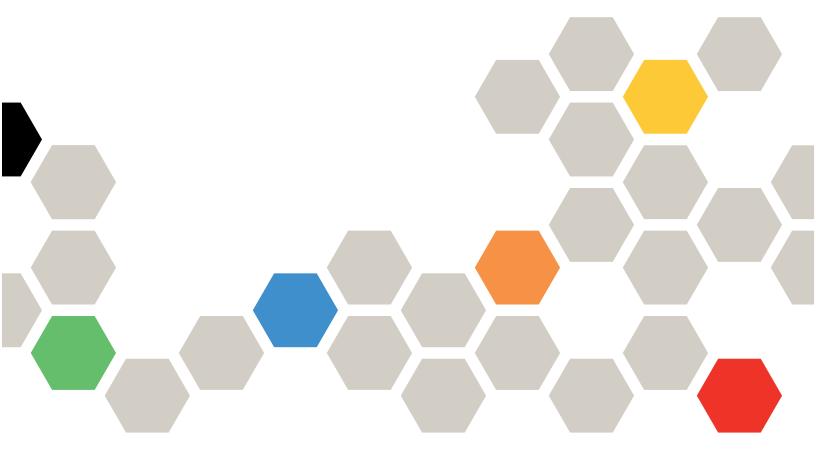
# Lenovo Flex System x440 Compute Node Installation and Service Guide



Machine Types: 7167, 2590

### Note

Before using this information and the product it supports, read the general information in Appendix B "Notices" on page 949, the *Warranty Information* document, and the *Safety Information* and the *Environmental Notices and User Guide* documents on the *Lenovo Documentation* CD.

Fourth Edition (December 2018)

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# Safety

Before installing this product, read the Safety Information.

Antes de instalar este produto, leia as Informações de Segurança.

# 在安装本产品之前,请仔细阅读 Safety Information (安全信息)。

安裝本產品之前,請先閱讀「安全資訊」。

Prije instalacije ovog produkta obavezno pročitajte Sigurnosne Upute.

Před instalací tohoto produktu si přečtěte příručku bezpečnostních instrukcí.

Læs sikkerhedsforskrifterne, før du installerer dette produkt.

Lees voordat u dit product installeert eerst de veiligheidsvoorschriften.

Ennen kuin asennat tämän tuotteen, lue turvaohjeet kohdasta Safety Information.

Avant d'installer ce produit, lisez les consignes de sécurité.

Vor der Installation dieses Produkts die Sicherheitshinweise lesen.

Πριν εγκαταστήσετε το προϊόν αυτό, διαθάστε τις πληροφορίες ασφάλειας (safety information).

לפני שתתקינו מוצר זה, קראו את הוראות הבטיחות.

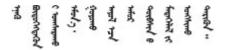
A termék telepítése előtt olvassa el a Biztonsági előírásokat!

Prima di installare questo prodotto, leggere le Informazioni sulla Sicurezza.

製品の設置の前に、安全情報をお読みください。

본 제품을 설치하기 전에 안전 정보를 읽으십시오.

Пред да се инсталира овој продукт, прочитајте информацијата за безбедност.



### Les sikkerhetsinformasjonen (Safety Information) før du installerer dette produktet.

Przed zainstalowaniem tego produktu, należy zapoznać się z książką "Informacje dotyczące bezpieczeństwa" (Safety Information).

Antes de instalar este produto, leia as Informações sobre Segurança.

Перед установкой продукта прочтите инструкции по технике безопасности.

Pred inštaláciou tohto zariadenia si pečítaje Bezpečnostné predpisy.

Pred namestitvijo tega proizvoda preberite Varnostne informacije.

Antes de instalar este producto, lea la información de seguridad.

Läs säkerhetsinformationen innan du installerar den här produkten.

Bu ürünü kurmadan önce güvenlik bilgilerini okuyun.

مەزكۇر مەھسۇلاتنى ئورنىتىشتىن بۇرۇن بىخەتەرلىك ئۇچۇرلىرىنى ئوقۇپ چىقىڭ.

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### **Guidelines for trained service technicians**

This section contains information for trained service technicians.

### Inspecting for unsafe conditions

Use this information to help you identify potential unsafe conditions in a device that you are working on.

Each device, as it was designed and manufactured, has required safety items to protect users and service technicians from injury. The information in this section addresses only those items. Use good judgment to identify potential unsafe conditions that might be caused by unsupported alterations or attachment of unsupported features or optional devices that are not addressed in this section. If you identify an unsafe condition, you must determine how serious the hazard is and whether you must correct the problem before you work on the product.

Consider the following conditions and the safety hazards that they present:

- Electrical hazards, especially primary power. Primary voltage on the frame can cause serious or fatal electrical shock.
- Explosive hazards, such as a damaged CRT face or a bulging capacitor.
- Mechanical hazards, such as loose or missing hardware.

To inspect the product for potential unsafe conditions, complete the following steps:

- 1. Make sure that the power is off and the power cords are disconnected.
- 2. Make sure that the exterior cover is not damaged, loose, or broken, and observe any sharp edges.
- 3. Check the power cords:
  - Make sure that the third-wire ground connector is in good condition. Use a meter to measure thirdwire ground continuity for 0.1 ohm or less between the external ground pin and the frame ground.
  - Make sure that the power cords are the correct type.

- Make sure that the insulation is not frayed or worn.
- 4. Remove the cover.
- 5. Check for any obvious unsupported alterations. Use good judgment as to the safety of any unsupported alterations.
- 6. Check inside the system for any obvious unsafe conditions, such as metal filings, contamination, water or other liquid, or signs of fire or smoke damage.
- 7. Check for worn, frayed, or pinched cables.
- 8. Make sure that the power-supply cover fasteners (screws or rivets) have not been removed or tampered with.

### **Guidelines for servicing electrical equipment**

Observe these guidelines when you service electrical equipment.

- Check the area for electrical hazards such as moist floors, nongrounded power extension cords, and missing safety grounds.
- Use only approved tools and test equipment. Some hand tools have handles that are covered with a soft material that does not provide insulation from live electrical current.
- Regularly inspect and maintain your electrical hand tools for safe operational condition. Do not use worn or broken tools or testers.
- Do not touch the reflective surface of a dental mirror to a live electrical circuit. The surface is conductive and can cause personal injury or equipment damage if it touches a live electrical circuit.
- Some rubber floor mats contain small conductive fibers to decrease electrostatic discharge. Do not use this type of mat to protect yourself from electrical shock.
- Do not work alone under hazardous conditions or near equipment that has hazardous voltages.
- Locate the emergency power-off (EPO) switch, disconnecting switch, or electrical outlet so that you can turn off the power quickly in the event of an electrical accident.
- Disconnect all power before you perform a mechanical inspection, work near power supplies, or remove or install main units.
- Before you work on the equipment, disconnect the power cord. If you cannot disconnect the power cord, have the customer power-off the wall box that supplies power to the equipment and lock the wall box in the off position.
- Never assume that power has been disconnected from a circuit. Check it to make sure that it has been disconnected.
- If you have to work on equipment that has exposed electrical circuits, observe the following precautions:
  - Make sure that another person who is familiar with the power-off controls is near you and is available to turn off the power if necessary.
  - When you work with powered-on electrical equipment, use only one hand. Keep the other hand in your pocket or behind your back to avoid creating a complete circuit that could cause an electrical shock.
  - When you use a tester, set the controls correctly and use the approved probe leads and accessories for that tester.
  - Stand on a suitable rubber mat to insulate you from grounds such as metal floor strips and equipment frames.
- Use extreme care when you measure high voltages.
- To ensure proper grounding of components such as power supplies, pumps, blowers, fans, and motor generators, do not service these components outside of their normal operating locations.

• If an electrical accident occurs, use caution, turn off the power, and send another person to get medical aid.

### Safety statements

These statements provide the caution and danger information that is used in this documentation.

**Important:** Each caution and danger statement in this documentation is labeled with a number. This number is used to cross reference an English-language caution or danger statement with translated versions of the caution or danger statement in the *Safety Information* document.

For example, if a caution statement is labeled Statement 1, translations for that caution statement are in the *Safety Information* document under Statement 1.

Be sure to read all caution and danger statements in this documentation before you perform the procedures. Read any additional safety information that comes with your system or optional device before you install the device.

### Statement 1





Electrical current from power, telephone, and communication cables is hazardous.

To avoid a shock hazard:

- Do not connect or disconnect any cables or perform installation, maintenance, or reconfiguration of this product during an electrical storm.
- Connect all power cords to a properly wired and grounded electrical outlet.
- Connect to properly wired outlets any equipment that will be attached to this product.
- When possible, use one hand only to connect or disconnect signal cables.
- Never turn on any equipment when there is evidence of fire, water, or structural damage.
- Disconnect the attached power cords, telecommunications systems, networks, and modems before you open the device covers, unless instructed otherwise in the installation and configuration procedures.
- Connect and disconnect cables as described in the following table when installing, moving, or opening covers on this product or attached devices.

### To Connect:

- 1. Turn everything OFF.
- 2. First, attach all cables to devices.
- 3. Attach signal cables to connectors.
- 4. Attach power cords to outlet.
- 5. Turn device ON.

#### To Disconnect:

- 1. Turn everything OFF.
- 2. First, remove power cords from outlet.
- 3. Remove signal cables from connectors.
- 4. Remove all cables from devices.

### Statement 2



### CAUTION:

When replacing the lithium battery, use only Part Number 33F8354 or an equivalent type battery recommended by the manufacturer. If your system has a module containing a lithium battery, replace it only with the same module type made by the same manufacturer. The battery contains lithium and can explode if not properly used, handled, or disposed of. *Do not:* 

- Throw or immerse into water
- Heat to more than 100°C (212°F)
- Repair or disassemble

Dispose of the battery as required by local ordinances or regulations.

Statement 12



CAUTION: The following label indicates a hot surface nearby.



Statement 21



### CAUTION:

Hazardous energy is present when the blade is connected to the power source. Always replace the blade cover before installing the blade.

### **UL** regulatory information

This device is for use only with Listed chassis.

# Chapter 1. Introduction

The Lenovo Flex System x440 Compute Node Types 7167 and 2590 is a high-availability, scalable compute node that is optimized to support the next-generation microprocessor technology and is ideally suited for medium and large businesses.

The x440 Compute Node Types 7167 and 2590 is supported in the Flex System Enterprise Chassis only.

This documentation provides the following information about setting up and troubleshooting the compute node:

- Starting and configuring the compute node
- Installing the operating system
- Diagnosing problems
- Installing, removing, and replacing components

Packaged with the compute node are software CDs that help you configure hardware, install device drivers, and install the operating system.

To download the latest firmware and device drivers, go to http://www.ibm.com/support/ fixcentral and select **PureSystems,PureFlex System,Compute Node** and **x440 Compute Node**.

The compute node comes with a limited warranty. For information about the terms of the warranty and getting service and assistance, see the *Lenovo Warranty Information* document for your compute node. This document is available on the Lenovo *Documentation* CD.

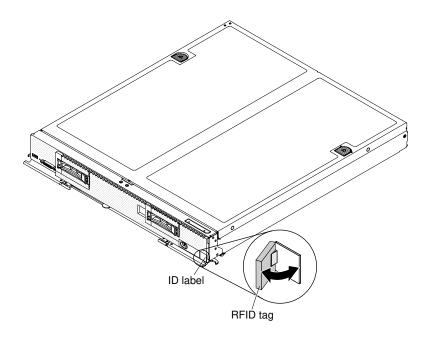
You can obtain up-to-date information about the compute node at http://www.ibm.com/systems.

The compute node might have features that are not described in the documentation that comes with the compute node. The documentation might be updated occasionally to include information about those features. Technical updates might also be available to provide additional information that is not included in the compute node documentation. To obtain the most up-to-date documentation for this product, go to http://pic.dhe.ibm.com/infocenter/ flexsys/information/index.jsp.

You can subscribe to information updates that are specific to your compute node at <a href="http://www.ibm.com/support/mynotifications">http://www.ibm.com/support/mynotifications</a>.

The model number and serial number are on the ID label on the bezel on the front of the compute node, and on a label on the bottom of the compute node that is visible when the compute node is not in the Flex System chassis. If the compute node comes with an RFID tag, the RFID tag covers the ID label on the bezel on the front of the compute node but you can open the RFID tag to see the ID label behind it.

Note: The illustrations in this document might differ slightly from your hardware.



### **Related documentation**

Use this information to identify and locate related compute node documentation.

This *Installation and Service Guide* contains general information about the compute node, including how to install supported optional devices and how to configure the compute node. It also contains information to help you solve problems yourself and instructions for removing and installing components, and it contains information for service technicians. Documents that are in Portable Document Format (PDF) are on the documentation CD that comes with your product. The following documentation is also available.

Safety Information

This document is in PDF. It contains translated caution and danger statements. Each caution and danger statement that appears in the documentation has a number that you can use to locate the corresponding statement in your language in the *Safety Information* document.

• Lenovo Warranty Information

This printed document contains the warranty terms and a pointer to the Lenovo Statement of Limited Warranty.

• Environmental Notices and User Guide

This document is in PDF. It contains translated environmental notices.

• License Agreement for Machine Code

This document is in PDF. It provides translated versions of the License Agreement for Machine code for your compute node.

• Licenses and Attributions Document

This document is in PDF. It provides information about the open-source notices.

In addition to the documentation in this library, be sure to review the *Installation and Service Guide* for your Flex System chassis for information to help you prepare for system installation and configuration.

To check for updated documentation, go to http://www.lenovo.com/support.

You can also find documentation that is related to Flex System products at http://pic.dhe.ibm.com/infocenter/ flexsys/information/index.jsp.

### **Brocade documentation**

Use this information to identify and locate related Brocade documentation.

The following section introduces Brocade documents that you might find useful for the installation and administration.

- EN4023 User Guide
  - Network OS Layer 2 Switching Configuration Guide http://www.brocade.com/content/html/en/ configuration-guide/nos-601a-l2guide/
  - Network OS Command Reference Guide http://www.brocade.com/content/html/en/commandreference-guide/nos-601a-commandref/index.html
  - Network OS Message Reference http://www.brocade.com/content/html/en/message-reference-guides/ nos-601a-messageref/wwhelp/ wwhimpl/js/html/wwhelp.htm
- FC5022 User Guide
  - Fabric OS Administrator's Guide http://www.brocade.com/content/html/en/administration-guide/fos-740-adminguide/
  - Fabric OS Command Reference http://www.brocade.com/content/html/en/command-reference-guide/ fos-741-commandref/wwhelp/ wwhimpl/js/html/wwhelp.htm
  - Fabric OS Message Reference http://www.brocade.com/content/html/en/message-reference-guides/ FOS\_740\_MESSAGES/wwhelp/ wwhimpl/js/html/wwhelp.htm#href=Title.1.2.html
  - Access Gateway Administrator's Guide http://www.brocade.com/content/html/en/administration-guide/ fos-740-accessgateway/index.html

### The Lenovo Documentation CD

The documentation CD contains documentation for the compute node in Portable Document Format (PDF). It includes a documentation browser to help you find information quickly.

You can run the documentation CD on any computer that meets the hardware and software requirements.

### Hardware and software requirements

Use this information to determine the minimum hardware and software requirements.

The Lenovo Documentation CD requires the following minimum hardware and software:

- MicrosoftWindows
- 100 MHz microprocessor
- 32 MB of RAM
- Adobe Acrobat Reader 3.0 (or later) or xpdf, which comes with Linux operating systems

### **Using the Documentation Browser**

Use this information to start the Documentation Browser.

Use the Documentation Browser to browse the contents of the CD, read brief descriptions of the documents, and view documents, using Adobe Acrobat Reader or xpdf. The Documentation Browser automatically detects the regional settings in use in your system and displays the documents in the language for that region (if available). If a document is not available in the language for that region, the English-language version is displayed.

Use one of the following procedures to start the Documentation Browser:

- If Autostart is enabled, insert the CD into the CD or DVD drive. The Documentation Browser starts automatically.
- If Autostart is disabled or is not enabled for all users, use one of the following procedures:
  - If you are using a Windows operating system, insert the CD into the CD or DVD drive and click Start → Run. In the Open field, type
     e:\win32.bat
     where e is the drive letter of the CD or DVD drive, and click OK.
  - If you are using Red Hat Linux, insert the CD into the CD or DVD drive; then, run the following command from the /mnt/cdrom directory: sh runlinux.sh

Select the compute node from the **Product** menu. The **Available Topics** list displays all the documents for the compute node. Some documents might be in folders. A plus sign (+) indicates each folder or document that has additional documents under it. Click the plus sign to display the additional documents.

When you select a document, a description of the document is displayed under **Topic Description**. To select more than one document, press and hold the Ctrl key while you select the documents. Click **View Book** to view the selected document or documents in Acrobat Reader or xpdf. If you selected more than one document, all the selected documents are opened in Acrobat Reader or xpdf.

To search all the documents, type a word or word string in the **Search** field and click **Search**. The documents in which the word or word string appears are listed in order of the most occurrences. Click a document to view it. Press Ctrl+F to use the Acrobat search function, or press Alt+F to use the xpdf search function within the document.

Click Help for detailed information about using the Documentation Browser.

### Notices and statements in this document

Use this information to understand the most common documentation notices and statements and how they are used.

The caution and danger statements in this document are also in the multilingual *Safety Information* document, which is on the documentation CD. Each statement is numbered for reference to the corresponding statement in the *Safety Information* document.

The following notices and statements are used in this document:

- Note: These notices provide important tips, guidance, or advice.
- **Important:** These notices provide information or advice that might help you avoid inconvenient or problem situations.
- Attention: These notices indicate possible damage to programs, devices, or data. An attention notice is placed just before the instruction or situation in which damage might occur.
- **Caution:** These statements indicate situations that can be potentially hazardous to you. A caution statement is placed just before the description of a potentially hazardous procedure step or situation.
- **Danger:** These statements indicate situations that can be potentially lethal or hazardous to you. A danger statement is placed just before the description of a potentially lethal or hazardous procedure step or situation.

### **Features and specifications**

Use this information to view specific information about the compute node, such as compute node hardware features and the dimensions of the compute node.

### Notes:

- 1. Power, cooling, and chassis systems management are provided by the Flex System chassis.
- 2. The operating system in the compute node must provide USB support for the compute node to recognize and use USB media drives and devices.

The following table is a summary of the features and specifications of the x440 Compute Node Types 7167 and 2590.

Table 1. Features and specifications

Microprocessor: One, two or four multi-core IntelXeon microprocessors.	<b>Upgradeable firmware:</b> All firmware is field upgradeable.	<b>Environment:</b> The x440 Compute Node Types 7167 and 2590 complies with ASHRAE class A3 specifications.
<ul> <li>Notes:</li> <li>1. Use the Setup utility to determine the type and speed of the microprocessors in the compute node.</li> <li>2. Configurations with three installed microprocessors are not supported.</li> <li>Note:</li> <li>Integrated functions: <ul> <li>Renesas SH7757 (IMM2) baseboard management controller (BMC) with integrated VGA controller</li> <li>(Models with LAN-on-motherboard (LOM) only) Two LOM Periscope connectors</li> <li>(Models with LOM only) Two Emulex BE3 dual-port 10 Gigabit Ethernet controller</li> <li>Support for up to two internal USB ports</li> <li>One external USB port</li> <li>One external USB port</li> <li>One LSI 2004 SAS controller with support for RAID level-0 or RAID level-1</li> <li>Light path diagnostics</li> <li>Automatic server restart (ASR)</li> <li>One Reseas H8S2117 Real Time Management Module (RTMM)</li> <li>One Xilinx Spartan 6 Field Programmable Gate Array (FPGA)</li> <li>Four Fabric Mezzanine connectors</li> <li>Concurrent keyboard/video/mouse (cKVM)</li> <li>Serial over LAN (SOL)</li> <li>Wake on LAN (WOL)</li> </ul> </li> </ul>	<ul> <li>Security: Fully compliant with NIST 800-131A. The security cryptography mode set by the managing device (CMM, Lenovo XClarity Administrator or Flex System Manager management node) determines the security mode in which the compute node operates.</li> <li>Memory: <ul> <li>48 dual inline memory module (DIMM) connectors</li> <li>Type: Low-profile (LP) double-data rate (DDR3) DRAM</li> <li>Supports 4 GB, 8 GB, 16 GB and 32 GB DIMMs with up to 1536 GB of total memory on the system board</li> <li>Support for RDIMMs, LRDIMMs, and UDIMMS (combining is not supported)</li> </ul> </li> <li>Predictive Failure Analysis (PFA) alerts: <ul> <li>Memory</li> <li>Hard disk drives</li> </ul> </li> <li>Drives: Supports up to two hotswap, small form factor (SFF) Serial Attached SCSI (SAS) or Serial ATA (SATA) hard disk drives.</li> </ul> <li>Size: <ul> <li>Height: 55.5 mm (2.19 in)</li> <li>Depth: 492.7 mm (19.4 in)</li> <li>Width: 435.3 mm (17.14 in)</li> <li>Maximum weight: 12.25 kg (27 lbs)</li> </ul> </li>	<ul> <li>Power on<sup>1</sup>: <ul> <li>Temperature: 5°C - 40°C (41°F - 104°F) up to 950m (3,117ft)<sup>3</sup></li> <li>Humidity, non-condensing: -12° C dew point (10.4°F) and 8% - 85% relative humidity<sup>5,6</sup></li> <li>Maximum dew point: 24°C (75°F)</li> <li>Maximum altitude: 3048 m (10,000 ft)</li> <li>Maximum rate of temperature change: 5°C/hr (41°F/hr)<sup>4</sup></li> </ul> </li> <li>Power off<sup>2</sup>: <ul> <li>Temperature: 5°C to 45°C (41°F - 113°F)</li> <li>Relative humidity: 8% - 85%</li> <li>Maximum dew point: 27°C (80.6°F)</li> </ul> </li> <li>Storage (non-operating): <ul> <li>Temperature: 1°C to 60°C (33.8° F - 140°F)</li> <li>Altitude: 3050 m (10,006 ft)</li> <li>Relative humidity: 5% - 80%</li> <li>Maximum dew point: 29°C (84.2°F)</li> </ul> </li> <li>Shipment (non-operating)<sup>7</sup>: <ul> <li>Temperature: -40°C to 60°C (-40°F - 140°F)</li> <li>Altitude: 10,700 m (35,105 ft)</li> <li>Relative humidity: 5% - 100%</li> <li>Maximum dew point: 29°C (84.2°F)<sup>8</sup></li> </ul> </li> <li>Particulate contamination <ul> <li>Attention: Airborne particulates and reactive gases acting alone or in combination with other environmental factors such as humidity or temperature might pose a risk to the compute node. For information about the limits for particulates and gases, see "Particulate contamination" on page 951.</li> </ul></li></ul>

Table 1. Features and specifications (continued)

#### Features and specifications

- 2. Compute Node is removed from original shipping container and is installed but not in use, for example, during repair, maintenance, or upgrade.
- 3. A3 Derate maximum allowable temperature 1°C/175 m above 950 m. At maximum altitude of 3,050m (10kft) maximum air temperature is 28°C (82°F)
- 4. 5°C/hr for data centers employing tape drives and 20°C/hr for data centers employing disk drives.
- 5. The minimum humidity level for class A3 is the higher (more moisture) of the -12°C dew point and the 8% relative humidity. These intersect at approximately 25°C. Below this intersection (~25°C), the dew point (-12°C) represents the minimum moisture level; above the intersection , relative humidity (8%) is the minimum.
- 6. Moisture levels lower than 0.5°C DP, but not lower -10°C DP or 8% relative humidity, can be accepted if appropriate control measures are implemented to limit the generation of static electricity on personnel and equipment in the data center. All personnel and mobile furnishings and equipment must be connected to ground via an appropriate static control system. The following items are considered the minimum requirements:
  - a. Conductive materials (conductive flooring, conductive footwear on all personnel who go into the datacenter; all mobile furnishings and equipment will be made of conductive or static dissipative materials).
  - b. During maintenance on any hardware, a properly functioning wrist strap must be used by any personnel who contacts IT equipment.
- 7. The equipment acclimation period is 1 hour per 20°C of temperature change from the shipping environment to the operating environment.
- 8. Condensation is acceptable, but not rain.
- 9. The fully configured chassis weight is based on all nodes and I/O modules being at their maximum design limit.

### What your compute node offers

Your compute node offers features such as the integrated management module 2, hard disk drive support, systems-management support, microprocessor technology, integrated network support, I/O expansion, large system-memory capacity, light path diagnostics LEDs, PCI Express, and power throttling.

• Features on Demand

If a Features on Demand feature is integrated in the compute node or in an optional device that is installed in the compute node, you can purchase an activation key to activate the feature. For information about Features on Demand, see https://fod.lenovo.com/lkms.

### • Dynamic System Analysis (DSA)

Dynamic System Analysis (DSA) collects and analyzes system information to aid in diagnosing compute node problems. DSA collects the following information about the compute node:

- Drive health information
- Event logs for ServeRAID controllers and service processors
- Hardware inventory, including PCI and USB information
- Installed applications and hot fixes
- Kernel modules
- Light path diagnostics status
- Network interfaces and settings
- Performance data and details about processes that are running
- RAID and controller configuration
- Integrated management module 2 status and configuration
- System configuration

- Vital product data and firmware information

DSA creates a DSA log, which is a chronologically ordered merge of the system-event log (as the IPMI event log), the IMM event log (as the ASM event log), and the operating-system event logs. You can send the DSA log as a file to a support representative or view the information as a text file or HTML file.

For more information, see "Lenovo Dynamic System Analysis Preboot diagnostic program" on page 67.

#### • Flexible network support

The compute node provides flexible network capabilities:

 Models without embedded virtual fabric: The compute node has connectors on the system board for optional expansion adapters for adding network communication capabilities to the compute node. You can install up to two I/O expansion adapters for network support. This provides the flexibility to install expansion adapters that support a variety of network communication technologies.

#### • Hard disk drive support

The compute node supports up to two hot-swap hard disk drives. You can implement RAID 0 or RAID 1 for the drives.

### LenovoServerGuide Setup and InstallationCD

The ServerGuide Setup and Installation CD, which you can download from the web, provides programs to help you set up the compute node and install a Windows operating system. The ServerGuide program detects installed optional hardware devices and provides the correct configuration programs and device drivers. For more information, see "Using the ServerGuide Setup and Installation CD" on page 42.

#### Integrated management module II (IMM2)

The integrated management module II (IMM2) combines systems-management functions, video controller, the remote presence, and blue-screen capture features in a single chip. The IMM2 provides advanced systems-management control, monitoring, and alerting function. If an environmental condition exceeds a threshold or if a system component fails, the IMM2 lights LEDs to help you diagnose the problem, records the error in the IMM event log, and alerts you to the problem.

Optionally, the IMM2 also provides a virtual presence capability for remote systems management capabilities. The IMM2 provides remote systems management through industry-standard interfaces:

- Common Information Model (CIM)
- Intelligent Platform Management Interface (IPMI) version 2.0
- Simple Network Management Protocol (SNMP) version 3.0
- Web browser

For more information, see Chapter 4 "Accessing the IMM2" on page 45.

#### • Large system-memory capacity

The compute node supports up to 1536 GB of system memory. The memory controller provides support for up to 48 industry-standard registered ECC DDR3 on low-profile (LP) DIMMs on the system board. For the most current list of supported DIMMs, see http://www.lenovo.com/ serverproven/.

### Light path diagnostics

Light path diagnostics provides light-emitting diodes (LEDs) to help you diagnose problems. For more information, see "Light path diagnostics" on page 59.

#### Microprocessor technology

The compute node supports up to four multi-core IntelXeon microprocessors. For more information about supported microprocessors and their part numbers, see Chapter 5 "Parts listing, Types 7167 and 2590" on page 53.

**Note:** The optional microprocessors are limited by the capacity and capability of the compute node. Any microprocessor that you install must have the same specifications as the microprocessor that came with the compute node.

### • PCI Express

PCI Express is a serial interface that is used for chip-to-chip interconnect and expansion adapter interconnect. You can add optional I/O and storage devices.

### Power throttling

By enforcing a power policy known as power-domain oversubscription, the Flex System chassis can share the power load between two or more power supply modules to ensure sufficient power for each device in the Flex System chassis. This policy is enforced when the initial power is applied to the Flex System chassis or when a compute node is inserted into the Flex System chassis.

The following settings for this policy are available:

- Basic power management
- Power module redundancy
- Power module redundancy with compute node throttling allowed

You can configure and monitor the power environment by using the Chassis Management Module. For more information, see the Flex System Chassis Management Module: Command-Line Interface Reference Guide at http://pic.dhe.ibm.com/infocenter/flexsys/information/topic/com.lenovo.acc.cmm.doc/dw1kt\_cmm\_cli\_book.pdf.

### • Systems-management support

The compute node IMM2 provides a Web interface for remote systems-management support. You can use the interface to view system status, and control server management functions and IMM management settings.

The IMM2 communicates with the Flex System Chassis Management Module (CMM) and the Lenovo XClarity Administrator or Flex System Manager management software (if available).

- CMM is a hot-swap module that provides system-management functions for all components in an Flex System chassis. It controls a serial port for remote connection and a 1 Gbps Ethernet remotemanagement connection. For more information, see the the Flex System Chassis Management Module: Command-Line Interface Reference Guide at http://pic.dhe.ibm.com/infocenter/flexsys/information/ topic/com.lenovo.acc.cmm.doc/dw1kt\_cmm\_ cli\_book.pdf.
- The Lenovo XClarity Administrator is a virtual appliance that you can use to manage Flex System chassis in a secure environment. The Lenovo XClarity Administrator provides a central interface to perform the following functions for all managed endpoints:
  - User management
  - Hardware monitoring and management
  - Configuration management
  - Operating system deployment
  - Firmware management

For more information, see https://support.lenovo.com/us/en/ documents/LNVO-XCLARIT.

 Flex System Manager management software is a platform-management foundation that streamlines the way you manage physical and virtual systems in a heterogeneous environment. By using industry standards, Flex System Manager management software supports multiple operating systems and virtualization technologies. For more information, see "Flex System Manager Software: Installation and Service Guide" at http://pic.dhe.ibm.com/infocenter/flexsys/information/topic/com.ibm.acc.8731.doc/ product\_page.html.

### Lenovo XClarity Administrator

Lenovo XClarity Administrator is a centralized resource-management solution that enables administrators to deploy infrastructure faster and with less effort. The solution seamlessly integrates into System x, ThinkServer, and NeXtScale servers, as well as the Flex System converged infrastructure platform.

Lenovo XClarity Administrator provides:

- Automated discovery
- Agent-free hardware management
- Monitoring
- Firmware updates and compliance
- Pattern-based configuration management
- Deployment of operating systems and hypervisors

Administrators are able to find the right information and accomplish critical tasks faster through an uncluttered, dashboard-driven graphical user interface (GUI). Centralizing and automating foundational infrastructure deployment and lifecycle management tasks across large pools of systems frees up administrator time, and makes resources available to end-users faster.

Lenovo XClarity is easily extended into the leading virtualization management platforms from Microsoft and VMware using software plug-ins, called Lenovo XClarity Integrators. The solution improves workload uptime and service-level assurance by dynamically relocating workloads from affected hosts in the cluster during rolling server reboots or firmware updates, or during predicted hardware failures.

For more information about Lenovo XClarity Administrator, see the http://shop.lenovo.com/us/en/systems/ software/systems-management/xclarity/ and the http://pic.dhe.ibm.com/infocenter/ flexsys/information/topic /com.lenovo.lxca.doc/ aug\_product\_page.html.

### Installing Lenovo XClarity Administrator

### - Installing Lenovo XClarity Administrator for the first time

The initial setup of Lenovo XClarity Administrator involves preparing the network, installing and configuring the Lenovo XClarity Administrator virtual appliance, managing systems, and optionally setting up automatic problem notification.

There are a number of different ways to connect manageable systems to the network and to set up the Lenovo XClarity Administrator to manage those systems based on the network topology that is implemented in your environment. For guidance for installing the Lenovo XClarity Administrator in VMware ESXi-based and Hyper-V environments, see http://pic.dhe.ibm.com/infocenter/flexsys/information/index.jsp?topic=%2Fcom.lenovo.lxca.doc%2 Fsetup.html.

### - Free 90-day trial

Lenovo XClarity Administrator offers a free, 90-day trial license that enables you to use all available features (including operating-system deployment, firmware maintenance, and configuration management) for a limited time.

After 90 days, you can continue to use Lenovo XClarity Administrator to manage and monitor your hardware for free; however, you must purchase a full-function-enablement license to continue using Lenovo XClarity Administrator to configure your hardware using Configuration Patterns and to deploy operating systems. You can purchase Lenovo XClarity Administrator licenses from your Lenovo seller or business partner.

For information about installing the license, see http://pic.dhe.ibm.com/infocenter/flexsys/information/ index.jsp?topic=%2Fcom.lenovo.lxca.doc%2 Fupdate\_lxcasw.html.

### - Updating Lenovo XClarity Administrator

You can download or import Lenovo XClarity Administrator updates and install the updates from the Lenovo XClarity Administrator web interface. For information about updating a Lenovo XClarity Administrator, see <a href="http://pic.dhe.ibm.com/infocenter/flexsys/information/index.jsp?topic="http://pic.dhe.ibm.com/infocenter/flexsys/information/index.jsp?topic="http://pic.dhe.ibm.com/infocenter/flexsys/information/index.jsp?topic="http://pic.dhe.ibm.com/infocenter/flexsys/information/index.jsp?topic="http://pic.dhe.ibm.com/infocenter/flexsys/information/index.jsp?topic="http://pic.dhe.ibm.com/infocenter/flexsys/information/index.jsp?topic="http://pic.dhe.ibm.com/infocenter/flexsys/information/index.jsp?topic="http://pic.dhe.ibm.com/infocenter/flexsys/information/index.jsp?topic="http://pic.dhe.ibm.com/infocenter/flexsys/information/index.jsp?topic="http://pic.dhe.ibm.com/infocenter/flexsys/information/index.jsp?topic="http://pic.dhe.ibm.com/infocenter/flexsys/information/index.jsp?topic="http://pic.dhe.ibm.com/infocenter/flexsys/information/index.jsp?topic="http://pic.dhe.ibm.com/infocenter/flexsys/information/index.jsp?topic="http://pic.dhe.ibm.com/infocenter/flexsys/information/index.jsp?topic="http://pic.dhe.ibm.com/infocenter/flexsys/information/index.jsp?topic="http://pic.dhe.ibm.com/infocenter/flexsys/information/index.jsp?topic="http://pic.dhe.ibm.com/infocenter/flexsys/information/index.jsp?topic="http://pic.dhe.ibm.com/infocenter/flexsys/information/index.jsp?topic="http://pic.dhe.ibm.com/infocenter/flexsys/information/index.jsp?topic="http://pic.dhe.ibm.com/infocenter/flexsys/information/index.jsp?topic="http://pic.dhe.ibm.com/infocenter/flexsys/information/index.jsp?topic="http://pic.dhe.ibm.com/infocenter/flexsys/information/index.jsp?topic="http://pic.dhe.ibm.com/infocenter/flexsys/information/index.jsp?topic="http://pic.dhe.ibm.com/infocenter/flexsys/information/index.jsp?topic="http://pic.dhe.ibm.com/infocenter/flexsys/information">http://pic.dhe.ibm.com/infocenter/flexsys/information/infocenter/fl

### Lenovo XClarity Administrator

Lenovo XClarity Administrator is a centralized, resource-management solution that simplifies infrastructure management, speeds responses, and enhances the availability of Lenovo® server systems and solutions. It runs as a virtual appliance that automates discovery, inventory, tracking, monitoring, and provisioning for Lenovo servers, Flex System servers, and RackSwitch switches in a secure environment.

Lenovo XClarity Administrator provides a central interface to perform the following functions for all managed endpoints.

### Hardware management

Lenovo XClarity Administrator provides agent-free hardware management. It can automatically discover manageable endpoints, including Flex System chassis and components, System x, NeXtScale, and ThinkServer servers, and RackSwitch switches. Inventory of the discovered endpoints is also gathered, so an at-a-glance view of the managed hardware inventory and status is possible.

### Hardware monitoring

Lenovo XClarity Administrator provides a centralized view of all events and alerts that are generated from the managed endpoints. When a CMM or IMM detects an issue, an alert or event is passed to the Lenovo XClarity Administrator and is displayed in the events or alerts log. A summary of all alerts and events is visible from the Dashboard and the Status bar. Events and alerts for a specific endpoint are available from the Alerts and Events detail page for that endpoint.

### • Operating-system deployment

You can use Lenovo XClarity Administrator to manage the repository of operating-system images and deploy operating-system images to managed servers.

### Configuration management

You can quickly provision and pre-provision all of your servers using a consistent configuration. Configuration settings (such as local storage, I/O adapters, boot settings, firmware, ports, and IMM and UEFI settings) are saved as a server pattern that can be applied to one or more managed servers. When the server patterns are updated, the changes are automatically deployed to the applied servers.

### • Firmware compliance and updates

Firmware management is simplified by assigning firmware-compliance policies to managed endpoints. When you create and assign a compliance policy to managed endpoints,Lenovo XClarity Administrator monitors changes to the inventory for those endpoints and flags any endpoints that are out of compliance.

### User management

Lenovo XClarity Administrator provides a centralized authentication server to create and manage user accounts and to manage and authenticate user credentials. The authentication server is created automatically when you start the management server for the first time. The user accounts that you create for Lenovo XClarity Administrator are also used to log in to managed chassis and servers.

### • Security

If your environment must comply with either NIST SP 800-131A or FIPS 140-2 standards, Lenovo XClarity Administrator can help you achieve a fully compliant environment. It supports self-signed SSL certificates (which are issued by an internal certificate authority) and external SSL certificates (which are issued by a

private or commercial CA). Firewalls on chassis and servers can be configured to accept incoming requests from only Lenovo XClarity Administrator.

### • Service and support

Lenovo XClarity Administrator can be set up to collect and send diagnostic files automatically to your preferred service provider when certain serviceable events occur in Lenovo XClarity Administrator and the managed endpoints. You can choose to send diagnostic files to Lenovo Support using call home or to another service provider using SFTP. You can also manually collect diagnostic files, open a problem record, and send diagnostic files to the Lenovo Support Center.

### • Task automation using scripts

Lenovo XClarity Administrator can be integrated into external, higher-level management and automation platforms through open REST application programming interfaces (APIs). Using the REST APIs, Lenovo XClarity Administrator can easily integrate with your existing management infrastructure. You can also run Lenovo XClarity *cmdlets* in a Microsoft PowerShell session to automate certain management functions. The cmdlets use Lenovo XClarity Administrator REST APIs and can automate functions

### Integration with other management software

Lenovo XClarity Administrator is available stand-alone or as a bundled offering that is known asLenovo XClarity Pro. Lenovo XClarity Pro is composed of the base Administrator product plus two Lenovo XClarity Integrator modules that provide integration into Microsoft Systems Center or VMware vCenter. Together, these tools provide discovery, monitoring, configuration, and management functions to reduce the cost and complexity of routine system administration for System x, NeXtScale, and Flex System endpoints.

More information about Lenovo XClarity Administrator is available at http://shop.lenovo.com/us/en/systems/ software/systems-management/xclarity/.

### Reliability, availability, and serviceability features

Three of the most important features in compute node design are reliability, availability, and serviceability (RAS). These RAS features help to ensure the integrity of the data that is stored in the compute node, the availability of the compute node when you need it, and the ease with which you can diagnose and correct problems.

The compute node has the following RAS features:

- 24-hour support center
- Advanced Configuration and Power Interface (ACPI)
- Automatic server restart (ASR)
- Built-in diagnostics using DSA Preboot
- · Built in monitoring for temperature, voltage, and hard disk drives
- Customer support center 24 hours per day, 7 days a week<sup>1</sup>
- Customer upgrade of flash ROM-resident code and diagnostics
- Customer-upgradeable Unified Extensible Firmware Interface (UEFI) code and diagnostics
- ECC protected DDR3 DIMMs
- ECC protection on the L2 cache
- Error codes and messages
- Integrated management module II (IMM2) that communicates with the Chassis Management Module to enable remote systems management
- Light path diagnostics
- Memory mirroring mode support
- Microprocessor built-in self-test (BIST) during power-on self-test (POST)
- Microprocessor Intel QuickPath Interconnect bus and CRC checking

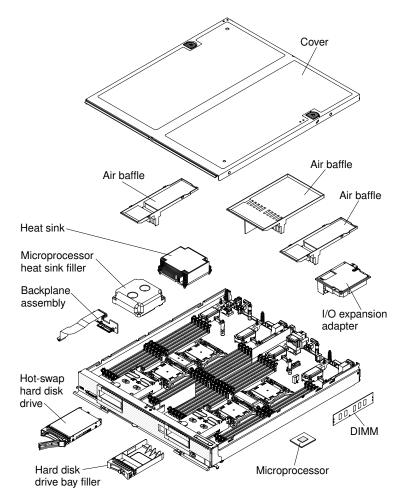
<sup>1.</sup> Service availability varies by country. Response time varies depending on the number and nature of incoming calls.

- Microprocessor serial number access
- PCI bus even parity checking
- POST
- Power policy
- Processor presence detection
- Rank-sparing mode support
- ROM-resident diagnostics
- System-error logging
- Vital product data (VPD) on memory
- Wake on LAN capability
- Wake on PCI (PCIe Expansion Node) capability

### Major components of the compute node

Use this information to locate the major components on the compute node. The major components of the compute node include field replaceable units (FRUs), customer replaceable units (CRUs), and optional devices.

The following illustration shows the major components of the compute node.



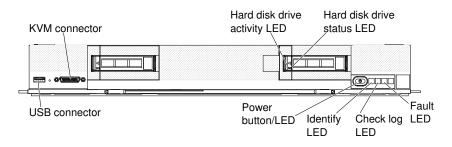
## Power, controls, and indicators

Use this information to view power features, turn on and turn off the compute node, and view the functions of the controls and indicators.

### Compute node controls, connectors, and LEDs

Use this information for details about the controls, connectors, and LEDs.

The following illustration identifies the buttons, connectors, and LEDs on the control panel.



#### Fault LED

When this yellow LED is lit, it indicates that a system error has occurred in the compute node. In addition, the fault LED on the chassis system LED panel is lit. You can check the CMM event log to determine the source of the condition. For more information, see "Viewing event logs without restarting the compute node" on page 65. See also "Light path diagnostics LEDs" on page 61 for more information about the LEDs on the compute node.

The fault LED turns off only after the error is corrected.

**Note:** When the fault LED turns off, you should also clear the IMM event log. Use the Setup utility to clear the IMM event log.

#### **Check log LED**

When this yellow LED is lit, it indicates that a condition that causes an event to be logged in the event log has occurred. To view the IMM2 event log see "IMM event log" on page 65

The check log LED can be turned off through the CMM **led** command, the CMM web interface, the Lenovo XClarity Administrator (if available), or the Flex System Manager management software (if available).

- For more information about the CMM led command, see the "Flex System Chassis Management Module: Command-Line Interface Reference Guide" at http://pic.dhe.ibm.com/infocenter/flexsys/ information/topic/com.lenovo.acc.cmm.doc/cli\_ command\_led.html.
- From the CMM web interface, select Compute Nodes from the Chassis Management menu. All fields and options are described in the CMM web interface online help. For more information, see <a href="http://pic.dhe.ibm.com/infocenter/flexsys/information/index.jsp?topic=%2F">http://pic.dhe.ibm.com/infocenter/flexsys/information/index.jsp?topic=%2F</a> com.lenovo.acc.cmm.doc%2F cmm product page.html.
- For more information about the Lenovo XClarity Administrator, see <a href="https://support.lenovo.com/us/en/documents/LNVO-XCLARIT">https://support.lenovo.com/us/en/documents/LNVO-XCLARIT</a>.
- For more information about the Flex System Manager management software, see "Flex System Manager Software: Installation and Service Guide" at http://pic.dhe.ibm.com/infocenter/flexsys/ information/topic/com.ibm.acc.8731.doc/product\_page.html.

#### Notes:

 Alternatively, you can use the CMM\_INDICATES\_ITE\_ERROR\_N command to light the check log LED. See the the Flex System Chassis Management Module: Command-Line Interface Reference Guide at http://pic.dhe.ibm.com/infocenter/flexsys/information/topic/com.lenovo.acc.cmm.doc/ dw1kt\_cmm\_cli\_book.pdf for more information. 2. You can check the CMM event log to determine the source of the condition. For more information, see "Viewing event logs without restarting the compute node" on page 65.

### **Identify LED**

The system administrator can remotely light this blue LED to aid in visually locating the compute node. When this LED is lit, the identify LED on the Flex System chassis is also lit. The identify LED can be lit and turned off through the CMM **led** command, the CMM web interface, the Lenovo XClarity Administrator (if available), or the Flex System Manager management software (if available).

- For more information about the CMM led command, see the "Flex System Chassis Management Module: Command-Line Interface Reference Guide" at http://pic.dhe.ibm.com/infocenter/flexsys/ information/topic/com.lenovo.acc.cmm.doc/cli\_ command\_led.html.
- From the CMM web interface, select Compute Nodes from the Chassis Management menu. All fields and options are described in the CMM web interface online help. For more information, see <a href="http://pic.dhe.ibm.com/infocenter/flexsys/information/index.jsp?topic=%2F">http://pic.dhe.ibm.com/infocenter/flexsys/information/index.jsp?topic=%2F</a> com.lenovo.acc.cmm.doc%2F cmm\_product\_page.html.
- For more information about the Lenovo XClarity Administrator, see https://support.lenovo.com/us/en/ documents/LNVO-XCLARIT.
- For more information about the Flex System Manager management software, see "Flex System Manager Software: Installation and Service Guide" at http://pic.dhe.ibm.com/infocenter/flexsys/ information/topic/com.ibm.acc.8731.doc/product\_page.html.

### Power button/LED

When the compute node is connected to power through the Flex System chassis, press this button to turn on or turn off the compute node.

**Notes:** The power button works only if local power control is enabled for the compute node. Local power control is enabled and disabled through the CMM **power** command and the CMM web interface.

- For more information about the CMM **power** command, see the "Flex System Chassis Management Module: Command-Line Interface Reference Guide" at http://pic.dhe.ibm.com/infocenter/flexsys/ information/topic/com.lenovo.acc.cmm.doc/cli\_ command\_ power.html.
- From the CMM web interface, select Compute Nodes from the Chassis Management menu. For more information, see the the "Flex System Chassis Management Module: User's Guide" at http:// pic.dhe.ibm.com/infocenter/flexsys/information/topic/com.lenovo.acc.cmm.doc/ cmm\_user\_ guide.html. All fields and options are described in the CMM web interface online help.

After the compute node is removed from the chassis, press and hold this button to activate the systemboard LEDs (light path diagnostics). See "Compute node controls, connectors, and LEDs" on page 14 for more information.

This button is also the power LED. This green LED indicates the power status of the compute node:

- Flashing rapidly: The LED flashes rapidly for one of the following reasons:
  - The compute node has been installed in a chassis. When you install the compute node, the LED flashes rapidly for up to 90 seconds while the integrated management module II (IMM2) in the compute node is initializing and synchronizing with the chassis management module.
  - Power permissions have not been assigned to the compute node through the Chassis Management Module.
  - The Flex System chassis does not have enough power to turn on the compute node.
  - The IMM2 in the compute node is not communicating with the Chassis Management Module.
- Flashing slowly: The compute node is connected to power through the Flex Systemchassis and is ready to be turned on.

• Lit continuously: The compute node is connected to power through the Flex Systemchassis and is turned on.

When the compute node is on, pressing this button causes an orderly shutdown of the compute node so that it can be removed safely from the chassis. This includes shutting down the operating system (if possible) and removing power from the compute node.

If an operating system is running, you might have to press the button for approximately 4 seconds to initiate the shutdown.

**Attention:** Pressing the button for 4 seconds forces the operating system to shut down immediately. Data loss is possible.

### NMI button

The NMI button is recessed and can be accessed only by using a small pointed device. Pressing this button causes a nonmaskable interrupt for debugging purposes.

### **KVM** connector

Connect the console breakout cable to this connector (see "Console breakout cable" on page 16 for more information).

### **USB** connector

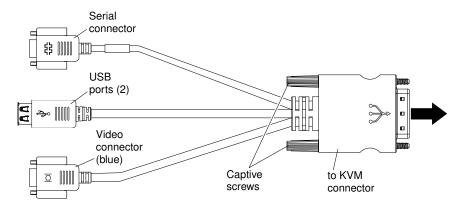
Connect a USB device to this connector.

### **Console breakout cable**

Use this information for details about the console breakout cable.

Use the console breakout cable to connect external I/O devices to the compute node. The console breakout cable connects through the KVM connector (see "Compute node controls, connectors, and LEDs" on page 14). The console breakout cable has connectors for a display device (video), two USB connectors for a USB keyboard and mouse, and a serial interface connector.

The following illustration identifies the connectors and components on the console breakout cable.



### Turning on the compute node

Use this information for details about turning on the compute node.

After you connect the compute node to power through the Flex System chassis, the compute node can be started in any of the following ways:

• You can press the power button on the front of the compute node (see "Compute node controls, connectors, and LEDs" on page 14) to start the compute node. The power button works only if local

power control is enabled for the compute node. Local power control is enabled and disabled through the CMM **power** command and the CMM web interface.

- For more information about the CMM power command, see the "Flex System Chassis Management Module: Command-Line Interface Reference Guide" at http://pic.dhe.ibm.com/infocenter/flexsys/ information/topic/com.lenovo.acc.cmm.doc/cli\_ command\_ power.html.
- From the CMM web interface, select Compute Nodes from the Chassis Management menu. All fields and options are described in the CMM web interface online help. For more information, see the "Flex System Chassis Management Module: User's Guide" at http://pic.dhe.ibm.com/infocenter/flexsys/ information/topic/com.lenovo.acc.cmm.doc/cmm\_user\_guide.html.
  - 1. Wait until the power LED on the compute node flashes slowly before you press the power button. While the IMM2 in the compute node is initializing and synchronizing with the Chassis Management Module, the power LED flashes rapidly, and the power button on the compute node does not respond. This process can take approximately 90 seconds after the compute node has been installed.
- 2. While the compute node is starting, the power LED on the front of the compute node is lit and does not flash. See "Compute node controls, connectors, and LEDs" on page 14 for the power LED states.
- If a power failure occurs, the Flex System chassis and the compute node can be configured through the CMM **power** command and the CMM web interface to start automatically when power is restored.
  - For more information about the CMM **power** command, see the "Flex System Chassis Management Module: Command-Line Interface Reference Guide" at http://pic.dhe.ibm.com/infocenter/flexsys/ information/topic/com.lenovo.acc.cmm.doc/cli\_ command\_ power.html.
  - From the CMM web interface, select Compute Nodes from the Chassis Management menu. For more information, see the "Flex System Chassis Management Module: User's Guide" at http:// pic.dhe.ibm.com/infocenter/flexsys/information/topic/com.lenovo.acc.cmm.doc/cmm\_user\_guide.html. All fields and options are described in the CMM web interface online help.
- You can turn on the compute node through the CMM **power** command, the CMM web interface, the Lenovo XClarity Administrator (if available), or the Flex System Manager management software (if available).
  - For more information about the CMM **power** command, see the "Flex System Chassis Management Module: Command-Line Interface Reference Guide" at http://pic.dhe.ibm.com/infocenter/flexsys/ information/topic/com.lenovo.acc.cmm.doc/cli\_ command\_ power.html.
  - From the CMM web interface, select Compute Nodes from the Chassis Management menu. All fields and options are described in the CMM web interface online help. For more information, see the "Flex System Chassis Management Module: User's Guide" at http://pic.dhe.ibm.com/infocenter/flexsys/ information/topic/com.lenovo.acc.cmm.doc/cmm\_user\_guide.html.
  - For more information about the Lenovo XClarity Administrator, see <a href="https://support.lenovo.com/us/en/documents/LNVO-XCLARIT">https://support.lenovo.com/us/en/documents/LNVO-XCLARIT</a>.
  - For more information about the Flex System Manager management software, see "Flex System Manager Software: Installation and Service Guide" at http://pic.dhe.ibm.com/infocenter/flexsys/information/topic/ com.ibm.acc.8731.doc/product\_page.html.
- You can turn on the computer node through the Wake on LAN feature. The computer node must be connected to power (the power LED is flashing slowly) and must be communicating with the Chassis Management Module. The operating system must support the Wake on LAN feature, and the Wake on LAN feature must be enabled through the Chassis Management Module interface.

### Turning off the compute node

Use this information for details about turning off the compute node.

When you turn off the compute node, it is still connected to power through the Flex System chassis. The compute node can respond to requests from the IMM2, such as a remote request to turn on the compute node. To remove all power from the compute node, you must remove it from the Flex System chassis.

Before you turn off the compute node, shut down the operating system. See the operating-system documentation for information about shutting down the operating system.

The compute node can be turned off in any of the following ways:

- The compute node can turn off automatically as part of the operating system shutdown process (if this feature is supported by the operating system). See your operating-system documentation for more information.
- You can press the power button on the compute node (see "Compute node controls, connectors, and LEDs" on page 14). This starts an orderly shutdown of the operating system, if this feature is supported by the operating system.
- If the operating system stops functioning, you can press and hold the power button for more than 4 seconds to turn off the compute node.

**Attention:** Pressing the power button for 4 seconds forces the operating system to shut down immediately. Data loss is possible.

- You can turn off the compute node through the CMM **power** command, the CMM web interface, the Lenovo XClarity Administrator (if available), or the Flex System Manager management software (if available).
  - For more information about the CMM power command, see the "Flex System Chassis Management Module: Command-Line Interface Reference Guide" at http://pic.dhe.ibm.com/infocenter/flexsys/ information/topic/com.lenovo.acc.cmm.doc/cli\_ command\_ power.html.
  - From the CMM web interface, select Compute Nodes from the Chassis Management menu. All fields and options are described in the CMM web interface online help. For more information, see the "Flex System Chassis Management Module: User's Guide" at http://pic.dhe.ibm.com/infocenter/flexsys/ information/topic/com.lenovo.acc.cmm.doc/cmm\_user\_guide.html.
  - For more information about the Lenovo XClarity Administrator, see <a href="https://support.lenovo.com/us/en/documents/LNVO-XCLARIT">https://support.lenovo.com/us/en/documents/LNVO-XCLARIT</a>.
  - For more information about the Flex System Manager management software, see "Flex System Manager Software: Installation and Service Guide" at http://pic.dhe.ibm.com/infocenter/flexsys/information/topic/ com.ibm.acc.8731.doc/product\_page.html.

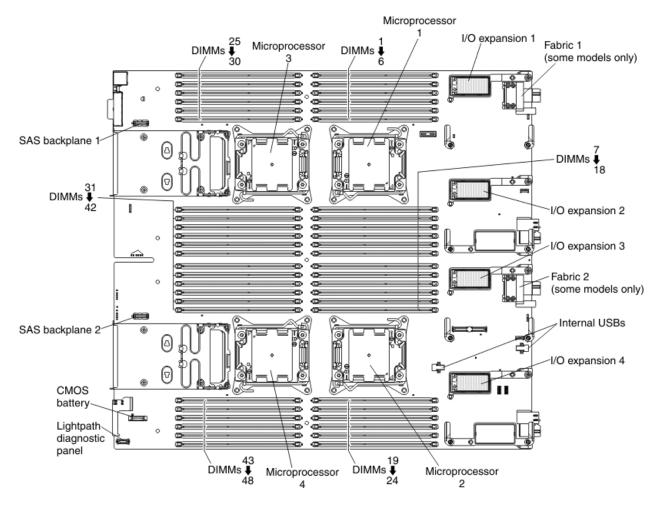
### System-board layouts

Use this information to locate the connectors, LEDs, jumpers, and switches on the system board.

### System-board connectors

Use this information to locate compute node system-board components and connectors for optional devices.

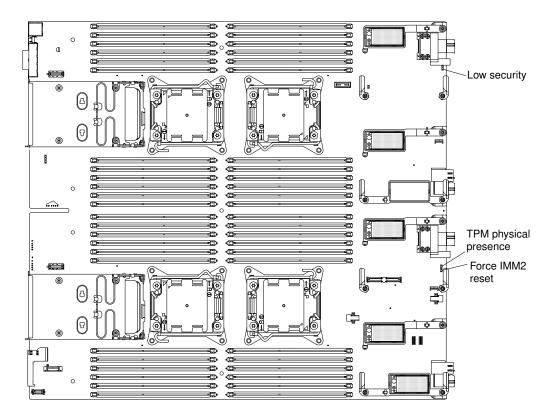
The following illustration shows the system-board components, including connectors for user-installable optional devices, in the compute node.



### System-board jumpers

Use this information to locate the system-board jumpers.

The following illustration shows the locations of the jumpers on the system board.

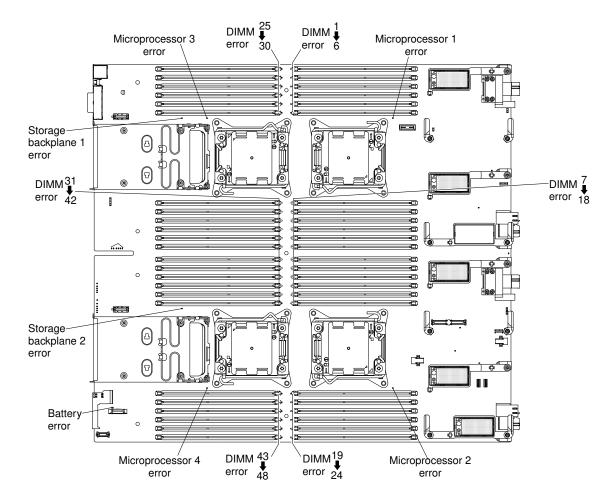


The following table describes the function of each jumper on the system board.

Jumper number	Description
Force IMM Reset (J12)	For debug purposes only.
Low Security (J9101)	Three-pin jumper block. The default position are pins 2 and 3.
Trusted Platform Module (TPM) physical presence (J6)	Two-pin jumper. The dwfault is no jumper. Place a jumper on pins 1 and 2 to indicate a physical presence to the IMM2 TPM chip.

## System-board LEDs

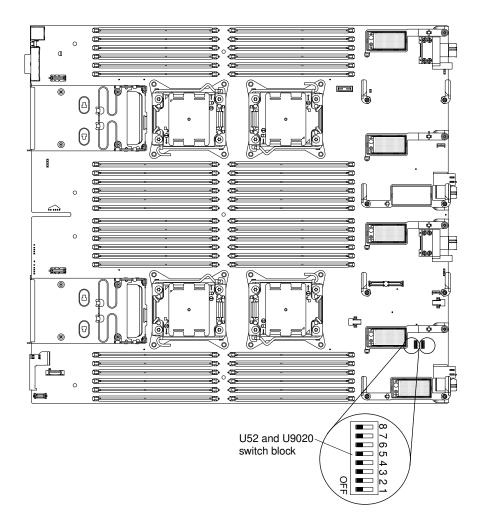
The following illustration shows the location of the LEDs on the system board.



### System-board switches

Use this information to locate the system-board switches.

The following illustration shows the location of the switch block on the system board.



The following table describes the functions of the switches on switch block SW3.

Switch number	Description	Switch setting	Definition
U52-1	Password override	The default position Open.	Changing this switch to the Closed position overrides the power-on password.
U52-2	Trusted Platform Module (TPM) physical presence	The default position is Open.	Changing this switch to the Closed position indicates a physical presence to the TPM.
U52-3	Real time clock (RTC) reset	The default position is Open.	Changing this switch to the Closed position resets the RTC. A momentary toggle is all that is required. To avoid excessive CMOS battery drain, do not leave this switch in the Closed position.

Switch number	Description	Switch setting	Definition
U52-4	Boot backup IMM2	The default position is Open.	When the switch is in the default Open position, the compute node will boot by using the primary IMM2 firmware. When the switch is in the Closed position, the compute node will boot by using a backup of the IMM2 firmware.
U52-5	Boot backup UEFI	The default position is Open.	Changing this switch to the Closed position forces the compute node to boot from the backup UEFI image.
U52-6	IMM force update	The default position is Open.	Changing this switch to the Closed position bypasses the operational firmware image and performs a IMM firmware update, if the normal firmware update procedure results in an inoperative IMM. <b>Note:</b> Use this jumper only if the normal firmware update procedure fails and the operational firmware image is corrupted. Use of this jumper disables normal baseboard management controller operation.
U52-7	Wake on LAN (WOL) disable	The default position is Open.	Changing this switch to the Closed position disables WOL.
U52-8	Real time management module (RTMM) flash bypass	The default position is Open.	Changing this switch to the Closed position forces the compute node to use RTMM ROM instead of flash.
U9020-1	Asynchronous reset to configuration logic of FPGA	The default position is Open.	Changing this switch to the Closed position resets FPGA Configuration Logic
U9020-2	Power permission	The default position is Open.	Changing this switch to the closed position enables WOL and the front panel button.
U9020-3	FPGA mux enable	The default position is Open.	Changing this switch to the closed position to enable the FPGA MUX keyboard controls
U9020-4	Future use only		
U9020-5, U9020-6	Selecting dongle serial port MUX (U9812)	Closed, Closed Open, Closed Closed, Open Open, Open	BE3-1 TX/RXRTMM TX/ RXIMM TX/RX SIO TX/RX
U9020-7, U9020-8	Selecting dongle serial port MUX (U9811)	Closed, Closed Open, Closed Closed, Open Open, Open	BE3-2 TX/RX FPGA TX/RX IMM TX/RX SIO RTS/CTS

# Chapter 2. Configuring

Use this information to update the firmware and use the configuration utilities.

### Updating firmware and device drivers

Lenovo periodically makes UEFI code, IMM2 firmware, diagnostic firmware updates, and device driver updates available for the compute node. Provisioning is the set of actions that you take to update the firmware and device drivers and install the operating system. Several tools are available to help you update the firmware and device drivers in the provisioning process.

**Attention:** Installing the wrong firmware or device-driver update might cause the compute node to malfunction. Before you install a firmware or device-driver update, read any readme and change history files that are provided with the downloaded update. These files contain important information about the update and the procedure for installing the update, including any special procedure for updating from an early firmware or device-driver version to the latest version.

Note: Follow the instructions in the readme file that comes with the firmware update.

### Lenovo XClarity Administrator

If a Lenovo XClarity Administrator is available, you can download, install, and manage firmware updates for managed endpoints, including chassis, compute nodes, and I/O modules. You can assign compliance policies to the managed endpoints to ensure that firmware on those endpoints remains compliant.

**Note:** Firmware updates can be applied to the hardware only. You cannot update device drivers using the Lenovo XClarity Administrator.

For more information about using the Lenovo XClarity Administrator, see https://support.lenovo.com/us/en/ documents/LNVO-XCLARIT.

### Flex System Manager Update Manager

Flex System Manager Update Manager (if available) acquires, installs, and manages firmware and device driver updates and monitors your compute nodes to ensure that they remain current. For more information about Flex System Manager Update Manager, see http://pic.dhe.ibm.com/infocenter/ flexsys/information/ topic/ com.ibm.acc.8731.doc/ updating\_firmware \_ and\_software.html.

### UpdateXpress System Packs

UpdateXpress System Packs (UXSP) contain an integration-tested bundle of online, updateable firmware and device drivers for your compute node. The Lenovo ToolsCenter Bootable Media Creator uses UpdateXpress System Packs to update the firmware and device drivers.

Typically, use UpdateXpress System Packs to update firmware and devices drivers for a compute node that has previously been provisioned. For more information about UpdateXpress System Packs, see <a href="http://www.ibm.com/support/entry/">http://www.ibm.com/support/entry/</a> portal/docdisplay?Indocid=SERV-XPRESS.

### Lenovo ToolsCenter Bootable Media Creator

You can use Lenovo ToolsCenter Bootable Media Creator to create bootable media that is suitable for applying firmware updates and running preboot diagnostics. Using Lenovo ToolsCenter Bootable Media Creator, you can create a single bootable image on supported media (such as CD, DVD, ISO image, USB flash drive, or set of PXE files) that bundles multiple Flex System tools and updates from UpdateXpress System Packs, which contain Windows and Linux® firmware updates.

Typically, use Lenovo ToolsCenter Bootable Media Creator for the initial setup of a compute node. For more information about the Lenovo Bootable Media Creator, see .

To provision a compute node with updated firmware and device drivers by using Lenovo ToolsCenter Bootable Media Creator and the Flex System Manager management software, complete the following steps:

- 1. Download Lenovo ToolsCenter Bootable Media Creator to a computer that is connected over the management network to the Flex System Manager management software that is managing the compute node.
- 2. Create the bootable media of firmware and device driver updates.
- 3. Connect to the Flex System Manager management software that is managing the Flex System chassis in which the compute node is installed.
- 4. From Flex System Manager Chassis Manager, select the compute node. In the Actions column, select **Remote Control**.

**Note:** The user ID that you use to log in to Flex System Manager management software must have sufficient user permissions to manage the compute node.

- 5. From the Remote Control session, mount the bootable media (using Remote Media).
- 6. Start the compute node to boot the media and install the updates.

**Important:** To avoid problems and to maintain system performance, always make sure that the UEFI code, IMM2 firmware, and diagnostic firmware levels are consistent in all compute nodes in the Flex System chassis.

For additional information about updating firmware and device drivers, see UEFI Compliant Firmware on System x® and BladeCenter® Servers and the Flex System Quick start guides, and the Firmware Update Guides athttp://www.ibm.com/support/entry/ portal/docdisplay?Indocid=MIGR-5091991 (you might need to register to access this content).

### **Recovering a UEFI image**

Use this information to recover a UEFI image.

The compute node has an advanced recovery feature that automatically switches to a backup UEFI page if the UEFI code in the compute node has become damaged, such as from a power failure during an update. The flash memory of the compute node consists of a primary page and a backup page. If the UEFI code in the primary page is damaged, the integrated management module detects the error and automatically switches to the backup page to start the compute node. If this happens, a POST message Booted from backup UEFI image is displayed, the check log LED is lit, and an automatic BIOS recovery (ABR) condition occurs. The backup page version might not be the same as the primary page version.

You can then recover or restore the original primary page UEFI.

**Note:** Changes are made periodically to the Lenovo website. The actual procedure might vary slightly from what is described in this document.

To recover the UEFI code and restore the compute node operation to the primary page, complete the following steps:

- Step 1. Update the UEFI code (see "Updating firmware and device drivers" on page 25).
- Step 2. Restart the compute node.
- Step 3. At the firmware splash screen, press F3 when prompted to restore to the primary bank. The compute node boots from the primary bank.

**Note:** The prompt to press F3 displays only if the compute node boots from the backup page due to an ABR condition.

If the attempt to flash the primary page results in the compute node not booting and the check log LED is not lit, you can manually restore the UEFI code. To manually restore the UEFI code, complete the following steps.

**Note:** If the check log LED is lit, the compute node is booting from the backup image and moving the switch to backup changes nothing.

- 1. Before you begin, read "Safety" on page iii and "Installation guidelines" on page 879.
- 2. Turn off the compute node (see "Turning off the compute node" on page 17).
- 3. Remove the compute node from the Flex System chassis (see "Removing a compute node from a chassis" on page 880).
- 4. Remove the cover (see "Removing the compute node cover" on page 888).
- 5. Locate the boot backup UEFI switch on the switch block and move the switch to the On position (see "System-board switches" on page 21).
- 6. Replace the cover and reinstall the compute node in the Flex System chassis (see "Installing the compute node cover" on page 890 and "Installing a compute node in a chassis" on page 881).
- 7. Update the UEFI code (see "Updating firmware and device drivers" on page 25).
- 8. Turn off the compute node and remove it from the Flex System chassis (see "Turning off the compute node" on page 17 and "Removing a compute node from a chassis" on page 880).
- 9. Remove the cover of the compute node (see "Removing the compute node cover" on page 888).
- 10. Locate the boot backup UEFI switch on the switch block and move the switch to the Off position (see "System-board switches" on page 21).
- 11. Replace the cover and reinstall the compute node in the Flex System chassis (see "Installing the compute node cover" on page 890 and "Installing a compute node in a chassis" on page 881).
- 12. Restart the compute node (see "Turning on the compute node" on page 16).

**Important:** If you are unable to manually restore the UEFI code after several attempts, replace the system board (see "Removing and replacing the base assembly" on page 915).

### Configuring the compute node

Use this information to configure the compute node.

To perform a typical initial configuration, complete the following steps:

**Note:** To configure a compute node, you configure the IP address of the IMM through the CMM Web interface. For more information, see the the "Flex System Chassis Management Module: User's Guide" at http://pic.dhe.ibm.com/infocenter/flexsys/information/topic/com.lenovo.acc.cmm.doc/ cmm\_user\_ guide.html.

Step 1. Configure the Unified Extensible Firmware Interface (UEFI) firmware for the compute node by using the Setup utility (see "Using the Setup utility" on page 28 or the Advanced Setup Utility (ASU) (see ).

For more information about firmware configuration options, see http://www.ibm.com/support/ entry/ portal/docdisplay?Indocid=MIGR-5083207.

Step 2. Set the boot protocol by using the Setup utility (see "Setting the boot protocol to boot from legacy devices using the Setup utility" on page 34).

You can temporarily redefine the boot order by using the Boot Selection menu program (see "Using the Boot Selection Menu program" on page 34).

Step 3. Configure the RAID array.

You can install up to two hard disk drives in the compute node and implement RAID level-0 (striping) or RAID level-1 (mirror) arrays in operating systems that are listed on the ServerProven list at http://www.lenovo.com/ serverproven/. For the compute node, you must configure the RAID by using the LSI Configuration Utility program (see "Using the LSI Logic Configuration Utility" on page 38).

If an optional RAID expansion adapter is installed, you can use it to control all the hard disk drives that are installed in the compute node. See the documentation that comes with the expansion adapter for information about how to configure the RAID array.

**Important:** You must create the RAID array *before* you install the operating system on the compute node.

- Step 4. Configure the integrated management module II (IMM2) using either the Setup utility or the Advanced Settings Utility (ASU).
- Step 5. Update the compute node firmware (see "Updating firmware and device drivers" on page 25).

**Note:** If the Chassis Management Module (CMM) and the compute nodes are set up to use DHCP, and the CMM loses connectivity to the network, the CMM attempts to acquire a new IP address when network connectivity is restored. The compute nodes will not attempt to acquire an IP address again; they will continue to use their original IP addresses. Therefore, if you experience network problems on compute nodes after connectivity between the CMM and the network is restored, you might have to reset the service processor on each of the compute nodes in the chassis (including the management node). See "Connectivity problems" on page 851 for more information.

After you configure the compute node, you can install the operating system and update device drivers (see Chapter 3 "Installing the operating system" on page 41 for more information).

### Using the Setup utility

Use these instructions to start the Setup utility.

You can access the Setup utility remotely through the CMM web interface. From the CMM web interface, select **Launch Compute Node Console**. For more information, see the the "Flex System Chassis Management Module: User's Guide" at http://pic.dhe.ibm.com/infocenter/flexsys/information/topic/ com.lenovo.acc.cmm.doc/ cmm\_user\_ guide.html. All fields and options are described in the CMM web interface online help.

Note: The integrated management module II (IMM2) must have a valid IP address.

To start the Setup utility locally, complete the following steps:

- Step 1. If the compute node is turned on, turn off the compute node (see "Turning off the compute node" on page 17.
- Step 2. If necessary, connect a keyboard, monitor, and mouse to the console breakout cable and connect the console breakout cable to the compute node).
- Step 3. Turn on the compute node (see "Turning on the compute node" on page 16).
- Step 4. When the prompt Press <F1> Setup is displayed, press F1. If you have set an administrator password, you must type the administrator password to access the full Setup utility menu. If you do not type the administrator password, a limited Setup utility menu is available.
- Step 5. Follow the instructions on the screen.

The following menu items are on the Setup utility main menu. Depending on the version of the Unified Extensible Firmware Interface (UEFI), some menu items might differ slightly from these descriptions.

### • System Information

Select this choice to view information about the compute node. When you make changes through other choices in the Setup utility, some of those changes are reflected in the system information; you cannot change settings directly in the system information. This choice is on the full Setup utility menu only.

### - System Summary

Select this choice to view configuration information, including the ID, speed, and cache size of the microprocessors, machine type and model of the compute node, the serial number, the system Universally Unique Identifier (UID), and the amount of installed memory.

### Product Data

Select this choice to view the system-board identifier, the revision level or issue date of the firmware, the integrated management module II and diagnostics code, and the version and date.

This choice is on the full UEFI Setup utility menu only.

### • System Settings

Select this choice to view or change the compute node component settings.

#### - Adapters and UEFI Drivers

Select this choice to view information about the adapters and UEFI device drivers in the compute node.

**Note:** Before you configure a UEFI-compatible device, update the firmware for your compute node. See "Updating firmware and device drivers" on page 25 for information about how to update the firmware for your compute node.

To configure a UEFI-compatible expansion adapter, complete the following steps:

- 1. Select Please refresh this page first and press Enter.
- 2. Select the device driver that you want to configure, and press Enter.
- 3. When you have finished changing settings, press Esc to exit from the program; select **Save** to save the settings that you have changed.

#### Processors

Select this choice to view or change the microprocessor settings.

#### - Memory

Select this choice to view or change the memory settings.

If a memory error is detected during POST or memory configuration, the compute node automatically disables the failing pair of memory connectors and continues operating with reduced memory. After the problem is corrected, you must manually enable the memory connectors. Select **System Memory Details** and use the arrow keys to highlight the pair of memory connectors that you want to enable; then, set the connectors to **Enable**.

### - Devices and I/O Ports

Select this choice to view or change assignments for devices and input/output (I/O) ports. You can configure the remote console redirection and enable or disable integrated Ethernet controllers. If you disable a device, it cannot be configured, and the operating system cannot detect it (disabling a device is equivalent to disconnecting the device).

You can also choose to enable or disable adapter option ROM support. Disabling support can potentially improve the time it takes the compute node to start.

Power

Select this choice to view or change Active Energy Manager (AEM) power capping to control power consumption and microprocessor performance states.

#### Boot Modes

Select this choice to view or change the boot settings. You can set the boot mode and choose UEFI operating system support only, legacy (BIOS) operating system support only, or UEFI and legacy operating system support.

**Note:** If you select the legacy only boot mode (which makes boot time much faster), you will not be able to activate any feature on demand (FoD) keys.

#### - Operating Modes

Select this choice to determine operational settings, such as operating mode (acoustic, efficiency, or performance) and memory speed.

#### Legacy Support

Select this choice to view or set legacy support.

**Notes:** In the legacy mode, the system has limited ROM space for installed options. Legacy PXE boot supports up to four network interface card (NIC) ports. If more than four NIC ports are occupied, legacy PXE boot will not be attempted on the fifth NIC port and following ports. There are two ways to enable legacy PXE boot on the desired NIC ports:

- 1. Prioritize the desired NIC connectors by changing the ROM execution Order.
  - The path to ROM execution Order: Main menu>System Settings>Devices and I/O Ports>Set Option ROM Execution Order>ROM execution Order
- 2. Disable the NIC connector's legacy option ROM that you do not use from the **Enable/Disable** Adapter Option ROM Support menu to prioritize the desired NIC port to be 4 functional ports.
  - The path to Enable/Disable Adapter Option ROM Support: Main menu>System Settings>Devices and I/O Ports>Enable/Disable Adapter Option ROM support

#### - Force Legacy Video on Boot

Select this choice to enable or disable force INT video support, if the operating system does not support UEFI video output standards. The default is **Enable**.

### Rehook INT

Select this choice to enable or disable devices from taking control of the boot process. The default is **Disable**.

### - Legacy Thunk Support

Select this choice to enable or disable UEFI to interact with PCI mass storage devices that are non-UEFI compliant. The default is **Enable**.

#### - Infinite Boot Retry

Select this choice to enable or disable UEFI to infinitely retry the legacy boot order.

### Non-Planar PXE

Select this choice to enable or disable non-system-board PXE for legacy mode.

#### System Security

Select this option to view or change the following system security configuration.

#### - Physical Presence Policy Configuration

Select this choice to choose from the following Physical Presence Policy options.

- Enable/Disable: select this option to enable/disable Physical Presence Policy. Default is Enable.
- Asserted: select this option to set Physical Presence for a duration (in minutes) or turn it off. Default is **De-asserted**.
- Input minutes for assertion: select this option to input a number from 0~100 which stands for the number of minutes Remote Physical Presence is asserted. Physical Presence Policy has to be enabled before this option is available.
- Refresh assert status: select this option to view the current status of asserting.

### - Rollback Configuration

Select this choice to allow (enable)/forbid(disable) rolling back to an older version of UEFI. Default is **Enable**.

### - Secure Boot Configuration

Select this choice to choose from the following Secure Boot options.

- Enable/Disable: select this option to enable/disable Secure Boot. Default is Disable.
- Secure Boot Mode: select this option to choose a mode of Secure Boot. Default is Standard Mode.
  - Standard Mode: standard mode of Secure Boot.
  - Custom Secured Boot Mode: the following options are available in this mode:
    - **Display Secure Boot Option ROM error:** to show a list of devices in the server that are not signed for Secure Boot.
    - **PK (platform key) options:** to enroll/delete PK
    - KEK (Key Enrollment Key) options: to enroll/delete KEK
    - DB (Signatures Database) options: to enroll/delete DB
    - DBX (Revoked Signatures Database) options: to enroll/delete DBX
- Trusted Platform Module (TPM 1.2)

Select this choice to view or change the settings of TPM 1.2.

- **TPM firmware version**: to view current TPM firmware version.
- TPM device/state : to view current state of TPM or activate/deactivate TPM.
- Refresh TPM Status: to get the current status of TPM.
- **TPM force clear:** to force clearing TPM data.

#### - Integrated Management Module

Select this choice to view or change the settings for the integrated management module II (IMM2).

#### - Commands on USB Interface

Select this choice to specify whether the Ethernet over USB interface is enabled or disabled.

**Notes:** This option is primarily for older operating systems that have problems with USB communications device class (CDC) Ethernet interfaces. Disabling this option will cause the following issues:

- Online update packages will not work.
- Updates that use Bootable Media Creator (BoMC) will not work because BoMC uses the LAN over USB interface.
- You must install the IPMI device driver to use the Advanced Settings Utility (ASU) to change the IMM2 or UEFI configuration.

• You cannot set the IMM2 OS loader watchdog.

### - Network Configuration

Select this choice to view the system-management network interface port, IMM2 MAC address, current IMM2 IP address, and host name; define the static IMM2 IP address, subnet mask, and gateway address; specify whether to use the static IP address or have DHCP assign the IMM2 IP address; save the network changes; and reset the IMM2.

### - Reset IMM to Defaults

Select this choice to restore the IMM2 to the manufacturing default settings. The IMM2 controller restarts after you restore the settings.

Reset IMM

Select this choice to restart the IMM2 controller.

### - Recovery

Select this choice to view or change the system recovery parameters.

### - POST Attempts

Select this choice to define the number of times to attempt POST before invoking the recovery procedures.

### - System Recovery

Select this choice to configure the recovery settings.

### • POST Watchdog Timer

Select this choice to view or enable the POST watchdog timer.

### • POST Watchdog Timer Value

Select this choice to view or set the POST loader watchdog timer value.

#### Reboot System on NMI

Select this choice to enable or disable restarting the system whenever a nonmaskable interrupt (NMI) occurs. The default is **Disable**.

#### - Storage

Select this choice to view or change the storage device settings.

#### Network

Select this choice to view or change the network device options, such as iSCSI.

Driver Health

Select this choice to view the health status of the controllers as reported by the device drivers. You can select to perform a repair action on a device driver.

### Date and Time

Select this choice to set the date and time for the compute node. The date is set in *month/day/year* format. The time is set in 24-hour format (*hour:minute:second*).

This choice is on the full UEFI Setup utility menu only.

### Start Options

Select this choice to view or change the startup sequence. The startup sequence specifies the order in which the compute node checks devices to find a boot record. The compute node starts from the first boot record that it finds. If the compute node has Wake on LAN hardware and software and the operating system supports Wake on LAN functions, you can specify a startup sequence for the Wake on LAN

functions. For example, you can define a startup sequence that checks for a disc in the CD or DVD drive, then checks the hard disk drive, and then checks a network adapter.

This choice is on the full UEFI Setup utility menu only.

### Boot Manager

Select this choice to view, add, delete, or change the device boot priority, boot from a file, select a onetime boot, or reset the boot order to the default setting.

### • System Event Logs

Select this choice to access the System Event Manager, where you can view the POST event log and the system-event log.

The POST event log contains the three most recent error codes and messages that were generated during POST.

The system-event log contains POST and system management interrupt (SMI) events and all events that are generated by the baseboard management controller that is embedded in the integrated management module II.

**Important:** If the system-error LED on the front of the compute node is lit but there are no other error indications, clear the system-event log. Also, after you complete a repair or correct an error, clear the system-event log to turn off the system-error LED on the front of the compute node.

### - POST Event Viewer

Select this choice to enter the POST event viewer to view the UEFI diagnostic codes.

### - System Event Log

Select this choice to view the system-event log.

- Clear System Event Log

Select this choice to clear the system-event log.

#### • User Security

Select this choice to set, change, or clear passwords.

You can set, change, and delete a power-on password and an administrator password through this selection. If you set a power-on password, you must type the power-on password to complete the system startup and to have access to the Setup utility menu.

You can use any combination of up to from 6 to 20 characters (A - Z, a - z, and 0 - 9) for passwords. Keep a record of your password in a secure place.

If you forget the power-on password, you can regain access to the compute node either by removing the CMOS battery and then reinstalling it (see "Removing the CMOS battery" on page 886 and "Installing the CMOS battery" on page 887) or by using the power-on password override switch (see "System-board switches" on page 21).

**Attention:** If you set an administrator password and then forget it, there is no way to change, override, or remove it. You must replace the system board.

### • Save Settings

Select this choice to save the changes that you have made in the settings.

### Restore Settings

Select this choice to cancel the changes that you have made in the settings and restore the previous settings.

#### Load Default Settings

Select this choice to cancel the changes that you have made in the settings and restore the manufacturing settings.

• Exit Setup

Select this choice to exit from the Setup utility. If you have not saved the changes that you have made in the settings, you are asked whether you want to save the changes or exit without saving them.

# Setting the boot protocol to boot from legacy devices using the Setup utility

This option disables UEFI ROMs from loading. The compute node will boot legacy mode only. Use the Setup utility to configure the boot protocol to boot from a non-UEFI legacy network device for all PXE boot attempts.

To use the Setup utility to configure the boot protocol to boot from a non-UEFI legacy network device for all PXE boot attempts, complete the following steps:

- 1. Connect a keyboard, monitor, and mouse to the console breakout cable and connect the console breakout cable to the compute node.
- 2. Turn on the compute node (see "Turning on the compute node" on page 16).
- 3. When the prompt Press <F1> Setup is displayed, press F1. If you have set an administrator password, you must type the administrator password to access the full Setup utility menu. If you do not type the administrator password, a limited Setup utility menu is available.
- 4. From the Setup utility main menu, select Boot Manager Settings.
- 5. Select Boot Modes; then, select Legacy Only.
- 6. Press Esc twice to return to the Setup utility main menu.
- 7. Select Save Settings and then select Exit Setup.

To use the Setup utility to configure the boot protocol to boot from a non-UEFI legacy network device, complete the following steps:

- 1. Connect a keyboard, monitor, and mouse to the console breakout cable and connect the console breakout cable to the compute node.
- 2. Turn on the compute node (see "Turning on the compute node" on page 16).
- 3. When the prompt Press <F1> Setup is displayed, press F1. If you have set an administrator password, you must type the administrator password to access the full Setup utility menu. If you do not type the administrator password, a limited Setup utility menu is available.
- 4. From the Setup utility main menu, select Boot Manager.
- 5. Select Add Boot Option; then, select Generic Boot Option.
- 6. Select Legacy Only.
- 7. Move the non-UEFI legacy network device to the tope of the boot order.
- 8. Press Esc three times to return to the Setup utility main menu.
- 9. Select Save Settings and then, select Exit Setup.

### Using the Boot Selection Menu program

The Boot Selection Menu program is a built-in, menu-driven configuration utility program that you can use to temporarily redefine the first startup device without changing settings in the Setup utility.

To use the Boot Selection Menu program, complete the following steps:

- Step 1. Connect a keyboard, monitor, and mouse to the console breakout cable, and connect the console breakout cable to the compute node.
- Step 2. Turn on the compute node (see "Turning on the compute node" on page 16).
- Step 3. Press F12 (Select Boot Device). If a bootable USB mass storage device is installed, a submenu item (USB Key/Disk) is displayed.
- Step 4. Use the Up Arrow and Down Arrow keys to select an item from the Boot Selection Menu and press **Enter**.

The next time the compute node starts, it returns to the startup sequence that is set in the Setup utility.

### Updating the Universally Unique Identifier and DMI/SMBIOS data

After the system board is replaced, you must update the Universally Unique Identifier (UUID) and DMI/ SMBIOS data in the integrated management module II (IMM2) on the new system board.

You can use the Advanced Settings Utility (ASU) and any of the following access methods:

- Locally (in-band)
  - Through the Keyboard Controller Style (KCS) interface
  - Through the LAN over USB interface
- Remotely over a LAN

You can use the ASU under any supported operating system, or you can use the Bootable Media Creator or a Windows- or Linux-based toolkit to create bootable media that contains the ASU. For information about the ASU and instructions for downloading and unpacking the ASU code, see and the *Advanced Settings Utility User's Guide*.

The following sections provide instructions for updating the UUID and DMI/SMBIOS data, using the different methods for accessing the IMM2. The following conventions apply to the command syntax:

- Variables are shown in *italics*.
- Optional parameters are enclosed in brackets ([]). Do not type the brackets in the commands. If you omit an optional parameter, the default is used.
- Although the command syntax is shown in mixed case, the commands are not case sensitive.

### Locally: Keyboard Controller Style (KCS)

This access method uses the IPMI/KCS interface. The IPMI driver must be installed; with some operating systems, the IPMI driver is installed by default. The ASU provides the corresponding mapping layer.

To update the UUID, in the ASU command-line interface, enter the following command: asu set SYSTEM PROD DATA.SysInfoUUID *uuid* 

where *uuid* is the user-assigned hexadecimal value, up to 16 bytes, that identifies the compute node.

To update the DMI/SMBIOS data, complete the following steps:

Step 1. In the ASU command-line interface, enter the following command: asu set SYSTEM PROD DATA.SysInfoProdName xxxxyyy

where:

xxxx

is the 4-digit machine type of the compute node.

ууу

is the 3-digit model number of the compute node.

Step 2. Enter the following command:

asu set SYSTEM\_PROD\_DATA.SysInfoSerialNum zzzzzz

where zzzzzzz is the 7-character serial number of the compute node.

- Step 4. Restart the IMM.
- Step 5. Restart the server.

### Locally: LAN over USB

If you omit any optional parameter, the default value is used. If one or more default values are used and the ASU cannot access the IMM2 by using the LAN over USB access method, the ASU automatically uses the KCS access method.

To update the UUID, in the ASU command-line interface, enter the following command: asu set SYSTEM\_PROD\_DATA.SysInfoUUID *uuid* [--user *userid*][--password *password*]

where:

uuid

is the user-assigned hexadecimal value, up to 16 bytes, that identifies the compute node.

userid

is the IMM2 account name (1 of 12 accounts). The default is USERID.

password

is the IMM2 account password (1 of 12 accounts). The default is PASSW0RD (with a zero, not the letter O).

To update the DMI/SMBIOS data, complete the following steps:

Step 1. In the ASU command-line interface, enter the following command:

asu set SYSTEM\_PROD\_DATA.SysInfoProdName xxxxyyy [--host ipaddress] [--user userid][--password password]

where:

хххх

is the 4-digit machine type of the compute node.

ууу

is the 3-digit model number of the compute node.

ipaddress

is the internal LAN/USB IP address of the IMM2. The default is 169.254.95.118.

userid

is the IMM2 account name (1 of 12 accounts). The default is USERID.

password

is the IMM2 account password (1 of 12 accounts). The default is PASSW0RD (with a zero, not the letter O).

Step 2. Enter the following command:

asu set SYSTEM\_PROD\_DATA.SysInfoSerialNum zzzzzzz [--host ipaddress] [--user userid][--password password]

where zzzzzzz is the 7-character serial number of the compute node.

Step 3. Enter the following command:

Step 4. Restart the IMM.

Step 5. Restart the server.

### Remotely over a LAN

If you omit any optional parameter, the default value is used.

To update the UUID, in the ASU command-line interface, enter the following command:

```
asu set SYSTEM_PROD_DATA.SysInfoUUID uuid --host ipaddress [--user userid][--password password]
```

where:

uuid

is the user-assigned hexadecimal value, up to 16 bytes, that identifies the compute node.

ipaddress

is the external LAN IP address of the IMM2.

userid

is the IMM2 account name (1 of 12 accounts). The default is USERID.

password

is the IMM2 account password (1 of 12 accounts). The default is PASSW0RD (with a zero, not the letter O).

To update the DMI/SMBIOS data, complete the following steps:

Step 1. In the ASU command-line interface, enter the following command:

```
asu set SYSTEM_PROD_DATA.SysInfoProdName xxxxyyy --host ipaddress [--user userid][--password]
```

where:

хххх

is the 4-digit machine type of the compute node.

ууу

is the 3-digit model number of the compute node.

ipaddress

is the external LAN IP address of the IMM2.

userid

is the IMM2 account name (1 of 12 accounts). The default is USERID.

password

is the IMM2 account password (1 or 12 accounts). The default is PASSW0RD (with a zero, not the letter O).

Step 2. Enter the following command:

asu set SYSTEM\_PROD\_DATA.SysInfoSerialNum zzzzzz -- host ipaddress [--user userid][--password password]

where zzzzzzz is the 7-character serial number of the compute node.

Step 3. Enter the following command:

- Step 4. Restart the IMM.
- Step 5. Restart the server.

### **Configuring a RAID array**

Use this information to configure a RAID array.

Configuring a RAID array applies only to a compute node in which two or more hard disk drives are installed.

**Note:** When you configure a RAID array, the hard disk drives must use the same type of interface. For example, a RAID array can be configured with two SAS hard disk drives or two SATA hard disk drives.

You can use two hard disk drives in the compute node to implement and manage RAID level-0 (striping) or RAID level-1 (mirror) arrays in operating systems that are listed on the ServerProven list at http://www.lenovo.com/serverproven/. For the compute node, you must configure the RAID by using the LSI Configuration Utility program.

If an optional RAID expansion adapter is installed, you can use it to control all of the hard disk drives that are installed in the compute node. See the documentation that comes with the expansion adapter for information about how to configure the RAID array.

Important: You must create the RAID array before you install the operating system on the compute node.

You can use the LSI Logic Configuration Utility program to configure the hard disk drives and the SAS controller. To start the LSI Logic Configuration Utility, see "Using the LSI Logic Configuration Utility" on page 38.

### Using the LSI Logic Configuration Utility

Use these instructions to start the LSI Logic Configuration Utility.

You can use the LSI Logic Configuration Utility to perform the following tasks:

- Set the device boot order
- · Add or remove devices from the boot list
- Manage the RAID configuration

**Note:** The hard disk drive in the RAID configuration must use the same type of interface and must have identical capacity and speed.

To start the LSI Logic Configuration Utility program, complete the following steps:

- Step 1. Connect a keyboard, monitor, and mouse to the console breakout cable and connect the console breakout cable to the compute node.
- Step 2. Turn on the compute node (see "Turning on the compute node" on page 16).

- Step 3. When the prompt Press <F1> Setup is displayed, press F1. If you have set an administrator password, you must type the administrator password to access the full Setup utility menu. If you do not type the administrator password, a limited Setup utility menu is available.
- Step 4. From the Setup utility main menu, select System Settings; then select Storage.
- Step 5. Use the arrow keys to select the controller from the list of adapters; then, press Enter.
- Step 6. Follow the instructions on the screen to change the settings of the selected items; then, press Enter. If you select SAS Topology or Advanced Adapter Properties, additional screens are displayed.

### Setting up the LAN-on-motherboard (LOM) feature

This topic provides information about setting up the LAN-on-motherboard (LOM) feature.

Some models of the x440 Compute Node Types 7167 and 2590 have an Ethernet LAN-on-motherboard (LOM) controller integrated on the system board. The LOM provides the following features:

- Two operational mode choices:
  - One-port physical NIC mode (pNIC), multichannel disabled, which is the default.
  - Virtual NIC mode (vNIC), multichannel enabled. vNIC mode enables up to 4 virtual NIC interfaces per 10 Gb physical port (8 total for the LOM).

For more information about how LOM ports are mapped to switch modules in the chassis, see http:// pic.dhe.ibm.com/infocenter/ flexsys/information/topic/ com.lenovo.acc.8721.doc/ configuring\_io\_ modules.html.

- Two options for vNIC linking:
  - VNIC1, Virtual Fabric mode.
  - VNIC2, Switch Independent mode.

You can select these options using the Setup utility (F1).

- Link auto negotiation 10 Gb/1 Gb full duplex.
- Bus-mastering support.
- Direct memory access (DMA) support.
- Interoperability with existing FC SAN infrastructures, such as switches, arrays, SRM tools (including Emulex utilities), SAN practices, and other infrastructures.
- Unified Ethernet-to-FC SAN connectivity provided by an FCoE switch.
- 10 Gb MAC features such as MSI-X support, jumbo frames (8 KB) support, VLAN tagging (802.1Q, PER priority pause/priority flow control), and advanced packet filtering.
- NIC failover support.
- Support for IBM Fabric Manager (IFM).
- Preboot Execution Environment, UEFI, and Legacy PXE.
- Wake on LAN (WOL).
- SRIOV support.
- ISCSI or FCoE capabilities, which can be enabled through Features on Demand. When enabled, the ISCSI or FCoE operations are supported on the second vNIC of the physical port.

Separate NIC, ISCSI, and FCoE drivers are provided to support all configurations. To obtain the device drivers, go to http://www.emulex.com/downloads/oemqualified/ibm/vfafc-software-kits/.

No host operating system changes are required for you to use the LOM features. NIC and HBA functionality (including device management, utilities, and other functions) are transparent to the host operating system.

For more information about using the LOM feature, go to http://www.emulex.com/support/.

# Chapter 3. Installing the operating system

Use these instructions to install the operating system on the compute node.

To determine which operating systems are supported, go to http://www.lenovo.com/ serverproven/.

Provisioning is the set of actions that you take to install the operating system. To install the operating system on a compute node, you can use any of the following methods:

### • Lenovo ServerGuide Setup and Installation CD

Use the *ServerGuide Setup and Installation* CD to install a supported Microsoft Windows operating system only. To provision a compute node with an operating system by using the *ServerGuide Setup and Installation* CD, complete the following steps.

- 1. Download the ServerGuide Setup and Installation CD ISO image to a computer that is connected over the management network to the Flex System Manager management software (if installed) that is managing the compute node.
- 2. Connect to the Flex System Manager management software that is managing the Flex System chassis in which the compute node is installed.
- 3. From Flex System Manager Chassis Manager, select the compute node. In the Actions column, select **Remote Control**.

**Note:** The user ID that you use to log in to Flex System Manager management software must have sufficient user permissions to manage the compute node.

- 4. From the Remote Control session, mount the ServerGuide Setup and Installation CD bootable media (using Remote Media). When the ServerGuide program prompts you to mount the operating-system image, unmount the ServerGuide Setup and Installation CD and mount the operating-system image. You can also install an ISO image of the operating system from an external or portable storage device, such as a USB device, by using Remote Media. For more information, see http:// pic.dhe.ibm.com/infocenter/ flexsys/information/topic/ com.ibm.acc.8731.doc/ remote\_control\_installing\_ an\_operating\_system\_on \_an\_x-architecture\_compute\_node.html.
- 5. Start the compute node to boot the media and install the operating system.

#### Lenovo ToolsCenter Bootable Media Creator

Use Lenovo ToolsCenter Bootable Media Creator to create an Lenovo ServerGuide Setup and Installation CD for deploying Windows operating systems and updates from UpdateXpress System Packs. For more information about the Lenovo Bootable Media Creator, see .

To provision a compute node with an operating system by using Lenovo ToolsCenter Bootable Media Creator, complete the following steps:

- 1. Download Lenovo ToolsCenter Bootable Media Creator to a computer that is connected over the management network to the Flex System Manager management software that is managing the compute node.
- 2. Connect to the Flex System Manager management software (if installed) that is managing the Flex System chassis in which the compute node is installed.
- 3. From Flex System Manager Chassis Manager, select the compute node. In the Actions column, select **Remote Control**.

**Note:** The user ID that you use to log in to Flex System Manager management software must have sufficient user permissions to manage the compute node.

- 4. From the Remote Control session, mount the ServerGuide Setup and Installation CD bootable media (using Remote Media). When the ServerGuide program prompts you to mount the operating-system image, unmount the ServerGuide Setup and Installation CD and mount the operating-system image. You can also install an ISO image of the operating system from an external or portable storage device, such as a USB device, by using Remote Media. For more information, see http:// pic.dhe.ibm.com/infocenter/ flexsys/information/topic/ com.ibm.acc.8731.doc/ remote\_control\_installing\_ an\_operating\_system\_on \_an\_x-architecture\_compute\_node.html.
- 5. Start the compute node to boot the media and install the operating system.

#### Lenovo XClarity Administrator

You can use the Lenovo XClarity Administrator (if available) to deploy operating systems and virtual images to multiple compute nodes that do not already have an operating system installed. This function allows you to deploy Red Hat Enterprise Linux (RHEL) including Kernel-based Virtual Machine (KVM), VMware vSphere Hypervisor (ESXi) with Lenovo Customization, and Microsoft Windows 2012. For more information, see https://support.lenovo.com/us/en/ documents/LNVO-XCLARIT.

#### • Flex System Manager management software

You can also use Flex System Manager management software (if available) to deploy operating system and virtual images to multiple compute nodes that do not already have an operating system installed. This function is limited to deploying VMware ESXi and RHEL KVM hypervisors. For more information, see http://pic.dhe.ibm.com/infocenter/ flexsys/information/topic/ com.ibm.acc.8731.doc/ provisioning\_a\_blade\_server\_from\_the\_frm.html.

#### • Lenovo ServerGuide Scripting Toolkit

The ServerGuide Scripting Toolkit is a collection of system-configuration tools and installation scripts that you can use to deploy software to your compute node in a repeatable, predictable manner (see "Using Lenovo ServerGuide Scripting Toolkit" on page 43).

· Operating-system installation instructions

Download the latest operating-system installation instructions and install the operating system.

**Important:** The operating system in the compute node must provide USB support for the compute node to recognize and use the keyboard, mouse, and removable-media drives.

### Using the ServerGuide Setup and Installation CD

The ServerGuide Setup and Installation CD provides software setup tools and installation tools that are designed for your compute node. The ServerGuide program detects the compute node model and optional hardware devices that are installed and uses that information during setup to configure the hardware. The ServerGuide program simplifies operating-system installations by providing updated device drivers and, in some cases, installing them automatically.

You can download a free image of the ServerGuide Setup and Installation CD from http://www.ibm.com/ support/entry/portal/ docdisplay?Indocid=SERV-GUIDE.

In addition to the *ServerGuide Setup and Installation* CD, you must have your operating-system CD to install the operating system.

### ServerGuide features

This information provides an overview of the ServerGuide features.

Features and functions can vary slightly with different versions of the ServerGuide program. To learn more about the version that you have, start the *ServerGuide Setup and Installation* CD and view the online overview. Not all features are supported on all compute node models.

The ServerGuide program has the following features:

- An easy-to-use interface
- Diskette-free setup, and configuration programs that are based on detected hardware
- Device drivers that are provided for the compute node model and detected hardware
- Operating-system partition size and file-system type that are selectable during setup

The ServerGuide program performs the following tasks:

- Sets system date and time
- Detects installed optional hardware devices and provides updated device drivers for most adapters and devices
- Provides diskette-free installation for supported Windows operating systems
- Includes an online readme file with links to tips for hardware and operating-system installation

### **Typical operating-system installation**

The ServerGuide program can reduce the time it takes to install an operating system. It provides the device drivers that are required for your hardware and for the operating system that you are installing. This section describes a typical ServerGuide operating-system installation.

Note: Features and functions can vary slightly with different versions of the ServerGuide program.

- 1. After you have completed the setup process, the operating-system installation program starts. (You will need your operating-system CD to complete the installation.)
- 2. The ServerGuide program stores information about the compute node model, IMM2, hard disk drive controllers, and network adapters. Then, the program checks the CD for newer device drivers. This information is stored and then passed to the operating-system installation program.
- 3. The ServerGuide program presents operating-system partition options that are based on your operatingsystem selection and the installed hard disk drives.
- 4. The ServerGuide program prompts you to insert your operating-system CD and restart the compute node. At this point, the installation program for the operating system takes control to complete the installation.

### Installing the operating system without using ServerGuide

Use this information to install the operating system on the compute node without using ServerGuide.

If you have already configured the compute node hardware and you are not using the ServerGuide program to install your operating system, you can download operating-system installation instructions for the compute node from http://www.lenovo.com/support.

### Using Lenovo ServerGuide Scripting Toolkit

The ServerGuide Scripting Toolkit is a collection of system-configuration tools and installation scripts that you can use to deploy software to your Flex System compute node in a repeatable, predictable manner. When the ServerGuide Scripting Toolkit is used with ServerGuide, it provides a total solution for deploying Flex System compute nodes in an unattended mode.

For more information about using the ServerGuide Scripting Toolkit, see .

# Chapter 4. Accessing the IMM2

Use this information to access the integrated management module II (IMM2) remotely by using the command-line interface (IPMI shell) or serial over LAN, or locally through the LAN over USB interface.

The IMM2 is a second generation of the functions that were formerly provided by the baseboard management controller hardware. It combines service processor functions, video controller, and remote presence function in a single chip.

For more information about the IMM2, see http://publib.boulder.ibm.com/infocenter/ systemx/ documentation/topic/ com.lenovo.sysx.imm2.doc/ printable\_doc.html

### Accessing the IMM2 remotely

The integrated management module II (IMM2) provides remote systems-management capabilities.

#### Command-line interface

The command-line interface provides direct access to systems-management functions through the IPMI 2.0 protocol. Use the command-line interface to issue commands to control the compute node power, view system information, and identify the compute node. You can also save one or more commands as a text file and run the file as a script.

For more information about the command-line interface, see http://publib.boulder.ibm.com/infocenter/ systemx/documentation/topic/ com.lenovo.sysx.imm2.doc/ printable\_doc.html.

### Serial over LAN

Establish a Serial over LAN (SOL) connection to manage compute nodes from a remote location. You can remotely view and change the UEFI settings, restart the compute node, identify the compute node, and perform other management functions. Any standard Telnet client application can access the SOL connection.

See your operating-system documentation for information about SOL commands that you can enter by using the command-line interface.

### Web interface

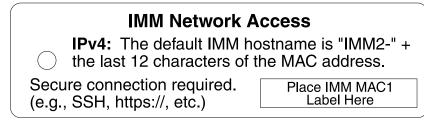
Use the secure IMM2 web interface to perform systems-management activities within a web browser. For information about accessing the web interface, see "Logging in to the web interface" on page 46.

### Viewing the network access tag

Use this information to locate the IP address by viewing the network access tag, or by using the Setup utility or systems-management software.

To access the web interface, you need the IP address of the IMM2. You can locate the IP address by viewing the network access tag. The network access tag is attached to the front of the compute node. The front of the network access tag lists the first four IMM MAC addresses in the lower-right corner, as shown in the following illustration.

### Front



The rear of the network access tag lists the IPv6 link local address (LLA), as shown in the following illustration.

### Rear



The MAC address is also available through the Setup utility, the CMM **cinstatus** command, and the CMM web interface.

- For more information about the Setup utility, see "Using the Setup utility" on page 28.
- For more information about the CMM cinstatus command, see the "Flex System Chassis Management Module: Command-Line Interface Reference Guide" at http://pic.dhe.ibm.com/infocenter/flexsys/information/ topic/com.lenovo.acc.cmm.doc/cli\_command\_ cinstatus.html.
- From the CMM web interface, select **Compute Nodes** from the Chassis Management menu. For more information, see the the "Flex System Chassis Management Module: User's Guide" at http://pic.dhe.ibm.com/ infocenter/flexsys/information/topic/com.lenovo.acc.cmm.doc/ cmm\_user\_guide.html. All fields and options are described in the CMM web interface online help.

**Note:** If the network access tag is missing from the front of the compute node, you can also locate the MAC address on a label located on the bottom of the compute node.

### Logging in to the web interface

Use these instruction to log in to the IMM2 web interface.

### Notes:

- If you are logging on to the IMM2 for the first time after installation, the IMM2 defaults to Dynamic Host Configuration Protocol (DHCP). If a DHCP host is not available, the IMM2 assigns a static IP address between 192.168.70.101 and 192.168.70.114, depending on the bay in which the compute node is installed.
- You can also assign IP addresses through the CMM **ifconfig** command. For more information about the CMM **ifconfig** command, see the "Flex System Chassis Management Module: Command-Line Interface Reference Guide" at http://pic.dhe.ibm.com/infocenter/flexsys/information/topic/com.lenovo.acc.cmm.doc/cli\_ command\_ ifconfig.html.
- To assign IP addresses from the CMM web interface, click **Mgt Module Management** → **Network** → **Ethernet**.

- If the CMM and compute nodes are set to use DHCP, and the CMM loses connectivity to the network, the CMM attempts to acquire a new IP address when network connectivity is restored. The compute nodes will not attempt to acquire an IP address again and the compute node continues to use their existing IP addresses. Therefore, if you experience network problems on compute nodes after connectivity between the CMM and the network has been restored, you might need to reset the system-management processor on each of the compute nodes in the chassis (including Flex System Manager management software, if it is installed).
- The IMM2 user name and password are provisioned through the CMM. To use tools such as Advanced Settings Utility (ASU) for out-of-band communications, you must define local user accounts from the IMM web interface. To define local user accounts from the IMM web interface, click IMM Management → Users. The local user accounts are valid only for accessing the IMM web interface on this compute node. However, if you back up the IMM configuration, that backup will not contain the local user accounts that were created from the IMM user interface.
- The IMM2 logs you out of the web interface if your browser is inactive for the number of minutes that you have specified for the timeout period. To modify the timeout period, from the IMM web interface, click **IMM Management > User > Global Login Settings > General**.
- 1. Open a web browser and in the **Address** or **URL** field, type the IP address or host name of the IMM2 to which you want to connect.
- 2. On the Login page, type the CMM user name and CMM password. You are then directed to the main page of the IMM2 web interface. If you are using the IMM2 for the first time, you can obtain the user name and password from your system administrator. All login attempts are documented in the IMM event log.

### **IMM2** action descriptions

Navigate to activities you perform with the IMM at the top of the IMM window. The title bar identifies the user name that is logged in, allows you to configure **Settings** for the status screen refresh rate and a custom trespass message, and **Log out** of the IMM web interface. Beneath the title bar are tabs that allow you to access various IMM2 functions, as listed in Table 2 "IMM2 actions" on page 47.

For more information about the IMM2 actions, see http://publib.boulder.ibm.com/infocenter/ systemx/ documentation/topic/ com.lenovo.sysx.imm2.doc/ printable\_doc.html

Integr	ated Manageme	ent Module					USERID	Settings   Log out
	System Status	Events 🕶	Service and Support $\star$	Server Management +	IMM Management + 5	earch		

Table 2. IMM2 actions

Tab	Selection	Description		
System Status		The System Status page allows you to view system status, active system events, and hardware health information. It provides quick links to the Server Power Actions, and Remote Control functions of the Server Management tab, and allows you to view an image of the last operating- system-failure screen capture.		
Events Event Log		The Event Log page displays entries that are currently stored in the IMM event log. The log includes a text description of system events that are reported, including information about all remote access attempts and configuration changes. All events in the log are time stamped, using the IMM2 date and time settings. Some events also generate alerts, if they are configured to do so. You can sort and filter events in the event log and export them to a text file.		

### Table 2. IMM2 actions (continued)

Tab	Selection	Description			
	Event Recipients	The Event Recipients page allows you to manage who will be notified of system events. It allows you to configure each recipient, and manage settings that apply to all event recipients. You can also generate a test event to verify notification feature operation.			
Service and Support	Download Service Data	The Download Service Data page creates a compressed file of information that can be used by Support to assist you.			
Server Management	Server Firmware	The Server Firmware page displays firmware levels and allows you to update the IMM2 firmware, compute node firmware, and DSA firmware.			
	Remote Control	The Remote Control page allows you to control the compute node at the operating system level. It provides access to both Remote Disk and Remote Console functionality. You can view and operate the compute node console from your computer, and you can mount one of your computer disk drives, such as the CD-ROM drive or the diskette drive, on the compute node. When you have mounted a disk, you can use it to restart the compute node and to update firmware on the compute node. The mounted disk appears as a USB disk drive that is attached to the compute node.			
	Server Properties	The Server Properties page provides access to various properties, status, and settings for your compute node:			
		• The General Settings tab displays information that identifies the system to operations and support personnel.			
		• The LEDs tab displays the status of all system LEDs. It also allows you to change the state of the location LED.			
		The Hardware Information tab displays compute node vital product dat (VPD). The IMM2 collects compute node information, compute node component information, and network hardware information.			
		The Environmentals tab displays voltage and temperature information the compute node and its components.			
		• The Hardware Activity tab displays a history of Field Replacable Unit (FRU) components that have been added to or removed from the system.			
	Server Power Actions	The Server Power Actions page provides full remote power control over your compute node with power-on, power-off, and restart actions.			
	Disks	The Disks page displays the status of hard disk drives in the system. You can click on a drive name to display active events for the hard disk drive.			
Server Management	Processors	The Processors page displays the microprocessors in the system, along with their status and rated speed. You can click on a microprocessor name to display events and additional hardware information for the microprocessor.			
	Server Timeouts	The Server Timeouts page allows you to manage compute node start timeouts to detect and recover from compute node hang occurrences.			
	PXE Network Boot	The PXE Network Boot page allows you to change the host compute node startup (boot) sequence for the next restart to attempt a Preboot Execution Environment (PXE)/Dynamic Host Configuration Protocol (DHCP) network startup. The host startup sequence will be altered only if the host is not under Privileged Access Protection (PAP).			
	Latest OS Failure Screen	The Latest OS Failure Screen page displays a screen image, when available, of the most recent operating system failure on the compute node. For your IMM to capture operating system failure screens, the operating system watchdog must be enabled.			

### Table 2. IMM2 actions (continued)

Tab	Selection	Description		
IMM Management	IMM Properties	The IMM Properties page provides access to various properties, status, and settings for your IMM2:		
		• The Firmware tab provides a link to the Server Firmware section of Server Management.		
		• The IMM Date and Time Settings tab allows you to view and configure date and time settings for the IMM2.		
		• The Serial Port tab configures the IMM2 serial port settings. These settings include the serial port baud rate used by the serial port redirection function and the key sequence to switch between the serial redirection and command-line interface (CLI) modes.		
	Users       The Users page allows you to configure the IMM2 login profiles and go login settings, and to view users that are currently logged in to the IM Global login settings include enabling Lightweight Directory Access Protocol (LDAP) compute node authentication, setting the web inactititimeout, and customizing the account security settings.         Note:       Some things cannot be done (e.g. cannot create users) if the O managing IPMI/SNMPv3 user account.			
	Network	The Network Protocol Properties page provides access to networking properties, status, and settings for your IMM2:		
		The Ethernet tab manages how the IMM2 communicates using Ether		
		• The SNMP tab configures the SNMPv1 and SNMPv3 agents.		
		• The DNS tab displays the DNS servers that the IMM2 interacts with.		
		• The DDNS tab enables or disables and configures Dynamic DNS for the IMM2.		
		The SMTP tab configures SMTP compute node information used for alerts sent via email.		
		• The LDAP tab configures user authentication for use with one or more LDAP compute nodes.		
		The Telnet tab manages Telnet access to the IMM2.		
		• The USB tab controls the USB interface used for in-band communication between the compute node and the IMM2. These settings do not affect the USB remote control functions (keyboard, mouse, and mass storage).		
		• The Port Assignments tab allows you to change the port numbers used by some services on the IMM2.		
IMM Management	Security	The IMM Security page provides access to security properties, status, and settings for your IMM2:		
	<ul> <li>The HTTPS Server tab allows you to enable or disable compute node and manage its certificates.</li> </ul>			
		<ul> <li>The CIM Over HTTPS tab allows you to enable or disable CIM over HTTPS and manage its certificates.</li> </ul>		
		The LDAP Client tab allows you to enable or disable LDAP security and manage its certificates.		
		• The SSH Server tab allows you to enable or disable the SSH compute node and manage its certificates.		

#### Table 2. IMM2 actions (continued)

Tab	Selection	Description
	IMM Configuration	The IMM Configuration page displays a summary of the current IMM2 configuration settings. It also provides the following functions:
	Backup the current IMM2 configuration	
		Restore a saved IMM2 configuration
		Display backup and restoration status
		Reset the configuration of the IMM2 to the factory defaults.
		Access the IMM2 initial setup wizard
		<b>Note:</b> Backups that you make from the IMM user interface will not contain any local user accounts that were created from the IMM user interface.
	Restart IMM	The Restart IMM page allows you to reset the IMM.
	Reset IMM to factory defaults	The Reset IMM to factory defaults page allows you to reset the configuration of the IMM2 to the factory defaults. <b>Attention:</b> When you click <b>Reset IMM to factory defaults</b> , all of the modifications that you made to the IMM2 are lost.
	Activation Key Management	The Activation Key Management page allows you to manage activation keys for optional IMM2 or compute node Features on Demand (FoD) features.

### Accessing the IMM2 using the LAN over USB interface

Unlike a baseboard management controller, the IMM2 does not require IPMI device drivers or USB daemons for in-band IMM2 communication. Instead, a LAN over USB interface enables in-band communication to the IMM2; the IMM2 hardware on the system board presents an internal Ethernet interface from the IMM2 to the operating system. LAN over USB is also called the *USB in-band interface* in the IMM2 web interface.

The following table shows the IP addresses for the IMM2 and the host.

Table 3. LAN over USB addresses

IMM2 IP address	IMM2 IP subnet mask	Host address	Host subnet	Host subnet mask	Keyboard Controller Style (KCS) address
169.254.95.118	255.255.255.0	169.254.95.120	169.254.95.0/24	255.255.255.0	0x8C80

### Potential conflicts with the LAN over USB interface

In some situations, the LAN over USB interface can conflict with certain network configurations, applications, or both. For example, Open MPI attempts to use all the available network interfaces on a server or compute node. Open MPI detects the IMM2 LAN over USB interface and attempts to use it to communicate with other systems in a clustered environment. The LAN over USB interface is an internal interface, so this interface does not work for external communication with other systems in the cluster.

### Resolving conflicts with the IMM2 LAN over USB interface

Use any of the following actions to resolve LAN over USB conflicts with network configurations and applications.

Use one of the following methods to resolve LAN over USB conflicts.

Note: For conflicts with Open MPI, configure the application so that it does not attempt to use this interface.

- Take down the interface (run **ifdown** under Linux).
- Remove the device driver (run rmmod under Linux).
- Disable the LAN over USB interface from the CMM web interface.

**Note:** You cannot update the firmware for a compute node while the LAN over USB interface is disabled. Before updating the firmware, you must re-enable the interface. After updating the firmware, you can disable the interface again.

To disable the LAN over USB interface from the CMM web interface, complete the following steps.

- 1. Log in to the CMM web interface.
- 2. From the CMM web interface homepage click **Chassis Management**  $\rightarrow$  **Compute Nodes**.
- 3. Click the compute node ID.
- 4. Click the General tab.
- 5. Uncheck Enable Ethernet Over USB to disable the LAN over USB interface.

### Configuring the LAN over USB interface

An IMM2 must be configured to use the LAN over USB interface. The firmware update package or Advanced Settings Utility attempts to perform the setup automatically, if needed. If the automatic setup fails or if you prefer to set up the LAN over USB manually, use one of the following processes.

For more information about LAN over USB configuration on different operating systems, see http://www.ibm. com/support/entry/ portal/docdisplay?Indocid=MIGR-5083207.

### Installing the LAN over USB Windows device driver

When you install a Windows operating system, there will be an unknown RNDIS device in the Device Manager. Lenovo provides a Windows INF file that identifies this device. The signed version of the INF file is included in all of the Windows versions of the IMM2, UEFI, and DSA update packages. Complete the following steps to install ibm\_rndis\_server\_os.inf.

To install the LAN over USB device driver for Windows, complete the following steps.

**Note:** You only have to perform these steps if the compute node is running a Windows operating system and the ibm\_rndis\_server\_os.inf file has not been previously installed. The file only has to be installed once. It is required by Windows operating systems to detect and use the LAN over USB functionality.

- Step 1. Obtain a Windows version of the server or compute node UEFI code package (see "Updating firmware and device drivers" on page 25 for more information).
- Step 2. Extract the ibm\_rndis\_server\_os.inf and device.cat files from the firmware update package and copy them to the \WINDOWS\inf subdirectory.

**Note:** You can use the -x *path* command-line interface option to extract the files. For more information about this option, see the readme file that comes with the update package.

Step 3. (Windows 2003) Install the ibm\_rndis\_server\_os.inf file by right-clicking the file and clicking Install. This generates a PNF file of the same name in \WINDOWS\inf.

(Windows 2008) Click **Computer Management**  $\rightarrow$  **Device Manager** and find the RNDIS Device. Click **Properties**  $\rightarrow$  **Driver**  $\rightarrow$  **Reinstall driver**. Point the server or compute node to the \Windows \inf directory where it can find the ibm\_rndis\_server\_os.inf file and install the device.

Step 4. Click **Computer Management → Device Manager**. Right-click **Network adapters** and select **Scan for hardware changes**. A small pop-up confirms that the Ethernet device is found and installed. The New Hardware Wizard starts automatically.

- Step 5. When you are prompted Can Windows connect to Windows Update to search for software?, select **No**, **not this time**. Click **Next** to continue.
- Step 6. When you are prompted What do you want the wizard to do?, select **Install from a list or specific location (Advanced)**. Click **Next** to continue.
- Step 7. When you are prompted Please choose your search and installation options, select **Don't search. I** will choose the driver to install. Click **Next** to continue.
- Step 8. When you are prompted Select a hardware type, and then click Next, select **Network adapters**. Click **Next** to continue.
- Step 9. When you are prompted with the statement Completing the Found New Hardware Wizard, click Finish. A new local area connection appears. If the message This connection has limited or no connectivity is displayed, ignore this message.
- Step 10. Return to the Device Manager. **IBM USB Remote NDIS Network Device** or **Lenovo USB Remote NDIS Network Device** appears under **Network Adapters**.
- Step 11. Use the Setup utility to view or set the IP address. See Table 3 "LAN over USB addresses" on page 50 for information about the IP addresses.
  - a. Connect a keyboard, monitor, and mouse to the console breakout cable and connect the console breakout cable to the compute node.
  - b. Turn on the compute node (see "Turning on the compute node" on page 16).
  - c. When the prompt Press <F1> Set up is displayed, press F1. If you have set an administrator password, you must type the administrator password to access the full Setup utility menu. If you do not type the administrator password, a limited Setup utility menu is available.
  - d. Select System Settings  $\rightarrow$  Integrated Management Module  $\rightarrow$  Network Configuration.
  - e. Locate the IP address.
  - f. Exit from the Setup utility.

### Installing the LAN over USB Linux device driver

Versions of Linux since RHEL5 Update 3 and SLES10 Service Pack 2 support the LAN over USB interface by default. This interface is detected and displayed during the installation of these operating systems.

See Table 3 "LAN over USB addresses" on page 50 for information about the IP addresses.

**Note:** Older Linux distributions might not detect the LAN over USB interface and might require manual configuration. For information about configuring LAN over USB on specific Linux distributions, see <a href="http://www.ibm.com/support/entry/portal/docdisplay?Indocid=MIGR-5083207">http://www.ibm.com/support/entry/portal/docdisplay?Indocid=MIGR-5083207</a>.

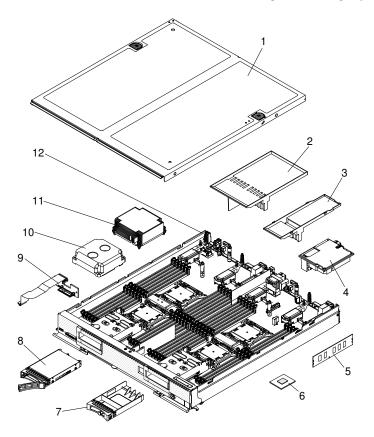
The IMM2 LAN over USB interface requires that the usbnet and cdc\_ether device drivers be loaded. If the drivers have not been installed, use **modprobe** to install them. When these drivers are installed, the IMM2 USB network interface is shown as a network device in the operating system. To discover the name that the operating system has assigned to the IMM2 USB network interface, type dmesg | grep -i cdc ether

# Chapter 5. Parts listing, Types 7167 and 2590

The following replaceable components are available for the Lenovo Flex System x440 Compute Node Types 7167 and 2590.

For an updated parts listing on the web, go to http://www.lenovo.com/support.

Note: The illustrations in this document might differ slightly from your hardware.



Replaceable components consist of consumable parts, structural parts, and customer replaceable units (CRUs):

- **Consumable parts:** Purchase and replacement of consumable parts (components, such as batteries and printer cartridges, that have depletable life) is your responsibility. If Lenovo acquires or installs a consumable part at your request, you will be charged for the installation.
- **Structural parts:** Purchase and replacement of structural parts (components such as the top cover and bezel) is your responsibility. If Lenovo acquires or installs a structural part at your request, you will be charged for the installation.
- **Tier 1 customer replaceable unit (CRU):** Replacement of Tier 1 CRUs is your responsibility. If Lenovo installs a Tier 1 CRU at your request without a service contract, you will be charged for the installation.
- **Tier 2 customer replaceable unit:** You may install a Tier 2 CRU yourself or request Lenovo to install it, at no additional charge, under the type of warranty service that is designated for your compute node. Tier 2 CRUs should be installed only by trained service technicians.

For information about the terms of the warranty and getting service and assistance, see the *Warranty Information* document.

Index	Description	number (Tier 1)	number (Tier 2)
1	Top cover (see "Consumable parts")		
2	Center Air baffle	00D6314	
3	Air baffle above DIMMs (see "Consumable parts")		
4	Flex System CN4054R 4 port 10 Gb Virtual Fabric Adapter	00MN789	
4	Flex System EN2024 4-Port 1 Gb Ethernet Adapter	49Y7902	
4	Flex System EN4172 2-Port 16 Gb Ethernet Adapter	00AG532	
4	Flex System FC3052 2-Port 8 Gb FC Adapter	00MN779	
4	Flex System FC3172 2-Port 8 Gb FC Adapter	69Y1941	
4	Flex System FC5054 4-Port 16 Gb FC Adapter	95Y2394	
4	Flex System FC5172 2-Port 16 Gb FC Adapter	69Y1945	
4	Flex System CN4052 2-Port 10Gb Virtual Fabric Adapter	00JY803	
4	Flex System CN4052S 2-Port 10Gb Virtual Fabric Adapter	00AG543	
4	Flex System CN4054S 4-Port 10Gb Virtual Fabric Adapter	00AG593	
4	Flex System CN4052S 2-Port 10Gb Virtual Fabric Adapter w/FCoE	01CV783	
4	Flex System CN4054S 4port10Gb VirtualFabricAdapter w/FCoE	01CV793	
4	ServeRAID-M5115 SAS/SATA RAID Controller	00D5073	
5	Memory, 8 GB 1R x 4 4 Gbit DDR-3 1600 MHz 1.35V LP RDIMM	00D5038	
5	Memory, 32 GB 4R x 4 4 Gbit DDR-3 1866 MHz 1.5V LP LR-DIMM	46W0763	
6	Intel Xeon Processor E5-4607V2 6C 2.6 GHz 15 MB Cache 1333 MHz 95W (Type 7167, models G2A, G2B, G2C, G2G, G2J, G2K, G2M, G2U, G2V and Type 2590 model G2X)		00D1954
6	Intel Xeon Processor E5-4610V2 8C 2.3 GHz 16 MB Cache 1600 MHz 95W (Type 7167, models H2A, H2B, H2C, H2G, H2J, H2K, H2M, H2U, H2V)		00D1959
6	Intel Xeon Processor E5-4620V2 8C 2.2 GHz 20 MB Cache 1600 MHz 95W (Type 7167, models J2A, J2B, J2C, J2G, J2J, J2K, J2M, J2U, J2V, J4A, J4B, J4C, J4G, J4J, J4K, J4M, J4U, J4V)		00D1964
6	Intel Xeon Processor E5-4627V2 8C 3.3 GHz 16 MB Cache 1866 MHz 130W (Type 7167 configure-to-order models)		00D1979
6	Intel Xeon Processor E5-4650V2 10C 2.4 GHz 25 MB Cache 1866 MHz 95W (Type 7167, models L2A, L2B, L2C, L2G, L2J, L2K, L2M, L2U, L2V)		00D1974

**CRU** part

CRU part

00D1989

81Y9671

90Y8878

Table 4. Parts listing, Types 7167 and 2590

6

7

8

8

M2V)

Intel Xeon Processor E5-4657LV2 12C 2.4 GHz 30 MB Cache 1866 MHz

Filler, 2.5 inch hard disk drive bay (see "Consumable parts")

Hard disk drive, SAS 2.5 inch 300 GB 15K 6 Gbps slim hot-swap

Hard disk drive, SAS 2.5 inch 300 GB 10K 6 Gbps SFF G2 hot-swap

115W (Type 7167, models M2A, M2B, M2C, M2G, M2J, M2K, M2M, M2U,

8         Hard disk drive, SAS 2.5 inch 500 GB 7.2K NL 6 Gbps G2 hot-swap         90Y8954           8         Hard disk drive, SAS 2.5 inch 600 GB 10K 6 Gbps SFF G2 hot-swap         90Y8873           8         Hard disk drive, SAS 2.5 inch 600 GB, 15K, 6 Gbps G2HS hot-swap         00AJ301           8         Hard disk drive, SAS 2.5 inch 900 GB 10K 6 Gbps SIm hot-swap         01AJ301           8         Hard disk drive, SAS 2.5 inch 900 GB 10K 6 Gbps SFF G2HS         90Y8974           8         Self encrypting drive, SAS 2.5 inch 600 GB 10K 6 Gbps SFF G2HS         90Y8909           8         Self encrypting drive, SAS 2.5 inch 600 GB 10K 6 Gbps SFF G2HS         90Y8909           8         Self encrypting drive, SAS 2.5 inch 1.2 TB 10K 6 Gbps SFF G2HS         81Y9663           8         Self encrypting drive, SAS 2.5 inch 12 GB hot-swap MLC Enterprise Value         00AD087           8         Self encrypting drive, SATA 1.8 inch 120 GB hot-swap MLC Enterprise Value         00AJ341           8         Solid state drive, SATA 1.8 inch 240 GB hot-swap MLC Enterprise Value         00AJ351           8         Solid state drive, SAS 2.5 inch 00 GB MLC HS Enterprise         49Y6130           8         Solid state drive, SAS 2.5 inch 0.0 GB MLC HS Enterprise         49Y6130           8         Solid state drive, SAS 2.5 inch 0.0 GB MLC HS Enterprise         49Y6130           8 <td< th=""><th>Index</th><th>Description</th><th>CRU part number (Tier 1)</th><th>CRU part number (Tier 2)</th></td<>	Index	Description	CRU part number (Tier 1)	CRU part number (Tier 2)
8         Hard disk drive, SAS 2.5 inch 600 GB, 15K, 6 Gbps G2HS hot-swap         00AJ301           8         Hard disk drive, SAS 2.5 inch 900 GB 10K 6 Gbps SIm hot-swap         81Y9651           8         Hard disk drive, SAS 2.5 inch 1.2 TB, 10K, 6 Gbps G2HS hot-swap         00AD076           8         Self encrypting drive, SAS 2.5 inch 300 GB 10K 6 Gbps SFF G2HS         90Y8909           8         Self encrypting drive, SAS 2.5 inch 600 GB 10K 6 Gbps SFF G2HS         90Y8909           8         Self encrypting drive, SAS 2.5 inch 1.2 TB 10K 6 Gbps G2HS         00AD087           8         Self encrypting drive, SAS 2.5 inch 1.2 TB 10K 6 Gbps G2HS         00AJ336           8         Self encrypting drive, SAS 2.5 inch 1.2 TB 10K 6 Gbps G2HS         00AJ341           8         Solid state drive, SATA 1.8 inch 120 GB hot-swap MLC Enterprise Value         00AJ346           8         Solid state drive, SATA 1.8 inch 480 GB hot-swap MLC Enterprise Value         00AJ351           8         Solid state drive, SAS 2.5 inch 200 GB MLC HS Enterprise         49Y6130           8         Solid state drive, SAS 2.5 inch 200 GB MLC HS Enterprise         49Y6140           8         Solid state drive, SAS 2.5 inch 120 GB MLC HS Enterprise         49Y6140           8         Solid state drive, SATA 2.5 inch 200 GB MLC HS Enterprise Value         00AJ366           8         Solid state drive	8	Hard disk drive, SAS 2.5 inch 500 GB 7.2K NL 6 Gbps G2 hot-swap	90Y8954	
8       Hard disk drive, SAS 2.5 inch 900 GB 10K 6 Gbps slim hot-swap       81Y9651         8       Hard disk drive, SAS 2.5 inch 1.2 TB, 10K, 6 Gbps G2HS hot-swap       00AD076         8       Self encrypting drive, SAS 2.5 inch 300 GB 10K 6 Gbps SFF G2HS       90Y8909         8       Self encrypting drive, SAS 2.5 inch 300 GB 10K 6 Gbps SFF G2HS       90Y8909         8       Self encrypting drive, SAS 2.5 inch 900 GB 10K 6 Gbps SFF G2HS       81Y9663         8       Self encrypting drive, SAS 2.5 inch 1.2 TB 10K 6 Gbps SFF G2HS       81Y9663         8       Self encrypting drive, SAS 2.5 inch 1.2 TB 10K 6 Gbps SFF G2HS       00AJ036         8       Solid state drive, SATA 1.8 inch 120 GB hot-swap MLC Enterprise Value       00AJ341         8       Solid state drive, SATA 1.8 inch 240 GB hot-swap MLC Enterprise Value       00AJ346         8       Solid state drive, SATA 1.8 inch 480 GB hot-swap MLC Enterprise Value       00AJ351         8       Solid state drive, SAS 2.5 inch 200 GB MLC HS Enterprise       49Y6130         8       Solid state drive, SAS 2.5 inch 100 GB MLC HS Enterprise       49Y6136         8       Solid state drive, SAS 2.5 inch 120 GB MLC HS Enterprise       49Y6140         8       Solid state drive, SATA 2.5 inch 100 GB MLC HS Enterprise       49Y6136         8       Solid state drive, SATA 2.5 inch 240 GB hot-swap MLC Enterprise Value       <	8	Hard disk drive, SAS 2.5 inch 600 GB 10K 6 Gbps SFF G2 hot-swap	90Y8873	
8         Hard disk drive, SAS 2.5 inch 1.2 TB, 10K, 6 Gbps G2HS hot-swap         00AD076           8         Self encrypting drive, SAS 2.5 inch 300 GB 10K 6 Gbps SFF G2HS         90Y8914           8         Self encrypting drive, SAS 2.5 inch 600 GB 10K 6 Gbps SFF G2HS         90Y8909           8         Self encrypting drive, SAS 2.5 inch 000 GB 10K 6 Gbps SFF G2HS         91Y9633           8         Self encrypting drive, SAS 2.5 inch 1.2 TB 10K 6 Gbps G2HS         00AD087           8         Solid state drive, SATA 1.8 inch 120 GB hot-swap MLC Enterprise Value         00AJ336           8         Solid state drive, SATA 1.8 inch 420 GB hot-swap MLC Enterprise Value         00AJ346           8         Solid state drive, SATA 1.8 inch 480 GB hot-swap MLC Enterprise Value         00AJ351           8         Solid state drive, SATA 1.8 inch 480 GB MLC HS Enterprise Value         00AJ351           8         Solid state drive, SATA 1.8 inch 480 GB MLC HS Enterprise Value         00AJ351           8         Solid state drive, SATA 1.8 inch 480 GB MLC HS Enterprise Value         00AJ351           8         Solid state drive, SATA 1.8 inch 480 GB MLC HS Enterprise         49Y6130           8         Solid state drive, SATA 2.5 inch 100 GB MLC HS Enterprise         49Y6140           8         Solid state drive, SATA 2.5 inch 120 GB MLC Enterprise Value         00AJ366           8	8	Hard disk drive, SAS 2.5 inch 600 GB, 15K, 6 Gbps G2HS hot-swap	00AJ301	
8       Self encrypting drive, SAS 2.5 inch 300 GB 10K 6 Gbps SFF G2HS       90Y8914         8       Self encrypting drive, SAS 2.5 inch 600 GB 10K 6 Gbps SFF G2HS       90Y8909         8       Self encrypting drive, SAS 2.5 inch 000 GB 10K 6 Gbps SFF G2HS       81Y9663         8       Self encrypting drive, SAS 2.5 inch 1.2 TB 10K 6 Gbps SFF G2HS       00AD087         8       Solid state drive, SATA 1.8 inch 120 GB hot-swap MLC Enterprise Value       00AJ336         8       Solid state drive, SATA 1.8 inch 240 GB hot-swap MLC Enterprise Value       00AJ341         8       Solid state drive, SATA 1.8 inch 480 GB hot-swap MLC Enterprise Value       00AJ346         8       Solid state drive, SATA 1.8 inch 480 GB hot-swap MLC Enterprise Value       00AJ346         8       Solid state drive, SAS 2.5 inch 200 GB MLC HS Enterprise Value       00AJ351         8       Solid state drive, SAS 2.5 inch 200 GB MLC HS Enterprise       49Y6130         8       Solid state drive, SAS 2.5 inch 200 GB MLC HS Enterprise       49Y6140         8       Solid state drive, SAS 2.5 inch 1.6 TB MLC HS Enterprise       49Y6140         8       Solid state drive, SATA 2.5 inch 200 GB MLC Enterprise Value       00AJ356         8       Solid state drive, SATA 2.5 inch 200 GB MLC Enterprise Value       00AJ361         8       Solid state drive, SATA 2.5 inch 480 GB hot-swap MLC Enterprise Value	8	Hard disk drive, SAS 2.5 inch 900 GB 10K 6 Gbps slim hot-swap	81Y9651	
8       Self encrypting drive, SAS 2.5 inch 600 GB 10K 6 Gbps SFF G2HS       90Y8909         8       Self encrypting drive, SAS 2.5 inch 900 GB 10K 6 Gbps SFF G2HS       81Y9663         8       Self encrypting drive, SAS 2.5 inch 1.2 TB 10K 6 Gbps G2HS       00AD087         8       Solid state drive, SATA 1.8 inch 120 GB hot-swap MLC Enterprise Value       00AJ336         8       Solid state drive, SATA 1.8 inch 240 GB hot-swap MLC Enterprise Value       00AJ341         8       Solid state drive, SATA 1.8 inch 480 GB hot-swap MLC Enterprise Value       00AJ346         8       Solid state drive, SATA 1.8 inch 480 GB hot-swap MLC Enterprise Value       00AJ346         8       Solid state drive, SATA 1.8 inch 800 GB MLC HS Enterprise Value       00AJ351         8       Solid state drive, SATA 2.5 inch 200 GB MLC HS Enterprise Value       00AJ351         8       Solid state drive, SAS 2.5 inch 400 GB MLC HS Enterprise       49Y6130         8       Solid state drive, SATA 2.5 inch 120 GB MLC Enterprise Value       00AJ356         8       Solid state drive, SATA 2.5 inch 120 GB MLC Enterprise Value       00AJ361         8       Solid state drive, SATA 2.5 inch 480 GB hot-swap MLC Enterprise Value       00AJ361         8       Solid state drive, SATA 2.5 inch 480 GB hot-swap MLC Enterprise Value       00AJ366         8       Solid state drive, SATA 2.5 inch 800 GB MLC Enterp	8	Hard disk drive, SAS 2.5 inch 1.2 TB, 10K, 6 Gbps G2HS hot-swap	00AD076	
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8Solid state drive, SATA 2.5 inch 800 GB hot-swap MLC Enterprise Value00AJ3718Solid state drive, S3500 SATA 2.5 inch 80 GB MLC Enterprise Value00AJ0418Solid state drive, S3500 SATA 2.5 inch 120 GB MLC HS Enterprise Value00AJ0018Solid state drive, S3500 SATA 2.5 inch 240 GB MLC HS Enterprise Value00AJ0068Solid state drive, S3500 SATA 2.5 inch 240 GB MLC HS Enterprise Value00AJ0668Solid state drive, S3500 SATA 2.5 inch 240 GB MLC Enterprise Value00AJ0468Solid state drive, S3500 SATA 2.5 inch 400 GB MLC Enterprise Value00AJ0518Solid state drive, S3500 SATA 2.5 inch 400 GB MLC Enterprise Value00AJ0518Solid state drive, S3500 SATA 2.5 inch 480 GB MLC HS Enterprise Value00AJ0118Solid state drive, S3500 SATA 2.5 inch 800 GB MLC Enterprise Value00AJ0468Solid state drive, S3500 SATA 2.5 inch 800 GB MLC Enterprise Value00AJ0518Solid state drive, S3500 SATA 2.5 inch 800 GB MLC HS Enterprise Value00AJ0468Solid state drive, S3500 SATA 2.5 inch 800 GB MLC HS Enterprise Value00AJ0168Solid state drive, S3500 SATA 2.5 inch 1.6 TB MLC HS Enterprise Value00FM2698Solid state drive, S3700 1.8 inch 200 GB MLC Enterprise41Y8367	8	Solid state drive, SATA 2.5 inch 240 GB hot-swap MLC Enterprise Value	00AJ361	
8Solid state drive, S3500 SATA 2.5 inch 80 GB MLC Enterprise Value00AJ0418Solid state drive, S3500 SATA 2.5 inch 120 GB MLC HS Enterprise Value00AJ0018Solid state drive, S3500 SATA 2.5 inch 240 GB MLC HS Enterprise Value00AJ0068Solid state drive, S3500 SATA 2.5 inch 240 GB MLC Enterprise Value00AJ0468Solid state drive, S3500 SATA 2.5 inch 240 GB MLC Enterprise Value00AJ0468Solid state drive, S3500 SATA 2.5 inch 400 GB MLC Enterprise Value00AJ0518Solid state drive, S3500 SATA 2.5 inch 400 GB MLC Enterprise Value00AJ0118Solid state drive, S3500 SATA 2.5 inch 480 GB MLC HS Enterprise Value00AJ0118Solid state drive, S3500 SATA 2.5 inch 800 GB MLC Enterprise Value00AJ04668Solid state drive, S3500 SATA 2.5 inch 800 GB MLC HS Enterprise Value00AJ0168Solid state drive, S3500 SATA 2.5 inch 800 GB MLC HS Enterprise Value00AJ0168Solid state drive, S3500 SATA 2.5 inch 1.6 TB MLC HS Enterprise Value00FM2698Solid state drive, S3700 1.8 inch 200 GB MLC Enterprise41Y8367	8	Solid state drive, SATA 2.5 inch 480 GB hot-swap MLC Enterprise Value	00AJ366	
8Solid state drive, S3500 SATA 2.5 inch 120 GB MLC HS Enterprise Value00AJ0018Solid state drive, S3500 SATA 2.5 inch 240 GB MLC HS Enterprise Value00AJ0068Solid state drive, S3500 SATA 2.5 inch 240 GB MLC Enterprise Value00AJ0468Solid state drive, S3500 SATA 2.5 inch 240 GB MLC Enterprise Value00AJ0518Solid state drive, S3500 SATA 2.5 inch 400 GB MLC Enterprise Value00AJ0118Solid state drive, S3500 SATA 2.5 inch 480 GB MLC HS Enterprise Value00AJ0118Solid state drive, S3500 SATA 2.5 inch 800 GB MLC Enterprise Value00AJ0118Solid state drive, S3500 SATA 2.5 inch 800 GB MLC HS Enterprise Value00AJ0168Solid state drive, S3500 SATA 2.5 inch 1.6 TB MLC HS Enterprise Value00AJ0168Solid state drive, S3700 1.8 inch 200 GB MLC Enterprise41Y8367	8	Solid state drive, SATA 2.5 inch 800 GB hot-swap MLC Enterprise Value	00AJ371	
8Solid state drive, S3500 SATA 2.5 inch 240 GB MLC HS Enterprise Value00AJ0068Solid state drive, S3500 SATA 2.5 inch 240 GB MLC Enterprise Value00AJ0468Solid state drive, S3500 SATA 2.5 inch 400 GB MLC Enterprise Value00AJ0518Solid state drive, S3500 SATA 2.5 inch 480 GB MLC HS Enterprise Value00AJ0118Solid state drive, S3500 SATA 2.5 inch 480 GB MLC HS Enterprise Value00AJ0118Solid state drive, S3500 SATA 2.5 inch 800 GB MLC Enterprise Value00AJ4568Solid state drive, S3500 SATA 2.5 inch 800 GB MLC HS Enterprise Value00AJ0168Solid state drive, S3500 SATA 2.5 inch 1.6 TB MLC HS Enterprise Value00FM2698Solid state drive, S3700 1.8 inch 200 GB MLC Enterprise41Y8367	8	Solid state drive, S3500 SATA 2.5 inch 80 GB MLC Enterprise Value	00AJ041	
8Solid state drive, S3500 SATA 2.5 inch 240 GB MLC Enterprise Value00AJ0468Solid state drive, S3500 SATA 2.5 inch 400 GB MLC Enterprise Value00AJ0518Solid state drive, S3500 SATA 2.5 inch 480 GB MLC HS Enterprise Value00AJ0118Solid state drive, S3500 SATA 2.5 inch 800 GB MLC Enterprise Value00AJ0468Solid state drive, S3500 SATA 2.5 inch 800 GB MLC Enterprise Value00AJ0118Solid state drive, S3500 SATA 2.5 inch 800 GB MLC Enterprise Value00AJ4568Solid state drive, S3500 SATA 2.5 inch 800 GB MLC HS Enterprise Value00AJ0168Solid state drive, S3500 SATA 2.5 inch 1.6 TB MLC HS Enterprise Value00FM2698Solid state drive, S3700 1.8 inch 200 GB MLC Enterprise41Y8367	8	Solid state drive, S3500 SATA 2.5 inch 120 GB MLC HS Enterprise Value	00AJ001	
8Solid state drive, S3500 SATA 2.5 inch 400 GB MLC Enterprise Value00AJ0518Solid state drive, S3500 SATA 2.5 inch 480 GB MLC HS Enterprise Value00AJ0118Solid state drive, S3500 SATA 2.5 inch 800 GB MLC Enterprise Value00AJ4568Solid state drive, S3500 SATA 2.5 inch 800 GB MLC HS Enterprise Value00AJ0168Solid state drive, S3500 SATA 2.5 inch 800 GB MLC HS Enterprise Value00AJ0168Solid state drive, S3500 SATA 2.5 inch 1.6 TB MLC HS Enterprise Value00FM2698Solid state drive, S3700 1.8 inch 200 GB MLC Enterprise41Y8367	8	Solid state drive, S3500 SATA 2.5 inch 240 GB MLC HS Enterprise Value	00AJ006	
8Solid state drive, S3500 SATA 2.5 inch 480 GB MLC HS Enterprise Value00AJ0118Solid state drive, S3500 SATA 2.5 inch 800 GB MLC Enterprise Value00AJ4568Solid state drive, S3500 SATA 2.5 inch 800 GB MLC HS Enterprise Value00AJ0168Solid state drive, S3500 SATA 2.5 inch 1.6 TB MLC HS Enterprise Value00FM2698Solid state drive, S3700 1.8 inch 200 GB MLC Enterprise41Y8367	8	Solid state drive, S3500 SATA 2.5 inch 240 GB MLC Enterprise Value	00AJ046	
8Solid state drive, S3500 SATA 2.5 inch 800 GB MLC Enterprise Value00AJ4568Solid state drive, S3500 SATA 2.5 inch 800 GB MLC HS Enterprise Value00AJ0168Solid state drive, S3500 SATA 2.5 inch 1.6 TB MLC HS Enterprise Value00FM2698Solid state drive, S3700 1.8 inch 200 GB MLC Enterprise41Y8367	8	Solid state drive, S3500 SATA 2.5 inch 400 GB MLC Enterprise Value	00AJ051	
8       Solid state drive, S3500 SATA 2.5 inch 800 GB MLC HS Enterprise Value       00AJ016         8       Solid state drive, S3500 SATA 2.5 inch 1.6 TB MLC HS Enterprise Value       00FM269         8       Solid state drive, S3700 1.8 inch 200 GB MLC Enterprise       41Y8367	8	Solid state drive, S3500 SATA 2.5 inch 480 GB MLC HS Enterprise Value	00AJ011	
8       Solid state drive, S3500 SATA 2.5 inch 1.6 TB MLC HS Enterprise Value       00FM269         8       Solid state drive, S3700 1.8 inch 200 GB MLC Enterprise       41Y8367	8	Solid state drive, S3500 SATA 2.5 inch 800 GB MLC Enterprise Value	00AJ456	
8       Solid state drive, S3700 1.8 inch 200 GB MLC Enterprise       41Y8367	8	Solid state drive, S3500 SATA 2.5 inch 800 GB MLC HS Enterprise Value	00AJ016	
	8	Solid state drive, S3500 SATA 2.5 inch 1.6 TB MLC HS Enterprise Value	00FM269	
8 Solid state drive, S3700 1.8 inch 400 GB MLC Enterprise 41Y8372	8	Solid state drive, S3700 1.8 inch 200 GB MLC Enterprise	41Y8367	
	8	Solid state drive, S3700 1.8 inch 400 GB MLC Enterprise	41Y8372	

### Table 4. Parts listing, Types 7167 and 2590 (continued)

Index	Description	CRU part number (Tier 1)	CRU part number (Tier 2)
8	Solid state drive, S3700 SATA 2.5 inch 200 GB MLC HS Enterprise	41Y8332	
8	Solid state drive, S3700 SATA 2.5 inch 400 GB MLC HS Enterprise	41Y8337	
8	Solid state drive, S3700 SATA 2.5 inch 800 GB MLC HS Enterprise	41Y8342	
9	Cable assembly, SAS	00D6327	
10	Filler, microprocessor socket (see "Consumable parts")		
11	Heat sink, front microprocessor		00D6315
11	Heat sink, rear microprocessor		00D6316
12	Base assembly (includes chassis and system board) without LOM (Types 7167 and 2590, all models)		00MN618
	2 GB USB Memory Key	42D0545	
	Adapter connector retention kit	46M2827	
	Alcohol wipes		00MP352
	Alcohol wipes		59P4739
	Bezel, front assembly	00D6383	
	Hard disk drive backplane, SAS single 2.5 inch	00MN645	
	Flex System console breakout cable (models AC1, MC1, CTO)	81Y5287	
	Label kit	00D6313	
	Light path LED card	81Y5290	
	Microprocessor installation tool		94Y9960
	Miscellaneous parts kit		46M2832
	RFID label tag assembly - EMEA	00E6323	
	RFID label tag assembly - US	74Y8800	
	ServeRAID-M5100 Series 1 x 2.5 inch SAS backplane	44E4763	
	ServeRAID-M5100 Series flex cable assembly	00D5089	
	ServeRAID-M5100 Series solid state drive flex expansion cable	00D5078	
	ServeRAID-M5100 Series super capacitor	81Y4579	
	ServeRAID-M5100 Series super capacitor power cable	44E4767	
	ServeRAID-M5100 Series 2 x 1.8 inch SAS backplane	44E4765	
	Flex System Flash Kit V2 backplane card assembly	47C8844	
	Flex System Flash Kit V2 flex cable	00FE024	
	Thermal grease kit		41Y9292

### **Consumable parts**

Consumable parts are not covered by the Statement of Limited Warranty. The following consumable parts are available for purchase from the retail store.

Index	Description	Consumable part number
1	Top cover (when ordering this part, order the Label kit (part number (00D6313)	46M2830
3	Air baffle above DIMMs	81Y5177
7	SSD filler bezel, 2.5 inch hard disk drive bay	44T2248
10	Filler, microprocessor socket	00D6325
	CMOS battery, 3.0 volt (all models)	33F8354
	Cam handle kit	46M2828
	Hard disk drive cage, SAS	46M2829
	Rear bulkhead assembly full wide	46M2833
	ServeRAID-M5100 Series left-side air baffle	00D5080
	ServeRAID-M5100 Series center air baffle	46C9933
	ServeRAID-M5100 Series bezel assembly	46C9935

To order a consumable part, complete the following steps:

- 1. Go to http://www.ibm.com.
- 2. From the Products menu, select Upgrades, accessories & parts.
- 3. Click **Obtain maintenance parts**; then, follow the instructions to order the part from the retail store.

If you need help with your order, call the toll-free number that is listed on the retail parts page, or contact your local representative for assistance.

# Chapter 6. Troubleshooting

Use this information to diagnose and correct problems that might occur in your x440 Compute Node Types 7167 and 2590.

The information in this section describes tools and procedures for solving hardware and software problems. If you cannot diagnose and correct a problem by using the information, see Appendix A "Getting help and technical assistance" on page 945 for more information.

### **Service bulletins**

IBM continually updates the support website with tips and techniques that you can use to solve problems that you might have with the x440 Compute Node Types 7167 and 2590.

To find service bulletins that are available for the x440 Compute Node Types 7167 and 2590, go to http://www.lenovo.com/support and search for the terms 7167 or 2590 and retain.

### **Diagnostic tools**

Use this information to review the diagnostic tools to diagnose and solve hardware-related problems.

### Light path diagnostics

Use this information as an overview of light path diagnostics.

Light path diagnostics is a system of LEDs above the control panel and on various internal components of the compute node. When an error occurs, LEDs can be lit throughout the compute node to help identify the source of the error.

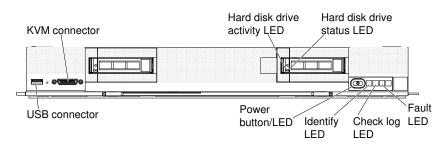
### Viewing the light path diagnostics LEDs

Use this information to locate and identify the light path diagnostics LEDs.

Before you work inside the compute node to view light path diagnostics LEDs, read "Safety" on page iii and "Installation guidelines" on page 879.

If an error occurs, view the light path diagnostics LEDs in the following order:

1. Look at the control panel on the front of the compute node.

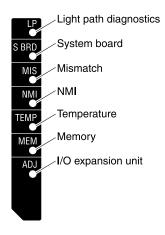


- If the check log LED is lit, it indicates that an Automatic BIOS Recovery has occurred. The compute node will start by using the backup UEFI image.
- If the fault LED is lit, it indicates that an error has occurred; view the light path diagnostics panel and LEDs to isolate the failing component.

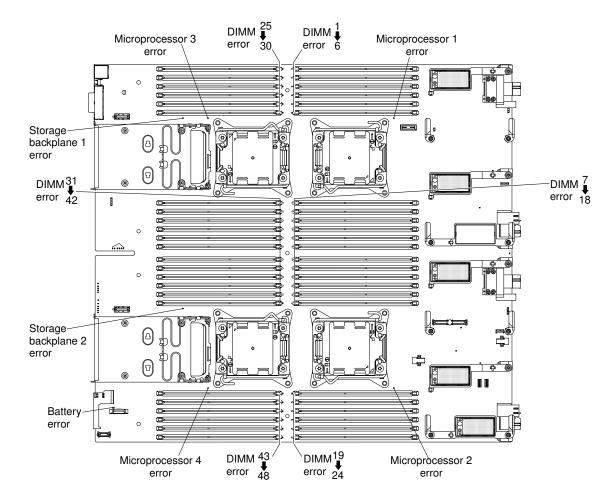
- 2. To view the light path diagnostics LEDs, select one of the following procedures:
  - You can view the LEDs through the CMM **led** command, the CMM web interface, the Lenovo XClarity Administrator (if available), or the Flex System Manager management software (if available).
    - For more information about the CMM led command, see the "Flex System Chassis Management Module: Command-Line Interface Reference Guide" at http://pic.dhe.ibm.com/infocenter/flexsys/ information/topic/com.lenovo.acc.cmm.doc/cli\_ command\_led.html.
    - From the CMM web interface, select Blade Servers from the Chassis Management menu. All fields and options are described in the CMM web interface online help.
    - For more information about the Lenovo XClarity Administrator, see <a href="https://support.lenovo.com/us/en/documents/LNVO-XCLARIT">https://support.lenovo.com/us/en/documents/LNVO-XCLARIT</a>.
    - For more information about the Flex System Manager management software, see "Flex System Manager Software: Installation and Service Guide" at http://pic.dhe.ibm.com/infocenter/flexsys/ information/topic/com.ibm.acc.8731.doc/product\_page.html.
  - If you are in the same location as the compute node, you can complete the following steps:
    - a. Remove the compute node from the Flex System chassis, (see "Removing a compute node from a chassis" on page 880 for instructions).
    - b. Carefully lay the compute node on a flat, static-protective surface.
    - c. Open the compute node cover (see "Removing the compute node cover" on page 888 for instructions).
    - d. Remove the air baffles that are installed over the DIMM connectors.
    - e. Press the power button. When you press the power button, LEDs on the light path diagnostics panel and the system board will be lit if there are any hardware-related issues.

**Note:** The power source for light path diagnostics is designed to last only a short time. If you press the power button and the light path diagnostics LED lights, light path diagnostics is charged to light the LEDs.

The following illustration shows the LEDs on the light path diagnostics panel.



The following illustration shows the locations of the light path diagnostics LEDs on the system board.



### Light path diagnostics LEDs

Use this information to diagnose possible errors that are indicated by the light path diagnostics LEDs.

The following table describes the LEDs on the light path diagnostics panel and the light path diagnostics LEDs on the system board. LEDs on the light path card are visible from the top of the compute node. See "Viewing the light path diagnostics LEDs" on page 59 for information about lighting the LEDs.

Lit light path diagnostics LED	Description	
Light path diagnostics	This LED lights when the light path LED card is installed	
Memory	The IMM2 lights this LED, the corresponding DIMM error LEDs on the system board and the fault LED when a memory fault has occurred.	
Mismatch	The IMM2 lights this LED and the fault LED when a mismatch has occurred between the processors, DIMMs, or hard disk drives within the configuration as reported by POST.	
NMI	The IMM2 lights this LED and the fault LED when an nonmaskable interrupt (NMI) occurs.	
Spare	Reserved for future use	
System board	The IMM2 lights this LED and the fault LED when a system board error has been detected.	
Temperature	The IMM lights this LED and the fault LED when an over-temperature condition has occurred that was critical enough to shut down the compute node.	

### Table 6. Light path LED errors

Light path diagnostics LED	Description	Action
None	An error has occurred and cannot be isolated, or the IMM2 has failed.	Make sure that the light path diagnostics LED is lit to ensure that there is enough power in the compute node to light the rest of the LEDs.
Battery error	The battery failed.	<ol> <li>Reseat the battery.</li> <li>Replace the battery.</li> <li>(Trained service technician only) Replace the base assembly.</li> </ol>
DIMM x error	A memory error occurred.	<ol> <li>Make sure that the DIMM that is indicated by the lit LED is supported.</li> <li>Reseat the DIMM that is indicated by the lit LED.</li> <li>Replace the DIMM that is indicated by the lit LED (see "Removing a DIMM" on page 891, and "Installing a DIMM " on page 892)</li> <li>Note: Multiple DIMM LEDs do not necessarily indicate multiple DIMM failures. If more than one DIMM LED is lit, reseat or replace one DIMM at a time until the error is corrected (see "Removing a DIMM" on page 891, and "Installing a DIMM" on page 892)</li> </ol>
Light path diagnostics LED	System board light path diagnostics LEDs have power.	Check for error LEDs that are lit on the system board.
Microprocessor x error	The microprocessor has failed, or overheated, or the boot microprocessor is missing.	<ol> <li>Check the CMM log for more information. Perform the appropriate action.</li> <li>If the log shows that a microprocessor is disabled or that a microprocessor IERR has occurred, perform the appropriate action.</li> <li>(Trained service technician only) Reset the microprocessor that is indicated by the lit LED.</li> <li>(Trained service technician only) Replace the microprocessor that is indicated by the lit LED.</li> </ol>
Microprocessor mismatch	The microprocessors do not match.	Make sure that all installed microprocessors are identical (number of cores, cache size, type, clock speed, and internal / external clock frequencies).

Table 6. Light path LED errors (continued)

Light path diagnostics LED	Description	Action
NMI	The system board failed.	<ol> <li>Reinsert the compute node, and then restart the compute node. Check the IMM event log for information about the error.</li> </ol>
		2. (Trained service technician only) Replace the base assembly.
System board	The system board failed.	(Trained service technician only) Replace the base assembly.
Temperature	The system temperature has exceeded the threshold level	<ol> <li>Check the function of the shared compute node and chassis unit resources.</li> <li>Make sure that the room temperature is not too high.</li> </ol>
Hard disk drive	A hard disk drive failed.	Run the fixed disk or attached disk diagnostic test. If the drive passes the test but continues to have a problem replace the hard disk drive (see "Removing a hot-swap hard disk drive" on page 908 and "Installing a hot-swap hard disk drive" on page 908)
Adapter fault	An adapter failed.	Run the adapter card diagnostics test. If adapter passes the test but continues to have a problem, replace the adapter.

Table 7	System board diagnostic LED information
rable r.	System board diagnostic LED information

LED	Color	LED name	Description
D9001 D9004	Green	Checkpoint LEDs (MSD)	These LEDs represent checkpoint display codes in binary.
D9005 D9008	Green	Checkpoint LEDs (LSD)	These LEDs represent checkpoint display codes in binary.
D9009	Green	FPGA heartbeat	This LED will light when there is activity on the FPGA.
DVL01	Yellow	Battery error	The IMM2 lights this LED and the fault LED when the battery is defective.
DBL01	Yellow	IMM fault	The IMM2 lights this LED and the fault LED when a problem has been detected with the IMM2.
DPL00	Yellow	CPU 1 error	The IMM2 lights this LED and the fault LED when microprocessor 1 is defective or when no processor is installed in the microprocessor 1 socket.
DPL01	Yellow	CPU 2 error	The IMM2 lights this LED and the fault LED when microprocessor 2 is defective.
DPL02	Yellow	CPU 3 error	The IMM2 lights this LED and the fault LED when microprocessor 3 is defective.

LED	Color	LED name	Description
DPL03	Yellow	CPU 4 error	The IMM2 lights this LED and the fault LED when microprocessor 4 is defective.
DVL02	Yellow	DC fault	The IMM2 lights this LED and the fault LED when there is a power fault on one of the power rails.
DML01 DML48	Yellow	DIMM x error	The IMM2 lights any of these LEDs and the fault LED when any DIMMs $1 - 48$ are defective.
DLLACT10	Green	Ethernet 1-0 activity	This LED lights when there is Ethernet activity on port 0 of LOM controller 1.
DLLACT11	Green	Ethernet 1-1 activity	This LED lights when there is Ethernet activity on port 1 of LOM controller 1.
DLLACT20	Green	Ethernet 2-0 activity	This LED lights when there is Ethernet activity on port 0 of LOM controller 2.
DLLACT21	Green	Ethernet 2-1 activity	This LED lights when there is Ethernet activity on port 1 of LOM controller 2.
DLLUP10	Green	Ethernet 1-0 link	This LED lights when port 0 on LOM controller 1 is connected to the network.
DLLUP11	Green	Ethernet 1-1 link	This LED lights when port 1 on LOM controller 1 is connected to the network.
DLLUP20	Green	Ethernet 2-0 link	This LED lights when port 0 on LOM controller 2 is connected to the network.
DLLUP21	Green	Ethernet 2-1 link	This LED lights when port 1 on LOM controller 2 is connected to the network.
DLPWROK1	Green	Ethernet 1 power OK	This LED lights when power to LOM controller 1 is on and working properly.
DLPWROK2	Green	Ethernet 2 power OK	This LED lights when power to LOM controller 2 is on and working properly.
DPWRFAULT	Yellow	Power fault	This LED lights when there is an overcurrent fault on one of the 12 V power rails.
DS862	Green	RTMM heartbeat	This LED lights when there is activity on the RTMM.
DS913	Green	IMM heartbeat	This LED lights when there is activity on the IMM2.
DSL01	Yellow	SAS back plane 1 error	The IMM lights this LED and the fault LED when there is a problem with SAS backplane 1.
DSL02	Yellow	SAS Back Plane 2 error	The IMM2 light this LED and the fault LED when there is a problem with SAS backplane 2.
DSAS_LF10	Yellow	SAS 1-0 link failure	The IMM lights this LED and the fault LED when there is a fault with the link between the SAS controller and SAS Port 0 on SAS backplane 1.
DSAS_LF11	Yellow	SAS 1-1 link failure	The IMM lights this LED and the fault LED when there is a fault with the link between the SAS controller and SAS Port 1 on SAS backplane 1.
DSAS_LF20	Yellow	SAS 2-0 link failure	The IMM2 lights this LED when there is a fault with the link between the SAS controller and SAS port 0 on SAS backplane 2.

Table 7. System board diagnostic LED information (continued)

Table 7. System board diagnostic LED information (continued)

LED	Color	LED name	Description
DSAS_LF21	Yellow	SAS 2-1 link failure	The IMM2 lights this LED when there is a fault with the link between the SAS controller and SAS port 1 on SAS backplane 2.
DSERROR	Yellow	SAS error	This LED lights when there is a problem with the LSI2004 SAS controller.
DSHB	Green	SAS heartbeat	This LED lights when there is activity on the LSI2004 SAS controller.

# **IMM** event log

Use this information as an overview of the IMM event log.

The integrated management module II (IMM2) consolidates the system-management processor functionality, video controller, and remote presence capabilities in a single chip on the system board. The IMM2 monitors all components of the compute node and posts events in the IMM event log. In addition, most events are also sent to the Chassis Management Module event log. You can view the IMM event log through the Dynamic System Analysis (DSA) program (as the ASM event log).

To diagnose and resolve IMM error codes, see "IMM messages" on page 201.

# Viewing event logs through the Setup utility

You can view the IMM and POST events through the Setup utility.

To view the POST event log or system-event log, complete the following steps:

- Step 1. Connect a keyboard, monitor, and mouse to the console breakout cable and connect the console breakout cable to the compute node.
- Step 2. Turn on the compute node.
- Step 3. When the prompt <F1> Setup is displayed, press F1. If you have set both a power-on password and an administrator password, you must type the administrator password to view the event logs.
- Step 4. Select System Event Logs and use one of the following procedures:
  - To view the POST event log, select **POST Event Viewer**.
  - To view the system-event log, select **System Event Log**.

# Viewing event logs without restarting the compute node

Methods are available for you to view one or more event logs without having to restart the compute node.

You can view the Chassis Management Module event log using the Lenovo XClarity Administrator, in the Flex System Manager Chassis Manager, or through the **Event Log** link in Flex System Manager management software. For more information about the Lenovo XClarity Administrator, see <a href="https://support.lenovo.com/us/en/documents/LNVO-XCLARIT">https://support.lenovo.com/us/en/documents/LNVO-XCLARIT</a>. For more information about Flex System Manager management software, see "Flex System Manager Software: Installation and Service Guide" at <a href="http://pic.dhe.ibm.com/infocenter/flexsys/information/topic/com.ibm.acc.8731.doc/product\_page.html">http://pic.dhe.ibm.com/infocenter/flexsys/information/topic/com.ibm.acc.8731.doc/product\_page.html</a>.

You can also view the Chassis Management Module event log through the **Event Log** link by using the CMM **displaylog** command or the CMM web interface.

**Note:** If event IDs are not currently displayed in the Event Log page, you can enable them. To do so, click **Filter Events** and select the **Event ID** check box under **Visible columns**.

- For more information about the CMM **displaylog** command, see the "Flex System Chassis Management Module: Command-Line Interface Reference Guide" at http://pic.dhe.ibm.com/infocenter/flexsys/information/ topic/com.lenovo.acc.cmm.doc/cli\_ command\_ displaylog.html.
- From the CMM web interface, select **Event Log** from the **Events** menu. For more information, see the the "Flex System Chassis Management Module: User's Guide" at http://pic.dhe.ibm.com/infocenter/flexsys/ information/topic/com.lenovo.acc.cmm.doc/ cmm\_user\_ guide.html. All fields and options are described in the CMM web interface online help.

If you have installed DSA Portable Edition, you can use it to view the system-event log (as the IPMI event log), the operating-system event logs, or the merged DSA log. You can also use DSA Preboot to view these logs, although you must restart the compute node to use DSA Preboot. To install Portable DSA or DSA Preboot or to download a DSA Preboot CD image, go to https://support.lenovo.com/us/ en/documents/LNVO-DSA.

If IPMItool is installed in the compute node, you can use it to view the system-event log. Most recent versions of the Linux operating system come with a current version of IPMItool. For information about IPMItool, complete the following steps.

**Note:** Changes are made periodically to the Lenovo website. The actual procedure might vary slightly from what is described in this document.

- 1. Go to http://www.ibm.com/developerworks.
- 2. Click Linux.
- 3. Click the Linux blueprints tab.
- 4. Click Blueprints for Linux on IBM systems or Blueprints for Linux on Lenovo systems, and then click Using Intelligent Platform Management Interface (IPMI) on IBM Linux platforms or Using Intelligent Platform Management Interface (IPMI) on Lenovo Linux platforms.

The following table describes the methods that you can use to view the event logs, depending on the condition of the compute node. The first two conditions generally do not require that you restart the compute node.

Table 8. Methods for viewing event logs

Condition	Action	
The compute node is not hung and is connected to a	Use any of the following methods:	
network.	<ul> <li>In a web browser, type the IP address of the Chassis Management Module and go to the Event Log page.</li> </ul>	
	<ul> <li>Run Portable or Installable DSA to view the event logs or create an output file that you can send to Support.</li> </ul>	
	Use IPMItool to view the system-event log.	
The compute node is not hung and is not connected to a network.	Use IPMItool locally to view the system-event log.	
The compute node is hung.	Use any of the following methods:	
	<ul> <li>If DSA Preboot is installed, restart the compute node and press F2 to start DSA Preboot and view the event logs.</li> </ul>	
	<ul> <li>If DSA Preboot is not installed, insert the DSA Preboot CD and restart the compute node to start DSA Preboot and view the event logs.</li> </ul>	
	• Alternatively, you can restart the compute node and press F1 to start the Setup utility and view the POST event log or system-event log. For more information, see "Viewing event logs through the Setup utility" on page 65.	

# Lenovo Dynamic System Analysis Preboot diagnostic program

Lenovo Dynamic System Analysis (DSA) Preboot diagnostic program collects and analyzes system information to aid in diagnosing compute node problems.

DSA Preboot performs the following tasks:

- · Collects system information into a compressed XML file that you can send to Support
- Provides a bootable image that you can use to run extended hardware tests independent of the operating system or applications
- Collects the version and license information from local VMware ESXi hypervisor software

DSA Preboot might appear to be unresponsive when you start the program. This is normal operation while the program loads.

To obtain DSA code and the *Dynamic System Analysis Installation and User's Guide*, go to https://support.lenovo.com/us/en/documents/LNVO-DSA.

To diagnose and resolve DSA messages, see "DSA diagnostic test results" on page 68.

## **Running DSA Preboot**

Use this information to run DSA Preboot.

To run the DSA Preboot diagnostic programs, complete the following steps:

- 1. If the compute node is running, turn off the compute node and all attached devices.
- 2. Turn on all attached devices; then, turn on the compute node.
- 3. When the prompt <F2> Diagnostics is displayed, press F2.

**Note:** DSA Preboot might appear to be unresponsive for an unusual length of time when you start the program. This is normal operation while the program loads.

4. Select Quit to DSA to exit from the stand-alone memory diagnostic program.

**Note:** After you exit from the stand-alone memory diagnostic environment, you must restart the compute node to access the stand-alone memory diagnostic environment again.

- 5. Enter gui to start the DSA graphical user interface, or select **cmd** to display the DSA interactive menu.
- 6. From the diagnostic programs screen, select the test that you want to run, and follow the instructions on the screen. For additional information, see the *Dynamic System Analysis Installation and User's Guide*, which is available at https://support.lenovo.com/us/ en/documents/LNVO-DSA.

Help for DSA is available. For help about the DSA CLI, enter help in the command line. For help with the DSA user interface, press F1. Pressing F1 within a help panel displays additional online documentation.

## **Diagnostic text messages**

Use this information to understand the diagnostic text messages that are displayed while the tests are running.

A diagnostic text message contains one of the following results:

- Passed: The test was completed without any errors.
- Failed: The test detected an error.
- User Aborted: You stopped the test before it was completed.
- Not Applicable: You attempted to test a device that is not present in the compute node.
- Aborted: The test could not proceed because of the compute node configuration.
- **Warning:** The test could not be run. There was no failure of the hardware that was being tested, but there might be a hardware failure elsewhere, or another problem prevented the test from running; for example, there might be a configuration problem, or the hardware might be missing or is not being recognized.

The result is followed by an error code or other additional information about the error.

## Viewing the test results

Use this information to view the test results.

You can use one of the following methods to access the test log when the tests are completed:

- From the DSA command line, issue the DSA CLI View command or select the **Diagnostic Event Log** option from the DSA graphical user interface (GUI).
- From the DSA interactive menu, select the getextendedresults option.
- From the DSA interactive menu, select the **View** option to view all of the collected results and error log data.
- In the DSA GUI, select **DSA Error Log** from the System Information page.

You can send the DSA error log file to Support to aid in diagnosing the compute node problems, or you can use the DSA CLI copy command to copy the log to an external USB device.

# **DSA diagnostic test results**

After running the DSA diagnostic tests, use this information to resolve any issues that were found.

## **DSA CPU stress test results**

The following messages can result when you run the CPU stress test.

### Test results for the DSA CPU stress test

The following messages can result when you run the DSA CPU stress test.

#### 089-000-000 : CPU Stress Test Passed

CPU Stress Test Passed.

Recoverable No

Severitv Event

Serviceable No

Automatically notify support No

#### **Related links**

- Lenovo Support website
- Latest level of DSA
- 089-801-000 : CPU Stress Test Aborted

CPU Stress Test Aborted. Internal Program Error.

**Recoverable** No

Severity Warning

Serviceable Yes

Automatically notify support No

#### User Response

Complete the following steps:

- 1. Turn off and restart the system.
- 2. Make sure that the DSA Diagnostic code is at the latest level.
- 3. Run the test again.
- 4. Check system firmware level and upgrade if necessary. The installed firmware level can be found in the DSA Diagnostic Event Log within the Firmware/VPD section for this component. The latest level firmware for this component can be found in reference to this system type at the IBM Support website: https://www.ibm.com/support/entry/portal/docdisplay?Indocid=MIGR-4JTS2T.
- 5. Run the test again.
- 6. If the system has stopped responding, turn off and restart the system and then run the test again.
- 7. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

#### **Related links**

- Lenovo Support website
- Latest level of DSA
- 089-802-000 : CPU Stress Test Aborted

CPU Stress Test Aborted. System resource unavailability error.

#### Recoverable

No

### Severity

Warning

#### Serviceable

Yes

#### Automatically notify support

No

### **User Response**

Complete the following steps:

- 1. Turn off and restart the system.
- 2. Make sure that the DSA Diagnostic code is at the latest level.
- 3. Run the test again.
- 4. Check system firmware level and upgrade if necessary. The installed firmware level can be found in the DSA Diagnostic Event Log within the Firmware/VPD section for this component.
- 5. Run the test again.
- 6. If the system has stopped responding, turn off and restart the system and then run the test again.
- 7. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

### **Related links**

- Lenovo Support website
- Latest level of DSA
- 089-803-000 : CPU Stress Test Aborted

CPU Stress Test Aborted. Memory size is insufficient to run the test. At least 1GB is required.

#### Recoverable

No

Severity Warning

Serviceable

Yes

# Automatically notify support

No

#### **Related links**

- Lenovo Support website
- Latest level of DSA

089-804-000 : CPU Stress Test Aborted

CPU Stress Test Aborted. User pressed Ctrl-C.

Recoverable

No

Severity Warning

Serviceable

Yes

#### Automatically notify support

No

### **Related links**

- Lenovo Support website
- Latest level of DSA

### 089-901-000 : CPU Stress Test Failed

CPU Stress Test Failed.

### Recoverable

No

Severity Error

# Serviceable

Yes

### Automatically notify support

No

### **User Response**

Complete the following steps:

- 1. If the system has stopped responding, turn off and restart the system and then run the test again.
- 2. Make sure that the DSA Diagnostic code is at the latest level.
- 3. Run the test again.
- 4. Check system firmware level and upgrade if necessary. The installed firmware level can be found in the DSA Diagnostic Event Log within the Firmware/VPD section for this component.
- 5. Run the test again.
- 6. If the system has stopped responding, turn off and restart the system and then run the test again.
- 7. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

#### **Related links**

- Lenovo Support website
- Latest level of DSA

## **DSA** memory stress test results

The following messages can result when you run the memory stress test.

### Test results for the DSA memory stress test

The following messages can result when you run the DSA memory stress test.

• 202-000-000 : MemStr Test Passed

Test Passed.

Recoverable No

Severity Event

Serviceable

No

#### Automatically notify support

No

#### **Related links**

- Lenovo Support website
- Latest level of DSA
- 202-801-000 : MemStr Test Aborted

Internal program error.

### Recoverable

No

## Severity

Warning

### Serviceable

Yes

### Automatically notify support

No

### **User Response**

Complete the following steps:

- 1. Turn off and restart the system.
- 2. Make sure that the DSA Diagnostic code is at the latest level.
- 3. Run the test again.
- 4. If the system has stopped responding, turn off and restart the system.
- 5. Check the system firmware level and upgrade if necessary.
- 6. Run the memory diagnostic to identify the specific failing DIMM.
- 7. If the failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

### **Related links**

- Lenovo Support website
- Latest level of DSA
- 202-802-000 : MemStr Test Aborted

Memory size is insufficient to run the test. At least 1 GB is required.

### Recoverable

No

## Severity

Warning

### Serviceable

Yes

Automatically notify support

No

**Related links** 

- Lenovo Support website
- Latest level of DSA
- 202-803-000 : MemStr Test Aborted

User pressed Ctrl-C.

#### Recoverable

No

# Severity

Warning

# Serviceable

Yes

#### Automatically notify support No

INO

### **Related links**

- Lenovo Support website

- Latest level of DSA

### • 202-901-000 : MemStr Test Failed

Test Failed.

Recoverable No

Severity Error

Serviceable

Yes

Automatically notify support

No

### User Response

Complete the following steps:

- 1. Execute the standard DSA memory diagnostics to validate all memory.
- 2. Make sure that the DSA Diagnostic code is at the latest level.
- 3. Turn off the system and disconnect it from power.
- 4. Reseat the memory cards and DIMMs.
- 5. Reconnect the system to power and turn the system on.
- 6. Run the test again.
- 7. Execute the standard DSA memory diagnostics to validate all memory.
- 8. If the failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

#### **Related links**

- Lenovo Support website
- Latest level of DSA
- 202-902-000 : MemStr Test Failed

Memory size is insufficient to run the test.

Recoverable No

Severity Error

#### Serviceable

Yes

#### Automatically notify support

No

### **User Response**

Complete the following steps:

- 1. Ensure that all memory is enabled by checking the "Available System Memory" in the "Resource Utilization" section of the DSA Diagnostic Event log.
- 2. If necessary, access the Configuration/Setup Utility program by pressing F1 during system boot and enable all memory.
- 3. Make sure that the DSA Diagnostic code is at the latest level.
- 4. Run the test again.
- 5. Execute the standard DSA memory diagnostics to validate all memory.
- 6. If the failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

#### **Related links**

- Lenovo Support website
- Latest level of DSA

## **DSA** memory isolation test results

The following messages can result when you run the memory isolation test.

### Test results for the DSA memory isolation test

The following messages can result when you run the DSA memory isolation test.

### • 201-000-000 : Standalone Memory Test Passed

Quick/Full Memory Test All CPUs Passed.

Recoverable No

Severity Event

Serviceable

No

Automatically notify support No

#### **Related links**

- Lenovo Support website
- Latest level of DSA
- 201-000-001 : Standalone Memory Test Passed

Quick/Full Memory Test CPU 1 Passed.

Recoverable

No

Severity Event

#### Serviceable

No

#### Automatically notify support

No

### **Related links**

- Lenovo Support website
- Latest level of DSA

### 201-000-002 : Standalone Memory Test Passed

Quick/Full Memory Test CPU 2 Passed.

### Recoverable

No

٠

Severity

Event

Serviceable

No

# Automatically notify support

No

### **Related links**

- Lenovo Support website
- Latest level of DSA

### • 201-000-003 : Standalone Memory Test Passed

Quick/Full Memory Test CPU 3 Passed.

### Recoverable

No

Severity Event

Serviceable No

# Automatically notify support

No

## **Related links**

- Lenovo Support website
- Latest level of DSA

### • 201-000-004 : Standalone Memory Test Passed

Quick/Full Memory Test CPU 4 Passed.

# Recoverable No

Severity Event

Serviceable

No

### Automatically notify support No

**Related links** 

- Lenovo Support website
- Latest level of DSA

#### • 201-811-000 : Standalone Memory Test Aborted

Unable to Locate SMBIOS key "\_SM\_".

#### Recoverable

No

Severity

Warning

### Serviceable

No

### Automatically notify support

No

### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

### **Related links**

- Lenovo Support website
- Latest level of DSA
- 201-811-001 : Standalone Memory Test Aborted

Unable to Locate SMBIOS key "\_SM\_".

#### Recoverable

No

Severity Warning

Serviceable

No

### Automatically notify support

No

### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

### **Related links**

- Lenovo Support website
- Latest level of DSA
- 201-811-002 : Standalone Memory Test Aborted

Unable to Locate SMBIOS key "\_SM\_".

#### Recoverable

No

### Severity

Warning

#### Serviceable

No

### Automatically notify support

No

### User Response

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

### **Related links**

- Lenovo Support website
- Latest level of DSA

### 201-811-003 : Standalone Memory Test Aborted

Unable to Locate SMBIOS key "\_SM\_".

Recoverable

No

Severity Warning

Serviceable

No

### Automatically notify support

No

### User Response

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### **Related links**

- Lenovo Support website
- Latest level of DSA
- 201-812-000 : Standalone Memory Test Aborted

Memory test is not supported for this system.

#### Recoverable

No

### Severity

Warning

### Serviceable

No

## Automatically notify support

No

### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

### **Related links**

- Lenovo Support website
- Latest level of DSA

### • 201-812-001 : Standalone Memory Test Aborted

Memory test is not supported for this system.

### Recoverable

No

# Severity

Warning

# Serviceable

No

## Automatically notify support

No

## **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

## **Related links**

- Lenovo Support website
- Latest level of DSA
- 201-812-002 : Standalone Memory Test Aborted

Memory test is not supported for this system.

## Recoverable

No

Severity Warning

Serviceable

No

#### Automatically notify support

No

#### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

### **Related links**

- Lenovo Support website
- Latest level of DSA
- 201-812-003 : Standalone Memory Test Aborted

Memory test is not supported for this system.

Recoverable No

Severity Warning

Serviceable

No

#### Automatically notify support

No

#### User Response

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### **Related links**

- Lenovo Support website
- Latest level of DSA

### • 201-813-000 : Standalone Memory Test Aborted

Chipset Error: Can not turn OFF ECC error reporting in CPU.

Recoverable

No

Severity Warning

Serviceable No

Automatically notify support

#### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### **Related links**

- Lenovo Support website
- Latest level of DSA

### • 201-813-001 : Standalone Memory Test Aborted

Chipset Error: Can not turn OFF ECC error reporting in CPU.

### Recoverable

No

Severity

Warning

### Serviceable

No

### Automatically notify support

No

### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### **Related links**

- Lenovo Support website
- Latest level of DSA

### 201-813-002 : Standalone Memory Test Aborted

Chipset Error: Can not turn OFF ECC error reporting in CPU.

### Recoverable

No

Severity

Warning

### Serviceable

No

### Automatically notify support

No

#### **User Response**

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.

- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### **Related links**

- Lenovo Support website
- Latest level of DSA
- 201-813-003 : Standalone Memory Test Aborted

Chipset Error: Can not turn OFF ECC error reporting in CPU.

#### Recoverable

No

### Severity

Warning

Serviceable

No

#### Automatically notify support

No

### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### **Related links**

- Lenovo Support website
- Latest level of DSA

#### • 201-814-000 : Standalone Memory Test Aborted

Chipset Error: Can not disable Scubbing feature for CPU.

Recoverable

No

Severity Warning

Serviceable

No

#### Automatically notify support

No

### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.

4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### **Related links**

- Lenovo Support website
- Latest level of DSA

### 201-814-001 : Standalone Memory Test Aborted

Chipset Error: Can not disable Scubbing feature for CPU.

### Recoverable

No

### Severity

Warning

### Serviceable

No

### Automatically notify support

No

### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

### **Related links**

- Lenovo Support website
- Latest level of DSA

### • 201-814-002 : Standalone Memory Test Aborted

Chipset Error: Can not disable Scubbing feature for CPU.

#### Recoverable

No

### Severity

Warning

### Serviceable

No

### Automatically notify support

No

### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

### **Related links**

- Lenovo Support website

#### - Latest level of DSA

#### • 201-814-003 : Standalone Memory Test Aborted

Chipset Error: Can not disable Scubbing feature for CPU.

#### Recoverable

No

#### Severity Warning

#### Serviceable

No

#### Automatically notify support

No

#### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### **Related links**

- Lenovo Support website
- Latest level of DSA

#### 201-815-000 : Standalone Memory Test Aborted

Program Error with Quick Memory Menu Option Selection.

#### Recoverable

No

#### Severity

Warning

### Serviceable

No

#### Automatically notify support

No

#### User Response

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### **Related links**

- Lenovo Support website
- Latest level of DSA
- 201-815-001 : Standalone Memory Test Aborted

Program Error with Quick Memory Menu Option Selection.

# Recoverable

No

Severity

Warning

## Serviceable

No

## Automatically notify support

No

## User Response

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

### **Related links**

- Lenovo Support website
- Latest level of DSA
- 201-815-002 : Standalone Memory Test Aborted

Program Error with Quick Memory Menu Option Selection.

## Recoverable

No

Severity Warning

Serviceable No

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## Automatically notify support

No

## **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

## **Related links**

- Lenovo Support website
- Latest level of DSA
- 201-815-003 : Standalone Memory Test Aborted

Program Error with Quick Memory Menu Option Selection.

Recoverable No

### Severity

#### Warning

#### Serviceable

No

#### Automatically notify support

No

### User Response

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

### **Related links**

- Lenovo Support website
- Latest level of DSA

### • 201-816-000 : Standalone Memory Test Aborted

Program Error with Full Memory Menu Option Selection.

Recoverable

No

Severity

Warning

Serviceable No

Automatically notify support No

#### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### Related links

- Lenovo Support website
- Latest level of DSA
- 201-816-001 : Standalone Memory Test Aborted

Program Error with Full Memory Menu Option Selection.

Recoverable

No

Severity Warning

Serviceable No

#### Automatically notify support

No

#### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### **Related links**

- Lenovo Support website
- Latest level of DSA

#### 201-816-002 : Standalone Memory Test Aborted

Program Error with Full Memory Menu Option Selection.

Recoverable

No

Severity

Warning

#### Serviceable

No

Automatically notify support

No

#### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### **Related links**

- Lenovo Support website
- Latest level of DSA
- 201-816-003 : Standalone Memory Test Aborted

Program Error with Full Memory Menu Option Selection.

### Recoverable

No

Severity Warning

Serviceable

No

### Automatically notify support No

**User Response** 

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### Related links

- Lenovo Support website
- Latest level of DSA
- 201-818-000 : Standalone Memory Test Aborted

Unable to Locate SMBIOS key "\_SM\_".

#### Recoverable

No

Severity Warning

Serviceable No

Automatically notify support

No

#### User Response

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### **Related links**

- Lenovo Support website
- Latest level of DSA

#### • 201-818-001 : Standalone Memory Test Aborted

Unable to Locate SMBIOS key "\_SM\_".

## Recoverable

No

#### Severity

Warning

Serviceable

No

#### Automatically notify support

No

#### User Response

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.

- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### **Related links**

- Lenovo Support website
- Latest level of DSA
- 201-818-002 : Standalone Memory Test Aborted

Unable to Locate SMBIOS key "\_SM\_".

### Recoverable

No

### Severity

Warning

### Serviceable

No

### Automatically notify support

No

### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

### **Related links**

- Lenovo Support website
- Latest level of DSA

### 201-818-003 : Standalone Memory Test Aborted

Unable to Locate SMBIOS key "\_SM\_".

#### Recoverable

No

Severity

Warning

### Serviceable

No

### Automatically notify support

No

### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### **Related links**

- Lenovo Support website
- Latest level of DSA

#### • 201-819-000 : Standalone Memory Test Aborted

The start-end address ranges in the restricted area of the memory.

Recoverable

No

Severity

Warning

Serviceable No

Automatically notify support

No

#### User Response

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### **Related links**

- Lenovo Support website
- Latest level of DSA

### • 201-819-001 : Standalone Memory Test Aborted

The start-end address ranges in the restricted area of the memory.

#### Recoverable

No

#### Severity

Warning

#### Serviceable

No

#### Automatically notify support

No

### User Response

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### **Related links**

- Lenovo Support website
- Latest level of DSA
- 201-819-002 : Standalone Memory Test Aborted

The start-end address ranges in the restricted area of the memory.

#### Recoverable

No

### Severity

Warning

#### Serviceable

No

#### Automatically notify support

No

### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

### **Related links**

- Lenovo Support website
- Latest level of DSA

### 201-819-003 : Standalone Memory Test Aborted

The start-end address ranges in the restricted area of the memory.

#### Recoverable

No

### Severity

Warning

### Serviceable

No

### Automatically notify support

No

### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

### **Related links**

- Lenovo Support website
- Latest level of DSA
- 201-820-000 : Standalone Memory Test Aborted

Memory Upper limit is less than 16 Mbytes.

#### Recoverable

No

### Severity

Warning

Serviceable

No

### Automatically notify support

No

### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

### **Related links**

- Lenovo Support website
- Latest level of DSA

### 201-820-001 : Standalone Memory Test Aborted

Memory Upper limit is less than 16 Mbytes.

### Recoverable

No

### Severity

Warning

Serviceable No

### Automatically notify support

No

### User Response

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

### **Related links**

- Lenovo Support website
- Latest level of DSA
- 201-820-002 : Standalone Memory Test Aborted

Memory Upper limit is less than 16 Mbytes.

Recoverable No

**Severity** Warning

Serviceable

No

#### Automatically notify support

No

#### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### **Related links**

- Lenovo Support website
- Latest level of DSA
- 201-820-003 : Standalone Memory Test Aborted

Memory Upper limit is less than 16 Mbytes.

Recoverable

No

Severity

Warning

Serviceable

No

## Automatically notify support

No

#### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### **Related links**

- Lenovo Support website
- Latest level of DSA

#### • 201-821-000 : Standalone Memory Test Aborted

Variable range MTRR registers are larger than fixed range MTRR registers.

Recoverable No Severity Warning Serviceable No

#### Automatically notify support No

#### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

### **Related links**

- Lenovo Support website
- Latest level of DSA

### • 201-821-001 : Standalone Memory Test Aborted

Variable range MTRR registers are larger than fixed range MTRR registers.

#### Recoverable

No

Severity

Warning

### Serviceable

No

### Automatically notify support

No

### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### **Related links**

- Lenovo Support website
- Latest level of DSA

### 201-821-002 : Standalone Memory Test Aborted

Variable range MTRR registers are larger than fixed range MTRR registers.

Recoverable

No

Severity

Warning

### Serviceable

No

## Automatically notify support

No

#### **User Response**

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.

- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### **Related links**

- Lenovo Support website
- Latest level of DSA
- 201-821-003 : Standalone Memory Test Aborted

Variable range MTRR registers are larger than fixed range MTRR registers.

#### Recoverable

No

#### Severity

Warning

Serviceable

No

#### Automatically notify support

No

#### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### **Related links**

- Lenovo Support website
- Latest level of DSA
- 201-822-000 : Standalone Memory Test Aborted

Invalid MTRR service request.

#### Recoverable

No

Severity Warning

Serviceable

No

#### Automatically notify support

No

### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.

4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### **Related links**

- Lenovo Support website
- Latest level of DSA
- 201-822-001 : Standalone Memory Test Aborted

Invalid MTRR service request.

Recoverable

No

### Severity

Warning

Serviceable

No

### Automatically notify support

No

### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### **Related links**

- Lenovo Support website
- Latest level of DSA

#### • 201-822-002 : Standalone Memory Test Aborted

Invalid MTRR service request.

Recoverable

No

Severity

Warning

#### Serviceable

No

### Automatically notify support

No

### User Response

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### **Related links**

- Lenovo Support website

- Latest level of DSA

#### • 201-822-003 : Standalone Memory Test Aborted

Invalid MTRR service request.

#### Recoverable

No

### Severity

Warning

#### Serviceable

No

#### Automatically notify support

No

#### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### **Related links**

- Lenovo Support website
- Latest level of DSA

#### 201-824-000 : Standalone Memory Test Aborted

Node Interleave feature must be OFF. Go to Setup and disable Node Interleave option and then re-run the test.

#### Recoverable

No

Severity Warning

Serviceable

No

#### Automatically notify support

No

#### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### **Related links**

- Lenovo Support website
- Latest level of DSA
- 201-824-001 : Standalone Memory Test Aborted

Node Interleave feature must be OFF. Go to Setup and disable Node Interleave option and then re-run the test.

#### Recoverable

No

Severity Warning

### Serviceable

No

## Automatically notify support

No

#### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### **Related links**

- Lenovo Support website
- Latest level of DSA

#### 201-824-002 : Standalone Memory Test Aborted

Node Interleave feature must be OFF. Go to Setup and disable Node Interleave option and then re-run the test.

#### Recoverable

No

Severity Warning

#### Serviceable

No

#### Automatically notify support

No

#### User Response

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### **Related links**

- Lenovo Support website
- Latest level of DSA

#### 201-824-003 : Standalone Memory Test Aborted

Node Interleave feature must be OFF. Go to Setup and disable Node Interleave option and then re-run the test.

# Recoverable

No

Severity

Warning

## Serviceable

No

## Automatically notify support

No

## **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

## **Related links**

- Lenovo Support website
- Latest level of DSA
- 201-826-000 : Standalone Memory Test Aborted

BIOS: Memory Controller has been disabled. Go to Setup and Enable Memory Controller.

## Recoverable

No

Severity Warning

Serviceable

No

## Automatically notify support

No

## User Response

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

## **Related links**

- Lenovo Support website
- Latest level of DSA

## • 201-826-001 : Standalone Memory Test Aborted

BIOS: Memory Controller has been disabled. Go to Setup and Enable Memory Controller.

Recoverable No

### Severity

#### Warning

#### Serviceable

No

#### Automatically notify support

No

### User Response

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

### **Related links**

- Lenovo Support website
- Latest level of DSA

### • 201-826-002 : Standalone Memory Test Aborted

BIOS: Memory Controller has been disabled. Go to Setup and Enable Memory Controller.

Recoverable

No

Severity

Warning

Serviceable No

Automatically notify support No

#### User Response

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### Related links

- Lenovo Support website
- Latest level of DSA
- 201-826-003 : Standalone Memory Test Aborted

BIOS: Memory Controller has been disabled. Go to Setup and Enable Memory Controller.

#### Recoverable

No

Severity Warning

Serviceable No

#### Automatically notify support

No

#### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

### **Related links**

- Lenovo Support website
- Latest level of DSA

### • 201-827-000 : Standalone Memory Test Aborted

BIOS: ECC function has been disabled by BIOS. Go to Setup and enable ECC generation.

Recoverable

No

Severity

Warning

### Serviceable

No

### Automatically notify support

No

### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### **Related links**

- Lenovo Support website
- Latest level of DSA

### • 201-827-001 : Standalone Memory Test Aborted

BIOS: ECC function has been disabled by BIOS. Go to Setup and enable ECC generation.

# Recoverable

No

Severity Warning

# Serviceable

No

#### Automatically notify support No

User Response

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### Related links

- Lenovo Support website
- Latest level of DSA
- 201-827-002 : Standalone Memory Test Aborted

BIOS: ECC function has been disabled by BIOS. Go to Setup and enable ECC generation.

#### Recoverable

No

Severity Warning

Serviceable No

Automatically notify support

No

#### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### **Related links**

- Lenovo Support website
- Latest level of DSA

#### • 201-827-003 : Standalone Memory Test Aborted

BIOS: ECC function has been disabled by BIOS. Go to Setup and enable ECC generation.

Recoverable No

Severity

Warning

Serviceable

No

#### Automatically notify support

No

#### **User Response**

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.

- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

- Lenovo Support website
- Latest level of DSA

### • 201-844-000 : Standalone Memory Test Aborted

Chipset Error: Problem in masking MSR machine check control MASK registers.

### Recoverable

No

### Severity

Warning

### Serviceable

No

### Automatically notify support

No

### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

### **Related links**

- Lenovo Support website
- Latest level of DSA

### • 201-844-001 : Standalone Memory Test Aborted

Chipset Error: Problem in masking MSR machine check control MASK registers.

#### Recoverable

No

### Severity

Warning

### Serviceable

No

### Automatically notify support

No

### **User Response**

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

- Lenovo Support website
- Latest level of DSA

### • 201-844-002 : Standalone Memory Test Aborted

Chipset Error: Problem in masking MSR machine check control MASK registers.

Recoverable

No

Severity

Warning

Serviceable No

INO

#### Automatically notify support

No

### User Response

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### **Related links**

- Lenovo Support website
- Latest level of DSA

### • 201-844-003 : Standalone Memory Test Aborted

Chipset Error: Problem in masking MSR machine check control MASK registers.

#### Recoverable

No

#### Severity

Warning

#### Serviceable

No

#### Automatically notify support

No

### User Response

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### **Related links**

- Lenovo Support website
- Latest level of DSA
- 201-845-000 : Standalone Memory Test Aborted

Chipset Error: Problem clearing MSR machine check control registers.

#### Recoverable

No

### Severity

Warning

#### Serviceable

No

#### Automatically notify support

No

#### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

### **Related links**

- Lenovo Support website
- Latest level of DSA

### 201-845-001 : Standalone Memory Test Aborted

Chipset Error: Problem clearing MSR machine check control registers.

#### Recoverable

No

### Severity

Warning

### Serviceable

No

#### Automatically notify support

No

### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### **Related links**

- Lenovo Support website
- Latest level of DSA
- 201-845-002 : Standalone Memory Test Aborted

Chipset Error: Problem clearing MSR machine check control registers.

#### Recoverable

No

### Severity

Warning

Serviceable

No

### Automatically notify support

No

### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

### **Related links**

- Lenovo Support website
- Latest level of DSA

### 201-845-003 : Standalone Memory Test Aborted

Chipset Error: Problem clearing MSR machine check control registers.

### Recoverable

No

### Severity

Warning

Serviceable No

### Automatically notify support

No

### User Response

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

### **Related links**

- Lenovo Support website
- Latest level of DSA
- 201-859-000 : Standalone Memory Test Aborted

INVALID XSECSRAT type.

Recoverable

No

Severity Warning

Serviceable

No

#### Automatically notify support

No

#### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### **Related links**

- Lenovo Support website
- Latest level of DSA
- 201-859-001 : Standalone Memory Test Aborted

INVALID XSECSRAT type.

Recoverable

No

Severity

Warning

Serviceable

No

# Automatically notify support

No

#### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### **Related links**

- Lenovo Support website
- Latest level of DSA

• 201-859-002 : Standalone Memory Test Aborted

INVALID XSECSRAT type.

Recoverable

No

Severity Warning

Serviceable

No

# Automatically notify support

No

#### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

### **Related links**

- Lenovo Support website
- Latest level of DSA
- 201-859-003 : Standalone Memory Test Aborted

INVALID XSECSRAT type.

#### Recoverable

No

Severity Warning

### Serviceable

No

### Automatically notify support

No

### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### **Related links**

- Lenovo Support website
- Latest level of DSA

#### 201-860-000 : Standalone Memory Test Aborted

No OEM0 type 1 found.

Recoverable

No

Severity

Warning

Serviceable

No

#### Automatically notify support No

#### **User Response**

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.

- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

- Lenovo Support website
- Latest level of DSA
- 201-860-001 : Standalone Memory Test Aborted

No OEM0 type 1 found.

#### Recoverable

No

#### Severity

Warning

Serviceable

No

#### Automatically notify support

No

#### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### **Related links**

- Lenovo Support website
- Latest level of DSA
- 201-860-002 : Standalone Memory Test Aborted

No OEM0 type 1 found.

Recoverable

No

Severity

Warning

Serviceable

No

#### Automatically notify support

No

#### **User Response**

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.

4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### **Related links**

- Lenovo Support website
- Latest level of DSA
- 201-860-003 : Standalone Memory Test Aborted

No OEM0 type 1 found.

Recoverable

No

### Severity

Warning

Serviceable

No

Automatically notify support

No

### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### **Related links**

- Lenovo Support website
- Latest level of DSA

#### • 201-861-000 : Standalone Memory Test Aborted

No SRAT type 1 found.

Recoverable

No

#### Severity

Warning

#### Serviceable

No

### Automatically notify support

No

### User Response

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### **Related links**

- Lenovo Support website

- Latest level of DSA

### • 201-861-001 : Standalone Memory Test Aborted

No SRAT type 1 found.

### Recoverable

No

### Severity

Warning

### Serviceable

No

### Automatically notify support

No

### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

# **Related links**

- Lenovo Support website
- Latest level of DSA

# 201-861-002 : Standalone Memory Test Aborted

No SRAT type 1 found.

### Recoverable

No

# Severity

Warning

# Serviceable

No

# Automatically notify support

No

# User Response

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and  $\ensuremath{\mathsf{BIOS/uEFI}}$  are at the latest level.

# **Related links**

- Lenovo Support website
- Latest level of DSA
- 201-861-003 : Standalone Memory Test Aborted

No SRAT type 1 found.

### Recoverable

No

Severity

Warning

### Serviceable

No

### Automatically notify support

No

### User Response

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### Related links

- Lenovo Support website
- Latest level of DSA
- 201-862-000 : Standalone Memory Test Aborted

No OEM1 structure found.

### Recoverable

No

Severity Warning

Serviceable No

#### Automatically notify support

No

### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

### **Related links**

- Lenovo Support website
- Latest level of DSA
- 201-862-001 : Standalone Memory Test Aborted

No OEM1 structure found.

Recoverable No

Severity

#### Warning

#### Serviceable

No

#### Automatically notify support

No

#### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

### **Related links**

- Lenovo Support website
- Latest level of DSA

### 201-862-002 : Standalone Memory Test Aborted

No OEM1 structure found.

#### Recoverable

No

### Severity

Warning

#### Serviceable No

# Automatically notify support

### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### **Related links**

- Lenovo Support website
- Latest level of DSA
- 201-862-003 : Standalone Memory Test Aborted

No OEM1 structure found.

#### Recoverable

No

Severity Warning

Serviceable No

#### Automatically notify support

No

#### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### **Related links**

- Lenovo Support website
- Latest level of DSA

#### • 201-863-000 : Standalone Memory Test Aborted

No IBMERROR key in OEM1 structure.

Recoverable

No

Severity Warning

Serviceable

No

Automatically notify support

No

#### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### **Related links**

- Lenovo Support website
- Latest level of DSA
- 201-863-001 : Standalone Memory Test Aborted

No IBMERROR key in OEM1 structure.

#### Recoverable

No

Severity Warning

Serviceable

No

Automatically notify support No

**User Response** 

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### **Related links**

- Lenovo Support website
- Latest level of DSA
- 201-863-002 : Standalone Memory Test Aborted

No IBMERROR key in OEM1 structure.

#### Recoverable

No

Severity Warning

Serviceable

No

Automatically notify support

No

### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### **Related links**

- Lenovo Support website
- Latest level of DSA

#### • 201-863-003 : Standalone Memory Test Aborted

No IBMERROR key in OEM1 structure.

### Recoverable

No

### Severity

Warning

### Serviceable

No

### Automatically notify support

No

### **User Response**

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.

- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

- Lenovo Support website
- Latest level of DSA

#### • 201-864-000 : Standalone Memory Test Aborted

No GAS located in OEM1.

#### Recoverable

No

Severity Warning

#### Serviceable

No

#### Automatically notify support

No

#### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### **Related links**

- Lenovo Support website
- Latest level of DSA

#### 201-864-001 : Standalone Memory Test Aborted

No GAS located in OEM1.

#### Recoverable

No

Severity Warning

Serviceable

No

Automatically notify support

No

### User Response

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

- Lenovo Support website
- Latest level of DSA

#### • 201-864-002 : Standalone Memory Test Aborted

No GAS located in OEM1.

#### Recoverable

No

Severity

Warning

Serviceable

No

#### Automatically notify support

No

### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### **Related links**

- Lenovo Support website
- Latest level of DSA
- 201-864-003 : Standalone Memory Test Aborted

No GAS located in OEM1.

#### Recoverable

No

#### Severity

Warning

#### Serviceable

No

### Automatically notify support

No

### User Response

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### **Related links**

- Lenovo Support website
- Latest level of DSA
- 201-865-000 : Standalone Memory Test Aborted

#### No XSECSRAT key in OEM0 structure.

#### Recoverable

No

#### Severity

Warning

#### Serviceable

No

#### Automatically notify support

No

### User Response

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

### **Related links**

- Lenovo Support website
- Latest level of DSA

### 201-865-001 : Standalone Memory Test Aborted

No XSECSRAT key in OEM0 structure.

Recoverable

No

Severity Warning

Serviceable

No

#### Automatically notify support

No

#### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### **Related links**

- Lenovo Support website
- Latest level of DSA
- 201-865-002 : Standalone Memory Test Aborted

No XSECSRAT key in OEM0 structure.

#### Recoverable

No

### Severity

Warning

### Serviceable

No

# Automatically notify support

No

### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

### **Related links**

- Lenovo Support website

- Latest level of DSA

• 201-865-003 : Standalone Memory Test Aborted

No XSECSRAT key in OEM0 structure.

### Recoverable

No

Severity

Warning

Serviceable

No

### Automatically notify support

No

### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

### **Related links**

- Lenovo Support website
- Latest level of DSA
- 201-866-000 : Standalone Memory Test Aborted

EFI-SAL Invalid parameter from GetMemoryMap function.

### Recoverable

No

Severity Warning

Serviceable

No

#### Automatically notify support

No

#### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

### **Related links**

- Lenovo Support website
- Latest level of DSA
- 201-866-001 : Standalone Memory Test Aborted

EFI-SAL Invalid parameter from GetMemoryMap function.

Recoverable No

Severity Warning

Serviceable

No

Automatically notify support

No

#### User Response

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### **Related links**

- Lenovo Support website
- Latest level of DSA

### • 201-866-002 : Standalone Memory Test Aborted

EFI-SAL Invalid parameter from GetMemoryMap function.

Recoverable

No

Severity Warning

Serviceable No

Automatically notify support

#### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### **Related links**

- Lenovo Support website
- Latest level of DSA

### • 201-866-003 : Standalone Memory Test Aborted

EFI-SAL Invalid parameter from GetMemoryMap function.

#### Recoverable

No

Severity

Warning

#### Serviceable

No

#### Automatically notify support

No

#### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### **Related links**

- Lenovo Support website
- Latest level of DSA

#### 201-867-000 : Standalone Memory Test Aborted

EFI/SAL: Buffer not allocated.

#### Recoverable

No

Severity

Warning

#### Serviceable

No

### Automatically notify support

No

#### **User Response**

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.

- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

- Lenovo Support website
- Latest level of DSA
- 201-867-001 : Standalone Memory Test Aborted

EFI/SAL: Buffer not allocated.

#### Recoverable

No

### Severity

Warning

Serviceable

No

#### Automatically notify support

No

### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### **Related links**

- Lenovo Support website
- Latest level of DSA
- 201-867-002 : Standalone Memory Test Aborted

EFI/SAL: Buffer not allocated.

Recoverable

No

Severity Warning

Serviceable

No

#### Automatically notify support

No

### **User Response**

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.

4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### **Related links**

- Lenovo Support website
- Latest level of DSA
- 201-867-003 : Standalone Memory Test Aborted

EFI/SAL: Buffer not allocated.

#### Recoverable

No

### Severity

Warning

#### Serviceable

No

#### Automatically notify support

No

### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### **Related links**

- Lenovo Support website
- Latest level of DSA
- 201-868-000 : Standalone Memory Test Aborted

EFI/SAL: Buffer allocated in GetMemoryMap too small.

#### Recoverable

No

#### Severity

Warning

#### Serviceable

No

### Automatically notify support

No

### User Response

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### **Related links**

- Lenovo Support website

- Latest level of DSA

### • 201-868-001 : Standalone Memory Test Aborted

EFI/SAL: Buffer allocated in GetMemoryMap too small.

### Recoverable

No

Severity Warning

### Serviceable

No

### Automatically notify support

No

### User Response

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

### **Related links**

- Lenovo Support website
- Latest level of DSA

# 201-868-002 : Standalone Memory Test Aborted

EFI/SAL: Buffer allocated in GetMemoryMap too small.

### Recoverable

No

# Severity

Warning

### Serviceable

No

### Automatically notify support

No

# User Response

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

# **Related links**

- Lenovo Support website
- Latest level of DSA
- 201-868-003 : Standalone Memory Test Aborted

EFI/SAL: Buffer allocated in GetMemoryMap too small.

# Recoverable

No

Severity

Warning

# Serviceable

No

### Automatically notify support

No

### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

### **Related links**

- Lenovo Support website
- Latest level of DSA
- 201-869-000 : Standalone Memory Test Aborted

EFI/SAL Invalid parameter from GetMemoryMap function.

### Recoverable

No

Severity Warning

Serviceable No

# Automatically notify support

No

### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

### **Related links**

- Lenovo Support website
- Latest level of DSA
- 201-869-001 : Standalone Memory Test Aborted

EFI/SAL Invalid parameter from GetMemoryMap function.

Recoverable No

### Severity

#### Warning

#### Serviceable

No

#### Automatically notify support

No

### User Response

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

### **Related links**

- Lenovo Support website
- Latest level of DSA

### • 201-869-002 : Standalone Memory Test Aborted

EFI/SAL Invalid parameter from GetMemoryMap function.

Recoverable

No

Severity

Warning

Serviceable No

#### Automatically notify support No

#### User Response

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### Related links

- Lenovo Support website
- Latest level of DSA
- 201-869-003 : Standalone Memory Test Aborted

EFI/SAL Invalid parameter from GetMemoryMap function.

#### Recoverable

No

Severity Warning

Serviceable No

#### Automatically notify support

No

#### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### **Related links**

- Lenovo Support website
- Latest level of DSA

#### • 201-870-000 : Standalone Memory Test Aborted

CPU Doamin in ACPI not valid.

### Recoverable

No

### Severity

Warning

#### Serviceable

No

#### Automatically notify support

No

#### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### **Related links**

- Lenovo Support website
- Latest level of DSA
- 201-870-001 : Standalone Memory Test Aborted

CPU Doamin in ACPI not valid.

### Recoverable

No

Severity Warning

### Serviceable

No

### Automatically notify support No

**User Response** 

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### Related links

- Lenovo Support website
- Latest level of DSA
- 201-870-002 : Standalone Memory Test Aborted

CPU Doamin in ACPI not valid.

#### Recoverable

No

Severity Warning

Serviceable No

Automatically notify support

No

#### User Response

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### **Related links**

- Lenovo Support website
- Latest level of DSA

#### • 201-870-003 : Standalone Memory Test Aborted

CPU Doamin in ACPI not valid.

#### Recoverable No

Severity

Warning

Serviceable

No

#### Automatically notify support

No

#### User Response

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.

- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

- Lenovo Support website
- Latest level of DSA
- 201-871-000 : Standalone Memory Test Aborted

Data Mis-compare encountered.

### Recoverable

No

### Severity

Warning

### Serviceable

No

### Automatically notify support

No

### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

### **Related links**

- Lenovo Support website
- Latest level of DSA

### 201-871-001 : Standalone Memory Test Aborted

Data Mis-compare encountered.

#### Recoverable

No

Severity

Warning

Serviceable

No

### Automatically notify support

No

### **User Response**

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

- Lenovo Support website
- Latest level of DSA

### • 201-871-002 : Standalone Memory Test Aborted

Data Mis-compare encountered.

Recoverable

No

Severity

Warning

Serviceable No

Automatically notify support

No

#### User Response

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### **Related links**

- Lenovo Support website
- Latest level of DSA
- 201-871-003 : Standalone Memory Test Aborted

Data Mis-compare encountered.

#### Recoverable

No

Severity

Warning

Serviceable

No

#### Automatically notify support

No

### User Response

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### **Related links**

- Lenovo Support website
- Latest level of DSA
- 201-877-000 : Standalone Memory Test Aborted

BIOS: Sparing in Extended PCI reg. must be OFF. Go to setup and disable sparing.

#### Recoverable

No

#### Severity

Warning

#### Serviceable

No

#### Automatically notify support

No

### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

### **Related links**

- Lenovo Support website
- Latest level of DSA

### 201-877-001 : Standalone Memory Test Aborted

BIOS: Sparing in Extended PCI reg. must be OFF. Go to setup and disable sparing.

#### Recoverable

No

### Severity

Warning

### Serviceable

No

### Automatically notify support

No

### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

### **Related links**

- Lenovo Support website
- Latest level of DSA
- 201-877-002 : Standalone Memory Test Aborted

BIOS: Sparing in Extended PCI reg. must be OFF. Go to setup and disable sparing.

#### Recoverable

No

### Severity

Warning

Serviceable

No

### Automatically notify support

No

### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

### **Related links**

- Lenovo Support website
- Latest level of DSA

### 201-877-003 : Standalone Memory Test Aborted

BIOS: Sparing in Extended PCI reg. must be OFF. Go to setup and disable sparing.

### Recoverable

No

### Severity

Warning

Serviceable No

#### Automatically notify support

No

### User Response

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

### **Related links**

- Lenovo Support website
- Latest level of DSA

### • 201-878-000 : Standalone Memory Test Aborted

Sparing feature must be turned OFF. Go to setup and turn the sparing feature OFF.

Recoverable No

Severity

Warning

Serviceable

No

#### Automatically notify support

No

#### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### **Related links**

- Lenovo Support website
- Latest level of DSA
- 201-878-001 : Standalone Memory Test Aborted

Sparing feature must be turned OFF. Go to setup and turn the sparing feature OFF.

Recoverable No

NO

### Severity

Warning

#### Serviceable

No

### Automatically notify support

No

#### User Response

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### **Related links**

- Lenovo Support website
- Latest level of DSA

#### 201-878-002 : Standalone Memory Test Aborted

Sparing feature must be turned OFF. Go to setup and turn the sparing feature OFF.

Recoverable No Severity Warning Serviceable No

#### Automatically notify support No

#### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

### **Related links**

- Lenovo Support website
- Latest level of DSA

### • 201-878-003 : Standalone Memory Test Aborted

Sparing feature must be turned OFF. Go to setup and turn the sparing feature OFF.

#### Recoverable

No

# Severity

Warning

### Serviceable

No

### Automatically notify support

No

### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### **Related links**

- Lenovo Support website
- Latest level of DSA

### 201-885-000 : Standalone Memory Test Aborted

Processor does not support MTRR register manipulation. Can not write to memory without cache.

### Recoverable

No

### Severity

Warning

### Serviceable

No

# Automatically notify support

No

#### User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.

- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

- Lenovo Support website
- Latest level of DSA

#### 201-885-001 : Standalone Memory Test Aborted

Processor does not support MTRR register manipulation. Can not write to memory without cache.

#### Recoverable

No

#### Severity

Warning

Serviceable

No

#### Automatically notify support

No

#### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

#### **Related links**

- Lenovo Support website
- Latest level of DSA

#### 201-885-002 : Standalone Memory Test Aborted

Processor does not support MTRR register manipulation. Can not write to memory without cache.

#### Recoverable

No

# Severity

Warning

#### Serviceable

No

#### Automatically notify support

No

#### **User Response**

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.

4. Make sure that DSA and BIOS/uEFI are at the latest level.

### **Related links**

- Lenovo Support website
- Latest level of DSA

### 201-885-003 : Standalone Memory Test Aborted

Processor does not support MTRR register manipulation. Can not write to memory without cache.

Recoverable

No

## Severity

Warning

Serviceable

No

## Automatically notify support

No

### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

### **Related links**

- Lenovo Support website
- Latest level of DSA

### • 201-886-000 : Standalone Memory Test Aborted

Memory Upper limit is less than 16 Mbytes.

Recoverable

No

Severity

Warning

### Serviceable

No

## Automatically notify support

No

## User Response

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

### **Related links**

- Lenovo Support website

- Latest level of DSA

## • 201-886-001 : Standalone Memory Test Aborted

Memory Upper limit is less than 16 Mbytes.

## Recoverable

No

# Severity

Warning

## Serviceable

No

## Automatically notify support

No

## User Response

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

## **Related links**

- Lenovo Support website
- Latest level of DSA

## 201-886-002 : Standalone Memory Test Aborted

Memory Upper limit is less than 16 Mbytes.

## Recoverable

No

## Severity

Warning

## Serviceable

No

## Automatically notify support

No

## User Response

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and  $\ensuremath{\mathsf{BIOS/uEFI}}$  are at the latest level.

## **Related links**

- Lenovo Support website
- Latest level of DSA
- 201-886-003 : Standalone Memory Test Aborted

Memory Upper limit is less than 16 Mbytes.

## Recoverable

No

Severity

Warning

## Serviceable

No

## Automatically notify support

No

## User Response

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

### **Related links**

- Lenovo Support website
- Latest level of DSA

### • 201-899-000 : Standalone Memory Test Aborted

Memory Diagnostics Test Aborted by user.

### Recoverable

No

Severity Warning

Serviceable No

Automatically notify support

No

### **Related links**

- Lenovo Support website
- Latest level of DSA
- 201-899-001 : Standalone Memory Test Aborted

Memory Diagnostics Test Aborted by user.

## Recoverable

No

Severity Warning

Serviceable No

Automatically notify support

No

### Related links

- Lenovo Support website
- Latest level of DSA

#### • 201-899-002 : Standalone Memory Test Aborted

Memory Diagnostics Test Aborted by user.

Recoverable

No

Severity Warning

Serviceable No

Automatically notify support

No

**Related links** 

- Lenovo Support website

- Latest level of DSA

• 201-899-003 : Standalone Memory Test Aborted

Memory Diagnostics Test Aborted by user.

Recoverable

No

Severity Warning

Serviceable No

Automatically notify support No

### **Related links**

- Lenovo Support website
- Latest level of DSA
- 201-901-000 : Standalone Memory Test Failed

Memory Diagnostics Test Failed.

Recoverable

No

Severity Error

Serviceable Yes

### Automatically notify support

No

### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.

- 5. Replace any DIMMS(s) mentioned in error, one by one.
- 6. Make sure that all DIMMs are enabled in the Configuration/Setup Utility program.
- 7. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

- Lenovo Support website
- Latest level of DSA
- 201-901-001 : Standalone Memory Test Failed

Memory Diagnostics Test Failed.

### Recoverable

No

### Severity

Error

Serviceable

Yes

### Automatically notify support

No

### **User Response**

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.
- 5. Replace any DIMMS(s) mentioned in error, one by one.
- 6. Make sure that all DIMMs are enabled in the Configuration/Setup Utility program.
- 7. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

### **Related links**

- Lenovo Support website
- Latest level of DSA
- 201-901-002 : Standalone Memory Test Failed

Memory Diagnostics Test Failed.

Recoverable No

Severity

Error

Serviceable Yes

Automatically notify support No

User Response

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.
- 5. Replace any DIMMS(s) mentioned in error, one by one.
- 6. Make sure that all DIMMs are enabled in the Configuration/Setup Utility program.
- 7. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

- Lenovo Support website
- Latest level of DSA

### • 201-901-003 : Standalone Memory Test Failed

Memory Diagnostics Test Failed.

### Recoverable

No

Severity Error

### Serviceable

Yes

Automatically notify support

No

## User Response

Complete the following steps:

- 1. Perform the actions mentioned one at a time and try the test after each action.
- 2. If the problem remains, contact your technical-service representative.
- 3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
- 4. Make sure that DSA and BIOS/uEFI are at the latest level.
- 5. Replace any DIMMS(s) mentioned in error, one by one.
- 6. Make sure that all DIMMs are enabled in the Configuration/Setup Utility program.
- 7. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

## **Related links**

- Lenovo Support website
- Latest level of DSA

## **DSA** optical drive test results

The following messages can result when you run the optical drive test.

### Test results for the DSA optical drive test

The following messages can result when you run the DSA optical drive test.

## • 215-000-000 : Optical Drive Test Passed

Optical Drive Test Passed.

### Recoverable

No

## Severity

Event

## Serviceable

No

## Automatically notify support

No

## **Related links**

- Lenovo Support website
- Latest level of DSA

## • 215-801-000 : Optical Drive Test Aborted

Optical Drive Test Aborted. Unable to communicate with driver.

Recoverable

No

Severity Warning

Serviceable

Yes

## Automatically notify support

No

## User Response

Complete the following steps:

- 1. Make sure that the DSA Diagnostic code is at the latest level.
- 2. Run the test again.
- 3. Check the drive cabling for loose or broken connections at both ends or damage to the cable. Replace the cable if damage is present.
- 4. Run the test again.
- 5. Check system firmware level and upgrade if necessary. The installed firmware level can be found in the DSA Diagnostic Event Log within the Firmware/VPD section for this component.
- 6. Run the test again.

## **Related links**

- Lenovo Support website
- Latest level of DSA
- 215-802-000 : Optical Drive Test Aborted

Optical Drive Test Aborted. A read error was encountered.

Recoverable No Severity Warning Serviceable Yes

Automatically notify support No

### **User Response**

Complete the following steps:

- 1. Insert a new CD or DVD into the drive and wait for 15 seconds for the media to be recognized. Rerun the test.
- 2. Check the drive cabling for loose or broken connections at both ends or damage to the cable. Replace the cable if damage is present.
- 3. Run the test again.
- 4. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

#### **Related links**

- Lenovo Support website
- Latest level of DSA

#### • 215-803-000 : Optical Drive Test Failed

Optical Drive Test Failed. Disk may be in use by the operating system.

Recoverable

No

Severity

Error

### Serviceable

Yes

#### Automatically notify support

No

#### **User Response**

Complete the following steps:

- 1. Wait for the system activity to cease
- 2. Run the test again
- 3. Turn off and restart the system.
- 4. Run the test again.

#### **Related links**

- Lenovo Support website
- Latest level of DSA
- 215-804-000 : Optical Drive Test Aborted

Optical Drive Test Aborted. The media tray is open.

#### Recoverable

No

Severity Warning

Serviceable

Yes

Automatically notify support No

User Response Complete the following steps:

- 1. Close the media tray and wait for 15 seconds for the media to be recognized. Run the test again.
- 2. Insert a new CD or DVD into the drive and wait for 15 seconds for the media to be recognized. Rerun the test.
- 3. Check the drive cabling for loose or broken connections at both ends or damage to the cable. Replace the cable if damage is present.
- 4. Run the test again.
- 5. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

- Lenovo Support website
- Latest level of DSA

### 215-901-000 : Optical Drive Test Aborted

Optical Drive Test Aborted. Drive media is not detected.

Recoverable

No

Severity Warning

Serviceable

Yes

#### Automatically notify support

No

#### **User Response**

Complete the following steps:

- 1. Insert a new CD or DVD into the drive and wait for 15 seconds for the media to be recognized. Rerun the test.
- 2. Check the drive cabling for loose or broken connections at both ends or damage to the cable. Replace the cable if damage is present.
- 3. Run the test again.
- 4. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

#### **Related links**

•

- Lenovo Support website
- Latest level of DSA

## 215-902-000 : Optical Drive Test Failed

Optical Drive Test Failed. Read miscompare.

Recoverable No Severity Error Serviceable Yes Automatically notify support No

User Response

Complete the following steps:

- 1. Insert a new CD or DVD into the drive and wait for 15 seconds for the media to be recognized. Rerun the test.
- 2. Check the drive cabling for loose or broken connections at both ends or damage to the cable. Replace the cable if damage is present.
- 3. Run the test again.
- 4. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

### **Related links**

- Lenovo Support website
- Latest level of DSA

### 215-903-000 : Optical Drive Test Aborted

Optical Drive Test Aborted. Could not access the device.

Recoverable

No

Severity

Warning

Serviceable

Yes

### Automatically notify support

No

### **User Response**

Complete the following steps:

- 1. Insert a new CD or DVD into the drive and wait for 15 seconds for the media to be recognized. Rerun the test.
- 2. Check the drive cabling for loose or broken connections at both ends or damage to the cable. Replace the cable if damage is present.
- 3. Run the test again.
- 4. Check system firmware level and upgrade if necessary. The installed firmware level can be found in the DSA Diagnostic Event Log within the Firmware/VPD section for this component.
- 5. Run the test again.
- 6. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

### **Related links**

- Lenovo Support website
- Latest level of DSA

## DSA tape drive test results

The following messages can result when you run the tape drive test.

## Test results for the DSA tape drive test

The following messages can result when you run the DSA tape drive test.

## • 264-000-000 : Tape Test Passed

Tape Test Passed.

## Recoverable

No

## Severity

Event

# Serviceable

No

## Automatically notify support

No

## **Related links**

- Lenovo Support website
- Latest level of DSA

## • 264-901-000 : Tape Test Failed

An error was found in the tape alert log.

Recoverable No

Severity Error

Serviceable

Yes

## Automatically notify support

No

## **User Response**

Complete the following steps:

- 1. Clean the tape drive using the appropriate cleaning media and install new media.
- 2. Run the test again.
- 3. Clear the error log.
- 4. Run the test again.
- 5. Make sure that the drive firmware is at the latest level.
- 6. Rerun the test after upgrading to the latest firmware level.
- 7. If the failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

## **Related links**

- Lenovo Support website
- Latest level of DSA

• 264-902-000 : Tape Test Failed

Tape Test Failed. Media is not detected.

Recoverable No Severity

Error

Serviceable Yes

Automatically notify support

No

### **User Response**

Complete the following steps:

- 1. Clean the tape drive using the appropriate cleaning media and install new media.
- 2. Run the test again.
- 3. Make sure that the drive firmware is at the latest level.
- 4. Rerun the test after upgrading to the latest firmware level.
- 5. If the failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

### **Related links**

- Lenovo Support website
- Latest level of DSA

### • 264-903-000 : Tape Test Failed

Tape Test Failed. Media is not detected.

## Recoverable

No

Severity Error

### Serviceable

Yes

### Automatically notify support

No

## User Response

Complete the following steps:

- 1. Clean the tape drive using the appropriate cleaning media and install new media.
- 2. Run the test again.
- 3. Make sure that the drive firmware is at the latest level.
- 4. Rerun the test after upgrading to the latest firmware level.
- 5. If the failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

## **Related links**

- Lenovo Support website
- Latest level of DSA
- 264-904-000 : Tape Test Failed

Tape Test Failed. Drive hardware error.

Recoverable No Severity Error Serviceable Yes Automatically notify support No

### **User Response**

Complete the following steps:

- 1. Check the tape drive cabling for loose or broken connections or damage to the cable. Replace the cable if damage is present.
- 2. Clean the tape drive using the appropriate cleaning media and install new media.
- 3. Run the test again.
- 4. Make sure that the drive firmware is at the latest level.
- 5. Rerun the test after upgrading to the latest firmware level.
- 6. If the failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

### **Related links**

- Lenovo Support website
- Latest level of DSA
- 264-905-000 : Tape Test Failed

Tape Test Failed. Software error: invalid request.

Recoverable

No

Severity

Error

Serviceable

Yes

Automatically notify support

# No

### **User Response**

Complete the following steps:

- 1. If the system has stopped responding, turn off and restart the system.
- 2. Check the system firmware level and upgrade if necessary. The installed firmware level can be found in the DSA Diagnostic Event Log within the Firmware/VPD section for this component.
- 3. Run the test again.
- 4. If the system has stopped responding, turn off and restart the system.
- 5. Make sure that the drive firmware is at the latest level.
- 6. Run the test again.
- 7. If the failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

### **Related links**

- Lenovo Support website
- Latest level of DSA

### • 264-906-000 : Tape Test Failed

Tape Test Failed. Unrecognized error.

Recoverable No

Severity Error

### Serviceable

Yes

#### Automatically notify support

No

## **User Response**

Complete the following steps:

- 1. Clean the tape drive using the appropriate cleaning media and install new media.
- 2. Run the test again.
- 3. Make sure that the drive firmware is at the latest level.
- 4. Rerun the test after upgrading to the latest firmware level.
- 5. Make sure that the DSA Diagnostic code is at the latest level.
- 6. Run the test again.
- 7. Check the system firmware level and upgrade if necessary.
- 8. Run the test again.
- 9. If the failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

### **Related links**

- Lenovo Support website
- Latest level of DSA
- 264-907-000 : Tape Test Failed

An error was found in the block address somewhere.

### Recoverable

No

Severity Error

## Serviceable

Yes

### Automatically notify support

No

## **User Response**

Complete the following steps:

1. Clean the tape drive using the appropriate cleaning media and install new media.

### **Related links**

- Lenovo Support website
- Latest level of DSA
- 264-908-000 : Tape Test Failed

An error was found in getting tape capacity.

### Recoverable

No

Severity Error

Serviceable Yes

### Automatically notify support

No

### **User Response**

Complete the following steps:

- 1. Make sure that medium is present.
- 2. Clean the tape drive using the appropriate cleaning media and install new media.

### Related links

- Lenovo Support website
- Latest level of DSA

## DSA hard drive test results

The following messages can result when you run the hard drive test.

## Test results for the DSA hard drive test

The following messages can result when you run the DSA hard drive test.

### • 217-000-000 : HDD Test Passed

HDD Stress Test Passed.

Recoverable No

Severity Event

Serviceable

No

### Automatically notify support No

### **Related links**

- Lenovo Support website
- Latest level of DSA

• 217-800-000 : HDD Test Aborted

HDD Test Aborted. The test was canceled.

Recoverable

No

Severity

Warning

Serviceable

Yes

## Automatically notify support

No

## User Response

Complete the following steps:

- 1. Check cable connections.
- 2. Rerun the test.
- 3. Verify that Hard drive supports self test and self test logging.

4. If the problem remains, contact your technical-support representative.

#### **Related links**

- Lenovo Support website
- Latest level of DSA
- 217-900-000 : HDD Test Failed

HDD Test Failed. The hard drive self-test detected a failure.

#### Recoverable

No

## Severity

Error

### Serviceable

Yes

### Automatically notify support

No

## **User Response**

Complete the following steps:

- 1. Check cable connections.
- 2. Rerun the test.
- 3. Verify the firmware is at the latest level.
- 4. Rerun the test.
- 5. If the problem remains, contact your technical-support representative.

## **Related links**

- Lenovo Support website
- Latest level of DSA

## **DSA LSI** hard drive test results

The following messages can result when you run the LSI hard drive test.

## Test results for the DSA LSI hard drive test

The following messages can result when you run the DSA LSI hard drive test.

### • 407-000-000 : LSIESG:DiskDefaultDiagnostic Test Passed

The test passed.

Recoverable No Severity Event Serviceable No

Automatically notify support No

Related links

- Lenovo Support website
- Latest level of DSA

• 407-800-000 : LSIESG:DiskDefaultDiagnostic Test Aborted

The test was canceled.

### Recoverable

No

Severity Warning

Serviceable

No

Automatically notify support

No

### **Related links**

- Lenovo Support website

- Latest level of DSA

## • 407-900-000 : LSIESG:DiskDefaultDiagnostic Test Failed

The hard drive self-test detected a failure.

## Recoverable

No

Severity Error

Serviceable Yes

Automatically notify support

No

## User Response

Complete the following steps:

- 1. Check cable connections.
- 2. Rerun the test.
- 3. Verify whether the firmware is at the latest level.
- 4. Rerun the test.
- 5. If the problem remains, contact your IBM technical-support representative.

### **Related links**

- Lenovo Support website
- Latest level of DSA

## **DSA Nvidia GPU test results**

The following messages can result when you run the Nvidia GPU test.

### Test results for the DSA Nvidia GPU test

The following messages can result when you run the DSA Nvidia GPU test.

## • 409-000-000 : NVIDIA User Diagnostic Test Passed

NVIDIA User Diagnostic test passed.

Recoverable No

Severity

Event

Serviceable

No

Automatically notify support

No

#### **Related links**

- Lenovo Support website
- Latest level of DSA
- 409-003-000 : Nvidia::DiagnosticServiceProvider::Bandwidth Test Passed

Nvidia GPU Bandwidth test passed.

Recoverable

No

Severity Event

Serviceable

No

Automatically notify support

No

**Related links** 

- Lenovo Support website
- Latest level of DSA

### • 409-004-000 : Nvidia::DiagnosticServiceProvider::Query Test Passed

Nvidia GPU Query test passed.

### Recoverable

No

Severity Event

Serviceable

No

Automatically notify support

No

### **Related links**

- Lenovo Support website
- Latest level of DSA

• 409-005-000 : Nvidia::DiagnosticServiceProvider::Matrix Test Passed

Nvidia GPU Matrix test passed.

Recoverable No

Severity Event

Serviceable No

Automatically notify support

No

#### **Related links**

- Lenovo Support website
- Latest level of DSA

### 409-006-000 : Nvidia::DiagnosticServiceProvider::Binomial Test Passed

Nvidia GPU Binomial test passed.

#### Recoverable

No

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## Severity

Event

# Serviceable

No

### Automatically notify support

No

### **Related links**

- Lenovo Support website
- Latest level of DSA

## • 409-800-000 : NVIDIA User Diagnostic Test Aborted

NVIDIA User Diagnostic test was canceled.

Recoverable

No

Severity Event

Serviceable

No

#### Automatically notify support No

### **Related links**

- Lenovo Support website
- Latest level of DSA

## 409-803-000 : Nvidia::DiagnosticServiceProvider::Bandwidth Test Aborted

Nvidia GPU Bandwidth test was canceled.

### Recoverable

No

## Severity

•

Warning

Serviceable

No

## Automatically notify support

No

## **Related links**

- Lenovo Support website
- Latest level of DSA
- 409-804-000 : Nvidia::DiagnosticServiceProvider::Query Test Aborted

Nvidia GPU Query test was canceled.

Recoverable

No

Severity Warning

Serviceable

No

Automatically notify support

No

**Related links** 

- Lenovo Support website

- Latest level of DSA

### • 409-805-000 : Nvidia::DiagnosticServiceProvider::Matrix Test Aborted

Nvidia GPU Matrix test was canceled.

Recoverable

No

Severity Warning

Serviceable No

Automatically notify support

No

**Related links** 

- Lenovo Support website
- Latest level of DSA

## • 409-806-000 : Nvidia::DiagnosticServiceProvider::Binomial Test Aborted

Nvidia GPU Binomial test was canceled.

Recoverable

No

Severity Warning

Serviceable

No

Automatically notify support

No

### **Related links**

– Lenovo Support website

- Latest level of DSA

• 409-900-000 : NVIDIA User Diagnostic Test Failed

NVIDIA User Diagnostic Test Failed.

Recoverable

No

Severity

Event

#### Serviceable

Yes

#### Automatically notify support

No

### User Response

Complete the following steps:

- 1. Verify that the GPU is seated in the PCIe slot correctly by reseating the GPU. Then power cycle the system.
- 2. Verify that the power connectors to the GPU are connected firmly. Then power cycle the system.
- 3. Run nvidia-smi -q In some cases this will report a poorly connected power cable.
- 4. Rerun the diagnostics, using the same GPU, on system that is known to be working. A variety of system issues can cause diagnostic failure.
- 5. If the problem remains, contact your IBM technical-support representative.

### **Related links**

- Lenovo Support website
- Latest level of DSA

### • 409-903-000 : Nvidia::DiagnosticServiceProvider::Bandwidth Test Failed

Nvidia GPU Bandwidth Test Failed.

### Recoverable

No

Severity Error

Serviceable

Yes

#### Automatically notify support No

INO

### User Response

Complete the following steps:

- 1. Verify that the GPU is seated in the PCIe slot correctly by reseating the GPU. Then power cycle the system.
- 2. Verify that the power connectors to the GPU are connected firmly. Then power cycle the system.
- 3. Run nvidia-smi -q In some cases this will report a poorly connected power cable.
- 4. Rerun the diagnostics, using the same GPU, on system that is known to be working. A variety of system issues can cause diagnostic failure.
- 5. If the problem remains, contact your IBM technical-support representative.

### **Related links**

- Lenovo Support website
- Latest level of DSA

### 409-904-000 : Nvidia::DiagnosticServiceProvider::Query Test Failed

Nvidia GPU Query Test Failed.

### Recoverable

No

# Severity

Error

## Serviceable

Yes

# Automatically notify support

No

## **User Response**

Complete the following steps:

- 1. Verify that the GPU is seated in the PCIe slot correctly by reseating the GPU. Then power cycle the system.
- 2. Verify that the power connectors to the GPU are connected firmly. Then power cycle the system.
- 3. Run nvidia-smi -q In some cases this will report a poorly connected power cable.
- 4. Rerun the diagnostics, using the same GPU, on system that is known to be working. A variety of system issues can cause diagnostic failure.
- 5. If the problem remains, contact your IBM technical-support representative.

## **Related links**

- Lenovo Support website
- Latest level of DSA

## • 409-905-000 : Nvidia::DiagnosticServiceProvider::Matrix Test Failed

Nvidia GPU Matrix Test Failed.

## Recoverable

No

Severity Error

Serviceable

Yes

## Automatically notify support

No

## User Response

Complete the following steps:

- 1. Verify that the GPU is seated in the PCIe slot correctly by reseating the GPU. Then power cycle the system.
- 2. Verify that the power connectors to the GPU are connected firmly. Then power cycle the system.
- 3. Run nvidia-smi -q In some cases this will report a poorly connected power cable.
- 4. Rerun the diagnostics, using the same GPU, on system that is known to be working. A variety of system issues can cause diagnostic failure.
- 5. If the problem remains, contact your IBM technical-support representative.

## **Related links**

- Lenovo Support website
- Latest level of DSA
- 409-906-000 : Nvidia::DiagnosticServiceProvider::Binomial Test Failed

Nvidia GPU Binomial Test Failed.

## Recoverable

No

# Severity

Error

Serviceable

Yes

## Automatically notify support

No

## **User Response**

Complete the following steps:

- 1. Verify that the GPU is seated in the PCIe slot correctly by reseating the GPU. Then power cycle the system.
- 2. Verify that the power connectors to the GPU are connected firmly. Then power cycle the system.
- 3. Run nvidia-smi -q In some cases this will report a poorly connected power cable.
- 4. Rerun the diagnostics, using the same GPU, on system that is known to be working. A variety of system issues can cause diagnostic failure.
- 5. If the problem remains, contact your IBM technical-support representative.

## Related links

- Lenovo Support website
- Latest level of DSA

## DSA system management test results

The following messages can result when you run the system management test.

## Test results for the DSA system management test

The following messages can result when you run the DSA system management test.

## • 166-000-001 : IMM I2C Test Passed

IMM I2C Test Passed.

Recoverable

No Severity

Event

Serviceable

No

Automatically notify support No

## **Related links**

- IBM Support website
- Latest level of DSA
- Latest level of BMC/IMM
- 166-801-001 : IMM I2C Test Aborted

IMM returned incorrect response length.

Recoverable No

Severity Warning

### Serviceable

Yes

### Automatically notify support

No

## **User Response**

Perform the actions mentioned one at a time and try the test after each action:

- 1. Turn off the system and disconnect it from power. Wait for 45 seconds. Reconnect it to power.
- 2. Make sure that DSA and BMC/IMM are at the latest level.

### **Related links**

- IBM Support website
- Latest level of DSA
- Latest level of BMC/IMM

## • 166-802-001 : IMM I2C Test Aborted

Test cannot be completed for unknown reason.

Recoverable

No

Severity

Warning

Serviceable

Yes

Automatically notify support

No

## **User Response**

Perform the actions mentioned one at a time and try the test after each action:

- 1. Turn off the system and disconnect it from power. Wait for 45 seconds. Reconnect it to power.
- 2. Make sure that DSA and BMC/IMM are at the latest level.

## **Related links**

- IBM Support website
- Latest level of DSA
- Latest level of BMC/IMM
- 166-803-001 : IMM I2C Test Aborted

Node Busy. Try later.

## Recoverable

No

Severity Warning

# Serviceable

Yes

## Automatically notify support

No

## **User Response**

Perform the actions mentioned one at a time and try the test after each action:

- 1. Turn off the system and disconnect it from power. Wait for 45 seconds. Reconnect it to power.
- 2. Make sure that DSA and BMC/IMM are at the latest level.

- IBM Support website
- Latest level of DSA
- Latest level of BMC/IMM
- 166-804-001 : IMM I2C Test Aborted

Invalid Command.

### Recoverable

No

Severity Warning

Serviceable

Yes

Automatically notify support

No

### User Response

Perform the actions mentioned one at a time and try the test after each action:

- 1. Turn off the system and disconnect it from power. Wait for 45 seconds. Reconnect it to power.
- 2. Make sure that DSA and BMC/IMM are at the latest level.

### **Related links**

- IBM Support website
- Latest level of DSA
- Latest level of BMC/IMM
- 166-805-001 : IMM I2C Test Aborted

Invalid Command for given LUN.

### Recoverable

No

Severity

Warning

Serviceable

Yes

## Automatically notify support

No

## **User Response**

Perform the actions mentioned one at a time and try the test after each action:

- 1. Turn off the system and disconnect it from power. Wait for 45 seconds. Reconnect it to power.
- 2. Make sure that DSA and BMC/IMM are at the latest level.

## **Related links**

- IBM Support website
- Latest level of DSA
- Latest level of BMC/IMM
- 166-806-001 : IMM I2C Test Aborted

Timeout while processing command.

### Recoverable

No

## Severity

Warning

## Serviceable

Yes

## Automatically notify support

No

## **User Response**

Perform the actions mentioned one at a time and try the test after each action:

- 1. Turn off the system and disconnect it from power. Wait for 45 seconds. Reconnect it to power.
- 2. Make sure that DSA and BMC/IMM are at the latest level.

## **Related links**

- IBM Support website
- Latest level of DSA
- Latest level of BMC/IMM
- 166-807-001 : IMM I2C Test Aborted

Out of space.

Recoverable

No

Severity Warning

Serviceable

Yes

# Automatically notify support

No

## **User Response**

Perform the actions mentioned one at a time and try the test after each action:

- 1. Turn off the system and disconnect it from power. Wait for 45 seconds. Reconnect it to power.
- 2. Make sure that DSA and BMC/IMM are at the latest level.

## **Related links**

- IBM Support website
- Latest level of DSA
- Latest level of BMC/IMM
- 166-808-001 : IMM I2C Test Aborted

Reservation Canceled or Invalid Reservation ID.

Recoverable

No

Severity Warning

. . . .

Serviceable Yes

163

## Automatically notify support

No

## **User Response**

Perform the actions mentioned one at a time and try the test after each action:

- 1. Turn off the system and disconnect it from power. Wait for 45 seconds. Reconnect it to power.
- 2. Make sure that DSA and BMC/IMM are at the latest level.

- IBM Support website
- Latest level of DSA
- Latest level of BMC/IMM
- 166-809-001 : IMM I2C Test Aborted

Request data truncated.

### Recoverable

No

Severity

Warning

## Serviceable

Yes

## Automatically notify support

No

### User Response

Perform the actions mentioned one at a time and try the test after each action:

- 1. Turn off the system and disconnect it from power. Wait for 45 seconds. Reconnect it to power.
- 2. Make sure that DSA and BMC/IMM are at the latest level.

### **Related links**

- IBM Support website
- Latest level of DSA
- Latest level of BMC/IMM

• 166-810-001 : IMM I2C Test Aborted

Request data length invalid.

### Recoverable

No

### Severity

Warning

## Serviceable

Yes

## Automatically notify support

No

## User Response

Perform the actions mentioned one at a time and try the test after each action:

- 1. Turn off the system and disconnect it from power. Wait for 45 seconds. Reconnect it to power.
- 2. Make sure that DSA and BMC/IMM are at the latest level.

### **Related links**

- IBM Support website
- Latest level of DSA
- Latest level of BMC/IMM
- 166-811-001 : IMM I2C Test Aborted

Request data field length limit exceeded.

## Recoverable

No

## Severity

Warning

## Serviceable

Yes

## Automatically notify support

No

## **User Response**

Perform the actions mentioned one at a time and try the test after each action:

- 1. Turn off the system and disconnect it from power. Wait for 45 seconds. Reconnect it to power.
- 2. Make sure that DSA and BMC/IMM are at the latest level.

## **Related links**

- IBM Support website
- Latest level of DSA
- Latest level of BMC/IMM
- 166-812-001 : IMM I2C Test Aborted

Parameter out of range.

## Recoverable

No

## Severity

Warning

## Serviceable

Yes

## Automatically notify support

No

## User Response

Perform the actions mentioned one at a time and try the test after each action:

- 1. Turn off the system and disconnect it from power. Wait for 45 seconds. Reconnect it to power.
- 2. Make sure that DSA and BMC/IMM are at the latest level.

## **Related links**

- IBM Support website
- Latest level of DSA
- Latest level of BMC/IMM
- 166-813-001 : IMM I2C Test Aborted

Cannot return number of requested data bytes.

Recoverable No Severity Warning Serviceable Yes Automatically notify support No

### **User Response**

Perform the actions mentioned one at a time and try the test after each action:

- 1. Turn off the system and disconnect it from power. Wait for 45 seconds. Reconnect it to power.
- 2. Make sure that DSA and BMC/IMM are at the latest level.

### **Related links**

- IBM Support website
- Latest level of DSA
- Latest level of BMC/IMM

### • 166-814-001 : IMM I2C Test Aborted

Requested Sensor, data, or record not present.

### Recoverable

No

### Severity

Warning

### Serviceable

Yes

## Automatically notify support

No

## User Response

Perform the actions mentioned one at a time and try the test after each action:

- 1. Turn off the system and disconnect it from power. Wait for 45 seconds. Reconnect it to power.
- 2. Make sure that DSA and BMC/IMM are at the latest level.

### **Related links**

- IBM Support website
- Latest level of DSA
- Latest level of BMC/IMM
- 166-815-001 : IMM I2C Test Aborted

Invalid data field in Request.

### Recoverable

No

## Severity

Warning

## Serviceable

Yes

### Automatically notify support

No

## User Response

Perform the actions mentioned one at a time and try the test after each action:

- 1. Turn off the system and disconnect it from power. Wait for 45 seconds. Reconnect it to power.
- 2. Make sure that DSA and BMC/IMM are at the latest level.

### **Related links**

- IBM Support website
- Latest level of DSA
- Latest level of BMC/IMM

### • 166-816-001 : IMM I2C Test Aborted

Command illegal for specified sensor or record type.

### Recoverable

No

Severity Warning

Serviceable Yes

Automatically notify support

No

### **User Response**

Perform the actions mentioned one at a time and try the test after each action:

- 1. Turn off the system and disconnect it from power. Wait for 45 seconds. Reconnect it to power.
- 2. Make sure that DSA and BMC/IMM are at the latest level.

### **Related links**

- IBM Support website
- Latest level of DSA
- Latest level of BMC/IMM
- 166-817-001 : IMM I2C Test Aborted

Command response could not be provided.

### Recoverable

No

Severity Warning

## Serviceable

Yes

### Automatically notify support

No

### **User Response**

Perform the actions mentioned one at a time and try the test after each action:

- 1. Turn off the system and disconnect it from power. Wait for 45 seconds. Reconnect it to power.
- 2. Make sure that DSA and BMC/IMM are at the latest level.

### **Related links**

- IBM Support website
- Latest level of DSA
- Latest level of BMC/IMM
- 166-818-001 : IMM I2C Test Aborted

Cannot execute duplicated request.

### Recoverable

No

Severity Warning

Serviceable

Yes

#### Automatically notify support

No

#### **User Response**

Perform the actions mentioned one at a time and try the test after each action:

- 1. Turn off the system and disconnect it from power. Wait for 45 seconds. Reconnect it to power.
- 2. Make sure that DSA and BMC/IMM are at the latest level.

#### **Related links**

- IBM Support website
- Latest level of DSA
- Latest level of BMC/IMM

### • 166-819-001 : IMM I2C Test Aborted

Command response could not be provided. SDR Repository in?update mode.

### Recoverable

No

Severity Warning

Serviceable

Yes

Automatically notify support

No

### User Response

Perform the actions mentioned one at a time and try the test after each action:

- 1. Turn off the system and disconnect it from power. Wait for 45 seconds. Reconnect it to power.
- 2. Make sure that DSA and BMC/IMM are at the latest level.

### **Related links**

- IBM Support website
- Latest level of DSA
- Latest level of BMC/IMM

## 166-820-001 : IMM I2C Test Aborted

Command response could not be provided. Device in firmware update mode.

Recoverable

No

Severity Warning

Serviceable

Yes

### Automatically notify support

No

### User Response

Perform the actions mentioned one at a time and try the test after each action:

- 1. Turn off the system and disconnect it from power. Wait for 45 seconds. Reconnect it to power.
- 2. Make sure that DSA and BMC/IMM are at the latest level.

- IBM Support website
- Latest level of DSA
- Latest level of BMC/IMM

### • 166-821-001 : IMM I2C Test Aborted

Command response could not be provided. BMC initialization in progress.

### Recoverable

No

Severity Warning

### Serviceable

Yes

### Automatically notify support

No

## **User Response**

Perform the actions mentioned one at a time and try the test after each action:

- 1. Turn off the system and disconnect it from power. Wait for 45 seconds. Reconnect it to power.
- 2. Make sure that DSA and BMC/IMM are at the latest level.

## **Related links**

- IBM Support website
- Latest level of DSA
- Latest level of BMC/IMM

### • 166-822-001 : IMM I2C Test Aborted

Destination unavailable.

### Recoverable

No

Severity

Warning

Serviceable

Yes

## Automatically notify support

No

## **User Response**

Perform the actions mentioned one at a time and try the test after each action:

- 1. Turn off the system and disconnect it from power. Wait for 45 seconds. Reconnect it to power.
- 2. Make sure that DSA and BMC/IMM are at the latest level.

## **Related links**

- IBM Support website
- Latest level of DSA
- Latest level of BMC/IMM
- 166-823-001 : IMM I2C Test Aborted

Cannot execute command. Insufficient privilege level.

### Recoverable

No

## Severity

Warning

Serviceable

Yes

## Automatically notify support

No

## **User Response**

Perform the actions mentioned one at a time and try the test after each action:

- 1. Turn off the system and disconnect it from power. Wait for 45 seconds. Reconnect it to power.
- 2. Make sure that DSA and BMC/IMM are at the latest level.

### **Related links**

- IBM Support website
- Latest level of DSA
- Latest level of BMC/IMM
- 166-824-001 : IMM I2C Test Aborted

Cannot execute command.

Recoverable No

Severity Warning

Serviceable

Yes

#### Automatically notify support No

### **User Response**

Perform the actions mentioned one at a time and try the test after each action:

- 1. Turn off the system and disconnect it from power. Wait for 45 seconds. Reconnect it to power.
- 2. Make sure that DSA and BMC/IMM are at the latest level.

### **Related links**

- IBM Support website
- Latest level of DSA
- Latest level of BMC/IMM
- 166-901-001 : IMM I2C Test Failed

IMM Indicates failure in RTMM bus (BUS 0).

## Recoverable

No

Severity

Error

Serviceable

Yes

## Automatically notify support

No

### **User Response**

Perform the actions mentioned one at a time and try the test after each action:

- 1. Turn off the system and disconnect it from power. Wait for 45 seconds. Reconnect it to power.
- 2. Make sure that DSA and BMC/IMM are at the latest level.
- 3. Run the test again.
- 4. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

- IBM Support website
- Latest level of DSA
- Latest level of BMC/IMM
- 166-902-001 : IMM I2C Test Failed

IMM Indicates failure in TPM bus (BUS 1).

#### Recoverable

No

Severity Error

Serviceable

Yes

#### Automatically notify support

No

### **User Response**

Perform the actions mentioned one at a time and try the test after each action:

- 1. Turn off the system and disconnect it from power. Wait for 45 seconds. Reconnect it to power.
- 2. Make sure that DSA and BMC/IMM are at the latest level.
- 3. Run the test again.
- 4. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

### **Related links**

- IBM Support website
- Latest level of DSA
- Latest level of BMC/IMM
- 166-904-001 : IMM I2C Test Failed

IMM Indicates failure in DS2482 bus (BUS 3).

### Recoverable

No

Severity Error

### Serviceable

Yes

### Automatically notify support

No

### **User Response**

Perform the actions mentioned one at a time and try the test after each action:

- 1. Turn off the system and disconnect it from power. Wait for 45 seconds. Reconnect it to power.
- 2. Make sure that DSA and BMC/IMM are at the latest level.

- 3. Run the test again.
- 4. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

- IBM Support website
- Latest level of DSA
- Latest level of BMC/IMM
- 166-905-001 : IMM I2C Test Failed

IMM Indicates failure in SAS Backplane bus (BUS 4).

#### Recoverable

No

#### Severity

Error

#### Serviceable

Yes

#### Automatically notify support

No

#### User Response

Perform the actions mentioned one at a time and try the test after each action:

- 1. Turn off the system and disconnect it from power. Wait for 45 seconds. Reconnect it to power.
- 2. Make sure that DSA and BMC/IMM are at the latest level.
- 3. Run the test again.
- 4. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

### **Related links**

- IBM Support website
- Latest level of DSA
- Latest level of BMC/IMM
- 166-906-001 : IMM I2C Test Failed

IMM Indicates failure in Patsburg bus (BUS 5).

#### Recoverable

No

# Severity

Error

## Serviceable

Yes

### Automatically notify support

No

### User Response

Perform the actions mentioned one at a time and try the test after each action:

1. Turn off the system and disconnect it from power. Wait for 45 seconds. Reconnect it to power.

- 2. Make sure that DSA and BMC/IMM are at the latest level.
- 3. Run the test again.

4. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

### **Related links**

- IBM Support website
- Latest level of DSA
- Latest level of BMC/IMM
- 166-907-001 : IMM I2C Test Failed

IMM Indicates failure in the I2C Mux bus (BUS 6).

### Recoverable

No

## Severity

Error

## Serviceable

Yes

## Automatically notify support

No

## **User Response**

Perform the actions mentioned one at a time and try the test after each action:

- 1. Turn off the system and disconnect it from power. Wait for 45 seconds. Reconnect it to power.
- 2. Make sure that DSA and BMC/IMM are at the latest level.
- 3. Run the test again.
- 4. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

## **Related links**

- IBM Support website
- Latest level of DSA
- Latest level of BMC/IMM

## **DSA** checkpoint panel test results

The following messages can result when you run the checkpoint panel test.

## Test results for the DSA checkpoint panel test

The following messages can result when you run the DSA checkpoint panel test.

## • 180-000-000 : Check-point Panel Test Passed

Check-point Panel Test Passed.

Recoverable No Severity Event Serviceable No Automatically notify support No Related links

#### - Lenovo Support website

- Latest level of DSA

## 180-801-000 : Check-point Panel Test Aborted

Check-point Panel Test Aborted. BMC is unable to verify that the operator information panel cable is connected.

Recoverable

No

Severity

Warning

Serviceable

Yes

#### Automatically notify support

No

#### **User Response**

Complete the following steps:

- 1. Inspect and reseat operator information panel cable at both ends.
- 2. Verify that the Baseboard Management Controller (BMC) is working.
- 3. Run the test again.
- 4. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

#### **Related links**

- Lenovo Support website
- Latest level of DSA

## • 180-901-000 : Check-point Panel Test Failed

Check-point Panel Test Failed. Operator reported incorrect display.

#### Recoverable

No

## Severity

Error

#### Serviceable

Yes

### Automatically notify support

No

## User Response

Complete the following steps:

- 1. Check the operator information panel cabling for loose or broken connections at both ends or damage to the cable.
- 2. Replace the information panel cable if damage is present.
- 3. Run the test again.
- 4. Replace the operator information panel assembly.
- 5. Run the test again.
- 6. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

## **Related links**

- Lenovo Support website
- Latest level of DSA

## DSA Broadcom network test results

The following messages can result when you run the Broadcom network test.

#### Test results for the DSA Broadcom network test

The following messages can result when you run the DSA Broadcom network test.

#### 405-000-000 : BRCM:TestControlRegisters Test Passed

The test passed.

**Recoverable** 

No Severity Event Serviceable No Automatically notify support No **Related links** - Lenovo Support website - Latest level of DSA 405-001-000 : BRCM:TestMIIRegisters Test Passed The test passed.

Recoverable No

Severity Event

Serviceable

No

Automatically notify support

No

**Related links** 

- Lenovo Support website
- Latest level of DSA

405-002-000 : BRCM:TestEEPROM Test Passed ٠

The test passed.

Recoverable No

Severity Event

Serviceable No

#### Automatically notify support

No

### **Related links**

- Lenovo Support website
- Latest level of DSA
- 405-003-000 : BRCM:TestInternalMemory Test Passed

The test passed.

## Recoverable

No

Severity Event

# Serviceable

No

#### Automatically notify support No

INO

## **Related links**

- Lenovo Support website
- Latest level of DSA
- 405-004-000 : BRCM:TestInterrupt Test Passed

The test passed.

## Recoverable

No

#### Severity Event

Serviceable

No

# Automatically notify support

No

## **Related links**

- Lenovo Support website
- Latest level of DSA

## • 405-005-000 : BRCM:TestLoopbackMAC Test Passed

The test passed.

## Recoverable

No

Severity Event

#### Serviceable No

# Automatically notify support

No

- Lenovo Support website
- Latest level of DSA

#### • 405-006-000 : BRCM:TestLoopbackPhysical Test Passed

The test passed.

Recoverable

No

Severity

Event

Serviceable No

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Automatically notify support

No

**Related links** 

- Lenovo Support website

Latest level of DSA

• 405-007-000 : BRCM:TestLEDs Test Passed

The test passed.

Recoverable

No

Severity Event

Serviceable

No

Automatically notify support No

#### **Related links**

- Lenovo Support website
- Latest level of DSA

• 405-800-000 : BRCM:TestControlRegisters Test Aborted

The control registers test was canceled.

Recoverable

No

Severity Warning

Serviceable

No

Automatically notify support

No

**Related links** 

- Lenovo Support website

Latest level of DSA

• 405-801-000 : BRCM:TestMIIRegisters Test Aborted

The MII register test was canceled.

Recoverable

No

#### Severity Warning

Serviceable

No

#### Automatically notify support No

## Related links

- Lenovo Support website
- Latest level of DSA

## • 405-802-000 : BRCM:TestEEPROM Test Aborted

The EEPROM test was canceled.

Recoverable

No

Severity Warning

Serviceable No

Automatically notify support No

## **Related links**

- Lenovo Support website

- Latest level of DSA

## • 405-803-000 : BRCM:TestInternalMemory Test Aborted

The internal memory test was canceled.

# Recoverable

No

Severity Warning

Serviceable

No

#### Automatically notify support No

## **Related links**

- Lenovo Support website
- Latest level of DSA

## • 405-804-000 : BRCM:TestInterrupt Test Aborted

The interrupt test was canceled.

Recoverable No

Severity Warning

Serviceable No

#### Automatically notify support

No

#### **Related links**

- Lenovo Support website
- Latest level of DSA

## • 405-805-000 : BRCM:TestLoopbackMAC Test Aborted

Loopback testing at the MAC layer was canceled.

### Recoverable

No

Severity Warning

Serviceable

No

# Automatically notify support

No

## **Related links**

- Lenovo Support website
- Latest level of DSA

## • 405-806-000 : BRCM:TestLoopbackPhysical Test Aborted

Loopback testing at the physical layer was canceled.

## Recoverable

No

Severity Warning

Serviceable

No

## Automatically notify support

No

## **Related links**

- Lenovo Support website

Latest level of DSA

## • 405-807-000 : BRCM:TestLEDs Test Aborted

Verification of status LEDs was canceled.

#### Recoverable

No

Severity Warning

Serviceable No

# Automatically notify support

No

- Lenovo Support website
- Latest level of DSA

#### • 405-900-000 : BRCM:TestControlRegisters Test Failed

A failure was detected while testing internal MAC registers

#### Recoverable

No

Severity

Error

Serviceable

Yes

Automatically notify support

No

#### User Response

Complete the following steps:

- 1. Check component firmware level and upgrade if necessary. The installed firmware level can be found in the DSA Diagnostic Event Log within the Firmware/VPD section for this component.
- 2. Rerun the test.
- 3. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

#### **Related links**

- Lenovo Support website
- Latest level of DSA

#### 405-901-000 : BRCM:TestMIIRegisters Test Failed

A failure was detected while testing internal PHY registers.

#### Recoverable

No

## Severity

Error

Serviceable

Yes

#### Automatically notify support

No

#### User Response

Complete the following steps:

- 1. Check component firmware level and upgrade if necessary. The installed firmware level can be found in the DSA Diagnostic Event Log within the Firmware/VPD section for this component.
- 2. Rerun the test.
- 3. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

## **Related links**

- Lenovo Support website
- Latest level of DSA
- 405-902-000 : BRCM:TestEEPROM Test Failed

A failure was detected while testing non-volatile RAM.

#### Recoverable

No

Severity

Error

Serviceable

Yes

## Automatically notify support

No

## User Response

Complete the following steps:

- 1. Check component firmware level and upgrade if necessary. The installed firmware level can be found in the DSA Diagnostic Event Log within the Firmware/VPD section for this component.
- 2. Rerun the test.
- 3. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

#### **Related links**

- Lenovo Support website
- Latest level of DSA
- 405-903-000 : BRCM:TestInternalMemory Test Failed

A failure was detected while testing internal memory.

#### Recoverable

No

Severity

Error

Serviceable

Yes

#### Automatically notify support

No

#### **User Response**

Complete the following steps:

- 1. Check component firmware level and upgrade if necessary. The installed firmware level can be found in the DSA Diagnostic Event Log within the Firmware/VPD section for this component.
- 2. Rerun the test.
- 3. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

#### **Related links**

- Lenovo Support website
- Latest level of DSA
- 405-904-000 : BRCM:TestInterrupt Test Failed

A failure was detected while testing interrupts.

Recoverable No Severity Error

Serviceable

Yes

#### Automatically notify support

No

#### **User Response**

Complete the following steps:

- 1. Check component firmware level and upgrade if necessary. The installed firmware level can be found in the DSA Diagnostic Event Log within the Firmware/VPD section for this component.
- 2. Rerun the test.
- 3. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

#### **Related links**

- Lenovo Support website
- Latest level of DSA

### 405-905-000 : BRCM:TestLoopbackMAC Test Failed

BRCM:TestLoopbackMAC Test Failed.

Recoverable

No

Severity

Error

Serviceable

Yes

Automatically notify support

No

#### **User Response**

Complete the following steps:

- 1. Check component firmware level and upgrade if necessary. The installed firmware level can be found in the DSA Diagnostic Event Log within the Firmware/VPD section for this component.
- 2. Rerun the test.
- 3. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

#### **Related links**

- Lenovo Support website
- Latest level of DSA

#### • 405-906-000 : BRCM:TestLoopbackPhysical Test Failed

A failure was detected during the loopback test at the physical layer.

Recoverable No Severity Error Serviceable Yes Automatically notify support No User Response Complete the following steps:

- 1. Check component firmware level and upgrade if necessary. The installed firmware level can be found in the DSA Diagnostic Event Log within the Firmware/VPD section for this component.
- 2. Rerun the test.
- 3. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

#### **Related links**

- Lenovo Support website
- Latest level of DSA
- 405-907-000 : BRCM:TestLEDs Test Failed

A failure was detected while verifying operation of the status LEDs.

#### Recoverable

No

Severity Error

Serviceable

Yes

#### Automatically notify support

No

#### **User Response**

Complete the following steps:

- 1. Check component firmware level and upgrade if necessary. The installed firmware level can be found in the DSA Diagnostic Event Log within the Firmware/VPD section for this component.
- 2. Rerun the test.
- 3. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

#### **Related links**

- Lenovo Support website
- Latest level of DSA

## **DSA Brocade test results**

The following messages can result when you run the Brocade test.

#### Test results for the DSA Brocade test

The following messages can result when you run the DSA Brocade test.

#### • 218-000-000 : Brocade:MemoryTest Passed

The test passed.

Recoverable No Severity

Event

Serviceable No

Automatically notify support

No

#### **Related links**

- Lenovo Support website
- Latest level of DSA
- 218-001-000 : Brocade:ExternalLoopbackTest Passed

The test passed.

#### Recoverable

No

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# Severity

Event

# Serviceable

No

## Automatically notify support

No

## **Related links**

- Lenovo Support website
- Latest level of DSA

## 218-002-000 : Brocade:SerdesLoopbackTest Passed

The test passed.

Recoverable

No

Severity

Event

# Serviceable

No

#### Automatically notify support No

## **Related links**

- Lenovo Support website
- Latest level of DSA

## 218-003-000 : Brocade:PCILoopbackTest Passed

The test passed.

## Recoverable

No

# Severity

Event

# Serviceable

No

# Automatically notify support

No

- Lenovo Support website
- Latest level of DSA
- 218-004-000 : Brocade:ExternalEthLoopbackTest Passed

The test passed.

Recoverable

No

Severity Event

Serviceable

No

Automatically notify support

No

**Related links** 

- Lenovo Support website

- Latest level of DSA

• 218-005-000 : Brocade:SerdesEthLoopbackTest Passed

The test passed.

Recoverable No

Severity Event

Serviceable No

Automatically notify support

No

#### **Related links**

- Lenovo Support website
- Latest level of DSA
- 218-006-000 : Brocade:InternalLoopbackTest Passed

The test passed.

Recoverable

No

Severity Event

Serviceable

No

Automatically notify support

No

#### **Related links**

- Lenovo Support website
- Latest level of DSA

• 218-800-000 : Brocade:MemoryTest Aborted

The test was canceled.

Recoverable No

Severity

#### Warning

Serviceable

No

Automatically notify support

No

## **Related links**

- Lenovo Support website
- Latest level of DSA
- 218-801-000 : Brocade:ExternalLoopbackTest Aborted

The test was canceled.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support No

## **Related links**

- Lenovo Support website
- Latest level of DSA

## 218-802-000 : Brocade:SerdesLoopbackTest Aborted

The test was canceled.

# Recoverable

No

Severity Warning

Serviceable No

Automatically notify support

No

## **Related links**

- Lenovo Support website
- Latest level of DSA
- 218-803-000 : Brocade:PCILoopbackTest Aborted

The test was canceled.

Recoverable No

Severity Warning

Serviceable No

Automatically notify support

No

#### **Related links**

- Lenovo Support website
- Latest level of DSA
- 218-804-000 : Brocade:ExternalEthLoopbackTest Aborted

The test was canceled.

### Recoverable

No

## Severity

Warning

## Serviceable

No

## Automatically notify support

No

## **Related links**

- Lenovo Support website
- Latest level of DSA

## 218-805-000 : Brocade:SerdesEthLoopbackTest Aborted

The test was canceled.

Recoverable

No

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# Severity

Warning

Serviceable

No

#### Automatically notify support No

#### **Related links**

- Lenovo Support website
- Latest level of DSA

## 218-806-000 : Brocade:InternalLoopbackTest Aborted

The test was canceled.

## Recoverable

No

# Severity

Warning

Serviceable

No

# Automatically notify support

No

## **Related links**

- Lenovo Support website
- Latest level of DSA

## • 218-900-000 : Brocade:MemoryTest Failed

A failure was detected while testing the adapter memory.

#### Recoverable

No

## Severity

Error

## Serviceable

Yes

## Automatically notify support

No

## User Response

Complete the following steps:

- 1. Rerun the test.
- 2. Verify whether the firmware is at proper level.
- 3. Rerun the test.
- 4. If the problem remains, contact your IBM technical-support representative.

## **Related links**

- Lenovo Support website
- Latest level of DSA

## • 218-901-000 : Brocade:ExternalLoopbackTest Failed

A failure was detected during the Loopback test.

#### Recoverable

No

Severity Error

## Serviceable

Yes

Automatically notify support

No

#### User Response

Complete the following steps:

- 1. Check cable connections.
- 2. Rerun the test.
- 3. Verify whether the firmware is at proper level.
- 4. Rerun the test.
- 5. If the problem remains, contact your IBM technical-support representative.

### **Related links**

- Lenovo Support website
- Latest level of DSA
- 218-902-000 : Brocade:SerdesLoopbackTest Failed

A failure was detected during the Loopback test.

#### Recoverable

No

# Severity

Error

## Serviceable

Yes

# Automatically notify support

No

## **User Response**

Complete the following steps:

- 1. Rerun the test.
- 2. Verify whether the firmware is at proper level.
- 3. Rerun the test.
- 4. If the problem remains, contact your IBM technical-support representative.

## **Related links**

- Lenovo Support website
- Latest level of DSA

## 218-903-000 : Brocade:PCILoopbackTest Failed

A failure was detected during the Loopback test.

Recoverable

No

# Severity

Error

## Serviceable

Yes

#### Automatically notify support No

## User Response

Complete the following steps:

- 1. Rerun the test.
- 2. Verify whether the firmware is at proper level.
- 3. Rerun the test.
- 4. If the problem remains, contact your IBM technical-support representative.

## **Related links**

- Lenovo Support website
- Latest level of DSA

## • 218-904-000 : Brocade:ExternalEthLoopbackTest Failed

A failure was detected during the Loopback test.

Recoverable No Severity Error Serviceable

Yes

## Automatically notify support

No

## User Response

Complete the following steps:

- 1. Check or replace SFP/cable.
- 2. Rerun the test.
- 3. Verify whether the firmware is at proper level.
- 4. Rerun the test.
- 5. If the problem remains, contact your IBM technical-support representative.

## **Related links**

- Lenovo Support website
- Latest level of DSA

## 218-905-000 : Brocade:SerdesEthLoopbackTest Failed

A failure was detected during the Loopback test.

Recoverable

No

Severity

Error

Serviceable

Yes

Automatically notify support

No

## User Response

Complete the following steps:

- 1. Rerun the test.
- 2. Verify whether the firmware is at proper level.
- 3. Rerun the test.
- 4. If the problem remains, contact your IBM technical-support representative.

#### **Related links**

- Lenovo Support website
- Latest level of DSA
- 218-906-000 : Brocade:InternalLoopbackTest Failed

A failure was detected during the Loopback test.

## Recoverable

No

Severity Error

Serviceable Yes

# Automatically notify support

No

## User Response

Complete the following steps:

1. Rerun the test.

- 2. Verify whether the firmware is at proper level.
- 3. Rerun the test.
- 4. If the problem remains, contact your IBM technical-support representative.

#### **Related links**

- Lenovo Support website
- Latest level of DSA

## **DSA Emulex adapter test results**

The following messages can result when you run the Emulex adapter test.

### Test results for the DSA Emulex adapter test

The following messages can result when you run the DSA Emulex adapter test.

#### • 516-000-000 : ELXUCNA: NIC MAC LoopBackTest Passed

The test passed.

Recoverable No

Severity Event

Serviceable

No

Automatically notify support

No

#### **Related links**

- Lenovo Support website
- Latest level of DSA
- 516-001-000 : ELXUCNA: NIC PHY LoopBackTest Passed

The test passed.

Recoverable

No

Severity Event

Serviceable

No

Automatically notify support

No

#### **Related links**

- Lenovo Support website
- Latest level of DSA

## • 516-002-000 : ELXUCNA: ELXUCNA: NIC LED(Beacon)Test Passed

The test passed.

Recoverable No

Severity

Event

Serviceable

No

Automatically notify support

No

#### **Related links**

- Lenovo Support website
- Latest level of DSA
- 516-800-000 : ELXUCNA: NIC MAC LoopBackTest Aborted

Loopback testing at the MAC layer was canceled.

Recoverable

No

Severity

Warning

Serviceable No

Automatically notify support No

#### **Related links**

- Lenovo Support website
- Latest level of DSA

## • 516-801-000 : ELXUCNA: NIC PHY LoopBackTest Aborted

Loopback testing at the physical layer was canceled.

#### Recoverable

No

Severity Warning

Serviceable No

Automatically notify support

No

#### **Related links**

- Lenovo Support website
- Latest level of DSA

### • 516-802-000 : ELXUCNA: ELXUCNA: NIC LED(Beacon)Test Aborted

Verification of status LEDs was canceled.

Recoverable No

Severity Warning

Serviceable No

Automatically notify support

No

#### **Related links**

- Lenovo Support website
- Latest level of DSA

## 516-900-000 : ELXUCNA: NIC MAC LoopBackTest Failed

A failure was detected during the loopback test at the MAC layer.

#### Recoverable

No

# Severity

Error

## Serviceable

Yes

## Automatically notify support

No

## **User Response**

Complete the following steps:

- 1. Check component firmware level and upgrade if necessary. The installed firmware level can be found in the DSA Diagnostic Event Log within the Firmware/VPD section for this component.
- 2. Rerun the test.
- 3. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

## **Related links**

- Lenovo Support website
- Latest level of DSA

## • 516-901-000 : ELXUCNA: NIC PHY LoopBackTest Failed

A failure was detected during the loopback test at the physical layer.

#### Recoverable

No

#### Severity

Error

## Serviceable

Yes

# Automatically notify support

No

# **User Response**

Complete the following steps:

- 1. Check component firmware level and upgrade if necessary. The installed firmware level can be found in the DSA Diagnostic Event Log within the Firmware/VPD section for this component.
- 2. Rerun the test.
- 3. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

- Lenovo Support website
- Latest level of DSA

#### • 516-902-000 : ELXUCNA: ELXUCNA: NIC LED(Beacon)Test Failed

A failure was detected while verifying operation of the status LEDs.

#### Recoverable

No

Severity Error

Serviceable

Yes

Automatically notify support

No

#### User Response

Complete the following steps:

- 1. Check component firmware level and upgrade if necessary. The installed firmware level can be found in the DSA Diagnostic Event Log within the Firmware/VPD section for this component.
- 2. Rerun the test.
- 3. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

## **Related links**

- Lenovo Support website
- Latest level of DSA

## **DSA Mellanox adapter test results**

The following messages can result when you run the Mellanox adapter test.

#### Test results for the DSA Mellanox adapter test

The following messages can result when you run the DSA Mellanox adapter test.

#### 408-000-000 : MLNX:MLNX\_DiagnosticTestEthernetPort Test Passed

Port Test Passed.

Recoverable No Severity Event Serviceable No Automatically notify support No Related links - Lenovo Support website - Latest level of DSA 408-001-000 : MLNX:MLNX\_DiagnosticTestIBPort Test Passed Port Test Passed.

Recoverable No

## Severity

Event

Serviceable

No

# Automatically notify support

No

# **Related links**

- Lenovo Support website
- Latest level of DSA
- 408-800-000 : MLNX:MLNX\_DiagnosticTestEthernetPort Test Aborted

Port Test was canceled.

Recoverable

No

Severity

Warning

Serviceable

No

# Automatically notify support

No

# **Related links**

- Lenovo Support website

- Latest level of DSA

# 408-801-000 : MLNX:MLNX\_DiagnosticTestIBPort Test Aborted

Port Test was canceled.

Recoverable

No

# Severity

Warning

Serviceable

No

## Automatically notify support No

N

# **Related links**

- Lenovo Support website
- Latest level of DSA

408-900-000 : MLNX:MLNX\_DiagnosticTestEthernetPort Test Failed

Port Test Failed.

Recoverable No

Severity Error

Serviceable Yes

#### Automatically notify support

No

## **User Response**

Complete the following steps:

- 1. Make sure that the physical link of the port under test in the active state.
- 2. If these condition was met but the test keeps failing the port's adapter might be faulty.
- 3. Try replacing the adapter and repeating the test.

### **Related links**

- Lenovo Support website
- Latest level of DSA

## • 408-901-000 : MLNX:MLNX\_DiagnosticTestIBPort Test Failed

Port Test Failed.

#### Recoverable

No

Severity

Error

## Serviceable

Yes

#### Automatically notify support

No

## **User Response**

Complete the following steps:

- 1. Make sure that the physical link of the port under test in the active state and a subnet manager running on the fabric to which the port is attached.
- 2. If these condition was met but the test keeps failing the port's adapter might be faulty.
- 3. Try replacing the adapter and repeating the test.

#### **Related links**

- Lenovo Support website
- Latest level of DSA

# **DSA EXA port ping test results**

The following messages can result when you run the EXA port ping test.

## Test results for the DSA EXA port ping test

The following messages can result when you run the DSA EXA port ping test.

## • 401-000-000 : EXA Port Ping Test Passed

EXA Port Ping Test Passed.

Recoverable No

Severity Event

Serviceable No

### Automatically notify support

No

## **Related links**

- Lenovo Support website
- Latest level of DSA
- 401-801-000 : EXA Port Ping Test Aborted

EXA Port Ping Test Aborted. Unable to get device base address.

## Recoverable

No

Severity Warning

## Serviceable

Yes

## Automatically notify support

No

## **User Response**

Complete the following steps:

- 1. Remove power cables, wait for 45 seconds, reconnect and rerun the test.
- 2. Make sure that the scalability cable connections are as per specification.
- 3. Make sure that DSA and BIOS/uEFI are at the latest level.
- 4. If the problem remains, contact your technical-service representative.

## **Related links**

- Lenovo Support website
- Latest level of DSA
- 401-802-000 : EXA Port Ping Test Aborted

EXA Port Ping Test Aborted. Port connections may not be correct.

#### Recoverable

No

#### Severity

Warning

#### Serviceable

Yes

## Automatically notify support

No

## User Response

Complete the following steps:

- 1. Remove power cables, wait for 45 seconds, reconnect and rerun the test.
- 2. Make sure that the scalability cable connections are as per specification.
- 3. Make sure that DSA and BIOS/uEFI are at the latest level.
- 4. If the problem remains, contact your technical-service representative.

- Lenovo Support website
- Latest level of DSA

## • 401-901-001 : EXA Port Ping Test Failed

EXA Port Ping Test Failed.

Recoverable

No

Severity Error

Serviceable Yes

Automatically notify support

No

## User Response

Complete the following steps:

- 1. Remove power cables, wait for 45 seconds, reconnect and rerun the test.
- 2. Make sure that the scalability cable connections are as per specification.
- 3. Check scalability cables for loose connections.
- 4. Replace the scalability cable(s) for specified port(s).
- 5. If the problem remains, contact your technical-service representative.

## **Related links**

- Lenovo Support website
- Latest level of DSA

# **DSA Intel network test results**

The following messages can result when you run the Intel network test.

## Test results for the DSA Intel network test

The following messages can result when you run the DSA Intel network test.

## • 406-000-000 : IANet:Registers Test Passed

The test passed.

Recoverable

No Severity

Event

Serviceable No

Automatically notify support

No

## **Related links**

- Lenovo Support website

- Latest level of DSA
- 406-001-000 : IANet:EEPROM Test Passed

The test passed.

Recoverable No Severity

Event

Serviceable

No

#### Automatically notify support No

## **Related links**

- Lenovo Support website
- Latest level of DSA
- 406-002-000 : IANet:FIFO Test Passed

The test passed.

Recoverable

No

Severity

Event

Serviceable

No

Automatically notify support No

## **Related links**

- Lenovo Support website

- Latest level of DSA

• 406-003-000 : IANet:Interrupts Test Passed

The test passed.

Recoverable

No

Severity

Event

Serviceable

No

## Automatically notify support No

## **Related links**

- Lenovo Support website
- Latest level of DSA

• 406-004-000 : IANet:Loopback Test Passed

The test passed.

Recoverable No

Severity

Event

Serviceable No

#### Automatically notify support

No

#### **Related links**

- Lenovo Support website
- Latest level of DSA
- 406-800-000 : IANet:Registers Test Aborted

Registers test was canceled.

#### Recoverable

No

Severity Warning

# Serviceable

No

#### Automatically notify support No

## Related links

- Lenovo Support website
- Latest level of DSA
- 406-801-000 : IANet:EEPROM Test Aborted

EEPROM test was canceled.

#### Recoverable

No

Severity Warning

Serviceable No

Automatically notify support No

## **Related links**

- Lenovo Support website

- Latest level of DSA
- 406-802-000 : IANet:FIFO Test Aborted

FIFO test was canceled.

## Recoverable

No

Severity Warning

Serviceable No

Automatically notify support

NO

- Lenovo Support website
- Latest level of DSA

#### • 406-803-000 : IANet:Interrupts Test Aborted

Interrupt test was canceled.

#### Recoverable

No

Severity

Warning

Serviceable No

INO

Automatically notify support

No

## **Related links**

- Lenovo Support website
- Latest level of DSA
- 406-804-000 : IANet:Loopback Test Aborted

Loopback test was canceled.

Recoverable

No

Severity Warning

Serviceable No

Automatically notify support

No

#### **Related links**

- Lenovo Support website
- Latest level of DSA
- 406-900-000 : IANet:Registers Test Failed

A failure was detected during the Registers test.

Recoverable

No

Severity Error

Serviceable Yes

Automatically notify support

No

## **User Response**

Complete the following steps:

- 1. Check component firmware level and upgrade if necessary. The installed firmware level can be found in the DSA Diagnostic Event Log within the Firmware/VPD section for this component.
- 2. Rerun the test.
- 3. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

#### **Related links**

- Lenovo Support website
- Latest level of DSA

## • 406-901-000 : IANet:EEPROM Test Failed

A failure was detected during the EEPROM test.

Recoverable

No

Severity Error

Serviceable

Yes

Automatically notify support

No

## **User Response**

Complete the following steps:

- 1. Check component firmware level and upgrade if necessary. The installed firmware level can be found in the DSA Diagnostic Event Log within the Firmware/VPD section for this component.
- 2. Rerun the test.
- 3. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

## **Related links**

- Lenovo Support website
- Latest level of DSA
- 406-902-000 : IANet:FIFO Test Failed

A failure was detected during the FIFO test.

#### Recoverable

No

Severity Error

Serviceable

Yes

## Automatically notify support

No

## User Response

Complete the following steps:

- 1. Check component firmware level and upgrade if necessary. The installed firmware level can be found in the DSA Diagnostic Event Log within the Firmware/VPD section for this component.
- 2. Rerun the test.
- 3. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

- Lenovo Support website
  - Latest level of DSA
- 406-903-000 : IANet:Interrupts Test Failed

A failure was detected during the Interrupt test.

#### Recoverable

No

#### Severity Error

Serviceable

Yes

### Automatically notify support

No

## **User Response**

Complete the following steps:

- 1. Check component firmware level and upgrade if necessary. The installed firmware level can be found in the DSA Diagnostic Event Log within the Firmware/VPD section for this component.
- 2. Rerun the test.
- 3. Check interrupt assignments in the PCI Hardware section of the DSA Diagnostic Log. If the ethernet device is sharing interrupts, if possible modify the interrupt assignments using F1 Setup to assign a unique interrupt to the device.
- 4. Rerun the test.
- 5. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

## **Related links**

- Lenovo Support website
- Latest level of DSA

### • 406-904-000 : IANet:Loopback Test Failed

A failure was detected during the Loopback test.

#### Recoverable

No

## Severity

Error

## Serviceable

Yes

## Automatically notify support

No

## User Response

Complete the following steps:

- 1. Check the Ethernet cable for damage and ensure correct cable type and attachment.
- 2. Check component firmware level and upgrade if necessary. The installed firmware level can be found in the DSA Diagnostic Event Log within the Firmware/VPD section for this component.
- 3. Rerun the test.
- 4. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

- Lenovo Support website
- Latest level of DSA

# **Event messages**

Use this information to review event messages and resolve many errors.

**Note:** IMM and UEFI events related to communications errors can take up to 20 minutes to be displayed in the CMM event log.

# **IMM** messages

When a hardware event is detected by the IMM2 on an x440 Compute Node Types 7167 and 2590, the IMM2 logs that event in the system-event log in the compute node. In addition, the IMM2 sends that event to the CMM and to the Lenovo XClarity Administrator or Flex System Manager management software (if available).

For each event code, the following fields are displayed:

#### **Event identifier**

A hexadecimal identifier that uniquely identifies an event or class of events. In this documentation, the event identifiers are prefixed with 0x and followed by eight characters.

#### **Event description**

The logged message string that appears for an event. When the event string is displayed in the systemevent log, information such as a specific component is displayed. In this documentation, that additional information appears as variables, such as [arg1] or [arg2].

#### Explanation

Additional information to explain why the event occurred.

#### Severity

An indication of the level of concern for the condition. In the system-event log, the severity is abbreviated to the first character. The following severities can be displayed:

- Info: The event was recorded for audit purposes. This is usually a user action or a change of states that is normal behavior.
- Warning: The event is not as severe as an error, but if possible, the condition should be corrected before it becomes an error. It might also be a condition that requires additional monitoring or maintenance.
- Error: The event is a failure or critical condition that impairs service or an expected function.

#### **Alert Category**

Similar events are grouped in categories. The alert category is in the following format:

severity - device component

severity is one of the following severity levels:

- **Critical:** A key component in the server is no longer functioning.
- Warning: The event might progress to a critical level.
- **System:** The event is the result of a system error or a configuration change.

device component is the specific device in the compute node that caused the event to be generated.

#### Serviceable

Whether user action is required to correct the problem.

#### **CIM** Information

The prefix of the message ID and the sequence number that is used by the CIM message registry.

#### **SNMP** Trap ID

The SNMP trap ID that is found in the SNMP alert management information base (MIB).

#### Automatically notify Support

If this field is set to **Yes** and you have enabled Call Home on the Lenovo XClarity Administrator or Electronic Service Agent (ESA) on Flex System Manager management software (if available), Support will be notified automatically if the event is generated.

If the Lenovo XClarity Administrator or Flex System Manager management software is not available, you can enable Support from the CMM web interface.

While you wait for Support to call, you can perform the recommended actions for the event.

## User response

The actions that you should perform to solve the event.

Perform the steps listed in this section in the order shown until the problem is solved. After you perform all of the actions that are described in this field, if you cannot solve the problem, contact Support.

Note: This list includes error codes and messages that might not apply to this machine type and model.

## List of IMM events

This section lists all messages that can be sent from the IMM.

## • 40000001-00000000 : Management Controller [arg1] Network Initialization Complete.

The IMM network subsystem initialization has completed.

May also be shown as 400000010000000 or 0x4000000100000000

Severity Info Serviceable No Automatically notify support No Alert Category System - IMM Network event SNMP Trap ID 37 CIM Information

Prefix: IMM ID: 0001

User Response Information only; no action is required.

• 40000002-00000000 : Certificate Authority [arg1] has detected a [arg2] Certificate Error.

A problem has occurred with the SSL Server, SSL Client, or SSL Trusted CA certificate that has been imported into the IMM. The imported certificate must contain a public key that corresponds to the key pair that was previously generated by the Generate a New Key and Certificate Signing Request link.

May also be shown as 40000020000000 or 0x400000020000000

Severity Error Serviceable No

Automatically notify support No

Alert Category System - other

SNMP Trap ID 22

CIM Information Prefix: IMM ID: 0002

User Response Make sure that the certificate that you are importing is correct and properly generated.

## • 40000003-00000000 : Ethernet Data Rate modified from [arg1] to [arg2] by user [arg3].

The specified user has changed the Ethernet data rate of the Integrated Management Module external network interface to the specified value.

May also be shown as 40000030000000 or 0x40000030000000

Severity Info

Serviceable No

Automatically notify support No

Alert Category none

SNMP Trap ID

CIM Information Prefix: IMM ID: 0003

#### User Response

Information only; no action is required.

## • 40000004-00000000 : Ethernet Duplex setting modified from [arg1] to [arg2] by user [arg3].

The specified user has changed the Ethernet duplex setting of the Integrated Management Module external network interface to the specified value.

May also be shown as 400000040000000 or 0x4000000400000000

Severity Info Serviceable No Automatically notify support No Alert Category none

## **SNMP** Trap ID

CIM Information

Prefix: IMM ID: 0004

## User Response

Information only; no action is required.

### • 40000005-00000000 : Ethernet MTU setting modified from [arg1] to [arg2] by user [arg3].

The specified user has changed the Ethernet maximum transmission unit (MTU) setting of the Integrated Management Module external network interface to the specified value.

May also be shown as 400000050000000 or 0x4000000500000000

Severity Info Serviceable No Automatically notify support No Alert Category none

SNMP Trap ID

CIM Information Prefix: IMM ID: 0005

#### **User Response**

Information only; no action is required.

#### 40000006-00000000 : Ethernet locally administered MAC address modified from [arg1] to [arg2] by user [arg3].

The specified user has changed the Ethernet locally administered MAC address of the Integrated Management Module external network interface to the specified value.

May also be shown as 400000060000000 or 0x4000000600000000

Severity Info Serviceable No Automatically notify support No Alert Category none SNMP Trap ID CIM Information Prefix: IMM ID: 0006 User Response Information only; no action is required.

## • 40000007-00000000 : Ethernet interface [arg1] by user [arg2].

The specified user has enabled or disabled the Ethernet interface.

May also be shown as 4000000700000000 or 0x4000000700000000

Severity Info

Serviceable No

Automatically notify support No

Alert Category none

**SNMP** Trap ID

CIM Information Prefix: IMM ID: 0007

User Response Information only; no action is required.

## • 40000008-00000000 : Hostname set to [arg1] by user [arg2].

The specified user has changed the Integrated Management Module host name.

May also be shown as 40000080000000 or 0x40000080000000

Severity

Info

Serviceable No

Automatically notify support No

Alert Category System - IMM Network event

SNMP Trap ID 37

CIM Information Prefix: IMM ID: 0008

User Response Information only; no action is required.

#### • 40000009-000000000 : IP address of network interface modified from [arg1] to [arg2] by user [arg3].

The specified user has changed the IP address of the Integrated Management Module external network interface to the specified value.

May also be shown as 400000090000000 or 0x400000090000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category System - IMM Network event

SNMP Trap ID 37

CIM Information Prefix: IMM ID: 0009

## **User Response**

Information only; no action is required.

• 4000000a-00000000 : IP subnet mask of network interface modified from [arg1] to [arg2] by user [arg3].

The specified user has changed the subnet mask of the Integrated Management Module external network interface to the specified value.

May also be shown as 4000000a0000000 or 0x4000000a00000000

Severity Info Serviceable No Automatically notify support No

Alert Category none

SNMP Trap ID

CIM Information Prefix: IMM ID: 0010

#### **User Response**

Information only; no action is required.

## • 4000000b-00000000 : IP address of default gateway modified from [arg1] to [arg2] by user [arg3].

The specified user has changed the gateway address of the Integrated Management Module external network interface to the specified value.

May also be shown as 4000000b0000000 or 0x4000000b00000000

Severity Info Serviceable No Automatically notify support No

#### Alert Category none

#### **SNMP Trap ID**

CIM Information Prefix: IMM ID: 0011

# User Response

Information only; no action is required.

# • 4000000c-00000000 : OS Watchdog response [arg1] by [arg2] .

The OS Watchdog timer has been enabled or disabled by a user.

Severity Info

Serviceable No

Automatically notify support No

Alert Category none

**SNMP** Trap ID

CIM Information Prefix: IMM ID: 0012

#### User Response

Information only; no action is required.

# • 4000000d-00000000 : DHCP[[arg1]] failure, no IP address assigned.

A DHCP server has failed to assign an IP address to the IMM.

Severity Warning Serviceable No Automatically notify support No Alert Category none

**SNMP** Trap ID

CIM Information

Prefix: IMM ID: 0013

**User Response** 

Complete the following steps until the problem is solved:

- 1. Make sure that the IMM network cable is connected.
- 2. Make sure that there is a DHCP server on the network that can assign an IP address to the IMM.

# • 4000000e-00000000 : Remote Login Successful. Login ID: [arg1] from [arg2] at IP address [arg3].

The specified user has logged in to the Integrated Management Module.

May also be shown as 4000000e00000000 or 0x4000000e00000000

Severity Info Serviceable No Automatically notify support No

Alert Category System - Remote Login

SNMP Trap ID 30

CIM Information Prefix: IMM ID: 0014

User Response Information only; no action is required.

# 4000000f-00000000 : Attempting to [arg1] server [arg2] by user [arg3].

The specified user has initiated a power function on the system using the Management Controller.

May also be shown as 4000000f00000000 or 0x4000000f00000000

Severity

٠

Info

Serviceable No

Automatically notify support No

INO

Alert Category none

SNMP Trap ID

CIM Information Prefix: IMM ID: 0015

#### **User Response**

Information only; no action is required.

# 40000010-00000000 : Security: Userid: [arg1] had [arg2] login failures from WEB client at IP address [arg3].

A user has exceeded the maximum allowed number of unsuccessful login attempts from a web browser and has been prevented from logging in for the lockout period.

May also be shown as 400000100000000 or 0x400000100000000

Severity Warning

Serviceable

No

Automatically notify support No

# Alert Category

System - Remote Login

SNMP Trap ID 30

CIM Information Prefix: IMM ID: 0016

### **User Response**

Complete the following steps until the problem is solved:

- 1. Make sure that the correct login ID and password are being used.
- 2. Have the system administrator reset the login ID or password.

# • 40000011-00000000 : Security: Login ID: [arg1] had [arg2] login failures from CLI at [arg3].

A user has exceeded the maximum allowed number of unsuccessful login attempts from the commandline interface and has been prevented from logging in for the lockout period.

May also be shown as 4000001100000000 or 0x4000001100000000

Severity Warning

Serviceable No

Automatically notify support No

Alert Category System - Remote Login

SNMP Trap ID 30

CIM Information Prefix: IMM ID: 0017

#### **User Response**

Complete the following steps until the problem is solved:

- 1. Make sure that the correct login ID and password are being used.
- 2. Have the system administrator reset the login ID or password.

# 40000012-00000000 : Remote access attempt failed. Invalid userid or password received. Userid is [arg1] from WEB browser at IP address [arg2].

A user has attempted to log in from a web browser by using an invalid login ID or password.

May also be shown as 4000001200000000 or 0x4000001200000000

Severity

Info

Serviceable No

Automatically notify support No

Alert Category System - Remote Login

SNMP Trap ID 30

CIM Information Prefix: IMM ID: 0018

**User Response** Make sure that the correct login ID and password are being used.

40000013-00000000 : Remote access attempt failed. Invalid userid or password received. Userid is [arg1] from TELNET client at IP address [arg2].

A user has attempted to log in from a Telnet session by using an invalid login ID or password.

May also be shown as 400000130000000 or 0x400000130000000

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Remote Login

SNMP Trap ID 30

CIM Information Prefix: IMM ID: 0019

**User Response** 

Make sure that the correct login ID and password are being used.

# • 40000014-00000000 : The [arg1] on system [arg2] cleared by user [arg3].

The specified user has deleted system log events or audit log events.

May also be shown as 4000001400000000 or 0x4000001400000000

Severity Info Serviceable No Automatically notify support No Alert Category none SNMP Trap ID

#### CIM Information Prefix: IMM ID: 0020

#### User Response

Information only; no action is required.

### • 40000015-00000000 : Management Controller [arg1] reset was initiated by user [arg2].

The Integrated Management Module has been reset. The logs provide additional details.

May also be shown as 4000001500000000 or 0x4000001500000000

Severity Info Serviceable No Automatically notify support No Alert Category

none

**SNMP** Trap ID

CIM Information Prefix: IMM ID: 0021

#### User Response

Information only; no action is required.

# 40000016-00000000 : ENET[[arg1]] DHCP-HSTN=[arg2], DN=[arg3], IP@=[arg4], SN=[arg5], GW@= [arg6], DNS1@=[arg7].

The DHCP server has assigned an IMM IP address and configuration.

May also be shown as 400000160000000 or 0x400000160000000

Severity Info Serviceable

No

Automatically notify support No

Alert Category none

**SNMP Trap ID** 

CIM Information Prefix: IMM ID: 0022

#### User Response

Information only; no action is required.

# 40000017-00000000 : ENET[[arg1]] IP-Cfg:HstName=[arg2], IP@=[arg3] ,NetMsk=[arg4], GW@= [arg5] .

An IMM IP address and configuration have been assigned using client data.

May also be shown as 4000001700000000 or 0x4000001700000000

Severity Info

Serviceable No

Automatically notify support No

Alert Category none

**SNMP Trap ID** 

CIM Information Prefix: IMM ID: 0023

User Response Information only; no action is required.

# • 40000018-00000000 : LAN: Ethernet[[arg1]] interface is no longer active.

The IMM Ethernet interface has been disabled.

May also be shown as 400000180000000 or 0x400000180000000

Severity Info

Serviceable No

Automatically notify support No

Alert Category

none

SNMP Trap ID

CIM Information Prefix: IMM ID: 0024

User Response Information only; no action is required.

# • 40000019-00000000 : LAN: Ethernet[[arg1]] interface is now active.

The IMM Ethernet interface has been enabled.

May also be shown as 400000190000000 or 0x400000190000000

Severity

Info

#### Serviceable

No

#### Automatically notify support

No

Alert Category

none

# SNMP Trap ID

# **CIM Information**

Prefix: IMM ID: 0025

# User Response

Information only; no action is required.

# • 4000001a-00000000 : DHCP setting changed to [arg1] by user [arg2].

The specified user has changed the DHCP setting of the Integrated Management Module external network interface.

May also be shown as 4000001a00000000 or 0x4000001a00000000

Severity Info

Serviceable No

#### Automatically notify support No

Alert Category none

SNMP Trap ID

CIM Information Prefix: IMM ID: 0026

# **User Response**

Information only; no action is required.

# • 4000001b-00000000 : Management Controller [arg1]: Configuration restored from a file by user [arg2].

The specified user has restored the Integrated Management Module (IMM) configuration from a previously saved configuration file. Some configuration settings might require that the IMM be restarted before they take effect.

May also be shown as 4000001b0000000 or 0x4000001b0000000

Severity Info Serviceable No

Automatically notify support No

**Alert Category** 

none

#### **SNMP Trap ID**

#### **CIM Information**

Prefix: IMM ID: 0027

#### **User Response**

Information only; no action is required.

#### • 4000001c-00000000 : Watchdog [arg1] Screen Capture Occurred.

An operating-system error has occurred, and the screen capture was successful.

May also be shown as 4000001c00000000 or 0x4000001c00000000

Severity

Info

Serviceable No

# Automatically notify support

No

Alert Category System - other

SNMP Trap ID

22

# CIM Information

Prefix: IMM ID: 0028

#### **User Response**

If there was no operating-system error, complete the following steps until the problem is solved:

- 1. Reconfigure the watchdog timer to a higher value.
- 2. Make sure that the IMM Ethernet-over-USB interface is enabled.
- 3. Reinstall the RNDIS or cdc\_ether device driver for the operating system.
- 4. Disable the watchdog.

If there was an operating-system error, check the integrity of the installed operating system.

#### **Related links**

- Installing the LAN over USB Linux device driver
- Installing the LAN over USB Windows device driver

• 4000001d-00000000 : Watchdog [arg1] Failed to Capture Screen.

An operating-system error has occurred, and the screen capture failed.

May also be shown as 4000001d00000000 or 0x4000001d00000000

Severity Error Serviceable No

#### Automatically notify support No

# Alert Category

System - other

SNMP Trap ID

22

CIM Information Prefix: IMM ID: 0029

#### User Response

Complete the following steps until the problem is solved:

- 1. Reconfigure the watchdog timer to a higher value.
- 2. Make sure that the IMM Ethernet over USB interface is enabled.
- 3. Reinstall the RNDIS or cdc\_ether device driver for the operating system.
- 4. Disable the watchdog.
- 5. Check the integrity of the installed operating system.
- 6. Update the IMM firmware. **Important:** Some cluster solutions require specific code levels or coordinated code updates. If the device is part of a cluster solution, verify that the latest level of code is supported for the cluster solution before you update the code.

#### **Related links**

- Installing the LAN over USB Linux device driver
- Installing the LAN over USB Windows device driver

### 4000001e-00000000 : Running the backup Management Controller [arg1] main application.

The IMM was unable to run the primary IMM image and has resorted to running the backup image.

May also be shown as 4000001e00000000 or 0x4000001e00000000

# Severity

Warning

# Serviceable

No

Automatically notify support

No

Alert Category System - other

SNMP Trap ID 22

22

CIM Information Prefix: IMM ID: 0030

#### **User Response**

Update the IMM firmware. **Important:** Some cluster solutions require specific code levels or coordinated code updates. If the device is part of a cluster solution, verify that the latest level of code is supported for the cluster solution before you update the code.

#### **Related links**

- Updating firmware and device drivers
- IBM Flex System and IBM PureFlex Firmware Updates Best Practices
- 4000001f-00000000 : Please ensure that the Management Controller [arg1] is flashed with the correct firmware. The Management Controller is unable to match its firmware to the server.

The server does not support the installed IMM firmware version.

May also be shown as 4000001f00000000 or 0x4000001f00000000

Severity

Error

Serviceable No

Automatically notify support

No

Alert Category System - other

SNMP Trap ID

22

CIM Information

Prefix: IMM ID: 0031

# **User Response**

Update the IMM firmware to a version that the server supports. **Important:** Some cluster solutions require specific code levels or coordinated code updates. If the device is part of a cluster solution, verify that the latest level of code is supported for the cluster solution before you update the code.

### **Related links**

- Updating firmware and device drivers
- IBM Flex System and IBM PureFlex Firmware Updates Best Practices
- 40000020-00000000 : Management Controller [arg1] Reset was caused by restoring default values.

The default configuration has been restored to the Integrated Management Module.

May also be shown as 400000200000000 or 0x400000200000000

Severity Info Serviceable

No

Automatically notify support

No

Alert Category none

SNMP Trap ID

CIM Information Prefix: IMM ID: 0032

#### **User Response**

Information only; no action is required.

# • 40000021-00000000 : Management Controller [arg1] clock has been set from NTP server [arg2].

The IMM clock has been set to the date and time that are provided by the Network Time Protocol server.

May also be shown as 4000002100000000 or 0x4000002100000000

Severity Info

Serviceable No

Automatically notify support No

Alert Category none

**SNMP Trap ID** 

CIM Information Prefix: IMM ID: 0033

User Response

Information only; no action is required.

# • 40000022-00000000 : SSL data in the Management Controller [arg1] configuration data is invalid. Clearing configuration data region and disabling SSL.

There is a problem with the certificate that has been imported into the IMM. The imported certificate must contain a public key that corresponds to the key pair that was previously generated through the Generate a New Key and Certificate Signing Request link.

May also be shown as 400000220000000 or 0x400000220000000

Severity Error Serviceable No Automatically notify support No Alert Category System - other SNMP Trap ID 22 CIM Information Prefix: IMM ID: 0034 User Response

Complete the following steps until the problem is solved:

- 1. Make sure that the certificate that you are importing is correct.
- 2. Try to import the certificate again.

# • 40000023-00000000 : Flash of [arg1] from [arg2] succeeded for user [arg3] .

The specified firmware update has been completed.

May also be shown as 400000230000000 or 0x400000230000000

Severity

Info

Serviceable

No

# Automatically notify support

No

Alert Category

none

# SNMP Trap ID

CIM Information Prefix: IMM ID: 0035

User Response Information only; no action is required.

# • 40000024-00000000 : Flash of [arg1] from [arg2] failed for user [arg3].

The specified firmware has not been updated.

May also be shown as 4000002400000000 or 0x4000002400000000

Severity Info Serviceable

No

Automatically notify support

No

•

Alert Category System - other

SNMP Trap ID 22

CIM Information Prefix: IMM ID: 0036

User Response Information only; no action is required.

# 40000025-00000000 : The [arg1] on system [arg2] is 75% full.

The IMM event log is 75% full. When the event log is completely full, the new entries will overwrite the oldest entries. To avoid losing older log entries, save the log as a text file and clear the log.

May also be shown as 400000250000000 or 0x400000250000000

Severity Info Serviceable No Automatically notify support No Alert Category System - Event Log Fullness

SNMP Trap ID 35

# CIM Information Prefix: IMM ID: 0037

#### User Response

Information only; no action is required.

### • 40000026-00000000 : The [arg1] on system [arg2] is 100% full.

The IMM event log is full. New entries in the log will overwrite the oldest entries. To avoid losing older log entries, save the log as a text file and clear the log.

May also be shown as 400000260000000 or 0x400000260000000

Severity Info Serviceable No

Automatically notify support No

Alert Category System - Event Log Fullness

SNMP Trap ID 35

CIM Information Prefix: IMM ID: 0038

# **User Response**

To avoid losing older log entries, save the log as a text file and clear the log.

#### 40000027-00000000 : Platform Watchdog Timer expired for [arg1].

A Platform Watchdog Timer Expired event has occurred.

May also be shown as 4000002700000000 or 0x4000002700000000

Severity Error

Serviceable No

Automatically notify support No

Alert Category System - OS Timeout

SNMP Trap ID 21

CIM Information Prefix: IMM ID: 0039

#### **User Response**

Complete the following steps until the problem is solved:

- 1. Reconfigure the watchdog timer to a higher value.
- 2. Make sure that the IMM Ethernet-over-USB interface is enabled.

- 3. Reinstall the RNDIS or cdc\_ether device driver for the operating system.
- 4. Disable the watchdog.
- 5. Check the integrity of the installed operating system.

#### **Related links**

- Installing the LAN over USB Linux device driver
- Installing the LAN over USB Windows device driver

#### • 40000028-00000000 : Management Controller Test Alert Generated by [arg1].

The Integrated Management Module has sent a test message to help verify connectivity.

May also be shown as 400000280000000 or 0x400000280000000

Severity

Info

Serviceable

No

Automatically notify support No

Alert Category System - other

SNMP Trap ID 22

CIM Information Prefix: IMM ID: 0040

#### **User Response**

Information only; no action is required.

### 40000029-00000000 : Security: Userid: [arg1] had [arg2] login failures from an SSH client at IP address [arg3].

A user has exceeded the maximum allowed number of unsuccessful login attempts from SSH and has been prevented from logging in for the lockout period.

May also be shown as 400000290000000 or 0x400000290000000

Severity Info Serviceable No Automatically notify support No Alert Category System - Remote Login SNMP Trap ID 30

CIM Information Prefix: IMM ID: 0041

#### **User Response**

Complete the following steps until the problem is solved:

- 1. Make sure that the correct login ID and password are being used.
- 2. Have the system administrator reset the login ID or password.
- 4000002a-00000000 : [arg1] firmware mismatch internal to system [arg2]. Please attempt to flash the [arg3] firmware.

A specific type of firmware mismatch has been detected.

May also be shown as 4000002a00000000 or 0x4000002a00000000

Severity

Error

Serviceable No

Automatically notify support No

Alert Category System - Other

SNMP Trap ID 22

CIM Information Prefix: IMM ID: 0042

# User Response

Update the IMM firmware to the latest version.

#### **Related links**

- Updating firmware and device drivers
- IBM Flex System and IBM PureFlex Firmware Updates Best Practices

#### • 4000002b-00000000 : Domain name set to [arg1].

Domain name set by user.

May also be shown as 4000002b0000000 or 0x4000002b0000000

Severity Info Serviceable No Automatically not

Automatically notify support No

Alert Category none

SNMP Trap ID

CIM Information Prefix: IMM ID: 0043

**User Response** 

Information only; no action is required.

4000002c-00000000 : Domain Source changed to [arg1] by user [arg2].

Domain source changed by user.

May also be shown as 4000002c00000000 or 0x4000002c00000000

Severity Info

Serviceable

No

Automatically notify support No

Alert Category none

**SNMP** Trap ID

CIM Information Prefix: IMM ID: 0044

**User Response** 

Information only; no action is required.

### • 4000002d-00000000 : DDNS setting changed to [arg1] by user [arg2].

DDNS setting changed by user.

May also be shown as 4000002d00000000 or 0x4000002d00000000

Severity Info

Serviceable No

Automatically notify support No

Alert Category none

**SNMP** Trap ID

CIM Information Prefix: IMM ID: 0045

User Response Information only; no action is required.

#### • 4000002e-00000000 : DDNS registration successful. The domain name is [arg1].

The DDNS registration was successful.

May also be shown as 4000002e00000000 or 0x4000002e00000000

Severity Info Serviceable No

# Automatically notify support

No

Alert Category none

# **SNMP Trap ID**

# CIM Information

Prefix: IMM ID: 0046

### **User Response**

Information only; no action is required.

# • 4000002f-00000000 : IPv6 enabled by user [arg1] .

The specified user has enabled IPv6 support on the Integrated Management Module.

May also be shown as 4000002f0000000 or 0x4000002f00000000

Severity Info

Serviceable No

Automatically notify support No

Alert Category none

**SNMP** Trap ID

CIM Information Prefix: IMM ID: 0047

# User Response

Information only; no action is required.

# • 40000030-00000000 : IPv6 disabled by user [arg1] .

The specified user has disabled IPv6 support on the Integrated Management Module.

May also be shown as 400000300000000 or 0x400000300000000

Severity Info Serviceable No

Automatically notify support No

Alert Category none

**SNMP** Trap ID

CIM Information Prefix: IMM ID: 0048

#### **User Response**

Information only; no action is required.

#### • 40000031-00000000 : IPv6 static IP configuration enabled by user [arg1].

The specified user has enabled IPv6 static address assignment on the Integrated Management Module.

May also be shown as 400000310000000 or 0x400000310000000

Severity Info Serviceable No Automatically notify support No Alert Category

none

**SNMP Trap ID** 

CIM Information Prefix: IMM ID: 0049

User Response

Information only; no action is required.

#### • 40000032-00000000 : IPv6 DHCP enabled by user [arg1].

The specified user has enabled DHCPv6 on the Integrated Management Module.

May also be shown as 400000320000000 or 0x400000320000000

Severity Info

Serviceable No

Automatically notify support

No

Alert Category none

SNMP Trap ID

CIM Information Prefix: IMM ID: 0050

**User Response** 

Information only; no action is required.

#### 40000033-00000000 : IPv6 stateless auto-configuration enabled by user [arg1].

IPv6 stateless address auto-configuration has been enabled on the Integrated Management Module by the specified user.

May also be shown as 400000330000000 or 0x400000330000000

Severity Info

Serviceable No

Automatically notify support No

Alert Category none

**SNMP Trap ID** 

CIM Information Prefix: IMM ID: 0051

#### **User Response**

Information only; no action is required.

### • 40000034-00000000 : IPv6 static IP configuration disabled by user [arg1].

The specified user has disabled IPv6 static address assignment on the Integrated Management Module.

May also be shown as 400000340000000 or 0x400000340000000

Severity Info Serviceable

No

Automatically notify support No

Alert Category none

**SNMP** Trap ID

CIM Information Prefix: IMM ID: 0052

User Response Information only; no action is required.

#### • 40000035-00000000 : IPv6 DHCP disabled by user [arg1].

The specified user has disabled DHCPv6 on the Integrated Management Module.

May also be shown as 400000350000000 or 0x400000350000000

Severity Info Serviceable No Automatically notify support No

Alert Category none

### **SNMP** Trap ID

CIM Information Prefix: IMM ID: 0053

#### **User Response**

Information only; no action is required.

#### • 40000036-00000000 : IPv6 stateless auto-configuration disabled by user [arg1].

IPv6 stateless address auto-configuration has been disabled on the Integrated Management Module by the specified user.

May also be shown as 400000360000000 or 0x400000360000000

Severity Info Serviceable No Automatically notify support No

Alert Category none

**SNMP** Trap ID

CIM Information Prefix: IMM ID: 0054

#### **User Response**

Information only; no action is required.

#### • 40000037-00000000 : ENET[[arg1]] IPv6-LinkLocal:HstName=[arg2], IP@=[arg3], Pref=[arg4] .

The IPv6 link-local address is active.

May also be shown as 4000003700000000 or 0x4000003700000000

Severity Info Serviceable

No

Automatically notify support No

Alert Category none

**SNMP** Trap ID

CIM Information Prefix: IMM ID: 0055

User Response

Information only; no action is required.

# 40000038-00000000 : ENET[[arg1]] IPv6-Static:HstName=[arg2], IP@=[arg3], Pref=[arg4], GW@= [arg5].

The IPv6 static address is active.

May also be shown as 400000380000000 or 0x400000380000000

Severity

Info

Serviceable No

Automatically notify support No

Alert Category none

**SNMP Trap ID** 

**CIM** Information

Prefix: IMM ID: 0056

# **User Response**

Information only; no action is required.

#### • 40000039-00000000 : ENET[[arg1]] DHCPv6-HSTN=[arg2], DN=[arg3], IP@=[arg4], Pref=[arg5].

The IPv6 DHCP-assigned address is active.

May also be shown as 400000390000000 or 0x400000390000000

Severity Info

Serviceable No

Automatically notify support No

Alert Category

none

**SNMP** Trap ID

CIM Information Prefix: IMM ID: 0057

#### User Response

Information only; no action is required.

 4000003a-00000000 : IPv6 static address of network interface modified from [arg1] to [arg2] by user [arg3].

A user has modified the IPv6 static address of a Management Controller.

May also be shown as 4000003a0000000 or 0x4000003a00000000

Severity

Info

Serviceable No

Automatically notify support No

Alert Category none

**SNMP** Trap ID

CIM Information Prefix: IMM ID: 0058

User Response Information only; no action is required.

#### 4000003b-00000000 : DHCPv6 failure, no IP address assigned.

The DHCPv6 server has failed to assign an IP address to a management controller.

May also be shown as 4000003b0000000 or 0x4000003b0000000

Severity Warning

•

Serviceable

No

Automatically notify support No

Alert Category none

**SNMP** Trap ID

CIM Information Prefix: IMM ID: 0059

#### **User Response**

Complete the following steps until the problem is solved:

- 1. Make sure that the IMM network cable is connected.
- 2. Make sure that there is a DHCPv6 server on the network that can assign an IP address to the IMM.

#### • 4000003c-00000000 : Platform Watchdog Timer expired for [arg1].

IMM has detected an OS did not start in the expected amount of time.

May also be shown as 4000003c0000000 or 0x4000003c0000000

Severity Error Serviceable No Automatically notify support No

# **Alert Category**

System - Loader timeout

SNMP Trap ID

26

CIM Information Prefix: IMM ID: 0060

# User Response

- 1. Reconfigure the watchdog timer to a higher value.
- 2. Make sure that the IMM Ethernet over USB interface is enabled.
- 3. Reinstall the RNDIS or cdc\_ether device driver for the operating system.
- 4. Disable the watchdog.
- 5. Check the integrity of the installed operating system

# **Related links**

- Installing the LAN over USB Linux device driver
- Installing the LAN over USB Windows device driver

# • 4000003d-00000000 : Telnet port number changed from [arg1] to [arg2] by user [arg3].

The specified user has changed the Telnet port number.

May also be shown as 4000003d0000000 or 0x4000003d0000000

Severity Info

Serviceable No

Automatically notify support No

Alert Category none

**SNMP Trap ID** 

CIM Information Prefix: IMM ID: 0061

#### User Response

Information only; no action is required.

# • 4000003e-00000000 : SSH port number changed from [arg1] to [arg2] by user [arg3].

The specified user has changed the Secure Shell (SSH) port number.

May also be shown as 4000003e0000000 or 0x4000003e00000000

Severity Info Serviceable No

Automatically notify support No

#### Alert Category none

### **SNMP** Trap ID

# CIM Information

Prefix: IMM ID: 0062

### **User Response**

Information only; no action is required.

# • 4000003f-00000000 : Web-HTTP port number changed from [arg1] to [arg2] by user [arg3].

The specified user has changed the HTTP port number. New HTTP (web) connections must use the new port number.

May also be shown as 4000003f0000000 or 0x4000003f0000000

Severity Info Serviceable No Automatically notify support No Alert Category none

SNMP Trap ID

CIM Information Prefix: IMM ID: 0063

# **User Response**

Information only; no action is required.

# • 40000040-00000000 : Web-HTTPS port number changed from [arg1] to [arg2] by user [arg3].

The specified user has changed the HTTPS port number. New HTTPS (secure web) connections must use the new port number.

May also be shown as 400000400000000 or 0x400000400000000

Severity Info Serviceable No Automatically notify support No Alert Category none SNMP Trap ID

CIM Information Prefix: IMM ID: 0064

#### User Response

Information only; no action is required.

• 40000041-00000000 : CIM/XML HTTP port number changed from [arg1] to [arg2] by user [arg3].

The specified user has changed the CIM HTTP port number.

May also be shown as 4000004100000000 or 0x4000004100000000

Severity Info

Serviceable

No

Automatically notify support No

Alert Category none

**SNMP** Trap ID

CIM Information Prefix: IMM ID: 0065

User Response Information only; no action is required.

• 40000042-00000000 : CIM/XML HTTPS port number changed from [arg1] to [arg2] by user [arg3].

The specified user has changed the CIM HTTPS port number.

May also be shown as 4000004200000000 or 0x4000004200000000

Severity Info

Serviceable No

Automatically notify support

No

Alert Category none

SNMP Trap ID

CIM Information Prefix: IMM ID: 0066

User Response Information only; no action is required.

• 40000043-00000000 : SNMP Agent port number changed from [arg1] to [arg2] by user [arg3].

The specified user has changed the Simple Network Management Protocol (SNMP) agent port number.

May also be shown as 400000430000000 or 0x400000430000000

Severity

Info

Serviceable No

Automatically notify support

No

Alert Category none

SNMP Trap ID

CIM Information Prefix: IMM ID: 0067

#### **User Response**

Information only; no action is required.

# • 40000044-00000000 : SNMP Traps port number changed from [arg1] to [arg2] by user [arg3].

The specified user has changed the Simple Network Management Protocol (SNMP) traps port number.

May also be shown as 4000004400000000 or 0x4000004400000000

Severity Info Serviceable

No

Automatically notify support No

Alert Category none

SNMP Trap ID

CIM Information Prefix: IMM ID: 0068

**User Response** 

Information only; no action is required.

# • 40000045-00000000 : Syslog port number changed from [arg1] to [arg2] by user [arg3].

A user has modified the Syslog receiver port number.

May also be shown as 4000004500000000 or 0x4000004500000000

Severity Info Serviceable No Automatically notify support No

Alert Category none

#### **SNMP Trap ID**

CIM Information Prefix: IMM ID: 0069

#### **User Response**

Information only; no action is required.

• 40000046-00000000 : Remote Presence port number changed from [arg1] to [arg2] by user [arg3].

A user has modified the Remote Presence port number.

May also be shown as 400000460000000 or 0x400000460000000

Severity Info

Serviceable No

Automatically notify support No

Alert Category none

**SNMP** Trap ID

CIM Information Prefix: IMM ID: 0070

#### **User Response**

Information only; no action is required.

#### • 40000047-00000000 : LED [arg1] state changed to [arg2] by [arg3].

The specified LED has changed state.

May also be shown as 4000004700000000 or 0x4000004700000000

Severity Info

Serviceable No

Automatically notify support No

Alert Category none

**SNMP Trap ID** 

CIM Information Prefix: IMM ID: 0071

#### **User Response**

Information only; no action is required.

# 40000048-00000000 : Inventory data changed for device [arg1], new device data hash=[arg2], new master data hash=[arg3].

The physical inventory has changed.

May also be shown as 400000480000000 or 0x400000480000000

Severity Info

Serviceable No

Automatically notify support No

Alert Category none

**SNMP Trap ID** 

CIM Information Prefix: IMM ID: 0072

User Response Information only; no action is required.

## • 40000049-00000000 : SNMP [arg1] enabled by user [arg2] .

The specified user has enabled the SNMPv1 or SNMPv3 agent.

May also be shown as 400000490000000 or 0x400000490000000

Severity Info

Serviceable No

Automatically notify support No

Alert Category none

**SNMP** Trap ID

CIM Information Prefix: IMM ID: 0073

User Response Information only; no action is required.

#### • 4000004a-00000000 : SNMP [arg1] disabled by user [arg2] .

The specified user has disabled the SNMPv1 or SNMPv3 agent.

May also be shown as 4000004a00000000 or 0x4000004a00000000

Severity Info

Serviceable

No

#### Automatically notify support

No

Alert Category none

**SNMP** Trap ID

CIM Information Prefix: IMM ID: 0074

User Response Information only; no action is required.

 4000004b-000000000 : SNMPv1 [arg1] set by user [arg2]: Name=[arg3], AccessType=[arg4], Address=[arg5], .

A user changed the SNMP community string.

May also be shown as 4000004b0000000 or 0x4000004b0000000

Severity Info

Serviceable No

Automatically notify support No

Alert Category none

**SNMP** Trap ID

CIM Information Prefix: IMM ID: 0075

User Response Information only; no action is required.

• 4000004c-00000000 : LDAP Server configuration set by user [arg1]: SelectionMethod=[arg2], DomainName=[arg3], Server1=[arg4], Server2=[arg5], Server3=[arg6], Server4=[arg7].

A user changed the LDAP server configuration.

May also be shown as 4000004c00000000 or 0x4000004c00000000

Severity Info Serviceable No Automatically notify support No Alert Category none SNMP Trap ID

# CIM Information Prefix: IMM ID: 0076

User Response Information only; no action is required.

• 4000004d-00000000 : LDAP set by user [arg1]: RootDN=[arg2], UIDSearchAttribute=[arg3], BindingMethod=[arg4], EnhancedRBS=[arg5], TargetName=[arg6], GroupFilter=[arg7], GroupAttribute=[arg8], LoginAttribute=[arg9].

A user configured an LDAP Miscellaneous setting.

May also be shown as 4000004d00000000 or 0x4000004d00000000

Severity Info Serviceable No Automatically notify support No

Alert Category

none

**SNMP** Trap ID

CIM Information Prefix: IMM ID: 0077

#### **User Response**

Information only; no action is required.

• 4000004e-00000000 : Serial Redirection set by user [arg1]: Mode=[arg2], BaudRate=[arg3], StopBits=[arg4], Parity=[arg5], SessionTerminateSequence=[arg6].

A user configured the Serial Port mode.

May also be shown as 4000004e00000000 or 0x4000004e00000000

Severity

Info

Serviceable No

Automatically notify support No

Alert Category none

SNMP Trap ID

CIM Information Prefix: IMM ID: 0078

User Response

Information only; no action is required.

# 4000004f-00000000 : Date and Time set by user [arg1]: Date=[arg2], Time-[arg3], DST Auto-adjust= [arg4], Timezone=[arg5].

The specified user has changed the date and time in the Integrated Management Module.

May also be shown as 4000004f00000000 or 0x4000004f00000000

Severity Info

Serviceable No

Automatically notify support No

Alert Category none

**SNMP Trap ID** 

CIM Information Prefix: IMM ID: 0079

User Response

Information only; no action is required.

• 40000050-00000000 : Server General Settings set by user [arg1]: Name=[arg2], Contact=[arg3], Location=[arg4], Room=[arg5], RackID=[arg6], Rack U-position=[arg7].

A user configured the Location setting.

May also be shown as 400000500000000 or 0x400000500000000

Severity Info

Serviceable

No

Automatically notify support

No

Alert Category none

**SNMP** Trap ID

CIM Information Prefix: IMM ID: 0080

User Response Information only; no action is required.

# • 40000051-00000000 : Server Power Off Delay set to [arg1] by user [arg2].

A user configured the Server Power Off Delay.

May also be shown as 4000005100000000 or 0x4000005100000000

Severity

Info

Serviceable No

Automatically notify support No

Alert Category none

**SNMP** Trap ID

CIM Information Prefix: IMM ID: 0081

User Response Information only; no action is required.

### • 40000052-00000000 : Server [arg1] scheduled for [arg2] at [arg3] by user [arg4].

A user configured a Server Power action at a specific time.

May also be shown as 400000520000000 or 0x400000520000000

Severity Info

Serviceable No

Automatically notify support No

Alert Category none

SNMP Trap ID

CIM Information Prefix: IMM ID: 0082

# **User Response**

Information only; no action is required.

#### • 40000053-00000000 : Server [arg1] scheduled for every [arg2] at [arg3] by user [arg4].

A user configured a recurring Server Power Action.

May also be shown as 400000530000000 or 0x400000530000000

Severity Info Serviceable No Automatically notify support No Alert Category

none

**SNMP** Trap ID

# CIM Information Prefix: IMM ID: 0083

#### User Response

Information only; no action is required.

# • 40000054-00000000 : Server [arg1] [arg2] cleared by user [arg3].

A user cleared a Server Power Action.

May also be shown as 400000540000000 or 0x4000005400000000

Severity Info

Serviceable

No

Automatically notify support

No

Alert Category none

SNMP Trap ID

CIM Information Prefix: IMM ID: 0084

# User Response

Information only; no action is required.

• 40000055-00000000 : Synchronize time setting by user [arg1]: Mode=[arg2], NTPServerHost1= [arg3]:[arg4], NTPServerHost2=[arg5]:[arg6], NTPServerHost3=[arg7]:[arg8], NTPServerHost4= [arg9]:[arg10], NTPUpdateFrequency=[arg11].

A user configured the Date and Time synchronize settings.

May also be shown as 4000005500000000 or 0x4000005500000000

Severity Info Serviceable

No

Automatically notify support No

Alert Category none

**SNMP** Trap ID

CIM Information Prefix: IMM ID: 0085

#### User Response

Information only; no action is required.

# • 40000056-00000000 : SMTP Server set by user [arg1] to [arg2]:[arg3].

A user configured the SMTP server.

May also be shown as 400000560000000 or 0x400000560000000

Severity Info

Serviceable

No

Automatically notify support No

Alert Category none

**SNMP** Trap ID

CIM Information Prefix: IMM ID: 0086

#### **User Response**

Information only; no action is required.

### • 40000057-00000000 : Telnet [arg1] by user [arg2].

The specified user has enabled or disabled Telnet.

May also be shown as 4000005700000000 or 0x4000005700000000

Severity

Info

Serviceable No

Automatically notify support No

Alert Category none

**SNMP** Trap ID

CIM Information Prefix: IMM ID: 0087

#### User Response Information only; no action is required.

• 40000058-00000000 : DNS servers set by user [arg1]: UseAdditionalServers=[arg2], PreferredDNStype=[arg3], IPv4Server1=[arg4], IPv4Server2=[arg5], IPv4Server3=[arg6], IPv6Server1=[arg7], IPv6Server2=[arg8], IPv6Server3=[arg9].

The specified user has configured the DNS servers.

May also be shown as 400000580000000 or 0x400000580000000

Severity Info

Serviceable

No

#### Automatically notify support

No

# Alert Category

none

# SNMP Trap ID

#### CIM Information Prefix: IMM ID: 0088

User Response

Information only; no action is required.

# • 40000059-00000000 : LAN over USB [arg1] by user [arg2].

A user configured USB-LAN.

May also be shown as 400000590000000 or 0x400000590000000

Severity Info

Into

Serviceable No

Automatically notify support

No

Alert Category none

# SNMP Trap ID

CIM Information Prefix: IMM ID: 0089

# User Response

Information only; no action is required.

# • 4000005a-00000000 : LAN over USB Port Forwarding set by user [arg1]: ExternalPort=[arg2], USB-LAN port=[arg3].

A user configured USB-LAN port forwarding.

May also be shown as 4000005a0000000 or 0x4000005a0000000

Severity Info

Serviceable No

Automatically notify support No

Alert Category none

**SNMP** Trap ID

# CIM Information Prefix: IMM ID: 0090

#### **User Response**

Information only; no action is required.

### • 4000005b-00000000 : Secure Web services (HTTPS) [arg1] by user [arg2].

A user enables or disables Secure web services.

May also be shown as 4000005b0000000 or 0x4000005b0000000

Severity Info

Serviceable

No

Automatically notify support No

Alert Category none

**SNMP Trap ID** 

CIM Information Prefix: IMM ID: 0091

# **User Response**

Information only; no action is required.

# • 4000005c-00000000 : Secure CIM/XML(HTTPS) [arg1] by user [arg2].

The secure CIM-XML port has been enabled or disabled.

May also be shown as 4000005c0000000 or 0x4000005c0000000

Severity Info Serviceable

No

Automatically notify support No

Alert Category none

SNMP Trap ID

CIM Information Prefix: IMM ID: 0092

User Response

Information only; no action is required.

# • 4000005d-00000000 : Secure LDAP [arg1] by user [arg2].

A user enables or disables Secure LDAP services.

May also be shown as 4000005d0000000 or 0x4000005d00000000

Severity Info

Serviceable No

Automatically notify support No

Alert Category none

**SNMP** Trap ID

CIM Information Prefix: IMM ID: 0093

**User Response** 

Information only; no action is required.

## • 4000005e-00000000 : SSH [arg1] by user [arg2].

The specified user has enabled or disabled the Secure Shell (SSH) service.

May also be shown as 4000005e00000000 or 0x4000005e00000000

Severity Info

Serviceable No

Automatically notify support No

Alert Category none

**SNMP** Trap ID

CIM Information Prefix: IMM ID: 0094

#### **User Response**

Information only; no action is required.

# 4000005f-00000000 : Server timeouts set by user [arg1]: EnableOSWatchdog=[arg2], OSWatchdogTimout=[arg3], EnableLoaderWatchdog=[arg4], LoaderTimeout=[arg5].

A user configures Server Timeouts.

May also be shown as 4000005f0000000 or 0x4000005f00000000

Severity Info Serviceable No Automatically notify support No Alert Category none

#### **SNMP Trap ID**

### **CIM Information**

Prefix: IMM ID: 0095

#### **User Response**

Information only; no action is required.

## • 40000060-000000000 : License key for [arg1] added by user [arg2].

A Integrated Management Module license that allows access to the specified feature was added to the system.

May also be shown as 400000600000000 or 0x400000600000000

Severity Info

Serviceable No

Automatically notify support No

Alert Category none

**SNMP** Trap ID

CIM Information Prefix: IMM ID: 0096

#### **User Response**

Information only; no action is required.

#### • 40000061-000000000 : License key for [arg1] removed by user [arg2].

The specified user has removed an Integrated Management Module license. Access to the specified feature is no longer allowed.

May also be shown as 4000006100000000 or 0x4000006100000000

Severity Info Serviceable No Automatically notify support No Alert Category none SNMP Trap ID CIM Information Prefix: IMM ID: 0097 User Response Information only; no action is required.

• 40000062-00000000 : Global Login General Settings set by user [arg1]: AuthenticationMethod= [arg2], LockoutPeriod=[arg3], SessionTimeout=[arg4].

A user changes the Global Login General Settings.

May also be shown as 400000620000000 or 0x400000620000000

Severity Info

Serviceable

No

Automatically notify support No

Alert Category none

**SNMP** Trap ID

CIM Information Prefix: IMM ID: 0098

User Response Information only; no action is required.

 40000063-0000000 : Global Login Account Security set by user [arg1]: PasswordRequired=[arg2], PasswordExpirationPeriod=[arg3], MinimumPasswordReuseCycle=[arg4], MinimumPasswordLength=[arg5], MinimumPasswordChangeInterval=[arg6], MaxmumLoginFailures=[arg7], LockoutAfterMaxFailures=[arg8], MinimumDifferentCharacters= [arg9], DefaultIDExpired=[arg10], ChangePasswordFirstAccess=[arg11].

A user changes the Global Login Account Security Settings to Legacy.

May also be shown as 400000630000000 or 0x400000630000000

Severity Info Serviceable No

Automatically notify support No

Alert Category none

SNMP Trap ID

CIM Information Prefix: IMM ID: 0099

#### User Response

Information only; no action is required.

## • 40000064-00000000 : User [arg1] created.

A user account has been created.

May also be shown as 400000640000000 or 0x4000006400000000

Severity Info

Serviceable No

Automatically notify support No

Alert Category none

**SNMP Trap ID** 

CIM Information Prefix: IMM ID: 0100

User Response

Information only; no action is required.

#### • 40000065-00000000 : User [arg1] removed.

A user account has been removed.

May also be shown as 4000006500000000 or 0x4000006500000000

Severity Info

Serviceable No

Automatically notify support No Alert Category

none

**SNMP Trap ID** 

CIM Information Prefix: IMM ID: 0101

#### **User Response**

Information only; no action is required.

#### • 40000066-00000000 : User [arg1] password modified.

The password for the specified user account has been changed.

May also be shown as 400000660000000 or 0x400000660000000

Severity Info Serviceable No Automatically notify support No

#### Alert Category none

## **SNMP** Trap ID

CIM Information Prefix: IMM ID: 0102

## User Response

Information only; no action is required.

## • 40000067-00000000 : User [arg1] role set to [arg2].

A user account role assigned.

May also be shown as 4000006700000000 or 0x4000006700000000

Severity Info

Serviceable No

Automatically notify support No

Alert Category none

**SNMP** Trap ID

CIM Information Prefix: IMM ID: 0103

#### **User Response**

Information only; no action is required.

## • 40000068-00000000 : User [arg1] custom privileges set: [arg2].

User account priveleges assigned.

May also be shown as 400000680000000 or 0x400000680000000

Severity Info Serviceable

No

Automatically notify support No

Alert Category none

**SNMP** Trap ID

CIM Information Prefix: IMM ID: 0104

User Response Information only; no action is required.

# • 40000069-00000000 : User [arg1] for SNMPv3 set: AuthenticationProtocol=[arg2], PrivacyProtocol= [arg3], AccessType=[arg4], HostforTraps=[arg5].

User account SNMPv3 settings changed.

May also be shown as 400000690000000 or 0x400000690000000

# Severity

Info

Serviceable No

#### Automatically notify support No

Alert Category none

## **SNMP** Trap ID

CIM Information Prefix: IMM ID: 0105

## User Response Information only; no action is required.

## • 4000006a-00000000 : SSH Client key added for user [arg1].

User locally defined an SSH Client key.

May also be shown as 4000006a0000000 or 0x4000006a0000000

#### Severity Info

Serviceable No

. . . .

Automatically notify support No

Alert Category none

## SNMP Trap ID

CIM Information Prefix: IMM ID: 0106

User Response Information only; no action is required.

## • 4000006b-00000000 : SSH Client key imported for user [arg1] from [arg2].

User imported an SSH Client key.

May also be shown as 4000006b0000000 or 0x4000006b0000000

Severity

Info

#### Serviceable

No

#### Automatically notify support

No

Alert Category none

## **SNMP** Trap ID

CIM Information Prefix: IMM ID: 0107

User Response Information only; no action is required.

## • 4000006c-00000000 : SSH Client key removed from user [arg1].

User removed an SSH Client key.

May also be shown as 4000006c0000000 or 0x4000006c0000000

Severity Info

Serviceable No

Automatically notify support No

Alert Category none

**SNMP** Trap ID

CIM Information Prefix: IMM ID: 0108

User Response Information only; no action is required.

#### • 4000006d-00000000 : Management Controller [arg1]: Configuration saved to a file by user [arg2].

A user saved a Management Controller configuration to a file.

May also be shown as 4000006d0000000 or 0x4000006d0000000

Severity Info

Serviceable No

Automatically notify support No

Alert Category none

**SNMP Trap ID** 

## CIM Information Prefix: IMM ID: 0109

## **User Response**

Information only; no action is required.

• 4000006e-00000000 : Alert Configuration Global Event Notification set by user [arg1]: RetryLimit= [arg2], RetryInterval=[arg3], EntryInterval=[arg4].

A user changed the Global Event Notification settings.

May also be shown as 4000006e00000000 or 0x4000006e00000000

Severity Info Serviceable No Automatically notify support No Alert Category none

**SNMP** Trap ID

CIM Information Prefix: IMM ID: 0110

#### User Response

Information only; no action is required.

• 4000006f-00000000 : Alert Recipient Number [arg1] updated: Name=[arg2], DeliveryMethod=[arg3], Address=[arg4], IncludeLog=[arg5], Enabled=[arg6], EnabledAlerts=[arg7], AllowedFilters=[arg8].

The specified user has changed or reset the remote alert recipient configuration.

May also be shown as 4000006f00000000 or 0x4000006f00000000

Severity Info Serviceable No

Automatically notify support No

Alert Category none

SNMP Trap ID

CIM Information Prefix: IMM ID: 0111

#### **User Response**

Information only; no action is required.

• 40000070-00000000 : SNMP Traps enabled by user [arg1]: EnabledAlerts=[arg2], AllowedFilters= [arg3].

The specified user has enabled Simple Network Management Protocol (SNMP) traps.

May also be shown as 400000700000000 or 0x400000700000000

Severity

Info

Serviceable No

Automatically notify support No

Alert Category none

**SNMP** Trap ID

CIM Information Prefix: IMM ID: 0112

## User Response

Information only; no action is required.

# • 40000071-00000000 : The power cap value changed from [arg1] watts to [arg2] watts by user [arg3].

The power capping level has been changed.

May also be shown as 4000007100000000 or 0x4000007100000000

Severity Info

Serviceable No

Automatically notify support No

Alert Category none

**SNMP Trap ID** 

CIM Information Prefix: IMM ID: 0113

## **User Response**

Information only; no action is required.

#### • 40000072-00000000 : The minimum power cap value changed from [arg1] watts to [arg2] watts.

The minimum power cap value has been changed.

May also be shown as 400000720000000 or 0x400000720000000

Severity Info Serviceable No

## Automatically notify support

No

Alert Category none

## **SNMP** Trap ID

CIM Information Prefix: IMM ID: 0114

User Response Information only; no action is required.

• 40000073-00000000 : The maximum power cap value changed from [arg1] watts to [arg2] watts.

The maximum power cap value has been changed.

May also be shown as 400000730000000 or 0x400000730000000

Severity Info Serviceable No Automatically notify support No Alert Category none

**SNMP** Trap ID

CIM Information Prefix: IMM ID: 0115

User Response Information only; no action is required.

• 40000074-00000000 : The soft minimum power cap value changed from [arg1] watts to [arg2] watts.

The soft minimum power cap value has been changed.

May also be shown as 4000007400000000 or 0x4000007400000000

Severity Info Serviceable No

Automatically notify support No

NU

Alert Category none

SNMP Trap ID

**CIM Information** 

#### Prefix: IMM ID: 0116

#### **User Response**

Information only; no action is required.

#### • 40000075-00000000 : The measured power value exceeded the power cap value.

The measured power value has exceeded the power cap value.

May also be shown as 4000007500000000 or 0x4000007500000000

Severity

Warning

Serviceable

No

Automatically notify support

No

Alert Category Warning - Power

SNMP Trap ID 164

CIM Information

Prefix: IMM ID: 0117

#### User Response

- Make sure IMM firmware is at the latest level.
- Raise the system power cap value or adjust the system workload to be less than the currently applied power cap.

#### **Related links**

- Updating firmware and device drivers
- IBM Flex System and IBM PureFlex Firmware Updates Best Practices

#### • 40000076-000000000 : The new minimum power cap value exceeded the power cap value.

The new minimum power cap value has exceeded the power cap value.

May also be shown as 4000007600000000 or 0x4000007600000000

Severity Warning

Serviceable No

Automatically notify support No

Alert Category Warning - Power

SNMP Trap ID 164

CIM Information Prefix: IMM ID: 0118

#### **User Response**

User may need to adjust the power cap value to be greater or equal to the minimum power cap.

#### • 40000077-00000000 : Power capping was activated by user [arg1].

The power capping control has been enabled.

May also be shown as 4000007700000000 or 0x4000007700000000

Severity Info Serviceable No Automatically notify support No Alert Category none SNMP Trap ID

Prefix: IMM ID: 0119

## User Response

Information only; no action is required.

## • 40000078-00000000 : Power capping was deactivated by user [arg1].

The power capping control has been disabled.

May also be shown as 400000780000000 or 0x400000780000000

# Severity Info Serviceable No Automatically notify support

No

Alert Category none

**SNMP** Trap ID

CIM Information Prefix: IMM ID: 0120

User Response Information only; no action is required.

#### • 40000079-00000000 : Static Power Savings mode has been turned on by user [arg1].

Static Power Savings mode turned on by user.

May also be shown as 400000790000000 or 0x400000790000000

Severity Info Serviceable

No

## Automatically notify support

No

Alert Category none

## **SNMP Trap ID**

# **CIM** Information

Prefix: IMM ID: 0121

## User Response

Information only; no action is required.

## • 4000007a-00000000 : Static Power Savings mode has been turned off by user [arg1].

Static Power Savings mode turned off by user.

May also be shown as 4000007a00000000 or 0x4000007a00000000

Severity Info

Serviceable No

Automatically notify support No

Alert Category none

**SNMP** Trap ID

CIM Information Prefix: IMM ID: 0122

#### User Response Information only; no action is required.

# • 4000007b-00000000 : Dynamic Power Savings mode has been turned on by user [arg1].

Dynamic Power Savings mode turned on by user.

May also be shown as 4000007b0000000 or 0x4000007b00000000

Severity Info

Serviceable No

Automatically notify support No

Alert Category none

**SNMP** Trap ID

CIM Information Prefix: IMM ID: 0123

#### **User Response**

Information only; no action is required.

• 4000007c-00000000 : Dynamic Power Savings mode has been turned off by user [arg1].

Dynamic Power Savings mode turned off by user.

May also be shown as 4000007c00000000 or 0x4000007c00000000

Severity Info Serviceable No Automatically notify support No Alert Category none

**SNMP** Trap ID

CIM Information Prefix: IMM ID: 0124

User Response Information only; no action is required.

#### • 4000007d-00000000 : Power cap and external throttling occurred.

Power cap and external throttling has occurred.

May also be shown as 4000007d00000000 or 0x4000007d00000000

Severity Info

Into

Serviceable No

Automatically notify support

No

Alert Category none

SNMP Trap ID

CIM Information Prefix: IMM ID: 0125

User Response Information only; no action is required.

#### • 4000007e-00000000 : External throttling occurred .

External throttling has occurred.

May also be shown as 4000007e00000000 or 0x4000007e00000000

Severity

Info

Serviceable No

Automatically notify support

No

Alert Category none

**SNMP** Trap ID

CIM Information Prefix: IMM ID: 0126

## User Response

Information only; no action is required.

## • 4000007f-00000000 : Power cap throttling occurred.

Power cap throttling has occurrred.

May also be shown as 4000007f00000000 or 0x4000007f00000000

Severity Info

Serviceable No

Automatically notify support No

Alert Category none

**SNMP** Trap ID

CIM Information Prefix: IMM ID: 0127

User Response

Information only; no action is required.

## • 40000080-00000000 : Remote Control session started by user [arg1] in [arg2] mode.

Remote Control session started.

May also be shown as 400000800000000 or 0x400000800000000

Severity Info

Serviceable No Automatically notify support

No

Alert Category none

### **SNMP** Trap ID

CIM Information

Prefix: IMM ID: 0128

## **User Response**

Information only; no action is required.

### 40000081-00000000 : PXE boot requested by user [arg1].

PXE boot requested.

May also be shown as 400000810000000 or 0x400000810000000

Severity Info

Serviceable No

Automatically notify support No

Alert Category none

**SNMP** Trap ID

CIM Information Prefix: IMM ID: 0129

#### **User Response**

Information only; no action is required.

• 40000082-000000000 : The measured power value has returned below the power cap value.

The measured power value has returned below the power cap value.

May also be shown as 400000820000000 or 0x400000820000000

Severity Info Serviceable No Automatically notify support No Alert Category Warning - Power SNMP Trap ID 164 CIM Information Prefix: IMM ID: 0130 User Response Information only; no action is required.

• 40000083-00000000 : The new minimum power cap value has returned below the power cap value.

The new minimum power cap value has returned below the power cap value.

May also be shown as 400000830000000 or 0x400000830000000

Severity

Info

Serviceable No

Automatically notify support No

Alert Category Warning - Power

SNMP Trap ID 164

CIM Information Prefix: IMM ID: 0131

#### User Response

Information only; no action is required.

• 40000084-000000000 : IMM firmware mismatch between nodes [arg1] and [arg2]. Please attempt to flash the IMM firmware to the same level on all nodes.

A mismatch of IMM firmware between nodes has been detected.

May also be shown as 400000840000000 or 0x400000840000000

Severity Error

Serviceable No

Automatically notify support No

Alert Category System - Other

SNMP Trap ID 22

CIM Information Prefix: IMM ID: 0132

#### **User Response**

Attempt to update the IMM firmware to the same level on all nodes.

#### **Related links**

- Updating firmware and device drivers
- IBM Flex System and IBM PureFlex Firmware Updates Best Practices
- 40000085-00000000 : FPGA firmware mismatch between nodes [arg1] and [arg2]. Please attempt to flash the FPGA firmware to the same level on all nodes.

A mismatch of FPGA firmware between nodes has been detected.

May also be shown as 400000850000000 or 0x400000850000000

Severity Error

Serviceable

No

Automatically notify support No

Alert Category System - Other

SNMP Trap ID 22

CIM Information Prefix: IMM ID: 0133

## **User Response**

Attempt to update the FPGA firmware to the same level on all nodes.

#### **Related links**

- Updating firmware and device drivers
- IBM Flex System and IBM PureFlex Firmware Updates Best Practices

## • 40000086-00000000 : Test Call Home Generated by user [arg1].

The specified user has generated a test automatic support notification.

May also be shown as 400000860000000 or 0x400000860000000

Severity Info Serviceable No

Automatically notify support Yes

Alert Category none

**SNMP** Trap ID

CIM Information Prefix: IMM ID: 0134

#### User Response Information only; no action is required.

## • 40000087-00000000 : Manual Call Home by user [arg1]: [arg2].

The specified user has submitted a service request.

May also be shown as 400000870000000 or 0x400000870000000

Severity Info Serviceable No Automatically notify support Yes

Alert Category none

SNMP Trap ID

CIM Information Prefix: IMM ID: 0135

**User Response** 

IBM Support will address the problem.

• 40000088-00000000 : Management Controller [arg1]: Configuration restoration from a file by user [arg2] completed.

The specified user has successfully restored the configuration of the specified management controller from a file.

May also be shown as 400000880000000 or 0x400000880000000

Severity Info

Serviceable

No

Automatically notify support

No

Alert Category none

SNMP Trap ID

CIM Information Prefix: IMM ID: 0136

User Response

Information only; no action is required.

• 40000089-00000000 : Management Controller [arg1]: Configuration restoration from a file by user [arg2] failed to complete.

Restoration of the configuration of the specified management controller from a file by the specified user has not been completed.

May also be shown as 400000890000000 or 0x400000890000000

Severity Error Serviceable No Automatically notify support No

Alert Category System - Other

**SNMP** Trap ID

22

## CIM Information Prefix: IMM ID: 0137

## **User Response**

- 1. Turn off the server and disconnect it from the power source. You must disconnect the server from ac power to reset the IMM.
- 2. After 45 seconds, reconnect the server to the power source and turn on the server.
- 3. Retry the operation
- 4000008a-00000000 : Management Controller [arg1]: Configuration restoration from a file by user [arg2] failed to start.

Restoration of the configuration of the specified management controller from a file by the specified user has failed to start.

May also be shown as 4000008a0000000 or 0x4000008a0000000

Severity Error

Serviceable

No

Automatically notify support No

Alert Category

System - Other

SNMP Trap ID

CIM Information Prefix: IMM ID: 0138

## **User Response**

- 1. Turn off the server and disconnect it from the power source. You must disconnect the server from ac power to reset the IMM.
- 2. After 45 seconds, reconnect the server to the power source and turn on the server.
- 3. Retry the operation

## • 4000008b-00000000 : One or more of the Storage Management IP addresses has changed.

One or more of the Storage Management IP addresses has changed.

May also be shown as 4000008b0000000 or 0x4000008b0000000

Severity Info Serviceable No Automatically notify support No Alert Category

System - IMM Network event

## SNMP Trap ID 37

CIM Information Prefix: IMM ID: 0139

### **User Response**

Information only; no action is required.

## 4000008c-00000000 : Security: Userid: [arg1] had [arg2] login failures from a CIM client at IP address [arg3].

A user has exceeded the maximum allowed number of unsuccessful login attempts from a CIM client and has been prevented from logging in for the lockout period.

May also be shown as 4000008c0000000 or 0x4000008c0000000

**Severity** Warning

Serviceable No

Automatically notify support No

Alert Category System - Remote Login

SNMP Trap ID 30

CIM Information Prefix: IMM ID: 0140

## User Response

Complete the following steps until the problem is solved:

- 1. Make sure that the correct login ID and password are being used.
- 2. Have the system administrator reset the login ID or password.
- 4000008d-00000000 : Remote access attempt failed. Invalid userid or password received. Userid is [arg1] from a CIM client at IP address [arg2].

A user has attempted to log in from a CIM client by using an invalid login ID or password.

May also be shown as 4000008d0000000 or 0x4000008d0000000

Severity Info Serviceable No Automatically notify support No Alert Category

System - Remote Login

SNMP Trap ID 30

**CIM Information** 

Prefix: IMM ID: 0141

#### **User Response**

Make sure that the correct login ID and password are being used.

### • 4000008e-00000000 : Device [arg1] VPD is not valid.

The VPD for a device is invalid

May also be shown as 4000008e00000000 or 0x4000008e00000000

Severity Warning

Serviceable No

Automatically notify support No

Alert Category System - Other

SNMP Trap ID 22

CIM Information Prefix: IMM ID: 0142

#### User Response

The device with invalid VPD data should be replaced.

#### 4000008f-000000000 : The bare metal connection process has been started.

Bare Metal Connection process has been started

May also be shown as 4000008f0000000 or 0x4000008f0000000

Severity Info

Serviceable

No

Automatically notify support No

Alert Category System - Other

SNMP Trap ID 22

CIM Information Prefix: IMM ID: 0143

## User Response

Information only; no action is required.

#### • 40000090-000000000 : The bare metal update application reports a status of [arg1].

Bare Metal Update Application Status

May also be shown as 400000900000000 or 0x400000900000000

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

SNMP Trap ID 22

CIM Information Prefix: IMM ID: 0144

#### User Response

Information only; no action is required.

## • 40000091-00000000 : User [arg1] has terminated an active console session.

A user has terminated an active console session.

May also be shown as 4000009100000000 or 0x4000009100000000

Severity Info

Serviceable No

Automatically notify support No

Alert Category none

**SNMP** Trap ID

CIM Information Prefix: IMM ID: 0145

#### **User Response**

Information only; no action is required.

 40000092-00000000 : TKLM servers set by user [arg1]: TKLMServer1=[arg2] Port=[arg3], TKLMServer2=[arg4] Port=[arg5], TKLMServer3=[arg6] Port=[arg7], TKLMServer4=[arg8] Port= [arg9].

A user configured the TKLM servers.

May also be shown as 400000920000000 or 0x400000920000000

Severity Info Serviceable No Automatically notify support

No

#### Alert Category none

### **SNMP** Trap ID

# CIM Information

Prefix: IMM ID: 0146

## **User Response**

Information only; no action is required.

## 40000093-00000000 : TKLM servers device group set by user [arg1]: TKLMServerDeviceGroup= [arg2].

A user configured the TKLM device group.

May also be shown as 400000930000000 or 0x400000930000000

Severity Info Serviceable No Automatically notify support No Alert Category

none

**SNMP** Trap ID

CIM Information Prefix: IMM ID: 0147

## **User Response**

Information only; no action is required.

## • 40000094-00000000 : User [arg1] has generated a new encryption key pair and installed a selfsigned certificate for the TKLM client.

User generated a new encryption key pair and installed a self-signed certificate for the TKLM client.

May also be shown as 400000940000000 or 0x400000940000000

Severity Info Serviceable No Automatically notify support No Alert Category none SNMP Trap ID

CIM Information Prefix: IMM ID: 0148

#### **User Response**

Information only; no action is required.

• 40000095-00000000 : User [arg1] has generated a new encryption key and certificate signing request for the TKLM client.

User generated a new encryption key and certificate signing request for the TKLM client.

May also be shown as 400000950000000 or 0x400000950000000

Severity Info

Serviceable No

Automatically notify support

No

Alert Category none

SNMP Trap ID

CIM Information Prefix: IMM ID: 0149

User Response Information only; no action is required.

40000096-00000000 : User [arg1] has imported a signed certificate for the TKLM client from [arg2].

User imported a signed certificate for the TKLM client.

May also be shown as 400000960000000 or 0x400000960000000

Severity Info

•

Serviceable

No

No

Automatically notify support

Alert Category

none

**SNMP** Trap ID

CIM Information Prefix: IMM ID: 0150

#### **User Response**

Information only; no action is required.

#### • 40000097-00000000 : User [arg1] has imported a server certificate for the TKLM server.

User imported a server certificate for the TKLM Server.

May also be shown as 4000009700000000 or 0x4000009700000000

Severity Info

Serviceable No

Automatically notify support No

## Alert Category

none

**SNMP Trap ID** 

**CIM** Information Prefix: IMM ID: 0151

## **User Response**

Information only; no action is required.

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UEFI Definitions change has been detected.

May also be shown as 400000980000000 or 0x400000980000000

Severity Info

Serviceable No

Automatically notify support No

Alert Category none

**SNMP Trap ID** 

**CIM Information** Prefix: IMM ID: 0152

## **User Response**

Information only; no action is required.

#### 40000099-00000000 : Security: Userid: [arg1] had [arg2] login failures from IPMI client at IP address • [arg3].

A user was not able to log in to a Management Controller from IPMI

May also be shown as 400000990000000 or 0x400000990000000

Severity Info Serviceable No Automatically notify support No **Alert Category** 

System - Remote Login

SNMP Trap ID 30

CIM Information Prefix: IMM ID: 0153

### User Response

Information only; no action is required.

# • 4000009a-00000000 : Security: Userid: [arg1] had [arg2] login failures from SNMP client at IP address [arg3].

A user was not able to access a Management Controller from SNMP.

May also be shown as 4000009a0000000 or 0x4000009a00000000

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Remote Login

SNMP Trap ID 30

CIM Information Prefix: IMM ID: 0154

## **User Response**

Information only; no action is required.

## • 4000009b-00000000 : Security: Userid: [arg1] had [arg2] login failures from IPMI serial client.

A user was not able to log in to a Management Controller from an IPMI serial client.

May also be shown as 4000009b0000000 or 0x4000009b0000000

Severity Info Serviceable No Automatically notify support No Alert Category System - Remote Login SNMP Trap ID 30 CIM Information Prefix: IMM ID: 0155 User Response

Information only; no action is required.

## • 4000009c-00000000 : Remote Login Successful. Login ID: [arg1] from [arg2] serial interface.

A user successfully logged in to a Management Controller.

May also be shown as 4000009c0000000 or 0x4000009c0000000

Severity Info Serviceable No Automatically notify support No Alert Category System - Remote Login SNMP Trap ID 30 CIM Information Prefix: IMM ID: 0156 User Response Information only; no action is required.

## • 4000009d-00000000 : Login ID: [arg1] from [arg2] at IP address [arg3] has logged off.

A user logged off of a Management Controller.

May also be shown as 4000009d00000000 or 0x4000009d00000000

Severity Info Serviceable No Automatically notify support No Alert Category System - Remote Login

#### SNMP Trap ID 30

CIM Information Prefix: IMM ID: 0157

User Response Information only; no action is required.

#### • 4000009e-00000000 : Login ID: [arg1] from [arg2] at IP address [arg3] has been logged off.

A user has been logged off of a Management Controller.

May also be shown as 4000009e00000000 or 0x4000009e00000000

Severity Info Serviceable No

## Automatically notify support

No

Alert Category System - Remote Login

#### SNMP Trap ID 30

CIM Information Prefix: IMM ID: 0158

User Response Information only; no action is required.

# • 4000009f-00000000 : User [arg1] has initiated a TKLM Server Connection Test to check connectivity to server [arg2].

User initiated a TKLM Server Connection test.

May also be shown as 4000009f0000000 or 0x4000009f00000000

Severity Info

Serviceable No

INU

Automatically notify support No

Alert Category none

SNMP Trap ID

CIM Information Prefix: IMM ID: 0159

User Response Information only; no action is required.

## • 400000a0-00000000 : User [arg1] has initiated an SMTP Server Connection Test.

User initiated an SMTP Server Connection test.

May also be shown as 400000a00000000 or 0x400000a00000000

Severity Info

Serviceable No

Automatically notify support

No

Alert Category none

SNMP Trap ID

**CIM Information** 

### Prefix: IMM ID: 0160

#### **User Response**

Information only; no action is required.

## • 400000a1-00000000 : UEFI Reported: [arg1].

UEFI audit event logged.

May also be shown as 400000a100000000 or 0x400000a100000000

Severity Info

Into

Serviceable No

Automatically notify support No

Alert Category none

SNMP Trap ID

CIM Information Prefix: IMM ID: 0161

## User Response

Information only; no action is required.

### • 400000a2-00000000 : User [arg1] has [arg2] file [arg3] from [arg4].

User has mounted/unmounted file from URL or server.

May also be shown as 400000a20000000 or 0x400000a200000000

Severity Info

Serviceable

No

Automatically notify support No

Alert Category System - Other

SNMP Trap ID 22

CIM Information Prefix: IMM ID: 0162

## **User Response**

Information only; no action is required.

#### • 400000a3-00000000 : User [arg1] has set the SMTP Server reverse-path to [arg2].

User set SMTP Server reverse-path address.

May also be shown as 400000a30000000 or 0x400000a30000000

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

SNMP Trap ID 22

CIM Information Prefix: IMM ID: 0163

# User Response

Information only; no action is required.

## • 400000a4-00000000 : User [arg1] has removed a certificate.

User removed certificate.

May also be shown as 400000a400000000 or 0x400000a400000000

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

SNMP Trap ID 22

CIM Information Prefix: IMM ID: 0164

User Response

Information only; no action is required.

## 400000a5-00000000 : A certificate has been revoked .

A certificate has been revoked.

May also be shown as 400000a50000000 or 0x400000a50000000

Severity Info

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Serviceable No

Automatically notify support No

Alert Category System - Other

## SNMP Trap ID

22

CIM Information Prefix: IMM ID: 0165

## **User Response**

Install a new certificate.

### • 400000a6-00000000 : The server was restarted for an unknown reason.

The server was restarted for an unknown reason.

May also be shown as 400000a60000000 or 0x400000a60000000

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

SNMP Trap ID 22

CIM Information Prefix: IMM ID: 0166

## User Response

Information only; no action is required.

## • 400000a7-00000000 : The server is restarted by chassis control command.

Server is restarted by chassis control command.

May also be shown as 400000a700000000 or 0x400000a700000000

Severity Info Serviceable No Automatically notify support No Alert Category System - Other SNMP Trap ID 22 CIM Information Prefix: IMM ID: 0167 User Response

Information only; no action is required.

• 400000a8-00000000 : The server was reset via pushbutton.

Server was reset via pushbutton.

May also be shown as 400000a80000000 or 0x400000a80000000

Severity

Info

Serviceable No

Automatically notify support No

Alert Category System - Other

SNMP Trap ID 22

CIM Information Prefix: IMM ID: 0168

#### **User Response**

Information only; no action is required.

#### • 400000a9-00000000 : The server was powered-up via power pushbutton.

Server was powered-up via power pushbutton.

May also be shown as 400000a90000000 or 0x400000a90000000

Severity Info

Serviceable No

Automatically notify support No Alert Category

System - Other

SNMP Trap ID 22

CIM Information Prefix: IMM ID: 0169

# User Response

Information only; no action is required.

#### • 400000aa-00000000 : The server was restarted when the watchdog expired..

Server was restarted when the watchdog expired.

May also be shown as 400000aa0000000 or 0x400000aa00000000

Severity Info

Serviceable No

# Automatically notify support

No

Alert Category System - Other

#### SNMP Trap ID 22

CIM Information Prefix: IMM ID: 0170

## User Response Information only; no action is required.

## • 400000ab-00000000 : The server was restarted for OEM reason.

Server was restarted for OEM reason.

May also be shown as 400000ab0000000 or 0x400000ab0000000

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

SNMP Trap ID 22

CIM Information Prefix: IMM ID: 0171

User Response Information only; no action is required.

• 400000ac-00000000 : The server was automatically powered on because the power restore policy is set to always restore..

Server was automatically powered on because the power restore policy is set to always restore.

May also be shown as 400000ac0000000 or 0x400000ac0000000

Severity Info Serviceable No Automatically notify support No Alert Category System - Other SNMP Trap ID 22

**CIM Information** 

Prefix: IMM ID: 0172

#### **User Response**

Information only; no action is required.

• 400000ad-00000000 : The server was automatically powered on because the power restore policy is set to restore previous power state..

Server was automatically powered on because the power restore policy is set to restore previous power state.

May also be shown as 400000ad0000000 or 0x400000ad00000000

Severity Info Serviceable

No

Automatically notify support No

Alert Category System - Other

SNMP Trap ID 22

CIM Information Prefix: IMM ID: 0173

# User Response

Information only; no action is required.

#### • 400000ae-00000000 : The server was reset via Platform Event Filter.

Server was reset via Platform Event Filter.

May also be shown as 400000ae00000000 or 0x400000ae00000000

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

SNMP Trap ID 22

CIM Information Prefix: IMM ID: 0174

#### **User Response**

Information only; no action is required.

#### • 400000af-00000000 : The server was power-cycled via Platform Event Filter.

Server was power-cycled via Platform Event Filter.

May also be shown as 400000af0000000 or 0x400000af00000000

Severity

Info

Serviceable No

INO

Automatically notify support No

Alert Category System - Other

SNMP Trap ID 22

CIM Information Prefix: IMM ID: 0175

User Response

Information only; no action is required.

## • 400000b0-00000000 : The server was soft reset.

Server was soft reset.

May also be shown as 400000b00000000 or 0x400000b00000000

Severity Info

Serviceable No

Automatically notify support

Alert Category System - Other

SNMP Trap ID 22

CIM Information Prefix: IMM ID: 0176

User Response

Information only; no action is required.

• 400000b1-00000000 : The server was powered up via Real Time Clock (scheduled power on).

Server was powered up via Real Time Clock (scheduled power on).

May also be shown as 400000b100000000 or 0x400000b100000000

Severity Info Serviceable No Automatically notify support No

#### Alert Category System - Other

SNMP Trap ID 22

CIM Information Prefix: IMM ID: 0177

#### User Response

Information only; no action is required.

#### • 400000b2-00000000 : The server was powered off for an unknown reason.

Server was powered off for an unknown reason.

May also be shown as 400000b20000000 or 0x400000b20000000

Severity Info

Serviceable No

Automatically notify support

Alert Category System - Other

SNMP Trap ID 22

CIM Information Prefix: IMM ID: 0178

#### User Response

Information only; no action is required.

#### • 400000b3-00000000 : The server was powered off by chassis control command.

Server was powered off by chassis control command.

May also be shown as 400000b30000000 or 0x400000b30000000

Severity Info Serviceable No Automatically notify support No Alert Category System - Other SNMP Trap ID 22 CIM Information

CIM Information Prefix: IMM ID: 0179

User Response Information only; no action is required.

#### • 400000b4-00000000 : The server was powered off via pushbutton.

Server was powered off via pushbutton.

May also be shown as 400000b40000000 or 0x400000b400000000

Severity Info Serviceable No Automatically notify support No Alert Category System - Other **SNMP Trap ID** 22 **CIM Information** Prefix: IMM ID: 0180 **User Response** Information only; no action is required. 400000b5-00000000 : The server was powered off when the watchdog expired. Server was powered off when the watchdog expired. May also be shown as 400000b50000000 or 0x400000b50000000 Severity

Info Serviceable No Automatically notify support No Alert Category System - Other SNMP Trap ID 22 CIM Information Prefix: IMM ID: 0181

User Response Information only; no action is required.

• 400000b6-00000000 : The server stayed powered off because the power restore policy is set to always restore..

Server stayed powered off because the power restore policy is set to always restore.

May also be shown as 400000b60000000 or 0x400000b60000000

Severity Info

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#### Serviceable

No

#### Automatically notify support No

Alert Category System - Other

SNMP Trap ID 22

CIM Information Prefix: IMM ID: 0182

User Response Information only; no action is required.

• 400000b7-00000000 : The server stayed powered off because the power restore policy is set to restore previous power state..

Server stayed powered off because the power restore policy is set to restore previous power state.

May also be shown as 400000b700000000 or 0x400000b700000000

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

SNMP Trap ID 22

CIM Information Prefix: IMM ID: 0183

User Response

Information only; no action is required.

#### • 400000b8-00000000 : The server was powered off via Platform Event Filter.

Server was power off via Platform Event Filter.

May also be shown as 400000b80000000 or 0x400000b80000000

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

SNMP Trap ID 22

#### CIM Information Prefix: IMM ID: 0184

#### **User Response**

Information only; no action is required.

• 400000b9-000000000 : The server was powered off via Real Time Clock (scheduled power off).

Server was powered up via Real Time Clock (scheduled power off).

May also be shown as 400000b90000000 or 0x400000b90000000

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

SNMP Trap ID 22

CIM Information Prefix: IMM ID: 0185

## **User Response**

Information only; no action is required.

• 400000ba-00000000 : Management Controller [arg1] reset was initiated due to Power-On-Reset.

Management Controller reset was initiated due to Power-On-Reset.

May also be shown as 400000ba0000000 or 0x400000ba0000000

Severity Info Serviceable No Automatically notify support No Alert Category System - Other SNMP Trap ID 22 CIM Information

Prefix: IMM ID: 0186

User Response Information only; no action is required.

#### • 400000bb-00000000 : Management Controller [arg1] reset was initiated by PRESET.

Management Controller reset was initiated by PRESET.

May also be shown as 400000bb0000000 or 0x400000bb0000000

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

SNMP Trap ID 22

CIM Information Prefix: IMM ID: 0187

#### User Response

Information only; no action is required.

#### • 400000bc-00000000 : Management Controller [arg1] reset was initiated by CMM.

Management Controller reset was initiated by CMM.

May also be shown as 400000bc0000000 or 0x400000bc0000000

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

SNMP Trap ID 22

CIM Information Prefix: IMM ID: 0188

User Response Information only; no action is required.

#### • 400000bd-00000000 : Management Controller [arg1] reset was initiated by IMM firmware.

Management Controller reset was initiated by IMM firmware.

May also be shown as 400000bd00000000 or 0x400000bd00000000

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

# SNMP Trap ID

22

CIM Information Prefix: IMM ID: 0189

#### **User Response**

Information only; no action is required.

#### • 400000be-00000000 : The [arg1] certificate is expired and has been removed.

Expired certificate has been removed.

May also be shown as 400000be00000000 or 0x400000be00000000

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

SNMP Trap ID 22

CIM Information Prefix: IMM ID: 0190

#### User Response Install a new certificate.

#### • 400000bf-00000000 : Operating System status has changed to [arg1].

Operating System status change.

May also be shown as 400000bf0000000 or 0x400000bf00000000

Severity Info Serviceable No Automatically notify support No Alert Category System - Other SNMP Trap ID 22 CIM Information Prefix: IMM ID: 0191

User Response Information only; no action is required.

• 400000c0-00000000 : Inventory data collecting and processing complete for [arg1].

Inventory data collecting and processing complete.

May also be shown as 400000c00000000 or 0x400000c00000000

Severity

Info

Serviceable No

Automatically notify support No

Alert Category System - Other

SNMP Trap ID 22

CIM Information Prefix: IMM ID: 0192

#### User Response

Information only; no action is required.

#### 80010202-0701ffff : Numeric sensor [NumericSensorElementName] going low (lower critical) has asserted.

A voltage has dropped below its specified threshold.

May also be shown as 800102020701ffff or 0x800102020701ffff

Severity Error

Serviceable

Yes

Automatically notify support Yes

Alert Category Critical - Voltage

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0480

#### User Response

Use one of the following procedures:

- If the specified sensor is SysBrd 3.3V or SysBrd 5V, replace the system board.
- If the specified sensor is SysBrd 12V, check the Chassis Management Module or Flex System Manager event log for power-supply-related issues, and resolve those issues. If the problem remains, replace the system board.
- 80010202-2801ffff : Sensor Planar VBAT has detected low battery voltage.

The CMOS battery voltage has dropped below its specified threshold.

May also be shown as 800102022801ffff or 0x800102022801ffff

Severity Error

Serviceable Yes

Automatically notify support No

Alert Category Critical - Voltage

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0480

User Response Replace the CMOS battery.

 80010701-3701ffff : Numeric sensor [NumericSensorElementName] going high (upper non-critical) has asserted.

The inlet 1 temperature has exceeded its specified threshold.

May also be shown as 800107013701ffff or 0x800107013701ffff

Severity Warning

Serviceable Yes

Automatically notify support No

Alert Category Warning - Temperature

SNMP Trap ID

12

CIM Information Prefix: PLAT ID: 0490

#### **User Response**

Complete the following steps until the problem is solved:

- 1. Check the Chassis Management Module or Flex System Manager event log for any fan- or cooling-related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 80010701-3702ffff : Numeric sensor [NumericSensorElementName] going high (upper non-critical) has asserted.

The inlet 2 temperature has exceeded its specified threshold.

May also be shown as 800107013702ffff or 0x800107013702ffff

#### Severity

#### Warning

Serviceable

Yes

Automatically notify support No

#### Alert Category

Warning - Temperature

**SNMP Trap ID** 

12

CIM Information Prefix: PLAT ID: 0490

#### User Response

Complete the following steps until the problem is solved:

- 1. Check the Chassis Management Module or Flex System Manager event log for any fan- or cooling-related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 80010901-3701ffff : Numeric sensor [NumericSensorElementName] going high (upper critical) has asserted.

The inlet 1 temperature has exceeded its specified threshold. The compute node has attempted a soft shutdown.

May also be shown as 800109013701ffff or 0x800109013701ffff

Severity

Error

Serviceable

Yes

## Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information Prefix: PLAT ID: 0494

#### User Response

Complete the following steps until the problem is solved:

- 1. Check the Chassis Management Module or Flex System Manager event log for any fan- or cooling-related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.

#### 80010901-3702ffff : Numeric sensor [NumericSensorElementName] going high (upper critical) has asserted.

The inlet 2 temperature has exceeded its specified threshold. The compute node has attempted a soft shutdown.

May also be shown as 800109013702ffff or 0x800109013702ffff

#### Severity

Error

## Serviceable

Yes

#### Automatically notify support No

INO

#### Alert Category

Critical - Temperature

#### **SNMP** Trap ID

0

# CIM Information

Prefix: PLAT ID: 0494

#### **User Response**

Complete the following steps until the problem is solved:

- 1. Check the Chassis Management Module or Flex System Manager event log for any fan- or cooling-related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 80010902-0701ffff : Sensor [NumericSensorElementName] has detected high voltage.

A voltage has exceeded its specified threshold.

May also be shown as 800109020701ffff or 0x800109020701ffff

Severity Error Serviceable

Yes

# Automatically notify support

Yes

# Alert Category

Critical - Voltage

# SNMP Trap ID

1

#### CIM Information Prefix: PLAT ID: 0494

#### **User Response**

Use one of the following procedures:

- If the specified sensor is Planar 3.3V or Planar 5V, replace the system board.

- If the specified sensor is Planar 12V, check the Chassis Management Module or Flex System Manager event log for power-supply-related issues, and resolve those issues. If the problem remains, replace the system board.
- 80010b01-3701ffff : Numeric sensor Inlet 1 Temp going high (upper non-recoverable) has asserted.

The inlet temperature has exceeded its specified threshold. The compute node has initiated a hard shutdown.

May also be shown as 80010b013701ffff or 0x80010b013701ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0498

#### User Response

Complete the following steps until the problem is solved:

- 1. Check the Chassis Management Module or Flex System Manager event log for any fan- or cooling-related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 80010b01-3702ffff : Numeric sensor Inlet 2 Temp going high (upper non-recoverable) has asserted.

The inlet temperature has risen above the specified threshold. The system has initiated a hard shutdown.

May also be shown as 80010b013702ffff or 0x80010b013702ffff

Severity Error Serviceable Yes Automatically notify support No Alert Category Critical - Temperature SNMP Trap ID 0 CIM Information Prefix: PLAT ID: 0498

#### **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.

#### • 80030006-2101ffff : Sensor Sig Verify Fail has deasserted.

The secure UEFI update has been completed.

May also be shown as 800300062101ffff or 0x800300062101ffff

Severity Info Serviceable No Automatically notify support

No

Alert Category System - Other

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0509

#### User Response Information only; no action is required.

#### • 8003010e-2581ffff : Sensor Memory Resized has asserted.

A sensor has detected.

May also be shown as 8003010e2581ffff or 0x8003010e2581ffff

Severity Info Serviceable No Automatically notify support No

Alert Category System - Other

#### **SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0508

**User Response** 

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

#### • 8003010f-2101ffff : Sensor [SensorElementName] has asserted.

IMM Firmware is corrupted.

May also be shown as 8003010f2101ffff or 0x8003010f2101ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0508

#### **User Response**

Check the primary build level and update primary build to latest level.

#### 80030112-0601ffff : Sensor [SensorElementName] has asserted.

IMM has entered a system maintenance mode (SMM Mode, SMM Monitor) where the current power state is important.

May also be shown as 800301120601ffff or 0x800301120601ffff

Severity Info

٠

Serviceable No

Automatically notify support No

Alert Category System - Other

**SNMP** Trap ID

# 

Prefix: PLAT ID: 0508

#### **User Response**

Do not change system power state at this time unless directed to do so by the maintenance action. [like firmware flashing]

• 8007000d-0b01ffff : Sensor [SensorElementName] has transitioned to normal state.

RAID volume 1 is functioning normally

May also be shown as 8007000d0b01ffff or 0x8007000d0b01ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Warning - Other

SNMP Trap ID 60

CIM Information Prefix: PLAT ID: 0518

**User Response** 

Information Only; no action required.

#### • 80070101-030101ff : Sensor CPU 1 Overtemp has transitioned from normal to non-critical state.

The microprocessor 1 temperature has risen above its specified threshold.

May also be shown as 80070101030101ff or 0x80070101030101ff

Severity

Warning

Serviceable Yes

Automatically notify support No

Alert Category Warning - Temperature

SNMP Trap ID 12

12

CIM Information Prefix: PLAT ID: 0520

#### **User Response**

Complete the following steps until the problem is solved:

- 1. Check the Chassis Management Module or Flex System Manager event log for any fan- or cooling-related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.

#### • 80070101-030102ff : Sensor CPU 1 Overtemp has transitioned from normal to non-critical state.

The microprocessor 1 temperature has risen above its specified threshold.

May also be shown as 80070101030102ff or 0x80070101030102ff

Severity Warning

Serviceable

Yes

## Automatically notify support

No

#### **Alert Category**

Warning - Temperature

#### **SNMP** Trap ID

12

#### CIM Information Prefix: PLAT ID: 0520

#### **User Response**

Complete the following steps until the problem is solved:

- 1. Check the Chassis Management Module or Flex System Manager event log for any fan- or cooling-related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.

#### • 80070101-0301ffff : Sensor CPU 1 Overtemp has transitioned from normal to non-critical state.

The microprocessor 1 temperature has risen above its specified threshold.

May also be shown as 800701010301ffff or 0x800701010301ffff

## Severity

Warning

# Serviceable

Yes

#### Automatically notify support No

NU

## Alert Category

Warning - Temperature

#### **SNMP** Trap ID

12

#### CIM Information Prefix: PLAT ID: 0520

#### **User Response**

Complete the following steps until the problem is solved:

- 1. Check the Chassis Management Module or Flex System Manager event log for any fan- or cooling-related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.

#### • 80070101-030201ff : Sensor CPU 2 Overtemp has transitioned from normal to non-critical state.

The temperature of microprocessor 2 has exceeded its specified threshold.

May also be shown as 80070101030201ff or 0x80070101030201ff

#### Severity

Warning

#### Serviceable

Yes

# Automatically notify support

No

#### Alert Category

Warning - Temperature

#### **SNMP** Trap ID

12

# 

Prefix: PLAT ID: 0520

#### **User Response**

Complete the following steps until the problem is solved:

- 1. Check the Chassis Management Module or Flex System Manager event log for any fan- or cooling-related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.

#### • 80070101-030202ff : Sensor CPU 2 Overtemp has transitioned from normal to non-critical state.

The temperature of microprocessor 2 has exceeded its specified threshold.

May also be shown as 80070101030202ff or 0x80070101030202ff

#### Severity

Warning

#### Serviceable

Yes

#### Automatically notify support

No

Alert Category Warning - Temperature

#### **SNMP** Trap ID

12

#### **CIM Information**

Prefix: PLAT ID: 0520

#### **User Response**

Complete the following steps until the problem is solved:

- 1. Check the Chassis Management Module or Flex System Manager event log for any fan- or cooling-related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.

#### • 80070101-0302ffff : Sensor CPU 2 Overtemp has transitioned from normal to non-critical state.

The temperature of microprocessor 2 has exceeded its specified threshold.

May also be shown as 800701010302ffff or 0x800701010302ffff

Severity Warning Serviceable Yes Automatically notify support No Alert Category Warning - Temperature

SNMP Trap ID 12

CIM Information Prefix: PLAT ID: 0520

#### User Response

Complete the following steps until the problem is solved:

- 1. Check the Chassis Management Module or Flex System Manager event log for any fan- or cooling-related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.

#### • 80070101-030301ff : Sensor CPU 3 Overtemp transitioned from normal to non-critical state.

The temperature of microprocessor 3 has exceeded its specified threshold.

May also be shown as 80070101030301ff or 0x80070101030301ff

Severity Warning Serviceable Yes Automatically notify support No

Alert Category Warning - Temperature

SNMP Trap ID 12

CIM Information Prefix: PLAT ID: 0520

#### **User Response**

Complete the following steps until the problem is solved:

1. Check the Chassis Management Module or Flex System Manager event log for any fan- or cooling-related issues.

- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.

#### • 80070101-030302ff : Sensor CPU 3 Overtemp transitioned from normal to non-critical state.

The temperature of microprocessor 3 has exceeded its specified threshold.

May also be shown as 80070101030302ff or 0x80070101030302ff

#### Severity

Warning

Serviceable

Yes

# Automatically notify support

No

Alert Category Warning - Temperature

SNMP Trap ID 12

CIM Information Prefix: PLAT ID: 0520

#### **User Response**

Complete the following steps until the problem is solved:

- 1. Check the Chassis Management Module or Flex System Manager event log for any fan- or cooling-related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.

#### • 80070101-0303ffff : Sensor CPU 3 Overtemp transitioned from normal to non-critical state.

The temperature of microprocessor 3 has exceeded its specified threshold.

May also be shown as 800701010303ffff or 0x800701010303ffff

Severity Warning Serviceable Yes Automatically notify support No Alert Category Warning - Temperature SNMP Trap ID 12

CIM Information Prefix: PLAT ID: 0520

User Response

Complete the following steps until the problem is solved:

- 1. Check the Chassis Management Module or Flex System Manager event log for any fan- or cooling-related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 80070101-030401ff : Sensor CPU 4 Overtemp has transitioned from normal to non-critical state.

The temperature of microprocessor 4 has exceeded its specified threshold.

May also be shown as 80070101030401ff or 0x80070101030401ff

Severity

Warning

Serviceable

Yes

Automatically notify support No

Alert Category Warning - Temperature

SNMP Trap ID

12

CIM Information

Prefix: PLAT ID: 0520

#### User Response

Complete the following steps until the problem is solved:

- 1. Check the Chassis Management Module or Flex System Manager event log for any fan- or cooling-related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.

#### • 80070101-030402ff : Sensor CPU 4 Overtemp has transitioned from normal to non-critical state.

The temperature of microprocessor 4 has exceeded its specified threshold.

May also be shown as 80070101030402ff or 0x80070101030402ff

Severity Warning Serviceable Yes Automatically notify support No Alert Category Warning - Temperature SNMP Trap ID 12 CIM Information

Prefix: PLAT ID: 0520

#### **User Response**

Complete the following steps until the problem is solved:

- 1. Check the Chassis Management Module or Flex System Manager event log for any fan- or cooling-related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 80070101-0304ffff : Sensor CPU 4 Overtemp has transitioned from normal to non-critical state.

The temperature of microprocessor 4 has exceeded its specified threshold.

May also be shown as 800701010304ffff or 0x800701010304ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

No

Alert Category Warning - Temperature

SNMP Trap ID 12

CIM Information Prefix: PLAT ID: 0520

#### **User Response**

Complete the following steps until the problem is solved:

- 1. Check the Chassis Management Module or Flex System Manager event log for any fan- or cooling-related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.

#### • 80070101-2c01ffff : Sensor Mezz Exp 1 temp has transitioned from normal to non-critical state.

The temperature of the I/O expansion adapter in I/O expansion connector 1 has exceeded its specified threshold.

May also be shown as 800701012c01ffff or 0x800701012c01ffff

Severity

Warning

Serviceable Yes

Automatically notify support

Alert Category Warning - Temperature

**SNMP** Trap ID

12

#### CIM Information Prefix: PLAT ID: 0520

#### User Response

Complete the following steps until the problem is solved:

- 1. Check the Chassis Management Module or Flex System Manager event log for any fan- or cooling-related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.

#### • 80070101-2c02ffff : Sensor Mezz Exp 2 temp has transitioned from normal to non-critical state.

The temperature of the I/O expansion adapter in I/O expansion connector 2 has exceeded its specified threshold.

May also be shown as 800701012c02ffff or 0x800701012c02ffff

Severity

Warning

Serviceable

Yes

# Automatically notify support

No

Alert Category Warning - Temperature

SNMP Trap ID 12

CIM Information Prefix: PLAT ID: 0520

#### User Response

Complete the following steps until the problem is solved:

- 1. Check the Chassis Management Module or Flex System Manager event log for any fan- or cooling-related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.

#### • 80070101-2c03ffff : Sensor Mezz Exp 3 temp has transitioned from normal to non-critical state.

The temperature of the I/O expansion adapter in I/O expansion connector 3 has exceeded its specified threshold.

May also be shown as 800701012c03ffff or 0x800701012c03ffff

Severity Warning

Serviceable Yes

Automatically notify support

No

#### Alert Category

Warning - Temperature

#### SNMP Trap ID

12

CIM Information

Prefix: PLAT ID: 0520

#### User Response

Complete the following steps until the problem is solved:

- 1. Check the Chassis Management Module or Flex System Manager event log for any fan- or cooling-related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.

#### • 80070101-2c0402ff : Sensor Mezz Exp 4 temp has transitioned from normal to non-critical state.

The temperature of the I/O expansion adapter in I/O expansion connector 4 has exceeded its specified threshold.

May also be shown as 800701012c0402ff or 0x800701012c0402ff

## Severity

Warning

# Serviceable

Yes

#### Automatically notify support No

#### Alert Category

Warning - Temperature

## **SNMP** Trap ID

12

#### CIM Information Prefix: PLAT ID: 0520

#### **User Response**

Complete the following steps until the problem is solved:

- 1. Check the Chassis Management Module or Flex System Manager event log for any fan- or cooling-related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.

#### • 80070101-2c04ffff : Sensor Mezz Exp 4 temp has transitioned from normal to non-critical state.

The temperature of the I/O expansion adapter in I/O expansion connector 4 has exceeded its specified threshold.

May also be shown as 800701012c04ffff or 0x800701012c04ffff

#### Severity

#### Warning

## Serviceable

Yes

Automatically notify support No

#### Alert Category

Warning - Temperature

SNMP Trap ID

12

CIM Information Prefix: PLAT ID: 0520

#### User Response

Complete the following steps until the problem is solved:

- 1. Check the Chassis Management Module or Flex System Manager event log for any fan- or cooling-related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.

#### • 80070101-2d01ffff : Sensor PCH Overtemp has transitioned from normal to non-critical state.

The temperature of the Platform Controller Hub (PCH) has exceeded its specified threshold.

May also be shown as 800701012d01ffff or 0x800701012d01ffff

Severity Warning Serviceable

Yes

#### Automatically notify support

No

Alert Category

Warning - Temperature

SNMP Trap ID

12

## **CIM Information**

Prefix: PLAT ID: 0520

#### **User Response**

Complete the following steps until the problem is solved:

- 1. Check the Chassis Management Module or Flex System Manager event log for any fan- or cooling-related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 8007010d-0b01ffff : Sensor [SensorElementName] has transitioned from normal to non-critical state.

A drive failed causing RAID redundancy to be degraded.

May also be shown as 8007010d0b01ffff or 0x8007010d0b01ffff

Severity

Warning

Serviceable Yes

Automatically notify support No

Alert Category Warning - Other

SNMP Trap ID 60

00

CIM Information

Prefix: PLAT ID: 0520

#### **User Response**

Check the physical drive and replace the bad one.

#### 8007010f-2201ffff : Sensor [SensorElementName] has transitioned from normal to non-critical state.

The GPT (GUID Partition Table) in the disk LUN (Logical Unit Number) is corrupt and may make the data in the LUN inaccessible to the system and prevent boot.

May also be shown as 8007010f2201ffff or 0x8007010f2201ffff

Severity Warning

Serviceable

Yes

Automatically notify support No

Alert Category Warning - Other

**SNMP** Trap ID

60

CIM Information

Prefix: PLAT ID: 0520

## **User Response**

Complete the following steps:

- 1. Check the IBM support site for service bulletins or firmware updates that apply to this GPT error.
- 2. Set the UEFI setting "DISK GPT Recovery" to "Automatic".
- 3. Replace the corrupt disk.

GPT Status : Sec Rollback Err : Secure Boot Err :

# 8007010f-2582ffff : Sensor [SensorElementName] has transitioned from normal to non-critical state.

Less than optimal I/O resource configuration.

May also be shown as 8007010f2582ffff or 0x8007010f2582ffff

#### Severity

Warning

#### Serviceable

Yes

Automatically notify support No

#### Alert Category

Warning - Other

**SNMP Trap ID** 

60

CIM Information Prefix: PLAT ID: 0520

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

# 80070114-2201ffff : Sensor [SensorElementName] has transitioned from normal to non-critical state.

One of the following sensors has indicated an abnormal condition: TPM Lock, TPM Phy Pres Set. Sensor transitioned to non-critical from normal.

May also be shown as 800701142201ffff or 0x800701142201ffff

#### Severity

Warning

Serviceable

Yes

# Automatically notify support

No

Alert Category Warning - Other

SNMP Trap ID 60

CIM Information Prefix: PLAT ID: 0520

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

• 80070202-0701ffff : Sensor Planar Fault has gone to Critical state from a less severe state.

A voltage fault has been detected with the system board.

May also be shown as 800702020701ffff or 0x800702020701ffff

Severity

Error

Serviceable Yes

Automatically notify support No

NO

Alert Category Critical - Voltage

**SNMP** Trap ID

1

CIM Information

Prefix: PLAT ID: 0522

#### User Response

Complete the following steps:

- 1. Remove any recently installed components.
- 2. Try to power on the compute node.
  - If the compute node successfully powers on, complete the following steps:
    - a. Check the ServerProven website to make sure that recently installed components are compatible with the compute node.
    - b. Inspect the previously installed components for physical damage.
  - If the compute node does not successfully power on or if this is not the first occurrence of this
    problem, replace the system board.
- 8007020d-0b01ffff : Sensor [SensorElementName] has transitioned to critical from a less severe state.

There is(are) failed drive(s) causing a RAID redundancy loss.

May also be shown as 8007020d0b01ffff or 0x8007020d0b01ffff

Severity Error Serviceable Yes Automatically notify support No Alert Category Critical - Other SNMP Trap ID 50 CIM Information Prefix: PLAT ID: 0522

#### **User Response**

Check the physical drive(s) and replace the bad one(s).

#### • 8007020f-2201ffff : Sensor TXT ACM Module has transitioned to critical from a less severe state.

TXT ACM Module or Drive Key Fault reports that it is above a normal state.

May also be shown as 8007020f2201ffff or 0x8007020f2201ffff

Severity Error Serviceable Yes

Automatically notify support No

Alert Category Critical - Other

SNMP Trap ID 50

CIM Information Prefix: PLAT ID: 0522

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Info Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

#### • 8007020f-2582ffff : Sensor NO I/O Resources has transitioned to critical from a less severe state.

An I/O resource conflict has been detected.

May also be shown as 8007020f2582ffff or 0x8007020f2582ffff

#### Severity

Error

#### Serviceable

Yes

Automatically notify support

No

Alert Category Critical - Other

SNMP Trap ID 50

50

CIM Information Prefix: PLAT ID: 0522

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

#### • 80070217-2c01ffff : Sensor Mezz Exp 1 Fault has transitioned to critical from a less severe state.

The I/O expansion adapter in I/O expansion connector 1 has reported a fault.

May also be shown as 800702172c01ffff or 0x800702172c01ffff

# Severity Error Serviceable Yes Automatically notify support No Alert Category

Critical - Other

SNMP Trap ID 50

CIM Information Prefix: PLAT ID: 0522

#### **User Response**

Complete the following steps:

- 1. Remove any recently installed components.
- 2. Try to power on the chassis.
  - If the chassis successfully powers on, complete the following steps:
    - a. Check the ServerProven website to make sure that recently installed components are compatible with the chassis.
    - b. Inspect the previously installed components for physical damage.
  - If the chassis does not successfully power on or if this is not the first occurrence of this problem, replace the I/O expansion adapter.
- 80070217-2c02ffff : Sensor Mezz Exp 2 Fault has transitioned to critical from a less severe state.

The I/O expansion adapter in I/O expansion connector 2 has reported a fault.

May also be shown as 800702172c02ffff or 0x800702172c02ffff

Severity Error Serviceable Yes Automatically notify support No Alert Category Critical - Other SNMP Trap ID 50 CIM Information Prefix: PLAT ID: 0522 User Response Complete the following steps:

- 1. Remove any recently installed components.
- 2. Try to power on the chassis.
  - If the chassis successfully powers on, complete the following steps:
    - a. Check the ServerProven website to make sure that recently installed components are compatible with the chassis.
    - b. Inspect the previously installed components for physical damage.
  - If the chassis does not successfully power on or if this is not the first occurrence of this problem, replace the I/O expansion adapter.
- 80070217-2c03ffff : Sensor Mezz Exp 3 Fault has transitioned to critical from a less severe state.

The I/O expansion adapter in I/O expansion connector 3 has reported a fault.

May also be shown as 800702172c03ffff or 0x800702172c03ffff

Severity Error Serviceable Yes Automatically notify support No Alert Category

Critical - Other

SNMP Trap ID 50

CIM Information Prefix: PLAT ID: 0522

#### **User Response**

Complete the following steps:

- 1. Remove any recently installed components.
- 2. Try to power on the chassis.
  - If the chassis successfully powers on, complete the following steps:
    - a. Check the ServerProven website to make sure that recently installed components are compatible with the chassis.
  - b. Inspect the previously installed components for physical damage.
  - If the chassis does not successfully power on or if this is not the first occurrence of this problem, replace the I/O expansion adapter.
- 80070217-2c04ffff : Sensor Mezz Exp 4 Fault has transitioned to critical from a less severe state.

The I/O expansion adapter in I/O expansion connector 4 has reported a fault.

May also be shown as 800702172c04ffff or 0x800702172c04ffff

Severity Error Serviceable

Yes

#### Automatically notify support

No

Alert Category Critical - Other

#### SNMP Trap ID 50

# **CIM** Information

Prefix: PLAT ID: 0522

#### **User Response**

Complete the following steps:

- 1. Remove any recently installed components.
- 2. Try to power on the chassis.
  - If the chassis successfully powers on, complete the following steps:
    - a. Check the ServerProven website to make sure that recently installed components are compatible with the chassis.
    - b. Inspect the previously installed components for physical damage.
  - If the chassis does not successfully power on or if this is not the first occurrence of this problem, replace the I/O expansion adapter.

#### • 8007021b-0301ffff : Sensor CPU 1 QPILinkErr has transitioned to critical from a less severe state.

CPU 1 QPI Link Failure detected.

May also be shown as 8007021b0301ffff or 0x8007021b0301ffff

Severity Error

Serviceable Yes

Automatically notify support

Yes

Alert Category Critical - Other

#### **SNMP** Trap ID

50

## CIM Information

Prefix: PLAT ID: 0522

#### User Response

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

**Related links** 

- Finding the UEFI diagnostic code
- 8007021b-0302ffff : Sensor CPU 2 QPILinkErr has transitioned to critical from a less severe state.

CPU 2 QPI Link Failure detected.

May also be shown as 8007021b0302ffff or 0x8007021b0302ffff

Severity Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category Critical - Other

SNMP Trap ID 50

CIM Information Prefix: PLAT ID: 0522

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

#### • 8007021b-0303ffff : Sensor CPU 3 QPILinkErr has transitioned to critical from a less severe state.

CPU 3 QPI Link Failure detected.

May also be shown as 8007021b0303ffff or 0x8007021b0303ffff

Severity Error Serviceable Yes

Automatically notify support Yes

Alert Category Critical - Other

SNMP Trap ID 50

CIM Information

Prefix: PLAT ID: 0522

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

#### • 8007021b-0304ffff : Sensor CPU 4 QPILinkErr has transitioned to critical from a less severe state.

CPU 4 QPI Link Failure detected.

May also be shown as 8007021b0304ffff or 0x8007021b0304ffff

Severity Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category Critical - Other

SNMP Trap ID 50

CIM Information Prefix: PLAT ID: 0522

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

• 80070301-030101ff : Sensor CPU 1 Overtemp has gone to Nonrecoverable state from a less severe state.

The microprocessor 1 temperature has risen above its specified threshold, causing a hard shutdown of the node.

May also be shown as 80070301030101ff or 0x80070301030101ff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

#### **SNMP** Trap ID

0

**CIM Information** 

Prefix: PLAT ID: 0524

#### **User Response**

Complete the following steps until the problem is solved:

- 1. Check the Chassis Management Module or Flex System Manager event log for any fan- or cooling-related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the microprocessor 1 heat sink is securely installed.

- 5. Make sure that the microprocessor 1 heat sink is installed correctly and the thermal material is correctly applied.
- 6. Replace microprocessor 1.
- 80070301-0301ffff : Sensor CPU 1 Overtemp has gone to Nonrecoverable state from a less severe state.

The microprocessor 1 temperature has risen above its specified threshold, causing a hard shutdown of the node.

May also be shown as 800703010301ffff or 0x800703010301ffff

Severity

Error

Serviceable

Yes

Automatically notify support No

Alert Category

Critical - Temperature

**SNMP** Trap ID

0

CIM Information Prefix: PLAT ID: 0524

#### **User Response**

Complete the following steps until the problem is solved:

- 1. Check the Chassis Management Module or Flex System Manager event log for any fan- or cooling-related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the microprocessor 1 heat sink is securely installed.
- 5. Make sure that the microprocessor 1 heat sink is installed correctly and the thermal material is correctly applied.
- 6. Replace microprocessor 1.
- 80070301-030201ff : Sensor CPU 2 Overtemp has gone to Nonrecoverable state from a less severe state.

The temperature of microprocessor 2 has exceeded its specified threshold, causing a hard shutdown of the compute node.

May also be shown as 80070301030201ff or 0x80070301030201ff

Severity Error Serviceable Yes

Automatically notify support No

#### **Alert Category**

Critical - Temperature

#### **SNMP Trap ID**

0

# **CIM Information**

Prefix: PLAT ID: 0524

#### **User Response**

Complete the following steps until the problem is solved:

- 1. Check the Chassis Management Module or Flex System Manager event log for any fan- or cooling-related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the microprocessor 2 heat sink is securely installed.
- 5. Make sure that the microprocessor 2 heat sink is installed correctly and the thermal material is correctly applied.
- 6. Replace microprocessor 2.

#### 80070301-0302ffff : Sensor CPU 2 Overtemp has gone to Nonrecoverable state from a less severe state.

The temperature of microprocessor 2 has exceeded its specified threshold, causing a hard shutdown of the compute node.

May also be shown as 800703010302ffff or 0x800703010302ffff

# Severity

Error

#### Serviceable Yes

Automatically notify support No

**Alert Category** Critical - Temperature

#### **SNMP** Trap ID

0

# **CIM** Information

Prefix: PLAT ID: 0524

#### **User Response**

Complete the following steps until the problem is solved:

- 1. Check the Chassis Management Module or Flex System Manager event log for any fan- or cooling-related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the microprocessor 2 heat sink is securely installed.
- 5. Make sure that the microprocessor 2 heat sink is installed correctly and the thermal material is correctly applied.

- 6. Replace microprocessor 2.
- 80070301-030301ff : Sensor CPU 3 Overtemp has gone to Nonrecoverable state from a less severe state.

The temperature of microprocessor 3 has exceeded its specified threshold, causing a hard shutdown of the compute node.

May also be shown as 80070301030301ff or 0x80070301030301ff

Severity

Error

Serviceable Yes

Automatically notify support

No

Alert Category Critical - Temperature

SNMP Trap ID

0

# CIM Information

Prefix: PLAT ID: 0524

#### User Response

Complete the following steps until the problem is solved:

- 1. Check the Chassis Management Module or Flex System Manager event log for any fan- or cooling-related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the microprocessor 3 heat sink is securely installed.
- 5. Make sure that the microprocessor 3 heat sink is installed correctly and the thermal material is correctly applied.
- 6. Replace microprocessor 3.
- 80070301-0303ffff : Sensor CPU 3 Overtemp has gone to Nonrecoverable state from a less severe state.

The temperature of microprocessor 3 has exceeded its specified threshold, causing a hard shutdown of the compute node.

May also be shown as 800703010303ffff or 0x800703010303ffff

Severity Error Serviceable

Yes

Automatically notify support No

Alert Category Critical - Temperature

#### **SNMP** Trap ID

0

#### CIM Information Prefix: PLAT ID: 0524

#### **User Response**

Complete the following steps until the problem is solved:

- 1. Check the Chassis Management Module or Flex System Manager event log for any fan- or cooling-related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the microprocessor 3 heat sink is securely installed.
- 5. Make sure that the microprocessor 3 heat sink is installed correctly and the thermal material is correctly applied.
- 6. Replace microprocessor 3.

#### 80070301-030401ff : Sensor CPU 4 Overtemp has gone to Nonrecoverable state from a less severe state.

The temperature of microprocessor 4 has exceeded its specified threshold, causing a hard shutdown of the compute node.

May also be shown as 80070301030401ff or 0x80070301030401ff

#### Severity

Error

#### Serviceable

Yes

# Automatically notify support

No

# Alert Category

Critical - Temperature

# SNMP Trap ID

0

# CIM Information

Prefix: PLAT ID: 0524

# User Response

Complete the following steps until the problem is solved:

- 1. Check the Chassis Management Module or Flex System Manager event log for any fan- or cooling-related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the microprocessor 4 heat sink is securely installed.
- 5. Make sure that the microprocessor 4 heat sink is installed correctly and the thermal material is correctly applied.
- 6. Replace microprocessor 4.

#### 80070301-030402ff : Sensor CPU 4 Overtemp has gone to Nonrecoverable state from a less severe state.

The temperature of microprocessor 4 has exceeded its specified threshold, causing a hard shutdown of the compute node.

May also be shown as 80070301030402ff or 0x80070301030402ff

Severity

Error

Serviceable Yes

Automatically notify support No

Alert Category

Critical - Temperature

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0524

#### User Response

Complete the following steps until the problem is solved:

- 1. Check the Chassis Management Module or Flex System Manager event log for any fan- or cooling-related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the microprocessor 4 heat sink is securely installed.
- 5. Make sure that the microprocessor 4 heat sink is installed correctly and the thermal material is correctly applied.
- 6. Replace microprocessor 4.
- 80070301-0304ffff : Sensor CPU 4 Overtemp has gone to Nonrecoverable state from a less severe state.

The temperature of microprocessor 4 has exceeded its specified threshold, causing a hard shutdown of the compute node.

May also be shown as 800703010304ffff or 0x800703010304ffff

Severity Error

Serviceable Yes

Automatically notify support No

Alert Category Critical - Temperature

SNMP Trap ID

0

#### CIM Information Prefix: PLAT ID: 0524

#### **User Response**

Complete the following steps until the problem is solved:

- 1. Check the Chassis Management Module or Flex System Manager event log for any fan- or cooling-related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the microprocessor 4 heat sink is securely installed.
- 5. Make sure that the microprocessor 4 heat sink is installed correctly and the thermal material is correctly applied.
- 6. Replace microprocessor 4.

## 80070301-2c01ffff : Sensor Mezz Exp 1 temp has transitioned to non-recoverable from a less severe state.

The temperature of the I/O expansion adapter in I/O expansion connector 1 has exceeded its specified threshold. The compute node has attempted a soft shutdown.

May also be shown as 800703012c01ffff or 0x800703012c01ffff

# Severity

Error

#### Serviceable Yes

165

#### Automatically notify support No

#### Alert Category Critical - Temperature

#### **SNMP** Trap ID

0

CIM Information Prefix: PLAT ID: 0524

#### **User Response**

Complete the following steps until the problem is solved:

- 1. Check the Chassis Management Module or Flex System Manager event log for any fan- or cooling-related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. If there are no other thermal issues, replace the I/O expansion adapter.
- 80070301-2c02ffff : Sensor Mezz Exp 2 temp has transitioned to non-recoverable from a less severe state.

The temperature of the I/O expansion adapter in I/O expansion connector 2 has exceeded its specified threshold. The compute node has attempted a soft shutdown.

May also be shown as 800703012c02ffff or 0x800703012c02ffff

Severity Error

Serviceable

Yes

Automatically notify support

No

#### **Alert Category**

Critical - Temperature

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0524

#### **User Response**

Complete the following steps until the problem is solved:

- 1. Check the Chassis Management Module or Flex System Manager event log for any fan- or cooling-related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. If there are no other thermal issues, replace the I/O expansion adapter.
- 80070301-2c03ffff : Sensor Mezz Exp 3 temp has transitioned to non-recoverable from a less severe state.

The temperature of the I/O expansion adapter in I/O expansion connector 3 has exceeded its specified threshold. The compute node has attempted a soft shutdown.

May also be shown as 800703012c03ffff or 0x800703012c03ffff

Severity Error

Serviceable

Yes

Automatically notify support No

Alert Category Critical - Temperature

**SNMP** Trap ID

0

CIM Information Prefix: PLAT ID: 0524

# **User Response**

Complete the following steps until the problem is solved:

- 1. Check the Chassis Management Module or Flex System Manager event log for any fan- or cooling-related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.

- 3. Make sure that the room temperature is within operating specifications.
- 4. If there are no other thermal issues, replace the I/O expansion adapter.
- 80070301-2c0402ff : Sensor Mezz Exp 4 temp has transitioned to non-recoverable from a less severe state.

The temperature of the I/O expansion adapter in I/O expansion connector 4 has exceeded its specified threshold. The compute node has attempted a soft shutdown.

May also be shown as 800703012c0402ff or 0x800703012c0402ff

## Severity

Error

#### Serviceable

Yes

#### Automatically notify support No

# Alert Category

Critical - Temperature

## **SNMP** Trap ID

0

CIM Information Prefix: PLAT ID: 0524

#### **User Response**

Complete the following steps until the problem is solved:

- 1. Check the Chassis Management Module or Flex System Manager event log for any fan- or cooling-related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. If there are no other thermal issues, replace the I/O expansion adapter.

#### 80070301-2c04ffff : Sensor Mezz Exp 4 temp has transitioned to non-recoverable from a less severe state.

The temperature of the I/O expansion adapter in I/O expansion connector 4 has exceeded its specified threshold. The compute node has attempted a soft shutdown.

May also be shown as 800703012c04ffff or 0x800703012c04ffff

Severity Error Serviceable Yes Automatically notify support No Alert Category Critical - Temperature SNMP Trap ID 0

# CIM Information

Prefix: PLAT ID: 0524

## User Response

Complete the following steps until the problem is solved:

- 1. Check the Chassis Management Module or Flex System Manager event log for any fan- or cooling-related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. If there are no other thermal issues, replace the I/O expansion adapter.
- 80070301-2d01ffff : Sensor PCH Overtemp has transitioned to non-recoverable from a less severe state.

A temperature has exceeded its specified threshold. The compute node will attempt a soft shutdown.

May also be shown as 800703012d01ffff or 0x800703012d01ffff

Severity

Error

Serviceable

Yes

Automatically notify support No

Alert Category Critical - Temperature

SNMP Trap ID 0

CIM Information Prefix: PLAT ID: 0524

# User Response

Complete the following steps until the problem is solved:

- 1. Check the Chassis Management Module or Flex System Manager event log for any fan- or cooling-related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.

# 8007030d-0b01ffff : Sensor [SensorElementName] has transitioned to non-recoverable from a less severe state.

There is(are) failed drive(s) causing RAID offline and data lost.

May also be shown as 8007030d0b01ffff or 0x8007030d0b01ffff

Severity Error Serviceable

Yes

Automatically notify support

No

#### Alert Category Critical - Other

SNMP Trap ID

50

CIM Information Prefix: PLAT ID: 0524

## **User Response**

Check the physical drive(s) and replace the bad one(s).

• 80070401-2c01ffff : Sensor Mezz Exp 1 temp has transitioned to non-critical from a more severe state.

The previously high temperature of the I/O expansion adapter in I/O expansion connector 1 has returned to below its specified threshold.

May also be shown as 800704012c01ffff or 0x800704012c01ffff

Severity

Info

Serviceable

No

Automatically notify support No

Alert Category System - Other

SNMP Trap ID 22

CIM Information Prefix: PLAT ID: 0526

User Response Information only; no action is required.

• 80070401-2c02ffff : Sensor Mezz Exp 2 temp has transitioned to non-critical from a more severe state.

The previously high temperature of the I/O expansion adapter in I/O expansion connector 2 has returned to below its specified threshold.

May also be shown as 800704012c02ffff or 0x800704012c02ffff

Severity Info Serviceable No Automatically notify support No Alert Category

System - Other

**SNMP** Trap ID

22

CIM Information Prefix: PLAT ID: 0526

#### User Response

Information only; no action is required.

• 80070401-2c03ffff : Sensor Mezz Exp 3 temp has transitioned to non-critical from a more severe state.

The previously high temperature of the I/O expansion adapter in I/O expansion connector 3 has returned to below its specified threshold.

May also be shown as 800704012c03ffff or 0x800704012c03ffff

Severity Info Serviceable No

Automatically notify support No

Alert Category System - Other

SNMP Trap ID 22

CIM Information Prefix: PLAT ID: 0526

# **User Response**

Information only; no action is required.

# • 80070401-2c04ffff : Sensor Mezz Exp 4 temp has transitioned to non-critical from a more severe state.

The previously high temperature of the I/O expansion adapter in I/O expansion connector 4 has returned to below its specified threshold.

May also be shown as 800704012c04ffff or 0x800704012c04ffff

Severity Info Serviceable No Automatically notify support No Alert Category System - Other SNMP Trap ID 22 CIM Information Prefix: PLAT ID: 0526

**User Response** 

Information only; no action is required.

#### • 80070601-2c01ffff : Sensor Mezz Exp 1 temp has transitioned to non-recoverable.

The temperature of the I/O expansion adapter in I/O expansion connector 1 has exceeded its specified threshold. The compute node has attempted a soft shutdown.

May also be shown as 800706012c01ffff or 0x800706012c01ffff

Severity Error Serviceable Yes Automatically notify support No Alert Category Critical - Temperature SNMP Trap ID 0

CIM Information Prefix: PLAT ID: 0530

#### **User Response**

Complete the following steps until the problem is solved:

- 1. Check the Chassis Management Module or Flex System Manager event log for any fan- or cooling-related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. If there are no other thermal issues, replace the I/O expansion adapter.

#### • 80070601-2c02ffff : Sensor Mezz Exp 2 temp has transitioned to non-recoverable.

The temperature of the I/O expansion adapter in I/O expansion connector 2 has exceeded its specified threshold. The compute node has attempted a soft shutdown.

May also be shown as 800706012c02ffff or 0x800706012c02ffff

Severity Error Serviceable Yes Automatically notify support No Alert Category Critical - Temperature SNMP Trap ID 0 CIM Information Prefix: PLAT ID: 0530 User Response Complete the following steps until the problem is solved:

- 1. Check the Chassis Management Module or Flex System Manager event log for any fan- or cooling-related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. If there are no other thermal issues, replace the I/O expansion adapter.

## • 80070601-2c03ffff : Sensor Mezz Exp 3 temp has transitioned to non-recoverable.

The temperature of the I/O expansion adapter in I/O expansion connector 3 has exceeded its specified threshold. The compute node has attempted a soft shutdown.

May also be shown as 800706012c03ffff or 0x800706012c03ffff

Severity Error

Serviceable

Yes

Automatically notify support No

Alert Category Critical - Temperature

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0530

# User Response

Complete the following steps until the problem is solved:

- 1. Check the Chassis Management Module or Flex System Manager event log for any fan- or cooling-related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. If there are no other thermal issues, replace the I/O expansion adapter.

# • 80070601-2c04ffff : Sensor Mezz Exp 4 temp has transitioned to non-recoverable.

The temperature of the I/O expansion adapter in I/O expansion connector 4 has exceeded its specified threshold. The compute node has attempted a soft shutdown.

May also be shown as 800706012c04ffff or 0x800706012c04ffff

Severity Error Serviceable Yes Automatically notify support No

Alert Category

Critical - Temperature

#### **SNMP** Trap ID

0

#### **CIM** Information

Prefix: PLAT ID: 0530

#### **User Response**

Complete the following steps until the problem is solved:

- 1. Check the Chassis Management Module or Flex System Manager event log for any fan- or cooling-related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. If there are no other thermal issues, replace the I/O expansion adapter.

#### • 8007060f-2201ffff : Sensor BOFM Config Err has transitioned to non-recoverable.

UEFI cannot read the fabric manager configuration from the IMM.

May also be shown as 8007060f2201ffff or 0x8007060f2201ffff

Severity Error

LIIC

Serviceable

Yes

Automatically notify support

Alert Category Critical - Other

SNMP Trap ID 50

CIM Information Prefix: PLAT ID: 0530

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

Finding the UEFI diagnostic code

#### 80070614-2201ffff : Sensor TPM Phy Pres Set has transitioned to non-recoverable.

Trusted Platform Module (TPM) initialization error.

May also be shown as 800706142201ffff or 0x800706142201ffff

Severity Error

Serviceable

Yes

#### Automatically notify support

No

# Alert Category

Critical - Other

SNMP Trap ID 50

50

CIM Information Prefix: PLAT ID: 0530

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Info Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

#### 80070617-2c01ffff : Sensor Mezz Exp 1 Fault has transitioned to non-recoverable.

A problem has been detected in the I/O expansion adapter in I/O expansion connector 1. The adapter is unable to initialize.

May also be shown as 800706172c01ffff or 0x800706172c01ffff

Severity Error

Serviceable Yes

Automatically notify support No

Alert Category Critical - Other

SNMP Trap ID

50

CIM Information Prefix: PLAT ID: 0530

#### **User Response**

Complete the following steps:

- 1. Remove the I/O expansion adapter in I/O expansion connector 1.
- 2. Try to power on the chassis.
  - If the chassis successfully powers on, complete the following steps:
    - a. Check the ServerProven website to make sure that recently installed components are compatible with the chassis.
    - b. Inspect the previously installed components for physical damage.
  - If the chassis does not successfully power on or if this is not the first occurrence of this problem, replace the I/O expansion adapter.
- 80070617-2c02ffff : Sensor Mezz Exp 2 Fault has transitioned to non-recoverable.

A problem was detected in the I/O expansion adapter in I/O expansion connector 2. The adapter is unable to initialize.

May also be shown as 800706172c02ffff or 0x800706172c02ffff

Severity

Error

# Serviceable

Yes

#### Automatically notify support No

INO

# Alert Category

Critical - Other

#### SNMP Trap ID 50

CIM Information Prefix: PLAT ID: 0530

## **User Response**

Complete the following steps:

- 1. Remove the I/O expansion adapter in I/O expansion connector 2.
- 2. Try to power on the chassis.
  - If the chassis successfully powers on, complete the following steps:
    - a. Check the ServerProven website to make sure that recently installed components are compatible with the chassis.
    - b. Inspect the previously installed components for physical damage.
  - If the chassis does not successfully power on or if this is not the first occurrence of this problem, replace the I/O expansion adapter.

# • 80070617-2c03ffff : Sensor Mezz Exp 3 Fault has transitioned to non-recoverable.

A problem was detected in the I/O expansion adapter in I/O expansion connector 3. The adapter is unable to initialize.

May also be shown as 800706172c03ffff or 0x800706172c03ffff

Severity Error Serviceable Yes Automatically notify support No Alert Category Critical - Other SNMP Trap ID 50 CIM Information Prefix: PLAT ID: 0530

#### **User Response**

Complete the following steps:

- 1. Remove the I/O expansion adapter in I/O expansion connector 3.
- 2. Try to power on the chassis.
  - If the chassis successfully powers on, complete the following steps:
    - a. Check the ServerProven website to make sure that recently installed components are compatible with the chassis.
    - b. Inspect the previously installed components for physical damage.
  - If the chassis does not successfully power on or if this is not the first occurrence of this problem, replace the I/O expansion adapter.
- 80070617-2c04ffff : Sensor Mezz Exp 4 Fault has transitioned to non-recoverable.

A problem was detected in the I/O expansion adapter in I/O expansion connector 4. The adapter is unable to initialize.

May also be shown as 800706172c04ffff or 0x800706172c04ffff

Severity Error

Serviceable

Yes

Automatically notify support No

Alert Category Critical - Other

SNMP Trap ID 50

CIM Information Prefix: PLAT ID: 0530

#### **User Response**

Complete the following steps:

- 1. Remove the I/O expansion adapter in I/O expansion connector 4.
- 2. Try to power on the chassis.
  - If the chassis successfully powers on, complete the following steps:
    - a. Check the ServerProven website to make sure that recently installed components are compatible with the chassis.
    - b. Inspect the previously installed components for physical damage.
  - If the chassis does not successfully power on or if this is not the first occurrence of this problem, replace the I/O expansion adapter.
- 8008001b-1f07ffff : Device Periscope 1 has been removed from unit [PhysicalPackageElementName].

The fabric connector for LAN On Motherboard (LOM) in location 1 is not present.

May also be shown as 8008001b1f07ffff or 0x8008001b1f07ffff

Severity Info Serviceable No

# Automatically notify support

No

Alert Category System - Other

# **SNMP** Trap ID

#### **CIM** Information

Prefix: PLAT ID: 0537

#### **User Response**

Informational message.

On a LOM model compute node, if you are utilizing LOM and it is not working ensure you have the necessary fabric connector installed.

- To utilize the LOM:
  - have the LOM model compute node
  - have the corresponding fabric connector installed
- Information regarding the fabric connectors:
  - LOM 1 utilizes the fabric connector in location 1.
  - LOM 2 utilizes the fabric connector in location 2.
  - I/O expansion adaptor in I/O expansion slot 1 and the fabric connector in slot 1 utilize the same connector and only one of the two can be installed at a time.
  - I/O expansion adaptor in I/O expansion slot 3 and the fabric connector in slot 2 utilize the same connector and only one of the two can be installed at a time.

# • 8008001b-1f08ffff : Device Periscope 2 has been removed from unit [PhysicalPackageElementName].

The fabric connector for LAN On Motherboard (LOM) in location 2 is not present.

May also be shown as 8008001b1f08ffff or 0x8008001b1f08ffff

Severity Info

Into

Serviceable

No

#### Automatically notify support

No

Alert Category System - Other

## **SNMP** Trap ID

# **CIM Information**

Prefix: PLAT ID: 0537

#### **User Response**

Informational message.

On a LOM model compute node, if you are utilizing LOM and it is not working ensure you have the necessary fabric connector installed.

- To utilize the LOM:

- have the LOM model compute node
- have the corresponding fabric connector installed
- Information regarding the fabric connectors:
  - LOM 1 utilizes the fabric connector in location 1.
  - LOM 2 utilizes the fabric connector in location 2.
  - I/O expansion adaptor in I/O expansion slot 1 and the fabric connector in slot 1 utilize the same connector and only one of the two can be installed at a time.
  - I/O expansion adaptor in I/O expansion slot 3 and the fabric connector in slot 2 utilize the same connector and only one of the two can be installed at a time.

#### • 8008010f-2101ffff : Device [LogicalDeviceElementName] has been added.

The physical presence jumper has been installed in the compute node.

May also be shown as 8008010f2101ffff or 0x8008010f2101ffff

Severity Info Serviceable No Automatically notify support No

Alert Category System - Other

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0536

#### User Response

Information only; no action is required.

#### • 8008011b-1f07ffff : Device [LogicalDeviceElementName] has been added.

The fabric connector for LAN On Motherboard (LOM) in location 1 is present.

May also be shown as 8008011b1f07ffff or 0x8008011b1f07ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

**SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0536

User Response

Informational message.

On a LOM model compute node, if you are utilizing LOM and it is not working ensure you have the necessary fabric connector installed.

- To utilize the LOM:
  - have the LOM model compute node
  - have the corresponding fabric connector installed
- Information regarding the fabric connectors:
  - LOM 1 utilizes the fabric connector in location 1.
  - LOM 2 utilizes the fabric connector in location 2.
  - I/O expansion adaptor in I/O expansion slot 1 and the fabric connector in slot 1 utilize the same connector and only one of the two can be installed at a time.
  - I/O expansion adaptor in I/O expansion slot 3 and the fabric connector in slot 2 utilize the same connector and only one of the two can be installed at a time.

#### • 8008011b-1f08ffff : Device [LogicalDeviceElementName] has been added.

The fabric connector for LAN On Motherboard (LOM) in location 2 is present.

May also be shown as 8008011b1f08ffff or 0x8008011b1f08ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category System - Other

#### SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0536

#### **User Response**

Informational message.

On a LOM model compute node, if you are utilizing LOM and it is not working ensure you have the necessary fabric connector installed.

- To utilize the LOM:
  - have the LOM model compute node
  - have the corresponding fabric connector installed
- Information regarding the fabric connectors:
  - LOM 1 utilizes the fabric connector in location 1.
  - LOM 2 utilizes the fabric connector in location 2.
  - I/O expansion adaptor in I/O expansion slot 1 and the fabric connector in slot 1 utilize the same connector and only one of the two can be installed at a time.
  - I/O expansion adaptor in I/O expansion slot 3 and the fabric connector in slot 2 utilize the same connector and only one of the two can be installed at a time.

#### • 80080128-2101ffff : Device [LogicalDeviceElementName] has been added.

The specified device has been installed in the compute node.

May also be shown as 800801282101ffff or 0x800801282101ffff

Severity

Info

Serviceable No

Automatically notify support No

Alert Category System - Other

**SNMP Trap ID** 

CIM Information Prefix: PLAT ID: 0536

User Response

Information only; no action is required.

# • 8009000c-0701ffff : Device Performance Mode has been disabled.

The user has switched from Performance mode to Acoustic mode.

May also be shown as 8009000c0701ffff or 0x8009000c0701ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0539

# User Response

Information only; no action is required.

#### • 8009010c-0701ffff : Device Performance Mode has been enabled.

The user has switched from Acoustic mode to Performance mode.

May also be shown as 8009010c0701ffff or 0x8009010c0701ffff

Severity Info Serviceable No

Automatically notify support No

# Alert Category System - Other

#### **SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0538

## **User Response**

Information only; no action is required.

# • 80090112-2101ffff : Device [LogicalDeviceElementName] has been enabled.

An IPMI or SNMP Account has been enabled.

May also be shown as 800901122101ffff or 0x800901122101ffff

Severity Info

Serviceable No

Automatically notify support

Alert Category System - Other

**SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0538

# User Response

Information only; no action is required.

# • 800b010c-2581ffff : Redundancy Lost for [RedundancySetElementName] has asserted.

Redundancy has been lost.

May also be shown as 800b010c2581ffff or 0x800b010c2581ffff

Severity Error Serviceable Yes Automatically notify support No Alert Category Critical - Memory SNMP Trap ID 41 CIM Information

Prefix: PLAT ID: 0802

**User Response** 

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

 800b030c-2581ffff : Non-redundant:Sufficient Resources from Redundancy Degraded or Fully Redundant for [RedundancySetElementName] has asserted.

Redundancy has transitioned from Redundancy Degraded or Fully Redundant to Non-redundant: Sufficient.

May also be shown as 800b030c2581ffff or 0x800b030c2581ffff

Severity Warning

Serviceable Yes

Automatically notify support No

Alert Category Warning - Memory

**SNMP Trap ID** 43

CIM Information Prefix: PLAT ID: 0806

#### User Response

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

## 800b050c-2581ffff : Non-redundant:Insufficient Resources for [RedundancySetElementName] has asserted.

There are insufficient resources for the Backup Memory to have redundancy.

May also be shown as 800b050c2581ffff or 0x800b050c2581ffff

Severity Error Serviceable Yes

Automatically notify support

No

Alert Category Critical - Memory

SNMP Trap ID 41

**CIM** Information

#### Prefix: PLAT ID: 0810

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

#### • 806f0007-0301ffff : CPU 1 has Failed with IERR.

A Processor has Failed - IERR Condition.

May also be shown as 806f00070301ffff or 0x806f00070301ffff

Severity Error Serviceable

Yes

# Automatically notify support

No

Alert Category Critical - CPU

SNMP Trap ID 40

CIM Information Prefix: PLAT ID: 0042

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

#### • 806f0007-0302ffff : CPU 2 has Failed with IERR.

A Processor has Failed - IERR Condition.

May also be shown as 806f00070302ffff or 0x806f00070302ffff

# Severity Error Serviceable Yes Automatically notify support No Alert Category Critical - CPU SNMP Trap ID

40

**CIM Information** 

# Prefix: PLAT ID: 0042

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

#### • 806f0007-0303ffff : CPU 3 has Failed with IERR.

A Processor has Failed - IERR Condition.

May also be shown as 806f00070303ffff or 0x806f00070303ffff

Severity

Error

Serviceable Yes

Automatically notify support No

Alert Category

Critical - CPU

SNMP Trap ID 40

CIM Information Prefix: PLAT ID: 0042

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

#### • 806f0007-0304ffff : CPU 4 has Failed with IERR.

A Processor has Failed - IERR Condition.

May also be shown as 806f00070304ffff or 0x806f00070304ffff

Severity Error Serviceable Yes Automatically notify support No Alert Category Critical - CPU SNMP Trap ID

40

**CIM Information** 

#### Prefix: PLAT ID: 0042

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

#### • 806f0009-0701ffff : system board 1 has been turned off.

The compute node has been powered off.

May also be shown as 806f00090701ffff or 0x806f00090701ffff

Severity Info Serviceable No Automatically notify support No Alert Category System - Power Off **SNMP** Trap ID 23 **CIM Information** Prefix: PLAT ID: 0106 **User Response** Information only; no action is required. 806f000d-0400ffff : The Drive Drive 0 has been added. Hard disk drive 0 has been installed. May also be shown as 806f000d0400ffff or 0x806f000d0400ffff Severity Info Serviceable No Automatically notify support

No

Alert Category System - Other

SNMP Trap ID 22

CIM Information Prefix: PLAT ID: 0162

User Response Information only; no action is required.

#### • 806f000d-0401ffff : The Drive Drive 1 has been added.

Hard disk drive 1 has been installed.

May also be shown as 806f000d0401ffff or 0x806f000d0401ffff

Severity Info Serviceable No Automatically notify support No Alert Category System - Other **SNMP Trap ID** 22 **CIM Information** Prefix: PLAT ID: 0162 User Response Information only; no action is required. 806f000d-0402ffff : The Drive Drive 2 has been added. Hard disk drive 2 has been installed. May also be shown as 806f000d0402ffff or 0x806f000d0402ffff Severity Info Serviceable No Automatically notify support No **Alert Category** System - Other **SNMP Trap ID** 22 **CIM Information** Prefix: PLAT ID: 0162 User Response Information only; no action is required. 806f000d-0403ffff : The Drive Drive 3 has been added. Hard disk drive 3 has been installed. May also be shown as 806f000d0403ffff or 0x806f000d0403ffff Severity

Info

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Serviceable No

# Automatically notify support

No

Alert Category System - Other

#### SNMP Trap ID 22

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CIM Information Prefix: PLAT ID: 0162

# User Response

Information only; no action is required.

# • 806f000d-0404ffff : The Drive Drive 4 has been added.

Hard disk drive 4 has been installed.

May also be shown as 806f000d0404ffff or 0x806f000d0404ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

SNMP Trap ID 22

CIM Information Prefix: PLAT ID: 0162

User Response Information only; no action is required.

# • 806f000d-0405ffff : The Drive [StorageVolumeElementName] has been added.

Hard disk drive 5 has been installed.

May also be shown as 806f000d0405ffff or 0x806f000d0405ffff

# Severity Info Serviceable No Automatically notify support No Alert Category System - Other

SNMP Trap ID 22

CIM Information Prefix: PLAT ID: 0162

#### **User Response**

Information only; no action is required.

#### • 806f000d-0406ffff : The Drive Drive 6 has been added.

Hard disk drive 6 has been installed.

May also be shown as 806f000d0406ffff or 0x806f000d0406ffff

Severity

Info

Serviceable No

Automatically notify support No

Alert Category System - Other

SNMP Trap ID 22

CIM Information Prefix: PLAT ID: 0162

User Response Information only; no action is required.

#### • 806f000d-0407ffff : The Drive Drive 7 has been added.

Hard disk drive 7 has been installed.

May also be shown as 806f000d0407ffff or 0x806f000d0407ffff

#### Severity

Info

Serviceable No

Automatically notify support No

Alert Category System - Other

SNMP Trap ID 22

CIM Information Prefix: PLAT ID: 0162

User Response Information only; no action is required.

#### • 806f000f-220100ff : The System [ComputerSystemElementName] encountered a POST Error.

A Post Error has been detected. ABR Status. Firmware Error.

May also be shown as 806f000f220100ff or 0x806f000f220100ff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Other

SNMP Trap ID 50

CIM Information Prefix: PLAT ID: 0184

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

## 806f000f-220101ff : The System [ComputerSystemElementName] has detected no memory in the system.

No memory was detected in the system.

May also be shown as 806f000f220101ff or 0x806f000f220101ff

Severity Error Serviceable Yes Automatically notify support

No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0794

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

#### • 806f000f-220102ff : Subsystem [MemoryElementName] has insufficient memory for operation.

The usable Memory is insufficient for operation.

May also be shown as 806f000f220102ff or 0x806f000f220102ff

Severity Error

Serviceable

Yes

Automatically notify support

No

Alert Category Critical - Memory

SNMP Trap ID

41

CIM Information Prefix: PLAT ID: 0132

## **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

 806f000f-220103ff : The System [ComputerSystemElementName] encountered firmware error unrecoverable boot device failure.

A System Firmware Error Unrecoverable boot device failure has occurred.

May also be shown as 806f000f220103ff or 0x806f000f220103ff

Severity

Error

Serviceable Yes

Automatically notify support

No

Alert Category Critical - Hard Disk drive

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0770

# **User Response**

ABR Status : Firmware Error : This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

**Related links** 

- Finding the UEFI diagnostic code

• 806f000f-220104ff : The System [ComputerSystemElementName]has encountered a motherboard failure.

A fatal motherboard failure has been detected in the system due to ABR Status or Firmware Error.

May also be shown as 806f000f220104ff or 0x806f000f220104ff

#### Severity

Error

## Serviceable

Yes

Automatically notify support No

#### Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information Prefix: PLAT ID: 0795

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

#### 806f000f-220107ff : The System [ComputerSystemElementName] encountered firmware error unrecoverable keyboard failure.

A System Firmware Error Unrecoverable Keyboard failure has occurred.

May also be shown as 806f000f220107ff or 0x806f000f220107ff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category Critical - Other

SNMP Trap ID 50

CIM Information Prefix: PLAT ID: 0764

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

Finding the UEFI diagnostic code

806f000f-22010aff : The System [ComputerSystemElementName] encountered firmware error - no video device detected.

A system firmware error No video device detected has occurred.

May also be shown as 806f000f22010aff or 0x806f000f22010aff

Severity

Error

Serviceable Yes

Automatically notify support No

Alert Category Critical - Other

SNMP Trap ID 50

CIM Information

Prefix: PLAT ID: 0766

#### User Response

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

#### 806f000f-22010bff : Firmware BIOS (ROM) corruption was detected on system [ComputerSystemElementName] during POST.

Firmware BIOS (ROM) corruption was detected on the system during POST. ABR Status. Firmware Error.

May also be shown as 806f000f22010bff or 0x806f000f22010bff

Severity Error

# Serviceable

Yes

## Automatically notify support

No

Alert Category

Critical - Other

SNMP Trap ID 50

CIM Information Prefix: PLAT ID: 0850

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

#### • 806f000f-22010cff : CPU voltage mismatch detected on [ProcessorElementName].

A CPU voltage mismatch with the socket voltage has been detected.

May also be shown as 806f000f22010cff or 0x806f000f22010cff

Severity

Error

Serviceable Yes

Automatically notify support

No

Alert Category Critical - CPU

SNMP Trap ID

40

CIM Information

Prefix: PLAT ID: 0050

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

**Related links** 

- Finding the UEFI diagnostic code

#### • 806f000f-2201ffff : The System [ComputerSystemElementName] encountered a POST Error.

A Post Error has been detected.

May also be shown as 806f000f2201ffff or 0x806f000f2201ffff

#### Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category Critical - Other

# SNMP Trap ID

50

# **CIM Information**

Prefix: PLAT ID: 0184

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

• 806f0013-1701ffff : A diagnostic interrupt has occurred on system [ComputerSystemElementName].

The user has pressed the NMI button, or the NMI button has malfunctioned.

May also be shown as 806f00131701ffff or 0x806f00131701ffff

Severity

Error

Serviceable Yes

Automatically notify support No

110

Alert Category Critical - Other

SNMP Trap ID 50

50

CIM Information Prefix: PLAT ID: 0222

## User Response

If the NMI button on the operator information panel has not been pressed, complete the following steps:

- 1. Make sure that the NMI button is not pressed.
- 2. Replace the system board.

## • 806f001e-2201ffff : No bootable media available for system [ComputerSystemElementName].

No boot device has been detected in the system.

May also be shown as 806f001e2201ffff or 0x806f001e2201ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0286

#### **User Response**

Please install and configure a boot media, and attempt to power on and boot the server, again.

# • 806f0021-2201ffff : Fault in slot [PhysicalConnectorSystemElementName] on system [ComputerSystemElementName].

A fault in a slot has been detected. No Op ROM Space.

May also be shown as 806f00212201ffff or 0x806f00212201ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Other

SNMP Trap ID 50

CIM Information Prefix: PLAT ID: 0330

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

#### 806f0021-25820901 : Fault in slot [PhysicalConnectorSystemElementName] on system [ComputerSystemElementName].

A fault in a slot has been detected. PCIe Error.

May also be shown as 806f002125820901 or 0x806f002125820901

Severity Error Serviceable

Yes

Automatically notify support Yes

Alert Category Critical - Other

SNMP Trap ID 50

**CIM** Information

Prefix: PLAT ID: 0330

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

## 806f0021-25820903 : Fault in slot [PhysicalConnectorSystemElementName] on system [ComputerSystemElementName].

A fault in a slot has been detected, PCIe Error.

May also be shown as 806f002125820903 or 0x806f002125820903

Severity Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category Critical - Other

SNMP Trap ID 50

CIM Information Prefix: PLAT ID: 0330

## **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

• 806f0021-25820904 : Fault in slot [PhysicalConnectorSystemElementName] on system [ComputerSystemElementName].

A fault in a slot has been detected, PCIe Error.

May also be shown as 806f002125820904 or 0x806f002125820904

Severity

Error

Serviceable Yes

Automatically notify support

Yes

Alert Category Critical - Other

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0330

# User Response

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

**Related links** 

- Finding the UEFI diagnostic code

• 806f0021-2582ffff : Fault in slot [PhysicalConnectorSystemElementName] on system [ComputerSystemElementName].

A fault in a slot has been detected, PCIe Error.

May also be shown as 806f00212582ffff or 0x806f00212582ffff

#### Severity

Error

## Serviceable

Yes

Automatically notify support

Yes

#### Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information Prefix: PLAT ID: 0330

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

**Related links** 

- Finding the UEFI diagnostic code

#### • 806f0023-2101ffff : Watchdog Timer expired for IPMI Watchdog.

The IPMI watchdog timer has expired.

May also be shown as 806f00232101ffff or 0x806f00232101ffff

Severity Info

Serviceable No

Automatically notify support

No

Alert Category System - Other

**SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0368

User Response Information only; no action is required.

• 806f0028-2101ffff : Sensor TPM Cmd Failures is unavailable or degraded on management system [ComputerSystemElementName].

TPM initialization or start up commands have failed.

May also be shown as 806f00282101ffff or 0x806f00282101ffff

Severity

Warning

Serviceable Yes

Automatically notify support

No

Alert Category Warning - Other

SNMP Trap ID 60

CIM Information Prefix: PLAT ID: 0398

## **User Response**

- 1. Reboot the system.
- 2. If error persists, or boot is unsuccessful, (Trained service technician only) Replace the system board..
- 806f0107-0301ffff : An over-temperature condition has been detected on [ProcessorElementName].

The temperature of microprocessor 1 has exceeded the critical level, causing a hard shutdown of the compute node.

May also be shown as 806f01070301ffff or 0x806f01070301ffff

Severity

Error

Serviceable Yes

Automatically notify support No

110

Alert Category Critical - Temperature

SNMP Trap ID

0

CIM Information Prefix: PLAT ID: 0036

# **User Response**

Complete the following steps until the problem is solved:

- 1. Check the Chassis Management Module or Flex System Manager event log for any fan- or cooling-related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the microprocessor 1 heat sink is securely installed.
- 5. Make sure that the microprocessor 1 heat sink is installed correctly and the thermal material is correctly applied.
- 6. Replace microprocessor 1.

# • 806f0107-0302ffff : An over-temperature condition has been detected on [ProcessorElementName].

The temperature of microprocessor 2 has exceeded the critical level, causing a hard shutdown of the compute node.

May also be shown as 806f01070302ffff or 0x806f01070302ffff

#### Severity

Error

# Serviceable

Yes

# Automatically notify support

No

#### Alert Category

Critical - Temperature

# **SNMP** Trap ID

0

# CIM Information

Prefix: PLAT ID: 0036

#### **User Response**

Complete the following steps until the problem is solved:

- 1. Check the Chassis Management Module or Flex System Manager event log for any fan- or cooling-related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the microprocessor heat sink is securely installed.
- 5. Make sure that the microprocessor heat sink is installed correctly and the thermal material is correctly applied.
- 6. Replace microprocessor 2.

# • 806f0107-0303ffff : An over-temperature condition has been detected on [ProcessorElementName].

The temperature of microprocessor 3 has exceeded the critical level, causing a hard shutdown of the compute node.

May also be shown as 806f01070303ffff or 0x806f01070303ffff

Severity Error

Serviceable

Yes

Automatically notify support

No

Alert Category Critical - Temperature

SNMP Trap ID

0

## CIM Information

## Prefix: PLAT ID: 0036

### User Response

Complete the following steps until the problem is solved:

- 1. Check the Chassis Management Module or Flex System Manager event log for any fan- or cooling-related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the microprocessor heat sink is securely installed.
- 5. Make sure that the microprocessor heat sink is installed correctly and the thermal material is correctly applied.
- 6. Replace microprocessor 3.

## 806f0107-0304ffff : An over-temperature condition has been detected on [ProcessorElementName].

The temperature of microprocessor 4 has exceeded the critical level, causing a hard shutdown of the compute node.

May also be shown as 806f01070304ffff or 0x806f01070304ffff

Severity

Error

Serviceable Yes

Automatically notify support No

Alert Category Critical - Temperature

SNMP Trap ID 0

CIM Information Prefix: PLAT ID: 0036

## User Response

Complete the following steps until the problem is solved:

- 1. Check the Chassis Management Module or Flex System Manager event log for any fan- or cooling-related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the microprocessor heat sink is securely installed.
- 5. Make sure that the microprocessor heat sink is installed correctly and the thermal material is correctly applied.
- 6. Replace microprocessor 4.
- 806f0107-2584ffff : An over-temperature condition has been detected on [ProcessorElementName].

The temperature of the specified microprocessor has risen above its specified threshold.

May also be shown as 806f01072584ffff or 0x806f01072584ffff

Severity

Error

Serviceable Yes

Automatically notify support

No

Alert Category Critical - Temperature

**SNMP** Trap ID

0

**CIM Information** 

Prefix: PLAT ID: 0036

#### **User Response**

Complete the following steps until the problem is solved:

- 1. Check the Chassis Management Module or Flex System Manager event log for any fan- or cooling-related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the heat sink for the specified microprocessor is securely installed.
- 5. Make sure that the heat sink for the specified microprocessor is installed correctly and the thermal material is correctly applied.
- 6. Replace the specified microprocessor.

#### • 806f0109-0701ffff : system board 1 has been Power Cycled.

The compute node has been powered off and powered on.

May also be shown as 806f01090701ffff or 0x806f01090701ffff

Severity Info Serviceable No Automatically notify support No Alert Category System - Other

**SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0108

User Response

Information only; no action is required.

#### 806f010c-2001ffff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An uncorrectable memory error has been detected.

May also be shown as 806f010c2001ffff or 0x806f010c2001ffff

Severity

Error

Serviceable Yes

Automatically notify support Yes

Alert Category Critical - Memory

**SNMP** Trap ID

41

#### CIM Information Prefix: PLAT ID: 0138

## User Response

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

 806f010c-2002ffff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An uncorrectable memory error has been detected.

May also be shown as 806f010c2002ffff or 0x806f010c2002ffff

Severity Error

Serviceable Yes

Automatically notify support Yes

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0138

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

# • 806f010c-2003ffff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An uncorrectable memory error has been detected.

May also be shown as 806f010c2003ffff or 0x806f010c2003ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0138

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

 806f010c-2004ffff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An uncorrectable memory error has been detected.

May also be shown as 806f010c2004ffff or 0x806f010c2004ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Memory

SNMP Trap ID

41

**CIM Information** 

Prefix: PLAT ID: 0138

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

• 806f010c-2005ffff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An uncorrectable memory error has been detected.

May also be shown as 806f010c2005ffff or 0x806f010c2005ffff

#### Severity

Error

Serviceable

Yes

#### Automatically notify support

Yes

Alert Category Critical - Memory

**SNMP** Trap ID

41

#### CIM Information

Prefix: PLAT ID: 0138

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

 806f010c-2006ffff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An uncorrectable memory error has been detected.

May also be shown as 806f010c2006ffff or 0x806f010c2006ffff

Severity Error Serviceable

Yes

Automatically notify support Yes Alert Category

Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0138

**User Response** 

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code
- 806f010c-2007ffff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An uncorrectable memory error has been detected.

May also be shown as 806f010c2007ffff or 0x806f010c2007ffff

Severity Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0138

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

 806f010c-2008ffff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An uncorrectable memory error has been detected.

May also be shown as 806f010c2008ffff or 0x806f010c2008ffff

Severity Error Serviceable Yes

Automatically notify support Yes

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0138

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

• 806f010c-2009ffff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An uncorrectable memory error has been detected.

May also be shown as 806f010c2009ffff or 0x806f010c2009ffff

Severity Error Serviceable

Yes

Automatically notify support Yes

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0138

#### User Response

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

#### 806f010c-200affff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An uncorrectable memory error has been detected.

May also be shown as 806f010c200affff or 0x806f010c200affff

Severity Error Serviceable

Yes

Automatically notify support

Yes

Alert Category Critical - Memory

SNMP Trap ID 41

**CIM Information** 

#### Prefix: PLAT ID: 0138

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

 806f010c-200bffff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An uncorrectable memory error has been detected.

May also be shown as 806f010c200bffff or 0x806f010c200bffff

Severity Error Serviceable

Yes

Automatically notify support

Yes

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0138

## **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

**Related links** 

- Finding the UEFI diagnostic code

#### 806f010c-200cffff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An uncorrectable memory error has been detected.

May also be shown as 806f010c200cffff or 0x806f010c200cffff

Severity Error

Serviceable

Yes

Automatically notify support Yes

Alert Category Critical - Memory

SNMP Trap ID 41

# CIM Information

Prefix: PLAT ID: 0138

### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

## 806f010c-200dffff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An uncorrectable memory error has been detected.

May also be shown as 806f010c200dffff or 0x806f010c200dffff

Severity

Error

Serviceable Yes

Automatically notify support Yes

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0138

#### User Response

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

**Related links** 

- Finding the UEFI diagnostic code

## 806f010c-200effff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An uncorrectable memory error has been detected.

May also be shown as 806f010c200effff or 0x806f010c200effff

Severity Error Serviceable Yes

Automatically notify support

Yes

Alert Category Critical - Memory

SNMP Trap ID

41

#### CIM Information Prefix: PLAT ID: 0138

### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

# • 806f010c-200fffff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An uncorrectable memory error has been detected.

May also be shown as 806f010c200fffff or 0x806f010c200fffff

Severity Error

Serviceable

Yes

Automatically notify support Yes

Alert Category Critical - Memory

SNMP Trap ID

41

CIM Information Prefix: PLAT ID: 0138

## **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

# • 806f010c-2010ffff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An uncorrectable memory error has been detected.

May also be shown as 806f010c2010ffff or 0x806f010c2010ffff

Severity Error

Serviceable Yes

## Automatically notify support Yes

Alert Category Critical - Memory

## **SNMP Trap ID**

41

CIM Information Prefix: PLAT ID: 0138

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

# • 806f010c-2011ffff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An uncorrectable memory error has been detected.

May also be shown as 806f010c2011ffff or 0x806f010c2011ffff

Severity

Error

Serviceable Yes

Automatically notify support Yes

Alert Category

Critical - Memory

**SNMP Trap ID** 

41

CIM Information Prefix: PLAT ID: 0138

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

## 806f010c-2012ffff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An uncorrectable memory error has been detected.

May also be shown as 806f010c2012ffff or 0x806f010c2012ffff

Severity Error Serviceable Yes Automatically notify support Yes Alert Category

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Critical - Memory

#### **SNMP Trap ID**

41

#### **CIM Information**

Prefix: PLAT ID: 0138

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

Finding the UEFI diagnostic code

#### 806f010c-2013ffff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An uncorrectable memory error has been detected.

May also be shown as 806f010c2013ffff or 0x806f010c2013ffff

#### Severity

Error

## Serviceable

Yes

#### Automatically notify support

Yes

Alert Category Critical - Memory

## SNMP Trap ID

41

#### CIM Information Prefix: PLAT ID: 0138

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

## 806f010c-2014ffff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An uncorrectable memory error has been detected.

May also be shown as 806f010c2014ffff or 0x806f010c2014ffff

Severity Error Serviceable Yes

Automatically notify support Yes

## Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0138

#### User Response

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

# • 806f010c-2015ffff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An uncorrectable memory error has been detected.

May also be shown as 806f010c2015ffff or 0x806f010c2015ffff

Severity Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0138

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

#### 806f010c-2016ffff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An uncorrectable memory error has been detected.

May also be shown as 806f010c2016ffff or 0x806f010c2016ffff

Severity Error

Serviceable Yes

Automatically notify support

Yes

#### Alert Category

Critical - Memory

#### SNMP Trap ID

41

**CIM** Information

Prefix: PLAT ID: 0138

#### User Response

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

**Related links** 

- Finding the UEFI diagnostic code

#### 806f010c-2017ffff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An uncorrectable memory error has been detected.

May also be shown as 806f010c2017ffff or 0x806f010c2017ffff

Severity Error

Serviceable Yes

Automatically notify support Yes

Alert Category Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0138

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

 806f010c-2018ffff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An uncorrectable memory error has been detected.

May also be shown as 806f010c2018ffff or 0x806f010c2018ffff

Severity Error

Serviceable Yes

#### Automatically notify support

Yes

Alert Category

Critical - Memory

## SNMP Trap ID

41

## CIM Information

Prefix: PLAT ID: 0138

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

### 806f010c-2019ffff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An uncorrectable memory error has been detected.

May also be shown as 806f010c2019ffff or 0x806f010c2019ffff

Severity

Error

Serviceable

Yes

Automatically notify support Yes

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0138

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

• 806f010c-201affff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An uncorrectable memory error has been detected.

May also be shown as 806f010c201affff or 0x806f010c201affff

Severity Error

Serviceable

Yes

#### Automatically notify support

Yes

Alert Category Critical - Memory

**SNMP** Trap ID

41

CIM Information Prefix: PLAT ID: 0138

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

**Related links** 

- Finding the UEFI diagnostic code

### 806f010c-201bffff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An uncorrectable memory error has been detected.

May also be shown as 806f010c201bffff or 0x806f010c201bffff

Severity

Error

Serviceable Yes

Automatically notify support Yes

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0138

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

• 806f010c-201c01ff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An uncorrectable memory error has been detected.

May also be shown as 806f010c201c01ff or 0x806f010c201c01ff

Severity

Error

Serviceable Yes

Automatically notify support

Yes

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0138

## **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

• 806f010c-201cffff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An uncorrectable memory error has been detected.

May also be shown as 806f010c201cffff or 0x806f010c201cffff

Severity

Error

Serviceable Yes

Automatically notify support Yes

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0138

## User Response

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

• 806f010c-201dffff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An uncorrectable memory error has been detected.

May also be shown as 806f010c201dffff or 0x806f010c201dffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information Prefix: PLAT ID: 0138

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

### 806f010c-201effff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An uncorrectable memory error has been detected.

May also be shown as 806f010c201effff or 0x806f010c201effff

Severity Error Serviceable Yes

Automatically notify support Yes

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0138

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

**Related links** 

- Finding the UEFI diagnostic code

#### 806f010c-201fffff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An uncorrectable memory error has been detected.

May also be shown as 806f010c201fffff or 0x806f010c201fffff

Severity Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0138

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

• 806f010c-2020ffff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An uncorrectable memory error has been detected.

May also be shown as 806f010c2020ffff or 0x806f010c2020ffff

Severity

Error

Serviceable Yes

Automatically notify support

Yes

Alert Category Critical - Memory

SNMP Trap ID

41

CIM Information Prefix: PLAT ID: 0138

## User Response

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

**Related links** 

- Finding the UEFI diagnostic code

 806f010c-2021ffff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An uncorrectable memory error has been detected.

May also be shown as 806f010c2021ffff or 0x806f010c2021ffff

#### Severity

Error

## Serviceable

Yes

Automatically notify support

Yes

## Alert Category

Critical - Memory

**SNMP Trap ID** 

41

CIM Information

Prefix: PLAT ID: 0138

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

#### 806f010c-2022ffff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An uncorrectable memory error has been detected.

May also be shown as 806f010c2022ffff or 0x806f010c2022ffff

#### Severity

Error

## Serviceable

Yes

Automatically notify support

Yes

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0138

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

Finding the UEFI diagnostic code

 806f010c-2023ffff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. An uncorrectable memory error has been detected.

May also be shown as 806f010c2023ffff or 0x806f010c2023ffff

## Severity

Error

Serviceable Yes

Automatically notify support

Yes

Alert Category Critical - Memory

SNMP Trap ID

41

**CIM Information** 

Prefix: PLAT ID: 0138

#### User Response

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

## 806f010c-2024ffff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An uncorrectable memory error has been detected.

May also be shown as 806f010c2024ffff or 0x806f010c2024ffff

Severity Error

### Serviceable

Yes

#### Automatically notify support

Yes

## Alert Category

Critical - Memory

SNMP Trap ID 41

#### CIM Information

Prefix: PLAT ID: 0138

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

#### 806f010c-2025ffff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An uncorrectable memory error has been detected.

May also be shown as 806f010c2025ffff or 0x806f010c2025ffff

Severity

Error

Serviceable Yes

Automatically notify support Yes

Alert Category Critical - Memory

**SNMP** Trap ID

41

## CIM Information

Prefix: PLAT ID: 0138

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

• 806f010c-2026ffff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An uncorrectable memory error has been detected.

May also be shown as 806f010c2026ffff or 0x806f010c2026ffff

Severity Error Serviceable

Yes

Automatically notify support

Yes

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0138

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

# • 806f010c-2027ffff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An uncorrectable memory error has been detected.

May also be shown as 806f010c2027ffff or 0x806f010c2027ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0138

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

## 806f010c-202802ff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An uncorrectable memory error has been detected.

May also be shown as 806f010c202802ff or 0x806f010c202802ff

Severity

Error

Serviceable Yes

Automatically notify support Yes

Alert Category

Critical - Memory

SNMP Trap ID

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CIM Information Prefix: PLAT ID: 0138

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

**Related links** 

- Finding the UEFI diagnostic code

 806f010c-2028ffff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An uncorrectable memory error has been detected.

May also be shown as 806f010c2028ffff or 0x806f010c2028ffff

#### Severity

Error

Serviceable

Yes

#### Automatically notify support

Yes

Alert Category Critical - Memory

SNMP Trap ID

41

#### CIM Information Prefix: PLAT ID: 0138

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

 806f010c-2029ffff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An uncorrectable memory error has been detected.

May also be shown as 806f010c2029ffff or 0x806f010c2029ffff

Severity Error Serviceable Yes Automatically notify support Yes Alert Category Critical - Memory SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0138

**User Response** 

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

 806f010c-202affff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An uncorrectable memory error has been detected.

May also be shown as 806f010c202affff or 0x806f010c202affff

Severity Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0138

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

 806f010c-202bffff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An uncorrectable memory error has been detected.

May also be shown as 806f010c202bffff or 0x806f010c202bffff

Severity Error

Serviceable Yes

Automatically notify support Yes

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0138

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

806f010c-202cffff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An uncorrectable memory error has been detected.

May also be shown as 806f010c202cffff or 0x806f010c202cffff

Severity Error Serviceable Yes Automatically notify support Yes Alert Category Critical - Memory **SNMP Trap ID** 41 **CIM Information** 

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#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### Related links

- Finding the UEFI diagnostic code

#### 806f010c-202dffff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An uncorrectable memory error has been detected.

May also be shown as 806f010c202dffff or 0x806f010c202dffff

Severity Error Serviceable Yes

Automatically notify support

Yes

Alert Category Critical - Memory

SNMP Trap ID 41

**CIM** Information

## Prefix: PLAT ID: 0138

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

### **Related links**

- Finding the UEFI diagnostic code

• 806f010c-202effff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An uncorrectable memory error has been detected.

May also be shown as 806f010c202effff or 0x806f010c202effff

Severity Error

Serviceable

Yes

Automatically notify support Yes

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0138

#### User Response

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

# • 806f010c-202fffff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An uncorrectable memory error has been detected.

May also be shown as 806f010c202fffff or 0x806f010c202fffff

Severity Error

Serviceable Yes

Automatically notify support Yes

Alert Category Critical - Memory

SNMP Trap ID 41

## CIM Information Prefix: PLAT ID: 0138

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

#### 806f010c-2030ffff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An uncorrectable memory error has been detected.

May also be shown as 806f010c2030ffff or 0x806f010c2030ffff

Severity

Error

Serviceable

Yes

Automatically notify support Yes

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0138

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

**Related links** 

- Finding the UEFI diagnostic code

## 806f010c-2581ffff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A memory uncorrectable error has been detected. All DIMMs. One of the DIMMs.

May also be shown as 806f010c2581ffff or 0x806f010c2581ffff

Severity Error Serviceable Yes Automatically notify support

Yes

Alert Category Critical - Memory

**SNMP** Trap ID

41

## CIM Information

Prefix: PLAT ID: 0138

## User Response

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

## • 806f010d-0400ffff : The Drive Drive 0 has been disabled due to a detected fault.

The hard disk drive controller has detected a fault in hard disk drive 0. Hard disk drive 0 is now defunct.

May also be shown as 806f010d0400ffff or 0x806f010d0400ffff

Severity Error Serviceable Yes Automatically notify support Yes

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0164

## **User Response**

Complete the following steps until the problem is solved:

- 1. Check the Support Portal for service bulletins and RETAIN tips related to your drive.
- 2. Check the Support Portal for firmware updates related to your drive.
- 3. Replace the drive.
- 4. Check for any other RAID-related errors.

## • 806f010d-0401ffff : The Drive Drive 1 has been disabled due to a detected fault.

The hard disk drive controller has detected a fault in hard disk drive 1. Hard disk drive 1 is now defunct.

May also be shown as 806f010d0401ffff or 0x806f010d0401ffff

Severity Error Serviceable Yes

Automatically notify support Yes

Alert Category Critical - Hard Disk drive

## **SNMP** Trap ID

5

CIM Information Prefix: PLAT ID: 0164

## **User Response**

Complete the following steps until the problem is solved:

- 1. Check the Support Portal for service bulletins and RETAIN tips related to your drive.
- 2. Check the Support Portal for firmware updates related to your drive.
- 3. Replace the drive.
- 4. Check for any other RAID-related errors.

## • 806f010d-0402ffff : The Drive Drive 2 has been disabled due to a detected fault.

The hard disk drive controller has detected a fault in hard disk drive 2. Hard disk drive 2 is now defunct.

May also be shown as 806f010d0402ffff or 0x806f010d0402ffff

Severity

Error

Serviceable Yes

Automatically notify support Yes

. . . .

Alert Category Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information Prefix: PLAT ID: 0164

#### **User Response**

Complete the following steps until the problem is solved:

- 1. Check the Support Portal for service bulletins and RETAIN tips related to your drive.
- 2. Check the Support Portal for firmware updates related to your drive.
- 3. Replace the drive.
- 4. Check for any other RAID related errors.

## • 806f010d-0403ffff : The Drive Drive 3 has been disabled due to a detected fault.

The hard disk drive controller has detected a fault in hard disk drive 3. Hard disk drive 3 is now defunct.

May also be shown as 806f010d0403ffff or 0x806f010d0403ffff

Severity Error Serviceable Yes Automatically notify support Yes Critical - Hard Disk drive

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0164

### User Response

Complete the following steps until the problem is solved:

- 1. Check the Support Portal for service bulletins and RETAIN tips related to your drive.
- 2. Check the Support Portal for firmware updates related to your drive.
- 3. Replace the drive.
- 4. Check for any other RAID-related errors.

## • 806f010d-0404ffff : The Drive Drive 4 has been disabled due to a detected fault.

The hard disk drive controller has detected a fault in hard disk drive 4. Hard disk drive 4 is now defunct.

May also be shown as 806f010d0404ffff or 0x806f010d0404ffff

Severity Error

Erro

Serviceable Yes

Automatically notify support Yes

Alert Category Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information Prefix: PLAT ID: 0164

#### User Response

Complete the following steps until the problem is solved:

- 1. Check the Support Portal for service bulletins and RETAIN tips related to your drive.
- 2. Check the Support Portal for firmware updates related to your drive.
- 3. Replace the drive.
- 4. Check for any other RAID-related errors.

## • 806f010d-0405ffff : The Drive Drive 5 has been disabled due to a detected fault.

The hard disk drive controller has detected a fault in hard disk drive 5. Hard disk drive 5 is now defunct.

May also be shown as 806f010d0405ffff or 0x806f010d0405ffff

Severity Error Serviceable Yes Automatically notify support Yes

### Alert Category

Critical - Hard Disk drive

## **SNMP** Trap ID

5

## CIM Information

Prefix: PLAT ID: 0164

## **User Response**

Complete the following steps until the problem is solved:

- 1. Check the Support Portal for service bulletins and RETAIN tips related to your drive.
- 2. Check the Support Portal for firmware updates related to your drive.
- 3. Replace the drive.
- 4. Check for any other RAID-related errors.

## • 806f010d-0406ffff : The Drive Drive 6 has been disabled due to a detected fault.

The hard disk drive controller has detected a fault in hard disk drive 6. Hard disk drive 6 is now defunct.

May also be shown as 806f010d0406ffff or 0x806f010d0406ffff

Severity Error

## Serviceable

Yes

## Automatically notify support

Yes

Alert Category Critical - Hard Disk drive

# SNMP Trap ID

CIM Information Prefix: PLAT ID: 0164

## **User Response**

Complete the following steps until the problem is solved:

- 1. Check the Support Portal for service bulletins and RETAIN tips related to your drive.
- 2. Check the Support Portal for firmware updates related to your drive.
- 3. Replace the drive.
- 4. Check for any other RAID-related errors.

## • 806f010d-0407ffff : The Drive Drive 7 has been disabled due to a detected fault.

The hard disk drive controller has detected a fault in hard disk drive 7. Hard disk drive 7 is now defunct.

May also be shown as 806f010d0407ffff or 0x806f010d0407ffff

Severity Error Serviceable Yes

## Automatically notify support

Yes

## Alert Category

Critical - Hard Disk drive

## SNMP Trap ID

5

# CIM Information

Prefix: PLAT ID: 0164

## User Response

Complete the following steps until the problem is solved:

- 1. Check the Support Portal for service bulletins and RETAIN tips related to your drive.
- 2. Check the Support Portal for firmware updates related to your drive.
- 3. Replace the drive.
- 4. Check for any other RAID-related errors.

## • 806f010f-220100ff : The System [ComputerSystemElementName] encountered a firmware hang.

A system firmware hang has been detected.

May also be shown as 806f010f220100ff or 0x806f010f220100ff

Severity Error

Serviceable Yes

Automatically notify support No

Alert Category System - Boot failure

SNMP Trap ID 25

CIM Information Prefix: PLAT ID: 0186

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Info Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

#### • 806f010f-2201ffff : The System [ComputerSystemElementName] encountered a firmware hang.

A system firmware hang has been detected.

May also be shown as 806f010f2201ffff or 0x806f010f2201ffff

Severity Error

Serviceable Yes

#### Automatically notify support

No

Alert Category System - Boot failure

## **SNMP** Trap ID

25

## **CIM Information**

Prefix: PLAT ID: 0186

### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Info Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

## • 806f011b-0c01ffff : The connector LightPath has encountered a configuration error.

The light path LED card is not detected.

May also be shown as 806f011b0c01ffff or 0x806f011b0c01ffff

Severity Error

Serviceable Yes

Automatically notify support Yes

Alert Category Critical - Other

SNMP Trap ID 50

CIM Information Prefix: PLAT ID: 0266

#### **User Response**

Complete the following steps until the problem is solved:

- 1. Make sure that the cable from the light path LED card to the system board is securely connected.
- 2. Replace the light path diagnostics panel.

# 806f011b-1f03ffff : The connector [PhysicalConnectorElementName] has encountered a configuration error.

The SAS cable connections between the SAS backplane 1 and the system board are not complete.

May also be shown as 806f011b1f03ffff or 0x806f011b1f03ffff

Severity Error Serviceable

Yes

#### Automatically notify support

Yes

Alert Category Critical - Other

SNMP Trap ID 50

CIM Information Prefix: PLAT ID: 0266

#### **User Response**

- 1. Check the connections of the SAS cable between the disk and the backplane
- 2. (Trained service personnel only).
- 806f011b-1f04ffff : The connector [PhysicalConnectorElementName] has encountered a configuration error.

The SAS cable connections between the SAS backplane 2 and the system board are not complete.

May also be shown as 806f011b1f04ffff or 0x806f011b1f04ffff

Severity Error

Serviceable Yes

Automatically notify support

Yes

Alert Category

Critical - Other

SNMP Trap ID 50

CIM Information Prefix: PLAT ID: 0266

#### **User Response**

- 1. Check the connections of the SAS cable between the disk and the backplane
- 2. (Trained service personnel only).

## • 806f0123-2101ffff : Reboot of system [ComputerSystemElementName] initiated by IPMI Watchdog.

The IPMI watchdog timer has expired. The compute node has restarted.

May also be shown as 806f01232101ffff or 0x806f01232101ffff

Severity Info Serviceable No Automatically notify support No Alert Category

System - Other

**SNMP** Trap ID

#### CIM Information Prefix: PLAT ID: 0370

#### **User Response**

Information only; no action is required.

#### • 806f0207-0301ffff : CPU 1 has Failed with FRB1/BIST condition.

A Processor has Failed - FRB1/BIST condition.

May also be shown as 806f02070301ffff or 0x806f02070301ffff

Severity Error

Serviceable

Yes

Automatically notify support No

Alert Category Critical - CPU

SNMP Trap ID 40

CIM Information Prefix: PLAT ID: 0044

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

#### • 806f0207-0302ffff : CPU 2 has Failed with FRB1/BIST condition.

A Processor has Failed - FRB1/BIST condition.

May also be shown as 806f02070302ffff or 0x806f02070302ffff

Severity Error Serviceable Yes Automatically notify support Yes Alert Category Critical - CPU SNMP Trap ID 40 CIM Information Prefix: PLAT ID: 0044

**User Response** 

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

#### • 806f0207-0303ffff : CPU 3 has Failed with FRB1/BIST condition.

A Processor Failed - FRB1/BIST condition.

May also be shown as 806f02070303ffff or 0x806f02070303ffff

Severity Error

Serviceable

Yes

Automatically notify support No

Alert Category

Critical - CPU

SNMP Trap ID

40

CIM Information Prefix: PLAT ID: 0044

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

# • 806f0207-0304ffff : CPU 4 has Failed with FRB1/BIST condition.

A Processor has Failed - FRB1/BIST condition.

May also be shown as 806f02070304ffff or 0x806f02070304ffff

Severity Error Serviceable Yes Automatically notify support No Alert Category Critical - CPU

**SNMP Trap ID** 40

CIM Information Prefix: PLAT ID: 0044

**User Response** 

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code
- 806f0207-2584ffff : [ProcessorElementName] has Failed with FRB1/BIST condition.

A processor failed - FRB1/BIST condition. All CPUs. One of CPUs.

May also be shown as 806f02072584ffff or 0x806f02072584ffff

Severity Error

Serviceable

Yes

Automatically notify support No

. . .

Alert Category Critical - CPU

SNMP Trap ID

40

**CIM Information** 

Prefix: PLAT ID: 0044

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

• 806f020d-0400ffff : Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName].

Failure predicted (PFA) on the hard drive.

May also be shown as 806f020d0400ffff or 0x806f020d0400ffff

Severity Warning Serviceable Yes Automatically notify support Yes Alert Category System - Predicted Failure SNMP Trap ID 27 CIM Information

Prefix: PLAT ID: 0168

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#### **User Response**

Replace the hard disk drive at the next maintenance period.

• 806f020d-0401ffff : Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName].

Failure predicted (PFA) on the hard drive.

May also be shown as 806f020d0401ffff or 0x806f020d0401ffff

#### Severity

Warning

Serviceable Yes

# Automatically notify support

Yes

Alert Category System - Predicted Failure

# SNMP Trap ID

27

#### CIM Information Prefix: PLAT ID: 0168

# **User Response**

Replace the hard disk drive at the next maintenance period.

# 806f020d-0402ffff : Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName].

Failure predicted (PFA) on the hard drive.

May also be shown as 806f020d0402ffff or 0x806f020d0402ffff

Severity Warning

vvarning

Serviceable Yes

# Automatically notify support

Yes

Alert Category System - Predicted Failure

SNMP Trap ID 27

CIM Information Prefix: PLAT ID: 0168

# **User Response**

Replace the hard disk drive at the next maintenance period.

 806f020d-0403ffff : Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName].

Failure predicted (PFA) on the hard drive.

May also be shown as 806f020d0403ffff or 0x806f020d0403ffff

Severity

Warning

Serviceable

Yes

Automatically notify support Yes

Alert Category

System - Predicted Failure

SNMP Trap ID 27

CIM Information Prefix: PLAT ID: 0168

**User Response** 

Replace the hard disk drive at the next maintenance period.

# • 806f020d-0404ffff : Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName].

Failure predicted (PFA) on the hard drive.

May also be shown as 806f020d0404ffff or 0x806f020d0404ffff

Severity Warning Serviceable Yes

Automatically notify support Yes

Alert Category System - Predicted Failure

SNMP Trap ID 27

CIM Information Prefix: PLAT ID: 0168

# **User Response**

Replace the hard disk drive at the next maintenance period.

# 806f020d-0405ffff : Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName].

Failure predicted (PFA) on the hard drive.

May also be shown as 806f020d0405ffff or 0x806f020d0405ffff

Severity Warning

Serviceable Yes

# Automatically notify support

Yes

Alert Category

System - Predicted Failure

#### SNMP Trap ID 27

CIM Information Prefix: PLAT ID: 0168

**User Response** 

Replace the hard disk drive at the next maintenance period.

# • 806f020d-0406ffff : Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName].

Failure predicted (PFA) on the hard drive.

May also be shown as 806f020d0406ffff or 0x806f020d0406ffff

Severity Warning

Serviceable

Yes

Automatically notify support Yes

Alert Category System - Predicted Failure

SNMP Trap ID 27

CIM Information Prefix: PLAT ID: 0168

User Response Replace the hard disk drive at the next maintenance period.

• 806f020d-0407ffff : Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName].

Failure predicted (PFA) on the hard drive.

May also be shown as 806f020d0407ffff or 0x806f020d0407ffff

Severity Warning Serviceable

Yes

Automatically notify support

Yes

Alert Category System - Predicted Failure

SNMP Trap ID 27

# CIM Information Prefix: PLAT ID: 0168

# **User Response**

Replace the hard disk drive at the next maintenance period.

# 806f0223-2101ffff : Powering off system [ComputerSystemElementName] initiated by IPMI Watchdog.

The IPMI watchdog timer has expired. The compute node has been powered off.

May also be shown as 806f02232101ffff or 0x806f02232101ffff

Severity Info Serviceable

No

Automatically notify support No

Alert Category System - Other

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0372

#### User Response Information only; no action is required.

806f0225-1f05ffff : LOM1 has been disabled.

The LAN On Motherboard (LOM) 1 is disabled.

May also be shown as 806f02251f05ffff or 0x806f02251f05ffff

Severity Info

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Serviceable No

Automatically notify support No

Alert Category System - Other

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0394

# **User Response**

Information only; no action is required.

# • 806f0225-1f06ffff : LOM2 has been disabled.

The LAN On Motherboard (LOM) 2 is disabled.

May also be shown as 806f02251f06ffff or 0x806f02251f06ffff

Severity

Info

Serviceable No

Automatically notify support No

Alert Category System - Other

**SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0394

# **User Response**

Information only; no action is required.

• 806f030c-2001ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory error discovered during boot..(not a runtime error).

May also be shown as 806f030c2001ffff or 0x806f030c2001ffff

Severity

Error

Serviceable Yes

Automatically notify support Yes

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0136

# **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

• 806f030c-2002ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory error discovered during boot..(not a runtime error).

May also be shown as 806f030c2002ffff or 0x806f030c2002ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information Prefix: PLAT ID: 0136

# **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

# 806f030c-2003ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory error discovered during boot..(not a runtime error).

May also be shown as 806f030c2003ffff or 0x806f030c2003ffff

Severity Error Serviceable Yes

Automatically notify support Yes

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0136

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

# 806f030c-200401ff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory error discovered during boot..(not a runtime error).

May also be shown as 806f030c200401ff or 0x806f030c200401ff

Severity Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0136

# **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

• 806f030c-2004ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory error discovered during boot..(not a runtime error).

May also be shown as 806f030c2004ffff or 0x806f030c2004ffff

Severity

Error

Serviceable Yes

Automatically notify support

Yes

Alert Category Critical - Memory

SNMP Trap ID

41

CIM Information Prefix: PLAT ID: 0136

# User Response

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

**Related links** 

- Finding the UEFI diagnostic code

• 806f030c-2005ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory error discovered during boot..(not a runtime error).

May also be shown as 806f030c2005ffff or 0x806f030c2005ffff

#### Severity

Error

# Serviceable

Yes

Automatically notify support

Yes

# Alert Category

Critical - Memory

**SNMP** Trap ID

41

CIM Information

Prefix: PLAT ID: 0136

# **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

# • 806f030c-2006ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory error discovered during boot..(not a runtime error).

May also be shown as 806f030c2006ffff or 0x806f030c2006ffff

# Severity

Error

# Serviceable

Yes

Automatically notify support

Yes

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0136

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

• 806f030c-2007ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory error discovered during boot..(not a runtime error).

May also be shown as 806f030c2007ffff or 0x806f030c2007ffff

Severity

Error

Serviceable Yes

Automatically notify support

Yes

Alert Category Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0136

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

# 806f030c-2008ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory error discovered during boot..(not a runtime error).

May also be shown as 806f030c2008ffff or 0x806f030c2008ffff

Severity Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Memory

SNMP Trap ID 41

# CIM Information

Prefix: PLAT ID: 0136

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

# • 806f030c-2009ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory error discovered during boot..(not a runtime error).

May also be shown as 806f030c2009ffff or 0x806f030c2009ffff

# Severity

Error

Serviceable Yes

Automatically notify support Yes

Alert Category Critical - Memory

**SNMP** Trap ID

41

# CIM Information

Prefix: PLAT ID: 0136

# **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

• 806f030c-200affff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory error discovered during boot..(not a runtime error).

May also be shown as 806f030c200affff or 0x806f030c200affff

Severity Error Serviceable Yes

Automatically notify support

Yes

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0136

# **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

# • 806f030c-200bffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory error discovered during boot..(not a runtime error).

May also be shown as 806f030c200bffff or 0x806f030c200bffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0136

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

### **Related links**

- Finding the UEFI diagnostic code

# • 806f030c-200cffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory error discovered during boot..(not a runtime error).

May also be shown as 806f030c200cffff or 0x806f030c200cffff

Severity

Error

Serviceable Yes

Automatically notify support Yes

Alert Category

Critical - Memory

SNMP Trap ID

41

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CIM Information

Prefix: PLAT ID: 0136

# User Response

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

**Related links** 

- Finding the UEFI diagnostic code

 806f030c-200dffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory error discovered during boot..(not a runtime error).

May also be shown as 806f030c200dffff or 0x806f030c200dffff

#### Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category Critical - Memory

SNMP Trap ID

41

CIM Information Prefix: PLAT ID: 0136

# **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

• 806f030c-200effff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory error discovered during boot..(not a runtime error).

May also be shown as 806f030c200effff or 0x806f030c200effff

Severity Error Serviceable Yes Automatically notify support Yes Alert Category Critical - Memory SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0136

**User Response** 

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

• 806f030c-200fffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory error discovered during boot..(not a runtime error).

May also be shown as 806f030c200fffff or 0x806f030c200fffff

Severity Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category Critical - Memory

SNMP Trap ID

41

CIM Information Prefix: PLAT ID: 0136

### User Response

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

• 806f030c-2010ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory error discovered during boot..(not a runtime error).

May also be shown as 806f030c2010ffff or 0x806f030c2010ffff

Severity Error

Serviceable Yes

Automatically notify support Yes

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0136

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

 806f030c-2011ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory error discovered during boot..(not a runtime error).

May also be shown as 806f030c2011ffff or 0x806f030c2011ffff

Severity Error Serviceable Yes Automatically notify support Yes Alert Category Critical - Memory SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0136

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

 806f030c-2012ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory error discovered during boot..(not a runtime error).

May also be shown as 806f030c2012ffff or 0x806f030c2012ffff

Severity Error Serviceable

Yes

Automatically notify support

Yes

Alert Category Critical - Memory

SNMP Trap ID

41

**CIM Information** 

# Prefix: PLAT ID: 0136

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

• 806f030c-2013ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory error discovered during boot..(not a runtime error).

May also be shown as 806f030c2013ffff or 0x806f030c2013ffff

Severity Error

Serviceable

Yes

Automatically notify support Yes

165

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0136

# User Response

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

# 806f030c-2014ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory error discovered during boot..(not a runtime error).

May also be shown as 806f030c2014ffff or 0x806f030c2014ffff

Severity Error

Serviceable Yes

Automatically notify support Yes

Alert Category Critical - Memory

SNMP Trap ID 41

# CIM Information Prefix: PLAT ID: 0136

### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

### **Related links**

- Finding the UEFI diagnostic code

# 806f030c-2015ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory error discovered during boot..(not a runtime error).

May also be shown as 806f030c2015ffff or 0x806f030c2015ffff

Severity

Error

Serviceable

Yes

Automatically notify support Yes

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information

Prefix: PLAT ID: 0136

# **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

**Related links** 

- Finding the UEFI diagnostic code

# • 806f030c-2016ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory error discovered during boot..(not a runtime error).

May also be shown as 806f030c2016ffff or 0x806f030c2016ffff

Severity Error Serviceable Yes

Automatically notify support Yes

Alert Category Critical - Memory

**SNMP** Trap ID

41

# CIM Information

Prefix: PLAT ID: 0136

# **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

• 806f030c-2017ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory error discovered during boot..(not a runtime error).

May also be shown as 806f030c2017ffff or 0x806f030c2017ffff

Severity Error

Serviceable Yes

Automatically notify support Yes

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0136

# User Response

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

# • 806f030c-2018ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory error discovered during boot..(not a runtime error).

May also be shown as 806f030c2018ffff or 0x806f030c2018ffff

Severity Error

Serviceable Yes

Automatically notify support Yes

Alert Category Critical - Memory

# **SNMP** Trap ID

41

CIM Information Prefix: PLAT ID: 0136

### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

# 806f030c-2019ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory error discovered during boot..(not a runtime error).

May also be shown as 806f030c2019ffff or 0x806f030c2019ffff

Severity

Error

Serviceable Yes

Automatically notify support

Yes

Alert Category

Critical - Memory

# **SNMP** Trap ID

41

CIM Information Prefix: PLAT ID: 0136

# **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

# 806f030c-201affff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory error discovered during boot..(not a runtime error).

May also be shown as 806f030c201affff or 0x806f030c201affff

Severity Error Serviceable Yes Automatically notify support Yes Alert Category Critical - Memory

**SNMP** Trap ID

41

CIM Information

Prefix: PLAT ID: 0136

# **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

• 806f030c-201bffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory error discovered during boot..(not a runtime error).

May also be shown as 806f030c201bffff or 0x806f030c201bffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category Critical - Memory

SNMP Trap ID

41

CIM Information Prefix: PLAT ID: 0136

# User Response

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

# • 806f030c-201cffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory error discovered during boot..(not a runtime error).

May also be shown as 806f030c201cffff or 0x806f030c201cffff

Severity Error Serviceable

Yes

Automatically notify support Yes

# Alert Category

Critical - Memory

#### **SNMP** Trap ID

41

CIM Information Prefix: PLAT ID: 0136

# User Response

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

# • 806f030c-201dffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory error discovered during boot..(not a runtime error).

May also be shown as 806f030c201dffff or 0x806f030c201dffff

Severity Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0136

# **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

# • 806f030c-201effff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory error discovered during boot..(not a runtime error).

May also be shown as 806f030c201effff or 0x806f030c201effff

Severity Error Serviceable Yes

Automatically notify support

Yes

# Alert Category

Critical - Memory

# SNMP Trap ID

41

CIM Information Prefix: PLAT ID: 0136

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

# 806f030c-201fffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory error discovered during boot..(not a runtime error).

May also be shown as 806f030c201fffff or 0x806f030c201fffff

Severity Error

Serviceable Yes

Automatically notify support Yes

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information Prefix: PLAT ID: 0136

# **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

• 806f030c-2020ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory error discovered during boot..(not a runtime error).

May also be shown as 806f030c2020ffff or 0x806f030c2020ffff

Severity Error

Serviceable Yes

#### Automatically notify support

Yes

Alert Category Critical - Memory

# **SNMP** Trap ID

41

# **CIM Information**

Prefix: PLAT ID: 0136

# **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

• 806f030c-2021ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory error discovered during boot..(not a runtime error).

May also be shown as 806f030c2021ffff or 0x806f030c2021ffff

Severity Error

Serviceable Yes

Automatically notify support Yes

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0136

# **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

• 806f030c-2022ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory error discovered during boot..(not a runtime error).

May also be shown as 806f030c2022ffff or 0x806f030c2022ffff

Severity

Error

# Serviceable

Yes

#### Automatically notify support

Yes

Alert Category Critical - Memory

SNMP Trap ID

41

CIM Information Prefix: PLAT ID: 0136

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

# 806f030c-2023ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory error discovered during boot..(not a runtime error).

May also be shown as 806f030c2023ffff or 0x806f030c2023ffff

Severity

Error

Serviceable Yes

Automatically notify support Yes

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0136

# **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

• 806f030c-2024ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory error discovered during boot..(not a runtime error).

May also be shown as 806f030c2024ffff or 0x806f030c2024ffff

Severity Error Serviceable

Yes

Automatically notify support

Yes

Alert Category Critical - Memory

SNMP Trap ID

41

CIM Information Prefix: PLAT ID: 0136

# **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

• 806f030c-2025ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory error discovered during boot..(not a runtime error).

May also be shown as 806f030c2025ffff or 0x806f030c2025ffff

Severity Error Serviceable

Yes

Automatically notify support Yes

Alert Category Critical - Memory

SNMP Trap ID 41

41

CIM Information Prefix: PLAT ID: 0136

# **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

**Related links** 

- Finding the UEFI diagnostic code

 806f030c-2026ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory error discovered during boot..(not a runtime error).

May also be shown as 806f030c2026ffff or 0x806f030c2026ffff

# Severity

Error

Serviceable

Yes

Automatically notify support Yes

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information Prefix: PLAT ID: 0136

# User Response

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

# 806f030c-2027ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory error discovered during boot..(not a runtime error).

May also be shown as 806f030c2027ffff or 0x806f030c2027ffff

**Severity** Error

Serviceable Yes

Automatically notify support Yes

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information

Prefix: PLAT ID: 0136

# **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

• 806f030c-202802ff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory error discovered during boot..(not a runtime error).

May also be shown as 806f030c202802ff or 0x806f030c202802ff

Severity Error

Serviceable

Yes

Automatically notify support Yes

Alert Category Critical - Memory

SNMP Trap ID

41

CIM Information Prefix: PLAT ID: 0136

# **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

• 806f030c-2028ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory error discovered during boot..(not a runtime error).

May also be shown as 806f030c2028ffff or 0x806f030c2028ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category Critical - Memory

# **SNMP** Trap ID

41

CIM Information

Prefix: PLAT ID: 0136

# **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

**Related links** 

- Finding the UEFI diagnostic code
- 806f030c-2029ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory error discovered during boot..(not a runtime error).

May also be shown as 806f030c2029ffff or 0x806f030c2029ffff

#### Severity

Error

### Serviceable

Yes

Automatically notify support Yes

### Alert Category

Critical - Memory

**SNMP** Trap ID

41

CIM Information Prefix: PLAT ID: 0136

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

# • 806f030c-202affff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory error discovered during boot..(not a runtime error).

May also be shown as 806f030c202affff or 0x806f030c202affff

# Severity

Error

# Serviceable

Yes

# Automatically notify support

Yes

# Alert Category

Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0136

# **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

• 806f030c-202bffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory error discovered during boot..(not a runtime error).

May also be shown as 806f030c202bffff or 0x806f030c202bffff

Severity

Error

Serviceable Yes

Automatically notify support Yes

162

Alert Category Critical - Memory

SNMP Trap ID

41

**CIM** Information

Prefix: PLAT ID: 0136

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

# 806f030c-202cffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory error discovered during boot..(not a runtime error).

May also be shown as 806f030c202cffff or 0x806f030c202cffff

Severity Error

# Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Memory

SNMP Trap ID

41

#### CIM Information

Prefix: PLAT ID: 0136

# **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

# 806f030c-202dffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory error discovered during boot..(not a runtime error).

May also be shown as 806f030c202dffff or 0x806f030c202dffff

Severity

Error

Serviceable Yes

Automatically notify support Yes

Alert Category Critical - Memory

**SNMP** Trap ID

41

#### CIM Information Prefix: PLAT ID: 0136

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

• 806f030c-202effff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory error discovered during boot..(not a runtime error).

May also be shown as 806f030c202effff or 0x806f030c202effff

Severity Error

Serviceable Yes

Automatically notify support Yes

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0136

# **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

### 806f030c-202fffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory error discovered during boot..(not a runtime error).

May also be shown as 806f030c202fffff or 0x806f030c202fffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0136

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

• 806f030c-2030ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory error discovered during boot..(not a runtime error).

May also be shown as 806f030c2030ffff or 0x806f030c2030ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Memory

SNMP Trap ID

41

**CIM** Information

Prefix: PLAT ID: 0136

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

• 806f030c-2581ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory error discovered during boot..(not a runtime error).

May also be shown as 806f030c2581ffff or 0x806f030c2581ffff

#### Severity

Error

Serviceable

Yes

#### Automatically notify support

Yes

Alert Category Critical - Memory

**SNMP** Trap ID

41

#### CIM Information

Prefix: PLAT ID: 0136

# **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# Related links

- Finding the UEFI diagnostic code

# 806f030d-0400ffff : Hot Spare enabled for [ComputerSystemElementName].

A hot spare is available.

May also be shown as 806f030d0400ffff or 0x806f030d0400ffff

Severity Info Serviceable No

Automatically notify support No

Alert Category System - Other

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0170

User Response Information only; no action required.

# • 806f030d-0401ffff : Hot Spare enabled for [ComputerSystemElementName].

A hot spare is available.

May also be shown as 806f030d0401ffff or 0x806f030d0401ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

**SNMP** Trap ID

Prefix: PLAT ID: 0170

**User Response** 

Information only; no action required.

# 806f030d-0402ffff : Hot Spare enabled for [ComputerSystemElementName].

A hot spare is available.

May also be shown as 806f030d0402ffff or 0x806f030d0402ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

**SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0170

User Response

Information only; no action required.

# 806f030d-0403ffff : Hot Spare enabled for [ComputerSystemElementName].

A hot spare is available.

May also be shown as 806f030d0403ffff or 0x806f030d0403ffff

Severity Info Serviceable No

# Automatically notify support

No

Alert Category System - Other

# **SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0170

# User Response Information only; no action required.

# • 806f030d-0404ffff : Hot Spare enabled for [ComputerSystemElementName].

A hot spare is available.

May also be shown as 806f030d0404ffff or 0x806f030d0404ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

# SNMP Trap ID

CIM Information Prefix: PLAT ID: 0170

# User Response

Information only; no action required.

# • 806f030d-0405ffff : Hot Spare enabled for [ComputerSystemElementName].

A hot spare is available.

May also be shown as 806f030d0405ffff or 0x806f030d0405ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

**SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0170

### **User Response**

Information only; no action required.

# • 806f030d-0406ffff : Hot Spare enabled for [ComputerSystemElementName].

A hot spare is available.

May also be shown as 806f030d0406ffff or 0x806f030d0406ffff

# Severity

Info

#### Serviceable

No

#### Automatically notify support No

Alert Category System - Other

SNMP Trap ID

# CIM Information Prefix: PLAT ID: 0170

User Response Information only; no action required.

# • 806f030d-0407ffff : Hot Spare enabled for [ComputerSystemElementName].

A hot spare is available.

May also be shown as 806f030d0407ffff or 0x806f030d0407ffff

# Severity

Info

Serviceable No

# Automatically notify support

No

Alert Category System - Other

# **SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0170

# **User Response**

Information only; no action required.

# • 806f0313-1701ffff : A software NMI has occurred on system [ComputerSystemElementName].

A software NMI has occurred. The compute node might have restarted, depending on the configuration setting.

May also be shown as 806f03131701ffff or 0x806f03131701ffff

Serviceable Yes

Automatically notify support No

Alert Category Critical - Other

SNMP Trap ID 50

CIM Information Prefix: PLAT ID: 0228

#### **User Response**

Check the operating-system logs and resolve any issues related the NMI.

 806f0323-2101ffff : Power cycle of system [ComputerSystemElementName] initiated by watchdog IPMI Watchdog.

The IPMI watchdog timer has expired. The compute node has been powered off and powered on.

May also be shown as 806f03232101ffff or 0x806f03232101ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0374

#### User Response

Information only; no action is required.

# • 806f040c-2001ffff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName].

Memory has been Disabled.

May also be shown as 806f040c2001ffff or 0x806f040c2001ffff

Severity Info Serviceable No

Automatically notify support No Alert Category System - Other

#### **SNMP Trap ID**

CIM Information Prefix: PLAT ID: 0131

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

**Related links** 

- Finding the UEFI diagnostic code

• 806f040c-2002ffff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName].

Memory has been Disabled.

May also be shown as 806f040c2002ffff or 0x806f040c2002ffff

Severity Info

Serviceable

No

Automatically notify support

No

Alert Category System - Other

# SNMP Trap ID

# CIM Information

Prefix: PLAT ID: 0131

# **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

# • 806f040c-2003ffff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName].

Memory has been Disabled.

May also be shown as 806f040c2003ffff or 0x806f040c2003ffff

Severity Info Serviceable No

# Automatically notify support

No

Alert Category

System - Other

# SNMP Trap ID

# **CIM Information**

Prefix: PLAT ID: 0131

# **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

# • 806f040c-2004ffff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName].

Memory has been Disabled.

May also be shown as 806f040c2004ffff or 0x806f040c2004ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0131

# User Response

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

• 806f040c-2005ffff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName].

Memory has been Disabled.

May also be shown as 806f040c2005ffff or 0x806f040c2005ffff

Severity Info

Serviceable No

# Automatically notify support

No

Alert Category System - Other

# SNMP Trap ID

# CIM Information

Prefix: PLAT ID: 0131

# **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

• 806f040c-2006ffff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName].

Memory has been Disabled.

May also be shown as 806f040c2006ffff or 0x806f040c2006ffff

Severity Info

Serviceable No

Automatically notify support No Alert Category

System - Other

# **SNMP** Trap ID

CIM Information

Prefix: PLAT ID: 0131

# **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

• 806f040c-2007ffff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName].

Memory has been Disabled.

May also be shown as 806f040c2007ffff or 0x806f040c2007ffff

Severity

Info

# Serviceable

No

# Automatically notify support

No

Alert Category System - Other

# **SNMP** Trap ID

# **CIM Information**

Prefix: PLAT ID: 0131

# **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

 806f040c-2008ffff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName].

Memory has been Disabled.

May also be shown as 806f040c2008ffff or 0x806f040c2008ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0131

# User Response

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

• 806f040c-2009ffff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName].

Memory has been Disabled.

May also be shown as 806f040c2009ffff or 0x806f040c2009ffff

Severity

Info

Serviceable No

Automatically notify support

No

Alert Category System - Other

# **SNMP Trap ID**

# **CIM Information**

Prefix: PLAT ID: 0131

# **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

• 806f040c-200affff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName].

Memory has been Disabled.

May also be shown as 806f040c200affff or 0x806f040c200affff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

# SNMP Trap ID

# **CIM Information**

Prefix: PLAT ID: 0131

# **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

 806f040c-200bffff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName].

Memory has been Disabled.

May also be shown as 806f040c200bffff or 0x806f040c200bffff

# Severity

Info

Serviceable

No

Automatically notify support No

Alert Category

System - Other

SNMP Trap ID

**CIM Information** 

Prefix: PLAT ID: 0131

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

# 806f040c-200cffff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName].

Memory has been Disabled.

May also be shown as 806f040c200cffff or 0x806f040c200cffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

**SNMP** Trap ID

**CIM** Information

Prefix: PLAT ID: 0131

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

• 806f040c-200dffff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName].

Memory has been Disabled.

May also be shown as 806f040c200dffff or 0x806f040c200dffff

Severity Info

Serviceable

No

Automatically notify support No

Alert Category System - Other

Oystern Oth

# SNMP Trap ID

CIM Information Prefix: PLAT ID: 0131

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

# • 806f040c-200effff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName].

Memory has been Disabled.

May also be shown as 806f040c200effff or 0x806f040c200effff

Severity Info

Serviceable No

Automatically notify support

No

Alert Category System - Other

# **SNMP** Trap ID

# **CIM Information**

Prefix: PLAT ID: 0131

# **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code
- 806f040c-200fffff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName].

Memory has been Disabled.

May also be shown as 806f040c200fffff or 0x806f040c200fffff

Severity

Info

Serviceable

No

Automatically notify support No

Alert Category System - Other

**SNMP** Trap ID

#### **CIM Information**

Prefix: PLAT ID: 0131

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

# • 806f040c-2010ffff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName].

Memory has been Disabled.

May also be shown as 806f040c2010ffff or 0x806f040c2010ffff

Severity

Info

Serviceable No

Automatically notify support

No

Alert Category System - Other

# **SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0131

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

• 806f040c-2011ffff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName].

Memory has been Disabled.

May also be shown as 806f040c2011ffff or 0x806f040c2011ffff

Severity

Info

Serviceable No

Automatically notify support No

Alert Category System - Other

# SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0131

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

# 806f040c-2012ffff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName].

Memory has been Disabled.

May also be shown as 806f040c2012ffff or 0x806f040c2012ffff

Severity Info

inio

# Serviceable

No

# Automatically notify support

No

Alert Category System - Other

# SNMP Trap ID

# **CIM Information**

Prefix: PLAT ID: 0131

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

# 806f040c-2013ffff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName].

Memory has been Disabled.

May also be shown as 806f040c2013ffff or 0x806f040c2013ffff

Severity

Info

Serviceable No

Automatically notify support No

Alert Category System - Other

**SNMP Trap ID** 

# **CIM Information**

Prefix: PLAT ID: 0131

# **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

 806f040c-2014ffff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName].

Memory has been Disabled.

May also be shown as 806f040c2014ffff or 0x806f040c2014ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

SNMP Trap ID

**CIM Information** 

Prefix: PLAT ID: 0131

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

# • 806f040c-2015ffff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName].

Memory has been Disabled.

May also be shown as 806f040c2015ffff or 0x806f040c2015ffff

Severity

Info

Serviceable

No

Automatically notify support No

Alert Category

System - Other

**SNMP Trap ID** 

# **CIM** Information

Prefix: PLAT ID: 0131

# **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

# 806f040c-2016ffff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName].

Memory has been Disabled.

May also be shown as 806f040c2016ffff or 0x806f040c2016ffff

Severity Info Serviceable

No

Automatically notify support No

Alert Category System - Other

System - Othe

SNMP Trap ID

**CIM** Information

Prefix: PLAT ID: 0131

# **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

• 806f040c-2017ffff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName].

Memory has been Disabled.

May also be shown as 806f040c2017ffff or 0x806f040c2017ffff

#### Severity

Info

Serviceable No

Automatically notify support

No

Alert Category System - Other

# **SNMP** Trap ID

# CIM Information

Prefix: PLAT ID: 0131

# **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

• 806f040c-2018ffff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName].

Memory has been Disabled.

May also be shown as 806f040c2018ffff or 0x806f040c2018ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0131

**User Response** 

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code
- 806f040c-2019ffff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName].

Memory has been Disabled.

May also be shown as 806f040c2019ffff or 0x806f040c2019ffff

Severity Info

Serviceable

No

Automatically notify support No

Alert Category System - Other

SNMP Trap ID

#### **CIM Information**

Prefix: PLAT ID: 0131

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

 806f040c-201affff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName].

Memory has been Disabled.

May also be shown as 806f040c201affff or 0x806f040c201affff

Severity Info

Serviceable

No

Automatically notify support No

Alert Category System - Other

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0131

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

• 806f040c-201bffff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName].

Memory has been Disabled.

May also be shown as 806f040c201bffff or 0x806f040c201bffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

**SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0131

#### User Response

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

Finding the UEFI diagnostic code

# • 806f040c-201cffff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName].

Memory has been Disabled.

May also be shown as 806f040c201cffff or 0x806f040c201cffff

Severity

Info

Serviceable No

Automatically notify support

No

Alert Category System - Other

SNMP Trap ID

**CIM Information** 

# Prefix: PLAT ID: 0131

### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

• 806f040c-201dffff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName].

Memory has been Disabled.

May also be shown as 806f040c201dffff or 0x806f040c201dffff

Severity Info Serviceable

No

Automatically notify support

No

Alert Category System - Other

SNMP Trap ID

# **CIM Information**

Prefix: PLAT ID: 0131

# **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

• 806f040c-201effff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName].

Memory has been Disabled.

May also be shown as 806f040c201effff or 0x806f040c201effff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

SNMP Trap ID

# CIM Information Prefix: PLAT ID: 0131

# **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

# 806f040c-201fffff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName].

Memory has been Disabled.

May also be shown as 806f040c201fffff or 0x806f040c201fffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

**SNMP** Trap ID

**CIM Information** 

Prefix: PLAT ID: 0131

# User Response

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

**Related links** 

- Finding the UEFI diagnostic code

# • 806f040c-2020ffff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName].

Memory has been Disabled.

May also be shown as 806f040c2020ffff or 0x806f040c2020ffff

Severity Info Serviceable

No

Automatically notify support No

Alert Category System - Other

**SNMP** Trap ID

# CIM Information

Prefix: PLAT ID: 0131

### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

# • 806f040c-2021ffff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName].

Memory has been Disabled.

May also be shown as 806f040c2021ffff or 0x806f040c2021ffff

Severity Info Serviceable No

Automatically notify support No

Alert Category System - Other

# SNMP Trap ID

# **CIM Information**

Prefix: PLAT ID: 0131

# **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

# 806f040c-2022ffff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName].

Memory has been Disabled.

May also be shown as 806f040c2022ffff or 0x806f040c2022ffff

Severity Info

Serviceable No

# Automatically notify support No

Alert Category System - Other

# **SNMP Trap ID**

# **CIM Information**

Prefix: PLAT ID: 0131

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

# • 806f040c-2023ffff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName].

Memory has been Disabled.

May also be shown as 806f040c2023ffff or 0x806f040c2023ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

# **SNMP** Trap ID

# **CIM Information**

Prefix: PLAT ID: 0131

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

# 806f040c-2024ffff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName].

Memory has been Disabled.

May also be shown as 806f040c2024ffff or 0x806f040c2024ffff

Severity Info Serviceable No Automatically notify support No Alert Category System - Other

#### **SNMP Trap ID**

#### **CIM Information**

Prefix: PLAT ID: 0131

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

Finding the UEFI diagnostic code

 806f040c-2025ffff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName].

Memory has been Disabled.

May also be shown as 806f040c2025ffff or 0x806f040c2025ffff

# Severity

Info

Serviceable No

Automatically notify support No

Alert Category System - Other

#### **SNMP Trap ID**

CIM Information Prefix: PLAT ID: 0131

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

• 806f040c-2026ffff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName].

Memory has been Disabled.

May also be shown as 806f040c2026ffff or 0x806f040c2026ffff

Severity Info Serviceable No Automatically notify support No

# Alert Category

System - Other

# SNMP Trap ID

CIM Information Prefix: PLAT ID: 0131

# User Response

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

• 806f040c-2027ffff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName].

Memory has been Disabled.

May also be shown as 806f040c2027ffff or 0x806f040c2027ffff

Severity Info

Serviceable No

Automatically notify support

No

Alert Category System - Other

# **SNMP** Trap ID

# **CIM Information**

Prefix: PLAT ID: 0131

# **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

# • 806f040c-2028ffff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName].

Memory has been Disabled.

May also be shown as 806f040c2028ffff or 0x806f040c2028ffff

Severity Info

Serviceable No

Automatically notify support

No

# Alert Category

System - Other

#### SNMP Trap ID

# **CIM Information**

Prefix: PLAT ID: 0131

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

 806f040c-2029ffff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName].

Memory has been Disabled.

May also be shown as 806f040c2029ffff or 0x806f040c2029ffff

Severity Info

IIIIO

Serviceable No

Automatically notify support No

Alert Category System - Other

**SNMP Trap ID** 

# **CIM Information**

Prefix: PLAT ID: 0131

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

# • 806f040c-202affff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName].

Memory has been Disabled.

May also be shown as 806f040c202affff or 0x806f040c202affff

Severity Info Serviceable

No

### Automatically notify support

No

Alert Category System - Other

# **SNMP** Trap ID

# **CIM** Information

Prefix: PLAT ID: 0131

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

• 806f040c-202bffff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName].

Memory has been Disabled.

May also be shown as 806f040c202bffff or 0x806f040c202bffff

Severity

Info

Serviceable No

NO

Automatically notify support No Alert Category

System - Other

# **SNMP Trap ID**

CIM Information

Prefix: PLAT ID: 0131

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

Finding the UEFI diagnostic code

• 806f040c-202cffff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName].

Memory has been Disabled.

May also be shown as 806f040c202cffff or 0x806f040c202cffff

Severity Info

Serviceable

No

#### Automatically notify support

No

Alert Category System - Other

### **SNMP** Trap ID

#### **CIM Information**

Prefix: PLAT ID: 0131

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

 806f040c-202dffff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName].

Memory has been Disabled.

May also be shown as 806f040c202dffff or 0x806f040c202dffff

Severity

Info

Serviceable No

# Automatically notify support No

Alert Category System - Other

**SNMP** Trap ID

# CIM Information

Prefix: PLAT ID: 0131

# **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

• 806f040c-202effff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName].

Memory has been Disabled.

May also be shown as 806f040c202effff or 0x806f040c202effff

Severity

Info

Serviceable No

Automatically notify support No

INO

Alert Category System - Other

# SNMP Trap ID

# CIM Information

Prefix: PLAT ID: 0131

# **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

• 806f040c-202fffff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName].

Memory has been Disabled.

May also be shown as 806f040c202fffff or 0x806f040c202fffff

Severity

Info

Serviceable No

Automatically notify support No

Alert Category System - Other

# SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0131

# User Response

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

• 806f040c-2030ffff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName].

Memory has been Disabled.

May also be shown as 806f040c2030ffff or 0x806f040c2030ffff

# Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

# SNMP Trap ID

# **CIM Information**

Prefix: PLAT ID: 0131

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

# 806f040c-2581ffff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName].

Memory has been disabled. All DIMMs. One of the DIMMs.

May also be shown as 806f040c2581ffff or 0x806f040c2581ffff

Severity Info Serviceable

No

Automatically notify support No

Alert Category System - Other

# **SNMP** Trap ID

# **CIM** Information

Prefix: PLAT ID: 0131

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

# 806f0413-2582ffff : A PCI PERR has occurred on system [ComputerSystemElementName].

A PCI Parity Error (PERR) occurred on one of these sensors: All PCI Error, One of PCI Error.

May also be shown as 806f04132582ffff or 0x806f04132582ffff

Serviceable

Yes

Automatically notify support No

Alert Category Critical - Other

SNMP Trap ID 50

CIM Information Prefix: PLAT ID: 0232

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

#### • 806f0507-0301ffff : CPU 1 has a Configuration Mismatch.

A processor configuration mismatch has occurred.

May also be shown as 806f05070301ffff or 0x806f05070301ffff

Severity Error Serviceable Yes Automatically notify support

No

Alert Category Critical - CPU

SNMP Trap ID 40

CIM Information

Prefix: PLAT ID: 0062

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

#### • 806f0507-0302ffff : CPU 2 has a Configuration Mismatch.

A Processor Configuration Mismatch has occurred.

May also be shown as 806f05070302ffff or 0x806f05070302ffff

Serviceable

Yes

Automatically notify support No

INC

Alert Category Critical - CPU

SNMP Trap ID 40

CIM Information Prefix: PLAT ID: 0062

# **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

# • 806f0507-0303ffff : CPU 3 has a Configuration Mismatch.

A Processor Configuration Mismatch has occurred.

May also be shown as 806f05070303ffff or 0x806f05070303ffff

Severity Error Serviceable Yes Automatically notify support No

# Alert Category

Critical - CPU

SNMP Trap ID 40

CIM Information

Prefix: PLAT ID: 0062

# **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

# • 806f0507-0304ffff : CPU 4 has a Configuration Mismatch.

A Processor Configuration Mismatch has occurred.

May also be shown as 806f05070304ffff or 0x806f05070304ffff

Serviceable

Yes

Automatically notify support No

Alert Category

Critical - CPU

SNMP Trap ID 40

CIM Information Prefix: PLAT ID: 0062

# User Response

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

# • 806f0507-2584ffff : [ProcessorElementName] has a Configuration Mismatch.

A processor configuration mismatch has occurred. All CPUs. One of CPUs.

May also be shown as 806f05072584ffff or 0x806f05072584ffff

Severity Error Serviceable Yes Automatically notify support No

Alert Category Critical - CPU

SNMP Trap ID 40

CIM Information

Prefix: PLAT ID: 0062

# **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

# 806f050c-2001ffff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

The Memory Logging Limit has been Reached.

May also be shown as 806f050c2001ffff or 0x806f050c2001ffff

Severity Warning

Serviceable

Yes

Automatically notify support Yes

Alert Category Warning - Memory

**SNMP Trap ID** 43

CIM Information Prefix: PLAT ID: 0144

# **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

 806f050c-2002ffff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

The Memory Logging Limit has been Reached.

May also be shown as 806f050c2002ffff or 0x806f050c2002ffff

Severity

Warning

Serviceable Yes

Yes

Automatically notify support

Yes

Alert Category Warning - Memory

# **SNMP** Trap ID

43

CIM Information Prefix: PLAT ID: 0144

# User Response

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code
- 806f050c-2003ffff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

The Memory Logging Limit has been Reached.

May also be shown as 806f050c2003ffff or 0x806f050c2003ffff

Severity

Warning

# Serviceable

Yes

Automatically notify support Yes

# Alert Category

Warning - Memory

**SNMP** Trap ID

43

CIM Information Prefix: PLAT ID: 0144

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

# 806f050c-200401ff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

The Memory Logging Limit has been Reached.

May also be shown as 806f050c200401ff or 0x806f050c200401ff

Severity

Warning

# Serviceable

Yes

# Automatically notify support

Yes

# Alert Category

Warning - Memory

**SNMP Trap ID** 43

CIM Information Prefix: PLAT ID: 0144

# **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

 806f050c-2004ffff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. The Memory Logging Limit has been Reached.

May also be shown as 806f050c2004ffff or 0x806f050c2004ffff

Severity

Warning

Serviceable Yes

Automatically notify support Yes

res

Alert Category Warning - Memory

SNMP Trap ID

43

CIM Information

Prefix: PLAT ID: 0144

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

**Related links** 

- Finding the UEFI diagnostic code

# 806f050c-2005ffff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

The Memory Logging Limit has been Reached.

May also be shown as 806f050c2005ffff or 0x806f050c2005ffff

Severity Warning

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Warning - Memory

SNMP Trap ID 43

# CIM Information

Prefix: PLAT ID: 0144

# **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

# 806f050c-2006ffff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

The Memory Logging Limit has been Reached.

May also be shown as 806f050c2006ffff or 0x806f050c2006ffff

Severity

Warning

Serviceable Yes

Automatically notify support Yes

Alert Category Warning - Memory

SNMP Trap ID

43

CIM Information Prefix: PLAT ID: 0144

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

 806f050c-2007ffff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

The Memory Logging Limit has been Reached.

May also be shown as 806f050c2007ffff or 0x806f050c2007ffff

Severity Warning

Serviceable Yes

Automatically notify support Yes

Alert Category Warning - Memory

SNMP Trap ID 43

CIM Information Prefix: PLAT ID: 0144

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

# • 806f050c-2008ffff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

The Memory Logging Limit has been Reached.

May also be shown as 806f050c2008ffff or 0x806f050c2008ffff

# Severity

Warning

Serviceable

Yes

# Automatically notify support

Yes

Alert Category

Warning - Memory

SNMP Trap ID 43

CIM Information Prefix: PLAT ID: 0144

# **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

# 806f050c-200901ff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

The Memory Logging Limit has been Reached.

May also be shown as 806f050c200901ff or 0x806f050c200901ff

Severity

Warning

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Warning - Memory

SNMP Trap ID

43

**CIM Information** 

Prefix: PLAT ID: 0144

# **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

• 806f050c-2009ffff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

The Memory Logging Limit has been Reached.

May also be shown as 806f050c2009ffff or 0x806f050c2009ffff

### Severity

Warning

Serviceable Yes

Automatically notify support

Yes

Alert Category Warning - Memory

SNMP Trap ID

43

# CIM Information

Prefix: PLAT ID: 0144

# **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

# **Related links**

- Finding the UEFI diagnostic code

• 806f050c-200affff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

The Memory Logging Limit has been Reached.

May also be shown as 806f050c200affff or 0x806f050c200affff

Severity Warning

Serviceable Yes

Automatically notify support Yes Alert Category

Warning - Memory

SNMP Trap ID 43

CIM Information Prefix: PLAT ID: 0144

**User Response** 

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code
- 806f050c-200bffff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

The Memory Logging Limit has been Reached.

May also be shown as 806f050c200bffff or 0x806f050c200bffff

Severity Warning

Serviceable Yes

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Automatically notify support Yes

re

Alert Category Warning - Memory

SNMP Trap ID 43

CIM Information Prefix: PLAT ID: 0144

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

 806f050c-200cffff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

The Memory Logging Limit has been Reached.

May also be shown as 806f050c200cffff or 0x806f050c200cffff

Severity Warning

Serviceable Yes

Automatically notify support Yes

Alert Category Warning - Memory

SNMP Trap ID 43

CIM Information Prefix: PLAT ID: 0144

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

• 806f050c-200dffff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

The Memory Logging Limit has been Reached.

May also be shown as 806f050c200dffff or 0x806f050c200dffff

Severity Warning

Serviceable Yes

Automatically notify support Yes

Alert Category Warning - Memory

SNMP Trap ID 43

CIM Information Prefix: PLAT ID: 0144

#### User Response

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

## 806f050c-200effff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

The Memory Logging Limit has been Reached.

May also be shown as 806f050c200effff or 0x806f050c200effff

Severity Warning Serviceable Yes

Automatically notify support

Yes

Alert Category Warning - Memory

SNMP Trap ID 43

**CIM Information** 

#### Prefix: PLAT ID: 0144

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

• 806f050c-200fffff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

The Memory Logging Limit has been Reached.

May also be shown as 806f050c200fffff or 0x806f050c200fffff

Severity Warning Serviceable

Yes

Automatically notify support

Yes

Alert Category Warning - Memory

SNMP Trap ID 43

CIM Information Prefix: PLAT ID: 0144

## **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

**Related links** 

- Finding the UEFI diagnostic code

## 806f050c-2010ffff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

The Memory Logging Limit has been Reached.

May also be shown as 806f050c2010ffff or 0x806f050c2010ffff

Severity Warning

Serviceable

Yes

Automatically notify support Yes

Alert Category Warning - Memory

SNMP Trap ID 43

## CIM Information Prefix: PLAT ID: 0144

## **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

## • 806f050c-2011ffff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

The Memory Logging Limit has been Reached.

May also be shown as 806f050c2011ffff or 0x806f050c2011ffff

Severity

Warning

Serviceable Yes

Automatically notify support Yes

Alert Category Warning - Memory

SNMP Trap ID 43

CIM Information Prefix: PLAT ID: 0144

## User Response

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

**Related links** 

- Finding the UEFI diagnostic code

## • 806f050c-2012ffff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

The Memory Logging Limit has been Reached.

May also be shown as 806f050c2012ffff or 0x806f050c2012ffff

Severity Warning Serviceable Yes

Automatically notify support Yes

Alert Category Warning - Memory

SNMP Trap ID

43

## CIM Information Prefix: PLAT ID: 0144

## **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

## 806f050c-2013ffff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

The Memory Logging Limit has been Reached.

May also be shown as 806f050c2013ffff or 0x806f050c2013ffff

Severity Warning

Serviceable Yes

Automatically notify support Yes

Alert Category Warning - Memory

SNMP Trap ID

43

CIM Information Prefix: PLAT ID: 0144

## **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

## 806f050c-2014ffff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

the Memory Logging Limit has been Reached.

May also be shown as 806f050c2014ffff or 0x806f050c2014ffff

Severity Warning

Serviceable Yes

Automatically notify support Yes

Alert Category Warning - Memory

## SNMP Trap ID

43

CIM Information Prefix: PLAT ID: 0144

## **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

## • 806f050c-2015ffff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

The Memory Logging Limit has been Reached.

May also be shown as 806f050c2015ffff or 0x806f050c2015ffff

Severity Warning

Serviceable Yes

Automatically notify support

Yes

Alert Category

Warning - Memory

**SNMP** Trap ID

43

CIM Information Prefix: PLAT ID: 0144

## **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

## 806f050c-2016ffff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

The Memory Logging Limit has been Reached.

May also be shown as 806f050c2016ffff or 0x806f050c2016ffff

Severity Warning Serviceable Yes Automatically notify support Yes

Alert Category

#### Warning - Memory

## **SNMP** Trap ID

43

## **CIM Information**

Prefix: PLAT ID: 0144

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

## 806f050c-2017ffff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

The Memory Logging Limit has been Reached.

May also be shown as 806f050c2017ffff or 0x806f050c2017ffff

## Severity

Warning

Serviceable

Yes

Automatically notify support

Yes

Alert Category Warning - Memory

#### SNMP Trap ID 43

CIM Information Prefix: PLAT ID: 0144

## **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

# • 806f050c-2018ffff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

The Memory Logging Limit has been Reached.

May also be shown as 806f050c2018ffff or 0x806f050c2018ffff

**Severity** Warning

Serviceable Yes

Automatically notify support

Yes

## Alert Category

Warning - Memory

SNMP Trap ID

43

CIM Information Prefix: PLAT ID: 0144

## User Response

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

# • 806f050c-2019ffff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

The Memory Logging Limit has been Reached.

May also be shown as 806f050c2019ffff or 0x806f050c2019ffff

Severity Warning

Serviceable

Yes

Automatically notify support

Yes

## Alert Category

Warning - Memory

SNMP Trap ID 43

CIM Information Prefix: PLAT ID: 0144

## **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

## • 806f050c-201affff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

The Memory Logging Limit has been Reached.

May also be shown as 806f050c201affff or 0x806f050c201affff

Severity Warning

Serviceable Yes

Automatically notify support

Yes

## Alert Category

Warning - Memory

## SNMP Trap ID

43

**CIM Information** 

Prefix: PLAT ID: 0144

#### User Response

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

**Related links** 

- Finding the UEFI diagnostic code

## 806f050c-201bffff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

The Memory Logging Limit has been Reached.

May also be shown as 806f050c201bffff or 0x806f050c201bffff

Severity

Warning

Serviceable

Yes

Automatically notify support Yes

Alert Category Warning - Memory

SNMP Trap ID

43

CIM Information

Prefix: PLAT ID: 0144

## **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

• 806f050c-201cffff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

The Memory Logging Limit has been Reached.

May also be shown as 806f050c201cffff or 0x806f050c201cffff

Severity Warning

Serviceable Yes

#### Automatically notify support

Yes

Alert Category

Warning - Memory

## SNMP Trap ID

43

## CIM Information

Prefix: PLAT ID: 0144

## **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

## 806f050c-201dffff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

The Memory Logging Limit has been Reached.

May also be shown as 806f050c201dffff or 0x806f050c201dffff

Severity

Warning

Serviceable Yes

Automatically notify support Yes

Alert Category Warning - Memory

SNMP Trap ID 43

CIM Information Prefix: PLAT ID: 0144

## **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

• 806f050c-201effff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

The Memory Logging Limit has been Reached.

May also be shown as 806f050c201effff or 0x806f050c201effff

Severity Warning

Serviceable

Yes

#### Automatically notify support

Yes

Alert Category Warning - Memory

**SNMP** Trap ID

43

CIM Information Prefix: PLAT ID: 0144

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

**Related links** 

- Finding the UEFI diagnostic code

## 806f050c-201fffff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

The Memory Logging Limit has been Reached.

May also be shown as 806f050c201fffff or 0x806f050c201fffff

Severity

Warning

Serviceable Yes

Automatically notify support Yes

Alert Category Warning - Memory

SNMP Trap ID 43

CIM Information Prefix: PLAT ID: 0144

## **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

 806f050c-2020ffff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

The Memory Logging Limit has been Reached.

May also be shown as 806f050c2020ffff or 0x806f050c2020ffff

Severity

Warning

Serviceable Yes

Automatically notify support

Yes

Alert Category Warning - Memory

SNMP Trap ID 43

CIM Information Prefix: PLAT ID: 0144

## **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

• 806f050c-2021ffff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

The Memory Logging Limit has been Reached.

May also be shown as 806f050c2021ffff or 0x806f050c2021ffff

Severity

Warning

Serviceable Yes

Automatically notify support Yes

Alert Category Warning - Memory

SNMP Trap ID 43

CIM Information Prefix: PLAT ID: 0144

## **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

• 806f050c-2022ffff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

The Memory Logging Limit has been Reached.

May also be shown as 806f050c2022ffff or 0x806f050c2022ffff

Severity

#### Warning

Serviceable

Yes

Automatically notify support

Yes

## Alert Category

Warning - Memory

SNMP Trap ID 43

CIM Information Prefix: PLAT ID: 0144

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

## 806f050c-2023ffff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

The Memory Logging Limit has been Reached.

May also be shown as 806f050c2023ffff or 0x806f050c2023ffff

Severity Warning Serviceable Yes

Automatically notify support Yes

Alert Category Warning - Memory

SNMP Trap ID 43

CIM Information Prefix: PLAT ID: 0144

## User Response

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

## 806f050c-2024ffff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

The Memory Logging Limit has been Reached.

May also be shown as 806f050c2024ffff or 0x806f050c2024ffff

Severity Warning

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Warning - Memory

SNMP Trap ID 43

CIM Information Prefix: PLAT ID: 0144

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

• 806f050c-2025ffff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

The Memory Logging Limit has been Reached.

May also be shown as 806f050c2025ffff or 0x806f050c2025ffff

Severity

Warning

Serviceable Yes

Automatically notify support

Yes

Alert Category Warning - Memory

SNMP Trap ID 43

CIM Information Prefix: PLAT ID: 0144

## User Response

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

**Related links** 

- Finding the UEFI diagnostic code

 806f050c-2026ffff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

The Memory Logging Limit has been Reached.

May also be shown as 806f050c2026ffff or 0x806f050c2026ffff

#### Severity

Warning

## Serviceable

Yes

#### Automatically notify support Yes

res

## Alert Category

Warning - Memory

SNMP Trap ID

43

CIM Information

Prefix: PLAT ID: 0144

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

## 806f050c-202702ff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

The Memory Logging Limit has been Reached.

May also be shown as 806f050c202702ff or 0x806f050c202702ff

## Severity

Warning

#### Serviceable

Yes

## Automatically notify support

Yes

#### Alert Category Warning - Memory

SNMP Trap ID 43

CIM Information Prefix: PLAT ID: 0144

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

 806f050c-2027ffff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. The Memory Logging Limit has been Reached.

May also be shown as 806f050c2027ffff or 0x806f050c2027ffff

## Severity

Warning

Serviceable Yes

Automatically notify support

Yes

Alert Category Warning - Memory

SNMP Trap ID

43

CIM Information

Prefix: PLAT ID: 0144

## User Response

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

## 806f050c-2028ffff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

The Memory Logging Limit has been Reached.

May also be shown as 806f050c2028ffff or 0x806f050c2028ffff

Severity Warning

Serviceable

Yes

## Automatically notify support

Yes

Alert Category

Warning - Memory

SNMP Trap ID 43

## CIM Information

Prefix: PLAT ID: 0144

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

## 806f050c-2029ffff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

The Memory Logging Limit has been Reached.

May also be shown as 806f050c2029ffff or 0x806f050c2029ffff

Severity

Warning

Serviceable Yes

Automatically notify support Yes

Alert Category Warning - Memory

SNMP Trap ID

43

## CIM Information

Prefix: PLAT ID: 0144

## **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

 806f050c-202affff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

the Memory Logging Limit has been Reached.

May also be shown as 806f050c202affff or 0x806f050c202affff

Severity Warning

Serviceable Yes

Automatically notify support Yes

Alert Category Warning - Memory

**SNMP Trap ID** 43

CIM Information Prefix: PLAT ID: 0144

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

## • 806f050c-202bffff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

The Memory Logging Limit has been Reached.

May also be shown as 806f050c202bffff or 0x806f050c202bffff

Severity

Warning

Serviceable

Yes

## Automatically notify support

Yes

**Alert Category** 

Warning - Memory

SNMP Trap ID 43

CIM Information Prefix: PLAT ID: 0144

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

## • 806f050c-202cffff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

The Memory Logging Limit has been Reached.

May also be shown as 806f050c202cffff or 0x806f050c202cffff

Severity

Warning

Serviceable Yes

Automatically notify support Yes

Alert Category

Warning - Memory

SNMP Trap ID

43

CIM Information

Prefix: PLAT ID: 0144

## **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

**Related links** 

- Finding the UEFI diagnostic code

 806f050c-202dffff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

The Memory Logging Limit has been Reached.

May also be shown as 806f050c202dffff or 0x806f050c202dffff

#### Severity

Warning

Serviceable

Yes

Automatically notify support

Yes

Alert Category Warning - Memory

SNMP Trap ID

43

CIM Information Prefix: PLAT ID: 0144

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

 806f050c-202effff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

The Memory Logging Limit has been Reached.

May also be shown as 806f050c202effff or 0x806f050c202effff

Severity Warning Serviceable Yes Automatically notify support Yes

Alert Category Warning - Memory

SNMP Trap ID 43

CIM Information Prefix: PLAT ID: 0144

**User Response** 

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

• 806f050c-202fffff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

The Memory Logging Limit has been Reached.

May also be shown as 806f050c202fffff or 0x806f050c202fffff

Severity Warning

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Warning - Memory

SNMP Trap ID 43

CIM Information Prefix: PLAT ID: 0144

#### User Response

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

• 806f050c-2030ffff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

The Memory Logging Limit has been Reached.

May also be shown as 806f050c2030ffff or 0x806f050c2030ffff

Severity Warning

Serviceable

Yes

Automatically notify support Yes

Alert Category Warning - Memory

SNMP Trap ID 43

CIM Information Prefix: PLAT ID: 0144

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

 806f050c-2581ffff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

The memory logging limit has been reached. All DIMMs. One of the DIMMs.

May also be shown as 806f050c2581ffff or 0x806f050c2581ffff

Severity Warning Serviceable Yes Automatically notify support Yes Alert Category Warning - Memory

SNMP Trap ID

43

CIM Information Prefix: PLAT ID: 0144

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

**Related links** 

- Finding the UEFI diagnostic code

## • 806f050d-0400ffff : Array [ComputerSystemElementName] is in critical condition.

The RAID array is in critical condition. Immediate action is required to avoid a system outage.

May also be shown as 806f050d0400ffff or 0x806f050d0400ffff

Severity Warning Serviceable Yes Automatically notify support No Alert Category Critical - Hard Disk drive SNMP Trap ID 5

CIM Information Prefix: PLAT ID: 0174

#### User Response

Replace the hard disk drive that is indicated by a lit status LED.

#### 806f050d-0401ffff : Array [ComputerSystemElementName] is in critical condition. •

The RAID array is in critical condition. Immediate action is required to avoid a system outage.

May also be shown as 806f050d0401ffff or 0x806f050d0401ffff

Severity Error Serviceable Yes Automatically notify support No Alert Category Critical - Hard Disk drive **SNMP** Trap ID 5

**CIM** Information Prefix: PLAT ID: 0174

**User Response** 

Replace the hard disk drive that is indicated by a lit status LED.

#### 806f050d-0402ffff : Array [ComputerSystemElementName] is in critical condition.

The RAID array is in critical condition. Immediate action is required to avoid a system outage.

May also be shown as 806f050d0402ffff or 0x806f050d0402ffff

Severity Error

Serviceable Yes

Automatically notify support No

Alert Category Critical - Hard Disk drive

**SNMP Trap ID** 5

**CIM** Information Prefix: PLAT ID: 0174

**User Response** 

Replace the hard disk drive that is indicated by a lit status LED.

#### ٠ 806f050d-0403ffff : Array [ComputerSystemElementName] is in critical condition.

The RAID array is in critical condition. Immediate action is required to avoid a system outage.

May also be shown as 806f050d0403ffff or 0x806f050d0403ffff

Severity

Error

Serviceable Yes

res

Automatically notify support No

Alert Category Critical - Hard Disk drive

SNMP Trap ID 5

CIM Information Prefix: PLAT ID: 0174

## **User Response**

Replace the hard disk drive that is indicated by a lit status LED.

## • 806f050d-0404ffff : Array [ComputerSystemElementName] is in critical condition.

The RAID array is in critical condition. Immediate action is required to avoid a system outage.

May also be shown as 806f050d0404ffff or 0x806f050d0404ffff

Severity Error

Serviceable Yes

Automatically notify support No

Alert Category Critical - Hard Disk drive

SNMP Trap ID 5

CIM Information Prefix: PLAT ID: 0174

## **User Response**

Replace the hard disk drive that is indicated by a lit status LED.

## • 806f050d-0405ffff : Array [ComputerSystemElementName] is in critical condition.

The RAID array is in critical condition. Immediate action is required to avoid a system outage.

May also be shown as 806f050d0405ffff or 0x806f050d0405ffff

Severity Error

Serviceable Yes

Automatically notify support No

Alert Category Critical - Hard Disk drive

## SNMP Trap ID 5

CIM Information Prefix: PLAT ID: 0174

## **User Response**

Replace the hard disk drive that is indicated by a lit status LED.

## • 806f050d-0406ffff : Array [ComputerSystemElementName] is in critical condition.

The RAID array is in critical condition. Immediate action is required to avoid a system outage.

May also be shown as 806f050d0406ffff or 0x806f050d0406ffff

Severity Error

Serviceable Yes

Automatically notify support No

Alert Category Critical - Hard Disk drive

SNMP Trap ID 5

CIM Information Prefix: PLAT ID: 0174

User Response Replace the hard disk drive that is indicated by a lit status LED.

## • 806f050d-0407ffff : Array [ComputerSystemElementName] is in critical condition.

The RAID array is in critical condition. Immediate action is required to avoid a system outage.

May also be shown as 806f050d0407ffff or 0x806f050d0407ffff

Severity Error Serviceable Yes Automatically notify support No Alert Category Critical - Hard Disk drive SNMP Trap ID 5 CIM Information Prefix: PLAT ID: 0174

**User Response** 

Replace the hard disk drive that is indicated by a lit status LED.

• 806f0513-2582ffff : A PCI SERR has occurred on system [ComputerSystemElementName].

IMM has detected a PCI System Error (SERR) on one of these sensors: All PCI Error, One of PCI Error.

May also be shown as 806f05132582ffff or 0x806f05132582ffff

Severity

Error

Serviceable Yes

Automatically notify support No

NO

Alert Category Critical - Other

SNMP Trap ID 50

50

CIM Information

Prefix: PLAT ID: 0234

## **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

**Related links** 

- Finding the UEFI diagnostic code

## • 806f052b-2101ffff : Invalid or Unsupported firmware or software was detected on system [ComputerSystemElementName].

The IMM primary firmware image has been corrupted. The IMM is running on the backup image.

May also be shown as 806f052b2101ffff or 0x806f052b2101ffff

Severity Error

Serviceable

Yes

Automatically notify support

No

Alert Category Critical - Other

SNMP Trap ID 50

CIM Information Prefix: PLAT ID: 0446

## **User Response**

Reflash or update the IMM firmware.

## • 806f0607-0301ffff : An SM BIOS Uncorrectable CPU complex error for CPU 1 has asserted.

An SM BIOS Uncorrectable CPU complex error has asserted.

May also be shown as 806f06070301ffff or 0x806f06070301ffff

Severity Error

Serviceable

Yes

Automatically notify support No

Alert Category

Critical - CPU

SNMP Trap ID 40

CIM Information Prefix: PLAT ID: 0816

## User Response

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

#### • 806f0607-0302ffff : An SM BIOS Uncorrectable CPU complex error for CPU 2 has asserted.

An SM BIOS uncorrectable CPU complex error has asserted.

May also be shown as 806f06070302ffff or 0x806f06070302ffff

Severity Error Serviceable Yes Automatically notify support No

Alert Category Critical - CPU

SNMP Trap ID 40

CIM Information

Prefix: PLAT ID: 0816

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

#### 806f0607-0303ffff : An SM BIOS Uncorrectable CPU complex error for CPU 3 has asserted.

An SM BIOS uncorrectable CPU complex error has asserted.

May also be shown as 806f06070303ffff or 0x806f06070303ffff

Severity Error

Serviceable

Yes

Automatically notify support No

INC

Alert Category Critical - CPU

SNMP Trap ID 40

CIM Information Prefix: PLAT ID: 0816

## **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

## 806f0607-0304ffff : An SM BIOS Uncorrectable CPU complex error for CPU 4 has asserted.

An SM BIOS uncorrectable CPU complex error has asserted.

May also be shown as 806f06070304ffff or 0x806f06070304ffff

Severity Error Serviceable Yes Automatically notify support No

Alert Category Critical - CPU

SNMP Trap ID 40

CIM Information Prefix: PLAT ID: 0816

## **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

## 806f0607-2584ffff : An SM BIOS Uncorrectable CPU complex error for [ProcessorElementName] has asserted.

An SM BIOS Uncorrectable CPU complex error has been detected. All CPUs. One of CPUs.

May also be shown as 806f06072584ffff or 0x806f06072584ffff

Severity Error

Serviceable

Yes

Automatically notify support No

Alert Category

Critical - CPU

SNMP Trap ID 40

CIM Information Prefix: PLAT ID: 0816

## **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

## • 806f060d-0400ffff : Array [ComputerSystemElementName] has failed.

The Drive 0 is part of an RAID array that is in the failed condition. To identify drives in the failed array all member drives will report this message.

May also be shown as 806f060d0400ffff or 0x806f060d0400ffff

Severity

Error

Serviceable Yes

Automatically notify support

Yes

Alert Category Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information Prefix: PLAT ID: 0176

## User Response

- Replace the hard disk drives that are indicated by a lit status LED on the drive.
- Recreate the array.
- Restore data from backup.

## • 806f060d-0401ffff : Array [ComputerSystemElementName] has failed.

The Drive 1 is part of an RAID array that is in the failed condition. To identify drives in the failed array all member drives will report this message.

May also be shown as 806f060d0401ffff or 0x806f060d0401ffff

Severity

Error

#### Serviceable

Yes

#### Automatically notify support

Yes

## Alert Category

Critical - Hard Disk drive

## SNMP Trap ID

5

## CIM Information

Prefix: PLAT ID: 0176

## **User Response**

- Replace the hard disk drives that are indicated by a lit status LED on the drive.

- Recreate the array.

- Restore data from backup.

## • 806f060d-0402ffff : Array [ComputerSystemElementName] has failed.

The Drive 2 is part of an RAID array that is in the failed condition. To identify drives in the failed array all member drives will report this message.

May also be shown as 806f060d0402ffff or 0x806f060d0402ffff

## Severity

Error

## Serviceable

Yes

## Automatically notify support Yes

## Alert Category Critical - Hard Disk drive

SNMP Trap ID

5

## CIM Information Prefix: PLAT ID: 0176

## **User Response**

- Replace the hard disk drives that are indicated by a lit status LED on the drive.
- Recreate the array.
- Restore data from backup.

## • 806f060d-0403ffff : Array [ComputerSystemElementName] has failed.

The Drive 3 is part of an RAID array that is in the failed condition. To identify drives in the failed array all member drives will report this message.

May also be shown as 806f060d0403ffff or 0x806f060d0403ffff

Severity Error Serviceable Yes

#### Automatically notify support

Yes

#### **Alert Category**

Critical - Hard Disk drive

## **SNMP** Trap ID

5

#### **CIM Information**

Prefix: PLAT ID: 0176

#### **User Response**

- Check IMM log for Predictive Fault (PFA) or other hard drive messages to help identify failing drive (s).
- Replace the hard disk drives that are indicated by a lit status LED on the drive.
- Recreate the array.
- Restore data from backup.

## • 806f060d-0404ffff : Array [ComputerSystemElementName] has failed.

The Drive 4 is part of an RAID array that is in the failed condition. To identify drives in the failed array all member drives will report this message.

May also be shown as 806f060d0404ffff or 0x806f060d0404ffff

Severity

Error

Serviceable

Yes

Automatically notify support Yes

Alert Category

Critical - Hard Disk drive

## **SNMP** Trap ID

5

CIM Information

Prefix: PLAT ID: 0176

## User Response

- Replace the hard disk drives that are indicated by a lit status LED on the drive.
- Recreate the array.
- Restore data from backup.

## • 806f060d-0405ffff : Array [ComputerSystemElementName] has failed.

The Drive 5 is part of an RAID array that is in the failed condition. To identify drives in the failed array all member drives will report this message.

May also be shown as 806f060d0405ffff or 0x806f060d0405ffff

Severity Error Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Hard Disk drive

## SNMP Trap ID

5

**CIM Information** 

Prefix: PLAT ID: 0176

## **User Response**

- Replace the hard disk drives that are indicated by a lit status LED on the drive.
- Recreate the array.
- Restore data from backup.

## • 806f060d-0406ffff : Array [ComputerSystemElementName] has failed.

The Drive 6 is part of an RAID array that is in the failed condition. To identify drives in the failed array all member drives will report this message.

May also be shown as 806f060d0406ffff or 0x806f060d0406ffff

## Severity

Error

## Serviceable

Yes

## Automatically notify support

Yes

Alert Category Critical - Hard Disk drive

## **SNMP** Trap ID

5

## **CIM Information**

Prefix: PLAT ID: 0176

## **User Response**

- Replace the hard disk drives that are indicated by a lit status LED on the drive.
- Recreate the array.
- Restore data from backup.

## • 806f060d-0407ffff : Array [ComputerSystemElementName] has failed.

The Drive 7 is part of an RAID array that is in the failed condition. To identify drives in the failed array all member drives will report this message.

May also be shown as 806f060d0407ffff or 0x806f060d0407ffff

Severity Error

Serviceable Yes

## Automatically notify support Yes

Alert Category Critical - Hard Disk drive

## **SNMP** Trap ID

5

CIM Information Prefix: PLAT ID: 0176

## **User Response**

- Replace the hard disk drives that are indicated by a lit status LED on the drive.
- Recreate the array.
- Restore data from backup.
- 806f070c-2001ffff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory DIMM configuration error has been detected.

May also be shown as 806f070c2001ffff or 0x806f070c2001ffff

Severity

Error

Serviceable Yes

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0126

## **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

**Related links** 

- Finding the UEFI diagnostic code

## • 806f070c-2002ffff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory DIMM configuration error has been detected.

May also be shown as 806f070c2002ffff or 0x806f070c2002ffff

Severity Error Serviceable Yes

Automatically notify support No

Alert Category Critical - Memory

**SNMP** Trap ID

41

#### CIM Information Prefix: PLAT ID: 0126

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

## • 806f070c-2003ffff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory DIMM configuration error has been detected.

May also be shown as 806f070c2003ffff or 0x806f070c2003ffff

Severity

Error

Serviceable Yes

res

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID

41

CIM Information Prefix: PLAT ID: 0126

## **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

## • 806f070c-2004ffff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory DIMM configuration error has been detected.

May also be shown as 806f070c2004ffff or 0x806f070c2004ffff

Severity Error

Serviceable Yes

## Automatically notify support No

Alert Category Critical - Memory

## **SNMP Trap ID**

41

CIM Information Prefix: PLAT ID: 0126

## **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

## • 806f070c-2005ffff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory DIMM configuration error has been detected.

May also be shown as 806f070c2005ffff or 0x806f070c2005ffff

Severity

Error

Serviceable Yes

Automatically notify support No

Alert Category

Critical - Memory

**SNMP Trap ID** 

41

CIM Information Prefix: PLAT ID: 0126

## **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

## 806f070c-2006ffff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory DIMM configuration error has been detected.

May also be shown as 806f070c2006ffff or 0x806f070c2006ffff

Severity Error Serviceable Yes Automatically notify support No Alert Category Critical - Memory

## **SNMP** Trap ID

41

#### **CIM Information**

Prefix: PLAT ID: 0126

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

## 806f070c-2007ffff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory DIMM configuration error has been detected.

May also be shown as 806f070c2007ffff or 0x806f070c2007ffff

## Severity

Error

## Serviceable

Yes

## Automatically notify support

No

Alert Category Critical - Memory

## SNMP Trap ID

41

## CIM Information Prefix: PLAT ID: 0126

## **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

# • 806f070c-2008ffff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory DIMM configuration error has been detected.

May also be shown as 806f070c2008ffff or 0x806f070c2008ffff

Severity Error Serviceable Yes Automatically notify support

No

## Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0126

#### User Response

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

## 806f070c-2009ffff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory DIMM configuration error has been detected.

May also be shown as 806f070c2009ffff or 0x806f070c2009ffff

Severity Error

Serviceable

Yes

Automatically notify support

No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0126

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

## 806f070c-200affff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory DIMM configuration error has been detected.

May also be shown as 806f070c200affff or 0x806f070c200affff

Severity Error

Serviceable Yes

Automatically notify support

No

#### Alert Category

Critical - Memory

## SNMP Trap ID

41

**CIM Information** 

Prefix: PLAT ID: 0126

#### User Response

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

## 806f070c-200bffff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory DIMM configuration error has been detected.

May also be shown as 806f070c200bffff or 0x806f070c200bffff

Severity Error

Serviceable

Yes

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0126

## **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

• 806f070c-200cffff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory DIMM configuration error has been detected.

May also be shown as 806f070c200cffff or 0x806f070c200cffff

Severity Error

Serviceable Yes

#### Automatically notify support

No

Alert Category

Critical - Memory

## SNMP Trap ID

41

## CIM Information

Prefix: PLAT ID: 0126

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

 806f070c-200dffff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory DIMM configuration error has been detected.

May also be shown as 806f070c200dffff or 0x806f070c200dffff

Severity Error

LIIUI

Serviceable Yes

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0126

## **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

• 806f070c-200effff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory DIMM configuration error has been detected.

May also be shown as 806f070c200effff or 0x806f070c200effff

Severity Error

## Serviceable

Yes

## Automatically notify support

No

Alert Category Critical - Memory

## **SNMP** Trap ID

41

CIM Information Prefix: PLAT ID: 0126

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

**Related links** 

- Finding the UEFI diagnostic code

## 806f070c-200fffff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory DIMM configuration error has been detected.

May also be shown as 806f070c200fffff or 0x806f070c200fffff

Severity

Error

Serviceable Yes

## Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0126

## **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

• 806f070c-2010ffff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory DIMM configuration error has been detected.

May also be shown as 806f070c2010ffff or 0x806f070c2010ffff

Severity

Error

Serviceable Yes

Automatically notify support

No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0126

**User Response** 

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

• 806f070c-2011ffff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory DIMM configuration error has been detected.

May also be shown as 806f070c2011ffff or 0x806f070c2011ffff

Severity

Error

Serviceable Yes

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0126

## User Response

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

• 806f070c-2012ffff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory DIMM configuration error has been detected.

May also be shown as 806f070c2012ffff or 0x806f070c2012ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information Prefix: PLAT ID: 0126

## **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

## 806f070c-2013ffff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory DIMM configuration error has been detected.

May also be shown as 806f070c2013ffff or 0x806f070c2013ffff

Severity Error Serviceable Yes Automatically notify support

No

## Alert Category

Critical - Memory

SNMP Trap ID 41

CIM Information

## Prefix: PLAT ID: 0126

## **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

## 806f070c-2014ffff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory DIMM configuration error has been detected.

May also be shown as 806f070c2014ffff or 0x806f070c2014ffff

Severity Error

Serviceable

Yes

Automatically notify support

No

Alert Category Critical - Memory

**SNMP Trap ID** 

41

**CIM** Information Prefix: PLAT ID: 0126

## **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

Finding the UEFI diagnostic code

806f070c-2015ffff : Configuration Error for [PhysicalMemoryElementName] on Subsystem ٠ [MemoryElementName].

A Memory DIMM configuration error has been detected.

May also be shown as 806f070c2015ffff or 0x806f070c2015ffff

Severity

Error

Serviceable Yes

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID

41

**CIM Information** Prefix: PLAT ID: 0126

## User Response

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

**Related links** 

- Finding the UEFI diagnostic code
- 806f070c-2016ffff : Configuration Error for [PhysicalMemoryElementName] on Subsystem ٠ [MemoryElementName].

A Memory DIMM configuration error has been detected.

May also be shown as 806f070c2016ffff or 0x806f070c2016ffff

#### Severity

Error

## Serviceable

Yes

Automatically notify support No

## **Alert Category**

Critical - Memory

**SNMP** Trap ID

41

CIM Information

Prefix: PLAT ID: 0126

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

## 806f070c-2017ffff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory DIMM configuration error has been detected.

May also be shown as 806f070c2017ffff or 0x806f070c2017ffff

## Severity

Error

## Serviceable

Yes

Automatically notify support

No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0126

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

• 806f070c-2018ffff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory DIMM configuration error has been detected.

May also be shown as 806f070c2018ffff or 0x806f070c2018ffff

Severity

Error

Serviceable Yes

Automatically notify support

No

Alert Category Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0126

## **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

## 806f070c-2019ffff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory DIMM configuration error has been detected.

May also be shown as 806f070c2019ffff or 0x806f070c2019ffff

Severity Error

## Serviceable

Yes

## Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID 41

## CIM Information

Prefix: PLAT ID: 0126

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

## • 806f070c-201affff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory DIMM configuration error has been detected.

May also be shown as 806f070c201affff or 0x806f070c201affff

Severity

Error

Serviceable Yes

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID

41

## CIM Information

Prefix: PLAT ID: 0126

## **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

• 806f070c-201bffff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory DIMM configuration error has been detected.

May also be shown as 806f070c201bffff or 0x806f070c201bffff

Severity Error Serviceable Yes

Automatically notify support

No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0126

## **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

# • 806f070c-201cffff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory DIMM configuration error has been detected.

May also be shown as 806f070c201cffff or 0x806f070c201cffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0126

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

# • 806f070c-201dffff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory DIMM configuration error has been detected.

May also be shown as 806f070c201dffff or 0x806f070c201dffff

Severity

Error

Serviceable Yes

Automatically notify support No

Alert Category

Critical - Memory

SNMP Trap ID

41

41

CIM Information Prefix: PLAT ID: 0126

## User Response

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

**Related links** 

- Finding the UEFI diagnostic code

 806f070c-201effff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory DIMM configuration error has been detected.

May also be shown as 806f070c201effff or 0x806f070c201effff

#### Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category Critical - Memory

**SNMP** Trap ID

41

#### CIM Information Prefix: PLAT ID: 0126

## **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

• 806f070c-201fffff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory DIMM configuration error has been detected.

May also be shown as 806f070c201fffff or 0x806f070c201fffff

Severity Error Serviceable Yes Automatically notify support No Alert Category Critical - Memory SNMP Trap ID 41 CIM Information Prefix: PLAT ID: 0126

**User Response** 

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

 806f070c-2020ffff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory DIMM configuration error has been detected.

May also be shown as 806f070c2020ffff or 0x806f070c2020ffff

Severity Error

Serviceable

Yes

Automatically notify support No

Alert Category

Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0126

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

 806f070c-2021ffff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory DIMM configuration error has been detected.

May also be shown as 806f070c2021ffff or 0x806f070c2021ffff

Severity Error

Serviceable Yes

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0126

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

 806f070c-2022ffff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory DIMM configuration error has been detected.

May also be shown as 806f070c2022ffff or 0x806f070c2022ffff

Severity Error Serviceable Yes Automatically notify support No Alert Category Critical - Memory SNMP Trap ID 41 CIM Information

Prefix: PLAT ID: 0126

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

## 806f070c-2023ffff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory DIMM configuration error has been detected.

May also be shown as 806f070c2023ffff or 0x806f070c2023ffff

Severity Error

Serviceable Yes

Automatically notify support

No

Alert Category Critical - Memory

SNMP Trap ID

41

**CIM** Information

## Prefix: PLAT ID: 0126

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

• 806f070c-2024ffff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory DIMM configuration error has been detected.

May also be shown as 806f070c2024ffff or 0x806f070c2024ffff

Severity Error

Enor

Serviceable Yes

Automatically notify support

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0126

## User Response

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

## 806f070c-2025ffff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory DIMM configuration error has been detected.

May also be shown as 806f070c2025ffff or 0x806f070c2025ffff

Severity Error

Serviceable Yes

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

## CIM Information Prefix: PLAT ID: 0126

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

## 806f070c-2026ffff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory DIMM configuration error has been detected.

May also be shown as 806f070c2026ffff or 0x806f070c2026ffff

Severity

Error

Serviceable

Yes

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information

## Prefix: PLAT ID: 0126

## User Response

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

**Related links** 

- Finding the UEFI diagnostic code

# • 806f070c-2027ffff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory DIMM configuration error has been detected.

May also be shown as 806f070c2027ffff or 0x806f070c2027ffff

Severity Error Serviceable Yes

Automatically notify support No

Alert Category Critical - Memory

**SNMP** Trap ID

41

## CIM Information

Prefix: PLAT ID: 0126

## **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

• 806f070c-2028ffff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory DIMM configuration error has been detected.

May also be shown as 806f070c2028ffff or 0x806f070c2028ffff

Severity Error

Serviceable Yes

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0126

## User Response

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

# • 806f070c-2029ffff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory DIMM configuration error has been detected.

May also be shown as 806f070c2029ffff or 0x806f070c2029ffff

Severity Error

Serviceable Yes

Automatically notify support No

Alert Category Critical - Memory

## **SNMP** Trap ID

41

CIM Information Prefix: PLAT ID: 0126

## **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

## 806f070c-202affff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory DIMM configuration error has been detected.

May also be shown as 806f070c202affff or 0x806f070c202affff

Severity

Error

Serviceable Yes

Automatically notify support

No

Alert Category

Critical - Memory

## **SNMP** Trap ID

41

CIM Information Prefix: PLAT ID: 0126

## **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

## 806f070c-202bffff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory DIMM configuration error has been detected.

May also be shown as 806f070c202bffff or 0x806f070c202bffff

Severity Error Serviceable Yes Automatically notify support No Alert Category Critical - Memory

**SNMP** Trap ID

41

CIM Information

Prefix: PLAT ID: 0126

## **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

• 806f070c-202cffff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory DIMM configuration error has been detected.

May also be shown as 806f070c202cffff or 0x806f070c202cffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category Critical - Memory

SNMP Trap ID

41

CIM Information Prefix: PLAT ID: 0126

## User Response

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

# • 806f070c-202dffff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory DIMM configuration error has been detected.

May also be shown as 806f070c202dffff or 0x806f070c202dffff

Severity Error Serviceable Yes

Automatically notify support No

## Alert Category

Critical - Memory

#### **SNMP** Trap ID

41

CIM Information Prefix: PLAT ID: 0126

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

**Related links** 

- Finding the UEFI diagnostic code

# • 806f070c-202effff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory DIMM configuration error has been detected.

May also be shown as 806f070c202effff or 0x806f070c202effff

Severity Error

Serviceable

Yes

Automatically notify support

No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0126

## **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

## 806f070c-202fffff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory DIMM configuration error has been detected.

May also be shown as 806f070c202fffff or 0x806f070c202fffff

Severity Error Serviceable Yes

Automatically notify support

No

## Alert Category

Critical - Memory

## SNMP Trap ID

41

CIM Information Prefix: PLAT ID: 0126

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

## 806f070c-2030ffff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory DIMM configuration error has been detected.

May also be shown as 806f070c2030ffff or 0x806f070c2030ffff

Severity Error

Serviceable Yes

Automatically notify support No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information Prefix: PLAT ID: 0126

## **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

• 806f070c-2581ffff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A memory DIMM configuration error has been detected.

May also be shown as 806f070c2581ffff or 0x806f070c2581ffff

Severity Error

Serviceable Yes

#### Automatically notify support

No

Alert Category Critical - Memory

## **SNMP** Trap ID

41

## **CIM Information**

Prefix: PLAT ID: 0126

## **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

- Finding the UEFI diagnostic code

## • 806f070d-0400ffff : Rebuild in progress for Array in system [ComputerSystemElementName].

The array that contains Drive 0 is in the process of being rebuilt.

May also be shown as 806f070d0400ffff or 0x806f070d0400ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0178

## **User Response**

٠

Information only; no action is required.

## 806f070d-0401ffff : Rebuild in progress for Array in system [ComputerSystemElementName].

The array that contains Drive 1 is in the process of being rebuilt.

May also be shown as 806f070d0401ffff or 0x806f070d0401ffff

Severity Info Serviceable No Automatically notify support No Alert Category

System - Other

## **SNMP Trap ID**

CIM Information Prefix: PLAT ID: 0178

#### User Response

Information only; no action is required.

## • 806f070d-0402ffff : Rebuild in progress for Array in system [ComputerSystemElementName].

The array that contains Drive 2 is in the process of being rebuilt.

May also be shown as 806f070d0402ffff or 0x806f070d0402ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

**SNMP Trap ID** 

CIM Information Prefix: PLAT ID: 0178

## User Response

Information only; no action is required.

## • 806f070d-0403ffff : Rebuild in progress for Array in system [ComputerSystemElementName].

The array that contains Drive 3 is in the process of being rebuilt.

May also be shown as 806f070d0403ffff or 0x806f070d0403ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

**SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0178

User Response

Information only; no action is required.

• 806f070d-0404ffff : Rebuild in progress for Array in system [ComputerSystemElementName].

The array that contains Drive 4 is in the process of being rebuilt.

May also be shown as 806f070d0404ffff or 0x806f070d0404ffff

Severity Info Serviceable No Automatically notify support No Alert Category System - Other

**SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0178

**User Response** 

Information only; no action is required.

## • 806f070d-0405ffff : Rebuild in progress for Array in system [ComputerSystemElementName].

The array that contains Drive 5 is in the process of being rebuilt.

May also be shown as 806f070d0405ffff or 0x806f070d0405ffff

Severity Info Serviceable

No

Automatically notify support No

Alert Category System - Other

**SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0178

User Response Information only; no action is required.

## • 806f070d-0406ffff : Rebuild in progress for Array in system [ComputerSystemElementName].

The array that contains Drive 6 is in the process of being rebuilt.

May also be shown as 806f070d0406ffff or 0x806f070d0406ffff

Severity Info Serviceable No

## Automatically notify support

No

Alert Category System - Other

## **SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0178

User Response Information only; no action is required.

## • 806f070d-0407ffff : Rebuild in progress for Array in system [ComputerSystemElementName].

The array that contains Drive 7 is in the process of being rebuilt.

May also be shown as 806f070d0407ffff or 0x806f070d0407ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0178

User Response Information only; no action is required.

# • 806f072b-2101ffff : A successful software or firmware change was detected on system [ComputerSystemElementName].

A successful software or firmware change (IMM Promotion or IMM Recovery) has been detected.

May also be shown as 806f072b2101ffff or 0x806f072b2101ffff

Severity Info Serviceable No

Automatically notify support No

Alert Category System - Other

**SNMP Trap ID** 

**CIM Information** 

Prefix: PLAT ID: 0450

#### **User Response**

Information only; no action is required.

• 806f072b-2201ffff : A successful software or firmware change was detected on system [ComputerSystemElementName].

Successful Software or Firmware Change occurred for Bkup Auto Update or ROM Recovery.

May also be shown as 806f072b2201ffff or 0x806f072b2201ffff

Severity Info

Serviceable

No

Automatically notify support No

Alert Category System - Other

## SNMP Trap ID

CIM Information Prefix: PLAT ID: 0450

## **User Response**

Information only; no action is required.

## • 806f0807-0301ffff : CPU 1 has been Disabled.

A Processor has been Disabled.

May also be shown as 806f08070301ffff or 0x806f08070301ffff

Severity Info

Into

Serviceable No

Automatically notify support No

Alert Category System - Other

SNMP Trap ID

**CIM Information** 

Prefix: PLAT ID: 0061

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

#### • 806f0807-0302ffff : CPU 2 has been Disabled.

A Processor has been Disabled.

May also be shown as 806f08070302ffff or 0x806f08070302ffff

Severity Info Serviceable No Automatically notify support No

NO Alert Category

System - Other

**SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0061

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

#### • 806f0807-0303ffff : CPU 3 has been Disabled.

A Processor has been Disabled.

May also be shown as 806f08070303ffff or 0x806f08070303ffff

## Severity

Info

#### Serviceable

No

Automatically notify support No

Alert Category

System - Other

## SNMP Trap ID

## **CIM Information**

Prefix: PLAT ID: 0061

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

#### • 806f0807-0304ffff : CPU 4 has been Disabled.

A Processor has been Disabled.

May also be shown as 806f08070304ffff or 0x806f08070304ffff

Severity Info Serviceable No Automatically notify support No Alert Category System - Other SNMP Trap ID

#### **CIM Information**

Prefix: PLAT ID: 0061

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

Finding the UEFI diagnostic code

#### • 806f0807-2584ffff : [ProcessorElementName] has been Disabled.

A processor has been Disabled. All CPUs. One of CPUs.

May also be shown as 806f08072584ffff or 0x806f08072584ffff

## Severity

Info

#### Serviceable

No

Automatically notify support No

Alert Category

System - Other

#### SNMP Trap ID

#### **CIM Information**

Prefix: PLAT ID: 0061

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

## **Related links**

## 806f0813-2581ffff : A Uncorrectable Bus Error has occurred on system [ComputerSystemElementName].

A catastrophic system error has occurred. The system firmware will attempt to analyze the failure to determine whether the failure was due to a hardware component or a software component.

May also be shown as 806f08132581ffff or 0x806f08132581ffff

Severity Error

Serviceable Yes

Automatically notify support

Yes

Alert Category

Critical - Other

SNMP Trap ID 50

CIM Information Prefix: PLAT ID: 0240

## User Response

- 1. Check http://www.ibm.com/supportportal/ for RETAIN tips or firmware updates that might correct the error.
- 2. Make sure that all I/O expansion adapters have correct and matching levels of device drivers and firmware.
- 3. Check the system-event log for additional information about failing components.
- 4. If there are no entries related to the error in the system-event log, contact IBM Support and send DSA data to IBM.

# • 806f0813-2584ffff : A Uncorrectable Bus Error has occurred on system [ComputerSystemElementName].

A catastrophic system error has occurred. The system firmware will attempt to analyze the failure to determine whether the failure was due to a hardware component or a software component.

May also be shown as 806f08132584ffff or 0x806f08132584ffff

Severity Error Serviceable Yes Automatically notify support Yes Alert Category Critical - Other SNMP Trap ID

50

CIM Information Prefix: PLAT ID: 0240

#### **User Response**

- 1. Check http://www.ibm.com/supportportal/ for RETAIN tips or firmware updates that might correct the error.
- 2. Make sure that all I/O expansion adapters have correct and matching levels of device drivers and firmware.
- 3. Check the system-event log for additional information about failing components.
- 4. If there are no entries related to the error in the system-event log, contact IBM Support and send DSA data to IBM.
- 806f0823-2101ffff : Watchdog Timer interrupt occurred for [WatchdogElementName].

The IPMI watchdog timer has expired. A watchdog interrupt has occurred.

May also be shown as 806f08232101ffff or 0x806f08232101ffff

Severity Info Serviceable No Automatically notify support No Alert Category System - Other SNMP Trap ID

CIM Information Prefix: PLAT ID: 0376

#### **User Response**

Information only; no action is required.

## 806f090c-2001ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled.

Memory has been Throttled.

May also be shown as 806f090c2001ffff or 0x806f090c2001ffff

Severity Warning

Serviceable Yes

Automatically notify support No

Alert Category System - Other

SNMP Trap ID 22

CIM Information Prefix: PLAT ID: 0142

**User Response** 

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.

# • 806f090c-2002ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled.

Memory has been Throttled.

May also be shown as 806f090c2002ffff or 0x806f090c2002ffff

Severity Warning Serviceable Yes

Automatically notify support No

Alert Category System - Other

SNMP Trap ID 22

CIM Information Prefix: PLAT ID: 0142

## **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.

## 806f090c-2003ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled.

Memory has been Throttled.

May also be shown as 806f090c2003ffff or 0x806f090c2003ffff

Severity Warning

Serviceable Yes

## Automatically notify support

No

Alert Category System - Other

#### SNMP Trap ID 22

CIM Information

Prefix: PLAT ID: 0142

## **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.

# • 806f090c-2004ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled.

Memory has been Throttled.

May also be shown as 806f090c2004ffff or 0x806f090c2004ffff

Severity Warning Serviceable Yes Automatically notify support No

Alert Category System - Other

SNMP Trap ID 22

CIM Information Prefix: PLAT ID: 0142

## **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.

## 806f090c-2005ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled.

Memory has been Throttled.

May also be shown as 806f090c2005ffff or 0x806f090c2005ffff

Severity Warning

Serviceable Yes

Automatically notify support No

Alert Category System - Other

SNMP Trap ID 22

CIM Information Prefix: PLAT ID: 0142

#### **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.

## 806f090c-2006ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled.

Memory has been Throttled.

May also be shown as 806f090c2006ffff or 0x806f090c2006ffff

Severity Warning Serviceable Yes Automatically notify support No Alert Category System - Other SNMP Trap ID 22

CIM Information Prefix: PLAT ID: 0142

## **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.

#### 806f090c-2007ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled.

Memory has been Throttled.

May also be shown as 806f090c2007ffff or 0x806f090c2007ffff

Severity Warning

Serviceable

Yes

Automatically notify support No

Alert Category System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0142

## **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.
- 806f090c-2008ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled.

Memory has been Throttled.

May also be shown as 806f090c2008ffff or 0x806f090c2008ffff

Severity

Warning

Serviceable Yes

Automatically notify support No

Alert Category System - Other

SNMP Trap ID 22

CIM Information Prefix: PLAT ID: 0142

## **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.
- 806f090c-2009ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled.

Memory has been Throttled.

May also be shown as 806f090c2009ffff or 0x806f090c2009ffff

#### Severity

Warning

Serviceable Yes

Automatically notify support

No

Alert Category System - Other

SNMP Trap ID 22

CIM Information Prefix: PLAT ID: 0142

## **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.

- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.
- 806f090c-200affff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled.

Memory has been Throttled.

May also be shown as 806f090c200affff or 0x806f090c200affff

## Severity

Warning

## Serviceable

Yes

#### Automatically notify support No

Alert Category System - Other

#### SNMP Trap ID 22

CIM Information Prefix: PLAT ID: 0142

## **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.
- 806f090c-200bffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled.

Memory has been Throttled.

May also be shown as 806f090c200bffff or 0x806f090c200bffff

Severity

Warning

Serviceable Yes

.....

Automatically notify support

Alert Category System - Other

**SNMP** Trap ID

## 22

## CIM Information Prefix: PLAT ID: 0142

## User Response

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.

## 806f090c-200cffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled.

Memory has been Throttled.

May also be shown as 806f090c200cffff or 0x806f090c200cffff

Severity Warning

Serviceable

Yes

Automatically notify support No

Alert Category System - Other

SNMP Trap ID 22

CIM Information Prefix: PLAT ID: 0142

## **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.
- 806f090c-200dffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled.

Memory has been Throttled.

May also be shown as 806f090c200dffff or 0x806f090c200dffff

Severity

Warning

## Serviceable

Yes

#### Automatically notify support No

Alert Category System - Other

## SNMP Trap ID

22

CIM Information Prefix: PLAT ID: 0142

## **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.

## 806f090c-200effff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled.

Memory has been Throttled.

May also be shown as 806f090c200effff or 0x806f090c200effff

Severity Warning Serviceable Yes Automatically notify support No Alert Category System - Other SNMP Trap ID

22

CIM Information Prefix: PLAT ID: 0142

## **User Response**

Complete the following steps:

1. Check the CMM or FSM event log for any fan or cooling related issues.

- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.
- 806f090c-200fffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled.

Memory has been Throttled.

May also be shown as 806f090c200fffff or 0x806f090c200fffff

Severity

Warning

Serviceable Yes

Automatically notify support No

Alert Category System - Other

SNMP Trap ID 22

CIM Information Prefix: PLAT ID: 0142

## **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.

## 806f090c-2010ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled.

Memory has been Throttled.

May also be shown as 806f090c2010ffff or 0x806f090c2010ffff

Severity Warning Serviceable

Yes

Automatically notify support No

## Alert Category

System - Other

SNMP Trap ID 22

CIM Information Prefix: PLAT ID: 0142

## **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.
- 806f090c-2011ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled.

Memory has been Throttled.

May also be shown as 806f090c2011ffff or 0x806f090c2011ffff

Severity Warning

Serviceable Yes

Automatically notify support No

Alert Category System - Other

SNMP Trap ID 22

CIM Information Prefix: PLAT ID: 0142

## **User Response**

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.

## 806f090c-2012ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled.

Memory has been Throttled.

May also be shown as 806f090c2012ffff or 0x806f090c2012ffff

Severity Warning

Serviceable Yes

Automatically notify support No

Alert Category System - Other

SNMP Trap ID 22

CIM Information Prefix: PLAT ID: 0142

#### **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.

# • 806f090c-2013ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled.

Memory has been Throttled.

May also be shown as 806f090c2013ffff or 0x806f090c2013ffff

Severity Warning Serviceable Yes Automatically notify support No Alert Category System - Other SNMP Trap ID 22

CIM Information Prefix: PLAT ID: 0142

#### **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.

## 806f090c-2014ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled.

Memory has been Throttled.

May also be shown as 806f090c2014ffff or 0x806f090c2014ffff

Severity Warning

Serviceable

Yes

Automatically notify support No

Alert Category System - Other

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0142

## **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.
- 806f090c-2015ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled.

Memory has been Throttled.

May also be shown as 806f090c2015ffff or 0x806f090c2015ffff

Severity

Warning

Serviceable Yes

Automatically notify support No

Alert Category System - Other

SNMP Trap ID 22

CIM Information Prefix: PLAT ID: 0142

## **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.
- 806f090c-2016ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled.

Memory has been Throttled.

May also be shown as 806f090c2016ffff or 0x806f090c2016ffff

#### Severity

Warning

Serviceable Yes

Automatically notify support

No

Alert Category System - Other

SNMP Trap ID 22

CIM Information Prefix: PLAT ID: 0142

## User Response

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.

- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.
- 806f090c-2017ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled.

Memory has been Throttled.

May also be shown as 806f090c2017ffff or 0x806f090c2017ffff

## Severity

Warning

## Serviceable

Yes

#### Automatically notify support No

Alert Category System - Other

#### SNMP Trap ID 22

CIM Information Prefix: PLAT ID: 0142

## **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.
- 806f090c-2018ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled.

Memory has been Throttled.

May also be shown as 806f090c2018ffff or 0x806f090c2018ffff

Severity

Warning

Serviceable Yes

. . .

Automatically notify support

Alert Category System - Other

**SNMP** Trap ID

## 22

## CIM Information Prefix: PLAT ID: 0142

## User Response

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.

## 806f090c-2019ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled.

Memory has been Throttled.

May also be shown as 806f090c2019ffff or 0x806f090c2019ffff

Severity

Warning

Serviceable Yes

Automatically notify support No

Alert Category System - Other

SNMP Trap ID 22

CIM Information Prefix: PLAT ID: 0142

## **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.
- 806f090c-201affff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled.

Memory has been Throttled.

May also be shown as 806f090c201affff or 0x806f090c201affff

Severity

Warning

## Serviceable

Yes

#### Automatically notify support No

Alert Category System - Other

## SNMP Trap ID

22

## CIM Information Prefix: PLAT ID: 0142

## **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.

## 806f090c-201bffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled.

Memory has been Throttled.

May also be shown as 806f090c201bffff or 0x806f090c201bffff

Severity Warning Serviceable Yes Automatically notify support No Alert Category System - Other SNMP Trap ID 22

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CIM Information Prefix: PLAT ID: 0142

## **User Response**

Complete the following steps:

1. Check the CMM or FSM event log for any fan or cooling related issues.

- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.
- 806f090c-201cffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled.

Memory has been Throttled.

May also be shown as 806f090c201cffff or 0x806f090c201cffff

Severity

Warning

Serviceable Yes

Automatically notify support No

Alert Category System - Other

SNMP Trap ID 22

CIM Information Prefix: PLAT ID: 0142

## **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.

## 806f090c-201dffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled.

Memory has been Throttled.

May also be shown as 806f090c201dffff or 0x806f090c201dffff

Severity Warning Serviceable

Yes

Automatically notify support No

## Alert Category

System - Other

SNMP Trap ID 22

CIM Information Prefix: PLAT ID: 0142

## **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.
- 806f090c-201effff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled.

Memory has been Throttled.

May also be shown as 806f090c201effff or 0x806f090c201effff

Severity Warning

Serviceable Yes

Automatically notify support No

Alert Category System - Other

SNMP Trap ID 22

CIM Information Prefix: PLAT ID: 0142

## **User Response**

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.

## 806f090c-201fffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled.

Memory has been Throttled.

May also be shown as 806f090c201fffff or 0x806f090c201fffff

Severity Warning

Serviceable Yes

Automatically notify support No

Alert Category System - Other

SNMP Trap ID 22

CIM Information Prefix: PLAT ID: 0142

#### **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.

## 806f090c-2020ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled.

Memory has been Throttled.

May also be shown as 806f090c2020ffff or 0x806f090c2020ffff

Severity Warning Serviceable Yes Automatically notify support No Alert Category System - Other SNMP Trap ID 22

CIM Information Prefix: PLAT ID: 0142

#### **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.

## 806f090c-2021ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled.

Memory has been Throttled.

May also be shown as 806f090c2021ffff or 0x806f090c2021ffff

Severity Warning

Serviceable

Yes

Automatically notify support No

Alert Category System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0142

## **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.
- 806f090c-2022ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled.

Memory has been Throttled.

May also be shown as 806f090c2022ffff or 0x806f090c2022ffff

Severity

Warning

Serviceable Yes

Automatically notify support No

Alert Category System - Other

SNMP Trap ID 22

CIM Information Prefix: PLAT ID: 0142

## **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.
- 806f090c-2023ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled.

Memory has been Throttled.

May also be shown as 806f090c2023ffff or 0x806f090c2023ffff

#### Severity

Warning

Serviceable Yes

Automatically notify support

No

Alert Category System - Other

SNMP Trap ID 22

CIM Information Prefix: PLAT ID: 0142

## **User Response**

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.

- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.
- 806f090c-2024ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled.

Memory has been Throttled.

May also be shown as 806f090c2024ffff or 0x806f090c2024ffff

## Severity

Warning

## Serviceable

Yes

#### Automatically notify support No

Alert Category System - Other

#### SNMP Trap ID 22

CIM Information Prefix: PLAT ID: 0142

## **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.
- 806f090c-2025ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled.

Memory has been Throttled.

May also be shown as 806f090c2025ffff or 0x806f090c2025ffff

Severity

Warning

Serviceable

Yes

## Automatically notify support

No

Alert Category System - Other

**SNMP** Trap ID

## 22

## CIM Information Prefix: PLAT ID: 0142

## User Response

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.

## 806f090c-2026ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled.

Memory has been Throttled.

May also be shown as 806f090c2026ffff or 0x806f090c2026ffff

Severity Warning

Serviceable

Yes

Automatically notify support No

Alert Category System - Other

SNMP Trap ID 22

CIM Information Prefix: PLAT ID: 0142

## **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.
- 806f090c-2027ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled.

Memory has been Throttled.

May also be shown as 806f090c2027ffff or 0x806f090c2027ffff

Severity

Warning

## Serviceable

Yes

#### Automatically notify support No

Alert Category System - Other

## SNMP Trap ID

22

CIM Information Prefix: PLAT ID: 0142

## **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.

## 806f090c-2028ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled.

Memory has been Throttled.

May also be shown as 806f090c2028ffff or 0x806f090c2028ffff

Severity Warning Serviceable Yes Automatically notify support No Alert Category System - Other SNMP Trap ID

22

CIM Information Prefix: PLAT ID: 0142

## **User Response**

Complete the following steps:

1. Check the CMM or FSM event log for any fan or cooling related issues.

- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.
- 806f090c-2029ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled.

Memory has been Throttled.

May also be shown as 806f090c2029ffff or 0x806f090c2029ffff

Severity

Warning

Serviceable Yes

Automatically notify support No

Alert Category System - Other

SNMP Trap ID 22

CIM Information Prefix: PLAT ID: 0142

## **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.

## 806f090c-202affff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled.

Memory has been Throttled.

May also be shown as 806f090c202affff or 0x806f090c202affff

Severity Warning Serviceable

Yes

Automatically notify support No

## Alert Category

System - Other

SNMP Trap ID 22

CIM Information Prefix: PLAT ID: 0142

## **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.
- 806f090c-202bffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled.

Memory has been Throttled.

May also be shown as 806f090c202bffff or 0x806f090c202bffff

Severity Warning

Serviceable Yes

Automatically notify support No

Alert Category System - Other

SNMP Trap ID 22

CIM Information Prefix: PLAT ID: 0142

## **User Response**

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.

## 806f090c-202cffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled.

Memory has been Throttled.

May also be shown as 806f090c202cffff or 0x806f090c202cffff

Severity Warning

Serviceable Yes

Automatically notify support No

Alert Category System - Other

SNMP Trap ID 22

CIM Information Prefix: PLAT ID: 0142

#### **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.

## 806f090c-202dffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled.

Memory has been Throttled.

May also be shown as 806f090c202dffff or 0x806f090c202dffff

Severity Warning Serviceable Yes Automatically notify support No Alert Category System - Other SNMP Trap ID 22

CIM Information Prefix: PLAT ID: 0142

#### **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.

#### 806f090c-202effff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled.

Memory has been Throttled.

May also be shown as 806f090c202effff or 0x806f090c202effff

Severity Warning

Serviceable

Yes

Automatically notify support No

Alert Category System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0142

## **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.
- 806f090c-202fffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled.

Memory has been Throttled.

May also be shown as 806f090c202fffff or 0x806f090c202fffff

Severity

Warning

Serviceable Yes

Automatically notify support No

Alert Category System - Other

SNMP Trap ID 22

CIM Information Prefix: PLAT ID: 0142

## **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.
- 806f090c-2030ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled.

Memory has been Throttled.

May also be shown as 806f090c2030ffff or 0x806f090c2030ffff

#### Severity

Warning

Serviceable Yes

Automatically notify support

No

Alert Category System - Other

SNMP Trap ID 22

CIM Information Prefix: PLAT ID: 0142

## **User Response**

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.

- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.

## • 806f0a07-0301ffff : CPU 1 is operating in a Degraded State.

The processor is being throttled due to thermal or power conditions.

May also be shown as 806f0a070301ffff or 0x806f0a070301ffff

Severity

Warning

Serviceable Yes

Automatically notify support No

Alert Category Warning - CPU

SNMP Trap ID 42

CIM Information Prefix: PLAT ID: 0038

## **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan- or cooling-related issues or power-related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.

#### 806f0a07-0302ffff : CPU 2 is operating in a Degraded State.

The processor is being throttled due to thermal or power conditions.

May also be shown as 806f0a070302ffff or 0x806f0a070302ffff

Severity Warning Serviceable Yes Automatically notify support No Alert Category Warning - CPU SNMP Trap ID 42 CIM Information Prefix: PLAT ID: 0038 User Response Complete the following steps:

- 1. Check the CMM or FSM event log for any fan- or cooling-related issues or power-related issues..
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.

## • 806f0a07-0303ffff : [ProcessorElementName] is operating in a Degraded State.

The processor is being throttled due to thermal or power conditions.

May also be shown as 806f0a070303ffff or 0x806f0a070303ffff

Severity Warning

Serviceable Yes

Automatically notify support No

Alert Category Warning - CPU

SNMP Trap ID 42

CIM Information Prefix: PLAT ID: 0038

## **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan- or cooling-related issues or power-related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.

## 806f0a07-0304ffff : [ProcessorElementName] is operating in a Degraded State.

The processor is being throttled due to thermal or power conditions.

May also be shown as 806f0a070304ffff or 0x806f0a070304ffff

Severity Warning Serviceable Yes Automatically notify support

No

Alert Category Warning - CPU

SNMP Trap ID 42

CIM Information Prefix: PLAT ID: 0038

#### **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan- or cooling-related issues or power-related issues..
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.

#### • 806f0a07-2584ffff : [ProcessorElementName] is operating in a Degraded State.

Processor(s) ares being throttled due to thermal or power conditions.

May also be shown as 806f0a072584ffff or 0x806f0a072584ffff

Severity Warning Serviceable Yes

Automatically notify support No

Alert Category Warning - CPU

**SNMP Trap ID** 42

CIM Information Prefix: PLAT ID: 0038

#### **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan- or cooling-related issues or power-related issues..
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.

## • 806f0a0c-2001ffff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An over temperature condition for memory has been detected.

May also be shown as 806f0a0c2001ffff or 0x806f0a0c2001ffff

Severity Error Serviceable Yes

Automatically notify support

Alert Category Critical - Temperature

**SNMP** Trap ID

## CIM Information Prefix: PLAT ID: 0146

## User Response

0

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.

## • 806f0a0c-2002ffff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An over temperature condition for memory has been detected.

May also be shown as 806f0a0c2002ffff or 0x806f0a0c2002ffff

Severity Error

Serviceable

Yes

Automatically notify support No

Alert Category Critical - Temperature

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0146

## **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.
- 806f0a0c-2003ffff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An over temperature condition for memory has been detected.

May also be shown as 806f0a0c2003ffff or 0x806f0a0c2003ffff

Severity

Error

## Serviceable

Yes

#### Automatically notify support No

#### Alert Category

Critical - Temperature

## **SNMP** Trap ID

0

CIM Information Prefix: PLAT ID: 0146

## **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.

## • 806f0a0c-2004ffff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An over temperature condition for memory has been detected.

May also be shown as 806f0a0c2004ffff or 0x806f0a0c2004ffff

Severity Error Serviceable Yes Automatically notify support No Alert Category Critical - Temperature SNMP Trap ID 0

CIM Information Prefix: PLAT ID: 0146

#### **User Response**

Complete the following steps:

1. Check the CMM or FSM event log for any fan or cooling related issues.

- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.
- 806f0a0c-2005ffff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An over temperature condition for memory has been detected.

May also be shown as 806f0a0c2005ffff or 0x806f0a0c2005ffff

Severity

Error

Serviceable Yes

Automatically notify support No

Alert Category Critical - Temperature

SNMP Trap ID 0

CIM Information Prefix: PLAT ID: 0146

## User Response

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.

## • 806f0a0c-2006ffff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An over temperature condition for memory has been detected.

May also be shown as 806f0a0c2006ffff or 0x806f0a0c2006ffff

Severity Error Serviceable Yes

Automatically notify support No

## Alert Category

Critical - Temperature

## SNMP Trap ID

0

CIM Information Prefix: PLAT ID: 0146

## **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.
- 806f0a0c-2007ffff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An over temperature condition for memory has been detected.

May also be shown as 806f0a0c2007ffff or 0x806f0a0c2007ffff

## Severity

Error

Serviceable Yes

Automatically notify support No

Alert Category Critical - Temperature

## SNMP Trap ID

CIM Information Prefix: PLAT ID: 0146

## **User Response**

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.

## • 806f0a0c-2008ffff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An over temperature condition for memory has been detected.

May also be shown as 806f0a0c2008ffff or 0x806f0a0c2008ffff

Severity

Error

Serviceable Yes

Automatically notify support No

Alert Category Critical - Temperature

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0146

## **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.

# • 806f0a0c-2009ffff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An over temperature condition for memory has been detected.

May also be shown as 806f0a0c2009ffff or 0x806f0a0c2009ffff

Severity Error Serviceable Yes Automatically notify support No Alert Category Critical - Temperature SNMP Trap ID 0 CIM Information Prefix: PLAT ID: 0146

#### **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.

## • 806f0a0c-200affff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An over temperature condition for memory has been detected.

May also be shown as 806f0a0c200affff or 0x806f0a0c200affff

Severity

Error

Serviceable

Yes

Automatically notify support No

Alert Category Critical - Temperature

SNMP Trap ID

0

CIM Information Prefix: PLAT ID: 0146

## **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.

## 806f0a0c-200bffff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An over temperature condition for memory has been detected.

May also be shown as 806f0a0c200bffff or 0x806f0a0c200bffff

Severity

Error

Serviceable Yes

Automatically notify support No

Alert Category Critical - Temperature

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0146

#### **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.

## • 806f0a0c-200cffff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An over temperature condition for memory has been detected.

May also be shown as 806f0a0c200cffff or 0x806f0a0c200cffff

#### Severity

Error

Serviceable

Yes

## Automatically notify support

No

Alert Category Critical - Temperature

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0146

## User Response

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.

- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.
- 806f0a0c-200dffff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An over temperature condition for memory has been detected.

May also be shown as 806f0a0c200dffff or 0x806f0a0c200dffff

Severity

Error

Serviceable

Yes

Automatically notify support No

Alert Category Critical - Temperature

**SNMP** Trap ID

0

CIM Information Prefix: PLAT ID: 0146

## **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.
- 806f0a0c-200effff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An over temperature condition for memory has been detected.

May also be shown as 806f0a0c200effff or 0x806f0a0c200effff

Severity Error Serviceable Yes

Automatically notify support

No

Alert Category Critical - Temperature

**SNMP** Trap ID

## CIM Information Prefix: PLAT ID: 0146

## User Response

0

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.

## • 806f0a0c-200fffff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An over temperature condition for memory has been detected.

May also be shown as 806f0a0c200fffff or 0x806f0a0c200fffff

Severity Error

Serviceable Yes

Automatically notify support No

Alert Category Critical - Temperature

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0146

## **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.
- 806f0a0c-2010ffff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An over temperature condition for memory has been detected.

May also be shown as 806f0a0c2010ffff or 0x806f0a0c2010ffff

Severity

Error

## Serviceable

Yes

#### Automatically notify support No

## Alert Category

Critical - Temperature

## **SNMP** Trap ID

0

CIM Information Prefix: PLAT ID: 0146

## **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.

## • 806f0a0c-2011ffff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An over temperature condition for memory has been detected.

May also be shown as 806f0a0c2011ffff or 0x806f0a0c2011ffff

Severity Error Serviceable Yes Automatically notify support No Alert Category Critical - Temperature SNMP Trap ID 0

CIM Information Prefix: PLAT ID: 0146

## **User Response**

Complete the following steps:

1. Check the CMM or FSM event log for any fan or cooling related issues.

- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.
- 806f0a0c-2012ffff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An over temperature condition for memory has been detected.

May also be shown as 806f0a0c2012ffff or 0x806f0a0c2012ffff

Severity

Error

Serviceable Yes

Automatically notify support No

Alert Category Critical - Temperature

SNMP Trap ID 0

CIM Information Prefix: PLAT ID: 0146

## User Response

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.

## • 806f0a0c-2013ffff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An over temperature condition for memory has been detected.

May also be shown as 806f0a0c2013ffff or 0x806f0a0c2013ffff

Severity Error Serviceable Yes

Automatically notify support No

## Alert Category

Critical - Temperature

## SNMP Trap ID

0

CIM Information Prefix: PLAT ID: 0146

## **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.
- 806f0a0c-2014ffff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An over temperature condition for memory has been detected.

May also be shown as 806f0a0c2014ffff or 0x806f0a0c2014ffff

Severity

Error

Serviceable Yes

Automatically notify support No

Alert Category Critical - Temperature

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0146

## **User Response**

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.

### • 806f0a0c-2015ffff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An over temperature condition for memory has been detected.

May also be shown as 806f0a0c2015ffff or 0x806f0a0c2015ffff

Severity

Error

Serviceable Yes

Automatically notify support No

Alert Category Critical - Temperature

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0146

#### **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.

# • 806f0a0c-2016ffff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An over temperature condition for memory has been detected.

May also be shown as 806f0a0c2016ffff or 0x806f0a0c2016ffff

Severity Error Serviceable Yes Automatically notify support No Alert Category Critical - Temperature SNMP Trap ID 0 CIM Information Prefix: PLAT ID: 0146

#### **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.

### • 806f0a0c-2017ffff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An over temperature condition for memory has been detected.

May also be shown as 806f0a0c2017ffff or 0x806f0a0c2017ffff

Severity

Error

Serviceable

Yes

Automatically notify support No

Alert Category Critical - Temperature

SNMP Trap ID

0

CIM Information Prefix: PLAT ID: 0146

#### **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.
- 806f0a0c-2018ffff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An over temperature condition for memory has been detected.

May also be shown as 806f0a0c2018ffff or 0x806f0a0c2018ffff

Severity

Error

Serviceable Yes

Automatically notify support No

Alert Category Critical - Temperature

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0146

#### **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.

## • 806f0a0c-2019ffff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An over temperature condition for memory has been detected.

May also be shown as 806f0a0c2019ffff or 0x806f0a0c2019ffff

#### Severity

Error

Serviceable

Yes

#### Automatically notify support

No

Alert Category Critical - Temperature

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0146

#### **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.

- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.
- 806f0a0c-201affff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An over temperature condition for memory has been detected.

May also be shown as 806f0a0c201affff or 0x806f0a0c201affff

Severity

Error

Serviceable

Yes

Automatically notify support No

Alert Category Critical - Temperature

**SNMP** Trap ID

0

CIM Information Prefix: PLAT ID: 0146

#### **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.
- 806f0a0c-201bffff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An over temperature condition for memory has been detected.

May also be shown as 806f0a0c201bffff or 0x806f0a0c201bffff

Severity Error Serviceable Yes

Automatically notify support

Alert Category Critical - Temperature

**SNMP** Trap ID

#### CIM Information Prefix: PLAT ID: 0146

#### User Response

0

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.

## • 806f0a0c-201cffff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An over temperature condition for memory has been detected.

May also be shown as 806f0a0c201cffff or 0x806f0a0c201cffff

Severity Error

Serviceable Yes

Automatically notify support No

Alert Category Critical - Temperature

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0146

#### User Response

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.
- 806f0a0c-201dffff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An over temperature condition for memory has been detected.

May also be shown as 806f0a0c201dffff or 0x806f0a0c201dffff

Severity

Error

#### Serviceable

Yes

#### Automatically notify support No

#### Alert Category

Critical - Temperature

#### **SNMP** Trap ID

0

CIM Information Prefix: PLAT ID: 0146

#### **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.

## • 806f0a0c-201effff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An over temperature condition for memory has been detected.

May also be shown as 806f0a0c201effff or 0x806f0a0c201effff

Severity Error Serviceable Yes Automatically notify support No Alert Category Critical - Temperature SNMP Trap ID 0

CIM Information Prefix: PLAT ID: 0146

#### **User Response**

Complete the following steps:

1. Check the CMM or FSM event log for any fan or cooling related issues.

- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.
- 806f0a0c-201fffff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An over temperature condition for memory has been detected.

May also be shown as 806f0a0c201fffff or 0x806f0a0c201fffff

Severity

Error

Serviceable Yes

Automatically notify support No

Alert Category Critical - Temperature

SNMP Trap ID 0

CIM Information Prefix: PLAT ID: 0146

#### User Response

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.

### • 806f0a0c-2020ffff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An over temperature condition for memory has been detected.

May also be shown as 806f0a0c2020ffff or 0x806f0a0c2020ffff

Severity Error Serviceable Yes

Automatically notify support No

#### Alert Category

Critical - Temperature

#### SNMP Trap ID

0

CIM Information Prefix: PLAT ID: 0146

#### **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.
- 806f0a0c-2021ffff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An over temperature condition for memory has been detected.

May also be shown as 806f0a0c2021ffff or 0x806f0a0c2021ffff

Severity

Error

Serviceable Yes

Automatically notify support No

Alert Category Critical - Temperature

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0146

#### **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.

### • 806f0a0c-2022ffff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An over temperature condition for memory has been detected.

May also be shown as 806f0a0c2022ffff or 0x806f0a0c2022ffff

Severity

Error

Serviceable Yes

Automatically notify support No

Alert Category Critical - Temperature

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0146

#### **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.

# • 806f0a0c-2023ffff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An over temperature condition for memory has been detected.

May also be shown as 806f0a0c2023ffff or 0x806f0a0c2023ffff

Severity Error Serviceable Yes Automatically notify support No Alert Category Critical - Temperature SNMP Trap ID 0 CIM Information Prefix: PLAT ID: 0146

#### **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.

### • 806f0a0c-2024ffff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An over temperature condition for memory has been detected.

May also be shown as 806f0a0c2024ffff or 0x806f0a0c2024ffff

Severity

Error

Serviceable

Yes

Automatically notify support No

Alert Category Critical - Temperature

SNMP Trap ID

0

CIM Information Prefix: PLAT ID: 0146

#### **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.
- 806f0a0c-2025ffff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An over temperature condition for memory has been detected.

May also be shown as 806f0a0c2025ffff or 0x806f0a0c2025ffff

Severity

Error

Serviceable Yes

Automatically notify support No

Alert Category Critical - Temperature

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0146

#### **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.

## • 806f0a0c-2026ffff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An over temperature condition for memory has been detected.

May also be shown as 806f0a0c2026ffff or 0x806f0a0c2026ffff

#### Severity

Error

Serviceable

Yes

#### Automatically notify support

No

Alert Category Critical - Temperature

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0146

#### User Response

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.

- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.
- 806f0a0c-2027ffff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An over temperature condition for memory has been detected.

May also be shown as 806f0a0c2027ffff or 0x806f0a0c2027ffff

Severity

Error

Serviceable

Yes

Automatically notify support No

Alert Category Critical - Temperature

SNMP Trap ID

0

CIM Information Prefix: PLAT ID: 0146

#### **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.
- 806f0a0c-2028ffff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An over temperature condition for memory has been detected.

May also be shown as 806f0a0c2028ffff or 0x806f0a0c2028ffff

Severity Error Serviceable Yes

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Automatically notify support

Alert Category Critical - Temperature

**SNMP** Trap ID

#### CIM Information Prefix: PLAT ID: 0146

#### User Response

0

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.

## • 806f0a0c-2029ffff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An over temperature condition for memory has been detected.

May also be shown as 806f0a0c2029ffff or 0x806f0a0c2029ffff

**Severity** Error

Serviceable

Yes

Automatically notify support No

Alert Category Critical - Temperature

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0146

#### User Response

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.
- 806f0a0c-202affff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An over temperature condition for memory has been detected.

May also be shown as 806f0a0c202affff or 0x806f0a0c202affff

Severity

Error

#### Serviceable

Yes

#### Automatically notify support No

#### Alert Category

Critical - Temperature

#### **SNMP** Trap ID

0

CIM Information Prefix: PLAT ID: 0146

#### **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.
- 806f0a0c-202bffff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An over temperature condition for memory has been detected.

May also be shown as 806f0a0c202bffff or 0x806f0a0c202bffff

Severity Error Serviceable Yes Automatically notify support No Alert Category Critical - Temperature SNMP Trap ID 0 CIM Information

Prefix: PLAT ID: 0146

#### **User Response**

Complete the following steps:

1. Check the CMM or FSM event log for any fan or cooling related issues.

- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.
- 806f0a0c-202cffff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An over temperature condition for memory has been detected.

May also be shown as 806f0a0c202cffff or 0x806f0a0c202cffff

Severity

Error

Serviceable Yes

Automatically notify support No

Alert Category Critical - Temperature

SNMP Trap ID 0

CIM Information Prefix: PLAT ID: 0146

#### User Response

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.

### • 806f0a0c-202dffff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An over temperature condition for memory has been detected.

May also be shown as 806f0a0c202dffff or 0x806f0a0c202dffff

Severity Error Serviceable Yes

Automatically notify support No

#### Alert Category

Critical - Temperature

#### SNMP Trap ID

0

CIM Information Prefix: PLAT ID: 0146

#### **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.
- 806f0a0c-202effff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An over temperature condition for memory has been detected.

May also be shown as 806f0a0c202effff or 0x806f0a0c202effff

Severity

Error

Serviceable Yes

Automatically notify support No

Alert Category Critical - Temperature

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0146

#### **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.

### • 806f0a0c-202fffff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An over temperature condition for memory has been detected.

May also be shown as 806f0a0c202fffff or 0x806f0a0c202fffff

Severity

Error

Serviceable Yes

Automatically notify support No

Alert Category Critical - Temperature

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0146

#### **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.

# • 806f0a0c-2030ffff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

An over temperature condition for memory has been detected.

May also be shown as 806f0a0c2030ffff or 0x806f0a0c2030ffff

Severity Error Serviceable Yes Automatically notify support No Alert Category Critical - Temperature SNMP Trap ID 0 CIM Information Prefix: PLAT ID: 0146

#### **User Response**

Complete the following steps:

- 1. Check the CMM or FSM event log for any fan or cooling related issues.
- 2. Make sure that the airflow at the front and rear of the chassis is not obstructed and that fillers are in place and correctly installed.
- 3. Make sure that the room temperature is within operating specifications.
- 4. Make sure that the DIMM baffles are in place.
- 5. If the problem persists and there are no other DIMMs with the same indication, replace the DIMM.

#### • 806f0a13-2401ffff : A Fatal Bus Error has occurred on bus [SensorElementName].

A fatal bus error has been detected on the System Management Bus.

May also be shown as 806f0a132401ffff or 0x806f0a132401ffff

Severity Error Serviceable

Yes

Automatically notify support

No

Alert Category Critical - Other

SNMP Trap ID 50

CIM Information Prefix: PLAT ID: 0244

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

Finding the UEFI diagnostic code

#### • 806f0a13-2582ffff : A Fatal Bus Error has occurred on bus [SensorElementName].

IMM has detected a Bus Fatal Error relating to PCI.

May also be shown as 806f0a132582ffff or 0x806f0a132582ffff

Severity Error Serviceable Yes Automatically notify support No

Alert Category Critical - Other

### SNMP Trap ID

50

CIM Information Prefix: PLAT ID: 0244

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

#### • 806f0b13-0701ffff : Bus [SensorElementName] is operating in a degraded state.

IMM has detected that the DMI Bus is degraded.

May also be shown as 806f0b130701ffff or 0x806f0b130701ffff

Severity Warning

Serviceable Yes

Automatically notify support No

Alert Category Warning - Other

SNMP Trap ID 60

CIM Information Prefix: PLAT ID: 0246

#### User Response

Complete the following steps:

- 1. AC cycle the machine
- 2. Remove CPU 1 and inspect the CPU socket for bent pins.
- 3. Swap CPU 1 and CPU 2. If the error goes away, replace the original CPU 1.
- 4. If the problem persists, System board may need to be replaced.(Trained service personnel only)

#### 81010202-0701ffff : Numeric sensor [NumericSensorElementName] going low (lower critical) has deasserted.

A previously low voltage has returned to above its specified threshold (sensor SysBrd 12V, SysBrd 3.3V, or SysBrd 5V).

May also be shown as 810102020701ffff or 0x810102020701ffff

Severity Info Serviceable No

Automatically notify support

No

Alert Category Critical - Voltage

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0481

User Response

Information only; no action is required.

• 81010202-2801ffff : Numeric sensor [NumericSensorElementName] going low (lower critical) has deasserted.

The previously low CMOS battery voltage has returned to above its specified threshold.

May also be shown as 810102022801ffff or 0x810102022801ffff

Severity Info Serviceable No

Automatically notify support No

Alert Category Critical - Voltage

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0481

User Response Information only; no action is required.

• 81010701-3701ffff : Numeric sensor [NumericSensorElementName] going high (upper non-critical) has deasserted.

The previously high inlet 1 temperature has returned to below its specified threshold.

May also be shown as 810107013701ffff or 0x810107013701ffff

Severity Info Serviceable No Automatically notify support No Alert Category Warning - Temperature

SNMP Trap ID

12

**CIM** Information

Prefix: PLAT ID: 0491

#### **User Response**

Information only; no action is required.

• 81010701-3702ffff : Numeric sensor [NumericSensorElementName] going high (upper non-critical) has deasserted.

The previously high inlet 2 temperature has returned to below its specified threshold.

May also be shown as 810107013702ffff or 0x810107013702ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Warning - Temperature

SNMP Trap ID 12

CIM Information Prefix: PLAT ID: 0491

#### User Response

Information only; no action is required.

• 81010901-3701ffff : Numeric sensor [NumericSensorElementName] going high (upper critical) has deasserted.

The previously high inlet 1 temperature has returned to below its specified threshold.

May also be shown as 810109013701ffff or 0x810109013701ffff

Severity Info Serviceable

No

Automatically notify support No

Alert Category Critical - Temperature

SNMP Trap ID 0

CIM Information Prefix: PLAT ID: 0495

#### **User Response**

Information only; no action is required.

• 81010901-3702ffff : Numeric sensor [NumericSensorElementName] going high (upper critical) has deasserted.

The previously high inlet 2 temperature has returned to below its specified threshold.

May also be shown as 810109013702ffff or 0x810109013702ffff

Severity

Info

Serviceable No

Automatically notify support No

Alert Category Critical - Temperature

SNMP Trap ID

0

CIM Information Prefix: PLAT ID: 0495

User Response

Information only; no action is required.

#### 81010902-0701ffff : Numeric sensor [NumericSensorElementName] going high (upper critical) has deasserted.

A previously low voltage has returned to above its specified threshold (sensor SysBrd 12V, SysBrd 3.3V, or SysBrd 5V).

May also be shown as 810109020701ffff or 0x810109020701ffff

Severity Info Serviceable No

Automatically notify support No

Alert Category Critical - Voltage

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0495

User Response Information only; no action is required.

• 81010b01-3701ffff : Numeric sensor [NumericSensorElementName] going high (upper non-recoverable) has deasserted.

The previously high inlet temperature 1 has returned to below its specified threshold.

May also be shown as 81010b013701ffff or 0x81010b013701ffff

Severity Info Serviceable No

Automatically notify support No

Alert Category Critical - Temperature

SNMP Trap ID 0

CIM Information Prefix: PLAT ID: 0499

User Response Information only; no action is required.

## • 81010b01-3702ffff : Numeric sensor [NumericSensorElementName] going high (upper non-recoverable) has deasserted.

The previously high inlet temperature 2 has returned to below its specified threshold.

May also be shown as 81010b013702ffff or 0x81010b013702ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Temperature

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0499

#### User Response

Information only; no action is required.

#### • 81030006-2101ffff : Sensor Sig Verify Fail has asserted.

Signature verification of one of the Firmware Volumes or Capsules in UEFI BIOS failed.

May also be shown as 810300062101ffff or 0x810300062101ffff

Severity Info Serviceable No Automatically notify support No

Alert Category System - Other

**SNMP** Trap ID

### 

Prefix: PLAT ID: 0508

#### **User Response**

Automatic BIOS Recovery (ABR) should cause system to come up from UEFI image in backup bank. Reflash UEFI image in the primary bank. If error does not persist no additional recovery action is required.

#### • 8103000f-2101ffff : Sensor [SensorElementName] has asserted.

IMM Firmware is corrupted.

May also be shown as 8103000f2101ffff or 0x8103000f2101ffff

Severity Info Serviceable No Automatically notify support No Alert Category

System - Other

**SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0508

#### **User Response**

Check the primary build level and update primary build to latest level.

#### • 8103010e-2581ffff : Sensor Memory Resized has deasserted.

A sensor has recovered.

May also be shown as 8103010e2581ffff or 0x8103010e2581ffff

Severity

Info

Serviceable No

Automatically notify support No

Alert Category System - Other

#### SNMP Trap ID

CIM Information Prefix: PLAT ID: 0509

**User Response** 

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

#### • 81030112-0601ffff : Sensor [SensorElementName] has deasserted.

IMM has exited a system maintenance mode (SMM Mode, SMM Monitor) where the current power state is important.

May also be shown as 810301120601ffff or 0x810301120601ffff

Severity Info Serviceable

No

Automatically notify support No Alert Category

System - Other

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0509

#### User Response

Information only; no action required.

 81070101-030101ff : Sensor CPU 1 Overtemp has deasserted the transition from normal to noncritical state.

The previously high microprocessor 1 temperature has returned to below its specified threshold.

May also be shown as 81070101030101ff or 0x81070101030101ff

Severity Info Serviceable No Automatically notify support No Alert Category Warning - Temperature SNMP Trap ID 12

CIM Information Prefix: PLAT ID: 0521

#### User Response

Information only; no action is required.

#### • 81070101-030102ff : Sensor CPU 1 Overtemp has deasserted the transition from normal to noncritical state.

The previously high microprocessor 1 temperature has returned to below its specified threshold.

May also be shown as 81070101030102ff or 0x81070101030102ff

Severity Info Serviceable No

Automatically notify support No

Alert Category Warning - Temperature

SNMP Trap ID 12 CIM Information

Prefix: PLAT ID: 0521

User Response Information only; no action is required.

#### 81070101-0301ffff : Sensor CPU 1 Overtemp has deasserted the transition from normal to noncritical state.

The previously high microprocessor 1 temperature has returned to below its specified threshold.

May also be shown as 810701010301ffff or 0x810701010301ffff

Severity Info Serviceable No Automatically notify support No Alert Category Warning - Temperature SNMP Trap ID 12

CIM Information Prefix: PLAT ID: 0521

User Response Information only; no action is required.

 81070101-030201ff : Sensor CPU 2 Overtemp has deasserted the transition from normal to noncritical state.

The previously high microprocessor 2 temperature has returned to below its specified threshold.

May also be shown as 81070101030201ff or 0x81070101030201ff

Severity

Info

Serviceable No

Automatically notify support No

Alert Category Warning - Temperature

SNMP Trap ID 12

CIM Information Prefix: PLAT ID: 0521

#### **User Response**

Information only; no action is required.

 81070101-030202ff : Sensor CPU 2 Overtemp has deasserted the transition from normal to noncritical state.

The previously high microprocessor 2 temperature has returned to below its specified threshold.

May also be shown as 81070101030202ff or 0x81070101030202ff

Severity Info Serviceable

No

Automatically notify support No

Alert Category Warning - Temperature

SNMP Trap ID 12

CIM Information Prefix: PLAT ID: 0521

User Response

Information only; no action is required.

#### 81070101-0302ffff : Sensor CPU 2 Overtemp has deasserted the transition from normal to noncritical state.

The previously high microprocessor 2 temperature has returned to below its specified threshold.

May also be shown as 810701010302ffff or 0x810701010302ffff

Severity Info Serviceable No Automatically notify support No Alert Category

#### Warning - Temperature

### SNMP Trap ID

12

CIM Information Prefix: PLAT ID: 0521

#### **User Response**

Information only; no action is required.

#### 81070101-030301ff : Sensor CPU 3 Overtemp has deasserted the transition from normal to noncritical state.

The previously high microprocessor 3 temperature has returned to below its specified threshold.

May also be shown as 81070101030301ff or 0x81070101030301ff

Severity

Info

Serviceable No

Automatically notify support No

Alert Category Warning - Temperature

SNMP Trap ID 12

CIM Information Prefix: PLAT ID: 0521

#### **User Response**

Information only; no action is required.

#### 81070101-030302ff : Sensor CPU 3 Overtemp has deasserted the transition from normal to noncritical state.

The previously high microprocessor 3 temperature has returned to below its specified threshold.

May also be shown as 81070101030302ff or 0x81070101030302ff

Severity Info Serviceable No Automatically notify support No Alert Category Warning - Temperature SNMP Trap ID 12 CIM Information Prefix: PLAT ID: 0521 User Response Information only; no action is required.

#### • 81070101-0303ffff : Sensor CPU 3 Overtemp has deasserted the transition from normal to noncritical state.

The previously high microprocessor 3 temperature has returned to below its specified threshold.

May also be shown as 810701010303ffff or 0x810701010303ffff

Severity Info Serviceable No Automatically notify support No Alert Category Warning - Temperature SNMP Trap ID 12

CIM Information Prefix: PLAT ID: 0521

User Response Information only; no action is required.

• 81070101-030401ff : Sensor CPU 4 Overtemp has deasserted the transition from normal to noncritical state.

The previously high microprocessor 4 temperature has returned to below its specified threshold.

May also be shown as 81070101030401ff or 0x81070101030401ff

**Severity** Info

Serviceable No

Automatically notify support

No

Alert Category Warning - Temperature

SNMP Trap ID 12

CIM Information Prefix: PLAT ID: 0521

#### **User Response**

Information only; no action is required.

#### 81070101-030402ff : Sensor CPU 4 Overtemp has deasserted the transition from normal to noncritical state.

The previously high microprocessor 4 temperature has returned to below its specified threshold.

May also be shown as 81070101030402ff or 0x81070101030402ff

Severity Info

Serviceable

No

Automatically notify support No

Alert Category Warning - Temperature

SNMP Trap ID 12

CIM Information Prefix: PLAT ID: 0521

User Response Information only; no action is required.

#### 81070101-0304ffff : Sensor CPU 4 Overtemp has deasserted the transition from normal to noncritical state.

The previously high microprocessor 4 temperature has returned to below its specified threshold.

May also be shown as 810701010304ffff or 0x810701010304ffff

Severity Info Serviceable No Automatically notify support No

Alert Category Warning - Temperature

SNMP Trap ID

12

CIM Information Prefix: PLAT ID: 0521

**User Response** 

Information only; no action is required.

• 81070101-2c01ffff : Sensor Mezz Exp 1 temp has deasserted the transition from normal to noncritical state.

The previously high I/O Exansion card temperature has returned to below its specified threshold.

May also be shown as 810701012c01ffff or 0x810701012c01ffff

Severity Info Serviceable No Automatically notify support No

#### Alert Category

Warning - Temperature

SNMP Trap ID

12

CIM Information Prefix: PLAT ID: 0521

#### User Response

Information only; no action is required.

#### • 81070101-2c02ffff : Sensor Mezz Exp 2 temp has deasserted the transition from normal to noncritical state.

The previously high I/O Exansion card temperature has returned to below its specified threshold.

May also be shown as 810701012c02ffff or 0x810701012c02ffff

Severity Info Serviceable No Automatically notify support No

Alert Category

Warning - Temperature

SNMP Trap ID 12

CIM Information Prefix: PLAT ID: 0521

User Response

Information only; no action is required.

#### • 81070101-2c03ffff : Sensor Mezz Exp 3 temp has deasserted the transition from normal to noncritical state.

The previously high I/O Exansion card temperature has returned to below its specified threshold.

May also be shown as 810701012c03ffff or 0x810701012c03ffff

Severity Info Serviceable No Automatically notify support No Alert Category Warning - Temperature SNMP Trap ID 12 CIM Information Prefix: PLAT ID: 0521 **User Response** 

Information only; no action is required.

• 81070101-2c04ffff : Sensor Mezz Exp 4 temp has deasserted the transition from normal to noncritical state.

The previously high I/O Exansion card temperature has returned to below its specified threshold.

May also be shown as 810701012c04ffff or 0x810701012c04ffff

Severity Info Serviceable

No

#### Automatically notify support No

Alert Category Warning - Temperature

**SNMP** Trap ID

12

CIM Information Prefix: PLAT ID: 0521

#### User Response

Information only; no action is required.

#### 81070101-2d01ffff : Sensor PCH Overtemp has deasserted the transition from normal to noncritical state.

IMM has detected that the PCH temperature has returned to a normal range.

May also be shown as 810701012d01ffff or 0x810701012d01ffff

Severity Info Serviceable No Automatically notify support No

Alert Category Warning - Temperature

SNMP Trap ID 12

CIM Information Prefix: PLAT ID: 0521

User Response

Information only; no action is required.

 8107010d-0b01ffff : Sensor [SensorElementName] has deasserted the transition from normal to non-critical state.

A drive failure causing RAID redundancy has been removed.

May also be shown as 8107010d0b01ffff or 0x8107010d0b01ffff

Severity

Info

Serviceable No

Automatically notify support No

Alert Category Warning - Other

SNMP Trap ID 60

CIM Information Prefix: PLAT ID: 0521

#### User Response

Information only; no action required.

• 8107010f-2201ffff : Sensor [SensorElementName] has deasserted the transition from normal to non-critical state.

The GPT (GUID Partition Table) in the disk LUN (Logical Unit Number) has returned to normal.

May also be shown as 8107010f2201ffff or 0x8107010f2201ffff

Severity Info Serviceable No Automatically notify support No Alert Category Warning - Other SNMP Trap ID 60 CIM Information Prefix: PLAT ID: 0521 User Response

Information only; no action is required. GPT Status : Sec Rollback Err : Secure Boot Err :

• 8107010f-2582ffff : Sensor [SensorElementName] has deasserted the transition from normal to non-critical state.

The prior condition of less than optimal I/O resource configuration has been cleared.

May also be shown as 8107010f2582ffff or 0x8107010f2582ffff

Severity Info Serviceable

No

#### Automatically notify support

No

Alert Category Warning - Other

#### SNMP Trap ID 60

CIM Information Prefix: PLAT ID: 0521

#### **User Response**

Information only; no action is required.

# • 81070114-2201ffff : Sensor TPM Lock has deasserted the transition from normal to non-critical state.

The TPM Lock has returned to normal.

May also be shown as 810701142201ffff or 0x810701142201ffff

Severity Info

Serviceable

No

Automatically notify support No

Alert Category Warning - Other

SNMP Trap ID 60

CIM Information Prefix: PLAT ID: 0521

User Response Information only; no action required.

#### • 81070202-0701ffff : Sensor Planar Fault has transitioned to a less severe state from critical.

A voltage fault is no longer detected with the system board.

May also be shown as 810702020701ffff or 0x810702020701ffff

Severity Info Serviceable No Automatically notify support No

Alert Category Critical - Voltage

SNMP Trap ID

1

**CIM Information** 

Prefix: PLAT ID: 0523

#### **User Response**

Information only; no action is required.

• 8107020d-0b01ffff : Sensor [SensorElementName] has transitioned to a less severe state from critical.

The failed drive(s) causing a RAID redundancy loss has recovered.

May also be shown as 8107020d0b01ffff or 0x8107020d0b01ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Other

SNMP Trap ID 50

CIM Information Prefix: PLAT ID: 0523

#### User Response

Information only; no action required.

• 8107020f-2201ffff : Sensor TXT ACM Module or Drive Key Fault has transitioned to a less severe state from critical.

TXT ACM Module or Drive Key Fault has returned to a normal state.

May also be shown as 8107020f2201ffff or 0x8107020f2201ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Other

SNMP Trap ID 50

CIM Information Prefix: PLAT ID: 0523

#### **User Response**

Information only; no action is required.

#### • 8107020f-2582ffff : Sensor No I/O Resources has transitioned to a less severe state from critical.

The prior I/O resource conflict has been resolved.

May also be shown as 8107020f2582ffff or 0x8107020f2582ffff

Severity

Info

Serviceable

No

Automatically notify support No

Alert Category Critical - Other

SNMP Trap ID 50

CIM Information Prefix: PLAT ID: 0523

**User Response** 

Information only; no action is required.

**Related links** 

- Finding the UEFI diagnostic code

#### • 81070217-2c01ffff : Sensor Mezz Exp 1 Fault has transitioned to a less severe state from critical.

The I/O Expansion card is no longer in a fault condition.

May also be shown as 810702172c01ffff or 0x810702172c01ffff

Severity Info Serviceable No Automatically notify support No Alert Category Critical - Other SNMP Trap ID 50

CIM Information Prefix: PLAT ID: 0523

User Response

Information only; no action is required.

#### • 81070217-2c02ffff : Sensor Mezz Exp 2 Fault has transitioned to a less severe state from critical.

The I/O Expansion card is no longer in a fault condition.

May also be shown as 810702172c02ffff or 0x810702172c02ffff

Severity Info Serviceable No

# Automatically notify support

No

Alert Category Critical - Other

#### SNMP Trap ID 50

CIM Information Prefix: PLAT ID: 0523

# **User Response**

Information only; no action is required.

# • 81070217-2c03ffff : Sensor Mezz Exp 3 Fault has transitioned to a less severe state from critical.

The I/O Expansion card is no longer in a fault condition.

May also be shown as 810702172c03ffff or 0x810702172c03ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Other

SNMP Trap ID 50

CIM Information Prefix: PLAT ID: 0523

User Response Information only; no action is required.

# • 81070217-2c04ffff : Sensor Mezz Exp 4 Fault has transitioned to a less severe state from critical.

The I/O Expansion card is no longer in a fault condition.

May also be shown as 810702172c04ffff or 0x810702172c04ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Other

SNMP Trap ID 50

CIM Information Prefix: PLAT ID: 0523 **User Response** 

Information only; no action is required.

• 81070219-0701ffff : Sensor Sys Board Fault has transitioned to a less severe state from critical.

The system board critical fault has cleared.

May also be shown as 810702190701ffff or 0x810702190701ffff

Severity Info Serviceable No Automatically notify support No Alert Category Critical - Other SNMP Trap ID 50 CIM Information Prefix: PLAT ID: 0523

User Response

Information only; no action is required.

### **Related links**

- Finding the UEFI diagnostic code

• 8107021b-0301ffff : Sensor CPU 1 QPILinkErr has transitioned to a less severe state from critical.

IMM has detected that CPU 1 has recovered from a QPI Link Error.

May also be shown as 8107021b0301ffff or 0x8107021b0301ffff

Severity Info Serviceable No Automatically notify support No Alert Category Critical - Other

SNMP Trap ID 50

CIM Information Prefix: PLAT ID: 0523

User Response Information only; no action is required.

### • 8107021b-0302ffff : Sensor CPU 2 QPILinkErr has transitioned to a less severe state from critical.

IMM has detected that CPU 2 has recovered from a QPI Link Error.

May also be shown as 8107021b0302ffff or 0x8107021b0302ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Other

SNMP Trap ID 50

CIM Information Prefix: PLAT ID: 0523

### User Response

Information only; no action is required.

• 8107021b-0303ffff : Sensor CPU 3 QPILinkErr has transitioned to a less severe state from critical.

IMM has detected that CPU 3 has recovered from a QPI Link Error.

May also be shown as 8107021b0303ffff or 0x8107021b0303ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Other

SNMP Trap ID 50

CIM Information Prefix: PLAT ID: 0523

User Response Information only; no action is required.

### • 8107021b-0304ffff : Sensor CPU 4 QPILinkErr has transitioned to a less severe state from critical.

IMM has detected that CPU 4 has recovered from a QPI Link Error.

May also be shown as 8107021b0304ffff or 0x8107021b0304ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Other

# SNMP Trap ID

50

CIM Information Prefix: PLAT ID: 0523

# **User Response**

Information only; no action is required.

 81070301-0301ffff : Sensor CPU 1 Overtemp has deasserted the transition to non-recoverable from a less severe state.

The previously high microprocessor 1 temperature has returned to below its specified threshold.

May also be shown as 810703010301ffff or 0x810703010301ffff

Severity Info Serviceable No Automatically notify support No Alert Category Critical - Temperature SNMP Trap ID 0

CIM Information Prefix: PLAT ID: 0525

User Response Information only; no action is required.

• 81070301-0302ffff : Sensor CPU 2 Overtemp has deasserted the transition to non-recoverable from a less severe state.

The previously high microprocessor 2 temperature has returned to below its specified threshold.

May also be shown as 810703010302ffff or 0x810703010302ffff

Severity Info Serviceable No

Automatically notify support

Alert Category Critical - Temperature

# SNMP Trap ID

0

CIM Information Prefix: PLAT ID: 0525

**User Response** 

Information only; no action is required.

# • 81070301-0303ffff : Sensor CPU 3 Overtemp has deasserted the transition to non-recoverable from a less severe state.

The previously high microprocessor 3 temperature has returned to below its specified threshold.

May also be shown as 810703010303ffff or 0x810703010303ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Temperature

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0525

User Response Information only; no action is required.

• 81070301-0304ffff : Sensor CPU 4 Overtemp has deasserted the transition to non-recoverable from a less severe state.

The previously high microprocessor 1 temperature has returned to below its specified threshold.

May also be shown as 810703010304ffff or 0x810703010304ffff

Severity Info Serviceable No

Automatically notify support No

Alert Category Critical - Temperature

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0525

User Response

Information only; no action is required.

• 81070301-2c01ffff : Sensor Mezz Exp 1 temp has deasserted the transition to non-recoverable from a less severe state.

The previously high I/O Expansion card temperature has returned below its specified threshold.

May also be shown as 810703012c01ffff or 0x810703012c01ffff

Severity

Info

Serviceable No

Automatically notify support No

Alert Category Critical - Temperature

SNMP Trap ID 0

CIM Information Prefix: PLAT ID: 0525

### **User Response**

Information only; no action is required.

• 81070301-2c02ffff : Sensor Mezz Exp 2 temp has deasserted the transition to non-recoverable from a less severe state.

The previously high I/O Expansion card temperature has returned below its specified threshold.

May also be shown as 810703012c02ffff or 0x810703012c02ffff

Severity Info Serviceable No Automatically notify support No Alert Category Critical - Temperature SNMP Trap ID 0 CIM Information Prefix: PLAT ID: 0525 User Response Information only; no action is required. 81070301-2c03ffff : Sensor Mezz Exp 3 to

 81070301-2c03ffff : Sensor Mezz Exp 3 temp has deasserted the transition to non-recoverable from a less severe state.

The previously high I/O Expansion card temperature has returned below its specified threshold.

May also be shown as 810703012c03ffff or 0x810703012c03ffff

Severity Info Serviceable No Automatically notify support No Alert Category

### Critical - Temperature

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0525

### User Response

Information only; no action is required.

# • 81070301-2c04ffff : Sensor Mezz Exp 4 temp has deasserted the transition to non-recoverable from a less severe state.

The previously high I/O Expansion card temperature has returned below its specified threshold.

May also be shown as 810703012c04ffff or 0x810703012c04ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Temperature

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0525

# User Response

Information only; no action is required.

• 81070301-2d01ffff : Sensor PCH Overtemp has deasserted the transition to non-recoverable from a less severe state.

The PCH temperature has returned to below its specified threshold.

May also be shown as 810703012d01ffff or 0x810703012d01ffff

Severity Info Serviceable No Automatically notify support No Alert Category Critical - Temperature SNMP Trap ID 0 CIM Information Prefix: PLAT ID: 0525

**User Response** 

Information only; no action is required.

### 8107030d-0b01ffff : Sensor [SensorElementName] has deasserted the transition to nonrecoverable from a less severe state.

The failed drive(s) causing RAID offline and data loss has recovered.

May also be shown as 8107030d0b01ffff or 0x8107030d0b01ffff

Severity Info Serviceable No Automatically notify support No Alert Category Critical - Other SNMP Trap ID 50 CIM Information

Prefix: PLAT ID: 0525

User Response information only; no action required.

#### • 81070601-2c01ffff : Sensor Mezz Exp 1 temp has deasserted the transition to non-recoverable.

The previously high I/O Expansion card temperature has returned below its specified threshold.

May also be shown as 810706012c01ffff or 0x810706012c01ffff

Severity Info Serviceable No

Automatically notify support

No

Alert Category Critical - Temperature

SNMP Trap ID

0

CIM Information Prefix: PLAT ID: 0531

**User Response** 

Information only; no action is required.

### 81070601-2c02ffff : Sensor Mezz Exp 2 temp has deasserted the transition to non-recoverable.

The previously high I/O Expansion card temperature has returned below its specified threshold.

May also be shown as 810706012c02ffff or 0x810706012c02ffff

Severity

Info

Serviceable No

Automatically notify support No

Alert Category Critical - Temperature

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0531

### **User Response**

Information only; no action is required.

• 81070601-2c03ffff : Sensor Mezz Exp 3 temp has deasserted the transition to non-recoverable.

The previously high I/O Expansion card temperature has returned below its specified threshold.

May also be shown as 810706012c03ffff or 0x810706012c03ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Temperature

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0531

**User Response** 

Information only; no action is required.

# • 81070601-2c04ffff : Sensor Mezz Exp 4 temp has deasserted the transition to non-recoverable.

The previously high I/O Expansion card temperature has returned below its specified threshold.

May also be shown as 810706012c04ffff or 0x810706012c04ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Temperature

### **SNMP** Trap ID

0

CIM Information Prefix: PLAT ID: 0531

**User Response** 

Information only; no action is required.

### • 8107060f-2201ffff : Sensor BOFM Config Err has deasserted the transition to non-recoverable.

The issue with UEFI not able to read the fabric manager configuration from the IMM has cleared.

May also be shown as 8107060f2201ffff or 0x8107060f2201ffff

Severity Info Serviceable No Automatically notify support No Alert Category Critical - Other SNMP Trap ID 50 CIM Information

Prefix: PLAT ID: 0531

### **User Response**

Information only; no user action required.

### • 81070617-2c01ffff : Sensor Mezz Exp 1 Fault has deasserted the transition to non-recoverable.

The I/O expansion adapter in I/O expansion connector 1 no longer reports a non-recoverable condition.

May also be shown as 810706172c01ffff or 0x810706172c01ffff

Severity Info Serviceable No Automatically notify support No Alert Category Critical - Other SNMP Trap ID 50 CIM Information Prefix: PLAT ID: 0531 User Response Information only; no action is required.

• 81070617-2c02ffff : Sensor Mezz Exp 2 Fault has deasserted the transition to non-recoverable.

The I/O expansion adapter in I/O expansion connector 2 no longer reports a non-recoverable condition.

May also be shown as 810706172c02ffff or 0x810706172c02ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Other

SNMP Trap ID 50

CIM Information Prefix: PLAT ID: 0531

User Response

Information only; no action is required.

# • 81070617-2c03ffff : Sensor Mezz Exp 3 Fault has deasserted the transition to non-recoverable.

The I/O expansion adapter in I/O expansion connector 3 no longer reports a non-recoverable condition.

May also be shown as 810706172c03ffff or 0x810706172c03ffff

Severity Info

Serviceable No

Automatically notify support No Alert Category

Critical - Other

SNMP Trap ID 50

CIM Information Prefix: PLAT ID: 0531

User Response

Information only; no action is required.

### • 81070617-2c04ffff : Sensor Mezz Exp 4 Fault has deasserted the transition to non-recoverable.

The I/O expansion adapter in I/O expansion connector 4 no longer reports a non-recoverable condition.

May also be shown as 810706172c04ffff or 0x810706172c04ffff

Severity Info

Serviceable No

# Automatically notify support

No

Alert Category Critical - Other

#### SNMP Trap ID 50

CIM Information Prefix: PLAT ID: 0531

### User Response Information only; no action is required.

# • 81090112-2101ffff : Device [LogicalDeviceElementName] has been disabled.

An account with IPMI / SNMP access has been disabled.

May also be shown as 810901122101ffff or 0x810901122101ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

# SNMP Trap ID

CIM Information Prefix: PLAT ID: 0539

User Response Information only; no action is required.

# • 810b010c-2581ffff : Redundancy Lost for [RedundancySetElementName] has deasserted.

Redundancy has been recovered.

May also be shown as 810b010c2581ffff or 0x810b010c2581ffff

Severity Info Serviceable No Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0803

### **User Response**

Information only; no action is required.

**Related links** 

- Finding the UEFI diagnostic code

• 810b030c-2581ffff : Non-redundant:Sufficient Resources from Redundancy Degraded or Fully Redundant for [RedundancySetElementName] has deasserted.

Memory component group has regained its redundancy.

May also be shown as 810b030c2581ffff or 0x810b030c2581ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Warning - Memory

SNMP Trap ID 43

CIM Information Prefix: PLAT ID: 0807

# User Response

Information only; no action is required.

### **Related links**

- Finding the UEFI diagnostic code

• 810b050c-2581ffff : Non-redundant:Insufficient Resources for [RedundancySetElementName] has deasserted.

A Redundancy Set has transitioned from Non-redundant:Insufficient Resources.

May also be shown as 810b050c2581ffff or 0x810b050c2581ffff

Severity Info Serviceable No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

..

CIM Information Prefix: PLAT ID: 0811

### User Response

Information only; no action is required.

**Related links** 

- Finding the UEFI diagnostic code

### • 816f0007-0301ffff : [ProcessorElementName] has Recovered from IERR.

A Processor has Recovered - IERR Condition.

May also be shown as 816f00070301ffff or 0x816f00070301ffff

Severity Info

Serviceable

No

Automatically notify support No

Alert Category Critical - CPU

SNMP Trap ID 40

CIM Information Prefix: PLAT ID: 0043

User Response Information only; no action is required.

# **Related links**

- Finding the UEFI diagnostic code

• 816f0007-0302ffff : [ProcessorElementName] has Recovered from IERR.

A Processor has Recovered - IERR Condition.

May also be shown as 816f00070302ffff or 0x816f00070302ffff

Severity Info Serviceable No Automatically notify support No Alert Category

Critical - CPU

SNMP Trap ID 40

CIM Information Prefix: PLAT ID: 0043

User Response Information only; no action is required.

**Related links** 

- Finding the UEFI diagnostic code

• 816f0007-0303ffff : [ProcessorElementName] has Recovered from IERR.

A Processor has Recovered - IERR Condition.

May also be shown as 816f00070303ffff or 0x816f00070303ffff

Severity

Info

Serviceable No

Automatically notify support No

Alert Category Critical - CPU

SNMP Trap ID 40

CIM Information Prefix: PLAT ID: 0043

### User Response

Information only; no action is required.

# **Related links**

- Finding the UEFI diagnostic code

### • 816f0007-0304ffff : [ProcessorElementName] has Recovered from IERR.

A Processor has Recovered - IERR Condition.

May also be shown as 816f00070304ffff or 0x816f00070304ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - CPU

SNMP Trap ID 40

CIM Information Prefix: PLAT ID: 0043

# User Response Information only; no action is required.

Related links

- Finding the UEFI diagnostic code

### • 816f0009-0701ffff : [PowerSupplyElementName] has been turned on.

IMM has detected that the system power has been turned on.

May also be shown as 816f00090701ffff or 0x816f00090701ffff

Severity Info

Serviceable

No

Automatically notify support No

Alert Category System - Power On

SNMP Trap ID 24

CIM Information Prefix: PLAT ID: 0107

User Response

Information only; no action is required.

# • 816f000d-0400ffff : The Drive [StorageVolumeElementName] has been removed from unit [PhysicalPackageElementName].

Presence of drive 0 is no longer detected. If hard drive is absent from drive bay a filler is required.

May also be shown as 816f000d0400ffff or 0x816f000d0400ffff

Severity Info

Serviceable Yes

Automatically notify support No

Alert Category System - Other

SNMP Trap ID 22

CIM Information Prefix: PLAT ID: 0163

# **User Response**

- If drive was intentionally removed, no action required.
- Make sure that the drive properly seated.
- If drive is properly seated, replace the drive.

# • 816f000d-0401ffff : The Drive [StorageVolumeElementName] has been removed from unit [PhysicalPackageElementName].

Presence of drive 1 is no longer detected. If hard drive is absent from drive bay a filler is required.

May also be shown as 816f000d0401ffff or 0x816f000d0401ffff

Severity Info Serviceable Yes

### Automatically notify support

No

Alert Category System - Other

# SNMP Trap ID

22

# CIM Information

Prefix: PLAT ID: 0163

# **User Response**

- If drive was intentionally removed, no action required.
- Make sure that the drive properly seated.
- If drive is properly seated, replace the drive.
- 816f000d-0402ffff : The Drive [StorageVolumeElementName] has been removed from unit [PhysicalPackageElementName].

Presence of drive 2 is no longer detected. If hard drive is absent from drive bay a filler is required.

May also be shown as 816f000d0402ffff or 0x816f000d0402ffff

Severity Info

Serviceable

Yes

Automatically notify support

No

Alert Category System - Other

SNMP Trap ID 22

CIM Information Prefix: PLAT ID: 0163

### User Response

- If drive was intentionally removed, no action required.
- Make sure that the drive properly seated.
- If drive is properly seated, replace the drive.

# • 816f000d-0403ffff : The Drive [StorageVolumeElementName] has been removed from unit [PhysicalPackageElementName].

Presence of drive 3 is no longer detected. If hard drive is absent from drive bay a filler is required.

May also be shown as 816f000d0403ffff or 0x816f000d0403ffff

Severity Info Serviceable Yes Automatically notify support No System - Other

SNMP Trap ID

22

**CIM Information** 

Prefix: PLAT ID: 0163

### **User Response**

- If drive was intentionally removed, no action required.
- Make sure that the drive properly seated.
- If drive is properly seated, replace the drive.
- 816f000d-0404ffff : The Drive [StorageVolumeElementName] has been removed from unit [PhysicalPackageElementName].

Presence of drive 4 is no longer detected. If hard drive is absent from drive bay a filler is required.

May also be shown as 816f000d0404ffff or 0x816f000d0404ffff

Severity Info Serviceable Yes Automatically notify support

No

Alert Category System - Other

SNMP Trap ID 22

CIM Information Prefix: PLAT ID: 0163

### **User Response**

- If drive was intentionally removed, no action required.
- Make sure that the drive properly seated.
- If drive is properly seated, replace the drive.
- 816f000d-0405ffff : The Drive [StorageVolumeElementName] has been removed from unit [PhysicalPackageElementName].

Presence of drive 5 is no longer detected. If hard drive is absent from drive bay a filler is required.

May also be shown as 816f000d0405ffff or 0x816f000d0405ffff

Severity Info Serviceable Yes

Automatically notify support No

Alert Category System - Other

SNMP Trap ID 22

# CIM Information Prefix: PLAT ID: 0163

# User Response

- If drive was intentionally removed, no action required.
- Make sure that the drive properly seated.
- If drive is properly seated, replace the drive.
- 816f000d-0406ffff : The Drive [StorageVolumeElementName] has been removed from unit [PhysicalPackageElementName].

Presence of drive 6 is no longer detected. If hard drive is absent from drive bay a filler is required.

May also be shown as 816f000d0406ffff or 0x816f000d0406ffff

Severity Info Serviceable Yes Automatically notify support No Alert Category System - Other SNMP Trap ID 22

CIM Information Prefix: PLAT ID: 0163

### User Response

- If drive was intentionally removed, no action required.
- Make sure that the drive properly seated.
- If drive is properly seated, replace the drive.
- 816f000d-0407ffff : The Drive [StorageVolumeElementName] has been removed from unit [PhysicalPackageElementName].

Presence of drive 7 is no longer detected. If hard drive is absent from drive bay a filler is required.

May also be shown as 816f000d0407ffff or 0x816f000d0407ffff

Severity Info Serviceable Yes Automatically notify support No Alert Category System - Other SNMP Trap ID 22 CIM Information Prefix: PLAT ID: 0163

User Response

- If drive was intentionally removed, no action required.
- Make sure that the drive properly seated.
- If drive is properly seated, replace the drive.
- 816f000f-2201ffff : The System [ComputerSystemElementName] has detected a POST Error deassertion.

A Post Error has recovered.

May also be shown as 816f000f2201ffff or 0x816f000f2201ffff

### Severity

Info

# Serviceable

No

### Automatically notify support

No

# Alert Category

Critical - Other

SNMP Trap ID 50

CIM Information Prefix: PLAT ID: 0185

### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

### **Related links**

- Finding the UEFI diagnostic code

# 816f0013-1701ffff : System [ComputerSystemElementName] has recovered from a diagnostic interrupt.

The system has recovered from a Front Panel NMI / Diagnostic Interrupt.

May also be shown as 816f00131701ffff or 0x816f00131701ffff

Severity Info Serviceable No Automatically notify support No Alert Category Critical - Other SNMP Trap ID 50 CIM Information Prefix: PLAT ID: 0223 User Response

Information only; no action is required.

### • 816f0021-2201ffff : Fault condition removed on slot [PhysicalConnectorElementName] on system [ComputerSystemElementName].

A fault in a slot has been removed. No Op ROM Space.

May also be shown as 816f00212201ffff or 0x816f00212201ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Other

SNMP Trap ID 50

CIM Information Prefix: PLAT ID: 0331

User Response Information only; no action is required.

# **Related links**

- Finding the UEFI diagnostic code

• 816f0021-2582ffff : Fault condition removed on slot [PhysicalConnectorElementName] on system [ComputerSystemElementName].

A fault in a slot has been recovered. PCIe Error.

May also be shown as 816f00212582ffff or 0x816f00212582ffff

Severity Info

.....

Serviceable

No

Automatically notify support No

Alert Category Critical - Other

SNMP Trap ID 50

....

CIM Information Prefix: PLAT ID: 0331

#### **User Response**

This is a UEFI detected event. The UEFI diagnostic code for this event can be found in the logged IMM message text. Please refer to the UEFI diagnostic code in the "UEFI diagnostic code" section of the Information Center for the appropriate user response.

#### **Related links**

- Finding the UEFI diagnostic code

### • 816f0028-2101ffff : Sensor TPM Cmd Failures has returned to normal on management system [ComputerSystemElementName].

TPM was initialized and started successfully.

May also be shown as 816f00282101ffff or 0x816f00282101ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Warning - Other

SNMP Trap ID 60

CIM Information Prefix: PLAT ID: 0399

User Response Information Only; no action is required.

# • 816f0107-0301ffff : An Over-Temperature Condition has been removed on [ProcessorElementName].

The microprocessor 1 temperature has returned to below the critical level.

May also be shown as 816f01070301ffff or 0x816f01070301ffff

Severity Info Serviceable No Automatically notify support No Alert Category

Critical - Temperature

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0037

User Response Information only; no action is required.

• 816f0107-0302ffff : An Over-Temperature Condition has been removed on [ProcessorElementName].

The microprocessor 2 temperature has returned to below the critical level.

May also be shown as 816f01070302ffff or 0x816f01070302ffff

Severity

Info

Serviceable No

Automatically notify support No

Alert Category Critical - Temperature

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0037

User Response Information only; no action is required.

• 816f0107-0303ffff : An Over-Temperature Condition has been removed on [ProcessorElementName].

The microprocessor 3 temperature has returned to below the critical level.

May also be shown as 816f01070303ffff or 0x816f01070303ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Temperature

SNMP Trap ID

•

CIM Information Prefix: PLAT ID: 0037

User Response Information only; no action is required.

# 816f0107-0304ffff : An Over-Temperature Condition has been removed on [ProcessorElementName].

The microprocessor 4 temperature has returned to below the critical level.

May also be shown as 816f01070304ffff or 0x816f01070304ffff

Severity Info Serviceable No Automatically notify support No Alert Category

#### Critical - Temperature

# SNMP Trap ID

0

# CIM Information Prefix: PLAT ID: 0037

# **User Response**

Information only; no action is required.

# • 816f0107-2584ffff : An Over-Temperature Condition has been removed on [ProcessorElementName].

The previously high temperature of the specified microprocessor has returned to below its specified threshold.

May also be shown as 816f01072584ffff or 0x816f01072584ffff

Severity Info Serviceable No Automatically notify support No

Alert Category Critical - Temperature

SNMP Trap ID 0

CIM Information Prefix: PLAT ID: 0037

User Response Information only; no action is required.

# 816f010c-2001ffff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory uncorrectable error has recovered.

May also be shown as 816f010c2001ffff or 0x816f010c2001ffff

# Severity Info

Serviceable No

# Automatically notify support

No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0139

### **User Response**

Information only; no action is required.

### **Related links**

Finding the UEFI diagnostic code

#### ٠ 816f010c-2002ffff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory uncorrectable error has recovered.

May also be shown as 816f010c2002ffff or 0x816f010c2002ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Memory

**SNMP Trap ID** 41

**CIM Information** Prefix: PLAT ID: 0139

# User Response

Information only; no action is required.

### **Related links**

- Finding the UEFI diagnostic code

٠ 816f010c-2003ffff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory uncorrectable error has recovered.

May also be shown as 816f010c2003ffff or 0x816f010c2003ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Memory

**SNMP** Trap ID 41

**CIM Information** Prefix: PLAT ID: 0139

# User Response

Information only; no action is required.

**Related links** 

- Finding the UEFI diagnostic code

 816f010c-2004ffff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory uncorrectable error has recovered.

May also be shown as 816f010c2004ffff or 0x816f010c2004ffff

Severity

Info

Serviceable No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID

41

CIM Information Prefix: PLAT ID: 0139

User Response Information only; no action is required.

Related links

- Finding the UEFI diagnostic code

• 816f010c-2005ffff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory uncorrectable error has recovered.

May also be shown as 816f010c2005ffff or 0x816f010c2005ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0139

User Response

Information only; no action is required.

## **Related links**

- Finding the UEFI diagnostic code

### 816f010c-2006ffff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory uncorrectable error has recovered.

May also be shown as 816f010c2006ffff or 0x816f010c2006ffff

Severity Info

IIIIO

Serviceable No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0139

User Response Information only; no action is required.

**Related links** 

- Finding the UEFI diagnostic code

• 816f010c-2007ffff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory uncorrectable error has recovered.

May also be shown as 816f010c2007ffff or 0x816f010c2007ffff

Severity Info

Serviceable

No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0139

# **User Response**

Information only; no action is required.

### **Related links**

- Finding the UEFI diagnostic code

 816f010c-2008ffff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. A Memory uncorrectable error has recovered.

May also be shown as 816f010c2008ffff or 0x816f010c2008ffff

Severity

Info

Serviceable No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0139

User Response Information only; no action is required.

Related links

- Finding the UEFI diagnostic code

• 816f010c-2009ffff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory uncorrectable error has recovered.

May also be shown as 816f010c2009ffff or 0x816f010c2009ffff

Severity Info

Serviceable

No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0139

User Response Information only; no action is required.

Related links

- Finding the UEFI diagnostic code

• 816f010c-200affff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory uncorrectable error has recovered.

May also be shown as 816f010c200affff or 0x816f010c200affff

Severity

Info

Serviceable

No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID

41

CIM Information Prefix: PLAT ID: 0139

User Response

Information only; no action is required.

# **Related links**

- Finding the UEFI diagnostic code

• 816f010c-200bffff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory uncorrectable error has recovered.

May also be shown as 816f010c200bffff or 0x816f010c200bffff

Severity

Info

Serviceable No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0139

User Response Information only; no action is required.

Related links

- Finding the UEFI diagnostic code

• 816f010c-200cffff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory uncorrectable error has recovered.

May also be shown as 816f010c200cffff or 0x816f010c200cffff

Severity Info

Serviceable

No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0139

User Response Information only; no action is required.

Related links

Finding the UEFI diagnostic code

• 816f010c-200dffff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory uncorrectable error has recovered.

May also be shown as 816f010c200dffff or 0x816f010c200dffff

Severity Info

Serviceable No

Automatically notify support

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0139

User Response Information only; no action is required.

Finding the UEFI diagnostic code

• 816f010c-200effff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory uncorrectable error has recovered.

May also be shown as 816f010c200effff or 0x816f010c200effff

Severity Info Serviceable No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0139

User Response Information only; no action is required.

Finding the UEFI diagnostic code

# • 816f010c-200fffff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory uncorrectable error has recovered.

May also be shown as 816f010c200fffff or 0x816f010c200fffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0139

User Response

Information only; no action is required.

# **Related links**

- Finding the UEFI diagnostic code

# 816f010c-2010ffff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory uncorrectable error has recovered.

May also be shown as 816f010c2010ffff or 0x816f010c2010ffff

Severity Info Serviceable

No

# Automatically notify support

No

Alert Category Critical - Memory

#### SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0139

# User Response

Information only; no action is required.

# **Related links**

- Finding the UEFI diagnostic code

# • 816f010c-2011ffff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory uncorrectable error has recovered.

May also be shown as 816f010c2011ffff or 0x816f010c2011ffff

Severity Info

Serviceable No

Automatically notify support

No

Alert Category Critical - Memory

#### SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0139

# **User Response**

Information only; no action is required.

# **Related links**

- Finding the UEFI diagnostic code

# • 816f010c-2012ffff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory uncorrectable error has recovered.

May also be shown as 816f010c2012ffff or 0x816f010c2012ffff

Severity Info Serviceable No Automatically potifi

Automatically notify support No

# Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information Prefix: PLAT ID: 0139

# User Response

Information only; no action is required.

# **Related links**

- Finding the UEFI diagnostic code

# • 816f010c-2013ffff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory uncorrectable error has recovered.

May also be shown as 816f010c2013ffff or 0x816f010c2013ffff

Severity Info

Serviceable No

NO

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0139

User Response Information only; no action is required.

Related links

- Finding the UEFI diagnostic code

# • 816f010c-2014ffff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory uncorrectable error has recovered.

May also be shown as 816f010c2014ffff or 0x816f010c2014ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Memory

### **SNMP** Trap ID

41

CIM Information Prefix: PLAT ID: 0139

# **User Response**

Information only; no action is required.

### **Related links**

- Finding the UEFI diagnostic code

# 816f010c-2015ffff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory uncorrectable error has recovered.

May also be shown as 816f010c2015ffff or 0x816f010c2015ffff

Severity Info Serviceable No Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0139

User Response Information only; no action is required.

**Related links** 

- Finding the UEFI diagnostic code

 816f010c-2016ffff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory uncorrectable error has recovered.

May also be shown as 816f010c2016ffff or 0x816f010c2016ffff

Severity Info Serviceable No

Automatically notify support

No

Alert Category Critical - Memory

SNMP Trap ID 41

# CIM Information Prefix: PLAT ID: 0139

### User Response

Information only; no action is required.

# Related links

- Finding the UEFI diagnostic code

• 816f010c-2017ffff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory uncorrectable error has recovered.

May also be shown as 816f010c2017ffff or 0x816f010c2017ffff

Severity Info

......

Serviceable No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0139

# User Response

Information only; no action is required.

### **Related links**

- Finding the UEFI diagnostic code

• 816f010c-2018ffff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory uncorrectable error has recovered.

May also be shown as 816f010c2018ffff or 0x816f010c2018ffff

Severity Info Serviceable No Automatically notify support No Alert Category

Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0139

# **User Response**

Information only; no action is required.

**Related links** 

- Finding the UEFI diagnostic code

### 816f010c-2019ffff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory uncorrectable error has recovered.

May also be shown as 816f010c2019ffff or 0x816f010c2019ffff

Severity Info Serviceable

No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

41

CIM Information Prefix: PLAT ID: 0139

### User Response

Information only; no action is required.

**Related links** 

- Finding the UEFI diagnostic code

 816f010c-201affff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory uncorrectable error has recovered.

May also be shown as 816f010c201affff or 0x816f010c201affff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID

41

CIM Information Prefix: PLAT ID: 0139

User Response

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

• 816f010c-201bffff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory uncorrectable error has recovered.

May also be shown as 816f010c201bffff or 0x816f010c201bffff

Severity

Info

Serviceable No

Automatically notify support No

Alert Category Critical - Memory

**SNMP** Trap ID

41

CIM Information Prefix: PLAT ID: 0139

User Response Information only; no action is required.

**Related links** 

- Finding the UEFI diagnostic code

• 816f010c-201cffff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory uncorrectable error has recovered.

May also be shown as 816f010c201cffff or 0x816f010c201cffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0139

User Response

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

### • 816f010c-201dffff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory uncorrectable error has recovered.

May also be shown as 816f010c201dffff or 0x816f010c201dffff

Severity

Info

Serviceable No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0139

### User Response

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code
- 816f010c-201effff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory uncorrectable error has recovered.

May also be shown as 816f010c201effff or 0x816f010c201effff

Severity Info

Serviceable

No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0139

#### **User Response**

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

• 816f010c-201fffff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory uncorrectable error has recovered.

May also be shown as 816f010c201fffff or 0x816f010c201fffff

Severity

Info

Serviceable No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID

41

CIM Information Prefix: PLAT ID: 0139

#### User Response

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

# • 816f010c-2020ffff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory uncorrectable error has recovered.

May also be shown as 816f010c2020ffff or 0x816f010c2020ffff

Severity Info

Serviceable

No

Automatically notify support No

Alert Category

Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0139

User Response Information only; no action is required.

Related links

- Finding the UEFI diagnostic code

 816f010c-2021ffff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory uncorrectable error has recovered.

May also be shown as 816f010c2021ffff or 0x816f010c2021ffff

Severity

Info

Serviceable

No

Automatically notify support No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information Prefix: PLAT ID: 0139

**User Response** 

Information only; no action is required.

**Related links** 

- Finding the UEFI diagnostic code

• 816f010c-2022ffff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory uncorrectable error has recovered.

May also be shown as 816f010c2022ffff or 0x816f010c2022ffff

Severity Info

Serviceable

No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID

41

CIM Information Prefix: PLAT ID: 0139

User Response Information only; no action is required.

**Related links** 

- Finding the UEFI diagnostic code

 816f010c-2023ffff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory uncorrectable error has recovered.

May also be shown as 816f010c2023ffff or 0x816f010c2023ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0139

### User Response

Information only; no action is required.

Related links

- Finding the UEFI diagnostic code

• 816f010c-2024ffff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory uncorrectable error has recovered.

May also be shown as 816f010c2024ffff or 0x816f010c2024ffff

Severity Info

Serviceable No

Automatically notify support No Alert Category

Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0139

User Response

Information only; no action is required.

**Related links** 

- Finding the UEFI diagnostic code

• 816f010c-2025ffff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory uncorrectable error has recovered.

May also be shown as 816f010c2025ffff or 0x816f010c2025ffff

Severity Info Serviceable No

Automatically notify support

No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0139

User Response Information only; no action is required.

**Related links** 

- Finding the UEFI diagnostic code

• 816f010c-2026ffff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory uncorrectable error has recovered.

May also be shown as 816f010c2026ffff or 0x816f010c2026ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0139

User Response

Information only; no action is required.

**Related links** 

- Finding the UEFI diagnostic code

• 816f010c-2027ffff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory uncorrectable error has recovered.

May also be shown as 816f010c2027ffff or 0x816f010c2027ffff

Severity Info Serviceable No Automatically notify support No

Alert Category

Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0139

User Response Information only; no action is required.

Related links – Finding the UEFI diagnostic code

• 816f010c-2028ffff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory uncorrectable error has recovered.

May also be shown as 816f010c2028ffff or 0x816f010c2028ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

41

CIM Information Prefix: PLAT ID: 0139

#### User Response

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

# • 816f010c-2029ffff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory uncorrectable error has recovered.

May also be shown as 816f010c2029ffff or 0x816f010c2029ffff

Severity Info Serviceable No

Automatically notify support No

### Alert Category

Critical - Memory

### SNMP Trap ID

41

CIM Information Prefix: PLAT ID: 0139

### User Response

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

# • 816f010c-202affff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory uncorrectable error has recovered.

May also be shown as 816f010c202affff or 0x816f010c202affff

Severity

Info

Serviceable

No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0139

User Response Information only; no action is required.

**Related links** 

- Finding the UEFI diagnostic code

# • 816f010c-202bffff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory uncorrectable error has recovered.

May also be shown as 816f010c202bffff or 0x816f010c202bffff

Severity Info Serviceable No

Automatically notify support No

Alert Category Critical - Memory

### SNMP Trap ID

41

CIM Information Prefix: PLAT ID: 0139

#### User Response

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

• 816f010c-202cffff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory uncorrectable error has recovered.

May also be shown as 816f010c202cffff or 0x816f010c202cffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0139

**User Response** 

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

• 816f010c-202dffff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory uncorrectable error has recovered.

May also be shown as 816f010c202dffff or 0x816f010c202dffff

Severity Info

Serviceable No

Automatically notify support

No

Alert Category Critical - Memory

SNMP Trap ID 41

### CIM Information Prefix: PLAT ID: 0139

#### **User Response**

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

 816f010c-202effff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory uncorrectable error has recovered.

May also be shown as 816f010c202effff or 0x816f010c202effff

Severity Info Serviceable

No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0139

User Response Information only; no action is required.

Related links

- Finding the UEFI diagnostic code

• 816f010c-202fffff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory uncorrectable error has recovered.

May also be shown as 816f010c202fffff or 0x816f010c202fffff

### Severity Info Serviceable No Automatically notify support No Alert Category

Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0139

#### **User Response**

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

# • 816f010c-2030ffff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A Memory uncorrectable error has recovered.

May also be shown as 816f010c2030ffff or 0x816f010c2030ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0139

#### User Response

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

• 816f010c-2581ffff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

A memory uncorrectable error has recovered. All DIMMs. One of the DIMMs.

May also be shown as 816f010c2581ffff or 0x816f010c2581ffff

Severity Info Serviceable No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information

Prefix: PLAT ID: 0139

#### User Response

Information only; no action is required.

**Related links** 

Finding the UEFI diagnostic code

• 816f010d-0400ffff : The Drive [StorageVolumeElementName] has been enabled.

The previously disabled drive 0 has been enabled.

May also be shown as 816f010d0400ffff or 0x816f010d0400ffff

Severity Info Serviceable No Automatically notify support No

Alert Category Critical - Hard Disk drive

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0167

User Response Information only; no action is required.

816f010d-0401ffff : The Drive [StorageVolumeElementName] has been enabled.

The previously disabled drive 1 has been enabled.

May also be shown as 816f010d0401ffff or 0x816f010d0401ffff

Severity Info

Serviceable No

Automatically notify support

No

Alert Category Critical - Hard Disk drive

### SNMP Trap ID

5

CIM Information Prefix: PLAT ID: 0167

User Response

Information only; no action is required.

#### 816f010d-0402ffff : The Drive [StorageVolumeElementName] has been enabled.

The previously disabled drive 2 has been enabled.

May also be shown as 816f010d0402ffff or 0x816f010d0402ffff

Severity

Info

Serviceable No

Automatically notify support No

Alert Category Critical - Hard Disk drive

SNMP Trap ID 5

CIM Information Prefix: PLAT ID: 0167

#### User Response

Information only; no action is required.

#### • 816f010d-0403ffff : The Drive [StorageVolumeElementName] has been enabled.

The previously disabled drive 3 has been enabled.

May also be shown as 816f010d0403ffff or 0x816f010d0403ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Hard Disk drive

SNMP Trap ID 5

CIM Information Prefix: PLAT ID: 0167

#### User Response

Information only; no action is required.

#### • 816f010d-0404ffff : The Drive [StorageVolumeElementName] has been enabled.

The previously disabled drive 4 has been enabled.

May also be shown as 816f010d0404ffff or 0x816f010d0404ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Hard Disk drive

#### **SNMP** Trap ID

5

CIM Information Prefix: PLAT ID: 0167

#### **User Response**

Information only; no action is required.

#### • 816f010d-0405ffff : The Drive [StorageVolumeElementName] has been enabled.

The previously disabled drive 5 has been enabled.

May also be shown as 816f010d0405ffff or 0x816f010d0405ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Hard Disk drive

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0167

User Response

Information only; no action is required.

#### • 816f010d-0406ffff : The Drive [StorageVolumeElementName] has been enabled.

The previously disabled drive 6 has been enabled.

May also be shown as 816f010d0406ffff or 0x816f010d0406ffff

Severity Info Serviceable No Automatically notify support No Alert Category Critical - Hard Disk drive SNMP Trap ID 5 CIM Information Prefix: PLAT ID: 0167 User Response

Information only; no action is required.

• 816f010d-0407ffff : The Drive [StorageVolumeElementName] has been enabled.

The previously disabled drive 7 has been enabled.

May also be shown as 816f010d0407ffff or 0x816f010d0407ffff

Severity

Info

Serviceable No

Automatically notify support No

Alert Category Critical - Hard Disk drive

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0167

#### User Response

Information only; no action is required.

# 816f010f-2201ffff : The System [ComputerSystemElementName] has recovered from a firmware hang.

A System Firmware hang has recovered.

May also be shown as 816f010f2201ffff or 0x816f010f2201ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Other

SNMP Trap ID 50

CIM Information Prefix: PLAT ID: 0187

User Response

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

#### • 816f0207-0301ffff : [ProcessorElementName] has Recovered from FRB1/BIST condition.

A Processor has Recovered - FRB1/BIST condition.

May also be shown as 816f02070301ffff or 0x816f02070301ffff

Severity

Info

Serviceable No

Automatically notify support

No

Alert Category Critical - CPU

SNMP Trap ID 40

CIM Information Prefix: PLAT ID: 0045

User Response Information only; no action is required.

**Related links** 

- Finding the UEFI diagnostic code

• 816f0207-0302ffff : [ProcessorElementName] has Recovered from FRB1/BIST condition.

A Processor has Recovered - FRB1/BIST condition.

May also be shown as 816f02070302ffff or 0x816f02070302ffff

Severity Info Serviceable No Automatically notify support No

Alert Category Critical - CPU

SNMP Trap ID 40

CIM Information Prefix: PLAT ID: 0045

User Response

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

#### • 816f0207-0303ffff : [ProcessorElementName] has Recovered from FRB1/BIST condition.

A Processor has Recovered - FRB1/BIST condition.

May also be shown as 816f02070303ffff or 0x816f02070303ffff

Severity Info Serviceable No Automatically notify support No

### Alert Category

Critical - CPU

SNMP Trap ID 40

CIM Information Prefix: PLAT ID: 0045

### User Response

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

#### • 816f0207-0304ffff : [ProcessorElementName] has Recovered from FRB1/BIST condition.

A Processor has Recovered - FRB1/BIST condition.

May also be shown as 816f02070304ffff or 0x816f02070304ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - CPU

SNMP Trap ID 40

CIM Information Prefix: PLAT ID: 0045

User Response Information only; no action is required.

Related links

- Finding the UEFI diagnostic code

#### • 816f0207-2584ffff : [ProcessorElementName] has Recovered from FRB1/BIST condition.

A processor recovered - FRB1/BIST condition. All CPUs. One of CPUs.

May also be shown as 816f02072584ffff or 0x816f02072584ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - CPU

SNMP Trap ID 40

### CIM Information Prefix: PLAT ID: 0045

#### **User Response**

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

 816f020d-0400ffff : Failure no longer Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName].

The predicted failure for Drive 0 no longer exists.

May also be shown as 816f020d0400ffff or 0x816f020d0400ffff

Severity Info Serviceable No

Automatically notify support No

Alert Category System - Predicted Failure

SNMP Trap ID 27

CIM Information Prefix: PLAT ID: 0169

User Response Information only; no action is required.

• 816f020d-0401ffff : Failure no longer Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName].

The predicted failure for Drive 1 no longer exists.

May also be shown as 816f020d0401ffff or 0x816f020d0401ffff

Severity

Info

Serviceable No

Automatically notify support No

Alert Category System - Predicted Failure

SNMP Trap ID

27

CIM Information Prefix: PLAT ID: 0169

User Response Information only; no action is required.

## • 816f020d-0402ffff : Failure no longer Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName].

The predicted failure for Drive 2 no longer exists.

May also be shown as 816f020d0402ffff or 0x816f020d0402ffff

Severity

Info

Serviceable No

Automatically notify support No

Alert Category System - Predicted Failure

SNMP Trap ID 27

CIM Information Prefix: PLAT ID: 0169

User Response Information only; no action is required.

## • 816f020d-0403ffff : Failure no longer Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName].

The predicted failure for Drive 3 no longer exists.

May also be shown as 816f020d0403ffff or 0x816f020d0403ffff

Severity Info

Serviceable

No

Automatically notify support No

Alert Category System - Predicted Failure

SNMP Trap ID 27

CIM Information Prefix: PLAT ID: 0169

User Response Information only; no action is required.

• 816f020d-0404ffff : Failure no longer Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName].

The predicted failure for Drive 4 no longer exists.

May also be shown as 816f020d0404ffff or 0x816f020d0404ffff

Severity

Info

Serviceable No

Automatically notify support No

Alert Category System - Predicted Failure

SNMP Trap ID 27

CIM Information Prefix: PLAT ID: 0169

User Response

Information only; no action is required.

• 816f020d-0405ffff : Failure no longer Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName].

The predicted failure for Drive 5 no longer exists.

May also be shown as 816f020d0405ffff or 0x816f020d0405ffff

Info Serviceable No Automatically notify support No Alert Category System - Predicted Failure

Severity

SNMP Trap ID 27

CIM Information Prefix: PLAT ID: 0169

User Response Information only; no action is required.

#### 816f020d-0406ffff : Failure no longer Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName].

The predicted failure for Drive 6 no longer exists.

May also be shown as 816f020d0406ffff or 0x816f020d0406ffff

Severity Info Serviceable No Automatically notify support No Alert Category System - Predicted Failure

SNMP Trap ID 27

CIM Information Prefix: PLAT ID: 0169

User Response Information only; no action is required.

816f020d-0407ffff : Failure no longer Predicted on drive [StorageVolumeElementName] for array

#### 816f020d-0407ffff : Failure no longer Predicted on drive [Stora [ComputerSystemElementName].

The predicted failure for Drive 7 no longer exists.

May also be shown as 816f020d0407ffff or 0x816f020d0407ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Predicted Failure

SNMP Trap ID 27

CIM Information Prefix: PLAT ID: 0169

#### User Response

Information only; no action is required.

#### 816f0225-1f05ffff : LOM1 has been enabled.

The LAN On Motherboard (LOM) 1 is enabled.

May also be shown as 816f02251f05ffff or 0x816f02251f05ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

**SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0395

User Response Information only; no action is required.

#### • 816f0225-1f06ffff : LOM2 has been enabled.

The LAN On Motherboard (LOM) 2 is enabled.

May also be shown as 816f02251f06ffff or 0x816f02251f06ffff

Severity Info Serviceable No Automatically notify support No Alert Category System - Other SNMP Trap ID

CIM Information Prefix: PLAT ID: 0395

User Response Information only; no action is required.

• 816f030c-2001ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered.

A Memory Scrub failure detected during boot has recovered.

May also be shown as 816f030c2001ffff or 0x816f030c2001ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0137

User Response Information only; no action is required.

• 816f030c-2002ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered.

A Memory Scrub failure detected during boot has recovered.

May also be shown as 816f030c2002ffff or 0x816f030c2002ffff

Severity Info Serviceable No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0137

User Response Information only; no action is required.

• 816f030c-2003ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered.

A Memory Scrub failure detected during boot has recovered.

May also be shown as 816f030c2003ffff or 0x816f030c2003ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0137

#### **User Response**

Information only; no action is required.

# • 816f030c-2004ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered.

A Memory Scrub failure detected during boot has recovered.

May also be shown as 816f030c2004ffff or 0x816f030c2004ffff

Severity Info Serviceable

No

Automatically notify support No

Alert Category Critical - Memory

### SNMP Trap ID

41

CIM Information Prefix: PLAT ID: 0137

#### **User Response**

Information only; no action is required.

• 816f030c-2005ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered.

A Memory Scrub failure detected during boot has recovered.

May also be shown as 816f030c2005ffff or 0x816f030c2005ffff

Severity Info Serviceable No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0137

#### User Response Information only; no action is required.

# • 816f030c-2006ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered.

A Memory Scrub failure detected during boot has recovered.

May also be shown as 816f030c2006ffff or 0x816f030c2006ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID

41

CIM Information Prefix: PLAT ID: 0137

User Response

Information only; no action is required.

#### 816f030c-2007ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered.

A Memory Scrub failure detected during boot has recovered.

May also be shown as 816f030c2007ffff or 0x816f030c2007ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0137

User Response Information only; no action is required.

## • 816f030c-2008ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered.

A Memory Scrub failure detected during boot has recovered.

May also be shown as 816f030c2008ffff or 0x816f030c2008ffff

Severity Info

Serviceable

No

Automatically notify support

No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0137

User Response Information only; no action is required.

• 816f030c-2009ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered.

A Memory Scrub failure detected during boot has recovered.

May also be shown as 816f030c2009ffff or 0x816f030c2009ffff

Severity

Info

Serviceable No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0137

**User Response** 

Information only; no action is required.

## • 816f030c-200affff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered.

A Memory Scrub failure detected during boot has recovered.

May also be shown as 816f030c200affff or 0x816f030c200affff

Severity Info Serviceable No Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0137

User Response Information only; no action is required.

# • 816f030c-200bffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered.

A Memory Scrub failure detected during boot has recovered.

May also be shown as 816f030c200bffff or 0x816f030c200bffff

Severity Info Serviceable No Automatically notify support No Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0137

User Response

Information only; no action is required.

# • 816f030c-200cffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered.

A Memory Scrub failure detected during boot has recovered.

May also be shown as 816f030c200cffff or 0x816f030c200cffff

Severity Info

Serviceable No

Automatically notify support

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0137

#### User Response

Information only; no action is required.

 816f030c-200dffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered.

A Memory Scrub failure detected during boot has recovered.

May also be shown as 816f030c200dffff or 0x816f030c200dffff

Severity Info Serviceable No Automatically notify support No Alert Category

Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0137

**User Response** 

Information only; no action is required.

#### 816f030c-200effff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered.

A Memory Scrub failure detected during boot has recovered.

May also be shown as 816f030c200effff or 0x816f030c200effff

Severity Info Serviceable No Automatically notify support No Alert Category Critical - Memory SNMP Trap ID 41 CIM Information

Prefix: PLAT ID: 0137

User Response Information only; no action is required.

 816f030c-200fffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered.

A Memory Scrub failure detected during boot has recovered.

May also be shown as 816f030c200fffff or 0x816f030c200fffff

Severity Info

Serviceable

No

Automatically notify support

No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0137

#### **User Response**

Information only; no action is required.

#### 816f030c-2010ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered.

A Memory Scrub failure detected during boot has recovered.

May also be shown as 816f030c2010ffff or 0x816f030c2010ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0137

User Response

Information only; no action is required.

# • 816f030c-2011ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered.

A Memory Scrub failure detected during boot has recovered.

May also be shown as 816f030c2011ffff or 0x816f030c2011ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0137

#### User Response

Information only; no action is required.

# • 816f030c-2012ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered.

A Memory Scrub failure detected during boot has recovered.

May also be shown as 816f030c2012ffff or 0x816f030c2012ffff

Severity Info Serviceable No

Automatically notify support No

### Alert Category

Critical - Memory

### SNMP Trap ID

41

CIM Information Prefix: PLAT ID: 0137

#### **User Response**

Information only; no action is required.

# • 816f030c-2013ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered.

A Memory Scrub failure detected during boot has recovered.

May also be shown as 816f030c2013ffff or 0x816f030c2013ffff

Severity Info Serviceable No Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0137

User Response

Information only; no action is required.

# • 816f030c-2014ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered.

A Memory Scrub failure detected during boot has recovered.

May also be shown as 816f030c2014ffff or 0x816f030c2014ffff

### Severity Info Serviceable No Automatically notify support No Alert Category

Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0137

#### **User Response**

Information only; no action is required.

• 816f030c-2015ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered.

A Memory Scrub failure detected during boot has recovered.

May also be shown as 816f030c2015ffff or 0x816f030c2015ffff

### Severity

Info

Serviceable No

#### Automatically notify support No

Alert Category Critical - Memory

#### **SNMP** Trap ID

41

#### CIM Information Prefix: PLAT ID: 0137

#### User Response

Information only; no action is required.

### • 816f030c-2016ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered.

A Memory Scrub failure detected during boot has recovered.

May also be shown as 816f030c2016ffff or 0x816f030c2016ffff

Severity Info

Serviceable

No

#### Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0137

### User Response

Information only; no action is required.

### • 816f030c-2017ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered.

A Memory Scrub failure detected during boot has recovered.

May also be shown as 816f030c2017ffff or 0x816f030c2017ffff

Severity

Info

Serviceable No

INO

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41 CIM Information

Prefix: PLAT ID: 0137

**User Response** 

Information only; no action is required.

• 816f030c-2018ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered.

A Memory Scrub failure detected during boot has recovered.

May also be shown as 816f030c2018ffff or 0x816f030c2018ffff

Severity Info Serviceable No Automatically notify support No Alert Category Critical - Memory SNMP Trap ID 41 CIM Information Prefix: PLAT ID: 0137 User Response Information only; no action is required.

#### 816f030c-2019ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered.

A Memory Scrub failure detected during boot has recovered.

May also be shown as 816f030c2019ffff or 0x816f030c2019ffff

Severity Info Serviceable No

### Automatically notify support

No

Alert Category Critical - Memory

#### SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0137

User Response Information only; no action is required.

# • 816f030c-201affff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered.

A Memory Scrub failure detected during boot has recovered.

May also be shown as 816f030c201affff or 0x816f030c201affff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0137

User Response Information only; no action is required.

• 816f030c-201bffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered.

A Memory Scrub failure detected during boot has recovered.

May also be shown as 816f030c201bffff or 0x816f030c201bffff

Severity Info

Serviceable No

Automatically notify support

No

Alert Category Critical - Memory

SNMP Trap ID 41

#### CIM Information Prefix: PLAT ID: 0137

#### **User Response**

Information only; no action is required.

# • 816f030c-201cffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered.

A Memory Scrub failure detected during boot has recovered.

May also be shown as 816f030c201cffff or 0x816f030c201cffff

Severity Info Serviceable No Automatically notify support No Alert Category

Critical - Memory

SNMP Trap ID 41

41

CIM Information Prefix: PLAT ID: 0137

#### User Response

Information only; no action is required.

# • 816f030c-201dffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered.

A Memory Scrub failure detected during boot has recovered.

May also be shown as 816f030c201dffff or 0x816f030c201dffff

Severity Info Serviceable

No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0137

User Response

Information only; no action is required.

• 816f030c-201effff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered.

A Memory Scrub failure detected during boot has recovered.

May also be shown as 816f030c201effff or 0x816f030c201effff

Severity

Info

Serviceable No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0137

#### **User Response**

Information only; no action is required.

### • 816f030c-201fffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered.

A Memory Scrub failure detected during boot has recovered.

May also be shown as 816f030c201fffff or 0x816f030c201fffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0137

User Response

Information only; no action is required.

### • 816f030c-2020ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered.

A Memory Scrub failure detected during boot has recovered.

May also be shown as 816f030c2020ffff or 0x816f030c2020ffff

Severity Info

Serviceable

No

#### Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0137

User Response Information only; no action is required.

• 816f030c-2021ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered.

A Memory Scrub failure detected during boot has recovered.

May also be shown as 816f030c2021ffff or 0x816f030c2021ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0137

User Response

Information only; no action is required.

• 816f030c-2022ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered.

A Memory Scrub failure detected during boot has recovered.

May also be shown as 816f030c2022ffff or 0x816f030c2022ffff

Severity Info Serviceable No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID

41

CIM Information Prefix: PLAT ID: 0137

#### User Response

Information only; no action is required.

• 816f030c-2023ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered.

A Memory Scrub failure detected during boot has recovered.

May also be shown as 816f030c2023ffff or 0x816f030c2023ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0137

# **User Response**

Information only; no action is required.

• 816f030c-2024ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered.

A Memory Scrub failure detected during boot has recovered.

May also be shown as 816f030c2024ffff or 0x816f030c2024ffff

Severity Info Serviceable No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0137

User Response

Information only; no action is required.

# • 816f030c-2025ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered.

A Memory Scrub failure detected during boot has recovered.

May also be shown as 816f030c2025ffff or 0x816f030c2025ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0137

User Response Information only; no action is required.

# • 816f030c-2026ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered.

A Memory Scrub failure detected during boot has recovered.

May also be shown as 816f030c2026ffff or 0x816f030c2026ffff

Severity Info Serviceable No Automatically notify support

No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0137

User Response Information only; no action is required.

• 816f030c-2027ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered.

A Memory Scrub failure detected during boot has recovered.

May also be shown as 816f030c2027ffff or 0x816f030c2027ffff

Severity

Info

Serviceable No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0137

# **User Response**

Information only; no action is required.

• 816f030c-2028ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered.

A Memory Scrub failure detected during boot has recovered.

May also be shown as 816f030c2028ffff or 0x816f030c2028ffff

Severity Info Serviceable

No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

•

CIM Information Prefix: PLAT ID: 0137

User Response Information only; no action is required.

# 816f030c-2029ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered.

A Memory Scrub failure detected during boot has recovered.

May also be shown as 816f030c2029ffff or 0x816f030c2029ffff

Severity Info Serviceable No Automatically notify support No Alert Category

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#### Critical - Memory

# SNMP Trap ID

41

# CIM Information Prefix: PLAT ID: 0137

# **User Response**

Information only; no action is required.

# • 816f030c-202affff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered.

A Memory Scrub failure detected during boot has recovered.

May also be shown as 816f030c202affff or 0x816f030c202affff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0137

### **User Response**

Information only; no action is required.

# • 816f030c-202bffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered.

A Memory Scrub failure detected during boot has recovered.

May also be shown as 816f030c202bffff or 0x816f030c202bffff

# Severity Info Serviceable No Automatically notify support No Alert Category Critical - Memory SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0137

**User Response** 

Information only; no action is required.

# • 816f030c-202cffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered.

A Memory Scrub failure detected during boot has recovered.

May also be shown as 816f030c202cffff or 0x816f030c202cffff

Severity Info

Serviceable

No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0137

User Response Information only; no action is required.

• 816f030c-202dffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered.

A Memory Scrub failure detected during boot has recovered.

May also be shown as 816f030c202dffff or 0x816f030c202dffff

Severity Info

Serviceable No

Automatically notify support

No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0137

### **User Response**

Information only; no action is required.

# • 816f030c-202effff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered.

A Memory Scrub failure detected during boot has recovered.

May also be shown as 816f030c202effff or 0x816f030c202effff

Severity Info

Serviceable

No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0137

User Response Information only; no action is required.

# 816f030c-202fffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered.

A Memory Scrub failure detected during boot has recovered.

May also be shown as 816f030c202fffff or 0x816f030c202fffff

Severity Info Serviceable

No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0137

User Response

Information only; no action is required.

# • 816f030c-2030ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered.

A Memory Scrub failure detected during boot has recovered.

May also be shown as 816f030c2030ffff or 0x816f030c2030ffff

Severity Info Serviceable No Automatically notify support

No

### Alert Category Critical - Memory

SNMP Trap ID

41

CIM Information Prefix: PLAT ID: 0137

# User Response

Information only; no action is required.

# • 816f030c-2581ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered.

A Memory Scrub failure detected during boot has recovered on All DIMMs or One of the DIMMs.

May also be shown as 816f030c2581ffff or 0x816f030c2581ffff

Severity Info Serviceable No Automatically notify support

No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0137

**User Response** 

Information only; no action is required.

# • 816f030d-0400ffff : Hot spare disabled for [ComputerSystemElementName].

A hot spare is not available.

May also be shown as 816f030d0400ffff or 0x816f030d0400ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

**SNMP Trap ID** 

CIM Information Prefix: PLAT ID: 0171

**User Response** 

Information only; no action required.

# • 816f030d-0401ffff : Hot spare disabled for [ComputerSystemElementName].

A hot spare is not available.

May also be shown as 816f030d0401ffff or 0x816f030d0401ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0171

User Response Information only; no action required.

### 816f030d-0402ffff : Hot spare disabled for [ComputerSystemElementName].

A hot spare is not available.

May also be shown as 816f030d0402ffff or 0x816f030d0402ffff

### Severity

Info

Serviceable No

110

Automatically notify support No

Alert Category

System - Other

SNMP Trap ID 11/24/2014

CIM Information Prefix: PLAT ID: 0171

User Response Information only; no action required.

### • 816f030d-0403ffff : Hot spare disabled for [ComputerSystemElementName].

A hot spare is not available.

May also be shown as 816f030d0403ffff or 0x816f030d0403ffff

Severity Info Serviceable No

Automatically notify support No

Alert Category System - Other

### SNMP Trap ID

CIM Information Prefix: PLAT ID: 0171

User Response Information only; no action required.

# • 816f030d-0404ffff : Hot spare disabled for [ComputerSystemElementName].

A hot spare is not available.

May also be shown as 816f030d0404ffff or 0x816f030d0404ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

**SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0171

# **User Response**

Information only; no action required.

# • 816f030d-0405ffff : Hot spare disabled for [ComputerSystemElementName].

A hot spare is not available.

May also be shown as 816f030d0405ffff or 0x816f030d0405ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

**SNMP Trap ID** 

# CIM Information Prefix: PLAT ID: 0171

# **User Response**

Information only; no action required.

# • 816f030d-0406ffff : Hot spare disabled for [ComputerSystemElementName].

A hot spare is not available.

May also be shown as 816f030d0406ffff or 0x816f030d0406ffff

Severity

Info

Serviceable

No

Automatically notify support No

Alert Category System - Other

# SNMP Trap ID

CIM Information Prefix: PLAT ID: 0171

# **User Response**

Information only; no action required.

# • 816f030d-0407ffff : Hot spare disabled for [ComputerSystemElementName].

A hot spare is not available.

May also be shown as 816f030d0407ffff or 0x816f030d0407ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0171

User Response Information only; no action required.

# • 816f0313-1701ffff : System [ComputerSystemElementName] has recovered from an NMI.

A Software NMI has Recovered.

May also be shown as 816f03131701ffff or 0x816f03131701ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Other

SNMP Trap ID 50

CIM Information Prefix: PLAT ID: 0230

User Response Information only; no action is required.

• 816f040c-2001ffff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName].

Memory has been enabled.

May also be shown as 816f040c2001ffff or 0x816f040c2001ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0130

User Response

Information only; no action is required.

### **Related links**

- Finding the UEFI diagnostic code

• 816f040c-2002ffff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName].

Memory has been enabled.

May also be shown as 816f040c2002ffff or 0x816f040c2002ffff

Severity Info

Serviceable No Automatically notify support

No

Alert Category System - Other

# **SNMP** Trap ID

**CIM Information** 

Prefix: PLAT ID: 0130

#### **User Response**

Information only; no action is required.

# **Related links**

- Finding the UEFI diagnostic code

# • 816f040c-2003ffff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName].

Memory has been enabled.

May also be shown as 816f040c2003ffff or 0x816f040c2003ffff

Severity

Info

# Serviceable

No

#### Automatically notify support No

Alert Category System - Other

# SNMP Trap ID

# CIM Information Prefix: PLAT ID: 0130

### **User Response**

Information only; no action is required.

# **Related links**

- Finding the UEFI diagnostic code

# • 816f040c-2004ffff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName].

Memory has been enabled.

May also be shown as 816f040c2004ffff or 0x816f040c2004ffff

Severity Info Serviceable No

#### Automatically notify support No

# Alert Category System - Other

# **SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0130

# User Response

Information only; no action is required.

# **Related links**

- Finding the UEFI diagnostic code

# • 816f040c-2005ffff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName].

Memory has been enabled.

May also be shown as 816f040c2005ffff or 0x816f040c2005ffff

Severity

Info

Serviceable No

Automatically notify support No

Alert Category System - Other

# **SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0130

# User Response

Information only; no action is required.

# **Related links**

- Finding the UEFI diagnostic code

# • 816f040c-2006ffff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName].

Memory has been enabled.

May also be shown as 816f040c2006ffff or 0x816f040c2006ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

# **SNMP** Trap ID

**CIM Information** 

Prefix: PLAT ID: 0130

# **User Response**

Information only; no action is required.

# **Related links**

- Finding the UEFI diagnostic code

# • 816f040c-2007ffff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName].

Memory has been enabled.

May also be shown as 816f040c2007ffff or 0x816f040c2007ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

**SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0130

### **User Response**

Information only; no action is required.

**Related links** 

- Finding the UEFI diagnostic code

• 816f040c-2008ffff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName].

Memory has been enabled.

May also be shown as 816f040c2008ffff or 0x816f040c2008ffff

Severity Info

Serviceable

No

Automatically notify support

No

Alert Category System - Other

**SNMP** Trap ID

# CIM Information Prefix: PLAT ID: 0130

### User Response

Information only; no action is required.

# **Related links**

- Finding the UEFI diagnostic code

• 816f040c-2009ffff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName].

Memory has been enabled.

May also be shown as 816f040c2009ffff or 0x816f040c2009ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0130

# User Response

Information only; no action is required.

### **Related links**

- Finding the UEFI diagnostic code

• 816f040c-200affff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName].

Memory has been enabled.

May also be shown as 816f040c200affff or 0x816f040c200affff

#### Severity Info

Serviceable

No

#### Automatically notify support No

Alert Category System - Other

**SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0130

# **User Response**

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code
- 816f040c-200bffff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName].

Memory has been enabled.

May also be shown as 816f040c200bffff or 0x816f040c200bffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0130

#### User Response

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

• 816f040c-200cffff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName].

Memory has been enabled.

May also be shown as 816f040c200cffff or 0x816f040c200cffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

**SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0130

User Response

Information only; no action is required.

### **Related links**

- Finding the UEFI diagnostic code

• 816f040c-200dffff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName].

Memory has been enabled.

May also be shown as 816f040c200dffff or 0x816f040c200dffff

#### Severity

Info

Serviceable No

Automatically notify support No

Alert Category System - Other

#### **SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0130

User Response Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

• 816f040c-200effff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName].

Memory has been enabled.

May also be shown as 816f040c200effff or 0x816f040c200effff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

**SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0130

### User Response

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

# • 816f040c-200fffff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName].

Memory has been enabled.

May also be shown as 816f040c200fffff or 0x816f040c200fffff

Severity

Info

Serviceable No

Automatically notify support No

Alert Category System - Other

### **SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0130

### **User Response**

Information only; no action is required.

# **Related links**

- Finding the UEFI diagnostic code

• 816f040c-2010ffff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName].

Memory has been enabled.

May also be shown as 816f040c2010ffff or 0x816f040c2010ffff

Severity

Info

### Serviceable

No

Automatically notify support No

Alert Category System - Other

### SNMP Trap ID

#### CIM Information Prefix: PLAT ID: 0130

**User Response** 

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code
- 816f040c-2011ffff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName].

Memory has been enabled.

May also be shown as 816f040c2011ffff or 0x816f040c2011ffff

Severity

Info

Serviceable No

Automatically notify support No

Alert Category System - Other

**SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0130

### User Response

Information only; no action is required.

# **Related links**

- Finding the UEFI diagnostic code

# • 816f040c-2012ffff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName].

Memory has been enabled.

May also be shown as 816f040c2012ffff or 0x816f040c2012ffff

Severity Info

Serviceable

No

#### Automatically notify support No

Alert Category System - Other

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0130

# User Response

Information only; no action is required.

# **Related links**

- Finding the UEFI diagnostic code

• 816f040c-2013ffff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName].

Memory has been enabled.

May also be shown as 816f040c2013ffff or 0x816f040c2013ffff

Severity

Info

Serviceable No

Automatically notify support No

Alert Category System - Other

**SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0130

User Response

Information only; no action is required.

### **Related links**

- Finding the UEFI diagnostic code

# • 816f040c-2014ffff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName].

Memory has been enabled.

May also be shown as 816f040c2014ffff or 0x816f040c2014ffff

Severity

Info

Serviceable No

Automatically notify support No

Alert Category System - Other

# **SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0130

User Response

Information only; no action is required.

# **Related links**

- Finding the UEFI diagnostic code

• 816f040c-2015ffff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName].

Memory has been enabled.

May also be shown as 816f040c2015ffff or 0x816f040c2015ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

**SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0130

### User Response

Information only; no action is required.

# **Related links**

- Finding the UEFI diagnostic code

• 816f040c-2016ffff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName].

Memory has been enabled.

May also be shown as 816f040c2016ffff or 0x816f040c2016ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

**SNMP Trap ID** 

CIM Information Prefix: PLAT ID: 0130

# User Response

Information only; no action is required.

# **Related links**

- Finding the UEFI diagnostic code

• 816f040c-2017ffff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName].

Memory has been enabled.

May also be shown as 816f040c2017ffff or 0x816f040c2017ffff

Severity

Info

Serviceable No

Automatically notify support No

INO

Alert Category System - Other

# SNMP Trap ID

CIM Information Prefix: PLAT ID: 0130

User Response Information only; no action is required.

# **Related links**

- Finding the UEFI diagnostic code

• 816f040c-2018ffff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName].

Memory has been enabled.

May also be shown as 816f040c2018ffff or 0x816f040c2018ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0130

### User Response

Information only; no action is required.

### **Related links**

- Finding the UEFI diagnostic code

• 816f040c-2019ffff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName].

Memory has been enabled.

May also be shown as 816f040c2019ffff or 0x816f040c2019ffff

Severity Info Serviceable No Automatically notify support No

Alert Category System - Other

# **SNMP Trap ID**

CIM Information Prefix: PLAT ID: 0130

#### User Response Information only; no action is required.

Related links – Finding the UEFI diagnostic code

• 816f040c-201affff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName].

Memory has been enabled.

May also be shown as 816f040c201affff or 0x816f040c201affff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

# **SNMP** Trap ID

#### CIM Information Prefix: PLAT ID: 0130

**User Response** 

Information only; no action is required.

### **Related links**

- Finding the UEFI diagnostic code

# • 816f040c-201bffff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName].

Memory has been enabled.

May also be shown as 816f040c201bffff or 0x816f040c201bffff

Severity Info Serviceable No

Automatically notify support No Alert Category System - Other

**SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0130

### User Response

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

# 816f040c-201cffff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName].

Memory has been enabled.

May also be shown as 816f040c201cffff or 0x816f040c201cffff

Severity

Info

Serviceable

No

Automatically notify support No

Alert Category System - Other

# SNMP Trap ID

CIM Information Prefix: PLAT ID: 0130

# User Response

Information only; no action is required.

# **Related links**

- Finding the UEFI diagnostic code

# • 816f040c-201dffff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName].

Memory has been enabled.

May also be shown as 816f040c201dffff or 0x816f040c201dffff

Severity Info Serviceable No

#### Automatically notify support No

Alert Category System - Other

## **SNMP Trap ID**

CIM Information

Prefix: PLAT ID: 0130

# **User Response**

Information only; no action is required.

# **Related links**

- Finding the UEFI diagnostic code

# • 816f040c-201effff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName].

Memory has been enabled.

May also be shown as 816f040c201effff or 0x816f040c201effff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0130

### **User Response**

Information only; no action is required.

### **Related links**

- Finding the UEFI diagnostic code

• 816f040c-201fffff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName].

Memory has been enabled.

May also be shown as 816f040c201fffff or 0x816f040c201fffff

Severity Info

Serviceable No

Automatically notify support

No

Alert Category System - Other

**SNMP Trap ID** 

# CIM Information Prefix: PLAT ID: 0130

### **User Response**

Information only; no action is required.

# **Related links**

- Finding the UEFI diagnostic code

 816f040c-2020ffff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName].

Memory has been enabled.

May also be shown as 816f040c2020ffff or 0x816f040c2020ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0130

User Response Information only; no action is required.

# Related links

- Finding the UEFI diagnostic code

• 816f040c-2021ffff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName].

Memory has been enabled.

May also be shown as 816f040c2021ffff or 0x816f040c2021ffff

# Severity

Info

Serviceable No

# Automatically notify support

No

Alert Category System - Other

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0130

### **User Response**

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

• 816f040c-2022ffff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName].

Memory has been enabled.

May also be shown as 816f040c2022ffff or 0x816f040c2022ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0130

# User Response

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

• 816f040c-2023ffff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName].

Memory has been enabled.

May also be shown as 816f040c2023ffff or 0x816f040c2023ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

**SNMP Trap ID** 

CIM Information Prefix: PLAT ID: 0130

#### User Response

Information only; no action is required.

**Related links** 

- Finding the UEFI diagnostic code

• 816f040c-2024ffff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName].

Memory has been enabled.

May also be shown as 816f040c2024ffff or 0x816f040c2024ffff

#### Severity

Info

Serviceable No

Automatically notify support No

Alert Category System - Other

### **SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0130

User Response Information only; no action is required.

# **Related links**

- Finding the UEFI diagnostic code

• 816f040c-2025ffff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName].

Memory has been enabled.

May also be shown as 816f040c2025ffff or 0x816f040c2025ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0130

User Response Information only; no action is required.

### **Related links**

- Finding the UEFI diagnostic code

# • 816f040c-2026ffff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName].

Memory has been enabled.

May also be shown as 816f040c2026ffff or 0x816f040c2026ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

**SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0130

# User Response

Information only; no action is required.

# **Related links**

- Finding the UEFI diagnostic code

• 816f040c-2027ffff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName].

Memory has been enabled.

May also be shown as 816f040c2027ffff or 0x816f040c2027ffff

Severity

Info

# Serviceable

No

Automatically notify support No

Alert Category System - Other

### SNMP Trap ID

### CIM Information Prefix: PLAT ID: 0130

## **User Response**

Information only; no action is required.

### **Related links**

- Finding the UEFI diagnostic code

• 816f040c-2028ffff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName].

Memory has been enabled.

May also be shown as 816f040c2028ffff or 0x816f040c2028ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

**SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0130

User Response

Information only; no action is required.

**Related links** 

- Finding the UEFI diagnostic code

# 816f040c-2029ffff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName].

Memory has been enabled.

May also be shown as 816f040c2029ffff or 0x816f040c2029ffff

Severity

Info

Serviceable

No

Automatically notify support No

NO

Alert Category System - Other

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0130

**User Response** 

Information only; no action is required.

**Related links** 

- Finding the UEFI diagnostic code

• 816f040c-202affff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName].

Memory has been enabled.

May also be shown as 816f040c202affff or 0x816f040c202affff

Severity

Info

Serviceable

No

Automatically notify support No

Alert Category System - Other

**SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0130

User Response

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

# • 816f040c-202bffff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName].

Memory has been enabled.

May also be shown as 816f040c202bffff or 0x816f040c202bffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

**SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0130

# User Response

Information only; no action is required.

# **Related links**

- Finding the UEFI diagnostic code

• 816f040c-202cffff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName].

Memory has been enabled.

May also be shown as 816f040c202cffff or 0x816f040c202cffff

Severity Info

Serviceable No

Automatically notify support No

INC

Alert Category System - Other

**SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0130

# User Response

Information only; no action is required.

**Related links** 

- Finding the UEFI diagnostic code

• 816f040c-202dffff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName].

Memory has been enabled.

May also be shown as 816f040c202dffff or 0x816f040c202dffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

**SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0130

User Response

Information only; no action is required.

Finding the UEFI diagnostic code

• 816f040c-202effff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName].

Memory has been enabled.

May also be shown as 816f040c202effff or 0x816f040c202effff

Severity

Info

Serviceable No

Automatically notify support No

Alert Category System - Other

# SNMP Trap ID

CIM Information Prefix: PLAT ID: 0130

User Response Information only; no action is required.

### **Related links**

- Finding the UEFI diagnostic code

 816f040c-202fffff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName].

Memory has been enabled.

May also be shown as 816f040c202fffff or 0x816f040c202fffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

**SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0130

User Response

Information only; no action is required.

## **Related links**

- Finding the UEFI diagnostic code

• 816f040c-2030ffff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName].

Memory has been enabled.

May also be shown as 816f040c2030ffff or 0x816f040c2030ffff

Severity Info

Serviceable No Automatically notify support

No

Alert Category System - Other

# **SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0130

# User Response

Information only; no action is required.

# **Related links**

- Finding the UEFI diagnostic code

• 816f040c-2581ffff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName].

Memory has been enabled. All DIMMs. One of the DIMMs.

May also be shown as 816f040c2581ffff or 0x816f040c2581ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

# SNMP Trap ID

# CIM Information Prefix: PLAT ID: 0130

# **User Response**

Information only; no action is required.

# **Related links**

- Finding the UEFI diagnostic code

# • 816f0413-2582ffff : A PCI PERR recovery has occurred on system [ComputerSystemElementName].

A PCI Parity Error (PERR) has recovered. All PCI Error. One of PCI Error.

May also be shown as 816f04132582ffff or 0x816f04132582ffff

Severity Info Serviceable No Automatically notify support

No

# Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information Prefix: PLAT ID: 0233

# User Response

Information only; no action is required.

# **Related links**

- Finding the UEFI diagnostic code

# • 816f0507-0301ffff : [ProcessorElementName] has Recovered from a Configuration Mismatch.

A Processor Configuration Mismatch has recovered.

May also be shown as 816f05070301ffff or 0x816f05070301ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - CPU

SNMP Trap ID 40

CIM Information Prefix: PLAT ID: 0063

User Response Information only; no action is required.

# **Related links**

- Finding the UEFI diagnostic code

# • 816f0507-0302ffff : [ProcessorElementName] has Recovered from a Configuration Mismatch.

A Processor Configuration Mismatch has occured.

May also be shown as 816f05070302ffff or 0x816f05070302ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - CPU

SNMP Trap ID 40

# CIM Information Prefix: PLAT ID: 0063

### **User Response**

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

### • 816f0507-0303ffff : [ProcessorElementName] has Recovered from a Configuration Mismatch.

A Processor Configuration Mismatch has recovered.

May also be shown as 816f05070303ffff or 0x816f05070303ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - CPU

SNMP Trap ID 40

CIM Information Prefix: PLAT ID: 0063

### **User Response**

Information only; no action is required.

### **Related links**

- Finding the UEFI diagnostic code

### • 816f0507-0304ffff : [ProcessorElementName] has Recovered from a Configuration Mismatch.

A Processor Configuration Mismatch has recovered.

May also be shown as 816f05070304ffff or 0x816f05070304ffff

Severity Info Serviceable No Automatically notify support No Alert Category Critical - CPU SNMP Trap ID 40 CIM Information Prefix: PLAT ID: 0063 User Response

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

• 816f0507-2584ffff : [ProcessorElementName] has Recovered from a Configuration Mismatch.

A processor configuration mismatch has recovered. All CPUs. One of CPUs.

May also be shown as 816f05072584ffff or 0x816f05072584ffff

Severity Info

Serviceable

No

Automatically notify support No

Alert Category Critical - CPU

SNMP Trap ID 40

CIM Information Prefix: PLAT ID: 0063

User Response Information only; no action is required.

Related links

- Finding the UEFI diagnostic code

• 816f050c-2001ffff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

the memory logging limit has been removed.

May also be shown as 816f050c2001ffff or 0x816f050c2001ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Warning - Memory

SNMP Trap ID 43

CIM Information Prefix: PLAT ID: 0145

#### **User Response**

Information only; no action is required.

Related links

- Finding the UEFI diagnostic code

## • 816f050c-2002ffff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

the memory logging limit has been removed.

May also be shown as 816f050c2002ffff or 0x816f050c2002ffff

Severity

Info

Serviceable No

Automatically notify support No

Alert Category Warning - Memory

SNMP Trap ID 43

CIM Information Prefix: PLAT ID: 0145

User Response Information only; no action is required.

**Related links** 

- Finding the UEFI diagnostic code
- 816f050c-2003ffff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

the memory logging limit has been removed.

May also be shown as 816f050c2003ffff or 0x816f050c2003ffff

Severity Info

Serviceable

No

Automatically notify support No

Alert Category Warning - Memory

**SNMP Trap ID** 43

CIM Information Prefix: PLAT ID: 0145

**User Response** 

Information only; no action is required.

#### **Related links**

Finding the UEFI diagnostic code

• 816f050c-2004ffff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

the memory logging limit has been removed.

May also be shown as 816f050c2004ffff or 0x816f050c2004ffff

Severity

Info

Serviceable No

Automatically notify support No

Alert Category Warning - Memory

SNMP Trap ID 43

CIM Information Prefix: PLAT ID: 0145

#### User Response

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

## • 816f050c-2005ffff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

the memory logging limit has been removed.

May also be shown as 816f050c2005ffff or 0x816f050c2005ffff

Severity Info

Serviceable

No

Automatically notify support No

Alert Category

Warning - Memory

SNMP Trap ID 43

CIM Information Prefix: PLAT ID: 0145

User Response Information only; no action is required.

Related links

- Finding the UEFI diagnostic code

• 816f050c-2006ffff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

the memory logging limit has been removed.

May also be shown as 816f050c2006ffff or 0x816f050c2006ffff

Severity

Info

Serviceable

No

Automatically notify support No

Alert Category

Warning - Memory

SNMP Trap ID

43

CIM Information Prefix: PLAT ID: 0145

User Response

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

## • 816f050c-2007ffff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

the memory logging limit has been removed.

May also be shown as 816f050c2007ffff or 0x816f050c2007ffff

Severity

Info

Serviceable No

Automatically notify support No

Alert Category Warning - Memory

SNMP Trap ID

43

CIM Information Prefix: PLAT ID: 0145

User Response Information only; no action is required.

**Related links** 

- Finding the UEFI diagnostic code

• 816f050c-2008ffff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

the memory logging limit has been removed.

May also be shown as 816f050c2008ffff or 0x816f050c2008ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Warning - Memory

SNMP Trap ID 43

CIM Information Prefix: PLAT ID: 0145

### User Response

Information only; no action is required.

Related links

- Finding the UEFI diagnostic code

• 816f050c-2009ffff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

the memory logging limit has been removed.

May also be shown as 816f050c2009ffff or 0x816f050c2009ffff

Severity Info

Serviceable No

Automatically notify support No Alert Category

Warning - Memory

SNMP Trap ID 43

CIM Information Prefix: PLAT ID: 0145

User Response

Information only; no action is required.

**Related links** 

- Finding the UEFI diagnostic code

• 816f050c-200affff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

the memory logging limit has been removed.

May also be shown as 816f050c200affff or 0x816f050c200affff

Severity Info Serviceable No

Automatically notify support

No

Alert Category Warning - Memory

SNMP Trap ID 43

CIM Information Prefix: PLAT ID: 0145

User Response Information only; no action is required.

Related links

- Finding the UEFI diagnostic code

• 816f050c-200bffff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

the memory logging limit has been removed.

May also be shown as 816f050c200bffff or 0x816f050c200bffff

Severity Info

**Serviceable** No

Automatically notify support No

Alert Category Warning - Memory

SNMP Trap ID 43

CIM Information Prefix: PLAT ID: 0145

User Response

Information only; no action is required.

**Related links** 

- Finding the UEFI diagnostic code

• 816f050c-200cffff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

the memory logging limit has been removed.

May also be shown as 816f050c200cffff or 0x816f050c200cffff

Severity Info Serviceable No

## Automatically notify support

No

Alert Category Warning - Memory

#### SNMP Trap ID 43

CIM Information Prefix: PLAT ID: 0145

#### User Response Information only; no action is required.

Related links – Finding the UEFI diagnostic code

• 816f050c-200dffff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

the memory logging limit has been removed.

May also be shown as 816f050c200dffff or 0x816f050c200dffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Warning - Memory

#### SNMP Trap ID 43

CIM Information Prefix: PLAT ID: 0145

#### **User Response**

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

# • 816f050c-200effff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

the memory logging limit has been removed.

May also be shown as 816f050c200effff or 0x816f050c200effff

Severity Info Serviceable No

Automatically notify support No

#### Alert Category Warning - Memory

SNMP Trap ID 43

CIM Information Prefix: PLAT ID: 0145

User Response

Information only; no action is required.

**Related links** 

- Finding the UEFI diagnostic code

# • 816f050c-200fffff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

the memory logging limit has been removed.

May also be shown as 816f050c200fffff or 0x816f050c200fffff

Severity

Info

Serviceable

No

Automatically notify support No

Alert Category Warning - Memory

SNMP Trap ID 43

CIM Information Prefix: PLAT ID: 0145

User Response Information only; no action is required.

Related links

- Finding the UEFI diagnostic code

# • 816f050c-2010ffff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

the memory logging limit has been removed.

May also be shown as 816f050c2010ffff or 0x816f050c2010ffff

Severity Info Serviceable No Automatically notify support

No

Alert Category Warning - Memory

## SNMP Trap ID

43

CIM Information Prefix: PLAT ID: 0145

#### **User Response**

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

• 816f050c-2011ffff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

the memory logging limit has been removed.

May also be shown as 816f050c2011ffff or 0x816f050c2011ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Warning - Memory

**SNMP Trap ID** 43

CIM Information Prefix: PLAT ID: 0145

**User Response** 

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

• 816f050c-2012ffff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

the memory logging limit has been removed.

May also be shown as 816f050c2012ffff or 0x816f050c2012ffff

Severity Info

Serviceable No

Automatically notify support

No

Alert Category Warning - Memory

SNMP Trap ID 43

### CIM Information Prefix: PLAT ID: 0145

#### **User Response**

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

 816f050c-2013ffff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

the memory logging limit has been removed.

May also be shown as 816f050c2013ffff or 0x816f050c2013ffff

Severity Info Serviceable

No

Automatically notify support No

Alert Category Warning - Memory

**SNMP Trap ID** 43

CIM Information Prefix: PLAT ID: 0145

User Response Information only; no action is required.

**Related links** 

- Finding the UEFI diagnostic code

• 816f050c-2014ffff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

the memory logging limit has been removed.

May also be shown as 816f050c2014ffff or 0x816f050c2014ffff

## Severity Info Serviceable No Automatically notify support No Alert Category Warning - Memory SNMP Trap ID 43

CIM Information Prefix: PLAT ID: 0145

#### **User Response**

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

## • 816f050c-2015ffff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

the memory logging limit has been removed.

May also be shown as 816f050c2015ffff or 0x816f050c2015ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Warning - Memory

SNMP Trap ID 43

CIM Information Prefix: PLAT ID: 0145

#### User Response

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

 816f050c-2016ffff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

the memory logging limit has been removed.

May also be shown as 816f050c2016ffff or 0x816f050c2016ffff

Severity Info Serviceable

No

Automatically notify support No

Alert Category Warning - Memory

SNMP Trap ID 43

CIM Information Prefix: PLAT ID: 0145

#### User Response

Information only; no action is required.

**Related links** 

- Finding the UEFI diagnostic code

 816f050c-2017ffff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

the memory logging limit has been removed.

May also be shown as 816f050c2017ffff or 0x816f050c2017ffff

Severity

Info

Serviceable No

Automatically notify support No

Alert Category Warning - Memory

SNMP Trap ID 43

CIM Information Prefix: PLAT ID: 0145

User Response Information only; no action is required.

**Related links** 

- Finding the UEFI diagnostic code

• 816f050c-2018ffff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

the memory logging limit has been removed.

May also be shown as 816f050c2018ffff or 0x816f050c2018ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Warning - Memory

**SNMP Trap ID** 43

CIM Information Prefix: PLAT ID: 0145

User Response

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

#### 816f050c-2019ffff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

the memory logging limit has been removed.

May also be shown as 816f050c2019ffff or 0x816f050c2019ffff

Severity Info

inio

Serviceable No

Automatically notify support No

Alert Category Warning - Memory

SNMP Trap ID 43

CIM Information Prefix: PLAT ID: 0145

User Response Information only; no action is required.

Related links

- Finding the UEFI diagnostic code

• 816f050c-201affff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

the memory logging limit has been removed.

May also be shown as 816f050c201affff or 0x816f050c201affff

Severity Info

Serviceable

No

Automatically notify support No

Alert Category Warning - Memory

SNMP Trap ID 43

CIM Information Prefix: PLAT ID: 0145

#### **User Response**

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

• 816f050c-201bffff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

the memory logging limit has been removed.

May also be shown as 816f050c201bffff or 0x816f050c201bffff

Severity

Info

Serviceable No

Automatically notify support No

Alert Category Warning - Memory

SNMP Trap ID 43

CIM Information Prefix: PLAT ID: 0145

User Response

Information only; no action is required.

**Related links** 

- Finding the UEFI diagnostic code

• 816f050c-201cffff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

the memory logging limit has been removed.

May also be shown as 816f050c201cffff or 0x816f050c201cffff

Severity Info

Serviceable

No

Automatically notify support No

Alert Category Warning - Memory

SNMP Trap ID 43

CIM Information Prefix: PLAT ID: 0145

User Response

Information only; no action is required.

Related links

- Finding the UEFI diagnostic code

• 816f050c-201dffff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

the memory logging limit has been removed.

May also be shown as 816f050c201dffff or 0x816f050c201dffff

Severity

Info

Serviceable

No

Automatically notify support No

Alert Category Warning - Memory

SNMP Trap ID 43

CIM Information Prefix: PLAT ID: 0145

User Response

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

• 816f050c-201effff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

the memory logging limit has been removed.

May also be shown as 816f050c201effff or 0x816f050c201effff

Severity

Info

Serviceable No

Automatically notify support No

Alert Category Warning - Memory

SNMP Trap ID 43

CIM Information Prefix: PLAT ID: 0145

User Response Information only; no action is required.

**Related links** 

- Finding the UEFI diagnostic code

• 816f050c-201fffff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

the memory logging limit has been removed.

May also be shown as 816f050c201fffff or 0x816f050c201fffff

Severity Info

Serviceable

No

Automatically notify support No

Alert Category Warning - Memory

SNMP Trap ID 43

CIM Information Prefix: PLAT ID: 0145

User Response Information only; no action is required.

Related links

- Finding the UEFI diagnostic code

• 816f050c-2020ffff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

the memory logging limit has been removed.

May also be shown as 816f050c2020ffff or 0x816f050c2020ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Warning - Memory

SNMP Trap ID 43

CIM Information Prefix: PLAT ID: 0145

User Response Information only; no action is required.

Finding the UEFI diagnostic code

• 816f050c-2021ffff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

the memory logging limit has been removed.

May also be shown as 816f050c2021ffff or 0x816f050c2021ffff

Severity Info Serviceable No

Automatically notify support No

Alert Category Warning - Memory

SNMP Trap ID 43

CIM Information Prefix: PLAT ID: 0145

User Response Information only; no action is required.

Related links – Finding the UEFI diagnostic code

• 816f050c-2022ffff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

the memory logging limit has been removed.

May also be shown as 816f050c2022ffff or 0x816f050c2022ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Warning - Memory

SNMP Trap ID 43

CIM Information Prefix: PLAT ID: 0145

User Response

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

• 816f050c-2023ffff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

the memory logging limit has been removed.

May also be shown as 816f050c2023ffff or 0x816f050c2023ffff

Severity Info Serviceable

No

### Automatically notify support

No

Alert Category Warning - Memory

#### SNMP Trap ID 43

CIM Information Prefix: PLAT ID: 0145

### **User Response**

Information only; no action is required.

### **Related links**

- Finding the UEFI diagnostic code

### 816f050c-2024ffff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

the memory logging limit has been removed.

May also be shown as 816f050c2024ffff or 0x816f050c2024ffff

Severity Info

#### Serviceable No

NO

Automatically notify support No

Alert Category Warning - Memory

#### SNMP Trap ID 43

CIM Information Prefix: PLAT ID: 0145

#### **User Response**

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

# • 816f050c-2025ffff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

the memory logging limit has been removed.

May also be shown as 816f050c2025ffff or 0x816f050c2025ffff

Severity Info Serviceable No

#### Automatically notify support No

## Alert Category

Warning - Memory

SNMP Trap ID

43

CIM Information Prefix: PLAT ID: 0145

#### User Response

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

# • 816f050c-2026ffff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

the memory logging limit has been removed.

May also be shown as 816f050c2026ffff or 0x816f050c2026ffff

Severity Info

Serviceable No

NC

Automatically notify support No

Alert Category Warning - Memory

SNMP Trap ID 43

CIM Information Prefix: PLAT ID: 0145

User Response Information only; no action is required.

Related links

- Finding the UEFI diagnostic code

# • 816f050c-2027ffff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

the memory logging limit has been removed.

May also be shown as 816f050c2027ffff or 0x816f050c2027ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Warning - Memory

#### **SNMP** Trap ID

43

CIM Information Prefix: PLAT ID: 0145

#### **User Response**

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

## • 816f050c-2028ffff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

the memory logging limit has been removed.

May also be shown as 816f050c2028ffff or 0x816f050c2028ffff

Severity Info Serviceable No Automatically notify support No

Alert Category Warning - Memory

**SNMP Trap ID** 43

CIM Information Prefix: PLAT ID: 0145

User Response Information only; no action is required.

Related links

- Finding the UEFI diagnostic code

• 816f050c-2029ffff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

the memory logging limit has been removed.

May also be shown as 816f050c2029ffff or 0x816f050c2029ffff

Severity Info Serviceable No Automatically notify support No

Alert Category Warning - Memory

**SNMP Trap ID** 43

### CIM Information Prefix: PLAT ID: 0145

#### User Response

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

• 816f050c-202affff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

the memory logging limit has been removed.

May also be shown as 816f050c202affff or 0x816f050c202affff

Severity Info

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Serviceable No

Automatically notify support No

Alert Category Warning - Memory

**SNMP Trap ID** 43

CIM Information Prefix: PLAT ID: 0145

### User Response

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

• 816f050c-202bffff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

the memory logging limit has been removed.

May also be shown as 816f050c202bffff or 0x816f050c202bffff

## Severity Info Serviceable No Automatically notify support No Alert Category Warning - Memory SNMP Trap ID

43

CIM Information Prefix: PLAT ID: 0145

#### **User Response**

Information only; no action is required.

**Related links** 

- Finding the UEFI diagnostic code

#### 816f050c-202cffff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

the memory logging limit has been removed.

May also be shown as 816f050c202cffff or 0x816f050c202cffff

Severity Info Serviceable

No

Automatically notify support No

Alert Category Warning - Memory

SNMP Trap ID 43

CIM Information Prefix: PLAT ID: 0145

User Response

Information only; no action is required.

**Related links** 

- Finding the UEFI diagnostic code

 816f050c-202dffff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

the memory logging limit has been removed.

May also be shown as 816f050c202dffff or 0x816f050c202dffff

Severity Info Serviceable

No

Automatically notify support No

Alert Category Warning - Memory

SNMP Trap ID 43

CIM Information Prefix: PLAT ID: 0145

User Response

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

• 816f050c-202effff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

the memory logging limit has been removed.

May also be shown as 816f050c202effff or 0x816f050c202effff

#### Severity

Info

Serviceable No

Automatically notify support No

Alert Category Warning - Memory

SNMP Trap ID

43

CIM Information Prefix: PLAT ID: 0145

User Response Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

• 816f050c-202fffff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

the memory logging limit has been removed.

May also be shown as 816f050c202fffff or 0x816f050c202fffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Warning - Memory

**SNMP Trap ID** 43

CIM Information Prefix: PLAT ID: 0145

#### User Response

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

## • 816f050c-2030ffff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

the memory logging limit has been removed.

May also be shown as 816f050c2030ffff or 0x816f050c2030ffff

Severity

Info

Serviceable No

Automatically notify support No

Alert Category Warning - Memory

SNMP Trap ID 43

CIM Information Prefix: PLAT ID: 0145

User Response Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code
- 816f050c-2581ffff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

The memory logging limit has been removed. All DIMMs. One of the DIMMs.

May also be shown as 816f050c2581ffff or 0x816f050c2581ffff

Severity Info

Serviceable

No

Automatically notify support No

Alert Category Warning - Memory

**SNMP Trap ID** 43

CIM Information Prefix: PLAT ID: 0145

#### **User Response**

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

• 816f050d-0400ffff : Critical Array [ComputerSystemElementName] has deasserted.

The RAID array is no longer in a critical condition.

May also be shown as 816f050d0400ffff or 0x816f050d0400ffff

Severity

Info

Serviceable No

Automatically notify support No

Alert Category Critical - Hard Disk drive

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0175

#### **User Response**

Information only; no action is required.

#### • 816f050d-0401ffff : Critical Array [ComputerSystemElementName] has deasserted.

The RAID array is no longer in a critical condition.

May also be shown as 816f050d0401ffff or 0x816f050d0401ffff

Severity Info

Serviceable No

Automatically notify support

Alert Category Critical - Hard Disk drive

SNMP Trap ID 5

CIM Information Prefix: PLAT ID: 0175

#### User Response

Information only; no action is required.

#### • 816f050d-0402ffff : Critical Array [ComputerSystemElementName] has deasserted.

The RAID array is no longer in a critical condition.

May also be shown as 816f050d0402ffff or 0x816f050d0402ffff

Severity Info

Serviceable No

#### Automatically notify support

No

Alert Category Critical - Hard Disk drive

## SNMP Trap ID

5

#### CIM Information Prefix: PLAT ID: 0175

User Response

Information only; no action is required.

### • 816f050d-0403ffff : Critical Array [ComputerSystemElementName] has deasserted.

The RAID array is no longer in a critical condition.

May also be shown as 816f050d0403ffff or 0x816f050d0403ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Hard Disk drive

5 SNMP Trap ID

CIM Information Prefix: PLAT ID: 0175

User Response Information only; no action is required.

#### • 816f050d-0404ffff : Critical Array [ComputerSystemElementName] has deasserted.

The RAID array is no longer in a critical condition.

May also be shown as 816f050d0404ffff or 0x816f050d0404ffff

Severity Info Serviceable No Automatically notify support No Alert Category Critical - Hard Disk drive SNMP Trap ID 5

CIM Information Prefix: PLAT ID: 0175

#### **User Response**

Information only; no action is required.

#### 816f050d-0405ffff : Critical Array [ComputerSystemElementName] has deasserted. ٠

The RAID array is no longer in a critical condition.

May also be shown as 816f050d0405ffff or 0x816f050d0405ffff

Severity Info

Serviceable

No

Automatically notify support No

Alert Category Critical - Hard Disk drive

**SNMP** Trap ID 5

**CIM** Information Prefix: PLAT ID: 0175

**User Response** Information only; no action is required.

#### 816f050d-0406ffff : Critical Array [ComputerSystemElementName] has deasserted.

The RAID array is no longer in a critical condition.

May also be shown as 816f050d0406ffff or 0x816f050d0406ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Hard Disk drive

**SNMP Trap ID** 5

**CIM** Information Prefix: PLAT ID: 0175

**User Response** Information only; no action is required.

816f050d-0407ffff : Critical Array [ComputerSystemElementName] has deasserted.

The RAID array is no longer in a critical condition.

May also be shown as 816f050d0407ffff or 0x816f050d0407ffff

Severity

Info

Serviceable No

Automatically notify support No

Alert Category Critical - Hard Disk drive

SNMP Trap ID 5

CIM Information Prefix: PLAT ID: 0175

#### **User Response**

Information only; no action is required.

#### 816f0513-2582ffff : A PCI SERR on system [ComputerSystemElementName] has deasserted.

A PCI System Error (SERR) has recovered. All PCI Error. One of PCI Error.

May also be shown as 816f05132582ffff or 0x816f05132582ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Other

SNMP Trap ID 50

CIM Information Prefix: PLAT ID: 0235

#### **User Response**

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

#### 816f0607-0301ffff : An SM BIOS Uncorrectable CPU complex error for [ProcessorElementName] has deasserted.

An SM BIOS uncorrectable CPU complex error has recovered.

May also be shown as 816f06070301ffff or 0x816f06070301ffff

Severity Info Serviceable No Automatically notify support No

#### Alert Category Critical - CPU

SNMP Trap ID

40

CIM Information Prefix: PLAT ID: 0817

#### User Response

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

# • 816f0607-0302ffff : An SM BIOS Uncorrectable CPU complex error for [ProcessorElementName] has deasserted.

An SM BIOS uncorrectable CPU complex error has recovered.

May also be shown as 816f06070302ffff or 0x816f06070302ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - CPU

SNMP Trap ID 40

CIM Information Prefix: PLAT ID: 0817

User Response Information only; no action is required.

Related links

- Finding the UEFI diagnostic code

#### 816f0607-0303ffff : An SM BIOS Uncorrectable CPU complex error for [ProcessorElementName] has deasserted.

An SM BIOS uncorrectable CPU complex error has recovered.

May also be shown as 816f06070303ffff or 0x816f06070303ffff

Severity Info Serviceable No

Automatically notify support No

Alert Category Critical - CPU

#### **SNMP** Trap ID

40

CIM Information Prefix: PLAT ID: 0817

#### **User Response**

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

#### 816f0607-0304ffff : An SM BIOS Uncorrectable CPU complex error for [ProcessorElementName] has deasserted.

An SM BIOS uncorrectable CPU complex error has recovered.

May also be shown as 816f06070304ffff or 0x816f06070304ffff

Severity Info Serviceable No Automatically notify support No Alert Category

Critical - CPU

**SNMP Trap ID** 40

CIM Information Prefix: PLAT ID: 0817

User Response

Information only; no action is required.

Related links

- Finding the UEFI diagnostic code

## • 816f0607-2584ffff : An SM BIOS Uncorrectable CPU complex error for [ProcessorElementName] has deasserted.

An SM BIOS Uncorrectable CPU complex error has recovered. All CPUs. One of CPUs. Uncorrectable CPU complex error has deasserted. All CPUs. One of CPUs.

May also be shown as 816f06072584ffff or 0x816f06072584ffff

Severity Info Serviceable No Automatically notify support No Alert Category

Critical - CPU

**SNMP** Trap ID

40

### CIM Information Prefix: PLAT ID: 0817

### User Response

Information only; no action is required.

### **Related links**

- Finding the UEFI diagnostic code

### • 816f060d-0400ffff : Array in system [ComputerSystemElementName] has been restored.

The failed RAID array has been restored.

May also be shown as 816f060d0400ffff or 0x816f060d0400ffff

Severity Info Serviceable No

Automatically notify support No

Alert Category Critical - Hard Disk drive

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0177

### **User Response**

Information only; no action is required.

### • 816f060d-0401ffff : Array in system [ComputerSystemElementName] has been restored.

The failed RAID array has been restored.

May also be shown as 816f060d0401ffff or 0x816f060d0401ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Hard Disk drive

SNMP Trap ID 5

CIM Information Prefix: PLAT ID: 0177

User Response

Information only; no action is required.

#### • 816f060d-0402ffff : Array in system [ComputerSystemElementName] has been restored.

The failed RAID array has been restored.

May also be shown as 816f060d0402ffff or 0x816f060d0402ffff

Severity Info Serviceable No Automatically notify support No Alert Category Critical - Hard Disk drive SNMP Trap ID 5 CIM Information Prefix: PLAT ID: 0177 User Response Information only; no action is required. 816f060d-0403ffff : Array in system [ComputerSystemElementName] has been restored.

The failed RAID array has been restored.

May also be shown as 816f060d0403ffff or 0x816f060d0403ffff

Severity Info Serviceable No Automatically notify support No Alert Category

Critical - Hard Disk drive

#### **SNMP Trap ID**

5

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CIM Information Prefix: PLAT ID: 0177

User Response Information only; no action is required.

#### • 816f060d-0404ffff : Array in system [ComputerSystemElementName] has been restored.

The failed RAID array has been restored.

May also be shown as 816f060d0404ffff or 0x816f060d0404ffff

Severity Info Serviceable

No

### Automatically notify support

No

## **Alert Category**

Critical - Hard Disk drive

#### **SNMP** Trap ID 5

#### **CIM** Information Prefix: PLAT ID: 0177

### **User Response**

Information only; no action is required.

#### ٠ 816f060d-0405ffff : Array in system [ComputerSystemElementName] has been restored.

The failed RAID array has been restored.

May also be shown as 816f060d0405ffff or 0x816f060d0405ffff

Severity Info

Serviceable No

Automatically notify support No

**Alert Category** Critical - Hard Disk drive

#### **SNMP** Trap ID 5

**CIM** Information Prefix: PLAT ID: 0177

### User Response

Information only; no action is required.

#### 816f060d-0406ffff : Array in system [ComputerSystemElementName] has been restored. ٠

The failed RAID array has been restored.

May also be shown as 816f060d0406ffff or 0x816f060d0406ffff

#### Severity Info

Serviceable No

#### Automatically notify support No

**Alert Category** Critical - Hard Disk drive

**SNMP** Trap ID 5

**CIM Information** Prefix: PLAT ID: 0177

#### **User Response**

Information only; no action is required.

• 816f060d-0407ffff : Array in system [ComputerSystemElementName] has been restored.

The failed RAID array has been restored.

May also be shown as 816f060d0407ffff or 0x816f060d0407ffff

Severity Info Serviceable No Automatically notify support No

Alert Category Critical - Hard Disk drive

SNMP Trap ID 5

CIM Information Prefix: PLAT ID: 0177

User Response Information only; no action is required.

• 816f070c-2001ffff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted.

A memory DIMM configuration error has recovered.

May also be shown as 816f070c2001ffff or 0x816f070c2001ffff

Severity Info

Serviceable

No

Automatically notify support

No

Alert Category Critical - Memory

**SNMP Trap ID** 41

CIM Information Prefix: PLAT ID: 0127

#### **User Response**

Information only; no action is required.

**Related links** 

- Finding the UEFI diagnostic code
- 816f070c-2002ffff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted.

A memory DIMM configuration error has recovered.

May also be shown as 816f070c2002ffff or 0x816f070c2002ffff

Severity

Info

Serviceable No

Automatically notify support No

**Alert Category** Critical - Memory

**SNMP Trap ID** 41

**CIM Information** Prefix: PLAT ID: 0127

#### **User Response**

Information only; no action is required.

#### **Related links**

Finding the UEFI diagnostic code

#### • 816f070c-2003ffff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted.

A memory DIMM configuration error has recovered.

May also be shown as 816f070c2003ffff or 0x816f070c2003ffff

Severity Info

Serviceable

No

#### Automatically notify support No

Alert Category Critical - Memory

**SNMP Trap ID** 41

**CIM** Information Prefix: PLAT ID: 0127

**User Response** Information only; no action is required.

**Related links** 

Finding the UEFI diagnostic code

816f070c-2004ffff : Configuration error for [PhysicalMemoryElementName] on Subsystem ٠ [MemoryElementName]has deasserted.

A memory DIMM configuration error has recovered.

May also be shown as 816f070c2004ffff or 0x816f070c2004ffff

Severity

Info

Serviceable

No

Automatically notify support No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information Prefix: PLAT ID: 0127

**User Response** 

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

## • 816f070c-2005ffff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted.

A memory DIMM configuration error has recovered.

May also be shown as 816f070c2005ffff or 0x816f070c2005ffff

Severity

Info

Serviceable No

Automatically notify support No

Alert Category Critical - Memory

**SNMP** Trap ID

41

CIM Information Prefix: PLAT ID: 0127

User Response Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

• 816f070c-2006ffff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted.

A memory DIMM configuration error has recovered.

May also be shown as 816f070c2006ffff or 0x816f070c2006ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0127

### User Response

Information only; no action is required.

Related links

- Finding the UEFI diagnostic code

• 816f070c-2007ffff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted.

A memory DIMM configuration error has recovered.

May also be shown as 816f070c2007ffff or 0x816f070c2007ffff

Severity Info

Serviceable No

Automatically notify support

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0127

User Response

Information only; no action is required.

**Related links** 

- Finding the UEFI diagnostic code

• 816f070c-2008ffff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted.

A memory DIMM configuration error has recovered.

May also be shown as 816f070c2008ffff or 0x816f070c2008ffff

Severity Info Serviceable No

Automatically notify support

No

Alert Category Critical - Memory

**SNMP Trap ID** 41

**CIM Information** Prefix: PLAT ID: 0127

**User Response** Information only; no action is required.

**Related links** 

- Finding the UEFI diagnostic code

816f070c-2009ffff : Configuration error for [PhysicalMemoryElementName] on Subsystem ٠ [MemoryElementName]has deasserted.

A memory DIMM configuration error has recovered.

May also be shown as 816f070c2009ffff or 0x816f070c2009ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Memory

**SNMP Trap ID** 41

**CIM** Information Prefix: PLAT ID: 0127

**User Response** 

Information only; no action is required.

**Related links** 

- Finding the UEFI diagnostic code

• 816f070c-200affff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted.

A memory DIMM configuration error has recovered.

May also be shown as 816f070c200affff or 0x816f070c200affff

Severity Info Serviceable No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0127

User Response Information only; no action is required.

Related links – Finding the UEFI diagnostic code

• 816f070c-200bffff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted.

A memory DIMM configuration error has recovered.

May also be shown as 816f070c200bffff or 0x816f070c200bffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information

Prefix: PLAT ID: 0127

#### User Response

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

## • 816f070c-200cffff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted.

A memory DIMM configuration error has recovered.

May also be shown as 816f070c200cffff or 0x816f070c200cffff

Severity Info Serviceable No

Automatically notify support No

### Alert Category

Critical - Memory

### SNMP Trap ID

41

CIM Information Prefix: PLAT ID: 0127

### User Response

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

#### 816f070c-200dffff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted.

A memory DIMM configuration error has recovered.

May also be shown as 816f070c200dffff or 0x816f070c200dffff

Severity

Info

Serviceable

No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0127

User Response Information only; no action is required.

### **Related links**

- Finding the UEFI diagnostic code

## • 816f070c-200effff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted.

A memory DIMM configuration error has recovered.

May also be shown as 816f070c200effff or 0x816f070c200effff

Severity Info Serviceable No

Automatically notify support No

Alert Category Critical - Memory

### SNMP Trap ID

41

CIM Information Prefix: PLAT ID: 0127

#### **User Response**

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

• 816f070c-200fffff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted.

A memory DIMM configuration error has recovered.

May also be shown as 816f070c200fffff or 0x816f070c200fffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0127

**User Response** 

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

• 816f070c-2010ffff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted.

A memory DIMM configuration error has recovered.

May also be shown as 816f070c2010ffff or 0x816f070c2010ffff

Severity Info

Serviceable No

Automatically notify support

No

Alert Category Critical - Memory

SNMP Trap ID 41

### CIM Information Prefix: PLAT ID: 0127

#### **User Response**

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

• 816f070c-2011ffff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted.

A memory DIMM configuration error has recovered.

May also be shown as 816f070c2011ffff or 0x816f070c2011ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0127

User Response Information only; no action is required.

Related links

- Finding the UEFI diagnostic code

• 816f070c-2012ffff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted.

A memory DIMM configuration error has recovered.

May also be shown as 816f070c2012ffff or 0x816f070c2012ffff

### Severity Info Serviceable No Automatically notify support No Alert Category Critical - Memory SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0127

#### User Response

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

## • 816f070c-2013ffff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted.

A memory DIMM configuration error has recovered.

May also be shown as 816f070c2013ffff or 0x816f070c2013ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0127

#### User Response

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

• 816f070c-2014ffff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted.

A memory DIMM configuration error has recovered.

May also be shown as 816f070c2014ffff or 0x816f070c2014ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

4

CIM Information Prefix: PLAT ID: 0127

#### User Response

Information only; no action is required.

**Related links** 

- Finding the UEFI diagnostic code

• 816f070c-2015ffff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted.

A memory DIMM configuration error has recovered.

May also be shown as 816f070c2015ffff or 0x816f070c2015ffff

Severity

Info

Serviceable No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID

41

CIM Information Prefix: PLAT ID: 0127

User Response Information only; no action is required.

**Related links** 

- Finding the UEFI diagnostic code

• 816f070c-2016ffff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted.

A memory DIMM configuration error has recovered.

May also be shown as 816f070c2016ffff or 0x816f070c2016ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0127

User Response

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

#### 816f070c-2017ffff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted.

A memory DIMM configuration error has recovered.

May also be shown as 816f070c2017ffff or 0x816f070c2017ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0127

User Response Information only; no action is required.

**Related links** 

- Finding the UEFI diagnostic code

• 816f070c-2018ffff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted.

A memory DIMM configuration error has recovered.

May also be shown as 816f070c2018ffff or 0x816f070c2018ffff

Severity Info

Serviceable

No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0127

#### **User Response**

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

• 816f070c-2019ffff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted.

A memory DIMM configuration error has recovered.

May also be shown as 816f070c2019ffff or 0x816f070c2019ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0127

User Response Information only; no action is required.

**Related links** 

- Finding the UEFI diagnostic code

## • 816f070c-201affff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted.

A memory DIMM configuration error has recovered.

May also be shown as 816f070c201affff or 0x816f070c201affff

Severity Info

Serviceable

No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0127

User Response Information only; no action is required.

Related links

- Finding the UEFI diagnostic code

• 816f070c-201bffff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted.

A memory DIMM configuration error has recovered.

May also be shown as 816f070c201bffff or 0x816f070c201bffff

Severity

Info

Serviceable

No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID

41

CIM Information Prefix: PLAT ID: 0127

#### User Response

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

• 816f070c-201cffff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted.

A memory DIMM configuration error has recovered.

May also be shown as 816f070c201cffff or 0x816f070c201cffff

Severity Info

IIIIO

Serviceable No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0127

User Response Information only; no action is required.

Related links

- Finding the UEFI diagnostic code

• 816f070c-201dffff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted.

A memory DIMM configuration error has recovered.

May also be shown as 816f070c201dffff or 0x816f070c201dffff

Severity Info

Serviceable

No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0127

User Response

Information only; no action is required.

Finding the UEFI diagnostic code

• 816f070c-201effff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted.

A memory DIMM configuration error has recovered.

May also be shown as 816f070c201effff or 0x816f070c201effff

Severity Info

Serviceable No

Automatically notify support

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0127

User Response Information only; no action is required.

Finding the UEFI diagnostic code

• 816f070c-201fffff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted.

A memory DIMM configuration error has recovered.

May also be shown as 816f070c201fffff or 0x816f070c201fffff

Severity Info Serviceable No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0127

User Response Information only; no action is required.

Related links
– Finding the UEFI diagnostic code

## • 816f070c-2020ffff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted.

A memory DIMM configuration error has recovered.

May also be shown as 816f070c2020ffff or 0x816f070c2020ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0127

User Response

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

## • 816f070c-2021ffff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted.

A memory DIMM configuration error has recovered.

May also be shown as 816f070c2021ffff or 0x816f070c2021ffff

Severity Info Serviceable

No

### Automatically notify support

No

Alert Category Critical - Memory

#### SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0127

#### **User Response**

Information only; no action is required.

### **Related links**

- Finding the UEFI diagnostic code

## • 816f070c-2022ffff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted.

A memory DIMM configuration error has recovered.

May also be shown as 816f070c2022ffff or 0x816f070c2022ffff

Severity Info

Serviceable No

Automatically notify support

No

Alert Category Critical - Memory

#### SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0127

#### **User Response**

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

# • 816f070c-2023ffff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted.

A memory DIMM configuration error has recovered.

May also be shown as 816f070c2023ffff or 0x816f070c2023ffff

Severity Info Serviceable No Automatically notify support

No

### Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information Prefix: PLAT ID: 0127

#### User Response

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

## • 816f070c-2024ffff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted.

A memory DIMM configuration error has recovered.

May also be shown as 816f070c2024ffff or 0x816f070c2024ffff

Severity Info

Serviceable No

. . . .

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0127

User Response Information only; no action is required.

Related links
 Finding the UEFI diagnostic code

## • 816f070c-2025ffff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted.

A memory DIMM configuration error has recovered.

May also be shown as 816f070c2025ffff or 0x816f070c2025ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Memory

#### **SNMP** Trap ID

41

CIM Information Prefix: PLAT ID: 0127

#### **User Response**

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

## • 816f070c-2026ffff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted.

A memory DIMM configuration error has recovered.

May also be shown as 816f070c2026ffff or 0x816f070c2026ffff

Severity Info Serviceable No Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0127

User Response

Information only; no action is required.

**Related links** 

- Finding the UEFI diagnostic code

• 816f070c-2027ffff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted.

A memory DIMM configuration error has recovered.

May also be shown as 816f070c2027ffff or 0x816f070c2027ffff

Severity Info Serviceable No

Automatically notify support

No

Alert Category Critical - Memory

SNMP Trap ID 41

### CIM Information Prefix: PLAT ID: 0127

#### User Response

Information only; no action is required.

#### Related links

- Finding the UEFI diagnostic code

• 816f070c-2028ffff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted.

A memory DIMM configuration error has recovered.

May also be shown as 816f070c2028ffff or 0x816f070c2028ffff

Severity Info

Serviceable

No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0127

### User Response

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

• 816f070c-2029ffff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted.

A memory DIMM configuration error has recovered.

May also be shown as 816f070c2029ffff or 0x816f070c2029ffff

Severity Info Serviceable No Automatically notify support No Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0127

#### **User Response**

Information only; no action is required.

**Related links** 

- Finding the UEFI diagnostic code

## • 816f070c-202affff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted.

A memory DIMM configuration error has recovered.

May also be shown as 816f070c202affff or 0x816f070c202affff

Severity Info Serviceable

No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

41

CIM Information Prefix: PLAT ID: 0127

#### User Response

Information only; no action is required.

**Related links** 

- Finding the UEFI diagnostic code

• 816f070c-202bffff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted.

A memory DIMM configuration error has recovered.

May also be shown as 816f070c202bffff or 0x816f070c202bffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID

41

CIM Information Prefix: PLAT ID: 0127

User Response

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

• 816f070c-202cffff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted.

A memory DIMM configuration error has recovered.

May also be shown as 816f070c202cffff or 0x816f070c202cffff

Severity

Info

Serviceable No

Automatically notify support No

Alert Category Critical - Memory

**SNMP** Trap ID

41

CIM Information Prefix: PLAT ID: 0127

User Response Information only; no action is required.

**Related links** 

- Finding the UEFI diagnostic code

• 816f070c-202dffff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted.

A memory DIMM configuration error has recovered.

May also be shown as 816f070c202dffff or 0x816f070c202dffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0127

User Response

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

#### 816f070c-202effff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted.

A memory DIMM configuration error has recovered.

May also be shown as 816f070c202effff or 0x816f070c202effff

Severity

Info

Serviceable No

Automatically notify support No

Alert Category Critical - Memory

SNMP Trap ID 41

CIM Information Prefix: PLAT ID: 0127

User Response Information only; no action is required.

**Related links** 

- Finding the UEFI diagnostic code
- 816f070c-202fffff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted.

A memory DIMM configuration error has recovered.

May also be shown as 816f070c202fffff or 0x816f070c202fffff

Severity Info

Serviceable

No

Automatically notify support No

Alert Category Critical - Memory

**SNMP Trap ID** 41

CIM Information Prefix: PLAT ID: 0127

**User Response** 

Information only; no action is required.

**Related links** 

Finding the UEFI diagnostic code

• 816f070c-2030ffff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted.

A memory DIMM configuration error has recovered.

May also be shown as 816f070c2030ffff or 0x816f070c2030ffff

Severity

Info

Serviceable No

Automatically notify support No

**Alert Category** Critical - Memory

**SNMP Trap ID** 41

**CIM Information** Prefix: PLAT ID: 0127

#### **User Response**

Information only; no action is required.

#### **Related links**

Finding the UEFI diagnostic code

#### • 816f070c-2581ffff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted.

A memory DIMM configuration error has recovered. All DIMMs. One of the DIMMs.

May also be shown as 816f070c2581ffff or 0x816f070c2581ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Memory

**SNMP Trap ID** 41

**CIM** Information Prefix: PLAT ID: 0127

#### **User Response**

Information only; no action is required.

### **Related links**

Finding the UEFI diagnostic code

#### 816f070d-0400ffff : Rebuild completed for Array in system [ComputerSystemElementName]. ٠

The rebuild of the RAID array has completed.

May also be shown as 816f070d0400ffff or 0x816f070d0400ffff

Severity Info

Serviceable No

#### Automatically notify support No

Alert Category System - Other

**SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0179

User Response

Information only; no action is required.

#### • 816f070d-0401ffff : Rebuild completed for Array in system [ComputerSystemElementName].

The rebuild of the RAID array has completed.

May also be shown as 816f070d0401ffff or 0x816f070d0401ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0179

#### **User Response**

Information only; no action is required.

#### 816f070d-0402ffff : Rebuild completed for Array in system [ComputerSystemElementName].

The rebuild of the RAID array has completed.

May also be shown as 816f070d0402ffff or 0x816f070d0402ffff

Severity Info

٠

Serviceable No

Automatically notify support No

Alert Category System - Other

#### **SNMP Trap ID**

CIM Information Prefix: PLAT ID: 0179

#### **User Response**

Information only; no action is required.

• 816f070d-0403ffff : Rebuild completed for Array in system [ComputerSystemElementName].

The rebuild of the RAID array has completed.

May also be shown as 816f070d0403ffff or 0x816f070d0403ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

**SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0179

#### **User Response**

Information only; no action is required.

• 816f070d-0404ffff : Rebuild completed for Array in system [ComputerSystemElementName].

The rebuild of the RAID array has completed.

May also be shown as 816f070d0404ffff or 0x816f070d0404ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

**SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0179

User Response

Information only; no action is required.

• 816f070d-0405ffff : Rebuild completed for Array in system [ComputerSystemElementName].

The rebuild of the RAID array has completed.

May also be shown as 816f070d0405ffff or 0x816f070d0405ffff

Severity Info Serviceable No Automatically notify support No Alert Category System - Other

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0179

**User Response** 

Information only; no action is required.

#### • 816f070d-0406ffff : Rebuild completed for Array in system [ComputerSystemElementName].

The rebuild of the RAID array has completed.

May also be shown as 816f070d0406ffff or 0x816f070d0406ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

**SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0179

User Response Information only; no action is required.

#### • 816f070d-0407ffff : Rebuild completed for Array in system [ComputerSystemElementName].

The rebuild of the RAID array has completed.

May also be shown as 816f070d0407ffff or 0x816f070d0407ffff

Severity Info Serviceable No

### Automatically notify support

No

Alert Category System - Other

#### **SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0179

#### User Response Information only; no action is required.

#### • 816f0807-0301ffff : [ProcessorElementName] has been Enabled.

A Processor has been Enabled.

May also be shown as 816f08070301ffff or 0x816f08070301ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

#### SNMP Trap ID

CIM Information Prefix: PLAT ID: 0060

### User Response

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

#### • 816f0807-0302ffff : [ProcessorElementName] has been Enabled.

A Processor has been Enabled.

May also be shown as 816f08070302ffff or 0x816f08070302ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

**SNMP** Trap ID

### CIM Information Prefix: PLAT ID: 0060

#### **User Response**

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

#### • 816f0807-0303ffff : [ProcessorElementName] has been Enabled.

A Processor has been Enabled.

May also be shown as 816f08070303ffff or 0x816f08070303ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

**SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0060

#### **User Response**

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

#### • 816f0807-0304ffff : [ProcessorElementName] has been Enabled.

A Processor has been Enabled.

May also be shown as 816f08070304ffff or 0x816f08070304ffff

Severity Info Serviceable No Automatically notify support No Alert Category

System - Other

**SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0060

User Response Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

#### • 816f0807-2584ffff : [ProcessorElementName] has been Enabled.

A processor has been enabled. All CPUs. One of CPUs.

May also be shown as 816f08072584ffff or 0x816f08072584ffff

Severity Info

Serviceable

No

Automatically notify support No

Alert Category System - Other

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0060

User Response

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

• 816f0813-2581ffff : Bus [SensorElementName] has recovered from an Uncorrectable Bus Error.

the system has recovered from a bus uncorrectable error. DIMMs.

May also be shown as 816f08132581ffff or 0x816f08132581ffff

Severity Info Serviceable No

Automatically notify support No

Alert Category Critical - Other

SNMP Trap ID 50

CIM Information Prefix: PLAT ID: 0241

User Response Information only; no action is required.

Related links

Finding the UEFI diagnostic code

• 816f0813-2584ffff : Bus [SensorElementName] has recovered from an Uncorrectable Bus Error.

A Bus Uncorrectable Error has recovered. CPUs.

May also be shown as 816f08132584ffff or 0x816f08132584ffff

Severity

Info

Serviceable No

Automatically notify support No

Alert Category Critical - Other

SNMP Trap ID 50

CIM Information Prefix: PLAT ID: 0241

User Response

Information only; no action is required.

**Related links** 

- Finding the UEFI diagnostic code

 816f090c-2001ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled.

Memory DIMM throttling has been turned off.

May also be shown as 816f090c2001ffff or 0x816f090c2001ffff

Severity Info

Serviceable

No

Automatically notify support No

Alert Category

System - Other

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0143

User Response Information only; no action is required.

 816f090c-2002ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled.

Memory DIMM throttling has been turned off.

May also be shown as 816f090c2002ffff or 0x816f090c2002ffff

Severity

Info

Serviceable No

Automatically notify support No

Alert Category System - Other

**SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0143

User Response

Information only; no action is required.

• 816f090c-2003ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled.

Memory DIMM throttling has been turned off.

May also be shown as 816f090c2003ffff or 0x816f090c2003ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0143

**User Response** 

Information only; no action is required.

#### 816f090c-2004ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled.

Memory DIMM throttling has been turned off.

May also be shown as 816f090c2004ffff or 0x816f090c2004ffff

Severity Info Serviceable No Automatically notify support No Alert Category

#### System - Other

#### **SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0143

#### **User Response**

Information only; no action is required.

## • 816f090c-2005ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled.

Memory DIMM throttling has been turned off.

May also be shown as 816f090c2005ffff or 0x816f090c2005ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

**SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0143

#### **User Response**

Information only; no action is required.

#### 816f090c-2006ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled.

Memory DIMM throttling has been turned off.

May also be shown as 816f090c2006ffff or 0x816f090c2006ffff

Severity

Info

Serviceable No

Automatically notify support No

Alert Category System - Other

**SNMP Trap ID** 

CIM Information Prefix: PLAT ID: 0143

**User Response** 

Information only; no action is required.

• 816f090c-2007ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled.

Memory DIMM throttling has been turned off.

May also be shown as 816f090c2007ffff or 0x816f090c2007ffff

Severity

Info

Serviceable

No

Automatically notify support No

Alert Category System - Other

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0143

User Response Information only; no action is required.

 816f090c-2008ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled.

Memory DIMM throttling has been turned off.

May also be shown as 816f090c2008ffff or 0x816f090c2008ffff

Severity Info

Serviceable No

Automatically notify support

No

Alert Category System - Other

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0143

#### **User Response**

Information only; no action is required.

## • 816f090c-2009ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled.

Memory DIMM throttling has been turned off.

May also be shown as 816f090c2009ffff or 0x816f090c2009ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

**SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0143

User Response Information only; no action is required.

#### 816f090c-200affff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled.

Memory DIMM throttling has been turned off.

May also be shown as 816f090c200affff or 0x816f090c200affff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0143

#### **User Response**

Information only; no action is required.

#### 816f090c-200bffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled.

Memory DIMM throttling has been turned off.

May also be shown as 816f090c200bffff or 0x816f090c200bffff

Severity Info Serviceable No Automatically notify support

No

#### Alert Category System - Other

#### **SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0143

#### User Response

Information only; no action is required.

# • 816f090c-200cffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled.

Memory DIMM throttling has been turned off.

May also be shown as 816f090c200cffff or 0x816f090c200cffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

**SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0143

User Response

Information only; no action is required.

• 816f090c-200dffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled.

Memory DIMM throttling has been turned off.

May also be shown as 816f090c200dffff or 0x816f090c200dffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

**SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0143 **User Response** 

Information only; no action is required.

 816f090c-200effff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled.

Memory DIMM throttling has been turned off.

May also be shown as 816f090c200effff or 0x816f090c200effff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

#### SNMP Trap ID

CIM Information Prefix: PLAT ID: 0143

User Response Information only; no action is required.

 816f090c-200fffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled.

Memory DIMM throttling has been turned off.

May also be shown as 816f090c200fffff or 0x816f090c200fffff

Severity Info Serviceable No

Automatically notify support No

Alert Category System - Other

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0143

User Response

Information only; no action is required.

 816f090c-2010ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled.

Memory DIMM throttling has been turned off.

May also be shown as 816f090c2010ffff or 0x816f090c2010ffff

Severity

Info

Serviceable No

Automatically notify support No

Alert Category System - Other

**SNMP Trap ID** 

CIM Information Prefix: PLAT ID: 0143

#### User Response

Information only; no action is required.

• 816f090c-2011ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled.

Memory DIMM throttling has been turned off.

May also be shown as 816f090c2011ffff or 0x816f090c2011ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

**SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0143

#### User Response

Information only; no action is required.

• 816f090c-2012ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled.

Memory DIMM throttling has been turned off.

May also be shown as 816f090c2012ffff or 0x816f090c2012ffff

Severity Info

Serviceable No Automatically notify support No

Alert Category System - Other

#### **SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0143

User Response Information only; no action is required.

#### 816f090c-2013ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled.

Memory DIMM throttling has been turned off.

May also be shown as 816f090c2013ffff or 0x816f090c2013ffff

Severity Info

Serviceable

No

Automatically notify support No

Alert Category System - Other

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0143

User Response Information only; no action is required.

 816f090c-2014ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled.

Memory DIMM throttling has been turned off.

May also be shown as 816f090c2014ffff or 0x816f090c2014ffff

Severity Info

Serviceable

No

Automatically notify support

No

Alert Category System - Other

**SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0143

**User Response** 

Information only; no action is required.

• 816f090c-2015ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled.

Memory DIMM throttling has been turned off.

May also be shown as 816f090c2015ffff or 0x816f090c2015ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0143

## User Response

Information only; no action is required.

 816f090c-2016ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled.

Memory DIMM throttling has been turned off.

May also be shown as 816f090c2016ffff or 0x816f090c2016ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

**SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0143

#### User Response

Information only; no action is required.

 816f090c-2017ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled. Memory DIMM throttling has been turned off.

May also be shown as 816f090c2017ffff or 0x816f090c2017ffff

Severity Info Serviceable No

Automatically notify support No

Alert Category System - Other

SNMP Trap ID

Prefix: PLAT ID: 0143

User Response

Information only; no action is required.

### 816f090c-2018ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled.

Memory DIMM throttling has been turned off.

May also be shown as 816f090c2018ffff or 0x816f090c2018ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

**SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0143

**User Response** 

Information only; no action is required.

# • 816f090c-2019ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled.

Memory DIMM throttling has been turned off.

May also be shown as 816f090c2019ffff or 0x816f090c2019ffff

Severity Info

Serviceable

No

#### Automatically notify support No

Alert Category System - Other

### **SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0143

User Response Information only; no action is required.

• 816f090c-201affff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled.

Memory DIMM throttling has been turned off.

May also be shown as 816f090c201affff or 0x816f090c201affff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

### **SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0143

#### **User Response**

Information only; no action is required.

 816f090c-201bffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled.

Memory DIMM throttling has been turned off.

May also be shown as 816f090c201bffff or 0x816f090c201bffff

Severity Info Serviceable

No

Automatically notify support No

Alert Category System - Other

**SNMP** Trap ID

### CIM Information Prefix: PLAT ID: 0143

#### **User Response**

Information only; no action is required.

 816f090c-201cffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled.

Memory DIMM throttling has been turned off.

May also be shown as 816f090c201cffff or 0x816f090c201cffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

**SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0143

### **User Response**

Information only; no action is required.

 816f090c-201dffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled.

Memory DIMM throttling has been turned off.

May also be shown as 816f090c201dffff or 0x816f090c201dffff

Severity Info Serviceable

No

Automatically notify support No

Alert Category System - Other

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0143

User Response

Information only; no action is required.

### 816f090c-201effff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled.

Memory DIMM throttling has been turned off.

May also be shown as 816f090c201effff or 0x816f090c201effff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

**SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0143

User Response Information only; no action is required.

• 816f090c-201fffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled.

Memory DIMM throttling has been turned off.

May also be shown as 816f090c201fffff or 0x816f090c201fffff

Severity Info

Serviceable

No

Automatically notify support No

INO

Alert Category System - Other

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0143

User Response Information only; no action is required.

• 816f090c-2020ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled.

Memory DIMM throttling has been turned off.

May also be shown as 816f090c2020ffff or 0x816f090c2020ffff

Severity

Info

Serviceable No

Automatically notify support

No

Alert Category System - Other

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0143

User Response

Information only; no action is required.

 816f090c-2021ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled.

Memory DIMM throttling has been turned off.

May also be shown as 816f090c2021ffff or 0x816f090c2021ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0143

**User Response** 

Information only; no action is required.

### 816f090c-2022ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled.

Memory DIMM throttling has been turned off.

May also be shown as 816f090c2022ffff or 0x816f090c2022ffff

Severity Info Serviceable No Automatically notify support No Alert Category

#### System - Other

### **SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0143

#### User Response

Information only; no action is required.

# • 816f090c-2023ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled.

Memory DIMM throttling has been turned off.

May also be shown as 816f090c2023ffff or 0x816f090c2023ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

**SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0143

#### User Response

Information only; no action is required.

# • 816f090c-2024ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled.

Memory DIMM throttling has been turned off.

May also be shown as 816f090c2024ffff or 0x816f090c2024ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

**SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0143

**User Response** 

Information only; no action is required.

### 816f090c-2025ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled.

Memory DIMM throttling has been turned off.

May also be shown as 816f090c2025ffff or 0x816f090c2025ffff

Severity Info

Serviceable

No

Automatically notify support No

Alert Category System - Other

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0143

User Response Information only; no action is required.

• 816f090c-2026ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled.

Memory DIMM throttling has been turned off.

May also be shown as 816f090c2026ffff or 0x816f090c2026ffff

Severity Info

Serviceable

No

Automatically notify support

No

Alert Category System - Other

**SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0143

**User Response** 

Information only; no action is required.

# • 816f090c-2027ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled.

Memory DIMM throttling has been turned off.

May also be shown as 816f090c2027ffff or 0x816f090c2027ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

**SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0143

User Response

Information only; no action is required.

• 816f090c-2028ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled.

Memory DIMM throttling has been turned off.

May also be shown as 816f090c2028ffff or 0x816f090c2028ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

**SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0143

#### **User Response**

Information only; no action is required.

• 816f090c-2029ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled.

Memory DIMM throttling has been turned off.

May also be shown as 816f090c2029ffff or 0x816f090c2029ffff

Severity Info Serviceable No

Automatically notify support No

### Alert Category System - Other

### **SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0143

### **User Response**

Information only; no action is required.

# • 816f090c-202affff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled.

Memory DIMM throttling has been turned off.

May also be shown as 816f090c202affff or 0x816f090c202affff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0143

**User Response** 

Information only; no action is required.

### 816f090c-202bffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled.

Memory DIMM throttling has been turned off.

May also be shown as 816f090c202bffff or 0x816f090c202bffff

Severity Info

Serviceable No

Automatically notify support

No

Alert Category System - Other

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0143

#### **User Response**

Information only; no action is required.

816f090c-202cffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no . longer Throttled.

Memory DIMM throttling has been turned off.

May also be shown as 816f090c202cffff or 0x816f090c202cffff

Severity

Info

Serviceable No

Automatically notify support No

Alert Category System - Other

#### **SNMP Trap ID**

**CIM** Information Prefix: PLAT ID: 0143

**User Response** Information only; no action is required.

816f090c-202dffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no • longer Throttled.

Memory DIMM throttling has been turned off.

May also be shown as 816f090c202dffff or 0x816f090c202dffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

**SNMP Trap ID** 

**CIM Information** Prefix: PLAT ID: 0143

**User Response** 

Information only; no action is required.

816f090c-202effff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no • longer Throttled.

Memory DIMM throttling has been turned off.

May also be shown as 816f090c202effff or 0x816f090c202effff

Severity Info

Serviceable No

Automatically notify support No

Alert Category System - Other

**SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0143

User Response

Information only; no action is required.

• 816f090c-202fffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled.

Memory DIMM throttling has been turned off.

May also be shown as 816f090c202fffff or 0x816f090c202fffff

Severity Info Serviceable No Automatically notify support No

Alert Category System - Other

**SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0143

**User Response** 

Information only; no action is required.

 816f090c-2030ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled.

Memory DIMM throttling has been turned off.

May also be shown as 816f090c2030ffff or 0x816f090c2030ffff

Severity Info Serviceable

No

## Automatically notify support

No

Alert Category System - Other

### **SNMP** Trap ID

CIM Information Prefix: PLAT ID: 0143

User Response Information only; no action is required.

# • 816f0a07-0301ffff : The Processor [ProcessorElementName] is no longer operating in a Degraded State.

The microprocessor 1 is no longer being throttled. (or ... has been turned off.)

May also be shown as 816f0a070301ffff or 0x816f0a070301ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Warning - CPU

SNMP Trap ID 42

CIM Information Prefix: PLAT ID: 0039

User Response Information only; no action is required.

• 816f0a07-0302ffff : The Processor [ProcessorElementName] is no longer operating in a Degraded State.

The microprocessor 2 is no longer being throttled. (or ... has been turned off.)

May also be shown as 816f0a070302ffff or 0x816f0a070302ffff

Severity Info

Serviceable No

Automatically notify support

No

Alert Category Warning - CPU

SNMP Trap ID 42

### CIM Information Prefix: PLAT ID: 0039

### **User Response**

Information only; no action is required.

• 816f0a07-0303ffff : The Processor [ProcessorElementName] is no longer operating in a Degraded State.

The microprocessor 3 is no longer being throttled. (or ... has been turned off.)

May also be shown as 816f0a070303ffff or 0x816f0a070303ffff

Severity Info Serviceable No Automatically notify support No Alert Category Warning - CPU SNMP Trap ID 42 CIM Information Prefix: PLAT ID: 0039 User Response

Information only; no action is required.

• 816f0a07-0304ffff : The Processor [ProcessorElementName] is no longer operating in a Degraded State.

The microprocessor 4 is no longer being throttled. (or ... has been turned off.)

May also be shown as 816f0a070304ffff or 0x816f0a070304ffff

Severity Info Serviceable No Automatically notify support No Alert Category Warning - CPU SNMP Trap ID

42

CIM Information Prefix: PLAT ID: 0039

#### **User Response**

Information only; no action is required.

• 816f0a07-2584ffff : The Processor [ProcessorElementName] is no longer operating in a Degraded State.

The microprocessor is no longer being throttled. (or ... has been turned off.) All CPUs. One of CPUs.

May also be shown as 816f0a072584ffff or 0x816f0a072584ffff

Severity

Info

Serviceable Yes

Automatically notify support No

Alert Category Warning - CPU

SNMP Trap ID 42

CIM Information Prefix: PLAT ID: 0039

#### **User Response**

Information only; no action is required.

# • 816f0a0c-2001ffff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory DIMM is no longer in an over-temperature condition.

May also be shown as 816f0a0c2001ffff or 0x816f0a0c2001ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Temperature

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0147

User Response Information only; no action is required.

# • 816f0a0c-2002ffff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory DIMM is no longer in an over-temperature condition.

May also be shown as 816f0a0c2002ffff or 0x816f0a0c2002ffff

Severity Info

Serviceable

No

#### Automatically notify support No

Alert Category Critical - Temperature

### **SNMP** Trap ID

0

CIM Information Prefix: PLAT ID: 0147

User Response Information only; no action is required.

# • 816f0a0c-2003ffff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory DIMM is no longer in an over-temperature condition.

May also be shown as 816f0a0c2003ffff or 0x816f0a0c2003ffff

Severity Info

Serviceable No

Automatically notify support

Alert Category Critical - Temperature

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0147

## User Response

Information only; no action is required.

• 816f0a0c-2004ffff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory DIMM is no longer in an over-temperature condition.

May also be shown as 816f0a0c2004ffff or 0x816f0a0c2004ffff

Severity Info Serviceable No

Automatically notify support No

Alert Category Critical - Temperature

### **SNMP** Trap ID

0

CIM Information Prefix: PLAT ID: 0147

#### User Response

Information only; no action is required.

• 816f0a0c-2005ffff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory DIMM is no longer in an over-temperature condition.

May also be shown as 816f0a0c2005ffff or 0x816f0a0c2005ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Temperature

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0147

### **User Response**

Information only; no action is required.

• 816f0a0c-2006ffff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory DIMM is no longer in an over-temperature condition.

May also be shown as 816f0a0c2006ffff or 0x816f0a0c2006ffff

Severity Info Serviceable No

Automatically notify support No

Alert Category Critical - Temperature

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0147

#### User Response

Information only; no action is required.

# • 816f0a0c-2007ffff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory DIMM is no longer in an over-temperature condition.

May also be shown as 816f0a0c2007ffff or 0x816f0a0c2007ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Temperature

SNMP Trap ID 0 CIM Information

Prefix: PLAT ID: 0147

User Response Information only; no action is required.

# • 816f0a0c-2008ffff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory DIMM is no longer in an over-temperature condition.

May also be shown as 816f0a0c2008ffff or 0x816f0a0c2008ffff

Severity Info Serviceable No Automatically notify support No Alert Category Critical - Temperature SNMP Trap ID 0

CIM Information Prefix: PLAT ID: 0147

User Response Information only; no action is required.

• 816f0a0c-2009ffff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory DIMM is no longer in an over-temperature condition.

May also be shown as 816f0a0c2009ffff or 0x816f0a0c2009ffff

Severity

Info

Serviceable No

Automatically notify support No

Alert Category Critical - Temperature

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0147

## User Response

Information only; no action is required.

• 816f0a0c-200affff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory DIMM is no longer in an over-temperature condition.

May also be shown as 816f0a0c200affff or 0x816f0a0c200affff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Temperature

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0147

#### **User Response**

Information only; no action is required.

# 816f0a0c-200bffff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory DIMM is no longer in an over-temperature condition.

May also be shown as 816f0a0c200bffff or 0x816f0a0c200bffff

Severity Info Serviceable No Automatically notify support No Alert Category

#### Critical - Temperature

# SNMP Trap ID

0

CIM Information Prefix: PLAT ID: 0147

#### **User Response**

Information only; no action is required.

# • 816f0a0c-200cffff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory DIMM is no longer in an over-temperature condition.

May also be shown as 816f0a0c200cffff or 0x816f0a0c200cffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Temperature

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0147

#### **User Response**

Information only; no action is required.

# • 816f0a0c-200dffff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory DIMM is no longer in an over-temperature condition.

May also be shown as 816f0a0c200dffff or 0x816f0a0c200dffff

## Severity Info Serviceable No Automatically notify support No Alert Category Critical - Temperature SNMP Trap ID 0 CIM Information

**Prefix:** PLAT **ID:** 0147

**User Response** 

Information only; no action is required.

# • 816f0a0c-200effff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory DIMM is no longer in an over-temperature condition.

May also be shown as 816f0a0c200effff or 0x816f0a0c200effff

Severity Info Serviceable No Automatically notify support No Alert Category Critical - Temperature SNMP Trap ID 0 CIM Information

Prefix: PLAT ID: 0147

User Response Information only; no action is required.

• 816f0a0c-200fffff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory DIMM is no longer in an over-temperature condition.

May also be shown as 816f0a0c200fffff or 0x816f0a0c200fffff

Severity Info

Serviceable No

Automatically notify support

No

Alert Category Critical - Temperature

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0147

#### **User Response**

Information only; no action is required.

#### 816f0a0c-2010ffff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory DIMM is no longer in an over-temperature condition.

May also be shown as 816f0a0c2010ffff or 0x816f0a0c2010ffff

Severity Info

Serviceable

No

Automatically notify support No

Alert Category Critical - Temperature

SNMP Trap ID 0

CIM Information Prefix: PLAT ID: 0147

User Response Information only; no action is required.

# • 816f0a0c-2011ffff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory DIMM is no longer in an over-temperature condition.

May also be shown as 816f0a0c2011ffff or 0x816f0a0c2011ffff

Severity Info Serviceable No Automatically notify s

Automatically notify support No

Alert Category Critical - Temperature

SNMP Trap ID

Info

CIM Information Prefix: PLAT ID: 0147

**User Response** 

Information only; no action is required.

# • 816f0a0c-2012ffff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory DIMM is no longer in an over-temperature condition.

May also be shown as 816f0a0c2012ffff or 0x816f0a0c2012ffff

Severity Info Serviceable No Automatically notify support No

### Alert Category

Critical - Temperature

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0147

### User Response

Information only; no action is required.

# • 816f0a0c-2013ffff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory DIMM is no longer in an over-temperature condition.

May also be shown as 816f0a0c2013ffff or 0x816f0a0c2013ffff

Severity Info Serviceable

No

Automatically notify support No

Alert Category Critical - Temperature

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0147

User Response Information only; no action is required.

# • 816f0a0c-2014ffff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory DIMM is no longer in an over-temperature condition.

May also be shown as 816f0a0c2014ffff or 0x816f0a0c2014ffff

Severity Info Serviceable No Automatically notify support No Alert Category Critical - Temperature SNMP Trap ID 0 CIM Information Prefix: PLAT ID: 0147 **User Response** 

Information only; no action is required.

• 816f0a0c-2015ffff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory DIMM is no longer in an over-temperature condition.

May also be shown as 816f0a0c2015ffff or 0x816f0a0c2015ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Temperature

**SNMP** Trap ID

0

CIM Information Prefix: PLAT ID: 0147

User Response Information only; no action is required.

816f0a0c-2016ffff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory DIMM is no longer in an over-temperature condition.

May also be shown as 816f0a0c2016ffff or 0x816f0a0c2016ffff

Severity Info Serviceable No Automatically notify support No Alert Category Critical - Temperature SNMP Trap ID

0

CIM Information Prefix: PLAT ID: 0147

User Response Information only; no action is required.

• 816f0a0c-2017ffff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory DIMM is no longer in an over-temperature condition.

May also be shown as 816f0a0c2017ffff or 0x816f0a0c2017ffff

Severity Info

IIIO

Serviceable No

Automatically notify support No

Alert Category Critical - Temperature

SNMP Trap ID 0 CIM Information

Prefix: PLAT ID: 0147

### **User Response**

Information only; no action is required.

• 816f0a0c-2018ffff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory DIMM is no longer in an over-temperature condition.

May also be shown as 816f0a0c2018ffff or 0x816f0a0c2018ffff

Severity Info Serviceable No Automatically notify support No Alert Category Critical - Temperature SNMP Trap ID 0

CIM Information Prefix: PLAT ID: 0147

User Response

Information only; no action is required.

# • 816f0a0c-2019ffff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory DIMM is no longer in an over-temperature condition.

May also be shown as 816f0a0c2019ffff or 0x816f0a0c2019ffff

Severity Info

Serviceable No

# Automatically notify support

No

**Alert Category** Critical - Temperature

#### **SNMP Trap ID** 0

**CIM** Information Prefix: PLAT ID: 0147

**User Response** Information only; no action is required.

#### • 816f0a0c-201affff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory DIMM is no longer in an over-temperature condition.

May also be shown as 816f0a0c201affff or 0x816f0a0c201affff

Severity Info

Serviceable

No

Automatically notify support No

Alert Category Critical - Temperature

**SNMP Trap ID** 0

**CIM Information** Prefix: PLAT ID: 0147

**User Response** Information only; no action is required.

• 816f0a0c-201bffff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory DIMM is no longer in an over-temperature condition.

May also be shown as 816f0a0c201bffff or 0x816f0a0c201bffff

Severity Info Serviceable No

Automatically notify support

No

Alert Category Critical - Temperature

**SNMP Trap ID** 0

CIM Information Prefix: PLAT ID: 0147

### User Response

Information only; no action is required.

• 816f0a0c-201cffff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory DIMM is no longer in an over-temperature condition.

May also be shown as 816f0a0c201cffff or 0x816f0a0c201cffff

Severity Info Serviceable

No

Automatically notify support No

Alert Category Critical - Temperature

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0147

## User Response

Information only; no action is required.

• 816f0a0c-201dffff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory DIMM is no longer in an over-temperature condition.

May also be shown as 816f0a0c201dffff or 0x816f0a0c201dffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Temperature

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0147

### User Response

Information only; no action is required.

• 816f0a0c-201effff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory DIMM is no longer in an over-temperature condition.

May also be shown as 816f0a0c201effff or 0x816f0a0c201effff

Severity Info Serviceable No Automatically notify support No Alert Category Critical - Temperature SNMP Trap ID 0 CIM Information Prefix: PLAT ID: 0147

#### **User Response**

Information only; no action is required.

# • 816f0a0c-201fffff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory DIMM is no longer in an over-temperature condition.

May also be shown as 816f0a0c201fffff or 0x816f0a0c201fffff

## Severity Info Serviceable No Automatically notify support No Alert Category

Critical - Temperature

# SNMP Trap ID

CIM Information Prefix: PLAT ID: 0147

## **User Response**

Information only; no action is required.

# • 816f0a0c-2020ffff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory DIMM is no longer in an over-temperature condition.

May also be shown as 816f0a0c2020ffff or 0x816f0a0c2020ffff

Severity Info

Serviceable

No

#### Automatically notify support No

Alert Category Critical - Temperature

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0147

User Response Information only; no action is required.

• 816f0a0c-2021ffff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory DIMM is no longer in an over-temperature condition.

May also be shown as 816f0a0c2021ffff or 0x816f0a0c2021ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Temperature

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0147

User Response Information only; no action is required.

• 816f0a0c-2022ffff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory DIMM is no longer in an over-temperature condition.

May also be shown as 816f0a0c2022ffff or 0x816f0a0c2022ffff

Severity Info Serviceable

No

Automatically notify support No

Alert Category Critical - Temperature

**SNMP** Trap ID

0

CIM Information Prefix: PLAT ID: 0147

**User Response** 

Information only; no action is required.

# • 816f0a0c-2023ffff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory DIMM is no longer in an over-temperature condition.

May also be shown as 816f0a0c2023ffff or 0x816f0a0c2023ffff

Severity Info Serviceable

No

Automatically notify support No

Alert Category Critical - Temperature

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0147

User Response

Information only; no action is required.

• 816f0a0c-2024ffff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory DIMM is no longer in an over-temperature condition.

May also be shown as 816f0a0c2024ffff or 0x816f0a0c2024ffff

Severity Info Serviceable No Automatically notify support No Alert Category Critical - Temperature

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0147

User Response

Information only; no action is required.

# • 816f0a0c-2025ffff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory DIMM is no longer in an over-temperature condition.

May also be shown as 816f0a0c2025ffff or 0x816f0a0c2025ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Temperature

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0147

User Response Information only; no action is required.

• 816f0a0c-2026ffff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory DIMM is no longer in an over-temperature condition.

May also be shown as 816f0a0c2026ffff or 0x816f0a0c2026ffff

Severity Info Serviceable

No

Automatically notify support No

Alert Category

Critical - Temperature

SNMP Trap ID 0

CIM Information Prefix: PLAT ID: 0147

User Response Information only; no action is required.

• 816f0a0c-2027ffff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory DIMM is no longer in an over-temperature condition.

May also be shown as 816f0a0c2027ffff or 0x816f0a0c2027ffff

Severity

Info

Serviceable No

Automatically notify support No

Alert Category Critical - Temperature

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0147

### **User Response**

Information only; no action is required.

# • 816f0a0c-2028ffff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory DIMM is no longer in an over-temperature condition.

May also be shown as 816f0a0c2028ffff or 0x816f0a0c2028ffff

Severity Info Serviceable No Automatically notify support No Alert Category Critical - Temperature SNMP Trap ID

0

CIM Information Prefix: PLAT ID: 0147

User Response

Information only; no action is required.

# • 816f0a0c-2029ffff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory DIMM is no longer in an over-temperature condition.

May also be shown as 816f0a0c2029ffff or 0x816f0a0c2029ffff

Severity Info Serviceable No Automatically notify support No Alert Category Critical - Temperature

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0147

User Response

Information only; no action is required.

• 816f0a0c-202affff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory DIMM is no longer in an over-temperature condition.

May also be shown as 816f0a0c202affff or 0x816f0a0c202affff

Severity Info

Serviceable No

Automatically notify support

Alert Category Critical - Temperature

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0147

### User Response

Information only; no action is required.

• 816f0a0c-202bffff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory DIMM is no longer in an over-temperature condition.

May also be shown as 816f0a0c202bffff or 0x816f0a0c202bffff

Severity Info Serviceable No Automatically notify support No Alert Category Critical - Temperature SNMP Trap ID 0 CIM Information Prefix: PLAT ID: 0147

**User Response** 

Information only; no action is required.

#### 816f0a0c-202cffff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory DIMM is no longer in an over-temperature condition.

May also be shown as 816f0a0c202cffff or 0x816f0a0c202cffff

Severity Info Serviceable No Automatically notify support No Alert Category Critical - Temperature SNMP Trap ID 0

CIM Information Prefix: PLAT ID: 0147

User Response Information only; no action is required.

• 816f0a0c-202dffff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory DIMM is no longer in an over-temperature condition.

May also be shown as 816f0a0c202dffff or 0x816f0a0c202dffff

Severity Info

Serviceable

No

Automatically notify support

No

Alert Category Critical - Temperature

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0147

#### **User Response**

Information only; no action is required.

# • 816f0a0c-202effff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory DIMM is no longer in an over-temperature condition.

May also be shown as 816f0a0c202effff or 0x816f0a0c202effff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Temperature

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0147

User Response Information only; no action is required.

# • 816f0a0c-202fffff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory DIMM is no longer in an over-temperature condition.

May also be shown as 816f0a0c202fffff or 0x816f0a0c202fffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Temperature

SNMP Trap ID

CIM Information Prefix: PLAT ID: 0147

User Response

Information only; no action is required.

# • 816f0a0c-2030ffff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName].

Memory DIMM is no longer in an over-temperature condition.

May also be shown as 816f0a0c2030ffff or 0x816f0a0c2030ffff

Severity Info Serviceable No

Automatically notify support No

### Alert Category

Critical - Temperature

### **SNMP** Trap ID

0

CIM Information Prefix: PLAT ID: 0147

### **User Response**

Information only; no action is required.

### • 816f0a13-2401ffff : System [ComputerSystemElementName] has recovered from a Fatal Bus Error.

The UEFI has detected that a system has recovered from a System Management Bus Fatal Error.

May also be shown as 816f0a132401ffff or 0x816f0a132401ffff

Severity Info

Serviceable No

Automatically notify support No

Alert Category Critical - Other

SNMP Trap ID 50

CIM Information Prefix: PLAT ID: 0245

### **User Response**

Information only; no action is required.

Related links
– Finding the UEFI diagnostic code

### • 816f0a13-2582ffff : Bus [SensorElementName] has recovered from a Fatal Bus Error.

IMM has detected that the system has recovered from a fatal bus error. (All PCI Error or One of PCI Error or PCIs)

May also be shown as 816f0a132582ffff or 0x816f0a132582ffff

Severity Info Serviceable No

Automatically notify support No

Alert Category Critical - Other

SNMP Trap ID 50

**CIM Information** 

Prefix: PLAT ID: 0245

#### **User Response**

Information only; no action is required.

#### **Related links**

- Finding the UEFI diagnostic code

#### • 816f0b13-0701ffff : Bus [SensorElementName] is no longer operating in a degraded state.

IMM has detected the DMI Bus is No Longer Degraded.

May also be shown as 816f0b130701ffff or 0x816f0b130701ffff

Severity Info

Serviceable

No

Automatically notify support No

Alert Category Warning - Other

SNMP Trap ID 60

CIM Information Prefix: PLAT ID: 0247

User Response

Information only; no action is required.

## IMM Events that automatically notify Support

You can configure the IBM Flex System Manager or the CMM to automatically notify Support (also known as *call home*) if certain types of errors are encountered. If you have configured this function, see the table for a list of events that automatically notify Support.

Table 9. Events that automatically notify Support

Event ID	Message String	Automatically Notify Support
40000086-00000000	Test Call Home Generated by user [arg1].	Yes
40000087-00000000	Manual Call Home by user [arg1]: [arg2].	Yes
80010202-0701ffff	Numeric sensor [NumericSensorElementName] going low (lower critical) has asserted.	Yes
80010902-0701ffff	Sensor [NumericSensorElementName] has detected high voltage.	Yes
8007021b-0301ffff	Sensor CPU 1 QPILinkErr has transitioned to critical from a less severe state.	Yes
8007021b-0302ffff	Sensor CPU 2 QPILinkErr has transitioned to critical from a less severe state.	Yes
8007021b-0303ffff	Sensor CPU 3 QPILinkErr has transitioned to critical from a less severe state.	Yes

Event ID	Message String	Automatically Notify Support
8007021b-0304ffff	Sensor CPU 4 QPILinkErr has transitioned to critical from a less severe state.	Yes
806f0021-2201ffff	Fault in slot [PhysicalConnectorSystemElementName] on system [ComputerSystemElementName].	Yes
806f0021-25820901	Fault in slot [PhysicalConnectorSystemElementName] on system [ComputerSystemElementName].	Yes
806f0021-25820903	Fault in slot [PhysicalConnectorSystemElementName] on system [ComputerSystemElementName].	Yes
806f0021-25820904	Fault in slot [PhysicalConnectorSystemElementName] on system [ComputerSystemElementName].	Yes
806f0021-2582ffff	Fault in slot [PhysicalConnectorSystemElementName] on system [ComputerSystemElementName].	Yes
806f010c-2001ffff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f010c-2002ffff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f010c-2003ffff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f010c-2004ffff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f010c-2005ffff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f010c-2006ffff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f010c-2007ffff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f010c-2008ffff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f010c-2009ffff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f010c-200affff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f010c-200bffff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes

Table 9. Events that automatically notify Support (continued)

Event ID	Message String	Automatically Notify Support
806f010c-200cffff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f010c-200dffff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f010c-200effff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f010c-200fffff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f010c-2010ffff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f010c-2011ffff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f010c-2012ffff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f010c-2013ffff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f010c-2014ffff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f010c-2015ffff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f010c-2016ffff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f010c-2017ffff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f010c-2018ffff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f010c-2019ffff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f010c-201affff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes

Event ID	Message String	Automatically Notify Support
806f010c-201bffff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f010c-201c01ff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f010c-201cffff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f010c-201dffff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f010c-201effff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f010c-201fffff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f010c-2020ffff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f010c-2021ffff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f010c-2022ffff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f010c-2023ffff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f010c-2024ffff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f010c-2025ffff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f010c-2026ffff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f010c-2027ffff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f010c-202802ff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes

Table 9. Events that automatically notify Support (continued)

Event ID	Message String	Automatically Notify Support
806f010c-2028ffff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f010c-2029ffff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f010c-202affff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f010c-202bffff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f010c-202cffff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f010c-202dffff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f010c-202effff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f010c-202fffff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f010c-2030ffff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f010c-2581ffff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f010d-0400ffff	The Drive Drive 0 has been disabled due to a detected fault.	Yes
806f010d-0401ffff	The Drive Drive 1 has been disabled due to a detected fault.	Yes
806f010d-0402ffff	The Drive Drive 2 has been disabled due to a detected fault.	Yes
806f010d-0403ffff	The Drive Drive 3 has been disabled due to a detected fault.	Yes
806f010d-0404ffff	The Drive Drive 4 has been disabled due to a detected fault.	Yes
806f010d-0405ffff	The Drive Drive 5 has been disabled due to a detected fault.	Yes
806f010d-0406ffff	The Drive Drive 6 has been disabled due to a detected fault.	Yes
806f010d-0407ffff	The Drive Drive 7 has been disabled due to a detected fault.	Yes

Event ID	Message String	Automatically Notify Support
806f011b-0c01ffff	The connector LightPath has encountered a configuration error.	Yes
806f011b-1f03ffff	The connector [PhysicalConnectorElementName] has encountered a configuration error.	Yes
806f011b-1f04ffff	The connector [PhysicalConnectorElementName] has encountered a configuration error.	Yes
806f0207-0302ffff	CPU 2 has Failed with FRB1/BIST condition.	Yes
806f020d-0400ffff	Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName].	Yes
806f020d-0401ffff	Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName].	Yes
806f020d-0402ffff	Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName].	Yes
806f020d-0403ffff	Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName].	Yes
806f020d-0404ffff	Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName].	Yes
806f020d-0405ffff	Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName].	Yes
806f020d-0406ffff	Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName].	Yes
806f020d-0407ffff	Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName].	Yes
806f030c-2001ffff	Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f030c-2002ffff	Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f030c-2003ffff	Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f030c-200401ff	Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f030c-2004ffff	Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f030c-2005ffff	Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f030c-2006ffff	Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f030c-2007ffff	Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f030c-2008ffff	Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes

Table 9. Events that automatically notify Support (continued)

Event ID	Message String	Automatically Notify Support
806f030c-2009ffff	Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f030c-200affff	Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f030c-200bffff	Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f030c-200cffff	Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f030c-200dffff	Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f030c-200effff	Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f030c-200fffff	Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f030c-2010ffff	Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f030c-2011ffff	Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f030c-2012ffff	Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f030c-2013ffff	Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f030c-2014ffff	Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f030c-2015ffff	Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f030c-2016ffff	Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f030c-2017ffff	Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f030c-2018ffff	Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f030c-2019ffff	Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f030c-201affff	Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f030c-201bffff	Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f030c-201cffff	Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f030c-201dffff	Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes

Event ID	Message String	Automatically Notify Support
806f030c-201effff	Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f030c-201fffff	Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f030c-2020ffff	Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f030c-2021ffff	Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f030c-2022ffff	Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f030c-2023ffff	Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f030c-2024ffff	Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f030c-2025ffff	Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f030c-2026ffff	Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f030c-2027ffff	Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f030c-202802ff	Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f030c-2028ffff	Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f030c-2029ffff	Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f030c-202affff	Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f030c-202bffff	Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f030c-202cffff	Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f030c-202dffff	Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f030c-202effff	Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f030c-202fffff	Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f030c-2030ffff	Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f030c-2581ffff	Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes

Table 9. Events that automatically notify Support (continued)

Event ID	Message String	Automatically Notify Support
806f050c-2001ffff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f050c-2002ffff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f050c-2003ffff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f050c-200401ff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f050c-2004ffff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f050c-2005ffff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f050c-2006ffff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f050c-2007ffff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f050c-2008ffff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f050c-200901ff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f050c-2009ffff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f050c-200affff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f050c-200bffff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f050c-200cffff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f050c-200dffff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes

Event ID	Message String	Automatically Notify Support
806f050c-200effff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f050c-200fffff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f050c-2010ffff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f050c-2011ffff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f050c-2012ffff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f050c-2013ffff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f050c-2014ffff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f050c-2015ffff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f050c-2016ffff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f050c-2017ffff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f050c-2018ffff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f050c-2019ffff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f050c-201affff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f050c-201bffff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f050c-201cffff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes

Table 9. Events that automatically notify Support (continued)

Event ID	Message String	Automatically Notify Support
806f050c-201dffff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f050c-201effff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f050c-201fffff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f050c-2020ffff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f050c-2021ffff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f050c-2022ffff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f050c-2023ffff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f050c-2024ffff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f050c-2025ffff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f050c-2026ffff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f050c-202702ff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f050c-2027ffff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f050c-2028ffff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f050c-2029ffff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f050c-202affff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes

Event ID	Message String	Automatically Notify Support
806f050c-202bffff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f050c-202cffff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f050c-202dffff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f050c-202effff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f050c-202fffff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f050c-2030ffff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f050c-2581ffff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName].	Yes
806f060d-0400ffff	Array [ComputerSystemElementName] has failed.	Yes
806f060d-0401ffff	Array [ComputerSystemElementName] has failed.	Yes
806f060d-0402ffff	Array [ComputerSystemElementName] has failed.	Yes
806f060d-0403ffff	Array [ComputerSystemElementName] has failed.	Yes
806f060d-0404ffff	Array [ComputerSystemElementName] has failed.	Yes
806f060d-0405ffff	Array [ComputerSystemElementName] has failed.	Yes
806f060d-0406ffff	Array [ComputerSystemElementName] has failed.	Yes
806f060d-0407ffff	Array [ComputerSystemElementName] has failed.	Yes
806f0813-2581ffff	A Uncorrectable Bus Error has occurred on system [ComputerSystemElementName].	Yes
806f0813-2584ffff	A Uncorrectable Bus Error has occurred on system [ComputerSystemElementName].	Yes

# **UEFI** diagnostic codes

UEFI diagnostic codes can be generated when the compute node starts or while the compute node is running. UEFI diagnostic codes are logged in the IMM event log in the compute node.

For each event code, the following fields are displayed:

#### **Event identifier**

An identifier that uniquely identifies an event.

#### **Event description**

The logged message string that appears for an event.

#### **Explanation**

Additional information to explain why the event occurred.

#### Severity

An indication of the level of concern for the condition. In the event log, the severity is abbreviated to the first character.

- Info: The event was recorded for audit purposes, usually a user action or a change of states that is normal behavior.
- **Warning:** The event is not as severe as an error, but if possible, the condition should be corrected before it becomes an error. It might also be a condition that requires additional monitoring or maintenance.
- Error: The event is a failure or critical condition that impairs service or an expected function.

#### **Alert Category**

Similar events are grouped in categories. The alert category is in the following format:

#### severity - device

severity is one of the following severity levels:

- **Critical:** A key component in the server is no longer functioning.
- Warning: The event might progress to a critical level.
- **System:** The event is the result of a system error or a configuration change.

device component is the specific device in the compute node that caused the event to be generated.

#### **User response**

The actions that you should perform to resolve the event.

Perform the steps listed in this section in the order shown until the problem is solved. After you perform all of the actions that are described in this field, if you cannot solve the problem, contact Support.

#### **UEFI** diagnostic code fields

For each event code, the following fields are displayed:

#### **Event identifier**

An identifier that uniquely identifies an event.

#### **Event description**

The logged message string that appears for an event.

#### Explanation

Additional information to explain why the event occurred.

#### Severity

An indication of the level of concern for the condition. The severity is abbreviated in the event log to the first character. The following severities can be displayed.

Table 10. Severity levels

Severity	Description	
Informational	An informational message is something that was recorded for audit purposes, usually a user action or a change of states that is normal behavior.	
Warning	A warning is not as severe as an error, but if possible, the condition should be corrected befor t becomes an error. It might also be a condition that requires additional monitoring or maintenance.	
Error	An error typically indicates a failure or critical condition that impairs service or an expected function.	

#### User response

Indicates what actions you should perform to resolve the event.

Perform the steps listed in this section in the order shown until the problem is solved. After you perform all of the actions that are described in this field, if you cannot solve the problem, contact Support.

#### Finding the UEFI diagnostic code

This topic provides information about finding the UEFI diagnostic code.

Several methods are available to locate the UEFI diagnostic code based on the systems-management platform you are using or if you are viewing test results generated by the DSA Preboot diagnostic program.

Note: Not all events have a UEFI diagnostic code associated with the event.

Interface to the UEFI diagnostic code	Action
Logged on to Flex System Manager management software (if installed)	<ol> <li>Go to the Problems (Active Status) view and click the name of the problem.</li> </ol>
	<ol> <li>Click on the <b>Recommendations</b> tab and locate the UEFI diagnostic code.</li> </ol>
Logged on to the IMM or CMM web interface	<ol> <li>Open the Events menu and click Event Log.</li> <li>Click more next to the event message and locate the UEFI diagnostic code.</li> </ol>
Viewing the DSA Preboot diagnostic program test results	<ol> <li>Go to the Chassis Event log.</li> <li>Scroll to the right and look in the Auxillary Data Column to find the UEFI diagnostic code.</li> </ol>

#### List of UEFI events

This section lists all messages that can be sent from UEFI.

 I.11002: [I.11002] A processor mismatch has been detected between one or more processors in the system.

[I.11002] A processor mismatch has been detected between one or more processors in the system.

Severity: Info

User Response:

- 1. This message could occur with messages about other processor configuration problems. Resolve those messages first.
- 2. If the problem persists, ensure that matching processors are installed (i.e., matching option part numbers, etc)
- 3. Verify that the processors are installed in the correct sockets. If not, correct that problem.
- 4. Check the IBM support site for an applicable service bulletin or firmware update that applies to this processor error.
- 5. Replace mismatching processor. Inspect the processor socket and replace the system board first if the socket is damaged.

# I.18005: [I.18005] A discrepancy has been detected in the number of cores reported by one or more processor packages within the system.

[I.18005] A discrepancy has been detected in the number of cores reported by one or more processor packages within the system.

Severity: Info

User Response:

Complete the following steps:

- 1. If this is a newly installed option, ensure that matching processors are installed in the correct processor sockets.
- 2. Check the IBM support site for an applicable service bulletin that applies to this processor error.
- 3. Replace the processor. Inspect the processor socket and replace the system board first if the socket is damaged.
- I.18006: [I.18006] A mismatch between the maximum allowed QPI link speed has been detected for one or more processor packages.

[I.18006] A mismatch between the maximum allowed QPI link speed has been detected for one or more processor packages.

Severity: Info

User Response:

Complete the following steps:

- 1. If this is a newly installed option, ensure that matching processors are installed in the correct processor sockets.
- 2. Check the IBM support site for an applicable service bulletin or firmware update that applies to this processor error.
- 3. Replace the processor. Inspect the processor socket and replace the system board first if the socket is damaged.
- I.18007: [I.18007] A power segment mismatch has been detected for one or more processor packages.

[I.18007] A power segment mismatch has been detected for one or more processor packages.

Severity: Info

User Response:

- 1. Processors installed do not have the same power requirements
- 2. Ensure that all Processors have matching power requirements (such as 65, 95, or 130 Watts)

- 3. If power requirements match, check the IBM support site for an applicable service bulletin or firmware update that applies to this processor error.
- 4. Replace the processor. Inspect the processor socket and replace the system board first if the socket is damaged

#### I.18008: [I.18008] Currently, there is no additional information for this event.

[I.18008] Currently, there is no additional information for this event.

Severity: Info

User Response:

Complete the following steps:

- 1. Verify that matching DIMMs are installed in the correct population sequence. Correct any configuration issues found.
- 2. Replace the associated processor. Inspect the processor socket and replace the system board first if the socket is damaged
- I.18009: [I.18009] A core speed mismatch has been detected for one or more processor packages.

[I.18009] A core speed mismatch has been detected for one or more processor packages.

Severity: Info

User Response:

Complete the following steps:

- 1. Verify that matching processors are installed in the correct processor sockets. Correct any mismatch issues found.
- 2. Check the IBM support site for an applicable service bulletin or firmware update that applies to this processor error.
- 3. Replace the processor. Inspect the processor socket and replace the system board first if the socket is damaged.
- I.1800A: [I.1800A] A mismatch has been detected between the speed at which a QPI link has trained between two or more processor packages.

[I.1800A] A mismatch has been detected between the speed at which a QPI link has trained between two or more processor packages.

Severity: Info

User Response:

Complete the following steps:

- 1. Verify that the processor is a valid option that is listed as a Server Proven device for this system. If not, remove the Processor and install one listed on the Server Proven website.
- 2. Verify that matching processors are installed in the correct processor sockets. Correct any mismatch found.
- 3. Check the IBM support site for an applicable service bulletin or firmware update that applies to this processor error.
- 4. Replace the processor. Inspect the processor socket and replace the system board first if the socket is damaged
- I.1800B: [I.1800B] A cache size mismatch has been detected for one or more processor packages.

[I.1800B] A cache size mismatch has been detected for one or more processor packages.

Severity: Info

User Response:

Complete the following steps:

- 1. Verify that matching processors are installed in the correct processor sockets. Correct any mismatch found.
- 2. Check the IBM support site for an applicable service bulletin or firmware update that applies to this processor error.
- 3. Replace the system board.
- I.1800C: [I.1800C] A cache type mismatch has been detected for one or more processor packages.

[I.1800C] A cache type mismatch has been detected for one or more processor packages.

Severity: Info

User Response:

Complete the following steps:

- 1. Verify that matching processors are installed in the correct processor sockets.
- 2. Check the IBM support site for an applicable service bulletin or firmware update that applies to this processor error.
- 3. Replace the system board.
- I.1800D: [I.1800D] A cache associativity mismatch has been detected for one or more processor packages.

[I.1800D] A cache associativity mismatch has been detected for one or more processor packages.

Severity: Info

User Response:

Complete the following steps:

- 1. Verify that matching processors are installed in the correct processor sockets.
- 2. Check the IBM support site for an applicable service bulletin or firmware update that applies to this processor error.
- 3. Replace the system board.
- I.1800E: [I.1800E] A processor model mismatch has been detected for one or more processor packages.

[I.1800E] A processor model mismatch has been detected for one or more processor packages.

Severity: Info

User Response:

Complete the following steps:

- 1. Verify that matching processors are installed in the correct processor sockets.
- 2. Check the IBM support site for an applicable service bulletin or firmware update that applies to this Processor error.
- 3. Replace the system board.
- I.1800F: [I.1800F] A processor family mismatch has been detected for one or more processor packages.

[I.1800F] A processor family mismatch has been detected for one or more processor packages.

Severity: Info

User Response:

Complete the following steps:

- 1. Verify that matching processors are installed in the correct processor sockets.
- 2. Check the IBM support site for an applicable service bulletin or firmware update that applies to this processor error.
- 3. Replace the system board.
- I.18010: [I.18010] A processor stepping mismatch has been detected for one or more processor packages.

[I.18010] A processor stepping mismatch has been detected for one or more processor packages.

Severity: Info

User Response:

Complete the following steps:

- 1. Verify that matching processors are installed in the correct processor sockets.
- 2. Check the IBM support site for an applicable service bulletin or firmware update that applies to this processor error.
- 3. Replace the system board.
- I.2018002: [I.2018002] The device found at Bus % Device % Function % could not be configured due to resource constraints. The Vendor ID for the device is % and the Device ID is %.

[I.2018002] The device found at Bus % Device % Function % could not be configured due to resource constraints. The Vendor ID for the device is % and the Device ID is %.

Severity: Info

User Response:

Complete the following steps:

- 1. If this PCIe device and/or any attached cables were recently installed, moved, serviced or upgraded, reseat the adapter and any attached cables.
- 2. Check the IBM support site for any applicable service bulletin or UEFI or adapter firmware update that applies to this error. NOTE: It may be necessary to disable unused option ROMs from UEFI F1 setup or ASU or using adapter manufacturer utilities so that adapter firmware can be updated.
- 3. Move the adapter to a different slot. If a slot is not available or error recurs, replace the adapter.
- 4. If the adapter was moved to a different slot and the error did not recur, verify that this is not a system limitation. Then replace the system board. Also, if this is not the initial installation and the error persists after adapter replacement, replace the system board.

# • I.2018003: [I.2018003] A bad option ROM checksum was detected for the device found at Bus % Device % Function %. The Vendor ID for the device is % and the Device ID is %.

[I.2018003] A bad option ROM checksum was detected for the device found at Bus % Device % Function %. The Vendor ID for the device is % and the Device ID is %.

Severity: Info

#### User Response:

- 1. If this PCIe device and/or any attached cables were recently installed, moved, serviced or upgraded, reseat the adapter and any attached cables.
- 2. Move the adapter to a different system slot, if available.
- 3. Check the IBM support site for any applicable service bulletin or UEFI or adapter firmware update that applies to this error. NOTE: It may be necessary to configure slot to Gen1 or to use special utility

software so that adapter firmware can be upgraded. Gen1/Gen2 settings can be configured via F1 Setup -> System Settings -> Devices and I/O Ports -> PCIe Gen1/Gen2/Gen3 Speed Selection, or the ASU Utility.

- 4. Replace the adapter.
- I.3048005: [I.3048005] UEFI has booted from the backup flash bank.

[I.3048005] UEFI has booted from the backup flash bank.

Severity: Info

User Response:

Complete the following steps:

Return the system to primary bank.

#### • I.3808004: [I.3808004] The IMM System Event log (SEL) is full.

[I.3808004] The IMM System Event log (SEL) is full.

Severity: Info

User Response:

Complete the following steps:

- 1. Use the IMM Web Interface to clear the event log.
- 2. If IMM communication is unavailable, use the Setup Utility to access the System Event Logs Menu and choose Clear IMM System Event Log and Restart Server.
- I.3818001: [I.3818001] The firmware image capsule signature for the currently booted flash bank is invalid.

[I.3818001] The firmware image capsule signature for the currently booted flash bank is invalid.

Severity: Info

User Response:

Complete the following steps:

- 1. Reboot the system. Will come up on backup UEFI image. Update the primary UEFI image.
- 2. If error does not persist no additional recovery action is required.
- 3. If error persists, or boot is unsuccessful, replace the system board.
- I.3818002: [I.3818002] The firmware image capsule signature for the non-booted flash bank is invalid.

[I.3818002] The firmware image capsule signature for the non-booted flash bank is invalid.

Severity: Info

User Response:

Complete the following steps:

- 1. Update the backup UEFI image.
- 2. If error does not persist, no additional recovery action is required.
- 3. If error persists, or boot is unsuccessful, replace the system board.
- I.3818003: [I.3818003] The CRTM flash driver could not lock the secure flash region.

[I.3818003] The CRTM flash driver could not lock the secure flash region.

Severity: Info

User Response:

Complete the following steps:

- 1. If system failed to boot successfully, DC cycle the system.
- 2. If system boots to F1 setup, update the UEFI image and reset bank to primary (if required). If the system boots without error, recovery is complete and no additional action is required.
- 3. If system fails to boot, or if the firmware update attempt fails, replace the system board.

#### • I.3868000: [I.3868000] BOFM: System reset performed to reset adapters.

[I.3868000] BOFM: System reset performed to reset adapters.

Severity: Info

User Response:

Complete the following steps:

Information only; no action is required.

#### • I.3868003: [I.3868003] BOFM: Configuration to large for compatibility mode.

[I.3868003] BOFM: Configuration to large for compatibility mode.

Severity: Info

User Response:

Complete the following steps:

Information only; no action is required.

#### • I.58015: [I.58015] Memory spare copy initiated.

[I.58015] Memory spare copy initiated.

Severity: Info

User Response:

Complete the following steps:

Information only; no action is required.

#### • I.580A4: [I.580A4] Memory population change detected.

[I.580A4] Memory population change detected.

Severity: Info

User Response:

Complete the following steps:

Check system event log for uncorrected DIMM failures and replace those DIMMs.

# • I.580A5: [I.580A5] Mirror Fail-over complete. DIMM number % has failed over to to the mirrored copy.

[I.580A5] Mirror Fail-over complete. DIMM number % has failed over to to the mirrored copy.

Severity: Info

User Response:

Complete the following steps:

Check the system-event log for uncorrected DIMM failures and replace those DIMMs.

• I.580A6: [I.580A6] Memory spare copy has completed successfully.

[I.580A6] Memory spare copy has completed successfully.

Severity: Info

User Response:

Complete the following steps:

Check system log for related DIMM failures and replace those DIMMs.

#### • S.1100C: [S.1100C] An uncorrectable error has been detected on processor %.

[S.1100C] An uncorrectable error has been detected on processor %.

Severity: Error

User Response:

Complete the following steps:

- 1. Check the IBM support site for an applicable service bulletin or firmware update that applies to this error.
- 2. Reboot the system. If problem persists, contact Support.
- S.2011001: [S.2011001] An Uncorrected PCIe Error has Occurred at Bus % Device % Function %. The Vendor ID for the device is % and the Device ID is %.

[S.2011001] An Uncorrected PCIe Error has Occurred at Bus % Device % Function %. The Vendor ID for the device is % and the Device ID is %.

Severity: Error

User Response:

Complete the following steps:

- 1. If this compute node and/or any attached cables were recently installed, moved, serviced or upgraded,
  - a. Reseat the adapter and any attached cables.
  - b. Reload the device driver.
  - c. If device is not recognized, reconfiguring slot to Gen1 or Gen2 may be required. Gen1/Gen2 settings can be configured via F1 Setup -> System Settings -> Devices and I/O Ports -> PCIe Gen1/Gen2/Gen3 Speed Selection, or the ASU Utility.
- 2. Check the IBM support site for an applicable device driver, firmware update, or other information that applies to this error. Load the new device driver and install any required firmware updates.
- 3. If the problem persists, remove the adapter. If system reboots successfully without the adapter, replace that adapter.
- 4. Replace the processor.
- S.2018001: [S.2018001] An Uncorrected PCIe Error has Occurred at Bus % Device % Function %. The Vendor ID for the device is % and the Device ID is %.

[S.2018001] An Uncorrected PCIe Error has Occurred at Bus % Device % Function %. The Vendor ID for the device is % and the Device ID is %.

Severity: Error

User Response:

- 1. If this compute node and/or any attached cables were recently installed, moved, serviced or upgraded:
  - a. Reseat the adapter and any attached cables.

- b. Reload the device driver.
- c. If device is not recognized, reconfiguring slot to Gen1 or Gen2 may be required. Gen1/Gen2 settings can be configured via F1 Setup -> System Settings -> Devices and I/O Ports -> PCIe Gen1/Gen2/Gen3 Speed Selection, or the ASU Utility.
- 2. Check the IBM support site for an applicable device driver, firmware update, or other information that applies to this error. Load the new device driver and install any required firmware updates.
- 3. If the problem persists, remove the adapter. If the system reboots successfully without the adapter, replace that adapter.
- 4. Replace the processor.

#### • S.3020007: [S.3020007] A firmware fault has been detected in the UEFI image.

[S.3020007] A firmware fault has been detected in the UEFI image.

Severity: Error

User Response:

Complete the following steps:

- 1. Check the IBM support site for an applicable service bulletin or firmware update that applies to this error.
- 2. Update the UEFI image.
- 3. Replace the system board.
- S.3028002: [S.3028002] Boot permission timeout detected.

[S.3028002] Boot permission timeout detected.

Severity: Error

User Response:

Complete the following steps:

- 1. Check CMM/IMM logs for communication errors and resolve.
- 2. Reseat the system.
- 3. If problem persists, contact Support.

#### • S.3030007: [S.3030007] A firmware fault has been detected in the UEFI image.

[S.3030007] A firmware fault has been detected in the UEFI image.

Severity: Error

User Response:

Complete the following steps:

- 1. Check the IBM support site for an applicable service bulletin or firmware update that applies to this error.
- 2. Update the UEFI image.
- 3. Replace the system board.
- S.3040007: [S.3040007] A firmware fault has been detected in the UEFI image.

[S.3040007] A firmware fault has been detected in the UEFI image.

Severity: Error

User Response:

- 1. Check the IBM support site for an applicable service bulletin or firmware update that applies to this error.
- 2. Update the UEFI image.
- 3. Replace the system board.
- S.3050007: [S.3050007] A firmware fault has been detected in the UEFI image.

[S.3050007] A firmware fault has been detected in the UEFI image.

Severity: Error

User Response:

Complete the following steps:

- 1. Check the IBM support site for an applicable service bulletin or firmware update that applies to this error.
- 2. Update the UEFI image.
- 3. Replace the system board.
- S.3058004: [S.3058004] A Three Strike boot failure has occurred. The system has booted with default UEFI settings.

[S.3058004] A Three Strike boot failure has occurred. The system has booted with default UEFI settings.

Severity: Error

User Response:

Complete the following steps:

- 1. This event resets UEFI to the default settings for the next boot. If successful, the Setup Utility is displayed. The original UEFI settings are still present.
- 2. If you did not intentionally trigger the reboots, check logs for probable cause.
- 3. Undo recent system changes (settings or devices added). If there were no recent system changes, remove all options, and then remove the CMOS battery for 30 seconds to clear CMOS contents. Verify that the system boots. Then, re-install the options one at a time to locate the problem.
- 4. Check the IBM support site for an applicable service bulletin or firmware update that applies to this error.
- 5. Update the UEFI firmware.
- 6. Remove and re-install CMOS battery for 30 seconds to clear CMOS contents
- 7. Replace the system board.
- S.3060007: [S.3060007] A firmware fault has been detected in the UEFI image.

[S.3060007] A firmware fault has been detected in the UEFI image.

Severity: Error

User Response:

Complete the following steps:

- 1. Check the IBM support site for an applicable service bulletin or firmware update that applies to this error.
- 2. Update the UEFI image.
- 3. Replace the system board.

#### • S.3070007: [S.3070007] A firmware fault has been detected in the UEFI image.

[S.3070007] A firmware fault has been detected in the UEFI image.

Severity: Error

User Response:

Complete the following steps:

- 1. Check the IBM support site for an applicable service bulletin or firmware update that applies to this error.
- 2. Update the UEFI image.
- 3. Replace the system board.
- S.3108007: [S.3108007 ] The default system settings have been restored.

[S.3108007] The default system settings have been restored.

Severity: Error

User Response:

Complete the following steps:

Check the IBM support site for an applicable service bulletin or firmware update that applies to this error.

• S.3818004: [S.3818004] The CRTM flash driver could not successfully flash the staging area. A failure occurred.

[S.3818004] The CRTM flash driver could not successfully flash the staging area. A failure occurred.

Severity: Error

User Response:

Complete the following steps:

- 1. Continue booting the system. If the system does not reset, manually reset the system.
- 2. If the error is not reported on the subsequent boot, no additional recovery action is required.
- 3. If the error persists, continue booting system and update the UEFI image.
- 4. Replace the system board.
- S.3818007: [S.3818007] The firmware image capsules for both flash banks could not be verified.

[S.3818007] The firmware image capsules for both flash banks could not be verified.

Severity: Error

User Response:

Complete the following steps:

- 1. If system failed to boot successfully, DC cycle system.
- 2. If system boots to F1 setup, update the UEFI image and reset bank to primary (if required). If the system boots without error, recovery is complete and no additional action is required.
- 3. If system fails to boot, or if the firmware update attempt fails, replace the system board.
- S.51003: [S.51003] An uncorrectable memory error was detected in DIMM slot % on rank %.

[S.51003] An uncorrectable memory error was detected in DIMM slot % on rank %.

Severity: Error

User Response:

Complete the following steps:

1. Prior to replacing memory DIMM, refer to TIP H212154 for minimum code level.

- 2. If the compute node has recently been installed, moved, serviced, or upgraded, verify that the DIMM is properly seated and visually verify that there is no foreign material in any DIMM connector on that memory channel. If either of these conditions is found, correct and retry with the same DIMM. (Note: The event Log might contain a recent 00580A4 event denoting detected change in DIMM population that could be related to this problem.)
- 3. If no problem is observed on the DIMM connectors or the problem persists, replace the DIMM identified by LightPath and/or event log entry.
- 4. If problem recurs on the same DIMM connector, replace the other DIMMs on the same memory channel.
- 5. Check the IBM support site for an applicable service bulletin or firmware update that applies to this memory error.
- 6. If problem recurs on the same DIMM connector, inspect connector for damage. If found, replace the system board.
- 7. Replace the affected Processor.
- 8. Replace system board.
- S.51006: [S.51006] A memory mismatch has been detected. Please verify that the memory configuration is valid.

[S.51006] A memory mismatch has been detected. Please verify that the memory configuration is valid.

Severity: Error

User Response:

Complete the following steps:

- 1. Could follow an uncorrectable memory error or failed memory test. Check the log and service that event first. DIMMs disabled by other errors or actions could cause this event.
- 2. Verify that the DIMMs are installed in the correct population sequence.
- 3. Disable memory mirroring and sparing. If this action eliminates the mismatch, check the IBM Support site for information related to this problem.
- 4. Update UEFI firmware.
- 5. Replace the DIMM
- 6. Replace the processor.

#### • S.51009: [S.51009] No system memory has been detected.

[S.51009] No system memory has been detected.

Severity: Error

User Response:

- 1. If any memory errors are logged other than this one, take actions indicated for those codes first.
- 2. If no other memory diagnostic codes appear in the logs, verify that all DIMM connectors are enabled using the Setup utility or the Advanced Settings Utility (ASU).
- 3. If the problem remains, shut down and remove node from chassis and physically verify that one or more DIMMs are installed and that all DIMMs are installed in the correct population sequence.
- 4. If DIMMs are present and properly installed, check for any lit DIMM-connector LEDs, and if found, reseat those DIMMs.
- 5. Reinstall node in chassis, power on node, then check logs for memory diagnostic codes.
- 6. If the problem remains, replace the processor.

7. If the problem remains, replace the system board.

#### • S.58008: [S.58008] A DIMM has failed the POST memory test.

[S.58008] A DIMM has failed the POST memory test.

Severity: Error

User Response:

Complete the following steps:

- 1. Prior to replacing memory DIMM, refer to TIP H212154 for minimum code level.
- 2. You must AC-cycle the system to re-enable the affected DIMM connector or re-enable manually using the Setup utility.
- 3. If the compute node has been recently installed, serviced, moved, or upgraded, check to ensure that DIMMs are firmly seated and that no foreign material can be seen in the DIMM connector. If either condition is observed, correct and retry with the same DIMM. (Note: The event Log might contain a recent 00580A4 event denoting detected change in DIMM population that could be related to this problem.)
- 4. If problem persists, replace the DIMM identified by LightPath and/or event log entry.
- 5. If problem recurs on the same DIMM connector, swap the other DIMMs on the same memory channel across channels one at a time to a different memory channel or processor. If problem follows a moved DIMM to a different memory channel, replace that DIMM.
- 6. Check the IBM support site for an applicable service bulletin or firmware update that applies to this memory error.
- 7. If problem stays with the original DIMM connector, re-inspect DIMM connector for foreign material and remove, if found. If connector is damaged, replace system board.
- 8. Remove the affected processor and inspect the processor socket pins for damaged or mis-aligned pins. If damage is found, or this is an upgrade processor, replace the system board. If there are multiple processors, swap them to move affected processor to another processor socket and retry. If problem follows the affected processor (or there is only one processor), replace the affected processor.
- 9. Replace the system board.

# • S.68005: [S.68005] An error has been detected by the the IIO core logic on Bus %. The Global Fatal Error Status register contains %. The Global Non-Fatal Error Status register contains %. Please check error logs for the presence of additional downstream device error data.

[S.68005] An error has been detected by the the IIO core logic on Bus %. The Global Fatal Error Status register contains %. The Global Non-Fatal Error Status register contains %. Please check error logs for the presence of additional downstream device error data.

Severity: Error

User Response:

Complete the following steps:

- 1. Check the log for a separate error related to an associated PCIe device and resolve that error.
- 2. Check the IBM support site for an applicable service bulletin or firmware update for the system or adapter that applies to this error.
- 3. Replace the system board.

#### • S.680B8: [S.680B8] Internal QPI Link Failure Detected.

[S.680B8] Internal QPI Link Failure Detected.

Severity: Error

User Response:

Complete the following steps:

- 1. Check the IBM support site for an applicable service bulletin or firmware update that applies to this error.
- 2. Inspect the processor socket for foreign debris or damage. If debris is found, remove the debris.
- 3. If error recurs, or socket damage is found, replace the system board.

#### • S.680B9: [S.680B9] External QPI Link Failure Detected.

[S.680B9] External QPI Link Failure Detected.

Severity: Error

User Response:

Complete the following steps:

- 1. Check the IBM support site for an applicable service bulletin or firmware update that applies to this error.
- 2. Inspect the processor socket for foreign debris or damage. If debris is found, remove the debris.
- 3. If error recurs, or socket damage is found, replace the system board.
- W.11004: [W.11004] A processor within the system has failed the BIST.

[W.11004] A processor within the system has failed the BIST.

Severity: Warning

User Response:

Complete the following steps:

- 1. If the processor or firmware was just updated, check the IBM support site for an applicable service bulletin or firmware update that applies to this processor error.
- 2. If there are multiple Processors, swap Processors to move affected processor to another processor socket and retry. If problem follows the affected processor, or this is a single processor system, replace the processor. Inspect the processor socket on each processor removal and replace system board first if the processor socket is damaged or mis-aligned pins are found.
- 3. Replace the system board.
- W.3048006: [W.3048006] UEFI has booted from the backup flash bank due to an Automatic Boot Recovery (ABR) event.

[W.3048006] UEFI has booted from the backup flash bank due to an Automatic Boot Recovery (ABR) event.

Severity: Warning

User Response:

Complete the following steps:

- 1. Check the IBM support site for an applicable service bulletin or firmware update that applies to this error.
- 2. Update the primary UEFI image.
- 3. Replace the system board.
- W.305000A: [W.305000A] An invalid date and time have been detected.

[W.305000A] An invalid date and time have been detected.

Severity: Warning

#### User Response:

Complete the following steps:

- 1. Check IMM/chassis event log. This event should immediately precede 0068002 error. Resolve that event or any other battery related errors.
- 2. Use F1 Setup to reset date and time. If problem returns after a system reset, replace CMOS battery.
- 3. If problem persists then check the IBM support site for an applicable service bulletin or firmware update that applies to this error.
- 4. Replace the system board.

# • W.3058009: [W.3058009] DRIVER HEALTH PROTOCOL: Missing Configuration. Requires Change Settings From F1.

[W.3058009] DRIVER HEALTH PROTOCOL: Missing Configuration. Requires Change Settings From F1.

Severity: Warning

User Response:

Complete the following steps:

- 1. Go to the Setup Utility (System Settings -> Settings -> Driver Health Status List) and find a driver/ controller reporting Configuration Required status.
- 2. Search for the driver menu from System Settings and change settings appropriately.
- 3. Save settings and restart system.

#### • W.305800A: [W.305800A] DRIVER HEALTH PROTOCOL: Reports 'Failed' Status Controller.

[W.305800A] DRIVER HEALTH PROTOCOL: Reports 'Failed' Status Controller.

Severity: Warning

User Response:

Complete the following steps:

- 1. Reboot the system.
- 2. If problem persists, switch to backup UEFI or update the current UEFI image.
- 3. Replace the system board.

#### • W.305800B: [W.305800B] DRIVER HEALTH PROTOCOL: Reports 'Reboot' Required Controller.

[W.305800B] DRIVER HEALTH PROTOCOL: Reports 'Reboot' Required Controller.

Severity: Warning

User Response:

Complete the following steps:

- 1. No action required. The system will reboot at the end of POST.
- 2. If the problem persists, switch to the backup UEFI image or update the current UEFI image.
- 3. Replace the system board.
- W.305800C: [W.305800C] DRIVER HEALTH PROTOCOL: Reports 'System Shutdown' Required Controller.

[W.305800C] DRIVER HEALTH PROTOCOL: Reports 'System Shutdown' Required Controller.

Severity: Warning

User Response:

- 1. Reboot the system.
- 2. If problem persists, switch to the backup UEFI image or update the current UEFI image.
- 3. Replace system board.
- W.305800D: [W.305800D] DRIVER HEALTH PROTOCOL: Disconnect Controller Failed. Requires 'Reboot'.

[W.305800D] DRIVER HEALTH PROTOCOL: Disconnect Controller Failed. Requires 'Reboot'.

Severity: Warning

User Response:

Complete the following steps:

- 1. Reboot the system to reconnect the controller.
- 2. If problem persists, switch to the backup UEFI image or update the current UEFI image.
- 3. Replace the system board.
- W.305800E: [W.305800E] DRIVER HEALTH PROTOCOL: Reports Invalid Health Status Driver.

[W.305800E] DRIVER HEALTH PROTOCOL: Reports Invalid Health Status Driver.

Severity: Warning

User Response:

Complete the following steps:

- 1. Reboot the system.
- 2. If problem persists, switch to the backup UEFI image or update the current UEFI image.
- 3. Replace the system board.
- W.3808000: [W.3808000] An IMM communication failure has occurred.

[W.3808000] An IMM communication failure has occurred.

Severity: Warning

User Response:

Complete the following steps:

- 1. Reset the IMM from the CMM.
- 2. Use the CMM to remove auxilliary power from the compute node. This will reboot the compute node.
- 3. Check the IBM support site for an applicable service bulletin or firmware update that applies to this error.
- 4. Update the UEFI Firmware.
- 5. Replace the system board.
- W.3808002: [W.3808002] An error occurred while saving UEFI settings to the IMM.

[W.3808002] An error occurred while saving UEFI settings to the IMM.

Severity: Warning

User Response:

- 1. Use the Setup Utility to verify and save the settings (which will recover the settings).
- 2. Reset the IMM from the CMM.
- 3. Use CMM to remove auxilliary power from the compute node. This will reboot the compute node.

- 4. Check the IBM support site for an applicable service bulletin or firmware update that applies to this error.
- 5. Update the IMM Firmware.
- 6. Remove and re-install CMOS battery for 30 seconds to clear CMOS contents.
- 7. Replace the system board.
- W.3808003: .[W.3808003] Unable to retrieve the system configuration from the IMM.

.[W.3808003] Unable to retrieve the system configuration from the IMM.

Severity: Warning

#### User Response:

Complete the following steps:

- 1. Use the Setup Utility to verify and save the settings (which will recover the settings).
- 2. Reset the IMM from the CMM.
- 3. Use CMM to remove auxilliary power from the compute node. This will reboot the compute node.
- 4. Check the IBM support site for an applicable service bulletin or firmware update that applies to this error.
- 5. Update the IMM Firmware.
- 6. Remove and re-install CMOS battery for 30 seconds to clear CMOS contents.
- 7. Replace the system board.
- W.3818005: [W.3818005] The CRTM flash driver could not successfully flash the staging area. The update was aborted

[W.3818005] The CRTM flash driver could not successfully flash the staging area. The update was aborted

Severity: Warning

User Response:

Complete the following steps:

- 1. Continue booting system. If system does not reset, manually reset the system.
- 2. If the error is not reported on the subsequent boot, no additional recovery action is required.
- 3. If the event persists, continue booting system and update the UEFI image.
- 4. Replace the system board.
- W.3868001: [W.3868001] BOFM: Reset loop avoided Multiple resets not allowed.

[W.3868001] BOFM: Reset loop avoided - Multiple resets not allowed.

Severity: Warning

User Response:

Complete the following steps:

- 1. Update all firmware (including adapter firmware) to the latest levels.
- 2. If problem persists, contact Support.
- W.3868002: [W.3868002] BOFM: Error communicating with the IMM BOFM may not be deployed correctly.

[W.3868002] BOFM: Error communicating with the IMM - BOFM may not be deployed correctly.

Severity: Warning

User Response:

Complete the following steps:

- 1. Update all firmware (including adapter firmware) to the latest levels.
- 2. If problem persists, contact Support.
- W.3938002: [W.3938002] A boot configuration error has been detected.

[W.3938002] A boot configuration error has been detected.

Severity: Warning

User Response:

Complete the following steps:

- 1. F1 Setup -> Save Settings.
- 2. Retry the configuration update.
- W.50001: [W.50001] A DIMM has been disabled due to an error detected during POST.

[W.50001] A DIMM has been disabled due to an error detected during POST.

Severity: Warning

User Response:

Complete the following steps:

- 1. If the DIMM was disabled because of a memory fault, follow the procedure for that event.
- 2. If no memory fault is recorded in the logs and no DIMM connector error LEDs are lit, re-enable the DIMM through the Setup utility or the Advanced Settings Utility (ASU).
- 3. If the problem persists, Power cycle the compute node from the management console.
- 4. Reset the IMM to default settings.
- 5. Reset UEFI to default settings.
- 6. Update IMM and UEFI firmware.
- 7. Replace the system board.
- W.58001: [W.58001] The PFA Threshold limit (correctable error logging limit) has been exceeded on DIMM number % at address %. MC5 Status contains % and MC5 Misc contains %.

[W.58001] The PFA Threshold limit (correctable error logging limit) has been exceeded on DIMM number % at address %. MC5 Status contains % and MC5 Misc contains %.

Severity: Warning

User Response:

- 1. Prior to replacing memory DIMM, refer to TIP H212154 for minimum code level.
- 2. If the compute node has recently been installed, moved, serviced, or upgraded, verify that the DIMM is properly seated and visually verify that there is no foreign material in any DIMM connector on that memory channel. If either of these conditions is found, correct and retry with the same DIMM. (Note: The event Log might contain a recent 00580A4 event denoting detected change in DIMM population that could be related to this problem.)
- 3. Check the IBM support site for an applicable firmware update that applies to this memory error. The release notes will list the known problems the update addresses.
- 4. If the previous steps do not resolve the problem, at the next maintenance opportunity, replace the affected DIMM (as indicated by LightPath and/or failure log entry).

- 5. If PFA re-occurs on the same DIMM connector, swap the other DIMMs on the same memory channel one at a time to a different memory channel or processor. If PFA follows a moved DIMM to any DIMM connector on the different memory channel, replace the moved DIMM.
- 6. Check the IBM support site for an applicable Service Bulletins (Service bulletins) that applies to this memory error. (Link to IBM support service bulletins)
- 7. If problem continues to re-occur on the same DIMM connector, inspect DIMM connector for foreign material and remove, if found. If connector is damaged, replace system board.
- 8. Remove the affected processor and inspect the processor socket pins for damaged or mis-aligned pins. If damage is found or the processor is an upgrade part, replace the system board.
- 9. Replace affected processor.
- 10. Replace the system board.

#### • W.58007: [W.58007] Invalid memory configuration (Unsupported DIMM Population) detected. Please verify memory configuration is valid.

[W.58007] Invalid memory configuration (Unsupported DIMM Population) detected. Please verify memory configuration is valid.

Severity: Warning

User Response:

Complete the following steps:

- 1. This event could follow an uncorrectable memory error or failed memory test. Check the log and resolve that event first. DIMMs disabled by other errors or actions could cause this event.
- 2. Ensure that the DIMM connectors are populated in the correct sequence.
- W.580A1: [W.580A1] Invalid memory configuration for Mirror Mode. Please correct memory configuration.

[W.580A1] Invalid memory configuration for Mirror Mode. Please correct memory configuration.

Severity: Warning

User Response:

Complete the following steps:

- 1. If a DIMM connector error LED is lit, resolve the failure.
- 2. Make sure that the DIMM connectors are correctly populated for mirroring mode.
- W.580A2: [W.580A2] Invalid memory configuration for Sparing Mode. Please correct memory configuration.

[W.580A2] Invalid memory configuration for Sparing Mode. Please correct memory configuration.

Severity: Warning

User Response:

Complete the following steps:

Make sure that the DIMM connectors are correctly populated for sparing mode.

#### • W.68002: [W.68002] A CMOS battery error has been detected

[W.68002] A CMOS battery error has been detected

Severity: Warning

User Response:

- 1. If the system was recently installed, moved, or serviced, make sure the battery is properly seated.
- 2. Check the IBM support site for an applicable service bulletin or firmware update that applies to this error.
- 3. Replace the CMOS battery
- 4. Replace the system board.

## Troubleshooting by symptom

Use this information to find solutions to problems that have identifiable symptoms.

To use the symptom-based troubleshooting tables in this section, complete the following steps:

- 1. Check the IMM event log and follow the suggested actions to resolve any event codes (see "IMM event log" on page 65).
- 2. Find the symptoms that you are experiencing in the troubleshooting tables in this section and follow the suggested actions to resolve any problems.
- 3. If the problem remains, submit a service request (see http://pic.dhe.ibm.com/infocenter/flexsys/ information/index.jsp?topic=%2F com.ibm.acc.common.nav.doc%2F kh9\_r\_getting\_help\_and\_technical\_ assistance.html).

## Compute node start problems

Use this information to solve compute node start problems.

Follow the suggested actions in the order in which they are listed in the Action column until the problem is solved.

Follow the suggested actions in the order in which they are listed in the Action column until the problem is solved. See Chapter 5 "Parts listing, Types 7167 and 2590" on page 53 to determine which components are Tier 1 customer replaceable units (CRUs) and which components are Tier 2 customer replaceable units (CRUs).			
Symptom	Action		
Embedded hypervisor is not in the boot list	<ol> <li>If the compute node has recently been installed, moved, or serviced, or if this is the first time the embedded hypervisor is being used, make sure that the device is connected properly and that there is no physical damage to the connectors.</li> </ol>		
	2. Go to http://www.lenovo.com/ serverproven/ to validate that the embedded hypervisor device is supported for the compute node.		
	3. Use the Setup utility to make sure that the embedded hypervisor device (USB key) is in the startup sequence. From the Setup utility, select <b>Start Options</b> .		
	4. Check <a href="http://www.ibm.com">http://www.ibm.com</a> for any service bulletins related to the embedded hypervisor and the compute node.		
	5. Make sure that other software works on the compute node to ensure that the compute node is working properly.		

## **Connectivity problems**

Use this information to solve connectivity problems.

#### Cannot communicate with the Flex System Manager management node

Use the information in this section to troubleshoot the compute node when you cannot communicate with the Flex System Manager management node on the data network.

Complete the following steps until the problem is solved:

- 1. Make sure that all ports for the connection path are enabled and that you can ping the Flex System Manager management node. If you are unable to ping the Flex System Manager management node, see "Cannot ping the Flex System Manager management node on the data network" on page 859.
- 2. Make sure that the protocols you are using are enabled.

Note: By default, only secure protocols are enabled, for example, SSH and HTTPS.

3. If you cannot log into the Flex System Manager management node, see "Cannot log in to the Flex System Manager management node" on page 854.

#### Cannot communicate with the CMM

Use the information in this section to troubleshoot the compute node when you cannot communicate with the CMM.

#### Action

**Note:** Communications errors from compute nodes can take up to 20 minutes to appear in the CMM event log.

Complete the following steps until the problem is solved:

1. Make sure that the protocols that you are using are enabled.

Note: By default, only secure protocols, such as, SSH and HTTPS, are enabled.

- 2. Use a serial cable to connect to the I/O module to further isolate the problem.
- 3. Reset the CMM to the default settings by pressing the reset button on the CMM.

#### Cannot communicate with the I/O module

Use the information in this section to troubleshoot the compute node when you cannot communicate with the I/O module.

#### Action

Complete the following steps until the problem is solved:

1. Make sure that the protocols that you are using are enabled.

Note: By default, only secure protocols, such as, SSH and HTTPS, are enabled.

2. Use a serial cable to connect to the I/O module to further isolate the problem.

#### One or more compute nodes are unable to communicate with SAN

Use the information in this section to troubleshoot one or more compute nodes are unable to communicate with SAN.

- Make sure that:
  - 1. The I/O module is powered on and the appropriate ports are enabled on the I/O module.
  - 2. The CMM has reported that the I/O module has completed POST and that no errors have been reported in the logs.
  - 3. The SAN device is powered on and is functional.
  - 4. All cables between the I/O module and the SAN device are properly connected and secure and that the activity LEDs are lit on the applicable ports.
- See the documentation for the I/O module for additional information about troubleshooting SAN connectivity or network connectivity issues.

Complete the following steps until the problem is solved:

### Cannot connect during initial setup

Use the information in this section to troubleshoot the compute node when you cannot connect during initial setup.

#### One compute node is unable to connect during the initial setup

Use the information in this section to troubleshoot one compute node that is unable to connect during the initial setup.

Complete the following steps until the problem is solved:

- 1. Make sure that:
  - a. The I/O module is powered on and the applicable ports are enabled on the I/O module.
  - b. All cables between the I/O module and the network device (switch or router) are properly connected and secure and that the activity LEDs are lit on the applicable ports.
- 2. From the compute node operating system, verify the network settings, such as IP address, subnet mask (if you are using IPv4), DHCP settings, and vLAN settings, to ensure that the settings match the settings of the network device. See the documentation for the operating system for information about checking network settings.
- 3. From the compute node operating system, make sure that the network device is active. See the documentation for the operating system for information about viewing network devices.
- 4. Check the Support website for any firmware updates that might apply to this issue. You can view the release notes for a firmware update to determine the issues that are addressed by the update.
- 5. Remove the compute node from the chassis and check the connectors at the back of the node for bent pins. If the pins are bent, contact Support. See "Removing a compute node from a chassis" on page 880.
- 6. Install the compute node in another compute node bay to see whether the problem remains. See "Installing a compute node in a chassis" on page 881. If the problem persists, make sure that this compute node is connected to a port that has been enabled and that the vLAN settings enable that port to connect to the network.
- 7. Check http://www.ibm.com for any service bulletins that are related to network connectivity.
- 8. (Trained service technician only) Complete the following steps:
  - a. Force the link/duplex speed.
  - b. Check the connectors on the I/O module to ensure that there are no bent pins.
  - c. Check the connectors on the chassis midplane to ensure there are no bent pins. See the "Flex System Enterprise Chassis Types 8721, 8724, and 8725: Installation and Service Guide" at http:// pic.dhe.ibm.com/infocenter/flexsys/information/topic/com.lenovo.acc.8721.doc/product\_page.html.
  - d. Remove the I/O module and install a working I/O module in the same I/O bay.
  - e. If the problem is solved, replace the I/O module that you removed.
  - f. If the problem remains, replace the chassis midplane.

#### One compute node experiences a sudden loss of connectivity

Use the information in this section to troubleshoot one compute node that experiences a sudden loss of connectivity.

The event is logged in the event log. See the event log for the management node (if available) or see the event log of the CMM to determine what actions might be required to resolve this issue. See "IMM event log" on page 65.

#### Two or more compute nodes are unable to communicate during initial setup

Use the information in this section to troubleshoot two or more compute nodes that are unable to communicate during initial setup.

Complete the following steps until the problem is solved:

- 1. If you have just updated the firmware for one or more devices in the chassis (such as an I/O module or CMM), install the previous level of firmware.
- 2. Make sure that:
  - a. The I/O module is powered on and the applicable ports are enabled on the I/O module.
  - b. All cables between the I/O module and the network device (switch or router) are properly connected and secure and that the activity LEDs are lit on the applicable ports.
- 3. From the compute node operating system, verify the network settings, such as IP address, subnet mask (if you are using IPv4), DHCP settings, and vLAN settings, to ensure that the settings match the settings of the network device. See the documentation for the operating system for information about checking network settings.
- 4. From the compute node operating system, make sure that the network device is active. See the documentation for the operating system for information about viewing network devices.
- 5. Check <a href="http://www.ibm.com">http://www.ibm.com</a> for any firmware updates that might apply to this issue. You can view the release notes for a firmware update to determine the issues that are addressed by the update.
- 6. Check the Support website for any service bulletins that are related to network connectivity.
- 7. (Trained service technician only) Complete the following steps:
  - a. Force the link/duplex speed.
  - b. Check the connectors on the I/O module to ensure that there are no bent pins.
  - c. Check the connectors on the chassis midplane to ensure there are no bent pins. See the "Flex System Enterprise Chassis Types 8721, 8724, and 8725: Installation and Service Guide" at http:// pic.dhe.ibm.com/infocenter/flexsys/information/topic/com.lenovo.acc.8721.doc/product\_page.html.
  - d. Remove the I/O module and install a working I/O module in the same I/O bay.
  - e. If the problem is solved, replace the I/O module that you removed.
  - f. If the problem persists, replace the chassis midplane.

#### Two or more compute nodes experience a sudden loss of connectivity

Use the information in this section to troubleshoot two or more compute nodes that experience a sudden loss of connectivity.

The event is logged in the event log. See the event log for the management node (if available) or see the event log of the CMM to determine what actions might be required to resolve this issue. See "IMM event log" on page 65.

#### Cannot log in

Use the information in this section to troubleshoot the compute node when you cannot log in to the management node, the CMM, or the I/O module.

#### Cannot log in to the Flex System Manager management node

Use the information in this section to troubleshoot the compute node when you cannot log in to the management node.

#### Action

Complete the following steps until the problem is solved:

1. Make sure that you are using the correct password and that the capitals lock is off.

2. Contact Support for further assistance if you have forgotten the password.

For additional information about Login problems, see Login problems at http://pic.dhe.ibm.com/infocenter/ flexsys/information/index.jsp?topic=%2F com.ibm.acc.8731.doc%2F troubleshooting\_web\_interface\_ problems.html.

#### Cannot log in to the CMM

Use the information in this section to troubleshoot the compute node when you cannot log in to the CMM.

### Action

Complete the following steps until the problem is solved:

- 1. Make sure that you are using the correct password and that the capitals lock is off.
- 2. Restore the CMM default settings by pressing the reset button on the CMM.

#### Cannot log in to the I/O module

Use the information in this section to troubleshoot the compute node when you cannot log in to the I/O module.

#### Action

Complete the following steps until the problem is solved:

- 1. Make sure that you are using the correct password and that the capitals lock is off.
- 2. Contact Support for further assistance if you have forgotten the password.

### Cannot ping the CMM on the management network

Use the information in this section to troubleshoot the compute node when one or more compute nodes cannot ping the CMM on the management network.

#### Single node cannot ping the CMM in the same chassis

Use the information in this section to troubleshoot a single compute node that cannot ping the CMM on the management network in the same chassis.

#### Action

Complete the following steps until the problem is solved:

- 1. Make sure that the Chassis Management Module is powered on and the applicable ports are enabled on the CMM.
- 2. Make sure that the compute node IMM has acquired an IP address from the CMM by using the Setup utility on the node.

**Note:** If the CMM recently lost connection to the DCHP server, you must reset the IMM by using the CMM interface so that a new IP address can be acquired.

- 3. In the CMM user interface, click Chassis Management > Component IP Configuration and make sure that the IP address that is listed is the same as the IP address that is displayed in the Setup utility. If it is not the same IP address, configure the IMM network settings correctly or reset the IMM to automatically acquire a new IP address.
- 4. Check http://www.lenovo.com/support for any firmware updates that might apply to this problem. You can view the release notes for a firmware update to determine the issues that the update addresses.
- 5. Remove the compute node from the chassis and check the connectors on the back of the node for bent pins. If the pins are bent, contact Support.

- 6. Install the compute node in another node bay to determine whether the problem remains. If the problem remains, make sure that the compute node is connected to a port that has been enabled and that the vLAN settings allow that port to connect to the network.
- 7. Check http://www.lenovo.com/support for any service bulletins that are related to network connectivity.
- 8. (Trained service technician only) Complete the following steps:
  - a. Force the link/duplex speed.
  - b. Check the connectors on the I/O module to make sure that no pins are bent.
  - c. Check the connectors on the chassis midplane to make sure that no pins are bent.
  - d. Remove the CMM and install a working CMM in the same bay.
    - If the problem is solved, replace the CMM that you removed.
    - If the problem remains, replace the chassis midplane.

### Multiple nodes cannot ping the CMM in the same chassis

Use the information in this section to troubleshoot multiple nodes that cannot ping the CMM on the management network in the same chassis.

### Action

Complete the following steps until the problem is solved:

- 1. Make sure that the Chassis Management Module is powered on and the applicable ports are enabled on the CMM. If the CMM is hung, reset the CMM.
- 2. Reset the CMM.
- 3. Check for firmware updates for the CMM.
- 4. Reset the CMM to factory defaults and attempt to discover the nodes again. Allow enough time for the IMMs to acquire a network address.
- 5. Replace the CMM.
- 6. Make sure that the compute node IMM has acquired an IP address from the CMM by using the Setup utility on the node.

**Note:** If the CMM recently lost connection to the DCHP server, you must reset the IMM by using the CMM interface so that a new IP address can be acquired.

- 7. In the CMM user interface, click Chassis Management > Component IP Configuration and make sure that the IP address that is listed is the same as the IP address that is displayed in the Setup utility. If it is not the same IP address, configure the IMM network settings correctly or reset the IMM to automatically acquire a new IP address.
- 8. Check http://www.lenovo.com/support for any firmware updates that might apply to this problem. You can view the release notes for a firmware update to determine the issues that the update addresses.
- 9. Remove the compute node from the chassis and check the connectors on the back of the node for bent pins. If the pins are bent, contact Support.
- 10. Check http://www.lenovo.com/support for any service bulletins that are related to network connectivity.
- 11. (Trained service technician only) Complete the following steps:
  - a. Force the link/duplex speed.
  - b. Check the connectors on the CMM to make sure that no pins are bent.
  - c. Check the connectors on the chassis midplane to make sure that no pins are bent.
  - d. Remove the CMM and install a working CMM in the same bay.
    - If the problem is solved, replace the CMM that you removed.

• If the problem remains, replace the chassis midplane.

### CMM cannot ping the CMM in a different chassis

Use the information in this section to troubleshoot a CMM that cannot ping the CMM in a different chassis.

### Action

Complete the following steps until the problem is solved:

- 1. Make sure that the Chassis Management Modules are powered on and the applicable ports are enabled.
  - a. If the CMM is powered on and hung, reset the CMM.
  - b. Make sure that the IMM, the management node, and the CMMs are all on the same subnet.
- 2. Verify that the cables between the CMMs and the top-of-rack switch are correctly connected and that the activity LEDs are lit on the applicable ports.
- 3. Make sure that the management node has a correct IP address and is on the same subnet as the CMMs.
- 4. Make sure that the compute node IMM has acquired an IP address from the CMM by using the Setup utility on the node.

**Note:** If the CMM recently lost connection to the DCHP server, you must reset the IMM by using the CMM interface so that a new IP address can be acquired.

- 5. In the CMM user interface, click Chassis Management > Component IP Configuration and make sure that the IP address that is listed is the same as the IP address that is displayed in the Setup utility. If it is not the same IP address, configure the IMM network settings correctly or reset the IMM to automatically acquire a new IP address.
- 6. Check http://www.lenovo.com/support for any firmware updates that might apply to this problem. You can view the release notes for a firmware update to determine the issues that the update addresses.
- 7. Check http://www.lenovo.com/support for any service bulletins that are related to network connectivity.
- 8. Remove the compute node from the chassis and check the connectors on the back of the node and on the chassis midplane for bent pins. If the pins are bent, contact Support.
- 9. (Trained service technician only) Complete the following steps:
  - a. Force the link/duplex speed.
  - b. Check the connectors on the nodes and on the chassis midplane to make sure that no pins are bent.
  - c. Replace the I/O expansion card in the management node.
  - d. Replace the management node system-board assembly.
  - e. Replace the management node.

### Cannot ping the I/O module

Use the information in this section to troubleshoot the compute node when one or more compute nodes cannot ping the I/O module.

#### Single node cannot ping the I/O module

Use the information in this section to troubleshoot a single compute node that cannot ping the I/O module.

### Action

- 1. If you have recently updated the firmware for one or more devices in the chassis (I/O module) and have verified the network settings, install the previous level of firmware.
- 2. Make sure that the I/O module is powered on and the applicable ports are enabled on the I/O module.

- 3. Make sure that all network cables are correctly connected and that the activity LEDs are lit. If the cables are correctly connected and the LEDs are not lit, replace the cable.
- 4. Check <a href="http://www.lenovo.com/support">http://www.lenovo.com/support</a> for any firmware updates that might apply to this problem. You can view the release notes for a firmware update to determine the issues that are addressed by the update.
- 5. Remove the node from the chassis and check the connectors at the back of the node for bent pins. If the pins are bent, go to http://www.lenovo.com/support to submit a service request.
- 6. Install the compute node in another node bay, if one is available. If the problem remains, make sure that the compute node is connected to a port that has been enabled and that the vLAN settings allow that port to connect to the network.
- 7. Check <a href="http://www.lenovo.com/support">http://www.lenovo.com/support</a> for any service bulletins that are related to I/O-module connectivity.
- 8. If the problem remains, replace the I/O module, and go to http://www.lenovo.com/support to submit a service request.
- 9. (Trained service technician only) Complete the following steps:
  - a. Force the link/duplex speed.
  - b. Check the connectors on the I/O module to make sure that no pins are bent.
  - c. Check the connectors on the chassis midplane to make sure that no pins are bent.
  - d. Remove the I/O module and install a working I/O module in the same I/O bay.
    - If the problem is solved, replace the I/O module that you removed.
    - If the problem remains, replace the chassis midplane.

### Multiple nodes cannot ping the I/O module

Use the information in this section to troubleshoot multiple nodes that cannot ping the I/O module.

#### Action

- 1. If you have recently updated the firmware for one or more devices in the chassis (I/O module or CMM), install the previous level of firmware.
- 2. Make sure that the I/O module is powered on and the applicable ports are enabled on the I/O module.
- 3. Make sure that all network cables are correctly connected and that the activity LEDs are lit.
- 4. From the compute node operating system, verify that the network device is active. Check also the network settings, such as IP address, subnet mask (if you are using IPv4), DNS, DHCP settings, and vLAN settings to make sure that the settings match the settings of the network device. See the documentation that comes with the operating system for information about viewing network devices and checking the network settings.
- 5. Check http://www.lenovo.com/support for any firmware updates that might apply to this problem. You can view the release notes for a firmware update to determine the issues that are addressed by the update.
- 6. Check http://www.lenovo.com/support for any service bulletins that are related to network connectivity.
- 7. (Trained service technician only) Complete the following steps:
  - a. Force the link/duplex speed.
  - b. Check the connectors on the I/O module to make sure that no pins are bent.
  - c. Check the connectors on the chassis midplane to make sure that no pins are bent.
  - d. Remove the I/O module and install a working I/O module in the same I/O bay.
    - If the problem is solved, replace the I/O module that you removed.

• If the problem remains, replace the chassis midplane.

### Cannot ping the Flex System Manager management node on the data network

Use the information in this section to troubleshoot the compute node when one or more compute nodes cannot ping the management node on the data network.

### Single node cannot ping the management node in the same chassis

Use the information in this section to troubleshoot a single compute node that cannot ping the Flex System Manager management node in the same chassis on the data network.

### Action

Complete the following steps until the problem is solved:

- 1. Make sure that the management node is powered on and is not hung, by logging in to the management node. If you are unable to log in from the management network, attempt to log in from the data network. If the management node is powered on and hung, perform a virtual reseat of the management node from the CMM.
- 2. Make sure that the I/O module is powered on and is not hung, by pinging the I/O module from the management node. If the I/O module is powered on and hung, reset the I/O module. Make sure that the correct ports are enabled for the node on the I/O module.
- 3. Make sure that the compute node is the only one in the chassis that the management node cannot ping. If it is not, follow the steps in "Multiple nodes cannot ping the management node in the same chassis" on page 860.
- 4. Make sure that the configuration settings in the node are correct and that the port is enabled.
- 5. Check http://www.lenovo.com/support for any firmware updates that might apply to this issue. You can view the release notes for a firmware update to determine the issues that are addressed by the update.
- 6. Check http://www.lenovo.com/support for any service bulletins that are related to network connectivity.
- 7. Remove the compute node and make sure that the connectors on the chassis midplane and the node are not damaged.
- 8. (Trained service technician only) Complete the following steps:
  - a. Force the link/duplex speed.
  - b. Check the connectors on the node and the chassis midplane to make sure that no pins are bent.
  - c. Replace the base assembly in the compute node.

#### Single node cannot ping the management node in a different chassis

Use the information in this section to troubleshoot a single compute node that cannot ping the Flex System Manager management node in a different chassis on the data network.

#### Action

- 1. Make sure that the management node is powered on and is not hung, by logging in to the management node. If you are unable to log in from the management network, attempt to log in from the data network. If the management node is powered on and hung, perform a virtual reseat of the management node from the CMM.
- 2. Make sure that the I/O module is powered on and is not hung, by pinging the I/O module from the management node. If the I/O module is powered on and hung, reset the I/O module. Make sure that the correct ports are enabled for the node on the I/O module.
- 3. Make sure that the compute node is the only one in the chassis that the management node cannot ping. If it is not, follow the steps in "Multiple nodes cannot ping the management node in the same chassis" on page 860.

- 4. Make sure that the IP configuration settings on the node are correct and that the port is enabled.
- 5. Check <a href="http://www.lenovo.com/support">http://www.lenovo.com/support</a> for any firmware updates that might apply to this issue. You can view the release notes for a firmware update to determine the issues that are addressed by the update.
- 6. Check http://www.lenovo.com/support for any service bulletins that are related to network connectivity.
- 7. Remove the compute node and make sure that the connectors on the midplane and the node are not damaged.
- 8. (Trained service technician only) Complete the following steps:
  - a. Force the link/duplex speed.
  - b. Check the connectors on the node and the chassis midplane to make sure that no pins are bent.
  - c. Replace the system-board assembly in the compute node.

#### Multiple nodes cannot ping the management node in the same chassis

Use the information in this section to troubleshoot multiple nodes that cannot ping the Flex System Manager management node in the same chassis on the data network.

#### Action

- 1. Make sure that the management node is powered on and is not hung, by logging in to the management node. If you are unable to log in from the management network, attempt to log in from the data network. If the management node is powered on and hung, perform a virtual reseat of the management node from the CMM.
- 2. Make sure that the I/O module is powered on and is not hung, by pinging the I/O module from the management node. If the I/O module is powered on and hung, reset the I/O module. Make sure that the correct ports are enabled for the node on the I/O module.
- 3. Make sure that the management network port (eth1) is enabled in the management node. Make sure that the port configuration settings are correct for the data network.
- 4. Make sure that the configuration settings for each node are correct and that the data network ports are enabled.
- 5. Make sure that the configuration settings in the I/O module are correct and that the applicable ports are enabled for your compute nodes and the management node on the I/O module. If the problem remains, complete the following steps:
  - a. Restart the I/O module.
  - b. Check <a href="http://www.lenovo.com/support">http://www.lenovo.com/support</a> for any firmware updates that might apply to this issue. You can view the release notes for a firmware update to determine the issues that are addressed by the update.
  - c. Perform a virtual reseat of the I/O module.
  - d. Replace the I/O module.
- 6. Check http://www.lenovo.com/support for any service bulletins that are related to network connectivity.
- 7. Remove the management node and make sure that the connectors on the chassis midplane and the management node are not damaged.
- 8. (Trained service technician only) Complete the following steps:
  - a. Force the link/duplex speed.
  - b. Check the connectors on the nodes and the chassis midplane to make sure that no pins are bent.
  - c. Replace the I/O expansion card in the management node.
  - d. Replace the system-board assembly in the management node.

### Multiple nodes cannot ping the management node in a different chassis

Use the information in this section to troubleshoot multiple nodes that cannot ping the Flex System Manager management node in a different chassis on the data network.

### Action

Complete the following steps until the problem is solved:

- 1. Make sure that the management node is powered on and is not hung, by logging in to the management node. If you are unable to log in from the management network, attempt to log in from the data network. If the management node is powered on and hung, perform a virtual reseat of the management node from the CMM.
- 2. Make sure that the I/O module is powered on and is not hung, by pinging the I/O module from the management node. If the I/O module is powered on and hung, reset the I/O module. Make sure that the correct ports are enabled for the node on the I/O module.
- 3. Make sure that the management network port (eth1) in the management node is enabled. Make sure that the port configuration settings are correct for the data network.
- 4. Make sure that the configuration settings for each node are correct and that the data network ports are enabled.
- 5. Make sure that the configuration settings in the I/O module are correct and that the applicable ports are enabled for your compute nodes and the management node on the I/O module. If the problem remains, complete the following steps:
  - a. Restart the I/O module.
  - b. Check <a href="http://www.lenovo.com/support">http://www.lenovo.com/support</a> for any firmware updates that might apply to this issue. You can view the release notes for a firmware update to determine the issues that are addressed by the update.
  - c. Perform a virtual reseat of the I/O module.
  - d. Replace the I/O module.
- 6. Check <a href="http://www.lenovo.com/support">http://www.lenovo.com/support</a> for any service bulletins that are related to network connectivity.
- 7. Remove the management node and make sure that the connectors on the chassis midplane and the node are not damaged.
- 8. (Trained service technician only) Complete the following steps:
  - a. Force the link/duplex speed.
  - b. Check the connectors on the nodes and the chassis midplane to make sure that no pins are bent.
  - c. Replace the I/O expansion card in the management node.
  - d. Replace the system-board assembly in the management node.

#### Multiple nodes cannot ping the management node in the same chassis or a different chassis

Use the information in this section to troubleshoot multiple nodes that cannot ping the Flex System Manager management node in the same chassis or a different chassis on the data network.

#### Action

- 1. Follow the steps in "Multiple nodes cannot ping the management node in the same chassis" on page 860.
- 2. Follow the steps in "Multiple nodes cannot ping the management node in a different chassis" on page 861.

## Cannot ping the Flex System Manager management node on the management network

Use the information in this section to troubleshoot the compute node when one or more compute nodes cannot ping the management node on the management network.

### Single node cannot ping the management node in the same chassis

Use the information in this section to troubleshoot a single compute node that cannot ping the Flex System Manager management node in the same chassis on the management network.

### Action

Complete the following steps until the problem is solved:

- 1. Make sure that the management node is powered on and is not hung, by logging in to the management node. If you are unable to log in from the management network, attempt to log in from the data network. If the management node is powered on and hung, perform a virtual reseat of the management node from the CMM.
- 2. Make sure that the CMM is powered on and is not hung, by pinging the CMM from the management node. If the CMM is powered on and hung, reset the CMM. Make sure that the IMM, the management node, and CMM are all on the same subnet.
- 3. Make sure that the compute node is the only one in the chassis that the management node cannot ping. If it is not, follow the steps in "Multiple nodes cannot ping the management node in the same chassis" on page 863. Make sure that the compute node appears on the chassis map (it might not be fully discovered by the management node software).
- 4. Make sure that the system-management processor in each compute node has a valid IP address by checking the chassis map of the remote chassis.

**Note:** If the CMM recently lost connection to the DCHP server, you must reset the IMM by using the CMM interface so that a new IP address can be acquired.

- 5. In the CMM user interface, click **Chassis Management > Component IP Configuration** and make sure that the IP address that is listed is the same as the IP address that is displayed in the Setup utility. If it is not the same, configure the IMM network settings correctly.
- 6. Check <a href="http://www.lenovo.com/support">http://www.lenovo.com/support</a> for any firmware updates that might apply to this issue. You can view the release notes for a firmware update to determine the issues that are addressed by the update.
- 7. Check http://www.lenovo.com/support for any service bulletins that are related to network connectivity.
- 8. Remove the compute node and make sure that the connectors on the chassis midplane and the node are not damaged.
- 9. (Trained service technician only) Complete the following steps:
  - a. Force the link/duplex speed.
  - b. Check the connectors on the node and the chassis midplane to make sure that no pins are bent.
  - c. Replace the compute node.

#### Single node cannot ping the management node in a different chassis

Use the information in this section to troubleshoot a single compute node that cannot ping the Flex System Manager management node in a different chassis on the management network.

#### Action

Complete the following steps until the problem is solved:

1. Make sure that the management node is powered on and is not hung, by logging in to the management node. If you are unable to log in from the management network, attempt to log in from the data network. If the management node is powered on and hung, perform a virtual reseat of the management node from the CMM.

- 2. Make sure that the CMM is powered on and is not hung, by pinging the CMM from the management node:
  - a. If the CMM is powered on and hung, reset the CMM
  - b. Make sure that the IMM, the management node, and CMM are all on the same subnet.
- 3. Make sure that the compute node is the only one in the chassis that the management node cannot ping. If it is not, follow the steps in "Multiple nodes cannot ping the management node in the same chassis" on page 863. Make sure that the compute node appears on the chassis map (it might not be fully discovered by the management node software).
- 4. Make sure that the IMM has acquired an IP address from the CMM by using the Setup utility on the compute node.

**Note:** If the CMM recently lost connection to the DCHP server, you must reset the IMM by using the CMM interface so that a new IP address can be acquired.

5. Make sure that the system-management processor in each compute node has a valid IP address by checking the chassis map of the remote chassis.

**Note:** If the CMM recently lost connection to the DCHP server, you must reset the IMM by using the CMM interface so that a new IP address can be acquired.

- 6. Check <a href="http://www.lenovo.com/support">http://www.lenovo.com/support</a> for any firmware updates that might apply to this issue. You can view the release notes for a firmware update to determine the issues that are addressed by the update.
- 7. Check http://www.lenovo.com/support for any service bulletins that are related to network connectivity.
- 8. Remove the compute node and make sure that the connectors on the chassis midplane and the node are not damaged.
- 9. (Trained service technician only) Complete the following steps:
  - a. Check the connectors on the node and the chassis midplane to make sure that no pins are bent.
  - b. Replace the base assembly in the compute node.

#### Multiple nodes cannot ping the management node in the same chassis

Use the information in this section to troubleshoot multiple nodes that cannot ping the Flex System Manager management node in the same chassis on the management network.

#### Action

Complete the following steps until the problem is solved:

- 1. Make sure that the management node is powered on and is not hung, by logging in to the management node. If you are unable to log in from the management network, attempt to log in from the data network. If the management node is powered on and hung, perform a virtual reseat of the management node from the CMM.
- 2. Make sure that the CMM is powered on and is not hung, by pinging the CMM from the management node:
  - a. If the CMM is powered on and hung, reset the CMM.
  - b. Make sure that the IMM, the management node, and CMM are all on the same subnet.
- 3. Make sure that the management network port (eth0) in the management node is enabled.
- 4. Make sure that the management node has an IP address, is on the same subnet as the CMM, and is able to ping the CMM.
- 5. Make sure that the system-management processor in each compute node has a valid IP address by checking the chassis map of the remote chassis.

**Note:** If the CMM recently lost connection to the DCHP server, you must reset the IMM by using the CMM interface so that a new IP address can be acquired.

If a system-management processor does not have a valid IP address, complete the following steps:

- a. Restart the CMM.
- b. Check <a href="http://www.lenovo.com/support">http://www.lenovo.com/support</a> for any firmware or software updates that might apply to this issue. You can view the release notes for a firmware update to determine the issues that are addressed by the update.
- c. Remove and reinstall the CMM.
- d. Replace the CMM.
- 6. Check http://www.lenovo.com/support for any service bulletins that are related to network connectivity.
- 7. Remove the management node and make sure that the connectors on the chassis midplane and the management node are not damaged.
- 8. (Trained service technician only) Complete the following steps:
  - a. Force the link/duplex speed.
  - b. Check the connectors on the nodes and the chassis midplane to make sure that no pins are bent.
  - c. Replace the I/O expansion card in the management node.
  - d. Replace the system-board assembly in the management node .
  - e. Replace the management node.

#### Multiple nodes cannot ping the management node in a different chassis

Use the information in this section to troubleshoot multiple nodes that cannot ping the Flex System Manager management node in a different chassis on the management network.

#### Action

Complete the following steps until the problem is solved:

- 1. Make sure that the management node is powered on and is not hung, by logging in to the management node. If you are unable to log in from the management network, attempt to log in from the data network. If the management node is powered on and hung, perform a virtual reseat of the management node from the CMM.
- 2. Make sure that the CMM is powered on and is not hung by pinging the CMM from the management node:
  - a. If the CMM is powered on and hung, reset the CMM.
  - b. Make sure that the IMM, the management node, and the CMM are all on the same subnet.
- 3. Make sure that all cables between the CMMs and the top-of-rack switch are correctly connected and secure and that the activity LEDs are lit on the applicable ports.
- 4. Make sure that the CMMs (the CMM in the same chassis as the management node and the CMM in the remote chassis) have the same subnet address and can ping one another. If they cannot, make sure that the ports on the top-of-rack switch are enabled. Attempt to connect the CMMs directly if possible.
- 5. Make sure that the management node has fully discovered the nodes within its chassis by viewing the chassis map. If it has not fully discovered the nodes, follow the steps in "Multiple nodes cannot ping the management node in the same chassis" on page 863.
- 6. Make sure that the management processor for each compute node has a valid IP address by checking the chassis map of the remote chassis.

**Note:** If the CMM recently lost connection to the DCHP server, you must reset the IMM by using the CMM interface so that a new IP address can be acquired.

If a system-management processor does not have a valid IP address, complete the following steps:

a. Restart the CMM in the remote chassis.

- b. Check <a href="http://www.lenovo.com/support">http://www.lenovo.com/support</a> for any firmware or software updates that might apply to this issue. You can view the release notes for a firmware update to determine the issues that are addressed by the update.
- c. Remove and reinstall the CMM.
- d. Replace the CMM.
- 7. Check http://www.lenovo.com/support for any service bulletins that are related to network connectivity.
- 8. Remove the node and make sure that the connectors on the chassis midplane and the node are not damaged.
- 9. (Trained service technician only) Complete the following steps:
  - a. Force the link/duplex speed.
  - b. Check the connectors on the nodes and the chassis midplane to make sure that no pins are bent.
  - c. Replace the I/O expansion card in the management node.
  - d. Replace the system-board assembly in the management node.

### Multiple nodes cannot ping the management node in the same chassis or a different chassis

Use the information in this section to troubleshoot multiple nodes that cannot ping the Flex System Manager management node in the same chassis or a different chassis on the management network.

### Action

Complete the following steps until the problem is solved:

- 1. Follow the steps in "Multiple nodes cannot ping the management node in the same chassis" on page 863.
- 2. Follow the steps in "Multiple nodes cannot ping the management node in a different chassis" on page 864.

### Hard disk drive problems

Use this information to resolve hard disk drive problems.

- Follow the suggested actions in the order in which they are listed in the Action column until the problem is solved.
- See Chapter 5 "Parts listing, Types 7167 and 2590" on page 53 to determine which components are customer replaceable units (CRU) and which components are field replaceable units (FRU) that must be replaced only by a trained service technician.
- If an action step is preceded by "(Trained service technician only)," that step must be performed only by a trained service technician.

Symptom	Action
Compute node fails to recognize one drive	<ol> <li>Verify that the drive is supported for this compute node. Go to http:// www.lenovo.com/ serverproven/ to see a list of supported hard disk drives.</li> </ol>
	<ol><li>Make sure that the drive is seated in the drive bay properly and that there is no physical damage to the drive connectors.</li></ol>
	3. Replace the drive (see "Removing a hot-swap hard disk drive" on page 908 and "Installing a hot-swap hard disk drive" on page 908).
	<ol> <li>If the drive is still not recognized, replace the hard disk drive backplane (see "Removing the hard disk drive backplane" on page 905and "Installing the hard disk drive backplane" on page 907).</li> </ol>
	<ol><li>If the problem remains, replace the base assembly (see "Removing and replacing the base assembly" on page 915).</li></ol>

### Intermittent problems

Use this information to solve intermittent problems.

Follow the suggested actions in the order in which they are listed in the Action column until the problem is solved.

The intermittent problems table is a two-column table that lists the symptoms and corrective actions for intermittent problems. Column 1 lists the symptom. Column 2 describes the corrective actions for each symptom.

- Follow the suggested actions in the order in which they are listed in the Action column until the problem is solved.
- See Chapter 5 "Parts listing, Types 7167 and 2590" on page 53 to determine which components are customer replaceable units (CRU) and which components are field replaceable units (FRU) that must be replaced only by a trained service technician.
- If an action step is preceded by "(Trained service technician only)," that step must be performed only by a trained service technician.

Symptom	Action
Intermittent external device problems	<ol> <li>Make sure that the correct device drivers are installed. See the manufacturer's website for documentation.</li> </ol>
	2. For a USB device:
	a. Make sure that the device is configured correctly (see "Using the Setup utility" on page 28).
	b. Connect the device to another port. If you are using a USB hub, remove the hub and connect the device directly to the compute node. Make sure that the device is configured correctly for the port (see "Using the Setup utility" on page 28).
	c. Run DSA Preboot USB diagnostics.
Intermittent KVM problems	Video problems:
	<ol> <li>Make sure that all cables and the console breakout cable are properly connected and secure.</li> </ol>
	2. Make sure that the monitor is working properly by testing it on another compute node.
	3. Test the console breakout cable on a working compute node to ensure that it is operating properly. Replace the console breakout cable if it is defective.
	Keyboard problems:
	Make sure that all cables and the console breakout cable are properly connected and secure.
	Mouse problems:
	Make sure that all cables and the console breakout cable are properly connected and secure.
Intermittent unexpected reboots	Check for an event code that indicates a reboot. See the event log for the management node (if available) or see the CMM event log to determine what actions might be required to resolve this issue. See "IMM event log" on page 65. Some correctable errors require that the compute node reboot so that it can disable a device, such as a DIMM or a microprocessor, to allow the compute node to boot properly.

### Intermittent connectivity problems

Use this information to solve intermittent connectivity problems.

- Follow the suggested actions in the order in which they are listed in the Action column until the problem is solved.
- See Chapter 5 "Parts listing, Types 7167 and 2590" on page 53 to determine which components are customer replaceable units (CRU) and which components are field replaceable units (FRU) that must be replaced only by a trained service technician.
- If an action step is preceded by "(Trained service technician only)," that step must be performed only by a trained service technician.

Symptom	Action
Single compute node cannot connect intermittently	<ol> <li>Make sure that the network cables are correctly connected in the switch module ports and the switch module is correctly seated.</li> </ol>
	2. Update the NIC device driver or the storage device controller device driver.
	3. See the documentation for the I/O module for resolving connectivity issues.
Two or more compute nodes cannot connect intermittently	<ol> <li>Using the diagnostic tools that are provided by the device manufacturer, test the I/O module that the devices are connected to.</li> </ol>
	<ol><li>Attempt to connect one compute node to the network first, and connect other compute nodes, one by one, to try to isolate the problem.</li></ol>
	3. Update the I/O module firmware, if necessary.
	<b>Note:</b> Restarting the compute node and running POST diagnostics on the I/O module might also help isolate the problem; however, this might have other ramifications to the network.
Compute nodes are not discovered by the Flex System Manager management node or the CMM intermittently	<ol> <li>Make sure that the compute node is recognized by the Flex System Manager management node or the CMM. It might appear as an unknown device in the chassis map. If it is not recognized, complete the following steps.</li> </ol>
	a. Remove the compute node and inspect both the compute node and the back of the compute node bay to ensure that there is no physical damage to connectors.
	b. Move the compute node to another node bay.
	c. Replace the compute node.
	<ol> <li>Make sure that the Flex System Manager management node or the CMM can ping the compute nodes. If they cannot, see "Cannot ping the Flex System Manager management node on the management network" on page 862.</li> </ol>
	<ol> <li>If the compute nodes are in another chassis, make sure that you have the proper software entitlements to manage that chassis with the Flex System Manager management node.</li> </ol>
	4. Check <a href="http://www.lenovo.com/support">http://www.lenovo.com/support</a> for any firmware updates that might apply to this issue. You can view the release notes for a firmware update to determine the issues that are addressed by the update.
	<ol> <li>Check http://www.lenovo.com/support for any service bulletins that are related to network connectivity.</li> </ol>

### **Memory problems**

Use this information to solve memory problems.

- Follow the suggested actions in the order in which they are listed in the Action column until the problem is solved.
- See Chapter 5 "Parts listing, Types 7167 and 2590" on page 53 to determine which components are customer replaceable units (CRU) and which components are field replaceable units (FRU) that must be replaced only by a trained service technician.
- If an action step is preceded by "(Trained service technician only)," that step must be performed only by a trained service technician.

Symptom	Action
The amount of system memory	1. Make sure that:
that is displayed is less than the amount of installed physical memory.	<ul> <li>You have installed the correct type of memory (see "Installing a DIMM " on page 892).</li> </ul>
	<ul> <li>Memory mirroring or memory sparing mode does not account for the discrepancy. You can check the memory configuration in the Setup utility (see "Using the Setup utility" on page 28).</li> </ul>
	<ol><li>If new memory has recently been installed, make sure that no configuration events are reported in the event log. If there are any events, resolve them.</li></ol>
	3. If the compute node was recently installed, moved, or serviced, make sure that the DIMMs are correctly seated in the connectors (see "Installing a DIMM " on page 892).
	<ol> <li>Make sure that all DIMMs are enabled. The compute node might have automatically disabled a DIMM when it detected a problem, or a DIMM might have been manually disabled (see "Using the Setup utility" on page 28).</li> </ol>
	<ol> <li>Run memory diagnostics (see "Lenovo Dynamic System Analysis Preboot diagnostic program " on page 67).</li> </ol>
	<ol> <li>Remove DIMMs until the compute node is showing the correct amount of memory. Install one DIMM at a time until you can determine the DIMM that is not working properly. Remove that DIMM and replace it with a good DIMM (see "Removing a DIMM" on page 891, and "Installing a DIMM" on page 892).</li> </ol>
	<b>Note:</b> After you install or remove a DIMM, you must change and save the new configuration information by using the Setup utility. When you turn on the compute node, a message indicates that the memory configuration has changed. Start the Setup utility and select <b>Save Settings</b> (see "Using the Setup utility" on page 28 for more information) to save changes.
	7. Contact Support.

### **Observable problems**

Use this information to solve observable problems.

- Follow the suggested actions in the order in which they are listed in the Action column until the problem is solved.
- See Chapter 5 "Parts listing, Types 7167 and 2590" on page 53 to determine which components are customer replaceable units (CRU) and which components are field replaceable units (FRU) that must be replaced only by a trained service technician.
- If an action step is preceded by "(Trained service technician only)," that step must be performed only by a trained service technician.

Symptom	Action
Compute node is unresponsive (POST is complete and operating system is running)	If you are in the same location as the compute node, complete the following steps:
	<ol> <li>If you are using a KVM connection, make sure that the connection is operating correctly. Otherwise, make sure that the keyboard and mouse are operating correctly.</li> </ol>
	<ol><li>If possible, log in to the compute node and verify that all applications are running (no applications are hung).</li></ol>
	3. Restart the compute node.
	4. Make sure that any new software has been installed and configured correctly.
	5. Contact your place of purchase of the software or your software provider.
	If you are accessing the compute node from a remote location, complete the following steps:
	1. Make sure that all applications are running (no applications are hung).
	2. Attempt to log out of the system and log back in.
	<ol><li>Validate the network access by pinging or running a trace route to the compute node from a command line:</li></ol>
	a. If you are unable to get a response during a ping test, attempt to ping another compute node in the chassis to determine whether it is a connection problem or compute node problem.
	b. Run a trace route to determine where the connection breaks down. Attempt to resolve a connection issue with either the VPN or the point at which the connection breaks down.
	4. Restart the compute node remotely through the management interface.
	<ol><li>If the problem remains, verify that any new software has been installed and configured correctly.</li></ol>
	6. Contact your place of purchase of the software or your software provider.
Unusual smell	An unusual smell might be coming from newly installed equipment. If the problem remains, contact Support.

- Follow the suggested actions in the order in which they are listed in the Action column until the problem is solved.
- See Chapter 5 "Parts listing, Types 7167 and 2590" on page 53 to determine which components are customer replaceable units (CRU) and which components are field replaceable units (FRU) that must be replaced only by a trained service technician.
- If an action step is preceded by "(Trained service technician only)," that step must be performed only by a trained service technician.

Symptom	Action
Compute node seems to be running hot	Multiple compute nodes or chassis:
	<ol> <li>Make sure that the room temperature is within the specified range (see "Features and specifications" on page 5).</li> </ol>
	2. Check the management node event log (if available) or the CMM event log for rising temperature events. If there are no events, the compute node is running within normal operating temperatures. Note that you can expect some variation in temperature.
	Single compute node:
	Check the management node event log (if available) or the CMM event log for rising temperature events. If there are no events, the compute node is running within normal operating temperatures. Note that you can expect some variation in temperature.
Cracked parts or cracked chassis	Contact Support.

### **Optional device and FRU installation problems**

Use this information to resolve optional device and FRU installation problems.

- Follow the suggested actions in the order in which they are listed in the Action column until the problem is solved.
- See Chapter 5 "Parts listing, Types 7167 and 2590" on page 53 to determine which components are customer replaceable units (CRU) and which components are field replaceable units (FRU) that must be replaced only by a trained service technician.
- If an action step is preceded by "(Trained service technician only)," that step must be performed only by a trained service technician.

Symptom	Action
External USB device not recognized	<ol> <li>Make sure that the correct device drivers are installed on the compute node. See the product documentation for the USB device for information about device drivers.</li> </ol>
	2. Use the Setup utility to make sure that the device is configured correctly.
	<ol> <li>If the USB device is connected to a hub or the console breakout cable, disconnect the device and connect it directly into the USB port on the front of the compute node.</li> </ol>
	4. Run the DSA USB diagnostic tests.
PCIe adapters not recognized/ functioning	<ol> <li>Check the event log and resolve any issues related to the device.</li> <li>See http://www.lenovo.com/ serverproven/ to validate that the adapter is supported.</li> <li>Make sure that the adapter is installed in a correct slot.</li> <li>Make sure that the correct device drivers are installed for the device.</li> <li>Resolve any resource conflicts if running legacy mode (UEFI).</li> </ol>
	6. Check http://www.lenovo.com/support for any service bulletins.
	7. Make sure that any adapter external connections are correct and that the connectors are not physically damaged.

### **Performance problems**

Use this information to solve performance problems.

- Follow the suggested actions in the order in which they are listed in the Action column until the problem is solved.
- See Chapter 5 "Parts listing, Types 7167 and 2590" on page 53 to determine which components are customer replaceable units (CRU) and which components are field replaceable units (FRU) that must be replaced only by a trained service technician.
- If an action step is preceded by "(Trained service technician only)," that step must be performed only by a trained service technician.

Symptom	Action
Poor or slow network performance	<ol> <li>Isolate which network is operating slowly (such as storage, data, or management). You might find it helpful to use ping tools or operating-system tools such as task manager or resource manager.</li> </ol>
	2. Check for traffic congestion on the network.
	3. Update the NIC device driver or the storage device controller device driver.
	<ol> <li>Use the traffic-diagnostic tools that are provided by the I/O module manufacturer.</li> </ol>
Operating-system performance	<ol> <li>If you have recently made changes to the compute node (for example, updated device drivers or installed software applications) remove the changes.</li> </ol>
	2. Check for any networking issues.
	3. Check the operating-system logs for performance-related errors.
	4. Check for events related to high temperatures and power issues, because the compute node might be throttled to help with cooling. If it is throttled, reduce the workload on the compute node to help improve performance.
	<ol><li>Check for events related to disabled DIMMs. If you do not have enough memory for the application workload, your operating system will have poor performance.</li></ol>
	6. Ensure that the workload is not too high for the configuration.

### **Power-on problems**

Use this information to resolve power-on problems.

- Follow the suggested actions in the order in which they are listed in the Action column until the problem is solved.
- See Chapter 5 "Parts listing, Types 7167 and 2590" on page 53 to determine which components are customer replaceable units (CRU) and which components are field replaceable units (FRU) that must be replaced only by a trained service technician.
- If an action step is preceded by "(Trained service technician only)," that step must be performed only by a trained service technician.

Symptom	Action
Single node does not power on	<ol> <li>Check the event logs for any events that are related to the compute node, and solve them. If a management node is available, check the event log on the management node. Otherwise, the Chassis Management Module event log.</li> </ol>
	2. Make sure that the CMM can recognize the compute node. Log in to the CMM user interface and verify that the compute node appears in the chassis view. If the CMM cannot recognize the compute node, remove the compute node and inspect the compute node and the back of the node bay to make sure that there is no physical damage to the connectors.
	<ol> <li>Make sure that the power policy that is implemented on the CMM is sufficient to enable the compute node to power on. You can view the power policy from the CMM user interface (click <b>Power Management</b> &gt; <b>Power Modules and</b> <b>Management</b>).</li> </ol>
	4. Make sure that the management node has completed the discovery of the compute node. Log in to the management node user interface and verify that the compute node appears in the list of manageable systems.
	5. Replace the compute node.
	<b>Note:</b> Until you are able to replace the compute node, you can attempt to power on the compute node from the CMM or from the management node user interface.
Multiple nodes do not power on	Check the event logs for any events that are related to the compute nodes, and solve them. If a management node is available, check the event log on the management node. Otherwise, check the Chassis Management Module event log.
Compute node does not power off	<ol> <li>Attempt to power off the compute node through the management node user interface, if a management node is available. Otherwise, attempt to power off the compute node through the CMM user interface.</li> </ol>
	2. Attempt to restart the system-management processor for the compute node. You can restart the system-management processor through the CMM user interface. Click the compute node in the chassis view and then click <b>Restart</b> <b>System Mgmt Processor</b> . After the system-management processor has been restarted, attempt to power off the compute node from the CMM.
	<ol><li>Attempt to power off the compute node by using the power button on the front of the node.</li></ol>
	<ol> <li>Attempt to reset the compute node from the CMM command-line interface (CLI) by using the reset command.</li> </ol>
	5. Reseat the CMM; then, perform steps 1-4 again.

### Single node does not power on

Complete the following steps until the problem is solved.

 If you recently installed, moved, or serviced the computer node, reseat the compute node in the bay. If the compute node was not recently installed, moved, or serviced, perform a virtual reseat through the CMM service command. For more information about the CMM service command, see the "Flex System" Chassis Management Module: Command-Line Interface Reference Guide" at http://pic.dhe.ibm.com/ infocenter/flexsys/information/topic/com.lenovo.acc.cmm.doc/cli\_command\_ service.html.

- 2. Check the event logs for any events that are related to the compute node, and solve them. If a management node is available, check the event log on the management node. Otherwise, check the event log on the Chassis Management Module.
- 3. Make sure that the CMM can recognize the compute node. Log in to the CMM user interface and verify that the compute node appears in the chassis view. If the CMM cannot recognize the compute node, remove the compute node and inspect the compute node and the back of the node bay to make sure there is no physical damage to the connectors.
- 4. Make sure that the power policy that is implemented on the CMM is sufficient to enable the compute node to power on. You can view the power policy from the CMM **pmpolicy** command and the CMM web interface.
  - For more information about the CMM **pmpolicy** command, see the "Flex System Chassis Management Module: Command-Line Interface Reference Guide" at http://pic.dhe.ibm.com/infocenter/flexsys/ information/topic/com.lenovo.acc.cmm.doc/cli\_command\_ pmpolicy.html.
  - From the CMM web interface, select **Power Modules and Management** from the Chassis Management menu. For more information, see the the "Flex System Chassis Management Module: User's Guide" at http://pic.dhe.ibm.com/infocenter/flexsys/information/topic/com.lenovo.acc.cmm.doc/ cmm\_user\_guide.html. All fields and options are described in the CMM web interface online help.
- 5. Make sure that the management node has completed the discovery of the compute node. Log in to the management node user interface and verify that the compute node appears in the list of manageable systems.
- 6. Replace the base assembly (see "Removing and replacing the base assembly" on page 915).

**Note:** Until you are able to replace the system-board assembly, you can attempt to power on the compute node from the CMM or from the management node user interface.

For additional information, see UEFI Compliant Firmware on System x® and BladeCenter® Servers and the Flex System Quick start guides.

### Multiple nodes do not power on

Complete the following steps until the problem is solved.

- If you recently installed, moved, or serviced the computer nodes, reseat the compute nodes in the bays. If the compute nodes were not recently installed, moved, or serviced, perform a virtual reseat through the CMM service command. For more information about the CMM service command, see the "Flex System Chassis Management Module: Command-Line Interface Reference Guide" at http://pic.dhe.ibm.com/ infocenter/flexsys/information/topic/com.lenovo.acc.cmm.doc/cli\_command\_service.html.
- 2. Check the event logs for any events that are related to the compute nodes, and solve them. If a management node is available, check the event log on the management node. Otherwise, check the event log on the Chassis Management Module.

### Compute node does not power off

- 1. Attempt to power off the compute node through the management node user interface, if a management node is available. Otherwise, attempt to power off the compute node through the CMM user interface.
- Attempt to restart the system-management processor for the compute node. You can restart the system-management processor through the CMM user interface. Click the compute node in the chassis view and then click **Restart System Mgmt Processor**. After the system-management processor has been restarted, attempt to power off the compute node from the CMM.

- 3. Attempt to power off the compute node by using the power button on the front of the node.
- 4. Attempt to reset the compute node from the CMM command-line interface (CLI) by using the reset command.
- 5. Reseat the CMM; then, perform steps 1-5 again.

### Software problems

Use this information to solve software problems.

Complete the following steps until the problem is solved:

- 1. To determine whether the problem is caused by the software, make sure that:
  - The compute node has the minimum memory that is needed to use the software. For memory requirements, see the information that comes with the software.

**Note:** If you have just installed an adapter or memory, the compute node might have a memory-address conflict.

- The software is designed to operate on the compute node.
- Other software works on the compute node.
- The software works on another compute node.
- 2. If you receive any error messages while you use the software, see the information that comes with the software for a description of the messages and suggested solutions to the problem.
- 3. Contact your place of purchase of the software.

### Solving undetermined problems

Use this information to solve undetermined problems.

**Notes:** When you are diagnosing a problem in the compute node, you must determine whether the problem is in the compute node or in the Flex System chassis.

- If all of the compute nodes have the same symptom, the problem is probably in the Flex System chassis. For more information, see the documentation for your Flex System chassis.
- If the Flex System chassis contains more than one compute node and only one of the compute nodes has the problem, troubleshoot the compute node that has the problem.

If DSA did not diagnose the failure or if the compute node is inoperative, use the information in this section.

If you suspect that a software problem is causing failures (continuous or intermittent), see "Software problems" on page 876.

Corrupted data in CMOS memory or corrupted UEFI code can cause undetermined problems. To reset the CMOS data, remove and replace the CMOS battery to override the power-on password and clear the CMOS memory; see "Removing the CMOS battery" on page 886. If you suspect that the UEFI code is corrupted, see "Recovering a UEFI image" on page 26.

Check the LEDs on all the power supplies of the Flex System chassis in which the compute node is installed. If the LEDs indicate that the power supplies are working correctly and reseating the compute node does not correct the problem, complete the following steps:

- 1. If no LEDs on the control panel are working, try to turn on the compute node from the Chassis Management Module (see the documentation for the Flex System chassis and Chassis Management Module for more information).
- 2. Turn off the compute node.
- 3. Remove the compute node from the Flex System chassis and remove the cover.

- 4. Remove or disconnect the following devices, one at a time, until you find the failure. Reinstall, turn on, and reconfigure the compute node each time.
  - I/O expansion adapter.
  - Hard disk drives.

• DIMMs. The minimum configuration requirement is 4 GB (one 4 GB DIMM on the system board). The following minimum configuration is required for the compute node to start:

- Base assembly
- One microprocessor
- One 4 GB DIMM
- A functioning Flex System chassis
- 5. Install and turn on the compute node. If the problem remains, suspect the following components in the following order:
  - a. DIMM
  - b. Base assembly
  - c. Microprocessor

If the problem is solved when you remove an I/O expansion adapter from the compute node but the problem recurs when you reinstall the same adapter, suspect the I/O expansion adapter; if the problem recurs when you replace the adapter with a different one, suspect the system-board assembly.

If you suspect a networking problem and the compute node passes all the system tests, suspect a network cabling problem that is external to the system.

### **Collecting service data**

The first-failure data capture (FFDA) tool monitors, tracks, and captures system hardware errors and hardware and software inventory information, and reports serviceable problems directly to Support. You can also choose to collect data manually. This tool is integrated into the IMM2. All information sent is encrypted and stored in a secure database and used for improved problem determination.

For more information about accessing the IMM2, see Chapter 4 "Accessing the IMM2" on page 45.

# Chapter 7. Installing, removing, and replacing compute node components

Use this information to install, remove, and replace FRUs and optional devices in the compute node.

See Chapter 5 "Parts listing, Types 7167 and 2590" on page 53 to determine whether a component is a consumable part, Tier 1 CRU, or Tier 2 CRU.

For information about the terms of the warranty and getting service and assistance, see the *Warranty Information* document.

### Installing an optional device

Some compute node components are available as both an optional device and a replaceable component. The installation procedure is the same for the optional device and the replaceable component.

### Installation guidelines

Before you remove or replace a FRU or install an optional device, read the following information:

- Before you begin, read "Safety" on page iii and "Handling static-sensitive devices" on page 880. This information will help you work safely.
- When you install your new compute node, take the opportunity to download and apply the most recent firmware updates. This step will help to ensure that any known issues are addressed and that your compute node is ready to function at maximum levels of performance. To download the latest firmware and device drivers, go to http://www.ibm.com/support/ fixcentral and select PureSystems,PureFlex System,Compute Node and x440 Compute Node.
- Observe good housekeeping in the area where you are working. Place removed covers and other parts in a safe place.
- Back up all important data before you make changes to hard disk drives.
- Before you remove a compute node from the Flex System chassis, you must shut down the operating system and turn off the compute node. You do not have to shut down the chassis itself.
- Blue on a component indicates touch points, where you can grip the component to remove it from or install it in the compute node, open or close a latch, and so on.
- For a list of supported optional devices for the compute node, see http://www.lenovo.com/ serverproven/.

### System reliability guidelines

Use these guidelines to ensure that the compute node meets the cooling and system reliability requirements:

- To ensure proper cooling, the Flex System chassis is not operated without a compute node or node bay filler in each node bay. See "Flex System Enterprise Chassis Types 8721, 8724, and 8725: Installation and Service Guide" at http://pic.dhe.ibm.com/infocenter/flexsys/information/topic/com.lenovo.acc.8721.doc/ product\_page.html for additional information.
- A socket cover and heat-sink filler or a microprocessor and heat sink must always be installed on microprocessor sockets 1, 3, and 4. Microprocessor socket 2 will only have a socket cover when a microprocessor is not install. If the compute node has only one microprocessor, it must be installed in microprocessor socket 1.
- The air baffles are installed over the DIMM connectors.

• The ventilation holes on the compute node are not blocked.

### Handling static-sensitive devices

To reduce the possibility of damage from electrostatic discharge, observe these precautions.

**Attention:** Static electricity can damage the compute node and other electronic devices. To avoid damage, keep static-sensitive devices in their static-protective packages until you are ready to install them.

- When you work on a Flex System chassis that has an electrostatic discharge (ESD) connector, use a wrist strap, especially when you handle modules, optional devices, or compute nodes. To work correctly, the wrist strap must have a good contact at both ends (touching your skin at one end and firmly connected to the ESD connector on the front or back of the Flex System chassis).
- Limit your movement. Movement can cause static electricity to build up around you.
- Handle the device carefully, holding it by its edges or its frame.
- Do not touch solder joints, pins, or exposed circuitry.
- Do not leave the device where others can handle and damage it.
- While the device is still in its static-protective package, touch it to an *unpainted* metal part of the Flex System chassis or any *unpainted* metal surface on any other grounded rack component in the rack in which you are installing the device for at least 2 seconds. This drains static electricity from the package and from your body.
- Remove the device from its package and install it directly into the compute node without setting down the device. If it is necessary to set down the device, put it back into its static-protective package. Do not place the device on the compute node cover or on a metal surface.
- Take additional care when you handle devices during cold weather. Heating reduces indoor humidity and increases static electricity.

### Returning a device or component

If you are instructed to return a device or component, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

### Updating the compute node configuration

Use this information to update the compute node configuration.

When the compute node starts for the first time after you add or remove an internal device, you might receive a message that the configuration has changed. The Setup utility automatically starts so that you can save the new configuration settings. See "Using the Setup utility" on page 28 for more information about the Setup utility.

Some devices have device drivers that you must install. See the documentation that comes with each device for information about installing device drivers.

The compute node operates as a symmetric multiprocessing (SMP) compute node, regardless of how many microprocessors are installed. For optimum performance, you must upgrade the operating system to support SMP. See Chapter 3 "Installing the operating system" on page 41 and your operating-system documentation for additional information.

### Removing a compute node from a chassis

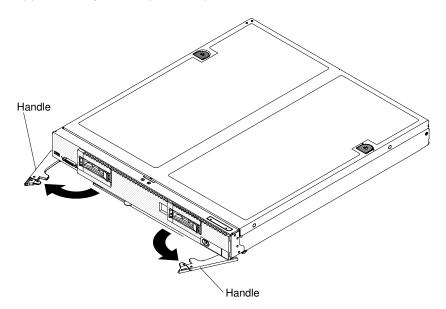
Use this information to remove a compute node from a Flex System chassis.

Before you remove a compute node, complete the following steps:

- 1. Read "Safety" on page iii and "Installation guidelines" on page 879.
- 2. If the compute node is operating, shut down the operating system.
- 3. Press the power button to turn off the compute node (see "Turning off the compute node" on page 17 for more information).

To remove the compute node from a chassis, complete the following steps:

Step 1. Open the front handles as shown in the illustration. The compute node moves out of the node bay approximately 0.6 cm (0.25 inch).



### Attention:

- To maintain proper system cooling, do not operate the Flex System chassis without a compute node or node bay filler installed in each node bay.
- When you remove the compute node, note the node bay number. Reinstalling a compute node into a different node bay from the one it was removed from can have unintended consequences. Some configuration information and update options are established according to node bay number. If you reinstall the compute node into a different node bay, you might have to reconfigure the compute node.
- Step 2. Pull the compute node out of the node bay.
- Step 3. Install either a node bay filler or another compute node in the node bay within 1 minute.

If you are instructed to return the compute node, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

### Installing a compute node in a chassis

Use this information to install a compute node in a Flex System chassis.

• Before you install a x440 Compute Node Types 7167 and 2590 in a chassis that is managed by Flex System Manager management software, make sure that the management software is version 1.1.1.0 or later. To determine whether your management software must be updated, and for more information about downloading and installing an update, see the "Updating systems" section of the "Flex System Manager"

Software: Installation and Service Guide" at http://pic.dhe.ibm.com/infocenter/flexsys/information/topic/ com.ibm.acc.8731.doc/product\_page.html.

- Before you install a x440 Compute Node Types 7167 and 2590 in a chassis, make sure the Chassis Management Module firmware release date is 08/20/2012 or later. To determine whether your CMM firmware must be updated, log on to the Chassis Management Module web interface. Click on the **Chassis Management Module** in the graphical user interface; then, select **Firmware**. To update the CMM firmware to the latest release, see http://www.ibm.com/support/fixcentral. Select **PureSystems**, **PureFlex System**, **Chassis, Enterprise Chassis, Your operating system** and **Continue**.
- If you are installing a compute node model that does not have an integrated Ethernet controller, you must install a network interface adapter before you install the compute node in the chassis for management network communication. For a list of supported optional devices for the compute node, see <a href="http://www.lenovo.com/serverproven/">http://www.lenovo.com/serverproven/</a>.

Before you install the compute node in a chassis, read "Safety" on page iii and "Installation guidelines" on page 879.

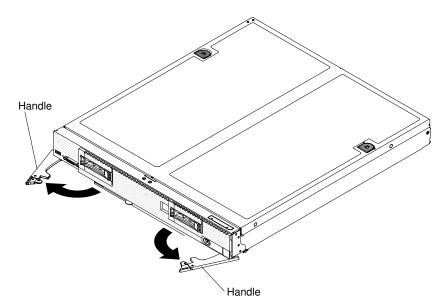
### Statement 21



#### CAUTION:

Hazardous energy is present when the compute node is connected to the power source. Always replace the compute node cover before installing the compute node.

To install the compute node in a chassis, complete the following steps.



Step 1. Select the node bay.

#### Notes:

 If you are reinstalling a compute node that you removed, you must install it in the same node bay from which you removed it. Some compute node configuration information and update options are established according to node bay number. Reinstalling a compute node into a different node bay can have unintended consequences. If you reinstall the compute node into a different node bay, you might have to reconfigure the compute node.

- 2. To maintain proper system cooling, do not operate the Flex System chassis without a compute node or node bay filler in each node bay.
- Step 2. Make sure that the front handles on the compute node are in the open position.
- Step 3. Slide the compute node into the node bay until it stops.
- Step 4. Push the front handles on the front of the compute node to the closed position.

**Note:** After the compute node is installed, the IMM2 in the compute node initializes and synchronizes with the Chassis Management Module. This process takes approximately 90 seconds to complete. The power LED flashes rapidly, and the power button on the compute node does not respond until this process is complete.

- Step 5. Turn on the compute node (see "Turning on the compute node" on page 16 for instructions).
- Step 6. Make sure that the power LED on the compute node control panel is lit continuously, indicating that the compute node is receiving power and is turned on.
- Step 7. If you have other compute nodes to install, do so now.
- Step 8. You can place identifying information on the label tabs that are accessible from the front of the compute node.

If this is the initial installation of the compute node in the chassis, you must configure the compute node through the Setup utility and install the compute node operating system. See for details.

If you have changed the configuration of the compute node or if you are installing a different compute node from the one that you removed, you must configure the compute node through the Setup utility, and you might have to install the compute node operating system (see "Using the Setup utility" on page 28).

### Removing and replacing Tier 1 customer replaceable units (CRUs)

Use this information for removing and replacing Tier 1 CRUs.

Replacement of Tier 1 CRUs is your responsibility. If Lenovo installs a Tier 1 CRU at your request, you will be charged for the installation.

### Removing the adapter-retention assembly

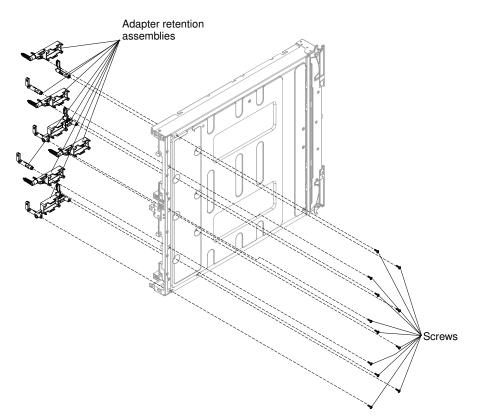
Use this information to remove the adapter-retention assembly.

Before you remove the adapter-retention assembly, complete the following steps:

- 1. Read "Safety" on page iii and "Installation guidelines" on page 879.
- 2. If the compute node is installed in a Flex System chassis, remove it (see "Removing a compute node from a chassis" on page 880 for instructions).
- 3. Carefully lay the compute node on a flat, static-protective surface, orienting the compute node with the bezel pointing toward you.

The adapter-retention assembly consists of five separate parts. You can replace only the parts that you choose and save the unused parts for future use.

To remove the adapter-retention assembly, complete the following steps.



- Step 1. Remove the cover (see "Removing the compute node cover" on page 888).
- Step 2. Remove the air baffles.
- Step 3. If necessary, remove the I/O expansion adapters (see "Removing an I/O expansion adapter" on page 909).
- Step 4. Carefully place the chassis on its side with the front handle side up.
- Step 5. Using a T9 Torx screwdriver, remove the three screws that secure the adapter-retention assembly.
- Step 6. Lift the adapter-retention assembly from the system board.
- Step 7. Carefully return the chassis to the bottom-side-down orientation.

If you are instructed to return the adapter-retention assembly, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

### Installing the adapter-retention assembly

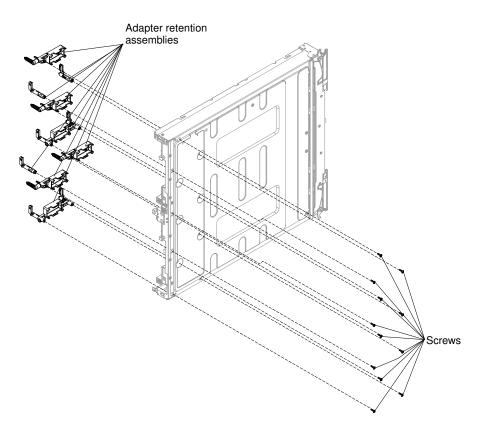
Use this information to install the adapter-retention assembly.

Before you install the adapter-retention assembly, complete the following steps:

- 1. Read "Safety" on page iii and "Installation guidelines" on page 879.
- 2. If the compute node is installed in a Flex System chassis, remove it (see "Removing a compute node from a chassis" on page 880 for instructions).
- 3. Carefully lay the compute node on a flat, static-protective surface, orienting the compute node with the bezel pointing toward you.

The adapter-retention assembly consists of five separate parts. You can replace only the parts that you choose and save the unused parts for future use.

To install the adapter-retention assembly, complete the following steps.



- Step 1. Remove the cover (see "Removing the compute node cover" on page 888).
- Step 2. Remove the air baffles.
- Step 3. Carefully place the chassis on its side with the front handle side up.
- Step 4. Align the adapter-retention assembly on the system board.
- Step 5. Using a T9 Torx screwdriver, install the screws that secure the adapter-retention assembly.
- Step 6. Carefully return the chassis to the bottom-side-down orientation.
- Step 7. Install the I/O expansion adapters, if you removed them (see "Installing an I/O expansion adapter" on page 910).
- Step 8. Install the air baffles.

**Attention:** Install the air baffles with the arrow indicating airflow direction pointing to the rear of the compute node.

After you install the adapter-retention assembly, complete the following steps:

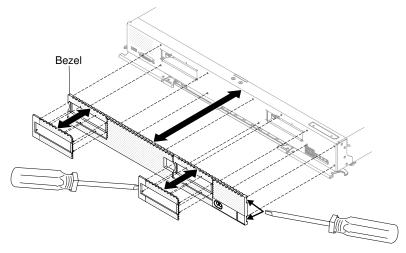
- 1. Install the cover onto the compute node (see "Installing the compute node cover" on page 890 for instructions).
- 2. Install the compute node into the chassis (see "Installing a compute node in a chassis" on page 881 for instructions).

### **Removing the bezel**

Use this information to remove the bezel.

Before you remove the bezel, read "Safety" on page iii and "Installation guidelines" on page 879.

To remove the bezel, complete the following steps.



- Step 1. Use a flat-blade screwdriver to carefully pull the bezel from the compute node.
- Step 2. Lift the bezel from the compute node.

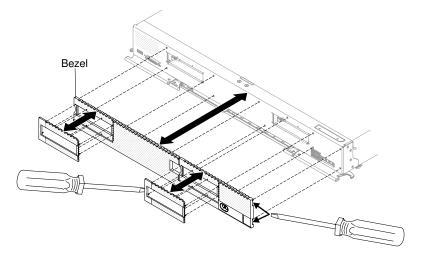
If you are instructed to return the bezel, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

### Installing the bezel

Use this information to install the bezel.

Before you install the bezel, read "Safety" on page iii and "Installation guidelines" on page 879.

To install the bezel, complete the following steps.



- Step 1. Position the bezel on the front of the compute node.
- Step 2. Press the bezel securely against the chassis.

**Note:** Make sure that the bezel is pressed flat against the chassis around the power button, to maintain access to the power button.

### **Removing the CMOS battery**

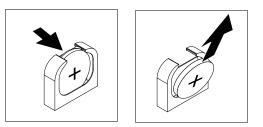
Use this information to remove the CMOS battery.

Before you remove the CMOS battery, complete the following steps:

- 1. Read "Safety" on page iii and "Installation guidelines" on page 879.
- 2. If the compute node is installed in a Flex System chassis, remove it (see "Removing a compute node from a chassis" on page 880 for instructions).
- 3. Carefully lay the compute node on a flat, static-protective surface, orienting the compute node with the bezel pointing toward you.

To remove the CMOS battery, complete the following steps:

- Step 1. Remove the cover (see "Removing the compute node cover" on page 888).
- Step 2. Locate the CMOS battery on the system board (see "System-board connectors" on page 18).
- Step 3. If a cover is over the CMOS battery, remove the cover.
- Step 4. Pivot the CMOS battery toward the middle of the compute node.



Step 5. Lift the CMOS battery from the socket.

After you remove the CMOS battery, dispose of the CMOS battery as required by local ordinances or regulations.

### Installing the CMOS battery

Use this information to install a CMOS battery.

Before you install the CMOS battery, complete the following steps:

- 1. Read "Safety" on page iii and "Installation guidelines" on page 879.
- 2. If the compute node is installed in a Flex System chassis, remove it (see "Removing a compute node from a chassis" on page 880 for instructions).
- 3. Carefully lay the compute node on a flat, static-protective surface, orienting the compute node with the bezel pointing toward you.

The following notes describe information that you must consider when you are replacing the CMOS battery in the compute node:

- You must replace the CMOS battery with a lithium CMOS battery of the same type.
- To order replacement batteries, call 1-800-426-7378 within the United States, and 1-800-465-7999 or 1-800-465-6666 within Canada. Outside the U.S. and Canada, call your marketing representative or authorized reseller.
- After you replace the CMOS battery, you must reconfigure the compute node and reset the system date and time.
- To avoid possible danger, read and follow the following safety statement.

#### Statement 2



#### CAUTION:

When replacing the lithium battery, use only Part Number 33F8354 or an equivalent type battery recommended by the manufacturer. If your system has a module containing a lithium battery, replace it only with the same module type made by the same manufacturer. The battery contains lithium and can explode if not properly used, handled, or disposed of. *Do not:* 

- Throw or immerse into water
- Heat to more than 100° C (212° F)
- Repair or disassemble

### Dispose of the battery as required by local ordinances or regulations.

**Attention:** Touching the CMOS battery on a metal surface, such as the side of the compute node, when you replace the CMOS battery can cause it to fail.

To install a CMOS battery, complete the following steps:

- Step 1. Remove the cover (see "Removing the compute node cover" on page 888).
- Step 2. Follow any special handling and installation instructions that come with the CMOS battery.
- Step 3. Locate the CMOS battery socket on the system board (see "System-board connectors" on page 18).
- Step 4. Orient the CMOS battery so that the positive (+) side faces in toward the center of the compute node.



- Step 5. Pivot the CMOS battery so that you can insert it into the bottom of the socket.
- Step 6. As you slide the CMOS battery into place, press the top of the CMOS battery into the socket.
- Step 7. If you removed a cover from the battery, replace the cover.

After you install the CMOS battery, complete the following steps:

- 1. Install the cover onto the compute node (see "Installing the compute node cover" on page 890 for instructions).
- 2. Install the compute node into the chassis (see "Installing a compute node in a chassis" on page 881 for instructions).
- 3. Turn on the compute node, start the Setup utility, and reset the configuration (see "Using the Setup utility" on page 28 for instructions).

### Removing the compute node cover

Use this information to remove the cover from a compute node.

Before you remove the compute node cover, complete the following steps:

- 1. Read "Safety" on page iii and "Installation guidelines" on page 879.
- 2. If the compute node is installed in a Flex System chassis, remove it (see "Removing a compute node from a chassis" on page 880 for instructions).

3. Carefully lay the compute node on a flat, static-protective surface, orienting the compute node with the bezel pointing toward you.

### Statement 12



CAUTION: The following label indicates a hot surface nearby.



Statement 21

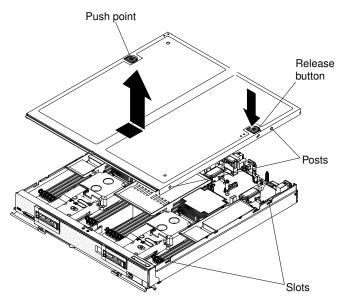


### CAUTION:

Hazardous energy is present when the compute node is connected to the power source. Always replace the compute node cover before installing the compute node.

To remove the compute node cover, complete the following steps:

- Step 1. Press on the release button and the push point at the same time and slide the cover toward the rear of the compute node.
- Step 2. Lift the cover away from the compute node.



Step 3. Lay the cover flat or store it for future use.

If you are instructed to return the cover, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

### Installing the compute node cover

Use this information to install the compute node cover.

Before you install the compute node cover, read "Safety" on page iii and "Installation guidelines" on page 879.

**Attention:** You cannot insert the compute node into the Flex System chassis until the cover is installed and closed. Do not attempt to override this protection.

Statement 21



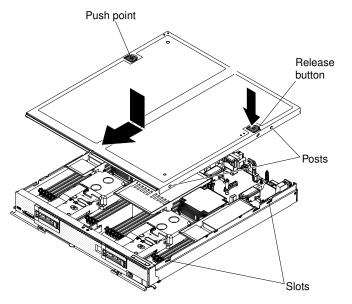
### CAUTION:

Hazardous energy is present when the compute node is connected to the power source. Always replace the compute node cover before installing the compute node.

To install the compute node cover, complete the following steps:

- Step 1. Carefully lay the compute node on a flat, static-protective surface, orienting the compute node with the bezel pointing toward you.
- Step 2. Orient the cover so that the posts on the inside of the cover slide into the slots on the compute node.

**Note:** Before you close the cover, make sure that the air baffles and all components are installed and seated correctly and that you have not left loose tools or parts inside the compute node.



Step 3. Hold the front of the compute node and slide the cover forward to the closed position, until it clicks into place.

After you install the compute node cover, install the compute node into the chassis (see "Installing a compute node in a chassis" on page 881 for instructions).

# **Removing a DIMM**

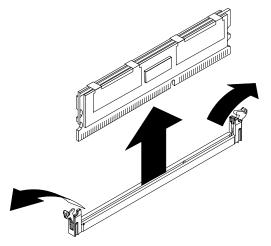
Use this information to remove a dual inline memory module (DIMM).

Before you remove a DIMM, complete the following steps:

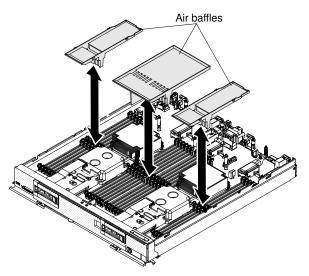
- 1. Read "Safety" on page iii and "Installation guidelines" on page 879.
- 2. If the compute node is installed in a Flex System chassis, remove it (see "Removing a compute node from a chassis" on page 880 for instructions).
- 3. Carefully lay the compute node on a flat, static-protective surface, orienting the compute node with the bezel pointing toward you.

After you install or remove a DIMM, you must change and save the new configuration information by using the Setup utility. When you turn on the compute node, a message indicates that the memory configuration has changed. Start the Setup utility and select **Save Settings** (see "Using the Setup utility" on page 28 for more information) to save changes.

To remove a DIMM, complete the following steps.



- Step 1. Remove the cover (see "Removing the compute node cover" on page 888).
- Step 2. Remove the air baffle that is installed over the DIMM connector.



Step 3. Locate the DIMM connectors (see "System-board connectors" on page 18). Determine which DIMM you want to remove from the compute node.

**Note:** You might have to remove the I/O expansion adapter.

**Attention:** To avoid breaking the retaining clips or damaging the DIMM connectors, handle the clips gently.

Step 4. Make sure that both retaining clips on the DIMM connector from which you are removing the DIMM are in the open position.

Note: You might have to remove the I/O expansion adapter.

- Step 5. Pull the DIMM out of the connector.
- Step 6. If you are not immediately replacing the DIMM, install the air baffle.

#### Attention:

- Install the air baffles with the arrow indicating air flow direction pointing to the rear of the compute node.
- To maintain proper system cooling, do not operate the compute node without air baffles installed over the DIMM connectors.

If you are instructed to return the DIMM, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

## Installing a DIMM

Use this information to install a DIMM.

Before you install a DIMM, complete the following steps:

- 1. Read "Safety" on page iii and "Installation guidelines" on page 879.
- 2. Read the documentation that comes with the DIMMs.
- 3. If the compute node is installed in a Flex System chassis, remove it (see "Removing a compute node from a chassis" on page 880 for instructions).
- 4. Carefully lay the compute node on a flat, static-protective surface, orienting the compute node with the bezel pointing toward you.

This component can be installed as an optional device or as a CRU. The installation procedure is the same for the optional device and the CRU.

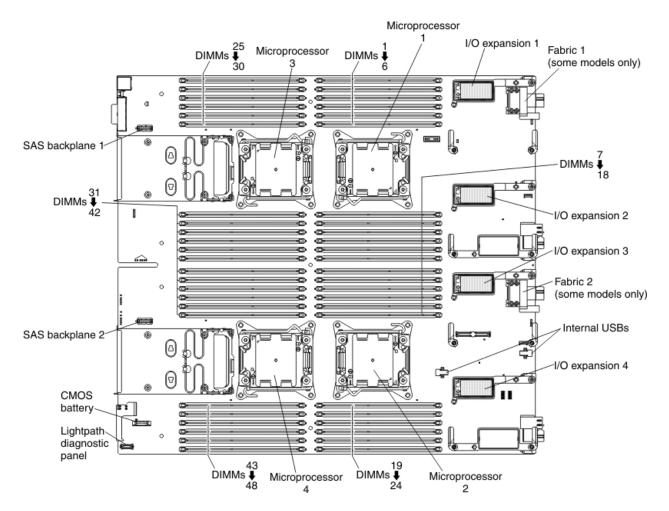
After you install or remove a DIMM, you must change and save the new configuration information by using the Setup utility. When you turn on the compute node, a message indicates that the memory configuration has changed. Start the Setup utility and select **Save Settings** (see "Using the Setup utility" on page 28 for more information) to save changes.

If you are installing a DIMM as a result of a DIMM failure, you might have to reenable the DIMM. To re-enable the DIMM, complete the following steps:

- 1. Verify that the amount of installed memory is the expected amount of memory through the operating system, by watching the monitor as the compute node starts, by using the CMM sol command, or through the management node (if available).
  - For more information about the CMM sol command, see the "Flex System Chassis Management Module: Command-Line Interface Reference Guide" at http://pic.dhe.ibm.com/infocenter/flexsys/ information/topic/com.lenovo.acc.cmm.doc/cli\_command\_sol.html.
  - For more information about Lenovo XClarity Administrator, see https://support.lenovo.com/us/en/ documents/LNVO-XCLARIT.
  - For more information about Flex System Manager management software, see "Flex System Manager Software: Installation and Service Guide" at http://pic.dhe.ibm.com/infocenter/flexsys/information/topic/com.ibm.acc.8731.doc/product\_page.html.
- 2. Run the Setup utility to reenable the DIMMs (see "Using the Setup utility" on page 28 for more information).

The compute node has a total of 48 dual inline memory module (DIMM) connectors. The compute node supports low-profile (LP) DDR3 DIMMs with error-correcting code (ECC) in 4 GB, 8 GB, 16 GB and 32 GB capacities.

The following illustration shows the system-board components, including the DIMM connectors.



The memory is accessed internally through 16 channels (four channels for each microprocessor). Each channel contains three DIMM connectors. Each channel can have a maximum of eight ranks. The following table lists each channel and shows which DIMM connectors are in the channel.

Table 12. Memo	y-channel	configuration
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Microprocessor	Memory channel	DIMM connectors
	Channel 1	1, 2, and 3
Microprocessor 1	Channel 0	4, 5, and 6
	Channel 2	7, 8, and 9
	Channel 3	10, 11, and 12
Misroprocesser	Channel 1	13, 14, and 15
	Channel 0	16, 17, and 18
Microprocessor 2	Channel 2	19, 20, and 21
	Channel 3	22, 23, and 14
Microprocessor 3	Channel 2	25, 26, and 27
	Channel 3	28, 29, and 30
	Channel 1	31, 32, and 33

Table 12. Memory-channel configuration (continued)

Microprocessor	Memory channel	DIMM connectors	
	Channel 0	34, 35, and 36	
Microprocessor 4	Channel 2	37, 38, and 39	
	Channel 3	40, 41, and 42	
	Channel 1	43, 44, and 45	
	Channel 0	46, 47, and 48	

The following notes describe information that you must consider when you install memory:

- You cannot mix RDIMMs, LRDIMMs and UDIMMs in the same compute node.
- UDIMMs are not supported at three DIMMs per channel.
- A total of eight ranks on each channel is supported.
- If a quad-rank DIMM is installed, install it in the connector at the end of the memory channel.
- If a channel has one or more quad-rank RDIMMs, only two DIMMs per channel is supported. The quadrank, eight rank per channel limitation only applies to RDIMMs. Quad-rank LRDIMMs can be installed at three DIMMs per channel since the processor recognizes LRDIMMs as dual-rank DIMMs.

There are three memory modes:

- Independent-channel mode: Independent-channel mode provides a maximum of 384 GB of usable memory per processor and 1536 GB of usable memory with all four processors installed using 32 GB DIMMs. DIMMs must be first installed in the last physical DIMM connector of each channel. DIMMs should also be installed one DIMM per channel first. The best performance is seen with an even memory distribution among all four channels on the microprocessor. DIMMs can be installed without matching sizes. Individual channels may run at different DIMM timings, but all channels must run at the same interface frequency. DIMMs with different timing parameters can be installed in different connectors of the same channel, but only timings that support the slowest DIMM are applied to all the DIMMs. Faster DIMMs operate at timings that are supported by the slowest installed DIMM.
- **Mirrored-channel mode:** In mirrored-channel mode, memory is installed in pairs. Both DIMMs in a pair must be identical in capacity, type, and rank count. The channels are grouped in pairs with each channel receiving the same data. One channel is used as a backup of the other, which provides redundancy. In mirrored-channel mode, memory must be installed in pairs. The memory content is mirrored between channel 0 and channel 1 and between channel 2 and channel 3. Mirrored-channel mode requires that channel 0 and channel 1, and channel 2 and channel 3 are be populated identically in regard to size and organization. DIMM connector populations within a channel 1 and across channel 3 must be populated in the same way. The effective memory that is available to the system is only half of what is installed.
- **Rank-sparing mode:** In rank-sparing mode, one memory DIMM rank serves as a spare of the other ranks on the same channel. The spare rank is held in reserve and is not used as active memory. The spare rank must have identical or larger memory capacity than all the other active DIMM ranks on the same channel. After an error threshold is surpassed, the contents of that rank are copied to the spare rank. The failed rank of DIMMs is taken offline, and the spare rank is put online and used as active memory in place of the failed rank. The following notes describe additional information that you must consider when you select rank-sparing memory mode:
  - Memory sparing on one channel is independent of the sparing on all other channels.
  - You can use the Setup utility to determine the status of the DIMM ranks.

- If only one DIMM is present in a channel and the DIMM is dual or single rank, then sparing mode should not be enabled.

Rank-sparing on one channel is independent of the sparing on all other channels. You can use the Setup utility to determine the status of the DIMM ranks.

Install DIMMs in the order that is indicated in the following table for independent-channel mode.

Number of DIMMs installed	1 microprocessor installed	2 microprocessors installed	4 microprocessors installed
1	DIMM 4	DIMM 4	DIMM 4
2	DIMMs 1 and 4	DIMMs 4 and 16	DIMMs 4 and 16
3	DIMMs 1, 4, and 9	DIMMs 1, 4, and 16	DIMMs 4, 16, and 33
4	DIMMs 1, 4, 9, and 12	DIMMs 1, 4, 13, and 16	DIMMs 4, 16, 33, and 45
5	DIMMs 1, 4, 9, 5, and 12	DIMMs 1, 4, 9, 13, and 16	DIMMs 1, 4, 16, 33, and 45
6	DIMMs 1, 2, 4, 9, 5, and 12	DIMMs 1, 4, 9, 13, 16, and 21	DIMMs 1, 4, 13, 16, 33, and 45
7	DIMMs 1, 2, 4, 8, 9, 5, and 12	DIMMs 1, 4, 9, 12, 13, 16, and 21	DIMMs 1, 4, 13, 16, 33, 36, and 45
8	DIMMs 1, 2, 4, 8, 9, 5, 11, and 12	DIMMs 1, 4, 9, 12, 13, 16, 21, and 24	DIMMs 1, 4, 13, 16, 33, 36, 45, and 48
9	DIMMs 1, 2, 4, 6, 8, 9, 5, 11, and 12	DIMMs 1, 4, 5, 9, 12, 13, 16, 21, and 24	DIMMs 1, 4, 9, 13, 16, 33, 36, 45, and 48
10	DIMMs 1, 2, 3, 4, 6, 8, 9, 5, 11, and 12	DIMMs 1, 4, 5, 9, 12, 13, 16, 17, 21, and 24	DIMMs 1, 4, 9, 13, 16, 21, 33, 36, 45, and 48
11	DIMMs 1, 2, 3, 4, 6, 7, 8, 9, 5, 11, and 12	DIMMs 1, 2, 4, 5, 9, 12, 13, 16, 17, 21, and 24	DIMMs 1, 4, 9, 13, 16, 21, 28, 33, 36, 45, and 48
12	DIMMs 1, 2, 3, 4, 6, 7, 8, 9, 10, 5, 11, and 12	DIMMs 1, 2, 4, 5, 9, 12, 13, 14, 16, 17, 21, and 24	DIMMs 1, 4, 9, 13, 16, 21, 28, 33, 36, 40, 45, and 48
13		DIMMs 1, 2, 4, 5, 8, 9, 12, 13, 14, 16, 17, 21, and 24	DIMMs 1, 4, 9, 12, 13, 16, 21, 28, 33, 36, 40, 45, and 48
14		DIMMs 1, 2, 4, 5, 8, 9, 12, 13, 14, 16, 17, 20, 21, and 24	DIMMs 1, 4, 9, 12, 13, 16, 21, 24, 28, 33, 36, 40, 45, and 48
15		DIMMs 1, 2, 4, 5, 8, 9, 11, 12, 13, 14, 16, 17, 20, 21, and 24	DIMMs 1, 4, 9, 12, 13, 16, 21, 24, 25, 28, 33, 36, 40, 45, and 48
16		DIMMs 1, 2, 4, 5, 8, 9, 11, 12, 13, 14, 16, 17, 20, 21, 23, and 24	DIMMs 1, 4, 9, 12, 13, 16, 21, 24, 25, 28, 33, 36, 37, 40, 45, and 48
17		DIMMs 1, 2, 4, 5, 6, 8, 9, 11, 12, 13, 14, 16, 17, 20, 21, 23, and 24	DIMMs 1, 4, 5, 9, 12, 13, 16, 21, 24, 25, 28, 33, 36, 37, 40, 45, and 48
18		DIMMs 1, 2, 4, 5, 6, 8, 9, 11, 12, 13, 14, 16, 17, 18, 20, 21, 23, and 24	DIMMs 1, 4, 5, 9, 12, 13, 16, 17, 21, 24, 25, 28, 33, 36, 37, 40, 45, and 48

Table 13. DIMM population sequence for independent-channel mode

Number of DIMMs installed	1 microprocessor installed	2 microprocessors installed	4 microprocessors installed
19		DIMMs 1, 2, 3, 4, 5, 6, 8, 9, 11, 12, 13, 14, 16, 17, 18, 20, 21, 23, and 24	DIMMs 1, 4, 5, 9, 12, 13, 16, 17, 21, 24, 25, 28, 32, 33, 36, 37, 40, 45, and 48
20		DIMMs 1, 2, 3, 4, 5, 6, 8, 9, 11, 12, 13, 15, 14, 16, 17, 18, 20, 21, 23, and 24	DIMMs 1, 4, 5, 9, 12, 13, 16, 17, 21, 24, 25, 28, 32, 33, 36, 37, 40, 44, 45, and 48
21		DIMMs 1, 2, 3, 4, 5, 6, 7, 8, 9, 11, 12, 13, 15, 14, 16, 17, 18, 20, 21, 23, and 24	DIMMs 1, 2, 4, 5, 9, 12, 13, 16, 17, 21, 24, 25, 28, 32, 33, 36, 37, 40, 44, 45, and 48
22		DIMMs 1, 2, 3, 4, 5, 6, 7, 8, 9, 11, 12, 13, 15, 14, 16, 17, 18, 19, 20, 21, 23, and 24	DIMMs 1, 2, 4, 5, 9, 12, 13, 14, 16, 17, 21, 24, 25, 28, 32, 33, 36, 37, 40, 44, 45, and 48
23		DIMMs 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 15, 14, 16, 17, 18, 19, 20, 21, 23, and 24	DIMMs 1, 2, 4, 5, 9, 12, 13, 14, 16, 17, 21, 24, 25, 28, 32, 33, 35, 36, 37, 40, 44, 45, and 48
24		DIMMs 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 15, 14, 16, 17, 18, 19, 20, 21, 22, 23, and 24	DIMMs 1, 2, 4, 5, 9, 12, 13, 14, 16, 17, 21, 24, 25, 28, 32, 33, 35, 36, 37, 40, 44, 45, 47, and 48
25			DIMMs 1, 2, 4, 5, 8, 9, 12, 13, 14, 16, 17, 21, 24, 25, 28, 32, 33, 35, 36, 37, 40, 44, 45, 47, and 48
26			DIMMs 1, 2, 4, 5, 8, 9, 12, 13, 14, 16, 17, 20, 21, 24, 25, 28, 32, 33, 35, 36, 37, 40, 44, 45, 47, and 48
27			DIMMs 1, 2, 4, 5, 8, 9, 12, 13, 14, 16, 17, 20, 21, 24, 25, 28, 29, 32, 33, 35, 36, 37, 40, 44, 45, 47, and 48
28			DIMMs 1, 2, 4, 5, 8, 9, 12, 13, 14, 16, 17, 20, 21, 24, 25, 28, 29, 32, 33, 35, 36, 37, 40, 41, 44, 45, 47, and 48
29			DIMMs 1, 2, 4, 5, 8, 9, 11, 12, 13, 14, 16, 17, 20, 21, 24, 25, 28, 29, 32, 33, 35, 36, 37, 40, 41, 44, 45, 47, and 48
30			DIMMs 1, 2, 4, 5, 8, 9, 11, 12, 13, 14, 16, 17, 20, 21, 23, 24, 25, 28, 29, 32, 33, 35, 36, 37, 40, 41, 44, 45, 47, and 48

Table 13. DIMM population sequence for independent-channel mode (continued)

Table 13. DIMM population sequence for independent-channel mode (continued)

Number of DIMMs installed	1 microprocessor installed	2 microprocessors installed	4 microprocessors installed
31			DIMMs 1, 2, 4, 5, 8, 9, 11, 12, 13, 14, 16, 17, 20, 21, 23, 24, 25, 26, 28, 29, 32, 33, 35, 36, 37, 40, 41, 44, 45, 47, and 48
32			DIMMs 1, 2, 4, 5, 8, 9, 11, 12, 13, 14, 16, 17, 20, 21, 23, 24, 25, 26, 28, 29, 32, 33, 35, 36, 37, 38, 40, 41, 44, 45, 47, and 48
33			DIMMs 1, 2, 4, 5, 6, 8, 9, 11, 12, 13, 14, 16, 17, 20, 21, 23, 24, 25, 26, 28, 29, 32, 33, 35, 36, 37, 38, 40, 41, 44, 45, 47, and 48
34			DIMMs 1, 2, 4, 5, 6, 8, 9, 11, 12, 13, 14, 16, 17, 18, 20, 21, 23, 24, 25, 26, 28, 29, 32, 33, 35, 36, 37, 38, 40, 41, 44, 45, 47, and 48
35			DIMMs 1, 2, 4, 5, 6, 8, 9, 11, 12, 13, 14, 16, 17, 18, 20, 21, 23, 24, 25, 26, 28, 29, 31, 32, 33, 35, 36, 37, 38, 40, 41, 44, 45, 47, and 48
36			DIMMs 1, 2, 4, 5, 6, 8, 9, 11, 12, 13, 14, 16, 17, 18, 20, 21, 23, 24, 25, 26, 28, 29, 31, 32, 33, 35, 36, 37, 38, 40, 41, 43, 44, 45, 47, and 48
37			DIMMs 1, 2, 3, 4, 5, 6, 8, 9, 11, 12, 13, 14, 16, 17, 18, 20, 21, 23, 24, 25, 26, 28, 29, 31, 32, 33, 35, 36, 37, 38, 40, 41, 43, 44, 45, 47, and 48
38			DIMMs 1, 2, 3, 4, 5, 6, 8, 9, 11, 12, 13, 14, 15, 16, 17, 18, 20, 21, 23, 24, 25, 26, 28, 29, 31, 32, 33, 35, 36, 37, 38, 40, 41, 43, 44, 45, 47, and 48
39			DIMMs 1, 2, 3, 4, 5, 6, 8, 9, 11, 12, 13, 14, 15, 16, 17, 18, 20, 21, 23, 24, 25, 26, 28, 29, 31, 32, 33, 34, 35, 36, 37, 38, 40, 41, 43, 44, 45, 47, and 48

Number of DIMMs installed	1 microprocessor installed	2 microprocessors installed	4 microprocessors installed
40			DIMMs 1, 2, 3, 4, 5, 6, 8, 9, 11, 12, 13, 14, 15, 16, 17, 18, 20, 21, 23, 24, 25, 26, 28, 29, 31, 32, 33, 34, 35, 36, 37, 38, 40, 41, 43, 44, 45, 46, 47, and 48
41			DIMMs 1, 2, 3, 4, 5, 6, 7, 8, 9, 11, 12, 13, 14, 15, 16, 17, 18, 20, 21, 23, 24, 25, 26, 28, 29, 31, 32, 33, 34, 35, 36, 37, 38, 40, 41, 43, 44, 45, 46, 47, and 48
42			DIMMs 1, 2, 3, 4, 5, 6, 7, 8, 9, 11, 12, 13, 14, 15, 16, 17, 18, 19, 20, 21, 23, 24, 25, 26, 28, 29, 31, 32, 33, 34, 35, 36, 37, 38, 40, 41, 43, 44, 45, 46, 47, and 48
43			DIMMs 1, 2, 3, 4, 5, 6, 7, 8, 9, 11, 12, 13, 14, 15, 16, 17, 18, 19, 20, 21, 23, 24, 25, 26, 28, 29, 30, 31, 32, 33, 34, 35, 36, 37, 38, 40, 41, 43, 44, 45, 46, 47, and 48
44			DIMMs 1, 2, 3, 4, 5, 6, 7, 8, 9, 11, 12, 13, 14, 15, 16, 17, 18, 19, 20, 21, 23, 24, 25, 26, 28, 29, 30, 31, 32, 33, 34, 35, 36, 37, 38, 40, 41, 42, 43, 44, 45, 46, 47, and 48
45			DIMMs 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17, 18, 19, 20, 21, 23, 24, 25, 26, 28, 29, 30, 31, 32, 33, 34, 35, 36, 37, 38, 40, 41, 42, 43, 44, 45, 46, 47, and 48
46			DIMMs 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17, 18, 19, 20, 21, 22, 23, 24, 25, 26, 28, 29, 30, 31, 32, 33, 34, 35, 36, 37, 38, 40, 41, 42, 43, 44, 45, 46, 47, and 48

Table 13. DIMM population sequence for independent-channel mode (continued)

Number of DIMMs installed	1 microprocessor installed	2 microprocessors installed	4 microprocessors installed
47			DIMMs 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17, 18, 19, 20, 21, 22, 23, 24, 25, 26, 27, 28, 29, 30, 31, 32, 33, 34, 35, 36, 37, 38, 40, 41, 42, 43, 44, 45, 46, 47, and 48
48			DIMMs 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17, 18, 19, 20, 21, 22, 23, 24, 25, 26, 27, 28, 29, 30, 31, 32, 33, 34, 35, 36, 37, 38, 39, 40, 41, 42, 43, 44, 45, 46, 47, and 48

Install DIMMs in the order that is indicated in the following table for mirrored-channel mode.

Number of DIMM pairs installed	1 microprocessor installed	2 microprocessor installed	4 microprocessor installed
1	DIMMs 1 and 4 <sup>1</sup>	DIMMs 1 and 4 <sup>1</sup>	DIMMs 1 and 4 <sup>1</sup>
2	DIMMs 1 and 4, 9 and 12 <sup>1</sup>	DIMMs 1 and 4, 13 and 16 <sup>1</sup>	DIMMs 1 and 4, 13 and $16^1$
3	DIMMs 1 and 4, 9 and 12, 2 and $5^1$	DIMMs 1 and 4, 13 and 16, 9 and 12 <sup>1</sup>	DIMMs 1 and 4, 13 and 16, 33 and 36 <sup>1</sup>
4	DIMMs 1 and 4, 9 and 12, 2 and 5, 8 and 11 <sup>1</sup>	DIMMs 1 and 4, 13 and 16, 9 and 12, 21 and 24 <sup>1</sup>	DIMMs 1 and 4, 13 and 16, 33 and 36, 45 and 48 <sup>1</sup>
5	DIMMs 1 and 4, 9 and 12, 2 and 5, 8 and 11, 3 and 6 <sup>1</sup>	DIMMs 1 and 4, 13 and 16, 9 and 12, 21 and 24, 2 and 5 <sup>1</sup>	DIMMs 1 and 4, 13 and 16, 33 and 36, 45 and 48, 9 and 12 <sup>1</sup>
6	DIMMs 1 and 4, 9 and 12, 2 and 5, 8 and 11, 3 and 6, 7 and 10 <sup>1</sup>	DIMMs 1 and 4, 13 and 16, 9 and 12, 21 and 24, 2 and 5, and 14 and 17 <sup>1</sup>	DIMMs 1 and 4, 13 and 16, 33 and 36, 45 and 48, 9 and 12, 21 and 24 <sup>1</sup>
7		DIMMs 1 and 4, 13 and 16, 9 and 12, 21 and 24, 2 and 5, and 14 and 17, 8 and 11 <sup>1</sup>	DIMMs 1 and 4, 13 and 16, 33 and 36, 45 and 48, 9 and 12, 21 and 24, 25 and 28 <sup>1</sup>
8		DIMMs 1 and 4, 13 and 16, 9 and 12, 21 and 24, 2 and 5, and 14 and 17, 8 and 11, 20 and 23 <sup>1</sup>	DIMMs 1 and 4, 13 and 16, 33 and 36, 45 and 48, 9 and 12, 21 and 24, 25 and 28, 37 and 40 <sup>1</sup>
9		DIMMs 1 and 4, 13 and 16, 9 and 12, 21 and 24, 2 and 5, and 14 and 17, 8 and 11, 20 and 23, 3 and 6 <sup>1</sup>	DIMMs 1 and 4, 13 and 16, 33 and 36, 45 and 48, 9 and 12, 21 and 24, 25 and 28, 37 and 40, 2 and 5 <sup>1</sup>

Table 14. DIMM population sequence for mirrored-channel mode

Table 14. DIMM population sequence	for mirrored-channel mode (continued)
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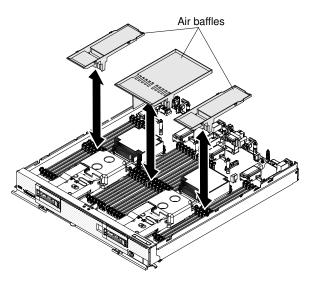
Number of DIMM pairs installed	1 microprocessor installed	2 microprocessor installed	4 microprocessor installed
10		DIMMs 1 and 4, 13 and 16, 9 and 12, 21 and 24, 2 and 5, and 14 and 17, 8 and 11, 20 and 23, 3 and 6, 15 and 18 <sup>1</sup>	DIMMs 1 and 4, 13 and 16, 33 and 36, 45 and 48, 9 and 12, 21 and 24, 25 and 28, 37 and 40, 2 and 5, 14 and 17 <sup>1</sup>
11		DIMMs 1 and 4, 13 and 16, 9 and 12, 21 and 24, 2 and 5, and 14 and 17, 8 and 11, 20 and 23, 3 and 6, 15 and 18, 7 and 10 <sup>1</sup>	DIMMs 1 and 4, 13 and 16, 33 and 36, 45 and 48, 9 and 12, 21 and 24, 25 and 28, 37 and 40, 2 and 5, 14 and 17, 32 and 35 <sup>1</sup>
12		DIMMs 1 and 4, 13 and 16, 9 and 12, 21 and 24, 2 and 5, and 14 and 17, 8 and 11, 20 and 23, 3 and 6, 15 and 18, 7 and 10, 19 and 22 <sup>1</sup>	DIMMs 1 and 4, 13 and 16, 33 and 36, 45 and 48, 9 and 12, 21 and 24, 25 and 28, 37 and 40, 2 and 5, 14 and 17, 32 and 35, 44 and 47 <sup>1</sup>
13			DIMMs 1 and 4, 13 and 16, 33 and 36, 45 and 48, 9 and 12, 21 and 24, 25 and 28, 37 and 40, 2 and 5, 14 and 17, 32 and 35, 44 and 47, 8 and 11 <sup>1</sup>
14			DIMMs 1 and 4, 13 and 16, 33 and 36, 45 and 48, 9 and 12, 21 and 24, 25 and 28, 37 and 40, 2 and 5, 14 and 17, 32 and 35, 44 and 47, 8 and 11, 20 and 23 <sup>1</sup>
15			DIMMs 1 and 4, 13 and 16, 33 and 36, 45 and 48, 9 and 12, 21 and 24, 25 and 28, 37 and 40, 2 and 5, 14 and 17, 32 and 35, 44 and 47, 8 and 11, 20 and 23, 26 and 29 <sup>1</sup>
16			DIMMs 1 and 4, 13 and 16, 33 and 36, 45 and 48, 9 and 12, 21 and 24, 25 and 28, 37 and 40, 2 and 5, 14 and 17, 32 and 35, 44 and 47, 8 and 11, 20 and 23, 26 and 29, 38 and 41 <sup>1</sup>
17			DIMMs 1 and 4, 13 and 16, 33 and 36, 45 and 48, 9 and 12, 21 and 24, 25 and 28, 37 and 40, 2 and 5, 14 and 17, 32 and 35, 44 and 47, 8 and 11, 20 and 23, 26 and 29, 38 and 41, 3 and 6 <sup>1</sup>

Table 14. DIMM population sequence for mirrored-channel mode (continued)

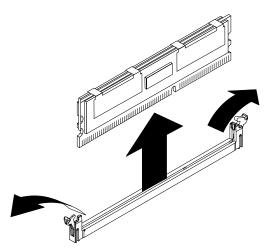
Number of DIMM pairs	1 microprocessor	2 microprocessor	4 microprocessor
installed	installed	installed	installed
18			DIMMs 1 and 4, 13 and 16, 33 and 36, 45 and 48, 9 and 12, 21 and 24, 25 and 28, 37 and 40, 2 and 5, 14 and 17, 32 and 35, 44 and 47, 8 and 11, 20 and 23, 26 and 29, 38 and 41, 3 and 6, 15 and 18 <sup>1</sup>

To install a DIMM, complete the following steps:

- Step 1. Remove the cover (see "Removing the compute node cover" on page 888).
- Step 2. Read the documentation that comes with the DIMM.
- Step 3. Remove the air baffle installed over the DIMM connector.



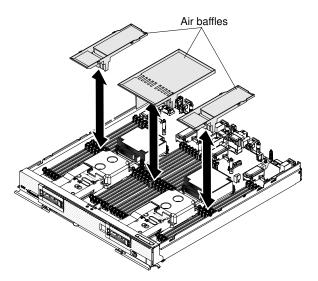
- Step 4. Locate the DIMM connectors (see "System-board connectors" on page 18). Determine which DIMM connector you want to install the DIMM in.
- Step 5. Touch the static-protective package that contains the DIMM to any *unpainted* metal surface on the Flex System chassis or any *unpainted* metal surface on any other grounded rack component in the rack in which you are installing the DIMM for at least 2 seconds; then, remove the DIMM from its package.



- Step 6. Make sure that both retaining clips on the DIMM connector are in the open position.
- Step 7. Turn the DIMM so that the DIMM keys align correctly with the DIMM connector on the system board.

**Attention:** To avoid breaking the retaining clips or damaging the DIMM connector, handle the clips gently.

- Step 8. Press the DIMM into the DIMM connector. The retaining clips lock the DIMM into the connector.
- Step 9. Make sure that the small tabs on the retaining clips engage the notches on the DIMM. If there is a gap between the DIMM and the retaining clips, the DIMM has not been correctly installed. Press the DIMM firmly into the connector, and then press the retaining clips toward the DIMM until the tabs are fully seated. When the DIMM is correctly installed, the retaining clips are parallel to the sides of the DIMM.



Step 10. Install the air baffle over the DIMM connector.

#### Attention:

- Install the air baffles with the arrow indicating air flow direction pointing to the rear of the compute node.
- To maintain proper system cooling, do not operate the compute node without air baffles installed over the DIMM connectors.

After you install the DIMM, complete the following steps:

- 1. Install the cover onto the compute node (see "Installing the compute node cover" on page 890 for instructions).
- 2. Install the compute node into the chassis (see "Installing a compute node in a chassis" on page 881 for instructions).

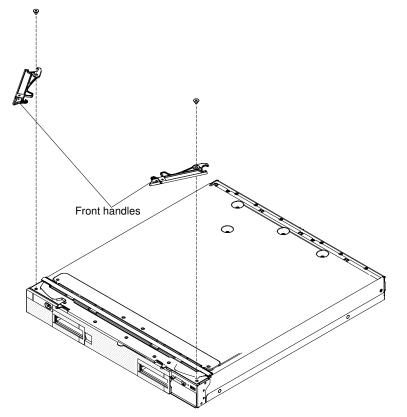
## **Removing the front handle**

Use this information to remove the front handle.

Before you remove the front handles, complete the following steps:

- 1. Read "Safety" on page iii and "Installation guidelines" on page 879.
- 2. If the compute node is installed in a Flex System chassis, remove it (see "Removing a compute node from a chassis" on page 880 for instructions).
- 3. Carefully lay the compute node on a flat, static-protective surface with the cover side down, orienting the compute node with the bezel pointing toward you.

To remove the front handles, complete the following steps.



- Step 1. Locate the screws that attach the handles to the compute node.
- Step 2. Using a T8 Torx screwdriver, remove the screw from each front handle and save the screw in a safe place. Use the same screws when you install the front handles.

If you are instructed to return the front handles, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

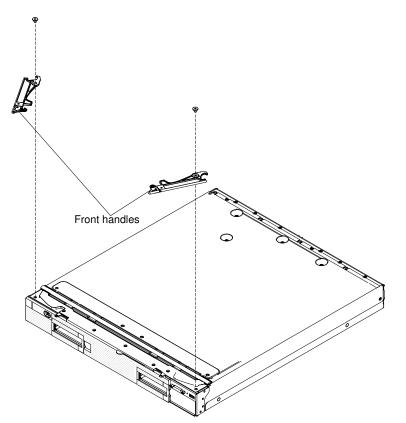
## Installing the front handles

Use this information to install the front handle.

Before you install the front handles, complete the following steps:

- 1. Read "Safety" on page iii and "Installation guidelines" on page 879.
- 2. If the compute node is installed in a Flex System chassis, remove it (see "Removing a compute node from a chassis" on page 880 for instructions).
- 3. Carefully lay the compute node on a flat, static-protective surface with the cover side down, orienting the compute node with the bezel pointing toward you.

To install the front handles, complete the following steps.



- Step 1. Orient the front handles so that the blue release latches are toward the middle of the compute node.
- Step 2. Align the hole in the handles with the holes on the compute node where the handles are installed.
- Step 3. Using a T8 Torx screwdriver, install the screw that secures each handle. Use the screws that you removed when you removed the handles.

After you install the front handles, install the compute node into the chassis (see "Installing a compute node in a chassis" on page 881 for instructions).

### Removing the hard disk drive backplane

Use this information to remove the hard disk drive backplane.

Note: This procedure should be performed only by trained service technicians.

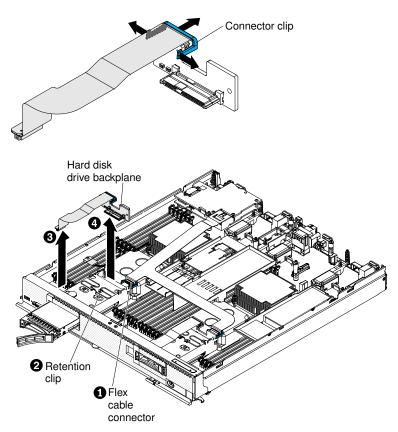
Before you remove the hard disk drive backplane, complete the following steps:

1. Read "Safety" on page iii and "Installation guidelines" on page 879.

- 2. If the compute node is installed in a Flex System chassis, remove it (see "Removing a compute node from a chassis" on page 880 for instructions).
- 3. Carefully lay the compute node on a flat, static-protective surface, orienting the compute node with the bezel pointing toward you.

To remove the hard disk drive backplane, complete the following steps.

- Step 1. Remove the cover (see "Removing the compute node cover" on page 888).
- Step 2. For the hard disk drive backplane that you have to replace, disconnect the applicable hard disk drive by pressing the release latch (orange) on the hard disk drive to release the drive handle; then, use the drive handle to slide the hard disk drive approximately 12 mm (0.5 in.) out of the bay. See "Removing a hot-swap hard disk drive" on page 908).
- Step 3. To disconnect the cable from the hard disk drive backplane that you removed, pull the connector clip away from the cable to unhook the clip from the backplane as you push the cable connector toward the rear of the compute node **1**.



- Step 4. Push the retention clip on the hard disk drive cage toward the rear of the compute node to release it from under the tab; then, slide the retention clip toward the front of the compute node to release the hard disk drive backplane **2**.
- Step 5. Disconnect the hard disk drive backplane cable from the system board B.
- Step 6. Lift out the hard disk drive backplane and cable. It might be necessary to pull the backplane toward the front of the compute node before you lift it out of the compute node 4.

If you are instructed to return the hard disk drive backplane, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

# Installing the hard disk drive backplane

Use this information to install the hard disk drive backplane.

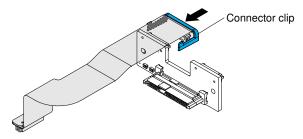
Note: This procedure should be performed only by trained service technicians.

Before you install the hard disk drive backplane, complete the following steps:

- 1. Read "Safety" on page iii and "Installation guidelines" on page 879.
- 2. If the compute node is installed in a Flex System chassis, remove it (see "Removing a compute node from a chassis" on page 880 for instructions).
- 3. Carefully lay the compute node on a flat, static-protective surface, orienting the compute node with the bezel pointing toward you.

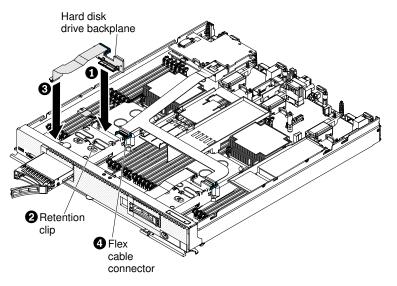
To install the hard disk drive backplane, complete the following steps.

- Step 1. Remove the cover (see "Removing the compute node cover" on page 888).
- Step 2. To connect the backplane cable to the new hard disk drive backplane, hold open the connector clip while you push the cable connector into the backplane cable connector. Make sure that the connector clip clicks into place around the backplane.



Note: Pull the retention clip forward when you install the backplane.

Step 3. Align the new hard disk drive backplane with the hard disk drive cage and the connector on the system board and press the backplane into position until it is fully seated in the connector **I**.



- Step 4. Push the retention clip on the hard disk drive cage toward the rear of the compute node and under the tab to secure the backplane **2**.
- Step 5. Connect the hard disk drive backplane cable to the system board **B**.

- Step 6. Connect the flex cable to the hard disk drive backplane connector 4.
- Step 7. Reconnect the hard disk drive by sliding it fully into the bay and closing the drive tray handle, see "Installing a hot-swap hard disk drive" on page 908
- Step 8. Install the cover onto the compute node (see "Installing the compute node cover" on page 890 for instructions).
- Step 9. Install the compute node into the chassis (see "Installing a compute node in a chassis" on page 881 for instructions).

After you install the hard disk drive backplane, complete the following steps:

- 1. Install the cover onto the compute node (see "Installing the compute node cover" on page 890 for instructions).
- 2. Install the compute node into the chassis (see "Installing a compute node in a chassis" on page 881 for instructions).

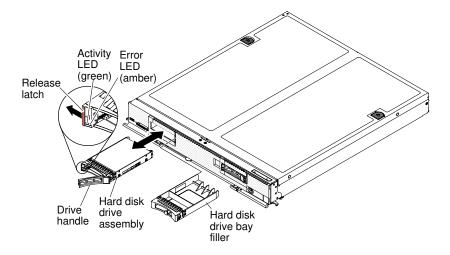
#### Removing a hot-swap hard disk drive

Use this information to remove a hot-swap hard disk drive.

Before you remove a hot-swap hard disk drive, complete the following steps:

- 1. Back up all important data before you make changes to hard disk drives.
- 2. Read "Safety" on page iii and "Installation guidelines" on page 879.

The compute node has two hard disk drive bays for installing or removing hot-swap hard disk devices. To remove a hot-swap hard disk drive, complete the following steps.



Step 1. Press the release latch (orange) on the hard disk drive to release the drive handle.

Step 2. Pull the release handle to remove the drive from the bay.

If you are instructed to return the hard disk drive, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

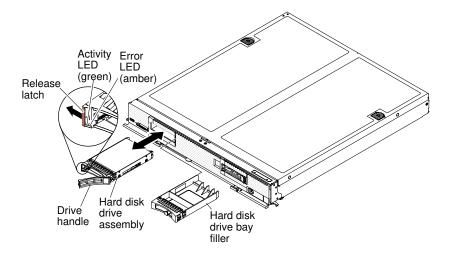
## Installing a hot-swap hard disk drive

Use this information to install a hot-swap hard disk drive.

Before you install the hot-swap hard disk drive, read "Safety" on page iii and "Installation guidelines" on page 879.

The compute node has two SAS or SATA hard disk drive bays for installing hot-swap hard disk drives, such as hot-swap SAS hard disk drives. One hard disk drive might already be installed in the compute node in hard disk drive bay 0. If the compute node is equipped with one hard disk drive, you can install an additional drive in hard disk drive bay 1. The compute node supports using RAID 0 or RAID 1 when two hard disk drives of the same interface type are installed. See "Configuring a RAID array" on page 38 for information about RAID configuration.

To install a hot-swap hard disk drive or hard disk drive bay filler, complete the following steps.



- Step 1. Identify the hard disk drive bay (hard disk drive bay 0 or hard disk drive bay 1) in which you plan to install the hot-swap hard disk drive.
- Step 2. If a hard disk drive bay filler is installed, remove it from the compute node by pulling the release lever and sliding the filler away from the compute node.
- Step 3. Touch the static-protective package that contains the hot-swap hard disk drive to any *unpainted* metal surface on the Flex System chassis or any *unpainted* metal surface on any other grounded rack component; then, remove the hard disk drive from the package.
- Step 4. Open the release lever on the hot-swap hard disk drive and slide the drive into the bay until it is firmly seated in the connector.
- Step 5. Lock the hot-swap hard disk drive into place by closing the release lever.
- Step 6. Check the hard disk drive status LEDs to make sure that the hard disk drive is operating correctly.

See "Configuring a RAID array" on page 38 for information about SAS RAID configuration.

### Removing an I/O expansion adapter

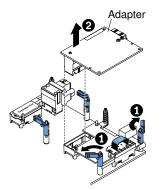
Use this information to remove an I/O expansion adapter.

Before you remove the I/O expansion adapter, complete the following steps:

- 1. Read "Safety" on page iii and "Installation guidelines" on page 879.
- 2. If the compute node is installed in a Flex System chassis, remove it (see "Removing a compute node from a chassis" on page 880 for instructions).

3. Carefully lay the compute node on a flat, static-protective surface, orienting the compute node with the bezel pointing toward you.

To remove an I/O expansion adapter, complete the following steps.



- Step 1. Remove the cover (see "Removing the compute node cover" on page 888).
- Step 2. Locate the I/O expansion adapter connectors (see "System-board layouts" on page 18).
- Step 3. Open the retention clips 1.
- Step 4. Lift the I/O expansion adapter from the connector and remove the I/O expansion adapter from the compute node 2. You might find it helpful to rock the adapter back and forth to disengage the adapter.

If you are instructed to return the I/O expansion adapter, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

# Installing an I/O expansion adapter

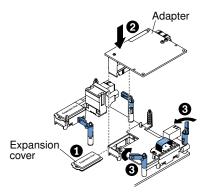
Use this information to install an I/O expansion adapter.

Before you install an I/O expansion adapter, complete the following steps:

- 1. Read "Safety" on page iii and "Installation guidelines" on page 879.
- 2. If the compute node is installed in a Flex System chassis, remove it (see "Removing a compute node from a chassis" on page 880 for instructions).
- 3. Carefully lay the compute node on a flat, static-protective surface, orienting the compute node with the bezel pointing toward you.
- 4. If your adapter was previously configured, backup or record its configuration information, if possible, before replacing the adapter. See the documentation for your adapter for information and instructions.

This component can be installed as an optional device or as a CRU. The installation procedure is the same for the optional device and the CRU.

To install an I/O expansion adapter, complete the following steps.



- Step 1. Remove the cover (see "Removing the compute node cover" on page 888).
- Step 2. Locate the I/O expansion connectors (see "System-board connectors" on page 18).
- Step 3. Remove the expansion cover **I** from the connector, if one is present.
- Step 4. Touch the static-protective package that contains the adapter to any *unpainted* metal surface on the Flex System chassis or any *unpainted* metal surface on any other grounded rack component; then, remove the adapter from the package.
- Step 5. Open the retention clips if they are closed.
- Step 6. Orient the connector on the expansion adapter with the I/O expansion connector and alignment pins on the system board **2**; then, press the adapter into the I/O expansion connector.
- Step 7. Firmly press on the indicated locations to seat the expansion adapter in the connector and over the alignment pins.
- Step 8. Close the retention clips 3.
- Step 9. If you are replacing a ServeRAID adapter, import your RAID configuration to the replacement adapter as a foreign configuration. See the ServeRAID-M Software User Guide at <a href="https://support.lenovo.com/us/en/documents/migr-5086126">https://support.lenovo.com/us/en/documents/migr-5086126</a> for instructions.

After you install the I/O expansion adapter, complete the following steps:

- 1. Install the cover onto the compute node (see "Installing the compute node cover" on page 890 for instructions).
- 2. Install the compute node into the chassis (see "Installing a compute node in a chassis" on page 881 for instructions).
- 3. See the documentation that comes with the expansion adapter for device-driver and configuration information to complete the installation.

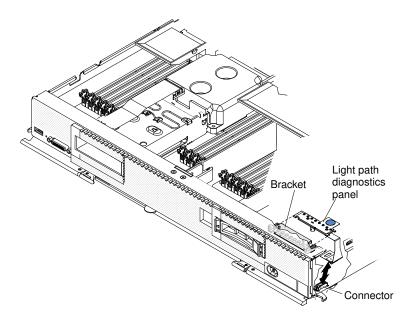
## Removing the light path diagnostics panel

Use this information to remove the light path diagnostics panel.

Before you remove the light path diagnostics panel, complete the following steps:

- 1. Read "Safety" on page iii and "Installation guidelines" on page 879.
- 2. If the compute node is installed in a Flex System chassis, remove it (see "Removing a compute node from a chassis" on page 880 for instructions).
- 3. Carefully lay the compute node on a flat, static-protective surface, orienting the compute node with the bezel pointing toward you.

To remove the light path diagnostics panel, complete the following steps.



- Step 1. Remove the cover (see "Removing the compute node cover" on page 888).
- Step 2. Pull the light path diagnostics panel out of the bracket.
- Step 3. Disconnect the cable from the system board.
- Step 4. Lift the light path diagnostics panel from the compute node.

If you are instructed to return the light path diagnostics panel, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

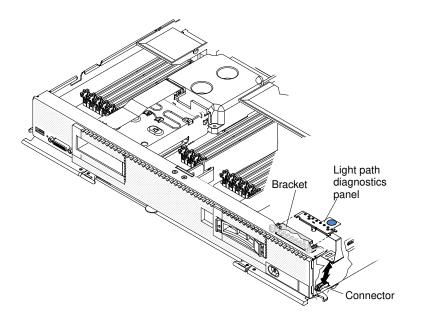
# Installing the light path diagnostics panel

Use this information to install the light path diagnostics panel.

Before you install the light path diagnostics panel, complete the following steps:

- 1. Read "Safety" on page iii and "Installation guidelines" on page 879.
- 2. If the compute node is installed in a Flex System chassis, remove it (see "Removing a compute node from a chassis" on page 880 for instructions).
- 3. Carefully lay the compute node on a flat, static-protective surface, orienting the compute node with the bezel pointing toward you.

To install a light path diagnostics panel, complete the following steps.



- Step 1. Remove the cover (see "Removing the compute node cover" on page 888).
- Step 2. Connect the cable on the system board.
- Step 3. Align the light path diagnostics panel with the bracket.
- Step 4. Press the light path diagnostics panel securely into the bracket.

After you install the light path diagnostics panel, complete the following steps:

- 1. Install the cover onto the compute node (see "Installing the compute node cover" on page 890 for instructions).
- 2. Install the compute node into the chassis (see "Installing a compute node in a chassis" on page 881 for instructions).

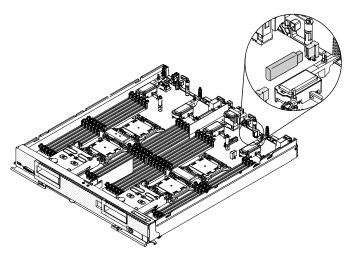
### Removing the USB flash drive

Use this information to remove the USB flash drive.

Before you remove the USB flash drive, complete the following steps:

- 1. Read "Safety" on page iii and "Installation guidelines" on page 879.
- 2. If the compute node is installed in a Flex System chassis, remove it (see "Removing a compute node from a chassis" on page 880 for instructions).
- 3. Carefully lay the compute node on a flat, static-protective surface, orienting the compute node with the bezel pointing away form you.

To remove the USB flash drive, complete the following steps.



- Step 1. Remove the cover (see "Removing the compute node cover" on page 888).
- Step 2. Locate the USB connectors on the system board.

**Note:** You might have to remove an I/O expansion adapter to remove the USB flash drive. See "Removing an I/O expansion adapter" on page 909 for instructions.

Step 3. Pull the USB flash drive out of the connector.

If you are instructed to return the USB flash drive, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

### Installing the USB flash drive

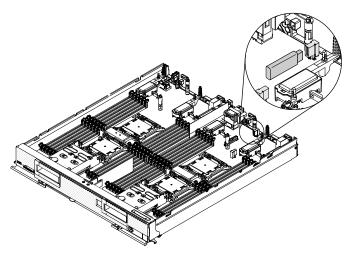
Use this information to install the USB flash drive.

Before you install the USB flash drive, complete the following steps:

- 1. Read "Safety" on page iii and "Installation guidelines" on page 879.
- 2. If the compute node is installed in a Flex System chassis, remove it (see "Removing a compute node from a chassis" on page 880 for instructions).
- 3. Carefully lay the compute node on a flat, static-protective surface, orienting the compute node with the bezel pointing toward you.

This component can be installed as an optional device or as a CRU. The installation procedure is the same for the optional device and the CRU.

To install the USB flash drive, complete the following steps.



- Step 1. Remove the cover (see "Removing the compute node cover" on page 888).
- Step 2. Locate the USB connectors on the system board.

**Note:** You might have to remove an I/O expansion adapter install the USB flash drive. See "Removing an I/O expansion adapter" on page 909 for instructions.

Step 3. Push the USB flash drive into the connector.

After you install the USB flash drive, complete the following steps:

- 1. Install the cover onto the compute node (see "Installing the compute node cover" on page 890 for instructions).
- 2. Install the compute node into the chassis (see "Installing a compute node in a chassis" on page 881 for instructions).

#### Removing and replacing Tier 2 customer replaceable units (CRUs)

Use this information for removing and replacing Tier 2 CRUs.

You may install a Tier 2 CRU yourself or request Lenovo to install it, at no additional charge, under the type of warranty service that is designated for the compute node. A Tier 2 CRU must be installed only by trained service technicians.

### Removing and replacing the base assembly

Use this information to remove and replace the base assembly.

#### Notes:

- This procedure should be performed only by trained service technicians.
- If possible, back up all compute node settings, including the settings for any options installed in the compute node. You can backup and restore system settings using the Advanced Setup Utility (ASU) (see https://support.lenovo.com/us/en/ documents/LNVO-ASU for information and instructions).

Before you replace the base assembly, complete the following steps:

- 1. Read "Safety" on page iii and "Installation guidelines" on page 879.
- If the compute node is installed in a chassis, remove it (see "Removing a compute node from a chassis" on page 880 for instructions).

- 3. Carefully lay the replacement base assembly (base assembly FRU) and the defective base assembly (defective node) side-by-side on a flat, static-protective surface.
- 4. Obtain the following for use during the replacement procedure (see Chapter 5 "Parts listing, Types 7167 and 2590" on page 53).
  - Alcohol wipes
  - Thermal grease

**Important:** When you replace the base assembly, you must update the compute node with the latest firmware or restore the preexisting firmware. Make sure that you have the latest firmware or a copy of the preexisting firmware before you proceed. See "Updating firmware and device drivers" on page 25 for more information.

See "System-board layouts" on page 18 for more information about the locations of the connectors, switches, and LEDs on the system board.

To remove and replace the base assembly, complete the following steps:

**Important:** To avoid damage when replacing a defective base assembly, transfer internal components between the defective base assembly and the replacement base assembly one at a time. Unless otherwise noted, install each internal component in the replacement base assembly immediately after removing it from the defective base assembly.

- Step 1. Remove any storage drives, optional drive components, and hard disk drive bay fillers from the defective based assembly and set them aside on a static-protective surface. (see "Removing a hot-swap hard disk drive" on page 908).
- Step 2. Remove the bezel from the defective base assembly and immediately install it on the replacement base assembly (see "Removing the bezel" on page 885 and "Installing the bezel" on page 886).

Note: If your compute node has an RFID tag, it is already attached to the bezel.

- Step 3. Remove the covers from both compute nodes (see "Removing the compute node cover" on page 888). Keep the cover that comes with the replacement base assembly for reference and re-install it on the defective base assembly prior to returning the defective base assembly.
- Step 4. Remove hard disk drive backplane from the defective base assembly and immediately install it in the replacement base assembly (see "Removing the hard disk drive backplane" on page 905 and "Installing the hard disk drive backplane" on page 907).

Note: Install the storage drives in the same bay locations from which they were removed.

- Step 5. Install any removed storage drives, optional drive components, and hard disk drive bay fillers into the replacement base assembly (see "Installing a hot-swap hard disk drive" on page 908).
- Step 6. Remove the DIMM air baffles from defective base assembly and set them aside.

#### Attention:

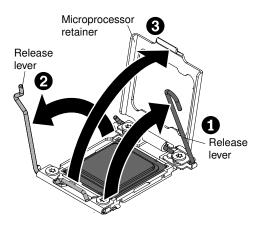
- Remove and install only one microprocessor at a time.
- When removing or installing a microprocessor, protect the other microprocessor socket with a microprocessor heat sink filler.
- When transferring a microprocessor to a replacement base assembly, install the microprocessor heat sink filler in the defective base assembly immediately after installing the microprocessor in the replacement base assembly.
- Step 7. Transfer microprocessor 1 (left rear microprocessor) and its heat sink from the defective base assembly to the replacement base assembly. Use the microprocessor installation tool that comes with the replacement base assembly to remove the microprocessor from the defective base assembly and install it immediately in the replacement base assembly.

- a. Use a screwdriver to loosen the screw on one side of the heat sink to break the seal with the microprocessor.
- b. Use a screwdriver to loosen the screws on the heat sink, rotating each screw two full turns until each screw is loose.
- c. Gently pull the heat sink from the microprocessor.

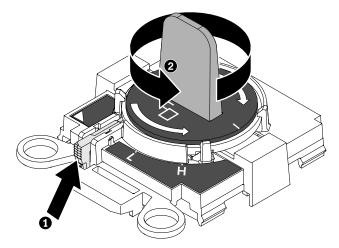
**Attention:** Do not touch the thermal material on the bottom of the heat sink. Touching the thermal material will contaminate it.

d. Identify which release lever is labeled as the first release lever to open, and open it.

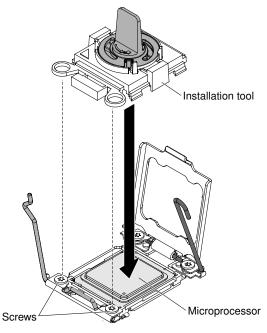
**Attention:** Do not use any tools or sharp objects to lift the release levers on the microprocessor socket. Doing so might result in permanent damage to the system board.



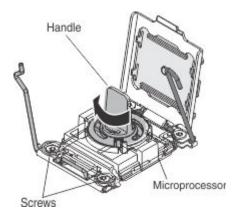
- e. Open the second release lever on the microprocessor socket.
- f. Open the microprocessor retainer.
- g. Select the empty installation tool and ensure that the handle is in the open position. If the installation tool handle is not in the open position, use the following instructions for your installation tool:
  - If using Installation Tool A, twist the microprocessor installation tool handle counterclockwise to the open position.
  - If using Installation Tool B, 1) lift the interlock latch and hold it up while you 2) twist the microprocessor installation tool handle counterclockwise to the open position, and then release the interlock latch. The following illustration of the installation tool shows the location of the interlock latch and counterclockwise rotation of the handle before loading the microprocessor.



h. Align the installation tool with the screws, as shown in the following graphic, and lower the installation tool on the microprocessor. The installation tool rests flush on the socket only when it is aligned correctly.



- i. Using the following instructions for your installation tool, remove the microprocessor.
  - If using Installation Tool A, gently twist the handle clockwise to the closed position and lift the microprocessor out of the socket.
  - If using Installation Tool B, gently twist the handle of the installation tool clockwise until it locks in the "H" or "L" position, depending on the size of microprocessor, and then lift the microprocessor out of the socket.

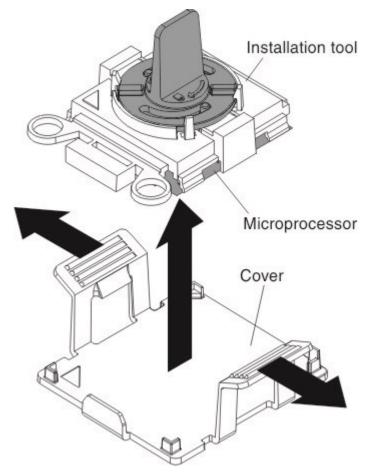


**Attention:** Do not touch the connectors on the microprocessor and the microprocessor socket.

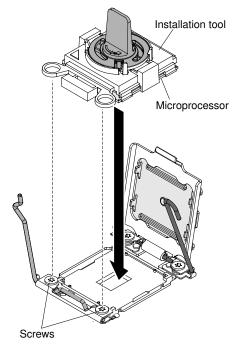
j. Open the packaging that contains the new microprocessor installation tool assembly and carefully remove the installation tool assembly from the package.

**Note:** Do not touch the microprocessor contacts. Contaminants on the microprocessor contacts, such as oil from your skin, can cause connection failures between the contacts and the socket.

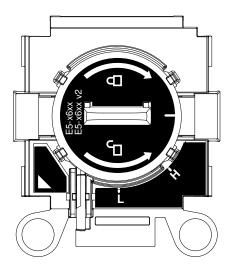
k. Remove the microprocessor protective cover if one is present.



I. Align the installation tool with the microprocessor socket. The installation tool rests flush on the socket only if it is properly aligned.

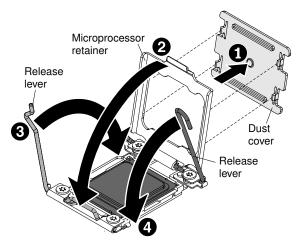


- m. Install the microprocessor using the following instructions for your installation tool.
  - If using Installation Tool A, twist the handle on the microprocessor tool assembly counterclockwise to the open position to insert the microprocessor into the socket, and lift the installation tool out of the socket.
  - If using Installation Tool B, twist the handle of the installation tool assembly counterclockwise until the microprocessor is inserted into the socket, and lift the installation tool out of the socket. The following illustration shows the tool handle in the open position.



#### Attention:

- Do not press the microprocessor into the socket.
- Make sure that the microprocessor is aligned correctly in the socket before you try to close the microprocessor retainer.
- Do not touch the thermal grease on the bottom of the heat sink or on top of the microprocessor. Touching the thermal grease will contaminate it.



- n. Close the microprocessor retainer on the microprocessor socket.
- o. Identify which release lever is labeled as the first release lever to close, and close it.
- p. Close the second release lever on the microprocessor socket.

#### Attention:

- If you are installing a new heat sink, do not set down the heat sink after you remove the plastic cover.
- Do not touch the thermal material on the bottom of the heat sink. Touching the thermal material will contaminate it.
- Step 8. Repeat step 8 for microprocessors 2, 3 and 4, if installed.
- Step 9. Remove all of the installed components in the following list from the defective base assembly; then, immediately install them on the replacement base assembly:
  - DIMMs. See "Removing a DIMM" on page 891 and "Installing a DIMM " on page 892.
  - Fabric connector. See "Removing a fabric connector" on page 926 and "Installing a fabric connector" on page 927.
  - I/O expansion adapters. See "Removing an I/O expansion adapter" on page 909 and "Installing an I/O expansion adapter" on page 910.
- Step 10. Install the DIMM air baffles in the replacement base assembly. The DIMM air baffles are required to maintain system cooling.

**Note:** Retaining clips on the DIMM connectors must be in the closed position to install the air baffles.

Step 11. Install the cover that you removed from the original (defective) base assembly onto the replacement base assembly (see "Installing the compute node cover" on page 890 for instructions).

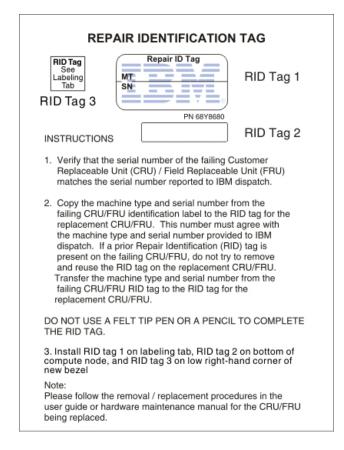
**Important:** The heat sink fillers protect the microprocessor sockets from potential damage during shipping.

Step 12. Make sure that all four microprocessor sockets on defective base assembly have heat sink fillers installed; then, install the cover that came with the replacement base assembly onto the defective base assembly (see "Installing the compute node cover" on page 890 for instructions).

**Note:** Retention clips that secure the I/O expansion adapters must be in the closed position to install the cover.

Step 13. The new base assembly comes with a Repair Identification (RID) tag. Using a ball point pen, transfer the machine type and serial number from the old base assembly to the two labels on the Repair Identification tag; then, place Tag 1 on the label tab (see "Installing a compute node in a

chassis" on page 881) and Tag 2 on the bottom of the compute node. If you installed the new bezel on the new base assembly because the old bezel was damaged and did not transfer the Tag from the old bezel to the new bezel, install Tag 3 on the lower right corner of the new bezel. If you installed the old bezel on the new base assembly or transferred the Tag from the old bezel to the new bezel, discard Tag 3.



After you transfer components to the replacement base assembly, complete the following steps:

- 1. Install the compute node in the chassis (see "Installing a compute node in a chassis" on page 881 for instructions).
- 2. Use the CMM Web Interface to restore the IP address of the compute node IMM. See Starting the web interface in the "Flex System Chassis Management Module: User's Guide" at http://pic.dhe.ibm.com/ infocenter/flexsys/information/topic/com.lenovo.acc.cmm.doc/cmm\_ug\_ startwebinterface.html for more information.

**Note:** If you configured static IP addresses, you will not be able to access the node remotely or from a management device until the IP address of the IMM is restored.

- 3. Reactivate any Features on Demand features. Instructions for automating the activation of features and installing activation keys is in the *Lenovo Features on Demand Users Guide*. To download the document, go to https://fod.lenovo.com/lkms, log in, and click **Help**.
- Update the Universally Unique Identifier (UUID) and DMI/SMBIOS data with new vital product data (VPD). Use the Advanced Settings Utility to update the UUID and DMI/SMBIOS data (see "Updating the Universally Unique Identifier and DMI/SMBIOS data" on page 35).
- 5. Update the compute node with the latest firmware or restore the preexisting firmware (see "Updating firmware and device drivers" on page 25 for more information).

If you are instructed to return the defective base assembly, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

**Important:** Make sure that both heat-sink fillers are installed on the defective base assembly that you are returning, prior to shipment. Use the heat-sink fillers that were removed from the replacement base assembly when you installed the microprocessors. Do *not* install the microprocessor socket dust covers in the defective base assembly that you are returning.

## Removing the chassis bulkhead

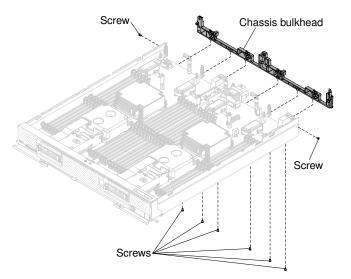
Use this information to remove the chassis bulkhead.

Note: This procedure should be performed only by trained service technicians.

Before you remove the chassis bulkhead, complete the following steps:

- 1. Read "Safety" on page iii and "Installation guidelines" on page 879.
- 2. If the compute node is installed in a Flex System chassis, remove it (see "Removing a compute node from a chassis" on page 880 for instructions).
- 3. Carefully lay the compute node on a flat, static-protective surface, orienting the compute node with the bezel pointing toward you.

To remove the chassis bulkhead, complete the following steps.



- Step 1. Remove the cover (see "Removing the compute node cover" on page 888).
- Step 2. Remove the fabric connector (see "Removing a fabric connector" on page 926).
- Step 3. Carefully place the chassis on its side with the front handle side up.

**Note:** You might find it helpful to remove the air baffles.

- Step 4. Using a T8 Torx screwdriver, remove the screws that secure the bulkhead from the bottom of the chassis.
- Step 5. Carefully return the chassis to the bottom-side-down orientation.
- Step 6. Using a T8 Torx screwdriver, remove the screws that secure the bulkhead from the sides of the chassis.
- Step 7. Lift the chassis bulkhead from the chassis.

If you are instructed to return the chassis bulkhead, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

## Installing the chassis bulkhead

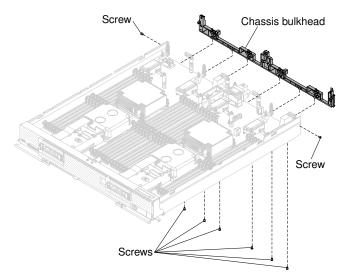
Use this information to install the chassis bulkhead.

Note: This procedure should be performed only by trained service technicians.

Before you install the chassis bulkhead, complete the following steps:

- 1. Read "Safety" on page iii and "Installation guidelines" on page 879.
- 2. If the compute node is installed in a Flex System chassis, remove it (see "Removing a compute node from a chassis" on page 880 for instructions).
- 3. Carefully lay the compute node on a flat, static-protective surface, orienting the compute node with the bezel pointing toward you.

To install the chassis bulkhead, complete the following steps.



- Step 1. Remove the cover (see "Removing the compute node cover" on page 888).
- Step 2. Remove the fabric connector (see "Removing a fabric connector" on page 926).
- Step 3. Position the bulkhead in the chassis.
- Step 4. Using a T8 Torx screwdriver, install the screws that secure the bulkhead to the sides of the chassis.
- Step 5. Carefully place the chassis on its side with the front handle side up.
- Step 6. Using a T8 Torx screwdriver, install the screws that secure the bulkhead to the bottom of the chassis.
- Step 7. Carefully return the chassis to the bottom-side-down orientation.
- Step 8. Install the fabric connector (see "Installing a fabric connector" on page 927).
- Step 9. Install the air baffles, if you removed them.

#### Attention:

- Install the air baffles with the arrow indicating air airflow direction pointing to the rear of the compute node.
- To maintain proper system cooling, do not operate the compute node without air baffles installed over the DIMM connectors.

After you install the chassis bulkhead, complete the following steps:

- 1. Install the cover onto the compute node (see "Installing the compute node cover" on page 890 for instructions).
- 2. Install the compute node into the chassis (see "Installing a compute node in a chassis" on page 881 for instructions).

## Removing the hard disk drive cage

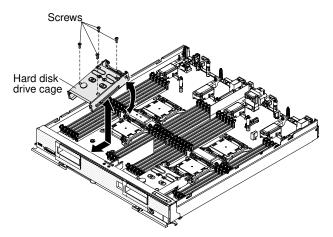
Use this information to remove the hard disk drive cage.

Note: This procedure should be performed only by trained service technicians.

Before you remove the hard disk drive cage, complete the following steps:

- 1. Read "Safety" on page iii and "Installation guidelines" on page 879.
- 2. If the compute node is installed in a Flex System chassis, remove it (see "Removing a compute node from a chassis" on page 880 for instructions).
- 3. Carefully lay the compute node on a flat, static-protective surface, orienting the compute node with the bezel pointing toward you.

To remove the hard disk drive cage, complete the following steps.



- Step 1. Remove the cover (see "Removing the compute node cover" on page 888).
- Step 2. Remove the hot-swap hard disk drives and hard disk drive bay fillers (see "Removing a hot-swap hard disk drive" on page 908).
- Step 3. Remove the hard disk drive backplane (see "Removing the hard disk drive backplane" on page 905).
- Step 4. Using a T8 Torx screwdriver, remove the four screws from the cage and rotate the cage from under the bezel; then, remove the cage from the compute node at an angle.

If you are instructed to return the hard disk drive cage, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

## Installing the hard disk drive cage

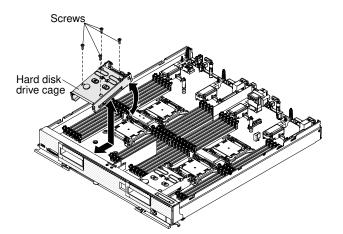
Use this information to install the hard disk drive cage.

Note: This procedure should be performed only by trained service technicians.

Before you install the hard disk drive cage, complete the following steps:

- 1. Read "Safety" on page iii and "Installation guidelines" on page 879.
- 2. If the compute node is installed in a Flex System chassis, remove it (see "Removing a compute node from a chassis" on page 880 for instructions).
- 3. Carefully lay the compute node on a flat, static-protective surface, orienting the compute node with the bezel pointing toward you.

To install the hard disk drive cage, complete the following steps.



- Step 1. Remove the cover (see "Removing the compute node cover" on page 888).
- Step 2. Position the cage in the bezel at an angle and rotate the cage into position on the system board.
- Step 3. Align the cage with the screw holes on the system board.
- Step 4. Using a T8 Torx screwdriver, install the four screws and secure the cage in the compute node.
- Step 5. Install the hard disk drive backplane (see "Installing the hard disk drive backplane" on page 907).
- Step 6. Insert the hot-swap hard disk drives and hard disk drive bay fillers (see "Installing a hot-swap hard disk drive" on page 908).

After you install the hard disk drive cage, complete the following steps:

- 1. Install the cover onto the compute node (see "Installing the compute node cover" on page 890 for instructions).
- 2. Install the compute node into the chassis (see "Installing a compute node in a chassis" on page 881 for instructions).

## **Removing a fabric connector**

Use this information to remove a fabric connector.

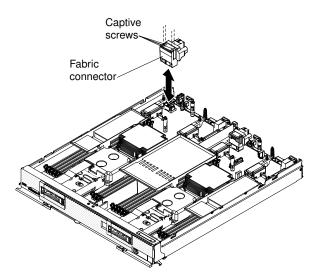
Note: This procedure should be performed only by trained service technicians.

Before you remove the fabric connector, complete the following steps:

- 1. Read "Safety" on page iii and "Installation guidelines" on page 879.
- 2. If the compute node is installed in a Flex System chassis, remove it (see "Removing a compute node from a chassis" on page 880 for instructions).
- 3. Carefully lay the compute node on a flat, static-protective surface, orienting the compute node with the bezel pointing toward you.
- 4. Obtain a #1 Phillips screwdriver.

When you remove the fabric connector, the UEFI firmware holds the Ethernet controller in reset and displays a warning message, if an I/O expansion adapter is not installed in the I/O expansion connector 1 to provide connectivity to the chassis.

To remove a fabric connector, complete the following steps.



- Step 1. Remove the cover (see "Removing the compute node cover" on page 888).
- Step 2. Locate the fabric connector on the system board.
- Step 3. Using a #1 Phillips screwdriver, loosen the four captive screws that secure the fabric connector.
- Step 4. Lift the fabric connector from the system board and store it in a safe place.

If you are instructed to return the fabric connector, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

If you have removed the fabric connector to install an I/O expansion adapter in I/O expansion connector 1, keep the fabric connector in a safe place for future use.

#### Installing a fabric connector

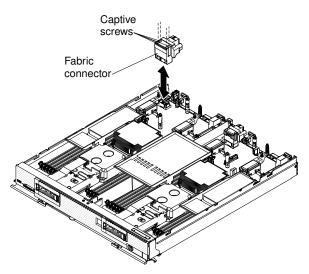
Use this information to install a fabric connector.

Note: This procedure should be performed only by trained service technicians.

Before you install a fabric connector, complete the following steps:

- 1. Read "Safety" on page iii and "Installation guidelines" on page 879.
- 2. If the compute node is installed in a Flex System chassis, remove it (see "Removing a compute node from a chassis" on page 880 for instructions).
- 3. Carefully lay the compute node on a flat, static-protective surface, orienting the compute node with the bezel pointing toward you.
- 4. Obtain a #1 Phillips screwdriver.

To install a fabric connector, complete the following steps.



- Step 1. Remove the cover (see "Removing the compute node cover" on page 888).
- Step 2. Locate the fabric connector (see "System-board layouts" on page 18).
- Step 3. Orient the fabric connector on the system board.
- Step 4. Using a #1 Phillips screwdriver, tighten the four captive screws to secure the fabric connector.

**Attention:** Make sure that the fabric connector is secure, but do not overtighten the screws, to avoid damaging the connector.

After you install the fabric connector, complete the following steps:

- 1. Install the cover onto the compute node (see "Installing the compute node cover" on page 890 for instructions).
- 2. Install the compute node into the chassis (see "Installing a compute node in a chassis" on page 881 for instructions).

#### Removing a microprocessor and heat sink

Use this information to remove a microprocessor and heat sink.

Note: This procedure should be performed only by trained service technicians.

Before you remove the microprocessor and heat sink, complete the following steps:

- 1. Read "Safety" on page iii and "Installation guidelines" on page 879.
- 2. If the compute node is installed in a Flex System chassis, remove it (see "Removing a compute node from a chassis" on page 880 for instructions).
- 3. Carefully lay the compute node on a flat, static-protective surface, orienting the compute node with the bezel pointing toward you.

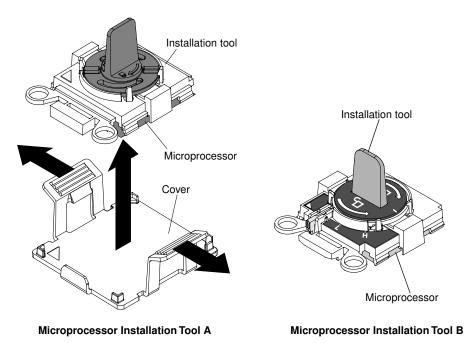
The following notes describe information that you must consider when you remove a microprocessor:

- A socket cover and heat-sink filler or a microprocessor and heat sink must always be installed on microprocessor sockets 1, 3, and 4. Microprocessor socket 2 will only have a socket cover when a microprocessor is not installed. If the compute node has only one microprocessor, it must be installed in microprocessor socket 1.
- The microprocessor installation tool might become worn after several uses. Make sure that the tool can hold the microprocessor securely if you are reusing an existing microprocessor installation tool. Do not return the tool with other parts that you are returning.

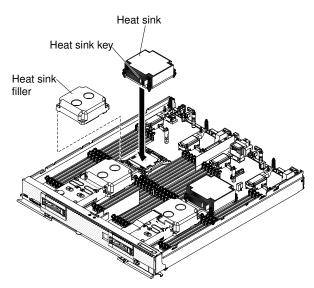
- If you are installing a second microprocessor, the option kit comes with a microprocessor installation tool that you must use when you install a microprocessor. The microprocessor installation tool comes with the replacement microprocessor installed on it and a cover over the microprocessor.
- If you are replacing a defective microprocessor, the CRU kit comes with one installation tool with the replacement microprocessor installed on it and a cover over the microprocessor, and one empty installation tool without a cover.
- If you are replacing a defective microprocessor, you must obtain the following items for use during the replacement procedure (see Chapter 5 "Parts listing, Types 7167 and 2590" on page 53):
  - Alcohol wipes
  - Thermal grease

**Note:** Be sure to use the installation tool that comes with your microprocessor installation tool assembly. The tools are similar in function and design, however Tool A has one setting for installing one size of microprocessor, and supports the following families of microprocessors: E5-26xx, E5-46xx. Installation Tool B has two settings for installing two different sizes of microprocessors. The settings that are marked on Tool B are "L" for smaller low core microprocessors, and "H" for larger high core microprocessors. Installation Tool B supports the following families of microprocessors: E5-26xx, E5-46xx, E5-46xx v2.

Microprocessor Installation Tools A and B are shown in the following illustration.



To remove a microprocessor and heat sink, complete the following steps.



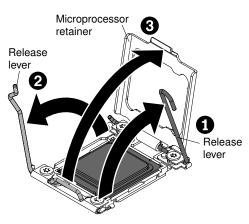
- Step 1. Remove the cover (see "Removing the compute node cover" on page 888).
- Step 2. Locate the microprocessor that is to be removed (see "System-board connectors" on page 18).
- Step 3. Remove the heat sink.

**Attention:** Do not touch the thermal material on the bottom of the heat sink. Touching the thermal material will contaminate it.

- a. Use a screwdriver to loosen the screw on one side of the heat sink to break the seal with the microprocessor.
- b. Use a screwdriver to loosen the screws on the heat sink, rotating each screw two full turns until each screw is loose.
- c. Gently pull the heat sink from the microprocessor.

**Attention:** Do not use any tools or sharp objects to lift the release levers on the microprocessor socket. Doing so might result in permanent damage to the system board.

Step 4. Open the microprocessor socket release levers and retainer.

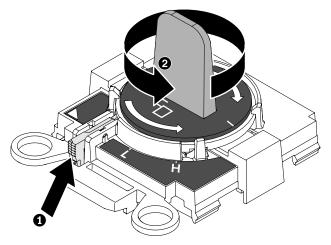


- a. Identify which release lever is labeled as the first release lever to open, and open it.
- b. Open the second release lever on the microprocessor socket.
- c. Open the microprocessor retainer.

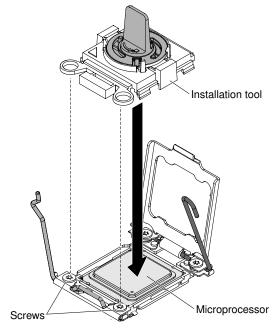
Attention: Do not touch the connectors on the microprocessor and the microprocessor socket.

Step 5. Remove the microprocessor from the socket.

- a. Select the empty installation tool and ensure that the handle is in the open position. If the installation tool handle is not in the open position, use the following instructions for your installation tool:
  - If using Installation Tool A, twist the microprocessor installation tool handle counterclockwise to the open position.
  - If using Installation Tool B, 1) lift the interlock latch and hold it up while you 2) twist the microprocessor installation tool handle counterclockwise to the open position, and then release the interlock latch. The following illustration of the installation tool shows the location of the interlock latch and counterclockwise rotation of the handle before loading the microprocessor.

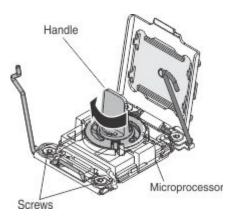


b. Align the installation tool with the screws, as shown in the following graphic, and lower the installation tool on the microprocessor. The installation tool rests flush on the socket only when it is aligned correctly.



- c. Using the following instructions for your installation tool, remove the microprocessor.
  - If using Installation Tool A, gently twist the handle clockwise to the closed position and lift the microprocessor out of the socket.

• If using Installation Tool B, gently twist the handle of the installation tool clockwise until it locks in the "H" or "L" position, depending on the size of microprocessor, and then lift the microprocessor out of the socket.



If you are instructed to return the microprocessor and heat sink, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

# Installing a microprocessor and heat sink

Use this information to install a microprocessor and heat sink.

Note: This procedure should be performed only by trained service technicians.

The architecture of the Intel E5-46xx CPU and DMI switching of microprocessor sockets 1 and 2 allow for the processors to be populated as shown in the following figures.

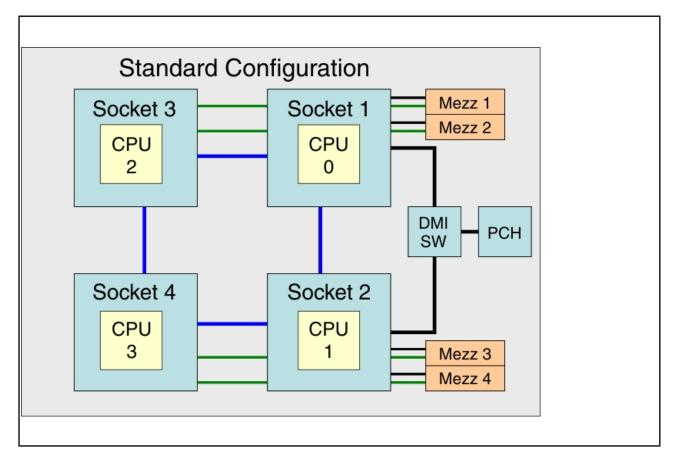


Table 15. Supported CPU installation combinations

Number of microprocessors	Microprocessors socket 1	Microprocessors socket 2	Microprocessors socket 3	Microprocessors socket 4
1	CPU0			
2	CPU0	CPU1		
4	CPU0	CPU1	CPU2	CPU3

Notes:

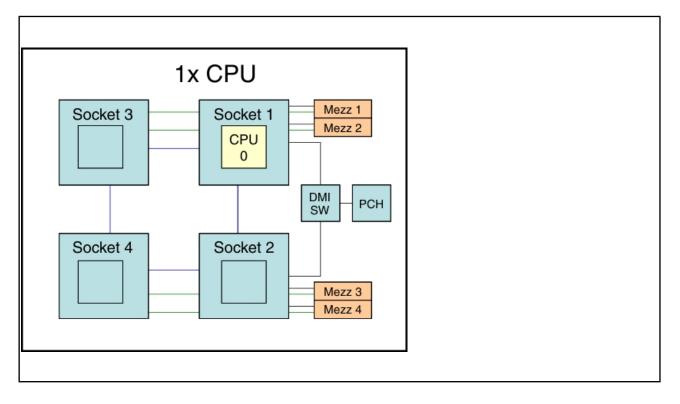
1. CPU0 is the boot strap processor.

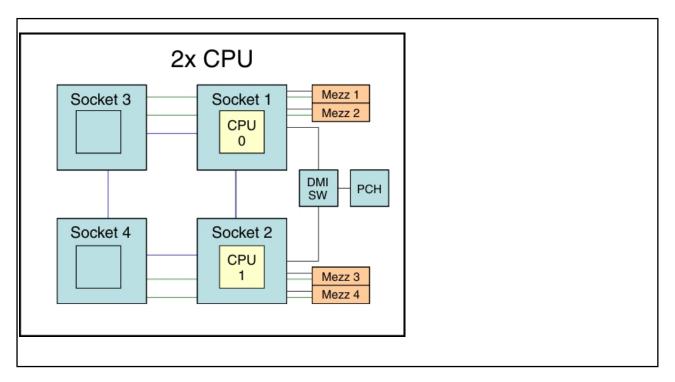
 If a bad processor in microprocessor socket 1 causes the processor installed in microprocessor socket 2 to become the boot strap processor and is subsequently replaced, the processor ordering reverts to the default CPU IDs for the new number of CPUs, because the FPGA would not hold the last CPU ID assignments and "add in" the replaced processor.

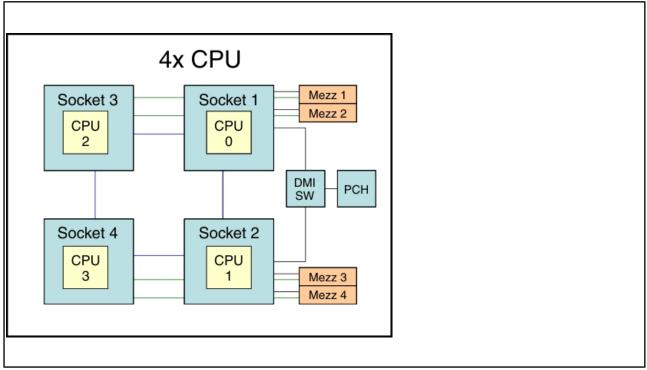
3. Three-processor configurations are not supported.

4. A microprocessor failure in a four-processor configuration will result in the system failing down to three functional microprocessors.

The supported microprocessor configurations are shown in the following illustrations.







Before you install a microprocessor and heat sink, complete the following steps:

- 1. Read "Safety" on page iii and "Installation guidelines" on page 879.
- 2. If the compute node is installed in a Flex System chassis, remove it (see "Removing a compute node from a chassis" on page 880 for instructions).
- 3. Carefully lay the compute node on a flat, static-protective surface, orienting the compute node with the bezel pointing toward you.

The following notes describe the type of microprocessor that the compute node supports and other information that you must consider when you install a microprocessor:

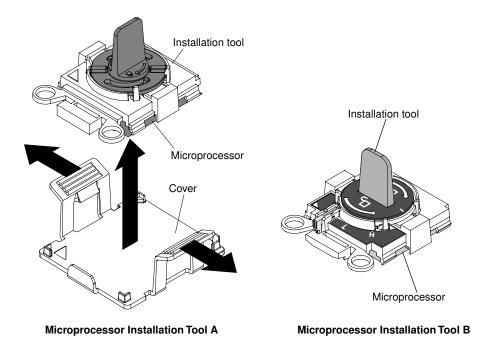
- This component can be installed as an optional device or as a CRU. The installation procedure is the same for the optional device and the CRU.
- The optional microprocessors are limited by the capacity and capability of the compute node. Any microprocessors that you install must have the same specifications as the microprocessors that came with the compute node.
- A socket cover and heat-sink filler or a microprocessor and heat sink must always be installed on microprocessor sockets 1, 3, and 4. Microprocessor socket 2 will only have a socket cover when a microprocessor is not installed. If the compute node has only one microprocessor, it must be installed in microprocessor socket 1.
- If you are installing a second microprocessor, make sure that the microprocessors are identical.
- Before you install a new microprocessor, download and install the most current level of UEFI code (see "Updating firmware and device drivers" on page 25).
- When you install a second microprocessor, you might have to install additional memory or redistribute memory across the DIMM connectors. See "Installing a DIMM " on page 892.
- The microprocessor installation tool might become worn after several uses. Make sure that the tool can hold the microprocessor securely if you are reusing an existing microprocessor installation tool. Do not return the tool with other parts that you are returning.
- If you are installing a second microprocessor, the microprocessor option kit comes with a microprocessor installation tool that you must use when you install a microprocessor. The microprocessor installation tool comes with the replacement microprocessor installed on it and a cover over the microprocessor.
- If you are replacing a defective microprocessor, the CRU kit comes with one installation tool with the replacement microprocessor installed on it and a cover over the microprocessor, and one empty installation tool without a cover.
- If you are replacing a defective microprocessor, you must obtain the following items for use during the replacement procedure (see Chapter 5 "Parts listing, Types 7167 and 2590" on page 53):
  - Alcohol wipes
  - Thermal grease

#### Attention:

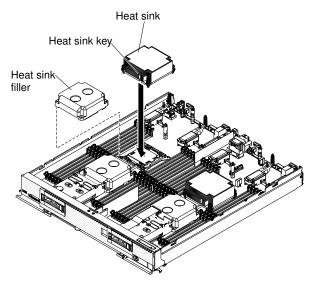
- 1. Do not use any tools or sharp objects to lift the locking levers on the microprocessor socket. Doing so might result in permanent damage to the system board.
- 2. Do not touch the contacts in the microprocessor socket. Touching these contacts might result in permanent damage to the system board.

**Note:** Be sure to use the installation tool that comes with your microprocessor installation tool assembly. The tools are similar in function and design, however Tool A has one setting for installing one size of microprocessor, and supports the following families of microprocessors: E5-26xx, E5-46xx. Installation Tool B has two settings for installing two different sizes of microprocessors. The settings that are marked on Tool B are "L" for smaller low core microprocessors, and "H" for larger high core microprocessors. Installation Tool B supports the following families of microprocessors: E5-26xx, E5-46xx, E5-46xx v2.

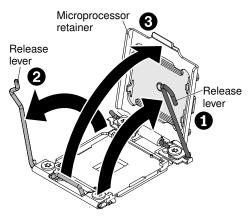
Microprocessor Installation Tools A and B are shown in the following illustration.



To install a microprocessor and heat sink, complete the following steps.



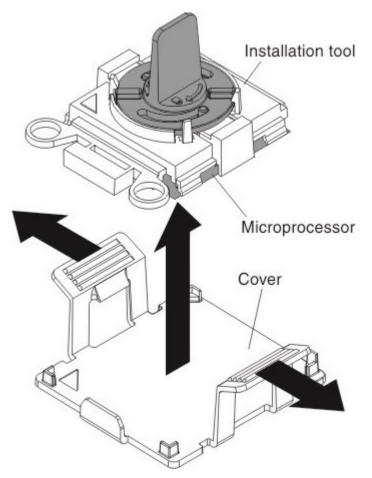
- Step 1. Remove the cover (see "Removing the compute node cover" on page 888).
- Step 2. If you are not installing a new microprocessor and a new heat sink, remove the thermal grease from the heat sink and microprocessor; then, apply new thermal grease before installation (see "Thermal grease" on page 940).
- Step 3. Remove the heat-sink filler, if one is present.
- Step 4. Open the microprocessor socket release levers and retainer.



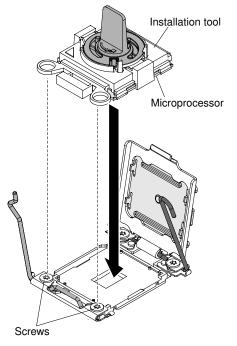
- a. Identify which release lever is labeled as the first release lever to open and open it.
- b. Open the second release lever on the microprocessor socket.
- c. Open the microprocessor retainer.
- Step 5. Install the microprocessor in the microprocessor socket.
  - a. Open the packaging that contains the new microprocessor installation tool assembly and carefully remove the installation tool assembly from the package.

**Note:** Do not touch the microprocessor contacts. Contaminants on the microprocessor contacts, such as oil from your skin, can cause connection failures between the contacts and the socket.

b. Remove the microprocessor protective cover if one is present.

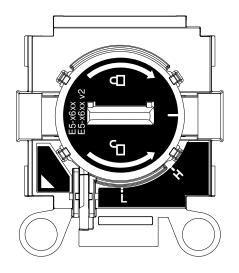


c. Align the installation tool with the microprocessor socket. The installation tool rests flush on the socket only if it is properly aligned.



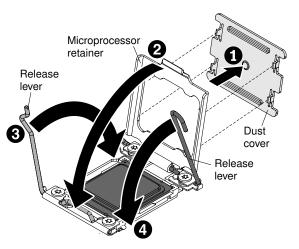
d. Install the microprocessor using the following instructions for your installation tool.

- If using Installation Tool A, twist the handle on the microprocessor tool assembly counterclockwise to the open position to insert the microprocessor into the socket, and lift the installation tool out of the socket.
- If using Installation Tool B, twist the handle of the installation tool assembly counterclockwise until the microprocessor is inserted into the socket, and lift the installation tool out of the socket. The following illustration shows the tool handle in the open position.



#### Attention:

- Do not press the microprocessor into the socket.
- Make sure that the microprocessor is aligned correctly in the socket before you try to close the microprocessor retainer.
- Do not touch the thermal grease on the bottom of the heat sink or on top of the microprocessor. Touching the thermal grease will contaminate it.
- Step 6. Close the microprocessor socket release retainer and levers.



- a. Close the microprocessor retainer on the microprocessor socket.
- b. Identify which release lever is labeled as the first release lever to close, and close it.
- c. Close the second release lever on the microprocessor socket.
- d. If a socket cover is installed over the microprocessor retainer, it is released as you close the retainer. Remove the socket cover from the compute node and store it in a safe place.

#### Attention:

- If you are installing a new heat sink, do not set down the heat sink after you remove the plastic cover.
- Do not touch the thermal material on the bottom of the heat sink. Touching the thermal material will contaminate it.
- Step 7. If you are installing a new heat sink, remove the plastic protective cover from the bottom of the heat sink. If you are reinstalling a heat sink that you previously removed from the compute node, make sure that the thermal material is still on the bottom of the heat sink and on the top of the microprocessor.
  - a. Position the heat sink over the microprocessor. The heat sink is keyed to assist with proper alignment.
  - b. Align and place the heat sink on top of the microprocessor in the retention bracket, thermal material side down.
  - c. Press firmly on the heat sink.
  - d. Align the screws on the heat sink with the holes on the heat-sink retention module.
  - e. Press firmly on the captive screws and tighten them with a screwdriver, alternating among the screws until they are tight. If possible, each screw should be rotated two full rotations at a time. Repeat until the screws are tight. Do not overtighten the screws by using excessive force. If you are using a torque wrench, tighten the screws to 0.9 Newton-meters (Nm) to 1.13 Nm (8 inch-pounds to 10 inch-pounds).

After you install a microprocessor and heat sink, complete the following steps:

- 1. Install the cover (see "Installing the compute node cover" on page 890).
- 2. Install the compute node in a Flex System chassis (see "Installing a compute node in a chassis" on page 881 for instructions).

#### **Thermal grease**

Use this information to determine the guidelines for using thermal grease on a heat sink and microprocessor.

Note: This procedure should be performed only by trained service technicians.

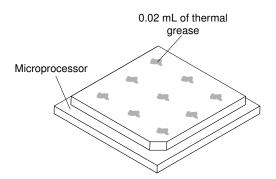
The thermal grease must be replaced whenever the heat sink has been removed from the top of the microprocessor and is going to be reused or when debris is found in the grease.

To replace damaged or contaminated thermal grease on the microprocessor and heat sink, complete the following steps:

- Step 1. Place the heat-sink assembly on a clean work surface.
- Step 2. Remove the cleaning pad from its package and unfold it completely.
- Step 3. Use the cleaning pad to wipe the thermal grease from the bottom of the heat sink.

Note: Make sure that all of the thermal grease is removed.

Step 4. Use a clean area of the cleaning pad to wipe the thermal grease from the microprocessor; then, dispose of the cleaning pad after all of the thermal grease is removed.



Step 5. Use the thermal-grease syringe to place nine uniformly spaced dots of 0.02 mL each on the top of the microprocessor.



**Note:** 0.01mL is one tick mark on the syringe. If the grease is properly applied, approximately half (0.22 mL) of the grease will remain in the syringe.

Step 6. Continue with the microprocessor installation instructions in "Installing a microprocessor and heat sink" on page 932.

#### Removing a microprocessor-retention assembly

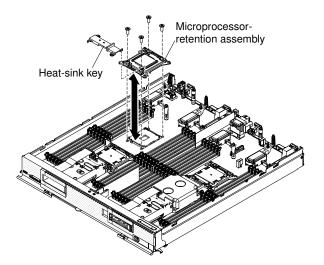
Use this information to remove a microprocessor-retention assembly.

Note: This procedure should be performed only by trained service technicians.

Before you remove the microprocessor-retention assembly, complete the following steps:

- 1. Read "Safety" on page iii and "Installation guidelines" on page 879.
- 2. If the compute node is installed in a Flex System chassis, remove it (see "Removing a compute node from a chassis" on page 880 for instructions).
- 3. Carefully lay the compute node on a flat, static-protective surface, orienting the compute node with the bezel pointing toward you.

To remove a microprocessor-retention assembly, complete the following steps.



- Step 1. Remove the cover (see "Removing the compute node cover" on page 888).
- Step 2. Locate the microprocessor socket on the system board.
- Step 3. If a microprocessor and heat sink are installed, remove them (see "Removing a microprocessor and heat sink" on page 928).
- Step 4. Remove the heat-sink key from the microprocessor-retention assemblies and store it in a safe place.
- Step 5. Make sure that the microprocessor socket release levers are in the open position.
- Step 6. Using a T20 Torx screwdriver, remove the four screws that secure the microprocessor-retention assembly.

#### Attention:

- 1. Do not allow the microprocessor-retention assembly to touch the microprocessor socket. Doing so might result in permanent damage to the system board.
- 2. Do not touch the contacts in the microprocessor socket. Touching these contacts might result in permanent damage to the system board.

Step 7. Lift the microprocessor-retention assembly from the system board.

If you are instructed to return the microprocessor-retention assembly, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

#### Installing a microprocessor-retention assembly

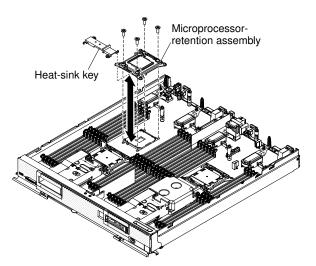
Use this information to install a microprocessor-retention assembly.

**Note:** This procedure should be performed only by trained service technicians.

Before you install a microprocessor-retention assembly, complete the following steps:

- 1. Read "Safety" on page iii and "Installation guidelines" on page 879.
- 2. If the compute node is installed in a Flex System chassis, remove it (see "Removing a compute node from a chassis" on page 880 for instructions).
- 3. Carefully lay the compute node on a flat, static-protective surface, orienting the compute node with the bezel pointing toward you.

To install a microprocessor-retention assembly, complete the following steps.



Step 1. Remove the cover (see "Removing the compute node cover" on page 888).

- Step 2. Make sure that the microprocessor socket release levers are in the open position.
- Step 3. Align the microprocessor-retention assembly on the system board.

#### Attention:

- 1. Do not allow the microprocessor-retention assembly to touch the microprocessor socket. Doing so might result in permanent damage to the system board.
- 2. Do not touch the contacts in the microprocessor socket. Touching these contacts might result in permanent damage to the system board.
- Step 4. Using a T20 Torx screwdriver, install the four screws to secure the microprocessor-retention assembly.
- Step 5. Install the heat-sink key on the microprocessor retention assemblies.
- Step 6. If necessary, install the microprocessor and heat sink (see "Installing a microprocessor and heat sink" on page 932).

After you install the microprocessor-retention assembly, complete the following steps:

- 1. Install the cover onto the compute node (see "Installing the compute node cover" on page 890 for instructions).
- 2. Install the compute node into the chassis (see "Installing a compute node in a chassis" on page 881 for instructions).

# Appendix A. Getting help and technical assistance

If you need help, service, or technical assistance or just want more information about Lenovo products, you will find a wide variety of sources available from Lenovo to assist you.

Use this information to obtain additional information about Lenovo and Lenovo products, and determine what to do if you experience a problem with your Lenovo system or optional device.

**Note:** This section includes references to IBM web sites and information about obtaining service. IBM is Lenovo's preferred service provider for the System x, Flex System, and NeXtScale System products.

#### Before you call

Before you call, make sure that you have taken these steps to try to solve the problem yourself.

If you believe that you require warranty service for your Lenovo product, the service technicians will be able to assist you more efficiently if you prepare before you call.

- Check all cables to make sure that they are connected.
- Check the power switches to make sure that the system and any optional devices are turned on.
- Check for updated software, firmware, and operating-system device drivers for your Lenovo product. The Lenovo Warranty terms and conditions state that you, the owner of the Lenovo product, are responsible for maintaining and updating all software and firmware for the product (unless it is covered by an additional maintenance contract). Your service technician will request that you upgrade your software and firmware if the problem has a documented solution within a software upgrade.
- If you have installed new hardware or software in your environment, check <a href="http://www.lenovo.com/serverproven/">http://www.lenovo.com/serverproven/</a> to make sure that the hardware and software is supported by your product.
- Go to http://www.lenovo.com/support to check for information to help you solve the problem.
- Gather the following information to provide to the service technician. This data will help the service technician quickly provide a solution to your problem and ensure that you receive the level of service for which you might have contracted.
  - Hardware and Software Maintenance agreement contract numbers, if applicable
  - Machine type number (Lenovo 4-digit machine identifier)
  - Model number
  - Serial number
  - Current system UEFI and firmware levels
  - Other pertinent information such as error messages and logs
- Go to http://www.ibm.com/support/ entry/portal/Open\_service\_request to submit an Electronic Service Request. Submitting an Electronic Service Request will start the process of determining a solution to your problem by making the pertinent information available to the service technicians. The IBM service technicians can start working on your solution as soon as you have completed and submitted an Electronic Service Request.

You can solve many problems without outside assistance by following the troubleshooting procedures that Lenovo provides in the online help or in the Lenovo product documentation. The Lenovo product documentation also describes the diagnostic tests that you can perform. The documentation for most systems, operating systems, and programs contains troubleshooting procedures and explanations of error messages and error codes. If you suspect a software problem, see the documentation for the operating system or program.

#### Using the documentation

Information about your Lenovo system and preinstalled software, if any, or optional device is available in the product documentation. That documentation can include printed documents, online documents, readme files, and help files.

See the troubleshooting information in your system documentation for instructions for using the diagnostic programs. The troubleshooting information or the diagnostic programs might tell you that you need additional or updated device drivers or other software. Lenovo maintains pages on the World Wide Web where you can get the latest technical information and download device drivers and updates. To access these pages, go to http://www.lenovo.com/support.

# Getting help and information from the World Wide Web

Up-to-date information about Lenovo products and support is available on the World Wide Web.

On the World Wide Web, up-to-date information about Lenovo systems, optional devices, services, and support is available at <a href="http://www.lenovo.com/support">http://www.lenovo.com/support</a>. The most current version of the product documentation is available in the following product-specific Information Centers:

Flex System products: http://pic.dhe.ibm.com/infocenter/ flexsys/information/index.jsp

System x products:http://shop.lenovo.com/us/ en/systems/

NeXtScale System products:http://pic.dhe.ibm.com/infocenter/ nxtscale/documentation/index.jsp

#### How to send DSA data

You can use the Enhanced Customer Data Repository to send diagnostic data to IBM.

Before you send diagnostic data to IBM, read the terms of use at http://www.ibm.com/de/support/ ecurep/ terms.html.

You can use any of the following methods to send diagnostic data:

- Standard upload: http://www.ibm.com/de/support/ ecurep/send\_http.html
- Standard upload with the system serial number: http://www.ecurep.ibm.com/app/ upload\_hw
- Secure upload: http://www.ibm.com/de/support/ ecurep/send\_http.html#secure
- Secure upload with the system serial number: https://www.ecurep.ibm.com/ app/upload\_hw

#### Creating a personalized support web page

You can create a personalized support web page by identifying Lenovo products that are of interest to you.

To create a personalized support web page, go to http://www.ibm.com/support/ mynotifications. From this personalized page, you can subscribe to weekly email notifications about new technical documents, search for information and downloads, and access various administrative services.

#### Software service and support

Through IBM Support Line, you can get telephone assistance, for a fee, with usage, configuration, and software problems with your Lenovo products.

For more information about Support Line and other IBM services, see <a href="http://www.ibm.com/services">http://www.ibm.com/services</a> or see <a href="http://www.ibm.com/planetwide">http://www.ibm.com/services</a> or see <a href="http://www.ibm.com/services">http://www.ibm.com/services</a> or <a href="http://www.ibm.com/services">htt

#### Hardware service and support

IBM is Lenovo's preferred service provider for the System x, Flex System and NeXtScale System products.

You can receive hardware service through your Lenovo reseller or from IBM. To locate a reseller authorized by Lenovo to provide warranty service, go to http://www.ibm.com/partnerworld and click **Business Partner Locator**. For IBM support telephone numbers, see http://www.ibm.com/planetwide. In the U.S. and Canada, call 1-800-IBM-SERV (1-800-426-7378).

In the U.S. and Canada, hardware service and support is available 24 hours a day, 7 days a week. In the U. K., these services are available Monday through Friday, from 9 a.m. to 6 p.m.

#### **Taiwan product service**

Use this information to contact product service for Taiwan.

委製商/進口商名稱: 台灣聯想環球科技股份有限公司 進口商地址: 台北市南港區三重路 66 號 8 樓 進口商電話: 0800-000-702

# Appendix B. Notices

Lenovo may not offer the products, services, or features discussed in this document in all countries. Consult your local Lenovo representative for information on the products and services currently available in your area.

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Lenovo (United States), Inc. 1009 Think Place Morrisville, NC 27560 U.S.A. Attention: Lenovo VP of Intellectual Property

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Any performance data contained herein was determined in a controlled environment. Therefore, the result obtained in other operating environments may vary significantly. Some measurements may have been made on development-level systems and there is no guarantee that these measurements will be the same on generally available systems. Furthermore, some measurements may have been estimated through extrapolation. Actual results may vary. Users of this document should verify the applicable data for their specific environment.

#### **Trademarks**

Lenovo, the Lenovo logo, Flex System, System x, NeXtScale System, and x Architecture are trademarks of Lenovo in the United States, other countries, or both.

Intel and Intel Xeon are trademarks of Intel Corporation in the United States, other countries, or both.

Internet Explorer, Microsoft, and Windows are trademarks of the Microsoft group of companies.

Linux is a registered trademark of Linus Torvalds.

Other company, product, or service names may be trademarks or service marks of others.

#### Important notes

Processor speed indicates the internal clock speed of the microprocessor; other factors also affect application performance.

CD or DVD drive speed is the variable read rate. Actual speeds vary and are often less than the possible maximum.

When referring to processor storage, real and virtual storage, or channel volume, KB stands for 1 024 bytes, MB stands for 1 048 576 bytes, and GB stands for 1 073 741 824 bytes.

When referring to hard disk drive capacity or communications volume, MB stands for 1 000 000 bytes, and GB stands for 1 000 000 000 bytes. Total user-accessible capacity can vary depending on operating environments.

Maximum internal hard disk drive capacities assume the replacement of any standard hard disk drives and population of all hard-disk-drive bays with the largest currently supported drives that are available from Lenovo.

Maximum memory might require replacement of the standard memory with an optional memory module.

Each solid-state memory cell has an intrinsic, finite number of write cycles that the cell can incur. Therefore, a solid-state device has a maximum number of write cycles that it can be subjected to, expressed as total bytes written (TBW). A device that has exceeded this limit might fail to respond to system-generated commands or might be incapable of being written to. Lenovo is not responsible for replacement of a device that has exceeded number of program/erase cycles, as documented in the Official Published Specifications for the device.

Lenovo makes no representations or warranties with respect to non-Lenovo products. Support (if any) for the non-Lenovo products is provided by the third party, not Lenovo.

Some software might differ from its retail version (if available) and might not include user manuals or all program functionality.

#### **Recycling information**

Lenovo encourages owners of information technology (IT) equipment to responsibly recycle their equipment when it is no longer needed. Lenovo offers a variety of programs and services to assist equipment owners in recycling their IT products. For information on recycling Lenovo products, go to: http://www.lenovo.com/recycling.





# Particulate contamination

Attention: Airborne particulates (including metal flakes or particles) and reactive gases acting alone or in combination with other environmental factors such as humidity or temperature might pose a risk to the device that is described in this document.

Risks that are posed by the presence of excessive particulate levels or concentrations of harmful gases include damage that might cause the device to malfunction or cease functioning altogether. This specification sets forth limits for particulates and gases that are intended to avoid such damage. The limits must not be viewed or used as definitive limits, because numerous other factors, such as temperature or moisture content of the air, can influence the impact of particulates or environmental corrosives and gaseous contaminant transfer. In the absence of specific limits that are set forth in this document, you must implement practices that maintain particulate and gas levels that are consistent with the protection of human health and safety. If Lenovo determines that the levels of particulates or gases in your environment have caused damage to the device, Lenovo may condition provision of repair or replacement of devices or parts on implementation of appropriate remedial measures to mitigate such environmental contamination. Implementation of such remedial measures is a customer responsibility.

Table 16. L	Limits for particulates and gases
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Contaminant	Limits				
Particulate	<ul> <li>The room air must be continuously filtered with 40% atmospheric dust spot efficiency (MERV 9) according to ASHRAE Standard 52.2<sup>1</sup>.</li> </ul>				
	<ul> <li>Air that enters a data center must be filtered to 99.97% efficiency or greater, using high- efficiency particulate air (HEPA) filters that meet MIL-STD-282.</li> </ul>				
	• The deliquescent relative humidity of the particulate contamination must be more than 60% <sup>2</sup> .				
	The room must be free of conductive contamination such as zinc whiskers.				
Gaseous	<ul> <li>Copper: Class G1 as per ANSI/ISA 71.04-1985<sup>3</sup></li> <li>Silver: Corrosion rate of less than 300 Å in 30 days</li> </ul>				
	2-2008 - Method of Testing General Ventilation Air-Cleaning Devices for Removal Efficiency by Atlanta: American Society of Heating, Refrigerating and Air-Conditioning Engineers, Inc.				
	cent relative humidity of particulate contamination is the relative humidity at which the dust absorbs to become wet and promote ionic conduction.				
3 ANOI/IOA 71	3 ANOL/ICA 71 04 1085 Environmental conditions for process massurement and control systems. Airborne				

<sup>3</sup> ANSI/ISA-71.04-1985. Environmental conditions for process measurement and control systems: Airborne contaminants. Instrument Society of America, Research Triangle Park, North Carolina, U.S.A.

#### **Telecommunication regulatory statement**

This product may not be certified in your country for connection by any means whatsoever to interfaces of public telecommunications networks. Further certification may be required by law prior to making any such connection. Contact a Lenovo representative or reseller for any questions.

#### **Electronic emission notices**

When you attach a monitor to the equipment, you must use the designated monitor cable and any interference suppression devices that are supplied with the monitor.

# Federal Communications Commission (FCC) statement

**Note:** This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference, in which case the user will be required to correct the interference at his own expense.

Properly shielded and grounded cables and connectors must be used in order to meet FCC emission limits. Lenovo is not responsible for any radio or television interference caused by using other than recommended cables and connectors or by unauthorized changes or modifications to this equipment. Unauthorized changes or modifications could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that might cause undesired operation.

# Industry Canada Class A emission compliance statement

This Class A digital apparatus complies with Canadian ICES-003.

# Avis de conformité à la réglementation d'Industrie Canada

Cet appareil numérique de la classe A est conforme à la norme NMB-003 du Canada.

# Australia and New Zealand Class A statement

**Attention:** This is a Class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

# **European Union EMC Directive conformance statement**

This product is in conformity with the protection requirements of EU Council Directive 2014/30/EU on the approximation of the laws of the Member States relating to electromagnetic compatibility. Lenovo cannot accept responsibility for any failure to satisfy the protection requirements resulting from a non-recommended modification of the product, including the installation of option cards from other manufacturers.

This product has been tested and found to comply with the limits for Class A equipment according to European Standards harmonized in the Directives in compliance. The limits for Class A equipment were derived for commercial and industrial environments to provide reasonable protection against interference with licensed communication equipment.

Lenovo, Einsteinova 21, 851 01 Bratislava, Slovakia

# CE

**Warning:** This is a Class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

# **Germany Class A statement**

# Deutschsprachiger EU Hinweis: Hinweis für Geräte der Klasse A EU-Richtlinie zur Elektromagnetischen Verträglichkeit

#### Deutschsprachiger EU Hinweis: Hinweis für Geräte der Klasse A EU-Richtlinie zur

**Elektromagnetischen Verträglichkeit** Dieses Produkt entspricht den Schutzanforderungen der EU-Richtlinie 2014/30/EU zur Angleichung der Rechtsvorschriften über die elektromagnetische Verträglichkeit in den EU-Mitgliedsstaaten und hält die Grenzwerte der Klasse A der Norm gemäß Richtlinie.

Um dieses sicherzustellen, sind die Geräte wie in den Handbüchern beschrieben zu installieren und zu betreiben. Des Weiteren dürfen auch nur von der Lenovo empfohlene Kabel angeschlossen werden. Lenovo übernimmt keine Verantwortung für die Einhaltung der Schutzanforderungen, wenn das Produkt ohne Zustimmung der Lenovo verändert bzw. wenn Erweiterungskomponenten von Fremdherstellern ohne Empfehlung der Lenovo gesteckt/eingebaut werden.

#### **Deutschland:**

**Einhaltung des Gesetzes über die elektromagnetische Verträglichkeit von Betriebsmittein** Dieses Produkt entspricht dem "Gesetz über die elektromagnetische Verträglichkeit von Betriebsmitteln" EMVG (früher "Gesetz über die elektromagnetische Verträglichkeit von Geräten"). Dies ist die Umsetzung der EU-Richtlinie 2014/30/EU in der Bundesrepublik Deutschland.

Zulassungsbescheinigung laut dem Deutschen Gesetz über die elektromagnetische Verträglichkeit von Betriebsmitteln, EMVG vom 20. Juli 2007 (früher Gesetz über die elektromagnetische Verträglichkeit von Geräten), bzw. der EMV EU Richtlinie 2014/30/EU, für Geräte der Klasse A.

Dieses Gerät ist berechtigt, in Übereinstimmung mit dem Deutschen EMVG das EG-Konformitätszeichen - CE - zu führen. Verantwortlich für die Konformitätserklärung nach Paragraf 5 des EMVG ist die Lenovo (Deutschland) GmbH, Meitnerstr. 9, D-70563 Stuttgart.

# Informationen in Hinsicht EMVG Paragraf 4 Abs. (1) 4: Das Gerät erfüllt die Schutzanforderungen nach EN 55024 und EN 55032 Klasse A.

Nach der EN 55032: "Dies ist eine Einrichtung der Klasse A. Diese Einrichtung kann im Wohnbereich Funkstörungen verursachen; in diesem Fall kann vom Betreiber verlangt werden, angemessene Maßnahmen durchzuführen und dafür aufzukommen."

Nach dem EMVG: "Geräte dürfen an Orten, für die sie nicht ausreichend entstört sind, nur mit besonderer Genehmigung des Bundesministers für Post und Telekommunikation oder des Bundesamtes für Post und Telekommunikation betrieben werden. Die Genehmigung wird erteilt, wenn keine elektromagnetischen Störungen zu erwarten sind." (Auszug aus dem EMVG, Paragraph 3, Abs. 4). Dieses Genehmigungsverfahren ist nach Paragraph 9 EMVG in Verbindung mit der entsprechenden Kostenverordnung (Amtsblatt 14/93) kostenpflichtig.

Anmerkung: Um die Einhaltung des EMVG sicherzustellen sind die Geräte, wie in den Handbüchern angegeben, zu installieren und zu betreiben.

# Japanese electromagnetic compatibility statements

#### Japan VCCI Class A statement

```
この装置は、クラスA情報技術装置です。この装置を家庭環境で使用すると電波障害を引き起こすことがあります。この場合には使用者が適切な対策を講ずるよう要求されることがあります。 VCCI-A
```

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Настоящее изделие относится к оборудованию класса А. При использовании в бытовой обстановке это оборудование может нарушать функционирование других технических средств в результате создаваемых индустриальных радиопомех. В этом случае от пользователя может потребоваться принятие адекватных мер.

# People's Republic of China Class A electronic emission statement

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声 明 此为A级产品,在生活环境中,该产品可能会造成无线电干扰。在这种情况下, 可能需要用户对其干扰采取切实可行的措施。

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警告使用者: 這是甲類的資訊產品,在 居住的環境中使用時,可 能會造成射頻干擾,在這 種情況下,使用者會被要 求採取某些適當的對策。

	限用物質及其化學符號 Restricted substances and its chemical symbols							
單元 Unit	鉛Lead (Pb)	汞 <b>Mercury</b> (Hg)	鎘Cadmium (Cd)	六價鉻 Hexavalent chromium (Cr <sup>*6</sup> )	多溴聯苯 Polybrominated biphenyls (PBB)	多溴二苯醚 Polybrominated diphenyl ethers (PBDE)		
機架	0	0	0	0	0	0		
外部蓋板	0	0	0	0	0	0		
機械組合件		0	0	0	0	0		
空氣傳動設備	Ι	0	0	0	0	0		
冷卻組合件	-	0	0	0	0	0		
內存模塊	-	0	0	0	0	0		
處理器模塊	-	0	0	0	0	0		
電纜組合件	-	0	0	0	0	0		
電源	-	0	0	0	0	0		
儲備設備	-	0	0	0	0	0		
電路卡		0	0	0	0	0		
光碟機	_	0	0	0	0	0		
雷射器		0	0	0	0	0		
備考1. "超出0.1 wt %″及 "超出0.01 wt %″ 係指限用物質之百分比含量超出百分比含量基準值。 Note1 : "exceeding 0.1wt%" and "exceeding 0.01 wt%" indicate that the percentage content of the restricted substance exceeds the reference percentage value of presence condition.								
備考2. "〇″ 係指該項限用物質之百分比含量未超出百分比含量基準值。								
Note2 : " () "indicates that the percentage content of the restricted substance does not exceed the percentage of reference value of presence.								
備考3. <sup>*</sup> - ″ 係指該項限用物質為排除項目。 Note3 : The "-" indicates that the restricted substance corresponds to the exemption.								

# **Taiwan BSMI RoHS declaration**

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Part Number: 00YJ281

Printed in China

(1P) P/N: 00YJ281

