: 3 TB (12 x 256 GB 3DS RDIMM)</li> </ul> </li> <li>• Speed: 4800 MT/s</li> </ul> <p>For a list of supported memory modules, see <a href="https://serverproven.lenovo.com">https://serverproven.lenovo.com</a>.</p>

### Internal drives

- Front drive bays:
  - Up to 24 x 2.5-inch hot-swap SAS/SATA/NVMe drives
  - Up to 12 x 3.5-inch hot-swap SAS/SATA drives
  - Up to 4 x 3.5-inch hot-swap NVMe drives
- Middle drive bays:
  - Up to 8 x 2.5-inch hot-swap SAS/SATA/NVMe drives
  - Up to 4 x 3.5-inch hot-swap SAS/SATA drives
- Rear drive bays:
  - Up to 8 x 2.5-inch hot-swap SAS/SATA drives
  - Up to 4 x 2.5-inch hot-swap NVMe drives
  - Up to 4 x 3.5-inch hot-swap SAS/SATA drives
  - Up to two 7mm drives
- Up to two internal M.2 drives

### Expansion slots

- Up to ten PCIe slots
- One OCP module slot

PCIe slot availability is based on riser selection. See “Rear view” in *User Guide* or *System Configuration Guide* and “[PCIe slots and PCIe adapters](#)” on page 6.

### Storage controller

- SAS/SATA HBA adapters:
  - ThinkSystem 440-16i SAS/SATA PCIe Gen4 12Gb Internal HBA
  - ThinkSystem 440-16e SAS/SATA PCIe Gen4 12Gb HBA
  - ThinkSystem 440-16i SAS/SATA PCIe Gen4 12Gb HBA
  - ThinkSystem 440-8i SAS/SATA PCIe Gen4 12Gb HBA
  - ThinkSystem 440-8e SAS/SATA PCIe Gen4 12Gb HBA
  - ThinkSystem 4350-16i SAS/SATA 12Gb HBA
  - ThinkSystem 4350-8i SAS/SATA 12Gb HBA
- SAS/SATA RAID adapters:
  - ThinkSystem RAID 540-16i PCIe Gen4 12Gb Adapter
  - ThinkSystem RAID 540-8i PCIe Gen4 12Gb Adapter
  - ThinkSystem RAID 940-32i 8GB Flash PCIe Gen4 12Gb Adapter
  - ThinkSystem RAID 940-16i 8GB Flash PCIe Gen4 12Gb Internal Adapter
  - ThinkSystem RAID 940-16i 8GB Flash PCIe Gen4 12Gb Adapter
  - ThinkSystem RAID 940-16i 4GB Flash PCIe Gen4 12Gb Adapter
  - ThinkSystem RAID 940-8i 4GB Flash PCIe Gen4 12Gb Adapter
  - ThinkSystem RAID 940-8e 4GB Flash PCIe Gen4 12Gb Adapter
  - ThinkSystem RAID 5350-8i PCIe 12Gb Internal Adapter
  - ThinkSystem RAID 5350-8i PCIe 12Gb Adapter
  - ThinkSystem RAID 9350-16i 4GB Flash PCIe 12Gb Internal Adapter
  - ThinkSystem RAID 9350-16i 4GB Flash PCIe 12Gb Adapter
  - ThinkSystem RAID 9350-8i 2GB Flash PCIe 12Gb Internal Adapter
- Switch adapter:
  - ThinkSystem 1611-8P PCIe Gen4 NVMe Switch Adapter

**Note:** For more information about the RAID/HBA adapters, see [Lenovo ThinkSystem RAID Adapter and HBA Reference](#).

### Graphics processing unit (GPU)

Your server supports the following GPUs:

- Double-wide:
    - NVIDIA® A30, A40, A16, L40, A100, H100, RTX A2000, A4500, A6000
    - AMD® Instinct MI210
  - Single-wide: NVIDIA® A2
- For GPU supporting rules, see .

### Integrated functions and I/O connectors

- Lenovo XClarity Controller (XCC), which provides service processor control and monitoring functions, video controller, and remote keyboard, video, mouse, and remote drive capabilities.
  - The server supports Lenovo XClarity Controller 2 (XCC2). For additional information about Lenovo XClarity Controller 2 (XCC2), refer to <https://pubs.lenovo.com/lxcc-overview/>.
- Front connectors:
  - One VGA connector (optional)
  - One USB 3.1 Gen 1 (5 Gbps) connector
  - One USB 2.0 connector with XCC system management function
  - One external diagnostics connector
  - One Integrated Diagnostics Panel (optional)
- Rear connectors:
  - One VGA connector
  - Three USB 3.1 Gen 1 (5 Gbps) connectors
  - One XCC system management port
  - Two or four Ethernet connectors on the OCP module (optional)

### Network

- OCP module

#### Note:

If ThinkSystem V3 Management NIC Adapter Kit is installed on the server, it will not be displayed on the PCIe card list of system management software, such as XCC, LXPM, and so on.

### System fan

- Supported fan types:
  - Standard fan 6038 (single-rotor, 17000 RPM)
  - Performance fan 6056 (dual-rotor, 21000 RPM)
- Fan redundancy: N + 1 redundancy, one redundant fan rotor
  - Supports fan redundancy when using six 6038 fans, four 6056 fans or six 6056 fans
  - Not support fan redundancy when using four 6038 fans

#### Notes:

- Single-rotor hot-swap fans cannot be mixed with dual-rotor hot-swap fans.
- The redundant cooling by the fans in the server enables continued operation if one rotor of a fan fails.
- When the system is powered off but still plugged in to AC power, fans 1 and 2 may continue to spin at a much lower speed. This is the system design to provide proper cooling.

### Power supplies

The server supports up to two hot-swap power supplies for redundancy.

Power supply	100–127 V ac	200–240 V ac	240 V dc	-48 V dc
--------------	--------------	--------------	----------	----------

Power supplies				
750W Platinum	✓	✓	✓	
750W Titanium		✓	✓	
1100W Platinum	✓	✓	✓	
1100W Titanium		✓	✓	
1800W Platinum		✓	✓	
1800W Titanium		✓	✓	
2400W Platinum		✓	✓	
2600W Titanium		✓	✓	
1100W -48V DC				✓
<b>CAUTION:</b> <ul style="list-style-type: none"> <li>• <b>240 V dc input (input range: 180-300 V dc) is supported in Chinese Mainland ONLY.</b></li> <li>• <b>Power supply with 240 V dc input cannot support hot plugging power cord function. Before removing the power supply with dc input, please turn off server or disconnect dc power sources at the breaker panel or by turning off the power source. Then, remove the power cord.</b></li> </ul>				

Minimal configuration for debugging
<ul style="list-style-type: none"> <li>• One processor</li> <li>• One memory module in slot 7</li> <li>• One power supply</li> <li>• One HDD/SSD drive or one M.2 drive (if OS is needed for debugging)</li> <li>• Five system fans</li> </ul>

Operating systems
<p>Supported and certified operating systems:</p> <ul style="list-style-type: none"> <li>• Microsoft Windows Server</li> <li>• Microsoft Windows</li> <li>• VMware ESXi</li> <li>• Red Hat Enterprise Linux</li> <li>• SUSE Linux Enterprise Server</li> <li>• Canonical Ubuntu</li> </ul> <p>References:</p> <ul style="list-style-type: none"> <li>• VMware ESXi does not support ThinkSystem 2.5 U.3 6500 ION 30.72TB Read Intensive NVMe PCIe 4.0 x4 HS SSD.</li> <li>• Complete list of available operating systems: <a href="https://lenovopress.lenovo.com/osig">https://lenovopress.lenovo.com/osig</a>.</li> <li>• OS deployment instructions, see “Deploy the operating system” in <i>User Guide</i> or <i>System Configuration Guide</i>.</li> </ul>

## Mechanical specifications

Summary of the mechanical specifications of server. Depending on the model, some features might not be available, or some specifications might not apply. The latest specifications information is always available at <https://lenovopress.lenovo.com/>.

Dimension
<ul style="list-style-type: none"> <li>• Form factor: 2U</li> <li>• Height: 86.5 mm (3.4 inches)</li> <li>• Width: <ul style="list-style-type: none"> <li>– With rack latches: 482.0 mm (19.0 inches)</li> <li>– Without rack latches: 444.6 mm (17.5 inches)</li> </ul> </li> <li>• Depth: 763.7 mm (30.1 inches)</li> </ul> <p><b>Note:</b> The depth is measured with rack latches installed, but without the security bezel installed.</p>
Weight
Up to 37 kg (82 lb), depending on the server configuration

## Environmental specifications

Summary of the environmental specifications of server. Depending on the model, some features might not be available, or some specifications might not apply. The latest specifications information is always available at <https://lenovopress.lenovo.com/>.

## Acoustical noise emissions

The server has the following acoustic noise emissions declaration.

	Standard	Storage	GPU
Sound power levels ( $L_{WA}$ )			
Idling	6.6 Bel	7.4 Bel	7.4 Bel
Operating	8.1 Bel	7.5 Bel	8.6 Bel
Sound pressure level ( $L_{pAm}$ )			
Idling	49.9 dBA	59.5 dBA	59.5 dBA
Operating	65.4 dBA	61.3 dBA	71.2 dBA

The declared sound levels are based on the following configurations, which may change depending on configurations or conditions.

Config.	Standard	Storage	GPU
Chassis (2U)	Front 16 x 2.5"	Front 12 x 3.5"	Front 16 x 2.5"
Fan	4 x performance fans	6 x performance fans	6 x performance fans
Processor	1 x 300 W	1 x 240 W	1 x 300 W
DIMM	12 x 64 GB	12 x 64 GB	12 x 64 GB
Drive	16 x 2.4 TB SAS HDDs	Front 12 x 2 TB + rear 4 x 2 TB HDDs	16 x 2.4 TB SAS HDDs
RAID	1 x RAID 940-8i	1 x RAID 940-16i	1 x RAID 940-16i
OCP	Intel E810-DA2 10/25GbE SFP28 2-Port OCP		
PSU	2 x 1800 W	2 x 1800 W	2 x 2400 W
GPU	None	None	3 x A100

### Notes:

- These sound levels were measured in controlled acoustical environments according to procedures specified by ISO7779 and are reported in accordance with ISO 9296.
- Government regulations (such as those prescribed by OSHA or European Community Directives) may govern noise level exposure in the workplace and may apply to you and your server installation. The actual sound pressure levels in your installation depend upon a variety of factors, including the number of racks in the installation; the size, materials, and configuration of the room; the noise levels from other equipment; the room ambient temperature, and employee's location in relation to the equipment. Further, compliance with such government regulations depends on a variety of additional factors, including the duration of employees' exposure and whether employees wear hearing protection. Lenovo recommends that you consult with qualified experts in this field to determine whether you are in compliance with the applicable regulations.



## Environment

ThinkSystem SR655 V3 complies with ASHRAE Class A2 specifications with most configurations, and depending on the hardware configuration, also complies with ASHRAE Class A3, and Class A4 specifications. System performance may be impacted when operating temperature is outside ASHRAE A2 specification.

Depending on the hardware configuration, SR655 V3 server also complies with ASHRAE Class H1 specification. System performance may be impacted when operating temperature is outside ASHRAE H1 specification.

The restrictions to ASHRAE support are as follows:

- The ambient temperature must be limited to 35°C if the server has any of the following components:
  - Broadcom 57454 10GBASE-T 4-port OCP
  - Broadcom 57416 10GBASE-T 2-port OCP
  - PCIe network interface cards (NICs) at a rate greater than or equal to 100 GB
  - Parts with active optical cable (AOC) and at a rate of 25 GB
- The ambient temperature must be limited to 30°C if the server has any of the following components:
  - 24 x 2.5" or 12 x 3.5" front bay, middle bay, or rear bay
  - GPU adapters
  - Parts with AOC and at a rate of greater than 25 GB
  - Group E (320W <= cTDP <= 400W) processors
  - 9754/9734/9654(P)/9554(P)/9174F processor in a front 8 x 2.5"/8 x 3.5"/16 x 2.5" standard configuration
- The ambient temperature must be limited to 25°C if the server has any of the following components:
  - 9754/9734/9654(P)/9554(P)/9174F processor in a front 24 x 2.5"/12 x 3.5" configuration without middle/rear bay
  - 9754/9734/9654(P)/9554(P)/9174F processor in a front 8 x 2.5"/8 x 3.5"/16 x 2.5" + GPU configuration
  - Gen5 7.68 TB or larger capacity NVMe drives in a configuration with middle/rear bay
  - 24 x 2.5" front bay + GPU
  - Group A (240 W < cTDP ≤ 300 W) processor in a configuration with middle/rear bay

For detailed thermal information, see [“Thermal rules” on page 11](#).

### Note:

When the ambient temperature is greater than the supported max temperature, the server will shut down (ASHRAE 45°C). The server will not power on again until the ambient temperature falls within the supported temperature range.

- **Air temperature:**
  - Operating
    - ASHRAE class H1: 5°C to 25°C (41°F to 77°F)  
The maximum ambient temperature decreases by 1°C for every 500 m (1640 ft) increase in altitude above 900 m (2,953 ft)
    - ASHRAE class A2: 10°C to 35°C (50°F to 95°F)  
The maximum ambient temperature decreases by 1°C for every 300 m (984 ft) increase in altitude above 900 m (2,953 ft)
    - ASHRAE class A3: 5°C to 40°C (41°F to 104°F)  
The maximum ambient temperature decreases by 1°C for every 175 m (574 ft) increase in altitude above 900 m (2,953 ft)
    - ASHRAE class A4: 5°C to 45°C (41°F to 113°F)  
The maximum ambient temperature decreases by 1°C for every 125 m (410 ft) increase in altitude above 900 m (2,953 ft)
  - Server off: 5°C to 45°C (41°F to 113°F)

## Environment

- Shipment/storage: -40°C to 60°C (-40°F to 140°F)
- **Maximum altitude:** 3,050 m (10,000 ft)
- **Relative Humidity** (non-condensing):
  - Operating
    - ASHRAE class H1: 8%–80%; maximum dew point: 17°C (62.6°F)
    - ASHRAE class A2: 8%–80%; maximum dew point: 21°C (70°F)
    - ASHRAE class A3: 8%–85%; maximum dew point: 24°C (75°F)
    - ASHRAE class A4: 8%–90%; maximum dew point: 24°C (75°F)
  - Shipment/storage: 8% to 90%

## Particulate contamination

**Attention:** Airborne particulates (including metal flakes or particles) and reactive gases acting alone or in combination with other environmental factors such as humidity or temperature might pose a risk to the device that is described in this document.

Risks that are posed by the presence of excessive particulate levels or concentrations of harmful gases include damage that might cause the device to malfunction or cease functioning altogether. This specification sets forth limits for particulates and gases that are intended to avoid such damage. The limits must not be viewed or used as definitive limits, because numerous other factors, such as temperature or moisture content of the air, can influence the impact of particulates or environmental corrosives and gaseous contaminant transfer. In the absence of specific limits that are set forth in this document, you must implement practices that maintain particulate and gas levels that are consistent with the protection of human health and safety. If Lenovo determines that the levels of particulates or gases in your environment have caused damage to the device, Lenovo may condition provision of repair or replacement of devices or parts on implementation of appropriate remedial measures to mitigate such environmental contamination. Implementation of such remedial measures is a customer responsibility.

Table 7. Limits for particulates and gases

Contaminant	Limits
Reactive gases	<p>Severity level G1 as per ANSI/ISA 71.04-1985<sup>1</sup>:</p> <ul style="list-style-type: none"> <li>The copper reactivity level shall be less than 300 Angstroms per month (<math>\text{\AA}/\text{month} \approx 0.0039 \mu\text{g}/\text{cm}^2\text{-hour weight gain}</math>).<sup>2</sup></li> <li>The silver reactivity level shall be less than 200 <math>\text{\AA}/\text{month}</math> (<math>\text{\AA}/\text{month} \approx 0.0035 \mu\text{g}/\text{cm}^2\text{-hour weight gain}</math>).<sup>3</sup></li> <li>The reactive monitoring of gaseous corrosivity must be conducted approximately 5 cm (2 in.) in front of the rack on the air inlet side at one-quarter and three-quarter frame height off the floor or where the air velocity is much higher.</li> </ul>
Airborne particulates	<p>Data centers must meet the cleanliness level of ISO 14644-1 class 8.</p> <p>For data centers without airside economizer, the ISO 14644-1 class 8 cleanliness might be met by choosing one of the following filtration methods:</p> <ul style="list-style-type: none"> <li>The room air might be continuously filtered with MERV 8 filters.</li> <li>Air entering a data center might be filtered with MERV 11 or preferably MERV 13 filters.</li> </ul> <p>For data centers with airside economizers, the choice of filters to achieve ISO class 8 cleanliness depends on the specific conditions present at that data center.</p> <ul style="list-style-type: none"> <li>The deliquescent relative humidity of the particulate contamination should be more than 60% RH.<sup>4</sup></li> <li>Data centers must be free of zinc whiskers.<sup>5</sup></li> </ul>
<p><sup>1</sup> ANSI/ISA-71.04-1985. <i>Environmental conditions for process measurement and control systems: Airborne contaminants</i>. Instrument Society of America, Research Triangle Park, North Carolina, U.S.A.</p> <p><sup>2</sup> The derivation of the equivalence between the rate of copper corrosion growth in the thickness of the corrosion product in <math>\text{\AA}/\text{month}</math> and the rate of weight gain assumes that <math>\text{Cu}_2\text{S}</math> and <math>\text{Cu}_2\text{O}</math> grow in equal proportions.</p> <p><sup>3</sup> The derivation of the equivalence between the rate of silver corrosion growth in the thickness of the corrosion product in <math>\text{\AA}/\text{month}</math> and the rate of weight gain assumes that <math>\text{Ag}_2\text{S}</math> is the only corrosion product.</p> <p><sup>4</sup> The deliquescent relative humidity of particulate contamination is the relative humidity at which the dust absorbs enough water to become wet and promote ionic conduction.</p> <p><sup>5</sup> Surface debris is randomly collected from 10 areas of the data center on a 1.5 cm diameter disk of sticky electrically conductive tape on a metal stub. If examination of the sticky tape in a scanning electron microscope reveals no zinc whiskers, the data center is considered free of zinc whiskers.</p>	

## System-board-assembly connectors

This section provides information about the internal connectors on the system board assembly that contains the system I/O board and processor board.

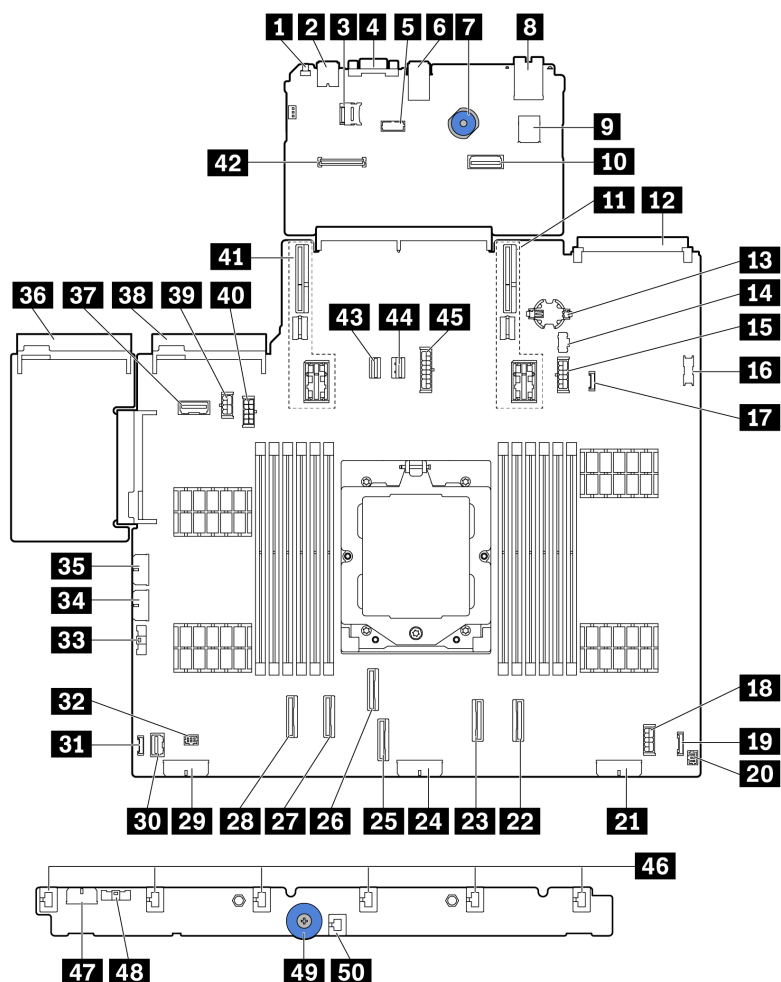


Figure 385. System-board-assembly connectors

Table 8. System-board-assembly connectors

<b>1</b> NMI button	<b>2</b> Rear USB connector
<b>3</b> Micro SD connector	<b>4</b> VGA connector
<b>5</b> Serial port connector	<b>6</b> Rear USB connectors
<b>7</b> Lift handle	<b>8</b> XCC system management port
<b>9</b> Internal USB connector	<b>10</b> Second management Ethernet connector
<b>11</b> Riser 1 slot	<b>12</b> OCP module connector
<b>13</b> CMOS battery (CR2032)	<b>14</b> M.2 power connector
<b>15</b> 7mm backplane power connector	<b>16</b> Front USB connector
<b>17</b> Leak detection connector	<b>18</b> Internal Expander Power Connector
<b>19</b> Front I/O connector <sup>note</sup>	<b>20</b> Front I/O connector for Y cable <sup>note</sup>
<b>21</b> Backplane 3 power connector	<b>22</b> PCIe connector 8 / SATA connector 1

Table 8. System-board-assembly connectors (continued)

<b>23</b> PCIe connector 7 / SATA connector 0	<b>24</b> Backplane 2 power connector
<b>25</b> PCIe connector 3	<b>26</b> PCIe connector 4
<b>27</b> PCIe connector 2	<b>28</b> PCIe connector 1
<b>29</b> Backplane 1 power connector	<b>30</b> Front VGA connector
<b>31</b> External LCD connector	<b>32</b> Pump connector
<b>33</b> Fan board sideband connector	<b>34</b> Fan board power connector
<b>35</b> Internal RAID power connector	<b>36</b> Power supply 1 connector
<b>37</b> Riser 3/ rear backplane sideband connector	<b>38</b> Power supply 2 connector
<b>39</b> GPU power connector	<b>40</b> Riser 3 / rear backplane power connector
<b>41</b> Riser 2 slot	<b>42</b> RoT Connector
<b>43</b> M.2 signal connector	<b>44</b> 7mm backplane signal connector
<b>45</b> Middle backplane power connector	<b>46</b> Fan 1–6 connectors
<b>47</b> Fan board power connector	<b>48</b> Fan board sideband connector
<b>49</b> Lift handle	<b>50</b> Intrusion switch connector

#### Notes:

- The front I/O module on rack latch or the Integrated Diagnostics Panel on media bay is connected to connector **19**. See “Front I/O module” in *User Guide* or *System Configuration Guide*.
- The front operator panel on media bay is connected to connector **19** and connector **20** using a Y cable.

## Troubleshooting by system LEDs and diagnostics display

See the following section for information on available system LEDs and diagnostics display.

- [“Drive LEDs” on page 389](#)
- [“Front operator panel LEDs” on page 390](#)
- [“External diagnostics handset” on page 397](#)
- [“XCC system management port LEDs” on page 403](#)
- [“Power supply LEDs” on page 404](#)
- [“System-board-assembly LEDs” on page 406](#)
- [“LEDs on the firmware and RoT security module” on page 408](#)

### Drive LEDs

This topic provides information on drive LEDs.

Each hot-swap drive comes with an activity LED and status LED and the signals are controlled by the backplanes. Different colors and speeds indicate different activities or status of the drive. The following illustration shows the LEDs on a hard disk drive or solid-state drive.

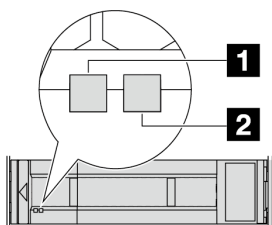


Figure 386. Drive LEDs

Drive LED	Status	Description
<b>1</b> Drive activity LED (left)	Solid green	The drive is powered but not active.
	Blinking green	The drive is active.
<b>2</b> Drive status LED (right)	Solid yellow	The drive has an error.
	Blinking yellow (blinking slowly, about one flash per second)	The drive is being rebuilt.
	Blinking yellow (blinking rapidly, about four flashes per second)	The drive is being identified.

## Front operator panel LEDs

This topic provides information on the front operator panel LEDs.

Depending on the server model, the server comes with the front operator panel without LCD display or front operator with LCD display (integrated diagnostics panel). For information about the integrated diagnostics panel with LCD display, see [“Integrated diagnostics panel” on page 392](#).

The following illustration shows the front operator panel on the media bay. For some server models, the front operator panel is integrated on the rack latch. See “Front I/O module” in *User Guide* or *System Configuration Guide*.

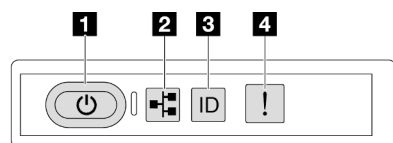


Figure 387. Front operator panel LEDs

<b>1</b> Power button with power status LED (green)	<b>2</b> Network activity LED (green)
<b>3</b> System ID button with system ID LED (blue)	<b>4</b> System error LED (yellow)

### **1** Power button with power status LED (green)

You can press the power button to power on the server when you finish setting up the server. You also can hold the power button for several seconds to power off the server if you cannot shut down the server from the operating system. The states of the power LED are as follows:

Status	Color	Description
Off	None	Power is not present, or the power supply has failed.
Fast blinking (about four flashes per second)	Green	The server is off, but the XClarity Controller is initializing, and the server is not ready to be powered on.
Slow blinking (about one flash per second)	Green	The server is off and is ready to be powered on (standby state).
Solid on	Green	The server is on and running.

## 2 Network activity LED (green)

Compatibility of the NIC adapter and the network activity LED:

NIC adapter	Network activity LED
OCP module	Support
PCIe NIC adapter	Not support

When an OCP module is installed, the network activity LED on the front I/O assembly helps you identify the network connectivity and activity. If no OCP module is installed, this LED is off.

Status	Color	Description
On	Green	The server is connected to a network.
Blinking	Green	The network is connected and active.
Off	None	The server is disconnected from the network. <b>Note:</b> If the network activity LED is off when an OCP module is installed, check the network ports in the rear of your server to determine which port is disconnected.

## 3 System ID button with system ID LED (blue)

Use this system ID button and the blue system ID LED to visually locate the server. Each time you press the system ID button, the state of the system ID LED changes. The LED can be changed to on, blinking, or off. You can also use the Lenovo XClarity Controller or a remote management program to change the state of the system ID LED to assist in visually locating the server among other servers.

If the XClarity Controller USB connector is set to have both the USB 2.0 function and XClarity Controller management function, you can press the system ID button for three seconds to switch between the two functions.

## 4 System error LED (yellow)

The system error LED helps you to determine if there are any system errors.

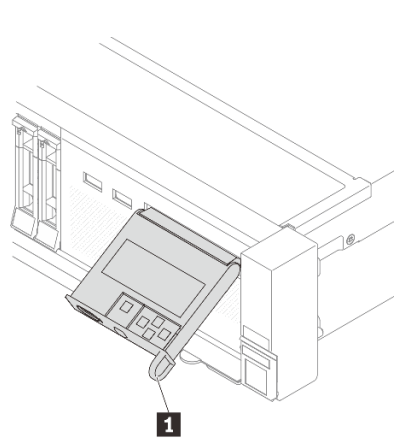
Status	Color	Description	Action
On	Yellow	<p>An error has been detected on the server. Causes might include but are not limited to the following errors:</p> <ul style="list-style-type: none"> <li>• A fan failure</li> <li>• A memory error</li> <li>• A storage failure</li> <li>• A PCIe device failure</li> <li>• A power supply failure</li> <li>• A processor error</li> <li>• A system I/O board or processor board error</li> </ul>	<ul style="list-style-type: none"> <li>• Check the Lenovo XClarity Controller event log and the system event log to determine the exact cause of the error.</li> <li>• Check if additional LEDs elsewhere in the server are also lit that will direct you to the source of the error. See <a href="#">“Troubleshooting by system LEDs and diagnostics display” on page 389</a>.</li> <li>• Save the log if necessary.</li> </ul>
Off	None	The server is off, or the server is on and is working correctly.	None.

## Integrated diagnostics panel

The integrated diagnostics panel is attached to the front of the server, while it allows quick access to system information such as errors, system status, firmware, network, and health information.

- [“Diagnostics panel location” on page 392](#)
- [“Diagnostics panel overview” on page 392](#)
- [“Options flow diagram” on page 393](#)
- [“Full menu list” on page 394](#)

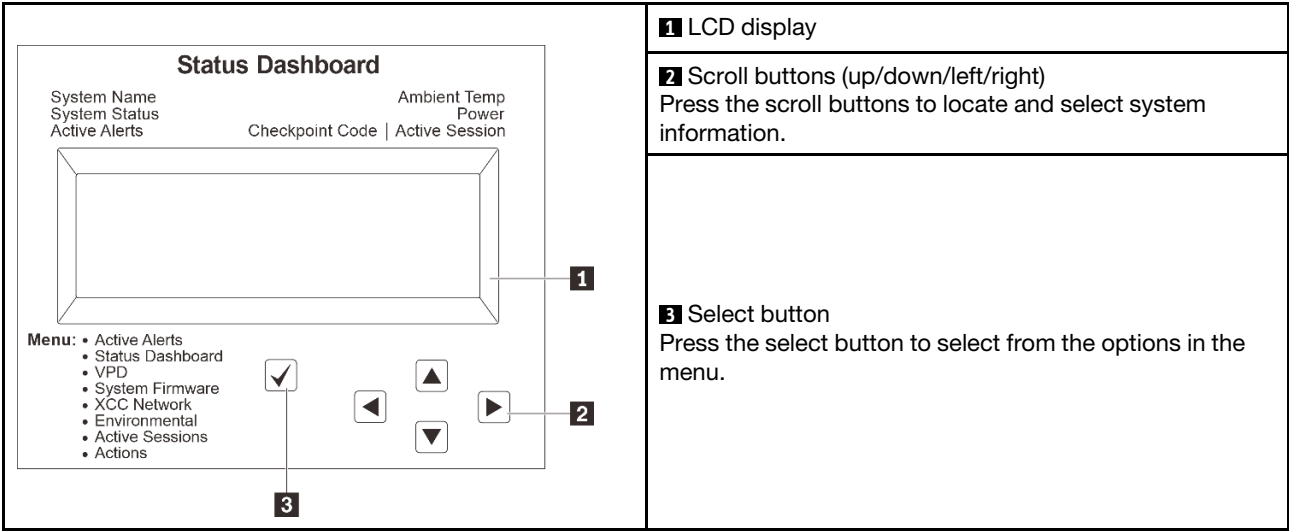
### Diagnostics panel location

	<p><b>1</b> The handle with which the panel can be pulled out and inserted into the server.</p> <p><b>Notes:</b></p> <ul style="list-style-type: none"> <li>• The panel can be inserted or pulled out regardless of the system status.</li> <li>• When pulling out the panel, carefully hold it by the handle and avoid any hard pulling.</li> </ul>
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### Diagnostics panel overview

The diagnostics device consists of an LCD display and 5 navigation buttons.

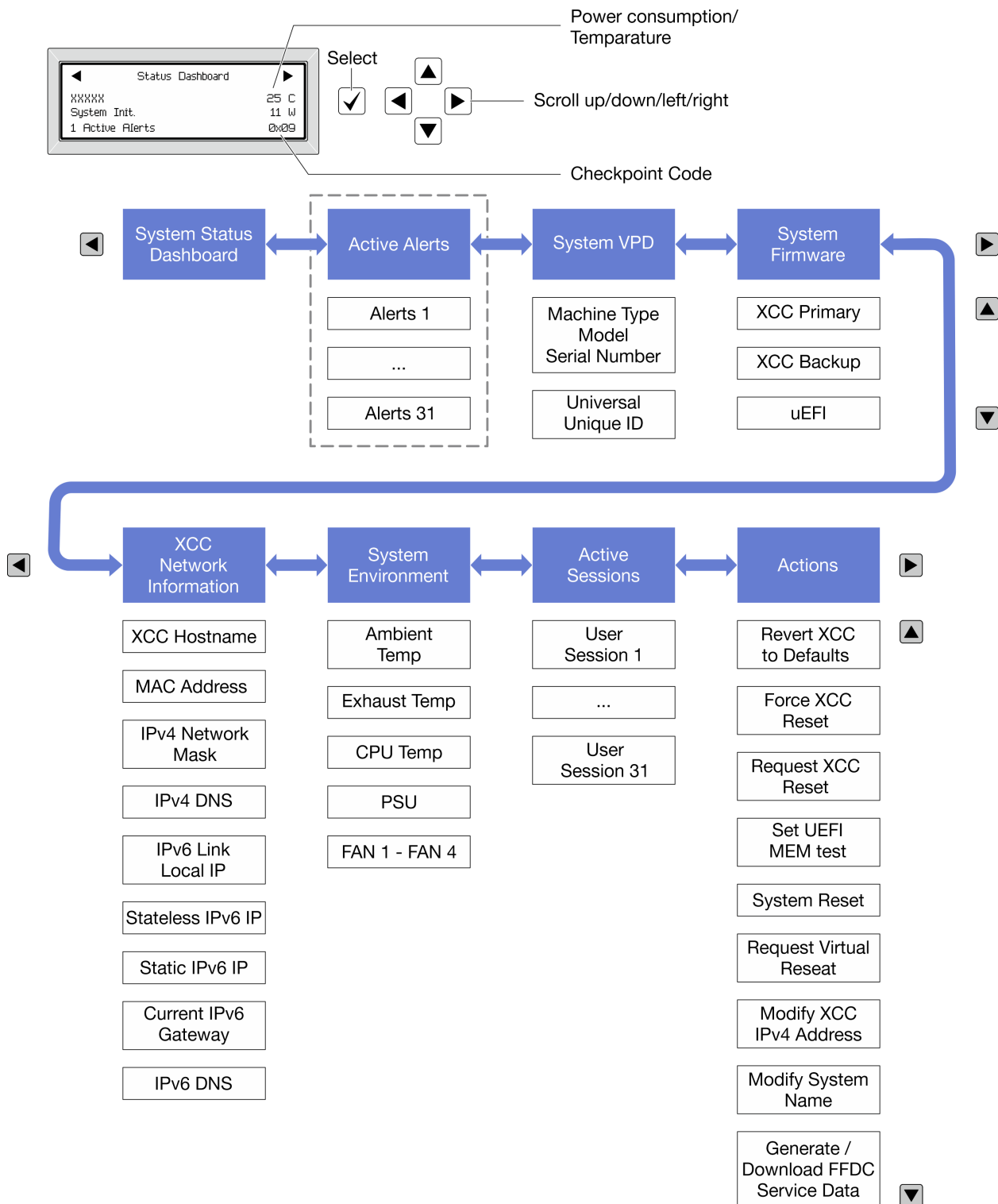




**Options flow diagram**

The LCD panel displays various system information. Navigate through the options with the scroll keys.

Depending on the model, the options and entries on the LCD display might be different.

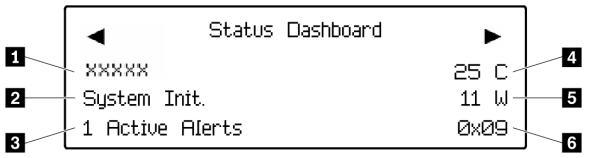


### Full menu list

Following is the list of options available on the diagnostics panel/handset. Switch between an option and the subordinate information entries with the select button, and switch among options or information entries with the scroll buttons.

Depending on the model, the options and entries on the LCD display might be different.

## Home Menu (System Status Dashboard)

Home Menu	Example
<ol style="list-style-type: none"> <li>1 System name</li> <li>2 System status</li> <li>3 Active alert quantity</li> <li>4 Temperature</li> <li>5 Power consumption</li> <li>6 Checkpoint code</li> </ol>	 <p>The screenshot shows a 'Status Dashboard' window. On the left, there are three lines of text: 'xxxxxx' (callout 1), 'System Init.' (callout 2), and '1 Active Alerts' (callout 3). On the right, there are three lines of text: '25 C' (callout 4), '11 W' (callout 5), and '0x09' (callout 6). The window has a title bar with left and right arrow buttons.</p>

## Active Alerts

Sub Menu	Example
<p>Home screen: Active error quantity</p> <p><b>Note:</b> The “Active Alerts” menu displays only the quantity of active errors. If no errors occur, the “Active Alerts” menu will not be available during navigation.</p>	<p>1 Active Alerts</p>
<p>Details screen:</p> <ul style="list-style-type: none"> <li>Error message ID (Type: Error/Warning/Information)</li> <li>Occurrence time</li> <li>Possible sources of the error</li> </ul>	<p>Active Alerts: 1</p> <p>Press ▼ to view alert details</p> <p>FQXSPPU009N(Error)</p> <p>04/07/2020 02:37:39 PM</p> <p>CPU 1 Status:</p> <p>Configuration Error</p>

## System VPD Information

Sub Menu	Example
<ul style="list-style-type: none"> <li>Machine type and serial number</li> <li>Universal Unique ID (UUID)</li> </ul>	<p>Machine Type: xxxx</p> <p>Serial Num: xxxxxx</p> <p>Universal Unique ID:</p> <p>xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx</p>

## System Firmware

Sub Menu	Example
XCC Primary <ul style="list-style-type: none"><li>Firmware level (status)</li><li>Build ID</li><li>Version number</li><li>Release date</li></ul>	XCC Primary (Active) Build: DVI399T Version: 4.07 Date: 2020-04-07
XCC Backup <ul style="list-style-type: none"><li>Firmware level (status)</li><li>Build ID</li><li>Version number</li><li>Release date</li></ul>	XCC Backup (Active) Build: D8BT05I Version: 1.00 Date: 2019-12-30
UEFI <ul style="list-style-type: none"><li>Firmware level (status)</li><li>Build ID</li><li>Version number</li><li>Release date</li></ul>	UEFI (Inactive) Build: D0E101P Version: 1.00 Date: 2019-12-26

## XCC Network Information

Sub Menu	Example
<ul style="list-style-type: none"><li>XCC hostname</li><li>MAC address</li><li>IPv4 Network Mask</li><li>IPv4 DNS</li><li>IPv6 Link Local IP</li><li>Stateless IPv6 IP</li><li>Static IPv6 IP</li><li>Current IPv6 Gateway</li><li>IPv6 DNS</li></ul> <p><b>Note:</b> Only the MAC address that is currently in use is displayed (extension or shared).</p>	XCC Network Information XCC Hostname: XCC-xxxx-SN MAC Address: xx:xx:xx:xx:xx:xx IPv4 IP: xx.xx.xx.xx IPv4 Network Mask: x.x.x.x IPv4 Default Gateway: x.x.x.x

## System Environmental Information

Sub Menu	Example
<ul style="list-style-type: none"><li>• Ambient temperature</li><li>• Exhaust temperature</li><li>• CPU temperature</li><li>• PSU status</li><li>• Spinning speed of fans by RPM</li></ul>	Ambient Temp: 24 C Exhaust Temp: 30 C CPU1 Temp: 50 C PSU1: Vin= 213 w Inlet= 26 C FAN1 Front: 21000 RPM FAN2 Front: 21000 RPM FAN3 Front: 21000 RPM FAN4 Front: 21000 RPM

## Active Sessions

Sub Menu	Example
Quantity of active sessions	Active User Sessions: 1

## Actions

Sub Menu	Example
Several quick actions supported for users <ul style="list-style-type: none"><li>• Revert XCC to Defaults</li><li>• Force XCC Reset</li><li>• Request XCC Reset</li><li>• Set UEFI Memory Test</li><li>• Request Virtual Reset</li><li>• Modify XCC Static IPv4 Address/Net mask/ Gateway</li><li>• Modify System Name</li><li>• Generate/Download FFDC Service Data</li></ul>	Request XCC Reset? This will request the BMC to reboot itself. Hold ✓ for 3 seconds

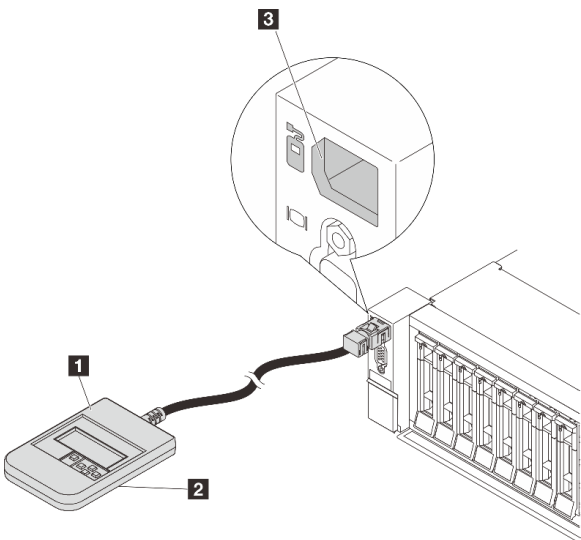
## External diagnostics handset

The external diagnostics handset is an external device that can be connected to the server with a cable, and it allows quick access to system information such as errors, system status, firmware, network, and health information.

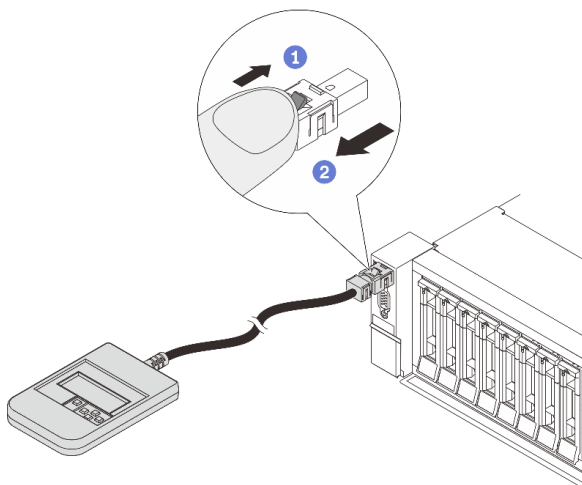
**Note:** The external diagnostics handset is an optional part that needs to be purchased separately.

- [“Location of the external diagnostics handset” on page 398](#)
- [“Diagnostics panel overview” on page 398](#)
- [“Options flow diagram” on page 400](#)
- [“Full menu list” on page 401](#)

## Location of the external diagnostics handset

Location	Description
<p>The external diagnostics handset is connected to the server with an external cable.</p> 	<b>1</b> External diagnostics handset
	<b>2</b> Magnetic bottom With this component, the diagnostics handset can be attached to the top or side of the rack with hands spared for service tasks.
	<b>3</b> External diagnostics connector This connector is located on the front of the server and is used to connect an external diagnostics handset.

**Note:** Pay attention to the following steps when unplugging the external diagnostics handset:

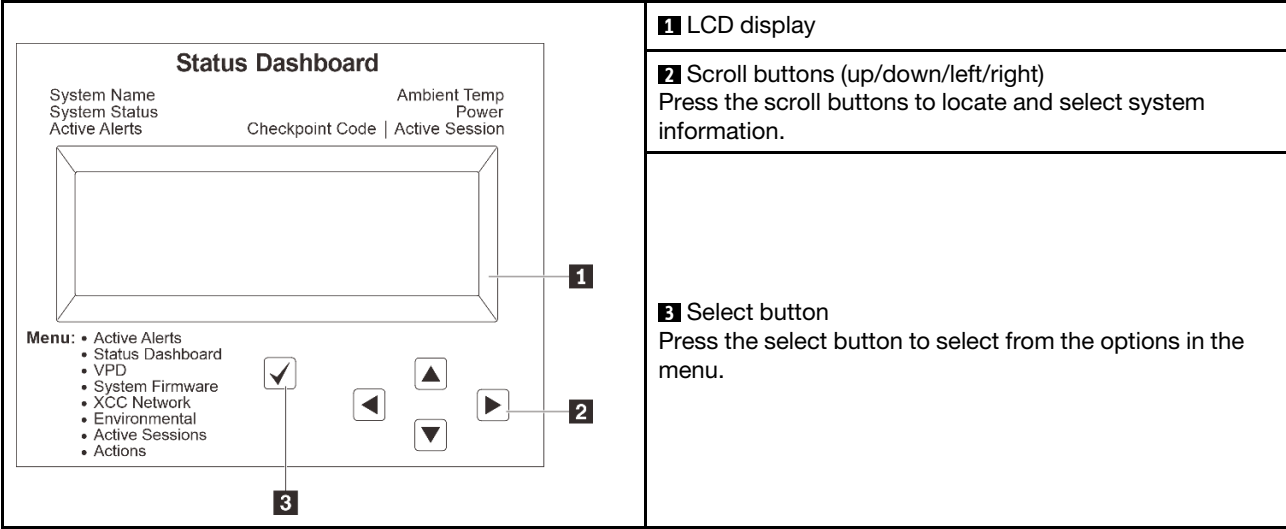


Step 1. Press the plastic clip on the plug in the shown direction.

Step 2. Gently pull out the cable from the connector while keeping the clip pressed down.

## Diagnostics panel overview

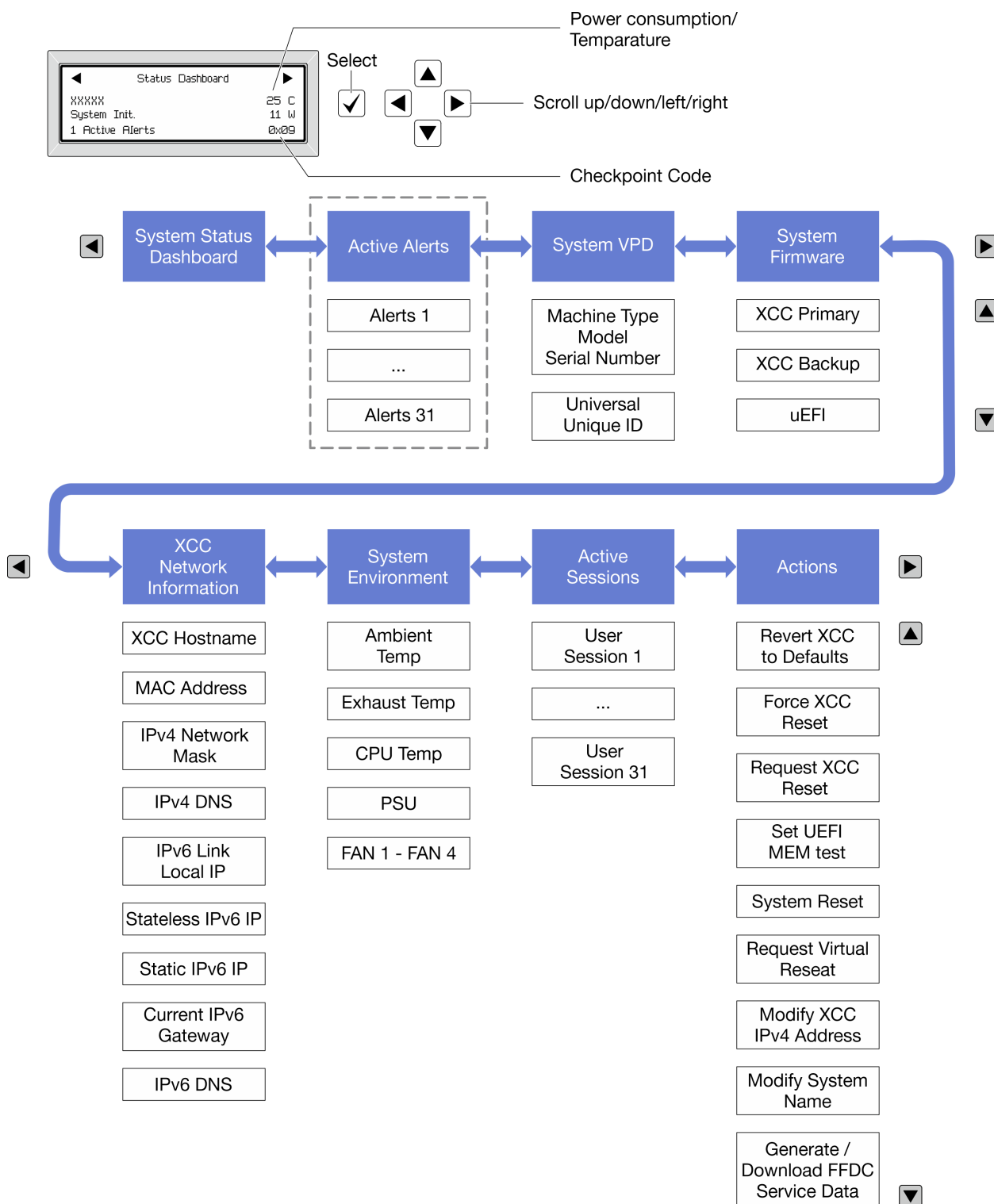
The diagnostics device consists of an LCD display and 5 navigation buttons.



## Options flow diagram

The LCD panel displays various system information. Navigate through the options with the scroll keys.

Depending on the model, the options and entries on the LCD display might be different.






## Full menu list

Following is the list of options available on the diagnostics panel/handset. Switch between an option and the subordinate information entries with the select button, and switch among options or information entries with the scroll buttons.

Depending on the model, the options and entries on the LCD display might be different.

### Home Menu (System Status Dashboard)

Home Menu	Example
<ul style="list-style-type: none"><li>1 System name</li><li>2 System status</li><li>3 Active alert quantity</li><li>4 Temperature</li><li>5 Power consumption</li><li>6 Checkpoint code</li></ul>	 <p>The screenshot shows a 'Status Dashboard' menu with the following items: 'xxxxxx' (1), 'System Init.' (2), '1 Active Alerts' (3), '25 C' (4), '11 W' (5), and '0x09' (6). Navigation arrows are visible at the top.</p>

### Active Alerts

Sub Menu	Example
Home screen: Active error quantity <b>Note:</b> The “Active Alerts” menu displays only the quantity of active errors. If no errors occur, the “Active Alerts” menu will not be available during navigation.	1 Active Alerts
Details screen: <ul style="list-style-type: none"><li>• Error message ID (Type: Error/Warning/Information)</li><li>• Occurrence time</li><li>• Possible sources of the error</li></ul>	Active Alerts: 1 Press ▼ to view alert details FQXSPPU009N(Error) 04/07/2020 02:37:39 PM CPU 1 Status: Configuration Error

### System VPD Information

Sub Menu	Example
<ul style="list-style-type: none"><li>• Machine type and serial number</li><li>• Universal Unique ID (UUID)</li></ul>	Machine Type: xxxx Serial Num: xxxxxx Universal Unique ID: xxxxxxxxxxxxxxxxxxxxxxxxxxxx

## System Firmware

Sub Menu	Example
XCC Primary <ul style="list-style-type: none"><li>Firmware level (status)</li><li>Build ID</li><li>Version number</li><li>Release date</li></ul>	XCC Primary (Active) Build: DVI399T Version: 4.07 Date: 2020-04-07
XCC Backup <ul style="list-style-type: none"><li>Firmware level (status)</li><li>Build ID</li><li>Version number</li><li>Release date</li></ul>	XCC Backup (Active) Build: D8BT05I Version: 1.00 Date: 2019-12-30
UEFI <ul style="list-style-type: none"><li>Firmware level (status)</li><li>Build ID</li><li>Version number</li><li>Release date</li></ul>	UEFI (Inactive) Build: D0E101P Version: 1.00 Date: 2019-12-26

## XCC Network Information

Sub Menu	Example
<ul style="list-style-type: none"><li>XCC hostname</li><li>MAC address</li><li>IPv4 Network Mask</li><li>IPv4 DNS</li><li>IPv6 Link Local IP</li><li>Stateless IPv6 IP</li><li>Static IPv6 IP</li><li>Current IPv6 Gateway</li><li>IPv6 DNS</li></ul> <p><b>Note:</b> Only the MAC address that is currently in use is displayed (extension or shared).</p>	XCC Network Information XCC Hostname: XCC-xxxx-SN MAC Address: xx:xx:xx:xx:xx:xx IPv4 IP: xx.xx.xx.xx IPv4 Network Mask: x.x.x.x IPv4 Default Gateway: x.x.x.x

## System Environmental Information

Sub Menu	Example
<ul style="list-style-type: none"><li>• Ambient temperature</li><li>• Exhaust temperature</li><li>• CPU temperature</li><li>• PSU status</li><li>• Spinning speed of fans by RPM</li></ul>	Ambient Temp: 24 C Exhaust Temp: 30 C CPU1 Temp: 50 C PSU1: Vin= 213 w Inlet= 26 C FAN1 Front: 21000 RPM FAN2 Front: 21000 RPM FAN3 Front: 21000 RPM FAN4 Front: 21000 RPM

## Active Sessions

Sub Menu	Example
Quantity of active sessions	Active User Sessions: 1

## Actions

Sub Menu	Example
Several quick actions supported for users <ul style="list-style-type: none"><li>• Revert XCC to Defaults</li><li>• Force XCC Reset</li><li>• Request XCC Reset</li><li>• Set UEFI Memory Test</li><li>• Request Virtual Reset</li><li>• Modify XCC Static IPv4 Address/Net mask/ Gateway</li><li>• Modify System Name</li><li>• Generate/Download FFDC Service Data</li></ul>	Request XCC Reset? This will request the BMC to reboot itself. Hold ✓ for 3 seconds

## XCC system management port LEDs

This topic provides information on LEDs of XCC system management port.

The following table describes the problems that are indicated by LEDs on XCC system management port.

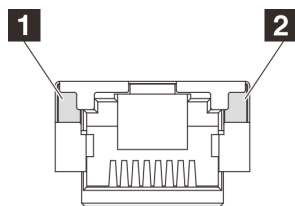


Figure 388. XCC system management port LEDs

LED	Description
<b>1</b> Ethernet port link LED	Use this green LED to distinguish the network connectivity status: <ul style="list-style-type: none"> <li>Off: The network link is disconnected.</li> <li>Green: The network link is established.</li> </ul>
<b>2</b> Ethernet port activity LED	Use this green LED to distinguish the network activity status: <ul style="list-style-type: none"> <li>Off: The server is disconnected from a LAN.</li> <li>Green: The network is connected and active.</li> </ul>

## Power supply LEDs

This topic provides information about various power supply LED status and corresponding action suggestions.

The following minimal configuration is required for the server to start:

- One processor
- One memory module in slot 7
- One power supply
- One HDD/SSD drive or one M.2 drive (if OS is needed for debugging)
- Five system fans

The following table describes the problems that are indicated by various combinations of the power-supply LEDs and the power-on LED and suggested actions to correct the detected problems.

**Note:** Depending on the power supply type, your power supply might look slightly different from the following illustration.

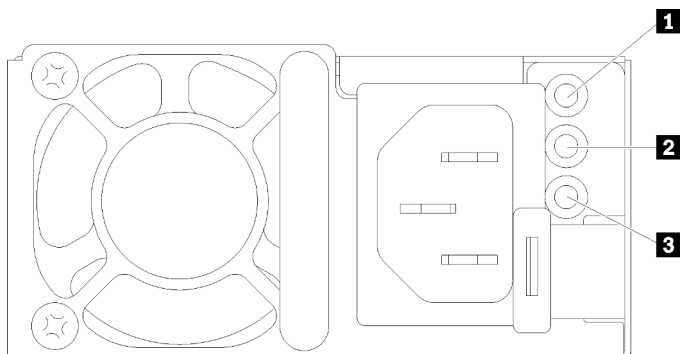


Figure 389. Power supply LEDs

LED	Description
<b>1</b> Input status	<p>The input status LED can be in one of the following states:</p> <ul style="list-style-type: none"> <li>• Green: The power supply is connected to the input power source.</li> <li>• Off: The power supply is disconnected from the input power source.</li> </ul>
<b>2</b> Output status	<p>The output status LED can be in one of the following states:</p> <ul style="list-style-type: none"> <li>• Off: The server is powered off, or the power supply is not working properly. If the server is powered on but the output status LED is off, replace the power supply.</li> <li>• Slow blinking green (about one flash every two seconds): The power supply is in cold redundancy active mode.</li> <li>• Fast blinking green (about 2 flashes each second): The power supply is in cold redundancy sleep mode.</li> <li>• Green: The server is on and the power supply is working normally.</li> </ul> <p>Zero-output mode can be disabled via Setup utility or Lenovo XClarity Controller web interface. If you disable zero-output mode, both power supplies will be in the active state.</p> <ul style="list-style-type: none"> <li>• Log in to the Lenovo XClarity Controller web interface, choose <b>Server Configuration → Power Policy</b>, disable <b>Zero Output Mode</b>, and then click <b>Apply</b>.</li> </ul>
<b>3</b> Power supply error LED	<ul style="list-style-type: none"> <li>• Off: The power supply is working normally.</li> <li>• Amber: The power supply may have failed. Dump the FFDC log from the system and contact Lenovo back end support team for PSU data log reviewing.</li> </ul>

## System-board-assembly LEDs

The following illustration shows the light-emitting diodes (LEDs) on the system board assembly that contains the system I/O board and processor board.

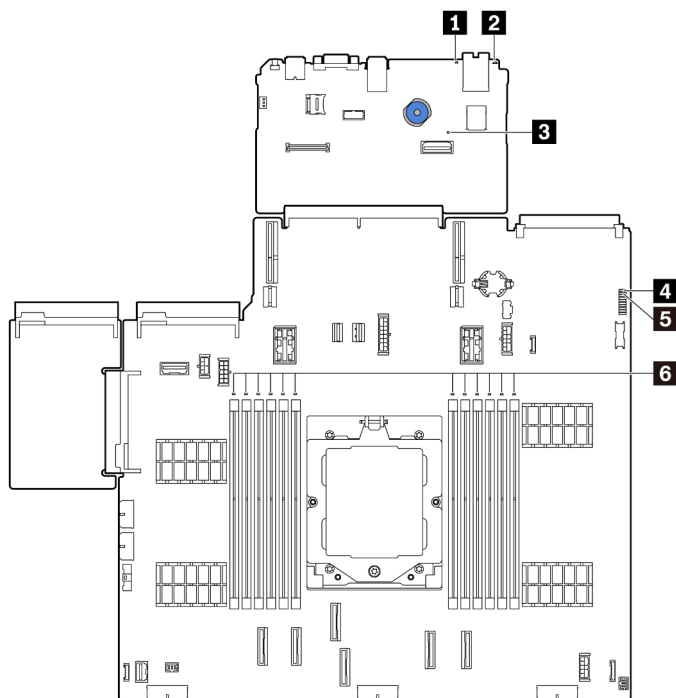


Figure 390. System-board-assembly LEDs

Table 9. System-board-assembly LEDs

LED	Description	Action
<b>1</b> System error LED (yellow)	LED on: An error has occurred.	Check system logs or internal error LEDs to identify the failed part. For more information, see “System error LED” in <i>User Guide</i> or <i>System Configuration Guide</i> .
<b>2</b> System ID LED (blue)	This LED helps you visually locate the server.	A system ID button with LED is also located on the front of the server. You can press the system ID button to turn on/off or blink the front and rear ID LEDs.

Table 9. System-board-assembly LEDs (continued)

LED	Description	Action
<b>3</b> XCC heartbeat LED (green)	<p>The XCC heartbeat LED helps you identify the XCC status.</p> <ul style="list-style-type: none"> <li>• Blinking (about one flash per second): XCC is working normally.</li> <li>• Blinking at other speeds or always on: XCC is at the initial phase or is working abnormally.</li> <li>• Off: XCC is not working.</li> </ul>	<ul style="list-style-type: none"> <li>• If the XCC heartbeat LED is always off or always on, do the following: <ul style="list-style-type: none"> <li>– If XCC cannot be accessed: <ol style="list-style-type: none"> <li>1. Re-plug the power cord.</li> <li>2. Check and ensure that the system I/O board and the firmware and RoT security module are installed correctly. (Trained technician only) Reinstall them if needed.</li> <li>3. (Trained technician only) Replace the firmware and RoT security module.</li> <li>4. (Trained technician only) Replace the system I/O board.</li> </ol> </li> <li>– If XCC can be accessed, replace the system I/O board.</li> </ul> </li> <li>• If the XCC heartbeat LED is blinking fast over 5 minutes, do the following: <ol style="list-style-type: none"> <li>1. Re-plug the power cord.</li> <li>2. Check and ensure that the system I/O board and the firmware and RoT security module are installed correctly. (Trained technician only) Reinstall them if needed.</li> <li>3. (Trained technician only) Replace the firmware and RoT security module.</li> <li>4. (Trained technician only) Replace the system I/O board.</li> </ol> </li> <li>• If the XCC heartbeat LED is blinking slowly over 5 minutes, do the following: <ol style="list-style-type: none"> <li>1. Re-plug the power cord.</li> <li>2. Check and ensure that the system I/O board and the firmware and RoT security module are installed correctly. (Trained technician only) Reinstall them if needed.</li> <li>3. If the problem remains, contact Lenovo Support.</li> </ol> </li> </ul>
<b>4</b> FPGA heartbeat LED (green)	<p>The FPGA heartbeat LED helps you identify the FPGA status.</p> <ul style="list-style-type: none"> <li>• Blinking (about one flash per second) : FPGA is working normally.</li> <li>• On or off: FPGA is not working.</li> </ul>	<p>If the FPGA heartbeat LED is always off or always on, do the following:</p> <ol style="list-style-type: none"> <li>1. Replace the processor board.</li> <li>2. If the problem remains, contact Lenovo Support.</li> </ol>

Table 9. System-board-assembly LEDs (continued)

LED	Description	Action
<b>5</b> System status LED (green)	<p>The system status LED indicates the working status of the system.</p> <ul style="list-style-type: none"> <li>Fast blinking (about four flashes per second): Power fault or waiting for XCC power permission ready</li> <li>Slow blinking (about one flash per second): Power off and is ready to be powered on (standby state).</li> <li>ON: Power on</li> </ul> <p>Video of LED blinking status is available at: <a href="#">YouTube</a></p>	<ul style="list-style-type: none"> <li>If the system status LED is blinking fast over 5 minutes and cannot power on, check the XCC heartbeat LED and follow the <a href="#">actions for the XCC heartbeat LED</a>.</li> <li>If the system status LED remains off or is blinking fast (about four flashes per second) and the system error LED on the front panel is on (yellow), the system is in a power fault status. Do the following: <ol style="list-style-type: none"> <li>Re-plug the power cord.</li> <li>Remove installed adapters/devices, one at a time, until you reach the minimal configuration for debugging.</li> <li>(Trained technician only) If the problem remains, capture FFDC log, and replace the processor board.</li> <li>If the problem still remains, contact Lenovo Support.</li> </ol> </li> </ul>
<b>6</b> DIMM error LEDs (Amber)	LED on: an error has occurred to the DIMM the LED represents.	For more information, see <a href="#">“Memory problems” on page 415</a> .

## LEDs on the firmware and RoT security module

The following illustrations show the light-emitting diodes (LEDs) on the ThinkSystem V3 Firmware and Root of Trust Security Module (firmware and RoT security module).

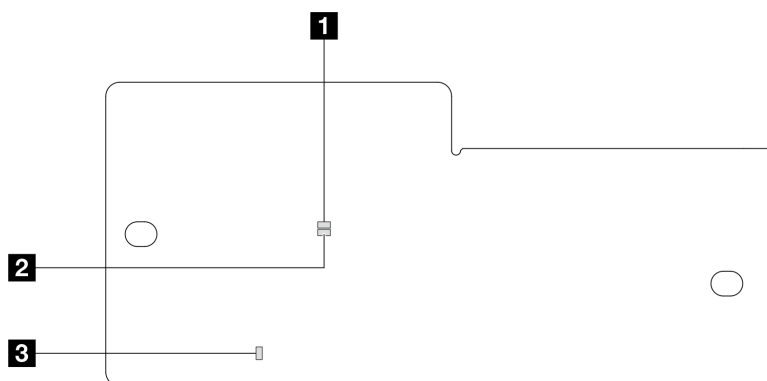


Figure 391. LEDs on the firmware and RoT security module

<b>1</b> AP0 LED (Green)	<b>2</b> AP1 LED (Green)	<b>3</b> Fatal Error LED (Amber)
--------------------------	--------------------------	----------------------------------

Table 10. LEDs description

Scenario	AP0 LED	AP1 LED	Fatal Error LED	FPGA heartbeat LED <sup>note</sup>	XCC heartbeat LED <sup>note</sup>	Actions
RoT security module fatal firmware failure	Off	Off	On	N/A	N/A	Replace the firmware and RoT security module.
	Blink	N/A	On	N/A	N/A	Replace the firmware and RoT security module.



Table 10. LEDs description (continued)

Scenario	AP0 LED	AP1 LED	Fatal Error LED	FPGA heartbeat LED <sup>note</sup>	XCC heartbeat LED <sup>note</sup>	Actions
	Blink	N/A	On	On	N/A	Replace the firmware and RoT security module.
No system power (FPGA heartbeat LED off)	Off	Off	Off	Off	Off	If the AC power is on, but the system board assembly does not have power, then: <ol style="list-style-type: none"> <li>1. Check the power supply unit (PSU) or power interposer board (PIB) if any. If the PSU or PIB has any error, replace it.</li> <li>2. If the PSU or PIB is good, do the following: <ol style="list-style-type: none"> <li>a. Replace the system I/O board.</li> <li>b. Replace the processor board.</li> </ol> </li> </ol>
XCC firmware recoverable error	Blink	N/A	Off	N/A	N/A	Information only. No action is required.
XCC firmware is recovered from error	Blink	N/A	Off	N/A	N/A	Information only. No action is required.
UEFI firmware authentication failure	N/A	Blink	Off	N/A	N/A	Information only. No action is required.
UEFI firmware is recovered from authentication failure	N/A	On	Off	N/A	N/A	Information only. No action is required.
System is OK (FPGA heartbeat LED is On)	On	On	Off	On	On	Information only. No action is required.

**Note:** For locations of the FPGA LED and XCC heartbeat LED, see [“System-board-assembly LEDs” on page 406](#).

## General problem determination procedures

Use the information in this section to resolve problems if the event log does not contain specific errors or the server is inoperative.

If you are not sure about the cause of a problem and the power supplies are working correctly, complete the following steps to attempt to resolve the problem:

1. Power off the server.
2. Make sure that the server is cabled correctly.
3. Remove or disconnect the following devices if applicable, one at a time, until you find the failure. Power on and configure the server each time you remove or disconnect a device.
  - Any external devices.

- Surge-suppressor device (on the server).
- Printer, mouse, and non-Lenovo devices.
- Each adapter.
- Hard disk drives.
- Memory modules until you reach the minimal configuration for debugging that is supported for the server.

To determine the minimal configuration for your server, see “Minimal configuration for debugging” in [“Technical specifications” on page 379](#).

#### 4. Power on the server.

If the problem is solved when you remove an adapter from the server, but the problem recurs when you install the same adapter again, suspect the adapter. If the problem recurs when you replace the adapter with a different one, try a different PCIe slot.

If the problem appears to be a networking problem and the server passes all system tests, suspect a network cabling problem that is external to the server.

## Resolving suspected power problems

Power problems can be difficult to solve. For example, a short circuit can exist anywhere on any of the power distribution buses. Usually, a short circuit will cause the power subsystem to shut down because of an overcurrent condition.

Complete the following steps to diagnose and resolve a suspected power problem.

Step 1. Check the event log and resolve any errors related to the power.

**Note:** Start with the event log of the application that is managing the server. For more information about event logs, see [“Event logs” on page 377](#).

Step 2. Check for short circuits, for example, if a loose screw is causing a short circuit on a circuit board.

Step 3. Remove the adapters and disconnect the cables and power cords to all internal and external devices until the server is at the minimal configuration for debugging that is required for the server to start. To determine the minimal configuration for your server, see “Minimal configuration for debugging” in [“Technical specifications” on page 379](#).

Step 4. Reconnect all AC power cords and turn on the server. If the server starts successfully, reseal the adapters and devices one at a time until the problem is isolated.

If the server does not start from the minimal configuration, replace the components in the minimal configuration one at a time until the problem is isolated.

## Resolving suspected Ethernet controller problems

The method that you use to test the Ethernet controller depends on which operating system you are using. See the operating-system documentation for information about Ethernet controllers, and see the Ethernet controller device-driver README file.

Complete the following steps to attempt to resolve suspected problems with the Ethernet controller.

Step 1. Make sure that the correct device drivers are installed and that they are at the latest level.

Step 2. Make sure that the Ethernet cable is installed correctly.

- The cable must be securely attached at all connections. If the cable is attached but the problem remains, try a different cable.
- Make sure that the cable used is supported by the adapter. For more information about the supported adapters, cables, and transceivers of the specific servers, go to .

- Make sure that the cable rating is sufficient for the data rate of the network. For example, a 1 Gb RJ45 network requires a cable of Cat5e or higher rating.

Step 3. Determine whether the switch supports auto-negotiation. If not, try configuring the integrated Ethernet controller manually to match the speed of the switch port. Also, if forward error correction (FEC) modes are supported, make sure that both the adapter and the switch port have matching settings.

Step 4. Check the Ethernet controller LEDs on the server. These LEDs indicate whether there is a problem with the connector, cable, or switch.

If the Ethernet function is implemented on the system board assembly, the Ethernet controller LED locations are specified in [“Troubleshooting by system LEDs and diagnostics display” on page 389](#).

- The Ethernet link status LED is lit when the Ethernet controller has established link with the switch port. If the LED is off, there might be a defective connector or cable or a problem with the switch port. In some cases, a bi-color link LED is used. Green indicates a link at the highest network speed. Yellow indicates a link lower than the highest network speed.
- The Ethernet transmit/receive activity LED is lit or blinks when the Ethernet controller sends or receives data over the Ethernet network. If the Ethernet transmit/receive activity is off, make sure that the switch is powered on, the network is operating, and the correct device drivers are installed.

Step 5. Check for operating-system-specific causes of the problem, and make sure that the operating system drivers are installed correctly.

Step 6. Make sure that the device drivers on the client and server are using the same protocol.

If the Ethernet controller still cannot connect to the network but the hardware appears to be working, the network administrator must investigate other possible causes of the error.

---

## Troubleshooting by symptom

Use this information to find solutions to problems that have identifiable symptoms.

To use the symptom-based troubleshooting information in this section, complete the following steps:

1. Check the event log of Lenovo XClarity Controller and follow the suggested actions to resolve any event codes.

For more information about event logs, see [“Event logs” on page 377](#).

2. Review this section to find the symptoms that you are experiencing and follow the suggested actions to resolve the issue.
3. If the problem persists, contact support (see [“Contacting Support” on page 431](#)).

## Fan board problems

Use this information to resolve issues related to the fan board.

To resolve the problem, do the following:

1. Make sure that all the cables of the fan board are securely connected to the system board.
2. Make sure that all fans are properly inserted into the fan board.
3. Power on the server and then go to event log to check the fan status.
4. If the fan module in any slots shows error, update the firmware.
5. If the problem persists after firmware update, swap the defective fan with a good one.
6. If the fan error follows with a specific fan module after swapping, replace the fan module.
7. If the fan error follows with a specific fan slot after swapping, replace the fan board.
8. If the fan error follows with a specific fan cable after swapping, replace the fan cable.

## Intermittent problems

Use this information to solve intermittent problems.

- [“Intermittent external device problems” on page 412](#)
- [“Intermittent KVM problems” on page 413](#)
- [“Intermittent unexpected reboots” on page 413](#)

### Intermittent external device problems

Complete the following steps until the problem is solved.

1. Update the UEFI and XCC firmware to the latest versions.
2. Make sure that the correct device drivers are installed. See the manufacturer's website for documentation.
3. For a USB device:
  - a. Make sure that the device is configured correctly.

Restart the server and press the key according to the on-screen instructions to display the LXPM system setup interface. (For more information, see the “Startup” section in the LXPM documentation compatible with your server at <https://pubs.lenovo.com/lxpm-overview/>.) Then, click **System Settings** → **Devices and I/O Ports** → **USB Configuration**.

- b. Connect the device to another port. If using a USB hub, remove the hub and connect the device directly to the server. Make sure that the device is configured correctly for the port.

## Intermittent KVM problems

Complete the following steps until the problem is solved.

### Video problems:

1. Make sure that all cables and the console breakout cable are properly connected and secure.
2. Make sure that the monitor is working properly by testing it on another server.
3. Test the console breakout cable on a working server to ensure that it is operating properly. Replace the console breakout cable if it is defective.

### Keyboard problems:

Make sure that all cables and the console breakout cable are properly connected and secure.

### Mouse problems:

Make sure that all cables and the console breakout cable are properly connected and secure.

## Intermittent unexpected reboots

**Note:** Some uncorrectable errors require that the server reboot so that it can disable a device, such as a memory DIMM or a processor to allow the machine to boot up properly.

1. If the reset occurs during POST and the POST watchdog timer is enabled, make sure that sufficient time is allowed in the watchdog timeout value (POST Watchdog Timer).

To check the POST watchdog time, restart the server and press the key according to the on-screen instructions to display the LXPM system setup interface. (For more information, see the “Startup” section in the LXPM documentation compatible with your server at <https://pubs.lenovo.com/lxpm-overview/>.) Then, click **BMC Settings → POST Watchdog Timer**.

2. If the reset occurs after the operating system starts, do one of the followings:
  - Enter the operating system when the system operates normally and set up operating system kernel dump process (Windows and Linux base operating systems will be using different method). Enter the UEFI setup menus and disable the feature, or disable it with the following OneCli command.  

```
OneCli.exe config set SystemRecovery.RebootSystemOnNMI Disable --bmc XCC_USER:XCC_PASSWORD@XCC_IPAddress
```
  - Disable any automatic server restart (ASR) utilities, such as the Automatic Server Restart IPMI Application for Windows, or any ASR devices that are installed.
3. See the management controller event log to check for an event code that indicates a reboot. See “[Event logs](#)” on page 377 for information about viewing the event log. If you are using Linux base operating system, capture all logs back to Lenovo support for further investigation.

## Keyboard, mouse, KVM switch or USB-device problems

Use this information to solve problems related to a keyboard, mouse, KVM switch or USB-device problems.

- “[All or some keys on the keyboard do not work](#)” on page 413
- “[Mouse does not work](#)” on page 414
- “[KVM switch problems](#)” on page 414
- “[USB-device does not work](#)” on page 414

### All or some keys on the keyboard do not work

1. Make sure that:
  - The keyboard cable is securely connected.

- The server and the monitor are turned on.
- 2. If you are using a USB keyboard, run the Setup utility and enable keyboardless operation.
- 3. If you are using a USB keyboard and it is connected to a USB hub, disconnect the keyboard from the hub and connect it directly to the server.
- 4. Replace the keyboard.

### **Mouse does not work**

1. Make sure that:
  - The mouse cable is securely connected to the server.
  - The mouse device drivers are installed correctly.
  - The server and the monitor are turned on.
  - The mouse option is enabled in the Setup utility.
2. If you are using a USB mouse and it is connected to a USB hub, disconnect the mouse from the hub and connect it directly to the server.
3. Replace the mouse.

### **KVM switch problems**

1. Make sure that the KVM switch is supported by your server.
2. Make sure that the KVM switch is powered on correctly.
3. If the keyboard, mouse or monitor can be operated normally with direct connection to the server, then replace the KVM switch.

### **USB-device does not work**

1. Make sure that:
  - The server is turned on and there is power supplied to the server.
  - The correct USB device driver is installed.
  - The operating system supports the USB device.
2. Make sure that the USB configuration options are set correctly in system setup.

Restart the server and press the key according to the on-screen instructions to display the LXPM system setup interface. (For more information, see the “Startup” section in the LXPM documentation compatible with your server at <https://pubs.lenovo.com/lxpm-overview/>.) Then, click **System Settings → Devices and I/O Ports → USB Configuration**.

3. If you are using a USB hub, disconnect the USB device from the hub and connect it directly to the server.
4. If the USB device is still not working, try to use a different USB device, or try to connect the USB device that is being tested to another working USB connector.
5. If the USB device works well on another USB connector, the original USB connector may have a problem.
  - If the USB connector is on the front of the server:
    - a. Remove and reconnect the USB cable. Ensure that the USB cable is correctly connected to the system board assembly. See [Chapter 2 “Internal cable routing” on page 233](#)
    - b. Replace the front panel or front I/O assembly.
  - If the USB connector is at the rear of the server:
    - a. (Trained technician only) Replace the system I/O board.

# Memory problems

See this section to resolve issues related to memory.

## Common memory problems

- [“Displayed system memory is less than installed physical memory” on page 415](#)
- [“Invalid memory population detected” on page 415](#)
- [“DIMM PFA issue” on page 415](#)

## Displayed system memory is less than installed physical memory

Complete the following procedure to solve the problem.

**Note:** Each time you install or remove a memory module, you must disconnect the server from the power source.

1. See [“Memory module installation rules and order” on page 5](#) to make sure that the present memory module population sequence is supported and you have installed the correct type of memory module.
2. Check whether any DIMM error LED is lit on the processor board and whether any memory module is not displayed in Setup Utility. If yes, check the customer/L1 actions by following the error event triggered in XCC or UEFI.
3. If the problem persists, replace the failing memory module with one that functions well.
  - If the new memory module still functions well, it indicates that the original memory module is damaged. In this case, replace the memory module with a good one.
  - If the new memory module cannot function well, it indicates that the memory slot is damaged. In this case, replace the processor board (trained technician only).
  - There are few cases in which the memory error is relative to processors. Replace the affected processors if the above actions does not help on customer’s situation (trained technician only).
4. Run the memory module diagnostics. When you start a server and press the key according to the on-screen instructions, the Lenovo XClarity Provisioning Manager interface is displayed by default. From the Diagnostic page, click **Run Diagnostic → Memory Test → Advanced Memory Test**. If any memory module fails the test, repeat steps 2 and 3.

## Invalid memory population detected

If this warning message appears, complete the following steps:

Invalid memory population (unsupported DIMM population) detected. Please verify memory configuration is valid.

1. See [“Memory module installation rules and order” on page 5](#) to make sure the present memory module population sequence is supported.
2. If the present sequence is indeed supported, see if any of the modules is displayed as “disabled” in Setup Utility.
3. Reseat the module that is displayed as “disabled,” and reboot the system.
4. If the problem persists, replace the memory module.

## DIMM PFA issue

1. Update the UEFI and XCC firmware to the latest version.
2. Reseat the failing memory modules.
3. Swap processors and make sure that there are no damages to processor socket pins.
4. (Train service only) Ensure there is no abnormal material in any memory module slot.

5. Run the memory module diagnostics. When you start a server and press the key according to the on-screen instructions, the Lenovo XClarity Provisioning Manager interface is displayed by default. You can perform memory diagnostics from this interface. From the Diagnostic page, click **Run Diagnostic → Memory test → Advanced Memory Test**.
6. Replace the memory modules that fail Memory Test.

## Monitor and video problems

Use this information to solve problems related to a monitor or video.

- [“Incorrect characters are displayed” on page 416](#)
- [“Screen is blank” on page 416](#)
- [“Screen goes blank when you start some application programs” on page 416](#)
- [“The monitor has screen jitter, or the screen image is wavy, unreadable, rolling, or distorted” on page 416](#)
- [“The wrong characters appear on the screen” on page 417](#)
- [“Monitor display fails when connected to the VGA connector of the server” on page 417](#)

### Incorrect characters are displayed

Complete the following steps:

1. Verify that the language and locality settings are correct for the keyboard and operating system.
2. If the wrong language is displayed, update the server firmware to the latest level. See “Update the firmware” in *User Guide* or *System Configuration Guide*.

### Screen is blank

**Note:** Make sure that the expected boot mode has not been changed from the UEFI to Legacy or vice versa.

1. If the server is attached to a KVM switch, bypass the KVM switch to eliminate it as a possible cause of the problem: connect the monitor cable directly to the correct connector on the rear of the server.
2. The management controller remote presence function is disabled if you install an optional video adapter. To use the management controller remote presence function, remove the optional video adapter.
3. If the server is installed with the graphical adapters while turning on the server, the Lenovo logo is displayed on the screen after approximately 3 minutes. This is normal operation while the system loads.
4. Make sure that:
  - The server is turned on and there is power supplied to the server.
  - The monitor cables are connected correctly.
  - The monitor is turned on and the brightness and contrast controls are adjusted correctly.
5. Make sure that the correct server is controlling the monitor, if applicable.
6. Make sure that the video output is not affected by corrupted server firmware; See “Update the firmware” in *User Guide* or *System Configuration Guide*.
7. If the problem remains, contact Lenovo Support.

### Screen goes blank when you start some application programs

1. Make sure that:
  - The application program is not setting a display mode that is higher than the capability of the monitor.
  - You installed the necessary device drivers for the application.

### The monitor has screen jitter, or the screen image is wavy, unreadable, rolling, or distorted

1. If the monitor self-tests show that the monitor is working correctly, consider the location of the monitor. Magnetic fields around other devices (such as transformers, appliances, fluorescents, and other



monitors) can cause screen jitter or wavy, unreadable, rolling, or distorted screen images. If this happens, turn off the monitor.

**Attention:** Moving a color monitor while it is turned on might cause screen discoloration.

Move the device and the monitor at least 305 mm (12 in.) apart, and turn on the monitor.

**Notes:**

- a. To prevent diskette drive read/write errors, make sure that the distance between the monitor and any external diskette drive is at least 76 mm (3 in.).
  - b. Non-Lenovo monitor cables might cause unpredictable problems.
2. Reseat the monitor cable.
  3. Replace the components listed in step 2 one at a time, in the order shown, restarting the server each time:
    - a. Monitor cable
    - b. Video adapter (if one is installed)
    - c. Monitor

### **The wrong characters appear on the screen**

Complete the following steps until the problem is solved:

1. Verify that the language and locality settings are correct for the keyboard and operating system.
2. If the wrong language is displayed, update the server firmware to the latest level. See “Update the firmware” in *User Guide* or *System Configuration Guide*.

### **Monitor display fails when connected to the VGA connector of the server**

Complete the following steps until the problem is solved:

1. Check and ensure that the server is turned on.
2. If there is a KVM connected between the monitor and server, remove the KVM.
3. Reconnect the monitor cables and ensure that the cables are connected correctly.
4. Try to use a monitor that has been verified without a problem.
5. If the monitor display still fails, do the following:
  - If the VGA connector is on the front of the server:
    - a. Remove and reconnect the internal VGA cable. Ensure that the VGA cable is correctly connected to the system board assembly. See [Chapter 2 “Internal cable routing” on page 233](#)
    - b. Replace the left rack latch with VGA. See [“Rack latches replacement” on page 155](#).
    - c. (Trained technician only) Replace the system I/O board.
  - If the VGA connector is on the rear of the server:
    - a. (Trained technician only) Replace the system I/O board.

## **Observable problems**

Use this information to solve observable problems.

- [“Server hangs during the UEFI boot process” on page 418](#)
- [“The server immediately displays the POST Event Viewer when it is turned on” on page 418](#)
- [“Server is unresponsive \(POST is complete and operating system is running\)” on page 418](#)
- [“Server is unresponsive \(POST failed and cannot start System Setup\)” on page 419](#)

- “Voltage planar fault is displayed in the event log” on page 419
- “Unusual smell” on page 419
- “Server seems to be running hot” on page 420
- “Cannot enter legacy mode after installing a new adapter” on page 420
- “Cracked parts or cracked chassis” on page 420

### Server hangs during the UEFI boot process

If the system hangs during the UEFI boot process with the message UEFI: DXE INIT on the display, make sure that Option ROMs were not configured with a setting of **Legacy**. You can remotely view the current settings for Option ROMs by running the following command using the Lenovo XClarity Essentials OneCLI:

```
onecli config show EnableDisableAdapterOptionROMSupport --bmc xcc_userid:xcc_password@xcc_ipaddress
```

To recover a system that hangs during the boot process with Legacy Option ROM settings, see the following Tech Tip:

<https://datacentersupport.lenovo.com/solutions/ht506118>

If legacy Option ROMs must be used, do not set slot Option ROMs to **Legacy** on the Devices and I/O Ports menu. Instead, set slot Option ROMs to **Auto** (the default setting), and set the System Boot Mode to **Legacy Mode**. Legacy option ROMs will be invoked shortly before the system boots.

### The server immediately displays the POST Event Viewer when it is turned on

Complete the following steps until the problem is solved.

1. Correct any errors that are indicated by the system LEDs and diagnostics display.
2. Make sure that the server supports all the processors and that the processors match in speed and cache size.

You can view processor details from system setup.

To determine if the processor is supported for the server, see <https://serverproven.lenovo.com>.

3. (Trained technician only) Make sure that processor 1 is seated correctly.
4. (Trained technician only) Remove processor 2 and restart the server.
5. Replace the following components one at a time, in the order shown, restarting the server each time:
  - a. (Trained technician only) Processor
  - b. (Trained technician only) System board

### Server is unresponsive (POST is complete and operating system is running)

Complete the following steps until the problem is solved.

- If you are in the same location as the server, complete the following steps:
  1. If you are using a KVM connection, make sure that the connection is operating correctly. Otherwise, make sure that the keyboard and mouse are operating correctly.
  2. If possible, log in to the server and verify that all applications are running (no applications are hung).
  3. Restart the server.
  4. If the problem remains, make sure that any new software has been installed and configured correctly.
  5. Contact your place of purchase of the software or your software provider.
- If you are accessing the server from a remote location, complete the following steps:
  1. Make sure that all applications are running (no applications are hung).

2. Attempt to log out of the system and log back in.
3. Validate the network access by pinging or running a trace route to the server from a command line.
  - a. If you are unable to get a response during a ping test, attempt to ping another server in the chassis to determine whether it is a connection problem or server problem.
  - b. Run a trace route to determine where the connection breaks down. Attempt to resolve a connection issue with either the VPN or the point at which the connection breaks down.
4. Restart the server remotely through the management interface.
5. If the problem remains, verify that any new software has been installed and configured correctly.
6. Contact your place of purchase of the software or your software provider.

### **Server is unresponsive (POST failed and cannot start System Setup)**

Configuration changes, such as added devices or adapter firmware updates, and firmware or application code problems can cause the server to fail POST (the power-on self-test).

If this occurs, the server responds in either of the following ways:

- The server restarts automatically and attempts POST again.
- The server hangs, and you must manually restart the server for the server to attempt POST again.

After a specified number of consecutive attempts (automatic or manual), the server reverts to the default UEFI configuration and starts System Setup so that you can make the necessary corrections to the configuration and restart the server. If the server is unable to successfully complete POST with the default configuration, there might be a problem with the processor board or system I/O board. Do the following:

1. Remove any newly added devices and revert the system to the default hardware configuration.
2. Try to restart the system and check if it can boot to the System Setup successfully.
  - If no, do the following:
    - a. Replace the processor board.
    - b. Replace the system I/O board.
  - If yes, try to move the suspected device to another system under test (SUT).
    - If the SUT system works normally, the issue maybe is caused by the processor board or system I/O board.
    - If the SUT system works abnormally, there might be a problem with the suspected device.
3. If all the suspected parts are isolated and the issue still remains unchanged, please run the affected system to be minimum configuration for further detail issue isolation and add them back step by step.

### **Voltage planar fault is displayed in the event log**

Complete the following steps until the problem is solved.

1. Revert the system to the minimum configuration. See [“Specifications” on page 378](#) for the minimally required number of processors and DIMMs.
2. Restart the system.
  - If the system restarts, add each of the removed items one at a time and restart the system each time until the error occurs. Replace the item for which the error occurs.
  - If the system does not restart, suspect the processor board first and then the system I/O board.

### **Unusual smell**

Complete the following steps until the problem is solved.

1. An unusual smell might be coming from newly installed equipment.
2. If the problem remains, contact Lenovo Support.

### **Server seems to be running hot**

Complete the following steps until the problem is solved.

Multiple servers or chassis:

1. Make sure that the room temperature is within the specified range (see [“Specifications” on page 378](#)).
2. Make sure that the fans are installed correctly.
3. Update the UEFI and XCC to the latest versions.
4. Make sure that the fillers in the server are installed correctly (see [Chapter 1 “Hardware replacement procedures” on page 1](#) for detailed installation procedures).
5. Use the IPMI command to ramp up the fan speed to the full fan speed to see whether the issue can be resolved.

**Note:** The IPMI raw command should only be used by trained technician and the each system has its own specific PMI raw command.

6. Check the management processor event log for rising temperature events. If there are no events, the server is running within normal operating temperatures. Note that you can expect some variation in temperature.

### **Cannot enter legacy mode after installing a new adapter**

Complete the following procedure to solve the problem.

1. Go to **UEFI Setup → Devices and I/O Ports → Set Option ROM Execution Order**.
2. Move the RAID adapter with operation system installed to the top of the list.
3. Select **Save**.
4. Reboot the system and auto boot to operation system.

### **Cracked parts or cracked chassis**

Contact Lenovo Support.

## **Optional-device problems**

Use this information to solve problems related to optional devices.

- [“External USB device is not recognized” on page 420](#)
- [“PCIe adapter is not recognized or is not functioning” on page 421](#)
- [“Insufficient PCIe resources are detected.” on page 421](#)
- [“A Lenovo optional device that was just installed does not work.” on page 421](#)
- [“A Lenovo optional device that worked previously does not work now” on page 422](#)

### **External USB device is not recognized**

Complete the following steps until the problem is resolved:

1. Update the UEFI firmware to the latest version.
2. Make sure that the proper drivers are installed on the server. See the product documentation for the USB device for information about device drivers.
3. Use the Setup utility to make sure that the device is configured correctly.

4. If the USB device is plugged into a hub or the console breakout cable, unplug the device and plug it directly into the USB port on the front of the server.

### **PCIe adapter is not recognized or is not functioning**

Complete the following steps until the problem is resolved:

1. Update the UEFI firmware to the latest version.
2. Check the event log and resolve any issues related to the device.
3. Validate that the device is supported for the server (see <https://serverproven.lenovo.com>). Make sure that the firmware level on the device is at the latest supported level and update the firmware if applicable.
4. Make sure that the adapter is installed in a correct slot.
5. Make sure that the proper device drivers are installed for the device.
6. Resolve any resource conflicts if running legacy mode (UEFI). Check legacy ROM boot orders and modify the UEFI setting for MM config base.

**Note:** Ensure that you modify the ROM boot order associated with the PCIe adapter to the first execution order.

7. Check <http://datacentersupport.lenovo.com> for any tech tips (also known as retain tips or service bulletins) that might be related to the adapter.
8. Ensure any adapter external connections are correct and that the connectors are not physically damaged.
9. Make sure that the PCIe adapter is installed with the supported operating system.

### **Insufficient PCIe resources are detected.**

If you see an error message stating “Insufficient PCI Resources Detected,” complete the following steps until the problem is resolved:

1. Press Enter to access System Setup Utility.
2. Select **System Settings → Devices and I/O Ports → PCI 64-Bit Resource Allocation**, then; modify the setting from **Auto** to **Enable**.
3. If the Boot Device does not support MMIO above 4GB for Legacy Boot, use UEFI Boot Mode or remove/disable some PCIe devices.
4. DC cycle the system and ensure the system is enter UEFI boot menu or the operating system; then, capture the FFDC log.
5. Contact Lenovo technical support.

### **A Lenovo optional device that was just installed does not work.**

1. Make sure that:
  - The device is supported for the server (see <https://serverproven.lenovo.com>).
  - You followed the installation instructions that came with the device and the device is installed correctly.
  - You have not loosened any other installed devices or cables.
  - You updated the configuration information in system setup. When you start a server and press the key according to the on-screen instructions to display the Setup Utility. (For more information, see the “Startup” section in the LXPM documentation compatible with your server at <https://pubs.lenovo.com/lxpm-overview/>.) Whenever memory or any other device is changed, you must update the configuration.
2. Reseat the device that you have just installed.
3. Replace the device that you have just installed.
4. Reseat the cable connection and check there is no physical damage to the cable.

5. If there is any cable damages, then replace the cable.

#### **A Lenovo optional device that worked previously does not work now**

1. Make sure that all of the cable connections for the device are secure.
2. If the device comes with test instructions, use those instructions to test the device.
3. Reseat the cable connection and check if any physical parts have been damaged.
4. Replace the cable.
5. Reseat the failing device.
6. Replace the failing device.

## **Performance problems**

Use this information to solve performance problems.

- [“Network performance” on page 422](#)
- [“Operating system performance” on page 422](#)

### **Network performance**

Complete the following steps until the problem is solved:

1. Isolate which network is operating slowly (such as storage, data, and management). You might find it helpful to use ping tools or operating-system tools such as ethtool, task manager, or resource manager.
2. Check for traffic congestion on the network.
3. Utilize flow control settings to avoid overloading a port.
4. Update the NIC device driver, or the storage device controller device driver.
5. Use any traffic-diagnostic tools provided by the adapter manufacturer.
6. Balance the workload across multiple processor cores by using functions such as Receive Side Scaling (RSS).
7. Limit the inter-processor communication by using parameters such as interrupt affinity and NUMA settings.
8. Follow the instructions of adapter-specific tuning guides provided by the adapter manufacturer.

### **Operating system performance**

Complete the following steps until the problem is solved:

1. If you have recently made changes to the server (for example, updated device drivers or installed software applications), remove the changes.
2. Check for any networking issues.
3. Check the operating system logs for performance related errors.
4. Check for events related to high temperatures and power issues as the server might be throttled to help with cooling. If it is throttled, reduce the workload on the server to help improve performance.
5. Check for events related to disabled DIMMs. If you do not have enough memory for the application workload, your operating system will have poor performance.
6. Ensure that the workload is not too high for the configuration.

## **Power on and power off problems**

Use this information to resolve issues when powering on or powering off the server.

- [“The power button does not work \(server does not start\)” on page 423](#)
- [“Server does not power on” on page 423](#)
- [“Server does not power off” on page 424](#)

### **The power button does not work (server does not start)**

**Note:** The power button will not function until approximately 1 to 3 minutes after the server has been connected to ac power to allow time for BMC to initialize.

Complete the following steps until the problem is resolved:

1. Make sure that the power button on the server is working correctly:
  - a. Disconnect the server power cords.
  - b. Reconnect the server power cords.
  - c. Reseat the front operator panel cable, and then repeat steps 3a and 3b.
    - If the server starts, reseat the front operator panel.
    - If the problem remains, replace the front operator panel.
2. Make sure that:
  - The power cords are correctly connected to the server and to a working electrical outlet.
  - The LEDs on the power supply do not indicate a problem.
  - The Power button LED is lit on and flash slowly.
  - The push force is enough and with button force response.
3. If the power button LED didn't lit on or flash correctly, Please reseat all the power supplies and make sure AC LED on PSU rear side are lit on.
4. If you have just installed an optional device, remove it, and restart the server.
5. If the issue is still observed or without power button LED lit on, implement the minimum configuration to check whether any specific components lock the power permission. Replace the each power supply and check the power button function after installing the each one.
6. If everything is still done and the issue cannot be resolved, please collect the failure information with system logs captured to Lenovo support.

### **Server does not power on**

Complete the following steps until the problem is resolved:

1. Check the event log for any events related to the server not powering on.
2. Check for any LEDs that are flashing amber.
3. Check the LEDs on the system board assembly. See [“System-board-assembly LEDs” on page 406](#).
4. Check if AC power LED is lit on or the amber LED is lit on at the PSU rear side.
5. AC cycle the system.
6. Remove the CMOS battery for at least ten seconds, then, reinstall the CMOS battery.
7. Try to power on the system by IPMI command through XCC or by the power button.
8. Implement the minimum configuration (one processor, one DIMM and one PSU without any adapter and any drive installed).
9. Reseat all power supplies and make sure that AC LEDs on the PSU rear side are lit.
10. Replace the each power supply and check the power button function after installing the each one.
11. If the issue cannot be resolved by above actions, please call service to review the issue symptom and see whether the system I/O board or processor board replacement is necessary.

## Server does not power off

Complete the following steps until the problem is resolved:

1. Determine whether you are using an Advanced Configuration and Power Interface (ACPI) or a non-ACPI operating system. If you are using a non-ACPI operating system, complete the following steps:
  - a. Press Ctrl+Alt+Delete.
  - b. Turn off the server by pressing the power-control button and holding it down for 5 seconds.
  - c. Restart the server.
  - d. If the server fails POST and the power-control button does not work, disconnect the power cord for 20 seconds; then, reconnect the power cord and restart the server.
2. If the problem remains or if you are using an ACPI-aware operating system, suspect the system board.

## Power supply and PIB problems

Use this information to resolve issues related to power supply and PIB.

- [“System error LED is on and event log “Power supply 1 has lost input” is displayed” on page 424](#)
- [“System error LED is on and event log “Power supply 2 has lost input” is displayed” on page 424](#)

### System error LED is on and event log “Power supply 1 has lost input” is displayed

To resolve the problem, do the following:

1. Make sure that the power supply is properly connected to a power cord.
2. The power cord is connected to a properly grounded electrical outlet for the server.
3. Make sure that the power supply AC source is stable within the supported range.
4. Swap power supplies to see if the issue follows with power supply 1. If it follows with power supply 1, then replace the failing one.
5. Review the event log and if the event log “Power supply 1 has lost input” persists, then replace the PIB.

### System error LED is on and event log “Power supply 2 has lost input” is displayed

To resolve the problem, ensure that:

1. The power supply is properly connected to a power cord.
2. The power cord is connected to a properly grounded electrical outlet for the server.
3. Make sure that the power supply AC source is stable within the supported range.
4. Swap power supplies to see if the issue follows with power supply 2. If it follows with power supply 2, then replace the failing one.
5. Review the event log and see how the problem is to follow the event log actions to resolve the problem.

## Serial-device problems

Use this information to solve problems with serial ports or devices.

- [“Number of displayed serial ports is less than the number of installed serial ports” on page 424](#)
- [“Serial device does not work” on page 425](#)

### Number of displayed serial ports is less than the number of installed serial ports

Complete the following steps until the problem is solved.

1. Make sure that:
  - Each port is assigned a unique address in the Setup utility and none of the serial ports is disabled.



- The serial-port adapter (if one is present) is seated correctly.
2. Reseat the serial port adapter.
  3. Replace the serial port adapter.

### Serial device does not work

1. Make sure that:
  - The device is compatible with the server.
  - The serial port is enabled and is assigned a unique address.
  - The device is connected to the correct connector (see [“System-board-assembly connectors” on page 387](#)).
2. Reseat the following components:
  - a. Failing serial device.
  - b. Serial cable.
3. Replace the following components:
  - a. Failing serial device.
  - b. Serial cable.
4. If the problem remains, contact Lenovo Support.

## Software problems

Use this information to solve software problems.

1. To determine whether the problem is caused by the software, make sure that:
  - The server has the minimum memory that is needed to use the software. For memory requirements, see the information that comes with the software.

**Note:** If you have just installed an adapter or memory, the server might have a memory-address conflict.

  - The software is designed to operate on the server.
  - Other software works on the server.
  - The software works on another server.
2. If you receive any error messages while you use the software, see the information that comes with the software for a description of the messages and suggested solutions to the problem.
3. Contact your place of purchase of the software.

## Storage drive problems

Use this information to resolve issues related to the storage drives.

- [“Server cannot recognize a drive” on page 426](#)
- [“Multiple drives fail” on page 426](#)
- [“Multiple drives are offline” on page 427](#)
- [“A replacement drive does not rebuild” on page 427](#)
- [“Green drive activity LED does not represent actual state of associated drive” on page 427](#)
- [“Yellow drive status LED does not represent actual state of associated drive” on page 427](#)
- [“U.3 NVMe drive can be detected in NVMe connection, but cannot be detected in Tri-mode” on page 427](#)

## Server cannot recognize a drive

Complete the following steps until the problem is solved.

1. Observe the associated yellow drive status LED. If the LED is lit, it indicates a drive fault.
2. If the status LED is lit, remove the drive from the bay, wait 45 seconds, and reinsert the drive, making sure that the drive assembly connects to the drive backplane.
3. Observe the associated green drive activity LED and the yellow status LED and perform corresponding operations in different situations:
  - If the green activity LED is flashing and the yellow status LED is not lit, the drive is recognized by the controller and is working correctly. Run the diagnostics tests for the drives. When you start a server and press the key according to the on-screen instructions, the LXPM is displayed by default. (For more information, see the “Startup” section in the LXPM documentation compatible with your server at <https://pubs.lenovo.com/lxpm-overview/>.) You can perform drive diagnostics from this interface. From the Diagnostic page, click **Run Diagnostic → Disk Drive Test**.
  - If the green activity LED is flashing and the yellow status LED is flashing slowly, the drive is recognized by the controller and is rebuilding.
  - If neither LED is lit or flashing, check whether the drive backplane is correctly seated. For details, go to step 4.
  - If the green activity LED is flashing and the yellow status LED is lit, replace the drive.
4. Make sure that the drive backplane is correctly seated. When it is correctly seated, the drive assemblies correctly connect to the backplane without bowing or causing movement of the backplane.
5. Reseat the backplane power cable and repeat steps 1 through 3.
6. Reseat the backplane signal cable and repeat steps 1 through 3.
7. Suspect the backplane signal cable or the backplane:
  - Replace the affected backplane signal cable.
  - Replace the affected backplane.
8. Run the diagnostics tests for the drives. When you start a server and press the key according to the on-screen instructions, the LXPM is displayed by default. (For more information, see the “Startup” section in the LXPM documentation compatible with your server at <https://pubs.lenovo.com/lxpm-overview/>.) You can perform drive diagnostics from this interface. From the Diagnostic page, click **Run Diagnostic → Disk Drive Test**.

Based on those tests:

- If the backplane passes the test but the drives are not recognized, replace the backplane signal cable and run the tests again.
- Replace the backplane.
- If the adapter fails the test, disconnect the backplane signal cable from the adapter and run the tests again.
- If the adapter fails the test, replace the adapter.

## Multiple drives fail

Complete the following steps until the problem is solved:

- View the Lenovo XClarity Controller event log for events related to power supplies or vibration issues and resolve those events.
- Make sure that the device drivers and firmware for the drive and server are at the latest level.

**Important:** Some cluster solutions require specific code levels or coordinated code updates. If the device is part of a cluster solution, verify that the latest level of code is supported for the cluster solution before you update the code.

### **Multiple drives are offline**

Complete the following steps until the problem is solved:

- View the Lenovo XClarity Controller event log for events related to power supplies or vibration issues and resolve those events.
- View the storage subsystem log for events related to the storage subsystem and resolve those events.

### **A replacement drive does not rebuild**

Complete the following steps until the problem is solved:

1. Make sure that the drive is recognized by the adapter (the green drive activity LED is flashing).
2. Review the SAS/SATA RAID adapter documentation to determine the correct configuration parameters and settings.

### **Green drive activity LED does not represent actual state of associated drive**

Complete the following steps until the problem is solved:

1. If the green drive activity LED does not flash when the drive is in use, run the diagnostics tests for the drives. When you start a server and press the key according to the on-screen instructions, the LXPM is displayed by default. (For more information, see the “Startup” section in the LXPM documentation compatible with your server at <https://pubs.lenovo.com/lxpm-overview/>.) You can perform drive diagnostics from this interface. From the Diagnostic page, click **Run Diagnostic → Disk Drive Test**
2. If the drive passes the test, replace the backplane.
3. If the drive fails the test, replace the drive.

### **Yellow drive status LED does not represent actual state of associated drive**


Complete the following steps until the problem is solved:

1. Turn off the server.
2. Reseat the SAS/SATA adapter.
3. Reseat the backplane signal cable and backplane power cable.
4. Reseat the drive.
5. Power on the server and observe the activity of the drive LEDs.

### **U.3 NVMe drive can be detected in NVMe connection, but cannot be detected in Tri-mode**

In Tri-mode, NVMe drives are connected via a PCIe x1 link to the controller. To support Tri-mode with U.3 NVMe drives, **U.3 x1 mode** must be enabled for the selected drive slots on the backplane through the XCC Web GUI. By default, the backplane setting is **U.2 x4 mode**.

Complete the following steps to enable **U.3 x1 mode**:

1. Log into the XCC Web GUI, and choose **Storage → Detail** from the navigation tree on the left.
2. In the window that is displayed, click the icon  next to **Backplane**.
3. In the dialog box that is displayed, select the target drive slots and click **Apply**.
4. Do a DC power cycle to make the setting take effect.



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## Appendix A. Getting help and technical assistance

If you need help, service, or technical assistance or just want more information about Lenovo products, you will find a wide variety of sources available from Lenovo to assist you.

On the World Wide Web, up-to-date information about Lenovo systems, optional devices, services, and support are available at:

<http://datacentersupport.lenovo.com>

**Note:** IBM is Lenovo's preferred service provider for ThinkSystem.

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### Before you call

Before you call, there are several steps that you can take to try and solve the problem yourself. If you decide that you do need to call for assistance, gather the information that will be needed by the service technician to more quickly resolve your problem.

#### Attempt to resolve the problem yourself

You can solve many problems without outside assistance by following the troubleshooting procedures that Lenovo provides in the online help or in the Lenovo product documentation. The online help also describes the diagnostic tests that you can perform. The documentation for most systems, operating systems, and programs contains troubleshooting procedures and explanations of error messages and error codes. If you suspect a software problem, see the documentation for the operating system or program.

You can find the product documentation for your ThinkSystem products at the following location:

<https://pubs.lenovo.com/>

You can take these steps to try to solve the problem yourself:

- Check all cables to make sure that they are connected.
- Check the power switches to make sure that the system and any optional devices are turned on.
- Check for updated software, firmware, and operating-system device drivers for your Lenovo product. (See the following links) The Lenovo Warranty terms and conditions state that you, the owner of the Lenovo product, are responsible for maintaining and updating all software and firmware for the product (unless it is covered by an additional maintenance contract). Your service technician will request that you upgrade your software and firmware if the problem has a documented solution within a software upgrade.
  - Drivers and software downloads
    - <https://datacentersupport.lenovo.com/products/servers/thinksystem/sr655v3/7d9e/downloads/driver-list/>
  - Operating system support center
    - <https://datacentersupport.lenovo.com/solutions/server-os>
  - Operating system installing instructions
    - <https://pubs.lenovo.com/#os-installation>
- If you have installed new hardware or software in your environment, check <https://serverproven.lenovo.com> to make sure that the hardware and software are supported by your product.
- Refer to [Chapter 3 “Problem determination” on page 377](#) for instructions on isolating and solving issues.

- Go to <http://datacentersupport.lenovo.com> and check for information to help you solve the problem.

To find the Tech Tips available for your server:

1. Go to <http://datacentersupport.lenovo.com> and navigate to the support page for your server.
2. Click on **How To's** from the navigation pane.
3. Click **Article Type** → **Solution** from the drop-down menu.

Follow the on-screen instructions to choose the category for the problem that you are having.

- Check Lenovo Data Center Forum at [https://forums.lenovo.com/t5/Datacenter-Systems/ct-p/sv\\_eg](https://forums.lenovo.com/t5/Datacenter-Systems/ct-p/sv_eg) to see if someone else has encountered a similar problem.

### Gathering information needed to call Support

If you require warranty service for your Lenovo product, the service technicians will be able to assist you more efficiently if you prepare the appropriate information before you call. You can also go to <http://datacentersupport.lenovo.com/warrantylookup> for more information about your product warranty.

Gather the following information to provide to the service technician. This data will help the service technician quickly provide a solution to your problem and ensure that you receive the level of service for which you might have contracted.

- Hardware and Software Maintenance agreement contract numbers, if applicable
- Machine type number (Lenovo 4-digit machine identifier). Machine type number can be found on the ID label, see “Identifying the server and access the Lenovo XClarity Controller” in *User Guide* or *System Configuration Guide*.
- Model number
- Serial number
- Current system UEFI and firmware levels
- Other pertinent information such as error messages and logs

As an alternative to calling Lenovo Support, you can go to <https://support.lenovo.com/servicerequest> to submit an Electronic Service Request. Submitting an Electronic Service Request will start the process of determining a solution to your problem by making the pertinent information available to the service technicians. The Lenovo service technicians can start working on your solution as soon as you have completed and submitted an Electronic Service Request.

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## Collecting service data

To clearly identify the root cause of a server issue or at the request of Lenovo Support, you might need collect service data that can be used for further analysis. Service data includes information such as event logs and hardware inventory.

Service data can be collected through the following tools:

- **Lenovo XClarity Provisioning Manager**

Use the Collect Service Data function of Lenovo XClarity Provisioning Manager to collect system service data. You can collect existing system log data or run a new diagnostic to collect new data.

- **Lenovo XClarity Controller**

You can use the Lenovo XClarity Controller web interface or the CLI to collect service data for the server. The file can be saved and sent to Lenovo Support.

- For more information about using the web interface to collect service data, see the “Backing up the BMC configuration” section in the XCC documentation compatible with your server at <https://pubs.lenovo.com/lxcc-overview/>.
- For more information about using the CLI to collect service data, see the “XCC `ffdc` command” section in the XCC documentation compatible with your server at <https://pubs.lenovo.com/lxcc-overview/>.

- **Lenovo XClarity Administrator**

Lenovo XClarity Administrator can be set up to collect and send diagnostic files automatically to Lenovo Support when certain serviceable events occur in Lenovo XClarity Administrator and the managed endpoints. You can choose to send diagnostic files to Lenovo Support using Call Home or to another service provider using SFTP. You can also manually collect diagnostic files, open a problem record, and send diagnostic files to the Lenovo Support.

You can find more information about setting up automatic problem notification within the Lenovo XClarity Administrator at [http://sysmgt.lenovofiles.com/help/topic/com.lenovo.lxca.doc/admin\\_setupcallhome.html](http://sysmgt.lenovofiles.com/help/topic/com.lenovo.lxca.doc/admin_setupcallhome.html).

- **Lenovo XClarity Essentials OneCLI**

Lenovo XClarity Essentials OneCLI has inventory application to collect service data. It can run both in-band and out-of-band. When running in-band within the host operating system on the server, OneCLI can collect information about the operating system, such as the operating system event log, in addition to the hardware service data.

To obtain service data, you can run the `getinfor` command. For more information about running the `getinfor`, see [https://pubs.lenovo.com/lxce-onecli/onecli\\_r\\_getinfor\\_command](https://pubs.lenovo.com/lxce-onecli/onecli_r_getinfor_command).

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## Contacting Support

You can contact Support to obtain help for your issue.

You can receive hardware service through a Lenovo Authorized Service Provider. To locate a service provider authorized by Lenovo to provide warranty service, go to <https://datacentersupport.lenovo.com/serviceprovider> and use filter searching for different countries. For Lenovo support telephone numbers, see <https://datacentersupport.lenovo.com/supportphonelist> for your region support details.





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## Appendix B. Documents and supports

This section provides handy documents, driver and firmware downloads, and support resources.

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### Documents download

This section provides introduction and download link for handy documents.

#### Documents

Download the following product documentations at:

[https://thinksystem.lenovofiles.com/help/topic/sr655-v3/7d9e/pdf\\_files.html](https://thinksystem.lenovofiles.com/help/topic/sr655-v3/7d9e/pdf_files.html)

- **Rail Installation Guides**
  - Rail installation in a rack
- **User Guide**
  - Complete overview, system configuration, hardware components replacing, and troubleshooting.  
Selected chapters from *User Guide*:
    - **System Configuration Guide** : Server overview, components identification, system LEDs and diagnostics display, product unboxing, setting up and configuring the server.
    - **Hardware Maintenance Guide** : Installing hardware components, cable routing, and troubleshooting.
- **Messages and Codes Reference**
  - XClarity Controller, LXPM, and uEFI events
- **UEFI Manual**
  - UEFI setting introduction

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### Support websites

This section provides driver and firmware downloads and support resources.

#### Support and downloads

- Drivers and Software download website for ThinkSystem SR655 V3
  - <https://datacentersupport.lenovo.com/products/servers/thinksystem/sr655v3/7d9e/downloads/driver-list/>
- Lenovo Data Center Forum
  - [https://forums.lenovo.com/t5/Datacenter-Systems/ct-p/sv\\_eg](https://forums.lenovo.com/t5/Datacenter-Systems/ct-p/sv_eg)
- Lenovo Data Center Support for ThinkSystem SR655 V3
  - <https://datacentersupport.lenovo.com/products/servers/thinksystem/sr655v3/7d9e>
- Lenovo License Information Documents
  - <https://datacentersupport.lenovo.com/documents/Invo-eula>
- Lenovo Press website (Product Guides/Datasheets/White papers)
  - <https://lenovopress.lenovo.com/>
- Lenovo Privacy Statement

- <https://www.lenovo.com/privacy>
- Lenovo Product Security Advisories
  - [https://datacentersupport.lenovo.com/product\\_security/home](https://datacentersupport.lenovo.com/product_security/home)
- Lenovo Product Warranty Plans
  - <http://datacentersupport.lenovo.com/warrantylookup>
- Lenovo Server Operating Systems Support Center website
  - <https://datacentersupport.lenovo.com/solutions/server-os>
- Lenovo ServerProven website (Options compatibility lookup)
  - <https://serverproven.lenovo.com>
- Operating System Installation Instructions
  - <https://pubs.lenovo.com/#os-installation>
- Submit an eTicket (service request)
  - <https://support.lenovo.com/servicerequest>
- Subscribe to Lenovo Data Center Group product notifications (Stay up to date on firmware updates)
  - <https://datacentersupport.lenovo.com/solutions/ht509500>

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## Appendix C. Notices

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## Important notes

Processor speed indicates the internal clock speed of the processor; other factors also affect application performance.

CD or DVD drive speed is the variable read rate. Actual speeds vary and are often less than the possible maximum.

When referring to processor storage, real and virtual storage, or channel volume, KB stands for 1 024 bytes, MB stands for 1 048 576 bytes, and GB stands for 1 073 741 824 bytes.

When referring to hard disk drive capacity or communications volume, MB stands for 1 000 000 bytes, and GB stands for 1 000 000 000 bytes. Total user-accessible capacity can vary depending on operating environments.

Maximum internal hard disk drive capacities assume the replacement of any standard hard disk drives and population of all hard-disk-drive bays with the largest currently supported drives that are available from Lenovo.

Maximum memory might require replacement of the standard memory with an optional memory module.

Each solid-state memory cell has an intrinsic, finite number of write cycles that the cell can incur. Therefore, a solid-state device has a maximum number of write cycles that it can be subjected to, expressed as total bytes written (TBW). A device that has exceeded this limit might fail to respond to system-generated commands or might be incapable of being written to. Lenovo is not responsible for replacement of a device that has exceeded its maximum guaranteed number of program/erase cycles, as documented in the Official Published Specifications for the device.

Lenovo makes no representations or warranties with respect to non-Lenovo products. Support (if any) for the non-Lenovo products is provided by the third party, not Lenovo.

Some software might differ from its retail version (if available) and might not include user manuals or all program functionality.

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## Electronic emission notices

When you attach a monitor to the equipment, you must use the designated monitor cable and any interference suppression devices that are supplied with the monitor.

Additional electronic emissions notices are available at:

[https://pubs.lenovo.com/important\\_notices/](https://pubs.lenovo.com/important_notices/)

## Taiwan Region BSMI RoHS declaration

單元 Unit	限用物質及其化學符號 Restricted substances and its chemical symbols					
	鉛Lead (Pb)	汞Mercury (Hg)	鎘Cadmium (Cd)	六價鉻 Hexavalent chromium (Cr <sup>6+</sup> )	多溴聯苯 Polybrominated biphenyls (PBB)	多溴二苯醚 Polybrominated diphenyl ethers (PBDE)
機架	○	○	○	○	○	○
外部蓋板	○	○	○	○	○	○
機械組零件	—	○	○	○	○	○
空氣傳動設備	—	○	○	○	○	○
冷卻組零件	—	○	○	○	○	○
內存模組	—	○	○	○	○	○
處理器模組	—	○	○	○	○	○
電纜組零件	—	○	○	○	○	○
電源供應器	—	○	○	○	○	○
儲備設備	—	○	○	○	○	○
印刷電路板	—	○	○	○	○	○
<p>備考1. “超出0.1 wt %” 及 “超出0.01 wt %” 係指限用物質之百分比含量超出百分比含量基準值。</p> <p>Note1 : “exceeding 0.1wt%” and “exceeding 0.01 wt%” indicate that the percentage content of the restricted substance exceeds the reference percentage value of presence condition.</p> <p>備考2. “○” 係指該項限用物質之百分比含量未超出百分比含量基準值。</p> <p>Note2 : “○” indicates that the percentage content of the restricted substance does not exceed the percentage of reference value of presence.</p> <p>備考3. “—” 係指該項限用物質為排除項目。</p> <p>Note3 : The “-” indicates that the restricted substance corresponds to the exemption.</p>						

## Taiwan Region import and export contact information

Contacts are available for Taiwan Region import and export information.

委製商/進口商名稱: 台灣聯想環球科技股份有限公司  
 進口商地址: 台北市南港區三重路 66 號 8 樓  
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