



ThinkSystem SR850 V4 Hardware Maintenance Guide



Machine Types: 7DJT, 7DJS, and 7DJU

Note

Before using this information and the product it supports, be sure to read and understand the safety information and the safety instructions, which are available at:

https://pubs.lenovo.com/safety_documentation/

In addition, be sure that you are familiar with the terms and conditions of the Lenovo warranty for your server, which can be found at:

<http://datacentersupport.lenovo.com/warrantylookup>

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Contents

Contents i

Safety v

Safety inspection checklist vi

Chapter 1. Hardware replacement procedures 1

Installation Guidelines 1

Safety inspection checklist. 2

System reliability guidelines 3

Working inside the server with the power on . . . 3

Handling static-sensitive devices 4

Memory module installation rules and order 4

RDIMM independent memory mode
installation order. 6

RDIMM memory mirroring mode installation
order 9

RDIMM and CMM installation order 10

Backplane installation rules and order 11

PCIe riser and adapter installation rules and
order 14

PCIe riser and adapter installation rules and
order (server model with three PCIe risers) . . . 14

PCIe riser and adapter installation rules and
order (server model with four PCIe risers) . . . 15

Power on and power off the server 16

Power on the server 16

Power off the server 17

Server replacement 17

Remove the server from rails 17

Install the server to rails 21

Rail replacement 25

Remove the rail kit from the rack 25

Install the rail kit to the rack 26

2.5-inch hot-swap drive and backplane
replacement 28

Remove a 2.5-inch hot-swap drive 28

Remove a 2.5-inch drive backplane 29

Install a 2.5-inch drive backplane 30

Install a 2.5-inch hot-swap drive 32

Air baffle replacement 33

Remove the front air baffle. 33

Install the front air baffle. 35

Remove the rear air baffle 37

Install the rear air baffle 41

CMOS battery (CR2032) replacement 43

Remove the CMOS battery (CR2032) 43

Install the CMOS battery (CR2032) 46

E3.S non-hot-swap CMM replacement. 49

Remove an E3.S non-hot-swap CMM 49

Install an E3.S non-hot-swap CMM 51

E3.S CMM cage and backplane replacement 55

Remove an E3.S CMM cage and backplane . . . 55

Install an E3.S CMM cage and backplane 57

E3.S hot-swap drive replacement 59

Remove an E3.S hot-swap drive 59

Install an E3.S hot-swap drive 61

E3.S drive cage and backplane replacement 65

Remove an E3.S drive cage and backplane . . . 65

Install an E3.S drive cage and backplane 67

Fan and fan cage replacement 69

Remove a fan 69

Remove the fan cage 71

Install the fan cage 72

Install a fan 74

Flash power module replacement 75

Remove a flash power module 75

Install a flash power module 77

GPU adapter replacement. 78

Remove a GPU adapter 78

Install a GPU adapter 82

Hot-swap M.2 drive assembly replacement 84

Remove a hot-swap M.2 drive assembly 85

Disassemble an M.2 drive assembly 86

Assemble the rear M.2 interposer and drive . . . 90

Install a hot-swap M.2 drive assembly 93

Intrusion switch replacement 95

Remove the intrusion switch 95

Install the intrusion switch 96

Lenovo Processor Neptune Core Module
replacement (trained technicians only) 97

Remove the Lenovo Processor Neptune Core
Module 97

Install the Lenovo Processor Neptune Core
Module 103

Internal M.2 boot adapter and M.2 drive
replacement 110

Remove an M.2 drive 110

Remove the M.2 boot adapter 111

Install the M.2 boot adapter 113

Adjust a retainer on the M.2 boot adapter . . . 115

Install an M.2 drive 116

Manifold replacement (trained technicians
only) 118

Remove the manifold (in-rack system) 119

Install the manifold (in-rack system)	127	Security bezel replacement	222
Remove the manifold (in-row system)	139	Remove the security bezel	222
Install the manifold (in-row system)	148	Install the security bezel	223
Memory module replacement	159	Serial port module replacement	225
Remove a memory module	159	Remove the serial port module	225
Install a memory module	161	Install the serial port module	226
MicroSD card replacement (trained technician only)	165	System board assembly replacement (trained technician only)	230
Remove the MicroSD card	165	System I/O board replacement (trained technicians only).	231
Install the MicroSD card	166	Processor board replacement (trained technicians only).	239
OCP module replacement	167	Top cover replacement	245
Remove an OCP module	167	Remove the front top cover	246
Install an OCP module	168	Remove the rear top cover	247
PCIe riser and PCIe adapter replacement	169	Install the rear top cover	249
Remove a PCIe riser	169	Install the front top cover	251
Remove a PCIe adapter	173	USB I/O board replacement	253
Install a PCIe adapter	175	Remove the USB I/O board	253
Install a PCIe riser	176	Install the USB I/O board	254
PCIe riser card replacement	180	Complete the parts replacement	256
Remove a PCIe riser card	180		
Install a PCIe riser card	182		
PCIe retainer replacement	185		
Remove a PCIe retainer	185		
Install a PCIe retainer	186		
PCIe riser extender replacement	187		
Remove a PCIe riser extender	187		
Install a PCIe riser extender	188		
Power distribution board replacement	189		
Remove the power distribution board	189		
Install the power distribution board	191		
Power supply unit replacement	192		
Remove a hot-swap power supply unit	192		
Install a hot-swap power supply unit	194		
Processor and heat sink replacement (trained technician only)	197		
Remove a processor and heat sink	198		
Separate the processor from carrier and heat sink.	201		
Install a processor and heat sink	203		
Rack latches replacement	209		
Remove the rack latches	210		
Install the rack latches	211		
Rear M.2 drive cage and M.2 boot adapter replacement	214		
Remove the rear M.2 drive cage and M.2 boot adapter	214		
Install the rear M.2 drive cage and M.2 boot adapter	216		
Rear wall replacement (trained technician only)	217		
Remove the rear wall	217		
Install the rear wall	220		
		Chapter 2. Problem	
		determination	257
		Event logs	257
		Specifications	259
		Technical specifications.	259
		Mechanical specifications	265
		Environmental specifications	265
		System-board-assembly connectors	271
		Troubleshooting by system LEDs and diagnostics display	273
		Drive LEDs	273
		E3.S CMM LEDs.	274
		Front-operator-panel LEDs and buttons	275
		Leakage detection sensor module LED	276
		Power supply LEDs	277
		Rear M.2 LEDs	279
		Rear system LEDs	280
		Processor board LEDs	280
		System I/O board LEDs	282
		XCC system management port LEDs.	285
		External diagnostics handset.	286
		General problem determination procedures	291
		Resolving suspected power problems	292
		Resolving suspected Ethernet controller problems	292
		Troubleshooting by symptom	293
		Liquid cooling module problems (Processor Neptune Core Module)	293
		Intermittent problems.	296

Keyboard, mouse, KVM switch or USB-device problems	298
Hot-swap M.2 drive problems	298
Memory problems	299
Monitor and video problems	300
Observable problems	301
Optional-device problems	303
Performance problems	305
Power on and power off problems	306
Power problems	307
Serial-device problems	307
Software problems	308
Storage drive problems	309
USB I/O board problems	311

Appendix A. Getting help and technical assistance313

Before you call	313
Collecting service data	314
Contacting Support	315

Appendix B. Documents and supports317

Documents download	317
Support websites	317

Appendix C. Notices.319

Trademarks	320
Important notes	320
Electronic emission notices	320
Taiwan Region BSMI RoHS declaration	321
Taiwan Region import and export contact information	321

Safety

Before installing this product, read the Safety Information.

قبل تركيب هذا المنتج، يجب قراءة الملاحظات الأمنية

Antes de instalar este produto, leia as Informações de Segurança.

在安裝本产品之前，请仔细阅读 Safety Information（安全信息）。

安裝本產品之前，請先閱讀「安全資訊」。

Prije instalacije ovog produkta obavezno pročitajte Sigurnosne Upute.

Před instalací tohoto produktu si přečtěte příručku bezpečnostních instrukcí.

Læs sikkerhedsforskrifterne, før du installerer dette produkt.

Lees voordat u dit product installeert eerst de veiligheidsvoorschriften.

Ennen kuin asennat tämän tuotteen, lue turvaohjeet kohdasta Safety Information.

Avant d'installer ce produit, lisez les consignes de sécurité.

Vor der Installation dieses Produkts die Sicherheitshinweise lesen.

Πριν εγκαταστήσετε το προϊόν αυτό, διαβάστε τις πληροφορίες ασφάλειας (safety information).

לפני שתתקינו מוצר זה, קראו את הוראות הבטיחות.

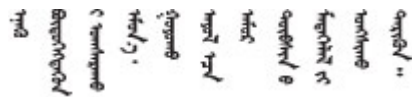
A termék telepítése előtt olvassa el a Biztonsági előírásokat!

Prima di installare questo prodotto, leggere le Informazioni sulla Sicurezza.

製品の設置の前に、安全情報をお読みください。

본 제품을 설치하기 전에 안전 정보를 읽으십시오.

Пред да се инсталира овој продукт, прочитајте информацијата за безбедност.



Les sikkerhetsinformasjonen (Safety Information) før du installerer dette produktet.

Przed zainstalowaniem tego produktu, należy zapoznać się z książką "Informacje dotyczące bezpieczeństwa" (Safety Information).

Antes de instalar este produto, leia as Informações sobre Segurança.

Перед установкой продукта прочтите инструкции по технике безопасности.

Pred inštaláciou tohto zariadenia si pečítajte Bezpečnostné predpisy.

Pred namestitvijo tega proizvoda preberite Varnostne informacije.

Antes de instalar este producto, lea la información de seguridad.

Läs säkerhetsinformationen innan du installerar den här produkten.

ཐོན་ཁུངས་འདི་བདེ་སྤྱད་མ་བྱས་གོང་། སྐྱོར་གྱི་ཡིད་གཟབ་
བྱ་འདྲ་མིན་ཡིད་པའི་འོད་ཟེར་བལྟ་དགོས།

Bu ürünü kurmadan önce güvenlik bilgilerini okuyun.

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canjbinj soengq cungj vahgangj ancien siusik.

Safety inspection checklist

Use the information in this section to identify potentially unsafe conditions with your server. As each machine was designed and built, required safety items were installed to protect users and service technicians from injury.

Note: The product is not suitable for use at visual display workplaces according to §2 of the Workplace Regulations.

Note: The set-up of the server is made in the server room only.

CAUTION:

This equipment must be installed or serviced by trained personnel, as defined by the NEC, IEC 62368-1 & IEC 60950-1, the standard for Safety of Electronic Equipment within the Field of Audio/Video, Information Technology and Communication Technology. Lenovo assumes you are qualified in the servicing of equipment and trained in recognizing hazards energy levels in products. Access to the equipment is by the use of a tool, lock and key, or other means of security, and is controlled by the authority responsible for the location.

Important: Electrical grounding of the server is required for operator safety and correct system function. Proper grounding of the electrical outlet can be verified by a certified electrician.

Use the following checklist to verify that there are no potentially unsafe conditions:

1. Make sure that the power is off and the power cord is disconnected.
2. Check the power cord.
 - Make sure that the third-wire ground connector is in good condition. Use a meter to measure third-wire ground continuity for 0.1 ohm or less between the external ground pin and the frame ground.
 - Make sure that the power cord is the correct type.

To view the power cords that are available for the server:

- a. Go to:

<http://dcsc.lenovo.com/#/>

- b. Click **Preconfigured Model** or **Configure to order**.
 - c. Enter the machine type and model for your server to display the configurator page.
 - d. Click **Power → Power Cables** to see all line cords.
- Make sure that the insulation is not frayed or worn.
3. Check for any obvious non-Lenovo alterations. Use good judgment as to the safety of any non-Lenovo alterations.
4. Check inside the server for any obvious unsafe conditions, such as metal filings, contamination, water or other liquid, or signs of fire or smoke damage.
5. Check for worn, frayed, or pinched cables.
6. Make sure that the power-supply cover fasteners (screws or rivets) have not been removed or tampered with.

Chapter 1. Hardware replacement procedures

This section provides installation and removal procedures for all serviceable system components. Each component replacement procedure references any tasks that need to be performed to gain access to the component being replaced.

Installation Guidelines

Before installing components in your server, read the installation guidelines.

Before installing optional devices, read the following notices carefully:

Attention: Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.

- Read the safety information and guidelines to ensure your safety at work:
 - A complete list of safety information for all products is available at:
https://pubs.lenovo.com/safety_documentation/
 - The following guidelines are available as well: “Working inside the server with the power on” on page 3 and “Handling static-sensitive devices” on page 4.
- Make sure the components you are installing are supported by your server.
 - For a list of supported optional components for the server, see <https://serverproven.lenovo.com>.
 - For the option package contents, see <https://serveroption.lenovo.com/>.
- For more information about ordering parts:
 1. Go to <http://datacentersupport.lenovo.com> and navigate to the support page for your server.
 2. Click **Parts**.
 3. Enter the serial number to view a listing of parts for your server.
- When you install a new server, download and apply the latest firmware. This will help ensure that any known issues are addressed, and that your server is ready to work with optimal performance. Go to <https://datacentersupport.lenovo.com/products/servers/thinksystem/sr850v4/7djt/downloads/driver-list/> to download firmware updates for your server.

Important: Some cluster solutions require specific code levels or coordinated code updates. If the component is part of a cluster solution, verify the latest Best Recipe code level menu for cluster supported firmware and driver before you update the code.

- If you replace a part, such as an adapter, that contains firmware, you might also need to update the firmware for that part. For more information about updating firmware, see “Update the firmware” in *User Guide* or *System Configuration Guide*.
- It is good practice to make sure that the server is working correctly before you install an optional component.
- Keep the working area clean, and place removed components on a flat and smooth surface that does not shake or tilt.
- Do not attempt to lift an object that might be too heavy for you. If you have to lift a heavy object, read the following precautions carefully:
 - Make sure that you can stand steadily without slipping.
 - Distribute the weight of the object equally between your feet.

- Use a slow lifting force. Never move suddenly or twist when you lift a heavy object.
- To avoid straining the muscles in your back, lift by standing or by pushing up with your leg muscles.
- Back up all important data before you make changes related to the disk drives.
- Have a small flat-blade screwdriver, a small Phillips screwdriver, and a T8 torx screwdriver available.
- To view the error LEDs on the system board (system board assembly) and internal components, leave the power on.
- You do not have to turn off the server to remove or install hot-swap power supplies, hot swap fans, or hot-plug USB devices. However, you must turn off the server before you perform any steps that involve removing or installing adapter cables, and you must disconnect the power source from the server before you perform any steps that involve removing or installing a riser card.
- When replacing power supply units or fans, make sure to refer to redundancy rules for these components.
- Blue on a component indicates touch points, where you can grip to remove a component from or install it in the server, open or close a latch, and so on.
- Except PSU, orange on a component or an orange label on or near a component indicates that the component can be hot-swapped if the server and operating system support hot-swap capability, which means that you can remove or install the component while the server is still running. (Orange can also indicate touch points on hot-swap components.) See the instructions for removing or installing a specific hot-swap component for any additional procedures that you might have to perform before you remove or install the component.
- PSU with a release tab is a hot-swap PSU.
- The Red strip on the drives, adjacent to the release latch, indicates that the drive can be hot-swapped if the server and operating system support hot-swap capability. This means that you can remove or install the drive while the server is still running.

Note: See the system specific instructions for removing or installing a hot-swap drive for any additional procedures that you might need to perform before you remove or install the drive.

- After finishing working on the server, make sure you reinstall all safety shields, guards, labels, and ground wires.

Safety inspection checklist

Use the information in this section to identify potentially unsafe conditions with your server. As each machine was designed and built, required safety items were installed to protect users and service technicians from injury.

Note: The product is not suitable for use at visual display workplaces according to §2 of the Workplace Regulations.

Note: The set-up of the server is made in the server room only.

CAUTION:

This equipment must be installed or serviced by trained personnel, as defined by the NEC, IEC 62368-1 & IEC 60950-1, the standard for Safety of Electronic Equipment within the Field of Audio/Video, Information Technology and Communication Technology. Lenovo assumes you are qualified in the servicing of equipment and trained in recognizing hazards energy levels in products. Access to the equipment is by the use of a tool, lock and key, or other means of security, and is controlled by the authority responsible for the location.

Important: Electrical grounding of the server is required for operator safety and correct system function. Proper grounding of the electrical outlet can be verified by a certified electrician.

Use the following checklist to verify that there are no potentially unsafe conditions:

1. Make sure that the power is off and the power cord is disconnected.
2. Check the power cord.
 - Make sure that the third-wire ground connector is in good condition. Use a meter to measure third-wire ground continuity for 0.1 ohm or less between the external ground pin and the frame ground.
 - Make sure that the power cord is the correct type.

To view the power cords that are available for the server:

 - a. Go to:
<http://dcsc.lenovo.com/#/>
 - b. Click **Preconfigured Model** or **Configure to order**.
 - c. Enter the machine type and model for your server to display the configurator page.
 - d. Click **Power → Power Cables** to see all line cords.
 - Make sure that the insulation is not frayed or worn.
3. Check for any obvious non-Lenovo alterations. Use good judgment as to the safety of any non-Lenovo alterations.
4. Check inside the server for any obvious unsafe conditions, such as metal filings, contamination, water or other liquid, or signs of fire or smoke damage.
5. Check for worn, frayed, or pinched cables.
6. Make sure that the power-supply cover fasteners (screws or rivets) have not been removed or tampered with.

System reliability guidelines

Review the system reliability guidelines to ensure proper system cooling and reliability.

Make sure the following requirements are met:

- A power supply must be installed in each power-supply bay.
- Adequate space around the server must be spared to allow server cooling system to work properly. Leave approximately 50 mm (2.0 in.) of open space around the front and rear of the server. Do not place any object in front of the fans.
- For proper cooling and airflow, refit the server cover before you turn the power on. Do not operate the server for more than 30 minutes with the server cover removed, for it might damage server components.
- Cabling instructions that come with optional components must be followed.
- A failed fan must be replaced within 48 hours after malfunction.
- A removed hot-swap fan must be replaced within 30 seconds after removal.
- A removed hot-swap drive must be replaced within two minutes after removal.
- A removed hot-swap power supply must be replaced within two minutes after removal.
- Every air baffle that comes with the server must be installed when the server starts (some servers might come with more than one air baffle). Operating the server with a missing air baffle might damage the processor.
- All processor sockets must contain either a socket cover or a processor with heat sink.
- When more than one processor is installed, fan population rules for each server must be strictly followed.

Working inside the server with the power on

You might need to keep the power on with the server cover removed to look at system information on the display panel or to replace hot-swap components. Review these guidelines before doing so.

Attention: The server might stop and data loss might occur when internal server components are exposed to static electricity. To avoid this potential problem, always use an electrostatic-discharge wrist strap or other grounding systems when working inside the server with the power on.

- Avoid loose-fitting clothing, particularly around your forearms. Button or roll up long sleeves before working inside the server.
- Prevent your necktie, scarf, badge rope, or hair from dangling into the server.
- Remove jewelry, such as bracelets, necklaces, rings, cuff links, and wrist watches.
- Remove items from your shirt pocket, such as pens and pencils, in case they fall into the server as you lean over it.
- Avoid dropping any metallic objects, such as paper clips, hairpins, and screws, into the server.

Handling static-sensitive devices

Review these guidelines before you handle static-sensitive devices to reduce the possibility of damage from electrostatic discharge.

Attention: Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.

- Limit your movement to prevent building up static electricity around you.
- Take additional care when handling devices during cold weather, for heating would reduce indoor humidity and increase static electricity.
- Always use an electrostatic-discharge wrist strap or other grounding system, particularly when working inside the server with the power on.
- While the device is still in its static-protective package, touch it to an unpainted metal surface on the outside of the server for at least two seconds. This drains static electricity from the package and from your body.
- Remove the device from the package and install it directly into the server without putting it down. If it is necessary to put the device down, put it back into the static-protective package. Never place the device on the server or on any metal surface.
- When handling a device, carefully hold it by the edges or the frame.
- Do not touch solder joints, pins, or exposed circuitry.
- Keep the device from others' reach to prevent possible damages.

Memory module installation rules and order

Memory modules must be installed in a specific order based on the memory configuration that you implement and the number of processors and memory modules installed in the server.

Supported memory types

For information on the types of memory module supported by this server, see “Memory” section in [“Technical specifications” on page 259](#).

Information about optimizing memory performance and configuring memory is available at the Lenovo Press website:

<https://lenovopress.lenovo.com/servers/options/memory>

In addition, you can take advantage of a memory configurator, which is available at the following site:

Specific information about the required installation order of memory modules in your server based on the system configuration and memory mode that you are implementing is shown below.

Memory modules and processors layout

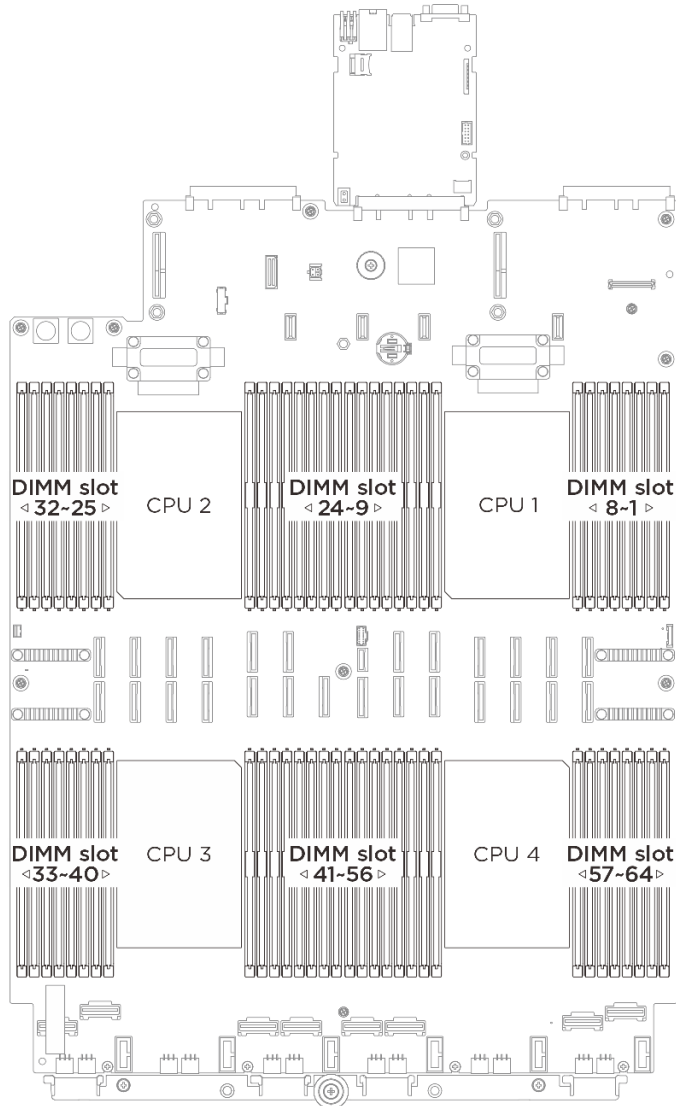


Figure 1. Memory modules and processors layout

The memory-channel configuration table below shows the relationship between the processors, memory controllers, memory channels, and memory module slot numbers.

Table 1. Memory slot and channel identification

Processor	CPU 1															
Controller	iMC3		iMC2		iMC1		iMC0		iMC4		iMC5		iMC6		iMC7	
Channel	CH3		CH2		CH2		CH0		CH4		CH5		CH6		CH7	
Slot No.	0	1	0	1	0	1	0	1	1	0	1	0	1	0	1	0

Table 1. Memory slot and channel identification (continued)

DIMM No.	16	15	14	13	12	11	10	9	8	7	6	5	4	3	2	1
Processor	CPU 2															
Controller	iMC3		iMC2		iMC1		iMC0		iMC4		iMC5		iMC6		iMC7	
Channel	CH3		CH2		CH2		CH0		CH4		CH5		CH6		CH7	
Slot No.	0	1	0	1	0	1	0	1	1	0	1	0	1	0	1	0
DIMM No.	32	31	30	29	28	27	26	25	24	23	22	21	20	19	18	17
Processor	CPU 3															
Controller	iMC7		iMC6		iMC5		iMC4		iMC0		iMC1		iMC2		iMC3	
Channel	CH7		CH6		CH5		CH4		CH0		CH1		CH2		CH3	
Slot No.	0	1	0	1	0	1	0	1	1	0	1	0	1	0	1	0
DIMM No.	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47	48
Processor	CPU 4															
Controller	iMC7		iMC6		iMC5		iMC4		iMC0		iMC1		iMC2		iMC3	
Channel	CH7		CH6		CH5		CH4		CH0		CH1		CH2		CH3	
Slot No.	0	1	0	1	0	1	0	1	1	0	1	0	1	0	1	0
DIMM No.	49	50	51	52	53	54	55	56	57	58	59	60	61	62	63	64

Memory module installation guideline

- At least one DIMM is required for each processor. Install at least eight DIMMs per processor for good performance.
- When you replace a DIMM, the server provides automatic DIMM enablement capability without requiring you to use the Setup Utility to enable the new DIMM manually.

RDIMM independent memory mode installation order

Independent memory mode provides the highest level of memory performance, but lacks failover protection. The DIMM installation order for independent memory mode varies based on the number of processors and memory modules installed in the server.

Memory installation guidelines

- At least one DIMM is required for each processor.
- Memory population must be identical between processors.
- If only one DIMM is used per channel, it must be placed in the farthest slot (slot 0) from the CPU.
- All DDR5 DIMMs installed must be of the same type, capacity, density, rank, and data width.
- All DDR5 DIMMs must operate at the same speed in the same system.

With two processors

The following table shows the sequence of populating memory modules for independent mode when two processors are installed.

Table 2. Independent mode with two processors

Total DIMMs	Processor 1															
	16	15	14	13	12	11	10	9	8	7	6	5	4	3	2	1

Table 2. Independent mode with two processors (continued)

2 DIMMs							10									
8 DIMMs ³			14				10			7				3		
8 DIMMs ^{opt., 3}	16				12							5				1
16 DIMMs ^{3, 4}	16		14		12		10			7		5		3		1
32 DIMMs ^{3, 4}	16	15	14	13	12	11	10	9	8	7	6	5	4	3	2	1
Total DIMMs	Processor 2															
	32	31	30	29	28	27	26	25	24	23	22	21	20	19	18	17
2 DIMMs							26									
8 DIMMs ³			30				26			23				19		
8 DIMMs ^{opt., 3}	32				28							21				17
16 DIMMs ^{3, 4}	32		30		28		26			23		21		19		17
32 DIMMs ^{3, 4}	32	31	30	29	28	27	26	25	24	23	22	21	20	19	18	17

Notes:

- Supported DIMM capacities and types vary depending on the total number of DIMMs installed:
 - 2 DIMMs: 32 GB or 64 GB RDIMMs
 - 8 DIMMs: 64 GB RDIMMs
 - 16 DIMMs: 64/96/128 GB RDIMMs or 256 GB 3DS RDIMMs
 - 32 DIMMs: 64/96/128 GB RDIMMs or 256 GB 3DS RDIMMs

All DIMMs populated must be of the same type and the same capacity.

- ^{opt.}: An optional installation order for the DIMM configuration. For optimal performance, you are recommended to install DIMMs in the standard installation order. The optional installation order is used only for special requirements.
- DIMM configurations that support the Sub NUMA Clustering (SNC) feature, which can be enabled via UEFI. SNC is not supported if DIMM population does not follow the sequence indicated by the table above.
- DIMM configurations that support Software Guard Extensions (SGX), see “Enable Software Guard Extensions (SGX)” in *User Guide* or *System Configuration Guide* to enable this feature.

With four processors

The following table shows the sequence of populating memory modules for independent mode when four processors are installed.

Table 3. Independent mode with four processors

Total DIMMs	Processor 1															
	16	15	14	13	12	11	10	9	8	7	6	5	4	3	2	1
4 DIMMs							10									
16 DIMMs ³			14				10			7				3		
16 DIMMs ^{opt., 3}	16				12							5				1
32 DIMMs ^{3, 4}	16		14		12		10			7		5		3		1
64 DIMMs ^{3, 4}	16	15	14	13	12	11	10	9	8	7	6	5	4	3	2	1
Total DIMMs	Processor 2															

Table 3. Independent mode with four processors (continued)

	32	31	30	29	28	27	26	25	24	23	22	21	20	19	18	17
4 DIMMs							26									
16 DIMMs ³			30				26			23				19		
16 DIMMs ^{opt., 3}	32				28							21				17
32 DIMMs ^{3, 4}	32		30		28		26			23		21		19		17
64 DIMMs ^{3, 4}	32	31	30	29	28	27	26	25	24	23	22	21	20	19	18	17
Total DIMMs	Processor 3															
	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47	48
4 DIMMs										42						
16 DIMMs ³			35				39			42				46		
16 DIMMs ^{opt., 3}	33				37							44				48
32 DIMMs ^{3, 4}	33		35		37		39			42		44		46		48
64 DIMMs ^{3, 4}	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47	48
Total DIMMs	Processor 4															
	49	50	51	52	53	54	55	56	57	58	59	60	61	62	63	64
4 DIMMs										58						
16 DIMMs ³			51				55			58				62		
16 DIMMs ^{opt., 3}	49				53							60				64
32 DIMMs ^{3, 4}	49		51		53		55			58		60		62		64
64 DIMMs ^{3, 4}	49	50	51	52	53	54	55	56	57	58	59	60	61	62	63	64

Notes:

1. Supported DIMM capacities and types vary depending on the total number of DIMMs installed:

- 4 DIMMs: 32 GB or 64 GB RDIMMs
- 16 DIMMs: 64 GB RDIMMs
- 32 DIMMs: 32/64/96/128 GB RDIMMs or 256 GB 3DS RDIMMs
- 64 DIMMs: 32/64/96/128 GB RDIMMs or 256 GB 3DS RDIMMs

All DIMMs populated must be of the same type and the same capacity.

- ^{opt.}: An optional installation order for the DIMM configuration. For optimal performance, you are recommended to install DIMMs in the standard installation order. The optional installation order is used only for special requirements.
- DIMM configurations that support the Sub NUMA Clustering (SNC) feature, which can be enabled via UEFI. SNC is not supported if DIMM population does not follow the sequence indicated by the table above.
- DIMM configurations that support Software Guard Extensions (SGX), see “Enable Software Guard Extensions (SGX)” in *User Guide* or *System Configuration Guide* to enable this feature.

RDIMM memory mirroring mode installation order

Memory-mirroring mode provides full memory redundancy while reducing the total system memory capacity in half. Memory channels are grouped in pairs with each channel receiving the same data. If a failure occurs, the memory controller switches from the DIMMs on the primary channel to the DIMMs on the backup channel. The DIMM installation order for memory mirroring varies based on the number of processors and DIMMs installed in the server.

Memory mirroring guidelines

- Memory mirroring is supported between two memory controllers within a cluster.
- Mirroring is only supported for adjacent IMC pairs (e.g., IMC 0 & 1, IMC 2 & 3, etc.). Mirroring is not supported for non-adjacent IMC pairs (e.g., IMC 1 & 2).
- Mirroring is restricted to a pair of channels (i.e., two channels). Three-channel mirroring is not supported.
- The BIOS must configure one IMC in the pair as the primary and the other as the secondary.
- Mirroring is supported in 1LM mode.
- Mirrored memory regions must have identical densities and capacities (i.e., same size and type).

With two processors

The following table shows the DIMM population sequence for memory mirroring mode when two processors are installed.

Table 4. Memory mirroring with two processors

Total DIMMs	Processor 1															
	16	15	14	13	12	11	10	9	8	7	6	5	4	3	2	1
16 DIMMs	16		14		12		10			7		5		3		1
32 DIMMs	16	15	14	13	12	11	10	9	8	7	6	5	4	3	2	1
Total DIMMs	Processor 2															
	32	31	30	29	28	27	26	25	24	23	22	21	20	19	18	17
16 DIMMs	32		30		28		26			23		21		19		17
32 DIMMs	32	31	30	29	28	27	26	25	24	23	22	21	20	19	18	17

Notes:

- Supported DIMM capacities and types:
 - 16 DIMMs: 64/96/128 GB RDIMMs or 256 GB 3DS RDIMMs
 - 32 DIMMs: 64/96/128 GB RDIMMs or 256 GB 3DS RDIMMs

All DIMMs populated must be of the same type and the same capacity.

- DIMM configurations that support the Sub NUMA Clustering (SNC) feature, which can be enabled via UEFI. SNC is not supported if DIMM population does not follow the sequence indicated by the table above.

With four processors

The following table shows the DIMM population sequence for memory mirroring mode when four processors are installed.

Table 5. Memory mirroring with four processors

Total DIMMs	Processor 1															
	16	15	14	13	12	11	10	9	8	7	6	5	4	3	2	1

Table 5. Memory mirroring with four processors (continued)

32 DIMMs	16		14		12		10			7		5		3		1
64 DIMMs	16	15	14	13	12	11	10	9	8	7	6	5	4	3	2	1
Total DIMMs	Processor 2															
	32	31	30	29	28	27	26	25	24	23	22	21	20	19	18	17
32 DIMMs	32		30		28		26			23		21		19		17
64 DIMMs	32	31	30	29	28	27	26	25	24	23	22	21	20	19	18	17
Total DIMMs	Processor 3															
	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47	48
32 DIMMs	33		35		37		39			42		44		46		48
64 DIMMs	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47	48
Total DIMMs	Processor 4															
	49	50	51	52	53	54	55	56	57	58	59	60	61	62	63	64
32 DIMMs	49		51		53		55			58		60		62		64
64 DIMMs	49	50	51	52	53	54	55	56	57	58	59	60	61	62	63	64

Notes:

- Supported DIMM capacities and types:
 - 32 DIMMs: 32/64/96/128 GB RDIMMs or 256 GB 3DS RDIMMs
 - 64 DIMMs: 32/64/96/128 GB RDIMMs or 256 GB 3DS RDIMMs

All DIMMs populated must be of the same type and the same capacity.

- DIMM configurations that support the Sub NUMA Clustering (SNC) feature, which can be enabled via UEFI. SNC is not supported if DIMM population does not follow the sequence indicated by the table above.

RDIMM and CMM installation order

This section provides information about the installation order of DDR5 RDIMMs mixed with CXL memory modules (CMMs).

Memory installation guidelines

- CMMs are only supported in server configurations with **four** processors.
- CMM channel: number of devices per root port, with root ports separated by "+", e.g. 2+2+2+2 = four root ports populated with two devices per root port
- CMM modes:
 - 1LM+Vol = Native DDR5 (1LM) and (volatile) CMM visible to software (SW) as separate tiers, separately interleaved
 - Hetero x12 = DDR5 and (volatile) CMM interleaved together in one 12-way set

Note: The Hetero mode is not supported with LCC processors. For specific models of LCC processors, see the "Processors" section in <https://lenovopress.lenovo.com/>.

- To set the CMM mode, go to **UEFI Setup → System Settings → Memory → CXL Memory Module → Memory Mode**.

Table 6. Installation rule for each processor

DDR5 RDIMMs per socket				CMM per socket		
Total DIMMs	Slot 0	Slot 1	RDIMM mode	CMM mode	Total CMMs	CMM channels
8 x 96 GB (2Rx4)	✓	N/A	Independent/Mirroring	1LM+Vol	4 x 96 GB	2+2
8 x 128 GB (2Rx4)	✓	N/A	Independent/Mirroring	1LM+Vol	4 x 128 GB	2+2
8 x 128 GB (2Rx4)	✓	N/A	Independent	Hetero	4 x 128 GB	2+2

Backplane installation rules and order

This section contains information on the backplane installation rules and order.

2.5-inch drive backplane

Notes:

- When one or more of the following components are installed in the system, the maximum number of supported backplanes is two (sixteen 2.5-inch drives).
 - ThinkSystem Mellanox ConnectX-6 Dx 100GbE QSFP56 2-port PCIe Ethernet Adapter
 - ThinkSystem Nvidia ConnectX-7 NDR200/HDR QSFP112 2-Port PCIe Gen5 x16 InfiniBand Adapter
 - ThinkSystem Nvidia ConnectX-7 NDR400 OSFP 1-Port PCIe Gen5 Adapter
 - ThinkSystem 96GB TruDDR5 6400MHz (2Rx4) 10x4 RDIMM
 - ThinkSystem 128GB TruDDR5 6400MHz (2Rx4) RDIMM
- When ThinkSystem 256GB TruDDR5 6400MHz (4Rx4) 3DS RDIMM is installed in the system, the maximum number of supported backplanes is one (eight 2.5-inch drives).
- AnyBay backplanes currently support NVMe drives only. Support for SAS/SATA drives or NVMe + SAS/SATA drives will be enabled via a firmware update in Q4 of 2025.

The server supports up to three 2.5-inch drive backplanes with the following corresponding drive backplane numbers.

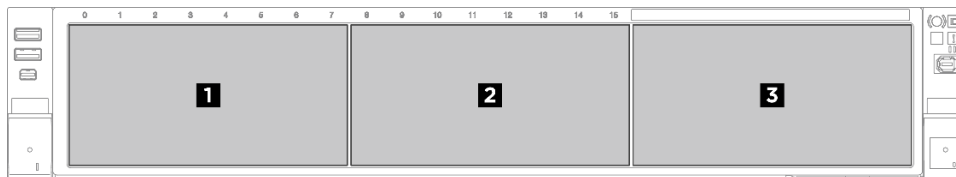


Figure 2. 2.5-inch drive backplane numbering

Table 7. 2.5-inch drive backplane and corresponding drive bays

Backplane	Drive bay
1 Backplane 1	0 to 7
2 Backplane 2	8 to 15
3 Backplane 3	16 to 23

Notes:

- 2.5-inch SAS/SATA drive backplanes support 2.5-inch SAS/SATA drives.
- 2.5-inch AnyBay drive backplanes support 2.5-inch NVMe drives.

Table 8. 2.5-inch drive backplane installation order

Installation priority	Backplane type	Backplane placement priority
1	2.5-inch AnyBay 8-bay drive backplane	1, 3, 2
2	2.5-inch SAS/SATA 8-bay drive backplane	1, 2, 3

Table 9. 2.5-inch drive backplane support matrix

Back-planes	2.5-inch drives			U.3	Controller
	SAS/SATA	Anybay	NVMe	Anybay	
1 x SAS/ SATA	8				8i
	8				16i
2 x SAS/ SATA	16				16i
3 x SAS/ SATA	24				8i + 16i
1 x Anybay			8		Onboard NVMe
				8	8i (Tri-mode)
				8	16i (Tri-mode)
1 x Anybay + 1 x SAS/ SATA	8		8		Onboard NVMe + 16i
1 x Anybay + 2 x SAS/ SATA	16		8		Onboard NVMe + 8i + 16i
2 x Anybay			16		Onboard NVMe
				16	16i (Tri-mode)
2 x Anybay + 1 x SAS/ SATA	8		16		Onboard NVMe + 8i + 16i
3 x Anybay			24		Onboard NVMe

E3.S backplanes

The server supports up to eight E3.S backplanes with the following corresponding backplane numbers.



Figure 3. E3.S backplane numbering

Table 10. E3.S backplane and corresponding drive bays

Backplane	E3.S 1T bay	E3.S 2T bay
1 Backplane 1	0 to 3	1, 3
2 Backplane 2	4 to 7	5, 7
3 Backplane 3	8 to 11	9, 11
4 Backplane 4	12 to 15	13, 15
5 Backplane 5	16 to 19	17, 19
6 Backplane 6	20 to 23	21, 23
7 Backplane 7	24 to 27	25, 27
8 Backplane 8	28 to 31	29, 31

Notes:

- E3.S 1T bays support E3.S 1T drives
- E3.S 2T bays support E3.S 2T CMMs

Table 11. E3.S backplane installation order

Installation priority	Backplane placement priority
1	1, 2, 3, 4
2	5, 6, 7, 8

Table 12. E3.S backplane support matrix

Backplanes	E3.S 1T drives	E3.S 2T CMMs	Controller
2 x EDSFF with E3.S 1T cage	8		Onboard NVMe
4 x EDSFF with E3.S 1T cage	16		Onboard NVMe
6 x EDSFF with E3.S 1T cage	24		Onboard NVMe
8 x EDSFF with E3.S 1T cage	32		Onboard NVMe
8 x EDSFF with E3.S 2T cage		16	Onboard NVMe

PCIe riser and adapter installation rules and order

PCIe risers and adapters must be installed in a specific order in the server.

Refer to the corresponding PCIe riser and adapter installation rules and order for related server model:

- [“PCIe riser and adapter installation rules and order \(server model with three PCIe risers\)” on page 14](#)
- [“PCIe riser and adapter installation rules and order \(server model with four PCIe risers\)” on page 15](#)

PCIe riser and adapter installation rules and order (server model with three PCIe risers)

Use the information in this topic to understand installation rules and order for PCIe risers and PCIe adapters in the server with three PCIe risers.

Notes:

- Performance may degrade when a x16 PCIe card is installed in a x8 lane PCIe slot.
- The available PCIe slots will depend on the riser and number of processors installed.
 - With two processors installed: PCIe slot 3, 5, 9, and 11.
 - With four processors installed: PCIe slot 3 to 11.
- PCIe slot 3 and 4 are unavailable when a rear M.2 drive cage is installed.
- PCIe slot 3 and 9 are unavailable when a two-slot PCIe Gen5 riser card is installed.
- PCIe slot 8 is unavailable when a serial port kit is installed.

PCIe riser installation rules and order

Installation priority	PCIe riser type	Riser location priority
1	Two-slot riser with rear M.2 drive bays	Riser 1
2	Two-slot riser (x16/x16)	Riser 1, riser 3
3	Three-slot riser (with power connector)	Riser 1, riser 3
4	Two-slot riser (x8/x8)	Riser 1, riser 3
5	Three-slot riser (without power connector)	Riser 2

PCIe adapter installation rules and order

Installation priority	Component	PCIe slot priority
1	1. 16i RAID adapter 2. 16i HBA adapter 3. 8i RAID adapter	<ul style="list-style-type: none">• Without double-wide GPU installed: 3, 8, 5, 9, 11, 7• With double-wide GPU installed: 8, 7, 6
2	ThinkSystem NVIDIA ConnectX-7 NDR400 OSFP 1-Port PCIe Gen5 Adapter	5, 11, 10, 4, 6
3	Double-wide GPU	10, 4
4	Single-wide GPU	10, 4, 3, 9

Installation priority	Component	PCIe slot priority
5	<ol style="list-style-type: none"> 1. ThinkSystem Nvidia ConnectX-7 NDR200/HDR QSFP112 2-Port PCIe Gen5 x16 InfiniBand Adapter 2. ThinkSystem Mellanox ConnectX-6 Dx 100GbE QSFP56 2-port PCIe Ethernet Adapter 	5, 11, 10, 4, 6
6	<ol style="list-style-type: none"> 1. ThinkSystem Broadcom 57504 10/25GbE SFP28 4-Port PCIe Ethernet Adapter 2. ThinkSystem Nvidia ConnectX-7 10/25GbE SFP28 4-Port PCIe Ethernet Adapter 	5, 11, 10, 4
7	<ol style="list-style-type: none"> 1. 10GBase-T Ethernet Adapter 2. ThinkSystem Mellanox ConnectX-6 Lx 10/25GbE SFP28 2-Port PCIe Ethernet Adapter 3. RJ45 Ethernet Adapter 4. PCIe Fibre Channel Adapter 	5, 11, 8, 7, 10, 4, 6, 9, 3
8	External HBA adapter	5, 11, 8, 7, 10, 4
9	OCP module	1, 2

PCIe riser and adapter installation rules and order (server model with four PCIe risers)

Use the information in this topic to understand installation rules and order for PCIe risers and PCIe adapters in the sever with four PCIe risers.

Notes:

- Performance may degrade when a x16 PCIe card is installed in a x8 lane PCIe slot.
- The available PCIe slots will depend on the riser and number of processors installed.
 - With two processors installed: PCIe slot 4, 5, 6, 9, 12, and 14.
 - With four processors installed: PCIe slot 3 to 14.
- PCIe slot 11 is unavailable when a serial port kit is installed.

PCIe riser installation rules and order

Installation priority	PCIe riser type	Riser location priority
1	Three-slot riser (without power connector) with serial port bay	Riser C
2	Three-slot riser (with power connector)	Riser D
3	Three-slot riser (without power connector)	Riser A, riser B, riser C

PCIe adapter installation rules and order

Installation priority	Component	PCIe slot priority
1	1. 16i RAID adapter 2. 16i HBA adapter 3. 8i RAID adapter	5, 14, 11, 8, 6, 12, 9, 3
2	1. ThinkSystem Nvidia ConnectX-7 NDR200/ HDR QSFP112 2-Port PCIe Gen5 x16 InfiniBand Adapter 2. ThinkSystem Mellanox ConnectX-6 Dx 100GbE QSFP56 2-port PCIe Ethernet Adapter	14, 6, 9, 13, 3
3	1. 10GBase-T Ethernet Adapter 2. ThinkSystem Mellanox ConnectX-6 Lx 10/ 25GbE SFP28 2-Port PCIe Ethernet Adapter 3. RJ45 Ethernet Adapter 4. PCIe Fibre Channel Adapter	5, 14, 6, 9, 4, 12, 10, 13, 11, 7, 3, 8 Notes: The following PCIe adapters are not supported in slot 9: <ul style="list-style-type: none">• ThinkSystem Broadcom 5719 1GbE RJ45 4-Port PCIe Ethernet Adapter• ThinkSystem Intel E610-T4 10GBASE-T 4-port PCIe Ethernet Adapter
4	External HBA adapter	5, 14, 4, 10, 13, 11, 7, 8
5	OCP module	1, 2

Power on and power off the server

Follow the instructions in this section to power on and power off the server.

Power on the server

After the server performs a short self-test (power status LED flashes quickly) when connected to input power, it enters a standby state (power status LED flashes once per second).

Power button location and power LED locations are specified in:

- “Server components” in *User Guide* or *System Configuration Guide*
- [“Troubleshooting by system LEDs and diagnostics display” on page 273](#)

The server can be turned on (power LED on) in any of the following ways:

- You can press the power button.
- The server can restart automatically after a power interruption.
- The server can respond to remote power-on requests sent to the Lenovo XClarity Controller.

Important: Lenovo XClarity Controller (XCC) supported version varies by product. All versions of Lenovo XClarity Controller are referred to as Lenovo XClarity Controller and XCC in this document, unless specified otherwise. To see the XCC version supported by your server, go to <https://pubs.lenovo.com/lxcc-overview/>.

For information about powering off the server, see [“Power off the server” on page 17](#).

Power off the server

The server remains in a standby state when it is connected to a power source, allowing the Lenovo XClarity Controller to respond to remote power-on requests. To remove all power from the server (power status LED off), you must disconnect all power cables.

Power button location and power LED locations are specified in:

- “Server components” in *User Guide* or *System Configuration Guide*
- [“Troubleshooting by system LEDs and diagnostics display” on page 273](#)

To place the server in a standby state (power status LED flashes once per second):

Note: The Lenovo XClarity Controller can place the server in a standby state as an automatic response to a critical system failure.

- Start an orderly shutdown using the operating system (if supported by your operating system).
- Press the power button to start an orderly shutdown (if supported by your operating system).
- Press and hold the power button for more than 4 seconds to force a shutdown.

When in a standby state, the server can respond to remote power-on requests sent to the Lenovo XClarity Controller. For information about powering on the server, see [“Power on the server” on page 16](#).

Server replacement

Follow instructions in this section to remove and install the server.

Remove the server from rails

About this task

S036



18 - 32 kg (39 - 70 lb)



32 - 55 kg (70 - 121 lb)

CAUTION:
Use safe practices when lifting.

R006



CAUTION:
Do not place any object on top of a rack-mounted device unless that rack-mounted device is intended for use as a shelf.

S037

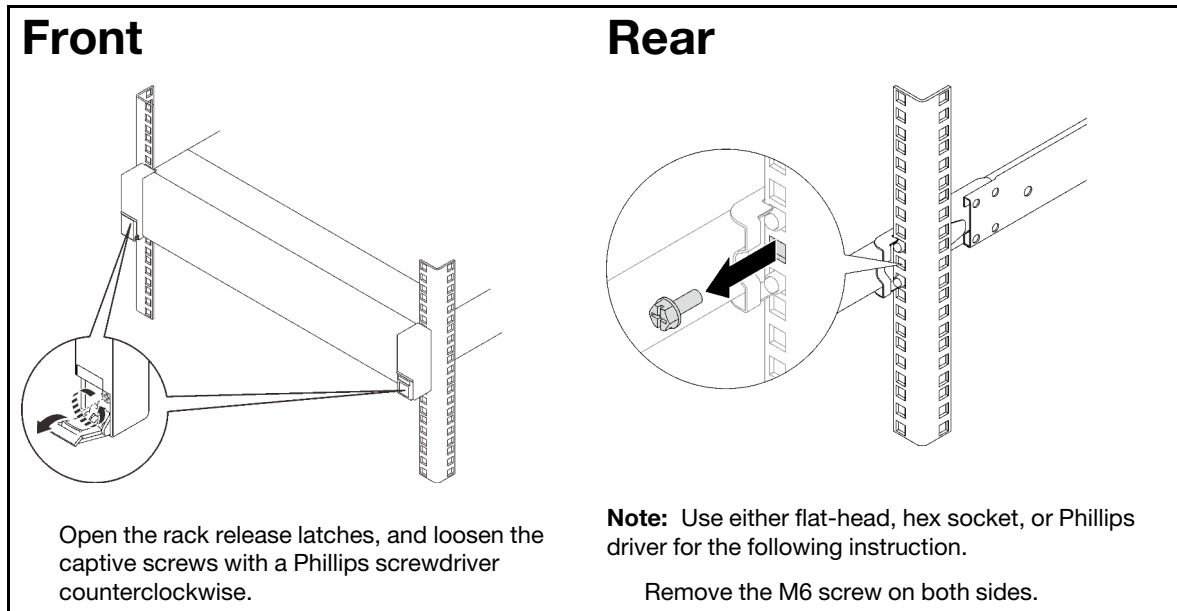


CAUTION:
The weight of this part or unit is more than 55 kg (121.2 lb). It takes specially trained persons, a lifting device, or both to safely lift this part or unit.





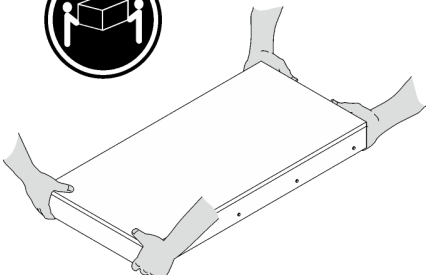
Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 17](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.

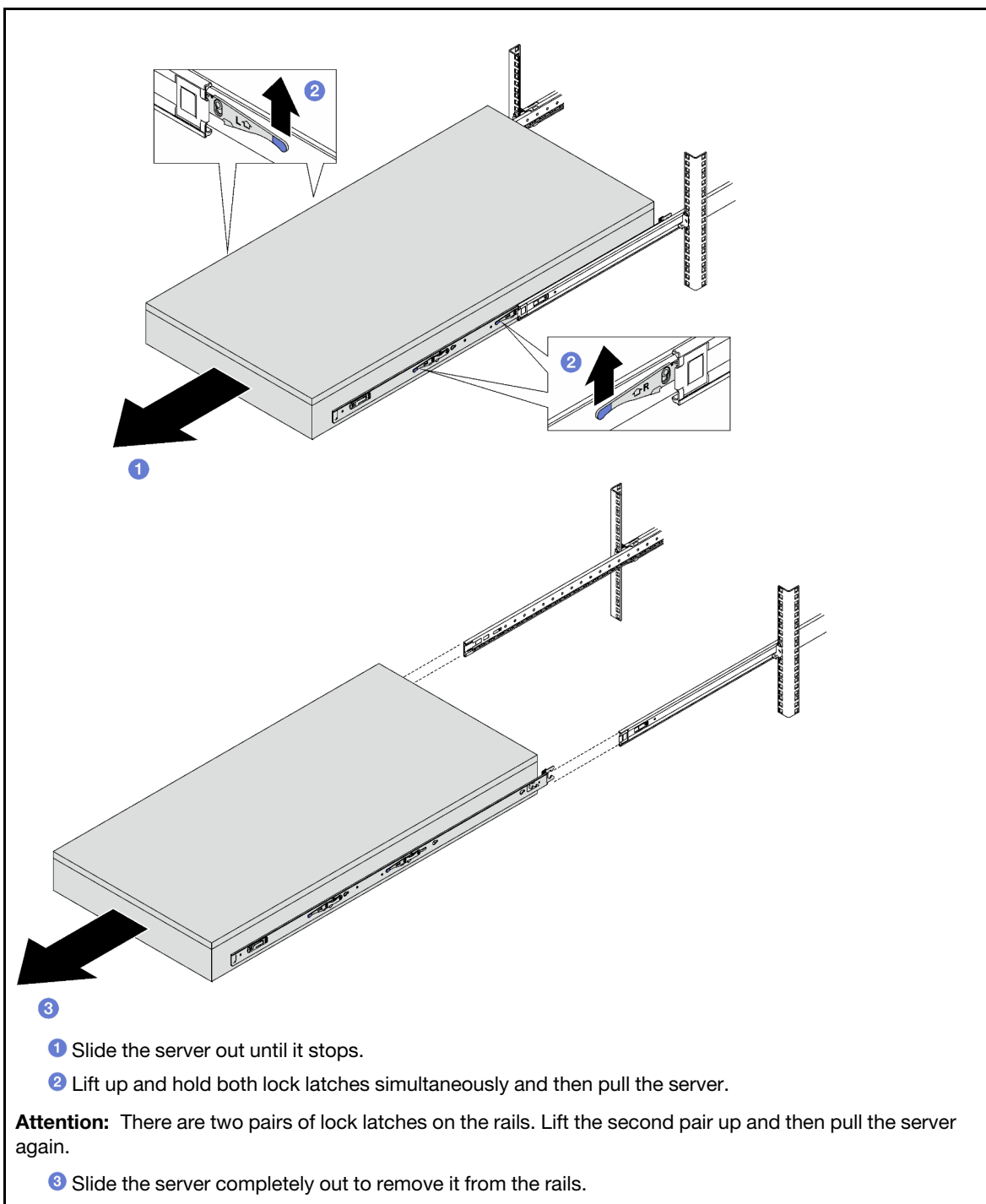
Step 1. Disengage the server if it has been secured to the rack.



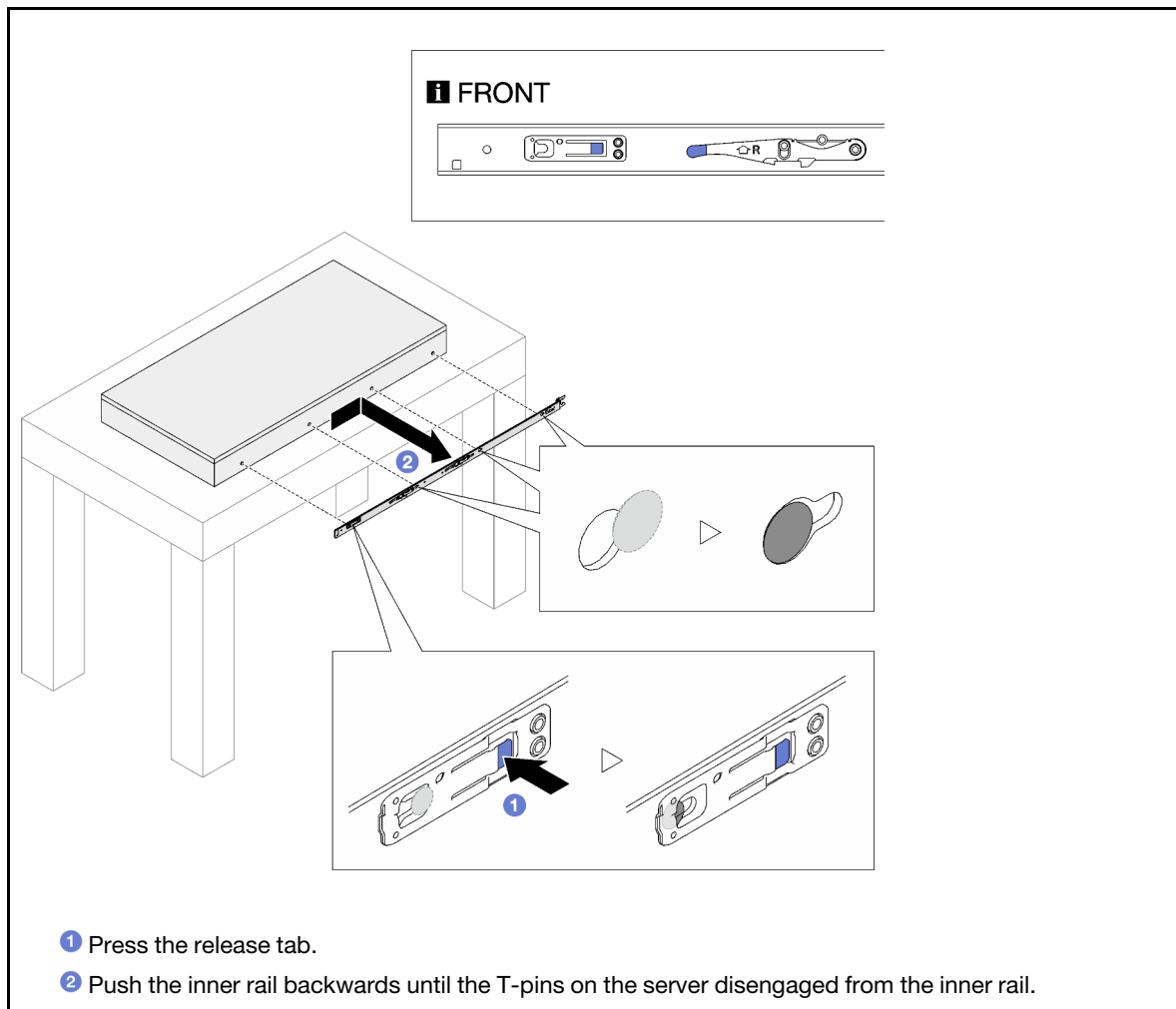
Step 2. Determine the lifting method. Two lifting options are available:

<div data-bbox="311 214 643 331"><div data-bbox="540 247 634 298">18-32 kg 39-70 lb</div></div> <p>For two-person lift, remove the following components beforehand:</p> <ul style="list-style-type: none">• All the power supply units• All the storage drives	<div data-bbox="784 189 1115 306"><div data-bbox="1010 222 1104 273">32-55 kg 70-121 lb</div></div> <div data-bbox="784 338 1213 455"><div data-bbox="1000 371 1094 422">55-100 kg 121-220 lb</div></div> <p>Otherwise, lift the server with three people or a lifting device.</p>
<div data-bbox="354 541 470 659"></div> 	<p>CAUTION: Make sure two people are lifting the server with hands positioned as illustrated.</p>

Step 3. Remove the server along with the inner rails.



Step 4. Remove the inner rail from the server.



Step 5. Repeat the previous step on the other rail.

Install the server to rails

About this task

S036



18 - 32 kg (39 - 70 lb)



32 - 55 kg (70 - 121 lb)

CAUTION:
Use safe practices when lifting.

R006



CAUTION:

Do not place any object on top of a rack-mounted device unless that rack-mounted device is intended for use as a shelf.

S037






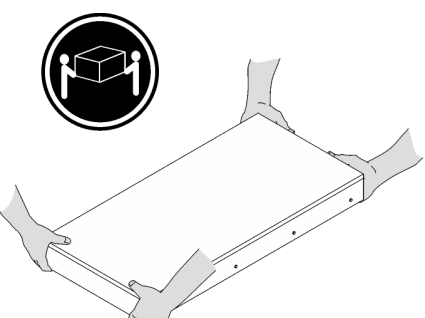
CAUTION:

The weight of this part or unit is more than 55 kg (121.2 lb). It takes specially trained persons, a lifting device, or both to safely lift this part or unit.

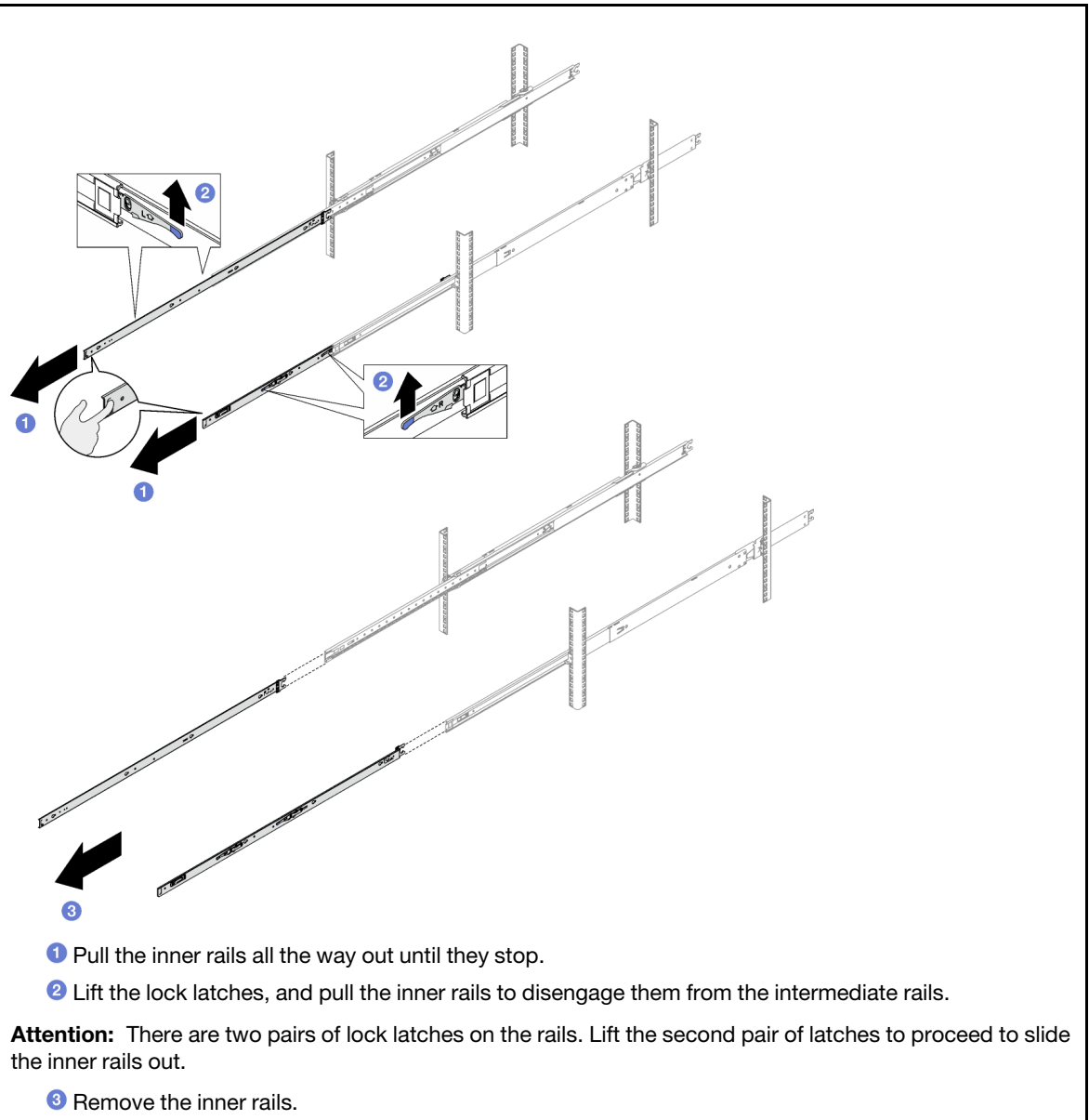
Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 17](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.

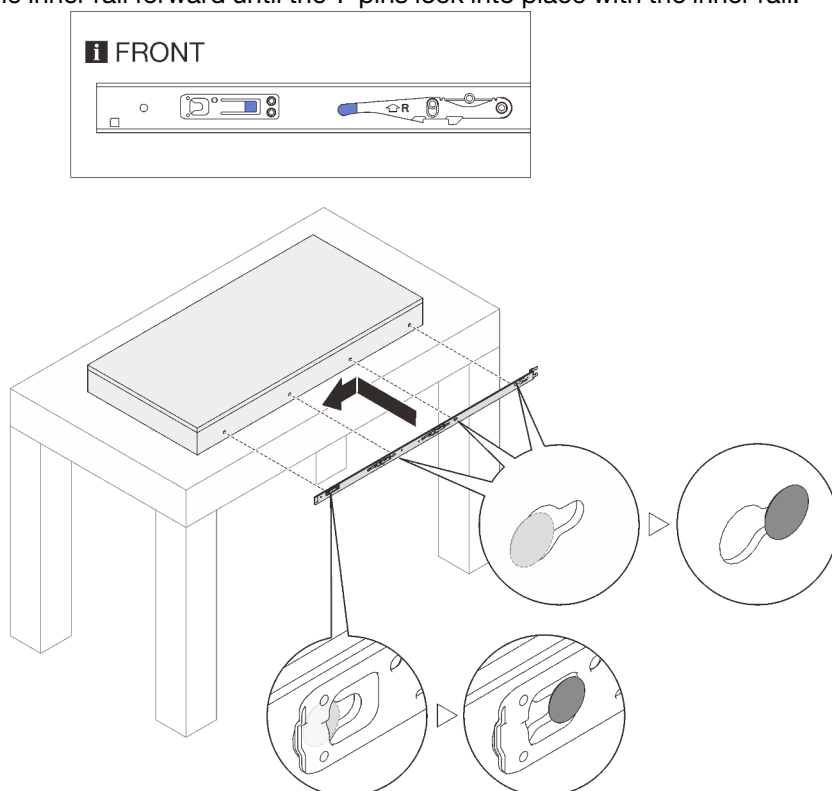
Step 1. Lift the server and place it on a table. Two lifting options are available:

 <p>For two-person lift, remove the following components beforehand:</p> <ul style="list-style-type: none">• All the power supply units• All the storage drives	  <p>Otherwise, lift the server with three people or a lifting device.</p>
 <p>CAUTION: Make sure two people are lifting the server with hands positioned as illustrated.</p>	

Step 2. Remove the inner rails from the intermediate rails.



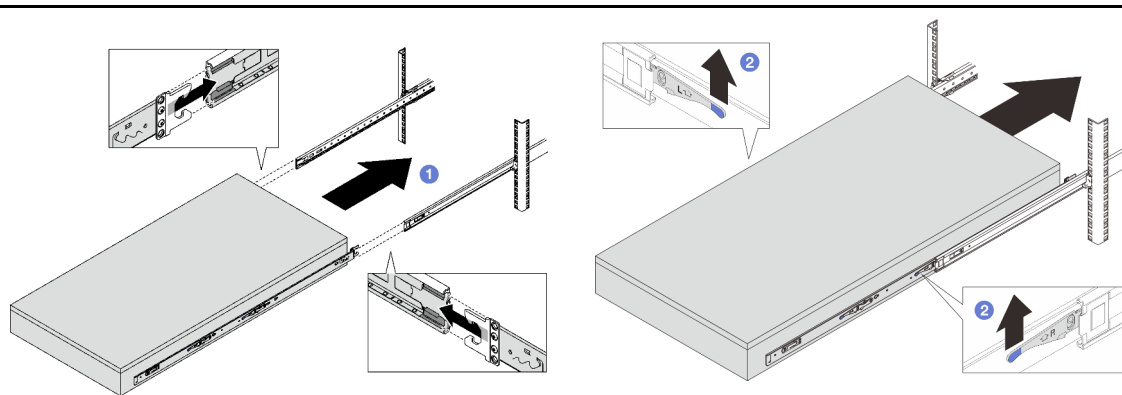
- Step 3. Align the slots on the inner rail with the corresponding T-pins on the side of the server; then, slide the inner rail forward until the T-pins lock into place with the inner rail.



- Step 4. Repeat the previous step on the other rail.

- Step 5. Install the server to the rack.

Attention: Ensure that the ball retainer is at the foremost of the intermediate rail before inserting the inner rail into the intermediate rail.



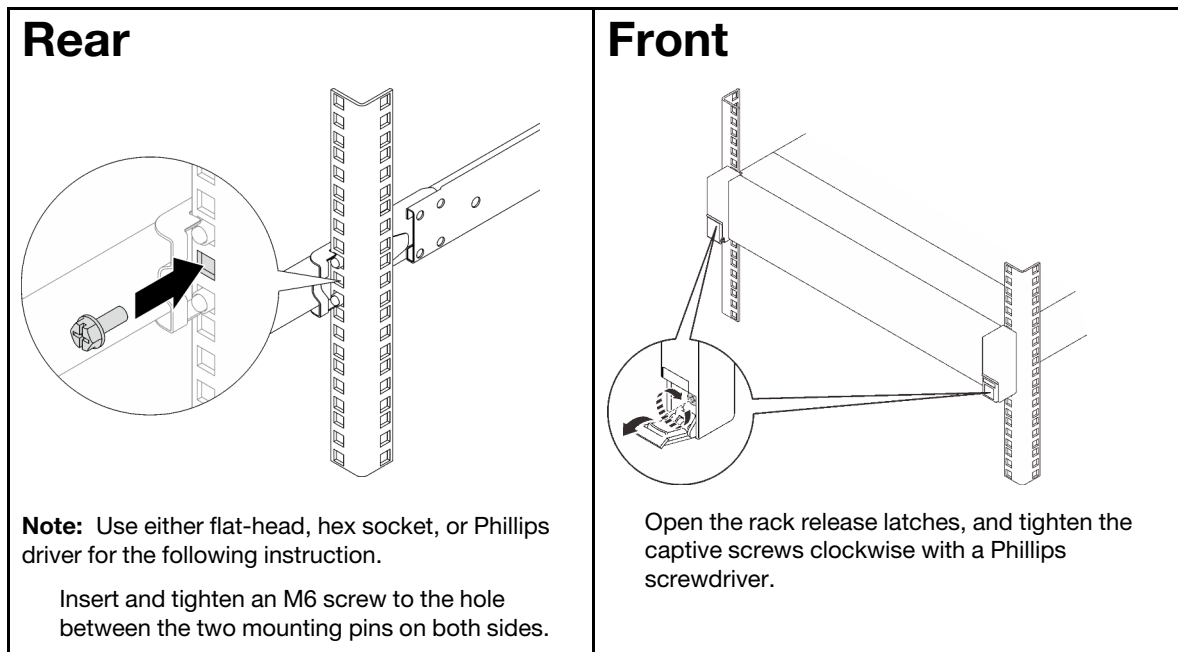
- 1 Align both rear ends of the inner rails with the openings in the intermediate rails, and make sure the two pairs of rails mate correctly. Then, carefully slide the server into the rack until the rails snap into place.
- 2 Lift the lock latches to proceed to slide the server in.

Note: Slide the server all the way out and all the way back in to make sure the rails are working smoothly.

- Step 6. Reinstall all the components that were removed previously.

- Step 7. (Optional) Secure the server to the rack.

Attention: Make sure to secure the screws when shipping on rack.



After you finish

Complete the parts replacement. See [“Complete the parts replacement” on page 256](#).

Rail replacement

Follow instructions in this section to remove and install the rails.

Remove the rail kit from the rack

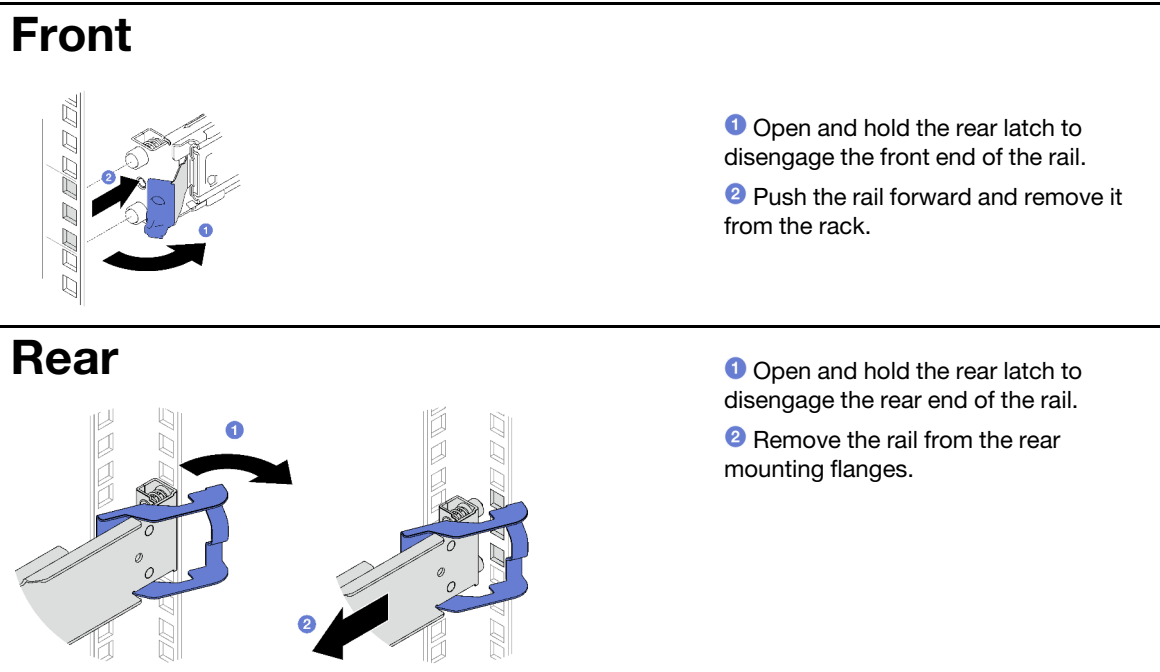
About this task

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 17](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.

Step 1. Remove the server from rails.

Step 2. Remove the rails from the rack.



After you finish

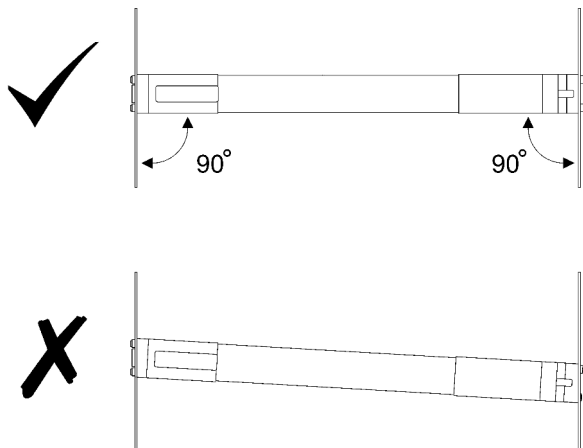
Install a replacement unit. See the instructions in *Rail Installation Guide* that comes with the rail kit.

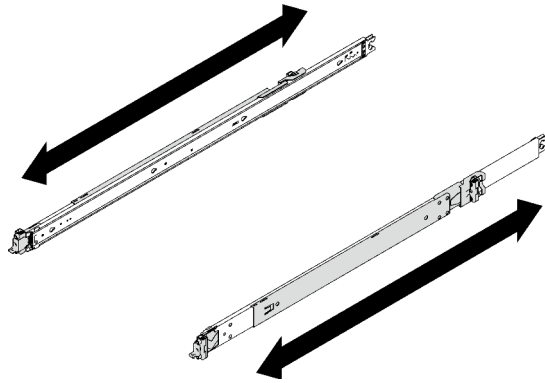
Install the rail kit to the rack

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 17](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.

Important: Make sure both ends of the rail are seated at the same height.





Notes:

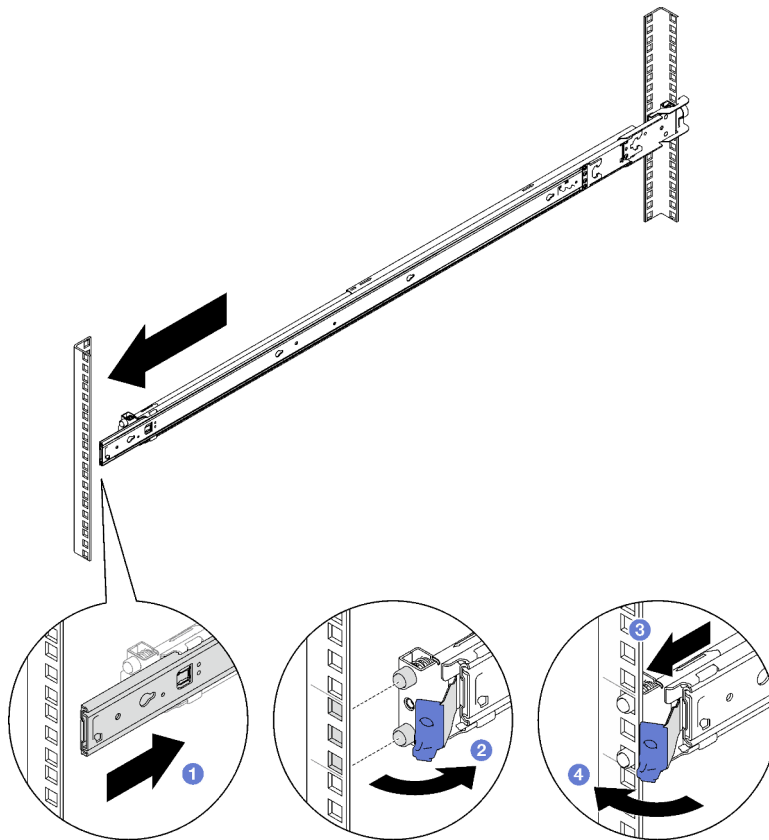
- The rails are extendable as shown in the following illustration.
- Install the rail to the rack, starting from the rear and proceeding to the front.
- Make sure the rail is shortened to the shortest position.
- The rail mounting pins take up 1U space. Follow the U space marking on the rack when installing the rail kit.

Step 1. Install the rear mounting pins to the rack.

<h3>Rear</h3>	<p>Square hole rack</p> <p>Round hole rack</p>
<ol style="list-style-type: none"> 1 Extend the outer rail toward the rear mounting flanges in the rack. 2 Align the mounting pins with the rear mounting flanges and set the opening of the rear latch against the rack frame. 3 Push the rail toward outside of the rack until the rear latch opens. 4 Push the rail toward the rear mounting flanges until the rear latch rotates back to the closed position. 	

Step 2. Install the front mounting pins to the rack.

Front



- 1 Slide the inner rail all the way in to allow the front latch to open.
- 2 Open the front latch and align the mounting pins with corresponding front mounting flanges.
- 3 Pull the rail forward until the mounting pins go through the holes.
- 4 Release the front latch to secure the rail to the rack.

Step 3. Repeat the previous two steps on the other rail.

After you finish

Complete the parts replacement. See [“Complete the parts replacement” on page 256](#).

2.5-inch hot-swap drive and backplane replacement

Follow instructions in this section to remove and install a 2.5-inch hot-swap drive and a backplane.

Remove a 2.5-inch hot-swap drive

Follow instructions in this section to remove a 2.5-inch hot-swap drive.

About this task

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.

- To make sure that there is adequate system cooling, do not operate the server for more than two minutes without either a drive or a filler installed in each bay.
- If one or more NVMe solid-state drives are to be removed, it is recommended to disable them beforehand via the operating system.
- Before you remove or make changes to drives, drive controllers (including controllers that are integrated on the system board assembly), drive backplanes or drive cables, back up all important data that is stored on drives.
- Before you remove any component of a RAID array (drive, RAID card, etc.), back up all RAID configuration information.

Note: Make sure you have the drive bay fillers available if some drive bays will be left empty after the removal.

Procedure

- Step 1. ① Slide the release latch to unlock the drive handle.
- Step 2. ② Rotate the drive handle to the open position.
- Step 3. ③ Grasp the handle and slide the drive out of the drive bay.

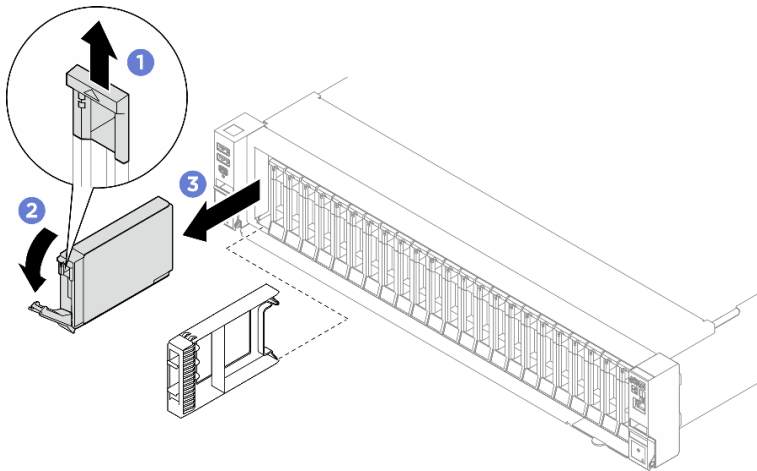


Figure 4. 2.5-inch hot-swap drive removal

After you finish

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo video

[Watch the procedure on YouTube](#)

Remove a 2.5-inch drive backplane

Follow instructions in this section to remove a 2.5-inch drive backplane.

About this task

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 17](#).
- If the server is installed in a rack, slide the server out on its rack slide rails to gain access to the top cover, or remove the server from the rack. See [“Remove the server from rails” on page 17](#).

Procedure

Step 1. Make preparation for this task.

- Remove the front top cover. See [“Remove the front top cover” on page 246](#).
- Remove all of the fans. See [“Remove a fan” on page 69](#).
- Remove the fan cage. See [“Remove the fan cage” on page 71](#).
- Remove all of the 2.5-inch hot-swap drives and the drive bay fillers (if any) from the drive bays. See [“Remove a 2.5-inch hot-swap drive” on page 28](#). Place the drives on a static protective surface.
- Disconnect the power and signal cables from the 2.5-inch drive backplane.

Step 2. Remove the 2.5-inch drive backplane.

- ① Lift and hold the two retention latches on the top of the backplane.
- ② Rotate the backplane from the top to disengage it from the retention latches; then, carefully lift the backplane out of the server.

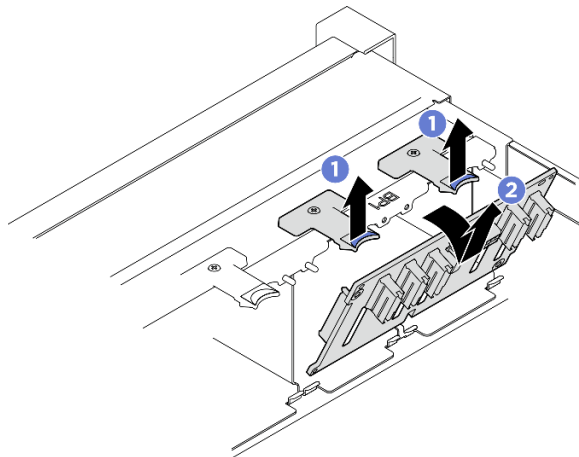


Figure 5. 2.5-inch drive backplane removal

After you finish

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo video

[Watch the procedure on YouTube](#)

Install a 2.5-inch drive backplane

Follow instructions in this section to install a 2.5-inch drive backplane.

About this task

Attention:

- Read “[Installation Guidelines](#)” on page 1 and “[Safety inspection checklist](#)” on page 2 to ensure that you work safely.
- Touch the static-protective package that contains the component to any unpainted metal surface on the server; then, remove it from the package and place it on a static-protective surface.
- Ensure that you observe the installation rules and sequence order in “[Backplane installation rules and order](#)” on page 11.

Firmware and driver download: You might need to update the firmware or driver after replacing a component.

- Go to <https://datacentersupport.lenovo.com/products/servers/thinksystem/sr850v4/7djt/downloads/driver-list/> to see the latest firmware and driver updates for your server.
- Go to “Update the firmware” in *User Guide* or *System Configuration Guide* for more information on firmware updating tools.

Procedure

- Step 1. ① Align the tabs on the bottom of the 2.5-inch drive backplane with the slots on the chassis, and insert them into the slots.
- Step 2. ② Push the top of the backplane forward until it clicks into place.

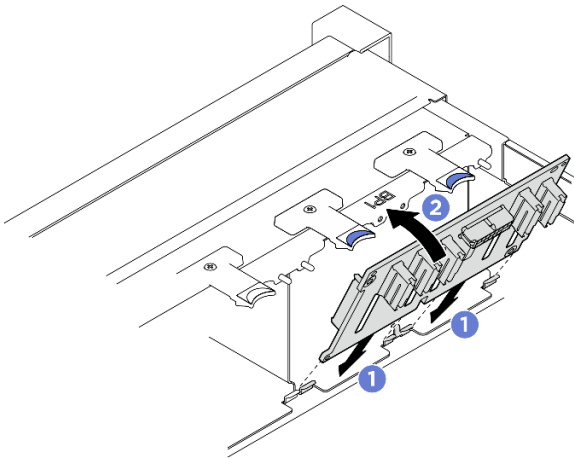


Figure 6. 2.5-inch drive backplane installation

After you finish

1. Reconnect the power and signal cables to the 2.5-inch drive backplane.
2. Reinstall the fan cage. See “[Install the fan cage](#)” on page 72.
3. Reinstall the fans. See “[Install a fan](#)” on page 74.
4. Reinstall the front top cover. See “[Install the front top cover](#)” on page 251.
5. Reinstall the 2.5-inch hot-swap drives or drive bay fillers (if any) into the drive bays. See “[Install a 2.5-inch hot-swap drive](#)” on page 32.
6. Complete the parts replacement. See “[Complete the parts replacement](#)” on page 256.

7. If you have installed 2.5-inch drive backplane with U.3 NVMe drives for Trimode. Enable U.3 x1 mode for the selected drive slots on the backplane through the XCC web GUI. See [“U.3 NVMe drive can be detected in NVMe connection, but cannot be detected in Tri-mode” on page 311](#).

Demo video

[Watch the procedure on YouTube](#)

Install a 2.5-inch hot-swap drive

Follow instructions in this section to install a 2.5-inch hot-swap drive.

About this task

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Touch the static-protective package that contains the component to any unpainted metal surface on the server; then, remove it from the package and place it on a static-protective surface.
- Make sure you save the data on your drive, especially if it is part of a RAID array, before you remove it from the server.
- To make sure that there is adequate system cooling, do not operate the server for more than two minutes without either a drive or a drive bay filler installed in each bay.
- Before you make changes to drives, drive controllers (including controllers that are integrated on the system board assembly), drive backplanes, or drive cables, back up all important data that is stored on drives.
- Before you remove any component of a RAID array (drive, RAID card, etc.), back up all RAID configuration information.

Procedure

Step 1. If the drive bay contains a filler, pull the release lever on the filler and slide it out of the bay.

Step 2. Install the 2.5-inch hot-swap drive.

- a. ① Make sure that the drive handle is in the open position. Then, align the drive with the guide rails in the bay, and gently slide the drive into the bay until it stops.
- b. ② Rotate the drive handle to the fully closed position until the handle latch clicks.

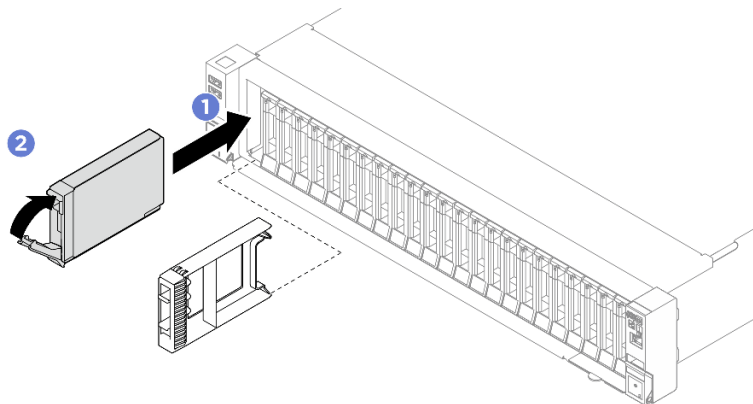


Figure 7. 2.5-inch hot-swap drive installation

After you finish

1. Check the drive status LED to verify that the drive is operating correctly.
 - If the yellow drive status LED of a drive is lit continuously, that drive is faulty and must be replaced.
 - If the green drive activity LED is flashing, the drive is being accessed.
2. If the server is configured for RAID operation through a ThinkSystem RAID adapter, you might have to reconfigure your disk arrays after you install drives. See the ThinkSystem RAID adapter documentation for additional information about RAID operation and complete instructions for using ThinkSystem RAID adapter.
3. If you have installed 2.5-inch drive backplane with U.3 NVMe drives for Trimode. Enable U.3 x1 mode for the selected drive slots on the backplane through the XCC web GUI. See [“U.3 NVMe drive can be detected in NVMe connection, but cannot be detected in Tri-mode” on page 311](#).

Demo video

[Watch the procedure on YouTube](#)

Air baffle replacement

Follow instructions in this section to remove and install the air baffle.

Remove the front air baffle

Follow instructions in this section to remove the front air baffle.

About this task

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 17](#).
- If the server is installed in a rack, remove it from the rack. See [“Remove the server from rails” on page 17](#).
- If you intend to install memory modules in the server, you must first remove the air baffle from the server.

Procedure

- Step 1. Remove the front top cover. See [“Remove the front top cover” on page 246](#).
- Step 2. If a flash power module is installed on the front air baffle, disconnect the flash power module cable from the extension cable.

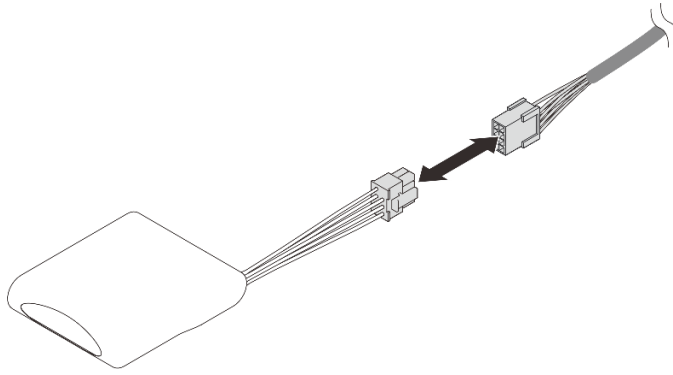


Figure 8. Flash power module cable disconnection

Step 3. If the M.2 boot adapter is installed on the front air baffle, disconnect the M.2 cable from the M.2 boot adapter.

1. ① Unhook the wire bail on the cable from the connector.
2. ② Disconnect the cable from the M.2 boot adapter.

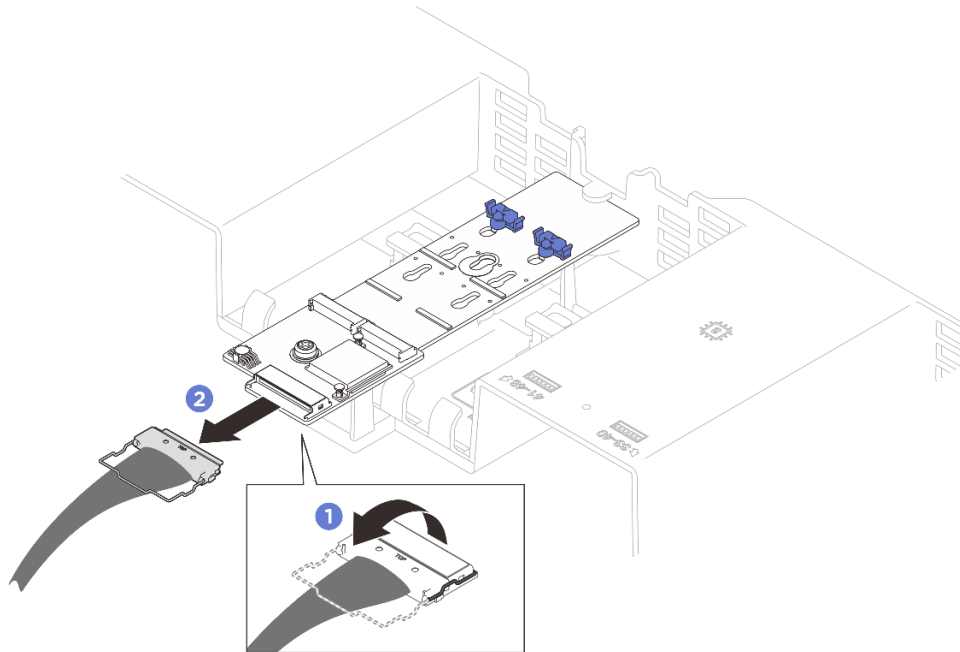


Figure 9. M.2 boot adapter cable disconnection

Step 4. Lift the cables routed through the front air baffle and set them aside.

Step 5. Grasp the front air baffle and carefully lift it out of the chassis.

Attention: For proper cooling and airflow, reinstall the front air baffle and the rear air baffle before you turn on the server. Operating the server with the air baffle removed might damage server components.

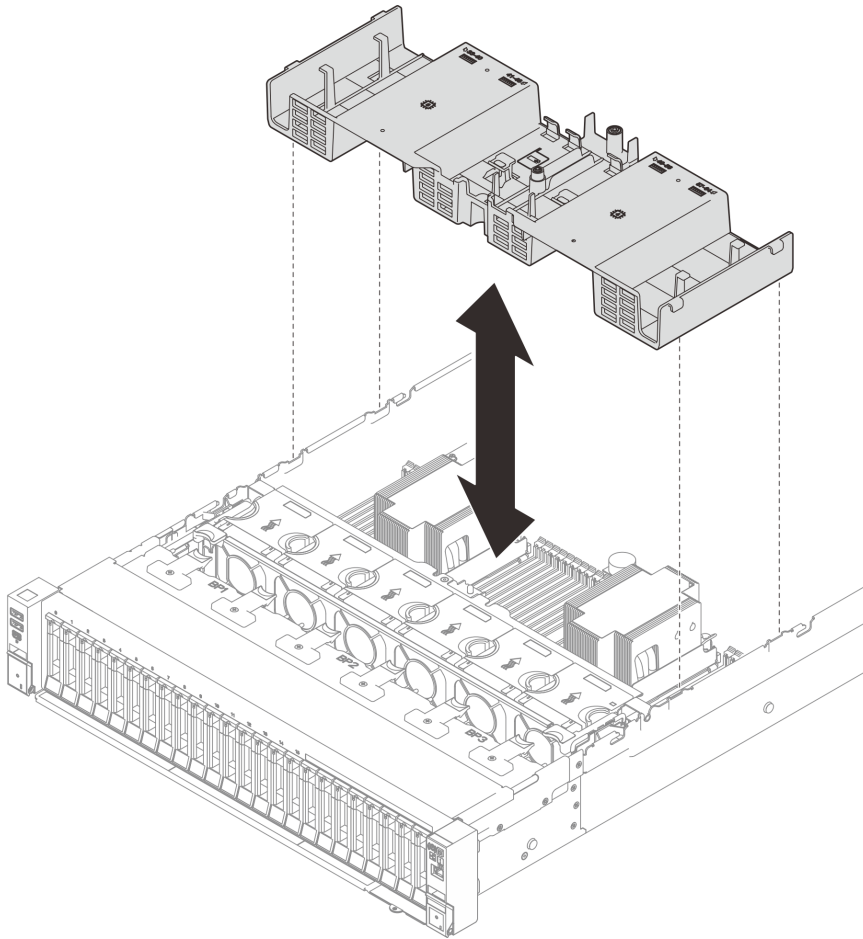


Figure 10. Front air baffle removal

After you finish

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo video

[Watch the procedure on YouTube](#)

Install the front air baffle

Follow instructions in this section to install the front air baffle.

About this task

Attention: Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.

Procedure

Step 1. Align the front air baffle tabs with the front air baffle slots on both sides of the chassis; then, lower the front air baffle into the server until it is securely seated.

Note: Close the retaining clip on each end of the memory module connector before installing the front air baffle for proper cooling.

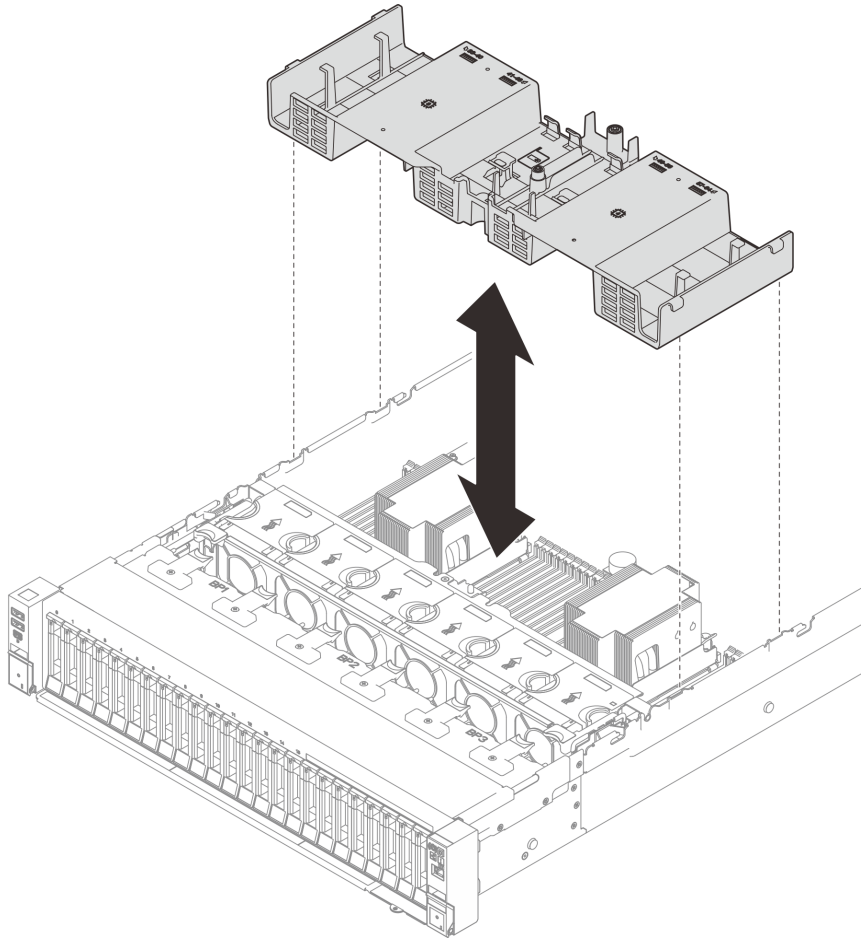


Figure 11. Front air baffle installation

Step 2. Slightly press the front air baffle down until it is securely seated.

After you finish

1. Route the cables through the front air baffle.
2. If needed, reconnect the M.2 cable to the M.2 boot adapter.
 - ① Connect the cable to the M.2 boot adapter.
 - ② Hook the wire bail on the cable onto the connector.

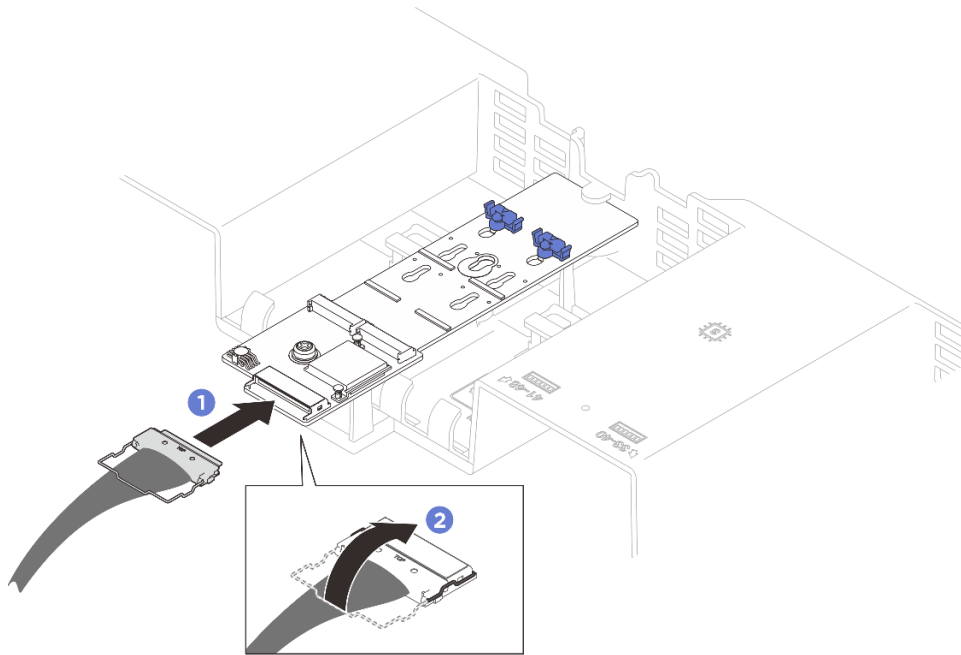


Figure 12. M.2 boot adapter cable connection

3. If needed, reconnect the flash power module cable to the extension cable.

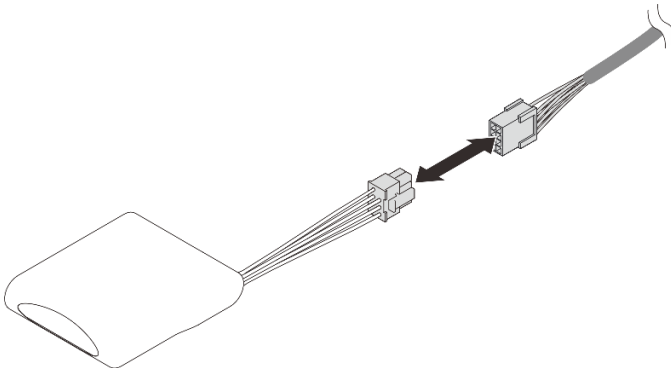


Figure 13. Flash power module cable connection

4. Reinstall the front top cover. See [“Install the front top cover” on page 251](#).
5. Complete the parts replacement. See [“Complete the parts replacement” on page 256](#).

Demo video

[Watch the procedure on YouTube](#)

Remove the rear air baffle

Follow instructions in this section to remove the rear air baffle.

About this task

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 17](#).
- If the server is installed in a rack, remove it from the rack. See [“Remove the server from rails” on page 17](#).
- If you intend to install memory modules in the server, you must first remove the air baffle from the server.

Procedure

Step 1. Make preparation for this task.

- Remove the front top cover. See [“Remove the front top cover” on page 246](#).
- Remove the FHFL risers if necessary. See [“Remove a PCIe riser” on page 169](#).

Step 2. If a flash power module is installed on the front air baffle, disconnect the flash power module cable from the extension cable.

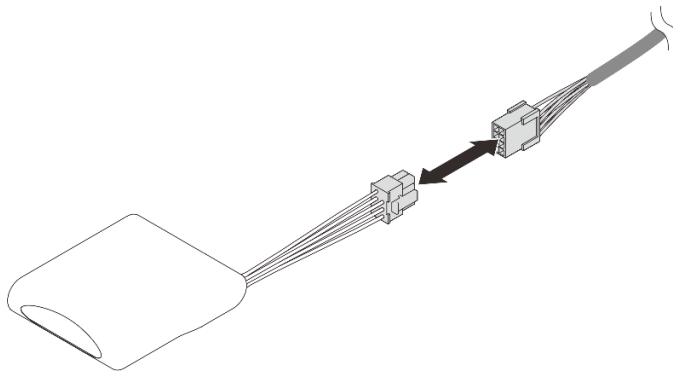




Figure 14. Flash power module cable disconnection

Step 3. If the M.2 boot adapter is installed on the front air baffle, disconnect the M.2 cable from the M.2 boot adapter.

1.  Unhook the wire bail on the cable from the connector.
2.  Disconnect the cable from the M.2 boot adapter.

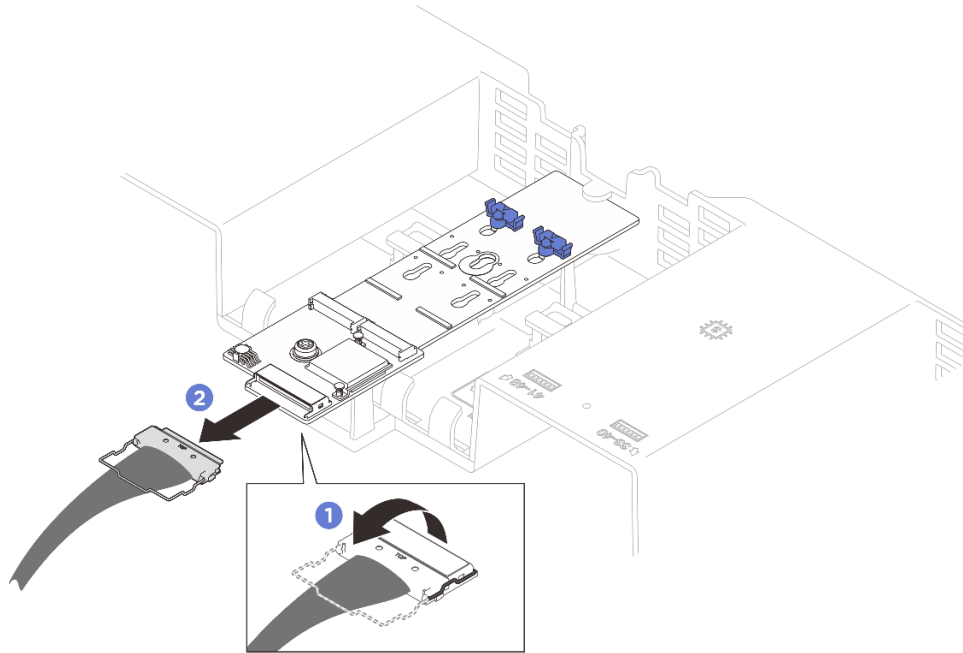


Figure 15. M.2 boot adapter cable disconnection

- Step 4. Disconnect all PCIe riser cables from the system board assembly.
- Step 5. Remove the rear air baffle.
- 1 Slightly push the right and left blue tabs inward toward the center of the server.
 - 2 Lift the rear air baffle and remove it from the chassis.

Attention: For proper cooling and airflow, reinstall the front air baffle and the rear air baffle before you turn on the server. Operating the server with the air baffle removed might damage server components.

Note: The rear air baffle might look different from the illustration.

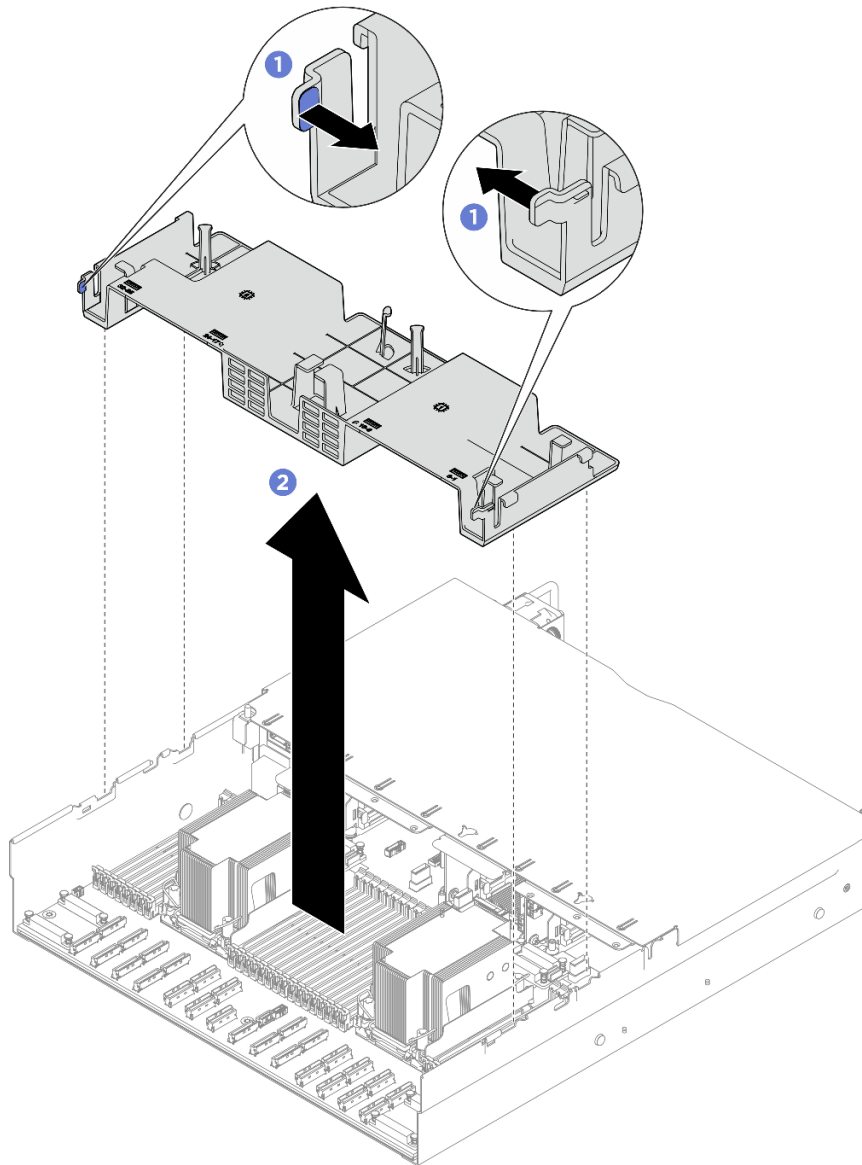


Figure 16. Rear air baffle removal

After you finish

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo video

[Watch the procedure on YouTube](#)

Install the rear air baffle

Follow instructions in this section to install the rear air baffle.

About this task

Attention: Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.

Procedure

Step 1. Align the rear air baffle tabs with the rear air baffle slots on both sides of the chassis; then, lower the rear air baffle into the server.

Notes:

- Close the retaining clip on each end of the memory module connector before installing the rear air baffle for proper cooling.
- The rear air baffle might look different from the illustration.

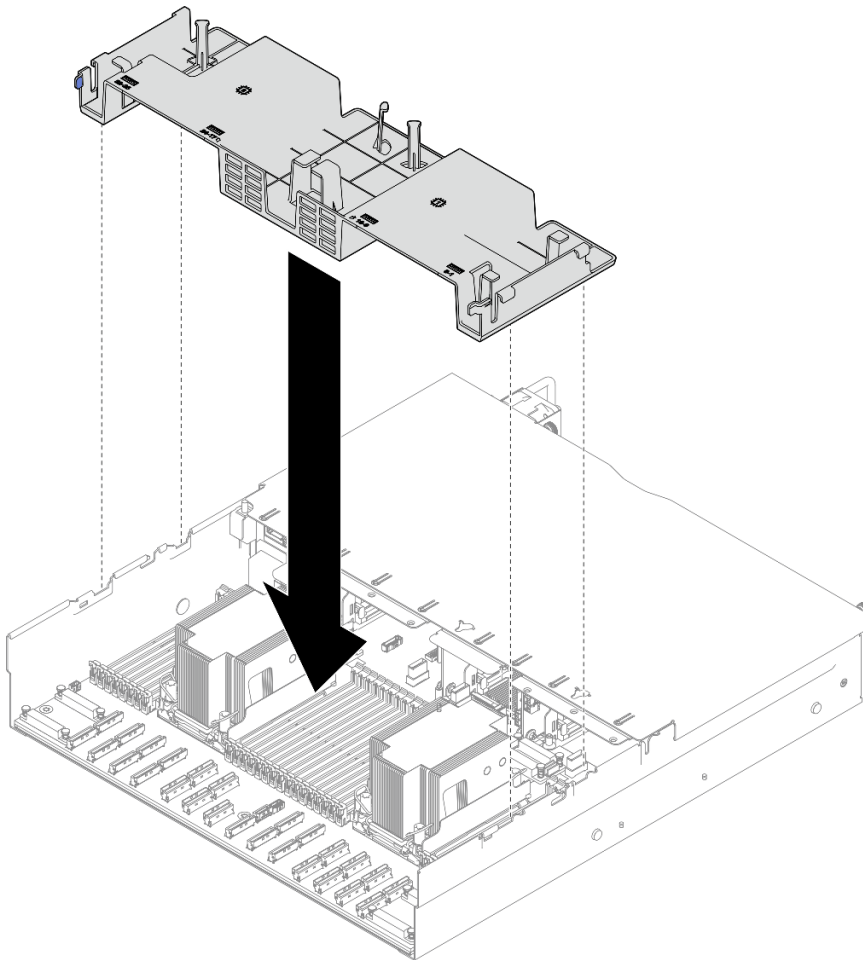


Figure 17. Rear air baffle installation

Step 2. Slightly press the rear air baffle down until it is securely seated.

After you finish

1. Reinstall the FHFL risers if necessary. See [“Install a PCIe riser” on page 176](#).
2. Reconnect the PCIe riser cables to the system board assembly and route the cables through the rear air baffle. See [Internal Cable Routing Guide](#) for more details.
3. If needed, reconnect the M.2 cable to the M.2 boot adapter.
 - ① Connect the cable to the M.2 boot adapter.
 - ② Hook the wire bail on the cable onto the connector.

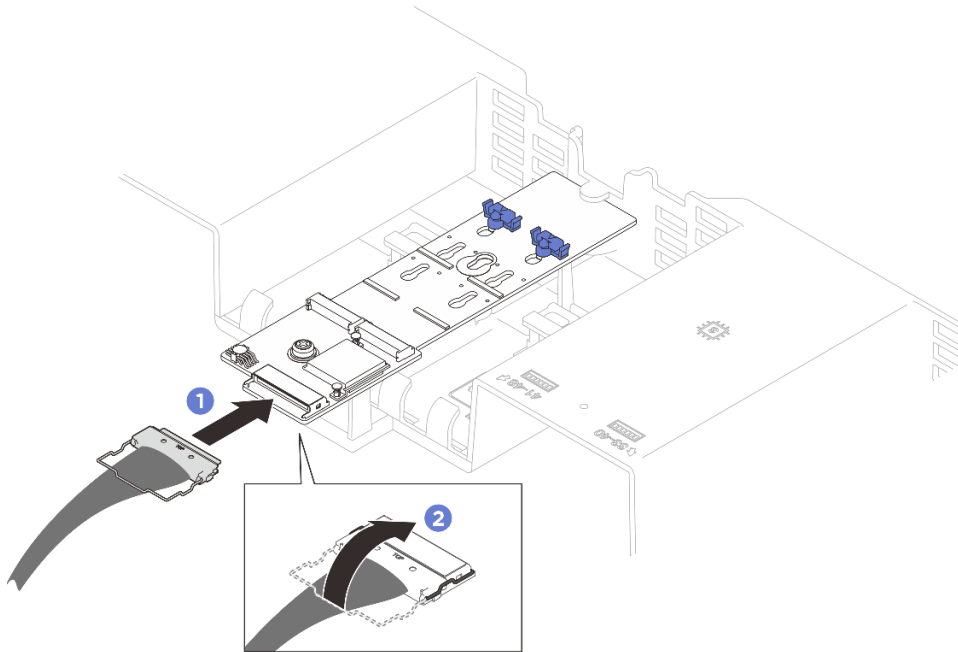


Figure 18. M.2 boot adapter cable connection

4. If needed, reconnect the flash power module cable to the extension cable.

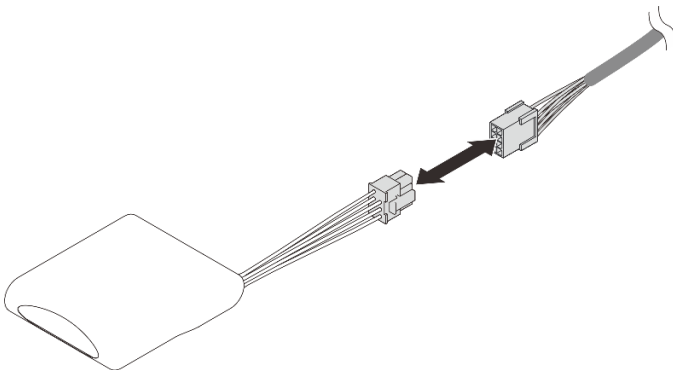


Figure 19. Flash power module cable connection

5. Reinstall the front top cover. See [“Install the front top cover” on page 251](#).
6. Complete the parts replacement. See [“Complete the parts replacement” on page 256](#).

Demo video

[Watch the procedure on YouTube](#)

CMOS battery (CR2032) replacement

Follow instructions in this section to remove and install the CMOS battery (CR2032).

Remove the CMOS battery (CR2032)

Follow instructions in this section to remove the CMOS battery (CR2032).

- Lenovo has designed this product with your safety in mind. The lithium battery must be handled correctly to avoid possible danger. If you replace the battery, you must adhere to the following instructions.
- If you replace the original lithium battery with a heavy-metal battery or a battery with heavy-metal components, be aware of the following environmental consideration. Batteries and accumulators that contain heavy metals must not be disposed of with normal domestic waste. They will be taken back free of charge by the manufacturer, distributor, or representative, to be recycled or disposed of in a proper manner.
- After you replace the battery, you must reconfigure the server and reset the system date and time.

S002



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

S004



CAUTION:

When replacing the lithium battery, use only Lenovo specified part number or an equivalent type of battery recommended by the manufacturer. If your system has a module containing a lithium battery, replace it only with the same module type made by the same manufacturer. The battery contains lithium and can explode if not properly used, handled, or disposed of.

Do not:

- Throw or immerse into water
- Heat to more than 100°C (212°F)
- Repair or disassemble

Dispose of the battery as required by local ordinances or regulations.

S005

**CAUTION:**

The battery is a lithium ion battery. To avoid possible explosion, do not burn the battery. Exchange it only with the approved part. Recycle or discard the battery as instructed by local regulations.

About this task**Attention:**

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 17](#).
- If the server is installed in a rack, slide the server out on its rack slide rails to gain access to the top cover, or remove the server from the rack. See [“Remove the server from rails” on page 17](#).

Procedure

Step 1. Make preparation for this task.

- a. Remove the front top cover. See [“Remove the front top cover” on page 246](#).
- b. Remove the rear top cover. See [“Remove the rear top cover” on page 247](#).
- c. Depending on the server model, remove the following PCIe risers.
 - If the server is installed with three PCIe risers, remove PCIe riser 2. See [“Remove a PCIe riser” on page 169](#).
 - If the server is installed with four PCIe risers, remove PCIe riser B and PCIe riser C. See [“Remove a PCIe riser” on page 169](#).

Step 2. Locate the CMOS battery on the system board assembly.

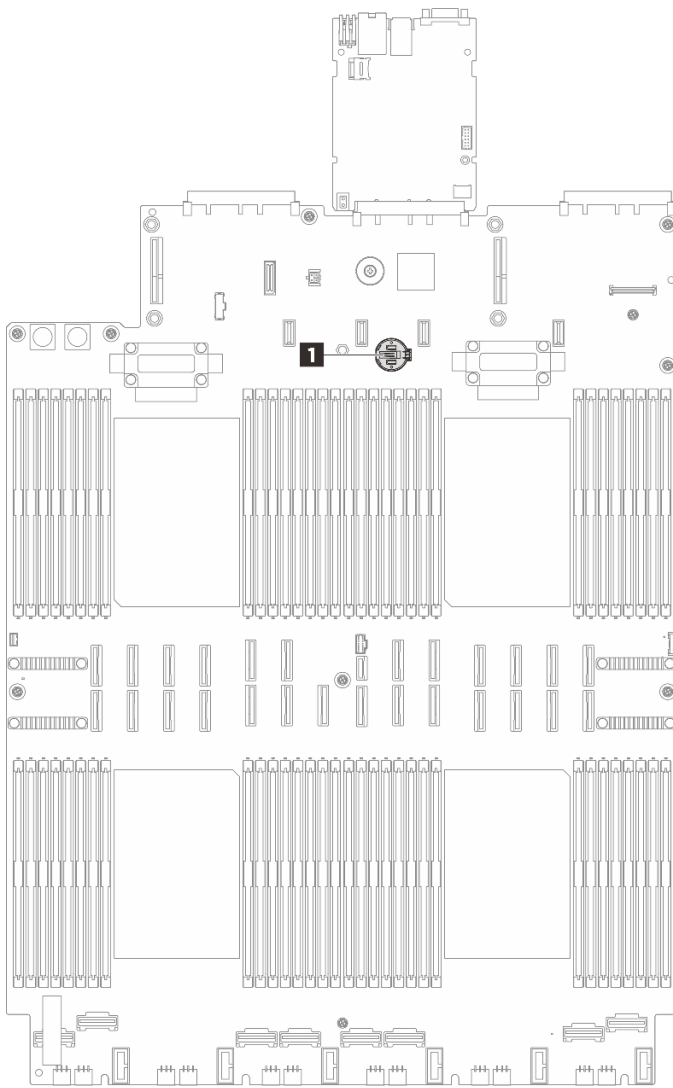


Figure 20. CMOS battery location

1 CMOS battery

Step 3. Open the battery clip as shown and carefully take the CMOS battery out of the socket.

Attention:

- Failing to remove the CMOS battery properly might damage the socket on the processor board. Any damage to the socket might require replacing the processor board.
- Do not tilt or push the CMOS battery by using excessive force.

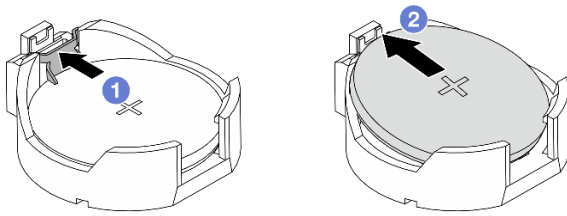


Figure 21. Removing the CMOS battery

1. ① Press the clip on the CMOS battery socket.
2. ② Remove the CMOS battery.

After you finish

Dispose the component with compliance to local regulations.

Demo video

[Watch the procedure on YouTube](#)

Install the CMOS battery (CR2032)

Follow instructions in this section to install the CMOS battery (CR2032).

S002



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

S004



CAUTION:

When replacing the lithium battery, use only Lenovo specified part number or an equivalent type of battery recommended by the manufacturer. If your system has a module containing a lithium battery, replace it only with the same module type made by the same manufacturer. The battery contains lithium and can explode if not properly used, handled, or disposed of.

Do not:

- Throw or immerse into water
- Heat to more than 100°C (212°F)

- Repair or disassemble

Dispose of the battery as required by local ordinances or regulations.

S005



CAUTION:

The battery is a lithium ion battery. To avoid possible explosion, do not burn the battery. Exchange it only with the approved part. Recycle or discard the battery as instructed by local regulations.

About this task

Attention: Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.

Important: The following notes describe information that you must consider when you are replacing the CMOS battery in the server:

- You must replace the CMOS battery with a lithium CMOS battery of the same type from the same manufacturer.
- After you replace the CMOS battery, you must reconfigure the server and reset the system date and time.

Procedure

Step 1. Follow any special handling and installation instructions that come with the CMOS battery.

Attention: Touching the CMOS battery on a metal surface, such as the side of the server, when you replace the CMOS battery can cause it to fail.

Step 2. Locate the CMOS battery socket on the system board assembly.

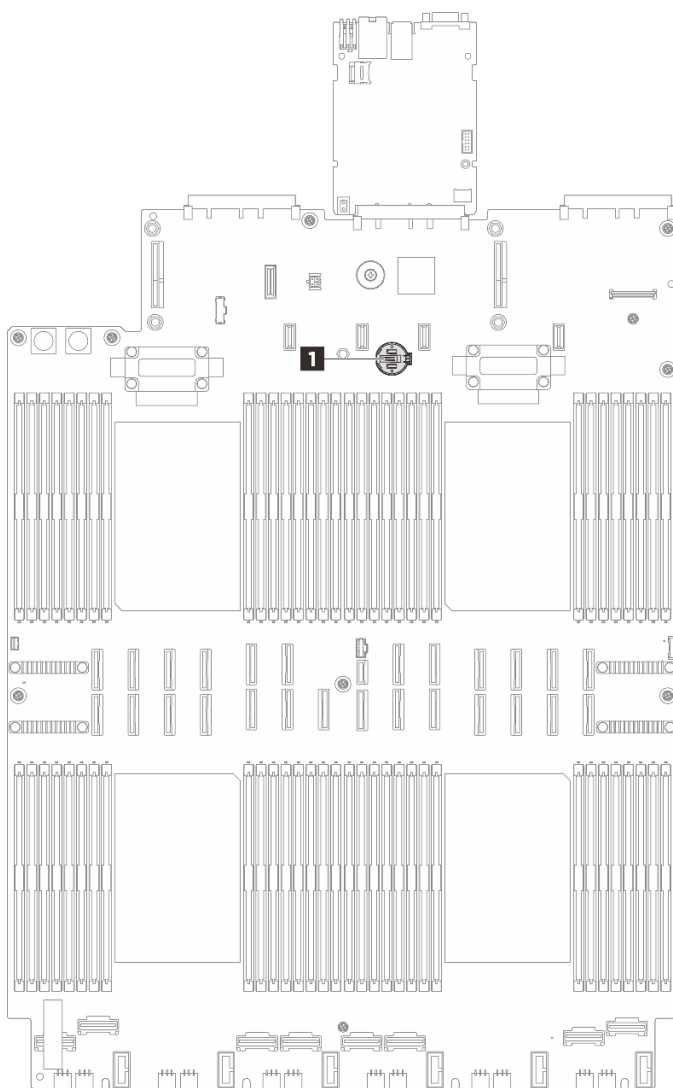
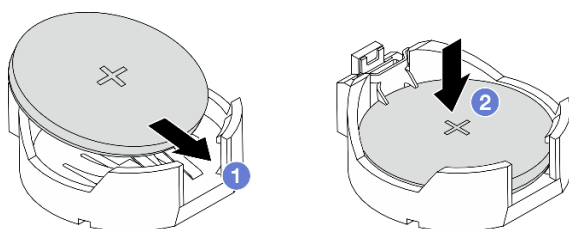


Figure 22. CMOS battery socket location

1 CMOS battery socket

Step 3. Install the CMOS battery. Ensure that the CMOS battery is seated in place.



Note: Before you install the battery into the socket, make sure that the positive side faces upward.

1. **1** Tilt the battery and insert it to the socket.
2. **2** Press the battery down until it clicks into the socket.

Figure 23. Installing the CMOS battery

After you finish

1. Reinstall the PCIe risers. See [“Install a PCIe riser” on page 176](#).
2. Reinstall the rear top cover. See [“Install the rear top cover” on page 249](#).
3. Reinstall the front top cover. See [“Install the front top cover” on page 251](#).
4. Complete the parts replacement. See [“Complete the parts replacement” on page 256](#).
5. Reconfigure the server and reset the system date and time.

Demo video

[Watch the procedure on YouTube](#)

E3.S non-hot-swap CMM replacement

Follow the instructions in this section to remove and install an E3.S non-hot-swap CXL memory module (CMM).

Remove an E3.S non-hot-swap CMM

Follow the instructions in this section to remove an E3.S non-hot-swap CXL memory module (CMM).

About this task

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 17](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.
- If the server is installed in a rack, remove it from the rack. See [“Remove the server from rails” on page 17](#).

Note: Make sure you have the CMM bay fillers available if some CMM bays will be left empty after the removal.

Procedure

Step 1. Remove the E3.S bezel.

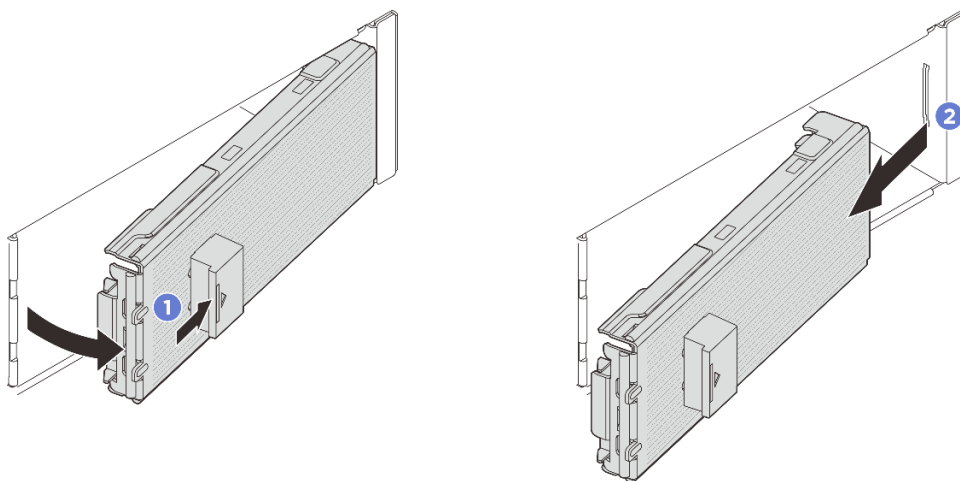


Figure 24. Removing the E3.S bezel

- a. ① Press the button on the E3.S bezel to disengage the bezel.
- b. ② Remove the E3.S bezel from the server.

Step 2. Check whether the health LED of the CMM is off, which means removal is permitted. See [“E3.S CMM LEDs” on page 274](#).

Step 3. Remove the CMM.

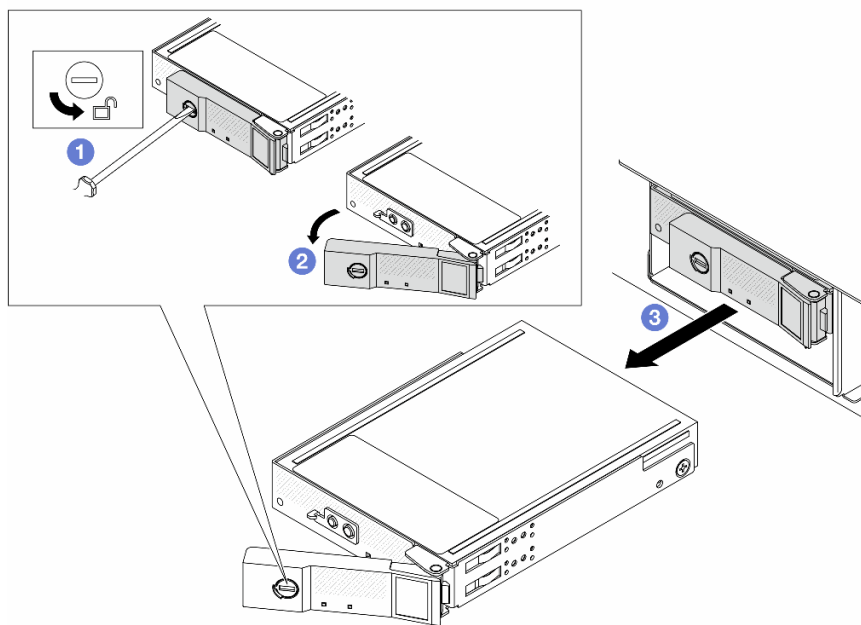


Figure 25. Removing the CMM

- a. ① Rotate the release latch to the open position by using a 3 mm flat-head screwdriver to unlock the handle.
- b. ② Rotate the handle to the open position.
- c. ③ Grasp the handle and slide the CMM out of the bay.

Note: Install a bay filler (see the figure below) or a replacement unit (see [“Install an E3.S non-hot-swap CMM” on page 51](#)) as soon as possible.

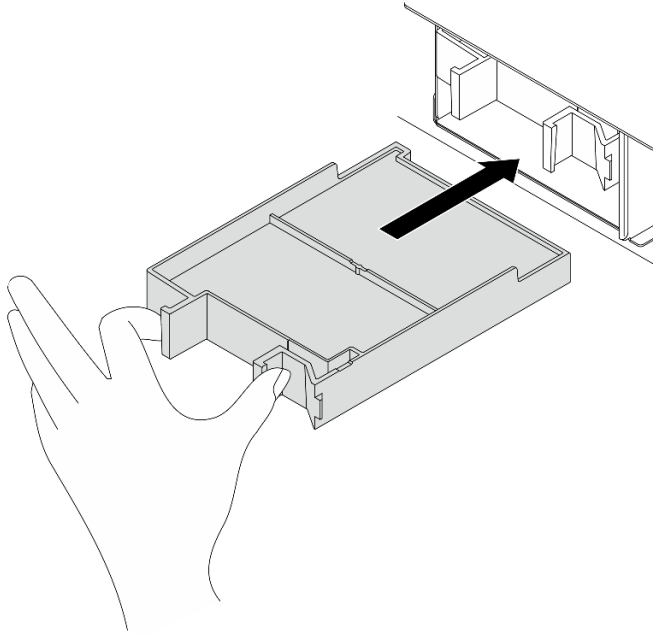


Figure 26. Installing a CMM bay filler

After you finish

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo video

[Watch the procedure on YouTube](#)

Install an E3.S non-hot-swap CMM

Follow the instructions in this section to install an E3.S non-hot-swap CXL memory module (CMM).

About this task

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 17](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.

Procedure

Step 1. If the E3.S bezel is installed, remove the E3.S bezel.

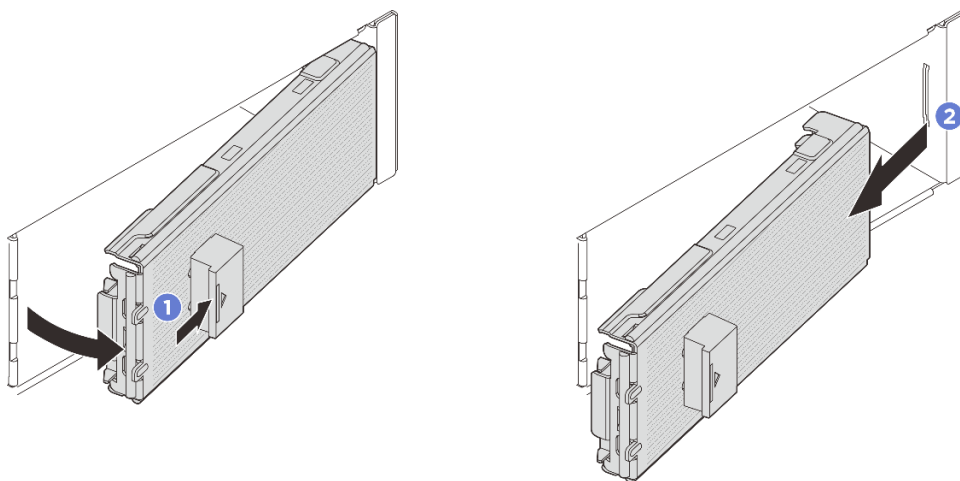


Figure 27. Removing the E3.S bezel

- a. ① Press the button on the E3.S bezel to disengage the cover.
- b. ② Remove the E3.S bezel from the server.

Step 2. If a bay filler is installed in the bay, pull the release lever on the filler and slide it out of the server.

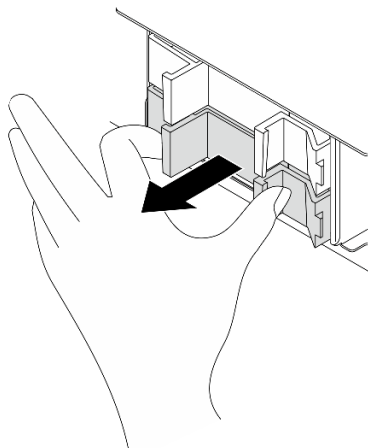


Figure 28. Removing a bay filler

Step 3. Install the E3.S CMM.

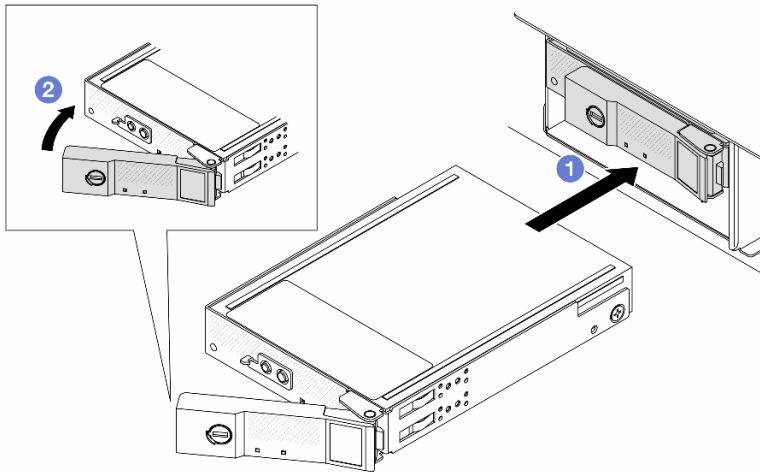
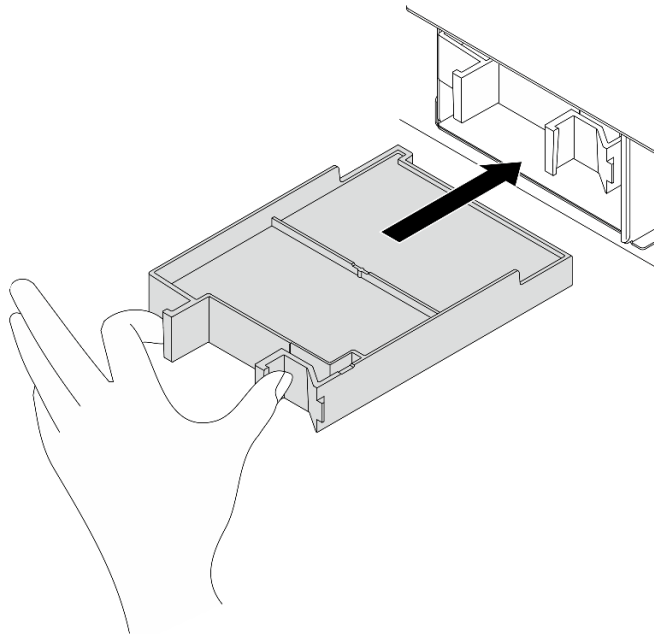


Figure 29. Installing an E3.S CMM

- a. ① Make sure that the handle is in the open position. Then, align the CMM with the guide rails in the bay and gently push the CMM into the bay until the CMM stops.
- b. ② Rotate the handle to the fully closed position until the handle latch clicks.

Step 4. If there are additional CMMs to install, do so now; if any of the bays is left empty, fill it with a bay filler.

Figure 30. Installing a CMM bay filler



Step 5. Check the CMM LEDs to verify that the drive is operating correctly. See [“E3.S CMM LEDs” on page 274](#).

- If the amber fault LED is lit continuously, the CMM is malfunctioning and must be replaced.
- If the white health LED is flashing, the CMM is functioning.

Step 6. Depending on the configuration, remove the inner plate of the E3.S bezel if necessary.

Notes:

- When the space to be covered is with E3.S 2T cage installed, the inner plate of the E3.S bezel should be removed.
 - For proper cooling and airflow, when the space to be covered is without E3.S 2T cage installed, the inner plate of the E3.S bezel is required.
- a. ① Press the tabs to disengage the inner plate.
 - b. ② Rotate the inner plate away from the bezel to remove it.

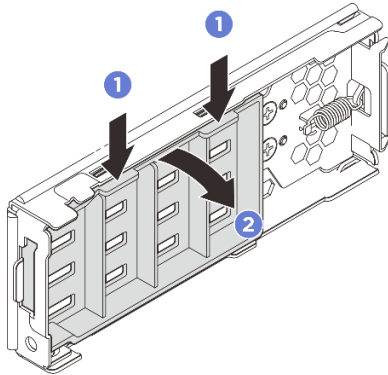


Figure 31. Removing the inner plate

Step 7. Reinstall the E3.S bezel back to the server.

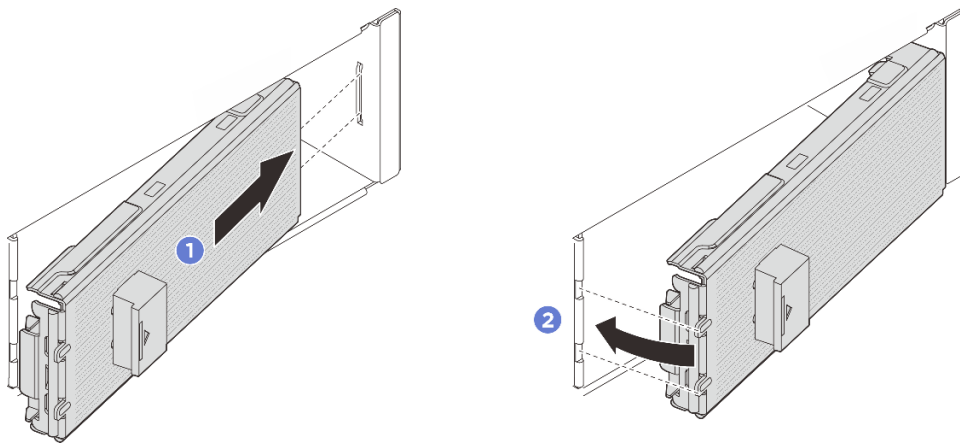


Figure 32. Installing the E3.S bezel

- a. ① Insert the bezel into the slot.
- b. ② Rotate the bezel toward the server until it clicks into place.

Important: The E3.S bezel is designed for proper EMI integrity of the server. The server models with E3.S chassis should always operate with the E3.S bezel installed for every E3.S slot.

After you finish

Complete the parts replacement. See [“Complete the parts replacement” on page 256](#).

Demo video

E3.S CMM cage and backplane replacement

Follow the instructions in this section to remove and install an E3.S CXL memory module (CMM) cage and backplane.

Remove an E3.S CMM cage and backplane

Follow the instructions in this section to remove an E3.S CMM cage and backplane.

About this task

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 17](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.
- If the server is installed in a rack, remove it from the rack. See [“Remove the server from rails” on page 17](#).

Procedure

Step 1. Make preparations for this task.

- a. Remove all E3.S CMMs installed in the cage. See [“Remove an E3.S non-hot-swap CMM” on page 49](#).
- b. Remove the front top cover. See [“Remove the front top cover” on page 246](#).
- c. Remove all of the fans. See [“Remove a fan” on page 69](#).
- d. Remove the fan cage. See [“Remove the fan cage” on page 71](#).
- e. Disconnect the power and signal cables from the system board assembly.

Attention: To avoid damaging the system board assembly, make sure to follow the instructions in [Internal Cable Routing Guide](#) when disconnecting cables from the system board assembly.

Step 2. Remove the E3.S 2T cage.

Note: An E3.S bezel without inner plate is used to cover a space with E3.S 2T cage installed. For proper cooling and airflow, make sure to reinstall an E3.S 2T cage and corresponding E3.S bezel before turning on the server. If you use an E3.S bezel without inner plate to cover a space without E3.S 2T cage, server components might be damaged during operation.

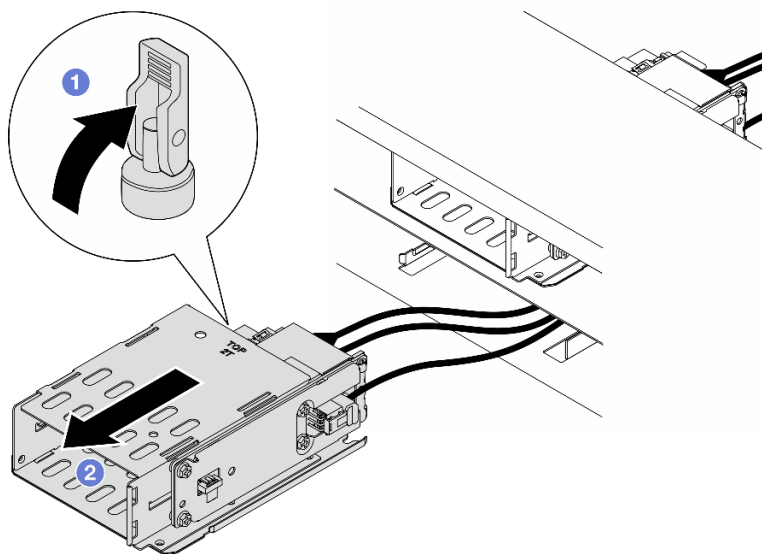


Figure 33. Removing the E3.S 2T cage

- a. 1 Open the latch to disengage the cage.
- b. 2 Slide the cage out of the chassis.

Step 3. Disconnect the power cable from the backplane.

Step 4. Remove the backplane from the cage.

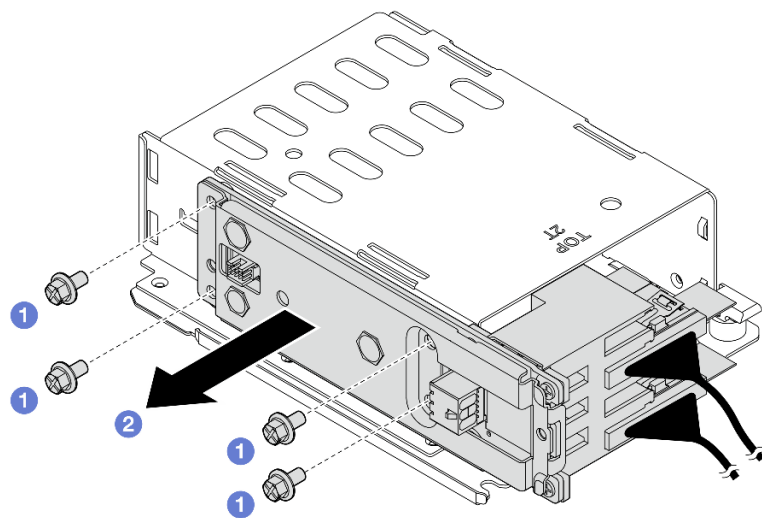


Figure 34. Removing the backplane

- a. 1 Loosen the four screws that secure the backplane.
- b. 2 Slide the backplane away from the cage.

Step 5. Disconnect the signal cables from the backplane.

After you finish

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo video

[Watch the procedure on YouTube](#)

Install an E3.S CMM cage and backplane

Follow the instructions in this section to install an E3.S CMM cage and backplane.

About this task

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Touch the static-protective package that contains the component to any unpainted metal surface on the server; then, remove it from the package and place it on a static-protective surface.
- Ensure that you observe the installation rules and sequence order in [“Backplane installation rules and order” on page 11](#).

Firmware and driver download: You might need to update the firmware or driver after replacing a component.

- Go to <https://datacentersupport.lenovo.com/products/servers/thinksystem/sr850v4/7djt/downloads/driver-list/> to see the latest firmware and driver updates for your server.
- Go to “Update the firmware” in *User Guide* or *System Configuration Guide* for more information on firmware updating tools.

Procedure

Step 1. Connect the signal cables to the backplane.

Step 2. Install the backplane to the E3.S 2T cage.

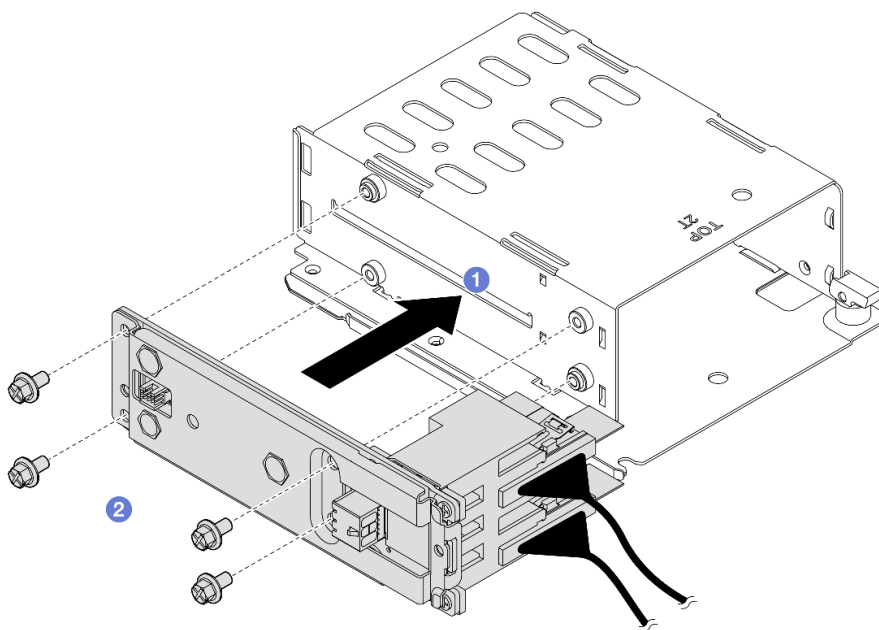


Figure 35. Installing the backplane

- a. ① Install the backplane to the cage.
- b. ② Fasten four screws to secure the backplane.

Step 3. Connect the power cable to the backplane.

Step 4. Install the E3.S 2T cage.

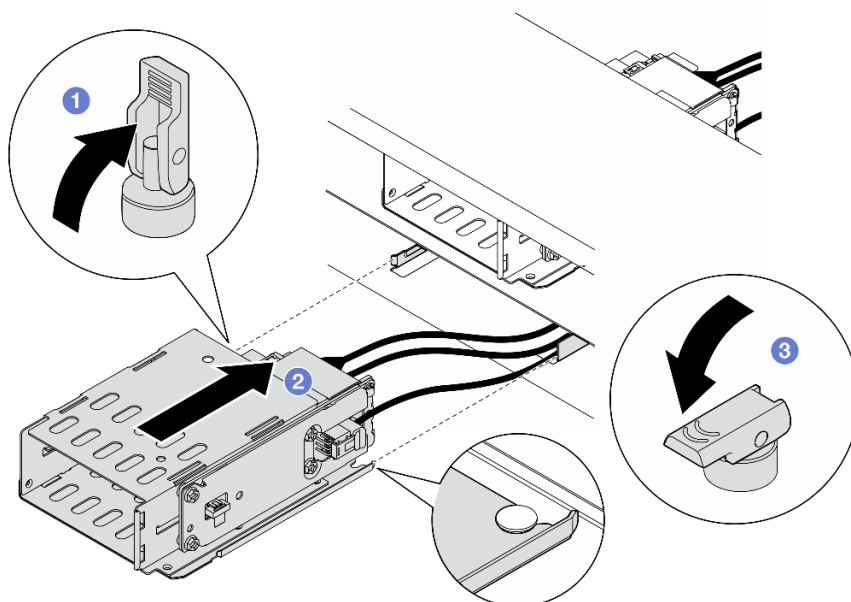


Figure 36. Installing the E3.S 2T cage

- a. ① Make sure that the latch is in the open position.
- b. ② Slide the cage into the chassis until the guide pin on the chassis is seated into place.

- c. ③ Press the latch down to secure the cage.

Step 5. Connect the power and signal cables to the system board assembly. See [Internal Cable Routing Guide](#).

After you finish

1. Reinstall the fan cage. See [“Install the fan cage” on page 72](#).
2. Reinstall the fans. See [“Install a fan” on page 74](#).
3. Reinstall the front top cover. See [“Install the front top cover” on page 251](#).
4. Reinstall the CMM or CMM fillers and E3.S bezel. See [“Install an E3.S non-hot-swap CMM” on page 51](#).
5. Complete the parts replacement. See [“Complete the parts replacement” on page 256](#).

Demo video

[Watch the procedure on YouTube](#)

E3.S hot-swap drive replacement

Follow the instructions in this section to remove and install an E3.S hot-swap drive.

Remove an E3.S hot-swap drive

Follow the instructions in this section to remove an E3.S hot-swap drive.

About this task

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- To make sure that there is adequate system cooling, do not operate the server for more than two minutes without either a drive or a filler installed in each bay.
- If one or more EDSFF drives are to be removed, it is recommended to disable them beforehand via the operating system.
- Before you remove or make changes to drives, drive controllers (including controllers that are integrated on the system board), drive backplanes or drive cables, back up all important data that is stored on drives.
- Before you remove any component of a RAID array (drive, RAID card, etc.), back up all RAID configuration information.

Note: Make sure you have the drive bay fillers available if some drive bays will be left empty after the removal.

Procedure

Step 1. Remove the E3.S bezel.

- a. ① Press the button on the E3.S bezel to disengage the cover.
- b. ② Remove the E3.S bezel from the server.

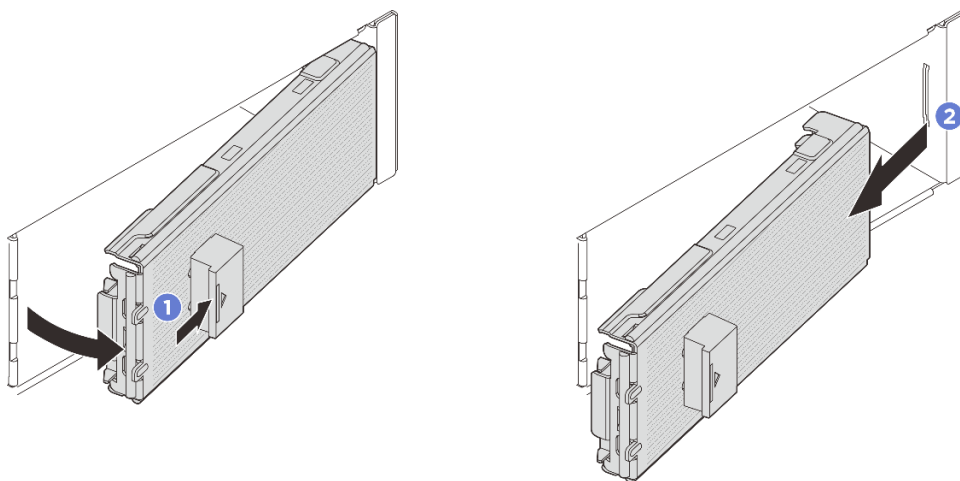


Figure 37. Removing the E3.S bezel

Step 2. Remove an E3.S hot-swap drive.

- a. ① Slide the release latch to unlock the drive handle.
- b. ② Rotate the drive handle to the open position.
- c. ③ Grasp the handle and slide the drive out of the drive bay.

Note: Install a bay filler or replacement unit as soon as possible. See [“Install an E3.S hot-swap drive” on page 61](#).

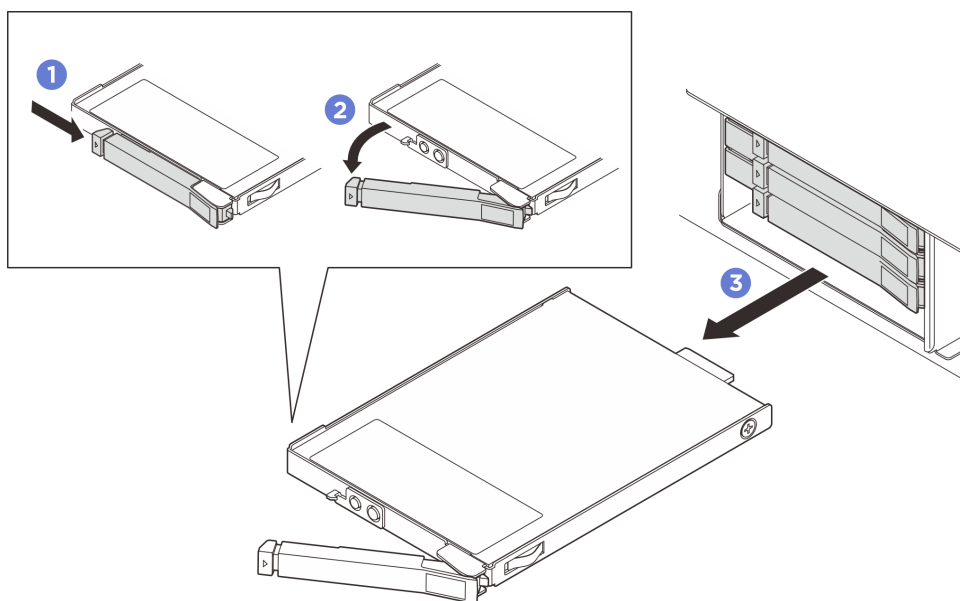


Figure 38. Removing an E3.S hot-swap drive

After you finish

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo video

[Watch the procedure on YouTube](#)

Install an E3.S hot-swap drive

Follow the instructions in this section to install an E3.S hot-swap drive.

About this task

Attention:

- Read “[Installation Guidelines](#)” on [page 1](#) and “[Safety inspection checklist](#)” on [page 2](#) to ensure that you work safely.
- Touch the static-protective package that contains the drive to any unpainted metal surface on the solution; then, remove the drive from the package and place it on a static-protective surface.
- Make sure you save the data on your drive, especially if it is part of a RAID array, before you remove it from the server.
- To avoid damage to the drive connectors, make sure that the server top cover is in place and fully closed whenever you install or remove a drive.
- To make sure that there is adequate system cooling, do not operate the server for more than two minutes without either a drive or a drive bay filler installed in each bay.
- Before you make changes to drives, drive controllers (including controllers that are integrated on the system board), drive backplanes, or drive cables, back up all important data that is stored on drives.
- Before you remove any component of a RAID array (drive, RAID card, etc.), back up all RAID configuration information.

The following notes describe the type of drives that the server supports and other information that you must consider when you install a drive.

- Locate the documentation that comes with the drive and follow those instructions in addition to the instructions in this chapter.
- The electromagnetic interference (EMI) integrity and cooling of the solution are protected by having all bays and PCI and PCIe slots covered or occupied. When you install a drive, PCI, or PCIe adapter, save the EMC shield and filler panel from the bay or PCI or PCIe adapter slot cover in the event that you later remove the device.
- For a complete list of supported optional devices for the server, see <https://serverproven.lenovo.com>.
- The drive bays are numbered to indicate the installation order (starting from number “0”). See “Front view” in *User Guide* or *System Configuration Guide* for the drive bay numbering.

Procedure

Step 1. If the E3.S bezel is installed, remove the E3.S bezel.

- a. ① Press the button on the E3.S bezel to disengage the cover.
- b. ② Remove the E3.S bezel from the server.

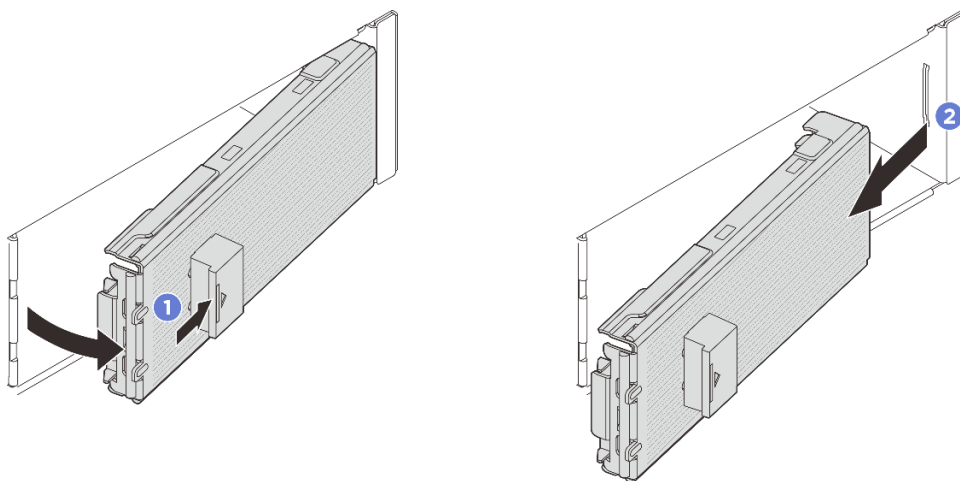


Figure 39. Removing the E3.S bezel

Step 2. If a bay filler is installed in the bay, remove the bay filler. pull the release lever on the filler and slide it out of the server.

- a. ① Pinch the release tabs on the filler.
- b. ② Slide the filler out of the bay.

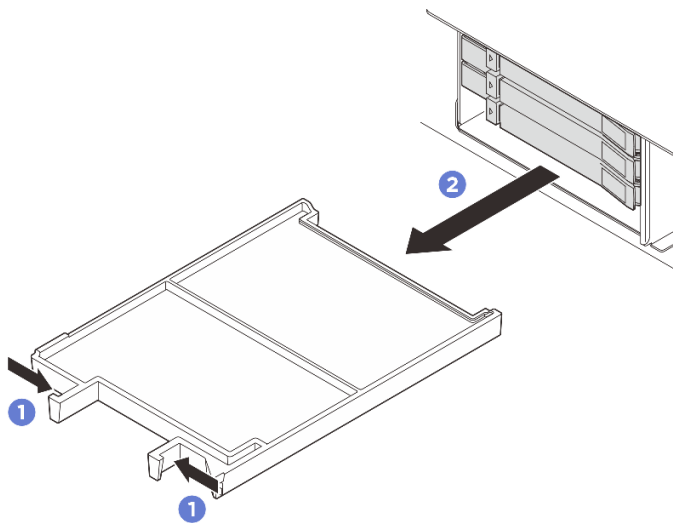


Figure 40. Removing a bay filler

Step 3. Install the E3.S hot-swap drive.

- a. ① Make sure that the drive handle is in the open position. Then, align the drive with the guide rails in the bay and gently push the drive into the bay until the drive stops.
- b. ② Rotate the drive handle to the fully closed position until the handle latch clicks.

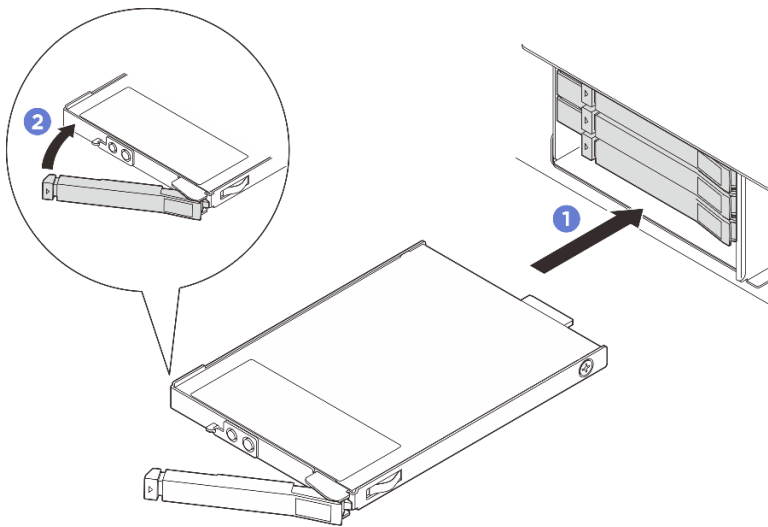


Figure 41. Installing an E3.S hot-swap drive

Step 4. If there are additional drives to install, do so now; if any of the bays is left empty, fill it with a bay filler.

- To install a bay filler, insert it into the empty bay until it is firmly seated.

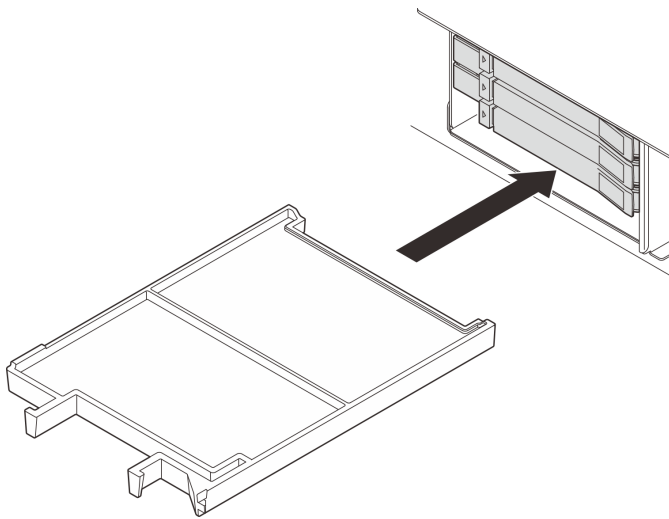


Figure 42. Installing a bay filler

Step 5. Check the drive LEDs to verify that the drive is operating correctly.

- If the yellow drive status LED is lit continuously, the drive is malfunctioning and must be replaced.
- If the green drive activity LED is flashing, the drive is functioning.

Step 6. Depending on the configuration, remove the inner plate of the E3.S bezel if necessary.

Notes:

- When the space to be covered is with E3.S 1T cage installed, the inner plate of E3.S bezel should be removed.

- For proper cooling and airflow, when the space to be covered is without E3.S 1T cage installed, the inner plate of E3.S bezel is required.
 - 1 Press the tabs to disengage the inner plate.
 - 2 Rotate the inner plate away from the E3.S bezel to remove it.

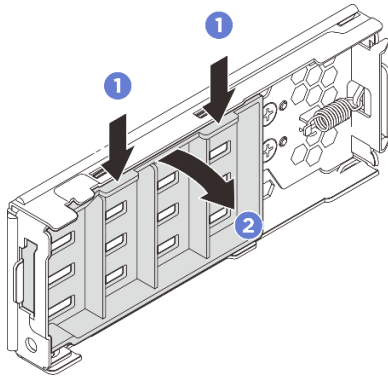


Figure 43. Removing the inner plate

Step 7. Reinstall the E3.S bezel back to the server.

- 1 Insert the E3.S bezel into the slot.
- 2 Rotate the E3.S bezel toward the server until it clicks into place.

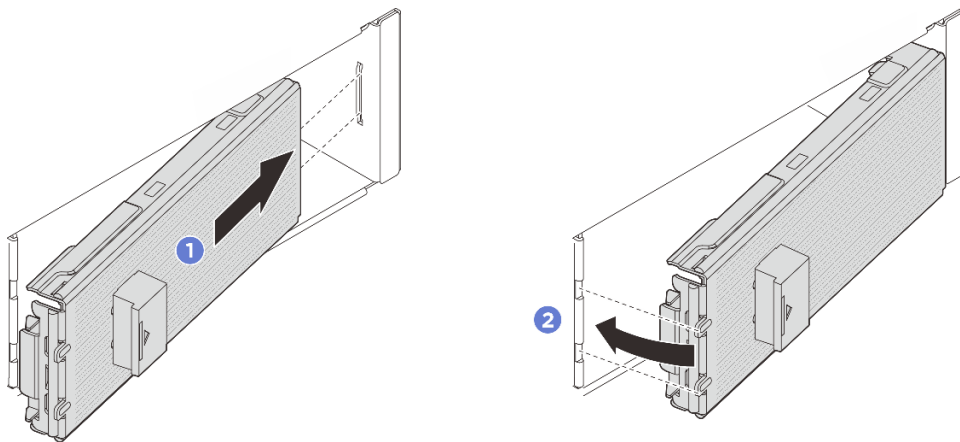


Figure 44. Installing the E3.S bezel

Important: The E3.S bezel is designed for proper EMI integrity of the server. The server models with E3.S drives should always operate with all E3.S bezels installed.

After you finish

If the server is configured for RAID operation through a ThinkSystem RAID adapter, you might have to reconfigure your disk arrays after you install drives. See the ThinkSystem RAID adapter documentation for additional information about RAID operation and complete instructions for using ThinkSystem RAID adapter.

Demo video

[Watch the procedure on YouTube](#)

E3.S drive cage and backplane replacement

Follow the instructions in this section to remove and install an E3.S drive cage and an E3.S drive backplane.

Remove an E3.S drive cage and backplane

Follow the instructions in this section to remove an E3.S drive cage and backplane.

About this task

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 17](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.
- If the server is installed in a rack, remove it from the rack. See [“Remove the server from rails” on page 17](#).

Procedure

Step 1. Make preparations for this task.

- a. Remove all E3.S hot-swap drives installed in the cage. See [“Remove an E3.S hot-swap drive” on page 59](#).
- b. Remove the front top cover. See [“Remove the front top cover” on page 246](#).

Step 2. Remove the E3.S 1T cage.

Note: An E3.S bezel without inner plate is used to cover a space with E3.S 1T cage installed. For proper cooling and airflow, make sure to reinstall an E3.S 1T cage and corresponding E3.S bezel before turning on the server. If you use an E3.S bezel without inner plate to cover a space without E3.S 1T cage, server components might be damaged during operation.

- a. ① Open the latch to disengage the cage.
- b. ② Slide the cage out of the chassis.

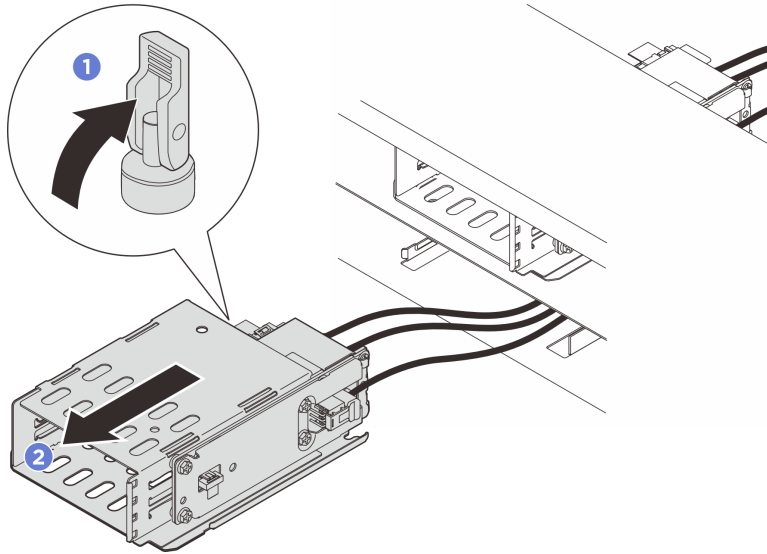


Figure 45. Removing the E3.S 1T cage

- Step 3. Disconnect power and signal cables from the backplane.
- Step 4. Remove the backplane assembly from the E3.S 1T cage.
- a. ① Loosen the four screws that secure the backplane assembly.
 - b. ② Slide the backplane assembly away from the cage.

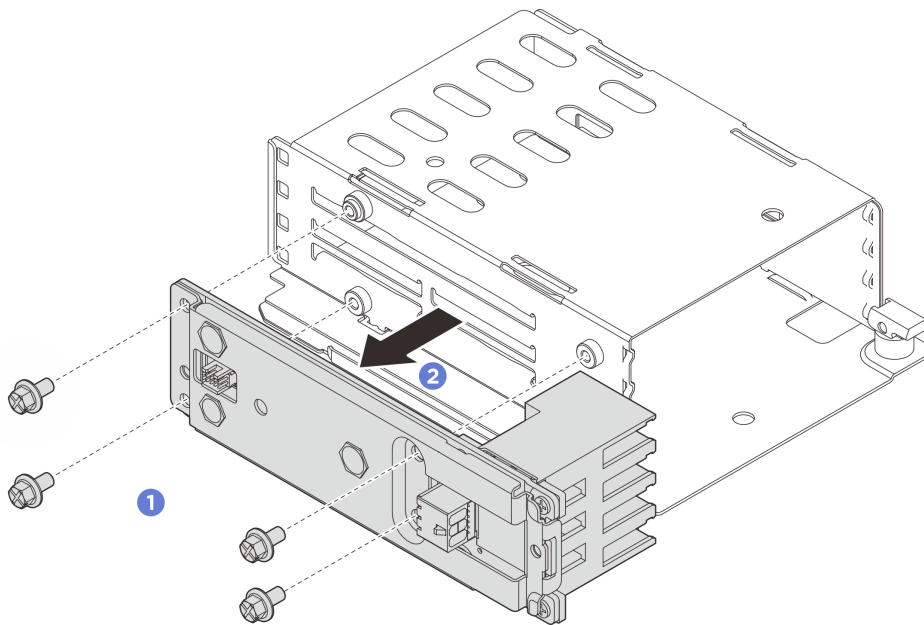


Figure 46. Removing the backplane assembly

After you finish

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo video

[Watch the procedure on YouTube](#)

Install an E3.S drive cage and backplane

Follow the instructions in this section to install an E3.S drive cage and backplane.

About this task

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 17](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.
- Ensure that you observe the installation rules and sequence order in [“Backplane installation rules and order” on page 11](#).

Firmware and driver download: You might need to update the firmware or driver after replacing a component.

- Go to <https://datacentersupport.lenovo.com/products/servers/thinksystem/sr850v4/7djt/downloads/driver-list/> to see the latest firmware and driver updates for your server.
- Go to “Update the firmware” in *User Guide* or *System Configuration Guide* for more information on firmware updating tools.

Procedure

Step 1. Install the backplane assembly to the E3.S 1T cage.

- a. ① Install the backplane assembly to the cage.
- b. ② Fasten four screws to secure the backplane assembly.

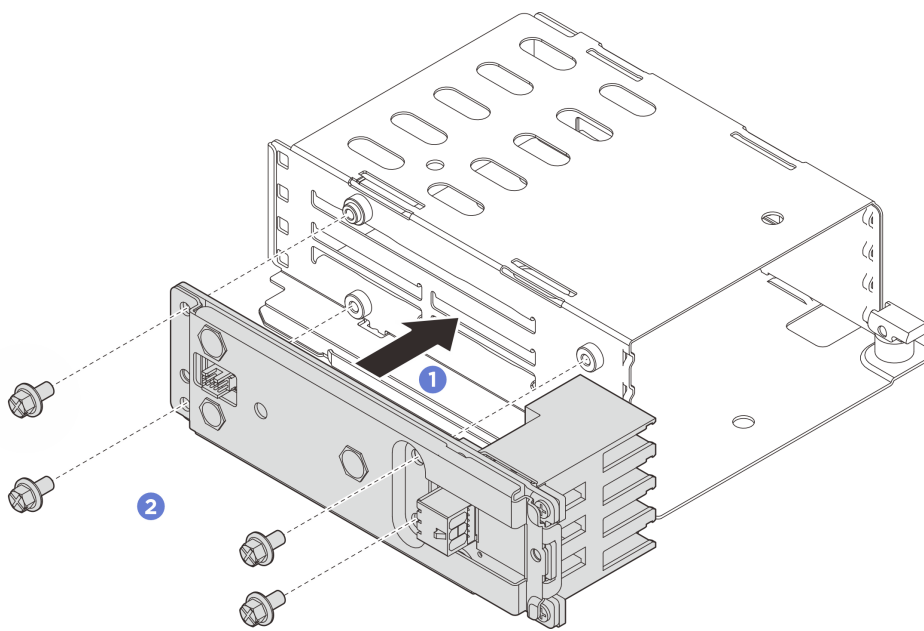


Figure 47. Installing the backplane assembly

Step 2. Connect power and signal cables to the backplane.

Step 3. Install the E3.S 1T cage.

- a. ① Make sure that the latch is in the open position.
- b. ② Slide the cage into the chassis until the guide pin on the chassis is seated into place.
- c. ③ Press the latch down to secure the cage.

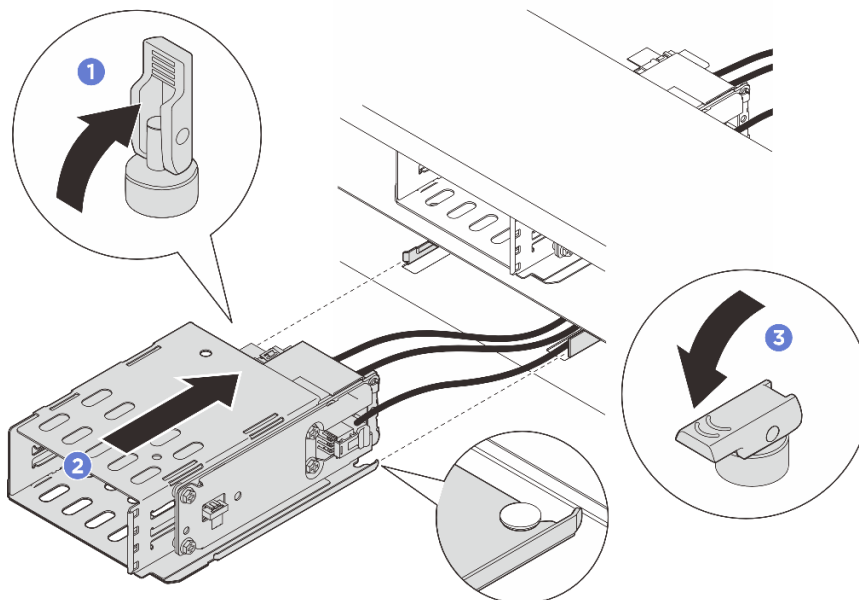


Figure 48. Installing the E3.S 1T cage

Step 4. Connect the power and signal cables to the backplane. See [Internal Cable Routing Guide](#).

After you finish

1. Reinstall the front top cover. See [“Install the front top cover” on page 251](#).
2. Reinstall the drives or drive fillers and E3.S bezel. See [“Install an E3.S hot-swap drive” on page 61](#).
3. Complete the parts replacement. See [“Complete the parts replacement” on page 256](#).

Demo video

[Watch the procedure on YouTube](#)

Fan and fan cage replacement

Follow instructions in this section to remove or install a fan and the fan cage.

Remove a fan

Follow instructions in this section to remove a fan.

About this task

S002



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

S014



CAUTION:

Hazardous voltage, current, and energy levels might be present. Only a qualified service technician is authorized to remove the covers where the label is attached.

S017



CAUTION:

Hazardous moving fan blades nearby. Keep fingers and other body parts away.

S033

**CAUTION:**

Hazardous energy present. Voltages with hazardous energy might cause heating when shorted with metal, which might result in spattered metal, burns, or both.

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 17](#).
- If the server is installed in a rack, remove it from the rack. See [“Remove the server from rails” on page 17](#).

Procedure

Step 1. Remove the front top cover. See [“Remove the front top cover” on page 246](#).

Step 2. Remove the fan.

- a. ① Pinch and hold the orange touch points on the top of the fan.
- b. ② Lift the fan out of the chassis.

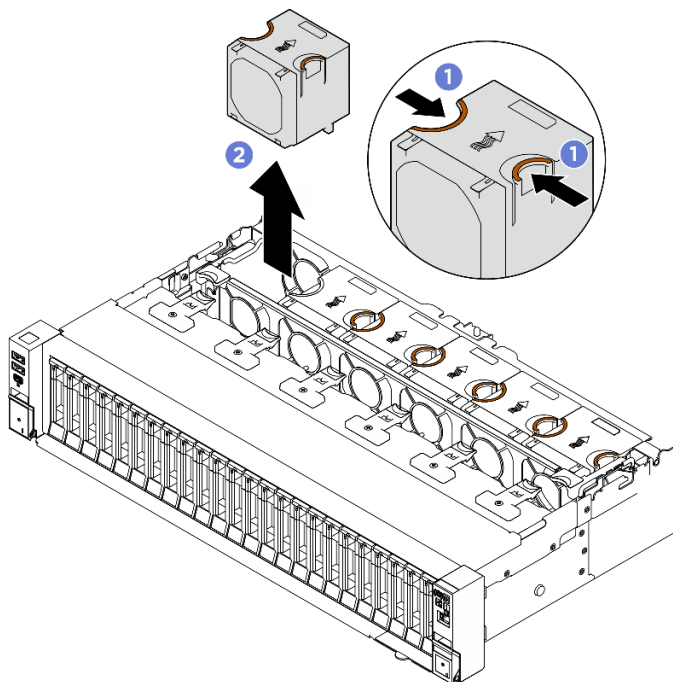


Figure 49. Fan removal

After you finish

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo video

[Watch the procedure on YouTube](#)

Remove the fan cage

Follow instructions in this section to remove the fan cage.

About this task

S002



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

S017



CAUTION:

Hazardous moving fan blades nearby. Keep fingers and other body parts away.

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 17](#).
- If the server is installed in a rack, remove it from the rack. See [“Remove the server from rails” on page 17](#).

Procedure

Step 1. Make preparation for this task.

- a. Remove the front top cover. See [“Remove the front top cover” on page 246](#).
- b. Remove all of the fans. See [“Remove a fan” on page 69](#).

Step 2. Remove the fan cage.

- a. ① Rotate the two release latches on the fan cage up to disengage it from the chassis.
- b. ② Hold the handles, and lift the fan cage out of the chassis.

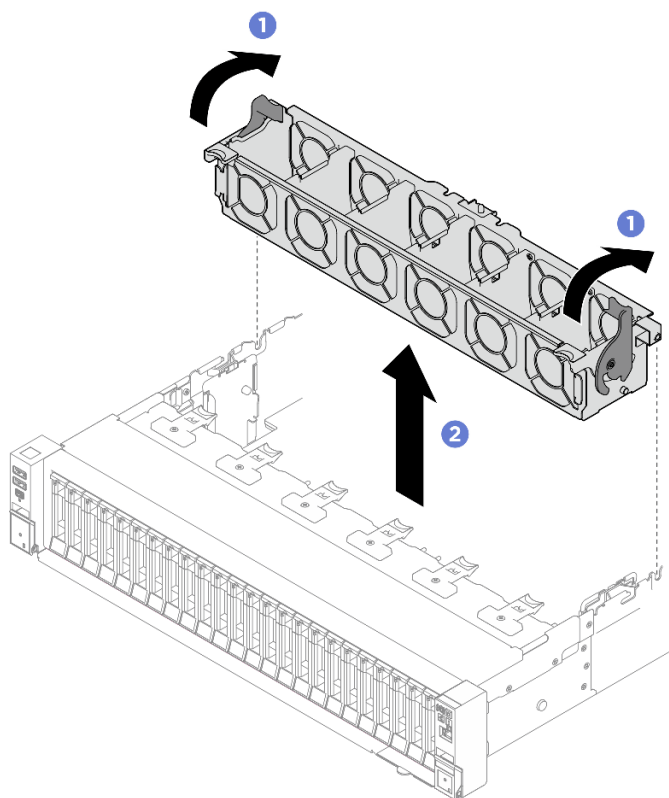


Figure 50. Fan cage removal

After you finish

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo video

[Watch the procedure on YouTube](#)

Install the fan cage

Follow instructions in this section to install the fan cage.

About this task

S002



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

S017



CAUTION:

Hazardous moving fan blades nearby. Keep fingers and other body parts away.

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Touch the static-protective package that contains the component to any unpainted metal surface on the server; then, remove it from the package and place it on a static-protective surface.

Procedure

- Step 1. ① Align the guide slots on the fan cage with the guide pins on the chassis, and lower it into the chassis.
- Step 2. ② Rotate the two release latches down until they stop.

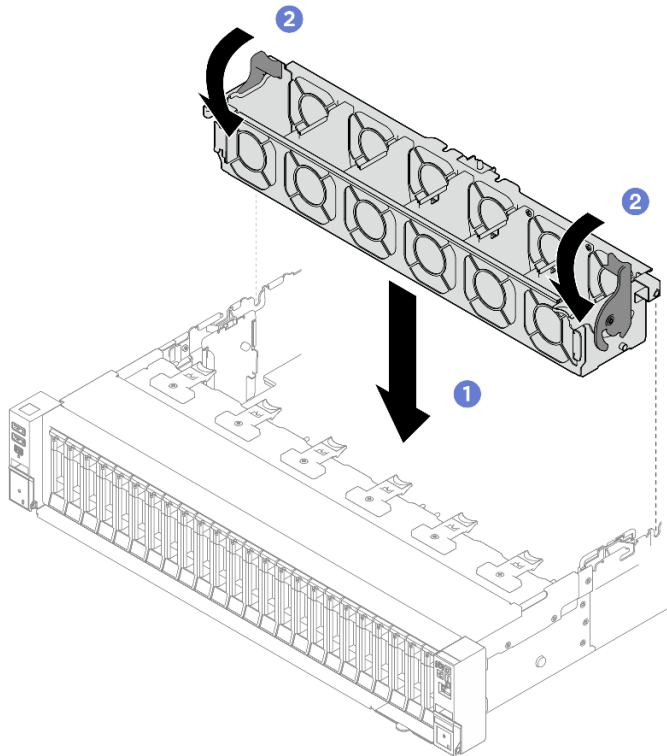


Figure 51. Fan cage installation

After you finish

1. Reinstall the fans. See [“Install a fan” on page 74](#).
2. Reinstall the front top cover. See [“Install the front top cover” on page 251](#).
3. Complete the parts replacement. See [“Complete the parts replacement” on page 256](#).

Demo video

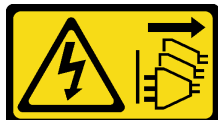
[Watch the procedure on YouTube](#)

Install a fan

Follow instructions in this section to install a fan.

About this task

S002



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

S014



CAUTION:

Hazardous voltage, current, and energy levels might be present. Only a qualified service technician is authorized to remove the covers where the label is attached.

S017



CAUTION:

Hazardous moving fan blades nearby. Keep fingers and other body parts away.

S033



CAUTION:

Hazardous energy present. Voltages with hazardous energy might cause heating when shorted with metal, which might result in spattered metal, burns, or both.

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Do not mix single rotor fan and dual rotor fan in the same unit of server.
- Touch the static-protective package that contains the component to any unpainted metal surface on the server; then, remove it from the package and place it on a static-protective surface.

Procedure

- Step 1. Make sure the fan cage is installed in the chassis. See [“Install the fan cage” on page 72](#).
- Step 2. Align the fan to the fan slot in the fan cage; then, insert the fan into the fan cage and press it until it clicks into place.

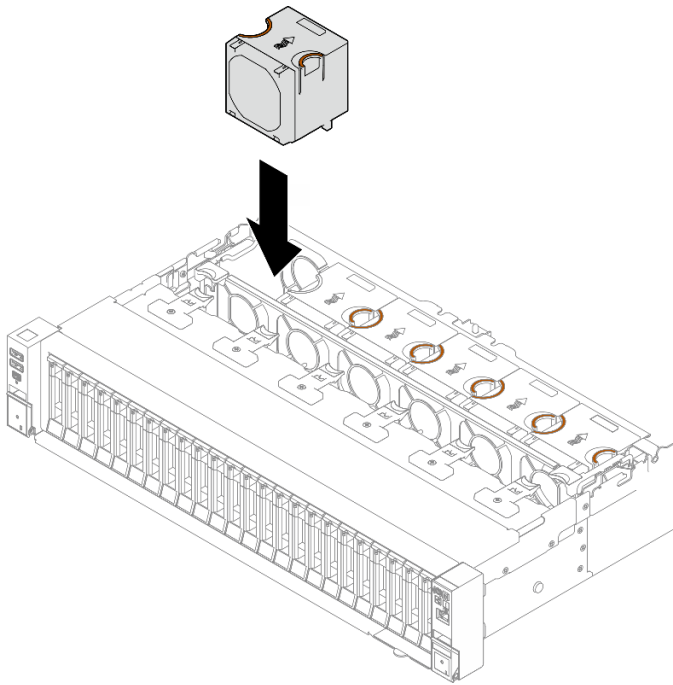


Figure 52. Fan installation

After you finish

- Reinstall the front top cover. See [“Install the front top cover” on page 251](#).
- Complete the parts replacement. See [“Complete the parts replacement” on page 256](#).

Demo video

[Watch the procedure on YouTube](#)

Flash power module replacement

Follow instructions in this section to remove and install a flash power module.

Remove a flash power module

Follow instructions in this section to remove a flash power module.

About this task

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 17](#).
- If the server is installed in a rack, remove it from the rack. See [“Remove the server from rails” on page 17](#).

Procedure

Step 1. Remove the front top cover. See [“Remove the front top cover” on page 246](#).

Step 2. Disconnect the flash power module cable from the extension cable.

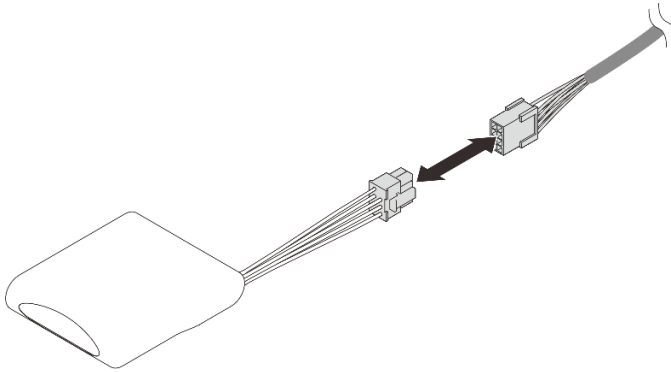


Figure 53. Flash power module cable disconnection

Step 3. Remove the flash power module.

- 1 Gently pivot the retaining clip as shown.
- 2 Lift the flash power module up and remove it from the holder.

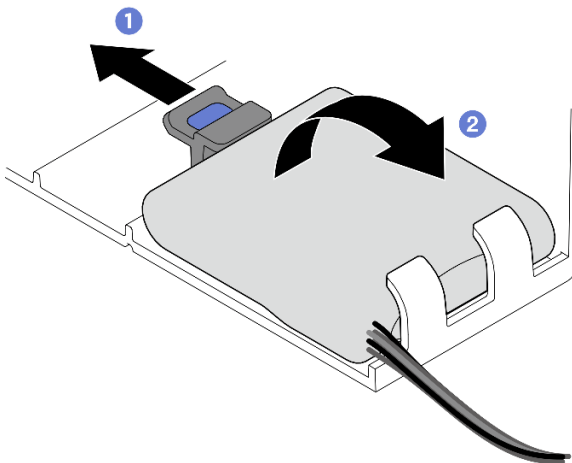


Figure 54. Flash power module removal

After you finish

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo video

[Watch the procedure on YouTube](#)

Install a flash power module

Follow instructions in this section to install a flash power module.

About this task

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Touch the static-protective package that contains the component to any unpainted metal surface on the server; then, remove it from the package and place it on a static-protective surface.

Procedure

Step 1. Locate the flash power module slot on the front air baffle.

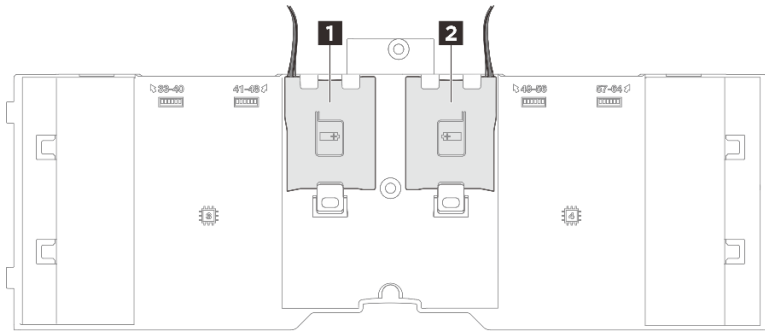


Figure 55. Flash power module slot location

1 Flash power module slot 1	2 Flash power module slot 2
------------------------------------	------------------------------------

Step 2. Install the flash power module.

- 1** Note the orientation of the flash power module; then, gently insert the flash power module into the retaining clips at one side as shown.
- 2** Press the flash power module down on the other side until it snaps into place.

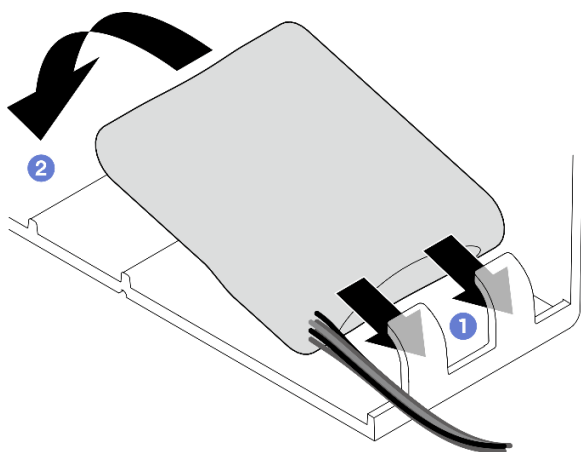


Figure 56. Flash power module installation

Step 3. Connect the flash power module cable to the extension cable.

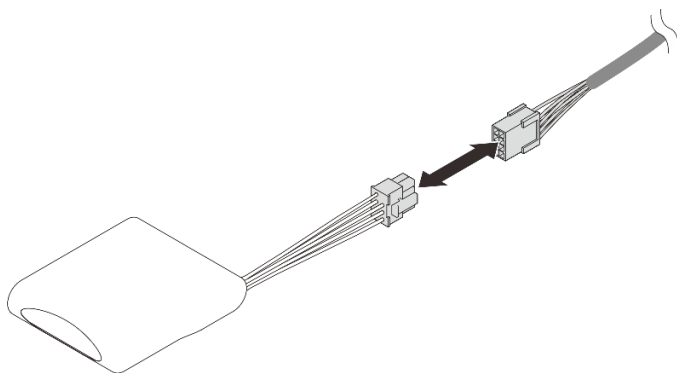


Figure 57. Flash power module cable connection

After you finish

- Reinstall the front top cover. See [“Install the front top cover” on page 251](#).
- If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo video

[Watch the procedure on YouTube](#)

GPU adapter replacement

Follow instructions in this section to remove and install a GPU adapter.

Remove a GPU adapter

Follow instructions in this section to remove a GPU adapter.

About this task

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 17](#).
- If the server is installed in a rack, remove it from the rack. See [“Remove the server from rails” on page 17](#).

Depending on the configuration, follow the corresponding procedures to remove a single-wide or a double-wide GPU adapter.

- [“Remove a single-wide GPU adapter” on page 79](#).
- [“Remove a double-wide GPU adapter” on page 80](#).

Remove a single-wide GPU adapter

Procedure

Step 1. Make preparation for this task.

- a. Remove the front top cover. See [“Remove the front top cover” on page 246](#).
- b. Remove the rear top cover. See [“Remove the rear top cover” on page 247](#).
- c. Remove the PCIe riser where the single-wide GPU adapter has been installed. See [“Remove a PCIe riser” on page 169](#).

Step 2. Remove the single-wide GPU adapter.

- a. ❶ Disconnect the power cable from the GPU adapter and riser card.
- b. ❷ Gently lift the PCIe retainer on the PCIe riser card and slide it to the unlocked position.
- c. ❸ Remove the screw that secure the GPU adapter to the PCIe riser.
- d. ❹ Grasp the GPU adapter by its edges and carefully pull it out of the PCIe slot.

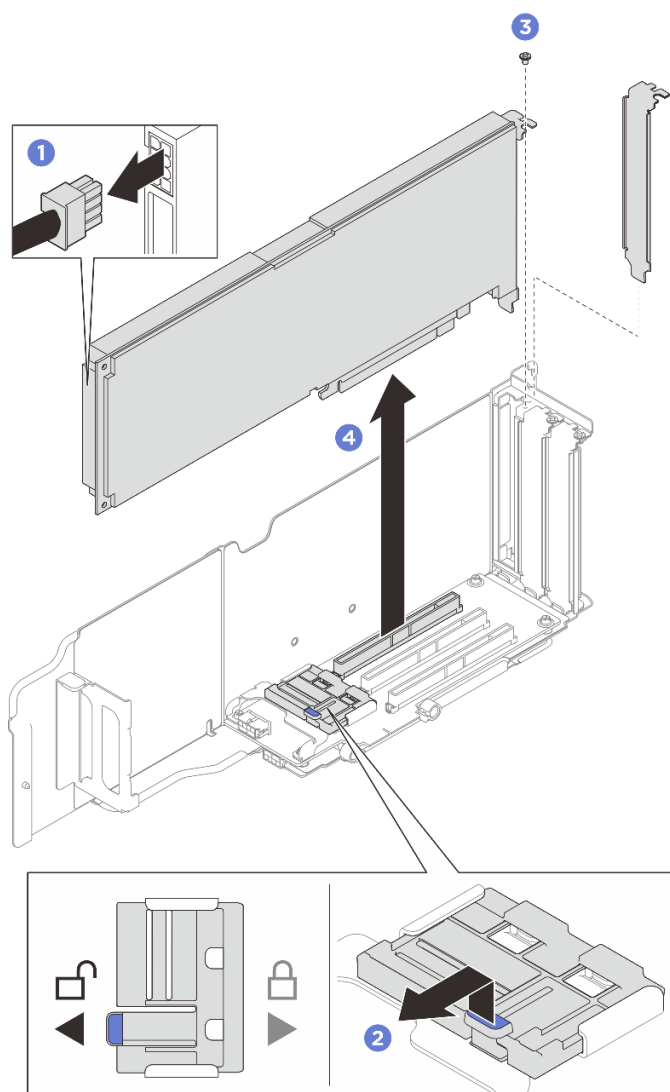


Figure 58. Single-wide GPU adapter removal

After you finish

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo video

[Watch the procedure on YouTube](#)

Remove a double-wide GPU adapter

Procedure

Step 1. Make preparation for this task.

- a. Remove the front top cover. See [“Remove the front top cover” on page 246](#).
- b. Remove the rear top cover. See [“Remove the rear top cover” on page 247](#).
- c. Remove the PCIe riser where the double-wide GPU adapter has been installed. See [“Remove a PCIe riser” on page 169](#).

Step 2. Remove the double-wide GPU adapter.

- a. ① Disconnect the power cable from the GPU adapter and riser card.
- b. ② Gently lift the PCIe retainer on the riser card and slide it to the unlocked position.
- c. ③ Remove the two screws that secure the GPU adapter to the PCIe riser.
- d. ④ Grasp the GPU adapter by its edges and carefully pull it out of the PCIe slot.

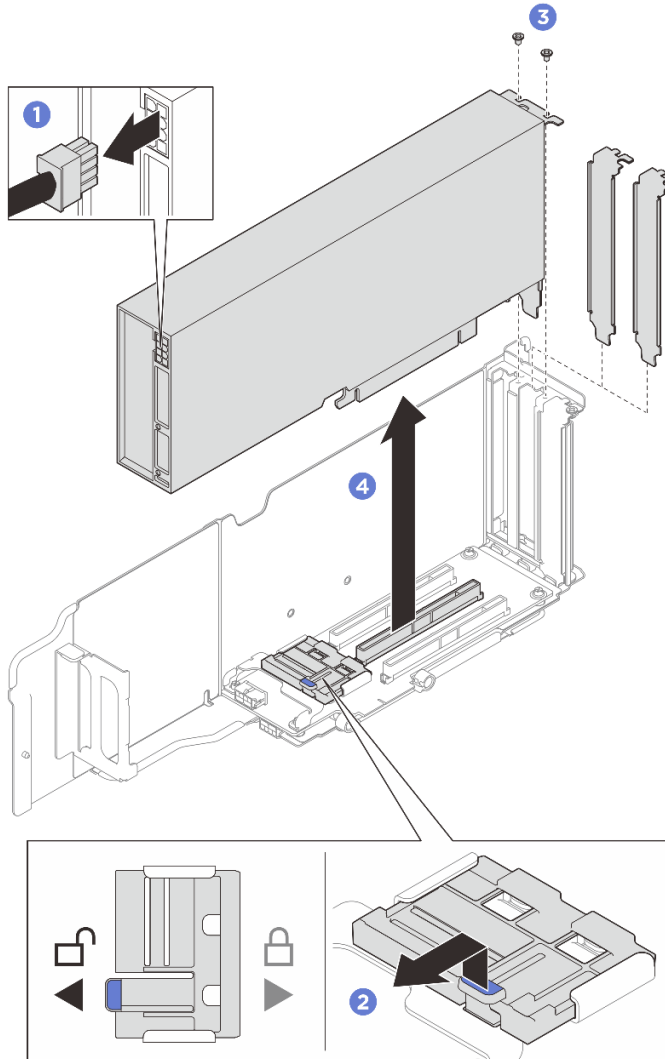


Figure 59. Double-wide GPU adapter removal

After you finish

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo video

[Watch the procedure on YouTube](#)

Install a GPU adapter

Follow instructions in this section to install a GPU adapter.

About this task

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Touch the static-protective package that contains the component to any unpainted metal surface on the server; then, remove it from the package and place it on a static-protective surface.

Depending on the configuration, follow the corresponding procedures to install a single-wide or a double-wide GPU adapter.

- [“Install a single-wide GPU adapter” on page 82.](#)
- [“Install a double-wide GPU adapter” on page 83.](#)

Install a single-wide GPU adapter

Procedure

- Step 1. ① Align the GPU adapter with the slot on the riser card; then, carefully press the GPU adapter straight into the slot until it is securely seated.
- Step 2. ② Gently lift the PCIe retainer on the riser card and slide it to the locked position.
- Step 3. ③ Fasten the screw that secure the GPU adapter to the PCIe riser.
- Step 4. ④ Connect the power cable to the GPU adapter and riser card.

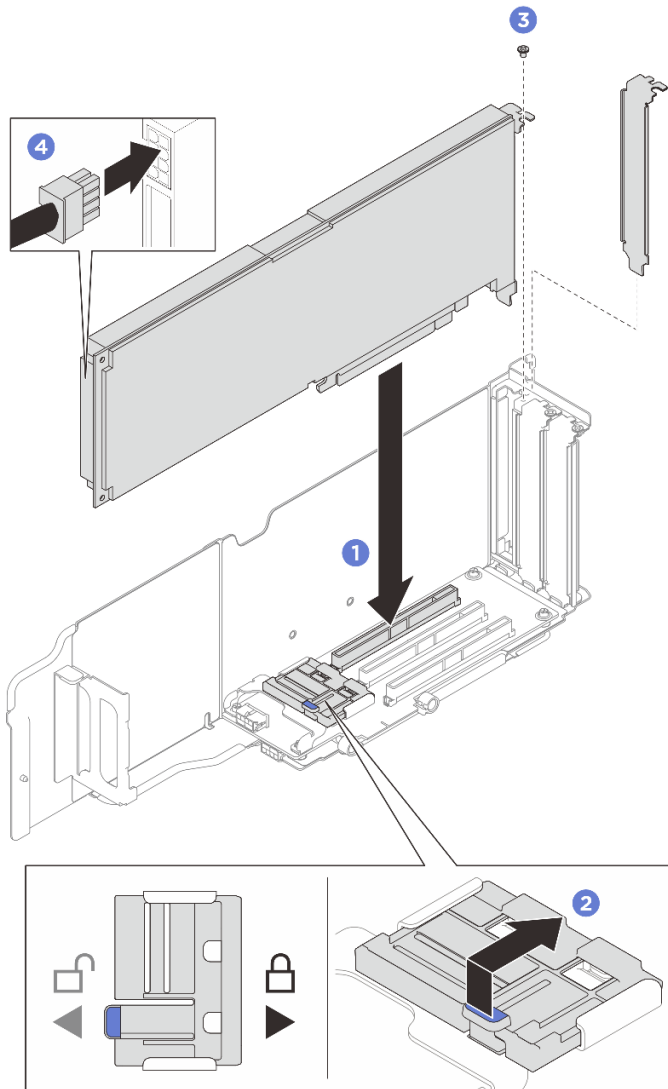


Figure 60. Single-wide GPU adapter installation

After you finish

1. Reinstall the PCIe riser. See [“Install a PCIe riser” on page 176](#).
2. Reinstall the rear top cover. See [“Install the rear top cover” on page 249](#).
3. Reinstall the front top cover. See [“Install the front top cover” on page 251](#).
4. Complete the parts replacement. See [“Complete the parts replacement” on page 256](#).

Demo video

[Watch the procedure on YouTube](#)

Install a double-wide GPU adapter

Procedure

- Step 1. ① Align the GPU adapter with the slot on the PCIe riser card; then, carefully press the GPU adapter straight into the slot until it is securely seated.
- Step 2. ② Gently lift the PCIe retainer on the PCIe riser card and slide it to the locked position.

- Step 3. ③ Fasten the two screws that secure the GPU adapter to the PCIe riser.
- Step 4. ④ Connect the power cable to the GPU adapter and riser card.

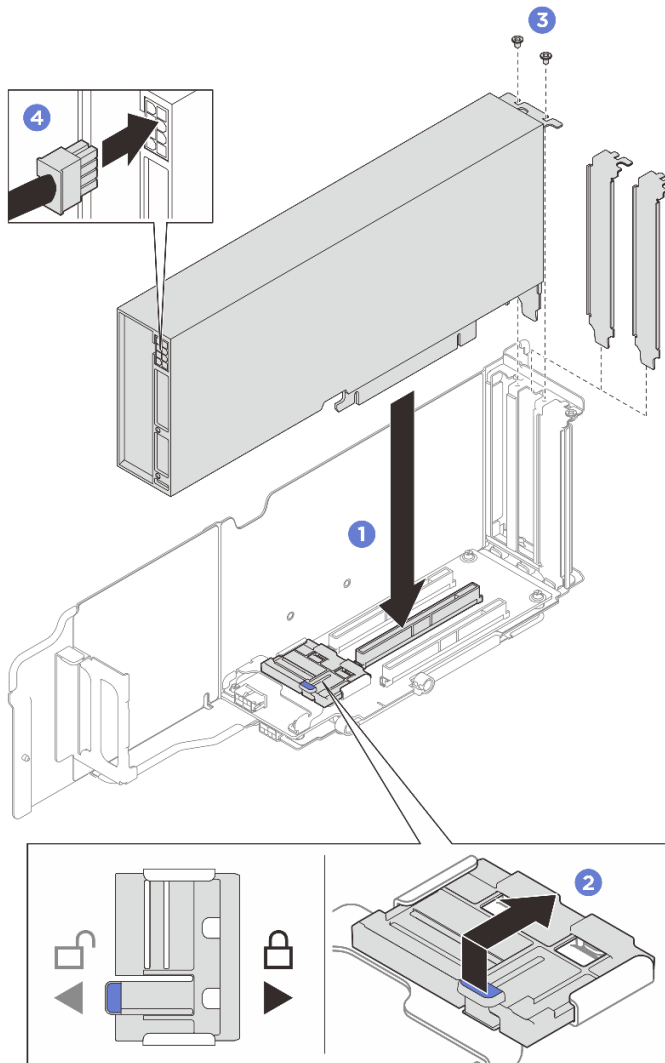


Figure 61. Double-wide GPU adapter installation

After you finish

1. Reinstall the PCIe riser. See [“Install a PCIe riser” on page 176](#).
2. Reinstall the rear top cover. See [“Install the rear top cover” on page 249](#).
3. Reinstall the front top cover. See [“Install the front top cover” on page 251](#).
4. Complete the parts replacement. See [“Complete the parts replacement” on page 256](#).

Demo video

[Watch the procedure on YouTube](#)

Hot-swap M.2 drive assembly replacement

Follow the instructions in this section to remove and install a hot-swap M.2 drive assembly.

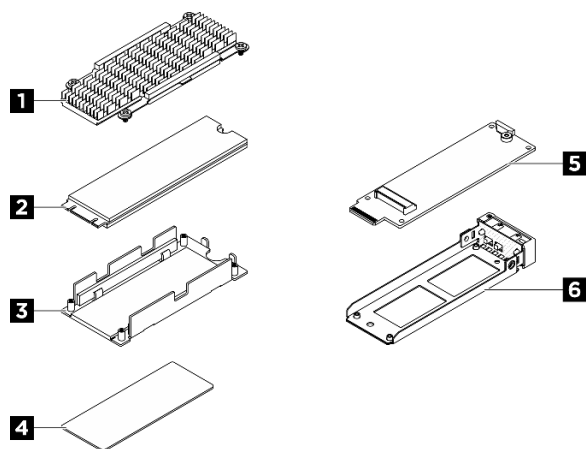


Figure 62. Parts of a hot-swap M.2 drive assembly

1 Heat sink	2 M.2 drive
3 Bottom plate	4 Thermal pad
5 M.2 interposer	6 M.2 drive tray

Remove a hot-swap M.2 drive assembly

Follow the instructions in this section to remove a hot-swap M.2 drive assembly.

About this task

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- To make sure that there is adequate system cooling, do not operate the server for more than two minutes without either a drive or a filler installed in each bay.
- If one or more NVMe solid-state drives are to be removed, it is recommended to disable them beforehand via the operating system.
- Before you remove or make changes to drives, drive controllers (including controllers that are integrated on the system board), drive backplanes or drive cables, back up all important data that is stored on drives.
- Before you remove any component of a RAID array (drive, RAID card, etc.), back up all RAID configuration information.

Procedure

Step 1. Remove a hot-swap M.2 drive assembly.

- 1** Slide the release latch to unlock the handle.
- 2** Rotate the handle to the open position.
- 3** Grasp the handle and slide the drive assembly out of the drive bay.

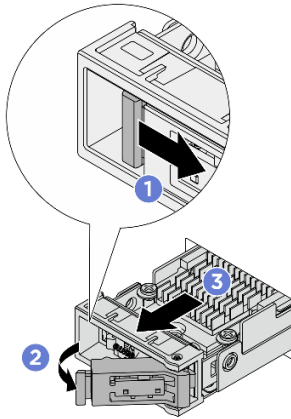


Figure 63. Removing a hot-swap M.2 drive assembly

Step 2. Install a drive tray or replacement drive assembly as soon as possible.

- a. To install a replacement drive assembly, see [“Install a hot-swap M.2 drive assembly” on page 93](#).
- b. If no replacement drive assembly is to be installed, install a drive tray to the vacant drive bay for adequate system cooling. To separate the drive tray from the hot-swap M.2 drive assembly, see [“Disassemble an M.2 drive assembly” on page 86](#).

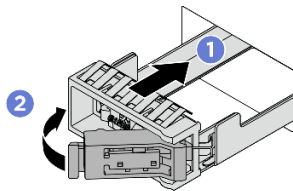


Figure 64. Installing an M.2 drive tray

- 1 Make sure that the handle is in the open position. Then, align the tray with the guide rails in the bay and gently push the tray into the bay until the tray stops.
- 2 Rotate the handle to the fully closed position until the handle latch clicks.

After you finish

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo video

[Watch the procedure on YouTube](#)

Disassemble an M.2 drive assembly

Follow the instructions in this section to disassemble an M.2 drive assembly.

About this task

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 17](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.

Procedure

- Step 1. Remove the hot-swap M.2 drive assembly from the chassis. See [“Remove a hot-swap M.2 drive assembly” on page 85](#).
- Step 2. Remove the M.2 drive with heat sink from the interposer.

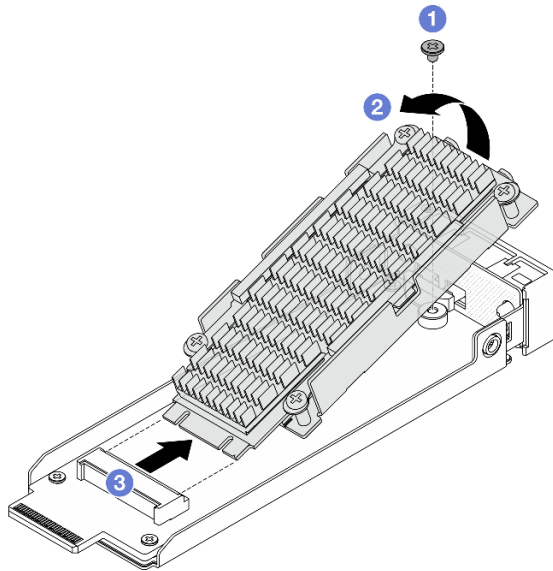


Figure 65. Remove the M.2 drive with heat sink

- a. ① Loosen one screw that secures the M.2 drive.
 - b. ② Lift one side of the drive as illustrated above.
 - c. ③ Remove the M.2 drive from the interposer slot.
- Step 3. Remove the M.2 interposer.

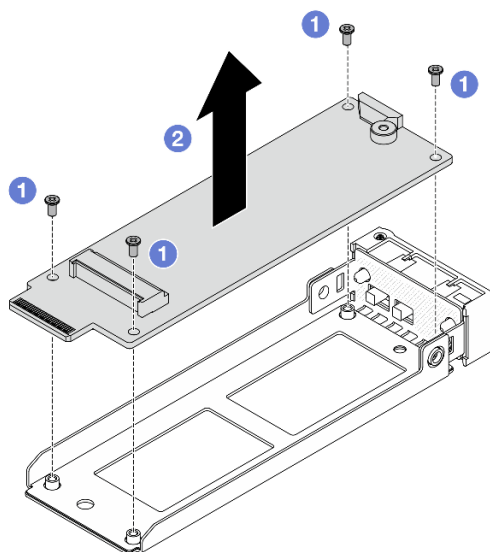


Figure 66. Removing M.2 interposer

- a. ① Loosen four screws that secure the M.2 interposer.
- b. ② Lift the interposer off the tray.

Step 4. If necessary, separate the M.2 drive and the heat sink.

Note: Once the heat sink and bottom plate are separated from the M.2 drive, the used thermal pads are not reusable. If the heat sink and bottom plate are to be reused, clean up the thermal pad residue and apply new thermal pads.

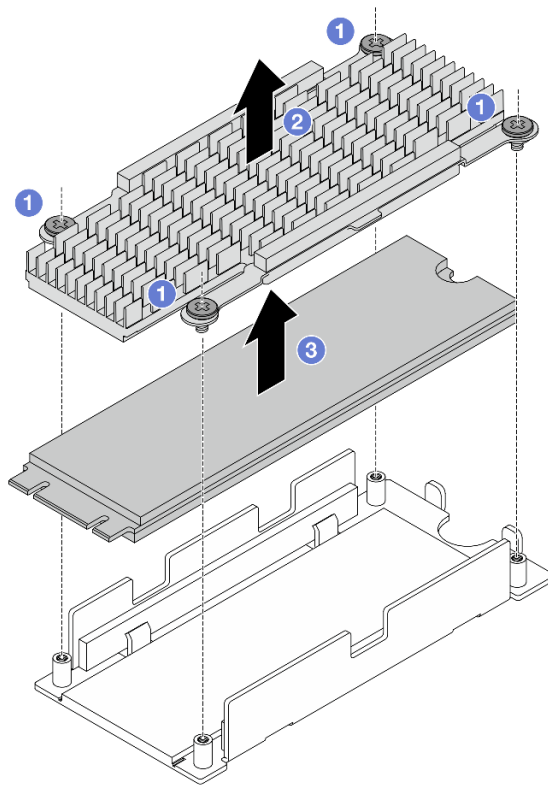


Figure 67. Separating M.2 drive and heat sink

- a. ① Loosen four screws that secure the heat sink.
- b. ② Lift the heat sink off the bottom plate.
- c. ③ Lift the drive off the bottom plate.

Step 5. If the bottom plate and heat sink are to be reused, clean up the residue of the thermal pads.

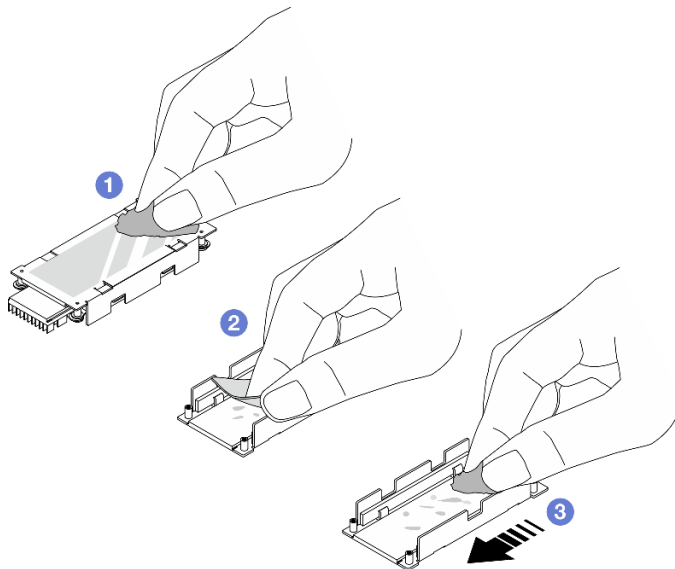


Figure 68. Cleaning heat sink and bottom plate

- a. ① Clean up the thermal pad residue on the back of the heat sink with an alcohol cleaning pad.
- b. ② Peel off the thermal pad on the bottom plate.
- c. ③ Clean up the residue by swiping with an alcohol cleaning towel in one direction.

After you finish

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo video

[Watch the procedure on YouTube](#)

Assemble the rear M.2 interposer and drive

Follow the instructions in this section to assemble the rear M.2 interposer and drive.

About this task

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 17](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.

Procedure

Step 1. If necessary, install a new heat sink to the M.2 drive.

- a. Before installing a new heat sink to the M.2 drive, peel off the films on the thermal pads.

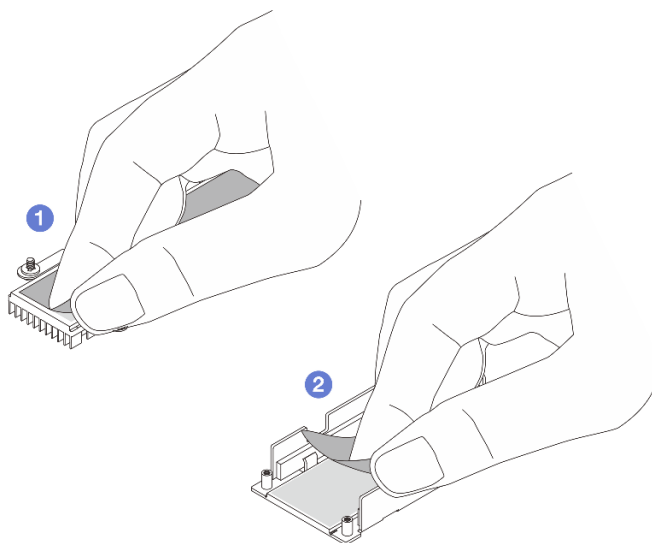


Figure 69. Peeling off the films

- 1 Peel off the film on the heat sink thermal pad.
 - 2 Peel off the film on the tray thermal pad.
- b. Combine the heat sink and the M.2 drive.

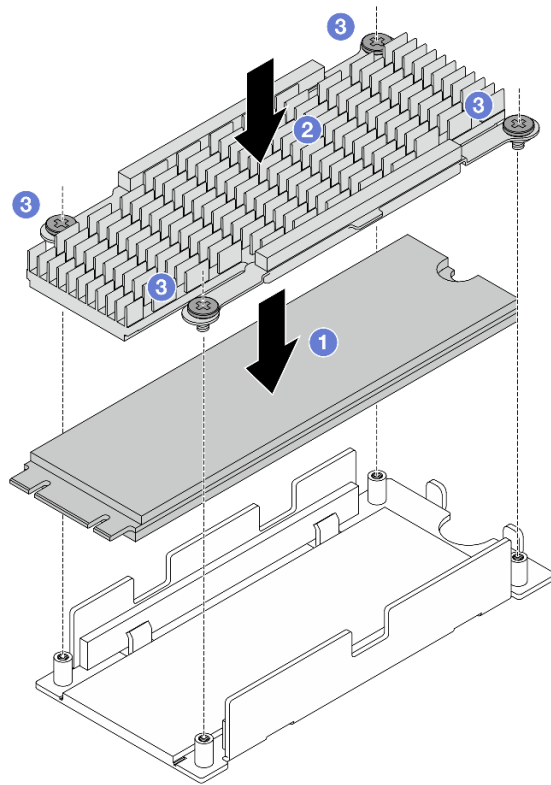


Figure 70. Assembling heat sink and M.2 drive

- 1 Place the M.2 drive on the bottom plate.
- 2 Align the heat sink to the guiding pins on the bottom plate.
- 3 Tighten four screws to secure the drive and heat sink.

Step 2. Install the M.2 interposer to the tray.

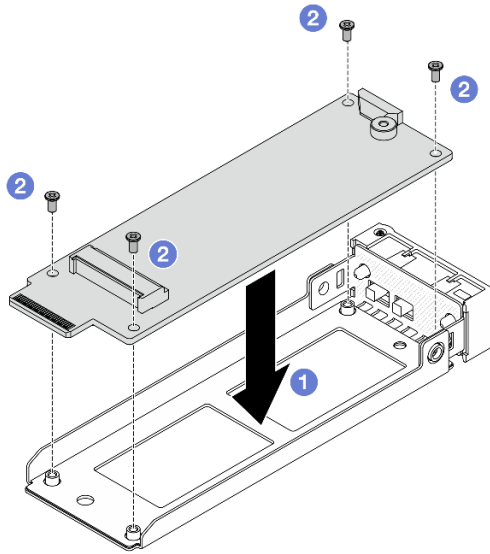


Figure 71. Installing M.2 interposer

- a. ① Align the interposer to the guiding pins on the tray.
- b. ② Tighten four screws to secure the interposer.

Step 3. Install the M.2 drive with heat sink to the interposer

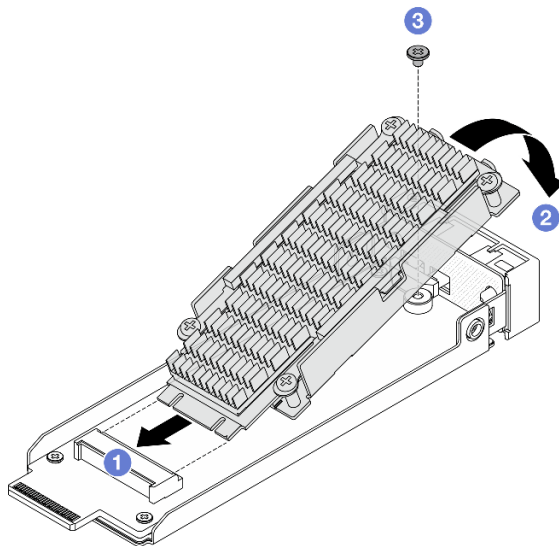


Figure 72. Installing the M.2 drive with heat sink

- a. ① Hold the M.2 drive with heat sink at an angle, and insert the drive to the interposer slot.
- b. ② Press the drive down to the interposer.
- c. ③ Tighten one screw to secure the drive.

After you finish

Complete the parts replacement. See [“Complete the parts replacement” on page 256](#).

Demo video

[Watch the procedure on YouTube](#)

Install a hot-swap M.2 drive assembly

Follow the instructions in this section to install a hot-swap M.2 drive assembly.

About this task

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Touch the static-protective package that contains the drive to any unpainted metal surface on the solution; then, remove the drive from the package and place it on a static-protective surface.
- Make sure you save the data on your drive, especially if it is part of a RAID array, before you remove it from the server.
- To avoid damage to the drive connectors, make sure that the server top cover is in place and fully closed whenever you install or remove a drive.
- To make sure that there is adequate system cooling, do not operate the server for more than two minutes without either a drive or a drive bay filler installed in each bay.
- Before you make changes to drives, drive controllers (including controllers that are integrated on the system board), drive backplanes, or drive cables, back up all important data that is stored on drives.
- Before you remove any component of a RAID array (drive, RAID card, etc.), back up all RAID configuration information.

The following notes describe the type of drives that the server supports and other information that you must consider when you install a drive.

- Locate the documentation that comes with the drive and follow those instructions in addition to the instructions in this chapter.
- The electromagnetic interference (EMI) integrity and cooling of the solution are protected by having all bays and PCI and PCIe slots covered or occupied. When you install a drive, PCI, or PCIe adapter, save the EMC shield and filler panel from the bay or PCI or PCIe adapter slot cover in the event that you later remove the device.
- For a complete list of supported optional devices for the server, see <https://serverproven.lenovo.com>.
- The drive bays are numbered to indicate the installation order (starting from number “0”).
 - For hot-swap M.2 drive assembly to be installed at front of the server, see “Front view” in *User Guide* or *System Configuration Guide* for the drive bay numbering.
 - For hot-swap M.2 drive assembly to be installed at rear of the server, the left bay is M.2 Bay 0, and the right bay is M.2 Bay 1.

Firmware and driver download: You might need to update the firmware or driver after replacing a component.

- Go to <https://datacentersupport.lenovo.com/products/servers/thinksystem/sr850v4/7djt/downloads/driver-list/> to see the latest firmware and driver updates for your server.
- Go to “Update the firmware” in *User Guide* or *System Configuration Guide* for more information on firmware updating tools.

Procedure

- Step 1. If a drive tray is installed in the drive bay, remove the tray.
- 1 Slide the release latch to unlock the handle.
 - 2 Rotate the handle to the open position.
 - 3 Grasp the handle and slide the tray out of the drive bay.

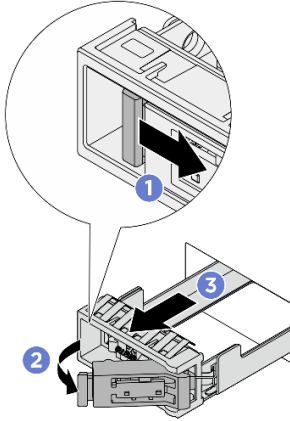


Figure 73. Removing an M.2 drive tray

- Step 2. Install the hot-swap M.2 drive assembly.
- 1 Make sure that the handle is in the open position. Then, align the drive assembly with the guide rails in the bay and gently push the drive assembly into the bay until the drive assembly stops.
 - 2 Rotate the handle to the fully closed position until the handle latch clicks.

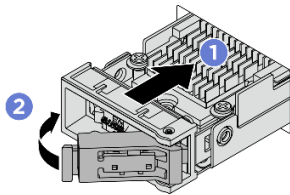


Figure 74. Installing an M.2 drive assembly

- Step 3. If there is another M.2 drive assembly to install, do so now; if any of the drive bays is left empty, fill it with a drive tray to the vacant drive bay for adequate system cooling. See [“Remove a hot-swap M.2 drive assembly” on page 85](#) for the details of installing M.2 drive tray.
- Step 4. Check the drive status LED to verify that the drive is operating correctly.
- If the yellow drive status LED is lit continuously, the drive is malfunctioning and must be replaced.
 - If the green drive activity LED is flashing, the drive is functioning.

After you finish

If the server is configured for RAID operation through a ThinkSystem RAID adapter, you might have to reconfigure your disk arrays after you install drives. See the ThinkSystem RAID adapter documentation for additional information about RAID operation and complete instructions for using ThinkSystem RAID adapter.

Demo video

[Watch the procedure on YouTube](#)

Intrusion switch replacement

Follow instructions in this section to remove and install the intrusion switch.

Remove the intrusion switch

Follow instructions in this section to remove the intrusion switch.

About this task

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 17](#).
- If the server is installed in a rack, remove it from the rack. See [“Remove the server from rails” on page 17](#).

Procedure

Step 1. Make preparation for this task.

- a. Remove the front top cover. See [“Remove the front top cover” on page 246](#).
- b. Remove the rear top cover. See [“Remove the rear top cover” on page 247](#).

Step 2. Remove the intrusion switch.

- a. ① Disconnect the intrusion switch cable from the system board assembly.
- b. ② Pull the intrusion switch out of the intrusion switch bracket.

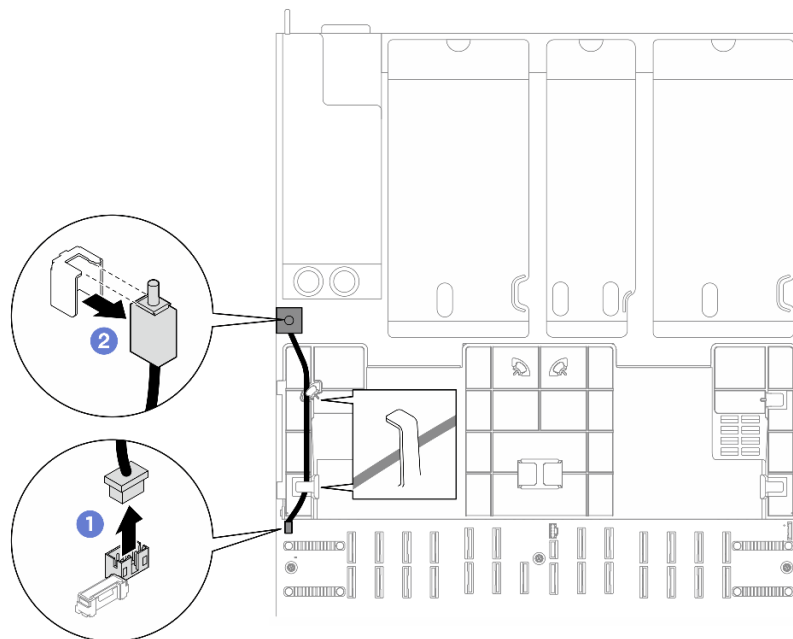


Figure 75. Intrusion switch removal

After you finish

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo video

[Watch the procedure on YouTube](#)

Install the intrusion switch

Follow instructions in this section to install the intrusion switch.

About this task

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Touch the static-protective package that contains the component to any unpainted metal surface on the server; then, remove it from the package and place it on a static-protective surface.

Procedure

- Step 1. ① Push the intrusion switch into the intrusion switch bracket. Make sure the intrusion switch is fully seated in the bracket.
- Step 2. ② Connect the intrusion switch cable to the system board assembly.

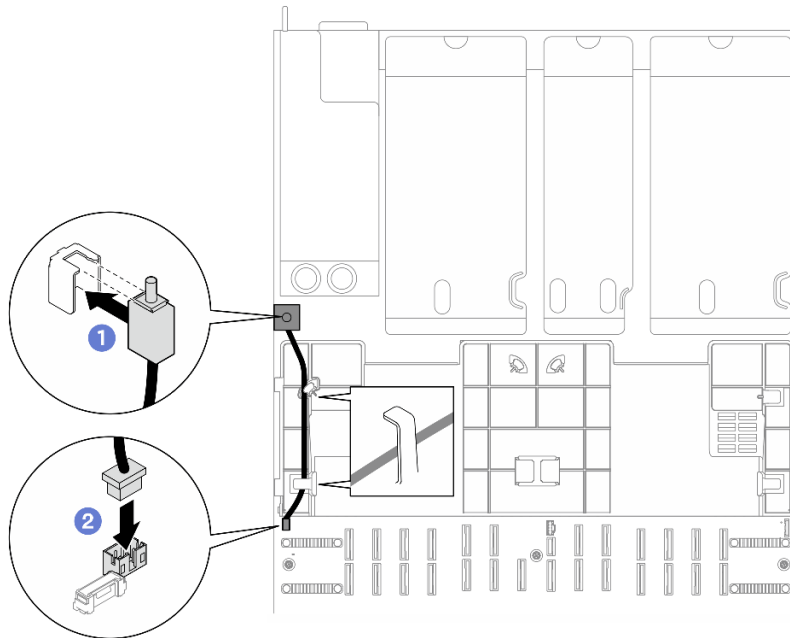


Figure 76. Intrusion switch installation

After you finish

- Reinstall the rear top cover. See [“Install the rear top cover” on page 249](#).
- Reinstall the front top cover. See [“Install the front top cover” on page 251](#).

- Complete the parts replacement. See [“Complete the parts replacement” on page 256](#).

Demo video

[Watch the procedure on YouTube](#)

Lenovo Processor Neptune Core Module replacement (trained technicians only)

Follow the instructions in this section to remove and install the Processor Neptune® Core Module (NeptCore).

Note: If you are replacing a processor with heat sink, see [“Processor and heat sink replacement \(trained technician only\)” on page 197](#).

Important:

- This task must be operated by trained technicians that are certified by Lenovo Service. Do not attempt to remove or install the part without proper training and qualification.
- Contact Lenovo Professional Services team for help when installing the part for the first time.
- Configurations with Processor Neptune® Core Module (NeptCore) do not support rail kits with cable management arm (CMA).
- When the server has a Processor Neptune® Core Module (NeptCore) installed, you must apply for a shipping bracket FRU first if you need to install or remove the system board assembly or processor. However, when replacing the old Processor Neptune® Core Module (NeptCore) with a new one, you do not need to apply for a shipping bracket FRU as the new module package contains it.

Remove the Lenovo Processor Neptune Core Module

Follow the instructions in this section to remove the Processor Neptune® Core Module (NeptCore).

Important:

- This task must be operated by trained technicians that are certified by Lenovo Service. Do not attempt to remove or install the part without proper training and qualification.
- Contact Lenovo Professional Services team for help when installing the part for the first time.
- Make sure to have the water loop shipping bracket available to properly perform this task.

About this task

Safety information for liquid detection sensor module cable

S011



CAUTION:

Sharp edges, corners, or joints nearby.

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 17](#).

- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.
- Each processor socket must always contain a cover or a cold plate. When removing or installing a cold plate assembly, protect empty processor sockets with a cover.
- Do not touch the processor socket or processor contacts. Processor-socket contacts are very fragile and easily damaged. Contaminants on the processor contacts, such as oil from your skin, can cause connection failures.
- Do not allow the thermal grease on the processor or cold plate to come in contact with anything. Contact with any surface can compromise the thermal grease, rendering it ineffective. Thermal grease can damage components, such as the electrical connectors in the processor socket.

Torque screwdriver type list	Screw Type
Torx T30 head screwdriver	Torx T30 screw

Procedure

Step 1. Make preparations for this task.

- Remove the quick connect plugs from the manifolds. See [“Remove the manifold \(in-rack system\)” on page 119](#) or [“Remove the manifold \(in-row system\)” on page 139](#).
- Remove the server from the rack. See [“Remove the server from rails” on page 17](#).
- Remove the front top cover. See [“Remove the front top cover” on page 246](#).
- Remove the rear top cover. See [“Remove the rear top cover” on page 247](#).
- Remove the fans and the fan cage. See [“Remove a fan” on page 69](#) and [“Remove the fan cage” on page 71](#).
- Remove the PCIe risers. See [“Remove a PCIe riser” on page 169](#).
- Label the slot number on each memory module from slot 9-24 and slot 41-56; then, remove them from the system board assembly and set them aside on a static-protective surface for reinstallation. See [“Remove a memory module” on page 159](#).

Step 2. Disconnect the leakage detection sensor module cable from the connector on the system board assembly.

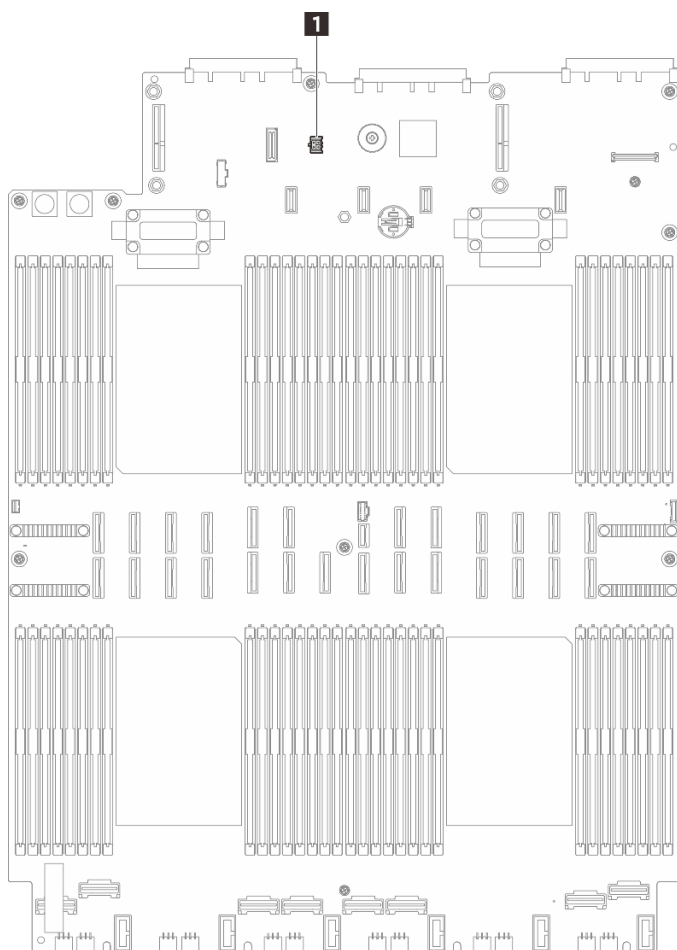


Figure 77. Disconnecting leakage detection sensor module

1 Leakage sensor connector

Step 3. Remove the riser filler.

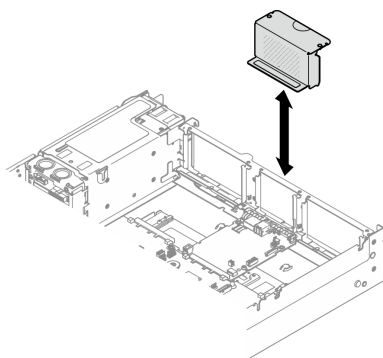


Figure 78. Removing riser filler

Step 4. Remove the cold plate covers.

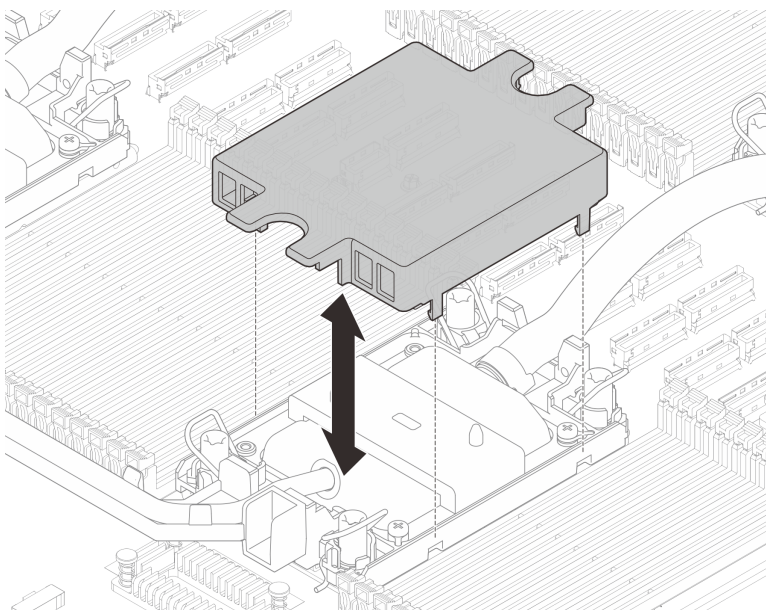


Figure 79. Removing cold plate covers

Step 5. Align and place the cold plate carrier onto the cold plate assembly.

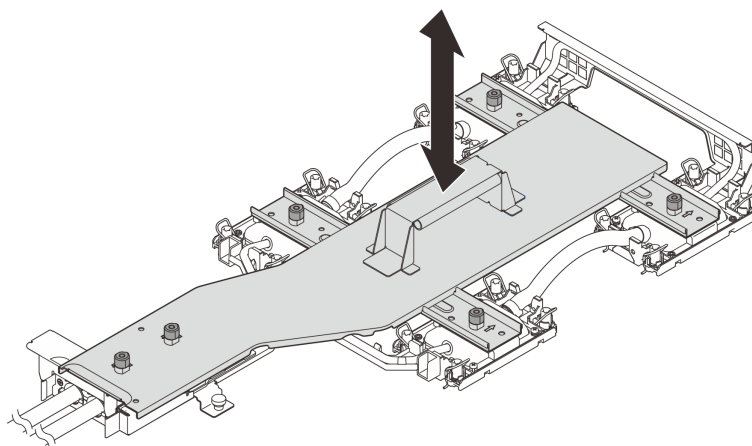


Figure 80. Installing cold plate carrier

Step 6. Rotate all plungers clockwise to the locked position in the installation sequence shown on the carrier label.

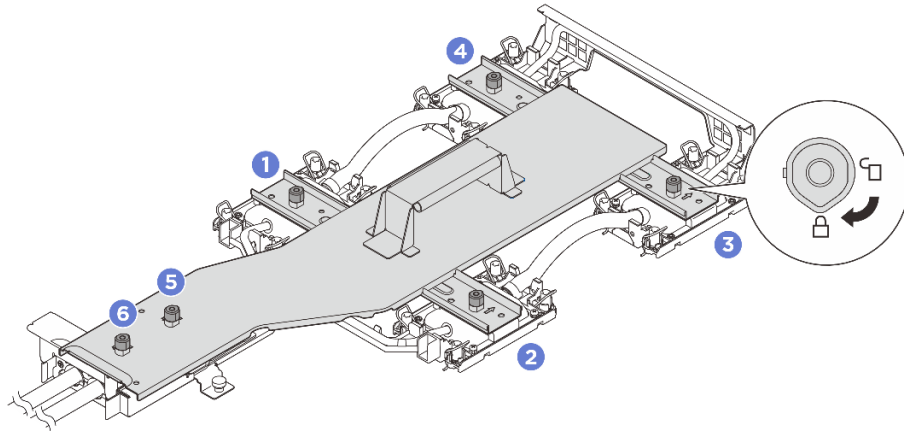


Figure 81. Securing cold plate carrier

Step 7. Loosen all the Torx T30 nuts on the cold plate assembly.

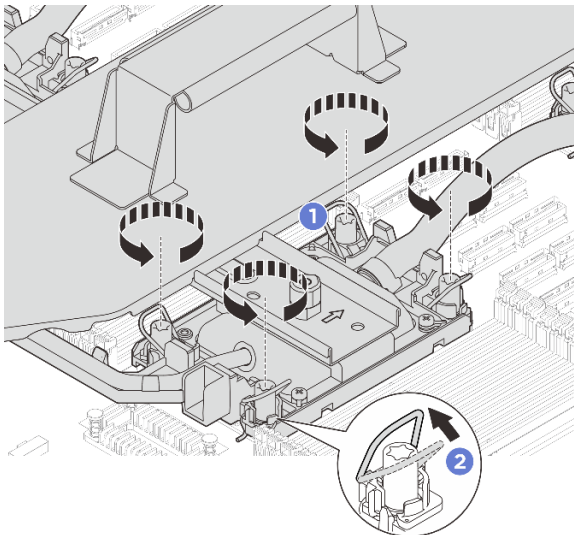


Figure 82. Loosening Torx T30 nuts

- a. ① Fully loosen the Torx T30 nuts on the cold plate assembly.
- b. ② Rotate the anti-tilt wire bails inward.

Step 8. Loosen the thumbscrews. Use a screwdriver if necessary.

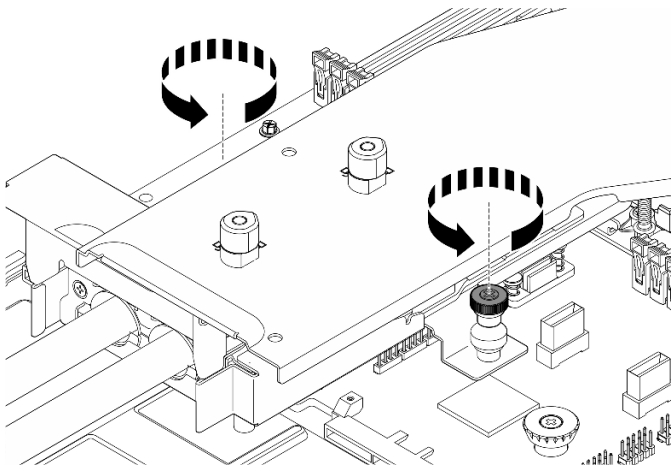


Figure 83. Removing cold plate assembly

Step 9. Remove the cold plate assembly.

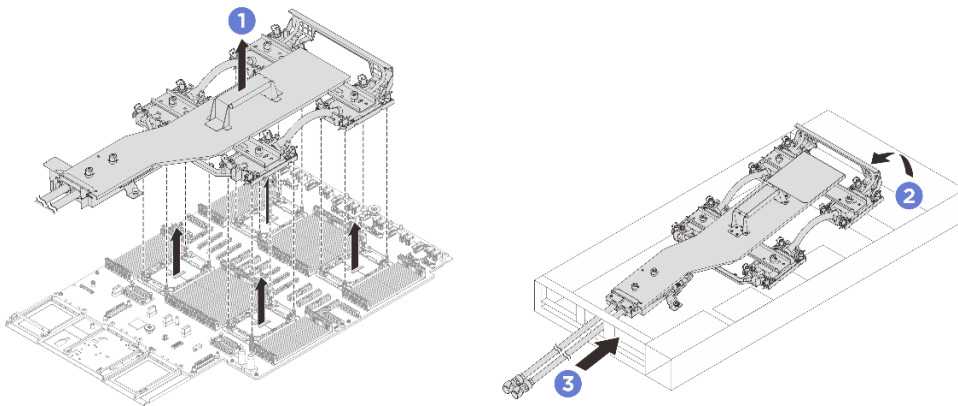


Figure 84. Removing cold plate assembly

- a. ① Hold the handle on the cold plate assembly and lift it from the system board assembly.
- b. ② Pivot the front of the cold plate assembly at an angle.
- c. ③ Gently slide the cold plate assembly towards the front of the chassis; then, carefully lift the hoses of cold plate assembly out of the chassis.

Step 10. If you are replacing the processor or cold plate, separate the processor from the cold plate assembly. See [“Separate the processor from carrier and heat sink” on page 201.](#)

After you finish

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo video

[Watch the procedure on YouTube](#)

Install the Lenovo Processor Neptune Core Module

Follow the instructions in this section to install the Processor Neptune® Core Module (NeptCore).

Important:

- This task must be operated by trained technicians that are certified by Lenovo Service. Do not attempt to remove or install the part without proper training and qualification.
- Contact Lenovo Professional Services team for help when installing the part for the first time.
- Make sure to have the water loop shipping bracket available to properly perform this task.

About this task

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 17](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.
- Each processor socket must always contain a cover or a cold plate. When removing or installing a cold plate assembly, protect empty processor sockets with a cover.
- Do not touch the processor socket or processor contacts. Processor-socket contacts are very fragile and easily damaged. Contaminants on the processor contacts, such as oil from your skin, can cause connection failures.
- Do not allow the thermal grease on the processor or cold plate to come in contact with anything. Contact with any surface can compromise the thermal grease, rendering it ineffective. Thermal grease can damage components, such as the electrical connectors in the processor socket.

CAUTION:

When removing a new Processor Neptune® Core Module (NeptCore) from the shipping box, lift out the cold plate assembly with the shipping tray attached to prevent thermal grease on the cold plate assembly from damage.

Torque screwdriver type list	Screw Type
Torx T30 head screwdriver	Torx T30 screw

Procedure

Step 1. Install the processor in the new carrier.

Notes:

- If you are replacing the processor and reusing the cold plate, use the new carrier that comes with the new processor.
- If you are replacing the cold plate and reusing the processor, and if the new cold plate comes with two processor carriers, make sure to use the same type of carrier as the one you discarded.
 1. ❶ Make sure the handle on the carrier is in the closed position.
 2. ❷ Align the processor on the new carrier so that the triangular marks align; then, insert the marked end of the processor into the carrier.
 3. ❸ Hold the inserted end of the processor in place; then, pivot the unmarked end of the carrier down and away from the processor.

4. ④ Press the processor and secure the unmarked end under the clip on the carrier.
5. ⑤ Carefully pivot the sides of the carrier down and away from the processor.
6. ⑥ Press the processor and secure the sides under the clips on the carrier.

Note: To prevent the processor from falling out of the carrier, keep the processor-contact side up and hold the processor-carrier assembly by the sides of the carrier.

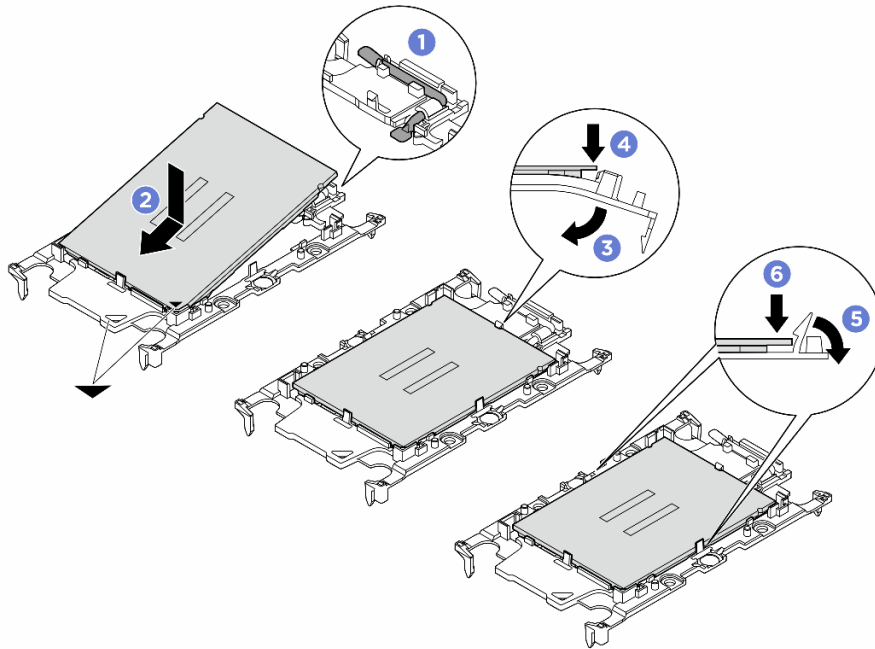


Figure 85. Processor carrier installation

Step 2. Apply thermal grease.

- If you are replacing the cold plate and reusing the processor, a new cold plate comes with thermal grease and you do not need to apply new thermal grease.

Note: To ensure the best performance, check the manufacturing date on the new cold plate and make sure it does not exceed two years. Otherwise, wipe off the existing thermal grease and apply new thermal grease.

- If you are replacing the processor and reusing the cold plate, do the following steps to apply thermal grease:
 1. If there is any old thermal grease on the cold plate, wipe off the thermal grease with an alcohol cleaning pad.
 2. Carefully place the processor and carrier in the shipping tray with the processor-contact side down. Make sure the triangular mark on the carrier is oriented in the shipping tray as shown below.
 3. Apply the thermal grease on the top of the processor with syringe by forming four uniformly spaced dots, while each dot consists of about 0.1 ml of thermal grease.

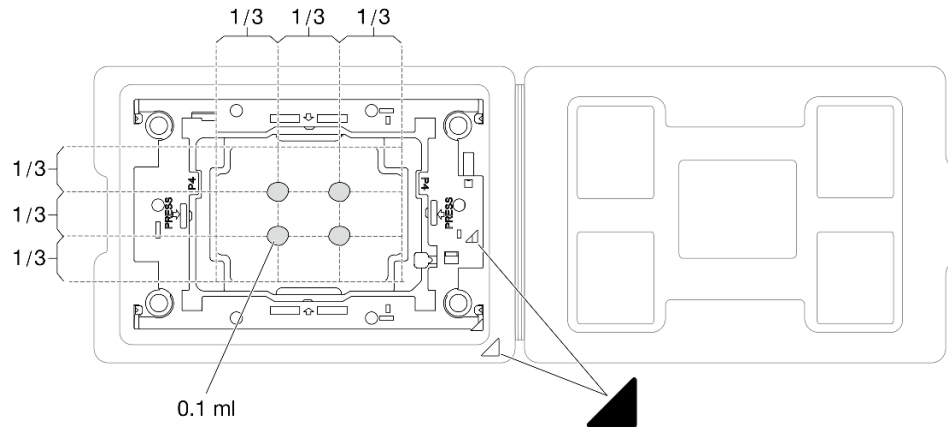


Figure 86. Thermal grease application with processor in shipping tray

Step 3. Assemble the processor and cold plate.

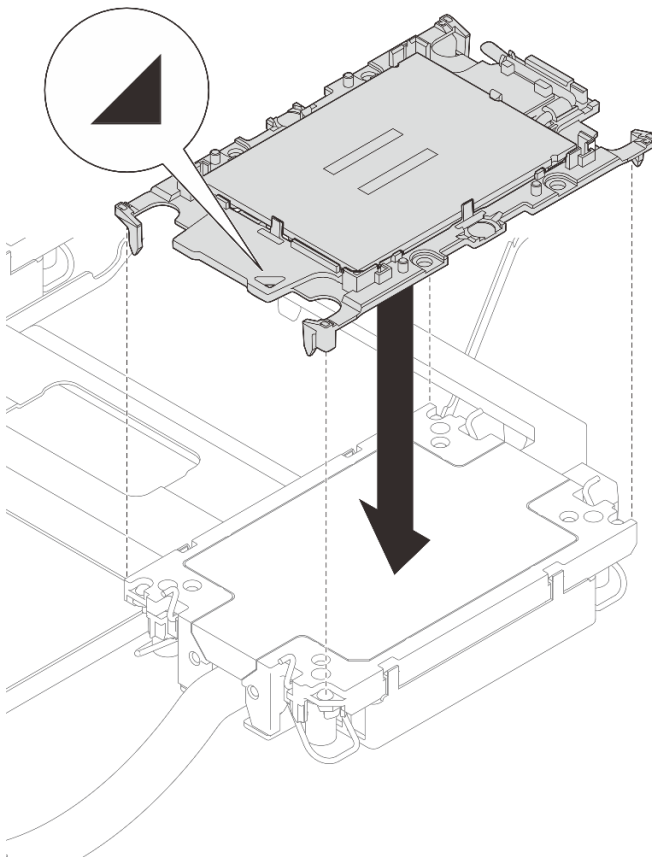


Figure 87. Installing processor to cold plate

- Align the triangular mark on the processor carrier and processor with the triangular mark on the cold plate.
- Install the processor-carrier onto the cold plate.
- Press the carrier into place until the clips at all four corners engage. Visually inspect to make sure that there is no gap between the processor carrier and the cold plate.

Step 4. Install the cold plate assembly.

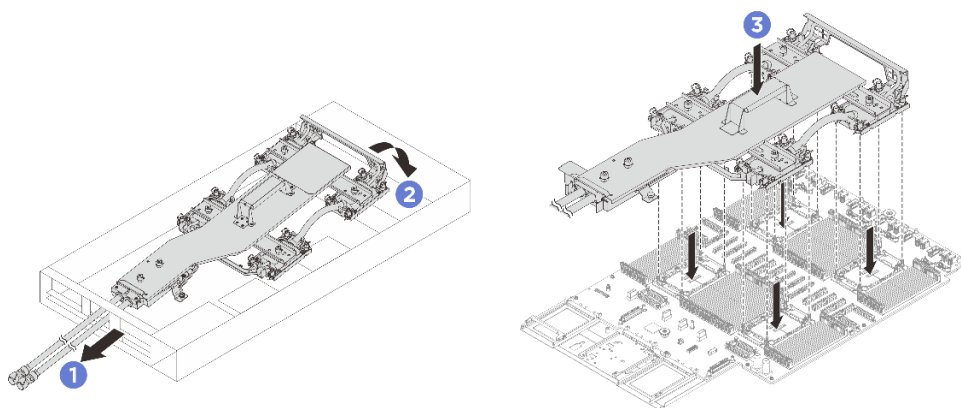


Figure 88. Installing cold plate assembly

Notes:

- Do not touch the contacts on the bottom of the processor.
- Keep the processor socket clean from any object to prevent possible damages.
- a. ① Hold the handle on the cold plate assembly and gently insert the hoses into the opening on the rear of the chassis.
- b. ② Pivot the front of the cold plate assembly at an angle and align the four Torx T30 nuts on each cold plate with the corresponding threaded posts of the processor socket.
- c. ③ Insert the cold plate assembly into the processor socket.

Step 5. Tighten the thumbscrews to secure the cold plate assembly. Use a screwdriver if necessary.

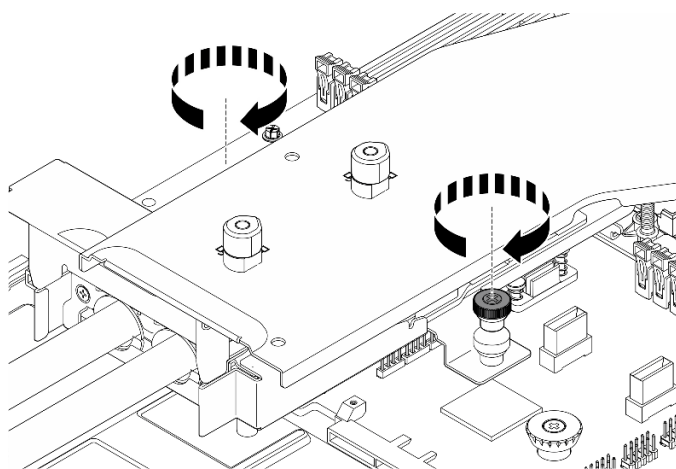


Figure 89. Installing cold plate assembly

Step 6. Tighten all the Torx T30 nuts on the cold plate assembly.

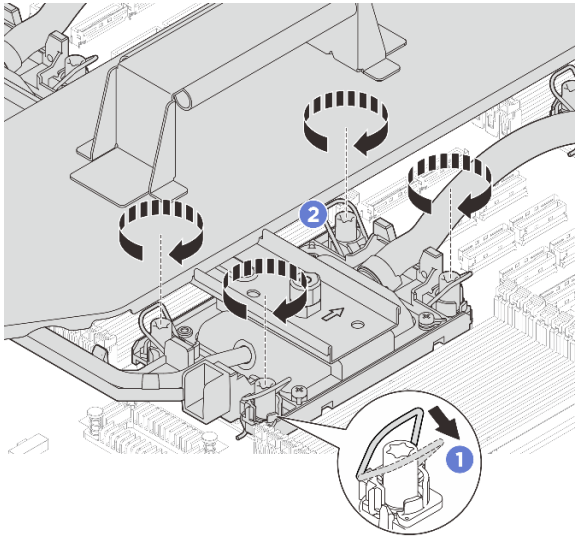


Figure 90. Tightening Torx T30 nuts

- a. ① Rotate the anti-tilt wire bails outward until they engage with the hooks in the socket.
- b. ② Fully tighten the Torx T30 nuts **in the installation sequence shown** on the cold plate assembly label. Tighten the screws until they stop; then, visually inspect to make sure that there is no gap between the screw shoulder beneath the cold plate assembly and the processor socket. (For reference, the torque required to fully tighten the nuts is 10 +/- 2.0 lbf-in, 1.1 +/- 0.2 N-m.)

Step 7. Rotate all plungers counterclockwise to the unlocked position in the removal sequence shown on the carrier label.

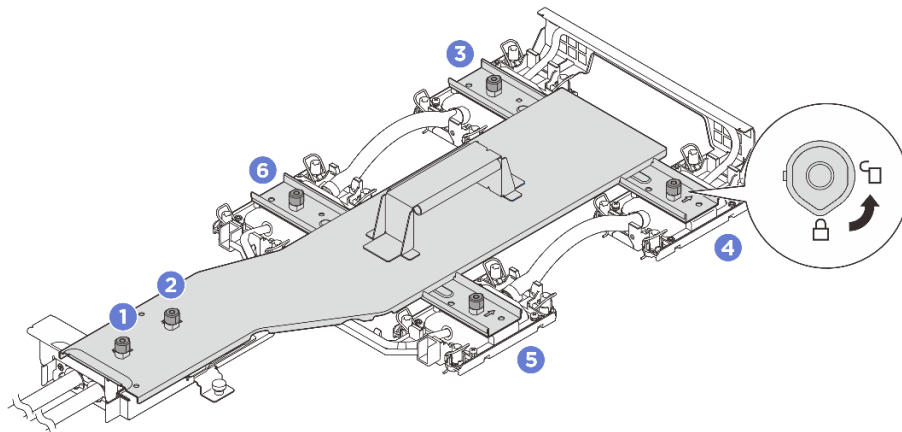


Figure 91. Loosening cold plate carrier

Step 8. Remove the cold plate carrier from the cold plate assembly.

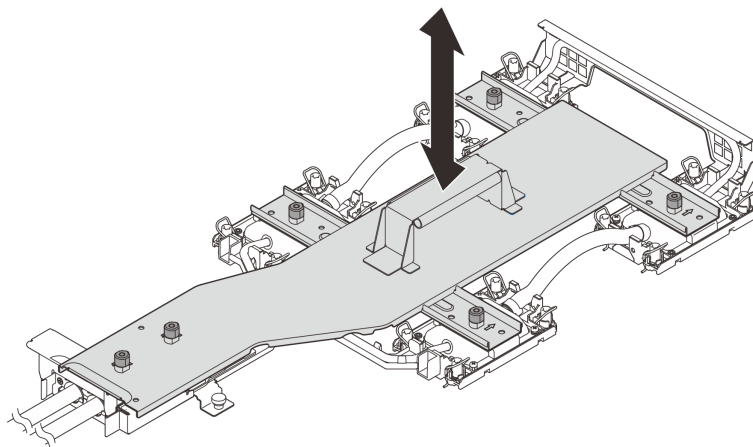


Figure 92. Removing cold plate carrier

Step 9. Install the cold plate covers. Press the covers down as illustrated below.

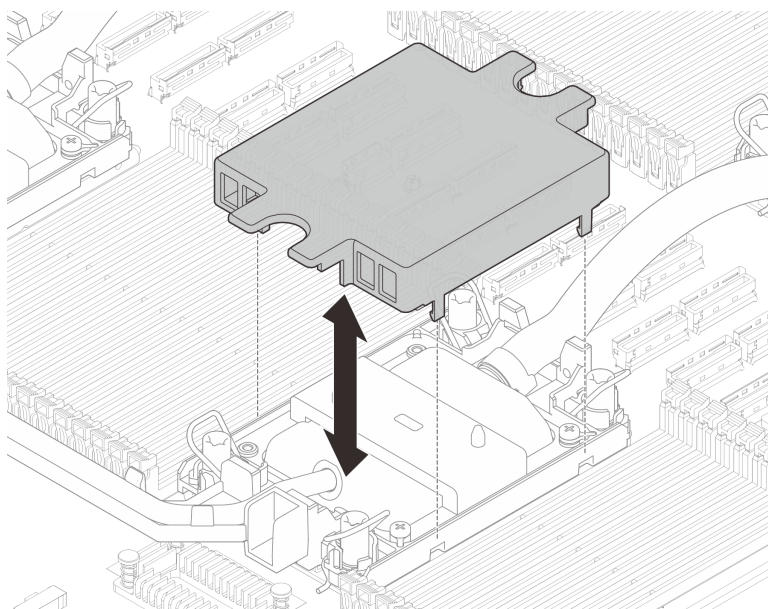


Figure 93. Installing cold plate covers

Step 10. Install the riser filler.

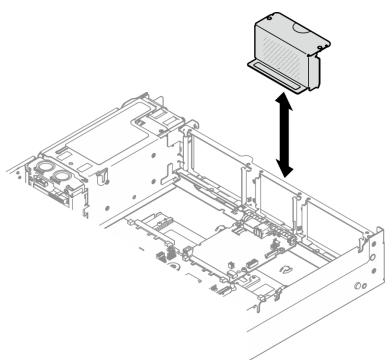


Figure 94. Installing riser filler

Step 11. Connect the leakage detection sensor module cable to the connector on the system board assembly.

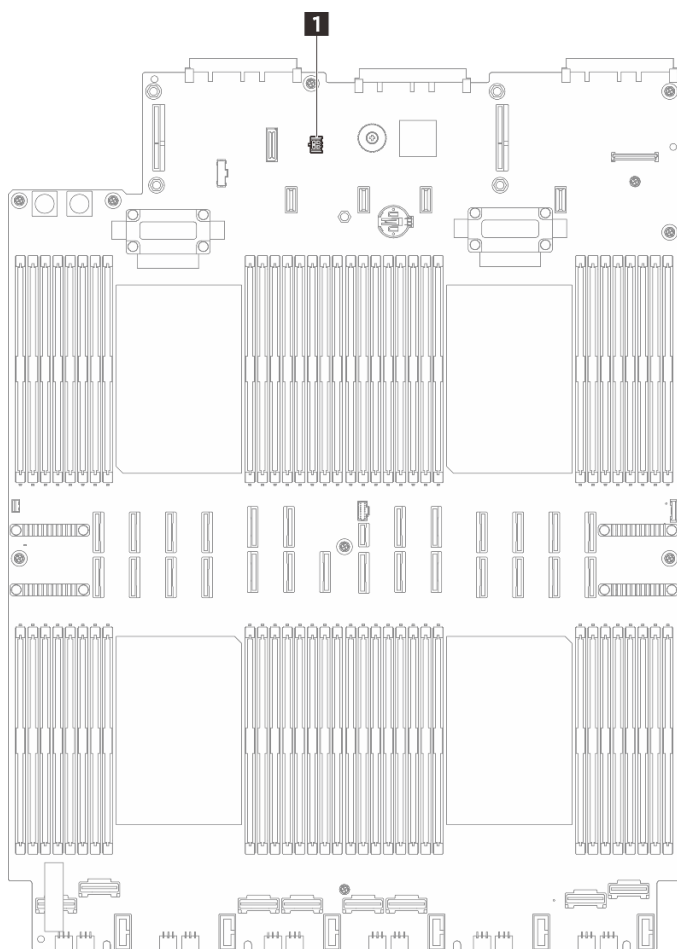


Figure 95. Connecting leakage detection sensor module

1 Leakage sensor connector

After you finish

1. Reinstall the memory modules. See [“Install a memory module”](#) on page 161.

2. Reinstall the PCIe risers. See [“Install a PCIe riser” on page 176](#).
3. Reinstall the fans and the fan cage assembly. See [“Install a fan” on page 74](#) and [“Install the fan cage” on page 72](#).
4. Reinstall the rear top cover. See [“Install the rear top cover” on page 249](#).
5. Reinstall the front top cover. See [“Install the front top cover” on page 251](#).
6. Install the server into the rack. See [“Install the server to rails” on page 21](#).
7. Install the quick connect plugs to the manifolds. See [“Install the manifold \(in-rack system\)” on page 127](#) or [“Install the manifold \(in-row system\)” on page 148](#).
8. Complete the parts replacement. See [“Complete the parts replacement” on page 256](#).

Demo video

[Watch the procedure on YouTube](#)

Internal M.2 boot adapter and M.2 drive replacement

Follow instructions in this section to remove and install the internal M.2 boot adapter and an M.2 drive.

Remove an M.2 drive

Follow instructions in this section to remove an M.2 drive.

About this task

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 17](#).
- If the server is installed in a rack, remove it from the rack. See [“Remove the server from rails” on page 17](#).
- If one or more NVMe solid-state drives are to be removed, it is recommended to disable them beforehand via the operating system.
- Before you make changes to drives, drive controllers (including controllers that are integrated on the system board assembly), drive backplanes, or drive cables, back up all important data that is stored on drives.
- Before you remove any component of a RAID array (drive, RAID card, etc.), back up all RAID configuration information.

Procedure

Step 1. Remove the front top cover. See [“Remove the front top cover” on page 246](#).

Step 2. Remove the M.2 drive.

- a. ❶ Press the retainer from the both sides.
- b. ❷ Slide the retainer away from the M.2 drive
- c. ❸ Rotate the rear end of the M.2 drive to an angle.
- d. ❹ Remove the M.2 drive from the M.2 boot adapter.

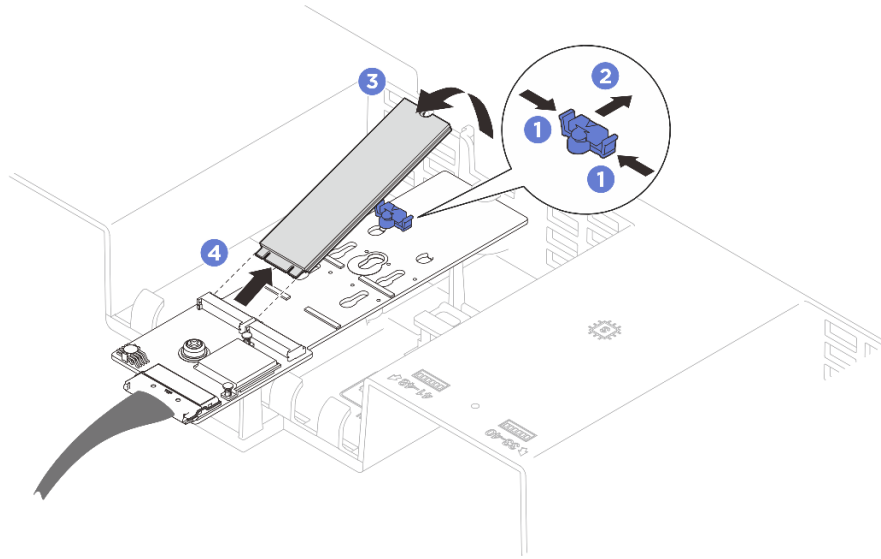


Figure 96. M.2 drive removal

After you finish

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo video

[Watch the procedure on YouTube](#)

Remove the M.2 boot adapter

Follow instructions in this section to remove the M.2 boot adapter.

About this task

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 17](#).
- If the server is installed in a rack, remove it from the rack. See [“Remove the server from rails” on page 17](#).
- Before you remove or make changes to drives, drive controllers (including controllers that are integrated on the system board assembly), drive backplanes or drive cables, back up all important data that is stored on drives.

Procedure

Step 1. Make preparation for this task.

- a. Remove the front top cover. See [“Remove the front top cover” on page 246](#).

b. Remove all of the M.2 drives. See [“Remove an M.2 drive” on page 110](#).

Step 2. Disconnect the M.2 boot adapter cables from the system board assembly.

Step 3. Disconnect the M.2 cable from the M.2 boot adapter.

1. ① Unhook the wire bail on the cable from the connector.
2. ② Disconnect the cable from the M.2 boot adapter.

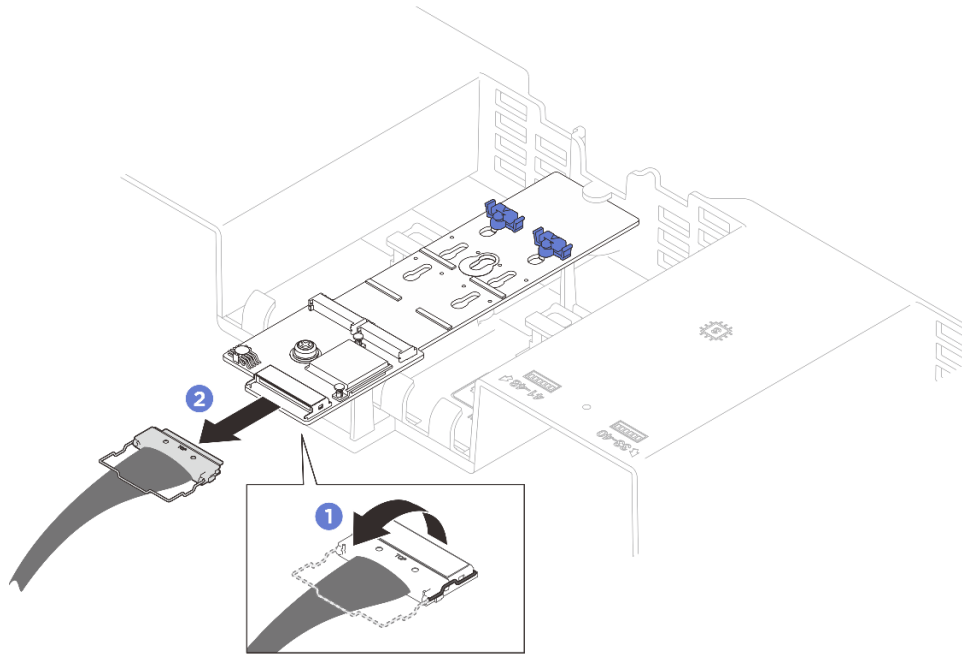


Figure 97. M.2 boot adapter cable disconnection

Step 4. Remove the M.2 boot adapter.

- a. ① Remove the screw that secures the middle of the M.2 boot adapter to the front air baffle.
- b. ② Remove the screw that secures the end of the M.2 boot adapter to the front air baffle
- c. ③ Slide the M.2 boot adapter backward and lift it out of the front air baffle.

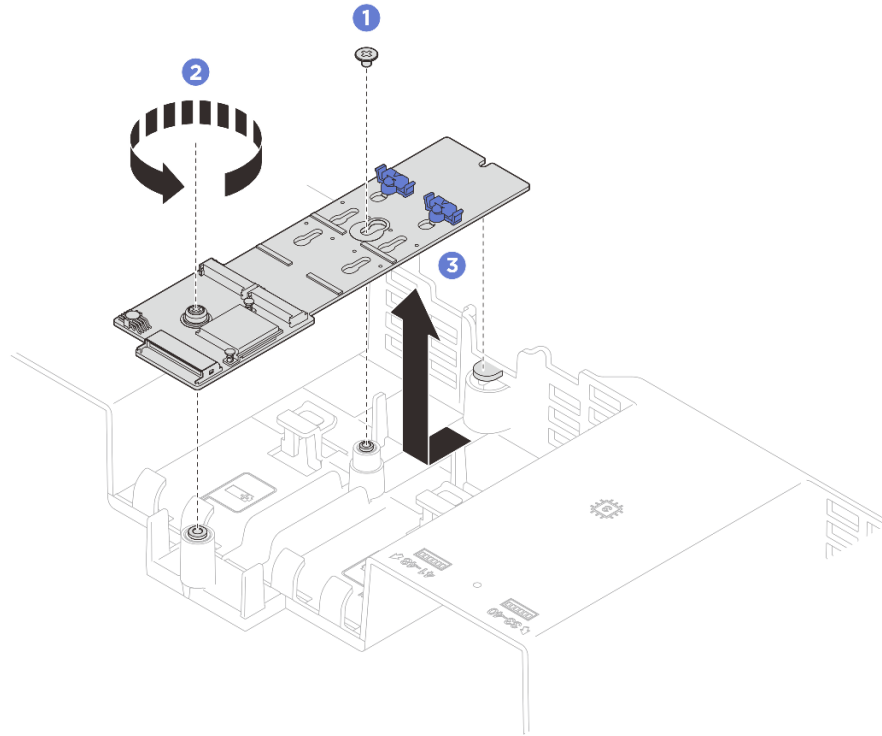


Figure 98. M.2 boot adapter removal

After you finish

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo video

[Watch the procedure on YouTube](#)

Install the M.2 boot adapter

Follow instructions in this section to install the M.2 boot adapter.

About this task

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Touch the static-protective package that contains the component to any unpainted metal surface on the server; then, remove it from the package and place it on a static-protective surface.

Procedure

Step 1. Install the M.2 boot adapter.

- a. ❶ Lower the M.2 boot adapter into the front air baffle; then, slide the M.2 boot adapter forward until it is seated in place.
- b. ❷ Install the screw that secures the end of the M.2 boot adapter to the front air baffle
- c. ❸ Install the screw that secures the middle of the M.2 boot adapter to the front air baffle.

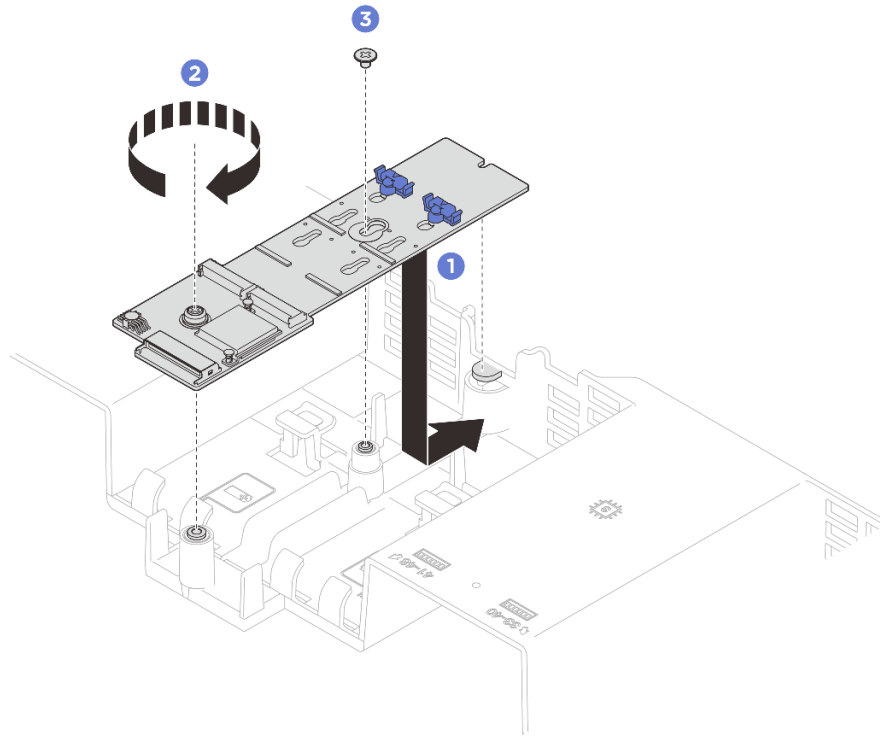


Figure 99. M.2 boot adapter installation

Step 2. Connect the M.2 cable to the M.2 boot adapter.

- ❶ Connect the cable to the M.2 boot adapter.
- ❷ Hook the wire bail on the cable onto the connector.

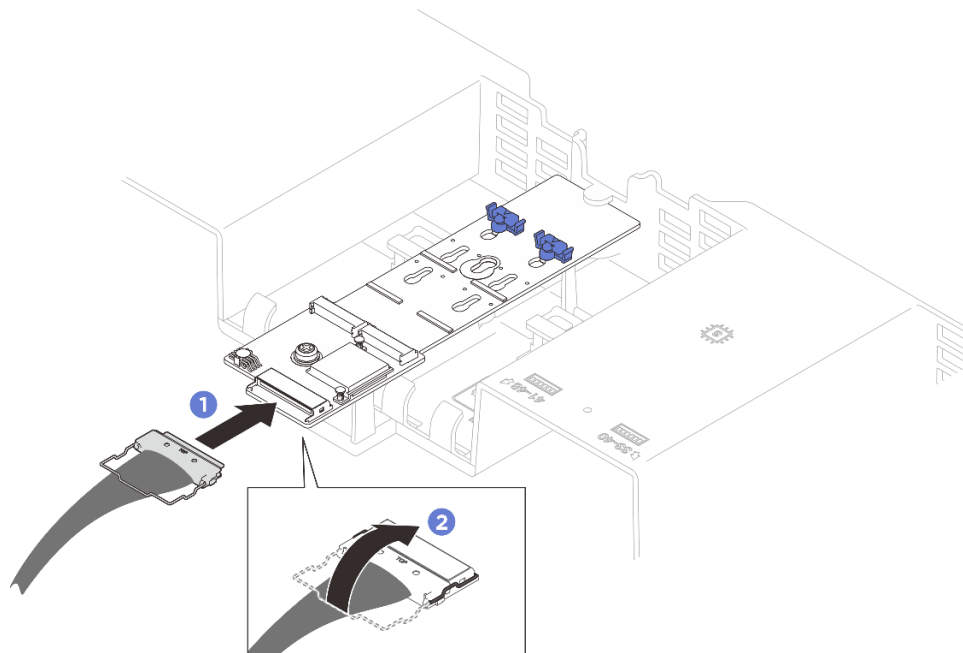


Figure 100. M.2 boot adapter cable connection

Step 3. Connect the M.2 cables to the M.2 power connector and the signal connector on the system board assembly. See [Internal Cable Routing Guide](#) for more details.

After you finish

- Reinstall the M.2 drives. See [“Install an M.2 drive” on page 116](#).
- Reinstall the front top cover. See [“Install the front top cover” on page 251](#).
- Complete the parts replacement. See [“Complete the parts replacement” on page 256](#).

Demo video

[Watch the procedure on YouTube](#)

Adjust a retainer on the M.2 boot adapter

Use this information to adjust a retainer on the M.2 boot adapter.

About this task

The M.2 boot adapter retainer can be adjusted to accommodate three physical M.2 drive sizes.

Procedure

- Step 1. ① Press both sides of the retainer.
- Step 2. ② Move the retainer toward the connector until it is in the large opening of the keyhole.
- Step 3. ③ Take the retainer out of the keyhole; then, insert the retainer into the correct keyhole.
- Step 4. ④ Press both sides of the retainer.
- Step 5. ⑤ Slide the retainer back until the retainer locking nubs are in the holes.

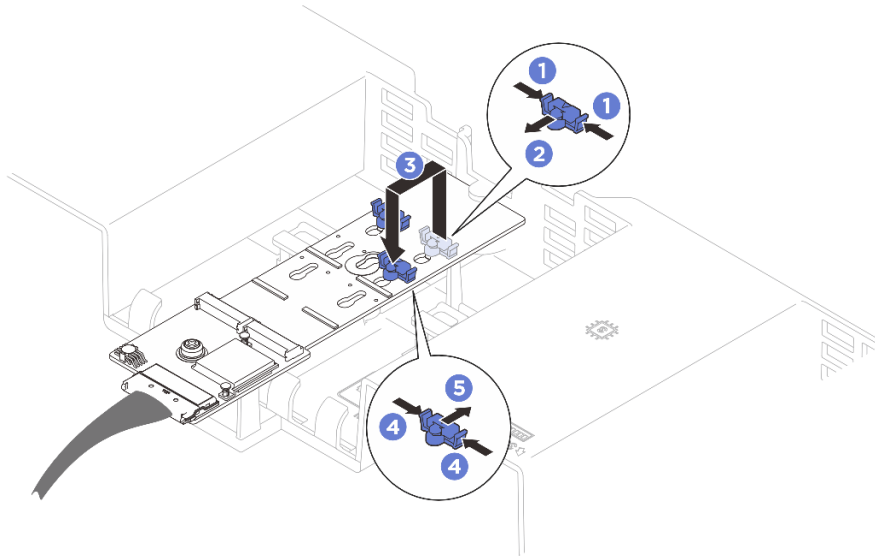


Figure 101. M.2 boot adapter retainer adjustment

Demo video

[Watch the procedure on YouTube](#)

Install an M.2 drive

Follow instructions in this section to install an M.2 drive.

About this task

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Touch the static-protective package that contains the component to any unpainted metal surface on the server; then, remove it from the package and place it on a static-protective surface.

Procedure

- Step 1. If necessary, adjust the retainer on the M.2 boot adapter to accommodate the particular size of the M.2 drive you wish to install. See [“Adjust a retainer on the M.2 boot adapter” on page 115](#).
- Step 2. Locate the connector on the M.2 boot adapter.

Notes:

- The M.2 boot adapter might look different from the illustration.
- Install the M.2 drive in slot 0 first.

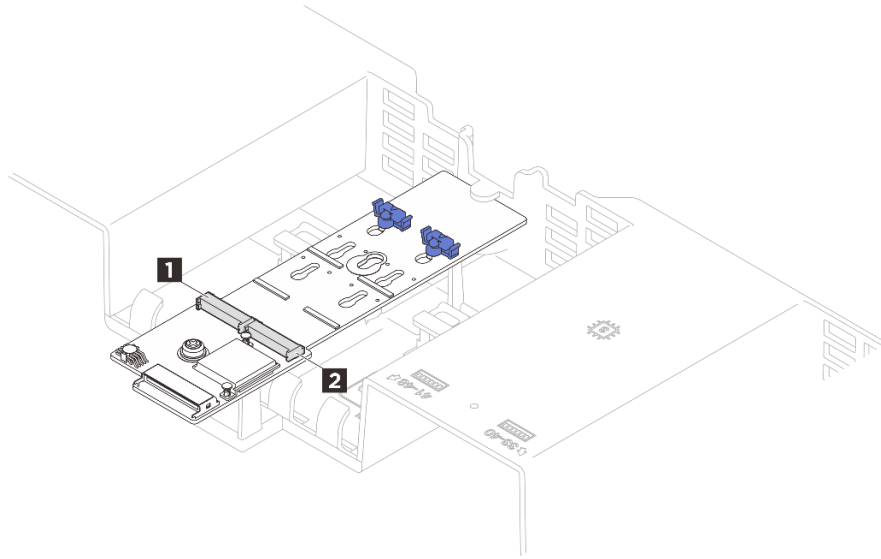


Figure 102. M.2 drive slots

1 Slot 1	2 Slot 0
-----------------	-----------------

Step 3. Install the M.2 drive.

- a. **1** Hold the M.2 drive at an angle, and insert it into the M.2 slot.
- b. **2** Lower the M.2 drive.
- c. **2** Slide the retainer toward the M.2 drive to secure it in place.

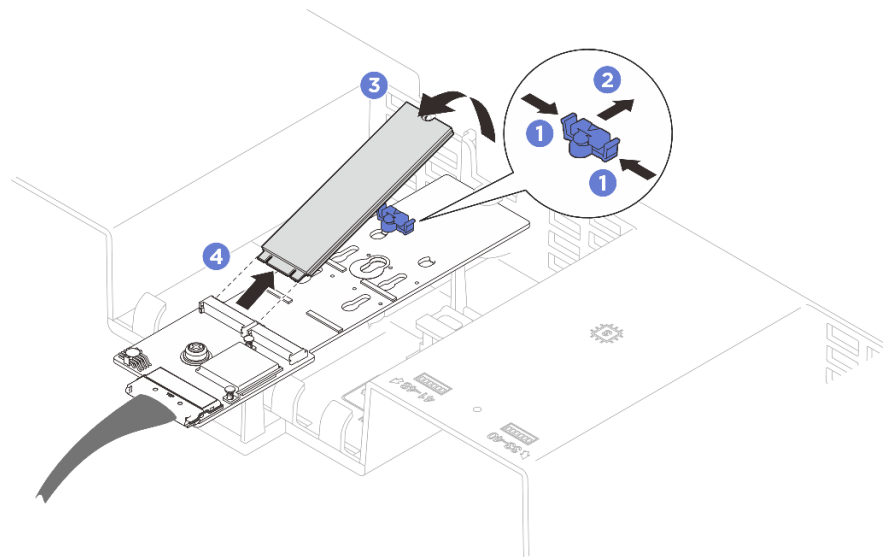


Figure 103. M.2 drive installation

After you finish

- Reinstall the front top cover. See [“Install the front top cover” on page 251](#).
- Complete the parts replacement. See [“Complete the parts replacement” on page 256](#).

Demo video

[Watch the procedure on YouTube](#)

Manifold replacement (trained technicians only)

Follow the instructions in this section to remove and install the manifolds.

Important: This task must be operated by trained technicians that are certified by Lenovo Service. Do not attempt to remove or install the part without proper training and qualification.

Contact Lenovo Professional Services team for help when installing the part for the first time.

The liquid runs through the cooling system is de-ionized water. For more information about the liquid, see [“Water requirements” on page](#) .

The server can be installed in the ThinkSystem Heavy Duty Full Depth Rack Cabinets. For ThinkSystem Heavy Duty Full Depth Rack Cabinets User Guide, see [ThinkSystem Heavy Duty Full Depth Rack Cabinets User Guide](#).

For more operation and maintenance guidelines on Coolant Distribution Unit (CDU), see [Lenovo Neptune DWC RM100 in-rack Coolant Distribution Unit \(CDU\) Operation & Maintenance Guide](#).

The illustrations below present the rear views of a rack cabinet; three sets of manifolds and three sets of connection hoses. There are two labels attached to the front of the manifolds, and one label on one end of each hose.

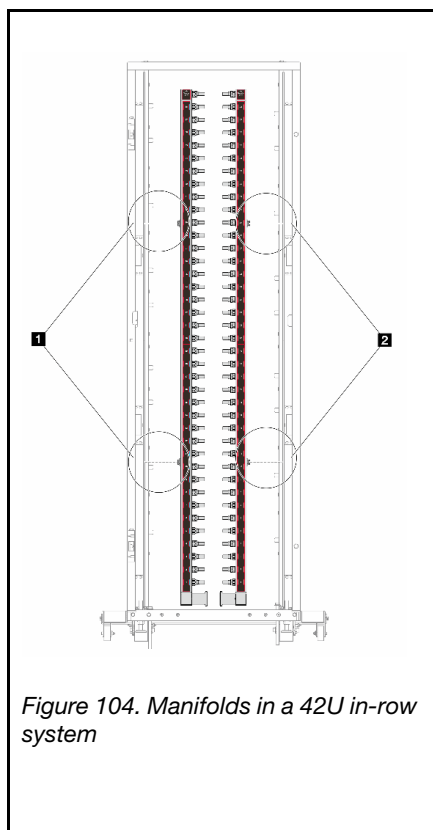


Figure 104. Manifolds in a 42U in-row system

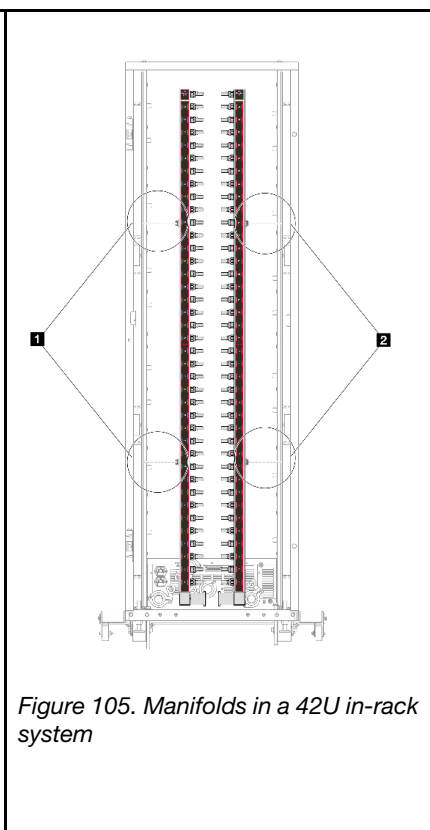


Figure 105. Manifolds in a 42U in-rack system

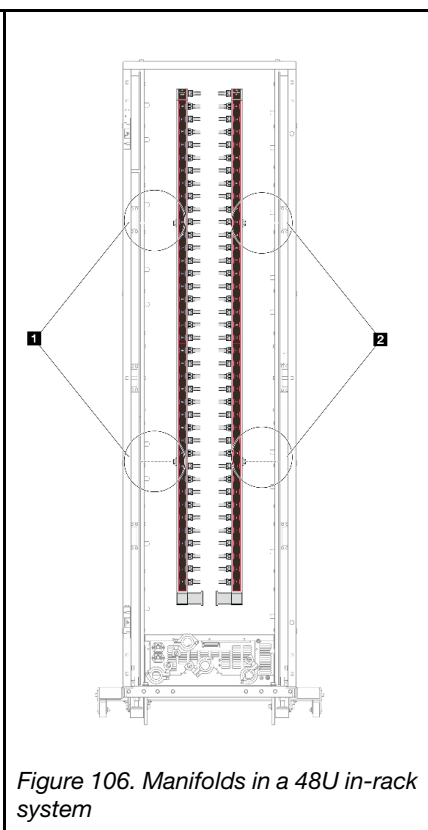


Figure 106. Manifolds in a 48U in-rack system

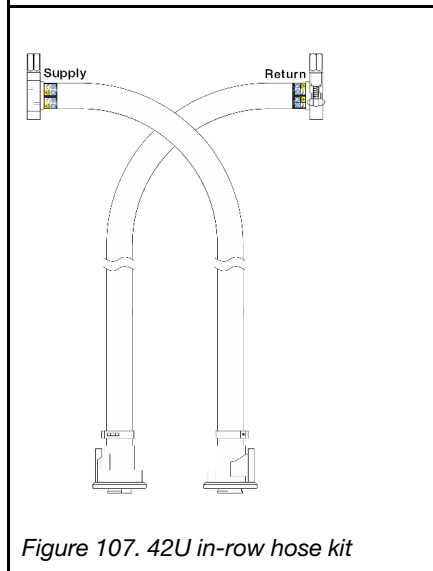


Figure 107. 42U in-row hose kit

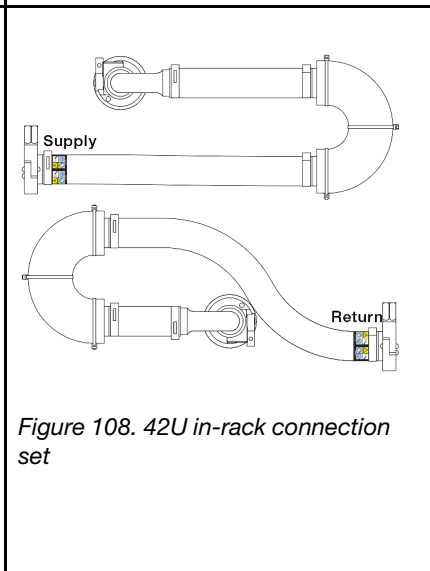


Figure 108. 42U in-rack connection set

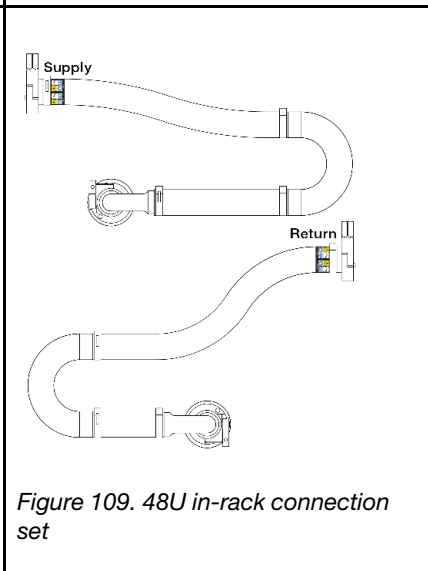


Figure 109. 48U in-rack connection set

- 1 Two left spools on supply manifold
- 2 Two right spools on return manifold

- [“Remove the manifold \(in-rack system\)” on page 119](#)
- [“Install the manifold \(in-rack system\)” on page 127](#)
- [“Remove the manifold \(in-row system\)” on page 139](#)
- [“Install the manifold \(in-row system\)” on page 148](#)

Remove the manifold (in-rack system)

Follow the instructions to remove the manifold in an in-rack direct water cooling system.

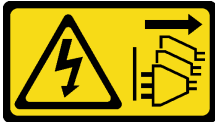
About this task

Important: This task must be operated by trained technicians that are certified by Lenovo Service. Do not attempt to remove or install the part without proper training and qualification.

CAUTION:

The liquid might cause irritation to the skin and eyes. Avoid direct contact with the liquid.

S002



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

S011



CAUTION:

Sharp edges, corners, or joints nearby.

S038



CAUTION:

Eye protection should be worn for this procedure.

S040



CAUTION:

Protective gloves should be worn for this procedure.

S042





Risk of electric shock due to water or a water solution which is present in this product. Avoid working on or near energized equipment with wet hands or when spilled water is present.

Attention:

- Read “[Installation Guidelines](#)” on page 1 and “[Safety inspection checklist](#)” on page 2 to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See “[Power off the server](#)” on page 17.
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.
- Ensure proper handling procedures are followed when working with any chemically treated liquid used in the rack cooling system. Ensure that material safety data sheets (MSDS) and safety information are provided by the liquid chemical treatment supplier and that proper personal protective equipment (PPE) is available as recommended by the liquid chemical treatment supplier. Protective gloves and eyewear may be recommended as a precaution.
- This task requires two or more people.

Procedure

Note: Your server may differ from that shown in the illustrations, but the procedure is the same.

Step 1. Power off the in-rack CDU and disconnect all power cords.

Step 2. Close both ball valves.

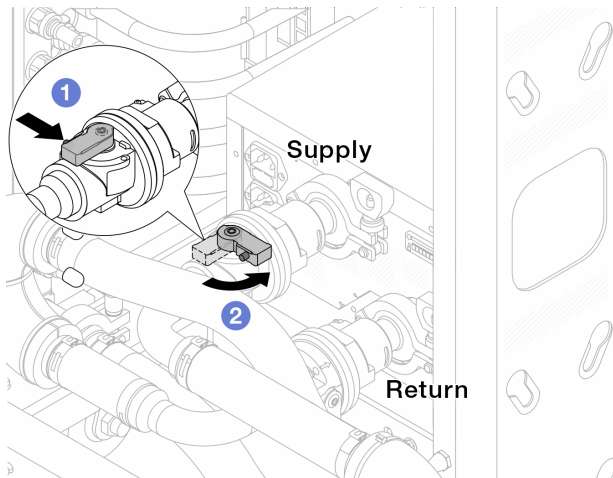


Figure 110. Closing ball valves

- 1 Press the button on the ball valve switch.
 - 2 Rotate the switch to close the valves as illustrated above.
- Step 3. Remove the quick connect plugs to separate the hoses of Processor Neptune® Core Module (NeptCore) from the manifold.

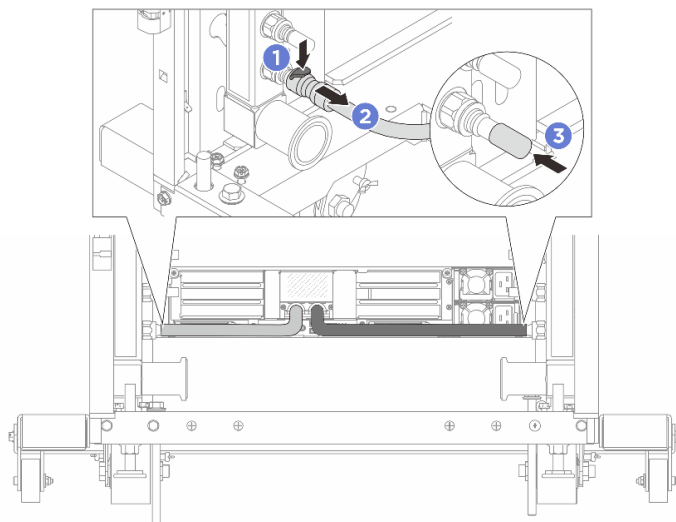


Figure 111. Quick connect plug removal

- a. ① Press the latch down to unlock the hose.
- b. ② Pull the hose off.
- c. ③ Re-install the rubber quick connect plug covers to the ports on the manifold.

Step 4. Repeat [Step 3 on page 121](#) to the other manifold.

Step 5. Disengage the connection set from ball valves.

Note: Disengage the return side first, then disengage the supply side.

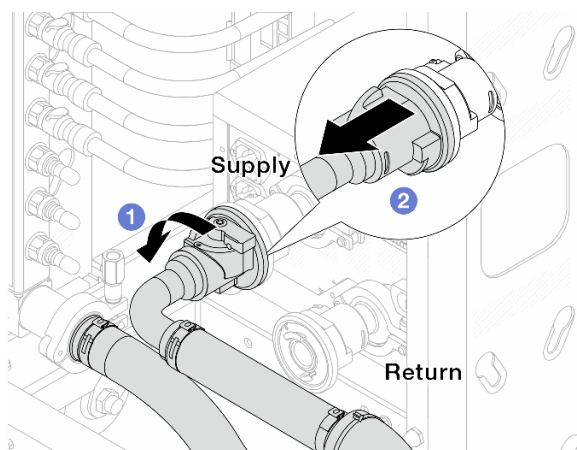


Figure 112. Removing the connection set

- a. ① Rotate the ball valve to the left.
- b. ② Pull the connection set off from ball valve.

Step 6. Remove the return manifold with the connection set attached.

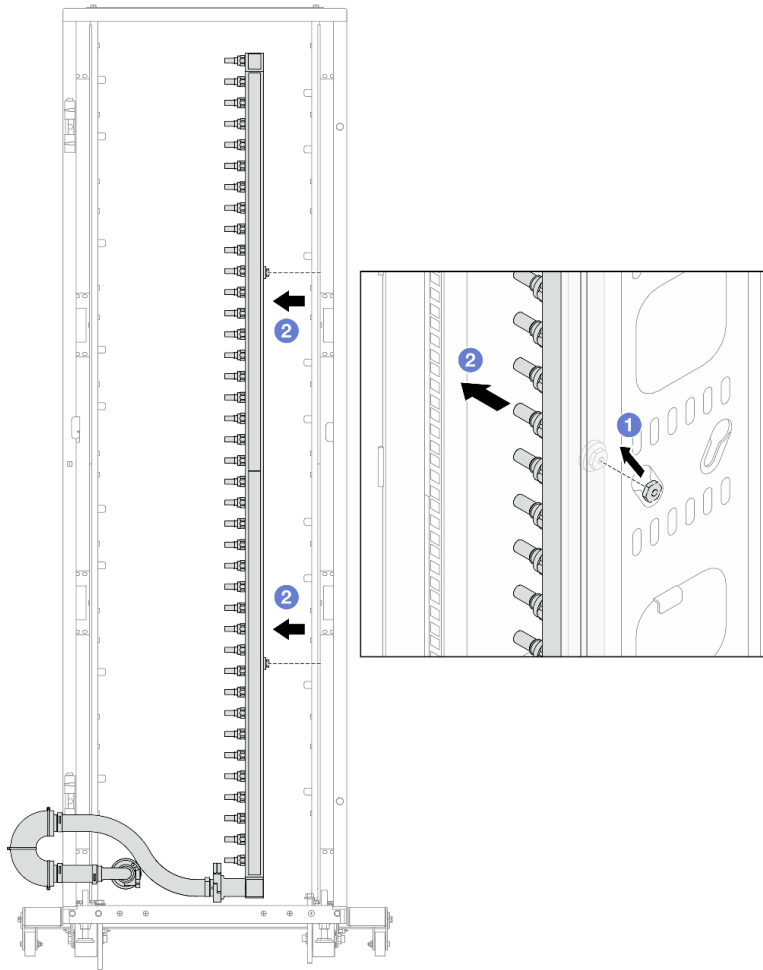


Figure 113. Removing the manifold

- a. ① Hold the manifold with both hands, and lift it upward to relocate the spools from the small openings to large ones on the rack cabinet.
- b. ② Remove the manifold with the connection set attached.

Step 7. Repeat [Step 6 on page 122](#) to the supply manifold.

Notes:

- There is remaining liquid inside the manifold and the connection set. Remove both together and leave the further draining to the next step.
- For more information about the rack cabinet, see [ThinkSystem Heavy Duty Full Depth Rack Cabinets User Guide](#).

Step 8. Install the bleeder kit to the manifold supply side.

Note: This step drains the liquid with the help of a pressure difference inside and outside the supply manifold.

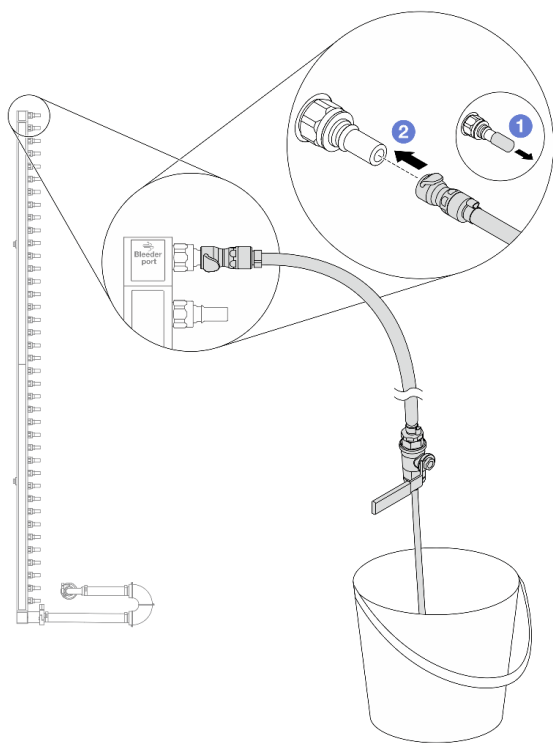


Figure 114. Installing the bleeder kit to the supply side

- a. ① Remove the rubber quick connect plug covers from the ports on the manifold.
- b. ② Plug the bleeder kit to the manifold.

Step 9. Slowly open the bleeder valve to allow a steady stream of coolant to drain. Close the bleeder valve once coolant stops flowing.

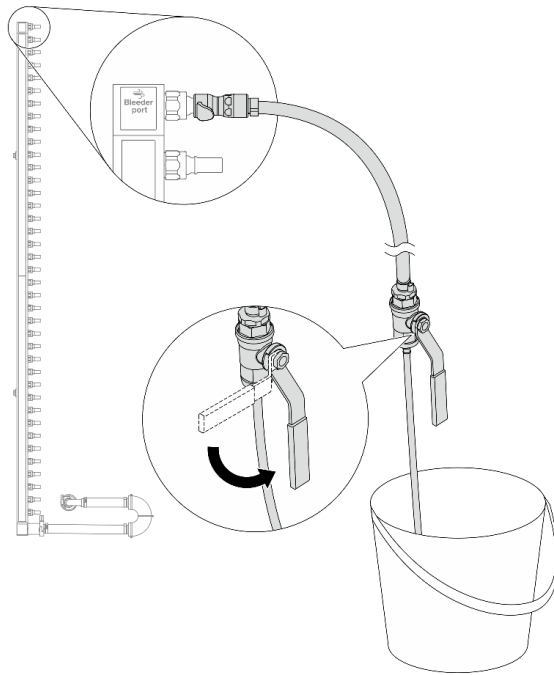


Figure 115. Opening the bleeder valve

Step 10. Install the bleeder kit to the manifold return side.

Note: This step drains the liquid with the help of a pressure difference inside and outside the return manifold.

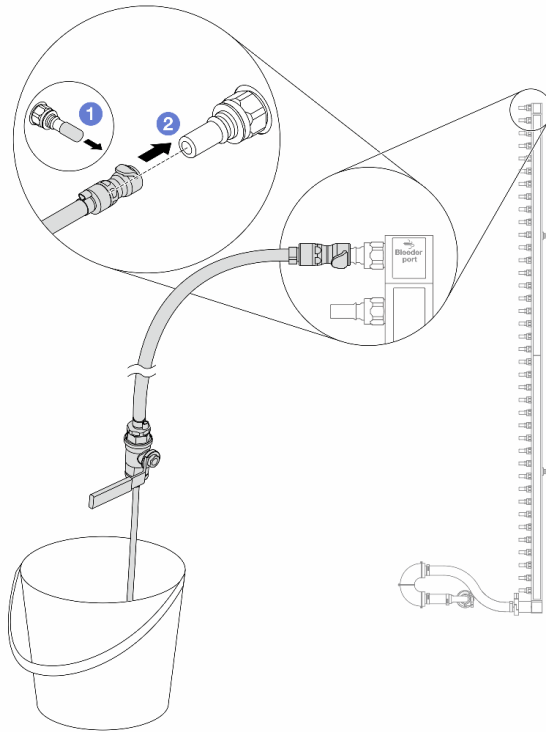


Figure 116. Installing the bleeder kit to the return side

- a. ① Remove the rubber quick connect plug covers from the ports on the manifold.
- b. ② Plug the bleeder kit to the manifold.

Step 11. Slowly open the bleeder valve to allow a steady stream of coolant to drain. Close the bleeder valve once coolant stops flowing.

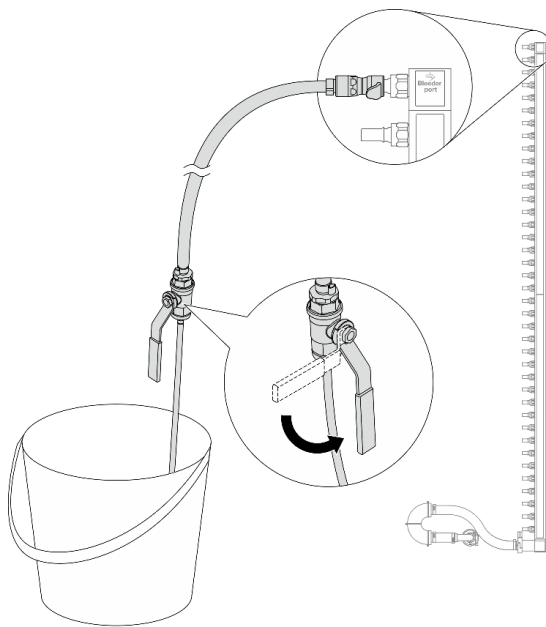


Figure 117. Opening the bleeder valve

Step 12. Separate the return manifold from the connection set in a dry and clean work area, and keep a bucket and absorbent cloths around to collect any liquid that may drain out.

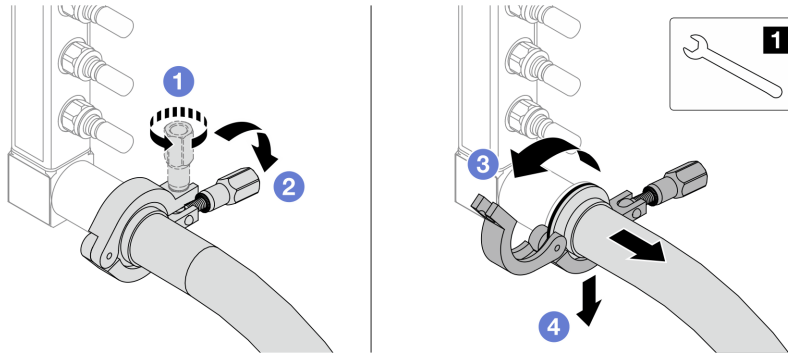


Figure 118. Separating the manifold from the connection set

1 17 mm wrench

- a. **1** Loosen the screw that locks the ferrule.
- b. **2** Put the screw down.
- c. **3** Open the clamp.
- d. **4** Remove the ferrule and connection set from the manifold.

Step 13. Repeat [Step 12 on page 127](#) to the supply manifold.

Step 14. For better sanitation, keep the manifold ports and connection sets dry and clean. Re-install quick connect plug covers or any covers that protect connection sets and manifold ports.

Step 15. To remove the server from the rack, see [“Server replacement” on page 17](#).

Step 16. To remove the Processor Neptune® Core Module (NeptCore), see [“Remove the Lenovo Processor Neptune Core Module” on page 97](#).

After you finish

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo video

[Watch the procedure on YouTube](#)

Install the manifold (in-rack system)

Follow the instructions to install the manifold in an in-rack direct water cooling system.

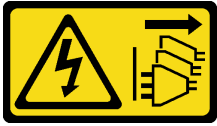
About this task

Important: This task must be operated by trained technicians that are certified by Lenovo Service. Do not attempt to remove or install the part without proper training and qualification.

CAUTION:

The liquid might cause irritation to the skin and eyes. Avoid direct contact with the liquid.

S002



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

S011



CAUTION:

Sharp edges, corners, or joints nearby.

S038



CAUTION:

Eye protection should be worn for this procedure.

S040



CAUTION:

Protective gloves should be worn for this procedure.

S042



Risk of electric shock due to water or a water solution which is present in this product. Avoid working on or near energized equipment with wet hands or when spilled water is present.

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 17](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.
- Ensure proper handling procedures are followed when working with any chemically treated liquid used in the rack cooling system. Ensure that material safety data sheets (MSDS) and safety information are provided by the liquid chemical treatment supplier and that proper personal protective equipment (PPE) is available as recommended by the liquid chemical treatment supplier. Protective gloves and eyewear may be recommended as a precaution.
- This task requires two or more people.

Procedure

Note: Your server may differ from that shown in the illustrations, but the procedure is the same.

- Step 1. Make sure that the in-rack CDU and other devices are not powered on, and that all external cables are disconnected.
- Step 2. To install the Processor Neptune® Core Module (NeptCore), see [“Install the Lenovo Processor Neptune Core Module” on page 103](#).
- Step 3. To install the server into the rack, see [“Install the server to rails” on page 21](#).
- Step 4. Install the manifold.

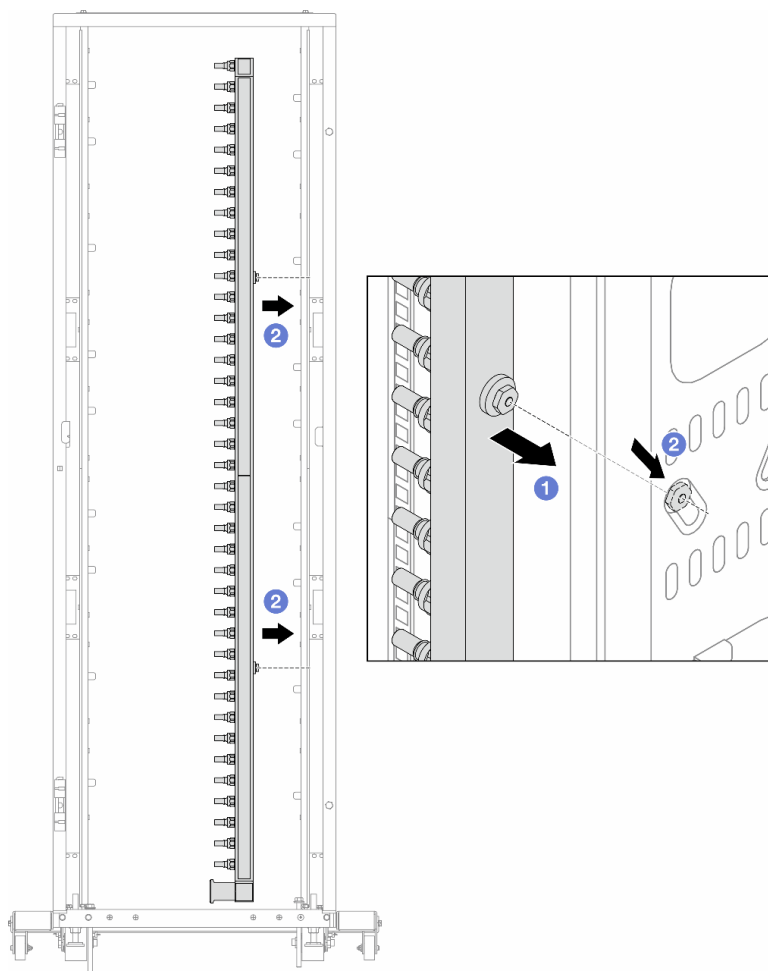


Figure 119. Installing the manifold

- a. ① Hold the manifold with both hands, and mount it onto the rack cabinet.
- b. ② Align the spools with holes, and clutch the cabinet.

Note: For more information about the rack cabinet, see [ThinkSystem Heavy Duty Full Depth Rack Cabinets User Guide](#).

Step 5. Repeat [Step 4 on page 129](#) to the other manifold.

Step 6. Separate ball valves from connection sets.

Note: One end of a connection set comes with a detachable ball valve, and the two parts are connected by a ferrule. Remove the ferrule to separate the ball valve that is bound for CDU in [Step 7 on page 131](#).

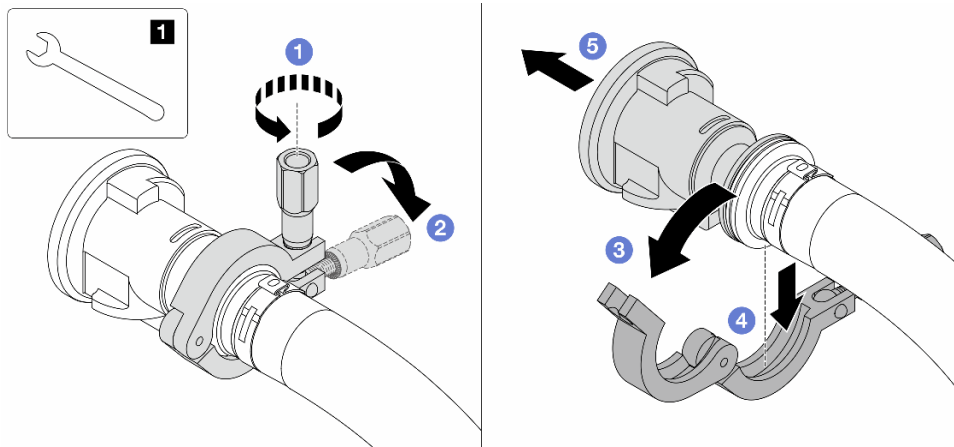


Figure 120. Separating ball valves

1 17 mm wrench

- a. **1** Loosen the screw that locks the ferrule.
- b. **2** Put the screw down.
- c. **3** Open the clamp.
- d. **4** Remove the ferrule.
- e. **5** Remove the ball valve from connection set.

Step 7. Install ball valves to CDU.

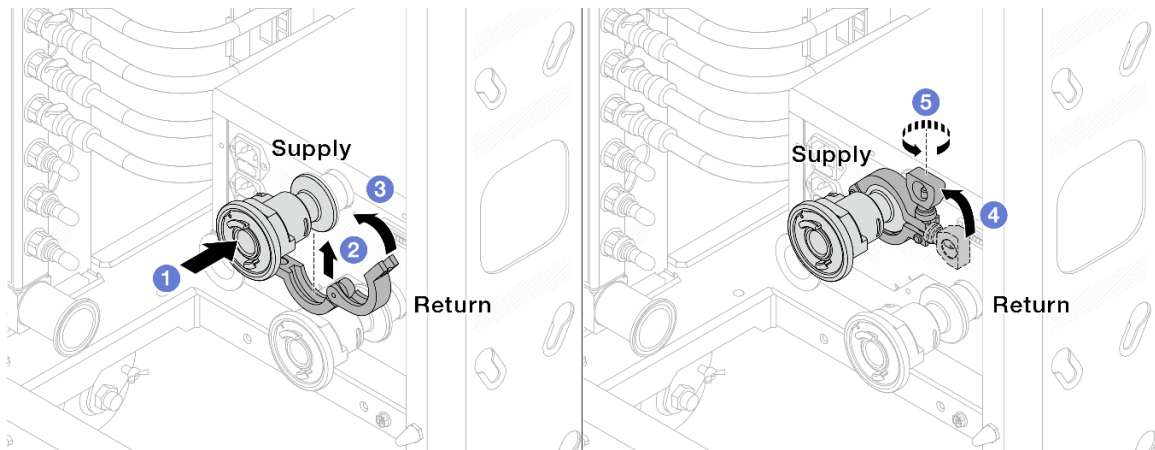


Figure 121. Installing ball valves

- a. **1** Connect the ball valves to **Supply** and **Return** ports.
- b. **2** Wrap the interface around with the clamp.
- c. **3** Close the clamp.
- d. **4** Lift the screw upright.
- e. **5** Tighten the screw and make sure that it is secured.

Step 8. Install the connection set to manifolds.

Note: Install the supply side first, then install the return side.

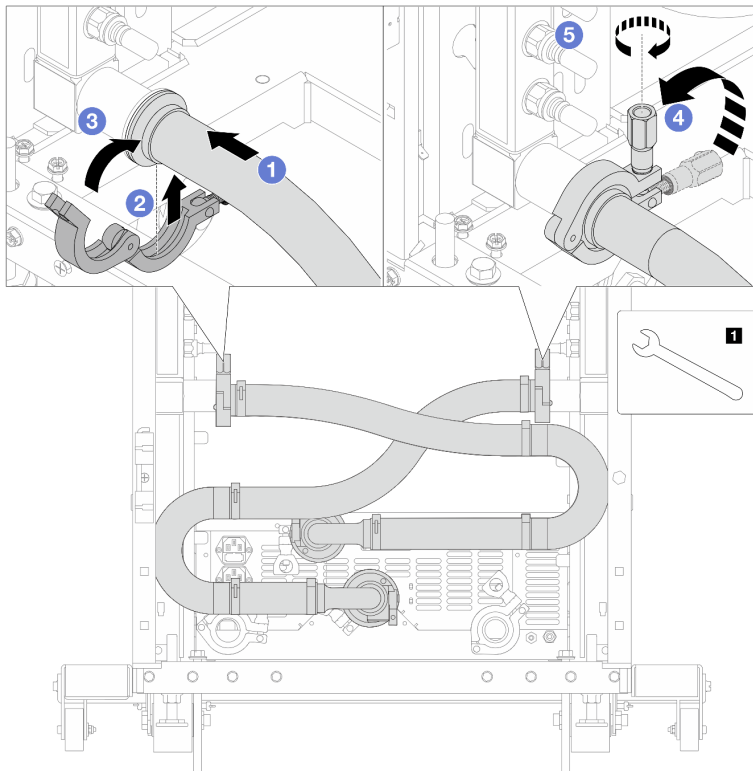


Figure 122. Installing the connection set

1 17 mm wrench

- a. **1** Connect the connection set to both manifolds.
- b. **2** Wrap the interface around with the clamp.
- c. **3** Close the clamp.
- d. **4** Lift the screw upright.
- e. **5** Tighten the screw and make sure that it is secured.

Step 9. Install the connection set to ball valves.

Note: Install the supply side first, then install the return side.

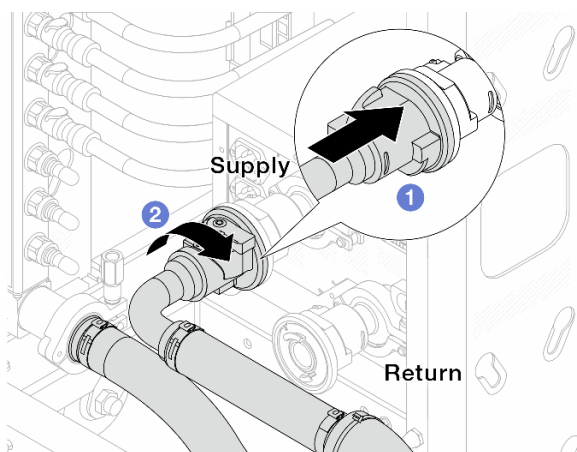


Figure 123. Connecting ball valves

- a. ① Connect ball valves.
- b. ② Rotate to the right to lock the two valves.

Step 10. Prepare the in-rack CDU.

- a. Connect the feed hose to inlet port on the front.

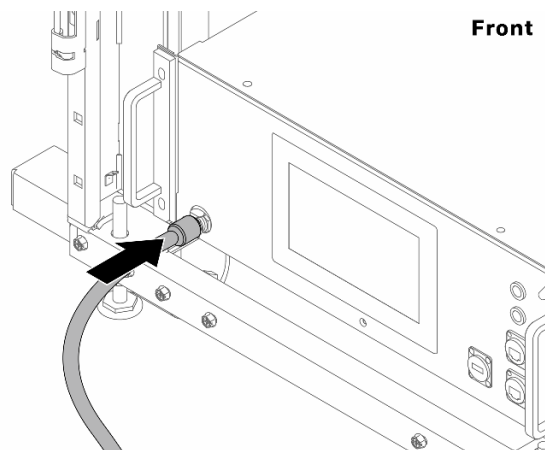


Figure 124. The front of CDU

- b. Connect hoses to the drain port and bleeder port on the rear.

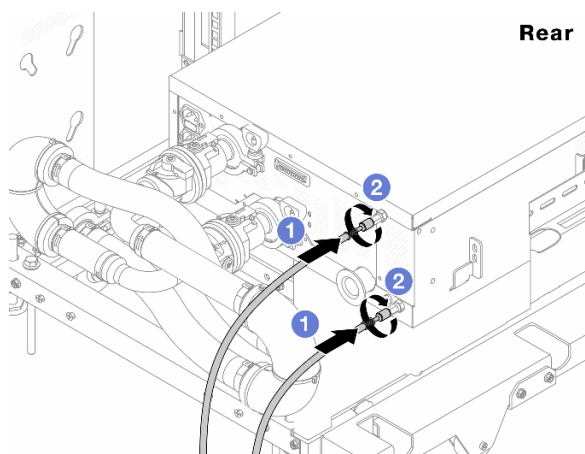


Figure 125. The rear of CDU

- 1 Connect both drain and bleeder hoses to CDU.
- 2 Rotate the connectors to the right to secure the connection.

Important:

- For more operation and maintenance guidelines, see [Lenovo Neptune DWC RM100 in-rack liquid Distribution Unit \(CDU\) Operation & Maintenance Guide](#).
- For service support, associated warranty and maintenance sizing, contact Lenovo Professional Services team at cdusupport@lenovo.com.

Step 11. Install the quick connect plug to the manifolds.

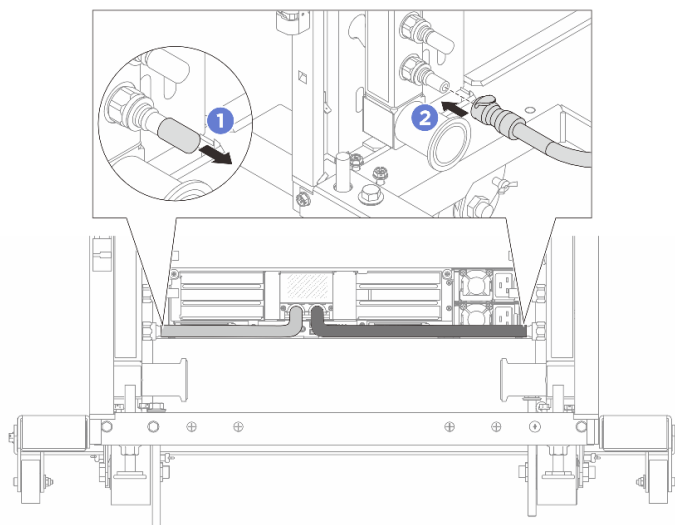


Figure 126. Installing the quick connect plug

- a. 1 Remove the rubber quick connect plug covers from the ports on the manifold.
- b. 2 Connect the plug to the manifold port.

Step 12. Install the bleeder kit to the manifold supply side.

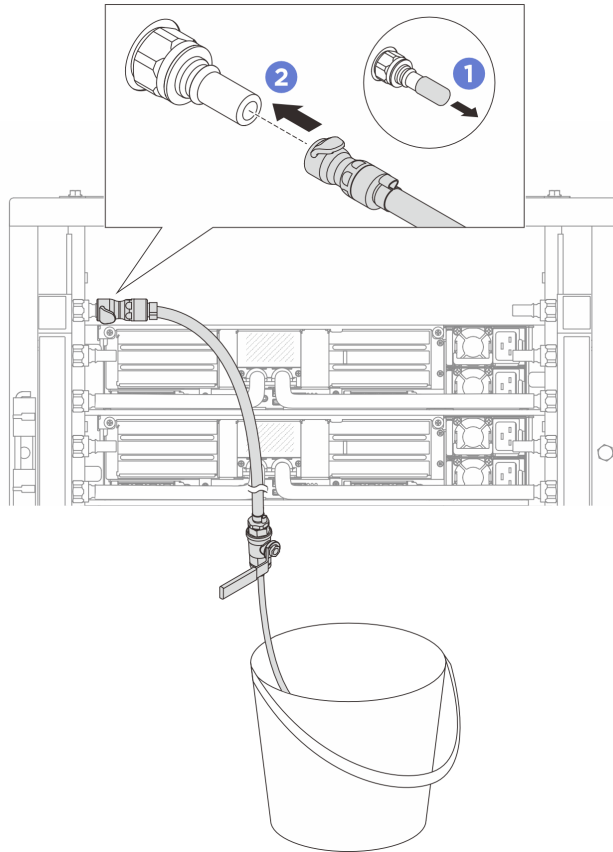


Figure 127. Installing the bleeder kit to the supply side

- a. ① Remove the rubber quick connect plug covers from the ports on the manifold.
- b. ② Plug the bleeder kit to the manifold.

Step 13. To push the air out of the manifolds, open ball valve switches to let liquid fill the system.

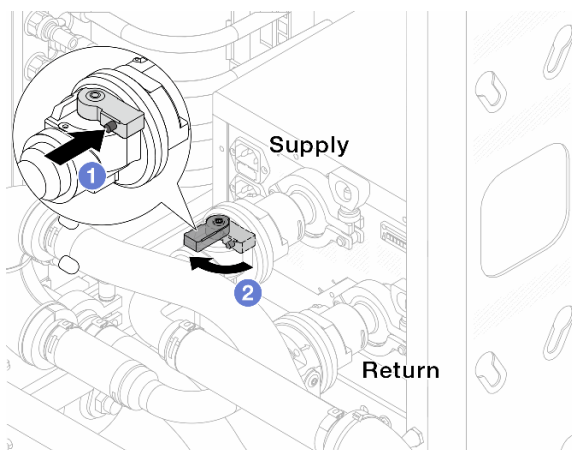


Figure 128. Opening ball valves

- a. ① Press the button on the ball valve switch.
- b. ② Rotate the switch to fully open the valves as illustrated above.

Attention:

- Pay close attention to the front display of CDU and maintain the system pressure at **one bar**.
- For more information about liquid temperature and system pressure requirements, see [“Water requirements” on page .](#)

Step 14. Slowly open the bleeder valve to conduct the air out of the hose. Close the bleeder valve once a steady stream of water flows into the bucket or there are only minimal bubbles in the bleeder hose.

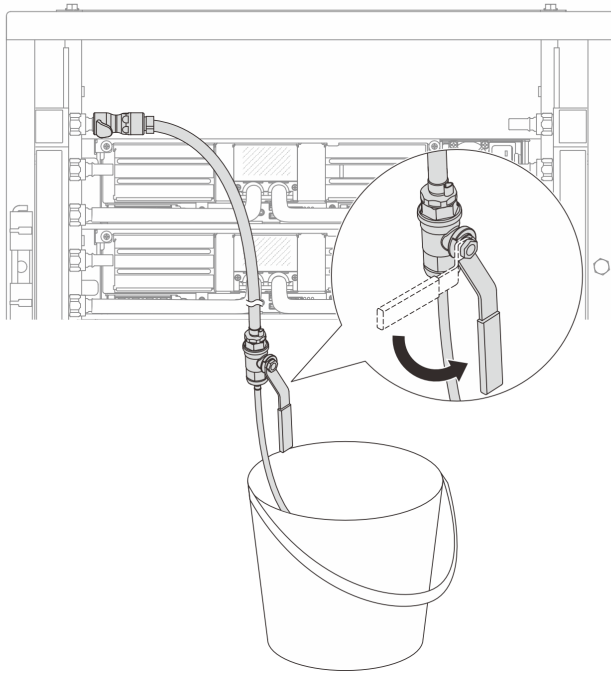


Figure 129. Opening the bleeder valve on the supply side

Step 15. Install the bleeder kit to the manifold return side.

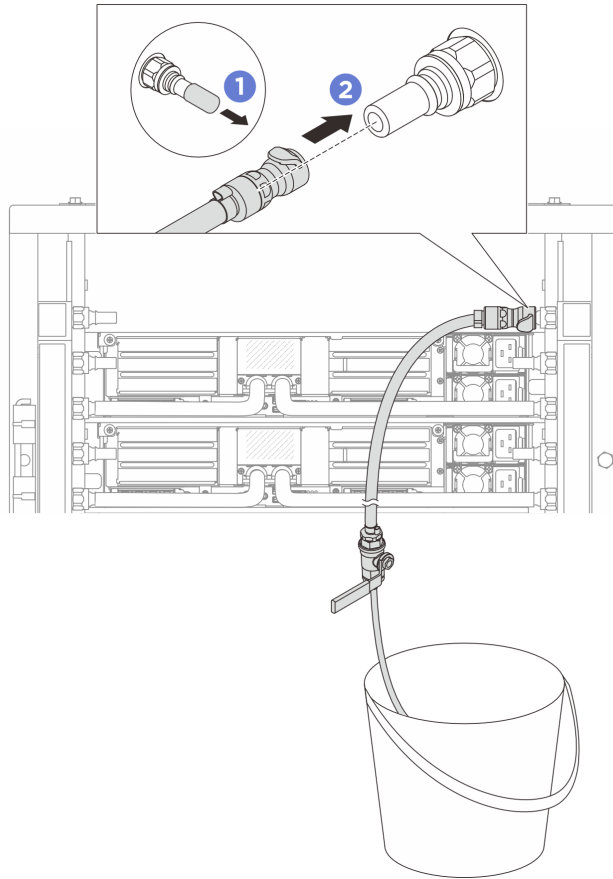


Figure 130. Installing the bleeder kit on the return side

- a. ① Remove the rubber quick connect plug covers from the ports on the manifold.
 - b. ② Plug the bleeder kit to the manifold.
- Step 16. Slowly open the bleeder valve to conduct the air out of the hose. Close the bleeder valve once a steady stream of water flows into the bucket or there are only minimal bubbles in the bleeder hose.

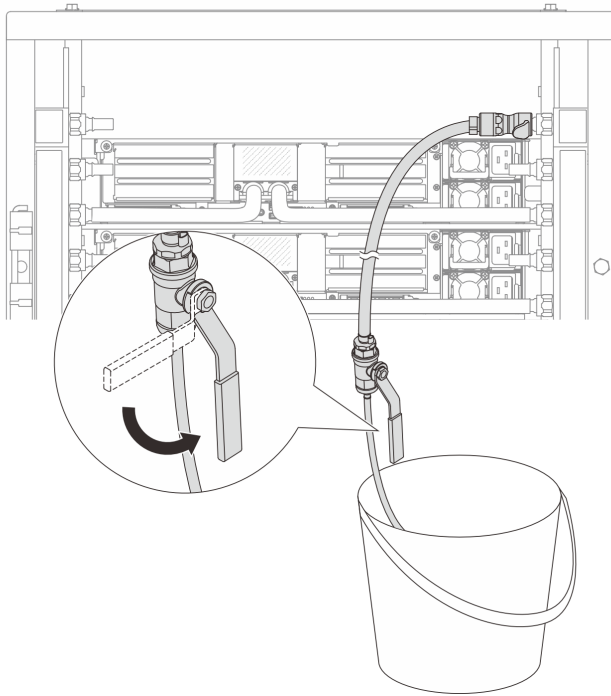


Figure 131. Opening the bleeder valve on the return side

Step 17. (For precaution) To make sure that the air inside is as little as possible, re-install the bleeder kit back to manifold supply side and do it one more time. Close the bleeder valve once a steady stream of water flows into the bucket or there are only minimal bubbles in the bleeder hose.

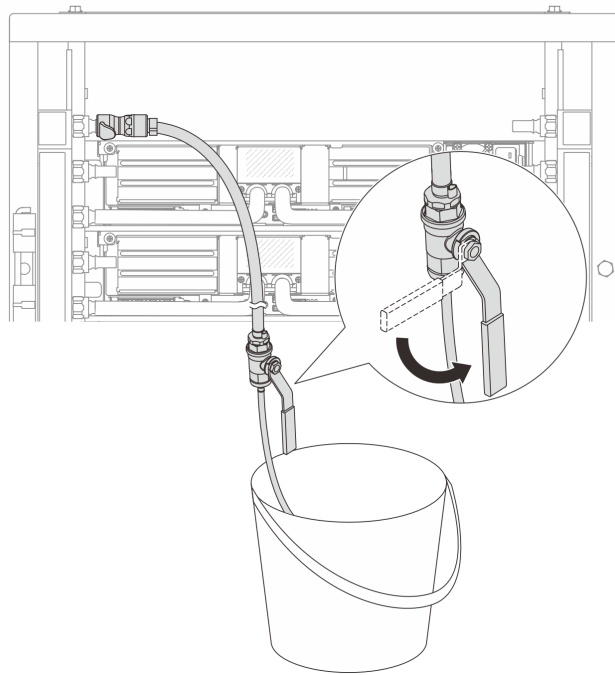


Figure 132. Opening the bleeder valve on the supply side

Step 18. Once completed, pay close attention to the front display of CDU and maintain the system pressure at **one bar**. For more information about liquid temperature and system pressure requirements, see [“Water requirements” on page](#) .

After you finish

Complete the parts replacement. See [“Complete the parts replacement” on page 256](#).

Demo video

[Watch the procedure on YouTube](#)

Remove the manifold (in-row system)

Follow the instructions to remove the manifold in an in-row direct water cooling system.

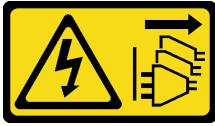
About this task

Important: This task must be operated by trained technicians that are certified by Lenovo Service. Do not attempt to remove or install the part without proper training and qualification.

CAUTION:

The liquid might cause irritation to the skin and eyes. Avoid direct contact with the liquid.

S002



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

S011



CAUTION:

Sharp edges, corners, or joints nearby.

S038



CAUTION:

Eye protection should be worn for this procedure.

S040



CAUTION:

Protective gloves should be worn for this procedure.

S042



Risk of electric shock due to water or a water solution which is present in this product. Avoid working on or near energized equipment with wet hands or when spilled water is present.

Attention:

- Read “[Installation Guidelines](#)” on page 1 and “[Safety inspection checklist](#)” on page 2 to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See “[Power off the server](#)” on page 17.
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.
- Ensure proper handling procedures are followed when working with any chemically treated liquid used in the rack cooling system. Ensure that material safety data sheets (MSDS) and safety information are provided by the liquid chemical treatment supplier and that proper personal protective equipment (PPE) is available as recommended by the liquid chemical treatment supplier. Protective gloves and eyewear may be recommended as a precaution.
- This task requires two or more people.

Procedure

Note: Your server may differ from that shown in the illustrations, but the procedure is the same.

Step 1. Close both ball valves.

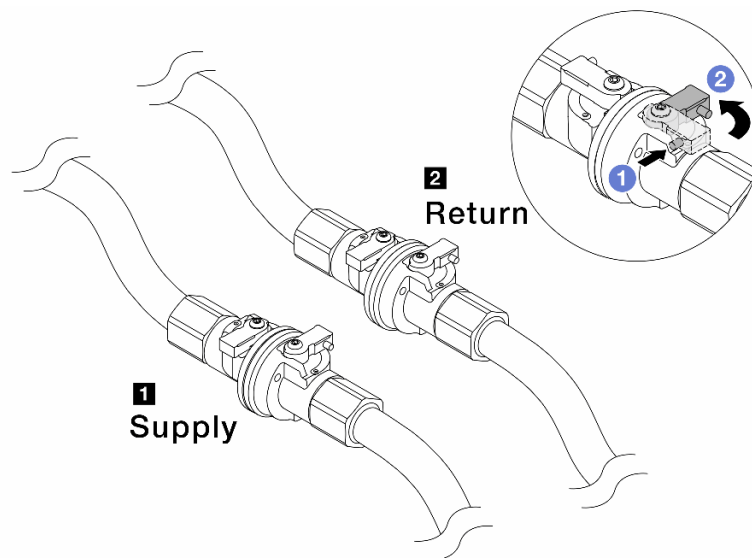


Figure 133. Closing ball valves

Note:

1 Manifold supply connects to facility supply

2 Manifold return connects to facility return

- 1** Press the button on the ball valve switch.
- 2** Rotate the switches to close the valves as illustrated above.

Step 2. Remove the quick connect plugs to separate the hoses of Processor Neptune® Core Module (NeptCore) from the manifold.

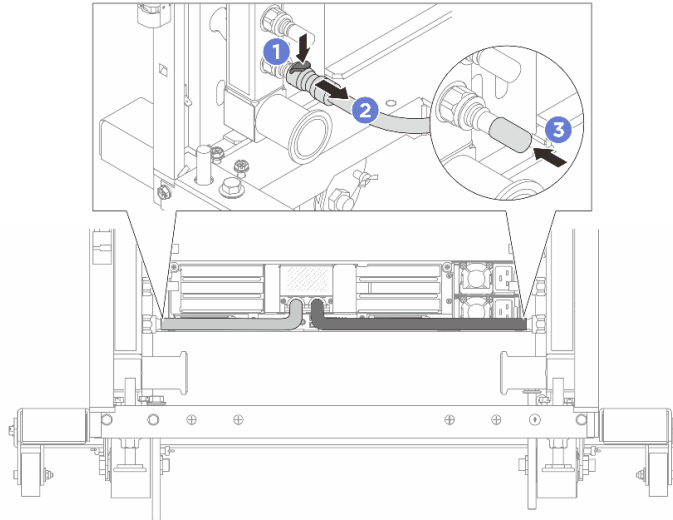


Figure 134. Quick connect plug removal

- a. ① Press the latch down to unlock the hose.
- b. ② Pull the hose off.
- c. ③ Re-install the rubber quick connect plug covers to the ports on the manifold.

Step 3. Repeat [Step 2 on page 141](#) to the other manifold.

Step 4. Remove the manifold with the hose kit attached.

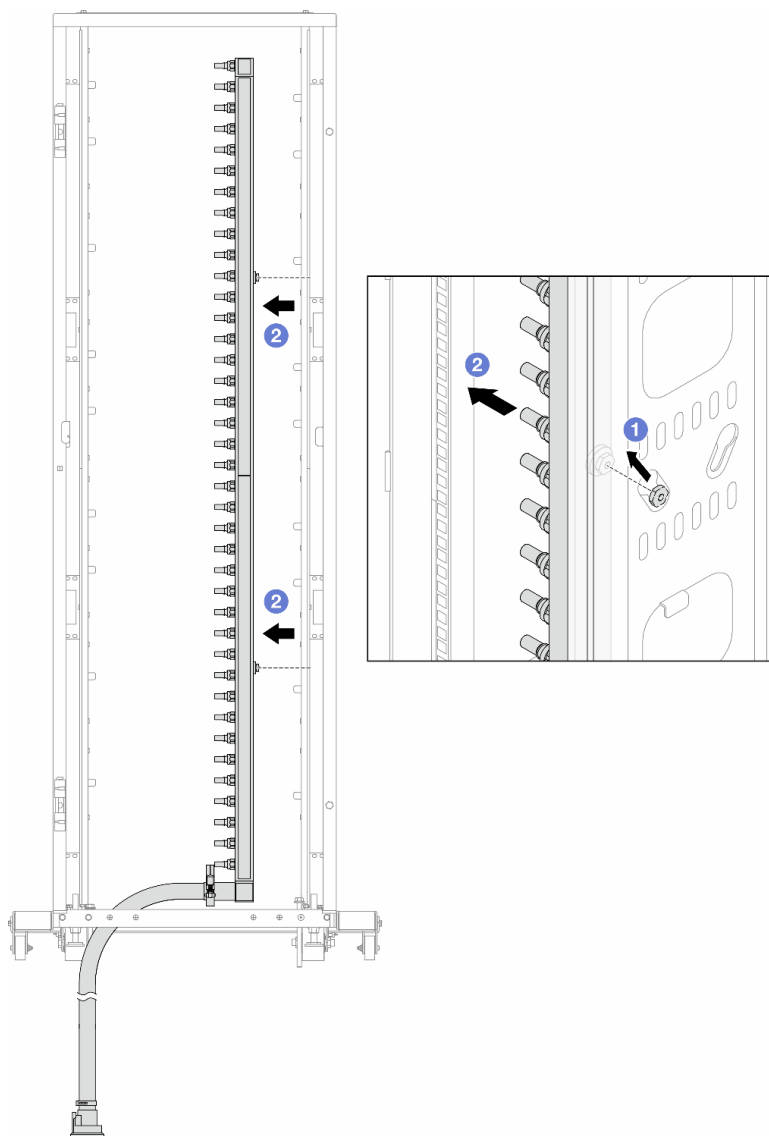


Figure 135. Removing the manifold

- a. ① Hold the manifold with both hands, and lift it upward to relocate the spools from the small openings to large ones on the rack cabinet.
- b. ② Remove the manifold with the hose kit attached.

Step 5. Repeat [Step 4 on page 142](#) to the other manifold.

Notes:

- There is remaining liquid inside the manifold and the hose kit. Remove both together and leave the further draining to the next step.
- For more information about the rack cabinet, see [ThinkSystem Heavy Duty Full Depth Rack Cabinets User Guide](#).

Step 6. Install the bleeder kit to the manifold supply side.

Note: This step drains the liquid with the help of a pressure difference inside and outside the supply manifold.

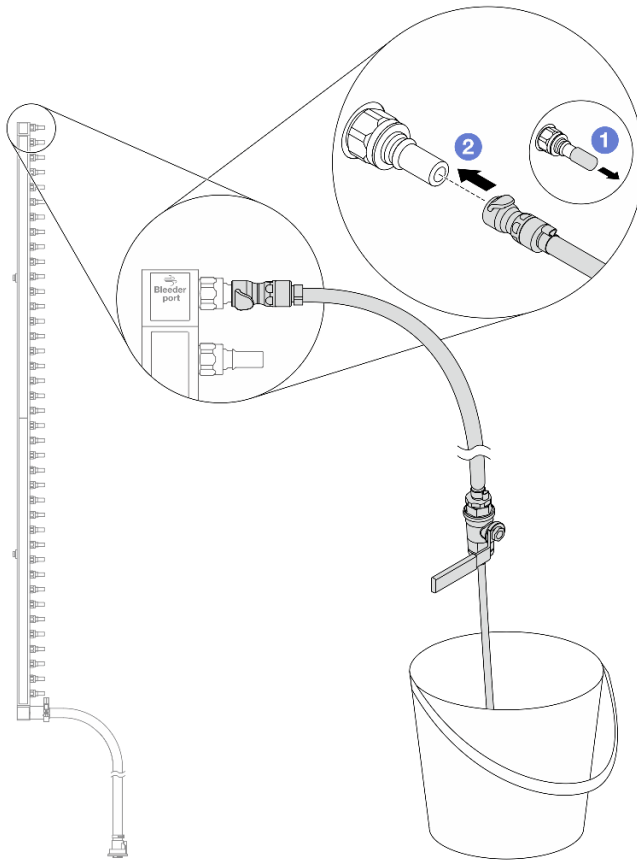


Figure 136. Installing the bleeder kit to the supply side

- a. ① Remove the rubber quick connect plug covers from the ports on the manifold.
- b. ② Plug the bleeder kit to the manifold.

Step 7. Slowly open the bleeder valve to allow a steady stream of coolant to drain. Close the bleeder valve once coolant stops flowing.

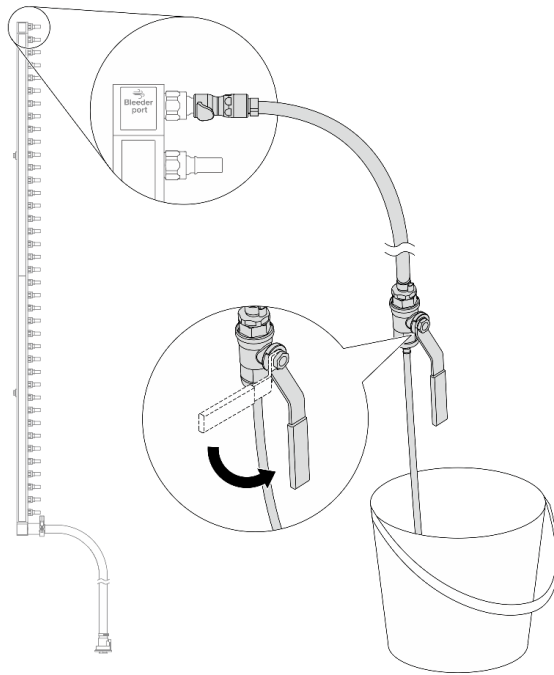


Figure 137. Opening the bleeder valve

Step 8. Install the bleeder kit to the manifold return side.

Note: This step drains the liquid with the help of a pressure difference inside and outside the return manifold.

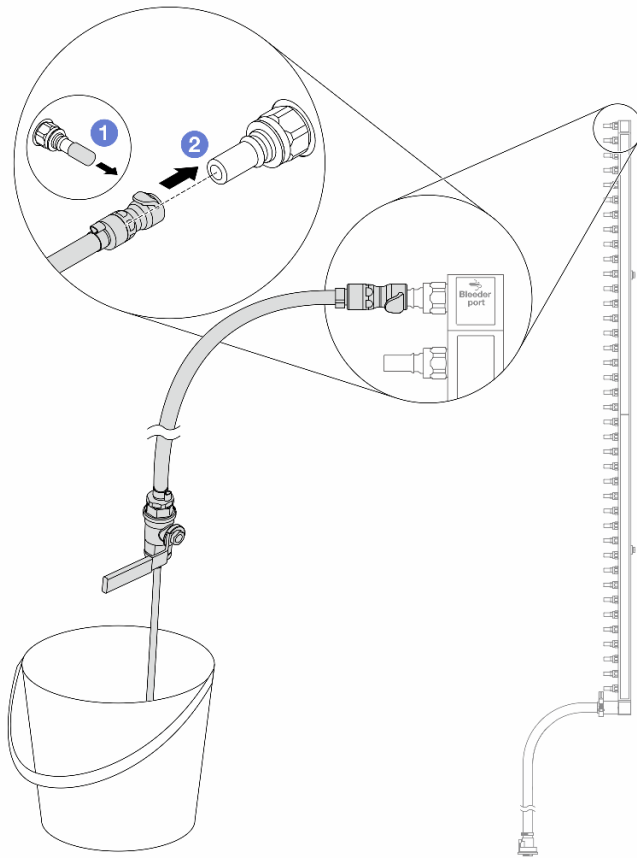


Figure 138. Installing the bleeder kit to the return side

- a. ① Remove the rubber quick connect plug covers from the ports on the manifold.
- b. ② Plug the bleeder kit to the manifold.

Step 9. Slowly open the bleeder valve to allow a steady stream of coolant to drain. Close the bleeder valve once coolant stops flowing.

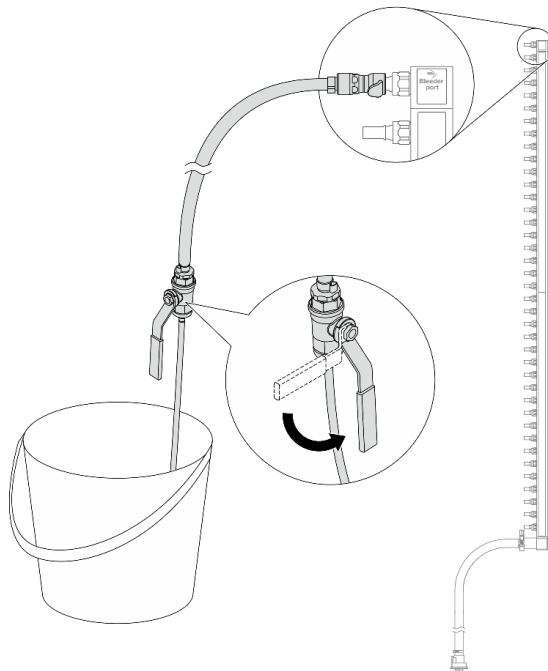


Figure 139. Opening the bleeder valve

Step 10. Separate the manifold from the hose kit in a dry and clean work area, and keep a bucket and absorbent cloths around to collect any liquid that may drain out.

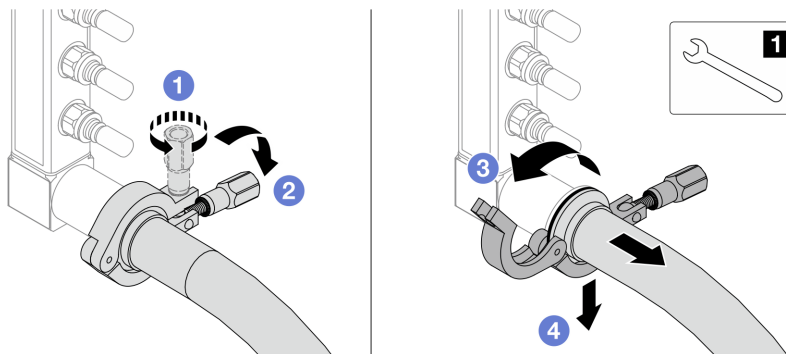


Figure 140. Separating the manifold from the hose kit

1 17 mm wrench

- a. **1** Loosen the screw that locks the ferrule.
- b. **2** Put the screw down.
- c. **3** Open the clamp.
- d. **4** Remove the ferrule and hose kit from the manifold.

Step 11. Repeat [Step 10 on page 147](#) to the other manifold.

Step 12. For better sanitation, keep the manifold ports and hose kits dry and clean. Re-install quick connect plug covers or any covers that protect hose kits and manifold ports.

Step 13. To remove the server from the rack, see [“Server replacement” on page 17](#).

Step 14. To remove the Processor Neptune® Core Module (NeptCore), see [“Remove the Lenovo Processor Neptune Core Module” on page 97.](#)

After you finish

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo video

[Watch the procedure on YouTube](#)

Install the manifold (in-row system)

Follow the instructions to install the manifold in an in-row direct water cooling system.

About this task

Important: This task must be operated by trained technicians that are certified by Lenovo Service. Do not attempt to remove or install the part without proper training and qualification.

CAUTION:

The liquid might cause irritation to the skin and eyes. Avoid direct contact with the liquid.

S002



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

S011



CAUTION:

Sharp edges, corners, or joints nearby.

S038



CAUTION:

Eye protection should be worn for this procedure.

S040



CAUTION:
Protective gloves should be worn for this procedure.

S042



Risk of electric shock due to water or a water solution which is present in this product. Avoid working on or near energized equipment with wet hands or when spilled water is present.

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 17](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.
- Ensure proper handling procedures are followed when working with any chemically treated liquid used in the rack cooling system. Ensure that material safety data sheets (MSDS) and safety information are provided by the liquid chemical treatment supplier and that proper personal protective equipment (PPE) is available as recommended by the liquid chemical treatment supplier. Protective gloves and eyewear may be recommended as a precaution.
- This task requires two or more people.

Procedure

Note: Your server may differ from that shown in the illustrations, but the procedure is the same.

- Step 1. To install the Processor Neptune® Core Module (NeptCore), see [“Install the Lenovo Processor Neptune Core Module” on page 103](#).
- Step 2. To install the server into the rack, see [“Install the server to rails” on page 21](#).
- Step 3. Install the manifold.

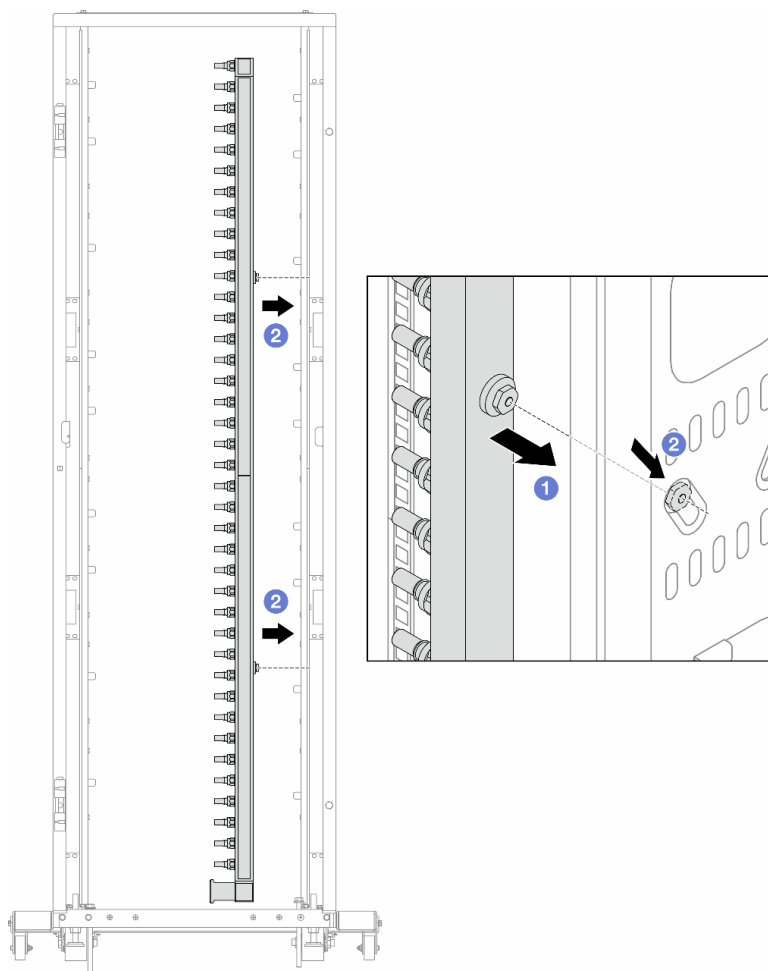


Figure 141. Installing the manifold

- a. ① Hold the manifold with both hands, and mount it onto the rack cabinet.
- b. ② Align the spools with holes, and clutch the cabinet.

Note: For more information about the rack cabinet, see [ThinkSystem Heavy Duty Full Depth Rack Cabinets User Guide](#).

Step 4. Repeat [Step 3 on page 149](#) to the other manifold.

Step 5. Install the quick connect plug to the manifolds.

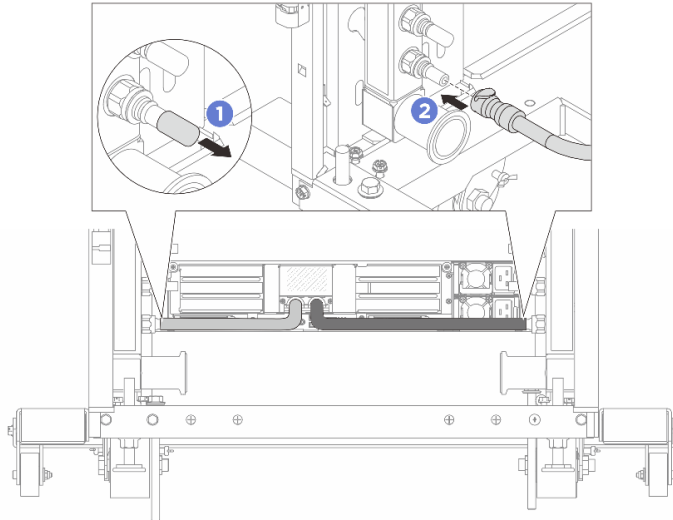


Figure 142. Installing the quick connect plug

- a. ① Remove the rubber quick connect plug covers from the ports on the manifold.
- b. ② Connect the plug to the manifold port.

Step 6. Install the hose kit to the manifold.

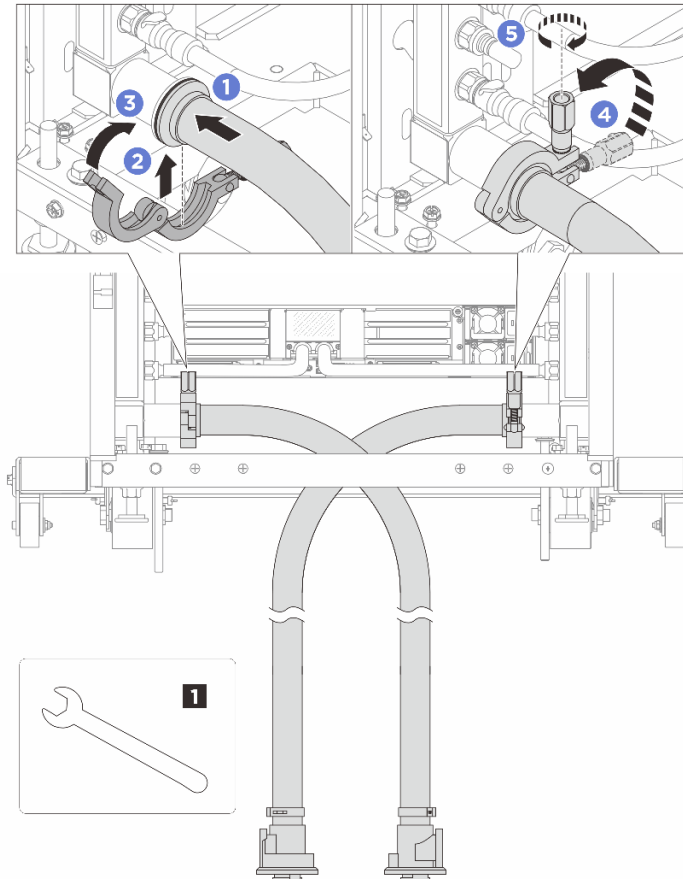


Figure 143. Installing the hose kit

1 17 mm wrench

- a. **1** Connect the hose kits to both manifolds.
- b. **2** Wrap the interface around with the clamp.
- c. **3** Close the clamp.
- d. **4** Lift the screw upright.
- e. **5** Tighten the screw and make sure that it is secured.

Step 7. Install the bleeder kit to the manifold supply side.

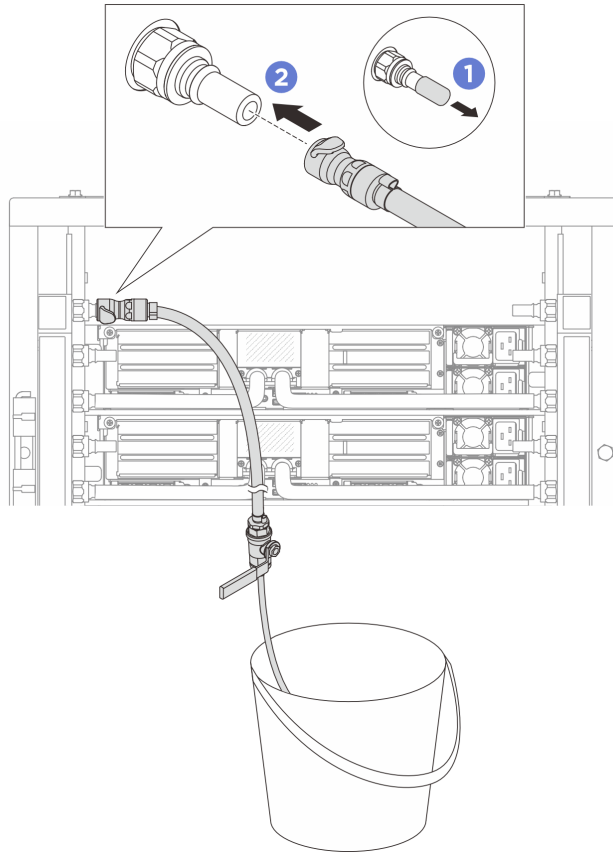


Figure 144. Installing the bleeder kit to the supply side

- a. ① Remove the rubber quick connect plug covers from the ports on the manifold.
- b. ② Plug the bleeder kit to the manifold.

Step 8. To push the air out of the manifold supply side, connect **facility supply** to **manifold return**.

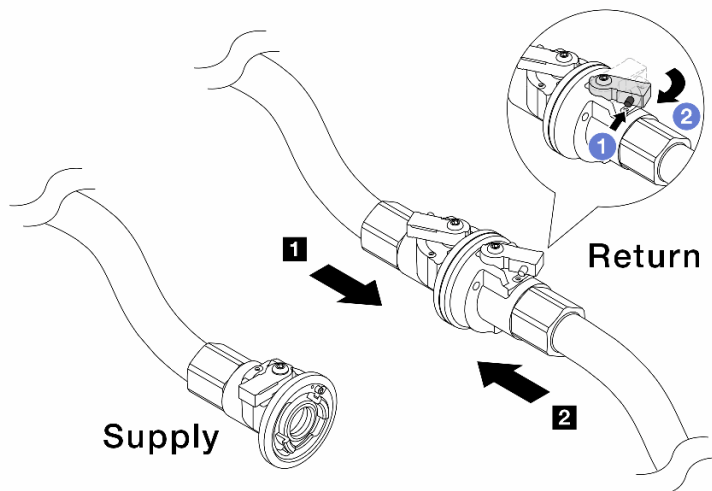


Figure 145. Facility supply to manifold return

- a. ① Press the button on the ball valve switch.
- b. ② Rotate both switches open and stop at around 1/4 of 90 degrees.

Attention:

- Open the ball valves on ① manifold return side and ② facility supply side, while keep manifold supply side closed.
- Do not fully open the ball valves, or the water flow gets too rapid to contain.

Step 9. Slowly open the bleeder valve to conduct the air out of the hose. Close the bleeder valve once a steady stream of water flows into the bucket or there are only minimal bubbles in the bleeder hose.

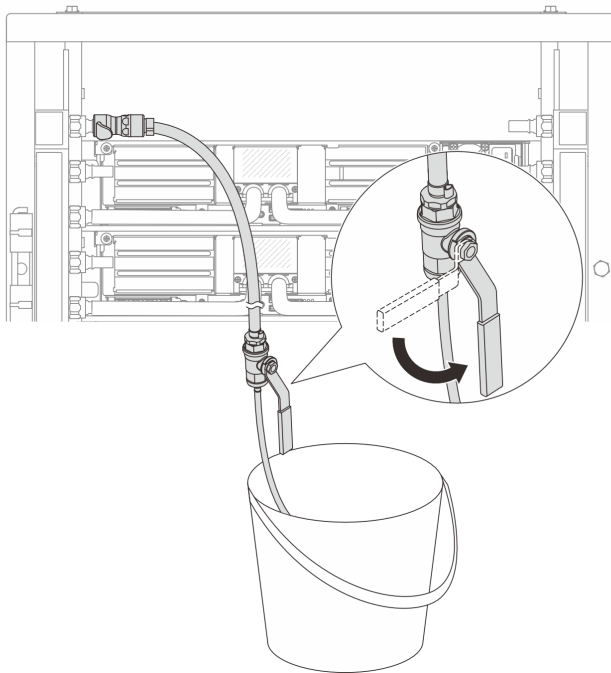


Figure 146. Opening the bleeder valve on the supply side

Step 10. Install the bleeder kit to the manifold return side.

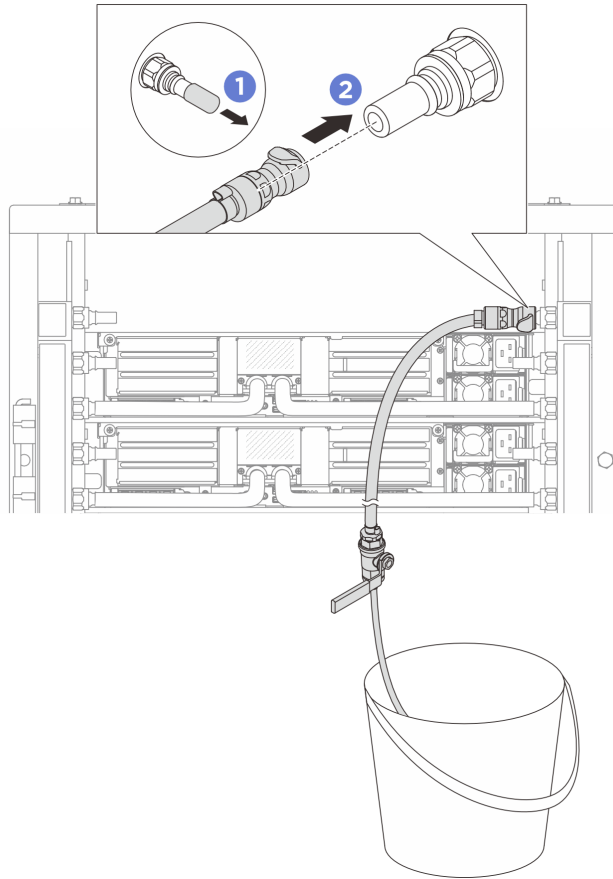


Figure 147. Installing the bleeder kit on the return side

- a. ① Remove the rubber quick connect plug covers from the ports on the manifold.
- b. ② Plug the bleeder kit to the manifold.

Step 11. To push the air out of the manifold return side, connect **facility supply** to **manifold supply**.

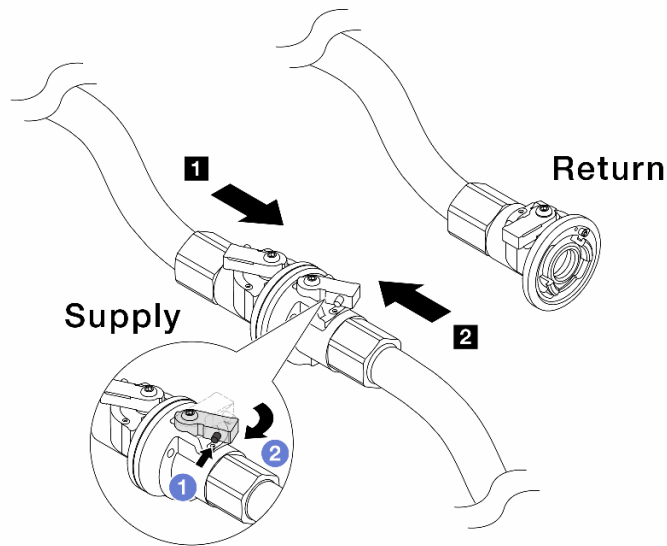


Figure 148. Facility supply to manifold supply

- a. ① Press the button on the ball valve switch.
- b. ② Rotate both switches open and stop at around 1/4 of 90 degrees.

Attention:

- Open the ball valves on ① manifold supply side and ② facility supply side, while keep manifold return side closed.
- Do not fully open the ball valves, or the water flow gets too rapid to contain.

Step 12. Slowly open the bleeder valve to conduct the air out of the hose. Close the bleeder valve once a steady stream of water flows into the bucket or there are only minimal bubbles in the bleeder hose.

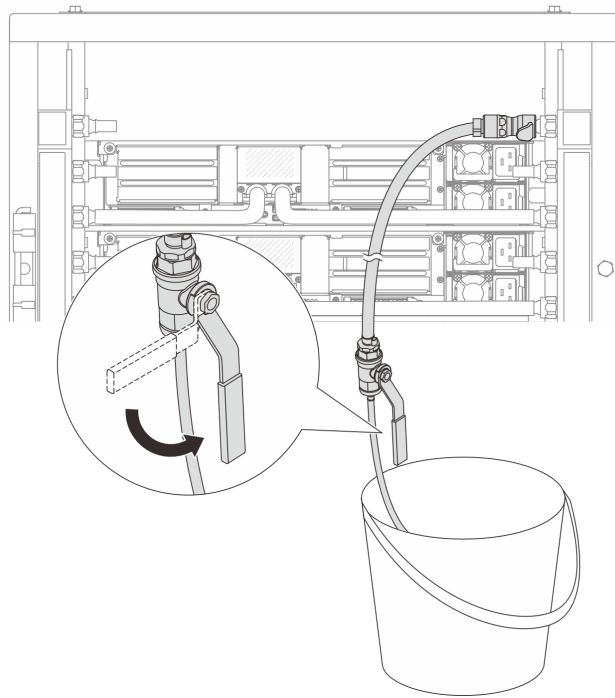


Figure 149. Opening the bleeder valve on the return side

Step 13. (For precaution) To make sure that the air inside is as little as possible, re-install the bleeder kit back to manifold supply side and do it one more time. Close the bleeder valve once a steady stream of water flows into the bucket or there are only minimal bubbles in the bleeder hose.

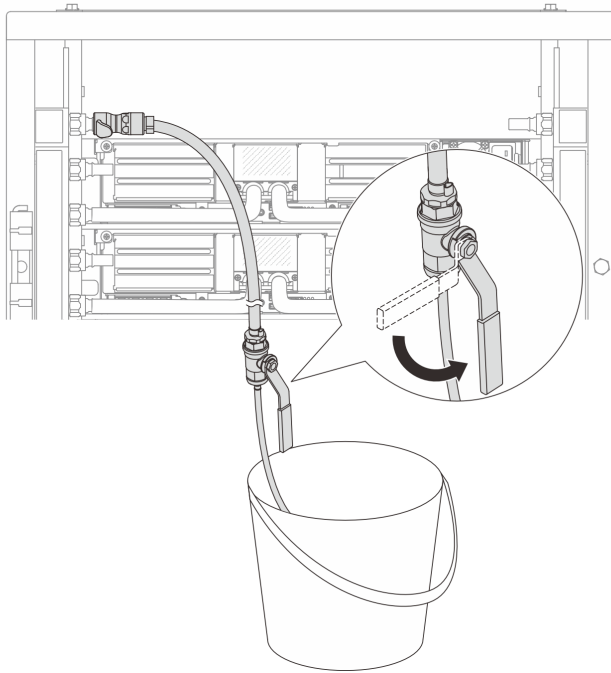


Figure 150. Opening the bleeder valve on the supply side

Step 14. Once completed, connect the supply and return of manifold and facility correspondingly. Fully open all connections on both supply and return sides.

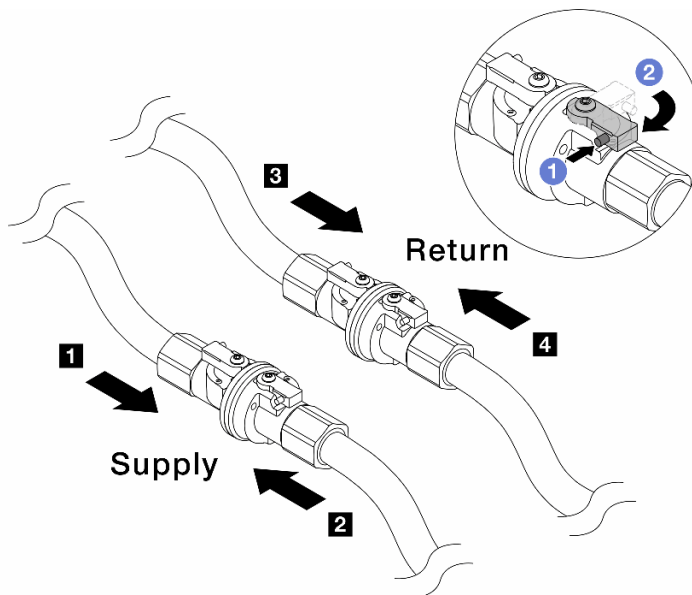


Figure 151. Opening ball valves

Note:

1 Manifold supply connects to 2 facility supply	3 Manifold return connects to 4 facility return
---	---

- a. ① Press the button on the ball valve switch.
- b. ② Rotate the switch to fully open the valves as illustrated above.

After you finish

Complete the parts replacement. See [“Complete the parts replacement” on page 256](#).

Demo video

[Watch the procedure on YouTube](#)

Memory module replacement

Use the following procedures to remove and install a memory module.

Remove a memory module

Use this information to remove a memory module.

About this task

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 17](#).
- Make sure to remove or install memory module 20 seconds after disconnecting power cords from the system. It allows the system to be completely discharged of electricity and safe for handling memory module.
- If the server is installed in a rack, remove it from the rack. See [“Remove the server from rails” on page 17](#).
- If you are not installing a replacement memory module to the same slot, make sure you have a memory module filler available.
- Memory modules are sensitive to static discharge and require special handling. Refer to the standard guidelines at [“Handling static-sensitive devices” on page 4](#):
 - Always wear an electrostatic-discharge strap when removing or installing memory modules. Electrostatic-discharge gloves can also be used.
 - Never hold two or more memory modules together so that they do not touch each other. Do not stack memory modules directly on top of each other during storage.
 - Never touch the gold memory module connector contacts or allow these contacts to touch the outside of the memory module connector housing.
 - Handle memory modules with care: never bend, twist, or drop a memory module.
 - Do not use any metal tools (such as jigs or clamps) to handle the memory modules, because the rigid metals may damage the memory modules.
 - Do not insert memory modules while holding packages or passive components, which can cause package cracks or detachment of passive components by the high insertion force.

Important: Remove or install memory modules for one processor at a time.

Procedure

Attention: Make sure to remove or install memory module 20 seconds after disconnecting power cords from the system. It allows the system to be completely discharged of electricity and safe for handling memory module.

Step 1. Locate the required memory module slot on the system board assembly.

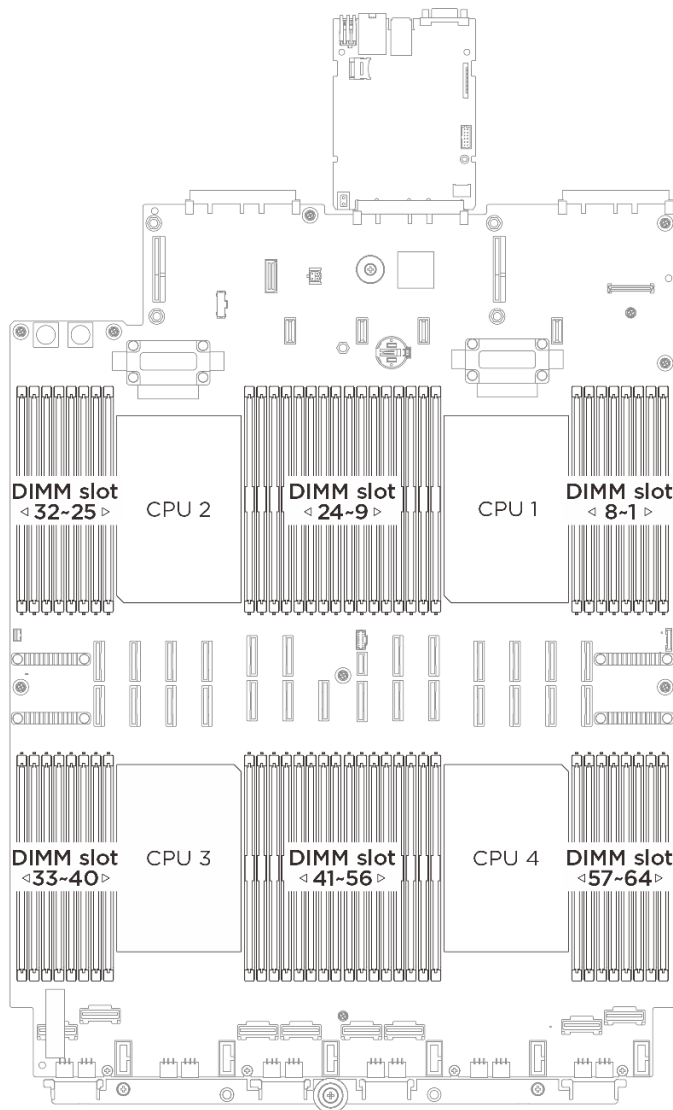


Figure 152. Memory modules and processors layout

Step 2. Make preparation for this task.

- a. To replace a front memory module (memory module 33-64), remove the following:
 1. Remove the front top cover. See [“Remove the front top cover” on page 246](#).
 2. Remove the front air baffle. See [“Remove the front air baffle” on page 33](#).
- b. To replace a rear memory module (memory module 1-32), remove the following:
 1. Remove the front top cover. See [“Remove the front top cover” on page 246](#).
 2. Remove the FHFL risers if necessary. See [“Remove a PCIe riser” on page 169](#).
 3. Remove the rear air baffle. See [“Remove the rear air baffle” on page 37](#).

4. If 2U performance PHMs are installed, remove them to access the memory module slots.
See [“Remove a processor and heat sink” on page 198](#).

Note: This procedure must be executed by a trained technician.

Step 3. Remove the memory module from the slot.

Attention: To avoid breaking the retaining clips or damaging the memory module slots, handle the clips gently.

- a. ① Gently open the retaining clip on each end of the memory module slot.
- b. ② Grasp the memory module at both ends and carefully lift it out of the slot.

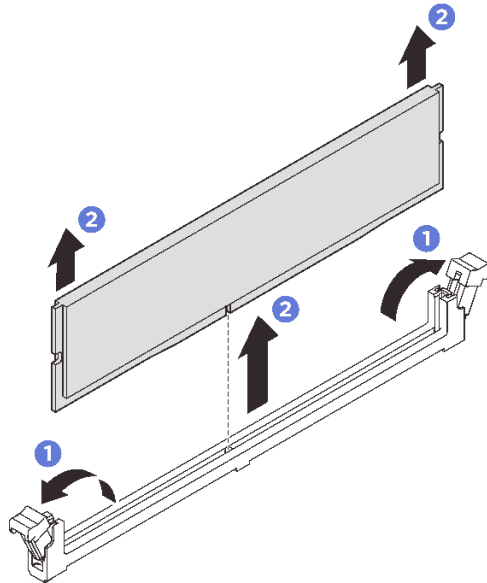


Figure 153. Memory module removal

After you finish

1. A memory module slot must be installed with a memory module or a memory module filler. See [“Install a memory module” on page 161](#).
2. If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo video

[Watch the procedure on YouTube](#)

Install a memory module

Follow instructions in this section to install a memory module.

About this task

See for detailed information about memory configuration and setup.

Attention:

- Read “[Installation Guidelines](#)” on page 1 and “[Safety inspection checklist](#)” on page 2 to ensure that you work safely.
- Make sure to remove or install memory module 20 seconds after disconnecting power cords from the system. It allows the system to be completely discharged of electricity and safe for handling memory module.
- Make sure to adopt one of the supported configurations listed in “[Memory module installation rules and order](#)” on page 4.
- Memory modules are sensitive to static discharge and require special handling. Refer to the standard guidelines at “[Handling static-sensitive devices](#)” on page 4:
 - Always wear an electrostatic-discharge strap when removing or installing memory modules. Electrostatic-discharge gloves can also be used.
 - Never hold two or more memory modules together so that they do not touch each other. Do not stack memory modules directly on top of each other during storage.
 - Never touch the gold memory module connector contacts or allow these contacts to touch the outside of the memory module connector housing.
 - Handle memory modules with care: never bend, twist, or drop a memory module.
 - Do not use any metal tools (such as jigs or clamps) to handle the memory modules, because the rigid metals may damage the memory modules.
 - Do not insert memory modules while holding packages or passive components, which can cause package cracks or detachment of passive components by the high insertion force.

Important: Remove or install memory modules for one processor at a time.

Firmware and driver download: You might need to update the firmware or driver after replacing a component.

- Go to <https://datacentersupport.lenovo.com/products/servers/thinksystem/sr850v4/7djt/downloads/driver-list/> to see the latest firmware and driver updates for your server.
- Go to “Update the firmware” in *User Guide* or *System Configuration Guide* for more information on firmware updating tools.

Procedure

Attention: Make sure to remove or install memory module 20 seconds after disconnecting power cords from the system. It allows the system to be completely discharged of electricity and safe for handling memory module.

Step 1. Locate the required memory module slot on the system board assembly.

Note: Ensure that you observe the installation rules and sequence order in “[Memory module installation rules and order](#)” on page 4.

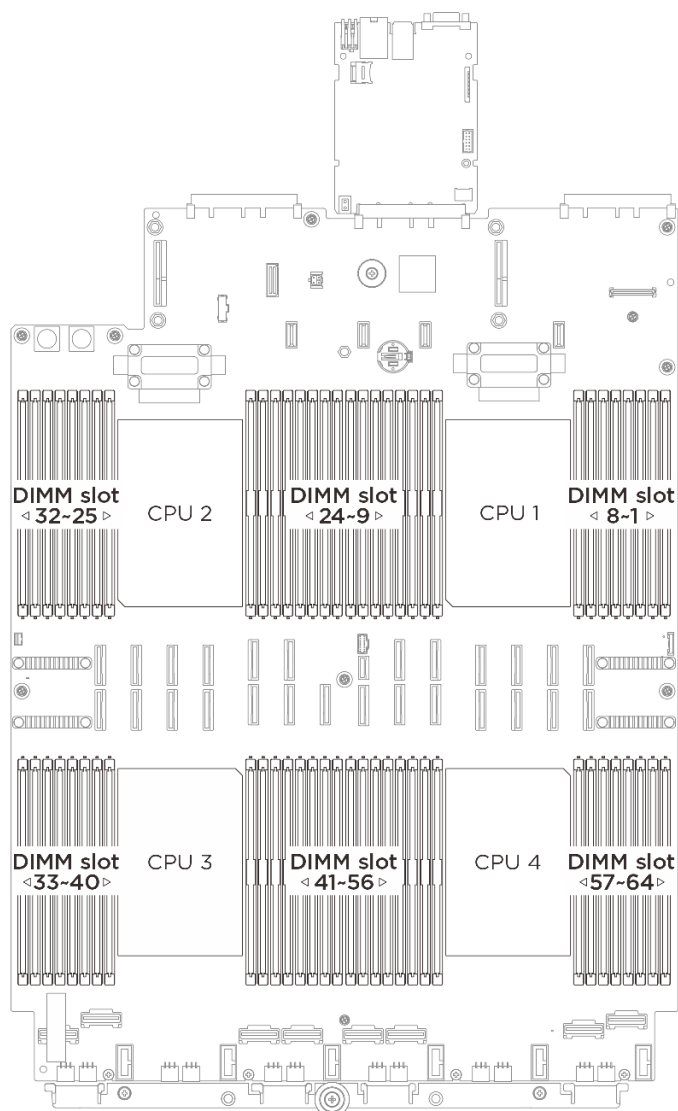


Figure 154. Memory modules and processors layout

- Step 2. Touch the static-protective package that contains the memory module to any unpainted surface on the outside of the server. Then, take the memory module out of the package and place it on a static-protective surface.

Step 3. Install the memory module into the slot.

- a. ① Gently open the retaining clip on each end of the memory module slot.
- b. ② Align the memory module with the slot, and gently place the memory module on the slot with both hands.
- c. ③ Firmly press both ends of the memory module straight down into the slot until the retaining clips snap into the locked position.

Attention:

- To avoid breaking the retaining clips or damaging the memory module slots, open and close the clips gently.
- If there is a gap between the memory module and the retaining clips, the memory module has not been correctly inserted. In this case, open the retaining clips, remove the memory module, and then reinsert it.

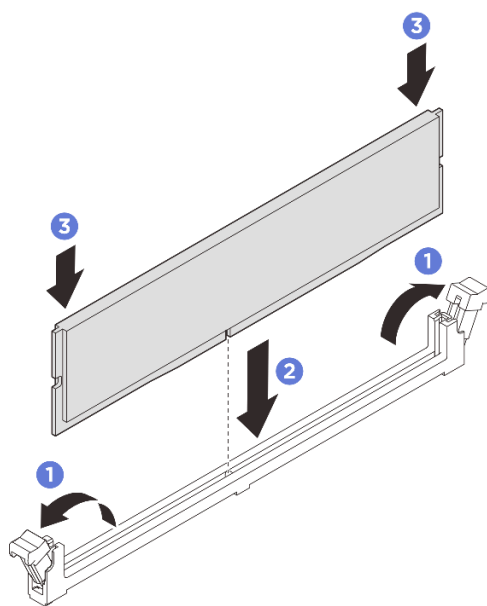


Figure 155. Memory module installation

After you finish

1. Reinstall the 2U performance PHM if necessary. See [“Install a processor and heat sink” on page 203](#).

Note: This procedure must be executed by a trained technician.

2. Reinstall the rear air baffle. See [“Install the rear air baffle” on page 41](#).
3. Reinstall the FHFL risers if necessary. See [“Install a PCIe riser” on page 176](#).
4. Reinstall the front air baffle. See [“Install the front air baffle” on page 35](#).
5. Reinstall the front top cover. See [“Install the front top cover” on page 251](#).
6. Complete the parts replacement. See [“Complete the parts replacement” on page 256](#).

Demo video

[Watch the procedure on YouTube](#)

MicroSD card replacement (trained technician only)

Follow instructions in this section to remove and install the MicroSD card.

Important: This task must be operated by trained technicians that are certified by Lenovo Service. Do not attempt to remove or install the part without proper training and qualification.

Remove the MicroSD card

Follow instructions in this section to remove the MicroSD card. This procedure must be executed by a trained technician.

About this task

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 17](#).
- If the server is installed in a rack, remove it from the rack. See [“Remove the server from rails” on page 17](#).

Procedure

Step 1. Make preparation for this task.

- a. Remove the front top cover. See [“Remove the front top cover” on page 246](#).
- b. Remove the rear top cover. See [“Remove the rear top cover” on page 247](#).
- c. Depending on the server model, remove the following PCIe risers.
 - If the server is installed with three PCIe risers, remove PCIe riser 2. See [“Remove a PCIe riser” on page 169](#).
 - If the server is installed with four PCIe risers, remove PCIe riser B and PCIe riser C. See [“Remove a PCIe riser” on page 169](#).

Step 2. Remove the MicroSD card.

- a. ① Slide the socket lid to the open position.
- b. ② Lift open the socket lid.
- c. ③ Remove the MicroSD card from the socket.

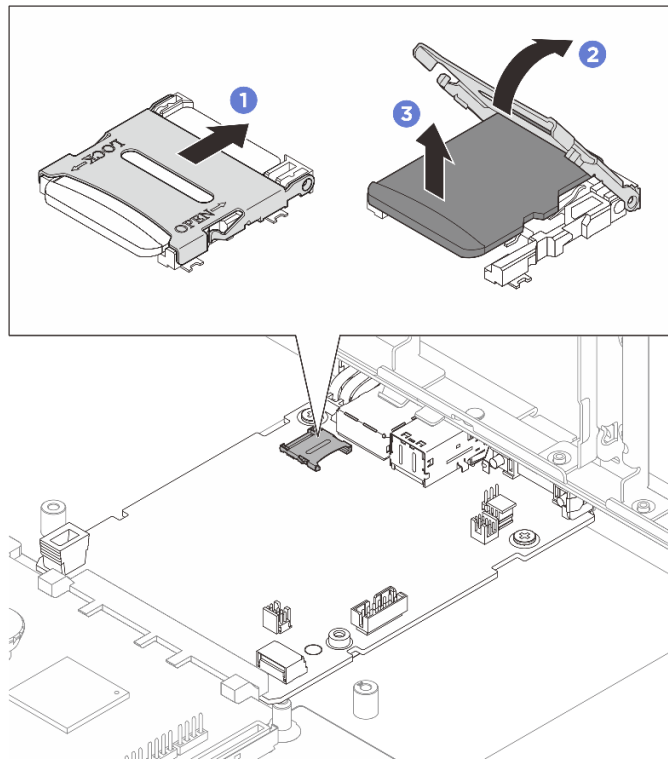


Figure 156. MicroSD card removal

After you finish

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo video

[Watch the procedure on YouTube](#)

Install the MicroSD card

Follow instructions in this section to install the MicroSD card. This procedure must be executed by a trained technician.

About this task

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Touch the static-protective package that contains the component to any unpainted metal surface on the server; then, remove it from the package and place it on a static-protective surface.

Procedure

- Step 1. ① Place the MicroSD card into the socket.
- Step 2. ② Close the socket lid.
- Step 3. ③ Slide the socket lid to the lock position.

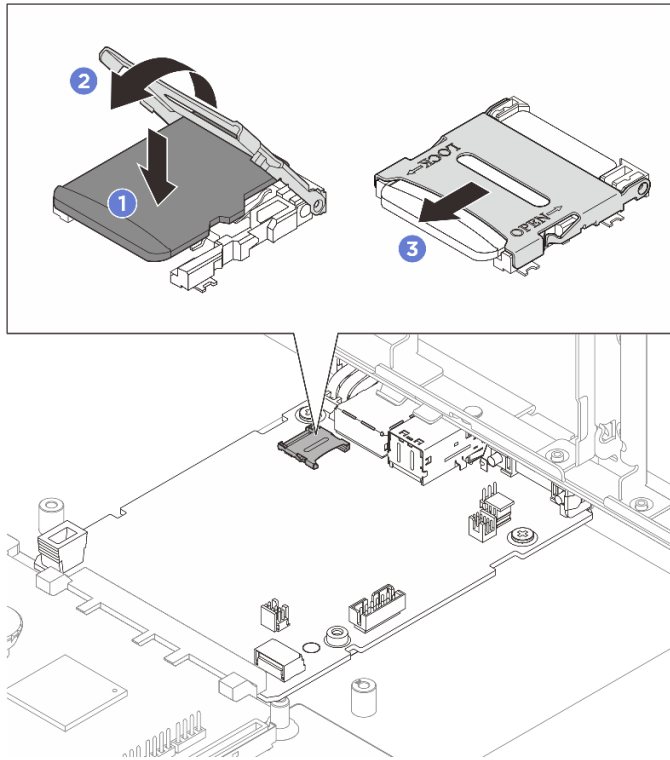


Figure 157. MicroSD card installation

After you finish

1. Reinstall the PCIe risers. See [“Install a PCIe riser” on page 176](#).
2. Reinstall the rear top cover. See [“Install the rear top cover” on page 249](#).
3. Reinstall the front top cover. See [“Install the front top cover” on page 251](#).
4. Complete the parts replacement. See [“Complete the parts replacement” on page 256](#).

Demo video

[Watch the procedure on YouTube](#)

OCP module replacement

Follow instructions in this section to remove and install an OCP module.

Remove an OCP module

Follow instructions in this section to remove an OCP module.

About this task

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 17](#).

Procedure

Step 1. ① Loosen the thumbscrew. Use a screwdriver if necessary.

Step 2. ② Grasp the handle and slide the OCP module out.

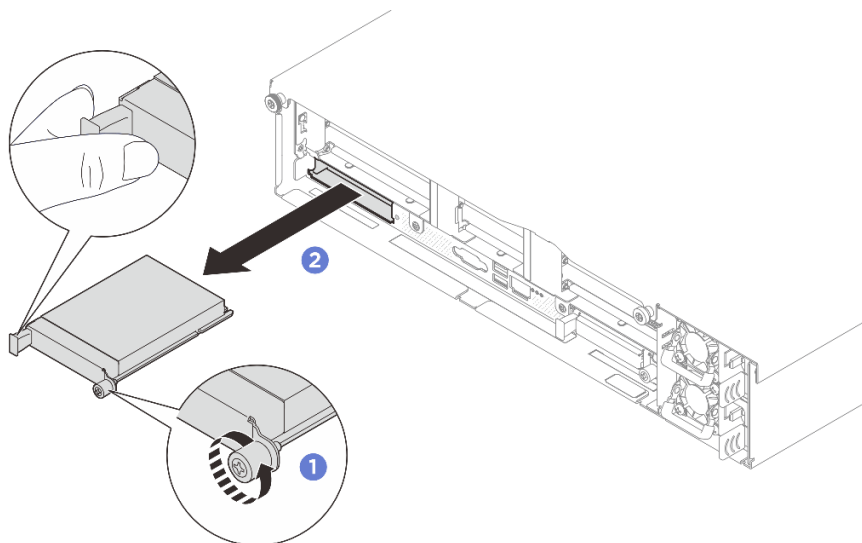


Figure 158. OCP module removal

After you finish

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo video

[Watch the procedure on YouTube](#)

Install an OCP module

Follow instructions in this section to install an OCP module.

About this task

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Touch the static-protective package that contains the component to any unpainted metal surface on the server; then, remove it from the package and place it on a static-protective surface.

Firmware and driver download: You might need to update the firmware or driver after replacing a component.

- Go to <https://datacentersupport.lenovo.com/products/servers/thinksystem/sr850v4/7djt/downloads/driver-list/> to see the latest firmware and driver updates for your server.
- Go to “Update the firmware” in *User Guide* or *System Configuration Guide* for more information on firmware updating tools.

Procedure

Step 1. If the OCP is covered with a OCP filler, remove the filler from the chassis first.

Step 2. Install the OCP module.

- a. ① Slide the OCP module into the slot until it is fully seated.
- b. ② Tighten the thumbscrew to secure the OCP module. Use a screwdriver if necessary.

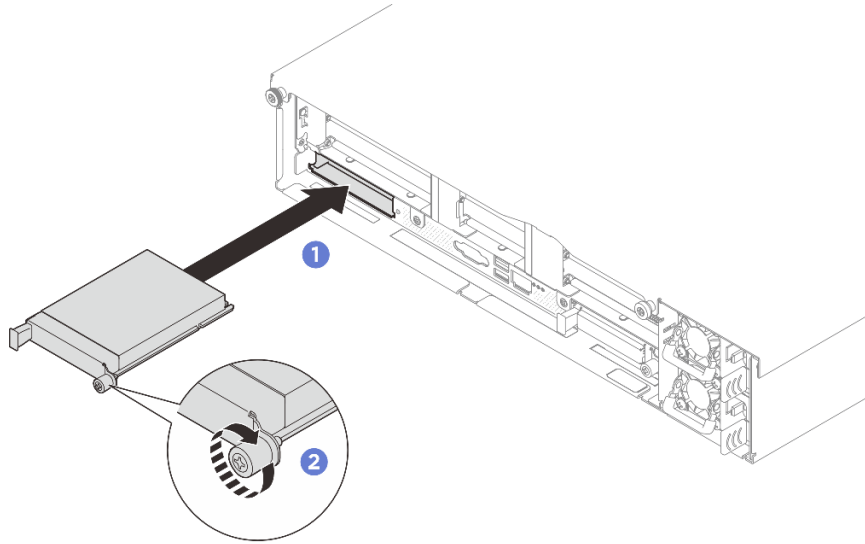


Figure 159. OCP module installation

After you finish

Complete the parts replacement. See [“Complete the parts replacement” on page 256](#).

Demo video

[Watch the procedure on YouTube](#)

PCIe riser and PCIe adapter replacement

Follow instructions in this section to remove and install a PCIe riser and a PCIe adapter.

Remove a PCIe riser

Follow instructions in this section to remove a PCIe riser.

About this task

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 17](#).
- If the server is installed in a rack, slide the server out on its rack slide rails to gain access to the top cover, or remove the server from the rack. See [“Remove the server from rails” on page 17](#).

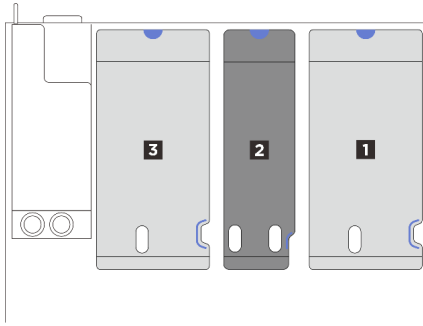


Figure 160. Server models with three PCIe risers

1 and **3** PCIe FHHL or FHFL riser

2 PCIe LP riser (without power connector)

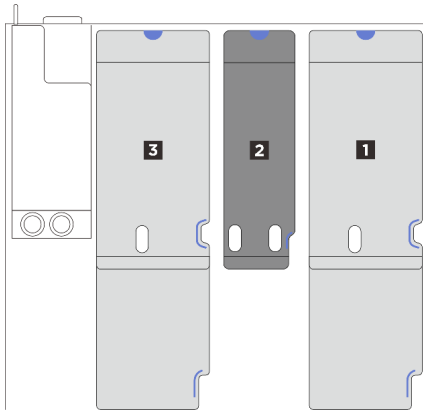
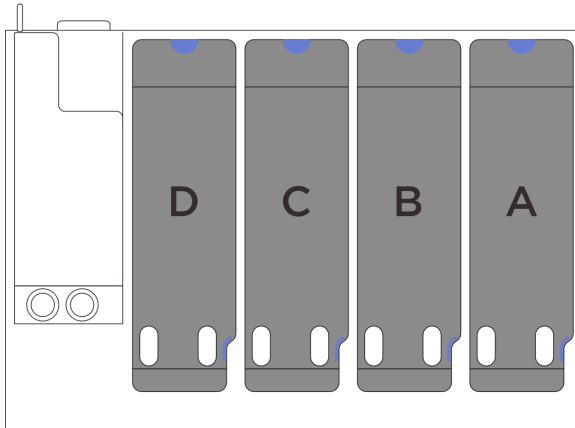


Figure 161. Server models with three PCIe riser and riser extenders



A, **B**, and **C** PCIe LP riser (without power connector)

D PCIe LP riser (with power connector)

Figure 162. server models with four PCIe risers

Notes:

- Depending on the configuration, follow the corresponding procedures below for proper removal procedure:
 - [“Remove a PCIe LP riser” on page 171](#)
 - [“Remove a PCIe FHHL riser” on page 172](#)

- [“Remove a PCIe FHFL riser” on page 172](#)
- The PCIe riser location might look different from the illustrations in this topic.

Remove a PCIe LP riser

Procedure

Step 1. Make preparation for this task.

- Remove the front top cover. See [“Remove the front top cover” on page 246](#).
- Remove the rear top cover. See [“Remove the rear top cover” on page 247](#).
- If the serial port module is installed, slightly lift the PCIe riser, and disconnect the serial port cable from the system board assembly.

Step 2. Disconnect the signal cables from the system board assembly. See [Internal Cable Routing Guide](#) for more information.

Step 3. Remove the PCIe riser.

- 1 If applicable, disconnect the power cable from the PCIe riser.
- 2 Grasp and lift the PCIe riser out of the chassis.

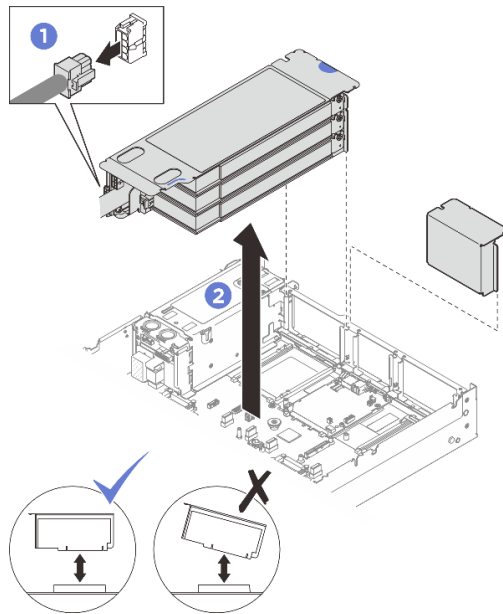


Figure 163. PCIe LP riser removal (with power connector)

Step 4. Record the cable connections and disconnect all internal cables from the PCIe adapters.

After you finish

- If no PCIe riser is going to be installed to the chassis, install a riser filler into the chassis.
- If you plan to replace a PCIe adapter, see [“Remove a PCIe adapter” on page 173](#).
- If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo video

[Watch the procedure on YouTube](#)

Remove a PCIe FHHL riser

Procedure

Step 1. Make preparation for this task.

- a. Remove the front top cover. See [“Remove the front top cover” on page 246](#).
- b. Remove the rear top cover. See [“Remove the rear top cover” on page 247](#).

Step 2. Disconnect the signal cables from the system board assembly. See [Internal Cable Routing Guide](#) for more information.

Step 3. Remove the PCIe riser.

- a. ❶ Disconnect the power cable from the PCIe riser.
- b. ❷ Grasp and lift the PCIe riser out of the chassis.

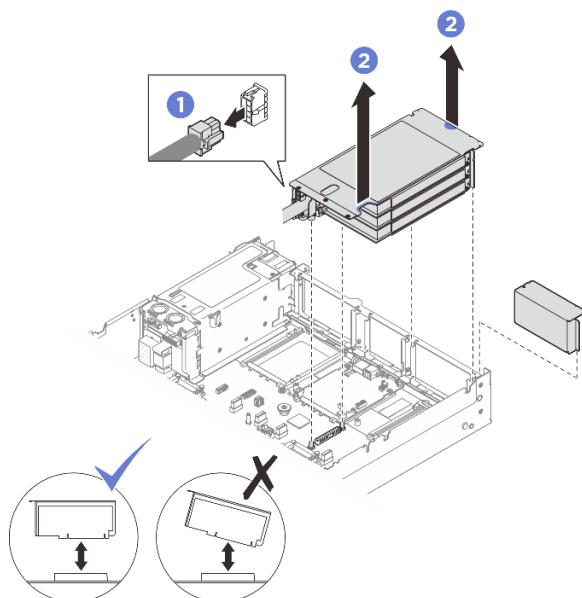


Figure 164. PCIe FHHL riser removal

Step 4. Record the cable connections and disconnect all internal cables from the PCIe adapters.

After you finish

1. If no PCIe riser is going to be installed to the chassis, install a riser filler into the chassis.
2. If you plan to replace a PCIe adapter, see [“Remove a PCIe adapter” on page 173](#).
3. If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo video

[Watch the procedure on YouTube](#)

Remove a PCIe FHFL riser

Procedure

Step 1. Make preparation for this task.

- a. Remove the front top cover. See [“Remove the front top cover” on page 246](#).

- b. Remove the rear top cover. See [“Remove the rear top cover” on page 247](#).
- Step 2. Disconnect the signal cables from the system board assembly. See [Internal Cable Routing Guide](#) for more information.
- Step 3. Remove the PCIe riser.
- 1 Disconnect the power cable from the PCIe riser.
 - 2 Gently pivot the tab on the rear air baffle outward toward the front of the server.
 - 3 Grasp and lift the PCIe riser out of the chassis.

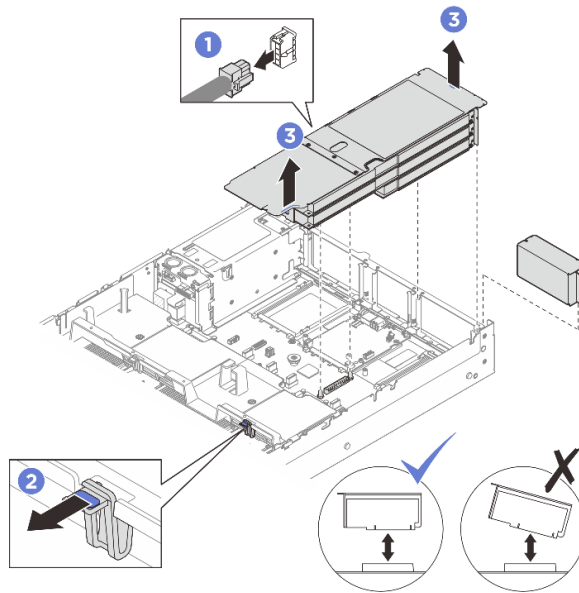


Figure 165. PCIe FHFL riser removal

- Step 4. Record the cable connections and disconnect all internal cables from the PCIe adapters.

After you finish

1. If no PCIe riser is going to be installed to the chassis, install a riser filler into the chassis.
2. If you plan to replace a PCIe adapter, see [“Remove a PCIe adapter” on page 173](#).
3. If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo video

[Watch the procedure on YouTube](#)

Remove a PCIe adapter

Follow instructions in this section to remove a PCIe adapter.

About this task

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.

- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 17](#).
- If the server is installed in a rack, remove it from the rack. See [“Remove the server from rails” on page 17](#).

Procedure

Step 1. Make preparation for this task.

- Remove the front top cover. See [“Remove the front top cover” on page 246](#).
- Remove the rear top cover. See [“Remove the rear top cover” on page 247](#).
- Remove the PCIe riser where the PCIe adapter has been installed. See [“Remove a PCIe riser” on page 169](#).

Step 2. Remove the PCIe adapter.

- 1 Remove the screw that secures the PCIe adapter to the PCIe riser.
- 2 Grasp the PCIe adapter by its edges and carefully pull it out of the PCIe slot.

Note: The PCIe riser might look different from the illustration.

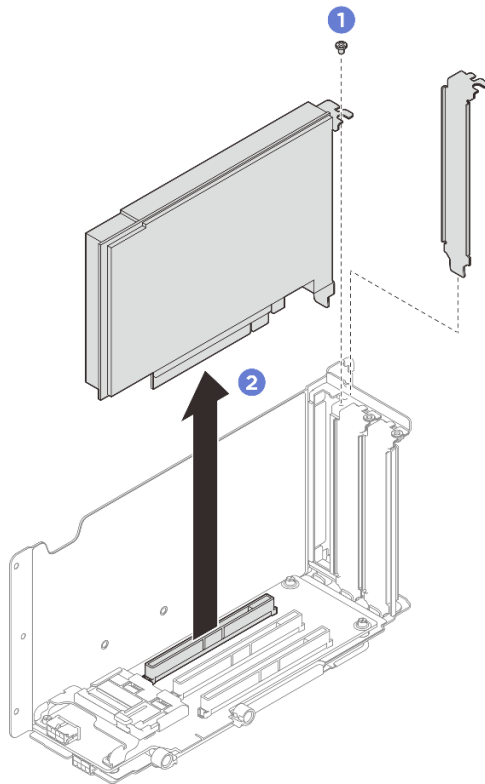


Figure 166. PCIe adapter removal

After you finish

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo video

[Watch the procedure on YouTube](#)

Install a PCIe adapter

Follow instructions in this section to install a PCIe adapter.

About this task

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Touch the static-protective package that contains the component to any unpainted metal surface on the server; then, remove it from the package and place it on a static-protective surface.

Procedure

Step 1. If a adapter filler has been installed, remove the screw that secures it, and remove the filler.

Step 2. Install the PCIe adapter.

- a. ① Align the PCIe adapter with the slot on the PCIe riser card, and insert it in.
- b. ② Fasten the screw to secure the PCIe adapter to the PCIe riser.

Note: The PCIe riser might look different from the illustration.

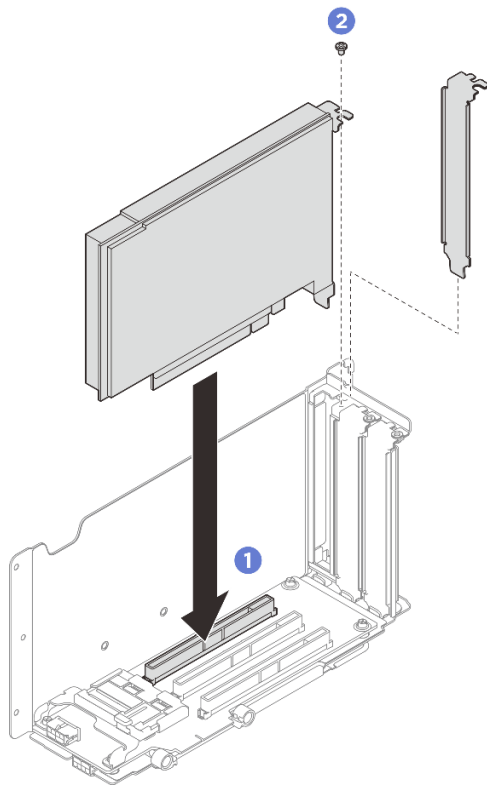


Figure 167. PCIe adapter installation

After you finish

1. Reinstall the PCIe riser. See [“Install a PCIe riser” on page 176](#).
2. Reinstall the rear top cover. See [“Install the rear top cover” on page 249](#).

3. Reinstall the front top cover. See [“Install the front top cover” on page 251](#).
4. Complete the parts replacement. See [“Complete the parts replacement” on page 256](#).

Demo video

[Watch the procedure on YouTube](#)

Install a PCIe riser

Follow instructions in this section to install a PCIe riser.

About this task

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Touch the static-protective package that contains the component to any unpainted metal surface on the server; then, remove it from the package and place it on a static-protective surface.

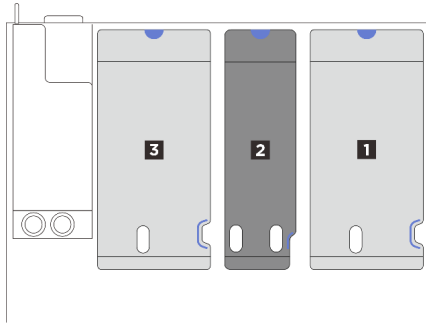


Figure 168. Server models with three PCIe risers

1 and **3** PCIe FHHL or FHFL riser

2 PCIe LP riser (without power connector)

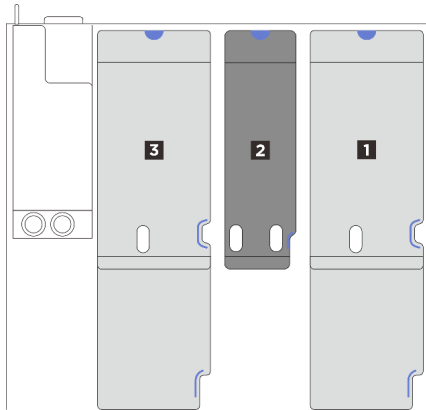
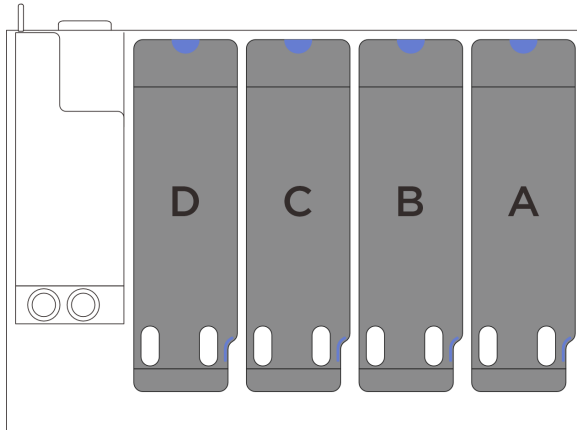


Figure 169. Server models with three PCIe riser and riser extenders



A, **B**, and **C** PCIe LP riser (without power connector)

D PCIe LP riser (with power connector)

Figure 170. server models with four PCIe risers

Notes:

- Depending on the PCIe riser type and location, follow the corresponding procedures below for proper installation procedure:
 - [“Install a PCIe LP riser” on page 178](#)
 - [“Install a PCIe FHHL riser” on page 178](#)

- [“Install a PCIe FHFL riser” on page 179](#)
- The PCIe riser location might look different from the illustrations in this topic.

Install a PCIe LP riser

Procedure

- Step 1. If applicable, reconnect the serial port cable to the system board assembly. See [“System-board-assembly connectors” on page 271](#).
- Step 2. Install the PCIe riser.
- 1 Align the rear of the PCIe riser with the corresponding rail guides in the rear of the chassis; then, carefully press the PCIe riser straight down into the chassis until it is fully seated.
 - 2 If applicable, connect the power cable to the PCIe riser.

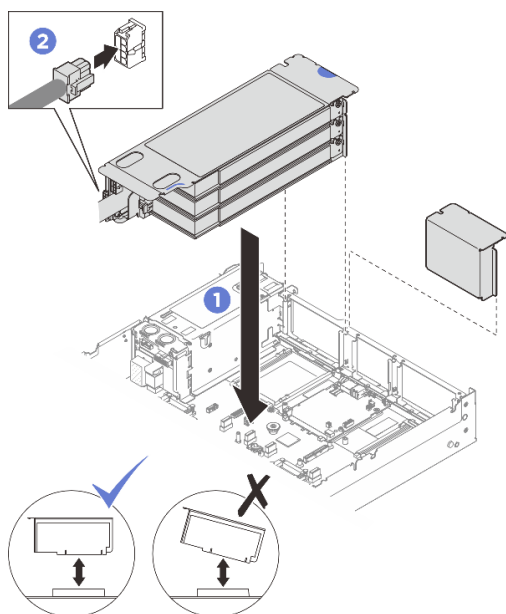


Figure 171. PCIe LP riser installation (with power connector)

After you finish

1. Reconnect the signal cables to the system board assembly. See [Internal Cable Routing Guide](#) for more information.
2. Reconnect the cables to the PCIe adapters.
3. Reinstall the rear top cover. See [“Install the rear top cover” on page 249](#).
4. Reinstall the front top cover. See [“Install the front top cover” on page 251](#).
5. Complete the parts replacement. See [“Complete the parts replacement” on page 256](#).

Demo video

[Watch the procedure on YouTube](#)

Install a PCIe FHHL riser

Procedure

- Step 1. Install the PCIe riser.

- a. ① Align the rear of the PCIe riser with the corresponding rail guides in the rear of the chassis; then, carefully press the PCIe riser straight down into the chassis until it is fully seated.
- b. ② Connect the power cable to the PCIe riser.

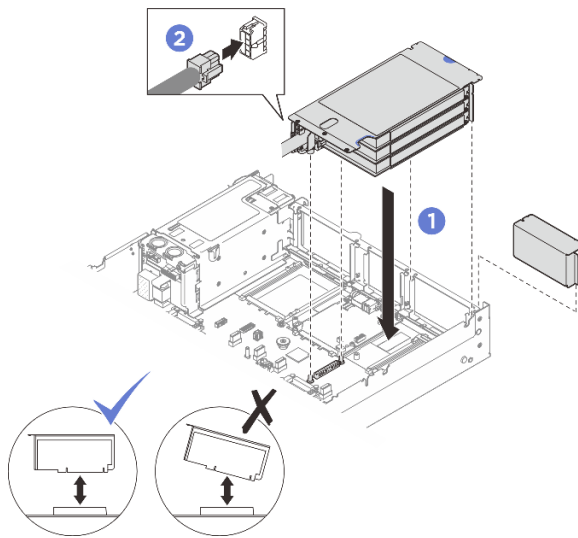


Figure 172. PCIe FHHL riser installation

After you finish

1. Reconnect the signal cables to the system board assembly. See [Internal Cable Routing Guide](#) for more information.
2. Reconnect the cables to the PCIe adapters.
3. Reinstall the rear top cover. See [“Install the rear top cover” on page 249](#).
4. Reinstall the front top cover. See [“Install the front top cover” on page 251](#).
5. Complete the parts replacement. See [“Complete the parts replacement” on page 256](#).

Demo video

[Watch the procedure on YouTube](#)

Install a PCIe FHFL riser

Procedure

Step 1. Install the PCIe riser.

- a. ① Align the rear of the PCIe riser with the corresponding rail guides in the rear of the chassis; then, carefully press the PCIe riser straight down into the chassis until it is fully seated.
- b. ② Connect the power cable to the PCIe riser.

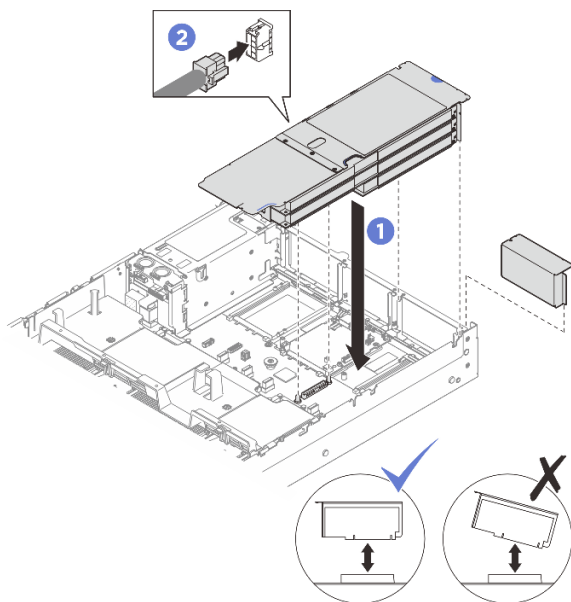


Figure 173. PCIe FHFL riser installation

After you finish

1. Reconnect the signal cables to the system board assembly. See [Internal Cable Routing Guide](#) for more information.
2. Reconnect the cables to the PCIe adapters.
3. Reinstall the rear top cover. See [“Install the rear top cover” on page 249](#).
4. Reinstall the front top cover. See [“Install the front top cover” on page 251](#).
5. Complete the parts replacement. See [“Complete the parts replacement” on page 256](#).

Demo video

[Watch the procedure on YouTube](#)

PCIe riser card replacement

Follow instructions in this section to remove and install a PCIe riser card.

Remove a PCIe riser card

Follow instructions in this section to remove a PCIe riser card.

About this task

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 17](#).
- If the server is installed in a rack, remove it from the rack. See [“Remove the server from rails” on page 17](#).

Notes:

- A two-slot riser card is used in this section as an example, the removal procedure for a three-slot riser card is similar.
- The PCIe riser might look different from the illustrations in this topic.

Procedure

Step 1. Make preparation for this task.

- Remove the front top cover. See [“Remove the front top cover” on page 246](#).
- Remove the rear top cover. See [“Remove the rear top cover” on page 247](#).
- Remove the PCIe riser where the PCIe card has been installed. See [“Remove a PCIe riser” on page 169](#).
- Remove the serial port module if necessary. See [“Remove the serial port module” on page 225](#).
- Remove all of the PCIe adapters or GPU adapters. See [“Remove a PCIe adapter” on page 173](#) or [“Remove a GPU adapter” on page 78](#).
- Remove the rear M.2 drive cage if necessary. See [“Remove the rear M.2 drive cage and M.2 boot adapter” on page 214](#).

Step 2. Unfasten the two screws to remove the cable cover from the PCIe riser.

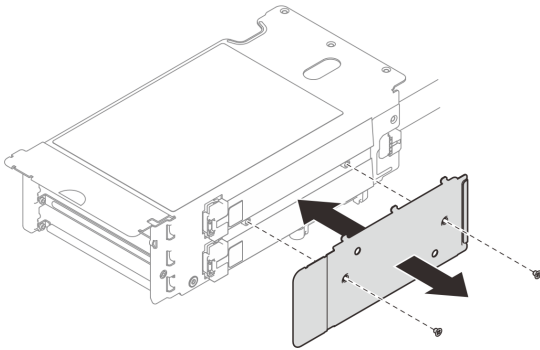


Figure 174. Cable cover removal

Step 3. Disconnect the cables from the outside of the PCIe riser.

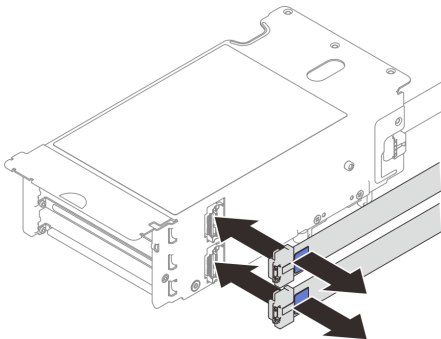


Figure 175. Cable disconnection

Step 4. Remove the PCIe riser card.

- ① Remove the three screws from the PCIe retainer.
- ② Remove the PCIe retainer from the PCIe riser card.

- c. ③ Disconnect the cables from the PCIe riser card.
- d. ④ Remove the two screws from the PCIe riser card.
- e. ⑤ Remove the PCIe riser card from the PCIe riser cage.

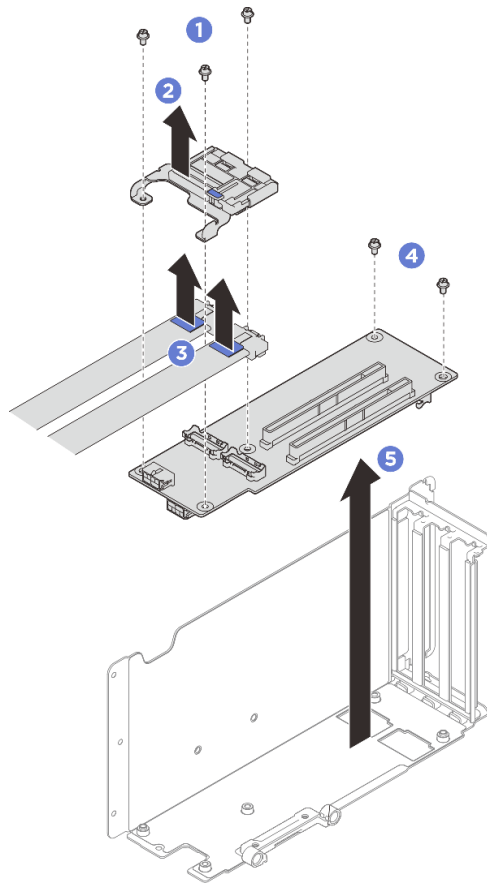


Figure 176. PCIe riser card removal

After you finish

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo video

[Watch the procedure on YouTube](#)

Install a PCIe riser card

Follow instructions in this section to install a PCIe riser card.

About this task

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.

- Touch the static-protective package that contains the component to any unpainted metal surface on the server; then, remove it from the package and place it on a static-protective surface.

Notes:

- A two-slot riser card is used in this section as an example, the installation procedure for a three-slot riser card is similar.
- The PCIe riser might look different from the illustrations in this topic.

Procedure

Step 1. If necessary, unfasten the two screws to remove the cable cover from the PCIe riser first.

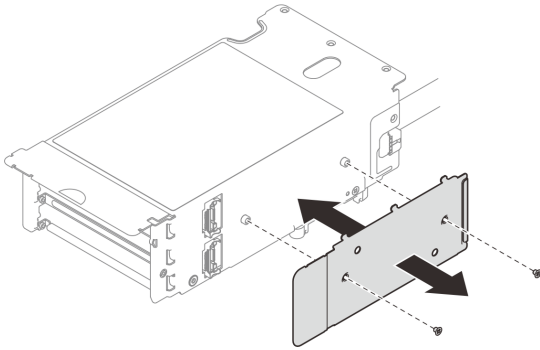


Figure 177. Cable cover removal

Step 2. Install the PCIe riser card.

- 1 Align the PCIe riser card with the screw holes on the PCIe riser cage.
- 2 Fasten the two screws to secure the PCIe riser card to the PCIe riser cage.
- 3 Connect the cables to the PCIe riser card.
- 4 Align the PCIe retainer with the screw holes on the PCIe riser card.
- 5 Fasten the three screws to secure the PCIe retainer to the PCIe riser card.

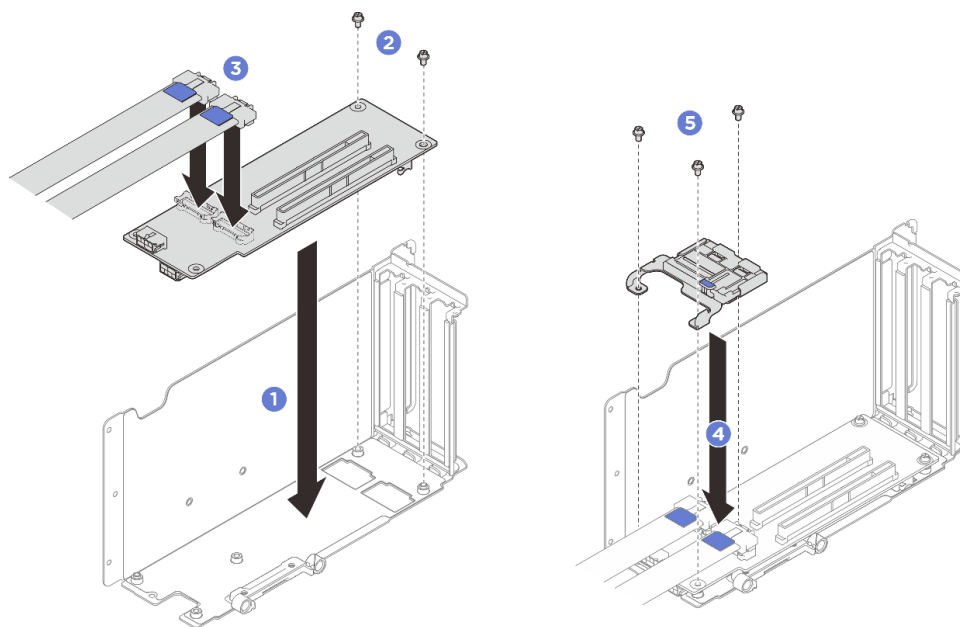


Figure 178. PCIe riser card installation

Step 3. Connect the cables to the outside of the PCIe riser.

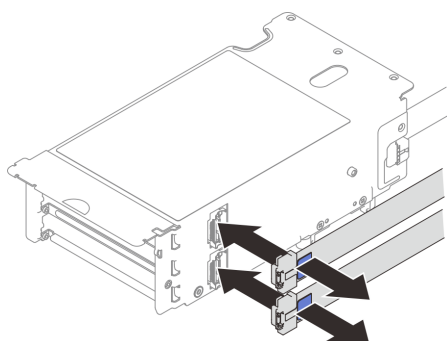


Figure 179. Cable connection

Step 4. Fasten the two screws to secure the cable cover to the PCIe riser.

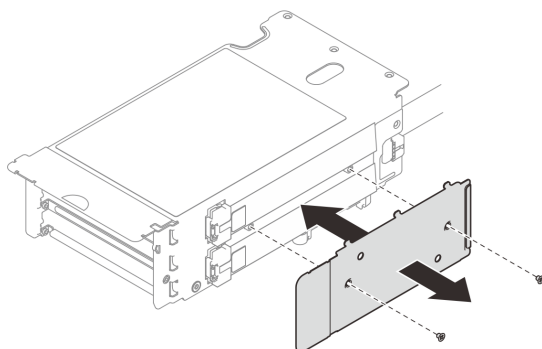


Figure 180. Cable cover installation

After you finish

1. Reinstall the rear M.2 drive cage if necessary. See [“Install the rear M.2 drive cage and M.2 boot adapter” on page 216](#).
2. Reinstall the serial port module if necessary. See [“Install the serial port module” on page 226](#).
3. Reinstall the PCIe adapters or GPU adapters. See [“Install a PCIe adapter” on page 175](#) or [“Install a GPU adapter” on page 82](#).
4. Reinstall the PCIe riser. See [“Install a PCIe riser” on page 176](#).
5. Reinstall the rear top cover. See [“Install the rear top cover” on page 249](#).
6. Reinstall the front top cover. See [“Install the front top cover” on page 251](#).
7. Reconnect the signal cables to the system board assembly. See [Internal Cable Routing Guide](#) for more information.
8. Complete the parts replacement. See [“Complete the parts replacement” on page 256](#).

Demo video

[Watch the procedure on YouTube](#)

PCIe retainer replacement

Follow instructions in this section to remove and install a PCIe retainer.

Remove a PCIe retainer

Follow instructions in this section to remove a PCIe retainer.

About this task

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 17](#).
- If the server is installed in a rack, remove it from the rack. See [“Remove the server from rails” on page 17](#).

Note: The PCIe riser might look different from the illustration.

Procedure

Step 1. Make preparation for this task.

- a. Remove the front top cover. See [“Remove the front top cover” on page 246](#).
- b. Remove the rear top cover. See [“Remove the rear top cover” on page 247](#).
- c. Remove the PCIe riser where the PCIe retainer has been installed. See [“Remove a PCIe riser” on page 169](#).
- d. Remove the serial port module if necessary. See [“Remove the serial port module” on page 225](#).
- e. Remove all of the PCIe adapters or GPU adapters. See [“Remove a PCIe adapter” on page 173](#) or [“Remove a GPU adapter” on page 78](#).

Step 2. Remove the PCIe retainer.

- a. ① Remove the three screws from the PCIe retainer.
- b. ② Remove the PCIe retainer from the PCIe riser card.

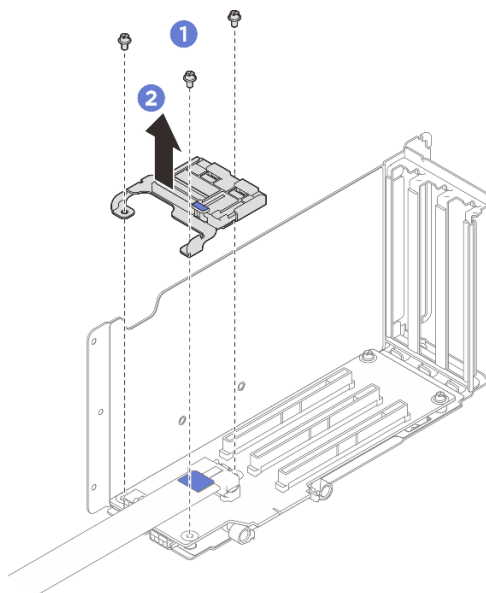


Figure 181. PCIe retainer removal

After you finish

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo video

[Watch the procedure on YouTube](#)

Install a PCIe retainer

Follow instructions in this section to install a PCIe retainer.

About this task

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Touch the static-protective package that contains the component to any unpainted metal surface on the server; then, remove it from the package and place it on a static-protective surface.

Note: The PCIe riser might look different from the illustration.

Procedure

- Step 1. ① Align the PCIe retainer with the screw holes on the PCIe riser card.
- Step 2. ② Fasten the three screws to secure the PCIe retainer to the PCIe riser card.

Note: The PCIe riser might look different from the illustration.

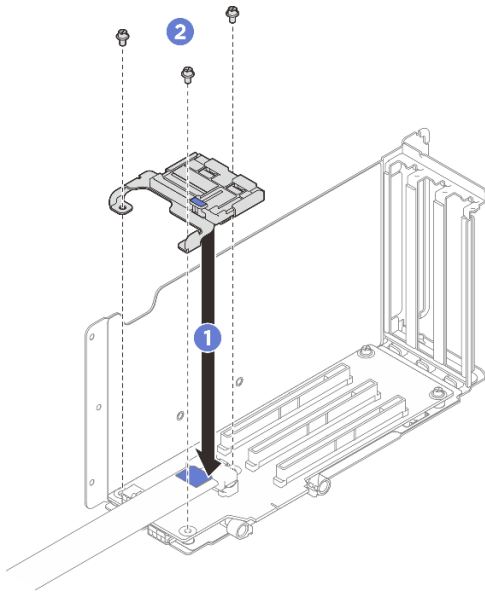


Figure 182. PCIe retainer installation

After you finish

1. Reinstall the serial port module if necessary. See [“Install the serial port module” on page 226](#).
2. Reinstall the PCIe adapters or GPU adapters. See [“Install a PCIe adapter” on page 175](#) or [“Install a GPU adapter” on page 82](#).
3. Reinstall the PCIe riser. See [“Install a PCIe riser” on page 176](#).
4. Reinstall the rear top cover. See [“Install the rear top cover” on page 249](#).
5. Reinstall the front top cover. See [“Install the front top cover” on page 251](#).
6. Complete the parts replacement. See [“Complete the parts replacement” on page 256](#).

Demo video

[Watch the procedure on YouTube](#)

PCIe riser extender replacement

Follow instructions in this section to remove and install a PCIe riser extender.

Remove a PCIe riser extender

Follow instructions in this section to remove a PCIe riser extender.

About this task

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.

- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 17](#).
- If the server is installed in a rack, remove it from the rack. See [“Remove the server from rails” on page 17](#).

Procedure

Step 1. Make preparation for this task.

- Remove the front top cover. See [“Remove the front top cover” on page 246](#).
- Remove the rear top cover. See [“Remove the rear top cover” on page 247](#).
- Remove the PCIe FHFL riser. See [“Remove a PCIe riser” on page 169](#).
- Remove all of the PCIe adapters or GPU adapters. See [“Remove a PCIe adapter” on page 173](#) or [“Remove a GPU adapter” on page 78](#).

Step 2. Remove the PCIe riser extender.

- 1 Remove the four screws from the PCIe riser.
- 2 Remove the PCIe riser extender from the PCIe riser.

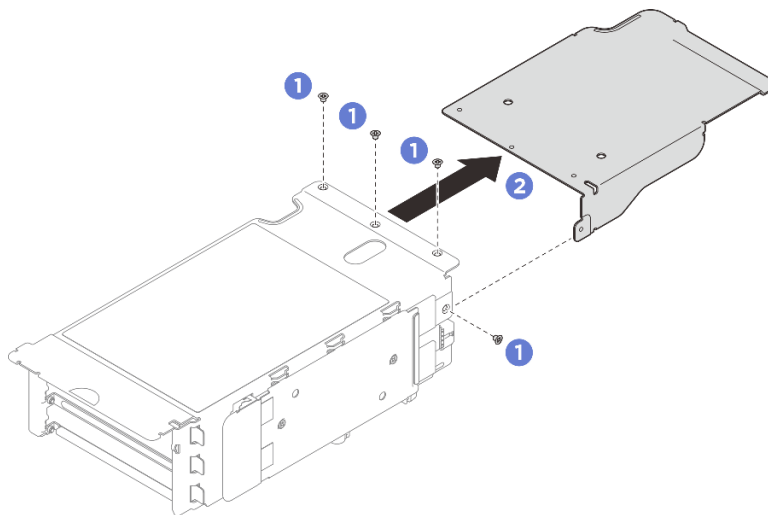


Figure 183. PCIe riser extender removal

After you finish

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo video

[Watch the procedure on YouTube](#)

Install a PCIe riser extender

Follow instructions in this section to install a PCIe riser extender.

About this task

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Touch the static-protective package that contains the component to any unpainted metal surface on the server; then, remove it from the package and place it on a static-protective surface.

Procedure

Step 1. ① Align the PCIe riser extender with the four screw holes on the PCIe riser.

Step 2. ② Fasten the four screws to secure the PCIe riser extender to the PCIe riser.

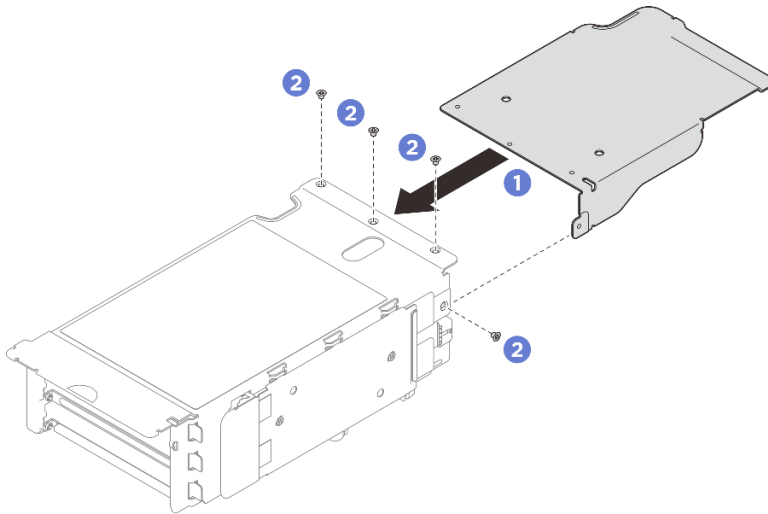


Figure 184. PCIe riser extender installation

After you finish

1. Reinstall the PCIe adapters or GPU adapters. See [“Install a PCIe adapter” on page 175](#) or [“Install a GPU adapter” on page 82](#).
2. Reinstall the PCIe FHFL riser. See [“Install a PCIe riser” on page 176](#).
3. Reinstall the rear top cover. See [“Install the rear top cover” on page 249](#).
4. Reinstall the front top cover. See [“Install the front top cover” on page 251](#).
5. Complete the parts replacement. See [“Complete the parts replacement” on page 256](#).

Demo video

[Watch the procedure on YouTube](#)

Power distribution board replacement

Follow instructions in this section to remove or install the power distribution board.

Remove the power distribution board

Follow instructions in this section to remove the power distribution board.

About this task

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 17](#).
- If the server is installed in a rack, remove it from the rack. See [“Remove the server from rails” on page 17](#).

Procedure

Step 1. Make preparation for this task.

- Remove the front top cover. See [“Remove the front top cover” on page 246](#).
- Remove the rear top cover. See [“Remove the rear top cover” on page 247](#).

Step 2. Remove the power distribution board.

- ① Gently pull and disengage every installed power supply unit.
- ② Disconnect the sideband and power cables from the power distribution board.
- ③ Grasp and lift the power distribution board to remove it.

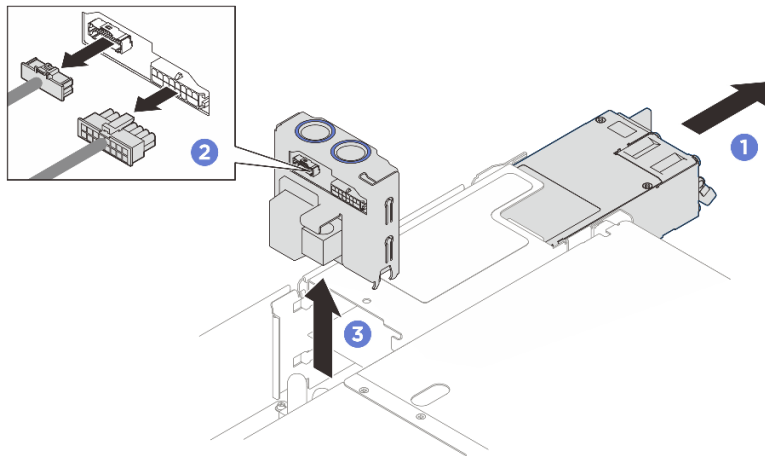


Figure 185. Power distribution board removal

After you finish

- If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.
- If you plan to recycle the component:
 - Remove the four screws that secure the power distribution board to the bracket.
 - Separate the power distribution board from the bracket.

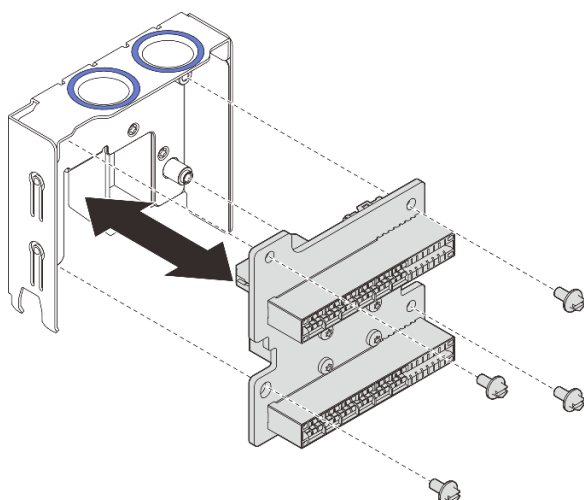


Figure 186. Power distribution board disassembly

- c. Recycle the component in compliance with local regulations.

Demo video

[Watch the procedure on YouTube](#)

Install the power distribution board

Follow instructions in this section to install the power distribution board.

About this task

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Touch the static-protective package that contains the component to any unpainted metal surface on the server; then, remove it from the package and place it on a static-protective surface.

Procedure

- Step 1. ① Align the bottom connectors on the power distribution board to the corresponding connectors on the system board assembly; then, push the power distribution board in until it is firmly seated.
- Step 2. ② Connect the sideband and power cables to the power distribution board.
- Step 3. ③ Engage the power supply units, and make sure they sit firmly in place.

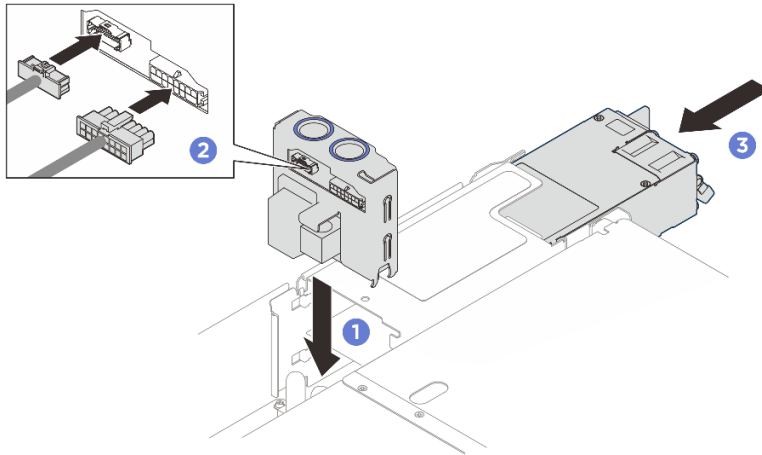


Figure 187. Power distribution board installation

After you finish

- Reinstall the rear top cover. See [“Install the rear top cover” on page 249](#).
- Reinstall the front top cover. See [“Install the front top cover” on page 251](#).
- Complete the parts replacement. See [“Complete the parts replacement” on page 256](#).

Demo video

[Watch the procedure on YouTube](#)

Power supply unit replacement

Follow instructions in this section to remove or install a power supply unit.

Remove a hot-swap power supply unit

Follow instructions in this section to remove a hot-swap power supply unit.

S002



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

S029





**For -48V dc power supply, electrical current from power cords is hazardous.
To avoid a shock hazard:**

- **To connect or disconnect -48V dc power cords when you need to remove/install redundancy power supply unit(s).**

To Connect:

1. Turn OFF subject dc power source(s) and equipment (s) that are attached to this product.
2. Install the power supply unit(s) into the system housing.
3. Attach dc power cord(s) to the product.
 - Ensure correct polarity of -48 V dc connections: RTN is + and -Vin (typical -48 V) dc is -. Earth ground should be connected very well.
4. Connect dc power cord(s) to subject power source (s).
5. Turn ON all the power source(s).

To Disconnect:

1. Disconnect or turn off the subject dc power source(s) (at the breaker panel) before removing the power supply unit(s).
2. Remove the subject dc cord(s) and make sure the wire terminal of power cord(s) is insulated.
3. Unplug the subject power supply unit(s) from the system housing.

S035



CAUTION:

Never remove the cover on a power supply or any part that has this label attached. Hazardous voltage, current, and energy levels are present inside any component that has this label attached. There are no serviceable parts inside these components. If you suspect a problem with one of these parts, contact a service technician.

About this task

Attention: Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.

CAUTION:

- **240 V dc input (input range: 180-300 V dc) is supported in Chinese Mainland ONLY.**
- **Power supply with 240 V dc input cannot support hot-plugging power cord function. Before removing the power supply with dc input, please turn off server or disconnect dc power sources at the breaker panel or by turning off the power source. Then, remove the power cord.**

Procedure

- Step 1. Disconnect both ends of the power cord and keep it in an ESD-safe place.
- Step 2. Remove the power supply unit.
 - a. ① Press and hold the release tab.

- b. 2 Grasp the handle, and pull the power supply unit out of the server.

Note: PSU with a release tab is a hot-swap PSU. The color of the release tab does not affect the serviceability of the PSU.

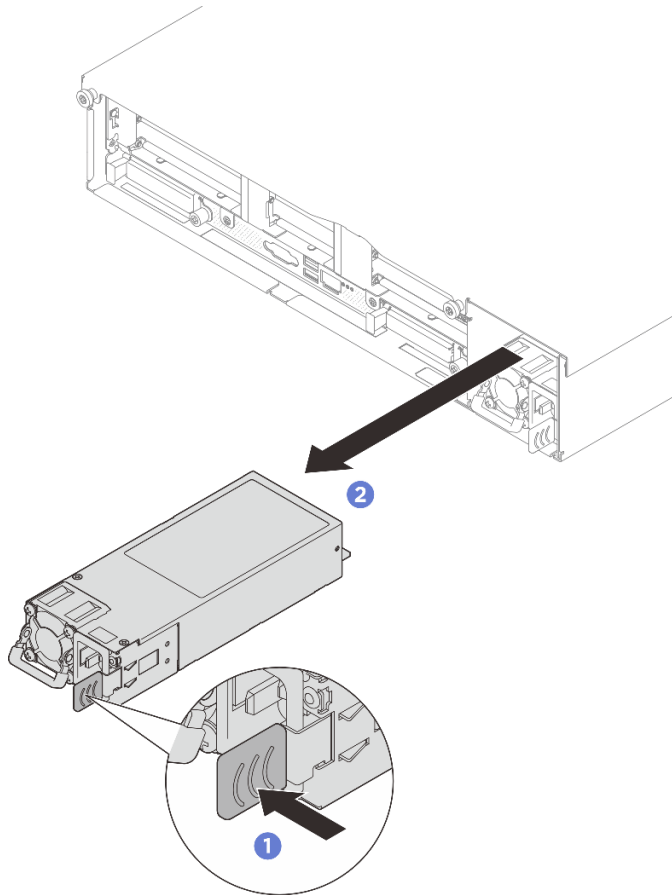


Figure 188. Power supply unit removal

After you finish

1. Install a power supply as soon as possible. See [“Install a hot-swap power supply unit” on page 194](#).
2. If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

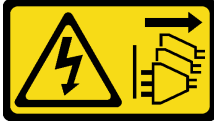
Demo video

[Watch the procedure on YouTube](#)

Install a hot-swap power supply unit

Follow instructions in this section to install a hot-swap power supply unit.

S002



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

S029



DANGER

For -48V dc power supply, electrical current from power cords is hazardous.
To avoid a shock hazard:

- To connect or disconnect -48V dc power cords when you need to remove/install redundancy power supply unit(s).

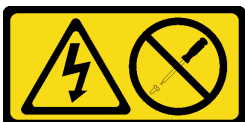
To Connect:

1. Turn OFF subject dc power source(s) and equipment (s) that are attached to this product.
2. Install the power supply unit(s) into the system housing.
3. Attach dc power cord(s) to the product.
 - Ensure correct polarity of -48 V dc connections: RTN is + and -Vin (typical -48 V) dc is -. Earth ground should be connected very well.
4. Connect dc power cord(s) to subject power source (s).
5. Turn ON all the power source(s).

To Disconnect:

1. Disconnect or turn off the subject dc power source(s) (at the breaker panel) before removing the power supply unit(s).
2. Remove the subject dc cord(s) and make sure the wire terminal of power cord(s) is insulated.
3. Unplug the subject power supply unit(s) from the system housing.

S035



CAUTION:

Never remove the cover on a power supply or any part that has this label attached. Hazardous voltage, current, and energy levels are present inside any component that has this label attached. There are no serviceable parts inside these components. If you suspect a problem with one of these parts, contact a service technician.

About this task

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Touch the static-protective package that contains the component to any unpainted metal surface on the server; then, remove it from the package and place it on a static-protective surface.

Procedure

Step 1. Make preparation for the task.

- a. Make sure the power supply unit to be installed is of the same wattage as the installed ones. Otherwise, complete the following steps:
 1. Turn off the server and peripheral devices.
 2. Disconnect the power cords and all external cables.
 3. Remove all the installed power supply units.
 4. Make sure all the power supply units to be installed are of the same wattage. Do not mix power supply units of different wattages in the same unit of server.
- b. If more than one units are to be installed, start with the lowest available power supply bay.

Step 2. Make sure the label on the power supply is facing up; then, grasp the handle and slide it into the power supply bay until it clicks into place.

Notes:

- Power supply units in the chassis must have the same wattage, vendor, and part number (or alternate part number).
- PSU with a release tab is a hot-swap PSU. The color of the release tab does not affect the serviceability of the PSU.

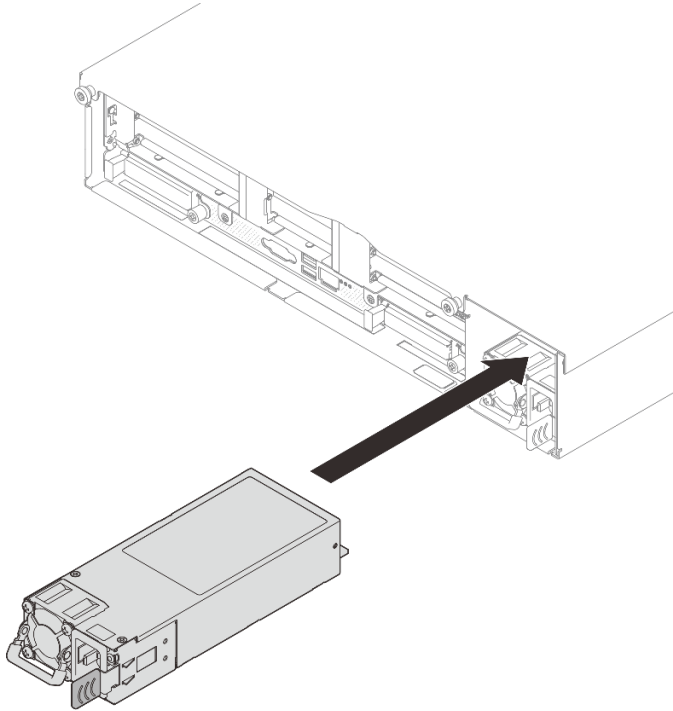


Figure 189. Power supply unit installation

After you finish

1. Pull the handle to see if the power supply unit is properly installed. If it slides out, reinstall it.
2. Connect the power cord to the power supply unit, and make sure it's properly connected to the power.
3. Complete the parts replacement. See [“Complete the parts replacement” on page 256](#).
4. If the server is turned off, turn on the server. Ensure that both the power input LED and the power output LED on the power supply are lit, indicating that the power supply is operating properly.

Demo video

[Watch the procedure on YouTube](#)

Processor and heat sink replacement (trained technician only)

Follow the instruction in this section to replace an assembled processor and heat sink, known as a processor-heat-sink module (PHM), a processor, or a heat sink.

Note: If you are replacing a processor with cold plate, see [“Lenovo Processor Neptune Core Module replacement \(trained technicians only\)” on page 97](#).

Important: This task must be operated by trained technicians that are certified by Lenovo Service. Do not attempt to remove or install the part without proper training and qualification.

Attention: Before reusing a processor or heat sink, make sure you use Lenovo proven alcohol cleaning pad and thermal grease.

Remove a processor and heat sink

This task has instructions for removing an assembled processor and heat sink, known as a processor-heat-sink module (PHM). This task requires a Torx T30 driver. This procedure must be executed by a trained technician.

About this task

S002



CAUTION:

The power-control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 17](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.
- Each processor socket must always contain a cover or a PHM. When removing or installing a PHM, protect empty processor sockets with a cover.
- Do not touch the processor socket or processor contacts. Processor-socket contacts are very fragile and easily damaged. Contaminants on the processor contacts, such as oil from your skin, can cause connection failures.
- Do not allow the thermal grease on the processor or heat sink to come in contact with anything. Contact with any surface can compromise the thermal grease, rendering it ineffective. Thermal grease can damage components, such as the electrical connectors in the processor socket.
- Remove and install only one PHM at a time. If the system supports multiple processors, install the PHMs starting with the first processor socket.

Note: The heat sink, processor, and processor carrier for your system might be different from those shown in the illustrations.

The following illustration shows the components of the PHM.

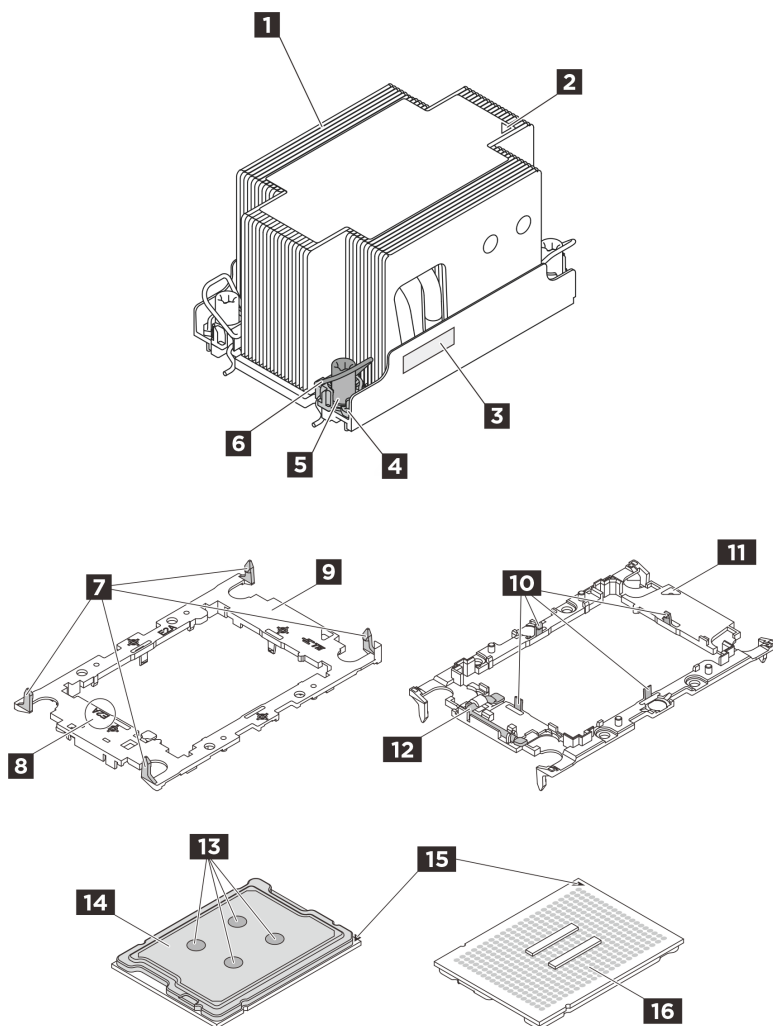


Figure 190. PHM components

1 Heat sink	2 Heat sink triangular mark
3 Processor identification label	4 Nut and wire bail retainer
5 Torx T30 nut	6 Anti-tilt wire bail
7 Processor carrier	8 Clips to secure carrier to heat sink
9 Clips to secure processor in carrier	10 Processor ejector handle
11 Carrier triangular mark	12 Processor heat spreader
13 Thermal grease	14 Processor contacts
15 Processor triangular mark	16 Processor contacts

Procedure

Step 1. Make preparation for this task.

- a. To replace a front PHM (processor 3 or processor 4), remove the following:
 1. Remove the front top cover. See [“Remove the front top cover” on page 246](#).
 2. Remove the front air baffle. See [“Remove the front air baffle” on page 33](#).

- b. To replace a rear PHM (processor 1 or processor 2), remove the following:
1. Remove the front top cover. See [“Remove the front top cover” on page 246.](#)
 2. Remove the rear top cover. See [“Remove the rear top cover” on page 247.](#)
 3. Remove the FHFL risers if necessary. See [“Remove a PCIe riser” on page 169.](#)
 4. Remove the rear air baffle. See [“Remove the rear air baffle” on page 37.](#)

Step 2. Remove the PHM from the system board assembly.

Notes:

- Do not touch the contacts on the bottom of the processor.
 - Keep the processor socket clean from any object to prevent possible damages.
- a. ① Fully loosen the Torx T30 nuts on the PHM **in the removal sequence shown** on the heat-sink label.
 - b. ② Rotate the anti-tilt wire bails inward.
 - c. ③ Carefully lift the PHM from the processor socket. If the PHM cannot be fully lifted out of the socket, further loosen the Torx T30 nuts and try lifting the PHM again.

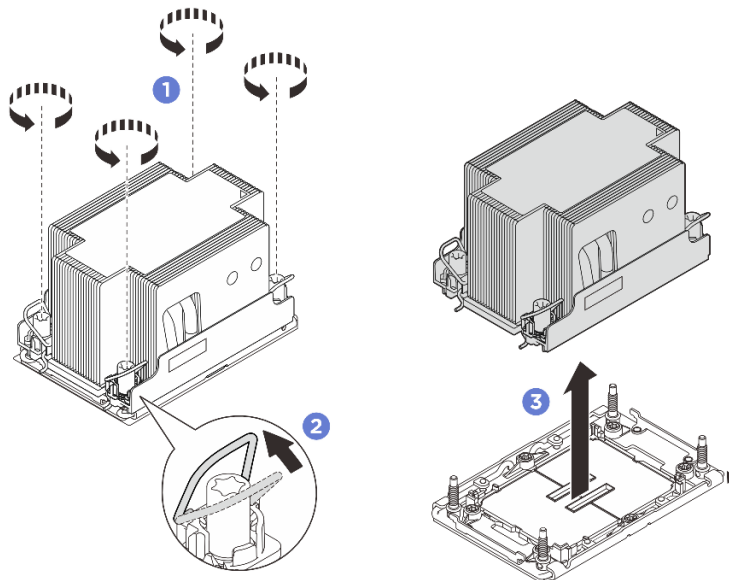


Figure 191. 2U Standard PHM removal

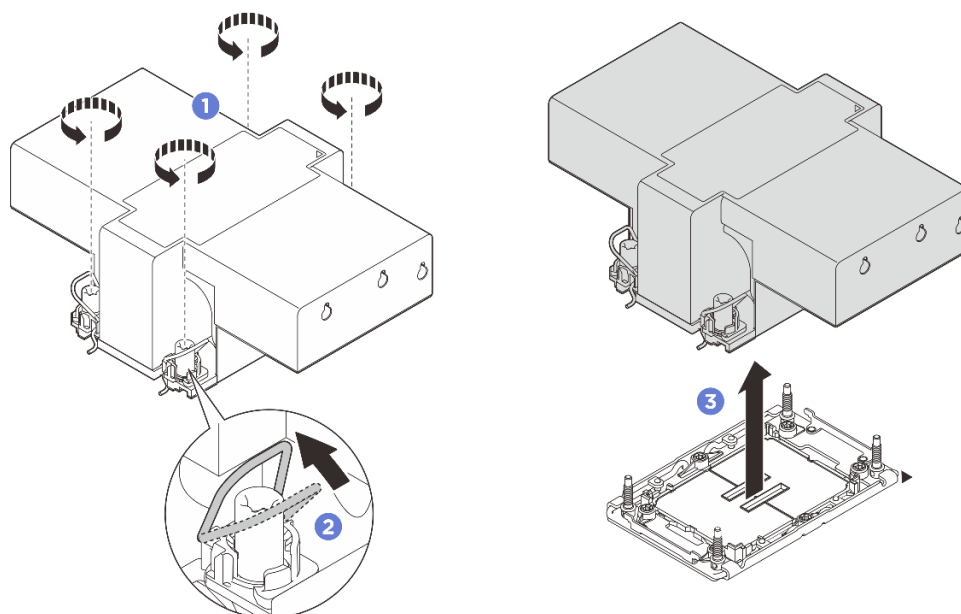


Figure 192. 2U performance PHM removal

After you finish

1. Each processor socket must always contain a cover or a PHM. Protect empty processor sockets with a cover or install a new PHM.
2. If you are removing the PHM as part of a system board assembly replacement, set the PHM aside.
3. If you are reusing the processor or heat sink, separate the processor from its retainer. See [“Separate the processor from carrier and heat sink” on page 201](#).
4. If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo video

[Watch the procedure on YouTube](#)

Separate the processor from carrier and heat sink

This task has instructions for separating a processor and its carrier from an assembled processor and heat sink, known as a processor-heat-sink module (PHM). This procedure must be executed by a trained technician.

About this task

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 17](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.

- Do not touch the processor contacts. Contaminants on the processor contacts, such as oil from your skin, can cause connection failures.
- Do not allow the thermal grease on the processor or heat sink to come in contact with anything. Contact with any surface can compromise the thermal grease, rendering it ineffective. Thermal grease can damage components, such as the electrical connectors in the processor socket.

Note: The heat sink, processor, and processor carrier for your system might be different from those shown in the illustrations.

Procedure

Step 1. Separate the processor from the heat sink and carrier.

- ① Lift the handle to release the processor from the carrier.
- ② Hold the processor by its edges; then, lift the processor from the heat sink and carrier.
- ③ Without putting the processor down, wipe the thermal grease from the top of the processor with an alcohol cleaning pad; then, place the processor on a static protective surface with the processor-contact side up.

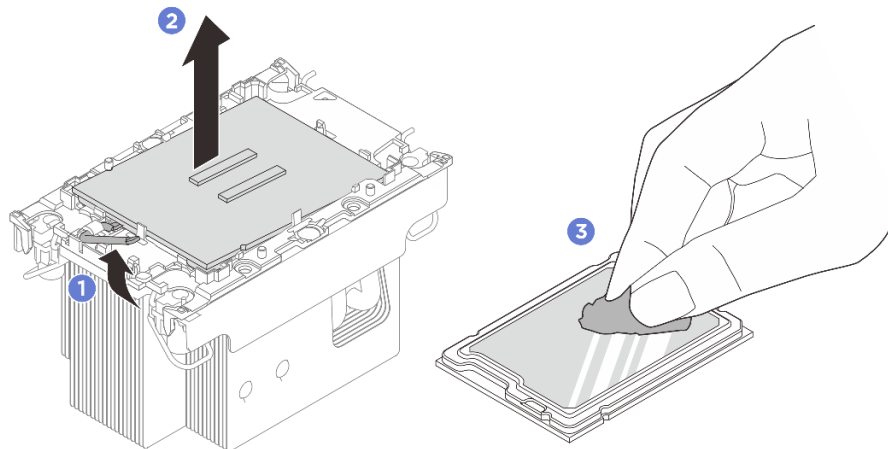


Figure 193. Separating a processor from the heat sink and carrier

Note: Do not touch the contacts on the processor.

Step 2. Separate the processor carrier from the heat sink.

- ① Release the retaining clips from the heat sink.
- ② Lift the carrier from the heat sink.
- ③ Wipe the thermal grease from the bottom of the heat sink with an alcohol cleaning pad.

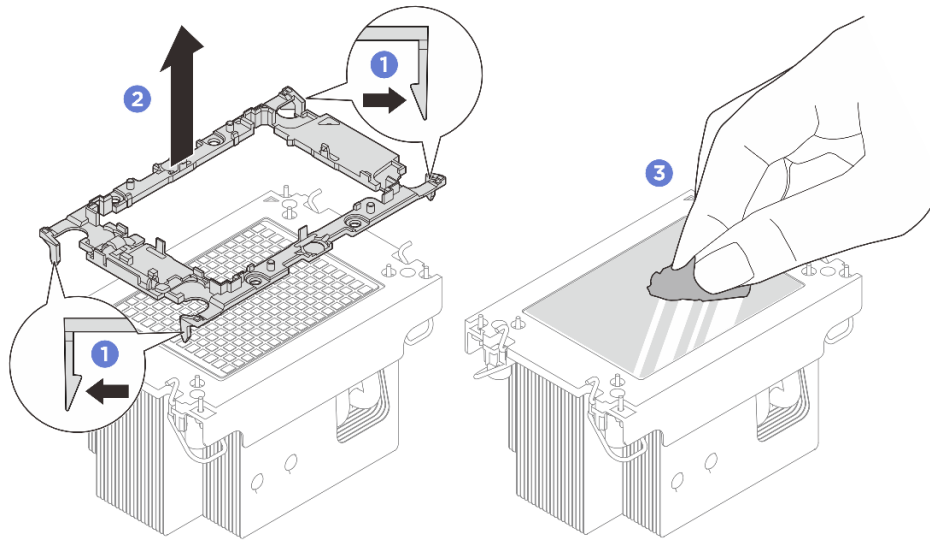


Figure 194. Separating a processor carrier from the heat sink

Note: The processor carrier will be discarded and replaced with a new one.

After you finish

1. Install the PHM. See [“Install a processor and heat sink” on page 203](#).
2. If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo video

[Watch the procedure on YouTube](#)

Install a processor and heat sink

This task has instructions for installing an assembled processor and heat sink, known as a processor-heat-sink module (PHM). This task requires a Torx T30 driver. This procedure must be executed by a trained technician.

About this task

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 17](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.
- Each processor socket must always contain a cover or a PHM. When removing or installing a PHM, protect empty processor sockets with a cover.
- Do not touch the processor socket or processor contacts. Processor-socket contacts are very fragile and easily damaged. Contaminants on the processor contacts, such as oil from your skin, can cause connection failures.

- Do not allow the thermal grease on the processor or heat sink to come in contact with anything. Contact with any surface can compromise the thermal grease, rendering it ineffective. Thermal grease can damage components, such as the electrical connectors in the processor socket.
- Remove and install only one PHM at a time. If the system supports multiple processors, install the PHMs starting with the first processor socket.

Notes:

- The heat sink, processor, and processor carrier for your system might be different from those shown in the illustrations.
- PHMs are keyed for the socket where they can be installed and for their orientation in the socket.
- See <https://serverproven.lenovo.com> for a list of processors supported for your server. All processors must have the same speed, number of cores, and frequency.
- Before you install a new PHM or replacement processor, update your system firmware to the latest level. See “Update the firmware” in *User Guide* and *System Configuration Guide*.

The following illustration shows the components of the PHM.

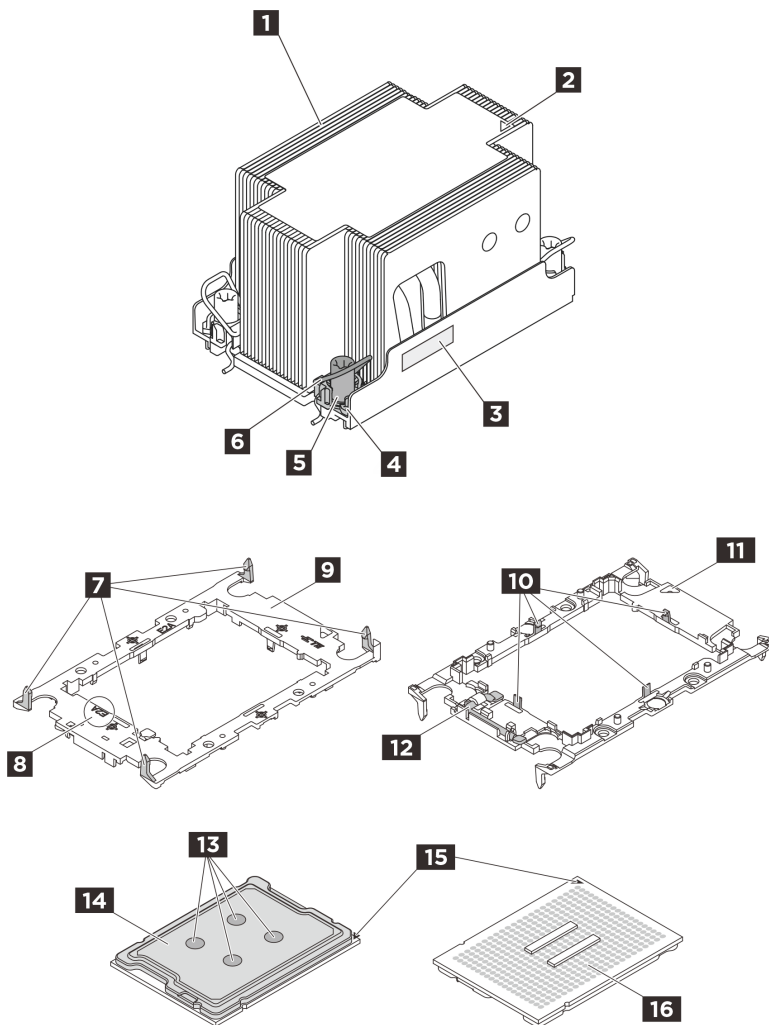


Figure 195. PHM components

1 Heat sink	2 Heat sink triangular mark
3 Processor identification label	4 Nut and wire bail retainer
5 Torx T30 nut	6 Anti-tilt wire bail
7 Processor carrier	8 Clips to secure carrier to heat sink
9 Clips to secure processor in carrier	10 Processor ejector handle
11 Carrier triangular mark	12 Processor heat spreader
13 Thermal grease	14 Processor contacts
15 Processor triangular mark	16 Processor contacts

Firmware and driver download: You might need to update the firmware or driver after replacing a component.

- Go to <https://datacentersupport.lenovo.com/products/servers/thinksystem/sr850v4/7djt/downloads/driver-list/> to see the latest firmware and driver updates for your server.
- Go to “Update the firmware” in *User Guide* or *System Configuration Guide* for more information on firmware updating tools.

Procedure

Step 1. Record the processor identification label.

- If you are replacing a processor and reusing the heat sink, remove the processor identification label from the heat sink and replace it with the new label that comes with the replacement processor.
- If you are replacing a heat sink and reusing the processor, remove the processor identification label from the old heat sink and place it on the new heat sink in the same location.

Note: If you are unable to remove the label and place it on the new heat sink, or if the label is damaged during transfer, write the processor serial number from the processor identification label on the new heat sink in the same location as the label would be placed using a permanent marker.

Step 2. Install the processor in the new carrier.

Notes:

- If you are replacing the processor and reusing the heat sink, use the new carrier that comes with the new processor.
- If you are replacing the heat sink and reusing the processor, and if the new heat sink comes with two processor carriers, make sure to use the same type of carrier as the one you discarded.
 1. ① Make sure the handle on the carrier is in the closed position.
 2. ② Align the processor on the new carrier so that the triangular marks align; then, insert the marked end of the processor into the carrier.
 3. ③ Hold the inserted end of the processor in place; then, pivot the unmarked end of the carrier down and away from the processor.
 4. ④ Press the processor and secure the unmarked end under the clip on the carrier.
 5. ⑤ Carefully pivot the sides of the carrier down and away from the processor.
 6. ⑥ Press the processor and secure the sides under the clips on the carrier.

Note: To prevent the processor from falling out of the carrier, keep the processor-contact side up and hold the processor-carrier assembly by the sides of the carrier.

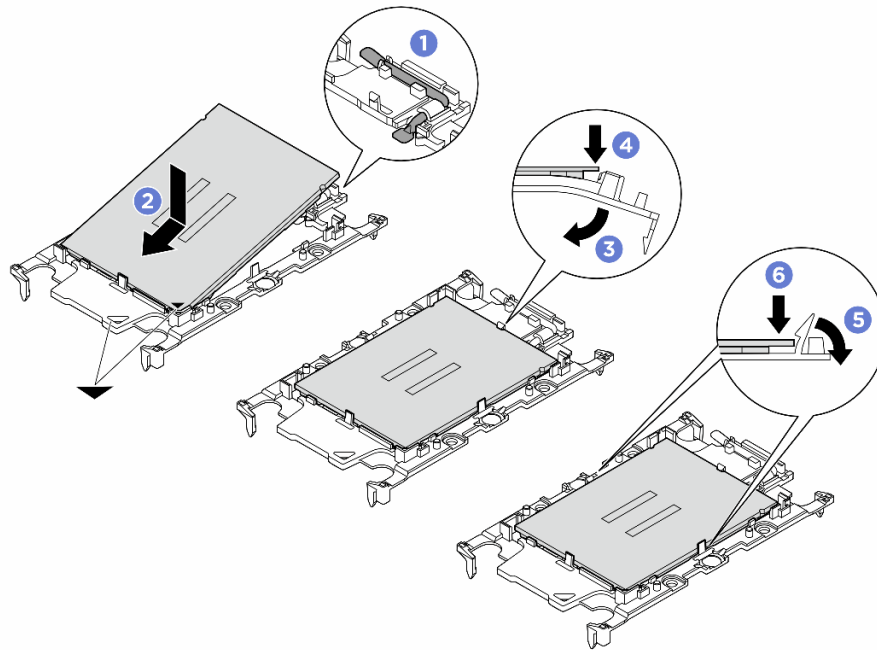


Figure 196. Processor carrier installation

Step 3. Apply thermal grease.

- If you are replacing the heat sink and reusing the processor, a new heat sink comes with thermal grease and you do not need to apply new thermal grease.

Note: To ensure the best performance, check the manufacturing date on the new heat sink and make sure it does not exceed two years. Otherwise, wipe off the existing thermal grease and apply new thermal grease.

- If you are replacing the processor and reusing the heat sink, do the following steps to apply thermal grease:
 1. If there is any old thermal grease on the heat sink, wipe off the thermal grease with an alcohol cleaning pad.
 2. Carefully place the processor and carrier in the shipping tray with the processor-contact side down. Make sure the triangular mark on the carrier is oriented in the shipping tray as shown below.
 3. Apply the thermal grease on the top of the processor with syringe by forming four uniformly spaced dots, while each dot consists of about 0.1 ml of thermal grease.

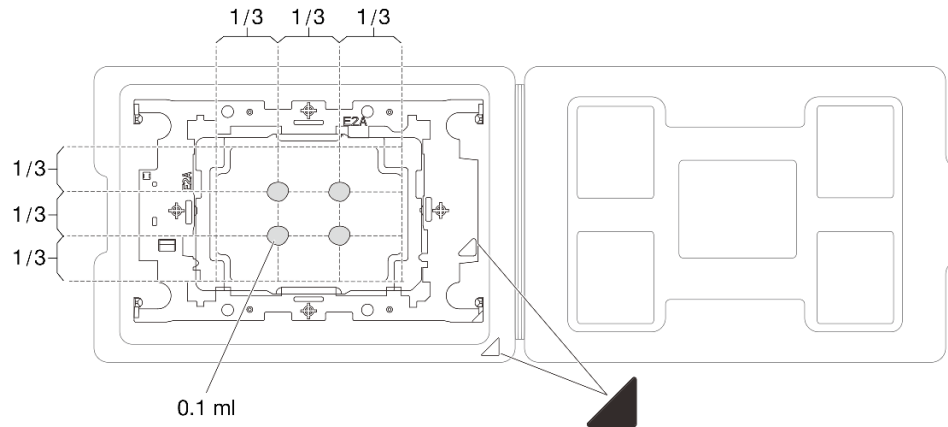


Figure 197. Thermal grease application with processor in shipping tray

Step 4. Assemble the processor and heat sink.

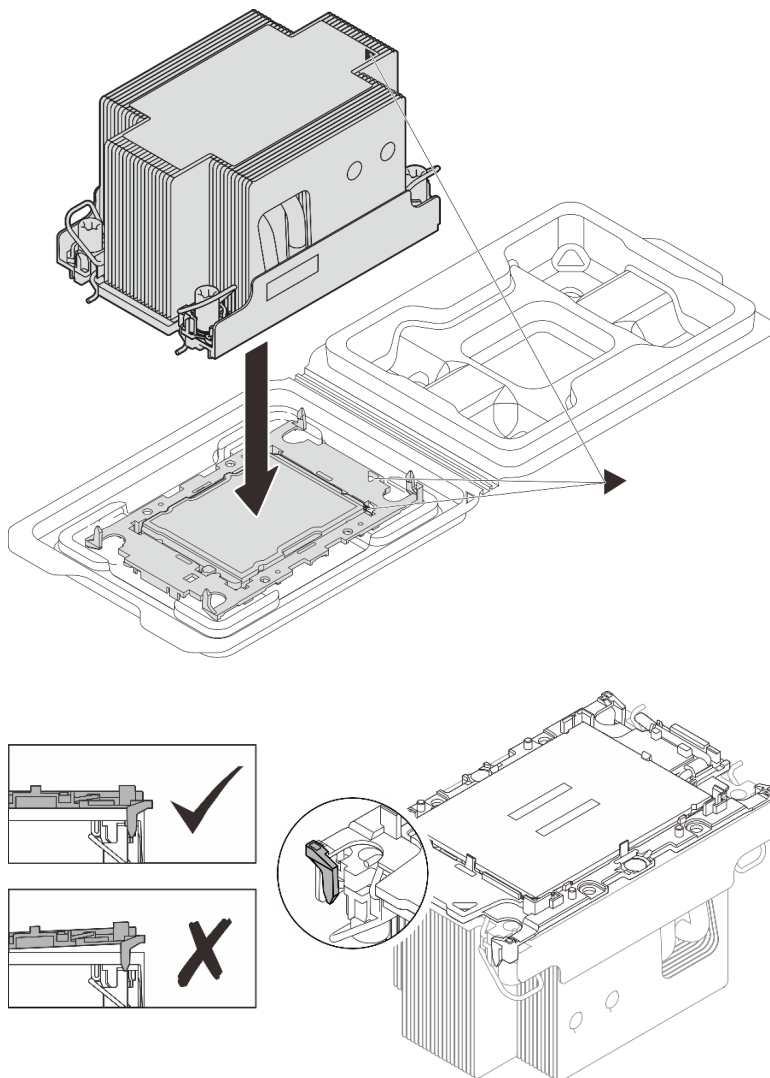


Figure 198. Assembling the PHM with processor in shipping tray

- a. Align the triangular mark on the heat sink label with the triangular mark on the processor carrier and processor.
- b. Install the heat sink onto the processor-carrier.
- c. Press the carrier into place until the clips at all four corners engage. Visually inspect to make sure that there is no gap between the processor carrier and the heat sink.

Step 5. Install the processor-heat-sink module into the processor socket.

Notes:

- Do not touch the contacts on the bottom of the processor.
 - Keep the processor socket clean from any object to prevent possible damages.
- a. ① Rotate the anti-tilt wire bails inward.
 - b. ② Align the triangular mark and four Torx T30 nuts on the PHM with the triangular mark and threaded posts of the processor socket; then, insert the PHM into the processor socket.
 - c. ③ Rotate the anti-tilt wire bails outward until they engage with the hooks in the socket.
 - d. ④ Fully tighten the Torx T30 nuts **in the installation sequence shown** on the heat-sink label. Tighten the screws until they stop; then, visually inspect to make sure that there is no gap between the screw shoulder beneath the heat sink and the processor socket. (For reference, the torque required to fully tighten the nuts is 10 +/- 2.0 lbf-in, 1.1 +/- 0.2 N-m.)

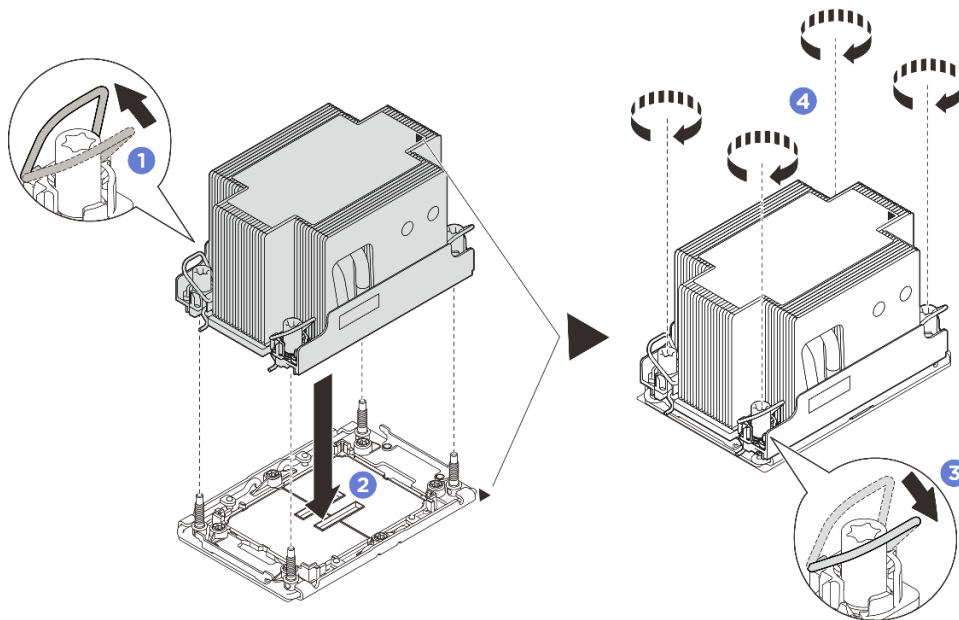


Figure 199. 2U Standard PHM installation

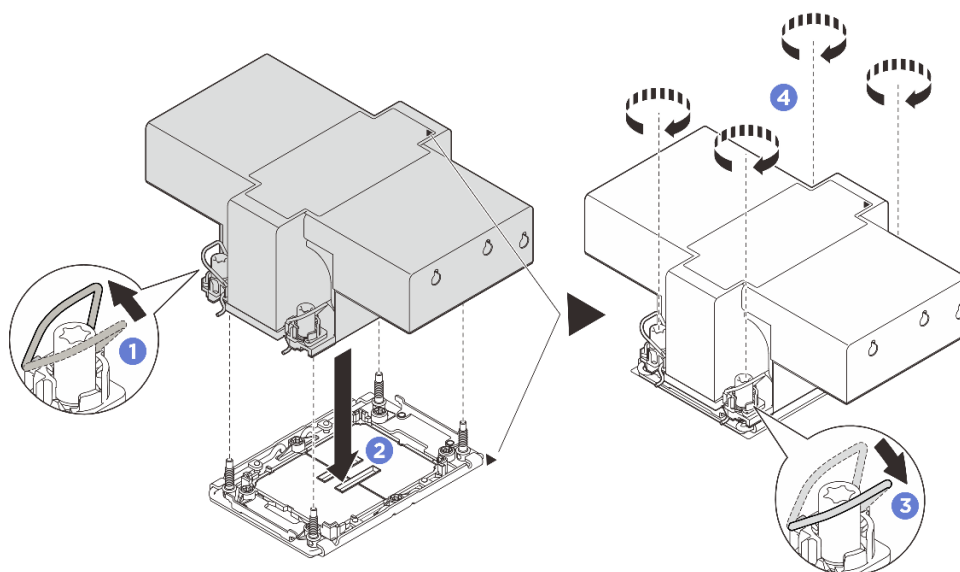


Figure 200. 2U performance PHM installation

After you finish

1. Reinstall the rear air baffle. See [“Install the rear air baffle” on page 41](#).
2. Reinstall the FHFL risers if necessary. See [“Install a PCIe riser” on page 176](#).
3. Reinstall the rear top cover. See [“Install the rear top cover” on page 249](#).
4. Reinstall the front air baffle. See [“Install the front air baffle” on page 35](#).
5. Reinstall the front top cover. See [“Install the front top cover” on page 251](#).
6. Complete the parts replacement. See [“Complete the parts replacement” on page 256](#).

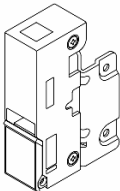
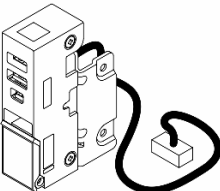
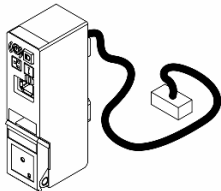
Demo video

[Watch the procedure on YouTube](#)

Rack latches replacement

Follow the instructions in this section to remove and install the rack latches.

The server supports the following types of rack latches. For information about connectors, buttons, and LEDs on the rack latches, see “Front view” in *User Guide* or *System Configuration Guide*.

The server supports one of the following left rack latches:		Right rack latch (with front operator panel)
Standard left rack latch	Left rack latch with USB/MiniDP	
		

Note: This section uses the right rack latch as an example for illustration. The replacement procedure for the left rack latch is similar.

Remove the rack latches

Follow the instructions in this section to remove the rack latches.

About this task

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 17](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.
- If the server is installed in a rack, remove it from the rack. See [“Remove the server from rails” on page 17](#).

Procedure

Step 1. Make preparation for this task.

- a. Remove the security bezel. See [“Remove the security bezel” on page 222](#).
- b. Remove the front top cover. See [“Remove the front top cover” on page 246](#).
- c. If you are replacing the left rack latch with USB/MiniDP, remove the rear top cover and PCIe riser 1 or PCIe riser A. See [“Remove the rear top cover” on page 247](#) and [“Remove a PCIe riser” on page 169](#).

Step 2. Disconnect the cable on the rack latch from the system board assembly.

Step 3. Remove the cable retainer.

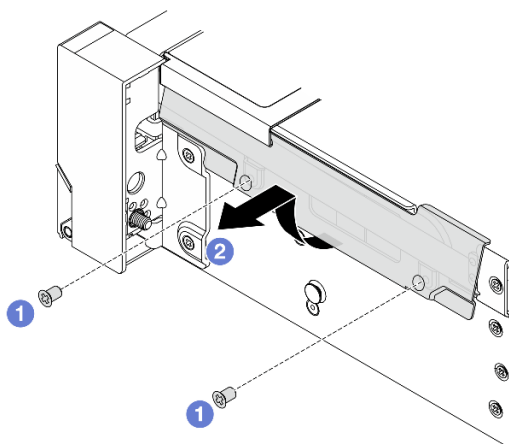


Figure 201. Removing the cable retainer

- a. ① Remove the screws that secure the cable retainer on the side of the server.
- b. ② Rotate the lower part of the cable retainer and remove it from the chassis.

Step 4. Remove the screws that secure the rack latch.

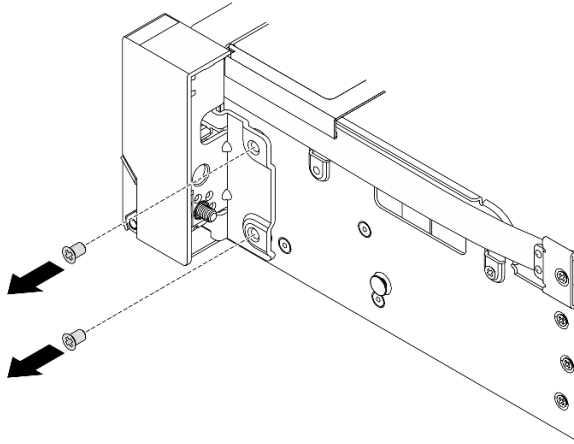


Figure 202. Removing the screws

Step 5. Slide the rack latch forward slightly and then remove the rack latch from the chassis.

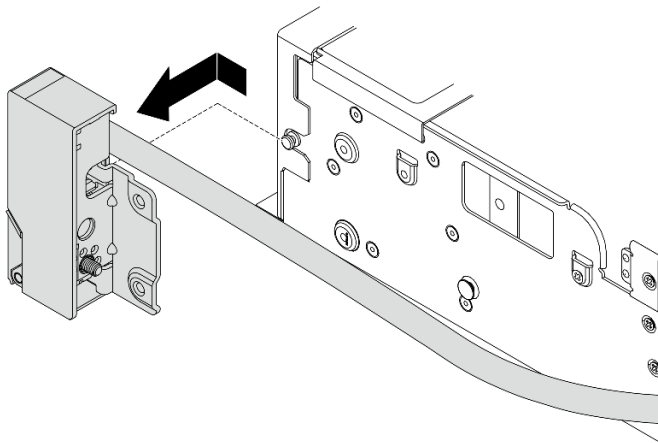


Figure 203. Removing the rack latch

After you finish

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo video

[Watch the procedure on YouTube](#)

Install the rack latches

Follow the instructions in this section to install the rack latches.

About this task

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 17](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.

Procedure

- Step 1. Touch the static-protective package that contains the new part to any unpainted surface on the outside of the server. Then, take the new part out of the package and place it on a static-protective surface.
- Step 2. Align the rack latch with the pin on the chassis. Then, press the rack latch onto the chassis and slightly slide it backward.

Note: To avoid damage to the cable, make sure that the cable is properly routed and does not cover the screw holes, as shown below.

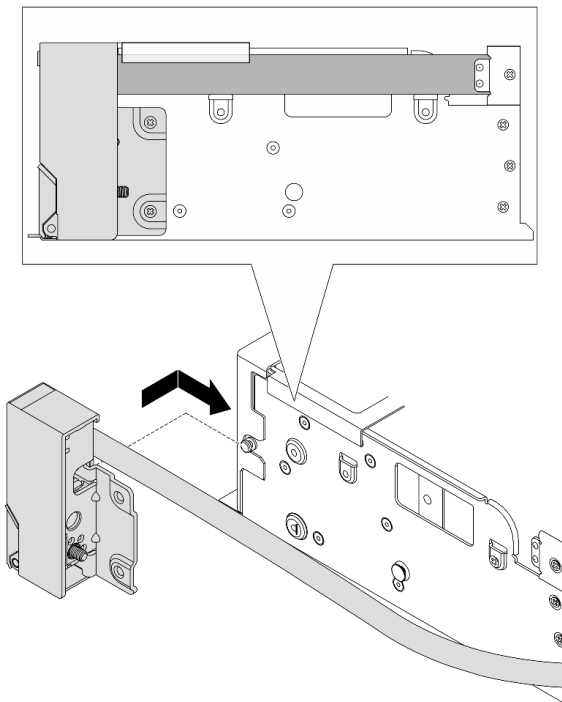


Figure 204. Installing the rack latch

- Step 3. Install the screws to secure the rack latch on the side of the server.

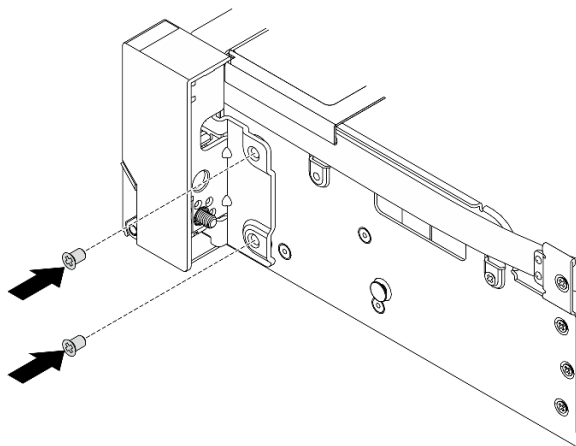


Figure 205. Installing the screws

Step 4. Install the cable retainer.

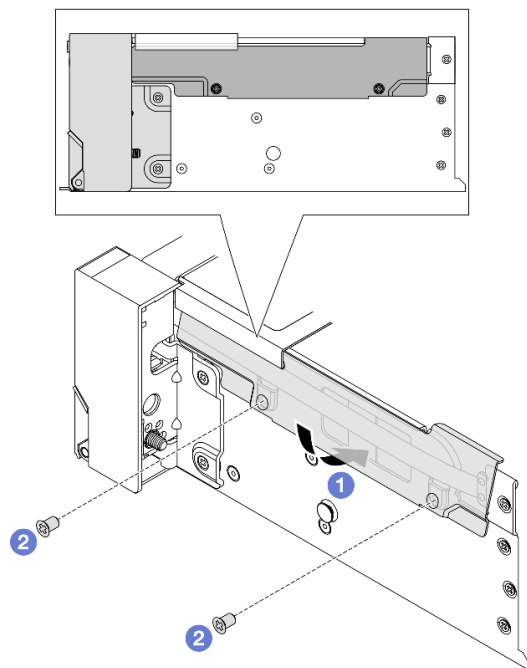


Figure 206. Installing the cable retainer

- a. ① Insert the upper part of the cable retainer into the chassis, and then rotate the lower part to install the rack latch in place.
- b. ② Install the screws to secure the cable retainer.

Step 5. Connect the cable on the rack latch to the system board assembly. See [Internal Cable Routing Guide](#).

After you finish

1. Reinstall the PCIe risers. See [“Install a PCIe riser” on page 176](#).

2. Reinstall the rear top cover. See [“Install the rear top cover” on page 249](#).
3. Reinstall the front top cover. See [“Install the front top cover” on page 251](#).
4. Install the security bezel. See [“Install the security bezel” on page 223](#).
5. Complete the parts replacement. See [“Complete the parts replacement” on page 256](#).

Demo video

[Watch the procedure on YouTube](#)

Rear M.2 drive cage and M.2 boot adapter replacement

Follow the instructions in this section to remove and install the rear M.2 drive cage and M.2 boot adapter.

Remove the rear M.2 drive cage and M.2 boot adapter

Follow the instructions in this section to remove the rear M.2 drive cage and M.2 boot adapter.

About this task

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 17](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.
- If the server is installed in a rack, remove it from the rack. See [“Remove the server from rails” on page 17](#).

Procedure

Step 1. Make preparation for this task.

- a. Remove all hot-swap M.2 drive assemblies, see [“Remove a hot-swap M.2 drive assembly” on page 85](#).
- b. Remove the front top cover. See [“Remove the front top cover” on page 246](#).
- c. Remove the rear top cover. See [“Remove the rear top cover” on page 247](#).
- d. Remove PCIe riser 1. See [“Remove a PCIe riser” on page 169](#).

Step 2. Disconnect all the cables connected to the M.2 boot adapter and record them.

Step 3. Remove the rear M.2 drive cage.

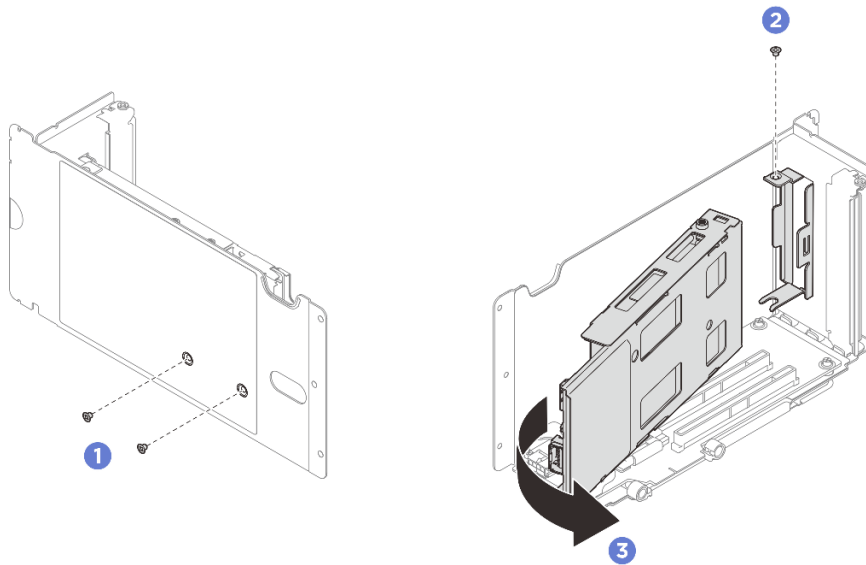


Figure 207. Removing M.2 drive cage

- a. ❶ Remove the two screws from the top of the PCIe riser.
- b. ❷ Remove the screw that secures the drive cage to the PCIe riser.
- c. ❸ Rotate the drive cage to remove it from the PCIe riser.

Step 4. Remove the rear M.2 boot adapter.

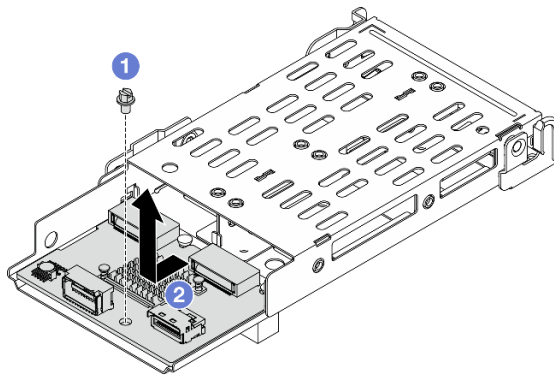


Figure 208. Removing M.2 boot adapter

- a. ❶ Loosen one screw the locks the M.2 boot adapter to the cage.
- b. ❷ Slide the M.2 boot adapter as illustrated above and lift it off from the cage.

After you finish

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo video

[Watch the procedure on YouTube](#)

Install the rear M.2 drive cage and M.2 boot adapter

Follow the instructions in this section to install the rear M.2 drive cage and M.2 boot adapter.

About this task

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 17](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.

Procedure

Step 1. Install the rear M.2 boot adapter to the M.2 drive cage.

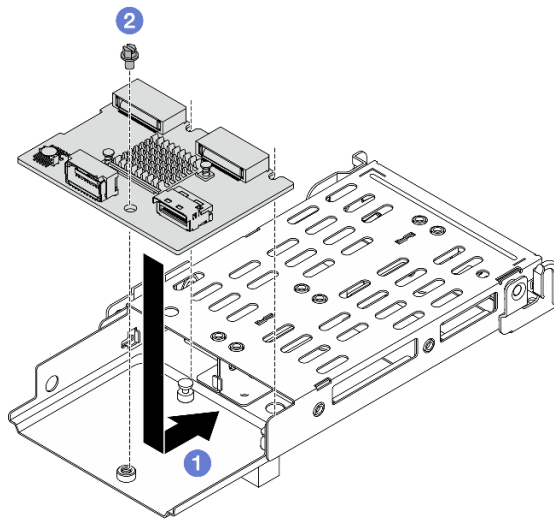


Figure 209. Installing M.2 boot adapter

- a. ① Place the M.2 boot adapter on the cage and slide it as illustrated above to engage it.
- b. ② Tighten one screw to secure it to the cage.

Step 2. Install the rear M.2 drive cage.

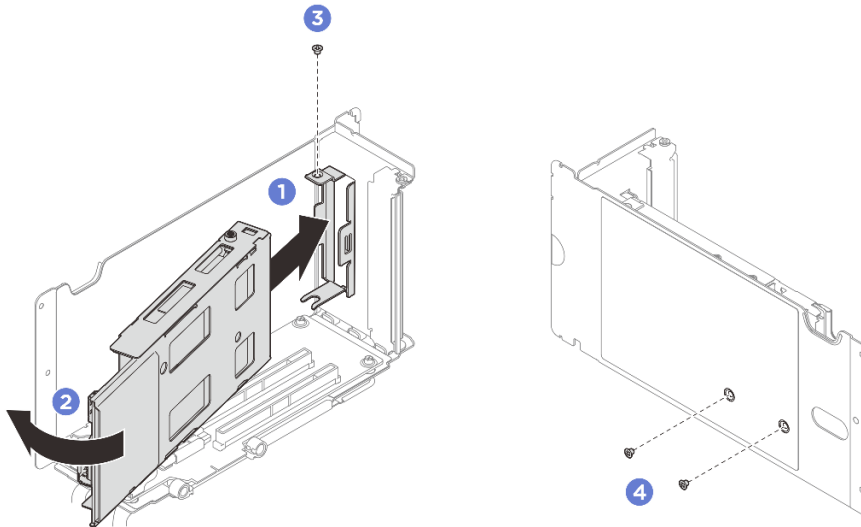


Figure 210. Installing M.2 drive cage

- a. ① Align and install the drive cage with the slot on the PCIe riser.
- b. ② Rotate the other end of the drive cage inwards.
- c. ③ Install the screw to secure the drive cage to the PCIe riser.
- d. ④ Install the two screws on the top of the PCIe riser.

Step 3. Connect all cables to the M.2 boot adapter.

After you finish

1. Reinstall the PCIe risers. See [“Install a PCIe riser” on page 176](#).
2. Reinstall the rear top cover. See [“Install the rear top cover” on page 249](#).
3. Reinstall the front top cover. See [“Install the front top cover” on page 251](#).
4. Install all rear hot-swap M.2 drive assemblies, see [“Install a hot-swap M.2 drive assembly” on page 93](#).
5. Complete the parts replacement. See [“Complete the parts replacement” on page 256](#).
6. Use the Lenovo XClarity Provisioning Manager to configure the RAID. For more information, see: <https://pubs.lenovo.com/lxpm-overview/>.

Demo video

[Watch the procedure on YouTube](#)

Rear wall replacement (trained technician only)

Follow instructions in this section to remove or install the rear wall.

Important: This task must be operated by trained technicians that are certified by Lenovo Service. Do not attempt to remove or install the part without proper training and qualification.

Remove the rear wall

Follow instructions in this section to remove the rear wall. This procedure must be executed by a trained technician.

About this task

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 17](#).
- If the server is installed in a rack, remove it from the rack. See [“Remove the server from rails” on page 17](#).

Procedure

Step 1. Make preparation for this task.

- a. Remove the front top cover. See [“Remove the front top cover” on page 246](#).
- b. Remove the rear top cover. See [“Remove the rear top cover” on page 247](#).
- c. Remove all of the PCIe risers. See [“Remove a PCIe riser” on page 169](#).

Step 2. Remove the rear wall.

- a. ❶ Remove the six screws that secure the rear wall to the chassis.
- b. ❷ Slide the rear wall backward and lift it out of the chassis.

Note: The rear wall might look slightly different from the illustration.

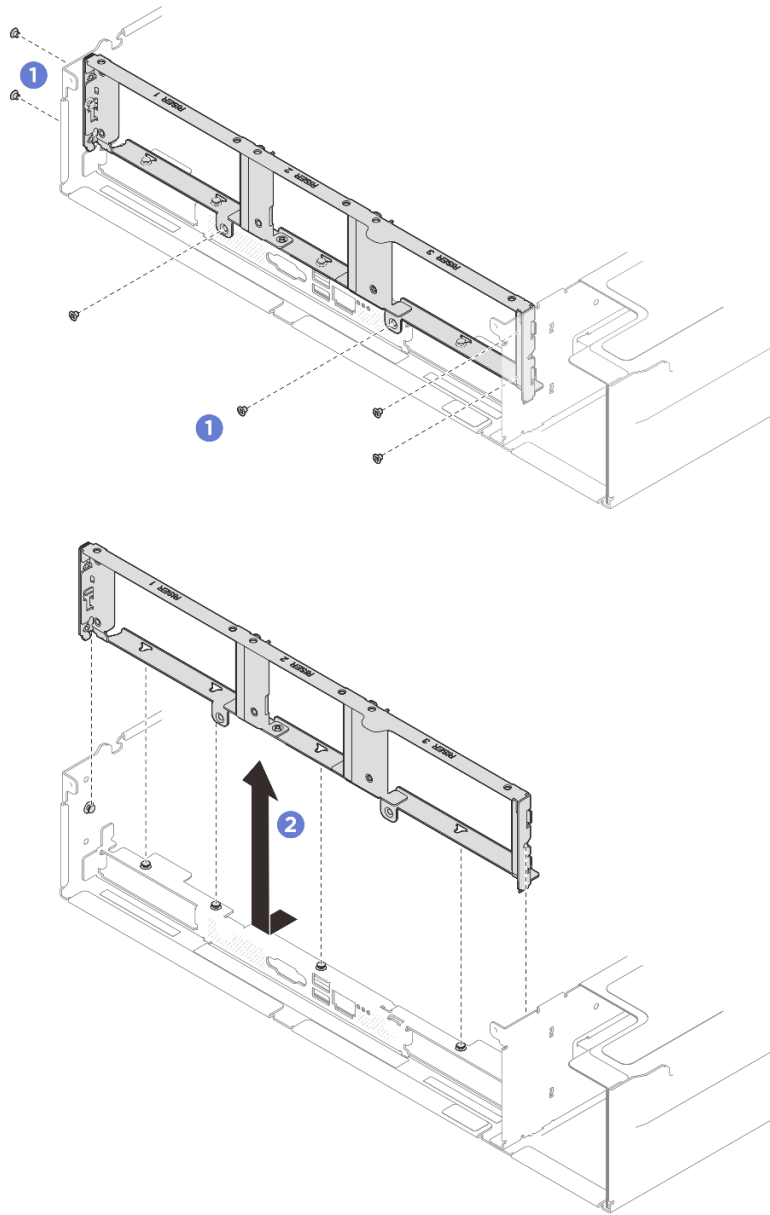


Figure 211. Rear wall removal

After you finish

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo video

[Watch the procedure on YouTube](#)

Install the rear wall

Follow instructions in this section to install the rear wall. This procedure must be executed by a trained technician.

About this task

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Touch the static-protective package that contains the component to any unpainted metal surface on the server; then, remove it from the package and place it on a static-protective surface.

Procedure

- Step 1. ① Lower the rear wall and align it with the six alignment pins on the chassis; then, slide the rear wall forward toward the front of the server until it is seated in place.
- Step 2. ② Fasten the six screws to secure the rear wall to the chassis.

Note: The rear wall might look slightly different from the illustration.

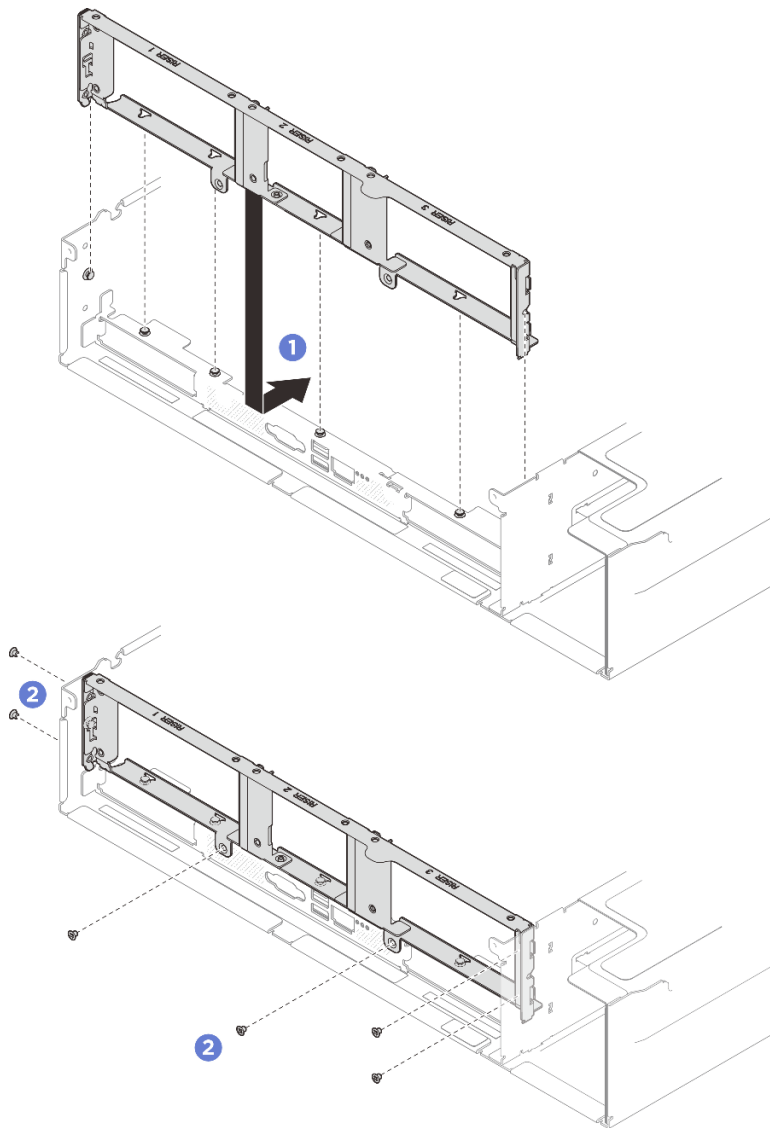


Figure 212. Rear wall installation

After you finish

1. Reinstall the PCIe risers. See [“Install a PCIe riser” on page 176](#).
2. Reinstall the rear top cover. See [“Install the rear top cover” on page 249](#).
3. Reinstall the front top cover. See [“Install the front top cover” on page 251](#).
4. Complete the parts replacement. See [“Complete the parts replacement” on page 256](#).

Demo video

[Watch the procedure on YouTube](#)

Security bezel replacement

Follow instructions in this section to remove and install the security bezel.

Remove the security bezel

Follow instructions in this section to remove the security bezel.

About this task

Attention: Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.

Procedure

Step 1. Use the key to unlock the security bezel.

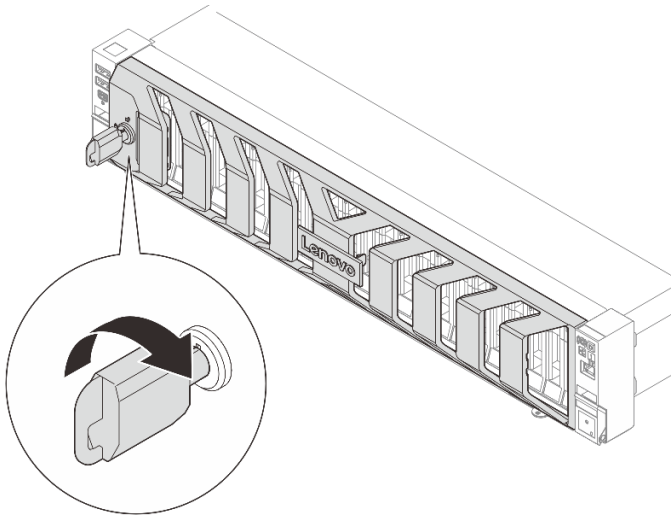


Figure 213. Unlocking the security bezel

Step 2. Remove the security bezel.

Attention: Before you ship the rack with the server installed, reinstall and lock the security bezel into place.

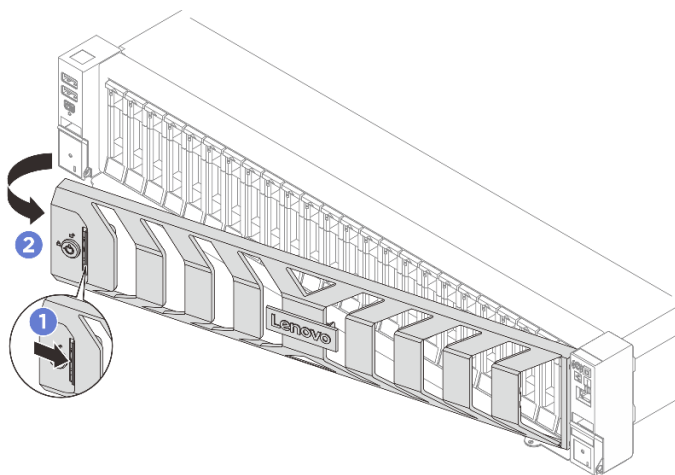


Figure 214. Security bezel removal

- a. ① Press the release latch.
- b. ② Rotate the security bezel outward to remove it from the chassis.

After you finish

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo video

[Watch the procedure on YouTube](#)

Install the security bezel

Follow instructions in this section to install the security bezel.

About this task

Attention: Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.

Procedure

Step 1. If the key is held inside the security bezel, remove it out of the security bezel.

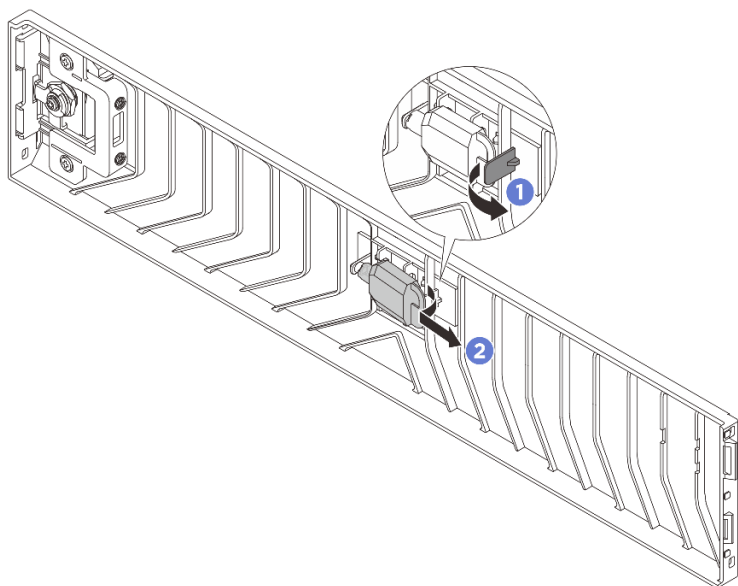


Figure 215. Key removal

- a. ① Press the latch to release the key.
- b. ② Remove the key from the retaining clip in the shown direction.

Step 2. Install the security bezel to the chassis.

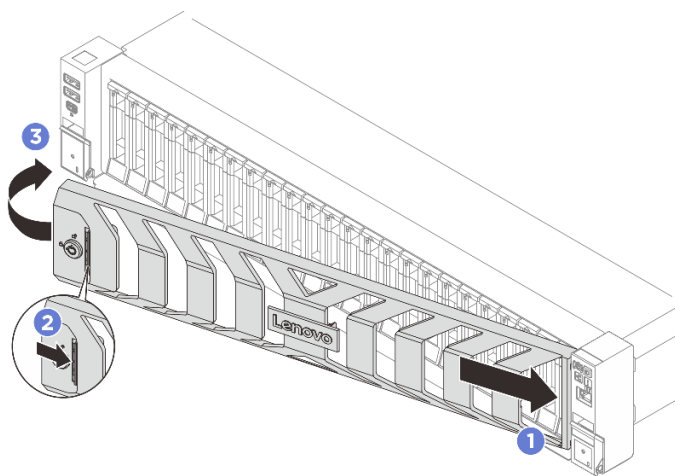


Figure 216. Security bezel installation

- a. ① Insert the tab on the security bezel into the slot on the right rack latch.
- b. ② Press and hold the blue release latch.
- c. ③ Rotate the security bezel inward until the left side clicks into place.

Step 3. Use the key to lock the security bezel to the closed position.

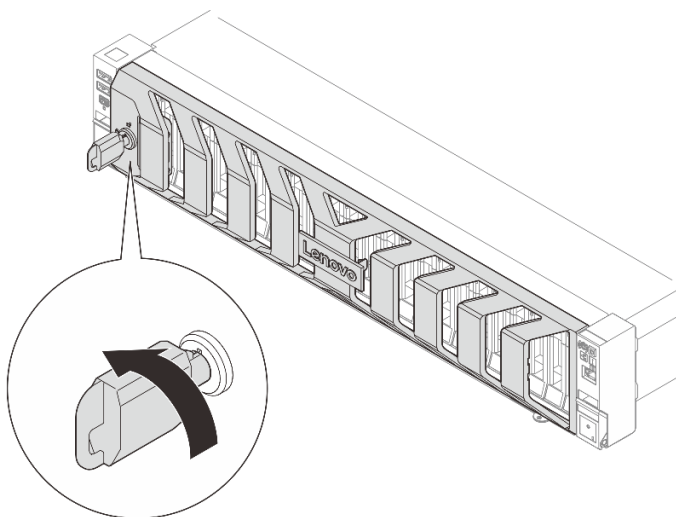


Figure 217. Locking the security bezel

After you finish

Complete the parts replacement. See [“Complete the parts replacement” on page 256](#).

Demo video

[Watch the procedure on YouTube](#)

Serial port module replacement

Follow instructions in this section to remove and install the serial port module.

Remove the serial port module

Follow instructions in this section to remove the serial port module.

About this task

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 17](#).
- If the server is installed in a rack, remove it from the rack. See [“Remove the server from rails” on page 17](#).

Procedure

Step 1. Make preparation for this task.

- a. Remove the front top cover. See [“Remove the front top cover” on page 246](#).
- b. Remove the rear top cover. See [“Remove the rear top cover” on page 247](#).
- c. Disconnect the serial port cable from the system board assembly.
- d. Remove the PCIe riser where the serial port module has been installed. See [“Remove a PCIe riser” on page 169](#).

Step 2. Remove the serial port module.

- a. ① Unfasten the screw that secures the serial port module to the PCIe riser.
- b. ② Remove the serial port module from the PCIe riser.

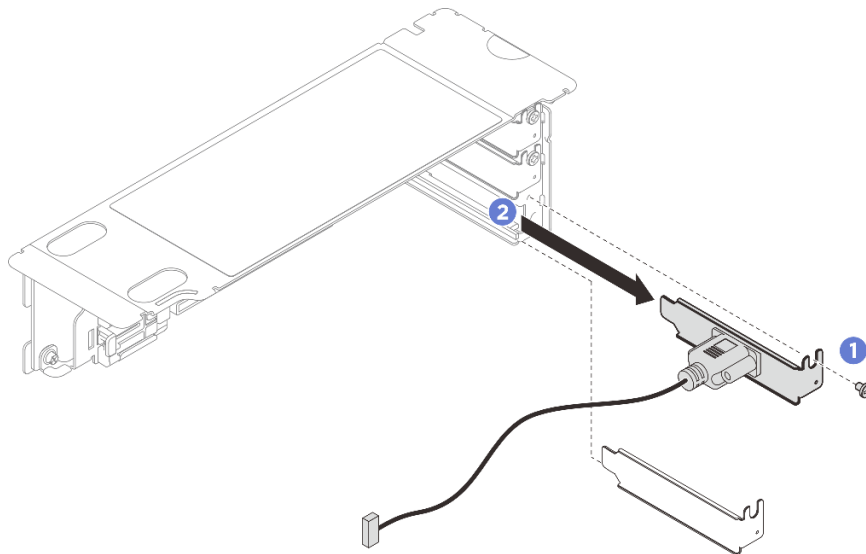


Figure 218. Serial port module removal

After you finish

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo video

[Watch the procedure on YouTube](#)

Install the serial port module

Follow instructions in this section to install the serial port module.

About this task

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Touch the static-protective package that contains the component to any unpainted metal surface on the server; then, remove it from the package and place it on a static-protective surface.

Procedure

Step 1. Install the serial port module.

- a. ① Insert the serial port module into the PCIe riser.
- b. ② Fasten the screw to secure the serial port module to the PCIe riser.

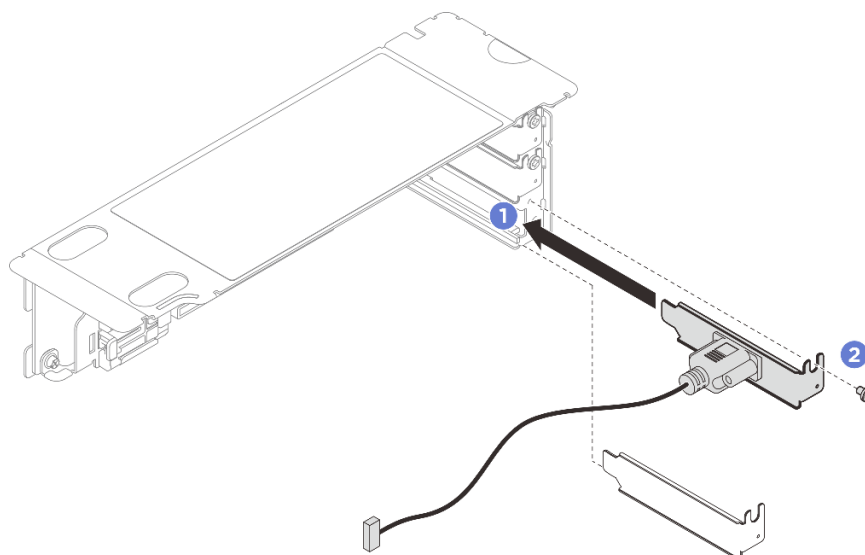


Figure 219. Serial port module installation

Step 2. Connect the serial port cable to the **1** serial port connector on the system board assembly.

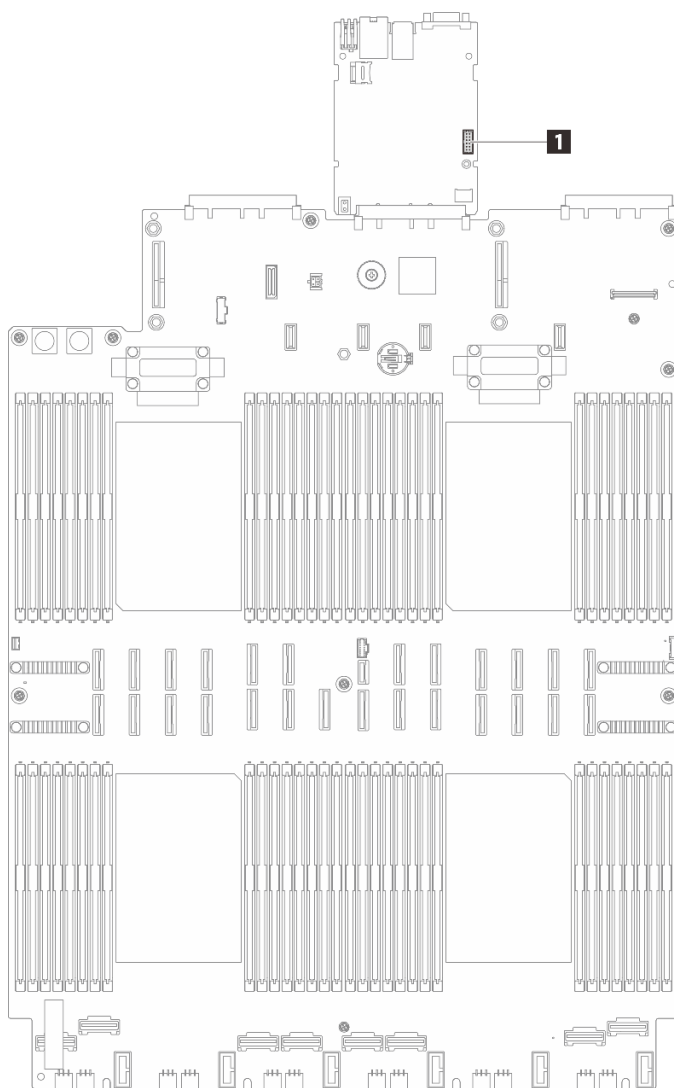


Figure 220. Serial port connector location

Step 3. Route the serial port cable as shown in the following illustration.

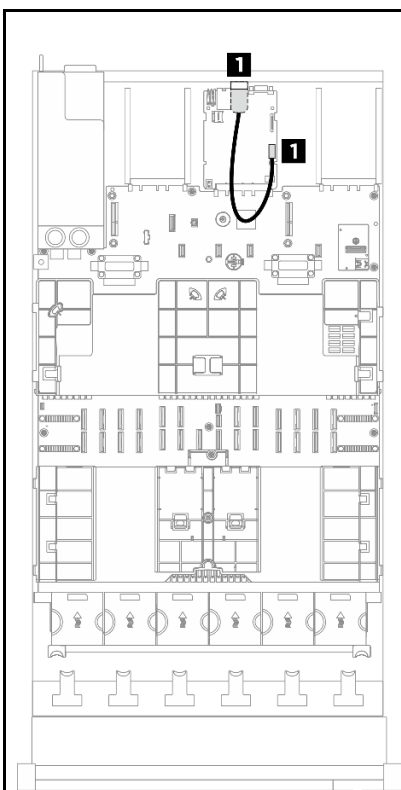


Figure 221. Serial port module cable routing for server model with three PCIe risers

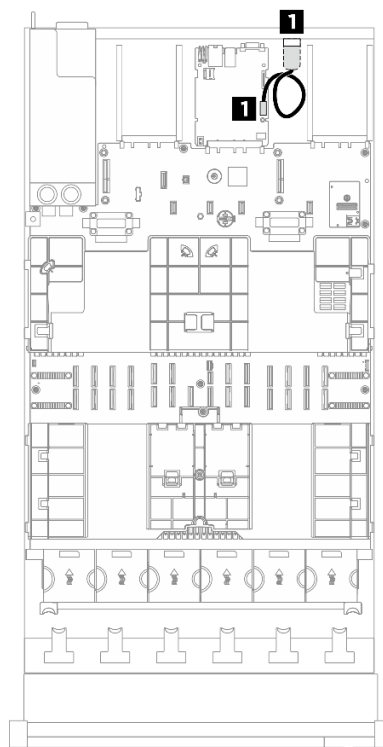


Figure 222. Serial port module cable routing for server model with four PCIe risers

After you finish

1. Reinstall the PCIe riser. See [“Install a PCIe riser” on page 176](#).
2. Reinstall the rear top cover. See [“Install the rear top cover” on page 249](#).
3. Reinstall the front top cover. See [“Install the front top cover” on page 251](#).
4. Complete the parts replacement. See [“Complete the parts replacement” on page 256](#).
5. From the UEFI Setup page, click **System Settings** → **Devices and I/O Ports** → **Console Redirection Settings**. Change both **Console Redirection** and **SP Redirection** setting to **Enabled**.
6. To enable the serial port module on Linux or Microsoft Windows, do one of the followings according to the installed operating system:

Note: If the Serial over LAN (SOL) or Emergency Management Services (EMS) feature is enabled, the serial port will be hidden on Linux and Microsoft Windows. Therefore, it is required to disable SOL and EMS to use the serial port on operating systems for serial devices.

- For Linux:

Open the ipmitool and enter the following command to disable the Serial over LAN (SOL) feature:

```
-I lanplus -H IP -U USERID -P PASSWORD sol deactivate
```

- For Microsoft Windows:

- a. Open the ipmitool and enter the following command to disable the SOL feature:

```
-I lanplus -H IP -U USERID -P PASSWORD sol deactivate
```

- b. Open Windows PowerShell and enter the following command to disable the Emergency Management Services (EMS) feature:

Bcdedit /ems off

- c. Restart the server to ensure that the EMS setting takes effect.

Demo video

[Watch the procedure on YouTube](#)

System board assembly replacement (trained technician only)

Follow instructions in this section to remove and install the system board assembly.

S017



CAUTION:

Hazardous moving fan blades nearby. Keep fingers and other body parts away.

Notes:

- This task must be operated by trained technicians that are certified by Lenovo Service. Do not attempt to remove or install the part without proper training and qualification.
- When the server has a Processor Neptune® Core Module (NeptCore) installed, you must apply for a shipping bracket FRU first if you need to install or remove the system board assembly or processor. However, when replacing the old Processor Neptune® Core Module (NeptCore) with a new one, you do not need to apply for a shipping bracket FRU as the new module package contains it.

CAUTION:



The heat sinks and processors might be very hot. Turn off the server and wait several minutes to let the server cool before removing the server cover.

The following illustration shows the layout of the system board assembly which contains the system I/O board (DC-SCM) and the processor board.

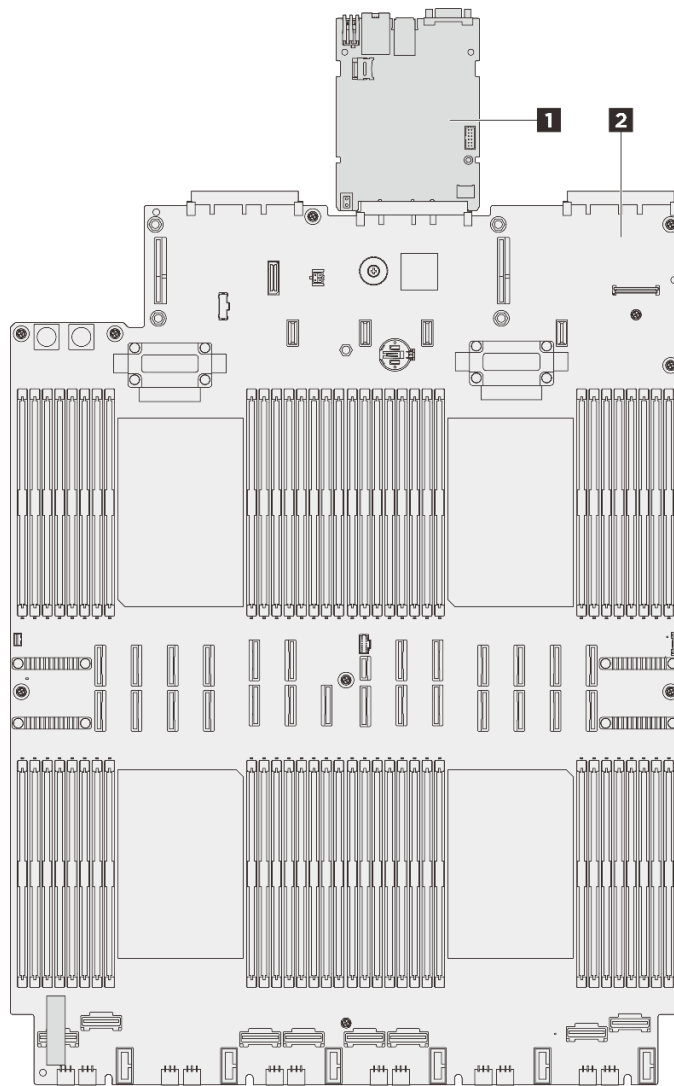


Figure 223. System-board-assembly layout

1 System I/O board (DC-SCM)

2 Processor board

System I/O board replacement (trained technicians only)

Use this section to remove and install the system I/O board, also known as Datacenter Secure Control Module (DC-SCM), from the system board assembly.

Important: This task must be operated by trained technicians that are certified by Lenovo Service. Do not attempt to remove or install the part without proper training and qualification.

Remove the system I/O board

Follow the instructions to remove the system I/O board, also known as Datacenter Secure Control Module (DC-SCM).

About this task

Important:

- This task must be operated by trained technicians that are certified by Lenovo Service. Do not attempt to remove or install the part without proper training and qualification.
- When removing the memory modules, label the slot number on each memory module, remove all the memory modules from the system board assembly, and set them aside on a static-protective surface for reinstallation.
- **When disconnecting cables, make a list of each cable and record the connectors the cable is connected to, and use the record as a cabling checklist after installing the new system board assembly.**

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 17](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.
- If the server is installed in a rack, remove it from the rack. See [“Remove the server from rails” on page 17](#).

Procedure

Step 1. Make preparation for this task.

- Backup the UEFI settings and XCC settings. See https://pubs.lenovo.com/lxce-onecli/onecli_r_save_command and https://pubs.lenovo.com/xcc3/nn1ia_c_immconfiguration.
- Backup the FoD key if any.
- Remove the power supply units. See [“Remove a hot-swap power supply unit” on page 192](#).
- Remove the OCP modules if necessary. See [“Remove an OCP module” on page 167](#).
- Remove the front top cover. See [“Remove the front top cover” on page 246](#).
- Remove the rear top cover. See [“Remove the rear top cover” on page 247](#).
- Remove the fans and the fan cage. See [“Remove a fan” on page 69](#) and [“Remove the fan cage” on page 71](#).
- Remove the front air baffle. See [“Remove the front air baffle” on page 33](#).
- Remove the PCIe risers. See [“Remove a PCIe riser” on page 169](#).
- Remove the rear air baffle. See [“Remove the rear air baffle” on page 37](#).
- Remove the intrusion switch. See [“Remove the intrusion switch” on page 95](#).
- Remove the power distribution board. See [“Remove the power distribution board” on page 189](#).
- Remove the PHMs. See [“Remove a processor and heat sink” on page 198](#).
- Remove the Lenovo Processor Neptune Core Modules. See [“Remove the Lenovo Processor Neptune Core Module” on page 97](#).
- Make sure to label the slot number on each memory module, remove all the memory modules from the system board assembly, and set them aside on a static-protective surface for reinstallation. See [“Remove a memory module” on page 159](#).

Important: It is advised to print out the layout of memory module slots for reference.

- Remove the MicroSD card, see [“Remove the MicroSD card” on page 165](#).

Step 2. Disconnect all the cables from the system board assembly. As you disconnect the cables, make a list of each cable and record the connectors the cables are connected to, and use the record as a cabling checklist after installing the new system board assembly.

Step 3. Remove the system board assembly.

- a. ① Pull up the rear plunger to release the system board assembly.
- b. ② Grasp the front lifting handle and the rear plunger; then, slide the system board assembly toward the front of the chassis.
- c. ③ Hold the front lifting handle and the rear plunger; then, lift the system board assembly out of the chassis.

Note: The lifting handle only serves the purpose of removing system board assembly. Do not attempt to lift the whole server with it.

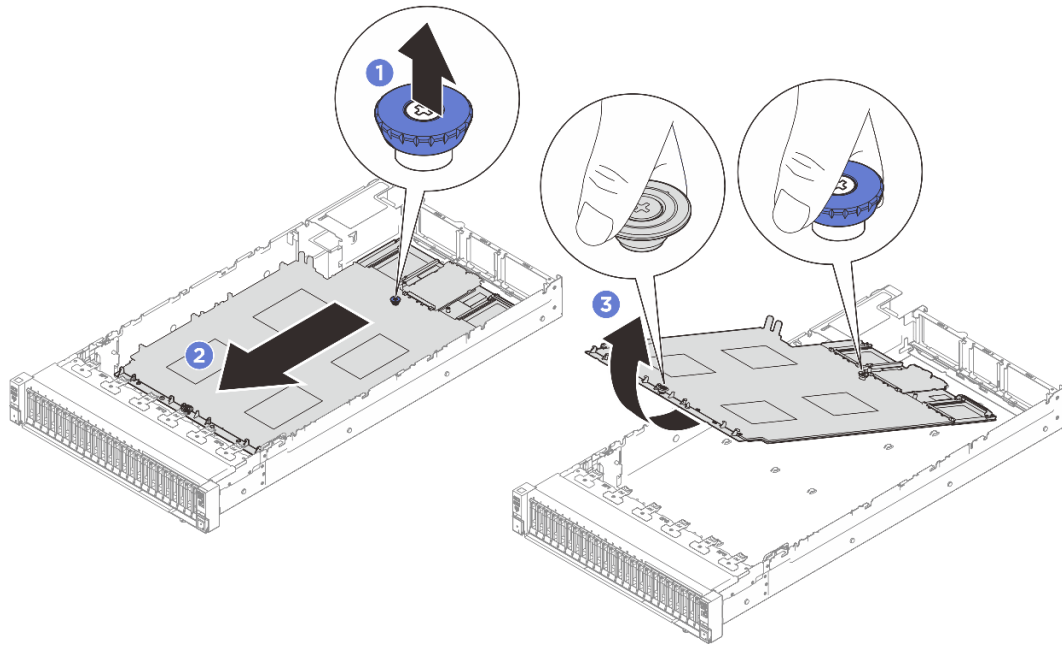


Figure 224. System board assembly removal

Step 4. Separate the system I/O board from the processor board.

- a. ① Remove the screws that secure the system I/O board.
- b. ② Pinch the handle on the I/O board and pull the I/O board outward to disengage it from the processor board.

Note: To prevent the contact of the I/O board from damage, pinch the handle on the I/O board and pull out the I/O board outward. During the entire pulling action, ensure that the I/O board remains as horizontal as possible.

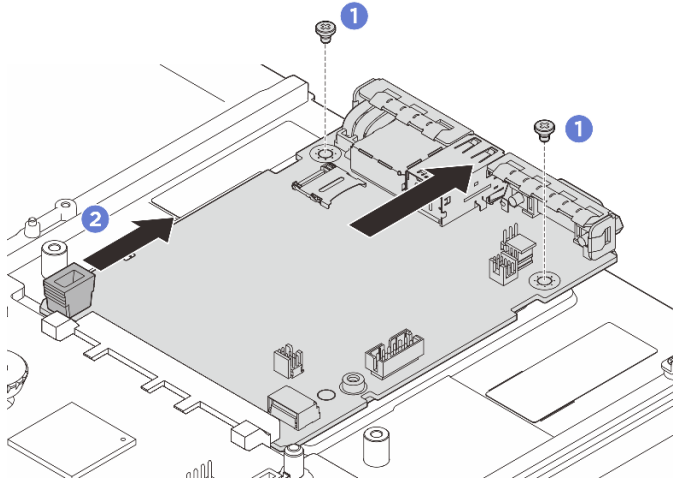


Figure 225. System I/O board removal

After you finish

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo video

[Watch the procedure on YouTube](#)

Install the system I/O board

Follow the instructions in this section to install the system I/O board, also known as Datacenter Secure Control Module (DC-SCM).

About this task

Important: This task must be operated by trained technicians that are certified by Lenovo Service. Do not attempt to remove or install the part without proper training and qualification.

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 17](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.

Firmware and driver download: You might need to update the firmware or driver after replacing a component.

- Go to <https://datacentersupport.lenovo.com/products/servers/thinksystem/sr850v4/7djt/downloads/driver-list/> to see the latest firmware and driver updates for your server.
- Go to “Update the firmware” in *User Guide* or *System Configuration Guide* for more information on firmware updating tools.

Procedure

Step 1. Install the system I/O board.

- a. ① Align the contacts on the system I/O board with the slots on the processor board, and use both hands to push the system I/O board and slightly insert it into the connector.

Note: To prevent the contacts of the system I/O board from damage, ensure that the system I/O board is aligned correctly with the connector on the processor board, and remains as horizontal as possible during the insertion.

- b. ② Install the screws to install the system I/O board to the supporting metal sheet.

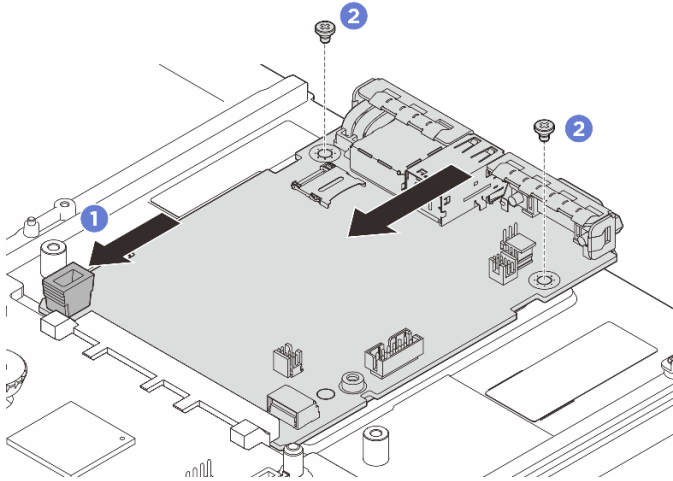


Figure 226. System I/O board installation

Step 2. Install the system board assembly to the server.

- a. ① Hold the front lifting handle and the rear plunger on the system board assembly; then, insert the rear end of the system board assembly into the rear of the chassis
- b. ② Lower the front end of the system board assembly into the chassis.
- c. ③ Slide the system board assembly toward the rear of the chassis until it clicks into place. Make sure that the rear connectors on the new system board assembly are inserted into the corresponding holes in the rear panel.

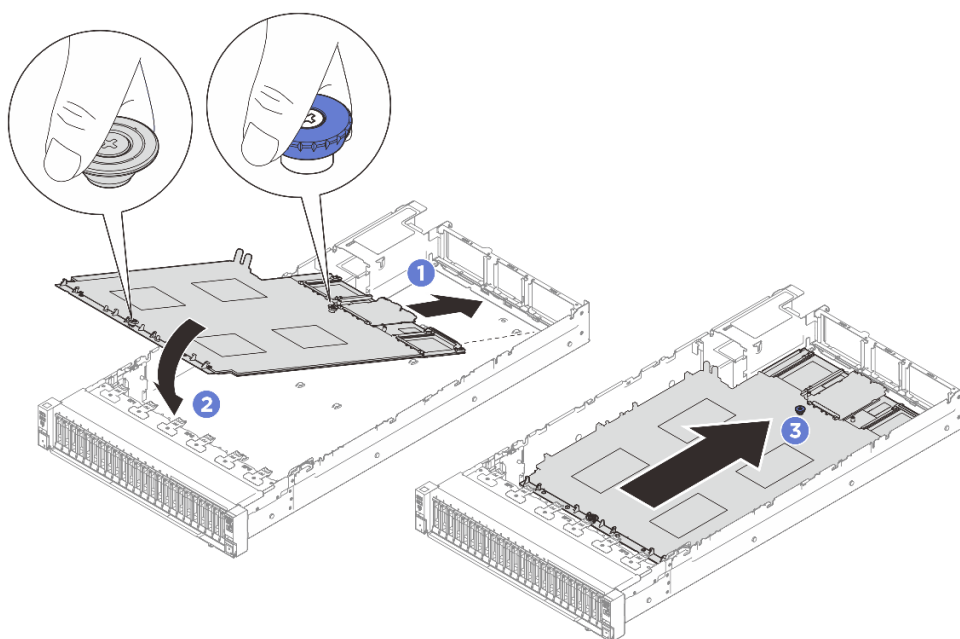


Figure 227. System board assembly installation

After you finish

1. Reconnect all the cables to the system board assembly. See [Internal Cable Routing Guide](#).
2. Install the MicroSD card, see [“Install the MicroSD card” on page 166](#).
3. Reinstall the memory modules. See [“Install a memory module” on page 161](#).
4. Reinstall the Lenovo Processor Neptune Core Modules. See [“Install the Lenovo Processor Neptune Core Module” on page 103](#).
5. Reinstall the PHMs. See [“Install a processor and heat sink” on page 203](#).
6. Reinstall the power distribution board. See [“Install the power distribution board” on page 191](#).
7. Reinstall the intrusion switch. See [“Install the intrusion switch” on page 96](#).
8. Reinstall the rear air baffle. See [“Install the rear air baffle” on page 41](#).
9. Reinstall the PCIe risers. See [“Install a PCIe riser” on page 176](#).
10. Reinstall the front air baffle. See [“Install the front air baffle” on page 35](#).
11. Reinstall the fans and the fan cage assembly. See [“Install a fan” on page 74](#) and [“Install the fan cage” on page 72](#).
12. Reinstall the rear top cover. See [“Install the rear top cover” on page 249](#).
13. Reinstall the front top cover. See [“Install the front top cover” on page 251](#).
14. Reinstall the OCP modules if necessary. See [“Install an OCP module” on page 168](#).
15. Reinstall the power supply units. See [“Install a hot-swap power supply unit” on page 194](#).
16. Ensure that all components have been reassembled correctly and that no tools or loose screws are left inside the server.
17. If the server was installed in a rack, reinstall the server into the rack. See [“Install the server to rails” on page 21](#).
18. Reconnect the power cords and any cables that you removed.
19. Power on the server and any peripheral devices. See [“Power on the server” on page 16](#).
20. Update the XCC/UEFI/LXPM/SCM FPGA firmware. See [“Update the firmware” in User Guide or System Configuration Guide](#).
21. Restore the server configuration. See [Restore the server configuration](#).
22. Re-install the FoD key.
23. If hiding TPM or updating TPM firmware is needed, see [“Hide/observe TPM”](#) or [“Update the TPM firmware” in User Guide or System Configuration Guide](#).
24. Optionally, enable Secure Boot. See [“Enable UEFI Secure Boot” on page 238](#).

Demo video

[Watch the procedure on YouTube](#)

Hide/observe TPM

TPM is enabled by default to encrypt data transfer for system operation. Optionally, you can disable TPM using Unified Extensible Firmware Interface (UEFI) or Lenovo XClarity Essentials OneCLI.

Using UEFI

For details, see “TPM Device” in *UEFI User Guide* at <https://pubs.lenovo.com/uefi-overview/>.

Using Lenovo XClarity Essentials OneCLI

To disable TPM, do the following:

1. Download and install Lenovo XClarity Essentials OneCLI.

To download Lenovo XClarity Essentials OneCLI, go to the following site:

<https://datacentersupport.lenovo.com/solutions/HT116433>

2. Run the following command:

```
OneCli.exe config set UEFI.TrustedComputingGroup_TPMDevice "Disabled" -b <userid>:<password>@<ip_address>
```

where:

- <userid>:<password> are the credentials used to access the BMC (Lenovo XClarity Controller interface) of your server. The default user ID is USERID, and the default password is PASSWORD (zero, not an uppercase o)
- <ip_address> is the IP address of the BMC.

Example:

```
D:\onecli>OneCli.exe config set UEFI.TrustedComputingGroup_TPMDevice "Disabled" --bmc USERID:PASSWORD@10.245.38.64
[Is]Certificate check finished [100%][=====>]
Start to connect BMC at 10.245.38.64 to apply config set
Invoking SET command ...
UEFI.TrustedComputingGroup_TPMDevice=Disabled
Changes completed successfully, but these changes will not take effect until next reboot.
Succeed.
```

3. Reboot the system.

If you want to enable TPM again, run the following command and reboot the system:

```
OneCli.exe config set UEFI.TrustedComputingGroup_TPMDevice "Enabled" -b <userid>:<password>@<ip_address>
```

Example:

```
D:\onecli>OneCli.exe config set UEFI.TrustedComputingGroup_TPMDevice "Enabled" --bmc USERID:PASSWORD@10.245.38.64
[Is]Certificate check finished [100%][=====>]
Start to connect BMC at 10.245.38.64 to apply config set
Invoking SET command ...
UEFI.TrustedComputingGroup_TPMDevice=Enabled
Changes completed successfully, but these changes will not take effect until next reboot.
Succeed.
```

Update the TPM firmware

Optionally, you can update the TPM firmware using Lenovo XClarity Essentials OneCLI.

Note: TPM firmware update is irreversible. After update, the TPM firmware cannot be downgraded to earlier versions.

TPM firmware version

Follow the procedure below to see the TPM firmware version:

From Lenovo XClarity Provisioning Manager

1. Start the server and press the key specified in the on-screen instructions to display the Lenovo XClarity Provisioning Manager interface. (For more information, see the “Startup” section in the LXPM documentation compatible with your server at <https://pubs.lenovo.com/lxpm-overview/>.)
2. If the power-on Administrator password is required, enter the password.
3. From the UEFI Setup page, click **System Settings → Security → Trusted Platform Module → TPM 2.0 → TPM Firmware Version**.

Update the TPM firmware

To update the TPM firmware, do the following:

1. Download and install Lenovo XClarity Essentials OneCLI.

To download Lenovo XClarity Essentials OneCLI, go to the following site:

<https://datacentersupport.lenovo.com/solutions/HT116433>

2. Run the following command:

```
OneCli.exe config set UEFI.TrustedComputingGroup_DeviceOperation UpdatetoTPM2_0firmwareversion<x_x_x_x>  
--bmc <userid>:<password>@<ip_address>
```

where:

- <x_x_x_x> is the target TPM version.

e.g. TPM 2.0 (7.2.1.0) -> TPM 2.0 (7.2.2.0):

```
OneCli.exe config set UEFI.TrustedComputingGroup_DeviceOperation UpdatetoTPM2_0firmwareversion7_2_2_0  
--bmc <userid>:<password>@<ip_address>
```

- <userid>:<password> are the credentials used to access the BMC (Lenovo XClarity Controller interface) of your server. The default user ID is USERID, and the default password is PASSWORD (zero, not an uppercase o).
- <ip_address> is the IP address of the BMC.

Enable UEFI Secure Boot

Optionally, you can enable UEFI Secure Boot.

There are two methods available to enable UEFI Secure Boot:

- From Lenovo XClarity Provisioning Manager

To enable UEFI Secure Boot from Lenovo XClarity Provisioning Manager:

1. Start the server and press the key specified in the on-screen instructions to display the Lenovo XClarity Provisioning Manager interface. (For more information, see the “Startup” section in the LXPM documentation compatible with your server at <https://pubs.lenovo.com/lxpm-overview/>.)
2. If the power-on Administrator password is required, enter the password.
3. From the UEFI Setup page, click **System Settings → Security → Secure Boot Configuration → Secure Boot Setting**.
4. Enable Secure Boot and save the settings.

Note: If disabling UEFI secure boot is needed, select Disable in step 4.

- From Lenovo XClarity Essentials OneCLI

To enable UEFI Secure Boot from Lenovo XClarity Essentials OneCLI:

1. Download and install Lenovo XClarity Essentials OneCLI.

To download Lenovo XClarity Essentials OneCLI, go to the following site:

<https://datacentersupport.lenovo.com/solutions/HT116433>

2. Run the following command to enable Secure Boot:

```
OneCli.exe config set UEFI.SecureBootConfiguration_SecureBootSetting Enabled --bmc  
<userid>:<password>@<ip_address>
```

where:

- <userid>:<password> are the credentials used to access the BMC (Lenovo XClarity Controller interface) of your server. The default user ID is USERID, and the default password is PASSWORD (zero, not an uppercase o)
- <ip_address> is the IP address of the BMC.

For more information about the Lenovo XClarity Essentials OneCLI `set` command, see:

https://pubs.lenovo.com/lxce-onecli/onecli_r_set_command

Note: If disabling UEFI secure boot is needed, run the following command:

```
OneCli.exe config set UEFI.SecureBootConfiguration_SecureBootSetting Disabled --bmc <userid>:<password>@<ip_<br>address>
```

Processor board replacement (trained technicians only)

Use this section to remove and install the processor board from the system board assembly.

Important: This task must be operated by trained technicians that are certified by Lenovo Service. Do not attempt to remove or install the part without proper training and qualification.

Remove the processor board

Follow instructions in this section to remove the processor board.

About this task

A processor board provides different connectors or slots to connect different components or peripherals of the system for communication. The board and the supporting metal sheet constitute a base for the system board assembly. If the processor board fails, it must be replaced.

Important:

- This task must be operated by trained technicians that are certified by Lenovo Service. Do not attempt to remove or install the part without proper training and qualification.
- When removing the memory modules, label the slot number on each memory module, remove all the memory modules from the system board assembly, and set them aside on a static-protective surface for reinstallation.
- **When disconnecting cables, make a list of each cable and record the connectors the cable is connected to, and use the record as a cabling checklist after installing the new system board assembly.**

Attention:

- Read “[Installation Guidelines](#)” on page 1 and “[Safety inspection checklist](#)” on page 2 to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See “[Power off the server](#)” on page 17.

- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.
- If the server is installed in a rack, remove it from the rack. See [“Remove the server from rails” on page 17](#).

Procedure

Step 1. Make preparation for this task.

- Record all system configuration information, such as Lenovo XClarity Controller IP addresses, vital product data, and the machine type, model number, serial number, Universally Unique Identifier, and asset tag of the server.
- Save the system configuration to an external device with Lenovo XClarity Essentials.
- Save the system event log to external media.
- Remove the power supply units. See [“Remove a hot-swap power supply unit” on page 192](#)
- Remove the OCP modules if necessary. See [“Remove an OCP module” on page 167](#).
- Remove the front top cover. See [“Remove the front top cover” on page 246](#).
- Remove the rear top cover. See [“Remove the rear top cover” on page 247](#).
- Remove the fans and the fan cage. See [“Remove a fan” on page 69](#) and [“Remove the fan cage” on page 71](#).
- Remove the front air baffle. See [“Remove the front air baffle” on page 33](#).
- Remove the PCIe risers. See [“Remove a PCIe riser” on page 169](#).
- Remove the rear air baffle. See [“Remove the rear air baffle” on page 37](#).
- Remove the intrusion switch. See [“Remove the intrusion switch” on page 95](#).
- Remove the power distribution board. See [“Remove the power distribution board” on page 189](#).
- Remove the PHMs. See [“Remove a processor and heat sink” on page 198](#).
- Remove the Lenovo Processor Neptune Core Modules. See [“Remove the Lenovo Processor Neptune Core Module” on page 97](#).
- Make sure to label the slot number on each memory module, remove all the memory modules from the system board assembly, and set them aside on a static-protective surface for reinstallation. See [“Remove a memory module” on page 159](#).

Important: It is advised to print out the layout of memory module slots for reference.

Step 2. Disconnect all the cables from the system board assembly. As you disconnect the cables, make a list of each cable and record the connectors the cables are connected to, and use the record as a cabling checklist after installing the new system board assembly.

Step 3. Remove the system board assembly.

- ① Pull up the rear plunger to release the system board assembly.
- ② Grasp the front lifting handle and the rear plunger; then, slide the system board assembly toward the front of the chassis.
- ③ Hold the front lifting handle and the rear plunger; then, lift the system board assembly out of the chassis.

Note: The lifting handle only serves the purpose of removing system board assembly. Do not attempt to lift the whole server with it.

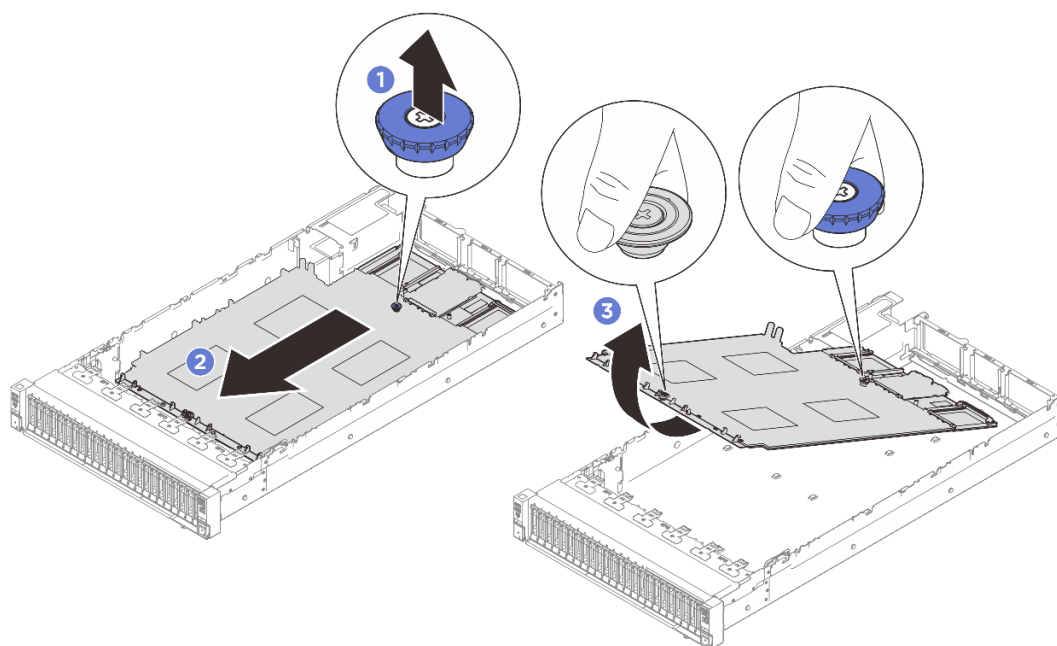


Figure 228. System board assembly removal

Step 4. Separate the system I/O board from the processor board.

- a. ① Remove the screws that secure the system I/O board.
- b. ② Pinch the handle on the I/O board and pull the I/O board outward to disengage it from the processor board.

Note: To prevent the contact of the I/O board from damage, pinch the handle on the I/O board and pull out the I/O board outward. During the entire pulling action, ensure that the I/O board remains as horizontal as possible.

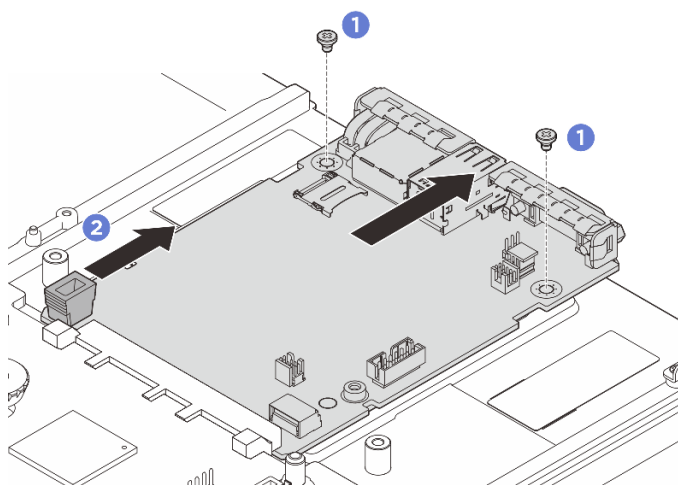


Figure 229. System I/O board removal

After you finish

1. If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Important: Before you return the processor board, make sure that you install the processor socket covers from the new processor board. To replace a processor socket cover:

- a. Take a socket cover from the processor socket assembly on the new processor board and orient it correctly above the processor socket assembly on the removed processor board.
 - b. Gently press down the socket cover legs to the processor socket assembly, pressing on the edges to avoid damage to the socket pins. You might hear a click on the socket cover when it is securely attached.
 - c. **Make sure** that the socket cover is securely attached to the processor socket assembly.
2. If you plan to recycle the component, see “Disassemble the system board for recycle” in *User Guide*.

Demo video

[Watch the procedure on YouTube](#)

Install the processor board

Follow the instructions in this section to install the processor board.

About this task

A processor board provides different connectors or slots to connect different components or peripherals of the system for communication. The board and the supporting metal sheet constitute a base for the system board assembly. If the processor board fails, it must be replaced.

Important: Removing and installing this component requires trained technicians. **Do not** attempt to remove or install it without proper training.

Attention:

- Read “[Installation Guidelines](#)” on page 1 and “[Safety inspection checklist](#)” on page 2 to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See “[Power off the server](#)” on page 17.
- Touch the static-protective package that contains the component to any unpainted metal surface on the server; then, remove it from the package and place it on a static-protective surface.

Firmware and driver download: You might need to update the firmware or driver after replacing a component.

- Go to <https://datacentersupport.lenovo.com/products/servers/thinksystem/sr850v4/7djt/downloads/driver-list/> to see the latest firmware and driver updates for your server.
- Go to “Update the firmware” in *User Guide* or *System Configuration Guide* for more information on firmware updating tools.

Procedure

Step 1. Install the system I/O board.

- a. ❶ Align the contacts on the system I/O board with the slots on the processor board, and use both hands to push the system I/O board and slightly insert it into the connector.

Note: To prevent the contacts of the system I/O board from damage, ensure that the system I/O board is aligned correctly with the connector on the processor board, and remains as horizontal as possible during the insertion.

- b. ❷ Install the screws to install the system I/O board to the supporting metal sheet.

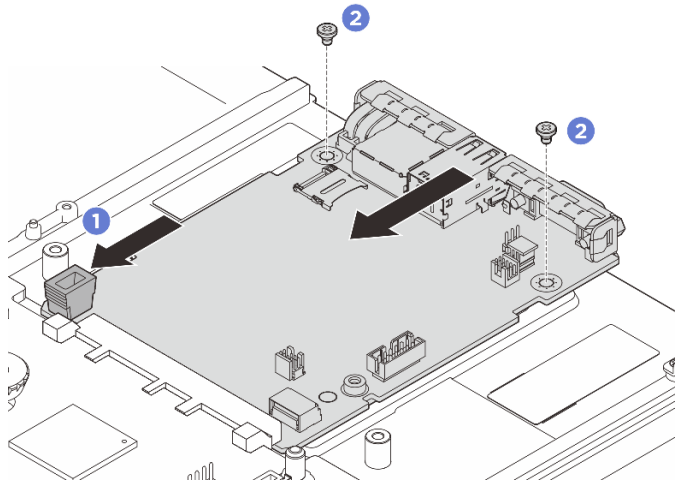


Figure 230. System I/O board installation

Step 2. Install the system board assembly to the server.

- a. ① Hold the front lifting handle and the rear plunger on the system board assembly; then, insert the rear end of the system board assembly into the rear of the chassis
- b. ② Lower the front end of the system board assembly into the chassis.
- c. ③ Slide the system board assembly toward the rear of the chassis until it clicks into place. Make sure that the rear connectors on the new system board assembly are inserted into the corresponding holes in the rear panel.

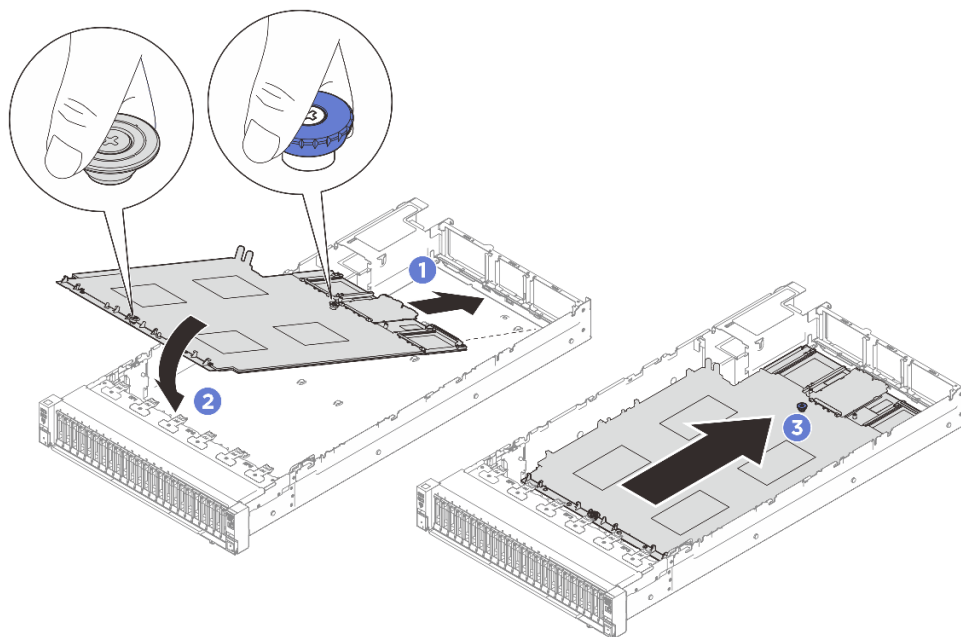


Figure 231. System board assembly installation

After you finish

1. Reconnect all the cables to the system board assembly. See [Internal Cable Routing Guide](#).
2. Install the MicroSD card, see [“Install the MicroSD card” on page 166](#).
3. Reinstall the memory modules. See [“Install a memory module” on page 161](#).

4. Reinstall the Lenovo Processor Neptune Core Modules. See [“Install the Lenovo Processor Neptune Core Module” on page 103](#).
5. Reinstall the PHMs. See [“Install a processor and heat sink” on page 203](#).
6. Reinstall the power distribution board. See [“Install the power distribution board” on page 191](#).
7. Reinstall the intrusion switch. See [“Install the intrusion switch” on page 96](#).
8. Reinstall the rear air baffle. See [“Install the rear air baffle” on page 41](#).
9. Reinstall the PCIe risers. See [“Install a PCIe riser” on page 176](#).
10. Reinstall the front air baffle. See [“Install the front air baffle” on page 35](#).
11. Reinstall the fans and the fan cage assembly. See [“Install a fan” on page 74](#) and [“Install the fan cage” on page 72](#).
12. Reinstall the rear top cover. See [“Install the rear top cover” on page 249](#).
13. Reinstall the front top cover. See [“Install the front top cover” on page 251](#).
14. Reinstall the OCP modules if necessary. See [“Install an OCP module” on page 168](#).
15. Reinstall the power supply units. See [“Install a hot-swap power supply unit” on page 194](#).
16. Ensure that all components have been reassembled correctly and that no tools or loose screws are left inside the server.
17. If the server was installed in a rack, reinstall the server into the rack. See [“Install the server to rails” on page 21](#).
18. Reconnect the power cords and any cables that you removed.
19. Power on the server and any peripheral devices. See [“Power on the server” on page 16](#).
20. Update the HPM FPGA firmware. See [“Update the firmware”](#) in *User Guide* or *System Configuration Guide*.
21. Update the Vital Product Data (VPD) of the system board assembly. See [“Update the Vital Product Data \(VPD\)” on page 244](#). Machine type number and serial number can be found on the ID label, see [“Identify the server and access the Lenovo XClarity Controller”](#) in *User Guide* or *System Configuration Guide*.

Demo video

[Watch the procedure on YouTube](#)

Update the Vital Product Data (VPD)

Use this topic to update the Vital Product Data (VPD).


- **(Required)** Machine type
- **(Required)** Serial number
- **(Required)** System model
- (Optional) Asset tag
- (Optional) UUID

Recommended tools:

- Lenovo XClarity Provisioning Manager
- Lenovo XClarity Essentials OneCLI commands

Using Lenovo XClarity Provisioning Manager

Steps:

1. Start the server and press the key according to the on-screen instructions. The Lenovo XClarity Provisioning Manager interface is displayed by default.
2. Click  on the top right corner of the Lenovo XClarity Provisioning Manager main interface.
3. Click **Update VPD**; then, follow on-screen instructions to update the VPD.

Using Lenovo XClarity Essentials OneCLI commands

- Updating **machine type**
onecli config set VPD.SysInfoProdName10 <m/t_model> [access_method]
- Updating **serial number**
onecli config set VPD.SysInfoSerialNum10 <s/n> [access_method]
- Updating **system model**

onecli config set VPD.SysInfoProdIdentifier <system model> [access_method]
- Updating **asset tag**
onecli config set VPD.SysEncloseAssetTag <asset_tag> [access_method]
- Updating **UUID**
onecli config createuuid VPD.SysInfoUUID [access_method]

Variable	Description
<m/t_model>	The server machine type and model number. Type xxxxyyyyyy, where xxxx is the machine type and yyyyyy is the server model number.
<s/n>	The serial number on the server. Type zzzzzzzz (length 8-10 characters), where zzzzzzzz is the serial number.
<system model>	The system model on the server. Type system yyyyyyyy, where yyyyyyyy is the product identifier.
<asset_tag>	The server asset tag number. Type aaaaaaaaaaaaaaaaaaaaaaaaaaaaaa, where aaaaaaaaaaaaaaaaaaaaaaaaaaaaaa is the asset tag number.
[access_method]	The access method that you select to access the target server. <ul style="list-style-type: none">• Online KCS (unauthenticated and user restricted): You can directly delete [access_method] from the command.• Online authenticated LAN: In this case, specify below LAN account information at the end of the OneCLI command: --bmc-username <user_id> --bmc-password <password>• Remote WAN/LAN: In this case, specify below XCC account information and IP address at the end of the OneCLI command: --bmc <bmc_user_id>:<bmc_password>@<bmc_external_IP> Notes: <ul style="list-style-type: none">– <bmc_user_id> The BMC account name (1 of 12 accounts). The default value is USERID.– <bmc_password> The BMC account password (1 of 12 accounts).

Top cover replacement

Follow instructions in this section to remove and install the top cover.

Remove the front top cover

Follow instructions in this section to remove the front top cover.

About this task

S014



CAUTION:

Hazardous voltage, current, and energy levels might be present. Only a qualified service technician is authorized to remove the covers where the label is attached.

S033



CAUTION:

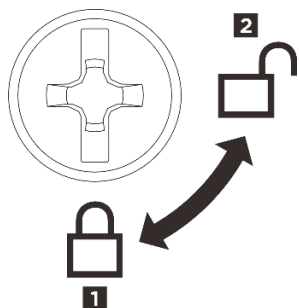
Hazardous energy present. Voltages with hazardous energy might cause heating when shorted with metal, which might result in spattered metal, burns, or both.

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 17](#).
- If the server is installed in a rack, remove it from the rack. See [“Remove the server from rails” on page 17](#).

Procedure

Step 1. If the front top cover is locked, unlock it with a screwdriver (direction **2**).



1 Locking direction

2 Unlocking direction

Figure 232. Front top cover locking/unlocking direction

Step 2. Remove the front top cover.

- a. ① Press the blue button on the front top cover release latch.
- b. ② Rotate the end of the latch up until it is in vertical position.
- c. ③ Lift the front top cover to remove it.

Attention:

- Service information is located on the surface of the front top cover.
- For proper cooling and air flow, install the front and rear top covers before powering on the server. Operating the server with the top covers removed might damage server components.

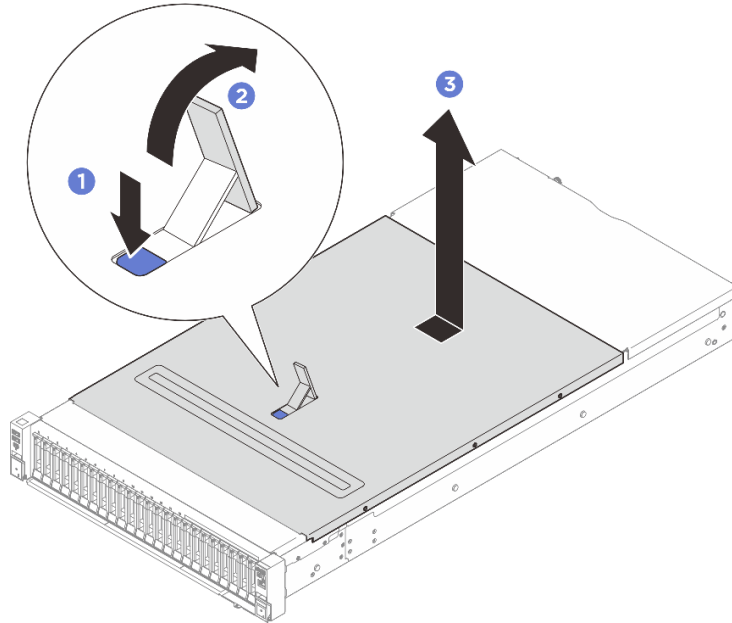


Figure 233. Front top cover removal

After you finish

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo video

[Watch the procedure on YouTube](#)

Remove the rear top cover

Follow instructions in this section to remove the rear top cover.

About this task

S014



CAUTION:

Hazardous voltage, current, and energy levels might be present. Only a qualified service technician is authorized to remove the covers where the label is attached.

S033**CAUTION:**

Hazardous energy present. Voltages with hazardous energy might cause heating when shorted with metal, which might result in spattered metal, burns, or both.

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 17](#).
- If the server is installed in a rack, remove it from the rack. See [“Remove the server from rails” on page 17](#).

Procedure

Step 1. Remove the front top cover. See [“Remove the front top cover” on page 246](#).

Step 2. Remove the rear top cover.

- a. ① Loosen the two thumbscrews on the rear of the server.
- b. ② Slide the rear top cover towards the rear of the server and lift to remove it.

Attention: For proper cooling and air flow, install the front and rear top covers before powering on the server. Operating the server with the top covers removed might damage server components.

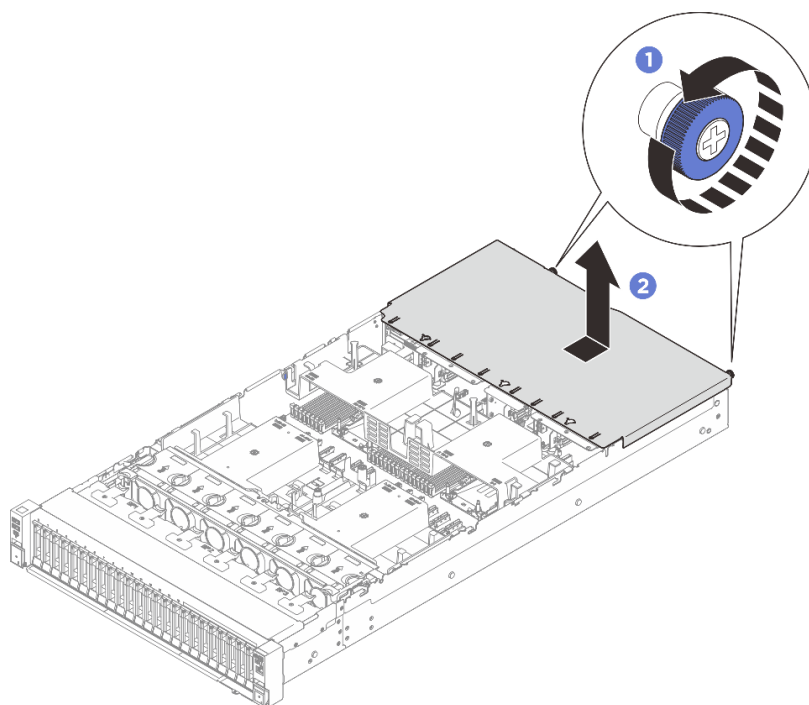


Figure 234. Rear top cover removal

After you finish

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo video

[Watch the procedure on YouTube](#)

Install the rear top cover

Follow instructions in this section to install the rear top cover.

S014



CAUTION:

Hazardous voltage, current, and energy levels might be present. Only a qualified service technician is authorized to remove the covers where the label is attached.

S033



CAUTION:

Hazardous energy present. Voltages with hazardous energy might cause heating when shorted with metal, which might result in spattered metal, burns, or both.

About this task**Attention:**

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Make sure that all cables, adapters, and other components are installed and seated correctly and that you have not left loose tools or parts inside the server.
- Make sure that all internal cables are correctly routed. See [Internal Cable Routing Guide](#).

Procedure

Step 1. Install the rear top cover.

- a. ① Align the rear top cover guide pins with the guide holes on the chassis; then place the rear top cover on top of the server and slide it towards the front of the server until it engages with the chassis.
- b. ② Secure the two thumbscrews on the rear of the server.

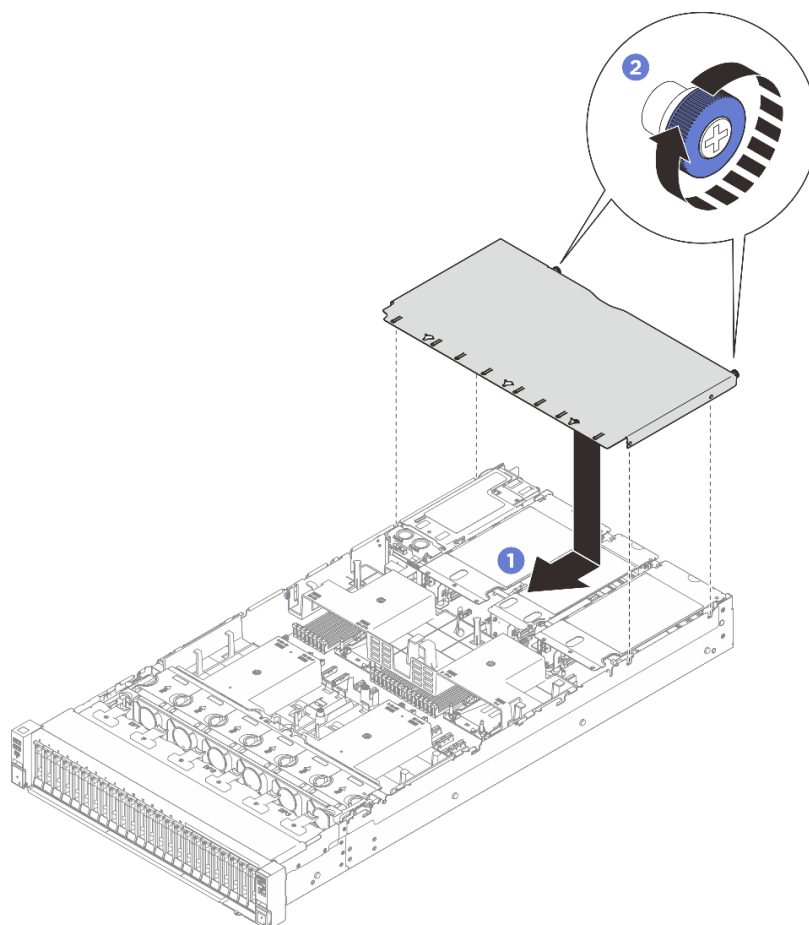


Figure 235. Rear top cover installation

After you finish

1. Reinstall the front top cover. See [“Install the front top cover” on page 251](#)
2. Complete the parts replacement. See [“Complete the parts replacement” on page 256](#).

Demo video

[Watch the procedure on YouTube](#)

Install the front top cover

Follow instructions in this section to install the front top cover.

About this task

S014



CAUTION:

Hazardous voltage, current, and energy levels might be present. Only a qualified service technician is authorized to remove the covers where the label is attached.

S033



CAUTION:

Hazardous energy present. Voltages with hazardous energy might cause heating when shorted with metal, which might result in spattered metal, burns, or both.

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Make sure that all cables, adapters, and other components are installed and seated correctly and that you have not left loose tools or parts inside the server.
- Make sure that all internal cables are correctly routed. See [Internal Cable Routing Guide](#).

Note: If you are installing a new front top cover, attach the service label to the surface of the new front top cover if necessary.

Procedure

Step 1. Install the front top cover.

- a. ① Align the front top cover guide pins with the guide holes on the chassis; then place the front top cover on top of the server with both sides aligned.
- b. ② Rotate the latch down until it stops.

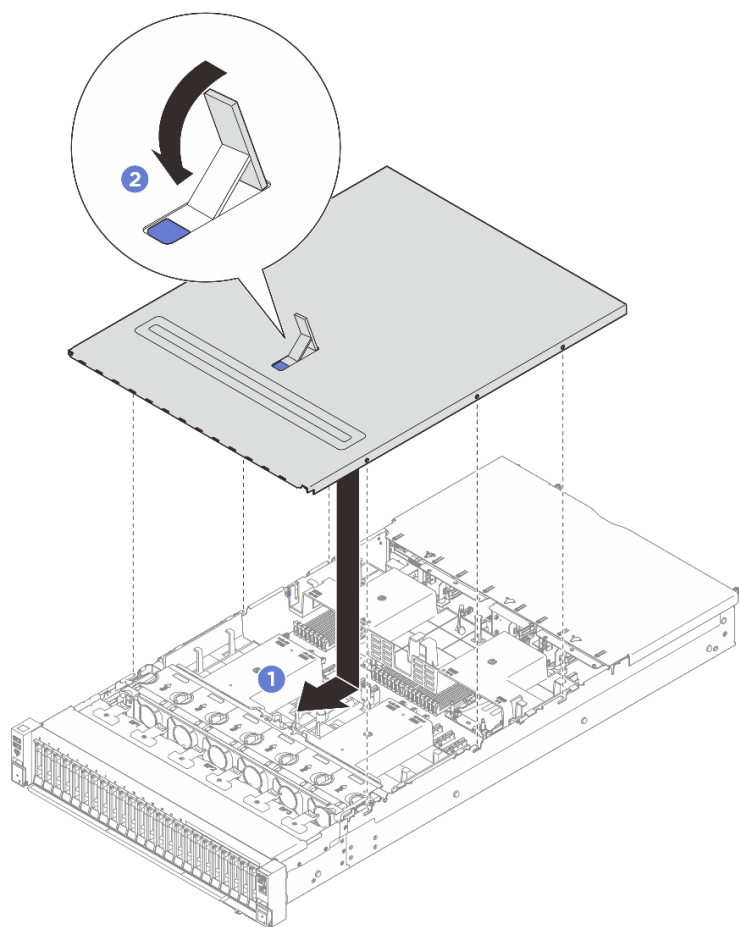
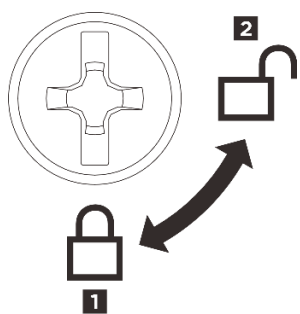


Figure 236. Front top cover installation

Step 2. (Optional) Lock the front top cover with a screw driver (direction **1**).



- 1** Locking direction
- 2** Unlocking direction

Figure 237. Front top cover locking/unlocking direction

After you finish

Complete the parts replacement. See [“Complete the parts replacement” on page 256](#).

Demo video

USB I/O board replacement

Follow the instructions in this section to remove and install the ThinkSystem V4 Front & Internal USB I/O Board.

Remove the USB I/O board

Follow the instructions in this section to remove the USB I/O board.

About this task

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 17](#).
- Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.
- If the server is installed in a rack, remove it from the rack. See [“Remove the server from rails” on page 17](#).

Procedure

Step 1. Make preparation for this task.

- a. Remove the front top cover. See [“Remove the front top cover” on page 246](#).
- b. Remove the rear top cover. See [“Remove the rear top cover” on page 247](#).
- c. Remove PCIe riser 1 or PCIe riser A. See [“Remove a PCIe riser” on page 169](#).

Step 2. Remove the cable connected to the USB I/O board.

Step 3. Remove the USB I/O board.

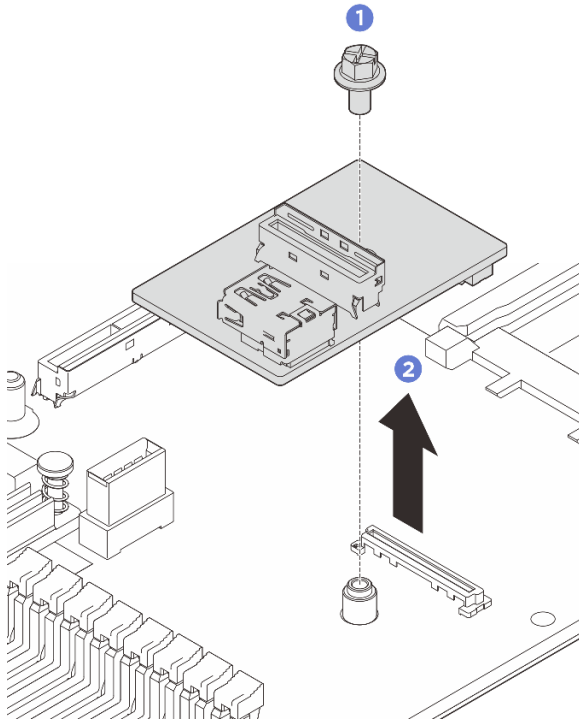


Figure 238. Removing USB I/O board

- a. ① Loosen one screw that locks the USB I/O board to the system board assembly.
- b. ② Lift the board off the connector and take it out.

After you finish

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Demo video

[Watch the procedure on YouTube](#)

Install the USB I/O board

Follow the instructions in this section to install the USB I/O board.

About this task

Attention:

- Read [“Installation Guidelines” on page 1](#) and [“Safety inspection checklist” on page 2](#) to ensure that you work safely.
- Power off the server and peripheral devices and disconnect the power cords and all external cables. See [“Power off the server” on page 17](#).
- Touch the static-protective package that contains the component to any unpainted metal surface on the server; then, remove it from the package and place it on a static-protective surface.

Firmware and driver download: You might need to update the firmware or driver after replacing a component.

- Go to <https://datacentersupport.lenovo.com/products/servers/thinksystem/sr850v4/7djt/downloads/driver-list/> to see the latest firmware and driver updates for your server.
- Go to “Update the firmware” in *User Guide* or *System Configuration Guide* for more information on firmware updating tools.

Procedure

Step 1. Install the USB I/O board to the system board assembly.

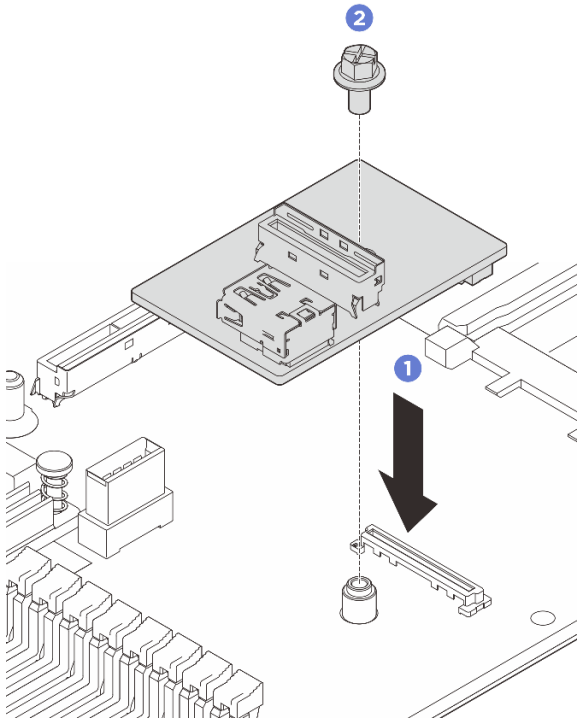


Figure 239. Installing USB I/O board

- a. ① Place the USB I/O board down as illustrated above to meet the connector on the system board assembly.
- b. ② Tighten one screw to secure the board.

Step 2. Connect the cable to the USB I/O board.

Step 3. Refer to “[USB I/O board problems](#)” on [page 311](#) to troubleshoot USB problems.

After you finish

1. Reinstall the PCIe risers. See “[Install a PCIe riser](#)” on [page 176](#).
2. Reinstall the rear top cover. See “[Install the rear top cover](#)” on [page 249](#).
3. Reinstall the front top cover. See “[Install the front top cover](#)” on [page 251](#).
4. Complete the parts replacement. See “[Complete the parts replacement](#)” on [page 256](#).

Demo video

[Watch the procedure on YouTube](#)

Complete the parts replacement

Go through the checklist to complete parts replacement

To complete the parts replacement, do the following:

1. Ensure that all components have been reassembled correctly and that no tools or loose screws are left inside your server.
2. Properly route and secure the cables in the server. Refer to the cable connecting and routing information for each component.
3. Reinstall the front air baffle and the rear air baffle. See [“Install the front air baffle” on page 35](#) and [“Install the rear air baffle” on page 41](#).
4. Reinstall the rear top cover and the front top cover. See [“Install the rear top cover” on page 249](#) and [“Install the front top cover” on page 251](#).
5. If applicable, reinstall the security bezel. See [“Install the security bezel” on page 223](#).
6. If the server was installed in a rack, reinstall the server into the rack. See [“Install the server to rails” on page 21](#).
7. Reconnect the power cords and any cables that you removed.
8. Power on the server and any peripheral devices. See [“Power on the server” on page 16](#).
9. Update the server configuration.
 - Download and install the latest device drivers: <http://datacentersupport.lenovo.com>.
 - Update the system firmware. See “Update the firmware” in *User Guide* or *System Configuration Guide*.
 - Update the UEFI configuration. See <https://pubs.lenovo.com/uefi-overview/>.
 - Reconfigure the disk arrays if you have installed or removed a hot-swap drive or a RAID adapter. See <https://pubs.lenovo.com/lxpm-overview/> for the LXPM documentation compatible with your server.

Chapter 2. Problem determination

Use the information in this section to isolate and resolve issues that you might encounter while using your server.

Lenovo servers can be configured to automatically notify Lenovo Support if certain events are generated. You can configure automatic notification, also known as Call Home, from management applications, such as the Lenovo XClarity Administrator. If you configure automatic problem notification, Lenovo Support is automatically alerted whenever a server encounters a potentially significant event.

To isolate a problem, you should typically begin with the event log of the application that is managing the server:

- If you are managing the server from the Lenovo XClarity Administrator, begin with the Lenovo XClarity Administrator event log.
- If you are using some other management application, begin with the Lenovo XClarity Controller event log.

Web resources

- **Tech tips**

Lenovo continually updates the support website with the latest tips and techniques that you can use to solve issues that your server might encounter. These Tech Tips (also called retain tips or service bulletins) provide procedures to work around issues or solve problems related to the operation of your server.

To find the Tech Tips available for your server:

1. Go to <http://datacentersupport.lenovo.com> and navigate to the support page for your server.
2. Click on **How To's** from the navigation pane.
3. Click **Article Type** → **Solution** from the drop-down menu.

Follow the on-screen instructions to choose the category for the problem that you are having.

- **Lenovo Data Center Forum**

- Check https://forums.lenovo.com/t5/Datacenter-Systems/ct-p/sv_eg to see if someone else has encountered a similar problem.

Event logs

An *alert* is a message or other indication that signals an event or an impending event. Alerts are generated by the Lenovo XClarity Controller or by UEFI in the servers. These alerts are stored in the Lenovo XClarity Controller Event Log. If the server is managed by the Chassis Management Module 2 or by the Lenovo XClarity Administrator, alerts are automatically forwarded to those management applications.

Note: For a listing of events, including user actions that might need to be performed to recover from an event, see the *Messages and Codes Reference*, which is available at https://pubs.lenovo.com/sr850v4/pdf_files.html.

Lenovo XClarity Administrator event log

If you are using Lenovo XClarity Administrator to manage server, network, and storage hardware, you can view the events from all managed devices through the XClarity Administrator.

Logs

The Event log provides a history of hardware and management conditions that have been detected.

Show:

All Event Sources

All Dates

Severity	Serviceability	Date and Time	System	Event	System Type	Source ID
Warning	Support	Jan 30, 2017, 7:48:07 AM	Chassis114:...	Node Node 08 device	Chassis	Jan 30, 20
Warning	Support	Jan 30, 2017, 7:48:07 AM	Chassis114:...	Node Node 02 device	Chassis	Jan 30, 20
Warning	User	Jan 30, 2017, 7:48:07 AM	Chassis114:...	I/O module IO Module	Chassis	Jan 30, 20
Warning	User	Jan 30, 2017, 7:48:07 AM	Chassis114:...	Node Node 08 incom	Chassis	Jan 30, 20

Figure 240. Lenovo XClarity Administrator event log

For more information about working with events from XClarity Administrator, see:

https://pubs.lenovo.com/lxca/events_vieweventlog

Lenovo XClarity Controller event log

The Lenovo XClarity Controller monitors the physical state of the server and its components using sensors that measure internal physical variables such as temperature, power-supply voltages, fan speeds, and component status. The Lenovo XClarity Controller provides various interfaces to systems management software and to system administrators and users to enable remote management and control of a server.

The Lenovo XClarity Controller monitors all components of the server and posts events in the Lenovo XClarity Controller event log.

ThinkSystem System name: XCC0023579PK

Event Log Audit Log Maintenance History

Customize Table Clear Logs Refresh

Type: All Source All Date

Severity	Source	Event ID	Message	Date
Warning	System	0X4000000E00000000	Remote login successful. Login ID: userid from webguis at IP address: 10.104.194.180.	27 Jul 2015, 08:11:04 AM
Warning	System	0X4000000E00000000	Remote login successful. Login ID: userid from webguis at IP address: 10.104.194.180.	27 Jul 2015, 08:11:04 AM
Warning	System	0X4000000E00000000	Remote login successful. Login ID: userid from webguis at IP address: 10.104.194.180.	27 Jul 2015, 08:11:04 AM
Warning	System	0X4000000E00000000	Remote login successful. Login ID: userid from webguis at IP address: 10.104.194.180.	27 Jul 2015, 08:11:04 AM

Figure 241. Lenovo XClarity Controller event log

For more information about accessing the Lenovo XClarity Controller event log, see:

“Viewing Event Logs” section in the XCC documentation compatible with your server at <https://pubs.lenovo.com/lxcc-overview/>

Specifications

Summary of the features and specifications of the server. Depending on the model, some features might not be available, or some specifications might not apply.

Refer to the below table for specifications categories and the content of each category.

Specification category	Technical specifications	Mechanical specifications	Environmental specifications
Content	<ul style="list-style-type: none">• Processor• Memory• M.2 Drive• Storage expansion• Expansion slots• Integrated functions and I/O connectors• Network• RAID adapter• Host bus adapter• System fan• Electrical input• Minimal configuration for debugging• Operating systems	<ul style="list-style-type: none">• Dimension• Weight	<ul style="list-style-type: none">• Acoustical noise emissions• Ambient temperature management• Environmental

Technical specifications

Summary of the technical specifications of server. Depending on the model, some features might not be available, or some specifications might not apply.

Processor
<p>Supports multi-core Intel Xeon processors, with integrated memory controller and Intel Mesh UPI (Ultra Path Interconnect) topology.</p> <ul style="list-style-type: none">• Up to four Intel Xeon 6 processors with P-cores with the new LGA 4710 socket• Up to 86 cores per socket• Up to three UPI links at up to 24 GT/s• Thermal Design Power (TDP): up to 350 watts <p>Note: For a list of supported processors, see https://serverproven.lenovo.com.</p>

Memory

See for detailed information about memory configuration and setup.

- 64 dual inline memory module (DIMM) slots that support up to 64 DRAM DIMMs
- 16 Compute Express Link (CXL) memory modules in E3.S 2T form factor
- Memory module types:
 - TruDDR5 6400 MHz RDIMM: 128 GB (2Rx4)
 - TruDDR5 6400 MHz 10x4 RDIMM: 32 GB (1Rx4), 64 GB (2Rx4), 96 GB (2Rx4)
 - TruDDR5 6400 MHz 3DS RDIMM: 256 GB (4Rx4)
 - CXL memory module (CMM): 96 GB, 128 GB

Notes:

- E3.S CXL memory modules are supported only by server models with E3.S 2T bays.
- CXL memory modules are not supported with Windows Server and VMware ESXi. For specifics, see https://lenovopress.lenovo.com/osig#servers=sr850-v4-xeon-6-p-cores-7djt-7djs-7dju&os_families=microsoft-windows-server&os_families=vmware-esxi&support=all.
- Intel® VMD is not supported with E3.S 2T CMMs.
- Speed: The operating speed depends on processor model and UEFI settings.
 - 1DPC: 6400 MT/s
 - 2DPC: 5200 MT/s
- Capacity:
 - Minimum: 64 GB (2 x 32 GB 3DS RDIMMs)
 - Maximum: 16 TB (64 x 256 GB 3DS RDIMMs)

For a list of supported memory modules, see <https://serverproven.lenovo.com>.

M.2 Drive

The server support up to two internal M.2 drives with the following capacity:

- Up to two internal non-hot-swap M.2 drives
- Up to two rear hot-swap M.2 drives in server configurations with three risers

For a list of supported M.2 drives, see <https://serverproven.lenovo.com>.

Storage expansion

- Up to twenty-four 2.5-inch hot-swap SAS/SATA/NVMe drives in server models with 2.5-inch drive bays
- Up to thirty-two E3.S 1T hot-swap drives in server models with E3.S bays

Notes:

- VROC supported.
- Tri-mode adapters support RAID with U.3 drives.
- When one or more of the following components are installed in the system, the maximum number of supported backplanes is two (sixteen 2.5-inch drives).
 - ThinkSystem Mellanox ConnectX-6 Dx 100GbE QSFP56 2-port PCIe Ethernet Adapter
 - ThinkSystem Nvidia ConnectX-7 NDR200/HDR QSFP112 2-Port PCIe Gen5 x16 InfiniBand Adapter
 - ThinkSystem Nvidia ConnectX-7 NDR400 OSFP 1-Port PCIe Gen5 Adapter
 - ThinkSystem 96GB TruDDR5 6400MHz (2Rx4) 10x4 RDIMM
 - ThinkSystem 128GB TruDDR5 6400MHz (2Rx4) RDIMM
- When ThinkSystem 256GB TruDDR5 6400MHz (4Rx4) 3DS RDIMM is installed in the system, the maximum number of supported backplanes is one (eight 2.5-inch drives).
- AnyBay backplanes currently support NVMe drives only. Support for SAS/SATA drives or NVMe + SAS/SATA drives will be enabled via a firmware update in Q4 of 2025.

For a list of supported drives, see <https://serverproven.lenovo.com>.

Expansion slots

- Up to twelve PCIe slots (depending on the server model)
- Up to two OCP slots

Graphics processing unit (GPU)

The server supports the following GPU configurations:

- Up to four single-wide, LP GPUs
- Up to two double-wide, FHFL GPUs

For a list of supported GPUs, see <https://serverproven.lenovo.com>.

Integrated functions and I/O connectors

- Lenovo XClarity Controller (XCC), which provides service processor control and monitoring functions, video controller, and remote keyboard, video, mouse, and remote drive capabilities.
 - The server supports Lenovo XClarity Controller 3 (XCC3). For additional information about Lenovo XClarity Controller 3 (XCC3), refer to <https://pubs.lenovo.com/lxcc-overview/>.
- Front connectors:
 - One Mini DisplayPort connector (optional)¹
 - One USB 3.2 Gen1 (5 Gbps) connector (optional)
 - One USB 3.2 Gen 1 (5Gbps) connector with USB 2.0 XCC system management (optional)
 - One external diagnostics connector
- Internal connector:
 - One internal USB 3.2 Gen1 (5 Gbps) connector (optional)
- Rear connectors:
 - Two OCP slots
 - One VGA connector¹
 - One serial port (optional)
 - One XCC system management port (10/100/1000 Mbps RJ-45)
 - Two USB 3.2 Gen1 (5 Gbps) connectors²

Notes:

1. The maximum video resolution is 1920 x 1200 at 60 Hz.
2. The lower USB connector at the rear functions as a USB 2.0 connector with XCC system management when there are no USB connectors at the front.

Network

- Two or four Ethernet connectors on each OCP module (optional)
- One XCC system management port (10/100/1000 Mbps RJ-45)

RAID adapter

Onboard NVMe ports with software RAID support (Intel VROC NVMe RAID)

- Intel VROC RAID1 Only: requires an activation key and supports RAID level 1 only
- Intel VROC Standard: requires an activation key and supports RAID levels 0, 1, and 10
- Intel VROC Premium: requires an activation key and supports RAID levels 0, 1, 5, and 10

Hardware RAID 0, 1

- ThinkSystem M.2 RAID B540p-2HS SATA/NVMe Enablement Kit
- ThinkSystem M.2 RAID B550p-2HS SATA/NVMe Enablement Kit
- ThinkSystem M.2 RAID B545i-2i SATA/NVMe Enablement Kit
- ThinkSystem M.2 RAID B550i-2i SATA/NVMe Enablement Kit

Hardware RAID 0, 1, 10

- ThinkSystem M.2 B340i-2i NVMe Enablement Kit
- ThinkSystem M.2 B350i-2i NVMe Enablement Kit
- ThinkSystem RAID 545-8i PCIe Gen4 12Gb Adapter

Hardware RAID 0, 1, 10, 5, 50, 6, 60

- ThinkSystem RAID 940-8i 4GB Flash PCIe Gen4 12Gb Adapter
- ThinkSystem RAID 940-8i 4GB Flash PCIe Gen4 12Gb Adapter for U.3
- ThinkSystem RAID 940-16i 8GB Flash PCIe Gen4 12Gb Adapter
- ThinkSystem RAID 940-16i 8GB Flash PCIe Gen4 12Gb Adapter for U.3

For more information about the RAID/HBA adapters, see [Lenovo ThinkSystem RAID Adapter and HBA Reference](#) or [Lenovo ThinkSystem M.2 Adapters](#).

Host bus adapter

- ThinkSystem 440-16i SAS/SATA PCIe Gen4 12Gb HBA
- ThinkSystem 440-16e SAS/SATA PCIe Gen4 12Gb HBA

For more information about the RAID/HBA adapters, see [Lenovo ThinkSystem RAID Adapter and HBA Reference](#).

System fan

The server supports one of the following fan types:

- Six 60 mm x 56 mm single rotor fans
- Six 60 mm x 56 mm dual rotor fans
- Six 60 mm x 56 mm dual rotor ultra fans

Note: Do not mix different fan types in the same server.

Electrical input

The server supports up to two CRPS Premium (CFFv5) power supplies with N+N redundancy. Following is the list of supported types:

- CRPS Premium (CFFv5)
 - 2000-watt 230V/115V Titanium
 - 2700-watt 230V/115V Titanium
 - 3200-watt 230V/115V Titanium
 - 1300-watt -48Vdc
 - 1300-watt HVAC/ HVDC
- CRPS
 - 2700-watt 230V/115V Platinum

Supported power supply configurations:

- 2 PSUs: 1+1
- 1 PSU: 1+0 (only supported with 2700-watt CRPS Premium (CFFv5) PSUs)

Important:

- Power supplies and redundant power supplies in the server must be with the same power rating, wattage or level.
- Mixing of CRPS PSUs from different vendors are not supported.

CAUTION:

- **240 Vdc input (input range: 180-300 V dc) is supported in Chinese Mainland ONLY.**
- **Power supply with 240 Vdc input cannot support hot-plugging power cord function. Before removing the power supply with dc input, please turn off server or disconnect dc power sources at the breaker panel or by turning off the power source. Then, remove the power cord.**

Notes:

- The actual power efficiency depends on system configuration.
- Only CRPS Premium PSUs support Over-subscriptions (OVS), Zero Output Mode, and Virtual-Reseat (VR).
- The following Lenovo XClarity Controller options are supported only when CRPS Premium (CFFv5) PSUs are installed:
 - Power Redundant options such as **Zero Output Mode** and **Non-redundant**.
 - **AC Power Cycle Server** option under **Power Action**.

Minimal configuration for debugging

- Two processors in socket 1 and 2
- Two DRAM memory modules in slots 10 and 26
- Two power supply units
- Six system fans
- One 2.5-inch drive, or one E3.S 1T drive, or one M.2 drive (if OS is needed for debugging)

Operating systems
<p>Supported and certified operating systems:</p> <ul style="list-style-type: none"> • Microsoft Windows Server • Red Hat Enterprise Linux • SUSE Linux Enterprise Server • Canonical Ubuntu <p>References:</p> <ul style="list-style-type: none"> • Complete list of available operating systems: https://lenovopress.lenovo.com/osig. • OS deployment instructions, see “Deploy the operating system” in <i>User Guide</i> or <i>System Configuration Guide</i>.

Mechanical specifications

Summary of the mechanical specifications of server. Depending on the model, some features might not be available, or some specifications might not apply.

Dimension
<p>2U server</p> <ul style="list-style-type: none"> • Height: 86.5 mm (3.41 inches) • Width (chassis outer most body feature): 447 mm (17.60 inches) • Depth: <ul style="list-style-type: none"> – Sever model with 2.5-inch bays: 865 mm (34.06 inches) – Sever model with E3.S bays: 905 mm (35.63 inches)

Weight
Up to 42 kg (92.6 lb), depending on the server configuration.

Environmental specifications

Summary of the environmental specifications of server. Depending on the model, some features might not be available, or some specifications might not apply.

Acoustical noise emissions			
<i>Table 13. Acoustic noise emissions declaration</i>			
Acoustic performance @ 25°C Ambient	Working mode	Configuration	
		Typical	Storage-rich
Declared mean A-weighted sound power level, $L_{WA,m}$ (B)	Idle	6.5	6.5
	Operating mode 1	7.0	7.7
	Operating mode 2	7.7	8.3
Statistical adder for verification, K_v (B) = 0.4			
Declared mean A-weighted emission sound pressure level, $L_{pA,m}$ (dB)	Idle	53	53
	Operating mode 1	57	65
Bystander position			

Acoustical noise emissions

Table 13. Acoustic noise emissions declaration (continued)

Acoustic performance @ 25°C Ambient	Working mode	Configuration	
		Typical	Storage-rich
	Operating mode 2	65	71

Notes:

- These sound levels were measured in controlled acoustical environments according to procedures specified by ISO7779 and are reported in accordance with ISO 9296.
- Idle mode is the steady state in which the server is powered on but not operating any intended function. Operating mode 1 is 50% CPU TDP. Operating mode 2 is 100% CPU TDP.
- The declared acoustic sound levels are based on the following configurations, which may change depending on configuration/conditions.
 - Typical: 4x 270W CPU, 32x 64GB RDIMM, 8x SAS HDD, 1x RAID 545-8i, 1x Intel E610-T4 10GBASE-T 4-port OCP, 2x 2000W PSU
 - Max: 4x 350W CPU, 64x 64GB RDIMM, 24x SAS HDD, 1x RAID 545-8i, 1x RAID 940-16i, 2x Intel E610-T4 10GBASE-T 4-port OCP, 2x 3200W PSU

Ambient temperature management

Adjust ambient temperature when specific components are installed.

Drives	Fan	Ambient temperature	Processor TDP	Supported components
8 x 2.5-inch drives	Single rotor	30°C or lower	<ul style="list-style-type: none"> • 270W or lower • 2U standard 	<ul style="list-style-type: none"> • 64 GB or lower memory module • AOC cable • Non-AOC cable
		45°C or lower	<ul style="list-style-type: none"> • 270W or lower • 2U standard 	32 GB or lower memory module
	Dual rotor	35°C or lower	<ul style="list-style-type: none"> • 270W or lower • 2U standard 	<ul style="list-style-type: none"> • 64 GB or lower memory module • Non-AOC cable
		30°C or lower	<ul style="list-style-type: none"> • 350W or lower • 2U standard and 2U performance 	<ul style="list-style-type: none"> • 64 GB or lower memory module • AOC cable • Non-AOC cable • SW GPU • Broadcom BCM57608 OCP
	Dual rotor ultra	45°C or lower	<ul style="list-style-type: none"> • 270W or lower • 2U standard 	32 GB or lower memory module
		35°C or lower	<ul style="list-style-type: none"> • 350W or lower • 2U standard and 2U performance 	<ul style="list-style-type: none"> • 64 GB or lower memory module • Non-AOC cable

Ambient temperature management				
		30°C or lower	<ul style="list-style-type: none"> • 350W or lower • 2U standard and 2U performance 	<ul style="list-style-type: none"> • 128 GB or lower memory module • Rear M.2 • AOC cable • Non-AOC cable • SW GPU • Broadcom BCM57608 OCP
		25°C or lower	<ul style="list-style-type: none"> • 350W or lower • 2U standard and 2U performance 	<ul style="list-style-type: none"> • 256 GB or lower memory module • Rear M.2 • AOC cable • Non-AOC cable • SW GPU • Broadcom BCM57608 OCP
24 x 2.5-inch drives	Single rotor	30°C or lower	<ul style="list-style-type: none"> • 270W or lower • 2U standard 	<ul style="list-style-type: none"> • 64 GB or lower memory module • AOC cable • Non-AOC cable • Broadcom BCM57608 OCP
	Dual rotor	45°C or lower	<ul style="list-style-type: none"> • 270W or lower • 2U standard 	32 GB or lower memory module
		35°C or lower	<ul style="list-style-type: none"> • 270W or lower • 2U standard 	<ul style="list-style-type: none"> • 32 GB or lower memory module • Non-AOC cable
		30°C or lower	<ul style="list-style-type: none"> • 350W or lower • 2U standard and 2U performance 	<ul style="list-style-type: none"> • 64 GB or lower memory module • AOC cable • Non-AOC cable • SW GPU • Broadcom BCM57608 OCP
	Dual rotor ultra	45°C or lower	<ul style="list-style-type: none"> • 270W or lower • 2U standard 	32 GB or lower memory module
		35°C or lower	<ul style="list-style-type: none"> • 350W or lower • 2U standard and 2U performance 	<ul style="list-style-type: none"> • 64 GB or lower memory module • Non-AOC cable

Ambient temperature management				
		30°C or lower	<ul style="list-style-type: none"> • 350W or lower • 2U standard and 2U performance 	<ul style="list-style-type: none"> • 128 GB or lower memory module • Rear M.2 • AOC cable • Non-AOC cable • SW GPU • Broadcom BCM57608 OCP
		25°C or lower	<ul style="list-style-type: none"> • 350W or lower • 2U standard and 2U performance 	<ul style="list-style-type: none"> • 256 GB or lower • Rear M.2 • AOC cable • Non-AOC cable • SW GPU • Broadcom BCM57608 OCP
24 x E3.S 1T drives	Dual rotor ultra	30°C or lower	<ul style="list-style-type: none"> • 350W or lower • 2U standard and 2U performance 	<ul style="list-style-type: none"> • 128 GB or lower memory module • Rear M.2 • AOC cable • Non-AOC cable • SW GPU • Broadcom BCM57608 OCP
8 x 2.5-inch drives or 8 x E3.S 1T drives	Dual rotor or Dual rotor ultra	25°C or lower	<ul style="list-style-type: none"> • 210W or lower • 2U standard and 1U standard 	<ul style="list-style-type: none"> • 256 GB or lower • AOC cable • Non-AOC cable • DW GPU • Broadcom BCM57608 OCP

Environment

ThinkSystem SR850 V4 complies with ASHRAE Class A2 specifications with most configurations, and depending on the hardware configuration, also complies with ASHRAE Class A3, and Class A4 specifications. System performance may be impacted when operating temperature is outside ASHRAE A2 specification.

Depending on the hardware configuration, ThinkSystem SR850 V4 server also complies with ASHRAE Class H1 specification. System performance may be impacted when operating temperature is outside ASHRAE H1 specification.

- Air temperature:
 - Operating
 - ASHRAE Class H1: 5°C to 25°C (41°F to 77°F); the maximum ambient temperature decreases by 1°C for every 500 m (1640 ft) increase in altitude above 900 m (2,953 ft).
 - ASHRAE Class A2: 10°C to 35°C (50°F to 95°F); the maximum ambient temperature decreases by 1°C for every 300 m (984 ft) increase in altitude above 900 m (2,953 ft).
 - ASHRAE Class A3: 5°C to 40°C (41°F to 104°F); the maximum ambient temperature decreases by 1°C for every 175 m (574 ft) increase in altitude above 900 m (2,953 ft).
 - ASHRAE Class A4: 5°C to 45°C (41°F to 113°F); the maximum ambient temperature decreases by 1°C for every 125 m (410 ft) increase in altitude above 900 m (2,953 ft).
 - Server off: 5°C to 45°C (41°F to 113°F)
 - Shipment/storage: -40°C to 60°C (-40°F to 140°F)
- Maximum altitude: 3,050 m (10,000 ft)
- Relative Humidity (non-condensing):
 - Operating
 - ASHRAE Class H1: 8% to 80%; maximum dew point: 17°C (62.6°F)
 - ASHRAE Class A2: 8% to 80%; maximum dew point: 21°C (70°F)
 - ASHRAE Class A3: 8% to 85%; maximum dew point: 24°C (75°F)
 - ASHRAE Class A4: 8% to 90%; maximum dew point: 24°C (75°F)
 - Shipment/storage: 8% to 90%
- Particulate contamination

Attention: Airborne particulates and reactive gases acting alone or in combination with other environmental factors such as humidity or temperature might pose a risk to the server. For information about the limits for particulates and gases, see [“Particulate contamination” on page 270](#).

Note: The server is designed for standard data center environment and recommended to be placed in industrial data center.

Water requirements

ThinkSystem SR850 V4 is supported in the following environment:

- Maximum pressure: 3 bars
- Water inlet temperature and flow rates:
 - For servers with Processor Neptune® Core Module (NeptCore), the water inlet temperature and water flow rate can be as follows:

Water inlet temperature	Water flow rate
50°C (122°F)	1.5 liters per minute (lpm) per server
45°C (113°F)	1 liter per minute (lpm) per server
40°C (104°F) or lower	0.5 liters per minute (lpm) per server

Attention: The water required to initially fill the system side cooling loop must be reasonably clean, bacteria-free water (<100 CFU/ml) such as de-mineralized water, reverse osmosis water, de-ionized water, or distilled water. The water must be filtered with an in-line 50 micron filter (approximately 288 mesh). The water must be treated with anti-biological and anti-corrosion measures. Environment quality must be maintained over the lifetime of the system to receive warranty and support on affecting components. For more information, see [Lenovo Neptune Direct Water-Cooling Standards](#).

Particulate contamination

Attention: Airborne particulates (including metal flakes or particles) and reactive gases acting alone or in combination with other environmental factors such as humidity or temperature might pose a risk to the device that is described in this document.

Risks that are posed by the presence of excessive particulate levels or concentrations of harmful gases include damage that might cause the device to malfunction or cease functioning altogether. This specification sets forth limits for particulates and gases that are intended to avoid such damage. The limits must not be viewed or used as definitive limits, because numerous other factors, such as temperature or moisture content of the air, can influence the impact of particulates or environmental corrosives and gaseous contaminant transfer. In the absence of specific limits that are set forth in this document, you must implement practices that maintain particulate and gas levels that are consistent with the protection of human health and safety. If Lenovo determines that the levels of particulates or gases in your environment have caused damage to the device, Lenovo may condition provision of repair or replacement of devices or parts on implementation of appropriate remedial measures to mitigate such environmental contamination. Implementation of such remedial measures is a customer responsibility.

Table 14. Limits for particulates and gases

Contaminant	Limits
Reactive gases	<p>Severity level G1 as per ANSI/ISA 71.04-1985¹:</p> <ul style="list-style-type: none">• The copper reactivity level shall be less than 200 Angstroms per month ($\text{\AA}/\text{month} \approx 0.0035 \mu\text{g}/\text{cm}^2\text{-hour weight gain}$).²• The silver reactivity level shall be less than 200 Angstroms per month ($\text{\AA}/\text{month} \approx 0.0035 \mu\text{g}/\text{cm}^2\text{-hour weight gain}$).³• The reactive monitoring of gaseous corrosivity must be conducted approximately 5 cm (2 in.) in front of the rack on the air inlet side at one-quarter and three-quarter frame height off the floor or where the air velocity is much higher.
Airborne particulates	<p>Data centers must meet the cleanliness level of ISO 14644-1 class 8.</p> <p>For data centers without airside economizer, the ISO 14644-1 class 8 cleanliness might be met by choosing one of the following filtration methods:</p> <ul style="list-style-type: none">• The room air might be continuously filtered with MERV 8 filters.• Air entering a data center might be filtered with MERV 11 or preferably MERV 13 filters. <p>For data centers with airside economizers, the choice of filters to achieve ISO class 8 cleanliness depends on the specific conditions present at that data center.</p> <ul style="list-style-type: none">• The deliquescent relative humidity of the particulate contamination should be more than 60% RH.⁴• Data centers must be free of zinc whiskers.⁵
<p>¹ ANSI/ISA-71.04-1985. <i>Environmental conditions for process measurement and control systems: Airborne contaminants</i>. Instrument Society of America, Research Triangle Park, North Carolina, U.S.A.</p> <p>² The derivation of the equivalence between the rate of copper corrosion growth in the thickness of the corrosion product in $\text{\AA}/\text{month}$ and the rate of weight gain assumes that Cu_2S and Cu_2O grow in equal proportions.</p> <p>³ The derivation of the equivalence between the rate of silver corrosion growth in the thickness of the corrosion product in $\text{\AA}/\text{month}$ and the rate of weight gain assumes that Ag_2S is the only corrosion product.</p> <p>⁴ The deliquescent relative humidity of particulate contamination is the relative humidity at which the dust absorbs enough water to become wet and promote ionic conduction.</p> <p>⁵ Surface debris is randomly collected from 10 areas of the data center on a 1.5 cm diameter disk of sticky electrically conductive tape on a metal stub. If examination of the sticky tape in a scanning electron microscope reveals no zinc whiskers, the data center is considered free of zinc whiskers.</p>	

System-board-assembly connectors

The following illustrations show the internal connectors on the system board assembly.

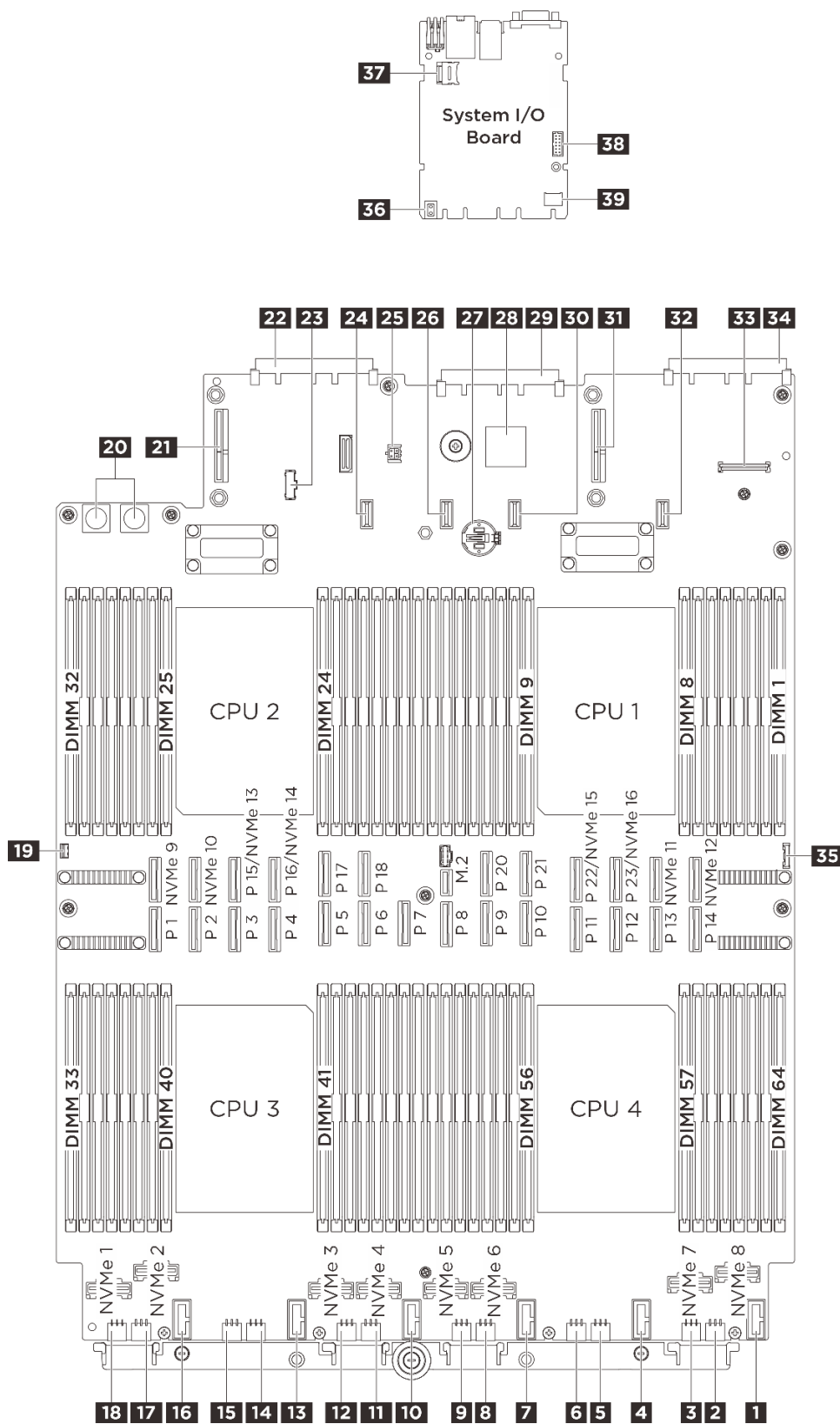


Figure 242. System-board-assembly connectors

Table 15. System-board-assembly connectors

1 Fan 6 connector	2 Backplane 12 power connector
3 Backplane 11 power connector	4 Fan 5 connector
5 Backplane 10 power connector	6 Backplane 9 power connector
7 Fan 4 connector	8 Backplane 8 power connector
9 Backplane 7 power connector	10 Fan 3 connector
11 Backplane 6 power connector	12 Backplane 5 power connector
13 Fan 2 connector	14 Backplane 4 power connector
15 Backplane 3 power connector	16 Fan 1 connector
17 Backplane 2 power connector	18 Backplane 1 power connector
19 Intrusion switch connector	20 PDB power connector
21 Riser 3 power connector	22 OCP slot 2 connector
23 PDB sideband connector	24 Riser C power connector (reserved)
25 Leakage sensor connector	26 Riser 2 power connector
27 3V battery (CR2032)	28 FPGA
29 System I/O board connector	30 Riser B power connector (reserved)
31 Riser 1 power connector	32 Riser A power connector (reserved)
33 Front panel USB connector	34 OCP slot 1 connector
35 Front I/O connector	36 Lift handle
37 MicroSD socket	38 Serial port connector
39 TCM connector	

Troubleshooting by system LEDs and diagnostics display

See the following section for information on available system LEDs and diagnostics display.

Drive LEDs

This topic provides information on the drive LEDs.

2.5-inch drive LEDs

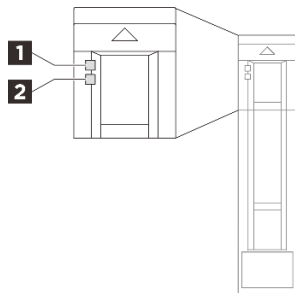


Figure 243. 2.5-inch drive LEDs

Table 16. 2.5-inch drive LEDs

LED	Description
1 Drive activity LED (green)	Each hot-swap drive comes with an activity LED. When this LED is flashing, it indicates that the drive is in use.
2 Drive status LED (yellow)	<p>The drive status LED indicates the following status:</p> <ul style="list-style-type: none"> • The LED is lit: the drive has failed. • The LED is flashing slowly (once per second): the drive is being rebuilt. • The LED is flashing rapidly (three times per second): the drive is being identified.

E3.S 1T drive LEDs

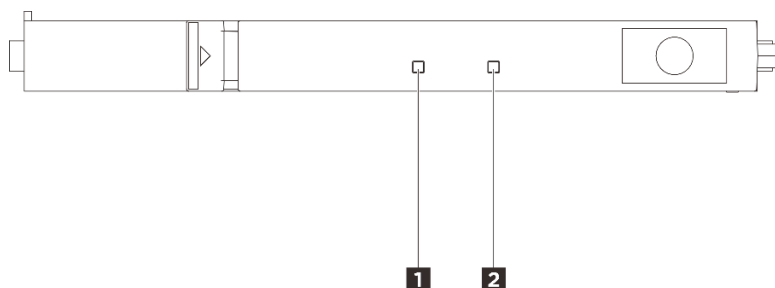


Figure 244. E3.S 1T drive LEDs

Table 17. E3.S 1T drive LEDs

LED	Description
1 Drive status LED (yellow)	<p>The drive status LED indicates the following status:</p> <ul style="list-style-type: none"> • The LED is lit: the drive has failed. • The LED is flashing slowly (once per second): the drive is being rebuilt. • The LED is flashing rapidly (three times per second): the drive is being identified.
2 Drive activity LED (green)	Each hot-swap drive comes with an activity LED. When this LED is flashing, it indicates that the drive is in use.

E3.S CMM LEDs

This topic provides information on LEDs of E3.S Compute Express Link (CXL) memory (CMM).

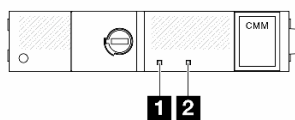


Figure 245. E3.S CMM LEDs

LED	Status	Description
1 Fault LED (amber)	Off	The CMM is healthy.
	On	The CMM is faulty.
2 Health LED (white)	On	The CMM is powered but not active. Removal is not permitted.

LED	Status	Description
	Blinking	The CMM is active. Removal is not permitted.
	Off	The CMM is not powered. Removal is permitted.

Front-operator-panel LEDs and buttons

The front operator panel of the server provides controls, connectors, and LEDs.

Note: Diagnostics panel with an LCD display is available for some models. For details, see [“External diagnostics handset” on page 286](#).

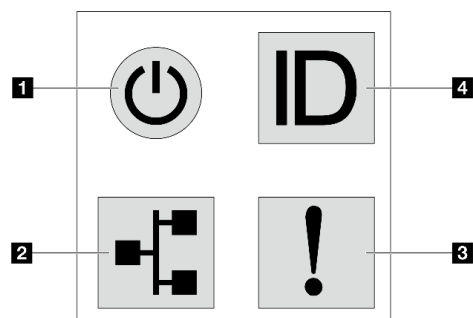


Figure 246. Diagnostics panel

1 Power button with power status LED

You can press the power button to power on the server when you finish setting up the server. You also can hold the power button for several seconds to power off the server if you cannot shut down the server from the operating system. The power status LED helps you determine the current power status.

Status	Color	Description
Solid on	Green	The server is on and running.
Slow blinking (about one flash per second)	Green	The server is off and is ready to be powered on (standby state).
Fast blinking (about four flashes per second)	Green	<ul style="list-style-type: none"> The server is off, but the XClarity Controller is initializing, and the server is not ready to be powered on. System-board-assembly power has failed.
Off	None	There is no ac power applied to the server.

2 Network activity LED

Compatibility of the NIC adapter and the network activity LED

NIC adapter	Network activity LED
OCP module	Support
PCIe NIC adapter	Not support

When an OCP module is installed, the network activity LED on the front I/O assembly helps you identify the network connectivity and activity. If no OCP module is installed, this LED is off.

Status	Color	Description
On	Green	The server is connected to a network.
Blinking	Green	The network is connected and active.
Off	None	The server is disconnected from the network. Note: If the network activity LED is off when an OCP module is installed, check the network ports in the rear of your server to determine which port is disconnected.

3 System error LED

The system error LED helps you to determine if there are any system errors.

Status	Color	Description	Action
On	Amber	An error has been detected on the server. Causes might include but are not limited to the following errors: <ul style="list-style-type: none"> The temperature of the server reached the non-critical temperature threshold. The voltage of the server reached the non-critical voltage threshold. A fan has been detected to be running at low speed. A hot-swap fan has been removed. The power supply has a critical error. The power supply is not connected to the power. A processor error. A system I/O board or processor board error. Abnormal status is detected on the Processor Neptune® Core Module (NeptCore). 	<ul style="list-style-type: none"> Check the Lenovo XClarity Controller event log and the system event log to determine the exact cause of the error. Check if additional LEDs in the server are lit. It will direct you to the error source. See “Troubleshooting by system LEDs and diagnostics display” on page 273. Save the log if necessary. <p>Note: For server models with NeptAir module or NeptCore module installed, it is required to open the top cover to check the LED status of the leakage detection sensor module. For more instructions, see “Leakage detection sensor module LED” on page 276.</p>
Off	None	The server is off or the server is on and is working correctly.	None.

4 System ID button with system ID LED

Use this system ID button and the blue system ID LED to visually locate the server. A system ID LED is also located on the rear of the server. Each time you press the system ID button, the state of both the system ID LEDs changes. The LEDs can be changed to on, blinking, or off. You can also use the Lenovo XClarity Controller or a remote management program to change the state of the system ID LEDs to assist in visually locating the server among other servers.

If the XClarity Controller USB connector is set to have both the USB 2.0 function and XClarity Controller management function, you can press the system ID button for three seconds to switch between the two functions.

Leakage detection sensor module LED

This topic provides information about the LED on the leakage detection sensor module.

The leakage detection sensor module on the Processor Neptune® Core Module (NeptCore) comes with one LED. The following illustration shows the LED on the module.

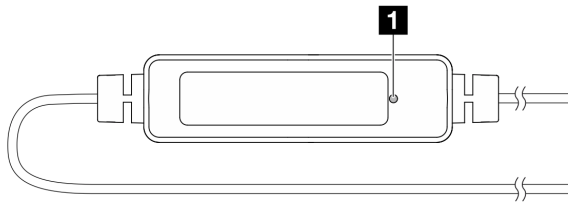


Figure 247. Leak detection LED

The following table describes the status that are indicated by the leakage detection sensor module LED.

1 Leakage detection sensor LED (green)	
Description	<ul style="list-style-type: none"> On: No liquid leakage or cable break alert. Slow blinking (about two flashes per second): Cable break alert. Fast blinking (about five flashes per second): Liquid leak alert.
Action	<ul style="list-style-type: none"> If the cable breaks, replace the NeptCore module (trained technicians only). If liquid leakage happens, see .

Power supply LEDs

This topic provides information about various power supply LED status and corresponding action suggestions.

The following minimal configuration is required for the server to start:

- Two processors in socket 1 and 2
- Two DRAM memory modules in slots 10 and 26
- Two power supply units
- Six system fans
- One 2.5-inch drive, or one E3.S 1T drive, or one M.2 drive (if OS is needed for debugging)

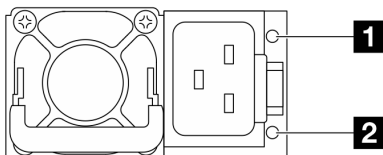


Figure 248. LEDs on a CRPS Premium (CFFv5) power supply unit

LED	Description
1 Output and fault status (bi-color, green and yellow)	<p>The output and fault status LED can be in one of the following states:</p> <ul style="list-style-type: none"> Off: The server is powered off, or the power supply unit is not working properly. If the server is powered on but the LED is off, replace the power supply unit. Slow blinking green (about one flash per second): The power supply is in zero-output mode (standby). When the server power load is low, one of the installed power supplies enters into the standby state while the other one delivers entire load. When the power load increases, the standby power supply will switch to active state to provide sufficient power to the server. Fast blinking green (about five flashes per second): The power supply unit is in firmware update mode. Green: The server is on and the power supply unit is working normally. Yellow: The power supply unit may have failed. Dump the FFDC log from the system and contact Lenovo back-end support team for PSU data log reviewing. <p>Zero-output mode can be disabled via Setup Utility or Lenovo XClarity Controller web interface. If you disable zero-output mode, both power supplies will be in the active state.</p> <ul style="list-style-type: none"> Start the Setup utility, go to System Settings → Power → Zero Output and select Disable. If you disable zero-output mode, both power supplies will be in the active state. Log in to the Lenovo XClarity Controller web interface, choose Server Configuration → Power Policy, disable Zero Output Mode, and then click Apply.
2 Input status (single color, green)	<p>The input status LED can be in one of the following states:</p> <ul style="list-style-type: none"> Off: The power supply unit is disconnected from the input power source. Green: The power supply unit is connected to the input power source. Blinking (1Hz): The input power source is unhealthy.

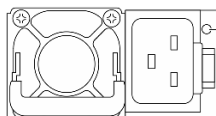


Figure 249. LED on a CRPS PSU (1)

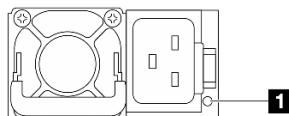


Figure 250. LED on a CRPS PSU (2)

1 Power-supply-unit LED (bi-color, green and yellow)	
Status	Description
On (green)	The server is on and the power supply unit is working normally.
Blinking (green, about two flashes per second)	The power supply unit is in firmware updating mode.
On (yellow)	<p>When the power supply unit is lit yellow:</p> <ul style="list-style-type: none"> Scenario 1: one of the two power supply units has powered off or is unplugged from the power cord, and at the same time, the other one has power on. Scenario 2: the power supply unit has failed due to one of the issues listed below: <ul style="list-style-type: none"> Over-temperature protection (OTP) Over-current protection (OCP) Over-voltage protection (OVP) Short circuit protection (SCP) Fan failure
Blinking (yellow, about one flash per second)	The power supply unit is showing warnings, indicating over-temperature warning (OTW), over-current warning (OCW), or a slow fan speed.
Off	The server is powered off, or the power supply unit is not working properly. If the server is powered on but the LED is off, replace the power supply unit.

Rear M.2 LEDs

This topic provides troubleshooting information for the M.2 drive assembly.

- [“LEDs on the rear M.2 interposer” on page 279](#)
- [“LEDs on the rear M.2 boot adapter” on page 279](#)

LEDs on the rear M.2 interposer

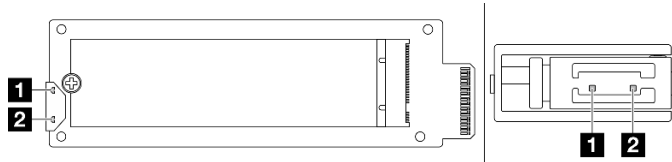


Figure 251. Rear M.2 interposer LEDs

LED	Status and description
1 Activity LED (green)	On: The M.2 drive is idle.
	Off: The M.2 drive appears de-asserted.
	Blinking (about four flashes per second): The I/O activity of the M.2 drive is in progress.
2 Status LED (yellow)	On: A drive fault occurs.
	Off: The M.2 drive is working normally.
	Fast blinking (about four flashes per second): The M.2 drive is being located.
	Slow blinking (about one flash per second): The M.2 drive is being rebuilt.

LEDs on the rear M.2 boot adapter

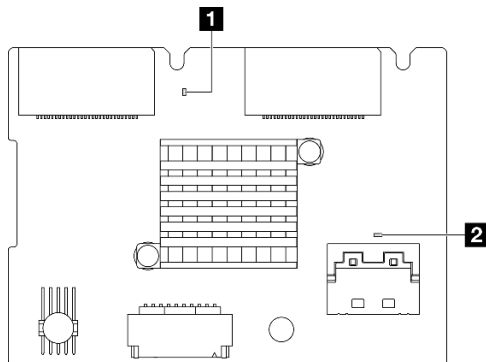


Figure 252. Rear M.2 boot adapter LEDs

LED	Status and description
1 System heartbeat LED (green)	Blinking: Power on and the RAID firmware is working normally.
	Off: Power off or the RAID firmware is working abnormally.
2 PSoC heartbeat LED (green)	On: The PSoC firmware is working abnormally.
	Off: Power off or the PSoC firmware is working abnormally.
	Fast blinking (about one flash per second): Updating code (bootloader mode).

LED	Status and description
	Slow blinking (about one flash every two seconds): Exiting initialization (application mode). The PSoC firmware is working normally.

Rear system LEDs

This topic provides information on system LEDs on the rear of the server.

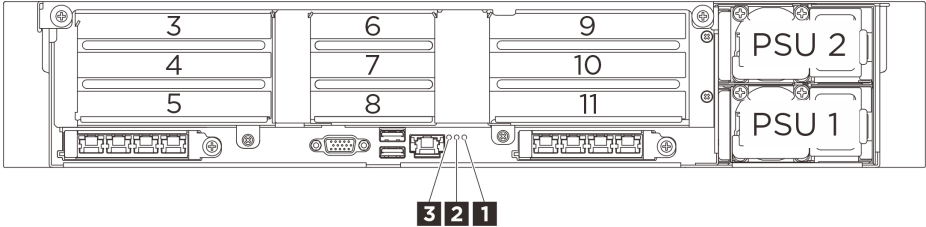


Figure 253. Rear system LEDs

Table 18. System LEDs on the rear view

LED	Action
1 System ID LED (blue)	See “System I/O board LEDs” on page 282 for more information.
2 XCC heartbeat LED (green)	
3 SCM FPGA heartbeat LED (green)	

Processor board LEDs

The following illustrations show the light-emitting diodes (LEDs) on the processor board assembly.

Press the power button to light the LEDs on the processor board assembly when the power source has been removed from the server.

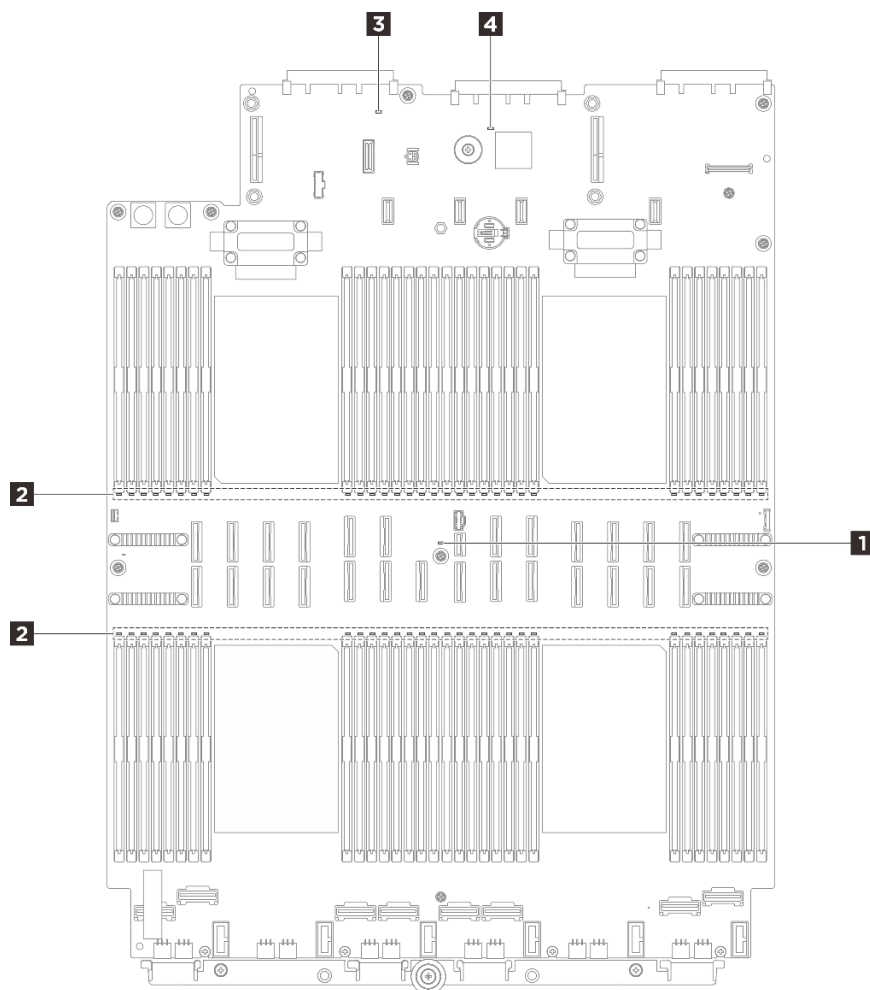


Figure 254. Processor board LEDs

Table 19. Processor board LEDs

LED	Description	Action
1 System error LED (yellow)	When this yellow LED is lit, another one or more LEDs in the server might also be lit to direct you to the error source.	Check system logs or internal error LEDs to identify the failed part. For more information, see “Front-operator-panel LEDs and buttons” on page 275 .
2 DIMM error LEDs (amber)	When a memory module error LED is lit, it indicates that the corresponding memory module has failed.	For more information, see “Memory problems” on page 299 .

Table 19. Processor board LEDs (continued)

LED	Description	Action
3 System status LED (green)	<p>The FPGA heartbeat LED helps you identify the FPGA status.</p> <ul style="list-style-type: none"> Blinking (about one flash per second): FPGA is working normally. On or off: FPGA is not working. 	<ul style="list-style-type: none"> If the system status LED is blinking fast over 5 minutes and cannot power on, check the Table 20 “XCC heartbeat LED” on page 283. If the system status LED remains off or is blinking fast (about four flashes per second) and the system error LED on the front panel is on (yellow), the system is in a power fault status. Do the following: <ol style="list-style-type: none"> Re-plug the power cord. Remove installed adapters/devices, one at a time, until you reach the minimal configuration for debugging. (Trained technicians only) If the problem remains, capture FFDC log, and replace the processor board. If the problem still remains, contact Lenovo Support.
4 FPGA heartbeat LED (green)	<p>The system status LED indicates the working status of the system.</p> <ul style="list-style-type: none"> Fast blinking (about four flashes per second): Power fault or is waiting for XCC power permission ready. Slow blinking (about one flash per second): Power off and is ready to be powered on (standby state). On: Power on. 	<p>If FPGA heartbeat LED is always off or always on, do the following:</p> <ol style="list-style-type: none"> Replace the processor board. If the problem remains, contact Lenovo Support.

System I/O board LEDs

The following illustrations show the light-emitting diodes (LEDs) on the system I/O board, also known as Datacenter Secure Control Module (DC-SCM).

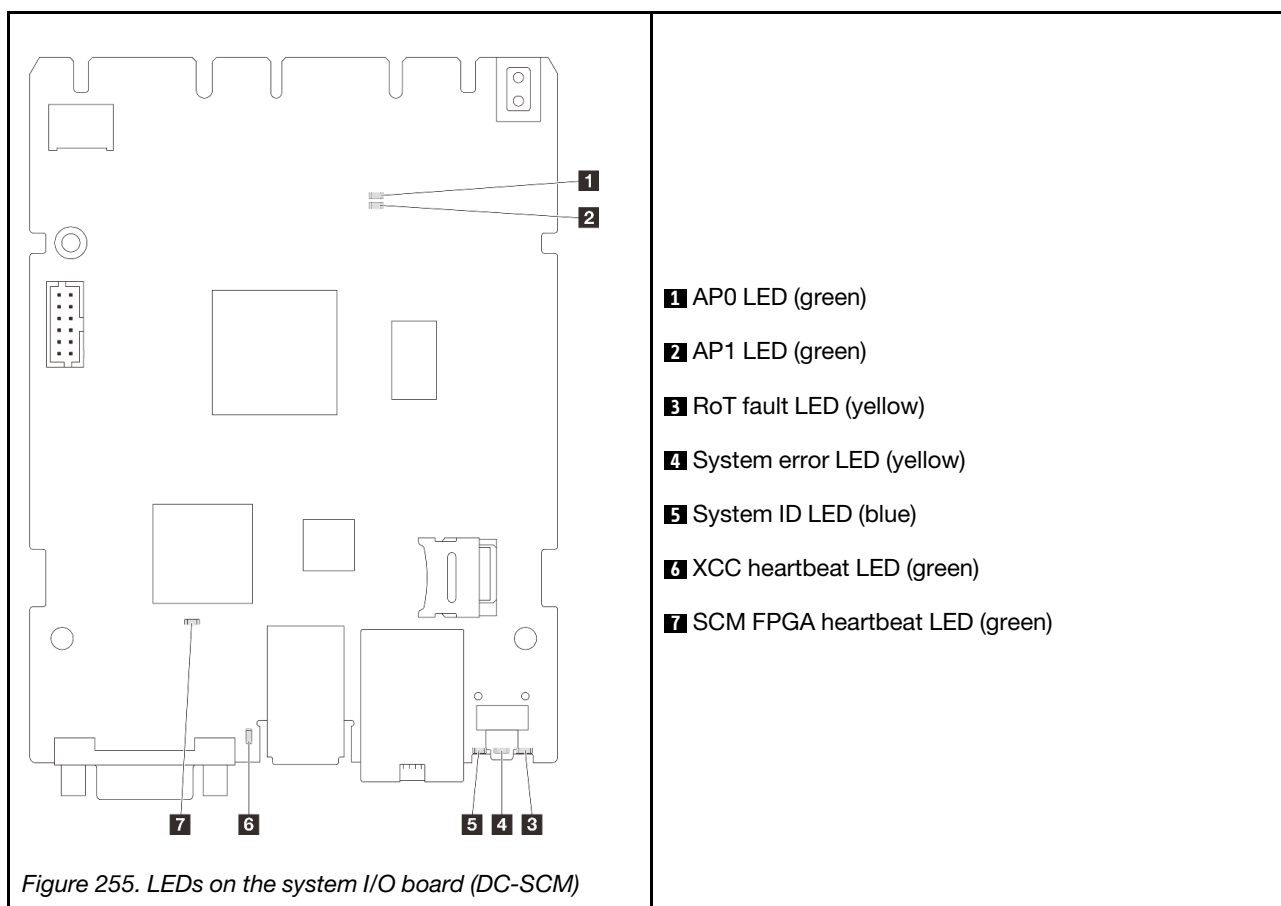


Table 20. LEDs description

Scenario	1 AP0 LED	2 AP1 LED	3 RoT fault LED	6 XCC heartbeat LED	7 SCM FPGA heartbeat LED	Actions
RoT security module fatal firmware failure	Off	Off	On	N/A	N/A	Replace the system I/O board.
	Blink	N/A	On	N/A	N/A	Replace the system I/O board.
No system power (FPGA heartbeat LED off)	Off	Off	Off	Off	Off	<p>If the AC power is on, but the system board assembly does not have power, then:</p> <ol style="list-style-type: none"> 1. Check the power supply unit (PSU) or power interposer board (PIB) if any. If the PSU or PIB has any error, replace it. 2. If the PSU or PIB is good, do the following: <ol style="list-style-type: none"> a. Replace the system I/O board. b. Replace the processor board.

Table 20. LEDs description (continued)

Scenario	1 APO LED	2 AP1 LED	3 RoT fault LED	6 XCC heart-beat LED	7 SCM FPGA heart-beat LED	Actions
XCC firmware recoverable error	Blink	N/A	Off	N/A	N/A	Information only. No action is required.
XCC firmware is recovered from error	Blink	N/A	Off	N/A	N/A	Information only. No action is required.
UEFI firmware authentication failure	N/A	Blink	Off	N/A	N/A	Information only. No action is required.
UEFI firmware is recovered from authentication failure	N/A	On	Off	N/A	N/A	Information only. No action is required.
System is OK (FPGA heartbeat LED is On)	On	On	Off	Blink (1 Hz)	On	Information only. No action is required.

4 System error LED (yellow)

Description	When this yellow LED is lit, another one or more LEDs in the server might also be lit to direct you to the error source.
Action	Check system logs or internal error LEDs to identify the failed part. For more information, see “Front-operator-panel LEDs and buttons” on page 275 .

5 System ID LED (blue)

Description	The front system ID LED helps you locate the server.
Action	Each time you press the system ID button, the state of both system ID LEDs changes, and the state can be on, blinking, or off.

6 XCC heartbeat LED (green)	
Description	<p>The XCC heartbeat LED helps you identify the XCC status.</p> <ul style="list-style-type: none"> • Blinking (1 Hz, about one flash per second) : XCC is working normally. • Blinking at other speeds or always on: XCC is at the initial phase or is working abnormally. • Off: XCC is not working.
Action	<ul style="list-style-type: none"> • If the XCC heartbeat LED is always off or always on, do the following: <ul style="list-style-type: none"> – If XCC cannot be accessed: <ol style="list-style-type: none"> 1. Re-plug the power cord. 2. Check and ensure that the system I/O board is installed correctly. (Trained technicians only) Reinstall it if needed. 3. (Trained technicians only) Replace the system I/O board. – If XCC can be accessed, replace the system I/O board. • If the XCC heartbeat LED is always blinking fast over 5 minutes, do the following: <ol style="list-style-type: none"> 1. Re-plug the power cord. 2. Check and ensure that the system I/O board is installed correctly. (Trained technicians only) Reinstall it if needed. 3. (Trained technicians only) Replace the system I/O board. • If the XCC heartbeat LED is always blinking slow over 5 minutes, do the following: <ol style="list-style-type: none"> 1. Re-plug the power cord. 2. Check and ensure that the system I/O board is installed correctly. (Trained technicians only) Reinstall it if needed. 3. If the problem remains, contact Lenovo Support.

XCC system management port LEDs

This topic provides information on LEDs of XCC system management port (10/100/1000 Mbps RJ-45).

The following table describes the problems that are indicated by LEDs on XCC system management port (10/100/1000 Mbps RJ-45).

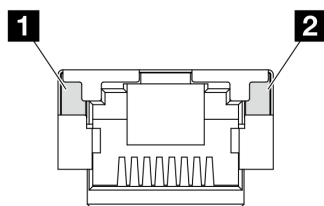


Figure 256. LEDs on the XCC system management port (10/100/1000 Mbps RJ-45)

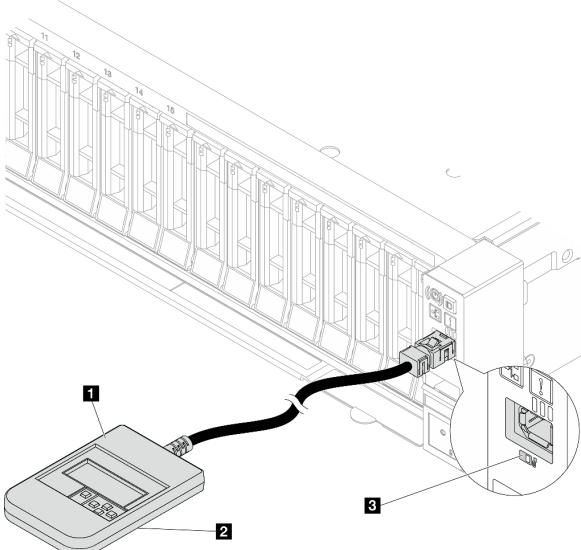
Table 21. XCC system management port (10/100/1000 Mbps RJ-45) LEDs

LED	Description
1 XCC system management port (10/100/1000 Mbps RJ-45) (1GB RJ-45) Ethernet port link LED	Use this green LED to distinguish the network connectivity status: <ul style="list-style-type: none"> Off: The network link is disconnected. Green: The network link is established.
2 XCC system management port (10/100/1000 Mbps RJ-45) (1 GB RJ-45) Ethernet port activity LED	Use this green LED to distinguish the network activity status: <ul style="list-style-type: none"> Off: The server is disconnected from a LAN. Green: The network is connected and active.

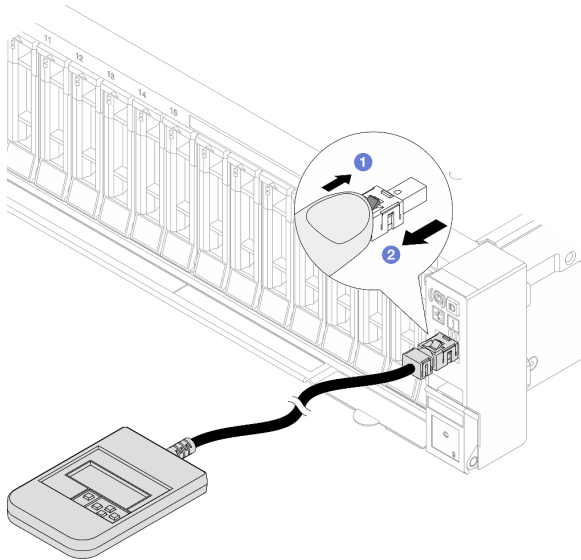
External diagnostics handset

The external diagnostics handset is an external device that is connected to the server with a cable, and it allows quick access to system information such as errors, system status, firmware, network, and health information.

Location of the external diagnostics handset

Location	Callouts
<p>The external diagnostics handset is connected to the server with an external cable.</p> 	1 External diagnostics handset
	2 Magnetic bottom With this component, the diagnostic handset can be attached to the top or side of the rack with hands spared for service tasks.
	3 External diagnostics connector This connector is located on the front of the server, and is used to connect an external diagnostics handset.

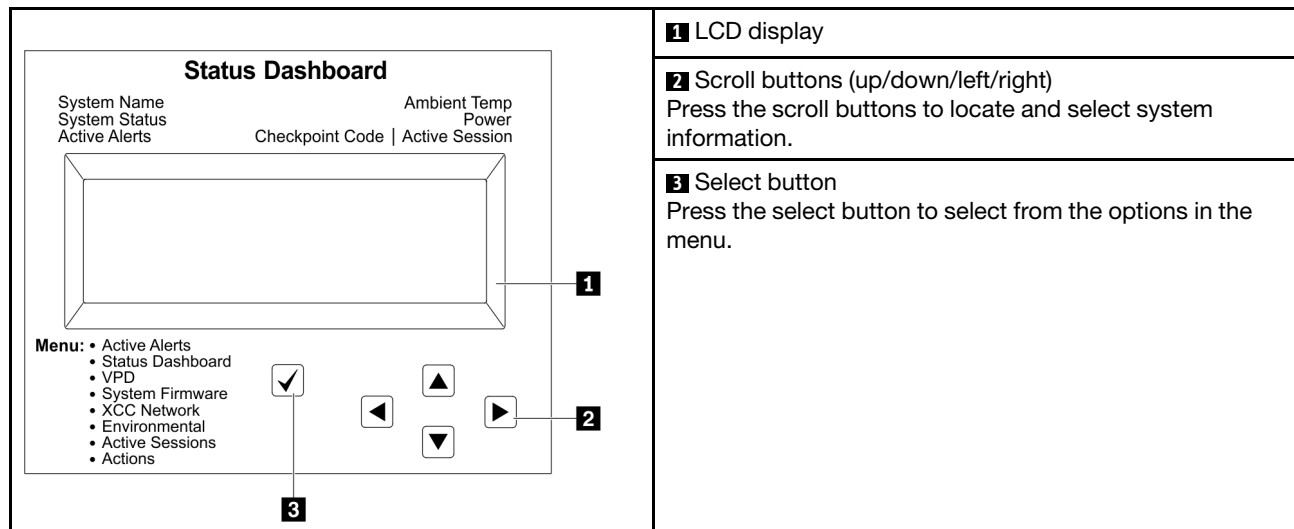
Note: When unplugging the external diagnostics handset, see the following instructions:



- 1 Press the plastic clip on the plug forward.
- 2 Hold the clip and remove the cable from the connector.

Display panel overview

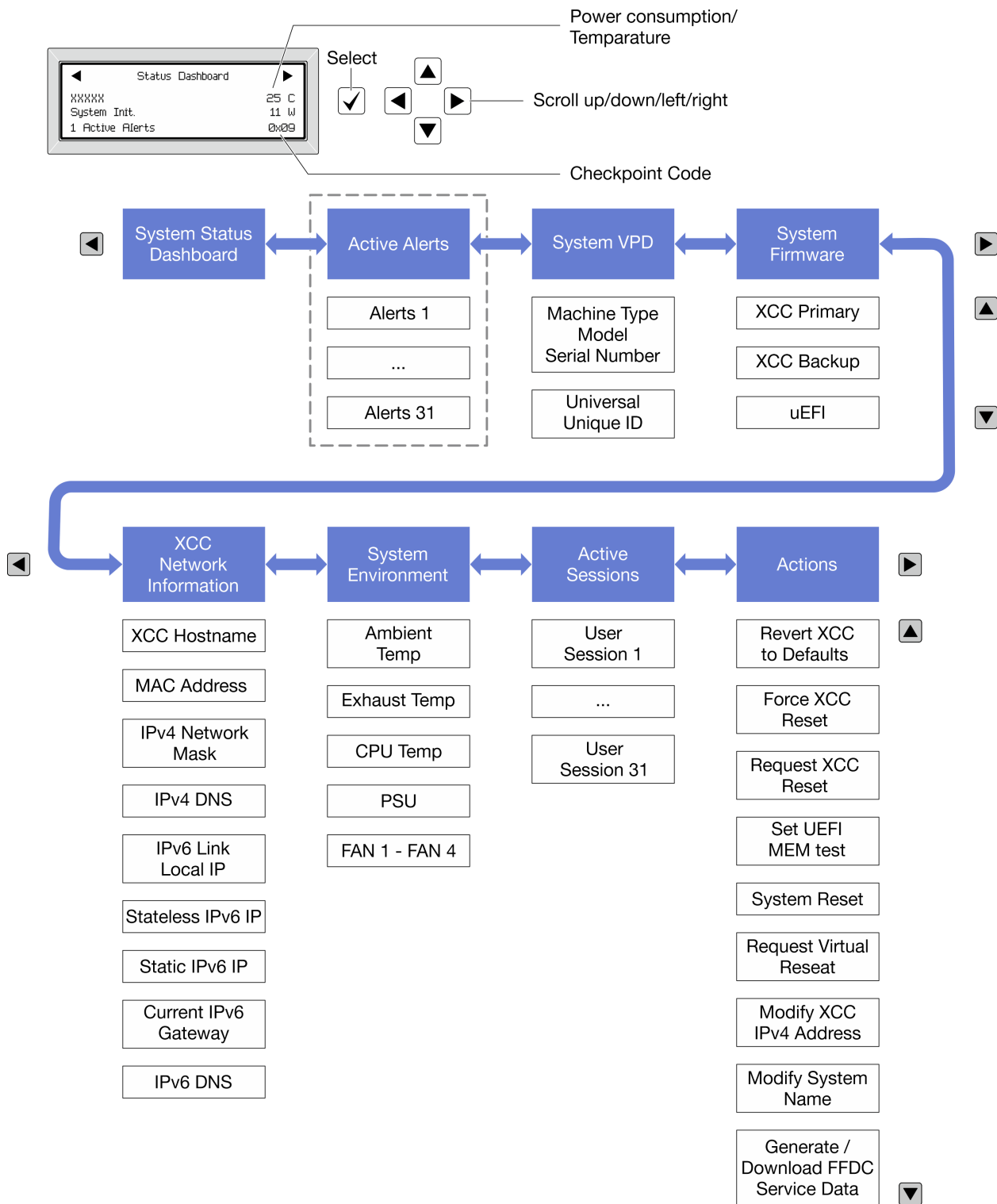
The diagnostics device consists of an LCD display and 5 navigation buttons.



Option flow diagram

The LCD panel displays various system information. Navigate through the options with the scroll keys.

Depending on the model, the options and entries on the LCD display might be different.

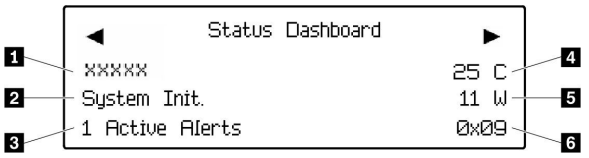


Full menu list

Following is the list of available options. Switch between an option and the subordinate information entries with the select button, and switch among options or information entries with the scroll buttons.

Depending on the model, the options and entries on the LCD display might be different.

Home Menu (System Status Dashboard)

Home Menu	Example
1 System name 2 System status 3 Active alert quantity 4 Temperature 5 Power consumption 6 Checkpoint code	 <p>The screenshot shows a 'Status Dashboard' with the following information: 'xxxxxx' (1), 'System Init.' (2), '1 Active Alerts' (3), '25 C' (4), '11 W' (5), and '0x09' (6).</p>

Active Alerts

Sub Menu	Example
Home screen: Active error quantity Note: The "Active Alerts" menu displays only the quantity of active errors. If no errors occur, the "Active Alerts" menu will not be available during navigation.	1 Active Alerts
Details screen: <ul style="list-style-type: none"> • Error message ID (Type: Error/Warning/Information) • Occurrence time • Possible sources of the error 	Active Alerts: 1 Press ▼ to view alert details FQXSPPU009N(Error) 04/07/2020 02:37:39 PM CPU 1 Status: Configuration Error

System VPD Information

Sub Menu	Example
<ul style="list-style-type: none"> • Machine type and serial number • Universal Unique ID (UUID) 	Machine Type: xxxx Serial Num: xxxxxx Universal Unique ID: xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx

System Firmware

Sub Menu	Example
XCC Primary <ul style="list-style-type: none"> Firmware level (status) Build ID Version number Release date 	XCC Primary (Active) Build: DVI399T Version: 4.07 Date: 2020-04-07
XCC Backup <ul style="list-style-type: none"> Firmware level (status) Build ID Version number Release date 	XCC Backup (Active) Build: D8BT05I Version: 1.00 Date: 2019-12-30
UEFI <ul style="list-style-type: none"> Firmware level (status) Build ID Version number Release date 	UEFI (Inactive) Build: D0E101P Version: 1.00 Date: 2019-12-26

XCC Network Information

Sub Menu	Example
<ul style="list-style-type: none"> XCC hostname MAC address IPv4 Network Mask IPv4 DNS IPv6 Link Local IP Stateless IPv6 IP Static IPv6 IP Current IPv6 Gateway IPv6 DNS <p>Note: Only the MAC address that is currently in use is displayed (extension or shared).</p>	XCC Network Information XCC Hostname: XCC-xxxx-SN MAC Address: xx:xx:xx:xx:xx:xx IPv4 IP: xx.xx.xx.xx IPv4 Network Mask: x.x.x.x IPv4 Default Gateway: x.x.x.x

System Environmental Information

Sub Menu	Example
<ul style="list-style-type: none">• Ambient temperature• Exhaust temperature• CPU temperature• PSU status• Spinning speed of fans by RPM	Ambient Temp: 24 C Exhaust Temp: 30 C CPU1 Temp: 50 C PSU1: Vin= 213 w Inlet= 26 C FAN1 Front: 21000 RPM FAN2 Front: 21000 RPM FAN3 Front: 21000 RPM FAN4 Front: 21000 RPM

Active Sessions

Sub Menu	Example
Quantity of active sessions	Active User Sessions: 1

Actions

Sub Menu	Example
Several quick actions are available: <ul style="list-style-type: none">• Revert XCC to Defaults• Force XCC Reset• Request XCC Reset• Set UEFI Memory Test• Request Virtual Reseat• Modify XCC Static IPv4 Address/Net mask/Gateway• Modify System Name• Generate/Download FFDC Service Data	Request XCC Reset? This will request the BMC to reboot itself. Hold √ for 3 seconds

General problem determination procedures

Use the information in this section to resolve problems if the event log does not contain specific errors or the server is inoperative.

If you are not sure about the cause of a problem and the power supplies are working correctly, complete the following steps to attempt to resolve the problem:

1. Power off the server.
2. Make sure that the server is cabled correctly.
3. Remove or disconnect the following devices if applicable, one at a time, until you find the failure. Power on and configure the server each time you remove or disconnect a device.
 - Any external devices.
 - Surge-suppressor device (on the server).
 - Printer, mouse, and non-Lenovo devices.
 - Each adapter.

- Hard disk drives.
- Memory modules until you reach the minimal configuration for debugging that is supported for the server.

To determine the minimal configuration for your server, see “Minimal configuration for debugging” in [“Technical specifications” on page 259](#).

4. Power on the server.

If the problem is solved when you remove an adapter from the server, but the problem recurs when you install the same adapter again, suspect the adapter. If the problem recurs when you replace the adapter with a different one, try a different PCIe slot.

If the problem appears to be a networking problem and the server passes all system tests, suspect a network cabling problem that is external to the server.

Resolving suspected power problems

Power problems can be difficult to solve. For example, a short circuit can exist anywhere on any of the power distribution buses. Usually, a short circuit will cause the power subsystem to shut down because of an overcurrent condition.

Complete the following steps to diagnose and resolve a suspected power problem.

Step 1. Check the event log and resolve any errors related to the power.

Note: Start with the event log of the application that is managing the server. For more information about event logs, see [“Event logs” on page 257](#).

Step 2. Check for short circuits, for example, if a loose screw is causing a short circuit on a circuit board.

Step 3. Remove the adapters and disconnect the cables and power cords to all internal and external devices until the server is at the minimal configuration for debugging that is required for the server to start. To determine the minimal configuration for your server, see “Minimal configuration for debugging” in [“Technical specifications” on page 259](#).

Step 4. Reconnect all AC power cords and turn on the server. If the server starts successfully, reseal the adapters and devices one at a time until the problem is isolated.

If the server does not start from the minimal configuration, replace the components in the minimal configuration one at a time until the problem is isolated.

Resolving suspected Ethernet controller problems

The method that you use to test the Ethernet controller depends on which operating system you are using. See the operating-system documentation for information about Ethernet controllers, and see the Ethernet controller device-driver readme file.

Complete the following steps to attempt to resolve suspected problems with the Ethernet controller.

Step 1. Make sure that the correct device drivers, which come with the server are installed and that they are at the latest level.

Step 2. Make sure that the Ethernet cable is installed correctly.

- The cable must be securely attached at all connections. If the cable is attached but the problem remains, try a different cable.
- Make sure that the cable rating is applicable for the network speed selected. For example, an SFP+ cable is only suitable for 10G operation. An SFP25 cable is needed for 25G operation. Likewise for Base-T operation, a CAT5 cable is required for 1G Base-T operation while a CAT6 cable is required for 10G Base-T operation.

- Step 3. Set both the adapter port and the switch port to auto-negotiation. If auto-negotiation is not supported on one of the ports, try configuring both ports manually to match each other.
- Step 4. Check the Ethernet controller LEDs on the server. These LEDs indicate whether there is a problem with the connector, cable, or hub.

Although some adapters may vary, when installed vertically the adapter link LED is typically on the left of the port and the activity LED is typically on the right.

The server front panel LED is described in [“Troubleshooting by system LEDs and diagnostics display” on page 273](#).

- The Ethernet link status LED is lit when the Ethernet controller receives a link indication from the switch. If the LED is off, there might be a defective connector or cable or a problem with the switch.
 - The Ethernet transmit/receive activity LED is lit when the Ethernet controller sends or receives data over the Ethernet network. If the Ethernet transmit/receive activity is off, make sure that the hub and network are operating and that the correct device drivers are installed.
- Step 5. Check the Network activity LED on the server. The Network activity LED is lit when data is active on the Ethernet network. If the Network activity LED is off, make sure that the hub and network are operating and that the correct device drivers are installed.

Network activity LED location is specified in [“Troubleshooting by system LEDs and diagnostics display” on page 273](#).

- Step 6. Check for operating-system-specific causes of the problem, and also make sure that the operating system drivers are installed correctly.
- Step 7. Make sure that the device drivers on the client and server are using the same protocol.

If the Ethernet controller still cannot connect to the network but the hardware appears to be working, the network administrator must investigate other possible causes of the error.

Troubleshooting by symptom

Use this information to find solutions to problems that have identifiable symptoms.

To use the symptom-based troubleshooting information in this section, complete the following steps:

1. Check the event log of the application that is managing the server and follow the suggested actions to resolve any event codes.
 - If you are managing the server from the Lenovo XClarity Administrator, begin with the Lenovo XClarity Administrator event log.
 - If you are using some other management application, begin with the Lenovo XClarity Controller event log.

For more information about event logs (see [“Event logs” on page 257](#)).

2. Review this section to find the symptoms that you are experiencing and follow the suggested actions to resolve the issue.
3. If the problem persists, contact support (see [“Contacting Support” on page 315](#)).

Liquid cooling module problems (Processor Neptune Core Module)

Use this information to resolve problems with the Processor Neptune® Core Module (NeptCore).

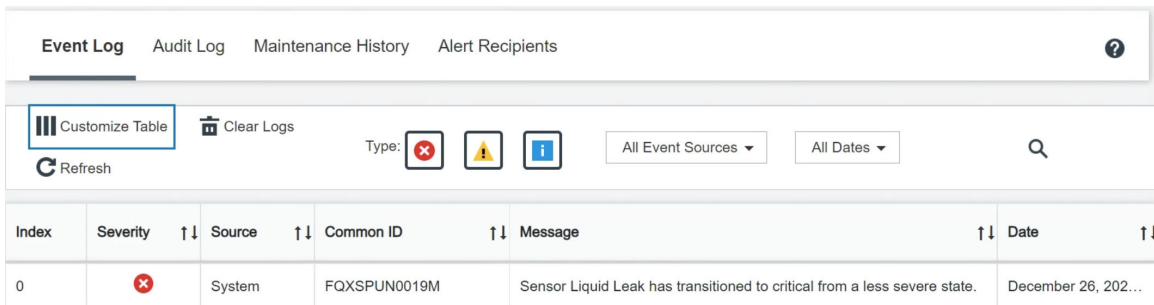
- [“Liquid leak problem” on page 294](#)

- “Cable break problem” on page 296

Liquid leak problem

Liquid leaks can be identified through the following methods:

- If the server is on remote maintenance, use the methods below to check the liquid leakage status.
 - A Lenovo XClarity Controller event shows:
FQXSPCA0040N: Liquid is leaking from open loop [CoolingSensorName].



The screenshot shows the 'Event Log' tab in a management interface. It includes filters for 'Type' (Error, Warning, Info) and 'All Event Sources'. A table lists events with columns: Index, Severity, Source, Common ID, Message, and Date. One event is shown with a red 'x' severity, source 'System', and message 'Sensor Liquid Leak has transitioned to critical from a less severe state.' dated December 26, 2022.

Index	Severity	Source	Common ID	Message	Date
0	✖	System	FQXSPUN0019M	Sensor Liquid Leak has transitioned to critical from a less severe state.	December 26, 2022...

Health Summary

Active System Events (1)



Others

Sensor Liquid Leak has transitioned to critical from a less severe state.

FQXSPUN0019M

FRU:

December 26, 2022 10:38:22 AM

[View all event logs](#)

- Lenovo XClarity Controller has defined lots of system conditions as IPMI sensors. Users can use IPMI commands to check system running status. Here are examples of executing ipmitool, an open-source common tool which follows Intel's IPMI standard. Check for liquid leakage status with command lines as shown.

```
sysadmin@Dev-Server:~$ ipmitool -C 17 -I lanplus -H 10.132.225.164 -U USERID -P ***** sel elist
1 | 12/26/2022 | 10:38:17 | Event Logging Disabled SEL Fullness | Log area reset/cleared | Asserted
2 | 12/26/2022 | 10:38:22 | Cooling Device Liquid Leak | Transition to Critical from less severe | Asserted
```

The event logs shown with the parameter sel elist.

```
sysadmin@Dev-Server:~$ ipmitool -C 17 -I lanplus -H 10.132.225.164 -U USERID -P ***** sdr elist |grep "Liquid Leak"
Liquid Leak | EAh | ok | 30.1 | Transition to Critical from less severe
```

Liquid Leak | EAh | ok | 30.1 | Transition to Critical from less severe

The status of all sensors can be fetched with the parameter sdr elist. If liquid leakage happens, the log above will show up.

- If the server is within reach, and the amber LED is lit on the front operator panel, potential liquid leaks may have occurred. It is required to open the top cover to check the LED status of the leakage detection sensor module. See “Front-operator-panel LEDs and buttons” and “LED on the leakage detection sensor module” in *User Guide* for more details.

Steps to resolve liquid leaks

If the LED on the leakage detection sensor module is blinking green, follow the procedures to get help.

1. Save and back up data and operations.
2. Power off the server and remove the quick connect plugs from the manifolds.
3. Slide the server out or remove the server from the rack. See [“Remove the server from rails” on page 17](#).
4. Remove the front and rear top covers. See [“Remove the front top cover” on page 246](#) and [“Remove the rear top cover” on page 247](#).
5. Check for liquid leaks around the outlet and inlet hoses, system board assembly, and under the cold plate covers:

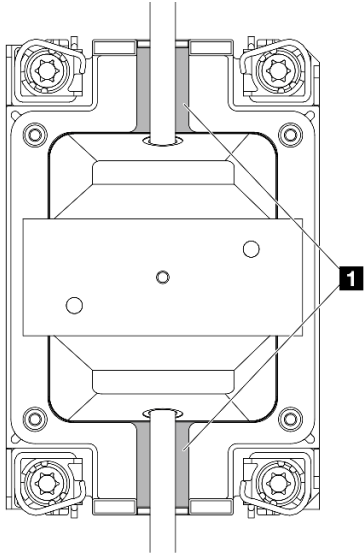


Figure 257. Leak-prone areas

Note: If leak happens, the liquid tends to collect around **1** leak-prone areas.

- a. If liquid is found around the hoses and system board assembly, clean up the liquid.
- b. If liquid is found under the cold plate covers, remove the cold plate covers and clean up the liquid on the cold plates.

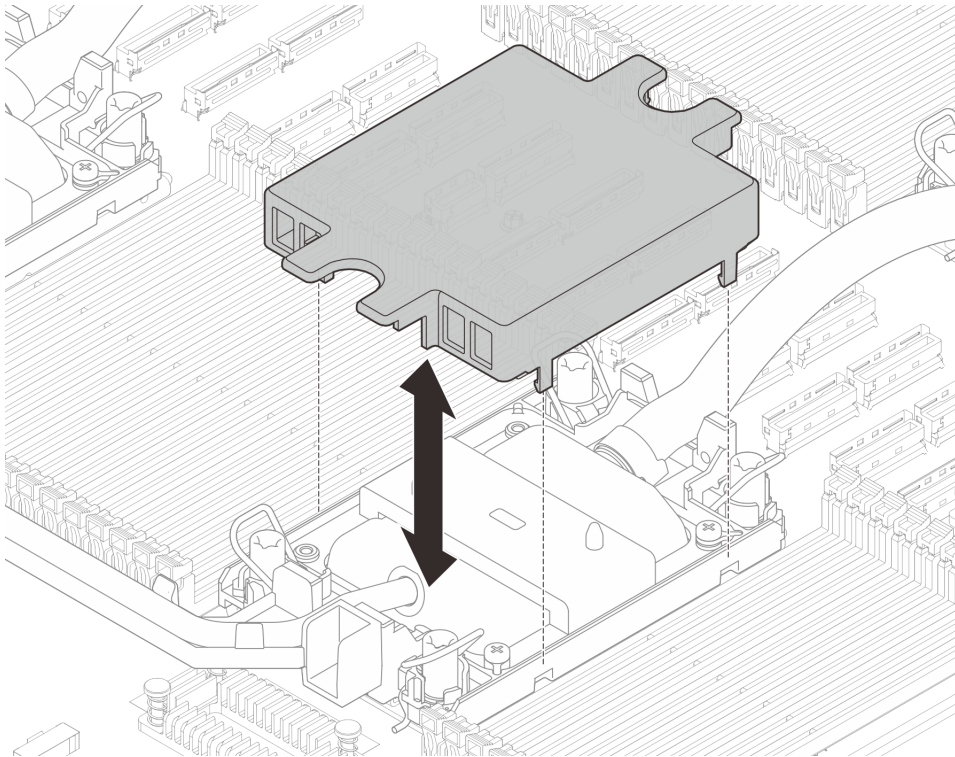


Figure 258. Removing the cold plate cover

6. Check the top cover of the server below to see if dripping happens. If yes, repeat previous steps to servers below.
7. Contact Lenovo Support.

Cable break problem

A Lenovo XClarity Controller event shows:

FQXSPCA0042M: Liquid leak detector for [DeviceType] is faulty.

Steps to resolve cable break

1. Check if there is a de-assert event (FQXSPCA2042I) triggered.
2. If yes, ignore this event.
3. If not, contact Lenovo Support for detail checking.

Intermittent problems

Use this information to solve intermittent problems.

- [“Intermittent external device problems” on page 296](#)
- [“Intermittent KVM problems” on page 297](#)
- [“Intermittent unexpected reboots” on page 297](#)

Intermittent external device problems

Complete the following steps until the problem is solved.

1. Update the UEFI and XCC firmware to the latest versions.

2. Make sure that the correct device drivers are installed. See the manufacturer's website for documentation.
3. For a USB device:
 - a. Make sure that the device is configured correctly.

Restart the server and press the key according to the on-screen instructions to display the LXPM system setup interface. (For more information, see the “Startup” section in the LXPM documentation compatible with your server at <https://pubs.lenovo.com/lxpm-overview/>.) Then, click **System Settings → Devices and I/O Ports → USB Configuration**.
 - b. Connect the device to another port. If using a USB hub, remove the hub and connect the device directly to the server. Make sure that the device is configured correctly for the port.

Intermittent KVM problems

Complete the following steps until the problem is solved.

Video problems:

1. Make sure that all cables and the console breakout cable are properly connected and secure.
2. Make sure that the monitor is working properly by testing it on another server.
3. Test the console breakout cable on a working server to ensure that it is operating properly. Replace the console breakout cable if it is defective.

Keyboard problems:

Make sure that all cables and the console breakout cable are properly connected and secure.

Mouse problems:

Make sure that all cables and the console breakout cable are properly connected and secure.

Intermittent unexpected reboots

Note: Some uncorrectable errors require that the server reboot so that it can disable a device, such as a memory DIMM or a processor to allow the machine to boot up properly.

1. If the reset occurs during POST and the POST watchdog timer is enabled, make sure that sufficient time is allowed in the watchdog timeout value (POST Watchdog Timer).

To check the POST watchdog time, restart the server and press the key according to the on-screen instructions to display the LXPM system setup interface. (For more information, see the “Startup” section in the LXPM documentation compatible with your server at <https://pubs.lenovo.com/lxpm-overview/>.) Then, click **BMC Settings → POST Watchdog Timer**.

2. If the reset occurs after the operating system starts, do one of the followings:
 - Enter the operating system when the system operates normally and set up operating system kernel dump process (Windows and Linux base operating systems will be using different method). Enter the UEFI setup menus and disable the feature, or disable it with the following OneCli command.
`OneCli.exe config set SystemRecovery.RebootSystemOnNMI Disable --bmc XCC_USER:XCC_PASSWORD@XCC_IPAddress`
 - Disable any automatic server restart (ASR) utilities, such as the Automatic Server Restart IPMI Application for Windows, or any ASR devices that are installed.
3. See the management controller event log to check for an event code that indicates a reboot. See “[Event logs](#)” on page 257 for information about viewing the event log. If you are using Linux base operating system, then capture all logs back to Lenovo support for further investigation.

Keyboard, mouse, KVM switch or USB-device problems

Use this information to solve problems related to a keyboard, mouse, KVM switch or USB-device problems.

- [“All or some keys on the keyboard do not work” on page 298](#)
- [“Mouse does not work” on page 298](#)
- [“KVM switch problems” on page 298](#)
- [“USB-device does not work” on page 298](#)

All or some keys on the keyboard do not work

1. Make sure that:
 - The keyboard cable is securely connected.
 - The server and the monitor are turned on.
2. If you are using a USB keyboard, run the Setup utility and enable keyboardless operation.
3. If you are using a USB keyboard and it is connected to a USB hub, disconnect the keyboard from the hub and connect it directly to the server.
4. Replace the keyboard.

Mouse does not work

1. Make sure that:
 - The mouse cable is securely connected to the server.
 - The mouse device drivers are installed correctly.
 - The server and the monitor are turned on.
 - The mouse option is enabled in the Setup utility.
2. If you are using a USB mouse and it is connected to a USB hub, disconnect the mouse from the hub and connect it directly to the server.
3. Replace the mouse.

KVM switch problems

1. Make sure that the KVM switch is supported by your server.
2. Make sure that the KVM switch is powered on correctly.
3. If the keyboard, mouse or monitor can be operated normally with direct connection to the server, then replace the KVM switch.

USB-device does not work

1. Make sure that:
 - The correct USB device driver is installed.
 - The operating system supports USB devices.
2. Make sure that the USB configuration options are set correctly.

From the Lenovo XClarity Controller management controller web interface, click **System Configuration** → **Server Properties** → **USB Ports Enablement**

3. If you are using a USB hub, disconnect the USB device from the hub and connect it directly to the server.

Hot-swap M.2 drive problems

See this section to solve problems related to a hot-swap M.2 drive.

- [“A hot-swap M.2 drive is de-asserted” on page 299](#)
- [“XCC event log shows PCIe errors concerning M.2 drive” on page 299](#)

Note: For M.2 LED status and description, see [“Rear M.2 LEDs” on page 279](#).

A hot-swap M.2 drive is de-asserted

Complete the following steps until the problem is solved:

1. Swap the faulty M.2 drive assembly with a functional one.
 - If the problem persists in the original fault location (now occupied by the functional drive assembly), it indicates that the M.2 boot adapter may be faulty. In this case, replace the M.2 boot adapter.
 - If the problem persists on the originally faulty M.2 drive assembly, it indicates that the M.2 drive or M.2 interposer may be faulty. In this case, go to the next step to continue troubleshooting.
2. Swap the M.2 drive on the faulty M.2 drive assembly with a functional one.
 - If the problem is solved, it indicates that the M.2 drive may be defective and should be replaced.
 - If the problem persists, it indicates that the M.2 interposer may be defective and should be replaced.
3. If the problem persists, record M.2 LED status, collect the FFDC file, and contact Lenovo Support.

XCC event log shows PCIe errors concerning M.2 drive

Complete the following steps until the problem is solved:

1. Update the PSoC firmware and RAID firmware.
2. If the problem persists after firmware update, replace the M.2 boot adapter.
3. If the problem persists after replacing, record M.2 LED status, collect the FFDC file, and contact Lenovo Support.

Memory problems

See this section to resolve issues related to memory.

Memory modules identified as failed

Note: Each time you install or remove a memory module, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

Complete the following procedure to solve the problem.

1. Check and make sure the DIMM slots are intact and there is no dust or foreign objects in the DIMM slots.
2. See [“Memory module installation rules and order” on page 4](#) to make sure the present memory module population sequence is supported. An unsupported memory module population sequence may cause certain memory modules to be disabled. Correcting the population and rebooting the system can resolve such issues.
3. Swap the positions of the failed memory module and a functional one, and then restart the system to observe whether the error persists.
 - If the error continues to occur on the originally failed memory module, this strongly suggests that the module itself is defective and should be replaced.
 - If the error appears in the original error location (now occupied by the functional module), the issue is likely unrelated to the memory modules and may instead stem from the processor or processor board. Continue the following step for further troubleshooting.
4. Swap the faulty processor (associated with memory errors) with a functional processor to determine whether the memory module issue is processor-related.

- If the error persists in the original error location after swapping processors, this indicates a processor board-related issue. Please contact a professional technician to conduct further inspection of the processor board.
- If the error follows the originally faulty processor after the swap, the problem is likely processor-related, and replacing the processor should resolve the issue.

Monitor and video problems

Use this information to solve problems related to a monitor or video.

- [“Incorrect characters are displayed” on page 300](#)
- [“Screen is blank” on page 300](#)
- [“Screen goes blank when you start some application programs” on page 300](#)
- [“The monitor has screen jitter, or the screen image is wavy, unreadable, rolling, or distorted” on page 300](#)
- [“The wrong characters appear on the screen” on page 301](#)

Incorrect characters are displayed

Complete the following steps:

1. Verify that the language and locality settings are correct for the keyboard and operating system.
2. If the wrong language is displayed, update the server firmware to the latest level. See “Update the firmware” in *User Guide* or *System Configuration Guide*.

Screen is blank

Note: Make sure that the expected boot mode has not been changed from the UEFI to Legacy or vice versa.

1. If the server is attached to a KVM switch, bypass the KVM switch to eliminate it as a possible cause of the problem: connect the monitor cable directly to the correct connector on the rear of the server.
2. The management controller remote presence function is disabled if you install an optional video adapter. To use the management controller remote presence function, remove the optional video adapter.
3. If the server is installed with the graphical adapters while turning on the server, the Lenovo logo is displayed on the screen after approximately 3 minutes. This is normal operation while the system loads.
4. Make sure that:
 - The server is turned on and there is power supplied to the server.
 - The monitor cables are connected correctly.
 - The monitor is turned on and the brightness and contrast controls are adjusted correctly.
5. Make sure that the correct server is controlling the monitor, if applicable.
6. Make sure that the video output is not affected by corrupted server firmware; See “Update the firmware” in *User Guide* or *System Configuration Guide*.
7. If the problem remains, contact Lenovo Support.

Screen goes blank when you start some application programs

1. Make sure that:
 - The application program is not setting a display mode that is higher than the capability of the monitor.
 - You installed the necessary device drivers for the application.

The monitor has screen jitter, or the screen image is wavy, unreadable, rolling, or distorted

1. If the monitor self-tests show that the monitor is working correctly, consider the location of the monitor. Magnetic fields around other devices (such as transformers, appliances, fluorescents, and other

monitors) can cause screen jitter or wavy, unreadable, rolling, or distorted screen images. If this happens, turn off the monitor.

Attention: Moving a color monitor while it is turned on might cause screen discoloration.

Move the device and the monitor at least 305 mm (12 in.) apart, and turn on the monitor.

Notes:

- a. To prevent diskette drive read/write errors, make sure that the distance between the monitor and any external diskette drive is at least 76 mm (3 in.).
 - b. Non-Lenovo monitor cables might cause unpredictable problems.
2. Reseat the monitor cable.
 3. Replace the components listed in step 2 one at a time, in the order shown, restarting the server each time:
 - a. Monitor cable
 - b. Video adapter (if one is installed)
 - c. Monitor
 - d. (Trained technician only) System board (system board assembly)

The wrong characters appear on the screen

Complete the following steps until the problem is solved:

1. Verify that the language and locality settings are correct for the keyboard and operating system.
2. If the wrong language is displayed, update the server firmware to the latest level. See “Update the firmware” in *User Guide* or *System Configuration Guide*.

Observable problems

Use this information to solve observable problems.

- “The server immediately displays the POST Event Viewer when it is turned on” on page 301
- “Server is unresponsive (POST is complete and operating system is running)” on page 302
- “Server is unresponsive (POST failed and cannot start System Setup)” on page 302
- “Voltage planar fault is displayed in the event log” on page 303
- “Unusual smell” on page 303
- “Server seems to be running hot” on page 303
- “Cracked parts or cracked chassis” on page 303

The server immediately displays the POST Event Viewer when it is turned on

Complete the following steps until the problem is solved.

1. Correct any errors that are indicated by the system LEDs and diagnostics display.
2. Make sure that the server supports all the processors and that the processors match in speed and cache size.

You can view processor details from system setup.

To determine if the processor is supported for the server, see <https://serverproven.lenovo.com>.

3. (Trained technician only) Make sure that processor 1 is seated correctly.
4. (Trained technician only) Remove processor 2 and restart the server.

5. Replace the following components one at a time, in the order shown, restarting the server each time:
 - a. (Trained technician only) Processor
 - b. (Trained technician only) System board (system board assembly)

Server is unresponsive (POST is complete and operating system is running)

Complete the following steps until the problem is solved.

- If you are in the same location as the compute node, complete the following steps:
 1. If you are using a KVM connection, make sure that the connection is operating correctly. Otherwise, make sure that the keyboard and mouse are operating correctly.
 2. If possible, log in to the compute node and verify that all applications are running (no applications are hung).
 3. Restart the compute node.
 4. If the problem remains, make sure that any new software has been installed and configured correctly.
 5. Contact your place of purchase of the software or your software provider.
- If you are accessing the compute node from a remote location, complete the following steps:
 1. Make sure that all applications are running (no applications are hung).
 2. Attempt to log out of the system and log back in.
 3. Validate the network access by pinging or running a trace route to the compute node from a command line.
 - a. If you are unable to get a response during a ping test, attempt to ping another compute node in the enclosure to determine whether it is a connection problem or compute node problem.
 - b. Run a trace route to determine where the connection breaks down. Attempt to resolve a connection issue with either the VPN or the point at which the connection breaks down.
 4. Restart the compute node remotely through the management interface.
 5. If the problem remains, verify that any new software has been installed and configured correctly.
 6. Contact your place of purchase of the software or your software provider.

Server is unresponsive (POST failed and cannot start System Setup)

Configuration changes, such as added devices or adapter firmware updates, and firmware or application code problems can cause the server to fail POST (the power-on self-test).

If this occurs, the server responds in either of the following ways:

- The server restarts automatically and attempts POST again.
- The server hangs, and you must manually restart the server for the server to attempt POST again.

After a specified number of consecutive attempts (automatic or manual), the server reverts to the default UEFI configuration and starts System Setup so that you can make the necessary corrections to the configuration and restart the server. If the server is unable to successfully complete POST with the default configuration, there might be a problem with the system board (system board assembly).

You can specify the number of consecutive restart attempts in System Setup. Restart the server and press the key according to the on-screen instructions to display the LXPM system setup interface. (For more information, see the “Startup” section in the LXPM documentation compatible with your server at <https://pubs.lenovo.com/lxpm-overview/>.) Then, click **System Settings → Recovery and RAS → POST Attempts → POST Attempts Limit**. Available options are 3, 6, 9, and disable.

Voltage planar fault is displayed in the event log

Complete the following steps until the problem is solved.

1. Revert the system to the minimum configuration. See [“Specifications” on page 259](#) for the minimally required number of processors and DIMMs.
2. Restart the system.
 - If the system restarts, add each of the removed items one at a time and restart the system each time until the error occurs. Replace the item for which the error occurs.
 - If the system does not restart, suspect the system board (system board assembly).

Unusual smell

Complete the following steps until the problem is solved.

1. An unusual smell might be coming from newly installed equipment.
2. If the problem remains, contact Lenovo Support.

Server seems to be running hot

Complete the following steps until the problem is solved.

Multiple compute nodes or chassis:

1. Make sure that the room temperature is within the specified range (see [“Specifications” on page 259](#)).
2. Make sure that the fans are installed correctly.
3. Update the UEFI and XCC to the latest versions.
4. Make sure that the fillers in the server are installed correctly (see [Chapter 1 “Hardware replacement procedures” on page 1](#) for detailed installation procedures).
5. Use the IPMI command to ramp up the fan speed to the full fan speed to see whether the issue can be resolved.

Note: The IPMI raw command should only be used by trained technician and each system has its own specific IPMI raw command.

6. Check the management processor event log for rising temperature events. If there are no events, the compute node is running within normal operating temperatures. Note that you can expect some variation in temperature.

Cracked parts or cracked chassis

Contact Lenovo Support.

Optional-device problems

Use this information to solve problems related to optional devices.

- [“External USB device is not recognized” on page 303](#)
- [“PCIe adapter is not recognized or is not functioning” on page 304](#)
- [“Insufficient PCIe resources are detected.” on page 304](#)
- [“A Lenovo optional device that was just installed does not work.” on page 305](#)
- [“A Lenovo optional device that worked previously does not work now” on page 305](#)

External USB device is not recognized

Complete the following steps until the problem is resolved:

1. Update the UEFI firmware to the latest version.
2. Make sure that the proper drivers are installed on the compute node. See the product documentation for the USB device for information about device drivers.
3. Use the Setup utility to make sure that the device is configured correctly.
4. If the USB device is plugged into a hub or the console breakout cable, unplug the device and plug it directly into the USB port on the front of the compute node.

PCIe adapter is not recognized or is not functioning

Complete the following steps until the problem is resolved:

1. Update the UEFI firmware to the latest version.
2. Check the event log and resolve any issues related to the device.
3. Validate that the device is supported for the server (see <https://serverproven.lenovo.com>). Make sure that the firmware level on the device is at the latest supported level and update the firmware if applicable.
4. Make sure that the adapter is installed in a correct slot.
5. Make sure that the proper device drivers are installed for the device.
6. Resolve any resource conflicts if running legacy mode (UEFI). Check legacy ROM boot orders and modify the UEFI setting for MM config base.

Note: Ensure that you modify the ROM boot order associated with the PCIe adapter to the first execution order.

7. Check <http://datacentersupport.lenovo.com> for any tech tips (also known as retain tips or service bulletins) that might be related to the adapter.
8. Ensure any adapter external connections are correct and that the connectors are not physically damaged.
9. Make sure that the PCIe adapter is installed with the supported operating system.

Insufficient PCIe resources are detected.

If you see an error message stating “Insufficient PCI Resources Detected,” complete the following steps until the problem is resolved:

1. Press Enter to access System Setup Utility.
2. Select **System Settings → Devices and I/O Ports → MM Config Base**; then, modify the setting to increase the device resources. For example, modify 3 GB to 2 GB or modify 2 GB to 1 GB.
3. Save the settings and restart the system.
4. If the error recurs with the highest device resource setting (1GB), shutdown the system and remove some PCIe devices; then, power on the system.
5. If the reboot failed, repeat step 1 to step 4.
6. If the error recurs, press Enter to access System Setup Utility.
7. Select **System Settings → Devices and I/O Ports → PCI 64-Bit Resource Allocation**, then; modify the setting from **Auto** to **Enable**.
8. If the Boot Device does not support MMIO above 4GB for Legacy Boot, use UEFI Boot Mode or remove/disable some PCIe devices.
9. DC cycle the system and ensure the system is enter UEFI boot menu or the operating system; then, capture the FFDC log.
10. Contact Lenovo technical support.

A Lenovo optional device that was just installed does not work.

1. Make sure that:
 - The device is supported for the server (see <https://serverproven.lenovo.com>).
 - You followed the installation instructions that came with the device and the device is installed correctly.
 - You have not loosened any other installed devices or cables.
 - You updated the configuration information in system setup. When you start a server and press the key according to the on-screen instructions to display the Setup Utility. (For more information, see the “Startup” section in the LXPM documentation compatible with your server at <https://pubs.lenovo.com/lxpm-overview/>.) Whenever memory or any other device is changed, you must update the configuration.
2. Reseat the device that you have just installed.
3. Replace the device that you have just installed.
4. Reseat the cable connection and check there is no physical damage to the cable.
5. If there is any cable damage, then replace the cable.

A Lenovo optional device that worked previously does not work now

1. Make sure that all of the cable connections for the device are secure.
2. If the device comes with test instructions, use those instructions to test the device.
3. Reseat the cable connection and check if any physical parts have been damaged.
4. Replace the cable.
5. Reseat the failing device.
6. Replace the failing device.

Performance problems

Use this information to solve performance problems.

- “Network performance” on page 305
- “Operating system performance” on page 305

Network performance

Complete the following steps until the problem is solved:

1. Isolate which network is operating slowly (such as storage, data, and management). You might find it helpful to use ping tools or operating-system tools such as task manager or resource manager.
2. Check for traffic congestion on the network.
3. Update the NIC device driver, or the storage device controller device driver.
4. Use the traffic-diagnostic tools that are provided by the IO-module manufacturer.

Operating system performance

Complete the following steps until the problem is solved:

1. If you have recently made changes to the compute node (for example updated device drivers or installed software applications) remove the changes.
2. Check for any networking issues.
3. Check the operating system logs for performance related errors.

4. Check for events related to high temperatures and power issues as the compute node might be throttled to help with cooling. If it is throttled, reduce the workload on the compute node to help improve performance.
5. Check for events related to disabled DIMMs. If you do not have enough memory for the application workload, your operating system will have poor performance.
6. Ensure that the workload is not too high for the configuration.

Power on and power off problems

Use this information to resolve issues when powering on or powering off the server.

- [“The power button does not work \(server does not start\)” on page 306](#)
- [“Server does not power on” on page 306](#)
- [“Server does not power off” on page 307](#)

The power button does not work (server does not start)

Note: After the server is connected to AC power, it will take one to three minutes for XCC to initialize. The power button does not work during the initialization.

Complete the following steps until the problem is resolved:

1. Make sure that the power button on the server is working correctly:
 - a. Disconnect the server power cords.
 - b. Reconnect the server power cords.
 - c. Reconnect the front operator panel cable, and then repeat steps 1a and 1b.
 - If the server starts, reseal the front operator panel.
 - If the problem remains, replace the front operator panel.
2. Make sure that:
 - The power cords are correctly connected to the server and to a working electrical outlet.
 - The LEDs on the power supply units work normally.
 - The power button LED is lit on and flash slowly.
 - The button-push force is sufficient and the button shows release response after pushed.
3. If the power button LED does not light on or flash correctly, reseal all the power supply units and make sure that the power input status LED is lit on.
4. If you have just installed an optional device, remove it, and restart the server.
5. If the issue is still observed or without power button LED lit on, implement the minimum configuration to check whether any specific components have locked the power permission. Replace power supply units and check the power button function after installing each unit.
6. If all procedures are tried and the issue cannot be resolved, collect the failure information with system logs captured and contact Lenovo Support.

Server does not power on

Complete the following steps until the problem is resolved:

1. Check the event logs for any events related to the server not powering on.
2. Check for any LEDs that are blinking amber or yellow.
3. Check the system status LED on the system board (system board assembly). See “LEDs on the system board assembly” in *User Guide*.

4. Check if the power input status LED is off or the yellow LED is lit on the power supply unit.
5. Do the AC cycle to the system, that is, power off the power supply units and re-power them on.
6. Remove the CMOS battery for at least ten seconds, then, reinstall the CMOS battery.
7. Try to power on the system by IPMI command through XCC or by the power button.
8. Implement the minimum configuration (one processor, one DIMM and one PSU without any adapter or any drive installed).
9. Reseat all power supply units and make sure that the power input status LED on the power supply unit is lit.
10. Replace power supply units and check the power button function after installing each unit.
11. If the issue cannot be resolved by all attempts above, call service to review the issue symptoms and see whether the system board (system board assembly) replacement is necessary.

Server does not power off

Complete the following steps until the problem is resolved:

1. Determine whether you are using an Advanced Configuration and Power Interface (ACPI) or a non-ACPI operating system. If you are using a non-ACPI operating system, complete the following steps:
 - a. Press Ctrl+Alt+Delete.
 - b. Turn off the server by pressing the power button on the front operator panel and holding it down for 5 seconds.
 - c. Restart the server.
 - d. If the server fails POST and the power-control button does not work, disconnect the power cord for 20 seconds; then, reconnect the power cord and restart the server.
2. If the problem remains or if you are using an ACPI-aware operating system, suspect the system board (system board assembly).

Power problems

Use this information to resolve issues related to power.

System error LED is on and event log "Power supply has lost input" is displayed

To resolve the problem, ensure that:

1. The power supply is properly connected to a power cord.
2. The power cord is connected to a properly grounded electrical outlet for the server.
3. Make sure that the power supply AC source is stable within the supported range.
4. Swap the power supply to see if the issue follows the power supply, if it follows the power supply, then replace the failing one.
5. Review the event log and see how the problem it is to follow the event log actions to resolved the problems.

Serial-device problems

Use this information to solve problems with serial ports or devices.

- [“Number of displayed serial ports is less than the number of installed serial ports” on page 307](#)
- [“Serial device does not work” on page 308](#)

Number of displayed serial ports is less than the number of installed serial ports

Complete the following steps until the problem is solved.

1. Make sure that:
 - Each port is assigned a unique address in the Setup utility and none of the serial ports is disabled.
 - The serial-port adapter (if one is present) is seated correctly.
2. Reseat the serial port adapter.
3. Replace the serial port adapter.

Serial device does not work

1. Make sure that:
 - The device is compatible with the server.
 - The serial port is enabled and is assigned a unique address.
 - The device is connected to the correct connector (see “System-board-assembly connectors” in *User Guide* or *System Configuration Guide*).
2. To enable the serial port module on Linux or Microsoft Windows, do one of the followings according to the installed operating system:

Note: If the Serial over LAN (SOL) or Emergency Management Services (EMS) feature is enabled, the serial port will be hidden on Linux and Microsoft Windows. Therefore, it is required to disable SOL and EMS to use the serial port on operating systems for serial devices.

- For Linux:

Open the ipmitool and enter the following command to disable the Serial over LAN (SOL) feature:

```
-I lanplus -H IP -U USERID -P PASSWORD sol deactivate
```

- For Microsoft Windows:

- a. Open the ipmitool and enter the following command to disable the SOL feature:

```
-I lanplus -H IP -U USERID -P PASSWORD sol deactivate
```

- b. Open Windows PowerShell and enter the following command to disable the Emergency Management Services (EMS) feature:

```
Bcdedit /ems off
```

- c. Restart the server to ensure that the EMS setting takes effect.

3. Reseat the following components:
 - a. Failing serial device.
 - b. Serial cable.
4. Replace the following components:
 - a. Failing serial device.
 - b. Serial cable.
5. (Trained technician only) Replace the system board.

Software problems

Use this information to solve software problems.

1. To determine whether the problem is caused by the software, make sure that:
 - The server has the minimum memory that is needed to use the software. For memory requirements, see the information that comes with the software.

Note: If you have just installed an adapter or memory, the server might have a memory-address conflict.

- The software is designed to operate on the server.
 - Other software works on the server.
 - The software works on another server.
2. If you receive any error messages while you use the software, see the information that comes with the software for a description of the messages and suggested solutions to the problem.
 3. Contact your place of purchase of the software.

Storage drive problems

Use this information to resolve issues related to the storage drives.

- “Server cannot recognize a drive” on page 309
- “Multiple drives fail” on page 310
- “Multiple drives are offline” on page 310
- “A replacement drive does not rebuild” on page 310
- “Green drive activity LED does not represent actual state of associated drive” on page 310
- “Yellow drive status LED does not represent actual state of associated drive” on page 310
- “U.3 NVMe drive can be detected in NVMe connection, but cannot be detected in Tri-mode” on page 311

Server cannot recognize a drive

Complete the following steps until the problem is solved.

1. Observe the associated yellow drive status LED. If the LED is lit, it indicates a drive fault.
2. If the status LED is lit, remove the drive from the bay, wait 45 seconds, and reinsert the drive, making sure that the drive assembly connects to the drive backplane.
3. Observe the associated green drive activity LED and the yellow status LED and perform corresponding operations in different situations:
 - If the green activity LED is flashing and the yellow status LED is not lit, the drive is recognized by the controller and is working correctly. Run the diagnostics tests for the drives. When you start a server and press the key according to the on-screen instructions, the LXPM is displayed by default. (For more information, see the “Startup” section in the LXPM documentation compatible with your server at <https://pubs.lenovo.com/lxpm-overview/>.) You can perform drive diagnostics from this interface. From the Diagnostic page, click **Run Diagnostic → Disk Drive Test**.
 - If the green activity LED is flashing and the yellow status LED is flashing slowly, the drive is recognized by the controller and is rebuilding.
 - If neither LED is lit or flashing, check whether the drive backplane is correctly seated. For details, go to step 4.
 - If the green activity LED is flashing and the yellow status LED is lit, replace the drive.
4. Make sure that the drive backplane is correctly seated. When it is correctly seated, the drive assemblies correctly connect to the backplane without bowing or causing movement of the backplane.
5. Reseat the backplane power cable and repeat steps 1 through 3.
6. Reseat the backplane signal cable and repeat steps 1 through 3.
7. Suspect the backplane signal cable or the backplane:
 - Replace the affected backplane signal cable.
 - Replace the affected backplane.
8. Run the diagnostics tests for the drives. When you start a server and press the key according to the on-screen instructions, the LXPM is displayed by default. (For more information, see the “Startup” section in the LXPM documentation compatible with your server at <https://pubs.lenovo.com/lxpm-overview/>.) You

can perform drive diagnostics from this interface. From the Diagnostic page, click **Run Diagnostic → Disk Drive Test**.

Based on those tests:

- If the backplane passes the test but the drives are not recognized, replace the backplane signal cable and run the tests again.
- Replace the backplane.
- If the adapter fails the test, disconnect the backplane signal cable from the adapter and run the tests again.
- If the adapter fails the test, replace the adapter.

Multiple drives fail

Complete the following steps until the problem is solved:

- View the Lenovo XClarity Controller event log for events related to power supplies or vibration issues and resolve those events.
- Make sure that the device drivers and firmware for the drive and server are at the latest level.

Important: Some cluster solutions require specific code levels or coordinated code updates. If the device is part of a cluster solution, verify that the latest level of code is supported for the cluster solution before you update the code.

Multiple drives are offline

Complete the following steps until the problem is solved:

- View the Lenovo XClarity Controller event log for events related to power supplies or vibration issues and resolve those events.
- View the storage subsystem log for events related to the storage subsystem and resolve those events.

A replacement drive does not rebuild

Complete the following steps until the problem is solved:

1. Make sure that the drive is recognized by the adapter (the green drive activity LED is flashing).
2. Review the SAS/SATA RAID adapter documentation to determine the correct configuration parameters and settings.

Green drive activity LED does not represent actual state of associated drive

Complete the following steps until the problem is solved:

1. If the green drive activity LED does not flash when the drive is in use, run the diagnostics tests for the drives. When you start a server and press the key according to the on-screen instructions, the LXPM is displayed by default. (For more information, see the “Startup” section in the LXPM documentation compatible with your server at <https://pubs.lenovo.com/lxpm-overview/>.) You can perform drive diagnostics from this interface. From the Diagnostic page, click **Run Diagnostic → Disk Drive Test**
2. If the drive passes the test, replace the backplane.
3. If the drive fails the test, replace the drive.

Yellow drive status LED does not represent actual state of associated drive

Complete the following steps until the problem is solved:

1. Turn off the server.
2. Reseat the SAS/SATA adapter.

3. Reseat the backplane signal cable and backplane power cable.
4. Reseat the drive.
5. Power on the server and observe the activity of the drive LEDs.

U.3 NVMe drive can be detected in NVMe connection, but cannot be detected in Tri-mode

In Tri-mode, NVMe drives are connected via a PCIe x1 link to the controller. To support Tri-mode with U.3 NVMe drives, **U.3 x1 mode** must be enabled for the selected drive slots on the backplane through the XCC Web GUI. By default, the backplane setting is **U.2 x4 mode**.

Complete the following steps to enable **U.3 x1 mode**:

1. Log into the XCC Web GUI, and choose **Storage → Detail** from the navigation tree on the left.
2. In the window that is displayed, click the gear icon next to **Backplane**.
3. In the dialog box that is displayed, select the target drive slots and click **Apply**.
4. Do a DC power cycle to make the setting take effect.

USB I/O board problems

Use this information to solve problems related to the USB I/O board.

- [“All or some keys on the keyboard do not work” on page 311](#)
- [“Mouse does not work” on page 311](#)
- [“USB-device \(including hypervisor OS installation USB device\) does not work” on page 312](#)

All or some keys on the keyboard do not work

1. Make sure that:
 - The keyboard cable is securely connected.
 - The server and the monitor are turned on.
2. If you are using a USB keyboard and it is connected to a USB hub, disconnect the keyboard from the hub and connect it directly to the server.
3. Replace the keyboard.
4. If the methods above do not work, plug the USB keyboard to the front, internal or rear USB port(s).
 - If the USB keyboard does not work plugging to front USB ports but works plugging to the internal port, replace the front IO module. Refer to [Internal Cable Routing Guide](#) for more cable routing information.
 - If the USB keyboard does not work plugging to the internal USB port but works plugging to the rear ports, replace the USB I/O board. Refer to [“USB I/O board replacement” on page 253](#) for more information.
 - If the USB keyboard does not work plugging to front, internal or rear USB port(s), replace the system I/O board. Refer to [“System I/O board replacement \(trained technicians only\)” on page 231](#) for more information.

Mouse does not work

1. Make sure that:
 - The mouse cable is securely connected to the server.
 - The mouse device drivers are installed correctly.
 - The server and the monitor are turned on.
 - The mouse option is enabled in the Setup Utility.

2. If you are using a USB mouse and it is connected to a USB hub, disconnect the mouse from the hub and connect it directly to the server.
3. Replace the mouse.
4. If the methods above do not work, plug the USB mouse to the front, internal or rear USB port(s).
 - If the USB mouse does not work plugging to front USB ports but works plugging to the internal port, replace the front IO module. Refer to [Internal Cable Routing Guide](#) for more cable routing information.
 - If the USB mouse does not work plugging to the internal USB port but works plugging to the rear ports, replace the USB I/O board. Refer to [“USB I/O board replacement” on page 253](#) for more information.
 - If the USB mouse does not work plugging to front, internal or rear USB port(s), replace the system I/O board. Refer to [“System I/O board replacement \(trained technicians only\)” on page 231](#) for more information.

USB-device (including hypervisor OS installation USB device) does not work

1. Make sure that the operating system supports USB devices.
2. If you are using a USB hub, disconnect the USB device from the hub and connect it directly to the server.
3. Replace the USB device to check the device is workable.
4. If the methods above do not work, plug the USB device to the front, internal or rear USB port(s).
 - If the USB device does not work plugging to front USB ports but works plugging to the internal port, replace the front IO module. Refer to [Internal Cable Routing Guide](#) for more cable routing information.
 - If the USB device does not work plugging to the internal USB port but works plugging to the rear ports, replace the USB I/O board. Refer to [“USB I/O board replacement” on page 253](#) for more information.
 - If the USB device does not work plugging to front, internal or rear USB port(s), replace the system I/O board. Refer to [“System I/O board replacement \(trained technicians only\)” on page 231](#) for more information.

Appendix A. Getting help and technical assistance

If you need help, service, or technical assistance or just want more information about Lenovo products, you will find a wide variety of sources available from Lenovo to assist you.

On the World Wide Web, up-to-date information about Lenovo systems, optional devices, services, and support are available at:

<http://datacentersupport.lenovo.com>

Note: IBM is Lenovo's preferred service provider for ThinkSystem.

Before you call

Before you call, there are several steps that you can take to try and solve the problem yourself. If you decide that you do need to call for assistance, gather the information that will be needed by the service technician to more quickly resolve your problem.

Attempt to resolve the problem yourself

You can solve many problems without outside assistance by following the troubleshooting procedures that Lenovo provides in the online help or in the Lenovo product documentation. The online help also describes the diagnostic tests that you can perform. The documentation for most systems, operating systems, and programs contains troubleshooting procedures and explanations of error messages and error codes. If you suspect a software problem, see the documentation for the operating system or program.

You can find the product documentation for your ThinkSystem products at the following location:

<https://pubs.lenovo.com/>

You can take these steps to try to solve the problem yourself:

- Check all cables to make sure that they are connected.
- Check the power switches to make sure that the system and any optional devices are turned on.
- Check for updated software, firmware, and operating-system device drivers for your Lenovo product. (See the following links) The Lenovo Warranty terms and conditions state that you, the owner of the Lenovo product, are responsible for maintaining and updating all software and firmware for the product (unless it is covered by an additional maintenance contract). Your service technician will request that you upgrade your software and firmware if the problem has a documented solution within a software upgrade.
 - Drivers and software downloads
 - <https://datacentersupport.lenovo.com/products/servers/thinksystem/sr850v4/7djt/downloads/driver-list/>
 - Operating system support center
 - <https://datacentersupport.lenovo.com/solutions/server-os>
 - Operating system installing instructions
 - <https://pubs.lenovo.com/thinksystem#os-installation>
- If you have installed new hardware or software in your environment, check <https://serverproven.lenovo.com> to make sure that the hardware and software are supported by your product.
- Refer to [Chapter 2 “Problem determination” on page 257](#) for instructions on isolating and solving issues.
- Go to <http://datacentersupport.lenovo.com> and check for information to help you solve the problem.

To find the Tech Tips available for your server:

1. Go to <http://datacentersupport.lenovo.com> and navigate to the support page for your server.
2. Click on **How To's** from the navigation pane.
3. Click **Article Type → Solution** from the drop-down menu.

Follow the on-screen instructions to choose the category for the problem that you are having.

- Check Lenovo Data Center Forum at https://forums.lenovo.com/t5/Datacenter-Systems/ct-p/sv_eg to see if someone else has encountered a similar problem.

Gathering information needed to call Support

If you require warranty service for your Lenovo product, the service technicians will be able to assist you more efficiently if you prepare the appropriate information before you call. You can also go to <http://datacentersupport.lenovo.com/warrantylookup> for more information about your product warranty.

Gather the following information to provide to the service technician. This data will help the service technician quickly provide a solution to your problem and ensure that you receive the level of service for which you might have contracted.

- Hardware and Software Maintenance agreement contract numbers, if applicable
- Machine type number (Lenovo 4-digit machine identifier). Machine type number can be found on the ID label, see “Identifying the server and access the Lenovo XClarity Controller” in *User Guide* or *System Configuration Guide*.
- Model number
- Serial number
- Current system UEFI and firmware levels
- Other pertinent information such as error messages and logs

As an alternative to calling Lenovo Support, you can go to <https://support.lenovo.com/servicerequest> to submit an Electronic Service Request. Submitting an Electronic Service Request will start the process of determining a solution to your problem by making the pertinent information available to the service technicians. The Lenovo service technicians can start working on your solution as soon as you have completed and submitted an Electronic Service Request.

Collecting service data

To clearly identify the root cause of a server issue or at the request of Lenovo Support, you might need collect service data that can be used for further analysis. Service data includes information such as event logs and hardware inventory.

Service data can be collected through the following tools:

- **Lenovo XClarity Provisioning Manager**

Use the Collect Service Data function of Lenovo XClarity Provisioning Manager to collect system service data. You can collect existing system log data or run a new diagnostic to collect new data.

- **Lenovo XClarity Controller**

You can use the Lenovo XClarity Controller web interface or the CLI to collect service data for the server. The file can be saved and sent to Lenovo Support.

- For more information about using the web interface to collect service data, see the “Backing up the BMC configuration” section in the XCC documentation compatible with your server at <https://pubs.lenovo.com/lxcc-overview/>.

- For more information about using the CLI to collect service data, see the “XCC `servicelog` command” section in the XCC documentation compatible with your server at <https://pubs.lenovo.com/lxcc-overview/>.

- **Lenovo XClarity Administrator**

Lenovo XClarity Administrator can be set up to collect and send diagnostic files automatically to Lenovo Support when certain serviceable events occur in Lenovo XClarity Administrator and the managed endpoints. You can choose to send diagnostic files to Lenovo Support using Call Home or to another service provider using SFTP. You can also manually collect diagnostic files, open a problem record, and send diagnostic files to the Lenovo Support.

You can find more information about setting up automatic problem notification within the Lenovo XClarity Administrator at https://pubs.lenovo.com/lxca/admin_setupcallhome.

- **Lenovo XClarity Essentials OneCLI**

Lenovo XClarity Essentials OneCLI has inventory application to collect service data. It can run both in-band and out-of-band. When running in-band within the host operating system on the server, OneCLI can collect information about the operating system, such as the operating system event log, in addition to the hardware service data.

To obtain service data, you can run the `getinfor` command. For more information about running the `getinfor`, see https://pubs.lenovo.com/lxce-onecli/onecli_r_getinfor_command.

Contacting Support

You can contact Support to obtain help for your issue.

You can receive hardware service through a Lenovo Authorized Service Provider. To locate a service provider authorized by Lenovo to provide warranty service, go to <https://datacentersupport.lenovo.com/serviceprovider> and use filter searching for different countries. For Lenovo support telephone numbers, see <https://datacentersupport.lenovo.com/supportphonenumberlist> for your region support details.

Appendix B. Documents and supports

This section provides handy documents, driver and firmware downloads, and support resources.

Documents download

This section provides introduction and download link for handy documents.

Documents

Download the following product documentations at:

https://pubs.lenovo.com/sr850v4/pdf_files.html

- **Rail Installation Guides**
 - Rail installation in a rack
- **User Guide**
 - Complete overview, system configuration, hardware components replacing, and troubleshooting.
Selected chapters from *User Guide*:
 - **System Configuration Guide** : Server overview, components identification, system LEDs and diagnostics display, product unboxing, setting up and configuring the server.
 - **Hardware Maintenance Guide** : Installing hardware components and troubleshooting.
- **Cable Routing Guide**
 - Cable routing information.
- **Messages and Codes Reference**
 - XClarity Controller, LXPM, and uEFI events
- **UEFI Manual**
 - UEFI setting introduction

Support websites

This section provides driver and firmware downloads and support resources.

Support and downloads

- Drivers and Software download website for ThinkSystem SR850 V4
 - <https://datacentersupport.lenovo.com/products/servers/thinksystem/sr850v4/7djt/downloads/driver-list/>
- Lenovo Data Center Forum
 - https://forums.lenovo.com/t5/Datacenter-Systems/ct-p/sv_eg
- Lenovo Data Center Support for ThinkSystem SR850 V4
 - <https://datacentersupport.lenovo.com/products/servers/thinksystem/sr850v4/7djt/>
- Lenovo License Information Documents
 - <https://datacentersupport.lenovo.com/documents/Invo-eula>
- Lenovo Press website (Product Guides/Datasheets/White papers)
 - <https://lenovopress.lenovo.com/>

- Lenovo Privacy Statement
 - <https://www.lenovo.com/privacy>
- Lenovo Product Security Advisories
 - https://datacentersupport.lenovo.com/product_security/home
- Lenovo Product Warranty Plans
 - <http://datacentersupport.lenovo.com/warrantylookup>
- Lenovo Server Operating Systems Support Center website
 - <https://datacentersupport.lenovo.com/solutions/server-os>
- Lenovo ServerProven website (Options compatibility lookup)
 - <https://serverproven.lenovo.com>
- Operating System Installation Instructions
 - <https://pubs.lenovo.com/thinksystem#os-installation>
- Submit an eTicket (service request)
 - <https://support.lenovo.com/servicerequest>
- Subscribe to Lenovo Data Center Group product notifications (Stay up to date on firmware updates)
 - <https://datacentersupport.lenovo.com/solutions/ht509500>

Appendix C. Notices

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Important notes

Processor speed indicates the internal clock speed of the processor; other factors also affect application performance.

CD or DVD drive speed is the variable read rate. Actual speeds vary and are often less than the possible maximum.

When referring to processor storage, real and virtual storage, or channel volume, KB stands for 1 024 bytes, MB stands for 1 048 576 bytes, and GB stands for 1 073 741 824 bytes.

When referring to hard disk drive capacity or communications volume, MB stands for 1 000 000 bytes, and GB stands for 1 000 000 000 bytes. Total user-accessible capacity can vary depending on operating environments.

Maximum internal hard disk drive capacities assume the replacement of any standard hard disk drives and population of all hard-disk-drive bays with the largest currently supported drives that are available from Lenovo.

Maximum memory might require replacement of the standard memory with an optional memory module.

Each solid-state memory cell has an intrinsic, finite number of write cycles that the cell can incur. Therefore, a solid-state device has a maximum number of write cycles that it can be subjected to, expressed as total bytes written (TBW). A device that has exceeded this limit might fail to respond to system-generated commands or might be incapable of being written to. Lenovo is not responsible for replacement of a device that has exceeded its maximum guaranteed number of program/erase cycles, as documented in the Official Published Specifications for the device.

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Some software might differ from its retail version (if available) and might not include user manuals or all program functionality.

Electronic emission notices

When you attach a monitor to the equipment, you must use the designated monitor cable and any interference suppression devices that are supplied with the monitor.

Additional electronic emissions notices are available at:

Taiwan Region BSMI RoHS declaration

單元 Unit	限用物質及其化學符號 Restricted substances and its chemical symbols					
	鉛Lead (Pb)	汞Mercury (Hg)	鎘Cadmium (Cd)	六價鉻 Hexavalent chromium (Cr ⁶⁺)	多溴聯苯 Polybrominated biphenyls (PBB)	多溴二苯醚 Polybrominated diphenyl ethers (PBDE)
機架	○	○	○	○	○	○
外部蓋板	○	○	○	○	○	○
機械組零件	—	○	○	○	○	○
空氣傳動設備	—	○	○	○	○	○
冷卻組零件	—	○	○	○	○	○
內存模組	—	○	○	○	○	○
處理器模組	—	○	○	○	○	○
電纜組零件	—	○	○	○	○	○
電源供應器	—	○	○	○	○	○
儲備設備	—	○	○	○	○	○
印刷電路板	—	○	○	○	○	○
<p>備考1. “超出0.1 wt %” 及 “超出0.01 wt %” 係指限用物質之百分比含量超出百分比含量基準值。</p> <p>Note1 : “exceeding 0.1wt%” and “exceeding 0.01 wt%” indicate that the percentage content of the restricted substance exceeds the reference percentage value of presence condition.</p> <p>備考2. “○” 係指該項限用物質之百分比含量未超出百分比含量基準值。</p> <p>Note2 : “○” indicates that the percentage content of the restricted substance does not exceed the percentage of reference value of presence.</p> <p>備考3. “—” 係指該項限用物質為排除項目。</p> <p>Note3 : The “—” indicates that the restricted substance corresponds to the exemption.</p>						

Taiwan Region import and export contact information

Contacts are available for Taiwan Region import and export information.

委製商/進口商名稱: 台灣聯想環球科技股份有限公司
 進口商地址: 台北市南港區三重路 66 號 8 樓
 進口商電話: 0800-000-702

